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BMJ Open Associations of primary care structures with polypharmacy and patientreported indicators in patients with complex multimorbidity: a multicentre cross-sectional study in Japan

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To cite: Aoki T. Fuiinuma Y. Matsushima M. Associations of primary care structures with polypharmacy and patientreported indicators in patients with complex multimorbidity: a multicentre cross-sectional study in Japan. BMJ Open 2022;12:e054348. doi:10.1136/ bmjopen-2021-054348

Prepublication history for this paper is available online. To view these files, please visit the journal online (http://dx.doi. org/10.1136/bmjopen-2021-054348).

Received 09 June 2021 Accepted 22 December 2021



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ABSTRACT

Objectives Evidence supporting the effects of primary care structures on the quality of care for patients with complex multimorbidity, which is one of the most important challenges facing primary care, is scarce internationally. This study aimed to examine the associations of the types of primary care facilities with polypharmacy and patient-reported indicators in patients with complex multimorbidity, with a focus on differences between community clinics and hospitals.

Design Multicentre cross-sectional study.

Setting A total of 25 primary care facilities (19 community clinics and 6 small- and medium-sized hospitals).

Participants Adult outpatients with complex multimorbidity, which was defined as the co-occurrence of three or more chronic conditions affecting three or more different body systems within one person.

Primary outcome measure Polypharmacy, the Patient-Reported Experience Measure using the Japanese version of Primary Care Assessment Tool Short Form (JPCAT-SF) and the Patient-Reported Outcome Measure using selfrated health status (SRH).

Results Data were analysed for 492 patients with complex multimorbidity. After adjustment for possible confounders and clustering within facilities, clinic-based primary care practices were significantly associated with a lower prevalence of polypharmacy, higher JPCAT-SF scores in coordination and community orientation, and a lower prevalence of poor or fair SRH compared with hospital-based primary care practices. In contrast, the JPCAT-SF score in first contact was significantly lower in clinic-based practices. The associations between the types of primary care facilities and JPCAT-SF scores in longitudinality and comprehensiveness were not statistically significant.

Conclusions Clinic-based primary care practices were associated with a lower prevalence of polypharmacy, better patient experience of coordination and community orientation, and better SRH in patients with complex multimorbidity compared with hospital-based primary care practices. In the primary care setting, small and tight teams may improve the quality of care for patients with complex multimorbidity.

Strengths and limitations of this study

- This is the first study to report the associations of the types of primary care facilities with polypharmacy and patient-reported indicators in patients with complex multimorbidity.
- The study setting included different levels of primary care facilities that were widely distributed throughout Japan.
- Self-reported data on chronic conditions may have introduced misclassification bias and selection bias.
- The cross-sectional nature of the study precluded any causal inference from being made.

INTRODUCTION

Delivering care for complex problems such as multimorbidity is a core component of expert generalist practice. Multimorbidity is usually defined as the presence of two or more chronic conditions in an individual; however, the definition will identify large numbers of patients, many of whom will not have particularly complex needs.² Therefore, 'complex' multimorbidity defined as three or more chronic conditions affecting three or more different body systems is suggested to better identify patients needing complex interventions than multimorbidity.^{3 4} Multimorbidity, especially 'complex multimorbidity', is one of the most important challenges facing primary care. tions than multimorbidity.^{3 4} Multimorbidity,

The quality of primary care is influenced by its structure, which is the organisational resource associated with the provision of care. Not only are primary care services provided exclusively by community clinics in some countries (eg, the UK), but hospitals may also have primary care functions, as is the case in the USA and Japan. Previous studies have reported the differences in the clinical and patient-reported indicators among types



of primary care facilities in non-selective primary care patients. 5–10 For example, some of these studies indicated that hospital-based primary care practices were associated with more low-value care and poorer performance of preventive care than community-based primary care practices.^{7 9} In addition, our previous study in primary care showed that patients who visited hospitals had higher first contact scores and lower community orientation scores compared with patients who visited clinics. 10

Although the Japanese healthcare system does not necessarily distinguish between primary and secondary care and there is no gate-keeper system, primary care services are generally provided in both community clinics and outpatient departments of small-sized and medium-sized hospitals with less than 200 beds that are predominantly privately owned and managed. 9 11 Japanese community clinics are generally run by a small team consisting of one full-time physician and a small number of nurses and medical assistants. On the other hand, primary care departments of small-sized and medium-sized hospitals are run by a large team consisting of more physicians, nurses, medical assistants and other healthcare professionals than clinics. 10 Patients can visit any of these facilities without restricted access and additional out-of-pocket costs. 10 In Japan, primary care in both practices has been typically delivered by primary care physicians trained in an internal medicine-based residency programme. The Japan Primary Care Association (JPCA), which was established with the merger of three academic societies in primary care, has certified primary care specialists since 2010. 12 The Japanese Medical Specialty Board has started the new certification programme in 2018.¹³

In such a situation of primary care, clarifying what kind of care is provided in clinics and hospitals for patients with complex multimorbidity will provide guidelines for the direction of primary care provision in developed countries where the population is ageing. A previous study suggested that polypharmacy and patient-reported indicators, including the Patient-Reported Experience Measure (PREM) and Patient-Reported Outcome Measure (PROM), are core outcomes for multimorbidity research. 14 15 Therefore, in this study, we examined the associations of the types of primary care facilities with polypharmacy and patient-reported indicators in patients with complex multimorbidity, with a focus on differences between community clinics and hospitals.

METHODS

Design, setting, and participants

The data used in this study were collected from the primary care organisations reciprocal evaluation survey study (PROGRESS) 2018, which was conducted in primary care facilities nationwide. 10 PROGRESS was a survey to collect data on clinical processes, patientreported indicators, healthcare utilisation, health conditions and sociodemographic characteristics among adult outpatients in primary care facilities to which a physician

member of the JPCA belongs. A total of 25 facilities, consisting of 19 community clinics and 6 small-sized and medium-sized hospitals distributed in both urban and rural areas (Kanto, Chubu, Kinki and Kyushu areas), voluntarily participated in the study. The participating facilities included seven facilities from three networks of medical institutions. A self-administered questionnaire was distributed to all outpatients aged 220 years who visited a primary care department in one of the participating facilities within a week of the survey period. We excluded patients who were seen for the first time at the participating facilities because it is difficult for them to assess their primary care experience. In addition, patients with severe mental disorders, such as advanced dementia, were also excluded.

Among adult outpatients who responded to the PROGRESS 2018, eligible participants in this study were patients with complex multimorbidity for whom the participating facility served as their usual source of the co-occurrence of three or more chronic conditions affecting three or more different body systems within one person.³ We collected data on the occurrence of 22 common chronic conditions using a structured questionnaire. Response options included hypertension, diabetes, dyslipidaemia, stroke, cardiac diseases, hepatobiliary of and pancreatic diseases, kidney diseases, mental disorders, endocrine diseases, malignancy, skin diseases, eye diseases and ear diseases, and ear diseases, mental disorders, endocrine diseases, malignancy, skin diseases, eye diseases and ear diseases, malignancy, skin diseases, eye diseases and ear diseases, and ear diseases, and ear diseases, flexible diseases, mental disorders, endocrine diseases, malignancy, skin diseases, eye diseases and ear diseases, flexible diseases, and ear diseases,

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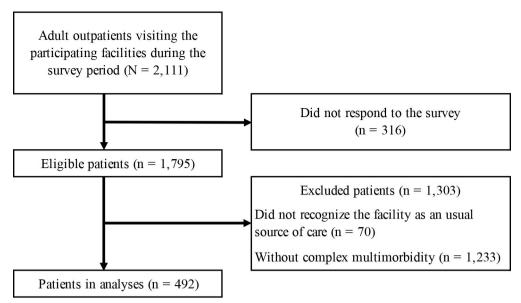


Figure 1 Participant flow chart.

Japanese version of Primary Care Assessment Tool

We assessed PREM in primary care using the Japanese version of Primary Care Assessment Tool Short Form (JPCAT-SF).²¹ The JPCAT-SF is a 13-item tool comprising six domains representing five primary care attributes, including first contact, longitudinality, coordination, comprehensiveness and community orientation. The first contact domain reflects accessibility including outof-hours care. This tool consists of fewer items than the original Primary Care Assessment Tool, 17 which was developed by the Johns Hopkins Primary Care Policy Center for better usability. A previous study showed that the JPCAT-SF has good reliability and validity.²¹ The scoring system of JPCAT-SF is structured as follows: each response on a 5-point Likert scale (1=strongly disagree, 2=somewhat disagree, 3=not sure, 4=somewhat agree and 5=strongly agree) is converted to an item score between 0 and 4. The calculated means of item scores in the same domain are multiplied by 25 to yield domain scores ranging from 0 to 100 points, with higher scores indicating better performance. In the coordination domain, asking about the experiences of referral to a specialist, if respondents answered that they had never seen a specialist, 50 points (the middle number of the possible scores) were given.

Self-rated health status

In this study, PROM was assessed using self-rated health status (SRH). SRH is a common measure of overall health status and has been collected for international comparisons using general populations. SRH has been reported to be associated with various health outcomes such as mortality, recovery after illness and health service utilisation. In this study, SRH was determined from the question In general, would you say your health is with the response items (excellent, very good, good, fair, poor). We created a dichotomous variable for SRH (0 if excellent, very good, or good; 1 if fair or poor).

Statistical analysis

Descriptive statistics were obtained for the patients' characteristics and the frequencies of chronic conditions by the types of primary care facilities. To examine the associations of primary care facility types with polypharmacy and poor or fair SRH, multivariable analyses were performed using a generalised linear mixed model with a logit link function. To confirm the robustness of the study findings, sensitivity analyses using a Poisson mixed effects model were conducted to examine the associations of primary care facility types with the number of total medications, prescription medications and OTC medications. In addition, we used a linear mixed effects model to examine the associations between primary care facility types and the JPCAT-SF scores. The random intercept models included a random effect for facilities and the following possible confounding variables as fixed effects: age, sex, years of education, annual household income, number of chronic conditions, eye and adnexa, digestive, and respiratory diseases, hospitalisation in the past 6 months and municipality population size where the participating facility was located. All possible confounding variables except for municipality population size were evaluated as categorical variables using a structured questionnaire. In this study, the municipality population size was categorised into two groups: small municipalities with <50 000 people and large municipalities with $\geq 50\,000$ people. These categories were used because a population of 50 000 was required for city designation, in accordance with Japan's Local Autonomy Law. For each analysis, we used a two-sided significance level of p=0.05. Missing data on independent and dependent variables were handled by applying multiple imputation with 20 imputations using fully conditional specification. Statistical analyses were conducted using R V.3.6.3 (R Foundation for Statistical Computing, Vienna, Austria; www.R-project.org) and lme4 and mice packages.

		Types of primary care facilities		
Characteristic	Total (N=492)	Clinic (n=312) Hospital (n=180		
Gender, n (%)				
Male	220 (44.7)	152 (48.7) 68 (37.8)		
Female	258 (52.4)	152 (48.7)	106 (58.9)	
Data missing	14 (2.8)	8 (2.6)	6 (3.3)	
Age (year), n (%)				
20–29	2 (0.4)	1 (0.3)	1 (0.6)	
30–39	5 (1.0)	4 (1.3)	1 (0.5)	
40–49	8 (1.6)	6 (1.9)	2 (1.1)	
50–59	36 (7.3)	24 (7.7)	12 (6.7)	
60–69	122 (24.8)	82 (26.3)	40 (22.2)	
70–79	208 (42.3)	140 (44.9)	68 (37.8)	
80 or more	107 (21.7)	54 (17.3)	53 (29.4)	
Data missing	4 (0.8)	1 (0.3)	3 (1.7)	
Education, n (%)				
Less than high school	114 (23.2)	73 (23.4)	41 (22.8)	
High school	205 (41.7)	130 (41.7)	75 (41.7)	
Junior college	74 (15.0)	47 (15.1)	27 (15.0)	
More than or equal to college	88 (17.9)	56 (17.9)	32 (17.8)	
Data missing	11 (2.2)	6 (1.9)	5 (2.8)	
Annual household income (million JPY), n (%)				
<3.00 (=US\$27000)	255 (51.8)	153 (49.0)	102 (56.7)	
3.00-4.99	131 (26.6)	93 (29.8)	38 (21.1)	
5.00–6.99	49 (10.0)	33 (10.6)	16 (8.9)	
7.00–9.99	16 (3.3)	12 (3.8)	4 (2.2)	
≥10.00	11 (2.2)	7 (2.2)	4 (2.2)	
Data missing	30 (6.1)	14 (4.5)	16 (8.9)	
Hospitalisation in past 6 months, n (%)				
Yes	75 (15.2)	37 (11.9)	38 (21.1)	
No	412 (83.7)	272 (87.2)	140 (77.8)	
Data missing	5 (1.0)	3 (1.0)	2 (1.1)	
Experience of visiting specialist, n (%)				
Yes	358 (72.8)	228 (73.1)	130 (72.2)	
No	94 (19.1)	61 (19.6)	33 (18.3)	
Data missing	40 (8.1)	23 (7.4)	17 (9.4)	
Number of chronic conditions, median (IQR)	3.0 (3.0–4.0)	3.0 (3.0–4.0)	3.0 (3.0–4.0)	
Municipality population size, n (%)				
≥50 000	465 (94.5)	294 (94.2)	171 (95.0)	
<50 000	27 (5.5)	18 (5.8)	9 (5.0)	
Number of regular medications, median (IQR)	5.0 (3.0–7.0)	4.0 (3.0–6.0)	6.0 (3.0–8.0)	
JPCAT-SF, mean (SD)				
First contact	53.5 (27.4)	47.2 (27.6)	64.2 (23.6)	
Longitudinality	75.8 (19.4)	76.4 (18.2)	74.7 (21.4)	
Coordination	67.4 (28.5)	69.7 (27.9)	63.2 (29.2)	
Comprehensiveness (services available)	62.0 (26.1)	62.2 (25.4)	61.6 (27.4)	

Continued



Table 1 Continued

		Types of primary care facilities		
Characteristic	Total (N=492)	Clinic (n=312)	Hospital (n=180)	
Comprehensiveness (services provided)	36.5 (31.5)	39.0 (30.3)	31.7 (33.4)	
Community orientation	67.6 (19.6)	69.0 (19.6)	65.2 (19.4)	
Self-rated health status, n (%)				
Excellent	5 (1.0)	3 (1.0)	2 (1.1)	
Very good	55 (11.2)	42 (13.5)	13 (7.2)	
Good	248 (50.4)	167 (53.5)	81 (45.0)	
Fair	161 (32.7)	89 (28.5)	72 (40.0)	
Poor	18 (3.7)	7 (2.2)	11 (6.1)	
Data missing	5 (1.0)	4 (1.3)	1 (0.6)	

JPCAT-SF, Japanese version of Primary Care Assessment Tool Short Form.

Patient and public involvement

No patient involved.

RESULTS

Patients' characteristics

A total of 1795 individuals out of 2111 adult outpatients responded to the PROGRESS 2018 (response rate: 85.0%). Among 1725 patients for whom the participating facility served as their USC, we included 492 (28.5%) patients (312 clinic patients and 180 hospital patients) with complex multimorbidity (figure 1).

Table 1 shows the characteristics of patients with complex multimorbidity by the types of primary care facilities. The median (IQR) of the number of chronic

Table 2 Frequencies of chronic conditions in ICD-10 chapters among patients with complex multimorbidity, N (%)

	Types of primary care facilities		
ICD-10 chapter	Clinic (n=312)	Hospital (n=180)	
Circulatory	250 (80.1)	136 (75.6)	
Endocrine, nutritional, and metabolic	197 (63.1)	108 (60.0)	
Musculoskeletal and connective	160 (51.3)	95 (52.8)	
Eye and adnexa	120 (38.5)	82 (45.6)	
Digestive	110 (35.3)	82 (45.6)	
Genitourinary	91 (29.2)	47 (26.1)	
Ear and mastoid process	62 (19.9)	37 (20.6)	
Respiratory	54 (17.3)	38 (21.1)	
Neoplasms	36 (11.5)	18 (10.0)	
Skin and subcutaneous tissue	30 (9.6)	14 (7.8)	
Mental, behavioural and neurodevelopmental	28 (9.0)	23 (12.8)	
Nervous system	5 (1.6)	2 (1.1)	

ICD, International Classification of Disease.

conditions was 3.0 (3.0–4.0) in both clinic-based practices and hospital-based practices. The number of concurrent medications in hospital-based practices was higher than that in clinic-based practices. There was a trend suggesting that the patients whose USC was the clinics had higher coordination, comprehensiveness (services provided), community orientation and lower first contact score compared with the patients whose USC was the hospitals.

Table 2 shows the frequencies of chronic conditions in the ICD-10 chapters of the study participants. The frequency of eye and adnexa, digestive, and respiratory diseases tended to be higher in the hospital group.

Facility types and polypharmacy

Table 3 shows the results of analyses using the generalised linear mixed model, modelling the unadjusted and adjusted associations between the types of primary care facilities and polypharmacy. After adjustment for possible confounders and clustering within facilities, clinic-based practices were significantly associated with a lower prevalence of polypharmacy compared with hospital-based practices (adjusted odds ratio (aOR)=0.53, 95% CI 0.35 to 0.82). Additionally, clinic-based practices were also significantly associated with a lower number of total medications and prescription medications compared with hospital-based practices (adjusted risk ratio (aRR)=0.87, 95% CI 0.78 to 0.97 and aRR=0.86, 95% CI 0.77 to 0.97, respectively). In contrast, the association between the types of primary care facilities and the number of OTC medications was not statistically significant.

Facility types and patient-reported indicators

Table 4 shows the unadjusted and adjusted associations between the types of primary care facilities and patient-reported indicators. After adjustment for possible confounders and clustering within facilities, clinic-based practices were significantly associated with higher JPCAT-SF scores in coordination and community orientation compared with hospital-based practices (adjusted

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Table 3 Comparison of polypharmacy in clinic-based practices and hospital-based practices among patients with complex multimorbidity* (N=492)

	Unadjusted		Adjusted†	
Outcome	Relative risk (95% CI)	P value	Relative risk (95% CI)	P value
Polypharmacy‡	0.55 (0.36 to 0.83)	0.005	0.53 (0.35 to 0.82)	0.004
Number of regular medications				
Total	0.85 (0.74 to 0.97)	0.020	0.87 (0.78 to 0.97)	0.014
Prescription medications	0.85 (0.73 to 0.98)	0.029	0.86 (0.77 to 0.97)	0.014
Over-the-counter medications	0.87 (0.60 to 1.27)	0.475	0.90 (0.63 to 1.32)	0.608

^{*}Reference group: hospitals; generalised linear mixed model; random effect on facility.

mean difference=7.00, 95% CI 1.23 to 12.77 and adjusted mean difference=4.60, 95% CI 0.03 to 9.17, respectively). In contrast, clinic-based practices were associated with lower JPCAT-SF scores in first contact (adjusted mean difference=-14.93, 95% CI -26.06 to -3.80). The associations between the types of primary care facilities and JPCAT-SF scores in longitudinality and comprehensiveness were not statistically significant. In addition, clinic-based practices were significantly associated with a lower prevalence of poor or fair SRH compared with hospital-based practices (aOR=0.51, 95% CI 0.34 to 0.77).

DISCUSSION

This study revealed that clinic-based primary care practices were significantly associated with a lower prevalence of polypharmacy and better SRH in patients with complex

multimorbidity compared with hospital-based primary care practices. Furthermore, clinic-based practices were also significantly associated with higher IPCAT-SF scores in coordination and community orientation. For reference, a 6-point increase in the IPCAT coordination score has been associated with a 20% increment in advance care planning discussions with primary care professionals.²⁴ In contrast, the JPCAT-SF score in first contact evaluating out-of-hours care was lower in clinic-based practices and the differences in longitudinality and comprehensiveness were not statistically significant, as seen in the findings from our previous study on non-selective primary care patients. 10 The reason for the results regarding first contact may be that majority of Japanese clinics are solo practices making it difficult to provide out-of-hours care. These findings suggest that primary care structures play

Table 4 Comparison of patient-reported indicators in clinic-based practices and hospital-based practices among patients with complex multimorbidity* (N=492)

nadjusted			
naujusteu		Adjusted†	
lean difference (95% CI)	P value	Mean difference (95% CI)	P value
18.77 (-32.47 to -5.07)	0.007	-14.93 (-26.06 to -3.80)	0.009
.77 (–1.81 to 5.34)	0.333	1.07 (-2.60 to 4.73)	0.568
.01 (1.34 to 12.69)	0.016	7.00 (1.23 to 12.77)	0.018
.12 (-6.33 to 6.56)	0.971	0.85 (-5.18 to 6.88)	0.782
.71 (-2.17 to 11.59)	0.181	2.77 (-4.05 to 9.59)	0.427
.94 (-0.95 to 8.83)	0.115	4.60 (0.03 to 9.17)	0.049
Inadjusted		Adjusted†	
PR (95% CI)	P value	OR (95% CI)	P value
.53 (0.36 to 0.77)	0.001	0.51 (0.34 to 0.77)	0.001
1 () () () () () () ()	8.77 (-32.47 to -5.07) 77 (-1.81 to 5.34) 01 (1.34 to 12.69) 12 (-6.33 to 6.56) 71 (-2.17 to 11.59) 94 (-0.95 to 8.83) nadjusted R (95% CI)	8.77 (-32.47 to -5.07) 0.007 77 (-1.81 to 5.34) 0.333 01 (1.34 to 12.69) 0.016 12 (-6.33 to 6.56) 0.971 71 (-2.17 to 11.59) 0.181 04 (-0.95 to 8.83) 0.115 nadjusted R (95% CI) P value	8.77 (-32.47 to -5.07)

^{*}Reference group: hospitals; mixed effects model; random effect on facility.

[†]Adjusted for age, sex, years of education, annual household income, number of chronic conditions, eye and adnexa, digestive, and respiratory diseases, hospitalisation in past 6 months, and municipality population size. ‡Use of ≥5 concurrent medications.

[†]Adjusted for age, sex, years of education, annual household income, number of chronic conditions, eye and adnexa, digestive, and respiratory diseases, hospitalisation in past 6 months, and municipality population size.

[‡]All scores range from 0 to 100.

JPCAT-SF, Japanese version of Primary Care Assessment Tool Short Form; PREM, Patient-Reported Experience Measure; PROM, Patient-Reported Outcome Measure.

an important role in the quality of care for patients with complex multimorbidity.

Polypharmacy, which increases adverse drug reactions and treatment burden, is an important indicator of multimorbidity. In clinic-based practices, better coordination among healthcare professionals, including specialists, may have contributed to a lower prevalence of polypharmacy in patients who have complex healthcare needs. 25 26 As a result, in clinic-based practices, well-coordinated care and reduced polypharmacy may have led to better SRH, as shown in the previous studies.^{27 28}

The advantages of clinic-based practices in care coordination, community orientation, and medication management may be attributed to its team structure. According to our findings, there is a possibility that small and tight team structures such as a 'teamlet' are more effective in administering care to patients with complex multimorbidity than large teams. The teamlet model is a team structure in which a clinician works with the same medical assistant or other support staff trained as 'health coaches' on a consistent basis.²⁹ In clinic-based primary care practices in Japan, nurses often play important roles, such as health coaches, in support of a physician at previsit, between-visit and postvisit levels and communitybased interprofessional collaboration with care workers and social workers. Even in hospital outpatient departments, organising multiple small teams consisting of one physician and two or more other healthcare professionals as health coaches might be effective in improving the quality of care for patients with complex multimorbidity. Although the effects of health coaching have begun to be investigated in patients with multimorbidity, the studies have shown inconsistent results. 30-32 In the future, intervention studies that also consider team structure are required.

To the best of our knowledge, this study was the first study to report the associations of the types of primary care facilities with polypharmacy and patient-reported indicators in patients with complex multimorbidity. The study setting included different levels of primary care facilities that were widely distributed throughout Japan, covering both urban and rural areas. In addition, the recovery rate for the questionnaire administered in this study was high (85.0%). We adjusted possible confounding factors and clustering within facilities by using a mixed-effects model and allowed appropriate patient-level analysis.

However, the present study had some potential limitations. First, we used a self-reported survey to collect the data on chronic conditions. This method of assessment may have introduced selection bias. Indeed, participants did not include patients with diseases, such as advanced dementia. Second, data on the types of medications taken were not collected; thus, we could not evaluate the appropriateness of the medications. However, polypharmacy is known as an important risk factor for potentially inappropriate medications.³³ Third, although we adjusted for possible confounding variables, unmeasured patient characteristics might have influenced the results.

For example, we adjusted for hospitalisation in the past 6 months, which potentially reflects the severity of chronic conditions; however, confounding by the severity of individual chronic conditions was not fully accounted for in the analyses. This might have overestimated the associations of the types of primary care facilities with polypharmacy and SRH. Fourth, given that the data were cross-sectional, a causal relationship between the types of primary care facilities and the outcomes cannot be definitively established. Fifth, this study was limited by the fact that the participating facilities were recruited publicly; thus, there is a possibility of representing facilities that have higher interests in the quality of medical care. This point should be considered when interpreting the results of the present study.

Conclusion

Clinic-based primary care practices were associated with a lower prevalence of polypharmacy, better patient experience of coordination and community orientation, and better SRH in patients with complex multimorbidity compared with hospital-based primary care practices. In contrast, hospital-based practices were associated with comparatively better patient experience of first contact including out-of-hours care. In the primary care setting, small and tight teams may improve the quality of care for patients with complex multimorbidity. Further research, which controls unmeasured confounding factors, is needed to confirm our findings.

Acknowledgements The authors thank the participating facilities belonging to the Japan Primary Care Association.

Contributors All authors (TA, YF and MM) of the paper contributed the conception or design of the work. TA performed the statistical analyses. TA, YF and MM interpreted the analyses. TA drafted the manuscript. All authors reviewed and edited the manuscript, contributed to the discussion of the data and performed critical review of the manuscript. All authors gave the final approval of the manuscript before submission. TA is the guarantor of the work and accepts full responsibility for the presented content.

Funding This work was supported by Institute for Health Economics and Policy, Japan (grant number N/A).

Competing interests TA and MM received lecture fees and lecture travel fees from the Centre for Family Medicine Development of Japanese Health and Welfare Co-operative Federation. TA and MM are advisers of the Centre for Family Medicine Development practice-based research network. MM's son-in-law worked at IQVIA Services Japan K.K. which is a contract research organisation and a contract sales organisation. MM's son-in-law works at SYNEOS HEALTH CLINICAL K.K. which is a contract research organisation and a contract sales organisation.

Patient and public involvement Patients and/or the public were not involved in the design, or conduct, or reporting, or dissemination plans of this research.

Patient consent for publication Not applicable.

Ethics approval This study involves human participants and was approved by the ethical committee of the Kyoto University Graduate School of Medicine (approval number: R1342). Participants gave informed consent to participate in the study before taking part.

Provenance and peer review Not commissioned; externally peer reviewed.

Data availability statement No data are available. Due to the nature of this research, participants of this study did not agree for their data to be shared publicly, so supporting data is not available.

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