

## Conceptual Article

# Advancements in English listening education: Chat GPT and convolutional neural network integration

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In today's globalized world, strong English listening skills have become more essential than ever before. Whether you're a language learner, a professional conducting business internationally, or a traveler exploring new cultures, the ability to understand spoken English is an asset. Fortunately, advancements in technology have opened new avenues for enhancing our English listening skills. One cutting-edge solution that has gained attention is the Chat GPT and Convolutional Neural Network (CNN) model. This innovative approach incorporates AI technology to improve language processing and comprehension. Listening is a crucial skill in language learning as it helps students become more proficient in understanding spoken language, accents, and various forms of communication. It is essential for effective communication in real-life situations. The research findings could highlight the potential benefits of using multimedia applications for improving listening skills, contributing to a better understanding of how technology can enhance language education.

Keywords: Chat GPT; Convolutional neural network integration (CNN); Education; Teaching; Technology; Students

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## 1. Introduction

It's evident that artificial intelligence [AI] is having a significant impact on various aspects of modern life, including education. The advancements in AI technology are indeed paving the way for transformations in the educational landscape (Abdel-Hamid et al., 2014). OpenAI and ChatGPT are indeed two exciting examples of AI technology that have the potential to revolutionize education. OpenAI, established in 2015, is a notable player in the AI field. It offers an open-source platform that grants developers access to a wide array of machine-learning tools and models (Field, 2008).

This democratization of AI tools allows for the creation of innovative applications in education and beyond. The availability of these resources encourages the development of AI-driven solutions that cater to various educational needs, making learning more personalized, efficient, and accessible (Luckin et al., 2016; Yetişensoy & Rapoport, 2023). ChatGPT, on the other hand, is a state-of-the-art language model developed by OpenAI. It can generate text that closely resembles

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human speech, making it a versatile tool for communication, content creation, and even educational purposes (Krizhevsky et al., 2012). In education, ChatGPT can facilitate interactive and engaging learning experiences. It can provide explanations, answer questions, assist with problem-solving, and simulate discussions with human-like responses, enhancing the overall learning process. As Mhlanga (2023) points out, the rapid pace of technological advancement and the increasing interconnectedness of the world has brought about profound changes in various aspects of society, the economy, and the environment. The evolution of AI, including breakthroughs like ChatGPT, reflects this progress. These advancements present both opportunities and challenges in the realm of education. While AI has the potential to revolutionize education, there are considerations that must be addressed. Privacy, ethics, and the need for human guidance and critical thinking remain crucial factors. Integrating AI into education should be done thoughtfully, ensuring that technology complements the role of educators rather than replacing them. Additionally, issues related to bias and fairness in AI should be tackled to ensure equitable access and learning experiences for all students (Radford et al., 2019). AI technologies like OpenAI and ChatGPT are indeed driving significant changes in education. They provide tools and models that can enhance learning experiences, make education more accessible, and enable innovative approaches to teaching and learning (Rost, 2011). However, these advancements should be embraced with careful consideration of the ethical, social, and practical implications to ensure that the future of education is a balanced blend of human expertise and AI-driven innovation. Lund and Wang (2023) emphasize the potential of ChatGPT to bring both unsettling and exhilarating changes to academia and librarianship. They highlight the need to use the technology responsibly and ethically, ensuring that it enhances professional work rather than being misused or allowing negative consequences. García-Peñalvo (2023) seems to point out that even though artificial intelligence and its potential have been discussed in the media and often misunderstood, the emergence of ChatGPT has brought the topic back into the spotlight. The technology's benefits and drawbacks for society are being actively discussed and scrutinized. Overall, these perspectives highlight the dual nature of ChatGPT's impact—offering exciting advancements while necessitating careful consideration of its ethical implications. This aligns with broader discussions about responsible AI development and usage in various fields.

## **2. The Importance of English Listening Skills**

English is the lingua franca of the modern world, and being able to comprehend spoken English is crucial in various contexts. Whether it's participating in international business meetings, engaging in academic discussions, or simply enjoying conversations with native speakers, strong listening skills are vital. English is widely recognized as an international language, enabling communication with strangers when traveling abroad. This eliminates the need to learn the local language (Crystal 2003; McCarthy & Carter 1997). Proficiency in English facilitates interactions with foreigners and allows for easy communication when answering questions from visitors. When speaking, content is often prioritized over perfect grammar and sentence structure. Fluent English speakers tend to use slang words and adapt sentence structure to convey their message effectively. This approach is more familiar and comprehensible compared to rigid, formal language. the necessity of improving listening and speaking skills in the context of globalization and provide practical tips to achieve this goal (Jenkins, 2015; Rost, 2011). By focusing on content and adopting effective learning methods, individuals can enhance their English language proficiency for better communication (Vaswani et al., 2017). Listening comprehension goes beyond understanding individual words or phrases; it involves grasping the context, identifying nuances in pronunciation, and interpreting the speaker's intentions. By honing your English listening skills, you can communicate more effectively, build stronger relationships, and broaden your horizons (Zhang et al., 2015).

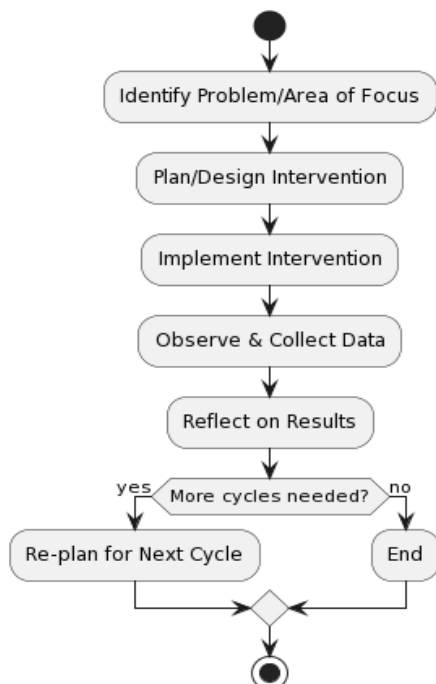
### 3. Traditional Methods for Improving English Listening Skills

Traditionally, improving English listening skills involved activities such as listening to audio recordings, watching movies or TV shows, and engaging in conversations with native speakers. While these methods are still valuable, they often lack the interactive and personalized aspects necessary for accelerated progress (Flowerdew & Miller, 2005). An overview of the role of Information and Communication Technologies [ICT] in today's globalized world. ICT encompasses both information technology and communication technology, with information technology involving the processing and management of information and communication technology focusing on the transfer of data. The potential benefits of ICT in education, particularly in the context of science teaching and learning. Modern technologies, such as mobile-based applications, have the capacity to enhance teaching and learning experiences by offering practical and portable solutions. Mobile applications, which can run on smartphones, provide the convenience of accessing information and learning materials anywhere and at any time. Smartphones are equipped with advanced hardware and software capabilities, comparable to those found in laptop computers. This allows them to perform complex functions beyond just basic communication. As a result, smartphones are becoming valuable tools in various domains, including education. The significance of ICT, particularly mobile-based applications, and smartphones, in transforming the way education is delivered and accessed (Bates, 2015). As technology continues to advance, it's likely that these trends will persist, further shaping the educational landscape. Listening to audio recordings is helpful for exposure to different accents and speech patterns, but it may not allow for interactive practice or immediate feedback. Watching movies and TV shows can improve comprehension skills, but it may be challenging for beginners or those unfamiliar with certain cultural references. Engaging in conversations with native speakers is undoubtedly beneficial, but it may not always be readily available or practical (Goh, 2000; Hwang & Wu, 2014). Figure 1 showed the cycles of Classroom Action Research (CAR), By applying the CAR model, teachers can systematically evaluate and enhance the effectiveness of integrating AI technologies like Chat GPT and CNN into English listening education, ensuring that they are meeting the needs of their students in an evidence-based and reflective manner.

Figure 1

*Cycles of classroom action research*

#### **Cycles of Classroom Action Research**

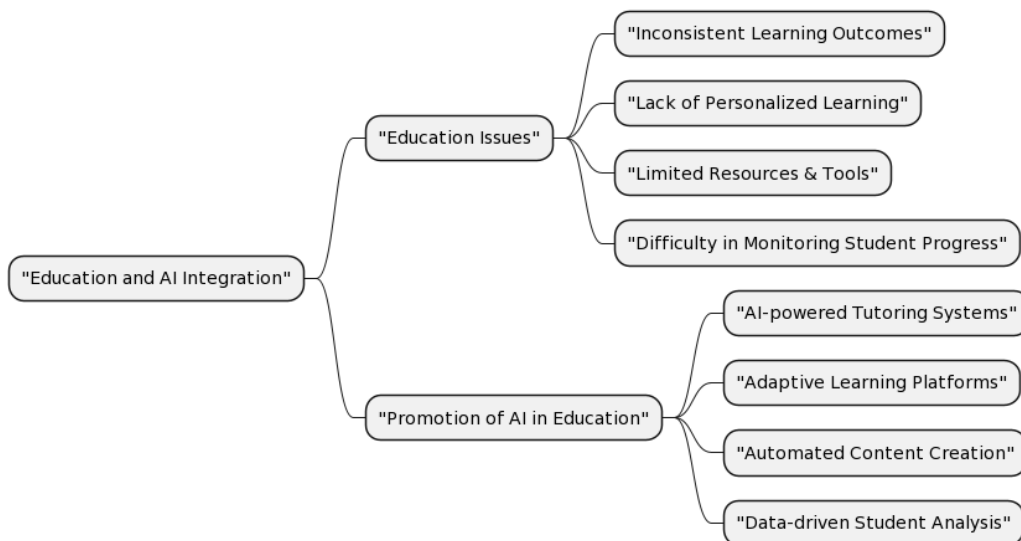


#### 4. What is Chat GPT?

Zhai (2022) suggests that ChatGPT has the potential to significantly influence educational learning objectives, assessment processes, and activities. The use of AI tools like ChatGPT might require a revision of learning objectives to incorporate AI-assisted activities and focus on creativity and critical thinking. Jain and Jain (2019) discussed how AI is making higher education services more accessible beyond traditional classrooms. The integration of AI into universities is expected to have immediate and long-term effects on the higher education sector. Aydin and Karaarslan (2022) explore the feasibility of using AI to summarize literature review papers. AI's ability to handle certain tasks can reduce human workload, allowing researchers to concentrate on their core work. ChatGPT was used to write an academic paper, and plagiarism detection tools ensured the uniqueness of the content. Zhai (2022) conducted a study using ChatGPT and found that it can benefit researchers in producing logical, accurate, systematic, and informative papers. This suggests that AI tools can assist in various aspect of the research writing process. Bin-Hady et al. (2022) focused on English learning and the potential of ChatGPT to enhance language skills. The study suggests that ChatGPT can scaffold the learning process, provide feedback, and contribute to language learning outcomes. The study proposes a model for AI-assisted language learning [AI-ALL] based on five dimensions. Overall, these studies collectively paint a picture of the transformative potential of AI, including ChatGPT, in education, research, and language learning. However, it's important to note that while AI technologies offer significant benefits, they also come with ethical considerations and potential challenges that need to be carefully navigated as they become more integrated into educational and academic settings. Chat GPT is an AI-powered language model developed by OpenAI. It uses the principles of deep learning and natural language processing to generate human-like responses in a conversational context. The model is trained on vast amounts of text data, allowing it to generate coherent and contextually relevant responses based on input prompts. The Chat GPT model has been designed to simulate conversations with virtual chatbots. By interacting with these chatbots, users can engage in natural language conversations and receive responses that mimic human dialogue. This technology opens new possibilities for language learning, as it provides a dynamic and interactive environment for practicing listening skills. Figure 2: Education issues and the promotion of artificial intelligence in education, the promotion of artificial intelligence in education must take into account various education issues, ranging from equity and access to the effectiveness and ethical implications of technology use.

Figure 2

*Education issues and the promotion of artificial intelligence in education*



## 5. How Chat GPT can Enhance English Listening Skills?

Chat GPT's conversational capabilities make it an ideal tool for improving English listening skills. By engaging in real-time conversations with virtual chatbots, users can actively practice their listening comprehension. The chatbot's responses expose users to different accents, speech patterns, and vocabulary, helping them become more familiar with natural English language usage (Tokac et al., 2019). The integration of Chat GPT and similar AI technologies in education indeed presents numerous opportunities to enhance learning and teaching experiences. These tools can facilitate the creation of personalized and interactive educational content, cater to diverse learning styles, and foster independent inquiry among students. However, the implementation of these technologies should be thoughtful and considerate of potential challenges (Luckin et al., 2016). Data quality remains a significant concern, as AI models like Chat GPT heavily rely on the data they are trained on. Ensuring that the data used is accurate, up-to-date, and representative of diverse perspectives is crucial to prevent the perpetuation of biases and inaccuracies. The ethical considerations related to privacy and data security also require careful attention, particularly when using AI tools that process and store user-generated content. Academic integrity is another vital aspect to consider (O'Neil, 2016). While students can benefit from AI tools like Chat GPT, it's important to educate them on proper usage and citation practices. Teaching students how to critically assess and validate the information generated by AI systems will equip them with essential skills for their academic and professional journeys. Addressing bias in AI-generated content is paramount. AI models can inadvertently amplify existing biases present in the training data. Efforts must be made to detect and mitigate biases to ensure that educational content produced by Chat GPT is accurate, fair, and unbiased. Moreover, the provenance of information generated by AI tools must be clear (Daniel, 2016).

Students and educators need to know when content is produced by AI, and transparency is key to maintaining trust in the educational process. The challenges outlined in the article from the "Nature" journal highlight the need for ongoing research and development in the field of AI, particularly in addressing bias, improving accuracy, and ensuring that AI technologies complement human intelligence rather than replace it (Dave & Patel, 2023; de Pedraza & Vollbracht, 2023; Wang et al., 2023). Chat GPT allows users to control the pace and complexity of the conversations. Beginners can start with simpler prompts and gradually progress to more advanced topics. The model's ability to generate contextually relevant responses enhances the authenticity of the conversation, making the learning experience more immersive and effective.

## 6. How CNN Models can Improve English Listening Skills?

A Convolutional Neural Network [CNN] is a deep learning model commonly used in image and speech recognition tasks. It is particularly effective in analyzing spatial patterns and has found applications in various fields, including natural language processing (Graves & Schmidhuber, 2005; Krizhevsky et al., 2012). In the context of language learning, CNN models can be used to analyze, and process spoken language data. By extracting features from audio inputs, such as phonemes, words, or phrases, CNN models can identify patterns and make predictions about the content and meaning of the speech. By incorporating CNN models into language learning platforms, developers can enhance the accuracy and speed of speech recognition systems. This technology allows for real-time analysis of spoken language, providing instant feedback on pronunciation, intonation, and other aspects of oral communication. CNN models can also be used to create personalized learning experiences. By analyzing an individual's pronunciation patterns and identifying areas for improvement, the model can generate targeted exercises and provide tailored feedback. This level of personalization can greatly enhance the effectiveness of English listening practice (Collobert et al., 2011; Kim, 2014).

## 7. Combining Chat GPT and CNN for Optimal Results

The combination of Chat GPT and CNN models can offer a comprehensive and immersive English listening experience (Yu & Guo, 2023). By integrating speech recognition capabilities into Chat GPT's conversational interface, users can engage in realistic conversations and receive instant feedback on their pronunciation and comprehension. AI can analyze individual students' learning patterns, strengths, and weaknesses. This data can then be used to tailor learning experiences to each student's needs, pace, and interests. AI-powered platforms like ChatGPT can provide personalized recommendations for study materials, exercises, and even real-time assistance (Kamalov et al., 2023). Virtual classrooms and online learning platforms can be enhanced with AI technologies. Virtual teachers powered by AI can deliver lessons in a consistent and customizable manner, allowing students to access educational content anytime, anywhere (Almusaed et al., 2023).

This is especially useful for learners who require flexibility due to various constraints. AI can streamline administrative tasks within educational institutions. This includes tasks like resource allocation, class scheduling, and even predictive analysis of potential resource shortages. It can help optimize the allocation of teachers, classrooms, and materials to ensure efficient and effective education delivery. AI can provide continuous assessment of students' progress and performance (Nazari et al., 2021; Siemens & Gasevic, 2012). Traditional exams might be replaced or supplemented by adaptive assessments that adjust difficulty levels based on individual performance, allowing for a more accurate understanding of each student's knowledge and capabilities. AI language models like ChatGPT can play a significant role in language education (Kung et al., 2023). They can assist learners in practicing conversational skills, grammar, vocabulary, and pronunciation in a more interactive and engaging manner. AI can be instrumental in providing support for students with special learning needs. It can offer individualized strategies and resources to help them overcome challenges and succeed in their education. AI-powered platforms can enable students from different parts of the world to collaborate on projects, exchange ideas, and learn from diverse perspectives, fostering a global sense of community and understanding (Hu et al., 2020).

The use of AI in education raises ethical questions regarding data privacy, algorithmic bias, and the potential for overreliance on technology in lieu of human interaction (Burton et al., 2017). While AI has the potential to provide personalized learning experiences, there's a risk that students without access to proper technology might be left behind. Some argue that the human aspect of education, such as mentorship, emotional support, and interactive discussions, could be compromised in a technology-driven environment (Fadaeddini et al., 2019). AI technologies evolve rapidly, which means educators and institutions need to continually update their practices to make the most of these tools. This integrated approach allows for a seamless learning experience, where users can practice listening skills in a conversational context while simultaneously receiving personalized feedback (Warschauer & Matuchniak, 2010). The AI-powered chatbots can adapt to the user's level and provide tailored exercises and prompts to address specific areas of improvement (Roll & Wylie, 2016). Figure 3 showed qualities that students with multiple intelligence abilities should possess (Gardner, 1983, 1999). By using AI tools that are adaptable and multifaceted, educators can create a rich, supportive environment that acknowledges and nurtures the multiple intelligences of each student. This tailored approach not only promotes engagement and motivation but also encourages students to develop a balanced set of skills across the spectrum of intelligences.

## 8. Case Studies and Success Stories

The use of Chat GPT and CNN models in language learning has already yielded promising results. Numerous case studies and success stories showcase the effectiveness of this technology in improving English listening skills (Ray, 2023). For example, a language learning app that incorporated Chat GPT and CNN models reported a significant improvement in its users' listening

comprehension scores. The personalized feedback provided by the models helped users identify and correct their pronunciation errors, resulting in more accurate and natural-sounding speech. These success stories highlight the potential of technology-enhanced language learning and the transformative impact it can have on individuals striving to improve their English listening skills.

Figure 3

Qualities that students with multiple intelligence abilities should possess (Gardner, 1983, 1999)



## 8.1. Tools and Resources for Practicing English Listening Skills with Chat GPT and CNN

Several tools and resources are available for individuals looking to practice their English listening skills with Chat GPT and CNN models. Language learning apps, online platforms, and virtual tutoring services often incorporate these technologies to provide an interactive and immersive learning experience (Suryana et al., 2020). Some apps allow users to engage in conversations with virtual chatbots, providing instant feedback on their pronunciation and comprehension. Online platforms offer a wide range of audio and video content, allowing users to listen to native speakers and practice their listening skills at their own pace. Furthermore, virtual tutoring services often leverage Chat GPT and CNN models to provide personalized instruction and feedback. These services pair learners with language coaches who can guide them through conversational exercises and provide targeted feedback and guidance (Kim et al., 2023). Comparison of educational applications of different artificial intelligence has been shown in Table 1.

Table 1

*Comparison of educational applications of different artificial intelligence*

<i>AI System</i>	<i>Educational Application</i>	<i>Features</i>	<i>Benefits</i>	<i>Drawbacks</i>
IBM Watson	Personalized Learning	Cognitive tutoring Natural language processing	Customized learning paths Real-time feedback	High implementation cost Privacy concerns
Google Classroom	Classroom Management	Assignment tracking Communication tools	Easy collaboration Integration with G Suite	Limited advanced analytics Requires internet connection
Duolingo	Language Learning	Adaptive learning Speech recognition	Gamified approach Free and accessible	Limited depth in some languages No human interaction
Coursera	Online Courses	Wide range of courses Certification options	High-quality content Flexibility in scheduling	Limited interaction with instructors Some courses are expensive
ScribeSense	Note-taking Assistance	Automatic transcription Highlighting and summarization	Enhanced accessibility Integrates with note-taking apps	Limited language support Accuracy can vary
DreamBox	Math Education	Adaptive math curriculum Progress tracking	Individualized learning Aligned with Common Core standards	Subscription-based pricing Requires devices

## 8.2. Future Developments in Technology-enhanced Language Learning

As technology continues to advance, we can expect further developments in technology-enhanced language learning. The integration of Chat GPT and CNN models is just the beginning, with ongoing research and innovation driving the field forward. Future developments may include enhanced speech recognition capabilities, improved natural language processing algorithms, and more sophisticated personalized learning systems. Virtual reality and augmented reality technologies may also play a role in creating immersive language learning experiences (Mnguni, 2023). The possibilities are endless, and as technology continues to evolve, learners can look forward to more effective and engaging ways to enhance their English listening skills.



## 9. Conclusion

Enhancing English listening skills is crucial for effective communication in today's globalized world. The Chat GPT and Convolutional Neural Network model offer a cutting-edge solution to improve language processing and comprehension. By leveraging the power of machine learning algorithms, Chat GPT and CNN models provide an immersive and interactive learning experience. They enable users to engage in real-time conversations with virtual chatbots, exposing them to various accents, speech patterns, and vocabulary. The integration of Chat GPT and CNN models offers a comprehensive approach to English listening practice. By combining the conversational capabilities of Chat GPT with the speech recognition and analysis features of CNN models, learners can receive personalized feedback and tailor their practice to specific areas of improvement. With the availability of tools and resources incorporating Chat GPT and CNN models, individuals can take their English listening skills to new heights. As technology continues to evolve, we can anticipate even more exciting developments in technology-enhanced language learning, opening new possibilities for learners worldwide.

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