# A Re-examination of Faculty Hiring Processes and Procedures

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#### **EQUITY AND DIVERSITY ACTION COMMITTEE 2017-2018**

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#### Introduction

The hiring of faculty is at the heart of developing and maintaining programs, as well as the success and achievement of students, in all educational systems, and the California Community College System is no exception. While hiring practices may vary in terms of specifics in the 72 community college districts in California, basic principles and tenets of faculty hiring are consistent across the state. In recent years, a focus on diversifying the faculty that are hired at community colleges has increased in intensity, and both the Academic Senate for California Community Colleges (ASCCC) and the California Community Colleges Chancellor's Office (CCCCO) have responded in a range of ways. This paper, in response to Academic Senate Resolution 3.01 (S17), is one of the various avenues through which the ASCCC has responded to the interest in diversifying community college faculty.

Academic Senate Resolution 3.01 S17 reads as follows:

Whereas, The most recent Academic Senate for California Community Colleges (ASCCC) paper on faculty hiring, A Re-examination of Faculty Hiring Processes and Procedures<sup>1</sup>, was adopted in Fall 2000, and it is good practice to regularly review and reevaluate professional standards regarding the hiring processes and procedures for all faculty;

Whereas, Awareness of the importance of developing faculty hiring processes to increase the diversity of candidates applying and being interviewed for full-time faculty positions has become more significant throughout the system, including the drafting and recent release by the Chancellor's Office of the Equal Employment Opportunity (EEO) and Diversity Best Practices Handbook², which provides an explanation of the recently-adopted, multiple methods allocation model for EEO funding and model practices for addressing the nine multiple methods described in the allocation model; and

Whereas, The report from the Board of Governors' Task Force on Workforce, Job Creation, and a Strong Economy included recommendations to expand the pool of potential career and technical education (CTE) faculty with industry experience, and subsequent efforts by the ASCCC and the Chancellor's Office CTE Minimum Qualifications Task Force have been made to assist colleges to be more flexible when hiring CTE faculty while maintaining high academic and professional standards;

Resolved, That the Academic Senate for California Community Colleges update the paper A Reexamination of Faculty Hiring Processes and Procedures and bring it to the Spring 2018 Plenary Session for discussion and possible adoption.

In addition to serving as a revision of the Fall 2000 paper, this new paper also includes significantly more information about the statewide efforts of both the ASCCC and the CCCCO on hiring more diverse faculty, effective practices for expanding the diversity of hiring pools, and sample language from colleges used in hiring practices and procedures.

<sup>1</sup> http://asccc.org/papers/re-examination-faculty-hiring-processes-and-procedures

 $<sup>2\ \</sup> http://californiacommunitycolleges.ccco.edu/Portals/0/Reports/2016-EEO-and-Diversity-Handbook-ADA.pdf$ 

As is clearly spelled out in the Fall 2000 paper,

The California Education Code is unequivocal in its assignment of authority to faculty in the realm of hiring. Section 87360 (b) reads: "hiring criteria, policies, and procedures for new faculty members shall be developed and agreed upon jointly by representatives of the governing board, and the academic senate, and approved by the governing board." Two things are significant here: First, this mandate appears in Education Code, rather than in Title 5 Regulations, and whereas both Education Code and Title 5 Regulations have the force of law, this mandate is clearly the express intent of the Legislature. Second, there is no qualification of the mandate, no specification of circumstances wherein it would be permissible for boards to circumvent the requirement to reach joint agreement with the academic senates. These two points combine to make the authority of faculty in hiring even stronger than in the 10+1 academic and professional areas specified in Title 5 §53200. That faculty have the discipline expertise and the motivation to set the highest possible standards in selecting those who will be their colleagues for the next twenty to thirty years is simply inarguable.

Like the Fall 2000 paper, which was not intended as a substitute for previous ASCCC papers on hiring, this paper is intended as an update with more information about concerns that have become increasingly prevalent, including the role of faculty in the hiring of part-time faculty, interest in the diversification of faculty in the California Community College System, and the need for effective practices that can be used to expand the pools for both full – and part-time hiring in all disciplines across the state.

In addition, this paper should be used in conjunction with the CCCCO's *Equal Employment Opportunity and Diversity Best Practices Handbook* (2016)<sup>3</sup>, a document created by the CCCCO's EEO and Diversity Advisory Committee to assist colleges in understanding and implementing the conditions around diversification of the workforce required to receive EEO funding.

## What Has Changed Since the Last Paper

As one might expect, dramatic changes around hiring have occurred in the 18 years since the adoption of the last ASCCC paper on hiring paper in 2000. Some of these changes are technological, such as the submission of applications through an online portal or the electronic transmission of transcripts rather than paper copies. Others are more philosophical, including the interest in diversifying departments, the expansion of hiring pools to include non-traditional candidates, and even the pedagogical expectations sometimes listed in preferred qualifications. For example, in 2000, colleges usually did not include a preferred qualification of teaching online; today, that attribute is far more likely to be listed.

Changes in campus demographics around diversity have also occurred, both in terms of college personnel and in terms of students. Student populations have seen increased diversity in terms of gender, ethnicity, race, veteran status, and other measures. While faculty hiring has not always matched these increases, evidence shows that the most recent efforts to diversify faculty have yielded more encouraging results. The examination of faculty diversity undertaken by the Chancellor's Office EEO and Diversity Advisory Committee has dispelled

one long-time myth: that the ranks of the part-time faculty across the state are more diverse than those of the full-time faculty. Instead, faculty diversity remains fairly consistent regardless of employment status. For these reasons, effective practices in the diversification of hiring are important regarding both full – and part-time faculty.

The resolution calling for an update of the 2000 paper included a whereas regarding recommendations from the Board of Governors' Taskforce on Workforce, Job Creation, and a Strong Economy. These recommendations were directed toward the expansion of the pool of qualified applicants for career technical education (CTE) positions while maintaining high academic and professional standards. Many of the effective practices and strategies designed to diversify hiring pools are applicable across disciplines, including CTE hires. Among these strategies are ways in which colleges can be more flexible in terms of equivalencies; however, because the focus of this paper is around hiring, equivalency is only one of the elements discussed. Readers are encouraged to consult the 2016 ASCCC paper *Equivalence to the Minimum Qualifications*<sup>4</sup> for further information on the topic of equivalency.

Change has not occurred solely at the colleges. Significant work has been accomplished over the last three years by the Chancellor's Office EEO and Diversity Advisory Committee, which in 2016 created the *Equal Employment Opportunity and Diversity Best Practices Handbook*. While this handbook covers topics other than hiring, hiring practices are at the heart of the document, which spells out the requirements that colleges and districts need to meet in their processes and procedures in order to secure EEO funds.

This paper is divided into multiple sections that are designed to address each aspect of hiring, from the formation of the committee through the process itself, as well as a section on mentoring of new faculty. Appendices offer effective practices from different colleges and information from the Chancellor's Office regarding efforts to diversify faculty in the recent past.

## Summary of Changes to the EEO Fund Allocation Model and Impact on Hiring Practices

In 2015, the CCCCO, acting on the recommendation of the EEO and Diversity Advisory Committee, modified the Equal Employment Opportunity Fund Allocation Model. While historically EEO funds were allocated based on enrollment, these funds are now allocated to districts that meet "multiple methods of measuring success in promoting equal employment opportunity" as per Title 5 §53030(b)(2).

The Equal Employment Opportunity and Diversity Best Practices Handbook was created to assist colleges in meeting these multiple measures. Each local district's chief human resources officer, chief executive officer, and board of trustees must annually certify compliance with the multiple measures in order for the district to receive EEO funds. The handbook spells out the current—as of 2017-18—nine possible measures and provide examples for each. These nine measures are as follows:

#### MANDATORY FOR ALL COLLEGES

1. The district must convene an Equal Employment Opportunity Committee and demonstrate that the committee met through minutes or other records. That committee, in accordance with local processes, must create and submit an Equal Employment Opportunity Plan to the Chancellor's Office as well as expenditure and performance reports for the prior year. This measure—the only one of the nine that is mandatory for all districts—has seen an increase in compliance from 79% of districts submitting these materials in 2015 to 100% of districts submitting them in 2017.

#### IN PRE-HIRING PROCESSES

- 2. The district must demonstrate that it has adopted board policies and resolutions that evidence a commitment to diversifying hiring processes and procedures. The Chancellor's Office has been clear that if a board does not use resolutions in its normal proceedings, adopted board policies will suffice.
- 3. The district must provide incentives for hard to hire disciplines or areas. These incentives are not limited to finances; for example, the district can demonstrate fulfilling this measure by allowing for Skype interviews if the college is difficult to reach or by limiting preferred qualifications to increase the overall size of the pool.
- 4. The district provides focused outreach and publications that demonstrate a commitment to diversifying hiring. This measure could include running advertisements and job announcements in a wide variety of publications to reach diverse populations, attending job fairs that are out of the college's area, or other demonstrable examples of diversifying outreach efforts.

#### IN HIRING PROCESSES

- 5. The district has established processes and procedures for addressing diversity throughout all steps and levels of the hiring processes. This measure includes such matters as the creation of the screening committee, the steps for job announcements, and interview processes, among others.
- 6. The district has provided consistent and ongoing training for all members of all hiring committees.

#### IN POST-HIRING PROCESSES

- 7. The district provides professional development focused on diversity.
- 8. The district ensures that diversity is incorporated into the employee evaluation and tenure processes.
- 9. The district actively pursues the creation of "grow your own" programs seeking to hire students who attended California Community Colleges.

Beginning in 2016-17, districts were expected to demonstrate that they met five of the above multiple measures, in addition to the mandatory measure, in order to receive EEO funding. In 2016, 77% of districts were able to demonstrate compliance by meeting at least five of the measures; in 2017, that number rose to 94%. The minimum standard for funding increased to meeting six of the eight measures in 2018-2019. Colleges may likely expect that the number of multiple measures expected to be met, as well as the measures themselves, will increase in coming years.

## **Hiring Processes and Prioritizations**

The decision to hire faculty for contract positions, including tenure-track, should be determined cooperatively through a well-defined process that involves college administration including human resources, the local academic senate, and subject-area faculty. This process should include a thoughtful review of the capacity and needs of the college or district and an assessment of subject area strengths and weaknesses, as well as any need for special skills or foci within a discipline.

In all cases, the academic senate must be centrally involved in the determination of new faculty positions. According to California Education Code §87360 (b), "hiring criteria, policies, and procedures for new faculty members shall be developed and agreed upon jointly by representatives of the governing board, and the academic senate, and approved by the governing board." In addition, Education Code §87360(a) states that districts are required to develop hiring criteria that include "a sensitivity to and understanding of the diverse academic, socioeconomic, cultural, disability, and ethnic backgrounds of community college students." Local hiring processes should result in jointly agreed-upon recommendations for hiring criteria, policies, and procedures for faculty; in addition, any changes to these criteria, policies, and procedures must also be jointly agreed upon.<sup>5</sup>

To this end, the academic senate should work with the governing board or its designees to develop clearly delineated procedures for analyzing requests and for ranking positions for which new faculty will be hired. Although colleges and districts may utilize a range of local processes for the determination and prioritization of faculty positions, colleges are best served by clear processes that connect requests for the hiring of faculty to local planning and budgeting policies and procedures in order to ensure that decisions are made on the basis of objective criteria, are applied fairly, and are focused on student needs.

While actual policies vary considerably around the state, the initial determination of the need to hire within a discipline should whenever possible rely on, and begin with, consultation with discipline faculty. Discipline faculty possess the expertise to evaluate the needs and requirements of the subject area. In collaboration with administration, such as the appropriate academic dean, a subject-area review by discipline faculty should include quantitative and qualitative data and, where possible, should make reference to the college's program review process, program-level outcome assessments, and other data relevant to the program or department. For career technical education programs, additional information regarding employment data and other information from regional consortia, advisory committees, or other outside entities may also be relevant.

<sup>5</sup> See the Irvine Valley College vs. South Orange Community College District decision, June 2005 http://caselaw.findlaw.com/ca-court-of-appeal/1068365.html

Quantitative factors are typically provided to faculty and administration by a college's office of research and planning. Attention should be given to any identified data trends to include the current term and at least the two prior academic years where possible. Quantitative factors to consider may include the following:

- Current full-time equivalent faculty (FTEF) within the discipline.
- The percentage of FTEF who are full-time faculty.
- The percentage of FTEF who are part-time faculty or full-time faculty teaching overload sections.
- The total number of sections offered in each discipline.
- The total number of full-time equivalent students.
- The percentage of instructional hours delivered by full-time faculty versus part-time faculty.
- The average percentage fill rate of course sections.
- Total weekly student contact hours.

Additional quantitative factors to consider include overall ratio of full-time to part-time faculty at the college. Although Education Code §87482.6 specifies a legislative goal of 75% of instructional hours to be taught by fulltime faculty, many community colleges do not meet this goal. However, colleges should not be trending away from the 75% goal, nor should the percentage for a college in a multi-college district differ significantly from other colleges within that same district.

Colleges will also wish to consider their district-wide Faculty Obligation Number, or FON. The FON is set by the Chancellor's Office per Title 5 §51025, which requires college districts to increase the number of full-time faculty over the prior year in proportion to the amount of growth in funded credit full-time equivalent students. Local academic senates should remain aware of the district FON, as districts can suffer significant financial penalties for failure to meet this requirement. The FON is set for the district, rather than for individual colleges, so in multi-college districts a disparity may exist between colleges despite the district still meeting its FON.

Qualitative factors should also be considered in establishing faculty hiring priorities. The identification of qualitative factors should involve consultation with discipline faculty and should be seen as a method to connect the hiring prioritization process to a college's and district's integrated planning processes, including program review. Qualitative factors to consider may include the following:

- The proposed job description.
- How the position would serve the needs of the discipline for which it is requested.
- Potential teaching load.
- The availability of qualified part-time faculty in the discipline.

- Representation of the staff with regard to gender, underrepresented group status, and other diversity metrics.
- Subjects and areas of the greatest strengths of the current staff and areas where additional expertise is required.
- Specific needs related to departments staffed by a single full-time faculty member or only part-time faculty members.
- Any legal mandates for a program, including state or federal mandates or requirements by external accreditation bodies (e.g. allied health programs).
- New programs that may require discipline faculty expertise.

In addition, colleges with a baccalaureate degree program will need to take into consideration the requirements for faculty in that area.

A college may also want to consider an analysis of projected needs within a specific discipline, where relevant. As such, the hiring prioritization process may allow for additional quantitative or qualitative factors that demonstrate these anticipated needs. Some possibilities to consider are an analysis of projected enrollment trends within the discipline based on employment trends or trends in transfer-level courses or developmental needs, additional requirements for student support, changing technology and the need to support the development of new skills, diversity needs for the department as well as the college or district, additional needs revealed by the district's strategic planning processes such as program review, forthcoming categorical funding requirements, and the district's educational master plan.

In developing or reviewing its hiring prioritization process, a local academic senate should consider creating a printed timeline for the process that includes submission deadlines, review by the academic senate, and submission to the president and board of trustees. Other possible aspects of such a timeline may involve the following:

- A request from the prioritizing body for hiring prioritization forms, soliciting the same information from all petitioning subject-areas and including clear connections to program review, outcomes assessment, and integrated planning and resource allocation procedures.
- Open discussion between the academic senate and administration regarding the merits of each petition.
- An agreed-upon procedure for forwarding recommendations to the college president or governing board.
- An agreed-upon procedure should the college choose to deviate from or alter the recommended priorities.

In this way, the hiring prioritization process is both predictable and transparent, while still maintaining flexibility on behalf of the district.

In addition, while the majority of current and future faculty staffing needs may be anticipated, some program needs may be unknown at the time of the hiring prioritization process and may therefore necessitate critical sometimes also called emergency—hires. Unknown factors may include late or unanticipated retirements and resignations, vacancies of probationary faculty positions, unforeseen loss of adjunct faculty to other full-time positions, or unfilled positions needed to implement new or existing programs such as time-sensitive, grantfunded programs. Critical hires may also be a response to an immediate need for more course sections or expanded academic or student services due to program accreditation requirements, insufficient discipline adjunct pools, or other similar factors.

In all instances where critical hires are to be considered by a college, a corresponding procedure for the determination of eligible positions further contributes to the transparency of the overall hiring prioritization process. Therefore, colleges or districts are well-served to develop a separate and clear procedure for the determination and approval of critical hires, including a timeline, criteria for the request, validation of the necessity of such a hire, and similar matters. More on critical hiring processes can be found in the "Other Hiring" section of this paper.

At its core, any procedure for the determination of hiring priorities should involve the academic senate in consultation with subject-area or discipline faculty, college administration, and the board of trustees. The process should be as objective and data-informed as possible, allowing for the inclusion of quantitative and qualitative factors. The procedures should be timely and predictable, as clearly delineated, repeatable procedures are the best method to ensure the integrity and transparency of the hiring prioritization process for all involved parties.

### The Formation of the Hiring Committee

District policies typically specify the composition of a hiring committee; however, academic senates should review these policies periodically to assure that they are providing the best opportunity to hire faculty experts that meet the needs of California's diverse student population. In some districts, the collective bargaining unit also plays a role in the hiring process. In such cases, the collective bargaining unit must work with the academic senate to facilitate formation of an appropriate hiring committee.

Hiring committees should contain diverse membership to provide a variety of perspectives in selecting candidates, as per Title 5, §53024.

The composition and training of a hiring committee are very important, as the committee will make an impression on the interviewee that may be a factor in the decision of a candidate who receives multiple offers of employment. No committee should ever sacrifice discipline expertise for the sake of a more diverse committee makeup; however, if the discipline expertise does not supply significant diversity for the committee, then the college may wish to supplement the discipline faculty with additional faculty representatives who can provide greater diversity and differing perspectives.

## The Role of Faculty on Faculty Hiring Committees

Faculty on hiring committees should be appointed or confirmed, according to local process, by the academic senate. Title 5 §53202 (f) states that "appointment of faculty members to serve on college or district committees, task forces, or other groups dealing with academic and professional matters, shall be made, after consultation with the chief executive officer or his or her designee, by the academic senate." Local senates may choose to delegate the nominating process for these appointments to the disciplines involved or in some other manner; whatever the process, academic senate confirmations or appointments should be made in consultation with faculty from the discipline or subject areas, acknowledging the key role of department members in hiring into their own discipline and avoiding unnecessary tension between the roles of the department and the academic senate. The senate's involvement provides assurance that procedures are being followed and thus affords a level of legitimacy that might otherwise be absent. In addition, the exercise of the academic senate's role provides an opportunity for any concerns regarding the committee's composition to surface and be resolved at the earliest stage of the hiring process.

As discipline experts, faculty play a key role in the hiring process. Depending on local practice, discipline faculty may be involved in writing the job description or in determining additional desirable or preferred qualifications and applicant screening criteria. Some districts may request faculty input regarding where to advertise a position or other matters involving recruitment efforts prior to the position closing. Faculty may also be involved in other aspects of the process prior to the actual interviews, including writing interview questions, determining possible scenarios for a teaching demonstration, suggesting additional measures within the interview process such as a hands-on demonstration for some programs, and other areas. Having a diverse committee composition ensures that many different perspectives are considered throughout these various aspects of the process so that the candidates that can best serve the diverse needs of students are more likely to be selected.

## The Role of Administrators in Hiring Faculty

A number of administrators may play key roles in the hiring process, although the precise nature of administrative involvement will vary from district to district.

The area administrator, often a dean, may be the chair of the committee or may simply be a member. The position of the area administrator on the committee, including whether or not the administrator is a voting member, will be a matter of local policy, jointly agreed upon by the governing board and the academic senate and spelled out in district processes. In most district processes, the area administrator's office will supply the committee with logistical support. Ideally, the area administrator, by virtue of service on a multiplicity of hiring committees, should have developed considerable expertise in all areas of the hiring process and should be a valuable resource to the committee. If the area administrator is not the chair, he or she should also work with the committee chair on various tasks, such as making reference checks on the finalists.

The chief human resources officer, or his or her designee, will review committee materials to ensure their conformity to state law and district policy and will serve as a resource to the committee on these matters. The chief human resources officer or his or her office may also be responsible for coordinating the advertisement of the position.

In some districts, a vice president or other senior administrator serves as the president's designee in final interviews. The number of candidates selected for final interviews and the involvement of the committee with those interviews will be dependent on local processes. The selection of the applicant to be recommended to the board of trustees for hire is ultimately the responsibility of the college president or district chancellor.

## **Training the Hiring Committee**

Once the hiring committee has been constructed, it must be trained in accordance with the district's EEO plan (Title 5, §53003(c)(4)). This training should go far beyond the legal requirements of compliance with EEO standards to include anti-bias training on issues such as components of implicit bias. Meaningful training is essential if colleges are to make significant progress toward diversifying their faculty and is one of the multiple measures spelled out in the *Equal Employment Opportunity and Diversity Best Practices Handbook*. Furthermore, this training should take place before the job description is written in order to assure that a richly diverse applicant pool is obtained and that qualified applicants are not inadvertently screened out because of biases in the job description.

The role of the EEO representative on the committee is to monitor the process in order to ensure that process adheres to the principles in Education Code §87100(a)(3) "that all persons receive an equal opportunity to compete for employment and promotion within the community college districts and by eliminating barriers to equal employment opportunity." All members of the committee must have EEO training; however, in an effort to increase diversity according to the district EEO plan, each committee should include one person whose primary function is to ensure that appropriate procedures are adhered to and that the EEO perspective is maintained throughout all of the committee's deliberations. Thus, the EEO representative on the committee must receive specific anti-bias and compliance training according to the district's EEO plan and must have access to the district's EEO officer for advice and, if necessary, to report any perceived bias that cannot otherwise be resolved.

Because language often contains implicit bias, committee members must receive training on elimination of bias before construction of the job announcement. Furthermore, many potential candidates that meet or exceed minimum qualifications may have little familiarity with the California Community College System and cannot be presumed to be familiar with common terms and procedures used in the system. Therefore, the primary qualifications listed in the job description should be phrased clearly and plainly. The details of the application processes and the meaning of such terms as equivalency, as well as how it may be demonstrated, should be provided to potential applicants. District equivalency processes should be clearly spelled out and easily obtainable for interested applicants who might not meet the minimum qualifications as stated.

Confidentiality must also be a central part of hiring committee training. Committee members will generally be asked to agree that they understand that the work of the committee is done in strictest confidence and that the committee members should not communicate outside of committee discussions with each other or with others regarding any of the candidates, interviews, or committee conversations, both during the process and following its conclusion. While local processes may have slightly different procedures for training committee members on confidentiality, such information should be a part of every hiring committee training in the state.

## **Developing Objectives**

Prior to engaging in the hiring process, the committee should begin by developing clear objectives. While colleges are generally very good about explaining the specific types of courses a new hire would be expected to teach and how the committee wants the candidate to appreciate the diversity of the students, clarity must also be provided regarding professional responsibilities, what it means to be part of the campus culture, and any other attributes, skills, or knowledge that would help to define an ideal candidate. This information will dictate the design of the entire hiring process, including job description, applicant screening criteria, interview questions, and applicant selection criteria.

The first things for a committee to discuss and determine are hiring objectives. Ideally, the discipline faculty or the department would meet and have a serious dialogue about who the new hire needs to be, both objectively and subjectively. Some issues to consider include what strengths the new hire needs to have, what particular challenges the new hire may face, and what perspectives might be needed in the department. The development of objectives should be the product of extensive dialogue, such that the entire committee, working from the recommendations of the discipline faculty, has a common understanding of what characteristics are desired in this new faculty member.

## The Job Description

The next challenge for the committee is crafting the job announcement to capture the agreed-upon objectives. Aside from the college's required information that is included in each faculty vacancy announcement, the discipline faculty, in consultation with other committee members, must determine what desired qualifications are expected from a candidate as well as the minimum qualifications the candidate would possess. To broaden the pool of applicants, the authors of the job description may wish to include as minimum requirements only the standard qualifications from the Board of Governors' Minimum Qualifications for Faculty and Administrators in the California Community Colleges, known colloquially as the Disciplines List.

The minimum qualifications as indicated in the Disciplines List simply allow an applicant to become part of a pool of candidates to be considered. A decision to raise the minimum qualifications should be made only after serious consideration, especially in disciplines that traditionally have a limited overall pool or a limited pool of diverse candidates. Depending on the position, however, more rigorous qualifications than stipulated by the Disciplines List may be desired. For example, if the new hire needs to have particular experience, have a license or certificate in a particular area, or be bilingual, these supplemental criteria could be included in the qualifications. Because raising the minimum qualifications often has the effect of limiting the applicant pool, doing so should only occur when the committee determines that additional qualifications are truly necessary to perform the duties in the job description. While constructing the job announcement, the authors should bear in mind that Title 5 §53022 requires that "[j]ob requirements shall include a sensitivity to and understanding of the diverse academic, socioeconomic, cultural, disability, gender identity, sexual orientation, and ethnic backgrounds of community college students."

After determining the minimum requirements, the committee can consider preferred or desirable qualifications. This second set of qualifications, as well as any minimum qualifications above those in the Disciplines List, should clearly connect to the agreed-upon hiring objectives. For example, committees commonly give preference to candidates with California community college teaching experience. Unless data indicates that candidates with California community college experience are significantly more successful in serving students than faculty with other backgrounds, such criteria should be avoided. Criteria such as these not only serve to limit the applicant pool but often have other unintended consequences, including limiting the diversity of candidates. For instance, many recent graduates with experience as graduate teaching assistants but no community college experience, including graduates of nearly all historically black colleges and universities and graduate degree-granting Hispanic serving institutions, would be disadvantaged if this type of preferred qualification were included. In addition, while the committee might be willing to consider candidates that do not possess all of the preferred qualifications, candidates may be dissuaded from applying if the preferred qualifications appear to be insurmountable. As an example, a potential candidate without a completed doctorate might not apply for a job in which one of the preferred qualifications was a PhD in the subject area.

Desirable or preferred qualifications can include but are not limited to the following:

- Academic qualifications beyond the minimum set by law and regulation if these qualifications would provide the basis for better teaching or other service.
- Measures of pedagogical skill such as evaluations of prior experience, education in pedagogy, or demonstrations of effectiveness as a teacher, counselor, librarian, or other faculty member.
- Specific preparation to offer instruction or other service narrower in scope than a discipline; for example, when hiring a faculty member to teach piano, a college would probably require not only the minimum qualifications to teach music but also specific qualifications to teach piano.

Committees should identify the desirable qualifications that, when teamed with the minimum qualifications, will result in an applicant that meets the characteristics of the ideal candidate. The previously determined objectives should emerge clearly from the job description developed. Committees should also seek the assistance of appropriate administrators to be certain that the job description conforms to relevant legal requirements, particularly those noted in Title 5 §53022.

Once the job description has been approved through local processes, other individuals or offices should not be allowed to subsequently add additional qualifications. In districts where this sort of intrusion is a problem, the academic senate should request of the governing board that hiring policies be revisited and should revise them to explicitly exclude such practice. Interference with established policies in an ongoing hiring process should be cause for immediate alarm and may be a basis for terminating the process. Academic senate presidents should be alerted to any such intrusion when it occurs.

Finally, the language of the job description should promote diversity and inclusivity. A job announcement should do more than state what the college is looking for in the position; it should also convince the applicant that the college is a desirable place to work. In order to attract a diverse body of candidates, the job announcement

should reflect the institution's mission, priorities, and interest in inclusion and diversity. Colleges should look for every way possible to make all job announcement materials represent their institution's commitment to all students and make them inviting to candidates of diverse backgrounds and perspectives. In addition, colleges should consider hiring as a means by which to foster a culture of diversity within the college community itself. By welcoming a greater diversity of applicants, candidates, and hires, a college has the potential to cultivate a more vibrant campus culture that may more accurately reflect the diversity that exists in the student population and within the community.

## **Advertising and Recruiting**

At many colleges, the selection committee is involved in the development of advertising copy to ensure that the materials are clear in their intent, honest in their representations, and friendly to diverse populations. Because the job announcement is a recruitment tool, committee members may also include in the announcement and in other advertising copy information regarding the nature of their campus culture, the features of the campus and community that make it a vibrant and rewarding place to work, and the accomplishments or traditions of which they are particularly proud. Recruitment materials should communicate these positive images to potential applicants.

To develop a richly diverse pool of candidates, more will be required than posting the job opening in the California Community Colleges Registry or the Chronicle of Higher Education. Ideally, the selection committee should work with the college or district human resources and EEO offices to identify additional avenues for reaching potential candidates. Some examples include the following:

- Targeting related-discipline departments at other colleges that have large populations of historically underrepresented groups.
- Working with national organizations that represent historically underrepresented groups to develop further postings.
- Working with local regional consortia, industry, and other organizations to promote teaching in the community college system to potential faculty in career technical fields.
- Advertising in a variety of locations that increase the likelihood of reaching the most diverse pool of potential candidates possible.
- Connecting with discipline specific organizations representing historically underrepresented groups.

Beyond electronic and print mechanisms, faculty should, if doing so is consistent with local practice, consider face-to-face opportunities at local or regional job fairs, educational placement fairs, or other such venues. While human resources officers often attend such efforts, the committee members themselves may make better salespeople, responding to particular questions about the discipline, the college expectations, and the joy of teaching at the local institution.

## **Initial Screening**

At most campuses, the selection of candidates to be interviewed begins with a review of applications. Any questions regarding equivalency for candidates are to be resolved, according to Education Code §87359(b), using procedures "developed and agreed upon jointly by representatives of the governing board and the academic senate." Equivalency evaluations should be completed in a timely manner in order to ensure that all applicants are provided with equal opportunity to be interviewed or considered.

The screening process for minimum qualifications varies by district. In some districts, this screening is performed by the human resources office. However, a more effective practice involves discipline faculty determining whether a candidate meets minimum qualifications or might meet them through equivalency.

To have individuals other than discipline faculty complete the minimum qualifications evaluation could result in the loss of candidates whose qualifications would be evident to discipline faculty but perhaps not to those outside of the field.

The hiring committee should make every effort to ensure that review and selection procedures are free from bias and barriers in order to identify the best qualified candidates from diverse backgrounds. The following recommendations should be taken into consideration when evaluating applications:

- Assess ways that non-traditional or unconventional scholarship or research might contribute to the discipline, department, or college.
- Recognize that some individuals from underrepresented groups or other populations, such as those who were refugees, may have gaps in their education or might have taken longer to complete their coursework.
- Understand that many transferrable skills are acquired through alternative work or volunteer experiences and are no less valuable than more traditional pathways.
- Be sensitive to nonstandard ways in which applicants whose secondary language is English might utilize grammar, punctuation, word choice, and phrasing in the writing of cover letters and resumes.

The committee should have a screening instrument, or score sheet, which allows members to evaluate each applicant on the qualities listed in the job description. The responses on the screening instrument should be weighted to emphasize those qualities most relevant to the candidates' performance of the work for which they will be hired. The scale for this evaluation should be agreed upon by the committee prior to the review of any applications in order to ensure that no bias enters into the process. Screening criteria should align with the minimum and preferred qualifications spelled out in the job description, although additional screening criteria, such as quality of application, can be included if the committee members agree and inclusion of such criteria reflects locally approved processes.

The committee should allot sufficient time for a full discussion of the members' responses to candidates' applications. This practice allows each individual member to process any thinking that might influence his or her perceptions of the applicants. Having an open and honest dialogue encourages members to ask questions

about aspects of an applicant's background that they might not understand and creates an opportunity to reflect on any unconscious biases that might lead to the exclusion of qualified candidates from being interviewed.

Committee members should be encouraged to modify their scores in the light of insights gained through discussion, and at that point the scores might be given a major role in the selection of interviewees for the position. Because all of the documents used in the hiring process must be submitted as part of the legal record, committees may want to create a second rating sheet for this discussion phase on which they make notes and enter their sometimes revised scores. Both sets of scores, pre- and post-discussion, would then be submitted.

Once the decision as to who to interview has been made, the committee should establish a tentative interview schedule. At that time, both successful and unsuccessful applicants should be notified as soon as possible. The committee is unlikely to be responsible for notifying the candidates; however, this courtesy is extremely important, as any faculty member who remembers his or her own job applications will recall. The committee chair, if not responsible for this step of the process, should follow up with the responsible party to ensure that this courtesy has been rendered.

## **Interview Process and Questions**

College and district policies regarding interview questions vary, with some colleges using a relatively standard set of questions for all interviews and other colleges allowing the discipline faculty or the hiring committees to determine their own questions. Some colleges may include a mixture of both: a set of pre-determined questions in addition to more specific, often discipline or pedagogically grounded, questions. The creation of the questions for the interviews should be done prior to the screening of applications in order to avoid any kind of bias in the questions themselves. If the committee is creating the questions, it may wish to seek out examples used in previous interviews for similar positions or from other sources, or the members may choose to create the questions collaboratively. The same questions should be asked of each candidate to ensure fairness, although some local processes allow for follow up questions or for clarification. The important aspect of the questioning process is that each candidate be treated in the same way and that no candidate be given either greater or lesser opportunities to make an impression than those extended to all other interviewees.

In the past, certain types of questions were standard in all interviews, most famously a so-called "diversity question" aimed at fulfilling Title 5 §53022; however, a more effective and useful practice is for committees to infuse qualifications such as diversity awareness or cultural competence into multiple questions rather than insolating those topics. Questions that require knowledge of a particular subject or terminology that is not a necessity for the position, such as familiarity with nomenclature commonly used in the California community colleges, may screen out otherwise qualified candidates and prevent them from being considered for a second or final interview, potentially impacting the overall diversity of the group being sent forward. Committees should consider carefully these types of questions before agreeing to include them; for example, in most cases a candidate for a faculty position would not need to know what Title 5 is or says. In order to ensure an equitable opportunity for all candidates, the committee should make every effort to ensure consistency and fairness in the development of all questions used in the interview.

Most faculty hiring processes require a teaching demonstration of some sort, and the committee should therefore also consider the question or questions for the teaching demonstration and the expectations of the candidates. Interviewees should be informed in advance of how much time they will have for their presentations so that they can prepare an appropriate demonstration within the allowed time constraints. Candidates also should be informed in advance if they will be allowed to use technology and what the expectations will be, such as if they will be required to bring their own computers, if internet access will be available for the candidates to use cloud-based documents, and whether they should bring sample syllabi or assessments.

In addition, committees should consider what kind of teaching demonstration they want to ask the candidates to provide. While in the past the standard demonstration often involved a lecture, pedagogical changes have led to many teaching styles involving flipped classes or having more interactive components, and therefore committees should be clear regarding what their expectations are in terms of the demonstration. For example, if the committee is instructed not to engage with the candidate and the candidate is not made aware of this instruction, the candidate might unknowingly prepare an interactive presentation and may not understand why the committee is not cooperating. Given the stressful nature of interviews, ensuring that the candidate is aware of what is expected ahead of time will be very helpful in allowing the candidate to make the best impression of which he or she is capable.

The committee may also want to consider whether or not to allow nontraditional interviews, such as online or video interviews, for the first round of the process. Because some colleges may not have the budget to reimburse candidates' travel expenses to come to the campus for interviews, the cost associated with interviewing may preclude some potential candidates from participating in the process. Colleges in remote locations may be especially interested in considering the benefits of alternative interview options. Such allowances may enable colleges to reach a more diverse group of candidates. While some committee members may fall into the mindset of "if they want the job, they'll get here," colleges will benefit from making an effort to interview the candidates that they believe will be the best faculty hires, not simply the candidates who can afford transportation to the campus.

### **Selecting the Finalists**

The selection of finalists for a position can be a stressful proposition for a committee, particularly if a divide exists among the members regarding whom the strongest candidates may be. Committees often fall into the trap of focusing on the way an applicant would fit in with the department, and while a potential hire should indeed be collegial and able to work with others, the needs and interests of students in the program for which the faculty member is being sought must also be considered. A committee should also be cognizant of the implicit bias that can exist when interviewing candidates whose experiences or educational paths may be different from those of the committee members. Relatively new graduates might be more interested in different forms of assessment than those traditionally used in a discipline; such a difference should not automatically preclude these candidates from consideration. The committee should consider a wide range of criteria when determining whom to recommend for final interviews, including the diversification of the department, growth and development of new curriculum, and the overall needs of the students and the college.

Different colleges and college presidents have a varied range of expectations and processes regarding the selection of finalists. At some colleges, the committee members are charged with sending forward only candidates that they are enthusiastic about, even if that means forwarding only one candidate or even no candidates. At other colleges, a minimum number of finalists is expected, and in some cases, a maximum number exists as well. A committee should recognize that in this former case, a failed search might be a more preferable outcome than sending forward unsuitable candidates simply to fulfill a requirement for an expected number of finalists. In addition, while limiting the number of finalists may make sense due to the constraints of a presidential schedule, such limits might also exclude a candidate that could be the best choice for the position.

#### **Finalist Interviews**

Colleges have a variety of processes for final interviews. In some cases, only the college president, the EEO representative, and the chair of the hiring committee are present in the interviews. At other colleges, the entire committee, or available members of the committee, may be part of the final interview, while in other cases only the president and other administrators are present. Some colleges require a teaching demonstration in the final interview, while others do not. Some presidents prefer a more casual approach to the final interview, almost in the form of a conversation, while others prefer a more traditional scripted interview format. Whichever process a college has chosen to follow, the president must be confident in the candidates that the committee has recommended, and the committee representatives must be able to articulate the reasons that the recommended candidates have been given the opportunity for a final interview. Committees must be able to be honest with a president or with his or her designee regarding the reasons that certain finalists were recommended and others were not, which is why the confidentiality of the processes is essential for all members.

Colleges may also want to consider scheduling alternatives for final interviews. For example, if a college requires that candidates physically travel to the campus for a first interview, the committee may want to schedule the final interviews as close to the first interview as possible so that candidates that are granted a second interview do not have to travel twice, especially if a college is not near an airport or is more remote. Alternatively, giving candidates several weeks to make travel arrangements might result in less expensive plane tickets depending on the destination. These kinds of considerations can assist in the diversification of pools and in bringing greater diversity to a college.

## What Happens If a Search Fails?

Sometimes, despite the best efforts of a committee, a search fails. A failed search may occur due to a lack of diversity in the pool, an absence of qualified candidates, or other reasons beyond the control of the committee, such as budget cuts or all of the finalists accepting jobs elsewhere. If a search fails, local processes should be followed to determine whether the pool can be reexamined, new candidates can be considered, or other actions can be taken. For example, if a position is posted as "open until filled," local processes might allow the committee to review all applications that have been submitted since the original closing date.

### Other Hiring Processes: Part-Time Hiring

One of the myths about the California community college faculty ranks is that the part-time faculty in the system are more diverse than their full-time counterparts. Recent information from the CCC Chancellor's Office has demonstrated that this belief is not accurate; however, part-time faculty play an essential role at community colleges and can be the first faculty members that students encounter when beginning at a college. For that reason, the hiring of part-time faculty must be done with rigor akin to that found in the hiring of full-time faculty.

Processes for hiring part-time faculty vary across districts, colleges, and even divisions and departments within an institution. Some colleges have set practices regarding the hiring of part-time faculty, including set interview questions, while others are more casual in their approach. Some colleges require a teaching demonstration, while others do not. While no single effective practice is universal regarding hiring of part-time faculty, consistent policies should be established and followed.

In a multi-college district, an equivalency granted at one college would also be valid at the other colleges in the district, so if a part-time faculty member were granted equivalency and then became full-time, that equivalency could potentially carry implications for the other district colleges in the case of a reduction in force or other action. Because of the variations in some disciplines, especially in areas such as art, physical education, and career technical fields, equivalency should be considered carefully when hiring an individual who does not meet the established minimum qualifications for the particular discipline. For more information on equivalencies, see the ASCCC paper *Equivalency to the Minimum Qualifications* (2016).

## Other Hiring Processes: Full-Time Temporary Replacement Faculty

In some cases, a college may choose to hire a full-time temporary replacement faculty member, such as to substitute for someone on parental leave, to fill a critical function in place of someone who takes a leave of absence, or in other situations calling for a short-term, full-time faculty replacement. These positions often have no processes established for filling them, and therefore local academic senates should consider discussing processes prior to their colleges requesting temporary hires. The hiring of full-time temporary faculty can be viewed as another opportunity to diversify the workforce at the college.

## Other Hiring Processes: Critical or Emergency Hiring of **Full-Time and Part-Time Faculty**

Whenever possible, a college should use its regular procedures and timelines for the hiring of full-time and part-time faculty. However, in some instances the need to hire additional faculty falls outside of predictable norms and calendars needed for regular hiring practices to occur. For this reason, hiring procedures should take into account the need for emergency or critical hires for both full-time and part-time faculty members, including what conditions should trigger the process, as well as providing timelines and requirements feasible within shorter time periods.

Emergency hires typically occur when regular hiring procedures are impacted by restrictive timelines due to unanticipated vacancies close to the beginning of a term. Often, these vacancies can mean unstaffed but populated sections of courses. As such, emergency hires may be necessary to serve students, disciplines or departments, and colleges. Some criteria to consider prior to initiating an emergency hiring procedure might include the following:

- The number of viable or populated course sections without an instructor and any impact on student completion and success that would indicate a clear need for additional faculty.
- Whether the vacancy is deemed essential for the viability of the program.
- Whether the vacancy is essential for purposes of accreditation, including external accrediting bodies.
- The amount of time for staffing remaining prior to the term of the identified need.

Generally, for emergency situations, the hiring of part-time faculty is preferable in the absence of specific and compelling circumstances to justify an emergency full-time hire. If, after filling the immediate need with part-time replacements, a full-time faculty member is needed for the long term, the subject area faculty may participate in the next round of considerations for hiring prioritization. If the emergency hiring of a full-time faculty member is necessary, the position should be a full-time temporary position, with the term of service clearly identified, in order to allow this position to be reconsidered at the time of normal hiring prioritization considerations. In all cases, emergency part-time and full-time hires should be required to interview per the college's regular hiring procedures within a reasonable timeframe after the date of the emergency hire. Emergency hiring procedures should not be used as a method to grow enrollment and college apportionment.

A college or district may choose to have different emergency hire procedures, depending on how much time is available between when the need is identified and when the term begins. For example, a college may choose to identify one streamlined process if fewer than twenty days but more than seven remain before the term and another more truncated process should the number of days be fewer than seven. In these cases, the local academic senate, in joint agreement with administration, should identify what works best for its college, as Education Code does not differentiate between regular hires and emergency hires when mandating consultation with the academic senate. Some items to consider when developing emergency hiring procedures might include the following:

- How a shorter timeline could impact the membership of the hiring committee, especially if hires are to occur during summer or winter breaks when most faculty are off-campus.
- How the membership of the committee is to be selected, including academic senate confirmation, given the potentially compressed timeline.
- How interview materials are to be reviewed, as well as the development of interview questions, teaching demonstrations, and other materials required for interviews.
- Changes to timelines and expectations for reference checks.
- The viability of additional interviews.

## **Beyond Hiring: Mentoring and Retaining New Faculty**

The hiring of a new full-time faculty member is a lengthy and time-consuming process that can involve significant expense to the college, including the need for substitutes for faculty that are sitting on committees, clerical and other support from the administration, and similar costs. While a failed search is frustrating, perhaps even worse is hiring a faculty member and then having that new hire leave after a year or two at the college.

In some cases, the departure of a new hire is due to circumstances beyond the control of the college, such as a spousal deployment or other family matter that precludes the new hire from remaining. However, sometimes new hires leave because they do not feel that they have truly found a meaningful or comfortable place at their colleges. Mentoring new faculty is an essential part of the process of retaining new hires, and it is an element in which the faculty should be leaders. Mentoring is outside of the prescribed role of the tenure committee and therefore may be difficult at a college with a limited number of permanent full-time faculty. However, as such mentoring may be one of the most important means by which to retain new hires, colleges should do what they can to provide newly hired faculty with guidance and assistance in navigating a new college system in order to make them comfortable at the college and therefore more comfortable with their positions and their students.

Many colleges have established programs for first-year mentorship that bring together all of the new full-time hires for regular gatherings to discuss college culture, express concerns or frustrations, and receive information that might not be apparent outside of the tenure process. Creating a cohort for the new faculty benefits the new hires, as they see that their experiences are shared and that they are not alone, and it provides the opportunity for the new faculty to interact with senior faculty that they might not otherwise have the chance to meet.

A model mentoring program, from Sacramento City College, is provided in the appendices of this paper and includes a variety of ideas regarding mentoring new faculty. Other programs, such as the one at Foothill College, bring new full time hires together weekly throughout their first year to allow them to hear from a wide range of guest speakers on a variety of topics from student services at the college to various forms of assessment. These types of programs provide the new faculty with a sense of community and may be the first line of defense against losing a new faculty member.

## **Beyond Hiring: Consideration of Administrative Retreat Rights**

An additional factor that may impact a district's hiring procedures, including hiring prioritization, as well as the district's faculty obligation number is administrative retreat rights. Per Education Code §87454 and §87458, under two specific conditions a current administrator may invoke retreat rights to become a faculty member at his or her college, whether as previously tenured faculty or as a new faculty member who has not previously received tenure within the district.

The first condition applies if the administrator was previously a tenured faculty member within the same district and has been continuously employed by that same district. In this instance, the administrator may invoke retreat rights and, in so doing, retain status as a tenured faculty member at that institution. Faculty tend to be aware and supportive of this first condition, as it requires that the retreating administrator navigated successfully the college's hiring and tenure processes prior to assuming an administrative role.

However, the second condition allows for retreat rights of an administrator who has not undergone the college's hiring processes for faculty, thereby disallowing discipline faculty the opportunity to participate in the hiring of a tenure-track peer. Per Education Code §87458, "a person employed in an administrative position that is not part of classified service, whose first day of paid service as a faculty member or administrator is on or after July 1, 1990, who has not previously acquired tenured status as a faculty member in the same district, and who is not under contract in a program or project to perform services conducted under contract with public or private agencies, or in other categorically funded projects of indeterminate duration" does have the right to become a first-year probationary, or tenure-track, faculty member once the administrative assignment expires presuming all of the following criteria are met:

- 1. In mutual agreement with the academic senate, procedure is followed to ensure that the governing board relies primarily upon the advice and judgment of the academic senate to determine that the administrator possesses the minimum qualifications for employment as a faculty member in the appropriate discipline;
- 2. In mutual agreement with the academic senate, procedure is followed to provide the academic senate with an opportunity to present its views to the governing board before the board makes a determination, and the written record of the board's decision, including the views of the academic senate, is made available for review pursuant to Education Code §87358;
- 3. The administrator has completed at least two years of satisfactory service in the district, including anytime previously served as a faculty member;
- 4. The termination of the administrative assignment is for any reason other than dismissal for cause; and
- 5. A first-year, probationary faculty position is available to which the administrator may retreat.

If no currently identified first-year probationary faculty position exists to which the requesting administrator could be appointed at the time of termination, the college is not required to grant the retreat request of the administrator.6 While this second condition is less commonly exercised, should it occur, the situation may invoke feelings of disenfranchisement for discipline faculty who are appropriately accustomed to having an active voice in the hiring process.

The absence of local procedural language that captures the above requirements can allow a district to follow pre-existing procedures if such procedures exist, tacitly empowering the district with greater latitude for decision-making that may or may not include its academic senate. Therefore, academic senates should be aware of the conditions of each scenario, and colleges should develop corresponding procedural language by mutual agreement prior to any discussion of a previously untenured administrator seeking retreat rights. In this way, academic senates have the opportunity to participate in the development of appropriate procedures without the added weight of faculty discord or feelings of administrative overreach into the hiring and tenure processes.

For these reasons, local academic senates should work with their colleges to mutually agree upon procedures to accommodate each of these conditions and criteria. Development of a procedure should include a timeline for the district to communicate in writing the intent of the non-tenured administrator to invoke retreat rights. Where possible, the timeline should correspond to the ranking of faculty hiring priorities. Moreover, any timeline should be reasonable enough to allow for the senate to provide feedback, ideally prior to the issuance of March 15th notifications, to assure the senate that its feedback is to be considered.

As a part of the retreat request, the district should provide evidence that the administrator meets all of the conditions as required by Education Code §87458. The academic senate should be allowed to review the qualifications of the administrator to ensure they align with the most current edition of *Minimum Qualifications* for Faculty and Administrators in California Community Colleges. The procedure may also allow the review of the minimum qualifications to include a faculty member from the identified discipline. Best practice would also suggest that the academic senate be provided with the proposed job description to be assumed by the administrator. Where the identified position requires specific expertise, reasonable assurance that the administrator can fulfill assigned faculty duties should be provided by the district.

Based on the information provided, the academic senate should communicate its recommendations to the college president or the governing board. To best equip the academic senate, any procedure to accommodate an administrative retreat request might consider the development of an impact report, as such an appointment will likely have measurable impacts on the hiring prioritization process as well as impacts on subsequent quantitative and qualitative measurements of the affected subject area. In its assessment, the academic senate may also choose to consider additional impact on current full-time and adjunct faculty, the potential for other full-time hires in areas where the need is greater, the fiscal sustainability of the position, any impact on the diversity of teaching faculty, and any potential impact on student success.

When the governing board takes action either to approve or not approve the administrator's retreat request, the board or its designee must provide to the academic senate in writing an explanation of action taken by the board, with reference to the written record of the decision including the views of the academic senate, pursuant to Education Code §87458.

## **Recommendations for Hiring Processes and Procedures**

- 1. All campus personnel involved in hiring should be familiar with the CCCCO's Equal Employment Opportunity and Diversity Best Practices Handbook (2016) and any subsequent updates from the Chancellor's Office regarding the requirements for use of the EEO measures while hiring.
- 2. Processes and procedures within colleges and districts should be as consistent as possible and should involve the academic senate in the development and implementation of those processes and procedures, as required by Education Code.
- 3. Faculty should consider a variety of options in hiring both full-time and part-time faculty in an attempt to diversify the faculty ranks at their colleges. For specific suggestions, see the Equal Employment Opportunity and Diversity Best Practices Handbook (2016).
- 4. In accordance with local policies, hiring committees should be actively involved in as many aspects of faculty hiring as possible, from the creation of the job description to the forwarding of finalists. If committees are not involved in all areas of the hiring process, consideration should be brought to the local academic senate to discuss these processes and determine whether changes should be suggested.
- 5. Processes for hiring part-time faculty should, to the greatest extent possible, mirror the processes for hiring full-time faculty and should, ideally, be as consistent as possible.
- 6. Committees should be familiar with the role of equivalency and should exercise caution when recommending equivalency while also recognizing that the granting of equivalency in some cases may result in a more diverse pool of applicants. Equivalency information should be made clear to applicants through information included in the college's application as well as in the job announcement.
- 7. Local academic senates and faculty should be involved in the district or college Equal Opportunity Committee and any other shared governance groups that are involved in hiring processes for faculty.

#### Conclusion

The hiring of faculty, both full-time and part-time, is at the heart of the success of the California Community College System and the ultimate success of its students. The involvement of faculty, through the academic senate and hiring committees, is essential to ensuring the strength of the faculty hired at colleges in all positions. As colleges move forward with hiring a new group of faculty, the needs of students should be at the forefront of each hiring decision, and the diversification of the faculty ranks can only serve to benefit students and the colleges that serve them. While hiring processes can be time consuming, they are among the most crucial roles that faculty take on beyond their responsibilities as teachers, counselors, librarians, and coaches. The conclusion of the Fall 2000 paper quoted the great philosopher Baruch Spinoza's Ethics, and the quote rings as true for this paper as it did for the one adopted in 2000: "All things worthwhile are as difficult as they are rare." The hiring of faculty may be difficult, but it is a worthwhile endeavor that will serve to benefit the students in the California Community College System.

#### **APPENDICES**

THE FOLLOWING APPENDICES INCLUDE TWO SETS OF INFORMATION. APPENDIX A IS THE DISTRICT CERTIFICATION FORM REGARDING EQUAL EMPLOYMENT OPPORTUNITY FUNDING REQUIREMENTS, CERTIFYING THAT MULTIPLE METHODS ARE BEING USED BY THE COLLEGE OR DISTRICT. APPENDIX B CONTAINS SPECIFIC DISTRICT AND COLLEGE EXAMPLES OF EFFECTIVE PRACTICES AND DOCUMENTS IN HIRING, INCLUDING EMERGENCY HIRES AND MENTORING PROGRAMS.

## Appendix A: Equal Employment Opportunity Fund Multiple Method Allocation Model Certification Form, Fiscal Year 2017-2018

District	Name:
PLAN,	THE DISTRICT MEET METHOD #1 (DISTRICT HAS EEO ADVISORY COMMITTEE, EEO AND SUBMITTED EXPENDITURE/PERFORMANCE REPORTS FOR PRIOR YEAR) (ALL ATORY FOR FUNDING).
	Yes
	No
The dis	trict met at least 6 of the remaining 8 Multiple Methods? (Please mark your answers.)
	Yes
	Method 2 (Board policies and adopted resolutions)
	Method 3 (Incentives for hard-to-hire areas/disciplines)
	Method 4 (Focused outreach and publications)
	Method 5 (Procedures for addressing diversity throughout hiring steps and levels)
	Method 6 (Consistent and ongoing training for hiring committees)
	Method 7 (Professional development focused on diversity)
	Method 8 (Diversity incorporated into criteria for employee evaluation and tenure review)
	Method 9 (Grow-Your-Own programs)
	No
	IFY THAT THIS REPORT FORM IS COMPLETE AND ACCURATE. Please attach meeting agenda showing EEO Advisory Committee's certification of this report form.
Chair,	Equal Employment Opportunity Advisory Committee
Name:	

Signature:	
Date:	
Chief Human Resources Officer	
Name:	
Citle:	
Signature:	
Date:	
Chief Executive Officer (Chancellor or President/Superintendent)	
Name:	
Fitle:	
Signature:	
Date:	
President/Chair, District Board of Trustees	
Date of governing board's approval/certification:	, 2018
Name:	
Fitle: President/Chair, Board of TrusteesSignature:	

This form requires districts to report the various activities that they are implementing to promote Equal Employment Opportunity for each of the 9 Multiple Methods.

When providing explanation(s) and evidence of your district's success in implementing the Multiple Methods, please keep narrative to no more than one page per Multiple Method. If you reference an attachment, please ensure it is attached to your submittal.

#### NINE (9) MULTIPLE METHODS

#### **Mandatory for Funding**

1. District's EEO Advisory Committee, EEO Plan, and submittal of Expenditure/Performance reports for prior year.

#### **Pre-Hiring**

- 2. Board policies & adopted resolutions
- 3. Incentives for hard-to-hire areas/disciplines

4. Focused outreach and publications

#### Hiring

- 5. Procedures for addressing diversity throughout hiring steps and levels
- 6. Consistent and ongoing training for hiring committees

#### **Post-Hiring**

- 7. Professional development focused on diversity
- 8. Diversity incorporated into criteria for employee evaluation and tenure review
- 9. Grow-Your-Own programs

DOES DISTRICT MEET MULTIPLE METHOD #1 (DISTRICT HAS EEO ADVISORY COMMITTEE, EEO PLAN, AND SUBMITTED EXPENDITURE/PERFORMANCE REPORTS FOR PRIOR YEAR)?

□ Yes

□ No

Under the Multiple Method allocation model, districts must minimally have an operational district EEO Advisory Committee, and an updated EEO Plan. Additionally, districts are required to annually report on the use of EEO funds.

- In order to qualify for receipt of the EEO Fund, districts are required to submit a board-adopted EEO plan every three years to the Chancellor's Office. (Title 5, section 53003).
- EEO Plans are considered <u>active</u> for three years from the date of when the district's Board of Trustees approved the plan.
- The districts are required to establish an EEO Advisory Committee to assist in the development and implementation of the EEO Plan. (Title 5, section 53005).
- The districts are required to annually submit a report on the use of Equal Employment Opportunity funds. (Title 5, section 53034).

Please provide an explanation and evidence of meeting this Multiple Method, #1.

To receive funding for this year's allocation amount, districts are also required to meet 6 of the remaining 8 Multiple Methods.

	THE DISTRICT MEET METHOD #2 (BOARD POLICIES AND ADOPTED RESOLUTIONS)?  Yes
	No
Please	provide an explanation and evidence of meeting this Multiple Method, #2.
DOES	THE DISTRICT MEET METHOD #3 (INCENTIVES FOR HARD-TO-HIRE AREAS/DISCIPLINES)?
	Yes
	No
Please ]	provide an explanation and evidence of meeting this Multiple Method, #3.
DOES	THE DISTRICT MEET METHOD #4 (FOCUSED OUTREACH AND PUBLICATIONS)?
	Yes
	No
Please ]	provide an explanation and evidence of meeting this Multiple Method, #4.
	THE DISTRICT MEET METHOD #5 (PROCEDURES FOR ADDRESSING DIVERSITY UGHOUT HIRING STEPS AND LEVELS)?
	Yes
	No
Please ]	provide an explanation and evidence of meeting this Multiple Method, #5.
	THE DISTRICT MEET METHOD #6 (CONSISTENT AND ONGOING TRAINING FOR HIRING ITTEES)?
	Yes
	No
Please ]	provide an explanation and evidence of meeting this Multiple Method, #6.
	THE DISTRICT MEET METHOD #7 (PROFESSIONAL DEVELOPMENT FOCUSED ON SITY)?
	Yes
	No

Please	provide an explanation and evidence of meeting this Multiple Method, #7.
	THE DISTRICT MEET METHOD #8 (DIVERSITY INCORPORATED INTO CRITERIA FOR OYEE EVALUATION AND TENURE REVIEW)?
	Yes
	No
Please ]	provide an explanation and evidence of meeting this Multiple Method, #8.
DOES	THE DISTRICT MEET METHOD #9 (GROW-YOUR-OWN PROGRAMS)?
	Yes
	No

Please provide an explanation and evidence of meeting this Multiple Method, #9.

## Appendix B: Examples of Effective Practices Related to **Hiring Processes**

#### SAMPLE HIRING PROCEDURES AND PROCESSES

#### Faculty Hiring Manual - Lassen Community College

http://www.lassencollege.edu/about/employment/Documents/LCC-Selection-and-Hiring - Manual.pdf

#### Equity Handbook for Hiring - Los Rios Community College District

http://www.losrios.edu/hr/Equity%20Hiring%20Handbook%20Final%20Version%202% 20(3.16.2015).pdf

#### Faculty Hiring Manual – Solano Community College (2017)

http://www.solano.edu/academic\_senate/1617/SCC%20Hiring%20Guidelinesdraft41217 MW%2041217.pdf

#### **Specific Highlights from the Above Documents:**

#### Part-time Faculty Hiring Procedures - Lassen College

- 1. At least once each semester, anticipated new part-time teaching positions will be advertised. Applications for part-time teaching positions may be submitted at any time to the Office of Human Resources.
- 2. The applications will be forwarded to the Minimum Qualification/ Equivalency Committee chair for minimum qualification and/or equivalency review according to the approved policy and procedures. All applications meeting minimum qualifications will be placed in the Part-Time Faculty Applicant Pool.
- 3. The Division Chairs or Dean of Academic Services will recommend a part time faculty position to be hired from the Part-Time Faculty Applicant Pool. The Office of Human Resources will be notified when a position will be offered and will complete the employment processes prior to the part-time faculty applicant being placed in the schedule.
- 4. Coaching positions will undergo a screening/interview process similar to the procedures for hiring permanent positions. Coach committees will be comprised of a coach and a faculty member appointed by the Academic Senate, the Athletic Director, and an educational administrator or representative from Academic Services. By consensus, the Committee with agree upon candidates to invite to an interview. The Committee will present up to three candidates for selection by the President or Dean of Academic Services.
- 5. Full-time temporary positions will undergo a screening/ interview process similar to the procedures for hiring permanent positions. Committees for full-time temporary positions will be comprised of a division chair and a faculty member from the discipline appointed by the Academic Senate, and an educational administrator from the Academic Services. By consensus, the Committee will agree upon candidates to invite to an interview. The Committee will present up to three candidates for selection by the President or Dean of Academic Services.

CCR, Title 5, Section 53021 "Recruitment for part-time faculty positions may be conducted separately for each new opening or by annually establishing a pool of eligible candidates, but in either case full and open recruitment is required consistent with this section."

#### Hiring Practices — Los Rios Community College District

About Adjunct Pools: Los Rios Community College District recruits adjunct professors year-round. Applicants may apply to adjunct pools at any time. Applications are sent to campus when adjunct positions become available and are requested by the campus. Since, adjunct pools are on-going, emails reminding applicants to update their information are sent once a year.

**About Temporary Pools:** This pool of applicants is used by various departments throughout our district to search for applicants interested in working temporarily. Assignments may vary in length and hours of the day, up to 110 days per fiscal year per California Education Code. Temporary pools are generally open for six months. To keep pools up-to-date after six months the Human Resources Department will close the pool and send emails to applicants. Applicants that wish to still be considered will be instructed to re-apply to a NEW posting number.

- Human Resources reviews the diversity of applicant and interview pools for each position/recruitment, and takes appropriate measures if/when concerns occur. Applicant and employee demographics are reviewed annually with the Board of Trustees (Attached are District's EEO Plan Analysis of Applicant Pools, Plan Component 10: Analysis of District Workforce and Applicant Pool, and P-5121 providing for steps/review for ensuring diversity in hiring). Per the District's EEO Plan and Board Regulations/Policies on Hiring Committees (R-5121 and R-5122 attached) each hiring committee member is required to receive required Title 5 Hire Committee training and each committee must include a trained Equity Representative.
- Each classified, faculty and management Los Rios CCD job application (attached) includes a section for applicants to address their experience/background related to diversity and cultural competence.
- Every Los Rios job description across all classifications includes the requirement that the individual demonstrate sensitivity to and understanding of the diverse academic, socioeconomic, cultural, disability, gender identity, sexual orientation and ethnic backgrounds of community college students (current job advertisements attached).
- The Los Rios CCD Faculty Hiring Manual requires hire committees to include screening and interview criteria on a candidate's ability/experience with diversity. (Faculty Hiring Manual – Sections VI – A, VI – B, and VII - A).
- All classified, faculty and managerial interviews include at least one question pertaining to diversity. (samples attached).
- Per the Equity Manual on Hiring, applicant pools may not be released for review by hiring committees until both the screening criteria and interview questions have been finalized.

Upon a recommendation for hire, the Equity Representative completes an EEO Checklist (attached), which addresses the District's commitment to equity, fairness and inclusion/diversity.

#### Special Hiring Situations — Lassen Community College

A. Emergency hiring may be conducted when time factors, special issues, or business necessity warrant immediate appointments as determined by the Superintendent/ President.

- i. Emergency hiring may be conducted to fill a short-term "classified" position for no more than sixty (60) days to allow for full and open recruitment.
- ii. Emergency hiring may be conducted to fill a part-time teaching assignment for up to one semester.
- iii. Interim appointment for administrative and managerial assignments may be made for up to one year to fill a vacancy or a new position. When a regular faculty member is appointed to an interim assignment, procedures in Section 7 of the LCFA contract will apply.
- B. In-house or promotion only hiring
  - i. In-house hiring is permitted when it has been determined that no new position has been created according to Title V regulations.
  - Whenever in-house or promotion only hiring is permitted by law, all qualified internal candidates will be given an opportunity to apply. Qualified internal candidates are regular employees.

Procedures for classified in-house hiring are in the classified union contract.

#### Administrative Retreat Rights — Solano Community College District

Per EDC 87454 and 87458, there are two conditions wherein a current administrator may invoke retreat rights to faculty:

- Any tenured employee, when assigned from a faculty position, or assigned and special or other type of work, or given special classification or designation, shall retain status as a tenured faculty member.
- A person employed in an administrative position that is not part of classified service, whose first day of paid service as a faculty member or administrator is on or after July 1, 1990, who has not previously acquired tenured status as a faculty member in the same district, and who is not under contract in a program or project to perform services conducted under contract with public or private agencies, or in other categorically funded projects of indeterminate duration, shall have the right to become a first-year probationary faculty member once the administrative assignment expires or is terminated, if all of the following conditions apply:

- In mutual agreement with the senate, procedure is followed to ensure that the governing board relies primarily upon the advice and judgment of the academic senate to determine that the administrator possesses the minimum qualifications for employment as a faculty member.
- In mutual agreement with the senate, procedure is followed to provide the academic senate with an opportunity to present its views to the governing board before the board makes a determination and that the written record of the decision, including the views of the academic senate, shall be available for review pursuant to EDC 87358.
- The administrator has completed at least two years of satisfactory service, including any time previously served as a faculty member, in the district.
- The termination of the administrative assignment is for any reason other than dismissal for cause.
- There is an identified, first-year, probationary faculty position available to which the administrator may retreat, as, if there is no currently identified first-year probationary faculty position to which the requesting administrator could be appointed at the time of termination, the College is not required to grant the request of the administrator. (Ref. *Wong vs. Ohlone College*, No. A109823, 28 March, 2006.)

Procedures for Retreat Rights for Administrators Not Previously Tenured by the District:

- The Superintendent-President or the Vice-President of Human Resources will communicate to the Academic Senate President the intent of the administrator to retreat to a faculty position, as well as evidence that the administrator meets required conditions, when possible, this communication should occur as soon as possible and no later than the end of February of the current academic year to allow for timely input, including at least two bi-monthly meetings of the academic senate, prior to the issuance of March 15th notifications. The proposed job description of the teaching position will be provided as well. Where possible, these procedures should parallel the agreed upon timeline for the ranking of faculty hiring priorities.
- As soon as possible, the Vice-President of Human Resources shall arrange for the Academic Senate President to review the minimum qualifications of the administrator to ensure the qualifications of the administrator align with the most recent iteration of the "Minimum Qualifications for Faculty and Administrators in California Community Colleges," adopted by the Board of Governors in consultation with the Academic Senate for California Community Colleges. The Academic Senate President may also include an appointee from the identified discipline in the consultation process. Where the identified position requires specific expertise, reasonable assurance the administrator can fulfill assigned faculty duties should be provided by the district. Should the identified administrator not meet the minimum qualifications, there is no equivalency process.
- Once minimum qualifications have been verified, the district, in consultation with the affected discipline
  and its academic dean, shall provide to the academic senate a revised job description, if relevant, as well
  as quantitative and qualitative data per the Department Profile and Summary of Projected Need form as
  outlined in section II.1 of this document.

- The completed Department Profile and Summary of Projected Need form will be provided to the Academic Senate and placed on the agenda by its president as soon as possible for information and discussion.
- The Academic Senate shall base its recommendations to the Board of Trustee using the same criteria it considers in discussing all hiring prioritizations. In addition, the senate shall consider the impact of the position on current adjunct faculty, the potential for other full-time hires in areas where the need is greater, the fiscal sustainability of the position, any impact on the diversity of teaching faculty, and any potential impact on student success.
- At the following meeting, or as soon as possible, the Academic Senate will take action to direct its president to communicate in writing its recommendations to the governing board. The Academic Senate President may also choose to speak to the item at a meeting of the Board of Trustee.
- The Superintendent-President will provide to the Academic Senate an explanation of action taken by the board in writing, to include reference to the written record of the decision, including the views of the Academic Senate, pursuant to EDC 87358.

#### Mentoring Expectations and Practices - Sacramento City College

- Meet with the mentee several times throughout the first semester
- Share his or her syllabi, and, if possible, copies of syllabi prepared by other faculty.
- Introduce the mentee to colleagues and staff within the department, the division, and at the college.
- Orient the mentee to routine college procedures such as textbook requisition, supply requisition, travel authorizations, forms (e.g., flex obligation form and course availability), duplication requests, parking permits, and key requests.
- Serve as a resource to explain departmental, division, and college practices, culture, and procedures.
- Include the mentee in formal and informal social activities of the department, division, and college.
- Provide assistance in learning new teaching techniques, presentation materials, student involvement.
- Introduce the mentee to the location of important instructional support services.
- Orient the mentees to the location of services available to assist students (transfer center, tutoring services, career center, assessment center, learning disabilities center, and others)
- Help mentee solve problems (curriculum, instruction, or relationships).
- Beaccessible, trustworthy, and understanding.
- Visit the mentee's class relatively often and give feedback.

- Encourage mentee to observe the teaching of other faculty.
- Give assistance if grievance issues arise. (See Dean, and or Office of Instruction, Equity Office.)
- Demonstrate professional competence.
- Help new faculty find ways to manage the administrative details of teaching
- Provide information to faculty, including directing them to the "Faculty How To" page at https://www.scc.losrios.edu/facultyhowto/

#### **Faculty Mentoring Practices at American River College:**

www.arc.losrios.edu/Documents/CTL/facmentor.pdf