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# AutoESD: An Automated System for Detecting Nonauthentic Texts for High-Stakes Writing Tests

Ikkyu Choi, Jiangang Hao, Chen Li, Michael Fauss, & Jakub Novák

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A frequently encountered security issue in writing tests is nonauthentic text submission: Test takers submit texts that are not their own but rather are copies of texts prepared by someone else. In this report, we propose AutoESD, a human-in-the-loop and automated system to detect nonauthentic texts for a large-scale writing tests, and report its performance on an operational data set. The AutoESD system utilizes multiple automated text similarity measures to identify suspect texts and provides an analytics-enhanced web application to help human experts review the identified texts. To evaluate the performance of AutoESD, we obtained its similarity measures on *TOEFL iBT*® test writing responses collected from multiple remote administrations and examined their distributions. The results were highly encouraging in that the distributional characteristics of AutoESD similarity measures were effective in identifying suspect texts and the measures could be computed quickly without affecting the operational score turnaround timeline.

Keywords Test security; nonauthentic text; text similarity; automated evaluation; human-in-the-loop

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A frequently encountered security issue in writing tests is nonauthentic text submission: Test takers submit texts that are not their own but rather are copies of texts prepared by someone else. Broadly speaking, there are two approaches to addressing this issue. The first approach involves preemptively identifying source texts (and those who prepare them) and detecting submitted texts based on the identified sources. This approach is easy to implement if the source identification is feasible. However, with large-scale, high-stakes tests, there are often many sources, and many people who prepare them, making preemptive source identification immensely challenging, if not downright impossible. This practical challenge motivates the second approach, in which nonauthentic texts are identified by comparing all possible pairings of submitted texts. As long as the same source is used more than once, this pairwise comparison approach allows test developers to identify sources and detect nonauthentic texts based on them without the need for a priori knowledge.

The main challenge in implementing the pairwise comparison approach is the sheer number of comparisons needed. With N unique texts, there are  $\frac{N\times (N-1)}{2}$  unique pairs to compare. If a test has a large enough volume to make preemptive source identification challenging, the number of texts submitted for each test administration is likely to be large as well; it would be impractical to manually review all incoming text pairs. It is in this context that automated evaluation of text similarity (AETS) holds promise. AETS is typically much faster than manual text review, which is particularly important in accommodating the large number of text pairs from a large-volume test. AETS also guarantees consistent and replicable results, both of which are crucial characteristics in information to guide high-stakes decisions, such as score cancellation.

In this report, we propose an AETS system for large-scale, high-stakes writing tests and report its performance on an operational data set from a language proficiency test. Declaring a submitted text as nonauthentic is a high-stakes decision that can lead to score cancellation. Therefore test programs often mandate careful review by content experts prior to such a decision. The proposed AETS system, which we call AutoESD (short for Automated Essay Similarity Detection), is designed to enhance and facilitate the expert reviews by identifying suspect text pairs and presenting reviewers with identified pairs along with supporting information.

The remainder of this report is organized as follows. We first provide background information by contextualizing the problem and introducing relevant AETS approaches. We then describe the constituents of the AutoESD system in detail, followed by a presentation of our methodology for the real-world data evaluation and its findings. We conclude the report with discussions about the implications of our findings, limitations, and future steps.

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#### **Background**

#### **Nonauthentic Text in Writing Tests**

A clear and concrete definition of a nonauthentic text is elusive in the context of a writing test. From a purist's perspective, any texts not written by test takers themselves may be considered nonauthentic. Applying this perspective to a writing test context, however, can be difficult because there can be a wide range of nonauthentic texts in terms of extent and seriousness, from using a few stock phrases to copying an entire text written by somebody else. Writing test programs often have scoring policies to handle different degrees of nonauthenticity. For example, occasional nonauthentic texts may be ignored during scoring, whereas extensive use of nonauthentic texts may be considered a security issue that can lead to a substantial penalty, such as score cancellation.

#### **Automated Evaluation of Text Similarity**

AETS relies on quantifiable definitions of how similar a text is to another text. Similarity between texts can be defined in multiple ways, resulting in multiple measures that can be used for AETS. In this section, we review a few that are relevant to this project.

AETS measures can be grouped into two categories, depending on whether similarity is defined in terms of raw texts or of numeric representations of texts. Text-based AETS measures capture the number of editing operations needed to turn a text into another. These measures are thus collectively called *edit distance measures*, and edit distance measures differ in terms of allowed editing operations. For example, the Levenshtein (1965) distance measure includes as editing operations deletion, insertion, and substitition. Alternatively, only deletions and insertions are considered under the longest common substring distance (Needleman & Wunsch, 1970). Other measures, such as the Damerau – Levenshtein distance (Damerau, 1964; Levenshtein, 1965), also count as an editing operation the transposition of adjacent characters. The sets of editing operations considered in these text-based AETS measures are defined at the character level. Consequently, text-based AETS measures capture the distance between two texts at the character level. The similarity between the two texts is the flip side of their distance; the further away a text is from the other in terms of an edit distance measure, the less similar they are to each other in terms of that measure, and vice versa.

Text-based AETS measures have been employed in several early systems designed to identify similar content. For example, Heintze (1996) used the number of consecutive characters shared by a pair of texts to measure their similarity in the context of information retrieval and academic plagiarism detection. Similarly, Manber (1994) proposed the sif system, which also utilizes consecutive characters as anchors to compare files containing texts and/or source code within a large database.

The other group of AETS measures relies on representing texts as numeric vectors and calculating the similarity between the vectors. The transformation from a text to a vector can take multiple forms with varying levels of complexity. A simple yet popular transformation involves treating a minimally relevant unit of text as a single dimension of the resulting vector consisting of frequency counts for those units in a given text. In general, the minimally relevant unit can be a character, a word, a series of words, or something in between. For example, let us consider words as the minimally relevant unit. Suppose there are W unique words among R texts. Let the set of W words be denoted by W such that its cardinality |W| is W. Text r,  $1 \le r \le R$ , can then be represented as a vector of length W whose first element represents the frequency of the first word (in W) in the text, whose second element represents the frequency of the second word (in W), and so on. Because this transformation regards a text as a set of words, it is often called the *bag-of-words* model.

The bag-of-words model was at the core of SCAM, which Shivakumar and Garcia-Molina (1995) developed to tackle a wide range of copy detection tasks. Specifically, the mechanism evaluates the number of shared words between digital materials with word-specific weights obtained in a reference corpus such that less frequent words would contribute more heavily toward measuring similarity than highly frequent words. Similarly, Hadjieleftheriou and Srivastava (2010) proposed a set of similarity measures based on the bag-of-words model with word-specific weights as an efficient way to find relevant answers to a given query within a database.

The bag-of-words model ignores the order of words in original texts, which may not be desirable, depending on the use case. To incorporate the word order information, the bag-of-words model can be generalized to consider a sequence of n consecutive words as the minimally relevant unit. Such generalized models are called n-gram models. As an illustrative example, consider the following sentence: 'Two dogs are running around the playground'. The sentence consists of seven

unique words, six unique bigrams ('two dogs', 'dogs are', and so on), five unique trigrams ('two dogs are', 'dogs are running', and so on), and so on. Such n-grams retain the original order of words (within the local window defined by n). Models based on n-grams with  $n \ge 2$  can thus utilize the order information.

The n-gram model has been used in multiple plagiarism detection systems. For example, Lyon et al. (2001) have developed Ferret, an academic plagiarism detector with trigrams (i.e., n = 3) at its core. ETS also has a legacy plagiarism detection system based primarily on shared trigrams (Tetreault & Chodorow, 2010). Researchers have also devised new detection methods by combining the n-gram model with additional information, such as semantic similarity (e.g., Nahnsen et al., 2005), syntactic information (e.g., Uzumer et al., 2005), and structural dependency (e.g., Mozgovoy et al., 2007).

The bag-of-words and *n*-gram models capture similarity in terms of surface-level, textual overlaps. This focus on textual overlap may be advantageous under certain use cases but may also limit the models' usefulness in other contexts, especially those that require capturing semantic similarity. For example, consider two synonyms 'sofa' and 'couch'. They are much more similar in meaning than are, say, 'bed' and 'car'. However, those four words will be considered as equally distinct under a model that defines similarity as a degree of textual overlap at the word level. Some recent approaches to text-to-vector transformation attempt to retain semantic relationships between (sub)words in the transformed vector space (e.g., Devlin et al., 2019; Peters et al., 2018). Their transformation functions are much more involved than counting and are typically obtained by fitting a probabilistic model to large corpora. Elements of the resulting vectors are often called *embeddings*. The embeddings of individual (sub)words can be aggregated (via various methods) to form a text-level embedding vector. It is also possible to obtain text-level embeddings in a more direct manner, rather than by aggregating (sub)word embeddings. A well-known example of such an approach is *latent semantic analysis* (Deerwester et al., 1990), in which a matrix of weighted word counts in texts (words in rows and texts in columns) is approximated via low-rank singular value decomposition and the element-wise product between the resulting singular values and the right singular vector for a given text is taken as the embedding of that text.

The flexibility of word embeddings has allowed researchers to measure text similarity in traditionally more challenging settings. For example, Britt et al. (2004) utilized text embeddings obtained via latent semantic analysis along with string-and pattern-matching techniques to identify multiple issues in student essays, including plagiarism and the lack of proper source attribution. Glava et al. (2018) used word embeddings to measure text similarity between documents written in different languages. El Moatez Billah Nagoudi et al. (2018) incorporated word embeddings as part of a two-stage plagiarism detection system. Word embeddings are typically learned through deep learning methodologies involving multiple layers of hidden variables. Wang et al. (2019) has provided another example of applying a deep learning methodology to the nonauthentic response detection task in the context of a speaking test.

Once texts are transformed into numeric vectors, similarity between two such vectors (or distance, which is the flip side of similarity) can be quantified in multiple ways. For example, one can turn all nonzero counts in vectors into 1 and divide the number of shared elements by the number of unique elements between two texts. This "intersection-over-union" similarity measure ranges from 0 (no shared element between the two) to 1 (complete overlap) and is called the *Jaccard similarity index*. Another popular measure is *cosine similarity*, which represents the cosine value of the angle between two vectors of the same dimension (two texts in this use case). Cosine similarity thus ranges from -1 (two opposite text vectors) to 1 (two proportional text vectors).

Plagiarism and copy detection is a popular task within a large body of literature. In addition to the methods we review herein, numerous others have been proposed, implemented, and evaluated. An extensive review of this literature goes beyond the scope of this report; we refer interested readers to surveys like Alzahrani et al. (2011) and Foltýnek et al. (2019). We highlight that not all approaches in the literature would be relevant or effective in detecting nonauthentic texts in the context of a writing test. Many methods have been developed to detect highly elaborated and refined copying or plagiarism attempts that do not match surface-level texts but retain semantic and syntactic structures (e.g., Hussain & Suryani, 2015) or overall ideas (e.g., Gipp et al., 2014). We believe that such attempts are unlikely to be made in the context of writing tests, in which examinees have a time limit and are monitored by proctors.

#### **Objectives**

The goal of this project was to develop an effective tool to identify and review nonauthentic texts in the context of a large-scale writing test. To achieve this goal, we propose AutoESD, a human-in-the-loop AETS system that computes

similarity scores between texts, selects a subset for review based on the resulting similarity scores, and presents to expert reviewers the selected subset with the similarity scores as well as other relevant information. AutoESD consists of two main components, one for computing the similarity scores and another for presenting the information to reviewers such that they can make final decisions. The first component is a behind-the-scenes computing engine; the second one takes the form of a web-based dashboard. The computing engine is designed to run regularly as new tests are administered and to generate output files that the web dashboard uses for presentation. Reviewers can review the output files with an analytics-enhanced dashboard, evaluate texts with excess similarity, and decide whether to recommend a text for score cancellation.

#### **Automated Evaluation of Text Similarity Measures in AutoESD**

We focused on AETS measures based on textual overlap, namely, edit distance and n-gram models. This decision was motivated by the nature of the detection task at hand. In a typical large-scale writing test, many examinees are assigned to the same prompt, and texts written for the shared prompt are expected to be semantically similar, which could lead to a high noise floor for semantic similarity measures based on embeddings. Moreover, given the timed nature of writing tasks, submitted texts frequently include typos, which are difficult to accommodate using embedding-based measures. On the other hand, it is highly unlikely that two independently written texts will share a large amount of textual overlap. AETS measures based on edit distance can accommodate typos with little difficulty. AETS measures based on edit distance and n-gram models also have an additional practical advantage of requiring less computing power than embedding-based measures.

#### **Token Set Ratio**

The token set ratio measure captures the amount of textual overlap in terms of the edit distance between a given pair of texts,  $t_i$  and  $t_j$ ,  $1 \le i \le R$  and  $1 \le j \le R$ . Calculating this measure involves the following set of preprocessing steps for the compared texts.

First, each of the two texts is transformed into a set of words (unigrams); that is, texts  $t_i$  and  $t_j$  become sets  $\mathbb{U}^1_i$  and  $\mathbb{U}^1_j$ , respectively. The set transformation reduces multiple occurrences of the same word into one element in the resulting set.

The sets  $\mathbb{U}^1_i$  and  $\mathbb{U}^1_j$  are further divided into three mutually exclusive subsets: the intersection (denoted by  $\mathbb{U}^1_{i\cap j}$ ), the set containing unigrams that belong to text i but not to j (denoted by  $\mathbb{U}^1_{i-j}$ ), and the set containing unigrams that belong to text j but not to i (denoted by  $\mathbb{U}^1_{j-i}$ ). The three mutually exclusive sets are then compared in three different ways, yielding three distance measures, as follows:

$$d_{1} = D\left(T\left(\mathbb{U}_{i\cap j}^{1}\right), C\left(T\left(\mathbb{U}_{i\cap j}^{1}\right), T\left(\mathbb{U}_{i-j}^{1}\right)\right)\right), \tag{1}$$

$$d_{2} = D\left(T\left(\mathbb{U}_{i\cap j}^{1}\right), C\left(T\left(\mathbb{U}_{i\cap j}^{1}\right), T\left(\mathbb{U}_{j-i}^{1}\right)\right)\right), \tag{2}$$

$$d_{3} = D\left(C\left(T\left(\mathbb{U}_{i\cap j}^{1}\right), T\left(\mathbb{U}_{i-j}^{1}\right)\right), C\left(T\left(\mathbb{U}_{i\cap j}^{1}\right), T\left(\mathbb{U}_{i-i}^{1}\right)\right)\right), \tag{3}$$

where D(a, b) stands for the Levenshtein edit distance between texts a and b,  $T(\mathbb{A}^1)$  flattens a unigram set  $\mathbb{A}^1$  into a text by concatenating all its elements in order (e.g., for a unigram set  $\mathbb{A}^1 = \{\text{`apple'}, \text{`orange'}\}$ ,  $T(\mathbb{A}^1) = \text{`apple orange'}$ ), and C(x, y) represents the concatenation of two texts x and y.

The three distance measures involve texts of different lengths. To account for the impact of length, the distance measures are then normalized in terms of the number of characters. Let L(t) denote the length of text t in characters. The normalized distance measures are obtained as follows:

$$d_{1}^{\text{norm}} = \frac{d_{1}}{L\left(T\left(\mathbb{U}_{i\cap j}^{1}\right)\right) + L\left(C\left(T\left(\mathbb{U}_{i\cap j}^{1}\right), T\left(\mathbb{U}_{i-j}^{1}\right)\right)\right)},\tag{4}$$

$$d_{2}^{\text{norm}} = \frac{d_{2}}{L\left(T\left(\mathbb{U}_{i\cap j}^{1}\right)\right) + L\left(C\left(T\left(\mathbb{U}_{i\cap j}^{1}\right), T\left(\mathbb{U}_{j-i}^{1}\right)\right)\right)},\tag{5}$$

$$d_{3}^{\text{norm}} = \frac{d_{3}}{L\left(C\left(T\left(\mathbb{U}_{i\cap j}^{1}\right), T\left(\mathbb{U}_{i-j}^{1}\right)\right)\right) + L\left(C\left(T\left(\mathbb{U}_{i\cap j}^{1}\right), T\left(\mathbb{U}_{j-i}^{1}\right)\right)\right)}.$$
(6)

Last, the normalized distance measures are transformed to similarity measures by subtracting them from 1:

$$s_1 = 1 - d_1^{\text{norm}},\tag{7}$$

$$s_2 = 1 - d_2^{\text{norm}},$$
 (8)

$$s_3 = 1 - d_3^{\text{norm}}.$$
 (9)

The maximum among the three similarity measures is the token set ratio similarity measure between texts i and j, denoted by  $S_{ii}^{tsr}$ :

$$S_{ij}^{\text{tsr}} = \max(s_1, s_2, s_3).$$

#### **Trigram Cosine Similarity**

The trigram cosine similarity measure quantifies the similarity between two texts in terms of three consecutive word sequences (i.e., trigrams). The trigram cosine similarity measure between a given pair of texts within a given pool can be obtained with the following three steps.

First, all texts in the pool are transformed into a length  $U^3$  vector of trigram counts. Specifically, the transformation maps text  $t_i$ ,  $1 \le i \le R$ , onto a  $U^3 \times 1$  vector  $\lambda_i$  whose u th element,  $1 \le u \le U^3$ , represents the count of trigram u in  $t_i$  and is called the *term frequency* (tf) of that trigram. The resulting R vectors can be stacked to form an  $R \times U^3$  matrix, denoted by  $\Lambda$ , whose rows correspond to texts and whose columns correspond to trigrams. Formally put,

$$\boldsymbol{\Lambda} = \begin{pmatrix} \boldsymbol{\lambda}_1^T \\ \boldsymbol{\lambda}_2^T \\ \vdots \\ \boldsymbol{\lambda}_I^T \end{pmatrix}.$$

This matrix is called the *document-term matrix* of a text pool. The (i, u) th element of document-term matrix  $\Lambda$ , denoted by  $\lambda_{iu}$ , represents the term frequency of trigram u in text i.

The second step involves weighting the trigram tf values in the document-term matrix  $\Lambda$  using inverse document frequency (idf; Sparck Jones, 1972). The idf weight of trigram u, denoted by idf<sub>u</sub>, is obtained as follows:

$$idf_{u} = log\left(\frac{1+R}{1+\sum_{r=1}^{R} I\left(\lambda_{ru} \neq 0\right)}\right) + 1,$$

where I(a) is the indicator function for condition a (i.e., I(a)=1 if condition a is satisfied, and 0 otherwise). As the name indicates, the idf of trigram u is large if it appears in a small number of documents in the pool, and vice versa. Let  $\Omega$  denote the  $U^3 \times U^3$  diagonal matrix with idf<sub>u</sub> being its u th diagonal element,  $\omega_{uu}$ . Postmultiplying the document-term matrix  $\Lambda$  with the idf weight matrix  $\Omega$  amounts to, for every trigram u, weighting its tf value with the corresponding idf value. More formally, we obtain the  $R \times U^3$  tf-idf (Salton & Buckley, 1988) matrix, denoted by  $\Theta$ , as follows:

$$\Theta = \Lambda \Omega$$
.

The (i, u) th element of the tf-idf matrix  $\Theta$ , denoted by  $\theta_{iu}$ , represents the tf-idf value of trigram u in text i.

The final step takes the tf-idf matrix  $\Theta$  as input and computes the trigram cosine similarity measure between a given text pair within the pool. Specifically, the trigram cosine similarity measure between texts i and j, denoted by  $S_{ij}^{tc}$ , is the cosine similarity between the i th row and the j th row of the tf-idf matrix  $\Theta$ :

$$S_{ij}^{\text{tc}} = \frac{\sum_{u \in \mathbb{U}^3} \theta_{iu} \theta_{ju}}{\sqrt{\sum_{u \in \mathbb{U}^3} \theta_{iu}^2} \sqrt{\sum_{u \in \mathbb{U}^3} \theta_{ju}^2}},$$

where  $\theta_{iu}$  is the tf-idf value for trigram u in text i (i.e., the (j, u) th element of the tf-idf matrix  $\Theta$ ).

Both the shape (i.e.,  $R \times U^3$ ) and the elements of a tf-idf matrix are specific to the pool of interest. Therefore the same pair of texts would in general have different tf-idf weighted vector representations in a different pool, which in turn would lead to different trigram cosine similarity measures.

#### **Bilingual Evaluation Understudy**

The Bilingual Evaluation Understudy (BLEU) score (Papineni et al., 2002) characterizes the similarity between a reference corpus and candidate texts by measuring the number of shared n-grams across multiple n and aggregating them. The reference—candidate distinction reflects its original use case in the context of evaluating machine translation output, in which candidate outputs from a machine translation system are compared to high-quality reference translations made by human experts. Because human experts tend to produce different yet valid translations of the same source text, it is common in the machine translation context to compare a candidate output to multiple references. This practice is reflected in the use of the term reference corpus (to refer to multiple reference translations). By considering n-gram overlaps across multiple n, the BLEU score is designed to quantify the reference—candidate similarity in terms of the choice of words as well as their order.

For a given n, the amount of n-gram overlap between a reference corpus and a candidate text is quantified by modified precision of the candidate in reproducing n-grams in the reference corpus. We first discuss the concept of precision in this context and then introduce the modification.

Let the multiset of n-grams in candidate text i be denoted by  $\mathfrak{M}_{i}^{n}$ . The cardinality of this multiset, denoted by  $M_{i}^{n}$ , is the number of n-grams in text i and does not necessarily equal  $U_{i}^{n}$ , which represents the number of u-grams in text i; they are equal if and only if every n-gram in text i occurs only once. Let the multiset of n-grams that appear in candidate text i and the reference corpus be denoted by  $\mathfrak{M}_{i\cap C}^{n}$ , with C denoting the reference corpus. The cardinality of this multiset, denoted by  $M_{i\cap C}^{n}$ , represents the number of n-grams in text i that also appear in the reference corpus. The precision of candidate text i, denoted by  $P_{i}^{n}$ , is then obtained as follows:

$$P_i^n = \frac{M_{i \cap C}^n}{M_i^n}.$$

The denominator  $M_{i\cap C}^n$  ranges from 0 to  $M_i^n$ . The corresponding precision  $P_i^n$  is thus a rational number between 0 and 1. The n-gram precision  $P_i^n$  may appear appealing as a similarity measure but has a major caveat that involves (almost) degenerating systems. Papineni et al. (2002) illustrated this caveat with the example of a degenerating system that outputs only a single word, 'the', multiple times. Because the definite article is one of the most frequently used words, it is highly likely to be included in any given reference corpus. The resulting unigram precision is thus 1, despite the apparent failure of the candidate text to convey any meaning, let alone properly approximate references.

Papineni et al. (2002) addressed this caveat by introducing a modified version of the precision measure. Specifically, they modified the precision measure such that the maximum number a given n-gram can contribute toward the shared n-gram count (i.e., the numerator for the precision measure) is set to equal the maximum number of that n-gram appearing in any of the texts constituting the reference corpus. Suppose there are  $Q \ge 1$  texts in the reference corpus. Let the multiset of n-grams in reference text q,  $1 \le q \le Q$ , be denoted by  $\mathfrak{M}_q^n$ . Furthermore, let the multiplicity of n-gram k ( $1 \le k \le U_i^n$  for candidate text i;  $1 \le k \le U_q^n$  for reference text q) in the multiset for text a  $\mathfrak{M}_a^n$  be denoted by  $m_a^n(k)$ . We can then write the denominator of the precision as  $M_i^n = \sum_{k=1}^{U_i^n} m_i^n(k)$ . Similarly, let the number of the same n-gram k appearing in reference text q be denoted by  $m_q^n k$ . The contribution of n-gram k in text i, denoted by  $M_{ik}^n$ , toward the modified precision

is bounded by the maximum multiplicity of that *n*-gram among *Q* reference texts:

$$M_{ik}^n = \min \left\{ m_i^n(k), \max_q \left[ m_q^n(k) \right] \right\}.$$

The modified *n*-gram precision of candidate text *i*, denoted by  $p_i^n$ , is then obtained as follows:

$$p_i^n = \frac{\sum_k M_{ik}^n}{M_i^n}.$$

The resulting modified precisions are then aggregated across the values of n as a weighted geometric mean of n-gram modified precisions:

$$\exp\left(\sum_{n=1}^N w_n \log p_i^n\right),\,$$

where  $w_n$  is the weight for the n-gram.

Another caveat of using precision as a similarity measure is underrepresenting reference texts. This caveat is easy to illustrate with an example. Suppose a candidate sentence 'I like apples' with the corresponding reference sentence of 'I like apples and oranges'. The candidate underrepresents the reference, but the precision measure, with or without the modification, is 1. To address this issue, Papineni et al. (2002) introduced a penalty to candidate texts that are too short (called the *brevity penalty*). The concept of being "too short" is operationalized as being shorter than the shortest of the reference texts in terms of word count (i.e., the number of unigrams). The number of words in candidate text i equals the cardinality of its unigram multiset  $M_i^1$ . Similarly, the number of words in reference text q is denoted by  $M_q^1$ . Then, the brevity penalty of candidate i, denoted by  $b_i$ , is obtained as follows:

$$b_i = \begin{cases} 1, & \text{if } M_i^1 > \min_q \left( M_q^1 \right) \\ \exp \left[ 1 - \frac{\min_q \left( M_q^1 \right)}{M_i^1} \right], & \text{otherwise.} \end{cases}$$

Finally, the BLEU score of a candidate text i in reference to corpus C, denoted by  $S_{iC}^{\mathrm{BLEU}}$ , is obtained as follows:

$$S_{iC}^{\text{BLEU}} = b_i \times \exp\left(\sum_{n=1}^{N} w_n \log p_i^n\right).$$

The weights, one for each n gram involved, can be specified depending on the use case. The most common form of the BLEU score involves a range of n from 1 to 4 with the uniform weight across the four n-gram similarity values. The use of the geometric mean for aggregation leads to the overall zero score whenever any individual n-gram similarity value is zero.

Unlike the token set ratio measure or the trigram cosine similarity, the BLEU score is an asymmetric measure; swapping candidate and reference texts will in general lead to different BLEU scores. When every incoming text is compared to every other in a pairwise manner, the reference—candidate designation within a pair is arbitrary. We thus do not consider the BLEU score for all pairwise comparisons of incoming texts. However, the BLEU score may prove useful in different scenarios in which there exists a natural reference—candidate distinction. For example, a test program may keep a list of nonauthentic texts that were detected in previous administrations and plan to compare all incoming texts against the list.

#### Implementation

We developed a custom computing pipeline in python to obtain the similarity measures using multiple libraries. Computations for the token set ratio measure were implemented using the *token\_set\_ratio* function in the RapidFuzz library (Bachmann, 2021). Specifically, we used the library's *process* module to batch process the computation for efficiency. For the trigram cosine similarity measure, we used the *TfidfVectorizer* function in the scikit-learn library (Pedregosa et al., 2011) to transform texts into a tf-idf weighted matrix. The same library's *cosine\_similarity* function was then used to obtain the similarity measure between tf-idf weighted text vectors. Last, we wrote a custom function to obtain the BLEU scores to avoid any overhead irrelevant to our specific use case.

#### **Evaluation Study**

#### Context: The TOEFL iBT® Test and Its Writing Section

The  $TOEFL\ iBT^{\circledast}$  test is a widely used academic English proficiency assessment whose main use involves informing and guiding higher education admission decisions for individual test takers (ETS, 2023). The test includes four sections, reading, listening, speaking, and writing, each of which yields a score on a 0–30 scale. The total score is the sum of the four section scores and thus ranges from 0 to 120. The reading and listening sections consist of selected-response items. The speaking and writing sections, on the other hand, consist of constructed-response items for which test takers are asked to produce speech (the speaking section) and writing (the writing section) samples. Our focus in this study was on nonauthentic text submission in the writing section. For convenience, we use the term  $TOEFL\ iBT\ Writing\ test$  to refer to the writing section of the TOEFL iBT test in the remainder of this report.

At the time of this study (March 2021), the writing section includes two tasks. The first task presents test takers with a reading passage about a topic, followed by a lecture (an audio file played only once to test takers without its script shown) about the same topic, and asks test takers to write a summary of the lecture in relation to the passage. Because this task requires test takers to integrate information from the passage and lecture in their writing, it is called the *integrated task*. The second task, called the *independent task*, asks test takers to write about their opinions and/or preferences about a topic with their rationales. Both the integrated and the independent tasks require that test takers use their own language; copying any source material verbatim is not part of the tasks. To reflect the differences in their design and requirements, each task is associated with its own scoring rubric. Submitted texts are scored by a randomly selected rater in the TOEFL iBT professional rater pool and by an automated scoring system (Attali & Burstein, 2006) on a 6-point scale ranging from 0 to 5.

The TOEFL program introduced remote TOEFL iBT administrations (called the TOEFL iBT Home Edition) in 2020. As has been the case with test center administrations, there is an interest in evaluating and identifying nonauthentic responses from remote administrations. Another form of nonauthentic texts involved verbatim copies of the lecture script for the integrated task.

#### Method

#### Data

We examined the performance of the AutoESD similarity measures on a data set from the TOEFL iBT test program. Specifically, the data set consisted of operational responses to both integrated and independent tasks from 15 remote administrations. The administrations differed widely in terms of the number of test takers, which in turn led to a wide range in the number of texts across administrations from 127 to 4,590. The total number of texts in the data set was 50,639, evenly split between the integrated (25,347) and independent (25,292) tasks. We divided the data set into two subsets according to the task type and analyzed them separately.

#### **Analysis**

The main goal of this study presented an unsupervised problem. At the time of this study, the TOEFL iBT data set did not include any label indicating the authenticity of a text, and it was not feasible to add labels based on expert reviews, because conducting such reviews would be extremely costly. Therefore, to evaluate whether texts with excessive similarity can be identified based on the AutoESD similarity measures, we examined the distributions of the similarity measures. Specifically, we considered the distributional characteristic of an effective measure to be a low noise floor with a distinct group of outliers with excessively large values. This characteristic would yield clear separation of outliers, which would in turn facilitate the detection of suspect texts.

We evaluated the similarity measure distributions separately for the integrated and independent tasks. The separate analysis plan reflected the difference between the two tasks in design: As noted earlier, the integrated task included multiple sources of information shared by all test takers assigned to the same item, whereas for the independent task, test takers shared only a short prompt (often a single sentence). We thus expected the overall distributions of similarity measures to differ across the two tasks. For both tasks, we obtained the token set ratio and trigram cosine similarity measures for all

possible pairings of texts within each administration. The BLEU score was excluded in this pairwise comparison because of its asymmetric nature. To address the challenge specific to the integrated task involving verbatim copies of lecture scripts, we computed all three measures between every incoming text and its associated lecture script.

We excluded from all analyses texts that were shorter than 50 words. Test taker responses to TOEFL iBT Writing tasks are rarely that short; the total number of excluded texts was 846 (1.7%), 577 of which were from the integrated task and the remaining 269 of which were from the independent task. This choice was motivated by multiple factors. First, it is in general difficult to demonstrate proper topic development within such a short text (high-scoring texts tend to have more than 200 words), and therefore texts that are shorter than 50 words would almost always receive a very low score. Because the main motivation for nonauthentic text submission is to receive a high score, it is unlikely that a nonauthentic text will be that short. Moreover, such short texts would have led to many unbalanced pairs in terms of length, between which the token set ratio measure is not effective in characterizing similarity. If one text in a pair is much shorter than the other, it's likely that most, if not all, words in the shorter text also appear in the longer text. As an extreme example, when the set of unigrams in text i,  $\mathbb{U}^1_i$ , is a subset of that in text j,  $\mathbb{U}^1_j$ , the token set ratio measure between i and j is 1, regardless of how different the two sets are in terms of their size. This characteristic of the token set ratio measure, combined with the fact that nonauthentic texts are rarely shorter than 50 words, could have led to many false positives.

We also examined the effectiveness of the measures by means of expert reviews of independent task text pairs that yielded similarity values exceeding thresholds. This review was possible because the number of texts to be reviewed was expected to be much smaller than the entire set of all possible text pairs in the data set. A major challenge in setting up the expert review was the lack of preset threshold values for excessive similarity: Because this was the first time the AutoESD measures were used in the TOEFL iBT context, we did not know which values to use as thresholds. We thus began with initial threshold values determined based on the distributions of the measures and then iteratively refined them with input from the experts.

#### Human Expert Review

The integrity and objectivity of automated systems, particularly those driven by artificial intelligence (AI), are in the spotlight these days. As the demand for transparency and fairness in AI escalates, the incorporation of human-centered AI (HCAI) and "human-in-the-loop" methodologies has proven instrumental to mitigating numerous challenges inherent to AI applications. Such human-centric approaches are particularly important when navigating the intricate nuances of determining what constitutes excessive similarity. Determining the threshold beyond which textual overlap can be considered as the result of cheating behaviors requires expert judgment, guided by robust, time-tested policies.

We emphasize that the AutoESD system is not a draconian tool that would lead to automatic score cancellation; rather, it is a tool designed to work in tandem with human experts, while at the same time assisting experts in making consistent decisions. This design goal for the AutoESD system is represented in its web-based dashboard. A screenshot of the dashboard is presented in Figure 1. The dashboard provided a user interface to review text pairs that were flagged for excessive similarity in terms of the AutoESD measures. Human experts can filter flagged text pairs by task type (integrated or independent) and similarity values. The dashboard also presented multiple pieces of visual and statistical information, including highlighting overlapping texts and the ratio of overlap within a given text pair.

#### Results

#### All Pairwise Comparisons Among Incoming Texts

Figure 2 presents the empirical cumulative distributions of the token set ratio and trigram cosine similarity measures from the 1st to the 99th percentile. The empirical distributions differed across the task types at their right tail. Specifically, the integrated task distributions yielded higher similarity values than those from the independent task distributions beyond the 90th percentile. This difference is expected considering that the integrated task provided test takers with many more texts that can be used in their responses (thus creating opportunities for benign textual overlap) than the independent task did

Our assumption going into the analysis was that the vast majority of the text pairs would not be based on the same nonauthentic sources; that is, the empirical distributions shown in Figure 2 (i.e., those up to the 99th percentile values)

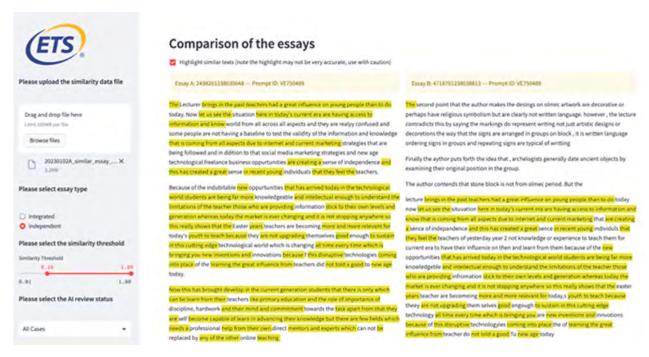


Figure 1 Web-based review dashboard enhanced with interactive analytics to facilitate the human expert review.

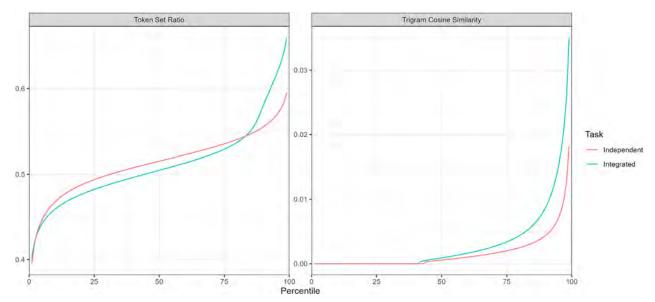
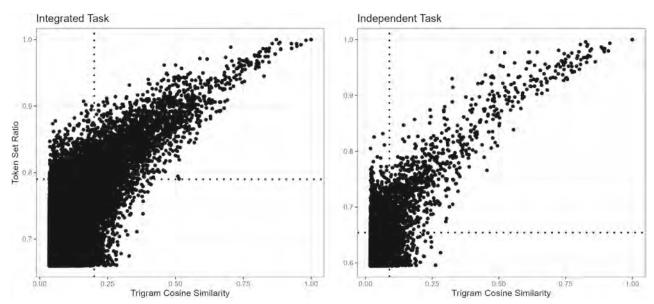


Figure 2 Empirical cumulative distributions of token set ratio and trigram cosine similarity measures from the 1st to 99th percentile values by task type.

would constitute noise floors rather than indicating pairs with excess similarity. To examine whether we could interpret these empirical distributions as noise floors, we reviewed a small number of randomly sampled pairs that yielded similarity values near the 99th percentiles. The review did not reveal any text pairs that were excessively similar to each other, which was in line with our original assumption.

The noise floor of the trigram cosine similarity measure was much lower than the token set ratio measure. Approximately 40% of all incoming text pairs yielded zero trigram cosine similarity, whereas the corresponding percentile value for the token set ratio measure was approximately 0.5. This difference arises from the respective definitions of the measures. The token set ratio measure captures word-level overlaps, whereas the trigram cosine similarity is based on overlapping sequences of three consecutive words. It is much more likely for two texts that are not based on the same source to share



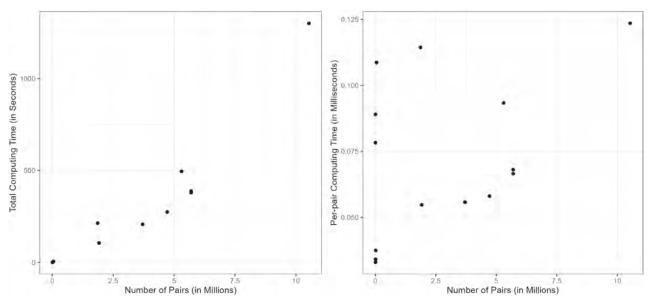
**Figure 3** Bivariate distributions of token set ratio and trigram cosine similarity measures from the 99th percentile values by task type. The dotted lines represent the 99.99th percentile values in the respective distributions.

a common set of words than a common set of trigrams. However, even the noise floor of the token set ratio measure was sufficiently low in that the 99th percentile value did not go beyond 0.66. There was enough headroom for identifying text pairs with excessively high values for both measures.

Our main interest lay in text pairs with extremely large similarity measures in relation to the overall similarity distributions. Figure 3 shows bivariate distributions of text pairs with similarity measures larger than the 99th percentile values of the respective cumulative distributions. We observed a qualitative change in the relationship between the two measures starting around the 99.99th percentile values, indicated by the dotted lines in Figure 3. Specifically, the two measures appeared to have only a weak relationship before that point but showed a strong linear relationship after that point. The change in the bivariate relationship was more pronounced for the independent task than for the integrated task. This observation was also supported by correlation coefficient estimates. The Pearson correlation coefficients between the two measures among the pairs below the 99.99th percentiles in the respective distributions were 0.60 and 0.35 for integrated and independent tasks, respectively, whereas the corresponding correlation coefficients among the pairs with similarity values larger than the 99.99th percentiles were 0.79 and 0.91, respectively.

We also examined how long it took to compute the similarity measures for all incoming pairs across administrations. Because administrations differed in terms of the number of total incoming texts (and thus the number of all possible text pairs), this gave us an opportunity to evaluate the computing time requirement at various scales. Figure 4 shows the results in terms of the total computing time (in the left panel) and the per-pair computing time (in the right panel) for integrated task texts on a laptop utilizing a single 1.6 GHz CPU core and 16 GB RAM. Computing time results for independent task texts were highly comparable to those for the integrated task texts and are thus not shown to avoid redundancy. The two panels in Figure 4 present essentially the same information: The computing time increased approximately linearly as a function of the number of pairs. The deviation from a perfectly linear relationship is not surprising because other factors affected the computing time (e.g., the number of unique trigrams in the administration, the number of words in each text within a pair).

The (approximately) linear relationship provides an empirical justification to obtain a preliminary estimate of computing time for a future administration using linear extrapolation. For example, with the maximum rate of 0.125 ms per pair, a large administration with 10,000 total incoming texts, which is approximately 2 times larger than the largest administration (and approximately 4 times more unique text pairs), would need approximately 6,000 s to complete all pairwise similarity comparisons on the same laptop. T his estimate, which is less than 2 hours, is a tiny fraction of the operational turnaround time of several days for the TOEFL iBT. Moreover, we expect that, when implemented operationally, the similarity computing process will run on a much more powerful and reliable machine than the laptop we used in this study, which could lead to even shorter per-pair computing times.



**Figure 4** Total computing time and per-pair computing time for all pairwise comparisons among integrated texts. Each dot represents computing time for an administration, whose size (in the number of unique pairs) is shown on the *x*-axis.

#### **Comparing Incoming Texts to Lecture Scripts**

There were a total of 64 lecture scripts in our data set. They varied widely in terms of the number of texts submitted, from 1 to 1,209. Because we were interested mainly in extreme values in the similarity measure distributions, we focused on scripts with large numbers of texts. We thus excluded 44 scripts with fewer than 500 texts and focused on the remaining 20. The empirical distributions of all three similarity measures across the 20 scripts are presented in Figure 5.

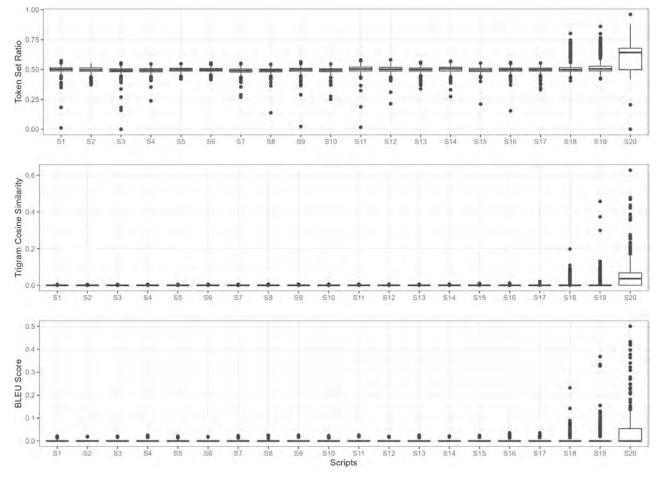
The similarity measure distributions were highly comparable across scripts (and within measures), except for the last three: Scripts 18–20. Specifically, Scripts 18 and 19 yielded more outliers with excessive similarity values than did the first 17 scripts, and Script 20 produced even more excessive similarity outliers as well as an overall distribution that differed from the rest. We examined the text that led to the maximum similarity values for each script and found no evidence of excessive verbatim copying in the texts from the first 18 scripts. However, we did observe evidence of verbatim copying in the texts from the last three scripts. Moreover, the extent of such evidence was aligned to the magnitude of the similarity measures; the larger the similarity measures were, the more extensive were verbatim copies.

The comparison against lecture scripts required much less computing resources than the all-pairwise comparison (shown in Figure 4). This reduction in computing resources had to do with the difference in the number of required comparisons between the two: For the lecture script comparison, we only needed to make as many comparisons as there were incoming texts, because each incoming text only needs to be compared to its own lecture script. The computing time did not exceed 1 min even for the script with more than 1,000 texts. We thus consider to be trivial the impact of this comparison on the overall score turnaround time.

#### Expert Review of Flagged Text Pairs for Independent Task

We decided to flag independent task text pairs for expert review by utilizing the two measures in a conjunctive manner; that is, a text pair was flagged if and only if it yielded the token set ratio and trigram cosine similarity values larger than their respective threshold values. This choice was motivated by the strong linear relationship between the measures in the relevant right tail region of the bivariate distribution.

We initially picked the threshold values of 0.7 and 0.3 for the token set ratio and trigram cosine similarity measures, respectively. These values corresponded to points beyond which only a very small fraction of text pairs could be found in their respective distributions (as can be seen in Figure 2). Experts on the TOEFL iBT Writing team reviewed



**Figure 5** Empirical distributions of token set ratio, trigram cosine similarity, and BLEU score measures across the 20 scripts with more than 500 incoming texts. Script numbers are assigned based on the increasing order of the maximum trigram cosine similarity value.

the flagged text pairs from the independent tasks and considered all of them as clear cases of nonauthentic texts; that is, the AutoESD similarity measures with the initial threshold values achieved perfect precision in detecting suspect independent task text pairs. We then progressively lowered the threshold values for the two measures and provided additional samples for review. The experts noted that, as we lowered the threshold values, the number of false positives also increased, which indicated a close relationship between the AutoESD similarity measures and human expert judgments.

#### Discussion

The findings of the evaluation study provided empirical evidence to gauge how effectively the proposed AutoESD system would detect nonauthentic texts for its intended use case. The system was capable of identifying suspect texts based on the distributional characteristics of its similarity measures. The subsequent expert reviews showed that the identified text pairs were indeed similar to each other. Moreover, the detection performance was aligned to the threshold values of the AutoESD similarity measures, indicating that the measures were predictive of human expert judgment. The estimated computing time for operational administrations was short enough not to affect the current score turnaround time. We thus consider the overall performance of the AutoESD system to be highly encouraging.

The relationship between the detection performance and threshold values can be leveraged to adapt the system to potential changes in available resources. Specifically, the similarity threshold values could be manipulated to find a desirable precision-coverage trade-off given a fixed amount of available expert review time. For example, if experts could spend more time reviewing suspect texts, the current threshold values can be lowered

to achieve even better coverage. Alternatively, if desired, we could raise the threshold values to avoid overwhelming the review process while focusing on highly suspect submissions characterized by extremely large similarity values.

The system can also be refined to improve coverage without sacrificing precision, or vice versa, by means of a separate classifier (or an ensemble of classifiers) using human expert review results as labels. At the time of the evaluation study, we did not have enough data with expert labels to pursue such a classifier. An important difference between the initial detection of suspect texts and the later, more refined classification based on a separate classifier is that the number of texts that need to be considered by the classifier is expected to be much smaller than that encountered during the initial detection stage. This difference can be leveraged in designing a classifier by utilizing a wide variety of features, including computationally intensive ones. We believe that a well-performing classifier can provide an impactful added value to AutoESD by improving coverage without necessarily increasing the number of reviews needed.

This project was guided by a singular focus on providing a practical yet effective means of identifying suspect texts for large-scale writing tests. The practical focus of this project led to decisions that were made quickly based on the availability of data as well as our experience. For example, the data set we used to evaluate the system performance was limited in that it contained operational responses collected in a short time window. Moreover, the selection of the similarity measures was motivated largely by our prior experience. We acknowledge that those decisions may not have been optimal and consider them as limitations of this project. Another limitation of AutoESD has to do with its dependence on multiple uses of the same source text; that is, AutoESD is not designed to detect a nonauthentic response that is unique within a given administration.

The encouraging results and the limitations of this project provide multiple promising avenues for future work. Although we focused on evaluating the performance of AutoESD on the TOEFL iBT test data set, the similarity measures we used are generically applicable to any pairwise text comparison. The proposed system can thus be effective in detecting nonauthentic texts for other standardized writing tests. Another line of future work involves, as noted earlier, refining the system output by training a classifier for even more highly suspect texts. As of this writing, this effort has already begun and yielded promising primary results, and its details will be documented in a separate report. We also regard evaluating other similarity measures and developing new ones as a next step toward making AutoESD more effective and generalizable. Last, we consider keystroke logs as a promising source of data to detect unique nonauthentic texts. There is empirical evidence of differences in keystroke logs between genuine drafting and source copying (Conijin et al., 2019; Deane et al., 2018) and for the potential to exploit the differences to detect nonauthentic texts (Trezise et al., 2019) and other types of security breaches (Choi et al., 2021).

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