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# BMJ Open

## Systematic review of Indigenous cultural safety training interventions for health care professionals

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# Systematic review of Indigenous Cultural Safety training interventions for health care professionals

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**KEYWORDS**

Indigenous health, Education & Training, Health Equity, Health Policy, Quality in Health Care

**WORDCOUNT** 4664

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## ABSTRACT

**Objective:** To synthesize and appraise the design and impact of peer-reviewed and published evaluations of Indigenous cultural safety training programs and workshops for health care workers in what is now known as Australia, Canada, New Zealand, and/or the United States of America.

**Design:** Systematic Review

**Data Sources:** Ovid Medline, Embase, PsycINFO, CINAHL, Cochrane Central Register of Controlled Trials, Cochrane Database of Systematic Reviews, Bibliography of Indigenous People in North American, Applied Social Sciences Index & Abstracts, ERIC (Education Resources Information Center), International Bibliography of the Social Sciences, ProQuest Dissertations & Theses Global, Sociological Abstracts, and Web of Science's Social Sciences Citation Index and Science Citation Index from January 1, 2006 to May 12, 2022.

**Eligibility Criteria:** Included studies that evaluated the outcomes of educational interventions designed to improve cultural safety, cultural competency, and/or cultural awareness for non-Indigenous adult health care professionals. Interventions must have taken place in

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51 what is now known as Canada, Australia, New Zealand, or the United

52 States of America.

53 Review Methods: In consultation with our partners at the Southwest Ontario Aboriginal

54 Health Access Centre, a data extraction tool was developed to

55 abstract information on the studies' methods, population, sampling

56 and recruitment, educational intervention design, and outcomes. The

57 Well Living House Critical Appraisal Tool was then used

58 independently by two authors to appraise the rigor, internal validity,

59 strength of evidence, and involvement of Indigenous communities in

60 each study. An iterative narrative approach was used to synthesize

61 our results.

62 Results: 2,442 unique titles and abstracts were identified and screened for

63 inclusion. Of these, 13 met the inclusion criteria and passed the

64 quality appraisal threshold. Study designs, intervention

65 characteristics, and outcome measures were heterogenous. Most

66 studies (n=9) used mixed methods, two used qualitative methods,

67 and two used quantitative methods with sample sizes ranging from 6

68 to 621. Training participants included nurses, family practice

69 residents, specialized practitioners (e.g., speech pathologists) and

70 providers serving specific health service user populations (e.g.,

71 psychiatric care). Course content was similar across programs.

Theoretical frameworks and pedagogical approaches varied. Study outcomes were almost entirely learner-focused (n=10), and commonly examined self-reported changes in knowledge, awareness, beliefs, attitudes, and/or the confidence and skills to provide care for Indigenous peoples. The involvement of local Indigenous communities in the development, implementation, and evaluation of the interventions was limited overall.

**Conclusions:** There is minimal evidence regarding the effectiveness of specific content and approaches to cultural safety training on improving non-Indigenous health professionals' knowledge and skills in caring for Indigenous patients. Future research is needed that advances the methodological rigour of training evaluations and is better aligned to local, regional, and/or national Indigenous priorities and needs.

**SYSTEMATIC REVIEW REGISTRATION** Not Applicable

**WHAT IS ALREADY KNOWN ON THIS TOPIC** The approach, content, and evaluations of existing cultural competency trainings vary widely. It is unclear which training approaches and strategies are most effective, especially with respect to improving disparities in clinical outcomes.



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93 **WHAT THIS STUDY ADDS** Evaluations of cultural competency trainings

94 demonstrated impact on knowledge and attitudes towards Indigenous peoples by

95 learners. However, none of these studies were able to establish an observable impact

96 with respect to a shift towards more culturally safe and clinical practice guideline adherent

97 health care for Indigenous patients.

98

99 **STRENGTHS AND LIMITATIONS OF THIS STUDY**

- 100 • Our systematic review was designed and co-led by Indigenous scholars
  - 101 and Indigenous cultural safety education leaders.
  - 102 • Our systematic review utilized a quality appraisal tool designed by an
  - 103 Indigenous-led research centre in partnership with Indigenous community
  - 104 members.
  - 105 • The review is limited to ICS programs with evaluations that have been
  - 106 published in the peer reviewed literature and as such, may not have
  - 107 captured the true breadth of existing Indigenous cultural safety training
  - 108 programs and related evaluations.
- 109

## INTRODUCTION

Colonization has long been recognized by Indigenous peoples from around the world as a cross-cutting and foundational determinant of Indigenous/non-Indigenous health disparities.<sup>(1)</sup> More recently, a series of apologies by world leaders has enhanced general societal awareness of anti-Indigenous colonial injustices, abuses, and harms.<sup>(2–5)</sup> Simultaneously, a rapidly growing body of academic scholarship clearly demonstrates ongoing, widespread, and harmful anti-Indigenous colonial policies and practices that are rooted in racist ideologies of white supremacy.<sup>(6–12)</sup>

Common manifestations of persistent colonialism include the emergence of deeply rooted negative anti-Indigenous stereotyping and assumptions in micro level social interactions, organizational design, and social architecture. In healthcare contexts, this includes: racist contamination of the healthcare provider-Indigenous patient interface; organizational level barriers to equitable Indigenous health services access; and Indigenous/settler imbalances in the distribution of health and social resources. Social media and linked public reporting have begun to expose the life-threatening severity of explicit attitudinal anti-Indigenous racism but there can be resistance to acknowledging the underlying challenges of ongoing implicit and system level failures. For example, Joyce Echequan was able to record the anti-Indigenous racist disparagement she experienced from healthcare staff when seeking treatment for a life-threatening illness at the Lanaudiere

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hospital in Joliette, Quebec immediately prior to her death. (13) The behaviours of the individual providers were widely regarded as grossly unacceptable following media reporting. However, the Premier of Quebec refused to acknowledge the role of systemic racism in Joyce’s death.(14)

Multiple studies have demonstrated that implicit race preference bias is common among health care providers,(15) even when they explicitly express anti-racist values and attitudes.(16) Further, implicit race preference bias has been linked to differential application of clinical practice guidelines, with non-adherence disproportionately impacting socially excluded racialized and ethnic patient populations.(17)

Not surprisingly, given the broad scope and injurious impacts of anti-Indigenous racism, its interruption in healthcare contexts has emerged as a priority for Indigenous and allied policymakers, practitioners, and researchers. Of the Truth and Reconciliation Commission of Canada’s seven Calls to Action in the domain of health, two address the need to provide “cultural competency” training for healthcare providers.(18) These policy recommendations have been accompanied by a rapid growth of interventions designed to interrupt anti-Indigenous racism, primarily through educational interventions for healthcare providers and trainees. Upon engagement with this literature,(19) it became apparent to our team that the approach, content, and evaluations of existing cultural competency trainings vary widely. It was unclear which training approaches and

151 strategies were most effective, especially with respect to improving disparities in clinical  
152 outcomes.

153  
154 In order to address these knowledge gaps, we conducted a systematic literature review  
155 focused on the design and impacts of existing Indigenous cultural safety and competency  
156 training interventions. The primary aim of this review was to identify, appraise and  
157 synthesize the design and impacts of these educational interventions on non-Indigenous  
158 health care professionals' knowledge, attitudes, and practices. The secondary aim was  
159 to investigate whether specific training approaches, strategies, formats, or educational  
160 content were more successful, and if yes, for whom and in what ways. To help manage  
161 heterogeneity, we restricted this review to Indigenous specific educational interventions  
162 in Australia, Canada, New Zealand, and the United States. These globally affluent  
163 countries share both relatively well-resourced health and social service systems and  
164 history of European colonization that continues to negatively impact the health and  
165 wellbeing of First Peoples, including equitable access to these service systems.

## 167 METHODS

168 The Preferred Reporting Items for Systematic Reviews and Meta-Analyses (PRISMA)  
169 2020 statement was used to guide our literature review and reporting.(20) Supplementary  
170 Figure 1 documents the process of article screening for inclusion in our analysis. Tables

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171 1 and 2 summarize key aspects of the included studies: intervention content; participants;  
172 evaluation methods; and study outcomes.  
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**Table 1. Summary of Interventions**

Author(s)	Year	Country	Intervention	Content Delivery	Setting	Core Curriculum Topics	Participants
Barajas J.	2021	USA	10 minute online PowerPoint presentation and YouTube video	Online module(s)	Online	Cultural knowledge, spirituality, and beliefs; professional practice issues; interpersonal communication skills	Emergency Department healthcare providers and staff (n=6)
Barnabe C., et al.	2021	Canada	Phase I: half-day workshop, and Phase II: full day workshop (6 months later)	Online module(s); interactive group discussions, reflections, and experiential exercises	Clinical	Determinants of Indigenous health; oppressive and racist policies, colonization and white racial privilege; specific health focus	Rheumatologists (n=34)
Brewer K., McCann C., & Harwood M.	2020	New Zealand	2 self-paced online modules	Online module(s); self-learning tools; personal reflections	Online	Family structures, kinship, and responsibilities; cultural knowledge, spirituality, and beliefs; racist policies and practices; determinants of Indigenous health; health disparities; professional practice issues; oppressive and racist policies, colonization and white racial privilege; interpersonal communication skills; specific health focus	Speech Language Therapists (n=11)
Chapman R., Martin C., & Smith T.	2014	Australia	3 x 2hour workshops over 6 weeks	Didactic lecture; interactive group discussions, reflections, and experiential exercises; personal reflections	Clinical	Cultural knowledge and ideology	Emergency Department: nursing, clinical and allied health staff (n=48)
Crowshoe L., et al.	2018	Canada	Full day (8 hours) workshop	Interactive group discussions, reflections, and experiential exercises	Clinical	Determinants of Indigenous health; professional practice issues; oppressive and racist policies, colonization and white racial privilege; interpersonal communication skills	Family physicians and Allied Health Professionals (n=32)

Hinton R., et al.	2014	Australia	3 full-day workshops over 2 months	Didactic lecture; interactive group discussions, reflections, and experiential exercises; self-learning tools	Clinical	Specific health focus	Clinical and Allied Health Staff (n=21)
Hulko W., et al.	2021	Canada	8-10 hours of online training over 8-10 weeks, and a full day Storytelling Session and Talking Circle with an Elder	Online module(s); story telling and talking circles; knowledge quiz; personal reflections	Online and classroom	Indigenous diversity, family structures, kinship, and responsibilities; cultural knowledge, spirituality, and beliefs; past policies and practices; determinants of Indigenous health; health disparities; professional practice issues; oppressive and racist policies, colonization and white racial privilege; specific health focus	Nurses (n=38)
Kerrigan V., et al.	2020	Australia	Full day (7 hours) workshop	Didactic lecture; interactive group discussions, reflections, and experiential exercises	Clinical	Cultural knowledge, equality, and beliefs; past policies and practices; professional practice issues; oppressive and racist policies, colonization and white racial privilege; interpersonal communication skills	Hospital staff (n=621)
Kerrigan V., et al.	2022	Australia	7 x 18-20min podcasts (1/week)	Online podcasts; diary entries	Online	Counterstories; interpersonal communication skills; social justice	Physicians (n=16)
Liaw S-T., et al.	2015	Australia	Half day workshop, case study toolkit, and cultural mentors	Workshop; cultural mentor; self-learning tools	Clinical	Interpersonal communication skills; cultural respect	Clinical practice - solo physician/groups (n=10)
Liaw S-T., et al.	2019	Australia	Half day workshop, case study toolkit, and cultural mentor	Workshop; cultural mentor; self-learning tools	Clinical	Interpersonal communication skills; cultural respect	General practice clinics (n=56); general practitioner physicians (n=334); practice managers (n=56); practice nurses (n=93)
Sauvé A., Cappelletti A., & Murji L.	2022	Canada	Half-day in-person simulation workshop	Simulation training	Clinical	Determinants of Indigenous health; professional practice issues; oppressive and racist policies, colonization and white racial privilege	Physicians (Family Medicine Residents) (n=29)
Wheeler A., et al.	2021	Australia	1.5 hour online module, and a full day in-person workshop (2-3 weeks later)	Online module(s); interactive group discussions, reflections, and experiential exercises; personal reflections	Online and classroom	Health disparities; professional practice issues; interpersonal communication skills	Pharmacists (n=39)

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**Table 2. Summary of Evaluation and Outcomes**

Citation	Study design	Method	Tool(s)	Reported Outcome(s)
Barajas J. 2021.	Mixed methods, quality improvement	Post-survey	7 dichotomous (yes/no); 2 open-ended questions	Positive impact on insights, knowledge, and anticipated behaviour change.
Barnabe C., et al. 2021.	Mixed methods	Pre- (1 week pre-intervention) and post-survey (3 months post-intervention). Satisfaction survey (1 week post-intervention)	Social Cultural Confidence in Care Scale (SCCCS); free-text questions; Experience survey	Significant change in knowledge, skills, and approach to social and cultural factors. Intervention was reported as being relevant and meeting expectations.
Brewer K., McCann C., & Harwood M. 2020.	Qualitative longitudinal	Post-survey. Follow-up interview (6 months post-intervention)	Course feedback; structured interviews	Major themes of "putting it into practice" and "keeping it at the forefront."
Chapman R., Martin C., & Smith T. 2014.	Quantitative	Pre- and post-survey	Area human resources development/population health survey of participation in Aboriginal awareness training workshop	Some change of perceptions towards ATSI people. Small effect on familiarity. No effect on attitudes.
Crowshoe L., et al. 2018.	Mixed methods	Pre- (1 week pre-intervention) and post-survey (3 months post-intervention). Participant observations. Intervention satisfaction survey	Onsite satisfaction evaluation; observations of participant engagement with content on day; online survey	Significant improvement in knowledge, skills, awareness, confidence, and approach to patient care. Strong agreement that the workshop met objectives and expectations.
Hinton R., et al. 2014.	Mixed methods, action-oriented	File audit	2009 vs. 2011 audit of inpatient files	Some improvements to the quality of recovery-oriented care, as shown through an increase in recording client social history, family issues, and cultural factors.
Hulko W., et al. 2021.	Mixed methods, community-based	Pre- and post -surveys, knowledge quizzes, and case study care planning. Talking Circles.	Approaches to Dementia Questionnaire; Indigenous Cultural Competency Knowledge Quiz; care plans for "Alice;" Talking Circle transcripts	Improvement in the knowledge, skills, and values of the nurse participants. Storytelling sessions were reported as being effective at building capacity.



Kerrigan V., et al. 2020.	Mixed methods	Post-survey	Likert-scale questions on Quality of Training; free-text questions	Provided good to excellent information provided on all topics. Participants wanted further and more specific cultural education opportunities.
Kerrigan V., et al. 2022.	Qualitative, participatory action	Qualitative journal entries. Post-intervention interviews	Weekly reflections; feedback interviews	Raised the critical consciousness of participants leading to self-reported attitudinal and behavioural change.
Liaw S-T., et al. 2015.	Mixed methods, pragmatic	Pre- and post-surveys and patient file audits (6 months post-intervention). Post-intervention interviews	Cultural Quotient questionnaire; file audit of health checks and clinical risk factors managed; follow-up interviews with staff, cultural mentors, and patients	Clinical practices improved their readiness to provide culturally appropriate care. Individual clinic staff improved their cultural strategic thinking.
Liaw S-T., et al. 2019.	Mixed methods, cluster RCT	File audit. Pre- and post-survey (12 months post-intervention)	Cultural Quotient questionnaire; audit of rates of healthcare claims and chronic disease risk factors.	No significant change in Indigenous health check rates or cultural quotient scores.
Sauvé A., Cappelletti A., & Murji L. 2022.	Quantitative	Pre- and post-survey	abridged Scale of Ethnocultural Empathy (aSEE)	Significant increase in empathy, knowledge of Indigenous SDOH, and motivation to engage with Indigenous patients in a culturally safe manner.
Wheeler A., et al. 2021.	Mixed methods	Pre- and post-survey. Training acceptability survey	Cultural Capability Measurement Tool (CCMT); additional adapted questions; acceptability survey	Significant improvement in cultural capability, confidence, and skills. Significant change in motivation to improve health outcomes for Indigenous patients and reduce barriers. Acceptability of the intervention and perceived value-added to participant practice.

## Search strategy

Consistent with the search methods outlined in the Cochrane Handbook for systematic reviews,(21) an Information Specialist (CZ) conducted database searches in Ovid Medline, Embase, PsycINFO, CINAHL, Cochrane Central Register of Controlled Trials, Cochrane Database of Systematic Reviews, Bibliography of Indigenous People in North America, Applied Social Sciences Index & Abstracts, ERIC (Education Resources Information Center), International Bibliography of the Social Sciences, ProQuest Dissertations & Theses Global, Sociological Abstracts, and Web of Science's Social Sciences Citation Index and Science Citation Index. Search strategies were adapted for each database and used a comprehensive combination of subject headings and keywords for the concepts of Indigenous people, cultural competence and health professionals' education. Databases were searched for English language records from 2006 to May 12, 2022 and uploaded into Colandr.(22) The reference lists of seminal texts and review articles were then reviewed for additional records. An additional 3 articles were identified for study inclusion. For the detailed search strategies see Supplementary Figure 2.

## Study screening

Two independent reviewers screened all title and abstracts for full text review using the following inclusion criteria:

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(1) Study specific to Indigenous contexts in what is now known as Australia, Canada, New Zealand, and/or the United States of America;

(2) Study describes educational interventions (workshops, training, coursework, community visits, etc.) designed/implemented to improve cultural safety, cultural competency, and/or cultural awareness;

(3) Educational intervention focused on a majority of non-Indigenous adult participants health care professionals who provide services (e.g., health or social services) to Indigenous peoples.

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In the event that there was not enough information in the abstract to determine inclusion according to these 3 criteria, or the independent reviewers did not agree on inclusion, the full text was retrieved for review and joint decision making.

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Three researchers collaborated on full-text screening and further eliminated articles that did not meet the primary screening criteria and two additional secondary screening criteria. These additional screening criteria required that the article contain: (i) detailed information about the educational intervention’s design and implementation; (ii) defined evaluation outcomes. As per our inclusion criteria, we excluded studies in which the majority of the learners were Indigenous and/or the focus of the intervention was at the organizational versus health care provider level. We additionally excluded train-the-trainer interventions in which the participants were not directly providing health services.

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## 218 Data Abstraction and Quality Appraisal

219 Three researchers collaborated on data abstraction across the following categories:  
220 study methods (design, evaluation methods and tools, participants,  
221 sampling/recruitment), study population, sampling and recruitment methods, educational  
222 intervention design (pedagogy, content, modifications) and outcomes (individual and  
223 system level).

224 Two independent reviewers completed preliminary data abstraction and the lead author  
225 (BJH) subsequently reviewed all abstractions and finalized Tables 1-3. The lead and  
226 senior authors (BJH, JS) independently appraised methodological quality using a tailored  
227 version of the Well Living House quality appraisal tool (WLHQAT) (23–25)  
228 (Supplementary Figure 3) and subsequently met to discuss and reach consensus on  
229 scores. WLHQAT includes three equally weighted assessment domains: local  
230 Indigenous community relevance of methods; rigor and validity; and strength of evidence  
231 and has a maximum total score of 12. Studies with a total score of <7 were not included  
232 in the full synthesis. The interdisciplinary nature of included studies added complexity to  
233 the quality appraisal, in that the research team, study design, concepts and priorities, data  
234 collection, and measures were wide-ranging.

235

Table 3: Summary of Indigenous Inclusion

Citation	Study Design	Curriculum Development	Curriculum Delivery	Curriculum Evaluation	Study Analysis	Dissemination	Positionality
Barajas J. 2021.	Yes	Yes	None listed	Yes	Yes	Yes	Yes
Barnabe C., et al. 2021.	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Brewer K., McCann C., & Harwood M. 2020.	None listed	Yes	None listed	None listed	None listed	Yes	None listed
Chapman R., Martin C., & Smith T. 2014.	None listed	None listed	Yes	None listed	None listed	None listed	None listed
Crowshoe L., et al., 2018.	Yes	Yes	Yes	Yes	Yes	Yes	Limited
Hinton R., et al. 2014.	None listed	None listed	None listed	None listed	None listed	None listed	None listed
Hulko W., et al. 2021.	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Kerrigan V., et al., 2020.	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Kerrigan V., et al., 2022.	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Liaw S-T., et al. 2015.	None listed	Yes	Limited	Yes	None listed	None listed	None listed
Liaw S-T., et al. 2019.	None listed	Yes	Limited	Yes	None listed	None listed	None listed
Sauvé A., Cappelletti A., & Murji L. 2022.	Yes	Yes	Yes	None listed	None listed	None listed	None listed
Wheeler A., et al. 2021.	Yes	Yes	Yes	Yes	None listed	None listed	None listed

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## 238 Synthesis

239 We applied an iterative narrative approach to our synthesis.(26) This method was a good  
240 fit with the heterogeneity of study designs and outcomes and our secondary aim to  
241 understand which specific training approaches were impactful for whom and in what  
242 ways. In addition to our primary aim of identifying, summarizing, and assessing the  
243 design and outcomes of existing published evaluations of Indigenous cultural safety  
244 education programming for health care professionals, we were particularly interested in  
245 documenting underlying pedagogies, instructional strategies, formats, and content and  
246 how these might be related to program success across participant groups and contexts.  
247 We were also interested in the involvement of Indigenous instructors and Indigenous  
248 communities and how this might have contributed to program success.

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250 The lead author led the synthesis of study design, participants, quality, and outcomes,  
251 drawing on data abstraction and with regular input from the other authors. Refinement of  
252 secondary narratives regarding (i) the role of underlying pedagogies and (ii) Indigenous  
253 instructor and community involvement was achieved through iterative discussion of  
254 independently identified themes among the authorship team followed by in depth re-  
255 examination of the included studies by the first author.

256 Throughout the analysis, we applied a critical decolonizing lens where we intentionally  
257 centered the distinct and diverse knowledges and strengths present in Indigenous

communities' practices of health and wellbeing. (27–30) The authors sought to acknowledge and critique the systemic power dynamics that so often inform existing health program evaluation models, particularly when applied to oppressed populations, including Indigenous peoples in what is now known as Australia, Canada, New Zealand and the United States. In so doing, we applied foundational Indigenous principles, the 5 R's: relationships, reciprocity, responsibility, respect, and, relevance,(31,32) all of which are critical to the formation of space in which to consider and critique the inclusion (or lack thereof) of Indigenous knowledges and practices in evaluation. Research that looks to learn about Indigenous experiences of health programs and policies requires acknowledging the unique and distinct relations and interconnections held by Indigenous peoples that are so often decontextualized through the application of Western methodologies.(23) In keeping with this approach, it is important for us to self-locate the authorship team as comprised of two Indigenous women (JS, DS), one racialized settler ally (BJH), and two non-racialized settler allies (SF, CZ).

**RESULTS**

**Literature search**

The literature search strategy resulted in 2,442 citations (following removal of any duplicates), from which 2,250 were deemed ineligible based on title and abstract screening. 192 articles were selected for full text review from which 176 were excluded

based on: the primary inclusion criteria (1-3) and the secondary inclusion criteria (i) (n=147); or secondary inclusion criteria (ii) (n=29). (Supplementary Figure 1) We were left with 16 unique studies that described and evaluated Indigenous cultural safety training for health professionals and were deemed eligible for full synthesis inclusion.(33–48)

### Quality Appraisal

Among the 16 studies that were included, 3 scored <7 on the WLHQAT.(38,39,46) These studies were excluded from the synthesis. Lower scores reflected a combination of the following: limited, to no involvement of Indigenous community partners in the evaluation; inadequate sample size and/or lack of participant uptake and/or retention in the evaluation; and/or weak evaluation study design.(39,46) For instance, a low score could reflect that Indigenous scholars or community members were involved in the design and/or delivery of the training program but not in the design and/or implementation of the evaluation. Another study did not triangulate their qualitative study results.(38)

### Study and population characteristics

The 13 analyzed studies were published between 2014 – 2022. The majority (n=7) were conducted in Australia.(36,40,42–45,48) A smaller number (n=4) took place in Canada.(34,37,41,47) Of the last two studies, one (n=1) was conducted in the United States (US)(33) and the other (n=1) was conducted in New Zealand (n=1).(35)



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Evaluation design varied widely. Nine of the studies (n = 9) applied mixed methods (33,34,37,40–42,44,45,48) including various combinations of surveys, open ended questions, semi-structured interviews, and talking circles. One of these was a randomized trial that incorporated a participatory action research approach, in which the research team cooperated with the communities, supporting institutions and participants.(45) Two (n=2) studies were qualitative. (35,43) Another two (n=2) were quantitative.(36,47) Eight studies (n=8) incorporated pre/post intervention surveys.(34,36,37,41,44,45,47,48) Six of the studies (n=6) incorporated some measure of longer-term impact as part of the evaluation with varied follow-up periods: across 3 years (40); 12 months (45); 6 months (35,44); and 3 months.(34,37) The remainder of the studies (n=7) collected post intervention data immediately following the intervention. One intervention was described and evaluated across multiple publications as part of a larger research program.(44,45) Most (n=10) but not all of the studies, provided access to and/or a detailed description of their evaluation tools.(33–37,40,44,45,47,48) Of the eleven studies that used survey tools, eight employed previously validated evaluation tools, (34,36,37,41,44,45,47,48) two of these, although validated, were adapted by the research team.(37,47)

Sample sizes varied widely, ranging from 6 to 621, and studies took place in various settings. The majority (n=8) occurred in clinical settings and the remainder were either online (n=3) or a mix of online and in a classroom (n=2). Three of the studies (n=3)

recruited specialized practitioners: rheumatologists (34), pharmacists (48), and speech language therapists (35). One study recruited only family medicine residents (47) whereas another focussed on nurses (41). Four of the studies (n=4) delivered interventions tailored to providers serving a specific health service user population: arthritis (34), psychiatric care and mental health (40); residential care (41), and Māori adults with aphasia (35).

### Reported Impacts of Indigenous Cultural Safety Education or Training

Study outcomes were almost exclusively learner focused (n=10) and included learner self-reports regarding: quality of the learning experience; changes in knowledge or awareness; shifts in beliefs; attitudes regarding Indigenous peoples and their care experiences; and/or confidence and skill to care for Indigenous peoples (33–37, 41–43, 47, 48) (Table 2). A subset of learner focused studies (n=4) included measures of self-reported changes in practice (34, 35, 41, 43). These impacts were assessed using proxy measures of clinical behaviour including post-intervention interviews with learners (35, 43), or through the use of scenarios (34) or vignette-based care plans (41). Although many of the studies reported significant changes in participants' attitudes, knowledge and awareness, these findings were tempered by limitations in study design and implementation, such as self-selection bias (34–36, 41–43, 47, 48), small sample size, low uptake and retention (33–35, 37, 43, 47, 48), the lack of randomization and/or controls (all, except for (45)) and potential social desirability response bias (35). Conclusions regarding

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sustained impact over time, were limited by a paucity of studies (n=6) that included longitudinal measurements.(34,35,37,40,44,45)

Few studies reported on clinical outcomes, and most were based on self-assessments (n=4) as described above.(34,35,41,43) Three studies described externally-assessed, patient-based practice outcomes through the use of file audits (40,44,45) and qualitative interviews with patients at the participating clinics.(44) Of note, the one study that included a randomized control and externally assessed, patient-based practice outcomes did not demonstrate any significant intervention impact.(45)

Terminology varied widely across the studies, a phenomenon that has already been described elsewhere by Curtis et al (49) as negatively impacting the quality of the evaluations and the ability to draw evidence-based comparisons. Some studies referred to cultural safety(33,35,41,43) while others used terms such as: cultural awareness,(42) cultural security,(40) cultural respect, (44,45) cultural competency(35–37), cultural humility,(34) cross-cultural education and cultural capability, (48) and intercultural empathy.(47) A few studies relied upon proxy measures to assess cultural safety. For example, Crowshoe et al(37) described an increase in learners’ “confidence” as a proxy for cultural safety. Kerrigan et al(42) focused on behaviour change and self-reported aspiration as indicative of positive clinical outcomes, and noted that although “it was impossible to assess” whether their intervention shifted behaviour, they could “surmise

that health professionals aspire to transfer learning to the workplace.”(42)p7) Similarly, in a later paper, Kerrigan and colleagues (43) suggested, based upon post intervention interviews with learners, that “[D]octors changed behaviour in relation to building rapport with patients, asking patients questions, working with Aboriginal interpreters, gaining informed consent.” (p13) In conclusion they noted that there is “still a need to assess if training improves patient experience and outcomes” (p14) to determine whether the intervention improved cultural safety.(43) A few authors reflected on the overall limitations of their findings, suggesting that they were not generalizable and/or that additional research is required. (33,41,42,47) Hulko and colleagues(41) indicated that their intervention and evaluation was based upon Secwepemc ways of knowing and being and doing and as such could not be scaled up whereas Barajas(33) acknowledged the value of specificity and context and warned against developing and implementing training programs through a pan-Indigenous approach.

## Training approaches and methods

Theoretical frameworks and pedagogical approaches were manifold. Studies referenced transformative learning theories(34,43,47); social-constructivist frameworks (40); diffusion of innovation theory (33); a public health framework (35); and, Educating for Equity (E4E) (34,37). Liaw et al(44,45) describe a trans-theoretical approach in which they harmonised cultural intelligence frameworks, developments in cultural respect, safety and competence and a review of successful Aboriginal programs alongside

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consultation with Aboriginal communities and others. Others (n=4) designed their program with cultural safety and decolonizing philosophies at their core.(35,36,42,43) For example, Kerrigan et al(42) place the responsibility for change on the “hegemonic individuals and institutions.”(42) p3) Only one paper explicitly cited critical race theory (43) as a core component. A limited number (n=3) did not cite a conceptual theory or framework and instead reviewed cultural safety, competency and awareness in health care training and the possible benefits related to training programs.(36,41,48) Lastly, some of the training programs applied participatory action approaches or community-based approaches to the development and delivery of the training.(40,41,43–45)

Participation for all programs was voluntary. Overall, there were similarities in course content across programs. Training delivery modalities varied and included combinations of online modules, didactic lectures, interactive group discussions, workshops, simulations, and reflections. (Table 1) Only one was delivered as a series of online podcasts (n=1), an approach which was well-received by learners.(43) Although some in-person trainings (n=3) were delivered by non-Indigenous instructors,(40,44,45) most (n=7) were co-delivered/facilitated by a mix of Indigenous and non-Indigenous facilitators (34,37,41,47) or delivered only by Indigenous facilitator(s)/instructor(s) (Table 3).(36,42,48) Some of the more innovative approaches incorporated story-telling and talking circles with Elders (41); podcasts developed and voiced by Elders (43); and, simulation training facilitated with Indigenous community members.(47) Liaw et al(44,45)

delivered an integrative program, Ways of Thinking, Ways of Doing, which in addition to a short workshop, participants were also provided with a case study reference toolkit and a cultural mentor.

With one exception,(45) all of the training programs reported some level of impact, though only a few of the authors linked the observed impact to their training approaches and methods. Some directly attributed action-oriented (40,44,45) and community-based(33,41,47) approaches to the impact of the interventions. However, the same authors also noted that the participatory components to the learning materials were not incorporated consistently (e.g. AIMhi care plans and engagement of Aboriginal Mental Health Workers (40) and cultural mentors(45)). Crowshoe et al(37) suggested that the impact of their training program was related to “interactive educational techniques and intentional facilitation strategies”(p54) including a combination of Indigenous and non-Indigenous facilitators. Notably, this study had a high drop-out rate with less than half of the registered learners completing the post-survey.(37) Chapman and colleagues,(36) who applied a multi-modal training delivered by an Indigenous trainer, described how the impact of their training program was limited to significant changes in learners’ perceptions whereas learners’ attitudes remained unchanged. Kerrigan and colleagues’(43) claimed their online Elder podcast changed both learner attitudes and behaviours among a small, convenience sample of 14 learners, based on the analysis of semi-structured interviews post-intervention.

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**Indigenous community understandings of measures of success**

Indigenous cultural safety can only truly be assessed through the lens of Indigenous patients and communities who ultimately are the recipients of clinical care.(50) It follows that Indigenous patient and community understandings and measures of success are critical to assessing the impact of any Indigenous cultural safety training program. However, the degree of involvement of local Indigenous people and communities in the development, implementation, and evaluation of the educational interventions was limited overall and differed across the studies. Table 3 (Indigenous Inclusion) provides a summary overview. Six out of the thirteen peer reviewed papers included statements describing the ethnic and/or Indigenous identity of the authors. Of these, half (n=3) covered the entire authorship(33,41,43) and the remainder (n=3) limited self-location to Indigenous co-authors.(34,37,42) For the most part, Indigenous individuals and/or community members contributed to the development and delivery of the curriculum, either as members of the research team or as local Indigenous community members engaged through participatory and partnered approaches.

Contributions by local Indigenous communities to study evaluations, were far more limited, and rarely drew upon health care delivery and/or patient experience. Some established partnerships with Indigenous run organizations(44,45) whereas others relied upon survey tools that were developed in partnership with Indigenous advisors and



communities,(36,48) however, these were not always locally informed. Others involved Indigenous Elders in the evaluation process.(41,43) In these examples, the Elders were involved in both the development and the evaluation of the curriculum. Lastly, only one evaluation focused on health care delivery and/or patient experience and included interviews with Indigenous patients and cultural mentors. (44)

## DISCUSSION

The rapid growth of Indigenous cultural safety training for health care professionals is linked to a global movement to interrupt Indigenous/non-Indigenous health inequities, which are rooted in persistent colonial attitudes and systems, including anti-Indigenous stereotyping and racism. (51)The majority of the papers included here provide a rich description of Indigenous cultural safety training program approaches, content, and implementation. In contrast, analysis and synthesis of the accompanying evaluations of these same training programs revealed clear and cross-cutting gaps in the demonstration of clinical and/or system level impacts, even though these are commonly referenced as desired outcomes. The majority of evaluations were limited in focus to learner experiences and self-reported practice outcomes. For example, Kerrigan and colleagues(43); Brewer and colleagues (35) and Barajas (33) all suggested, through their evaluations, that the training programs resulted in changes in self-reported behaviour and as such, intention and practice. These outcomes however, are subject to self-reporting



response bias such as social desirability. While many of the studies were able to demonstrate some level of impact on knowledge and attitudes towards Indigenous peoples by learners, none of these studies were able to establish an observable impact with respect to a shift towards more culturally safe and clinical practice guideline adherent health care for Indigenous patients.

**Evidence of shifts in knowledge and attitudes; but evidence-base is limited**

Self-reported shifts in knowledge and attitudes regarding Indigenous peoples did improve across most of the studies.(33–37,41–43,47,48) Although limited, two of the studies suggested that these shifts may be sustained over time.(34,35) However, when considering the stated impact of these studies, it is also important to take into account the many limitations inherent in the study design. Evaluation studies relied upon voluntary self-selection. Sample sizes were generally small and those that were longitudinal showed significant baseline to post-intervention loss to follow-up. Eight of the thirteen evaluations involved pre-post assessments involving surveys and/or focus groups.(34,36,37,41,44,45,47,48) Only one of these included a control group.(45) In addition, only 8 of the studies included validated quantitative surveys that employed scales.(34,36,37,41,44,45,47,48) As a result, the shifts in knowledge and attitudes can ‘at best’ be correlated with the described intervention and are limited by several biases arising from the dynamics of course evaluation and marking, participant optimism and in some instances, the lack of anonymity as well as voluntary and low response rates. For

the most part, when the described impact was an observable increase in knowledge or shift in attitudes, studies also tended to focus on participant experience of the program. These measures highlight how participants expressed gratitude regarding what they learnt and spoke to how this might have improved their confidence in working with Indigenous patients going forward. These shifts in confidence, although surely positive, cannot be interpreted as evidence of improved quality of care towards Indigenous patients in the health care system.

#### **Very little evidence of patient focused impacts and no measures of systems-level impact**

Cultural safety by definition can only be determined and evaluated by the person receiving the care and their family,(50) yet only three of thirteen studies included tools designed to evaluate patient experience: a subset of patient interviews post intervention(44) and pre/post file audits.(40,45) Interestingly, Liaw and colleagues saw no impact, and concluded, that “the lack of effect of the intervention may be attributable to study design limitations, complex and indirect relationship between the intervention and the outcome measures, or contextual factors that influenced the fidelity of the intervention at the Medicare Local/PHN level and its ability to achieve measurable changes in the target behaviours.”((45) p267) None of the studies attempted to measure adherence to clinical practice guidelines, which could be evaluated through standardized patients(53–55) or audits of clinical care.(56,57) Kirkpatrick has argued that it is “difficult, if not impossible to evaluate the impact of training on an organization due to an inability to separate the

variables which could be attributed to other factors.” ((52) p59) In this study, we focused on interventions implemented at the level of the health care provider, however, the approach does not limit the evaluation to individual level measures, as cultural safety training of health care providers can have organizational-level impacts. None of the studies evaluated systems-level changes that may have been associated with individual training. Understanding the networked effect of how training participants subsequently influence their colleagues will be important going forward. Hulko and colleagues(41) noted that cultural safety research in general needs to advance tools that will measure these effects, and noted that organizational change will require institutional supports and policy changes that encourage health care professionals to implement culturally safe practices.

**Impactful specific training approaches, strategies, formats or content**

The application of purposeful, evidence based, pedagogical theory and practices that advance pre-requisite knowledge, self-awareness and skills is critical to the success of cultural safety training and education programs. A number of the reviewed studies described how specific training approaches, formats or content may have contributed to impact, however, most of the authors were also careful to note the limitations of their outcomes and the need for further research to clarify whether and if so, how, approach and content of the training program contributed to the outcomes. Some authors also described how variation between past and current evaluations of Indigenous cultural

safety, including conceptual frameworks, measurement tools and aims, resulted in an overall lack of consensus and limited the development of an evidence-base.(35,42)

Hinton et al(40) spoke to the value of a participatory action-oriented study design that incorporated institutional leadership as change agents and clinical champions to encourage recruitment and uptake. This was further supported by Brewer et al.(35) who observed low uptake and argued that incentives, particularly over the longer term, were not always effective and that to improve uptake, and consequently evaluation, training ought to be “compulsory or obligatory” and recommended organizational commitment and team involvement. Implementing mandated training alongside appropriate evaluations using file audits, simulation and/or standardized patients will undoubtedly require training and evaluation protocols that address arising concerns of participant health care professionals.

The evidence was limited as to whether or not inclusion of Indigenous people and communities contributed to successful outcomes, although a number of the studies referenced various components, such as Indigenous vodcasts, guest speakers, cultural mentors, and academic lecturers as key to the programs they evaluated. Liaw and colleagues concluded that the strength of their program may have been resultant from the inclusion of cultural mentors who, when “working with practice staff in their own environment, were effective translators of cultural respect theory and knowledge, as formalized in the toolkit and delivered by the workshop, into practice.”((44) p391) Hinton

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and colleagues(40) also made similar observations regarding cultural advisors, who were involved in the action oriented programming and group sessions.

**CONCLUDING REMARKS**

Overall, there is a paucity of evidence linking existing Indigenous cultural safety training interventions to enhancements in non-Indigenous health care professionals' knowledge, culturally safe engagement skills and clinical practice guideline adherence when caring for Indigenous patients. As researchers and practitioners in this field, we note that these gaps in rigorous patient-outcome focused scholarship are rooted in systemic limitations in the resources available to organizations leading this work to carry-out and disseminate comprehensive and cost-intensive evaluations. This systemic under-resourcing and the linked implementation of non-evidence based interventions is problematic, inconsistent with the evidence standards required in other domains of clinical training, and is commonly associated with the same harmful anti-Indigenous, colonial policies and practices that training is designed to disrupt. Further research investment, with funds directed towards Indigenous-led agencies and organizations that are leading the work in this field, is required to advance training program evaluation design, implementation, analysis and dissemination to ensure that both the training programs and their evaluations meets the dual criteria of excellence in Indigenous health research: a) methodological

rigour and b) alignment with and connection to local, regional and /or national Indigenous priorities and needs.

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## 760 LIST OF ABBREVIATIONS

761 Well Living House Quality Appraisal Tool (WLHQAT)

## 763 AUTHORS' CONTRIBUTIONS

764 JS and DS conceptualized the systematic review. JS made significant contributions to the  
765 interpretation of the data. CZ carried out the database literature searches. SF and BJH  
766 screened titles and carried out data extraction. BJH and JS carried out the initial analysis  
767 and interpretation of the data and together, generated consensus with SF regarding key  
768 themes. DS commented on high level key themes. BJH, SF and JS drafted sections of  
769 the manuscript and DS commented on the manuscript in progress. All authors contributed  
770 to study design and interpretation of findings, and approved the final manuscript.



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**COMPETING INTERESTS**

All authors have completed the ICMJE uniform disclosure form at [www.icmje.org/disclosure-of-interest/](http://www.icmje.org/disclosure-of-interest/). BJH, SF and CZ declare no competing interests. JS has no significant competing interests. JS is a sibling of DS. JS and DS are both members of the Indigenous Cultural Safety Learning Series Advisory Circle in Canada, funded by San'yas and co-hosted by the Ontario Federation of Indigenous Friendship Centres. The Indigenous Cultural Safety Learning Series is a webinar series focused on Indigenous cultural safety. It is guided by an Advisory Circle of Indigenous leaders from across Canada. DS was employed by the Southwest Ontario Aboriginal Health Access Centre (SOAHAC) (one of the funding agencies), in the early stages of this review until March 2020. DS is currently employed by San'yas Indigenous Cultural Safety Learning Programs, Indigenous Health, Provincial Health Services Authority as of September 2020. They offer educational interventions and consultation services designed to uproot anti-Indigenous racism and promote cultural safety for Indigenous people. One of the interventions studied included an early version of one of the online training programs offered by San'yas. It was referred to as Indigenous Cultural Competency (ICC) and was applied as part of a larger intervention in one of the articles included in the systematic review. This version was delivered prior to DS' employment with San'yas. The program is situated within a Provincial Health Services Authority (PHSA) in British Columbia,

Canada and operated on a non-profit, cost recovery model through fees charged for the training and with oversight by PHSA Indigenous Health Leadership. All of DS' compensation is subject to PHSA policies and DS is not permitted to receive any compensation or payments outside of salary and benefits. DS' contributions were limited to the conceptual design of the study as well as high level commentary and feedback on high level thematic analyses and draft manuscripts. DS was blinded to the mention of ICC (now San'yas) training materials in any discussions related to higher level thematic analysis.

## FUNDING

Dr. Smylie is funded by a Tier 1 Canada Research Chair. This project was also supported by funding from the Southwest Ontario Aboriginal Health Access Centre (SOAHAC) and the St. Michael's Hospital Foundation.

## DATA SHARING

Most of the data generated or analysed as well as the WLHQAT applied during this study are publicly available. Additional materials, such as the study protocol and WLHQAT data analyses are available upon request from the corresponding author.

## PATIENT AND PUBLIC INVOLVEMENT

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811 We did not involve patients or the public in the design, or conduct, or reporting, or  
812 dissemination plans of our research.

813  
814 **ETHICS APPROVAL AND CONSENT TO PARTICIPATE**

815 Ethics approval and consent to participate were not required for this study.

816  
817 **ACKNOWLEDGEMENTS**

818 The authors would like to acknowledge Michèle Parent Bergeron and SOAHAC for their  
819 contributions to the study.

## Identification

Records identified through  
databases  
[n = 3,567]

Records identified through  
other sources  
[n = 3]

Records after duplicates removed  
[n = 2,442]

## Screening

Titles and abstracts screened for  
inclusion  
[n = 2,442]

Records removed for  
ineligibility  
[n = 2,250]

## Eligibility

Full texts assessed for eligibility  
[n = 192]

Full texts excluded based on:

- Primary inclusion criteria (1-3) and secondary inclusion criteria (i) [n=147]
- Secondary inclusion criteria (ii) [n=29]

## Appraisal

Full texts appraised using the  
WLHQAT  
[n = 16]

Full texts excluded for scores <7  
[n = 3]

## Inclusion

Articles included in the final  
synthesis  
[n = 13]

Supplementary Figure 2

Search Strategies:

Below are the full search strategies exactly as run on the fourth search update on May 12, 2022. Three previous searches were carried out using these strategies on September 18, 2018; July 30, 201; and March 9, 2021. The first search on September 18, 2018 was limited to articles published from 2006 and on.

Ovid MEDLINE: Epub Ahead of Print, In-Process & Other Non-Indexed Citations, Ovid MEDLINE® Daily and Ovid MEDLINE® <1946-Present>

- 1      american native continental ancestry group/ or exp indians, north american/ or inuits/ or  
2 exp Indigenous Peoples/      19761  
3      Oceanic Ancestry Group/      11661  
4      United States Indian Health Service/      596  
5      Health Services, Indigenous/      3819  
6      (Aborigin\* or Indigenous or Eskimo\* or Inuit\* or Inuk\* or Metis or First Nations or First  
7 Nation or 1st nation or 1st nations or Native Canadian\* or Native American\* or Maori\* or Pacific  
8 Islander\* or American Indian\* or Amerindian\* or Native Alaska\* or Alaska Native\* or Native  
9 Hawaiian\* or Torres Strait Islander\* or on-reserve or off-reserve or tribal or autochtone\* or  
10 amerindien\* or indigene\*).mp.      79690  
11      (indian or indians).ti,ab,kw.      82911  
12      India/      115065  
13      6 not 7 55466  
14      1 or 2 or 3 or 4 or 5 or 8      128874  
15      Cultural Competency/ 6278  
16      Culturally Competent Care/      2028  
17      Transcultural Nursing/3442  
18      cultural diversity/      12558  
19      cultural\* competenc\*.tw,kf.      4480  
20      cultural\* safe\*.tw,kf.      941  
21      cultural awareness.tw,kf.      717  
22      cultural\* sensitiv\*.tw,kf.      5526  
23      cultural\* secur\*.tw,kf.54  
24      cultural humility.tw,kf.      407  
25      cross-cultural.tw,kf.      15212  
26      cultural\* respect\*.tw,kf.      115  
27      anti-racis\*.tw,kf.      349

23 antiracis\*.tw,kf. 312  
 24 postcolonial\*.tw,kf. 426  
 25 colonial\*.tw,kf. 7112  
 26 or/10-25 50752  
 27 exp Health Personnel/581961  
 28 "Attitude of Health Personnel"/ 129471  
 29 "Internship and Residency"/ 57027  
 30 ((health\* or medical or nurs\* or hospital) adj2 (personnel or provider\* or professional\*  
 or worker\* or staff or specialist\* or employee\*)).tw,kf. 363535  
 31 (doctor\* or physician\* or practitioner\* or nurse\* or clinician\* or hospitalist\* or dentist\*  
 or therapist\* or physiotherapist\* or occupational therapist\* or psychologist\* or psychiatrist\* or  
 counsel?or\* or social worker\* or midwi\* or paramedic\* or emergency medical technician\* or  
 pharmacist\* or dietician\* or medic\* resident\*).tw,kf. 1374101  
 32 or/27-31 1933424  
 33 Education/ 21493  
 34 curriculum/ 83087  
 35 competency-based education/ 4429  
 36 exp education, professional/ 321367  
 37 exp Inservice Training/ 29907  
 38 exp Teaching/ 91371  
 39 exp Teaching Materials/ 123098  
 40 exp Health Personnel/ed [Education] 63884  
 41 cultural competency/ed 961  
 42 Transcultural Nursing/ed [Education] 864  
 43 exp Culture/ed [Education] 1033  
 44 (training or education\* or learn\* or teach\* or workshop\* or curricul\* or pedagog\* or  
 seminar\*).tw,kf. 1604662  
 45 (professional development or staff development).tw,kf. 13772  
 46 or/33-45 1870696  
 47 9 and 26 and 32 and 46 945  
 48 limit 47 to english language 934  
 49 limit 48 to ed=20210308-20220512 123  
 50 limit 48 to dt=20210308-20220512 111  
 51 limit 48 to ez=20210308-20220512 111  
 52 limit 48 to yr="2022 -Current" 50  
 53 49 or 50 or 51 or 52 157  
 54 remove duplicates from 53 155

Embase Classic+Embase <1947 to 2022 May 11>

1 indigenous people/ or alaska native/ or american indian/ or canadian aboriginal/ or first  
nation/ or indigenous australian/ 32329

2 exp amerind people/ or exp australian aborigine/ or exp eskimo-aleut people/ or exp na-  
dene people/ 7622

3 "maori (people)"/ or native hawaiian/ 2383

4 exp oceanic ancestry group/ 9022

5 indigenous health care/ 1176

6 (Aborigin\* or Indigenous or Eskimo\* or Inuit\* or Inuk\* or Metis or First Nations or First  
Nation or 1st nation or 1st nations or Native Canadian\* or Native American\* or Maori\* or Pacific  
Islander\* or American Indian\* or Amerindian\* or Native Alaska\* or Alaska Native\* or Native  
Hawaiian\* or Torres Strait Islander\* or on-reserve or off-reserve or tribal or autochtone\* or  
amerindien\* or indigene\*).ti,ab,kw. 93751

7 (indian or indians).ti,ab,kw. 114804

8 exp indian/ 40575

9 India/ 167974

10 8 or 9 201479

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12 (or/1-6) or 11 153454

13 cultural competence/ 7387

14 transcultural care/ 4825

15 cultural sensitivity/ 1261

16 cultural diversity/ 2692

17 cultural\* competenc\*.tw. 4546

18 cultural\* safe\*.tw. 1038

19 cultural awareness.tw. 839

20 cultural\* sensitiv\*.tw. 6598

21 cultural\* secur\*.tw. 71

22 cultural humility.tw. 426

23 cross-cultural.tw. 15606

24 cultural\* respect\*.tw. 137

25 anti-racis\*.tw. 310

26 antiracis\*.tw. 294

27 postcolonial\*.tw. 375

28 colonial\*.tw. 7139

29 or/13-28 45229

30 exp health care personnel/ 1856636

31 health personnel attitude/ 88298  
 32 ((health\* or medical or nurs\* or hospital) adj2 (personnel or provider\* or professional\*  
 33 or worker\* or staff or specialist\* or employee\*)).tw.478961  
 34 (doctor\* or physician\* or practitioner\* or nurse\* or clinician\* or hospitalist\* or dentist\*  
 35 or therapist\* or physiotherapist\* or occupational therapist\* or psychologist\* or psychiatrist\* or  
 36 counsel?or\* or social worker\* or midwi\* or paramedic\* or emergency medical technician\* or  
 37 pharmacist\* or dietician\* or medic\* resident\*).tw. 1881277  
 38 30 or 31 or 32 or 33 3109487  
 39 education/ or continuing education/ or course content/ or curriculum/ or curriculum  
 40 development/ or education program/ or "outcome of education"/ 615015  
 41 in service training/ 16717  
 42 teaching/ 108269  
 43 (training or education\* or learn\* or teach\* or workshop\* or curricul\* or pedagog\* or  
 44 seminar\*).tw. 2082644  
 45 (professional development or staff development).tw. 15840  
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 47 12 and 29 and 34 and 40 930  
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EBM Reviews - Cochrane Central Register of Controlled Trials <April 2022>

EBM Reviews - Cochrane Database of Systematic Reviews <2005 to May 11, 2022>

1 american native continental ancestry group/ or exp indians, north american/ or inuits/ or  
 2 exp Indigenous Peoples/ 327  
 3 Oceanic Ancestry Group/ 7  
 4 United States Indian Health Service/ 4  
 5 Health Services, Indigenous/ 47  
 6 (Aborigin\* or Indigenous or Eskimo\* or Inuit\* or Inuk\* or Metis or First Nations or First  
 7 Nation or 1st nation or 1st nations or Native Canadian\* or Native American\* or Maori\* or Pacific  
 8 Islander\* or American Indian\* or Amerindian\* or Native Alaska\* or Alaska Native\* or Native  
 9 Hawaiian\* or Torres Strait Islander\* or on-reserve or off-reserve or tribal or autochtone\* or  
 10 amerindien\* or indigene\*).mp. 3033  
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 or therapist\* or physiotherapist\* or occupational therapist\* or psychologist\* or psychiatrist\* or  
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 45 seminar\*).tw,kf. 196173  
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 remove duplicates from 48 6

#### APA PsycInfo <1806 to May Week 2 2022>

1 exp indigenous populations/ 15198  
 2 tribes/ 1259  
 3 (Aborigin\* or Indigenous or Eskimo\* or Inuit\* or Inuk\* or Metis or First Nations or First  
 4 Nation or 1st nation or 1st nations or Native Canadian\* or Native American\* or Maori\* or Pacific  
 5 Islander\* or American Indian\* or Amerindian\* or Native Alaska\* or Alaska Native\* or Native  
 6 Hawaiian\* or Torres Strait Islander\* or on-reserve or off-reserve or tribal or autochtone\* or  
 7 amerindien\* or indigene\*).tw. 31755  
 8 ((indian or indians) not india).tw. 15700  
 9 1 or 2 or 3 or 442412  
 10 cultural sensitivity/ 7916  
 11 cultural\* competenc\*.tw. 5610  
 12 cultural\* safe\*.tw. 369  
 13 cultural awareness.tw. 1291  
 14 cultural\* sensitiv\*.tw. 6987  
 15 cultural\* secur\*.tw. 29  
 16 cultural humility.tw. 482  
 17 cross-cultural.tw. 37152  
 18 cultural\* respect\*.tw. 101  
 19 anti-racis\*.tw. 836  
 20 antiracis\*.tw. 650  
 21 postcolonial\*.tw. 2067  
 22 colonial\*.tw. 6809  
 or/6-18 62234  
 exp health personnel attitudes/ 25839  
 medical residency/ 4825  
 ((health\* or medical or nurs\* or hospital) adj2 (personnel or provider\* or professional\*  
 or worker\* or staff or specialist\* or employee\*)).tw.122311

(doctor\* or physician\* or practitioner\* or nurse\* or clinician\* or hospitalist\* or dentist\* or therapist\* or physiotherapist\* or occupational therapist\* or psychologist\* or psychiatrist\* or counselor\* or social worker\* or midwi\* or paramedic\* or emergency medical technician\* or pharmacist\* or dietician\* or medic\* resident\*).tw. 579592

20 or 21 or 22 or 23 654864

education/ 40342

curriculum/ or curriculum development/ 34802

exp continuing education/ or professional development/ 26018

educational programs/ or educational program evaluation/ or multicultural education/ 36396

personnel training/ or sensitivity training/ 11256

training/ or communication skills training/ or sensitivity training/ 27011

exp teaching/ 131059

(training or education\* or learn\* or teach\* or workshop\* or curricul\* or pedagog\* or seminar\*).tw. 1241080

(professional development or staff development).tw. 27110

or/25-33 1267277

5 and 19 and 24 and 34 599

limit 35 to (chapter or "column/opinion" or "comment/reply" or editorial or letter or review-book or review-media or review-software & other) 96

35 not 36 503

limit 37 to english language 484

limit 38 to up=20210308-20220512 41

remove duplicates from 39 41

CINAHL Search History

Interface - EBSCOhost Research Databases

Search Screen - Advanced Search

Database - CINAHL Complete

#	Query	Limiters/Expanders	Results
S31	S29 AND S30	Expanders - Apply equivalent subjects Search modes - Boolean/Phrase	109
S30	EM 20210308-20220512	Expanders - Apply equivalent subjects	474,059

		Search modes - Boolean/Phrase	
S29	S22 OR S26	Limiters - English Language Expanders - Apply equivalent subjects Search modes - Boolean/Phrase	1,304
S28	S27	Search modes - Boolean/Phrase	1,173
S27	S22 OR S26	Limiters - Published Date: 20060101-20181231; English Language Search modes - Boolean/Phrase	709
S26	S6 AND S25	Search modes - Boolean/Phrase	95
S25	S23 OR S24	Search modes - Boolean/Phrase	1,087
S24	(MH "Cultural Safety/ED")	Search modes - Boolean/Phrase	38
S23	(MH "Cultural Competence/ED")	Search modes - Boolean/Phrase	1,049
S22	S6 AND S12 AND S17 AND S21	Search modes - Boolean/Phrase	1,144
S21	S18 OR S19 OR S20	Search modes - Boolean/Phrase	1,285,878
S20	(professional development or staff development)	Search modes - Boolean/Phrase	73,618
S19	(training or education* or learn* or teach* or workshop* or curricul* or pedagog* or seminar*)	Search modes - Boolean/Phrase	1,144,026

S18	(MH "Education") OR (MH "Curriculum+") OR (MH "Education, Competency-Based") OR (MH "Teaching") OR (MH "Teaching Materials+") OR (MH "Teaching Methods+")	Search modes - Boolean/Phrase	293,141
S17	S13 OR S14 OR S15 OR S16	Search modes - Boolean/Phrase	1,524,544
S16	(doctor* or physician* or practitioner* or nurse* or clinician* or hospitalist* or dentist* or therapist* or physiotherapist* or occupational therapist* or psychologist* or psychiatrist* or counselor* or social worker* or midwife* or paramedic* or emergency medical technician* or pharmacist* or dietician* or medic* resident*)	Search modes - Boolean/Phrase	1,220,148
S15	((health* or medical or nurse* or hospital) N2 (personnel or provider* or professional* or worker* or staff or specialist* or employee*))	Search modes - Boolean/Phrase	375,539
S14	(MH "Attitude of Health Personnel+")	Search modes - Boolean/Phrase	114,454
S13	(MH "Health Personnel+")	Search modes - Boolean/Phrase	627,401
S12	S7 OR S8 OR S9 OR S10 OR S11	Search modes - Boolean/Phrase	51,961
S11	cultural* competenc* or cultural* safe* or cultural awareness or cultural* sensitiv* or cultural* secur* or cultural humility or cross-cultural or cultural* respect* or anti-racis* or antiracis* or postcolonial* or colonial*	Search modes - Boolean/Phrase	31,303
S10	(MH "Cultural Diversity") OR (MH "Cultural Values")	Search modes - Boolean/Phrase	24,283
S9	(MH "Transcultural Care")	Search modes - Boolean/Phrase	3,296
S8	(MH "Cultural Safety")	Search modes - Boolean/Phrase	778

S7	(MH "Cultural Competence")	Search modes - Boolean/Phrase	11,142
S6	S1 OR S2 OR S5	Search modes - Boolean/Phrase	55,137
S5	S3 NOT S4	Search modes - Boolean/Phrase	12,493
S4	(MH "India")	Search modes - Boolean/Phrase	42,378
S3	TI ( (indian or indians) ) OR AB ( (indian or indians) )	Search modes - Boolean/Phrase	22,181
S2	(Aborigin* or Indigenous or Eskimo* or Inuit* or Inuk* or Metis or First Nations or First Nation or 1st nation or 1st nations or Native Canadian* or Native American* or Maori* or Pacific Islander* or American Indian* or Amerindian* or Native Alaska* or Alaska Native* or Native Hawaiian* or Torres Strait Islander* or on-reserve or off-reserve or tribal or autochtone* or amerindien* or indigene*)	Search modes - Boolean/Phrase	47,753
S1	(MH "Indigenous Peoples+") OR (MH "Health Services, Indigenous") OR (MH "Indigenous Health")	Search modes - Boolean/Phrase	23,870

## ProQuest Search Strategy

### Search Strategy

Set#	Searched for	Databases	Results
S1	noft((Aborigin* OR Indigenous OR Eskimo* OR Inuit* OR Inuk* OR Metis OR First Nations OR First Nation OR 1st nation OR 1st nations OR "Native Canadian*" OR "Native American*" OR Maori* OR "Pacific Islander*" OR "American Indian*" OR Amerindian* OR "Native Alaska*" OR "Alaska Native*" OR "Native Hawaiian*" OR "Torres Strait Islander*" OR "on-reserve" OR "off-	Applied Social Sciences Index & Abstracts (ASSIA), ERIC, International Bibliography of the Social Sciences (IBSS), ProQuest Dissertations & Theses Global, Sociological Abstracts	7452

	reserve" OR tribal OR autochtone* OR amerindien* OR indigene*)) AND la.exact("English") AND pd(>20201231)		
S2	noft(("cultural* competenc*" OR "cultural* safe*" OR "cultural awareness" OR "cultural* sensitiv*" OR "cultural* secur*" OR "cultural humility" OR "cross-cultural" OR "cultural* respect*" OR "anti-racis*" OR antiracis* OR postcolonial* OR colonial*)) AND la.exact("English") AND pd(>20201231)	Applied Social Sciences Index & Abstracts (ASSIA), ERIC, International Bibliography of the Social Sciences (IBSS), ProQuest Dissertations & Theses Global, Sociological Abstracts	10129
S3	noft((health* OR medical OR nurs* OR hospital) NEAR/2 (personnel OR provider* OR professional* OR worker* OR staff OR specialist* OR employee*)) AND la.exact("English") AND pd(>20201231)	Applied Social Sciences Index & Abstracts (ASSIA), ERIC, International Bibliography of the Social Sciences (IBSS), ProQuest Dissertations & Theses Global, Sociological Abstracts	10349
S4	noft((((doctor* OR physician* OR practitioner* OR nurse* OR clinician* OR hospitalist* OR dentist* OR therapist* OR physiotherapist* OR ("occupational therapist" OR "occupational therapists") OR psychologist* OR psychiatrist* OR counsellor* OR ("social worker" OR "social workers") OR midwi* OR paramedic* OR "emergency medical technician*" OR pharmacist* OR dietician* OR "medic* resident*")))) AND la.exact("English") AND pd(>20201231)	Applied Social Sciences Index & Abstracts (ASSIA), ERIC, International Bibliography of the Social Sciences (IBSS), ProQuest Dissertations & Theses Global, Sociological Abstracts	31501
S5	noft(((training OR education* OR learn* OR teach* OR workshop* OR curricul* OR pedagog* OR seminar* OR "professional development" OR "staff development")))) AND la.exact("English") AND pd(>20201231)	Applied Social Sciences Index & Abstracts (ASSIA), ERIC, International Bibliography of the Social Sciences (IBSS), ProQuest Dissertations & Theses Global, Sociological Abstracts	115033
S6	(S1 AND S2 AND (S3 OR S4) AND S5)	Applied Social Sciences Index & Abstracts (ASSIA), ERIC, International Bibliography of the Social Sciences (IBSS), ProQuest Dissertations & Theses Global, Sociological Abstracts	77



## Bibliography of Indigenous Peoples in North America (EBSCOhost)

### 2 Results

(( ((health\* or medical or nurs\* or hospital) N2 (personnel or provider\* or professional\* or worker\* or staff or specialist\* or employee\*)) ) OR ( (doctor\* or physician\* or practitioner\* or nurse\* or clinician\* or hospitalist\* or dentist\* or therapist\* or physiotherapist\* or occupational therapist\* or psychologist\* or psychiatrist\* or counsel?or\* or social worker\* or midwi\* or paramedic\* or emergency medical technician\* or pharmacist\* or dietician\* or medic\* resident\*) ))

AND

( ("cultural\* competenc\*" or "cultural\* safe\*" or "cultural awareness" or "cultural\* sensitiv\*" or "cultural\* secur\*" or "cultural humility" or "cross-cultural" or "cultural\* respect\*" or "anti-racis\*" or antiracis\*) )

AND

( (training or education\* or learn\* or teach\* or workshop\* or curricul\* or pedagog\* or seminar\* or "professional development" or "staff development") )

Limit to 2021-2022, English Language, Academic Journals

### Web of Science

Science Citation Index Expanded (SCI-EXPANDED)

Social Sciences Citation Index (SSCI)

93 Results

((TS=("cultural\* competenc\*" or "cultural\* safe\*" or "cultural awareness" or "cultural\* sensitiv\*" or "cultural\* secur\*" or "cultural humility" or "cross-cultural" or "cultural\* respect\*" or "anti-racis\*" or antiracis\*) AND TS=(training or education\* or learn\* or teach\* or workshop\* or curricul\* or pedagog\* or seminar\* or "professional development" or "staff development") AND TS=(Aborigin\* or Indigenous or Eskimo\* or Inuit\* or Inuk\* or Metis or First Nations or First Nation or 1st nation or 1st nations or Native Canadian\* or Native American\* or Maori\* or Pacific Islander\* or American Indian\* or Amerindian\* or Native Alaska\* or Alaska Native\* or Native Hawaiian\* or Torres Strait Islander\* or on-reserve or off-reserve or tribal or autochtone\* or amerindien\* or indigene\*) AND TS=("health care" or healthcare or hospital\* or medical or nurses or doctors)))

Timespan: 2021-03-08 to 2022-05-12 (Index Date)



Supplementary Figure 3  
Well Living House Quality Appraisal Tool

Citation (Title, Author, Date) [INSERT FOR EACH STUDY]

Local Community Relevance of Method and Measures (Score out of 4)

Did the measures of success reflect local Indigenous community understandings of success?	Yes = 2 (look for: outcomes are derived from community members/ are the outcomes reflecting indigenous concepts evidence provided explicitly in the text where did evaluation take place, who collected evaluation data?)  Partial = 1 (hints of including local community values/beliefs/knowledge systems in text and therefore assumption made by reviewers that evidence is present)  No = 0 (nothing was said or author(s) indicated that success was not defined by the community)
Had methods and tools been tested and validated previously in a similar Indigenous context and reviewed for relevance by appropriate community members?	Yes = 2 (evidence is provided explicitly in text)  Partial = 1 (hints of using a tool that has been used in Indigenous contexts and therefore assumption made by reviewers that evidence is present)  No = 0 (nothing was said or author(s) said that the evaluation method/tool has not been used in Indigenous contexts)

Rigour and internal validity of the evaluation method (Score out of 4)

Do the quantitative or qualitative methods meet relevant rigour and internal validity?	Excellent = 4 Fair = 3 Barely Acceptable = 2 Poor = 1  Generally: Is the study design appropriate for evaluation research question(s)? Are the conclusions supported and justified by the results?  <u>Quantitative</u> : Is the sample size described and justified? Are the instruments/tools already validated?  Are threats to validity addressed (such as confounding factors)?  <u>Qualitative</u> : Are the participants selected using appropriate strategies (such as purposive sample or until saturation is reached)? Is there clearly articulated theoretical approach/methodology/ data collection methods and analytic lens – do these fit together? Is there evidence of truthfulness of the findings?
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Strength of the Evidence (score out of 4)

Is the evidence strong?	Excellent = 4 Fair = 3 Barely Acceptable = 2 Poor = 1  <u>Quantitative</u> : Does the evidence have adequate power and statistical significance? Is the response rate reasonable?  <u>Qualitative</u> : Are there major and convincing themes from triangulation, and/or member checking?
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Total Score:



# PRISMA 2020 Checklist

Section and Topic	Item #	Checklist item	Location where item is reported
<b>TITLE</b>			
Title	1	Identify the report as a systematic review.	pg.1
<b>ABSTRACT</b>			
Abstract	2	See the PRISMA 2020 for Abstracts checklist.	pg. 1-2
<b>INTRODUCTION</b>			
Rationale	3	Describe the rationale for the review in the context of existing knowledge.	pg. 1-3
Objectives	4	Provide an explicit statement of the objective(s) or question(s) the review addresses.	pg. 5
<b>METHODS</b>			
Eligibility criteria	5	Specify the inclusion and exclusion criteria for the review and how studies were grouped for the synthesis.	pg. 6
Information sources	6	Specify all databases, registers, websites, organisations, reference lists and other sources searched or consulted to identify studies. Specify the date when each source was last searched or consulted.	pg. 5-6
Search strategy	7	Present the full search strategies for all databases, registers and websites, including any filters and limits used.	Supplement 1
Selection process	8	Specify the methods used to decide whether a study met the inclusion criteria of the review, including how many reviewers screened each record and each report retrieved, whether they worked independently, and if applicable, details of automation tools used in the process.	pg. 6-7
Data collection process	9	Specify the methods used to collect data from reports, including how many reviewers collected data from each report, whether they worked independently, any processes for obtaining or confirming data from study investigators, and if applicable, details of automation tools used in the process.	pg. 7
Data items	10a	List and define all outcomes for which data were sought. Specify whether all results that were compatible with each outcome domain in each study were sought (e.g. for all measures, time points, analyses), and if not, the methods used to decide which results to collect.	pg. 7-8
	10b	List and define all other variables for which data were sought (e.g. participant and intervention characteristics, funding sources). Describe any assumptions made about any missing or unclear information.	pg. 7-8
Study risk of bias assessment	11	Specify the methods used to assess risk of bias in the included studies, including details of the tool(s) used, how many reviewers assessed each study and whether they worked independently, and if applicable, details of automation tools used in the process.	pg. 8-9; Supplemental 2
Effect measures	12	Specify for each outcome the effect measure(s) (e.g. risk ratio, mean difference) used in the synthesis and presentation of results.	N/A
Synthesis methods	13a	Describe the processes used to decide which studies were eligible for each synthesis (e.g. tabulating the study intervention characteristics and comparing against the planned groups for each synthesis (item #5)).	pg. 9
	13b	Describe any methods required to prepare the data for presentation or synthesis, such as handling of missing summary statistics, or data conversions.	N/A
	13c	Describe any methods used to tabulate or visually display results of individual studies and syntheses.	N/A
	13d	Describe any methods used to synthesize results and provide a rationale for the choice(s). If meta-analysis was performed, describe the model(s), method(s) to identify the presence and extent of statistical heterogeneity, and software package(s) used.	pg. 7
	13e	Describe any methods used to explore possible causes of heterogeneity among study results (e.g. subgroup analysis, meta-regression).	N/A
	13f	Describe any sensitivity analyses conducted to assess robustness of the synthesized results.	N/A
Reporting bias assessment	14	Describe any methods used to assess risk of bias due to missing results in a synthesis (arising from reporting biases).	N/A



PRISMA 2020 Checklist

Section and Topic	Item #	Checklist item	Location where item is reported
Certainty assessment	15	Describe any methods used to assess certainty (or confidence) in the body of evidence for an outcome	N/A
RESULTS			
Study selection	16a	Describe the results of the search and selection process, from the number of records identified in the search to the number of studies included in the review, ideally using a flow diagram.	pg. 9 and Figure 1
	16b	Cite studies that might appear to meet the inclusion criteria, but which were excluded, and explain why they were excluded.	pg. 9
Study characteristics	17	Cite each included study and present its characteristics.	pg. 9-14
Risk of bias in studies	18	Present assessments of risk of bias for each included study.	N/A
Results of individual studies	19	For all outcomes, present, for each study: (a) summary statistics for each group (where appropriate) and an effect estimate and its precision (e.g. confidence/credible interval), ideally using structured tables or plots.	Table 1-3
Results of syntheses	20a	For each synthesis, briefly summarise the characteristics and risk of bias among contributing studies.	pg. 14
	20b	Present results of all statistical syntheses conducted. If meta-analysis was done, present for each the summary estimate and its precision (e.g. confidence/credible interval) and measures of statistical heterogeneity. If comparing groups, describe the direction of the effect.	N/A
	20c	Present results of all investigations of possible causes of heterogeneity among study results.	N/A
	20d	Present results of all sensitivity analyses conducted to assess the robustness of the synthesized results.	N/A
Reporting biases	21	Present assessments of risk of bias due to missing results (arising from reporting biases) for each synthesis assessed.	N/A
Certainty of evidence	22	Present assessments of certainty (or confidence) in the body of evidence for each outcome assessed.	N/A
DISCUSSION			
Discussion	23a	Provide a general interpretation of the results in the context of other evidence.	pg. 14-17
	23b	Discuss any limitations of the evidence included in the review.	pg. 14-17
	23c	Discuss any limitations of the review processes used.	N/A
	23d	Discuss implications of the results for practice, policy, and future research.	pg. 16-17
OTHER INFORMATION			
Registration and protocol	24a	Provide registration information for the review, including register name and registration number, or state that the review was not registered.	pg. 3
	24b	Indicate where the review protocol can be accessed, or state that a protocol was not prepared.	pg. 23
	24c	Describe and explain any amendments to information provided at registration or in the protocol.	N/A
Support	25	Describe sources of financial or non-financial support for the review, and the role of the funders or sponsors in the review.	pg. 24
Competing interests	26	Declare any competing interests of review authors.	pg. 24
Availability of data, code and other materials	27	Report which of the following are publicly available and where they can be found: template data collection forms; data extracted from included studies; data used for all analyses; analytic code; any other materials used in the review.	pg. 23

From: Page MJ, McKenzie JE, Bossuyt PM, et al. The PRISMA 2020 statement: an updated guideline for reporting systematic reviews. *BMJ* 2021;372:n71. doi: 10.1136/bmj.n71  
For more information, visit: [www.prisma-statement.org](http://www.prisma-statement.org).

# BMJ Open

## Systematic review of Indigenous Cultural Safety training interventions for health care professionals in Australia, Canada, New Zealand and the United States.

Journal:	<i>BMJ Open</i>
Manuscript ID	bmjopen-2023-073320.R1
Article Type:	Original research
Date Submitted by the Author:	20-Jul-2023
Complete List of Authors:	Hardy, Billie-Jo; University of Toronto - St George Campus, Dalla Lana School of Public Health; Unity Health Toronto, Well Living House, Li Ka Shing Knowledge Institute Filipenko, Sam; Unity Health Toronto, Well Living House, Li Ka Shing Knowledge Institute Smylie, Diane; Ontario Federation of Indigenous Friendship Centres Ziegler, Carolyn; Unity Health Toronto, Health Sciences Library, St. Michael's Hospital Smylie, Janet; Unity Health Toronto, Well Living House, Li Ka Shing Knowledge Institute; University of Toronto - St George Campus, Dalla Lana School of Public Health
<b>Primary Subject Heading</b>:	Medical education and training
Secondary Subject Heading:	Health policy
Keywords:	EDUCATION & TRAINING (see Medical Education & Training), Health Equity, Health policy < HEALTH SERVICES ADMINISTRATION & MANAGEMENT, Quality in health care < HEALTH SERVICES ADMINISTRATION & MANAGEMENT, Systematic Review

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# Systematic review of Indigenous Cultural Safety training interventions for health care professionals in Australia, Canada, New Zealand and the United States.

## AUTHORS

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## KEYWORDS

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22 Indigenous health, Education & Training, Health Equity, Health Policy, Quality in Health

23 Care

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25 **WORDCOUNT** 5066

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## ABSTRACT

**Objective:** To synthesize and appraise the design and impact of peer-reviewed evaluations of Indigenous cultural safety training programs and workshops for health care workers in Australia, Canada, New Zealand, and/or the United States of America.

**Methods:** We completed a systematic review of studies that evaluated the outcomes of educational interventions designed to improve cultural safety, cultural competency, and/or cultural awareness for non-Indigenous adult health care professionals in Australia, Canada, New Zealand, or the United States.

We searched key electronic databases and grey literature from January 1, 2006 to May 12, 2022. Our team of Indigenous and allied scientists tailored existing data extraction and quality appraisal tools with input from Indigenous health service partners. We synthesized results using an iterative narrative approach.

**Results:** 2,442 unique titles and abstracts met screening criteria. 13 full texts met full inclusion and quality appraisal criteria. Study designs, intervention characteristics, and outcome measures were heterogenous. Nine studies used mixed methods, two used qualitative methods, and two used quantitative methods. Training



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50 participants included nurses, family practice residents, specialized

51 practitioners and providers serving specific subpopulations.

52 Theoretical frameworks and pedagogical approaches varied across

53 programs, which contained overlapping course content. Study

54 outcomes were primarily learner-oriented, and focused on self-

55 reported changes in knowledge, awareness, beliefs, attitudes, and/or

56 the confidence and skills to provide care for Indigenous peoples. The

57 involvement of local Indigenous communities in the development,

58 implementation, and evaluation of the interventions was limited.

59 Conclusion: There is limited evidence regarding the effectiveness of specific

60 content and approaches to cultural safety training on improving non-

61 Indigenous health professionals' knowledge of and skills to deliver

62 quality, non-discriminatory care to Indigenous patients. Future

63 research is needed that advances the methodological rigour of

64 training evaluations, is focused on observed clinical outcomes, and

65 is better aligned to local, regional, and/or national Indigenous

66 priorities and needs.

68 **SYSTEMATIC REVIEW REGISTRATION** Not Applicable

## STRENGTHS AND LIMITATIONS OF THIS STUDY

- Our systematic review built upon existing tailored Indigenous systematic review methodologies to implement a method aimed at optimizing relevance for Indigenous peoples by ensuring that their expertise and knowledge was centred throughout the project.
- Our systematic review applied data extraction and appraisal tools that were designed and implemented in partnership with Indigenous community partners.
- The review is limited to ICS programs with evaluations that have been published in the peer review and grey literature and as such, may not have captured the true breadth of existing Indigenous cultural safety training programs and related evaluations.
- The review is limited to interventions directed towards health care providers.

## INTRODUCTION

Colonization has long been recognized by Indigenous peoples from around the world as a cross-cutting and foundational determinant of Indigenous/non-Indigenous health disparities.<sup>(1)</sup> More recently, a series of apologies by world leaders has enhanced general societal awareness of anti-Indigenous colonial injustices, abuses, and harms.<sup>(2-5)</sup> Simultaneously, a rapidly growing body of academic scholarship clearly demonstrates

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ongoing, widespread, and harmful anti-Indigenous colonial policies and practices that are rooted in racist ideologies of white supremacy.(6-12)

Common manifestations of persistent colonialism include the emergence of deeply rooted negative anti-Indigenous stereotyping and assumptions in micro level social interactions, organizational design, and social architecture.(10, 13, 14) In healthcare contexts, this includes: racist contamination of the healthcare provider-Indigenous patient interface; organizational level barriers to equitable Indigenous health services access; and Indigenous/settler imbalances in the distribution of health and social resources.(10, 13, 15) Social media and linked public reporting have begun to expose the life-threatening severity of explicit attitudinal anti-Indigenous racism but there can be resistance to acknowledging the underlying challenges of ongoing implicit and system level failures. For example, Joyce Echequan was able to record the anti-Indigenous racist disparagement she experienced from healthcare staff when seeking treatment for a life-threatening illness at the Lanaudiere hospital in Joliette, Quebec immediately prior to her death.(16) The behaviours of the individual providers were widely regarded as grossly unacceptable following media reporting. However, the Premier of Quebec refused to acknowledge the role of systemic racism in Joyce’s death.(17)

Multiple studies have demonstrated that implicit race preference bias is common among health care providers,(18) even when they explicitly express anti-racist values and

attitudes.(19) Further, implicit race preference bias has been linked to differential application of clinical practice guidelines, with non-adherence disproportionately impacting socially excluded racialized and ethnic patient populations.(20)

Not surprisingly, given the broad scope and injurious impacts of anti-Indigenous racism, its interruption in healthcare contexts has emerged as a priority for Indigenous and allied policymakers, practitioners, and researchers. Of the Truth and Reconciliation Commission of Canada's seven Calls to Action in the domain of health, two address the need to provide "cultural competency" training for healthcare providers.(21) These policy recommendations have been accompanied by a rapid growth of interventions designed to interrupt anti-Indigenous racism, primarily through educational interventions for healthcare providers and trainees.(22,23) Upon engagement with this literature,(22) it became apparent to our team that the approach, content, and evaluations of existing cultural competency trainings vary widely. It was unclear which training approaches and strategies were most effective, especially with respect to improving disparities in clinical outcomes.

In order to address these knowledge gaps, we conducted a systematic literature review focused on the design and impacts of existing Indigenous cultural safety and competency training interventions. The primary aim of this review was to identify, appraise and synthesize the design and impacts of these educational interventions on non-Indigenous

health care professionals' knowledge, attitudes, and practices. The secondary aim was to investigate whether specific training approaches, strategies, formats, or educational content were more successful, and if yes, for whom and in what ways. To help manage heterogeneity, we restricted this review to Indigenous specific educational interventions in Australia, Canada, New Zealand, and the United States. These globally affluent countries share both relatively well-resourced health and social service systems and history of European colonization that continues to negatively impact the health and wellbeing of First Peoples, including equitable access to these service systems.

**METHODS**

The Preferred Reporting Items for Systematic Reviews and Meta-Analyses (PRISMA) 2020 statement was used to guide our literature review and reporting.(24) Supplementary Figure 1 documents the process of article screening for inclusion in our analysis. Tables 1 and 2 summarize key aspects of the included studies: intervention content; participants; evaluation methods; and study outcomes.

**Table 1. Summary of Interventions**

Author(s)	Year	Country	Intervention	Content Delivery	Setting	Core Curriculum Topics	Participants
Barajas J.	2021	USA	10 minute online PowerPoint presentation and YouTube video	Online module(s)	Online	Cultural knowledge, spirituality, and beliefs; professional practice issues; interpersonal communication skills	Emergency Department healthcare providers and staff (n=6)
Barnabe C., et al.	2021	Canada	Phase I: half-day workshop, and Phase II: full day workshop (6 months later)	Online module(s); interactive group discussions, reflections, and experiential exercises	Clinical	Determinants of Indigenous health; oppressive and racist policies, colonization and white racial privilege; specific health focus	Rheumatologists (n=34)
Brewer K., McCann C., & Harwood M.	2020	New Zealand	2 self-paced online modules	Online module(s); self-learning tools; personal reflections	Online	Family structures, kinship, and responsibilities; cultural knowledge, spirituality, and beliefs; racist policies and practices; determinants of Indigenous health; health disparities; professional practice issues; oppressive and racist policies, colonization and white racial privilege; interpersonal communication skills; specific health focus	Speech Language Therapists (n=11)
Chapman R., Martin C., & Smith T.	2014	Australia	3 x 2hour workshops over 6 weeks	Didactic lecture; interactive group discussions, reflections, and experiential exercises; personal reflections	Clinical	Cultural knowledge and ideology	Emergency Department: nursing, clinical and allied health staff (n=48)
Crowshoe L., et al.	2018	Canada	Full day (8 hours) workshop	Interactive group discussions, reflections, and experiential exercises	Clinical	Determinants of Indigenous health; professional practice issues; oppressive and racist policies, colonization and white racial privilege; interpersonal communication skills	Family physicians and Allied Health Professionals (n=32)

Hinton R., et al.	2014	Australia	3 full-day workshops over 2 months	Didactic lecture; interactive group discussions, reflections, and experiential exercises; self-learning tools	Clinical	Specific health focus	Clinical and Allied Health Staff (n=21)
Hulko W., et al.	2021	Canada	8-10 hours of online training over 8-10 weeks, and a full day Storytelling Session and Talking Circle with an Elder	Online module(s); story telling and talking circles; knowledge quiz; personal reflections	Online and classroom	Indigenous diversity, family structures, kinship, and responsibilities; cultural knowledge, spirituality, and beliefs; past policies and practices; determinants of Indigenous health; health disparities; professional practice issues; oppressive and racist policies, colonization and white racial privilege; specific health focus	Nurses (n=38)
Kerrigan V., et al.	2020	Australia	Full day (7 hours) workshop	Didactic lecture; interactive group discussions, reflections, and experiential exercises	Clinical	Cultural knowledge, equality, and beliefs; past policies and practices; professional practice issues; oppressive and racist policies, colonization and white racial privilege; interpersonal communication skills	Hospital staff (n=621)
Kerrigan V., et al.	2022	Australia	7 x 18-20min podcasts (1/week)	Online podcasts; diary entries	Online	Counterstories; interpersonal communication skills; social justice	Physicians (n=16)
Liaw S-T., et al.	2015	Australia	Half day workshop, case study toolkit, and cultural mentors	Workshop; cultural mentor; self-learning tools	Clinical	Interpersonal communication skills; cultural respect	Clinical practice - solo physician/groups (n=10)
Liaw S-T., et al.	2019	Australia	Half day workshop, case study toolkit, and cultural mentor	Workshop; cultural mentor; self-learning tools	Clinical	Interpersonal communication skills; cultural respect	General practice clinics (n=56); general practitioner physicians (n=334); practice managers (n=56); practice nurses (n=93)
Sauvé A., Cappelletti A., & Murji L.	2022	Canada	Half-day in-person simulation workshop	Simulation training	Clinical	Determinants of Indigenous health; professional practice issues; oppressive and racist policies, colonization and white racial privilege	Physicians (Family Medicine Residents) (n=29)
Wheeler A., et al.	2021	Australia	1.5 hour online module, and a full day in-person workshop (2-3 weeks later)	Online module(s); interactive group discussions, reflections, and experiential exercises; personal reflections	Online and classroom	Health disparities; professional practice issues; interpersonal communication skills	Pharmacists (n=39)

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ected by copyright, including for uses related to text and data mining, AI training, and similar technologies.

**Table 2. Summary of Evaluation and Outcomes**

Citation	Study design	Method	Tool(s)	Reported Outcome(s)
Barajas J. 2021.	Mixed methods, quality improvement	Post-survey	7 dichotomous (yes/no); 2 open-ended questions	Positive impact on insights, knowledge, and anticipated behaviour change.
Barnabe C., et al. 2021.	Mixed methods	Pre- (1 week pre-intervention) and post-survey (3 months post-intervention). Satisfaction survey (1 week post-intervention)	Social Cultural Confidence in Care Scale (SCCCS); free-text questions; Experience survey	Significant change in knowledge, skills, and approach to social and cultural factors. Intervention was reported as being relevant and meeting expectations.
Brewer K., McCann C., & Harwood M. 2020.	Qualitative longitudinal	Post-survey. Follow-up interview (6 months post-intervention)	Course feedback; structured interviews	Major themes of "putting it into practice" and "keeping it at the forefront."
Chapman R., Martin C., & Smith T. 2014.	Quantitative	Pre- and post-survey	Area human resources development/population health survey of participation in Aboriginal awareness training workshop	Some change of perceptions towards ATSI people. Small effect on familiarity. No effect on attitudes.
Crowshoe L., et al. 2018.	Mixed methods	Pre- (1 week pre-intervention) and post-survey (3 months post-intervention). Participant observations. Intervention satisfaction survey	Onsite satisfaction evaluation; observations of participant engagement with content on day; online survey	Significant improvement in knowledge, skills, awareness, confidence, and approach to patient care. Strong agreement that the workshop met objectives and expectations.
Hinton R., et al. 2014.	Mixed methods, action-oriented	File audit	2009 vs. 2011 audit of inpatient files	Some improvements to the quality of recovery-oriented care, as shown through an increase in recording client social history, family issues, and cultural factors.
Hulko W., et al. 2021.	Mixed methods, community-based	Pre- and post -surveys, knowledge quizzes, and case study care planning. Talking Circles.	Approaches to Dementia Questionnaire; Indigenous Cultural Competency Knowledge Quiz; care plans for "Alice;" Talking Circle transcripts	Improvement in the knowledge, skills, and values of the nurse participants. Storytelling sessions were reported as being effective at building capacity.



Kerrigan V., et al. 2020.	Mixed methods	Post-survey	Likert-scale questions on Quality of Training; free-text questions	Provided good to excellent information provided on all topics. Participants wanted further and more specific cultural education opportunities.
Kerrigan V., et al. 2022.	Qualitative, participatory action	Qualitative journal entries. Post-intervention interviews	Weekly reflections; feedback interviews	Raised the critical consciousness of participants leading to self-reported attitudinal and behavioural change.
Liaw S-T., et al. 2015.	Mixed methods, pragmatic	Pre- and post-surveys and patient file audits (6 months post-intervention). Post-intervention interviews	Cultural Quotient questionnaire; file audit of health checks and clinical risk factors managed; follow-up interviews with staff, cultural mentors, and patients	Clinical practices improved their readiness to provide culturally appropriate care. Individual clinic staff improved their cultural strategic thinking.
Liaw S-T., et al. 2019.	Mixed methods, cluster RCT	File audit. Pre- and post-survey (12 months post-intervention)	Cultural Quotient questionnaire; audit of rates of healthcare claims and chronic disease risk factors.	No significant change in Indigenous health check rates or cultural quotient scores.
Sauvé A., Cappelletti A., & Murji L. 2022.	Quantitative	Pre- and post-survey	abridged Scale of Ethnocultural Empathy (aSEE)	Significant increase in empathy, knowledge of Indigenous SDOH, and motivation to engage with Indigenous patients in a culturally safe manner.
Wheeler A., et al. 2021.	Mixed methods	Pre- and post-survey. Training acceptability survey	Cultural Capability Measurement Tool (CCMT); additional adapted questions; acceptability survey	Significant improvement in cultural capability, confidence, and skills. Significant change in motivation to improve health outcomes for Indigenous patients and reduce barriers. Acceptability of the intervention and perceived value-added to participant practice.

## Search strategy

Consistent with the search methods outlined in the Cochrane Handbook for systematic reviews,(25) an Information Specialist (CZ) conducted database searches in Ovid Medline, Embase, PsycINFO, CINAHL, Cochrane Central Register of Controlled Trials, Cochrane Database of Systematic Reviews, Bibliography of Indigenous People in North America, Applied Social Sciences Index & Abstracts, ERIC (Education Resources Information Center), International Bibliography of the Social Sciences, ProQuest Dissertations & Theses Global, Sociological Abstracts, and Web of Science's Social Sciences Citation Index and Science Citation Index. Search strategies were adapted for each database and used a comprehensive combination of subject headings and keywords for the concepts of Indigenous people, cultural competence and health professionals' education. Databases were searched for English language records from 2006 to May 12, 2022 (based upon the emergence of literature describing and evaluating Indigenous cultural safety interventions) and uploaded into Colandr.(26) The reference lists of seminal texts and review articles were then reviewed for additional records. An additional 3 articles were identified for study inclusion. For the detailed search strategies see Supplementary Figure 2.

## Study screening

Two independent reviewers screened all title and abstracts for full text review using the following inclusion criteria:

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(1) Study specific to Indigenous contexts in what is now known as Australia, Canada, New Zealand, and/or the United States of America;

(2) Study describes educational interventions (workshops, training, coursework, community visits, etc.) designed/implemented to improve cultural safety, cultural competency, and/or cultural awareness;

(3) Educational intervention focused on a majority of non-Indigenous adult participants health care professionals who provide services (e.g., health or social services) to Indigenous peoples.

Full texts were obtained for all studies that passed this title and abstract screening stage and in the event that there was not enough information in the abstract to determine inclusion according to these 3 criteria.

Three researchers collaborated on full-text screening and further eliminated articles that upon full reading, did not meet the primary inclusion criteria and two secondary inclusion criteria: (i) detailed information about the educational intervention’s design and implementation; (ii) defined evaluation outcomes. As per our inclusion criteria, we excluded studies in which the majority of the learners were Indigenous and/or the focus of the intervention was at the organizational versus health care provider level. We additionally excluded train-the-trainer interventions in which the participants were not

191 directly providing health services. Our two phased screening protocol is available as  
192 Supplementary File 1.

## 194 Data Abstraction and Quality Appraisal

195 Three researchers collaborated on data abstraction across the following categories:  
196 study methods (design, evaluation methods and tools, participants,  
197 sampling/recruitment), study population, sampling and recruitment methods, educational  
198 intervention design (pedagogy, content, modifications) and outcomes (individual and  
199 system level).

200 Two independent reviewers completed preliminary data abstraction and the lead author  
201 (BJH) subsequently reviewed all abstractions and finalized Tables 1-4. The lead and  
202 senior authors (BJH, JS) independently appraised methodological quality using a tailored  
203 version of the Well Living House quality appraisal tool (WLHQAT)(27-29) (Supplementary  
204 Figure 3) and subsequently met to discuss and reach consensus on scores (Table 3).  
205 WLHQAT includes three equally weighted assessment domains: local Indigenous  
206 community relevance of methods; rigor and validity; and strength of evidence and has a  
207 maximum total score of 12. Studies with a total score of <7 were not included in the full  
208 synthesis. The interdisciplinary nature of included studies added complexity to the quality  
209 appraisal, in that the research team, study design, concepts and priorities, data collection,  
210 and measures were wide-ranging.

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Table 3: Well Living House Quality Appraisal Scores

Citation	Scoring Range 1-3 / 4-6 / 7-9 / 10-12
Barajas J. 2021	7-9
Barnabe C., et al. 2021.	7-9
Brewer K., McCann C., & Harwood M. 2020.	7-9
Chapman R., Martin C., & Smith T. 2014.	7-9
Crowshoe L., et al., 2018.	7-9
Delbridge R., et al., 2018	4-6
Durey A., et al., 2017	4-6
Hinton R., et al. 2014.	7-9
Hulko W., et al. 2021.	7-9
Kerrigan V., et al., 2020.	7-9
Kerrigan V., et al., 2022.	7-9
Liaw S-T., et al. 2015.	10-12
Liaw S-T., et al. 2019.	10-12
McMichael B., et al., 2019	4-6
Sauvé A., Cappelletti A., & Murji L. 2022.	7-9
Wheeler A., et al. 2021.	7-9

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**Table 4 : Summary of Indigenous Involvement in Curriculum Development, Curriculum Delivery and Evaluation/Research Activities**

Citation	Study Design	Curriculum Development	Curriculum Delivery	Curriculum Evaluation	Study Analysis	Dissemination	Positionality
Barajas J. 2021.	Yes	Yes	None listed	Yes	Yes	Yes	Yes
Barnabe C., et al. 2021.	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Brewer K., McCann C., & Harwood M. 2020.	None listed	Yes	None listed	None listed	None listed	Yes	None listed
Chapman R., Martin C., & Smith T. 2014.	None listed	None listed	Yes	None listed	None listed	None listed	None listed
Crowshoe L., et al., 2018.	Yes	Yes	Yes	Yes	Yes	Yes	Limited
Hinton R., et al. 2014.	None listed	None listed	None listed	None listed	None listed	None listed	None listed
Hulko W., et al. 2021.	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Kerrigan V., et al., 2020.	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Kerrigan V., et al., 2022.	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Liaw S-T., et al. 2015.	None listed	Yes	Limited	Yes	None listed	None listed	None listed
Liaw S-T., et al. 2019.	None listed	Yes	Limited	Yes	None listed	None listed	None listed
Sauvé A., Cappelletti A., & Murji L. 2022.	Yes	Yes	Yes	None listed	None listed	None listed	None listed
Wheeler A., et al. 2021.	Yes	Yes	Yes	Yes	None listed	None listed	None listed

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**Synthesis**

We applied an iterative narrative approach to our synthesis.(30) This method was a good fit with the heterogeneity of study designs and outcomes and our secondary aim to understand which specific training approaches were impactful for whom and in what ways. In addition to our primary aim of identifying, summarizing, and assessing the design and outcomes of existing published evaluations of Indigenous cultural safety education programming for health care professionals, we were particularly interested in documenting underlying pedagogies, instructional strategies, formats, and content and how these might be related to program success across participant groups and contexts. We were also interested in the involvement of Indigenous instructors and Indigenous communities and how this might have contributed to program success.

The lead author led the synthesis of study design, participants, quality, and outcomes, drawing on data abstraction and with regular input from the other authors. Refinement of secondary narratives regarding (i) the role of underlying pedagogies and (ii) Indigenous instructor and community involvement was achieved through iterative discussion of independently identified themes among the authorship team followed by in depth re-examination of the included studies by the first author.

Throughout the analysis, we applied a critical decolonizing lens where we intentionally centered the distinct and diverse knowledges and strengths present in Indigenous communities' practices of health and wellbeing.(31-34) The authors sought to acknowledge and critique the systemic power dynamics that so often inform existing health program evaluation models, particularly when applied to oppressed populations, including Indigenous peoples in what is now known as Australia, Canada, New Zealand and the United States. In so doing, we drew upon the foundational Indigenous principles of relationships, reciprocity, responsibility, respect, and relevance (known as the 5 R's),(35-36) and applied our decolonizing approach to our consideration and analysis of the inclusion (or lack thereof) of Indigenous knowledges and practices in the evaluation of identified studies. Research that looks to learn about Indigenous experiences of health programs and policies requires acknowledging the unique and distinct relations and interconnections held by Indigenous peoples that are so often decontextualized through the application of Western methodologies.(27) In keeping with our decolonizing approach, it is important for us to self-locate the authorship team as comprised of two Indigenous women (JS, DS), one racialized settler ally (BJH), and two non-racialized settler allies (SF, CZ).

## Patient and Public Involvement

We did not involve patients or the public in the design, or conduct, or reporting, or dissemination plans of our research.



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## 259 RESULTS

### 260 Literature search

261 The literature search strategy resulted in 2,442 citations (following removal of any  
262 duplicates), from which 2,250 were deemed ineligible based on title and abstract  
263 screening. 192 articles were selected for full text review from which 176 were excluded  
264 based on the primary inclusion criteria (n=147) or secondary inclusion criteria (n=29).  
265 (Supplementary Figure 1) We were left with 16 unique studies that described and  
266 evaluated Indigenous cultural safety training for health professionals and were deemed  
267 eligible for full synthesis inclusion.(37-52) (Table 3)

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### 269 Quality Appraisal

270 Among the 16 studies that were included, 3 scored <7 on the WLHQAT.(42, 43, 50) (Table  
271 3) These studies were excluded from the synthesis. Lower scores reflected a combination  
272 of the following: limited, to no involvement of Indigenous community partners in the  
273 evaluation; inadequate sample size and/or lack of participant uptake and/or retention in  
274 the evaluation; and/or weak evaluation study design.(43,50) For instance, a low score  
275 could reflect that Indigenous scholars or community members were involved in the design  
276 and/or delivery of the training program but not in the design and/or implementation of the  
277 evaluation. Another study did not triangulate their qualitative study results.(42)

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## 279 Study and population characteristics

280 The 13 analyzed studies were published between 2014 – 2022. The majority (n=7) were  
281 conducted in Australia.(40, 44, 46-49, 52) A smaller number (n=4) took place in  
282 Canada.(38, 41, 45, 51) Of the last two studies, one (n=1) was conducted in the United  
283 States (US)(37) and the other (n=1) was conducted in New Zealand (n=1).(39)

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285 Evaluation design varied widely. Nine of the studies (n = 9) applied mixed methods (37-  
286 38, 41,44-46, 48-49, 52) including various combinations of surveys, open ended  
287 questions, semi-structured interviews, and talking circles. One of these was a  
288 randomized trial that incorporated a participatory action research approach, in which the  
289 research team cooperated with the communities, supporting institutions and  
290 participants.(49) Two (n=2) studies were qualitative.(39,47) Another two (n=2) were  
291 quantitative.(40,51) Eight studies (n=8) incorporated pre/post intervention surveys.(38,  
292 40-41, 45, 48-49, 51-52) Six of the studies (n=6) incorporated some measure of longer-  
293 term impact as part of the evaluation with varied follow-up periods: across 3 years(44);  
294 12 months(49); 6 months(39,48); and 3 months.(38,41) The remainder of the studies  
295 (n=7) collected post intervention data immediately following the intervention. One  
296 intervention was described and evaluated across multiple publications as part of a larger  
297 research program.(48-49) Most (n=10) but not all of the studies, provided access to-  
298 and/or a detailed description of their evaluation tools.(37-41, 44, 48-49, 51-52) Of the

eleven studies that used survey tools, eight employed previously validated evaluation tools,(38, 40-41, 45, 48-49, 51-52) two of these, although validated, were adapted by the research team.(41,51)

Sample sizes varied widely, ranging from 6 to 621, and studies took place in various settings. The majority (n=8) occurred in clinical settings and the remainder were either online (n=3) or a mix of online and in a classroom (n=2). Three of the studies (n=3) recruited specialized practitioners: rheumatologists(38), pharmacists(52), and speech language therapists(39). One study recruited only family medicine residents(51) whereas another focussed on nurses.(45) Four of the studies (n=4) delivered interventions tailored to providers serving a specific health service user population: arthritis(38), psychiatric care and mental health(44); residential care(45), and Māori adults with aphasia.(39)

**Reported Impacts of Indigenous Cultural Safety Education or Training**

Study outcomes were almost exclusively learner focused (n=10) and included learner self-reports regarding: quality of the learning experience; changes in knowledge or awareness; shifts in beliefs; attitudes regarding Indigenous peoples and their care experiences; and/or confidence and skill to care for Indigenous peoples.(37-41,45-47,51-52) (Table 2) A subset of learner focused studies (n=4) included measures of self-reported changes in practice.(38-39, 45, 47) These impacts were assessed using proxy measures of clinical behaviour including post-intervention interviews with

learners,(39,47) or through the use of scenarios(38) or vignette-based care plans.(45)

Although many of the studies reported significant changes in participants' attitudes, knowledge and awareness, these findings were tempered by limitations in study design and implementation, such as self-selection bias,(38-40, 45-47, 51-52) small sample size, low uptake and retention,(37-39, 41, 47, 51-52) the lack of randomization and/or controls (all, except for(49)) and potential social desirability response bias.(39) Conclusions regarding sustained impact over time, were limited by a paucity of studies (n=6) that included longitudinal measurements.(38-39, 41, 44, 48-49)

Few studies reported on clinical outcomes, and most were based on self-assessments (n=4) as described above.(38-39, 45, 47) Three studies described externally-assessed, patient-based practice outcomes through the use of file audits(44, 48-49) and qualitative interviews with patients at the participating clinics.(48) Of note, the one study that included a randomized control and externally assessed, patient-based practice outcomes did not demonstrate any significant intervention impact.(49)

Terminology varied widely across the studies, a phenomenon that has already been described elsewhere by Curtis et al(53) as negatively impacting the quality of the evaluations and the ability to draw evidence-based comparisons. Some studies referred to cultural safety(37, 39, 45, 47) while others used terms such as: cultural awareness,(46) cultural security,(44) cultural respect,(48-49) cultural competency(39-41), cultural

humility,(38) cross-cultural education and cultural capability,(52) and intercultural empathy.(51) A few studies relied upon proxy measures to assess cultural safety. For example, Crowshoe et al(41) described an increase in learners’ “confidence” as a proxy for cultural safety. Kerrigan et al(46) focused on behaviour change and self-reported aspiration as indicative of positive clinical outcomes, and noted that although “it was impossible to assess” whether their intervention shifted behaviour, they could “surmise that health professionals aspire to transfer learning to the workplace.”((46) p7) Similarly, in a later paper, Kerrigan and colleagues(47) suggested, based upon post intervention interviews with learners, that “[D]octors changed behaviour in relation to building rapport with patients, asking patients questions, working with Aboriginal interpreters, gaining informed consent.”(p13) In conclusion they noted that there is “still a need to assess if training improves patient experience and outcomes”(p14) to determine whether the intervention improved cultural safety.(47) A few authors reflected on the overall limitations of their findings, suggesting that they were not generalizable and/or that additional research is required.(37, 45-46, 51) Hulko and colleagues(45) indicated that their intervention and evaluation was based upon Secwepemc ways of knowing and being and doing and as such could not be scaled up whereas Barajas(37) acknowledged the value of specificity and context and warned against developing and implementing training programs through a pan-Indigenous approach.

**Training approaches and methods**

Theoretical frameworks and pedagogical approaches were manifold. Studies referenced transformative learning theories(38, 47, 51); social-constructivist frameworks (44); diffusion of innovation theory(37); a public health framework(39); and, Educating for Equity (E4E)(38, 41). Liaw et al(48-49) describe a trans-theoretical approach in which they harmonised cultural intelligence frameworks, developments in cultural respect, safety and competence and a review of successful Aboriginal programs alongside consultation with Aboriginal communities and others. Others (n=4) designed their program with cultural safety and decolonizing philosophies at their core.(39-40, 46-47) For example, Kerrigan et al(46) place the responsibility for change on the “hegemonic individuals and institutions.”((46) p3) Only one paper explicitly cited critical race theory(47) as a core component. A limited number (n=3) did not cite a conceptual theory or framework and instead reviewed cultural safety, competency and awareness in health care training and the possible benefits related to training programs.(40, 45, 52) Lastly, some of the training programs applied participatory action approaches or community-based approaches to the development and delivery of the training.(44-45, 47-49)

Participation for all programs was voluntary. Overall, there were similarities in course content across programs. Training delivery modalities varied and included combinations of online modules, didactic lectures, interactive group discussions, workshops, simulations, and reflections. (Table 1) Only one was delivered as a series of online podcasts (n=1), an approach which was well-received by learners.(47) Although some in-

person trainings (n=3) were delivered by non-Indigenous instructors,(44, 48-49) most (n=7) were co-delivered/facilitated by a mix of Indigenous and non-Indigenous facilitators(38, 41, 45, 51) or delivered only by Indigenous facilitator(s)/instructor(s) (Table 4).(40, 46, 52) Some of the more innovative approaches incorporated story-telling and talking circles with Elders(45); podcasts developed and voiced by Elders(47); and, simulation training facilitated with Indigenous community members.(51) Liaw et al.(48-49) delivered an integrative program, Ways of Thinking, Ways of Doing, which in addition to a short workshop, participants were also provided with a case study reference toolkit and a cultural mentor.

With one exception,(49) all of the training programs reported some level of impact, though only a few of the authors linked the observed impact to their training approaches and methods. Some directly attributed action-oriented(44, 48-49) and community-based(37, 45, 51) approaches to the impact of the interventions. However, the same authors also noted that the participatory components to the learning materials were not incorporated consistently (e.g. AIMhi care plans and engagement of Aboriginal Mental Health Workers(44) and cultural mentors(49)). Crowshoe et al(41) suggested that the impact of their training program was related to “interactive educational techniques and intentional facilitation strategies”(p54) including a combination of Indigenous and non-Indigenous facilitators. Notably, this study had a high drop-out rate with less than half of the registered learners completing the post-survey.(41) Chapman and colleagues,(40) who applied a



multi-modal training delivered by an Indigenous trainer, described how the impact of their training program was limited to significant changes in learners' perceptions whereas learners' attitudes remained unchanged. Kerrigan and colleagues(47) claimed their online Elder podcast changed both learner attitudes and behaviours among a small, convenience sample of 14 learners, based on the analysis of semi-structured interviews post-intervention.

### **Indigenous community understandings of measures of success**

Indigenous cultural safety can only truly be assessed through the lens of Indigenous patients and communities who ultimately are the recipients of clinical care.(54) It follows that Indigenous patient and community understandings and measures of success are critical to assessing the impact of any Indigenous cultural safety training program. However, the degree of involvement of local Indigenous people and communities in the development, implementation, and evaluation of the educational interventions was limited overall and differed across the studies. Table 4 (Summary of Indigenous Involvement in Curriculum Development, Curriculum Delivery and Research Activities) provides a summary overview. Six out of the thirteen peer reviewed papers included statements describing the ethnic and/or Indigenous identity of the authors. Of these, half (n=3) covered the entire authorship(37, 45, 47) and the remainder (n=3) limited self-location to Indigenous co-authors.(38 ,41 ,46) For the most part, Indigenous individuals and/or community members contributed to the development and delivery of the curriculum, either



as members of the research team or as local Indigenous community members engaged through participatory and partnered approaches.

Contributions by local Indigenous communities to study evaluations, were far more limited, and rarely drew upon health care delivery and/or patient experience. Some established partnerships with Indigenous run organizations(48-49) whereas others relied upon survey tools that were developed in partnership with Indigenous advisors and communities,(40, 52) however, these were not always locally informed. Others involved Indigenous Elders in the evaluation process.(45, 47) In these examples, the Elders were involved in both the development and the evaluation of the curriculum. Lastly, only one evaluation focused on health care delivery and/or patient experience and included interviews with Indigenous patients and cultural mentors.(48)

**DISCUSSION**

The rapid growth of Indigenous cultural safety training for health care professionals is linked to a global movement to interrupt Indigenous/non-Indigenous health inequities, which are rooted in persistent colonial attitudes and systems, including anti-Indigenous stereotyping and racism.(15) The majority of the papers included here provide a rich description of Indigenous cultural safety training program approaches, content, and implementation. In contrast, analysis and synthesis of the accompanying evaluations of

these same training programs revealed clear and cross-cutting gaps in the demonstration of clinical and/or system level impacts, even though these are commonly referenced as desired outcomes. The majority of evaluations were limited in focus to learner experiences and self-reported practice outcomes. For example, Kerrigan and colleagues(47); Brewer and colleagues(39) and Barajas(37) all suggested, through their evaluations, that the training programs resulted in changes in self-reported behaviour and as such, intention and practice. These outcomes however, are subject to self-reporting response bias such as social desirability. While many of the studies were able to demonstrate some level of impact on knowledge and attitudes towards Indigenous peoples by learners, none of these studies were able to establish an observable impact with respect to a shift towards more culturally safe and clinical practice guideline adherent health care for Indigenous patients.

#### **Evidence of shifts in knowledge and attitudes; but evidence-base is limited**

Self-reported shifts in knowledge and attitudes regarding Indigenous peoples did improve across most of the studies.(37-41, 45-47, 51-52) Although limited, two of the studies suggested that these shifts may be sustained over time.(38-39) However, when considering the stated impact of these studies, it is also important to take into account the many limitations inherent in the study design. Evaluation studies relied upon voluntary self-selection. Sample sizes were generally small and those that were longitudinal showed significant baseline to post-intervention loss to follow-up. Eight of the thirteen

evaluations involved pre-post assessments involving surveys and/or focus groups.(38, 40-41, 45, 48-49, 51-52) Only one of these included a control group.(49) In addition, only eight of the studies included validated quantitative surveys that employed scales.(38,40-41, 45, 48-49, 51-52) As a result, the shifts in knowledge and attitudes can ‘at best’ be correlated with the described intervention and are limited by several biases arising from the dynamics of course evaluation and marking, participant optimism and in some instances, the lack of anonymity as well as voluntary and low response rates. For the most part, when the described impact was an observable increase in knowledge or shift in attitudes, studies also tended to focus on participant experience of the program. These measures highlight how participants expressed gratitude regarding what they learnt and spoke to how this might have improved their confidence in working with Indigenous patients going forward. These shifts in confidence, although surely positive, cannot be interpreted as evidence of improved quality of care towards Indigenous patients in the health care system.

**Very little evidence of patient focused impacts and no measures of systems-level impact**

Cultural safety by definition can only be determined and evaluated by the person receiving the care and their family,(54) yet only three of thirteen studies included tools designed to evaluate patient experience: a subset of patient interviews post intervention(48) and pre/post file audits.(44, 49) Interestingly, Liaw and colleagues saw no impact, and concluded, that “the lack of effect of the intervention may be attributable to study design

limitations, complex and indirect relationship between the intervention and the outcome measures, or contextual factors that influenced the fidelity of the intervention at the Medicare Local/PHN level and its ability to achieve measurable changes in the target behaviours."((49) p267) None of the studies attempted to measure adherence to clinical practice guidelines, a critical outcome measure which is typically associated with provider training outcomes and could be evaluated through the use of standardized patients(56-58), ideally unannounced, or through file audits of clinical care.(59, 60) Kirkpatrick has argued that it is "difficult, if not impossible to evaluate the impact of training on an organization due to an inability to separate the variables which could be attributed to other factors."((55)p59) In this study, we focused on interventions implemented at the level of the health care provider, however, the approach does not limit the evaluation to individual level measures, as cultural safety training of health care providers can have organizational-level impacts. None of the studies evaluated systems-level changes that may have been associated with individual training. Understanding the networked effect of how training participants subsequently influence their colleagues will be important going forward. Hulko and colleagues(45) noted that cultural safety research in general needs to advance tools that will measure these effects, and noted that organizational change will require institutional supports and policy changes that encourage health care professionals to implement culturally safe practices.

## Impactful specific training approaches, strategies, formats or content

The application of purposeful, evidence based, pedagogical theory and practices that advance pre-requisite knowledge, self-awareness and skills is critical to the success of cultural safety training and education programs. A number of the reviewed studies described how specific training approaches, formats or content may have contributed to impact, however, most of the authors were also careful to note the limitations of their outcomes and the need for further research to clarify whether and if so, how, approach and content of the training program contributed to the outcomes. Some authors also described how variation between past and current evaluations of Indigenous cultural safety, including conceptual frameworks, measurement tools and aims, resulted in an overall lack of consensus and limited the development of an evidence-base.(39, 46) Hinton et al(44) spoke to the value of a participatory action-oriented study design that incorporated institutional leadership as change agents and clinical champions to encourage recruitment and uptake. This was further supported by Brewer et al.(39) who observed low uptake and argued that incentives, particularly over the longer term, were not always effective and that to improve uptake, and consequently evaluation, training ought to be “compulsory or obligatory” and recommended organizational commitment and team involvement. Implementing mandated training alongside appropriate evaluations using file audits, simulation and/or standardized patients will undoubtedly require training and evaluation protocols that address arising concerns of participant health care professionals.

The evidence was limited as to whether or not inclusion of Indigenous people and communities contributed to successful outcomes, although a number of the studies referenced various components, such as Indigenous vodcasts, guest speakers, cultural mentors, and academic lecturers as key to the programs they evaluated. Liaw and colleagues concluded that the strength of their program may have been resultant from the inclusion of cultural mentors who, when “working with practice staff in their own environment, were effective translators of cultural respect theory and knowledge, as formalized in the toolkit and delivered by the workshop, into practice.”((48) p391) Hinton and colleagues(44) also made similar observations regarding cultural advisors, who were involved in the action oriented programming and group sessions.

We acknowledge that classic systematic review methods have been developed outside of Indigenous contexts, without explicit alignment to Indigenous worldviews, community requirements, and methodologies. Our team of Indigenous and allied scientists and Indigenous health service leaders built upon existing tailored Indigenous systematic review methodologies(27-29) to implement a method aimed at optimizing relevance for Indigenous peoples through: (1) co- design, co-leadership and co-authorship by leading Indigenous methods scholars and Indigenous cultural safety educators, ensuring that their expertise and knowledge was centred throughout the project; (2) direct involvement of a senior Indigenous scholar and methodologist (JS) in all stages of the review, analysis and synthesis; (3) application of a data extraction tool developed in consultation with

Indigenous community partners: the Southern Ontario Aboriginal Health Access Centre (SOAHAC) (Supplementary File 2) and the WLHQAT, a quality appraisal tool that was designed at an Indigenous-led research centre in partnership with Indigenous community members.

The review is limited to ICS programs with evaluations that have been published in the peer review and grey literature and as such, may not have captured the true breadth of existing Indigenous cultural safety training programs and related evaluations. To optimize feasibility and study coherence, we did not include organizational level interventions as for this initial study. Instead, we limited our focus to interventions directed towards health care providers. We do recognize that it is likely that lasting system-level impacts will require interventions that are implemented and evaluated at both the individual and organizational levels and would like to highlight the need for additional research focused on advancing and evaluating system-level interventions. Lastly, the review was conducted over a lengthy period of time due to the required extensive and iterative consultation with community partners and Indigenous study team members in the development and implementation of the final protocol to ensure that we were centering Indigenous worldviews, experiences, and community considerations.”

CONCLUDING REMARKS



Overall, there is a paucity of evidence linking existing Indigenous cultural safety training interventions to enhancements in non-Indigenous health care professionals' knowledge, culturally safe engagement skills and clinical practice guideline adherence when caring for Indigenous patients. As researchers and practitioners in this field, we note that these gaps in rigorous patient-outcome focused scholarship are rooted in systemic limitations in the resources available to organizations leading this work to carry-out and disseminate comprehensive and cost-intensive evaluations. This systemic under-resourcing and the linked implementation of non-evidence based interventions is problematic, inconsistent with the evidence standards required in other domains of clinical training, and is commonly associated with the same harmful anti-Indigenous, colonial policies and practices that training is designed to disrupt. Further research investment, with funds directed towards Indigenous-led agencies and organizations that are leading the work in this field, is required to advance training program evaluation design, implementation, analysis and dissemination to ensure that both the training programs and their evaluations meets the dual criteria of excellence in Indigenous health research: a) methodological rigour and b) alignment with and connection to local, regional and /or national Indigenous priorities and needs.

## AUTHORS' CONTRIBUTIONS



JS and DS conceptualized the systematic review. JS made significant contributions to the interpretation of the data. CZ carried out the database literature searches. SF and BJH screened titles and carried out data extraction. BJH and JS carried out the initial analysis and interpretation of the data and together, generated consensus with SF regarding key themes. DS commented on high level key themes. BJH, SF and JS drafted sections of the manuscript and DS commented on the manuscript in progress. All authors contributed to study design and interpretation of findings, and approved the final manuscript.

**COMPETING INTERESTS**

All authors have completed the ICMJE uniform disclosure form at [www.icmje.org/disclosure-of-interest/](http://www.icmje.org/disclosure-of-interest/). BJH, SF and CZ declare no competing interests. JS has no significant competing interests. JS is a sibling of DS. JS and DS are both members of the Indigenous Cultural Safety Learning Series Advisory Circle in Canada, funded by San'yas and co-hosted by the Ontario Federation of Indigenous Friendship Centres. The Indigenous Cultural Safety Learning Series is a webinar series focused on Indigenous cultural safety. It is guided by an Advisory Circle of Indigenous leaders from across Canada. DS was employed by the Southwest Ontario Aboriginal Health Access Centre (SOAHAC) (one of the funding agencies), in the early stages of this review until March 2020. DS is currently employed by San'yas Indigenous Cultural Safety Learning Programs, Indigenous Health, Provincial Health Services Authority as of September

2020. They offer educational interventions and consultation services designed to uproot anti-Indigenous racism and promote cultural safety for Indigenous people. One of the interventions studied included an early version of one of the online training programs offered by San'yas. It was referred to as Indigenous Cultural Competency (ICC) and was applied as part of a larger intervention in one of the articles included in the systematic review. This version was delivered prior to DS' employment with San'yas. The program is situated within a Provincial Health Services Authority (PHSA) in British Columbia, Canada and operated on a non-profit, cost recovery model through fees charged for the training and with oversight by PHSA Indigenous Health Leadership. All of DS' compensation is subject to PHSA policies and DS is not permitted to receive any compensation or payments outside of salary and benefits. DS' contributions were limited to the conceptual design of the study as well as high level commentary and feedback on high level thematic analyses and draft manuscripts. DS was blinded to the mention of ICC (now San'yas) training materials in any discussions related to higher level thematic analysis.

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629 **DATA SHARING**

630 Most of the data generated or analysed as well as the WLHQAT applied during this study

631 are publicly available. Additional materials are available upon request from the

632 corresponding author.

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634 **ETHICS APPROVAL AND CONSENT TO PARTICIPATE**

635 Ethics approval and consent to participate were not required for this study.

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12 776 cultural differences increase health professionals' confidence to improve the care of  
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48 788 Evaluation of 'Ask the Specialist': a cultural education podcast to inspire improved  
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50 789 healthcare for Aboriginal peoples in Northern Australia. *Health Sociol Rev.* 2022  
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4 810 literature review and recommended definition. *Int J Equity Health*. 2019 Nov; 18(1):  
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6 811 174.  
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10 812 54. Ramsden IM. Cultural safety and nursing education in Aotearoa and Te  
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12 813 Waipounamu [dissertation]. Wellington (NZ): Victoria University of Wellington; 2002.  
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15 814 211 p.  
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19 815 55. Kirkpatrick D. Great ideas revisited: Techniques for evaluating training programs.  
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21 816 *Train Dev*. 1996; 50(1): 54.  
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27 818 standardized patients' performance in a study of clinical decision making. *Fam Med*.  
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29 819 1995 Feb; 27(2): 126–31.  
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34 820 57. Colliver JA, Vu NV, Marcy ML, Travis TA, Robbs RS. Effects of examinee gender,  
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36 821 standardized-patient gender, and their interaction on standardized patients' ratings  
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38 822 of examinees' interpersonal and communication skills. *Acad Med*. 1993; 68: 153–7.  
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42 823 58. Rethans JJ, Boven CP van. Simulated patients in general practice: a different look at  
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44 824 the consultation. *Br Med J Clin Res Ed*. 1987 Mar; 294(6575): 809–12.  
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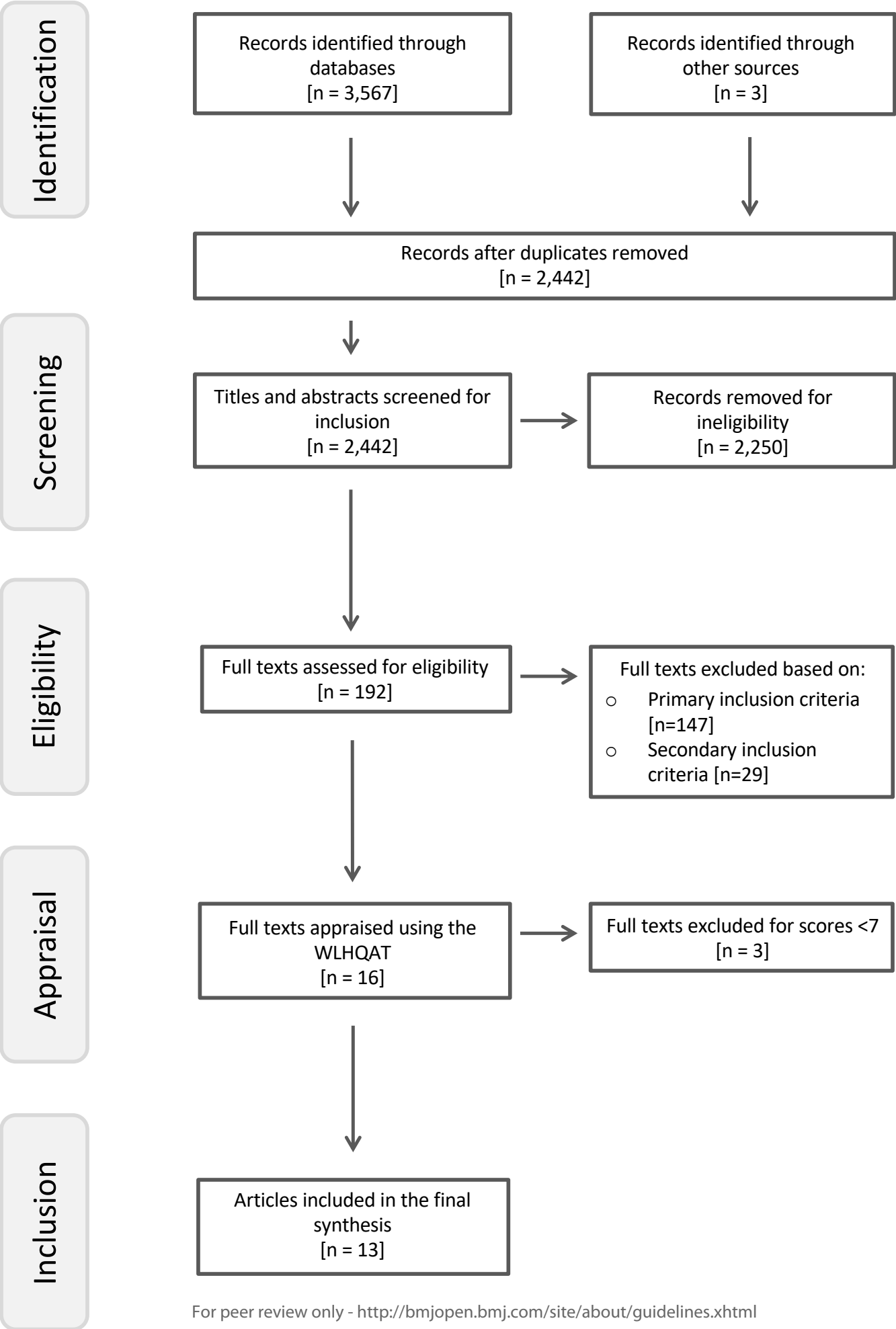
## LIST OF ABBREVIATIONS

Well Living House Quality Appraisal Tool (WLHQAT)

South Ontario Aboriginal Health Access Centre (SOAHAC)

## ACKNOWLEDGEMENTS

The authors would like to acknowledge Michèle Parent Bergeron and SOAHAC for their  
contributions to the study.



## Supplementary Figure 2

### Search Strategies:

Below are the full search strategies exactly as run on the fourth search update on May 12, 2022. Three previous searches were carried out using these strategies on September 18, 2018; July 30, 201; and March 9, 2021. The first search on September 18, 2018 was limited to articles published from 2006 and on.

### Ovid MEDLINE: Epub Ahead of Print, In-Process & Other Non-Indexed Citations, Ovid MEDLINE® Daily and Ovid MEDLINE® <1946-Present>

1      american native continental ancestry group/ or exp indians, north american/ or inuits/ or  
 2 exp Indigenous Peoples/      19761  
 3      Oceanic Ancestry Group/      11661  
 4      United States Indian Health Service/      596  
 5      Health Services, Indigenous/      3819  
 6      (Aborigin\* or Indigenous or Eskimo\* or Inuit\* or Inuk\* or Metis or First Nations or First  
 7 Nation or 1st nation or 1st nations or Native Canadian\* or Native American\* or Maori\* or Pacific  
 8 Islander\* or American Indian\* or Amerindian\* or Native Alaska\* or Alaska Native\* or Native  
 9 Hawaiian\* or Torres Strait Islander\* or on-reserve or off-reserve or tribal or autochtone\* or  
 10 amerindien\* or indigene\*).mp.      79690  
 11      (indian or indians).ti,ab,kw.      82911  
 12      India/      115065  
 13      6 not 7 55466  
 14      1 or 2 or 3 or 4 or 5 or 8      128874  
 15      Cultural Competency/ 6278  
 16      Culturally Competent Care/      2028  
 17      Transcultural Nursing/3442  
 18      cultural diversity/      12558  
 19      cultural\* competenc\*.tw,kf.      4480  
 20      cultural\* safe\*.tw,kf.      941  
 21      cultural awareness.tw,kf.      717  
 22      cultural\* sensitiv\*.tw,kf.      5526  
 23      cultural\* secur\*.tw,kf.54  
 24      cultural humility.tw,kf.      407  
 25      cross-cultural.tw,kf.      15212  
 26      cultural\* respect\*.tw,kf.      115  
 27      anti-racis\*.tw,kf.      349



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3 23 antiracis\*.tw,kf. 312  
4 24 postcolonial\*.tw,kf. 426  
5 25 colonial\*.tw,kf. 7112  
6 26 or/10-25 50752  
7 27 exp Health Personnel/581961  
8 28 "Attitude of Health Personnel"/ 129471  
9 29 "Internship and Residency"/ 57027  
10 30 ((health\* or medical or nurs\* or hospital) adj2 (personnel or provider\* or professional\*  
11 or worker\* or staff or specialist\* or employee\*)).tw,kf. 363535  
12 31 (doctor\* or physician\* or practitioner\* or nurse\* or clinician\* or hospitalist\* or dentist\*  
13 or therapist\* or physiotherapist\* or occupational therapist\* or psychologist\* or psychiatrist\* or  
14 counsel?or\* or social worker\* or midwi\* or paramedic\* or emergency medical technician\* or  
15 pharmacist\* or dietician\* or medic\* resident\*).tw,kf. 1374101  
16 32 or/27-31 1933424  
17 33 Education/ 21493  
18 34 curriculum/ 83087  
19 35 competency-based education/ 4429  
20 36 exp education, professional/ 321367  
21 37 exp Inservice Training/ 29907  
22 38 exp Teaching/ 91371  
23 39 exp Teaching Materials/ 123098  
24 40 exp Health Personnel/ed [Education] 63884  
25 41 cultural competency/ed 961  
26 42 Transcultural Nursing/ed [Education] 864  
27 43 exp Culture/ed [Education] 1033  
28 44 (training or education\* or learn\* or teach\* or workshop\* or curricul\* or pedagog\* or  
29 seminar\*).tw,kf. 1604662  
30 45 (professional development or staff development).tw,kf. 13772  
31 46 or/33-45 1870696  
32 47 9 and 26 and 32 and 46 945  
33 48 limit 47 to english language 934  
34 49 limit 48 to ed=20210308-20220512 123  
35 50 limit 48 to dt=20210308-20220512 111  
36 51 limit 48 to ez=20210308-20220512 111  
37 52 limit 48 to yr="2022 -Current" 50  
38 53 49 or 50 or 51 or 52 157  
39 54 remove duplicates from 53 155  
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## Embase Classic+Embase &lt;1947 to 2022 May 11&gt;

1 indigenous people/ or alaska native/ or american indian/ or canadian aboriginal/ or first  
 2 nation/ or indigenous australian/ 32329  
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 4 2 exp amerind people/ or exp australian aborigine/ or exp eskimo-aleut people/ or exp na-  
 5 dene people/ 7622  
 6  
 7 3 "maori (people)"/ or native hawaiian/ 2383  
 8  
 9 4 exp oceanic ancestry group/ 9022  
 10  
 11 5 indigenous health care/ 1176  
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 13 6 (Aborigin\* or Indigenous or Eskimo\* or Inuit\* or Inuk\* or Metis or First Nations or First  
 14 Nation or 1st nation or 1st nations or Native Canadian\* or Native American\* or Maori\* or Pacific  
 15 Islander\* or American Indian\* or Amerindian\* or Native Alaska\* or Alaska Native\* or Native  
 16 Hawaiian\* or Torres Strait Islander\* or on-reserve or off-reserve or tribal or autochtone\* or  
 17 amerindien\* or indigene\*).ti,ab,kw. 93751  
 18  
 19 7 (indian or indians).ti,ab,kw. 114804  
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 21 8 exp indian/ 40575  
 22  
 23 9 India/ 167974  
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 25 10 8 or 9 201479  
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 27 11 7 not 10 58826  
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 29 12 (or/1-6) or 11 153454  
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 31 13 cultural competence/ 7387  
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 33 14 transcultural care/ 4825  
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 35 15 cultural sensitivity/ 1261  
 36  
 37 16 cultural diversity/ 2692  
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 39 17 cultural\* competenc\*.tw. 4546  
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 41 18 cultural\* safe\*.tw. 1038  
 42  
 43 19 cultural awareness.tw. 839  
 44  
 45 20 cultural\* sensitiv\*.tw. 6598  
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 47 21 cultural\* secur\*.tw. 71  
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 49 22 cultural humility.tw. 426  
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 51 23 cross-cultural.tw. 15606  
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 53 24 cultural\* respect\*.tw. 137  
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 55 25 anti-racis\*.tw. 310  
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 57 26 antiracis\*.tw. 294  
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 59 27 postcolonial\*.tw. 375  
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 28 colonial\*.tw. 7139  
 29 or/13-28 45229  
 30 exp health care personnel/ 1856636

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31 health personnel attitude/ 88298  
32 ((health\* or medical or nurs\* or hospital) adj2 (personnel or provider\* or professional\*  
33 or worker\* or staff or specialist\* or employee\*)).tw.478961  
34 (doctor\* or physician\* or practitioner\* or nurse\* or clinician\* or hospitalist\* or dentist\*  
35 or therapist\* or physiotherapist\* or occupational therapist\* or psychologist\* or psychiatrist\* or  
36 counsel?or\* or social worker\* or midwi\* or paramedic\* or emergency medical technician\* or  
37 pharmacist\* or dietician\* or medic\* resident\*).tw. 1881277  
38 30 or 31 or 32 or 33 3109487  
39 education/ or continuing education/ or course content/ or curriculum/ or curriculum  
40 development/ or education program/ or "outcome of education"/ 615015  
41 in service training/ 16717  
42 teaching/ 108269  
43 (training or education\* or learn\* or teach\* or workshop\* or curricul\* or pedagog\* or  
44 seminar\*).tw. 2082644  
45 (professional development or staff development).tw. 15840  
46 35 or 36 or 37 or 38 or 39 2297974  
47 12 and 29 and 34 and 40 930  
48 limit 41 to embase 254  
49 limit 42 to english language 253  
50 limit 43 to dc=20210308-20220512 42

EBM Reviews - Cochrane Central Register of Controlled Trials <April 2022>  
EBM Reviews - Cochrane Database of Systematic Reviews <2005 to May 11, 2022>

1 american native continental ancestry group/ or exp indians, north american/ or inuits/ or  
2 exp Indigenous Peoples/ 327  
3 Oceanic Ancestry Group/ 7  
4 United States Indian Health Service/ 4  
5 Health Services, Indigenous/ 47  
6 (Aborigin\* or Indigenous or Eskimo\* or Inuit\* or Inuk\* or Metis or First Nations or First  
7 Nation or 1st nation or 1st nations or Native Canadian\* or Native American\* or Maori\* or Pacific  
8 Islander\* or American Indian\* or Amerindian\* or Native Alaska\* or Alaska Native\* or Native  
Hawaiian\* or Torres Strait Islander\* or on-reserve or off-reserve or tribal or autochtone\* or  
amerindien\* or indigene\*).mp. 3033  
6 (indian or indians).ti,ab,kw. 5091  
7 India/ 2437  
8 6 not 7 4449

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 3 9 1 or 2 or 3 or 4 or 5 or 8 6754  
 4 10 Cultural Competency/ 190  
 5 11 Culturally Competent Care/ 110  
 6 12 Transcultural Nursing/14  
 7 13 cultural diversity/ 79  
 8 14 cultural\* competenc\*.tw,kf. 100  
 9 15 cultural\* safe\*.tw,kf. 35  
 10 16 cultural awareness.tw,kf. 13  
 11 17 cultural\* sensitiv\*.tw,kf. 589  
 12 18 cultural\* secur\*.tw,kf.8  
 13 19 cultural humility.tw,kf. 11  
 14 20 cross-cultural.tw,kf. 357  
 15 21 cultural\* respect\*.tw,kf. 8  
 16 22 anti-racis\*.tw,kf. 9  
 17 23 antiracis\*.tw,kf. 1  
 18 24 postcolonial\*.tw,kf. 1  
 19 25 colonial\*.tw,kf. 34  
 20 26 or/10-25 1413  
 21 27 exp Health Personnel/10279  
 22 28 "Attitude of Health Personnel"/ 2059  
 23 29 "Internship and Residency"/ 1373  
 24 30 ((health\* or medical or nurs\* or hospital) adj2 (personnel or provider\* or professional\*  
 25 or worker\* or staff or specialist\* or employee\*)).tw,kf. 31086  
 26 31 (doctor\* or physician\* or practitioner\* or nurse\* or clinician\* or hospitalist\* or dentist\*  
 27 or therapist\* or physiotherapist\* or occupational therapist\* or psychologist\* or psychiatrist\* or  
 28 counsel?or\* or social worker\* or midwi\* or paramedic\* or emergency medical technician\* or  
 29 pharmacist\* or dietician\* or medic\* resident\*).tw,kf. 147680  
 30 32 or/27-31 169128  
 31 33 Education/ 608  
 32 34 curriculum/ 1584  
 33 35 competency-based education/ 89  
 34 36 exp education, professional/ 5404  
 35 37 exp Inservice Training/ 835  
 36 38 exp Teaching/ 4681  
 37 39 exp Teaching Materials/ 4501  
 38 40 exp Health Personnel/ed [Education] 16  
 39 41 cultural competency/ed 0  
 40 42 Transcultural Nursing/ed [Education] 0

43 exp Culture/ed [Education] 1  
44 (training or education\* or learn\* or teach\* or workshop\* or curricul\* or pedagog\* or  
seminar\*).tw,kf. 196173  
45 (professional development or staff development).tw,kf. 475  
46 or/33-45 200177  
47 9 and 26 and 32 and 46 47  
48 limit 47 to yr="2021 -Current" 6  
49 remove duplicates from 48 6

APA PsycInfo <1806 to May Week 2 2022>

1 exp indigenous populations/ 15198  
2 tribes/ 1259  
3 (Aborigin\* or Indigenous or Eskimo\* or Inuit\* or Inuk\* or Metis or First Nations or First  
Nation or 1st nation or 1st nations or Native Canadian\* or Native American\* or Maori\* or Pacific  
Islander\* or American Indian\* or Amerindian\* or Native Alaska\* or Alaska Native\* or Native  
Hawaiian\* or Torres Strait Islander\* or on-reserve or off-reserve or tribal or autochtone\* or  
amerindien\* or indigene\*).tw. 31755  
4 ((indian or indians) not india).tw. 15700  
5 1 or 2 or 3 or 442412  
6 cultural sensitivity/ 7916  
7 cultural\* competenc\*.tw. 5610  
8 cultural\* safe\*.tw. 369  
9 cultural awareness.tw. 1291  
10 cultural\* sensitiv\*.tw. 6987  
11 cultural\* secur\*.tw. 29  
12 cultural humility.tw. 482  
13 cross-cultural.tw. 37152  
14 cultural\* respect\*.tw. 101  
15 anti-racis\*.tw. 836  
16 antiracis\*.tw. 650  
17 postcolonial\*.tw. 2067  
18 colonial\*.tw. 6809  
19 or/6-18 62234  
20 exp health personnel attitudes/ 25839  
21 medical residency/ 4825  
22 ((health\* or medical or nurs\* or hospital) adj2 (personnel or provider\* or professional\*  
or worker\* or staff or specialist\* or employee\*)).tw.122311

(doctor\* or physician\* or practitioner\* or nurse\* or clinician\* or hospitalist\* or dentist\* or therapist\* or physiotherapist\* or occupational therapist\* or psychologist\* or psychiatrist\* or counselor\* or social worker\* or midwi\* or paramedic\* or emergency medical technician\* or pharmacist\* or dietician\* or medic\* resident\*).tw. 579592

20 or 21 or 22 or 23 654864

education/ 40342

curriculum/ or curriculum development/ 34802

exp continuing education/ or professional development/ 26018

educational programs/ or educational program evaluation/ or multicultural education/ 36396

personnel training/ or sensitivity training/ 11256

training/ or communication skills training/ or sensitivity training/ 27011

exp teaching/ 131059

(training or education\* or learn\* or teach\* or workshop\* or curricul\* or pedagog\* or seminar\*).tw. 1241080

(professional development or staff development).tw. 27110

or/25-33 1267277

5 and 19 and 24 and 34 599

limit 35 to (chapter or "column/opinion" or "comment/reply" or editorial or letter or review-book or review-media or review-software & other) 96

35 not 36 503

limit 37 to english language 484

limit 38 to up=20210308-20220512 41

remove duplicates from 39 41

### CINAHL Search History

Interface - EBSCOhost Research Databases

Search Screen - Advanced Search

Database - CINAHL Complete

#	Query	Limiters/Expanders	Results
S31	S29 AND S30	Expanders - Apply equivalent subjects Search modes - Boolean/Phrase	109
S30	EM 20210308-20220512	Expanders - Apply equivalent subjects	474,059

		Search modes - Boolean/Phrase	
S29	S22 OR S26	Limiters - English Language Expanders - Apply equivalent subjects Search modes - Boolean/Phrase	1,304
S28	S27	Search modes - Boolean/Phrase	1,173
S27	S22 OR S26	Limiters - Published Date: 20060101- 20181231; English Language Search modes - Boolean/Phrase	709
S26	S6 AND S25	Search modes - Boolean/Phrase	95
S25	S23 OR S24	Search modes - Boolean/Phrase	1,087
S24	(MH "Cultural Safety/ED")	Search modes - Boolean/Phrase	38
S23	(MH "Cultural Competence/ED")	Search modes - Boolean/Phrase	1,049
S22	S6 AND S12 AND S17 AND S21	Search modes - Boolean/Phrase	1,144
S21	S18 OR S19 OR S20	Search modes - Boolean/Phrase	1,285,878
S20	(professional development or staff development)	Search modes - Boolean/Phrase	73,618
S19	(training or education* or learn* or teach* or workshop* or curricul* or pedagog* or seminar*)	Search modes - Boolean/Phrase	1,144,026



S18	(MH "Education") OR (MH "Curriculum+") OR (MH "Education, Competency-Based") OR (MH "Teaching") OR (MH "Teaching Materials+") OR (MH "Teaching Methods+")	Search modes - Boolean/Phrase	293,141
S17	S13 OR S14 OR S15 OR S16	Search modes - Boolean/Phrase	1,524,544
S16	(doctor* or physician* or practitioner* or nurse* or clinician* or hospitalist* or dentist* or therapist* or physiotherapist* or occupational therapist* or psychologist* or psychiatrist* or counselor* or social worker* or midwife* or paramedic* or emergency medical technician* or pharmacist* or dietician* or medic* resident*)	Search modes - Boolean/Phrase	1,220,148
S15	((health* or medical or nurse* or hospital) N2 (personnel or provider* or professional* or worker* or staff or specialist* or employee*))	Search modes - Boolean/Phrase	375,539
S14	(MH "Attitude of Health Personnel+")	Search modes - Boolean/Phrase	114,454
S13	(MH "Health Personnel+")	Search modes - Boolean/Phrase	627,401
S12	S7 OR S8 OR S9 OR S10 OR S11	Search modes - Boolean/Phrase	51,961
S11	cultural* competenc* or cultural* safe* or cultural awareness or cultural* sensitiv* or cultural* secur* or cultural humility or cross-cultural or cultural* respect* or anti-racis* or antiracis* or postcolonial* or colonial*	Search modes - Boolean/Phrase	31,303
S10	(MH "Cultural Diversity") OR (MH "Cultural Values")	Search modes - Boolean/Phrase	24,283
S9	(MH "Transcultural Care")	Search modes - Boolean/Phrase	3,296
S8	(MH "Cultural Safety")	Search modes - Boolean/Phrase	778



S7	(MH "Cultural Competence")	Search modes - Boolean/Phrase	11,142
S6	S1 OR S2 OR S5	Search modes - Boolean/Phrase	55,137
S5	S3 NOT S4	Search modes - Boolean/Phrase	12,493
S4	(MH "India")	Search modes - Boolean/Phrase	42,378
S3	TI ( (indian or indians) ) OR AB ( (indian or indians) )	Search modes - Boolean/Phrase	22,181
S2	(Aborigin* or Indigenous or Eskimo* or Inuit* or Inuk* or Metis or First Nations or First Nation or 1st nation or 1st nations or Native Canadian* or Native American* or Maori* or Pacific Islander* or American Indian* or Amerindian* or Native Alaska* or Alaska Native* or Native Hawaiian* or Torres Strait Islander* or on-reserve or off-reserve or tribal or autochtone* or amerindien* or indigene*)	Search modes - Boolean/Phrase	47,753
S1	(MH "Indigenous Peoples+") OR (MH "Health Services, Indigenous") OR (MH "Indigenous Health")	Search modes - Boolean/Phrase	23,870

ProQuest Search Strategy

Search Strategy

Set#	Searched for	Databases	Results
S1	noft((Aborigin* OR Indigenous OR Eskimo* OR Inuit* OR Inuk* OR Metis OR First Nations OR First Nation OR 1st nation OR 1st nations OR "Native Canadian*" OR "Native American*" OR Maori* OR "Pacific Islander*" OR "American Indian*" OR Amerindian* OR "Native Alaska*" OR "Alaska Native*" OR "Native Hawaiian*" OR "Torres Strait Islander*" OR "on-reserve" OR "off-	Applied Social Sciences Index & Abstracts (ASSIA), ERIC, International Bibliography of the Social Sciences (IBSS), ProQuest Dissertations & Theses Global, Sociological Abstracts	7452

	reserve" OR tribal OR autochtone* OR amerindien* OR indigene*)) AND la.exact("English") AND pd(>20201231)		
S2	noft(("cultural* competenc*" OR "cultural* safe*" OR "cultural awareness" OR "cultural* sensitiv*" OR "cultural* secur*" OR "cultural humility" OR "cross-cultural" OR "cultural* respect*" OR "anti-racis*" OR antiracis* OR postcolonial* OR colonial*)) AND la.exact("English") AND pd(>20201231)	Applied Social Sciences Index & Abstracts (ASSIA), ERIC, International Bibliography of the Social Sciences (IBSS), ProQuest Dissertations & Theses Global, Sociological Abstracts	10129
S3	noft((health* OR medical OR nurs* OR hospital) NEAR/2 (personnel OR provider* OR professional* OR worker* OR staff OR specialist* OR employee*)) AND la.exact("English") AND pd(>20201231)	Applied Social Sciences Index & Abstracts (ASSIA), ERIC, International Bibliography of the Social Sciences (IBSS), ProQuest Dissertations & Theses Global, Sociological Abstracts	10349
S4	noft((((doctor* OR physician* OR practitioner* OR nurse* OR clinician* OR hospitalist* OR dentist* OR therapist* OR physiotherapist* OR ("occupational therapist" OR "occupational therapists") OR psychologist* OR psychiatrist* OR counsellor* OR ("social worker" OR "social workers") OR midwi* OR paramedic* OR "emergency medical technician*" OR pharmacist* OR dietician* OR "medic* resident*")))) AND la.exact("English") AND pd(>20201231)	Applied Social Sciences Index & Abstracts (ASSIA), ERIC, International Bibliography of the Social Sciences (IBSS), ProQuest Dissertations & Theses Global, Sociological Abstracts	31501
S5	noft(((training OR education* OR learn* OR teach* OR workshop* OR curricul* OR pedagog* OR seminar* OR "professional development" OR "staff development")))) AND la.exact("English") AND pd(>20201231)	Applied Social Sciences Index & Abstracts (ASSIA), ERIC, International Bibliography of the Social Sciences (IBSS), ProQuest Dissertations & Theses Global, Sociological Abstracts	115033
S6	(S1 AND S2 AND (S3 OR S4) AND S5)	Applied Social Sciences Index & Abstracts (ASSIA), ERIC, International Bibliography of the Social Sciences (IBSS), ProQuest Dissertations & Theses Global, Sociological Abstracts	77

**Bibliography of Indigenous Peoples in North America (EBSCOhost)**

**2 Results**

(( ((health\* or medical or nurs\* or hospital) N2 (personnel or provider\* or professional\* or worker\* or staff or specialist\* or employee\*)) ) OR ( (doctor\* or physician\* or practitioner\* or nurse\* or clinician\* or hospitalist\* or dentist\* or therapist\* or physiotherapist\* or occupational therapist\* or psychologist\* or psychiatrist\* or counsel?or\* or social worker\* or midwi\* or paramedic\* or emergency medical technician\* or pharmacist\* or dietician\* or medic\* resident\*) ))

AND

( ("cultural\* competenc\*" or "cultural\* safe\*" or "cultural awareness" or "cultural\* sensitiv\*" or "cultural\* secur\*" or "cultural humility" or "cross-cultural" or "cultural\* respect\*" or "anti-racis\*" or antiracis\*) )

AND

( (training or education\* or learn\* or teach\* or workshop\* or curricul\* or pedagog\* or seminar\* or "professional development" or "staff development") )

Limit to 2021-2022, English Language, Academic Journals

**Web of Science**

Science Citation Index Expanded (SCI-EXPANDED)

Social Sciences Citation Index (SSCI)

93 Results

((TS=("cultural\* competenc\*" or "cultural\* safe\*" or "cultural awareness" or "cultural\* sensitiv\*" or "cultural\* secur\*" or "cultural humility" or "cross-cultural" or "cultural\* respect\*" or "anti-racis\*" or antiracis\*) AND TS=(training or education\* or learn\* or teach\* or workshop\* or curricul\* or pedagog\* or seminar\* or "professional development" or "staff development") AND TS=(Aborigin\* or Indigenous or Eskimo\* or Inuit\* or Inuk\* or Metis or First Nations or First Nation or 1st nation or 1st nations or Native Canadian\* or Native American\* or Maori\* or Pacific Islander\* or American Indian\* or Amerindian\* or Native Alaska\* or Alaska Native\* or Native Hawaiian\* or Torres Strait Islander\* or on-reserve or off-reserve or tribal or autochtone\* or amerindien\* or indigene\*) AND TS=("health care" or healthcare or hospital\* or medical or nurses or doctors)))

Timespan: 2021-03-08 to 2022-05-12 (Index Date)

## Supplementary Figure 3

## Well Living House Quality Appraisal Tool

Citation (Title, Author, Date) [INSERT FOR EACH STUDY]

Local Community Relevance of Method and Measures (Score out of 4)

Did the measures of success reflect local Indigenous community understandings of success?	<p>Yes = 2 (look for: outcomes are derived from community members/ are the outcomes reflecting indigenous concepts evidence provided explicitly in the text where did evaluation take place, who collected evaluation data?)</p> <p>Partial = 1 (hints of including local community values/beliefs/knowledge systems in text and therefore assumption made by reviewers that evidence is present)</p> <p>No = 0 (nothing was said or author(s) indicated that success was not defined by the community)</p>
Had methods and tools been tested and validated previously in a similar Indigenous context and reviewed for relevance by appropriate community members?	<p>Yes = 2 (evidence is provided explicitly in text)</p> <p>Partial = 1 (hints of using a tool that has been used in Indigenous contexts and therefore assumption made by reviewers that evidence is present)</p> <p>No = 0 (nothing was said or author(s) said that the evaluation method/tool has not been used in Indigenous contexts)</p>

Rigour and internal validity of the evaluation method (Score out of 4)

Do the quantitative or qualitative methods meet relevant rigour and internal validity?	<p>Excellent = 4 Fair = 3 Barely Acceptable = 2 Poor = 1</p> <p>Generally: Is the study design appropriate for evaluation research question(s)? Are the conclusions supported and justified by the results?</p> <p><u>Quantitative</u>: Is the sample size described and justified? Are the instruments/tools already validated?</p> <p>Are threats to validity addressed (such as confounding factors)?</p> <p><u>Qualitative</u>: Are the participants selected using appropriate strategies (such as purposive sample or until saturation is reached)? Is there clearly articulated theoretical approach/methodology/ data collection methods and analytic lens – do these fit together? Is there evidence of truthfulness of the findings?</p>
--	--

Strength of the Evidence (score out of 4)

Is the evidence strong?	<p>Excellent = 4 Fair = 3 Barely Acceptable = 2 Poor = 1</p> <p><u>Quantitative</u>: Does the evidence have adequate power and statistical significance? Is the response rate reasonable?</p> <p><u>Qualitative</u>: Are there major and convincing themes from triangulation, and/or member checking?</p>
-------------------------	--

Total Score:



## Supplementary File 1 – Study Screening Protocol

## Level 2 Screening: Full-Text

	Yes	No	Unclear
Is the article specific to <u>Indigenous contexts</u> in what is now known as Canada, the <u>United States</u> , Australia, or New Zealand?			
Does the article explore <u>educational interventions</u> ( <u>workshops</u> , <u>training</u> , <u>coursework</u> , <u>sessions</u> , etc.) that are designed/implemented to improve cultural safety, cultural competency, etc.?			
Does the article focus on education for <u>adult</u> learners who <u>provide services</u> (e.g. health services) to Indigenous peoples?			
Does the article include a <u>information about outcomes</u> for the educational intervention (definition of outcome is broadly defined and can include, for example, microaggression scales, academic understanding, anti-racist measures etc.)?			

- If all yes, include
- If one no, exclude

Supplementary File 2

**Data Extraction Form for Indigenous Cultural Safety Education for Healthcare Providers**

Reviewer Name:		
Authors:		
Year:		
Title:		
Journal:		
<b>Study Characteristics</b>		<i>Page</i>
Type of publication (manuscript, report, etc.)		
Type of study (quantitative, qualitative, mixed methods)		
Study Design (RCT, quasi-experimental, qualitative)		
Location and time frame		
Aim of the study		
<b>Population</b>		<i>Page</i>
Discipline		
Sampling & recruitment method		
Inclusion and exclusion criteria		
Data sources (primary/secondary data)		
Notes:		
<b>Cultural Safety</b>		<i>Page</i>
Does the article apply a definition of cultural safety, competency or sensitivity that includes addressing/eliminating anti-Indigenous racism, bias and/or stereotyping?		
Is this applied to the intervention?		
Does the article apply an anti-racist focus in the design and/or implementation of cultural safety, competency, etc. interventions?		
Is it applied to the intervention?		

## Supplementary File 2

Notes:		
<b>Intervention detail</b>		<i>Page</i>
Type of intervention: psychological, psychosocial, educational and alternative interventions		
Cultural component to intervention		
<b>Brief Name:</b> name/phrase that describes intervention		
<b>Why:</b> describe rationale, goal, theory or elements essential to the intervention		
<b>What - Materials:</b> Describe any physical or informational materials used in the intervention, including those provided to participants or used in intervention delivery or in training of intervention providers. Provide information on where the materials can be accessed (e.g. online appendix, URL).		
<b>Procedures:</b> Describe each of the procedures, activities, and/or processes used in the intervention, including any enabling or support activities.		
<b>Who:</b> For each category of intervention provider (e.g. psychologist, nursing assistant), describe their expertise, background and any specific training given.		
<b>How:</b> Describe the modes of delivery (e.g. face-to-face or by some other mechanism, such as internet or telephone) of the intervention and whether it was provided individually or in a group.		
<b>Where:</b> Describe the type(s) of location(s) where the intervention occurred, including any necessary infrastructure or relevant features.		
<b>When and How:</b> Describe the number of times the intervention was delivered and		



Supplementary File 2

over what period of time including the number of sessions, their schedule, and their duration, intensity or dose.		
<b>Tailoring:</b> If the intervention was planned to be personalised, titrated or adapted, then describe what, why, when, and how.		
<b>Modifications:</b> If the intervention was modified during the course of the study, describe the changes (what, why, when, and how).		
<b>How well:</b> Planned: If intervention adherence or fidelity was assessed, describe how and by whom, and if any strategies were used to maintain or improve fidelity, describe them.		
Actual: If intervention adherence or fidelity was assessed, describe the extent to which the intervention was delivered as planned.		
<b>Evaluation</b>		Page
Type of study (RCT, case study, etc.)		
Brief methods overview		
Data collection tools/methods		
Outcome measure description (primary and secondary)		
Outcome specific to client level change (y/n)		
Outcome specific to clinician level change (y/n)		
Outcome specific to institutional level change (y/n)		
Notes:		
<b>Results</b>		
	<i>individual</i>	<i>institutional</i> <i>other</i>
Cultural safety outcome		

Supplementary File 2

Other outcome			
Other Information			
Authors' conclusions			

For peer review only



PRISMA 2020 Checklist

Section and Topic	Item #	Checklist item	Location where item is reported
TITLE			
Title	1	Identify the report as a systematic review.	pg.1
ABSTRACT			
Abstract	2	See the PRISMA 2020 for Abstracts checklist.	pg. 1-2
INTRODUCTION			
Rationale	3	Describe the rationale for the review in the context of existing knowledge.	pg. 1-3
Objectives	4	Provide an explicit statement of the objective(s) or question(s) the review addresses.	pg. 5
METHODS			
Eligibility criteria	5	Specify the inclusion and exclusion criteria for the review and how studies were grouped for the synthesis.	pg. 6
Information sources	6	Specify all databases, registers, websites, organisations, reference lists and other sources searched or consulted to identify studies. Specify the date when each source was last searched or consulted.	pg. 5-6
Search strategy	7	Present the full search strategies for all databases, registers and websites, including any filters and limits used.	Supplement 1
Selection process	8	Specify the methods used to decide whether a study met the inclusion criteria of the review, including how many reviewers screened each record and each report retrieved, whether they worked independently, and if applicable, details of automation tools used in the process.	pg. 6-7
Data collection process	9	Specify the methods used to collect data from reports, including how many reviewers collected data from each report, whether they worked independently, any processes for obtaining or confirming data from study investigators, and if applicable, details of automation tools used in the process.	pg. 7
Data items	10a	List and define all outcomes for which data were sought. Specify whether all results that were compatible with each outcome domain in each study were sought (e.g. for all measures, time points, analyses), and if not, the methods used to decide which results to collect.	pg. 7-8
	10b	List and define all other variables for which data were sought (e.g. participant and intervention characteristics, funding sources). Describe any assumptions made about any missing or unclear information.	pg. 7-8
Study risk of bias assessment	11	Specify the methods used to assess risk of bias in the included studies, including details of the tool(s) used, how many reviewers assessed each study and whether they worked independently, and if applicable, details of automation tools used in the process.	pg. 8-9; Supplemental 2
Effect measures	12	Specify for each outcome the effect measure(s) (e.g. risk ratio, mean difference) used in the synthesis and presentation of results.	N/A
Synthesis methods	13a	Describe the processes used to decide which studies were eligible for each synthesis (e.g. tabulating the study intervention characteristics and comparing against the planned groups for each synthesis (item #5)).	pg. 9
	13b	Describe any methods required to prepare the data for presentation or synthesis, such as handling of missing summary statistics, or data conversions.	N/A
	13c	Describe any methods used to tabulate or visually display results of individual studies and syntheses.	N/A
	13d	Describe any methods used to synthesize results and provide a rationale for the choice(s). If meta-analysis was performed, describe the model(s), method(s) to identify the presence and extent of statistical heterogeneity, and software package(s) used.	pg. 7
	13e	Describe any methods used to explore possible causes of heterogeneity among study results (e.g. subgroup analysis, meta-regression).	N/A
	13f	Describe any sensitivity analyses conducted to assess robustness of the synthesized results.	N/A
Reporting bias assessment	14	Describe any methods used to assess risk of bias due to missing results in a synthesis (arising from reporting biases).	N/A



# PRISMA 2020 Checklist

Section and Topic	Item #	Checklist item	Location where item is reported
Certainty assessment	15	Describe any methods used to assess certainty (or confidence) in the body of evidence for an outcome.	N/A
<b>RESULTS</b>			
Study selection	16a	Describe the results of the search and selection process, from the number of records identified in the search to the number of studies included in the review, ideally using a flow diagram.	pg. 9 and Figure 1
	16b	Cite studies that might appear to meet the inclusion criteria, but which were excluded, and explain why they were excluded.	pg. 9
Study characteristics	17	Cite each included study and present its characteristics.	pg. 9-14
Risk of bias in studies	18	Present assessments of risk of bias for each included study.	N/A
Results of individual studies	19	For all outcomes, present, for each study: (a) summary statistics for each group (where appropriate) and an effect estimate and its precision (e.g. confidence/credible interval), ideally using structured tables or plots.	Table 1-3
Results of syntheses	20a	For each synthesis, briefly summarise the characteristics and risk of bias among contributing studies.	pg. 14
	20b	Present results of all statistical syntheses conducted. If meta-analysis was done, present for each the summary estimate and its precision (e.g. confidence/credible interval) and measures of statistical heterogeneity. If comparing groups, describe the direction of the effect.	N/A
	20c	Present results of all investigations of possible causes of heterogeneity among study results.	N/A
	20d	Present results of all sensitivity analyses conducted to assess the robustness of the synthesized results.	N/A
Reporting biases	21	Present assessments of risk of bias due to missing results (arising from reporting biases) for each synthesis assessed.	N/A
Certainty of evidence	22	Present assessments of certainty (or confidence) in the body of evidence for each outcome assessed.	N/A
<b>DISCUSSION</b>			
Discussion	23a	Provide a general interpretation of the results in the context of other evidence.	pg. 14-17
	23b	Discuss any limitations of the evidence included in the review.	pg. 14-17
	23c	Discuss any limitations of the review processes used.	N/A
	23d	Discuss implications of the results for practice, policy, and future research.	pg. 16-17
<b>OTHER INFORMATION</b>			
Registration and protocol	24a	Provide registration information for the review, including register name and registration number, or state that the review was not registered.	pg. 3
	24b	Indicate where the review protocol can be accessed, or state that a protocol was not prepared.	pg. 23
	24c	Describe and explain any amendments to information provided at registration or in the protocol.	N/A
Support	25	Describe sources of financial or non-financial support for the review, and the role of the funders or sponsors in the review.	pg. 24
Competing interests	26	Declare any competing interests of review authors.	pg. 24
Availability of data, code and other materials	27	Report which of the following are publicly available and where they can be found: template data collection forms; data extracted from included studies; data used for all analyses; analytic code; any other materials used in the review.	pg. 23

From: Page MJ, McKenzie JE, Bossuyt PM, et al. The PRISMA 2020 statement: an updated guideline for reporting systematic reviews. *BMJ* 2021;372:n71. doi: 10.1136/bmj.n71

For more information, visit: [www.prisma-statement.org](http://www.prisma-statement.org).

# BMJ Open

## Systematic review of Indigenous Cultural Safety training interventions for health care professionals in Australia, Canada, New Zealand and the United States.

Journal:	<i>BMJ Open</i>
Manuscript ID	bmjopen-2023-073320.R2
Article Type:	Original research
Date Submitted by the Author:	14-Sep-2023
Complete List of Authors:	Hardy, Billie-Jo; University of Toronto - St George Campus, Dalla Lana School of Public Health; Unity Health Toronto, Well Living House, Li Ka Shing Knowledge Institute Filipenko, Sam; Unity Health Toronto, Well Living House, Li Ka Shing Knowledge Institute Smylie, Diane; Ontario Federation of Indigenous Friendship Centres Ziegler, Carolyn; Unity Health Toronto, Health Sciences Library, St. Michael's Hospital Smylie, Janet; Unity Health Toronto, Well Living House, Li Ka Shing Knowledge Institute; University of Toronto - St George Campus, Dalla Lana School of Public Health
<b>Primary Subject Heading</b>:	Medical education and training
Secondary Subject Heading:	Health policy
Keywords:	EDUCATION & TRAINING (see Medical Education & Training), Health Equity, Health policy < HEALTH SERVICES ADMINISTRATION & MANAGEMENT, Quality in health care < HEALTH SERVICES ADMINISTRATION & MANAGEMENT, Systematic Review

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# Systematic review of Indigenous Cultural Safety training interventions for healthcare professionals in Australia, Canada, New Zealand and the United States.

## AUTHORS

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## KEYWORDS

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22	Indigenous health, Education & Training, Health Equity, Health Policy, Quality in Health
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## ABSTRACT

**Objective:** To synthesize and appraise the design and impact of peer-reviewed evaluations of Indigenous cultural safety training programs and workshops for healthcare workers in Australia, Canada, New Zealand, and/or the United States of America.

**Design:** Systematic review.

**Data Sources:** Ovid Medline, Embase, PsycINFO, CINAHL, Cochrane Central Register of Controlled Trials, Cochrane Database of Systematic Reviews, Bibliography of Indigenous Peoples in North America, Applied Social Sciences Index & Abstracts, ERIC (Education Resources Information Center), International Bibliography of the Social Sciences, ProQuest Dissertations & Theses Global, Sociological Abstracts, and Web of Science's Social Sciences Citation Index and Science Citation Index from January 1, 2006 to May 12, 2022.

**Eligibility criteria** Studies that evaluated the outcomes of educational interventions for selecting studies: designed to improve cultural safety, cultural competency, and/or cultural awareness for non-Indigenous adult healthcare professionals in Canada, Australia, New Zealand, or the United States of America.

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50 Data Extraction and Our team of Indigenous and allied scientists tailored existing data

51 extraction

52 Synthesis: and quality appraisal tools with input from Indigenous health service

53 partners. We synthesized results using an iterative narrative

54 approach.

55 Results: 2,442 unique titles and abstracts met screening criteria. 13 full-texts

56 met full inclusion and quality appraisal criteria. Study designs,

57 intervention characteristics, and outcome measures were

58 heterogenous. Nine studies used mixed methods, two used

59 qualitative methods, and two used quantitative methods. Training

60 participants included nurses, family practice residents, specialized

61 practitioners and providers serving specific subpopulations.

62 Theoretical frameworks and pedagogical approaches varied across

63 programs, which contained overlapping course content. Study

64 outcomes were primarily learner-oriented, and focused on self-

65 reported changes in knowledge, awareness, beliefs, attitudes, and/or

66 the confidence and skills to provide care for Indigenous peoples. The

67 involvement of local Indigenous communities in the development,

68 implementation, and evaluation of the interventions was limited.

69 Conclusion: There is limited evidence regarding the effectiveness of specific

70 content and approaches to cultural safety training on improving non-

Indigenous health professionals' knowledge of and skills to deliver quality, non-discriminatory care to Indigenous patients. Future research is needed that advances the methodological rigour of training evaluations, is focused on observed clinical outcomes, and is better aligned to local, regional, and/or national Indigenous priorities and needs.

## SYSTEMATIC REVIEW REGISTRATION

Not Registered

## STRENGTHS AND LIMITATIONS OF THIS STUDY

- Our systematic review built upon existing tailored Indigenous systematic review methodologies to implement a method aimed at optimizing relevance for Indigenous peoples by ensuring that their expertise and knowledge was centred throughout the project.
- Our systematic review applied data extraction and appraisal tools that were designed and implemented in partnership with Indigenous community partners.
- The review is limited to ICS programs with evaluations that have been published in the peer-review and grey literature and as such, may not have captured the true

breadth of existing Indigenous cultural safety training programs and related evaluations.

- The review is limited to interventions directed towards healthcare providers.

## INTRODUCTION

Colonization has long been recognized by Indigenous peoples from around the world as a cross-cutting and foundational determinant of Indigenous/non-Indigenous health disparities.(1) More recently, a series of apologies by world leaders has enhanced general societal awareness of anti-Indigenous colonial injustices, abuses, and harms.(2-5) Simultaneously, a rapidly growing body of academic scholarship clearly demonstrates ongoing, widespread, and harmful anti-Indigenous colonial policies and practices that are rooted in racist ideologies of white supremacy.(6-12)

Common manifestations of persistent colonialism include the emergence of deeply rooted negative anti-Indigenous stereotyping and assumptions in micro-level social interactions, organizational design, and social architecture.(10, 13, 14) In healthcare contexts, this includes: racist contamination of the healthcare provider-Indigenous patient interface; organizational level barriers to equitable Indigenous health services access; and Indigenous/settler imbalances in the distribution of health and social resources.(10, 13, 15) Social media and linked public reporting have begun to expose the life-threatening

severity of explicit attitudinal anti-Indigenous racism but there can be resistance to acknowledging the underlying challenges of ongoing implicit and system-level failures. For example, Joyce Echequan was able to record the anti-Indigenous racist disparagement she experienced from healthcare staff when seeking treatment for a life-threatening illness at the Lanaudiere hospital in Joliette, Quebec immediately prior to her death.<sup>(16)</sup> The behaviours of the individual providers were widely regarded as grossly unacceptable following media reporting. However, the Premier of Quebec refused to acknowledge the role of systemic racism in Joyce's death.<sup>(17)</sup>

Multiple studies have demonstrated that implicit race preference bias is common among healthcare providers,<sup>(18)</sup> even when they explicitly express anti-racist values and attitudes.<sup>(19)</sup> Further, implicit race preference bias has been linked to differential application of clinical practice guidelines, with non-adherence disproportionately impacting socially excluded racialized and ethnic patient populations.<sup>(20)</sup>

Not surprisingly, given the broad scope and injurious impacts of anti-Indigenous racism, its interruption in healthcare contexts has emerged as a priority for Indigenous and allied policymakers, practitioners, and researchers. Of the Truth and Reconciliation Commission of Canada's seven Calls to Action in the domain of health, two address the need to provide "cultural competency" training for healthcare providers.<sup>(21)</sup> These policy recommendations have been accompanied by a rapid growth of interventions designed

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131 to interrupt anti-Indigenous racism, primarily through educational interventions for  
132 healthcare providers and trainees.(22,23) Upon engagement with this literature,(22) it  
133 became apparent to our team that the approach, content, and evaluations of existing  
134 cultural competency trainings vary widely. It was unclear which training approaches and  
135 strategies were most effective, especially with respect to improving disparities in clinical  
136 outcomes.

137

138 In order to address these knowledge gaps, we conducted a systematic literature review  
139 focused on the design and impacts of existing Indigenous cultural safety and competency  
140 training interventions. The primary aim of this review was to identify, appraise and  
141 synthesize the design and impacts of these educational interventions on non-Indigenous  
142 healthcare professionals' knowledge, attitudes, and practices. The secondary aim was  
143 to investigate whether specific training approaches, strategies, formats, or educational  
144 content were more successful, and if yes, for whom and in what ways. To help manage  
145 heterogeneity, we restricted this review to Indigenous-specific educational interventions  
146 in Australia, Canada, New Zealand, and the United States. These globally affluent  
147 countries share both relatively well-resourced health and social service systems and  
148 history of European colonization that continues to negatively impact the health and  
149 wellbeing of First Peoples, including equitable access to these service systems.

150

## METHODS

The Preferred Reporting Items for Systematic Reviews and Meta-Analyses (PRISMA) 2020 statement was used to guide our literature review and reporting.(24) Supplementary Figure 1 documents the process of article screening for inclusion in our analysis. Tables 1 and 2 summarize key aspects of the included studies: intervention content; participants; evaluation methods; and study outcomes.

Table 1. Summary of Interventions

Author(s)	Year	Country	Intervention	Content Delivery	Setting	Core Curriculum Topics	Participants
Barajas J.	2021	USA	10 minute online PowerPoint presentation and YouTube video	Online module(s)	Online	Cultural knowledge, spirituality, and beliefs; professional practice issues; interpersonal communication skills	Emergency Department healthcare providers and staff (n=6)
Barnabe C., et al.	2021	Canada	Phase I: half-day workshop, and Phase II: full day workshop (6 months later)	Online module(s); interactive group discussions, reflections, and experiential exercises	Clinical	Determinants of Indigenous health; oppressive and racist policies, colonization and white racial privilege; specific health focus	Rheumatologists (n=34)
Brewer K., McCann C., & Harwood M.	2020	New Zealand	2 self-paced online modules	Online module(s); self-learning tools; personal reflections	Online	Family structures, kinship, and responsibilities; cultural knowledge, spirituality, and beliefs; racist policies and practices; determinants of Indigenous health; health disparities; professional practice issues; oppressive and racist policies, colonization and white racial privilege; interpersonal communication skills; specific health focus	Speech Language Therapists (n=11)
Chapman R., Martin C., & Smith T.	2014	Australia	3 x 2hour workshops over 6 weeks	Didactic lecture; interactive group discussions, reflections, and experiential exercises; personal reflections	Clinical	Cultural knowledge and ideology	Emergency Department: nursing, clinical and allied health staff (n=48)
Crowshoe L., et al.	2018	Canada	Full day (8 hours) workshop	Interactive group discussions, reflections, and experiential exercises	Clinical	Determinants of Indigenous health; professional practice issues; oppressive and racist policies, colonization and white racial privilege; interpersonal communication skills	Family physicians and Allied Health Professionals (n=32)



Hinton R., et al.	2014	Australia	3 full-day workshops over 2 months	Didactic lecture; interactive group discussions, reflections, and experiential exercises; self-learning tools	Clinical	Specific health focus	Clinical and Allied Health Staff (n=21)
Hulko W., et al.	2021	Canada	8-10 hours of online training over 8-10 weeks, and a full day Storytelling Session and Talking Circle with an Elder	Online module(s); story telling and talking circles; knowledge quiz; personal reflections	Online and classroom	Indigenous diversity, family structures, kinship, and responsibilities; cultural knowledge, spirituality, and beliefs; past policies and practices; determinants of Indigenous health; health disparities; professional practice issues; oppressive and racist policies, colonization and white racial privilege; specific health focus	Nurses (n=38)
Kerrigan V., et al.	2020	Australia	Full day (7 hours) workshop	Didactic lecture; interactive group discussions, reflections, and experiential exercises	Clinical	Cultural knowledge, equality, and beliefs; past policies and practices; professional practice issues; oppressive and racist policies, colonization and white racial privilege; interpersonal communication skills	Hospital staff (n=621)
Kerrigan V., et al.	2022	Australia	7 x 18-20min podcasts (1/week)	Online podcasts; diary entries	Online	Counterstories; interpersonal communication skills; social justice	Physicians (n=16)
Liaw S-T., et al.	2015	Australia	Half day workshop, case study toolkit, and cultural mentors	Workshop; cultural mentor; self-learning tools	Clinical	Interpersonal communication skills; cultural respect	Clinical practice - solo physician/groups (n=10)
Liaw S-T., et al.	2019	Australia	Half day workshop, case study toolkit, and cultural mentor	Workshop; cultural mentor; self-learning tools	Clinical	Interpersonal communication skills; cultural respect	General practice clinics (n=56); general practitioner physicians (n=334); practice managers (n=56); practice nurses (n=93)
Sauvé A., Cappelletti A., & Murji L.	2022	Canada	Half-day in-person simulation workshop	Simulation training	Clinical	Determinants of Indigenous health; professional practice issues; oppressive and racist policies, colonization and white racial privilege	Physicians (Family Medicine Residents) (n=29)
Wheeler A., et al.	2021	Australia	1.5 hour online module, and a full day in-person workshop (2-3 weeks later)	Online module(s); interactive group discussions, reflections, and experiential exercises; personal reflections	Online and classroom	Health disparities; professional practice issues; interpersonal communication skills	Pharmacists (n=39)

Table 2. Summary of Evaluation and Outcomes

Citation	Study design	Method	Tool(s)	Reported Outcome(s)
Barajas J. 2021.	Mixed methods, quality improvement	Post-survey	7 dichotomous (yes/no); 2 open-ended questions	Positive impact on insights, knowledge, and anticipated behaviour change.
Barnabe C., et al. 2021.	Mixed methods	Pre- (1 week pre-intervention) and post-survey (3 months post-intervention). Satisfaction survey (1 week post-intervention)	Social Cultural Confidence in Care Scale (SCCCS); free-text questions; Experience survey	Significant change in knowledge, skills, and approach to social and cultural factors. Intervention was reported as being relevant and meeting expectations.
Brewer K., McCann C., & Harwood M. 2020.	Qualitative longitudinal	Post-survey. Follow-up interview (6 months post-intervention)	Course feedback; structured interviews	Major themes of "putting it into practice" and "keeping it at the forefront."
Chapman R., Martin C., & Smith T. 2014.	Quantitative	Pre- and post-survey	Area human resources development/population health survey of participation in Aboriginal awareness training workshop	Some change of perceptions towards ATSI peoples. Small effect on familiarity. No effect on attitudes.
Crowshoe L., et al. 2018.	Mixed methods	Pre- (1 week pre-intervention) and post-survey (3 months post-intervention). Participant observations. Intervention satisfaction survey	Onsite satisfaction evaluation; observations of participant engagement with content on day; online survey	Significant improvement in knowledge, skills, awareness, confidence, and approach to patient care. Strong agreement that the workshop met objectives and expectations.
Hinton R., et al. 2014.	Mixed methods, action-oriented	File audit	2009 vs. 2011 audit of inpatient files	Some improvements to the quality of recovery-oriented care, as shown through an increase in recording client social history, family issues, and cultural factors.
Hulko W., et al. 2021.	Mixed methods, community-based	Pre- and post -surveys, knowledge quizzes, and case study care planning. Talking Circles.	Approaches to Dementia Questionnaire; Indigenous Cultural Competency Knowledge Quiz; care plans for "Alice;" Talking Circle transcripts	Improvement in the knowledge, skills, and values of the nurse participants. Storytelling sessions were reported as being effective at building capacity.

Kerrigan V., et al. 2020.	Mixed methods	Post-survey	Likert-scale questions on Quality of Training; free-text questions	Provided good to excellent information provided on all topics. Participants wanted further and more specific cultural education opportunities.
Kerrigan V., et al. 2022.	Qualitative, participatory action	Qualitative journal entries. Post-intervention interviews	Weekly reflections; feedback interviews	Raised the critical consciousness of participants leading to self-reported attitudinal and behavioural change.
Liaw S-T., et al. 2015.	Mixed methods, pragmatic	Pre- and post-surveys and patient file audits (6 months post-intervention). Post-intervention interviews	Cultural Quotient questionnaire; file audit of health checks and clinical risk factors managed; follow-up interviews with staff, cultural mentors, and patients	Clinical practices improved their readiness to provide culturally appropriate care. Individual clinic staff improved their cultural strategic thinking.
Liaw S-T., et al. 2019.	Mixed methods, cluster RCT	File audit. Pre- and post-survey (12 months post-intervention)	Cultural Quotient questionnaire; audit of rates of healthcare claims and chronic disease risk factors.	No significant change in Indigenous health check rates or cultural quotient scores.
Sauvé A., Cappelletti A., & Murji L. 2022.	Quantitative	Pre- and post-survey	abridged Scale of Ethnocultural Empathy (aSEE)	Significant increase in empathy, knowledge of Indigenous SDOH, and motivation to engage with Indigenous patients in a culturally safe manner.
Wheeler A., et al. 2021.	Mixed methods	Pre- and post-survey. Training acceptability survey	Cultural Capability Measurement Tool (CCMT); additional adapted questions; acceptability survey	Significant improvement in cultural capability, confidence, and skills. Significant change in motivation to improve health outcomes for Indigenous patients and reduce barriers. Acceptability of the intervention and perceived value-added to participant practice.

**Search strategy**

Consistent with the search methods outlined in the Cochrane Handbook for systematic reviews,(25) an Information Specialist (CZ) conducted database searches in Ovid Medline, Embase, PsycINFO, CINAHL, Cochrane Central Register of Controlled Trials, Cochrane Database of Systematic Reviews, Bibliography of Indigenous People in North America, Applied Social Sciences Index & Abstracts, ERIC (Education Resources Information Center), International Bibliography of the Social Sciences, ProQuest Dissertations & Theses Global, Sociological Abstracts, and Web of Science’s Social Sciences Citation Index and Science Citation Index. Search strategies were adapted for each database and used a comprehensive combination of subject headings and keywords for the concepts of Indigenous peoples, cultural competence and health professionals’ education. Databases were searched for English language records from 2006 to May 12, 2022 (based upon the emergence of literature describing and evaluating Indigenous cultural safety interventions) and uploaded into Colandr.(26) The reference lists of seminal texts and review articles were then reviewed for additional records. An additional 3 articles were identified for study inclusion. For the detailed search strategies see Supplementary Figure 2.

**Study screening**

Two independent reviewers screened all title and abstracts for full-text review using the following inclusion criteria:

(1) Study specific to Indigenous contexts in what is now known as Australia, Canada, New Zealand, and/or the United States of America;

(2) Study describes educational interventions (workshops, training, coursework, community visits, etc.) designed/implemented to improve cultural safety, cultural competency, and/or cultural awareness;

(3) Educational intervention focused on a majority of non-Indigenous adult participants healthcare professionals who provide services (e.g., health or social services) to Indigenous peoples.

Full-texts were obtained for all studies that passed this title and abstract screening stage and in the event that there was not enough information in the abstract to determine inclusion according to these three criteria.

Three researchers collaborated on full-text screening and further eliminated articles that upon full reading, did not meet the primary inclusion criteria and two secondary inclusion criteria: (i) detailed information about the educational intervention's design and implementation; (ii) defined evaluation outcomes. As per our inclusion criteria, we excluded studies in which the majority of the learners were Indigenous and/or the focus of the intervention was at the organizational versus healthcare provider level. We additionally excluded train-the-trainer interventions in which the participants were not

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201 directly providing health services. Our two-phased screening protocol is available as  
202 Supplementary File 1.

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204 **Data Abstraction and Quality Appraisal**

205 Three researchers collaborated on data abstraction across the following categories:  
206 study methods (design, evaluation methods and tools, participants,  
207 sampling/recruitment), study population, sampling and recruitment methods, educational  
208 intervention design (pedagogy, content, modifications) and outcomes (individual- and  
209 system-level).

210 Two independent reviewers completed preliminary data abstraction and the lead author  
211 (BJH) subsequently reviewed all abstractions and finalized Tables 1-4. The lead and  
212 senior authors (BJH, JS) independently appraised methodological quality using a tailored  
213 version of the Well Living House quality appraisal tool (WLHQAT)(27-29) (Supplementary  
214 Figure 3) and subsequently met to discuss and reach consensus on scores (Table 3).  
215 WLHQAT includes three equally weighted assessment domains: local Indigenous  
216 community relevance of methods; rigor and validity; and strength of evidence and has a  
217 maximum total score of 12. Studies with a total score of <7 were not included in the full  
218 synthesis. The interdisciplinary nature of included studies added complexity to the quality  
219 appraisal, in that the research team, study design, concepts and priorities, data collection,  
220 and measures were wide-ranging.

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**Table 3: Well Living House Quality Appraisal Scores**

Citation	Scoring Range 1-3 / 4-6 / 7-9 / 10-12
Barajas J. 2021	7-9
Barnabe C., et al. 2021.	7-9
Brewer K., McCann C., & Harwood M. 2020.	7-9
Chapman R., Martin C., & Smith T. 2014.	7-9
Crowshoe L., et al., 2018.	7-9
Delbridge R., et al., 2018	4-6
Durey A., et al., 2017	4-6
Hinton R., et al. 2014.	7-9
Hulko W., et al. 2021.	7-9
Kerrigan V., et al., 2020.	7-9
Kerrigan V., et al., 2022.	7-9
Liaw S-T., et al. 2015.	10-12
Liaw S-T., et al. 2019.	10-12
McMichael B., et al., 2019	4-6
Sauvé A., Cappelletti A., & Murji L. 2022.	7-9
Wheeler A., et al. 2021.	7-9

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Table 4 : Summary of Indigenous Involvement in Curriculum Development, Curriculum Delivery and Evaluation/Research Activities

Citation	Study Design	Curriculum Development	Curriculum Delivery	Curriculum Evaluation	Study Analysis	Dissemination	Positionality
Barajas J. 2021.	Yes	Yes	None listed	Yes	Yes	Yes	Yes
Barnabe C., et al. 2021.	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Brewer K., McCann C., & Harwood M. 2020.	None listed	Yes	None listed	None listed	None listed	Yes	None listed
Chapman R., Martin C., & Smith T. 2014.	None listed	None listed	Yes	None listed	None listed	None listed	None listed
Crowshoe L., et al., 2018.	Yes	Yes	Yes	Yes	Yes	Yes	Limited
Hinton R., et al. 2014.	None listed	None listed	None listed	None listed	None listed	None listed	None listed
Hulko W., et al. 2021.	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Kerrigan V., et al., 2020.	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Kerrigan V., et al., 2022.	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Liaw S-T., et al. 2015.	None listed	Yes	Limited	Yes	None listed	None listed	None listed
Liaw S-T., et al. 2019.	None listed	Yes	Limited	Yes	None listed	None listed	None listed
Sauvé A., Cappelletti A., & Murji L. 2022.	Yes	Yes	Yes	None listed	None listed	None listed	None listed
Wheeler A., et al. 2021.	Yes	Yes	Yes	Yes	None listed	None listed	None listed

0:1136/bmjopen-2023-073320 on 4 October 2023. Downloaded from <http://bmjopen.bmj.com/> on May 18, 2025 at Department GEZ-LTA  
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## 228 Synthesis

229 We applied an iterative narrative approach to our synthesis.(30) This method was a good  
230 fit with the heterogeneity of study designs and outcomes and our secondary aim to  
231 understand which specific training approaches were impactful for whom and in what  
232 ways. In addition to our primary aim of identifying, summarizing, and assessing the  
233 design and outcomes of existing published evaluations of Indigenous cultural safety  
234 education programming for healthcare professionals, we were particularly interested in  
235 documenting underlying pedagogies, instructional strategies, formats, and content and  
236 how these might be related to program success across participant groups and contexts.  
237 We were also interested in the involvement of Indigenous instructors and Indigenous  
238 communities and how this might have contributed to program success.

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240 The lead author led the synthesis of study design, participants, quality, and outcomes,  
241 drawing on data abstraction and with regular input from the other authors. Refinement of  
242 secondary narratives regarding (i) the role of underlying pedagogies and (ii) Indigenous  
243 instructor and community involvement was achieved through iterative discussion of  
244 independently identified themes among the authorship team followed by in-depth re-  
245 examination of the included studies by the first author.

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Throughout the analysis, we applied a critical decolonizing lens where we intentionally centered the distinct and diverse knowledges and strengths present in Indigenous communities’ practices of health and wellbeing.(31-34) The authors sought to acknowledge and critique the systemic power dynamics that so often inform existing health program evaluation models, particularly when applied to oppressed populations, including Indigenous peoples in what is now known as Australia, Canada, New Zealand and the United States. In so doing, we drew upon the foundational Indigenous principles of relationships, reciprocity, responsibility, respect, and relevance (known as the five R’s),(35-36) and applied our decolonizing approach to our consideration and analysis of the inclusion (or lack thereof) of Indigenous knowledges and practices in the evaluation of identified studies. Research that looks to learn about Indigenous experiences of health programs and policies requires acknowledging the unique and distinct relations and interconnections held by Indigenous peoples that are so often decontextualized through the application of Western methodologies.(27) In keeping with our decolonizing approach, it is important for us to self-locate the authorship team as comprised of two Indigenous women (JS, DS), one racialized settler ally (BJH), and two non-racialized settler allies (SF, CZ).

**Patient and Public Involvement**

We did not involve patients or the public in the design, or conduct, or reporting, or dissemination plans of our research.

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## 269 RESULTS

### 270 Literature search

271 The literature search strategy resulted in 2,442 citations (following removal of any  
272 duplicates), from which 2,250 were deemed ineligible based on title and abstract  
273 screening. 192 articles were selected for full-text review from which 176 were excluded  
274 based on the primary inclusion criteria (n=147) or secondary inclusion criteria (n=29).  
275 (Supplementary Figure 1) We were left with 16 unique studies that described and  
276 evaluated Indigenous cultural safety training for health professionals and were deemed  
277 eligible for full synthesis inclusion.(37-52) (Table 3)

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### 279 Quality Appraisal

280 Among the 16 studies that were included, three scored  $\leq 7$  on the WLHQAT.(42, 43, 50)  
281 (Table 3) These studies were excluded from the synthesis. Lower scores reflected a  
282 combination of the following: limited, to no involvement of Indigenous community partners  
283 in the evaluation; inadequate sample size and/or lack of participant uptake and/or  
284 retention in the evaluation; and/or weak evaluation study design.(43,50) For instance, a  
285 low score could reflect that Indigenous scholars or community members were involved in  
286 the design and/or delivery of the training program but not in the design and/or

implementation of the evaluation. Another study did not triangulate their qualitative study results.(42)

**Study and population characteristics**

The 13 analyzed studies were published between 2014 – 2022. The majority (n=7) were conducted in Australia.(40, 44, 46-49, 52) A smaller number (n=4) took place in Canada.(38, 41, 45, 51) Of the last two studies, one was conducted in the United States (US)(37) and the other was conducted in New Zealand.(39)

Evaluation design varied widely. Nine of the studies applied mixed methods (37-38, 41,44-46, 48-49, 52) including various combinations of surveys, open-ended questions, semi-structured interviews, and talking circles. One of these was a randomized trial that incorporated a participatory action research approach, in which the research team cooperated with the communities, supporting institutions and participants.(49) Two studies were qualitative.(39,47) Another two were quantitative.(40,51) Eight studies incorporated pre/post-intervention surveys.(38, 40-41, 45, 48-49, 51-52) Six of the studies incorporated some measure of longer-term impact as part of the evaluation with varied follow-up periods: across three years(44); 12 months(49); six months(39,48); and three months.(38,41) The remainder of the studies (n=7) collected post-intervention data immediately following the intervention. One intervention was described and evaluated across multiple publications as part of a larger research program.(48-49) Most (n=10)

but not all of the studies, provided access to- and/or a detailed description of their evaluation tools.(37-41, 44, 48-49, 51-52) Of the 11 studies that used survey tools, eight employed previously validated evaluation tools,(38, 40-41, 45, 48-49, 51-52) two of these, although validated, were adapted by the research team.(41,51)

Sample sizes varied widely, ranging from six to 621, and studies took place in various settings. The majority (n=8) occurred in clinical settings and the remainder were either online (n=3) or a mix of online and in a classroom (n=2). Three of the studies recruited specialized practitioners: rheumatologists(38), pharmacists(52), and speech language therapists(39). One study recruited only family medicine residents(51) whereas another focussed on nurses.(45) Four of the studies delivered interventions tailored to providers serving a specific health service user population: arthritis(38), psychiatric care and mental health(44); residential care(45), and Māori adults with aphasia.(39)

### **Reported Impacts of Indigenous Cultural Safety Education or Training**

Study outcomes were almost exclusively learner-focused (n=10) and included learner self-reports regarding: quality of the learning experience; changes in knowledge or awareness; shifts in beliefs; attitudes regarding Indigenous peoples and their care experiences; and/or confidence and skill to care for Indigenous peoples.(37-41,45-47,51-52) (Table 2) A subset of learner-focused studies (n=4) included measures of self-reported changes in practice.(38-39, 45, 47) These impacts were assessed using proxy

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measures of clinical behaviour including post-intervention interviews with learners,(39,47) or through the use of scenarios(38) or vignette-based care plans.(45)

Although many of the studies reported significant changes in participants' attitudes, knowledge and awareness, these findings were tempered by limitations in study design and implementation, such as self-selection bias,(38-40, 45-47, 51-52) small sample size, low uptake and retention,(37-39, 41, 47, 51-52) the lack of randomization and/or controls (all, except for(49)) and potential social desirability response bias.(39) Conclusions regarding sustained impact over time, were limited by a paucity of studies (n=6) that included longitudinal measurements.(38-39, 41, 44, 48-49)

Few studies reported on clinical outcomes, and most were based on self-assessments (n=4) as described above.(38-39, 45, 47) Three studies described externally-assessed, patient-based practice outcomes through the use of file audits(44, 48-49) and qualitative interviews with patients at the participating clinics.(48) Of note, the one study that included a randomized control and externally assessed, patient-based practice outcomes did not demonstrate any significant intervention impact.(49)

Terminology varied widely across the studies, a phenomenon that has already been described elsewhere by Curtis et al(53) as negatively impacting the quality of the evaluations and the ability to draw evidence-based comparisons. Some studies referred to cultural safety(37, 39, 45, 47) while others used terms such as: cultural awareness,(46)

cultural security,(44) cultural respect,(48-49) cultural competency(39-41), cultural humility,(38) cross-cultural education and cultural capability,(52) and intercultural empathy.(51) A few studies relied upon proxy measures to assess cultural safety. For example, Crowshoe et al(41) described an increase in learners' "confidence" as a proxy for cultural safety. Kerrigan et al(46) focused on behaviour change and self-reported aspiration as indicative of positive clinical outcomes, and noted that although "it was impossible to assess" whether their intervention shifted behaviour, they could "surmise that health professionals aspire to transfer learning to the workplace."((46) p7) Similarly, in a later paper, Kerrigan and colleagues(47) suggested, based upon post-intervention interviews with learners, that "[D]octors changed behaviour in relation to building rapport with patients, asking patients questions, working with Aboriginal interpreters, gaining informed consent."(p13) In conclusion they noted that there is "still a need to assess if training improves patient experience and outcomes"(p14) to determine whether the intervention improved cultural safety.(47) A few authors reflected on the overall limitations of their findings, suggesting that they were not generalizable and/or that additional research is required.(37, 45-46, 51) Hulko and colleagues(45) indicated that their intervention and evaluation was based upon Secwepemc ways of knowing and being and doing and as such could not be scaled up whereas Barajas(37) acknowledged the value of specificity and context and warned against developing and implementing training programs through a pan-Indigenous approach.



**Training approaches and methods**

Theoretical frameworks and pedagogical approaches were manifold. Studies referenced transformative learning theories(38, 47, 51); social-constructivist frameworks (44); diffusion of innovation theory(37); a public health framework(39); and, Educating for Equity (E4E)(38, 41). Liaw et al(48-49) describe a trans-theoretical approach in which they harmonised cultural intelligence frameworks, developments in cultural respect, safety and competence and a review of successful Aboriginal programs alongside consultation with Aboriginal communities and others. Others (n=4) designed their program with cultural safety and decolonizing philosophies at their core.(39-40, 46-47) For example, Kerrigan et al(46) place the responsibility for change on the “hegemonic individuals and institutions.”((46) p3) Only one paper explicitly cited critical race theory(47) as a core component. A limited number (n=3) did not cite a conceptual theory or framework and instead reviewed cultural safety, competency and awareness in healthcare training and the possible benefits related to training programs.(40, 45, 52) Lastly, some of the training programs applied participatory action approaches or community-based approaches to the development and delivery of the training.(44-45, 47-49)

Participation for all programs was voluntary. Overall, there were similarities in course content across programs. Training delivery modalities varied and included combinations of online modules, didactic lectures, interactive group discussions, workshops,



simulations, and reflections. (Table 1) Only one was delivered as a series of online podcasts, an approach which was well-received by learners.(47) Although some in-person trainings (n=3) were delivered by non-Indigenous instructors,(44, 48-49) most (n=7) were co-delivered/facilitated by a mix of Indigenous and non-Indigenous facilitators(38, 41, 45, 51) or delivered only by Indigenous facilitator(s)/instructor(s) (Table 4).(40, 46, 52) Some of the more innovative approaches incorporated story-telling and talking circles with Elders(45); podcasts developed and voiced by Elders(47); and, simulation training facilitated with Indigenous community members.(51) Liaw et al.(48-49) delivered an integrative program, Ways of Thinking, Ways of Doing, which in addition to a short workshop, participants were also provided with a case study reference toolkit and a cultural mentor.

With one exception,(49) all of the training programs reported some level of impact, though only a few of the authors linked the observed impact to their training approaches and methods. Some directly attributed action-oriented(44, 48-49) and community-based(37, 45, 51) approaches to the impact of the interventions. However, the same authors also noted that the participatory components to the learning materials were not incorporated consistently (e.g. AIMhi care plans and engagement of Aboriginal Mental Health Workers(44) and cultural mentors(49)). Crowshoe et al(41) suggested that the impact of their training program was related to “interactive educational techniques and intentional facilitation strategies”(p54) including a combination of Indigenous and non-Indigenous

facilitators. Notably, this study had a high drop-out rate with less than half of the registered learners completing the post-survey.(41) Chapman and colleagues,(40) who applied a multi-modal training delivered by an Indigenous trainer, described how the impact of their training program was limited to significant changes in learners' perceptions whereas learners' attitudes remained unchanged. Kerrigan and colleagues(47) claimed their online Elder podcast changed both learner attitudes and behaviours among a small, convenience sample of 14 learners, based on the analysis of semi-structured interviews post-intervention.

**Indigenous community understandings of measures of success**

Indigenous cultural safety can only truly be assessed through the lens of Indigenous patients and communities who ultimately are the recipients of clinical care.(54) It follows that Indigenous patient and community understandings and measures of success are critical to assessing the impact of any Indigenous cultural safety training program. However, the degree of involvement of local Indigenous peoples and communities in the development, implementation, and evaluation of the educational interventions was limited overall and differed across the studies. Table 4 (Summary of Indigenous Involvement in Curriculum Development, Curriculum Delivery and Research Activities) provides a summary overview. Six out of the 13 peer-reviewed papers included statements describing the ethnic and/or Indigenous identity of the authors. Of these, half (n=3) covered the entire authorship(37, 45, 47) and the remainder (n=3) limited self-location to

Indigenous co-authors.(38 ,41 ,46) For the most part, Indigenous individuals and/or community members contributed to the development and delivery of the curriculum, either as members of the research team or as local Indigenous community members engaged through participatory and partnered approaches.

Contributions by local Indigenous communities to study evaluations were far more limited, and rarely drew upon healthcare delivery and/or patient experience. Some established partnerships with Indigenous run organizations(48-49) whereas others relied upon survey tools that were developed in partnership with Indigenous advisors and communities,(40, 52) however, these were not always locally informed. Others involved Indigenous Elders in the evaluation process.(45, 47) In these examples, the Elders were involved in both the development and the evaluation of the curriculum. Lastly, only one evaluation focused on healthcare delivery and/or patient experience and included interviews with Indigenous patients and cultural mentors.(48)

## DISCUSSION

The rapid growth of Indigenous cultural safety training for healthcare professionals is linked to a global movement to interrupt Indigenous/non-Indigenous health inequities, which are rooted in persistent colonial attitudes and systems, including anti-Indigenous stereotyping and racism.(15) The majority of the papers included here provide a rich

description of Indigenous cultural safety training program approaches, content, and implementation. In contrast, analysis and synthesis of the accompanying evaluations of these same training programs revealed clear and cross-cutting gaps in the demonstration of clinical- and/or system-level impacts, even though these are commonly referenced as desired outcomes. The majority of evaluations were limited in focus to learner experiences and self-reported practice outcomes. For example, Kerrigan and colleagues(47); Brewer and colleagues(39) and Barajas(37) all suggested, through their evaluations, that the training programs resulted in changes in self-reported behaviour and as such, intention and practice. These outcomes however, are subject to self-reporting response bias such as social desirability. While many of the studies were able to demonstrate some level of impact on knowledge and attitudes towards Indigenous peoples by learners, none of these studies were able to establish an observable impact with respect to a shift towards more culturally safe and clinical practice guideline adherent healthcare for Indigenous patients.

**Evidence of shifts in knowledge and attitudes; but evidence-base is limited**

Self-reported shifts in knowledge and attitudes regarding Indigenous peoples did improve across most of the studies.(37-41, 45-47, 51-52) Although limited, two of the studies suggested that these shifts may be sustained over time.(38-39) However, when considering the stated impact of these studies, it is also important to take into account the many limitations inherent in the study design. Evaluation studies relied upon voluntary

self-selection. Sample sizes were generally small and those that were longitudinal showed significant baseline to post-intervention loss to follow-up. Eight of the 13 evaluations involved pre-post assessments involving surveys and/or focus groups.(38, 40-41, 45, 48-49, 51-52) Only one of these included a control group.(49) In addition, only eight of the studies included validated quantitative surveys that employed scales.(38,40-41, 45, 48-49, 51-52) As a result, the shifts in knowledge and attitudes can 'at best' be correlated with the described intervention and are limited by several biases arising from the dynamics of course evaluation and marking, participant optimism and in some instances, the lack of anonymity as well as voluntary and low response rates. For the most part, when the described impact was an observable increase in knowledge or shift in attitudes, studies also tended to focus on participant experience of the program. These measures highlight how participants expressed gratitude regarding what they learnt and spoke to how this might have improved their confidence in working with Indigenous patients going forward. These shifts in confidence, although surely positive, cannot be interpreted as evidence of improved quality of care towards Indigenous patients in the healthcare system.

**Very little evidence of patient-focused impacts and no measures of systems-level impact**

Cultural safety by definition can only be determined and evaluated by the person receiving the care and their family,(54) yet only three of 13 studies included tools designed to evaluate patient experience: a subset of patient interviews post-intervention(48) and

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pre/post file audits.(44, 49) Interestingly, Liaw and colleagues saw no impact, and concluded, that “the lack of effect of the intervention may be attributable to study design limitations, complex and indirect relationship between the intervention and the outcome measures, or contextual factors that influenced the fidelity of the intervention at the Medicare Local/PHN level and its ability to achieve measurable changes in the target behaviours.”((49) p267) None of the studies attempted to measure adherence to clinical practice guidelines, a critical outcome measure which is typically associated with provider training outcomes and could be evaluated through the use of standardized patients(55-57), ideally unannounced, or through file audits of clinical care.(58, 59) Kirkpatrick has argued that it is “difficult, if not impossible to evaluate the impact of training on an organization due to an inability to separate the variables which could be attributed to other factors.”((60)p59) In this study, we focused on interventions implemented at the level of the healthcare provider, however, the approach does not limit the evaluation to individual level measures, as cultural safety training of healthcare providers can have organizational-level impacts. None of the studies evaluated systems-level changes that may have been associated with individual training. Understanding the networked effect of how training participants subsequently influence their colleagues will be important going forward. Hulko and colleagues(45) noted that cultural safety research in general needs to advance tools that will measure these effects, and noted that organizational change will require institutional supports and policy changes that encourage healthcare professionals to implement culturally safe practices.

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## 518 **Impactful specific training approaches, strategies, formats or content**

519 The application of purposeful, evidence-based, pedagogical theory and practices that  
520 advance pre-requisite knowledge, self-awareness and skills is critical to the success of  
521 cultural safety training and education programs. A number of the reviewed studies  
522 described how specific training approaches, formats or content may have contributed to  
523 impact, however, most of the authors were also careful to note the limitations of their  
524 outcomes and the need for further research to clarify whether and if so, how, approach  
525 and content of the training program contributed to the outcomes. Some authors also  
526 described how variation between past and current evaluations of Indigenous cultural  
527 safety, including conceptual frameworks, measurement tools and aims, resulted in an  
528 overall lack of consensus and limited the development of an evidence-base.(39, 46)  
529 Hinton et al(44) spoke to the value of a participatory action-oriented study design that  
530 incorporated institutional leadership as change agents and clinical champions to  
531 encourage recruitment and uptake. This was further supported by Brewer et al.(39) who  
532 observed low uptake and argued that incentives, particularly over the longer term, were  
533 not always effective and that to improve uptake, and consequently evaluation, training  
534 ought to be “compulsory or obligatory” and recommended organizational commitment and  
535 team involvement. Implementing mandated training alongside appropriate evaluations  
536 using file audits, simulation and/or standardized patients will undoubtedly require training



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537 and evaluation protocols that address arising concerns of participant healthcare  
538 professionals.

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540 The evidence was limited as to whether or not inclusion of Indigenous peoples and  
541 communities contributed to successful outcomes, although a number of the studies  
542 referenced various components, such as Indigenous vodcasts, guest speakers, cultural  
543 mentors, and academic lecturers as key to the programs they evaluated. Liaw and  
544 colleagues concluded that the strength of their program may have been resultant from  
545 the inclusion of cultural mentors who, when “working with practice staff in their own  
546 environment, were effective translators of cultural respect theory and knowledge, as  
547 formalized in the toolkit and delivered by the workshop, into practice.”((48) p391) Hinton  
548 and colleagues(44) also made similar observations regarding cultural advisors, who were  
549 involved in the action-oriented programming and group sessions.

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551 **Strengths and limitations**

552 We acknowledge that classic systematic review methods have been developed outside  
553 of Indigenous contexts, without explicit alignment to Indigenous worldviews, community  
554 requirements, and methodologies. Our team of Indigenous and allied scientists and  
555 Indigenous health service leaders built upon existing tailored Indigenous systematic  
556 review methodologies(27-29) to implement a method aimed at optimizing relevance for  
557 Indigenous peoples through: (1) co-design, co-leadership and co-authorship by leading



Indigenous methods scholars and Indigenous cultural safety educators, ensuring that their expertise and knowledge was centred throughout the project; (2) direct involvement of a senior Indigenous scholar and methodologist (JS) in all stages of the review, analysis and synthesis; (3) application of a data extraction tool developed in consultation with Indigenous community partners: the Southern Ontario Aboriginal Health Access Centre (SOAHAC) (Supplementary File 2) and the WLHQAT, a quality appraisal tool that was designed at an Indigenous-led research centre in partnership with Indigenous community members.

The review is limited to ICS programs with evaluations that have been published in the peer-review and grey literature and as such, may not have captured the true breadth of existing Indigenous cultural safety training programs and related evaluations. To optimize feasibility and study coherence, we did not include organizational level interventions as for this initial study. Instead, we limited our focus to interventions directed towards healthcare providers. We do recognize that it is likely that lasting system-level impacts will require interventions that are implemented and evaluated at both the individual and organizational levels and would like to highlight the need for additional research focused on advancing and evaluating system-level interventions. Lastly, the review was conducted over a lengthy period of time due to the required extensive and iterative consultation with community partners and Indigenous study team members in the development and implementation of the final screening protocol to ensure that we were centering Indigenous worldviews, experiences, and community considerations.

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**CONCLUDING REMARKS**

Overall, there is a paucity of evidence linking existing Indigenous cultural safety training interventions to enhancements in non-Indigenous healthcare professionals' knowledge, culturally safe engagement skills and clinical practice guideline adherence when caring for Indigenous patients. As researchers and practitioners in this field, we note that these gaps in rigorous patient-outcome focused scholarship are rooted in systemic limitations in the resources available to organizations leading this work to carry out and disseminate comprehensive and cost-intensive evaluations. This systemic under-resourcing and the linked implementation of non-evidence-based interventions is problematic, inconsistent with the evidence standards required in other domains of clinical training, and is commonly associated with the same harmful anti-Indigenous, colonial policies and practices that training is designed to disrupt. Further research investment, with funds directed towards Indigenous-led agencies and organizations that are leading the work in this field, is required to advance training program evaluation design, implementation, analysis and dissemination. These investments would ensure that both the training programs and their evaluations meet the dual criteria of excellence in Indigenous health research: a) methodological rigour and b) alignment with and connection to local, regional and/or national Indigenous priorities and needs.

## AUTHORS' CONTRIBUTIONS

JS and DS conceptualized the systematic review. JS made significant contributions to the interpretation of the data. CZ carried out the database literature searches. SF and BJH screened titles and carried out data extraction. BJH and JS carried out the initial analysis and interpretation of the data and together, generated consensus with SF regarding key themes. DS commented on high level key themes. BJH, SF and JS drafted sections of the manuscript and DS commented on the manuscript in progress. All authors contributed to study design and interpretation of findings, and approved the final manuscript.

## COMPETING INTERESTS

All authors have completed the ICMJE uniform disclosure form at [www.icmje.org/disclosure-of-interest/](http://www.icmje.org/disclosure-of-interest/). BJH, SF and CZ declare no competing interests. JS has no significant competing interests. JS is a sibling of DS. JS and DS are both members of the Indigenous Cultural Safety Learning Series Advisory Circle in Canada, funded by San'yas and co-hosted by the Ontario Federation of Indigenous Friendship Centres. The Indigenous Cultural Safety Learning Series is a webinar series focused on Indigenous cultural safety. It is guided by an Advisory Circle of Indigenous leaders from across Canada. DS was employed by the Southwest Ontario Aboriginal Health Access Centre (SOAHAC) (one of the funding agencies), in the early stages of this review until March 2020. DS is currently employed by San'yas Indigenous Cultural Safety Learning

Programs, Indigenous Health, Provincial Health Services Authority as of September 2020. They offer educational interventions and consultation services designed to uproot anti-Indigenous racism and promote cultural safety for Indigenous peoples. One of the interventions studied included an early version of one of the online training programs offered by San'yas. It was referred to as Indigenous Cultural Competency (ICC) and was applied as part of a larger intervention in one of the articles included in the systematic review. This version was delivered prior to DS' employment with San'yas. The program is situated within a Provincial Health Services Authority (PHSA) in British Columbia, Canada and operated on a non-profit, cost recovery model through fees charged for the training and with oversight by PHSA Indigenous Health Leadership. All of DS' compensation is subject to PHSA policies and DS is not permitted to receive any compensation or payments outside of salary and benefits. DS' contributions were limited to the conceptual design of the study as well as high level commentary and feedback on high level thematic analyses and draft manuscripts. DS was blinded to the mention of ICC (now San'yas) training materials in any discussions related to higher level thematic analysis.

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## DATA SHARING

Most of the data generated or analysed as well as the WLHQAT applied during this study are publicly available. Additional materials are available upon request from the corresponding author.

## ETHICS APPROVAL AND CONSENT TO PARTICIPATE

Ethics approval and consent to participate were not required for this study.

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LIST OF ABBREVIATIONS

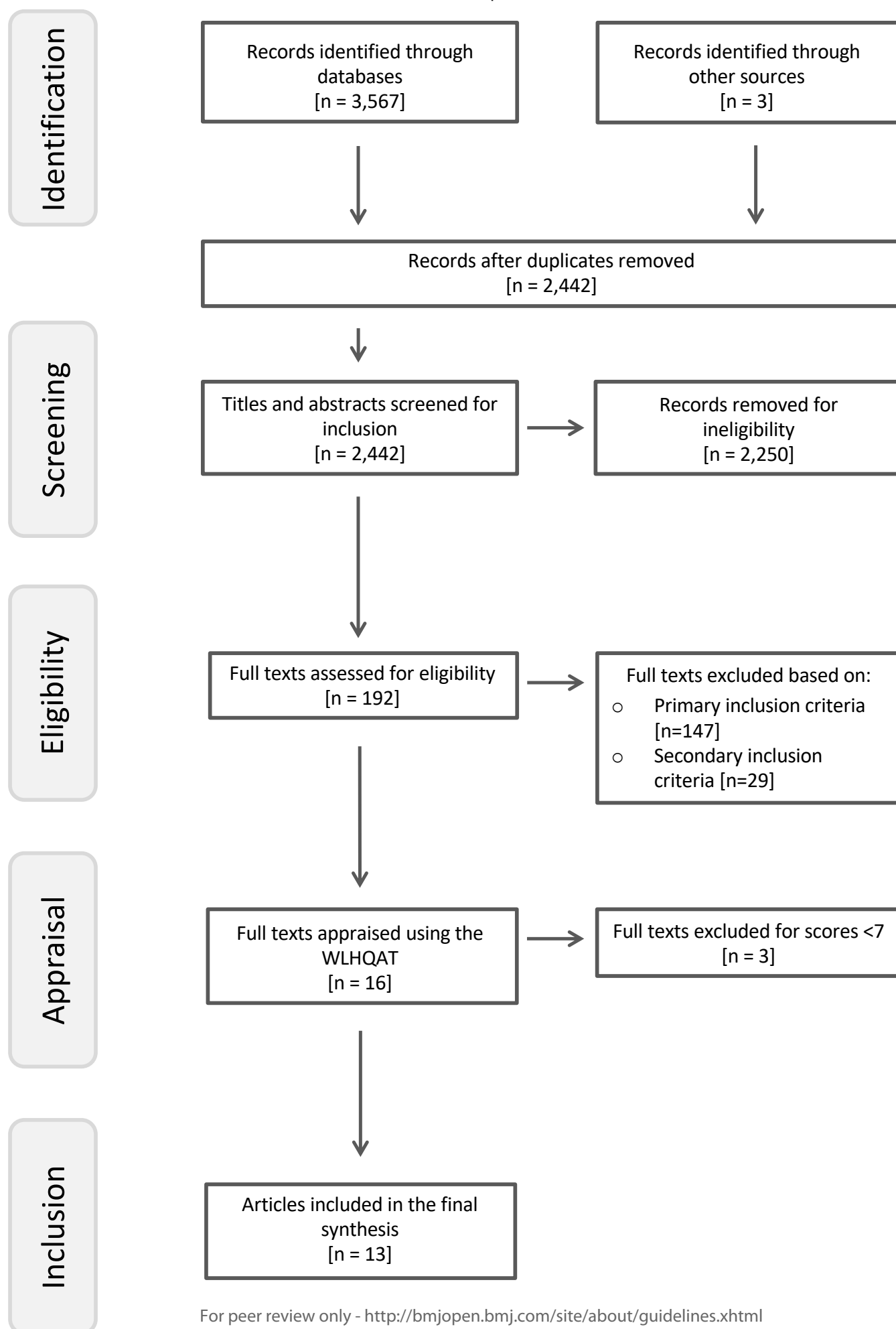
Well Living House Quality Appraisal Tool (WLHQAT)

South Ontario Aboriginal Health Access Centre (SOAHAC)

ACKNOWLEDGEMENTS

The authors would like to acknowledge Michèle Parent Bergeron and SOAHAC for their contributions to the study.





Supplementary Figure 2

Search Strategies:

Below are the full search strategies exactly as run on the fourth search update on May 12, 2022. Three previous searches were carried out using these strategies on September 18, 2018; July 30, 201; and March 9, 2021. The first search on September 18, 2018 was limited to articles published from 2006 and on.

Ovid MEDLINE: Epub Ahead of Print, In-Process & Other Non-Indexed Citations, Ovid MEDLINE® Daily and Ovid MEDLINE® <1946-Present>

- 1 american native continental ancestry group/ or exp indians, north american/ or inuits/ or  
exp Indigenous Peoples/ 19761
- 2 Oceanic Ancestry Group/ 11661
- 3 United States Indian Health Service/ 596
- 4 Health Services, Indigenous/ 3819
- 5 (Aborigin\* or Indigenous or Eskimo\* or Inuit\* or Inuk\* or Metis or First Nations or First  
Nation or 1st nation or 1st nations or Native Canadian\* or Native American\* or Maori\* or Pacific  
Islander\* or American Indian\* or Amerindian\* or Native Alaska\* or Alaska Native\* or Native  
Hawaiian\* or Torres Strait Islander\* or on-reserve or off-reserve or tribal or autochtone\* or  
amerindien\* or indigene\*).mp. 79690
- 6 (indian or indians).ti,ab,kw. 82911
- 7 India/ 115065
- 8 6 not 7 55466
- 9 1 or 2 or 3 or 4 or 5 or 8 128874
- 10 Cultural Competency/ 6278
- 11 Culturally Competent Care/ 2028
- 12 Transcultural Nursing/3442
- 13 cultural diversity/ 12558
- 14 cultural\* competenc\*.tw,kf. 4480
- 15 cultural\* safe\*.tw,kf. 941
- 16 cultural awareness.tw,kf. 717
- 17 cultural\* sensitiv\*.tw,kf. 5526
- 18 cultural\* secur\*.tw,kf.54
- 19 cultural humility.tw,kf. 407
- 20 cross-cultural.tw,kf. 15212
- 21 cultural\* respect\*.tw,kf. 115
- 22 anti-racis\*.tw,kf. 349

23 antiracis\*.tw,kf. 312  
 24 postcolonial\*.tw,kf. 426  
 25 colonial\*.tw,kf. 7112  
 26 or/10-25 50752  
 27 exp Health Personnel/581961  
 28 "Attitude of Health Personnel"/ 129471  
 29 "Internship and Residency"/ 57027  
 30 ((health\* or medical or nurs\* or hospital) adj2 (personnel or provider\* or professional\*  
 or worker\* or staff or specialist\* or employee\*)).tw,kf. 363535  
 31 (doctor\* or physician\* or practitioner\* or nurse\* or clinician\* or hospitalist\* or dentist\*  
 or therapist\* or physiotherapist\* or occupational therapist\* or psychologist\* or psychiatrist\* or  
 counsel?or\* or social worker\* or midwi\* or paramedic\* or emergency medical technician\* or  
 pharmacist\* or dietician\* or medic\* resident\*).tw,kf. 1374101  
 32 or/27-31 1933424  
 33 Education/ 21493  
 34 curriculum/ 83087  
 35 competency-based education/ 4429  
 36 exp education, professional/ 321367  
 37 exp Inservice Training/ 29907  
 38 exp Teaching/ 91371  
 39 exp Teaching Materials/ 123098  
 40 exp Health Personnel/ed [Education] 63884  
 41 cultural competency/ed 961  
 42 Transcultural Nursing/ed [Education] 864  
 43 exp Culture/ed [Education] 1033  
 44 (training or education\* or learn\* or teach\* or workshop\* or curricul\* or pedagog\* or  
 seminar\*).tw,kf. 1604662  
 45 (professional development or staff development).tw,kf. 13772  
 46 or/33-45 1870696  
 47 9 and 26 and 32 and 46 945  
 48 limit 47 to english language 934  
 49 limit 48 to ed=20210308-20220512 123  
 50 limit 48 to dt=20210308-20220512 111  
 51 limit 48 to ez=20210308-20220512 111  
 52 limit 48 to yr="2022 -Current" 50  
 53 49 or 50 or 51 or 52 157  
 54 remove duplicates from 53 155

Embase Classic+Embase <1947 to 2022 May 11>

1 indigenous people/ or alaska native/ or american indian/ or canadian aboriginal/ or first  
2 nation/ or indigenous australian/ 32329

3 2 exp amerind people/ or exp australian aborigine/ or exp eskimo-aleut people/ or exp na-  
4 dene people/ 7622

5 3 "maori (people)"/ or native hawaiian/ 2383

6 4 exp oceanic ancestry group/ 9022

7 5 indigenous health care/ 1176

8 6 (Aborigin\* or Indigenous or Eskimo\* or Inuit\* or Inuk\* or Metis or First Nations or First  
9 Nation or 1st nation or 1st nations or Native Canadian\* or Native American\* or Maori\* or Pacific  
10 Islander\* or American Indian\* or Amerindian\* or Native Alaska\* or Alaska Native\* or Native  
11 Hawaiian\* or Torres Strait Islander\* or on-reserve or off-reserve or tribal or autochtone\* or  
12 amerindien\* or indigene\*).ti,ab,kw. 93751

13 7 (indian or indians).ti,ab,kw. 114804

14 8 exp indian/ 40575

15 9 India/ 167974

16 10 8 or 9 201479

17 11 7 not 10 58826

18 12 (or/1-6) or 11 153454

19 13 cultural competence/ 7387

20 14 transcultural care/ 4825

21 15 cultural sensitivity/ 1261

22 16 cultural diversity/ 2692

23 17 cultural\* competenc\*.tw. 4546

24 18 cultural\* safe\*.tw. 1038

25 19 cultural awareness.tw. 839

26 20 cultural\* sensitiv\*.tw. 6598

27 21 cultural\* secur\*.tw. 71

28 22 cultural humility.tw. 426

29 23 cross-cultural.tw. 15606

30 24 cultural\* respect\*.tw. 137

31 25 anti-racis\*.tw. 310

32 26 antiracis\*.tw. 294

33 27 postcolonial\*.tw. 375

34 28 colonial\*.tw. 7139

35 29 or/13-28 45229

36 30 exp health care personnel/ 1856636

31 health personnel attitude/ 88298  
 32 ((health\* or medical or nurs\* or hospital) adj2 (personnel or provider\* or professional\*  
 33 or worker\* or staff or specialist\* or employee\*)).tw.478961  
 34 (doctor\* or physician\* or practitioner\* or nurse\* or clinician\* or hospitalist\* or dentist\*  
 35 or therapist\* or physiotherapist\* or occupational therapist\* or psychologist\* or psychiatrist\* or  
 36 counsel?or\* or social worker\* or midwi\* or paramedic\* or emergency medical technician\* or  
 37 pharmacist\* or dietician\* or medic\* resident\*).tw. 1881277  
 38 30 or 31 or 32 or 33 3109487  
 39 education/ or continuing education/ or course content/ or curriculum/ or curriculum  
 40 development/ or education program/ or "outcome of education"/ 615015  
 41 in service training/ 16717  
 42 teaching/ 108269  
 43 (training or education\* or learn\* or teach\* or workshop\* or curricul\* or pedagog\* or  
 44 seminar\*).tw. 2082644  
 45 (professional development or staff development).tw. 15840  
 46 35 or 36 or 37 or 38 or 39 2297974  
 47 12 and 29 and 34 and 40 930  
 48 limit 41 to embase 254  
 49 limit 42 to english language 253  
 50 limit 43 to dc=20210308-20220512 42

EBM Reviews - Cochrane Central Register of Controlled Trials <April 2022>

EBM Reviews - Cochrane Database of Systematic Reviews <2005 to May 11, 2022>

1 american native continental ancestry group/ or exp indians, north american/ or inuits/ or  
 2 exp Indigenous Peoples/ 327  
 3 Oceanic Ancestry Group/ 7  
 4 United States Indian Health Service/ 4  
 5 Health Services, Indigenous/ 47  
 6 (Aborigin\* or Indigenous or Eskimo\* or Inuit\* or Inuk\* or Metis or First Nations or First  
 7 Nation or 1st nation or 1st nations or Native Canadian\* or Native American\* or Maori\* or Pacific  
 8 Islander\* or American Indian\* or Amerindian\* or Native Alaska\* or Alaska Native\* or Native  
 9 Hawaiian\* or Torres Strait Islander\* or on-reserve or off-reserve or tribal or autochtone\* or  
 10 amerindien\* or indigene\*).mp. 3033  
 11 (indian or indians).ti,ab,kw. 5091  
 12 India/ 2437  
 13 6 not 7 4449

9	1 or 2 or 3 or 4 or 5 or 8	6754
10	Cultural Competency/	190
11	Culturally Competent Care/	110
12	Transcultural Nursing/	14
13	cultural diversity/	79
14	cultural* competenc*.tw,kf.	100
15	cultural* safe*.tw,kf.	35
16	cultural awareness.tw,kf.	13
17	cultural* sensitiv*.tw,kf.	589
18	cultural* secur*.tw,kf.	8
19	cultural humility.tw,kf.	11
20	cross-cultural.tw,kf.	357
21	cultural* respect*.tw,kf.	8
22	anti-racis*.tw,kf.	9
23	antiracis*.tw,kf.	1
24	postcolonial*.tw,kf.	1
25	colonial*.tw,kf.	34
26	or/10-25	1413
27	exp Health Personnel/	10279
28	"Attitude of Health Personnel"/	2059
29	"Internship and Residency"/	1373
30	((health* or medical or nurs* or hospital) adj2 (personnel or provider* or professional* or worker* or staff or specialist* or employee*)).tw,kf.	31086
31	(doctor* or physician* or practitioner* or nurse* or clinician* or hospitalist* or dentist* or therapist* or physiotherapist* or occupational therapist* or psychologist* or psychiatrist* or counsel?or* or social worker* or midwi* or paramedic* or emergency medical technician* or pharmacist* or dietician* or medic* resident*).tw,kf.	147680
32	or/27-31	169128
33	Education/	608
34	curriculum/	1584
35	competency-based education/	89
36	exp education, professional/	5404
37	exp Inservice Training/	835
38	exp Teaching/	4681
39	exp Teaching Materials/	4501
40	exp Health Personnel/ed [Education]	16
41	cultural competency/ed	0
42	Transcultural Nursing/ed [Education]	0

43 exp Culture/ed [Education] 1  
 44 (training or education\* or learn\* or teach\* or workshop\* or curricul\* or pedagog\* or  
 5 seminar\*).tw,kf. 196173  
 45 (professional development or staff development).tw,kf. 475  
 46 or/33-45 200177  
 47 9 and 26 and 32 and 46 47  
 48 limit 47 to yr="2021 -Current" 6  
 49 remove duplicates from 48 6

#### APA PsycInfo <1806 to May Week 2 2022>

1 exp indigenous populations/ 15198  
 2 tribes/ 1259  
 3 (Aborigin\* or Indigenous or Eskimo\* or Inuit\* or Inuk\* or Metis or First Nations or First  
 4 Nation or 1st nation or 1st nations or Native Canadian\* or Native American\* or Maori\* or Pacific  
 5 Islander\* or American Indian\* or Amerindian\* or Native Alaska\* or Alaska Native\* or Native  
 6 Hawaiian\* or Torres Strait Islander\* or on-reserve or off-reserve or tribal or autochtone\* or  
 7 amerindien\* or indigene\*).tw. 31755  
 8 ((indian or indians) not india).tw. 15700  
 9 1 or 2 or 3 or 442412  
 10 cultural sensitivity/ 7916  
 11 cultural\* competenc\*.tw. 5610  
 12 cultural\* safe\*.tw. 369  
 13 cultural awareness.tw. 1291  
 14 cultural\* sensitiv\*.tw. 6987  
 15 cultural\* secur\*.tw. 29  
 16 cultural humility.tw. 482  
 17 cross-cultural.tw. 37152  
 18 cultural\* respect\*.tw. 101  
 19 anti-racis\*.tw. 836  
 20 antiracis\*.tw. 650  
 21 postcolonial\*.tw. 2067  
 22 colonial\*.tw. 6809  
 23 or/6-18 62234  
 24 exp health personnel attitudes/ 25839  
 25 medical residency/ 4825  
 26 ((health\* or medical or nurs\* or hospital) adj2 (personnel or provider\* or professional\*  
 27 or worker\* or staff or specialist\* or employee\*)).tw.122311

(doctor\* or physician\* or practitioner\* or nurse\* or clinician\* or hospitalist\* or dentist\* or therapist\* or physiotherapist\* or occupational therapist\* or psychologist\* or psychiatrist\* or counselor\* or social worker\* or midwi\* or paramedic\* or emergency medical technician\* or pharmacist\* or dietician\* or medic\* resident\*).tw. 579592

20 or 21 or 22 or 23 654864

education/ 40342

curriculum/ or curriculum development/ 34802

exp continuing education/ or professional development/ 26018

educational programs/ or educational program evaluation/ or multicultural education/ 36396

personnel training/ or sensitivity training/ 11256

training/ or communication skills training/ or sensitivity training/ 27011

exp teaching/ 131059

(training or education\* or learn\* or teach\* or workshop\* or curricul\* or pedagog\* or seminar\*).tw. 1241080

(professional development or staff development).tw. 27110

or/25-33 1267277

5 and 19 and 24 and 34 599

limit 35 to (chapter or "column/opinion" or "comment/reply" or editorial or letter or review-book or review-media or review-software & other) 96

35 not 36 503

limit 37 to english language 484

limit 38 to up=20210308-20220512 41

remove duplicates from 39 41

CINAHL Search History

Interface - EBSCOhost Research Databases

Search Screen - Advanced Search

Database - CINAHL Complete

#	Query	Limiters/Expanders	Results
S31	S29 AND S30	Expanders - Apply equivalent subjects Search modes - Boolean/Phrase	109
S30	EM 20210308-20220512	Expanders - Apply equivalent subjects	474,059



		Search modes - Boolean/Phrase	
S29	S22 OR S26	Limiters - English Language Expanders - Apply equivalent subjects Search modes - Boolean/Phrase	1,304
S28	S27	Search modes - Boolean/Phrase	1,173
S27	S22 OR S26	Limiters - Published Date: 20060101-20181231; English Language Search modes - Boolean/Phrase	709
S26	S6 AND S25	Search modes - Boolean/Phrase	95
S25	S23 OR S24	Search modes - Boolean/Phrase	1,087
S24	(MH "Cultural Safety/ED")	Search modes - Boolean/Phrase	38
S23	(MH "Cultural Competence/ED")	Search modes - Boolean/Phrase	1,049
S22	S6 AND S12 AND S17 AND S21	Search modes - Boolean/Phrase	1,144
S21	S18 OR S19 OR S20	Search modes - Boolean/Phrase	1,285,878
S20	(professional development or staff development)	Search modes - Boolean/Phrase	73,618
S19	(training or education* or learn* or teach* or workshop* or curricul* or pedagog* or seminar*)	Search modes - Boolean/Phrase	1,144,026

S18	(MH "Education") OR (MH "Curriculum+") OR (MH "Education, Competency-Based") OR (MH "Teaching") OR (MH "Teaching Materials+") OR (MH "Teaching Methods+")	Search modes - Boolean/Phrase	293,141
S17	S13 OR S14 OR S15 OR S16	Search modes - Boolean/Phrase	1,524,544
S16	(doctor* or physician* or practitioner* or nurse* or clinician* or hospitalist* or dentist* or therapist* or physiotherapist* or occupational therapist* or psychologist* or psychiatrist* or counselor* or social worker* or midwife* or paramedic* or emergency medical technician* or pharmacist* or dietician* or medic* resident*)	Search modes - Boolean/Phrase	1,220,148
S15	((health* or medical or nurse* or hospital) N2 (personnel or provider* or professional* or worker* or staff or specialist* or employee*))	Search modes - Boolean/Phrase	375,539
S14	(MH "Attitude of Health Personnel+")	Search modes - Boolean/Phrase	114,454
S13	(MH "Health Personnel+")	Search modes - Boolean/Phrase	627,401
S12	S7 OR S8 OR S9 OR S10 OR S11	Search modes - Boolean/Phrase	51,961
S11	cultural* competenc* or cultural* safe* or cultural awareness or cultural* sensitiv* or cultural* secur* or cultural humility or cross-cultural or cultural* respect* or anti-racis* or antiracis* or postcolonial* or colonial*	Search modes - Boolean/Phrase	31,303
S10	(MH "Cultural Diversity") OR (MH "Cultural Values")	Search modes - Boolean/Phrase	24,283
S9	(MH "Transcultural Care")	Search modes - Boolean/Phrase	3,296
S8	(MH "Cultural Safety")	Search modes - Boolean/Phrase	778

S7	(MH "Cultural Competence")	Search modes - Boolean/Phrase	11,142
S6	S1 OR S2 OR S5	Search modes - Boolean/Phrase	55,137
S5	S3 NOT S4	Search modes - Boolean/Phrase	12,493
S4	(MH "India")	Search modes - Boolean/Phrase	42,378
S3	TI ( (indian or indians) ) OR AB ( (indian or indians) )	Search modes - Boolean/Phrase	22,181
S2	(Aborigin* or Indigenous or Eskimo* or Inuit* or Inuk* or Metis or First Nations or First Nation or 1st nation or 1st nations or Native Canadian* or Native American* or Maori* or Pacific Islander* or American Indian* or Amerindian* or Native Alaska* or Alaska Native* or Native Hawaiian* or Torres Strait Islander* or on-reserve or off-reserve or tribal or autochtone* or amerindien* or indigene*)	Search modes - Boolean/Phrase	47,753
S1	(MH "Indigenous Peoples+") OR (MH "Health Services, Indigenous") OR (MH "Indigenous Health")	Search modes - Boolean/Phrase	23,870

## ProQuest Search Strategy

### Search Strategy

Set#	Searched for	Databases	Results
S1	noft((Aborigin* OR Indigenous OR Eskimo* OR Inuit* OR Inuk* OR Metis OR First Nations OR First Nation OR 1st nation OR 1st nations OR "Native Canadian*" OR "Native American*" OR Maori* OR "Pacific Islander*" OR "American Indian*" OR Amerindian* OR "Native Alaska*" OR "Alaska Native*" OR "Native Hawaiian*" OR "Torres Strait Islander*" OR "on-reserve" OR "off-	Applied Social Sciences Index & Abstracts (ASSIA), ERIC, International Bibliography of the Social Sciences (IBSS), ProQuest Dissertations & Theses Global, Sociological Abstracts	7452

	reserve" OR tribal OR autochtone* OR amerindien* OR indigene*)) AND la.exact("English") AND pd(>20201231)		
S2	noft(("cultural* competenc*" OR "cultural* safe*" OR "cultural awareness" OR "cultural* sensitiv*" OR "cultural* secur*" OR "cultural humility" OR "cross-cultural" OR "cultural* respect*" OR "anti-racis*" OR antiracis* OR postcolonial* OR colonial*)) AND la.exact("English") AND pd(>20201231)	Applied Social Sciences Index & Abstracts (ASSIA), ERIC, International Bibliography of the Social Sciences (IBSS), ProQuest Dissertations & Theses Global, Sociological Abstracts	10129
S3	noft((health* OR medical OR nurs* OR hospital) NEAR/2 (personnel OR provider* OR professional* OR worker* OR staff OR specialist* OR employee*)) AND la.exact("English") AND pd(>20201231)	Applied Social Sciences Index & Abstracts (ASSIA), ERIC, International Bibliography of the Social Sciences (IBSS), ProQuest Dissertations & Theses Global, Sociological Abstracts	10349
S4	noft((((doctor* OR physician* OR practitioner* OR nurse* OR clinician* OR hospitalist* OR dentist* OR therapist* OR physiotherapist* OR ("occupational therapist" OR "occupational therapists") OR psychologist* OR psychiatrist* OR counsellor* OR ("social worker" OR "social workers") OR midwi* OR paramedic* OR "emergency medical technician*" OR pharmacist* OR dietician* OR "medic* resident*")))) AND la.exact("English") AND pd(>20201231)	Applied Social Sciences Index & Abstracts (ASSIA), ERIC, International Bibliography of the Social Sciences (IBSS), ProQuest Dissertations & Theses Global, Sociological Abstracts	31501
S5	noft(((training OR education* OR learn* OR teach* OR workshop* OR curricul* OR pedagog* OR seminar* OR "professional development" OR "staff development")))) AND la.exact("English") AND pd(>20201231)	Applied Social Sciences Index & Abstracts (ASSIA), ERIC, International Bibliography of the Social Sciences (IBSS), ProQuest Dissertations & Theses Global, Sociological Abstracts	115033
S6	(S1 AND S2 AND (S3 OR S4) AND S5)	Applied Social Sciences Index & Abstracts (ASSIA), ERIC, International Bibliography of the Social Sciences (IBSS), ProQuest Dissertations & Theses Global, Sociological Abstracts	77

## Bibliography of Indigenous Peoples in North America (EBSCOhost)

### 2 Results

(( ((health\* or medical or nurs\* or hospital) N2 (personnel or provider\* or professional\* or worker\* or staff or specialist\* or employee\*)) ) OR ( (doctor\* or physician\* or practitioner\* or nurse\* or clinician\* or hospitalist\* or dentist\* or therapist\* or physiotherapist\* or occupational therapist\* or psychologist\* or psychiatrist\* or counsel?or\* or social worker\* or midwi\* or paramedic\* or emergency medical technician\* or pharmacist\* or dietician\* or medic\* resident\*) ))

AND

( ("cultural\* competenc\*" or "cultural\* safe\*" or "cultural awareness" or "cultural\* sensitiv\*" or "cultural\* secur\*" or "cultural humility" or "cross-cultural" or "cultural\* respect\*" or "anti-racis\*" or antiracis\*) )

AND

( (training or education\* or learn\* or teach\* or workshop\* or curricul\* or pedagog\* or seminar\* or "professional development" or "staff development") )

Limit to 2021-2022, English Language, Academic Journals

### Web of Science

Science Citation Index Expanded (SCI-EXPANDED)

Social Sciences Citation Index (SSCI)

93 Results

((TS=("cultural\* competenc\*" or "cultural\* safe\*" or "cultural awareness" or "cultural\* sensitiv\*" or "cultural\* secur\*" or "cultural humility" or "cross-cultural" or "cultural\* respect\*" or "anti-racis\*" or antiracis\*) AND TS=(training or education\* or learn\* or teach\* or workshop\* or curricul\* or pedagog\* or seminar\* or "professional development" or "staff development") AND TS=(Aborigin\* or Indigenous or Eskimo\* or Inuit\* or Inuk\* or Metis or First Nations or First Nation or 1st nation or 1st nations or Native Canadian\* or Native American\* or Maori\* or Pacific Islander\* or American Indian\* or Amerindian\* or Native Alaska\* or Alaska Native\* or Native Hawaiian\* or Torres Strait Islander\* or on-reserve or off-reserve or tribal or autochtone\* or amerindien\* or indigene\*) AND TS=("health care" or healthcare or hospital\* or medical or nurses or doctors)))

Timespan: 2021-03-08 to 2022-05-12 (Index Date)

Supplementary Figure 3

Well Living House Quality Appraisal Tool

Citation (Title, Author, Date) [INSERT FOR EACH STUDY]

Local Community Relevance of Method and Measures (Score out of 4)

Did the measures of success reflect local Indigenous community understandings of success?	Yes = 2 (look for: outcomes are derived from community members/ are the outcomes reflecting indigenous concepts evidence provided explicitly in the text where did evaluation take place, who collected evaluation data?)  Partial = 1 (hints of including local community values/beliefs/knowledge systems in text and therefore assumption made by reviewers that evidence is present)  No = 0 (nothing was said or author(s) indicated that success was not defined by the community)
Had methods and tools been tested and validated previously in a similar Indigenous context and reviewed for relevance by appropriate community members?	Yes = 2 (evidence is provided explicitly in text)  Partial = 1 (hints of using a tool that has been used in Indigenous contexts and therefore assumption made by reviewers that evidence is present)  No = 0 (nothing was said or author(s) said that the evaluation method/tool has not been used in Indigenous contexts)

Rigour and internal validity of the evaluation method (Score out of 4)

Do the quantitative or qualitative methods meet relevant rigour and internal validity?	Excellent = 4 Fair = 3 Barely Acceptable = 2 Poor = 1  Generally: Is the study design appropriate for evaluation research question(s)? Are the conclusions supported and justified by the results?  <u>Quantitative</u> : Is the sample size described and justified? Are the instruments/tools already validated?  Are threats to validity addressed (such as confounding factors)?  <u>Qualitative</u> : Are the participants selected using appropriate strategies (such as purposive sample or until saturation is reached)? Is there clearly articulated theoretical approach/methodology/ data collection methods and analytic lens – do these fit together? Is there evidence of truthfulness of the findings?
--	--

Strength of the Evidence (score out of 4)

Is the evidence strong?	Excellent = 4 Fair = 3 Barely Acceptable = 2 Poor = 1  <u>Quantitative</u> : Does the evidence have adequate power and statistical significance? Is the response rate reasonable?  <u>Qualitative</u> : Are there major and convincing themes from triangulation, and/or member checking?
-------------------------	--

Total Score:

## Supplementary File 1 – Study Screening Protocol

**Screening Protocol**

**Working Title:** Wise practices – what we know about the design and implementation of Indigenous cultural safety training programs for service providers: a scoping review

**Primary Research Question:** What are the impacts of Indigenous cultural safety, competency or other educational interventions on non-Indigenous health and social service providers' knowledge, attitudes, and culturally safe practices

**Secondary Research Questions:** Are there specific training approaches, strategies, formats or content

**Date:** October 1, 2018

**Screening software:** colandr <https://colandrapp.com/signin> OR abstrackr <http://abstrackr.cebm.brown.edu/>

**Level 1 Screening: Titles and Abstracts**

	Yes	No	Unclear
Does the title/abstract indicate that the article is specific to <u>Indigenous contexts</u> in what is now known as Canada, the United States, Australia, or New Zealand?			
Does the title/abstract indicate that the article explores <u>educational interventions (workshops, training, coursework, sessions, etc.)</u> that are designed/implemented to improve cultural safety, cultural competency, etc.?			
Does the title/abstract indicate that the article focuses on education for <u>adult learners who provide services</u> (e.g. health services) to Indigenous peoples?			

- If all yes, include
- If all yes and some unclear, include
- If one no, exclude





## Supplementary File 2

## Data Extraction Form for Indigenous Cultural Safety Education for Healthcare Providers

Reviewer Name:		
Authors:		
Year:		
Title:		
Journal:		
<b>Study Characteristics</b>		<i>Page</i>
Type of publication (manuscript, report, etc.)		
Type of study (quantitative, qualitative, mixed methods)		
Study Design (RCT, quasi- experimental, qualitative)		
Location and time frame		
Aim of the study		
<b>Population</b>		<i>Page</i>
Discipline		
Sampling & recruitment method		
Inclusion and exclusion criteria		
Data sources (primary/secondary data)		
Notes:		
<b>Cultural Safety</b>		<i>Page</i>
Does the article apply a definition of cultural safety, competency or sensitivity that includes addressing/eliminating anti- Indigenous racism, bias and/or stereotyping?		
Is this applied to the intervention?		
Does the article apply an anti-racist focus in the design and/or implementation of cultural safety, competency, etc. interventions?		
Is it applied to the intervention?		

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Notes:		
Intervention detail		Page
Type of intervention: psychological, psychosocial, educational and alternative interventions		
Cultural component to intervention		
Brief Name: name/phrase that describes intervention		
Why: describe rationale, goal, theory or elements essential to the intervention		
What - Materials: Describe any physical or informational materials used in the intervention, including those provided to participants or used in intervention delivery or in training of intervention providers. Provide information on where the materials can be accessed (e.g. online appendix, URL).		
Procedures: Describe each of the procedures, activities, and/or processes used in the intervention, including any enabling or support activities.		
Who: For each category of intervention provider (e.g. psychologist, nursing assistant), describe their expertise, background and any specific training given.		
How: Describe the modes of delivery (e.g. face-to-face or by some other mechanism, such as internet or telephone) of the intervention and whether it was provided individually or in a group.		
Where: Describe the type(s) of location(s) where the intervention occurred, including any necessary infrastructure or relevant features.		
When and How: Describe the number of times the intervention was delivered and		

## Supplementary File 2

1	over what period of time		
2	including the number of		
3	sessions, their schedule, and		
4	their duration, intensity or		
5	dose.		
6			
7	<b>Tailoring:</b> If the intervention		
8	was planned to be		
9	personalised, titrated or		
10	adapted, then describe what,		
11	why, when, and how.		
12	<b>Modifications:</b> If the		
13	intervention was modified		
14	during the course of the study,		
15	describe the changes (what,		
16	why, when, and how).		
17	<b>How well:</b> Planned: If		
18	intervention adherence or		
19	fidelity was assessed, describe		
20	how and by whom, and if any		
21	strategies were used to		
22	maintain or improve fidelity,		
23	describe them.		
24			
25	Actual: If intervention		
26	adherence or fidelity was		
27	assessed, describe the extent to		
28	which the intervention was		
29	delivered as planned.		
30	<b>Evaluation</b>		Page
31	Type of study (RCT, case		
32	study, etc.)		
33	Brief methods overview		
34			
35	Data collection		
36	tools/methods		
37	Outcome measure		
38	description (primary and		
39	secondary)		
40	Outcome specific to client		
41	level change (y/n)		
42	Outcome specific to		
43	clinician level change (y/n)		
44	Outcome specific to		
45	institutional level change		
46	(y/n)		
47	Notes:		
48			
49			
50			
51			
52			
53			
54			
55			
56	<b>Results</b>		
57		<i>individual</i>	<i>institutional</i> <i>other</i>
58			
59	Cultural safety outcome		
60			

Supplementary File 2

Other outcome			
Other Information			
Authors' conclusions			

For peer review only



# PRISMA 2020 Checklist

Section and Topic	Item #	Checklist item	Location where item is reported
<b>TITLE</b>			
Title	1	Identify the report as a systematic review.	pg.1
<b>ABSTRACT</b>			
Abstract	2	See the PRISMA 2020 for Abstracts checklist.	pg. 2-3
<b>INTRODUCTION</b>			
Rationale	3	Describe the rationale for the review in the context of existing knowledge.	pg. 3-5
Objectives	4	Provide an explicit statement of the objective(s) or question(s) the review addresses.	pg. 5
<b>METHODS</b>			
Eligibility criteria	5	Specify the inclusion and exclusion criteria for the review and how studies were grouped for the synthesis.	pg. 10-11
Information sources	6	Specify all databases, registers, websites, organisations, reference lists and other sources searched or consulted to identify studies. Specify the date when each source was last searched or consulted.	pg. 5 & 10
Search strategy	7	Present the full search strategies for all databases, registers and websites, including any filters and limits used.	Suppl. Fig. 1
Selection process	8	Specify the methods used to decide whether a study met the inclusion criteria of the review, including how many reviewers screened each record and each report retrieved, whether they worked independently, and if applicable, details of automation tools used in the process.	pg. 10-12
Data collection process	9	Specify the methods used to collect data from reports, including how many reviewers collected data from each report, whether they worked independently, any processes for obtaining or confirming data from study investigators, and if applicable, details of automation tools used in the process.	pg. 10-12 & Suppl. Files 1 & 2
Data items	10a	List and define all outcomes for which data were sought. Specify whether all results that were compatible with each outcome domain in each study were sought (e.g. for all measures, time points, analyses), and if not, the methods used to decide which results to collect.	pg. 10-12
	10b	List and define all other variables for which data were sought (e.g. participant and intervention characteristics, funding sources). Describe any assumptions made about any missing or unclear information.	pg. 10-12
Study risk of bias assessment	11	Specify the methods used to assess risk of bias in the included studies, including details of the tool(s) used, how many reviewers assessed each study and whether they worked independently, and if applicable, details of automation tools used in the process.	pg. 10-12; Suppl. Files 1 & 2
Effect measures	12	Specify for each outcome the effect measure(s) (e.g. risk ratio, mean difference) used in the synthesis or presentation of results.	N/A
Synthesis methods	13a	Describe the processes used to decide which studies were eligible for each synthesis (e.g. tabulating the study intervention characteristics and comparing against the planned groups for each synthesis (item #5)).	pg. 11-12
	13b	Describe any methods required to prepare the data for presentation or synthesis, such as handling of missing summary statistics, or data conversions.	N/A
	13c	Describe any methods used to tabulate or visually display results of individual studies and syntheses.	N/A
	13d	Describe any methods used to synthesize results and provide a rationale for the choice(s). If meta-analysis was performed, describe the model(s), method(s) to identify the presence and extent of statistical heterogeneity, and software package(s) used.	pg. 14-15
	13e	Describe any methods used to explore possible causes of heterogeneity among study results (e.g. subgroup analysis, meta-regression).	N/A
	13f	Describe any sensitivity analyses conducted to assess robustness of the synthesized results.	N/A
Reporting bias assessment	14	Describe any methods used to assess risk of bias due to missing results in a synthesis (arising from reporting biases).	N/A



PRISMA 2020 Checklist

Section and Topic	Item #	Checklist item	Location where item is reported
Certainty assessment	15	Describe any methods used to assess certainty (or confidence) in the body of evidence for an outcome	N/A
<b>RESULTS</b>			
Study selection	16a	Describe the results of the search and selection process, from the number of records identified in the search to the number of studies included in the review, ideally using a flow diagram.	pg. 15 & Suppl. Fig. 1
	16b	Cite studies that might appear to meet the inclusion criteria, but which were excluded, and explain why they were excluded.	pg. 15
Study characteristics	17	Cite each included study and present its characteristics.	pg. 15-17 & Table 1
Risk of bias in studies	18	Present assessments of risk of bias for each included study.	N/A
Results of individual studies	19	For all outcomes, present, for each study: (a) summary statistics for each group (where appropriate) and an effect estimate and its precision (e.g. confidence/credible interval), ideally using structured tables or plots.	Tables 1-3
Results of syntheses	20a	For each synthesis, briefly summarise the characteristics and risk of bias among contributing studies.	pg. 15-17
	20b	Present results of all statistical syntheses conducted. If meta-analysis was done, present for each the summary estimate and its precision (e.g. confidence/credible interval) and measures of statistical heterogeneity. If comparing groups, describe the direction of the effect.	N/A
	20c	Present results of all investigations of possible causes of heterogeneity among study results.	N/A
	20d	Present results of all sensitivity analyses conducted to assess the robustness of the synthesized results.	N/A
Reporting biases	21	Present assessments of risk of bias due to missing results (arising from reporting biases) for each synthesis assessed.	N/A
Certainty of evidence	22	Present assessments of certainty (or confidence) in the body of evidence for each outcome assessed.	N/A
<b>DISCUSSION</b>			
Discussion	23a	Provide a general interpretation of the results in the context of other evidence.	pg. 17-24
	23b	Discuss any limitations of the evidence included in the review.	pg. 3 & 24-25
	23c	Discuss any limitations of the review processes used.	3 & 24-25
	23d	Discuss implications of the results for practice, policy, and future research.	pg. 21-25
<b>OTHER INFORMATION</b>			
Registration and protocol	24a	Provide registration information for the review, including register name and registration number, or state that the review was not registered.	Not Registered; Publicly available via link
	24b	Indicate where the review protocol can be accessed, or state that a protocol was not prepared.	http://www.welllivinghouse.com/indigenous-cultural-safety-protocol/
	24c	Describe and explain any amendments to information provided at registration or in the protocol.	N/A
Support	25	Describe sources of financial or non-financial support for the review, and the role of the funders or sponsors in the review.	pg. 27
Competing interests	26	Declare any competing interests of review authors.	pg. 26-27
Availability of data, code and other materials	27	Report which of the following are publicly available and where they can be found: template data collection forms; data extracted from included studies; data used for all analyses; analytic code; any other materials used in the review.	pg. 27

From: Page MJ, McKenzie JE, Bossuyt PM, et al. The PRISMA 2020 statement: an updated guideline for reporting systematic reviews. *BMJ* 2021;372:n71. doi:10.1136/bmj.n71

For more information, visit: [www.prisma-statement.org](http://www.prisma-statement.org).