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Instruction; \*Workplace Literacy

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### ABSTRACT

This curriculum package on introduction to textiles for team building for all associates has been developed by the Workforce 2000 Partnership, a network of industries and educational institutions that provides training in communication, computation, and creative thinking to employees and supervisors in textile, apparel, and carpet industries at 15 plants in Alabama, Georgia, and South Carolina. The curriculum guide provides a quick view of all major curriculum components: job title for which the curriculum was developed; general instructional objective; overall time; and a chart which is used by reading across the columns to match the specific instructional objective with the estimated amount of time required, learning activities, resources required, and evaluation method. A closure activity reviews and assesses skills learned and may identify needs for further learning. The lesson plan explains the activities in detail. Handouts, transparencies, and pre- and posttest are provided. This module is designed to analyze the teamwork involved in the textile process. Objectives include the following: define teamwork; describe the textile manufacturing process; and describe the associate's role as a team member in the textile process. (YLB)

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\*





### Introduction to Textiles for Team Building

**EDUCATION PARTNERS** 

Enterprise State Junior College

MacArthur State Technical College

Southeast Alabama Adult Network

Laurens County Literacy Council

**INDUSTRY PARTNERS** 

CMI Industries, Inc.

Opp & Micolas Mills

Pridecraft Enterprises

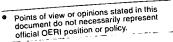
Shaw Industries

The Workforce 2000 Partnership combines the resources of educational and industrial partners to provide education and training in communication, computation and critical thinking skill to employees in the apparel, carpet and textile industries. The project is funded by a US Department of Education National Workplace Literacy Program grant awarded over three years to Enterprise State Junior College in the amount of \$2,243,470 (70%) with committed private sector matching funds of \$961,487 (30%), bringing the total program resources to \$3,204,957. The activities of the Partnership do not necessarily represent the policy of the Department of Education, and you should not assume endorsement by the Federal Government. Participation by the education or industrial partners in the project should also not be construed as endorsement by the Government of any partners' products.

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### INTRODUCTION

The Workforce 2000 Partnership is a network of industries and educational institutions that provides training in communication, computation, and creative thinking to employees in the textile, apparel, and carpet industries. The Partnership serves line employees and first-line supervisors at 15 plants in Alabama, Georgia, and South Carolina. The curricula for these topics is developed by the educational partners which include a junior college, a technical college, and two adult education/literacy programs.

The Partnership uses functional context curricula to teach the topics listed above. This introduction will describe how the curriculum is developed, the contents of this curriculum package, and how to involve learners in the educational process.

### CURRICULUM DEVELOPMENT

Before writing curriculum instructors must know what employees need to learn. An instructional need is defined as the difference between what workers know and what the job requires. Project staff employ a variety of methods to analyze the duties and tasks of the jobs, as well as what kinds of communication, computation, and creative thinking skills are required. The analyses include interviewing exemplary workers; observing these workers on the job; interviewing groups of workers who perform the same or very similar jobs; reviewing documents such as job descriptions, handbooks, signs, memoranda, etc; interviewing supervisors and managers; and structuring surveys to be completed by workers, supervisors, and managers. Also during the analyses the curriculum developer will look for skills that the worker must perform to be considered for promotions.

Needs assessment is a vital part of the curriculum development process because the educator must fully understand what a worker does in order to determine what the worker must learn. As the needs assessment process continues, the educator also collects numerous documents to use as materials for instruction. The use of work-specific materials for instruction is what sets workplace education apart from other types of adult education. These materials allow skills to be learned in the classroom and more readily transferred to the plant floor. Therefore, reading skills improvement takes place as the worker is reading and comprehending the employee handbook; math skills improvement happens while the worker is computing percentages for production; and thinking skills improve as the worker is learning to work as a team member.

### CONTENTS OF THIS CURRICULUM PACKAGE

### The Curriculum Guide

The curriculum guide provides a quick view of all the major components of the curriculum. The job title for which the curriculum was originally developed and field tested is given in the upper left hand corner under the name of the curriculum module. Next is the General



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Instructional Objective that defines the major purpose of the curriculum. The Overall Time is listed to estimate the amount of time that should be devoted to the entire module.

The chart is used by reading across the columns to match the Specific Instructional Objective with the estimated amount of time required, the Learning Activities, Resources required for the activities, and the Evaluation method used to assess achievement of the specific objective. The instructor should carefully review the column on Resources / Materials to ensure that necessary items are readily available. Copyrighted materials may be referenced in the Resources section of the Curriculum Guide; however, no copyrighted material has been duplicated and placed in this module.

### Sequencing Learning Activities

Project staff use a model of instructional sequencing adapted from *Literacy at Work* by Jori Phillipi<sup>1</sup>. In this model, the instructional sequence begins with an activity designed to invite the learners into the learning process. This activity will allow the learners to bring to mind past learning and experiences in a way that will facilitate the learning of new information. The activity may come from the workplace or from other real-life situations.

Once the new information has been presented, learners participate in activities designed to practice skills clustered in increasingly larger chunks. These skills are then applied to situations from the workplace to maximize the transfer of the skills learned. A closure activity provides for review and assessment of the skills learned and may also identify needs for further learning.

### Lesson Plan

The Lesson Plan contains the detailed explanation of the activities referenced on the Curriculum Guide. Note that the numbering system for the activities is the same on the Curriculum Guide and in the Lesson Plan. In reviewing the Lesson Plan, the instructor should look for places where more appropriate work-specific items can be substituted. This substitution customizes the curriculum for the specific work site and makes the learning activities more meaningful for the learners involved.

### Handouts, Transparencies and Tests

The Lesson Plan may require that handouts and/or transparencies be used in teaching the module. If so, these items are located behind the Lesson Plan in the curriculum package and are designated as Handouts or Transparencies in the header at the top of the page. If a pre- and post-test (called Preview and Review) are a part of the module, these will also be found in the Handouts section.



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<sup>&</sup>lt;sup>1</sup> Phillipi, Jori. Literacy at Work: The Workbook for Program Directors. New York: Simon & Schuster Workplace Resources, 1991.

### INCLUDING LEARNERS IN THE EDUCATIONAL PROCESS

It is essential to provide opportunities for the adult learners to recognize their place in the educational process. The first step in the process is the asssessment of the learner's skills and needs which is performed jointly by the learner and the instructor. This assessment becomes a part of the learner's Individual Education Plan (IEP). The IEP forms used by the Partnership are contained in this module. The IEP provides for collection of demographic data, evaluation of learner's skills and needs, and an outline of the activities in this module.

Every activity contains opportunities for evaluation, and, as much as possible, the learners perform the evaluation themselves. As curriculum is written, a page is developed for the learners to use to follow the sequence of activities and to document their performance. This page, called the Learner's Page, becomes a part of the IEP.

Frequently, pre- and post-tests (referred to as Previews and Reviews) are administered as a part of the evaluation process. Learners participate in scoring these tests and write their scores on their pages. To vary the assessment methods, the learners may be asked to rate themselves on their ability to perform certain skills, to write a phrase or statement that expresses their belief about their learning, or to specify what skills need more practice.

The purpose for including the learners in the evaluation process is to help them understand that assessment is reflective, constructive, and self-regulated. The learners, having participated in an ongoing needs assessment process, understand why they are participating in the learning activities. Therefore, including them in the evaluation of the learning gives them opportunities for relearning, synthesizing, and applying the skills.

Written self-evaluative comments on the Learner's Page also provide opportunities for communication between the learner and the instructor. This type of assessment is teacher-mediated (i.e. usually done when instructed by the teacher), ongoing, and cumulative. The Learner's Page is filed in his or her folder which is regularly reviewed by the instructor. During the reviews, the instructor may write comments in response to those made by the learner.

The goal of this curriculum is to enable learners to transfer classroom academic learning to the plant floor thereby improving productivity and efficiency. This curriculum will be most effective if the instructor customizes the curriculum to the specific worksite.

For more information about the project or the curricula contact:

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TEL: (334) 393-ESJC

extension 226

FAX: (334) 393-6223



### Curriculum Guide

Module: Introduction to Textiles for Team Building Job Title: All Associates

Author: Joan Howell

General Instructional Objective: To analyze the teamwork involved in the textile process Overall Time: 8.5 hrs.

		L			
Specific Instructional Objective	Tine	Lear	arning Activities	Resources/Materials	Evaluation (Process/Status)
1. Motivation	20 min	1:1	Administer Preview and complete other paperwork.	Teacher constructed test	Test scores
2. Define teamwork.	10 min	2.1	Define teamwork.	Handout: "What Is a Self-	Class participation in
				Directed Work Team?" Amkarlo, Loren, and Jennifer	discussion
				Calloway. Implementing Self-Directed Work Teams.	
				Boulder, CO: Career Track, 1994.	
	20 min	2.2	Discuss the importance of teamwork in a textile manufacturing plant.	Instructor and Plant Manager	Class participation
	20 min	2.3	Discuss the relationship between various processes, with emphasis on how each process relates to common goals.	Carding/Spinning Superintendent and Plant Manager	Class participation

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Building
for Team
o Textile
Introduction t
Module:

textile 10 min g 4 hrs 20 min 3 in the in the					rake z
Describe the textile 10 min 3.1 Discuss history of industry site manufacturing finances.  4 hrs 3.2 Conduct lectures and demonstrations explaining the various operations involved in textile manufacturing (warehouse, roving, spinning, spooling, winding, warping, slashing, weaving, inspection, lab, supply, maintenance). Participants are included in the discussion of their particular jobs or departments.  1.5 hrs 3.3 Tour all departments. Participants complete Tour Form during the associate's role as a session.  Describe the sassociate's role as a team member in the textile process.	Specific Instructional Objective	Time	Learning Activities	Resources/Materials	Evaluation (Process/Status)
4 hrs 3.2 Conduct lectures and demon-strations explaining the various operations involved in textile manufacturing (warehouse, roving, spinning, spooling, winding, warping, slashing, warving, maintenance). Participants are included in the discussion of their particular jobs or departments.  1.5 hrs 3.3 Tour all departments. Participants complete Tour Form during the course of the day.  Describe the sascociate's role as a session.  20 min 3.4 Conduct a questions and answers session.  Describe the sascociate's role as a team member in the textile process.		10 min	1	Human Resources Manager	
manufacturing (warehouse, roving, spinning, spooling, winding, warping, slashing, weaving, inspection, lab, supply, maintenance). Participants are included in the discussion of their particular jobs or departments.  1.5 hrs 3.3 Tour all departments. Participants Complete Tour Form during the course of the day.  20 min 3.4 Conduct a questions and answers session.  25 min 4.1 Introduce participants by job. Participants team member in the textile process.		4 hrs		Department supervisors	Class participation
weaving, inspection, lab, supply, maintenance). Participants are included in the discussion of their particular jobs or departments.  1.5 hrs 3.3 Tour all departments. Participants Complete Tour Form during the course of the day.  20 min 3.4 Conduct a questions and answers session.  Describe the sassociate's role as a team member in the textile process.			manufacturing (warehouse, roving, spinning, spooling, winding, warping, slashing,		
1.5 hrs 3.3 Tour all departments. Participants Department supervisors complete Tour Form during the Course of the day.  20 min 3.4 Conduct a questions and answers session.  Describe the associate's role as a team member in the textile process.			weaving, inspection, lab, supply, maintenance). Participants are included in the discussion of their particular jobs or departments.		
Describe the associate's role as a team member in the textile process.		1.5 hrs		Department supervisors Handout: Tour Form	Completion of Tour Form
Describe the 5 min 4.1 Introduce participants by job. Participants team member in the textile process.		20 min			Class participation
team member in the textile process.	4. Describe the associate's role as a		Introduce participants by job.	Participants	Participation
	team member in the textile process.				



	\$	Page 3	Evaluation	(rrocess/Status)	Participation in discussion		Test scores	Completion of Evaluation
·			Resources/Materials		Instructor		Instructor	
	r Team Building	I semina A:	And high Activities	4.2 Discuss how each notice	job contributes to the common goals and how each perceives his role as a team member	inister review on a		
	Textile fo	Time		15 min		20 min		
ERIC.	Module: Introduction to Textile for Team Building	Specific	Instructional Objective			5. Closure Activity		

### **LESSON PLAN**

Note: Instructions are placed in the order the curriculum is taught. The numbers match the instructional activities on the curriculum guide.

### 3.1 Instructional Activity - 10 minutes

Human Resources Manager will state a brief history of the industry site and an overview of information such as the number of associates and payroll costs. This data should help participants get an idea of the size of the "team."

### 1.1 Instructional Activity - 20 minutes

Instructor will administer a teacher-made preview containing information about the general textile process that would be beneficial as a basis for team building. Do not review answers. Complete Workplace Literacy forms at this time.

### 2.1 Instructional Activity - 10 minutes

Define teamwork. Discuss factors that contribute to the success or failure of a team. Provide handouts to summarize information.

### 2.2 Instructional Activity - 20 minutes

Instructor and plant manager will lead a discussion of the importance of teamwork in a textile manufacturing environment. Discuss the advantages of teamwork in a manufacturing environment.

### 4.1 Instructional Activity - 5 minutes

Participants are to introduce themselves, briefly describing their jobs.

### 3.2 Instructional Activity - 4 hours

Department supervisors will conduct an overview of the cotton warehouse and the opening, carding, roving, spinning, spooling, winding, warping, slashing, weaving, inspection, lab, supply, and maintenance processes.

### 3.3 Instructional Activity - 1.5 hours

Tour all areas of the plant and complete Tour Forms.

### 2.3 Instructional Activity - 20 minutes

Carding/spinning superintendent or plant manager will explain briefly how the previous processes relate to each other and to the following processes, emphasizing the relation of these processes to the unity of the entire manufacturing process.

### 4.2 Instructional Activity - 15 minutes

Instructor will lead a discussion of the importance of unity in the textile processes. Give



participants the opportunity to reflect upon how each associate contributes to the entire process. Make sure all participants understand that they play a part in making cloth whether they work in warehouses, carding, spinning, weaving, etc.

### 3.4 Instructional Activity - 20 minutes

Plant manager and carding/spinning superintendent will address questions from participants, focusing on the importance of teamwork throughout the manufacturing process.

### 5.1 Instructional Activity - 20 minutes

Administer review and student evaluation forms.



### **TOUR FORM**

### **CLINTON MILLS-GENEVA**

As you tour the plant, make notes about the following items. You will use your notes in a discussion following the last tour.

1.	List the name of each department.	
	1	6
	2	7
	3	8
	4	9
	5	
2.	What are the three (3) main raw mate	erials used in the textile process?
3.	What type of spinning is run in the Ge	eneva plants?
4.	How do you determine where a fire ex	xtinguisher is located?
<b>5</b> .	What is the purpose of the lab?	,
6.	What is the approximate dollar value of	of the inventoried supplies?
7.	What is the end product of Clinton Mi	llsGeneva? What is it used for?

M	Iodule: Introduction to Textile for Team Building	
8.	Of the 2 plants in Geneva, which is the older?	Page 7
9.	Where are the corporate offices located?	
10.	How many people work at Clinton Mills-Geneva?	
11.	What is the annual payroll at Clinton MillsGeneva?	
12. 1	Who is the health insurance provider?	
_		



### INTRODUCTION TO TEXTILES FOR TEAM BUILDING Preview/Review

		Name:
	I. Match the following terms w	
	1. doffing	a. removing yarn from a bobbin and placing on a cone
	2. winding	b. removing full items and replacing with empty ones
	3. warping	c. paralleling and aligning fibers and coiling them
	4. slasher	d. the process in which yarn is removed from a package and placed on a beam
	5. warp end	e. a sized end that passes through the reed and harness on a loom
	6. filling	f. lacing warp and filling together to make cloth
	7. opening	g. a machine for sizing yarn for weaving
	8. carding	h. the thread that is woven into the warp yarn
	9. spinning	i. the removal of bale wrapping and the removal of trash from raw fiber
	10. weaving	j. cleaning the warper
		k. the drafting and twisting of roving into yarn
П.	Number the following textile m CMI Geneva. Circle the depart	nanufacturing processes in the order in which they occur at timent in which you work.
	weaving	roving
	spooling/winding	warping
	inspection	drawing
	opening	carding
	spinning	slashing



Module: Introduction to Textile for Team Building Handout	
III. Discussion	Page 9
1. Briefly define team.	·
	•
2. Briefly describe your role as a team member at CMI.	
·	



### INTRODUCTION TO TEXTILES FOR TEAM BUILDING Preview/Review

T . N	Name:
<ul><li>I. Match the following term</li><li>b 1. doffing</li></ul>	Date:  a. removing vary from a bobb
a 2. winding	<ul> <li>a. removing yarn from a bobbin and placing on a cone</li> <li>b. removing full items and replacing with empty ones</li> </ul>
d3. warping84. slasher	c. paralleling and aligning fibers and coiling them
	<ul> <li>d. the process in which yarn is removed from a package and placed on a beam</li> </ul>
e_5. warp end	e. a sized end that passes through the reed and harness on
h 6. filling	f. lacing warp and filling together to make cloth
i7. opening c8. carding	g. a machine for sizing yarn for weaving
k_9 spinning	h. the thread that is woven into the warp yarn
f10. weaving	from raw fiber
	j. cleaning the warper k. the drafting and a continuous
II. Number the following textile: CMI Geneva. Circle the depart	creating and twisting of roving into yarn
9 weaving	4 roving
6 spooling/winding	
1 inspection1 opening	3_ drawing
5 spinning	2 carding8 slashing

M	dule: Introduction to Textile for Team Building Key	
Ш.		age 11
	Briefly define team.	
	(see handout)	
2.	Briefly describe your role as a team member at CMI.	
	(answers will vary)	
•		
-		
·		

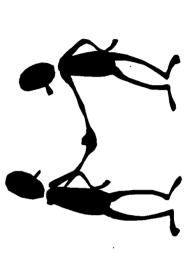


### What is a Self-Directed Work Team?

# A functional group of employees who:

- share responsibility for a unit of production
- are cross-trained for maximum effectiveness
- have authority to plan work processes and make decisions
- have clearly defined goals and responsibilities

$$1 + 1 = 3$$



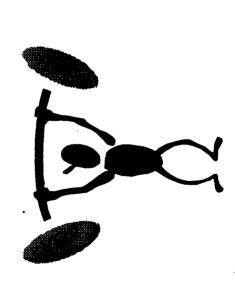
# Benefits of a Self-Directed Work Team

### For Employee:

- Feeling of empowerment
  - Realization of his link in the chain of productivity
- Increased job satisfaction



- Improved quality
- Increased productivity
  - Greater commitment
- Reduced operating costs





### Characteristics of a Successful Team

. Mutual trust

Mutual respect

· Cooperation

• Communication

Anticipation of problems

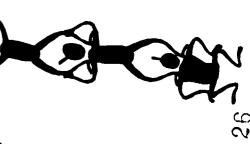
Common goals Interdependence

• Effective use of individuals' skills

• Constructive resolution of conflicts

Rotating leadership †Flexibility

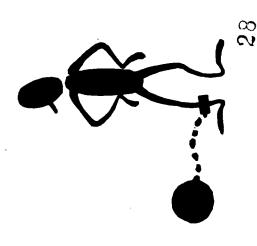
Action



## Characteristics of an Ineffective Team

- Lack of trust
- Miscommunication
  - Misguided goal priorities
- Rigidity of thought and action
- Lack of training

- Lack of focus
- Poor listening skills
- Competition among team members
- Reaction



Source: Ankarlo, Loren, and Jenifer Callaway, Implementing Self-Directed Work Teams.

Boulder, CO: CareerTrack, 1994.

College: ESJCMSTC	WORKFORC	E 2000 P	ARTNERSHI	P D	ate:	Revised 5/9
Course#:	INDIVIDUA	L EDUCA	ATION PLAN		evel:	
Name:		Male:_	Female:	_Age:_	Birthdate:	
Street:	· .		_Social Secu	rity#:	_	
City:						
Classification: In-State StudentC	Out-of-State Student_	(State)_	Internati	onal Stude	nt (Cour	etry)
Mark Only One: CivilianActiv	e dutyRetired M	lilitary	_Military depe	endent		
Race: White Hispanic Asian	American _BlackIndian	Pacific Islander	AlaskanNative_	Other(S	Specify)	
Marital Status: SingleMarried_						
Number of Children Living with Yo	u:					
Employer:	How Long?_		Job Title:			
How many hours per week do you w						
Please rate your ability to perform e						
Read English Unde						
Work as part of a team	Use Math S	Solve prob	lems/use reaso	ning		
Which of the following are required	for your job? (Checi	k all that a	pply)			
Read Instructions	Speak English	Re	ceive Spoken 1	instruction	in English_	
Write English	Use Math S	olve Probl	ems	Te	am work	
What are your vocational goals? Im	mediate		Long Ra	inge		
Circle the highest grade you complete	ed: 0 1 2 3 4 5	6 7 8	9 10 11 1	2 GED 1	3 14 15	16 17 18
What are your educational goals? (Cl	heck all that apply)					
Improve skills for current job	Improve skills for	changing t	echnology/fut	ure jobs		
Improve reading/writing/math						listening
Improve English(for non-native speak						
ow would you like to be contacted?					•	



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### ERIC

### WORKFORCE 2000 PARTNERSHIP Individual Education Plan Learner's Page

Page 17

Name of Course: Introduction to Textiles for Team Building Date of Course:

				Name:
COAL(S)	INSTRICTION	┝		Employer:
	OBJECTIVES	LEARNIN	Perview	
• Improve skills for	Previous	aciivii IES	SCORE	EVALUATION
current Job	(	Administer Preview	;	COMMENTS
• Improve skills for	Define ter		* 	
changing technology/future jobs	TO THE COURT OF TH	Discuss the importance of teamwork.     Discuss the relationship between		
• Immedia		various textile processes	-	
solving to be problem	Describe the textile			
thinking	manufacturing process	2. Conduct lectures and demonstrations 3. Conduct tour		
	:	4. Conduct questions and answers session		
	Describe the associate's role as a team member in the textile process	Introduce participants by job.     Discuss how each job contributes to the common goal and the preception of team member's role.		
	(Review)	Administer Design		
I.		Walew	×	
	のでき、これのないのないのではないのできないのできない。			

Employee Signature

Date

Instructor Signature

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