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## ABSTRACT

Instruments used in a study by M. B. Kinzie and M. A. Delacourt (1991), the Attitude towards Computer Technologies (ACT) and the Self-efficacy for Computer Technologies (SCT), assess preservice teachers' perceived usefulness of and comfort level with specific computer technologies. This study uses a population confirmed to be similar to that used by Kinzie and Delacourt and a similar two-pronged approach to study the evaluation of teacher education programs that are implementing specific computer literacy content. Data were obtained from students across courses and over three semesters in a representative teacher education program in a small private liberal arts college. In all, 58 students were assessed using a single computerized instrument, the Computer Confidence/Self-efficacy Scale that combines features of both previous instruments. Data reveal that the Computer Confidence/Self-efficacy Scale is a highly reliable instrument for measuring the levels of confidence of preservice teachers under the conditions of a teacher education program. The instrument must be interpreted under the assumptions of a construct of computer confidence that consists of general computer confidence and efficacy and specific computer competence and efficacy as identified in the course focus. Appendixes present the scale itself, significant group differences by selected group variables, and bar graphs of the mean scores for specific categories. (Contains 14 tables, 5 appendix tables, 6 appendix figures, and 25 references.) (SLD)

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# Preservice Teachers' Computer Literacy: Validation of an Instrument to Measure Self-efficacy for Computer-based Technologies

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## Short Biography

Dr. Frank M. Buhendwa, currently Assistant Professor of Education at Ferrum College at Ferrum, Virginia, has a Bachelor's Degree from the University of Zaire (1973), a Postgraduate Diploma from Ealing Technical College (London, 1977), a Master's Degree in TESOL from Northern Illinois University, Dekalb, Il. (1988), and an Education Doctor (Ed.D) degree in Curriculum and Instruction from Illinois State University, Normal, Illinois (1994). His major areas of study are curriculum and instruction design and evaluation. He is teaching Foundations of Education courses and Strategies for Middle and High School preservice teachers. His other interests and research publications include multicultural issues and the integration of new technologies in learning and teaching.

## SUMMARY

Many studies have already explored the range of knowledge, skills and attitudes needed for preservice and inservice teachers. Results from current research on teachers' computer literacy indicate that there still is a need for developing computer-based technology literacy in both prospective and career teachers. Research data also witness to the fact that teachers are ill-prepared to take advantage of the computers they find at their disposal when they enter a teacher education training institution or begin their career in schools. A need to redesign the teacher preparation curricula and instructional designs is recommended for exploration.

The teacher candidates' computer literacy must be identified by using appropriate measures. Some current studies are trying to identify good instruments for needs assessment both at the formative and summative levels of the teacher preparation process. Because of the observed positive correlation between computer knowledge, attitude and use, however, data about computer attitudes and confidence in the ability to use computer-based systems are most needed information for redesigning teacher preparation. Teachers' attitudinal orientation towards computer-based systems can be expressed in terms of concerns about computerized systems as technological innovations (Ciccelli & Baecher, 1989), but they may be better represented as levels of confidence or sense of self-efficacy about the use of such technologies. However, researchers are still uncertain as to whether a unitary factor or the multiple factor theoretical construction of teacher's preparedness should be adopted.

The instrument used by Kinzie & Delcourt (1991), the Attitude towards Computer Technologies (ACT), assesses perceived usefulness of and comfort/anxiety with computer technologies, and the second measurement, the Self-efficacy for Computer Technologies (SCT), assesses perceived Self-efficacy for specific computer technologies and its subscales were found to be reliable. The dual mode of the computer Confidence/Self-efficacy with computer technologies, which was assumed by Kinzie and Delcourt's study, has been adopted in this study as well. Such construction considers Self-efficacy or Confidence with technologies as manifested in a dual mode: the "General Confidence/Self-efficacy" and "Specific or Domain-related Confidence or Self-efficacy" and that there is a relationship between both types of confidence but they are not the same. Data gathered by Kinzie & Delcourt revealed a high reliability of instrument when applied to teacher education students. The issue of unitary and multiple factors remained to be examined for the ACT/SCT items, if they were to be adopted as one instrument. It was also to be determined whether the scale would be reliable when used in the computerized format, which was preferred by design for the Education Courses in the program under study.

This study of the instrument attempts to obtain such information, using a similar population as the one used in the Kinzie & Delcourt study. Data from this study may be a basis for the adoption of one instrument (the Computer Confidence/Self-Efficacy Scale) for the evaluation of teacher education programs which are implementing specific computer literacy content in teacher education courses. This paper reports the findings about the general characteristics of the population for which such an instrument was being tested. The general level of scores on the instrument and the reliability of the instrument as well as the assumption of a multiple factor construction of Computer Confidence/Self-efficacy are checked. The data were obtained from students across courses in a representative teacher education program and over three semesters spanning between Fall 1994 and Fall 1995 in a small private liberal arts college environment in the South-Eastern USA.

## Preservice Teachers' Computer Literacy: Validation of an Instrument to Measure Self-efficacy for Computer-based Technologies

### Introduction

There are a lot of studies that have already explored the range of competencies (knowledge, skills attitudes) needed for teachers both in preservice and inservice career conditions (Furlong, 1983), among which stands out the ability to select and evaluate software, using computers to revise and edit lesson plans, write to parents, keep records, and prepare tests, access databases, and assuming the role of instructional computing designer and coordinator. Ness (1991) has identified similar competencies, which were recommended by the most recent National Conference on Computer Education (NCCE) for the 1990's after the previous guidelines of that conference for the 1980's were reviewed by that same body. The NCCE set of competencies is comprehensive of teacher competencies as defined in some other most recent literature (Duckett, 1995).

Results of four questionnaires that evaluated skills before the course and after one year of teaching with students were obtained in a study by Sanders (1992). The prospective teachers had just completed a primary post-graduate certificate of education course indicate the needs for developing computer technology literacy in prospective teachers. Ellis & Kuerbis

(1991) have indicated such needs for a curriculum for preparing science teachers to use microcomputers in a project called ENLIST Micros as a means to improve quality and intensity of microcomputer use in science teaching.

Questions continue to be raised (Wilson, 1990) concerning the preparedness of teacher trainees for computer utilization and the issue is growing worldwide. For example, in Wilson's recent Australian study, it was observed that the majority of students were positively inclined but ill prepared to take advantage of the computers they find at their disposal when entering a teacher education training institution. A redesign of the teacher preparation curricula and instructional designs was recommended for an exploration of solutions.

To obtain effective instructional designs for teachers' preparedness for computer-based technologies, the teacher candidates' computer literacy (knowledge, skills and attitudes) needs to be identified using appropriate measures. There are ongoing studies that are trying to identify good instruments for needs assessment both at the formative and summative levels (Dologite, 1988). In many of these instruments, rather than gauging computer "knowledge," the measurement of computer attitudes is preferred as being most helpful in providing needed information input for program redesign. The choice is based on the indications from many studies that computer knowledge and attitude often correlate positively (Bitter & Davis, 1985). For instance, in the Bitter & Davis's study of 240 Arizona teachers,

the results revealed a positive correlation between attitude and knowledge level, with teachers indicating an appreciation for classroom computers and expressing interest in expanding their knowledge. These teachers were enrolled in computer education classes when the study was conducted.

One aspect of the attitudinal orientation of teacher candidates is expressed in terms of attitudes and levels of confidence in user's ability, also known as "Self-efficacy." However, the number of factors to be posited in the instrumentation about teacher's confidence about technologies and self-efficacy for their use in education has not been determined yet. As a result, researchers are still uncertain whether a unitary or a multiple factor theoretical construct is to be adopted. For example, Poage (1991) views the degree of confidence about computerized technologies and their use in education as operating on a variety of factors and suggests that the construct may be examined either under one or many factors. Using Likert-style items to be scored on the Agreement/Disagreement continuum, his study of a 16-item confidence scale obtained a standardized alpha coefficient of .78. The identified five factors are: (1) confidence in classroom performance, (2) confidence in abilities to learn new materials or techniques, (3) confidence in hardware usage and repairs, (4) confidence in knowledge of content area subject matter, and (5) confidence in abilities to learn using alternative learning styles. Yet it

appears that the areas examined by Poage, especially under his first, second, fourth and fifth factors, may be less direct measures of attitudes, beliefs or self-efficacy about technology. Poage's concerns were more focused on confidence in learning and using "technology as an innovation."

Torardi (1985) also reported a study of a "criterion-referenced" test instrument developed at IOWA, known as the Standardized Test of Computer Literacy (STCL). Results from the validation of the final 80-item test indicate that the STCL was both a valid and reliable measure of computer literacy. However, Torardi did not elaborate on the issue of confidence/self-efficacy for the teachers as users of computer-based technologies and little is known about the validity of the instrument itself.

But, since the 1980's, more and more instruments have been developed with a focus on attitudes and beliefs about computers, without attempting to interpret those attitudes and beliefs as levels of confidence or indicators of self-efficacy. Most studies have attempted to establish each instrument usefulness for teacher preparation in preservice college environments by identifying the instrument reliability, establishing factorial validity, and examining fit to a unidimensional model (Ellsworth & Bowman, 1982; Paprzycki & Vidakovic, 1994; Kluever et al., 1992; Troutman, 1991).

Among the attitudes scales that have been recently implemented is the instrument developed by Kluever and colleagues



(1992). In this pretest/posttest study of inservice teachers, mentoring teachers took workshops, and after 9 months a self-evaluation of teaching skills including computer use were conducted. There are suggestions from results that their Computer Attitude Scale (CAS) was a reliable instrument for measuring teachers' attitudes toward and impressions of the educational applications of computers, that it could be used as a total score or separated into four related subscales, and that it yielded pretest and posttest differences which could be interpreted as one indicator of the effect of training in the use of computers in schools; and finally it was suggested that the instrument gave useful pretest data for the identification of potential training emphases regarding teachers' attitudes about computers.

Troutman (1991) also examined attitudes toward personal and school use of computers using two scales, the Attitude Toward the Use of Computers in Schooling (ATSC) and the Attitude Toward Personal Use of Computers (ATPC). The ATPC was a measure of more general attitudes. However, scores on both measurements were highly correlated (.80) and reliability and stability was obtained with a Cronbach alpha coefficient of .97 for RATC and .90 for RATPC, which supported the unitary factor for the interpretation of the results. Troutman concluded that those who feel "secure about their own personal use of computers also feel positive towards the use of computers in schools" (p. 285). Most

items on the two measures can be easily paired with the items on the CAS (Kluever et al., 1992) and the ACT/STC (Kinzie & Delcourt, 1991). Therefore, a high correlation between this instrument and the CAS or the ACT/STC or any similar scale should be expected if both were applied under similar conditions.

Paprzycki & Vidakovic (1994) developed their Attitudes Towards Computers Scale in order to examine prospective teachers' attitudes toward computers as well as differences between prospective teachers and populations from other majors. However, only nine questions were probing the respondents' current feelings about computers. The rest of the instrument gauged intensity of feelings about owning, roles of computers and attitudes towards learning and attitude towards the course.

The structure of the confidence or self-efficacy measurement, which is proposed in this study as the basis of the instrumentation, was initially developed and studied by Kinzie & Delcourt (1991) who took a slightly different perspective for the interpretation of teacher's literacy from the one that is suggested in this study. Both preservice and in-service teachers were used as subjects. The measurements in this study linked attitudes and self-efficacy toward computer use and used a two-part instrument. The first part, the Attitudes toward Computer Technologies (ACT), posited the attitudes as manifested through two factors: perceived usefulness of and comfort/anxiety with computer technologies. The second measurement, the Self-efficacy

for Computer Technologies (SCT), assessed the preservice teacher's perceived Self-efficacy for specific computer technologies (word processing, electronic mail, and CD-ROM databases). The administration of these two instruments indicated evidence for retaining the concept of the two factors of comfort/anxiety and usefulness for the ACT, and the three empirically identified factors for the SCT mirrored the concepts of word processing, electronic mail, and CD-ROM data bases. Subscales for both instruments were found to be reliable. Results of regression analyses suggested that actual experience with computer technologies was a strong predictor of attitudes and Self-efficacy and that computer use correlated with the degrees of confidence and the kind of attitudes towards computerized technologies.

The instruments used by Kinzie and Delcourt, were found a more interesting set to be used as an assessment tool in a program which aimed at enhancing both the general literacy levels and introduce students to exploring the use of specific media in their connection to teaching and learning. The instrument by Kinzie & Delcourt (1991) has a two-pronged focus. The general attitudes are gauged by the Attitudes toward Computer Technologies (ACT), which assesses perceived usefulness of and comfort/anxiety with computer technologies in general, and the specific attitudes measured by the Self-efficacy for Computer Technologies (SCT), which assesses perceived Self-efficacy for

specific areas of application of the computer technologies (word processing, electronic mail, and CD-ROM databases). For the sake of interpreting computer confidence/self-efficacy, this study considers only two levels of confidence or self-efficacy: the general use of Computers and domain-specific confidence/self-efficacy.

Data gathered earlier by Kinzie & Delcourt (1991), who used a paper-and-pencil instrumentation, revealed a reliability alpha coefficient of .89 for the ACT (with 2 subscales of Anxiety/Comfort .90, and usefulness .83). The self-efficacy for specific technologies was separately examined and reliability coefficients of .97, .98 and .98 were found for wordprocessing, E-Mail and databases respectively. The reliability for the ACT/SCT as a whole was not calculated since the one-factor construct was "a priori" ruled out on purely logical grounds. The issue of unitary and multiple factors remained to be examined for the ACT/SCT items, if they were to be adopted as one instrument. It was also to be determined whether a similar scale, to be named the Computer confidence Scale, would be reliable when used in a different administration format than the paper-and-pencil used for the ACT/STC. By design, the computerized format was the preferred administration format for the Computer Confidence Scale to be used in the education courses in the program under study.

### Theoretical Considerations

The Computer Confidence/Self-efficacy Scale is an improvement on the ACT/STC in many ways. While agreeing with a multiple factors construct of Computer Self-efficacy, I am assuming in this study that there is a sense of self-efficacy with computers and computerized data systems in general, which was gauged by the ACT, and a sense of domain-specific computer efficacy which was gauged by the STC. On the other hand, the number and format of items as well as the number of domains for the specific self-efficacy were reexamined for reason that are explained under the section on instrument. Such changes were brought to the contents of the ACT/STC to make this new Computer Confidence/ Self-Efficacy Scale.

This study of the instrument attempts to obtain information about measurement reliability and validity, and assumes a similarity between the student population in this program and the population studied in the Kinzie & Delcourt study, which will be used for comparison. Early studies have indicated differences of performance on a variety of computer literacy measurements for variables such as college, gender, major, prior computer experience or use habit, and anxiety (Kinzie & Delcourt, 1991; Liao, 1994; Liu, Reed & Phillips, 1992; Loyd & Cressard, 1984, 1995, 1996; Loyd & Loyd, 1988, 1986; Morahan, et al., 1992).

## Questions

The present study was conducted to try to answer the following three sets of questions:

General Characteristics

- (1a) What are the general characteristics of the population for which the computerized Computer Confidence/Self-efficacy Scale was applied?
- (1b) What are the characteristics of the population with regards to the features measured by the Computer Confidence Scale?

Instrument Reliability

- (2) Is the instrument internally consistent and reliable as a whole and in its parts in its computerized administration and how do scores on this instrument compare with results obtained from the previous study of a similar instrument using a similar?
- (3) Is the Computer Confidence Scale reliable and stable across courses and over different semesters of application to teacher education students?

Instrument Validity

- (4) Is the unitary factor or a multiple factor preferable when the Computer Confidence Scale is used for formative purposes?
- (5) Do preservice teachers' scores on the Computer Confidence Scale differ for specific groups such as gender, age,

computer use or previous knowledge, based on the theoretical assumptions supported by previous studies of the computer confidence for preservice teachers?

## Method

### Setting and Participants

Students enrolled in the teacher preparation program in a small liberal arts college in the Southeast were used in this study. They were taking the teacher education sequence courses which focused on issues and concerns about self and society in the initial stage in Education as their "minor." Meanwhile, they along with their Education 202 and Education 301 courses, they were continuing their involvement in the content area courses as requirements for their baccalaureate major. They represented a mix with a majority of traditional undergraduate students and a few returning second-career students as found in small liberal art colleges in a rural, predominantly white community in the South-Eastern USA. A very small percentage of the group were transfer students from neighboring public community colleges. The teacher candidates were either sophomore, junior or senior at the time they enrolled in the education sequence (The Handbook, 1995). Most candidates had a GPA equal to or above 2.50 on admission into the teacher education program and had been

required to maintain a GPA of 3.00 in their teacher education curriculum.

The Instrument (The Computerized Computer Confidence/Self-efficacy Scale)

The content of the items in this version of the Computer Confidence Scale instrument was based on the contents of the items used and tested by Kinzie & Delcourt (1991). The presentation of response to item choices as well as the wording of items in the Self-efficacy part of the instrument were modified. The final two-part instrument was administered by a computer. Forty-six items (see Appendix 1) were prepared as short text files to be viewed on a computer screen. Answer choices were expressed in terms of agreement/disagreement on a five-point scale instead of the four point-scale used by the Kinzie & Delcourt's paper and pencil instrument. The five-point scale was preferred to the four-point scale because it offered a possibility for a middling (Neither/Nor) position at score 3, which would stand in the theoretically constructed position for the Zero position on a bell curve. The first part was conceptualized as the "General Self-efficacy for Computer Technologies" (GENUSE) and the second part was focused on three specific areas of computer use in education as targeted by the course designer of Education 202 and Education 301. This part



focused on text treatment (WPUSE), use of computer communications (COMUSE), and quantifiable data treatment (DTBSPRED). A fourth area, multimedia in learning and teaching, was not represented in the corpus for items, even though competencies in that area were targeted in the two courses.

The scores for strong agreement were coded as 1 (least desirable) and strongest disagreement with the statements was coded as 5 (most desirable orientation) after applying the necessary re-coding.

### Procedures

The instrument questions and alternative choices appeared on the monitor screen with appropriate instruction for proceeding within the program. The instrument items are presented as Appendix 1. The instrument was administered at the beginning of the semester to obtain the data for the on-going research. Then the teacher candidates were exposed to learning activities in an instructional design which focused on issues of education, integrated with involvement with technology (for Education 202) and Historical/social/philosophical foundations also integrated with specific uses of computerized technology (for Education 301 students). The integration of computer technologies in the course design reflected features of Javetz's conceptual approach (Javetz, 1991) and Bauer & Ellefsen 's "anchored instruction"

model in those two preservice education courses.

The Computer Confidence Scale instrument was administered to the preservice teachers in each of the Education-202 and Education-301 classes during the semesters spanning Fall 1994 and Fall 1995. The two courses are offered in a sequence. In all, the sample totalled 58 students by Fall 1995.

### Statistical Design and Hypotheses

The general population characteristics and response to instrument were examined through descriptive statistical data (frequencies, count, mean and standard deviation) but no specific test statistic was run for this part. A reliability test was run on the 46 items and on all four sections of the instrument, with all items entered using the SPSS V4.0 statistical package for PC's using the RELIABILITY procedure.

After re-coding all items so that all desirable levels of confidence were value "5" and the least desirable levels were "1" for both positively and negatively worded items, the items for general attitude or comfort with computers were labelled GENUSE. The items for self-efficacy with specific technologies were variables and were labeled as following: WPUSE for efficacy or comfort using the wordprocessor, COMUSE for comfort or efficacy using computerized communications systems, and DTBSPRED for comfort or efficacy using spreadsheets and databases.

Investigation of instrument validity was performed by using a correlation check between the instrument as whole and the scores on the parts of the instrument, as well as an analysis of variance on a variable of interest.

Hypotheses. The following hypotheses were formulated for the study:

- (1) There is no difference between the general characteristics and response pattern of the population for which this instrument was used and the ones obtained about similar populations with regard to the features measured by the Computer Confidence Scale?
- (2) There is no relationship among scores on the items of the whole instrument and the scores on the total instrument. There is no relationship among scores on the items of each part and the total scores on the parts.
- (3) There is no relationship between items on the whole scale and on the parts of the Computer Confidence Scale across courses or over different semesters of instrument application to teacher education students.
- (4) There is no relationship between scores on the total instrument and scores on the parts of the instrument (to support the adoption of either a unitary or a multiple factor construct for the instrument).

- (5) There is no difference of scores between teacher education students based on their level of computer use or previous experience.

Analyses The reliability check was conducted first on each part of the instrument under the assumption of a multiple factor, then, on the whole instrument under the assumption of a unitary factor. The appropriate procedure for default alpha levels and summary statistics was applied. To determine the theoretical construct validity of the instrument, a correlation was used to see the degree of relationship between all parts of the Computer Confidence Scale and the whole instrument, and the correlation of each part with all other parts of the instrument. Also an analysis of variance of scores on instrument based on the variable of computer use (GNCOMPUS) was made to find if results the theoretical position of researchers on computer confidence/Self-efficacy.

## Results

### General Population Characteristics and Response to Instrument.

The general characteristics of this group, considered as a sample of potential teacher education candidates for which this instrument was being developed, had to be found. The similarity

between this group as a sample and populations involved in previous studies was to be examined with regard to the features measured by the instrument. Frequencies, means and percentages were obtained first on the general features of the population. The counts and frequency distributions of the sample are shown in Table 1 below.

Table 1: General features of the sample of teacher education students

|          | Value Label      | f  | Percent | Cum<br>Percent |
|----------|------------------|----|---------|----------------|
| TERM     | Fall             | 46 | 79      | 79             |
|          | Spring           | 12 | 21      | 100            |
| COURSE   | Educ-202         | 48 | 83      | 83             |
|          | Educ-301         | 10 | 17      | 100            |
| GENDER   | Male             | 18 | 31      | 31             |
|          | Female           | 40 | 69      | 100            |
| AGE      | 18-20 Years      | 30 | 52      | 52             |
|          | 21-25 Years      | 17 | 29      | 81             |
|          | 25 Years or More | 11 | 19      | 100            |
| ETHNICIT | Non-Whites       | 9  | 16      | 16             |
|          | Whites           | 49 | 84      | 100            |
| CLASSRNK | Sophomore        | 30 | 52      | 52             |
|          | Junior           | 18 | 31      | 83             |
|          | Senior           | 10 | 17      | 100            |
| TEACHARE | Fine Art/PE      | 14 | 24      | 24             |
|          | Math/Sciences    | 9  | 16      | 71             |
|          | Languages        | 18 | 31      | 55             |
|          | Social Studies   | 17 | 29      | 100            |
| GNCOMPUS | Occasional Use   | 30 | 52      | 52             |
|          | Weekly           | 18 | 31      | 83             |
|          | Daily            | 10 | 17      | 100            |
| HSDIVERS | Low Mix          | 7  | 12      | 12             |
|          | Middle Mix       | 5  | 9       | 21             |
|          | High Mix         | 45 | 79      | 100            |

Note. Low = 0-10% minorities; Middle =11-25% minorities; High= 26% or more minorities

To find the characteristics of the population with regards to the features measured by the Computer Confidence/Self-Efficacy Scale the means, standard deviations were produced on all the items and for each sub-category within the sample. The general trend in the scores on the instrument is reported in Tables 2 through 5 below. As a group, the preservice teachers were above average in their scores on the general attitude part of the instrument (GENUSE) as indicated by the data in Table 2 with score 3.79 being above the midpoint of the scale values.

Table 2: General features of the Computer Confidence Scale scores Teacher Education Students for GENUSE

| VAR      | LABEL        | MEAN   | STD DEV | CASES |
|----------|--------------|--------|---------|-------|
| TERM     | Entire Group | 3.7931 | .7436   | 58    |
|          | Fall         | 3.7174 | .7502   | 46    |
|          | Spring       | 4.0833 | .6686   | 12    |
| COURSE   | Entire Group | 3.7931 | .7436   | 58    |
|          | Educ-202     | 3.8333 | .7244   | 48    |
|          | Educ-301     | 3.6000 | .8433   | 10    |
| GNCOMPUS | Entire Group | 3.7931 | .7436   | 58    |
|          | Occasionally | 3.4667 | .7303   | 30    |
|          | Weekly       | 4.0000 | .5941   | 18    |
| GENDER   | Entire Group | 3.7931 | .7436   | 58    |
|          | Male         | 3.8333 | .6183   | 18    |
|          | Female       | 3.7750 | .8002   | 40    |
| AGE      | Entire Group | 3.7931 | .7436   | 58    |
|          | 18-20 YEARS  | 3.7000 | .7944   | 30    |
|          | 21-24 YEARS  | 4.0000 | .7071   | 17    |
|          | 25-30+ YEARS | 3.7273 | .6467   | 11    |

(table continues)

Table 2: General features of the Computer Confidence Scale  
scores Teacher Education Students for GENUSE

| VAR      | LABEL          | MEAN   | STD DEV | CASES |
|----------|----------------|--------|---------|-------|
| CLASSRNK | Entire Group   | 3.7931 | .7436   | 58    |
|          | Sophomore      | 3.9000 | .8449   | 30    |
|          | Junior         | 3.5556 | .7048   | 18    |
|          | Senior         | 3.9000 | .3162   | 10    |
| ETHNICIT | Entire Group   | 3.7931 | .7436   | 58    |
|          | Non-Whites     | 3.7778 | .8333   | 9     |
|          | Whites         | 3.7959 | .7354   | 49    |
| HSDIVERS | Entire Group   | 3.7895 | .7497   | 57    |
|          | Low Mix        | 4.1429 | .8997   | 7     |
|          | Medium Mix     | 3.8000 | .4472   | 5     |
|          | High Mix       | 3.7333 | .7508   | 45    |
| TEACHARE | Entire Group   | 3.7931 | .7436   | 58    |
|          | Fine Art & PE  | 3.6429 | .7449   | 14    |
|          | Languages      | 3.6111 | .9164   | 18    |
|          | Math/Sciences  | 4.3333 | .5000   | 9     |
|          | Social Studies | 3.8235 | .5286   | 17    |

Note. Low Mix= 0 to 10% Minorities; Medium Mix= 11-25% Minorities  
High Mix= 26% Minorities or more; Entire Group= Valid cases

The scores on the measurement of confidence with Wordprocessing concepts and use were even much higher on the scale than the scores on confidence on general use. The group's score of 4.2 was a lot higher than the scale midpoint, as indicated by the data in Table 3.

Table 3: General features of the Computer Confidence scores for WPUSE

| VAR      | LABEL        | MEAN   | STD DEV | CASES |
|----------|--------------|--------|---------|-------|
| TERM     | Entire Group | 4.2586 | .9470   | 58    |
|          | Fall         | 4.1304 | 1.0024  | 46    |
|          | Spring       | 4.7500 | .4523   | 12    |
| COURSE   | Entire Group | 4.2586 | .9470   | 58    |
|          | Educ-202     | 4.2292 | 1.0156  | 48    |
|          | Educ-301     | 4.4000 | .5164   | 10    |
| GNCOMPUS | Entire Group | 4.2586 | .9470   | 58    |
|          | Occasional   | 3.8333 | .9855   | 30    |
|          | Weekly       | 4.5556 | .7838   | 18    |
|          | Daily        | 5.0000 | .0000   | 10    |
| GENDER   | Entire Group | 4.2586 | .9470   | 58    |
|          | Male         | 4.2222 | .7321   | 18    |
|          | Female       | 4.2750 | 1.0374  | 40    |
| AGE      | Entire Group | 4.2586 | .9470   | 58    |
|          | 18-20 YRS    | 4.3667 | .9279   | 30    |
|          | 21-24 YRS    | 4.3529 | .6063   | 17    |
|          | 25-30 YRS    | 3.8182 | 1.3280  | 11    |
| CLASSRNK | Entire Group | 4.2586 | .9470   | 58    |
|          | Sophomore    | 4.3333 | 1.0933  | 30    |
|          | Junior       | 4.0556 | .8024   | 18    |
|          | Senior       | 4.4000 | .6992   | 10    |
| ETHNICIT | Entire Group | 4.2586 | .9470   | 58    |
|          | Non-Whites   | 4.2222 | 1.0929  | 9     |
|          | Whites       | 4.2653 | .9304   | 49    |
| HSDIVERS | Entire Group | 4.2456 | .9502   | 57    |
|          | Low Mix      | 4.7143 | .4880   | 7     |
|          | Medium Mix   | 4.8000 | .4472   | 5     |
|          | High Mix     | 4.1111 | 1.0050  | 45    |
| TEACHARE | Entire Group | 4.2586 | .9470   | 58    |
|          | Fine Art&PE  | 4.1429 | .6630   | 14    |
|          | Languages    | 4.0000 | .9701   | 18    |
|          | Math/Sci.    | 4.7778 | .4410   | 9     |
|          | Social Stud. | 4.3529 | 1.2217  | 17    |

Note. Low Mix= 0 to 10% Minorities; Medium Mix= 11-25% Minorities  
High Mix= 26% Minorities or more; Entire Group= Valid cases

However, the data on the use of computerized communications systems (COMUSE) indicated a lower than average level of



confidence and use, as indicated by their mean score of 2.3. The data are shown in Table 4 below.

Table 4: General features of the Computer Confidence

Scores for COMUSE

| VARIABLE | LABEL          | MEAN   | STD DEV | CASES |
|----------|----------------|--------|---------|-------|
| TERM     | Entire Group   | 2.3448 | 1.1479  | 58    |
|          | Fall           | 2.1087 | 1.0161  | 46    |
|          | Spring         | 3.2500 | 1.2154  | 12    |
| COURSE   | Entire Group   | 2.3448 | 1.1479  | 58    |
|          | Educ-202       | 2.2708 | 1.1059  | 48    |
|          | Educ-301       | 2.7000 | 1.3375  | 10    |
| GNCOMPUS | Entire Group   | 2.3448 | 1.1479  | 58    |
|          | Occasionally   | 1.9333 | .9072   | 30    |
|          | Weekly         | 2.4444 | 1.0416  | 18    |
| AGE      | Entire Group   | 2.3448 | 1.1479  | 58    |
|          | 18-20          | 2.3000 | 1.0554  | 30    |
|          | 21-24          | 2.5294 | 1.3284  | 17    |
| CLASSRNK | Entire Group   | 2.3448 | 1.1479  | 58    |
|          | Sophomore      | 2.5667 | 1.2507  | 30    |
|          | Junior         | 2.0000 | .9701   | 18    |
| ETHNICIT | Entire Group   | 2.3448 | 1.1479  | 58    |
|          | Non-Whites     | 2.6667 | 1.2247  | 9     |
|          | Whites         | 2.2857 | 1.1365  | 49    |
| HSDIVERS | Entire Group   | 2.3509 | 1.1571  | 57    |
|          | Low Mix        | 2.4286 | .9759   | 7     |
|          | Medium Mix     | 1.6000 | 1.3416  | 5     |
| TEACHARE | Entire Group   | 2.3448 | 1.1479  | 58    |
|          | Arts/PE        | 1.9286 | .8287   | 14    |
|          | Languages      | 2.4444 | 1.2935  | 18    |
|          | Maths/Science  | 2.7778 | 1.2019  | 9     |
|          | Social Studies | 2.3529 | 1.1695  | 17    |

Note. Low Mix= 0 to 10% Minorities; Medium Mix= 11-25% Minorities  
High Mix= 26% Minorities or more; Entire Group= Valid cases

The groups's score on the Confidence/Self-efficacy with

regard to the use of computer databases and spreadsheets was middling, with an average score around the midpoint of the scale (2.7) as indicated by the data in Table 5.

Table 5: General features of the Computer Confidence scores  
for DTBSPRED

| VARIABLE | LABEL         | MEAN   | STD DEV | CASES |
|----------|---------------|--------|---------|-------|
| TERM     | Entire Group  | 2.7069 | 1.0924  | 58    |
|          | Fall          | 2.4783 | .9601   | 46    |
|          | Spring        | 3.5833 | 1.1645  | 12    |
| COURSE   | Entire Group  | 2.7069 | 1.0924  | 58    |
|          | Educ-202      | 2.6042 | 1.0466  | 48    |
|          | Educ-301      | 3.2000 | 1.2293  | 10    |
| GNCOMPUS | Entire Group  | 2.7069 | 1.0924  | 58    |
|          | Occasionally  | 2.3333 | .9589   | 30    |
|          | Weekly        | 2.8333 | .9235   | 18    |
|          | Daily         | 3.6000 | 1.2649  | 10    |
| GENDER   | Entire Group  | 2.7069 | 1.0924  | 58    |
|          | Male          | 2.7222 | .6691   | 18    |
|          | Female        | 2.7000 | 1.2445  | 40    |
| AGE      | Entire Group  | 2.7069 | 1.0924  | 58    |
|          | 18-20 YRS     | 2.7000 | 1.2360  | 30    |
|          | 21-24 YRS     | 3.0000 | 1.0000  | 17    |
|          | 25-30 YRS     | 2.2727 | .6467   | 11    |
| CLASSRNK | Entire Group  | 2.7069 | 1.0924  | 58    |
|          | Sophomore     | 2.8667 | 1.2243  | 30    |
|          | Junior        | 2.3889 | .8498   | 18    |
|          | Senior        | 2.8000 | 1.0328  | 10    |
| ETHNICIT | Entire Group  | 2.7069 | 1.0924  | 58    |
|          | Non-Whites    | 2.8889 | 1.3642  | 9     |
|          | Whites        | 2.6735 | 1.0486  | 49    |
| HSDIVERS | Entire Group  | 2.6842 | 1.0882  | 57    |
|          | Low Mix       | 3.1429 | 1.2150  | 7     |
|          | Medium Mix    | 2.6000 | 1.5166  | 5     |
|          | High Mix      | 2.6222 | 1.0289  | 45    |
| TEACHARE | Entire Group  | 2.7069 | 1.0924  | 58    |
|          | Fine Arts&PE  | 2.5000 | .8549   | 14    |
|          | Languages     | 2.6111 | 1.0369  | 18    |
|          | Math &Science | 3.0000 | 1.4142  | 9     |
|          | Social Sci.   | 2.8235 | 1.1851  | 17    |

Note. Low Mix= 0 to 10% Minorities; Medium Mix= 11-25% Minorities  
High Mix= 26% Minorities or more; Entire Group= Valid cases

Under the assumption of the whole instrument being a measurement of a single construct, the group's mean was also above average on scores on the total instrument variable called TOTAL as indicated by the data in Table 6.

Table 6: General features of the Computer Confidence Scale for TOTAL

| VARIABLE | LABEL        | MEAN   | STD DEV | CASES |
|----------|--------------|--------|---------|-------|
| GENDER   | Entire Group | 4.1816 | .4385   | 58    |
|          | Male         | 4.2033 | .3101   | 18    |
|          | Female       | 4.1719 | .4886   | 40    |
| AGE      | Entire Group | 4.1816 | .4385   | 58    |
|          | 18-20        | 4.1706 | .4777   | 30    |
|          | 21-24        | 4.2084 | .3252   | 17    |
|          | 25-30        | 4.1703 | .5128   | 11    |
| TERM     | Entire Group | 4.1816 | .4385   | 58    |
|          | Fall         | 4.1790 | .4489   | 46    |
|          | Spring       | 4.1917 | .4144   | 12    |
| COURSE   | Entire Group | 4.1816 | .4385   | 58    |
|          | Educ-202     | 4.2160 | .4633   | 48    |
|          | Educ-301     | 4.0168 | .2451   | 10    |
| GNCOMPUS | Entire Group | 4.1816 | .4385   | 58    |
|          | Never        | 3.6677 | .5947   | 5     |
|          | Occasionally | 4.1094 | .3851   | 25    |
|          | Weekly       | 4.3282 | .3725   | 18    |
| CLASSRNK | Daily        | 4.3552 | .4064   | 10    |
|          | Entire Group | 4.1816 | .4385   | 58    |
|          | Sophomore    | 4.1964 | .5239   | 30    |
|          | Junior       | 4.1441 | .3375   | 18    |
|          | Senior       | 4.2047 | .3377   | 10    |

Note. Low Mix= 0 to 10% Minorities; Medium Mix= 11-25% Minorities  
High Mix= 26% Minorities or more; Entire Group= Valid cases

For program evaluation and assessment purposes, the researcher was interested in scores on the variables TOTAL,

GENUSE, COMUSE, DTBSPRED by groups identified by class. Also the previous knowledge or use habit (GENCOMPUS) was important to monitor. The mean scores on those variables are displayed in the figures in Appendix 3.

#### Reliability of Instrument.

To find if the reliability of the instrument was obtained in this administration format and whether the instrument's reliability coefficient would be different from the one obtained in the previous instrument study, a reliability check procedure was applied, using the statistical package SPSSPC V.4.0. Each part and the whole Computer Confidence/Self-efficacy Scale were examined. The reliability data for the GENUSE are presented in Table 7 below. The Cronbach alpha levels are indicated for each item and for the total instrument.

Table 7: Reliability for items of GENUSE

| ITEM ID# | MEAN IF ITEM DELETED | VARIANCE IF ITEM DELETED | ITEM-TOTAL CORREL. | SQUARED MULTIPLE CORREL. | ALPHA for INSTRUMENT IF ITEM DELETED |
|----------|----------------------|--------------------------|--------------------|--------------------------|--------------------------------------|
| ITEM1001 | 68.2414              | 128.3618                 | .7325              | .7267                    | .9245                                |
| ITEM1002 | 68.2414              | 142.2565                 | .2011              | .3614                    | .9345                                |
| ITEM1003 | 68.6552              | 126.4404                 | .7239              | .7026                    | .9248                                |
| ITEM1004 | 68.2241              | 133.2647                 | .6496              | .6219                    | .9266                                |
| ITEM1005 | 67.8448              | 137.5720                 | .5708              | .6258                    | .9284                                |
| ITEM1006 | 68.5000              | 124.8158                 | .8172              | .7826                    | .9223                                |
| ITEM1007 | 68.0690              | 136.7320                 | .3966              | .4740                    | .9318                                |
| ITEM1008 | 68.7069              | 124.6670                 | .7771              | .8277                    | .9234                                |
| ITEM1009 | 68.1379              | 141.8052                 | .2545              | .4296                    | .9332                                |
| ITEM1010 | 68.5172              | 135.4471                 | .4848              | .5054                    | .9298                                |
| ITEM1011 | 68.4828              | 121.9734                 | .8539              | .9094                    | .9213                                |
| ITEM1012 | 68.8448              | 123.5720                 | .8037              | .8620                    | .9227                                |
| ITEM1013 | 67.9483              | 138.1201                 | .6121              | .6288                    | .9282                                |
| ITEM1014 | 68.5172              | 127.5523                 | .8198              | .7760                    | .9227                                |
| ITEM1015 | 68.1724              | 134.9522                 | .5801              | .5836                    | .9279                                |
| ITEM1016 | 68.1379              | 136.4368                 | .5871              | .7009                    | .9280                                |
| ITEM1017 | 68.0690              | 134.7671                 | .6900              | .7145                    | .9264                                |
| ITEM1018 | 68.5172              | 124.8155                 | .8556              | .8413                    | .9215                                |
| ITEM1019 | 68.0345              | 141.1567                 | .2819              | .3438                    | .9329                                |

Note. GENUSE items N=19; Instrument coefficient = .9306

The reliability coefficients for the four sections of the domain-related parts of the instrument are indicated in Table 8 through 11 below. The Cronbach alpha for the confidence or self-efficacy with the wordprocessing and related concepts is indicated in Table 8.

Table 8: Reliability for items of WPUSE

|          | MEAN<br>IF ITEM<br>DELETED | VARIANCE<br>IF ITEM<br>DELETED | ITEM-<br>TOTAL<br>CORREL. | SQUARED<br>MULTIPLE<br>CORRELA. | ALPHA FOR<br>INSTRUMENT IF<br>ITEM DELETED |
|----------|----------------------------|--------------------------------|---------------------------|---------------------------------|--|
| ITEM2001 | 37.3276                    | 61.4522                        | .7167                     | .5500                           | .9471                                      |
| ITEM2002 | 37.5517                    | 59.2692                        | .8125                     | .7747                           | .9431                                      |
| ITEM2003 | 37.3448                    | 60.7211                        | .8960                     | .8310                           | .9416                                      |
| ITEM2004 | 37.8276                    | 56.1101                        | .8191                     | .7530                           | .9430                                      |
| ITEM2005 | 38.0000                    | 57.0175                        | .8029                     | .7858                           | .9435                                      |
| ITEM2006 | 37.3103                    | 59.8669                        | .8414                     | .8538                           | .9424                                      |
| ITEM2007 | 38.0000                    | 58.8421                        | .6346                     | .5039                           | .9525                                      |
| ITEM2008 | 37.3621                    | 60.0596                        | .7896                     | .7702                           | .9442                                      |
| ITEM2009 | 37.3966                    | 57.1207                        | .8867                     | .8346                           | .9395                                      |
| ITEM2010 | 37.8621                    | 57.1736                        | .7897                     | .7193                           | .9442                                      |

Note. WPUSE items N=10; Instrument coefficient = .9494

The reliability coefficient for the self-efficacy or confidence with communications systems (COMUSE) is indicated by the Cronbach alpha values in Table 9 below.

Table 9: Reliability for items of COMUSE

|          | MEAN<br>IF ITEM<br>DELETED | VARIANCE<br>IF ITEM<br>DELETED | ITEM-<br>TOTAL<br>CORREL. | SQUARED<br>MULTIPLE<br>CORRELA. | ALPHA FOR<br>INSTRUMENT IF<br>ITEM DELETED |
|----------|----------------------------|--------------------------------|---------------------------|---------------------------------|--|
| ITEM2011 | 21.5345                    | 23.4462                        | .9445                     | .9374                           | .5713                                      |
| ITEM2012 | 21.4310                    | 22.0390                        | .9737                     | .9862                           | .5503                                      |
| ITEM2013 | 21.4310                    | 22.1794                        | .9723                     | .9864                           | .5522                                      |
| ITEM2014 | 21.5862                    | 23.2644                        | .9721                     | .9664                           | .5660                                      |
| ITEM2015 | 21.5000                    | 22.2544                        | .9681                     | .9716                           | .5537                                      |
| ITEM2016 | 21.6724                    | 24.2943                        | .8492                     | .9887                           | .5918                                      |
| ITEM2017 | 21.6724                    | 24.6803                        | .8371                     | .9949                           | .5972                                      |
| ITEM2018 | 20.1379                    | 48.8227                        | -.9174                    | .9907                           | .8672                                      |
| ITEM2019 | 20.2069                    | 50.3424                        | -.9384                    | .9284                           | .8803                                      |

Note. COMUSE items N=9; Instrument coefficient = .7099

The reliability coefficient for the self-efficacy or confidence with spreadsheets and databases is indicated by the Cronbach alpha values in Table 10 below.

Table 10: Reliability for items of DTBSPRED

|          | MEAN<br>IF ITEM<br>DELETED | VARIANCE<br>IF ITEM<br>DELETED | ITEM-<br>TOTAL<br>CORREL. | SQUARED<br>MULTIPLE<br>CORRELA. | ALPHA FOR<br>INSTRUMENT IF<br>ITEM DELETED |
|----------|----------------------------|--------------------------------|---------------------------|---------------------------------|--|
| ITEM2020 | 22.9310                    | 51.5390                        | .7236                     | .6135                           | .9005                                      |
| ITEM2021 | 23.1034                    | 50.6558                        | .7395                     | .7081                           | .8991                                      |
| ITEM2022 | 23.2759                    | 48.9752                        | .8399                     | .9025                           | .8902                                      |
| ITEM2023 | 23.2069                    | 50.0968                        | .7915                     | .8781                           | .8947                                      |
| ITEM2024 | 23.0345                    | 50.1742                        | .8290                     | .7877                           | .8918                                      |
| ITEM2025 | 23.4310                    | 51.1267                        | .6917                     | .6041                           | .9034                                      |
| ITEM2026 | 23.1724                    | 52.2154                        | .6866                     | .7011                           | .9036                                      |
| ITEM2027 | 23.4655                    | 56.7444                        | .4283                     | .4004                           | .9238                                      |

Note. DTBSPRED items N=8; Instruments coefficient= .9126

The reliability coefficient for the self-efficacy or confidence level when all items are considered as a single instrument (Unitary construct) is indicated by the Cronbach alpha values in Table 11 below.

Table 11: Reliability for all items as one instrument

|          | MEAN<br>IF ITEM<br>DELETED | VARIANCE<br>IF ITEM<br>DELETED | ITEM-<br>TOTAL<br>CORREL. | ALPHA FOR<br>INSTRUMENT IF<br>ITEM DELETED |
|----------|----------------------------|--------------------------------|---------------------------|--|
| ITEM1001 | 160.4310                   | 337.2671                       | .6688                     | .8613                                      |
| ITEM1002 | 160.4310                   | 358.4601                       | .1609                     | .8696                                      |
| ITEM1003 | 160.8448                   | 332.0983                       | .7185                     | .8596                                      |
| ITEM1004 | 160.4138                   | 345.4047                       | .5641                     | .8640                                      |
| ITEM1005 | 160.0345                   | 353.5777                       | .4068                     | .8668                                      |
| ITEM1006 | 160.6897                   | 329.1301                       | .8170                     | .8579                                      |
| ITEM1007 | 160.2586                   | 354.2653                       | .2395                     | .8687                                      |
| ITEM1008 | 160.8966                   | 329.7084                       | .7589                     | .8586                                      |
| ITEM1009 | 160.3276                   | 358.2241                       | .1903                     | .8692                                      |
| ITEM1010 | 160.7069                   | 347.2985                       | .4580                     | .8653                                      |
| ITEM1011 | 160.6724                   | 324.5048                       | .8535                     | .8563                                      |
| ITEM1012 | 161.0345                   | 327.0865                       | .8053                     | .8575                                      |
| ITEM1013 | 160.1379                   | 354.4368                       | .4255                     | .8669                                      |
| ITEM1014 | 160.7069                   | 336.4915                       | .7338                     | .8606                                      |
| ITEM1015 | 160.3621                   | 346.4105                       | .5493                     | .8644                                      |
| ITEM1016 | 160.3276                   | 352.0838                       | .4253                     | .8664                                      |
| ITEM1017 | 160.2586                   | 347.5635                       | .5954                     | .8644                                      |
| ITEM1018 | 160.7069                   | 331.1933                       | .7992                     | .8586                                      |
| ITEM1019 | 160.2241                   | 358.1770                       | .1857                     | .8693                                      |
| ITEM2001 | 159.8448                   | 343.4316                       | .6107                     | .8632                                      |
| ITEM2002 | 160.0690                   | 336.9074                       | .7510                     | .8606                                      |
| ITEM2003 | 159.8621                   | 342.3666                       | .7396                     | .8622                                      |
| ITEM2004 | 160.3448                   | 333.3176                       | .6770                     | .8604                                      |
| ITEM2005 | 160.5172                   | 334.0436                       | .6919                     | .8603                                      |
| ITEM2006 | 159.8276                   | 342.3908                       | .6429                     | .8627                                      |
| ITEM2007 | 160.5172                   | 340.8155                       | .4880                     | .8641                                      |
| ITEM2008 | 159.8793                   | 343.6168                       | .5791                     | .8635                                      |
| ITEM2009 | 159.9138                   | 336.0100                       | .7103                     | .8606                                      |
| ITEM2010 | 160.3793                   | 332.6606                       | .7240                     | .8597                                      |
| ITEM2011 | 161.9310                   | 342.3460                       | .4748                     | .8645                                      |
| ITEM2012 | 161.8276                   | 342.0048                       | .4309                     | .8652                                      |
| ITEM2013 | 161.8276                   | 342.5662                       | .4240                     | .8653                                      |
| ITEM2014 | 161.9828                   | 345.4208                       | .4046                     | .8658                                      |

(table continues)



Table 11: Reliability for all items as one instrument

|          | MEAN<br>IF ITEM<br>DELETED | VARIANCE<br>IF ITEM<br>DELETED | ITEM-<br>TOTAL<br>CORREL. | ALPHA FOR<br>INSTRUMENT IF<br>ITEM DELETED |
|----------|----------------------------|--------------------------------|---------------------------|--|
| ITEM2015 | 161.8966                   | 342.2698                       | .4320                     | .8652                                      |
| ITEM2016 | 162.0690                   | 348.8724                       | .3187                     | .8675                                      |
| ITEM2017 | 162.0690                   | 348.3460                       | .3414                     | .8670                                      |
| ITEM2018 | 160.5345                   | 382.7093                       | -.4432                    | .8810                                      |
| ITEM2019 | 160.6034                   | 385.4014                       | -.4704                    | .8826                                      |
| ITEM2020 | 160.7069                   | 370.3863                       | -.1600                    | .8771                                      |
| ITEM2021 | 160.8793                   | 368.8799                       | -.1269                    | .8769                                      |
| ITEM2022 | 161.0517                   | 373.7692                       | -.2211                    | .8789                                      |
| ITEM2023 | 160.9828                   | 373.5962                       | -.2210                    | .8786                                      |
| ITEM2024 | 160.8103                   | 375.4546                       | -.2657                    | .8789                                      |
| ITEM2025 | 161.2069                   | 367.8863                       | -.1067                    | .8768                                      |
| ITEM2026 | 160.9483                   | 377.4885                       | -.3035                    | .8798                                      |
| ITEM2027 | 161.2414                   | 381.7302                       | -.3918                    | .8813                                      |

Note. Total Instrument items N=46; Instrument alpha coefficient = .8823

To find if the reliability levels of the instrument were maintained for the instrument in the new administration format with specific groups, the reliability test procedure was also performed on the data across groups. The specific groups of interest were term, gender, course, and previous use or knowledge of computers (GNCOMPUS). Table 12 indicates the different values of the reliability coefficient of the total instrument and its parts for the specified groups.

Table 12: Reliability coefficient for total instrument and parts  
by term, course, gender, age and gncompus

| CRONBACH ALPHA |                 |                  |                 |                 |                   |
|----------------|-----------------|------------------|-----------------|-----------------|-------------------|
| GROUP          | TOTAL<br>(N=46) | GENUSE<br>(N=19) | WPUSE<br>(N=10) | COMUSE<br>(N=9) | DTBSPRED<br>(N=8) |
| TERM 1         | .9618 (46)      | .9389 (46)       | .9537 (46)      | .9843 (46)      | .8852 (46)        |
| TERM 2         | .9436 (12)      | .8691 (12)       | .8006 (12)      | .9927 (12)      | .9269 (12)        |
| COURSE 1       | .9625 (48)      | .9294 (48)       | .9575 (48)      | .9875 (48)      | .8994 (48)        |
| COURSE 2       | .9722 (10)      | .9332 (10)       | .8155 (10)      | .9927 (10)      | .9526 (10)        |
| GENDER 1       | .9361 (18)      | .8997 (18)       | .9131 (18)      | .9783 (18)      | .7818 (18)        |
| GENDER 2       | .9686 (40)      | .9371 (40)       | .9584 (40)      | .9914 (40)      | .9321 (40)        |
| GNCOMPUS 2     | .9539 (30)      | .9229 (30)       | .9574 (30)      | .9911 (30)      | .9238 (30)        |
| GNCOMPUS 3     | .9405 (28)      | .8990 (28)       | .8768 (28)      | .9843 (28)      | .8747 (28)        |
| AGE 1          | .9639 (30)      | .9281 (30)       | .9374 (30)      | .9897 (30)      | .9484 (30)        |
| AGE 2          | .9575 (17)      | .9305 (17)       | .9018 (17)      | .9854 (17)      | .8333 (17)        |
| AGE 3          | .9677 (11)      | .9286 (11)       | .9813 (11)      | .9928 (11)      | .8181 (11)        |

Note. ( ) = Number of cases in the group; N= Number of items in instrument part

### Issues of Validity.

To find if there was a relationship between scores on the total instrument and the parts, and among the parts of the instrument itself, a Pearson correlation was run with scores on all parts and scores on the total instrument as variables. It was to be found whether there was no relationship between and among the scores on the total set of items in the Computer Confidence instrument and the parts of the instrument (GENUSE, WPUSE, COMUSE and DTBSPRED). Such relationship would help to support the adoption of either a unitary (with a significantly strong relationship) or a multiple factor (with a strongly weak

relationship). The obtained results for relationship between parts and the whole instrument are shown in Table 13 below.

Table 13: Correlation for instrument parts and whole instrument

| Variable | Cases   | Mean    |         | Std Dev |         | CORRELATION<br>GENUSE |
|----------|---------|---------|---------|---------|---------|-----------------------|
|          |         | TOTAL   | GENUSE  | WPUSE   | COMUSE  |                       |
| TOTAL    | 1.0000  | .7237** | .6671** | .7129** | .6960** |                       |
| GENUSE   | .7237** | 1.0000  | .5756** | .3728*  | .3344*  |                       |
| WPUSE    | .6671** | .5756** | 1.0000  | .4330** | .4307** |                       |
| COMUSE   | .7129** | .3728*  | .4330** | 1.0000  | .5297** |                       |
| DTBSPRED | .6960** | .3344*  | .4307** | .5297** | 1.0000  |                       |

Note. N of valid cases= 58; (\*) = 1-tailed significance  $p < .01$  ;  
(\*\*) = one-tailed significance  $p < .001$ ;

As the data in Table 13 indicate, all parts are predictive of the total at a significant level ( $p > .001$ ,  $r = .7$ ). However the only strong positive correlation is between WPUSE and GENUSE; all parts of the scale have a weaker correlation among themselves ( $r = .5$  or lower).

Moreover, the theoretical construction of Computer Confidence and Self-efficacy as being dependent on computer use and previous knowledge is indicated by the data drawn for specific groups within the teacher education student population. According to theory established by previous research, individuals with higher rate of use (weekly or daily users) had significantly higher and positive confidence and sense of self-efficacy than the people with no experience or low users (occasional use or

never use) both in general and for specific domains of use of computer-based technologies (See Table 14). The  $t$ -test analysis of the data is based on levels of computer use (GNCOMPUS), the data on other group variables are reported in detailed tables under Appendix 2.

Table 14: Analysis of Variance for Total Score on the Computer Confidence Scale for GNCOMPUS

| VAR      | SOURCE OF VAR  | Sum of Squares | D.F. | Mean Square | F      | Sig.   |
|----------|----------------|----------------|------|-------------|--------|--------|
| GENUSE   | Between Groups | 7.6506         | 2    | 3.8253      | 8.8153 | .0005* |
|          | Within Groups  | 23.8667        | 55   | .4339       |        |        |
| WPUSE    | Between Groups | 12.5096        | 2    | 6.2548      | 8.9097 | .0004* |
|          | Within Groups  | 38.6111        | 55   | .7020       |        |        |
| COMUSE   | Between Groups | 16.3923        | 2    | 8.1962      | 7.6781 | .0011* |
|          | Within Groups  | 58.7111        | 55   | 1.0675      |        |        |
| DTBSPRED | Between Groups | 12.4506        | 2    | 6.2253      | 6.1618 | .0038* |
|          | Within Groups  | 55.5667        | 55   | 1.0103      |        |        |

Note. \*=Significant at  $p < 0.05$

### Discussion

This study of the instrument is an attempt to obtain information about the teacher education students under the assumption of similarity between this program's student population and the population studied in the Kinzie & Delcourt study. The hypothesis of no difference was supported by the data. The group on which the data were collected exhibited

similar characteristics as the ones obtained for the population in the Kinzie & Delcourt study with regards to the features measured by the Computer Confidence Scale. Moreover, the students in teacher education exhibit a level of confidence and sense of self-efficacy slightly higher than average in general, but weak in specific areas, as indicated by their scores on the five-points Confidence/Self-efficacy scale (see graphically represented data in Figures 1 through 6 in Appendix 3).

Kinzie & Delcourt's paper-and-pencil instrument revealed a reliability alpha of .89 (with 2 subscales of Anxiety/Comfort .90, and usefulness .83). The prospective teachers' self-efficacy for specific technologies was separately examined and reliability coefficients of .97, .98 and .98 were found for wordprocessing, E-Mail and databases respectively. The hypothesis of no relationship between items and total scores on instrument and its parts is not supported. Also the alpha levels obtained in the study of each part of the computerized Computer Confidence Scale compare with and the ones obtained from the previous study of this instrument. The coefficient for the instrument parts in this study were .93 for GENUSE, .94 for WPUSE, .70 for COMUSE and .91 for DTBSPRED.

The reliability of instrument was to be examined also for different groups in the sample. The hypothesis of "no relationship of scores on items and total instrument across courses and over semesters of instrument application to teacher

education students" was not supported by the data. The reliability levels for groups identified by semesters, courses, gender, and use habit compared with the reliability coefficients obtained for the whole sample. The Cronbach alpha values were above .90 for all identified sub-categories.

The reliability for the ACT/SCT as a whole was not calculated in the Kinzie & Delcourt study (1991) and the multiple factor construct was not empirically examined. The issue of unitary and multiple factors remained to be examined for the Computer Confidence/Self-efficacy Scale items. It was to be determined empirically through the test of relationship between scores on parts of instrument and scores on total instrument. The hypothesis of "no relationship between the total and the parts of the instrument" was rejected in the test of relationship between parts and total instrument. All parts correlated with the total instrument scores. However, even though scores on all parts predicted highly scores on the total instrument, scores on the instrument parts were not strongly correlated among themselves, with the exception of GENUSE and WPUSE. This indicates that a multiple factor construct must be adopted for the instrument. There is a reality to be called "General Computer Self-efficacy" and three "Domain-specific Computer Self-efficacy" which can and must be measured and interpreted separately.

In the Kinzie and Delcourt study of the instrument as well

as other studies of teacher's attitude, beliefs, confidence/self-efficacy and computer use, it was suggested that actual experience with computer technologies was a strong predictor of attitudes and Self-efficacy and that computer use or previous experience with computers correlated positively with the degrees of confidence and the kind of attitudes towards computerized technologies. These findings were supported in this study when the differences in the levels of confidence were examined for the category GNCOMPUS with scores on general computer knowledge and use, wordprocessing, communications and databases/spreadsheet.

### Conclusions

As these data revealed, the Computer Confidence/Self-efficacy Scale in its computerized format is a highly reliable instrument for measuring the levels of confidence for preservice teachers under the conditions of this teacher education program and similar programs. The instrument must be interpreted under the assumptions of a multiple factor construct of Computer Confidence, which consists of two major parts: the general computer confidence and efficacy, and the specific computer confidence and self-efficacy. The domain-specific self-efficacy part may consist of as many parts as identified in the manner dictated by the focus for a given teacher preparation program. Those areas should be among the ones that have been empirically identified for their relevance in teaching and learning or

derived from areas in which students show most weakness. In this program for example, preservice teachers indicate a good level of general use (3.8), particularly in the use of wordprocessing (4.2); however, their scores in the areas of communications through networks (E-Mail) are lower (2.3), as well as the areas of use of databases, spreadsheets and on-line CD-ROM databases (2.7).

This instrument must be refined by increasing the number of items in the specific parts of the instrument. An area that needs to be included is the use of multimedia and other interactive systems for learning and teaching (such as multimedia and the use of authoring systems and wide area networks such as the Internet).

Participation in teacher education under this instructional design affects the education students' level of concerns in general as they go from education 202 to education 300-level classes. In this case, the teacher education students, who are younger and have longer life exposure to computers, indicate a higher degree of confidence in general terms of use than their seniors at the Education-300 level; but, the levels of confidence/self-efficacy are higher for the 300-level students who have been longer in teacher education, i.e they are in their second semester in education courses integrating computer technologies in the instructional design. However, the amount of increase in confidence or self-efficacy contributed by



participation in teacher education must be examined and its significance must be clearly determined in a more focused study of program effects.

The reliability coefficients obtained in this study are obviously very high. It has been often argued that high coefficients are obtained when there are very few items in the instrument, which may bias in a positive way the results of the reliability and validity test. Therefore, in order to gain more confidence in the conclusions from this study, the study process for this instrument must continue with more control for alternative explanations of the variation in scores between sub-categories within the group as a sample. The size of the sample on which it is tested and the number of items to include on the instrument parts must be optimized. Also comparisons must be made between teacher education students' performance on this instrument and performance by students who are not enrolled in teacher education--such as the ones who are being prepared for working in any other areas of the helping professions.

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Appendix 1: The Computer Confidence/Self-efficacy Scale

WELCOME TO THIS PRACTICE ON BELIEFS ABOUT COMPUTERS AND COMPUTER TECHNOLOGIES. YOU ARE GOING TO CHECK YOURSELF ON A NUMBER OF QUESTIONS. AFTER YOU SEE YOUR RESULTS.. YOU WILL DISCUSS THE ISSUES WITH YOUR INSTRUCTOR AND THE GROUP IN YOUR CLASS. BUT FIRST.. I WANT TO KNOW A LITTLE MORE ABOUT YOU.

PLEASE PRESS A KEY TO CONTINUE .....

EOQXXXX

MY BELIEFS ABOUT COMPUTERS

PRESS A KEY TO START .....

Always use NUMBER keys on top section of Keyboard.

EOQ1XXX

-----  
What Group of the course "THE EDUCATION OF TEACHERS" are YOU in?  
-----

<1> 202

<2> 402

<3> 302

<4> OTHER THAN THE THREE ABOVE

EOQxxxx

-----  
Please identify your gender group  
-----

<1> male

<2> female

EOQ0001

-----  
In which of the following age groups are you?  
-----

<1> 18-20 years

<2> 21-24 years

<3> 25-30 years

<4> 31-35 years

<5> 36 or Over

EOQ0002

-----  
With which of the following ethnic groups do you most identify?  
-----

<1> Native American

<2> Asian or Pacific Islander (e.g. China..India..Samoa)

<3> Black (not of Hispanic Origin)

<4> Hispanic (Mexico..Puerto Rico..Central/South America)

Computer Confidence Scale

42

<5> White (European..North Africa..Middle East..but not Hispanic)

<6> None of the groups above  
EOQ0003

-----  
What is your student classification?  
-----

<1> Frosh

<2> Sophomore

<3> Junior

<4> Senior

<5> Graduate  
EOQ0004

-----  
What is your expected or present teaching area?  
-----

<1> English (Journalism..Literature..Writing..Second Language)

<2> Fine Arts (dance..Music..theatre..drawing..speech)

<3> Home Economics or Industrial Arts

<4> Languages

<5> Mathematics

<6> Physical Education (Wellness Education)

<7> Science

<8> Social Studies(economics..government..psychology..sociology)

<9> Other  
EOQ0005

-----  
How often do you USE computers and computer technologies for anything?  
-----

<1> Never

<2> Occasionally

<3> Weekly

<4> Daily  
EOQ0006

-----  
What was the approximate percentage of minority students at the high school you attended?  
-----

<1> Zero

<2> 1% to 5%

<3> 6% to 10%

Computer Confidence Scale

<4> 11% to 25%

<5> 26% to 50% or more  
EOQ0007

-----NOW MOVE TO THE NEXT SECTION-----

Please indicate the degree to which you agree or disagree with the statements in this section. Your choices will be among the five options:

- 1 STRONGLY AGREE
- 2 AGREE
- 3 NEITHER A OR D
- 4 DISAGREE
- 5 STRONGLY DISAGREE

You will have to decide whether you agree or disagree and how strongly you do so after you read the statement you are presented each time. Then press a NUMBER KEY to mark your choice.

-Press any key to continue-  
Always use NUMBER KEYS ON TOP SECTION of your Keyboard...

-----  
EOQXXXX

-----  
1. I don't have any use for the computer on a day-to-day basis .

- 
- <1> Strongly Agree
  - <2> Agree
  - <3> Neither Agree or Disagree
  - <4> Disagree
  - <5> Strongly Disagree
- EOQ1001CAS

2. Communicating with others over the computer network can help me be a more effective teacher.

- 
- <1> Strongly Agree
  - <2> Agree
  - <3> Neither Agree or Disagree
  - <4> Disagree
  - <5> Strongly Disagree
- EOQ1002CAS

3. Now I am confident about my ability to do well in a course that requires me to use computer technologies.

- 
- <1> Strongly Agree
  - <2> Agree
  - <3> Neither Agree or Disagree
  - <4> Disagree
  - <5> Strongly Disagree
- EOQ1003CAS

4. Using computer technologies in my job will only mean more work for me.

- 
- <1> Strongly Agree

## Computer Confidence Scale

44

<2> Agree  
<3> Neither Agree or Disagree  
<4> Disagree  
<5> Strongly Disagree  
EQQ1004CAS

5. I do not think that computer technologies will be useful to me as a teacher.

-----

<1> Strongly Agree  
<2> Agree  
<3> Neither Agree or Disagree  
<4> Disagree  
<5> Strongly Disagree  
EQQ1005CAS

6. I feel at ease learning about computer technologies.

-----

<1> Strongly Agree  
<2> Agree  
<3> Neither Agree or Disagree  
<4> Disagree  
<5> Strongly Disagree  
EQQ1006CAS

7. With the use of computer technologies.. I can create instructional materials to enhance my teaching.

-----

<1> Strongly Agree  
<2> Agree  
<3> Neither Agree or Disagree  
<4> Disagree  
<5> Strongly Disagree  
EQQ1007CAS

8. I am not the kind of person who does do well with computer technologies.

-----

<1> Strongly Agree  
<2> Agree  
<3> Neither Agree or Disagree  
<4> Disagree  
<5> Strongly Disagree  
EQQ1008CAS

9. If I can use a word processing software.. I will be a more productive teacher.

-----

<1> Strongly Agree  
<2> Agree  
<3> Neither Agree or Disagree  
<4> Disagree  
<5> Strongly Disagree  
EQQ1009CAS

10. Anything that computer technologies can be used for .. I can do just as well some other way.

-----



Computer Confidence Scale

45

- <1> Strongly Agree
  - <2> Agree
  - <3> Neither Agree or Disagree
  - <4> Disagree
  - <5> Strongly Disagree
- EQQ1010CAS

11. The thought of using computer technologies frightens me.

- 
- <1> Strongly Agree
  - <2> Agree
  - <3> Neither Agree or Disagree
  - <4> Disagree
  - <5> Strongly Disagree
- EQQ1011CAS

12. Computer technologies are confusing to me.

- 
- <1> Strongly Agree
  - <2> Agree
  - <3> Neither Agree or Disagree
  - <4> Disagree
  - <5> Strongly Disagree
- EQQ1012CAS

13. I could use computer technologies to access many types of information sources for my work.

- 
- <1> Strongly Agree
  - <2> Agree
  - <3> Neither Agree or Disagree
  - <4> Disagree
  - <5> Strongly Disagree
- EQQ1013CAS

14. I do not feel threatened by the impact of computer technologies.

- 
- <1> Strongly Agree
  - <2> Agree
  - <3> Neither Agree or Disagree
  - <4> Disagree
  - <5> Strongly Disagree
- EQQ1014CAS

15. I am anxious about computers because I feel like I might break them.

- 
- <1> Strongly Agree
  - <2> Agree
  - <3> Neither Agree or Disagree
  - <4> Disagree
  - <5> Strongly Disagree
- EQQ1015CAS

16. Computer technologies can be used to assist me with the classroom management techniques.

Computer Confidence Scale

- <1> Strongly Agree
  - <2> Agree
  - <3> Neither Agree or Disagree
  - <4> Disagree
  - <5> Strongly Disagree
- EOQ1016CAS

17. I don't see how computer technologies can help me learn new skills.

- 
- <1> Strongly Agree
  - <2> Agree
  - <3> Neither Agree or Disagree
  - <4> Disagree
  - <5> Strongly Disagree
- EOQ1017CAS

18. I feel comfortable about my ability to work with computer technologies.

- 
- <1> Strongly Agree
  - <2> Agree
  - <3> Neither Agree or Disagree
  - <4> Disagree
  - <5> Strongly Disagree
- EOQ1018CAS

19. Knowing how to use computer technologies will not be helpful in my future teaching.

- 
- <1> Strongly Agree
  - <2> Agree
  - <3> Neither Agree or Disagree
  - <4> Disagree
  - <5> Strongly Disagree
- EOQ1019CAS

-----NOW MOVE TO THE NEXT SECTION-----

Please indicate the degree to which you agree or disagree with the statements in this section. Your choices will be among the five similar to the options below:

- 1 STRONGLY AGREE
- 2 AGREE
- 3 NEITHER A OR D
- 4 DISAGREE
- 5 STRONGLY DISAGREE

You will have to decide whether you agree or disagree and how strongly you do so after you read the statement you are presented each time. Then press a NUMBER KEY to mark your choice.

-Press any key to continue-  
Always use NUMBER KEYS ON TOP SECTION of your Keyboard...

-----  
EOQXXXX

-----  
1. I am confident ...

## Computer Confidence Scale

47

..using a word processing program to write a letter.. homework  
or any kind of writing task such as an essay.

-----  
<1> Very Confident  
<2> A Little Confident  
<3> Not Quite Confident  
<4> Not Confident at all  
<5> I do Not Know  
EOQ1020CAS  
-----

2. I am confident...

...accessing previous files previously created with a word  
processing program.

-----  
<1> Very Confident  
<2> A Little Confident  
<3> Not Quite Confident  
<4> Not Confident at all  
<5> I do Not Know  
EOQ1021CAS  
-----

3. I am confident...

....making corrections while using a wordprocessing software  
package such as Wordperfect.. Microsoft Word and the like.

-----  
<1> Very Confident  
<2> A Little Confident  
<3> Not Quite Confident  
<4> Not Confident at all  
<5> I do Not Know  
EOQ1022CAS  
-----

4. I am confident...

....formatting texts (e.g. bold..underlines.. fonts) while using  
a wordprocessing package of software such as Wordperfect..  
Microsoft Word and the like.

-----  
<1> Very Confident  
<2> A Little Confident  
<3> Not Quite Confident  
<4> Not Confident at all  
<5> I do Not Know  
EOQ1023CAS  
-----

5. I am confident...

....moving blocks of text while using a wordprocessing software  
such as Wordperfect.. Microsoft Word and the like.

-----  
<1> Very Confident  
<2> A Little Confident  
<3> Not Quite Confident  
<4> Not Confident at all  
-----

Computer Confidence Scale

48

<5> I do Not Know

EQQ1024CAS

-----  
6. I am confident...

....using the spell checker while using a wordprocessing software package such as Wordperfect.. Microsoft Word and the like.

- <1> Very Confident  
<2> A Little Confident  
<3> Not Quite Confident  
<4> Not Confident at all  
<5> I do Not Know

EQQ1025CAS

-----  
7. I am confident...

....using the search feature in a word processing program such as Wordperfect.. Microsoft Word and the like..

- <1> Very Confident  
<2> A Little Confident  
<3> Not Quite Confident  
<4> Not Confident At All  
<5> I do Not Know

EQQ1026CAS

-----  
8. I am confident...

....printing out files I have written with a wordprocessing package such as Wordperfect.. Microsoft Word and the like.

- <1> Very Confident  
<2> A Little Confident  
<3> Not Quite Confident  
<4> Not Confident at all  
<5> I Do Not Know

EQQ1027CAS

-----  
9. I am confident...

....saving documents I have written with a word processing program.

- <1> Very Confident  
<2> A Little Confident  
<3> Not Quite Confident  
<4> Not Confident at all  
<5> I Do Not Know

EQQ1028CAS

-----  
10. I am confident...

...renaming a file created while using a wordprocessing package of software and making a back-up copy for that file.

-----

Computer Confidence Scale

49

<1> Very Confident  
<2> A Little Confident  
<3> Not Quite Confident  
<4> Not Confident at all  
<5> I Do Not Know  
EOQ1029CAS

-----  
11. I am confident...

...logging on to e-mail.

-----  
<1> Very Confident  
<2> A Little Confident  
<3> Not Quite Confident  
<4> Not Confident at all  
<5> I Do Not Know  
EOQ1030CAS

-----  
12. I am confident...

....reading mail-messages on e-mail.

-----  
<1> Very Confident  
<2> A Little Confident  
<3> Not Quite Confident  
<4> Not Confident at all  
<5> I Do Not Know  
EOQ1031CAS

-----  
13. I am confident...

....responding to messages on e-mail.

-----  
<1> Very Confident  
<2> A Little Confident  
<3> Not Quite Confident  
<4> Not Confident at all  
<5> I Do Not Know  
EOQ1032CAS

-----  
14. I am confident...

....deleting messages received on e-mail.

-----  
<1> Very Confident  
<2> A Little Confident  
<3> Not Quite Confident  
<4> Not Confident at all  
<5> I Do Not Know  
EOQ1033CAS

-----  
15. I am confident...

....sending mail messages on e-mail.

-----  
<1> Very Confident  
<2> A Little Confident  
<3> Not Quite Confident

Computer Confidence Scale

50

<4> Not Confident at all  
<5> I Do Not Know  
EOQ1034CAS

-----  
16. I am confident...

....sending the same mail message to more than one person on e-mail.

-----  
<1> Very Confident  
<2> A Little Confident  
<3> Not Quite Confident  
<4> Not Confident at all  
<5> I Do Not Know  
EOQ1035CAS

-----  
17. I am confident...

....responding privately to messages sent to more than one person on e-mail.

-----  
<1> Very Confident  
<2> A Little Confident  
<3> Not Quite Confident  
<4> Not Confident at all  
<5> I Do Not Know  
EOQ1036CAS

-----  
18. I am confident...

....forwarding messages received on e-mail.

-----  
<1> Very Confident  
<2> A Little Confident  
<3> Not Quite Confident  
<4> Not Confident at all  
<5> I Do Not Know  
EOQ1037CAS

-----  
19. I am confident...

....logging off of e-mail.

-----  
<1> Very Confident  
<2> A Little Confident  
<3> Not Quite Confident  
<4> Not Confident at all  
<5> I Do Not Know  
EOQ1038CAS

-----  
20. I am confident...

....using a database on compact disc.. such as ERIC or PsycLit Abstracts.

-----  
<1> Very Confident  
<2> A Little Confident

Computer Confidence Scale

<3> Not Quite Confident  
<4> Not Confident at all  
<5> I Do Not Know  
EOQ1039CAS

-----  
21. I am confident...

....selecting the right database on compact disc for a specific topic relating to my studies.

-----  
<1> Very Confident  
<2> A Little Confident  
<3> Not Quite Confident  
<4> Not Confident at all  
<5> I Do Not Know  
EOQ1040CAS

-----  
22. I am confident...

....selecting search terms for a database literature search on a selected educational topic.

-----  
<1> Very Confident  
<2> A Little Confident  
<3> Not Quite Confident  
<4> Not Confident at all  
<5> I Do Not Know  
EOQ1041CAS

-----  
23. I am confident...

....getting into a database on compact disc and starting a literature search on a selected educational topic.

-----  
<1> Very Confident  
<2> A Little Confident  
<3> Not Quite Confident  
<4> Not Confident at all  
<5> I Do Not Know  
EOQ1042CAS

-----  
24. I am confident...

....using descriptors from a database literature search to obtain a new search terms.

-----  
<1> Very Confident  
<2> A Little Confident  
<3> Not Quite Confident  
<4> Not Confident at all  
<5> I Do Not Know  
EOQ1043CAS

-----  
26. I am confident...

....using the print function in a data base search on a compact disc.

<1> Very Confident  
<2> A Little Confident  
<3> Not Quite Confident  
<4> Not Confident at all  
<5> I Do Not Know  
EQQ1044CAS  
27. I am confident...

....creating my own database by storing my data and using the database output to incorporate in my lesson design in the classes I teach or in project for classes I am involved in during this semester

-----  
<1> Very Confident  
<2> A Little Confident  
<3> Not Quite Confident  
<4> Not Confident at all  
<5> I Do Not Know  
EQQ1045CAS  
28. I am confident...

....creating SPREADSHEET models to use in the management of records for my class activities or in the application of certain data organization principles... I am also confident to use such skills and I plan to use them in my class projects.

-----  
<1> Very Confident  
<2> A Little Confident  
<3> Not Quite Confident  
<4> Not Confident at all  
<5> I Do Not Know  
EQQ1046CAS  
EOR



APPENDIX 2: Significant Group Difference by level of selected group variables.

2.1: Analysis of Variance for Total Score on the Computer

Confidence Scale

| VAR      | SOURCE OF VAR | Sum of Squares | D.F. | Mean Square | F       | Sig.   |
|----------|---------------|----------------|------|-------------|---------|--------|
| TERM     | Between Gr.   | 3.3195         | 1    | 3.3195      | 6.8784  | .0112* |
|          | Within Gr.    | 27.0254        | 56   | .4826       |         |        |
| GENDER   | Between Gr.   | .0698          | 1    | .0698       | .1292   | .7207  |
|          | Within Gr.    | 30.2750        | 56   | .5406       |         |        |
| COURSE   | Between Gr.   | .2782          | 1    | .2782       | .5181   | .4747  |
|          | Within Gr.    | 30.0667        | 56   | .5369       |         |        |
| AGE      | Between Gr.   | 1.9791         | 2    | .9895       | 1.9186  | .1565  |
|          | Within Gr.    | 28.3658        | 55   | .5157       |         |        |
| CLASSRNK | Between Gr.   | .7670          | 2    | .3835       | .7132   | .4946  |
|          | Within Gr.    | 29.5778        | 55   | .5378       |         |        |
| ETHNICIT | Between Gr.   | .1226          | 1    | .1226       | .2272   | .6355  |
|          | Within Gr.    | 30.2222        | 56   | .5397       |         |        |
| TEACHARE | Between Gr.   | 2.2034         | 3    | .7345       | 1.4093  | .2501  |
|          | Within Gr.    | 28.1415        | 54   | .5211       |         |        |
| HSDIVERS | Between Gr.   | .4097          | 2    | .2048       | .3734   | .6902  |
|          | Within Gr.    | 29.6254        | 54   | .5486       |         |        |
| GNCOMPUS | Between Gr.   | 10.8782        | 2    | 5.4391      | 15.3673 | .0000* |
|          | Within Gr.    | 19.4667        | 55   | .3539       |         |        |

Note. \* =Significant at  $p < 0.05$

## 2.2: Analysis of Variance for GENUSE Score on the Computer

Confidence Scale

| VAR      | SOURCE OF VAR | Sum of Squares | D.F. | Mean Square | F      | Sig.   |
|----------|---------------|----------------|------|-------------|--------|--------|
| COURSE   | Between Gr.   | .4506          | 1    | .4506       | .8122  | .3713  |
|          | Within Gr.    | 31.0667        | 56   | .5548       |        |        |
| GENDER   | Between Gr.   | .0422          | 1    | .0422       | .0752  | .7850  |
|          | Within Gr.    | 31.4750        | 56   | .5621       |        |        |
| AGE      | Between Gr.   | 1.0354         | 2    | .5177       | .9341  | .3991  |
|          | Within Gr.    | 30.4818        | 55   | .5542       |        |        |
| CLASSRNK | Between Gr.   | 1.4728         | 2    | .7364       | 1.3481 | .2682  |
|          | Within Gr.    | 30.0444        | 55   | .5463       |        |        |
| ETHNICIT | Between Gr.   | .0025          | 1    | .0025       | .0044  | .9471  |
|          | Within Gr.    | 31.5147        | 56   | .5628       |        |        |
| TEACHARE | Between Gr.   | 3.5546         | 3    | 1.1849      | 2.2881 | .0889  |
|          | Within Gr.    | 27.9627        | 54   | .5178       |        |        |
| HSDIVERS | Between Gr.   | 1.0165         | 2    | .5083       | .9012  | .4121  |
|          | Within Gr.    | 30.4571        | 54   | .5640       |        |        |
| GNCOMPUS | Between Gr.   | 7.6506         | 2    | 3.8253      | 8.8153 | .0005* |
|          | Within Gr.    | 23.8667        | 55   | .4339       |        |        |

Note. \* =Significant at  $p < 0.05$

## 2.3. Analysis of Variance for WPUSE Scores on the Computer

Confidence Scale

| VAR      | Source of Variation | Sum of Squares | D.F. | Mean Square | F      | Sig.   |
|----------|---------------------|----------------|------|-------------|--------|--------|
| TERM     | Between Gr.         | .2415          | 1    | .2415       | .2658  | .6082  |
|          | Within Gr.          | 50.8792        | 56   | .9086       |        |        |
| GENDER   | Between Gr.         | .0346          | 1    | .0346       | .0379  | .8463  |
|          | Within Gr.          | 51.0861        | 56   | .9123       |        |        |
| AGE      | Between Gr.         | 2.6353         | 2    | 1.3177      | 1.4947 | .2333  |
|          | Within Gr.          | 48.4854        | 55   | .8816       |        |        |
| CLASSRNK | Between Gr.         | 1.1096         | 2    | .5548       | .6101  | .5469  |
|          | Within Gr.          | 50.0111        | 55   | .9093       |        |        |
| ETHNICIT | Between Gr.         | .0141          | 1    | .0141       | .0155  | .9015  |
|          | Within Gr.          | 51.1066        | 56   | .9126       |        |        |
| TEACHARE | Between Gr.         | 3.9685         | 3    | 1.3228      | 1.5149 | .2211  |
|          | Within Gr.          | 47.1522        | 54   | .8732       |        |        |
| HSDIVERS | Between Gr.         | 3.8884         | 2    | 1.9442      | 2.2494 | .1153  |
|          | Within Gr.          | 46.6730        | 54   | .8643       |        |        |
| GNCOMPUS | Between Gr.         | 12.5096        | 2    | 6.2548      | 8.9097 | .0004* |
|          | Within Gr.          | 38.6111        | 55   | .7020       |        |        |

Note. \* =Significant at  $p < 0.05$

2.4. Analysis of Variance for COMUSE Scores on the Computer  
Confidence Scale

| VAR      | Source of Variation | Sum of Squares | D.F. | Mean Square | F       | Sig.   |
|----------|---------------------|----------------|------|-------------|---------|--------|
| TERM     | Between Gr.         | 12.3969        | 1    | 12.3969     | 11.0711 | .0016* |
|          | Within Gr.          | 62.7065        | 56   | 1.1198      |         |        |
| COURSE   | Between Gr.         | 1.5243         | 1    | 1.5243      | 1.1601  | .2861  |
|          | Within Gr.          | 73.5792        | 56   | 1.3139      |         |        |
| GENDER   | Between Gr.         | .3923          | 1    | .3923       | .2941   | .5898  |
|          | Within Gr.          | 74.7111        | 56   | 1.3341      |         |        |
| AGE      | Between Gr.         | .9318          | 2    | .4659       | .3455   | .7094  |
|          | Within Gr.          | 74.1717        | 55   | 1.3486      |         |        |
| CLASSRNK | Between Gr.         | 3.6368         | 2    | 1.8184      | 1.3994  | .2554  |
|          | Within Gr.          | 71.4667        | 55   | 1.2994      |         |        |
| ETHNICIT | Between Gr.         | 1.1034         | 1    | 1.1034      | .8350   | .3647  |
|          | Within Gr.          | 74.0000        | 56   | 1.3214      |         |        |
| TEACHARE | Between Gr.         | 4.2925         | 3    | 1.4308      | 1.0912  | .3608  |
|          | Within Gr.          | 70.8109        | 54   | 1.3113      |         |        |
| HSDIVERS | Between Gr.         | 3.0904         | 2    | 1.5452      | 1.1606  | .3210  |
|          | Within Gr.          | 71.8921        | 54   | 1.3313      |         |        |
| GNCOMPUS | Between Gr.         | 16.3923        | 2    | 8.1962      | 7.6781  | .0011* |
|          | Within Gr.          | 58.7111        | 55   | 1.0675      |         |        |

Note. \* =Significant at  $p < 0.05$

## 2.5. Analysis of Variance for DTBSPRED Scores on the

## Computer Confidence Scale

| VAR      | Source of Variation | Sum of Squares | D.F. | Mean Square | F       | Sig.   |
|----------|---------------------|----------------|------|-------------|---------|--------|
| TERM     | Between Gr.         | 11.6223        | 1    | 11.6223     | 11.5409 | .0013* |
|          | Within Gr.          | 56.3949        | 56   | 1.0071      |         |        |
| COURSE   | Between Gr.         | 2.9381         | 1    | 2.9381      | 2.5282  | .1175  |
|          | Within Gr.          | 65.0792        | 56   | 1.1621      |         |        |
| GENDER   | Between Gr.         | .0061          | 1    | .0061       | .0050   | .9436  |
|          | Within Gr.          | 68.0111        | 56   | 1.2145      |         |        |
| AGE      | Between Gr.         | 3.5354         | 2    | 1.7677      | 1.5078  | .2304  |
|          | Within Gr.          | 64.4818        | 55   | 1.1724      |         |        |
| CLASSRNK | Between Gr.         | 2.6728         | 2    | 1.3364      | 1.1248  | .3321  |
|          | Within Gr.          | 65.3444        | 55   | 1.1881      |         |        |
| ETHNICIT | Between Gr.         | .3528          | 1    | .3528       | .2920   | .5911  |
|          | Within Gr.          | 67.6644        | 56   | 1.2083      |         |        |
| TEACHARE | Between Gr.         | 1.7689         | 3    | .5896       | .4806   | .6971  |
|          | Within Gr.          | 66.2484        | 54   | 1.2268      |         |        |
| HSDIVERS | Between Gr.         | 1.6809         | 2    | .8404       | .7022   | .5000  |
|          | Within Gr.          | 64.6349        | 54   | 1.1969      |         |        |
| GNCOMPUS | Between Gr.         | 12.4506        | 2    | 6.2253      | 6.1618  | .0038* |
|          | Within Gr.          | 55.5667        | 55   | 1.0103      |         |        |

Note. \* =Significant at  $p < 0.05$

Appendix 3: Bar Graphs of mean scores for specific categories within the sample

Figure 1: Scores on all three areas of computer confidence for all prospective teachers

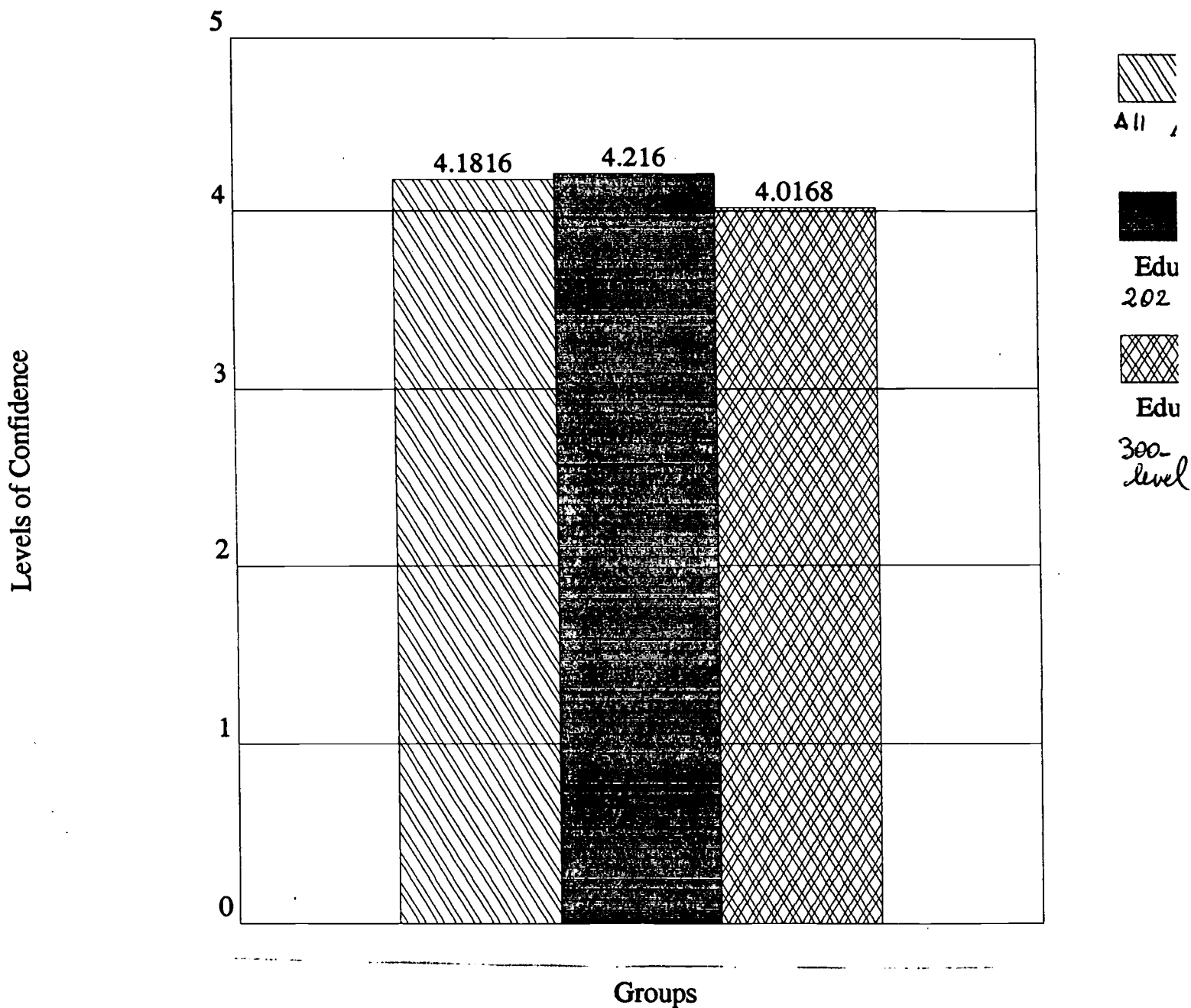


Figure 2: Scores on General Use (GENUSE) for all prospective teachers

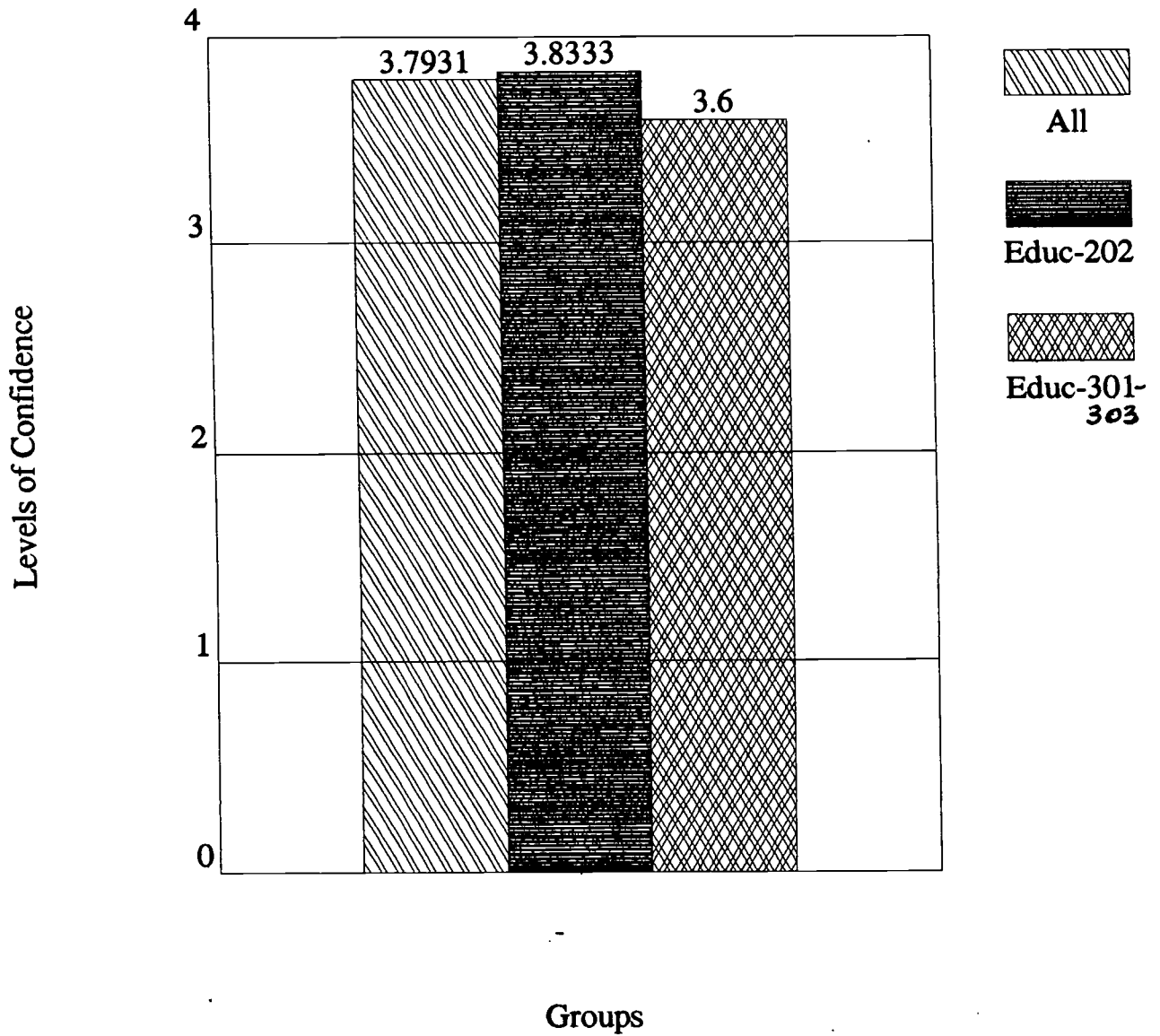


Figure 3: Scores on wordprocessing (WPUSE) for all prospective teachers

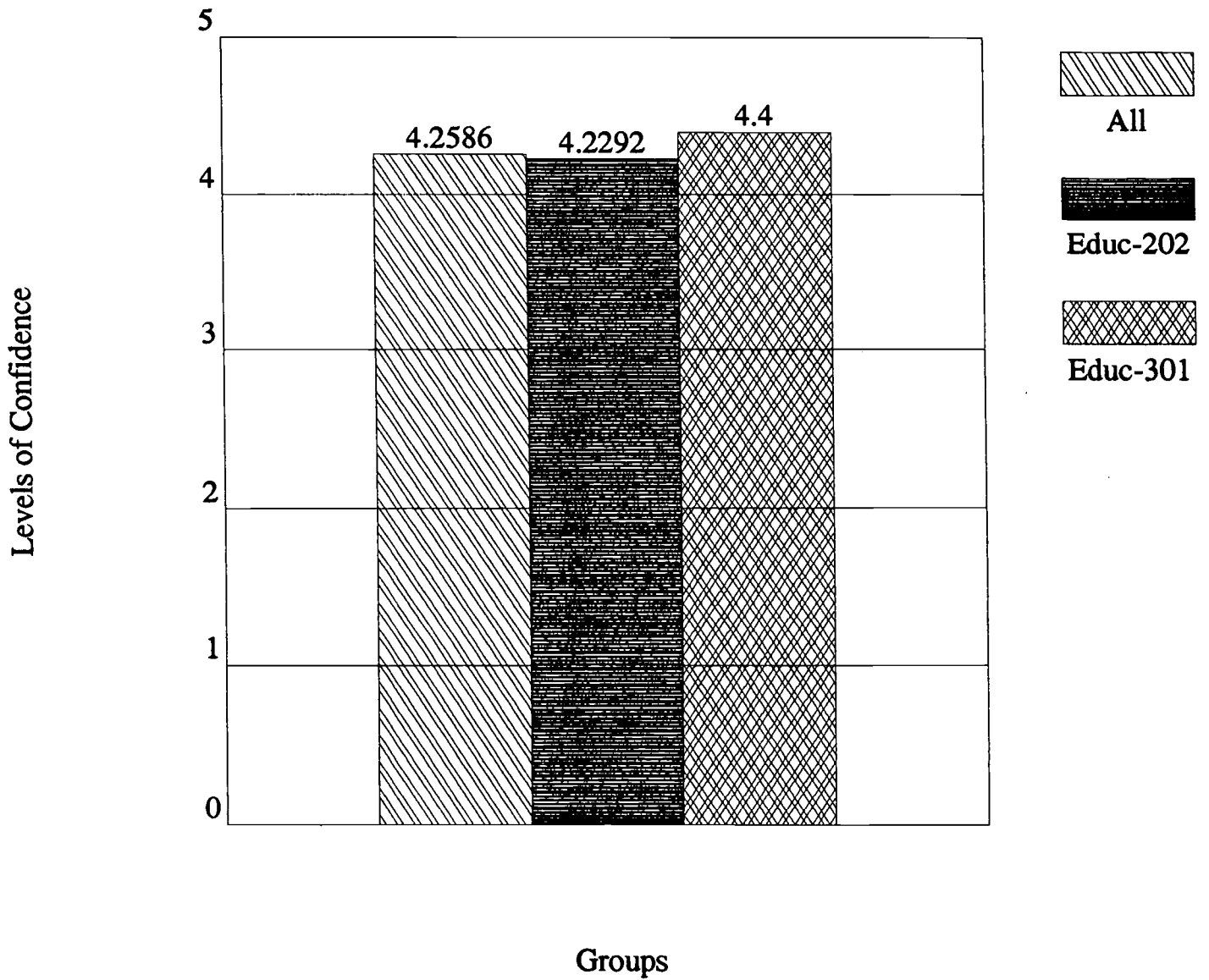




Figure 4: Scores on Communications/Networks use (COMUSE) for all prospective teachers

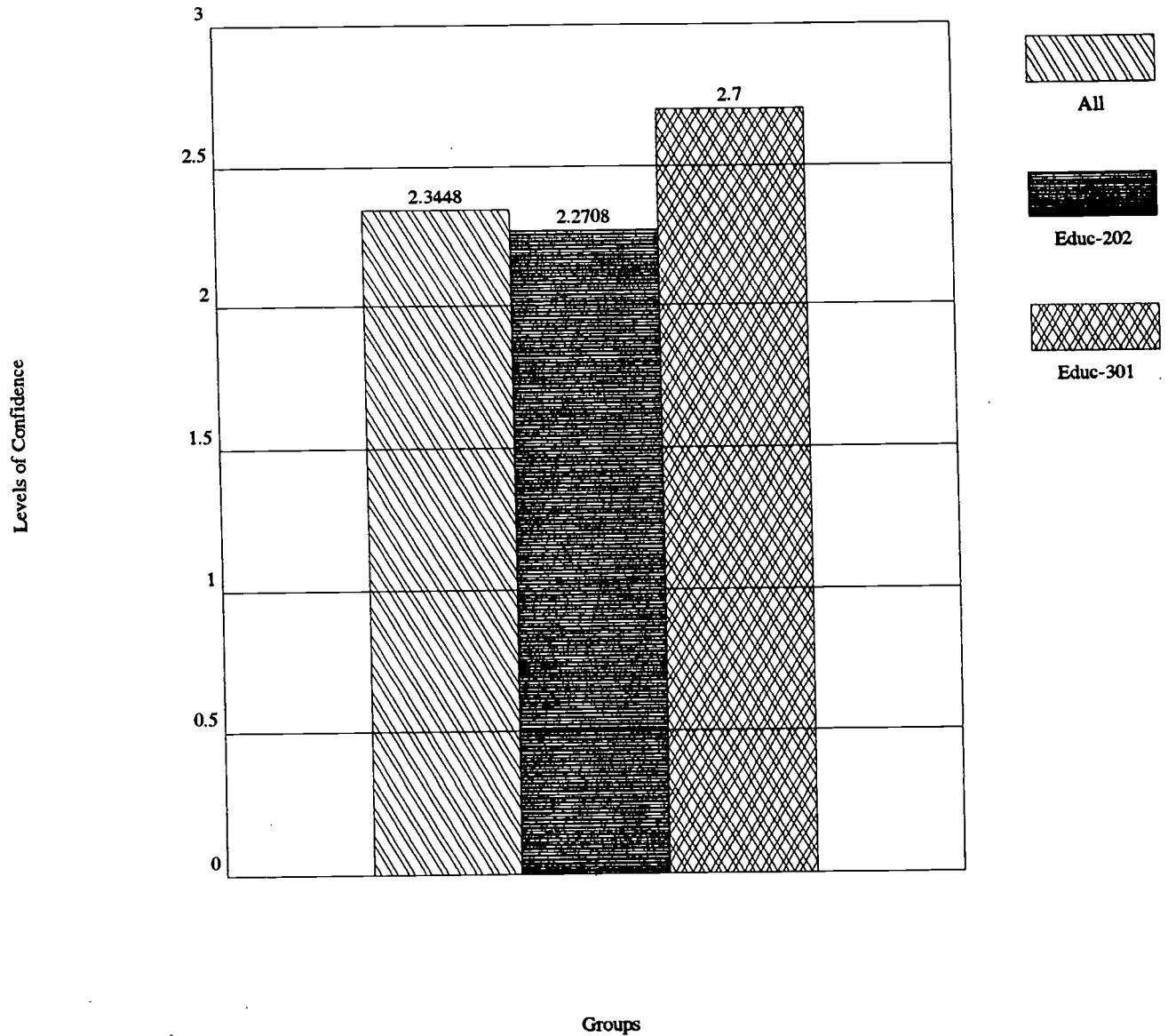


Figure 5: Scores on use of databases, spreadsheets and on-line CD's for all prospective teachers

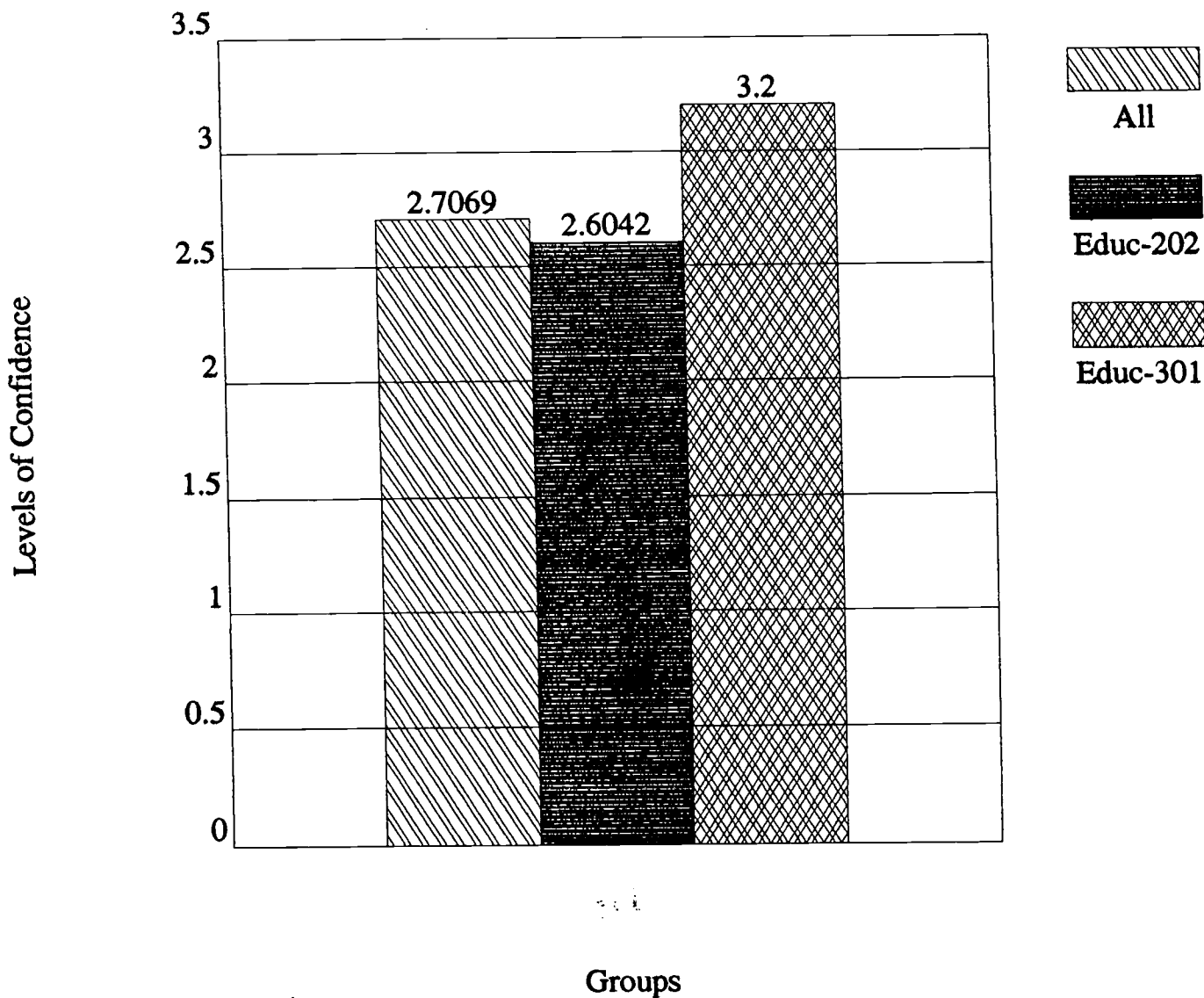
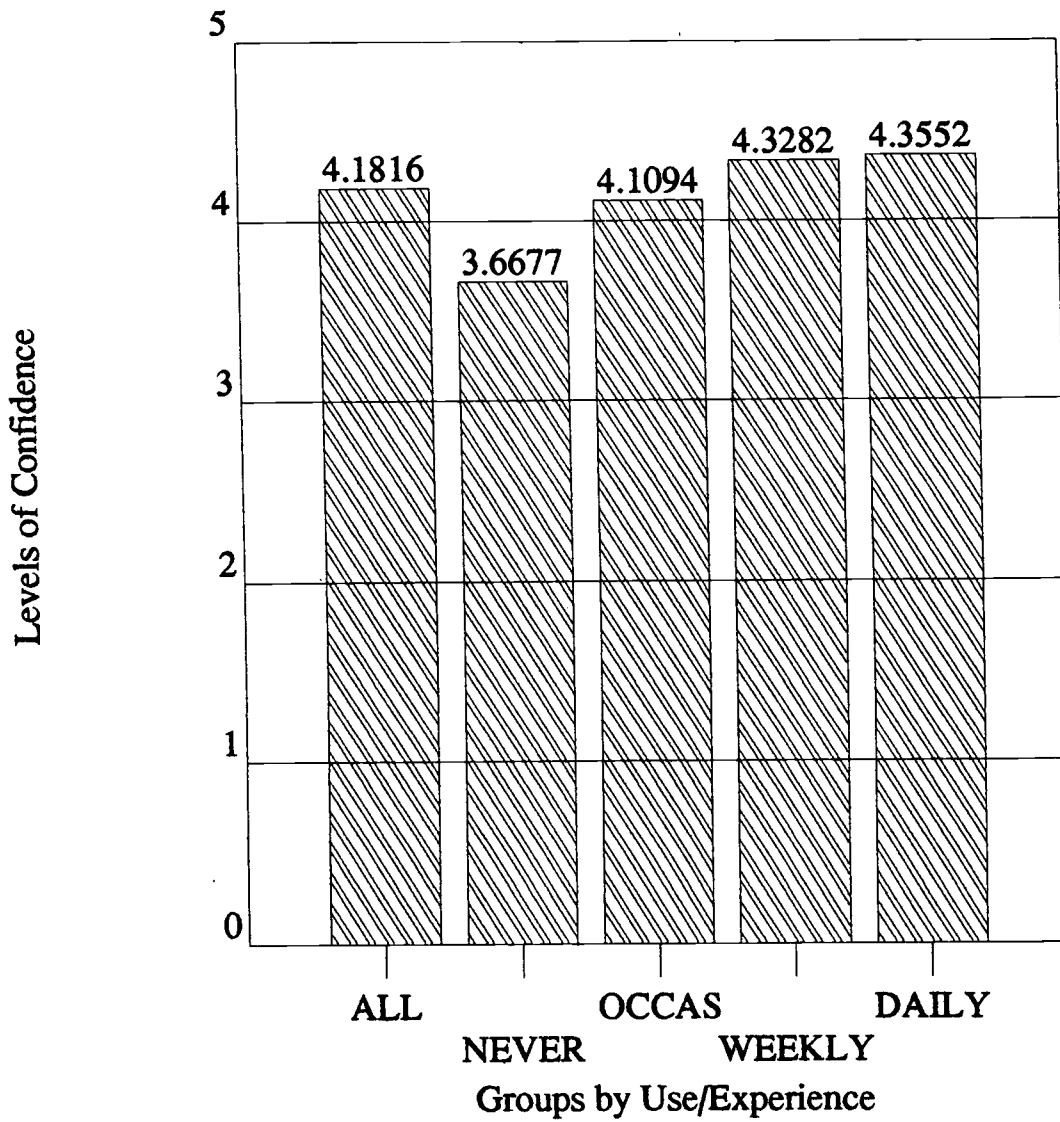


Figure 6: Means for previous experience and computer use habit



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