

Concur Expense MGA Geo Unit Treasurer Workshop

October 2020

Modified for 2022 Region 5 Annual Meeting



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Concur Introduction

What is Concur?

Concur Expense is a cloud-based expense management application, including secure mobile access for your on-the-go volunteers/employees, company card and electronic receipt integrations.

Advantages of Using Concur

- Quicker Reimbursement
- Access Concur on any platform if you log into IEEE's network
- The Concur Mobile app expands accessibility to create & approve expense reports anytime/anywhere

When to Use Concur

- Reimbursement of out-of-pocket expenses for Volunteers & IEEE Professional Staff
- ➤ IEEE will reimburse for travel and non-travel related expenses such as office supplies, shipping, dues/membership, registration fees, etc.



Logging into Concur Is as Easy as 1-2-3

Always access Concur with your IEEE credentials via ieee.org/concur. Never attempt to access Concur directly through concur.com. (Appendix A)

1. Getting Started

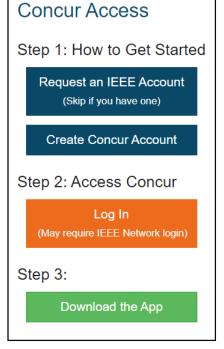
- You need an IEEE Account (IEEE username/password) -- hit blue <u>Request button</u> if needed
- Log into your IEEE account with your IEEE username and password, and request to have a Concur account created for you.
- Account creation takes approximately 24-36 hours. Once your account is created, you will receive an email with log in instructions. (Appendix B/C)

2. Access Concur

Click the orange "Log In" button for direct access to Concur

3. Experience the benefits of the **mobile app**:

Submit your reports anytime, anywhere (Appendix D)





Expense Report Process

Creating an Expense Report

- > Submitter will select 4-tiered Expense Report Purpose (ERP) Levels and Expense Types
 - The ERP selections drive:
 - Accounting, CB Account number/HOP number
 - Approval Flow
 - The ERP can be changed at the line-item level for splitting/itemizing expenses (Appendix E)
 - Select the expense type associated with the transaction (Appendix F)

> Approval Flow of Expense Report

- Approver(s) Treasurer (at a minimum)
 - Best Practice is to have 2 Approvers per expense report purpose
- > Standard IEEE review and processing typically takes 3-5 business days

➤ Report is Ready for Payment

> Payment is made electronically directly to your bank account (paper checks have been discontinued)



Tips & Tricks

≻ Concur Mobile App

- > Allows you to create, submit, and/or approve expense reports directly from your phone or tablet
- Take a photo of your receipts with the mobile app and *Concur's OCR Technology* will help auto-populate expense lines

➤ Receipt Options

- Email receipts to: receipts@expenseit.com they will automatically upload into your Concur profile
- Integration with 3rd party applications (e.g., Uber, Lyft, etc.) result in electronic receipt creation
- > A missing receipt affidavit can be applied if a receipt is lost/damaged (Appendix I)



Tips & Tricks (continued)

➤ When Entering Transactions in a Foreign Currency

- > Use the currency shown on the receipt, Concur converts the transaction to user's local currency
- Reimbursements are made in user's local currency

➤ When Entering Expense Report Purposes (ERPs)

If you do not know which ERP to use, please contact your Region Treasurer or dedicated IEEE staff support for assistance

≻ Complete your Concur Profile

➤ Click Profile > Profile Settings. View personal information, verify email address and notification preferences, etc.

➤ Submit Your Expenses for Reimbursement

➤ Please submit your expenses for reimbursement within 60 days of being incurred, in accordance with the IEEE Travel & Expense Reimbursement Guidelines



Common Expense Report Mistakes

- > Transactions in excess of USD \$25 require a receipt
 - Credit Card Statements are not a valid substitute for receipts
- ➤ When entering expenses in Concur, you must use the currency in which the transaction was incurred
- > Expenses must be recorded on the date the transaction occurred
 - > Receipt date = Transaction date
- Concur Account Access (Appendix A)
 - > You must log into Concur via the link on ieee.org and select the *orange* log in button
 - > Username & Password are **not** required due to integration with IEEE Single Sign On Network



Common Mistakes: Receipt Date <> Transaction Date

Receipt for confirmation number OWYK6C	Expense	
United logo link to home page Issue Date: January 15, 2019 Confirmation: OWYK6C Check-ln >	Expense Type Airfare Transaction Date 01/15/2019	Ticket Number From Airport (EWR) New York - Newark, NJ, U
TRAVELER INFORMATION Traveler eTicket Number Frequent FlyerNumber Seats 0162433945614/	To Airport (TPA) Tampa - International, FL, t Airline Travel Service Code Coach Class	To Date
FLIGHT INFORMATION Day, Date Flight Class Time Wed, UA1890N NEWARK, NJ TAMPA/ST. 737- Purchase 13FEB19 (EWR - LIBERTY) 11:25 AM (TPA) 2:21 PM	Personal Expense (do not reimburse)	
Sat, UA259 N TAMPA/ST. NEWARK, NJ A-320 Purchase 16FEB19 PETERSBURG, FL (EWR - LIBERTY) 12:31 PM	Expense Report Purpose Level 1 Regions Expense Report Purpose Level 2 Region 6 Western USA	Expense Report Purpose Level 3 OpCom Meeting Expense Report Purpose Level 4 (N/A) Region 6 OpCom Meet
FARE INFORMATION	Entity Business Unit	Cost Center CB Account #
Fare Breakdown Airfare: 203.72U S Last Four Digits	(40) Regions & amp; Sections (5050) Geographical Units	(50506) Region-6



Advantages of Using Concur

➤ Audit Trail & Approval Flow

- > Real-time audit/status tracking visible to the submitter
- > To view the approval flow for your expense report
 - Details > Approval Flow > Click on the Bolded ERP to expose the approval flow (Appendix J)
 - Please note: you can only see the approval flow after the report has been submitted

Currency Conversions (Appendix F)

- Concur automatically converts foreign currency transactions on the user's behalf
- ➤ If the currency conversion calculated by Concur differs from the conversion charged on your credit card, you can submit a separate expense line for *Currency Exchange Fees* to make your reimbursement whole

Delegate Responsibility (Appendix K)

- Users can designate a delegate to submit/approve expense reports on their behalf
 - A missing receipt affidavit cannot be submitted by a delegate
 - A delegate cannot change profile information i.e., bank info, address, etc.



Additional Resources

- Access the Concur Homepage with your IEEE credentials via ieee.org/concur. Once on the page, you will have access to the following resources:
 - ➤ Concur Checklist
 - ➤ Mobile App
 - View a comprehensive video on how to log into the Concur Mobile App (Appendix D)
 - ➤ Training and Quick Reference
 - ➤ View a self paced video tutorial
 - ➤ View Expense Report Purpose (ERP) library
 - > Frequently Asked Questions



Questions



Please send all questions, comments, feedback and suggestions to: concurfeedback@ieee.org



Appendix

- A. Concur Account Log In
- B. Concur Sample Enrollment Email reimbursement in USD, CAD, EUR, INR
- C. Mobile App Access Anytime, Anywhere
- D. Tiered Expense Report Purpose (ERP) Levels
- E. Expense Types
- F. Missing Receipt Affidavit
- G. Approval Flow
- H. Delegates
- I. Region & Section Treasurer's Role
- J. Region 5 Example



Appendix A

Concur Account Log In

Concur Home Page on ieee.org/concur (no username/password required)

corporate.ieee.org/resources/travel,-medical-and-insurance/ieee-expense-report

IEEE Corporate Activities



News



Concur Access

Step 1: How to Get Started

Request an IEEE Account
(Skip if you have one)

Create Concur Account

Step 2: Access Concur

Log In
(May require IEEE Network login)

Step 3:

Download the App

Concur Checklist

Do you need assistance? Defer to this checklist (DDE 569KB) for help

Appendix B

Concur Sample Enrollment Email (reimbursement in USD, CAD, EUR, INR)

----- Forwarded message ------

From: <<u>concurfeedback@ieee.org</u>>
Date: Thu, Aug 8, 2019 at 2:22 PM
Subject: Your IEEE Concur account
To: <n.b.chandanala@ieee.org>

Dear Arnar Vidarsson.

Your account with Concur has been established.

STEP 1

To login, please go to the IEEE Expense Report webpage. You MUST use this webpage to login

STEP 2

Click on the orange "Log In" button. You may be prompted to enter your IEEE account credentials. A separate username and password are NOT needed due to IEEE single sign-on.

STEP 3

You MUST enter your banking information for electronic reimbursement before submitting an expense report.

To help you get started, please check out the following resources, which can also be found on the IEEE Expense Report webpage.

Frequently Asked Questions Self-Service Training Videos

Thank you.

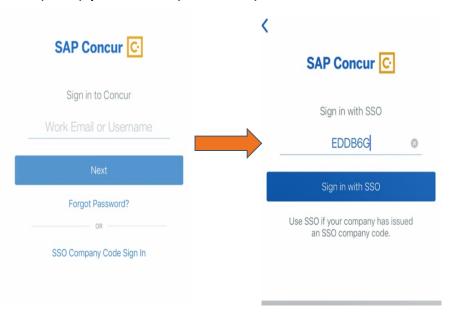
Please do not reply to this email; This address is not monitored. Please refer to the IEEE Expense Report webpage for further assistance.



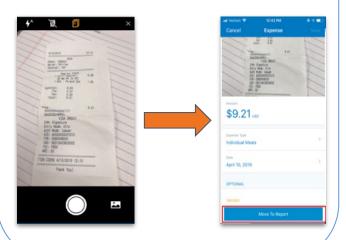
Appendix C

Mobile App – Access Anytime, Anywhere

Log into the mobile app securely using IEEE's Single Sign On (SSO) passcode (EDDB6G):



Use the Expenselt feature to upload a receipt image directly into your Concur profile as seen below:





Appendix D

Tiered Expense Report Purpose (ERP) Levels

Create a New E	xpense Report		
Report Header			
Report Name	Report Date 10/17/2019	Comment	
Expense Report Purpose Level 1	Expense Report Purpose Level 2	Expense Report Purpose Level 3	Expense Report Purpose Level 4
Section Example			
Report Name	Report Date	Comment	
MGA Geo Unit Treasurer Workshop	08/06/2020		
Expense Report Purpose Level 1	Expense Report Purpose Level 2	Expense Report Purpose Level 3	Expense Report Purpose Level 4
1 Sections ~	2 Region 9 Sections	3 Mexican Council ~	4 N/A ~
Region Example			
Report Name	Report Date	Comment	
MGA Treasurer Workshop	08/06/2020		
Expense Report Purpose Level 1	Expense Report Purpose Level 2	Expense Report Purpose Level 3	Expense Report Purpose Level 4
1 Regions V	2 Region 2 Eastern USA V	3 Region 2 Meeting	4 4.10 Annual Region Meeting

Appendix E

Expense Types

All Expense Types

01. Travel Expenses	02. Transportation	03. Meals	07. Fees	08. Other
Hotel	Parking	Meals with Guests	Agency Booking Fees	Marketing/Promotional Materials
Laundry	Personal Car Mileage	04. Office Expenses	Currency Exchange Fees	Miscellaneous
02. Transportation	Taxi, Bus, Uber, etc.	Office Supplies	Passport/VISA Fees	Registration Fees
Airfare	Tolls/Road Charges	Postage	08. Other	Subscriptions
Airline Fees	Train	Shipping/Printing/etc.	Computer Hardware < \$1,000	Tips/Gratuities
Car Rental	03. Meals	06. Communications	Computer Software < \$1,000	Training/Seminars
Fuel Charges - Rental Car Only	Individual Meals (Food/Beverage)	Phone/Internet/Online Fees	Dues/Membership	



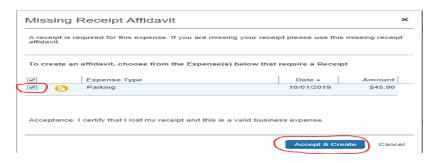
Appendix F

Missing Receipt Affidavit

Step 1 - How to Navigate



Step 2 - Select Transaction



Step 3 - Final Confirmation





Appendix G

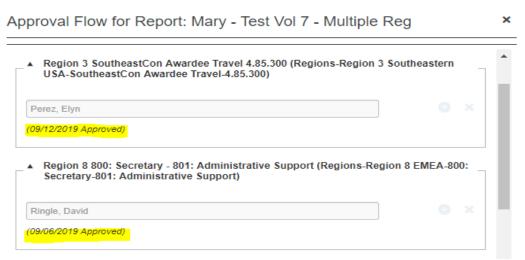
Approval Flow

Step 1 - How to Navigate



<u>Step 2 – Approval Flow expanded showing an Expense Report with</u>

Multiple Region ERP's



Please note: You can only see the approval flow after the report has been submitted



Appendix H

Delegates

<u>Step 1 - How to Navigate</u> Profile > Profile Settings > Expense Delegates



<u>Step 2 – How to Add Delegate</u> <u>Click Add > Type in Users Name > Select the Desired Check Boxes > Save</u>





Appendix I

Region & Section Treasurer's Role

- ➤ Become Familiar with the Expense Report Purposes (ERP's) for your Region/Section
- > Roll out the Demo & Training Video to all Volunteers who will submit an expense report
- ➤ Become a Subject Matter Expert (SME) on how to Create & Approve Concur Expense Reports for your Region/Section



How to Access Concur

- Always access with your IEEE credentials via <u>ieee.org/concur</u>.
 - Never attempt to access Concur directly through concur.com.
- Getting Started
 - You need an IEEE Account (IEEE username/password) -- hit blue <u>Request</u> <u>button</u> if needed
 - Log into your IEEE account with your IEEE username and password, and request to <u>have a Concur account created for you</u>.
- Access
 - Click the orange "Log In" button for direct access to Concur
- Experience the benefits of the mobile app:
 - Submit your reports anytime, anywhere

The remaining slides are for reference purposes only.

If you have any questions, please send an email to:

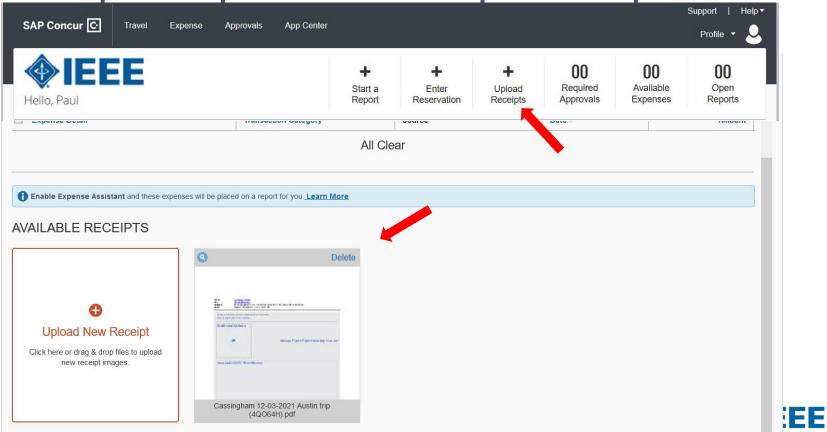
concurfeedback@ieee.org

Concur Access Step 1: How to Get Started Request an IEEE Account (Skip if you have one) Create Concur Account Step 2: Access Concur Log In (May require IEEE Network login) Step 3:

Download the App



Expense Report Dashboard – Upload Receipts



Start an Expense Report

- Review status of Expense Reports in Progress
- Upload Receipts without starting a report
- Start a Report







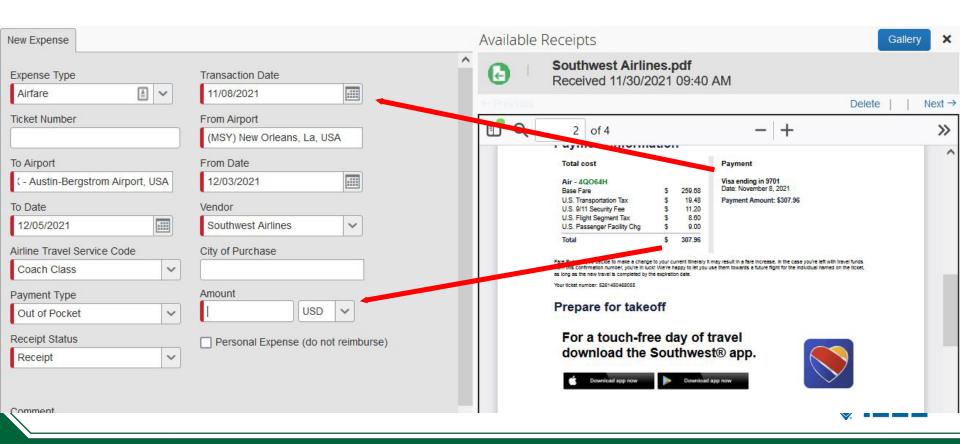
Expense Report Header – R5 Example

Fields with red vertical lines are required and must be populated

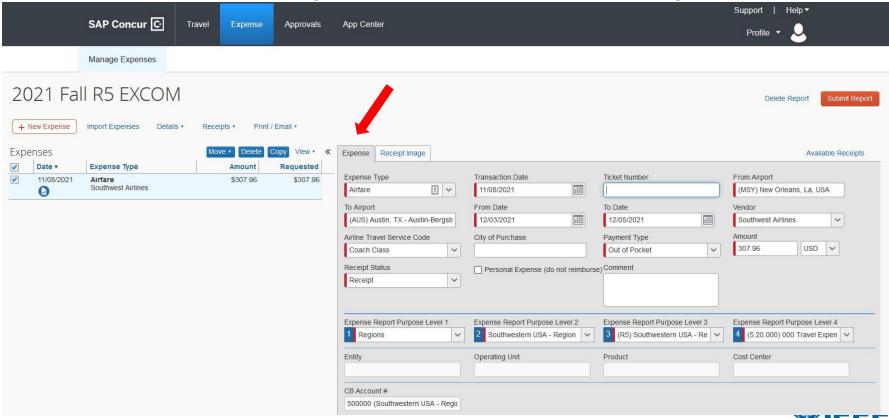
SAP Conc	ur C Travel	Expense	Approvals	App Center		
Manage Expe	enses					
Create a New Ex	xpense Re	port				
Report Name 2022 Region 5 Annual Meeting	Report Date 03/05/2022		Attend Region 5 An Houston, April 8-10,			
Expense Report Purpose Level 1 Regions	Expense Report Purpose 2 Southwestern USA -		Expense Report Pur 3 (R5) Southweste		Expense Report Purpose Level 4 4 (5.20.000) 000 Travel Expen	



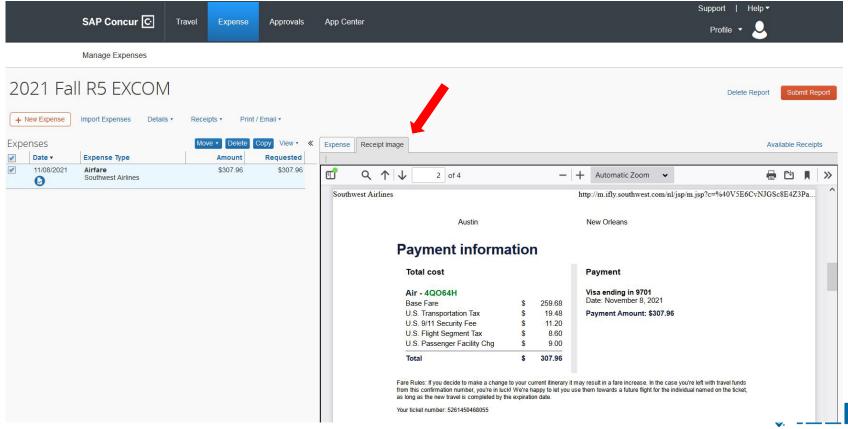
Airfare Receipt Date = Transaction Date - R5 Example



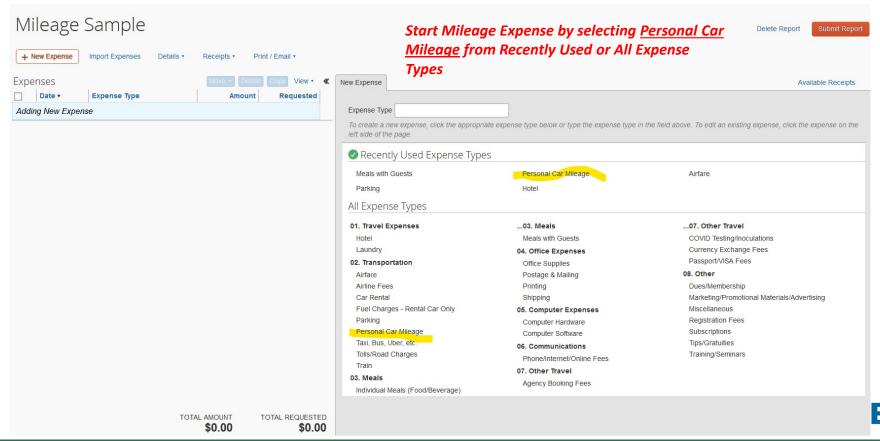
Airfare Completed Line-Item – R5 Example



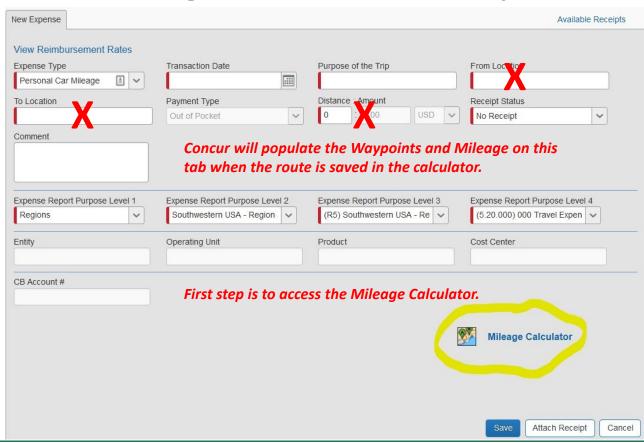
Airline Receipt Image – R5 Example



Mileage Expense – R5 Example



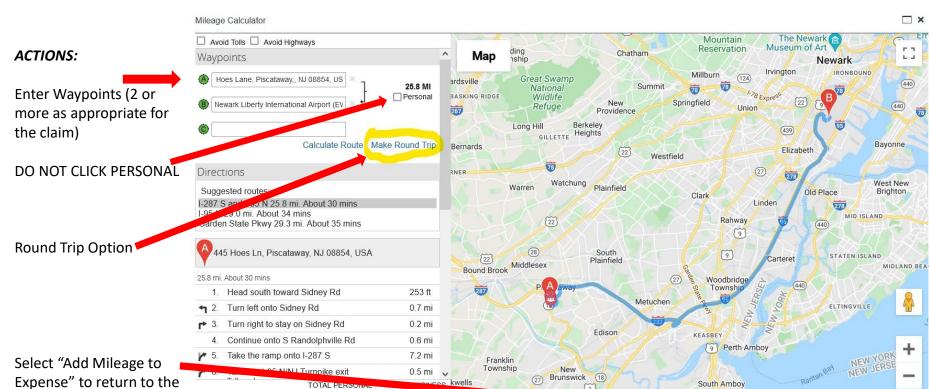
Mileage Calculator – R5 Example





Expense Tab

Mileage Calculator – R5 Example



25.8 MI Google

Keyboard shortcuts Map data @2022 Google Terms of Use

Cancel

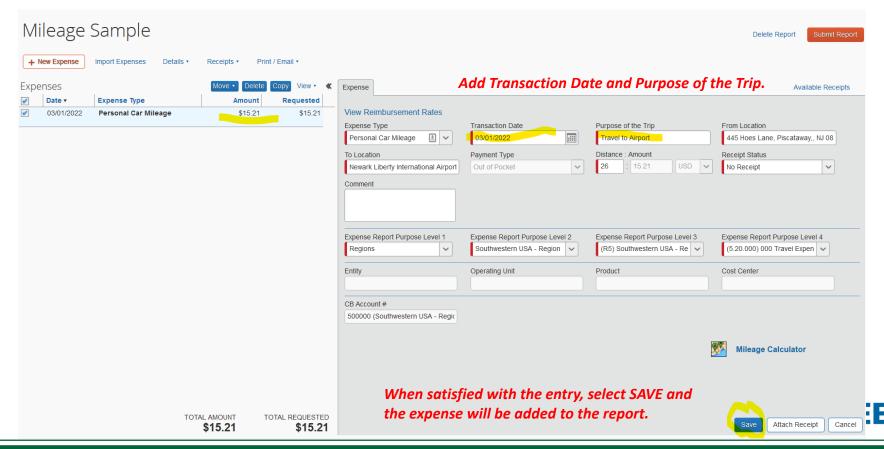
0.0 MI

Mileage Expense – R5 Example

New Expense			Available Receipts
View Reimbursement Rates			
Expense Type	Transaction Date	Purpose of the Trip	From Location
Personal Car Mileage		a appear and map	445 Hoes Lane, Piscataway,, NJ 08
To Location	Payment Type	Distance : Amount	Receipt Status
Newark-Liberty International Airport	Out of Pocket	26 : 15.21 USD 🔻	No Receipt
Comment			
	Waypoints	and Distance/Amount	carried over
	from Milea	ige Calculator	
		.gc carearater	
Expense Report Purpose Level 1	Expense Report Purpose Level 2	Expense Report Purpose Level 3	Expense Report Purpose Level 4
Regions	Southwestern USA - Region 💟	(R5) Southwestern USA - Re	(5.20.000) 000 Travel Expen
Entity	Operating Unit	Product	Cost Center
CB Account #			
	1		
		G	Mileses Calculates
		2	Mileage Calculator
			Save Attach Receipt Cancel



Mileage Expense – R5 Example

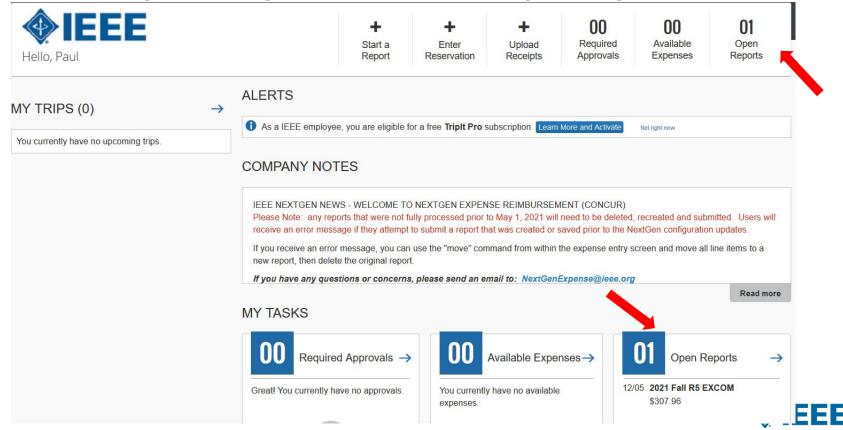


Adjusting Line-Item Expense Code

New Expense			Available Receipts	
Expense Type Airfare	Transaction Date	Ticket Number	From Airport (MSY) New Orleans, La, USA	
To Airport (- Austin-Bergstrom Airport, USA	From Date 12/03/2021	To Date 12/05/2021	Vendor Southwest Airlines	
Airline Travel Service Code Coach Class	City of Purchase	Payment Type Out of Pocket	Amount	
Receipt Status Receipt	Personal Expense (do not reimburse	Comment		
Expense Report Purpose Level 1 Regions	Expense Report Purpose Level 2 Southwestern USA - Region	Expense Report Purpos (R5) Southwestern		
Entity	Operating Unit	Product	Type to search by: Text Code Code) Text	
CB Account #			(4.20.000) 000 Professional Activities (4.20.000) 000 Publications (5.30.000) 000 Salaries	^
			(5.15.000) 000 Sections Congress (4.80.000) 000 Student Activities (6.31.000) 000 Student Branch Rebate Disbursement	
			(5.50.000) 000 Support to Sections/Chapters (5.52.000) 000 Support-Region (Council) (5.20.000) 000 Travel Expense	
			<	>



Expense Report Dashboard – Open Report



Questions



Please send all questions, comments, feedback and suggestions to: concurfeedback@ieee.org

