DOCUMENT RESUME

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REACH--Richmond Enhanced Academics for Change. TITLE

Nabisco Richmond Model. Skills Effectiveness Training

for Workplace Literacy: The Non-Intrusive Determination of Workplace Literacy Skills

Requirements in a Union Environment. Facilitator Copy

[and] Participant Copy.

INSTITUTION Nabisco, Richmond, VA.

SPONS AGENCY Office of Vocational and Adult Education (ED),

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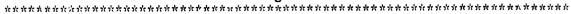
*Workplace Literacy

ABSTRACT

This document contains the learning modules developed during the Nabisco Richmond Facility's workplace literacy project. The first section is the facilitator's guide and the second is the participants' copy. Modules are included on the following topics: listening, problem solving, applied math (including calculator usage and military time), graph comprehension, and reading comprehension. Each unit includes activities for minimum, moderate, and maximum skill levels of employees, as well as activities for total group and individualized instruction. Activities include worksheets and tests. with test answers and teaching ideas included in the instructor's copy only.

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Richmond Enhanced Academics for Change

Nabisco Richmond Model

Skills Effectiveness Training for Workplace
Literacy:
The Non-Intrusive Determination of Workplace
Literacy Skills Requirements in a Union
Environment

Facilitator Copy

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The material presented in this curriculum is the result of a detailed task analysis of jobs in one Nabisco Facility. The job tasks have been correlated to the academic skills necessary to perform each job task accurately, safely, and efficiently. Whenever possible, actual job situations and materials have been utilized. However, to protect proprietary information, similar scenarios have been created.

Foreword

To the facilitator:

This is the first of a series of modules custom designed to enhance the basic workplace literacy skills of listening, reading, graph comprehension, applied math, problem identification and problem solving.

This first module covers communication skills in general with emphasis on practicing and developing listening and speaking skills in a workplace environment.

This module is intended to

- 1. serve as an orientation to the program and to encourage a high comfort and high motivation level with the participant.
- 2. lay the foundation for the subsequent modules.
- 3. establish the credibility of the program.

The learning activities in this and all subsequent modules have been designed to meet three levels of assessed need for this workplace. Just as the three skill levels require different complexities of thought, so too do the learning activities require different complexities of thought.

The learning activities are color coded to indicate the skill level for which they are designed.

Minimum level activities - yellow Moderate level activities - blue Maximum level activities - pink

Also, the learning activities will indicate whether the material is designed for individualized instruction or group instruction. In general the goal is:

Listening - total group activities

Reading - individualized activities

Graph Comprehension - individualized activities

Applied Math - individualized activities

Problem Identification - individualized and occupational group activities

Problem Solving - individualized and occupational group activities



Content Outline

Minimum Level Listening

- 1. Communicating with Co-Workers
 - a. Recording Spoken Information
 - b. Receiving Calls
 - c. Asking Questions
 - d. Notifying Others of Needs/Problems
- 2. Communicating with Supervisors
- 3. Communicating within a Work Group

Moderate Level Listening

- 4. Receiving Directions and Details
 - a. Safety Meetings
 - b. Following Oral/Auditory Directions
 - (1.) Supervisory Instructions
 - *(2.) Computer/Mechanical Alarms

Maximum Level Listening

- 5. Problem Identification/Troubleshooting
 - a. Listening to people/Understanding complaints
 - *b. Listening to things/detecting abnormal noises in machinery or equipment
- 6. Problem Solving



^{*}on the job training

Table of Contents Listening Skills

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Total Group
Listening
YELLOW MINIMUM LEVEL

Activity: 1 - Find Your Twin

Objective(s): This activity will enable participants

- 1. To demonstrate ability to listen as distinguished from hearing.
- 2. To follow simple, oral directions.
- 3. To practice listening (especially interpretation and evaluation), speaking and analytical skills.
- 4. To practice observing detail in a simple schematic.
- 5. To practice translating observations into accurate descriptions.

Materials Required:

Ten sets of identical cards of a simple schematic (20 participants)

You need to know:

About Listening -

- 1. All jobs require good listening and speaking skills.
- 2. <u>Hearing</u> is sensing or receiving sound and recognizing it. It's physical!
- 3. Listening is hearing sound but also...

Interpreting the meaning of the sound and Evaluating the sound and deciding how to use it and Reacting to the sound based on what you heard and how you evaluated the sound.

- 4. The average listener remembers only about 50% one-half of what he has heard 20 minutes after he has heard it!
- 5. If 100 million people make a listening mistake on their jobs each week and it costs \$10 to correct or redo their work, American companies would spend an additional one billion dollars per week!



Activity 1 - Find Your Twin (continued)

Directions:

- 1. You will each be given a card with a drawing of a GMP board (Good Manufacturing Procedure) on it.
- 2. One, and only one, other participant will have a GMP board that is identical to yours in every detail.
- 3. By carefully analyzing all the details of your board and then milling around asking and answering comparison questions about your board with other participants, find the twin for your board.
- 4. The person who has the twin picture of your board is going to be your partner for the next activity and so the two of you should sit down together.
- 5. You cannot look at another person's card until you are sure you have found a match. Analyze, ask questions and <u>listen!</u>

Facilitator:

Allow the participants 5-10 minutes to mill around and find their "match". Occasionally remind participants to

<u>Hear</u>

Interpret

Evaluate

and React to what others are saying.



Activity: 2 - Getting To Know You

Objective(s): This activity will enable participants

- 1. To follow simple, oral directions.
- 2. To practice listening and speaking skills.
- 3. To practice short term memory skills.
- 4. To become familiar with other program participants.
- 5. To provide insight and familiarity for the facilitator.

Materials Required:

1. List of topics

You need to know:

About Speaking - In this era of increasing diversity, it's very important to understand that a person's cultural background as well as their gender and position has a lot to do with their verbal and nonverbal communication styles.

- 1. Nonverbal Skills or What Do You Look Like?
 These nonverbal speaking skills make up more than one half of the meaning in any message that's being sent.
 - (a) Appearance
 - (b) Body Language-communicates even when you don't mean to
 - 1. positive gestures-open palms, body leaning forward, relaxed appearance
 - 2. negative gestures-arms crossed, hands hidden or clenched, tense appearance
 - 3. distance, space and touching
- 2. Vocal Skills and Tone or What Do You Sound Like?
- 3. Verbal or Language Skills or What Do You Say?



Activity: 2 - Getting To Know You (continued)

Directions:

- 1. You and your partner will discuss the topics that will be read to you in a moment.
- 2. Use what you've learned about communicating through listening and speaking during this exchange.
- 3. Later, you and your partner will introduce each other to the rest of the group using only the information you've gained through this conversation.
- 4. No notes can be taken. Listen and stretch your memory! Mentally arrange the information about your partner in a way that will be easy for you to remember and retell.
- 5. The topics are:

THE NAME THEY PREFER TO BE CALLED-ONE NAME ONLY THEIR FAVORITE NABISCO® PRODUCT - AS A CONSUMER THE MOST INTERESTING PART OF THEIR PRESENT JOB ONE OF THEIR JOB DUTIES THAT THEY KNOW THEY DO REALLY WELFIVE OTHER DUTIES OR RESPONSIBILITIES OF THEIR CURRENT JOB ONE THING THEY WOULD CHANGE ABOUT THEIR PRESENT JOB IF THEY COULD.

Facilitator:

Don't write the topics.

Read the list of topics at least twice and help the participants remember the topics and their order by synthesizing each topic down to one or two words,

i.e. Name

Product
Interesting Part
One Duty
Five Duties
Change



Activity: 3 - The Communication Process

Objective(s): This activity will enable participants

- 1. To practice listening skills, as they draw according to simple, oral directions.
- 2. To learn communication concepts.
- 3. To develop their analytical skills.

Materials Required: Pencil or Pen

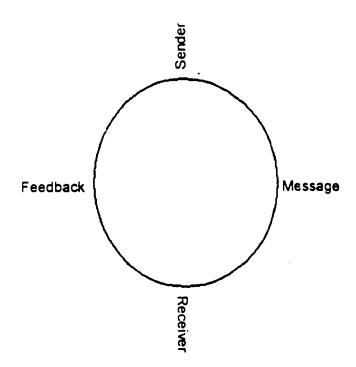
You need to know:

About The Communication Process -

Everything we do is communication. And everything we do to communicate is done either to give or get information, to control, to follow social rules, or to share feelings. The complete communication process is a closed loop which starts when a sender wants to send a message to a receiver using whatever means is appropriate and available to him. The process ends with the positive feedback that the message was received and understood.

- 1. <u>Sender</u> the person who has information to communicate to another person.
- 2. Message the actual facts or information that are communicated.
- 3. Receiver the person who receives the message and responds with feedback.
- 4. <u>Feedback</u> everything that is sent back to the sender of the message that indicates that the message was received.
- 5. <u>Channel</u> or means the method of communication. For example, the telephone, a meeting, smoke signals, body language, etc.







Activity: 3 - The Communication Process (continued)

Directions:

- 1. On the opposite page, in the middle of the first blank space, draw a circle about 3 inches wide. It's okay that the circle is not perfectly round.
- 2. Outside the circle at the 12 o'clock position, write the word Sender.
- 3. Outside the circle at the 3 o'clock position, write the word Message.
- 4. Outside the circle at the 6 o'clock position, write the word Receiver.
- 5. Outside the circle at the 9 o'clock position, write the word Feedback.
- 6. Now, you have a closed loop model to use as you proceed with breaking down recent communications you've had into their parts.
- 7. Draw another circle in the next blank space and fill in this model with the names and one of the messages from a conversation you had today with your partner.
- 8. Now, in the last two spaces, draw a model for two recent work situations.

 One model should be of you sending a message and one model should be of you receiving a message. It's okay to use non-verbal messages. Just te us what the communication channel was.
- 9. We'll discuss some of these later.

Facilitator:

On the flip chart, write the words Sender, Message, Receiver and Feedback after reaching Step 1. You may want to circulate among the participants, offeringuidance to anyone who asks for help.

Later, encourage everyone to share <u>one</u> of their work situation communications.



Activity: 4 - Workplace Communication Problems

Objective(s): This activity will enable participants

- 1. To gain and practice communication barrier concept skills.
- 2. To develop minimum level reading and writing skills.
- 3. To develop and practice analytical skills.

Materials Required:

Pencil or pen

You need to know:

About Barriers in Effective Workplace Communication

1. Sender Barriers

- -Deadlines
- -Personal biases expressing an opinion as if it were fact
- -Faulty assumptions assuming that the receiver knows more than he actually does know
- -Ignoring or misinterpreting the receiver's feedback

2. Receiver Barriers

- -Deadlines
- -Attitudes
- -Personal Biases or Perceptions

The attitudes and perceptions of people have a lot to do with communication. Perception refers to how you see things and what your senses tell you so that what you see and hear makes sense to you. Sometimes people hear what they want to hear rather than what was really said. How you perceive or see or hear other people and their communications is a result of many factors:

- 1: the physical differences between you and the person.
- 2. the differences in your past experiences and backgrounds.
- 3. the differences in the language used.
- 4. the setting in which you're communicating.
- 5. how you feel at the time of the communication.



Activity: 4 - Workplace Communication Problems (continued)

You need to know: (continued)

- 3. Message Barriers
 - -Inaccurate or incomplete information
 - -Inappropriate words
 - -Environmental noise
 - -Sloppy handwriting or typing
 - -Torn or dirty pages of printed material

You need to know:

Ways to Overcome Workplace Communication Barriers

If you are a sender

- 1. Organize your thoughts and the information before sending the message.
- 2. Send complete and accurate information.
- 3. Use clear language.
- 4. Stay calm and, if possible, get away from noise and distractions.
- 5. Set realistic deadlines.
- 6. Ask for and listen to the receiver's feedback.

If you are a receiver

- 1. Listen carefully for key words.
- 2. Ask questions if you don't understand completely.
- 3. Set realistic deadlines.
- 4. Listen with an open mind.



Activity: 4 - Workplace Communication Problems

Problem 1	Problem 2
Sender-	
Message-	
Receiver-	
Barriers-	
Problems-	
Solutions-	
	16



Activity: 4 - Workplace Communication Problems (continued)

Directions:

- 1. As a group, we will analyze a workplace communication problem about notifying others of the needs, problems or current status of an assignment station.
- 2. We will follow the order of the chart on the opposite page as we discuss this problem (Problem 1). You make take notes if you'd like.
- 3. Afterwards, think about a workplace communication problem that you have been a part of or have witnessed.
- 4. Fill in Problem 2 on the chart with your workplace communication problem.

Facilitator:

Solicit several examples from the participants for Problem 1.

Several examples should be discussed in full before selecting one to be filled in for Problem 1.



Activity: 5 - Active Listening and Removing Barriers Role Play

Objective(s): This activity will enable participants

- 1. To practice all the listening and speaking skills learned at this point.
- 2. To demonstrate an understanding of the consequences of ineffective communication (e.g. lost time, sub-standard product, etc.).
- 3. To demonstrate an understanding of the basic elements of effective communication.

Materials Required: None

You need to know:

About Active Listening v. Passive Listening

Active Listening is a way of getting the sender of a message more involved with the receiver of a message. It helps everyone get the feedback and the answers they need. It is necessary for good two-way communication and for problem solving.

To get the right message, the receiver feeds the message back to the sender without adding anything to the message. It shows that the receiver has heard the message that is intended whether he agrees with the message or not. The sender will usually agree with the feedback or will send a new message that clarifies what he meant. Active listening is useful for decoding messages or getting at the hidden meanings in messages.



Activity: 5 - Active Listening and Removing Barriers Role Play (continued)

You need to know: (continued)

Steps in Active Listening

- 1. The sender sends a coded message.
- 2. The receiver receives the message.
- 3. The receiver decodes the message.
- 4. The receiver feeds back what the message is nothing more or less with no evaluations.
- 5. The sender either agrees with the receiver's interpretation or, if not, starts the message over again, clarifying the message and most likely revealing at least some of the hidden meanings in the message.

<u>Passive Listening</u> is the process of quietly taking in the statements and questions of the sender of a message. There is no feedback indicating that the message was received or understood.

Techniques for Listening Effectively

- 1. Prepare to listen by minimizing distractions and making eye contact with the sender when possible.
- 2. Know why and what you're listening for. What is the central idea being expressed and what are the important details?
- 3. Learn to recognize the ways most senders organize the information they're communicating
 - a. Chronological order first, next, then
 - b. Order of importance most important, least significant, highest priority
 - c. Comparison and contrast like, different, in contrast, same
 - d. Cause and effect because, so, therefore
- 4. Look for nonverbal signals and try to determine what they mean.
- 5. Try to listen with an open mind even when the ideas are new and/or you don't agree with them.
- 6. Know yourself and your listening style. Make your style work for you or improve your listening style where necessary.



Activity: 5 - Active Listening and Removing Barriers Role Play (continued)

Directions:

- 1. You and your partner will develop a role play situation for a workplace communication problem that each of you has been a part of or witnessed.
- 2. Take turns being yourself in one role play and being the other person for your partner in another role play.
- 3. Nothing has to be written down.
- 4. Develop a "before" effective communication version of the role play and an "after" effective communication version of the same situation. In between the two versions, briefly discuss what you think were the reasons for and the consequences of the miscommunication.
- 5. You and your partner should be prepared to present your role plays (no more than 3 minutes each) to the entire group.

Facilitator:

Use one of the examples discussed in Activity 4 to do a role play with volunteer participants. This will guide the other participants as they develop thei own situations. Emphasis should be on reasons for and the consequences of the miscommunication.



Activity: 6 - Listening Practice

Objective(s): This activity will enable participants

- 1. To develop listening skills through practice.
- 2. To practice recording spoken information.
- 3. To practice remembering oral details.

Materials Required:

- 1. Teacher-dictated listening practice materials
- 2. Participant worksheets and pencil

Directions:

- 1. This is a practice exercise, not a test. RELAX!
- 2. Do your best.
- 3. We'll discuss problem areas when we're done.
- 4. Listen carefully to the directions for each exercise.

Facilitator:

This activity represents a change in pace and focus.

Although participants need to be alert, the atmosphere should be relaxed as they are developing their listening skills but not competing with each other.

The scripts for these exercises are on the page opposite the exercise.



Facilitator:

Dictation for Exercise b - Like and Don't Like

John and Mary like computers.

Bob likes Monday start-up but doesn't like Saturday clean-up.

Ann likes Saturday clean-up but she and Mary don't like overtime.

Although John likes overtime, he and Mary don't like Saturday clean-up.

Bob likes overtime.

Although Mary likes Monday start-up, Ann and John don't like it at all.



a. Make a 🗸 on the number you hear.

a.	10	11	100	b	. 12	2 20	22	C.	3	13	30
d.	4	14	40	е	. 5	15	50	f.	6	16	, 60
g.	1	17	70	h	. 8	18		i.			

b. Make a ✓ when you hear like.Make an x when you hear don't like.

	Overtime	Computers	Saturday Clean-Up	Monday Start-Up
Ann	X	1	1	X
Bob	1	1	X	1
John	1	1	x	X
Mary	X	1	X	1

c. Listen and circle the number you hear:

555-4212	555-4202	
311-9762	311-9752	
254-8976	254-9976	
778-2056	778-2046	
626-5339	636-5339	
255-9509	251-9509	
782-8886	872-8886	
874-0402	23 874-0482	



Facilitator: Read the entire number.

d. Listen and write the missing numbers.

720-1206-8524

928-7191-7534

413-25**32-6987**

976-4445-7160

753-3113-4142

835-27**42-2553**

643-6263-7045

591-0402-8238

e. Listen and write the lot ID number you hear.

0882260000	
0901410000	
0883620000	
0879650000	
0914320000	
0782320000	
0699470000	
0714320000	

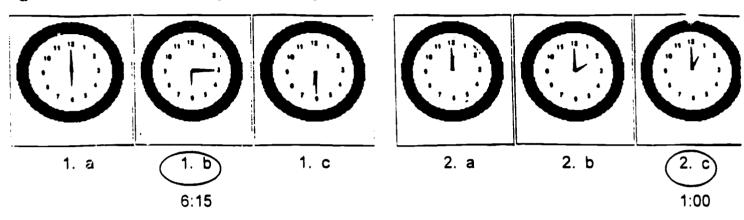


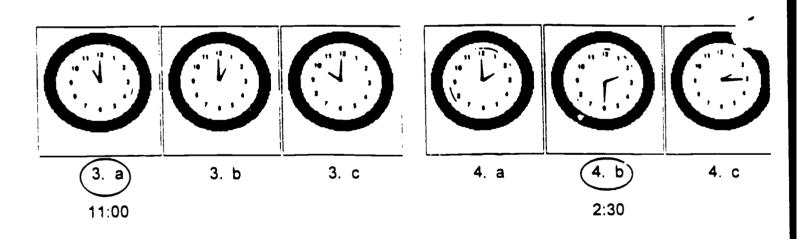
f. Listen and circle the number you hear:

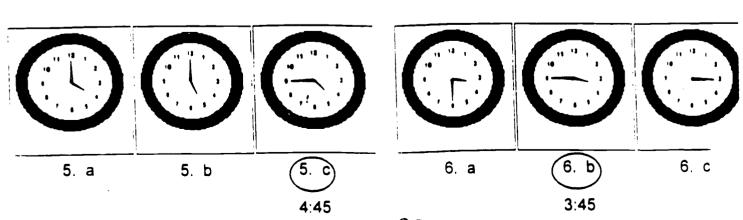
1%	.1%	(.01%)	10%
2%	20%	.2%	.02%
3%	30%	(.3%)	.03%
40%	4%	.4%	.04%
50%	5%	.5%	.05%
60%	6%	(.6%)	.06%
70%	7%	.7%	.07%
80%	8%	.8%	.08%
90%	9%	.9%	.09%



g. Listen and identify the time you hear.







h. Listen and circle the address you hear.

1. 655 Broad Street 665 Broad Street

2. **82 East Avenue** 83 East Avenue

3. 428 Pine Street 448 Pine Street

4. 144 Brook Road 1404 Brook Road

5. 139 Lake Avenue 1⁹ Lake Avenue

6. 5206 Main Street 5026 Main Street

7. 5790 Plum Street 5719 Plum Street

8. 4304 Laburnum Avenue 434 Laburnum Avenue

i. Listen and write the missing numbers.

- 1. 342 Franklin Street
- 2. 12**20** Carolina Avenue
- 3. **41**1 Bay Road
- 4. **78**68 Grand Avenue
- 5. 76**63** First Street
- 6. 5**05** River Road
- 7. **18**92 Madison Avenue
- 8. 217 Penny Lane



Facilitator:

- k. Ask after the food order dictation.
 - a. How many french fries were ordered? 3
 - b. What kind of sandwich was on rye bread? ham and swiss
 - c. Should the tuna salad or chicken salad have mayo? tuna salad
 - d. Was there an equal number of sandwiches and sodas? yes, 3 of each
 - e. Was the chicken salad sandwich on wheat bread? no, on white
 - f. Was this a take out order? yes



j. Listen and write the number you hear.

1.	work order number	21117
2.	iot ID	0545155000
3.	extension	4412
4.	assignment stations	816, 698 and 713
5.	a salt reading of	.02%
6.	a dough temperature of	78°

k. Food Order Dictation

Take notes as needed to help you remember the items. Visualize each item as you hear it.

1 chicken salad on white, hold the mayo
1 tuna salad on wheat toast
1 ham and swiss on rye
3 large orders of fries
2 colas
1 diet ginger ale
an order of onion rings
to go



- I. Ask after the dictation
 - a. Which ingredients do we need 1 gallon of? almonds and soy nuts
 - b. Do we need whole or sliced almonds? Neither, we need slivered almonds
 - c. Do we need ½ gallon or ¾ gallon of coconut? ½ gallon
 - d. How many total gallons of sesame seeds and sunflower seeds do we need? 1 total gallon
 - e. Would 6 cups of maple syrup be too much? No, 8 cups are needed
 - f. True or false 8 cups of raisins are needed False, 8 pounds of raisins are needed
 - g. The primary ingredient in this recipe is _____? Rolled oats 3½ gallons.
 - h. True or false It takes 75 minutes in a 360° oven to bake the granola. False, it takes 45 to 60 minutes in a 375° oven.



I. Granola Recipe

Take notes as needed to help you remember the recipe accurately.

3½ gallons rolled oats
1 gallon slivered almonds
1 gallon soy nuts
¾ gallon buckwheat groats
¾ gallon wheat flakes
½ gallon coconut
½ gallon sesame seeds
½ gallon sunflower seeds
⅓ cup sea salt
mix
add 8 cups pure maple syrup and 6 cups soy oil
mix
spread evenly on 10 large sheet pans
bake at 375° for 45 - 60 minutes 'till golden brown
let cool
remove from trays and break down large clumps while
adding 8 pounds of raisins
eat and enjoy



m. Hearing Protection Dictation

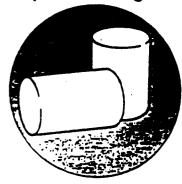
Hearing protectors block out enough noise to bring the decibel level down to a safe dose providing they fit properly. Depending on the type, brand, and **Noise Reduction Rating (NRR)** they reduce noise by about 20 to 30 decibels — often a crucial difference for your ears. Hearing protectors are required whenever noise is 85-90 decibels or more. You can also use this **rule of thumb**: if you have to raise your voice to talk to people standing only three feet away, you should probably wear hearing protectors.

TYPE

DESCRIPTION

FIT FOR SAFETY

Disposable Plugs



Disposable plugs are placed inside the ear canal to block out noise. They are commonly made of an expandable foam. One size fits most everyone. They roll up into a thin cylinder for insertion. Once they're inside your ear canal, they expand to form a good seal.

Roll and compress the plug lengthwise between your fingertips. Reach one hand around the back of your head and puil up on the outer ear to straighten the ear canal, Insert until you feel it plugging, then hold it in place for a moment until it begins to expand.

Reusable Plugs



Reusable plugs are preformed to fit the ear. They are usually made of a flexible rubber or silicon. They may be flanged or cone-shaped, and are often joined by a cord so that they're not easily lost.

Reach one hand around the back of your head and pull up on the outer ear to straighten the ear canal. Insert the plug until you feel it sealing and the fit is comfortable. Be sure to use plugs that are the right size for your ears. Ask your supervisor for assistance.



Earmuffs resemble stereo headphones. The soft plastic cushions, filled with foam or liquid, should form a good seal against noise. If you wear glasses with wide temples, you may want to choose another type of protector, if you're exposed to very loud noise, you can wear earmuffs and plugs together.

the cushions fit tightly around your ears. Check to see that the cushions are flexible and that there are no areas where the sound can penetrate. Keep your hair from underneath the cushions. Don't defeat their purpose by wearing radio earphones under them.

Muffs offer good protection if



m. Listen carefully to the dictation on hearing protection.

Later, you will answer questions by filling in the blanks below with the letter of the correct type of hearing protection.

c
а
b
а
b
С
b
а
С
С

- a. Disposable Plugs
- b. Reusable Plugs
- c. Muffs



Facilitator:

m. Based on what you heard, which type of hearing protection is described in each sentence?

С	a. They look like headphones.
а	b. They need to be rolled up or squeezed before going into ear.
b	c. They are preformed to fit the ear.
a	d. They expand inside the ear canal.
b	e. They are usually made of rubber or silicon.
С	f. They are filled with foam or liquid.
b	g. They are often joined by a cord.
a	h. They are made of expandable foam.
С	i. They may not work well with eyeglasses.
С	j. They are not put inside the ear canal.



Total Group Listening BLUE -MoDERATE LEVEL

Activity: 6 - Listening Practice Worksheet

n. Directions for Surviving a Hotel Room Fire

Jot down only the <u>key words</u> you need to remember the directions you'll hear. Try to group the items in a way that makes sense to you - similar topics (using the phone), order of importance, etc. Try to picture these directions in your minds eye.

- 1. Use the phone to give your location to the front desk.
- 2. If you need to let the smoke out of your room, open a window.
- 3. If smoke is coming into your room from outside, keep the window closed.
- 4. Fill the bathtub with water for fighting the fire.
- Turn on the bathroom fan.
- 6. Stuff wet towels and sheets in the cracks of the door and walls.
- 7. Use the ice bucket to wet the door and walls if they get hot.
- 8. Cover your mouth and nose with wet towels to filter the smokey air.
- 9. Move flammable things away from the windows and doors and keep those things wet.

Facilitator:

Read the instructions for this exercise to the group. It's important to point out to the participants to listen first and then group items together in a way that will help them remember what they heard. After dictating the directions, ask for volunteers to give the directions back to you. Ask how they grouped the items is order to remember them easily.



ο.	Directions for Emergency Medical Care at Nabisco Again, jot down only the key words you need to remember the directions you'll hear. Try to group the items in a way that makes sense to you an that will be easy for you to remember.		

Facilitator:

This exercise, like Exercise n, should focus on developing a method to use in remembering spoken details. Ask volunteers how they grouped the items in their mind in order to remember them easily.



Activity: 6 - Listening Practice

o. Emergency Medical Care Procedures

These procedures apply when no nurse is on duty in the Medical Department.

- 1. Call Security (EXT. 4272) to open Medical Department.
- 2. Control bleeding large dressings are in Medication Room in drawer marked emergency dressing.
- 3. Arrange transportation:
 - A) Call Rescue Squad if seriously injured or Life Support if severe emergency. Otherwise, call Groome Transportation or East End Cab. Give one ticket for trip out and one ticket for return trip. Tickets are on the nurse's desk in Medical Department.
 - B) <u>Injured employees are not to drive themselves under any conditions</u>.
 - C) No other employee is to drive an injured employee for medical care.
- 4. Notify medical facility chosen that injured person is in transit. Give name of employee and specifics of accident.
- 5. Instruct employee to give hospital the following information:
 - · A) Order for Medical treatment slip (on nurse's desk).
 - B) Identify as Nabisco employee and Worker's Commensation.
 - C) Dr. Dale Slagel is plant physician.
- 6. Notify or help injured employee contact family if desired.
- 7. Instruct injured employee to report to Medical Department prior to returning to work.
- 3. If specialist is needed, Stuart Circle Emergency Room has specific instructions as to which specialist to use.
- 9. Leave a note in Medical giving employee's name, type of injury, and medical facility used.



Listen carefully to the newspaper article about a bakery. Try to remember as many facts as you can. Also, listen for the main ideand for the order of the production process. Be prepared to answer		
questions on the article. You may take notes as you'd like.		

Facilitator:

Be sure to give the participants a break beforehand in preparation for this long dictation.

Tell all participants that some questions on the dictation will require recognizing or recalling facts. Other questions will require understanding the concepts and process talked about in the article.

Article reprinted with permission of Richmond Times Dispatch, 1994



Sneet situation





Alcok behind the scenes at the Dunkin' Donuts factory

TALE HOT A POST CEDE

After 21 years on the job. Tom Carroll knows a lot about making doughness. He used to get up early such morning to real out the dough, cut it by head and then dip it into hot oil to make downs of soughnuts at a Duminis Doubles sure. Carroll soil gets up early— at 4.4.6.—to go to work. Just now a machine dose much of



the work for him and others.

In fact, the system that Dunken' Dounts for recently begin using at its new central houses in Atchessed makes thousanss more doughness than Carrel and he follow work-ors could ever make by hand.

"I know what despinate are supposed to cook like and tesse bits, and there's no deferment with these then with the ones I used to make by hand." Carrell not. "They're grees."

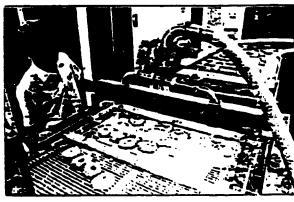
Instead of making doughness at each store — A time-consensing process that requires a large member of warders —— Dunkers Densies, the constray's largest doughness retailer, decaded to test a new concept, the

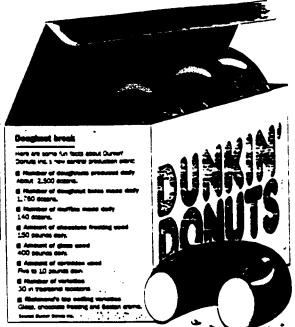


in late February, the chast opened the \$1.5 million production facility in the Dahory Center industrial parts, sorth of West Broad Servet near Westwood Avison.
There, about 30,000 designants — or \$250 descent — are made deally and suppositioned a day currently to 11 stores in the

The baleary eventually will be able to produce more than 15,000 decease daily and will distribute to as many as 30 outlets.

"And we not! make up to 30 distribute reprotes of designants every day," said Terry Soley, Duama Donnta' area manager, who oversees operations at the behavy and company-event stories. "That's impressive that the second stories, "That's impressive that the second stories," the second stories are second from the second stories.







We have begin arriving at 8 p.m. to thinke hughests that will be ready for take in mores that will open at 6 the next merima. About 70 percent of the goals that Daniel in December only only or produced on that 8 m. to 6 4.0.. sand. A second said arrives

By melanght — or 9 a.m. on the second shall — designates are reling of the conveyor batts take a standy reached. The arresponds overance of the benchmark overance, or an increase overance of the benchmark.

The process starts many

— about 10,000 pounds are used dy — that is expect with water to make

when shout 16 minutes of mixing, the design is put through an extrusion that rous the design are a service that rous the design are to a machine that cath it was rough goes to a machine that cath it was roug doughouts or sveal temperature for filling.

The servity formed doughasts: 24cm and mens a conveyor best, where comparess, take Carry's, check each con-"It's like Lury at the choosinte factory." said William Bote, the choos's reveal saide manager, referring to as "I Love Lury" televeness equates in which Lucille Ball and

MANE SEE BURBUR, PACE CLA >

Dunkin' Donuts cookin' with central bakery

Concept was tested in markets such as Las Vegas, Boston

T DUNKIN' FROM PAGE E13

Vivian Vance were working in a chocolate

Doughnuts then are placed onto moving travs that go through an enclosed box of moist heat so the dough can rise for 35 minutes before heading to the fayer.

A waterfall of plaze

What's next? The doughnuts are dropped into not vegetable shorting, where they float for 45 seconds on each side — enough time to get a golden coating.

"You've got to watch to make sure that all of the doughnuts are flipped," worker Mike Michasters said as he turned over a couple of doughnuts.

Then it is time for the doughnuts to go through a waterfall of glaze before spending the next 30 to 45 minutes on a spiral cooling conveyor.

The last step is the finishing section, where the ring doughnuts get a coating of prosting or powered sugar and the shell doughnuts are zapped with lemon or cherry filling.

filling.
"My friends ask me all the time how we get the fillings inside them," said employee Wanda Dickens, "It's easy, I tell them. All you have to do is put the doughaut up against a prong (that holds the various fillings) and squeeze it and it fills it up."

All along the process, employees can—and are encouraged to—eat doughauts. McMaster's favorite, for instance, is the encoulate honey dipped.

Even Soley, who has been working for the Dunkin Ponuts chain for 31 years, walks into the production plant and grabs at

least one doughnut a day.
"I still love them." Soley said.

in the center of the 12,000-square-foot production plant. Dunkin' Donuts employees make — and sometimes just bake — five varieties of muffins, three types of croissants, three kinds of bagels and four varieties of cookies.

35 employed at the control behavy

The 30 types of doughnuts, and the mutnas, croissants, bagels and cookies are placed on racks ready to go to stores.

Trucks leave the center between 4 a.m. and 5 a.m. — for products made from the night shift — and then again between 1 p.m. and 2 p.m.

The central bakery employs about 35 workers. There are about eight to 10 people per shift, compared with about four employees needed to make doughnuts at each store.

Producing doughnuts from a central bakeri is not new for Dunkin' Donuts, but the scale of the operation represents a change in direction for the company.

The company chose the Richmond area to lest the distribution plan because area roads allow doughnuts and pastnes to be delivered to stores within 30 minutes.

Dunkin Lionuts had tested the concept on a much smaller scale in markets such as Las Vegas and downtown Boston. Those naken operations served up to five stores, a price is commend center will serve 5.3



HENRY MORLEWINGS-CHENKICH

ON THEIR WAY. Dunish! Denote tracks deliver designants and other gueds to 11 cullets in the Richmond area.

times that many.

"The concept is a good one," Soley said.
"We can open a lot more stores and a lot quicker than before."

That's because the central bakery allows the company to spend less on real estate and labor by building small drive-through stores and opening outlets in strip shopping centers. "We can go into nontraditional locations." Soley said.

Opportunity to breader

The concept also gives the company extra selling points that it might use when trying to attract new franchise operators.

Instead of having to worry about buying real estate, constructing a building and then learning how to make doughnuts, now a franchise simply would find a location and start up operations, Soley seid.

"They'll leave the production side to us," he said.

Dr. Devid J. Urban, a marketing professor at Virginia Commonwealth University, said the new system allows Dunkin Donuts an opportunity to broaden its network.

"And the good thing is they still maintain control over the product." Urban said. "It allows them to capitalize on their brand name while at the same time they don't have to make the investment in the real estate."

Expects to have 30 stores by 1995

There are five locally-owned franchise locations in the Richmond area, all of which make doughnuts at their stores.

The company now has 11 units — eight traditional stores and three located at gasotine stations — that are served by the central bakery. By the end of 1995, the chain expects to have as many as 30 stores throughout the area. Four stores will open this fall.

Dunkin' Donuts will test the concept for another six months before deciding whether to roll it out elsewhere. If the concept works here, company officials say the chain could try a similar distribution system in a dozen or more other other.

A frequent question facing central bakenes such as Dunkin' Donuts' is whether the goods will be fresh when they reach consumers.

A lot of companies operate similar facilities. For instance. Ukroo's Super Markets inc., the area's No. 1 grocer, makes all of its doughnut products at a central bakery.

Freshness is such a major concern for Dunkin' Donuts that the chain piedged not to sell any doughnuts that were made more than 12 hours earlier.

"We will sell no doughnut after its time." Bode said.

The freehoos boos

Maintaining quality standards will be a challenge for Dunkin' Donuts, said VCU's Urban.

You've got to maintain the freshness standards when you distribute to a variety of locations." Urban said. Consumers don't want to get a dired out doughnut.

Freanness is an issue that rival Krispy Kreme Doughnut Corp. highlights. The Winston-Salem. N.C.-based chain has one store in the area, and expects to open a second on Midlothian Tumpike by late August.

Europy Eureme stores have windows ter

hind the counter so customers can watch doughnuts being made.

"People want hot, fresh doughnuts," said Jack McAleer. Krispy Kreme's executive vice president of sales and marketing. "That is what has made us unique. Dunkin' Donuts has to know what their customers really want, and. I'm sure, that they have done their research."

Krispy Kreme has 100 stores in the Southeast, while Dunkin' Donuts has more than 2,300 stores nationwide with annual sales of \$1.2 billion.

Officials from Dunkin' Donuts say they are keeping their doughnuts fresh and their coffee hot.

Customers will be the ultimate judges.
Consider an elderly Richmond couple who were eating doughnuts and supping coffee one mortung last week at the chain's store on Forest Hill Avenue.

They liked the doughnuts, even though none was made at the store.

Mases the feedback

"That's OK. These are really good," said the woman, who asked that her name and her husband's not be used.

"As long as they ... e fresh, that's all that matters," her husband said.

"but that he works at the central bakery."

Carroll misses hearing comments like those. He also misses seeing his finished product on display at a store.

In the retail store, you see the product and you hear the comments, but you don't get that kind of feedback here, the doughout maker said. "But we're still making them so people are out there eating them.



p. Newspaper Article Dictation

Facilitator:

Ask the following questions of volunteers after the dictation. Encourage participants to risk answering the questions by reminding them that we're still developing listening skills. Help participants when necessary by re-reading relevant paragraphs.

- How many different kinds or varieties of doughnuts are made every day?
 30
- 2. How many doughnuts are made every day in the centralized facility? 30,000 or 2500 dozen dozen doughnuts
- 3. How long does it take to make a doughnut at the centralized bakery? 1½ Hours
- 4. How much yeast is used on a weekly basis? 10,000 lbs
- 5. How are the fillings put into the doughnuts?

 With a prong that, when squeezed, inserts filling into the doughnut
- 6. In addition to doughnuts, the centralized bakery makes:

 muffins (5 kinds) bagels (3 kinds)

 croissants (3 kinds) cookies (4 kinds)
- 7. Why was Richmond, Virginia chosen to test the centralized facility?

 Because the areas' roads allow doughnuts and pastries to be delivered to stores within 30 minutes.
- 8. Who is the primary competitor for this centralized bakery? **Krispy Kreme**
- 9. What is the primary issue for both this centralized bakery and its rival? **freshness**
- 10. What has the bakery pledged to consumers?

 Not to sell any doughnuts made more than 12 hours earlier or keeping their doughnuts fresh and their coffee hot.
- 11. What would you say is the main idea of the newspaper article?



- p. Newspaper Article Dictation
- 12. What was the old concept Dunkin Donuts operated under?

Old Concept

Company used to make doughnuts at each store

- 13. What was difficult about the old concept?
 - -time consuming
 - -large number of workers required
- 14. What is the new concept Dunkin Donuts operates under?

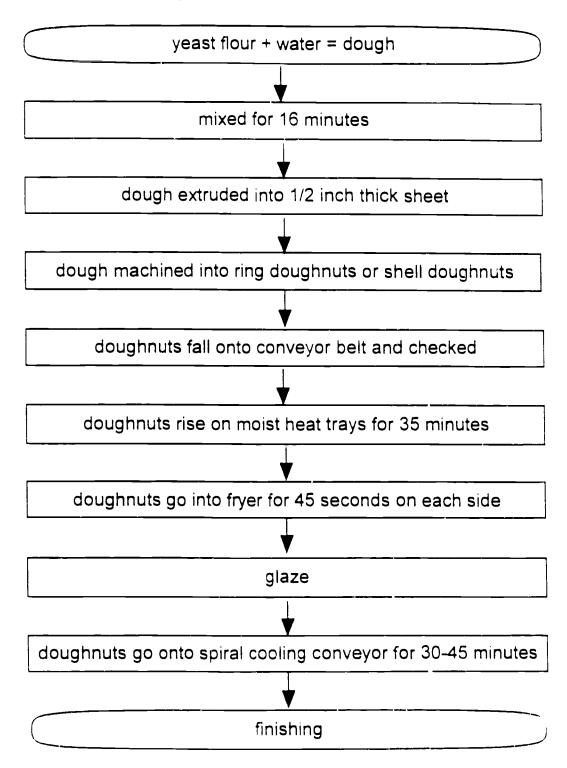
New Concept

Central Bakery

- 15. What are the benefits of the new concept?
 - -lower production costs
 - -expand sales outlets by distributing products from the bakery



- p. Newspaper Article Dictation
- 16. What is the production process at Dunkin Donuts?



17. How does Dunkin Donuts production process compare with Nabisco's production process?



Total Group Listening

Activity: 6 - Listening Just For Fun

q. "Once upon a time there were four people named Everybody, Somebody, Nobody and Anybody. When there was an important job to be done, Everybody was sure that Somebody would do it. Anybody could have done it, but Nobody did it.

"When Nobody did it, Everybody got angry because it was Everybody's job. Everybody thought that Somebody would do it, but Nobody realized that Nobody would do it.

"So it ended up that Everybody blamed Somebody when Nobody did what Anybody could have done in the first place."

Facilitator:

Participants can be helped in enjoying this activity if four volunteers assume the names Everybody, Somebody, Nobody and Anybody and briefly stand everytime they hear their name called as the piece is read.

This activity is intended to provide a little comic relief at the end of Activity 6.



Activity: 7 - Giving and Following Oral Directions

Objective(s): This activity will enable participants

- 1. To develop an appreciation for the skills involved in giving and following oral directions.
- 2. To practice giving and following oral directions.
- 3. To develop analytical skills.
- 4. To reinforce listening and speaking skills.

Materials Required:

- 1. Two different graphic designs
- 2. Blank paper, pencils

You need to know:

About Following Oral Directions

- 1. <u>Use active listening</u> to follow directions. To listen actively, you must
 - Give the sender your full attention and plan what you are going to do.
 - Check to be sure that you understand the directions.
 - Clarify the task that you are to do by getting more information if needed.

2. Plan the task

- Pay attention to key words in the directions.
- Pay attention to the order or sequence of the directions.
- Picture yourself carrying out the directions as they are told to you.
- Think as the sender is talking and recreate the directions in your mind.

3. Check your understanding

When the directions have been given, check your understanding by

- summarizing the directions
- asking questions if necessary



Activity: 7 - Giving and Following Oral Directions (continued)

You need to know: (continued)

About Giving Oral Directions

- 1. Know the correct process for completing a task yourself. The people who know what they are talking about are the people who are best able to give good directions.
- 2. Plan exactly what you're going to say as you give the directions. Put the steps in order.
- 3. Think about what materials or equipment are needed to complete the task accurately.
- 4. Think about the receivers of your directions. Don't talk down to the receivers but don't assume that they know more than they do.
- 5. If completing the task involves any personal safety issues or risk of equipment damage, it's important to include precautions in your directions.
- 6. Check the receiver's understanding of your directions by asking him to repeat the directions or whether he has any questions.
- 7. Clarify your directions if the receiver is confused and unsure of what to do. Try to understand what might be leading to the confusion.



Activity: 7 - Giving and Following Oral Directions (continued)

Directions:

- 1. You and your partner will take turns giving and following oral directions from each other.
- 2. One of you should sit down with a blank sheet of paper. Your job is to draw the picture that your partner directs you to draw.
- 3. The other one of you will be given the picture. Your task is to explain to your partner how to draw this picture.
- 4. You may not rehearse.
- 5. You may not show the picture.
- 6. You may not use any visual aids.
- 7. You must keep your hands at your sides.

The object is for your partner to have a picture exactly like yours when the exercise is completed.

When you are through, discuss the experience with your partner. Analyze what made the task so difficult. What would the two of you suggest to make the task easier and to achieve a better result?

8. Now, switch roles. You will be given another picture to direct.



Task: how to	Task: how to
Words to explain:	Words to explain:
Materials needed:	Materials needed:
Main steps in performing the task:	Main steps in performing the task:
Safety Warnings:	Safety Warnings:
<u>C</u>	

Activity: 8 - Planning for and Giving Oral Directions

Objective(s): This activity will enable participants

- 1. To develop analytical skills.
- 2. To reinforce all of the communication concepts to date through practice.
- 3. To develop minimum level reading and writing skills.
- 4. To develop skill in sequencing instructions.
- 5. To practice giving and following oral directions.

Materials Required:

- 1. Planning forms
- 2. Pencil
- 3. Any task materials brought by participants

Directions:

- 1. You and your partner were previously asked to come prepared to direct each other on a simple task from your everyday life and from your work life.
- 2. Use the planning form on the opposite page to help you organize your thoughts as you prepare to teach your partner these tasks.
- 3. When both of you are ready, take turns with your partner giving and listening to oral directions.

Facilitator:

Participants should be asked to come prepared to direct a partner in doing a task from their everyday life and from their work life. The tasks should be of the participant's choice with the stipulation that they be "doable" within the confines of the REACH program and building. For example, a participant could direct his partner on how to make a certain kind of sewing stitch, provided the participant brought all necessary materials with him to the program.

Participants who may not be prepared should be encouraged to complete a planning form with directions for wearing a dust mask or lifting heavy objects/boxes. See next page for steps.



Activity: 8 - Planning for and Giving Oral Directions

Facilitator:

Use as needed.

- Directions for Putting on a Dust Mask
- 1. Place the dust mask against your face with the straps hanging down.
- 2. Place the <u>respirator</u> under your chin and pull the top strap high on the back of your head.
- 3. Pull the bottom strap over your head and down to just below your ears.
- 4. Place the fingertips of both hands on either side of the nosepiece. Gently press in until the nosepiece is molded to your nose.
- 5. Place both hands over the mask and breathe out. If air leaks around the mask, adjust the nosepiece or straps.
- Directions for Handling Heavy Equipment and Materials

Use proper lifting techniques when moving heavy equipment and materials:

- 1. get a solid foot hold
- 2. bend knees
- 3. keep back straight
- 4. use legs and arms to lift
- 5. wear gloves
- 6. avoid pinch points

Get help with lifting when you need it - from another person or a device such as a dolly, hand truck, etc. Make sure lifting devices are in safe working order.



Activity: 9 - Sequencing Oral Directions

Objective(s): This activity will enable participants

- 1 To develop skill in sequencing instructions.
- 2. To develop analytical skills.

Materials Required:

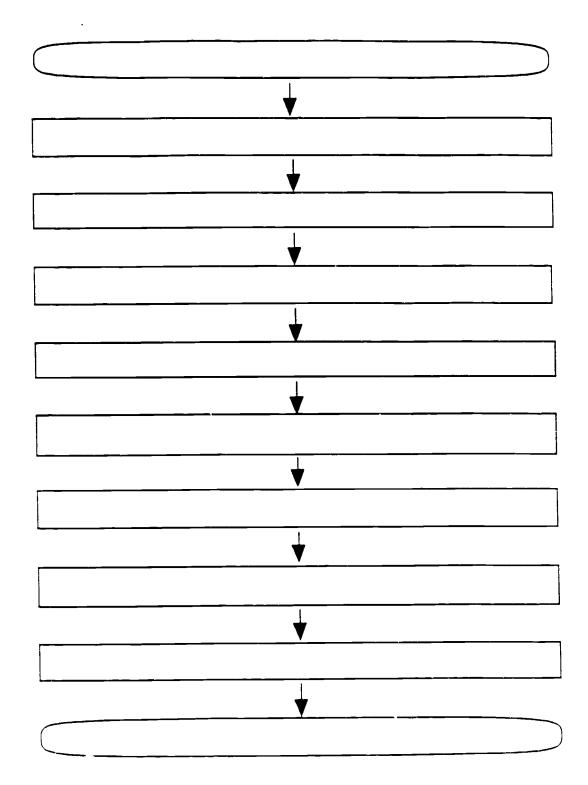
1. Set of emergency evacuation diagrams of Nabisco facility.

Directions:

- 1. Study the set of diagrams on the following pages and find your work station at Nabisco.
- 2. Mentally plan how to give directions for evacuating the plant from your work station. Try to envision the route you should take.
- 3. Fill in the flow chart on the next page with directions for evacuating your work station in an emergency.
- 4. Be prepared to give your directions orally to other participants.



Activity 9 - Sequencing Oral Directions Flow Chart



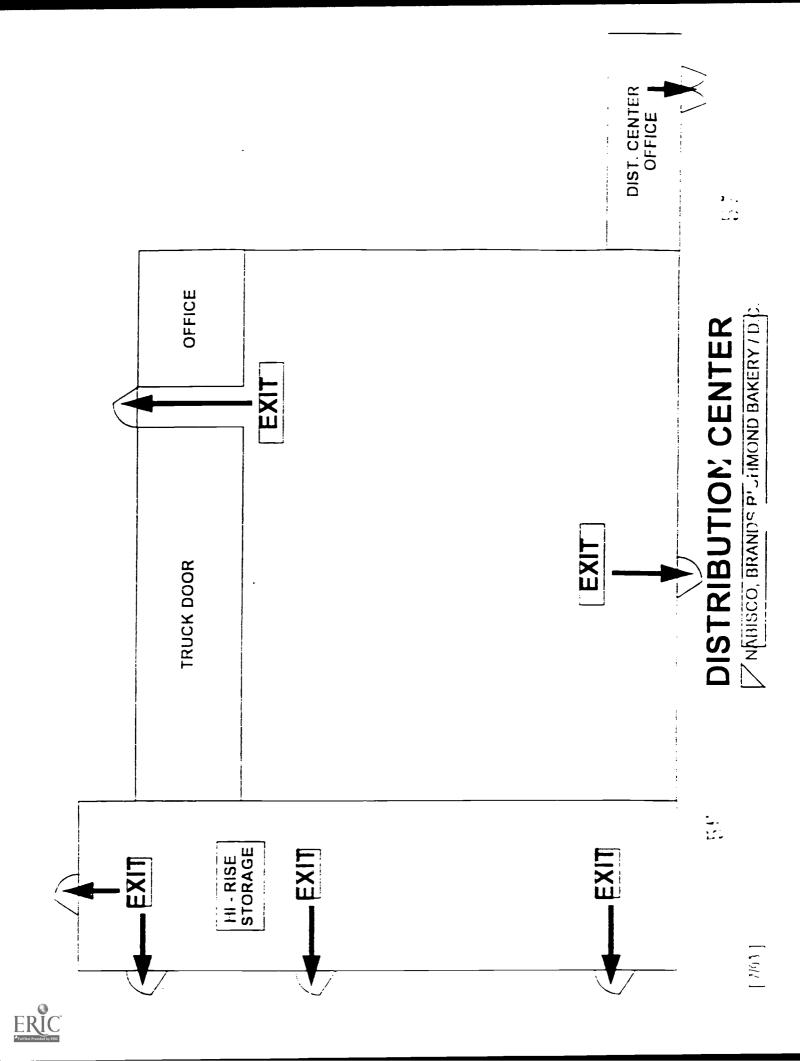


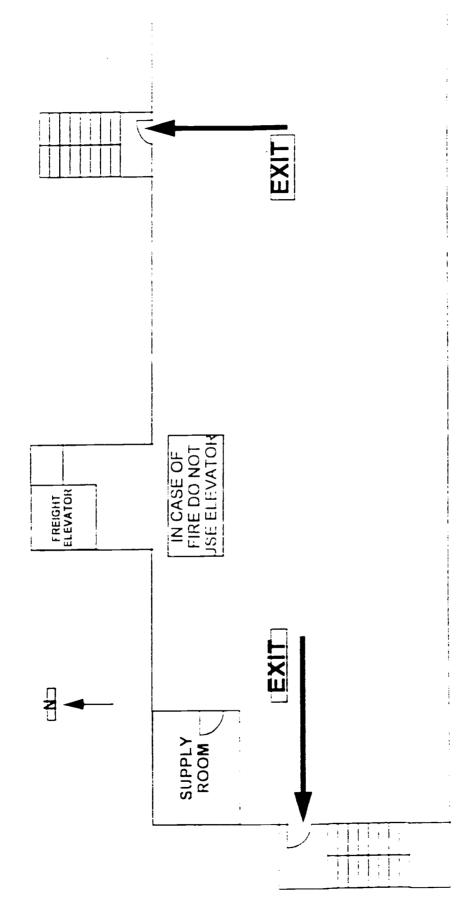
FLOAT UNIT WAREHOUSE **EMERGENCY EVACUATION REASSEMLY AREAS** PROPANE TANKS ENGINE [RING] ACCOUNTING PERSONNEL MEDICAL M&R 9 OFFICE **FRONT** 4th (ASSEMBLY) 3rd (MIXING) 5th FLOOR LIN'I UP STORE BLDG ENGR SO. LABURNAM AVE. **PACKAGING** M&R 2 PKG [1,2,3,5] PKG INDIRECT HOUSE DC OFFICE PUMP Ŋ 2nd FLOOR (BKG) ENGR. BLDG CAFE VENDORS CONTRACTORS CREDIT UNION WAREHOUSE OFFICE D.C. DISTRIBUTION CENTER PKG (4,6,7,8,9.10) EHS PLANT PARKING LOT DC WAREHOUSE TRUCK COURT TO RISE [2/6/2]

NABISCO, INC. RICH. JOND BAKERY/D.C.

ERIC

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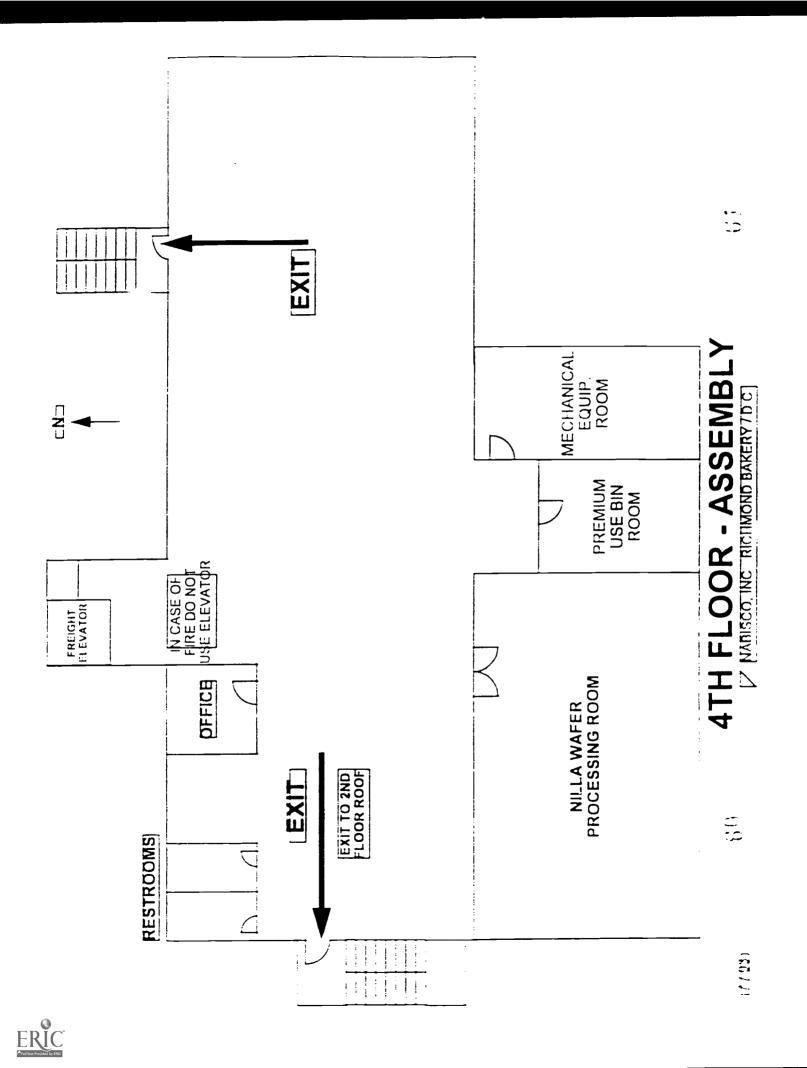


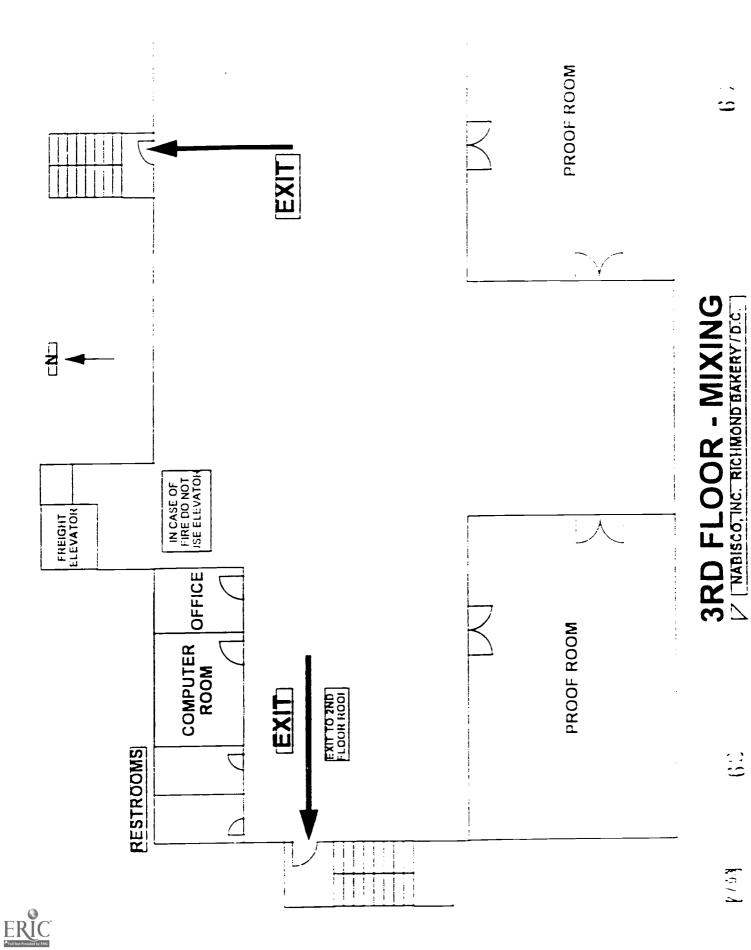


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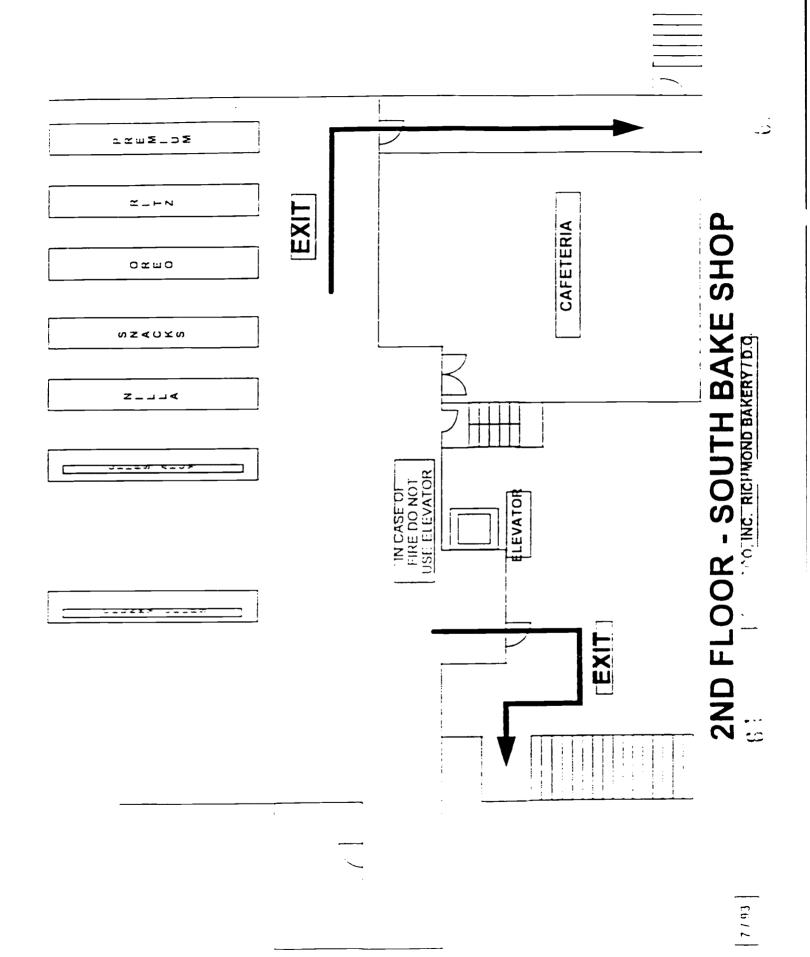
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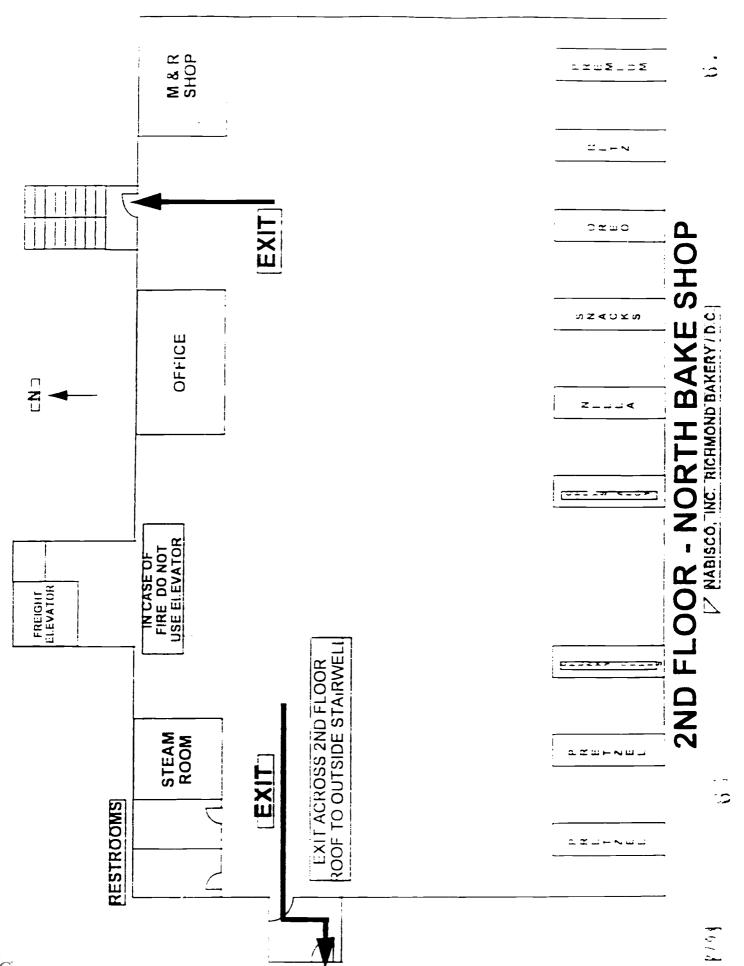
VAMISCO, INC. RICHMOND BAKERY (D.C.)



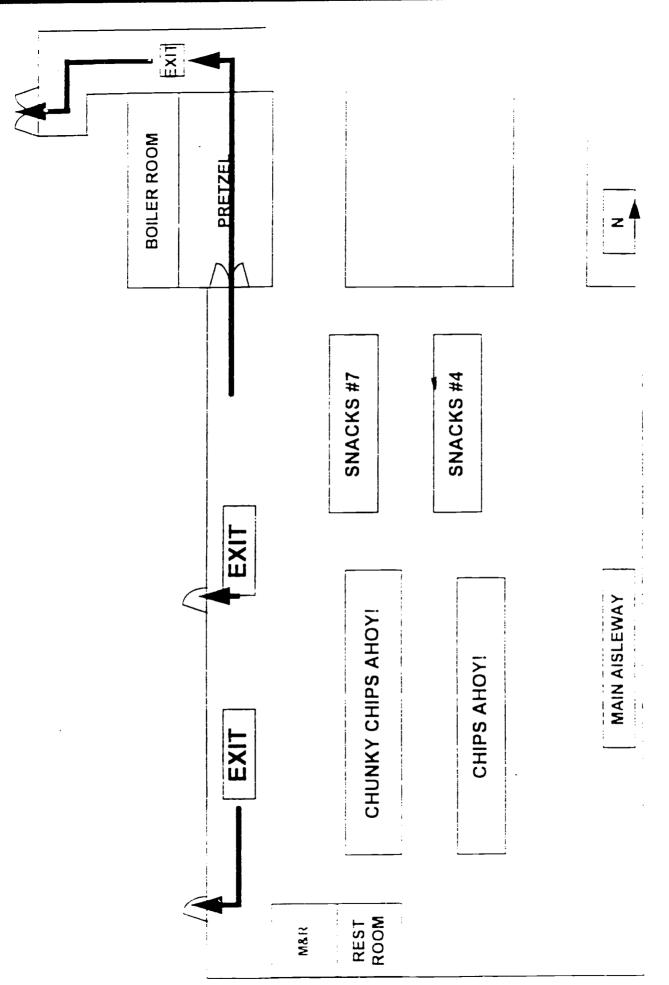


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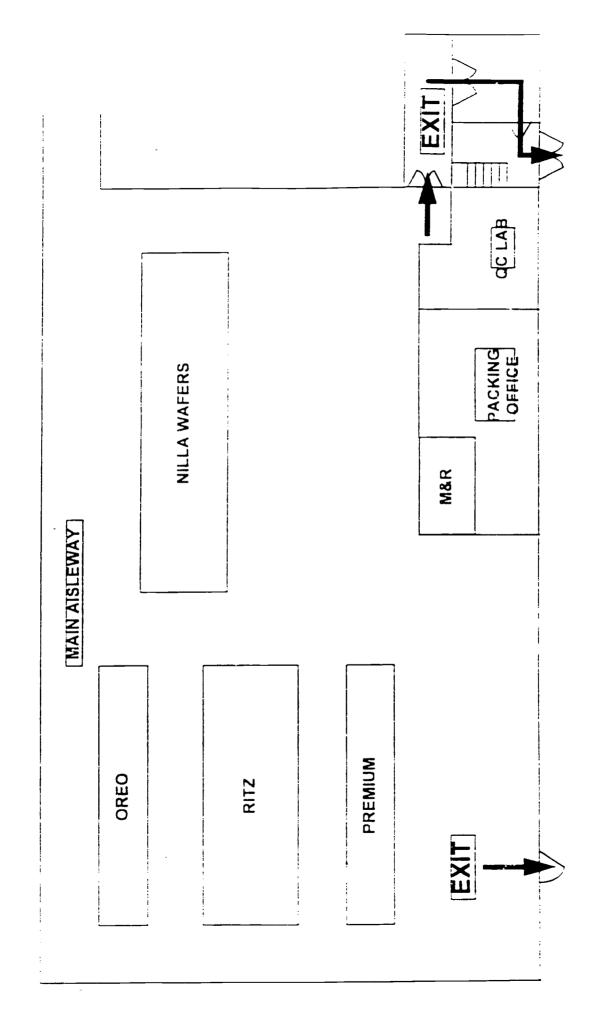
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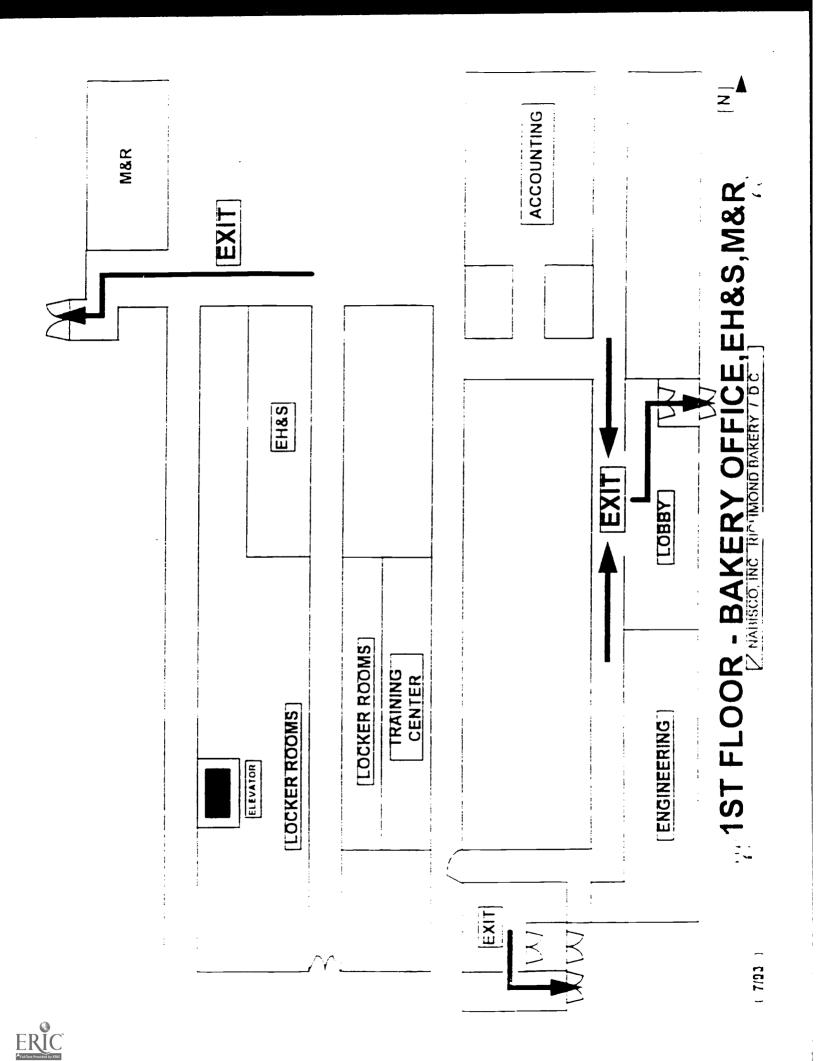
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WABISCO, INC. RICHMOND BAKERY / D.G.



Activity: 10 - Giving and Receiving Oral Directions

Objective(s): This activity will enable participants

- 1. To practice giving and following oral directions.
- 2. To reinforce all of the communication concepts learned to date.
- 3. To develop analytical skills.
- 4. To develop skill in sequencing instructions.

Materials Required:

- 1. Large folding map of Metropolitan Richmond area for each participant
- 2. Set of emergency evacuation diagrams of Nabisco® facility.

Directions:

- 1. You will be working with a partner. Choose one of the activities below.
- 2. The object is for you to plan and give oral directions that are so clear and easy to follow that your partner, using effective and active listening techniques, will reach a predetermined point known only to you.
- 3. Remember the techniques you've learned for giving directions.

Activity A:

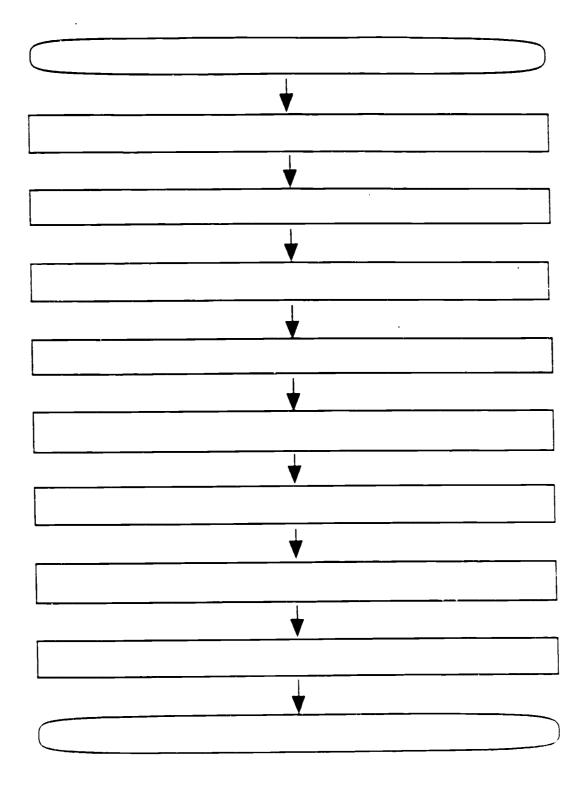
Study the map you've been given and plan (doing a flow chart) how to give oral directions for driving from the work site to your home. If you prefer, you could give directions for getting to a public place such as the baseball park, one of the regional shopping malls, etc. but do not tell your partner what the destination is.

Activity B:

Use the set of emergency evacuation diagrams again as a guide and draw a map showing how to get from the employee parking lot to your work station. Do a flow chart that shows the steps in sequence.



Activity: 10 - Giving and Receiving Oral Directions Flow Chart





Activity: 11 - Getting Information Orally

Objective(s): This activity will enable participants

1. To practice asking and answering questions to get information they need.

Materials Required: Information gap activity worksheets Pen or pencil

You need to know:

About Asking Questions

- 1. Decide what information you need to have about a situation by asking the "five W's and how" questions to yourself first. Examples:
 - a. Who (should page the mechanic when one is needed?)
 - b. What (should I do if the ovenband stops?)
 - c. When (should I do a cream-up?)
 - d. Where (should I check to see which bins need to be fumigated?)
 - e. Why (did the belts shut down and the red light start flashing?)
 - f. How (many doughs are in the proof room?)
- 2. You need answers to the "five W's and how" questions in order to do your job effectively and when you don't have those answers, you have an <u>information gap</u>.
- To close or fill in your information gap, determine who is the best or most likely person to have the answer(s) you need.
 - a. Co-workers in the same department
 - b. Co-workers in another department
 - c. Your <u>internal customer</u> or the person who gets the product after you've done your job.
 - d. Your <u>supervisor</u>
- 4. Generate your questions by
 - a. Planning ahead exactly what information you need.
 - b. Asking your questions as clearly as you can.
 - c. Listening carefully to the answer(s) you get.
 - d. Taking notes if necessary.
 - e. Evaluating the answers in light of your job.
 - f. Repeating the cycle if necessary.



Activity: 11 - Getting Information Orally (continued)

You need to know: (continued)

- 5. There are two basic kinds of questions:
 - a. <u>Open questions</u> don't require a specific answer. People often include their opinions, thoughts and feelings. Example How should I prepare to measure product breakage?
 - b. <u>Closed questions</u> are narrow and usually require a specific answer. People tend to answer closed questions in a direct way, often in a single word or sentence. Example Should I enter the empty bag weight into the computer?

Directions:

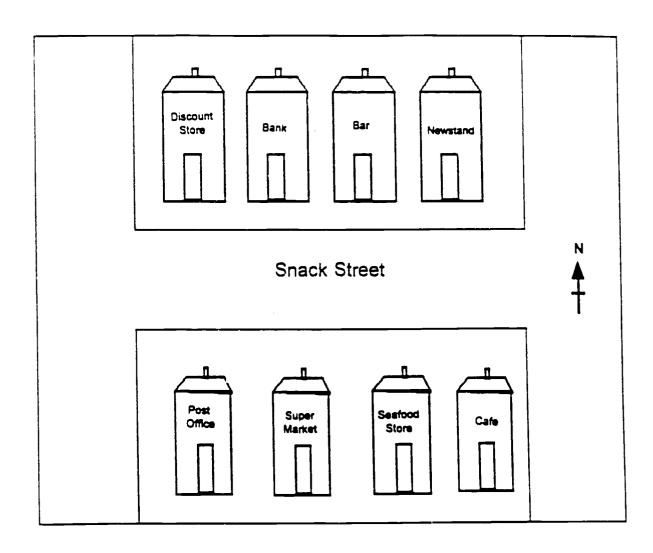
- 1. You and your partner will have different information for the same incomgraphics.
- 2. Each of you must correctly fill in your graphics by getting the missing information from your partner through the questions you ask.
- 3. You should not look at your partner's information.
- 4. Carefully analyze the information you do have first.
- 5. Then determine what information you need to get.
- 6. You and your partner should then ask and answer each other's questions until you both have all the information you need.



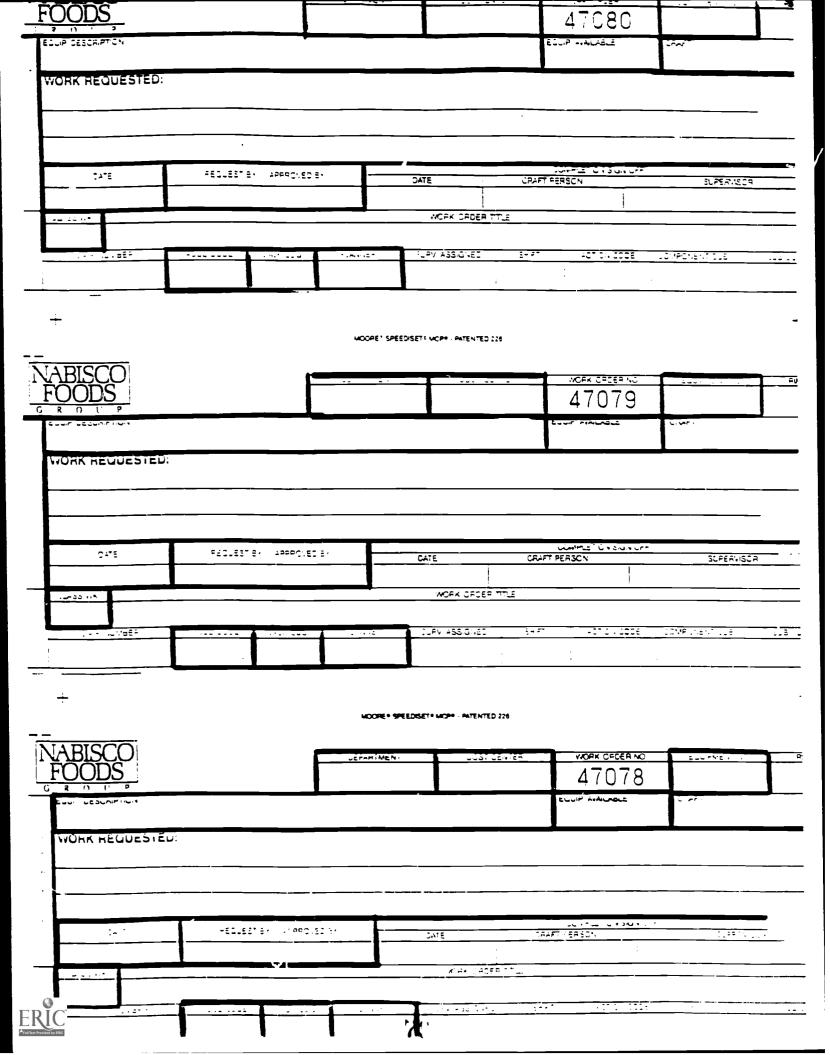
Activity: 11 - Getting Information Orally

Exercise 1 - Snack Street

- 1. Fill in the correct name for each of the buildings on Snack Street below.
- 2. Remember the techniques for asking questions.
- 3. Use your reasoning and common sense to name the buildings.







Activity: 11 - Getting Information Orally

Exercise 2 - Work orders

- 1. On the opposite page are blank work orders.
- 2. You and your partner will be given different completed work orders.
- 3. Use the information that your partner has on his completed orders to fill in the heavily outlined areas on the blank work orders.
- 4. Ask and answer questions with your partner to get the information you need



Activity: 12 - Giving and Getting Information Via Telephone

Objective(s): This activity will enable participants

1. To practice asking for and receiving information on the telephone.

Materials Required:

- 1. Telephone
- 2. Telephone books

You need to know:

About Listening and Speaking to Others

- 1. Your attitude and your ability to relate to other people (in person and over the telephone) are shown in the way you speak and in the attention you give when you listen.
- 2. Attitude and ability to relate to others make up about 85% of job success.
- 3. Prepare to use the telephone by deciding:
 - a. How you will introduce yourself.

 When answering your work phone, say the name of your department and then give your name. When making a call, greet, give your name and department and ask for the person you need.
 - b. Who you need to speak with.
 - c. Why you are calling
 - d. What background information you need to give.
 - e. What questions you need to have answered.



Activity: 12 - Giving and Getting Information Via Telephone (continued)

Directions:

- 1. Fill in the charts with the information you gather as you make the following phone calls.
- 2. You may complete this activity at home as needed.
- 3. To gain practice, you must make each call yourself.

CALLS for Chart A

- 1. Ca'l at least three suppliers of building materials to find the lowest prices for 2" x 4" studs in eight foot lengths.
- 2. Choose a city you would like to visit. You must be there by 9:00 p.m. on Friday. What will be the best way to get there plane, train or bus?

CALLS for Chart B

3. You have to send a 20 pound package to Los Angeles, California, for delivery no later than 12 noon on next Tuesday. The Zip Code for the delivery is 90210. You need to send the package the cheapest way possible. Practice your telephone skills and get the information you need to make a decision.



⋖
Chart
12 - (
.v.lty:
A.

İ				l	
	Bus	-			
	Amtrak				بر
	Airline				
	Supplier 3				
	Supplier 2		·		
Chart A	Supplier 1				
Acity: 12 - Chart A	Step 1. Greeting- "Hello. This is	Step 2. "With whom am I speaking?"	Step 3. "I'd like to get some information about	Step 4 "I'm working on a project for a class and I need	Step 5. Notes (Answers to your questions)

Sivity: 12 - Chart B

UPS Federal Express Other Other					
Post Office UPS					<u>:</u> ,
	Step 1. Greeting- "Hello. This is.	Step 2. "With whom am I speaking?"	Step 3. "I'd like to get some information about OR	b 4 "I'm king on a / project fo ss and I ne	Step 5 Notes (Answers to your questions)

Activity: 13 - Communicating Within a WorkGroup

Objective(s): This activity will enable the participant

- 1. To develop an awareness of the concept of workplace culture.
- 2. To identify the workplace culture at an organization.

Materials Required:

None

You need to know:

About Workplace Cultures

Every workplace is different in that every workplace has its own way of doing things; it's own culture. Listening actively will help you understand the culture of your workplace and your co-workers.

To understand the culture of your workplace, you have to learn four things about it:

- 1. The goals of the particular workplace. What are you expected to do?
- 2. The <u>values</u> of your workplace. What are the most important priorities here? What are the standards to which work has to be done or behavior has to be focused?
- 3. The <u>customs</u> of your workplace. What are the rules or procedures that are followed here?
- 4. The <u>networks</u> in your workplace. How does information flow here? Who talks to whom?

Directions:

1. Use the chart on the opposite page to organize your thoughts and notes from our discussion.



Activity: 13 - Communicating Within A WorkGroup

	Workplace #1	Workplace #2	Workplace #3
Goals			
Values			
Customs			
·			
		5.	
Networks			

Activity: 14 - Communicating With Co-Workers

Objective(s): This activity will enable participants

1. To practice techniques for communicating effectively with co-workers.

Materials Required:

None

You need to know:

About Listening and Speaking to Co-Workers

Ple	ease DO	Please DON'T
1.	Learn the workplace culture-the written (if any) and unwritten rules of co-worker communication.	Ignore the acceptable ways of communicating in your workplace.
2.	Maintain an upbeat, "can do" attitude.	Be influenced by negative shop talk.
3.	Learn the workplace <u>jargon</u> or special language.	Hesitate to ask questions when you need information.
4.	Be mindful of your non-verbal language and behavior.	Infringe on other's personal space.
5.	Remember that the tone of your voice sends more of a message than the actual words say.	Forget about all the non-verbal messages you send. Try to discuss problems when others
6.	As much as possible, choose a good time to discuss a problem.	are rushed, distracted or upset.
7.	Describe the proble in carefully, avoiding personal criticism.	Let discussions of workplace problems become attacks on anyone compentence.
8.	In general, concentrate on the problems themselves; not on blaming.	Be distracted by the way problems are stated by your co-workers.



Activity: 14 - Communicating With Co-Workers (continued)

Plea	ase DO	Please DON'T
9.	Limit the amount of personal information you share at the workplace.	Allow your personal life to interfere with your workplace responsibilities.
10.	Use the active listening techniques with your co-workers giving supportive feedback when and where possible.	Let your emotions get out of control.

- 1. Separate into occupational groups of no more than four people.
- 2. Each group member should share their perspective of a workplace communication with a co-worker (no names, please) that could have been improved if they or the co-worker had used more effective communication techniques.
- 3. Within your small groups, decide on several of the situations to discuss with the total group. Limit your discussions to situations about:
 - a. telling co-workers about workplace needs or problems or
 - b. telling co-workers on the next shift about the current status of an assignment station, piece of equipment, etc.
- 4. Add to your list of Please Do and Please Don't as the total group discussion unfolds.



Activity: 15 - Communicating With Supervisors

Objective(s): This activity will enable participants

1. To develop an understanding of an employee's roles and responsibilities in employee/supervisor communications.

Materials Required: Pen or Pencil

You need to know:

About Your Responsibilities as an Employee

- 1. One of your most important responsibilities is to let your supervisor know about the work that you're doing.
- 2. Make every effort to learn what your supervisor expects you to tell him and how and when you should tell him. Learn what information is critical (requiring immediate notification of your supervisor) and what information is not as important. Generally, your supervisor wants to know about any work situation that has an impact on how he does his job.
- 3. Never feel that you shouldn't ask for information or any assistance that's needed to do your job. If you don't know how to do a job task, let your supervisor know.



Activity: 15 - Communicating With Supervisors (continued)

You need to know:					
About Communicating With Your Supervisor					
Remember To:	Try Not To:				
Follow the standard operating procedure when communicating with your supervisor	Go against company policy or workplace culture in talking with your supervisor.				
Understand as much about a situation as you can before talking to your supervisor	Give inaccurate or insufficient information to your supervisor.				
Focus on the facts that you're giving to your supervisor	Focus on your supervisor's personality or the negative influences of your co-workers. Don't blame other people for				
Listen actively to your supervisor. Respond to him in accordance with what he asked; not what you think he said.	Show negative behavior that will only work against you.				
Listen actively so as not to become confrontational or defensive or apologetic because of a misinterpretation of what was said.					

- 1. Analyze communication situations you've had with your supervisor over the past few weeks. Think about situations in which you were given information or directions by your supervisor. Also, think about situations where you had to give your supervisor information or tell him about a problem.
- 2. Use the chart on the opposite page to organize your thoughts as we prepare to discuss some of these supervisory communication situations.



Activity: 15 - Communicating With Supervisors

	Equipment	Materials	Procedure or Production Process	Labor/Scheduling
What (is the situation) or What (happened)				
When				
Where				
Why				
How		Jw		



Activity: 16 - Group Behavior

Objective(s): This activity will enable participants

1. To practice identifying positive and negative group behavior.

Materials Required:

1. Teacher dictated group communication materials.

Y	OLL	need	l to	know	•

About Group Behavior

Just as each person has a special personality, each group of people develops a personality also. The group's personality is influenced by the roles each member takes on. Group members tend to take on roles that are an extension of their own personality - being a leader or a joker; being a quiet observer or an agitator and so forth.

The important thing to understand is that the behavior of each group member will affect the group's ability to achieve the goal that should be common to everyone.

Behavior that Hurts a Group Behavior that Helps a Group opening up discussions dominating discussions 1. 1. discouraging ideas 2. contributing ideas 2. 3. explaining to new members 3. play 10 asking questions blocking development of ideas 4. 4. "lobbying" for a personal or 5. answering questions 5. asking for opinions special interest 6. trying to get undue recognition 7. offering opinions 6. or attention taking notes 8. listening to others 9. 7. 10. 8.



Activity: 16 - Group Behavior

Directions:

- 1. Listen carefully as comments people have made in group discussions are read
- 2. We will discuss which comments are positive behaviors and which are negative behaviors.
- 3. Refer to the lists above and add to them if you'd like.

Facilitator:

Read these statements one by one and allow the participants time to decide on the kind of group behavior demonstrated by each comment.

- 1. You have the wrong idea! Listen, let me straighten you out about a few things.
- 2. Hey, I was talking! I haven't made my point!
- 3. With all due respect to what you said, I see the problem from another perspective.
- 4. That idea sucks! It'll never work.
- 5. Let's give some other people a chance to speak before we reach a decision.
- 6. That's enough from you. Why don't you sit down, shut up, and give someone else a chance to talk.
- 7. We've always done it this way.
- 8. It'll never fly.
- 9. Yes, but....We've tried that before.....If it ain't broke, don't fix it
- 10. Don't rock the boat.



Activity: 17 - Group Dynamics

Objective(s): This activity will enable participants

1. To develop an awareness of the stages of group dynamics.

Materials Required:

None

You need to know:

About Group Dynamics

Group dynamics refers to the collective pattern of behavior that unfolds as any group of people begin working together towards a common goal. There are several predictable stages of group dynamics and they are universal.

- 1. At first, a group leader seems to emerge from within the group and most members seem content to follow the leader while they "sort out" other group members and the job the group has to accomplish.
- 2. Next, and without most group members even realizing it, the members arrange themselves according to their roles, their influence within the group and their expertise.
- In the next phase,group members become more related and develop a sense of belonging to the group.
- 4. The last stage of group dynamics begins when members actually begin working and communicating freely with each other in accomplishing the common goal of the group.

- 1. The remaining activities in this module will require communicating within a group.
- 2. In addition to practicing and improving your listening, speaking, and group participation skills, observe the dynamics of the various groups.



Total Group Listening PINK - MAXIMUM LEVEL

Activity: 18 - Group Decision Making

Objective(s): This activity will enable participants

- 1. To understand three of the ways a group reaches a decision.
- 2. To practice making decisions within a group.

Materials Required:

- 1. Paper
- 2. Pen or pencil

You need to know:

About Group Decision Making

Groups of people have three basic ways of reaching decisions.

- 1. <u>Dictatorship</u>. A single group member takes over and makes the decisions for the entire group.
- 2. <u>Majority Rule</u>. Each group member votes on the decision to be made and the majority wins.
- 3. <u>Consensus</u>. Each group member decides on the one decision or solution that is acceptable enough so that the entire group is able to support or live with the decision. This method takes time, communication, open-mindedness, creative thinking and total participation. It is the most deisrable way to reach a group decision because everyone wins.



Activity: 18 - Group Decision Making (continued)

DINING ROOM STAFF - 3RD Shift

Before leaving each night, you <u>must</u>:

- -vacuum carpeting and wet clean tile foyer
- -discard flower centerpieces as necessary/refill containers
- -change tablecloths
- -refill salt and pepper shakers and return them to the tables
- -return chairs to tables
- -set tables with napkins, silverware, glasses, and coffee cups inverted
- -change menus
- -add daily special to menus



Activity: 18 - Group Decision Making (continued)

- 1. Separate into groups of five members.
- 2. Pretend that four of the group members work the evening shift in the restaurant of the best resort hotel in the area.
- 3. The fifth group member will act as an observer of the group.
- 4. Go over the notice on the opposite page that was on the bulletin board at the restaurant.
- 5. Each of you should number the items listed on the notice in the order you think they should be done.
- 6. Then, work together as a group to reach a decision about the most efficient order for the duties.
- 7. Be ready to express and defend your opinions but practice good group participation skills.



Activity: 19 - Demonstration Production Line

Objective(s): This activity will enable participants

- 1. To demonstrate an understanding of group process.
- 2. To practice effective communication within a group.
- 3. To practice group decision making skills.

Materials Required:

- 1. Demonstration Production Line Situation Materials
- 2. Pen or pencil

You need to know:

Techniques for Being a Successful Group Participant

Understand the Group's Members

Upon joining a group, learn the names of the other group members. Learn all you can about each person's abilities and attitudes. Look at group members who are talking. Scan others in the group for non-verbal signs of interest or disinterest. Decide who the group's leaders are.

Understand How the Group Makes Decisions

Identify what the groups standards are. What does the group consider to be acceptable ways to resolve conflict, etc.? Determine what the groups goals are and what the plans are for reaching the goal.

Use Effective Communication Skills

Always use positive behaviors (verbal and non-verbal). Avoid negative comments and excessive talking. Use active listening techniques when appropriate.



Activity: 19 - Demonstration Production Line (continued)

Directions:

The Situation

Nabisco® has been invited to participate in an upcoming World's Fair. It has been decided that the company will have a demonstration production line that will actually be a mini bakery for only one product. The public will be able to view the production process from start to finish and they will then be able to purchase the cookies that they have just seen being made.

The facility for the demonstration line does not yet exist and can be built to meet the mini bakery's needs. A special rail line has been built to the site of the Fair and an excellent highway system is in place also.

The Challenge

The REACH participants have been asked to contribute (based on their jouknowledge) to the planning of the demonstration production line from start to finish.

You need to consider:

- The need to maintain and even build upon the excellent public relations the company enjoys.
- 2. The need to create a totally functioning yet scaled down production line with a minimum investment.
- 3. The need to produce a consistently high quality product, seven days a week from 10:00 a.m. to 10:00 p.m. (the hours of the Fair).
- 4. The need to produce and package the product for an estimated 25,000 fair goers daily.



Part A

- 1. Separate into job groups (mixers, utility, etc.)
- 2. As a job group, envision what your department would be like in the above situation. Make the following decisions:
 - a. the single product you think should be produced. What factors influenced your decision?
 - b. what the basic requirements would be for your department to "set up" its duties. Which machinery and/or equipment would be needed?
 - c. what job positions would be needed and how many people should be scheduled over 12 hours to fill those positions?
 - d. what policies and procedures should your department put in place to contain costs?
 - e. what policies and procedures should be put in place to facilitate being on public display? (Uniforms, communication methods, sanitation procedures, etc.)
 - f. what recommendations would you make to the designer of the facility to ensure that your department's needs for space, safety, noise control, etc., are met.

Part B

- 1. Now that each job group has reached a decision about each department's needs, as a total group (all occupations together) discuss the same factors and come to a total group decision on each.
- 2. This is only an exercise. There are no right or wrong answers. This is an opportunity to put into practice all the communication skills you've learned to date.



Problem Solving

To the Facilitator:

The curriculum is color coded to indicate levels of difficulty. Yellow represents Minimum Level, blue represents Moderate Level, and Pink represents Maximum Level.

These levels correlate to the benchmarks established by employees and the results of the assessment process validated for selected jobs at the Nabisco Richmond Facility.



Table of Contents Problem Solving Skills

Outline	
Activity 1 -	Problem Solving Mindset
Activity 2 -	Mind Mapping
	What Path Does Your Mind Take?
Activity 4 -	Common Elements Of Problems
Activity 5 -	Steps In Problem Solving - Identifying The Problem
Activity 6 -	Clarifying An Identified Problem
Activity 7 -	Thinking Of Solutions To Problems
Activity 8 -	Trying Out Solutions To Problems
Activity 9 -	Evaluating The Solution To The Problem
Activity 10 -	Troubleshooting
Activity 11 -	Solving Problems Of Relationships Between Two Things
Activity 12 -	Problem Solving Review



Content Outline

- 1. The Problem Solving Mindset
- 2. A Problem Solving Process
 - a. Identify and clarify the problem
 - b. Analyze the problem
 - c. Develop possible solutions
 - d. Decide on and implement a solution
 - e. Evaluate the solution
 - f. Implement alternative solutions as needed
 - g. Recycle the entire process as needed

Minimum Level Problem Solving

- 3. Solving Problems of Relationships Between Two Things
 - a. If....then....
 - b. Cause to effect
 - c. Reason to result
 - d. Parts of a whole
 - e. Class and members
 - f. General to specific
 - g. Occupational problems

Moderate Level Problem Solving

- 4. Solving Problems with a Limited Number of Options
 - a. Deductive Reasoning
 - b. Vertical Thinking
 - c. Flow Charting
 - d. Applying the problem solving process to occupational problems

Maximum Level Problem Solving

- 5. Solving Problems with an Unlimited Number of Options
 - a. Understanding General Rules and Principles
 - b. Flow Charting
 - c. Applying the problem solving process to occupational problems



Activity 1 - Problem Solving Mindset

Objective(s):

1. To establish a foundation and mindset for the module on solving problems.

Materials Required:

- 1. Two desks or other large objects placed at a 90 degree angle to each other so as to create an obstacle at the entrance to the REACH building.
- 2. "Do not disturb" sign

Directions:

1. Placing an obstacle with a Do not disturb sign on it at the entrance to the REACH building will create a common problem for all participants.



Activity 2 - Mind Mapping

Objective(s):

1. To introduce participants to the concept of mind mapping.

Materials Required:

- 1. Mind map transparency and handout
- 2. Pen or pencil

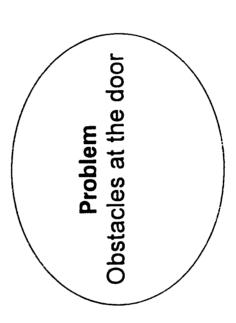
You need to know:

- 1. A mind map is a way of organizing thoughts.
- 2. Organizing thoughts with a mind map can help us to think through ideas and to begin to solve problems.
- 3. A mind map starts with a problem or central idea that is expressed in a few simple words.
- 4. These words become the center of the map and all other ideas will come from and relate to the center of the map.
- 5. Ideas about the problem or central idea are written down, enclosed in a "balloon" and connected to the core of the map.
- 6. When completed, a mind map will give you a picture of the problem and possible ways to think about, approach or begin to solve the problem.

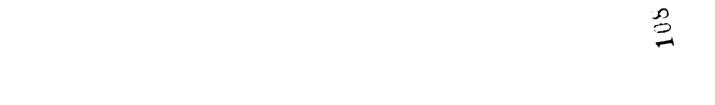
- 1. As a group we will develop a mind map based on the problem situation of having an obstacle in the door of the REACH building.
- 2. Use your handout to create your mind map.



MIND MAP



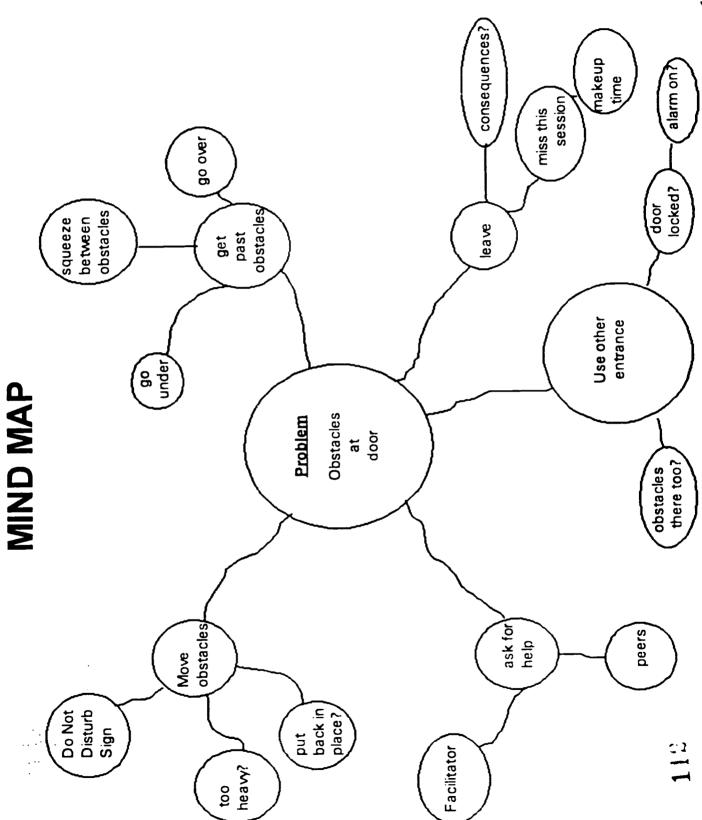
Activity 2 - Handout 1 () ()



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Activity 3 - What Path Does Your Mind Take?

Objective(s):

- 1. To have participants analyze their individual approach to solving problems.
- 2. To have participants begin to explore the different avenues other's minds take when confronted with a problem.

Materials Required:

- 1. Mind Map handout
- 2. Pen or pencil

- 1. Use the handout to organize your thoughts about how you would solve one of the work related problems that will be read to you.
- 2. Choose a problem that you have some knowledge about or have had to solve before.
- 3. Think carefully about the possibilities involved in solving the problem.
- 4. Develop a mind map of the approach you would take in solving the problem.



Activity 3 - What Path Does Your Mind Take? (continued)

Workplace Problems

- 1. Assembly/Mixer
 - Temperature of chocolate chips is higher than 55 degrees.
- 2. Baker/Machine Captain
 - There is a problem with the way the dough is machining bubbles or too much lap, etc.
- 3. Machine Operator/Packing Tech
 - Bag weights are outside of tolerance levels.
- 4. Sanitor/Utility
 - Phostoxin has to be transported to outside containers labeled for each day.
- 5. Mechanic/Electrician
 - Lockout procedures have to be used to replace mechanical or electrical equipment.





MIND MAP

Activity 4 - Common Elements or Problems

Objective(s):

- 1. To have participants understand that all problem solving processes have certain elements in common.
- 2. To have participants demonstrate their understanding of those elements by separating their responses to Activity 3 into those elements.

Materials Required:

- 1. Completed mind map handout from Activity 3.
- 2. Pen or pencil

You need to know:

- 1. All problem solving processes have certain elements in common.
- 2. All problem solving processes require:
 - a. Identifying the problem
 - b. Generating ideas about the problem
 - c. Trying out ideas about the problem
 - d. Evaluating the resolution of the problem

- 1. Using the completed handout from Activity 3, indicate which of the steps you take in solving that problem belong to which of the elements listed above.
- 2. Write an a, b, c, or d by your problem solving steps to indicate the element.



Cluster Problem Solving BLUE

Activity 5 - Steps In Problem Solving - Identifying The Problem

Objective(s):

1. To introduce participants to the first step in the problem solving process used in the module.

Materials Required:

1. Pen or pencil

You need to know:

- 1. Problem Solving skills help us get from where a situation or a process or a product is to where it should be or where we want it to be.
- 2. The first step in solving problems is the "Hold It! Something's wrong" step. That means that we have to recognize or identify when something is not as it should be. We have to realize that a product or situation is not at its optimal or best level.
- 3. Recognizing when something's wrong requires knowing what's right! For instance, we have to know what a properly sealed bag of cookies looks like before we can recognize improperly sealed bags and say "Hold it!" We have to know what a given product is supposed to be like (look, taste, feel, smell, etc.) at the point in the production process where we handle the product before we can recognize when that product is not as it should be and say "Something's wrong".
- 4. The optimal conditions or standards for the process, product, or machines used in your particular job have already been determined for the most part.
- 5. These optimal conditions or standards are taught to you in formal classes or through on the job training. Also, much of what you learn comes from experience.
- 6. Your primary problem-solving task is to identify when what's going on is something other than what's supposed to be going on.



ER			
Something's Wrong!	Door Obstacle		
	150		Activity 5

Cluster Problem Solving

Activity 5 - Steps In Problem Solving - Identifying The Problem (continued)

- 1. Discuss at what point you recognized that something was wrong as you were trying to enter the REACH building today.
- 2. Review in your mind some of the problem solving situations you faced on the job over the past several weeks. Choose one situation for discussion.
- 3. Be prepared to share with the group your knowledge of the accepted standard for the situation and at what point you recognized that what was going on was not in keeping with that standard.
- 4. Use the chart on the opposite page to organize your notes from our discussion.
- 5. Take your time and think carefully about the problem, the accepted standard (what was supposed to be going on) and the point at which you said "Hold it".



Activity 6 - Clarifying An Identified Problem

Objective(s):

1. To have participants practice a method for clarifying the elements of an identified problem.

Materials Required:

1. Pen or pencil

You need to know:

- 1. An important part of the "Hold it" step is as being sure of what the problem is as you can be in any given situation.
- 2. Clarify an identified problem by asking yourself....

How critical is this problem? How much time, energy and materials can I give to this problem? What is the best condition that I can achieve with this problem?

3. Try to ask the who, what, when, where, how and why kind of questions about the problem as you clarify it in your mind.

Who (should page the mechanic when one is needed?)
What (should I do if the ovenband stops?)
When (should I do a cream-up?)
Where (should I check to see which bins need to be fumigated?)
Why (did the belts shut down and the red light start flashing?)
How (many doughs are in the proof room?)



									125	Activity 6
	Door obstacle									
ER Addition Fr	Something's Wrong!	Current condition?	<u>Lim</u> itations	Optimal condition for this situation or product?	Something's wrong with this product or situation	because	because	because	because	124

Activity 6 - Clarifying An Identified Problem (continued)

You need to know:

4. There are situations where it may be helpful to ask the same question several times to clarify exactly what the problem really is. For example...

Problem as first perceived

-I don't have enough money to pay my bills this month.

because - The last check I wrote was not accepted by the

merchant.

because - The bank said there was not enough money in my

account to cover the check.

because - My balance is lower than I thought it was.

because - I forgot to deposit my last paycheck!

Immediate solution

-Deposit paycheck.

Long term solution

- Sign up for automatic deposit of paycheck.

- 1. As a group we'll apply the clarification methods just discussed to the door obstacle problem.
- 2. Then you apply the clarification methods just discussed to your chosen problem. Is the problem any clearer?
- 3. Be prepared to discuss your chosen problem with the group.
- 4. Complete the handout on identifying and clarifying problems using the workplace problem you chose.



Activity 7 - Thinking Of Solutions To Problems

Objective(s):

1. To introduce participants to the second step in the problem solving process presented in the module.

Materials Required:

1. Pen or pencil

You need to know:

- 1. The second step in problem solving is the "Think" or "What can I do about it?" step. That means that we try to think of a way to solve the problem.
- 2. Some problems are limited in scope and may have only one solution. These are clear cut problems. As long as you know the rule or principle at the heart of the problem, you can solve the problem. For example,

Problem - If the glue level in glue pot is low, Solution - transfer glue chips from barrel to glue pot.

3. Some problems are more complicated and may have more than one solution. Choosing between two options requires using your judgement and knowledge as you apply the rules.

Problem - cookie stack height is beyond the control limits.

Solution - make a decision to:

a. accept the information

b. notify the machine operator or baker by telephone

c. other



Activity 7 - Thinking Of Solutions To Problems (continued)

You need to know:

- 4. Still other problems are even more complex and may require trying several possible solutions before the problem can be corrected. For example,
 - Problem The moisture percentage in the product is higher than the acceptable level.
 - Solution a. Check the product weight.
 - b. If the weight is not within the acceptable range make approved adjustments.
 - c. If the weight is okay, adjust the heat in the oven by following approved procedures.
 - d. Periodically check the oven profile chart and adjust according to the master oven chart. Document all adjustments.

Directions:

- 1. As a group, we will complete the door obstacle column of the handout on thinking about solutions to problems.
- 2. Then, you will analyze the workplace problem you've been considering and try to determine if it's simple (only one option), a little more complicated (several options), or complex (many options).
- 3. Think about how many choices you had when you were faced with the problem.
- 4. Complete the correct column on the handout on thinking about solutions to problems.
- 5. Be prepared to share your analysis with the group.



Activity 8 - Trying Out Solutions To Problems

Objective(s):

1. To introduce participants to the third step in the problem solving process presented in this module.

Materials Required:

1. Pen or pencil

You need to know:

- 1. The next step in solving problems is the "Let's see if this works" step.
 This step means trying out possible solutions to see which one works.
- 2. Just as company policy determines the standard by which we measure problems, company policy also determines what possibilities there are for solving problems.
- 3. Within the limits of company policy, choose solutions that demonstrate
 - a. you've gathered as much information (time, materials, etc.) as necessary to make an informed choice.
 - b. you're aware of the underlying rules or principles governing the operation of machines, the production process and the product itself.
- 4. Try the most likely solution to the problem.

Directions:

- 1. As a group, we will complete the door obstacle column on the chart on trying out solutions to problems.
- 2. Then, you will complete the appropriate column for the workplace problem you've been analyzing during this module.



				Activity 8
	e)			
	Door Obstacle			132
ER Andres Pr	work			

Activity 9 - Evaluating The Solution To The Problem

Objective(s):

1. To introduce participants to the last step in the problem solving process presented in the module.

Materials Required:

1. Pen or pencil

You need to know:

- 1. The next step in solving problems is the "Is it fixed yet?" step. This means evaluating whether or not the problem has been fixed or solved.
- 2. This step could be the last in solving your problem or it could be the first step in taking a closer look at identifying the problem once more if what you tried did not work.
- 3. If what you tried did not return the process, machine or product to optimal conditions, go back to step one and repeat the problem solving process again.

Directions:

- 1. Again, as a group we will complete the door obstacle column on the appropriate handout.
- 2. Then, you will complete the appropriate column for evaluating your workplace problem.



Activity 10 - Troubleshooting

Objective(s):

1. To have participants develop skills in troubleshooting problems.

Materials Required: None

You need to know:

- 1. Troubleshooting is a special kind of problem solving. Troubleshooting methods are used when something goes wrong with mechanical or production equipment.
- 2. A basic process approach can be used to locate and correct mechanical types of problems.
- 3. When mechanical or production equipment fails to work properly and a production line doesn't move, the business is losing money. Its manufacturing expenses continue but the company is not producing items that can be sold.
- 4. Almost any machine or piece of equipment will fail at some time or another. This is when knowing how to troubleshoot (knowing which questions to ask and how to think about answers to those questions) will lead to solutions.



Activity 10 - Troubleshooting (continued)

A TROUBLESHOOTING PROCESS

- a. State the problem clearly and simply just as you expressed the problem statement in your mind map.
- b. Then, ask these questions about the machinery that is not working.
 - (1) What happened, exactly?
 - (2) Where, exactly, is the condition located?
 - (3) How is this condition different from normal operation?
 - (4) What does this condition represent or mean?

Although this is the last question in the process, it can be used at each step in applying the troubleshooting process. This question will help you find the cause of an problem provided you have an understanding of the basic rules and principles on which a piece of machinery operates.

c. Think about these questions. Consider them in dealing with a troubleshooting situation of any kind.

Directions:

- 1. The facilitator is going to tell you about a problem that he/she needs to solve. You will be told only one or two facts about the problem at a time.
- 2. Use the troubleshooting questions you've just reviewed to help the facilitator solve the problem.
- 3. Later, you will develop a similar troubleshooting problem based on an experience you've had with a piece of equipment that you have some knowledge about.



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Activity 12 - Problem Solving Review

Objective(s)

1. To have participants review and reinforce the problem solving process presented in this module.

Materials Required:

1. Mind map handout and list of problems

Directions:

- 1. Choose a problem from the list below and create a mind map of solutions to the problem.
- 2. Use the problem solving and troubleshooting process discussed in this module.
- 3. The facilitator will review the process with the group before you begin to work on your problem.

WORKPLACE PROBLEMS -

- 1. The moisture percentage in a product is higher than the acceptable level.
- 2. The flour is not flowing to the mixer
- 3. The dough temperature is too hot or too cold.
- 4. The spray oil machine is not putting enough oil on the Ritz® bottoms.
- 5. The Premium *Mini-cartoner is stopping.
- 6. Cartons (Cartoner 4 and 7) are not opening.
- 7. Product color is too light.
- 8. Too much product drops into a bag. The bagger cuts off and the LCD panel reports a Cross Jaw Jam.
- 9. There is a high percentage of product breakage at the bundler.



Activity 13 - Practice Exercises

Objective(s): To have participants practice their analytical and problem solving skills.

Materials Required:

- 1. Pen or Pencil
- 2. Demonstration Production Line Situation Materials

Directions:

- 1. Apply the problem solving process you've learned to the following situation.
- 2. Think in terms of having a situation that needs to be organized rather than a problem that needs to be solved. That means, rather than analyzing a problem, analyze the situation and apply the same process for finding a solution.

The Situation

Nabisco® has been invited to participate in an upcoming World's Fair. It has been decided that the company will have a demonstration production line that will actually be a mini bakery for only one product. The public will be able to view the production process from start to finish and they will then be able to purchase cookies that they have just seen being made.

The mini bakery and the public areas of this facility will be open from 10:00 a.m. to 10:00 p.m., seven days a week for the 12 months that the Fair is expected to run.



Activity 13 - Practice Exercises (continued)

The Challenge

Staffing and scheduling employees for this new, although temporary, facility is a problem that REACH participants are being asked to help solve.

Your problem is to develop a work schedule for the World's Fair facility. Consider the following as you develop your schedule:

- 1. The hours of the facility are 10:00 a.m. to 10:00 p.m., seven days a week for 52 weeks.
- 2. Twenty-three employees in various jobs at the 9 Nabisco® bakeries are transferring temporarily to the city of the World's Fair to work on the demonstration production line. These employees have equal seniority status and have all been cross-trained especially to work in this facility.
- 3. Any additional workers need for the facility can be hired locally on a temporary basis just before the facility opens.
- 4. There will be only one production line in this facility.

Set up a schedule that will show:

- what the shifts will be for the World's Fair facility. Allow for a 40 hour week for Nabisco® employees.
- how many people in which jobs will work on those shifts.
- where part time and/or temporary workers may have to fill in.



REACH Program Understanding How to Use Your Calculator Activities



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Activity 1 - Understanding how to use a Calculator

Objective (s): This activity will enable participants

- 1. To become familiar with the keys of a calculator
- 2. To become familiar with the functions of a calculator
- 3. To practice entering numbers in a calculator

Materials Used: calculator

You Need to Know:

The second college edition of *The American Heritage Dictionary* defines a calculator as a keyboard machine for the automatic performance of mathematical operations. In today's work environment users simply refer to the calculator as their best friend because they are fast and accurate. However, workers understand that the answers a calculator provides are as accurate as the person using the calculator. That's why it is important to know how your calculator works.

All calculators perform the four basic mathematical functions of addition, subtraction, multiplication, and division. There are other calculators that perform more advance math functions such as square roots, plotting, advanced calculus, and many other scientific calculations. Texas Instruments Inc. is one of many companies that manufacture scientific calculations. In this course, you will be using a basic calculator. It is a calculator that performs the basic four mathematical functions, percentages, and square roots.

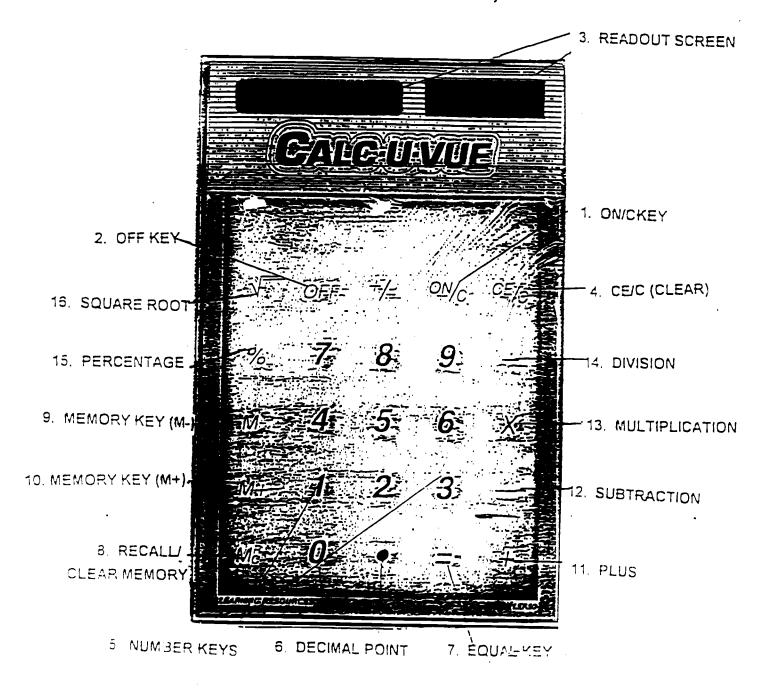
Calculators operate by solar-power or battery. Solar-powered calculators have a row of solar cells that change light into electricity. Battery-powered calculators contain a battery, usually in the back of the calculator. Now, let's get familiar with the calculator. Read through the calculator diagram on the following page.



CALCULATOR DIAGRAM

Directions

Study your calculator. Notice what each key does.





Keys

- 1. ON/C KEY Use this key to turn your calculator on.
- 2. OFF KEY Use this key to turn your calculator off.
- 3. READOUT SCREEN Read the answers on this display screen.
- 4. CE/C (CLEAR) Use this key to erase your entries.
- 5. **NUMBER KEYS** Use these keys to enter the numbers.
- 6. DECIMAL POINT Use this key to insert a decimal point.
- 7. EQUAL KEY Use this key to get the answer.
- 8. RECALL/CLEAR MEMORY (RM/CM) KEY Use this key to retain a number entry in the calculator's memory. Consider this sample problem: 100-10 = 90, press the RM/CM and the answer 90 is subtracted from the first entry 100. The answer is a negative 10. This key is helpful when you're working with a series of numbers.
- 9. **MEMORY KEY (M-)** Use this key when working with a series of numbers and different functions. The calculator will hold an answer in memory. For example, 10-5=5, press M- key, the answer is 5, press (-) key, enter 2, press, M- key, the answer is 3. Notice the "M" appears on the readout screen to let you know the memory key is on.
- 10. **MEMORY KEY (M+)** Use this key add a series of numbers. Consider this example, 10+5=5, press M+ key, the answer is 15, press (+) key, enter 5, press M+ key, the answer is 20.

Function Keys

- 11. PLUS Use this key to add numbers.
- 12. SUBTRACTION Use this key to subtract numbers.
- 13. MULTIPLICATION Use this key to multiply numbers.
- 14. **DIVISION** Use this key to divide numbers.
- 15. PERCENTAGE +/- Use this key to calculate percentages.
- 16. SQUARE ROOT Use this key to calculate the square root of numbers.



Practice

Follow these steps to practice entering whole numbers with your calculator.

Step 1: Turn on your calculator by pressing the key with ON/C KEY.

Step 2: Enter a number from the list below on your calculator.

Step 3: Erase the number using the CE/C key.

Step 4: Repeat steps 2-3 until you've entered and erased all the numbers for this exercise.

Step 5: Turn off your calculator.

Note: Most calculators do not display a comma. If the number displays as 1960, simply count three number places from the left. In this case 0, 6, 9, the comma would be inserted after the number 1 (1,960). Any number over 999 should be written with a comma.

A. Practice entering numbers.

1. 349	7. 88,642
2. 974	8. 347,829
3. 9,175	9. 755,691
4. 8, 387	10. 2,596,327
5. 27,285	11. 9,442,611
6. 342,829	12. 5,678

B. Entering numbers with decimal points.

Step 1: Turn on your calculator by pressing the key with ON/C KEY. Find the decimal key (.) on your calculator.

Step 2: Enter the number 12

Step 3: Press the decimal key (.) Step 4: Then enter the number 2

Step 5: Press CE/C key to erase the number 12.2



Fractice Exercise Continued...

Step 6: Repeat steps 2-4 until you've entered and erased all the numbers for this exercise.

Step 7: Turn off your calculator.

1. 56.78

2. 99.28

3. 110.8

4. 555.75

5. 100.78

6. 12.58

7. 600.78

8. 900.00

9. 88.8

10, 6,67



Activity 2 - Using and Understanding the Addition Function

Objectives (s): This activity will enable participants

- 1. To become familiar with the addition function of a calculator
- 2. To practice the addition function on a calculator

Materials Used: scrap paper, calculator

Directions

A calculator makes adding numbers easy. Follow these steps when adding numbers on your calculator.

Step 1: Turn on your calculator. Look for the plus (+) sign. Then look for the equal (=) sign. You will use both of these keys when you are adding numbers.

Step 2: Enter the numbers 1, 0, 0

Step 3: Press the plus sign (+)

Step 4: Enter 2, 0, 0

Step 5: Press the equal key (=)

Step 6: Read the answer in the readout screen area. The answer is 300.

Practice

Use your calculator to find the sum of the numbers. Write your answers in the space provided.

1. 2.	•	5.	5,123, 9,600, 7,689 3,900, 6,174 378,214
В.	Find the sum.		
1.	16.2, 12.06	4.	234.2, 123.5
2.	123.0, 451.2	5.	6.1, 6.4
3.	5.2, 6.8	6.	12.1, 45.2



Activity 3 - Using and Understanding the Subtraction Function

Objectives (s): This activity will enable participants

- 1. To become familiar with the addition function of a calculator
- 2. To practice the subtraction function on a calculator

Directions

A calculator makes subtracting large numbers easier. Follow the steps to subtract the numbers.

Step 1: Turn on your calculator. Find the minus (-) sign. The find the equal sign (=).

Step 2: Enter the numbers 6, 0, 0. When subtracting remember to enter the larger number first.

Step 3: Press the minus sign (-)

Step 4: Enter the numbers 3, 0, 0

Step 5: Press the equal (=) key. The answer is 300.

Practice

Use your calculator to find the difference between the numbers. Write your answers in the space provided.

A. Find the difference.	
1. 7,500, 5,916	2. 9,306, 8,200
3. 3,472, 1,568	4. 99, 48
5. 5,280, 1,000	6. 18,480, 15,840
7. 5, 820, 1,760	8. 2,786, 1,308
9. 2,815, 1,940	10. 2,1 82,- 555
11. 1,075, 758	12. 2,631, 131

B. Find the difference.

1.	31. 2, 12.6	2. 119.1, 67.0 3. 303.1. 240.2	
		•- 	
4.	45.3, 23.2	5. 20.1, 18.2 5. 25.9, 12.8	



Activity 4 - Using and Understanding the Multiplication Function

Objectives (s): This activity will enable participants

- 1. To become familiar with the multiplication function of a calculator
- 2. To practice the multiplication function on a calculator

Directions

A calculator can also make multiplication easier. Read the example below. Follow the steps to understand how to use your calculator to multiply large numbers.

Step 1: Turn on your calculator. Find the multiplication sign (x). Find the equal sign (=).

Step 2: Enter the numbers 8, 5, 6, 4

Step 3: Press the x sign

Step 4: Enter the numbers 7, 2, 1, 3

Step 5: Press the equal sign (=). Read the answer on the readout screen. The answer is 61,772,132 (66 million, 772 thousand, 132).

Practice

Use the calculator to find the product of each group of numbers. The answer to a multiplication problem is called the product. Write the product in the space provided.

Α.	Multiply	the nur	nbers.						
1.	6, 6	2.	27, 4		3. 12, 12	2	4.	50, 6	_
5.	20, 20	6.	200,7		7. 500, 8	3	_8.	1000, 8	
					-				
В.	Multiply	the nun	ibers.						
1.	5,306, 8	3,317	2. 6	548, 4,	269	3. 51	10,	888	
4.	92,000,	45	5	80,000	, 25	6	357,	968	



Activity 5 - Using and Understanding the Division Function

Objectives (s): This activity will enable participants

- 1. To become familiar with the division function of a calculator
- 2. To practice the division function on a calculator

Directions

You can also solve division problems using your calculator. Follow the sample problem to understand the process. Find the division (+) sign on your calculator.

Step 1: Turn on your calculator.

Step 2: Enter the numbers 2,0,0

Step 3: Press the division sign (-).

Step 4: Enter the number 1, 0

Step 4: Press the equal sign (=).

Step 5: Read the answer on the display screen. The answer is 20.

Practice

A. Divide the numbers. 1. 500, 20	2. 600, 30	3. 20, 5		
4. 1000. 6	5. 790, 5	6. 180, 4		

B. Divide the numbers.

1.	10,000, 90	2.	124,780 .20
3.	45,000, 60	4.	985, 3
5.	50,650 ,10	6.	540, 25



Applied Math

To the Facilitator:

The curriculum is color coded to indicate levels of difficulty. Yellow represents Minimum Level, blue represents Moderate Level, and Pink represents Maximum Level.

These levels correlate to the benchmarks established by employees and the results of the assessment process validated for selected jobs at the Nabisco Richmond Facility.

80% mastery is recommended per activity before progressing to next activity.



Minimum Level Applied Math

- 1. Adding and Subtracting
 - a. Calculating the Range Between Two Numbers
 - b. Adding Ingredients
 - c. Calculating Oil Usage
 - d. Calculating Time on Time Cards
 - e. Using a Calculator

Moderate Level Applied Math

- 2. Adding and Subtracting Decimals
 - a. Dough Weights
 - b. Product Weights
- 3. Multiplying and Dividing
 - a. Sifter Tailings
 - b. Calculating Breakage
 - c. Determining Hourly Production Needs for Dough
- 4. Calculating Averages
 - a. LayTimes Time
 - b. Bag Weights Decimals

Maximum Level Applied Math

- 5. Calculating Oil Percentages
- 6. Calculating Average Dough Weight in Decimals
- 7. Calculating Cubic Footage
 - a. Fogging
 - b. Using Pesticides



Cluster Applied Math

Activity 1 - Whole Numbers

Objective(s): This activity will enable participants to identify and write whole numbers.

Materials Required: Pencil

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- 1. Whole numbers are counting numbers and 0; they are numbers that are not fractions or decimals. They tell how many or how much.
- 2. A whole number represents a complete amount or group. EXAMPLES:

Numbers: 0, 6, 13, 20, 50, 234

Quantities: 142 machine screws, 12 spools, 47 outlets

Measurements: 63 feet, 120 millimeters, \$354

3. The Arabic number system is based on 10 digits:

0 1 2 3 4 5 6 7 8 9

Each of these symbols (0-9) is called a digit. These individual symbols (digits) may be combined to write any number.



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Activity 1 - Whole Numbers (continued)

Directions: For each of the following numbers place a (\checkmark) in the box if the number is a whole number.

1.	6	21.	4	41.	8
2.	14	22.	15	42.	18
3.	37	2 3.	82	43.	56
4.	365	24.	359	44.	321
5.	901	25.	763	45.	288
6.	2,225	26.	2,227	46.	2,221
7.	6,592	27.	6,552	47.	6,512
8.	8,831	28.	8,231	48.	8,631
9.	4,895	29.	3,998	49.	7,246
0.	33,485	30.	50,001	50.	29,092
1.	.6	31.	.1	51.	.8
2.	.005	32.	.5	52.	.05
3.	.07	33.	.7	53.	7
4.	2.5	34.	.25	54.	25
5.	.82	35.	.076	55.	.08
6.	.231	36.	.226	56.	.217
7.	.7304	37.	7.304	57.	73.04
18.	1491	38	14.91.	58.	.1491
19.	20.04	3 9.	2.004	5 9.	200.4



20. 🗆 7.83

40. □ .783

Activity 1 - Whole Numbers (continued)

Directions: For each of the following numbers place a (\checkmark) in the space if the number is a whole number.

 . 1.	4,699		. 16.	926.
 2.	96.677		. 17.	6.790
 3.	620		18.	58,416
 4.	2.053		19.	6,815
 <u>.</u> 5.	.4001		20.	649,873
 6.	28		21.	.072
 . 7.	.1		22.	.84
 8.	8,261.1		_ 23.	.7159
 9.	1.25		_ 24.	.638
 10.	27,611.9		_ 25.	.3901
 11.	.07		_ 26.	495.28
_ 12.	.0001		_ 27.	6215.9
_ 13.	367		_ 28.	518.7302
14.	3,842	Maryandi Alakhida wa Kanadanana anda ayakabahida . Wa	_ 29.	429,631.058
· 5	493 200		30	85 210 3897



Activity 1 - Whole Numbers (continued)

Directions:	Write examples	of whole number	pers in the follow	ing blanks.
	1.			16.
	2.			17.
	3.			18.
	4.			19.
	5.			20.
	6.			21.
	<u> </u>			22.
	8.			23.
	9.			24.
	10.			25.
	11.		-	26.
	12.	•		27.
	13			28.
	14.			29.
	15.			30.



Activity 2 - Place Values and Whole Numbers

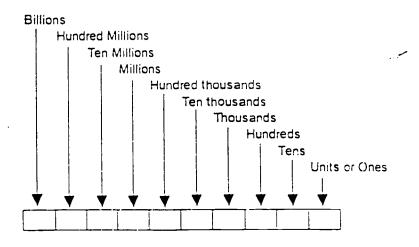
Objective(s): This activity will enable participants to identify the place values of whole numbers.

Materials Required: Pencil

You need to know:

- 1. Each digit of a number from 0 through 9 has two values:
 - A. Face value what the numeral actually says
 - B. Place value the place (position) of the numeral tells it value
- 2. The first digit (column) in the extreme right position of a number is called the units digit or units column. The digit in the second position to the left is in the tens column; and the digit in the third location is in the hundreds column, etc. See the diagram below for additional examples of the place names of commonly used digits.

DIGIT PLACE NAMES (WHOLE NUMBERS)





You need to know:

3. Each digit can be assigned a different value depending on its place or position in the number. Example:

thousands	hundreds	tens	units or ones
8	7	6	5
5	6	7	8
7	8	5	6
6	5	8	7

Notice that the 8 in the first number is in the thousands place. That means it is worth 8 thousand. In the second number, the 8 is in the units or ones place. It is worth 8 ones or just plain 8. In the third number, the 8 is in the hundreds place, and it is worth 8 hundred. In the last number, the 8 is in the tens place. That means it is worth 8 tens or 80.

4. Whole numbers represent the sum of individual place values of numerals.

The whole number 217 is a simple and shortened form of 200 ÷ 10 ÷ 7.

Directions:

On the following page, write the value of the underlined number in the blank.



1.	In the number 283, how much is the 8 worth?	
2.	In the number 1,296, how much is the <u>1</u> worth?	
3.	In the number 926, how much is the 6 worth?	
4.	In the number 637, how much is the <u>6</u> worth?	
5.	In the number 240, how much is the <u>4</u> worth?	
6.	In the number 318, how much is the <u>8</u> worth?	
7.	In the number 1,873, how much is the 7 worth?	
8.	In the number 8,176, how much is the <u>8</u> worth?	
9.	In the number 561, how much is the <u>5</u> worth?	
10.	In the number 746,721, how much is the 4 worth?	
11.	In the number 678, how much is the <u>7</u> worth?	·
12.	In the number 3,016, how much is the <u>3</u> worth?	
13.	In the number 235,619, how much is the 2 worth?	
	•	
14.	In the number 145,768, how much is the <u>5</u> worth?	
14.	In the number 145,768, how much is the <u>5</u> worth?	
14.15.	In the number 145,768, how much is the <u>5</u> worth? The value of 9 in the number 3,73 <u>9</u> ,681 is:	
	•	
15.	The value of 9 in the number 3,73 <u>9</u> ,681 is:	
15. 16.	The value of 9 in the number 3,739,681 is: The value of 7 in the number 873,000 is:	
15. 16. 17.	The value of 9 in the number 3,739,681 is: The value of 7 in the number 873,000 is: The value of 6 in the number 6,284,925 is:	
15. 16. 17. 18.	The value of 9 in the number 3,739,681 is: The value of 7 in the number 873,000 is: The value of 6 in the number 6,284,925 is: The value of 4 in the number 46,867 is:	
15. 16. 17. 18. 19.	The value of 9 in the number 3,739,681 is: The value of 7 in the number 873,000 is: The value of 6 in the number 6,284,925 is: The value of 4 in the number 46,867 is: The value of 8 in the number 1,863,745 is:	
15. 16. 17. 18. 19.	The value of 9 in the number 3,739,681 is: The value of 7 in the number 873,000 is: The value of 6 in the number 6,284,925 is: The value of 4 in the number 46,867 is: The value of 8 in the number 1,863,745 is: The value of 3 in the number 5,632 is:	
15. 16. 17. 18. 19. 20. 21.	The value of 9 in the number 3,739,681 is: The value of 7 in the number 873,000 is: The value of 6 in the number 6,284,925 is: The value of 4 in the number 46,867 is: The value of 8 in the number 1,863,745 is: The value of 3 in the number 5,632 is: The value of 7 in the number 3,754 is:	
15. 16. 17. 18. 19. 20. 21.	The value of 9 in the number 3,739,681 is: The value of 7 in the number 873,000 is: The value of 6 in the number 6,284,925 is: The value of 4 in the number 46,867 is: The value of 8 in the number 1,863,745 is: The value of 3 in the number 5,632 is: The value of 7 in the number 3,754 is: The value of 5 in the number 2,385 is:	

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Directions: Fill in the blanks with the correct numbers.

(1)	In the number 6,973 the value of 3 is the value of 7 is the value of 9 is the value of 6 is	ones or tens or hundreds or
(2)	In the number 1,478 the value of 8 is the value of 7 is the value of 4 is the value of 1 is	ones or tens or hundreds or
(3)	In the number 11,243 the value of 3 is the value of 4 is the value of 2 is the value of 11 is	ones or tens or hundreds or
(4)	In the number 48,505. the value of 5 is the value of 0 is the value of 5 is the value of 48 is	ones or tens or hundreds or
(5)	In the number 6,054 the value of 4 is the value of 5 is the value of 6 is	ones or tens or hundreds or

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Directio	ns: Fill in the blanks wit	th the correct numbers
(6)	In the number 742 the value of 2 is the value of 4 is the value of 7 is	tens or
(7)	In the number 8,137 the value of 7 is the value of 3 is the value of 1 is the value of 8 is	ones or tens or hundred(s) or
(8)	In the number <u>689</u> the value of 9 is the value of 8 is the value of 6 is	tens or
(9)	In the number 38,496 the value of 6 is the value of 9 is the value of 4 is the value of 38 is	ones or tens or hundreds or
(10)	In the number 379 the value of 9 is the value of 7 is the value of 3 is	tens or



Cluster Applied Math

Activity 2 - Place Values and Whole Numbers (continued)

Directions: Answer the following by placing the correct digit in the space.

1.	561	Which digit is in the tens place?	
2.	780	Which digit is in the hundreds place?	
3.	42,625	Which digit is in the ten thousands place?	
4.	3,439	Which digit is in the hundreds place?	
5.	657,524	Which digit is in the thousands place?	
6.	4,075	Which digit is in the units place?	
7.	7,302	Wich digit is in the hundreds place?	
8.	428,713	Which digit is in the hundred thousands place?	
9.	9,371,246	Which digit is in the millions place?	
10.	32,584	Which digit is in the units place?	
11.	529,682	Which digit is in the thousands place?	
12.	115,035	Which digit is in the hundred thousands place?	
13.	8,851	Which digit is in the tens place?	
14.	738,495	Which digit is in the ten thousands place?	
15.	2,700,920	Which digit is in the millions place?	



Cluster Applied Math

Activity 2 - Place Values and Whole Numbers (continued)

Directions: Show the place value of the following numbers by writing the digits

correctly on the chart. An example has been completed for you.

EXAMPLE: 7,654

	Millions	Hundred Thousands	Ten Thousands	Thousands	Hundreds	Tens	Ones
				7	6	5	4
1.							
2.				 			
3.							
4.							
5.							
6.						•	
7.					`.		
8.					•	ı	
9.							
10.							
11.							
12.							
13.							
14.							
15.							
16.							
1.7.							j
18.							
19.							
20.							
		1	164			1	



Activity 2 - Place Values and Whole Numbers (continued)

EXAMPLE	7,654
1.	6,700
2.	53,426
3.	74,803,000
4.	175
5.	32,072
6.	8,115,035
7.	3,582
8.	493
9.	358,281
10.	1,661
11.	105,302
12.	29,547
13.	284
14.	135,011
15.	22,314
16.	321
17.	387,611
18.	88,027
19.	2,700,920
20.	4,228



Activity 3 - Reading and Writing Whole Numbers

Objective(s): This activity will enable participants to read and write whole numbers.

Materials Required: Pencil

You need to know:

1. Usually the numbers with four digits or more are written with commas after every three digits, counting from right to left.

EXAMPLE:

71230645

71,230,645

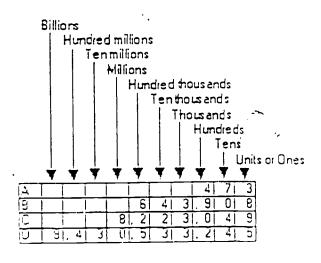
2. Four-digit numbers are an exception to the rule. Commas are not required in four-digit numbers.

EXAMPLE:

3743 AND 3,743

Both are acceptable ways of writing the same number.

3. The numbers in the chart are read as follows:



- A. Four <u>hundred</u> seventy three. Note that the 4 is in the "hundreds" column, 7 is in the "tens" column, and 3 is in the "ones" column.
- B. Six hundred forty-three thousand, nine hundred eight.
- C. Eight million, two hundred twenty three thousand, forty nine.
- D. Nine <u>billion</u>, four hundred thirty <u>million</u>, five hundred thirty-three <u>thousand</u>, two hundred forty-five.



You need to know:

4. Numbers can be written in words, in an expanded form, or as a numeral.

EXAMPLE:

1,689

One thousand, six hundred eighty nine

1000-600+80+9

1,689



Directions:

- 1. At the instructor's request, read the foll wing numbers aloud.
- 2. On the following page, write out each number in words, in the blanks provided.

1.	8,497		21.	4,321
2.	742,351		22.	28
3.	932,617		23.	5,504
4.	7,639,792		24.	457
5.	25,816		25.	39
6.	173,855		26.	847
7.	6,382,523		27.	386
8.	782,386		28.	2,131
9.	1,175,140		29.	159
10.	97,268		30.	14
11.	6,973		31.	249,382
12.	382		3 2.	360
13.	4,880		33.	829
14.	14,228,786		34.	247,427,820
15.	865		35.	37
16.	97,268	\sim	36.	89,827
17.	243	••	37.	2 2 ,809
13.	27,268		3 8.	88
។ ព	1,478		3 9.	738,264,6 9 9
. 0	257		40	758



1.	·
2.	
3.	
4.	
5.	
6.	
7.	
8.	
9.	
10.	
11.	
12.	
13.	
14.	
15.	
16.	•
17.	
13	
19	
20.	169



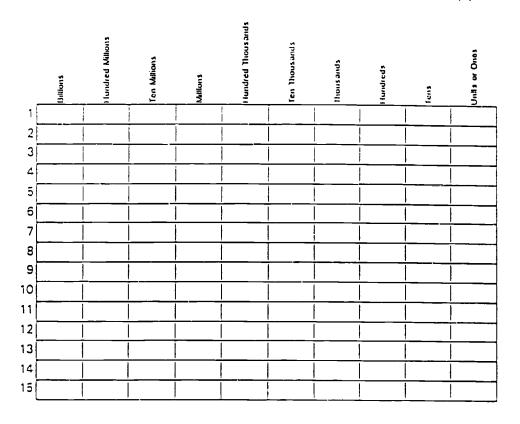
Activity 3 - Reading and Writing Whole Numbers (continued)

21.	
22.	
23.	
24.	
25.	
26.	
27.	
28.	
29.	
30.	
31.	
32.	
33.	
34.	
35.	•
36.	. •
37.	•
38.	
39.	4.110
40.	170



Directions:

Write the following numbers, using figures, in the chart below. Make sure you put each digit in the correct column. Insert commas, where applicable.



- 1. thirty-four thousand eighty six
- 2. eight hundred two
- 3. sixty-three thousand five hundred twenty-two
- 4. three hundred thirty nine
- 5. seven thousand seven hundred forty
- 6. nine million eight hundred twenty-three thousand five hundred twenty-seven
- 7. five hundred seventy eight ...
- 8. one hundred thirty five thousand eight hundred fifty one
- 9. forty-nine thousand seven hundred thirty-six
- 10. thirteen million four hundred thirty-six thousand nine hundred thirty-two
- 11. two thousand five hundred fifteen
- 12. two hundred four thousand nine hundred seventy-two
- 13 nine hundred ninety-eight thousand five hundred sixty
- 14 four thousand eighty-two
- 15. five thousand one hundred twelve



Activity 4 - Adding Whole Numbers

Objective(s): This activity will enable participants

- (1) to add whole numbers in order to find the total amount.
- (2) to check addition answers.

Materials Required:

Pencil

Scratch Paper

You need to know:

- 1. Addition problems are done daily. For example, you might add the "tare" weight and the full weight together, add the proper amount of ingredient when recipes change, or add weights of two ingredients when both are combined in the same bucket.
- 2. Addition is combining two or more quantities (amounts) to find a total quantity (amount). The answer is called the <u>sum</u>.
- 3. When adding, the order of the numbers does not matter. For example, 2 + 6 = 6 + 2.
- 4. To add numbers greater than 10, arrange them in columns and <u>regroup</u> (borrow and carry).
- 5. To check addition answers, add the columns in the opposite direction. So if you started at the top and added downward, start at the bottom and add upward.

EXAM	IPLE:	CHECK:		
45	(1) 5 + 3 = 8	45	(1)	3 + 5 = 8
+33	$(2) \ 4 + 3 = 7$	+33	(2)	3 + 4 = 7
78		78		



Activity 4 - Adding Whole Numbers (continued)

You need to know:

- 6. To add whole numbers:
 - A. Write the numbers under one another with each digit in the problem column.

4	6	2	5
	4	2	3
	5	7	4
3	2	5	1

B. Add the ones column:5+3+4+1=13Write down the 3 and carry the1 to the tens column.

		(1)	
4	6	2	5
	4	2	5
	5	7	4
3	2	5	1
			3

C. Add the tens column:1 (from the ones column) +2+2+7+5=17Write down the 7 and carrythe 1 to the hundreds column.

D. Add the hundreds column:
1 (from the tens column) +6+4+5+2=18
Write down the 8 and carry the 1 to the thousands column.

E. Add the thousands column:1 (from the hundreds column) +4+3=8Write down the 8. The sum is 8873.

(1)	(1)	(1)	
4	6	2	5
	4	2	3
1	5	7	4
3	?	5	1
8 :	8	7	3

F. Continue the same process with the remaining columns, if applicable.



Activity 4 - Adding Whole Numbers

(1) Directions: Add.

Activity 4 - Adding Whole Numbers

(2) Directions: Add.

3

Activity 4 - Adding Whole Numbers

(3) Directions: Add.

Activity 4 - Adding Whole Numbers

(4) Directions: Add.

2. 11 15 18 12 17 14 19 16 13 18
$$+ 2 + 9 + 7 + 5 + 8 + 6 \div 4 + 1 + 5 + 9$$

$$7$$
 1 8 7 6 4 2 9 5 3 7 + 37 + 34 + 32 + 29 + 31 + 35 + 38 + 33 + 36 + 38

Activity 4 - Adding Whole Numbers

(5) Directions: Add.

Activity 4 - Adding Whole Numbers

(6) Directions: Add.

2. 6 72 76 9 4 77 88 8 9 6
$$+ \frac{75}{4} + \frac{7}{4} + \frac{7}$$

Activity 4 - Adding Whole Numbers

(7) Rows 1 - 5

Directions: Add and check

1. 38 + <u>21</u> 57 + <u>32</u> 45 + <u>3</u>

32 + <u>25</u>

2. 28 + <u>49</u>

83 + <u>46</u>

37 + <u>86</u> 29 + <u>45</u>

3. 68 + <u>49</u> 56 + <u>71</u>

64 + <u>28</u> 39 + <u>42</u>

4. 37 + <u>22</u>

59 + <u>76</u> 83 + <u>24</u> 55 + <u>99</u>

5. 93 + <u>14</u> 26 + <u>53</u>

29 → <u>84</u> 53 + <u>28</u>

Activity 4 - Adding Whole Numbers

(7)

Rows 6-10

Directions: Add and check

6.

34

37

24 + 13

7.

53 + 68

13 + 78

8.

93

59 + 83

9.

93 + <u>28</u>

10.

47 + 68

Activity 4 - Adding Whole Numbers

(7) Rows 11 - 15 Directions: Add and check

 11.
 84
 55
 83
 25

 + 29
 + 89
 + 15
 + 39

 12.
 19
 82
 31
 74

 + 47
 + 36
 + 45
 + 26

13. 64 23 65 56 + 28 + 88 + 87 + 49

 14.
 75
 43
 39
 74

 + 78
 + 88
 + 29
 + 23

 15.
 98
 39
 93
 96

 + 43
 + 26
 + 28
 + 16

Activity 4 - Adding Whole Numbers

Directions: Add and check

Activity 4 - Adding Whole Numbers

(8) Rows 1 - 5 Directions: Add and check.

Activity 4 - Adding Whole Numbers

Directions: Add and check.

Activity 4 - Adding Whole Numbers

Directions: Add and check

Activity 4 - Adding Whole Numbers

(9) Directions: Add and check.

Activity 4 - Adding Whole Numbers

(19) Directions: Add and check.

Activity 4 - Adding Whole Numbers

(11) Directions: Add and check.

Activity 4 - Adding Whole Numbers

(12) Directions: Add and check.

Activity 4 - Adding Whole Numbers

(13) Rows 1-5

Directions: Add and check.

1. 603 + <u>285</u> 577 + <u>321</u> 458 + <u>201</u>

413 + 564

2. 805 + 163 761 + <u>135</u> 432 + <u>245</u> 854 + 133

3. 345 + 698

254 + 736 829 + <u>847</u> 378 + <u>692</u>

4. 748 + 642 293 + <u>718</u> 786 + <u>692</u>

267 + <u>541</u>

5 843 + 927 298 + <u>354</u>

674 + <u>732</u> 235 + <u>872</u>

Activity 4 - Adding Whole Numbers

(13) Rows 6 - 10

Directions: Add and check.

Activity 4 - Adding Whole Numbers

Directions: Add and check.

Activity 4 - Adding Whole Numbers

(14) Rows 6 - 11

Directions: Add and check.

6. 683 + 417 257 + <u>683</u> 594 + <u>417</u> 267 + <u>936</u>

7. 405 + 561

216 + <u>423</u> 537 + <u>252</u> 640 + <u>118</u>

8. 689 + 836 546 + <u>921</u> 786 + <u>293</u> 548 + <u>687</u>

9. 834 + 785 692 + <u>847</u> 716 + <u>263</u> 408 + <u>241</u>

10. 715 + 486 709 + <u>983</u> 607 + <u>406</u> 219 + <u>389</u>

11. 885 + 102 235 + 452

Activity 4 - Adding Whole Numbers

(16) Directions: Add and check.

Activity 4 - Adding Whole Numbers

(17)	Directions:	Use scratch paper to add these numbers.	Use your
		calculator to check your answers.	

3.	272	944	357
	107	775	106
	814	753	197
	760	107	371
	591	779	810
	467	107	849
	157	811	693
	+ 724	+ 661	+ 556

4.	494	165	618
	847	559	622
	511	428	159
	577	135	285
	90 5	650	341
	699	417	3 75
	359	505	662
	+ 424	+ 876	+ 996
		196	



Activity 4 - Adding Whole Numbers

(18) Directions: Add and check.

Activity 4 - Adding Whole Numbers

(19) Directions: Add and check.

Activity 4 - Adding Whole Numbers

(20) Directions: Add and check.

Activity 4 - Adding Whole Numbers

(21) Directions: Use scratch paper to add these numbers. Use your calculator to check your answer.

1. 3,948 7,**7**58 6,799 + 2,437

6,787 3,316 4,213 + 5,449

2. 8,123 7,510 1,085 6,534 9,469 3,638 + 1,086 2,774 7,887 3,551 4,560 5,494 1,745 + 8,361

3. 8,649 7,856 4,822 4,776 6,252 2,791 + 8,679 7,099 9,592 3,683 9,971 1,617 2,193 8,062

4. 4,108 7,915 3,736 + 2,615

9,081 8,752 2,978 + 7,093

Activity 4 - Adding Whole Numbers

(22) Directions: Add and check.

Activity 4 - Adding Whole Numbers

(23) Directions: Add and check.

Activity 4 - Adding Whole Numbers

(24) Directions: Add and check.

Activity 4 - Adding Whole Numbers

(25) Directions: Add and check.



Activity 4 - Adding Whole Numbers

(26) Directions: Add and check.

5.

478,695 **341**,217

205

Activity 4 - Adding Whole Numbers

(27) Directions: Use scratch paper to add these numbers. Use your calculator to check your answers.

Activity 5 - Solving Word Problems (Addition)

Objective(s): This activity will enable participants to solve word problems by applying addition skills.

Materials Required:

Pencil

You need to know:

To solve any word problem....

- 1. Determine what you must find out.
- 2. Decide what information is necessary in order to solve the problem.
- 3. Decide what arithmetic operation to use. Since clue words give you the key to solving the problem, pay particular attention to them.

EXAMPLES:

in all sum
together more
altogether plus
total and both added
combined increase

- 4. Work out the problem and find the solution.
- 5. Check your arithmetic. Reread the question to make sure that your answer makes sense.



You need to know:

6. Label final answers in order to make the numbers concrete. EXAMPLES:

Ralph ate 3 boxes of Better Cheddars® last week and 4 boxes this week. How many boxes did he eat altogether?

Not just 7, but 7 boxes (final answer).

A uniform costs \$27.95 and an identification badge costs \$20.00. How much did Henry pay for work attire?

Not just 47.95, but \$47.95 (final answer).



Activity 5 - Solving Word Problems (continued)

Directions: Read the word problems below and perform the necessary addition computations to answer the questions that follow.

1.	An urban supermarket bought four shipments of Chips Ahoy! cookies. The first shipment contained 87 cartons, the second 135, the third 111, and the fourth 215. In all, how many cartons were bought?
2.	Annie, a packing technician, drives to Nabisco from various places and back home each evening. Her records show the following mileage for one week: 58 miles, 45 miles, 62 miles, 31 miles, and 79 miles. What was her total mileage for the week?
3.	In the Bakery cafeteria, Rob bought a hamburger which costs \$1.95, a bag of chips for \$.65, and a large grape soda for \$.93. How much did his lunch cost?

4. Bill and Carol Brown keep a record of the amount of gasoline they use to drive back and forth to Nabisco[®]. Last month they purchased the following number of gallons: 9, 13, 14, 10, 12, and 14. How many gallons did they purchase during the month?



5.	To reward employees for their outstanding record, Nabisco management sponsored a luncheon. The following amounts of food were purchased: 110 pounds of hotdogs, 215 pounds of hamburger, 95 pounds of potato salad, 60 pounds of baked beans, and 48 pounds of coleslaw. Altogether, how many pounds of food were purchased?
6.	During the luncheon, 283 employees were served the first hour, 170 the second hour, 82 the third hour, and 306 the fourth hour. What was the total number of employees served?
7.	At the Richmond Bakery, the first shift produced 2,000,000 Premium [®] crackers, the second shift produced 1,743,562, and the third shift produced 1,928,637. How many crackers were produced on this day?
8.	If 5,000,000 Ritz [®] crackers can be produced per shift, 2,000,000 Premium [®] crackers, and 2,400,000 Oreos [®] , combined how many cookies and crackers can be produced per shift?



9.	Follo	wing	are t	he p	ounds	of	B&R	produc	ced by	each	produ	uction
	line.	Wha	it wa	s the	total	amo	ount (of B&R	produ	iced f	or the	day?

Line 1:

212

Line 5:

310

Line 2:

178

Line 6:

253

Line 3:

427

Line 7:

404

Line 4:

192

10. One Thursday, line 1 produced 698 bundles of product, line 2 produced 737 bundles, line 3 produced 834 bundles, and line 4 produced 555 bundles. What was the total number of bundles produced for the day?

Following are the number of Nilla Wafer® units rejected by each 11. fill machine on line 5, shift two. How many units were rejected during the shift?

Fill Machine 1: 12

Fill Machine 3: 16

Fill Machine 2: 23

Fill Machine 4: 67



12.	One Tuesday, three lines produced Wheat Thins. Line 2 produced 8,983 units, line 5 produced 9,876 units, and line 7 produced 9,495 units. How many units were produced altogether?
13.	It is 6:17 p.m. and you have to relieve one of the Assemblers in 38 minutes. What time will you arrive to relieve him?
14.	Ray travels through a tunnel which costs \$1.35 each way in order to get to and from work at Nabisco. How much money does he spend to get through the tunnel daily?
15.	During a one-hour period, fill machine 1 filled 786 boxes, fill machine 2 filled 993 boxes, and fill machine 3 filled 884 boxes. How many boxes were filled by all three machines?



16.	number of How man	f pounds of	B&R: 29,3 f B&R were	87, 32,740	ed the following , 26,513 and 30,200 n all during the	
17.		are the slu What is the			s Ahoy! [®] slugs (in gs?	
	253.1	246.7	266.5	258.3	260.9	
18.	produced produced	226 pounds	s, line 3 pro s. What wa	duced 427	ds of B&R, line 2 pounds, and line 4 amount of B&R	
19.	doughs, a		roduced 57		shift 2 produced 60 How many doughs	6



20. Calculate the cumulative totals.

Pounds of B&R produced

Shift 1: 643

Shift 2: 376

Cumulative total = ___

Shift 3: 485

Cumulative total = _____

21. Calculate the cumulative totals.

Number of Wheat Thin® units produced by line 1:

Shift 1: 5,432

Shift 2: 4,987

Cumulative total = ____

Shift 3: 5,321

Cumulative total = _____

22. Following are the net weights of five packages of Chips Ahoy!³. What is the total net weight?

16.33

16 54

16.70

16.06

16.35



Activity 6 - Subtraction of Whole Numbers

Objective(s): This activity will enable participants to (1) apply the rules for subtracting whole numbers and (2) check the answers to subtraction problems.

Materials Required: Pencil

You need to know:

- 1. Subtraction is used everyday in many ways. Whenever you buy an item at the store, your change can be calculated by subtraction. On the job, you may subtract an oil reading from total usage, subtract the lowest bag weight from the highest bag weight to calculate bag weight range, or subtract minor ingredients to put the proper amount of ingredients into the mixer.
- 2. Subtraction is the opposite of addition. Addition is combining two or more quantities while subtraction is the process of taking one number away from another. It is the process of determining the difference between two numbers or quantities.
- 3. Use subtraction to figure cut how much is left when you remove one number from another or when you want to compare two numbers.

EXAMPLE: (A) Betty had \$7.00. She gave \$3.50 to Ted for his lunch. How much money did Betty have left?

(A) \$ 7.00 - 3.50 Answer \$ 3.50



You need to know: (continued)

EXAMPLE:

(B) If a large bag of cookies weighs 18 ounces and a small bag weighs 10 ounces, how much more does the large bag weigh?

18 ounces
10 ounces
Answer 8 ounces

4. The number from which another number is to be subtracted is called the <u>minuend</u>. The number to be subtracted is the <u>subtrahend</u>. The result (answer) is called the <u>difference</u> or <u>remainder</u>.

EXAMPLE:

246 minuend
- 134 subtrahend
Answer 112 difference (remainder)

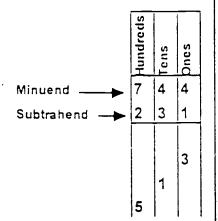


You need to know: (continued)

5. To subtract whole numbers:

EXAMPLE: Subtract 231 from 744.

- (A) Write the larger number as the minuend.
- (B) Place the digits in the subtrahend in proper columns.
- (C) Begin with the units (ones) column and take 1 away from 4. Record the difference (3) in the units column.
- (D) Continue in the same manner with the tens and hundreds columns (subtract other columns to the left, where applicable).
- (E) The answer (513) is the difference between the two numbers.





You need to know:

- 6. If a digit in the subtrahend is too large to take from the digit above it in the minuend, borrow from the next column in the minuend in order to subtract.
 - (A) Since you can't subtract 6 from 2, borrow 1 ten from the tens column. (10 + 2 = 12). Place a small 1 next to the 2 in the minuend to show that it is now 12.

EXAMPLE:

- (B) Cross out the 7 in the tens column and make it a six to show that your borrowed 1 ten.
- (C) Subtract: 12 6 = 6
- (D) Subtract: 6 2 = 4
- (E) The answer (46) is the difference between the two numbers.



You need to know:

7. If you have to borrow more than once in the same problem, continue the same process with remaining columns. Proceed to subtract by borrowing until you have subtracted each digit

EXAMPLE:

8. To check a subtraction problem, add the <u>difference</u> (answer) to the <u>subtrahend</u> of the original problem. The sum should be the <u>minuend</u> of the original problem.

EXAMPLE:

9. For every subtraction problem, there is an equivalent addition problem.

EXAMPLE:

16 - 7 = 9 because 9 - 7 = 16

Activity 6 - Subtraction of Whole Numbers (continued)

Directions: Practice subtracting in your head a one digit number from a larger number. Have a classmate time you for exactly 5 minutes as you work to accurately complete the chart. Subtract the numbers in the left column from each of the numbers across the top of the chart. GO AS FAST AS YOU CAN!

	16	23	30	18	90	12	47	1)	25
9							·		
7									
5				į					
3									
8					•				
6									
4									



Activity 6 - Subtracting Whole Numbers

(1) Directions: Subtract.



Activity 6 - Subtracting Whole Numbers

(2) Directions: Subtract.



Activity 6 - Subtracting Whole Numbers

(3) Directions: Subtract.



Activity 6 - Subtracting Whole Numbers

(4) Directions: Subtract.

Activity 6 - Subtracting Whole Numbers

(5) Directions: Subtract.

Activity 6 - Subtracting Whole Numbers

(6) Directions: Subtract.



Activity 6 - Subtracting Whole Numbers

(7) Directions: Subtract.



Activity 6 - Subtracting Whole Numbers

(8) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(9) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(10) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(11) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(12) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(13) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(14) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(15) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(16) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(17) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(18) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(19) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(20) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(21) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(22) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(23) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(24) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(25) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(26) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(27) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(28) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(29) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(30) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(31) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(32) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(33) Directions: Subtract and check.

Activity 7 - Calculating the Range of Whole Numbers

Objective(s): This activity will enable participants to find the range between two numbers.

Materials Required: Pencil Scratch Paper

You need to know:

- 1. Subtraction is used to calculate the range between two numbers.
- 2. The <u>range</u> is the difference between the lowest number and the highest number calculated when taking measurements such as temperatures, weights, etc.

EXAMPLE:

Find the range of these dough weights: 106 a 101 g 110 a 103 a

A. Arrange the measurements (temperatures, weights, etc.) in sequence:

110 g 105 g 103 g 101 a

- B. Determine the largest measurement.→ 110 g
- C. Determine the smallest measurement. > 101 a



Activity 7 - Calculating the Range of Whole Numbers (continued)

You need to know:

D. Subtract the smallest measurement from the largest measurement.

- E. The difference is the range.
- 3. The simplest way to report variations is to give the range between the highest and lowest measurement. You can interpret the variation in a process by examining the patterns on control charts. Such patterns let you know if the process is operating according to guidelines or if it is not in control.
- 4. For example, you can check wet weights, dough weights, or oven temperatures by calculating the range between measurements.

Activity 7 - Calculating the Range of Whole Numbers (continued)

Directions: Underline the largest and the smallest number in each row below Calculate the range of each row of numbers and write your answer in the blank.

					Range
A)	<u>18</u>	<u>12</u>	14	16	
8)	<u>21</u>	<u>27</u>	23	25	
C)	6	<u>2</u>	<u>8</u>	\(\frac{1}{2} \)	
D)	<u>9</u>	7 .	5	<u>3</u>	
E)	44	<u>48</u>	42	<u>40</u>	· .
F)	33	35	<u>32</u>	<u>36</u>	:
G)	51	<u>50</u>	53	<u>57</u>	· .
H)	<u>17</u>	11	б	<u>3</u>	·
1)	<u>33</u>	13	22	<u>11</u>	··
J)	213	<u>266</u> ;	245	202	



Activity 7 - Calculating the Range of Whole Numbers (continued)

Directions: Calculate the range.

1. Find the range of the following oil readings:

4 %

11 %

10 %

8 %

13 %

Range:

%

2. Find the range of the following bag weights:

18 oz.

17 oz. 14 oz. 12 oz.

10 oz.

· Range:

OZ.

3. Calculate the range of the following wet weights:

A)

69 74

67

Range:

B)

76

72

67

Range:

C)

69

72

68

Range:

D)

70

74

66

55

Range:

E)

76

75

Range:

4. Find the range of these oven temperatures:

A)

410° 580° 550° 520° 415° 330° 420° 450°

Range:

350° 500° 510° 400° 340° 350° 300° 320°

Range:

Activity 8 - Calculating Tare Weights

Objective(s): This activity will enable participants to determine product weights.

Materials Required: Pencil Scratch Paper

You need to know:

- 1. To figure out precisely how much product or ingredient is on a scale, you must first subtract the weight of the packaging material or container holding the product or ingredient. This packaging material or container is known as the <u>tare</u>.
- 2. If a bag of Oreos[®] is labeled 20 ounces, this means 20 ounces of edible product, not including the bag (tare weight). To determine how much edible product is in the bag, first weigh the empty bag and then subtract this weight from the weight of the full bag. The remainder (difference) is the actual amount of edible product inside the bag. When you press the Tare Key on the scale, the scale makes this calculation for you.

EXAMPLE: Find the following product weight:

16 oz. of cookies including the bag

- 2 oz. of packaging material (tare)

14 oz. exact weight of cookies inside the bag



Activity 9 - Subtracting Whole Numbers (Word Problems)

Directions: Use subtraction to solve the following problems:

1.	Suppose lines 8 and 9 in a bakery produce Snackwells. The total number of units produced daily is 32,988. Line 9 produces 18,752 units per day. How many units are produced by Line 8?
2.	The total package weight of a box of Cheese Nips® is 383 grams. The tare weight is 73 grams. What is the net weight?
3.	The total package weight of a package of Chips Ahoy! is 18 ounces. The packaging tare is 2 ounces. What is the net weight?
	
4.	The total package weight of a box of Premium® crackers is 17 ounces. The tare weight is 1 ounce. What is the actual product weight?
5.	One Thursday, shift 2 produced 634 doughs and shift 3 produced 527 doughs. Flow many more doughs did shift 2 produce than shift 3?
	
6.	On Wednesday, shift 1 produced 694 pounds of B&R and shift 2 produced 447 pounds of B&R. How much more B&R was produced by shift 1 than by shift 2?



units,

Activity 9 - Subtracting Whole Numbers (Word Problems) (continued)

7.		Friday, three shifts produced Oreos ⁸ . Shift 3 produced 9,298 t 1 produced 9,986 units, and shift 2 produced 8,897 units.
	A)	How many more units did shift 1 produce than shift 3?
	B)	How many more units did shift 1 produce than shift 2?
	C)	How many more units did shift 3 produce than shift 2?
		······································
8.	Fin	d the following product weights:
	A)	178g of product; 10g of packaging material
		product weight:
	B)	249g of product; 13g of packaging material
		product weight:
	C)	254g of product; 12g of packaging material
		product weight:
	D)	12 oz. of product; 2 oz. of packaging material
		product weight:
	E)	22 oz. of product; 4 oz. of packaging material
		product weight:



Activity 10 - Decimal Place Values/Reading and Writing Decimals

Objective(s): This activity will enable participants to identify decimal place values and to read and write decimals.

Materials Required: Pencil

You need to know:

- 1. A decimal is a number which stands for a part of a whole. It is written with a decimal point (.) followed by digits to the right. Each digit to the right of the decimal point stands for less than a whole number.
- 2. Like whole numbers, the placement of each digit in a decimal number, or its place value, determines the value of the decimal.
- 3. The decimal point (.) separates the whole number places from the decimal places. Moving to the left of the decimal point, place values increase. Moving to the right of the decimal point, place values decrease.
- 4. Decimals may be read in two different ways:
 - (a) Place Value Read the value of the entire number and read the decimal point as "and." Use the place value of the last digit in reading the decimal. For example, .4 is read "four tenths"; .04 is read "four hundredths"; .004 is read "four ten-thousandths"; and 1.45 is read "one and forty five hundredths".



Activity 10 - Decimal Place Values/Reading and Writing Decimals (continued)

You need to know:

Hundreds	Tens	Ones	Decimal Point	4 Tenths	Hundredths	Thousandths	Ten Thousandths	Hundred Thousandths	Millionths
			•	0	4				
				0	0	4			
			•	0	0	0	4		
		1	•	4	5				

(b) Point Value - Read each digit, reading the decimal point as "point." For example, 1.45 is read "one point four five."

EXAMPLES:

.9 = nine tenths, or point nine

.015 = fifteen thousandths, or point zero one five

12.43 = twelve and forty-three hundredths, or twelve point four three

one hundred eighteen and two hundred fiftyseven thousandths, or one hundred eighteen point two five seven



Activity 10 - Decimal Place Values/Reading and Writing Decimals (continued)

Directions: Before starting this exercise, read aloud to the instructor the decimals listed below. Write the place name of the last digit in each decimal in the blank provided. Underline all the digits that represent less than a whole.

(1)	29.3	
(2)	679.23	
(3)	51.084	
(4)	392.19	
(5)	500.453	
(6)	14.7	
(7)	38.22	
(8)	142.002	
(9)	25.6341	
(10)	12.36	



Activity 10 - Decimal Place Values/Reading and Writing Decimals (continued)

Directions: Rewrite the numbers below as decim is. When you've completed the exercise, read the decimals aloud to the instructor.

(1)	twenty-seven and eight tenths	
(2)	forty-five and sixty-three hundredths	
(3)	nineteen and two hundred forty-two thousandths	
(4)	twenty-five and thirty-four ten thousandths	
(5)	fifty and thirty-three thousandths	
(6)	eighty-one hundredths	
(7)	three and five tenths	
(8)	one hundred thirty-seven thousandths	
(9)	twelve and fifteen thousand six hundred twenty-five hundred-thousandths	
(10)	eight hundred seventy-five ten-thousandths	



Activity 10 - Decimal Place Values/Reading and Writing Decimals

Directions:	Write	the	following	decimals	in	words.
-------------	-------	-----	-----------	----------	----	--------

(1)	.8	
(2)	.09	
(3)	.378	
(4)	10.475	
(5)	.0028	
(6)	8.000326	
(7)	19.55	
(8)	.0041	
(9)	.000208	
(10)	16.013	



Activity 11 - Adding Decimals

Objective(s): This activity will enable participants to add decimals.

Materials Required: Pencil Scratch Paper

You need to know:

- 1. A decimal is a number which stands for a part of a whole. It is written with a decimal point (.) followed by digits to the right. Each digit to the right of the decimal point stands for less than a whole number. The decimal point is also used to separate whole numbers from decimals.
- 2. Decimals are special types of fractions which are used daily. They are often referred to as decimal fractions.
 - A) Any fraction with a denominator of 10 or a multiple of 10 can be written as a decimal.

EXAMPLES:

$$\frac{3}{10} = .3$$
, $\frac{175}{1000} = .175$, $\frac{15}{100} = .15$

B) Decimal fractions are used every day.

EXAMPLES:

money system (dollars and cents) \$ 5.95 gallons of gasoline 12.8 gallons timing of sports events 9.5 seconds car mileage 7.2 miles



You need to know:

- 3. Decimal measurements are used in recording net weights, product moisture, slug weights, product pH, etc. Suppose you were asked to find the total slug weight of six Premium[®] slugs. Since cracker slugs may be measured in decimal form, you would need to know how to add decimals.
- 4. Adding decimals is very similar to adding whole numbers. In fact, the only difference between adding whole numbers and adding decimals is the placement of the decimal point.

EXAMPLE: Add
$$.2 \div 6.07 + 1.943 + .005$$

A) Write the numbers under each other so that all the decimal points are aligned vertically.

.2

6.07

1.943

.005

Zeros may be added to the numbers so that they all have an equal number of places after the decimal point. Adding zeros will not change the value of the numbers. Besides, you may follow this practice to avoid errors in addition.

.2000

6.0700

1.9430

.0050



You need to know:

B) Add each column with the same place value, starting with the column farthest to the right.

If a sum is greater than 9, carry to the column immediately to the left.

.2000

6.0700

1.9430

.0050

82180

C) Write the decimal point in the answer so that it lines up with the decimal points in the problem.

.2000

6.0700

1.9430

_.0050

8.2180 Answer



Directions: Add.

1.

.1

2.

.5 .7

3.

.12

.16

.19

.13

.18

4.

.54

.28

.22

.47

.37 .51

Activity 11 - Adding Decimals (continued)

Directions: Add.

1.

.4	
.7	
8.7	

.9

.1

8. .4

6.5

2.

2.3

4.8

7.6

15.2 53.9

3.

32.5

67.9

21.8

35.7 231.09

10.6

4

Activity 11 - Adding Decimals (continued)

Directions: Add.

1.

9.3 1.4 2.6 5.3 2.9 8.4 8.3 9.9

2.

3.02 8.3 7.29 5.0 35 4.3

4.69 6.4

3.

.41 2.89 .57 4.18 .23 7.08 .64 3.77

4.

.32 9.46 .13 2.06 .47 5.32 .16 4.82

Directions: Add.

1. 6.6 .81 .056 2.1 .49 .043

8.9 .67 .039 9.2 .10 .500

2. 60.3 2.85 5.77 .870 1.54 725.073 194.7 84.02 9.006 6.57 29.35 1.7

3. 14.6 .73 7.18 24.3 .10 25.67 8.80 7.7 52.3 .223 20.9 57.46

4 .817 6.465 3.73 .526 6.83 3.4 62.1 8.97 .9730

Directions: Calculate the following sums.

1. 5,342.1 + 367.22 =

2. 29 + 32.43 + 236.211 + 10.32 =

lowing are net weights for 18-ounce packages of Chips Ahoy!® What is 3. the total net weight for these six packages?

Answer:

17.9

18.2

18.4

18.7

18.5

18.8

4. Following are the net weights for 13.5-ounce boxes of Cheese Nips®. What is the total net weight for these 4 boxes?

Answer: ____ounces

13.383 13.501 13.496

13.023

5. Following are the slug weights for six Chips Ahoy!® slugs. What is the total weight of the slugs?

Answer: ____ grams

255.3 249.1 254.6

264.4 257.8 261.7

Activity 12 - Rounding Decimals

Objective(s): This activity will enable participants to round decimals to the nearest tenth, hundredth, and thousandth place.

Materials Required:

Pencil

You need to know:

1. Decimals are often rounded off, especially when working with measurements. In fact, the steps for rounding off decimals are the same as those used for rounding off whole numbers.

2. HOW TO ROUND DECIMALS

- A) Identify the digit just to the right of the place to which you are rounding.
- B) If this digit is <u>less than 5</u>, drop it (and all the digits to its right, if applicable).
- C) If the digit is <u>5 or more</u>, add 1 to the digit in the place to which you are rounding.

3. EXAMPLE:

Suppose you were asked to round the net weight of a carton of Premiums[®] to the nearest tenth (16.65 ounces).

The digit just to the right of the place to which you are rounding is $\underline{5}$ (16.6 $\underline{5}$ ounces).

If this digit is less than 5 (16.64 ounces), drop it (and all the digits to its right, if applicable).

16.64 = 16.6 ounces (answer)

Since this digit is at least 5 (or more), add 1 to the digit in the place to which you are rounding.

16.65 ounces = 16.7 ounces (answer)



Activ	vity 12 - Rounding Decr	mais
Dire	ctions: Round the num	bers as indicated below.
1. F	Round the net weight of	this product to he nearest tenth.
1	6.37 ounces	ounces
2 F	Round the product moist	cure to the nearest tenth and the nearest hundredth.
۷. ۱	tourid the product mole	
4	1.172%	%
		%
3. F	Round the slug weight to	the nearest tenth and the nearest one.
2	254.65 grams	grams
	_	grams
	Round the following nun nundredth.	nber to the nearest ten thousandth, thousandth, and
	01525	



Activity 12 - Rounding Decimals

Directions:	Round th	e following	decimals	to	the	nearest	tenth:
-------------	----------	-------------	----------	----	-----	---------	--------

1)	4.57	
21	2.52	

Directions: Round the following decimals to the nearest hundredth:

6)	9.048	
7)	7.563	

Directions: Round the following decimals to the nearest thousandth.

11)	5.1836	
101	7 4000	

12)	7.4889	
121	1 6279	

13)	1.6378	
		



^{15) .1168}

Activity 13 - Subtracting Decimals

Objective(s): This activity will enable participants to subtract decimals.

Materials Required:

Pencil

Scratch Paper

You need to know:

1. Write the larger number on top and line up the decimal points one under the other.

EXAMPLE

19.7 - .169

19.7

.169

2. Add zeros to the right of the decimal point so that each decimal has the same number of places. The top number should have the same number of decimal places as the bottom.

19.700 (minuend)
.169 (subtrahend)

3. Subtract as you would for the whole numbers and bring down the decimal point in the difference. This decimal point should be aligned under the other decimal points.

19.700

.169

19.531 (difference or answer)



Activity 13 - Subtracting Decimals

Directions: Find the differences in the problems below.



Ac	tivity 13 - Subtracting Decimals
Dir	ections: Find the difference in the following problems.
1.	93.7 - 39.48 =
2.	3,724.266 - 859.001 =
3.	Calculate the net weight of a box of Better Cheddars®: Total package weight (ounces): 9.86; Tare weight (ounces): 1.3
	Net weight:
4.	Calculate the net weight of a Lox of Honey Maid Graham Crackers®: Total package weight (ounces): 17.6; Tare weight (ounces): 1.28
	Net weight:
5.	Suppose the wet weight of a Premium [®] cracker sample is 89.8 grams. The dry weight is 86.45 grams. What is the difference between the wet and dry weights?
	· · · · · · · · · · · · · · · · · · ·
6.	On Thursday, shift 1 produced 646.99 pounds of B&R and shift 2 produced 972.5 pounds. How much more B&R was produced by shift 2 than by shift 1?
7.	The average number of Oreo® units produced per day on shift 1 is 4,000.58. The average number of Oreo® units produced per day on shift 2 is 3,895.6. On average, how many more units does shift 1 produce than shift 2?



Activity 14 - Comparing Decimals

Objective(s): This activity will enable participants to compare decimals.

Materials Required:

Pencil

You need to know: To compare decimals.....

1. Compare the digits to the left of the decimal point as whole numbers. If one whole number is larger, then that decimal is larger.

<u>EXAMPLE</u> Compare: 427.36 with 425.263

427 is larger than 425; therefore 427.36 is larger than 425.263.

2. When the whole numbers in decimals are equal, compare the first digit to the right of the decimal point. If one digit is larger, then that decimal is larger.

You may give each decimal compared the same number of places by writing in zeros, if necessary. By using zeros as placeholders, you are giving each decimal a common denominator.

EXAMPLE Compare: 18.331 with 18.47

(18.331 with 18.470)

The whole numbers are identical (18 and 18). Four (4) is larger than 3; therefore, 18.47 is larger than 18.331.

3. If the digits in the first place to the right of the decimal point (tenths) are the same, then compare the next place to the right (hundredths). If one digit is larger, then that decimal is larger.

EXAMPLE Compare: 1.486 with 1.49

(1.486 with 1.490)

The whole numbers are identical (1 and 1). The digits in the first place to the right of the decimal point are the same (4 and 4). Nine (9) is larger than 8; therefore, 1.49 is larger than 1.486.



Activity 14 - Comparing Decimals

Directions: Write the larger decimal of each pair in the blank below.

	.52	.502	(1)
	.21	.17	(2)
	.06	.6	(3)
	.500	.400	(4)
	.90	.30	(5)
······	.45	.4	(6)
·	.06	.57	(7)
	.2	.7	(8)
	.41	.14	(9)
	.8	83	(10)



Activity 15 - Calculating Range Using Decimals

Directions: Circle the largest and the smallest number in each row below. Calculate the range of each row of numbers and write your answer in the blank.

					Range
A)	17.8	17.08	17.1	17.11	
B)	43	43.1	40	43.01	
C)	234.9	234.19	233	234	
D)	16.91	17.1	16.98	17.09	
E)	23.16	22.93	23.61	23.094	
F)	18.33	18.32	18.28	18.23	
G)	51.98	51.	51.9	51.89	
H)	46.7	46.71	46.75	46.78	
1)	19.75	19.80	20.00	19.85	
J)	34.99	34.9	35	35.72	



Activity 15 - Calculating Range Using Decimals

Directions: Circle the largest and the smallest number in each row below. Calculate the range of each row of numbers and write your answer in the blank.

					Range
A)	16.8	16.08	15 1	15.11	
B)	16.3	16.1	15.8	15.9	
C)	19.85	20.00	19.75	20.71	
D)	243.7	243.17	242.00	243.00	
E)	41.0	41.3	40.0	41.6	
F)	6.8	7.2	6.9	7.6	
G)	1.6	1.2	.8	1.0	
H)	3.07	3.04	3.09	3.03	
1)	15.85	15.90	16.05	16.25	
J)	19.2	19.8	20.4	20.8	



Objective(s): This activity will enable participants to multiply decimals.

Materials Required: Pencil Scratch Paper

You need to know: To multiply decimals, follow the steps below...

- 1. Line up the numbers one under the other for ease in multiplying. You may ignore the decimal places until you have found the product (number obtained by multiplying).
- 2. Multiply the decimals just as you would multiply whole numbers.
- 3. Count the number of decimal places in the numbers you have multiplied. Remember that whole numbers have 0 decimal places.
- 4. Starting from right to left, count off the same number of decimal places in the product. Place a decimal point in the product.

EXAMPLE

Suppose you are a packing technician employed by Nabisco and you want to compute your wages for a particular week. You earn \$ 18.25 per hour and worked 39.75 hours. By multiplying the hourly rate by the number of hours worked, you can compute your pay for the week.

\$ 18.25 hourly rate x 39.75 hours worked



Activity 16 - Multiplying Decimals (continued)

You need to know:

- 5. To multiply decimals by 10, 100, or 1,000...
 - a. count the number of zeros in 10, 100, or 1,000.
 - b. move the decimal point to the right as many places as there are zeros in 10, 100, or 1,000.
 - c. write in additional ending zeros, if necessary.
 - d. remember that a whole number is understood to have a decimal point at its right.



Activity 16 - Multiplying Decimals (continued)

You need to know:

EXAMPLES

 $45.8 \times 10 = 45.8 = 458.$

 $45.8 \times 100 = 45.80 = 4,580.$

 $45.8 \times 1,000 = 45.800 = 45,800$

 $.136 \times 10 = .136 = 1.36$

 $.136 \times 100 = .136 = 13.6$

 $.136 \times 1,000 = .136 = 136.$

(2) Directions: Multiply.

(3) Directions: Find the products in the problems below.

(4) Directions: Multiply.

(5) Directions: Multiply.

(6) Directions: Multiply.

Activity 16 - Multiplying Decimals By 10, 100, or 1,000

(7) Directions: Use the shortcut to multiply each of the following problems.

1.	10 x 7.6	=

3.
$$10 \times 7.64 =$$

5.
$$10 \times .7839 =$$

6.
$$100 \times .002 =$$

7.
$$1,000 \times .7839 =$$

8.
$$10 \times .9084 =$$

11.
$$10 \times 7.9 =$$



Activity 16 - Multiplying Decimals By 10, 100, or 1,000

(8) Directions: Multiply each of the following problems using the shortcut.

1.	.2 x 10	=

2.
$$45.06 \times 100 =$$

4.
$$.35 \times 10 =$$

6.
$$.457 \times 1,000 =$$

7.
$$.05 \times 100 =$$



Activity 16 - Multiplying Decimals By 10, 100, or 1,000

(9) Directions: Multiply each of the following problems using the shortcut.

$$3.85 \times 1,000 =$$

$$2)$$
 $.03 \times 100 =$

$$8.9 \times 100 =$$

3)
$$.8 \times 10 =$$

$$.09 \times 10 =$$

$$3.64 \times 10 =$$

4)
$$.9 \times 1,000 =$$

$$.9 \times 1,000 = 2.36 \times 1,000 =$$

$$.475 \times 1,000 =$$

5)
$$.06 \times 1,000 = .863 \times 100 =$$

$$.721 \times 10 =$$

6)
$$1.6 \times 1,000 =$$

(1) Directions: Find the following products.

1.
$$1.14 \times .8 = .912$$

2.
$$.23 \times .47 = .1081$$

3.
$$6.59 \times .701 = 4.61959$$

4. Suppose you make \$16.75 per hour. Last week you worked 39.5 hours. What will be your gross wages for the week?

5. The net weight of a box of crackers is 13.5 ounces. Assuming that all boxes have the same net weights, how much will 12 boxes weigh?

162 ounces

If you have less than 4 correct, see your instructor for additional help.



(2) Directions: Multiply.

If you have less than 12 correct, see your instructor for additional help.

Activity 17 - Dividing Decimals By Whole Numbers

Objective(s): This activity will enable participants to divide decimals by whole numbers.

Materials Required: Pencil Scratch Paper

You need to know: To divide decimals by whole numbers...

1. Place the decimal point up in the quotient (answer) directly above its position in the dividend (problem).

EXAMPLE

2. Divide as you would whole numbers until all digits of the dividend have been used.



Activity 17 - Dividing Decimals By Whole Numbers (continued)

4. Suppose you were asked to calculate the average machine downtime for each of the 7 production lines in the Richmond bakery on a given day. You would divide the total downtime hours by the number of lines. Round the answer to the nearest hundredth.

EXAMPLE

Total Machine Downtime Hours 28.6 Number Of Lines 7

- 5. To divide decimals by 10, 100, or 1,000...
 - a. count the number of zeros in 10, 100, or 1,000.
 - b. move the decimal point to the left as many places as there are zeros in 10, 100, or 1,000.
 - c. write in additional ending zeros, if necessary.

$$4.63 \div 10 = .463 = .463$$

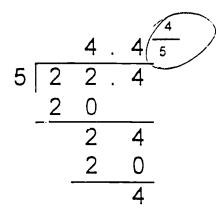
$$29.5 \div 100 = 295 = .295$$

$$.075 \div 1,000 = 0.0075 = .000075$$

Activity 17 - Dividing Decimals By Whole Numbers (continued)

You need to know:

3. Write the remainder over the divisor as a fraction.



<u>OR</u>

Divide further by adding ending zeros.



Activity 17 - Dividing Decimals By Whole Numbers

(1) Directions: Find the quotients in the problems below.

Activity 17 - Dividing Decimals By Whole Numbers

(2) Directions: Find the quotients in the problems below.

1. 8 .192

3 148.8

5 19.45

4 2.524

2. 6 13.8

9 70.2

4 .384

7 57.75

3. 16 76.8

21 7.56

19 1.52

38 216.6

4.

52 9.516

43 1565.2

77 464.31

65 33.605



Activity 17 - Dividing Decimals By 10, 100, or 1,000

(3) Directions: Find the quotients using the shortcut.

Activity 17 - Dividing Decimals By 10, 100, or 1,000

(4) Directions: Find the quotients using the shortcut.

Activity 18 - Dividing Decimals By Decimals

Objective(s): This activity will enable participants to divide decimals by decimals.

Materials Required: Pencil Scratch Paper

You need to know: To divide decimals by decimals...

1. Make the divisor a whole number by moving the decimal point to the right as far as it will go.

EXAMPLE

2. Move the decimal point in the divident the same number of places to the right that you moved the point in the divisor.

3. Place a decimal point in the quotient directly above its new position in the dividend.

7.5 2.2 5



Activity 18 - Dividing Decimals By Decimals (continued)

You need to know:

4. Divide as you would divide a decimal by a whole number.

5. Sometimes it is necessary to add ending zeros to the dividend in order to have enough places to move the decimal point. Create the same number of places in the dividend as are in the divisor. Continue dividing until quotient has as many places as are required for the answer.

EXAMPLE

Activity 18 - Dividing Decimals By Decimals (continued)

6. To check your answers, multiply the quotient by the original divisor (the decimal). You should get the dividend.

CHECK



Activity 18 - Dividing Decimals By Decimals

(3) Directions: Find the quotients in the problems below.

1. .8 7.68

.7 26.6

2. 4.1 1.148

9.2 128.8

3. .06,0.882

.28 .5404

4. 8.7.522

.19.3933

Activity 18 - Dividing Decimals By Decimals

(4) Directions: Find the quotients in the problems below.

Check your answers.

1. .007 5.32

.009 4.32

2. .016 212.8

.025 .1

3. .003 8.1

.008 77.12

4. .091 65.52

.68 57.8

Activity 18 - Dividing Decimals By Decimals

(5) Directions:

Divide and check.

1. .0018 1.683

.0073 15.184

2. .0024 .78

.0006 42.84

3. .008 4.48

.06 558.6

4. .32 156.8

.45 1381.5

Activity 18 - Dividing Decimals By Decimals

(2) Directions: Find the quotients in the problems below.

1. .6 0.42

.4 2.76

2. 5.3 4.399

3.2 0.288

3. .75 453.75

.52 6.656

4. 3.6 145.44

.64 .11648

Activity 18 - Dividing Decimals By Decimals

(1) Directions: Find the quotients in the problems below.

1. .4 .8

.07 4.921

.25 16.5

4.4 82.28

2. .15.45

.672.18

.065.6

.08 170.4

3.

.12 1.56

1.04 93.8

6.8 44.2

3.8 62.7

Activity 19 - Calculating Percent of Oil

All ingredients in a product must be added in the amount specified by the master recipe. By doing so, consistency is maintained in the product and the product complies with labeling information provided for the consumer.

For instance the correct amount of spray oil on a product must be monitored. To perform this calculation you need to take weights, read the scale, subtract, divide, and multiply.

Step 1:

Record the dry weight of the product

Step 2:

Record the wet weight of the product (after the oil spray machine)

Step 3:

Subtract the dry weight from the wet weight

Step 4:

Divide the wet weight into the answer for step 3

Step 5:

Multiply your answer by 100. The answer is the percent of oil in that sample.

Now try the following:

	Wet Wt.	Dry Wt.	% Oil
1.	50	45	
2.	69	63	
3.	100	90	
4.	112	110	



Activity 20 - Calculating Cubic Footage

When working in Environmental Services, an employee must sometimes spray designated areas to prevent infestation. The chemicals must be used according to the label directions for the amount of space to be sprayed. Therefore, the cubic footage of the area to be sprayed must be determined.

To calculate cubic footage you must be able to measure width, length, height and then multiply.

If a room measures 70 feet by 80 feet and is 20 feet high, you multiply. 70 X 80 X 20 = 112,000 cubic feet.

Find the cubic footage of the following rooms.

Room A measures	
100 ft. long, 45 ft. wide, 25 feet tall	cu. ft.
Room B measures 12 ft. wide, 15 ft. long, 8 ft. tall	cu. ft.
Room C measures 35.5 ft. long. 22.25 ft. wide. 12 ft. tall	cu. ft.



Activity 21 - Calculating Sprays

An Environmental Services employee must sometimes use a spraying device for tasks such as administering pesticides. How much liquid you put in the spraying device is determined by the label directions and the amount of area or space to be sprayed.

First, you must calculate the space as you did in the previous activity. Next, you follow label directions, using division to calculate the amount of liquid to pour into the tank.

For instance, if the area to be sprayed is 10,000 cubic feet, and one gallon sprays 5,000 cubic feet, you will need 2 gallons, because

 $10,000 \div 5,000 = 2$

Use the room measurements in the previous activity to calculate how many gallons of liquid will be needed if one gallon is necessary for 1000 cubic feet.

Room A	gallons
--------	---------



ANSWER KEYS



Activity 1 - Whole Numbers (continued)

Directions: For each of the following numbers place a (\checkmark) in the space if the number is a whole number.

if the number is a whole number.							
~	1.	4,699		_ 16.	926.		
	2.	96.677		_ 17.	6.790		
✓	3.	620		_ 18.	58,416		
	4.	2.053	√	_ 19.	6,815		
	5 .	.4001	✓	_ 20.	649,873		
√	. 6.	28	***	_ 21.	.072		
	7 .	.1		_ 22.	.84		
	_ 8.	8,261.1		_ 23.	.7159		
	_ 9.	1.25		_ 24.	.638		
	_ 10.	27,611.9		_ 25.	.3901		
	_ 11.	.07		_ 26.	495.28		
	_ 12.	.0001		_ 27.	6215.9		
	_ 13.	.367		28.	518.7302		
✓	_ 14.	3,842		29.	429,631.058		
✓	15.	493,200		30.	85,210.3697		



Directions: Write examples of whole nu 1.	mbers in the following blanks 16.
1.	
2.	17.
3.	18.
4.	19.
5.	20.
6.	21.
7.	22.
8.	23.
9.	24.
10.	25.
11.	26.
12.	27.
13.	28.
14.	29.
15.	30.



A ativity	2 - Place Values and Whole Numbers (continued)	Shed Matri
1.	In the number 283, how much is the 8 worth?	80
2.	In the number 1,296, how much is the <u>1</u> worth?	1,000
3.	In the number 926, how much is the 6 worth?	6
4.	In the number 637, how much is the <u>6</u> worth?	600
5.	In the number 240, how much is the <u>4</u> worth?	40
6.	In the number 318, how much is the 8 worth?	8
	In the number 1,873, how much is the <u>7</u> worth?	70
7.		8,000
8.	In the number 8,176, how much is the 8 worth?	
9,	In the number 561, how much is the <u>5</u> worth?	500
10.	In the number 746,721, how much is the 4 worth?	40,000
11.	In the number 678, how much is the 7 worth?	70
12.	In the number 3,016, how much is the 3 worth?	3,000
13.	In the number 235,619, how much is the 2 worth?	200,000
14.	In the number 145,768, how much is the 5 worth?	5,000
15.	The value of 9 in the number 3,739,681 is:	9,000
16.	The value of 7 in the number 873,000 is:	70,000
17.	The value of 6 in the number 6,284,925 is:	6,000,000
18.	The value of 4 in the number 46,867 is:	40,000
19.	The value of 8 in the number 1, <u>8</u> 63,745 is:	800,000
20.	The value of 3 in the number 5,632 is:	30
21.	The value of 7 in the number 3,754 is:	700
22.	The value of 5 in the number 2,385 is:	5
23.	The value of 3 in the number 329 is:	300
24.	The value of 6 in the number 76 is:	6
25.	The value of 4 in the number 64 is:	4



Activity 2 - Place Values and Whole Numbers (continued)

Directions: Fill in the blanks with the correct numbers.

(1) in the number <u>6,973</u>.....

the value of 3 is 3 ones or 3. the value of 7 is 7 tens or 70. the value of 9 is 9 hundreds or 900. the value of 6 is 6 thousands or 6,000.

(2) In the number 1,478.....

the value of 8 is 8 ones or 8.
the value of 7 is 7 tens or 70.
the value of 4 is 4 hundreds or 400.
the value of 1 is 1 thousand(s) or 1,000.

(3) In the number 11,243.....

the value of 3 is 3 ones or 3. the value of 4 is 4 tens or 40. the value of 2 is 2 hundreds or 200. the value of 11 is 11 thousands or 11,000.

(4) In the number 48,505.....

the value of 5 is 5 ones or 5.
the value of 0 is 0 tens or 0.
the value of 5 is 5 hundreds or 500.
the value of 48 is 48 thousands or 48,000.

(5) In the number <u>6,054</u>.....

the value of 4 is 4 ones or 4.
the value of 5 is 5 tens or 50.
the value of 0 is 0 hundreds or 0.
the value of 6 is 6 thousands or 6,000.



Activity 2 - Place Values and Whole Numbers (continued)

Directions: Fill in the blanks with the correct numbers.

- the value of 2 is 2 ones or 2.
 the value of 4 is 4 tens or 40.
 the value of 7 is 7 hundreds or 700.
- (7) In the number 8,137.....
 the value of 7 is 7 ones or 7.
 the value of 3 is 3 tens or 30.
 the value of 1 is 1 hundred(s) or 100.
 the value of 8 is 8 thousands or 8,000.
- (8) In the number <u>689</u>.....
 the value of 9 is 9 ones or 9.
 the value of 8 is 8 tens or 80.
 the value of 6 is 6 hundreds or 600.
- (9) In the number 38,496.....
 the value of 6 is 6 ones or 6.
 the value of 9 is 9 tens or 90.
 the value of 4 is 4 hundreds or 400.
 the value of 38 is 38 thousands or 38,000.
- the value of 9 is 9 ones or 9.
 the value of 7 is 7 tens or 70.
 the value of 3 is 3 hundreds or 300.



Activity 2 - Place Values and Whole Numbers (continued)

Directions: Answer the following by placing the correct digit in the space.

1.	561	Which digit is in the tens place?	6
2.	780	Which digit is in the hundreds place?	7
3.	42,625	Which digit is in the ten thousands place?	4
4.	3,439	Which digit is in the hundreds place?	4
5.	657,524	Which digit is in the thousands place?	7
6.	4,075	Which digit is in the units place?	5
7.	7,302	Wich digit is in the hundreds place?	3
8.	428,713	Which digit is in the hundred thousands place?	4
9.	9,371,246	Which digit is in the millions place?	9
10.	32,584	Which digit is in the units place?	4
11.	529,682	Which digit is in the thousands place?	9
12.	115,035	Which digit is in the hundred thousands place?	1
13.	8,851	Which digit is in the tens place?	5
14.	738,495	Which digit is in the ten thousands place?	3
15.	2,700,920	Which digit is in the millions place?	2



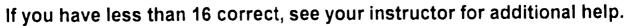
Activity 2 - Place Values and Whole Numbers (continued)

Directions: Show the place value of the following numbers by writing the digits

correctly on the chart. An example has been completed for you.

EXAMPLE: 7,654

	Millions	Hundred Thousands	Ten Thousands	Thousands	Hundreds	Tens	Ones
				7,	6	5	4
1.				6,	7	0	0
2.			5	3,	4	2	6
3.	74,	8	0	3,	0	0	0
4.					1	7	5
5.			3	2,	0	7	2
6.	8,	1	1	5,	0	3	5
7.				3,	5	8	2
8.					4	9	3
9.		3	5	8,	2	8	1
10.				1,	6	6	1
11.		1	0	5,	3	0	2
12.			2	9,	5	4	7
13.					2	8	4
14.		1	3	5,	0	1	1
15.			2	2,	3	1	4
16.					3	2	1
17.		3	8	7,	6	1	1
18.			8	8,	0	2	7
19.	2,	7	0	0,	9	2	0
20.	†			4,	2	2	8





Activity 2 - Place Values and Whole Numbers (continued)

EXAMPLE	7,654
1.	6,700
2.	53,426
3.	74,803,000
4.	175
5.	32,072
6.	8,115,035
7.	3,582
8.	493
9.	358,281
10.	1,661
11.	105,302
12.	29,547
13.	284
14.	135,011
15.	22,314
16.	321
17.	387,611
18.	88,027
19.	2,700,920
20.	4,228

Activity 3 - Reading and Writing Whole Numbers (continued)

1.	eight thousand four hundred ninety-seven
2.	seven thousand forty-two thousand, three hundred fifty-one
3.	nine hundred thirty-two thousand, six hundred seventeen
4.	seven million, six hundred thirty-nine thousand, seven hundred ninety two
5.	twenty five thousand, eight hundred sixteen
6.	one hundred seventy-three thousand, eight hundred fifty-five
7.	six million, three hundred eighty-two thousand, five hundred twenty-three
8.	seven hundred eighty two thousand, three hundred eighty-six
9.	one million, one hundred seventy-five thousand, one hundred forty
10.	ninety-seven thousand, two hundred sixty eight
11.	six thousand, nine hundred seventy three
12.	three hundred eighty two
13.	four thousand, eight hundred eighty
14.	fourteen million, two hundred twenty-eight thousand, seven hundred eighty six
15.	eight hundred sixty-five
16.	ninety-seven thousand, two hundred sixty-eight
17.	two hundred forty-three
18.	twenty seven thousand, two hundred sixty-eight
19.	one thousand four hundred seventy-eight
20.	two hundred fifty seven



Activity 3 - Reading and Writing Whole Numbers (continued)

21.	four thousand three hundred twenty-one
22 .	twenty eight
23 .	five thousand, five hundred four
24.	four hundred fifty seven
25 .	thirty nine
26 .	eight hundred forty seven
2 7.	three hundred eighty six
28.	two thousand, one hundred thirty one
29.	one hundred fifty-nine
30.	fourteen
31.	two hundred forty nine thousand, three hundred eighty-two
32 .	three hundred sixty
33.	eight hundred twenty nine
34.	two hundred forty seven million, four hundred twenty seven thousand, eight hundred twenty
35.	thirty-seven
36.	eighty nine thousand, eight hundred twenty seven
3 7.	twenty two thousand, eight hundred nine
38.	eighty-eight
39.	seven hundred thirty-eight million, two hundred sixty four thousand, six hundred ninety-nine
40.	seven hundred fifty-eight



Activity 3 - Reading and Writing Whole Numbers (continued)

- 1. thirty-four thousand eighty six
- 2. eight hundred two
- 3. sixty-three thousand five hundred twenty-two
- 4. three hundred thirty nine
- 5. seven thousand seven hundred forty
- 6. nine million eight hundred twenty-three thousand five hundred twenty-seven
- 7. five hundred seventy eight
- 8. one hundred thirty five thousand eight hundred fifty one
- 9. forty-nine thousand seven hundred thirty-six
- 10. thirteen million four hundred thirty-six thousand nine hundred thirty-two
- 11. two thousand five hundred fifteen
- 12. two hundred four thousand nine hundred seventy-two
- 13. nine hundred ninety-eight thousand five hundred sixty
- 14. four thousand eighty-two
- 15. five thousand one hundred twelve



Activity 3 - Reading and Writing Whole Numbers (continued)

Directions: Write the following numbers, using figures, in the chart below. Make sure you put each digit in the correct column. Insert commas, where applicable.

	Billions	Hundred Millions	Ten Millions	Millions	Hundred Thousands	Ten Thousands	Spuesands 4,	Hundreds	Tens	Units or Ones
1.						3	4,	0	8	6
2.								8	0	2
1. 2. 3. 4.						6	3,	5	2	2
4.								3	3	9
5 .							7,	7	4	0
6.				9,	8	2	3,	5	2	7
7.								5	7	8
8.					1	3	5,	8	5	1
9.						4	9,	7	3	6
10.			1	3,	4	3	6,	9	3	2
11.							2,	5	1	5
12.					2	0	4,	9	7	2
13.					9	9	8,	5	6	0
14.							4,	0	8	2
15.							5,	1	1	2



Activity 4 - Adding Whole Numbers

(1) Directions: Add.

$$+\frac{2}{2}$$

Activity 4 - Adding Whole Numbers

(1) Directions: Add.

Activity 4 - Adding Whole Numbers

(2) Directions: Add.

Activity 4 - Adding Whole Numbers

(3) Directions: Add.

Activity 4 - Adding Whole Numbers

(4) Directions: Add.

7. 1 8 7 6 4 2 9 5 5 3 7
+
$$\frac{37}{38}$$
 + $\frac{34}{42}$ + $\frac{32}{39}$ + $\frac{39}{45}$ + $\frac{31}{35}$ + $\frac{35}{37}$ + $\frac{38}{47}$ + $\frac{33}{38}$ + $\frac{36}{39}$ + $\frac{38}{45}$



Activity 4 - Adding Whole Numbers

(5) Directions: Add.

7. 62 66 7 4 69 64 3 5 64 68
+
$$\frac{1}{63}$$
 + $\frac{6}{72}$ + $\frac{61}{68}$ + $\frac{67}{71}$ + $\frac{9}{78}$ + $\frac{2}{66}$ + $\frac{68}{71}$ + $\frac{65}{70}$ + $\frac{6}{70}$ + $\frac{6}{74}$



Activity 4 - Adding Whole Numbers

(6) Directions: Add.

7. 1 5 2 3 6 5 2 9 8 6 30 47 81 25 52 83 56 37 36 84
$$+ \frac{9}{40} + \frac{8}{60} + \frac{5}{88} + \frac{6}{34} + \frac{9}{67} + \frac{4}{92} + \frac{5}{63} + \frac{8}{54} + \frac{7}{51} + \frac{5}{95}$$



Activity 4 - Adding Whole Numbers

(7) Rows 1 - 5 Directions: Add and check.

Activity 4 - Adding Whole Numbers

(7) Rows 6 - 10 Directions: Add and check.

Activity 4 - Adding Whole Numbers

Directions: Add and check. (7) Rows 11 - 15

Activity 4 - Adding Whole Numbers

(7) Rows 16 - 20 Directions: Add and check.

Activity 4 - Adding Whole Numbers

(8) Rows 1-5 Directions: Add and check.

Activity 4 - Adding Whole Numbers

(8) Rows 6 - 10 Directions: Add and check.

Activity 4 - Adding Wnole Numbers

Rows 11 - 15 (8) Directions: Add and check.

11. 92 73 29 34
$$+ 15$$
 $+ 16$ $+ 33$ $+ 69$ $+ 103$

13.
$$36$$
 24 $+ 83$ $+ 47$ 71

Activity 4 - Adding Whole Numbers

(9) Directions: Add and check.

Activity 4 - Adding Whole Numbers

(10) Directions: Add and check.

Activity 4 - Adding Whole Numbers

(11) Directions: Add and check.

Activity 4 - Adding Whole Numbers

(12) Directions: Add and check.

Activity 4 - Adding Whole Numbers

Directions: Add and check. (13)**Rows 1 - 5**

Activity 4 - Adding Whole Numbers

(13) Rows 6 - 10 Directions: Add and check.



Activity 4 - Adding Whole Numbers

(14) Rows 1 - 5 Directions: Add and check.

1.

$$786$$
 928
 475
 378

 + 394
 + 782
 + 698
 + 257

 1,180
 1,710
 1,173
 635

Activity 4 - Adding Whole Numbers

(14) Rows 6 - 11 Directions: Add and check.

6.
$$683$$
 257 594 267 $+ 417$ $+ 683$ $+ 417$ $+ 936$ $1,203$



Activity 4 - Adding Whole Numbers

(15) Directions: Add and check.



Activity 4 - Adding Whole Numbers

(16) Directions: Add and check.

1.
$$146$$
 243 880 73 10 77 $+ 718$ $+ 256$ $+ 523$ $1,480$

Activity 4 - Adding Whole Numbers

Use your calculator to check your answers.

		•		•		
1.	685	597	263	760	461	298
	691	283	161	218	919	709
	274	406	247	322	653	395
	+ 394	+ 938	+ _ 459	+ 938	+ 597	+ 471
	2,044	2,224	1,130	2,238	2,630	1,873
2.	518	114	806	638	441	
	782	726	992	793	348	
	764	953	528	136	635	
	207	199	⁻ 666	483	914	
	+843	+727	+ 894	+397	+ 679	•
	3,114	2,719	3,886	2,447	3,017	
3.	272		944		357	•
	107		775		106	
	814		753		197	
	760		107		371	
	591		779		810	
	467		107		849	
	157		811		693	
	+ 724		+ 661		+ 556	
	3,892		4,937		3,939	
4.	494		165		618	
	847		559		622	
	511		428		159	
	577		135		285	
	905		650		341	
	699		417		675	
	3 59		505		662	
	+424		+ 876		+ 996	
	4,816		3,735		4,358	



Activity 4 - Adding Whole Numbers

(18) Directions: Add and check.



Activity 4 - Adding Whole Numbers

(19) Directions: Add and check.

Activity 4 - Adding Whole Numbers

(20) Directions: Add and check.



Activity 4 - Adding Whole Numbers

(21)	Directions:	Use scratch paper to add these numbers.	Use
		your calculator to check your answer.	



Activity 4 - Adding Whole Numbers

(22) Directions: Add and check.



Activity 4 - Adding Whole Numbers

(23) Directions: Add and check.

Activity 4 - Adding Whole Numbers

(24) Directions: Add and check.

Activity 4 - Adding Whole Numbers

(25) Directions: Add and check.



Activity 4 - Adding Whole Numbers

(26) Directions: Add and check.



Activity 4 - Adding Whole Numbers

(27) Directions:

Activity 5 - Solving Word Problems

1.	548 cartons				
2.	275 miles				
3.	\$ 3.53				
4.	72 gallons				
5.	528 pounds				
6.	841 employees				
7.	5,672,199 crackers				
8.	9,400,000 cookies and crackers				
9.	1,976 pounds				
10.	2,824 bundles				
<u>11.</u>	118 units				
12.	28,354 units				
<u>13.</u>	6:55 p.m.				
14.	\$ 2.70				
15.	2,663 boxes				
16.	118,840 pounds				
17	1,285.5 grams				
18.	1,479 pounds				
19.	1,818 doughs				
20.	Shift 1: 643 Shift 2: 376 Cumulative total = 1,019 Shift 3: 485 Cumulative total = 1,504				
21.	Shift 1: 5,432 Shift 2: 4,987 Cumulative total = 10,419 Shift 3: 5,321 Cumulative total = 15,740				
22.	81.98 net weight				



Activity 6 - Subtracting Whole Numbers

(1) Directions: Subtract.

Activity 6 - Subtracting Whole Numbers

(2) Directions: Subtract.

1.
$$10$$
 5 18 8 6 15 9 16 5 12 $-\frac{5}{5}$ $-\frac{1}{4}$ $-\frac{9}{9}$ $-\frac{2}{6}$ $-\frac{6}{0}$ $-\frac{7}{8}$ $-\frac{7}{2}$ $-\frac{9}{7}$ $-\frac{5}{0}$ $-\frac{4}{8}$

3. 13 12 11 2 7 13 6 6 9 13
$$-\frac{8}{5} - \frac{3}{9} - \frac{5}{6} - \frac{2}{0} - \frac{0}{7} - \frac{9}{4} - \frac{5}{1} - \frac{1}{5} - \frac{0}{9} - \frac{6}{7}$$

Activity 6 - Subtracting Whole Numbers

(3) Directions: Subtract.

1.
$$16$$
 8 10 5 6 5 7 14 18 11 $-\frac{7}{9}$ $-\frac{6}{2}$ $-\frac{5}{5}$ $-\frac{4}{1}$ $-\frac{2}{4}$ $-\frac{1}{4}$ $-\frac{3}{4}$ $-\frac{8}{6}$ $-\frac{9}{9}$ $-\frac{4}{7}$

2. 12 10 12 14 7 10 16 5 7 11
$$-\frac{5}{7} -\frac{3}{7} -\frac{8}{4} -\frac{9}{5} -\frac{5}{2} -\frac{4}{6} -\frac{7}{9} -\frac{4}{1} -\frac{3}{4} -\frac{7}{7}$$

3.
$$7$$
 5 13 14 3 4 15 10 9 2 $-\frac{1}{6}$ $-\frac{2}{3}$ $-\frac{7}{6}$ $-\frac{6}{8}$ $-\frac{2}{1}$ $-\frac{3}{1}$ $-\frac{6}{9}$ $-\frac{9}{1}$ $-\frac{3}{6}$ $-\frac{1}{1}$

Activity 6 - Subtracting Whole Numbers

(4) Directions: Subtract.

2.
$$9$$
 12 10 7 11 11 7 14 15 2 $-\frac{8}{1}$ $-\frac{9}{3}$ $-\frac{8}{2}$ $-\frac{1}{6}$ $-\frac{1}{8}$ $-\frac{9}{2}$ $-\frac{1}{6}$ $-\frac{6}{8}$ $-\frac{1}{9}$ $-\frac{1}{1}$

3.
$$10$$
 14 12 6 7 11 9 10 1 8 $-\frac{1}{9}$ $-\frac{9}{5}$ $-\frac{6}{6}$ $-\frac{0}{6}$ $-\frac{5}{2}$ $-\frac{7}{4}$ $-\frac{5}{4}$ $-\frac{4}{6}$ $-\frac{0}{1}$ $-\frac{1}{7}$



Activity 6 - Subtracting Whole Numbers

(5) Directions: Subtract.

1.
$$14$$
 11 2 17 16 4 5 13 8 9 $-\frac{7}{7}$ $-\frac{2}{9}$ $-\frac{0}{2}$ $-\frac{9}{8}$ $-\frac{8}{8}$ $-\frac{2}{2}$ $-\frac{3}{2}$ $-\frac{5}{8}$ $-\frac{0}{8}$ $-\frac{9}{0}$

Activity 6 - Subtracting Whole Numbers

(6) Directions: Subtract.



Activity 6 - Subtracting Whole Numbers

(7) Directions: Subtract.

3. 9 2 14 16 7 11 5 13 2 12
$$-\frac{7}{2} - \frac{2}{0} - \frac{7}{7} - \frac{9}{7} - \frac{0}{7} - \frac{2}{9} - \frac{5}{0} - \frac{9}{4} - \frac{0}{2} - \frac{4}{8}$$



Activity 6 - Subtracting Whole Numbers

(8) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(9) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(10) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(11) Directions: Subtract and check.

$$-\frac{84}{77}$$

Activity 6 - Subtracting Whole Numbers

(12) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(13) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(14) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(15) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(16) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(17) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(18) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(19) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(20) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(21) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(22) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(23) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(24) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(25) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(26) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(27) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(28) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(29) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(30) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(31) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(32) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(33) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(34) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(35) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(36) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(37) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(38) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(39) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(40) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(41) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(42) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(43) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(44) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(45) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(46) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(47) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(48) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(49) Directions: Subtract and check.

If you have less than 7 correct, see your instructor for additional help.

1.0



Activity 6 - Subtracting Whole Numbers

(50) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(51) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(52) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(53) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(54) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(55) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(56) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(57) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(58) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(59) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(60) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(61) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(62) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(63) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(64) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(65) Directions: Subtract and check.

Cluster Applied Math

Activity 7 - Calculating the Range of Whole Numbers (continued)

Directions: Underline the largest and the smallest number in each row below. Calculate the range of each row of numbers and write your answer in the blank.

A)	<u>18</u>	<u>12</u>	14	16	Range 6
B)	<u>21</u>	<u>27</u>	23	25	6
C)	6	<u>2</u>	<u>8</u>	4	6
D)	<u>9</u>	7	5	<u>3</u>	6
E)	44	<u>48</u>	42	<u>40</u>	8
F)	33	35	<u>32</u>	<u>36</u>	4
G)	51	<u>50</u>	53	<u>57</u>	7
H)	<u>17</u>	11	6	<u>3</u>	14
l)	<u>33</u>	13	22	<u>11</u>	22
J)	213	<u>266</u>	245	<u> 202</u>	64



Activity 7 - Calculating the Range of Whole Numbers (continued)

Directions: Calculate the range.

1. Find the range of the following oil readings:

4 %

11 % 10 % 8 %

13 %

Range:

9 %

2. Find the range of the following bag weights:

18 oz.

17 oz.

14 oz.

12 oz.

10 oz.

Range:

8 oz.

3. Calculate the range of the following wet weights:

A)

69 67 Range:

7

B)

76

72 67 Range:

9

C)

69

74

72 68

66

65

Range:

Range:

4

D)

70

74

8

E)

76

75

Range:

11

4. Find the range of these oven temperatures:

A)

410° 580° 550° 520° 415° 330° 420° 450°

Range:

250°

B)

350° 500° 510° 400° 340° 360° 300° 320°

Range:

210°

630



Activity 9 - Subtracting Whole Numbers (Word Problems)

Directions: Use subtraction to solve the following problems:

1. Suppose lines 8 and 9 in a bakery produce Snackwells[®]. The total number of units produced daily is 32,988. Line 9 produces 18,752 units per day. How many units are produced by Line 8?

Answer: 14,236

2. The total package weight of a box of Cheese Nips® is 383 grams. The tare weight is 73 grams. What is the net weight?

Answer: 310

3. The total package weight of a package of Chips Ahoy!® is 18 ounces. The packaging tare is 2 ounces. What is the net weight?

Answer: 16

4. The total package weight of a box of Premium® crackers is 16 ounces. The tare weight is 3 ounces. What is the actual product weight?

Answer: 13

5. One Thursday, shift 2 produced 634 doughs and shift 3 produced 527 doughs. How many more doughs did shift 2 produce than shift 3?

Answer: 107

6. On Wednesday, shift 1 produced 694 pounds of B&R and shift 2 produced 447 pounds of B&R. How much more B&R was produced by shift 1 than by shift 2?

Answer: 247



Activity 9 - Subtracting Whole Numbers (Word Problems) (continued)

- 7. On Friday, three shifts produced Oreos®. Shift 3 produced 9,298 units, shift 1 produced 9,986 units, and shift 2 produced 8,897 units.
 - A) How many more units did shift 1 produce than shift 3?

Answer: 688

B) How many more units did shift 1 produce than shift 2?

Answer: 1,089

- C) How many more units did shift 3 produce than shift 2?Answer: 401
- 8. Find the following product weights:
 - A) 178g of product; 10g of packaging material product weight: 168g
 - B) 249g of product; 13g of packaging materialproduct weight: 236g
 - C) 254g of product; 12g of packaging materialproduct weight: 242g
 - D) 12 oz. of product, 2 oz. of packaging material product weight: 10 oz.
 - E) 22 oz. of product; 4 oz. of packaging material product weight: 18 oz.



Activity 10 - Decimal Place Values/Reading and Writing Decimals (continued)

Directions: Before starting this exercise, read aloud to the instructor the decimals listed below. Write the place name of the last digit in each decimal in the blank provided. Underline all the digits that represent less than a whole.

(1)	29. <u>3</u>	tenths
(2)	679. <u>23</u>	hundredths
(3)	51. <u>084</u>	thousandths
(4)	392. <u>19</u>	hundredths
(5)	500. <u>453</u>	thousandths
(6)	14. <u>7</u>	tenths
(7)	38. <u>22</u>	hundredths
(8)	142. <u>002</u>	thousandths
(9)	25. <u>6341</u>	ten thousandths
(10)	12. <u>36</u>	hundredths



Activity 10 - Decimal Place Values/Reading and Writing Decimals (continued)

Directions: Rewrite the numbers below as decimals. When you've completed the exercise, read the decimals aloud to the instructor.

(1)	twenty-seven and eight tenths	27.8
(2)	forty-five and sixty-three hundredths	45.63
(3)	nineteen and two hundred forty-two thousandths	19.242
(4)	twenty-five and thirty-four ten thousandths	25.0034
(5)	fifty and thirty-three thousandths	50.033
(6)	eighty-one hundredths	.81
(7)	three and five tenths	3.5
(8)	one hundred thirty-seven thousandths	.137
(9)	twelve and fifteen thousand six hundred twenty-five hundred-thousandths	12.15625
(10)	eight hundred seventy-five ten-thousandths	.0875



Activity 10 - Decimal Place Values/Reading and Writing Decimals

Directions: Write the following decimals in words.

(1)	.8	eighth tenths
(2)	.09	nine hundredths
(3)	.378	three hundred seventy-eight thousandths
(4)	10.475	ten and four hundred seventy-five thousandths
(5)	.0028	twenty-eight ten-thousandths
(6)	8.000326	eight and three hundred twenty-six millionths
(7)	19.55	nineteen and fifty-five hundredths
(8)	.0041	forty-one ten-thousandths
(9)	.000208	two hundred eight millionths
(10)	16.013	sixteen and thirteen thousandths



Activity 11 - Adding Decimals (continued)

Directions: Add.

1.

.3

.9

.1

2.

.3

.4

1.8

.5 .7

2.1

3.

.12

.42

.19

.50

.13

.18

.47

4.

.15

.88

.22

1.42

.19

51

1.07

31,



Activity 11 - Adding Decimals (continued)

Directions: Add.

1. .4 .7 8.7 9.8 .9 .5 4.3 .1 .6 3.2 3.9

.8 .4 6.5

2. 9.3 17.7 74.2 101.2

2.3 18.6 62.7 83.6 4.8 16.4 88.5 109.7 7.6 15.2 53.9 76.7

3. 76.8 119.42 24.4 220.62 32.5 321.26 29.3 383.06 67.9 392.28 21.8 481.98 35.7 231.09 10.6 277.39

4.

3.8 2.1 5.9 5.7 3.2

8.9

4.5 1.3 5.8 3.2 2.5 5.7

37

Activity 11 - Adding Decimals (continued)

Directions: Add.

1.

9.3 1.4
10.7

2.6

2.9

8.3

2.

7.29

6.55

4.69

3.

.574.1

.23

.64

4.

.13

.47

.16

4.98

<35



Activity 11 - Adding Decimals (continued)

Directions: Add.

1.	6.6 .81	2.1 .49	8.9 .67	9.2 .10
	.056	.043	.039	.500
	7.466	2.633	9.609	9.800

2.	60.3	.870	194.7	6.57
	2.85	1.54	84.02	29.35
	5.77	725.07	9.006	1.7
		3		
	68.92	727.48	287.72	37.62
		3	6	

3.	14.6	24.3	8.80	.223
	.73	.10	7.7	20.9
	7.18	25.67	52.3	57.46
	22.51	50.07	68.80	78.583

4.	.817	62.1	.520	62.1
	6.465	8.97	6.83	8.97
	3.73	.973	3.4	.9730
	11.012	72.043	10.756	72.043
				0

730



Activity 11 - Adding Decimals (continued)

Directions: Calculate the following sums.

1.
$$5,342.1 + 367.22 = 5,709.32$$

$$2.29 + 32.43 + 236.211 + 10.32 = 307.961$$

3. Following are net weights for 18-ounce packages of Chips Ahoy!® What is the total net weight for these six packages?

Answer: 110.5 ounces

4. Following are the net weights for 13.5-ounce boxes of Cheese Nips®. What is the total net weight for these 4 boxes?

Answer: 53.403 ounces

5. Following are the slug weights for six Chips Ahoy!® slugs. What is the total weight of the slugs?

Answer: 1,542.9 grams

255.3249.1254.6264.4257.8261.7

Activity 12 - Rounding Decimals

Directions: Round the numbers as indicated below.

1. Round the net weight of this product to he nearest tenth.

16.37 ounces

Answer: 16.4 ounces

2. Round the product moisture to the nearest tenth and the nearest hundredth.

4.172%

Answer: 4.2 % (tenth)

Answer: 4.17% (hundredth)

3. Round the slug weight to the nearest tenth and the nearest one.

254.65 grams

Answer: 254.7 grams (tenth)

Answer: 255 grams (one)

4. Round the following number to the nearest ten thousandth, thousandth, and hundredth.

.01525

Answer: .0153 (ten thousandth)

Answer: .015 (thousandth)
Answer: .02 (hundredth)



Activity 12 - Rounding Decimals

Directions: Round the following decimals to the nearest tenth:

- 1) 4.57 4.6
- 2) 2.52 2.5
- 3) 1.85 1.9
- 4) 12.04 12 [12.0]
- 5) .68 _.7

Directions: Round the following decimals to the nearest hundredth:

- 6) 9.048 9.05
- 7) 7.563 7.56
- 8) 2.497 _2.50
- 9) 3.299 3.30
- 10) .485 _.49

Directions: Round the following decimals to the nearest thousandth.

- 11) 5.1836 5.184
- 12) 7.4889 7.489
- 13) 1.6378 1.638
- 14) .2546 .255
- 15) .1168 .117



Activity 13 - Subtracting Decimals

Directions: Find the differences in the problems below.



Activity 13 - Subtracting Decimals

Directions: Find the difference in the following problems.

$$1.93.7 - 39.48 = 54.22$$

$$2. 3,724.266 - 859.001 = 2,865.265$$

3. Calculate the net weight of a box of Better Cheddars®: Total package weight (ounces): 9.86; Tare weight (ounces): 1.3

Net weight: 8.56 ounces

4. Calculate the net weight of a box of Honey Maid Graham Crackers[®]: Total package weight (ounces): 17.6; Tare weight (ounces): 1.28

Net weight: 16.32 ounces

5. Suppose the wet weight of a Premium® cracker sample is 89.8 grams. The dry weight is 86.45 grams. What is the difference between the wet and dry weights?

3.35 grams

- 6. On Thursday, shift 1 produced 646.99 pounds of B&R and shift 2 produced 972.5 pounds. How much more B&R was produced by shift 2 than by shift 1? 325.51 pounds
- 7. The average number of Oreo® units produced per day on shift 1 is 4,000.58. The average number of Oreo® units produced per day on shift 2 is 3,895.6. On average, how many more units does shift 1 produce than shift 2?

104.98 units





Activity 14 - Comparing Decimals

Directions: Write the larger decimal of each pair in the blank below.

(1)	.502	.52	.52
(2)	.17	.21	.21
(3)	.6	.06	.6
(4)	.400	.500	.500
(5)	.30	.90	.90
(6)	.4	.45	.45
(7)	.57	.06	.57
(8)	.7	.2	.7
(9)	.14	.41	.41
(10)	.83	8	.83



Activity 14 - Comparing Decimals

Objective(s): This activity will enable participants to compare decimals.

Materials Required: Pencil

You need to know: To compare decimals.....

1. Compare the digits to the left of the decimal point as whole numbers. If one whole number is larger, then that decimal is larger.

EXAMPLE Compare: 427.36 with 425.263

427 is larger than 425; therefore 427.36 is larger than 425.263.

2. When the whole numbers in decimals are equal, compare the first digit to the right of the decimal point. If one digit is larger, then that decimal is larger.

You may give each decimal compared the same number of places by writing in zeros, if necessary. By using zeros as placeholders, you are giving each decimal a common denominator.

EXAMPLE Compare: 18.331 with 18.47

(18.331 with 18.47**0**)

The whole numbers are identical (18 and 18). Four (4) is larger than 3; therefore, 18.47 is larger than 18.331.

3. If the digits in the first place to the right of the decimal point (tenths) are the same, then compare the next place to the right (hundredths). If one digit is larger, then that decimal is larger.

EXAMPLE Compare: 1.486 with 1.49

(1.486 with 1.49**0**)

The whole numbers are identical (1 and 1). The digits in the first place to the right of the decimal point are the same (4 and 4). Nine (9) is larger than 8; therefore, 1.49 is larger than 1.486.



Activity 14 - Comparing Decimals

Directions: Write the larger decimal of each pair in the blank below.

(1)	.502	.52	.52
(2)	.17	.21	.21
(3)	.6	.06	.6
(4)	.400	.500	.500
(5)	.30	.90	.90
(6)	.4	.45	.45
(7)	.57	.06	.57
(8)	.7	.2	.7
(9)	.14	.41	.41
(10)	.83	.8	.83



Cluster Applied Math

Activity 15 - Calculating Range Using Decimals

Directions: Circle the largest and the smallest number in each row below. Calculate the range of each row of numbers and write your answer in the blank.

					Range
A)	16.8	16.08	15.1	15.11	1.69
B)	16.3	16.1	15.8	15.9	.5
C)	19.85	20.00	19.75	20.71	.96
D)	243.7	243.17	242.00	243.00	1.7
E)	41.0	41.3	40.0	41.6	1.6
F)	6.8	7.2	6.9	7.6	.8
G)	1.6	1.2	.8	1.0	.8
H)	3.07	3.04	3.09	3.03	.06
l)	15.85	15.90	16.05	16.25	.4
J)	19.2	19.8	20.4	20.8	1.6



Cluster Applied Math

Activity 15 - Calculating Range Using Decimals

Directions: Circle the largest and the smallest number in each row below. Calculate the range of each row of numbers and write your answer in the blank.

					Range
A)	17.8	17.08	17.1	17.11	.72
B)	43	43.1	40	43.01	3.1
C)	234.9	234.19	233	234	1.9
D)	16.91	17.1	16.98	17.09	.19
E)	23.16	22.93	23.61	23.094	.68
F)	18.33	18.32	18.28	18.23	.10
G)	51.98	51.	51.9	51.89	.09
H)	46.7	46.71	46.75	46.78	.08
1)	19.75	19.80	20.00	19.85	.25
J)	34.99	34.9	35	35.72	.82



Activity 16 - Multiplying Decimals

(1) Directions: Find the following products.

1.
$$1.14 \times .8 = .912$$

2.
$$.23 \times .47 = .1081$$

3.
$$6.59 \times .701 = 4.61959$$

4. Suppose you make \$16.75 per hour. Last week you worked 39.5 hours. What will be your gross wages for the week?

5. The net weight of a box of crackers is 13.5 ounces. Assuming that all boxes have the same net weights, how much will 12 boxes weigh?



Activity 16 - Multiplying Decimals

(2) Directions: Multiply.

$$\frac{6.7}{40.2}$$

Activity 16 - Multiplying Decimals

(3) Directions: Find the products in the problems below.

Activity 16 - Multiplying Decimals

(4) Directions: Multiply.

Activity 16 - Multiplying Decimals

(5) Directions: Multiply.

If you have less than 13 correct, see your instructor for additional help.

Activity 16 - Multiplying Decimals

(6) Directions: Multiply.

If you have less than 10 correct, see your instructor for additional help.



Activity 16 - Multiplying Decimals By 10, 100, or 1,000

(7) Directions: Use the shortcut to multiply each of this following problems.

1. 10 x 7.6

= 76

2. 100 x .013

= 1.3

3. 10 x 7.64

= 76.4

4. 10 x .013

= .13

5. 10 x .7839

= 7.839

6. 100 x .002

= .2

7.

1,000 x .7839

= 783.9

8.

10 x .9084

= 9.084

9.

1,000 x .7839

= 783.9

10.

1,000 x 908.4

= 908,400

11.

10 x 7.9

= 79

12.

100 x 90.84

= 9,084

If you have less than 10 correct, see your instructor for additional help.



Activity 16 - Multiplying Decimals By 10, 100, or 1,000

(8) Directions: Multiply each of the following problems using the shortcut.

1. .2 x 10

= 2

2.

45.06 x 100

= 4,506

3.

72.4 x 100

= 7,240

4.

.35 x 10

= 3.5

5.

.539 x 100

= 53.9

6.

.457 x 1,000

= 457

7.

.05 x 100

= 5

8.

42.4 x 100

= 4,240

9.

86.73 x 1,000

= 86,730

10.

 2.97×100

= 297

11.

22.8 x 1,000

= 22,800

12.

 $.9 \times 1,000$

= 900

If you have less than 10 correct, see your instructor for additional help.



Activity 16 - Multiplying Decimals By 10, 100, or 1,000

(9) Directions: Multiply each of the following problems using the shortcut.

1)
$$.34 \times 10 = 3.4$$

$$.34 \times 10 = 3.4$$
 $1.24 \times 100 = 124 \ 3.85 \times 1,000 = 3,850$

2)
$$.03 \times 100 = 3.275 \times 100 = 27.5 \ 8.9 \times 100 = 890$$

3)
$$.8 \times 10 = 8$$

$$.09 \times 10 = .9$$

$$3.64 \times 10 = 36.4$$

4)
$$.9 \times 1,000 = 900$$
 $2.36 \times 1,000 = 2,360$ $.475 \times 1,000 = 475$

$$2.36 \times 1,000 = 2,360$$

$$.475 \times 1,000 = 475$$

$$5)$$
 $.06 \times 1,000 = 60$

$$.06 \times 1,000 = 60$$
 $.863 \times 100 = 86.3.721 \times 10 = 7.21$

6) $1.6 \times 1,000 = 1,600$



If you have less than 13 correct, see your instructor for additional help.



Activity 17 - Dividing Decimals By 10, 100, or 1,000

Directions: Find the quotients using the shortcut.

$$64.7 \div 1,000$$

$$50.73 \div 1,000 = .05073$$

If you have less than 8 correct, see your instructor for additional help.



Activity 17 - Dividing Decimals By 10, 100, or 1,000

Directions. Find the quotients using the shortcut.

If you have less than 8 correct, see your instructor for additional help.



Activity 19 - Calculating Percent of Oil

All ingredients in a product must be added in the amount specified by the master recipe. By doing so, consistency is maintained in the product and the product complies with labeling information provided for the consumer.

For instance the correct amount of spray oil on a product must be monitored. To perform this calculation you need to take weights, read the scale, subtract, divide, and multiply.

Step 1:

Record the dry weight of the product

Step 2:

Record the wet weight of the product (after the oil spray machine)

Step 3:

Subtract the dry weight from the wet weight

Step 4:

Divide the wet weight into the answer for step 3

Step 5:

Multiply your answer by 100. The answer is the percent of oil in that sample.

Now try the following:

	Wet Wt.	Dry Wt.	% Oil
1.	50	45	10%
2.	69	63	8.7%
3.	100	90	10%_
4.	112	110	1.8%



Activity 20 - Calculating Cubic Footage

When working in Environmental Services, an employee must sometimes spray designated areas to prevent infestation. The chemicals must be used according to the label directions for the amount of space to be sprayed. Therefore, the cubic footage of the area to be sprayed must be determined.

To calculate cubic footage you must be able to measure width, length, height and then multiply.

If a room measures 70 feet by 80 feet and is 20 feet high, you multiply. 70 X 80 X 20 = 112,000 cubic feet.

Find the cubic footage of the following rooms.

Room A measures 100 ft. long, 45 ft. wide, 25 feet tall	<u>112,500</u> cu. ft.
Room B measures 12 ft. wide, 15 ft. long, 8 ft. tall	<u>1,400</u> cu. ft.
Room C measures 35.5 ft. long, 22.25 ft. wide, 12 ft. tall	9478.5 cu. ft.



Activity 21 - Calculating Sprays

An Environmental Services employee must sometimes use a spraying device for tasks such as administering pesticides. How much liquid you put in the spraying device is determined by the label directions and the amount of area or space to be sprayed.

First, you must calculate the space as you did in the previous activity. Next, you follow label directions, using division to calculate the amount of liquid to pour into the tank.

For instance, if the area to be sprayed is 10,000 cubic feet, and one gallon sprays 5,000 cubic feet, you will need 2 gallons, because

$$10,000 \div 5,000 = 2$$

Use the room measurements in the previous activity to calculate how many gallons of liquid will be needed if one gallon is necessary for 1000 cubic feet.

Room A 112.5 gallons

Room B 1.44 gallons

Room C 9.5 gallons



Clu	ster_	
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Activity 1: Learning Military Time

Objective (s): This activity will enable participants

1. To become familiar with military time (24 hour clock time)

2. To understand how military time is organized

Materials Used: Pencils, Paper Military Time Reference Sheet

You Need to Know:

In grade school we were all very proud when we learned how to tell time. We learned the purpose of the minute and hour hands on a regular manual clock. Then the digital display clocks came along and made it even easier for us to tell time.

However, there is another way to express the time of day and that is in military time. Military time denotes the number of hours into a new day and adds "hundred" as a suffix. For example, 12 noon, midday is expressed as 1200 hours - 12 hours into a new day followed by the phrase "hundred hours."

Many companies require that their employees use a "time-clock" that records hours worked in military time. Various areas of the Nabisco Facility use military time. For example, the Mixing Department uses this 24-hour clock method to calculate lay time, which is the time between the mixing and dumping of the dough. On the following page you will find a **Military Time Reference Sheet** that shows the equivalent conventional time. Take a few moments to review that sheet.



MILITARY TIME REFERENCE SHEET

Conv	entional Time	Military Time
$\overline{\mathbf{A}\mathbf{M}}$	12:00 midnight	2400 hours
	12:01 1-minute past midnight	0001 hours
	12:10 10 minutes past midnight	0010 hours
	1:00 1-O'clock in the morning	0100 hours
	2:00 2-O'clock in the morning	0200 hours
	2:30 2:30 in the morning	0230 hours
	3:00 3-O'clock in the morning	0300 hours
	4:00 4-O'clock in the morning	0400 hours
	5:00 5-O'clock in the morning	0500 hours
	6:00 6-O'clock in the morning	0600 hours
	7:00 7-O'clock in the morning	0700 hours
	8:00 8-O'clock in the morning	0800 hours
	9:00 9-O'clock in the morning	0900 hours
	10:00 10-O'clock in the morning	1000 hours
	11:00 11-O'clock in the morning	1100 hours
PM	12:00 noon, midday	1200 hours
	12:18 18-minutes past noon	1218 hours
	12:45 45-minutes past 12 noon	1245 hours
	1:00 1-O'clock in the afternoon	1300 hours
	1:05 5-minutes after 1 p.m.	1305 hours
	2:00 2-O'clock in the afternoon	1400 hours
	3:00 3-O'clock in the afternoon	1500 hours
	4:00 4-O'clock in the afternoon	1600 hours
	5:00 5-O'clock in the afternoon	1700 hours
	6:00 6-O'clock in the afternoon	1800 hours
	7:00 7-O'clock in the evening	1900 hours
	8:00 8-O'clock in the evening	2000 hours
	9:00 9-O'clock in the evening	2100 hours
	10:00 10-O'clock in the evening	2200 hours
	11:00 11-O'clock in the evening	2300 hours
	11:03 3-minutes past 11 at night	2303 hours
	11:22 22-minutes past 11 at night	2322 hours
	11:47 47 minutes past 11 at night	2347 hours



Activity 2 - Working with the Military Time Reference Sheet

Objective (s): This activity will enable participants

- 1. To become familiar with military time
- 2. To understand how military time is organized

Materials Used: Pencils, Paper, Military Time Reference Sheet

Directions

Look at the Military Time Reference Sheet. Observe the progression of the time and hours. For example, 12 noon by conventional time is the same as 1200 (12-hundred) hours in military hours. Locate that time on your reference sheet. The next time on the sheet is 12:18 p.m. or 1218 hours (18 minutes after 12 noon). Now complete the worksheet below by writing in the missing information. You may use your reference sheet.

Military Time Worksheet

Conventional Time		Military Time
AM	12:00 midnight	2400 hours
	12:01 1-minute past midnight	
	12:10 10 minutes past midnight	0010 hours
	1:00 1-O'clock in the morning	
	2:00 2-O'clock in the morning	0200 hours
	2:30 2:30 in the morning	
	3:00 3-O'clock in the morning	0300 hours
	4:00 4-O'clock in the morning	
	5:00 5-O'clock in the morning	
	6:00 6-O'clock in the morning	0600 hours
	7:00 7-O'clock in the morning	
	8:00	
•	9:00 9-O'clock in the morning	0900 hours
	10:00 10-O'clock in the morning	
	11:00 11-O'clock in the morning	1100 hours



Activity 2 Continued...

Military Time Worksheet

Conventional Time		Military Time	الر فيفتره	
PM	12:00	noon, midday	1200 hours	
		18-minutes past noon	1245 hours	
		45-minutes past 12 noon 1-O'clock in the afternoon	1245 110013	
		5-minutes after 1 p.m.	1305 hours	
	2:00	2-O'clock in the afternoon		
	3:00		16001	
		4-O'clock in the afternoon	1600 hours	
		5-O'clock in the afternoon 6-O'clock in the afternoon	1800 hours	
		7-O'clock in the evening		
		8-O'clock in the evening	2000 hours	
	9:00		2200 have	
		10-O'clock in the evening	2200 hours	•
		11-O'clock in the evening 3-minutes past 11 at night		
		22-minutes past 11 at night	2322 hours	
	11:47	-		



Activity 3 - Translating Conventional Time to Military Time

Objective (s): This activity will enable participants

- 1. To record military time
- 2. To translate conventional time to military time

Materials Used: Pencils, Paper Military Time Reference Sheet

Directions

Write the correct military time in the blank spaces.

A. Military Time Translation

Conventional Time		Military Time
AM	12:00	
	12:01	
	12:10	
	1:00	
	2:30	
	11:00	



B.

Military Time/Translation

Conv	rentional Time	Military Time
PM	12:00	
	12:10	
	1:00	
	2:00	
	4:17	
	11:00	



Activity 4 - Using Military Time in the Workplace

Objective (s): This activity will enable participants

- 1. To record military time
- 2. To translate conventional time to military time

Materials Used: Pencils, Paper, Military Time Reference Sheet

Directions

Read the work schedule below and write in the military time for the hours sanitation employees must clean the locker rooms and lounges each day. Write the military time in the spaces provided. Use your military reference sheet, if necessary.

Work Schedule

	Military Time
First Shift 7:30 a.m.	
9:30 a.m.	
11:00 a.m.	
1:00 p.m.	· .
2:30 p.m.	



Activity 4 - Using Military Time in the Workplace

Second Shift 3:30 p.m.	·
5:30 p.m.	
7:30 p.m.	
9:00 p.m.	
10:30 p.m.	
Third Shift 11:30 p.m.	
1:30 a.m.	
3:30 a.m.	·
5:30 a.m.	
6:30 a.m.	



Activity 5 - Recording Military Time Objective (s): This activity will enable participants 1. To record military time 2. Translate military time to conventional time Materials Used: Pencils, Paper, Military Time Reference Sheet Directions Read the paragraphs below and write in the military time translation for the conventional time noted. 1. Clara plans to purchase a car at Nicker's Chevrolet today. She is going to meet John at 2:35 p.m. at the dealership. How is 2:35 p.m. expressed in military time? 2. It took 10 hours to produce a cookie. If John started at 7:00 a.m., what time did he finish the process? Write the time he started and the completion time in military time. Start time: ; Completion time: _____. 3. Jack is interviewing six people for jobs in the bakery. He intends to spend one hour with each person. Jack does not know military time. Help Jack by changing the military time to conventional time. 0900 hours 1100 hours 1400 hours 1800 hours



1900 hours

2100 hours

Activity 6- Using flash cards to learn military time

Objective (s): This activity will enable participants

1. To practice the use of military time

2. To Translate conventional time into military time

Materials Used: Pencils, Paper, Military Time Flash Cards

Directions

Ask your facilitator for a set of flash cards. Take one card from the stack and look at each side. Please note that one side has the conventional time and the other side has the military time. Use the flash cards to challenge yourself. You will need a blank sheet of paper to write your answers. Now, take another card from the stack. Look at the conventional side of the card. Do not look at the nswer on the military side. Write your answers on your sheet of paper. Continue this process until you have selected at least 20 cards. Then check your answers.



Activity 7 - Recording Military Time
Objective (s): This activity will enable participants
 To record military time Translate conventional time into military time Practice using military time to complete work tasks
Materials Used: Pencils, Paper, Military Time Reference Sheet
Directions
Read the paragraph and write in the military time for the conventional time. Write the translation in the parenthesis provided. Do not use your military reference sheet.
John is a worker in the Mixing Department. On Tuesday, he reports to that department at 5:00 a.m. (hours). However, he was late and he clocked in at 5:30 a.m. (hours).
After talking to his supervisor for one half-hour. He actually started work at 6:00 a.m. (hours). His task for the day was to mix dough for Vanilla Wafers. He takes one-hour to mix the dough. It is now 7:00 a.m. (hours). According to his procedures, the dough must stand for six hours before it is dumped. The dough will be dumped at 1:00 p.m. (hours).
John Miller clocks out at that time. Therefore, Mary will dump the dough. Mary dumped the dough on time. Then she went to on break at 2:30 p.m. (hours). She returned at 2:45 p.m. (hours).
Mary took her lunch break at 4:30 p.m. (hours). She returned at 5:30 p.m. (hours). At 8:30 p.m.,hours) Mary's day came to an end. She clocked out. It took her 20 minutes to get home. She arrived at home at 8:50 p.m. (hours).
On Wednesday, Mary will work the third shift. She must report to work at 11:00 p.m. (hours). John will work the second shift. He reports to work at 3:00 p.m. (hours). He intends to be on time. So, he leaves home one hour early. John will leave home at 2:00 p.m. (hours).



ANSWER SHEET

Exercise 2: Military Time Worksheet (Answers in bold print)

	entional	Time	Military Time
	12:00 г		2400 hours
		l-minute past midnight	0001 hours
		10 minutes past midnight	0010 hours
		-O'clock in the morning	0100 hours
		2-O'clock in the morning	0200 hours
		2:30 in the morning	0230 hours
		3-O'clock in the morning	0300 hours
		4-O'clock in the morning	0400 hours
		5-O'clock in the morning	0500 hours
		5-O'clock in the morning	0600 hours
		7-O'clock in the morning	0700 hours
		8-O'clock in the morning	0800 hours
		9-O'clock in the morning	0900 hours
	10:00	10-O'clock in the morning	1000 hours
	11:00	11-O'clock in the morning	1100 hours
PM	12:00	noon, midday	1200 hours
	12:18	18-minutes past noon	1218 hours
	12:45	45-minutes past 12 noon	1245 hours
	1:00	1-O'clock in the afternoon	1300 hours
	1:05	5-minutes after 1 p.m.	1305 hours
	2:00	2-O'clock in the afternoon	1400 hours
	3:00	3-O'clock in the afternoon	1500 hours
	4:00	4-O'clock in the afternoon	1600 hou.s
	5:00	5-O'clock in the afternoon	1700 hours
	6:00	6-O'clock in the afternoon	1800 hours
	7:00	7-O'clock in the evening	1900 hours
	18:00	8-O'clock in the evening	2000 hours
	9:00	9-O'clock in the evening	2100 hours
	10:00	10-O'clock in the evening	2200 hours
•	11:00	11-O'clock in the evening	2300 hours
	11:03	3-minutes past 11 at night	2303 hours
	11: 2 2	22-minutes past 11 at night	2322 hours
	11:47	47 minutes past 11 at night	2347 hours



Activity 3a. 2400 hours, 0001 hours, 0010 hours, 0100 hours, 0230 hours, 1100 hours.

Activity 3b. 1200 hours, 1210 hours, 1300 hours, 1400 hours, 1617 hours, 2300 hours

Activity 4. First Shift: 0730 hours, 0930 hours, 1100 hours, 1300 hours, 1430 hours. Second Shift: 1530 hours, 1730 hours, 1930 hours, 2100 hours, 2230 hours. Third Shift: 2330 hours, 0130 hours, 0330 hours, 0530 hours, 0630 hours.

Activity 5. 1. 1435 hours 2. started at 0700 hours (7:00 a.m.), finished at 1700 hours (5:00 p.m.). 3. 9:00 a.m., 11:00 a.m., 2:00 p.m., 6:00 p.m. 7:00 p.m., 9:00 p.m.

Activity 6. Flash Cards. See answers on back of flash cards.

Activity 7. 0500 hours, 0530 hours, 0600 hours, 0700 hours, 1300 hours, 1430 hours, 1445 hours, 1630 hours, 1730 hours, 2030 hours, 2050 hours, 2000 hours, 1500 hours, and 1400 hours.

Graph Comprehension

To the Facilitator:

The curriculum is color coded to indicate levels of difficulty. Yellow represents Minimum Level, blue represents Moderate Level, and Pink represents Maximum Level.

These levels correlate to the benchmarks established by employees and the results of the assessment process validated for selected jobs at the Nabisco Richmond Facility.



YELLOW

Graph Comprehension

Activity 1 - Understanding the Purpose and Use of Graphs

Objective (s): Participants will be able to

1. Become familiar with the purpose of graphs

2. Become familiar with the different types of graphs

Material Needed: Pencil

You Need to Know:

As we go about our everyday activities, we find it necessary to read charts, tables, and other graphic displays to gain information. For example, at the grocery store, we read nutrition facts tables on the back of cereal boxes. Likewise, at the Nabisco Facility employees read control charts, time charts, dials, gauges, thermometers and etc.

Photographs, drawings, cartoons, graphs, charts, diagrams, tables, and maps appear in all kinds of materials today. All of the visual aids mentioned above help us to understand and receive information. Graphs are used to show how number values relate. They are used in business reports, magazines, and even on television during the weather report. Therefore, graphs are visual representations of information that show comparisons and relationships.

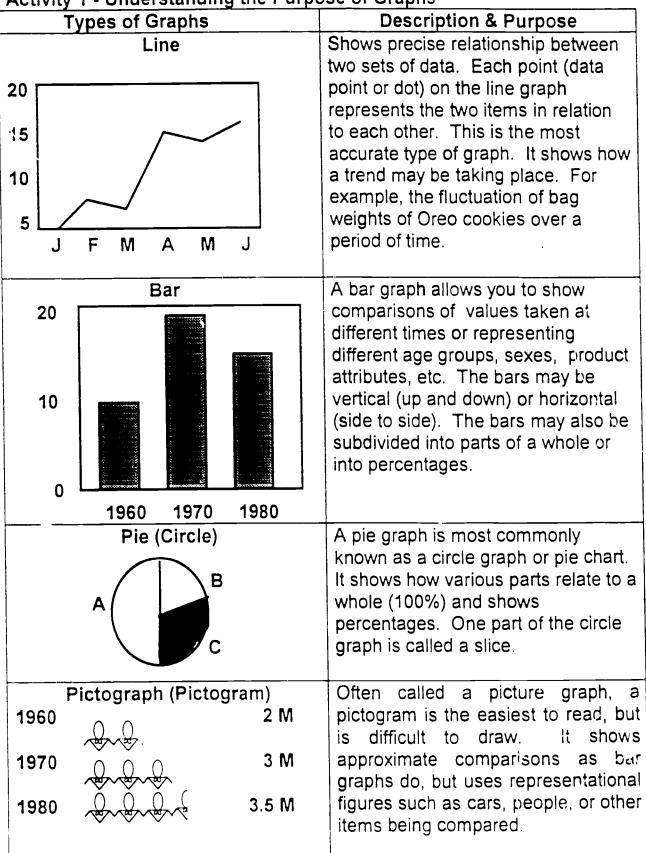
The purpose of graphs is to clarify concepts that are presented about numerical data. Most people can understand information better when it is presented graphically. Modern textbooks and employee training manuals include graphic displays. Written text often appears to be more interesting to read when graphics are included.

Directions:

Turn to the next page. Read about the different types of graphs and their purpose.



Activity 1 - Understanding the Purpose of Graphs





Activity 2 - Identifying different types of Graphs

Objective(s): Participants will be able to

1. Identify different types of graphs

Materials Needed: Pencil

You Need to Know:

There are many types of graphs used in manufacturing industry. The majority of graphs fall into one of four types: line, bar, pie (circle) or pictograph. Each type of graph has certain advantages. For example, a circle graph is used to show how various items are part of a whole (percentage of 100%). However, a line graph is used to show a trend of the price of sugar. The type of graph used to display information depends on the type and quantity of data that is being presented.

Directions: In the previous activity you learned about four kinds of graphs. First, think of where you may have seen a particular type of graph in the bakery. Then think of where else you may have seen such a graph. Fill in the blank with the department or location.

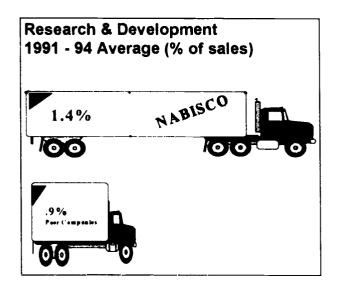
I have seen examples of line graphs in the I have seen examples of line graphs	department.
I have seen examples of bar graphs in theI have seen examples of bar graphs	department.
I have seen examples of pie charts in theI have seen examples of pie charts	department.
I have seen examples of pictographs in the I have seen examples of pictographs	department



Activity 2 - Identifying different types of Graphs, Continued

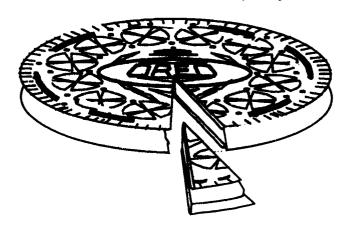
Directions:

Review the different types of graphs or visual displays below and on the following pages. In the blank spaces provided, identify the type of graph. If you need help, refer back to the first activity.



Rate of OREO Production (In LBS.)

180,633 lbs. per day



127 lbs. per minute

В.

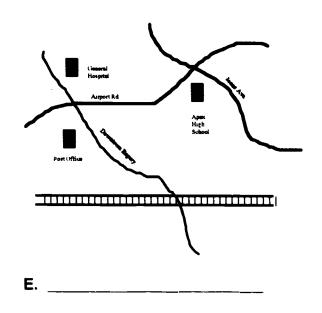
A.

	PHONE COSTS - 2 = \$10,000						
1994	2	2	2	8	8	2	8
1993	2	2	2	2	8		
1992	8	8	8	8			
1991	8	2	2	2		-	

C.

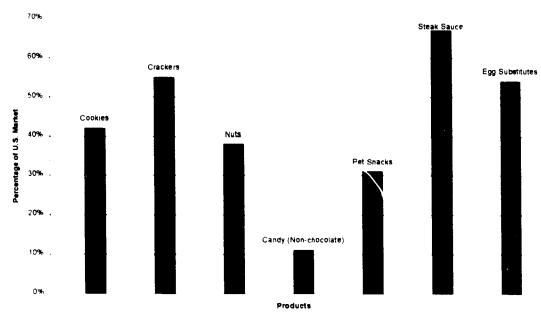


Should I Bid for a Different Job or Stay in My Current Job? Percentage of employees surveyed who'd stay in same job classification. 55% 23% Same Job Different Job



D. ____

Nabisco Market Dominance in U.S.



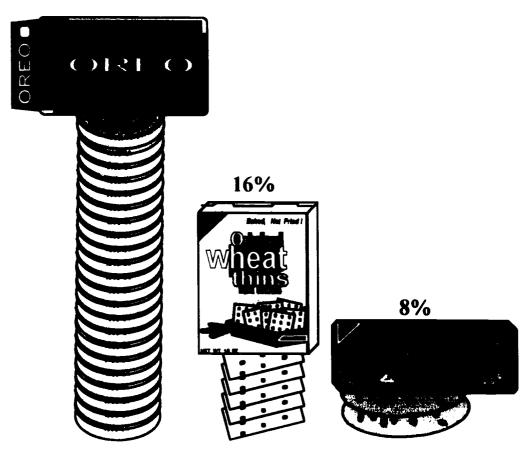
F. _



G. _____

A group of 25 Richmond, VA third graders compared their favorite Nabisco products. Their data are graphed below.

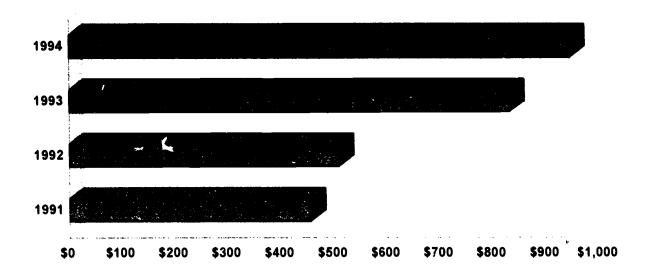
76 %



Н. _____



Nabisco New Product Sales in the U.S. (in millions)



l. _____

Activity 3 - Learning to Read Graphs

Objective(s): Participants will be able to

1. Become familiar with general tips for reading graphs

Materials Needed: Pencil

You Need to Know:

Tips for reading graphs

- 1. Notice the title and type of graph you're reading. The title will tell you the purpose and main idea.
- 2. Notice the arrangement of the data (numerical values). Read the vertical and horizontal column headings to get an understanding of what is being compared. For example, a graph may compare the amount of salt used in the Ritz cracker with the Sociables.
- 3. Notice the scale. What are the increments (number of spaces) of increase or decrease? Be aware of any fluctuation of the data. Look at the pattern of the data points.
- 4. Read the key (same as legend). It tells you the meaning of the symbols. Color coding and surface patterns are important. For example, look at heavy shading, dots, crossed lines etc.
- Notice the symbols being used. This is particularly important with pictographs. Some symbols are decorative or may be very meaningful. That's why it is so important to check the key.
- 6. Read any text around the graph. Relate the graph to any written text. Do some critical thinking. Draw conclusions based on the data presented only. Ask yourself, what comparisons are being made?



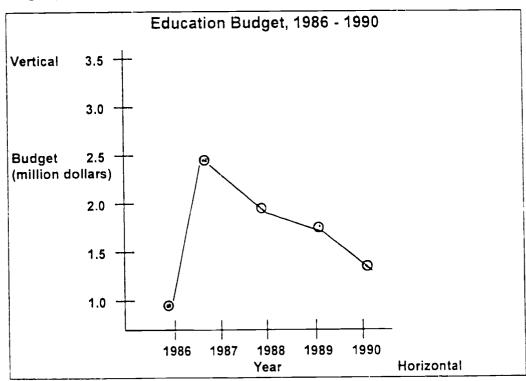
Activity 4 - Reading and Understanding Line Graphs

Objective(s): Participants will be able to

- 1. Read graphs using tips identified in the previous activity.
- 2. Practice reading line graphs.

You Need to Know:

Line graphs are easy to read. They present precise values. Line graphs have reference lines called axis. The horizontal (side to side) line is called the x-axis. The vertical (up and down) line is called the y-axis. Look at the graph below.



The horizontal axis that goes from left to right usually shows the units of time. The units may be hours or days, months, etc. Each mark on the scale stands for one unit of time. The vertical axis (up and down) shows the amount that is being measured. The amount may be dollars, pounds, or another kind of unit. Each mark stands for one unit.



The graph shows education budget for the years 1986 through 1990. Look at the horizontal axis (x-axis). What unit does each mark represent?

Each mark on the time axis represent one year. Each mark on the dollar axis represent a certain money amount: one-tenth of \$1 million (\$100,000).

To read the amount, you read the mark on the dollar axis that's directly across from the point. Then you read the mark on the time axis that is directly beneath the point.

Look at the point that is farthest to the left. What amount does it represent?

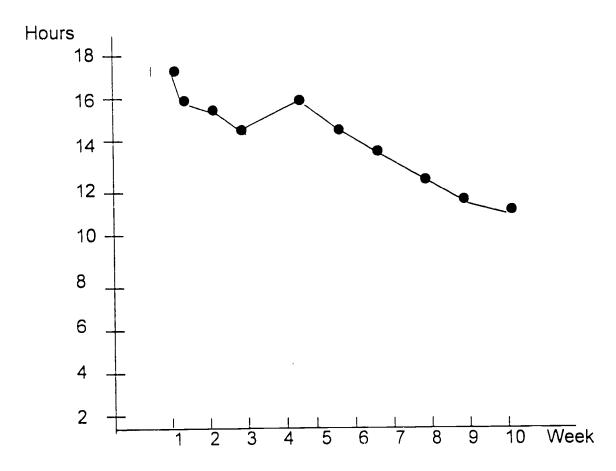
You would read the amount as \$1.0 million in 1986.



Activity 4 - Understanding and Reading Line Graphs

Line graphs can also be used to show how something has changed over a period of time. Data points (dots) are used to represent trends or relationships. Look at the example of the amount of down time recorded each week because of computer failure.

Computer Failure - Down Time

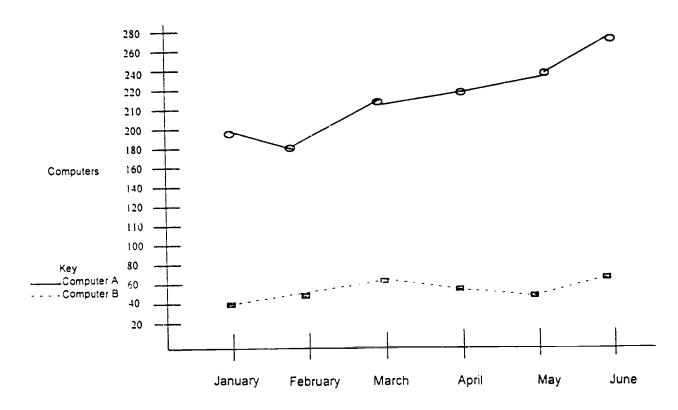


Sometimes a graph is used to show two or more different trends. These line graphs allow you to compare the changes in the trends during the same time period. A computer store may want to see how many of the two different brands of computers sold from January to June. Turn to the example on the next page.



485

Sales of Computers A and P, January - June



Look at the line graph. How do you know which line stands for computer A? ______

The tips you learned in previous activities helped you understand that you should always notice the key (legend). Sometimes, a line may be identified by a label (word). Now identify the two lines above by writing *Computer A* or *Computer B* beside the right line on the graph.



Activity 5 - Reading and Understanding Line Graphs

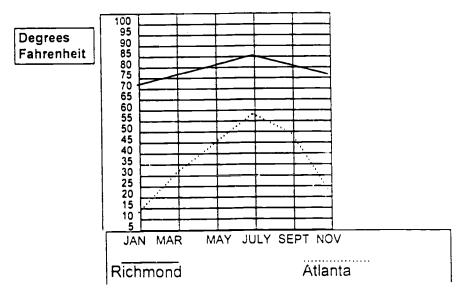
Objective(s): Participants will be able to

- 1. Read graphs using the tips identified in the previous activity.
- 2. Practice reading line graphs.

Directions:

Nabisco's bake shop employees are usually concerned about the weather because temperatures affect the baking process. Read the graph, and answer the questions.

Monthly Normal Temperatures



- 1. Which line represents Richmond?______
- 2. How were you able to determine which line represented Richmond?

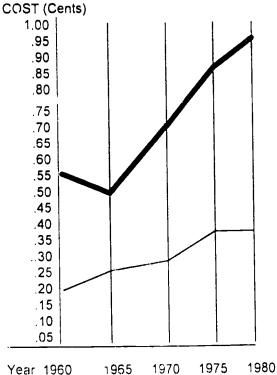


Activity 5 - Reading and Understanding Line Graphs, Continued

- Which city, Richmond or Atlanta, has the greatest range of temperatures during the year?
- During which month is there the least amount of difference between the temperatures of the two cities?
- 5. During January, how much warmer is Richmond's average temperature than Atlanta?
- 6. What relationship or comparison is being made here? (Write your answer using a complete sentence.)

Directions: Read the line graph below. Answer the questions.

Price Trends for Butter and Flour



Butter cost per lb. (average)
Flour cost per lb. (average)

1 How much did a pound of flour cost in 1960?_____



Activity 5 - Reading and Understanding Line Graphs, Continued

3.	How much did a pound of butter cost in 1960?
4.	Between which two years did the price of butter fall?
5.	How much more did a pound of flour cost in 1980 than in 1960?
6.	In 1980, how much more did a pound of butter cost than a pound of flour?



Activity 6 - Reading and Understanding Line Graphs

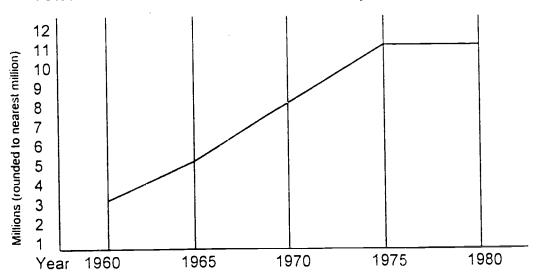
Objective(s): Participants will be able to

1. Practice reading line graphs.

Directions:

Read the line graphs below. Answer the questions.

Total Number of Crackers Purchased By Year

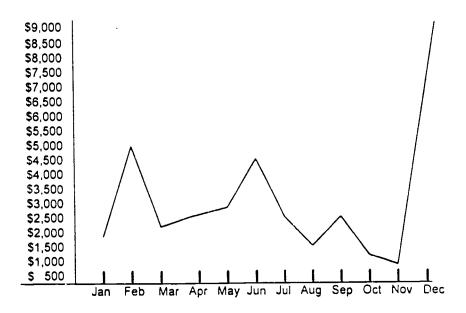


- 1, Does the graph show exact numbers or approximate numbers?
- 2. About how many crackers were purchased in 1970?
- 3. Between which years did the number of purchases level off?
- 4. About how many more purchases were made in 1970 than in 1960?



Activity 6 - Reading and Understanding Line Graphs, Continued

1990 Monthly Sales of Animal Cookies



- 1. What is the subject of the line graph (write a complete sentence)?
- 2. What is the main point?_____
- 3. In what month did the store make the fewest sales?______
- 4. In what month did the store make the greatest sales?
- 5. What interesting conclusion can you draw about the great rise in animal cookies sales in December?



Activity 7 - Understanding Line Graphs in the Workplace

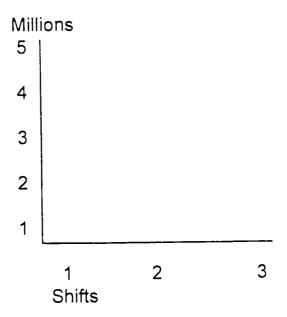
Objective(s): Participants will be able to

- 1. Read graphs using tips identified in the previous activity.
- 2. Practice reading line graphs.

Directions:

Read the line graph below. Answer the questions.

Premium Crackers Produced Per Shift



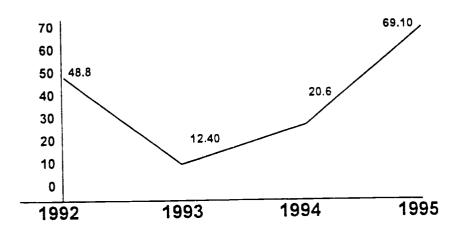
- 1. What is the unit of the y-axis?_____
- 2. Plot the data points for each shift. The first one has been done for you (Shift 1 1.0 million). Shift 2 2.5 million; Shift 3 4 million Now draw a line connecting the data points.
- 2. At what point were the fewest crackers produced?
- What conclusion can be drawn from the graph about the production of crackers?



Activity - 7 Understanding Line Graphs in the Workplace, Continued

Directions: The line graph below depicts the severity of accidents that have occured at a factory from June '92 through June '95. Read the line graph below. Answer the questions.

SEVERITY RATE JUNE '92 - JUNE '95



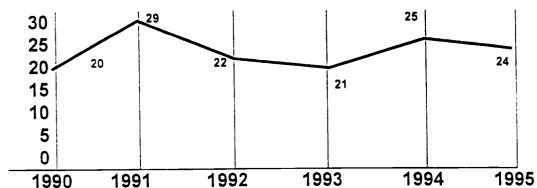
- 1. Based on the data how would you summarize the accident severity rate over the time period indicated?______
- 2. This line graph depicts the accident severity rate over what time period?_____
- 3. Compare the serverity rate of 1992 to 1995. Is it increasing or decreasing?_____
- 4. What is the difference in the severity rate for 1995 and 1993?



Activity - 7 Understanding Line Graphs in the Workplace, Continued

Directions: The line graph below depicts the number of accidents that have occured at a company from 1990 and 1995. Read the line graph below. Answer the questions.

Y - T - D ACCIDENTS 1990 - 1995



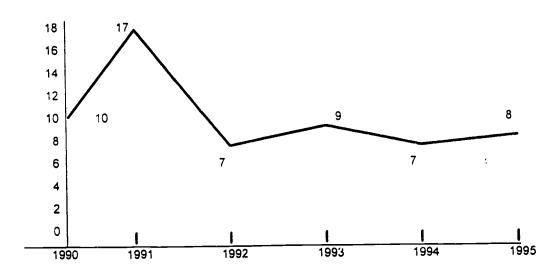
- 1. In what year was the highest number of accidents recorded?
- 2. In what year was the lowest number of accidents recorded?
- 3. Between which years did the accident rate seem to almost level off?
- 4. What is the difference in number of accidents between 1992 and 1993, and 1994 and 1995?



Activity - 7 Understanding Line Graphs in the Workplace, Continued

Directions: The line graph below depicts the amount of time lost due to accidents at a factory from 1990 and 1995. Read the line graph below. Answer the questions.





- 1. What year was recorded as having the largest amount of time lost due to accidents?_____
- 2. What years were recorded as having the smallest amount of time lost due to accidents?
- 3. What conclusion can be drawn regarding the amount of lost time in 1991 and 1994?______



Activity - 8 Creating a Line Graph

Objective(s): Participants will be able to

1. Practice creating a line graph.

Materials Needed: Pencil, graph paper

Directions:

Use graph paper to create a line graph. Study the data presented below to determine what should be represented. Give the graph a title. You may refer back to the graphs in the previous activities.

Number of Oreos produced per day

1 million

1.5 million

2 million

2.5 million

3 million

3.5 million

4 million

5 days of production Monday through Friday



Activity 9 - Reading and Understanding Bar Graphs

Objective(s): Participants will be able to

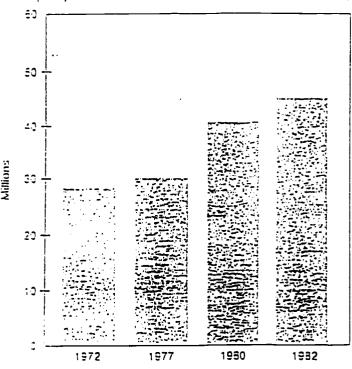
1. Practice reading bar graphs.

You Need to Know:

The same tips you used to read line graphs can be applied when reading bar graphs. If you need to review the tips, refer back to activities three and four.

Directions: Read the bar graph below. Answer the questions.

Employee Recreational Activities Attendance



- This graph provides information for how many years?_____
- 2 Is the participation in recreational activities increasing or decreasing?
- About how many more people participated in recreational activities in 1980 than in 1977?_____



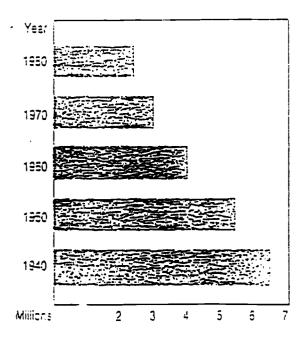
Activity 10 - Reading and Understanding Bar Graphs

Objective(s): Participants will be able to

1. Practice reading bar graphs.

Directions: Read the bar graph below. Answer the questions.

Number of Manufacturing Plants in the United States



- Is this a vertical or horizontal bar graph?
- 2. About how many plants were there in the United States in 1960?
- 3. About how many more plants were there in 1940 than in 1980?
- Based on the trend shown in the chart, would you expect there to be more or fewer plants by the year 1985?



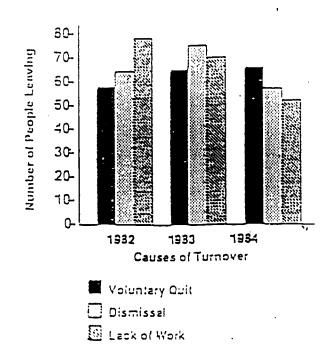
Activity 11 - Reading and Understanding Bar Graphs

Objective(s): Participants will be able to

1. Practice reading bar graphs.

Directions: Read the bar graph below. Answer the questions pertaining to it below. Circle true or false or write the answer in the blank.

Causes of Turnover at Company XYZ



- Based on the data shown, in 1984 were there more dismissals than voluntary quits? T F
- 2. There were more dismissals in 1983 than in any other year? T F
- Which year represented the least about of voluntary quits?_____
- What are the increments of increase on the y-axis?_____
- What does the y-axis data represent?______



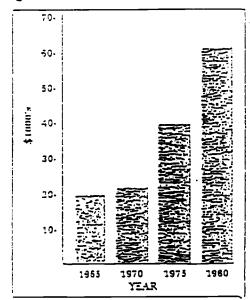
Activity 12 - Reading and Understanding Bar Graphs

Objective(s): Participants will be able to

1. Practice reading bar graphs.

Directions: Read the bar graph below. Answer the questions pertaining to it below.

Average Price of :Roller Belts



- 1. Does this graph show exact numbers or approximate numbers?
- 2. What was the average price of a roller belt in 1965?
- 3. Between which years shown on the graph did the price of a the roller belt increase the least amount?
- About how much more did a roller belt cost in 1980 than in 1970?
- Based on the graph, would you expect the price of roller belts to rise in the future?

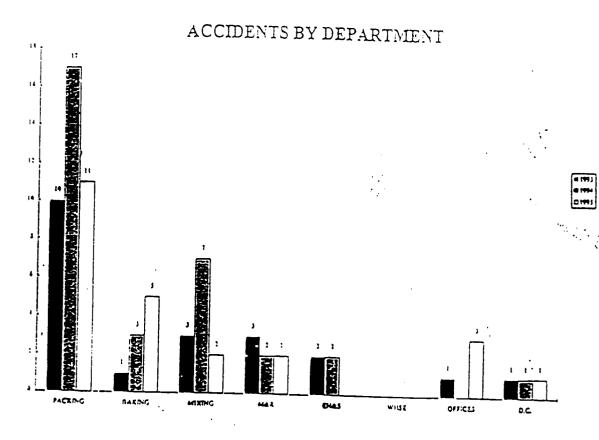


Activity 13 - Reading and Understanding Bar Graphs in the Workplace

Objective(s): Participants will be able to

1. Practice reading bar graphs.

Directions: Read the bar graph. Answer the questions.



- 1. Which department had the lowest number of accidents in 1993?
- 2. Which department had the lowest number of accidents in 1994?____
- Which department recorded the most accidents over the three year period?



Activity 14 - Creating a Bar Graph

Objective(s): Participants will be able to

1. Practice creating a bar graph.

Materials Needed: Pencil, graph paper

You Need to Know:

Before attempting to create a bar graph, study the problem or question to determine what information is given for the values.

Determine the type of units should be show to on the x-axis. Do the same for the y-axis. If you need help, turn back to previous activities.

Directions:

Use graph paper to create a bar graph. Study the data presented below to determine what should be represented. Give the graph a title.

Number of students attending REACH from M&R, Packing, Mixing

<u>Number of Students</u>
5
15
3



Activity 15 - Reading and Understanding Pie Graphs (Charts)

Objective(s): Participants will be able to

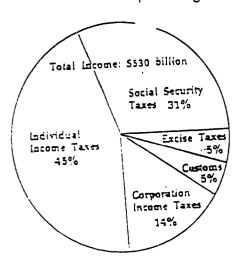
1. Practice reading pie graphs.

You Need to Know

Circle graphs show an entire quantity divided into various parts. Each part of the circle is called a segment or slice. Each segment has its own name and value. In most cases, values of circles graphs are parts of a dollar or percent of a whole (100%). They are usually used to show budget percentages. For example, the sources of each dollar that in the federal government budget.

Directions: Read the pie charts below. Answer the questions.

Government Spending



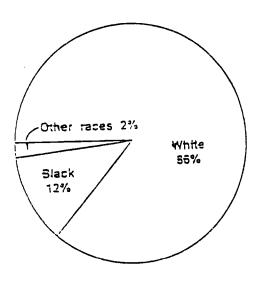
- What is being presented in this graphic?____
- The federal government received about 76% of its money from two sources. What are the two sources?
- What percent of the government's income dame from customs and excise taxes combined?



Activity 15 - Reading and Understanding Pie Graphs (Charts), Continued

- 4. About how much money did the government's receive from customs and excise taxes combined?
- 5. What is being compared or the relationships of the numbers in this graphic?

Population of Maine Total Population: 6 Million



- 1. What is the total population of Maine?_____
- 2. What percent of Maine's population is white?_____
- 3. What percent of non-whites live in Maine? _____



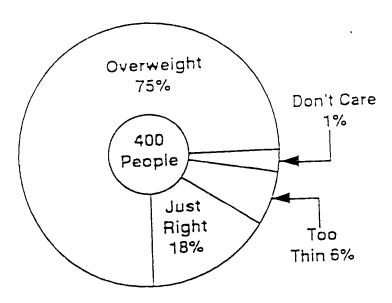
Activity 16 - Reading and Understanding Pie Graphs

Objective(s): Participants will be able to

1. Practice reading pie graphs.

Directions: Read the pie chart below. Answer the questions.

Survey of Feelings About Weight



- 1. How many categories of feelings are presented in the chart?_____
- 2. What percentage of people felt they were overweight?_____
- What is the total number of people who participated in the survey?
- 4 More people felt they were "just the right size" than the overweight? (circle one) or F
- E What percentage of people 'didn't care' about the weight question?



Activity 17 - Reading and Understanding Pie Graphs

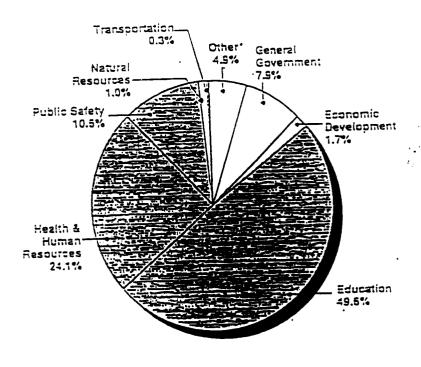
Objective(s): Participants will be able to

1. Practice reading pie graphs.

Directions:

Read the pie chart below. Answer the questions.

Montana's General Fund Budget 1992



- 1. Most of the budget came from what three areas?
- 2. What is the combined percentage of the budget directed to Transportation and Natural Resources?
- What slice of the pie presents the lowest percentage of the budget?



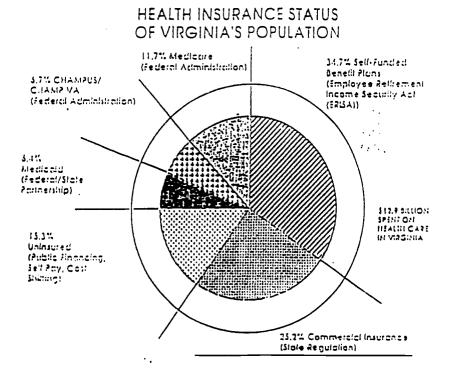
Activity 18 - Understanding Pie Graphs

Objective(s): Participants will be able to

1. Practice reading pie graphs.

Directions:

Read the pie chart below. Answer the questions.



- How many Virginians were uninsured?
- 2. How many Virginians receive Medicare?_____
- 3. The majority of Virginians participate in self-funded benefit plans? Tor F
- What is the combined percentage of Virginians that participate in Champus, Medicaid, and Medicare plans?



Activity 19 - Creating a Pie Graph

Objective(s): Participants will be able to

1. Use numerical data given to create a pie charts.

Materials Needed: Pencil, graph paper

Directions:

Below you will find figures on the number of people who purchased OREO cookies last year and the results of a NILLA's taste survey. Create pie charts using the figures. Use graph paper and don't forget to give the charts a title and label all slices.

Chart # 1
1977 Oreo Purchasers
25% people in age range of 20-25
45% in age range of 30-35
20% between ages of 40-45
10% Unknown

Chart #2

Nilla Wafers, Taste Survey

78% - Liked the taste with peanut butter

20% - Didn't like the taste with peanut butter

2% - No preference



Activity 20 - Reading and Understanding a Pictograph

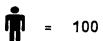
Objective(s): Participants will be able to

1. Practice reading a pictograph.

Directions: Read the pictograph below. Answer the questions.

Nabisco Facility Employee Population

Atlanta minininininininini	_
Las Vegas	
וֹי װִּ	
Richmond	-
New Jersey	





the Atlanta facilities combined? _____

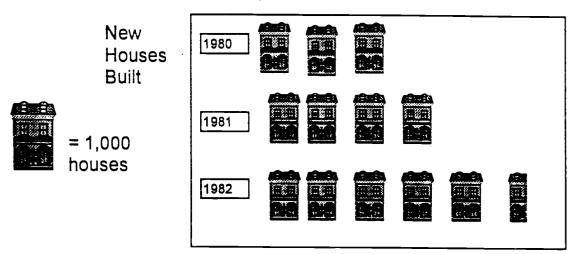
Activity 21 - Reading and Understanding a Pictograph

Objective(s): Participants will be able to

1. Practice reading a pictograph.

Directions: Read the pictograph. Answer the questions.

New Homes Built in James City



- 1. What is the value of one house on the graph?_____
- 2. In 1980, about how many houses were built in James City?
- 3. Find the total number of houses built in James City for the years 1980, 1981, and 1982?



Activity 21 - Reading and Understanding a Pictograph, Continued

Average Yearly Cost of Tuition & Fees at Public Colleges \$ = \$200

1960	\$ \$	\$ \$				
1965	\$ \$	\$ \$	\$			
1970	\$ \$	\$ \$	\$ \$			
1975	\$ \$	\$ \$	\$ \$	\$ \$		
1980	\$ \$	\$ \$	\$ \$	\$ \$	\$ \$	

- 1. What was the average cost of tuition and fees for the year 1965?
- 2. Is the cost of tuition and fees increasing or decreasing?_____
- 3. How much more did tuition and fees cost in 1980 than in 1960?



Activity 22 - Reading and Understanding a Pictograph

Objective(s): Participants will be able to

1. Practice reading a pictograph.

Directions: Read the pictograph. Answer the questions.

Working Women in the United States

- If the trend shown in the graph continues, would you expect there to 1. be more or fewer working women by the year 1985?
- About how many working women were there in 1960? 2.
- About how many more working women were there in 1930 than in 1960?



Activity 23 - Creating a Pictograph

Objective(s): Participants will be able to

1. Use numerical data to create a pictograph.

Materials Needed: Pencil, graph paper

You Need to know:

Determine what information needs to be represented. Consider what figure would best represent the information to be presented. Create a key (legend) to help readers understand what the values.

Directions:

Below you will find figures on the number of people who commute to work each day. Create a pictograph using a car as your symbol to represent the following numerical values.

Carpools by Van by Shifts

Shift 1 - 15

Shift 2- 10

Shift 3 - 4



Activity 24 - Understanding the Purpose of Charts

Objective (s): Participants will be able to

- 1. Become familiar with the purpose of charts
- 2. To identify different types of charts

Materials Needed: Pencil

You Need to Know:

Charts are used to organize information.

Charts are visual summaries of important steps or relationships. They may combine pictorial, symbolic, numeric, and or verbal elements.

Directions: Read the information about charts that follows.

Types of Charts Description & Purpose

Flow Chart

Shows simple and complex sequences. Shows a process, organization, or functional relationship.

Tree

Shows the way many things developed from one source. Also shows what has developed from the root to many branches.

Time Line

Shows relations among events, cause and effect, sequence, multiple lines may be used to show overlapping events.



Comparison

Shows differences and similarities (compare and contrast, pros and cons, advantages and disadvantages. May be verbal or statistical.

Diagram

Shows structure of a system (a schematic), steps ir a process. Classifies complex procedures.



Activity 25 - Learning how to read Charts

Objective (s): Participants will be able to

- 1. Become familiar with general tips used to read charts.
- 2. Practice using the tips to read charts.

Materials Needed: Pencil

You need to Know:

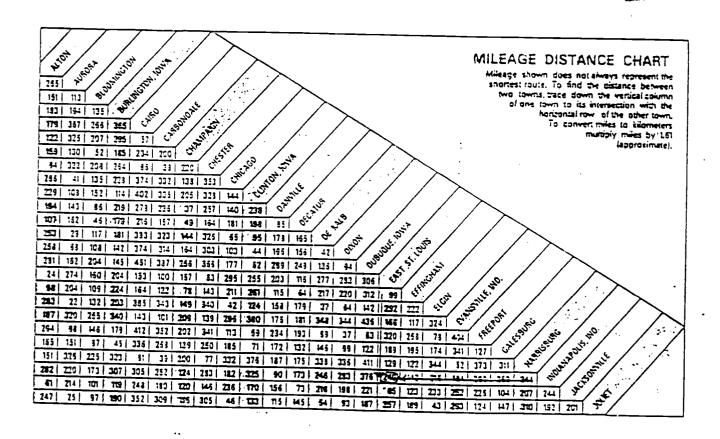
Here are some tips for reading charts:

- 1. Notice the title and type of chart. This will give you the main idea and purpose.
- 2. Notice symbols. Notice details. Observe relationships.
- 3. Notice the pattern of organization:
 - •cause and effect
 - •comparison/contrast
 - •chronological order
 - classification
 - step-by-step procedure
 - •system
- 4. Think about the data. Draw conclusions based on the data.
- 5. Read any text that is associated with the chart.

Now, let's look at a mileage chart on the next page.



Activity 25 - Learning How to Read Charts, Continued



A mileage distance chart shows how far it is from one city to another. The chart above shows the distance in miles between radjor cities and towns.

If you wanted to find the distance between East St. Louis, Illinois, and Indianapolis, Indiana. First trace down the column that says East St. Louis. Then find the row that says Indianapolis, Indiana. Trace across the row and find the point where the two cities intersect, or meet. That number is the miles between the two cities. Look at the chart, the 240 miles has been circled for you. Now use the chart to answer the questions below.

- 1. The distance from Burlington, Iowa, to Alton, Illinois, is ____miles.
- 2. The distance from Decatur, Illinois to Champaign, Illinois is ___miles.
- 3. The distance from Clinton Iowa, to East St. Louis, Illinois, is ___miles.



Activity 26 - Reading and Understanding Tables

Objective (s): Participants will be able to

1. Become familiar reading tables

2. Interpret data presented in tables

Material Needed: Pencil

You Need to Know:

When you want only certain facts, getting them for a table is usually much easier. A table has columns and rows of data. Columns are read up and down. Rows are read from side to side. A table may be as simple as two columns and two rows or it may be a complex as twenty columns and twenty rows of data. All of the data in a certain column is related in some way. Likewise, all of the data in a certain row is related in some way. Tables may include abbreviations or symbols and a key to explain what they mean.

Directions: Use the tables that follow to answer the questions.

Comparison of Weekly Earnings by Occupations

•	Avera Weekiy E	Women's Pay as Percentage		
	Women	Men	of Men's	
Postal clerks	\$347	\$359	97%	
Nurses, dietitions,		4444	0.7.0	
therapists	\$292	\$305	96%	
Health technicians	\$253	\$299	85%	
Textile workers	\$175	\$206 '	85%	
Secondary school				
leachers	\$290	S347	84%	
Social workers	\$263	\$322	82%	
College teachers	\$349	\$448	78%	
Food-service workers	\$138	\$176	78%	
Computer specialists	\$335	\$439	76%	
Lawyers	\$397	\$532	75%	
Editors, reporters	\$286	\$389	74%	
Scientists	\$3 25	\$ 455	71%	
Accountants	\$277	\$400	69%	
Cashiers	\$149	\$216	69%	
Engineers	\$ 348	\$ 503	69%	
Assemblers	\$186	\$272	68%	
Office-machine operators	\$201	\$296	68%	
Bookkeepers	\$ 203 .	\$3 06	66%	
Factory inspectors	\$204	\$314	65%	
Office managers	\$ 255	\$3 92	65%	
Relaitsales clerks	\$140	\$216	65%	



1.	According to the table, what is the average weekly pay for a woman computer specialist?
2.	Of those listed, in how many occupations do women average more pay than men?
3.	On average how much more do men cashiers make per week than do do women cashiers?
4.	What type of comparison or relationship is presented in this graphic?



Activity 26 - Reading and Understanding Tables, Continued

A Parent's Guide for Immunizations of Children

Immunization	Age (months)							
	2	4	6	12	15	18	60 (5 years)	
Diphtheria	×	x .	×			×	×	
Whooping cough -	×	×	×					
Tetanus	×	×	×			×	×	
Polio	×	×	×			×	×	
Measles					×			
German Measles					×			
Tuberculosis (TB) Test				×				

1. What is the subject of the table?

2. A parent brings in her six-month-old child for his immunization. What immunizations will the child receive?

3. A parent brings in her 15-month old child for two immunizations. What are they?_____

4. A parent has one-year old twins. She wants to know what they must take?



Activity 27 - Reading and Understanding Tables in the Workplace

Objective(s): Participants will be able to

- 1. Become familiar reading tables.
- 2. Interpret data presented in tables.

Oven Profile - Oven C, May 5, 1992

TOP	
BOTTOM	

ZONE	1	2	3	4	5	6	7	8
TEN'P	400	585	500	510	400	300	425	420
PRES	10	20	22	19	20	18	5	7
BURNERS	ON	ON	ON	ON	ON	ON	OFF	ON
ZONE	1	2	3	4	5	6	7	8
TEMP	300	500	525	425	375	370	350	300
PRES	10	12	5	1	0	0	1	0
BURNERS	ON	ON	ON	ON	ON	OFF	OPFF	OFF
ZONE	1	2	3	4	5	6	7	8
FANS	OFF	OFF	ON	ON	ON	OFF	ON	OFF
DAMPERS	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED
COMMENTS				<u> </u>		•		

- 1. What is the temperature in zone 4 of the top portion of the oven?_____
- 2. Are the burners on in Zone 1? (check one) Yes____ No____
- 3. How many zones are recorded on the table?_____



Activity 28 - Reading and Understanding Graphic Measurements

Objective (s): Participants will be able to

- 1. Become familiar with graphic measurements
- 2. Practice reading graphic measurements

Material Needed: None

You Need to Know:

The Nabisco facilty has various graphic measurements that employees use to record data in order to monitor some part of the production process. For example, employees in the mixing department monitor the mixing process by checking the potentiometer read-out. Likewise, bake shop employees are constantly checking temperature gauges. They are also familiar with Scorpion Charts. (A Scorpian is a device that measures variation in temperature in different parts of an oven.)

A gauge is an instrument that measures pressure, temperature, and levels. One of the most common temperature gauges is the thermometer. Many people use a thermometer to measure heat and cold in ovens or refrigerators. Water heater installers use a thermometer test gauge when they are trying to find problems with a water heating system. If a house has a gas heater, it has a gas gauge that measures how much gas is used. There are also pressurized gauges, like gas, air, or water gauges. Pressurized gauges display the amount of pressure. However, they can also indicate high or low pressure.

Directions: Turn to the next page. Look at the different types of guages. Then move on to the next practice activity.



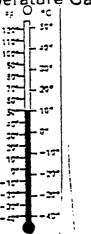
Activity 28 - Reading and Understanding Graphic Measurements, Continued

Pressure Gauge



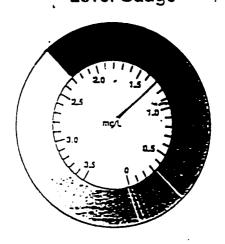
Shows a certain amount of pressure or level (e.g., gas, water, air gauges)

Temperature Gauge



Measures heat and cold in ovens or refrigerators (e.g., test gauge) for water heater.

Level Gauge



Measures levels and standards (e.g. level gauge).

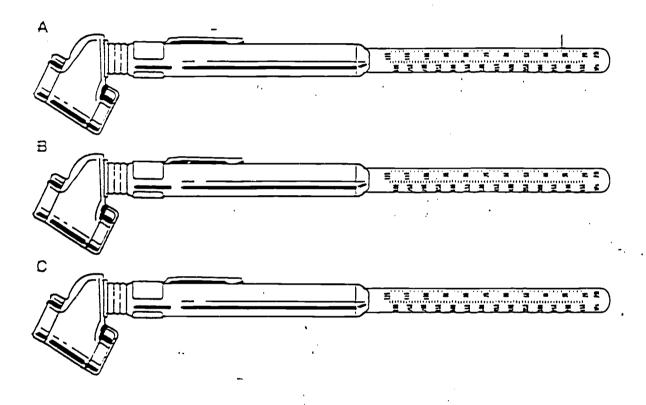


Activity 28 - Reading and Understanding Graphic Measurements, Continued

Let's look at the air pressure gauges below. Gauge A has a mark at the 32 psi unit. Using Guage A as your guide, place a mark at the correct air pressure for tires B and C.

Tire B: 40 pounds

Tire C: 110 pounds

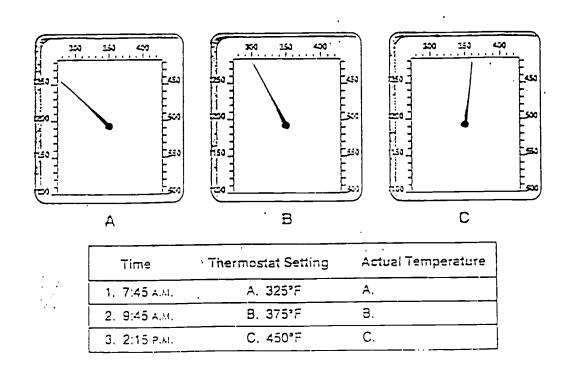




Activity 29 - Reading and Interpreting Thermometers

Thermometers measure temperature. Thermometers measure temperature in either Fahrenheit (F) or Celsius (C) readings. One common thermometer is a clinical thermometer. A clinical thermometer is used by doctors' offices, medical clinics, and hospitals. Clinical thermometers measure body temperature.

Directions: Now let's practice reading thermometers. Here is a baking scenario. The Nabisco bakery has been having problems with certain products baking properly. After five unacceptable batches, the employees to do a test to determine if the oven is malfunctioning. Read the temperature on each thermometer below. Then record the temperatures in the space provided.





Activity 30 - Reading and Interpreting Potentiometer

You Need to Know:

Potentiometer charts are used by employees in the Mixing Department. A Potentiometer is a gauge on the mixing machine that prints out a snapshot of what is happening as the dough is being made. This print out helps employees to analyze the texture of the dough. The texture of the dough is very important to the production process. This chart allows employees to determine the how tight or loose a dough may be. For example, the readout may show a high resistance. The problem may be too much flour or too much water.

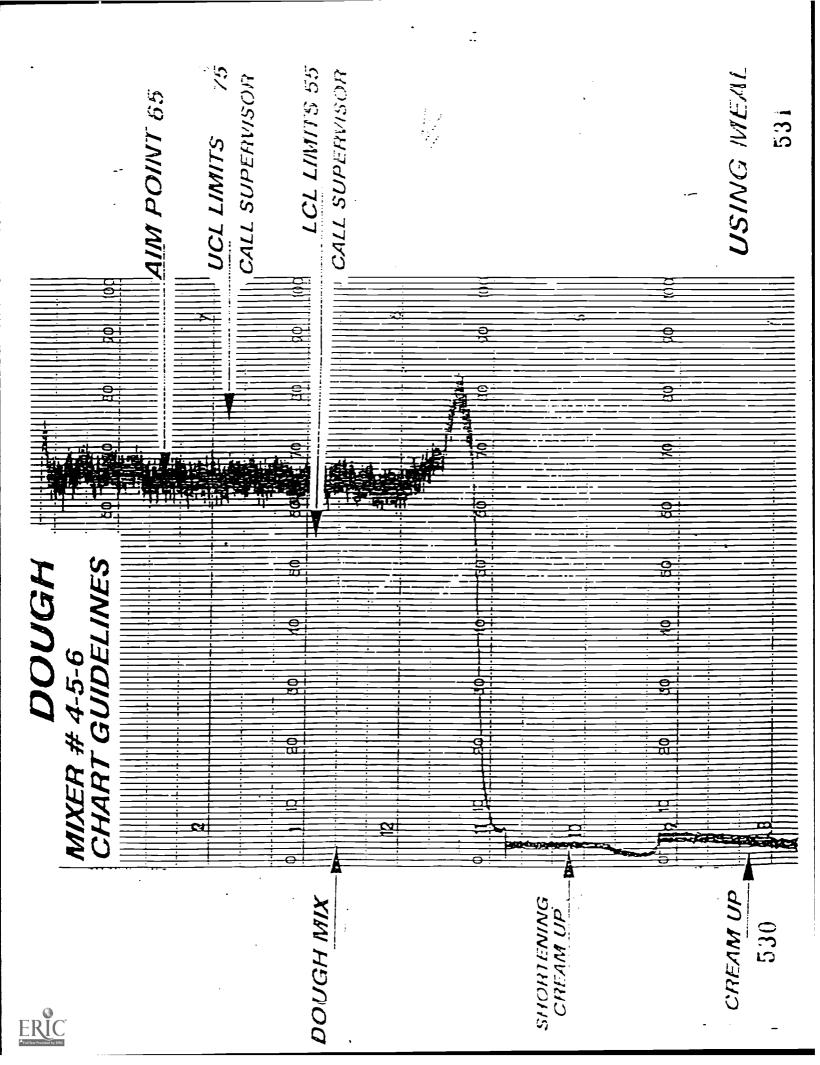
A sample of a cookie dough guideline is attached. The chart shows three stages of the process. In the Cream-Up stage the sugar and oils are being mixed at the start of the process. The second stage is the Shortening Cream-Up is all liquid, oils are mixed. Then the flour is mixed in the dough mix stage.

When the reading the chart, the vertical (up and down lines) is a representation of the time the dough has been mixing. The horizontal lines is a representation of the resistance of the dough. If the resistance is charted above or below the control limits, a supervisor is called. In the case some products, a dough with soft resistance is more acceptable. Employees monitor charts on the mixer at regular intervals.

Directions: Now you know how a Potentiometer Charts is used in the Mixing Department. Now think of other charts or tables you use on the job. Write the name of the chart and its use in the spaces provided.

Chart Name	Chart is used to





Activity 31 - Understanding the Purpose of Control

1. Interpret data using charts and make decisions based on the data.

3. Plot data points on charts.

Materials Needed: Pencil, Attached handout of decision rules

You Need to Know:

Nabisco employees have to make decisions on a daily basis about improving their work processes. They do this by using Process Operating Guidelines (POG). They use control charts to collect facts and data. Then they decide what should be changed to improve the quality of the product. Data collection is very important because it helps employees identify the causes of problems and monitor the production process.

What kind of problems might occur during the production process? The list of possibilities is great. However, a few are listed below:

- dough temperature out of control
- dry weights out of control
- stack heights out of control

In order to get a handle on what temperatures are acceptable for the dougns, an employee will take samples of dough at particular times during a shift. The data collected is plotted on a control chart manually or by computer. Once the data is collected, employees use standard decision rules to make decisions about the production process. In this activity, you will plot data manually and learn to read a computer generated chart.

Directions: Look at the sections of a control chart that are outlined on the attached pages. You will be guided through the process of manually completing a control chart.



LINE NO OPER CONSTRUCT #18962	ASSIGNABLE CAUSE LOG ACTION CAUSE				DECISION RULES	FOR S IN WELLOW S OF S S S S S S S S S S S S S S S S S S	INVESTIGATE/REACT/DOCUMENT
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ATTRIBUTE WEIGHTS	9.48 9.48 63.50 75 7/ 70 70 74 72 75 69 64 67 64 67		:				
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10/0	8278						
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	ACTION CAUSE ACTION CAUSE				DECISION RULES	2 OF 3 IN YELLOW (ALL OU SAMESIDE)	S IN A HOW IN AN UPWAND OH DOWNWAND TREND (III INTENDED IN 18 CONTROLL) 5 33: INVESTIGATE/REACT/DOCUMENT
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SHIT SHIT	8:30 9:30 68 75 71 69 74 72 73 64 65				11:1 :1:1		
4019	6:35 7:30 7:30 8:30 76 70 73 71 72 74 70 75 07 66 70 66						
1/10/95 MODUCT	5.35 6:00 72 76 71 75 08 (65						
	330 4:00 4:30 5:00 74 72 69 70 69 69 72 74 67 65 68 65	3/6					
CON 1'ROL CHART NE-5700 E	SISYJANA Signalia	SUM. X AVERAGE X RANGE H	101 73	2 %	70	LCL 67	UCL 2 35VAR S) 4

Directions Continued: The top part of the control chart includes the following: the date (September 15, 1995), product name (Product #019), shift number (2), the type of data being collected (attribute), production line number (1), and the operator's name (Denner).

In this case, wet weights are being monitored for Product #019. Denner collects data or samples every half-hour, starting at 3:30 p.m. His samples are collected from three conveyor belt areas, the East, Middle, and West. Reading down the row, under the 3:30 p.m., his weights were 74, 69, and 67. He does the same procedure for the rest of the samples. Look at the times the samples were taken. Did he take all samples on time? Yes ____ No___

After taking the samples, Denner computed an average of the samples. for example, at 3:30 p.m., he added 74+69+67=210. Then he divided 210 by 3 to get an average of 70. After obtaining his average, Denner computed the range by subtracting the highest number from the lowest, 74-67 = 7. Now help Denner out by computing the average and range of the rest of the samples. Use the exact numbers, do not round off.

Denner knows that the target (aim) weight is 70. The aim is also called the control limit. If all weights were hitting the aim, then he has a really good control of the process. However, some variation is expected in the process, but within acceptable limits. The Upper Control Limit is 72, meaning no weights should average above this limit. The Lower Control Limit is 67, so no average should weigh less than 67. Ideally, the points plotted, representing the collected data, should fall randomly between the upper and lower control limits, fluctuating above, below, and on the aim or target line. Therefore, Denner continues to monitor his process by plotting the data points to determine how his process is running.

Let's help Denner out by plotting the average and range of the wet weights. The first five have been plotted for you. After plotting the points, draw lines to connect the data points (dots). Look at the results. Denner would analyze the results and apply decision rules when necessary.



DECISION RULES

As you monitor the process, watch for these examples. If any of the examples below occur on your control chart, investigate immediately and take action if

1. POINT BEYOND UPPER OR LOWER CONTROL LIMIT

When a point is plotted above the upper control limit, or below the lower control limit, adjust the process immediately. Take a recheck and continue this procedure until point is within the acceptable limits. Plot all checks.

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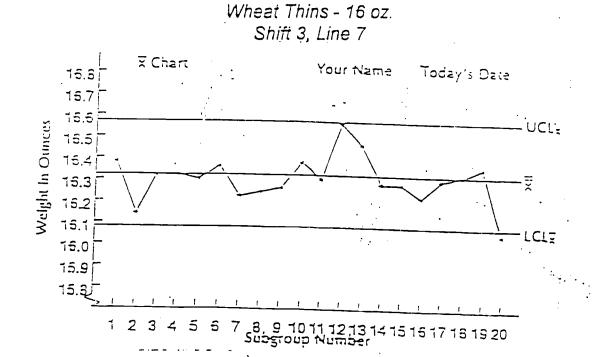
The decision rules are summarized on the bottom right corner of the control
chart. After reading about the decisions, summarize in the blanks below,
what decision should be made about this process.

Summary of Decision	•

Activity 31, Continued

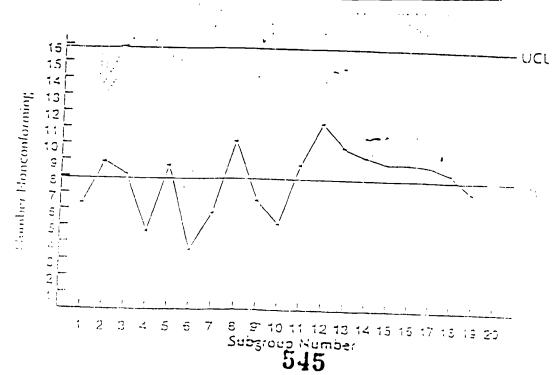
Directions: Use the decision rule handout to determine which rule each of the example charts represent.

Chart #1- Decision Rule____



Line: Oreo

Chart #2 - Decision Rule_____

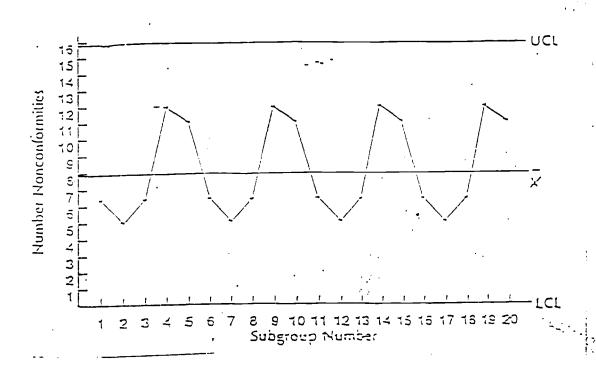


ERIC

Full Text Provided by ERIC

Chart #3 - Decision Rule

Line: Chips Ahoy!



Activity 31 - Understanding and Using Control Charts

Material Needed: Blank Control Chart

Directions: Plot the range on a blank control chart for the following scenario. You are making Cheese Nips and the weight samples are ranging between .5 and 1.5. The lower control limit for range is 0. The upper control limit for this chart is 2. Plot the ranges below on the control chart.

.5

.7

8.

.1

1.0

1.5

1.2

.9 1.5

.6

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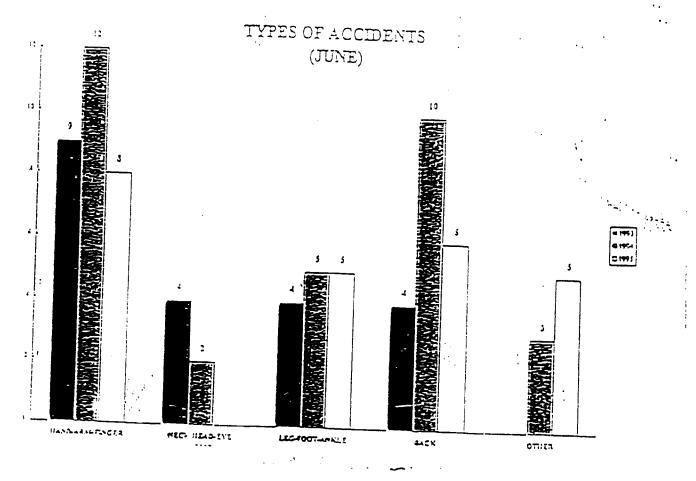
Activity 32 - Using Graphs & Charts in the Workplace Review

Objective (s): Participants will be able to

1. Understand trends relationships and decision making.

Material Needed: Pencil

Directions: Read the graphs and charts below. Use the tips you've learned in this module to answer the questions.



- 1. What is the title of this graph?_____
- 2 What type of data is represented on the x-axis?_____
- What type of units are represented on the y-axis?



4. Is this a vertical graph? Yes No No

5. In what two years were the leg-foot-ankle accidents the same?

6. What conclusion can you draw about the graph regarding the number of accidents that have occurred in June of 1994?_____

7. Compare the number of back accidents over the three year period?

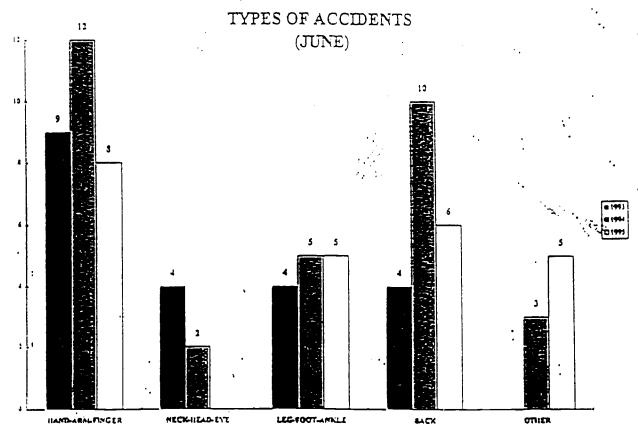
Activity 32 - Using Graphs & Charts in the Workplace Review

Objective (s): Participants will be ablé to

1. Understand trends relationships and decision making.

Material Needed: Pencil

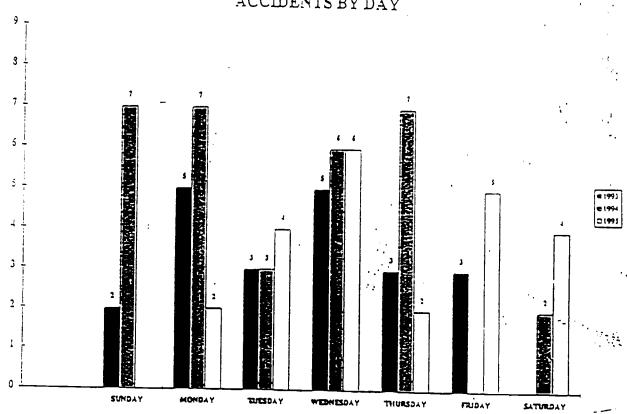
Directions: Read the graphs and charts below. Use the tips you've learned in this module to answer the questions.



- What is the title of this graph?_____
- 2. What type of data is represented on the x-axis?______
- 3: What type of units are represented on the y-axis?_____



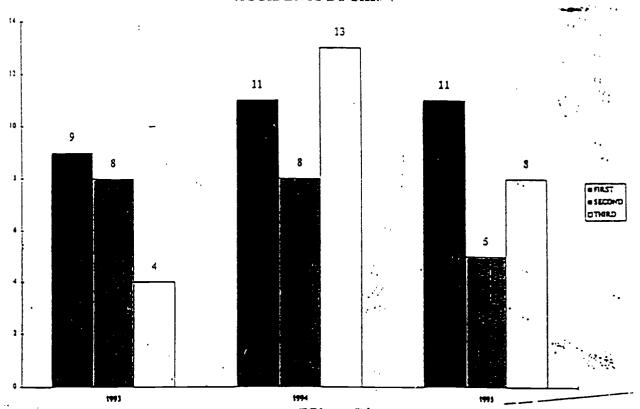
ACCIDENTS BY DAY



- In 1994, which days show the same number of accidents per day? 1.
- 2. In 1993, which day show the least amount of accidents per day?
- In 1995, there were accidents no recorded accidents on Sunday? 3. (circle one) T or



ACCIDENTS BY SHILT



- 1. Which shift has recorded the highest number of accidents in 1994?
- 2. Based on the data how would you summarize the accidents by shift over the time periods indicated?

Directions: Read the table below. Answer the questions.

DEPARTMENT	HOURS	JUNE ACCIDENTS	Y-T-D ACCIDENTS	JUNE LW D	Y-T-D LWD
MAINT.	23000	0	4	0	0
MIXING	16360	2	1	0	1
BAKING	16800	0	2	0	1
PACKING	62745	1	3	0	2
ENVIRON.	6609	0	0	0	0
WAREHOUSE	1345	0	0	0	C
SALARIED	20209	0	1	0	1
TOTAL	147068	3	11	0	5

- 1. According to the table, the Packing Department recorded the highest number of hours? (circle one) T or F
- 2. What was the total number of hours for all departments?____
- 3. What was the June accident rate for the Mixing Department?_____
- 4. What is the Y-T-D Accident Rate for this facility?



Directions: Look at the computer print outs of various data collected by Nabisco employees as they monitor the production process. Then answer the questions.

Chart #1 Product A

- 1. What are the upper and lower control limits shown on the chart?
- 2. The first sample on August 11 was at 7:40 a.m. Express that time in military time.
- 3. In your own words, explain what information you understand is being shown in this chart?______

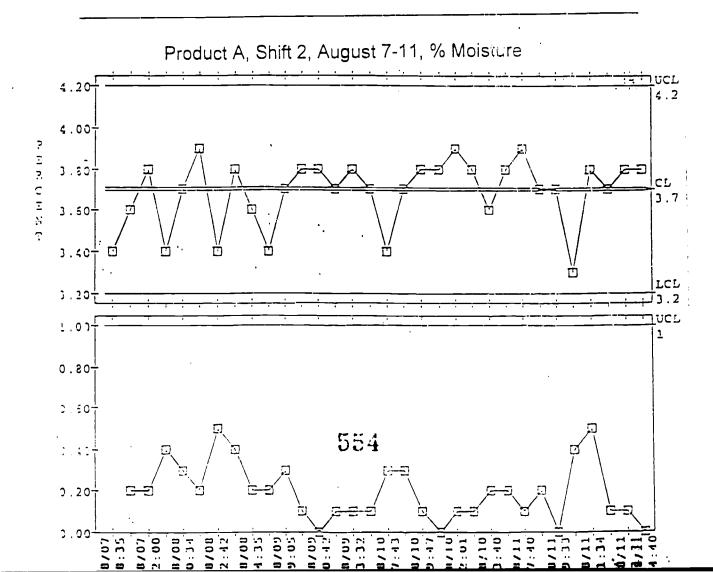
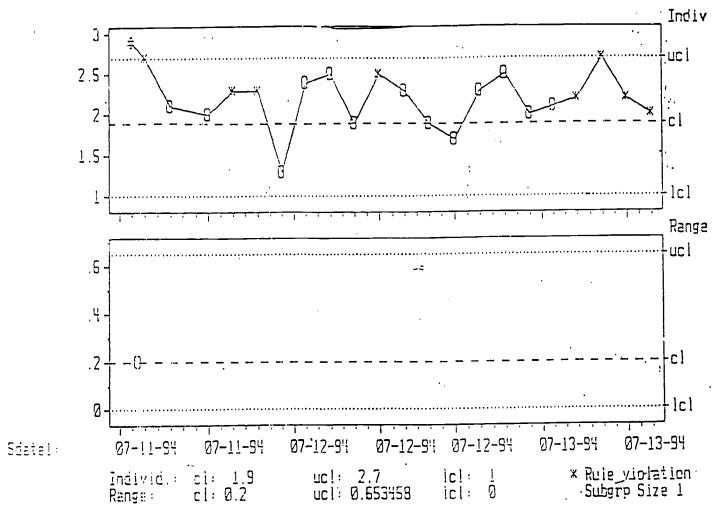




Chart #2

Product B, Shift 3, July 11-13, % Moisture



- .
- 2. According to the data on the chart, numerous rule violations occurred. True____ False____

What is the upper control limit shown on the chart?

- 3. What symbol represents a rule violation on this chart?_____
- In your own words, explain what information you understand is being shown in this chart?_____



1.

Reading Comprehension

To the Facilitator:

The curriculum is color coded to indicate levels of difficulty. Yellow represents Minimum Level, blue represents Moderate Level, and Pink represents Maximum Level.

These levels correlate to the benchmarks established by employees and the results of the assessment process validated for selected jobs at the Nabisco Richmond Facility.



Activity: 1 - Workplace Vocabulary

Objective(s):

1. Recognize and read workplace vocabulary words.

2. Change information from one form (syllables) to another form (full word).

3. Transfer information accurately.

Materials Required:

1. Workplace Vocabulary Lists

You need to know:

- 1. Syliables are parts of words. (Sylla-bies)
- 2. Some words have only one syllable. For example: salt
- 3. Most words have more than one syllable.

For example: sodium = so-di- um

4. Most of the time, syllables need to have a vowel to help them make the sounds that distinguish words from each other.

The vowels are: a, e, i, o, u and sometimes y.

Directions:

- Look at th∈ list of workplace words and phrases on the opposite page.
- The words and phrases have been separated into syllables. 2.
- Try to sound out or read the syllables.
- Say the syllables together until you think you recognize the word or phras Have you heard the word before?
- 5. Write the word or phrase (group of words) you recognize in the space ne: to the syllables of the word.
- 6. What other vocabulary words can you think of from your work area?
- Add those words to the list. Ask for help if you need it.



Activity: - Workplace Vocabulary (continued)

	Syllable	Word	Syllable	\.V
1. ad-just-me	its			
2. a-ver-age				
3. con-trol c	harts			
t. de-part-m				·
J. dough bu	ild-up			
6. dough ed				
7. dough h		G _{all} •		
8. dough 5.				
9. gra-vi-t	;			
40 guage	101-121			
II. mal - fun	- Tion			
12 mon-1-	100			
13. 0- ven - b	and			
1t. re-51-5	lue			
15. salt he	:p-p2r	7		
16. salt re	ead-ing			
17 suction				

Workplace Vocabulary - Sanitor/Utility

Syllables

Word

o ver heads

sa ni tize

fil ter bags

brea ther bags

mag ne tic se pa ra tor

flo ta tion u nit

mez za nine

sif ter tail ings

con ta mi na ticn

in fes ta tion

pher mone

fu mi ga tion

phos tox in

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gas tech

mo dule

re si du al spray

ha zar dous ma te ri al

ex haust

fork lift

flo ta tion u nit

in ven to ry sheet

cer ti fi ca tion



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Sanitor/Utility cont.

Syllable

Word

e le va tor pits mag ni fy ing glass e mer gen cy kit neu tra lize a ci dic pes ti cide meal grin ders che ni cal sub stan ces phy si cal ha zard e mer gen cy pro ce dures pro tec tive e quip ment safe ty man u al ha zard com mu ni ca tion com bus ti ble cor to sive car ci no gen ha zar dous in gre di ent flam ma ble per mis si ble ex po sure "li mit dis po sa ble dis in fec tant res pi ra tor cer ti fied ap pli ca tor



Activity: 1 - Workplace Vocabulary

Objective(s):

1. Recognize and read workplace vocabulary words.

- 2. Change information from one form (syllables) to another form (full word).
- 3. Transfer information accurately.

Materials Required:

1. Workplace Vocabulary Lists

You need to know:

- 1. Syllables are parts of words. (Syl-la-bles)
- 2. Some words have only one syllable. For example: salt
- 3. Most words have more than one syllable.

For example: sodium = so-di-um

4. Most of the time, syllables need to have a vowel to help them make the sounds that distinguish words from each other.

The vowels are: a, e, i, o, u and sometimes y.

Directions:

- 1. Look at the list of workplace words and phrases.
- 2. The words and phrases have been separated into syllables.
- 3. Try to sound out or read the syllables.
- 4. Say the syllables together until you think you recognize the word or phrase. Have you heard the word before?
- 5. Write the word or phrase (group of words) you recognize in the space next to the syllables of the word
- 6. What other vocabulary words can you think of from your work area?
- Add those words to the list. Ask for help if you need it.



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Activity: 1 - Workplace Vocabulary (continued)

Syllable	Word	Syllable	Word
	562		



Activity: 2 - Abbreviations and Symbols (continued)

	1		a.
	2		b.
	3		C.
	4		d.
	5		e.
	6		f.
	7		g.
	8		h.
	9		i.
	10		j.
	11		k.
	12		l.
	13		m.
	14		n.
	15		Ο.
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Activity: 2 - Abbreviations and Symbols

Objective(s):

- 1. Recognize workplace abbreviations and acronyms commonly used.
- 2. Change information from one form (whole word) to another form (abbreviation)

Materials Required:

Pen or pencil

You need to know:

- 1. Abbreviations are a short way to write a word.
- 2. Most abbreviations are made by taking some of the letters out of a word.
- 3. Some abbreviations are very different from their words.
- 4. Acronyms are a special kind of abbreviation. Acronyms are words that are made from the first letters of a phrase. Example: WOW stands for War on Waste at the Richmond Nabisco Facility.

Directions:

- 1. On the next page, put the letter of the abbreviation next to the correct word.
- 2. Can you think of any abbreviations used in your work area?
- 3. Add them to the list.



Abbreviations and Symbols										
1.	Good Manufacturing Procedures	a.	MSDS							
2.	Material Safety Data Sheet	b.	OSHA							

____3. Occupational Safety and Health Administration c. GMP



Activity: 3 - Personal Word Bank

Objective(s):

- 1. Transfer information from a source to a document and proofread.
- 2. Compile and maintain personal word bank of terms, abbreviations and acronyms.

Materials Required:

- 1. Completed workplace vocabulary list
- 2. Personal word bank sheets

Directions:

- 1. Put a check by all the words on your vocabulary list that you need to learn more about.
- 2. Write the words and their abbreviation (if they have one) in your personal word bank on the page. You can get more sheets as you need them.
- 3. Proofread (check) the words to be sure you spelled them correctly.
- 4. Read the headings for each of the columns in the word bank.
- 5. Fill in the spaces with as much as you now know about each of your words.
- 6. Each day, add more information to your word bank as you learn more about your words.
- 7. Each day, add words that you need to learn more about to your word bank. Talk to your facilitator about how many words you should add to your word bank each day.



PERSONAL WORD BANK

IS IT?												001	
WHAT IS IT?													
WHERE HEARD? JOB OR DEPT. USED IN													
WHERE SEEN? (LABEL, FORM, SIGN)				:	•								
ABBREVIATION OR ACRONYM													
WORD											 I	103	



Activity: 4 - Reading Safety Guidelines

Objective(s):

- 1. To recognize key words in safety rules.
- 2. To use logic in completing the meaning of safety rules.
- 3. To transfer information and proofread.

Materials Required:

- 1. Nabisco Safety Guidelines Sheet
- 2. Word List

You need to know:

- 1. To do any kind of job or task right, you have to know what the terms mean that are being used in the job.
- 2. You can understand many terms just by the <u>context</u> (the setting in which a word is used).
- 3. When you come across a new word, underline it or write it down. But don't think about the meaning of the word yet.
- 4. Read the sentence and understand the idea that is presented.
- 5. Once you understand the <u>context</u>, guess at the meaning of the new word. Many times you'll be right!



Activity: 4 - Reading Safety Guidelines (continued)

Directions:

- 1. Read the word list below. Ask for help with words you don't know.
- 2. Read the rules on the opposite page carefully. Think about the clues you get in each rule. Ask for help with words you don't know.
- 3. Think about the meaning of each of the rules and then fill in the spaces with a word from the list. Use each word only once.
- 4. Read the completed rules.
- 5. Do the rules make complete sense now? Ask for help if you need it.
- 6. Add any words you had trouble with to your word bank.

Word List

clogs	lounges	medical	extinguisher
minor	qualified	non-skid	fork lifts
spills	littering	production	recommend
posted	prohibited	equipment	open-toed
unsafe	operating	supervision	transporters
smoking	committee	training	safety signs
jewelry	emergency	evacuation	operate



Activity: 4 - Reading Safety Guidelines (continued)

In addition to the key essential safety rules, the following safety guidelines also apply to the Richmond Facility:

1.	Observe all and/or restrictions.	
2.	is only permitted in the following areas: cafeteria, lounge	98
	and offices where posted.	
3.	Only operators are permitted to transporters,	
	forklifts, etc., for their intended use.	
4.	High-heels,, moccasins, sandals, and shoes are	
	while at work. Safe, soles in good condition are	
	for all employees.	
5.	Report and/or clean up immediately to prevent falls i	S
	prohibited.	
6.	may not be worn in areas. The only exception is	
	wedding bands.	
7.	Stop and check for and other moving equipment prior to	
	entering all walkways.	
8.	Broken/damaged (stools, ladders, etc.) must not be used	
	and must be reported to at once for corrective action.	
9.	All "Safe Procedures" (chemical handling, confined space	
	entry, machine/equipment operation, etc.), as covered in a	
	class or as, must be followed.	
10.	Always be alert to conditions and practices. Notify supervision	
	or a member of the safety of any unsafe condition and/or	
	unsafe act immediately.	
11.	Know the location of the nearest phone, fire,	
	fire exit, and know the facility procedure	
12.	Report all injuries, regardless of how, to your immediate	
	supervisor and/or the department.	

The above safety rules and expectations apply to the Richmond Facility and are not all inclusive.



Activity: 4 - Reading Safety Guidelines (continued)

In addition to the key essential safety rules, the following safety guidelines also apply to the Richmond Facility:

1. Observe all safety signs and/or restrictions.

2. **Smoking** is only permitted in the following areas: cafeteria, lounges and offices where posted.

3. Only qualified operators are permitted to operate transporters, forklifts, etc., for their intended use.

4. High-heels, clogs, moccasins, sandals, and open-toed shoes are prohibited while at work. Safe, non-skid soles in good condition are recommended for all employees.

5. Report and/or clean up **spills** immediately to prevent falls. **Littering** is prohibited.

6. **Jewelry** may not be worn in **production** areas. The only exception is wedding bands.

7. Stop and check for **fork lifts** and other moving equipment prior to entering all walkways.

8. Broken/damaged **equipment** (stools, ladders, etc.) must not be used and must be reported to **supervision** at once for corrective action.

9. All "Safe **Operating** Procedures" (chemical handling, confined space entry, machine/equipment operation, etc.), as covered in a **training** class or as **posted**, must be followed.

10. Always be alert to **unsafe** conditions and practices. Notify supervision or a member of the safety **committee** of any unsafe condition and/or unsafe act immediately.

11. Know the location of the nearest **emergency** phone, fire **extinguisher**, fire exit, and know the facility **evacuation** procedure.

12. Report all injuries, regardless of how minor, to your immediate supervisor and/or the medical department.

The above safety rules and expectations apply to the Richmond Facility and are not all inclusive.



Activity: 5 - Reading Safety Rules

Richmond Bakery/Distribution Center Safety Rules and Expectations

The Richmond Facility makes every effort to provide you with working condi-tions that are pleasant and safe. However, you have a personal responsibility as well by following established safety rules and expectations in order to protect yourself and your co-workers from bodily injury. Neglect of your responsibility towards safety and violation of company safety rules cannot be allowed. This is the only way to make our facility a safer and healthier place to live.

The following are KEY ESSENTIAL Safety rules which must be strictly followed. Failure to do so will result in disciplinary action, up to and including discharge.

- 1. Safety devices and guards may not be removed or bypassed without proper authorization.
- 2. Compliance with Richmond's Lockout Program is expected of all employees.
- 3. No one shall at any time, without proper a thorization, clean operating equipment within arm's length of any pinch point, conveyor roller or unguarded pulley, chain or sprocket.
- 4. Only authorized, trained personnel may operate machinery or mechanical equipment. No one shall activate powered equipment without confirming visually or audibly that no one is within arm's length of any moving machinery parts and that all existing guards are in place.
- 5. Personal protective equipment issued by the company must be worn at all times in areas or jobs where required.
- 6. No one shall work on or maintain any electrical panel, switch, light fixture, or outlet without de-energizing and locking and tagging out such equipment. No employee shall at any time work on electrical systems above 480V.
- 7. Air hoses are to be used only for equipment cleaning and not for personal cleaning.
- 8. No one shall work at heights above six (6) feet (except on a ladder) without some sort of fall restraint.



Activity: 5 - Richmond Bakery Safety Rules - Part I

Obj	ective(s):
1.	Read and interpret safety rules.
	terials Required: ety Rules and Expectations Handout
_	ections: Read the safety handout on the opposite page.
2.	Underline any words that you don't know and add those words to your word bank.
3.	Ask for help on words that you do not recognize and cannot sound out by yourself.
4.	The sentences below are a summary of the rules on the opposite page. Read them carefully.
5.	Put the number of the rule by its summary below.
6.	Turn this page and check your answers.
	 a. Don't work on electrical current that is more than 480V. b. Be sure no one is close enough to touch any moving parts of a machine before turning the machine on. c. Don't climb higher than six (6) feet above the floor without a railing around you unless you're on a ladder. d. Use air hoses only to clean equipment; not to clean you. e. Get approval to take safety guards off. f. Only approved employees may use machinery. g. Get approval to clean equipment that is within arm's length to a pinch point, conveyor roller or unguarded pulley, chain or sprocket. h. Know and keep the lockout rules. i. Always use your safety equipment while on the job.



Activity 5: Answers a-6, b-4, c-8, d-7, e-1, f-4, g-3, h-2, i-5

Activity: 6 - Reading to Interpret Richmond Bakery Safety Rules - Part 1

Objective(s):

- 1. Read and interpret safety rules.
- 2. Summarize safety rules in the form of a sign.
- 3. Assign an appropriate color to each safety sign.

Materials Required:

- 1. Completed Activity 5 materials
- 2. Blank signs
- 3. Sign words

Directions:

- 1. Read the signs on the opposite page.
- 2. Review the bakery safety rules from Activity 5.



Activity: 6 - Reading to Interpret Richmond Bakery Safety Rules - Part 2

Directions: (continued)

- 3. Use the blank spaces below to create a safety sign for each of the bakery rules.
- 4. Choose from the signs and words on the opposite page or use your own words.
- 5. Be sure the sign you make for each rule is a good summary of that rule.
- 6. After you make the signs, think about the best color for each sign to be. Write the name of the color on the sign.
- 7. Discuss with your group where you think the signs should be placed in the bakery. Refer to the rules.

Rule 1	Rule 6
Rule 2	Rule 7
Rule 3	Rule 8
Rule 4	Bonus Rule ©
Rule 5	Bonus Rule©



ERIC Full Text Provided by ERIC

Actvity: 6 - Reading to Interpret Richmond Bakery Safety Rules - Part 2 - Signs

AUTHORIZED PERSONNEL ONLY	HIGH VOLTAGE	DO NOT ENTER	LOOK OUT FOR TRUCKS	HANDLE WITH CARE	LOAD LIMITS LBS.	RETURN TO STORAGE	CAUTION - HIGH VOLTAGE	EQUIPMENT USE ONLY	SAFETY GEAR REQUIRED	STOP - LOOK - LISTEN •ON	DO NOT REMOVE	STOP HIGH VOLTAGE LOCKOUT
CAUTION RESTRAINT NEEDED	STOP HIGH VOLTAGE - 480V	STOP! VOLTAGE > 480V	OBEY LOCKOUT	AUTHORIZED USE ONLY	APPROVED CLEANING ONLY	NO SMOKING	REJECTED	STAY AWAY - MOVING PARTS	KEEP HANDS CLEAR	QUALITY FIRST	NO. SHIPPERS	KEEP GUARD IN PLACE
HOLD	THINK	DANGER	KEEP OUT	LUNCH BREAK	MACHINE #	MISSION	TARE 575	FRAGILE	FIRE EXIT	DANGER - HOT	DO NOT SHIP	DO NOT USE

578

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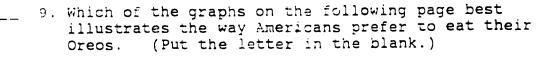
Activity - Oreo Story

Objective - To have participants practice reading comprehension skills.

- Directions 1. Read the newspaper article on the next page.
 - 2. Answer the following questions about the article.

True or False

 1.	The most popular way to eat Oreos is with milk.
 2.	The second most popular way to eat Oreos is with coffee.
 3.	Generally, most women prefer to twist their Oreos while most of the dunkers are men.
 4.	Many Oreos eaters eat the cookies with peanut butter.
 5.	A majority of people who twist their Oreos eat the frosted side first.
 6.	After twisting, dumking and nibbling Oreos, the other most popular way to eat Oreos is whole.
 7.	Fewer than 100,000 people participated in this survey.
 8.	The people who participated in this survey filled out a post card and sent it in.





Callers tell of twisting, dunking, nibbling Oreos

CNICHT-RIDDER NEWSPAPERS BY KAREN SHIDELER

O WE KNOW how to eat Well, OK, a third of now you're supposed to twist. our Oreos or what?

More than 174,000 people called toll-free telephone number to to eat Oreos, obviously making the register their opinions on the way us some decimal point," agreed John Barrows, who is on the Naolsco public relations team. "Pinpoll highly scientific. "Plus or mi

Those who called were asked to Some, you don't want to choose among twisting, dunking, or "other." If they chose their comments were re-(Oreos

percent. Vibbling came in last at 16 percent, followed by dunking at 30 percent And 'other' methods actuilly came in third at 19 percent." a whole prefer to twist by 35 We discovered that American

fo., where it's the other way round. "We don't know what to Women twist; men dunk. Except n El Puso, Texas, and Springfield, nake of that," Barrows said.

try significant city in Pernsylvania In Chicago, they dunk. And "evegisters as a dunking city."

oma City; Savannah, Ga.; and Denver and Salt Lake City are The nibblers are Norfolk Okla-Ungsport-Johnson City, Tenn.

n the informal poll, dunking was the second-most popular method of eating Oreo

among the places people prefer hose "other" methods.

"The most popular 'other' was robably eating them whole. One And lots of people have to have op," Barrows said.

ously. The second most popular ously was Oreos and milk." Oby

course, the No. 1 combination obvi-

was Oreos and peanut butter Peanut butter? rows found in reading the 28,000 their Oreos with something, Bartranscribed "other" replies. "Of

name of job dedication - did. "And in a million years would have tried " said Barrows, who - in the "That's what I said, and I never

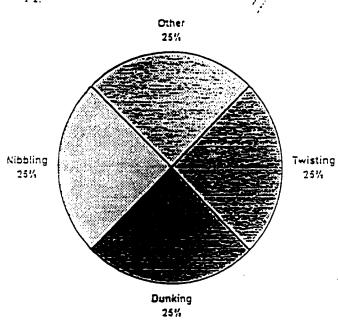
In Chicago, they dunk. The nibblers Oklahoma City Savannah, Ga. and Kingsport Johnson City, are Norfolk

wo subspecies: Those who use the The peanut butter group fell into butter like a dip, and those who Oreo like a chip and the peanut crack open the cookie, spread a precise amount on one side and you know, it's actually quite good. out the cookie back together,

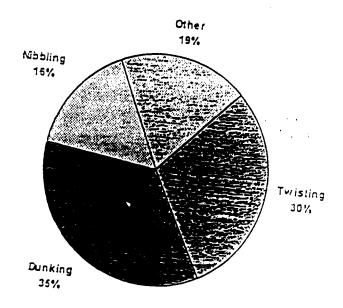
nardly any of them." Barrows eats Also among the other combinaions: Oreos with salsa. Oreos with his Oreos "the good, old-fashioned way: three bites. Three even bites. hit.' we had a list of 60 differen hings. . . . And no, I haven't tried beer. Oreos with coffee. And forementioned horseradish. No twisting, no dunking.

should be eaten first - the plain ired this was enough information aid. "We are thinking about doing wisters which side of the cookie ide or the frosting side. "We figo compile this year," Barrows Nabisco didn't bother to as urther study next year.

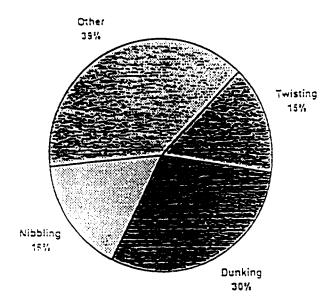




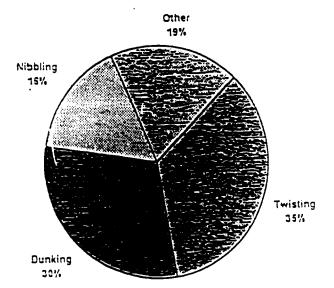
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PINK

Reading Comprehension - Reading MSDS

Activity 1- Becoming Familiar with a Material Data Safety Sheet (MSDS)

Objective (s): This activity will enable participants

- 1. To understand the importance of a MSDS sheet.
- 2. To become familiar with a MSDS sheet.

Material Needed: pencil

Directions: Read the paragraph below. Think about the information you are reading. Consider what important points are presented. Then answer the questions. You may refer back to the paragraph, if you missed some details in reading.

Material Data Sheets are Important

In some work environments it is necessary for employees to handle or use hazardous chemicals. For example, at Nabisco the Environmental Health & Safety Department's Sanitation and Utility Technicians use various chemicals to sanitize areas and equipment. To succeed in doing a good and safe job, the technicians must understand how to use chemicals in a safe way. That's why the hazardous chemicals have their very own Material Safety Data Sheet (MSDS). MSDS are very important to Nabisco employees because they provide written information (or data) about how to use, handle, and store the chemical safely. Each MSDS may look a little different, but they all give the same basic information. If a sanitation employee has questions about a MSDS sheet, he/she should ask a supervisor. The sheet has the following sections:

- 1. Chemical Identification
- 2. Hazardous Ingredients
- 3. Physical Data
- 4. Fire & Explosion Data
- 5. Health Hazards
- 6. Reactivity Data
- 7. Spill or Leak Procedures
- 8. Special Protection
- 9. Special Precautions



Questions:	Please fill in	the blank or	check the	correct answer.
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1.	After reading the paragraph, what is your definition of a MSDS sheet?
2.	What are the major sections of a MSDS sheet?
3.	Why are MSDS sheets important?
4.	If an employee has a question about a MSDS sheet, who should he/she ask?
5.	Why do you think it is important to read a MSDS sheet?
6.	Every hazardous chemical used at Nabisco has a MSDS sheet that is organized in the same way? True False
7.	The MSDS sheet tells you how to use, andthe chemical safely.
8.	What can you find out by reading a MSDS Sheet?
9.	Most MSDS sheets have nine basic sections of information. True False



Activity 2 - Understanding the Contents of the MSDS Sheets

Objective (s): This activity will enable participants

- 1. The become familiar with the contents of MSDS.
- 2. To understand how most material data sheets are organized.

Materials Needed: MSDS sheet contents handout, MSDS with missing section names, pencils

Directions: Read the handout about the sections of a MSDS sheet. Notice the names of the sections in BOLD face type.



Contents of a Material Safety Data Sheet

The MSDS for each hazardous chemical in your work area tells you how to use, handle, and store the chemical safely. Each MSDS may look a little different, but all give you the same basic information. Read the information below to learn more about what's included in the different sections of a MSDS sheet. If you have any specific questions, you can check with your supervisor.

Chemical Identification. The first section of the MSDS helps you identify the chemical. It lists the name of the chemical, any trade names, and the chemical manufacturer's name and address. This section may also list an emergency telephone number.

Hazardous ingredients. This section lists what's in the chemical that can harm you. It also lists the concentration of the chemical to which you an safely be exposed, often listed as the permissible exposure limit (PEL) or the threshold limit value (TLV). These safe exposure limits are usually figured for average exposures over a typical work shift.

Physical Data. This section describes the chemical's appearance, odor, and other characteristics, percent volatile, for instance, is how much of the chemical evaporates at room temperature. It can be harmful if inhaled. Respiratory protection or extra ventilation may be needed.



Contents of a Material Safety Data Sheet

Fire & Explosion Data. Here you can find at what temperature the chemical ignites called the flash point. If a chemical is flammable, it ignites below 100°F. If it's combustible it ignites at 100°F or above. This section also lists extinguishing media - what will put out the fire safely-such as water spray, foam, or other type fire extinguisher.

Health Hazards. This section lists symptoms of overexposure, such as skin rash, burn, headache, or dizziness. It also tells you first aid and emergency procedures in case of overexposure, such as flushing your exposed skin running water for 15 minutes. It may also list any medical conditions that can be aggravated by exposure to the chemical.

Reactivity Data. Here you'll find whether the chemical "reacts" with materials or conditions. Incompatibility lists the materials, such as water or other chemicals, that cause the chemical to burn, explode, or release dangerous gases. Instability lists the environmental conditions, such as heat or direct sunlight, that cause a dangerous reaction.

Spill or Leak Procedures. This section tells you what to use to clean up an accidental spill or leak. No matter what the chemical is, always notify your supervisor right away. Before cleaning up a chemical spill, you may need to wear respiratory protection, gloves, safety goggles, or protective clothing. This section may also include notes on how to dispose of the chemical safely.



Contents of a Material Safety Data Sheet

Special Protection. Here you'll find a listing of any personal protective equipment (respiratory protection, gloves, eye protection) you need to work safely with the chemical. If protective equipment is needed, this section may list the specific types that are recommended, such as full-face mask respirator, rubber gloves, and chemical safety goggles.

Special Precautions. This section lists any other special precautions to follow when handling the chemical. This may include what to have nearby to clean up a spill or put out a fire, and what safety signs to post near the chemical. This section also lists any other health and safety information not covered in other parts of the MSDS.



Activity 3 - Identifying & Understanding the Contents of a MSDS Sheet

Objective (s): This activity will enable participants

- 1. To become familiar with the contents of a MSDS.
- 2. To understand how most material data sheets are organized.

Material Needed: Sheets with missing section names, pencils

Directions: Use the handout you just READ from Activity 2 about the contents of MSDS sheets. Now, fill in the missing section names on the MSDS sheets provided.





Material Safety Data Sheet

Haarmann & Reimt A MILES INC. COMPANY 70 Chambrio Ross Springheid, New Jersey 970

In Case of Emergency Call: CHEMTREC (800) 424-8300 For Other Information Call: (300) 422-1559

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Heart: 1 Filmonia,: 🔾

2 - Mace:

Seasoni):]

A. CHEMICAL MARE : ENZYME MODIFIED CHEODAX CHEESE (PROCESSED CHEESE TY

C. CLASSIFICATION : FLAVOR BATERIAL

0- 015 801 : 84

4. FLASH POINT (CC / DEG F) : MF

3. EXTINGUISHING HEDIA : (Y) HZO FOG: (Y) FOAH: (Y) CIZ: (Y) DRY CHEMI

C. SPECIAL PROCEDURES/UNUSUAL HAZARDS : USE SELF CONTAINED BREATHING ippinitus. Fire Will Gewerate Co, CO2, inc smoke.

D. STABILITY : STABLE UNDER NORMAL CONDITIONS OF STORAGE AND USE-

E. CONDITIONS/MATERIALS TO AVOID WAYOUR CONTACT WITH STRONG DXIDIZING AGENTS.

F. HAZAROOUS POLYHERIZATION POTENTIAL : NOME.

AR EYE : SAFETY GLASSES

· . SKIN : DILVEDLYENT PASISTEME GLOVES.

1. PESPIRATORY : RESPIRATORY : NOT REQUIRED

IN OTHER I USE IN A WELL MENTILATED AREA.

- BARDSURÉ LIMITS : NOT ESTABLISHED.



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Material Safety Data Sheet

Haarmann & Reiri 4 Ances (No. 100 MP4N 70 Damino Road Sompten, 144 Jersey)

In Case of Emery	gency Call:		
CHEMTREC (30)	0) 424-9300		
For Other Inform	ation Call: (50	٠J) ٠	422:1559
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AL INHALATION EXPOSURE : REMOVE TO FRESH AIR.

3. EYE CONTACT : FLUSH WITH WATER FOR 15 MINUTES. CONSULT PHYSICIAN IRRITATION CONTINUES.

VOL SKIM CONTACT : HASH HITH SOLP AND HATER.

O. OTHER : MONE.

V_

4. INGREDIENTS(S) POSING HAZARD : NOT APPLICABLE.

E. POUTE OF EXPOSURE AND EFFECTS OF OVEREXPOSURE : PROLONGED OR REPEA CONTACT MAY CAUSE SKIN IRRITATION. MAY CAUSE EYE [RRITATION]

VI.

A. IPPELRANCE AND ODOR : CREAM COLORED PASTE

3. PHYSICAL PROPERTIES : NE

A : C

4. SPILLS AND LEAKS : COLLECT ONTO IMERT ABSORBENT. PLACE INTO A SUITABLE CONTAINER.

E. DISPOSAL : DISPOSE DF IN ACCORDANCE WITH LICAL REGULATIONS.

V(II.

KEEP CONTAINERS TIGHTLY CLOSED, STORE IN 1 1501 DRY 4REA 444Y FROM HEAT 4ACTOINGEST SUNLIGHT.



Material Safety Data Sheet May be used to comply with ISHA's Hazard Communication Standard, 9 OFR 1910-1200, Standard must be consulted for specific requirements.

U.S. Department of Labor Occupational Safety and Health Administration (Mon-Mandatory Form) Form Approved OMS No. 1218-0072



IDENTITY (As Used on Legel and List)					
	Note: Black spaces are not cermined, if any item is not epolositie, or no information is evaluable, the usade must be marked to indicate that,				
Section (
Manufacturers Name AJINOMOTO CO., INC.		In OFFIC	201-4	\$3-1212	
Address (Number, Street, City, State, and ZIP TOKYO , JAPAN	೧ ೱ೧೪)		er for information	83-1212	
		Date Prepared 3-28-91			·
		Signature of Pres	parer (popular)		
Section II —		<u> </u>			
r sasidous Componenis (Specific Chemical Id-	ention Common Neme(st)	OSHA PEL	ACSIH TUV	Other Limits Recommended	in (secon
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(MONOSODIUM GLUTAMATE)					
		 -			
					
					
ection III — Physical/Chemical Ch	eracteristics				
ection III — Physical/Chemical Cha	 -				
Piling Paint	eracteristics SOLID	Specific Gravity (-			1.62
Piling Paint	SOLID				<u>!</u>
elling Polin; som Pressure (mm rig.)	SOLID 28.1625*	Specific Gravity (F			1.62 450 F
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iection III — Physical/Chemical Chaciling Point soor Pressure (mm Hg.) soor Density (4.8 • 1) publity in Warer 17g/100g R20 pressure and Cag/E OR ALMOST V ection 17 —	SOLID 28.1025° N/A ac 25°C	Specific Gravity (F Mening Point Evaporation Rate (But/I Acetate + 1	(; • C ₂ ;	IGHT PERTON	450 F 733 C NONE
etting Point about Prassures (mm High) about Density (A.R. + 1) bubling in Wester 1.7 g / 100 g R 20 bubling in Wester WHILE E OR AL MOST 9 about on 1 / about Print Wester Used)	SOLID 28.1025° N/A ac 25°C	Specific Gravity (* Mening Point Evaporation Rate (Buryl Adelate • 1	(₂ O • 1)		450 F 232 C NONE
esting Point soon Pressure (mm Hg.) soon Density (4.R + t) publity in Warer L7g/L00g R20 potentiance attai/Sept OR ALMOST & ection L/ —	SOLID 28.1025° N/A ac 25°C	Specific Gravity (F Mening Point Evaporation Rate (But/I Acetate + 1	(₂ O - 1)	IGHT PEPTO:	450 F 733 C NONE
eding Point For Pressure (mm Hg.) For Density (F.R. + I) For Density (F.R. + II) SOLID 28.1025° N/A at 25°C WHITE NEEDLES	Specific Gravity (Fundamental Systems Point Systems Point Systems Point Systems Point Systems Point	(₂ O - 1)		450 F 232 C NONE	
eding Point about Pressure (mm Hg.) about Density (A.R. + 1) bubling in Water 1.7 g / 100 g R. 20 bubling in Water 4.7 g / 100 g R. 20 bubling in Water WHILE OR ALMOST & edition 17 == about District Water 1.11 To ESTABLISHED Color (A. 100) (198.)	SOLID 28.1025* N/A ac 25*C WHITE NEEDLES TER OR CO2 MA	Specific Gravity (Fill Mening Point Evaporation Rate (Buttle Acetate + 1) O.2. POWDER Flammable Units NON-FLAM	(₂ O - 1)		450 F 232 C NONE



Section V —		
young	Unstable	Cenditiens to Arad
	State X	DECOMPOSES AT TEMPERATURES ABOVE 375°
ncompatibility ((Materials to Avoid)	NONE REPORTED
	mpasition or Syprocu	
<u> </u>	May Occur	Conditions to Area
Hazardous Polymerication		
	WAII NOI COOM	X NONE
Section VI –		Skin? Ingestion?
Route(s) of Entir	··	station? Skin? K
Health Hazzres	(Adult and Chronic)	
G FN FP	LALLY RECOS	NIZED AS SAFE
Cardinogenicir,:	: NT	P? IARC Monographs? OSHA Regulated? NO
		
Signs and 6	rator s of Exposure	
	·	
		CONTACT MAY CAUSE BYE IRRITATION.
Medical Concil Generally Aggr	tions reveled by Excesura	
NONE		
· —	d First Aid Procedure	NON-TOXIC SUBSTANCE. FLUSH. EYE WITH PLENTY OF WATER-
		TTENTION IF LARGE AMOUNT IS INGESTED
Section VII		at is Released or Spilled
ORDI	NARY. NO	HAZARD RESULTS FROM SPILLAGE.
Waste Discos	al Method	EP UP AND PLACE IN SUITABLE CLEAN, DRY CONTAINEDS FOR
RECLAM	ATION OR L. of Betteken in Hance	ATER DISPOSAL. DO NOT FLUSH INTO SEWER
		AL CONDITIONS OF TEMPERATURE AND HUMIDITY IN CLOSED
Chair Premi	CONTAI	NERS:
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Section V		
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	t is Claiming or Equ	15.T \$10
	: 2:10:015	FOA BEST COPY AVAILABLE
		MOME 394 BEST COLL AVAILABLE



Activity 4 - Becoming Familiar with the Contents of a MSDS Sheets

Objective (s): This activity will enable participants

- 1. To practice reading different MSDS Sheets.
- 2. To practice indentifying the sections of the MSDS Sheets.

Materials Needed: MSDS sheets, color highlighters

Directions: Read through the MSDS sheets provided. Pay close attention to the section names. Use different color highlighters to mark the sections of the sheet as directed by the chart below. You may recognize two of the sheets from Activity 3. However, this time all of the section names are on the sheets.

MSD	S Sheet Section	Highlighter Color
1.	Chemical Identification	Red
2.	Hazardous Ingredients	Green
3.	Physical Data	Blue
4.	Fire & Explosion Data	Red
5.	Health Hazards	Green
6.	Reactivity Data	Blue
7.	Spill or Leak Procedures	Red
8.	Special Protection	Green
9.	Special Precautions	Blue





Material Safety Data Sheet

Haarmann & Reimer
4 MILES INC. COMPANY
70 DIAMORIA PORCE
Schoolsheid, New Jersey 0703:

" CHEMTRE	Emergency Call: 0 (800) 424-9300 PAGE 1 of ormation Call: (800) 422-1559	Hazard Present () 10 9830 Hazard Ra
-		Farmasiny: ुँ 2 = Moderate Featurity: ुँ 3 = Serious 4 = Severe
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	4. PRODUCT MAME : 263092 DAFITEEN NOF-247M(COLORE	01
٠.	R. CHEMICAL MAME TO ENZYME MODIFIED CHEDDAR CHEESE	(PROCESSED *CHEESE TYP
	C. CLASSIFICATION : FLAVOR MATERIAL	11-1/13 8481 42
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	AN FLASH POINT (CC-V-DEG-F) :- NF838431343A TO REDIA : 074414 3. EXTINGUISHING MEDIA : (Y) H20 FDG; (Y) FOAM; (Y) FOR TOTO TITLE TO ETOPAS C. SPECIAL PROCEDURES / UNUSUAL HAZARDS : USE SELF OF APPARATUS. FIRE WILL GENERATE CD; CC2, AND SHO	/) CIZ: (Y) DRY CHEMIC
• • • •	D. STABILITY :- STABLE- UNDER-NORMAL-CONDITIONS OF S TALL 1.189-4 E. CONDITIONS/MATERIALS-TO-AVOID-4-AVOID CONTACT & AGENTS. STEVA DE 1.000 946	
	F. HAZARDOUS POLYMERIZATION POTENTIAL : NONE.	1012747 .5
	4. EYE : SAFETY GLASSES	
	A. BKIN : DILYSDLVENT PESISTENT GLOVES.	
	C. FESPIRATERY-: RESPIRATERY : NOT REQUIRED	
	O. ITHER : USE IN A WELL-VENTILATED AREA.	
	E. EXPOSURE LIMITS : NOT ESTABLISHED.	



Material Safety Data Sheet

Haarmann & Reimer A MILES INC. COMPANY TO DIATION FROM Somphale, New Jersey 07081

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Hearn: 10 : 5 0 = Insignate

	PRODUCT : 263092	Flammability: © 2 - Moderate Reamviry: © 3 - Serious 4 - Severe
	···FIRST AID	
<u>.</u>	IMHALATION EXPOSURE : REMOVE TO FRESH AIR.	
3.	EYE COMTACT : FEWSH WITH WATER FOR 15 MINUTES. [RPITATION CONTINUES.	
ς.	SKIM CONTACT : HASH WITH SOAP AND WATER.	.1. ZAD (-74
ા.	OTHER : NONE.	
٠.		
	INGREDIENTS(S) POSING HAZARD = NOT APPLICABLE. (1) 1-83- (1) = 12 37- FOUTE OF EXPOSURE AND EFFECTS OF OVEREXPOSURE CONTACT HAY CAUSELSKIN IRRITATION. HAY CAUSE (2) 1 - 2 - 2 - 2 - 2 - 2 - 2 - 2 - 2 - 2 -	: PROLONGED OR REPEAT
	VI. PHYSICAL DATA	
·	APPEARANCE AND ODDR : CREAM COLORED PASTE	
₹.	PHYSICAL PROPERTIES : NF	9414F
	- VIII-SPILL - LEAK - AND DISPOSAL PROCEDUR	ES
· ·	SPILLS AND LEAKS TOULLECT ONTO THERT ABSORBENG SUITABLE CONTAINER.	T. PLACE INTO-A
÷.	DISPOSAL : DISPOSE OF IN ACCORDANCE WITH LOCAL	PEGULATIONS.



- EAT AND DIRECT SUNLIGHT.

VIII. HANDLING AND STORAGE PROCEDURES

KEEP CONTAINERS TIGHTLY CLOSED. STORE IN 1 COOL DRY AREA AMAY FROM



Haarmann & Reimer (A MILES INC. COMPANY 13 Diamono Poso

Springtiero, New Jersey (1703)

Material Safety Data Sheet

in Case of Emergency Call: CHEMTREC (300) 424-9300

For Other Information Call: (500) 422-1559

_ PRODUCT : 265092

PAGE : 3

Hazard Present

Hazard Rati

Hesto: 1

3 = Insignificar 1 = Slight

Plammability: 🗓

2 = Moderate

Ревозилу: 🖯

3 = Senous

i = Severe

BEST COPY AVAILABLE

ERIC

Full Text Provided by ERIC

THIS IMPORMATION IS ACCURATE TO THE BEST KNOWLEDGE OF MAARMANN & FELMER COMPLETE OF THIS PRODUCT.

-				
Material Safety Data Sheet		U.S. Department of	1 = 0.	7
May be used to comply with		Occupational Safety and Ha	Ul	//:
PSHA's Hazard Communication Standard.		- (Non-Mandatory Form)	o-ministration	
.9 CFR 1910.1200. Standard must be consulted for specific requirements.		Form Approved		•
	·····	OMS No. 1218-0072		
IDENTITY (As Used on Label and List)	· · ·	Note: Siènik speces ere not sent information is evellesie, the	vined. I any item is not to a specie must be marked	essionesia, or no
Section (-		1.77	is the case that,
Manufacturer's Name AJINOMOTO CO., INC.	•••	NJ OFFICE: 201	-483-1212	
Address (Number, Street, City, State, and IJP Code) - TOKYO, JAPAN		Telephone Number for Information	·	·
		Date Prepared	-488-1212	
		3-25-91		
<u> </u>	<u>** · · · · · · · · · · · · · · · · · · </u>	Signature of Preparer (optional)		
Section II — Hazardous Ingredients/Iden	tity Information	1		n. :
Hazardous Components (Specific Chemical Identity; C	ommon Name(s))	" OSHA PEL " ACGIH TUV	Other Limits	
				in (potons
MONOSODIUM LEGLUTAMATE MON	NORYDRATE			
(MONOSODIUM GLUTAMATE)			7. U	· · · · · · · · · · · · · · · · · · ·
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ection III — Physical/Chemical Character				
ailing Paint	-SOLID	Specific Gravity (H ₂ O = 1)		1.62
250 Pressure (mm Hg.) : 2.00 m = 1.00 m · 1.00	<u> </u>	Making Point		
Ecor Density (AIR = 1)	- 26:-1025°		<u> </u>	450.F
• • • • • • • • • • • • • • • • • • • •	_N/A	(Butyl Acetate = 1)		
Augusty in Water 17g/100g "Hg0 at 2	5°C			NONE
presented and Odor WHITE OR ALMOST WHITE	NEEDLES	OR POWDER WITH A S		
ection IV — Fire and Explosion Hazard I	Data	on longer with x s	SEIGHT PEPTO	NE ODOR
esh Point (Method Used)	1	Flammable Umici	I LEL I	11-1
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2	- Health Hazard Da			_	<u> </u>
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OMB No.71215-50 Espiration Date 05/51/6

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Indianapolis, IN 46201	and Syn:	"Sour Sta		
	Chemica		formula	
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ection II - Hazardous Ingredients - None				
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Activity 5 - Identifying the Contents of a Material Safety Data Sheet (MSDS)

Objective (s): This activity will enable particpants

1. To practice identifying the sections of MSDS Sheets.

Materials Needed: MSDS Sheets

Directions: Answer these questions noting what section of a MSDS Sheet you would find the information. Remember that most MSDS sheets have nine sections. Some information such as regulatory information or how to transport the mateiral maybe included in the special precautions or a separate section. Put the letter that corresponds to the correct section of the MSDS in the space provided.

- a. Chemical Identification (General Information)
- b. Hazardous Ingredients
- c. Physical Data
- d. Fire & Explosion Data
- e. Health Hazards (Toxicity Information)
- f. Reactivity Data
- g. Spill or Leak Procedures
- h. Special Protection
- i. Special Precautions (Regulatory & Transport Information)

1	_What special protection should be worn when handling chemicals?
2	_How to clean up a chemical spill?
3	_What conditions may make a chemcical explode?
4	_Where and how to store a particular chemical?
5	_ls the chemical hazardous to may health?
6.	Who is the manufacturer of the chemical?



7	_What kind of a chemcial am I working with?
8	What extra precautions should I take when handling a chemical?
9	What other kind of name the chemical may be called on the market?
10	What is the make-up or ingredients of a particular chemical?



Activity 6 - Working with MSDS Sheets

Objective (s): This activity will enable participants

1. To practice reading MSDS Sheets.

Materials Needed: Pencil, MSDS Sheet for Limonene, Sodium Chloride and Solution S0636, PA-2.

Directions: Read and MSDS sheets provided. Notice the names of the sections as you read these sheets. Then answer the questions below for each of the products below.

Limonene

1.	What is the this product's boiling point?
2.	In what section did you find the boiling point information?
3.	What precautions should be takens when handling and storing this product?
4.	What is the extinguishing media for this product?
	In what section did you find information about the extinguishing media?
Sodi	um Chloride
1.	Is this product regulated under OSHA Hazard Communication Standard?
2.	This product can be described as a white crystalline solid with slight halogen odor? Yes No



3.	What kind of medical conditions can be aggravated by exposure to this product?
4.	What steps should be taken if this product is released or spilled?
5.	Gloves, goggles, and protective clothing must be worn when handling this chemical? True False
Solut	tion S0636, PA,2
1.	What is the precautionary label on this solution?
2.	Does this solution have color? Yes No
3.	This solution is regulated by OSHA. True False
4.	What is the spill control or recovery for this solution?







ERIC

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GENERAL INFORMATION -					777	
TRADE NAME (COMMON NAME-OR SYNO	NYK)			C.A.SX		
CHEMICAL NAME(S)	-	FORMULA		MOLECULA: 53.44-		
MANUFACTURER(S)-NAME-AND ADDRESS Cargill Incorporated - Salt Diversor Selt Diversor S	S	1 -	(Ge	National eneral Section 227-	rvices	_Admin
CONTACT Director-Quality Admin.	1	3-NO	DATE 3/1/8			REVIS 8/93
I. HAZARDOUS INGREDIENTS/IDENTI	TY INI	CORMATION -	. 71.3.3	~ ∶ × (:		* 51:25
Hazardous Components(Specific Chemical-Identical and/or Common Name(s))	ity;_	OSEA PEL ACG	IE TL	Other Lizit	si	
None						
THIS PRODUCT IS NOT REGULATED U	ONDER:	72,62777				. V. L. TVB TS
- S.A.R.A. Title III	J	urd,29_CFR 19	10.126	ים. מודעד בי	IC'S ST	
- S.A.R.A. Title III		:31074 5	10.120			705A3
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- S.A.R.A. Title III	RISTIC	SPECIFIC GR. MELTING POIL EVAPORATION	AVITY NT (°C RATE	(H ₂ 0=1)		1415
- S.A.R.A. Title III .oldecites II. PHYSICAL/CHEMICAL CHARACTER BOILING POINT (760nn Hg)(°C) - 1 VAPOR PRESSURE (nn Hg/747°C) VAPOR DENSITY (Air=1)	2.4	SPECIFIC GR	AVITY NT (°C RATE	(H ₂ 0=1)		IATE

ERIC Full Text Provided by ERIC





FIRE AND EXPLOSION HAZARD DATA

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		TI MANADIT TO TO TO	
FLASE POINT (Method	a usea)	FLAMMABLE LIMITS	
Not Applicable.		LEL NA UEL-	<u></u>
<u> </u>			
EXTINGUISHING HEDİ	<u> </u>	· v. de	
Not-Applicable.	This-product-is-nonflammable		·
	ING PROCEDURES/EQUIPMENT		
Not Applicable.			
	·/ page :	= , <u></u>	<u></u>
UNUSUAL FIRE AND E	XPLOSION HAZARDS COLORS		المنتونية
None 10-01			e &C.S.
BEYCLIAILA DYLY.			
STABILITY "	5374 2 1859-195 (CTS)		
C+n+7 =	Conditions To Avoid Conta		مستنسية جي
Stable X	CONGLETIONS TO WASTE SECONDS	scrong aciasin	3
Unstable ::		E Connection	25.25.25.25.25.25.25.25.25.25.25.25.25.2
			1979 E
INCOMPATABILITY - (Ha	aterials to Avoid):	अध्येत्राच्या विकास । प्राप्ता च्या विकास	
Becomes corrosive	to metals-when-wet.		
F17170000 0000000	ITION-OR-BYPRODUCTS:		
	ne gas when in contact with s	trong acids. I TOTOCK	it SIHT
 		<u>م بر میں بر میں میں میں میں میں میں میں میں میں میں</u>	
EAZARDOUS POLYMERIA	ZATION		1.2 - 1
May Occur	Conditions To Avoid: Not A	mmlicanle F	the state of
	COMMITTIONS TO BAOTH. HOUR		· state E
Hill Not Occur X		:	
		<u>· · · · · · · · · · · · · · · · · · · </u>	i
. EFALTE HAZARD I	DATA	••	_
ROUTE(S) OF ENTRY	The state of the s		
		F : 1	
Inhalation? May cau	ise mild irritation of nose a	nd throat. 0.91	imina;
Skin? Dust ma	ey cause mild irritation.		acur
<u> </u>	The grant of the same of the s		<u> </u>
ingestion? Ingesti	ion of-large amounts may caus	e gastrointestinal ups	et Netty /
EALTE EAZARDS (ACT	ite And Chronic)	* * * * * * * * * * * * * * * * * * *	
ngastion of large	amounts (greater than 0.1 po	und) can cause gastroi	ntestina
Pset and irritation	on of the stomach.		1.7
and lilitebit O app <u>lican</u> io infor	mation found for chronic sys		

VI. HEALTE HAZARD DATA (Continued)

	
CARCINOGENICITY	Responsible
NTP? Not-listed-as a carcinogen or nutagen	7.7
TARC Monographs?acNottlisted.as a carcinogen or nutagen	1: 30 (\$50001) TOS
OSEA-Regulated? Not-listed-as a carcinogen or mutagen	17
SIGNS AND SYMPTOMS SOPEMAPOSURE FILED TO ALL TO THE	
Inhalation: Slight irritation of the nose; sneezing.	SKOTTULOGER SEED
Skin Contact: Irritation; inflamation.	THE PARTIE OF THE
Ingestion: Nausez; vomiting. (ATM NIL WAY)	CTICEROES ABOLVEISES
MEDICAL-CONDITIONS-GENERALLY-AGGRAVATED-BY-EXPOSURE	TOPETO
In some cases of confirmed hypertension, ingestion may	resultan elevated
plood pressure: [This applies only to salt-sensitive i	individuals.)
EMERGENCY AND FIRST AID PROCEDURES of debilique to a	Special Special
Inhalation: If person breathes large quantities, remo	we to fresh air ates
once. If breathing stops, sapply artificial respiration	v imediately:
Skin Contact: Remove clothing from affected area. Hash	skin thoroughly 3.513
Rinse carefully. For eye contact; flush with water inm	rediately 70 lifting 9550.
eyelids occasionally.	The section of the se
Ingestion: Less than a few grams would not be harmfu	1 For largery
quantities, drink clarge amounts of water or milk.	
<u> </u>	
II. PRECAUTIONS FOR SAFE HANDLING AND USE	. ಸಿಕ್ಷಣ ಪ್ರಚಿತ್ರ ಅವರ ಸಿಸಿ
STEPS TO BE TAKEN IN CASE MATERIAL IS RELEASED OR SPITE Contain spills to prevent contamination of water supply system. Vacuum or sweep into containers for proper dis	/ or samitary sewer 💮 🦈



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PRECAUTIONS FOR SAFE EANDLING AND USE (Continued) VII.

WASTE DISPOSAL METEOD

For disposal of this material as a waste, act in accordance with all applicable Federal, state, and local waste management regulations.

PRECAUTIONS TO BE TAKEN IN HANDLING AND STORAGE Avoid humid or wet conditions as product will cake and become hard.

OTHER PRECAUTIONS Not Applicable.

CONTROL MEASURES VIII.

RESPIRATORY PROTECTION (Specify Type) NIOSH/MSHA approved respirator for particulates.

VENTILATION Local Exhaust Ventilate as required to maintain airborne particulates below occupational exposure limits.

Mechanical (General) Dust collection equipment may be employed.

Special/Other not applicable.

PERSONAL PROTECTIVE EQUIPMENT

Protective Gloves Normal work gloves are adequate.

Eyeglasses or goggles should be worn in dusty areas. Eye Protection

Other Protective Clothing Or Equipment Protective clothing may be worn in dusty areas, but is generally not required.

Work/Hygiene Practices Warm water showering and handwashing is suggested after working in extremely dusty areas.

All statements, technical information and recommendations contained herein are, to the best of our knowledge, reliable and accurate; however, no warranty, either express or implied, is made with respect thereto, nor will any liability be assumed for damages resultant from the use of the material described.

It is the responsibility of the user to comply with all applicable federal, state, and local laws and regulations. It is also the responsibility of the user to maintain a safe workplace. The user should consider the health hazards and safety information provided herein as a guide and should take the necessary steps to instruct employees and to develop work practice procedures to ensure a de work environment.

This information is not intended as a license to operate under, or a recommenda tion to practice or infringe upon any patent of this Company or others covering W process, composition of matter or use.



PRODUCT

SOLUTION S0636 PA-2

Emergency Telephone Number

Medical (800) 452-5378 (24 hours)

(800) I-M-ALERT

SECTION 1 PRODUCT JDENTIFICATION	1 111111
TRADE NAME: SOLUTION S0636 PA-2 DESCRIPTION: PA-2, very dilute aqueous solution of a quaternary	amine *
NFPA 704M/HMIS RATING: 0/0 HEALTH 0/0 FLAMMABILITY 0/0 REACTI 0=Insignificant l=Slight 2=Moderate 3=High 4=Extreme	VITY O OTHER*
SECTION 2 HAZARDOUS INGREDIENTS	া ল সামান্ত্ৰী
Our hazard evaluation of the ingredient(s) under OSHA's Hazard C Rule, 29 CFR 1910.1200 has found none of the ingredient(s) hazar	ommunication () (
SECTION 3 PRECAUTIONARY LABEL INFORMATION	
Do not take internally	
SECTION 4 FIRST AID INFORMATION	
Flush contacted area with water.	
SECTION 5 HEALTH EFFECTS INFORMATION	:01:15 Astr22
PRIMARY ROUTE(S) OF EXPOSURE: Eye, Skin	12 1100 1
EYE CONTACT: Non-irritating. SKIN CONTACT: Non-irritating.	
SYMPTOMS OF EXPOSURE: A review of available data does not ident symptoms from exposure not previously mentioned.	
SECTION 6 TOXICOLOGY INFORMATION	
TOXICITY STUDIES: No toxicity studies have been conducted on the	nis product.
SECTION 7 PHYSICAL AND CHEMICAL PROPERTIES	
SOLUBILITY IN WATER: Completely	Odorless D-1298
2.202.20	≟-70 ·

NOTE: These physical properties are typical values for this product.





PRODUCT

SOLUTION S0636 PA-2

Emergency Telephone Number

Medical (800) 462-5378 (24 hours)

(800) I-M-ALEST

SECTION 8 FIRE AND EXPLOSION INFORMATION

FLASH POINT: None

EXTINGUISHING MEDIA: Not applicable

UMUSUAL FIRE AND EXPLOSION HAZARD: None

SECTION 9 REACTIVITY INFORMATION

INCOMPATIBILITY: None known

THERMAL DECOMPOSITION PRODUCTS: Not applicable

SECTION 10 PERSONAL PROTECTION EQUIPMENT

RESPIRATORY PROTECTION: Respiratory protection is not needed.

VENTILATION: General ventilation is recommended.

PROTECTIVE EQUIPMENT: Safety glasses should be worn when handling any

liquid product.

SECTION 11 SPILL AND DISPOSAL INFORMATION

IN CASE OF TRANSPORTATION ACCIDENTS, CALL THE FOLLOWING 24-HOUR

TELEPHONE NUMBER (800) I-M-ALERT or (800) 462-5378.

SPILL CONTROL AND RECOVERY:

Flush to laboratory drain or sewer with water.

DISPOSAL: If this product becomes a waste, it does not meet the criteria of a hazardous waste as defined under the Resource Conservation and Recovery Act (RCRA) 40 CFR 251, since it does not have the characteristics of Subpart C,

nor is it listed under Subpart D.

Flush to laboratory drain or sanitary sewer with water.

SECTION 12 ENVIRONMENTAL INFORMATION

If released into the environment, see CERCLA in Section 14.

SECTION 13 TRANSPORTATION INFORMATION

PROPER SHIPPING NAME/HAZARD CLASS MAY VARY BY PACKAGING, PROPERTIES,



PAGE 2 OF 5



PRODUCT

SOLUTION S0636 PA-2

Emergency Telephone Number

Medical (800) 462-5378 (24 hours)

(800) I-M-ALERT

SECTION 14 REGULATORY INFORMATION

(CONTINUED)

Consult Section 11 for RCRA classification.

FEDERAL WATER POLLUTION CONTROL ACT, CLEAN WATER ACT, 40 CFR 401.15 (formerly Sec. 307), 40 CFR 116 (formerly Sec. 311): None of the ingredients are specifically listed.

CLEAN AIR ACT, Sec. 111 (40 CFR 60), Sec. 112 (40 CFR 61, 1990 Amendments),

Sec. 611 (40 CFR 62, CLASS I and II Ozone depleting substances):
This product does not contain ingredients covered by the Clean Air Act.

STATE REGULATIONS:

CALIFORNIA PROPOSITION 65:

This product does not contain any chemicals which require warning under California Proposition 65.

MICHIGAN CRITICAL MATERIALS:

This product does not contain ingredients listed on the Michigan Critical Materials Register.

STATE RIGHT TO KNOW LAWS:

This product does not contain ingredients listed by State Right To Know Laws.

SECTION 15 ADDITIONAL INFORMATION

None

SECTION 16 USER'S RESPONSIBILITY

This product material safety data sheet provides health and safety information. The product is to be used in applications consistent with our product literature. Individuals handling this product should be informed of the recommended safety precautions and should have access to this information. For any other uses, exposures should be evaluated so that appropriate handling practices and training programs can be established to ensure safe workplace operations. Please consult your local sales representative for any further information.

SECTION 17 BIBLIOGRAPHY

ANNUAL REPORT ON CARCINOGENS, U.S. Department of Health and Human Services, Public Health Service, PB 33-135855, 1983.

CASPRETT AND DOULL'S TOXICOLOGY, THE BASIC SCIENCE OF POISONS, Doull, J.,



PAGE 4 OF 5



PRODUCT

SOLUTION S0636 PA-2

Emergency Telephone Number

Medical (800) 462-5378 (24 hours)

(800) I-M-ALERT

SECTION 13 TRANSPORTATION INFORMATION

CONTINUED

AND MODE OF TRANSPORTATION. TYPICAL PROPER SHIPPING NAMES FOR THIS

PRODUCT ARE:

ALL TRANSPORTATION MODES : PRODUCT IS NOT REGULATED

DURING TRANSPORTATION

SECTION 14 REGULATORY INFORMATION

The following regulations apply to this product.

FEDERAL REGULATIONS:

OSHA'S HAZARD COMMUNICATION RULE, 29 CFR 1910.1200: Based on our hazard evaluation, none of the ingredients in this product are hazardous.

CERCLA/SUPERFUND, 40 CFR 117, 302: Notification of spills of this product is not required.

SARA/SUPERFUND AMENDMENTS AND REAUTHORIZATION ACT OF 1986 (TITLE III) - SECTIONS 302, 311, 312 AND 313:

SECTION 302 - EXTREMELY HAZARDOUS SUBSTANCES (40 CFR 355):
This product does not contain ingredients listed in Appendix A and B as an Extremely Hazardous Substance.

SECTIONS 311 and 312 - MATERIAL SAFETY DATA SHEET REQUIREMENTS (40 CFR 370): Our hazard evaluation has found that this product is not hazardous under 29 CFR 1910.1200.

Under SAFA 311 and 312, the EPA has established threshold quantities for the reporting of hazardous chemicals. The current thresholds are: 530 pounds of the threshold planning quantity (TPQ), whichever is lower, for extremely hazardous substances and 10,000 pounds for all other hazardous chamicals.

SECTION 313 - LIST OF TOXIC CHEMICALS (40 CFR 372):
This product does not contain ingredients on the List of Toxic Chemicals.

TOMIC SUBSTANCES CONTROL ACT (TSCA):
The chemical ingredients in this product are on the 8(b) Inventory List (40 CFR 710).

RESOURCE CONSERVATION AND RECOVERY ACT (RORA), 40 CFR 261 SUBFART C & D:



PAGE 3 OF 5



PRODUCT

SOLUTION S0636 PA-2

Emergency Telephone Number

Medical (800) 462-5378 (24 hours)

(800) I-M-ALERT

SECTION 17 BIBLIOGRAPHY

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THRESHOLD LIMIT VALUES FOR CHEMICAL SUBSTANCES AND PHYSICAL AGENTS IN THE WORKROOM ENVIRONMENT WITH INTENDED CHANGES, American Conference of Governmental Industrial Hygienists, OH.

Information on this MSDS has changed. The changes are indicated by asterisks on the right side of only the changed sections. This is an updated MSDS as required by OHSA's Hazard Communication Rule 29 CFR 1910.1200.

PREPARED BY: Ricky A. Stackhouse PhD., Toxicologist

DATE CHANGED: 05/28/95 DATE PRINTED: 07/01/95





Emergency Telephone Number	(000) 1 11 11 500
Emergonay Toloniana Alumbaa	
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PRODUCT	
DDODLIGE	



Reading Comprehension - Pesticide Application & Control

Activity 1 - Reading Comprehension

Objective (s): This activity will enable participants

1. To practice reading and applying information.

Directions: Read the paragraph below and answer the questions. You may refer back to the paragraph.

The Environmental Protection Agency has particular standards for pesticide application in and around food manufacturing plants. Specific employees are trained in the principles of applying pesticides safely for man and the environment. They are taught about application equipment, methods of application and the basic of insecticides, rodenticides, and avicides. Insecticides are used to kill insects. Rodenticides kill rodents such as field mice and avicides are pesticides used to control birds. These employees are required to be certified in compliance with EPA's Standards of Certification. The certification exam is administered by the Virginia Department of Agriculture and Consumer Services. At Nabisco, the employees who are certified to conduct pesticide application are called Utility Technicians.

Utility Technicians are aware of the pests that are associated with food manufacturing plants. Some of those pests include birds, weeds, rodents, and insects. The type and pests most likely to occur will depend on both the geographical location of the food manufacturing plant and the type of food being processed. These pests are able to damage, destroy, and contaminate. They must be controlled to protect the quality of the Nabisco's product. If quality is not maintained, federal and state agencies have authority to seize food products or take other action.



Questions:

1.	What would you say would be an appropriate theme for the paragraph above?
2.	What are the three kinds of pests that plague food manufacturing facilities?
3.	The kind of pests that are associated with a manufacturing plant depends upon the location of the plant and what country it is located in? Check one: True False
4.	What action can the state or federal agency take if food products are contaminated?
5.	What can pests do to food manufacturing plants products?
6.	The individuals at Nabsico that are certified to conduct pesticide control are called (circle one): a. Pesticide Agents b. Utility Technicians c. Pesticide Applicants
7.	Name three areas of training for those who apply pesticides in food manufacturing plants
8.	What kind of pesticide is used to control birds in a pest situation?
9.	Rodenticides are used to control insects? True False



Activity 2 - Reading Comprehension - Pesticide Control

Objective: This activity will enable participants

1. To practice reading and applying information

Directions: Read the paragraph below and answer the questions.

Understanding Pesticide Control for Birds

There are many species of birds in the United States, but only three are considered pests around food manufacturing plants. They are the English Sparrows (sometimes called the House Sparrows), Pigeons, and Starlings. Since these birds live in such close proximity to man, one would wonder how they can be such a pest.

They are considered pests in a manufacturing situation because their droppings can contaminate food products. Simply put, they can spread diseases. Their droppings have been known to plug gutters, cause roofs to leak, and they carry mites that can bite people.

Pesticide technicians can contain these birds in three ways: (1) setting traps (2) shooting them (3) using avicides or other pesticides to control them.

Questions:

1.	What are three ways Utility Technicians can control blids?	
2.	What is a common name for the English Sparrow?	
3	Why are birds considered pests?	



Activity 3 - Reading Comprehension--Pesticide Control

Objective: This activity will enable participants

1. To practice reading and applying information.

Directions: Read the descriptions below and answer the questions. Identify the pests described in the statements by filling in the blank with the correct letter.

A. English Sparrow

Grayish in color
3-4 inches long
Male has a black throat and small conical beak
Has an non-musical chirp and a creamy white egg

B. Pigeons

Varied colors
6-10 inches long
Fan shaped tail on take-off and landing
Head bobs and beak pointed down when walking
Voice is long, soft coo-oo-o
White eggs

C. Starlings

Body and wings gold-flecked Large spear-like bills that are yellow or olive Compact, short bodies, 4-7 inches long Bluish green eggs

D. House Mouse (Mus Muscualus)

Weighs 1/2 to 3/4 oz. Small head an body Fur, silky, dusky gray



E. Norway Rate (Rattus Norvegicus)
Weights 10-17 oz.
Blunt Muzzle head, heavy thick body
Fur, coarse, normally red-brown
to gray brown

F. Roof Rat (Rattus rattus) Weighs 8-12 oz. Pointed Muzzle head, siender body Fur, black and slate gray, tawny above, gray white-below, ta vny above, white to lemon belly

- G. German Cockroach

 Most common and widespread

 Small, about 3/4" long

 Yellowish brown with two dark-brown stripes
 behind head
- H. American CockraochLargest in the U.S.Adults grow to 2"Adults color is brown, the young pale brown

Questions:

7.	Common name is a House Sparrow?
2.	Bobs head when walking?
3.	Has bluish green eggs?
4.	Most common cockroach?
5.	Has silky, dusty gray fur?
6.	Weighs 10 to 17 oz. and is a rodent?
7.	Grows up to 2" as an adult insect?
8.	Has a pointed muzzle head and a slender body?



Activity 4 - Following Directions Drawing •

Objective - To have participants practice reading comprehension skills.

Directions - 1. Use a blank sheet of paper and follow the written directions below.

- a. Draw a triangle with sides of equal length in the upper right corner.
- 5. In the center draw a square about an inch on each side.
- c. Draw an arrow from the triangle to the square.
- d. Below the square draw five lines, one below the other, each the same length as the side of the square.
- e. Draw a circle in the lower left corner.
- f. Make a dotted line from the circle to the second line below the square.
- g. If the square is below the circle, color in the triangle.
- If an even number of the lines below the square are not connected to any of the figures, place an X in the square.



Activity 5 - Reading Comprehension - Pesticide Control

Objective: This activity will enable participants

1. To practice reading and applying information.

Directions: Read the paragraph and answer the questions.

The First Step, Know Your Common Pests

The first step in investigating and solving your pest problem is to determine the species of the pests that is troubling your operation. We understand that there are different nationalities of people. Well, the same is true for pests. Pest control programs have to be designed to target specific pests. The rule of thumb is to fit the pesticide to the pest.

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1.	What is the first step in solving your pest problem?
2.	What is the rule of thumb in designing pest control programs?
3.	General pest control programs are the most effective? True False



Activity 6 - Reading Comprehension - Pesticide Control

Objective: This activity will enable participants

1. To practice reading and applying information.

Directions: Read the pest descriptions below and answer the questions. Identify the pest described by the statement by filling in the blank with the correct letter.

A. Ants

Large head, elbowed antennae Narrow waist, no wings

B. Bed Bugs

Small rounded, dark brown No wings, may be engorged with blood

C. Bees

Light brown if honey bees with a hairy body

D. Booklice

Minute, place colored body No wings

E. Boxelder Bugs

Bright red and black Long antennae Narrow head with peak

F. Carpet Beetles

Adults, small rounded, brown Larvae elongate, brown body with long brown hairs

G. Centipedes

One pair of legs per body segment, long antennae



H. Millipedes

Two pair of legs per body segment Short antennae

I. Fleas

Adults, very small, laterally compressed No wings Bloodsucking parasite of warm-blooded animals

J. Clothes Moths

Adults, very small, pale white Wings pale white, without spots

K. Silverfish

Small, pale gray, elongate Antennae long, tail with long spines

L. Ticks

Adults, brown to dark brown Sometimes with white spots, eight legs Blood sucking parasites of mammals

M. Saw-Toothed Grain Beetle

A pantry pest Adults, small, dark brown with small spines on body region behind head, love to infest flour

N. Indian Meal Moth

A pantry pest
Adult, two colored wings, pale
gray and redish brown
Love all grain products

O. House Mouse

Adults have small eyes and small feet Tail is as long as the body
Adults are 2 1/2 to 3 1/2 in head and body length



P. Moth Flies

Adults, small, oval shaped Wings pointed and covered with hairs, body small and full of hair

Questions:

1.	These pests love gain products of all kinds?
2.	They have small eyes and small feet, and long tails?
3.	They do not have wings, narrow waist, and large head?
4.	They are bright read and black, with narrow head and peak?
5.	They're light brown and produce honey?
6.	They have one pair of legs per body part?
7.	Their wings are pointed and they are covered with hairs?
8.	They are blood sucking parasites of mammals?
9.	They have three long spines?
10.	The adults are usually brown, small and rounded?



Reading Comprehension - Fumigation

Activity 7 -Reading Comprehension

Objective: This activity will enable participants

1. To practice reading and applying information.

Directions: Read the paragraph below about fumigation. Then answer the questions.

What and Why of Fumigation

Fumigation is the process of distributing the pesticide chemicals called fumigants as a gas through space and materials. Fumigants are in the gas phase at effective temperatures, as compared to smokes, fogs, and aerosols which are dispersions of very fine particles or droplets.

The fumigation process requires that safety precautions, special equipment and specific knowledge. That is why individuals who do fumigation are required to have special licenses or permits. Only experienced and certified applicators should conduct fumigation.

Many factors affect the use and effectiveness of fumigants. The developmental stage and activity of a targeted pest is important. For example, active adult insects are easier to kill than inactive hibernating adults. The amount of free and open space in the area to be fumigated, the temperature, and the proximity of the product, the kind of roduct, the location of the pest within the product, and the structure^r to be fumigated all affect dosage and exposure period.

Temperature is the most important factor influencing the action of a fumigant on a pest. The dosage and exposure periods vary for most fumigants with the temperature. A fumigant gas should be spread evenly and quickly throughout the space to be treated. Therefore, air movement and diffusion is important.

(continued next page)



Sorption of fumigants is the association of the fumigant with the material and/or the surface being fumigated thus removing part of the fumigant from the vapor state. Both absorption and adsorption are reduced at higher temperatures. Adsorption is usually greater with fumigants of higher molecular weights and low vapor pressures.

As the moisture content of a commodity increases, it becomes more difficult for the fumigant to penetrate it. Adequate moisture, is required for the generation of some fumigants, and with living plants may reduce injury.

The condition of the structure and type of construction must be considered. Fumigation in vacuum chambers provides increased efficiency. Other general characteristics of the fumigants are important such as molecular weight boiling point, water, solubility and flammability.

Ques 1.	tions: What are the general characteristics of fumigants that must be considered?				
2.	Is it more efficient to spray in vacuumed chambers? Yes No				
4.	The temperature is the most important element to consider when using fumigants. True False				
5.	Fumigants are chemical gases. True False				



Reading Comprehension - Fumigation

Activity 8 -Reading Comprehension

Objective: This activity will enable participants

To practice reading and applying information. 1.

Materials Needed: Pencil, Chart handout on Fumigants Properties

Directions: Read the chart about the essential properties of fumigants that are commonly used in insect control. Then answer the questions.

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	Which formula is usually used as an ingredient of nonflammable mixtures?
2.	Which fumigant may be phytotoxic. It is safe for use on seeds but not recommended for fresh fruit or vegetables?
3.	What is the boiling point of Sulfuryl Fluoride?
4.	Which fumigants a nonflammable?
5.	What is the molecular weight of Chloropicrin?
6.	Is Hydrocyanic acid gas soluble in water? Yes No



Name and Formula	Molecular Weight	Boiling Point (°C. at 760 mm. pressure)	Solubility in Water (g./100 ml.)
Acrylonitrile	53.06	77.0	7.5 at 25° C.
Carbon disulphide	76. 13	45.3	0.22 at 22° C.
Carbon tetrachloride	153.84	77.0	0.08 at 20° C.
Chloropicrin	164.39	112.0	Insoluble at 20° C.
Ethylene dibromide	1 87. 88	131.0	0.43 at 30° C.
Ethylene dichloride	98.97	83.0	0.87 at 20° C.
Ethylene oxide	44.05	10.7	Very soluble at 20°C.
Hydrocyanic acid gas	27.03	26.0	Very soluble at 20°C.
Methyl bromide	94.95	3.6	1.3 at 25° C.
Phosphine	34.04	-87.4	Very slightly soluble
Sulfuryl fluoride	102.06	-55.2	0.075 at 2 5° C.

^{1/} From Monro, Manual of Fumigation for Insect Control.

Flammability (% by volume in air)	Commodities Treated and Remarks (Check labels for specific uses)
3-17	Tobacco and plant products; also for "spot" treatment. Injures growing plants, fresh fruits, and vegetables. Marketed with carbon tetrachloride.
1.25-44	Grain. Usually as ingredient of nonflammable mixtures.
Nonflammable	Only weakly insecticidal. Used chiefly in mixture with flammable compounds in grain fumigation to reduce fire hazard and aid distribution.
Monflenmâble	Grains and plant products. Safe with seeds; injurious to living plants, fruit, and vegetables. Highly irritating lachrymator. Bactericidal and fungicidal.
Nonflammable	General fumigant. Particularly useful for certain fruit; may injure growing plants.
5-15	Seeds and grains. Usually mixed with carbon tetrachloride.
3-80	Grains, cereals, and certain plant products. Toxic at practical concentrations to many bacteria, fungi, and viruses. Strongly phytotoxic and affects seed germination.
5-41	General fumigant, but may be phytotoxic. Safe on seeds but not recommended for fresh fruit and vegetables.
Monflammable	General fumigant. May be used with caution for nursery stock, growing plants, some fruit, and seeds of low moisture content.
Highly flammable	Grain fumigant; gas generated from tablets of aluminum phosphide.
Nonflammable	Wood destroying and household insects, but not for food or drug products. Phytotoxic but little effect on seed germination.

Betty just arrived home late from work and has to prepare a dessert to take to a PTA function tonight. She has only one hour to prepare the dessert and get to the school.

These are the items Betty has available to her:

5 lb. bag sugar 1 box salt 1 dozen eggs	<pre>pie crust mix l bottle vanilla extract l can cream of tartar</pre>	1/2 lb. margarine lemon extract 1/2 box of Nilla
l qt. milk	one large lemon	Wafers 1/3 box of Ritz crackers
2 lb. bag flour	l can cinnamon	1/2 dozen bananas

Read the recipes and the labels on the following pages and answer the following questions.

- 1. Does Betty have all the ingredients she needs to make each one of these desserts?
- 2. Does Betty have the right quantity of the ingredients that she needs to make each of these desserts?
- 3. Which recipe would require the most time to prepare?
- 4. What ingredients do the two recipes have in common?
 - 5. According to the label, how many cookies are in the Nilla Wafers box?
 - 6. According to the label, how many crackers are in t e Ritz box ?
 - 7. Which of the two desserts do you think Betty should make and why?





ONICINAL BANANA PUDDING

MAKES to (1/2 CUP) SETIVINGS 3/4 cup granulalod sugar 1/3 cup all purpose flour

Dash of salt 4 eggs, soparated, at room tomperaturo

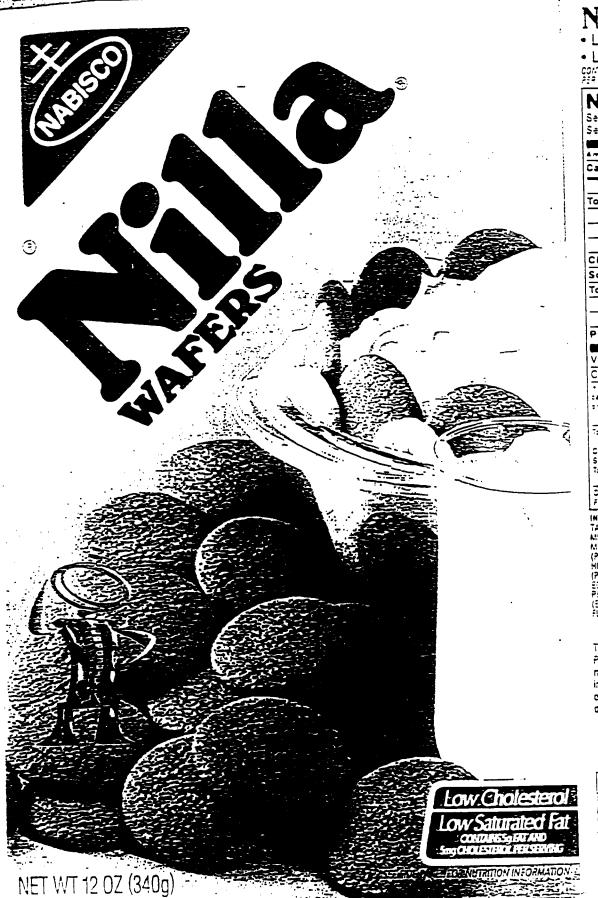
tongazinik 2 cups milk 1/2 toaspoon vanilla oxtract 35 to 45 NILLA Walors

5 to 6 medium sizo fully ripo bananas, slicod Bosorvo 1 banana and 10 to 12 Fill.LA Waters for garnish,

Combine 1/2 cup sugar, flour and salt in top of double boilor. Sier in 4 egg yolks and milk; blend well Cook, uncovered, over boiling water, sitering constantly until thickened. Retluce heat and cook, sitering occasionally, for 5 minutes. Remove from heat; add vanilla. Spread small annount on bottom of 1-1/2-quart cassorole; cover with layer of NILLA Wafers. Top with layer of sliced bananas.

Pour about V3 of gustard over bananas. Confinue to layer waters,

bananas, and custard to make 3 layers of each, ending with custard. Beat egg whites until still but not dry; gradually add remaining 1/4 cup sugar and beat until still peaks form. Spoon on top of pudding, spreading to cover entire surface and soaling well to edges. Bake at 425 °F. for 5 minutes or until deficately frowned. Cool slightly or chill, Just before serving, garnish with banana slices, then NIL.CA Wafers upright around edge of dish, as pictured on package.



Nilla Wafers...

- · Low Cholestero!
- Low Saturated Fat contains so part and sing photostepole per serving.

 As a serving.

 The contains a serving of the c

Nutrition Facts

Serving Size 8 cookies (32 g) Servings Per Container Abbut 11

Amount Per Serving	
Calories 141 Carones	Hom Fat 40
44 (Delly Velue .
Total Fat 5ç	7 ::
Saturated Fat 1g	5%
Polyunsaturated Fat 0g	
Monounsaturated Fat 1	.5g
Cholesteral 5mg	2 %
Sodium 105mg	4%
Total Carbohydrate 2	49 84
Dietary Fiber 0ç	0 ::
Suçars 12ç	

Protein 2ç

Vitamin A 0%	Vitamin C 04
Calcium 2%	tron 4%
e Percent Daily Values calories et. Your Sally I	
price et depending ont	your salorie h ee 13:

	20.2.43	4.343	
Total Fat	Less than	15;	11;
\$41 F41	Less than	20;	255
Choresters!	Less than	300mg	300 mg
Socra Til	Less than	2400mg	2400m;
Taial Carponys	:2::	3039	3753
Decary Fiber		Zág	30 g

Calories per gram: Fat 6 - Carponytrate 4 - Protein 4

INGREDIENTS: ENRICHED WHEAT FLOUR (CO-TAINS NIACIN. REDUCED IRON, THIAMIN MONOWITAGE (NTAMIN 2.], RISOFLAMIN (MT. MIN 2.]), SUGAR, VESETARJE SHORTENIN (PARTICLLY HYDROGENATED SOYSEAN OIL HIGH REUCTOSE CORN SYRUP, WHEY, BUTTE (PASTERFORD) CREAM, SALT, ANNATIO COLOR FISSES, LEAVENING (BAKING SODA, CALLOU PROSPHATE), SALT, MONO-AND DIGLYCERODI (EMUSCHER), VANILLA EXTRACT, ARTIFICU FLANTE.

This seriege is said by weight, not by volunt Promet as not as pharmoene by modern aud main equipment, it contains that net weigh indicated, it it does not appear full with corned, it is because contents have send during snipping and handling.

NABISCO

EAST FAMOUER, MU07905 MADE HE U.S.A. MODEL BAKERIES ... COAST TO COAST O A FEISCO. MIC









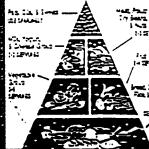
Pasiry for 7110-crusi g-inch pla 33 HITZ Crackers, coarsely proken (2000: 1 3:4 cups crumos)

- כטשב יייפופו

- 2 teaspoons cream of tana: epica inon laure
 - Graied rind of one lamon 2 IZDIZEDOORS BLUE BONNET
 - Naderaple Oil Spiese
- 1/2 leaspoon rigund connamon

Roll out haif the pastry and line a g.inch pie plate, place crackers in prepared ciusi. In saucepan, over high heat, heat water, sugar and cream of tartar to a boil; simmer for 15 minutes. Add Ismon juice and rind: cool. Pour syrup over crackers. Dot with spread; sprinkle with cinnamon. Acil out ramaining pastry, place over Die. Trim, seal and flute adges. Slit 100 crust to allow steam to escape. Bake at 425 F for 30 to 35 minutes or until crust is crisp and volden. Cool completely.

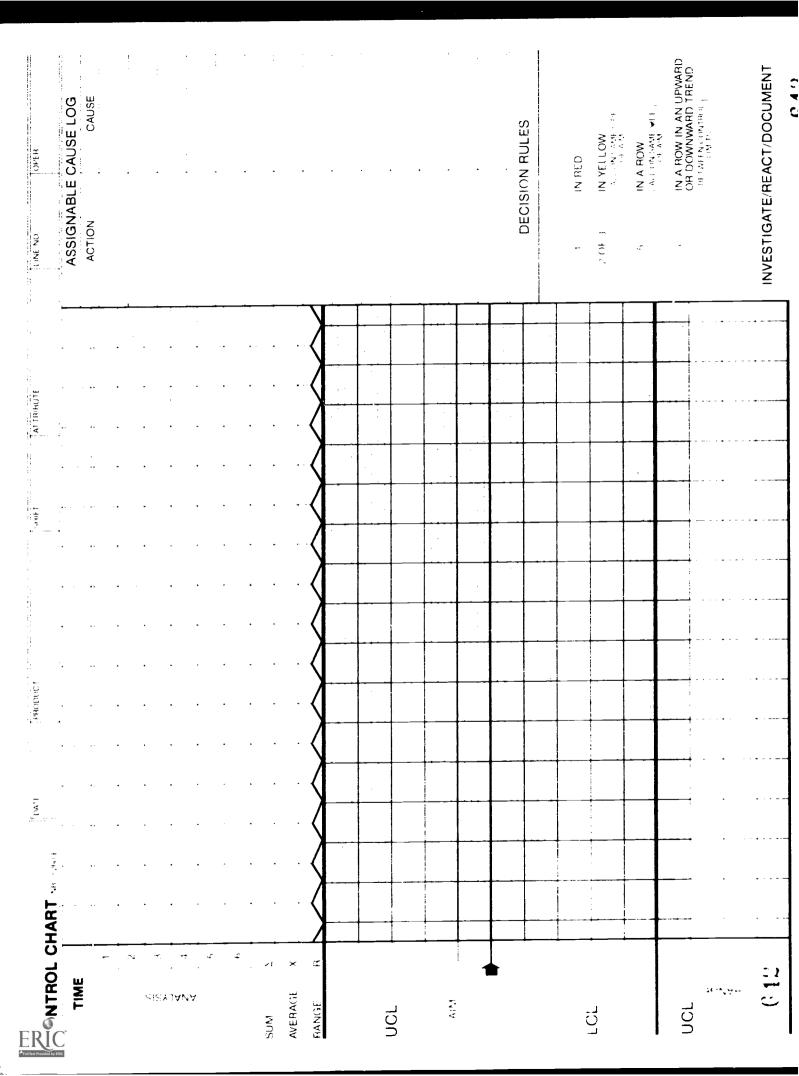
Food Guide Pyramic



- The Food Guide Pyramid sh how to build a healthful diet cating a variety of toods each
- •Ritz Crackers are part of Bread, Cereal, Rice and Pa Group. "Ruthilion experts rec mend eating the most from important group-6-11 serv daily.
- Grain foods supply carbohyda -an excellent source of ene







DOUGH! MEAL TROUGH STAINLESS SCRAP DOUGH RAKE FOOD CONTACT UTENSILS AND CONTAINERS STAINLESS BUTTER CUTTER WHITE APROW WATER BUCKET WHITE SCRUB BRUSH GREY USEABLE B&R TROUGH PROOF ROOM STAINLESS STAINLESS STAINLESS SCRAPER WISP WHITE AND STAINLESS WHITE HANDLED REWORK BINS WHITE TUBS FOR BUTTER (USEABLE) B&R SHOVEL WHITE SCRAPER WHIITE AND RICHMOND, VA BAKERY CONTAINERS STAINLESS CLEAR WHITE SCOOPS BRUSH REVIORK BRANDS≊ NABISCO GREEN WASTE OIL NON-FOOD CONTACT UTENSILS AND CONTAINERS BLACK MOTOR OIL INGREDIENT BUCKET BLACK SCRAPER BLACK HANDLED GREY 30/50 GAL STAINLESS MINOR BROWN / BLUE BLACK SCRUB RED REFUSE B&R SHOVEL PASH CAN **DUST PAN** BUCKET BUCKET BRUSH GREEN BRISTLED BROWN REFUSE BLACK HANDLED BLUE HOT MELT RECEPTACLE GREY CLEANING BAG BRUSH **PAPER/SALT** FLOOR WAX CONTAINER RED EH&S SCRAPER BUCKET SCOOP GREEN BUCKET ERIC

BRANDS₹ INABISCO

ERIC

RICHMOND, VA BAKERY CONTAINERS

FOOD CONTACT UTENSILS AND CONTAINERS WHITE AND STAINLESS NON- FOOD CONTACT UTENSILS AND CONTAINERS



GREY CLEANING BUCKET



GREY 30/50 GAL RASH CAN



GREEN WASTE OIL

BUCKET

SLUE HOT MELT

SCOOP

FOR BUTTER WHITE TUBS

WHITE SCRAPER



STAINLESS



STAINLESSMINOR DOUGH RAKE



INGREDIENT BUCKET



(USEABLE) B&R SHOVEL

WHITE

BLACK MOTOR OIL

BUCKET

CREEN BRISTLED

BAG BRUSH

BROWN / BLUE

DUST PAN

BROWN REFUSE

CONTAINER

STAINLESS



WISP











J CLEAR

REVIORK

RED REFUSE B&R SHOVEL

DOUGH / ME 1. TROUGH STAINLESS



WHIITE AND

STAINLESS

BLACK HANDLED

BR: ISH

SCOOPS

PROOF ROOM STAINLESS SCRAPER



WHITE HANDLED

BRUSH

WATER BUCKET WHITE APRON



GREY USEABLE B&R TROUGH



RECEPTACLE PAPERVSALT GREEN



BLACK SURAPER



* LOOR WAX

SUCKET

Fig. 5H8S

BLACK SCRUB



BLACK HANDLED SCRAPER



WHITE SCRUB BRUSH



RICHMOND, VA BAKERY CONTAINERS

ERIC

NON-FOOD CONTACT UTENSILS AND CONTAINERS



GREY CLEANING BUCKET



GREY 30/50 GAL PASH CAN



BUCKET

BUUE HOT MELT



FOOD CONTACT UTENSILS AND CONTAINERS

WHITE AND STAINLESS

STAINLESS BUTTER CUTTER



STAINLESS SCRAP DOUGH RAKE

WHITESCRAPER



STAINLESS MINOR INGREDIENT BUCKET



B&R SHOVEL

(USEABLE)

WHITE

BLACK MOTOR OIL

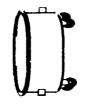
BUCKET

GREEN BRISTLED

RAG BRUSH

STAINLESS WISP





REWORK BINS

CLEAR

REVIORK

RED REFUSE B&R SHOVEL

BROWN / BLUE DUST PAN

BROWN REFUSE

CONTAINER

DOUGH/MEAL TROUGH STAINLESS



SCOOPS

BLACK HANDLED

RECEPTACLE PAPER/SALT

CREEK

WHIITE AND STAINLESS

PROOF ROOM STAINLESS SCRAPER



WHITE SCRUB BRUSH

BLACK SCRAPER

RIACK SCRUB

FLOOR WAX

BUCKET

RED LHSS

BRUSH

WATER BUCKET WHITE APRON



BLACK HAMOLED SCRAPER

WHITE TUBS FOR BUTTER





GREY USEABLE B&R TROUGH



	CONTAINERS 3S	STAINLESS BUTTER CUTTER	STAINLESS SCRAP DOUGH RAKE	STAINLESSMINOR INGREDIENT BUCKET	STAINLESS WISP	STAINLESS DOUGH/MEAL TROUGH	STAINLESS PROOF ROOM SCRAPER	WHITE APRON WATER BUCKET	GREY USTABLE B&R TROUGH
	UTENSILS AND CO								
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NABISCO BRANDS≧ BAKERY CONTAINERS	FOO	Timmin				REWORK	Pp		
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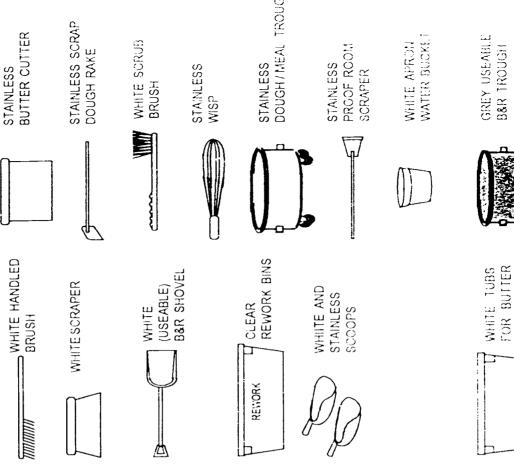
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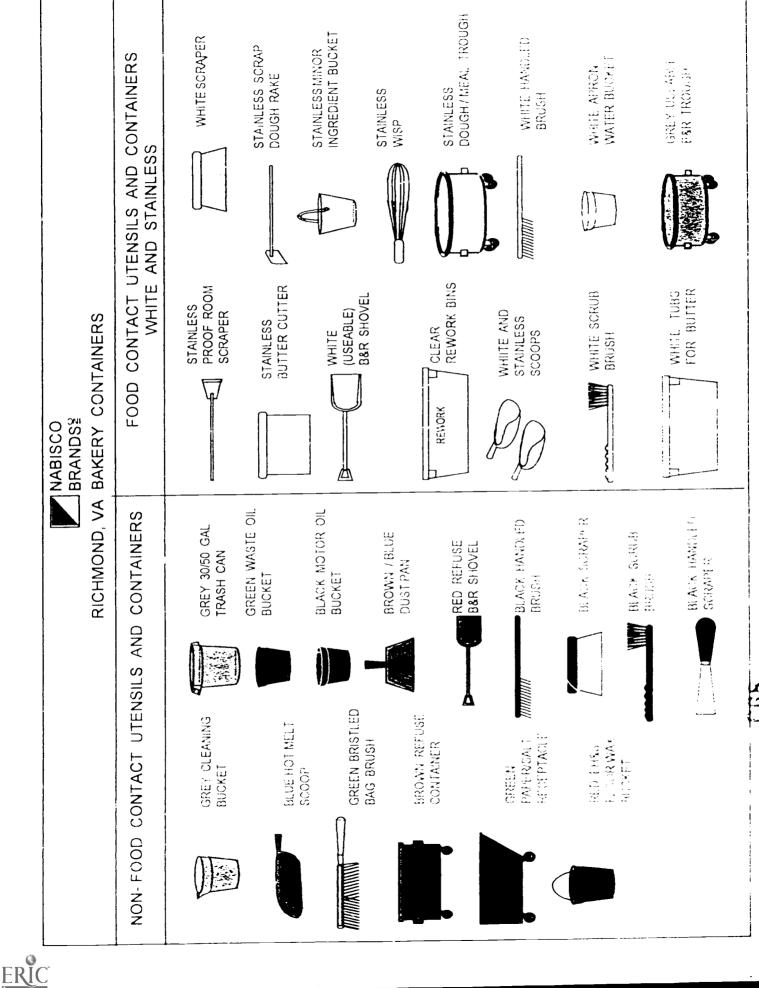
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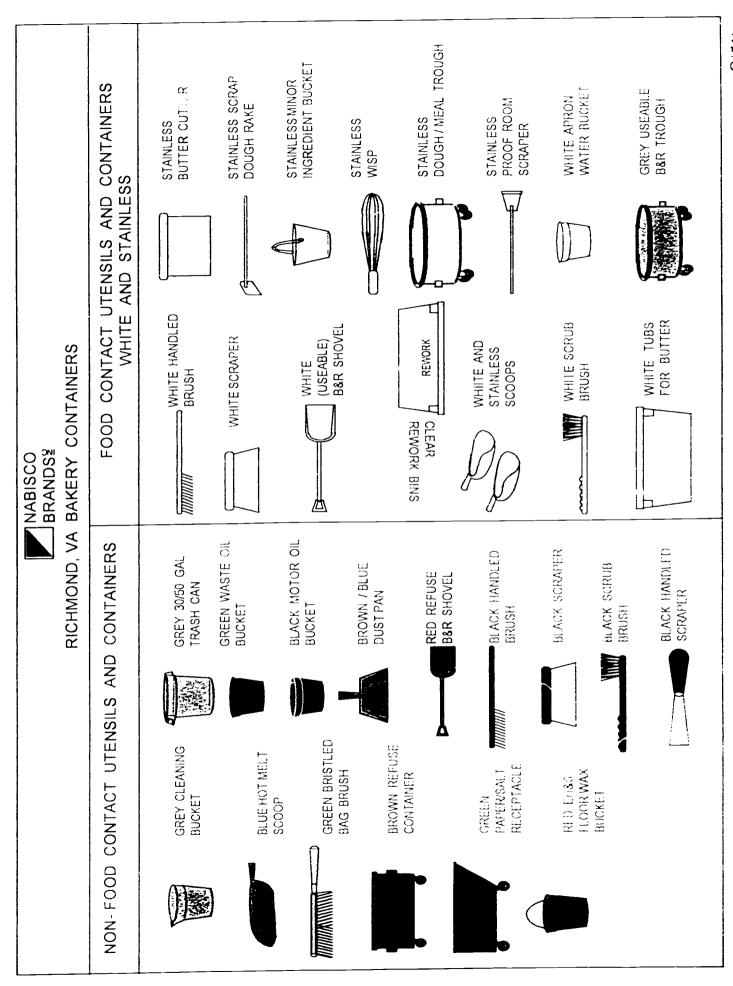
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Richmond Enhanced Academics for Change

Nabisco Richmond Model

Skills Effectiveness Training for Workplace Literacy:

The Non-Intrusive Determination of Workplace Literacy Skills Requirements in a Union Environment

Participant Copy



Foreword

To the participant:

"But What Does This Have To Do With My Job"

There's a popular song about "Ever Changing Times" which could well be one of the theme songs for this modern era.

But as rapidly as our world is changing, one constant remains true - everyone needs a solid foundation of core skills to be able to function well on the job and in a fast-paced society.

Core skills (reading, math, communication, reasoning, problem solving) are <u>transferrable</u> skills. That means, once you learn them, you can apply those skills to almost any situation that requires those skills and have a good outcome.

Once you learn how to listen actively and ask questions about your job, you'll be able to apply those skills to any job.

Once you learn how to read a graph, you'll be able to read almost any graph. At the very least, your core knowledge of the concept of a graph will enable you to reason and think through an unfamiliar kind of graph with a good outcome.

The purpose of the REACH program is to enhance or strengthen the core literacy skills of the people who choose to participate in the program.

You may be able to see that some of the activities you're about to do relate directly to your workplace. You may not see the job relationship in other activities, but all of the activities have been designed around core skills that, once developed, can be applied to many different tasks in your workplace.

So, what does this have to do with your job? It has to do with strengthening your core skills so that your job skills will be easier to develop and build. It has to do with keeping you "out front" in the pursuit of the best possible product in these ever changing times.



Content Outline

Minimum Level Listening

- 1. Communicating with Co-Workers
 - a. Recording Spoken Information
 - b. Receiving Calls
 - c. Asking Questions
 - d. Notifying Others of Needs/Problems
- 2. Communicating with Supervisors
- 3. Communicating within a Work Group

Moderate Level Listening

- 4. Receiving Directions and Details
 - a. Safety Meetings
 - b. Following Oral/Auditory Directions
 - (1.) Supervisory Instructions
 - *(2.) Computer/Mechanical Alarms

Maximum Level Listening

- 5. Problem Identification/Troubleshooting
 - a. Listening to people/Understanding complaints
 - *b. Listening to things/detecting abnormal noises in machinery or equipment
- 6. Problem Solving

*on the job training



NABISCO®

The REACH Program

Richmond Enhanced Academics for Change H

Part I - Listening Skills
Curriculum Developer - Audrey L. Johnson
Capital Area Training Consortium
April 1995



Table of Contents Listening Skills

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Outline	
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Activity 6	Listening Practice
Activity 7	Giving and Following Oral Directions
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Activity 9	Sequencing Oral Directions
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Activity 13	Communicating Within a Workgroup
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Activity 16	Group Behavior
Activity 17	Group Dynamics
Activity 18	Group Decision Making
Activity 19	Demonstration Production Line



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*on the job training



Activity: 1 - Find Your Twin

Objective(s): This activity will enable participants

- 1. To demonstrate ability to listen as distinguished from hearing.
- 2. To follow simple, oral directions.
- 3. To practice listening (especially interpretation and evaluation), speaking and analytical skills.
- 4. To practice observing detail in a simple schematic.
- 5. To practice translating observations into accurate descriptions.

Materials Required:

Ten sets of identical cards of a simple schematic (20 participants)

You need to know:

About Listening -

- 1. All jobs require good listening and speaking skills.
- 2. <u>Hearing</u> is sensing or receiving sound and recognizing it. It's physical!
- 3. <u>Listening</u> is hearing sound but also...

Interpreting the meaning of the sound and Evaluating the sound and deciding how to use it and Reacting to the sound based on what you heard and how you evaluated the sound.

- 4. The average listener remembers only about 50% one-half of what he has heard 20 minutes after he has heard it!
- 5. If 100 million people make a listening mistake on their jobs each week and it costs \$10 to correct or redo their work, American companies would spend an additional one billion dollars per week!



Activity 1 - Find Your Twin (c stinued)

Directions:

- 1. You will each be given a card with a drawing of a GMP board (Good Manufacturing Procedure) on it.
- 2. One, and only one, other participant will have a GMP board that is identical to yours in every detail.
- 3. By carefully analyzing all the details of your board and then milling around asking and answering comparison questions about your board with other participants find the twin for your board.
- 4. The person who has the twin picture of your board is going to be your partner for the next activity and so the two o you should sit down together.
- 5. You cannot look at another person's card until you are sure you have found a match. Analyze, ask questions and listen!



Activity: 2 - Getting To Know You

Objective(s): This activity will enable participants

- 1. To follow simple, oral directions.
- 2. To practice listening and speaking skills.
- 3. To practice short term memory skills.
- 4. To become familiar with other program participants.
- 5. To provide insight and familiarity for the facilitator.

Materials Required:

1. List of topics

You need to know:

About Speaking - In this era of increasing diversity, it's very important to understand that a person's cultural background as well as their gender and position has a lot to do with their verbal and nonverbal communication styles.

- 1. Nonverbal Skills or What Do You Look Like?
 These nonverbal speaking skills make up more than one half of the meaning in any message that's being sent.
 - (a) Appearance
 - (b) Body Language-communicates even when you don't me in to
 - 1. positive gestures-open palms, body leaning forward, relaxed appearance
 - 2. negative gestures-arms crossed, hands hidden or clenched, tense appearance
 - 3. distance, space and touching
- 2. Vocal Skills and Tone or What Do You Sound Like?
- 3. Verbal or Language Skills or What Do You Say?



Activity: 2 - Getting To Know You (consued)

Directions:

- 1. You and your partner will discuss the topics that will be read to you in a moment.
- 2. Use what you've learned about communicating through listening and speaking during this exchange.
- 3. Later, you and your partner will intro e each other to the rest of the group using only the information you've ga is through this conversation.
- 4. No notes can be taken. Listen and stretch your memory! Mentally arrange the information about your partner in a way that will be easy for you to remember and retell.
- The topics are:

 THE NAME THEY PREFER TO BE CALLED-ONE NAME ONLY

 THEIR FAVORITE NABISCO® PRODUCT AS A CONSUMER

 THE MOST INTERESTING PART OF THEIR PRESENT JOB

 ONE OF THEIR JOB DUTIES THAT THEY KNOW THEY DO REALLY WELL

 FIVE OTHER DUTIES OR RESPONSIBILITIES OF THEIR CURRENT JOB

 ONE THING THEY WOULD CHANGE ABOUT THEIR PRESENT JOB IF

 THEY COULD.



Activity: 3 - The Communication Process

Objective(s): This activity will enable participants

- 1. To practice listening skills, as they draw according to simple, oral directions.
- 2. To learn communication concepts.
- 3. To develop their analytical skills.

Materials Required: Pencil or Pen

You need to know:

About The Communication Process -

Everything we do is communication. And everything we do to communicate is done either to give or get information, to control, to follow social rules, or to share feelings. The complete communication process is a closed loop which starts when a sender wants to send a message to a receiver using whatever means is appropriate and available to him. The process ends with the positive feedback that the message was received and understood.

- 1. <u>Sender</u> the person who has information to communicate to another person.
- 2. Message the actual facts or information that are communicated.
- 3. Receiver the person who receives the message and responds with feedback.
- 4. Feedback everything that is sent back to the sender of the message that indicates that the message was received.
- 5. <u>Channel</u> or means the method of communication. For example, the tolephone, a meeting, smoke signals, body language, etc.



Activity: 3 - The Communication Process (continued)

Directions:

- 1. On the opposite page, in the middle of the first blank space, draw a circle about 3 inches wide. It's okay that the circle is not perfectly round.
- 2. Outside the circle at the 12 o'clock position, write the word Sender.
- 3. Outside the circle at the 3 o'clock position, write the word Message.
- 4. Outside the circle at the 6 o'clock position, write the word Receiver.
- 5. Outside the circle at the 9 o'clock position, write the word Feedback.
- 6. Now, you have a closed loop model to use as you proceed with breaking down recent communications you've had into their parts.
- 7. Draw another circle in the next blank space and fill in this model with the names and one of the messages from a conversation you had today with your partner.
- 8. Now, in the last two spaces, draw a model for two recent work situations.
 One model should be of you sending a message and one model should be of you receiving a message. It's okay to use non-verbal messages. Just tel us what the communication channel was.
- 9. We'll discuss some of these later.



Activity: 4 - Workplace Communication Problems

Objective(s): This activity will enable participants

- 1. To gain and practice communication barrier concept skills.
- 2. To develop minimum level reading and writing skills.
- 3. To develop and practice analytical skills.

Materials Required: Pencil or pen

You need to know:

About Barriers in Effective Workplace Communication

1. Sender Barriers

- -Deadlines
- -Personal biases expressing an opinion as if it were fact
- -Faulty assumptions assuming that the receiver knows more than he actually does know
- -Ignoring or misinterpreting the receiver's feedback

2. Receiver Barriers

- -Deadlines
- -Attitudes
- -Personal Biases or Perceptions

The attitudes and perceptions of people have a lot to do with communication. Perception refers to how you see things and what your senses tell you so that what you see and hear makes sense to you. Sometimes people hear what they want to hear rather than what was really said. How you perceive or see or hear other people and their communications is a result of many factors:

- 1. the physical differences between you and the person.
- 2. the differences in your past experiences and backgrounds.
- 3. the differences in the language used.
- 4. the setting in which you're communicating.
- 5. how you feel at the time of the communication.



Activity: 4 - Workplace Communication Problems (continued)

You need to know: (continued)

- 3. Message Barriers
 - -Inaccurate or incomplete information
 - -Inappropriate words
 - -Environmental noise
 - -Sloppy handwriting or typing
 - -Torn or dirty pages of printed material

You need to know:

Ways to Overcome Workplace Communication Barriers

if you are a sender

- 1. Organize your thoughts and the information before sending the message.
- 2. Send complete and accurate information.
- 3. Use clear language.
- 4. Stay calm and, if possible, get away from noise and distractions.
- 5. Set realistic deadlines.
- 6. Ask for and listen to the receiver's feedback.

If you are a receiver

- 1. Listen carefully for key words.
- 2. Ask questions if you don't understand completely.
- 3. Set realistic deadlines.
- 4. Listen with an open mind.



Activity: 4 - Workplace Communication Problems

Problem 1	Problem 2
Sender-	
Message-	
Receiver-	
Barriers-	
Problems-	
Solutions-	
	704



Activity: 4 - Workplace Communication Problems (continued)

Directions:

- 1. As a group, we will analyze a workplace communication problem about notifying others of the needs, problems or current status of an assignment station.
- 2. We will follow the order of the chart on the opposite page as we discuss this problem (Problem 1). You make take notes if you'd like.
- 3. Afterwards, think about a workplace communication problem that you have been a part of or have witnessed.
- 4. Fill in Problem 2 on the chart with your workplace communication problem.



Activity: 5 - Active Listening and Removing Barriers Role Play

Objective(s): This activity will enable participants

- 1. To practice all the listening and speaking skills learned at this point.
- 2. To demonstrate an understanding of the consequences of ineffective communication (e.g. lost time, sub-standard product, etc.).
- 3. To demonstrate an understanding of the basic elements of effective communication.

Materials Required: None

You need to know:

About Active Listening v. Passive Listening

Active Listening is a way of getting the sender of a message more involved with the receiver of a message. It helps everyone get the feedback and the answers they need. It is necessary for good two-way communication and for problem solving.

To get the right message, the receiver feeds the message back to the sender without adding anything to the message. It shows that the receiver has heard the message that is intended whether he agrees with the message or not. The sender will usually agree with the feedback or will send a new message that clarifies what he meant. Active listening is useful for decoding messages or getting at the hidden meanings in messages.



Activity: 5 - Active Listening and Removing Barriers Role Play (continued)

You need to know: (continued)

Steps in Active Listening

- 1. The sender sends a coded message.
- 2. The receiver receives the message.
- 3. The receiver decodes the message.
- 4. The receiver feeds back what the message is nothing more or less with no evaluations.
- 5. The sender either agrees with the receiver's interpretation or, if not, starts the message over again, clarifying the message and most likely revealing at least some of the hidden meanings in the message.

<u>Passive Listening</u> is the process of quietly taking in the statements and questions of the sender of a message. There is no feedback indicating that the message was received or understood.

Techniques for Listening Effectively

- 1. Prepare to listen by minimizing distractions and making eye contact with the sender when possible.
- 2. Know why and what you're listening for. What is the central idea being expressed and what are the important details?
- 3. Learn to recognize the ways most senders organize the information they're communicating
 - a. Chronological order first, next, then
 - b. Order of importance most important, least significant, highest priority
 - c. Comparison and contrast like, different, in contrast, same
 - d. Cause and effect because, so, therefore
- 4. Look for nonverbal signals and try to determine what they mean.
- 5. Try to listen with an open mind even when the ideas are new and/or you don't agree with them.
- 6. Know yourself and your listening style. Make your style work for you or improve your listening style where necessary.



Activity: 5 - Active Listening and Removing Barriers Role Play (continued)

Directions:

- 1. You and your partner will develop a role play situation for a workplace communication problem that each of you has been a part of or witnessed.
- 2. Take turns being yourself in one role play and being the other person for your partner in another role play.
- 3. Nothing has to be written down.
- Develop a "before" effective communication version of the role play and an "after" effective communication version of the same situation. In between the two versions, briefly discuss what you think were the reasons for and the consequences of the miscommunication.
- 5. You and your partner should be prepared to present your role plays (no more than 3 minutes each) to the entire group.



Activity: 6 - Listening Practice

Objective(s): This activity will enable participants

- 1. To develop listening skills through practice.
- 2. To practice recording spoken information.
- 3. To practice remembering oral details.

Materials Required:

- 1. Teacher-dictated listening practice materials
- 2. Participant worksheets and pencil

Directions:

- 1. This is a practice exercise, not a test. RELAX!
- 2. Do your best.
- 3. We'll discuss problem areas when we're done.
- 4. Listen carefully to the directions for each exercise.



a. Make a on the number you hear.

a.	10	11	100	b.	12	20	22	C.	3	13	30
d.	4	14	40	e.	5	15	50	f.	6	16	60
a.	7	17	70	h.	8	18	80	i.	9	19	90

b. Make a ✓ when you hear like.

Make an x when you hear don't like.

	Overtime	Computers	Saturday Clean-Up	Monday Start-Up
Ann				
Bob				
John				
Mary				

c. Listen and circle the number you hear:

555-4212	555-4202
311-9762	311-9752
254-8976	254-9976
778-2056	778-204€
626-5339	636-5339
255-9509	251-9509
782-8886	872-8886
874-0402	710
	/ 113



d.	Listen	and write	the	missing	numbers.
----	--------	-----------	-----	---------	----------

7_____-8524
928-_____34
413-25______5-7160
753-_____42
835-27_____
6____-7045
591-_____38

e. Listen and write the lot ID number you hear.



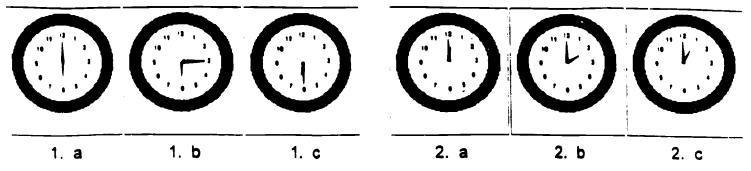
Activity: 6 - Listening Practice Worksheet

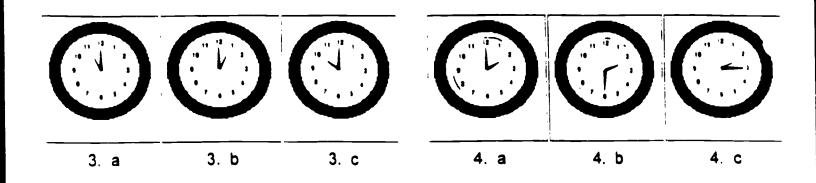
f. Listen and circle the number you hear:

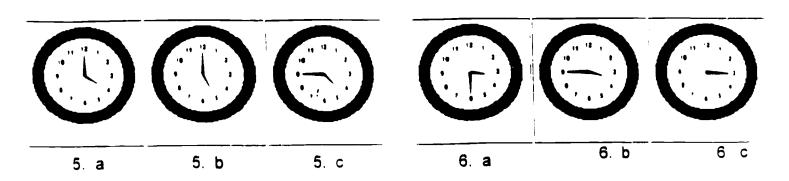
1%	.1%	.01%	10%
2%	20%	.2%	.02%
3%	30%	.3%	.03%
40%	4%	.4%	.04%
50%	5%	.5%	.05%
60%	6%	.6%	.06%
70%	7%	.7%	.07%
80%	8%	.8%	.08%
90%	9%	.9%	.09%



g. Listen and identify the time you hear.







h.	Listen	and	circle	the	address	you hear.

1. 655 Broad Street 665 Broad Street

2. 82 East Avenue 83 East Avenue

3. 428 Pine Street 448 Pine Street

4. 144 Brook Road 1404 Brook Road

5. 139 Lake Avenue 129 Lake Avenue

6. 5206 Main Street 5026 Main Street

7. 5790 Plum Street 5719 Plum Street

8. 4304 Laburnum Avenue 434 Laburnum Avenue

i. Listen and write the missing numbers.

1. 3 ___ Franklin Street

2. 12 ___ Carolina Avenue

3. ____1 Bay Road

4. _____68 Grand Avenue

5. 76 ___ First Street

6. 5 ___ River Road

7. ___ 92 Madison Avenue

8. 2 ___ Penny Lane



1.	work order number	
2.	lot ID	
3.	extension	
4.	assignment stations	
5.	a salt reading of	
6.	a dough temperature of	
Tal	od Order Dictation ke notes as needed to help you remember the ite sualize each item as you hear it.	ems
Tal	ke notes as needed to help you remember the ite	ems.
Tal	ke notes as needed to help you remember the ite	ems.
Tal	ke notes as needed to help you remember the ite	ems
Tal	ke notes as needed to help you remember the ite	ems.
Tal	ke notes as needed to help you remember the ite	ems



I.	Granola Recipe
	Take notes as needed to help you remember the recipe accurately.

	•	
	-	
 <u> </u>		
_		



m.	the dictation on hearing prover questions by filling in the blue protection.	
	 a .	Disposable Plugs
	 b.	Reusable Plugs
	 C.	Muffs



n. Directions for Surviving a Hotel Room Fire

	 	_	
<u> </u>			



Again, id	ns for Emergen of down only the ar. Try to group	kev words y	ou need to rea	sco. [®] member the direction akes sense to you a
that will	be easy for you	to remembe	r.	
		•		



Listen carefully to the newspaper article about a bakery. Try to remember as many facts as you can. Also, listen for the main it and for the order of the production process. Be prepared to answer questions on the article. You may take notes as you'd like.
questions on the unition. Tourney take notes as you a mis-

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Activity: 6 - Listening Just For Fun

q. "Once upon a time there were four people named Everybody, Somebody, Nobody and Anybody. When there was an important job to be done, Everybody was sure that Somebody would do it. Anybody could have done it, but Nobody did it.

"When Nobody did it, Everybody got angry because it was Everybody's job. Everybody thought that Somebody would do it, but Nobody realized that Nobody would do it.

"So it ended up that Everybody blamed Somebody when Nobody did what Anybody could have done in the first place."



Activity: 7 - Civing and Following Oral Directions

Objective(s): This activity will enable participants

- 1. To develop an appreciation for the skills involved in giving and following oral directions.
- 2. To practice giving and following oral directions.
- 3. To develop analytical skills.
- 4. To reinforce listening and speaking skills.

Materials Required:

- 1 Two different graphic designs
- 2. Blank paper, pencils

You need to know:

About Following Oral Directions

- 1. Use active listening to follow directions. To listen actively, you must
 - Give the sender your full attention and plan what you are going to do.
 - Check to be sure that you understand the directions.
 - Clarify the task that you are to do by getting more information if needed.

2. Plan the task

- Pay attention to key words in the directions.
- Pay attention to the order or sequence of the directions.
- Picture yourself carrying out the directions as they are told to you.
- Think as the sender is talking and recreate the directions in your mind

3. Check your understanding

When the directions have been given, check your understanding by

- summarizing the directions
- asking questions if necessary



Activity: 7 - Giving and Following Oral Directions (continued)

You need to know: (continued)

About Giving Oral Directions

- Know the correct process for completing a task yourself. The people who know what they are talking about are the people who are best able to give good directions.
- 2. Plan exactly what you're going to say as you give the directions. Put the steps in order.
- 3. Think about what materials or equipment are needed to complete the task accurately.
- 4. Think about the receivers of your directions. Don't talk down to the receivers but don't assume that they know more than they do.
- 5. If completing the task involves any personal safety issues or risk of equipment damage, it's important to include precautions in your directions.
- 6. Check the receiver's understanding of your directions by asking him to repeat the directions or whether he has any questions.
- 7. Clarify your directions if the receiver is confused and unsure of what to do. Try to understand what might be leading to the confusion.



Activity: 7 - Giving and Following Oral Directions (continued)

Directions:

- 1. You and your partner will take turns giving and following oral directions from each other.
- 2. One of you should sit down with a blank sheet of paper. Your job is to draw the picture that your partner directs you to draw.
- 3. The other one of you will be given the picture. Your task is to explain to your partner how to draw this picture.
- 4. You may not rehearse.
- 5. You may not show the picture.
- 6. You may not use any visual aids.
- 7. You must keep your hands at your sides.

The object is for your partner to have a picture exactly like yours when the exercise is completed.

When you are through, discuss the experience with your partner. Analyze what made the task so difficult. What would the two of you suggest to make the task easier and to achieve a better result?

8. Now, switch roles. You will be given another picture to direct.



Task: how to	Task: now to
Words to explain:	Words to explain:
Materials needed:	Materials needed:
Main steps in performing the task:	Main steps in performing the task:
	V
Safety Warnings:	Safety Warnings:
	-
	725

Activity: 8 - Planning for and Giving Oral Directions

Objective(s): This activity will enable participants

- 1. To develop analytical skills.
- 2. To reinforce all of the communication concepts to date through practice.
- 3. To develop minimum level reading and writing skills.
- 4. To develop skill in sequencing instructions.
- 5. To practice giving and following oral directions.

Materials Required:

- 1. Planning forms
- 2. Pencil
- 3. Any task materials brought by participants

Directions:

- 1. You and your partner were previously asked to come prepared to direct each other on a simple task from your everyday life and from your work life.
- 2. Use the planning form on the opposite page to help you organize your thoughts as you prepare to teach your partner these tasks.
- 3. When both of you are ready, take turns with your partner giving and listening to oral directions.



Activity: 9 - Sequencing Oral Directions

Objective(s): This activity will enable participants

- 1. To develop skill in sequencing instructions.
- 2. To develop analytical skills.

Materials Required:

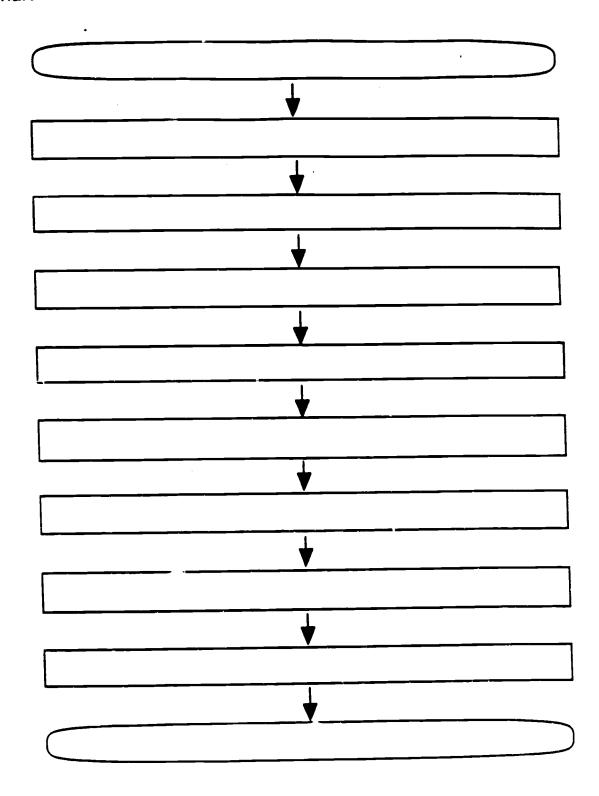
1. Set of emergency evacuation diagrams of Nabisco facility.

Directions:

- 1. Study the set of diagrams on the following pages and find your work station at Nabisco.
- 2. Mentally plan how to give directions for evacuating the plant from your work station. Try to envision the route you should take.
- 3. Fill in the flow chart on the next page with directions for evacuating your work station in an emergency.
- 4. Be prepared to give your directions orally to other participants.



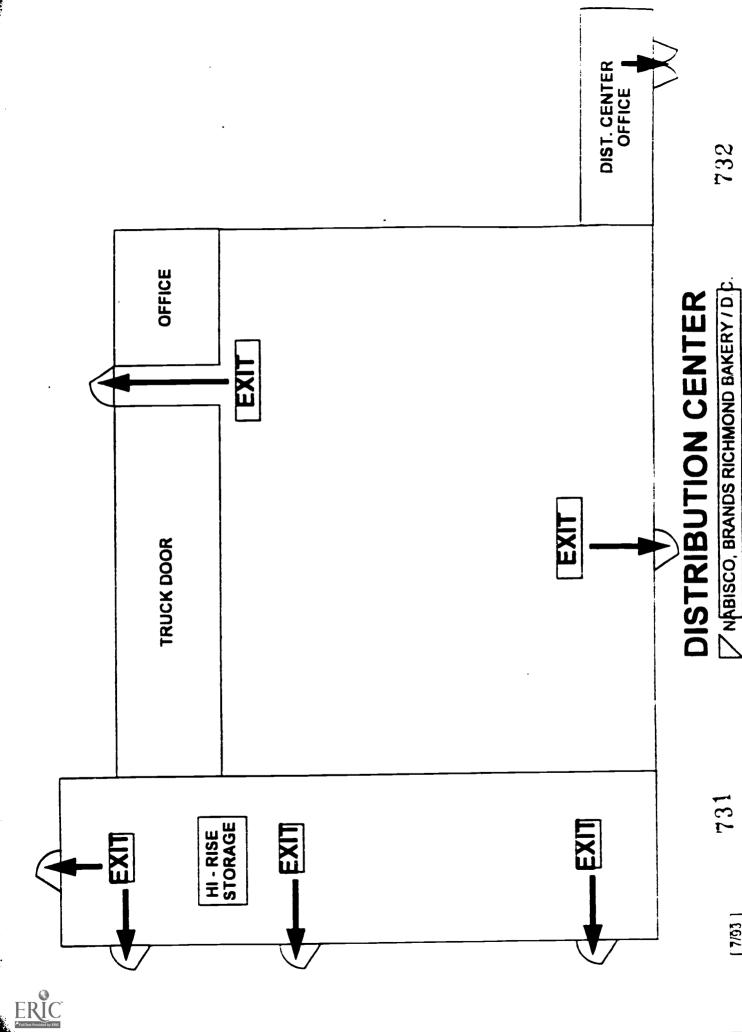
Activity: 9 - Sequencing Oral Directions
Flow Chart



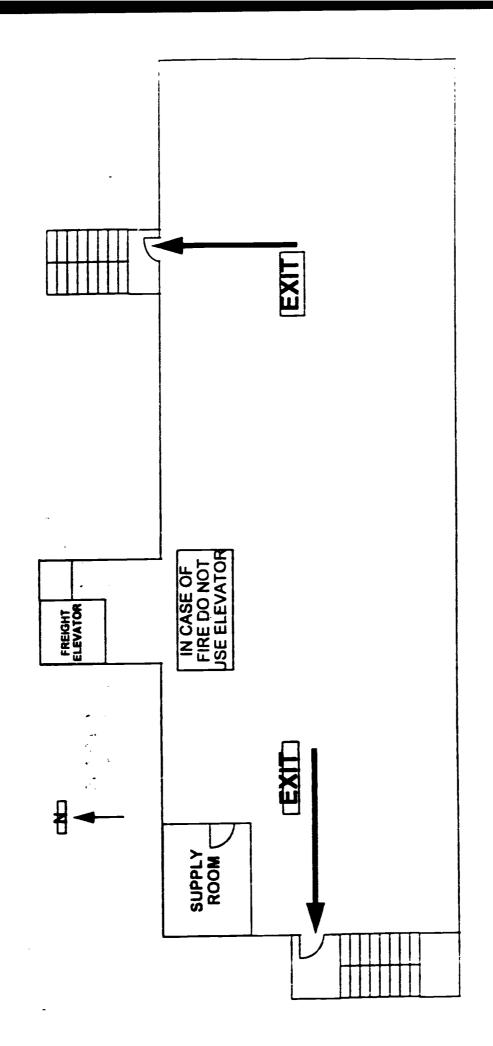


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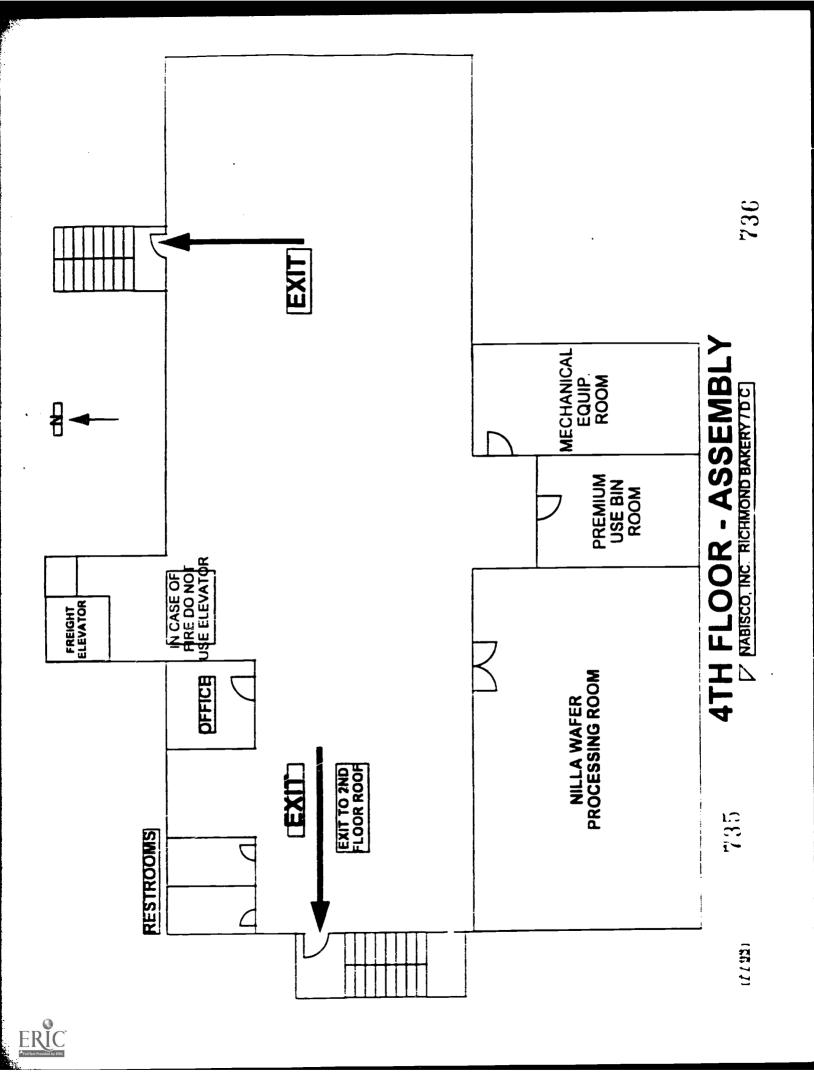


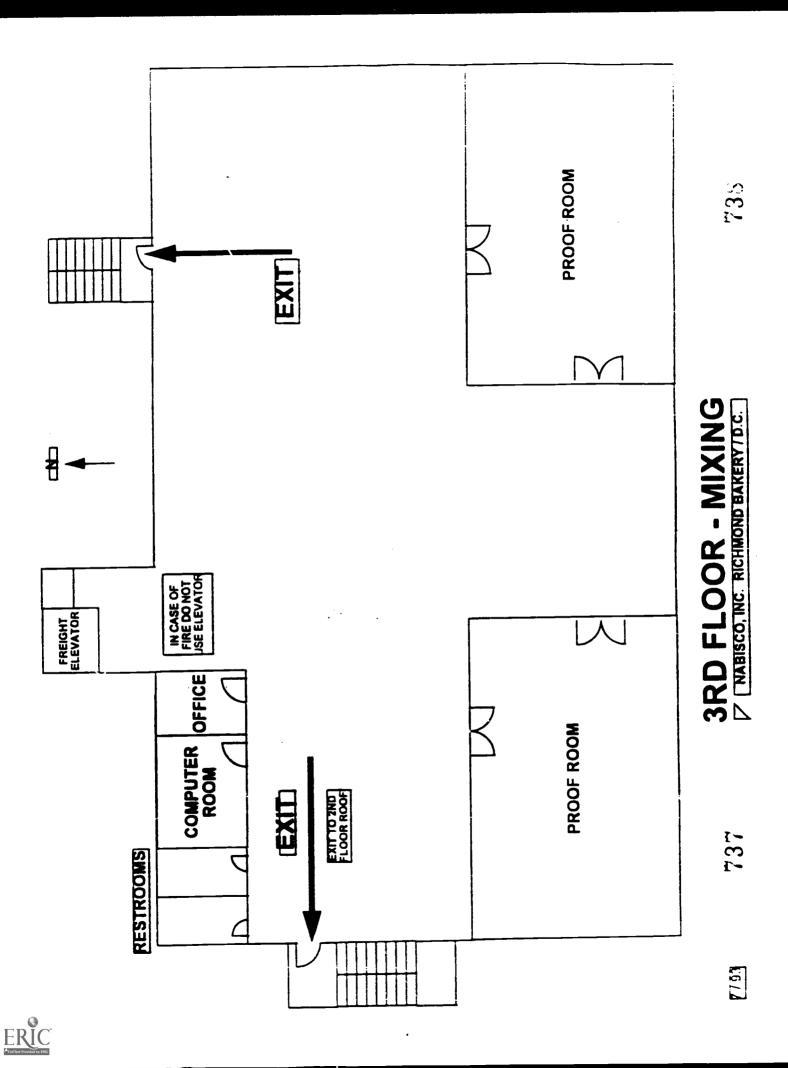
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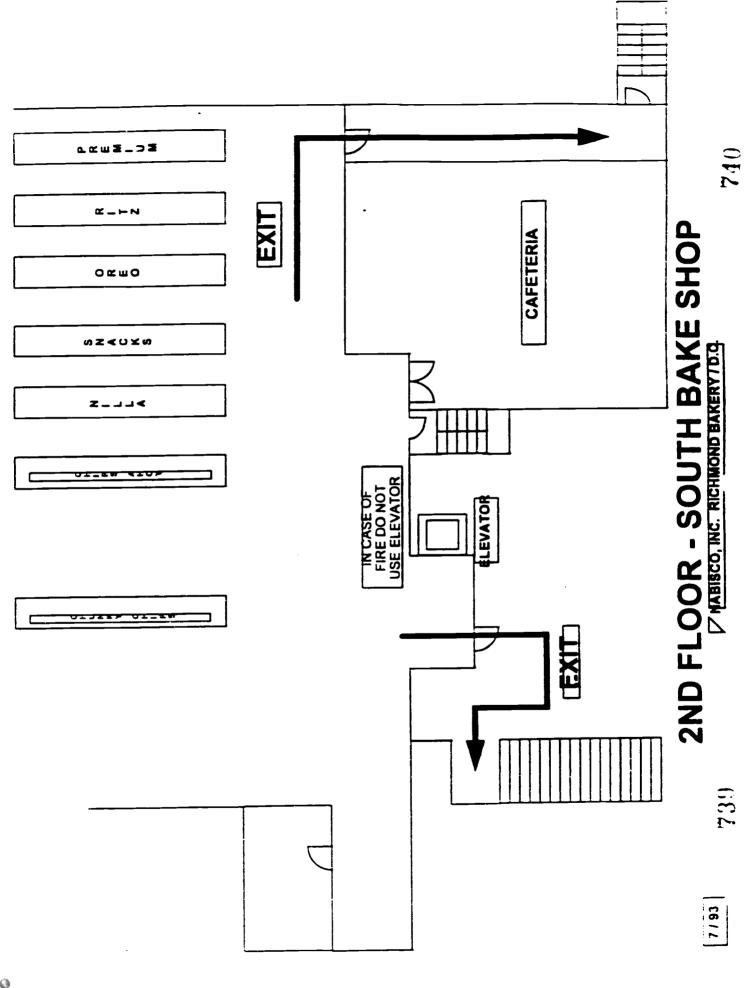
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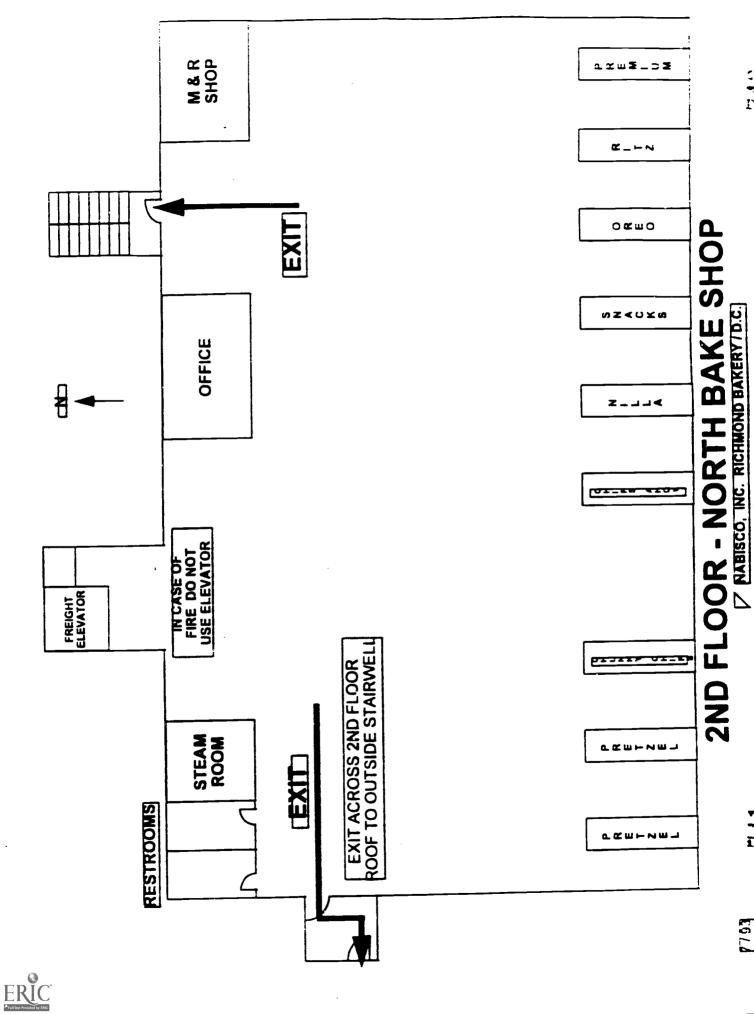
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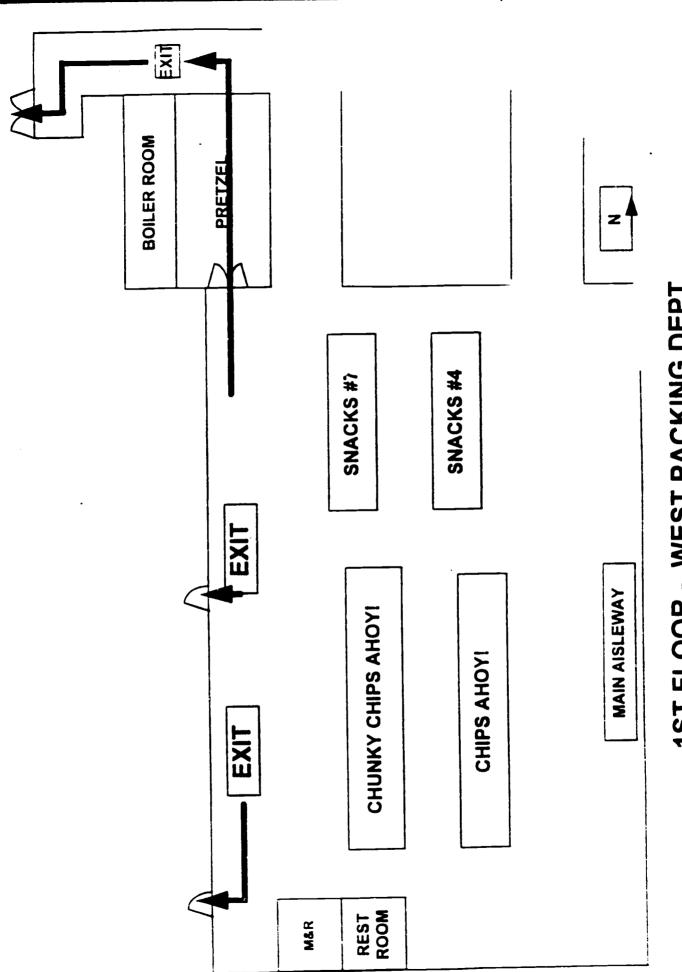
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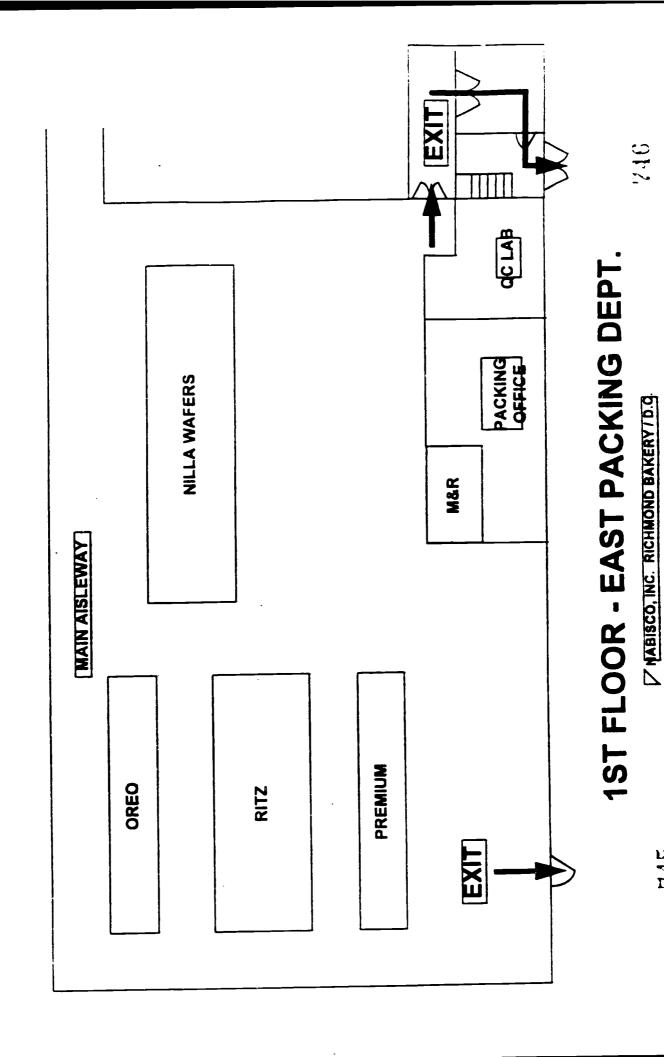
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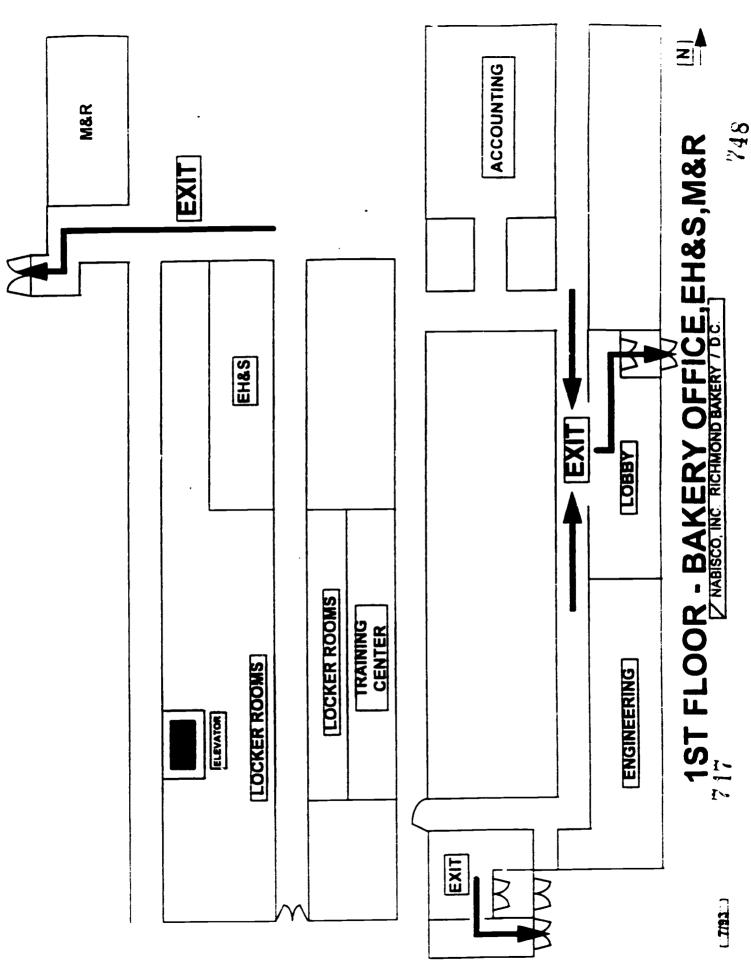
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Activity: 10 - Giving and Receiving Oral Directions

Objective(s): This activity will enable participants

- 1. To practice giving and following oral directions.
- 2. To reinforce all of the communication concepts learned to date.
- 3. To develop analytical skills.
- 4. To develop skill in sequencing instructions.

Materials Required:

- 1. Large folding map of Metropolitan Richmond area for each participant
- 2. Set of emergency evacuation diagrams of Nabisco® facility.

Directions:

- 1. You will be working with a partner. Choose one of the activities below.
- 2. The object is for you to plan and give oral directions that are so clear and easy to follow that your partner, using effective and active listening techniques, will reach a predetermined point known only to you.
- 3. Remember the techniques you've learned for giving directions.

Activity A:

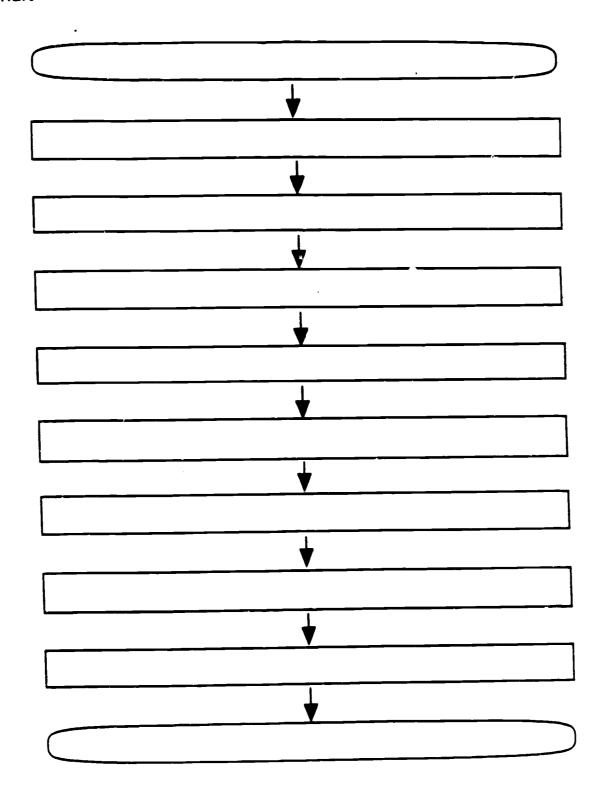
Study the map you've been given and plan (doing a flow chart) how to give oral directions for driving from the work site to your home. If you prefer, you could give directions for getting to a public place such as the baseball park, one of the regional shopping malls, etc. but do not tell your partner what the destination is.

Activity B:

Use the set of emergency evacuation diagrams again as a guide and draw a map showing how to get from the employee parking lot to your work station. Do a flow chart that shows the steps in sequence.



Activity: 10 - Giving and Receiving Oral Directions Flow Chart





Activity: 11 - Getting Information Orally

Objective(s): This activity will enable participants

1. To practice asking and answering questions to get information they need.

Materials Required: Information gap activity worksheets Pen or pencil

You need to know:

About Asking Questions

- 1. Decide what information you need to have about a situation by asking the "five W's and how" questions to yourself first. Examples:
 - a. Who (should page the mechanic when one is needed?)
 - b. What (should I do if the ovenband stops?)
 - c. When (should I do a cream-up?)
 - d. Where (should I check to see which bins need to be fumigated?)
 - e. Why (did the belts shut down and the red light start flashing?)
 - f. How (many doughs are in the proof room?)
- 2. You need answers to the "five W's and how" questions in order to do your job effectively and when you don't have those answers, you have an information gap.
- 3. To close or fill in your information gap, determine who is the best or most likely person to have the answer(s) you need.
 - a. Co-workers in the same department
 - b. Co-workers in another department
 - c. Your <u>internal customer</u> or the person who gets the product after you've done your job.
 - d. Your supervisor
- 4. Generate your questions by
 - a. Planning ahead exactly what information you need.
 - b. Asking your questions as clearly as you can.
 - c. Listening carefully to the answer(s) you get.
 - d. Taking notes if necessary.
 - e. Evaluating the answers in light of your job.
 - f. Repeating the cycle if necessary.



Activity: 11 - Getting Information Orally (continued)

You need to know: (continued)

- 5. There are two basic kinds of questions:
 - a. <u>Open questions</u> don't require a specific answer. People often include their opinions, thoughts and feelings. Example How should I prepare to measure product breakage?
 - b. <u>Closed questions</u> are narrow and usually require a specific answer. People tend to answer closed questions in a direct way, often in a single word or sentence. Example Should I enter the empty bag weight into the computer?

Directions:

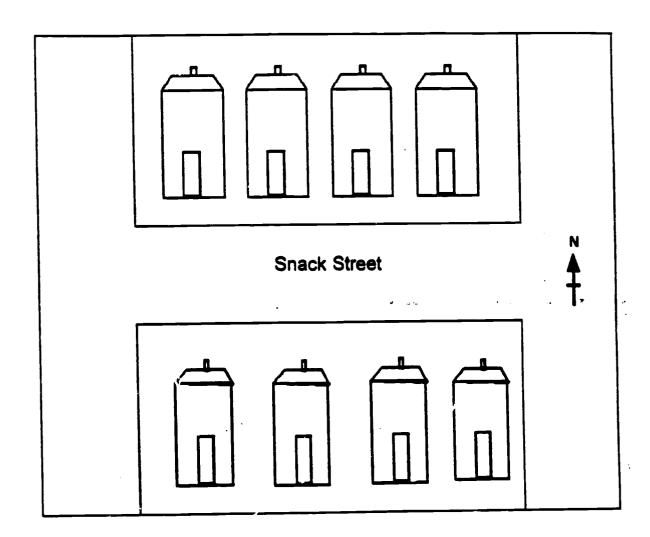
- You and your partner will have different information for the same incomp' graphics.
- 2. Each of you must correctly fill in your graphics by getting the missing information from your partner through the questions you ask.
- 3. You should not look at your partner's information.
- 4. Carefully analyze the information you do have first.
- 5. Then determine what information you need to get.
- 6. You and your partner should then ask and answer each other's questions until you both have all the information you need.



Activity: 11 - Getting Information Orally

Exercise 1 - Snack Street

- 1. Fill in the correct name for each of the buildings on Snack Street below.
- 2. Remember the techniques for asking questions.
- 3. Use your reasoning and common sense to name the buildings.



DODS .		^	470	an i		1
CUP DESCRIPTION			ELLA AMELIA		,	
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ORK REQUESTED:						
						
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						- 5
WORK REQUESTED	:					
CATE	CEQUEST 8" APPROTED 8Y	CATE	CAMPLE C	N SIGN CFF	SUPERVISOR	
	450752, 84 Tobac.40 8A		CRAFT PERSON	N SIGN CFF	Supernisor	
	450752, 84 19660.40 8A		CRAFT PERSON	N SIGN CIFF	Supervisor	
CATE CLASS WK			CRAFT PERSON		SUPERVISOR	
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ABISCO FOOLS	. Joseph Janes Tol	WORK OF	CRAFT PERSON DER TITLE IED SHIFT -27 ENTED 220 SST CENTER WORK 47	ORDER NO 078	PPONENT SUB	
ABISCO FOODS	. Joseph Janes Tol	WORK OF	CRAFT PERSON DER TITLE IED SHIFT -27 ENTED 220 SST CENTER WORK 47	ORDER NO 078	PPONENT SUB	
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ABISCO TOODS	D:	WORK OF	CRAFT PERSON DER TITLE ENTED 230 SST CENTER WORK 4.7	078	PONENT SUB	3.8
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Activity: 11 - Getting Information Orally

Exercise 2 - Work orders

- 1. On the opposite page are blank work orders.
- 2. You and your partner will be given different completed work orders.
- 3. Use the information that your partner has on his completed orders to fill in the heavily outlined areas on the blank work orders.
- 4. Ask and answer questions with your partner to get the information you need.



Activity: 12 - Giving and Getting Information Via Telephone

Objective(s): This activity will enable participants

1. To practice asking for and receiving information on the telephone.

Materials Required:

- 1. Telephone
- 2. Telephone books

You need to know:

About Listening and Speaking to Others

- 1. Your attitude and your ability to relate to other people (in person and over the telephone) are shown in the way you speak and in the attention you give when you listen.
- 2. Attitude and ability to relate to others make up about 85% of job success.
- 3. Prepare to use the telephone by deciding:
 - a. How you will introduce yourself.

 When answering your work phone, say the name of your department and then give your name. When making a call, greet, give your name and department and ask for the person you need.
 - b. Who you need to speak with.
 - c. Why you are calling
 - d. What background information you need to give.
 - e. What questions you need to have answered.



Activity: 12 - Giving and Getting Information Via Telephone (continued)

Directions:

- 1. Fill in the charts with the information you gather as you make the following phone calls.
- 2. You may complete this activity at home as needed.
- 3. To gain practice, you must make each call yourself.

CALLS for Chart A

- 1. Call at least three suppliers of building materials to find the lowest prices for 2" x 4" studs in eight foot lengths.
- 2. Choose a city you would like to visit. You must be there by 9:00 p.m. on Friday. What will be the best way to get there plane, train or bus?

CALLS for Chart B

3. You have to send a 20 pound package to Los Angeles, California, for delivery no later than 12 noon on next Tuesday. The Zip Code for the delivery is 90210. You need to send the package the cheapest way possible. Practice your telephone skills and get the information you need to make a decision.



Bus					
Amtrak					738
Airline					
Supplier 3		•			
Supplier 2					
Supplier 1					
	Step 1. Sreeting- Hello. This is	Step 2. "With whom am I speaking?"	Step 3. "I'd like to get some information about	1 0 1	Step 5. Notes (Answers to your questions)
	Supplier 2 Supplier 3 Airline Amtrak	Supplier 1 Supplier 3 Airline Amtrak	Supplier 1 Supplier 3 Airline Amtrak	Supplier 1 Supplier 2 Supplier 3 Airline Amtrak e e e e e e e e e e e e e e e e e e e	Supplier 1 Supplier 2 Supplier 3 Airline Amtrak out out ed ded

OSTATE - Chart B

	Post Office	UPS	Federal Express	Other	Other
Step 1. Greeting- "Hello. This is					
Step 2. "With whom am I speaking?"					-
Step 3. "I'd like to get some information about					
Step 4. "I'm working on a new project for a class and I need "					
Step 5. Notes (Answers to your questions)	760			761	

Activity: 13 - Communicating Within a WorkGroup

Objective(s): This activity will enable the participant

- 1. To develop an awareness of the concept of workplace culture.
- 2. To identify the workplace culture at an organization.

Materials Required: None

You need to know:

About Workplace Cultures

Every workplace is different in that every workplace has its own way of doing things; it's own culture. Listening actively will help you understand the culture of your workplace and your co-workers.

To understand the culture of your workplace, you have to learn four things about it:

- 1. The goals of the particular workplace. What are you expected to do?
- 2. The <u>values</u> of your workplace. What are the most important priorities here? What are the standards to which work has to be done or behavior has to be focused?
- 3. The <u>customs</u> of your workplace. What are the rules or procedures that are followed here?
- 4. The <u>networks</u> in your workplace. How does information flow here? Who talks to whom?

Directions:

1. Use the chart on the next page to organize your thoughts and notes from our discussion.



Activity: 13 - Communicating Within A WorkGroup

	Workplace #1	Workplace #2	Workplace #3
Goals			
Values			
Customs			
		763	
		, u S	
Networks			



Activity: 14 - Communicating With Co-Workers

Objective(s): This activity will enable participants

1. To practice techniques for communicating effectively with co-workers.

Materials Required:

None

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About Listening and Speaking to Co Workers

Pl€	ease DO	Please DON'T
1.	Learn the workplace culture-the written (if any) and unwritten rules of co-worker communication.	Ignore the acceptable ways of communicating in your workplace.
2.	Maintain an upbeat, "can do" attitude.	Be influenced by negative shop talk.
3.	Learn the workplace jargon or special language.	Hesitate to ask questions when you need information.
4.	Be mindful of your non-verbal language and behavior.	Infringe on other's personal space.
5.	Remember that the tone of your voice sends more of a message than the actual words say.	Forget about all the non-verbal messages you send.
	a.s asiaa werde eag.	Try to discuss problems when others
6.	As much as possible, choose a good time to discuss a problem.	are rushed, distracted or upset.
7.	Describe the problem carefully, avoiding personal criticism.	Let discussions of workplace problems become attacks on anyone compentence.
8.	In general, concentrate on the problems themselves; not on blaming.	Be distracted by the way problems are stated by your co-workers.

Activity: 14 - Communicating With Co-Workers (continued)

Plea	ase DO	Please DON'T
9.	Limit the amount of personal information you share at the workplace.	Allow your personal life to interfere with your workplace responsibilities.
10.	Use the active listening techniques with your co-workers giving supportive feedback when and where possible.	Let your emotions get out of control.

Directions:

- 1. Separate into occupational groups of no more than four people.
- 2. Each group member should share their perspective of a workplace communication with a co-worker (no names, please) that could have been improved if they or the co-worker had used more effective communication techniques.
- 3. Within your small groups, decide on several of the situations to discuss with the total group. Limit your discussions to situations about:
 - a. telling co-workers about workplace needs or problems or
 - b. telling co-workers on the next shift about the current status of an assignment station, piece of equipment, etc.
- 4. Add to your list of Please Do and Please Don't as the total group discussion unfolds.



Activity: 15 - Communicating With Supervisors

Objective(s): This activity will enable participants

1. To develop an understanding of an employee's roles and responsibilities in employee/supervisor communications.

Materials Required: Pen or Pencil

You need to know:

About Your Responsibilities as an Employee

- 1. One of your most important responsibilities is to let your supervisor know about the work that you're doing.
- 2. Make every effort to learn what your supervisor expects you to tell him and how and when you should tell him. Learn what information is critical (requiring immediate notification of your supervisor) and what information is not as important. Generally, your supervisor wants to know about any work situation that has an impact on how he does his job.
- 3. Never feel that you shouldn't ask for information or any assistance that's needed to do your job. If you don't know how to do a job task, let your supervisor know.



Activity: 15 - Communicating With Supervisors (continued)

You need to know:					
About Communicating With Your Supervisor					
Remember To:	Try Not To:				
Follow the standard operating procedure when communicating with your supervisor	Go against company policy or workplace culture in talking with your supervisor.				
Understand as much about a situation as you can before talking to your supervisor	Give inaccurate or insufficient information to your supervisor.				
Focus on the facts that you're giving to your supervisor	Focus on your supervisor's personality or the negative influences of your co-workers. Don't blame other people for				
Listen actively to your supervisor. Respond to him in accordance with	problems.				
what he asked; not what you think he said.	Show negative behavior that will only work against you.				
Listen actively so as not to become confrontational or defensive or apologetic because of a misinterpretation of what was said.					

Directions:

- 1. Analyze communication situations you've had with your supervisor over the past few weeks. Think about situations in which you were given information or directions by your supervisor. Also, think about situations where you had to give your supervisor information or tell him about a problem.
- 2. Use the chart on the opposite page to organize your thoughts as we prepa to discuss some of these supervisory communication situations.



Activity: 15 - Communicating With Supervisors

·	Equipment	Materials	Procedure or Production Process	Labor/Scheduling	
What (is the situation) or What (happened)					
When					
Where					
Why					
How		768			



Activity: 16 - Group Behavior

Objective(s): This activity will enable participants

1. To practice identifying positive and negative group behavior.

Materials Required:

1. Teacher dictated group communication materials.

You need to know:					
About Group Behavior Just as each person has a special personality, each group of people develops a personality also. The group's personality is influenced by the roles each member takes on. Group members tend to take on roles that are an extension of their own personality - being a leader or a joker; being a quiet observer or an agitator and so forth.					
The important thing to understain member will affect the group's abilit common to everyone.	ind is that the behavior of each group ty to achieve the goal that should be				
Behavior that Helps a Group	Behavior that Hurts a Group				
1. opening up discussions	1. dominating discussions				
2. contributing ideas	2. discouraging ideas				
3. explaining to new members	3. playing				
4. asking questions	4. blocking development of ideas				
5. answering questions	5. "lobbying" for a personal or				
6. asking for opinions	special interest				
7. offering opinions	6. trying to get undue recognition				
8. taking notes	or attention				
9. listening to others	7				



9. 10. Activity: 16 - Group Behavior

Directions:

- 1. Listen carefully as comments people have made in group discussions are read.
- 2. We will discuss which comments are positive behaviors and which are negative behaviors.
- 3. Refer to the lists above and add to them if you'd like.



Activity: 17 - Group Dynamics

Objective(s): This activity will enable participants

1. To develop an awareness of the stages of group dynamics.

Materials Required:

None

You need to know:

About Group Dynamics

Group dynamics refers to the collective pattern of behavior that unfolds as any group of people begin working together towards a common goal. There are several predictable stages of group dynamics and they are universal.

- 1. At first, a group leader seems to emerge from within the group and most members seem content to follow the leader while they "sort out" other group members and the job the group has to accomplish.
- 2. Next, and without most group members even realizing it, the members arrange themselves according to their roles, their influence within the group and their expertise.
- 3. In the next phase,group members become more related and develop a sense of belonging to the group.
- 4. The last stage of group dynamics begins when members actually begin working and communicating freely with each other in accomplishing the common goal of the group.

Directions:

- 1. The remaining activities in this module will require communicating within a group.
- 2. In addition to practicing and improving your listening, speaking, and group participation skills, observe the dynamics of the various groups.



Activity: 18 - Group Decision Making

Objective(s): This activity will enable participants

1. To understand three of the ways a group reaches a decision.

2. To practice making decisions within a group.

Materials Required:

- 1. Paper
- 2. Pen or pencil

You need to know:

About Group Decision Making

Groups of people have three basic ways of reaching decisions.

- 1. <u>Dictatorship</u>. A single group member takes over and makes the decisions for the entire group.
- 2. <u>Majority Rule</u>. Each group member votes on the decision to be made and the majority wins.
- 3. <u>Consensus</u>. Each group member decides on the one decision or solution that is acceptable enough so that the entire group is able to support or live with the decision. This method takes time, communication, open-mindedness, creative thinking and total participation. It is the most desirable way to reach a group decision because everyone wins.



Activity: 18 - Group Decision Making (continued)

DINING ROOM STAFF - 3RD Shift

Before leaving each night, you <u>must</u>:

- -vacuum carpeting and wet clean tile foyer
- -discard flower centerpieces as necessary/refill containers
- -change tablecloths
- -refill salt and pepper shakers and return them to the tables
- -return chairs to tables
- -set tables with napkins, silverware, glasses, and coffee cups inverted
- -change menus
- -add daily special to menus



Total Group Listening

Activity: 18 - Group Decision Making

Directions:

- 1. Separate into groups of five members.
- 2. Pretend that four of the group members work the evening shift in the restaurant of the best resort hotel in the area.
- 3. The fifth group member will act as an observer of the group.
- 4. Go over the notice on the opposite page that was on the bulletin board at the restaurant.
- 5. Each of you should number the items listed on the notice in the order you think they should be done.
- 6. Then, work together as a group to reach a decision about the most efficient order for the duties.
- 7. Be ready to express and defend your opinions but practice good group participation skills.



Activity: 19 - Demonstration Production Line

Objective(s): This activity will enable participants

- 1. To demonstrate an understanding of group process.
- 2. To practice effective communication within a group.
- 3. To practice group decision making skills.

Materials Required:

- 1. Demonstration Production Line Situation Materials
- 2. Pen or pencil

You need to know:

Techniques for Being a Successful Group Participant

Understand the Group's Members

Upon joining a group, learn the names of the other group members. Learn all you can about each person's abilities and attitudes. Look at group members who are talking. Scan others in the group for non-verbal signs of interest or disinterest.

Decide who the group's leaders are.

Understand How the Group Makes Decisions

Identify what the groups standards are. What does the group consider to be acceptable ways to resolve conflict, etc.?

Determine what the groups goals are and what the plans are for reaching the goal.

Use Effective Communication Skills

Always use positive behaviors (verbal and non-verbal). Avoid negative comments and excessive talking. Use active listening techniques when appropriate.



Total Group Listening

Activity: 19 - Demonstration Production Line

Directions:

The Situation

Nabisco® has been invited to participate in an upcoming World's Fair. It has been decided that the company will have a demonstration production line that will actually be a mini bakery for only one product. The public will be able to view the production process from start to finish and they will then be able to purchase the cookies that they have just seen being made.

The facility for the demonstration line does not yet exist and can be built to meet the mini bakery's needs. A special rail line has been built to the site of the Fair and an excellent highway system is in place also.

The Challenge

The REACH participants have been asked to contribute (based on their knowledge) to the planning of the demonstration production line from start to finish.

You need to consider:

- 1. The need to maintain and even build upon the excellent public relations the company enjoys.
- 2. The need to create a totally functioning yet scaled down production line with a minimum investment.
- 3. The need to produce a consistently high quality product, seven days a week from 10:00 a.m. to 10:00 p.m. (the hours of the Fair).
- 4. The need to produce and package the product for an estimated 25,000 fair goers daily.



Activity: 19 - Demonstration Production Line

Part A

- 1. Separate into job groups (mixers, utility, etc.)
- 2. As a job group, envision what your department would be like in the above situation. Make the following decisions:
 - a. the single product you think should be produced. What factors influenced your decision?
 - b. what the basic requirements would be for your department to "set up" its duties. Which machinery and/or equipment would be needed?
 - c. what job positions would be needed and how many people should be scheduled over 12 hours to fill those positions?
 - d. what policies and procedures should your department put in place to contain costs?
 - e. what policies and procedures should be put in place to facilitate being on public display? (Uniforms, communication methods, sanitation procedures, etc.)
 - f. what recommendations would you make to the designer of the facility to ensure that your department's needs for space, safety, noise control, etc., are met.

Part B

- 1. Now that each job group has reached a decision about each department's needs, as a total group (all occupations together) discuss the same factors and come to a total group decision on each.
- 2. This is only an exercise. There are no right or wrong answers. This is an opportunity to put into practice all the communication skills you've learned to date.



Problem Solving

This module is designed to help you develop critical thinking skills and interact in a group. All materials are provided by the facilitator. All handouts are in the facilitator's manual.



REACH Program Understanding How to Use Your Calculator Activities

C	lus	te	r:		
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Activity 1 - Understanding how to use a Calculator

Objective (s): This activity will enable participants

- 1. To become familiar with the keys of a calculator
- 2. To become familiar with the functions of a calculator
- 3. To practice entering numbers in a calculator

Materials Used: calculator

You Need to Know:

The second college edition of *The American Heritage Dictionary* defines a calculator as a keyboard machine for the automatic performance of mathematical operations. In today's work environment users simply refer to the calculator as their best friend because they are fast and accurate. However, workers understand that the answers a calculator provides are as accurate as the person using the calculator. That's why it is important to know how your calculator works.

All calculators perform the four basic mathematical functions of addition, subtraction, multiplication, and division. There are other calculators that perform more advance math functions such as square roots, plotting, advanced calculus, and many other scientific calculations. Texas Instruments Inc. is one of many companies that manufacture scientific calculations. In this course, you will be using a basic calculator. It is a calculator that performs the basic four mathematical functions, percentages, and square roots.

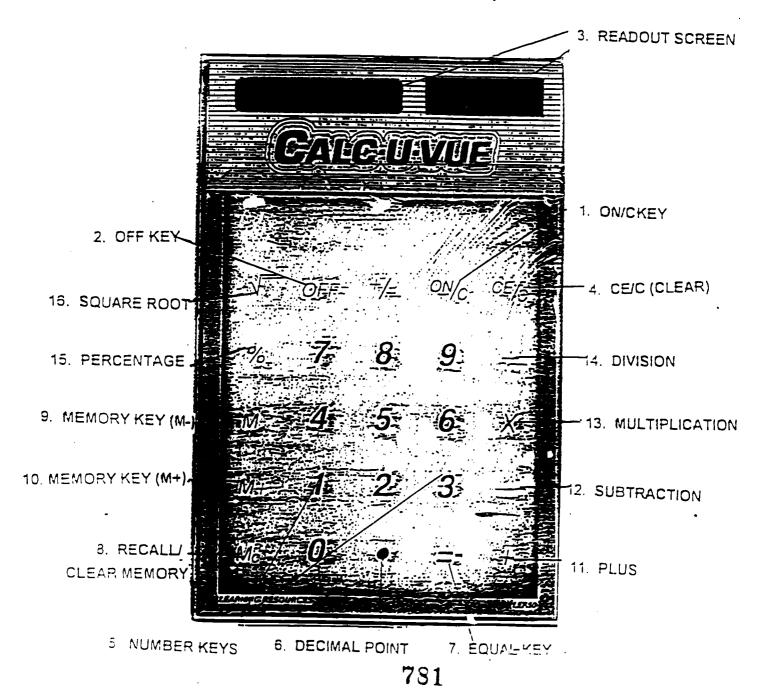
Calculators operate by solar-power or battery. Solar-powered calculators have a row of solar cells that change light into electricity. Battery-powered calculators contain a battery, usually in the back of the calculator. Now, let's get familiar with the calculator. Read through the calculator diagram on the following page.



CALCULATOR DIAGRAM

Directions

Study your calculator. Notice what each key does.





Keys

- 1. ON/C KEY Use this key to turn your calculator on.
- 2. OFF KEY Use this key to turn your calculator off.
- 3. READOUT SCREEN Read the answers on this display screen.
- 4. CE/C (CLEAR) Use this key to erase your entries.
- NUMBER KEYS Use these keys to enter the numbers.
- 6. DECIMAL POINT Use this key to insert a decimal point.
- 7. EQUAL KEY Use this key to get the answer.
- 8. RECALL/CLEAR MEMORY (RM/CM) KEY Use this key to retain a number entry in the calculator's memory. Consider this sample problem: 100-10 = 90, press the RM/CM and the answer 90 is subtracted from the first entry 100. The answer is a negative 10. This key is helpful when you're working with a series of numbers.
- 9. **MEMORY KEY (M-)** Use this key when working with a series of numbers and different functions. The calculator will hold an answer in memory. For example, 10-5=5, press M- key, the answer is 5, press (-) key, enter 2, press, M- key, the answer is 3. Notice the "M" appears on the readout screen to let you know the memory key is on.
- 10. **MEMORY KEY (M+)** Use this key add a series of numbers. Consider this example, 10+5=5, press M+ key, the answer is 15, press (+) key, enter 5, press M+ key, the answer is 20.

Function Keys

- 11. PLUS Use this key to add numbers.
- 12. SUBTRACTION Use this key to subtract numbers.
- 13. MULTIPLICATION Use this key to multiply numbers.
- 14. DIVISION Use this key to divide numbers.
- 15. PERCENTAGE +/- Use this key to calculate percentages.
- 16. SQUARE ROOT Use this key to calculate the square root of numbers.



Practice

Follow these steps to practice entering whole numbers with your calculator.

Step 1: Turn on your calculator by pressing the key with ON/C KEY.

Step 2: Enter a number from the list below on your calculator.

Step 3: Erase the number using the CE/C key.

Step 4: Repeat steps 2-3 until you've entered and erased all the numbers for this exercise.

Step 5: Turn off your calculator.

Note: Most calculators do not display a comma. If the number displays as 1960, simply count three number places from the left. In this case 0, 6, 9, the comma would be inserted after the number 1 (1,960). Any number over 999 should be written with a comma.

A. Practice entering numbers.

1, 349

2.974

3. 9,175

4. 8, 387

5. 27,285

6. 342,829

7. 88,642

8. 347,829

9. 755,691

10. 2,596,327

11. 9,442,611

12. 5,678

B. Entering numbers with decimal points.

Step 1: Turn on your calculator by pressing the key with ON/C KEY. Find the decimal key (.) on your calculator.

Step 2: Enter the number 12

Step 3: Press the decimal key (.)

Step 4: Then enter the number 2

Step 5: Press CE/C key to erase the number 12.2



Practice Exercise Continued...

Step 6: Repeat steps 2-4 until you've entered and erased all the numbers for this exercise.

Step 7: Turn off your calculator.

1. 56.78

2. 99.28

3. 110.8

4. 555.75

5. 100.78

6. 12.58

7. 600.78

8. 900.00

9. 88.8

10.6.67



Activity 2 - Using and Understanding the Addition Function

Objectives (s): This activity will enable participants

- 1. To become familiar with the addition function of a calculator
- 2. To practice the addition function on a calculator

Materials Used: scrap paper, calculator

Directions

A calculator makes adding numbers easy. Follow these steps when adding numbers on your calculator.

Step 1: Turn on your calculator. Look for the plus (+) sign. Then look for the equal (=) sign. You will use both of these keys when you are adding numbers.

Step 2: Enter the numbers 1, 0, 0

Step 3: Press the plus sign (+)

Step 4: Enter 2, 0, 0

Step 5: Press the equal key (=)

Step 6: Read the answer in the readout screen area. The answer is 300.

Practice

Use your calculator to find the sum of the numbers. Write your answers in the space provided.

A. Find the sum. 1. 3,156, 7,125 2. 7,206, 4,926, 3,331 3. 8,501, 6,742	4. 5,123, 9,600, 7,689 5. 3,900, 6,174 6. 378,4-214
B. Find the sum. 1. 16.2, 12.06 2. 123.0, 451.2 3. 5.2, 6.8	4. 234.2, 123.5 5. 6.1, 6.4 6. 12.1, 45.2



Activity 3 - Using and Understanding the Subtraction Function

Objectives (s): This activity will enable participants

- 1. To become familiar with the addition function of a calculator
- 2. To practice the subtraction function on a calculator

Directions

A calculator makes subtracting large numbers easier. Follow the steps to subtract the numbers.

Step 1: Turn on your calculator. Find the minus (-) sign. The find the equal sign (=).

Step 2: Enter the numbers 6, 0, 0. When subtracting remember to enter the larger number first.

Step 3: Press the minus sign (-)

Step 4: Enter the numbers 3, 0, 0

Step 5: Press the equal (=) key. The answer is 300.

<u>Practice</u>

Use your calculator to find the difference between the numbers. Write your answers in the space provided.

A. Find the difference.	
1. 7,500, 5,916	2. 9,306, 8,200
3. 3,472, 1,568	4. 99, 48
5. 5,280, 1,000	6. 18,480, 15,840
7. 5, 820, 1,760	8. 2,786, 1,308
9. 2,815, 1,940	10. 2,1 82,- 555
11. 1,075, 758	12. 2,€31, 131
· · · · · · · · · · · · · · · · · · ·	

B. Find the difference.

1.	31. 2, 12.6	2. 119.1, 67.0	3.	303.1, 240.2
			••	
4.	45.3, 23.2	5. 20.1, 18.2	6.	25.9, 12.8



Activity 4 - Using and Understanding the Multiplication Function

Objectives (s): This activity will enable participants

- 1. To become familiar with the multiplication function of a calculator
- 2. To practice the multiplication function on a calculator

Directions

A calculator can also make multiplication easier. Read the example below. Follow the steps to understand how to use your calculator to multiply large numbers.

Step 1: Turn on your calculator. Find the multiplication sign (x). Find the equal sign (=).

Step 2: Enter the numbers 8, 5, 6, 4

Step 3: Press the x sign

Step 4: Enter the numbers 7, 2, 1, 3

Step 5: Press the equal sign (=). Read the answer on the readout screen. The answer is 61,772,132 (66 million, 772 thousand, 132).

Practice

Use the calculator to find the product of each group of numbers. The answer to a multiplication problem is called the product. Write the product in the space provided.

1.	Multiply the 6, 6	2. 27, 4	3. 12, 12		50, 6
5.	20, 20	_6. 200, 7	7. 500, 8	8. ~~	1000, 8
	Multiply the		2 4 000	0.540	200
1.	5,306, 8,317	2. 64	8, 4,269	_3. 510,	888
4.	92,000, 45	5. 8	0,000, 25	6. 357	, 968



Activity 5 - Using and Understanding the Division Function

Objectives (s): This activity will enable participants

- 1. To become familiar with the division function of a calculator
- 2. To practice the division function on a calculator

Directions

You can also solve division problems using your calculator. Follow the sample problem to understand the process. Find the division (÷) sign on your calculator.

Step 1: Turn on your calculator.

Step 2: Enter the numbers 2,0,0

Step 3: Press the division sign (÷).

Step 4: Enter the number 1, 0

Step 4: Press the equal sign (=).

Step 5: Read the answer on the display screen. The answer is 20.

Practice

A. Di	vide	the	numb	ers.
-------	------	-----	------	------

1. 500, 20 _____

2. 600, 30 _____ 3. 20, 5 ____

4. 1000, 6 _____

5. 790, 5 ____ 6. 180, 4 ____

B. Divide the numbers.

1. 10,000, 90_____

2. 124,780 ,20____ 4. 985, 3

3. 45,000,60____

5. 50,650 ,10 _____

6. 540, 25



Activity 1 - Whole Numbers

Objective(s): This activity will enable participants to identify and write whole numbers.

Materials Required: Pencil

You need to know:

- 1. Whole numbers are counting numbers and 0; they are numbers that are not fractions or decimals. They tell how many or how much.
- 2. A whole number represents a complete amount or group. EXAMPLES:

Numbers: 0, 6, 13, 20, 50, 234

Quantities: 142 machine screws, 12 spools, 47 outlets

Measurements: 63 feet, 120 millimeters, \$354

3. The Arabic number system is based on 10 digits:

0 1 2 3 4 5 6 7 8 9

Each of these symbols (0-9) is called a digit. These individual symbols (digits) may be combined to write any number.



Activity 1 - Whole Numbers (continued)

For each of the following numbers place a () in the box Directions: if the number is a whole number.

1		6

2. 14

3. 37

365 4

5. 901

2,225 6.

6,592 7.

8,831 8.

4,895 9.

33,485 10.

6. 11.

12. .005

.07 13.

2.5 14.

15. .82

16. .231

.7304 17.

1491 18.

19. 20.04

20. [] 7.83 21. 4

22. 15

23. 82

24. 359

25. 763

26. 2,227 27. 6,552

28. 8,231

29. 3,998

30. 50,001

31. .1

32. .5

33. .7

.25 34.

35. .076

36. .226

7.304 37.

38. □ 14.91.

2.004 39.

40. .783 41. 8

42. 18

43. 56

321 44.

45. 288

46. 2,221

6,512 47.

48. 8,631

7,246 49.

29,092 50.

51. 8.

52. .05

53. 7

25 54.

55. .08

56. .217

57. 73.04

58. .1491

59. 200.4

[]60. .0783



Activity 1 - Whole Numbers (continued)

Directions: For each of the following numbers place a (\checkmark) in the space if the number is a whole number.

	_ 1.	4,699	_ 16.	926.
•	_ 2.	96.677	 _ 17.	6.790
-	_ 3.	620	 _ 18.	58,416
	_ 4.	2 053	 _ 19.	6,815
	_ 5.	.4001	 _ 20.	649,873
	6.	28	 _ 21.	.072
	7.	.1	 _ 22.	.84
	_ 8.	8,261.1	_ 23.	.7159
	<u>.</u> 9.	1.25	_ 24.	.638
	_ 10.	27,611.9	 _ 25.	.3901
	11.	.07	_ 26.	495.28
	12.	.0001	_ 27.	6215.9
	13.	367	 _ 28.	518.7302
The state of the s	14.	3,842	 _ 29.	429,631.058
	15.	493,200	30	85 210 3697



Activity 1 - Whole Numbers (continued)

Directions:	Write exan	nples of whole ni	umbers in the fo	llowing blanks.
	1.		-	16.
	2.			17.
	3.			18.
	4.			19.
	5,			20.
	6.			21.
	7.			22.
	8.			23.
	9.			24.
	10.		·	25.
The second secon	11.			26.
	12.	er.		27.
	13.			28.
	14.	b		29.
	15	792		30



Activity 2 - Place Values and Whole Numbers

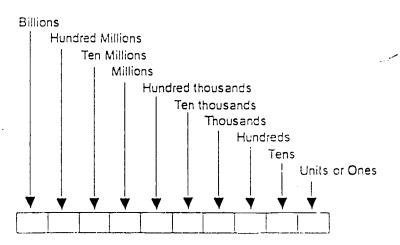
Objective(s): This activity will enable participants to identify the place values of whole numbers.

Materials Required: Pencil

You need to know:

- 1. Each digit of a number from 0 through 9 has two values:
 - A. Face value what the numeral actually says
 - B. Place value the place (position) of the numeral tells it value
- 2. The first digit (column) in the extreme right position of a number is called the units digit or units column. The digit in the second position to the left is in the tens column; and the digit in the third location is in the hundreds column, etc. See the diagram below for additional examples of the place names of commonly used digits.

DIGIT PLACE NAMES (WHOLE NUMBERS)





You need to know:

3. Each digit can be assigned a different value depending on its place or position in the number. Example:

thousands	hundreds	tens	units <i>or</i> ones
8	7	6	5
5	6	7	8
7	8	5	6
6	5	8	7

Notice that the 8 in the first number is in the thousands place. That means it is worth 8 thousand. In the second number, the 8 is in the units or ones place. It is worth 8 ones or just plain 8. In the third number, the 8 is in the hundreds place, and it is worth 8 hundred. In the last number, the 8 is in the tens place. That means it is worth 8 tens or 80.

4. Whole numbers represent the sum of individual place values of numerals.

The whole number 217 is a simple and shortened form of $200 \pm 10 \pm 7$.

Directions:

On the following page: write the value of the underlined number in the blank.



1.	In the number 283, how much is the $\underline{8}$ worth?	
2.	In the number 1,296, how much is the 1 worth?	
3.	In the number 926, how much is the $\underline{6}$ worth?	
4.	In the number 637, how much is the 6 worth?	
5.	In the number 240, how much is the 4 worth?	
6.	In the number 318, how much is the 8 worth?	
7.	In the number 1,873, how much is the 7 worth?	
8.	In the number 8,176, how much is the 8 worth?	
9.	In the number 561, how much is the 5 worth?	
10.	In the number 746,721, how much is the $\underline{4}$ worth?	
11.	In the number 678, how much is the $\underline{7}$ worth?	
12.	In the number 3,016, how much is the 3 worth?	
13.	In the number 235,619, how much is the $\underline{2}$ worth?	
14.	In the number 145,768, how much is the 5 worth?	
		/
15.	The value of 9 in the number 3,73 <u>9,</u> 681 is:	
16.	The value of 7 in the number 873,000 is:	
17.	The value of 6 in the number <u>6</u> ,284,925 is:	
18.	The value of 4 in the number <u>4</u> 6,867 is:	
19.	The value of 8 in the number 1,863,745 is:	
20.	The value of 3 in the number 5,6 <u>3</u> 2 is:	
21.	The value of 7 in the number 3,754 is:	
22.	The value of 5 in the number 2,38 <u>5</u> is:	
23.	The value of 3 in the number <u>3</u> 29 is:	
24.	The value of 6 in the number 7 <u>6</u> is:	
25.	The value of 4 in the number 6 <u>4</u> is: 795	

Directions: Fill in the blanks with the correct numbers.

	The state of the s
(1)	In the number 6,973 the value of 3 is ones or the value of 7 is tens or the value of 9 is hundreds or the value of 6 is thouands or
(2)	In the number 1,478 the value of 8 is ones or the value of 7 is tens or the value of 4 is hundreds or the value of 1 is thousand(s) or
(3)	In the number 11,243 the value of 3 is ones or the value of 4 is tens or the value of 2 is hundreds or the value of 11 is thousands or
(4)	In the number <u>48,505</u>

the value of 5 is _____ ones or ____.

the value of 0 is _____ tens or ____.

the value of 5 is _____ hundreds or ____.

the value of 48 is _____ thousands or ____.

the value of 4 is _____ ones or ____ the value of 5 is _____ tens or ____ the value of 0 is _____ hundreds or ____ the value of 6 is _____ thousands or _____



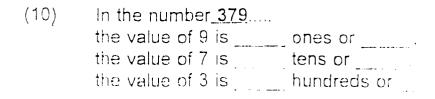
Directions: Fill in the blanks with the correct numbers.

(6)	In the number 742 the value of 2 is ones or the value of 4 is tens or the value of 7 is hundreds or

(7)	In the number <u>8,1</u>	<u>37</u>
	the value of 7 is _	ones or
	the value of 3 is _	tens or
	the value of 1 is _	hundred(s) or
	the value of 8 is _	thousands or

(8)	In the number <u>685</u>	
	the value of 9 is	ones or
	the value of 8 is	tens or
	the value of 6 is	hundreds or

(9).	In the number 38,496	<u>5</u>
	the value of 6 is	ones or
	the value of 9 is	tens or
	the value of 4 is	hundreds or
	the value of 38 is	thousands or





Directions: Answer the following by placing the correct digit in the space.

•··



Activity 2 - Place Values and Whole Numbers (continued)

Directions: Show the place value of the following numbers by writing the digits

correctly on the chart. An example has been completed for you.

EXAMPLE: 7,654

ļ	Millions	Hundred Thousands	Ten Thousands	Thousands	Hundreds	Tens	Ones
				7	6	5	4
1.					`		
2.							
3.	:						
4.							; ;
5.							
6.							
7.							
8.					`.		
9.							
10.							1
11.							
12.							
13.							
14.							
15.							
16.							
1.7.							
18.							
19.							
20					, ,		



Activity 2 - Place Values and Whole Numbers (continued)

EXAMPLE	7,654
1.	6,700
2.	53,426
3.	74,803,000
4.	175
5.	32,072
6.	8,115,035
7.	3,582
8.	493
9.	358,281
10.	1,661
11.	105,302
12.	29,547
13.	284
14.	135,011
15.	22,314
16.	321
17.	387,611
18.	88,027
19.	2,700, 9 20
20.	4,228



Activity 3 - Reading and Writing Whole Numbers

Objective(s): This activity will enable participants to read and write whole numbers.

Materials Required: Pencil

You need to know:

1. Usually the numbers with four digits or more are written with commas after every three digits, counting from right to left.

EXAMPLE:

71230645

71,230,645

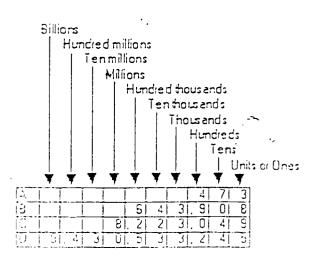
2. Four-digit numbers are an exception to the rule. Commas are not required in four-digit numbers.

EXAMPLE:

3743 AND 3,743

Both are acceptable ways of writing the same number.

3. The numbers in the chart are read as follows:



- A. Four <u>hundred</u> seventy three. Note that the 4 is in the "hundreds" column, 7 is in the "tens" column, and 3 is in the "ones" column.
- B. Six hundred forty-three thousand, nine hundred eight.
- C. Eight million, two hundred twenty three thousand, forty nine.
- D. Nine billion, four hundred thirty million, five hundred thirty-three thousand, two hundred forty-five.



Activity 3 - Reading and Writing Whole Numbers (continued)

You need to know:

4. Numbers can be written in words, in an expanded form, or as a numeral.

EXAMPLE:

1,689

One thousand, six hundred eighty nine

1000+600+80+9

1,689



Activity 3 - Reading and Writing Whole Numbers (continued)

Directions:

- 1. At the instructor's request, read the following numbers aloud.
- 2. On the following page, write out each number in words, in the blanks provided.

1.	8,497		21.	4,321
2.	742,351		22.	28
3.	932,617		23.	5,504
4.	7,639,792		24.	457
5.	25,816		25.	39
6.	173,855		26.	847
7.	6,382,523		27.	386
8.	782,386		28.	2,131
9.	1,175,140		29.	159
10.	97,268		30.	14
11.	6,973		31.	249,382
12.	382		32.	360
13.	4,880 ·		33.	829
14.	14,228,786		34.	247,427,820
15.	865		35.	37
16.	97,268	~	36:	89,827
17.	243	••	37.	22,809
13	27,268		38.	83
:0	1,478		39.	738,264,599
20	207		40.	758



Activity 3 - Reading and Writing Whole Numbers (continued)

1.	
2.	
3.	
4.	
5.	
6.	
7.	
8.	
9.	
10.	
11.	
12.	
13.	
14.	
15.	
16.	.*.
17.	
./. 13	
: 5 : 6 : 18	
. 20.	
20. -	(0.;

Activity 3 - Reading and Writing Whole Numbers (continued)

21.	
22.	
23.	
24.	·
25.	
26.	
27.	
28.	
29.	
30.	
31.	
32.	
33.	
34.	
35.	
36,	
37	
+1),	en en en en en en en en en en en en en e
(in	
.:) .:)	E(1);



Activity 3 - Reading and Writing Whole Numbers (continued)

Directions:

Write the following numbers, using figures, in the chart below. Make sure you put each digit in the correct column. Insert commas, where applicable.

_	Dillons	Hundred Millions	Ten Milions	Millons	Handred Thousands	fen Thousands	Boussnoth	Hundreds	fens	Units or Onos
1						1		1		
2		-						Ī		
3							Ī	<u></u>		
4									<u> </u>	
5			İ				i	<u></u>		
6	-		i				<u>'</u>	<u>' </u>		
7								<u></u>	<u>'</u>	
3	ĺ	j	1	i						
9	1	i	ĺ							
10		ĺ		i	<u></u>				<u> </u>	
11	i	i	<u></u>	i	<u></u>				1	
12	Ì	i		· · · · · · i				<u> </u>	1	
13	i	i	i						 	
14		— i	j	 				_ <u>!</u>	<u> </u>	
15			<u> </u>				<u> </u>	1		
Ĺ.,	!-	!						!	1	

- 1. thirty-four thousand eighty six
- 2. eight hundred two
- 3. sixty-three thousand five hundred twenty-two
- 4. three hundred thirty nine
- 5. seven thousand seven hundred forty
- 6. nine million eight hundred twenty-three thousand five hundred twenty-seven
- 7. five hundred seventy eight...
- 8. one hundred thirty five thousand eight hundred fifty one
- 9. forty-nine thousand seven hundred thirty-six
- 10. thirteen million four hundred thirty-six thousand nine hundred thirty-two
- 11 two thousand five hundred fifteen
- 12 two hundred four thousand nine hundred secondly two
- 13 pine hundred ninety-eight thousand five hundred slidy
- 14. four thousand eighty-two
- 15 five thousand one hundred twelve



Activity 4 - Adding Whole Numbers

Objective(s): This activity will enable participants

- (1) to add whole numbers in order to find the total amount.
- (2) to check addition answers.

Materials Required:

Pencil

Scratch Paper

You need to know:

- 1. Addition problems are done daily. For example, you might add the "tare" weight and the full weight together, add the proper amount of ingredient when recipes change, or add weights of two ingredients when both are combined in the same bucket.
- 2. Addition is combining two or more quantities (amounts) to find a total quantity (amount). The answer is called the <u>sum</u>.
- 3. When adding, the order of the numbers does not matter. For example, 2 + 6 = 6 + 2.
- 4. To add numbers greater than 10, arrange them in columns and regroup (borrow and carry).
- 5. To check addition answers, add the columns in the opposite direction. So if you started at the top and added downward, start at the bottom and add upward.

EXAMPLE:	<u>CHECK:</u>	
45 (1) 5 + 3 = 8	45 (*	1) $3 + 5 = 8$
+33 (2) 4 + 3 = 7	+33 (3	(2) 3 + 4 = 7
78	78	



Activity 4 - Adding Whole Numbers (continued)

You need to know:

- 6. To add whole numbers:
 - A. Write the numbers under one another with each digit in the problem column.

4	б	2	5
	4	2	3
	5	7	4
_3	2	5	1

B. Add the ones column:5+3+4+1=13Write down the 3 and carry the1 to the tens column.

		(1)	
4	6	2	5
	4	2	5
	5	7	4
3	2	5	1
			3

C. Add the tens column:
1 (from the ones column) +2+2+7+5=17
Write down the 7 and carry
the 1 to the hundreds column.

D. Add the hundreds column;
1 (from the tens column) +6+4+5+2=18
Write down the 8 and carry
the 1 to the thousands column.

E. Add the thousands column:
1 (from the hundreds column) +4+3=8
Write down the 8. The sum is 8873.

हिंगुर

F. Continue the same process with the remaining columns, if applicable.



Activity 4 - Adding Whole Numbers

(1) Directions: Add.

Activity 4 - Adding Whole Numbers

(2) Directions: Add.

$$\odot$$

Activity 4 - Adding Whole Numbers

(3) Directions: Add.

Activity 4 - Adding Whole Numbers

(4) Directions: Add.

Activity 4 - Adding Whole Numbers

(5) Directions: Add.

4.
$$5$$
 52 1 59 7 4 58 51 9 53 $+ 56$ $+ 9$ $+ 54$ $+ 8$ $+ 53$ $+ 55$ $+ 2$ $+ 6$ $+ 58$ $+ 9$

Activity 4 - Adding Whole Numbers

(6) Directions: Add.

Activity 4 - Adding Whole Numbers

(7)

Rows 1 - 5

Directions: Add and check

1.

57

45 + _3

32 + 25

2.

83

37

29 ÷ <u>45</u>

3.

56 + 71

64 + 28

4.

59 + 76_

55 ÷ <u>99</u>

5.

26 + 53

53 + 28

Activity 4 - Adding Whole Numbers

(7)

Rows 6-10

Directions: Add and check

6.

34 + 28

37 + <u>61</u>

7.

53

67

13 + <u>78</u>

8.

93

59

82 + 71

9.

93

66 + 32

10.

+ 27

+ 68

+ 16

Activity 4 - Adding Whole Numbers

(7)

Rows 11 - 15

Directions: Add and check

11.

55 + 89

25 + 39

12.

82

31

74 + 26

13.

23 + 88

56

+ 49

14.

43 ÷ <u>88</u>

74 + 23

15.

+ 43

39

93

96

Activity 4 - Adding Whole Numbers

Directions: Add and check

Activity 4 - Adding Whole Numbers

Activity 4 - Adding Whole Numbers

Rows 6 - 10

Directions: Add and check.

Activity 4 - Adding Whole Numbers

Directions: Add and check

Activity 4 - Adding Whole Numbers

(9) Directions: Add and check.

Activity 4 - Adding Whole Numbers

(10) Directions: Add and check.

Activity 4 - Adding Whole Numbers

(11) Directions: Add and check.

Activity 4 - Adding Whole Numbers

(12) Directions: Add and check.

Activity 4 - Adding Whole Numbers

(13) Rows 1-5

Directions: Add and check.

1. 603 + 285

2. 805+ 163

3. 345 + 698

Activity 4 - Adding Whole Numbers

(13) Rows 6 - 10 Directions: Add and check.

Activity 4 - Adding Whole Numbers

(14) Rows 1 - 5 Directions: Add and check.

1. 786 + 394

928 + 782

475 + 698

378 + 257

2. 378 + _269

543 ÷ 786

834 ÷ 729

541 + 269

3. 287 + 465

387 + 298

546 + 589

728 + 569

4. 384 + 429

968 + _518

652 + 478

409 + 583

÷.40 893

584 427

637 • ΩΩΩ.

842 + 369

Activity 4 - Adding Whole Numbers

(14) Rows 6 - 11

Directions: Add and check.

6. 683 + 417 257 ÷ 683 594 + 417 267 + <u>936</u>

7. 405 + 561 216 + 423 537 + 252 640 ÷ 118

8. 689 ÷ 336 546 + 921 783 + 293 548 + <u>687</u>

9. 834 + 785 692 + <u>847</u> 716 + <u>263</u> 408 + 241

10. 715 + 486 709 + <u>983</u> 607 + <u>406</u> 219 + <u>389</u>

11 885 + 102 235 + 452

Activity 4 - Adding Whole Numbers

(16) Directions: Add and check.

Activity 4 - Adding Whole Numbers

(17) Directions: Use scratch paper to add these numbers. Use your calculator to check your answers.

2.	5	18		114		806		638		441
	7	82		726		992		793		348
	7	64		953		528		136		635
	2	07		199		666		483		914
	+ 8	43	+	727	+	894	.+-	397	+	679

3.	272	944	357
	107	775	106
	814	753	197
	760	107	371
	591	779	810
	467	107	849
	157	811	693
+	724	÷ <u>661</u>	+ _556

	908 699 359	650 417 508	341 375 662
	577 908	135 050	285 341
	847 511	859 428	622 169
4.	494	165	618

Activity 4 - Adding Whole Numbers

(18) Directions: Add and check.

Activity 4 - Adding Whole Numbers

(19) Directions: Add and check.

Activity 4 - Adding Whole Numbers

(20) Directions: Add and check.

Activity 4 - Adding Whole Numbers

(21) Directions: Use scratch paper to add these numbers. Use your calculator to check your answer.

1. 3,948 7,758 6,799 + 2,437

6,787 3,316 4,213 + 5,449

2. 8,123 7,510 1,085 6,534 9,469 3,638 + 1,086

2,774 7,887 3,551 4,560 5,494 1,745 + 8,361

3. 8,649 7,856 4,822 4,776 6,252 2,791 + 8,679 7,099 9,592 3,683 9,971 1,617 2,193 + 8,062

4 4,108 7,915 3,736 + 2,615

9,081 8,752 2,978 + 7,093

Activity 4 - Adding Whole Numbers

(22) Directions: Add and check.

Activity 4 - Adding Whole Numbers

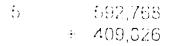
(23) Directions: Add and check.

Activity 4 - Adding Whole Numbers

(24) Directions: Add and check.

Activity 4 - Adding Whole Numbers

(25) Directions: Add and check.



Activity 4 - Adding Whole Numbers

(26) Directions: Add and check.

Activity 4 - Adding Whole Numbers

(27) Directions: Use scratch paper to add these numbers. Use your calculator to check your answers.

Activity 5 - Solving Word Problems (Addition)

Objective(s): This activity will enable participants to solve word problems by applying addition skills.

Materials Required:

Pencil

You need to know:

To solve any word problem....

- 1. Determine what you must find out.
- 2. Decide what information is necessary in order to solve the problem.
- 3. Decide what arithmetic operation to use. Since clue words give you the key to solving the problem, pay particular attention to them.

EXAMPLES:

in all sum together more altogether plus total and both added combined increase

- 4. Work out the problem and find the solution.
- 5. Check your arithmetic. Reread the question to make sure that your answer makes sense.



You need to know:

6. Label final answers in order to make the numbers concrete. EXAMPLES:

Ralph ate 3 boxes of Better Cheddars® last week and 4 boxes this week. How many boxes did he eat altogether?

Not just 7, but 7 boxes (final answer).

A uniform costs \$27.95 and an identification badge costs \$20.00. How much did Henry pay for work attire?

Not just 47,95, but \$47,95 (final answer).



Activity 5 - Solving Word Problems (continued)

Directions: Read the word problems below and perform the necessary addition computations to answer the questions that follow.

1.	An urban supermarket bought four shipments of Chips Ahoy! cookies. The first shipment contained 87 cartons, the second 135, the third 111, and the fourth 215. In all, how many cartons were bought?
2.	Annie, a packing technician, drives to Nabisco from various places and back home each evening. Her records show the following mileage for one week: 58 miles, 45 miles, 62 miles, 31 miles, and 79 miles. What was her total mileage for the week?
3.	In the Bakery cafeteria, Rob bought a hamburger which costs \$1.95, a bag of chips for \$.65, and a large grape soda for \$.93.

4. Bill and Carol Brown keep a record of the amount of gasoline they use to drive back and forth to Nabisco®. Last month they purchased the following number of gallons: 9, 13, 14, 10, 12, and 14. How many gallons did they purchase during the month?

How much did his lunch cost? _____



	eir outstanding record, Nabisco®
	uncheon The following amounts of
	ounds of hotdogs, 215 pounds of
	otato salad, 60 pounds of baked
	leslaw. Altogether, how many
pounds of food were purcha	sed?

6.	During the luncheon, 283 employees were served the first hour,
	170 the second hour, 82 the third hour, and 306 the fourth hour.
	What was the total number of employees served?

- 7. At the Richmond Bakery, the first shift produced 2,000,000 Premium³ crackers, the second shift produced 1,743,562, and the third shift produced 1,928,637. How many crackers were produced on this day?
- 8. If 5,000,000 Ritz[®] crackers can be produced per shift, 2,000,000 Premium[®] crackers, and 2,400,000 Oreos[®], combined how many cookies and crackers can be produced per shift?



9.	Following are the pounds of B&R produced by each production
	line. What was the total amount of B&R produced for the day

Line 1:

212

Line 5:

310

Line 2:

178

Line 6:

253

Line 3:

427

Line 7:

404

Line 4:

192

One Thursday, line 1 produced 698 bundles of product, line 2 10. produced 737 bundles, line 3 produced 834 bundles, and line 4 produced 555 bundles. What was the total number of bundles produced for the day?

11. Following are the number of Nilla Wafer® units rejected by each fill machine on line 5, shift two. How many units were rejected during the shift?

Fill Machine 1: 12

Fill Machine 3. 15

Fill Machine 2: 23

Fill Machine 4 57



12.	One Tuesday, three lines produced Wheat Thins®. Line 2
	produced 8,983 units, line 5 produced 9,876 units, and line 7
	produced 9,495 units. How many units were produced
	altogether?

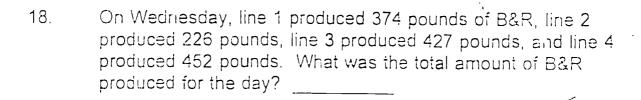
13. It is 6:17 p.m. and you have to relieve one of the Assemblers in 38 minutes. What time will you arrive to relieve him?

Ray travels through a tunnel which costs \$1.35 each way in order to get to and from work at Nabisco[®]. How much money does he spend to get through the tunnel daily?

During a one-hour period, fill machine 1 filled 786 boxes, fill machine 2 filled 993 boxes, and fill machine 3 filled 884 boxes. How many boxes were filled by all three machines?



16.	number of	pounds of	B&R: 29,38	37, 32,740,	d the following 26,513 and 30,200. all during the
17.				five Chips of the slugs	Ahoy! [®] slugs (in ?
	253.1	246.7	266.5	258.3	260.9



One Monday, shift 1 produced 634 doughs, shift 2 produced 606 doughs, and shift 3 produced 578 doughs. How many doughs were produced for the day?



20. Calculate the cumulative totals.

Pounds of B&R produced

Shift 1: 643

Shift 2: 376

Cumulative total = _____

Shift 3: 485

Cumulative total = ____

Calculate the cumulative totals. 21.

Number of Wheat Thin⁹ units produced by line 1:

Shift 1: 5,432

Shift 2: 4,987

Cumulative total =

Shift 3: 5,321

Cumulative total =

22. Following are the net weights of five packages of Chips Ahoy!⁹. What is the total net weight?



Activity 6 - Subtraction of Whole Numbers

Objective(s): This activity will enable participants to (1) apply the rules for subtracting whole numbers and (2) check the answers to subtraction problems.

Materials Required: Pencil

You need to know:

- 1. Subtraction is used everyday in many ways. Whenever you buy an item at the store, your change can be calculated by subtraction. On the job, you may subtract an oil reading from total usage, subtract the lowest bag weight from the highest bag weight to calculate bag weight range, or subtract minor ingredients to put the proper amount of ingredients into the mixer.
- 2. Subtraction is the opposite of addition. Addition is combining two or more quantities while subtraction is the process of taking one number away from another. It is the process of determining the difference between two numbers or quantities.
- 3. Use subtraction to figure out how much is left when you remove one number from another or when you want to compare two numbers.

EXAMPLE: (A) Betty had \$7.00. She gave \$3.50 to Ted for his lunch. How much money did Betty have left?

(A) \$ 7.00 - 3.50 Answer \$ 3.50



Activity 6 - Subtraction of Whole Numbers (continued)

You need to know: (continued)

EXAMPLE:

(B) If a large bag of cookies weighs 18 ounces and a small bag weighs 10 ounces, how much more does the large bag weigh?

18 ounces - 10 ounces Answer 8 ounces

4. The number from which another number is to be subtracted is called the minuend. The number to be subtracted is the <u>subtrahend</u>. The result (answer) is called the <u>difference</u> or <u>remainder</u>.

EXAMPLE:

246 minuend
- 134 subtrahend
Answer 112 difference (remainder)



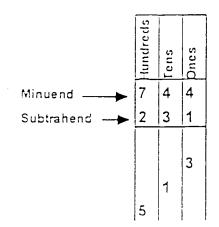
Activity 3 - Subtraction of Whole Numbers (continued)

You need to know: (continued)

5. To subtract whole numbers:

EXAMPLE: Subtract 231 from 744.

- (A) Write the larger number as the minuend.
- (B) Place the digits in the subtrahend in proper columns.
- (C) Begin with the units (ones) column and take 1 away from 4. Record the difference (3) in the units column.
- (D) Continue in the same manner with the tens and hundreds columns (subtract other columns to the left, where applicable).
- (E) The answer (513) is the difference between the two numbers





Activity 6 - Subtraction of Whole Numbers (continued)

You need to know:

- 6. If a digit in the subtrahend is too large to take from the digit above it in the minuend, borrow from the next column in the minuend in order to subtract.
 - (A) Since you can't subtract 6 from 2, borrow 1 ten from the tens column. (10 + 2 = 12). Place a small 1 next to the 2 in the minuend to show that it is now 12.

EXAMPLE:

- (B) Cross out the 7 in the tens column and make it a six to show that your borrowed 1 ten.
- (C) Subtract: 12 6 = 6
- (D) Subtract: 6 2 = 4
- (t) The answer (46) is the difference between the two numbers.

Activity 6 - Subtraction of Whole Numbers (continued)

You need to know:

7. If you have to borrow more than once in the same problem, continue the same process with remaining columns. Proceed to subtract by borrowing until you have subtracted each digit

EXAMPLE:

8. To check a subtraction problem, add the <u>difference</u> (answer) to the <u>subtrahend</u> of the original problem. The sum should be the <u>minuend</u> of the original problem.

EXAMPLE:

$$\begin{array}{rrr}
39 & (1) & 9 - 4 = 5 \\
- & 14 & (2) & 3 - 1 = 2 \\
\hline
25 & & & \\
\end{array}$$

$$39\sqrt{(1)} \ 4 \div 5 = 9$$

$$(2) \ 1 \div 2 = 3$$

9. For every subtraction problem, there is an equivalent addition problem.

EXAMPLE: 19 / 7 mg hecanse 9 - 7 m 49

Activity 6 - Subtraction of Whole Numbers (continued)

Directions: Practice subtracting in your head a one digit number from a larger number. Have a classmate time you for exactly 5 minutes as you work to accurately complete the chart. Subtract the numbers in the left column from each of the numbers across the top of the chart. GO AS FAST AS YOU CAN!

	16	23	30	18	90	12	47	10	25
9									
7									-
5				į					
3									
8									
6									
4									



Activity 6 - Subtracting Whole Numbers

(1) Directions: Subtract.



Activity 6 - Subtracting Whole Numbers

(2) Directions: Subtract.



Activity 6 - Subtracting Whole Numbers

(3) Directions: Subtract.



Activity 6 - Subtracting Whole Numbers

(4) Directions: Subtract.

Activity 6 - Subtracting Whole Numbers

(5) Directions: Subtract.



Activity 6 - Subtracting Whole Numbers

(6) Directions: Subtract.



Activity 6 - Subtracting Whole Numbers

(7) Directions: Subtract.

(8) Directions: Subtract and check.

(9) Directions: Subtract and check.

(10) Directions: Subtract and check.

(11) Directions: Subtract and check.

(12) Directions: Subtract and check.

(13) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(14) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(15) Directions: Subtract and check.

(16) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(17) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(18) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

- (19) Directions: Subtract and check.
- 1. 525 -- - 247

287 - <u>198</u>

216 - <u>158</u>

2. 305- 278

207 - <u>199</u>

401 - <u>285</u>

3. 466 - 388

373 - <u>199</u> 983 - <u>585</u>

Activity 6 - Subtracting Whole Numbers

(20) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(21) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(22) Directions: Subtract and check.

(23) Directions: Subtract and check.



(24) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(25) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(26) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(27) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(28) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(29) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(30) Directions: Subtract and check.



Activity 6 - Subtracting Whole Numbers

(31) Directions: Subtract and check.

1. 4,080 — - 387

3,070 -<u>991</u>

5,02 ____438

2. 1,896 - 499

1,004 -____687 4,468 ____579

3. 3,006 - 439

8,007 299

1,005 307

Activity 6 - Subtracting Whole Numbers

(32) Directions: Subtract and check.

Activity 6 - Subtracting Whole Numbers

(33) Directions: Subtract and check.



Activity 7 - Calculating the Range of Whole Numbers

Objective(s): This activity will enable participants to find the range between two numbers.

Materials Required: Pencil

Scratch Paper -

You need to know:

- 1. Subtraction is used to calculate the range between two numbers.
- 2. The <u>range</u> is the difference between the lowest number and the highes number calculated when taking measurements such as temperatures, weights, etc.

EXAMPLE:

Find the range of these dough weights: 105 g 101 g 110 g 103 g

A. Arrange the measurements (temperatures, weights, etc.) in sequence:

110 g 106 g

100 0

103 g

101 g

- B. Determine the largest measurement.→ 110 g
- C. Determine the smallest measurement. ** 101 g



Activity 7 - Calculating the Range of Whole Numbers (continued)

You need to know:

D. Subtract the smallest measurement from the largest measurement

- E. The difference is the range.
- 3. The simplest way to report variations is to give the range between the highest and lowest measurement. You can interpret the variation in a process by examining the patterns on control charts. Such patterns let you know if the process is operating according to guidelines or if it is not in control.
- 4. For example, you can check wet weights, dough weights, or oven temperatures by calculating the range between measurements.



Activity 7 - Calculating the Range of Whole Numbers (continued)

Directions: Underline the largest and the smallest number in each row below Calculate the range of each row of numbers and write your answer in the blank.

					Range
A)	<u>18</u>	<u>12</u>	14	16	
8)	<u>21</u> ···	<u>27</u>	23	25	
C)	б	<u>2</u>	<u>8</u>	<u>4</u>	
D)	<u>0</u>	7	5	<u>3</u>	
Ξ)	दंद	<u>48</u>	42	<u>40</u>	
F)	33	35	<u>32</u>	<u>36</u>	
G)	51	<u>50</u>	53	<u>57</u>	
∺)	<u>17</u>	11	6	<u>3</u>	
1)	<u>33</u>	13	22	<u>11</u>	
J)	213	<u>266</u> :	245	<u>202</u>	

Activity 7 - Calculating the Range of Whole Numbers (continued)

Directions: Calculate the range.

1. Find the range of the following oil readings:

4 %

11 %

10 %

8 %

13 %

Range:

%

2. Find the range of the following bag weights:

18 oz.

17 oz.

14 oz.

12 oz.

10 oz.

· Range:

OZ.

3. Calculate the range of the following wet weights:

A)

74 69 67

Range:

日)

76

67

Range:

C)

69

72

72

68

Range:

D)

70

74

66

65

Range:

E)

76

75

Range:

4. Find the range of these oven temperatures:

A)

410° 580° 550° 520° 415° 330° 420° 450°

Range:

3)

360° 500° 510° 400° 340° 360° 300° 320°

Ranget

Activity 8 - Calculating Tare Weights

Objective(s): This activity will enable participants to determine product weights.

Materials Required: Pencil Scratch Paper

You need to know:

- 1. To figure out precisely how much product or ingredient is on a scale, you must first subtract the weight of the packaging material or container holding the product or ingredient. This packaging material or container is known as the <u>tare</u>.
- 2. If a bag of Oreos[®] is labeled 20 ounces, this means 20 ounces of edible product, not including the bag (tare weight). To determine how much edible product is in the bag, first weigh the empty bag and then subtract this weight from the weight of the full bag. The remainder (difference) is the actual amount of edible product inside the bag. When you press the Tare Key on the scale, the scale makes this calculation for you.

EXAMPLE: Find the following product weight:

16 oz. of cookies including the bag

- 2 oz. of packaging material (tare)

14 oz. exact weight of cookies inside the bag



Activity 9 - Subtracting Whole Numbers (Word Problems)

Directions: Use subtraction to solve the following problems:

- Suppose lines 8 and 9 in a bakery produce Snackwells. The total number of 1. units produced daily is 32,988. Line 9 produces 18,752 units per day. How many units are produced by Line 8? 2. The total package weight of a box of Cheese Nips® is 383 grams. The tare weight is 73 grams. What is the net weight? The total package weight of a package of Chips Ahoy!® is 18 ounces. The 3. packaging tare is 2 ounces. What is the net weight? 4. The total package weight of a box of Premium® crackers is 17 ounces. The tare weight is 1 ounce. What is the actual product weight? 5. One Thursday, shift 2 produced 634 doughs and shift 3 produced 527 doughs. How many more doughs did shift 2 produce than shift 3?
- 6. On Wednesday, shift 1 produced 694 pounds of B&R and shift 2 produced 447 pounds of B&R. How much more B&R was produced by shift 1 than by shift 2?



Activity 9 - Subtracting Whole Numbers (Word Problems) (continued)

ACI	ivity	3 - Subtracting various radinaters (avoid Problems) (continued)				
7.		On Friday, three shifts produced Oreos®. Shift 3 produced 9,298 units, Ashift 1 produced 9,986 units, and shift 2 produced 8,897 units.				
•	A)	How many more units did shift 1 produce than shift 3?				
	B)	How many more units did shift 1 produce than shift 2?				
	C)	How many more units did shift 3 produce than shift 2?				
8.	Find the following product weights:					
	A)	178g of product; 10g of packaging material				
		product weight:				
	B)	249g of product; 13g of packaging material				
		product weight:				
	C)	254g of product; 12g of packaging material				
		product weight:				
	D)	12 oz. of product; 2 oz. of packaging material				
		product weight:				
	E)	22 oz. of product; 4 oz. of packaging material				



product weight:

Activity 10 - Decimal Place Values/Reading and Writing Decimals

Objective(s): This activity will enable participants to identify decimal place values and to read and write decimals.

Materials Required: Pencil

You need to know:

- 1. A decimal is a number which stands for a part of a whole. It is written with a decimal point (.) followed by digits to the right. Each digit to the right of the decimal point stands for less than a whole number.
- 2. Like whole numbers, the placement of each digit in a decimal number, or its place value, determines the value of the decimal.
- 3. The decimal point (.) separates the whole number places from the decimal places. Moving to the left of the decimal point, place values increase. Moving to the right of the decimal point, place values decrease.
- 4. Decimals may be read in two different ways:
 - (a) Place Value Read the value of the entire number and read the decimal point as "and." Use the place value of the last digit in reading the decimal. For example, .4 is read "four tenths"; .04 is read "four hundredths"; .004 is read "four thousandths"; .0004 is read "four ten-thousandths"; and 1.45 is read "one and forty five hundredths".



Activity 10 - Decimal Place Values/Reading and Writing Decimals (continued)

You need to know:

Hundreds	Tens	Ones	• Decimal Point	4 Tenths	Hundredths	Thousandths	Ten Thousandlhs	Hundred Thousandths	Millionths
			•	0	4				
				0	0	4			
		,	•	0	0	0	4		
		1	ì	4	5				

(b) Point Value - Read each digit, reading the decimal point as "point." For example, 1.45 is read "one point four five."

EXAMPLES:

118,257

.9 = nine tenths, or point nine

.015 = fifteen thousandths, or point zero one five

12.43 = twelve and forty-three hundredths, or twelve point four three

one hundred eighteen and two hundred fiftyseven thousandths, or one hundred eighteen point two five seven



Activity 10 - Decimal Place Values/Reading and Writing Decimals (continued)

Directions: Before starting this exercise, read aloud to the instructor the decimals listed below. Write the place name of the last digit in each decimal in the blank provided. Underline all the digits that represent less than a whole.

(1)	29.3	
(2)	679.23	
(3)	51.084	
(4)	392.19	
(5)	500.453	
(6)	14.7	
(7)	38.22	
(8)	142.002	
(9)	25.6341	
(10)	12.36	



Activity 10 - Decimal Place Values/Reading and Writing Decimals (continued)

Directions: Rewrite the numbers below as decimals. When you've completed the exercise, read the decimals aloud to the instructor.

(1)	twenty-seven and eight tenths	
(2)	forty-five and sixty-three hundredths	
(3)	nineteen and two hundred forty-two thousandths	
(4)	twenty-five and thirty-four ten thousandths	
(5)	fifty and thirty-three thousandths	
(6)	eighty-one hundredths	
(7)	three and five tenths	
(8)	one hundred thirty-seven thousandths	
(9)	twelve and fifteen thousand six hundred twenty-five hundred-thousandths	
(10)	eight hundred seventy-five ten-thousandths	



Activity 10 - Decimal Place Values/Reading and Writing Decimals

Directions: Write the following decimals in words.

(1)	.8	
(2)	.09	
(3)	.378	
	10.475	
	.0028	
	8.000326	
	19.55	
	.0041	
(0)	16 013	



Activity 11 - Adding Decimals

Objective(s): This activity will enable participants to add decimals.

Materials Required: Pencil Scratch Paper

You need to know:

- 1. A decimal is a number which stands for a part of a whole. It is written with a decimal point (.) followed by digits to the right. Each digit to the right of the decimal point stands for less than a whole number. The decimal point is also used to separate whole numbers from decimals.
- 2. Decimals are special types of fractions which are used daily. They are often referred to as decimal fractions
 - A) Any fraction with a denominator of 10 or a multiple of 10 can be written as a decimal.

EXAMPLES:

$$\frac{3}{10} = .3$$
, $\frac{175}{1000} = .175$, $\frac{15}{100} = .15$

B) Decimal fractions are used every day.

EXAMPLES:

money system (dollars and cents) \$ 5.95 gallons of gasoline 12.8 gallons timing of sports events 9.5 seconds car mileage 7.2 miles



You need to know:

- 3. Decimal measurements are used in recording net weights, product moisture, slug weights, product pH, etc. Suppose you were asked to find the total slug weight of six Premium[®] slugs. Since cracker slugs may be measured in decimal form, you would need to know how to add decimals.
- 4. Adding decimals is very similar to adding whole numbers. In fact, the only difference between adding whole numbers and adding decimals is the placement of the decimal point.

EXAMPLE: Add
$$.2 \div 6.07 + 1.943 + .005$$

A) Write the numbers under each other so that all the decimal points are aligned vertically.

.2

6.07

1.943

.005

Zeros may be added to the numbers so that they all have an equal number of places after the decimal poi.... Adding zeros will not change the value of the numbers. Besides, you may follow this practice to avoid errors in addition.

.2000

6.0700

1,9430

.0050



You need to know:

B) Add each column with the same place value, starting with the column farthest to the right.

If a sum is greater than 9, carry to the column immediately to the left.

.2000 6.0700 1.9430 .0050 82180

C) Write the decimal point in the answer so that it lines up with the decimal points in the problem.

.2000 6.0700 1.9430 .0050 8.2180 Answer



Directions: Add.

1.

.6 .5 .1 .3

.9 .7

.8

.1 .4 .7

2.

.2 .4 .6

.9

3.

.10 .15 .20

.14

.12

.16

.19

.17

.14

.13

.16

.18

4.

.11 .32

.54

.15

.28

.45

.22

.73

.47

.19

.37

.51

Directions: Add.

1.

.4 .7 8.7 .9 .5

4.3

.1

.6 3.2 .8

.4 6.5

2.

9.3 17.7 74.2 2.3

18.6 62.7

4.8

16.4 88.5 7.6

15.2 53.9

3.

76.8 119.42 24.4

32.5

321.26 29.3

67.9

392.28

21.8

35.7

231.09 10.6

3.8 2.1

5.7

3.2

4.5

3.2 2.5

Activity 11 - Adding Decimals (continued)

Directions: Add.

1. 9.3 1.4 2.6 5.3

2.9 8.4 8.3 9.9

2.

3.02 8.3 7.29 5.0 6.55 4.3 4.69 6.4

3.

.41 2.89 .57 4.18 .**2**3 7.08

.64 3.77

4.

.32 9.46 .13 2.06 .47 5.32 .16 4.82

Directions: Add.

1. 6.6 .81 .056 2.1 .49 .043 8.9 .67 .039

9.2 .10 .500

2. 60.3 2.85 5.77 .870 1.54 725.073 194.7 84.02 9.006 6.57 29.35 1.7

3. 14.6 .73 7.18 24.3 .10 25.67 8.80 7.7 52.3 .223 20.9 57.46

4. .817 6.465 3.73 62.1 8.97 .973 .526 6.83 3.4

62.1 8.97 .9730

Directions: Calculate the following sums.

1. 5,342.1 + 367.22 =

2 29 + 32.43 + 236.211 + 10.32 =

3. Following are net weights for 18-ounce packages of Chips Ahoy![®] What is the total net weight for these six packages?

Answer: ____ounces

17.9 18.2 18.4 18.7 18.5 18.8

4. Following are the net weights for 13.5-ounce boxes of Cheese Nips®. What is the total net weight for these 4 boxes?

Answer: ____ounces

5. Following are the slug weights for six Chips Ahoy! slugs. What is the total weight of the slugs?

Answer: grams

255.3 249.1 254.6 264.4 257.8 261.7



Activity 12 - Rounding Decimals

Objective(s): This activity will enable participants to round decimals to the nearest tenth, hundredth, and thousandth place.

Materials Required:

Pencil

You need to know:

1. Decimals are often rounded off, especially when working with measurements. In fact, the steps for rounding off decimals are the same as those used for rounding off whole numbers.

2. HOW TO ROUND DECIMALS

- A) Identify the digit just to the right of the place to which you are rounding.
- B) If this digit is <u>less than 5</u>, drop it (and all the digits to its right, if applicable).
- C) If the digit is <u>5 or more</u>, add 1 to the digit in the place to which you are rounding.

3. EXAMPLE:

Suppose you were asked to round the net weight of a carton of Premiums[®] to the nearest tenth (16.65 ounces).

The digit just to the right of the place to which you are rounding is 5 (16.65 ounces).

If this digit is less than 5 (16.64 ounces), drop it (and all the digits to its right, if applicable).

16.6 = 16.6 ounces (answer)

Since this digit is at least 5 (or more), add 1 to the digit in the place to which you are rounding.

16.65 ounces = 16.7 ounces (answer)



Activity 12 - Rounding Decimals				
Directions: Round the number	ers as indicated below.			
1. Round the net weight of th	is product to he nearest tenth.			
16.37 ounces	ounces			
2. Round the product moistur	e to the nearest tenth and the nearest hundredth.			
4.172%	%			
	%			
3. Round the slug weight to t	he nearest tenth and the nearest one.			
254.65 grams	grams			
	grams			
	•			
4. Round the following number hundredth.	er to the nearest ten thousandth, thousandth, and			
.01525				



Activity 12 - Rounding Decimals

Directions: Round the following decimals to the nearest tenth:

- 1) 4.57 2) 2.52 3) 1.85
- 4) 12.04
- 5) .68

Directions: Round the following decimals to the nearest hundredth:

- 6)
 9.048

 7)
 7.563
- 8) 2.497 _____
- 9) 3.299
- 10) .485

Directions: Round the following decimals to the nearest thousandth.

- 11) 5.1836
- 12) 7.4889
- 13) 1.6378
- 14) .2546 15) .1168

Activity 13 - Subtracting Decimals

Objective(s): This activity will enable participants to subtract decimals.

Materials Required: Pencil Scratch Paper

You need to know:

1. Write the larger number on top and line up the decimal points one under the other.

EXAMPLE

19.7 - .169

19.7

.169

2. Add zeros to the right of the decimal point so that each decimal has the same number of places. The top number should have the same number of decimal places as the bottom.

19.700 (minuend)
- _____.169 (subtrahend)

3. Subtract as you would for the whole numbers and bring down the decimal point in the difference. This decimal point should be aligned under the other decimal points.

19.700

.169

19.531 (difference or answer)



Activity 13 - Subtracting Decimals

Directions: Find the differences in the problems below.

$$(11)$$
 $=$ ______

$$9.3 - .764 =$$



Activity 13 - Subtracting Decimals

Directions: Find the difference in the following problems.

1. 93.7 - 39.48 = _____

2. 3,724.266 - 859.001 = _____

3. Calculate the net weight of a box of Better Cheddars[®]:
Total package weight (ounces): 9.86; Tare weight (ounces): 1.3

Net weight: _____

4. Calculate the net weight of a box of Honey Maid Graham Crackers[®]: Total package weight (nunces): 17.6; Tare weight (ounces): 1.28

Net weight:

5. Suppose the wet weight of a Premium[®] cracker sample is 89.8 grams. The dry weight is 86.45 grams. What is the difference between the wet and dry weights?

6. On Thursday, shift 1 produced 646.99 pounds of B&R and shift 2 produced 972.5 pounds. How much more B&R was produced by shift 2 than by shift 1?

The average number of Oreo[®] units produced per day on shift 1 is 4,000.58. The average number of Oreo[®] units produced per day on shift 2 is 3,895.6. On average, how many more units does shift 1 produce than shift 2?



Activity 14 - Comparing Decimals

Objective(s): This activity will enable participants to compare decimals.

Materials Required: Pencil

You need to know: To compare decimals.....

1. Compare the digits to the left of the decimal point as whole numbers. If one whole number is larger, then that decimal is larger.

EXAMPLE Compare: 427.36 with 425.263

427 is larger than 425; therefore 427.36 is larger than 425.263.

2. When the whole numbers in decimals are equal, compare the first digit to the right of the decimal point. If one digit is larger, then that decimal is larger.

You may give each decimal compared the same number of places by writing in zeros, if necessary. By using zeros as placeholders, you are giving each decimal a common denominator.

EXAMPLE Compare: 18.331 with 18.47

(18.331 with 18.470)

The whole numbers are identical (18 and 18). Four (4) is larger than 3; therefore, 18.47 is larger than 18.331.

3. If the digits in the first place to the right of the decimal point (tenths) are the same, then compare the next place to the right (hundredths). If one digit is larger, then that decimal is larger.

EXAMPLE Compare: 1.486 with 1.49

(1.486 with 1.490)

The whole numbers are identical (1 and 1). The digits in the first place to the right of the decimal point are the same (4 and 4). Nine (9) is larger than 8; therefore, 1.49 is larger than 1.486.



Activity 14 - Comparing Decimals

Directions: Write the larger decimal of each pair in the blank below.

Activity 15 - Calculating Range Using Decimals

Directions: Circle the largest and the smallest number in each row below. Calculate the range of each row of numbers and write your answer in the blank.

					Range
A)	17.8	17.08	17.1	17.11	
B)	43	43.1	40	43.01	
C)	234.9	234.19	233	234	-
D)	16.91	17.1	16.98	17.09	
E)	23.16	22.93	23.61	23.094	
F)	18.33	18.32	18.28	18.23	
G)	51.98	51.	51.9	51.89	
H)	46.7	46.71	46.75	46.78	
1)	19.75	19.80	20.00	19.83	
J)	34.99	34.9	35	35.72	



Activity 15 - Calculating Range Using Decimals

Directions: Circle the largest and the smallest number in each row below. Calculate the range of each row of numbers and write your answer in the blank.

					Range
A)	16.8	16.08	15.1	15.11	
B)	16.3	16.1	15.8	15.9	
C)	19.85	20.00	19.75	20.71	
D)	243.7	243.17	242.00	243.00	
E)	41.0	41.3	40.0	41.6	
F)	6.8	7.2	6.9	7.6	
G)	1.6	1.2	.8	1.0	
H)	3.07	3.04	3.09	3.03	
1)	15.85	15.90	16.05	16.25	
J)	19.2	19.8	20.4	20.8	



Activity 16 - Multiplying Decimals

Objective(s): This activity will enable participants to multiply decimals.

Materials Required: Pencil Scratch Paper

You need to know: To multiply decimals, follow the steps below...

- 1. Line up the numbers one under the other for ease in multiplying. You may ignore the decimal places until you have found the product (number obtained by multiplying).
- 2. Multiply the decimals just as you would multiply whole numbers.
- 3. Count the number of decimal places in the numbers you have multiplied. Remember that whole numbers have 0 decimal places.
- 4. Starting from right to left, count off the same number of decimal places in the product. Place a decimal point in the product.

EXAMPLE

Suppose you are a packing technician employed by Nabisco and you want to compute our wages for a particular week. You earn \$ 18.25 per hour and worked 39.75 hours. By multiplying the hourly rate by the number of hours worked, you can compute your pay for the week.

\$ 18.25 hourly rate x 39.75 hours worked



Activity 16 - Multiplying Decimals (continued)

You need to know:

- 5. To multiply decimals by 10, 100, or 1,000...
 - a. count the number of zeros in 10, 100, or 1,000.
 - b. move the decimal point to the right as many places as there are zeros in 10, 100, or 1,000.
 - c. write in additional ending zeros, if necessary.
 - d. remember that a whole number is understood to have a decimal point at its right.



1.
$$1.14 \times .8 = .912$$

2.
$$.23 \times .47 = .1081$$

$$6.59 \times .701 = 4.61959$$

- Suppose you make \$16.75 per hour. Last week you worked 39.5 hours. What will be your gross wages for the week?

 \$ 661.625 (\$ 661.63)
- The net weight of a box of crackers is 13.5 ounces. Assuming that all boxes have the same net weights, how much will 12 boxes weigh?

 162 ounces

If you have less than 4 correct, see your instructor for additional help.



(2) Directions: Multiply.



(3) Directions: Find the products in the problems below.

(4) Directions: Multiply.

Activity 16 - Multiplying Decimals

(5) Directions: Multiply.

Activity 16 - Multiplying Decimals

(6) Directions: Multiply.

Activity 16 - Multiplying Decimals (continued)

You need to know:

EXAMPLES

45. 8 x 10

= 45.8

= 458.

45.8 x 100

= 45.80

= 4,580.

45.8 x 1,000

= 45.800

= 45,800

.136 x 10

= .1 36

= 1.36

.136 x 100

= .13 6

= 13.6

 $.136 \times 1,000$

= .136

= 136.



Activity 16 - Multiplying Decimals By 10, 100, or 1,000

(7) Directions: Use the shortcut to multiply each of the following problems.

1. 10 × 7.6 = ______

2. 100 x .013 = ____

3. $10 \times 7.64 =$

4. $10 \times .013 =$

5. 10 x .7839 =

6. 100 x .002 =

7. $1,000 \times .7839 =$

8. $10 \times .9084 =$

9. 1,000 x .7839 =

10. $1,000 \times 908.4 =$

11. $10 \times 7.9 =$

12 100 x 90.84 ===



Activity 16 - Multiplying Decimals By 10, 100, or 1,000

(8) Directions: Multiply each of the following problems using the shortcut.

1.	.2 x 10	=

2.
$$45.06 \times 100 =$$

4.
$$.35 \times 10$$
 =

7.
$$.05 \times 100 =$$



Activity 16 - Multiplying Decimals By 10, 100, or 1,000

(9) Directions: Multiply each of the following problems using the shortcut.

1)
$$.34 \times 10 =$$
 $1.24 \times 100 =$

$$1.24 \times 100 =$$

$$3.85 \times 1,000 =$$

2)
$$.03 \times 100 = .275 \times 100 =$$

3)
$$.8 \times 10 =$$
 $.09 \times 10 =$

$$.09 \times 10 =$$

$$3.64 \times 10 =$$

4)
$$.9 \times 1,000 =$$
 $2.36 \times 1,000 =$ $.475 \times 1,000 =$

$$2.36 \times 1,000 =$$

5)
$$.06 \times 1.000 = .863 \times 100 = .721 \times 10 =$$

$$.863 \times 100 =$$

$$.721 \times 10 =$$

6) $1.6 \times 1,000 =$

Activity 17 - Dividing Decimals By Whole Numbers

Objective(s): This activity will enable participants to divide decimals by whole numbers.

Materials Required: Pencil Scratch Paper

You need to know: To divide decimals by whole numbers...

1. Place the decimal point up in the quotient (answer) directly above its position in the dividend (problem).

EXAMPLE

2. Divide as you would whole numbers until all digits of the dividend have been used.



Activity 17 - Dividing Decimals By Whole Numbers (continued)

4. Suppose you were asked to calculate the average machine downtlme for each of the 7 production lines in the Richmond baker, on a given day. You would divide the total downtime hours by the number of lines. Round the answer to the nearest hundredth.

EXAMPLE 7 28.6

Total Machine Downtime Hours 28.6
Number Of Lines 7

- 5. To divide decimals by 10, 100, or 1,000...
 - a. count the number of zeros in 10, 100, or 1,000.
 - b. move the decimal point to the left as many places as there are zeros in 10, 100, or 1,000.
 - c. write in additional ending zeros, if necessary.

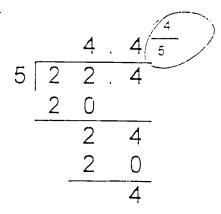
$$4.63 + 10 = .463 = .463$$

$$0.075 \times 1.000 = 0.00075 \times 0.00075$$

Activity 17 - Dividing Decimals By Whole Numbers (continued)

You need to know:

3. Write the remainder over the divisor as a fraction.



<u>OR</u>

Divide further by adding ending zeros.

Activity 17 - Dividing Decimals By Whole Numbers

(1) Directions: Find the quotients in the problems below.

1. 3 .27

2 .492

27 85.32

12 .150

2. 5 .45

6 36.12

34 356.32

8 .526

3.

8 .56

12 74.76

64 58.56

76 12.54



Activity 17 - Dividing Decimals By Whole Numbers

(2) Directions: Find the quotients in the problems below.

1. 8 192

3 148.8

5 19.45

4 2.524

2. 6 13.8

9 70.2

4 .384

7 57.75

3. 16,75.8

21 7.56

19 1.52

38 216.6

4.

52 9.516

43 | 1565.2

77 464.31

65 33.605

Activity 17 - Dividing Decimals By 10, 100, or 1,000

(3) Directions: Find the quotients using the shortcut.



Activity 17 - Dividing Decimals By 10, 100, or 1,000

(4) Directions: Find the quotients using the shortcut.

Activity 18 - Dividing Decimals By Decimals

Objective(s): This activity will enable participants to divide decimals by decimals.

Materials Required: Pencil Scratch Paper

You need to know: To divide decimals by decimals...

1. Make the divisor a whole number by moving the decimal point to the right as far as it will go.

EXAMPLE

2. Move the decimal point in the divident the same number of places to the right that you moved the point in the divisor.

3. Place a decimal point in the quotient directly above its new position in the dividend.



Activity 18 - Dividing Decimals By Decimals (continued)

You need to know:

4. Divide as you would divide a decimal by a whole number.

5. Sometimes it is necessary to add ending zeros to the dividend in order to have enough places to move the decimal point. Create the same number of places in the dividend as are in the divisor. Continue dividing until quotient has as many places as are required for the answer.

EXAMPLE



Activity 18 - Dividing Decimals By Decimals (continued)

6. To check your answers, multiply the quotient by the original divisor (the decimal). You should get the dividend.

<u>CHECK</u>

5600 quotient

x .008 original divisor

44.800 dividend



(3) Directions: Find the quotients in the problems below.

1. .8 7.68

.7 26.6

2. 4.1 1.148

9.2 128.8

3. .06,0.882

.28 .5404

4. 8.7..522

.19.3933

(4) Directions: Find the quotients in the problems below. Check your answers.

1. .007 5.32 .009 4.32

2. .016 212.8 .025 .1

3. .003 8.1 .008 77.12

4 .091 65.52 .68 57.8

(5) Directions: Divide and check.

1. .0018 1.683

.0073 15.184

2. .0024 .78

.0006 42.84

3. .008 4.48

.06 558.6

4. .32 156.8

45 | 1381.5

(2) Directions: Find the quotients in the problems below.

1. .6 0.42

.4 2.76

2. 5.3,4.399

3.20.288

3. .75 453.75

.52 6.656

4. 3.6 145.44

.64 .11648

(1) Directions: Find the quotients in the problems below.

1. .4 .8

.07 4.921

.25 16.5

4.4 82.28

2. .15.45

.6 72.18

.06[5.6

.08 170.4

3.

12 1.56

1.04 93.8

6.8,44.2

3.8 62.7

Activity 19 - Calculating Percent of Oil

All ingredients in a product must be added in the amount specified by the master recipe. By doing so, consistency is maintained in the product and the product complies with labeling information provided for the consumer.

For instance the correct amount of spray oil on a product must be monitored. To perform this calculation you need to take weights, read the scale, subtract, divide, and multiply.

Step 1:

Record the dry weight of the product

Step 2:

Record the wet weight of the product (after the oil spray machine)

Step 3:

Subtract the dry weight from the wet weight

Step 4:

Divide the wet weight into the answer for step 3

Step 5:

Multiply your answer by 100. The answer is the percent of oil in that sample.

Now try the following:

	Wet Wt	Dry Wt.	% Oil
1.	50	45	• ————
2.	69	63	***
3.	100	90	e en e e e e e e e
4.	112	110	



Activity 20 - Calculating Cubic Footage

When working in Environmental Services, an employee must sometimes spray designated areas to prevent infestation. The chemicals must be used according to the label directions for the amount of space to be sprayed. Therefore, the cubic footage of the area to be sprayed must be determined.

To calculate cubic footage you must be able to measure width, length, height and then multiply.

If a room measures 70 feet by 80 feet and is 20 feet high, you multiply. 70 X 80 X 20 = 112,000 cubic feet.

Find the cubic footage of the following rooms.

Room A measures	
100 ft. long, 45 ft. wide, 25 feet tall	cu. ft
Room B measures	cu. ft
12 ft. wide, 15 ft. long, 8 ft. tall	
Room C measures	
35.5 ft. long. 22.25 ft. wide. 12 ft. tall	cu. ft



Activity 21 - Calculating Sprays

An Environmental Services employee must sometimes use a spraying device for tasks such as administering pesticides. How much liquid you put in the spraying device is determined by the label directions and the amount of area or space to be sprayed.

First, you must calculate the space as you did in the previous activity. Next, you follow label directions, using division to calculate the amount of liquid to pour into the tank.

For instance, if the area to be sprayed is 10,000 cubic feet, and one gallon sprays 5,000 cubic feet, you will need 2 gallons, because

 $10,000 \div 5,000 = 2$

Use the room measurements in the previous activity to calculate how many galions of liquid will be needed if one gallon is necessary for 1000 cubic feet.

Room A	gallons	3

Room B _____ gallons

Room C _____ gallons



CI	uste	r	

Activity 1: Learning Military Time

Objective (s): This activity will enable participants

1. To become familiar with military time (24 hour clock time)

2. To understand how military time is organized

Materials Used: Pencils, Paper Military Time Reference Sheet

You Need to Know:

In grade school we were all very proud when we learned how to tell time. We learned the purpose of the minute and hour hands on a regular manual clock. Then the digital display clocks came along and made it even easier for us to tell time.

However, there is another way to express the time of day and that is in military time. Military time denotes the number of hours into a new day and adds "hundred" as a suffix. For example, 12 noon, midday is expressed as 1200 hours - 12 hours into a new day followed by the phrase "hundred hours."

Many companies require that their employees use a "time-clock" that records hours worked in military time. Various areas of the Nabisco Facility use military time. For example, the Mixing Department uses this 24-hour clock method to calculate lay time, which is the time between the mixing and dumping of the dough. On the following page you will find a **Military Time Reference Sheet** that shows the equivalent conventional time. Take a few moments to review that sheet.



MILITARY TIME REFERENCE SHEET

Conv	entional Time	Military Time
•	12:00 midnight	2400 hours
	12:01 1-minute past midnight	0001 hours
	12:10 10 minutes past midnight	0010 hours
	1:00 1-O'clock in the morning	0100 hours
	2:00 2-O'clock in the morning	0200 hours
	2:30 2:30 in the morning	0230 hours
	3:00 3-O'clock in the morning	0300 hours
	4:00 4-O'clock in the morning	0400 hours
	5:00 5-O'clock in the morning	0500 hours
	6:00 6-O'clock in the morning	0600 hours
	7:00 7-O'clock in the morning	0700 hours
	8:00 8-O'clock in the morning	0800 hours
	9:00 9-O'clock in the morning	0900 hours
	10:00 10-O'clock in the morning	1000 hours
	11:00 11-O'clock in the morning	1100 hours
PM	12:00 noon, midday	1200 hours
	12:18 18-minutes past noon	1218 hours
	12:45 45-minutes past 12 noon	1245 hours
	1:00 1-O'clock in the afternoon	1300 hours
	1:05 5-minutes after 1 p.m.	1305 hours
	2:00 2-O'clock in the afternoon	1400 hours
	3:00 3-O'clock in the afternoon	1500 hours
	4:00 4-O'clock in the afternoon	1600 hours
	5:00 5-O'clock in the afternoon	1700 hours
	6:00 6-O'clock in the afternoon	1800 hours
	7:00 7-O'clock in the evening	1900 hours
	8:00 8-O'clock in the evening	2000 hours
	9:00 9-O'clock in the evening	2100 hours
	10:00 10-O'clock in the evening	2200 hours
	11:00 11-O'clock in the evening	2300 hours
	11:03 3-minutes past 11 at night	2303 hours
	11:22 22-minutes past 11 at night	23 22 hours
	11:47 47 minutes past 11 at night	2347 hours



Activity 2 - Working with the Military Time Reference Sheet

Objective (s): This activity will enable participants

- 1. To become familiar with military time
- 2. To understand how military time is organized

Materials Used: Pencils, Paper, Military Time Reference Sheet

Directions

Look at the Military Time Reference Sheet. Observe the progression of the time and hours. For example, 12 noon by conventional time is the same as 1200 (12-hundred) hours in military hours. Locate that time on your reference sheet. The next time on the sheet is 12:18 p.m. or 1218 hours (18 minutes after 12 noon). Now complete the worksheet below by writing in the missing information. You may use your reference sheet.

Military Time Worksheet

Conventional Time Milit	tary Time
AM 12:00 midnight 2400	hours
12:01 1-minute past midnight	
12:10 10 minutes past midnight 0010	hours
1:00 1-O'clock in the morning	
2:00 2-O'clock in the morning 0200) hours
2:30 2:30 in the morning	
3:00 3-O'clock in the morning 0300) hours
4:00 4-O'clock in the morning	
5:00 5-O'clock in the morning	
6:00 6-C'clock in the morning 0600) hours
7:00 7-O'clock in the morning	
8:00	
9:00 9-O'clock in the morning 0900	0 hours
10:00 10-O'clock in the morning	
11:00 11-O'clock in the morning 1100	0 hours



Activity 2 Continued...

Military Time Worksheet

Conv	<u>entiona</u>	l Time	Military Time	ار همیرو
PM		noon, midday	1200 hours	
		18-minutes past noon 45-minutes past 12 noon	1245 hours	
		1-O'clock in the afternoon	1245 110415	
		5-minutes after 1 p.m.	1305 hours	
	2:00 3:00	2-O'clock in the afternoon		
		4-O'clock in the afternoon	1600 hours	
	5:00	5-O'clock in the afternoon		
		6-O'clock in the afternoon	1800 hours	
		7-O'clock in the evening 8-O'clock in the evening	2000 hours	
	9:00	5		
		10-O'clock in the evening	2200 hours	•
		11-O'clock in the evening 3-minutes past 11 at night		
		22-minutes past 11 at night	2322 hours	
	11:47			



Activity 3 - Translating Conventional Time to Military Time

Objective (s): This activity will enable participants

- 1. To record military time
- 2. To translate conventional time to military time

Materials Used: Pencils, Paper Military Time Reference Sheet

Directions

Write the correct military time in the blank spaces.

A. Military Time Translation

Conv	Military Time	
AM	12:00	
	12:01	
	12:10	
	1:00	· ·
	2:30	
	11:00	



B.

Military Time Translation

Conventional Time		Military Time
PM	12:00	
	12:10	
	1:00	
	2:00	
	4:17	
	11:00	



Activity 4 - Using Military Time in the Workplace

Objective (s): This activity will enable participants

- 1. To record military time
- 2. To translate conventional time to military time

Materials Used: Pencils, Paper, Military Time Reference Sheet

Directions

Read the work schedule below and write in the military time for the hours sanitation employees must clean the locker rooms and lounges each day. Write the military time in the spaces provided. Use your military reference sheet, if necessary.

Work Schedule

	Military Time
First Shift 7:30 a.m.	
9:30 a.m.	
11:00 a.m.	
1:00 p.m.	·
2:30 p.m.	



Activity 4 - Using Military Time in the Workplace

Second Shift 3:30 p.m.	·
5:30 p.m.	
7:30 p.m.	
9:00 p.m.	
10:30 p.m.	
Third Shift 11:30 p.m.	
1:30 a.m.	
3:30 a.m.	·
5:30 a.m.	
6:30 a.m.	

·
Activity 5 - Recording Military Time
Objective (s): This activity will enable participants
To record military time Translate military time to conventional time
Materials Used: Pencils, Paper, Military Time Reference Sheet
Directions
Read the paragraphs below and write in the military time translation for the conventional time noted.
1. Clara plans to purchase a car at Nicker's Chevrolet today. She is going to meet John at 2:35 p.m. at the dealership. How is 2:35 p.m. expressed in military time?
2. It took 10 hours to produce a cookie. If John started at 7:00 a.m., what time did he finish the process? Write the time he started and the completion time in military time. Start time:
3. Jack is interviewing six people for jobs in the bakery. He intends to spend one hour with each person. Jack does not know military time. Help Jack by changing the military time to conventional time.
0900 hours
1100 hours
1400 hours



1800 hours

1900 hours

2100 hours

Activity 6- Using flash cards to learn military time

Objective (s): This activity will enable participants

1. To practice the use of military time

2. To Translate conventional time into military time

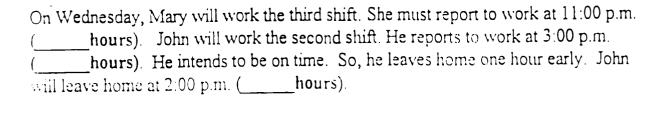
Materials Used: Pencils, Paper, Military Time Flash Cards

Directions

Ask your facilitator for a set of flash cards. Take one card from the stack and look at each side. Please note that one side has the conventional time and the other side has the military time. Use the flash cards to challenge yourself. You will need a blank sheet of paper to write your answers. Now, take another card from the stack. Look at the conventional side of the card. Do not look at the nswer on the military side. Write your answers on your sheet of paper. Continue this process until you have selected at least 20 cards. Then check your answers.



Activity 7 - Recording Military Time Objective (s): This activity will enable participants 1. To record military time 2. Translate conventional time into military time 3. Practice using military time to complete work tasks Materials Used: Pencils, Paper, Military Time Reference Sheet Directions Read the paragraph and write in the military time for the conventional time. Write the translation in the parenthesis provided. Do not use your military reference sheet. John is a worker in the Mixing Department. On Tuesday, he reports to that department at 5:00 a.m. (_____hours). However, he was late and he clocked in at 5:30 a.m. hours). After talking to his supervisor for one half-hour. He actually started work at 6:00 a.m. hours). His task for the day was to mix dough for Vanilla Wafers. He takes one-hour to mix the dough. It is now 7:00 a.m. (_____hours). According to his procedures, the dough must stand for six hours before it is dumped. The dough will be dumped at 1:00 p.m. (hours). John Miller clocks out at that time. Therefore, Mary will dump the dough. dumped the dough on time. Then she went to on break at 2:30 p.m. (___ hours). She returned at 2:45 p.m. (____ hours). Mary took her lunch break at 4:30 p.m. (____hours). She returned at 5:30 p.m.



clocked out. It took her 20 minutes to get home. She arrived at home at 8:50 p.m.

hours). At 8:30 p.m., ____hours) Mary's day came to an end. She



hours).

ANSWER SHEET

Exer	cise 2: Military Time Worksheet (Answers in bo	old print)
Conv	entional Time	Military Time
AM	12:00 midnight	2400 hours
	12:01 1-minute past midnight	0001 hours
	12:10 10 minutes past midnight	0010 hours
	1:00 1-O'clock in the morning	0100 hours
	2:00 2-O'clock in the morning	0200 hours
	2:30 2:30 in the morning	0230 hours
	3:00 3-O'clock in the morning	0300 hours
	4:00 4-O'clock in the morning	0400 hours
	5:00 5-O'clock in the morning	0500 hours
	6:00 6-O'clock in the morning	0600 hours
	7:00 7-O'clock in the morning	0700 hours
	8:00 8-O'clock in the morning	0800 hours
	9:00 9-O'clock in the morning	0900 hours
	10:00 10-O'clock in the morning	1000 hours
	11:00 11-O'clock in the morning	1100 hours
PM	12:00 noon, midday	1200 hours
	12:18 18-minutes past noon	1218 hours
	12:45 45-minutes past 12 noon	1245 hours
	1:00 1-O'clock in the afternoon	1300 hours
	1:05 5-minutes after 1 p.m.	1305 hours
	2:00 2-O'clock in the afternoon	1400 hours
	3:00 3-O'clock in the afternoon	1500 hours
	4:00 4-O'clock in the afternoon	1600 hours
	5:00 5-O'clock in the afternoon	1700 hours
	6:00 6-O'clock in the afternoon	1800 hours
	7:00 7-O'clock in the evening	1900 hours
	18:00 8-O'clock in the evening	2000 hours
	9:00 9-O'clock in the evening	2100 hours
	10:00 10-O'clock in the evening	2200 hours
	11:00 11-O'clock in the evening	2300 hours
	11:03 3-minutes past 11 at night	2303 hours
	11:22 22-minutes past 11 at night	2322 hours
	11:47 47 minutes past 11 at night	2347 hours



Activity 3a. 2400 hours, 0001 hours, 0010 hours, 0100 hours, 0230 hours, 1100 hours.

Activity 3b. 1200 hours, 1210 hours, 1300 hours, 1400 hours, 1617 hours, 2300 hours

Activity 4. First Shift: 0730 hours, 0930 hours, 1100 hours, 1300 hours, 1430 hours. Second Shift: 1530 hours, 1730 hours, 1930 hours, 2100 hours, 2230 hours. Third Shift: 2330 hours, 0130 hours, 0330 hours, 0630 hours.

Activity 5. 1. 1435 hours 2. started at 0700 hours (7:00 a.m.), finished at 1700 hours (5:00 p.m.). 3. 9:00 a.m., 11:00 a.m., 2:00 p.m., 6:00 p.m. 7:00 p.m., 9:00 p.m.

Activity 6. Flash Cards. See answers on back of flash cards.

Activity 7. 0500 hours, 0530 hours, 0600 hours, 0700 hours, 1300 hours, 1430 hours, 1445 hours, 1630 hours, 1730 hours, 2030 hours, 2050 hours, 2300 hours, 1500 hours, and 1400 hours.



Graph Comprehension

Activity 1 - Understanding the Purpose and Use of Graphs

Objective (s): Participants will be able to

- 1. Become familiar with the purpose of graphs
- 2. Become familiar with the different types of graphs

Material Needed: Pencil

You Need to Know:

As we go about our everyday activities, we find it necessary to read charts, tables, and other graphic displays to gain information. For example, at the grocery store, we read nutrition facts tables on the back of cereal boxes. Likewise, at the Nabisco Facility employees read control charts, time charts, dials, gauges, thermometers and etc.

Photographs, drawings, cartoons, graphs, charts, diagrams, tables, and maps appear in all kinds of materials today. All of the visual aids mentioned above help us to understand and receive information. Graphs are used to show how number values relate. They are used in business reports, magazines, and even on television during the weather report. Therefore, graphs are visual representations of information that show comparisons and relationships.

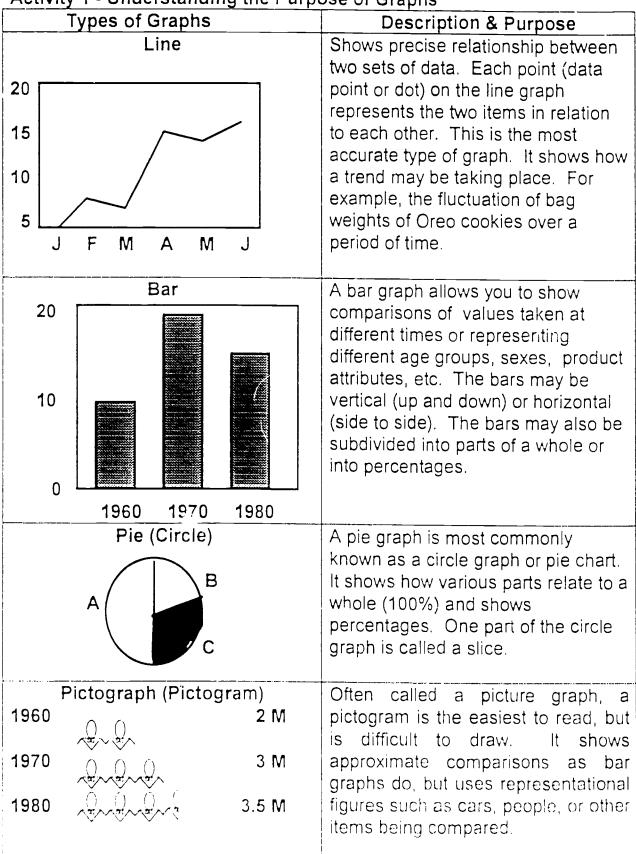
The purpose of graphs is to clarify concepts that are presented about numerical data. Most people can understand information better when it is presented graphically. Modern textbooks and employee training manuals include graphic displays. Written text often appears to be more interesting to read when graphics are included.

Directions:

Turn to the next page. Read about the different types of graphs and their purpose



Activity 1 - Understanding the Purpose of Graphs





Activity 2 - Identifying different types of Graphs

Objective(s): Participants will be able to

1. Identify different types of graphs

Materials Needed: Pencil

You Need to Know:

There are many types of graphs used in manufacturing industry. The majority of graphs fall into one of four types: line, bar, pie (circle) or pictograph. Each type of graph has certain advantages. For example, a circle graph is used to show how various items are part of a whole (percentage of 100%). However, a line graph is used to show a trend of the price of sugar. The type of graph used to display information depends on the type and quantity of data that is being presented.

Directions: In the previous activity you learned about four kinds of graphs. First, think of where you may have seen a particular type of graph in the bakery. Then think of where else you may have seen such a graph. Fill in the blank with the department or location.

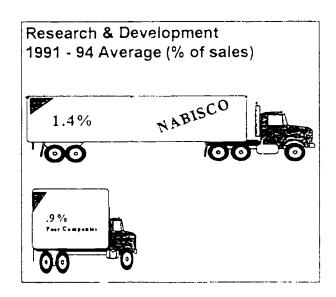
I have seen examples of line graphs in the I have seen examples of line graphs	department.
I have seen examples of bar graphs in the I have seen examples of bar graphs	department.
I have seen examples of pie charts in the I have seen examples of pie charts	department.
I have seen examples of pictographs in the	department.



Activity 2 - Identifying different types of Graphs, Continued

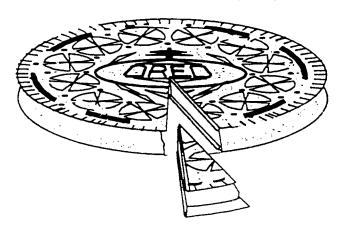
Directions:

Review the different types of graphs or visual displays below and on the following pages. In the blank spaces provided, identify the type of graph. If you need help, refer back to the first activity.



Rate of OREO Production (In LBS.)

180,633 lbs. per day



127 lbs. per minute

Δ	R
	J

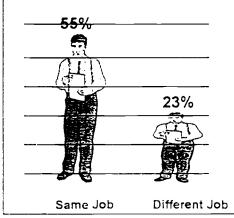
	PHONE COSTS - ☎ = \$10,000						
1994	8	8	8	8	8	8	2
1993	8	8	8	8	8		
1992	8	8	8	8			
1991	8	8	8	8			

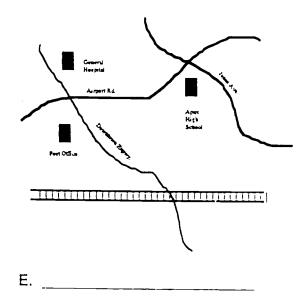
C.



Should I Bid for a Different Job or Stay in My Current Job?

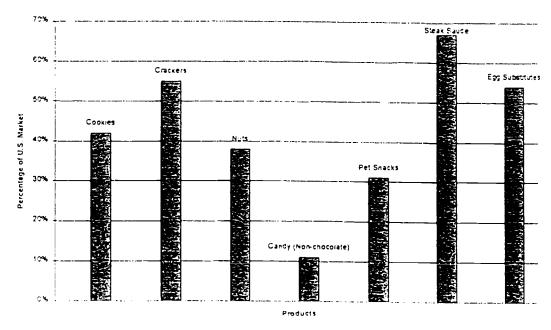
Percentage of employees surveyed who'd stay in same job classification.



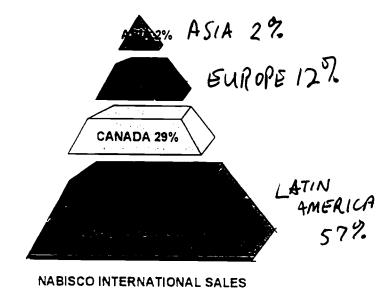


D.

Nabisco Market Dominance in U.S.



F. _____



G. _____

A group of 25 Richmond, VA third graders compared their favorite Nabisco products. Thei data are graphed below.

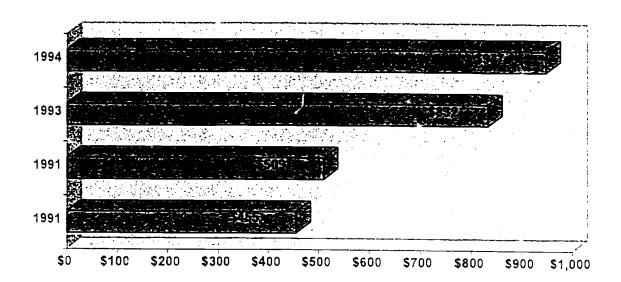
76 %



Н. _____

ERIC Frovided by ERIC

Nabisco New Product Sales in the U.S. (in millions)



.

Activity 3 - Learning to Read Graphs

Objective(s): Participants will be able to

1. Become familiar with general tips for reading graphs

Materials Needed: Pencil

You Need to Know:

Tips for reading graphs

- 1. Notice the title and type of graph you're reading. The title will tell you the purpose and main idea.
- 2. Notice the arrangement of the data (numerical values). Read the vertical and horizontal column headings to get an understanding of what is being compared. For example, a graph may compare the amount of salt used in the Ritz cracker with the Sociables.
- 3. Notice the scale. What are the increments (number of spaces) of increase or decrease? Be aware of any fluctuation of the data. Look at the pattern of the data points.
- 4. Read the key (same as legend). It tells you the meaning of the symbols. Color coding and surface patterns are important. For example, look at heavy shading, dots, crossed lines etc.
- 5. Notice the symbols being used. This is particularly important with pictographs. Some symbols are decorative or may be very meaningful. That's why it is so important to check the key.
- Read any text around the graph. Relate the graph to any written text. Do some critical thinking. Draw conclusions based on the data presented only. Ask yourself, what comparisons are being made?



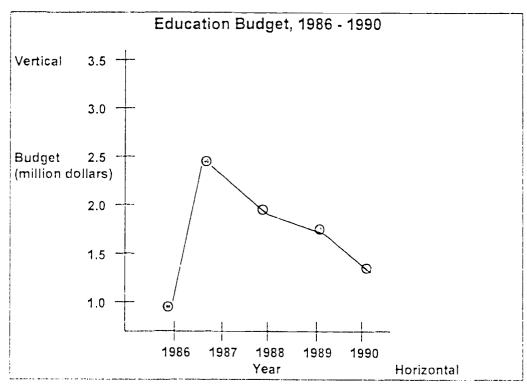
Activity 4 - Reading and Understanding Line Graphs

Objective(s): Participants will be able to

- 1. Read graphs using tips identified in the previous activity.
- 2. Practice reading line graphs.

You Need to Know:

Line graphs are easy to read. They present precise values. Line graphs have reference lines called axis. The horizontal (side to side) line is called the x-axis. The vertical (up and down) line is called the y-axis. Look at the graph below.



The horizontal axis that goes from left to right usually shows the units of time. The units may be hours or days, months, etc. Each mark on the scale stands for one unit of time. The vertical axis (up and down) shows the amount that is being measured. The amount may be dollars, pounds, or another kind of unit. Each mark stands for one unit



The graph shows education budget for the years 1986 through 1990. Look at the horizontal axis (x-axis). What unit does each mark represent?

Each mark on the time axis represent one year. Each mark on the dollar axis represent a certain money amount: one-tenth of \$1 million (\$100,000).

To read the amount, you read the mark on the dollar axis that's directly across from the point. Then you read the mark on the time axis that is directly beneath the point.

Look at the point that is farthest to the left. What amount does it represent?

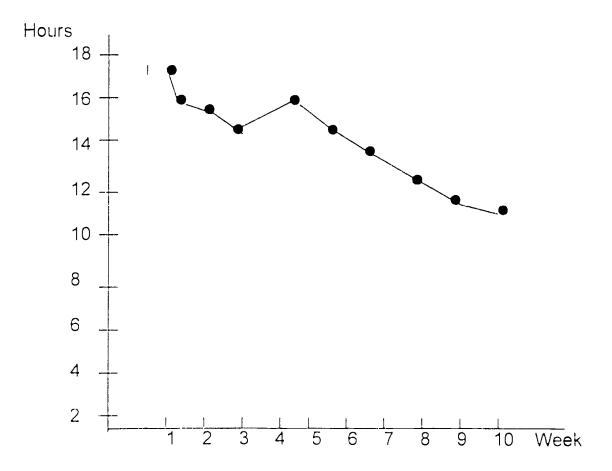
You would read the amount as \$1.0 million in 1986.



Activity 4 - Understanding and Reading Line Graphs

Line graphs can also be used to show how something has changed over a period of time. Data points (dots) are used to represent trends or relationships. Look at the example of the amount of down time recorded each week because of computer failure.

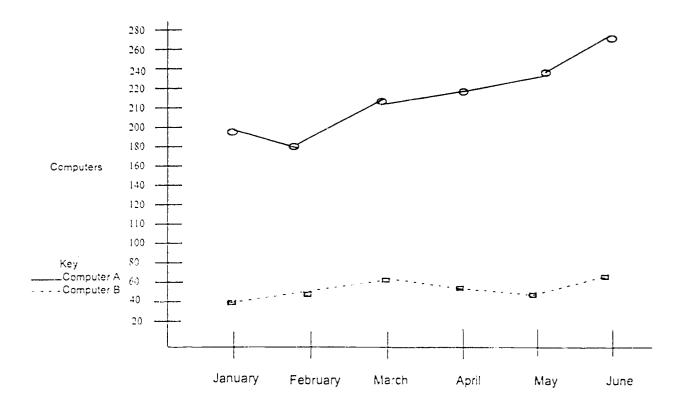
Computer Failure - Down Time



Sometimes a graph is used to show two or more different trends. These line graphs allow you to compare the changes in the trends during the same time period. A computer store may want to see how many of the two different brands of computers sold from January to June. Turn to the example on the next page.



Sales of Computers A and B, January - June



Look at the line graph. How do you know which line stands for computer A?_____.

The tips you learned in previous activities helped you understand that you should always notice the key (legend). Sometimes, a line may be identified by a label (word). Now identify the two lines above by writing *Computer A* or *Computer B* beside the right line on the graph.



Activity 5 - Reading and Understanding Line Graphs

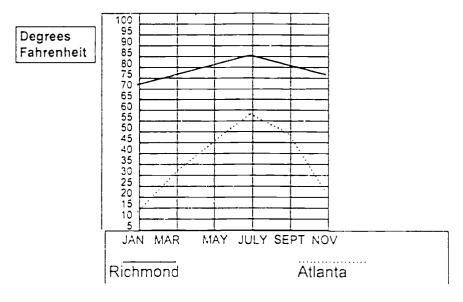
Objective(s): Participants will be able to

- 1. Read graphs using the tips identified in the previous activity.
- 2. Practice reading line graphs.

Directions:

Nabisco's bake shop employees are usually concerned about the weather because temperatures affect the baking process. Read the graph, and answer the questions.

Monthly Normal Temperatures



- 1. Which line represents Richmond?_____
- 2. How were you able to determine which line represented Richmond?

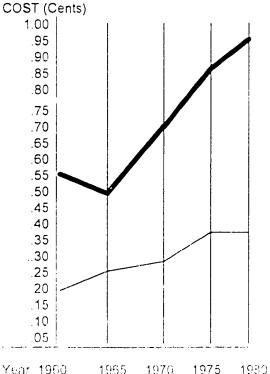


Activity 5 - Reading and Understanding Line Graphs, Continued

- 3. Which city, Richmond or Atlanta, has the greatest range of temperatures during the year?_____
- 4. During which month is there the least amount of difference between the temperatures of the two cities?
- 5. During January, how much warmer is Richmond's average temperature than Atlanta?
- 6. What relationship or comparison is being made here? (Write your answer using a complete sentence.)

Directions: Read the line graph below. Answer the questions.

Price Trends for Butter and Flour



Butter cost per lb. (average)Flour cost per lb. (average)

1. How much did a pound of flour cost in 1960?



Activity 5 - Reading and Understanding Line Graphs, Continued

3.	How much did a pound of butter cost in 1960?
4.	Between which two years did the price of butter fall?
5.	How much more did a pound of flour cost in 1980 than in 1960?
3.	In 1980, how much more did a pound of butter cost than a pound of flour?



Activity 6 - Reading and Understanding Line Graphs

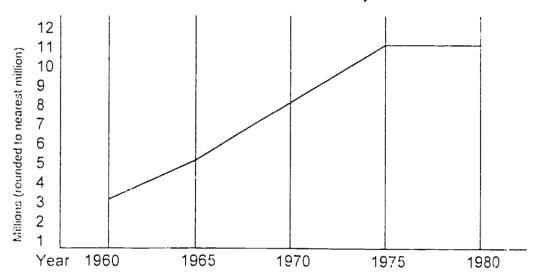
Objective(s): Participants will be able to

1. Practice reading line graphs.

Directions:

Read the line graphs below. Answer the questions.

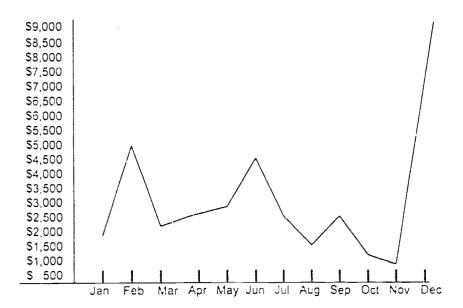
Total Number of Crackers Purchased By Year



- 1, Does the graph show exact numbers or approximate numbers?
- 2. About how many crackers were purchased in 1970?
- 3. Between which years did the number of purchases level off?
- 4 About how many more purchases were made in 1970 than in 1960?

Activity 6 - Reading and Understanding Line Graphs, Continued

1990 Monthly Sales of Animal Cookies



- 1. What is the subject of the line graph (write a complete sentence)?
- 2. What is the main point?_____
- 3. In what month did the store make the fewest sales?_____
- 4. In what month did the store make the greatest sales?_____
- 5. What interesting conclusion can you draw about the great rise in animal cookies sales in December?



Activity 7 - Understanding Line Graphs in the Workplace

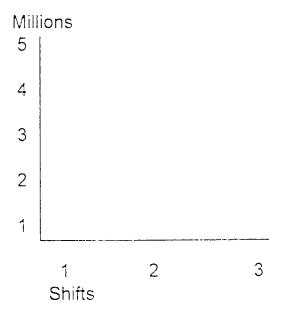
Objective(s): Participants will be able to

- 1. Read graphs using tips identified in the previous activity.
- 2. Practice reading line graphs.

Directions:

Read the line graph below. Answer the questions.

Premium Crackers Produced Per Shift



- 1. What is the unit of the y-axis?_____
- 2. Plot the data points for each shift. The first one has been done for you (Shift 1 1.0 million). Shift 2 2.5 million; Shift 3 4 million Now draw a line connecting the data points.
- 2. At what point were the fewest crackers produced?
- 3. What conclusion can be drawn from the graph about the production of crackers?

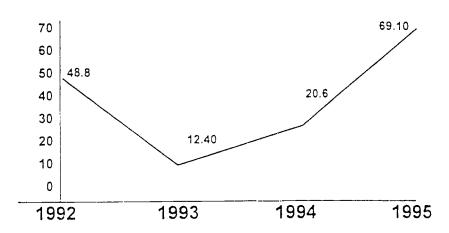
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Activity - 7 Understanding Line Graphs in the Workplace, Continued

Directions: The line graph below depicts the severity of accidents that have occured at a factory from June '92 through June '95. Read the line graph below. Answer the questions.

SEVERITY RATE JUNE '92 - JUNE '95



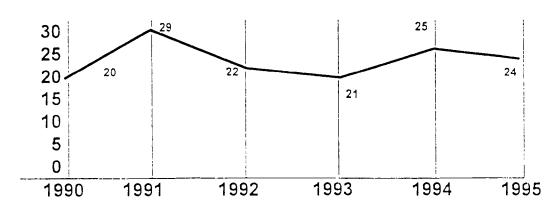
- 1. Based on the data how would you summarize the accident severity rate over the time period indicated?
- 2. This line graph depicts the accident severity rate over what time period?_____
- 3. Compare the serverity rate of 1992 to 1995. Is it increasing or decreasing?____
- 4. What is the difference in the severity rate for 1995 and 1993?



Activity - 7 Understanding Line Graphs in the Workplace, Continued

Directions: The line graph below depicts the number of accidents that have occured at a company from 1990 and 1995. Read the line graph below. Answer the questions.

Y - T - D ACCIDENTS 1990 - 1995

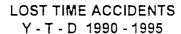


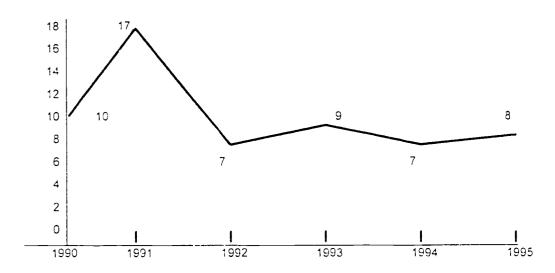
- 1. In what year was the highest number of accidents recorded?
- 2. In what year was the lowest number of accidents recorded?
- 3. Between which years did the accident rate seem to almost level off?_____
- 4. What is the difference in number of accidents between 1992 and 1993, and 1994 and 1995?



Activity - 7 Understanding Line Graphs in the Workplace, Continued

Directions: The line graph below depicts the amount of time lost due to accidents at a factory from 1990 and 1995. Read the line graph below. Answer the questions.





- 1. What year was recorded as having the largest amount of time lost due to accidents?
- 2. What years were recorded as having the smallest amount of time lost due to accidents?



Activity - 8 Creating a Line Graph

Objective(s): Participants will be able to

1. Practice creating a line graph.

Materials Needed: Pencil, graph paper

Directions:

Use graph paper to create a line graph. Study the data presented below to determine what should be represented. Give the graph a title. You may refer back to the graphs in the previous activities.

Number of Oreos produced per day

- 1 million
- 1.5 million
- 2 million
- 2.5 million
- 3 million
- 3.5 million
- 4 million

5 days of production Monday through Friday



Activity 9 - Reading and Understanding Bar Graphs

Objective(s): Participants will be able to

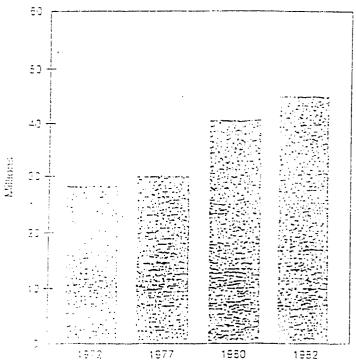
1. Practice reading bar graphs.

You Need to Know:

The same tips you used to read line graphs can be applied when reading bar graphs. If you need to review the tips, refer back to activities three and four.

Directions: Read the bar graph below. Answer the questions.

Employee Recreational Activities Attendance



- 1 This graph provides information for how many years?
- Is the participation in recreational activities increasing or decreasing?

Fig. 18 how many more people particly at the content of a substantial of the substantial section of th

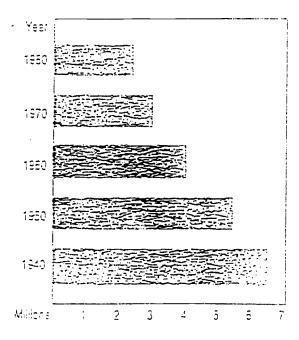
Activity 10 - Reading and Understanding Bar Graphs

Objective(s): Participants will be able to

1. Practice reading bar graphs.

Directions: Read the bar graph below. Answer the questions.

Number of Manufacturing Plants in the United States



- Is this a vertical or horizontal bar graph?
- 2. About how many plants were there in the United States in 1960?
- 3 About how many more plants were there in 1940 than in 1980?
- 4 11 Based on the trend shown in the chart, would you expect there to be more or fewer plants by the year 1985?



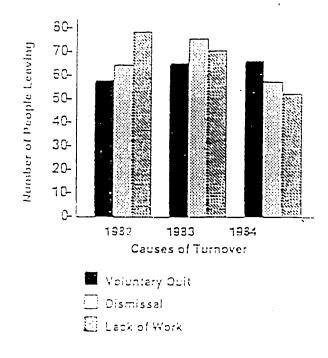
Activity 11 - Reading and Understanding Bar Graphs

Objective(s): Participants will be able to

1. Practice reading bar graphs.

Directions: Read the bar graph below. Answer the questions pertaining to it below. Circle true or false or write the answer in the blank.

Causes of Turnover at Company XYZ



- 1. Based on the data shown, in 1984 were there more dismissals than voluntary quits? T F
- 2 There were more dismissals in 1983 than in any other year? T = F
- 3 Which year represented the least about of voluntary quits?
- What are the increments of increase on the yours?
 - Mingridges the v-c ds data represent?



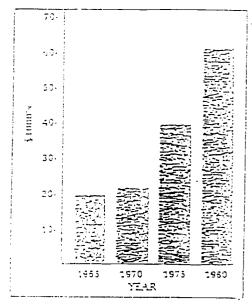
Activity 12 - Reading and Understanding Bar Graphs

Objective(s): Participants will be able to

1. Practice reading bar graphs.

Directions: Read the bar graph below. Answer the questions pertaining to it below.

Average Price of :Roller Belts



- 1. Does this graph show exact numbers or approximate numbers?
- What was the average price of a roller belt in 1965?
- Between which years shown on the graph did the price of a the roller beit increase the least amount?
- About how much more did a roller belt cent in 1980 than in 1970?

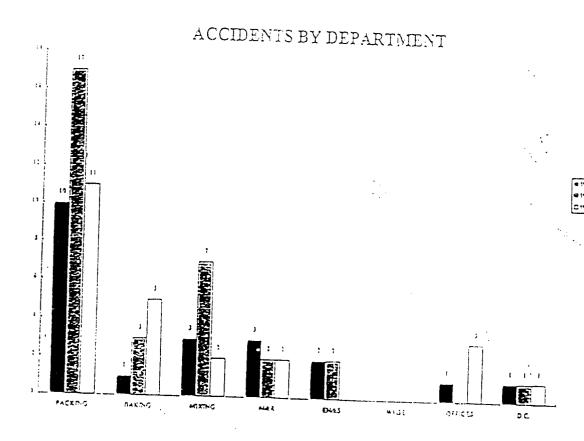
Baseti on the graph, would you expect the time of a feet to tell make in the future?

Activity 13 - Reading and Understanding Bar Graphs in the Workplace

Objective(s): Participants will be able to

1. Practice reading bar graphs.

Directions: Read the bar graph. Answer the questions.



- Which department had the lowest number of accidents in 1993?____
- 2. Which department had the lowest number of accidents in 1994?
- Which department recorded the most accidents over the times year period?



Activity 14 - Creating a Bar Graph

Objective(s): Participants will be able to

1. Practice creating a bar graph.

Materials Needed: Pencil, graph paper

You Need to Know:

Before attempting to create a bar graph, study the problem or question to determine what information is given for the values.

Determine the type of units should be shown on the x-axis. Do the same for the y-axis. If you-need help, turn back to previous activities.

Directions:

Use graph paper to create a bar graph. Study the data presented below to determine what should be represented. Give the graph a title.

Number of students attending REACH from M&R. Packing, Mixing

<u>Department</u>	<u>Number of Students</u>
M&R	5
Packing	15
Mixing	3



Activity 15 - Reading and Understanding Pie Graphs (Charts)

Objective(s): Participants will be able to

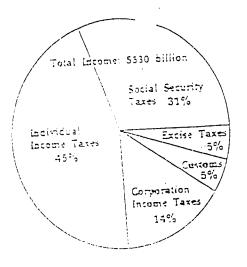
1. Practice reading pie graphs.

You Need to Know

Circle graphs show an entire quantity divided into various parts. Each part of the circle is called a segment or slice. Each segment has its own name and value. In most cases, values of circles graphs are parts of a dollar or percent of a whole (100%). They are usually used to show budget percentages. For example, the sources of each dollar that in the federal government budget.

Directions: Read the pie charts below. Answer the questions.

Government Spending



- What is being presented in this graphic?
- The federal government received about 76% of its money from two sources. What are the two sources?

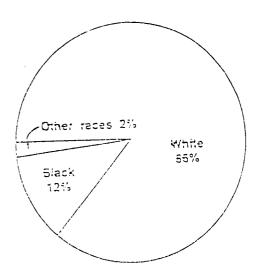
Withit percent of the government's income terms from customs and the rate traces combined?



Activity 15 - Reading and Understanding Pie Graphs (Charts), Continued

- 4. About how much money did the government's receive from customs and excise taxes combined?
- 5. What is being compared or the relationships of the numbers in this graphic?

Population of Maine Total Population: 6 Million



- 1. What is the total population of Maine?
- 2 What percent of Maine's population is white?_____
- 3. What percent of non-whites live in Maine? _____

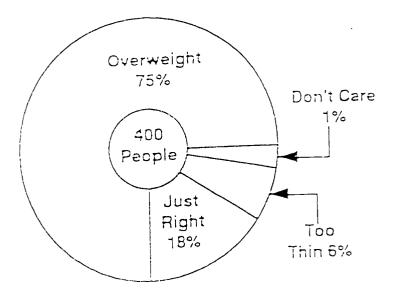
Activity 16 - Reading and Understanding Pie Graphs

Objective(s): Participants will be able to

1. Practice reading pie graphs.

Directions: Read the pie chart below. Answer the questions.

Survey of Feelings About Weight



- 1. How many categories of feelings are presented in the chart?
- 2. What percentage of people felt they were overweight?
- What is the total number of people who participated in the survey?
- A More people felt they were "just the right size" than the overweight? (birdle one) To broke

The arms centage of people didn't care, and this weight question?

Activity 17 - Reading and Understanding Pie Graphs

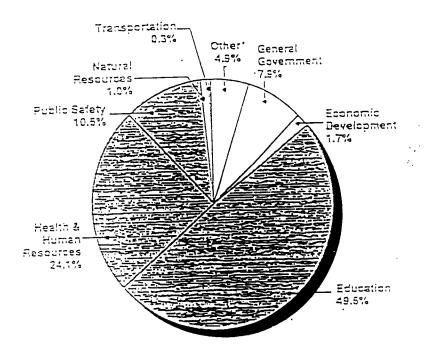
Objective(s): Participants will be able to

1. Practice reading pie graphs.

Directions:

Read the pie chart below. Answer the questions.

Montana's General Fund Budget 1992



- 1. Most of the budget came from what three areas?
- What is the combined percentage of the budget directed to Transportation and Natural Resources?
- What slice of the pie presents the lowest perceptage of the budget?

Activity 18 - Understanding Pie Graphs

Objective(s): Participants will be able to

1. Practice reading pie graphs.

Directions:

Read the pie chart below. Answer the questions.

HEALTH INSURANCE STATUS OF VIRGINIA'S POPULATION 11,7% Medicare 34.74 Self-funded (federal Astministration) Denetit Plans \$.7% CHAMPUS/ CHAMP VA (Employee Retirement Income Security Act (Federal Administration) (ERBA)) 5 11% Medicald (federal/State Patthership) \$12.9 DRUGH SPENI ON HEALIN CARE Uninsured (Prous Engaging ie (Pay, Cast iovingt 23.2% Commercial Insurance (State Regulation)

- 1. How many Virginians were uninsured?_____
- 2. How many Virginians receive Medicare?_____
- The majority of Virginians participate in self-funded benefit plans?
 Tor F
- 4. What is the combined percentage of Virginians that participate in Champus, Medicaid, and Medicare plans?



Activity 19 - Creating a Pie Graph

Objective(s): Participants will be able to

1. Use numerical data given to create a pie charts.

Materials Needed: Pencil, graph paper

Directions:

Below you will find figures on the number of people who purchased OREO cookies last year and the results of a NILLA's taste survey. Create pie charts using the figures. Use graph paper and don't forget to give the charts a title and label all slices.

Chart # 1
1977 Oreo Purchasers
25% people in age range of 20-25
45% in age range of 30-35
20% between ages of 40-45
10% Unknown

Chart #2
Nilla Wafers, Taste Survey
78% - Liked the taste with peanut butter
20% - Didn't like the taste with peanut butter
2% - No preference



Activity 20 - Reading and Understanding a Pictograph

Objective(s): Participants will be able to

1. Practice reading a pictograph.

Directions: Read the pictograph below. Answer the questions.

Nabisco Facility Employee Population

Atlanta n n n n n n n n n n n n n n n n n n n							
Las Vegas							
וֹי מִי מִי מִי מִי מִי מִי מִי מִי מִי מִ							
Richmond							
New Jersey							

- 1. What is being compared in this graphic?_____
- 2. What type of graphic is represented?_____
- 3. According to the graph, about how many people are employed by the Las Vegas facility?
- About how many people are employed by the New Jersey facility?
- How many people are employed by the Las Vegas, Richmond, and the Atlanta facilities combined?



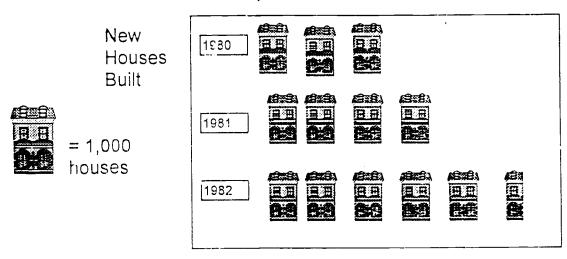
Activity 21 - Reading and Understanding a Pictograph

Objective(s): Participants will be able to

1. Practice reading a pictograph.

Directions: Read the pictograph. Answer the questions.

New Homes Built in James City



- 1. What is the value of one house on the graph?_____
- 2. In 1980, about how many houses were built in James City?
- Find the total number of houses built in James City for the years 1980, 1981, and 1982?



Activity 21 - Reading and Understanding a Pictograph, Continued

Average Yearly Cost of Tuition & Fees at Public Colleges \$ = \$200

1960	\$ \$	\$ \$				
1965	\$ \$	\$ \$	\$			
1970	\$ \$	\$ \$	\$ \$			
1975	\$ \$	\$ \$	\$ \$	\$ \$		
1980	\$ \$	\$ \$	\$ \$	\$ \$	\$ \$	

- 1. What was the average cost of tuition and fees for the year 1965?
- 2. Is the cost of tuition and fees increasing or decreasing?
- 3. How much more did tuition and fees cost in 1980 than in 1960?



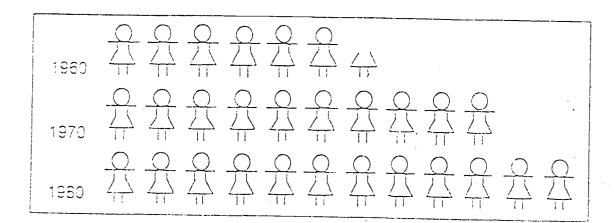
Activity 22 - Reading and Understanding a Pictograph

Objective(s): Participants will be able to

1. Practice reading a pictograph.

Directions: Read the pictograph. Answer the questions.

Working Women in the United States



- If the trend shown in the graph continues, would you expect there to be more or fewer working women by the year 1985?______
- 2 About Fow many working women were there in 1980?

About how many more working women were there in 1980 than in

Activity 23 - Creating a Pictograph

Objective(s): Participants will be able to

1. Use numerical data to create a pictograph.

Materials Needed: Pencil, graph paper

You Need to know:

Determine what information needs to be represented. Consider what figure would best represent the information to be presented. Create a key (legend) to help readers understand what the values.

Directions:

Below you will find figures on the number of people who commute to work each day. Create a pictograph using a car as your symbol to represent the following numerical values.

Carpools by Van by Shifts

Shift 1 - 15

Shift 2- 10

Shift 3 - 4



Activity 24 - Understanding the Purpose of Charts

Objective (s): Participants will be able to

- 1. Become familiar with the purpose of charts
- 2. To identify different types of charts

Materials Needed: Pencil

You Need to Know:

Charts are used to organize information.

Charts are visual summaries of important steps or relationships. They may combine pictorial, symbolic, numeric, and or verbal elements.

Directions: Read the information about charts that follows.

Types of Charts Description & Purpose

Flow Chart

Shows simple and complex sequences. Shows a process, organization, or functional relationship.

Tree

Shows the way many things developed from one source. Also shows what has developed from the root to many branches.

Time Line

Shows relations among events, cause and effect, sequence, multiple lines may be used to show overlapping events.



Comparison

Shows differences and similarities (compare and contrast, pros and cons, advantages and disadvantages. May be verbal or statistical.

Diagram

Shows structure of a system (a schematic), steps in a process. Classifies complex procedures.

Activity 25 - Learning how to read Charts

Objective (s): Participants will be able to

- 1. Become familiar with general tips used to read charts.
- 2. Practice using the tips to read charts.

Materials Needed: Pencil

You need to Know:

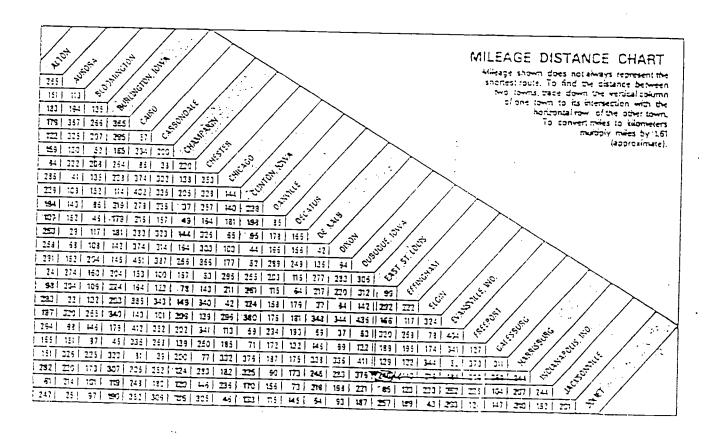
Here are some tips for reading charts:

- 1. Notice the title and type of chart. This will give you the main idea and purpose.
- 2. Notice symbols. Notice details. Observe relationships.
- 3. Notice the pattern of organization:
 - cause and effect
 - •comparison/contrast
 - •chronological order
 - •classification
 - step-by-step procedure
 - •system
- 4. Think about the data. Draw conclusions based on the data.
- 5. Read any text that is associated with the chart.

Now, let's look at a mileage chart on the next page.



Activity 25 - Learning How to Read Charts, Continued



A mileage distance chart shows how far it is from one city to another. The chart above shows the distance in miles between major cities and towns.

If you wanted to find the distance between East St. Louis, Illinois, and Indianapolis, Indiana. First trace down the column that says East St. Louis. Then find the row that says Indianapolis, Indiana. Trace across the row and find the point where the two cities intersect, or meet. That number is the miles between the two cities. Look at the chart, the 240 miles has been circled for you. Now use the chart to answer the questions below.

- I he distance from Burlington, lowa, to Alten, librois, is ____miles.
- The distance from Decatur, Illinois to Champaign, Illinois is miles.
- The distance from Clinton lowa, to East St. Louis, llimeis , is ___ miles



Activity 26 - Reading and Understanding Tables

Objective (s): Participants will be able to

- 1. Become familiar reading tables
- 2. Interpret data presented in tables

Material Needed: Pencil

You Need to Know:

When you want only certain facts, getting them for a table is usually much easier. A table has columns and rows of data. Columns are read up and down. Rows are read from side to side. A table may be as simple as two columns and two rows or it may be a complex as twenty columns and twenty rows of data. All of the data in a certain column is related in some way. Likewise, all of the data in a certain row is related in some way. Tables may include abbreviations or symbols and a key to explain what they mean.

Directions: Use the tables that follow to answer the questions.

Comparison of Weekly Earnings by Occupations

			Women's
	Aver Weekly E	age Earnings	Pay as Percentage
	Women	Men	of Men's
Postal clerks	\$347	\$ 359	97%
Nurses, dietitions,			37.73
therapists	\$ 292	\$ 305	95%
Health technicians	\$2 53	\$299	· 85%
Textile workers	\$175	\$ 205 '	85%
Secondary school			,-
leachers	\$290	\$347	84%
Social workers	\$ 253	\$3 22	82%
College teachers	\$ 349	\$443	78%
Food-service workers	\$138	S175	781,
Computer specialists	\$335	\$4 39	75%
Lawyers	\$397	\$ 532	75%
Editors, reporters	\$ 286	\$ 389	742%
Scientists	\$ 325	\$-1 55	71%
Accountants	\$277	\$ 400	600%
Cashiers	\$143	\$215	59%
Engineers	\$348	\$ 503	69%
Assemblers	\$186	\$272	6815
Office-machine operators	\$201	\$295	£825,
Buokkeepers	3 203	\$ 306	6675
Factory inspectors	\$204	5 314	65.55
Copie descendent	3 2: 5		$\mathbf{C}^{(i,j)}$
والأخارق والمهاجية	\$14.1	\$ 215	€ກ",



1.	According to the table, what is the average weekly pay for a woman computer specialist?
2.	Of those listed, in how many occupations do women average more pay than men?
3.	On average how much more do men cashiers make per week than do women cashiers?
4.	What type of comparison or relationship is presented in this

Activity 26 - Reading and Understanding Tables, Continued

A Parent's Guide for Immunizations of Children

Immunization	Age (months)									
	2	4	5	12	15	18	60 (5 years)			
Diphtheria	×	x .	×			×	×			
Whooping cough -	×	×	x							
Tetanus	;	×	×			×	×			
Polio	×	x	x			×	X			
Measies					×					
German Measles					×		·			
Tuberculosis (TB) Test				×			÷			

- 1. What is the subject of the table?
- 2. A parent brings in her six-month-old child for his immunization. What immunizations will the child receive?
- 3. A parent brings in her 15-month old child for two immunizations. What are they?
- 4. A parent has one-year old twins. She wants to know what they must take?

Activity 27 - Reading and Understanding Tables in the Workplace

Objective(s): Participants will be able to

- 1. Become familiar reading tables.
- 2. Interpret data presented in tables.

Oven Profile - Oven C, May 5, 1992

TOP
BOTTOM

ZONE	1	2	3	4	5	6	7	8
TEMP	400	585	500	510	400	300	425	420
PRES	10	20	22	19	20	18	5	7
BURNERS	ON	ON	ON	ON	ON	ON	OFF	ON
ZONE	1	2	3	4	5	6	7	8
TEMP	300	500	525	425	375	370	350	300
PRES	10	12	5	1	0	0	1	C
BURNERS	ON	ON	ON	ON	ON	OFF	OPFF	OFF
ZONE	1	2	3	4	5	6	7	8
FANS	OFF	OFF	ON	ON	ON	OFF	ON	OFF
DAMPERS	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED	CLOCED	CLOSED
COMMENTS								

- 1. What is the temperature in zone 4 of the top portion of the oven?____
- 2. Are the burners on in Zone 1? (check one) Yes____ No____
- 3. How many zones are recorded on the table?_____

Activity 28 - Reading and Understanding Graphic Measurements

Objective (s): Participants will be able to

- 1. Become familiar with graphic measurements
- 2. Practice reading graphic measurements

Material Needed: None

You Need to Know:

The Nabisco facilty has various graphic measurements that employees use to record data in order to monitor some part of the production process. For example, employees in the mixing department monitor the mixing process by checking the potentiometer read-out. Likewise, bake shop employees are constantly checking temperature gauges. They are also familiar with Scorpion Charts. (A Scorpian is a device that measures variation in temperature in different parts of an oven.)

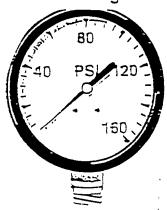
A gauge is an instrument that measures pressure, temperature, and levels. One of the most common temperature gauges is the thermometer. Many people use a thermometer to measure heat and cold in ovens or refrigerators. Water heater installers use a thermometer test gauge when they are trying to find problems with a water heating system. If a house has a gas heater, it has a gas gauge that measures how much gas is used. There are also pressurized gauges, like gas, air, or water gauges. Pressurized gauges display the amount of pressure. However, they can also indicate high or low pressure.

Directions: Turn to the next page. Look at the different types of guages. Then move on to the next practice activity.



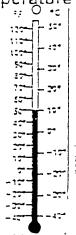
Activity 28 - Reading and Understanding Graphic Measurements, Continued

Pressure Gauge



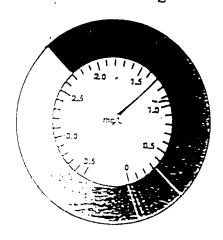
Shows a certain amount of pressure or level (e.g., gas, water, air gauges)

Temperature Gauge



Measures heat and cold in ovens or refrigerators (e.g., test gauge) for water heater.

Level Gauge



Measures is rein and standards (e.g. level gauge)

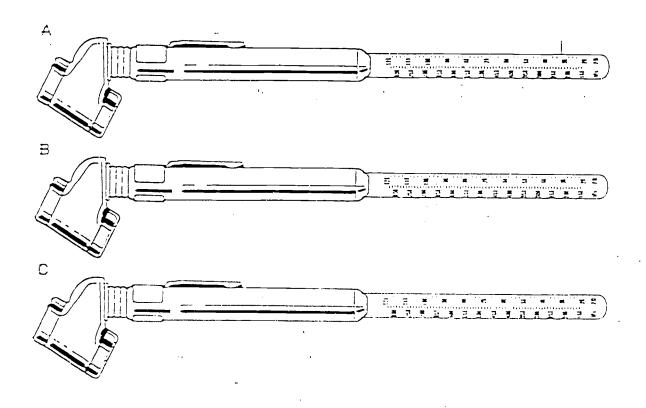


Activity 28 - Reading and Understanding Graphic Measurements, Continued

Let's look at the air pressure gauges below. Gauge A has a mark at the 32 psi unit. Using Guage A as your guide, place a mark at the correct air pressure for tires B and C.

Tire B: 40 pounds

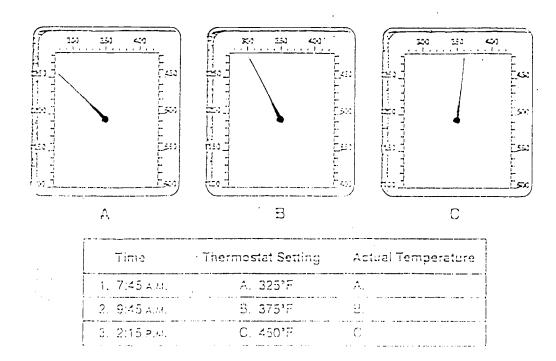
Tire C: 110 pounds



Activity 29 - Reading and Interpreting Thermometers

Thermometers measure temperature. Thermometers measure temperature in either Fahrenheit (F) or Celsius (C) readings. One common thermometer is a clinical thermometer. A clinical thermometer is used by doctors' offices, medical clinics, and hospitals. Clinical thermometers measure body temperature.

Directions: Now let's practice reading thermometers. Here is a baking scenario. The Nabisco bakery has been having problems with certain products baking properly. After five unacceptable batches, the employees to do a test to determine if the oven is malfunctioning. Read the temperature on each thermometer below. Then record the temperatures in the space provided.





Activity 30 - Reading and Interpreting Potentiometer

You Need to Know:

Potentiometer charts are used by employees in the Mixing Department. A Potentiometer is a gauge on the mixing machine that prints out a snapshot of what is happening as the dough is being made. This print out helps employees to analyze the texture of the dough. The texture of the dough is very important to the production process. This chart allows employees to determine the how tight or loose a dough may be. Fcr example, the readout may show a high resistance. The problem may be too much flour or too much water.

A sample of a cookie dough guideline is attached. The chart shows three stages of the process. In the Cream-Up stage the sugar and oils are being mixed at the start of the process. The second stage is the Shortening Cream-Up is all liquid, oils are mixed. Then the flour is mixed in the dough mix stage.

When the reading the chart, the vertical (up and down lines) is a representation of the time the dough has been mixing. The horizontal lines is a representation of the resistance of the dough. If the resistance is charted above or below the control limits, a supervisor is called. In the case some products, a dough with soft resistance is more acceptable. Employees monitor charts on the mixer at regular intervals.

Directions: Now you know how a Potentiometer Charts is used in the Mixing Department. Now think of other charts or tables you use on the job. Write the name of the chart and its use in the spaces provided.

Chart Name	Chart is used to								
	* *** *** *** *** *** *** *** *** ***								



LCL LIMITS 55 P CALL SUPERVISOR CALL SUPERVISOR USING MISSI AIM POINT 65 UCL LIMITS MIXER # 4-5-6 CHART GUIDELINES DOUGH CHE AST UP DOUGH INIX SHOUND NING

ERIC Full Text Provided by ERIC

Activity 31 - Understanding the Purpose of Control

- 1. Interpret data using charts and make decisions based on the data.
- 3. Plot data points on charts.

Materials Needed: Pencil, Attached handout of decision rules

You Need to Know:

Nabisco employees have to make decisions on a daily basis about improving their work processes. They do this by using Process Operating Guidelines (POG). They use control charts to collect facts and data. Then they decide what should be changed to improve the quality of the product. Data collection is very important because it helps employees identify the causes of problems and monitor the production process.

What kind of problems might occur during the production process? The list of possibilities is great. However, a few are listed below:

- dough temperature out of control
- dry weights out of control
- stack heights out of control

In order to get a handle on what temperatures are acceptable for the doughs, an employee will take samples of dough at particular times during a shift. The data collected is plotted on a control chart manually or oy computer. Once the data is collected, employees use standard decision rules to make decisions about the production process. In this activity, you will plot data manually and learn to read a computer generated chart.

Directions: Look at the sections of a control chart that are outlined on the attached pages. You will be guided through the process of manually completing a control chart.



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Directions Continued: The top part of the control chart includes the following: the date (September 15, 1995), product name (Product #019), shift number (2), the type of data being collected (attribute), production line number (1), and the operator's name (Denner).

In this case, wet weights are being monitored for Product #019. Denner collects data or samples every half-hour, starting at 3:30 p.m. His samples are collected from three conveyor beit areas, the East, Middle, and West. Reading down the row, under the 3:30 p.m., his weights were 74, 69, and 67. He does the same procedure for the rest of the samples. Look at the times the samples were taken. Did he take all samples on time? Yes____ No___

After taking the samples, Denner computed an average of the samples. for example, at 3:30 p.m., he added 74+69+67=210. Then he divided 210 by 3 to get an average of 70. After obtaining his average, Denner computed the range by subtracting the highest number from the lowest, 74-67 = 7. Now help Denner out by computing the average and range of the rest of the samples. Use the exact numbers, do not round off.

Denner knows that the target (aim) weight is 70. The aim is also called the control limit. If all weights were hitting the aim, then he has a really good control of the process. However, some variation is expected in the process, but within acceptable limits. The Upper Control Limit is 72, meaning no weights should average above this limit. The Lower Control Limit is 67, so no average should weigh less than 67. Ideally, the points plotted, representing the collected data, should fall randomly between the upper and lower control limits, fluctuating above, below, and on the aim or target line. Therefore, Denner continues to monitor his process by plotting the data points to determine how his process is running.

Let's help Denner out by plotting the average and range of the wet weights. The first five have been plotted for you. After plotting the points, draw lines to connect the data points (dots). Look at the results. Denner would analyze the results and apply decision rules when necessary.

DECTATION RULES

If any of the examples chart, investigate immediately and take action if watch for these examples. the process, Your control As you monitor below occur on necessary.

1. POINT BEYOND UPPER OR LOWER CONTROL LIMIT

When a point is plotted above the upper control limit, or below the lower control limit, adjust the process immediately. Take a recheck and continue this procedure until point is within the acceptable limits. Plot all checks.

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The decision rules are summarized on the bottom right corner of the chart. After reading about the decisions, summarize in the blanks to what decision should be made about this process.	e control pelow,
Summary of Decision	

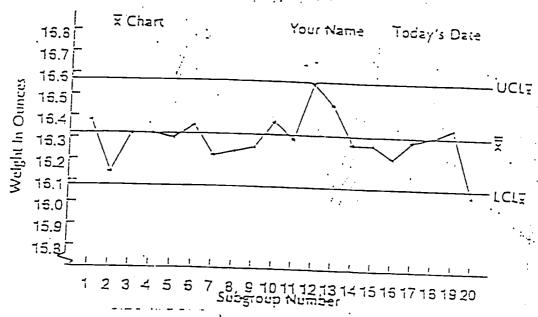


Activity 31, Continued

Directions: Use the decision rule handout to determine which rule each of the example charts represent.

Chart #1- Decision Rule

Wheat Thins - 16 oz. Shift 3, Line 7



., Line: Oreo

Chart #2 - Decision Rule

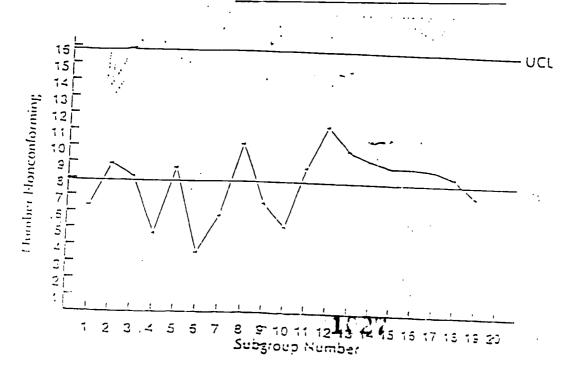
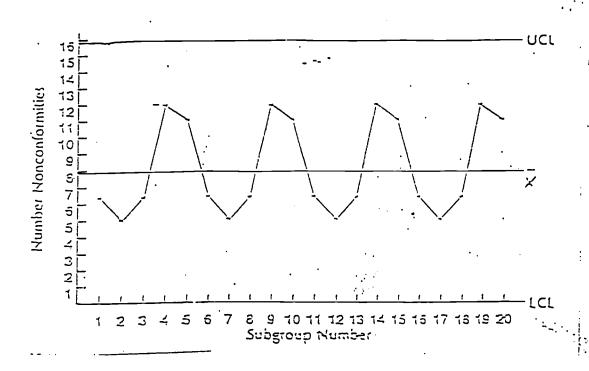




Chart #3 - Decision Rule_

Line: Chips Ahoy!



Activity 31 - Understanding and Using Control Charts

Material Needed: Blank Control Chart

Directions: Plot the range on a blank control chart for the following scenario. You are making Cheese Nips and the weight samples are ranging between .5 and 1.5. The lower control limit for range is 0. The upper control limit for this chart is 2. Plot the ranges below on the control chart.

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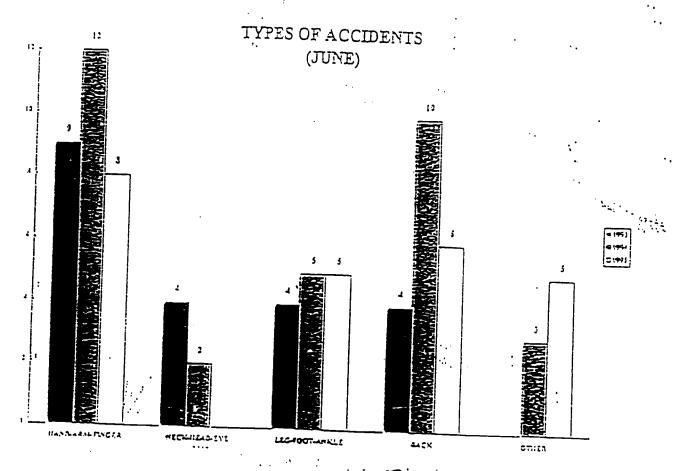
Activity 32 - Using Graphs & Charts in the Workplace Review

Objective (s): Participants will be able to

1. Understand trends relationships and decision making.

Material Needed: Pencil

Directions: Read the graphs and charts below. Use the tips you've learned in this module to answer the questions.



- 1. What is the title of this graph?_____
- 2 What type of data is represented on the x-axis?_____
- What type of units are represented on the y-axis?_____



4. Is this a vertical graph? Yes No_____5. In what two years were the leg-foot-ankle accidents the same?

6. What conclusion can you draw about the graph regarding the number of accidents that have occurred in June of 1994?

7. Compare the number of back accidents over the three year period?

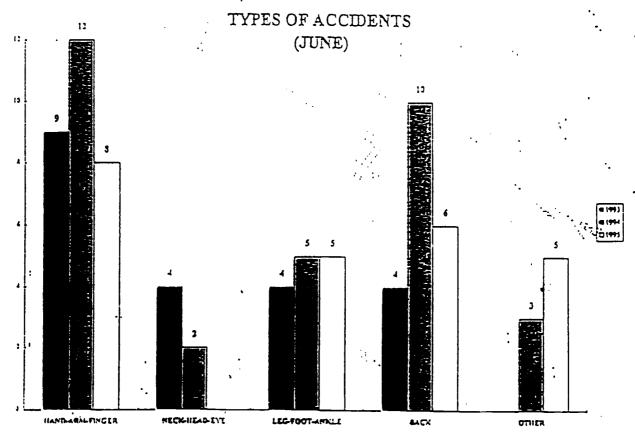
Activity 32 - Using Graphs & Charts in the Workplace Review

Objective (s): Participants will be able to

1. Understand trends relationships and decision making.

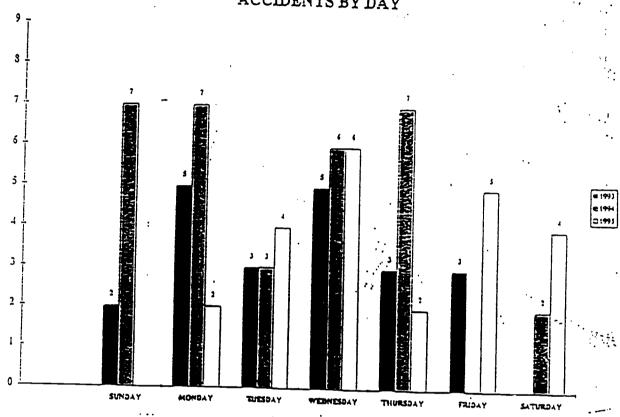
Material Needed: Pencil

Directions: Read the graphs and charts below. Use the tips you've learned in this module to answer the questions.



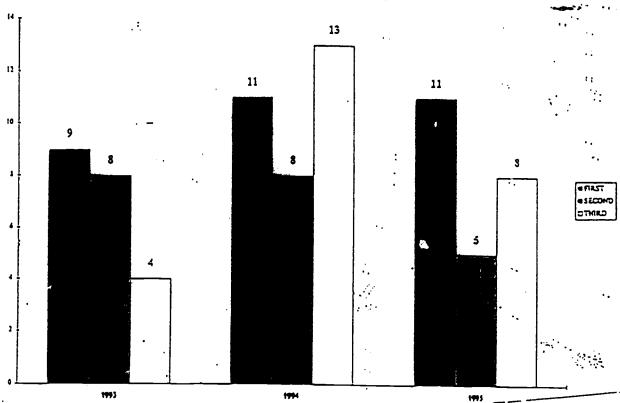
- 1. What is the title of this graph?_____
- 2. What type of data is represented on the x-axis?____
- 3: What type of units are represented on the y-axis?_____

ACCIDENTS BY DAY



- 1. In 1994, which days show the same number of accidents per day?
- 2. In 1993, which day show the least amount of accidents per day?
- 3. In 1995, there were accidents no recorded accidents on Sunday? (circle one) T or F

ACCIDENTS BY SHIFT



- 1. Which shift has recorded the highest number of accidents in 1994?
- 2. Based on the data how would you summarize the accidents by shift over the time periods indicated?

Directions: Read the table below. Answer the questions.

DEPARTMENT	HOURS	JUNE ACCIDENTS	Y-T-D ACCIDENTS	JUNE LW D	Y-T-D LWD
MAINT.	23000	0	4	0	0
MIXING	16360	2	1	0	1
BAKING	16800	0	2	0	1
PACKING	62745	1	3	0	2
ENVIRON.	6609	0	0	0	0
WAREHOUSE	1345	0	0	0	0
SALARIED	20209	0	1	0	1
TOTAL	147068	3	11	0	5

- 1. According to the table, the Packing Department recorded the highest number of hours? (circle one) T or F
- 2. What was the total number of hours for all departments?_____
- 3. What was the June accident rate for the Mixing Department?_____
- 4. What is the Y-T-D Accident Rate for this facility?

Directions: Look at the computer print outs of various data collected by Nabisco employees as they monitor the production process. Then answer the questions.

· Chart #1 Product A

- 1. What are the upper and lower control limits shown on the chart?
- 2. The first sample on August 11 was at 7:40 a.m. Express that time in military time._____
- 3. In your own words, explain what information you understand is being shown in this chart?

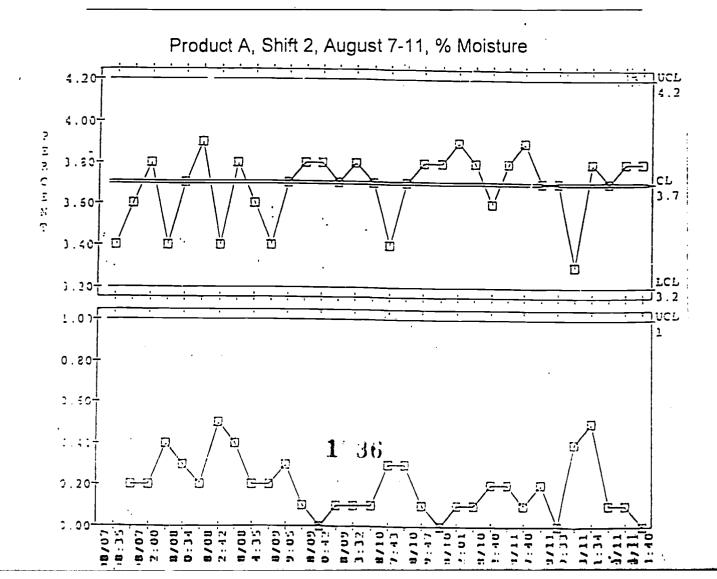
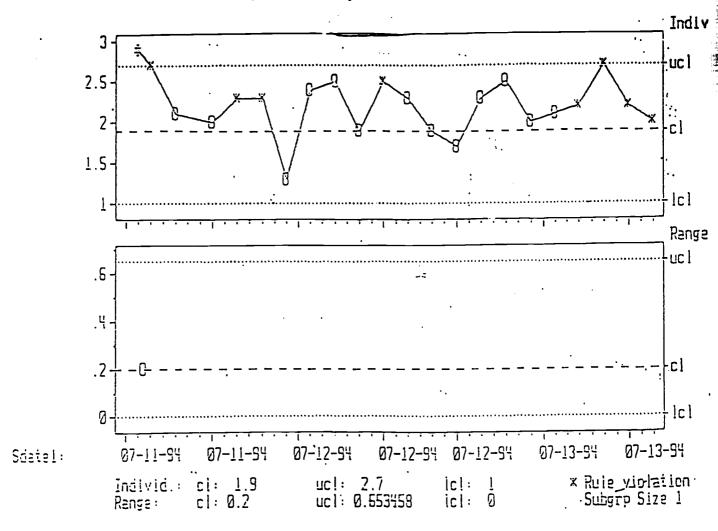




Chart #2

Product B, Shift 3, July 11-13, % Moisture



- 1. What is the upper control limit shown on the chart?
- 2. According to the data on the chart, numerous rule violations occurred. True ____ False____
- 3. What symbol represents a rule violation on this chart?_____
- 4. In your own words, explain what information you understand is being shown in this chart?______



Activity: 1 - Workplace Vocabulary

Objective(s):

1. Recognize and read workplace vocabulary words.

2. Change information from one form (syllables) to another form (full word).

3. Transfer information accurately.

Materials Required:

1. Workplace Vocabulary Lists

You need to know:

1. Syliables are parts of words. (Sylla-bies)

2. Some words have only one syllable. For example: salt

3. Most words have more than one syllable.

For example: sodium = so-di- um

4. Most of the time, syllables need to have a vowel to help them make the sounds that distinguish words from each other.

The vowels are: a, e, i, o, u and sometimes y.

Directions:

- 1. Look at the list of workplace words and phrases on the opposite page.
- 2. The words and phrases have been separated into syllables.
- Try to sound out or read the syllables.
- Say the syllables together until you think you recognize the word or phras Have you heard the word before?
- 5. Write the word or phrase (group of words) you recognize in the space ne; to the syllables of the word.
- 6. What other vocabulary words can you think of from your work area?
- 7. Add those words to the list. Ask for help if you need it.



Syllable

Activity: - Workplace Vocabulary (continued)

	Syllable	Wo	ra
1. ad-just-ments	5		
2. a-ver-age			
3. con-trol cha	rts		
t. de-part-men			
J. dough build	- u.p		
6. dough edg-		·	
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9. gra-vi-ty			
40. guage rol	-125		
11. mal - fun:	<u>i</u> Tion		
12. mon-i-tor			
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15. salt hop-	Per	7	•
is. salt read	l-ing		
" suction h	_		

Workplace Vocabulary - Sanitor/Utility

Syllables

Word

o ver heads

sa ni tize

fil ter bags

brea ther bags

mag ne tic se pa ra tor

flo ta tion u nit

mez za nine

sif ter tail ings

con ta mi na tion

in fes ta tion

pher mone

fu mi ga tion

phos tox in

me thyl

py re thrum

gas tech

mo dule

re si du al spray

ha zar dous ma te ri al

ex haust

fork lift

flo ta tion u nit

in ven'to ry sheet

cer ti fi ca tion

Sanitor/Utility cont.

Syllable

brow

e le va tor pits mag ni fy ing glass e mer gen cy kit neu tra lize a ci dic pes ti cide meal grin ders che mi cal sub stan ces phy si cal ha zard e mer gen cy pro ce dures pro tec tive e quip ment safe ty man u al ha zard com mu ni ca tion com bus ti ble cor ro sive car ci no gen ha zar dous in gre di ent flam ma ble per mis si ble ex po sure"li mit dis po sa ble dis in fec tant res pi ra tor cer ti fied ap pli ca tor

Activity: 1 - Workplace Vocabulary

Objective(s):

- 1. Recognize and read workplace vocabulary words.
- 2. Change information from one form (syllables) to another form (full word).
- 3. Transfer information accurately.

Materials Required:

1. Workplace Vocabulary Lists

You need to know:

- 1. Syllables are parts of words. (Syl-la-bles)
- 2. Some words have only one syllable. For example: salt
- 3. Most words have more than one syllable.

For example: sodium = so-di-um

4. Most of the time, syllables need to have a vowel to help them make the sounds that distinguish words from each other.

The vowels are: a, e, i, o, u and sometimes y.

Directions:

- 1. Look at the list of workplace words and phrases.
- 2. The words and phrases have been separated into syllables.
- 3. Try to sound out or read the syllables.
- 4. Say the syllables together until you think you recognize the word or phrase. Have you heard the word before?
- 5. Write the word or phrase (group of words) you recognize in the space next to the syllables of the word.
- 6. What other vocabulary words can you think of from your work area?
- 7. Add those words to the list. Ask for help if you need it.



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Clusters 1-3 Reading

Activity: 1 - Workplace Vocabulary (continued)

Syllable	Word	Syllable	Word



Activity: 2 - Abbreviations and Symbols (continued)

1	a.
2	b.
3	C.
 4	d.
5	e.
6	f.
7	g.
8	h.
 9	i.
 10	j.
_ 11	k.
12	١.
13	m.
14	n.
 15	Ο.
 16	p.
 17	q.
 18	r.
19	S.
20	t.
 21	u.
22	٧.
23	W.
24	Χ.

1044

y.

Z.

25

26

Activity: 2 - Abbreviations and Symbols

Objective(s):

- 1. Recognize workplace abbreviations and acronyms commonly used.
- 2. Change information from one form (whole word) to another form (abbreviation)

Materials Required:

Pen or pencil

You need to know:

- 1. Abbreviations are a short way to write a word.
- 2. Most abbreviations are made by taking some of the letters out of a word.
- 3. Some abbreviations are very different from their words.
- 4. Acronyms are a special kind of abbreviation. Acronyms are words that are made from the first letters of a phrase. Example: WOW stands for War on Waste at the Richmond Nabisco Facility.

Directions:

- 1. On the next page, put the letter of the abbreviation next to the correct word.
- 2. Can you think of any abbreviations used in your work area?
- 3. Add them to the list.



Abbreviations and Symbols

_____ 1. Good Manufacturing Procedures a. MSDS _____ 2. Material Safety Data Sheet b. OSHA

c. GMP

3. Occupational Safety and Health Administration

Activity: 3 - Personal Word Bank

Objective(s):

- 1. Transfer information from a source to a document and proofread.
- 2. Compile and maintain personal word bank of terms, abbreviations and acronyms.

Materials Required:

- 1. Completed workplace vocabulary list
- 2. Personal word bank sheets

Directions:

- 1. Put a check by all the words on your vocabulary list that you need to learn more about.
- 2. Write the words and their abbreviation (if they have one) in your personal word bank on the page. You can get more sheets as you need them.
- 3. Proofread (check) the words to be sure you spelled them correctly.
- 4. Read the headings for each of the columns in the word bank.
- 5. Fill in the spaces with as much as you now know about each of your words.
- 6. Each day, add more information to your word bank as you learn more about your words.
- 7. Each day, add words that you need to learn more about to your word bank. Talk to your facilitate r about how many words you should add to your word bank each day.





PERSONAL WORD BANK

	т-	 1	1	Т-		ŗ	_	-	T	Т	T	T	T	Г	T	_	1	Т	T -	
WHAT IS IT?																				1049
WHERE HEARD? JOB OR DEPT. USED IN																				
WHERE SEEN? (LABEL, FORM, SIGN)																				
ABBREVIATION OR ACRONYM																				
WORD								-											4 0	

Activity: 4 - Reading Safety Guidelines

Objective(s):

- 1. To recognize key words in safety rules.
- 2. To use logic in completing the meaning of safety rules.
- 3. To transfer information and proofread.

Materials Required:

- 1. Nabisco Safety Guidelines Sheet
- 2. Word List

You need to know:

- 1. To do any kind of job or task right, you have to know what the terms mean that are being used in the job.
- 2. You can understand many terms just by the <u>context</u> (the setting in which a word is used).
- 3. When you come across a new word, underline it or write it down. But don't think about the meaning of the word yet.
- 4. Read the sentence and understand the idea that is presented.
- 5. Once you understand the <u>context</u>, guess at the meaning of the new word. Many times you'll be right!



Activity: 4 - Reading Safety Guidelines (continued)

Directions:

- 1. Read the word list below. Ask for help with words you don't know.
- 2. Read the rules on the opposite page carefully. Think about the clues you get in each rule. Ask for help with words you don't know.
- 3. Think about the meaning of each of the rules and then fill in the spaces with a word from the list. Use each word only once.
- 4. Read the completed rules.
- 5. Do the rules make complete sense now? Ask for help if you need it.
- 6. Add any words you had trouble with to your word bank.

Word List

clogs	lounges	medical	extinguisher
minor	qualified	non-skid	fork lifts
spills	littering	production	recommend
posted	prohibited	equipment	open-toed
unsafe	operating	supervision	transporters
smoking	committee	training	safety signs
jew el ry	emergency	evacuation	operate



Activity: 4 - Reading Safety Guidelines (continued)

In addition to the key essential safety rules, the following safety guidelines also apply to the Richmond Facility:

1.	Observe all and/or restrictions.
2.	is only permitted in the following areas: cafeteria, lounges
	and offices where posted.
3.	Only operators are permitted to transporters,
	forklifts, etc., for their intended use.
4.	High-heels,, moccasins, sandals, and shoes are
	while at work. Safe, soles in good condition are
	for all employees.
5.	Report and/or clean up immediately to prevent falls is
	prohibited.
6.	may not be worn in areas. The only exception is
	wedding bands.
7.	Stop and check for and other moving equipment prior to
	entering all walkways.
8.	Broken/damaged (stools, ladders, etc.) must not be used
	and must be reported to at once for corrective action.
9.	All "Safe Procedures" (chemical handling, confined space
	entry, machine/equipment operation, etc.), as covered in a
	class or as, must be followed.
10.	Always be alert to conditions and practices. Notify supervision
	or a member of the safety of any unsafe condition and/or
	unsafe act immediately.
11.	Know the location of the nearest phone, fire,
	fire exit, and know the facility procedure.
12.	Report all injuries, regardless of how, to your immediate
	supervisor and/or the department.
	 ,
The	above safety rules and expectations apply to the Richmond Facility and are



not all inclusive.

Activity: 4 - Reading Safety Guidelines (continued)

In addition to the key essential safety rules, the following safety guidelines also apply to the Richmond Facility:

- 1. Observe all **safety signs** and/or restrictions.
- 2. **Smoking** is only permitted in the following areas: cafeteria, lounges and offices where posted.
- Only qualified operators are permitted to operate transporters, forklifts, etc., for their intended use.
- 4. High-heels, clogs, moccasins, sandals, and open-toed shoes are prohibited while at work. Safe, non-skid soles in good condition are recommended for all employees.
- 5. Report and/or clean up **spills** immediately to prevent falls. **Littering** is prohibited.
- 6. **Jewelry** may not be worn in **production** areas. The only exception is wedding bands.
- 7. Stop and check for **fork lifts** and other moving equipment prior to entering all walkways.
- 8. Broken/damaged **equipment** (stools, ladders, etc.) must not be used and must be reported to **supervision** at once for corrective action.
- 9. All "Safe **Operating** Procedures" (chemical handling, confined space entry, machine/equipment operation, etc.), as covered in a **training** class or as **posted**, must be followed.
- Always be alert to unsafe conditions and practices. Notify supervision or a member of the safety committee of any unsafe condition and/or unsafe act immediately.
- 11. Know the location of the nearest **emergency** phone, fire **extinguisher**, fire exit, and know the facility **evacuation** procedure.
- 12. Report all injuries, regardless of how **min**or, to your immediate supervisor and/or the **medical** department.

The above safety rules and expectations apply to the Richmond Facility and are not all inclusive.



Activity: 5 - Reading Safety Rules

Richmond Bakery/Distribution Center Safety Rules and Expectations

The Richmond Facility makes every effort to provide you with working condi-tions that are pleasant and safe. However, you have a personal responsibility as well by following established safety rules and expectations in order to protect yourself and your co-workers from bodily injury. Neglect of your responsibility towards safety and violation of company safety rules cannot be allowed. This is the only way to make our facility a safer and healthier place to live.

The following are KEY ESSENTIAL Safety rules which must be strictly followed. Failure to do so will result in disciplinary action, up to and including discharge.

- 1. Safety devices and guards may not be removed or bypassed without proper authorization.
- 2. Compliance with Richmond's Lockout Program is expected of all employees.
- No one shall at any time, without proper authorization, clean operating equipment within arm's length of any pinch point, conveyor roller or unguarded pulley, chain or sprocket.
- 4. Only authorized, trained personnel may operate machinery or mechanical equipment. No one shall activate powered equipment without confirming visually or audibly that no one is within arm's length of any moving machinery parts and that all existing guards are in place.
- 5. Personal protective equipment issued by the company must be worn at all times in areas or jobs where required.
- 6. No one shall work on or maintain any electrical panel, switch, light fixture, or outlet without de-energizing and locking and tagging out such equipment. No employee shall at any time work on electrical systems above 480V.
- 7. Air hoses are to be used only for equipment cleaning and not for personal cleaning.
- 8. No one shall work at heights above six (6) feet (except on a ladder) without some sort of fall restraint.



Activity: 5 - Richmond Bakery Safety Rules - Part I

Objective(s):
1. Read and interpret safety rules.
Materials Required: Safety Rules and Expectations Handout
Directions: 1. Read the safety handout on the opposite page.
2. Underline any words that you don't know and add those words to your word bank.
 Ask for help on words that you do not recognize and cannot sound out by yourself.
4. The sentences below are a summary of the rules on the opposite page. Rea them carefully.
5. Put the number of the rule by its summary below.
6. Turn this page and check your answers.
 a. Don't work on electrical current that is more than 480V. b. Be sure no one is close enough to touch any moving parts of a machine before turning the machine on. c. Don't climb higher than six (6) feet above the floor without a railing around you unless you're on a ladder. d. Use air hoses only to clean equipment; not to clean you. e. Get approval to take safety guards off. f. Only approved employees may use machinery. g. Get approval to clean equipment that is within arm's length to a pinch
noint conveyor roller or unquarded nulley chain or sprocket



i. Always use your safety equipment while on the job.

h. Know and keep the lockout rules.

Activity 5: Answers a-6, b-4, c-8, d-7, e-1, f-4, g-3, h-2, i-5

Activity: 6 - Reading to Interpret Richmond Bakery Safety Rules - Part 1

Objective(s):

- 1. Read and interpret safety rules.
- 2. Summarize safety rules in the form of a sign.
- 3. Assign an appropriate color to each safety sign.

Materials Required:

- 1. Completed Activity 5 materials
- 2. Blank signs
- 3. Sign words

Directions:

- 1. Read the signs on the opposite page.
- 2. Review the bakery safety rules from Activity 5.



Activity: 6 - Reading to Interpret Richmond Bakery Safety Rules - Part 2

Directions: (continued)

- 3. Use the blank spaces below to create a safety sign for each of the bakery rules.
- 4. Choose from the signs and words on the opposite page or use your own words.
- 5. Be sure the sign you make for each rule is a good summary of that rule.
- 6. After you make the signs, think about the best color for each sign to be. Write the name of the color on the sign.
- 7. Discuss with your group where you think the signs should be placed in the bakery. Refer to the rules.

Rule 1	Rule 6
Rule 2	Rule 7
Rule 3	Rule 8
Rule 4	Bonus Rule ©
Rule 5	Bonus Rule©





Cluster 3 Reading

Actvity: 6 - Reading to Interpret Richmond Bakery Safety Rules - Part 2 - Signs

AUTHORIZED PERSONNEL ONLY	HIGH VOLTAGE	DO NOT ENTER	LOOK OUT FOR TRUCKS	HANDLE WITH CARE	LOAD LIMITS LBS.	RETURN TO STORAGE	CAUTION - HIGH VOLTAGE	EQUIPMENT USE ONLY	SAFETY GEAR REQUIRED	STOP - LOOK - LISTEN •on	DO NOT REMOVE	STOP HIGH VOLTAGE LOCKOUT
CAUTION RESTRAINT NEEDED	STOP HIGH VOLTAGE - 480V	STOP! VOLTAGE > 480V	OBEY LOCKOUT	AUTHORIZED USE ONLY	APPROVED CLEANING ONLY	NO SMOKING	REJECTED	STAY AWAY - MOVING PARTS	KEEP HANDS CLEAR	QUALITY FIRST	NO. SHIPPERS	KEEP GUARD IN PLACE
HOLD	THINK	DANGER	KEEP OUT	LUNCH BREAK	MACHINE #	MISSION	TARE 575	FRAGILE	FIRE EXIT	DANGER - HOT	DO NOT SHIP	DO NOT USE

READING ____

Activity - Oreo Story

Objective - To have participants practice reading comprehension skills.

- Directions 1. Read the newspaper article on the next page.
 - 2. Answer the following questions about the article.

PT		-	7 – -
True	OT	~ >	lse

 1.	The most popular way to eat Oreos is with milk.
2.	The second most popular way to eat Oreos is with coffee.
 3.	Generally, most women prefer to twist their Oreos while most of the dunkers are men.
 4.	Many Oreos eaters eat the cookies with peanut butter.
 5.	A majority of people who twist their Oreos eat the frosted side first.
 5.	After twisting, dumking and nibbling Oreos, the other most popular way to eat Oreos is whole.
 7.	Fewer than 100,000 people participated in this survey.
 8.	The people who participated in this survey filled out a post card and sent it in.

9. Which of the graphs on the following page best illustrates the way Americans prefer to eat their Oreos. (Put the letter in the blank.)



Callers tell of twisting, dunking, nibbling Oreos

in Chicago, they

IGHT-RIDDER NEWSPAPERS

O WE KNOW how to eat . Well, OK, a third of us you're supposed to twist. our Orecs or what?

than 174,000 people called ar their opinions on the way est Orece, obviously making the hiy scientific. "Plus or mi-ne decimal point," agreed

Those who called were asked to ome, you don't want to among twisting, dunking or "other." If they chose leir comments were

to came in third at 19 percent," . Nibbling came in last at 16 it. And 'other' methods actule prefer to twist by 3g owed by dunking at 30

El Paso, Texas, and Springfield, don't know what to t: men dunk. Except

In Chicago, they dunk And "ev icent city in Pennsylvania iff as a dunking city."

Thibbiers are Norfolk, Okta-

The peanut butter group fell into two subspecies: Those who use the

rou know, it's actually quite good.'

Johnson City, and Kingsport

Tenn.

Savannah, (Okdahoma (

butter like a dip, and those who Oreo like a chip and the peanu

crack open the cookie, spread

recise amount on one side

put the cookie back together

peer. Oreos with coffee. And the ions: Oreos with salsa. Oreos with

Also among the other combine

is Oreos "the good, old-fashioned

wisters which side of the cook

to twisting no duniti

Nable Co

things. . . . And no, I haven't tried nardly any of them." Barrows eat

hink we had a list of 60 differen

iforementioned horseradish.

the informal poli, duniding was the second-most popular method of eating Oreos

umong the places people prefer The most popular 'other' was probably eating them whole. One 3086 "other" methods.

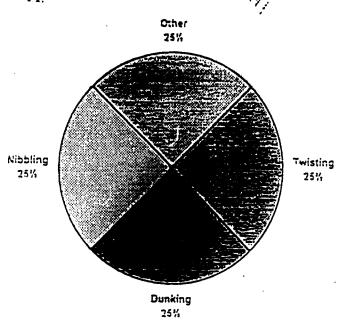
their Oreos with something Bartranscribed "other" replies, "Of course, the No. 1 combination obytin reading the 28,000 ously was Orsos and milk." Obyl-The second most, pos

Peanut butter?

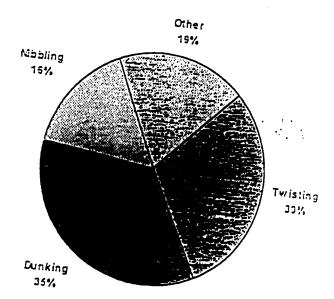
That's what I said, and I never

aid. "We are thinking about doing ide or the frosting side. "We fi red this was enough informatic

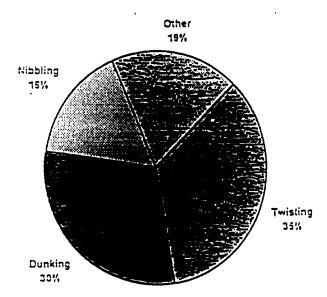
A



B.



D.



Reading Comprehension - Reading MSDS

Activity 1- Becoming Familiar with a Material Data Safety Sheet (MSDS)

Objective (s): This activity will enable participants

- 1. To understand the importance of a MSDS sheet.
- 2. To become familiar with a MSDS sheet.

Material Needed: pencil

Directions: Read the paragraph below? Think about the information you are reading. Consider what important points are presented. Then answer the questions. You may refer back to the paragraph, if you missed some details in reading.

Material Data Sheets are Important

In some work environments it is necessary for employees to handle or use hazardous chemicals. For example, at Nabisco the Environmental Health & Safety Department's Sanitation and Utility Technicians use various chemicals to sanitize areas and equipment. To succeed in doing a good and safe job, the technicians must understand how to use chemicals in a safe way. That's why the hazardous chemicals have their very own Material Safety Data Sheet (MSDS). MSDS are very important to Nabisco employees because they provide written information (or data) about how to use, handle, and store the chemical safely. Each MSDS may look a little different, but they all give the same basic information. If a sanitation employee has questions about a MSDS sheet, he/she should ask a supervisor. The sheet has the following sections:

- 1. Chemical Identification
- 2. Hazardous Ingredients
- 3. Physical Data
- 4. Fire & Explosion Data
- 5. Health Hazards
- 6. Reactivity Data
- 7. Spill or Leak Procedures
- 8. Special Protection
- 9. Special Precautions



Questions: Please fill in the blank or check the correct answer. After reading the paragraph, what is your definition of a MSDS 1. sheet?_____ 2. What are the major sections of a MSDS sheet? Why are MSDS sheets important?_____ 3. If an employee has a question about a MSDS sheet, who should 4. he/she ask?_____ Why do you think it is important to read a MSDS sheet? 5. Every hazardous chemical used at Nabisco has a MSDS sheet that is 6. organized in the same way? True_____False The MSDS sheet tells you how to use_____, ____ and 7. the chemical safely. 8. What can you find out by reading a MSDS Sheet?_____

9. Most MSDS sheets have nine basic sections of information.
True False

Activity 2 - Understanding the Contents of the MSDS Sheets

Objective (s): This activity will enable participants

- 1. The become familiar with the contents of MSDS.
- 2. To understand how most material data sheets are organized.

Materials Needed: MSDS sheet contents handout, MSDS with missing section names, pencils

Directions: Read the handout about the sections of a MSDS sheet. Notice the names of the sections in BOLD face type.

Contents of a Material Safety Data Sheet

The MSDS for each hazardous chemical in your work area tells you how to use, handle, and store the chemical safely. Each MSDS may look a little different, but all give you the same basic information. Read the information below to learn more about what's included in the different sections of a MSDS sheet. If you have any specific questions, you can check with your supervisor.

Chemical Identification. The first section of the MSDS helps you identify the chemical. It lists the name of the chemical, any trade names, and the chemical manufacturer's name and address. This section may also list an emergency telephone number.

Hazardous ingredients. This section lists what's in the chemical that can harm you. It also lists the concentration of the chemical to which you an safely be exposed, often listed as the *permissible exposure limit (PEL)* or the *threshold limit value (TLV)*. These safe exposure limits are usually figured for average exposures over a typical work shift.

Physical Data. This section describes the chemical's appearance, odor, and other characteristics, percent volatile, for instance, is how much of the chemical evaporates at room temperature. It can be harmful if inhaled. Respiratory protection or extra ventilation may be needed.



Contents of a Material Safety Data Sheet

Fire & Explosion Data. Here you can find at what temperature the chemical ignites called the flash point. If a chemical is flammable, it ignites below 100°F. If it's combustible it ignites at 100°F or above. This section also lists extinguishing media - what will put out the fire safely-such as water spray, foam, or other type fire extinguisher.

Health Hazards. This section lists symptoms of overexposure, such as skin rash, burn, headache, or dizziness. It also tells you first aid and emergency procedures in case of overexposure, such as flushing your exposed skin running water for 15 minutes. It may also list any medical conditions that can be aggravated by exposure to the chemical.

Reactivity Data. Here you'll find whether the chemical "reacts" with materials or conditions. *Incompatibility* lists the materials, such as water or other chemicals, that cause the chemical to burn, explode, or release dangerous gases. *Instability* lists the environmental conditions, such as heat or direct sunlight, that cause a dangerous reaction.

Spill or Leak Procedures. This section tells you what to use to clean up an accidental spill or leak. No matter what the chemical is, always notify your supervisor right away. Before cleaning up a chemical spill, you may need to wear respiratory protection, gloves, safety goggles, or protective clothing. This section may also include notes on how to dispose of the chemical safely.



Contents of a Material Safety Data Sheet

Special Protection. Here you'll find a listing of any personal protective equipment (respiratory protection, gloves, eye protection) you need to work safely with the chemical. If protective equipment is needed, this section may list the specific types that are recommended, such as full-face mask respirator, rubber gloves, and chemical safety goggles.

Special Precautions. This section lists any other special precautions to follow when handling the chemical. This may include what to have nearby to clean up a spill or put out a fire, and what safety signs to post near the chemical. This section also lists any other health and safety information not covered in other parts of the MSDS.

Activity 3 - Identifying & Understanding the Contents of a MSDS Sheet Objective (s): This activity will enable participants

- 1. To become familiar with the contents of a MSDS.
- 2. To understand how most material data sheets are organized.

Material Needed: Sheets with missing section names, pencils

Directions: Use the handout you just READ from Activity 2 about the contents of MSDS sheets. Now, fill in the missing section names on the MSDS sheets provided.



H&R

Material Safety Data Sheet

Haarmann & Reim

AMILES INC. COMPANY

73 Gestond Road

Sonopheid, New Jersey 97

In Case of Emergency Cell:
CHEMTREC (800) 424-8300
For Other Information Call: (800) 422:1559

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H22275 ?**

: Hazard

Februari 1 Elimentari 1 : - Sileni 2 - 4004

Resposity: []

3 **– S-**erist

- 4. PRODUCT MARE : 263072 DARITEEN NOF-247H(COLGRED)
- 3. CHEMICAL MARE : EMZYRE MOD(FIED CHEODAX CHEESE (PROCESSED CHEESE T'
- C. CLASSIFICATION': FLAVOR MATERIAL
- 0- CAS NO. : NA

- 4. FLASH POINT (CC / DEG F) : MF
- 3. EXTINGUISHING HEDIA : (Y) H20 FOG; (Y) FOAH; (Y) CCZ; (Y) DRY CHEMI
- C. SPECIAL PROCEDURES/UNUSUAL HAZARDS : USE SELF CONTAINED BREATHING APPARATUS. FIRE WILL GENERATE CO. CO2, AND SHOKE.
- D. STABILITY : STABLE UNDER NORMAL CONDITIONS OF STORAGE AND USE.
- E. CONDITIONS/MATERIALS TO AVOID a AVOID CONTACT WITH STRONG DXIDIZING AGENTS.
- F. HAZAROOUS POLYHERIZATION POTENTIAL : MONE.

- EYE : SAFETY GLASSES
- T. SKIN : DILYSOLVENT PASISTENT OLOVES.
- IN PESPIRATORY : RESPIRATORY : NOT REQUIRED
- i. ITHER : USE IN 4 HELL MENTILATED 4484.
- IN IMPOSURE NIMITS : MOT ESTABLISHED.

H&R

Material Safety Data Sheet

(220M200 & Helin 4 MILES INC. 20MP4M 73 Oberoro Robo Somojiec, New Jessey &

94GE : 3

Hazard Present

+427

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Reasony: 🔆

7 - 4136 7 - Sad

7 V

- 4. INHALATION EXPOSURE : REMOVE TO FRESH AIR.
- 3. BYE CONTACT : FLUSH WITH MATER FOR 15 MINUTES. CONSULT PHYSICIAN (RRITATION CONTINUES.
- C. SKIM CONTACT : HASH HITH SOLP AND HATER.
- 0. OTHER : MONE.

٧.

- 4. [NGREDIENTS(5) POSING HAZARD : NOT applicials
- E. FOUTE OF EXPOSURE AND EFFECTS OF OVEREXPOSURE : PROLONGED OR REPEAT CONTACT MAY CAUSE SKIN (RRITATION) MAY CAUSE SYS TRRITATION.

٧!.

- A. APPEARANCE AND ODOR : CREAM COLORED PASTE
- E. PHYSICAL PROPERTIES : NF

Υ! [·

- 4. SPILLS AND LEAKS : COLLECT ONTO IMERT ABSORBENT. PLACE INTO A SUITABLE CONTAINER.
- S. DISPOSAL I DISPOSE OF IN ACCORDANCE WITH LOCAL REGULTTIONS.

WILL.

KEEP CONTAINERS TIGHTLY CLOSED, STORE IN LICCUITRY AREA AWAY FROM HEAT AND DIRECT SUMLIGHT.



Material Safety Data Sheet May be used to comply with PSHA's Hazard Communication Standard. 3 OFR 1910.1200. Standard must be consulted for specific requirements.

U.S. Department of Labor

Occupational Safety and Health Administration (Mon-Mandatory Form)

Form Approved OMS No. 1218-0072



IDENTITY (As Used on Label and List) Note: Siank spaces are not permitted, if any item is not explicable, or no information is evaluate, the space must be marked to indicate that. Section I Manufacturer's Name AJINOMOTO CO., INC. Emersanov Telephone Number NJ OFFICE: 201-433-1212 Address (Numger, Street, Chy, Sizie, and Zi? Code) Telephone Number for Information TOKYO, JAPAN NJ OFFICE : 201-433-1212 Date Prepared 3-26-91 Signature of Preparer (optional) Section ! -Hazardous Components (Specific Chemical Identity; Common Name(st) Cine: Limits OSHA PEL ACOM TEV Recommended in (socional) MONOSODIUM L-GLUTAMATE: MONOHYDRATE (MONOSODIUM GLUTAMATE) Section III Physical/Chemical Characteristics Boiling Point So+ಡನೇ Gravity (H₂O . :) SOLID 1.62 Vapor Pressure (mm Ho.) Matting Paint 28.1025 450 F Vacor Density (AIR + 1) Evacoration Rate N/A (Buttif Acetete - 1) Solubling in Water MONE 173/1003 H20 at 25°C ADDRESS ROAGS OR ALMOST WHITE NEEDLES OR POWDER WITH A SLIGHT PERTONE ODOR Sestion IV __ Face Part (March March) Flammable Umits ::T ESTABLISHED UEL NON-FLAMMABLE Ethet to File Eighung Promedures NE SPECIAL, NONE NORMALLY REQUIRED



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Activity 4 - Becoming Familiar with the Contents of a MSDS Sheets

Objective (s): This activity will enable participants

- 1. To practice reading different MSDS Sheets.
- 2. To practice indentifying the sections of the MSDS Sheets.

Materials Needed: MSDS sheets, color highlighters

Directions: Read through the MSDS sheets provided. Pay close attention to the section names. Use different color highlighters to mark the sections of the sheet as directed by the chart below. You may recognize two of the sheets from Activity 3. However, this time all of the section names are on the sheets.

MSD	S Sheet Section	Highlighter Color
1.	Chemical Identification	Red
2.	Hazardous Ingredients	Green
3.	Physical Data	Blue
4.	Fire & Explosion Data	Red
5.	Health Hazards	Green
6.	Reactivity Data	Blue
7.	Spill or Leak Procedures	Red
8.	Special Protection	Green
9.	Special Precautions	Blue





Material Safety Data Sheet

Haarmann & Reimer

AMILES INC. COMPANY

70 Clement Road
Sompleic, New Jersey 07031

CHEMTA	of Emergency Call: IEC (300) 424-9300 r Information Call: (300) 422-1559	PAGE 1	Figure 1 Present 1 1 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	i é Sieni
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- 4. EYE : SAFETY GLASSES
- A. SKIN : DILYSOLVENT PESISTENT GLOVES.
- C. PESPIRATORY: RESPIRATORY : NOT REQUIRED
- D. ITHER : USE IN A WELL-VENTILATED AREA.
- E. EXPOSURE LIMITS : NOT ESTABLISHED.





Material Safety Data Sheet

·· `Haarmann & Reimer YMARMOSISMI ZELIMA 76 Diamond Road Springheid, New Jersey 0708

In Case of Emergency Call: CHEMTREC (800) 424-9300 For Other Information Call: (500) 422-1559 2800UCT : 263092

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HEAT AND DIRECT SUNLIGHT.

KEEP CONTAINERS TIGHTLY CLOSED, STORE (M : COOL DRY AREA AWAY FROM



Haarmann & Reimer C

A MILES INC. COMPANY
70 Districts Road
Schoolers, New Jersey (1703)

Material Safety Data Sheet

in Case of Emergency Call: CHEMTREC (300) 424-9300

For Other Information Call: (300) 422-1559

PRODUCT : 263072

PAGE : 3

Hazard Present

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Flammability: 🗓

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Hazard Rating

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2 - Macerate

3 - Sencus

4 = Severe

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Material Calaba Data Oberat		
Material Safety Data Sheet	U.S. Department of	Labor
May be used to comply with	Occupational Safety and He	LEDOT
PSHA's Hazard Communication Standard, S CFR 1910.1200. Standard must be	" (Non-Mandatory Form)	erur maministration "
consulted for specific requirements.	Form Approved	
	OM5 No. 1213-0072	
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Manufacturer's Name AJINOMOTO CO., INC.	Emergency Telephone Number NJ OFFICE 201-	
Address (Number, Street, Chy, State, and IIP Code) TOKYO , JAPAN	Telephone Number for Information	-453-1212
10X107, JRFAN	NJ OFFICE : 201-	433-1212
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Committee of the commit	** ************************************	-
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U.S. Department of Labor Contractor Salety and Hearth Attendant

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Occupations Salety and Headth Administration

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Lvoferm. Inc.			350-0579	
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3862 E. Washington St.		and Synanyms		
• • •		Trace Name		
Indianapolis, IN 45201		Chemics:	2	
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Section II - Hazardous Ingredients None				7
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Activity 5 - Identifying the Contents of a Material Safety Data Sheet (MSDS)

Objective (s): This activity will enable participants

1. To practice identifying the sections of MSDS Sheets.

Materials Needed: MSDS Sheets

Directions: Answer these questions noting what section of a MSDS Sheet you would find the information. Remember that most MSDS sheets have nine sections. Some information such as regulatory information or how to transport the mateiral maybe included in the special precautions or a separate section. Put the letter that corresponds to the correct section of the MSDS in the space provided.

- a. Chemical Identification (General Information)
- b. Hazardous Ingredients
- c. Physical Data
- d. Fire & Explosion Data
- e. Health Hazards (Toxicity Information)
- f. Reactivity Data
- g. Spill or Leak Procedures
- h. Special Protection
- i. Special Precautions (Regulatory & Transport Information)

1	_What special protection should be worn when handling chemicals?
2	_How to clean up a chemical spill?
3	_What conditions may make a chemcical explode?
4	_Where and how to store a particular chemical?
5. <u> </u>	_Is the chemical hazardous to may health?
6	_Who is the manufacturer of the chemical?



7	_What kind of a chemcial am I working with?
8	_What extra precautions should I take when handling a chemical?
9	_What other kind of name the chemical may be called on the market?
10.	What is the make-up or ingredients of a particular chemical?

Activity 6 - Working with MSDS Sheets

Objective (s): This activity will enable participants

1. To practice reading MSDS Sheets.

Materials Needed: Pencil, MSDS Sheet for Limonene, Sodium Chloride and Solution S0636, PA-2.

Directions: Read and MSDS sheets provided. Notice the names of the sections as you read these sheets. Then answer the questions below for each of the products below.

Limonene

What is the this product's boiling point?
In what section did you find the boiling point information?
What precautions should be takens when handling and storing this product?
What is the extinguishing media for this product?
In what section did you find information about theextinguishing

Sodium Chloride

media?

- 1. Is this product regulated under OSHA Hazard Communication Standard?_____
- 2. This product can be described as a white crystalline solid with slight halogen odor? Yes_____ No___



3.	What kind of medical conditions can be aggravated by exposure to this product?
4.	What steps should be taken if this product is released or spilled?
5.	Gloves, goggles, and protective clothing must be worn when handling this chemical? True False
Solut	tion S0636, PA,2
1.	What is the precautionary label on this solution?
2.	Does this solution have color? Yes No
3.	This solution is regulated by OSHA. True False
4.	What is the spill control or recovery for this solution?



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	CHEMICAL- NAME DIETHANGLAMINI	(INGREDIENTS) : E SALT OF TALL CIL	Fitty icid TLV>N/E Ci54>61790-66-7	
	STEL(TV	-)>N/E	TLV>N/E C±5/>51740-44-7	EL>N/E 2.
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	(כפטאן דאכס)	WARTEN SECTE	EN 1:- MAZARDEUS INGR	EDIENTS (1) PASE:: 02 -
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    EFFECTS OF GVEREXPOSURE
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PRIMARY ROUTE OF ENTRY: <-- INHALATION <-- INGESTION X<-- ABSORPTION
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                      NOTES TO PHYSICIAN :

SECTION VI - TOXICITY INFORMATION
- PRODUCT CONTAINS "CHEMICAL" LISTED AS CARCINDGEN OR POTENTIAL CARCINOGEN BY:
                   <---YES NTP <---YES CSH1 <--YES 1CD;M <---YES CTHER <---YES X<--NC X<--NC X<--NC
                                                                                                                FRESH FRACE
 (CONTINUED) CONSCIPANCE SECTION VE - TOXICITY INFORMATION PAGE : 04
STARLITY X4--STABLE 4--UNSTABL | CONDITIONS TO AVOI
    STEBILITY .... AVOID MEAT, MOT SURFACES, SPERKS AND CHEN FLEMES.
 (NCCMPATIBLETY (MATERIALS TO AVOID)

OXID:2:NO AGENTS, REQUEING AGENTS, STRONG ACIDS AND BASES,

IDDINE PENTSFLUCROETHYLENE CONTACT CAN BE EXPLOSIVE,

HAZARDOUS DECOMPOSITION PRODUCTS

CXIDES OF CARBON AND NITROGEN,
      HAZAROSUS X <-- COCUR <-- COCUR CONDITIONS TO AVOID
                                                                        SECTION WILL - SPILL OR LEEK PROCEOUPES
   AASTE DISPOSAL METHOD
LISPOSE OF IN ACCORDANCE WITH ALL FEDERAL, STATE AND LODGE FEDURATIONS.
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RECUIRED VENTILATION

GENERAL EXMANST IS USUALLY ADEQUATE TO PREVENT ATRECANE CONCENTRATIONS
PROM EXCEEDING THE RECOMMENDED INPOSURE LIMITS. IF THESE RECOMMENDED
LIMITS THE OR MAY BE EXCEEDED WHEN GENERAL EXHAUST IS USED. THEN LOCAL
MESCHANICAL EXMANST VILL BE NECESSARY.

RESPIRATORY PROTECTION
A NICSH/MSHAL APPROVED RESPIRATOR IN PODRAY VENTILATED AREAS AND/OR FOR
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         PROTECTIVE BLOVES
NEOPRENE FOR REPELTED OR PROLONGED CONTLCT.
       EYE PROTECTION
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PRESENTS THE LIKELIHOOD OF EYE CONTACT.
       CTHER PROTECTION
WELK GENERAL BUTY WORK CLOTHING AND SHOES.
HAVE I SAFETY SHOWER AND EYE STATION IN WORK AREA
                                                                                       SECTION X - STOREGE AND HANDLING INFORMETION
                                       . .
   STORIGE TEMPERATURE
100: F4--MIN X HELTED REFRIGERITED CUTDOCR
PRECLUTIONS TO BE TAKEN IN HANDLING & STORING
KEEP CONTINERS TIGHTLY CLOSED WHEN NOT IN USE.
ALL HANDLING EQUIPMENT AND DRUM SHOULD BE PROPERLY
GROUNDED. DO NOT CUT WELD, BRIZE, OR SCLORER
EVEN EMPTY CONTINERS LS THEY MAY CONTIN PRODUCT
RESIDUE WHICH IS COMBUSTIBLE.
CTHER PRECAUTIONS
FOLLOW LIBEL DIRECTIONS
FOLLOW LIBEL BEFORE USING PRODUCT
VAPORS.
                                                                                                                                                                                                             REFRIGERATES CUTSCOR
                                                   SECTION XI - REQULATORY INFORMATION
                     ICAL NAME C.A.S. NIMBER UPDER M.LIMIT
                                                                                                                                                     FRISH FORCE
   (CONTINUED) - SECTION XI - REGULATORY INFORMATION PAGE : 05
THOSE INSREDIENTS LISTED ABOVE ARE SUBJECT TO THE REPORTING RECURRENTS OF DID OF TITLE III OF THE SUPERFUND AMENDMENTS AND REAUTHORIZATION ACT OF 1938 AND 40 CFR PARTICAL TYPE AND AMENDMENTS AND REAUTHORIZATION ACT OF 1938 AND 10 CFR PARTICAL APPEARS UNDER UPPER X LIMIT. END USERS ARE EXEMPT FOR NOTIFICATION BELUSE THE PRODUCT IS USED AND LABELED ACTIVITY ROUTINGS AND THE PRODUCT IS USED AND LABELED FOR THE PRODUCT IS USED AND MERRICALOR (SUCH AS PERTILIZERS AND HERBEITDES). OR THE PRODUCT IS USED AND LABELED FOR MAINTAINING MOTOR VEHICLES.

CALLIFORNIA PROPOSITION 45

MARNING: THIS PRODUCT CONTAINS TOR (2) BIRTH DEFECT OR OTHER REPORTS OF THE PRODUCT IS USED AND MERRICALORS.
                                                                  SECTION XII - TRANSPORTATION - (FOR FUTURE USE)
 SHIPPING NAME
                                                                                                                                                           | 10 NUMBER | REPORT DTY
MAZARD CLASS
                                                                                                                                                           LIMITED OTY
DOT SPS CONTAINER
AEROSCL PROPELLANT(S)
                                                                                                        SECTION XIII . REFERENCES
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SECTION XIII - REFERENCES

THE INFORMATION CONTAINED HEREIN IS \$150 ON CATA CONSIDERED ACCURATE IN LIGHT OF CURRENT FORMULATION, HOWEVER, ACCURATION IS EXPRESSED OR IMPIED REGIRDING THE ACCURACY OF ACCURATIVE OF THE RESULTS TO BE OBTAINED FROM THE USE THEREOF.

MAINTEX, DIVISION OF NOM OF ROBERTY DAMAGE CAUSED BY THE USE STORAGE OF THE PRODUCT IN A MANNER NOT RECOMMENCED ON THE PRODUCT LABEL USES ASSOCIATED WITH SOUTH UNKNEROMMENDED USE, STORAGE OR DISPOSAL OF THE PRODUCT.

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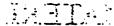
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GENERAL INFORMATION				: 			TOR TOL
TRADE NAME (COMMON NAME OR SYNONY Selt	 ∑X)			•	C.A.S 7647-14	.XO(S)	
CHEMICAL NAME (S)		PORMULA Nacl	-		¥01.201 58.44;		Ger Ger
MANUFACTURER(S)-NAME-AND-ADDRESS Cargill Incorporated - Salt Divi P.O. Box 5621 - Hinneapolis,-HM-55440	sion			(Ge	Nationa Neral S 0-00-22	ervic	es Admi
CONTACT Pi Director-Quality Admin.		-NO ?) 742-5		DATE 3/1/8	ISSUED_ 5		Z REVIS /28/93_:
I. EAZARDOUS INGREDIENTS/IDENTITY	THEC	RETION	<u> </u>	-12.22	٠ : X .;		- ಕಾಮ
Eazardous Components(Specific Chemical-Identity and/or Common Name(s))			3 003		oth 		erce
end of common seme(a))	10	التج يعدد	P.C.	<u> </u>	Recom	ended	:(قەنبە
-None							23,
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IV. FIRE AND EXPLOSION EAZARD DATA

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		/70===			
SPECIAL FIRE-FIGHT				217012	
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VI. HEALTE HAZARD DATA (Continued)

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	ted?—Not-listed-as a carcinogen or	
	YMPTOMS = OF DEXPOSURE . FILED TO AD	ide de la companione de
nhalation:	Slight irritation of the nose; sne	sezing 7: BKOTTGADGAS, RE
kin Contac	t: Irritation; inflammation.	LIVEARN LOZIFO
ngestion:	Nausea; vomiting. (Activity)	AND MEDITORS MEDITARIA
EDICFT-COM	DITIONS-GENERALLY-AGGRAVATED-BY-EXEOS	000
n some case	es of confirmed.hypertension, ingesti	on may resultan elevated
	re:t (This applies only to salt-sens	
CERCENCY AN	D FIRST AID PROCEDURES of desidings :::	
nhalation:	If person breathes large quantities	s, remove to freshalt at
ce. If br	eathing stops, sapply artificial resp.	The state of the s
	: Remove clothing:from affected area	• •
	lly. pForJeye contact; Tflush-with wat	
elids occas		The second secon
gestion:	Less than a few grams would not be	harmful For larger
antities,	irink clarge amounts of water or milk.	Statements, twim
ERGENCY TEL enings (612	LEPHONE NUMBERS To Daytime (612) 742-6 2) 476-1127-	581 TO AZETOMA THE COLUMN TO AZETOMA THE COLUMN TO AZETOMA THE COLUMN TO AZETOMA THE COLUMN TO AZETOMA THE COLUMN THE COL
77701	IONS FOR SAFE HANDLING AND USE	. ಇತ್ತಾರವಾಗಿ ಬಳಿಸಿದ್ದರ

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Contain spills to prevent contamination of water supply or sanitary sever in system. Vacuum or sweep into containers for proper disposal.

VII. PRECAUTIONS FOR SAFE EANDLING AND USE (Continued)

WASTE DISPOSAL METEOD

For disposal of this material as a waste, act in accordance with all applicable Federal, state, and local waste management regulations.

PRECAUTIONS TO BE TAKEN IN EANDLING AND STORAGE Avoid humid or wet conditions as product will cake and become hard.

CTHER PRECAUTIONS Not Applicable.

VIII. CONTROL MEASURES

RESPIRATORY PROTECTION (Specify Type) NIOSH/MSHA approved respirator for particulates.

VENTILATION Local Exhaust Ventilate as required to maintain airborne particulates below occupational exposure limits.

Mechanical (General) Dust collection equipment may be employed.

Special/Other not applicable.

PERSONAL PROTECTIVE EQUIPMENT

Protective Gloves Normal work gloves are adequate.

Eyeglasses or goggles should be worn in dusty areas. Eye Protection

Other Protective Clothing Or Equipment Protective clothing may be worn in dusty areas, but is generally not required.

Hork/Hygiene Practices Warm water showering and handwashing is suggested after working in extremely dusty areas.

All statements, technical information and recommendations contained herein are, to the best of our knowledge, reliable and accurate; however, no warranty, either express or implied, is made with respect thereto, nor will any liability be assumed for damages resultant from the use of the material described.

It is the responsibility of the user to comply with all applicable federal, state, and local laws and regulations. It is also the responsibility of the user to maintain a safe workplace. The user should consider the health hazards and safety information provided herein as a guide and should take the necessary steps to instruct employees and to develop work practice procedures to ensure a ije work environment.

This information is not intended as a license to operate under, or a recommenda-Tion to practice or infringe upon any patent of this Company or others covering Thy process, composition of matter or use.



PRODUCT

SOLUTION S0535 PA-2

Emergency Telephone Number

Medical (800) 452-5378 (24 hours)

(800) I-M-ALERT

SECTION 1 PRODUCT IDENTIFICATION

TRADE NAME: SOLUTION S0636 PA-2

DESCRIPTION: PA-2, very dilute aqueous solution of a quaternary amine

NFPA 704M/HMIS RATING: 0/0 HEALTH 0/0 FLAMMABILITY 0/0 REACTIVITY 0 OTHER

O=Insignificant l=Slight 2=Moderate 3=High 4=Extreme

SECTION 2 HAZARDOUS INGREDIENTS 2000053

Our hazard evaluation of the ingredient(s) under OSHA's Hazard Communication (14) Rule, 29 CFR 1910.1200 has found none of the ingredient(s) hazardous.

SECTION 3 PRECAUTIONARY LABEL INFORMATION

Do not take internally.

SECTION 4 FIRST AID INFORMATION

Flush contacted area with water.

SECTION 5 HEALTH EFFECTS INFORMATION

PRIMARY ROUTE(5) OF EXPOSURE: Eye, Skin

EYE CONTACT:

Non-irritating.

SKIN CONTACT: Non-irritating.

SYMPTOMS OF EXPOSURE: A review of available data does not identify any or a second sec

symptoms from exposure not previously mentioned.

SECTION 6 TOXICOLOGY INFORMATION

TOXICITY STUDIES: No toxicity studies have been conducted on this product. First *

SECTION 7 PHYSICAL AND CHEMICAL PROPERTIES

COLOR: Colorless FORM: Liquid

ODOR: Odorless

SOLUBILITY IN WATER: Completely

ASTM D-1298

SPECIFIC GRAVITY:

1.0

DH (NEAT) =

Neutral

ASTM E-70

FLASH POINT:

None

NOTE: These physical properties are typical values for this product.





PRODUCT

SOLUTION 50536 PA-2

Emergency Telephone Number

Medical (800) 462-5378 (24 hours)

(800) I-M-ALERT

SECTION 8 FIRE AND EXPLOSION INFORMATION

FLASH POINT: None

EXTINGUISHING MEDIA: Not applicable

UNUSUAL FIRE AND EXPLOSION HAZARD: None

SECTION 9 REACTIVITY INFORMATION

INCOMPATIBILITY: None known

THERMAL DECOMPOSITION PRODUCTS: Not applicable

SECTION 10 PERSONAL PROTECTION EQUIPMENT

RESPIRATORY PROTECTION: Respiratory protection is not needed.

VENTILATION: General ventilation is recommended.

PROTECTIVE EQUIPMENT: Safety glasses should be worn when handling any

liquid product.

SECTION 11 SPILL AND DISPOSAL INFORMATION

IN CASE OF TRANSPORTATION ACCIDENTS, CALL THE FOLLOWING 24-HOUR

TELEPHONE NUMBER (800) I-M-ALERT or (800) 462-5378.

SPILL CONTROL AND RECOVERY:

Flush to laboratory drain or sewer with water.

DISPOSAL: If this product becomes a waste, it does not meet the criteria of a hazardous waste as defined under the Resource Conservation and Recovery Act (RCRA) 40 CFR 251, since it does not have the characteristics of Subpart C,

nor is it listed under Subpart D.

Flush to laboratory drain or sanitary sewer with water.

SECTION 12 ENVIRONMENTAL INFORMATION

If released into the environment, see CERCLA in Section 14.

SECTION 13 TRANSPORTATION INFORMATION

PROPER SHIPPING NAME/HAZARD CLASS MAY VARY BY PACKAGING, PROPERTIES,



PAGE 2 OF 5



PRODUCT

SOLUTION S0636 PA-2

Emergency Telephone Number

Medical (800) 452-5378 (24 hours)

(800) I-M-ALERT

SECTION 14 REGULATORY INFORMATION

(CONTINUED)

Consult Section 11 for RCRA classification.

FEDERAL WATER POLLUTION CONTROL ACT, CLEAN WATER ACT, 40 CFR 401.15 (formerly Sec. 307), 40 CFR 116 (formerly Sec. 311): None of the ingredients are specifically listed.

CLEAN AIR ACT, Sec. 111 (40 CFR 50), Sec. 112 (40 CFR 51, 1990 Amendments),

Sec. 611 (40 CFR 62, CLASS I and II Ozone depleting substances):
This product does not contain ingredients covered by the Clean Air Act.

STATE REGULATIONS:

CALIFORNIA PROPOSITION 65:

This product does not contain any chemicals which require warning under California Proposition 65.

MICHIGAN CRITICAL MATERIALS:

This product does not contain ingredients listed on the Michigan Critical Materials Register.

STATE RIGHT TO KNOW LAWS:

This product does not contain ingredients listed by State Right To Know Laws.

SECTION 15 ADDITIONAL INFORMATION

None

SECTION 16 USER'S RESPONSIBILITY

This product material safety data sheet provides health and safety information. The product is to be used in applications consistent with our product literature. Individuals handling this product should be informed of the recommended safety precautions and should have access to this information. For any other uses, exposures should be evaluated so that appropriate handling practices and training programs can be established to ensure safe workplace operations. Please consult your local sales representative for any further information.

SECTION 17 BIBLIOGRAPHY

ANNUAL REPORT ON CARCINOGENS, U.S. Department of Health and Human Services, Public Health Service, PB 33-135855, 1983.

CASARETT AND DOULL'S TOMICOLOGY, THE BASIC SCIENCE OF POISONS, Doull, J.,



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PRODUCT

SOLUTION S0636 PA-2

Emergency Telephone Number

Medical (800) 452-5378 (24 hours)

(800) I-M-ALERT

SECTION 13 TRANSPORTATION INFORMATION

(CONTINUED)

AND MODE OF TRANSPORTATION. TYPICAL PROPER SHIPPING NAMES FOR THIS PRODUCT ARE:

ALL TRANSPORTATION MODES : PRODUCT IS NOT REGULATED DURING TRANSPORTATION

SECTION 14 REGULATORY INFORMATION

The following regulations apply to this product.

FEDERAL REGULATIONS:

OSHA'S HAZARD COMMUNICATION RULE, 29 CFR 1910.1200: Based on our hazard evaluation, none of the ingredients in this product are hazardous.

CERCLA/SUPERFUND, 40 CFR 117, 302: Notification of spills of this product is not required.

SARA/SUPERFUND AMENDMENTS AND REAUTHORIZATION ACT OF 1986 (TITLE III) - SECTIONS 302, 311, 312 AND 313:

SECTION 302 - EXTREMELY HAZARDOUS SUBSTANCES (40 CFF. 355): This product does not contain ingredients listed in Appendix A and B as an Extremely Hazardous Substance.

SECTIONS 311 and 312 - MATERIAL SAFETY DATA SHEET REQUIREMENTS (40 CFR 370): Our hazard evaluation has found that this product is not hazardous under 29 CFR 1910.1200.

Under SAPA 311 and 312, the EPA has established threshold quantities for the reporting of hazardous chemicals. The current thresholds are: 500 pounds or the threshold planning quantity (TPQ), whichever is lower, for extremely hazardous substances and 10,000 pounds for all other hazardous chamicals.

SECTION 313 - LIST OF TOXIC CHEMICALS (40 CFR 372): This product does not contain ingredients on the List of Toxic Chemicals.

TOMIC SUBSTANCES CONTROL ACT (TSCA): The chemical ingredients in this product are on the 8(b) Inventory List (40 CFR 710).

RESOURCE CONSERVATION AND RECOVERY ACT (RCRA), 40 CFR 261 SUBPART C & D:



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PRODUCT

SOLUTION 50636 PA-2

Emergency Telephone Number

Medical (800) 462-5378 (24 hours)

(800) I-M-ALERT

SECTION 17 BIBLIOGRAPHY

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Klaassen, C. D., and Admur, M. O., eds., Macmillian Publishing Company, Inc., N. Y., 2nd edition, 1980.

CHEMICAL HAZARDS OF THE WORKPLACE, Proctor, N. H., and Hughes, J. P., eds., J. P. Lipincott Company, N.Y., 1981.

DANGEROUS PROPERTIES OF INDUSTRIAL MATERIALS, Sax, N. Irving, ed., Van Nostrand Reinhold Company, N.Y., 6th edition, 1984.

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PATTY'S INDUSTRIAL HYGIENE AND TOXICOLOGY, Clayton, G. D., Clayton, F. E., eds., John Wiley and Sons, N. Y., 3rd edition, Vol. 2 A-C, 1981.

REGISTRY OF TOXIC EFFECTS ON CHEMICAL SUBSTANCES, U.S. Department of Health and Human Services, Public Health Service, Center for Disease Control, National Institute for Occupational Safety and Health, 1983 supplement of 1981-1982 edition, Vol. 1-3, OH, 1984.

Title 29 Code of Federal Regulations Part 1910, Subpart Z, Toxic and Hazardous Substances, Occupational Safety and Health Administration (OSHA).

THRESHOLD LIMIT VALUES FOR CHEMICAL SUBSTANCES AND PHYSICAL AGENTS IN THE WORKROOM ENVIRONMENT WITH INTENDED CHANGES, American Conference of Governmental Industrial Hygienists, OH.

Information on this MSDS has changed. The changes are indicated by asterisks on the right side of only the changed sections. This is an updated MSDS as required by OHSA's Hazard Communication Rule 29 CFR 1910.1200.

PREPARED BY: Ricky A. Stackhouse PhD., Toxicologist

DATE CHANGED: 06/28/95 DATE PRINTED: 07/01/95



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PRODUCT

Emergency Telephone Number

Medical (800) 452-5378 (24 hours)

(800) I-M-ALERT



Reading Comprehension - Pesticide Application & Control

Activity 1 - Reading Comprehension

Objective (s): This activity will enable participants

1. To practice reading and applying information.

Directions: Read the paragraph below and answer the questions. You may refer back to the paragraph.

The Environmental Protection Agency has particular standards for pesticide application in and around food manufacturing plants. Specific employees are trained in the principles of applying pesticides safely for man and the environment. They are taught about application equipment, methods of application and the basic of insecticides, rodenticides, and avicides. Insecticides are used to kill insects. Rodenticides kill rodents such as field mice and avicides are pesticides used to control birds. These employees are required to be certified in compliance with EPA's Standards of Certification. The certification exam is administered by the Virginia Department of Agriculture and Consumer Services. At Nabisco, the employees who are certified to conduct pesticide application are called Utility Technicians.

Utility Technicians are aware of the pests that are associated with food manufacturing plants. Some of those pests include birds, weeds, rodents, and insects. The type and pests most likely to occur will depend on both the geographical location of the food manufacturing plant and the type of food being processed. These pests are able to damage, destroy, and contaminate. They must be controlled to protect the quality of the Nabisco's product. If quality is not maintained, federal and state agencies have authority to seize food products or take other action.



Questions:

1.	What would you say would be an appropriate theme for the paragraph above?
2.	What are the three kinds of pests that plague food manufacturing facilities?
3.	The kind of pests that are associated with a manufacturing plant depends upon the location of the plant and what country it is located in? Check one: True False
4.	What action can the state or federal agency take if food products are contaminated?
5.	What can pests do to food manufacturing plants products?
6.	The individuals at Nabsico that are certified to conduct pesticide control are called (circle one): a. Pesticide Agents b. Utility Technicians c. Pesticide Applicants
7.	Name three areas of training for those who apply pesticides in food manufacturing plants
8.	What kind of pesticide is used to control birds in a pest situation?
9.	Rodenticides are used to control insects? True False



Activity 2 - Reading Comprehension - Pesticide Control

Objective: This activity will enable participants

1. To practice reading and applying information

Directions: Read the paragraph below and answer the questions.

Understanding Pesticide Control for Birds

There are many species of birds in the United States, but only three are considered pests around food manufacturing plants. They are the English Sparrows (sometimes called the House Sparrows), Pigeons, and Starlings. Since these birds live in such close proximity to man, one would wonder how they can be such a pest.

They are considered pests in a manufacturing situation because their droppings can contaminate food products. Simply put, they can spread diseases. Their droppings have been known to plug gutters, cause roofs to leak, and they carry mites that can bite people.

Pesticide technicians can contain these birds in three ways: (1) setting traps (2) shooting them (3) using avicides or other pesticides to control them.

Questions:

1.	What are three ways Utility Technicians can control birds?
2.	What is a common name for the English Sparrow?
3.	Why are birds considered pests?



Activity 3 - Reading Comprehension--Pesticide Control

Objective: This activity will enable participants

1. To practice reading and applying information.

Directions: Read the descriptions below and answer the questions. Identify the pests described in the statements by filling in the blank with the correct letter.

A. English Sparrow Grayish in color 3-4 inches long Male has a black throat and small conical beak Has an non-musical chirp and a creamy white egg

- B. Pigeons
 Varied colors
 6-10 inches long
 Fan shaped tail on take-off and landing
 Head bobs and beak pointed down when walking
 Voice is long, soft coo-oo-o
 White eggs
- C. Starlings

 Body and wings gold-flecked

 Large spear-like bills that are yellow or olive

 Compact, short bodies, 4-7 inches long

 Bluish green eggs
- D. House Mouse (Mus Muscualus)
 Weighs 1/2 to 3/4 oz.
 Small head an body
 Fur, silky, dusky gray



E. Norway Rate (Rattus Norvegicus)
Weights 10-17 oz.
Blunt Muzzle head, heavy thick body
Fur, coarse, normally red-brown
to gray brown

F. Roof Rat (Rattus rattus)

Weighs 8-12 oz.
Pointed Muzzle head, slender body
Fur, black and slate gray, tawny above,
gray white-below, tawny above, white to
lemon bel!y

- G. German Cockroach

 Most common and widespread

 Small, about 3/4" long

 Yellowish brown with two dark-brown stripes
 behind head
- H. American CockraochLargest in the U.S.Adults grow to 2"Adults color is brown, the young pale brown

Questions:

1.	Common name is a House Sparrow?
2.	Bobs head when walking?
3.	Has bluish green eggs?
4.	Most common cockroach?
5.	Has silky, dusty gray fur?
6.	Weighs 10 to 17 oz. and is a rodent?
7.	Grows up to 2" as an adult insect?
8.	Has a pointed muzzle head and a slender body?



Activity 4 - Following Directions Drawing

- Objective To have participants practice reading comprehension skills.
- Directions 1. Use a blank sheet of paper and follow the written directions below.
 - e. Draw a triangle with sides of equal length in the upper right corner.
 - b. In the center draw a square about an inch on each side.
 - c. Draw an arrow from the triangle to the square.
 - d. Below the square draw five lines, one below the other, each the same length as the side of the square.
 - e. Draw a circle in the lower left corner.
 - f. Make a dotted line from the circle to the second line below the square.
 - g. If the square is below the circle, color in the triangle.
 - h. If an even number of the lines below the square are not connected to any of the figures, place an X in the square.



Activity 5 - Reading Comprehension - Pesticide Control

Objective: This activity will enable participants

1. To practice reading and applying information.

Directions: Read the paragraph and answer the questions.

The First Step, Know Your Common Pests

The first step in investigating and solving your pest problem is to determine the species of the pests that is troubling your operation. We understand that there are different nationalities of people. Well, the same is true for pests. Pest control programs have to be designed to target specific pests. The rule of thumb is to fit the pesticide to the pest.

Questions:

١	What is the first step in solving your pest problem?
•	What is the rule of thumb in designing pest control programs?
_	General pest control programs are the most crective?



Activity 6 - Reading Comprehension - Pesticide Control

Objective: This activity will enable participants

1. To practice reading and applying information.

Directions: Read the pest descriptions below and answer the questions. Identify the pest described by the statement by filling in the blank with the correct letter.

A. Ants

Large head, elbowed antennae Narrow waist, no wings

B. Bed Bugs

Small rounded, dark brown No wings, may be engorged with blood

C. Bees

Light brown if honey bees with a hairy body

D. Booklice

Minute, place colored body No wings

E. Boxelder Bugs

Bright red and black Long antennae Narrow head with peak

F. Carpet Beetles

Adults, small rounded, brown Larvae elongate, brown body with long brown hairs

G. Centipedes

One pair of legs per body segment, long antennae



H. Millipedes Two pair of legs per body segment Short antennae

Fleas Adults, very small, laterally compressed No wings Bloodsucking parasite of warm-blooded animals

J. Clothes Moths Adults, very small, pale white Wings pale white, without spots

K. SilverfishSmall, pale gray, elongateAntennae long, tail with long spines

L. Ticks Adults, brown to dark brown Sometimes with white spots, eight legs Blood sucking parasites of mammals

M. Saw-Toothed Grain Beetle A pantry pest Adults, small, dark brown with small spines on body region behind head, love to infest flour

N. Indian Meal Moth A pantry pest Adult, two colored wings, pale gray and redish brown Love all grain products

O. House Mouse Adults have small eyes and small feet Tail is as long as the body Adults are 2 1/2 to 3 1/2 in head and body length

P. Moth Flies
Adults, small,oval shaped
Wings pointed and covered with hairs,
body small and full of hair

Questions: 1. These pests love gain products of all kinds? 2. They have small eyes and small feet, and long tails? 3. They do not have wings, narrow waist, and large head? 4. They are bright read and black, with narrow head and peak? 5. They're light brown and produce honey? 6. They have one pair of legs per body part? 7. Their wings are pointed and they are covered with hairs? 8. They are blood sucking parasites of mammals? 9. They have three long spines? 10. The adults are usually brown, small and rounded?



Reading Comprehension - Fumigation

Activity 7 - Reading Comprehension

Objective: This activity will enable participants

1. To practice reading and applying information.

Directions: Read the paragraph below about fumigation. Then answer the questions.

What and Why of Fumigation

Fumigation is the process of distributing the pesticide chemicals called fumigants as a gas through space and materials. Fumigants are in the gas phase at effective temperatures, as compared to smokes, fogs, and aerosols which are dispersions of very fine particles or droplets.

The fumigation process requires that safety precautions, special equipment and specific knowledge. That is why individuals who do fumigation are required to have special licenses or permits. Only experienced and certified applicators should conduct fumigation.

Many factors affect the use and effectiveness of fumigants. The developmental stage and activity of a targeted pest is important. For example, active adult insects are easier to kill than inactive hibernating adults. The amount of free and open space in the area to be fumigated, the temperature, and the proximity of the product, the kind of product, the location of the pest within the product, and the structures to be fumigated all affect dosage and exposure period.

Temperature is the most important factor influencing the action of a fumigant on a pest. The dosage and exposure periods vary for most fumigants with the temperature. A fumigant gas should be spread evenly and quickly throughout the space to be treated. Therefore, air movement and diffusion is important.

(continued next page)



Sorption of fumigants is the association of the fumigant with the material and/or the surface being fumigated thus removing part of the fumigant from the vapor state. Both absorption and adsorption are reduced at higher temperatures. Adsorption is usually greater with fumigants of higher molecular weights and low vapor pressures.

As the moisture content of a commodity increases, it becomes more difficult for the fumigant to penetrate it. Adequate moisture, is required for the generation of some fumigants, and with living plants may reduce injury.

The condition of the structure and type of construction must be considered. Fumigation in vacuum chambers provides increased efficiency. Other general characteristics of the fumigants are important such as molecular weight boiling point, water, solubility and flammability.

Ques 1.	tions: What are the general characteristics of fumigants that must be considered?			
2.	Is it more efficient to spray in vacuumed chambers? Yes No			
4.	The temperature is the most important element to consider when using fumigants. True False			
5.	Fumigants are chemical gases. True False			



Reading Comprehension - Fumigation

Activity 8 -Reading Comprehension

Objective: This activity will enable participants

1. To practice reading and applying information.

Materials Needed: Pencil, Chart handout on Fumigants Properties

Directions: Read the chart about the essential properties of fumigants that are commonly used in insect control. Then answer the questions.

Questions:

- Which formula is usually used as an ingredient of nonflammable mixtures?
- 2. Which fumigant may be phytotoxic. It is safe for use on seeds but not recommended for fresh fruit or vegetables?
- 3. What is the boiling point of Sulfuryl Fluoride?_____
- 4. Which fumigants are nonflammable?_____
- 5. What is the molecular weight of Chloropicrin?_____
- 6. Is Hydrocyanic acid gas soluble in water? Yes____ No____



ESSENTIAL PROPERTIES OF FUMICANTS

Name and Formula	Molecular Weight	Boiling Point (°C. at 750 mm. pressure)	Solubility in Water (c./100 ml.)
Acrylonitrile	53.06	77.0	7.5 at 25° C.
Carbon disulphide	75.13	45.3	0.22 at 22° C.
Carbon tetrachloride	153.84	77.0	0.08 at 20° C.
Chloropicrin	164.39	112.0	Insoluble at 20°C.
Ethylene dibromide	187.88	131.0	0.43 at 30° C.
Ethylene dichloride	93.97	83.0	0.37 at 20° C.
Ethylene oxide	44.05	10.7	Very soluble at 20° C.
Hydrocyanic acid gas	27.03	26.0	Very soluble at 20°C.
Methyl bromide	94.95	3.5	1.3 at 25° C.
Phosphine	34.04	-87.4	Very slightly soluble
Sulfuryl fluoride	102.05	-55.2	0.075 at 25° C.

[/] From Monro, Manual of Fumigation for insect Control.

Flammability (% by volume in air)	Commodities Treated and Remarks (Check labels for specific uses)
3-17	Tobacco and plant products; also for "spot" treatment. Injures growing plants, fresh fruits, and vegetables. Marketed with carbon tetrachloride.
1.25-44	Grain. Usually as ingredient of nonflemmable mixtures.
Monflannable	Only weakly insecticidal. Used chiefly in mixture with flammable compounds in grain fumigation to reduce fire hazard and aid distribution.
Nonflanmáble	Grains and plant products. Safe with seeds; injurious to living plants, fruit, and vegetables. Highly irritating lachrymator. Bactericidal and fungicidal.
Monflammable	General fumigant. Particularly useful for certain fruit; may injure growing plants.
5-15	Seeds and grains. Usually mixed with carbon tetrachloride
3-80	Grains, cereals, and certain plant products. Toxic at practical concentrations to many bacteria, fungi, and viruses. Strongly phytotoxic and affects seed germination.
6-41	Seneral fumigant, but may be phytotoxic. Safe on seeds but not recommended for fresh fruit and vegetables.
Monflammable	General fumigant. May be used with caution for nursery stock, growing plants, some fruit, and seeds of low moisture content.
Highly flammable	Grain fumigant; gas generated from tablets of aluminum phosphide.
Nonflammable	Wood destroying and household insects, but not for food or drug products. Phytotoxic but little effect on seed germination.

Betty just arrived home late from work and has to prepare a dessert to take to a PTA function tonight. She has only one hour to prepare the dessert and get to the school.

These are the items Betty has available to her:

5 lb. bag sugar 1 box salt 1 dozen eggs	pie crust mix 1 bottle vanilla extract 1 can cream of tartar	<pre>1/2 lb. margarine lemon extract 1/2 box of Nilla</pre>
1 qt. milk	one large lemon	Wafers 1/3 box of Ritz
2 lb. bag flour	1 can cinnamon	crackers 1/2 dozen bananas

Read the recipes and the labels on the following pages and answer the following questions.

- 1. Does Betty have all the ingredients she needs to make each one of these desserts?
- 2. Does Betty have the right quantity of the ingredients that she needs to make each of these desserts?
- 3. Which recipe would require the most time to prepare?
- 4. What ingredients do the two recipes have in common?
 - 5. According to the label, how many cookies are in the Nilla Wafers box?
 - 6. According to the label, how many crackers are in the Ritz box ?
 - 7. Which of the two desserts do you think Betty should make and why?



OPIGINAL BANANA PUDDING

MAKES 16 (1/2 CUP) SERVINGS 3/4 cup granulated sugar 1/3 cup all-purpose flour

4 eggs, soparated, at room 12 lonspoon vanilla oxtract tonsperature 2 cups milk

5 to 6 medium stro fully ripo Dosorvo 1 banana and 10 to 35 to 45 NILLA Walors bananas, slicod

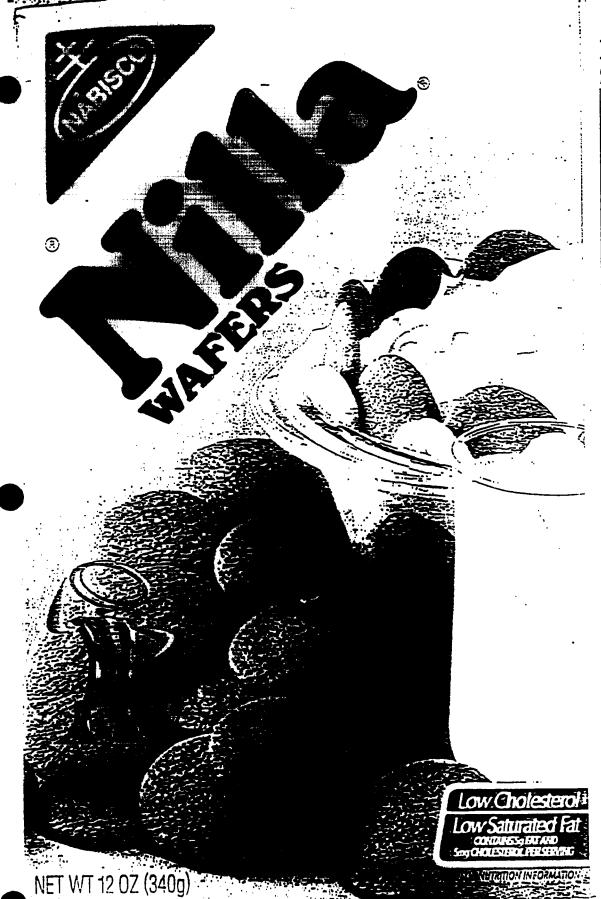
12 NILLA Walors for garolch.

stirring constantly until thickened.
Rethree heat and cook, stirring occasionally, for 5 minutes. Remove Cook, uncovered, over boiling water, from heat; add vanilla. Spread small cassarole; cover with tayer of NILLA salt in top of clouble boiler. Stir in 4 Combine 1/2 cup rigar, flour and amount on bottom of 1-1/2-quart Wafers. Top with hyor of sliced egg yolks and milk; blend well. bananas.

bananas. Continuo to layer waters, Pour about 1/3 of custored over

dry; gradually add romaining 1/4 cup sugar and beat until stiff peaks form. Spoon on top of pudding, spreading well to odges. Dako at 425°15 for 5 minutes or until delicately browned. serving, garnish with banana slices, layors of each, anding with custard. lo cover enlire surface and sealing thon MILLA Wafers upright around Boal egg whites until still but not Cool slightly or chill. Just before bananas, and custard to make 3 edge of dish, as pictured on packago.

Dush of sall



The Section of the Se

Nilla Wafers.

- Low Cholesterol
- Low Saturated Fat

CONTAINS SO FAT AND SMC CHOLLSTEACL PER SERVING

Nutrition Facts

Serving Size 8 cookles (32 g) Servings Per Container About 11

Amount Per Serving

Caiories from Fat 4 Calories :-:

0:

4 Daily Value Total Fat 55 7: 5: Saturated Fat 10 Polyunsaturated Fat 0g

Monounsaturated Fat 1.5g Cholesteral imp

2: Sodium 105mg 4: Total Carbohydrate 24g 8:

Dietary Figer 0g Sugars 12ç

Protein 2;

Vitamin A 0% Vitamin C 0: Calcium 245 Iron 4%

. Persent Daily Values are based on a 2,000 calche cles, Your carry values may be nigher er lewer depending an your salates heeds: Calones: 2,000 2,500

Lessinan 65g Total Fat Sat Fat Comesterat Lessinan 20g Less than 300mg Lessinan 2400mg 2400m e 300g 375g 3755 Taiat Carponycrate Dietary Fiber

Caleries per gram: Fat 9 - Carponydrate 4 - Protein 4

INGREDIENTS: ENRICHED WHEAT FLOUR (C. TAIKS NIACIN, REDUCED IRON, THIAM! MONONTRATE PUTAMINE), RISOFLAVIN MI MONONTRATE PUTAMINE, RISOFLAVIN MI (PARTIALLY HYDROGENATED SOYBEAN OF HIGH REUCTUSE CORN SYRUP, WHEY, BUT (PASTEURIZED CREAM, SALT, ANNATTO COLC (PASTEURIZED CREAM), SALT, ANNATTO COLC (PASTEURIZED CREAM), SALT, ANNATTO COLC (PASTEURIZED CREAM), SALT, ANNATTO COLC (PASTEURIZED CREAM), SALT, ANNATTO COLC (PASTEURIZED CREAM), SALT, ANNONAND DIGLYCERIC (EMPLISHER), VANILLA EXTRACT, ARTIFIC FLACTE.

This people is said by weight, not by volut रिक्ट के की के करावित्र के का तार के स ment equipment, it contains full net wei indicated. If it does not appear full wt opened, it is because contents have sen during snipping and readling.

NABISCO

ELET HANDVER, NU 07835 ARADE IN U.S.A. LOCAL BAXERIES ... COAST TO COAST © ARBISCO, IV.C.

WHEN WARTHO TO US, PLEASE ENGLOSE THOSP FLANCE PROTECTION OF CALL SHOW MARISON (\$274725), WELCHARS, 200 AM-1.30 PM, EST.



17.0

