# BMJ QUALITY & SAFETY

## Contents

#### **Editorials**

- **611** The need for independent evaluations of government-led health information technology initiatives A Sheikh, R Atun, D W Bates
- **614** Regulating and legislating safety: the case for candour O Quick

#### **Commentary**

619 From harm to hope and purposeful action: what could we do after Francis? T Woodhead. P Lachman, I Mountford, L Botwinick, C Peden, K Stewart

#### Viewpoint

624 In the spotlight: healthcare inspections as an opportunity for trainee clinicians to be the leaders of today P P Ramanuj, H Ryland, E W Mitchell. N Parvizi. K Chinthapalli

#### **Original research**



- 629 The effect of the electronic transmission of prescriptions on dispensing errors and prescription enhancements made in English community pharmacies: a naturalistic stepped wedge study B D Franklin, M Reynolds, S Sadler, R Hibberd, A J Avery, S J Armstrong, R Mehta, M J Boyd, N Barber
- 639 The Surgical Safety Checklist and Teamwork Coaching Tools: a study of inter-rater reliability L C Huang, D Conley, S Lipsitz, C C Wright, T W Diller, L Edmondson, W R Berry, S J Singer
- 651 More than a score: a qualitative study of ancillary benefits of performance measurement A A Powell, K M White, M R Partin, K Halek, S J Hysong, E Zarling, S R Kirsh. H E Bloomfield

### August 2014 Volume 23 Issue 8

**659** Quality of care in systemic lupus erythematosus: the association between process and outcome measures in the Lupus Outcomes Study J Yazdany, L Trupin, G Schmajuk, P P Katz, E H Yelin

#### Short report

667 Identifying patient safety problems during team rounds: an ethnographic study A R Lamba, K Linn, K E Fletcher

#### Narrative review

- 670 Safety measurement and monitoring in healthcare:
- 6 a framework to guide clinical teams and healthcare organisations in maintaining safety C Vincent, S Burnett, J Carthey

#### Systematic review

- 678 Patient complaints in healthcare systems:
- 6 a systematic review and coding taxonomy OPEN ACCES
- T W Reader, A Gillespie, J Roberts

#### Quality improvement report

690 A multidisciplinary, multifaceted improvement initiative to eliminate mislabelled laboratory specimens at a large tertiary care hospital E G Seferian, S Jamal, K Clark, M Cirricione, L Burnes-Bolton, M Amin, N Romanoff, E Klapper

#### **Book review**

699 Visualising healthcare practice improvement: innovation from within M Leslie

This article has been chosen by the Editor be of special interest or importance and is freely available online. This article has been made freely available 8 OPEN ACCESS online under the BMJ Journals Open Access scheme See http://qualitysafety.bmj.com/site/aba guidelines.xhtml#open C O P E COMMITTEE ON PUBLICATION ETHICS This journal is a member of and subscribes to the principles of the Committee on Publication Ethics www.publicationethics.org.uk equator recycle When you have finished with this please recycle

BM

Receive regular table of contents by email. Register using this QR code.







BMJ Quality & Safety is co-owned by the Health Foundation and is an official journal of the National Patient Safety Foundation

## qualitysafety.bmj.com