

IEEE Membership Development Conference Call / Web Cast

16 October 2012





Aleksandar Szabo

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Today's Edition

Membership Statistics and Goals Update – Elyn Perez

IEEE Educational Activities Offerings – Mirelle White

IEEE Computer Society: New Offering - Prof. SV Sankaran, Vi Doan

Updates / Wrap-Up / Direction - Aleksandar Szabo

Open Floor Q&A

Subject Appendix: Field Team Resources



Today's Speakers



Vi Doan

Director, IEEE Computer Society

Membership



Aleksandar Szabo Chair, IEEE MRRC



Elyn Perez
Manager, Membership Sales Operation



Mirelle White

Manager, Educational Promotions





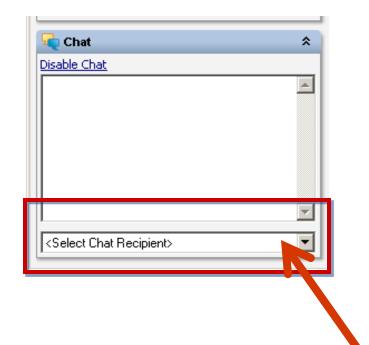


Web Cast Interface – ReadyTalk®





Ask Questions



Web Cast Attendance Roll Call

Use the Chat pod.

Please type in your name/ title/location.





Web Cast Notes

Webcast presentation will be available on MD online community at http://oc.ieee.org (general access page) or http://ieee-md-net.oc.ieee.org/main for the MD Community/Group. The presentation will be posted under the "Content" Tab. If you wish to join, please send email to c.downer@ieee.org for an invite.

Attendees will hear the broadcast via their computer.

This webcast is recorded. Presentation and audio will be available as an "on-demand" resource from the IEEE MD Archive pages linked at www.ieee.org/md.

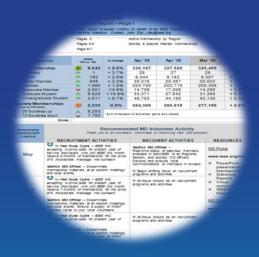
You can continue to ask topical questions using the chat box during the entire webcast. They will be presented by our Moderator to the appropriate presenter for response.





Membership Statistics & Goals Update

September 2012





Presented by:
Elyn Perez
Manager, Membership Sales Operations
elyn.perez@ieee.org



September 2012 Dashboard – IEEE Membership

Monthly Census		YoY Vari	ance	Sep '12	Sep '11	Aug '12	Sep '12 vs. Aug '12		
IEEE Membership	+ 9,130		+ 2.3%	403,613	394,483	393,226	+ 2.6%		
Honorary	^	2	+ 6.7%	32	30	32	-		
• Fellow	^	177	+ 2.6%	6,876	6,699	6,876	-		
Senior Member	^	801	+ 2.4%	34,049	33,248	33,789	+ 7.7%		
• Member	^	3,934	+ 1.6%	254,851	250,917	252,706	+ 0.8%		
Associate Member	V	-661	- 4.3%	14,888	15,549	14,910	- 0.1%		
Graduate Student	^	1,190	+ 3.8%	32,832	31,642	31,020	+ 5.8%		
Undergraduate Student	^	3,687	+ 6.5%	60,085	56,398	53,893	+ 11.5%		
Society Memberships	•	(2,929)	- 0.9%	326,940	329,869	322,691	+ 1.3%		
• 5 Societies up > 1%		1,819	Societies Note: Sum of respective gains and losses, with all counts including						
• 11 Societies +/- 1%		439	Affiliates. With	out Affiliates, total Society memberships are down year-over-year b					
• 22 Societies down > 1%	~	(10,414)	(619) or -0.2%.						

- We surpassed the 400,000 member mark!
- 2013 membership year end goals to be determined





Active Membership by Region – September

Geographic IEEE Membership Summary - September 2012																
REGION	Higher-Grade w/o GSM				Graduate Students					Undergradu	ate Students	3	TOTAL MEMBERS			
KLGION	2012	2011	Change		2012	2011	Change		2012	2011	Change		2012	2011	Change	
			#	%			#	%			#	%			#	%
1	30,442	31,028	(586)	-1.9%	1,712	1,627	85	5.2%	1,822	1,860	-38	-2.0%	33,976	34,515	(539)	-1.6%
2	26,766	27,438	(672)	-2.4%	1,701	1,521	180	11.8%	1,836	1,975	-139	-7.0%	30,303	30,934	(631)	-2.0%
3	24,811	25,066	(255)	-1.0%	1,999	1,921	78	4.1%	2,747	2,732	15	0.5%	29,557	29,719	(162)	-0.5%
4	18,713	18,895	(182)	-1.0%	1,498	1,570	(72)	-4.6%	1,946	2,070	(124)	-6.0%	22,157	22,535	(378)	-1.7%
5	24,233	24,561	(328)	-1.3%	1,480	1,459	21	1.4%	2,530	2,469	61	2.5%	28,243	28,489	(246)	-0.9%
6	48,454	48,984	(530)	-1.1%	2,509	2,480	29	1.2%	3,467	3,282	185	5.6%	54,430	54,746	(316)	-0.6%
R 1-6	173,419	175,972	(2,553)	-1.5%	10,899	10,578	321	3.0%	14,348	14,388	-40	-0.3%	198,666	200,938	(2,272)	-1.1%
7	13,696	13,494	202	1.5%	1,659	1,486	173	11.6%	1,413	1,336	77	5.8%	16,768	16,316	452	2.8%
8	55,710	54,551	1,159	2.1%	8,843	8,663	180	2.1%	8,141	8,154	-13	-0.2%	72,694	71,368	1,326	1.9%
9	10,136	9,332	804	8.6%	1,201	1,280	(79)	-6.2%	6,165	6,011	154	2.6%	17,502	16,623	879	5.3%
10	57,735	53,094	4,641	8.7%	10,230	9,635	595	6.2%	30,018	26,509	3,509	13.2%	97,983	89,238	8,745	9.8%
R 7-10	137,277	130,471	6,806	5.2%	21,933	21,064	869	4.1%	45,737	42,010	3,727	8.9%	204,947	193,545	11,402	5.9%
TOTAL	310,696	306,443	4,253	1.4%	32,832	31,642	1,190	3.8%	60,085	56,398	3,687	6.5%	403,613	394,483	9,130	2.3%

- All categories recruitment, reinstatement and recovery are up YoY
 - US higher-grade YoY decline held steady from August





Member Recruitment – 2013 Membership Year, Cumulative YoY

Cumulative Recruitment September 2012																
REGION	HIGHER GRADE w/o GSMs				GRADUATE STUDENTS				UI	IDERGRADU.	ATE STUDEN	TS	TOTAL MEMBERS			
REGION	2012	2011	2011 Change		2012	2011	Change		2012	2011	Change		2012	2011	Change	
			#	96			#	96			#	96			#	96
1	98	83	15	18.1%	87	93	(6)	-6.5%	245	203	42	20.7%	430	379	51	13.5%
2	86	74	12	16.2%	89	66	23	34.8%	233	246	(13)	-5.3%	408	386	22	5.7%
3	84	82	2	2.4%	117	106	11	10.4%	412	371	41	11.1%	613	559	54	9.7%
4	80	73	7	9.6%	100	66	34	51.5%	316	291	25	8.6%	496	430	66	15.3%
5	104	84	20	23.8%	87	93	-6	-6.5%	455	471	-16	-3.4%	646	648	(2)	-0.3%
6	189	162	27	16.7%	142	115	27	23.5%	516	474	42	8.9%	847	751	96	12.8%
R 1-6	641	558	83	14.9%	622	539	83	15.4%	2, 177	2,056	121	5.9%	3, 440	3, 153	287	9.1%
7	69	64	5	7.8%	104	69	35	50.7%	222	184	38	20.7%	395	317	78	24.6%
8	315	390	(75)	-19.2%	454	328	126	38.4%	391	373	18	4.8%	1,160	1,091	69	6.3%
9	140	99	41	41.4%	68	71	(3)	-4.2%	446	362	84	23.2%	654	532	122	22.9%
10	558	454	104	22.9%	816	439	377	85.9%	1,780	1,259	521	41.4%	3, 154	2,152	1,002	46.6%
R 7-10	1,082	1,007	75	7.4%	1,442	907	535	59.0%	2, 839	2,178	661	30.3%	5, 363	4,092	1,271	31.1%
TOTAL	1,723	1,565	158	10.1%	2,064	1,446	618	42.7%	5,016	4,234	782	18.5%	8,803	7,245	1,558	21.5%

- US HG recruitment swung positive for the first time this year
 - 4 Metro Area Workshops in Sept/Oct

- Reminder Have membership brochures / handouts present at all events
- Order online MD Kits (no cost to your OU) from <u>www.ieee.org/md</u>
 - Look for link to order MD Kits (right column)

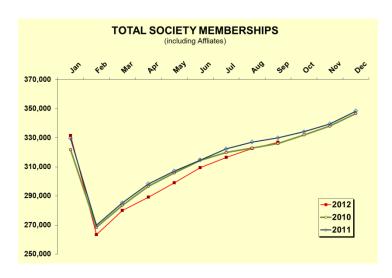
Member Retention – 2013 Membership Year

- Retention detailed reporting will begin next month
- Early renewals (through end of September) are up over 400% YoY
 - HG renewals are up more than 750%, Students up 85%
 - Impact of recent security incident
 - Metro Area Workshops in US (specifically Santa Clara Valley)
 - Improved member experience in IBP
 - Early renewal drawing deadline moved up to 31 October this year



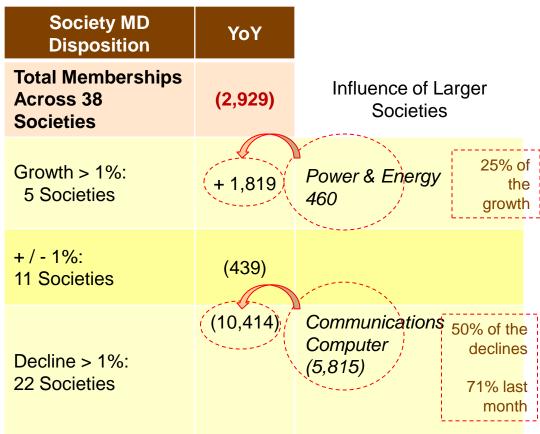


Society Memberships (including Affiliates) – Monthly YoY & Drivers



Total Society Memberships: **326,940** YoY (0.9%) ... last month, (1.3%)









Thank you Questions?



IEEE Educational Activities



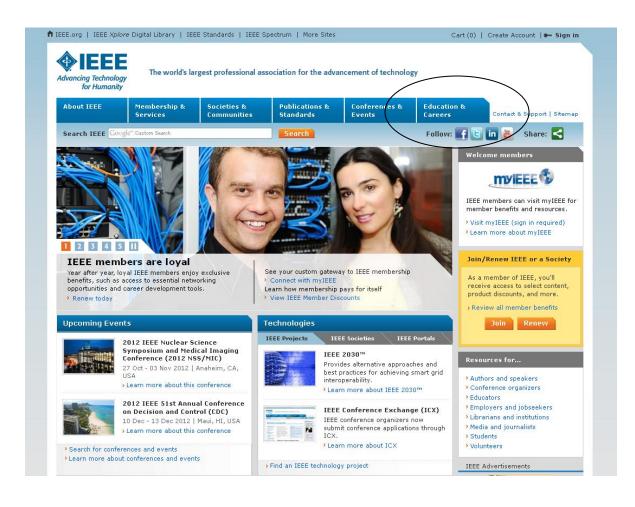
Presented by:

Mirelle White, Promotion Manager

IEEE Educational Activities



Where to Find EA on the Web



From IEEE's main page

www.ieee.org

Click on the tab "Education & Careers"

OR

Use URL

www.ieee.org/education

EA's programs can be located on this page





IEEE Educational Activities "Buckets"

- Pre-University Programs
- University Programs
- Continuing Education Programs
- IEEE Eta Kappa Nu
- IEEE EAB Awards
- IEEE Biometric Professional Certification



IEEE EAB Section Outreach Committee (IEEE EAB SEOC)

- 2012 Chair Prof. Mini Thomas
- Representatives from all 10 Regions are on the Committee
- Committee Representatives communicate to either Section Educational Activities Chair or the Section Chair





IEEE EAB Section Outreach Committee Webinar Series Presents...

Date:

18 October 2012

Time:

9:00AM to 10:00AM Pacific Time

Your Hosts:

Prof. Mini Thomas, Chair IEEE EAB SEOC

Mr. Prasanna Venkatesen

MGA Representative to the IEEE EAB SEOC

Featured Speaker and Distinguished Guest:

S.K. Ramesh, Ph.D., Dean, College of Engineering and Computer Science CSUN IEEE Educational Activities Section Outreach Committee (IEEE EAB SEOC) has developed a series of webinars to provide information about the IEEE Educational Activities products and services to IEEE Section

Educational Activities Chairs and IEEE Section Chairs. The goal is to keep the local volunteers up-to-date on the many programs and topics which are of importance to IEEE members as well as the global engineering and technology community.

The webinar topic is:

IEEE EAB Awards and Recognition

Dr. S.K. Ramesh, IEEE Sr. Member, 2012 Chair of the IEEE EAB Awards and Recognition Committee and Dean, College of Engineering and Computer Science at California State University, Northridge will be presenting information on the IEEE EAB Awards and Recognition program.

Presentation Topics:

- · EAB Awards Program Overview
- Nuts and Bolts of the Nomination Process
- · How does the Review Process work?
- And much more...

Join the webinar by visiting:

https://ieeemeetings.webex.com/ieeemeetings/onstage/ g.php?d=254559100&t=a

Or use this link to find local call-in numbers: https://www.tcconline.com/offSiteOffSiteController.jpf?cc=9389097044 Conference Code is: 938 909 7044



IEEE EAB SEOC started monthly webinars on EA programs

Next webinar:

Thursday
18 October 2012
9:00 AM Pacific Time





IBM/IEEE Smarter Planet Challenge

Region 1- 10

Projects Due: 1 November 2012

IBM and IEEE are in search of creative team-based student projects for the Smarter Planet Challenge. The purpose of the competition is to identify student developed projects that solve real world problems. These projects should help students at any level learn about applying engineering, science and other disciplines. It's a great opportunity to put your engineering skills to use...and earn cash prizes too!

The competition is open to college/university students from all geographic locations. Student teams should have three to five members in any year of university study. At lease one team member must be an IEEE member. To out more about this exciting learning opportunity, visit: www.ieee.org/go/smarter_planet_challenge@ieee.org or email smartplanetchallenge@ieee.org



IEEE First International Symposium on Cost Effective Museum Exhibits in Engineering and Applied Science

Regions 1 - 10

Event Date: 30 November - 2 December 2012

Registration Deadline: 10 November 2012

For more information visit: http://sites.ieee.org/exhibits2012

The IEEE Educational Activities Board, IEEE Hyderabad Section, and the B.M. Birla Science Centre in Hyderabad, Andhra Pradesh, India are hosting an international symposium on the creation, development, implementation and dissemination of museum exhibits on engineering, computing, applied science and technology. These exhibits are targeted for audiences age 8 to 18.

Held at the B.M. Birla Science Centre in Hyderabad, the workshop will concentrate on development of museum exhibits that, in addition to their intrinsic intellectual and educational value, are modular, replicable, transportable and affordable.





IEEE EPICS Around the Globe Virtual Conference

Regions 1- 10

Event Date: 27 October 2012

To register visit: registration.ieee-elearning.org

EPICS in IEEE is a program that brings together IEEE student branches with high school students to work with nonprofit organizations to effect profound humanitarian changes in four areas: Education and Outreach; Human Services; Environment; Access & Abilities.

This no-cost virtual conference will highlight some of the completed projects in areas around the globe. The event will include distinguished speakers such as Dr. Michael Lightner, IEEE EAB VP, Dr. Moshe Kam, IEEE Past President and Dr. William Oakes, Dean, Purdue University.





IEEE EA Meeting In A Box

Available to Sections in R 1-10

Ever wonder what to do for your next
Section meeting?
IEEE Educational Activities has the answer.

IEEE EA Meeting In A Box

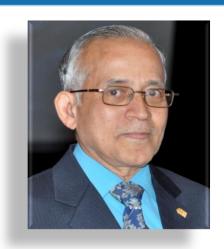
For more information contact Mirelle White at m.s.white@ieee.org



New! 2013 Membership Focus Packages

IEEE Computer Society

SV Sankaran, Vice President
IEEE Computer Society Member &
Geographic Activities





Member value

- Computer Society is addressing member value by delivering more content than ever before
- Annual member surveys continue to show that members engage the most around publications products and specific content areas delivered in new media formats
- For 2013, renewing and new Computer Society members will be able to select a membership package in their focus area and receive more targeted content relevant to their technical interests



Technical Areas

- The 4 options are
 - Software & Systems focus
 - ICT focus
 - Security & Privacy focus
 - Computer Engineering focus



Who is Eligible?

- **RENEWING PROFESSIONAL MEMBERS** will be offered these packages through "Welcome Back" campaigns (\$123 USD Society Affiliates, \$54 USD Members)
- HIGHER GRADE IEEE MEMBERS can select any of the bundles when they add Computer Society to their IEEE membership (\$54 USD)
- NEW SOCIETY AFFILIATES Non-members who want to try Computer Society at a discounted price of \$99 can join as Society Affiliates and receive a subset of the focus package. They choose 1 additional e-pub in their focus area and receive a welcome gift. In Year 2, they will be offered the full Welcome Back member focus packages.



Membership Package Components

Standard IEEE-CS benefits:

- Computer magazine
- 600 Safari tech e-books
- >400 tech & leadership elearning courses
- newsletters on society activities
- computer.org email alias
- member discounts
- membership in technical committees

PLUS new FOCUS area benefits:

- 1 additional, relevant e-pub
- custom monthly digital newsletter
- 3 free webinars from the extensive IEEE-CS library
- 12 free article downloads from the most recent 3 years in the IEEE-CS digital library
- special discounts on relevant training courses in their focus area





Each focus area package contains a popular, most-requested Computer Society magazine

Practice-oriented publications

- Software
- IT Professional
- Security & Privacy
- Micro



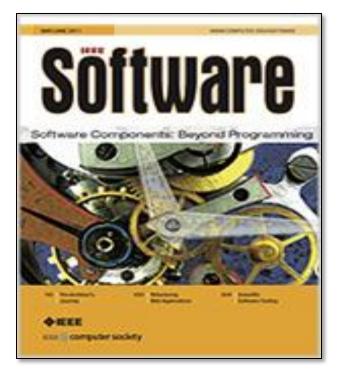


Advancing Technology

for Humanity

Example: Software & Systems Focus

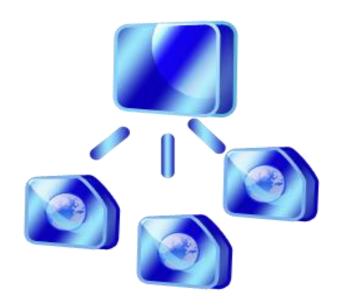
- Standard CS membership bundle
- Software magazine (digital)
- Monthly software development digital newsletter
- 3 free webinars
- 12 free article downloads
- discounts on training courses



IEEE *Software* offers pioneering ideas, expert analyses, and thoughtful insights for software professionals who need to keep up with rapid technology change. It's the authority on translating software theory into practice.

3 webinars included

- Cutting edge content, customized
- Access to the thought leaders in our industry
- Live with audio, slides, Q&A





Sample Webinar Topics

- Artificial Intelligence
- Career Management
- Chip Design
- Cloud Computing
- Cybersecurity
- Data Management
- Design & Test
- Gaming
- Graphics and Multimedia
- Green Computing
- High Performance Computing
- Human-Centered Computing
- Information Technology

- Internet/Web
- Mobile/Wireless
- Multi-core
- Nanoarchitecture
- Networking & Communications
- RFID
- Scientific computing
- Security & Privacy
- Smart Grid
- Software Quality Assurance
- Software Testing
- Standards & Best Practices
- Systems Design





Some of our Distinguished Speakers



Grady Booch, Chief Scientist for Software Engineering at IBM Thomas J. Watson Research Center



Mary Poppendieck, Lecturer and award-winning author for her book "Lean Software Development"



Walker Royce, Chief Software Economist at IBM



Kent Beck, founder and director of Three Rivers Institute (TRI)



How to access the new packages

Renewing and new members need to enter a code in the online shopping cart to receive the focus area benefits

See: www.computer.org/membership



STUDENT MEMBERSHIP PACKAGES AND SCHOLARSHIPS





Special Student Member Package

Bundled membership in IEEE and IEEE Computer Society plus FREE access to the Computer Society Digital Library, \$40.00 USD*



- Access to the CS Digital library
- Free development software from Microsoft
- 600 Safari Online computing & IT e-books
- Scholarships



*Current IEEE students can add Computer Society membership for just \$8.00 USD in the U.S. and Canada and \$13 USD in the Rest of the World.





IEEE Computer Society Student Leadership Scholarship

Target audience: active IEEE students in computing & IT program areas

Awards: \$40,000 in student scholarships annually from \$2,000 and up to recognize and reward active student volunteer leaders who show promise in their academic and professional efforts.

Winners serve as IEEE CS Student Ambassadors with Volunteer Mentor for the particular IEEE region to which they belong.

Apply now for our student leadership scholarship.

www.computer.org/scholarships





Inform your Regions, Sections, and Chapters of these new member value packages from IEEE Computer Society

For brochures, MD Kits, and other information, email Vi Doan, Computer Society's Membership Director

vdoan@computer.org





Thank You!



Questions





Updates & Reminders / Direction



Aleksandar Szabo
Chair, 2012 IEEE Membership
Recruitment and Recovery (MRR)
Committee

a.szabo@ieee.org

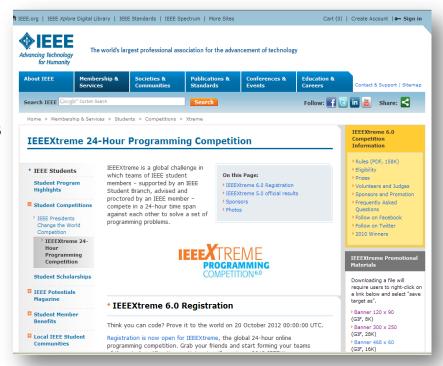




Reminders / Updates

□ Renewal process has begun

☐ IEEE Student Competitions – IEEE Xtreme 6.0 is scheduled for 20 October: 00:00:00 UTC, www.ieee.org/xtreme. A global challenge in which teams of student members supported by an IEEE Student Branch, and advised & proctored by a higher-grade IEEE Member, compete in a 24—hour time span against each other to solve a set of programming problems.





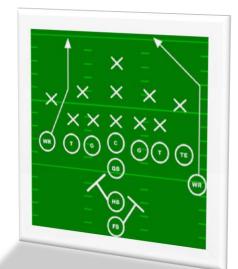


Wrap Up / Direction – MD Prioritization

- January through April
 - 85% effort Retention / Arrears Recovery
 - 15% effort Recruitment
- May through August
 - 10% effort Arrears Recovery
 - 90% effort Recruitment



- 85% Recruitment
- 15% Renewal monitoring



All the while ... MD Staff support:

- Retention / arrears recovery campaigns, electronic and print (through August)
- Recruitment / incomplete applications / reinstatement campaigns (monthly)
- Recruitment / authors outreach (May timeframe)





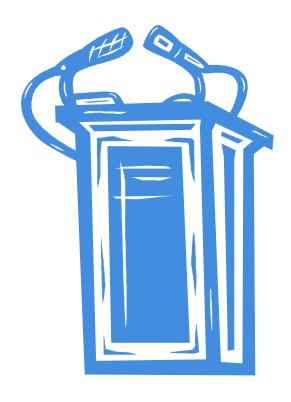
Future MD Webcast Topics & Speakers – Tentative Schedule

November

May be postponed & combined with early December webcast

December

□ Member-Get-A-Member Program







Wrap Up / Direction – Next Webcast

November – TBD - may be early December date

February	March	
May	June	
August	September	
November December		
	May August	



Thank you Questions?



Open Floor Q&A





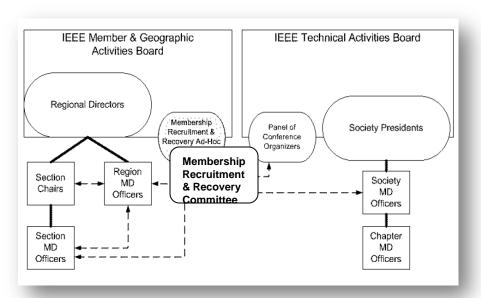
Appendix Team Resources





MRRC Team Development – Engagement

- Alignment with the new MGA mission and values
- Volunteer & Staff partnership
- MD position vacancies
- Regional Training
- Partnering across IEEE
- MD Portal & Virtual Community



If the MGA is Successful ...

IEEE member satisfaction & relevance is growing and reflected in improved retention and total membership

The MGA is a data-driven organization that proactively anticipates and reacts to the needs of the member and the profession

The MGA facilitates recruitment, training, development of IEEE volunteer leaders

The MGA facilitates successful regions, sections, chapters, and affinity groups

The MGA is responsible for all aspects of member and membership activities with the IEEE

The MGA ensures a "home(s)" for every member

Technology professionals will understand IEEE membership's importance in their careers

The MGA will develop sections, and regions and reward them based on their measured success

The MGA facilitates communications and engagement opportunities for IEEE members in multiple ways

IEEE and its members' achievements are universally recognized





The voting members of the MRRC (2012)



R1 - Gim Soon Wan gimsoon@ieee.org



R7 - Lawrence Whitby lwhitby@ieee.org



R2 - Javvad Qasimi javvad@ieee.org



R8 - Dirk Van Hertem dirk.vanhertem@ieee.org



R3 - Bill Williams billwill@ieee.org



R9 - Norberto Lerendegui nlerendegui@ieee.org



R4 - Mohamad Berri mberri@ieee.org



R10 -Hang-Bong Kang hbkang@catholic.ac.kr



MGA 2012 Membership Recruitment & Recovery (MRR) Committee Chair a.szabo@ieee.org



R5 - Joe Redfield j.redfield@ieee.org



TA Representative Antonio Luque aluque@gte.esi.us.es



R6 - Luis Carbajo luis.carbajo@ieee.org



TA Representative Robin Sarah Bradbeer rsbradbeer@gmail.com



The Regional Team

Region 1-10 MD Chairs

Gim Soon Wan	R1	gimsoon@ieee.org
Javvad Qasimi	R2	javvad@ieee.org
Bill Williams	R3	billwill@ieee.org
Mohamad Berri	R4	mberri@ieee.org
Joe Redfield	R5	j.redfield@ieee.org
Luis Carbajo	R6	luis.carbajo@ieee.org
Lawrence Whitby	R7	lwhitby@ieee.org
Dirk Van Hertem	R8	dirk.vanhertem@ieee.org
Norberto Lerendegui	R9	nlerendegui@ieee.org
Hang-Bong Kang	R10	hbkang@catholic.ac.kr
Aleksandar Szabo	MRRC	a.szabo@ieee.org
Cathy Downer	IEEE Staff	c.downer@ieee.org
John Day	IEEE Staff	j.day@ieee.org





Regional Student Activities Chairs (RSACs)

Ravi Todi	R1	RSAC	rtodi@ieee.org
F. Eugenio Villaseca	R2	RSAC	f.villaseca@csuohio.edu
Regina Hannemann	R3	RSAC	r.hannemann@ieee.org
Steven James	R4	RSAC	james@ieee.org
Anil Mehta	R5	RSAC	anil@siu.edu
Mohamed Osman	R6	RSAC	osman@tricity.wsu.edu
Maike Luiken	R7	RSAC	maike.luiken@ieee.org
Elias Nassar	R8	RSAC	enassar@ndu.edu.lb
Ruben Barrera	R9	RSAC	rub_barrera@ieee.org
Takao Onoye	R10	O RSAC	onoye@ist.osaka-u.ac.jp





Regional Student Representatives (RSRs)

William Dorney	R1 RSR	<u>wjd9033@rit.edu</u>
Andrew Thompson	R2 RSR	shetoru@gmail.com
Joshua Shank	R3 RSR	rgiskard3@gmail.com
Maxwell Steuer	R4 RSR	steuerm@my.uwstout.edu
David Macke	R5 RSR	dcmz9f@mst.edu
Alex Elizarraraz	R6 RSR	aelizarraraz-13@sandiego.edu
Kanishka Jayawarden	e R7 RSR	maike.luiken@ieee.org
Jorge Soares	R8 RSR	k.jayawardene@ieee.org
Alejandra Camacho	R9 RSR	alejandra-camacho@ieee.org
Aby Kurian	R10 RSR	abykurian@ieee.org



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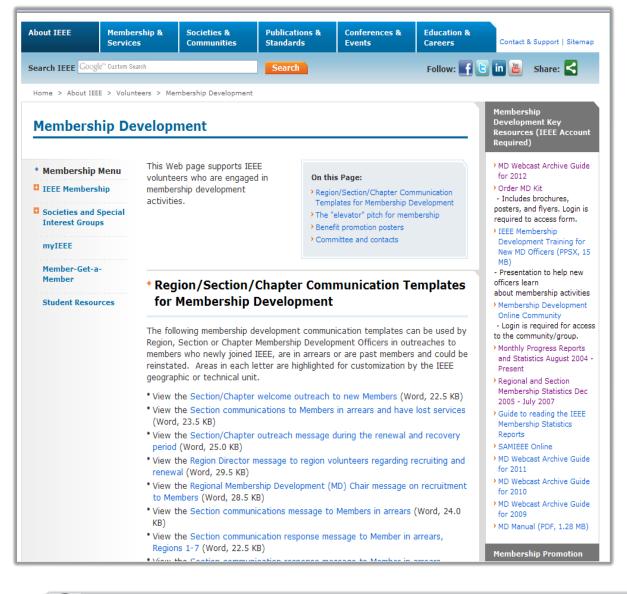
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