#### KURAM VE UYGULAMADA EĞİTİM BİLİMLERİ EDUCATIONAL SCIENCES: THEORY & PRACTICE

Received: December 15, 2015 Revision received: May 27, 2016 Accepted: July 21, 2016 OnlineFirst: September 23, 2016

Copyright © 2016 EDAM www.estp.com.tr

**DOI** 10.12738/estp.2016.6.0415 • December 2016 • 16(6) • 1865–1891

Research Article

# Determining Advanced and Basic Financial Literacy Relations and Overconfidence, and Informative Social Media Association of University Students in Turkey

Ibrahim E. Karaa<sup>1</sup> Celal Bayar University Tayfun D. Kuğu<sup>2</sup> Celal Bayar University

#### Abstract

The purposes of the paper are, first, to investigate financial literacy in university students and to determine the relationship between basic and advanced financial literacy; second, to present a positive association between social media usage and financial literacy; third, to examine demographic factors consistent with previous studies; and, fourth, to assess students' confidence in their knowledge. We surveyed 1,119 university students and found that advanced literacy and basic literacy are significantly related and some of advanced literacy can be explained by basic literacy. Following the pages or accounts of famous economists, benefiting from economics, and gaining exposure to finance course materials, and posting financial and economic issues increase advanced financial literacy. Financial literacy differs on the basis of age, class, and major areas of study. University students are overconfident in their ability to interpret financial and economic news and data.

#### Keywords

Financial literacy • Social media literacy • Social networks • Financial education • Advanced financial literacy

Citation: Karaa, I. E., & Kuğu, T. D. (2016). Determining advanced and basic financial literacy relations and overconfidence, and informative social media association of university students in Turkey. *Educational Sciences: Theory & Practice, 16*, 1865–1891.



<sup>1</sup> Correspondence to: Ibrahim E. Karaa (PhD), Department of International Trade, School of Applied Sciences, Celal Bayar University, Muradiye, Manisa 45140 Turkey. Email: emre.karaa@cbu.edu.tr

<sup>2</sup> Department of Banking and Finance, School of Applied Sciences, Celal Bayar University, Muradiye, Manisa 45140 Turkey. Email: tayfun.kugu@cbu.edu.tr

University students inhabit an important transitional stage of development. After graduation, many take on significantly greater financial independence, including the need to make their own financial decisions. The financial knowledge that most students acquire during the university period affects their lives as acquired financial skills and knowledge likely persist for a lifetime. Individuals build their economic wellbeing, and their skills and sophistication levels shape their financial prosperity or suffering. Financial literacy is a prerequisite for acquiring the skills and sophistication required to make appropriate financial decisions. Financial literacy means having the minimum degree of financial knowledge and information; the use of this knowledge and information has an impact on individuals' macro and micro economic activities and decision-making processes. Literacy is a broad concept, which includes information pertinent to decision making and economic behavior (i.e., consumption, savings, and investments).

Lusardi (2008) classified financial literacy as either basic or advanced. The minimum degree of literacy required for all individuals from any type of background to navigate daily life is called basic level literacy. Basic financial literacy (hereafter BFL) involves issues such as numeracy, compound interest, inflation, time, the value of money, and the money illusion. Advanced financial literacy (hereafter AFL) involves stock markets, stocks, mutual funds, bonds, other types of securities, and the interest rate effect on securities, security prices, and risk-return relationship issues. Both literacy types fit under the term general financial literacy (hereafter GFL). It is logical and reasonable that advanced financial literacy is based on basic financial literacy, but it is not necessary for an individual to have a basic level of literacy in all areas before developing advanced knowledge in others. For instance, it is possible to know the risk diversification without having the knowledge of money illusion. In this paper, we investigate the relationship between basic and advanced literacy that is not determined before to our knowledge.

In the information era, Internet sources and Internet-based social media applications are new sources of information. University students accept the Internet as a source of knowledge and information (Lyons, Scherpf, & Roberts, 2006). According to the Turkish Statistical Institute (TUIK), Information and Communication Technology Usage in Households and by Individuals survey, 77% of young individuals in Turkey used the Internet and 78% used social networks in the last three months of 2015. The Internet offers a huge variety of information via social media and networks, including financial information. During the information acquisition process, individuals are passive but social media pages and accounts on networks allow users to be active in acquiring, commenting on, discussing, and sharing information and materials. This new information environment raises new questions about acquiring financial information via the Internet and social networks. As Lusardi and Mitchell (2014)

identified, there is a lack of research on how individuals acquire financial information and knowledge. We shed some light on this issue: information sources and social network activities are documented by their usage, and the impact of resources and social media activities on the development of financial literacy in university students is assessed

Mere exposure to information might reinforce existing knowledge and influence decision making, but this a dangerous assumption to make. Social media, especially social networks, enable user contributions and comments to reach potentially millions of users, whether the contributions and comments are true or not. Intentionally or unintentionally, the original information might be manipulated over the course of successive comments and discussions. Therefore, potential or real investors should be able to make their own judgments on the information served, relying on their financial literacy to do so. In addition, overconfident individuals might lead others to make poor decisions that result in losses, thus diminishing wealth. Again, financial literacy helps individuals accurately assess information on its own merit. We documented the confidence levels of students when interpreting economic and financial data and news.

### **Financial Literacy**

There are many definitions of financial literacy. The broadest is offered by the Organization for Economic Co-operation and Development (OECD, 2006): "Financial literacy is the combination of consumers'/investors' understanding of financial products and concepts and their ability and confidence to appreciate financial risks and opportunities, to make informed choices, to know where to go for help, and to take other effective actions to improve their financial well-being."

Financial literacy studies build upon the infrastructure of economics education, both theoretical and empirical, in terms of subjects like savings, consumption, consumer choice (risk aversion, discount rates), economic environment (investment risks), social security, etc. Financial literacy includes a wide variety of subjects, such as expenditure and saving patterns, personal finance, asset liquidity, estimating value, taxes, understanding annual interest rates, compound interest, consumer credit reports, insurance premiums, deposit account contract, loans and collaterals, credit card usage, insurance reasons, health insurances, insurance contracts, pension funds, mutual funds and returns, risky investments, dynamics of interests and bond prices, investment diversification, etc. Most financial literacy studies focus on financial knowledge, savings and investment behavior, and decisions (e.g., Delavande, Rohwedder, & Willis, 2008; Jappelli & Padula, 2013; Hsu, 2011; Lusardi, Michaud, & Mitchell, 2011).

Financial illiteracy is a common feature in both developed and developing countries, including the U.S. (Hogarth & Hilgert, 2002; Mandell, 2004; Moore, 2003), UK (Atkinson, McKay, Collard, & Kempson, 2010), EU countries, Japan (Lusardi & Mitchell, 2007), and Australia (Lusardi & Mitchell, 2007; Worthington, 2004). Xu and Zia (2012) analyzed comparable surveys and found that financial literacy is low everywhere, though lower in low-income countries.

It is stated in the study by van Rooij, Lusardi, and Alessie (2011) that individuals with basic financial knowledge, when dealing even with a small amount of money, invest in financial markets. Financial markets require sophisticated, rational investors who have advanced financial knowledge so that possession of BFL might explain possession of AFL. This study investigates whether use and frequency of use of social media/networks, as a resource for information, might account for differences in literacy levels.

### **Financial Literacy and Demographics**

Many researchers have studied financial literacy and sample demographics, with controversial and contradictory results: some researchers have found a relationship between demographics; some have not (see Table 1).

Table 1		
Demographics in F	inancial Literacy Studies	
Demographics	Related	Not Related
Sex	(Kılıç, Ata, & Seyrek, 2015; Lusardi & Mitchell, 2011; Fletschner & Mesbah, 2011)	(Adeleke, 2013; Thapa & Nepal, 2015; Agarwalla, Braua, Jakob, & Varma, 2013)
Age	(Thapa and Nepal, 2015; Lusardi and Mitchell, 2011)	
Country	(Agarwalla et al., 2013)	
Marital Status	(Agarwalla et al., 2013)	
Education	(Thapa & Nepal, 2015; Bayram, 2010; Satoğlu, 2014; Lusardi & Mitchell, 2011; Chen & Volpe, 2002)	
Etnicity	(Lusardi, Mitchell, & Curto, 2010; Mandell, 2008; Lusardi & Mitchell, 2007)	
Family Income	(Agarwalla et al., 2013; Lusardi et al., 2010)	(Homan, 2015)
Family Education	(Lusardi et al., 2010)	(Bayram, 2010; Homan, 2015; Ergün, Şahin, & Ergin, 2015)
Class	(Chen & Volpe, 2002; Homan, 2015)	Kılıç et al., 2015; Bayram, 2010; Ergün et al., 2015)
Major	(Er, Temizel, Özdemir, & Sönmez, 2014; Chen & Volpe, 1998)	

Financial literacy research focuses on different groups, namely the young (e.g., Lusardi et al., 2010), young professionals (e.g., Gutnu & Cihangir 2015), retired persons (e.g., Lusardi, Mitchell, & Curto, 2014), investors (e.g., Satoğlu, 2014; Sevim, Temizel, & Sayılır, 2012), old investors (Korniotis & Kumar, 2011), high school students (e.g., Mandell, 2008), individuals (e.g., Agarwalla et al., 2012; Li, 2014), and university students (eg., Chen & Volpe, 1998, 2002; Çam & Barut, 2015; Kaur, Vohra, & Arora, 2015; Shim, Barber, Card, Xiao, & Serido, 2010; van Rooij et al., 2011).

Research on university students involves different demographic factors, including class, major areas of study, family education, and family income. There are contradictory results for class: financial literacy and class are related, and literacy increases by class (Chen & Volpe, 2002; Homan, 2015), or they are unrelated (Bayram, 2010; Ergün et al., 2015; Kılıç et al., 2015). Yetter and Suiter (2015) added a new education module to courses for beginners, testing attendees before and after the module. They found that high-scoring students obtained high scores in their further education. In general, students who took a financial literacy module scored 5 to 9 points higher in their overall education than those who did not. Financial literacy differs by major areas of study. Er et al. (2014) and Chen and Volpe (1998) find that business students obtain higher marks in the module than do students of other major areas of study. Family education levels are also related to individuals' financial literacy (Lusardi et al., 2010), but some studies contest this idea (Homan, 2015). Students' positive savings behaviors are derived from their families (Gutnu & Cihangir, 2015; Thapa & Nepal 2015). Financial literacy varies by family income level (Agarwalla et al., 2013; Lusardi et al., 2010); for instance, Thapa and Nepal (2015) found that financial literacy is high among highincome families. Family is important for financial literacy; for example, families serve as the primary source of university students' financial knowledge (Bayram, 2010; Sohn, Joo, Grable, Lee, & Kim, 2012).

### Financial Knowledge and Information Sources

Although families are initial sources of financial knowledge regarding using money and savings behaviors, financial knowledge is ultimately derived mostly from formal and informal education. Informal education includes Internet features, such as social media and networks. Financial media channels provide news and educational information. Social media is a new source of information according to research conducted by Lyons et al. (2006): 33 percent of high school and university students see the Internet and financial media as a knowledge resource. Finance professionals, government authorities, and academics become financial knowledge resources via social networks and media (i.e., Berry, 2013; Fahy, O'Brian, & Poti, 2010; Shiffrin & Fagan, 2013). In addition, users' friends become an information source. In addition

to official media resources, voluntary pages and accounts also provide information to their followers.

In the finance literature, the relationship between finance and media is often expressed from a critical point of view, including finance professionals and journalists relations (e.g., Davis, 2000; Manning, 2013; Starkman 2012), stock prices and media news (e.g., Henry, 2008; Scheufele, Haas, & Brosius, 2011; Schuster, 2006), media stories and stock price reactions (e.g., Tetlock, 2007; Tetlock, Saar-Tsechansky, & MacSkassy, 2008; Peress, 2008), and financial media and corporate governance (Tambini, 2010).

Schiffrin (2011) and Tambini (2010) notes that financial news and information is not offered to the public; it is valuable only to a small group of people, such as businessmen. However, Gutnu and Cihangir (2015) found that television and the Internet are the most preferred media resource among university personnel by 91 percent, and 25 percent declared they use these sources "every day." Shiffrin's critique includes the observation that accurately interpreting financial information presented in the media requires sophistication, while the public lack the financial knowledge and ability to understand specific pieces of information.

### Financial Literacy and Social Media

The relations between social media and finance can be classified as (a) corporate disclosures, (b) corporate monitoring and governance, and (c) social media accounts, all of which can affect stock prices. To our knowledge, social media and financial literacy relations are judged by Karaa and Sarier (2015) and found that following famous economists' accounts, financial and economic information providing pages are related to financial literacy levels.

Sohn et al. (2012) determined that Korean adults' primary financial socialization medium is media and that financial literacy is higher for those who choose media as their primary financial socialization medium. Loibl and Hira (2005) state that the Internet is one source of financial information and that there is a correlation between financial planning and usage frequency. Social media is a new source of information and the well-known social media site Wikipedia defines it as follows:

Computer-mediated tools that allow people to create, share, and exchange information, career interests, ideas, and pictures/videos in virtual communities and networks. Social media is defined as "a group of Internet-based applications that build on the ideological and technological foundations of Web 2.0 and that allow the creation and exchange of user-generated content."

According to Akar (2010, as cited in Öztürk & Talas, 2015), social media tools include blogs, microblogs, wikis, social networks, media sharing sites, and cyberworlds. Social media's important features are simultaneously spreading information and letting users communicate actively. These features are a double-edged sword: activities such as accessing, sharing, contributing, commenting, and following what others say are relatively easy and seemingly favorable but might be deceptive if the information cannot be properly understood or analyzed by individuals.

Improving individuals' financial literacy is important not only for the individuals themselves but also for governments to improve general welfare levels. It is expected that individual investors invest rationally, relying on their level of knowledge and ability to interpret news. Making rational investments means that individuals make unbiased decisions. Small investors are facing growing newly developed complex financial products and services at a time when accessing markets is becoming easier than before and investments can be made with increasing rapidity. Theoretically, individual traders, analysts, and activist stockholders might use social media for sharing information and attracting attention to the news (Enikolopov, Petrova, & Sonin, 2010); however, if their financial knowledge is poor, they interpret information inadequately, which might lead others to make poor decisions that diminish their own and others' wealth. A low level of financial literacy makes people vulnerable to intentionally misleading information that uses them to accelerate the unintentional spread of false information. Edmond (2013) claims that information might be manipulated strategically via social media, leading to loss of companies' reputation or damage to their brands, as a result of which the firm values could fall.

Publicly traded companies are increasing their use of social media. Fortune 500 companies now have Twitter accounts, and 70% appear on Facebook, with almost as many placing videos on YouTube (Alexander & Gentry, 2014). Company accounts are used for public relations (PR) and investor relations (IR). Financial information is available after being published. SEC's Netflix investigation has further increased corporate responsibilities. SEC has confirmed that corporate social media sites might be a recognized channel for distributing investor information but warned that the personal social media sites of executives are unlikely to comply with Reg. FD (U.S. Securities & Exchange Commission, 2013). According to Alexander and Gentry (2014), with regard to "financial disclosures through social media, firms have good reasons to use these platforms to reach investors. Research shows that institutional investors use social media when analyzing and recommending investments. Firms will be disadvantageous if they ignore social media within the investment community. Also, investor relations professionals must migrate to social media platforms to reach their target audiences as traditional journalism continues its slow decline."

Bollen, Mao, and Zeng (2011) demonstrated the impact of social media on stock prices. The study examines the words used in tweets about company stock and found that user mood, as indicated by word choice such as positive, negative, calm, alert, sure, vital, kind, and happy, is associated with stock prices with 87% accuracy. Social media analyses are, thus, critical for companies to extend their strategies to media platforms. In another study, Carr (2013) shows how a famous activist investor uses social media to whip up interest in a company or to pressure management to change. After the said investor posted three tweets regarding Apple to his 90,000 followers, Apple's market capitalization increased by \$18 billion.

### Financial Literacy and Overconfidence

Overconfidence is observed in many professional fields. Barber and Odean (2000) documented professionals such as clinical psychologists, physicians and nurses, investment bankers, engineers, entrepreneurs, lawyers, negotiators, and managers. Consumers tend to overestimate their financial skills and knowledge (World Bank Report, 2009). Though the data shows very low general levels of financial literacy, respondents often feel they know more about financial matters than they actually do (OECD, 2006).

Overconfident investors tend to overestimate their skill in evaluating financial assets, and in the evaluation process, they are confident in their probabilistic estimations (Barber & Odean, 2002). Many theoretical models have taken overconfidence into account (e.g., Benos, 1998; Daniel, Hirshleifer, & Subrahmanyam, 2001; De Long, Shleifer, Summers, & Waldmannet, 1991; Gervais & Odean, 2001; Kyle & Wang, 1997; Odean, 1998). Furthermore, overconfident investors tend to trade excessively and realize lower returns (Odean, 1998). In particular, the use of the Internet affects investor activity. Online transactions accelerate the transactions and investors become more speculative but lower their returns (Barber & Odean, 2002).

Young people tend to overestimate their knowledge, abilities, and skills. Young, single male investors trade more frequently (Barber & Odean, 2001), which lowers their returns on investments (Graham, Harvey, & Huang, 2005). Çam and Barut (2015) state that university students are overconfident in their ability to manage money and expenditure and that even their financial literacy levels are low.

#### Method

The first purpose of this paper is to investigate financial literacy in university students and to determine the relationship between basic and advanced financial literacy. The second purpose is to determine social media sources and social media usage for financial information purposes along with its relation to advanced financial literacy. The third purpose is to present a demographic factor examination to enable comparisons with the results of previous studies. The fourth purpose is to determine the confidence of students that leads to financial decision-making. Accordingly, five research questions are raised: (a) Does financial literacy differ by demographic factors? (b) Is there a relationship between financial literacy and financial media usage? (c) Is there a relationship between BFL and AFL? (d) Do BFL and social media usage partially account for AFL? (e) Are students overconfident in their financial knowledge?

#### Research Design

This study investigated financial literacy and social media usage using a survey with three modules: financial literacy, confidence, and social media usage. Other researchers have conducted a wide variety of financial literacy surveys for a range of purposes. Lusardi and Mitchell, who mainly studied financial literacy, developed a survey consisting of three questions for the American Health and Retirement Study (HRS) in 2004, which have become widely used. Other financial literacy surveys have been executed by the World Bank CPFL Program, OECD, and DNB. Two new modules were developed for the DNB survey by Lusardi, which have been used for many years in research (e.g., Lusardi, 2008; Lusardi et al., 2011; Lusardi & Mitchell, 2007, 2011, 2014; Lusardi et al., 2010; Lusardi, Mitchell, & Curto, 2014). The well-designed DNB financial literacy survey is preferred in this research for its measurement precision (see survey questionnaire; Appendix A, B)

Demographic factors, including age, major areas of study, GPA, family income, and family education level, were collected. In the first module, Lusardi's (2008) financial literacy survey (containing both basic and advanced) is used. In the second module, respondents are asked to reply how confident they are in their interpretations of financial and economic news and data (for example: "I can interpret economic data correctly" using a 5-point Likert Scale: Strongly Agree, Agree, Neutral, Disagree, Strongly Disagree). The third module, Social Media Usage was designed by the researchers with some questions derived from Bayram (2010). The extended module tested for exploratory and confirmatory biases with covariance between terms estimated as (0.3413) and scales reliability coefficient estimated as (0.8187).

#### Universe and Sampling

Surveys were randomly distributed to 2000 university students attending different schools and having different major areas of study at a single state university. A total of 1119 completed surveys were returned (return rate: 55.95%), of which 916 were usable. The responding undergraduate students are affiliated to Business (Faculty of Business), Banking and Finance, International Trade (School of Applied Sciences-SAS), Food Engineering, Material Sciences (Faculty of Engineering), History, Turkish Literature (Faculty of Arts), Physics, and Mathematics (Faculty of Sciences). The graduate school students were in Accounting and Finance, and International Trade and Finance master's programs, while and Ph.D. students are in the Business programme.

#### **Data Analysis**

The survey data were coded and the dataset created by STATA 11.1SE, and then the data were analyzed. After some data manipulations, we obtained 54 variables. Basic financial literature (BFL), advanced literature (AFL) and general financial literacy (GFL) variables are estimated from the valid responses.

Basic financial literacy (BFL) scores are estimated by the calculating simple average of first five questions for each observation and we obtained BFL scores. Advanced financial literacy (AFL) scores are estimated by gauging the simple average of eleven questions. The sum of two parts BFL and AFL average scores gives the General financial literacy score (GFL).

Demographic factors relating to financial literacy are hypothesized as follows:  $H_{1.1} = \text{Financial literacy differs by age}$ ,  $H_{1.2} = \text{Financial literacy differs by major}$ ,  $H_{1.3} = \text{Financial literacy differs by class}$ ,  $H_{1.4} = \text{Financial literacy differs by GPA}$ ,  $H_{1.5} = \text{Financial literacy differs by family education}$ ,  $H_{1.6} = \text{Financial literacy differs by family income}$ . To test the hypotheses, we used nonparametric Kruskal-Wallis and Pearson chi-square tests, with posthoc tests. Then we performed two parametric tests: ANOVA and Bonferroni tests. In fact, applying parametric tests can be criticized due to ANOVA requirements such as normality of distribution, linearity, etc., however it worked sufficiently for comparing its results with those from the nonparametric tests.

### **Findings**

This section presents the survey results, organized according to the following sections: (1) financial literacy scores are presented, (2) hypothesis tests' results for financial literacy by demographics (3) preferred financial media sources are

documented, (4) social media choices and activities for financial information is listed by frequency, (5) financial literacy and social media usage relations are examined, (6) advanced literature analyzed, and (7) overconfidence is examined.

### **Financial Literacy Scores**

Financial Literacy Scores (Overall)

Obs

916

Table 2

General

To enable comparison of our results with global scores, we estimated the selected topics seen in Table 2. Overall observations are as follows: The Compound Interest score is 51% ( $\eta = 736$ ), Inflation is 52% ( $\eta = 637$ ), and Risk Diversification is 53%  $(\eta = 710).$ 

Mean

36.95

Std. Dev.

0.191131

Median

37.5

Basi	ic 916	44.03	0.28	86195	40		
Advan	ced 916	33.69	0.20	5906	27.27		
T 11 2							
Table 3							
BFL and Al							
	Basic Financial Literacy (BFL)						
Questions	frequency (percent)	False	True	Do not know	Total (100%)		
Q1	Numeracy	174 (19.04)	605 (66.34)	133 (14.58)	912		
Q2	Compound Interest	363 (40,24)	373 (41.35)	166 (18.40)	902		
Q3	Inflation	317 (35.62)	320 (35.96)	253 (28.43)	890		
Q4	Time value of money	498 (54.91)	250 (27.56)	159 (17.53)	907		
Q5	Money illusion	300 (33.08)	473 (52.15)	134 (17.77)	907		
Advanced F	Financial Literacy (AFL)						
Questions	frequency (percent)	False	True	Do not know	Total (100%)		
Q6	Stock Market	346 (38.19)	384 (42.38)	176 (19.43)	906		
Q7	Stocks	368 (40.40)	443 (48.63)	100 (10.98)	911		
Q8	Mutual funds	374 (41.74)	252 (28.13)	270 (30.13)	896		
Q9	Bonds	430 (47.78)	233 (25.89)	237 (26.33)	900		
Q10	Highest return	465 (52.01)	255 (28.52)	174 (19.46)	894		
Q11	Fluctuation	306 (34.15)	367 (40.96)	223 (24.89)	896		
Q12	Risk diversification	335 (37.39)	375 (41.85)	186 (20.76)	896		
Q13	Bonds penalty	282 (31.83)	240 (27.09)	364 (41.08)	886		
_	Asset risks	182 (20.45)	365 (41.01)	343 (38.54)	890		
Q15	Stock vs. mutual fund returns	301 (33.82)	227 (25.31)	362 (40.67)	890		
_	Bond prices by interest rates	344 (38.10)	254 (28.13)	305 (33.78)	903		

### Financial Literacy and Demographics

GFL, BFL, and AFL scores are estimated for categorical demographic variables, including major areas of study, class, and age, and presented in Appendix C. University students' financial literacy levels are relatively low, and those attending Graduate School have substantially higher scores. The distribution of general, basic, and advanced financial literacy levels by demographics are displayed using boxplots (Figure 1).

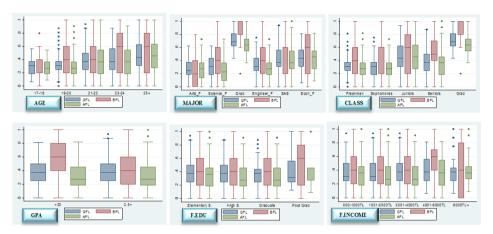


Figure 1. Financial literacy by age, major, class, GPA family education, and family income.

The relationship of demographic factors to financial literacy are hypothesized and tested to determine whether financial literacy differs by demographic factors. Summary results for tests on financial literacy differences by demographic factors are presented in Table 3.

**FL** differs by age, major, and class.  $H_{1.1} = Financial literacy differs by age, <math>H_{1.2} = Financial literacy$  differs by major,  $H_{1.3} = Financial literacy$  differs by class are tested and as test results shown in Table 4. According to the results, financial literacy is related to age, major areas of study, and class and the differences across factor groups are significant. In particular, GFL and AFL increases by age, as can be seen clearly in the figures. GFL, BFL and AFL are quite high in those attending the Graduate School. Thus,  $H_{1.1}$ ,  $H_{1.2}$ , and  $H_{1.3}$  are accepted, and the null hypothesis rejected.

FL scores differed significantly within groups. According to Bonferroni posthoc test results, the lowest difference within groups (and other groups have high degrees of difference) are as follows: GFL by age: (17–18 and 19–20), BFL by age: (17–18 and 19–20); (23–24 and 25+), AFL by age: (17–18 and 19–20); (21–22 and 23–24); (23–24 and 25+). GFL by major: (Engineering F. and Sciences F.); (Economics F. and SAS), BFL by major: (Engineering F and Sciences F.); (SAS and Sciences F.); (Economics F. and Sciences F.); (SAS and Engineering F.); (Economics F. and

Engineering F.); (Economics F. and SAS), AFL by major: (Sciences F. and Arts F.); (Arts F. and Engineering F.); (Sciences F. and Engineering F.); Economics F. and SAS). GFL by class: (Freshmen and Sophomores), BFL by class: (Freshmen and Sophomores); (Juniors and Seniors), and AFL by class: (Freshmen and Sophomores)

Few differences were found between the 17–18 and 19–20 groups, because they are freshmen and sophomores, although some might take "Introduction to Economics" or similar courses, Finance courses are generally taken during the third year of study. The Faculty of Engineering offers economics courses but not finance ones, whereas the Faculty of Sciences and Faculty of Arts offer none.

In SAS and the Faculty of Economics, students are offered finance courses after the second year. SAS juniors and seniors performed better than Faculty of Economics juniors and seniors (mean scores: SAS GFL: 57, BFL: 60 and AFL: 55.8), Faculty of Economics (GFL: 42, BFL: 47, AFL: 39.56). Median scores are as follows (for SAS; GFL: 62.5, BFL: 60, AFL: 63.6) and (for Faculty of Economics; GFL: 43.75, BFL: 60, AFL: 36.3)

Table 4	1										
Financ	ial Lit	eracy Hyp	oothesis T	est Res	ults						
		Nonparametric		Para	ametric			Nonparam	etric	Parame	etric
Н-Те	ests	K-Wallis	Pearson	F	Bartlett's	H-Tes	H-Tests		Pearson	F	Bartlett's
		Chi2	Chi2	Value	Chi2			Chi2	Chi2	Value	Chi2
	GFL	38.92	47.02	10.7	27		GFL	0.2	0.02	0.19	1.63
Age*	BFL	20.7	17.37	5.83	8.21	GPA	BFL	3.24	1.67	3.7	0.09
	AFL	31.7	33.25	8.5	22.67		AFL	0.16	0.01	0.35	2.26
	GFL	168.98	121.14	50.13	46.04		GFL	2.68	0.36	1.35	7.88
Major*	BFL	137.29	111.1	34.82	21.45	Family  Education	BFL	1.08	0.88	0.4	1.97
	AFL	145.99	102.57	40.85	53.99	Education	AFL	4.39	5	1.7	5.61
	GFL	110.49	60.08	43.44	46.77		GFL	5,976	59,409	1.61	10,826
Class*	BFL	78.25	60.04	24.66	12.01	Family Income	BFL	9.7	7,852	2.77	40,329
	AFL	89.42	59.76	33.68	45.87	— meome	AFL	1,984	0.7494	0.69	21,379

<sup>\*</sup> Significant: Kruskal-Wallis, Pearson, F Value, Bartlett: p < .01. Kruskal-Wallis, Pearson, F Value, Bartlett: p > .01.

FL does not differ by GPA, family education, and family income.  $H_{1.4}$ = Financial literacy differs by GPA,  $H_{1.5}$ = Financial literacy differs by family education, and  $H_{1.6}$ = Financial literacy differs by family income are tested. The distribution of general, basic, and advanced financial literacy levels by GPA, family education and family income are given in boxplots (Figure 2). Financial literacy has no relation to GPA, family education, and income. In addition, there is no significant

difference among factor groups according to the results of nonparametric and parametric test results as shown in Table 4. Thus,  $H_{1.4}$ ,  $H_{1.5}$ , and  $H_{1.6}$  are rejected, and the null hypothesis is accepted.

FL scores did not differ significantly within groups. Bonferroni posthoc tests the results and determines lowest difference within groups (and other groups have a high degree of difference) except for GPA due to binary data reasons. Test results show that GFL by family education (all groups are similar except elementary school and high school), BFL by family education (all groups are similar), AFL by family education (all groups are similar except elementary school and high school). GFL by family income (all groups are similar except (1) 500–1000TL and 4001–6000TL; and (2) 1001–2000 and 4000–6000), BFL by family income (all groups are similar except (1) 500–1000TL and 4000–6000TL; (2) 1001–2000TL and 2001–4000; and (3) 1001–2000 and 4000–6000), and AFL by income (all groups are similar)

#### Social Media Choices and Activities for Financial Information

The survey asked respondents to "Please indicate your information sources by frequency of usage from 1 (most) to 5 (least)." Respondents were asked to indicate their choice of news in the same way. The results and order of information and news preferences are same across the different populations and means; (1) Internet, (2) television, (3) newspapers, (4) books, and (5) journals. The results are similar to those of Gutnu and Cihangir (2015), which shows the Internet and television having the highest frequencies.

Table 5										
Social Media Choices and Activities for Fin	ancial Info	ormation a	nd Frequency of Usage							
Media Choices for Financial Information Never Seldom Once/Twice a week Everyday n										
Financial Media Press & TV's Accounts	12.75	33.53	34.00	19.72	847					
Financial and Economic News Sites	16.35	39.65	31.29	12.71	850					
Accounts of Financial Analysts	35.66	37.20	19.79	7.35	844					
Accounts of Famous Economists	33.10	36.17	22.10	8.63	846					
Activities on Financial Media										
Sharing news	27.01	40.40	23.34	9.24	844					
Commenting on news	36.01	38.61	15.47	9.92	847					

Students are asked whether they follow economic and financial news via social media ( $\eta = 474$ ), as well as about their preferences, which are as follows: Facebook, Twitter, Facebook and Twitter, and other social media, respectively. Social media usage regarding financial and economic information is 66.3 ( $\eta = 787$ ). Social media preferences are, respectively, Facebook (40.70), Twitter (30.06), Facebook and Twitter (17.79), other (11.45), ( $\eta = 489$ ). Table 4 shows students' preferences for economic and financial information and their frequency of usage of social media

(every day, once or twice a week, seldom, or never), as well as their activities related to usage (commenting, sharing).

To reveal whether their learning mode is switched on or off; we first asked students whether they expand their financial knowledge through social media, excluding mainstream press or television pages and accounts: 57.74% agreed, 24.36% were neutral, and 16.9% disagreed. Second, we asked whether they expand their knowledge through economic and financial pages other than news; 56.38% agreed, 25.3% were neutral, and 18.6% disagreed.

### Financial Literacy and Social Media Relations

Table 6												
Financial Literacy and Social Media Usage Correlations												
Variables	1	2	3	4	5	6	7	8	9			
1 GFL	1											
2 BFL	0.72	1										
3 AFL	0.90	0.34	1									
4 Financial Media Press & TV Accounts	0.13	0.05	0.15	1								
5 Financial and Economic News Sites	0.20	0.08	0.21	0.64	1							
6 Following Accounts of Financial Analysts	0.06	-0.07	0.12	0.51	0.59	1						
7 Following Accounts of Famous Economists	0.17	0.01	0.23	0.48	0.58	0.73	1					
8 Sharing News	0.13	0.02	0.16	0.45	0.55	0.62	0.65	1				
9 Commenting on News	0.07	-0.04	0.12	0.42	0.53	0.63	0.60	0.6889	1			

We tested FL and social media news-related sources usage frequencies by correlation, with the results presented in Table 5. The highest correlation is found between AFL and frequency of accessing accounts of famous economists (0.2261), and GFL and financial and economic news site pages (0.1961).

Table 7											
Financial Literacy and Social Media	Activiti	es Cori	relation	S							
Variables	1	2	3	4	5	6	7	8	9	10	11
1 GFL	1										
2 BFL	0.72	1									
3 AFL	0.90	0.34	1								
6 Following F&E	0.21	0.09	0.22	0.44	0.44	1					
Informative Page/Accounts											
7 Benefiting F&E Course Materials	0.31	0.17	0.31	0.37	0.32	0.65	1				
8 Following F&E Pages	0.23	0.10	0.25	0.44	0.39	0.70	0.62	1			
9 Sharing F&E topics	0.09	0.06	0.08	0.42	0.37	0.45	0.37	0.49	1		
10 Writing F&E posts	0.05	0.02	0.07	0.45	0.48	0.50	0.43	0.52	0.50	1	
11 Sharing F&E Course Materials	0.17	0.06	0.18	0.36	0.36	0.51	0.55	0.53	0.39	0.51	1

FL and social network activity relations were tested; the results are provided in Table 6. For all financial literacy variables, benefit from Financial and Economics courses materials demonstrated the highest correlation coefficients: (GFL: 0.3057; BFL: 0.1691; and AFL: 0.3068).

### **Advanced Financial Literacy**

The relationships within financial literacy are also concerned, and we tested these relations using regression models. In addition, we looked for relations between and within financial literacy and social media usage as suggested in literature (Lyons et al., 2006) and expressed the details of financial literacy and social media relations (ie. Sohn et al., 2012). We tested the interrelations between BFL and AFL first with correlations, then with regression models.

Model (1): 
$$\widehat{Y_{AFL}} = b_0 + b_1 x_{BFL} + \varepsilon_i$$

Then, we added all financial information usage frequencies and activities  $(x_{2-13})$  to Model (1) and obtained Model (2) as follows:

Model (2): 
$$\widehat{Y_{AFL}} = b_0 + b_1 x_{BFL} + b_2 x_2 + b_3 x_3 + b_4 x_4 + b_5 x_5 + b_6 x_6 + b_7 x_7 + b_8 x_8 + b_9 x_9 + b_{10} x_{10} + b_{11} x_{11} + b_{12} x_{12} + b_{13} x_{13} + \varepsilon_i$$

In Model (3), we added confidence related variables  $(x_{14-17})$  that might explain advanced literacy;

We omitted the relation between GFL and the others because GFL scores are derived from adding BFL to AFL scores. Thus, only the relationship between BFL and AFL can be considered. As shown in Table 7, a strong correlation exists between advanced and basic literature (34%). Thus, we modeled and regressed BFL scores on AFL scores to determine whether BFL can partially account for AFL.

Table 8						
AFL Regressions Output						
Advanced Financial Literature (AFL)	Mo	odel 1	Mo	del 2	Mo	del 3
$x_{\rm BFL}$ Basic Financial Literature	0.243	(10.87)**	0.207	(8.61)**	0.209	(8.38)**
x <sub>2</sub> Financial Media Press & TV Accounts			0	-0.03	0.002	-0.22
x <sub>3</sub> Financial and Economic News Sites			0.008	-0.73	0.008	-0.65
x <sub>4</sub> Accounts of Financial Analysts			-0.012	-1.02	-0.012	-1.01
x <sub>5</sub> Accounts of famous Economists			0.036	(3.06)**	0.032	(2.67)**
x <sub>6</sub> Sharing News			0.004	-0.34	0.005	-0.44
$x_7$ Commenting on News			-0.001	-0.06	-0.003	-0.28
$x_8$ Following F&E Informative P/A			-0.004	-0.38	-0.005	-0.53
$x_9$ Benefiting F&E Course Materials			0.037	(4.01)**	0.037	(3.93)**
$x_{10}$ Following F&E Pages			0.018	-1.81	0.016	-1.66
$x_{11}$ Sharing F&E from own account			-0.01	-1.28	-0.01	-1.25
$x_{12}$ Writing F&E posts			-0.018	(2.25)*	-0.019	(2.25)*
$x_{13}$ Sharing F&E Course Materials			0.006	-0.81	0.007	-0.85
$x_{14}$ Confidence on Interpreting Economic Data					0.001	-0.05
$x_{15}$ Confidence on Interpreting Financial Data					0.003	-0.2
$x_{16}$ Confidence on Interpreting Economic News					-0.002	-0.14
$x_{17}$ Confidence on Interpreting Economic News					0.009	-0.72
Constant	0.23	(19.54)**	0.106	(3.74)**	0.085	(2.54)*
Observations	916		7	72	8	75
R-squared	(	0.11	0.21		0.04	
Absolute value of t statistics in parentheses						
* significant at 5; ** significant at 1						

Model (1) results show that as BFL increases by 1, there is an associated increase in AFL, while holding all other predictors fixed. Model (2) results indicate that some variables are endogenous and as BFL, defined as following pages/accounts of famous economists, benefiting from finance and economics course materials, writing and posting financial and economic issues (significant at .05), increases by 1, there is an associated increase in AFL, while holding all other predictors fixed. The confidence variables added in Model (3) are not significant at any level. We tested heterocadasticity by Breush-Pagan / Cook- Weisenberg and found constant variances (chi2(1) = 11.82 and Prob > chi2 = .0006), then we run Cameron & Trivedi's decomposition of IM-test and found heterocadasticity levels (p = .4147) that shows no heterocadasticity. Also we checked multicollinearity and found any problem (VIF levels are quite high and between; 0.25-0.91).

### Financial Literacy and Confidence

Students who are confident in their ability to interpret economic data, financial data, economic news, and financial news have GFL, BFL, and AFL mean scores higher than university means (36.95%; 44.03%; and 33.69%) and their median scores are equal or higher than the university median score. The students who had had economics and finance courses performed better than those who had not, as expected; however, scores were relatively low in general. Approximately half of the students can be considered overconfident. These overconfidence results are similar to those found by Çam and Barut (2015).

Table 9										
Confidence Table for Financial	Literacy									
Variables		Confident		Ve	Very Confident			Total		
Interpreting Economic Data	Mean	Median	Freq.	Mean	Median	Freq.	Mean	Median	Freq.	
GFL	40.29	37.50	311	37.88	37.50	100	39.70	37.50	411	
BFL	47.01	40.00	311	42.00	40.00	100	45.79	40.00	411	
AFL	37.18	36.36	311	36.00	36.36	100	36.89	36.36	411	
Interpreting Financial Data										
GFL	40.33	37.50	261	41.92	37.50	65	40.64	37.50	326	
BFL	47.66	40.00	261	45.85	40.00	65	47.30	40.00	326	
AFL	36.92	36.36	261	40.00	36.36	65	37.53	36.36	326	
Interpreting Economic News										
GFL	41.25	37.50	355	39.06	37.50	72	40.88	37.50	427	
BFL	49.35	60.00	355	45.83	40.00	72	48.76	60.00	427	
AFL	37.57	36.36	355	35.86	36.36	72	37.28	36.36	427	
Interpreting Financial News										
GFL	42.36	37.50	297	37.82	37.50	79	41.41	37.50	376	
BFL	50.10	60.00	297	39.75	40.00	79	47.93	40.00	376	
AFL	38.87	36.36	297	36.71	36.36	79	38.42	36.36	376	

#### Discussion

General financial literacy scores including basic and advanced levels are low in students in the sample university. It was anticipated that a relationship exists between basic and financial literacy, and it is not surprising but we investigated and documented the existence of a significant relationship. An increase in basic financial literacy increases advanced financial literacy; in other words, some areas of advanced financial literacy can be accounted for by the existence of basic financial literacy.

The frequency of following pages or accounts of famous economists and benefiting from finance, and economics course materials, and writing and posting economic and financial issues also have positive effects on advanced financial literacy. Specifically, an increase in usage as mentioned above increases advanced literacy; to put it differently, some advanced literacy can be explained by social media usage.

Encouraging students to follow famous economists and share more course materials support acquisition of advanced financial literacy. As a source of information in the modern era, the use of the Internet and Internet-based social networks is growing rapidly. Students widely accept the Internet as a source of knowledge, with television ranking second. Facebook and Twitter are the most preferred social networks. There are many information sources on social networks, such as financial media accounts and voluntarily managed pages/sites, that supply information and news to followers although most students believe that only some of these pages/accounts expand their knowledge. Social media allows users not only to passively acquire information but also to actively express, communicate, and share information and material.

Our results further indicate that demographics matter. Financial literacy levels vary significantly based on age, class, and major areas of study. Higher ages and classes were correlated with higher financial literacy levels. Juniors and seniors had better results than did freshmen and sophomores. In addition, financial literacy differed greatly within major areas of study, a difference probably linked to differences in exposure to financial and/or economics courses. For example, Faculty of Arts and Sciences students do not take any economics or finance courses. Faculty of Engineering students only take Introduction to Economics, but students in the Faculty of Economics and Administrative Sciences as well as School of Applied Sciences have financial and economics courses, especially juniors and seniors.

Further, we found that students overestimate their ability to interpret economic and financial news and data. Even though the literacy scores of confident students are slightly higher than others, their financial literacy scores are relatively low nonetheless. These confidence levels do not account for changes in advanced literacy scores. Further financial literacy research need to focus on basic and advanced level relations to overlap the findings and the research aimed at social media to promote as an integral part of a programme to improve financial literacy levels need to focus more on the use of social networks.

#### References

Adeleke, T. (2013). The effects of gender and gender role on the financial literacy of college students (Master's thesis, Oklahoma State University). Retrieved from https://shareok.org/bitstream/handle

Agarwalla, S. K., Barua, S. K., Jacob, J., & Varma, J. R. (2014). Effectiveness of financial literacy interventions in improving financial literacy among rural women in North India (Report). Indian Institute of Management, Ahmedabad.

Alexander, R. M., & Gentry, J. K. (2014). Using social media to report financial results. *Business Horizons*, 57(2), 161–167. http://doi.org/10.1016/j.bushor.2013.10.009

- Atkinson, A., McKay, S., Collard, S., & Kempson, E. (2010). Levels of financial capability in the UK. *Public Money and Management*. Retrieved from http://www.tandfonline.com/doi/abs/10.1111/j.1467-9302.2007.00552.x#.VmkO83bhC00
- Barber, B. M., & Odean, T. (2000). Trading is hazardous to your wealth: The common stock investment performance of individual investors. *The Journal of Finance*, 55(2), 773–806. http:// doi.org/10.2139/ssrn.219228
- Barber, B. M., & Odean, T. (2001). Boys will be boys: Gender, overconfidence, and common stock investment. *The Quarterly Journal of Economics*, 116(1), 261–292. http://doi.org/10.1016/S0169-2070(03)00031-1
- Barber, B. M., & Odean, T. (2002). Online investors: Do the slow die first? *Review of Financial Studies*, 15(2), 455–487. http://doi.org/10.2139/ssrn.219242
- Bayram, S. S. (2010). Finansal okuryazarlık ve para yönetimi davranışları: Anadolu Üniversitesi öğrencileri üzerine uygulama [Financial literacy and money management behaviours: Application on students of Anadolu University]. (Master's thesis). Retrieved from https://tez. yok.gov.tr/
- Benos, A. V. (1998). Aggressiveness and survival of overconfident traders. *Journal of Financial Markets*, 1(3-4), 353–383. http://doi.org/10.1016/S1386-4181(97)00010-4
- Berry, M. (2013). The Today programme and the banking crisis. *Journalism*, *14*(2), 253–270. http://doi.org/10.1177/1464884912458654
- Bollen, J., Mao, H., & Zeng, X. (2011). Twitter mood predicts the stock market. *Journal of Computational Science*, 2(1), 1–8. http://doi.org/10.1016/j.jocs.2010.12.007
- Çam, A. V., & Barut, A. (2015). Finansal okuryazarlık düzeyi ve davranışları: Gümüşhane Üniversitesi önlisans öğrencileri üzerinde bir araştırma [Financial literacy levels and behaviour: A research on Gümüşhane University associate students]. *Global Journal of Economics and Business Studies*, 4(7), 63–72. Retrieved from http://dergipark.ulakbim.gov.tr/gumusgjebs/article/view/5000129279
- Carr, D. (2013, October 6). Using Twitter to move the markets. *The New York Times*. Retrieved November 7, 2015 from http://www.nytimes.com/2013/10/07/business/media/using-twitter-to-move-the-markets.html? r=0
- Chen, H., & Volpe, R. P. (1998). An analysis of personal financial literacy among college students. *Financial Services Review*, 7(2), 107–128. http://doi.org/10.1016/S1057-0810(99)80006-7
- Chen, H., & Volpe, R. P. (2002). Gender differences in personal financial literacy among college students. *Financial Services Review*, 11(3), 289–307.
- Daniel, K. D., Hirshleifer, D., & Subrahmanyam, A. (2001). Overfidence, arbitrage and equilibrium asset pricing. The Journal of Finance, LVI(3), 921–965. http://doi.org/10.1111/0022-1082.00350
- Davis, A. (2000). Public relations, business news and the reproduction of corporate elite power. *Journalism*, 1(3), 282–304. http://doi.org/10.1177/146488490000100301
- Delavande, A., Rohwedder, S., Willis, R. J., & de Campolide, C. (2009). Preparation for Retirement, Financial Literacy and Cognitive Resources. *Michigan Retirement Research Center Research Paper*, No. 2008-1, 41220–48109.
- Edmond, C. (2013). Information manipulation, coordination, and regime change. *Review of Economic Studies*, 80(4), 1422–1458. http://doi.org/10.1093/restud/rdt020

- Enikolopov, R., Petrova, M., & Sonin, K. (2015). Social media and corruption. Retrieved from http://ssrn.com/abstract=2153378
- Er, F., Temizel, F., Özdemir, A., & Sönmez, H. (2014). Lisans eğitim programlarının finansal okuryazarlık düzeyine etkisinin araştırılması: Türkiye örneği [Exploring the effect of undergraduate programs to financial literacy level: The case of Turkey]. *Anadolu University Journal of Social Sciences*, 14(4), 113–125.
- Ergün, B., Şahin, A., & Ergin, E. (2015). Finansal okuryazarlık: İşletme bölümü öğrencileri üzerine bir çalışma [Financial literacy: A research on the students of business administration department]. *Uluslararası Sosyal Araştırmalar Dergisi*, *34*(7), 847–864.
- Fahy, D., O'Brien, M., & Poti, V. (2010). From boom to bust: A post-Celtic Tiger analysis of the norms, values and roles of Irish financial journalists. *Irish Communications Review*, *12*, 5–21. Retrieved from http://www.dit.ie/icr/media/diticr/documents/FahyOBrien.pdf
- Fletschner, D., & Mesbah, D. (2011). Gender disparity in access to information: Do spouses share what they know? *World Development*, 39(8), 1422–1433. http://doi.org/10.1016/j.worlddev.2010.12.014
- Gervais, S., & Odean, T. (2001). Learning to be overconfident. *The Review of Financial Studies*, 14(1), 1–27. http://doi.org/10.2139/ssrn.36313
- Gutnu, M. M., & Cihangir, M. (2015). Finansal okuryazarlık: Osmaniye Korkut Ata Üniversitesi personeli üzerinde bir araştırma [Financial literacy: Osmaniye Korkut Ata University research on staff]. *Akademik Sosyal Araştırmalar Dergisi*, *3*(10), 415–424.
- Henry, E. (2008). Are investors influenced by how earnings press releases are written? *Journal of Business Communication*, 45(4), 363–407. http://doi.org/10.1177/0021943608319388
- Hogarth, J. M., & Hilgert, M. (2002). Financial knowledge, experience and learning preferences: Preliminary results form a new survey on financial literacy. *Consumer Interests Annual*, 48, 1–7.
- Homan, H. S. (2015, May). Comparative study of student financial literacy and its demographic factors. Paper presented at the First International Conference on Economics and Banking (ICEP15'). Retrieved from http://atlantis-press.com
- Hsu, J. W. (2011, April). *Aging and strategic learning: The impact of spousal incentives on financial literacy* (Networks Financial Institute Working Paper, 2011-WP-06). Indiana State University. Retrieved from http://ssrn.com/abstract=1824581 or http://dx.doi.org/10.2139/ssrn.1824581
- Jappelli, T., & Padula, M. (2013). Investment in financial literacy and saving decisions. *Journal of Banking and Finance*, 37(8), 2779–2792. http://doi.org/10.1016/j.jbankfin.2013.03.019
- Karaa, I. E., & Sarier, G. (2015, October). Finansal okuryazarlık ve sosyal medya yoluyla finansal bilgilenme ilişkisi: Celal Bayar Üniversitesi öğrencileri üzerinde bir uygulama [Financial literacy and financial informing by social media: Celal Bayar University students]. In Proceedings of the 19. Finans Sempozyumu, 103–122.
- Kaur, M., Vohra, T., & Arora, A. (2015). Financial literacy among university students: A study of Guru Nanak Dev University, Amritsar, Punjab. *Asia Pacific Business Review*, 11(2), 143–152. http://doi.org/10.1177/2319510X15576178
- Kılıç, Y., Ata, H. A., & Seyrek, İ. H. (2015). Finansal okuryazarlık: Üniversite öğrencilerine yönelik bir araştırma [Financial literacy: A study of college students]. *Muhasebe Finansman Dergisi*, 66(4), 129–150.

- Korniotis, G. M., & Kumar, A. (2011). Do older investors make better investment decisions? *Review of Economics and Statistics*, 93(1), 244–265. http://doi.org/10.1162/REST a 00053
- Kyle, A. S., & Wang, F. A. (1997). Speculation duopoly with agreement to disagree: Can overconfidence survive the market test? *Journal of Finance*, 52(5), 2073–2090. http://doi.org/10.2307/2329474
- Li, G. (2014). Information sharing and stock market participation: Evidence from extended families. *Review of Economics and Statistics*, 96(1), 151–160. http://doi.org/10.1162/REST a 00301
- Loibl, C., & Hira, T. K. (2005). Self-directed financial learning and financial satisfaction. *Financial Counseling and Planning*, *16*, 11–21.
- Long, J. B. De, Shleifer, A., Summers, L. H., & Waldmann, R. J. (1991). The survival of noise traders in financial markets. *The Journal of Business*, 64(1), 1–19. http://doi.org/10.1086/296523
- Lusardi, A. (2008). Financial literacy: An essential tool for informed consumer choice? *Nber Working Paper Series Financial*, *I*(Working Paper 14084), 1–29. http://doi.org/10.3386/w14084
- Lusardi, A., & Mitchell, O. S. (2007). Financial literacy and retirement preparedness: Evidence and implications for financial education. *Business Economics*, 42, 35–44.
- Lusardi, A., & Mitchell, O. S. (2011). The outlook for financial literacy. Retrieved from http://www.nber.org/papers/w17077
- Lusardi, A., & Mitchell, O. S. (2014). The economic importance of financial literacy: Theory and evidence. *Journal of Economic Literature*, 52(1), 5–44. http://doi.org/10.1257/jel.52.1.5
- Lusardi, A., Michaud, P.-C., & Mitchell, O. (2011). Optimal financial literacy and saving for retirement. RAND Corporation. Retrieved from http://www.rand.org/pubs/working\_papers/ WR905.html
- Lusardi, A., Mitchell, O. S., & Curto, V. (2010). Financial literacy among the young. *Journal of Consumer Affairs*, 44(2), 358–380. http://doi.org/10.1111/j.1745-6606.2010.01173.x
- Lusardi, A., Mitchell, O. S., & Curto, V. (2014). Financial literacy and financial sophistication in the older population. *Journal of Pension Economics and Finance*, 13(4), 1–20. http://doi. org/10.1017/S1474747214000031
- Lyons, A. C., Scherpf, E., & Roberts, H. (2006). Financial education and communication between parents and children. *The Journal of Consumer Education*, 23, 64–67.
- Mandell, L. (2004). *Financial literacy: Are we improving?* Washington, DC: National Jumpstart Coalition for Personal Financial Literacy.
- Mandell, L. (2008). Financial literacy of high school students. In J. J. Xiao (Ed.), Handbook of consumer finance research (pp. 163–183). New York, NY: Springer.
- Manning, P. (2012). Financial journalism, news sources and the banking crisis. *Journalism*, 14(2), 173–189. http://doi.org/10.1177/1464884912448915
- Moore, D. (2003). Survey of financial literacy in Washington State: Knowledge, behavior, attitudes and experiences (Technical report 03-39). Washington, DC: Social and Economic Sciences Research Center, Washington State University.
- Odean, T. (1998). Do investors trade too much? *American Economic Review*, 89, 1279–1298. http://doi.org/10.2139/ssrn.94143
- Organisation for Economic Co-operation and Development. (2006). *Improving financial literacy*. Retrieved from http://www.oecd.org/finance/financial-education/improvingfinancialliteracyanal ysisofissuesandpolicies.htm

- Öztürk, M., & Talas, M. (2015). Sosyal medya ve etkileşimi. *Journal of World of Turks*, 1(7), 101–120.
- Peress, J. (2008). Media coverage and investors' attention to earnings announcements. *New York*, 33(0), 1–57.
- Satoğlu, S. (2014) Bireysel yatırımcıları koruma aracı olarak finansal okuryazarlık ve Türkiye uygulaması [Financial literacy as a protection tool for individual investors and its application in Turkey]. (Doctoral dissertation, Marmara Üniversitesi Bankacılık ve Sigortacılık Enstitüsü). Retrieved from https://tez.yok.gov.tr/
- Scheufele, B., Haas, A., & Brosius, H. B. (2011). Mirror or molder? A study of media coverage, stock prices, and trading volumes in Germany. *Journal of Communication*, 61(1), 48–70. http://doi.org/10.1111/j.1460-2466.2010.01526.x
- Schiffrin, A. (2011). Introduction. In A. Schiffrin (Ed.), *Bad news: How America's business press missed the story of the century* (pp. 1–21). New York, NY: New Press.
- Schiffrin, A., & Fagan, R. (2012). Are we all Keynesians now? The US press and the American Recovery Act of 2009. *Journalism*, 14(2), 151–172. http://doi.org/10.1177/1464884912458663
- Schuster, T. (2006). *The markets and the media: Business news and stock market movements*. Lanham, MD: Lexington Books.
- Sevim, N., Temizel, F., & Sayılır, Ö. (2012). The effects of financial literacy on the borrowing behaviour of Turkish financial consumers. *International Journal of Consumer Studies*, 36(5), 573–579.
- Shim, S., Barber, B. L., Card, N. A., Xiao, J. J., & Serido, J. (2010). Financial socialization of first-year college students: The roles of parents, work, and education. *Journal of Youth and Adolescence*, 39(12), 1457–1470. http://doi.org/10.1007/s10964-009-9432-x
- Sohn, S. H., Joo, S. H., Grable, J. E., Lee, S., & Kim, M. (2012). Adolescents' financial literacy: The role of financial socialization agents, financial experiences, and money attitudes in shaping financial literacy among South Korean youth. *Journal of Adolescence*, 35(4), 969–980. http://doi.org/10.1016/j.adolescence.2012.02.002
- Starkman, D. (2012). The reporter who saw it coming. Columbia Journalism Review, 51(1), 31–33.
- Tambini, D. (2010). What are financial journalists for? *Journalism Studies*, *11*(2), 158–174. http://doi.org/10.1080/14616700903378661
- Tetlock, P. C. (2007). Giving content to investor sentiment: The role of media in the stock market. *Journal of Finance*, 62(3), 1139–1168. http://doi.org/10.1111/j.1540-6261.2007.01232.x
- Tetlock, P. C., Saar-Tsechansky, M., & MacSkassy, S. (2008). More than words: Quantifying language to measure firms' fundamentals. *Journal of Finance*, 63(3), 1437–1467. http://doi.org/10.1111/j.1540-6261.2008.01362.x
- Thapa B. S., & Nepal, S. R. (2015). Financial literacy in Nepal: A survey analysis from college students. *NRB Economic Review*, 27(1), 49–74.
- U.S. Securities & Exchange Commission. (2013, April 2). *Report of investigation pursuant to Section* 21(a) of the Securities Exchange Act of 1934 (Netflix, Inc., and Reed Hastings, Release No. 69279). Retrieved September 10, 2015 from http://www.sec.gov/litigation/investreport/34-69279.pdf
- van Rooij, M., Lusardi, A., & Alessie, R. (2011). Financial literacy and stock market participation. *Journal of Financial Economics*, 101(2), 449–472. http://doi.org/10.1016/j.jfineco.2011.03.006

- Worthington, A. C. (2006). Predicting financial literacy in Australia predicting financial literacy in Australia. *Financial Services Review*, 15(1), 59–79.
- Xu, L., & Zia, B. (2012). Financial literacy around the world: An overview of the evidence with practical suggestions for the way forward (Policy Research Working Paper, 6107, 1–56). http://dx.doi.org/10.1596/1813-9450-6107
- Yetter, A., & Suiter, M. (2015). Financial literacy in the community college classroom: A curriculum intervention study (Working Paper 2015-001). Federal Reserve Bank of St. Louis Research Division Economic Education.

#### Appendix A

#### **Box 1. Basic Literacy Questions**

#### 1) Numeracy

Suppose you had  $\in 100$  in a savings account and the interest rate was 2% per year. After 5 years, how much do you think you would have in the account if you left the money to grow? (i) More than  $\in 102$ ; (ii) Exactly  $\in 102$ ; (iii) Less than  $\in 102$ ; (iv) Do not know; (v) Refusal.

#### 2) Interest compounding

Suppose you had  $\in 100$  in a savings account and the interest rate is 20% per year and you never withdraw money or interest payments. After 5 years, how much would you have on this account in total? (i) More than  $\in 200$ ; (ii) Exactly  $\in 200$ ; (iii) Less than  $\in 200$ ; (iv) Do not know; (v) Refusal.

#### 3) Inflation

Imagine that the interest rate on your savings account was 1% per year and inflation was 2% per year. After 1 year, how much would you be able to buy with the money in this account? (i) More than today; (ii) Exactly the same; (iii) Less than today; (iv) Do not know; (v) Refusal

#### 4) Time value of money

Assume a friend inherits  $\in 10,000$  today and his sibling inherits  $\in 10,000$  3 years from now. Who is richer because of the inheritance? (i) My friend; (ii) His sibling; (iii) They are equally rich; (iv) Do not know; (v) Refusal.

#### 5) Money illusion

Suppose that in the year 2010, your income has doubled and prices of all goods have doubled too. In 2010, how much will you be able to buy with your income? (i) More than today; (ii) The same; (iii) Less than today; (iv) Do not know; (v) Refusal.

#### Appendix B

### Box 2. Advanced Financial Literacy Questions

- 6) Which of the following statements describes the main function of the stock market? (i) The stock market helps to predict stock earnings; (ii) The stock market results in an increase in the price of stocks; (iii) The stock market brings people who want to buy stocks together with those who want to sell stocks; (iv) None of the above; (v) Do not know; (vi) Refusal.
- 7) Which of the following statements is correct? If somebody buys the stock of firm B in the stock market: (i) He owns a part of firm B; (ii) He has lent money to firm B; (iii) He is liable for firm B's debts; (iv) None of the above; (v) Do not know; (vi) Refusal.
- 8) Which of the following statements is correct? (i) Once one invests in a mutual fund, one cannot withdraw the money in the first year; (ii) Mutual funds can invest in several assets, for example invest in both stocks and bonds; (iii) Mutual funds pay a guaranteed rate of return which depends on their past performance; (iv) None of the above; (v) Do not know; (vi) Refusal.
- 9) Which of the following statements is correct? If somebody buys a bond of firm B: (i) He owns a part of firm B; (ii) He has lent money to firm B; (iii) He is liable for firm B's debts; (iv) None of the above; (v) Do not know; (vi) Refusal.
- 10) Considering a long time period (for example 10 or 20 years), which asset normally gives the highest return? (i) Savings accounts; (ii) Bonds; (iii) Stocks; (iv) Do not know; (vi) Refusal.
- 11) Normally, which asset displays the highest fluctuations over time? (i) Savings accounts; (ii) Bonds; (iii) Stocks; (iv) Do not know; (v) Refusal.
- 12) When an investor spreads his money among different assets, does the risk of losing money: (i) Increase; (ii) Decrease; (iii) Stay the same; (iv) Do not know; (v) Refusal.
- 13) If you buy a 10-year bond, it means you cannot sell it after 5 years without incurring a major penalty. True or false? (i) True; (ii) False); (iii) Do not know; (iv) Refusal.
- (14) Stocks are normally riskier than bonds. True or false? (i) True; (ii) False; (iii) Do not know; (iv) Refusal.
- (15) Buying a company stock usually provides a safer return than a stock mutual fund. True or false? (i) True; (ii) False; (iii) Do not know; (iv) Refusal.
- (16) If the interest rate falls, what should happen to bond prices? (i) Rise; (ii) Fall; (iii) Stay the same; (iv) None of the above; (v) Do not know; (vi) Refusal.

Box 3. Social Media Usage

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
I follow financially and economically informative pages/accounts (Her gün 1 finansal terim(account name), etc.)					
I benefit from shared course materials (slides, etc.)					
I follow Ffinance and economics related pages (Ekonomik vorumlar(account name), etc.)					
I share important finance and economics topics of pages					
I write posts about finance and economics					
I share finance and economics course materials with friends					

# Appendix C

Summary Stat	tistics of I	Demograph	ic Characteristics					
Age	Freq.	Percent	Parents Education	Freq.	Percent	Major	Freq.	Percent
17–18	23	3.39	Elementary School	330	39.66	Faculty of Arts	200	21.83
19–20	167	24.63	High School	306	36.78	Faculty of Sciences	140	15.28
21–22	264	38.94	Graduate	186	22.36	Graduate School	21	2.29
23–24	178	26.25	Post Graduate	10	1.2	Faculty of Engineering	157	17.14
25+	46	6.78				School of Applied Sciences	272	29.69
						Faculty of Economics & Administrative Sciences	126	13.76
Total	678	100		832	100		916	100
Class	Freq.	Percent	Parents Income	Freq.	Percent	GPA	Freq.	Percent
Freshmen	253	28.72	500-1000	89	11.5	<2.5	31.78	31.78
Sophomores	194	22.02	1001-2000	278	35.92	>2.5	68.22	68.22
Juniors	161	18.27	2001–4000	312	40.31			
Seniors	252	28.6	4001-6000	68	8.79			
Graduate	21	2.38	6000 +	27	3.49			
Total	881	100		774	100		365	100

## Financial Literacy Scores by Categories

		General Basic			Advanced		
Major	Obs	Mean	Median	Mean	Median	Mean	Median
Faculty of Arts	200	26.4	25	25.2	20	27	27
Faculty of Sciences	140	30.9	31	45	40	24.4	22.7
Graduate School	21	70.8	69	84.7	100	64.5	63.6
Faculty of Engineering	157	33.6	31	47.9	40	27	27
School of Applied Sciences	272	44	43.7	48.9	60	41.6	36.4
Faculty of Economics	126	43.7	44	50.6	60	40.5	45.5
Class							
Freshmen	253	31	31	37	40	28.5	27
Sophomores	194	29	31	35	20	27	27
Juniors	161	44.9	43.7	48	60	43.5	45
Seniors	252	39	37.5	49	50	34	36
Grads	21	70.8	69	85	100	64.5	64
Age							
17–18 yrs.	23	31	31	37	40	28	27
19–20 yrs.	167	29	31	35	20	28	27
21–22 yrs.	264	44.9	43.7	48	60	37.5	36
23–24 yrs.	178	39	37.5	49	50	37	36