

2009 REGIONAL REPORTS

If you missed your regional conference last fall, this annual report will update you on what happened at the 2009 regional meetings.

APPA's six regions serve member institutions across the United States and Canada. They function independently from international APPA and offer their own educational programs, annual meetings, publications, and other benefits. Each region also maintains its own set of officers, committees, and activities.

Participating in regions and state and local chapters is a great way to become active with APPA. Many APPA board and committee members began their service at a regional meeting.

CAPPA
ERAPPA
MAPPA
PCAPPA
RMA
SRAPPA

Central Region

Larry Zitzow
CAPP
President
University of North Dakota



Back Row (L-R): Mark Johnson, Sara Peters, Joshua Rahn, Paul Clark, Larry Zitzow.
Front Row (L-R): Janice Troitte, Shelly Kain, Laura Thoreson.

Tuesday began with a tour of the campus followed by an afternoon of educational sessions. The Business Exposition area was open Sunday, Monday, and Tuesday. This time was valuable to both the business partners and the members, and the support from the business partners was exceptional. The evening ended with the annual banquet where the Newsletter Award was presented to Dan Whitezell, Spirotherm In-

corporated. Three Certificates of Meritorious Service were presented to Sue-Anna Miller, University of Oklahoma; David Millay, University of Arkansas-Little Rock; and Ed Rice, Kansas State University. Terry Major, Southeast Missouri State University, received the Distinguished Member Award. There were four President's Awards given to Dan Whitezell and Daniel Torres, Spirotherm Incorporated; Steve McClain, University of Arkansas-Fayetteville; John Short and Bill Svoboda, EventPros Incorporated; and Steve Duncan, Oklahoma City Community College.

John Bernhards, APPA associate vice president, and Nancy Hurt, APPA Secretary-Treasurer, were special guests of the conference. John provided an update on the parent organization and then recognized the CAPP members who were honored at the APPA 2009 Conference in Vancouver. CAPP has many talented members and this year those honored were Ted Weidner, Meritorious Service Award, and Dave Millay, Pacesetter Award. Dave Millay was also recognized as the Outgoing Senior Regional Representative. The installation of officers took place at the annual business meeting Wednesday morning.

The University of North Dakota (UND), Grand Forks, had the distinct honor of hosting the CAPP Educational Symposium and Business Exposition entitled "Explore the Opportunities" September 26-30, 2009. The activities started early when the Executive Committee met on Friday, September 25, while other committees began their meetings on Saturday. CAPP also hosted the APPA's Supervisor's Toolkit with instructors Steve McClain and Vicki Shoecraft. Sunday was a day for exploring the city, golf, and the Sunday Night football party.

Attendees were greeted Monday morning by Mayor Dr. Michael Brown and the keynote speaker Dr. Robert Boyd, vice president for student and outreach services at UND. The four tracks of educational sessions were held both Monday and Tuesday. The Monday evening meal was presented at the Ralph Engelstad Arena with entertainment by Jazz on Tap.



Larry Zitzow

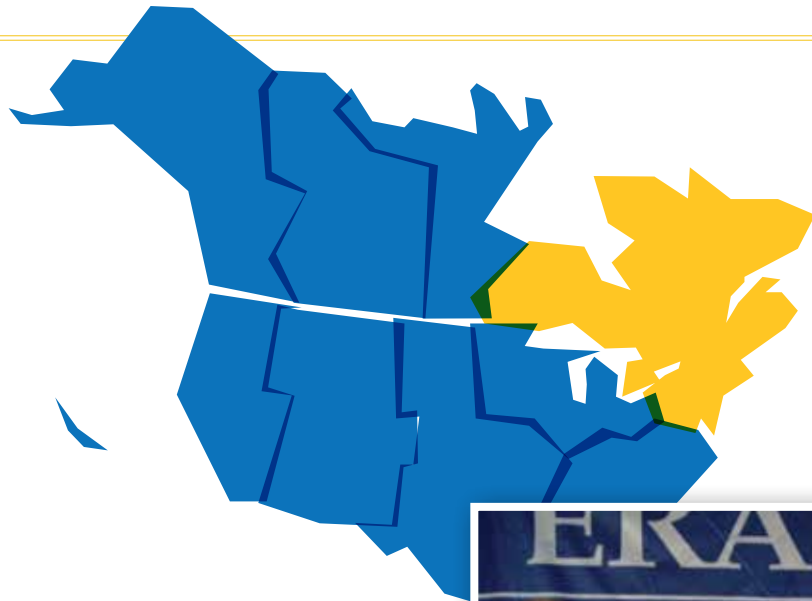
2009-2010 CAPPA Officers:

President: **Larry Zitzow**,
University of North Dakota
1st Vice President: **Ted Weidner**,
University of Nebraska-Lincoln
2nd Vice President: **Bob Eckels**,
Missouri State University
3rd Vice President: **Shelton Riley**,
Texas Christian University
Immediate Past President: **J.B. Messer**,
Oklahoma City Community College
Senior Representative: **John Greene**,
Trinity University
Junior Representative: **Mike Johnson**,
University of Arkansas-Fayetteville
Treasurer: **Sue-Anna Miller**,
University of Oklahoma
Secretary: **Robin Boley**,
Johnson County Community College
Professional Development: **Doug Riat**,
University of Kansas
Information Services: **Terry Major**,
Southeast Missouri State University
Membership: **Matt Kadavy**,
Nebraska Wesleyan University
Newsletter Editor: **Vickie Younger**,
Missouri State University
Historian: **Art Jones**,
Black Hills State University
APPA Liason: **John Bernhards**,
APPA

2010 Regional Conference

CAPPA's 2010 Regional Conference (Educational Symposium and Business Exposition hosted by the University of Nebraska-Lincoln) will be held September 25-29.

CAPPA's annual Technology Conference will be held in San Antonio Texas, February 24-27, 2010.



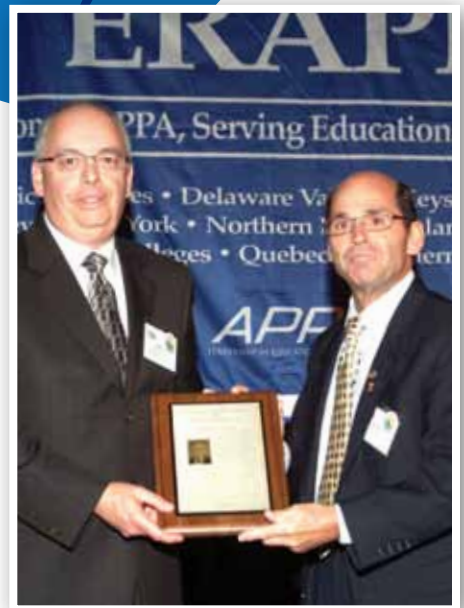
Eastern Region

Jim Barbush
ERAPPA President
Pennsylvania State System
of Higher Education

Imagine. Imagine our world had Walt Disney not followed through a seemingly wild idea about animation and Disneyland. Imagine the joy erased had he not visualized and pursued his dream till it became reality.

The foundation of a conference is a carefully selected and developed theme. The Northern New England Chapter, under the leadership of Dan Gearan and Gordon Cheesman, selected an excellent theme that set the stage for inspirational education at ERAPPA's 59th Annual Meeting in Portland Maine on Oct. 4-7, 2009. The conference theme was *Imagine*, with a foundational quote by George Lucas – "You can't do it unless you imagine it." That theme motivated over 550 attendees and presenters to focus on solving seemingly impossible challenges that are before us. In keynotes and educational sessions, presenters proposed creative solutions to some of those challenges to representatives from 144 educational institutions and 163 firms.

Mirroring our theme, Monday's keynote speaker, Jeff Noel of the Disney Institute, with 20 years of creative experience,



Bob Carter & Joe Rubertone

presented an outstanding and inspirational keynote entitled "From Inspiration to Innovation." Mr. Noel showed us how Walt Disney made dreams become reality, and therefore, assured us that we could imagine solutions and see our goals become reality in our facilities.

Continuing under our theme, Tuesday's keynote speaker was Angus King, former Governor of Maine and founder of Independence Wind, a wind power development company. Governor King presented us with innovative solutions for overcoming our energy challenges. One example was a proposal to develop technology to utilize wind in the Gulf of Maine as an energy power source. Once again, we were assured that our imaginations can become reality.



Above: Jim Barbush. Right: Jeff Noel



Midwest Region

Gail Riese
MAPPA Newsletter Editor
Purdue University

The 2009 MAPPA Educational Conference and Annual Meeting was held Sunday, September 27 through Wednesday, September 30 at the Marriott Hotel and Conference Center in Coralville, Iowa. The meeting was hosted by the University of Iowa and was attended by 380 participants from 62 colleges, universities, and businesses throughout the Midwest. Forty-six attendees participated in a four-day Supervisor's Toolkit training session; eight others completed an APPA Educational Facilities Professionals (EFP) preparatory course, and five MAPPA members took the EFP exam.

Opening day activities began with a golf outing at the Finkbine Golf Course at the University of Iowa. Thirty-eight golfers from 25 colleges, universities, and companies participated. Members of the winning team were Hugh Barry (University of Iowa), Gail Riese (Purdue University), Adam Daugherty (Atlas Technologies), Damian Eallonardo (Skender Construction), and Gary Shields (KJWW Engineering Consultants). The evening program featured a reception for first-time attendees and a general welcome session.

Monday keynote speaker Sam Glenn recounted humorous, motivational stories and tips for maintaining a positive attitude. This was followed by concurrent educational sessions focused on topics ranging from sustainability to the economy and creative budgeting. Following the sessions, attendees visited with our valued business partners at 52 exhibitor booths. The ever-popular large school/small school exchange discussions concluded Mon-

ence. In addition to Toolkit sessions, the 28 participants were encouraged to experience the Annual Conference as first-time attendees. All were awarded Toolkit certificates of completion.

More information on our successful conference, its great entertainment provided, and comments from outgoing President Keith Woodward and incoming President Jim Barbush, can be found in ERAPPA's Newsletter at <http://www.erappa.org>.

2009-2010 ERAPPA Officers:

President: **Jim Barbush**, Pennsylvania State System of Higher Education
President-Elect: **Terry Pellerin**, Worcester Polytechnic Institute
Past President: **Keith Woodward**, Quinnipiac University
Secretary: **Kevin Mann**, Salisbury University
Treasurer: **Lou Dursi**, Princeton University
Vice President of Annual Meetings: **Anne Richards**, Carleton University
Vice President of Chapter Affairs: **Neal Lespasio**, Emerson College
Vice President of Membership: **Greg Clayton**, University of Prince Edward Island
Vice President of Professional Development: **Michelle Frederick**, American University
Vice President of Technology & Communications: **Dan Gearan**, University of Southern Maine
APPA Liason: **John Bernhards**, APPA

2010 Regional Conference

ERAPPA's 60th Annual Meeting.

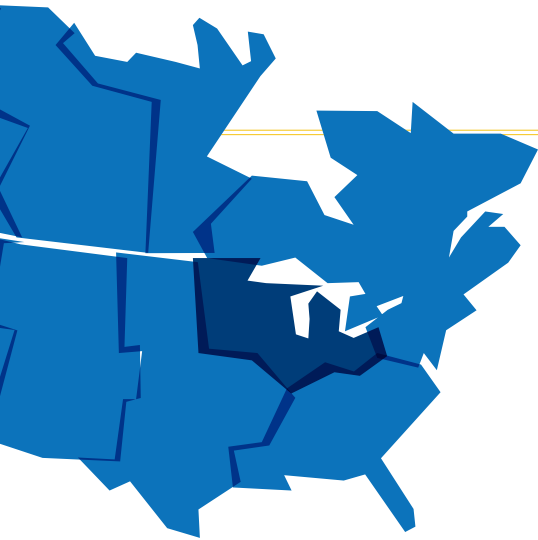
Theme: 60 years of "Forging Our Future" at the Hilton Hotel by The Point State Park in Pittsburgh, PA - "The City of Steel" - "The City of Bridges," October 3-6.

Exceptional educational programming was developed with 5 tracks: *Sustainability, Facilities Planning, People, Potpourri*, and *Utilities/Energy*. Thirty high-value sessions were presented throughout Monday and Tuesday.

We congratulate the University of Vermont for investing in an intern program and bringing four interns from their engineering schools to present energy saving projects they completed on campus. Evan Malina, Josh Hogan, Nick Chiarelli, and Travis Rohlin energized conference attendees with their youthful style in presenting their work, which resulted in significant savings. They were led by Sal Chiarelli, director of physical plant (program creator) and Richard Wolbach, energy & utilities engineer (adviser).

A Tuesday evening Awards Banquet topped off the conference with recognition of many deserving ERAPPA members. Bob Carter (McMaster University) received ERAPPA's highest recognition to an individual, The Norman H. Bedell Award. Bob has served with distinction and exemplifies the leadership qualities of the late Norman Bedell. Many others received merit and appreciation awards for exemplary efforts.

APPA's Supervisor's Toolkit was offered for the first time at an ERAPPA Confer-



day's sessions. That evening, University of Iowa President Sally Mason, Facilities Management Associate Vice President and Director Don Guckert, and Planning, Design, and Construction Director Rod Lehnertz welcomed guests during a reception at the Old Capitol Building.

A general business meeting was conducted Tuesday morning and included committee and officer reports. Bill Elvey, APPA's Immediate Past President and director for facilities management at the University of Texas at Dallas, remarked that MAPPAs and APPA's most important resource is its members. He encouraged members to continue networking with one another.

Following concurrent educational sessions, lunch speaker Don Guckert gave a presentation on the Iowa flood of 2008. Officer elections for 2010 were conducted and Ruthann Manlet (University of Minnesota) was unanimously elected President-Elect and Kris Ackerbauer (University of Wisconsin-Madison) was elected Secretary. Additional concurrent educational sessions and on-site learning experiences followed lunch. The on-site programs occurred at the University of Iowa Power Plant, LEED capital project locations, and sites of flood recovery and mitigation.

During Tuesday's banquet, President-Elect Chuck Scott (Illinois State University) recognized members of the 2009 Meeting Host Committee and the Professional Development Committee. Bill Elvey presented MAPPAs Secretary Kris Ackerbauer with the APPA President's Unsung Hero Award for his loyal dedication

and commitment to MAPPAs and APPA. He also congratulated Ruthann Manlet for her outstanding service as the MAPPAs Representative to APPA's Professional Development Committee.

Outgoing MAPPAs President John Ott (Ohio State University) expressed his appreciation to colleagues for their support during his term in office and specifically recognized outgoing MAPPAs Board Members Jerry Carlson (Butler University) and Ralph Zia (Northeastern Illinois University) for their contributions. Ralph was also honored with the MAPPAs Meritorious Service Award. John also presented Presidential Service Awards to Jerry Carlson, Greg Fichter (Indiana University), Brandon Baswell (Michigan State University), and past APPA President Chris Ahoy (Iowa State University).

John Ott presented the presidential gavel and a scepter to Incoming MAPPAs President Chuck Scott.

2009-2010 MAPPAs Officers:

President: **Chuck Scott**,
Illinois State University
President Elect: **Ruthann Manlet**,
University of Minnesota
Past President: **John Ott**, Ohio State University
Secretary: **Kris Ackerbauer**,
University of Wisconsin-Madison
Treasurer: **Brandon Baswell**,
Michigan State University
Senior Regional Representative:
Fred Plant, Valparaiso University
Junior Regional Representative:
Martha May, Purdue University
Newsletter Editor: **Gail Riese**,
Purdue University
Information and Research: **Jeri King**,
University of Iowa
Professional Development: **Doug Greenwood**, University of Minnesota-Duluth
Membership: **Kristie Kowall**,
Illinois State University



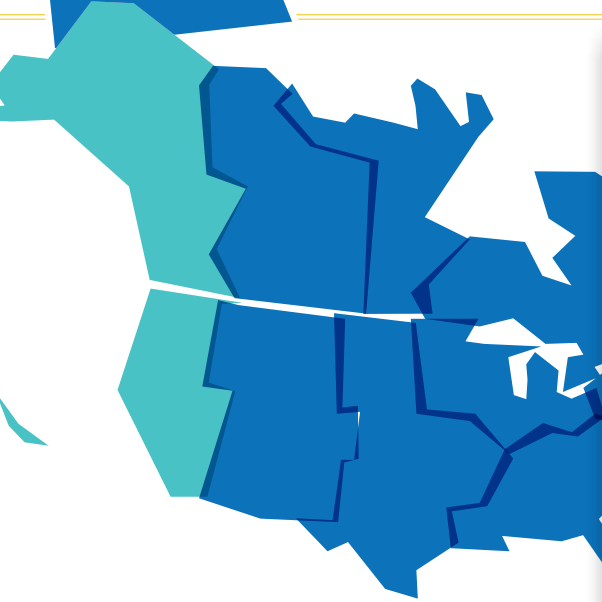
Above: Chuck Scott.
Below: The MAPPAs Toolkit Participants

Awards and Recognition: **Jerry Carlson**,
Butler University
Professional Affairs: **Greg Fichter**,
Indiana University
APPAs Liason: **Suzanne Healy**, APPA
The banquet closed with a performance by the University of Iowa Steel Drum Band.

Wednesday morning featured closing remarks by Chuck Scott and University of Iowa Sustainability Director Liz Christiansen and concluded with a sustainable mini expo.

2010 Regional Conference

Next year's conference will take place
October 2-6 in Moline, Illinois.



"Make a Movie" team Building Exercise held on the backlot of Universal Studios. The Sheriff, APPA President Polly Pinney, takes appropriate and necessary actions against the local "BAD GUY," Regional Rep Rob Quirk.

Pacific Coast Region

Robert John Quirk
Senior Representative PCAPPA
California State University
Long Beach

Hollywood, California was the backdrop for the 2009 PCAPPA annual conference. "Lights, Camera, Action!" was the theme chosen by California State University Northridge. The CSUN group, led by Executive Director Tom Brown and the PCAPPA Conference Chair, Ben Elisondo, took action to make this one of the best conferences held, against the worst economy that most of have seen. They not only put together a first-class "production," and it truly was in every sense of the Hollywood style, they were creative in working with the PCAPPA Board and others to assure a strong representation of the region in conjunction with the more than 45 business partners who participated.

Forty-five scholarships were granted by the Board, many of them in an outreach program to new institutions,

including our community college colleagues. The marketing effort and strategic planning put forth by the CSUN team paid dividends. Combined with the program were the California State University Systems Facilities Officers, Planners and Energy Managers which provided for an opportunity to expand the attendance to a broader cross section of facilities professionals.

The efforts to gain participation were beyond commendable, but the program was the real winner! Included, were team-building exercises that featured making a variety of commercials at the Universal Studios back lots, with "Academy Award" type presentations for best commercial, actors, etc., at the Globe Theatre during the Awards Banquet. San Joaquin Chemical and AECOM lead an impressive list of business partners by providing scholarships funding to the Board and hosting many of the main events, including an evening at the famed Magic Castle. The educational programs were exceptional as well as the keynote speaker, Craig Karges, who truly inspired the crowd!

In 2010, Tony Guerrero will be host-

ing PCAPPA in Seattle, Washington and has promised a program of equal educational value and networking opportunities to keep our members at the cutting edge of innovation and providing the latest information to help make our educational facilities the best they can be, even in bad economic times. Now more than ever, we need to have access to our business partner solutions and the information exchanged through each other's experiences to solve our most pressing needs. By your active involvement in PCAPPA, you'll be best positioned to deliver improved services to your campus and utilize your limited funding to the most strategic use!

2009-2010 PCAPPA Officers:

President: **Robyn Pierce**,
Portland State University
President-Elect: **Tom Brown**,
California State University Northridge
Vice President Annual Meeting:
Tony Guerrero, University
of Washington, Bothell
Vice President-Elect Annual Meeting:
Business Partner Liaison: **David Hobbs**,
Portland State University



Social time during the sunset toast.

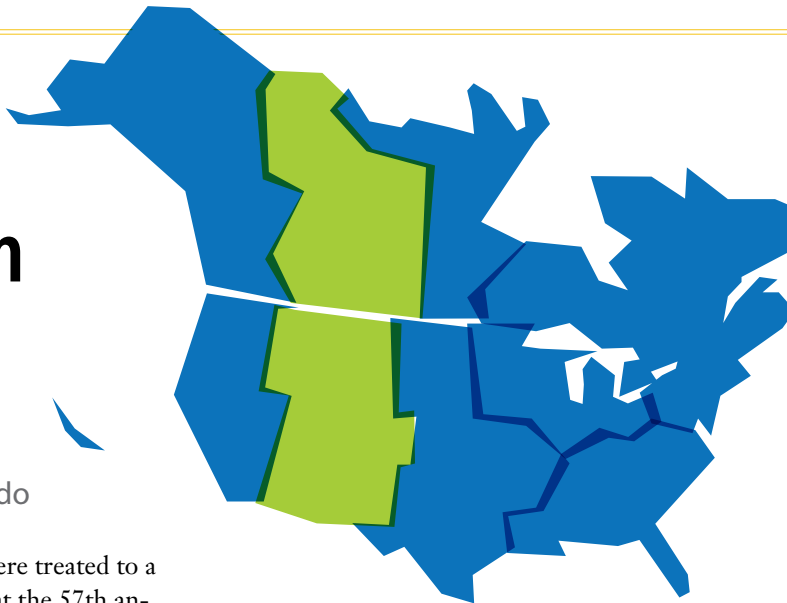
- Secretary/Treasurer: **Brian Worley**,
Claremont McKenna College
 Newsletter Editor:
 Awards Committee Chair:
Tony Guerrero, University
 of Washington, Bothell
 APPA Senior Representative:
Robert Quirk, California State
 University Long Beach
 APPA Junior Representative:
Mark Hunter, Cal Poly,
 San Luis Obispo
 Education Committee Chair: **Kathleen
 Shedler**, University of Alaska Fairbanks
 Membership Chair: **John Wong**, British
 Columbia Institute of Technology
 Info Services Chair: **Richard Storlie**,
 University of Nevada, Las Vegas
 Professional Affairs Chair: **Tony Ichsan**,
 Santa Rosa Junior College, Sonoma
 County Junior College District
 College Rep: **Towny Angell**,
 Reed College/Portland Oregon
 APPA Liaison: **Chong-Hie Choi**, APPA

2010 Regional Conference

September 25-29, 2010
 Hyatt Regency Hotel
 Bellevue, Washington

Rocky Mountain Region

John P. Morris
 RMA President
 University of Colorado



RMA members were treated to a warm welcome at the 57th annual meeting held at the Hilton El Conquistador Resort in Tucson, Arizona, September 20-23, 2009. The host committee lead by members of the University of Arizona Facilities Management Department presented another memorable event. This year's theme was "Learn-Lead-Influence." The focus of the 2009 RMA Conference was developing our future leaders within the facilities management field.

Recognition and thanks to Chris Koppach, University of Arizona, and all the host committee members, for an outstanding conference. A special thank you also goes out to all of the RMA Business Partners, who are an essential element of the conference. Your participation, support, contributions, and presentations are critical to the success of the RMA annual

meetings. We also wish a fond farewell to Wayne White for his many years of leadership as the Annual Meeting Coordinator.

Throughout the year, the RMA Board of Directors (BOD) developed a new strategic plan. The BOD agreed on the following mission statement: The mission of RMA is to elevate the leadership and influence of facilities professionals. The BOD decided that the "center of gravity," i.e., the single most important factor affecting RMA's future success was "the needs of our constituents." That is, all other efforts would be meaningless if we do not first address the needs of our constituents. The BOD also conducted a SWOT analysis (strengths, weaknesses, opportunities, and challenges) and reviewed characteristics of success in order



Deep concentration at a Techie Talk during a Business Partner break.



John P. Morris

to develop a strategic plan. The six primary goals are:

1. Update the annual meeting program to better meet the needs of the average member.
2. Create and support mentoring programs via the 14ers Club.
3. Develop an RMA communication strategy that supports marketing of programs and celebrates achievements of members.
4. Improve the scholarship program, including marketing, accessibility, and breadth.
5. Create targeted training opportunities in RMA, e.g., limited travel, state or sub-region focus, or electronic media/webinars, etc.
6. Translate the RMA/Business Partner relationship into a more mutually beneficial association, e.g., more benefit to business partners and the average member.

RMA is also actively promoting its 14ers Club, which is unique to the Rocky Mountain region. The purpose of the Fourteeners Club (a.k.a. 14ers Club) is to:

- Promote a recognition program for individuals within RMA who aspire to greater heights.
- Support RMA in its mission to elevate the leadership and influence of facilities professionals.
- Recruit and mentor others to prepare for and fulfill leadership roles at their own institutions, within RMA, and within APPA.

At the first-timers welcome reception presenters discussed why one should become a member of RMA. One of numerous reasons to join is that RMA offers a continuum throughout an individual's career. Early in one's career, RMA provides value by offering training, networking, and learning. Later, RMA fulfills a need to share your wisdom and experience through mentoring. Overall, RMA is a

conduit to transfer knowledge and wisdom, provides an opportunity for fellowship, and is a venue for melding the science and the art of facilities management. The 14ers Club is designed to enhance this conduit.

2009-2010 RMA Officers:

President: **John P. Morris**,
University of Colorado at Boulder
President-Elect: **Dave Button**,
University of Regina
Secretary/Treasurer: **Erik van de Boogaard**, Adams State College
Communications Coordinator: **Joseph Metzger**, Arizona State University
APPA Senior Representative: **Mary Vosevich**, University of New Mexico
APPA Junior Representative: **Kevin Hansen**, Weber State University
Awards and Recognition Committee Chair: **Chris Kopach**,
University of Arizona
Membership Committee Chair: **Viron Lynch**, Weber State University
Information and Research Committee Chair: **Greg Wiens**,
Athabasca University
Professional Affairs Committee Chair: **Jeff Butler**, Montana State University – Bozeman
Professional Development Committee Chair: **Shawna Rowley**, Weber State University
Annual Meeting Coordinator: **Luis Rocha**, University of Arizona
Historian: **Eakle Barfield**, Montana State University – Billings.
APPA Liason: **Lander Medlinn**, APPA

2010 Regional Conference

Mark your calendars! The RMA 58th Annual Meeting will be held October 18-20, 2010 in northern Idaho on the shores of the spectacular Lake Coeur d'Alene at the Coeur d'Alene Golf and Spa Resort, with the world famous "floating green." The theme is "Reflections of Success."

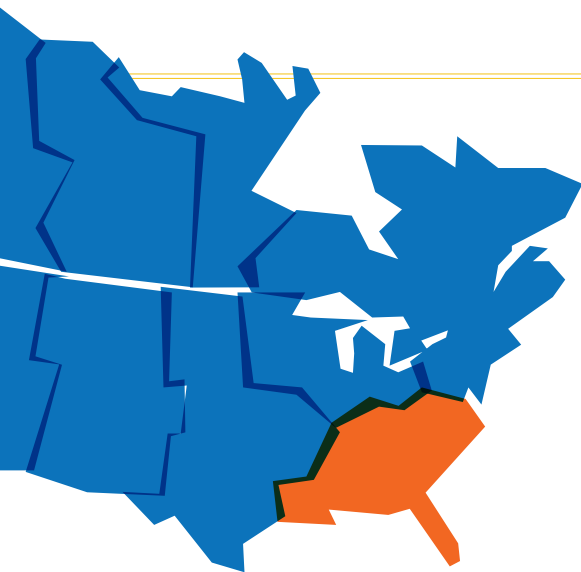
Southeastern Region

Heather Hargrave
SRAPPA Vice President
for Communications
Tulane University

On October 23 through 27, 2009, SRAPPA held its 2009 Annual Conference and Board Meeting at the Hilton Beachside Hotel in Daytona Beach, Florida hosted by Embry-Riddle Aeronautical University. The four-day conference was packed with events and door prizes where folks were constantly reminded that "You have to be present to win!" The weekend kicked off with a shotgun start at the LGPA Champions Course on Saturday morning. The day proceeded with bright sunshine and a beautiful golf course. That evening tropical shirts, flip-flops, and mums were in style at a beach party held on the hotel veranda.

Sunday morning started with a welcome from Dr. Richard Heist, executive vice president and chief academic officer of the Embry-Riddle Aeronautical University, Daytona Beach Campus. After a great breakfast, morning events included a church service and a First Timers meeting followed by conference educational sessions. The exhibit hall was the location for lunch on Monday and Tuesday with prizes presented to drawing winners who were present. "Race to Green" was the conference theme with 20+ well attended educational sessions linked by the common thread of energy conservation and sustainability.

Sunday evening the entire party was transported to the Daytona 500 Experience, which is adjacent to the famous Daytona International Speedway. The experience featured an IMAX theatre, eight NASCAR simulators, many



other electronic simulators, and a “time yourself” Pit Crew area. Several exhausted amateurs gained a new appreciation of just how physically challenging being part of a real pit crew can be.

Companions of our conference attendees were provided with a list of daily events that took them on a tour of the Kennedy Space Center, the Light House and Nature Walk at Ponce Inlet, and a visit to St. Augustine to ride the trolley through the oldest city in the State of Florida.

Monday morning started with a breakfast and our keynote speaker, Mike Lipkin. Mike is the president of Environics/Lipkin and author of *One Life, One Meeting*. Mike’s business is one of Canada’s leading research houses, and he inspired us as he focused on 10 key social values that can reenergize us every day. Monday continued with educational sessions all day and an on-your-own night.

Tuesday morning’s breakfast and Business Meeting comprised reports from key Board members and a membership vote confirming the transfer of leadership.

A campus tour of Embry-Riddle Aeronautical University was provided Tuesday afternoon where eight simulator ride door prizes were cashed in. That evening a reception and banquet was held and the new 2010 slate of officers and representatives were sworn in by Polly Pinney, APPA President. The evening was capped off with a preview of the 2010 Conference to be held at Point Clear, Alabama, the



Top: ERAU host committee member Kevin Carroll with keynote speaker Mike Lipkin.

Middle: Members enjoy one of the many presentations.

Bottom: SRAPPA members showing they could make it in the pit crew at the Daytona 500 Experience.



grand prize Harley Davidson 1200 Sportster drawing (won by Rebecca Griffith of ERAU), and a performance by Mike Harvey, hypnotist, who demonstrated that through the power of suggestion folks may unknowingly place a bunch of band aids on their face.

2009-2010 SRAPPA Officers:

- President: **John Malmrose**, Medical University of South Carolina
- President-Elect and 2009 Conference Host: **F. Daniel Young**, Embry Riddle Aeronautical University
- Immediate Past President and Junior APPA Representative-Elect: **Larry Blake**, Northern Kentucky University
- First Vice President: **Paul Wuebold**, University of Alabama
- Second Vice President: **TBD**
- Secretary/Treasurer: **Curtis Reynolds**, Miami-Dade College
- Vice President for Long-Range Planning: **Nancy Webb**, University of South Florida Polytechnic

- Vice President for Communications: **Heather Hargrave**, Tulane University
- Vice President at Large: **Sylvester Johnson**, Tulane University
- Senior APPA Representative: **Ron Brooks**, Tennessee State University
- Junior APPA Representative: **Glenn Reynolds**, Duke University Fuqua School of Business
- APPA Liaison: **Steve Glazner**, APPA

2010 Regional Conference

The 2010 conference is Oct. 2 – 5 in Point Clear, AL at the Marriott Grand Hotel Resort.