#### DOCUMENT RESUME

ED 459 921 PS 029 995

AUTHOR Clark, Jennifer W.

TITLE Parent-Focused Interventions: A Meta-Analytic Consideration

of Risk and Outcome Categories.

PUB DATE 2001-08-25

NOTE 24p.; Paper presented at the Annual Meeting of the American

Psychological Association (109th, San Francisco, CA, August

24-28, 2001).

PUB TYPE Numerical/Quantitative Data (110) -- Reports - Research

(143) -- Speeches/Meeting Papers (150)

EDRS PRICE MF01/PC01 Plus Postage.

DESCRIPTORS At Risk Persons; \*Early Intervention; \*Family Programs;

Infants; \*Meta Analysis; \*Parents; \*Program Effectiveness;

Research Methodology; Toddlers

IDENTIFIERS Program Characteristics; Risk Factors

#### ABSTRACT

This study explored the potential of meta-analysis for assessing the efficacy of interventions designed for parents of young, environmentally at-risk children. Included in the sample were 232 evaluations of 282 parent-focused interventions implemented between 1965 and 1999; evaluations met 10 criteria, including the inclusion of a treatment and comparison group. Parental risk factors involved low SES, adolescence, low birth weight infants, elevated risk of abuse/neglect, or an emotional problem. Outcomes were child development, home environment, parental knowledge and attitudes, dyadic interaction, caretaking, and abuse/neglect. Effect sizes were calculated by outcome domain for all risk categories combined and separately for the categories of low SES, parental adolescence, elevated abuse/neglect risk, and low birth weight infant. Although the findings fell into a pattern aligning with Olds and Kitzman's (1993) view that adolescent parents and parents of low birth weight infants are two groups especially benefiting from early intervention, no conclusions were drawn about the efficacy of parent-focused interventions due to unanswered questions about measuring the effects of such interventions. Limitations of meta-analysis include its dependence upon the type of information measured and reported in the sampled studies and the substantial amount of inaccuracy in the data involved. Nevertheless, it was thought that meta-analysis can suggest fruitful directions for additional research into intervention in areas where there is adequate information for coding. (Includes 6 tables and 5 figures detailing results.) (KB)



# Parent-Focused Interventions: A Meta-Analytic Consideration of Risk and Outcome Categories

Jennifer W. Clark

U.S. DEPARTMENT OF EDUCATION Office of Educational Research and Improvement EDUCATIONAL RESOURCES INFORMATION CENTER (ERIC)

This document has been reproduced as received from the person or organization originating it.

- ☐ Minor changes have been made to improve reproduction quality.
- Points of view or opinions stated in this document do not necessarily represent official OERI position or policy.

PERMISSION TO REPRODUCE AND DISSEMINATE THIS MATERIAL HAS BEEN GRANTED BY

Jennifer W. Clark

TO THE EDUCATIONAL RESOURCES INFORMATION CENTER (ERIC)

Poster session presented at the annual meeting of the American Psychological Association San Francisco, CA
August, 2001











The research reported in this paper was conducted for my doctoral dissertation. Current contact information for me always can be obtained from the APA or from the secretaries in my former academic department:

Donna Ballock {drb7@psu.edu} or Alice Saxion {avs1@psu.edu}

Department of Human Development and Family Studies

110 Henderson Bldg. South

The Pennsylvania State University

University Park, PA 16802

(814) 865-1447



# Parent-Focused Interventions: A Meta-Analytic Consideration of Risk and Outcome Categories

The mid-1960s saw a revival of a longstanding idea: A way to intervene with infants and toddlers whose environment puts them at risk of suboptimal development is to intervene with their parents. Since then, numerous narrative reviewers have attempted to assess parent-focused intervention efficacy. A recent work, informed by the authors' clinical experience, was Olds and Kitzman's (1993) review of home visiting programs. The authors pointed to parents of low birthweight babies and adolescent parents as two groups that seemed especially to benefit from intervention, possibly because feelings of vulnerability as parents made them receptive to an offer of help. Among programs for parents of low birthweight babies, positive outcomes were notable in the areas of child development and of home environments that were stimulating.

Olds and Kitzman's (1993) review was unusual in encompassing several risk factors. Typically, a narrative review comprises one risk factor, such as low socioeconomic status, parental youthfulness, or an elevated risk of abuse and neglect. Reviews frequently suffer from an "overlumping" of outcomes, in which measures of disparate domains are put into one "good outcome" category. Even though Olds and Kitzman introduced more complexity than is usual in a narrative review, their work still reflected the limitations faced by a narrative reviewer, who can manage a limited number of studies and who is unable to detect any but the most apparent relations between variables.

In contrast, by using coding for extracting potentially important information from the studies being reviewed, a meta-analytic reviewer can manage and manipulate large quantities of data. This enables the reviewer to make full use of outcome information and to explore interactions as well as main effects. For the present study, meta-analysis was used to test some of the ideas posited by Olds and Kitzman (1993), along with exploring the potential of meta-analysis for assessing the efficacy of interventions designed for parents of young, environmentally at-risk children.

#### Method

### Forming the Sample

An exhaustive literature search was carried out via the following means: electronic data bases, literature reviews, reference lists of studies, Internet resources, on-site searches of two archives, and contacts with program evaluators. Once unearthed, evaluations of parent-focused interventions were included in the analysis if they met all of the following criteria:

- The program was implemented between 1965 and 1999.
- The program was focused on the parent, the parent-child dyad, or the family, with a prominent or sole goal being the improvement of parental behavior or skills as a means of fostering the child's well-being.
- Outcomes measured were of parental knowledge, attitudes or behavior, of the home environment, or of some aspect of the child's development or well-being.



- Outcomes were measured using public or medical records, observations, interviews, or paper-and-pencil tests.
- The research design included a treatment group and a comparison group.
- The risk factor or factors stemmed at least partly from the child's environment (e.g., economic deprivation; adolescent parents), not solely from biological factors (e.g., a low birthweight).
- The program was preventive, not tertiary, in nature.
- The "target child" was three years of age or younger at the beginning of the intervention.
- An identifiable "dose" of intervention was delivered (or intended to be).
- Outcomes were measured and reported in such a way that an effect size could be calculated for at least one outcome.

These qualifications were met by 232 prevention projects which yielded 282 program evaluations (because some projects encompassed more than one discrete program). Other characteristics of the sample are portrayed in Table 1.

#### Risk Factors and Outcomes

Parental risk factors around which programs had been designed fell into five categories:

- Low socioeconomic status
- Adolescence
- A low birthweight baby (in conjunction with another risk factor)
- An elevated risk of abuse or neglect, identified through a screening procedure
- An emotional problem, including depression, anxiety, and substance abuse

Outcomes were divided into six categories:

- Child development
- Home environment
- Parental knowledge and attitudes
- Dyadic interaction
- Caretaking
- Abuse and neglect

# Data Analysis

After effect sizes were calculated as Hedges' g:  $\underline{M}_1$  -  $\underline{M}_2$ /s (where  $\underline{M}_1$  is the treatment group mean,  $\underline{M}_2$  is the comparison group mean, and  $\underline{s}$  is the pooled standard deviation), the correction factor  $\underline{J}$  was applied to adjust for bias caused by small samples (see Hedges & Olkin, 1985). When an outcome domain had been assessed in a study with more than one measure, an aggregate effect size for that domain was calculated. Within each study, a composite outcome score was calculated by aggregating across all six outcome domains.

Analyses were carried out with a goal of examining the relations between and among groups on the basis of mean effect sizes. Confidence intervals were used for assessing the significance of differences between groups, as recommended by Durlak



(1995). Because a confidence interval specifies all the values of the sample mean for which the null hypothesis ought to be retained, two means can be deemed significantly different from each other if their confidence intervals do not overlap.

For this study, 90% confidence intervals were constructed. A 90% confidence interval entails a 10% (or .1) probability that the population mean falls outside the interval constructed around the sample mean. When assessing the difference between two such means by examining their confidence intervals for overlap, the probabilities are multiplied, meaning that the probability of erroneously rejecting the null hypothesis (that the means do not differ) is .1 multiplied by .1, or .01, yielding a conservative test of significance.

#### Results

Effect sizes by outcome domain for all risk categories combined are shown in Table 2 and in Figure 1. Outcome domain effect sizes are then shown separately for the risk-factor categories of low socioeconomic status, parental adolescence, elevated risk of abuse and neglect, and low birthweight baby (see Tables 3 through 6 and Figures 2 through 5).

Programs for parents with suboptimal emotional functioning yielded too few studies for a domain-by-domain evaluation of effect sizes. An assessment of the composite outcome variable revealed an effect size of .03, which was based on 14 studies yielding a total  $\underline{n}$  of 592.

#### Discussion

Answers to questions about possible impacts of parent-focused interventions may vary on the basis of risk factors and of outcome domain. In providing evidence of this possibility, the results of the present study illustrate a strength of the meta-analytic approach. It can pick out significant patterns, across many studies, that would be difficult if not impossible to see using the limited number of studies and the box-score approach of a narrative review.

In fact, anything a narrative review can do, a meta-analytic review can do, and often better. Moreover, when used as a narrative-review follow-up, a meta-analysis can help resolve contradictions or can find empirical support for conclusions, based on a limited sample, that were somewhat tentative. Such was the case in the present study, in which the results fell into a pattern aligning with Olds and Kitzman's (1993) astutely insightful ideas about the risk groups and outcome domains in which intervention effects may be greatest.

When pondering meta-analytic results, however, it is important to be aware of the technique's limitations. Some limitations stem from the fact that a meta-analysis is very much like a primary research study, the fundamental difference being that meta-analytic subjects are research studies rather than people. Consequently, a meta-analysis is plagued by most of the problems to which primary studies are prey. For example, if only a few of the subjects divulge information about an aspect of themselves, the researcher cannot include that aspect in the study's variables. One



such aspect of the programs I reviewed was staff retention over the life of the program, which was mentioned in only a smattering of program evaluation reports.

In addition, a few unique problems inhere. A major one stems from a seemingly simple fact which has far-reaching ramifications for the meta-analyst. His or her "subjects" have decided, a priori, exactly which pieces of information about themselves are worth revealing. In other words, if a variable of interest to the meta-analyst was not measured in any of the studies being analyzed, or if the variable might have been measured routinely but was never reported, then the variable cannot be included in the analysis no matter how important it might possibly be.

These limitations seemed especially acute in the present study which, like metaanalyses commonly conducted in the field of medicine, was an assessment of the apparent effects of a treatment. A difference is that in a medical endeavor, with a goal of affecting physical functioning, a treatment may exert its effects primarily through chemical or mechanical means. In the controlled setting of a medical experiment, it can be a straightforward matter to describe accurately the treatment that was administered.

Matters are not so straightforward in interventions for "high-risk" parents, which usually have a goal of affecting cognitions and behavior. That means that the treatment is inextricably entwined with the personalities of those providing and receiving the treatment, and an interpersonal relationship may be an integral part of the treatment itself. Indeed, theory and research in more than one area of the social science literature suggests that the quality of parent-intervenor relationships may be of paramount importance in determining intervention effectiveness.

It follows that for a meta-analysis of parent-focused interventions, every program evaluation ideally would include variables related to intervenors' and parents' baseline interpersonal and intrapersonal characteristics, intervenors' working conditions, and the nature of intervenor/parent relationships. In reality, as suggested earlier, even proxy variables in some of these areas were so seldom available to me as to be unusable.

Such lacks made themselves felt as I formulated research questions, and they also made themselves felt as I pondered my meta-analytic results. As is true in any quantitative study, a statistically significant result brought on a familiar headache, in that the result was no more than a significant correlation that needed to be interpreted. The throbbing was made worse by the limited range of possible mediator or moderator variables at my disposal. Variables falling in the areas of structural characteristics of the programs and demographic characteristics of parents and intervenor, which were available in enough evaluations to be usable, were limited in their utility.

The conclusions I could draw were limited further by the substantial amount of inaccuracy that I knew surely was in my data. Here, too, there are problems uniquely inherent to the meta-analytic approach. The data for an analysis of the sort I conducted are collected, coded, analyzed, and reported by as many research teams as there are research projects represented in the analysis (232 in mine), with each team having operated independently of the analyst and of each other. Atop all that potential for inaccuracy to creep in, the meta-analyst adds mistake-making potential. Program characteristics must be represented by numeric codes, which entails a surprising amount of estimating and educated guessing. As for calculating effect sizes: A lengthy paper could be written explaining why even the most fastidiously careful coder finds it



distressingly easy to make mistakes (and why it is not possible to goof-proof the process by mechanizing it).

This is not to say that the results of my meta-analysis should be seen as unsound. I feel confident that any inaccuracies in the data are peppered evenly across the categories of my data base. As long as we stay within the data base, then pondering the relative relations of effect sizes across categories seems legitimate and possibly instructive in modest ways.

I only hope that more will not be made of the results than is warranted. In the earliest stages of the study, I had assumed that at study's end, I would draw some sort of conclusion about program efficacy. I now am unwilling to do so, partly because of unanswered questions about measuring the effects of parent-focused interventions. Questions include ones about the validity of measures and about the point in an intervention or in a family's development at which intervention effects are likely to become manifest.

If problems of inaccuracies in the data and questions about outcome measurement were not enough to stop me from addressing the question, "Do these programs 'work'?", then I would be stymied by my inability to define "these programs." My data base includes evaluations of skillfully carried out interventions that probably turned some families' lives around, along with ineptly carried out interventions that might have done more harm than good, and I have no more than a few hints about which is which among the 282 interventions. Because I have virtually no information about parents and intervenor at baseline and across the weeks or months of their relationship, then asking me, "Do these programs 'work'?" would be akin to asking me to analyze the effects of a drug when I had only the haziest idea of what was in the capsules that the research participants had swallowed every day.

If the present study illustrates any point with special clarity, it is that statistical power is not synonymous with explanatory power. True, a meta-analysis can bring an impressive amount of statistical power to bear on the research questions at hand, and yet it will be no better and no more instructive than is the information that went into it. Although it seems to be commonly assumed that a meta-analysi produces a comprehensive overview of an area of the research literature, its view, when compared with that of a primary research study, can be much more limited in important ways.

What a meta-analysis can do, in areas in which there is adequate information for coding, is take a broad sweep through the data and suggest fruitful directions for more fine-grained studies. In this and in other ways, meta-analytic results can be useful. While pondering such results, though, it is wise to remember a comment that Green and Hall made (1984, p. 52) while considering the strengths and weaknesses of the meta-analytic approach: "Statistical methods, to be useful, must be used thoughtfully, [for] data analysis is an aid to thinking, not a substitute."



#### References

- Durlak, J. A. (1995). Understanding meta-analysis. In L. G. Grimm & P. R. Yarnold (Eds.), <u>Reading and understanding multivariate statistics</u> (pp. 319-352. Washington, DC: American Psychological Association.
- Green, B. F., & Hall, J. A. (1984). Quantitative methods for literature reviews. Annual Review of Psychology, 35, 37-53.
- Hedges, L. V., & Olkin, I. (1985). <u>Statistical methods for meta-analysis.</u> San Diego, CA: Academic Press.
- Olds, D. L., & Kitzman, H. (1993). Review of research on home visiting for pregnant women and parents of young children. The Future of Children, 3(3), 53-92.



#### Table 1

#### Characteristics of the Sample

#### Characteristic Nature of the Evaluation Report 159 Published 35 Dissertation - results not published Unpublished in-house document 70 Unpublished - other types 12 Produced too recently to be categorized 6 Year Evaluation Outcomes First Were Reported 26 1970-1974 25 1975-1979 53 1980-1984 47 1985-1989 1990-1994 61 70 1995-2000 Risk Factors for Which Programs Were Designed\* 124 Low SES 89 Adolescence 52 Criteria met for risk of abuse or neglect 14 Emotional problem 13 Low birthweight baby/second risk factor Assignment to Treatment and Comparison Groups 145 Random 133 Not random 4 Unknown Site Participating parents' home 131 59 Site established specifically for the intervention 39 Hospital or clinic 26 Other "everyday" locale (e.g., church; school)



<sup>\*</sup>Note. Program evaluations, categorized on the basis of risk factors, sum to more than 282 because some programs were designed for parents with two concurrent risk factors.

### (Table 1 continued)

#### Characteristic School or program for pregnant/parenting teens 23 Mobile unit (bookmobile-like in nature) 1 3 Unknown **Delivery Mode** 161 Individual 54 Group 64 Both 3 Unknown Program Approach Primarily didactic 88 Primarily supportive 17 Both didactic and supportive 175 2 Unknown Intervention Duration (in weeks) 16 Less than 1 51 2-13 59 14-52 61 53-104 46 105-259 38 260 or more 11 Unknown Intended Number of Intervention Contacts with **Participating Parents** 13 1 51 2-8 54 9-24 45 25-50 51-100 38 101-200 38 22 More than 200 21 Unknown



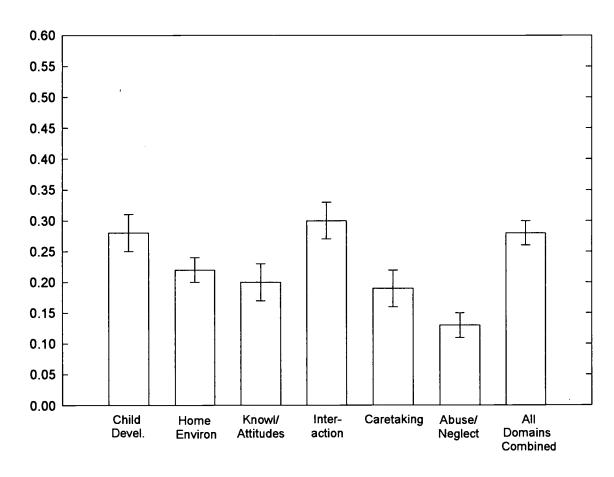
Table 2 Mean Effect Sizes and Confidence Intervals by Outcome Domain

Outcome Domain	Mean ES	90% CI	No. of Studies	Total <u>N</u>
Child Development	.28	.2531	162	16,615
Home Environment	.22 <sup>b</sup>	.2024	122	21,941
Parental Knowledge or Attitudes	.20 <sup>b</sup>	.1723	134	14,745
Dyadic Interaction	.30ª	.2733	126	12,179
Caretaking	.19 <sup>b</sup>	.1622	69	8,790
Abuse and Neglect	13*	.1115	61	21,689
All Domains Combined	.28	.2630	282	36,034

<u>Note.</u> Because of rounding, there may be slight discrepancies in  $\underline{N}$ s, both within and between tables.



<sup>\*</sup>Mean effect size is significantly smaller than are all other mean effect sizes.



<u>Figure 1.</u> Mean effect size and its confidence interval for each outcome domain.



**S** 

Table 3

Mean Effect Sizes and Confidence Intervals:

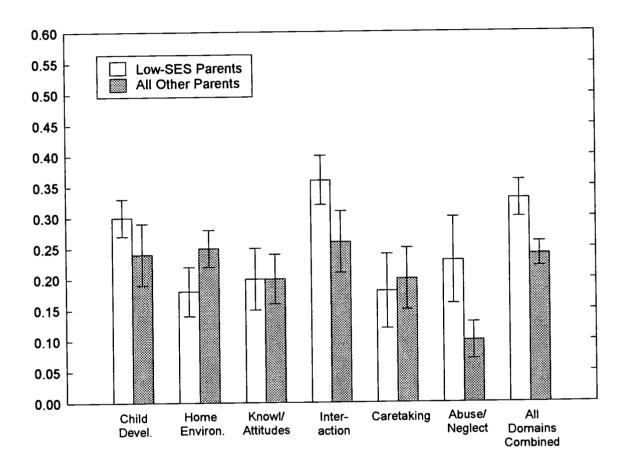
Low-SES Parents Versus All Other Parents

Outcome Domain Mean ES	Low-S	Low-SES Parents			All C	All Other Parents	(A)	
	ES	IO %06	No. of Studies	Total <u>N</u>	Mean ES	12 %06	No. of Studies	Total N
Child Development .30 <sup>b</sup>	_م	.2733	86	10,306	.24	.1929	64	6,310
Home Environment .18ª	a_	.1422	49	8,024	.25	.2228	73	13,918
Parental Knowledge or Attitudes		.1525	94	6,189	.20	.1624	88	8,557
Dyadic Interaction .36 <sup>b</sup>	40	.3240	28	7,068	.26	.2131	68	5,112
Caretaking .18	<b>~</b>	.1224	59	3,500	.20	.1525	40	5,291
Abuse and Neglect .23	<b>~</b>	.1630	14	2,033	.10	.0713	47	19,656
All Domains Combined .33*	*	.3036	124	13,112	.24	.2226	158	22,922

<u>Note.</u> Because of rounding, there may be slight discrepancies in <u>N</u>s, both within and between tables. a. b Means with different superscript letters are significantly different from each other.

\* Mean effect size for this outcome domain for low-SES parents is significantly larger than is the effect size for all other parents for

this domain.



<u>Figure 2.</u> Mean effect size and its confidence interval for each outcome domain for low-SES parents compared with all other parents.



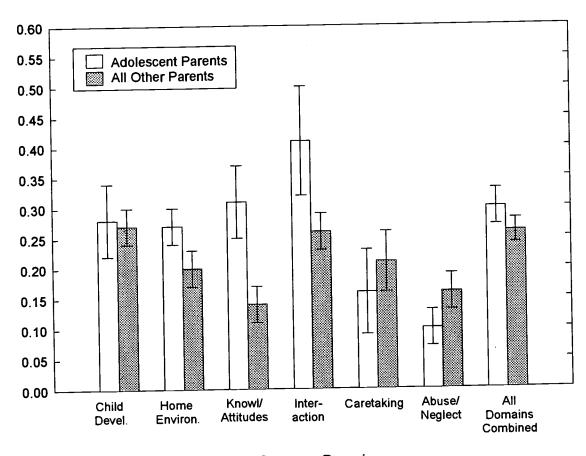
Table 4

Mean Effect Sizes and Confidence Intervals: Adolescent Parents Versus All Other Parents

	Adol	Adolescent Parents	<u>t</u>		All Oth	All Other Parents		
Outcome Domain	Mean ES	ID %06	No. of Studies	Total N	Mean ES	90% CI	No. of Studies	Total N
Child Development	.28	.2234	33	3,500	.27	.2430	129	13,116
Home Environment	.27*	.2430	42	806'6	.20	.1723	80	12,034
Parental Knowledge or Attitudes	, *T&	.2537	49	3,380	<u> 1</u>	.1117	85	11,366
Dyadic Interaction	, *L	.3250	34	1,900	.26	.2329	92	10,279
Caretaking	6	.0923	25	2,659	.21	.1626	44	6,132
Abuse and Neglect		.0713	27	11,547	16	.1319	34	10,143
All Domains Combined	.30	.2733	68	12,121	.26	.2428	193	23,914

\* Mean effect size for this outcome domain for adolescent parents is significantly larger than is the effect size for all other parents for this domain.





<u>Figure 3.</u> Mean effect size and its confidence interval for each outcome domain for adolescent parents compared with all other parents.



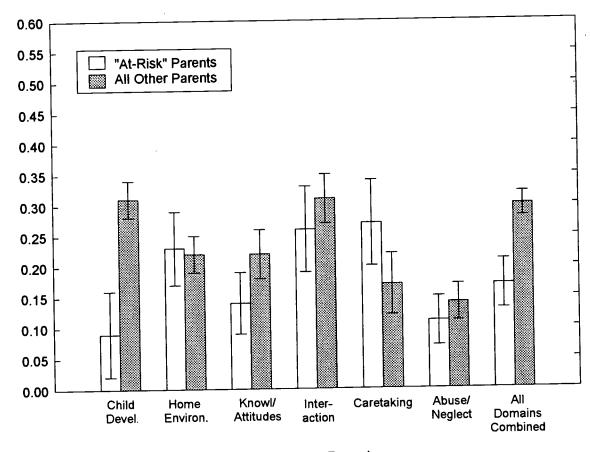
Table 5

Mean Effect Sizes and Confidence Intervals:
Parents Meeting Abuse and Neglect Risk Criteria Versus All Other Parents

	"At-F	"At-Risk" Parents			All Otho	All Other Parents		
Outcome Domain	Mean ES	10 %06	No. of Studies	Total <u>N</u>	Mean ES	90% CI	No. of Studies	Total N
Child Development	<b>*</b> 60:	.0216	23	2,162	31	.2834	139	14,454
Home Environment	.23	.1729	24	3,405	.22	.1925	86	18,536
Parental Knowledge or Attitudes	<u>4</u>	.0919	59	4,757	.22	.1826	105	6,989
Dyadic Interaction	.26	.1933	21	2,810	.31	.2735	105	698'6
Caretaking	.27	.2034	14	2,589	.17	.1222	55	6,202
Abuse and Neglect	Ε.	.0715	20	8,110	14	.1117	41	13,580
All Domains Combined	.17*	.1321	52	9,870	.30	.2832	230	26,165

\* Mean effect size for this outcome domain for "at-risk" parents is significantly smaller than is the effect size for all other parents for this domain.





<u>Figure 4.</u> Mean effect size and its confidence interval for each outcome domain for parents meeting abuse and neglect risk criteria compared with all other parents.



Table 6

Parents with a Low Birthweight Baby Versus All Other Parents Mean Effect Sizes and Confidence Intervals:

	Par	Parents with LBW Baby	V Baby		All O	All Other Parents		
Outcome Domain	Mean ES	10 %06	No. of Studies	Total <u>N</u>	Mean ES	12 %06	No. of Studies	Total N
Child Development	.45*	.3357	12	810	.26	.2329	150	15,806
Home Environment	.42*	.2856	ω	089	.21	.1923	114	21,261
Parental Knowledge or Attitudes	35	.1258	ស	285	.20	.1723	129	14,461
Dyadic Interaction	.26	.0349	7	256	.30	.2733	119	11,924
Caretaking	See note below	wo						
Abuse and Neglect	See note below	ow						
All Domains Combined	66.	.2751	13	854	.27	.2529	269	35,180



Note. There was an insufficient number of studies in this cell for calculating an effect size.
\* Mean effect size for this outcome domain for parents with a low birthweight baby is significantly larger than is the effect size for all other parents for this domain.

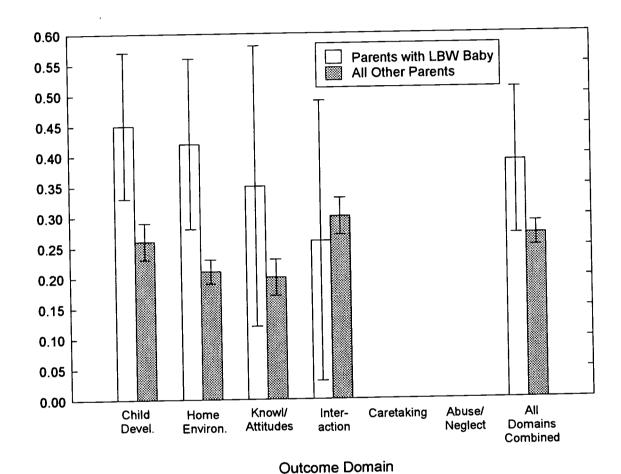


Figure 5. Mean effect size and its confidence interval for each outcome domain for parents with a low birthweight baby compared with all other parents.





## U.S. Department of Education



Office of Educational Research and Improvement (OERI)
National Library of Education (NLE)
Educational Resources Information Center (ERIC)

# REPRODUCTION RELEASE

(Specific Document)

I. DOCUMENT IDENTIFICATION:		
Title: PARENT-FOCUSED INTERVENTI OUTCOME CATEGORIES	ONS: A META-ANALYTIC CONSIDERA	TION OF RISK AND
Author(s): Jennifer W. Clark		
Corporate Source:		Proportation:
		August 25, 2001
II. REPRODUCTION RELEASE:		
abstract journal of the ERIC system, Resources in Emedia, and sold through the ERIC Document Reprogranted, one of the following notices is affixed to ea	duction Service (EDRS). Credit is given to the source	n microfiche, reproduced paper copy, and electron ce of each document, and, if reproduction release
The sample sticker shown below will be affixed to all Level 1 documents	The sample sticker shown below will be affixed to all Level 2A documents	The sample sticker shown below will be affixed to all Level 2B documents
PERMISSION TO REPRODUCE AND DISSEMINATE THIS MATERIAL HAS BEEN GRANTED BY	PERMISSION TO REPRODUCE AND DISSEMINATE THIS MATERIAL IN MICROFICHE, AND IN ELECTRONIC MEDIA FOR ERIC COLLECTION SUBSCRIBERS ONLY, HAS BEEN GRANTED BY	PERMISSION TO REPRODUCE AND DISSEMINATE THIS MATERIAL IN MICROFICHE ONLY HAS BEEN GRANTED BY
TO THE EDUCATIONAL RESOURCES INFORMATION CENTER (ERIC)	TO THE EDUCATIONAL RESOURCES INFORMATION CENTER (ERIC)	TO THE EDUCATIONAL RESOURCES INFORMATION CENTER (ERIC)
	Check here for Level 2A release, permitting reproduction and dissemination in microfiche and in electronic media for ERIC archival collection subscribers only ents will be processed as indicated provided reproduction quality perproduce is granted, but no box is checked, documents will be processed.	
as indicated above. Reproduction from the requires permission from the copyright hinformation needs of educators in responser.	Printed Name/P Jennife Telephone:	her than ERIC employees and its system contractors in by libraries and other service agencies to satisfy osition/Title:  r W. Clark/Research Associate
James Bell As 2111 Wilson Blvd Ste 11	[	03) 528-3230 (703) 243-3017 bassoc.com Date:Nov 24, 2001

# III. DOCUMENT AVAILABILITY INFORMATION (FROM NON-ERIC SOURCE):

If permission to reproduce is not granted to ERIC, *or*, if you wish ERIC to cite the availability of these documents from another source, please provide the following information regarding the availability of these documents. (ERIC will not announce a document unless it is publicly available, and a dependable source can be specified. Contributors should also be aware that ERIC selection criteria are significantly more stringent for documents that cannot be made available through EDRS.)

Publisher/Distributor:	
Address:	· · · · · · · · · · · · · · · · · · ·
Price:	-
V.REFERRAL OF ERIC TO COPY	RIGHT/REPRODUCTION RIGHTS HOLDER:
	y someone other than the addressee, please provide the appropriate name and
Name:	· · · · · · · · · · · · · · · · · · ·
Address:	
	<b>√</b>
V. WHERE TO SEND THIS FORM:	

Accocuat



