

Étudiant(e)s de niveau collégial ayant des incapacités

College Students with Disabilities



Adaptech Research Network - Dawson College
Réseau de Recherche Adaptech - Collège Dawson

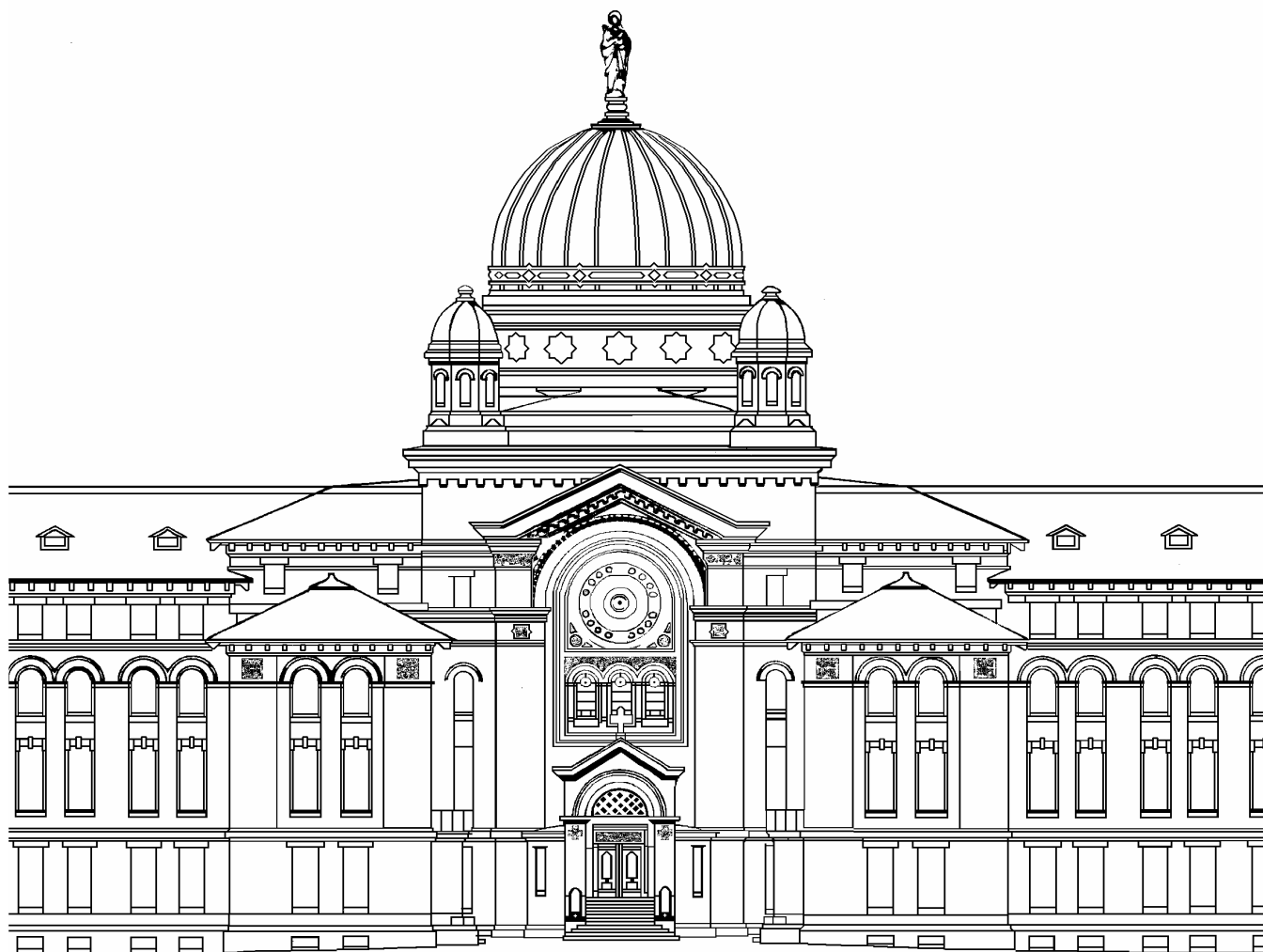


Final Report Presented to PAREA
Rapport final présenté à PAREA
Spring / Printemps 2005



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La présente recherche a été subventionnée par le ministère de l'Éducation dans le cadre du Programme d'aide à la recherche sur l'enseignement et l'apprentissage (PAREA). Le contenu du présent rapport n'engage que la responsabilité des auteures.

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Executive Summary - College Students with Disabilities

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Executive Summary

Abstract

The objective of the research reported here was to start the process of developing a measure that explores self-perceived individual and environmental correlates of successful and unsuccessful academic outcomes for Cegep (junior/community college) students with disabilities. The intent was to provide a measure for general use in all Cegep institutional evaluation activities.

Here we summarize the findings related to the development of such a measure. This involved compiling and evaluating both French and English versions of the 31 item "Cegep Experiences Questionnaire." The measure uses 6-point Likert-type scaling and evaluates personal and environmental factors (both within and outside the Cegep) that students with disabilities may view as facilitating and/or hindering their academic progress. It is based on the PPH model (Processus de production du handicap). The current version of the measure is provided in the Appendix of the full report.

The following activities were carried out: focus groups, analysis of open-ended questions, and psychometric analyses, including comparisons of scores of students with and without disabilities. The sample involved 138 current Cegep students and recent Cegep graduates with disabilities and 670 nondisabled Cegep students and recent graduates.

We found that the Cegep Experiences Questionnaire has good reliability. Validation was not part of the scope of this research and sample sizes did not permit most such analyses. The validation that was carried out suggests that the items and the total score have good validity, although there may be problems with the item content of some of the PPH based subscales. A larger study that builds on the present findings is currently ongoing in our laboratory to establish validity and further refine the measure.

Part of the process involved analysis of students' responses to the questions: What factors have made your Cegep studies easier? Harder? The findings on the facilitators and obstacles they listed in response to these questions are interesting in their own right. Among the highlights is the finding that students with disabilities indicated that disability-related accommodations were important facilitators. Nevertheless, about half of the most frequently cited facilitators noted by these students were not specifically disability related and are shared by nondisabled students. In general, obstacles noted by most students with disabilities are the same as those noted by nondisabled students, although some disability related issues also posed important obstacles. In particular, students noted that their disability and health adversely affect their studies. These results affirm the importance of providing adequate disability related services to students with disabilities in the Cegep.

Another part of the process was examining whether the item scores of students who re-enrolled or graduated (i.e., students who were retained in the two semesters following the administration of the questionnaire) differed from those who left their studies. When students with and without disabilities were compared, there were no significant differences in the retention rate into either the first or second semesters. When item scores between the retained and non-retained groups were compared, there was some suggestion that students who were retained had higher item scores (i.e., scores toward the facilitative end the scale). These positive findings highlight the success of students with disabilities at Cegep and emphasize the importance of providing adequate disability related services.

Goals

The objective of the research reported here was to start the process of developing a measure that explores self-perceived individual and environmental correlates of successful and unsuccessful academic outcomes for students with disabilities. The intent was to develop a measure for general use in Cegep institutional evaluation activities. Use of the measure, once it is fully developed, will provide answers to the questions, "What are the obstacles that make Cegep studies more difficult for students with disabilities?" "What are the facilitators that make Cegep studies easier for these students?" "What can students, Cegeps, government and community based organizations do to facilitate successful academic outcomes for these students?"

We summarize the findings related to the development of such a measure below. This involved compiling and evaluating both French and English versions of the 31 item "Cegep Experiences Questionnaire." It uses 6-point Likert-type scaling and evaluates personal and environmental factors (both within and outside the Cegep) that students with disabilities may view as facilitating and/or hindering their academic progress. The measure is based on Fougeyrollas et al.'s PPH model (Processus de production du handicap). Once it is fully validated, the measure will have the potential to be used to facilitate planning, enhance and evaluate services, improve pedagogy, and ameliorate student retention and success. The current revision of the measure is provided in the Appendix of the full report.

The intent of the present research was to provide the item content and format and to ensure usability and reliability. Validation requires much larger samples than those of the research originally proposed. The full validation of the Cegep Experiences Questionnaire is part of a larger study that builds on the present findings and is currently ongoing in our laboratory.

Method

To develop the Cegep Experiences Questionnaire / Questionnaire sur les expériences au Cégep we prepared content that was both theoretically and empirically based. In addition, we formulated questions so as to allow both item-by-item evaluation as well as evaluation using subscales and the total score. Of the 31 items on the scale, 25 are applicable to both students with and without disabilities and 6 are applicable only to students with disabilities. Because the measure was designed to reflect both the key concepts of the PPH model (i.e., personal and environmental obstacles and facilitators) as well as the realities of Cegep students, who encounter obstacles and facilitators of their academic success both within the Cegep as well as in the community, we grouped items into three conceptual subscales:

- Personal Situation (9 items including 1 that is applicable to students with disabilities only)
- Cegep Situation (13 items including 1 that is applicable to students with disabilities only)
- Community Situation (9 items including 4 that are applicable to students with disabilities only)
- and a Total Scale score (25 items are common to students with and without disabilities, 6 are applicable only to students with disabilities).

To determine reliability and test hypotheses we

- held three focus groups with 18 francophone and anglophone Cegep students to help define the content of the measure
- formulated and pre-tested multiple preliminary versions of the Cegep Experiences Questionnaire and other related questions and scales
- translated, "back translated," and pretested English and French versions of the final questionnaire in regular print and alternate formats (e.g., large print, Word)
- administered the measure to
 - 74 Dawson College (an anglophone Cegep that enrolls primarily English speaking students) and 25 francophone Cegep (primarily French speaking) current students who had a disability (students who had only a learning disability and/or ADD were not part of this investigation)
 - 154 Dawson College current nondisabled students
 - 516 Dawson College recent nondisabled graduates and 21 recent graduates who had a disability (other than only a learning disability)
- administered the measure a second time, six weeks later, to 27 Dawson and 25 francophone Cegep current students with a disability and to 64 current Dawson nondisabled students to determine test-retest reliability
- formulated a 60 item coding manual of facilitators and obstacles and used this to evaluate open-ended questions about factors that made Cegep studies easier and harder for students
- conducted statistical tests on Cegep Experiences Questionnaire items to determine psychometric properties and to test hypotheses

Findings and Conclusions

Sample Characteristics

The mean age of current students from all three samples was very similar, 20 to 21 years, with a range of 17 - 44 years. Approximately 1/3 of all samples were male and 2/3 female. Eighty-two percent of Dawson nondisabled students and 70% of Dawson students with disabilities in our samples were enrolled in a two-year pre-university program, while the remaining students were enrolled predominantly in three-year career/technical programs. Forty percent of the students with disabilities from francophone Cegeps were enrolled in two-year pre-university programs, while the remaining students were enrolled predominantly in three-year career/technical programs. The great majority of students were enrolled in diploma (DEC) programs.

Dawson graduates with disabilities were approximately 1 year older than nondisabled graduates (23 and 22, respectively). Approximately 1/3 of both samples were males and 2/3 females. Graduates with disabilities were slightly more likely to have graduated from a pre-university program (81%) than were nondisabled graduates (72%).

Most current students with disabilities had only one disability/impairment (56% Dawson, 59% francophone Cegep), with almost a third having 2 impairments (32% in both samples), and the rest having 3 or more impairments (8% Dawson, 12% francophone Cegep). Among Dawson graduates, a much larger proportion had a single impairment (90%). It is noteworthy that even though we deliberately excluded students who indicated that their only impairment was a learning disability and/or ADD, almost a third of current students with other disabilities (31% Dawson, 32% francophone Cegep) indicated that they also had a learning disability.

The most common impairments that current students reported were health/medically related impairments and psychological/psychiatric disabilities. The next most common disability was a visual impairment followed by hearing and mobility impairments. The graduate sample reported no psychiatric/psychological impairments. Otherwise, the distribution of disabilities for graduates was similar to that of currently enrolled students.

To make the Cegep Experiences Questionnaire comprehensive we included items that are likely to be important obstacles or facilitators to students with specific disabilities. In certain cases this has meant very small numbers of students answering certain questions. A study with larger samples which extends and builds on the present findings is currently ongoing in our laboratory.

What Factors Make Cegep Studies Easier? Harder? Analysis of Open-Ended "Easier and Harder" Question Responses

Part of the process of determining the psychometric properties of the Cegep Experiences Questionnaire involved analysis of students' responses to the open-ended questions: What factors have made your make Cegep studies easier? Harder? The findings are interesting in their own right. It should be noted that depending on the specific student's situation and on the specifics of the environmental conditions, the same topic can be either an obstacle or a facilitator.

Facilitators. Students with disabilities were most likely to indicate that disability-related accommodations were important facilitators. These included: services for students with disabilities in general and specific disability related accommodations at Dawson College such as the opportunity to pre-register for courses, having a quiet place to take exams, extended time for exams and assignments, having a note taker in class, and policies which permit students with disabilities to take a reduced number of courses and still be considered "full time students."

About half of the facilitators cited most frequently by students with disabilities were not disability related and were shared by students without disabilities. These include: good teachers, the overall Cegep environment, availability of computers on campus, availability of support and help, and the Dawson Learning Center. This Center provides tutoring and assists with studying, writing, and exam taking skills. Important items noted by nondisabled students, but not by students with disabilities, were the facilitating role of: friends, the library, having a good schedule, a variety of courses to choose from, their financial situation, and good study skills.

Obstacles. In general, obstacles noted by most students with disabilities are the same as those noted by nondisabled students: bad teachers, too many and difficult courses, bad schedules, poor study skills, the Cegep environment, and language issues such as not being sufficiently fluent in the language of instruction and professors with heavy accents. For students with disabilities, again, disability related issues also posed important obstacles. For example, they noted that their disability and their health were obstacles, that there were problems related to the accessibility of their courses, and that the nature of accommodations and services

for students with disabilities also caused difficulties. Nondisabled students noted a variety of obstacles including: difficulties with finances, holding a job, transportation problems, personal issues, high stress, and poor exam or assignment schedules.

Development of the Cegep Experiences Questionnaire: Psychometric Evaluations And Hypothesis Testing

Reliability. Two kinds of reliability were evaluated: temporal stability (test-retest) of single items, conceptual subscale, and total scale scores and internal consistency evaluations of subscale scores. In general, test-retest reliability for all items, subscales, and total scores was good, suggesting that scores on the Cegep Experiences Questionnaire have good temporal stability. The same is true for evaluations of the internal consistency of subscales.

Relationships between Cegep Experiences Questionnaire scores and other variables. Even though validation was not part of the original scope of the present project we did conduct some preliminary validation and hypothesis testing. In general, individual items and total scale scores appear to have good validity. There are some difficulties with the validity of the conceptual subscales, however. We tried to use factor analysis to reformulate the content of the subscales. The findings on nondisabled graduates, the only sample large enough to permit this, suggest that only a minor adjustment to subscale composition is needed. We will examine the possibility of a different composition for subscales in the context of our ongoing study with larger samples.

Similarities and differences between students with and without disabilities on the Cegep Experiences Questionnaire. Results on the 25 items which were applicable to students and graduates with and without disabilities (on the total of 31 items, 6 of which are applicable only to students with disabilities) show that, as expected, both current students and graduates with disabilities indicated that their health posed obstacles for them. This item was also found to go a long way in predicting whether a student has a disability or not. Apart from health, there were no significant differences between items for either current students or graduates with or without disabilities. It should be noted, however, that differences may have been obscured by sample sizes that were often very small. Therefore, we also examined similarities and differences in the relative rankings of scores by students with and without disabilities.

We compared the ranking of Cegep Experiences Questionnaire mean scores of current students, with and without disabilities, to those of graduates with and without disabilities. In general, there was good consistency between the rank orders of items of current students and graduates with a disability as well as between the rank order of items of current nondisabled students and nondisabled graduates.

For both graduates and current students with disabilities, the availability of disability related services at the Cegep was ranked as the most important facilitator. The most important obstacle for both groups was the impact of their disability. Scheduling conflicts between disability-related support services, such as attendant care and adapted transport and school was also rated as a very important obstacle by both current students and graduates.

We also examined items where there were large differences in ranking (as measured by a minimum of 10 point differences in rank order) between students with and without disabilities. Only a single item emerged as a greater facilitator for both current students and graduates with disabilities relative to those without disabilities: private tutoring. Similarly, only one item emerged as a greater facilitator for graduates without disabilities: health.

Comparison of open-ended listings of facilitators and obstacles with Cegep Experiences Questionnaire results. Although a one-to-one comparison was not possible, examination of items with "facilitating" mean scores suggests that many of these items also appear on the open-ended listing of students. This is also true of obstacles, providing some evidence for the validity of the measure.

Number of students' impairments and Cegep Experiences Questionnaire results. We predicted that students with several different impairments would have higher obstacle scores than student with a single impairment. To test this hypothesis we correlated the number of students' impairments with their scores on all single items as well as on subscale and total scores. Taking into account the relatively few students with more than two impairment and the constricted range in the number of students' impairments, the finding that 1/3 of the 31 coefficients based on item-by-item correlations were significant and in the predicted direction is very impressive. It is also noteworthy that every single coefficient has the same sign, whether it was significant or not. In addition, all three subscale coefficients were significant as was the coefficient for the total scale score. This suggests that items, subscales, and total scale score are, indeed measuring obstacles and facilitators.

Successful and unsuccessful students and Cegep Experiences Questionnaire results. We expected that students who are "successful" would be more likely to have higher (more facilitating) scores than students who are "unsuccessful" at Cegep. For this comparison we defined success in terms of student retention and graduation. Students who graduated or continued their studies into the following two semesters were considered successful and those who failed to return or graduate were considered unsuccessful.

It should be noted that results on "success" (i.e., retention rates) are consistent with our previous findings and show no significant difference between students with and without disabilities. The retention rate for students with disabilities into the semester following the administration of the survey was 93%, compared to 87% for students without disabilities. Retention into the second semester following the administration of the survey was 90% for students with disabilities and 80% for students without disabilities. These positive findings highlight the success of students with disabilities and underscore the importance of ensuring their presence in the Cegeps.

There were no significant differences in the mean scores on the test items between students who were "successful" and those who were "unsuccessful." However, the sizes of the "unsuccessful" groups were small and some large differences existed between the successful and unsuccessful groups. When Cegep Experiences Questionnaire items were examined for students without disabilities, 68% of the scores for successful students were higher (i.e., more facilitating) than those of the unsuccessful students. The corresponding percentage for students with disabilities was 81%, indicating that for both students with and without disabilities the majority of the differences favored (scores were more facilitating) the retained students.

Conclusions

We have developed the content of the 31 item closed-ended Cegep Experiences Questionnaire and established that it has good reliability. Validation was not part of the scope of this project and the sample sizes did not permit most such analyses. What validation we did carry out suggests that the items and the total score have good validity, although there may be problems with the item content of some of the PPH based conceptual subscales. A larger study, that builds on the present findings, is currently ongoing in our laboratory to establish validity and further refine the measure.

Contact Information

For additional information and the full report, consult the Adaptech Research Network web site (<http://www.adaptech.org>) or contact one of the principal investigators.

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Sommaire - Étudiant(e)s de niveau collégial ayant des incapacités

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Réseau de Recherche Adaptech – Collège Dawson, Montréal

Sommaire

Résumé

L'objectif du projet de recherche décrit dans ce rapport était d'entamer le développement d'un instrument de mesure qui explore les variables individuelles et environnementales, subjectives, associées à la réussite et à l'échec académiques des étudiant(e)s de Cégep ayant des incapacités. L'intention était de fournir un instrument, de portée générale, qui puisse être employé dans le cadre d'activités d'évaluations institutionnelles dans tous les Cégeps.

Nous résumons ici les différentes étapes comprises dans le développement d'un tel instrument de mesure. Son élaboration a compris la compilation puis l'évaluation des versions françaises et anglaises des 31 items du Questionnaire sur les expériences au Cégep. Les items de ce questionnaire sont cotés sur des échelles de 6 points de type Likert et évaluent les facteurs individuels et environnementaux (à l'intérieur et à l'extérieur du Cégep) que les étudiant(e)s ayant des incapacités pourraient juger comme étant des facilitateurs et/ou des obstacles à leur progrès académique. Le questionnaire repose sur le modèle des Processus de production du handicap (PPH). La version actuelle de cet instrument se trouve à l'appendice du rapport intégral.

Les activités suivantes furent menées dans le cadre de cette investigation: des groupes de discussions, des analyses de questions non dirigées, et des analyses psychométriques, y compris la comparaison des réponses données par les étudiant(e)s avec et sans incapacités. Ces analyses portaient sur les réponses de 138 étudiant(e)s courants et récemment diplômés ayant des incapacités et de 670 étudiant(e)s et diplômés n'ayant pas d'incapacité.

Nous avons trouvé que le Questionnaire sur les expériences au Cégep a une bonne fiabilité. La validation de cet instrument de mesure dépassait la portée de la présente recherche et n'a pas été entièrement investiguée faute d'un échantillon suffisant pour mener de telles analyses à bout. Des analyses préliminaires suggèrent, cependant, qu'en général, les items du questionnaire et le score total présentent une bonne validité. Il semble cependant y avoir des problèmes avec le contenu des sous-échelles qui découlent du modèle des Processus de production du handicap (PPH). Une étude de plus grande envergure, s'appuyant largement sur les résultats de la présente investigation, est en cours dans notre laboratoire et vise à établir la validation du questionnaire ainsi qu'à perfectionner notre instrument.

Une étape impliquée dans cette étude était l'analyse des réponses données par les étudiant(e)s aux questions suivantes : Quels sont les facteurs qui ont facilité vos études au Cégep? Quels facteurs ont rendu vos études au Cégep plus difficiles? Les réponses obtenues à ces questions furent intéressantes en elles-mêmes. Parmi les points saillants, nous avons trouvé que les étudiant(e)s ayant des incapacités étaient susceptibles d'indiquer que les accommodements reliés à leurs incapacités présentaient d'importants facilitateurs à leurs études. Toutefois, près de la moitié des facilitateurs mentionnés par les étudiant(e)s ayant des incapacités ne portaient pas du tout sur leurs incapacités et étaient semblables à ceux identifiés par les étudiant(e)s sans incapacité. De manière générale, les obstacles énumérés par les étudiant(e)s ayant des incapacités étaient les mêmes que ceux notés par les étudiant(e)s sans incapacités. Ceci étant dit, certains problèmes associés à leur(s) handicap(s) présentaient des obstacles importants pour ces derniers. Plus précisément, ils/elles mentionnaient que leur(s) incapacité(s) et leur état de santé interféraient avec leurs études. Ces résultats appuient l'importance de fournir des services spécialisés adéquats dans les Cégeps aux étudiant(e)s ayant des incapacités.

Une autre démarche entreprise était de déterminer si les scores des étudiant(e)s qui s'étaient ré-inscrits ou qui étaient récemment diplômés (c-à-d. les étudiant(e)s qui avaient persévéré pendant les deux semestres suivant l'administration du questionnaire) se distinguaient des étudiant(e)s qui avaient abandonné leurs études. La comparaison des étudiant(e)s avec et sans incapacités a montré qu'il n'y avait pas de différence significative entre leurs taux respectifs de persévérance scolaire ni au premier ni au second semestre d'études. Une comparaison des scores aux items complétés par les étudiant(e)s qui avaient persévéré avec les items des étudiant(e)s qui avaient abandonné leurs études semble suggérer toutefois que les étudiant(e)s ayant persévéré académiquement obtiennent des scores plus élevés sur les items du questionnaire (c-à-d. des scores allant dans le sens des facilitateurs sur l'échelle). Ces résultats positifs mettent en relief le succès académique des étudiant(e)s ayant des incapacités et soulignent l'importance de leur assurer des services spécialisés adéquats.

Objectifs

L'objectif du projet de recherche décrit dans ce rapport était de commencer à élaborer un instrument de mesure explorant les variables individuelles et environnementales, subjectives, associées au succès et à l'échec académique des étudiant(e)s de Cégep ayant des incapacités. L'intention était de fournir un instrument général qui puisse être employé dans le cadre d'activités d'évaluations institutionnelles dans les Cégeps. L'utilisation de cet instrument, une fois complété, permettrait de répondre aux questions fondamentales suivantes : « Quels facteurs interfèrent avec les études des individus ayant des incapacités? » « Quelles variables facilitent leurs études? » « Que peuvent faire les étudiant(e)s, les Cégeps, les gouvernements et les organismes communautaires pour faciliter la réussite académique de ces étudiant(e)s? »

Nous résumons ici les différentes étapes comprises dans l'élaboration d'un tel instrument de mesure. Celle-ci a impliqué la compilation et l'évaluation des versions françaises et anglaises des 31 items du Questionnaire sur les expériences au Cégep. Les items de ce questionnaire sont cotés sur des échelles de 6 points de type Likert, et évaluent les facteurs individuels et environnementaux (à l'intérieur ainsi qu'à l'extérieur du Cégep) que les étudiant(e)s ayant des incapacités pourraient considérer comme étant des facilitateurs et/ou des obstacles à leur progrès académique. Le questionnaire repose sur le modèle des Processus de production du handicap (PPH). La version révisée de cet instrument est fournie à l'appendice du rapport intégral.

Le but de la présente recherche était de construire le contenu et le format des items du questionnaire et d'en assurer la fiabilité et la simplicité d'emploi. L'étude de la validité de l'instrument dépasse le cadre de cette investigation et requiert un échantillon beaucoup plus large que celui-ci. La validation complète du Questionnaire sur les expériences au Cégep, s'inscrit dans le cadre d'une étude de plus grande envergure présentement en cours dans notre laboratoire, qui s'appuie sur les résultats de la présente investigation.

Méthodologie

Pour développer les versions françaises et anglaises du Questionnaire sur les expériences au Cégep / Cégep Experiences Questionnaire, nous avons élaboré des items qui se basaient sur des données empiriques et théoriques. De plus, nous avons créé des questions qui nous permettraient divers types d'évaluations : des évaluations item par item, des évaluations usant les différentes sous-échelles et des évaluations utilisant le score total. Parmi les 31 items du questionnaire, 25 s'adressent aussi bien aux étudiant(e)s avec des incapacités qu'aux étudiant(e)s sans incapacité alors que 6 ne s'appliquent qu'aux étudiant(e)s ayant des incapacités. Dans la mesure où l'instrument a été conçu pour refléter les concepts fondamentaux du modèle PPH (c-à-d les obstacles et les facilitateurs personnels et environnementaux) ainsi que la réalité des étudiant(e)s qui font face à ces obstacles et à ces facilitateurs, aussi bien dans les Cégeps que dans la communauté, nous avons groupé les items selon trois sous-échelles conceptuellement distinctes :

- Situation Personnelle (comprend 9 items y compris 1 item qui ne s'applique qu'aux étudiant(e)s ayant des incapacités)
- Situation au Cégep (comprend 13 items y compris 1 item qui ne s'applique qu'aux étudiant(e)s ayant des incapacités)
- Situation Communautaire (comprend 9 items y compris 4 items qui ne s'appliquent qu'aux étudiant(e)s ayant des incapacités)
- Le Score Total (25 items sont les mêmes pour les étudiant(e)s avec et sans incapacités, 6 ne s'appliquent qu'aux étudiant(e)s ayant des incapacités).

Pour déterminer si l'instrument de mesure est fiable et pour procéder à la vérification des hypothèses, nous avons :

- Mené 3 groupes de focus dont le but était de mieux cerner le contenu de l'instrument; ces groupes comptaient 18 étudiant(e)s de Cégeps francophones et anglophones
- Colligé des versions préliminaires du Questionnaire sur les expériences au Cégep et effectué des pré-enquêtes sur plusieurs versions de cet instrument de mesure ainsi que sur d'autres échelles et questions pertinentes
- Traduit puis traduit "en retour" le questionnaire pour alors tester les versions françaises et anglaises du questionnaire final en format régulier et en formats alternatifs (par ex., gros caractères, Word)

- Administré l'instrument à
 - 74 étudiant(e)s du Collège Dawson (un Cégep anglophone où sont principalement inscrits des étudiant(e)s qui parlent l'anglais) et 25 étudiant(e)s de Cégeps francophones (où sont principalement inscrits des étudiant(e)s qui parlent Français) ayant des incapacités (les étudiant(e)s qui avaient uniquement des troubles d'apprentissage et / ou des troubles d'attention ne participaient pas à cette démarche)
 - 154 étudiant(e)s du Collège Dawson sans incapacité
 - 516 individus sans incapacité et 21 individus ayant des incapacités récemment diplômés du Collège Dawson (à l'exception des diplômés présentant seulement des troubles d'apprentissage)
- Administré l'instrument une seconde fois, six semaines plus tard, à 27 étudiant(e)s de Dawson et à 25 étudiant(e)s de Cégeps francophones ayant des incapacités et à 64 étudiant(e)s du Collège Dawson sans incapacité pour établir le coefficient test-retest de l'instrument
- Développé un manuel de codification de 60 items, portant sur les facilitateurs et les obstacles au succès académique, que nous avons alors employé pour évaluer les réponses obtenues aux questions non-dirigées sur les facteurs qui aident et/ou interfèrent avec les études collégiales
- Mené des analyses statistiques sur les items du Questionnaire sur les expériences au Cégep pour établir les propriétés psychométriques de l'instrument et pour évaluer les hypothèses de cette étude

Résultats et Conclusions

Caractéristiques de l'échantillon

Les moyennes d'âge des étudiant(e)s, inscrits au Cégep, dans les trois échantillons étaient très similaires. Les étudiant(e)s avaient entre 20 et 21 ans, avec une étendue allant de 17 à 44 ans. L'échantillon comptait à peu près un tiers d'hommes et deux tiers de femmes. Quatre-vingt deux pour cent des étudiant(e)s du Collège Dawson sans incapacité et 70% des étudiant(e)s de Dawson ayant des incapacités étaient inscrits dans un programme d'études pré-universitaire d'une durée deux années. Les autres étudiant(e)s étaient principalement inscrits dans des programmes techniques et/ou professionnels de trois ans. Par contre, dans les Cégeps francophones, 40% des étudiant(e)s ayant des incapacités étaient inscrits dans des programmes d'étude pré-universitaire de deux années alors que les autres étaient inscrits dans des programmes techniques et/ou professionnels d'une durée de trois ans. La grande majorité des étudiant(e)s visaient l'obtention d'un Diplôme d'Études Collégiales (DEC).

Les étudiant(e)s ayant des incapacités récemment diplômés du Collège Dawson avaient à peu près un an de plus que les étudiant(e)s sans incapacité (ils avaient 23 et 22 ans, respectivement). Dans les deux échantillons retenus, un tiers des participants était masculin et deux tiers étaient féminin. Les diplômés ayant des incapacités étaient légèrement plus susceptibles d'avoir complété un programme d'études pré-universitaire (81%) que les étudiants diplômés sans incapacité (72%).

La majorité des étudiant(e)s ayant des incapacités inscrits au Cégep avait un(e) seul(e) type d'incapacité / handicap (56% au Collège Dawson et 59% dans les Cégeps francophones), un tiers en avait deux (32% dans chacun des deux échantillons) et le restant en avait trois ou plus (8% au Collège Dawson et 12% dans les Cégeps francophones). Parmi les diplômés du Collège Dawson, une proportion très substantielle n'avait qu'une seule incapacité (90%). Bien que nous ayons délibérément exclu de nos échantillons les étudiant(e)s qui indiquaient comme unique incapacité des troubles d'apprentissage / d'attention, il est important de noter que près du tiers des étudiant(e)s ayant d'autres types d'incapacités indiquaient qu'ils avaient également des troubles d'apprentissage (31% au Collège Dawson et 32% dans les Cégeps francophones).

En ordre d'importance, les incapacités les plus souvent rapportées par les étudiant(e)s de Cégep étaient de natures médicales et/ou psychologiques/ psychiatriques, celles-ci étaient suivies par des déficiences visuelles puis par des déficiences auditives et motrices. Notons que les individus récemment diplômés n'ont pas rapporté de troubles psychologiques ou psychiatriques. Mis à part cette différence, la distribution des incapacités parmi les diplômés était semblable à celle des étudiant(e)s présentement inscrits au Cégep.

Dans le but d'assurer que le Questionnaire sur les expériences au Cégep soit complet, nous avons inclus des items susceptibles de représenter des obstacles et/ou des facilitateurs aux étudiant(e)s ayant des types spécifiques d'incapacités. Dans certains cas, ceci voulait dire que très peu d'étudiant(e)s répondraient à ces questions. Une étude qui s'appuie sur les résultats de la présente investigation, et qui compte un échantillon beaucoup plus large, est présentement en cours dans notre laboratoire.

Quels facteurs facilitent les études au Cégep? Lesquels rendent ces études plus difficiles? Questions non-dirigées

Une des démarches employée pour établir les qualités psychométriques du Questionnaire sur les expériences au Cégep a été l'analyse des réponses offertes par les étudiant(e)s aux questions non-dirigées suivantes: Quels sont les facteurs qui ont facilité vos études au Cégep? Quels sont les facteurs qui ont rendu vos études au Cégep plus difficiles? Les réponses à ces questions furent pertinentes en elles-mêmes. Il est important de souligner que selon la situation spécifique de l'étudiant et selon ses conditions environnementales particulières, le même point pouvait présenter un obstacle ou un facilitateur.

Facilitateurs. Les étudiant(e)s ayant des incapacités étaient susceptibles d'indiquer que les accommodements reliés à leur(s) incapacité(s) étaient des facilitateurs importants pour eux. Ces accommodements comprenaient : des services offerts aux étudiant(e)s handicapés en général ainsi que des accommodements plus spécifiques au type d'incapacités offerts au Collège Dawson. En l'occurrence, certains des facilitateurs mentionnés par les étudiant(e)s furent : l'opportunité de s'inscrire à l'avance aux cours, de compléter les examens dans une pièce plus silencieuse, avoir davantage de temps pour compléter un examen ou pour remettre un travail, avoir un preneur de notes attiré, et des politiques qui permettent aux étudiant(e)s de diminuer leur charge de cours tout en maintenant leur statut « d'étudiant à temps plein. »

Parmi les facilitateurs les plus souvent cités par les étudiant(e)s ayant des incapacités, presque un tiers étaient les mêmes que ceux mentionnés par les étudiant(e)s sans incapacités et donc ne portaient pas sur leurs incapacités. Ces derniers sont: avoir de bons professeurs, un environnement collégial favorable, la disponibilité d'ordinateurs sur le campus, la disponibilité de support et d'aide au Cégep, ainsi que la présence du Centre d'apprentissage du Collège Dawson (« Dawson Learning Center »). Ce centre offre des services de tutorat et peut aider les étudiant(e)s à mieux apprendre, écrire et même à développer de meilleures habilités en terme de la prise d'examens. Des thèmes importants identifiés par les étudiant(e)s sans incapacités, et non soulevés par les étudiant(e)s ayant des incapacités, étaient les rôles de facilitation que peuvent avoir les amis, la bibliothèque, un horaire adéquat, une variété dans le choix de cours, une situation financière confortable et de bonnes habitudes de travail et de gestion du temps.

Obstacles. De manière générale, les obstacles notés par la majorité des étudiant(e)s ayant des incapacités étaient les mêmes que ceux mentionnés par les étudiant(e)s sans incapacité, soit : de mauvais professeurs, un nombre de cours trop élevé, des cours difficiles, un horaire inadéquat, une mauvaise gestion du temps et des problèmes organisationnels, un environnement au Cégep défavorable, et des problèmes de langage tels que ne pas parler couramment la langue d'enseignement ou encore un accent trop prononcé de la part des professeurs. Encore une fois, des problèmes liés à leur(s) incapacité(s) présentaient d'importants obstacles pour les étudiant(e)s ayant des handicaps. Ils ont noté, à titre d'exemples, leur(s) incapacité(s) et leur santé, des problèmes reliés à l'accessibilité de leurs cours, ainsi que la nature même des services et des accommodements octroyés aux étudiant(e)s ayant des incapacités comme présentant des obstacles à leur succès académique. Les étudiant(e)s sans incapacité ont également noté divers obstacles, y compris : des problèmes financiers, le fait de travailler, des problèmes de transport, des problèmes personnels, des niveaux élevés de stress ainsi que des horaires de remises de travaux et/ou d'examens conflictuels.

L'élaboration du Questionnaire sur les expériences au Cégep : Évaluations psychométriques et vérification des hypothèses

Fiabilité. Deux types distincts de fiabilité ont été évalués dans cette étude: la stabilité temporelle (coefficient test-retest) de chacun des items, des sous-échelles conceptuelles et du score total, et la cohérence interne des scores obtenus sur chacune des sous-échelles. De manière générale, les coefficients test-retest de chacun des items, des sous-échelles ainsi que de l'échelle globale étaient bons, ce qui suggère que les scores obtenus sur le Questionnaire des expériences au Cégep présentent une bonne stabilité temporelle. Les analyses suggèrent également une bonne cohérence interne pour les sous-échelles du questionnaire.

Corrélations entre les scores obtenus au Questionnaire sur les expériences au Cégep et d'autres variables. Bien que l'étude de la validité du questionnaire ait dépassé la portée du présent projet, nous avons mené quelques analyses préliminaires de validation et testé certaines hypothèses. De façon générale, les items pris individuellement et le score total semblent avoir une bonne validité. Il semble cependant y avoir des problèmes en ce qui a trait à la validité des sous-échelles conceptuelles. Nous avons tenté de performer une analyse factorielle pour reformuler le contenu des sous-échelles. Les résultats des analyses, utilisant l'échantillon des diplômés sans incapacité, qui par ailleurs était le seul échantillon assez grand pour nous permettre de telles analyses statistiques, ont suggéré qu'un ajustement assez mineur à l'agencement des sous-échelles serait nécessaire. Nous examinerons la possibilité de modifier la composition des sous-échelles dans le cadre d'une étude présentement en cours qui bénéficie d'échantillons plus larges.

Similitudes et différences entre les étudiant(e)s avec et sans incapacités sur le Questionnaire des expériences au Cégep. Tel que prévu, les résultats obtenus sur les 25 items qui s'adressaient aux étudiant(e)s présentement inscrits au Cégep et les nouveaux diplômés, avec et sans incapacités (25 items sur 31 items, dont 6 ne s'appliquaient qu'aux étudiant(e)s ayant des incapacités), ont montré que les étudiant(e)s inscrits au Cégep et les nouveaux diplômés estimaient que leur santé posait un obstacle à leur réussite académique. D'ailleurs, à lui seul, cet item permettait de prédire de manière assez juste quel étudiant avait ou non une incapacité. Mis à part cet item, nous n'avons pas trouvé de différence significative entre les réponses offertes par les étudiant(e)s inscrits au Cégep et les individus récemment diplômés, avec et/ou sans incapacités. Il est cependant important de souligner que certaines différences significatives ont pu être voilées par des échantillons souvent trop petits. Nous avons, par conséquent, décidé d'examiner les similitudes et les différences dans le classement des obstacles et facilitateurs sur le Questionnaire des expériences au Cégep des étudiant(e)s avec et sans incapacités.

Tel que mentionné ci-dessus, nous avons comparé l'ordre hiérarchique des scores obtenus sur le Questionnaire des expériences au Cégep des étudiant(e)s avec et sans incapacités présentement inscrits au Cégep au classement des scores des diplômés avec et sans incapacités. De manière générale, nous avons trouvé que les étudiant(e)s de Cégep ayant des incapacités et les nouveaux diplômés ayant des incapacités classaient les obstacles et les facilitateurs de manières similaires. De même, les étudiant(e)s sans incapacité inscrits au Cégep et les nouveaux diplômés n'ayant pas d'incapacité avaient tendance à classer les items de façon cohérente.

Pour les étudiant(e)s ayant des incapacités inscrits au Cégep aussi bien que pour les nouveaux diplômés, la disponibilité de services spécialisés pour les étudiant(e)s ayant des incapacités était considérée comme étant le facilitateur le plus important. Par ailleurs, les deux groupes citaient l'impact de leur incapacité comme étant l'obstacle le plus important à leurs études. Des conflits d'horaires entre les soutiens spécialisés, tels que l'aide des accompagnateurs et les transports adaptés et l'établissement d'enseignement, étaient également cotés comme présentant un obstacle très important pour ces étudiant(e)s.

Nous avons également examiné les items pour lesquels il y avait de grandes différences de classement entre les étudiant(e)s ayant des incapacités et les étudiant(e)s n'ayant pas d'incapacité (une « grande différence » correspondait à une différence minimale de 10 points dans leur classement). Seul un item est apparu comme étant un facilitateur de grande importance pour les étudiant(e)s inscrits et diplômés ayant des incapacités par rapport aux étudiant(e)s et aux diplômés sans incapacité : les cours particuliers. De même, un seul item a surgit comme étant un plus grand facilitateur pour les diplômés sans incapacités : la santé.

Comparaison des listes non-dirigées de facilitateurs et d'obstacles avec les résultats du Questionnaire sur les expériences au Cégep. Bien qu'une comparaison systématique des réponses n'ait pas été possible, l'examen de chacun des items avec les scores moyens des « facilitateurs » suggère qu'une bonne partie des items apparaissaient également sur les listes élaborées par les étudiant(e)s. Ceci s'applique également aux « obstacles ». Ces résultats semblent appuyer la validité de l'instrument de mesure.

Nombre d'incapacités des étudiant(e)s et résultats sur le Questionnaire des expériences au Cégep. Nous avons émis l'hypothèse que les étudiant(e)s ayant plusieurs types d'incapacités obtiendraient des scores plus élevés en termes d'obstacles sur le questionnaire que les étudiant(e)s ayant une seule incapacité. Pour tester cette hypothèse, nous avons mené une corrélation entre le nombre d'incapacités des étudiant(e)s et leurs scores à chacun des items, leurs scores aux sous-échelles ainsi qu'au score global. Si l'on prend en considération le nombre assez petit d'étudiant(e)s ayant plus de 2 incapacités et l'étendue assez restreinte du nombre possible d'incapacités, il est assez remarquable que le tiers des 31 coefficients de corrélation (basés sur des corrélations item par item) était significatif et ce, dans la direction anticipée. Il est pertinent de noter que chacun des coefficients de corrélation avait le même signe et ceci, qu'il soit ou non significatif. De plus, les coefficients de corrélation des trois sous-échelles avec les scores globaux étaient tous significatifs. Ces résultats laissent entendre que les items, les sous-échelles et les scores globaux mesurent, en effet, les obstacles et les facilitateurs.

Les étudiant(e)s qui réussissent et les étudiant(e)s qui ne réussissent pas et le Questionnaire sur les expériences au Cégep. Nous nous attendions à ce que les étudiant(e)s qui réussissent au Cégep obtiennent des scores plus élevés sur le Questionnaire (donc dans le sens des facilitateurs) que ceux qui ne réussissent pas. Pour les fins de cette comparaison, le terme « succès » était défini en fonction de la persévérance scolaire et du taux de diplomation. Les étudiant(e)s qui avaient complété leurs études ou qui avaient continué leur curriculum pendant les deux semestres suivants étaient considérés comme ayant réussi académiquement alors que ceux qui abandonnaient leurs études étaient classés comme n'ayant pas réussi.

Il est important de noter que les résultats sur le « succès » (c-à-d. sur le taux de persévérance) vont dans le même sens que nos résultats précédents et indiquent qu'il n'y a pas de différence significative entre les étudiant(e)s avec et sans incapacités sur cet indice. Le taux de persévérance scolaire pendant le semestre suivant l'administration du Questionnaire était de 93% pour les étudiant(e)s avec des incapacités et de 87% pour les étudiant(e)s sans incapacité. Le taux de persévérance scolaire pour le second semestre suivant l'administration du Questionnaire était de 90% pour les étudiant(e)s ayant des incapacités et de 80% pour les

étudiant(e)s n'ayant pas d'incapacité. Ces résultats positifs mettent en relief le succès des étudiant(e)s ayant des incapacités et ils soulignent l'importance d'assurer leur présence au sein des Cégeps.

Nous n'avons pas trouvé de différence significative entre les scores moyens aux items du Questionnaire des étudiant(e)s qui réussissaient et ceux des étudiant(e)s qui ne réussissaient pas académiquement. Il est important de noter, cependant, que le nombre d'étudiant(e)s dans les groupes qui ne réussissaient pas était très petit; de plus, il y avait des différences substantielles entre les groupes qui réussissaient et ceux qui ne réussissaient pas. En effet, lorsque les items du Questionnaire sur les expériences au Cégep des étudiant(e)s sans incapacités furent examinés, 68% des scores obtenus par les étudiant(e)s qui avaient réussi étaient plus élevés (donc dans le sens des éléments facilitateurs) que ceux des étudiant(e)s qui n'avaient pas réussi. Le pourcentage correspondant pour les étudiant(e)s ayant des incapacités s'élevait à 81%. Ces chiffres indiquent que pour les étudiant(e)s ayant des incapacités aussi bien que pour ceux qui n'en ont pas, la majorité des différences favorisait les étudiant(e)s qui avaient persévéré académiquement (les scores étant davantage dans le sens des facilitateurs).

Conclusions

Nous avons développé le contenu des 31 items du Questionnaire sur les expériences au Cégep et nous sommes parvenus à établir que cet instrument est fiable. Une analyse exhaustive de la validité du Questionnaire dépassait les objectifs de la présente étude; d'ailleurs, la taille restreinte de nos échantillons ne nous permettait pas de telles analyses. Des analyses préliminaires sur la validité suggèrent toutefois que les items individuels et le score total sur l'échelle présentent une bonne validité mais qu'il pourrait y avoir des problèmes avec les sous-échelles conceptuelles découlant du modèle des Processus de production du handicap (PPH). Une étude de plus grande envergure, s'appuyant largement sur les résultats de la présente investigation, est en cours dans notre laboratoire et vise à établir la validation du questionnaire ainsi qu'à perfectionner notre instrument.

Information pour nous rejoindre

Pour de plus amples informations et pour obtenir le texte intégral du rapport, veuillez consulter le site Web du Réseau de Recherche Adaptech (<http://www.adaptech.org>) ou contacter l'une des chercheuses principales.

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Introduction

Goals

The overall goal of this research is to provide an evaluation tool that will help increase the success outcomes of Cegep (junior/community college) students with disabilities and improve their academic lives by providing a variety of data to Cegep administrations and student services personnel. This report deals with the first stage of this process: development of item content and format and reliability testing. Once it is fully validated, feedback from the evaluation tool will highlight factors that contribute to successes as well as to problems for Cegep students with disabilities. On an individual basis, this tool might be useful to evaluate obstacles and facilitators for students with different disabilities. What is needed to assist Cegeps to find out about these factors is a brief, valid measure that

- is easy-to-use
- is relevant to both current and former Cegep students with disabilities
- is applicable to all Cegeps and
- can be administered as a stand-alone tool or included in ongoing institutional research

The objective of the research reported here was to start the process of developing a measure that explores self-perceived individual and environmental correlates of successful and unsuccessful academic outcomes for students with disabilities. The intent was to develop a measure for general use in Cegep institutional evaluation activities. Use of the measure, once it is fully developed, will provide answers to the questions, "What are the obstacles that make Cegep studies more difficult for students with disabilities?" "What are the facilitators that make Cegep studies easier for these students?" "What can students, Cegeps, government and community based organizations do to facilitate successful academic outcomes for these students?"

Here we report the findings related to the development of French and English versions of the 31 item "Cegep Experiences Questionnaire / Questionnaire sur les expériences au Cégep." It uses 6-point Likert-type scaling and evaluates personal and environmental factors (both within and outside the Cegep) that students with disabilities may view as facilitating and/or hindering their academic progress. The measure is based on Fougeyrollas et al.'s (Fougeyrollas & Beauregard, 2001; Fougeyrollas, Lippel, St-Onge, Gervais, Boucher, Bernard, & Lavoie, 1999; RIPPH, undated) PPH model (Processus de production du handicap). Once it is fully validated, the measure will have the potential to be used to facilitate planning, enhance and evaluate services, improve pedagogy, and ameliorate student satisfaction, retention and success. The current version of the measure is provided in the Appendix.

To develop the measure we also prepared questions about demographic and disability related aspects, information about the respondent's Cegep studies, as well as open and closed-ended information on factors that students felt made their Cegep studies easier and harder.

Background

Our previous data show that Cegep students with disabilities who are registered to receive disability related services do just as well as their nondisabled peers in terms of grades, proportion of courses passed, and graduation rates, although they take an average of one semester longer to graduate (Jorgensen, Fichten, Havel, Lamb, James, & Barile, 2003, 2005). This suggests that investment in ensuring that students with disabilities have the accommodations they need is money and effort that is well spent. To assure the success of Cegep students with disabilities, a key goal of our programme of research has been, and continues to be, to develop and validate tools that can be used in the Cegeps to facilitate the success of students with disabilities.

As the numbers of students with disabilities in postsecondary education continue to rise (Bouchard & Veillette, with the collaboration of Beaupré, Brassard, Fichten, Fiset, Havel, Juhel, Pelletier, & Roy, 2005; CADSPPE, 1999; Fournier & Tremblay, 2003, Tremblay, Gagné, & Le May, 2004; Tremblay & Le May, 2005), demands on disability service providers and disability related services will escalate (Asuncion, Fichten, Barile, Fossey, & Robillard, 2004; Fichten, Asuncion, Barile, Fossey, Robillard, Judd, Wolforth, Sénécal, Génereux, Guimont, Lamb, & Juhel, 2004). It is important that decision makers associated with budget allocations are provided with evidence based research that shows how investment in disability support services results in improvements in graduation and retention rates. Better system-wide collection of data on facilitators and obstacles to students with disabilities is required in order to achieve this.

The public Cegeps provided postsecondary education to approximately 143,000 students in 2003 (Ministère de l'éducation du Québec, 2004), the last year for which data are available. As Québec moves increasingly toward a knowledge-based, technology-driven economy, people with disabilities will have an unprecedented opportunity to participate fully in the social and economic life of their communities. The 10% of Québec residents over the age of 15 who have some level of disabilities (Statistics Canada, 2002) will have promising new possibilities in an environment where valuable commodities are no longer physical goods and services but information and knowledge (e.g., Loewen & Tomassetti, 2002; Wolfe & Gertler, 2001). However, this will only become a reality when they have the same opportunities to succeed in postsecondary education as their nondisabled peers.

In the past two decades Cegeps and other postsecondary educational institutions have increasingly recognized the need to grant accommodations to people with disabilities (Bouchard et al., 2005; Fichten, Bourdon, Creti, & Martos, 1987; Leblanc, 1999). During this time, the number of people with disabilities in postsecondary education has increased dramatically, both in Québec (e.g., Bouchard et al., 2005; Fournier & Tremblay, 2003; Tremblay, Gagnon & Le May, 2003; Tremblay, Gagné, & Le May, 2004; Tremblay, Gagnon, & Le May, 2003) and elsewhere in North America (e.g., CADSPPE, 1999; Clermont, 1995; Harris Interactive, 2000; Tousignant, 1995; Wolforth, 1995).

In Canada, a substantially smaller proportion of individuals with disabilities (35%) than those without disabilities (49%) have some postsecondary education (Statistics Canada, 1992). Data from the comprehensive PALS 2001 Statistics Canada survey show that for Canadian youth aged 15 to 24, 7% of individuals with disabilities and 10% of nondisabled individuals have completed college. The figures for university graduation are 3% and 7%, respectively (Human Resources Development Canada, 2003). When it comes to working age Canadians, in 2001 a substantially smaller proportion of Canadians with disabilities (38%) than those without disabilities (48%) had some post-secondary education (Statistics Canada, 2003). Although the percentages of Canadians with and without disabilities who obtained junior/community college qualifications were similar (i.e., 16% vs. 17%), only 11% of working age Canadians with disabilities graduated from university compared to 20% of those without disabilities.

The percentages of college and university graduates with disabilities in Québec are likely to be considerably lower than those in the rest of Canada; our data show that Quebec has a smaller proportion of both college (0.6% vs. 6%) and university (0.4% vs. 2-1/2%) students with disabilities than the rest of Canada (Fichten, et al., 2003). These dismal results were recently replicated in 2004 for the Cegeps (Fichten, Amsel, Barile, Fiset, Havel, Huard, James, Jorgensen, Juhel, Lamb, Landry, & Tétreault, 2004) and are not explained solely by the lack of recognition of learning disabilities in Québec.

Data from the United States (e.g., Horn & Berkold, 1999; Miller, 2001) and from both selected Canadian universities (Outcomes Group, 1998) and Cegeps (Jorgensen, et al., 2005) show that postsecondary students with disabilities who receive accommodation services persist in their studies and graduate at similar rates to their nondisabled peers. The low number of postsecondary students as well as of workers with disabilities in Québec compared to the rest of Canada (i.e., in the 2001 PALS survey, of working age adults aged 15-64, only 33% of Quebecers with disabilities were employed compared to 42% for the totality of Canada - Statistics Canada, 2003a, 2003b) makes it especially important to know about factors that facilitate or impede their academic and vocational accomplishments. It is only in this way that we can improve pedagogical and student services to assist in their success.

A concerted search of databases such as ERIC and PsycINFO, the resources of specialized libraries such as that of the Centre de documentation of the OPHQ and the Centre de documentation collégiale CDC, and consultation with our collaborators, the coordinators of services to ALL Cegep students with disabilities (i.e., Jean-Charles Juhel of Cégep de Sainte-Foy and Daniel Fiset of Cégep du Vieux Montréal) revealed surprisingly little recent research and no appropriate tools or instruments which investigate students' beliefs about what factors made their studies easier or harder. A marked growth in the number of students receiving disability related services at Cegeps during the 1990s and in recent years makes it critical to revisit this subject and evaluate students' perceptions of factors that make it easier and harder for them to succeed at Cegep over a decade later. This is one of the goals of the proposed project.

To enhance opportunities for Cegep students with disabilities and to enable them to succeed it is vital that reliable and valid information on facilitators and obstacles to student success are available. These data then need to be accessible to those who are involved in planning curriculum development policy and procedures as well as to those overseeing the delivery of disability related services. This means following up with current students as well as with those who have graduated or have failed to complete their studies. For example, when it comes to making computer equipment available to students with disabilities on campus, the Cegeps' centralized adaptive equipment loan bank system (SAIDE at Cégep du Vieux Montréal and les Services adaptés of the Cégep de Ste-Foy) is not only innovative but also, as shown by our findings, a huge success (Fichten, Barile, Robillard, Fossey, Asuncion, Généreux, Judd, & Guimont, 2000). Clearly this is one aspect of services for students with disabilities that is a facilitator and needs

to be retained. It is vital to obtain information about what aspects of services for students with disabilities are linked to success and failure. It is only by knowing this that favorable aspects can be retained and unsuccessful ones eliminated or improved.

When it comes to students with disabilities, neither Cegeps nor most other postsecondary institutions in Québec and the rest of North America have a well-established program of evaluation. Although some studies have been carried out, these generally use "home-made" instruments (e.g., Roessler & Kirk, 1998 for the University of Arkansas, Wolfe & Stokley, 1998, for Auburn University) that (1) have not been subjected to psychometric evaluation and consist of measures and items for which reliability and validity are unknown, and (2) were designed to answer specific questions related to a specific institution's services for students with disabilities, and (3) fail to compare responses of students with disabilities to those of nondisabled students. In addition, a very recent survey was conducted by NEADS to evaluate the alternate formats needs of students with print impairments (Kilmurray & Faba, with the collaboration of Alphonse & Smith, 2005). However, although recent and comprehensive, this survey deals only with alternate formats and has a low participation rate from Cegep students. There is one measure prepared for a wide-based audience of Canadian students with disabilities (Killean & Hubka, 1999). This, however, is 11 dense pages long, making easy administration and high response rates unlikely. In addition, there are wide-ranging measures of student outcomes designed for American students with disabilities (e.g., Horn & Berkold, 1999) and there exists a Québec-based survey of students with disabilities who failed to complete high school (Charest, 1997). Perhaps most relevant is a measure prepared by André Leblanc (1999) for his thesis (co-supervised by Catherine Fichten) on the history of students with disabilities at Champlain College. Although Leblanc's research bears directly on Cegep related issues, he did not examine students' perceptions of individual and environmental obstacles and facilitators.

A variety of instruments have been used to follow-up nondisabled students in various programs. These exist both for Cegeps (e.g., D'Amours, 1992; Meunier, 1989) as well as for colleges, trade schools and universities (e.g., Little & Lapierre, 1996; Paju, 1997; Taillon & Paju, 1999). They have focused on students' post-college and university outcomes (e.g., continued schooling, working) as well as on their experiences and satisfaction while at the postsecondary institution (e.g., Meunier, 1989). Again, while many of these aspects are relevant to an evaluation of obstacles and facilitators for Cegep students with disabilities, many aspects are irrelevant to our research objectives.

Conceptual Framework: PPH Model (Processus de production du handicap)

Over 10 years ago, the Ministère de la Santé et des Services sociaux (MSSS, 1992) established goals for Québec society. Among these was the intention to, "diminuer les situations qui entraînaient un handicap." The first priority concerned school and vocational inclusion (MSSS, 1992, p. 128). One of our objectives is to explore this issue by examining the findings from the perspective of the conceptual framework dominant in Québec: Fougeyrollas et al.'s PPH model (Processus de production du handicap: Fougeyrollas & Beauregard, 2001; Fougeyrollas, Lippel, St-Onge, Gervais, Boucher, Bernard, & Lavoie, 1999; RIPPH, undated).

The PPH is a Québec based model which proposes that a "situation de handicap" (i.e., reduced ability to perform daily activities) is the result of the interaction between individual factors (i.e., impairments and disabilities - the biological factors) on the one hand, and the environment (which consists of obstacles and facilitators), on the other. According to the model, the goal is to reduce or eliminate the barriers that hinder participation. This can only happen if a person is able to perform daily activities required for specific tasks. It is important that both individual and environmental aspects be taken into consideration, « Les éléments forts du modèle conceptuel permettent ainsi de distinguer entre ce qui appartient à la personne (facteurs personnels) et ce qui appartient à l'environnement (facteurs environnementaux) faisant, de ce fait, du handicap un résultat situationnel et non plus une caractéristique personnelle » (RIPPH, undated).

In the context of the PPH model, "impairment" (déficience) refers to the degree to which a person is affected physiologically. "Disability" (incapacité) refers to a degree of reduction of ability. Of particular interest to this investigation are the notions of "situation de handicap" (a reduction in ability to perform daily activities) and "situation de participation sociale" (full participation). These are due to the interaction between personal factors and environmental obstacles (i.e., create barriers to access) and environmental facilitators (make execution of a task easier) (cf. Lemieux-Brassard, 2002). For example, certain pedagogical practices, such as talking while students are viewing a film in a darkened classroom, can create environmental obstacles for students with hearing impairments. On the other hand, when giving a lecture, having an interpreter in class or an FM system would be facilitators.

In the case of education, daily activities ("habitude de vie") involve attending college, studying, writing, and reading (cf. Lemieux-Brassard, 1996). This concept emphasizes the abilities of the individual as well as the activities it would take to eliminate the obstacles that the individual encounters. To better understand factors that facilitate success among students with disabilities in the proposed research we will examine the nature and the role of disability-related individual and environmental factors (facilitators as well as obstacles) in the success outcomes of students with disabilities. We applied the PPH model to the construction of our measure and we

planned to examine the nature and impact of disability related obstacles and facilitators in influencing how students with disabilities fare in Cegep. In general, the definition of disability will follow the PPH model's classificatory system. The PPH model's classification of impairment, disability and "situation de handicap / situation de participation sociale" were used to construct our measure and examine how disability related obstacles and facilitators influence Cegep students with disabilities.

Definitions of key PPH model concepts in the context of the present research.

- **Personal** situation (e.g., health, financial situation)
- **Cegep** environment (e.g., availability of needed disability related services, attitudes of professors)
- **Community** and government based environmental factors (e.g., availability of needed external support services such as home-care or mobility training, availability of needed adapted transportation)
- **Obstacles** are factors that make Cegep studies more difficult
- **Facilitators** are factors that make Cegep studies easier

Specific Objectives of the Present Investigation

The measure developed in this investigation is based on the PPH (Processus de production du handicap) model and evaluates obstacles and facilitators from three vantagepoints: personal situation, Cegep situation (environmental - e.g., accessibility of classrooms and labs, availability of disability related services), and government and community supports and services (environmental - e.g., availability of training on computer technologies, adapted transport, financial aid). To develop the measure we undertook the following activities:

- conducted focus groups with students with disabilities (to get a first-hand notion about students' views about obstacles and facilitators)
- consulted with key informant Cegep-based disability service providers
- formulated equivalent English and French versions of the measure in a variety of alternate formats suitable for administration to students with all types of disabilities
- pilot tested English and French versions of the measure in all alternate formats to ensure that items are not ambiguous and to assure the usability and acceptability of the scale by respondents
- administered the measure to Cegep samples of current students and recent graduates with and without disabilities
- conducted reliability assessment
- conducted preliminary tests of validity

Basically, the intent of the present research was to provide the item content and format and to ensure usability and reliability. Validation requires much larger samples than those of the research originally proposed. The full validation of the Cegep Experiences Questionnaire is part of a larger study that builds on the present findings and is currently ongoing in our laboratory.

Two kinds of reliability were evaluated: temporal stability and internal consistency. Temporal stability was evaluated by correlating test-retest scores (item-by-item, conceptual subscales, total scale score). Internal consistency was evaluated by conducting item-total and item-subscale correlations as well as by Cronbach's alpha.

Even though validation was not part of the original scope of the project we did conduct some preliminary validation and hypothesis testing in addition to ensuring face validity. We carried out the following tests.

1. Face validity: items seem to be evaluating obstacles and facilitators
 - by examining scores of students with different disabilities (students with different impairments will have different responses on disability specific items of the scale - for example, while factors such as accessibility of the class and coordination between needed external support services will elicit ratings by students who use a wheelchair, these will be answered "not applicable" by students with visual impairments)
2. Concurrent validity: comparisons with other measures of the construct
 - with open-ended listings of facilitators and obstacles obtained before the questionnaire was completed
 - we evaluated open-ended listings of facilitators and obstacles and examined the results in comparison with results on the Cegep Experiences Questionnaire (it should be noted that these open-ended listings are of interest in themselves as they tell us about the most important obstacles and facilitators for students)
 - by conducting a discriminant analysis to see whether we can predict group membership based on scores

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3. Construct validity
 - by examining the relationship between scores on the Cegep Experiences Questionnaire with scores on another closed-ended measure of the three key concepts: personal situation, Cegep situation, community situation
 - by examining the relationships among the three conceptual subscales
 - by evaluating similarities and differences between students with and without disabilities, including replication for current students and graduates (known groups validity)
 - comparisons of scale means
 - examination of rankings of scale items to see if these make sense
 - examination of the nature and relative numbers of obstacles and facilitators for students with and without disabilities
 - by examining the relationship between the number of students' impairments and scale results (students with several different impairments were expected to have higher obstacles scores than student with a single impairment)
 4. Predictive validity
 - by doing a preliminary evaluation of scores of current students who were subsequently successful or unsuccessful (we predicted that "successful" students / graduates with and without disabilities will be more likely to have scores in the facilitating range than those who are "unsuccessful" at Cegep)

Methodology

Overview

To develop the Cegep Experiences Questionnaire / Questionnaire sur les expériences au Cégep we prepared content that was both theoretically and empirically based. In addition, we formulated questions so as to allow both item-by-item evaluation as well as evaluation using subscales and the total score. Of the 31 items on the scale, 25 are applicable to both students with and without disabilities and 6 are applicable only to students with disabilities. Because the measure was designed to reflect both the key concepts of the PPH model (i.e., personal and environmental obstacles and facilitators) as well as the realities of Cegep students, who encounter obstacles and facilitators of their academic success both within the Cegep as well as in the community, we grouped items into three conceptual subscales:

- Personal Situation (9 items including 1 that is applicable to students with disabilities only)
- Cegep Situation (13 items including 1 that is applicable to students with disabilities only)
- Community Situation (9 items including 4 that are applicable to students with disabilities only)
- and a Total Scale score. (31 items including 6 that are applicable only to students with disabilities)

To determine reliability and test hypotheses we

- held three focus groups with 18 francophone and anglophone Cegep students to help define the content of the measure
- formulated and pre-tested multiple preliminary versions of the Cegep Experiences Questionnaire and other related questions and scales
- translated, "back translated," and pretested English and French versions of the final questionnaire in regular print and alternate formats (e.g., large print, Word)
- administered the measure to
 - 74 Dawson College (an anglophone Cegep that enrolls primarily English speaking students) and 25 francophone Cegep (primarily French speaking) current students who had a disability (students who had only a learning disability and/or ADD were not part of this investigation)
 - 154 Dawson College current nondisabled students
 - 516 Dawson College recent nondisabled graduates and 21 recent graduates who had a disability (other than only a learning disability)
- administered the measure a second time, six weeks later, to 27 Dawson and 25 francophone Cegep current students with a disability and to 64 current Dawson nondisabled students to determine test-retest reliability
- formulated a 60 item coding manual of facilitators and obstacles and used this to evaluate open-ended questions about factors that made Cegep studies easier and harder for students
- conducted statistical tests on Cegep Experiences Questionnaire items to determine psychometric properties and to test hypotheses

Thus, the following activities were carried out: focus groups, analysis of open-ended questions, and psychometric analyses, including comparisons of scores of students with and without disabilities. The sample involved 138 current Cegep students and recent Cegep graduates with disabilities and 670 nondisabled Cegep students and recent graduates.

Participants

Focus group. Eighteen students with disabilities who were currently enrolled in continuing education or in the regular day division either in a 2 year pre-university program or in a 3 year career program and who were registered with their Cegep to receive disability related services participated: 7 females and 22 males. They were studying at two francophone colleges (Cégep du Vieux Montréal (n=5) and Cégep de Sainte-Foy (n=10)) and one anglophone college (John Abbott College (n=3)).

Current students. Two hundred and twenty-eight current students participated in the questionnaire phase of this research. Participants from the anglophone Cegep Dawson College included convenience samples of 154 nondisabled students (51 males and 103 females) and 74 students (30 males and 44 females) who had at least one disability other than a learning disability and/or attention deficit disorder and who were registered with their Cegep to receive disability related services. All were enrolled in continuing education or in the regular day division either in a 2 year pre-university program or in a 3 year career program. These samples represent 90% of students with disabilities and 84% of nondisabled students who were approached to complete the questionnaire. To ensure that the French version of the Cegep Experiences Questionnaire had similar psychometric properties to the English version we also tested a convenience sample of 25 francophone students with disabilities (10 males and 15 females)

who were registered with their Cegep to receive disability related services. They were enrolled in 10 different francophone Cegeps and all of them completed the measures twice to provide test-retest reliability data. Of the Dawson current students, 27 students with disabilities and 64 nondisabled students completed measures twice to provide test-retest reliability data. Demographic characteristics are provided in Table 1. It is noteworthy that more than 40% of students with disabilities had more than one impairment.

Table 1

Demographics: Current Students

	Current Anglophone Students								Current Francophone Student:			
	Students With Disabilities				Students Without Disabilities				Students With Disabilities			
	Mean	SD	n	Range	Mean	SD	n	Range	Mean	SD	n	Range
Sex												
Female			44				103			15		
Male			30				51			10		
Age	20.57	4.47	74	17-44	20.20	3.18	153	17-39	20.52	2.14	25	18-26
Cegep Program												
Pre-University		70%	51			82%	125			40%	10	
Career/Technical		23%	17			16%	25			56%	14	
AEC		7%	5			1%	1			0%	0	
Other						1%	2			4%	1	
Number Of Impairments												
0		0%	0			100%	154			0	0%	
1		59%	44			0%	0			14	56%	
2		32%	24			0%	0			8	32%	
3		5%	4			0%	0			2	8%	
>=4		3%	2			0%	0			1	4%	

Note. Because some students did not answer all questions sample sizes may vary.

Students had a variety of impairments. These are detailed in Table 2. It should be noted that even though we deliberately excluded all students who indicated that their only impairment was a learning disability and/or attention deficit disorder, 23 of the 74 Dawson students with other disabilities (31%) and 8 of the 25 the francophone Cegep students with other disabilities (32%) indicated that they also had a learning disability.

Table 2

Current Students' Impairments

	Current Dawson Students		Current Francophone Students	
	Number	% (n=74)	Number	% (n= 25)
Health / medically related impairment	25	34%	5	20%
Psychological / psychiatric disability	25	34%	5	20%
Visual impairment / partially sighted	12	16%	5	20%
Hearing impairment / hard of hearing	6	8%	4	16%
Mobility impairment (e.g., use a cane)	5	7%	5	20%
Difficulty using hands / arms	4	5%	2	8%
Deaf	3	4%	3	12%
Speech / communication impairment	3	4%	1	4%
Totally blind	1	1%	0	0%
Wheelchair user	1	1%	0	0%
Other	8	11%	1	4%
Total number of impairments of students	93 M=1.25/student		31 M=1.24/student	

Graduates. Of the 2016 recent Dawson graduates (received a diploma in the context of their studies either in a 2 year pre-university program or in a 3 year career program within the previous 10 months) who were sent questionnaires, a total of 537 returned usable responses. Because 3% of envelopes sent to graduates were returned "unknown," the final return rate was 27%. Twenty-one of the graduates responding reported a disability (other than solely a learning disability) and 516 did not report a disability. Demographic characteristics are provided in Table 3.

Table 3

Demographics: Dawson Graduates

	Graduates With Disabilities				Graduates Without Disabilities			
	Mean	SD	n	Range	Mean	SD	n	Range
Age	23.05	5.61	21	20-46	22.18	3.56	537	19-47
Sex								
Female			16				369	
Male			5				168	
			%	n			%	n
Cegep Program								
Pre-University		81%	17			72%	386	
Career/Technical		19%	4			28%	151	
AEC		na	na			na	na	
Other		na	na			na	na	
			%	n			%	n
Number Of Impairments								
0		0	0			100%	537	
1		90%	19			0%	0	
2		5%	1			0%	0	
3		5%	1			0%	0	
>=4		0%	0			0%	0	

Note: Only graduates in diploma (DEC) programs are included.

Graduates had a variety of impairments. These are detailed in Table 4 and show that most of the graduates had a health/medically related impairment or a visual or hearing impairment.

Table 4

Dawson Graduates' Impairments

	Number	% (n=21)
Health / medically related impairment	9	12%
Visual impairment / partially sighted	7	9%
Hearing impairment / hard of hearing	4	5%
Other	2	3%
Wheelchair user	1	1%
Difficulty using hands / arms	1	1%
Totally blind	0	0%
Deaf	0	0%
Speech / communication impairment	0	0%
Mobility impairment (e.g., use a cane)	0	0%
Psychological / psychiatric disability	0	0%
Total number of impairments of students	24	M = 1.14

Measures

Focus Group Questions. Focus group questions were designed to obtain preliminary information from participants about individual and environmental factors related to obstacles and facilitators of academic success. Questions reflect Fougeyrollas' et al.'s (1999, 2001) PPH model and are based on Kruger's (1994) model. Although an animator posed the questions during sessions, these were also available to participants in print and alternate formats. The questions are available in Table 5 below.

Table 5

Focus Group Questions

We will be asking you questions in 3 different categories Please tell us if any of these played a role in making your postsecondary studies easier (+) or harder (-).

A. Personal situation

- Health related (e.g., my health was good while I was in school; my health got worse while I was in school)
- Intellectual demands of courses (e.g., my courses were exciting and challenging; my courses were too difficult)
- Found a job(e.g., I found a job which helps pay for my schooling; I found a job which leaves little time for school)
- Other interests
- Family situation
- Personal motivation
- Social aspects of college life

Are there other categories or items that we have missed? Indicate whether this made your postsecondary studies easier (+) or harder (-)

B. Environment Internal to the Cegep

- Availability of disability related services (e.g., the college provided adequate note taking services to meet my disability related needs; the college failed to provide adequate note taking services to meet my disability related needs)
- The courses/program (e.g., my courses/program were interesting; my courses/ program were boring)
- Professor and staff willingness to adapt courses to my disability related needs (e.g., my professors were willing to accommodate my disability related needs by providing materials in electronic format; my professors continually forgot to accommodate my disability related needs)
- Accessibility of course materials (e.g., textbooks) in meeting my disability related needs
- Accessibility of classrooms and labs in meeting my disability related needs
- Professor and staff attitudes
- Students' attitudes
- Accessibility of recreational services

Are there other categories or items that we have missed? Indicate whether this made your postsecondary studies easier (+) or harder (-)

C. External Environment - Community and Government

- **Accessibility of needed community resources (e.g., I can easily go to my neighbourhood library if I need course related information; I have to go to a CLSC which is not accessible to me)**
- External support services (e.g., my required reading materials were available on time; my required reading materials always arrived several weeks behind the rest of the class)
- Links between 2 services (e.g., services from the CLSC and my study schedule work well together; the timing of my personal attendant and the schedule of adapted transport often conflict)
- Economic factors
- Availability of needed accommodations at home
- Transportation to and from school

Are there other categories or items that we have missed? Indicate whether this made your postsecondary studies easier (+) or harder (-)

D. Open-Ended Questions

1. What would have made your postsecondary studies easier?
2. What would have made your postsecondary studies harder?
3. In which semester did you experience the most difficulty? Explain why.
4. Did you receive services from Disabled Student Services at your educational institution?
5. How did these influence your postsecondary studies?
6. Did you receive disability-related services outside of the educational institution?
7. What services?
8. How did these influence your postsecondary studies?
9. What was the single most important thing that helped you to do well in school?
10. What was the single most important obstacle to doing well in school?

Do you have other comments?

Questionnaire Study: Current Cegep Students And Cegep Graduates

Current students and recent Cegep graduates completed a two page questionnaire. The first page included a brief set of objective Demographic Questions, two Open-Ended Easier and Harder Questions where students indicated, in an open-ended manner, what factors made their studies easier and harder, and 3 Overall Items (objective) which indicate their evaluations of Personal, Cegep related, and Community related aspects that made their studies easier and more difficult. Page 2 was devoted to the 31 items of the newly developed College Experience Questionnaire whose items use 6-point Likert-type scaling (1 = major obstacle, 6 = major facilitator).

Demographic Questions. Pertinent objective demographic questions were included (e.g., sex, age, current Cegep program, nature of the student's disabilities/impairments).

Open-Ended Easier and Harder Questions. Two open-ended items were included. These asked, in an open ended manner:

- What factors have made your Cegep studies easier?
- What factors have made your Cegep studies harder?"

Overall Items. Before answering any other questions about obstacles and facilitators participants made ratings on three Overall Items that inquire about the respondent's evaluation of how well, overall, various dimensions of their experiences made their Cegep studies easier and harder. These used Likert-type scaling (1 = much harder, 6 = much easier). The three items, which were based on the PPH model (cf. Fougeyrollas et al., 1999, 2001), asked participants to complete the three sentences below by putting a number between 1 and 6.

- My overall personal situation made my Cegep studies _____.
- The overall environment of the Cegep I attended made my Cegep studies _____.
- Overall, community supports made my Cegep studies _____.

Cegep Experiences Questionnaire / Questionnaire sur les expériences au Cégep. This questionnaire was developed in the present study. It consists of 31 closed-ended questions utilizing a 6-point Likert-type scale (1 = Major Obstacle to 6 = Major Facilitator). We chose a response scale with an even number of points to avoid the conceptual difficulties with mid points and to force students to consider each question carefully (cf. Zimbardo, et al., 1977). Items were grouped into three Conceptual Subscales based on the PPH model (cf. Fougeyrollas et al., 1999, 2001): Personal Subscale, Cegep Subscale, Community Subscale. A Total Scale score is computed based on the mean of all items. The combination of Subscale, Total, and item-by-item analyses allows both overall evaluations of aspects of the student's experiences as well as detailed, fine-grained assessment of aspects that pose problems and things that are facilitators for students.

Once the content and format were finalized we translated the measure into French. Translations were done using the approved method of translation and "back translation" into the original language to detect discrepancies (Vallerand, 1989 - i.e., translation English to French by translator 1, "back-translation" to English by translator 2), pilot tested the French measure, adapted it to alternate formats (i.e., in addition to regular print, large print, Word version for print users, Word version for screen reader users). Fifteen current students with various disabilities and 10 nondisabled current students and graduates pilot tested English and French versions of the questionnaire in regular print or in the following alternate formats: large print, Word-regular (suitable for nondisabled students and for students with all other impairments other than being totally blind) or Word-specialized versions (suitable for students who have a severe visual impairment or are totally blind and use screen reading software such as Jaws).

Procedure

Ethics. Potential participants were informed about the nature and requirements of the research. They were told that participation is voluntary and that confidentiality will be maintained. They were assured that neither their campus based disability service provider nor any of the disability service provider team members (i.e., Havel, Fiset, Juhel) will be able to associate their responses with their names. They were told about the purpose of the project, risks and benefits envisaged, the task requirements, the right to withdraw at any time without penalty and measures taken to ensure confidentiality. They were informed that they may discuss any questions or concerns about this study with the principal investigator, Catherine Fichten (514-931-8731 #1546). Participants were provided with a detailed Information and Consent Form which is approved by Dawson's Institutional Ethics Committee.

Focus groups. We held focus groups with 18 students with disabilities (7 females, 22 males) at the francophone Cegeps of our collaborators, Daniel Fiset and Jean-Charles Juhel (i.e., Cégep du Vieux Montréal (n=5) and Cégep de Sainte-Foy (n=10), respectively), as well as at an anglophone Cegep: John Abbott College (n=3). The campus based disability service providers were provided with Invitation Forms. They contacted the students and made the physical arrangements. Participants were told that they would be reimbursed for any travel and related expenses and that they would be given an honorarium of \$10 as a token of appreciation for participating. They were also provided with an Information and Consent Form prior to the beginning of the session.

After obtaining permission from the participants, focus groups were audiotaped. In addition, at least one note taker was present at the meeting. To respect the confidentiality of the participants their names were omitted from all reports. Furthermore, using “s/he” in the review protected any possible identification of the participants. Each group had an animator who read the rules to the group and posed the questions, which were also available to participants in print and alternate formats. To ensure participant confidentiality we used a numerical coding system based on our attendance sheets (see Morgan, 1988). Only the research team had access to the attendance sheets. The numerical code was used in all written materials.

The participants had a set time in which to answer each question. After the question period, we broadened the discussion into a “free-for-all” where participants were given the opportunity to share other experiences or ask questions of their own. Group sessions lasted approximately three hours. We looked for spontaneously emerging similarities and differences to obtain preliminary information about individual and environmental facilitators and obstacles for students with disabilities in the Cegeps for inclusion in the Cegep Experiences Questionnaire. Several research team members attended these group sessions and we have carefully examined the data from these focus groups. Although we were developing the measure only for students with physical disabilities, when conducting focus groups we found that students often had two or more types of impairments and that several students had both learning disabilities as well as physical disabilities. The information obtained was used in the development of the Cegep Experiences Questionnaire.

Questionnaire Study: Current Cegep Students. Current student participants with disabilities were recruited with the help of Cegep based disability service providers who either gave questionnaires to students as they were waiting to pre-register (Dawson College) or who contacted students with disabilities, asked them if they would be willing to participate, and distributed the questionnaire packages to them (francophone Cegeps). At Dawson College this was done in mid-December, 2003. In francophone Cegeps this was done in 2004. At Dawson College we also distributed questionnaire packages to a convenience sample of current nondisabled students who were standing in various line-ups in January at the start of the Winter 2004 semester (e.g., lockers, bookstore). A minimum of 4 weeks later we contacted all current students who completed the questionnaire as well as a detachable coupon (with their coordinates) to complete the measure a second time,

Students were informed that by completing the questionnaire and the attached coupon they would become eligible to win a \$25 restaurant gift certificate. Dawson students were also told that they would receive a \$5 voucher to the Dawson Cafeteria, and that if they completed the questionnaire a second time they would receive an additional \$5 voucher. Francophone Cegep students were informed that we would send them \$5 in the mail.

Questionnaire packages included an Information and Consent Form, the two page questionnaire, a stamped self-addressed envelope, and a Coupon (to allow students to indicate their coordinates so we could enter them in the draw for the \$25 gift certificate, to deliver the \$5 cafeteria voucher, and to invite them to complete the measure a second time for the test-retest evaluation 4 weeks later).

We telephoned those Dawson students with disabilities and those nondisabled students who had indicated that we may do so 4 weeks later. Those who indicated that they would be willing to complete the questionnaire a second time were sent the

questionnaire package in the mail. Some packages (e.g., to students who are blind) were sent via email. Francophone Cegep students who had completed the coupon were mailed the questionnaire.

Questionnaire Study: Cegep Graduates. We also administered the measure to Dawson College two and three year diploma program graduates who were completing the measure in the context of Dawson's regular institutional follow-up of graduates. Questionnaires were sent in January and February 2004, approximately 10 months after graduation. Questionnaires were mailed to all students in January. As is customary at Dawson, two weeks later students who had not responded were sent the questionnaire package a second time. In both instances a stamped self-addressed envelope was enclosed.

Results

Open-Ended "Easier and Harder" Questions

Seventy of the 74 students Dawson current students with disabilities and 143 of the 154 nondisabled students answered the following two open-ended questions:

- What factors have made your Cegep studies easier?
- What factors have made your Cegep studies harder?

A coding manual consisting of 60 categories of Facilitators and Obstacles was prepared based on responses of current students and graduates. Table 6 provides a listing. Two coders, trained to a minimum of 70% item-by-item inter-rater agreement (which required approximately 30 hours of training) who were blind to the participant's group, classified current Dawson students' responses to each question into the 60 Facilitator and 60 Obstacle content codes. Each of the 60 codes had both Facilitator and Obstacle definitions (e.g., family: one's family can be a facilitator or an obstacle, depending on the circumstances). Inter-rater agreement (%) is calculated as follows: $2 \times \text{Number of Agreements} / (\text{Number of codes recorded by Coder 1} + \text{Number of codes recorded by Coder 2})$. Inter-rater agreements were assessed on 12 checks of reliability (6 checks of reliability on Obstacle and 6 on Facilitator questions for a total of 513 codes). Average inter-rater reliability for content was 76%. Two of the 12 checks of reliability fell below the target minimum of 70% (65% and 67%); in both instances the protocols coded since the last reliability calibration were redone. As an additional means of ensuring the integrity of coding, after all protocols were completed the two coders went back and jointly coded all instances of disagreement.

Table 6
Open-Ended Easier and Harder Question Coding Manual

1 Word Reminder	Description	Code #	1 Word Reminder	Description
academic advising		1	academic advising	needs improvement, misleading, Non-helpful academic advisors
accessibility: building	good, escalator, elevators	2	accessibility: building	not accessible, have to walk far, mobility class to class
accessibility: course		3	accessibility: course	small print, can't see blackboard/overhead, teacher writes on board and talks at the same time,
accommodations	no other specifier	4	accommodations	no other specifier
accommodations: books	books on tape	5	accommodations: books	
accommodations: services for students with disabilities	center for students with disabilities, Alice, center for students with learning disabilities	6	accommodations: services for students with disabilities	limited staffing and training, lack of institutional support and accessibility
accommodations: pre-registration	pre-registration, early, help pick teachers	7	accommodations: pre-registration	
accommodations: exam room	exam given in a room either then classroom	8	accommodations: exam room	
accommodations: FM system		9	accommodations: FM system	
accommodations: interpreter		10	accommodations: interpreter	
accommodations: large print		11	accommodations: large print	
accommodations: note taker	scribe, notes made available	12	accommodations: note taker	
accommodations: taped exams	exams on tape	13	accommodations: taped exams	
accommodations: taping	taping classes	14	accommodations: taping	
accommodations: time	extra time for exams and assignments	15	accommodations: time	
attendance	have to show up - helps	16	attendance	
Cegep environment	environment of the college is pleasing, sports team, inclusive of staff and teachers, student life, athletics, non academic activities, sports, clubs, extracurricular activities, student organizations, location downtown, atmosphere, places to hang out	17	Cegep environment	unpleasant, confusing hierarchical institution, distraction from students and staff, freedom, administration, bad social environment, downtown distractions, nearby mall
classes small	size of class is good	18	classes big	size of class too big, large
classmates		19	classmates	didn't like some of my classmates, they cheat, disruptive classmates
college pre-registration		20	college pre-registration	strange schedule chosen for me
college size		21	college size	overwhelming student population, too many students, size of school, big school
computers	technology, available, software and hardware, lab, scanning	22	computers	technology not available, not accessible, can't use regular computer lab, hours of labs insufficient, viruses, no space, not enough
counseling	counseling service	23	counseling	counseling service
course outlines		24	course outlines	
courses	lots of choices, topics that interested me, ability to choose courses	25	courses	useless courses, did not interest me, had to take because of profile, unnecessary courses, boring, too easy
courses: easy	easy tests, easy courses, course materials	26	courses: difficult	difficulty of courses, course materials, exams, lots of writing, reading, hard readings, essays
courses: few	reduced course load, fewer courses, not too much homework, work load light	27	courses: many	too much work, too big a course load, course load heavy, too many courses, work load
day-care		28	day-care	no available day-care for children
electronic portals	can use computer to work from home	29	electronic portals	
exam / assignments schedule		30	exam / assignments schedule	all at the same time, not scheduled properly, timing
family	supportive	31	family	
finances	scholarship, not having to worry about paying tuition, student loans, parents paid, student loans and bursaries, did not have to work, live with parents; second-hand books	32	finances	student loans, financial aid, costly supplies, books, no scholarships, lack of funding, expensive books, having to work
friends	support, good friends	33	friends	distracting, easy to skip classes because friends available
group-work	working and studying in a group	34	group-work	
health	medication for specific conditions, good health, physical training, workout	35	health	nervous breakdown, bad health, pain
job		36	job	job, employment, paid unpaid work
language		37	language	difficulty with language, ESL, or LD language difficulties, heavy accent, bad English of teachers, my English is not good enough, language barrier, I'm French, hard to understand teachers. I'm not fluently bilingual
learning center - tutor	tutoring, learning center, peer tutoring, someone to check over my grammar	38	learning center - tutor	
library	good library & internet facilities, resources, librarians	39	library	not open long enough, always full, old books, stuffy, sleepy
personal	being a calm person	40	personal	personal life, personal issues, dropping classes, being older, life
program	good, fellow students motivated, closeness of students and faculty, same faculty and students	41	program	hard, loose
registrariat	computerized & phone registration and grade checking	42	registrariat	poor registration, long lines, course change procedure, school lost my address, course selection process
schedule	ability to have courses according to one's preferred schedule, breaks to study	43	schedule	early classes, no time between classes, long classes, back to back 3 hour classes, bad schedule
staff	helpful, supportive, nice staff	44	staff	not supportive staff, poor, unfriendly, unorganized
student services / facilities	student union, workshops	45	student services	
study centers	French student center, science study rooms, math and physics tutorial rooms	46	study centers	
study skills	studying hard, good skills, personal skills, being able to stay focused / concentrated, time management	47	study skills	procrastination, not studying hard, can't concentrate, lack of concentration
support / help	help I received, services at the Cegep (not specified)	48	support / help	lack of support / help
teachers	easy, helpful, available, skilled accommodating my disability, friendly	49	teachers	bad, difficult, inability to teach, lack skills, not accommodating disabilities, don't show for office hours, unfair
time	no mention of any other aspect	50	time	not enough time, not enough, limited, doing too much
transition	being more independent	51	transition	transition from high school, just left my hometown, away from home, change from high school
transportation	distance to the college, living close to school, Metro close, location of school	52	transportation	4 hr daily commute, not living downtown, winter travel, travel to the country every weekend to grandmother, long distance
other	non-categorized items, wastebasket	53	other	non-categorized items, wastebasket
disability / Impairment		54	disability / Impairment	
stress	I work better under pressure, stress coping skills, there is less stress to perform well than in high school	55	stress	stressful, pressure
self-advocacy	I ask for help, I go talk to teachers for accommodations	56	self-advocacy	I'm too shy to ask for help
academic preparation / background	background, previous experience, previous degree/diploma, my high school prepared me well for Cegep	57	academic preparation / background	did not have background, my high school did not prepare me for Cegep
motivation	self-motivation, personal goals, career goals	58	motivation	lack of motivation, I don't know what I'm doing in Cegep
outside services		59	outside services	I didn't have my psychiatrist
self-confidence	I'm intelligent, my brain, I'm smarter than the others	60	self-confidence	

It should be noted that students with different impairments may require similar accommodations (e.g., extended time for exams) or disability specific accommodations (e.g., a sign language interpreter). Therefore, the percentage of responses that deal with accommodations should be interpreted in this light.

Facilitators. Results detailed in Figure 1 show that students with disabilities were most likely to indicate that disability-related accommodations were the most important Facilitators (ranked as part of the top 10-11 items). This includes: services for students with disabilities in general and specific disability related accommodations at Dawson College such as the opportunity to pre-register for courses (this occurs before courses are made available to other students), having a quiet place to take exams, extended time for exams and assignments, having a note taker in class, and the MEQ as well as college policies which permit students with disabilities to take a reduced number of courses and still be considered "full time students."

Five of the top 11 items are not specifically disability related and are shared by nondisabled students. These include: good teachers (this ranks in third place for students with disabilities and in first place for nondisabled students), the Cegep environment, the availability of computers on campus, and the Dawson Learning Center (which assists with studying, writing, and exam taking skills and provides tutoring), and the availability of support and help.

Important items unique to nondisabled students are the facilitating role of: friends, the library, having a good schedule, diversity of course offerings, their financial situation, and good study skills. These relationships are best seen in Table 7 below, where common items are highlighted.

Table 7

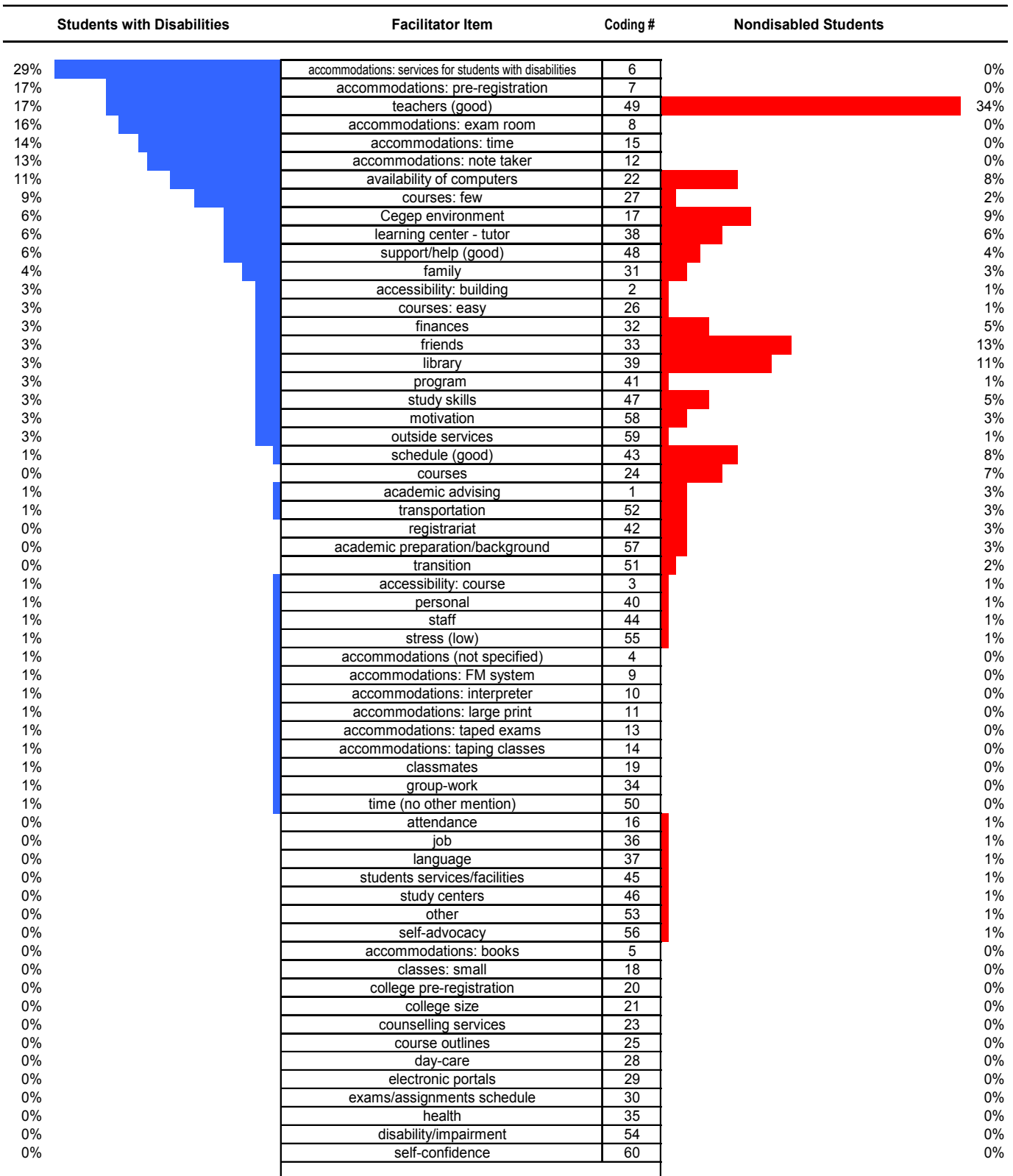
Top Ranked Facilitators For Current Students In Rank Order

Students with Disabilities	Nondisabled Students
accommodations: services for students with disabilities accommodations: pre-registration	teachers (good)
teachers (good)	friends
accommodations: exam room	library
accommodations: time	Cegep environment
accommodations: note taker	availability of computers
availability of computers	schedule (good)
courses: few	courses variety of offerings
Cegep environment	learning center - tutor
learning center - tutor	finances
support/help (good)	study skills
	support/help (good)

Note. Common items are boxed.

Figure 1

Facilitators: Current Dawson Students' Responses on the Open-Ended Questions



Obstacles. The obstacles noted by students with and without disabilities are detailed in Figure 2. This shows that, in general, the obstacles noted by most students with disabilities are the same as those noted by nondisabled students: too many and difficult courses, poor study skills, bad schedules, the Cegep environment, and language issues such as not being sufficiently fluent in the language of instruction and professors with heavy accents.

For students with disabilities, again, disability related issues also posed important obstacles. For example, they noted that their disability and their health were obstacles, that there were problems related to the accessibility of their courses, and that the nature of accommodations and services for students with disabilities also caused difficulties. Nondisabled students noted a variety of obstacles including: difficulties with finances, holding a job, transportation problems, personal issues, high stress, and poor exam or assignment schedules. These relationships are best seen in Table 8 below, where common items are highlighted.

Table 8

Top ranked obstacles for Current students in rank order

Students with Disabilities	Nondisabled Students
teachers (bad)	teachers (bad)
courses: many	courses: many
disability/impairment	language
courses: difficult	schedule (bad)
study skills	finances
schedule (bad)	job
other	courses: difficult
health	Cegep environment
accessibility: courses	study skills
accommodations: services for students with disabilities	transportation
Cegep environment	personal
language	stress
	exams/assignments schedule

Note. Common items are boxed.

Figure 2

Obstacles: Current Dawson Students' Responses on the Open-Ended Questions

Students with Disabilities	Obstacle Item	Coding #	Nondisabled Students
29%	teachers (bad)	49	22%
19%	courses: many	27	19%
10%	disability/impairment	54	0%
9%	courses: difficult	26	6%
9%	study skills	47	5%
7%	schedule (bad)	43	9%
7%	other	53	1%
6%	health	35	0%
4%	accessibility: courses	3	1%
4%	accommodations: services for students with disabilities	6	0%
4%	Cegep environment	17	6%
4%	language	37	10%
3%	accessibility: building	2	2%
3%	personal	40	3%
3%	registrariat	42	1%
3%	support/help (lack of)	48	0%
3%	transition	51	2%
1%	finances	32	8%
1%	job	36	8%
1%	transportation	52	5%
1%	stress	55	3%
1%	exams/assignments schedule	30	3%
1%	attendance	16	1%
1%	classes: big	18	1%
1%	college size	21	1%
1%	computers	22	1%
1%	courses	25	1%
1%	time	50	1%
1%	academic preparation/background	57	1%
0%	classmates	19	1%
0%	friends	33	1%
0%	group-work	34	1%
0%	program	41	1%
0%	motivation	58	1%
0%	academic advising	1	0%
0%	accommodations	4	0%
0%	accommodations: books	5	0%
0%	accommodations: pre-registration	7	0%
0%	accommodations: exam room	8	0%
0%	accommodations: FM system	9	0%
0%	accommodations: interpreter	10	0%
0%	accommodations: large print	11	0%
0%	accommodations: note taker	12	0%
0%	accommodations: taped exams	13	0%
0%	accommodations: taping	14	0%
0%	accommodations: time	15	0%
0%	college pre-registration	20	0%
0%	counselling services	23	0%
0%	course outlines	24	0%
0%	day-care	28	0%
0%	electronic portals	29	0%
0%	family	31	0%
0%	learning center - tutor	38	0%
0%	library	39	0%
0%	staff	44	0%
0%	student services	45	0%
0%	study centers	46	0%
0%	self-advocacy	56	0%
0%	outside services	59	0%
0%	self-confidence	60	0%

Commonalities between obstacles and facilitators. Some topics figured prominently as both an obstacle as well as a facilitator. For example, it can be seen in Table 9 that for both students with and without disabilities the environment of the Cegep, in this case Dawson College for all students, was seen both as a facilitator or an obstacle. The same is true of teachers. For students with disabilities, services for students with disabilities was also seen as both a facilitator and an obstacle. For nondisabled students this was true of study skills and finances.

Table 9

Commonalities Between Obstacles and Facilitators

Facilitators: Students With Disabilities	Obstacles: Students With Disabilities
<div style="border: 1px solid black; padding: 2px;">accommodations: services for students with disabilities</div> accommodations: pre-registration	<div style="border: 1px solid black; padding: 2px;">teachers (bad)</div> <div style="border: 1px solid black; padding: 2px;">courses: many</div>
<div style="border: 1px solid black; padding: 2px;">teachers (good)</div> accommodations: exam room accommodations: time accommodations: note taker availability of computers	disability/impairment courses: difficult study skills schedule (bad) other health
<div style="border: 1px solid black; padding: 2px;">courses: few</div> <div style="border: 1px solid black; padding: 2px;">Cegep environment</div> learning center - tutor support/help (good)	<div style="border: 1px solid black; padding: 2px;">accessibility: courses</div> <div style="border: 1px solid black; padding: 2px;">accommodations: services for students with disabilities</div> <div style="border: 1px solid black; padding: 2px;">Cegep environment</div> language
Facilitators: Nondisabled Students	Obstacles: Nondisabled Students
<div style="border: 1px solid black; padding: 2px;">teachers (good)</div> friends library	<div style="border: 1px solid black; padding: 2px;">teachers (bad)</div> courses: many language
<div style="border: 1px solid black; padding: 2px;">Cegep environment</div> availability of computers	<div style="border: 1px solid black; padding: 2px;">schedule (bad)</div> <div style="border: 1px solid black; padding: 2px;">finances</div>
<div style="border: 1px solid black; padding: 2px;">schedule (good)</div> course outline learning center - tutor	job courses: difficult
<div style="border: 1px solid black; padding: 2px;">finances</div> <div style="border: 1px solid black; padding: 2px;">study skills</div> support/help (good)	<div style="border: 1px solid black; padding: 2px;">Cegep environment</div> <div style="border: 1px solid black; padding: 2px;">study skills</div> transportation personal stress exams/assignments schedule

Note. Boxed items are common to facilitators and obstacles.

Psychometric Analyses of the Cegep Experiences Questionnaire: Questionnaire Study

Two kinds of reliability were evaluated: temporal stability and internal consistency. Temporal stability was evaluated by correlating test-retest scores (both item-by-item and conceptual subscales). Internal consistency was evaluated by conducting item-total and item-subscale correlations as well as by Cronbach's alpha.

Even though validation was not part of the original scope of the project we did conduct some preliminary validation and hypothesis testing in addition to ensuring face validity.

Students made ratings on the 31 items of the Cegep Experiences Questionnaire using a 6-point Likert-type scale (1= major obstacle, 6=major facilitator). We grouped the 31 items based on face validity into three PPH model based conceptual subscales:

- Personal Situation (9 items including 1 that is applicable to students with disabilities only)
- Cegep Situation (13 items including 1 that is applicable to students with disabilities only)
- Community Situation (9 items including 4 that are applicable to students with disabilities only)
- and a Total Scale (25 items are common to students with and without disabilities, 6 are applicable only to students with disabilities).

To be consistent with the goals of providing a scale that can be used on an item-by-item basis as well as having subscales we computed subscale as well as total scores. Both were used in the analyses.

Temporal Stability: Test-Retest Reliability

To determine the temporal stability of items we performed Pearson product-moment correlations on the Test-Retest questionnaire scores of Dawson current students with (n= 27) and without (n=64) disabilities. Analyses were also conducted on the Cegep Experiences Questionnaire scores of francophone Cegep students with disabilities (n=25).

The results indicate that the Retest occurred approximately 6 weeks after the Test (Dawson students with disabilities M = 6 weeks, range = 4-31 weeks; Dawson students without disabilities M= 6 weeks, range 5-19 weeks; francophone Cegep students with disabilities M=6 weeks, range 5-9 weeks).

Overall Items. Scores of the Dawson current student samples were used to examine results on the three Overall Items: Personal situation, Cegep environment, and Community supports. These used Likert-type scaling (1 = much harder, 6 = much easier). The three items, which were based on the PPH model, asked participants to complete the three sentences below by putting a number between 1 and 6.

- My overall personal situation made my Cegep studies _____.
- The overall environment of the Cegep I attended made my Cegep studies _____.
- Overall, community supports made my Cegep studies _____.

Results presented in Table 10 show no significant differences between the two testing times for any of the questions for either sample. With the exception of one of the six coefficients (Community supports in the Nondisabled sample) the coefficients are highly significant and moderate to high in size (r vales range from .50 to .90). Since these are single items, which research has shown generally to have poor test-retest reliability, these findings indicate acceptable temporal stability for these items.

Table 10

Overall Questions Test-Retest Scores: Means, t-tests, and Correlations for Dawson Students

Correlation	Sig.	Item Number		Test Time	Mean	n	Std. Deviation	Std. Error Mean	t	df	Sig.
Dawson Students With Disabilities											
0.50	0.009	8	Overall Personal Situation	1	3.00	26	1.30	0.25	0.60	25	0.557
				2	2.85		1.35	0.26			
0.63	0.000	9	Overall Cegep Situation	1	4.33	27	1.18	0.23	0.20	26	0.846
				2	4.30		1.10	0.21			
0.90	0.000	10	Overall Community Situation	1	4.73	15	1.16	0.30	-1.00	14	0.334
				2	4.87		1.06	0.27			
				2	3.92		0.53	0.10			
Dawson Nondisabled Students											
0.55	0.000	8	Overall Personal Situation	1	3.91	57	1.14	0.15	-0.24	56	0.808
				2	3.95		1.14	0.15			
0.53	0.000	9	Overall Cegep Situation	1	4.08	62	1.15	0.15	-0.83	61	0.411
				2	4.19		1.07	0.14			
0.23	0.137	10	Overall Community Situation	1	4.26	42	1.15	0.18	-0.46	41	0.648
				2	4.36		1.01	0.16			
				2	4.19		0.59	0.07			

Note. Boxed items denote significant findings.

Cegep Experiences Questionnaire: Item-by-item evaluation. Data from all three samples of current students were used to examine the Test-Retest results for each of the 31 items. Results presented in Tables 11a, 11b and 11c show that the vast majority of correlation coefficients are of moderate to large size and highly significant. Moreover, of the myriad paired t-tests which compared Time 1 and Time 2 (i.e., Test-Retest) scores of Dawson and francophone Cegep students with disabilities, none was significant. In addition, while three comparisons on scores of Dawson Nondisabled students were significant before a Bonferroni adjustment to the alpha level was made, after the Bonferroni adjustment, none remained significant.

Table 11a

Cegep Experience Questionnaire Item-By-Item Test-Retest Scores for Dawson Students with Disabilities: Means, t-tests, and Correlations

Correlation	Sig.	Item Number		Test Time	Mean	n	Std. Deviation	Std. Error Mean	t	df	Sig.
Personal Situation											
0.623	0.003	1	Financial situation	1	3.05	21	1.66	0.36	0.00	20	1.000
				2	3.05		1.50	0.33			
0.533	0.028	2	Paid employment	1	3.71	17	1.79	0.44	-0.31	16	0.762
				2	3.82		1.38	0.33			
0.683	0.000	3	Family	1	3.78	27	1.50	0.29	-2.05	26	0.051 ¹
				2	4.26		1.56	0.30			
0.648	0.001	4	Friends	1	4.73	22	1.08	0.23	-0.24	21	0.815
				2	4.77		1.07	0.23			
0.477	0.016	5	Level of personal motivation	1	4.32	25	1.35	0.27	-0.71	24	0.486
				2	4.52		1.42	0.28			
0.734	0.000	6	Study habits	1	4.11	27	1.25	0.24	0.93	26	0.363
				2	3.93		1.52	0.29			
0.623	0.001	7	Previous education experiences	1	4.30	27	1.49	0.29	1.14	26	0.266
				2	4.00		1.62	0.31			
0.594	0.004	8	Health	1	2.68	22	1.52	0.32	0.14	21	0.890
				2	2.64		1.81	0.39			
0.372	0.067 ¹	9	Impact of my disability (if applicable)	1	2.44	25	1.04	0.21	1.55	24	0.134
				2	2.04		1.24	0.25			
Cegep Environment											
0.485	0.010	11	Difficulty of courses	1	3.04	27	0.90	0.17	1.99	26	0.057 ¹
				2	2.67	27	1.00	0.19			
0.574	0.002	12	Course load	1	3.41	27	1.50	0.29	0.58	26	0.565
				2	3.26	27	1.35	0.26			
0.793	0.000	13	Attitudes of professors	1	4.04	24	1.46	0.30	-0.89	23	0.382
				2	4.21	24	1.38	0.28			
0.669	0.000	14	Attitudes of non-teaching staff (e.g., registration, financial aid staff)	1	4.74	23	1.18	0.25	0.36	22	0.724
				2	4.65	23	1.56	0.32			
0.715	0.000	15	Attitudes of fellow students	1	4.13	24	1.30	0.26	0.00	23	1.000
				2	4.13	24	1.30	0.26			
0.731	0.000	16	Computers on campus	1	4.73	26	1.34	0.26	1.43	25	0.166
				2	4.46	26	1.27	0.25			
0.247	0.245	17	Availability of course materials	1	4.50	24	0.93	0.19	-1.06	23	0.299
				2	4.75	24	0.94	0.19			
0.139	0.721	18	Accessibility of Cegep extracurricular activities	1	3.89	9	1.17	0.39	0.00	8	1.000
				2	3.89	9	1.45	0.48			
0.675	0.000	19	Willingness of professors to adapt courses to my needs	1	4.25	24	1.59	0.33	-0.33	23	0.747
				2	4.33	24	1.49	0.30			
0.834	0.000	20	Accessibility of classrooms	1	4.22	18	1.35	0.32	-1.57	17	0.135
				2	4.50	18	1.04	0.25			
0.836	0.000	21	Accessibility of labs	1	4.27	15	1.71	0.44	-0.82	14	0.424
				2	4.47	15	1.36	0.35			
0.742	0.001	22	Accessibility of Cegep physical education courses	1	4.00	17	1.46	0.35	-1.23	16	0.236
				2	4.29	17	1.21	0.29			
0.772	0.000	23	Availability of disability related services at the Cegep	1	5.26	19	1.10	0.25	-0.57	18	0.578 ¹
				2	5.37	19	1.26	0.29			
Government and Community Supports and Services											
0.956	0.001	25	Availability of financial aid	1	3.29	7	1.80	0.68	-2.12	6	0.078
				2	3.71	7	1.80	0.68			
0.658	0.054 ¹	26	Private tutoring	1	5.56	9	0.73	0.24	0.55	8	0.594
				2	5.44	9	0.73	0.24			
0.855	0.000	27	Public transport	1	4.43	23	1.67	0.35	-0.21	22	0.833
				2	4.48	23	1.88	0.39			
0.450	0.093 ¹	28	Availability of computers off-campus	1	5.07	15	1.44	0.37	-0.40	14	0.698
				2	5.20	15	0.86	0.22			
0.065	0.889	29	Computer technologies training off-campus	1	4.86	7	1.21	0.46	0.76	6	0.476
				2	4.29	7	1.50	0.57			
0.869	0.002	30	Disability-related support services off-campus (if applicable)	1	4.33	9	1.41	0.47	1.41	8	0.195
				2	4.00	9	1.32	0.44			
n/a	n/a	31	Availability of adapted transportation for people with disabilities	1	5.00	3	1.00	0.58	n/a	2	n/a
				2	4.33	3	0.58	0.33			
n/a	n/a	32	Scheduling conflicts between disability-related support services (e.g., attendant, adapted transport) and school	1	3.50	4	1.29	0.65	n/a	3	n/a
				2	3.50	4	0.58	0.29			
n/a	n/a	33	Availability of physical adaptations at home (e.g., ramp, lift)	1	4.00	3	0.00	0.00	n/a	0	n/a
				2	4.00	3	0.00	0.00			

¹Trend only.

Table 11b

Cegep Experience Questionnaire Item-By-Item Test-Retest Scores for Dawson Nondisabled Students: Means, t-tests, and Correlations

Correlation	Sig.	Item Number		Test Time	Mean	N	Std. Deviation	Std. Error Mean	t	df	Sig.
Personal Situation											
0.464	0.000	1	Financial situation	1	3.39	59	1.51	0.20	0.18	58	0.86
				2	3.36		1.35	0.18			
0.504	0.001	2	Paid employment	1	3.73	40	1.43	0.23	-0.46	39	0.64
				2	3.83		1.32	0.21			
0.423	0.001	3	Family	1	5.05	63	1.24	0.16	2.40	62	0.01
				2	4.63		1.30	0.16			
0.435	0.000	4	Friends	1	4.75	61	1.27	0.16	1.28	60	0.20
				2	4.54		1.18	0.15			
0.318	0.011	5	Level of personal motivation	1	4.63	63	1.39	0.18	0.88	62	0.38
				2	4.46		1.29	0.16			
0.455	0.000	6	Study habits	1	4.02	63	1.51	0.19	0.00	62	1.00
				2	4.02		1.39	0.17			
0.430	0.000	7	Previous education experiences	1	4.35	62	1.42	0.18	-0.81	61	0.42
				2	4.50		1.21	0.15			
0.476	0.000	8	Health	1	5.07	56	1.20	0.16	0.11	55	0.91
				2	5.05		1.13	0.15			
n/a	n/a	9	Impact of my disability (if applicable)	1	n/a	n/a	n/a	n/a	n/a	n/a	n/
				2	n/a	n/a	n/a	n/a	n/a	n/a	n/
Cegep Environment											
0.553	0.000	11	Difficulty of courses	1	2.97	63	1.14	0.14	-0.12	62	0.90
				2	2.98		1.13	0.14			
0.521	0.000	12	Course load	1	2.85	62	1.19	0.15	2.27	61	0.02
				2	2.52		1.21	0.15			
0.414	0.001	13	Attitudes of professors	1	4.05	62	1.43	0.18	2.27	61	0.02
				2	3.61		1.36	0.17			
0.416	0.001	14	Attitudes of non-teaching staff (e.g., registration, financial aid staff)	1	4.20	56	1.23	0.16	1.53	55	0.13
				2	3.91		1.35	0.18			
0.658	0.000	15	Attitudes of fellow students	1	4.39	61	1.27	0.16	1.90	60	0.06
				2	4.15		1.17	0.15			
0.598	0.000	16	Computers on campus	1	4.80	61	1.28	0.16	-0.83	60	0.41
				2	4.92		1.11	0.14			
0.377	0.003	17	Availability of course materials	1	4.33	61	1.22	0.16	-1.93	60	0.05
				2	4.66		1.15	0.15			
0.021	0.900	18	Accessibility of Cegep extracurricular activities	1	4.28	39	1.17	0.19	-0.98	38	0.33
				2	4.54		1.17	0.19			
0.193	0.184	19	Willingness of professors to adapt courses to my needs	1	4.33	49	1.30	0.19	1.95	48	0.05
				2	3.86		1.35	0.19			
0.491	0.000	20	Accessibility of classrooms	1	4.60	58	1.08	0.14	-0.12	57	0.90
				2	4.62		1.11	0.15			
0.606	0.000	21	Accessibility of labs	1	4.29	59	1.34	0.17	-1.55	58	0.12
				2	4.53		1.32	0.17			
0.447	0.001	22	Accessibility of Cegep physical education courses	1	4.37	51	1.28	0.18	-0.21	50	0.83
				2	4.41		1.30	0.18			
n/a	n/a	23	Availability of disability related services at the Cegep	1	n/a	n/a	n/a	n/a	n/a	n/a	n/
				2	n/a	n/a	n/a	n/a	n/a	n/a	n/
Government and Community Supports and Services											
0.407	0.028	25	Availability of financial aid	1	4.59	29	1.30	0.24	0.95	28	0.34
				2	4.31		1.54	0.29			
0.427	0.069 ¹	26	Private tutoring	1	4.32	19	1.73	0.40	0.28	18	0.78
				2	4.21		1.18	0.27			
0.397	0.001	27	Public transport	1	4.69	62	1.52	0.19	-0.32	61	0.74
				2	4.76		1.31	0.17			
0.475	0.001 ¹	28	Availability of computers off-campus	1	4.63	49	1.47	0.21	-0.39	48	0.69
				2	4.71		1.37	0.20			
0.645	0.001	29	Computer technologies training off-campus	1	4.08	25	1.26	0.25	-0.51	24	0.61
				2	4.20		1.47	0.29			
n/a	n/a ¹	30	Disability-related support services off-campus (if applicable)	1	n/a	n/a	n/a	n/a	n/a	n/a	n/
				2	n/a	n/a	n/a	n/a	n/a	n/a	n/
n/a	n/a	31	Availability of adapted transportation for people with disabilities	1	n/a	n/a	n/a	n/a	n/a	n/a	n/
				2	n/a	n/a	n/a	n/a	n/a	n/a	n/
n/a	n/a	32	Scheduling conflicts between disability-related support services (e.g., attendant, adapted transport) and school	1	n/a	n/a	n/a	n/a	n/a	n/a	n/
				2	n/a	n/a	n/a	n/a	n/a	n/a	n/
n/a	n/a	33	Availability of physical adaptations at home (e.g., ramp, lift)	1	n/a	n/a	n/a	n/a	n/a	n/a	n/
				2	n/a	n/a	n/a	n/a	n/a	n/a	n/

¹Trend only.

Table 11c

Cegep Experience Questionnaire Item-By-Item Test-Retest Scores for Francophone Cegep Students With Disabilities: Means, t-tests, and Correlations

Correlation	Sig.	Item Number		Test		N	Std. Deviation	Std. Error Mean	t	df	Sig.
				Time	Mean						
Personal Situation											
0.791	0.000	1	Financial situation	1	2.91	23	1.86	0.39	-1.23	22	0.231
				2	3.22		1.81	0.38			
0.535	0.040	2	Paid employment	1	3.00	15	1.81	0.47	-1.20	14	0.251
				2	3.53		1.77	0.46			
0.711	0.000	3	Family	1	3.72	25	1.72	0.34	-1.44	24	0.164
				2	4.08		1.55	0.31			
0.496	0.016	4	Friends	1	4.22	23	1.86	0.39	-0.98	22	0.336
				2	4.57		1.44	0.30			
0.779	0.000	5	Level of personal motivation	1	4.50	24	1.53	0.31	-0.85	23	0.405
				2	4.67		1.13	0.23			
0.601	0.002	6	Study habits	1	3.79	24	1.47	0.30	-0.30	23	0.765
				2	3.88		1.54	0.31			
0.091	0.680	7	Previous education experiences	1	4.09	23	1.65	0.34	-1.78	22	0.088 ¹
				2	4.78		1.04	0.22			
0.798	0.000	8	Health	1	3.14	22	1.88	0.40	0.55	21	0.589
				2	3.00		1.77	0.38			
0.721	0.000	9	Impact of my disability (if applicable)	1	2.04	24	1.04	0.21	-0.53	23	0.604
				2	2.13		1.03	0.21			
Cegep Environment											
0.717	0.000	11	Difficulty of courses	1	2.92	25	1.68	0.34	0.00	24	1.000
				2	2.92		1.41	0.28			
0.491	0.013	12	Course load	1	3.64	25	1.63	0.33	-0.88	24	0.389
				2	3.92		1.53	0.31			
0.300	0.145	13	Attitudes of professors	1	4.80	25	1.32	0.26	0.68	24	0.503
				2	4.60		1.15	0.23			
0.369	0.110	14	Attitudes of non-teaching staff (e.g., registration, financial aid staff)	1	5.15	20	1.09	0.24	0.59	19	0.562
				2	5.00		0.92	0.21			
0.626	0.001	15	Attitudes of fellow students	1	3.70	23	1.58	0.33	-1.69	22	0.106
				2	4.13		1.10	0.23			
0.327	0.118	16	Computers on campus	1	4.38	24	1.71	0.35	-0.81	23	0.424
				2	4.67		1.24	0.25			
0.716	0.030	17	Availability of course materials	1	4.67	9	1.66	0.55	0.29	8	0.782
				2	4.56		1.33	0.44			
0.279	0.209	18	Accessibility of Cegep extracurricular activities	1	4.18	22	1.68	0.36	-0.62	21	0.541
				2	4.41		1.05	0.22			
0.494	0.147	19	Willingness of professors to adapt courses to my needs	1	4.80	10	1.48	0.47	1.17	9	0.273
				2	4.30		1.16	0.37			
0.214	0.315	20	Accessibility of classrooms	1	4.33	24	1.31	0.27	-0.23	23	0.819
				2	4.42		1.50	0.31			
0.717	0.009	21	Accessibility of labs	1	4.50	12	1.57	0.45	1.48	11	0.166
				2	4.00		1.54	0.44			
0.437	0.091 ¹	22	Accessibility of Cegep physical education courses	1	4.63	16	1.54	0.39	0.00	15	1.000
				2	4.63		1.36	0.34			
0.717	0.000	23	Availability of disability related services at the Cegep	1	4.91	23	1.65	0.34	-1.85	22	0.077
				2	5.39		0.72	0.15			
Government and Community Supports and Services											
0.667	0.005	25	Availability of financial aid	1	3.88	16	2.06	0.52	-1.41	15	0.178
				2	4.44		1.79	0.45			
0.674	0.067 ¹	26	Private tutoring	1	5.00	8	1.07	0.38	-0.42	7	0.685
				2	5.13		0.99	0.35			
0.531	0.042	27	Public transport	1	3.80	15	1.97	0.51	-1.54	14	0.146
				2	4.47		1.19	0.31			
0.225	0.402	28	Availability of computers off-campus	1	5.38	16	1.09	0.27	0.86	15	0.404
				2	5.00		1.63	0.41			
n/a	n/a	29	Computer technologies training off-campus	1	5.00	3	1.00	0.58	n/a	n/a	n/a
0.694	0.056 ¹	30	Disability-related support services off-campus (if applicable)	1	3.38	8	2.07	0.73	-0.48	7	0.649
				2	3.63		1.41	0.50			
n/a	n/a	31	Availability of adapted transportation for people with disabilities	1	3.00	3	1.73	1.00	n/a	n/a	n/a
0.772	0.042	32	Scheduling conflicts between disability-related support services (e.g., attendant, adapted transport) and school	1	4.00	7	1.73	0.65	1.70	6	0.140
				2	3.29		1.50	0.57			
0.000	1.000	33	Availability of physical adaptations at home (e.g., ramp, lift)	1	5.00	6	1.10	0.45	0.88	5	0.421
				2	4.33		1.51	0.61			

¹Trend only.

Cegep Experiences Questionnaire: Conceptual Subscale Scores. Only the Dawson samples were used to examine results on the three Conceptual Subscales that are comprised of Cegep Experiences Questionnaire items: Personal Subscale, Cegep Subscale, and Community Subscale. Items included in the Conceptual Subscales are indicated in Table 12 below (boxed items are part of the subscales for students with disabilities only). Total Scale scores are comprised of all items included in the three Subscales.

Table 12

Items Comprising the Conceptual Subscales

Personal Subscale

1. Financial situation
2. Paid employment
3. Family
4. Friends
5. Level of personal motivation
6. Study habits
7. Previous education experiences
8. Health
9. Impact of my disability (if applicable)

Cegep Subscale

10. Difficulty of courses
11. Course load
12. Attitudes of professors
13. Attitudes of non-teaching staff (e.g., registration, financial aid staff)
14. Attitudes of fellow students
15. Computers on campus
16. Availability of course materials
17. Accessibility of Cegep extracurricular activities
18. Willingness of professors to adapt courses to my needs
19. Accessibility of classrooms
20. Accessibility of labs
21. Accessibility of Cegep physical education courses
22. Availability of disability related services at the Cegep (if applicable)

Community Subscale

23. Availability of financial aid
24. Private tutoring
25. Public transport
26. Availability of computers off-campus
27. Computer technologies training off-campus
28. Disability-related support services off-campus (if applicable)
29. Availability of adapted transportation for people with disabilities (if applicable)
30. Scheduling conflicts between disability-related support services (e.g., attendant, adapted transport) and school (if applicable)
31. Availability of physical adaptations at home (e.g., ramp, lift) (if applicable)

Note. Boxed items are part of the subscales for students with disabilities only.

To compile Subscale scores, data from participants who answered a minimum of 50% of items on the Subscale in questions were used. This was also the case for Total Scale scores. Results presented in Table 13 show no significant differences between the two testing times for any of the questions for Dawson students with or without disabilities. All Test-Retest Pearson product-moment coefficients are moderate to large (r values range from .52 to .80) and highly significant, indicating acceptable temporal stability for the Subscales.

Table 13

Conceptual Subscales Test-Retest Scores: Means, t-tests, and Correlations for Dawson Samples

Correlation	Sig.		Test		n	Std. Deviation	Std. Error Mean	t	df	Sig.
			Time	Mean						
Students With Disabilities										
0.73	0.000	Personal Subscale	1	3.87	27	0.77	0.15	-0.20	26	0.842
			2	3.89						
0.79	0.000	Cegep Subscale	1	4.10	27	0.87	0.17	0.26	26	0.795
			2	4.07						
0.80	0.005	Community Subscale	1	4.80	10	1.27	0.40	-0.18	9	0.862
			2	4.85						
0.80	0.000	Total Scale	1	3.89	26	0.64	0.13	-0.40	25	0.693
			2	3.92						
Nondisabled Students										
0.52	0.000	Personal Subscale	1	4.39	63	0.78	0.10	0.92	62	0.362
			2	4.31						
0.52	0.000	Cegep Subscale	1	4.08	64	0.72	0.09	0.67	63	0.508
			2	4.02						
0.63	0.000	Community Subscale	1	4.49	36	0.90	0.15	-0.71	35	0.484
			2	4.58						
0.53	0.000	Total Scale	1	4.26	63	0.61	0.08	0.90	62	0.373
			2	4.19						

Internal Consistency Reliability: Cegep Experiences Questionnaire Conceptual Subscale and Total Scale Scores

Item:Total Correlations. Results on Item-Subscale correlations for current Dawson students with and without disabilities indicate that all items comprising the Subscales were significantly correlated with Conceptual Subscale totals. Table 14 presents the results.

Table 14

Item-Total Correlations for Conceptual Subscales: Dawson Students with and Without Disabilities

Students with Disabilities														
Personal Subscale	Item #	11	12	13	14	15	16	17	18	19				
	Pearson r	0.581	0.656	0.534	0.389	0.579	0.550	0.458	0.657	0.560				
	Significance	0.000	0.000	0.000	0.001	0.000	0.000	0.000	0.000	0.000				
	N	59	40	71	66	70	69	70	67	66				
Cegep Subscale	Item #	21	22	23	24	25	26	27	28	28	30	31	32	33
	Pearson r	0.313	0.463	0.723	0.582	0.637	0.670	0.677	0.578	0.624	0.786	0.699	0.710	0.538
	Significance	0.009	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000
	N	69	68	70	67	67	70	65	45	68	50	51	51	62
Community Subscale	Item #	35	36	37	38	39	40	41	42	43				
	Pearson r	0.697	0.687	0.697	0.785	0.712	0.682	0.612	0.691	0.751				
	Significance	0.001	0.003	0.000	0.000	0.000	0.000	0.026	0.004	0.012				
	N	19	16	22	21	20	22	13	15	10				
Students Without Disabilities														
Personal Subscale	Item #	11	12	13	14	15	16	17	18	19				
	Pearson r	0.527	0.587	0.623	0.547	0.705	0.601	0.602	0.590	n/a				
	Significance	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	n/a				
	N	144	118	148	148	152	153	148	138	n/a				
Cegep Subscale	Item #	21	22	23	24	25	26	27	28	28	30	31	32	33
	Pearson r	0.471	0.358	0.507	0.572	0.512	0.637	0.542	0.559	0.671	0.621	0.721	0.577	n/a
	Significance	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	n/a
	N	151	151	153	141	152	149	153	121	141	146	140	133	n/a
Community Subscale	Item #	35	36	37	38	39	40	41	42	43				
	Pearson r	0.719	0.637	0.686	0.641	0.775	n/a	n/a	n/a	n/a				
	Significance	0.000	0.000	0.000	0.000	0.000	n/a	n/a	n/a	n/a				
	N	87	73	111	108	86	n/a	n/a	n/a	n/a				

Subscale-Total correlations for both Dawson Current Students With Disabilities (Personal, $r(70) = .819, p = .000$; Cegep, $r(69) = .857, p = .000$; Community, $r(20) = .741, p = .000$) as well as for Nondisabled Students show high and significant coefficients (Personal, $r(151) = .799, p = .000$; Cegep, $r(152) = .856, p = .000$; Community, $r(109) = .714, p = .000$).

Cronbach's alpha. Cronbach's alpha coefficients reported in Table 15 for all samples also indicate that the internal consistency of Conceptual Subscales is acceptable: scores range from .670 to .973. Subscale scores for Students With Disabilities were calculated both including and excluding the disability specific items. Many of the items comprising the Community Subscale are disability specific. Because of the small sample of Dawson graduates with disabilities Cronbach's alpha for the Community Subscale for Dawson graduates could not be calculated.

Table 15

Internal Consistency of Conceptual Subscales and Total Scores for All Samples: Cronbach's Alpha

	Current Students			
	Dawson		Francophone Cegep	
	n	Alpha	n	Alpha
Students with Disabilities (common items: 25 items)				
Personal Subscale	32	.650	12	0.722
Cegep Subscale	27	.897	7	0.811
Community Subscale	15	.771	5	0.807
Students with Disabilities (disability specific items included: 31 items)				
Personal Subscale	31	0.716	12	0.670
Cegep Subscale	27	0.904	7	0.875
Community Subscale	6	0.973	5	0.846
Students Without Disabilities (common items: 25 items)				
Personal Subscale	97	0.769		
Cegep Subscale	95	0.789		
Community Subscale	57	0.707		
	Graduates			
	n	Alpha		
Graduates with Disabilities (common items: 25 items)				
Personal Subscale	11	.765		
Cegep Subscale	11	.889		
Community Subscale	0	n/a		
Graduates with Disabilities (disability specific items included: 31 items)				
Personal Subscale	9	.750		
Cegep Subscale	5	.944		
Community Subscale	0	n/a		
Graduates Without Disabilities (common items: 25 items)				
Personal Subscale	291	.744		
Cegep Subscale	274	.831		
Community Subscale	66	.801		

Relationships Between Cegep Experiences Questionnaire Scores And Other Variables: Validity

Relationships among subscales. Pearson product–moment correlation coefficients presented in Table 15 indicate modest significant correlations among Conceptual Subscales (these range from .365 to .469).

Table 16

Correlations Among Conceptual Subscales and Totals Scale Scores for Current Dawson Students

Nondisabled Students					
		Personal Subscale	Cegep Subscale	Community Subscale	Total Score
Personal Subscale	Pearson r				
	Significance				
	N				
Cegep Subscale	Pearson r	0.440			
	Significance	0.000			
	N	153			
Community Subscale	Pearson r	0.469	0.468		
	Significance	0.000	0.000		
	N	111	111		
Total Score	Pearson r	0.799	0.856	0.714	
	Significance	0.000	0.000	0.000	
	N	153	154	111	

Students with Disabilities					
		Personal Subscale	Cegep Subscale	Community Subscale	Total Score
Personal Subscale	Pearson r				
	Significance				
	N				
Cegep Subscale	Pearson r	0.513			
	Significance	0.000			
	N	70			
Community Subscale	Pearson r	0.664	0.365		
	Significance	0.001	0.094		
	N	22	22	22	
Total Score	Pearson r	0.819	0.857	0.741	
	Significance	0.000	0.000	0.000	
	N	72	71	22	

Overall Items. Conceptual Subscale and Total Scale scores were correlated with the three Overall Items. It can be seen in Table 17 that, with the possible exception of the Personal Subscale, Conceptual Subscale scores are not consistently related to Overall Item scores. Moreover, the Overall Item scores are related to each other, also suggesting that the three concepts: Personal Situation, Cegep Environment, and Government and Community Supports and Services are not independent. The significant correlations between Overall Item and Total Scale scores also suggest that this is true. Therefore, in subsequent analyses scores on individual items are examined. Although Conceptual Subscale scores are also included, these should be interpreted with caution.

Because of the difficulties noted above with the Conceptual Subscales, we conducted a principal components analysis on Dawson nondisabled graduates to validate the composition of the three Conceptual Subscales. Because of small sample sizes of participants with disabilities, both Current Students and Graduates, it was not appropriate to carry out analyses on their scores. Also, due to the small numbers responding to the items of the Community Subscale, items comprising this Subscale were omitted from the analysis. Thus, a principal components analysis was undertaken using the 20 common items that comprise the Personal and Cegep Subscales. Disability specific items were excluded. The results suggest that the Cegep Experience Scale has at least two Subscales. However Course load and Course difficulty loaded with the original Personal Subscale items rather than with the Cegep Subscale. The remaining items loaded, as expected, with the Cegep Subscale. Even though it was not possible to carry out a principal components analysis on scores of students with disabilities, nevertheless, the results of these analyses on nondisabled students are interesting and suggest that this approach may be followed using a larger sample of students.

Table 17
Correlations Between Conceptual Subscales and Overall Items for Dawson Students

		Personal Overall	Cegep Overall	Community Overall
Overall Scores		Students with Disabilities		
Personal Overall	Pearson r			
	Significance			
	N			
Cegep Overall	Pearson r	0.396		
	Significance	0.001		
	N	70		
Community Overall	Pearson r	0.280	0.479	
	Significance	0.037	0.000	
	N	56	56	
Conceptual Subscales				
Personal Subscale	Pearson r	0.418	0.018	0.123
	Significance	0.000	0.882	0.370
	N	68	70	55
Cegep Subscale	Pearson r	0.412	0.170	0.291
	Significance	0.000	0.157	0.030
	N	70	71	56
Community Subscale	Pearson r	0.185	0.148	0.333
	Significance	0.253	0.362	0.063
	N	40	40	32
Total Scale	Pearson r	0.443	0.053	0.262
	Significance	0.000	0.666	0.056
	N	68	68	54
Overall Scores		Nondisabled Students		
Personal Overall	Pearson r			
	Significance			
	N			
Cegep Overall	Pearson r	0.316		
	Significance	0.000		
	N	140		
Community Overall	Pearson r	0.075	0.119	
	Significance	0.420	0.197	
	N	119	119	
Conceptual Subscales				
Personal Subscale	Pearson r	0.431	0.337	0.339
	Significance	0.000	0.000	0.000
	N	144	146	122
Cegep Subscale	Pearson r	0.189	0.413	0.386
	Significance	0.023	0.000	0.000
	N	144	146	123
Community Subscale	Pearson r	0.225	0.138	0.302
	Significance	0.021	0.160	0.003
	N	105	106	92
Total	Pearson r	0.342	0.412	0.417
	Significance	0.000	0.000	0.000
	N	144	146	122

Note. Boxed items denote significant findings.

Number of students' impairments. We expected that the more impairments students have, the more obstacles they would encounter. Correlations between the Number of Students' Impairments, Overall Items, and Cegep Experiences Questionnaire Conceptual Subscale and Item-By-Item scores for current Dawson Students With Disabilities are presented in Table 18. Results show that for all instances where there was a significant correlation, the more disabilities students had, the more likely they were to experience obstacles.

Table 18

Students with Disabilities: Correlations Between Number of Impairments and Overall, Subscale and Item Scores

Item #	Test Results		Item #	Test Results	
Overall Items			Cegep Items		
Personal Overall	Pearson r	-0.296	11 Difficulty of courses	Pearson r	-0.155
	Significance	0.012		Significance	0.198
	N	71		N	71
Cegep Overall	Pearson r	-0.070	12 Course load	Pearson r	-0.060
	Significance	0.556		Significance	0.619
	N	73		N	71
Community Overall	Pearson r	-0.184	13 Attitudes of professors	Pearson r	-0.171
	Significance	0.170		Significance	0.154
	N	57		N	71
Personal Items			14 Attitudes of non-teaching staff	Pearson r	-0.218
1 Financial situation	Pearson r	-0.131		Significance	0.074 ¹
	Significance	0.323		N	68
	N	59	15 Attitudes of fellow students	Pearson r	-0.290
2 Paid employment	Pearson r	-0.016		Significance	0.015
	Significance	0.922		N	69
	N	40	16 Computers on campus	Pearson r	-0.238
3 Family	Pearson r	-0.289		Significance	0.044
	Significance	0.014		N	72
	N	71	17 Availability of course materials	Pearson r	-0.321
4 Friends	Pearson r	-0.183		Significance	0.008
	Significance	0.139		N	67
	N	67	18 Accessibility of Cegep extracurricular a	Pearson r	-0.159
5 Level of personal motivation	Pearson r	-0.143		Significance	0.298
	Significance	0.239		N	45
	N	70	19 Willingness of professors to adapt cour	Pearson r	-0.185
6 Study habits	Pearson r	-0.119		Significance	0.127
	Significance	0.327		N	69
	N	70	20 Accessibility of classrooms	Pearson r	-0.246
7 Previous education experiences	Pearson r	-0.160		Significance	0.085 ¹
	Significance	0.187		N	50
	N	70	21 Accessibility of labs	Pearson r	-0.218
8 Health	Pearson r	-0.137		Significance	0.121
	Significance	0.266		N	52
	N	68	22 Accessibility of Cegep physical educati	Pearson r	-0.230
9 Impact of my disability (if applicable)	Pearson r	-0.172		Significance	0.101
	Significance	0.167		N	52
	N	66	23 Availability of disability related services	Pearson r	-0.250
Personal Subscale	Pearson r	-0.294	at the Cegep (if applicable)	Significance	0.048
	Significance	0.013		N	-0.311
	N	71	Cegep Subscale	Pearson r	-0.311
				Significance	0.008
				N	72
			Community Items		
			25 Availability of financial aid	Pearson r	-0.375
				Significance	0.031
				N	33
			26 Private tutoring	Pearson r	-0.316
				Significance	0.083 ¹
				N	31
			27 Public transport	Pearson r	-0.115
				Significance	0.371
				N	63
			28 Availability of computers off-campus	Pearson r	-0.175
				Significance	0.197
				N	56
			29 Computer technologies training off-cam	Pearson r	-0.220
				Significance	0.271
				N	27
			30 Disability-related support services off-c	Pearson r	-0.340
				Significance	0.036
				N	38
			31 Availability of adapted transportation fo	Pearson r	-0.360
				Significance	0.227
				N	13
			32 Scheduling conflicts between disability-	Pearson r	-0.446
			related support services (e.g.,		
			attendant, adapted transport) and	Significance	0.073 ¹
				N	17
			33 Availability of physical adaptations at h	Pearson r	-0.819
				Significance	0.002
				N	11
			Community Subscale	Pearson r	-0.307
				Significance	0.050
				N	41
			Total Scale	Pearson r	-0.326
				Significance	0.006
				N	69

Similarities And Differences Between Students / Graduates With And Without Disabilities: Validity

We predicted that our samples with disabilities would differ from their nondisabled counterparts on several dimensions. To test the hypotheses, two types of analyses were carried out. First, we conducted a series of multivariate analysis of variance comparisons (MANOVAs) followed by analysis of variance comparisons (ANOVAs) and post hoc tests, as appropriate, on scores of Dawson Current Students and Dawson Graduates separately. Dependent variables were the three Overall Item scores and scores on all individual Cegep Experiences Questionnaire items. Disability specific items were not examined. The independent variable was Group (With or Without a Disability). Second, we conducted a series of discriminant analyses to determine whether item scores on the Cegep Experiences Questionnaire could predict group membership for Current Students and for Graduates With and Without Disabilities.

Overall Items. The MANOVA on the three Overall Items for Current Students was significant, Wilks' $\lambda = 0.877$, $F(3,68) = 7.84$, $p = 0.000$. t-test results in Table 19 show a significant difference on the Overall Personal item only. In addition, there was a trend toward significance (i.e., $p < .10$) on the Community Overall item, suggesting that Students with Disabilities saw community and government supports and services to be more facilitating than did Nondisabled Students. The MANOVA on scores of Graduates was not significant (note that there were only 21 Graduates with Disabilities). Nevertheless, it is interesting that the pattern of the means in the two samples - Current Students and Graduates - are in the same direction, with Personal factors making studies less easy and Cegep and Community related factors making studies more easy for Students and Graduates with Disabilities compared to their Nondisabled peers.

Table 19

Comparison of Students with and Without Disabilities: t-tests on Overall Items

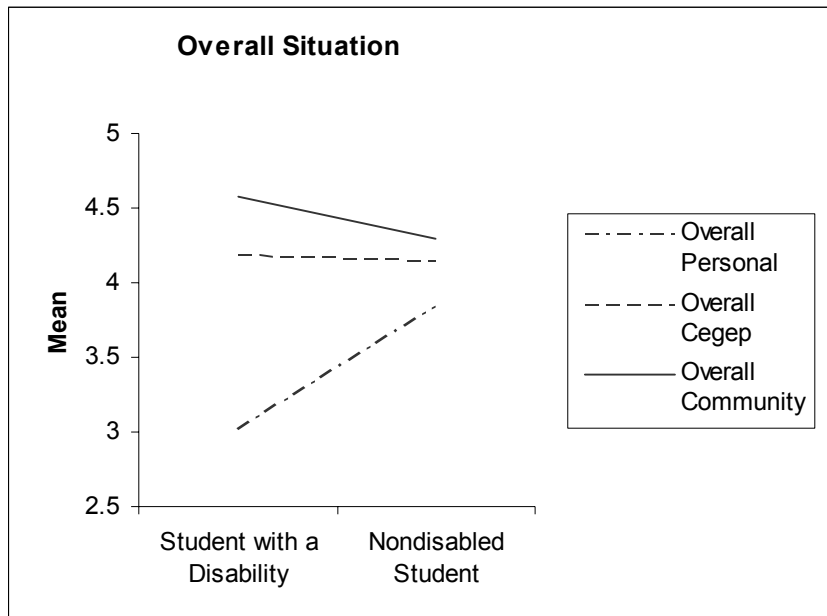
	Disability	N	Mean	Std. Deviation	t	df	Significance
Current Students							
Personal Overall	Yes	71	3.00	1.32	-4.34	213	0.000
	No	144	3.78	1.19			
Cegep Overall	Yes	73	4.32	1.13			ns
	No	146	4.09	1.12			
Community Overall	Yes	57	4.60	0.96	1.89	178	0.060 ¹
	No	123	4.29	1.02			
Graduates							
Personal Overall	Yes	19	4.00	1.41			ns
	No	477	4.05	0.00			
Cegep Overall	Yes	20	4.65	0.93			ns
	No	505	4.35	0.00			
Community Overall	Yes	14	4.64	1.08			ns
	No	294	4.41	0.00			

¹Trend only.

Evaluation of the rankings of Overall Items indicate that current Students and Graduates, both those With and Without Disabilities, rated Community Supports as making their studies easier and their Personal Situations as being the least likely to do so. But Students With Disabilities had especially low scores compared to their Nondisabled peers on the Personal Overall item and especially high rating on the Community Overall item. To explore this issue further, a 2-way mixed design ANOVA was performed with Group (With Disabilities, Nondisabled) being the between groups variable and Overall Situation (Personal Overall, Cegep Overall, Community Overall) being the repeated measure. Test results revealed significant main effects for Group, $F(1,170)=3716.16$, $p<.000$, showing that Nondisabled Students had significantly higher scores than Students with Disabilities, and for Overall Situation, $F(2,340)=43.39$, $p<.000$, showing that the three contexts differ significantly. Paired comparisons show that students' Community Overall situation makes things significantly easier than students' Cegep Overall situation, which, in turn, makes things easier than students' Personal Overall situation ($p<.05$). The Group x Situation interaction was also significant, $F(2,340)=13.25$, $p<.000$. Best seen in Figure 3, this shows that the Overall Personal situation of Students With Disabilities makes it significantly, and substantially, harder for students to succeed in college. Overall Community and Government supports, however, make it easier for all students, but especially for Students With Disabilities, to succeed.

Figure 3

Interaction of Group x Situation on Overall Scores



Lower scores indicate that the situation makes things harder, and higher scores indicate that the situation makes things easier.

Cegep Experiences Questionnaire: Subscale scores. To evaluate whether Cegep Experiences Questionnaire subscales followed the same pattern as that on Overall Items we graphed the scores of Dawson Current students With and Without Disabilities as well as those of Graduates. Results in Figures 4a and 4b show a very similar pattern, both to each other and to the results on Overall Items, with Community Subscales always being highest and with differences between Community and Personal Subscales being greatest for Students With Disabilities. Thus, the similar and consistent patterns suggest that there are differences that are important. In particular, the graphs suggest that the Personal situation of individuals With Disabilities makes it harder for them to succeed in college. Community and Government supports, however, make it easier for everyone, but especially for those With Disabilities, to succeed.

Figure 4a

Subscale Scores: Current Dawson Students

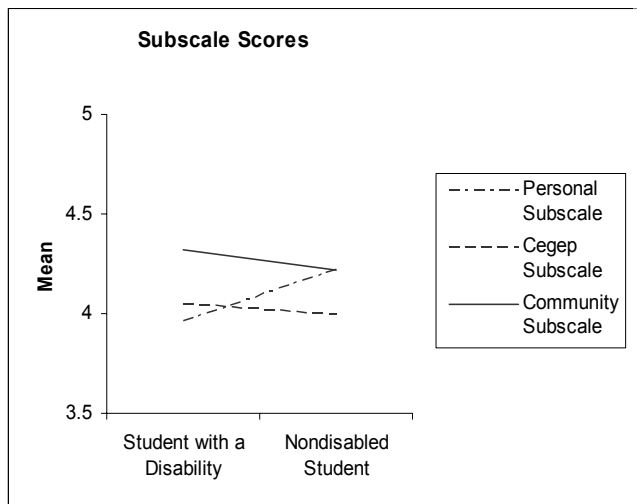
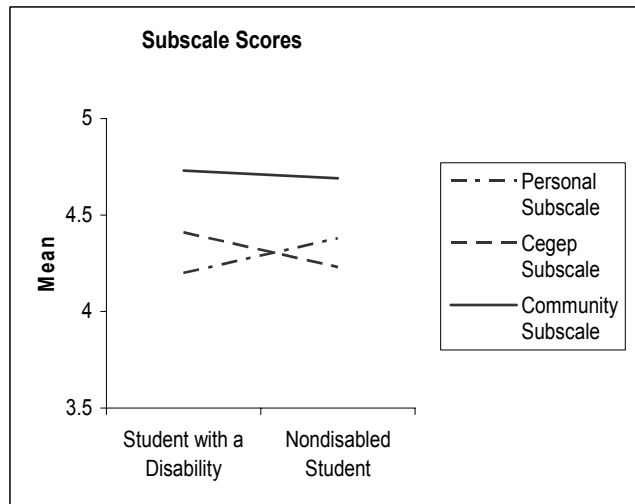


Figure 4a

Subscale Scores: Graduates



Lower scores indicate that the situation makes things harder, and higher scores indicate that the situation makes things easier.

Cegep Experiences Questionnaire: Current Students. To evaluate similarities and differences between students with and without disabilities on Cegep Experiences Questionnaire items we conducted a series of multivariate analysis of variance comparisons (MANOVAs) followed by analysis of variance comparisons (ANOVAs) and post hoc tests, as appropriate, on scores of Dawson Current Students. Dependent variables were Cegep Experiences Questionnaire Personal, Cegep, and Community items

The MANOVA on Personal items was significant, Wilks' $\lambda = 0.611$, $F(8,120) = 9.56$, $p = 0.000$. t-test results in Table 20 show that Students with Disabilities had significantly lower scores on the Health and Family items than their Nondisabled peers, indicating that Students with Disabilities are less likely to see their Families and their Health as facilitating their Cegep studies than did Nondisabled Students. Similarly, the t-test on Personal Subscale scores, too, was significant, showing lower scores for Students with Disabilities than for Nondisabled Students

The MANOVA on the Cegep items was not significant, Wilks' $\lambda = 0.856$, $F(12,109) = 1.53$, $p = .125$. Nevertheless, because of the importance of knowing about similarities and differences, t-test were carried out. Results in Table 20 indicate significant ($p < .05$) differences on two items: Attitudes on nonteaching staff and Course load, with higher (more facilitating) scores on both for students with disabilities. However, once a Bonferroni correction was made to the alpha level, only the Course load item remained significant. The t-test on the Cegep Subscale was not significant.

The MANOVA on Community items was not significant, Wilks' $\lambda = 0.953$, $F(5,66) = .658$, $p = .657$. Once more, t-test were performed nonetheless. Results in Table 20 indicate a significant ($p < .05$) difference on Private tutoring, with higher scores (more facilitating) for Students with Disabilities. After a Bonferroni adjustment, however, this item was no longer significant. The t-test on the Community Subscale was not significant.

It can also be seen in Table 20 that on the Overall Scale, t-test results show a significant difference, with Students with Disabilities having a lower score (less facilitating) than Nondisabled Students.

Table 20

Comparison of Current Students with and Without Disabilities: t-tests on Cegep Experience Questionnaire Items and Conceptual Subscales

Item #	Disability?	N	Mean	Std. Deviation	Std. Error Mean	t	df	Significance
Personal Subscale								
1	Financial situation	Yes	59	3.24	1.56	-0.92	201	0.357
	No	144	3.46	1.55				
2	Paid employment	Yes	40	3.75	1.69	0.14	156	0.892
	No	118	3.71	1.49				
3	Family	Yes	71	4.13	1.60	-2.34	217	0.020
	No	148	4.64	1.48				
4	Friends	Yes	67	4.75	1.20	1.06	213	0.288
	No	148	4.55	1.30				
5	Level of personal motivation	Yes	70	4.44	1.51	0.50	220	0.616
	No	152	4.33	1.45				
6	Study habits	Yes	70	3.81	1.49	0.02	221	0.985
	No	153	3.81	1.43				
7	Previous education experiences	Yes	70	4.26	1.46	-0.03	216	0.975
	No	148	4.26	1.34				
8	Health	Yes	68	3.10	1.70	-7.92	204	0.000
	No	138	4.93	1.22				
9	Impact of my disability (if applicable)	Yes	66	2.44	1.22	2.15	222.00	0.033
	No	71	3.96	0.87				
	Personal Subscale	Yes	71	3.96	0.87	0.10	222.00	0.033
	No	153	4.22	0.85	0.07			
Cegep Subscale								
11	Difficulty of courses	Yes	71	3.11	1.13	1.00	220	0.318
	No	151	2.95	1.09				
12	Course load	Yes	71	3.49	1.58	3.59	220	0.000
	No	151	2.72	1.27				
13	Attitudes of professors	Yes	71	3.87	1.45	0.08	222	0.934
	No	153	3.86	1.41				
14	Attitudes of non-teaching staff	Yes	68	4.60	1.24	2.94	207	0.004
	No	141	4.04	1.32				
15	Attitudes of fellow students	Yes	69	4.25	1.23	0.12	219	0.903
	No	152	4.22	1.31				
16	Computers on campus	Yes	72	4.54	1.23	-0.80	219	0.422
	No	149	4.69	1.32				
17	Availability of course materials	Yes	67	4.48	1.13	0.84	218.00	0.403
	No	153	4.33	1.27				
18	Accessibility of Cegep extracurricular activities	Yes	45	3.87	1.38	-1.58	164.00	0.116
	No	121	4.19	1.09				
19	Willingness of professors to adapt courses to my needs	Yes	69	4.09	1.50	-0.06	208.00	0.952
	No	141	4.10	1.32				
20	Accessibility of classrooms	Yes	50	4.32	1.30	-0.18	194.00	0.856
	No	146	4.36	1.18				
21	Accessibility of labs	Yes	52	4.31	1.49	0.13	190.00	0.893
	No	140	4.28	1.28				
22	Accessibility of Cegep physical education courses	Yes	52	4.08	1.44	-0.45	183.00	0.652
	No	133	4.17	1.24				
23	Availability of disability related services at the Cegep (if applicable)	Yes	63	5.06	1.08	0.58	224.00	0.563
	No	154	3.99	0.72				
	Cegep Subscale	Yes	72	4.05	0.81	0.10	224.00	0.563
	No	154	3.99	0.72	0.06			
Community Subscale								
25	Availability of financial aid	Yes	33	4.30	1.55	0.84	123.00	0.404
	No	92	4.03	1.61				
26	Private tutoring	Yes	31	4.77	1.31	2.08	104.00	0.040
	No	75	4.15	1.45				
27	Public transport	Yes	63	4.27	1.52	-1.63	211.00	0.105
	No	150	4.64	1.52				
28	Availability of computers off-campus	Yes	56	4.52	1.60	-0.02	182.00	0.982
	No	128	4.52	1.50				
29	Computer technologies training off-campus	Yes	27	3.78	1.80	-0.38	112.00	0.707
	No	87	3.90	1.29				
30	Disability-related support services off-campus (if applicable)	Yes	38	4.26	1.35	0.22	n/a	n/a
	No							
31	Availability of adapted transportation for people with disabilities (if applicable)	Yes	13	3.77	1.88	0.52	n/a	n/a
	No							
32	Scheduling conflicts between disability-related support services (e.g., attendant, adapted transport) and school (if applicable)	Yes	17	3.00	1.22	0.30	n/a	n/a
	No							
33	Availability of physical adaptations at home (e.g., ramp, lift) (if applicable)	Yes	11	4.18	1.25	0.38	n/a	n/a
	No							
	Community Subscale	Yes	41	4.36	1.16	0.21	150.00	0.838
	No	111	4.32	1.00	0.09			
Total Scale		Yes	49	3.90	0.70	2.37	220.00	0.018
	No	154	4.12	0.65	0.05			

Cegep Experiences Questionnaire: Graduates. As was the case for Current Students, the MANOVA on Personal items was significant. Again, t-test results in Table 21 show that Students with Disabilities had significantly lower scores on the Health item than their Nondisabled peers, indicating that Students with Disabilities were more likely to see their Health as hampering their Cegep studies than were Nondisabled students. The t-test on the Personal Subscale was not significant.

The MANOVA on Cegep items was not significant, Nevertheless, because of the importance of knowing about similarities and differences, t-test were carried out. Results in Table 21 indicate significant ($p < .05$) differences on three items: Attitudes of professors, Willingness of professors to adapt courses to the student's needs, and Computers on campus. Computers on campus was scored lower by Graduates with Disabilities (less facilitating) while the two Professor items were scored higher (more facilitating) by Graduates with Disabilities than by Nondisabled Graduates. The t-test on the Cegep Subscale was not significant.

The MANOVA on Community items was also nonsignificant. Once more, t-tests were performed nonetheless. Results in Table 21 indicate a significant ($p < .05$) difference on Availability of financial aid, with higher scores (more facilitating) for Students with Disabilities. After a Bonferroni adjustment, however, this item was no longer significant. The t-test on the Community Subscale was not significant.

Table 21

Comparison of Graduates with and Without Disabilities: t-tests on Cegep Experience Questionnaire Items and Conceptual Subscales

Item #	Graduates with Disabilities			Nondisabled Graduates			Difference	Significance
	N	Mean	Std. Deviation	N	Mean	Std. Deviation		
Personal Subscale								
1	18	3.94	1.51	464	3.73	1.59	0.21	
2	12	3.50	1.24	378	3.80	1.39	-0.30	
3	20	4.45	1.67	507	4.68	1.38	-0.23	
4	20	4.75	1.25	509	4.65	1.24	0.10	
5	20	4.35	1.93	531	4.56	1.46	-0.21	
6	21	4.05	1.80	531	4.06	1.52	-0.02	
7	20	4.90	1.48	515	4.60	1.21	0.30	
8	19	3.42	1.84	444	4.86	1.26	-1.43	0.000
9	17	2.82	1.07	na	na	na	na	
Personal Subscale	21	4.20	1.00	536	4.38	0.86	-0.19	
Cegep Subscale								
11	20	3.85	1.42	522	3.50	1.18	0.35	
12	21	3.71	1.55	514	3.23	1.28	0.48	
13	21	4.62	1.24	527	3.94	1.36	0.68	0.025
14	20	4.40	1.76	475	3.93	1.31	0.47	
15	21	4.57	1.08	517	4.26	1.15	0.31	
16	21	4.52	1.33	515	5.02	1.11	-0.50	0.049
17	20	4.70	1.22	516	4.72	1.02	-0.02	
18	14	4.21	1.19	337	4.47	1.01	-0.26	
19	19	4.79	1.13	457	3.97	1.25	0.82	0.005
20	21	4.76	1.04	494	4.73	0.99	0.03	
21	18	4.39	1.20	484	4.64	1.19	-0.25	
22	19	4.47	1.17	467	4.52	1.06	-0.05	
23	8	5.38	1.06	na	na	na	na	
Cegep Subscale	21	4.41	0.76	536	4.23	0.03	0.18	
Community Subscale								
25	5	4.80	0.84	166	4.10	1.40	0.70	0.043
26	7	5.29	0.49	148	4.45	1.07	0.84	
27	19	4.63	1.61	504	4.87	1.45	-0.24	
28	14	4.93	1.21	340	4.62	1.48	0.31	
29	7	3.71	1.38	145	3.89	1.23	-0.18	
30	6	3.50	1.87	na	na	na	na	
31	1	6.00	na	na	na	na	na	
32	4	3.50	1.73	na	na	na	na	
33	1	5.00	na	na	na	na	na	
Community Subscale	20	4.73	1.18	518	4.69	1.18	0.04	

Facilitators and Obstacles Rankings: Validity

Current students. Table 22 shows the ranking of Obstacles and Facilitators for Current Dawson students. Results indicate that the availability of disability related services and accommodations was seen as the most important facilitator by students with disabilities. Scheduling conflicts between disability related support services, Health, and the impact of one's Disability were seen as the most important obstacles.

Although most items were seen as facilitating student success, the following were seen as obstacles by both Students With and Without Disabilities: Course load, Financial situation, and Difficulty of courses. Important facilitators for both groups were: Friends, Computers on campus, Availability of computers off-campus, Availability of course materials, Level of personal motivation, Accessibility of classrooms, and Accessibility of labs. Nondisabled students also saw Public transportation as a facilitator.

Although most topics had similar ranks for Students With and Without Disabilities, there were some discrepancies. These involve ratings of Private tutoring and the Attitudes of non-teaching staff being more likely to be seen as facilitators by Students with Disabilities than by Nondisabled Students, and Health being seen as more of an obstacle by them. Indeed, Health was the number one facilitator for Nondisabled Students, who also saw Family as a more important facilitator than did Students With Disabilities.

Table 22

Rank Order of Facilitators and Obstacles: Comparison of Current Students with and Without Disabilities

Item #	Students with Disabilities		Nondisabled Students		Difference in Rank	Students with Disabilities: Disability Specific Items		
	Mean	Rank	Mean	Rank		Item #	Mean	Rank
26 Private tutoring	4.77	1	4.15	15	-14	23 Availability of disability related services at the Cegep (if applicable)	5.06	1
4 Friends	4.75	2	4.55	5	-3			
14 Attitudes of non-teaching staff	4.60	3	4.04	17	-14			
16 Computers on campus	4.54	4	4.69	2	2			
28 Availability of computers off-campus	4.52	5	4.52	6	-1			
17 Availability of course materials	4.48	6	4.33	9	-3			
5 Level of personal motivation	4.44	7	4.33	8	-1			
20 Accessibility of classrooms	4.32	8	4.36	7	1			
21 Accessibility of labs	4.31	9	4.28	10	-1			
25 Availability of financial aid	4.30	10	4.03	18	-8			
27 Public transport	4.27	11	4.64	4	7			
						30 Disability-related support services off-campus (if applicable)	4.26	12
7 Previous education experiences	4.26	12	4.26	11	1			
15 Attitudes of fellow students	4.25	13	4.22	12	1			
						33 Availability of physical adaptations at home (e.g., ramp, lift) (if applicable)	4.18	14
3 Family	4.13	14	4.64	3	11			
19 Willingness of professors to adapt courses to my needs	4.09	15	4.10	16	-1			
22 Accessibility of Cegep physical education courses	4.08	16	4.17	14	2			
13 Attitudes of professors	3.87	17	3.86	20	-3			
18 Accessibility of Cegep extracurricular activities	3.87	18	4.19	13	5			
6 Study habits	3.81	19	3.81	21	-2			
29 Computer technologies training off-campus	3.78	20	3.90	19	1			
						31 Availability of adapted transportation for people with disabilities (if applicable)	3.77	21
2 Paid employment	3.75	21	3.71	22	-1			
12 Course load	3.49	22	2.72	25	-3			
1 Financial situation	3.24	23	3.46	23	0			
11 Difficulty of courses	3.11	24	2.95	24	0			
8 Health	3.10	25	4.93	1	24			
						32 Scheduling conflicts between disability-related support services (e.g., attendant, adapted transport) and school (if applicable)	3.00	26
						9 Impact of my disability (if applicable)	2.44	27

Graduates. When item means were ranked from highest (Facilitator) to lowest (Obstacle) based on mean scores, results in Table 23 show that, not surprisingly, the most important facilitator (i.e., ranked as number 1) reported by Graduates With Disabilities was the Availability of disability related services at the Cegep. This is similar to the ranking of Current Students With Disabilities.

It can also be seen in Table 23 that apart from the disability related items, Health ranked as the greatest Obstacle for Graduates With Disabilities whereas it ranked as one of the top three Facilitators for Nondisabled Graduates. Six of the 10 items with the lowest means for Graduates With Disabilities were also among the 10 with the lowest means for Nondisabled Graduates.

Most topics were seen as facilitating student success. Important Facilitators for both groups were: Availability of computers off-campus, Previous education experiences, Accessibility of classrooms, Friends, Availability of course materials, and Public transport. Nondisabled students also saw Family and the Accessibility of labs as important facilitators.

Although most topics had similar ranks for students With and Without disabilities here, too, there were some discrepancies. These involve ratings of Private tutoring, Availability of financial aid, and Willingness of professors to adapt their course to the student's needs being more likely to be seen as Facilitators by Students With Disabilities than by Students Without Disabilities, and Health being seen as more of an obstacle by them. On the other hand, Nondisabled Students saw Computers on campus as a more important Facilitator than did Students With Disabilities.

Table 23

Rank Order of Facilitators and Obstacles: Comparison of Graduates with and Without Disabilities

Item #	Students with Disabilities			Nondisabled Students			Difference in Rank	Students with Disabilities: Disability Specific Items			
	N	Mean	Rank	N	Mean	Rank		Item #	N	Mean	Rank
								23	8	5.38	1
								Availability of disability related services at the Cegep (if applicable)			
26	7	5.29	1	148	4.45	14	13				
28	14	4.93	2	340	4.62	9	7				
7	20	4.90	3	515	4.60	10	7				
25	5	4.80	4	166	4.10	16	12				
19	19	4.79	5	457	3.97	18	13				
20	21	4.76	6	494	4.73	4	-2				
4	20	4.75	7	509	4.65	7	0				
17	20	4.70	8	516	4.72	5	-3				
27	19	4.63	9	504	4.87	2	-7				
13	21	4.62	10	527	3.94	19	9				
15	21	4.57	11	517	4.26	15	4				
16	21	4.52	12	515	5.02	1	-11				
22	19	4.47	13	467	4.52	12	-1				
3	20	4.45	14	507	4.68	6	-8				
14	20	4.40	15	475	3.93	20	5				
21	18	4.39	16	484	4.64	8	-8				
5	20	4.35	17	531	4.56	11	-6				
18	14	4.21	18	337	4.47	13	-5				
6	21	4.05	19	531	4.06	17	-2				
1	18	3.94	20	464	3.73	23	3				
11	20	3.85	21	522	3.50	24	3				
12	21	3.71	22	514	3.23	25	3				
29	7	3.71	23	145	3.89	21	-2				
2	12	3.50	24	378	3.80	22	-2	30	6	3.50	24
								Disability-related support services off-campus (if applicable)			
								32	4	3.50	24
								Scheduling conflicts between disability-related support services (e.g., attendant, adapted transport) and school (if applicable)			
8	19	3.42	25	444	4.86	3	-22	9	17	2.82	26
								Impact of my disability (if applicable)			

Note. The two items below were not ranked due to small sample sizes.

31 Availability of adapted transportation for people with disabilities (if applicable)

33 Availability of physical adaptations at home (e.g., ramp, lift) (if applicable)

Percentages of Facilitators and Obstacles: Validity

We also examined the percentage of Obstacles (i.e., scores <3.5) and Facilitators (scores >3.5) noted by Current Dawson Students With and Without Disabilities. Results in Table 26 show that unlike Nondisabled Students, a larger percentage of Students With Disabilities saw aspects of their Personal Situation - in particular, their Health - as an Obstacle. For other items that are applicable to both groups, there were relatively few differences. Consistent with other analyses, both groups indicated that their Financial situation, the Difficulty of courses, and their Course load posed obstacles.

When it comes to disability specific items, data in Table 24 show that virtually all Students With Disabilities viewed the Availability of disability related services as a Facilitator, both on and off campus. They also saw the Availability of adapted transport as a facilitator as well as the Availability of physical adaptations at home. A large percentage of those students who require this indicated that Scheduling conflicts between disability related support services and school schedules are an Obstacle. Virtually all Students With Disabilities saw the Impact of their disability as an Obstacle.

Table 24

Percentage of Obstacles and Facilitators: Current Students with and Without Disabilities

Item #	Students with Disabilities				Nondisabled Students			
	Test Scores		Obstacle	Facilitator	Test Scores		Obstacle	Facilitator
	Mean	N	<3.5	>3.5	Mean	N	<3.5	>3.5
Overall Items								
Personal Overall	3.00	71	73%	27%	3.78	144	42%	58%
Cegep Overall	4.32	73	21%	79%	4.09	146	32%	68%
Community Overall	4.60	57	9%	91%	4.29	123	18%	82%
Personal Items								
1 Financial situation	3.24	59	64%	36%	3.46	144	60%	40%
2 Paid employment	3.75	40	45%	55%	3.71	118	47%	53%
3 Family	4.13	71	37%	63%	4.64	148	24%	76%
4 Friends	4.75	67	12%	88%	4.55	148	22%	78%
5 Level of personal motivation	4.44	70	30%	69%	4.33	152	28%	72%
6 Study habits	3.81	70	47%	53%	3.81	153	44%	56%
7 Previous education experiences	4.26	70	24%	76%	4.26	148	28%	72%
8 Health	3.10	68	62%	38%	4.93	138	13%	87%
9 Impact of my disability (if applicable)	2.44	66	92%	8%	n/a	n/a	n/a	n/a
Personal Subscale	3.96	71	31%	69%	4.22	153	19%	81%
Cegep Items								
11 Difficulty of courses	3.11	71	72%	28%	2.95	151	75%	25%
12 Course load	3.49	71	55%	45%	2.72	151	76%	24%
13 Attitudes of professors	3.87	71	42%	58%	3.86	153	39%	61%
14 Attitudes of non-teaching staff	4.60	68	18%	82%	4.27	141	29%	71%
15 Attitudes of fellow students	4.25	69	28%	72%	4.22	152	27%	73%
16 Computers on campus	4.54	72	13%	88%	4.69	149	15%	85%
17 Availability of course materials	4.48	67	15%	85%	4.33	153	26%	74%
18 Accessibility of Cegep extracurricular activities	3.87	45	31%	69%	4.19	121	22%	78%
19 Willingness of professors to adapt courses to my needs	4.09	69	32%	68%	4.10	141	30%	70%
20 Accessibility of classrooms	4.32	50	26%	74%	4.36	146	19%	81%
21 Accessibility of labs	4.31	52	27%	73%	4.28	140	27%	73%
22 Accessibility of Cegep physical education courses	4.08	52	31%	69%	4.17	133	28%	72%
23 Availability of disability related services at the Cegep (if applicable)	5.06	63	6%	94%	n/a	n/a	n/a	n/a
Cegep Subscale	4.05	72	15%	83%	3.99	154	23%	77%
Community Items								
25 Availability of financial aid	4.30	33	30%	70%	4.03	92	33%	67%
26 Private tutoring	4.77	31	6%	94%	4.15	75	29%	71%
27 Public transport	4.27	63	33%	67%	4.64	150	23%	77%
28 Availability of computers off-campus	4.52	56	25%	75%	4.52	128	23%	77%
29 Computer technologies training off-campus	3.78	27	41%	59%	3.90	87	32%	68%
30 Disability-related support services off-campus (if applicable)	4.26	38	26%	74%	n/a	n/a	n/a	n/a
31 Availability of adapted transportation for people with disabilities (if applicable)	3.77	13	38%	62%	n/a	n/a	n/a	n/a
32 Scheduling conflicts between disability-related support services (e.g., attendant, adapted transport) and school (if applicable)	3.00	17	65%	35%	n/a	n/a	n/a	n/a
33 Availability of physical adaptations at home (e.g., ramp, lift) (if applicable)	4.18	11	9%	91%	n/a	n/a	n/a	n/a
Community Subscale	4.36	41	20%	78%	4.41	151	18%	82%
Total Scale	3.90	69	23%	77%	4.12	154	12%	88%

Note. Percentages may not total 100% because some participants had scores of 3.50. Boxed items indicate scores =>50%.

Discriminant Analysis: Cegep Experiences Questionnaire items. To evaluate whether Cegep Experiences Questionnaire items could predict Group membership (Student With and Without a Disability), a series of discriminant analysis evaluations were made; these were made separately for Dawson Current Students and for Graduates. Disability related items were excluded.

The analysis for Current Students showed that for Personal items, the overall Wilks' lambda was significant, Wilks' $\lambda = .61$, χ^2 (8, N = 127) = 60.65, $p < .01$), indicating that the predictors differentiated Students With and Without Disabilities. The discriminant analysis applied to Graduates produced a similar outcome (Wilks' $\lambda = .91$, χ^2 (8, N = 302) = 29.40, $p < .01$). Table 25 shows the correlations between the predictor variables and the standardized weights for both Graduates and Current Students. It can be seen in Table 22 that the Health variable shows the strongest correlation with the discriminant function. This is consistent with the MANOVA analyses which showed a significant difference between scores of Students With and Without Disabilities on the Health item for both Graduates and Current Students. In order to take into account chance agreement, the Kappa coefficient was calculated. The following values were obtained: .59 (Current Students) and .34 (Graduates). These are moderate to low values, the value for a perfect classification being 1.

Table 25

Predicting Disability Status: Coefficients and Correlations with the Discriminant Function for Graduates and Current Students

Predictors	Current Students		Graduates	
	Correlation Coefficient	Standardized Coefficient	Correlation Coefficient	Standardized Coefficient
Health	.783	1.016	.725	.892
Family	.121	-.116	.209	.234
Previous Education	.032	-.086	-.218	-.388
Paid Employment	.022	.120	.174	.109
Study Habits	.009	.197	-.041	-.135
Motivation	-.018	-.454	.067	.209
Financial Situation	-.080	-.518	.090	-.058
Friends	-.148	-.274	-.290	-.645

The Wilks' lambda was not significant for either the Cegep or the Community items for Current Students. The comparison was not possible for Graduates because of the small sample of Graduates With Disabilities.

Similarities And Differences Between Students With Different Disabilities: Validity

In Table 26 Overall Situation scores and Cegep Experiences Questionnaire data are presented for students in each disability group. Because of small sample sizes, no inferential statistics could be computed.

Table 26
Overall Items and Cegep Experiences Questionnaire Scores of Current Students with Different Disabilities

Item #	Totally blind		Visual impairment / partially sighted		Deaf		Hearing impairment / hard of hearing		Speech / communication impairment		Another disability + learning disability / attention deficit disorder	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Overall Items												
Personal Overall	1	2.00	11	3.64	3	3.67	6	3.00	3	2.33	22	2.55
Cegep Overall	1	6.00	12	4.75	3	4.33	6	4.83	3	4.67	23	4.13
Community Overall			9	4.78	2	4.50	5	4.20	3	4.33	18	4.39
Personal Items												
1 Financial situation	1	3.00	11	2.73	1	5.00	4	2.50	3	2.67	20	3.10
2 Paid employment			7	3.57	1	6.00	3	3.00	2	5.00	11	4.09
3 Family	1	6.00	12	4.00	3	5.33	6	3.50	3	3.00	22	3.86
4 Friends	1	6.00	10	4.50	3	5.33	5	4.20	2	3.00	20	4.65
5 Level of personal motivation			12	3.92	3	6.00	5	3.80	3	3.33	23	4.35
6 Study habits			12	3.42	3	4.33	6	3.17	3	3.00	21	3.67
7 Previous education experiences			12	3.92	3	4.33	6	3.33	3	3.67	22	3.91
8 Health			12	3.00	3	3.67	6	4.00	3	3.00	21	3.05
9 Impact of my disability (if applicable)	1	2.00	9	2.22	3	2.33	5	3.20	3	1.67	21	2.33
Personal Subscale			12	3.62	3	5.00	6	3.48	3	3.17	23	3.80
Cegep Items												
11 Difficulty of courses	1	6.00	11	2.91	3	2.00	6	2.83	3	2.00	21	3.14
12 Course load	1	6.00	10	3.30	3	3.33	6	3.67	3	3.67	22	3.59
13 Attitudes of professors	1	6.00	10	3.80	3	4.00	6	4.00	3	3.33	22	3.45
14 Attitudes of non-teaching staff	1	6.00	10	4.50	3	5.00	6	3.83	3	3.67	22	4.55
15 Attitudes of fellow students			11	4.18	3	5.33	6	3.83	3	3.33	22	3.86
16 Computers on campus	1	5.00	12	4.58	3	4.67	6	4.00	3	3.67	22	4.27
17 Availability of course materials			12	3.92	3	4.67	5	4.20	3	2.67	21	4.48
18 Accessibility of Cegep extracurricular activities	1	1.00	8	2.88	3	5.00	5	3.40	3	3.67	12	3.92
19 Willingness of professors to adapt courses to my needs	1	6.00	10	4.60	3	4.33	6	3.83	3	2.33	22	3.68
20 Accessibility of classrooms			9	3.78	3	4.67	6	4.00	3	3.67	12	4.33
21 Accessibility of labs			10	3.30	3	4.33	5	4.20	3	4.33	14	4.71
22 Accessibility of Cegep physical education courses	1	3.00	10	3.80	2	5.00	4	4.25	2	3.50	13	4.08
23 Availability of disability related services at the Cegep (if applicable)	1	6.00	8	5.00	3	5.00	5	4.00	3	4.33	22	5.05
Cegep Subscale	1	4.88	11	3.78	3	4.35	6	3.81	3	3.33	22	3.90
Community Items												
25 Availability of financial aid	1	6.00	6	3.33	2	5.50	4	2.50	2	3.50	7	3.57
26 Private tutoring	1	6.00	5	4.00	2	5.00	4	3.00	3	4.00	12	5.00
27 Public transport	1	1.00	10	3.60	2	5.00	5	2.80	3	4.33	21	4.71
28 Availability of computers off-campus	1	6.00	10	4.30	2	5.00	5	3.20	2	3.50	18	4.61
29 Computer technologies training off-campus	1	6.00	4	4.00	1	4.00	4	2.75	2	3.50	9	3.56
30 Disability-related support services off-campus (if applicable)	1	6.00	3	3.67	2	3.50	4	2.75	1	1.00	12	4.08
31 Availability of adapted transportation for people with disabilities (if applicable)	1	1.00	1	1.00	1	4.00	3	2.67	1	1.00	2	3.50
32 Scheduling conflicts between disability-related support services (e.g., attendant, adapted transport) and school (if applicable)	1	2.00	2	1.50	1	4.00	3	2.67	1	1.00	3	2.00
33 Availability of physical adaptations at home (e.g., ramp, lift) (if applicable)			3	3.00	1	4.00	3	3.67	1	1.00	2	3.00
Community Subscale	1	5.00	6	3.72	1	4.20	4	2.51	3	4.22	15	4.55
Total Scale	1	4.65	11	3.65	3	4.41	6	3.44	3	3.27	21	3.83

Item #	Wheelchair user		Mobility impairment (e.g., use a cane)		Difficulty using hands / arms		Health / medically related impairment		Psychological / psychiatric disability		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Overall Items												
Personal Overall	1	3.00	5	3.00	4	3.00	23	2.35	25	2.60	8	3.13
Cegep Overall	1	5.00	5	5.00	4	4.75	24	4.29	25	3.88	8	4.88
Community Overall			4	5.25	2	4.00	21	4.62	22	4.36	6	4.17
Personal Items												
1 Financial situation	1	2.00	5	3.80	4	3.75	20	2.75	19	3.26	7	3.86
2 Paid employment	1	3.00	2	4.00	3	4.00	15	3.20	13	3.54	3	5.33
3 Family	1	6.00	5	3.00	4	3.25	24	3.42	23	4.13	8	4.13
4 Friends	1	6.00	4	5.75	4	3.75	25	4.88	24	4.71	7	3.14
5 Level of personal motivation	1	5.00	5	5.80	4	4.25	24	4.33	24	4.15	8	4.13
6 Study habits	1	5.00	5	4.80	4	4.25	25	3.92	23	3.61	7	3.00
7 Previous education experiences	1	4.00	5	5.20	4	4.00	24	4.75	23	3.87	8	3.75
8 Health	1	2.00	5	3.60	4	3.75	23	2.04	22	2.86	7	3.86
9 Impact of my disability (if applicable)	1	2.00	5	2.40	4	2.75	22	2.14	23	2.13	8	2.75
Personal Subscale	1	4.13	5	4.47	4	3.78	24	3.75	24	3.30	8	3.78
Cegep Items												
11 Difficulty of courses	1	3.00	5	3.20	4	2.50	24	3.17	24	2.96	8	3.00
12 Course load	1	4.00	5	3.20	4	3.75	24	3.13	24	3.29	8	3.88
13 Attitudes of professors	1	5.00	5	4.80	4	3.75	24	3.50	25	3.88	8	3.13
14 Attitudes of non-teaching staff	1	6.00	5	5.40	4	4.50	24	4.21	23	4.52	7	3.86
15 Attitudes of fellow students	1	6.00	5	5.00	4	4.00	23	3.78	24	4.13	8	3.63
16 Computers on campus	1	5.00	5	5.20	4	4.25	25	4.24	23	4.39	8	4.25
17 Availability of course materials	1	5.00	5	4.40	4	3.75	22	4.18	23	4.30	8	4.63
18 Accessibility of Cegep extracurricular activities	1	5.00	3	4.33	4	4.50	15	3.47	12	3.92	6	3.67
19 Willingness of professors to adapt courses to my needs	1	5.00	5	4.40	4	3.25	22	3.77	25	4.08	8	3.63
20 Accessibility of classrooms	1	5.00	4	4.25	3	4.33	16	4.00	16	3.94	5	4.40
21 Accessibility of labs	1	5.00	3	4.33	3	4.33	18	3.72	19	4.16	5	4.00
22 Accessibility of Cegep physical education courses	1	3.00	5	3.80	4	4.25	18	3.56	16	3.88	6	3.67
23 Availability of disability related services at the Cegep (if applicable)	1	4.00	3	5.67	4	4.75	22	5.00	23	4.74	8	5.00
Cegep Subscale	1	4.75	5	4.34	4	3.93	25	3.73	24	3.97	8	3.78
Community Items												
25 Availability of financial aid	1	3.00	2	5.50	3	2.67	12	4.00	7	4.14	5	4.40
26 Private tutoring			3	5.67	3	4.00	11	4.45	8	4.50	6	4.33
27 Public transport	1	3.00	5	3.60	4	3.75	21	4.00	22	4.55	7	4.43
28 Availability of computers off-campus			4	4.75	4	4.50	20	4.15	19	4.53	8	4.00
29 Computer technologies training off-campus			2	4.50	3	4.00	12	3.58	9	3.11	4	2.50
30 Disability-related support services off-campus (if applicable)	1	4.00	2	4.50	3	3.33	12	4.25	16	4.25	5	3.40
31 Availability of adapted transportation for people with disabilities (if applicable)	1	5.00	2	4.00	2	3.50	4	3.50	3	2.00	3	4.33
32 Scheduling conflicts between disability-related support services (e.g., attendant, adapted transport) and school (if applicable)	1	2.00	2	4.00	1	1.00	7	3.29	5	2.20	3	2.00
33 Availability of physical adaptations at home (e.g., ramp, lift) (if applicable)			4	4.95	4	3.88	16	4.00	13	4.14	6	4.24
Community Subscale			4	4.95	4	3.88	16	4.00	13	4.14	6	4.24
Total Scale	1	4.17	5	4.21	4	3.70	23	3.61	23	3.80	8	3.68

"Success" And Current Dawson Students' Scores On The Cegep Experiences Questionnaire: Validity

Retention rates. Dawson Current students who were enrolled in Winter 2004 were tracked to determine whether they had re-enrolled or graduated (i.e., were retained) in the following Autumn 2004 and Winter 2005 semesters. Students who were either still enrolled or who had graduated by the beginning of the Autumn 2004 semester were considered "successful." Thus, our measure used to determine success was retention rate, including graduations. Students who were no longer enrolled and had not graduated were considered "unsuccessful." Institutional data for 69 Current Students With Disabilities and for 149 Current Nondisabled Students were available for this analysis.

A Chi Square test was used to determine whether the retention rate of Students With Disabilities differed from that of students Without Disabilities. The Chi Square test and data in Table 27 show that there was no significant difference between the two groups for retention to either the Autumn 2004 or Winter 2005 semesters.

Table 27

Retention Rates Of Current Students With And Without Disabilities

Group	Enrolled in Winter 2004	Retained: Autumn 2004		Retained: Winter 2005	
	N	Retained to Autumn 2004 (N)	% Retained to Autumn 2004	Retained to Spring 2005 (N)	% Retained to Spring 2005
Students with disabilities	69	64	92.8%	62	89.9%
Students without disabilities	149	129	86.6%	119	79.9%
Total	218	192	88.1%	182	83.0%

Comparisons of Successful and Unsuccessful participants' scores. To compare the Cegep Experiences Questionnaire scores of successful and unsuccessful students, single item scores of Dawson Current students were used to compare the group that was Retained (successful) and the group that was Not Retained (unsuccessful). This was done separately for the two groups: Students With and Without Disabilities.

Students with disabilities. A series of three MANOVAs on the Personal, Cegep, and Community item scores of Students With Disabilities who were Retained and Not Retained to the Winter 2005 term showed no significant differences. However, due to the relatively small sample size of the Not Retained group and the reduction in the sample size when a MANOVA is used, we conducted t-tests to compare the scores of Retained and Not Retained students. It can be seen in Table 28 that only two items were significantly different when this method was used: Health and Private Tutoring. However, neither of these items was significant after a Bonferroni adjustment was applied to the alpha level. Although not shown here, the pattern for the 2004 data was similar, with the exception that the comparisons on Previous educational experience, Accessibility of laboratories, and Computers off-campus were significant ($p < .05$ before a Bonferroni adjustment to the alpha level).

As can be seen from Table 28, the sample size for the group Not Retained is very small, in one case numbering only 2, and many large differences are not statistically significant. In this context, it should be noted that 80% of the differences favor (more facilitating) the Retained students and that the mean size of the difference for these items is .81, whereas the mean for items favoring the Not Retained group is only .24.

Table 28

Comparisons of Cegep Experience Questionnaire Means of Successful and Unsuccessful Current Dawson Students With Disabilities

Item #	Retained			Not retained			Diff	Sig. ¹
	N	Mean	SD	N	Mean	SD		
Personal Items								
1	49	3.35	1.58	6	3.00	1.67	0.35	
2	31	3.81	1.74	6	3.83	1.47	-0.03	
3	59	4.10	1.58	7	3.86	2.19	0.24	
4	56	4.79	1.07	7	4.57	1.81	0.21	
5	59	4.46	1.48	7	4.71	1.80	-0.26	
6	59	3.80	1.45	7	3.86	2.04	-0.06	
7	59	4.32	1.44	7	3.57	1.90	0.75	
8	57	3.39	1.68	7	1.86	1.07	1.53	0.022
9	55	2.56	1.24	6	1.83	1.17	0.73	
Cegep Items								
11	59	3.15	1.06	7	2.71	1.25	0.44	
12	60	3.55	1.57	6	3.50	1.38	0.05	
13	59	3.78	1.43	7	4.43	1.62	-0.65	
14	56	4.61	1.14	7	4.43	1.72	0.18	
15	59	4.31	1.13	7	4.29	1.89	0.02	
16	60	4.62	1.11	7	4.71	1.80	-0.10	
17	56	4.57	0.97	7	4.57	1.81	0.00	
18	35	4.06	1.28	6	3.83	1.47	0.22	
19	57	4.05	1.44	7	4.43	1.72	-0.38	
20	39	4.46	1.25	7	4.00	1.63	0.46	
21	41	4.51	1.33	7	3.71	1.80	0.80	
22	42	4.31	1.35	6	3.67	1.63	0.64	
23	51	5.12	0.95	7	4.43	1.81	0.69	
Community Items								
25	26	4.35	1.52	4	3.00	1.41	1.35	
26	25	4.88	1.17	2	2.50	2.12	2.38	0.014
27	53	4.34	1.40	7	3.71	1.89	0.63	
28	47	4.64	1.45	6	3.50	2.26	1.14	
29	21	3.76	1.70	3	2.00	1.73	1.76	
30	32	4.34	1.29	4	3.00	1.41	1.34	
31	8	4.00	1.69	3	3.33	2.08	0.67	
32	12	3.08	1.08	3	2.33	1.83	0.75	
33	8	4.63	0.74	2	2.50	2.12	2.13	

¹ t-test.

Nondisabled students. The three MANOVAs on the Personal, Cegep, and Community item scores of Nondisabled Students who were Retained and Not Retained showed no significant differences on either the 2004 or 2005 scores. However, due to the relatively small sample size of the Not Retained group and the reduction in the sample size when a MANOVA is used, we again conducted t-tests to compare the scores of Retained and Not Retained students. It can be seen in Table 29 that only two items were significantly different when this method was used: Accessibility of extracurricular activities and Public Transport. Although not shown here, the 2004 comparisons produced the same results with the exception that the Family item was significant ($p = .007$), with Retained students reporting that Family was more of a facilitator ($M = 4.81$, $SD = 1.40$ vs $M = 3.84$ $SD = 1.61$). However, none of these items remained significant after a Bonferroni adjustment was applied to the alpha level.

As can be seen from Table 29, the sample size for the group Not Retained is relatively small, and many large differences are not statistically significant. In this context, it should be noted that 68% of the differences favor (more facilitating) the Retained students and that the mean size of the difference for these items is .98, whereas the mean for items favoring the Not Retained group is only .22.

Table 29

Comparisons of Cegep Experience Questionnaire Means of Successful and Unsuccessful Current Dawson Nondisabled Students

Item #	Retained			Not retained			Diff	Sig
	N	Mean	SD	N	Mean	SD		
Personal Items								
1	111	3.56	1.58	28	3.286	1.41	0.27	
2	87	3.74	1.52	27	3.667	1.49	0.07	
3	114	4.80	1.41	29	4.207	1.57	0.59	0.051 ²
4	115	4.46	1.35	28	4.821	1.06	-0.36	
5	117	4.39	1.53	30	4.2	1.13	0.19	
6	118	3.92	1.42	30	3.467	1.41	0.45	
7	115	4.29	1.34	28	4.393	1.23	-0.11	
8	107	5.01	1.18	26	4.692	1.23	0.32	
9								
Cegep Items								
11	117	2.87	1.13	29	3.207	0.86	-0.34	
12	116	2.66	1.24	30	2.833	1.39	-0.17	
13	118	3.92	1.46	30	3.667	1.18	0.26	
14	109	4.10	1.34	27	4	1.07	0.10	
15	117	4.31	1.26	30	3.967	1.38	0.34	
16	114	4.73	1.28	30	4.633	1.35	0.09	
17	118	4.31	1.29	30	4.333	1.12	-0.02	
18	90	4.03	1.06	26	4.654	1.06	-0.62	0.010
19	107	4.17	1.28	29	3.793	1.47	0.38	
20	113	4.37	1.13	28	4.393	1.20	-0.02	
21	107	4.27	1.29	28	4.143	1.24	0.13	
22	104	4.12	1.23	24	4.25	1.29	-0.13	
Community Items								
25	68	4.22	1.51	20	3.75	1.74	0.47	
26	51	4.22	1.45	21	3.952	1.50	0.26	
27	115	4.81	1.41	30	3.833	1.72	0.98	0.002
28	94	4.53	1.55	29	4.379	1.35	0.15	
29	66	3.94	1.28	18	3.778	1.22	0.16	

¹ t-test.

² Trend only.

Summary and Discussion

Sample Characteristics

Before discussing the findings it is important to note that there were five distinct samples in this investigation. Different samples participated in different components of the research. The samples are

- 74 current Dawson students with disabilities
- 154 current Dawson nondisabled students
- 25 current francophone Cegep students
- 21 Dawson graduates with disabilities
- 537 Dawson graduates without disabilities

The mean age of current students from all three samples was very similar, 20 to 21 years, with a range of 17 - 44 years. Dawson graduates with disabilities were approximately 1 year older than nondisabled graduates (23 and 22, respectively). Approximately 1/3 of all five samples were male and 2/3 female. More than 2/3 of Dawson current students and graduates were enrolled in a two-year pre-university program, while the remaining students and graduates were enrolled predominantly in three-year career/technical programs. Slightly more than 1/3 of the students with disabilities from francophone Cegeps were enrolled in two-year pre-university programs, with the remaining students enrolled predominantly in three-year career/technical programs.

The most common impairments that current students reported were health/medically related impairments and psychological/psychiatric disabilities. The next most common disability was a visual impairment followed by hearing and mobility impairments. The graduate sample reported no psychiatric/psychological impairments. Otherwise, the distribution of disabilities for graduates was similar to that of current students.

Slightly over 1/2 of the current students with disabilities had only one disability/impairment (56% Dawson, 59% francophone Cegep), with almost a third having 2 impairments (32% in both samples), and the rest having 3 or more impairments (8% Dawson, 12% francophone Cegep). Among Dawson graduates a much larger proportion had a single impairment (90%). It is noteworthy that even though we deliberately excluded students and graduates who indicated that their only impairment was a learning disability and/or ADD, almost a third of current students with other disabilities (31% Dawson, 32% francophone Cegep) indicated that they also had a learning disability and/or ADD.

Implications of the demographic findings for the interpretation of the results. While the demographic section serves to describe the samples, in the present context it also provides vital information that is needed to help interpret the results. First, there are numerous implications of the very small sample of graduates with disabilities. Our findings (Jorgensen et al., 2005) show that students with disabilities and nondisabled students graduate at the same rate. Nevertheless, the small proportion of students with disabilities in the Cegep system (Fichten et al., 2003, 2005) means very small samples for any one Cegep. Second, it is inappropriate to assume that the disability related obstacles and facilitators for students with one type of impairment are similar to those of students with a different impairment. For example, while most students with disabilities can benefit from lighter course loads and extended time for exams, it is primarily students with visual impairments and with learning disabilities who are likely to need materials in alternate formats. Students with psychiatric impairments and many medical conditions generally do not need this type of accommodation. Similarly, it is primarily students with mobility and neuromuscular impairments who need adapted transport, home care, and architectural modifications to their home. Students with many other impairments do not require this.

To make the Cegep Experiences Questionnaire comprehensive, we included items that are likely to be important obstacles or facilitators to students with specific disabilities (scores on each item for each disability group are available in the Results). This both increases certain types of validity (e.g., ecological validity, face validity) and complicates the evaluation of other types of validity because in certain cases this has meant very small numbers of students answering certain questions. It is partly because of this phenomenon that we did not attempt to carry out a comprehensive evaluation of the validity of the measure. A study with larger samples which extends and builds on the present findings is currently ongoing in our laboratory (Fichten, Amsel, Barile, Fiset, Havel, Huard, James, Jorgensen, Juhel, Lamb, Landry, & Tétreault, 2004).

What Factors Make Cegep Studies Easier? Harder? Analysis of Open-Ended Responses

Part of the process of determining the psychometric properties of the Cegep Experiences Questionnaire involved analysis of the responses of current Dawson students with and without disabilities to the following two open-ended questions:

- What factors have made your Cegep studies easier?
- What factors have made your Cegep studies harder?

The findings are interesting in their own right. It should be noted that depending on the specific student's situation and on the specifics of the environmental conditions, the same topic can be either an obstacle or a facilitator.

Facilitators. Consistent with reports by others (e.g., Skinner, 2004; Stewart & Morris-Wales, 2004), students with disabilities were most likely to indicate that disability-related accommodations were important facilitators. These included: services for students with disabilities in general and specific disability related accommodations at Dawson College such as the opportunity to pre-register for courses, having a quiet place to take exams, extended time for exams and assignments, having a note taker in class, and policies which permit students with disabilities to take a reduced number of courses and still be considered "full time students."

About half of the facilitators cited most frequently by students with disabilities were not disability related and were shared by students without disabilities. These include: good teachers, the overall Cegep environment, availability of computers on campus, availability of support and help, and the Dawson Learning Center. This Center provides tutoring and assists with studying, writing, and exam taking skills. Important items noted by nondisabled students, but not by students with disabilities, were the facilitating role of: friends, the library, having a good schedule, the variety of course offerings, their financial situation, and good study skills.

Obstacles. In general, obstacles noted by most students with disabilities are the same as those noted by nondisabled students: bad teachers, too many and difficult courses, poor study skills, bad schedules, the Cegep environment, and language issues such as not being sufficiently fluent in the language of instruction and professors with heavy accents. For students with disabilities, again, disability related issues also posed important obstacles. For example, they noted that their disability and their health were obstacles, that there were problems related to the accessibility of their courses, and that the nature of accommodations and services for students with disabilities also caused difficulties. Nondisabled students noted a variety of obstacles including: difficulties with finances, holding a job, transportation problems, personal issues, high stress, and poor exam or assignment schedules.

Commonalities between obstacles and facilitators. Depending on the student's situation and on the specifics of the environmental conditions, the same factor can be either an obstacle or a facilitator. For example, for both students with and without disabilities the environment of the Cegep, in this case Dawson College for all students, was highly ranked as both a facilitator and as an obstacle. The same was true for nondisabled students whose results show that study skills can be either a facilitator or an obstacle. The same was true for nondisabled students' finances as well as for services for students with disabilities for those students for whom this was relevant. Indeed, approximately half of all top ranked factors were also identified as obstacles (e.g., teachers, the Cegep environment, study skills).

The PPH model does not address the issues of a factor being both a facilitator and obstacle, nor does it specify that these can be. Although it does state that that factors are situational, in that it is the interaction between personal and environmental factors that create either barriers or facilitators. But one must note that the model addresses the issues from an individual rather than a group perspective.

It is these "common" frequently endorsed items that need to be paid special attention when trying to ensure that Cegeps provide a supportive environment to students. Future research needs to examine whether it is the same individual who has identified a particular item as both an obstacle and facilitators or whether it is different students who do this (e.g., designate the Cegep environment as a facilitator or an obstacle). Exploring this issue can help determine good student-Cegep environment fit, which may be especially important for students with disabilities. For example, if students who are blind typically indicate that the Cegep environment is an obstacle, while students with mobility impairments indicate that this is a facilitator, then the nature of environmental solutions to best resolve problems are likely to differ. In this instance the environment of the Cegep is a constant, so its evaluation as either an obstacle or a facilitator is the result of an interaction between individual student related aspects and the Cegep environment.

On the other hand, some obstacles and facilitators may not reflect a person-environment interaction, but, rather be exclusively based on the individual or exclusively be based on the environment. An example of an exclusively environmentally based evaluation would occur if virtually all students were to, for example, rate specific teachers as good and other teachers as bad. An exclusively individually based evaluation would mean that a single student evaluates specific teachers as good when most others evaluate the teacher as bad, or evaluates specific teachers as bad when most others evaluate them as good. That each of these situations can occur is evident from an examination of teacher ratings at RateMyTeachers.Ca (2005) and at RateMyProfessors.Com (2005).

Developing the Cegep Experiences Questionnaire: Psychometric Evaluations and Hypothesis Testing

The measure we developed in this investigation is based on Fougeyrollas et al.'s (1999, 2001) PPH model. It evaluates obstacles and facilitators from three vantagepoints: (1) personal situation, (2) Cegep situation (environmental), and (3) government and community supports and services (environmental). Therefore, we grouped the 31 items of the Cegep Experiences Questionnaire based on face validity into three conceptual subscales and a total scale score:

- Personal Situation (9 items including 1 that is applicable to students with disabilities only)
- Cegep Situation (13 items including 1 that is applicable to students with disabilities only)
- Community Situation (9 items including 4 that are applicable to students with disabilities only)
- Total Scale (31 items including 6 that are applicable to students with disabilities only; 25 items are common to both students with and without disabilities)

To be consistent with the goals of providing a scale that can be used on an item-by-item basis as well as having subscales we computed subscale as well as total scores. Both were used in the analyses.

To develop the measure we undertook the following activities:

- conducted focus groups with students with different disabilities to obtain a first-hand notion about students' views about obstacles and facilitators
- consulted with key informant disability service providers
- formulated equivalent English and French versions of the measure in a variety of alternate formats suitable for administration to students with all types of disabilities
- pilot tested English and French versions of the measure in all alternate formats to ensure that items are not ambiguous and to assure the usability and acceptability of the scale
- administered the measure to the five samples of current Cegep students and recent Cegep graduates with and without disabilities described above
- conducted reliability assessment
- conducted preliminary tests of validity

The intent was to provide appropriate item content and format and to ensure the usability and reliability of the items. Validation, which requires much larger samples than those available in the present research, were planned for a future project.

Reliability

Two kinds of reliability were evaluated: temporal stability (test-retest) of single items, conceptual subscale, and total scale scores and internal consistency evaluations of subscale and total scale scores. For test-retest reliability, data from all three samples of current students were used: Dawson students with and without disabilities and current francophone Cegep students with disabilities. For internal consistency evaluations data from all five samples were used.

In general, test-retest reliability for all items, subscales, and total scores was good, suggesting that scores on the Cegep Experiences Questionnaire have good temporal stability. The same is true for evaluations of the internal consistency reliability of subscales and the total scores. Details are provided below.

Temporal stability. The mean test-retest interval was 6 weeks for all three groups of current students. Test-retest correlations were carried out and t-tests were used to assess differences between time 1 and time 2 scores. This was done separately for each of the three groups.

In general, test-retest correlations indicate good temporal stability for all items and subscales as well as for subscales and the total scale. The results show that the vast majority of correlation coefficients are of moderate to large size and highly significant and that none of the t-test showed significant differences on any of the variables evaluated. Of the six items that are related to students with disabilities, three community items relate to students with specific impairments; These items deal primarily with issues related to mobility impairments. Because there were few students with this disability in the sample, coefficients could not be calculated.

Research has shown that it is desirable to have scales and subscales because reliability of single items is generally poor. In our study, too, the test-retest results on subscale and total scale scores were more consistent, with correlations being higher for students

with disabilities (range of coefficients for students with disabilities is .73 to .80, for nondisabled students it is .52 to .63). The better results for students with disabilities likely reflects the timing of test-retest evaluations: testing was done over the Christmas holidays for Dawson students with disabilities and during the course of the same semester for francophone Cegep students. Nondisabled students were tested first just before the start of classes in January, reflecting their experiences in the autumn term. Retest scores were obtained later during the semester.

Internal consistency. Internal consistency was evaluated by conducting item-total, item-subscale, and subscale-total correlations as well as by Cronbach's alpha. Results indicate good internal consistency for subscales and for the total score.

All item-subscale and subscale-total correlations were highly significant. It should be noted, however, that for some of the samples there were insufficient numbers of responses to compute scores for the community subscale. Coefficients for item-subscale scores range from a low of .313 to a high of .786. Subscale-total coefficients range from .714 to .857. Cronbach's alpha coefficients for subscales range from .670 to .973 and those for the total scale range from .744 to .889

Relationships Between Cegep Experiences Questionnaire Scores And Other Variables: Preliminary Validity Data

Even though validation was not part of the original scope of the present project we did conduct some preliminary validation and hypothesis testing. In general, individual items and total scale scores appear to have good validity. There are some difficulties with the validity of the conceptual subscales, however. We tried to use factor analysis to reformulate the content of the subscales. The findings on nondisabled graduates, the only sample large enough to permit this, suggest that only a minor adjustment to subscale composition is needed. We will examine the possibility of a different composition for subscales in the context of an ongoing study with larger samples (Fichten, Amsel, Barile, Fiset, Havel, Huard, James, Jorgensen, Juhel, Lamb, Landry, & Tétreault, 2004).

Cegep Experiences Questionnaire subscale scores and other measures of the constructs. First we examined the relationships among the three conceptual subscales. Results show moderate and significant correlations among subscales.

We also looked at the relationship between subscale scores and the equivalent scores from another measure administered just prior to the Cegep Experiences questionnaire: three single "overall items" which inquired about the role, overall, of personal, Cegep based, and community related supports in making students' Cegep studies easier or harder. Results show that, with the possible exception of the personal subscale, subscale scores were not consistently related to the corresponding overall item. Moreover, the overall items were significantly related to each other. This, too, suggests that the three concepts: personal situation, Cegep environment, and government and community supports and services may not be independent. Significant correlations between overall items and total scale scores also suggest that this is true. In summary, the composition of the subscales and the underlying basis both appear problematic.

On the other hand, the pattern of results on subscales is consistent with the pattern on overall items and shows, as did the findings on overall items, that the personal situation of students with disabilities makes it harder for these students to succeed in college than for nondisabled students. Community and government supports, however, make it easier for all students, but especially for students with disabilities, to succeed.

Students with and without disabilities. Although it may seem obvious, it nevertheless needs to be underscored that students with disabilities are, first and foremost, students. To the extent that they attend college they are subject to many of the same Cegep based obstacles and facilitators: good and poor teachers, library, cafeteria, etc. While we did expect to find differences between students with and without disabilities on certain items, such as health, in most cases we expected more similarities than differences.

Results on the 25 items which were applicable to students and graduates with and without disabilities (of the total of 31 items, 6 of which are applicable only to students with disabilities) show that, as expected, both current students and graduates with disabilities indicated that their health posed obstacles for them. This item was also found to go a long way in predicting whether a student has a disability or not. Apart from health, there were no significant differences between items for either current students or graduates with or without disabilities. It should be noted, however, that differences may have been obscured by sample sizes that were often very small. Therefore, we also examined similarities and differences in the relative rankings of scores by students with and without disabilities.

Comparison of open-ended listings of facilitators and obstacles with Cegep Experiences Questionnaire results. A one-to-one comparison of open-ended listings and Cegep Experiences Questionnaire scores is not possible. The open-ended listing looks at the frequency of how many students spontaneously indicated the item as a facilitator or an obstacle. The Questionnaire provides a mean score for students on the item. Nevertheless, examination of items with "facilitating" mean scores suggests that many of

these items also appear on the open-ended listings of students. This is also true of obstacles, providing some evidence for the validity of the measure.

Rank order of items on the Cegep Experiences Questionnaire. We compared the ranking of Cegep Experiences Questionnaire mean scores of current students and graduates, with and without disabilities, to those of students and graduates with and without disabilities. In general, there was good consistency between the rank orders of items of current students and graduates with a disability as well as between the rank order of items of current nondisabled students and nondisabled graduates.

For both graduates and current students with disabilities, the availability of disability related services at the Cegep was ranked as the most important facilitator. The most important obstacle for both groups was the impact of their disability. Scheduling conflicts between disability-related support services, such as attendant care and school was also rated as a very important obstacle by both current students and graduates.

We also examined items where there were large differences in ranking (as measured by a minimum of 10 point differences in rank order) between those with and without disabilities. Only a single item emerged as a greater facilitator for both current students and graduates with disabilities relative to those without disabilities: availability of private tutoring. Similarly, only one item emerged as a greater obstacle for graduates without disabilities: health.

Results on open-ended listings of facilitators and obstacles and on the Cegep Experiences Questionnaire. Although a one-to-one comparison was not possible, examination of Questionnaire items with "facilitating" mean scores suggests that many of these items also appear on the open-ended listing of students. First, for students with disabilities, disability related accommodations were the most frequently mentioned facilitator on the open-ended measure; this is also the top ranked item on the Questionnaire. Health and the impact of one's impairment is the most frequently mentioned obstacle by students with disabilities: This is also the bottom ranked item on the Questionnaire. Also, as was the case for open-ended data, for both students and graduates with disabilities (but not for nondisabled students) tutoring and financial aid scores on the Questionnaire are part of the "top 10" of ranked items. Course load and difficulty of courses are on the "bottom 10" on the ranked items. Such information provides some evidence for the validity of the measure.

Data from the findings of others also provide confidence that the measure is measuring what it is supposed to measure. For example, several of the facilitator concepts were also reported by the sample of 71 individuals interviewed at Baylor University (Graham-Smith & Lafayette, 2004). Here, researchers found that of accommodations offered at the university, the largest percentage of responses dealt with the attitudes of the staff, a quiet place for exams, extended time for exams, and study skills training and tutoring. Similarly, in a study by Smith & Nelson (1993) the results show that the following were deemed important in influencing college studies: level of personal motivation, study habits, previous education experiences, attitudes of students, attitudes of professors, and disability related services at the college.

Number of students' impairments and Cegep Experiences Questionnaire results. We predicted that students with several different impairments would have higher obstacle scores than student with a single impairment. To test this hypothesis we correlated the number of students' impairments with their scores on all single items as well as on subscale and total scores. Taking into account the relatively few students with more than two impairments and the constricted range in the number of students' impairments, the finding that 1/3 of the 31 coefficients based on item-by-item correlations were significant and in the predicted direction is very impressive. It is also noteworthy that every single coefficient has the same sign, whether it was significant or not. In addition, all three subscale coefficients were significant as was the coefficient for the total scale score. This suggests that items, subscales, and total scale score are, indeed measuring obstacles and facilitators.

Nature of students' impairments and Cegep Experiences Questionnaire results. We tried to examine the scores of students with different disabilities as an additional check on the validity of the item content. Students with different impairments were expected to have different responses on disability specific items of the scale. For example, while factors such as accessibility of the class and coordination between needed external support services were expected to elicit ratings by students who use a wheelchair, these were expected to be answered "not applicable" by students with visual impairments, for example. However, the sample sizes are too small in most cases to do this.

“Successful” and “unsuccessful” students and Cegep Experiences Questionnaire results. We expected that students who are "successful" would be more likely to have higher (more facilitating) scores than students who are "unsuccessful" at Cegep. For this comparison we defined success in terms of student retention and graduation. Students who graduated or continued their studies into the following two semesters were considered successful and those who failed to return or graduate were considered unsuccessful.

Retention rates of students with and without disabilities. It should be noted that results on “success” (i.e., retention rates) are consistent with our previous findings and show no significant difference between students with and without disabilities. The retention rate for students with disabilities into the semester following the administration of the Questionnaire was 93% compared to 87% for students without disabilities. Retention into the second semester following the administration of the Questionnaire was 90% for students with disabilities and 80% for students without disabilities. These positive findings highlight the success of students with disabilities and underscore the importance of ensuring their presence in the Cegeps.

Similarities and differences. There were no significant differences in the mean scores on the test items between students who were "successful" and those who were "unsuccessful." However, the sizes of the “unsuccessful” groups were small and some large differences existed between the successful and unsuccessful groups. When Cegep Experiences Questionnaire items were examined for students with disabilities, 81% of the scores for successful students were higher (i.e., more facilitating) than those of the unsuccessful students. The corresponding percentage for nondisabled students was 68%, indicating that for both students with and without disabilities the majority of the differences favored (scores were more facilitating) the retained students.

Conclusions

We have developed the content of the 31 item closed-ended Cegep Experiences Questionnaire and established that it has good reliability. Validation was not part of the scope of this project and the sample sizes did not permit most such analyses. What validation we did carry out suggests that the items and the total score have good validity, although there may be problems with the item content of some of the PPH based conceptual subscales. A larger study, that builds on the present findings, is currently ongoing in our laboratory to establish validity and further refine the measure.

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Appendix - Cegep Experiences Questionnaire: Current English and French Versions

English version: Cegep Experiences Questionnaire – V2004

French version: Questionnaire sur les expériences au Cégep – V2004

Cegep Experiences Questionnaire – V2004

Using the following scale, indicate in what way each of the items below has **affected your Cegep studies** by making them:

1	2	3	4	5	6	[N/A]
Much Harder	Moderately Harder	Slightly Harder	Slightly Easier	Moderately Easier	Much Easier	Not Applicable

Put a number beside all items. If an item is not applicable to you, respond with **N/A** (not applicable).

Personal Situation

- _____ Financial situation
- _____ Paid employment
- _____ Family situation
- _____ Friends
- _____ Level of personal motivation
- _____ Study habits
- _____ Previous education experiences
- _____ Health
- _____ Impact of my disability

Cegep Environment

- _____ Level of difficulty of courses
- _____ Course load
- _____ Course schedule
- _____ Attitudes of professors
- _____ Attitudes of non-teaching staff (e.g., registration staff, financial aid staff)
- _____ Attitudes of students
- _____ Availability of computers on campus
- _____ Training on computer technologies on campus
- _____ Availability of course materials
- _____ Opportunity to participate in Cegep extracurricular activities (e.g., clubs, sports, social activities)
- _____ Willingness of professors to adapt courses to my needs
- _____ Accessibility of building facilities (e.g., doorways, classrooms, labs)
- _____ Accessibility of Cegep physical education courses
- _____ Availability of disability related services at the Cegep

Government and Community Supports and Services

- _____ Availability of financial aid
- _____ Availability of tutoring outside the Cegep
- _____ Public transportation
- _____ Availability of computers off-campus
- _____ Training on computer technologies off-campus
- _____ Disability-related support services off-campus
- _____ Availability of adapted transport for student with disabilities
- _____ Coordination between disability-related support services (e.g., attendant care, adapted transport) and school
- _____ Availability of adaptations / technical aids at home (e.g., ramp, TDD)

Questionnaire sur les expériences au Cégep – V2004

À l'aide de l'échelle suivante, indiquez comment chaque item a **influencé vos études au Cégep** en les rendant :

1	2	3	4	5	6	[N/A]
Plus difficile	Modérément plus difficile	Légèrement plus difficile	Légèrement plus facile	Modérément plus facile	Plus facile	Non Applicable

Inscrivez le chiffre correspondant pour chaque item. Si un élément ne s'applique pas à votre situation, répondez par **N/A** (non applicable).

Situation personnelle

- _____ Situation financière
- _____ Travail rémunéré
- _____ Situation familiale
- _____ Ami(es)
- _____ Degré de motivation personnelle
- _____ Gestion du travail scolaire (méthode, organisation)
- _____ Expériences scolaires antérieures
- _____ État de santé
- _____ Impact de mon incapacité

Environnement du Cégep

- _____ Degré de difficulté des cours
- _____ Charge reliée au nombre de cours
- _____ Horaire des cours
- _____ Attitude des professeurs
- _____ Attitude du personnel non enseignant (ex. : personnel du registrariat /de l'aide financière)
- _____ Attitude des étudiants
- _____ Disponibilité des ordinateurs dans le Cégep
- _____ Formation sur les technologies informatiques au Cégep
- _____ Disponibilité du matériel de cours
- _____ Opportunité de participer aux activités parascolaires au Cégep (ex. : clubs, sports, activités sociales)
- _____ Ouverture des professeurs à adapter les cours en fonction de mes besoins
- _____ Accessibilité des installations physiques (ex. : portes, salles de cours, laboratoires)
- _____ Accessibilité aux cours d'éducation physique au Cégep
- _____ Disponibilité des services au Cégep pour les étudiants ayant des incapacités

Soutien et services de la communauté et du gouvernement

- _____ Disponibilité d'une aide financière
- _____ Disponibilité de tutorat à l'extérieur du Cégep
- _____ Service de transport public
- _____ Disponibilité des ordinateurs à l'extérieur du Cégep
- _____ Formation sur les technologies informatiques à l'extérieur du Cégep
- _____ Services adaptés pour les étudiant(es) ayant des incapacités à l'extérieur du Cégep
- _____ Disponibilité d'un moyen de transport adapté pour les étudiant(es) ayant des incapacités
- _____ Coordination des horaires des services spécialisés pour les étudiant(es) ayant des incapacités (ex. : préposé(e) aux soins, transport adapté) et du Cégep
- _____ Disponibilité des adaptations / aides techniques à mon domicile (ex. : rampe d'accès, ATS)