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#### ABSTRACT

This study examined the influence of education, agency culture, and demographic attributes on the level of professional socialization of state administrators, using data from a national survey of 5,980 state administrators. It found a positive relationship between the educational attainment of state administrators and their orientations toward service professionalism. Analysis suggested that the level of professionalism was dependent, for the most part, on the political acuity level. The degree of supervisor encouragement for training positively impacted political acuity, but had no discernable impact on professionalism. Younger administrators were found to be less politically acute than older administrators. Professionalism level was found to have a significant impart on public service values such as organizational democracy, pluralistic polity, politicized merit system, and service to clientele. Two appendixes provide copies of the administrator questionnaire and the data code book. (Contains approximately 285 references.) (MDM)

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Management Training and Public Service Education as Correlates of Orientations Toward Public Service Professionalism Among State Administrators in the

**Fifty States** 



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## Kentucky State University Frankfort, Kentucky 40601

### SCHOOL OF PUBLIC AFFAIRS/GRADUATE CENTER

Center for Public Policy Research

### **FOREWORD**

This final technical report prepared by the faculty in the School of Public Affairs represents the core findings of a research project that was supported by the National Science Foundation from August 1, 1990 to February 28, 1994 R1190045-63.

Aside from the scientific findings of this study, the project contributed toward the professional development of our faculty through hands-on research in a major study of this nature. Two MPA students wrote their theses using this project data. Several faculty members from other universities were associated with this research project as consultants.

The survey data generated by this project will be available to the social science research community from the Inter-university Consortium for Political and Social Science Research, Ann Arbor. Kentucky State University has instituted a Center for Public Policy Research and has begun publication of a research newsletter titled <u>Public Administration Briefing</u> to disseminate faculty research.

We are thankful to Dr. Arturo Branson, Program Director of NSF's RIMI Program, for providing us with this opportunity to strengthen public administration research at Kentucky State University.

Any opinions, findings, conclusions or recommendations expressed in this report are those of the authors and do not necessarily reflect the views of the National Science Foundation or Kentucky State University.

Dr. Cassie Osborne, Jr., Dean School of Public Affairs and Director, Center for Public Policy Research

March 3, 1994



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### INTRODUCTION

For more than a decade public officials both elected and appointed have struggled with the question of efficiency and effectiveness. In an effort to address this question many attempts have been made to redefine the way governmental task functions are formulated and implemented. Although planning and implementation of task functions constitutes an important element in the ongoing endeavor toward government accountability, it is but a first step. The failure of governmental decision makers to expand their inquiry has created a false picture regarding the issues at hand.

### **Antecedent of Present Study**

In 1987 a group at Kentucky State University begin exploring questions and concerns regarding effective and efficient government. This project funded by a grant from the National Science Foundation (NSF) (Grant No. RII 87040-15), although limited in scope to the Commonwealth of Kentucky, the findings did point out the need to undertake a more comprehensive and complete study. Therefore, the current project was conceptualized based on those findings. Here again a proposal was submitted to the National Science Foundation for funding. In 1991 a research project entitled "Managenent Training And Public Service Education As Correlates Of Orientations Toward Public Service Professionalism Among State Administrators In The Fifty States", was funded by the National Science foundation (NSF) (Grant No. RII 9006563).

Aware of past failure to fully address the question so prevalent to government—a working hypotheses was formulated suggesting that governmental effectiveness and efficiency was somehow related to the degree of professionalism among government employees. Hence this study is structured to accomplish an effective measurement of the relationship between effective and efficient government, and professionalism. Previous research conducted at Kentucky State University suggests an important correlation possibly exists between professionalism, training and/or education (Mohapatra, Rose, Woods and Bugbee, 1989). Based on findings which link professionalism and education/training the next logical step was to measure the strength and nature of this relationship. This endeavor generated the findings summarized below.

It is the hope of the researchers that this project will provide government administrators with a basic and fundamental field of knowledge that will lead to a greater degree of professionalism, and more enhanced administrative effectiveness and efficiency.

### Summary of Findings and Conclusions of Past Study

The central conceptual concern of the past research was "professional socialization of state administrators." Professional socialization is defined as the process through which employees aligned within various disciplines gain specialized knowledge rele-



vant to their professions; become cognizant of the ethical norms related to their day-to-day organizational behavior and develop an identification with their peer group.

The socialization conceptual model (see Figure 1), used in this study indicates that participation of state administrators in management training/education programs is emphasized as a major contributing factor toward professional socialization. Additionally, the model recognizes the influence of "state agency culture" as a mediating variable influencing relationships between education/training and professional socialization.

Finally, the model proposes two composite trait indicators to interpret public administrators' professional socialization. The first trait, labeled professionalism, emphasizes commitment to public service as a career and recognizes that public administration is indeed a unique discipline. The professionalism trait structure was found to consist of three levels (i.e., Rejector, Ambivalent and Enthusiast). The second trait, labeled political acuity, emphasizes the need to understand the political nature of public administration, and was also found to consist of three levels (i.e., Naive, Apolitico and Politico).

This conceptual framework suggested the need to test certain proposed relationships among independent, intervening and dependent variables, namely:

- Influence of education/training on level of professional socialization;
- Influence of agency culture on levels of professional socialization;
- Influence of demographic attributes of state administrators on professional socialization;

Influence of professional socialization on four public service values (i.e., organizational democracy, puralistic polity, politicized merit system and service clientele).

### **Findings**

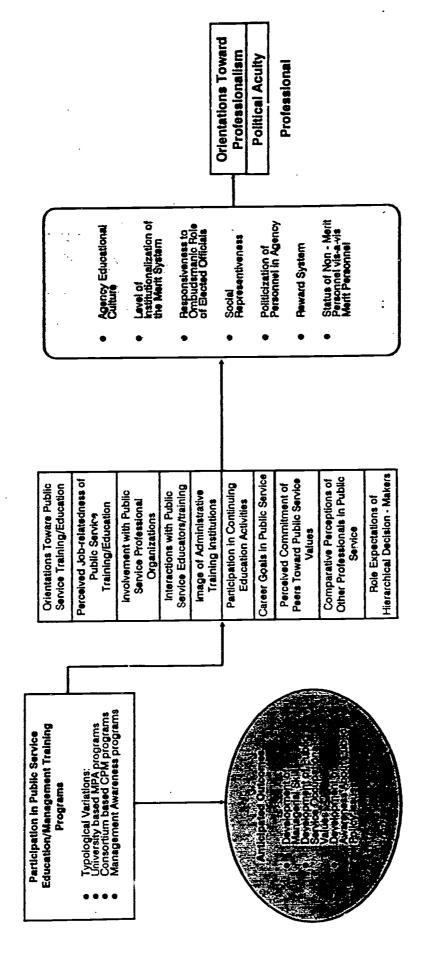
Training appeared to plausibly and positively influence political acuity but not professionalism. Administrators identified as having attended a week long Management Awareness program were found to be somewhat more politically acute than their untrained peers.

Agency culture was defined as supervisor encouragement and peer enthusiasm. The degree of supervisor encouragement for training seemed to positively impact political acuity, but had no discernible impact on professionalism. On the other hand, peer enthusiasm for training positively impacted both political acuity and professionalism. However, the analysis suggested that the professionalism level was dependent, for the most part, on the political acuity level. That is, as an individual became more politically acute, he/she tended to believe that public administration was, in fact, a profession.



Figure 1 Original Conceptual Model of Public Service Socialization

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Independent Variables

Mediating Variables

Contectual Variables (State Agency Administrative Culture)

Dependent Variables

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One of the analyses outcomes was confounding—no statistical difference was noted between the highest and lowest levels for political acuity even though the means seemed to indicate a difference should exist.

Gender, age, ethnicity, and education were used as reference variables to test the demographic influence on political acuity and professionalism. Age was the only demographic variable found to significantly impact either political acuity or professionalism. Younger Managers were found to be less politically acute as their older peers.

Political acuity level was found to significantly impact attitudes toward the merit system and providing quality services to clientele. Politically acute public managers were less hostile to the idea that political pull outweighed the merit system and appeared to have more positive feelings that state government should provide quality services to clientele than were their naive peers.

Professionalism level was found to significantly impact all four of the public service values (i.e., organizational democracy, pluralistic polity, politicized merit system and service to clientele). However, the differences measured for service to clientele and organizational democracy attitudes tended to be the result of attitudes held for politicized merit system and pluralistic polity. In general, professionally enthusiastic managers held less negative attitudes toward the merit system and more positive attitudes toward pluralistic polity, service to clientele and organizational democracy values than did professionalism rejecters.

#### **Conclusions**

Overall, training and age were found to impact reported levels of political acuity, but not professionalism. Reported levels of acuity impacted attitudes toward the merit system and services to clientele, while professionalism level impacted all four service value attitudes.

These data suggests that as political acuity increases it tends to cause increases in professionalism, even though these traits were found to be statistically independent. In turn, levels of political acuity and professionalism tend to positively impact the four service value areas. There is a good likelihood that much of professional socialization results from aging and experience from formal training, the work place and political environments.

The results of this study tended to support the original conceptual model for professional socialization. In addition, it suggested some alterations to the conceptual model due to the findings about the nature of the discovery of the traits constituting professional socialization.



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### STATEMENT OF THE PROBLEM

There has been a great deal of interest in managerial training and education of state public administrators. However, Kentucky State University's (KSU) study of Kentucky public managers suggests that an overwhelming majority of state administrators still do not have a degree in Public Administration.

Various universities in the United States have collaborative arrangements with state governments enabling state employees to pursue the MPA degree on a part-time basis.

Some state governments have established provisions for in-service managerial training. Objectives of these managerial training programs focus on developing managerial skills and leadership qualities among in-service state administrators. Institutional arrangements of these training programs are rather varied.

The Council of State Governments maintains up-to-date information on the status of training programs in each of the fifty states, including lists of the names of state officials responsible for in-house managerial training programs. Two other documentary sources also provide sketchy information about the status of state-level managerial training programs (NASTADD, 1985; New York State, 1983). The Center for Public Policy Research (now the Research Center for Public and International Policy) at Kentucky State University also directly collected a profile of the training programs at the state level in 1989. Based on these data sources, the following analyses have been made to propose a classification of these programs.

Some states support highly structured, yet diversified training programs. A case in point is Virginia which has three major institutional arrangements: Virginia Executive Institute, Commonwealth Management Institute and Virginia Supervisors Institute. The Virginia Executive Institute is an executive education program for top level state administrators. The Commonwealth Management Institute is designed for mid-level managers and seeks to promote their leadership skills. The Virginia Supervisors Institute is primarily designed for lower level supervisors in state government.

Ten states (i.e., Alabama, Arizona, Florida, Georgia, Kentucky, Louisiana, New Jersey, North Carolina, Oklahoma and Utah) have developed Certified Public Management Programs and have created a consortium to facilitate standard settings. Presently, these Programs vary from one another in some ways.

For example, in Georgia the University of Georgia and the state's training division jointly administer the program. In Kentucky the Kentucky Certified Public Management Program (KCM) is administered by the state's Governmental Services Center at Kentucky State University. In Indiana there is no standardized or centralized manage-



ment training program. The Division of Employee Training and Development in Missouri offers a series of courses which include elements of management training. Similar training programs are offered by the Idaho Personnel Commission, the Iowa Department of Personnel and the Bureau of Personnel in South Dakota. Nebraska offers a Managers Course and encourages professional membership in the National Management Association (NMA).

Table 1 proposes a classification of all state government sponsored managerial training programs into six mutually exclusive categories. This classification has been proposed on the basis of documentary data collected about management training programs available in the fifty states (i.e., Council of State Government Working Papers, New York State survey 1983, American Society of Training and Development (ASTD) profile 1985 and KSU mail requests to 50 states).

Table 1
A TAXONOMY OF MANAGEMENT TRAINING PROGRAMS FOR STATE ADMINISTRATORS IN THE FIFTY STATES

I.

University-based MPA degree emphasis on state employee clientele standards State Agency management with training program modeled along CPM consortium

II.

III.

Management training program for top management state administrators

٧.

Management training program for supervisor level state administrators

IV.

Management training program for middle management state administrators

VI.

Assorted managerial workshops and courses

These state government sponsored management training programs seem to contribute toward the professional socialization of state administrators and facilitate the growth of public service professionalism among the state administrators. State government sponsored managerial training systems have not received much scholarly attention, and there are many unanswered theoretical questions about the efficacy of these training programs (Faerman, 1987). All the while managerial training programs continue to

proliferate in cross-national settings. Training agencies and other interests involved in training may have developed a trainingism orientation Turner (1989). Left unanswered are:

- To what extent do these training programs contribute toward professional socialization of state administrators?
- How do the high-level state administrators perceive agency-based generic management training programs?
- How do the high-level executives perceive university-based public administration education?
- What are social, work-related and other correlates associated with variations of such orientations (i.e., positive, negative, neutral) of these executives?

Their impact on administrative systems need to be studied.

This study addresses the problem through a national inquiry about training and education programs of state administrators.



### RESEARCH ON PROFESSIONAL SOCIALIZATION

The central conceptual concern of this research is "professional socialization of state administrators." Professional socialization is a complex process through which professionals in different fields gain specialized knowledge relevant to their profession; become cognizant of the ethical norms related to their day-to-day organizational behavior; and develop an identification with an occupational peer group (Blankenship, 1977).

### PROFESSIONALISM ACROSS OCCUPATIONS

The inter-disciplinary field of study, "professional socialization" has attracted the attention of researchers from Sociology, Psychology, Political Science, Education, Social Work, Planning and other disciplines. Some of who have delved into conceptualization of professionalism from theoretical perspectives (Blankenship, 1977; Becker, 1956; Carr-Sunders, 1983; Cleveland, 1985; Derber, 1982; Forsyth, 1985; Greenwood, 1957; Henry, 1967; Jamous, 1970; Moore, 1970; Mosher, 1977; Pandey, 1985; Rosenbloom, 1983; Schein, 1972; Wilensky, 1964; Golembiewski, 1983 and Mohapatra, et al, 1989). These theoretical and conceptual works have studied the evolution of professions and professionalism in human society and their implications.

Others have studied professional socialization in the context of specific professions. Considerable number of professions have been analyzed and it seems pertinent to cite a few of these studies. One of the earliest studies of professional growth among medical students was by Becker, (1957) and of law students by Lorrie, (1959). They analyzed law school and medical schools as agents of professional socialization of students who spend several years in professional study. Using a single educational institution as the database, Khelif (1975) analyzed professional socialization of school superintendents who underwent doctoral studies. Perrucci (1969) analyzed professional socialization of engineers, specifically focusing on their lack of a sense of community. Varney (1985) studied the evolution of organizational consultants as a new type of professional. Dingwell and Associates (1983) analyzed professional socialization patterns of lawyers and doctors in a comparative perspective. Scientific curiosity about the process of professional socialization has attracted the attention of a number of other social scientists. (Greenwood, 1957; Moore, 1969; Perrucci, 1969; Jackson, 1970; Roth, 1974; Blankenship, 1977; and Forsyth, 1985). The above studies have yielded some constant generalities that can be grouped into three categories (Institutional, Self Perception/Attitudinal and Public Perception) shown in Table 2 below.



## Table No. 2 GENERAL CHARACTERISTICS OF PROFESSIONALISM\*

#### I. Institutional Dimensions

Organizations/Associations of professionals with criteria for membership Schools with professional certification role upon completion of professional socialization

A specialized body of knowledge based on continuing research Provision for continuing education for pro-

Recognition of outstanding professionals by peers

Sanction system for deviants

A formal ethical code or conduct with self-regulation system

Organized response to protect individual members in their professional role behavior

### II. Self Perceptions/Attitudinal Dimensions

Definitive role perceptions as a professional

High regard for professional peers as a reference group

Participation in professional organization

Commitment to continuing education in new specialized knowledge

Observation of ethical code

### III. Public Perceptions Dimensions

Prestige in relation to mass public

Recognition of professional service as a significant contribution to public

Recognition of professional as a specialist with specialized knowledge

\*Developed on the basis of the works of (Greenwood, 1957), (Becker, 1959), (Lortie, 1959), (Denhardt, 1973), (Blankenship, 1977), (Edson, 1988), (Hall, 1972), (Johnson, 1988), (Khelif, 1975).

Most recognized professions tend to demonstrate characteristics listed under these three broad categories. All professions in the United States, and perhaps, to some extent, in all societies tend to exhibit these three types of characteristics. Public administrators can be measured along the three dimensions shown above. Table 3 below suggests one way of recognizing these attributes as they are related to public administration as a profession.

#### **Public Administrators' Professionalism**

In most public management settings an administrator does not need to have specific degrees or courses in the field of public administration in order to be recruited as a professional public administrator. Nor is membership in a professional organization of public administration mandatory for a person desiring to become as a public administrator. Further, a practicing public administrator does not need to be cognizant of existing formal professional ethical conduct codes such as the American Society for Public Administrators (ASPA) ethical code.



Many conventional attributes of American public administration professionals are now undergoing change. The number of graduate degree holders in public administration has increased, and public administration organizations have increased their membership and activities (Mosher 1977; Danziger, 1979; Kline, 1981; Yeager, 1982; Nalbandian, 1983; Thai, 1983; Lewis, 1987). Consequently, certain commonalities about the characteristics or professionals can be derived. A review of social science literature suggests the possibility of identifying some characteristics of public administration professionalism in general. Table 3 below suggests a three-fold classification of these general characteristics of professional characteristics.

## Table 3 CNARACTERISTICS OF PUBLIC ADMINISTRATION PROFESSIONALISM

#### I. Institutional Dimensions

Existence of an organization of public administrators (Pugh 1989)

Existence of schools of Public administration and in-house agencies for the professional recognition of "public administration" as a body of scientific knowledge (Pugh 1989)

Existence of ethical codes by the organization of public administrators (Pugh 1989)

### II. Self-Perceptions/Attitudinal Dimensions

Some empirical evidence of the role perception of public administration as professionals (Frendreis, 1988; Loveridge, 1971)

Involvement of some public administrators with professional associates, continuing education and sharing of ethical codes (Pugh, 1989)

### III. Public Perception Dimensions

Some empirical evidence of positive public image of public administration as a professional. (Jennings, 1966)

#### Research on Professionalism Of Public Administrators

Professionalism among public administrators has been studied by several investigators. Some have specifically studied professionalism among specific types of public administrators. These studies have included probation officers (Albrecht, 1979); public works professionals (Babcock, 1980); NASA scientists (Bayton, 1972); elite administrators in India (Bhambri, 1972); state administrators (Wright, 1965); foreign service officers (Calkin, 1978 and Powlick 1985); welfare administrators (Cashman, 1978), mental health executives (Delgado, 1985); congressional aides (Edson, 1988); city managers (Loveridge, 1971); personnel directors (Fottler, 1979, and Plake, 1987); urban black managers (Henderson, 1979); (Howard, 1975); senior executives in Canada (Johnson, 1972.); police officers (Keil, 1978; Mecum, 1979; Price, 1976); scientists in government agencies (Lambright, 1978); presidential management interns (Newcomer, 1989) and public prosecutors (Winfree, 1984).

Wright and Associates (1977) studied professionalism among state administrators in fifty states. Evidence was found that suggested a trend toward the recruitment of



college educated agency heads. Nevertheless, the proportion of individual administrators with formal MPA degrees was found to be rather small (3-5%); however, the rise in the proportion of state personnel administrators with in-house/informal training in public administration was noticeable (from 14% in 1964 to 45% in 1974). Fottler and Novell (1979) found a higher degree of professionalism among these directors and noted that the environment of each state agency seemed to influence professionalism. Podell and Miller (1974) used a survey of administrators in New York City's Department of Social Services to measure their level of involvement in professional activities (e.g., membership in professional organization and reading of journals). It was observed that these professionals seemed to be detached and uncommitted to professionalism. Lorenz and Associates (1984) studied the orientation of rehabilitation administrators through a national survey of 851 respondents toward professional certification. This group as a whole was found to be ambivalent toward certification. Sauser and Smith (1983) found evidence among Alabama county administrators suggesting five underlying dimensions of professionalism (i.e., need for special skills, value of experience, administrative duties, freedom from political constraints and professional identification).

Dailey (1983) measured commitment toward public service professionalism among state executives and legislators and found general support for commitment among the respondents; yet, noticeable reservation was still noted. Price (1976) found police administrators to be ambivalent toward professionalism. They seemed to fear some perceived conflict between professionalism and organizational operation. Nalbandian and Edwards (1983) studied professional values of public administrators in a comparative perspective (i.e., with business administrators, lawyers and social workers), and found significant statistical differences between the members of the four groups on a professional value scale. Heinemann and Associates (1986) studied the desire for involvement in professional organizations among 87 state rehabilitation administrators. A series of variables that explained commitment toward professional involvement were identified. Pearson and Sanders (1981) studied orientations of state administrators toward authoritative values in seven states. Those surveyed reported an attitudinal orientation supportive of authoritarian values. Among the determinants of authoritarian values, this study suggested that public safety agency administrators tended to have more authoritarian values, as did older and senior administrators.

Aberback and Rochman (1973) studied the values of federal executives in relation to citizen participation in administration. Although their conclusion was that federal executives tend to believe that greater citizen involvement with government is desirable, they found a sizable minority who had reservations about this activity. Hopkins (1980) studied subjective discrimination among state employees of five states. This study suggests a pervasiveness of "perception of subjective discrimination" among women, older and minority employees. Among the explanatory variables associated with this perception were job environment related variables.

Sparado (1973) studied role perceptions of bureaucrats and politicians in three states and found significant variations between Minnesota and South Carolina with respect to disagreement in role perception. These variations were explained in terms of the nature of the respective civil service systems. Sheinfeld and Weinch (1981) studied service delivery in a community mental health center and observed the emergence of an administrative ideology as a consequence of selection or acculturation. The various components of this administrative ideology were tolerant professionalism, community service and pressure to increase client services. Ideological diversity among the five different units of the organization was also found. Klinger (1988) in a study of providers of university public service, found the existence of tension between maintaining academic credibility and user acceptance. The university culture tended to emphasize advancing knowledge rather than present utility or popular acceptance. In another study of personnel directors in the fifty states, Klinger (1988) analyzed the orientation of responses toward social equity goal of the administrators. A majority were found to be supportive of this goal. In Perry's fifty state study (1980) of personnel selection specialists, data were obtained about the training needs of these highly specialized personnel administrators. Among other things, most frequently cited deficiencies included analysis and interpretation of data.

Putt and Springer's (1980) Study of public service educators found that these professionals emphasized the value of "self-direction" and "self-control" as fundamental. Murray's survey of public administration (1976) identified writing and oral communication as the main skill deficiencies of young professionals in public management. Golembiewski (1983) saw the danger of "protectionism" related consequences of public service professionalism. Guy (1985) concluded that professionals mesh their goals with those of the organization and that a stable departmental structure served as a melting pot for professionals across disciplines. Fisher and Ludgin (1982) raised a question about the compatibility between public service professionalism and political activity of these professionals within their employing jurisdictions. Sauser and Smith (1983) attempted to empirically define public sector professionalism and suggest the existence five underlying dimensions of public sector professionalism; special skills, expertise, administrative duties, freedom from political interference and professional idealism.

### Methodological Concerns in Public Service Professionalism

Survey research techniques have been used by social scientists for several administration studies. Political science researchers have studied background attributes, attitudes, and behaviors of state administrators from different conceptual perspectives. Herein, are summarized selected salient studies that have appeared in the literature during the last two decades.

An early empirical study of American state administrators was completed in the late sixties by Wright (1965). A national sample was used to study background profiles of state administrators in fifty states. The results of this study suggested a number of



generalizations about the social attributes of state administrators. Follow-up studies by Wright (1977) and Freeman (1989) produced findings of considerable interest to others interested in analyzing the extent to which the collective portrait of state administrators in the United States reflects the ideal type construct of representative bureaucracy. (Sheriff, 1974; Krislov, 1974).

A few others have analyzed state administrators, through studies with a fifty state focus. Organizational mobility among state administrators has been analyzed as the basis of a fifty-state study by Pearson (1987). Yeager (1984) utilized data from a fifty-state survey with a small response rate (N=361) to analyze the orientation of state administrators' socialization systems in the United States. Another high response (70%) survey based study of state administrators was completed by Abney (1982). The role of key state administrators and their managerial styles in relation to the outside world were examined. Miller (1982) studied state administrators in fifty states with a conceptual focus on "Perception of influence matrix of agency policy decisions".

Aside from these nationwide sample survey data-based studies, a number of researchers have analyzed state administrators with much smaller data bases. Rehfus (1986) analyzed the representation of minorities and women among the members of the California career service. Lovrich (1989) conducted a quasi-experimental study to analyze attitudes of state administrators in Washington state toward a new appraisal system. Duncombe (????) studied the orientation of state budget administrators using both question and personal interview data. Bremer (1988) studied the strategies of women administrators in Oregon, and found them supportive of their professional mobility in public finance.

Works of other researchers using survey data on state administrators in one or more states are many. (Botner, 1974; Daniel & Rose, 1990; Grupp, 1975; Hall, 1977; Meyer, 1979; Beek, 1980; Abney, 1981; Decotis, 1981; Rose, 1981; Freeman, 1984; Yeager, 1985; Sylvia, 1986; Soden, 1988; Abney, 1981). All of these studies differ from one another in their conceptual focus but all have utilized survey research methodologies (e.g., mail survey, personal interview, telephone interview). In the last twenty years, these studies have documented the feasibility of conducting theoretically significant research about state administrators in the United States.

Relative variations found in survey research response rates of state administrator studies, deserves some consideration (see Table 4). A few researchers have never specifically reported their response rates which are influenced by a wide range of factors including topic of survey, length of questions, number of follow-ups, prestige of the survey sponsor, and other factors discussed by the methodologists (Dillman, 1978). Some researchers have obtained as high as 70% response in the fifty states, (Abney, 1982) and one researcher has reported only 20% response rate (Sylvia, 1986). It is argued that low response rates may be attributable to the fact that most state administrators frequently receive questionnaires for research purposes. Nevertheless, survey



research appears to be an appropriate methodological option in analyzing background attributes, values, and job-related issues involving state administrators.

Table 4
SELECTED SURVEY RESEARCH OF STATE ADMINISTRATORS INVOLVING STUDIES OF
THE ASPECTS OF PROFESSIONALISM

Researcher Aspects of Public Service Sample Size Professionalism Studied and Response Rate

- 1. Gryski (1983) Job satisfaction among state (N = 1,100) 43% officials in Georgia
- 2. Wright (1965) Background characteristics of Wright and State Administrators (N = 718)\*% Associates (1978) (N = 1.393)\*%
- 3. Hall (1977) Budgetary behavior of the state (N = 85) 60%

#### administrators in Delaware

4. Pearson (1981) Values of state executives in (N = 1,000) 67%

seven states

5. Sylvia (1986) Career plateauing among state (N = 300) 20%

administrators in Oklahoma

6. Abney (1982) External relations role of key (N = 300) 20%

administrators' in fifty states

7. Yeager (1985) Administrators' orientations (N = \*) 35% toward state ombudsman system in fifty states. \* Not Reported

#### IMPORTANCE OF PRESENT STUDY

The literature suggests a number of conclusions. First, "professional socialization" seems to p ovide an appropriate conceptual framework for studying the impact of management training/public service education on public service professionalism of state administrators. Second, survey research is an appropriate methodology for identifying the orientation of state administrators toward public service professionalism. Finally, specific studies on public sector professionals suggest that the impact of managerial training programs of an agency on the professional socialization of state administrators has not been studied nationally, with a conceptual focus or methodological rigor. The NSF supported study of Kentucky state administrators (Mohapatra et al, 1989) is the only available completed study. It shows that a 50 state study with a rigorous theoretical research design is needed to fill this gap in professional socialization literature relative to American state administrators.



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### **CONCEPTUAL MODEL OF PRESENT STUDY**

The comprehensive review of literature summarized in the previous section proposes the existence of many communalities and variations in the professional socialization process that ultimately influences professionalism orientations. This condition suggested the need to posit a conceptual model for this study. Work done at Kentucky State University on the basis of Kentucky state administrators has lent credence to the original conceptual model (see Figure 1). The conceptual model defined herein accommodates the diversity of management training, education and the elements of state administrative cultures which are crucial to the understanding of state administrators' orientation toward professionalism. Figure 2 provides a graphic representation of this model.

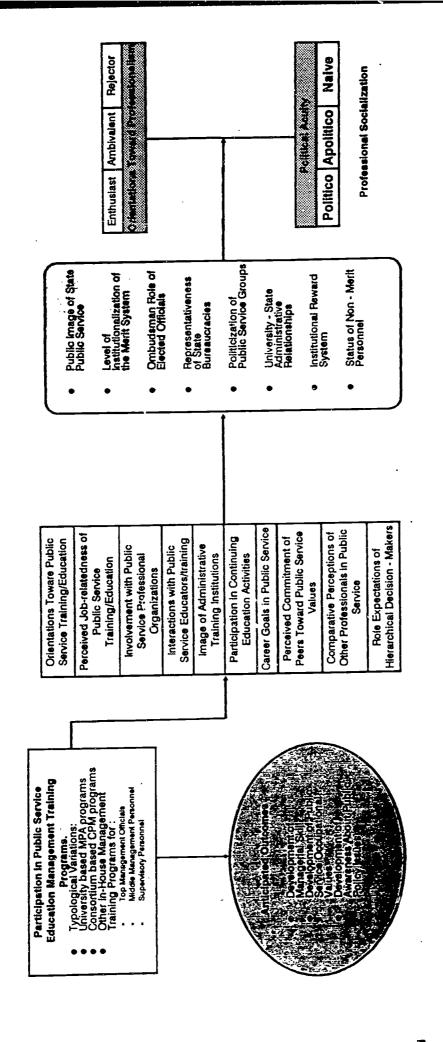
This model emphasizes participation of state administrators in management training and education programs as a contributing factor toward public service professionalism. Despite the diversity of the nature of this training (e.g. in-house, CPM, collaborative MPA, loosely structured Chautauqua formats) this construct considers it be important. Pre-entry education and anticipatory socialization toward public service have also been considered as antecedent variables.

Secondly, this model recognizes the influence of "state administrative culture" (a new concept proposed herein to understand and measure variations in the administrative system of the fifty states as a mediating variable influencing the relationships between education/training and professionalism and political acuity). Measurable elements of state administrative cultures have likewise been suggested in this model.

Finally, this model proposes composite measures to represent variations in the orientations of state administrators toward public service professionalism and political acuity. These represent the dependent variables in this study.



State Administrators' Orientations Toward Public Service Professionalism: A Conceptualization of Research Varlables Figure 2



Independent Variables

Mediating Variables

Contectual Variables (State Agency Administrative Culture)

Dependent Variables

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### STUDY OBJECTIVES, SETTING AND DATA SOURCES

The conceptual model outlined above suggests the formulation of specific hypotheses to empirically test the relationships proposed among the independent, intervening and dependent variables. It was intended for the conceptual model to be comprehensive. Consequently, complete testing of the model is beyond the scope of any single study.

### STUDY OBJECTIVES

The specific objectives of this study are as follows:

- 1. To develop a comprehensive mail survey instrument to collect reliable and valid survey data, from a representative random sample of state administrators in the fifty states.
- 2. To test four hypotheses about the nature of the relationship between management training/education of state administrators and their orientation toward public service professionalism. For this study, the following four null hypotheses will be tested.
- H-1. Participation in management/training education of the state administrators will not correlate with orientations toward public service professionalism and political acuity.
- H-2. Quantitative variations of professionalism and political acuity will not influence administrators' perception of the saliency of management/training education in public service.
- H-3. Variations in the delivery systems for training/education for state administrators will not influence public service professionalism and political acuity.
- H-4. Typologies of state administrative cultures, ethnicity and gender are not significant mediating variables influencing public service professionalism and political acuity.

### **Study Setting**

Primary data for this study were collected via a self reporting mail questionnaire and supported by the National Science Foundation. In order to insure that a significant size sample of state public administrators having earned the MPA degree and/or CPM certificates, lists were solicited from all universities and state supported programs in the fifty states and Puerto Rico. Additional lists were solicited from personnel directors in the fifty states and Puerto Rico.

Of the 241 requests sent to MPA granting universities, only 41 responded. Six of the ten CPM program directors provided lists. Personnel directors from seven states and Puerto Rico provided mailing lists. Mailing lists for the remaining states were generated from names and addresses found in the "State Executive Directory" published by the Carroll Publishing Company of Washington, DC. Table 5 below contains the sample sources, number of questionnaires mailed, number returned and percentage returned.



Table 5
Sample Characteristics

CPM UNKNOWN CPM GEORGIA CPM KENTUCKY CPM LOUISIANA CPM NORTH CAROLINA CPM OKLAHOMA CPM UTAH BRIGHAM YOUNG CANISIUS DEPAUL DUKE EASTERN MICHIGAN FLORIDA STATE GEORGIA STATE ILLINOIS TECH INDIANA STATE	38 88 18 114 117 28 45 113 7 9	38 45 18 61 85 23 31 50	100.00 51.14 100.00 53.51 72.65 82.14 68.89 44.25
CPM GEORGIA CPM KENTUCKY CPM LOUISIANA CPM NORTH CAROLINA CPM OKLAHOMA CPM UTAH BRIGHAM YOUNG CANISIUS DEPAUL DUKE EASTERN MICHIGAN FLORIDA STATE GEORGIA STATE ILLINOIS TECH INDIANA STATE	88 18 114 117 28 45 113 7	45 18 61 85 23 31 50	51.14 100.00 53.51 72.65 82.14 68.89
CPM KENTUCKY CPM LOUISIANA CPM NORTH CAROLINA CPM OKLAHOMA CPM UTAH BRIGHAM YOUNG CANISIUS DEPAUL DUKE EASTERN MICHIGAN FLORIDA STATE GEORGIA STATE ILLINOIS TECH INDIANA STATE	18 114 117 28 45 113 7	18 61 85 23 31 50	100.00 53.51 72.65 82.14 68.89
CPM LOUISIANA CPM NORTH CAROLINA CPM OKLAHOMA CPM UTAH BRIGHAM YOUNG CANISIUS DEPAUL DUKE EASTERN MICHIGAN FLORIDA STATE GEORGIA STATE ILLINOIS TECH INDIANA STATE	114 117 28 45 113 7	61 85 23 31 50	53.51 72.65 82.14 68.89
CPM NORTH CAROLINA CPM OKLAHOMA CPM UTAH BRIGHAM YOUNG CANISIUS DEPAUL DUKE EASTERN MICHIGAN FLORIDA STATE GEORGIA STATE ILLINOIS TECH INDIANA STATE	117 28 45 113 7 9	85 23 31 50 4	72.65 82.14 68.89
CPM OKLAHOMA CPM UTAH BRIGHAM YOUNG CANISIUS DEPAUL DUKE EASTERN MICHIGAN FLORIDA STATE GEORGIA STATE ILLINOIS TECH INDIANA STATE	28 45 113 7 9	23 31 50 4	82.14 68.89
CPM UTAH BRIGHAM YOUNG CANISIUS DEPAUL DUKE EASTERN MICHIGAN FLORIDA STATE GEORGIA STATE ILLINOIS TECH INDIANA STATE	45 113 7 9	31 50 4	68.89
BRIGHAM YOUNG CANISIUS DEPAUL DUKE EASTERN MICHIGAN FLORIDA STATE GEORGIA STATE ILLINOIS TECH INDIANA STATE	113 7 9	5·0 4	
CANISIUS DEPAUL DUKE EASTERN MICHIGAN FLORIDA STATE GEORGIA STATE ILLINOIS TECH INDIANA STATE	7 9	4	44.25
DEPAUL DUKE EASTERN MICHIGAN FLORIDA STATE GEORGIA STATE ILLINOIS TECH INDIANA STATE	9	-	
DUKE EASTERN MICHIGAN FLORIDA STATE GEORGIA STATE ILLINOIS TECH INDIANA STATE	=		57.14
EASTERN MICHIGAN FLORIDA STATE GEORGIA STATE ILLINOIS TECH INDIANA STATE	17	5	55.56
FLORIDA STATE GEORGIA STATE ILLINOIS TECH INDIANA STATE		12	70.59
GEORGIA STATE ILLINOIS TECH INDIANA STATE	16	7	43.75
ILLINOIS TECH INDIANA STATE	149	65	43.62
INDIANA STATE	41	26	63.41
	5	3	60.00
	6	1	16.67
KEAN COLLEGE OF NJ	12	5	41.67
KENTUCKY STATE	31	17	54.84
MISSISSIPPI STATE	63	22	34.92
NORTHEASTERN	79	30	37.97
OHIO STATE	221	108	48.87
OHIO UNIVERSITY	15	4	26.67
SOUTHERN ILLINOIS	16	7	43.75
SOUTHWEST MISSOURI	2	1	50.00
SOUTHWEST TEXAS STATE	43	12	27.91
SUNY-ALBANY	277	152	54.87
SUFFOLK UNIVERSITY	108	33	30.56
TEXAS A&M	9	1	11.11
U. OF TEXAS @ AUSTIN	211	99	46.92
TRINITY UNIVERSITY	13	3	23.08
U. OF ARKANSAS LR	14	13	92.86
U. OF CALIFORNIA @ BERKLEY	58	24	41.38
CENTRAL FLORIDA	11	. 5	45.45
U. OF COLORADO	54	24	44.44
UNIVERSITY OF KANSAS	101	36	35.64
UNIVERSITY OF MINNESOTA	105	62	59.05
U. OF MISSOURI @ COLUMBIA	99	59	59.60
U. OF NEBRASKA @ OMAHA	43	28	65.12
U. OF NEW HAVEN	6	6	100.00
U. OF NORTH CAROLINA @ CH	16	8	50.00
U. OF NORTH CAROLINA & CR	4	3	75.00
U. OF PITTSBURGH	44	15	34.09
UNIVERSITY OF TOLEDO	9	4	44.44
	12	8	66.67
WICHITA STATE UNKNOWN UNIVERSITY	4	4	100.00
	398	140	35.18
ALABAMA	576	113	19.62
ALASKA	576	121	23.68
ARIZONA	456	101	22.15
ARKANSAS Table Continued on Next Page		1 11 1	

Table 5			
Sample Characteristics	Continued		
-			
CALIFORNIA	740	220	29.73
COLORADO	410	164	40.00
CONNECTICUT	140	24	17.14
DELAWARE	296	81	27.36
FLORIDA	725	280	38.62
GEOGRIA	385	125	32.47
HAWAII	393	152	38.68
IDAHO	421	236	56.06
ILLINOIS	625	214	34.24
INDIANA	444	90	20.27
IOWA	246	. 137	55.69
KANSAS	215	81	37.67
KENTUCKY	298	90	30.20
LOUISIANA	353	33	9.35
MAINE	313	66	21.09
MARYLAND	389	103	26.48
MASSACHUSETTS	392	83	21.17
MICHIGAN	322	128	39.75
MINNESOTA	328	80	24.39
MISSISSIPPI	252	89	35.32
MISSOURI	148	42	28.38
Montana	225	58	25.78
nebraska	275	92	33.45
NEVADA	334	108	32.34
NEW HAMPSHIRE	170	22	12.94
NEW JERSEY	230	78	33.91
NEW MEXICO	313	70	22.36
NEW YORK	606	183	30.20
NORTH CAROLINA	268	86	32.09
NORTH DAKOTA	148	50	33.78
OHIO	433	90	20.79
OKLAHOMA	205	48	23.41 43.33
OREGON	270	117 90	30.10
PENNSYLVANIA	299	20	14.71
RHODE ISLAND	136 347	85	24.50
SOUTH CAROLINA	<del>-</del> · ·	32	21.48
SOUTH DAKOTA	149 297	58	19.53
TENNESSEE	340	53	15.59
TEXAS	350	198	56.50
UTAH VERMONT	112	14	12.50
VIRGINIA	345	79	22.90
WASHINGTON	290	86	29.66
WEST VIRGINIA	119	58	48.74
	243	55	22.63
WISCONSIN WYOMING	172	39	22.67
PUERTO RICO	122	42	34.43
UNKNOWN STATE	6	6	100.00
UNMOND SINIE	•	•	
TOTAL	19171	5980	35.39
******	• • • • •	•	

The survey instrument used in this study was a 39 item, comprehensive questionnaire with both closed- and open-ended questions. The 39 items were subdivided into five sections. One section (see Appendix I) contained items designed to be answered by



individuals holding CPM certificates, while another section contained items designed to be answered by individuals having earned a MPA or equivalent degree. The remaining three sections were designed to be answered by all participants regardless of their academic and/or training background. Requested demographic data was minimal to avoid obtrusive inquiries into personal information. Table 6 below contains additional descriptive statistics of the study sample.

Table 6
General Profile of Study Participants

#### Related Training/Education

	Frequency	Percent	Valid Percent	Cum Percent 5.6
CPM	332	5.6	5.6	
BACHELOR	351	5.9	5.9	11.4
MPA AND/OR PHD/DPA	1428	23.9	23.9	35.3
OTHER RELATED DEG/TR	896	15.0	15.0	50.3
NO RELATED DEGREE	2973	49.7	49.7	100.0
	<del></del>		•	
Tota	1 5980	100.0	100.0	-

#### Gender

MALE FEMALE		Frequency 4091 1769 120	Percent 68.4 29.6 2.0	Valid Percent 69.8 30.2 Missing	Cum Percent 69.8 100.0
·	Total	5980	100.0	100.0	

#### Ethnicity

				Valid	Cum
		Frequency	Percent	Percent	Percent
WHITE		5152	86.2	88.5	88.5
AFRICAN-AMERICAN		290	4.8	5.0	93.5
HISPANIC		151	2.5	2.6	96.1
NATIVE AMERICAN		40	.7	.7	96.8
ASIAN OR PACIFIC	ISLAND	176	2.9	3.0	99.8
OTHER		11	.2	.2	100.0
		160	2.7	Missing	
		<del></del>			
	Total	5980	100.0	100.0	

**Table Continued on Next Page** 



Veers	of P	whlie	Service

					<b></b>
				Valid	· ·
1 ma 0 yma		Frequency	Percent	Percent	Percent
1 TO 9 YRS		1029	17.2	17.8	17.8
10 TO 19 YRS		2199	36.8	38.0	55.8
20 TO 29 YRS		1937	32.4	33.5	89.3
30 TO 39 YRS		550	9.2	9.5	98.8
40 TO 49 YRS		67	1.1	1.2	100.0
		198	3.3	Missing	
	Total	5980	100.0	100.0	
Type of Work Unit					
				Valid	Cum
		Frequency	Percent	Percent	Percent
DATA/PAPER		1364	22.8	24.0	24.0
PEOPLE SERVICE		4034	67.5	71.1	95.1
MACHINE/PROD.		277	4.6	4.9	100.0
		305	5.1	Missing	
	Total	5980	100.0	100.0	
Job Responsibility				•	
,					
				Valid	Cum
		Frequency	Percent	Percent	Percent
ADMINISTRATIVE/PROF		3375	56.4	58.5	58.5
CLERICAL		197	3.3	3.4	62.0
SUPERVISORY		1413	23.6	24.5	86.5
SERVICE		170	2.8	2.9	89.4
LAW ENFORCEMENT		610	10.2	10.6	100.0
		215	3.6	Missing	
	Total	5980	100.0	100.0	
Age					
•				Valid	Cum
		Frequency	Percent	Percent	Percent
20-29 YRS		65	1.1	1.2	1.2
30-39 YRS		849	14.2	15.0	16.2
40-49 YRS		2671	44.7	47.3	63.4
50-59 YRS		1579	26.4	27.9	91.4
60-69 YRS		460	7.7	8.1	99.5
70-79 YRS		26			
			. 4	.5	100.0
80 YRS & OLDER		2	.0	.0	100.0
		328	5.5	Missing	
	Total	5980	100.0	100.0	

**Table Continued on Next Page** 

Table 6
General Profile of Study Participants Continued
S
u
pervisory Responsibility

			Valid	Cum
	Frequency	Percent	Percent	Percent
1-10 EMPLOYEES	<sup>-</sup> 1759 <sup>-</sup>	29.4	32.2	32.2
11-50 EMPLOYEES	1971	33.0	36.1	68.2
51-200 EMPLOYEES	1033	17.3	18.9	87.1
201-500 EMPLOYEES	371	6.2	6.8	93.9
501-997 EMPLOYEES	280	4.7	5.1	99.0
1,000 AND MORE EMPLOYEES	53	.9	1.0	100.0
	513	8.6	Missing	
Total	5980	100.0	100.0	

#### Education

NOTHIGHSCHOOLGRADUATE	Frequency 14	Percent	Valid Percent	Cum Percent
HIGH SCHOOL GRAD	157	2.6	2.6	2.9
SOME COLLEGE	383	6.4	6.4	9.3
COLLEGE GRAD	1309	21.9	21.9	31.2
SOME GRAD WORK	605	10.1	10.1	41.3
AT LEAST 1 GRAD DEGR	3512	58.7	58.7	100.0
Tota	1 5980	100.0	100.0	

#### **Appointment Type**

			Valid	Cum
	Frequency	Percent	Percent	Percent
ELECTED OFFICIAL	. 39	.7	.7	.7
POLITICAL APPOINTEE	1474	24.6	25.6	26.2
MERIT SYSTEM EMPLOYE	3379	56.5	58.6	84.8
OTHER	874	14.6	15.2	100.0
	214	3.6	Missing	
	<del></del>			
T	otal 5980	100.0	100.0	•

This report is based on data from 5,980 (i.e., 35.4% returned) usable questionnaires which have thus far been returned.

Table 6 projects a general profile of public managers who participated in this study. A majority of the participants are male (69.8%) with less than one third (30.2%) are female. Slightly over 86% of the participants are of European extraction, trailed by African-Americans (4.8%), Asian or Pacific Islanders (2.9%) and Hispanics (2.6%). The age distribution among the respondents shows the largest proportion to be between the ages of 40 and 59 years (75%), with 91.4% 59 years old or younger.

The educational profile of the sample indicates that over one half (58.7%) have earned at least one graduate degree, and 10.1% have some graduate work. Another 21.9% have earned a baccalaureate degree of some type. Only 9.3% report an educa-



tion history of less than a college degree. Overall state public administrators, according to this sample, seem to be a very literate group; however, almost one half of the respondents (49.7%) have not had any training or education related to public sector management.

When asked about their job responsibility, 58.9% of the respondents selected the administrative/professional category as best describing their functions. Another 24.5% selected supervisory chores.

An item on the questionnaire asked respondents to classify their organization. Nearly three quarters (71.1%) labeled their units as people/service oriented organizations. Twenty four percent labeled their units as data/paper units, while the remaining 4.9% select machine/production.

The data show that 68.2% reported supervising 50 or less individuals. Another 18.9% indicated they supervised 51 to 200 employees, with the remaining 12.0% supervising over 200 individuals.

Well over one half of the respondents (58.6%) indicated they occupied a classified position in their state's merit or civil service system. Slightly over one quarter (25.6%) of the sample reported occupying an appointed (i.e., political) position. A surprisingly large number indicated being employed by some other means than the normal categories (e.g., elected, appointed, merit). Upon investigation, it was discovered that other than some unusual contractual situations, many individuals employed in states such as Texas that does not have a merit system in the popular sense selected this category. Also, many individuals selected this category that described themselves as civil service appointees.

The seniority distribution among these public managers shows that only 17.8% have fewer that 10 years of service. The majority of the respondents (71.5%) reported between 10 and 29 years of service.

The general profile of this sample is that of a college educated and veteran work force. Most of them function in a people-service oriented organizational surrounded mostly by white males. Minorities and women comprise a relatively small portion of the sample.



# Measuring Orientations Toward Public Service Professionalism and Political Acuity

As aforementioned, two professional socialization traits were thought to be found during the antecedent study (i.e., Professionalism Index and Political Acuity). These measures were discovered as the result of some structural analysis. In order to support, refine or refute their existence, similar measures were part of the questionnaire used for this study.

The items in question two was designed to measure the professionalism index. This is strictly a refinement of the measure in the original study. Since the discovery of what was believed to be a political acuity index was serendipitous, the item from the original study was significantly changed. The following sections describe the processes used to support, alter or refute their existence.

### **Professionalism**

Question two (see Figure 2) contains three items designed to seek responses to items concerning training/education and professional activities. Each item was fitted with a four point Likert scale as shown in Figure 2.

2. Here are some statements that have been made about public managers as professionals. Please indicate the extent to which you agree or disagree with each of these statements. (Please circle appropriate number)

	Strongly Agree			Strongly Disagree
a. Public managers, regardless of their other educational background, need training and education in public administration	4	3	2	1
b. Public managers should be familiar with the current developments in public administration	4	3	2	1
c. Public managers should belong to one or more professional organizations that are concerned with public administration	4	3	2	. 1

The same statistical procedure used in the Kentucky study (i.e., factor analysis) was used to determine if the items in question two still held together as a single trait. The factor analysis was performed using the Statistical Package for Social Scientists (SPSS-X). Maximum Likelihood extraction was used to reduce the correlation matrix. As in the previous study the analysis yielded a one factor matrix. Table 7 below contains summary results of the factor analysis.



Table 7
Factor Analysis Summary Results for the Professionalism Items

#### CORRELATION MATRIX:

	V2A	V2B	V2C
V2A	1.00000		
V2B	.59141	1.00000	•
V2C	.37919	.49498	1.00000

#### Scree Plot

E	1.982	+	*		
I		I			
G		I			
E		I			
N		I			
V		I			
A		I			
L		I			
U	.632	+		*	
E	.386	+			,
S		I			
	.000	++	+	+	
		1	2	.3	

#### One Factor Matrix

Item	Loading
V2B	.87864
V2A	.67309
V2C	.56335

As in the initial study, it was decided not to use factor scores to construct the the professionalism index. Factor scores are awkward when used as independent or reference variables because they are decimal fractions, both negative and positive. Integers function much better as references (*Tatsuoka*, 1971). Therefore, the following equation was used to calculate the index.

$$PI = RND((2A + 2B + 2C)/3)$$

The frequency distribution in Table 8 shows the initial distribution of Professional Indices.



Table 8 Initial Professionalism Index Distribution

#### **Professionaliam**

index				Valid	Cum
level	Value 1	Frequency	Percent	Percent	Percent
	1.00	- 49 <sup>-</sup>	. 8	.8	.8
	2.00	930	15.6	15.7	16.5
	3.00	3385	56.6	57.1	73.6
	4.00	1562	26.1	26.4	100.0
	Missing da	ta 54	.9	Missing	
	Total	5,980	100.0	100.0	

Again, the frequency distribution shown in Table 8? reveals that an extremely small number of the respondents fell in the lowest level. As in the initial study it was decided to collapse levels one and two into a single category, thus creating the final index shown in Table 9.

Table 9
Final Professionalism Index Distribution

#### Professionalism

index			Valid	Cum
level	Frequency	Percent	Percent	Percent
REJECTOR	979	16.4	16.5	16.5
AMBIVALENT	3385	56.6	57.1	73:6
ENTHUSIAST	1562	26.1	26.4	100.0
	54	.9	Missing	
	•			
Total	5,980	100.0	100.0	

The titles Rejector, Ambivalent, and Enthusiast were again assigned to the three index levels. This three-level index is used throughout this report for professionalism measure. Whenever professionalism is used as a criterion, an adjusted factor score will be used. To eliminate negative values the factor scores have been converted to a distribution with a mean of 50 and standard deviation of 10.

### **Political Acuity**

Daniel and Rose (1991) reported the identification of a trait thought to be part of the public administration professional socialization construct. Evidence for this inference was found among data collected as part of the initial survey of Kentucky state public administrators. Because of what seemed to be an important finding, an effort to better understand this phenomenon was made in the present study. To seek support for this trait—additional items were added to the questionnaire. The following items in the first section of the questionnaire were written expressly for this purpose.



1. As a state public administrator, how important do you believe it is to keep currently informed of the following? (Please circle appropriate number)

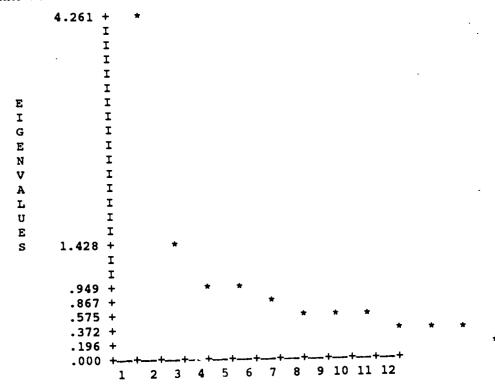
	Very Important			Not Important
a Election voting patterns	4	3	2	1
b. Public opinion poll results	4	3	2	1
c. Legislators and their views	4	3	2	1
d. Elected executives and their views	4	3	2	1
e Legislative candidates and their views	4	3	2	1
f Executive candidates and their views	4	3	2	1
g Specific policy issues e.g., educational, economic development, environmental	4	3	2 .	1
h. Federal government grant programs	4	3	2	1
i Foreign affairs involving the U.S.	4	3	2	i
j Public sector labor relations	4	3	2	1
k Minority groups and their views on palicy issues	4	3	2	1
General developments in the profession of public administration	· 4	3	2	1

The above items were analyzed, using the same factor analysis procedure as with the professionalism question. A priori, it was thought that the items found in question one shown above would all load heavy on a single factor (i.e., a political acuity factor). This was the case with an abbreviated question on the questionnaire used for the Kentucky study. However, this was not to be. Instead of a single factor, three (3) factors were found. Shown below in Table 10 are the summary results for these items.

Table 10 Factor Analysis Summary for The Political Acuity Items

CORRE	LATION MAT	RIX:					
	VIA	V1B	VlC	VlD	VlE	VlF	V1G
V1A	1.00000						
VIB	.51946	1.00000					
VlC	.32728	.33425	1.00000				
VID	.25493	.25701	.64715	1.00000			
VIE	.41697	.37660	.46204	.37879	1.00000		
VIF	.36532	.33124	.37372	.43589	.76671	1.00000	
V1G	.20216	.21295	.24012	.24756	.21400	.23541	1.00000
VIH	.17665	.18909	.19174	.16320	.23340	.19856	.29126
VlI	.39113	.30922	.17129	.16094	.38248	.34289	.26363
VIJ	.22871	.20910	.15572	.18065	.23121	.23570	.19555
VIK	.31391	.33027	.28285	.26409	.32219	.32997	.31526
VIL	.16119	.20817	.12841	.13461	.22701	.23720	.18241
	VIH	VlI	VlJ	V1K	VIL		
V1H	1.	00000					
VlI	•	29591 1.	00000				
V1J		19218 .:	36760 1.0	00000			
V1K	•	27466	34320 •		00000		
V1L		19668 .	26503 •:	38303 •	38401 1.	00000	

#### Scree Plot for Item One





## Varimax Rotated Factor Loadings:

	FACTOR 1	FACTOR 2	FACTOR 3
V1K	.65546		
VlJ	.61079		
VlI	.54187		
VlL	.51012		
VlA	.39896		
VlB ·	.39744		
VlG			
VlH			
VlE		.93129	
VlF		.68130	
V1D			.76795
VIC			.75161

The item groupings on the three factors appear to make sense—see Table 11, consequently it was felt that the theoretical model should be refined to accommodate this finding as shown in Figure 3. Further, the four null hypotheses should be altered as follows to represent these findings.

Table 11 Political Acuity Factors

## Factor One (Socio-political)

- Minority groups and their views on policy issues
- Public sector labor relations
- Foreign affairs involving the U.S.
- General developments in the profession of Public Administration
- Election voting patterns
- Public opinion poll results

## Factor Two (Political Activity)

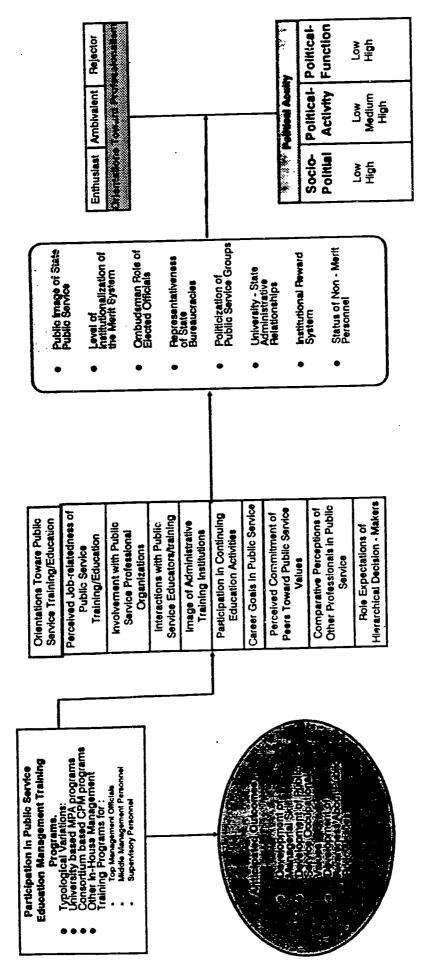
- Legislative candidates and their views
- Executive candidates and their views

# **Factor Three (Political Function)**

- Elected executives and their views
- Legislators and their views



State Administrators' Orientations Toward Public Service Professionalism: Refined Conceptualization of Research Figure 3



Professional Socialization

Dependent Variables

Contectual Variables

Mediating Variables

Independent Variables

(State Agency Administrative Culture) 4

) V:•

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- H-1. Participation in management/training education of the state administrators will not correlate with orientations toward public service professionalism, socio-political, political activity and political function attitudes.
- H-2. Quantitative variations of professionalism, socio-political, political activity and political function attitudes will not influence administrators' perception of the saliency of management/training education in public service.
- H-3. Variations in the delivery systems for training/education for state administrators will not influence public service professionalism, socio-political, political activity and political function attitudes.
- H-4. Typologies of state administrative cultures, ethnicity and gender are not significant mediating variables influencing public service professionalism, socio-political, political activity and political function attitudes.

Indices were created for the three factors or constructs were created by the following formulae.

# SPI=RND((V1A+V1B+V1I+V1J+V1K+V1L)/6) Socio-Political PAI=RND((V1E+V1F)/2) Political-Activity PFI=RND((V1C+VID)/2) Political-Function

Frequency distributions were generated for the three indices are shown in Table 12 below.

Table 12
Frequency Distributions for the Political Factors

Socio -Political Acuity

				Valid	Cum
Value Label	Value	Frequency	Percent	Percent	Percent
	1.00	71	1.2	1.2	1.2
	2.00	1394	23.3	24.1	25.3
	3.00	3684	61.6	63.7	89.1
	4.00	633	10.6	10.9	100.0
	•	198	3.3	Missing	
	Total	5980	100.0	100.0	
Political Activity Acuity					
				Valid	Cum
Value Label	Value	Frequency	Percent	Percent	Percent
	1.00	213	3.6	3.6	3.6
	2.00	1207	20.2	20.6	24.2
	3.00	2808	47.0	47.9	72.2
	4.00	1631	27.3	27.8	100.0
	•	121	2.0	Missing	
	Total	5980	100.0	100.0	

Political Function Acuity



Value Label	Value	Frequency	Percent	Valid Percent	Cum Percent
	1.00	31	.5	.5	.5
	2.00	195	3.3	3.3	3.8
	3.00	1682	28.1	28.4	32.2
	4.00	4010	67.1	67.8	100.0
	•	62	1.0	Missing	
		<del></del>			
	Total	5980	100.0	100.0	

Unlike the professionalism distribution and the original Political Acuity distribution, two of these factors do not appear to be distributed over an essentially, three level index. As shown in Table 12, the Socio-Political and Political-Function factors seem to be two level indices. There, it was decided to alter the Socio-Political and Political Functions factors to become dichotomies, the Political-Activity to become a three level index. For the Socio-Political index; levels one and two were collapsed to become the first category, while levels three and four were collapsed into the other category. The result of this action is illustrated in Table 13 below.

## Table 13 Socio-Political Acuity Index

				Valid	Cum
Value Label	Value	Frequency	Percent	Percent	Percent
Low SPA	1.00	1465	24.5	25.3	25.3
High SPA	2.00	4317	72.2	74.7	100.0
•	•	198	3.3	Missing	
		*******			
	Total	5980	100.0	100.0	

For the Political-Function index; levels one, two and three were collapsed into the first category, while level four became the second category. The result of this action is illustrated in Table 14 below.

# Table 14 Political-Function Acuity Index

				Valid	Cum
Value Label	Value	Frequency	Percent	Percent	Percent
Low PFA	1.00	1420	23.7	24.2	24.2
Medium PFA	2.00	2808	47.0	47.9	72.2
High PFA	3.00	1631	27.3	27.8	100.0
•	•	121	2.0	Missing	
				******	
	Total	5980	100.0	100.0	

Finally, for the Political-Activity index; levels one and two were collapsed to become level one, level three became level two and level four became level three. The result of this action is illustrated in Table 15 below.

#### Table 15 Political-Activity Acuity Index

Value Label	Value	Frequency	Percent	Valid Percent	Cum Percent
Low PAA	1.00	1908	31.9	32.2	32.2
High PAA	2.00	4010	67.1	67.8	100.0
	•	62	1.0	Missing	
	Total	5980	100.0	100.0	



The above indices will be used throughout this report as independent measures. When one are all of the political acuity measures are used as the criteria, an adjusted factor score will be used. To eliminate negative values the factor scores have been converted to a distribution with a mean of 50 and a standard deviation of 10.

## Test of Independence of Professionalism and Political Acuity Indices

As with the Kentucky study it was felt that the items in questions one and two should be measuring unique latent traits. To determine the likelihood of this condition tests of independence were performed. R<sup>2</sup>'s were computed for all possible combinations of the professionalism and political acuity measures. The results are displayed in Table 16 below.

Table 16  $\mathbb{R}^2$ s for the Professionalism and Political Acuity Measures

Socio- Political Political- Professionalism Political Activity Function

Socio-Political 1.0000
Political-Activity 0.0048 1.0000
Political-Function 1.0087 0.0044 1.0000
Professionalism 1.756 0.0206 0.0027 1.0000

The extremely low  $R^2$ s indicate that these traits seem to be independent of one another. The Socio-Political and Professionalism measures share more common variance than any of other combinations, and this only represents approximately 18%. Therefore, it seems safe to assume that for the most part these measures represent independent traits of the professional socialization process.



4.

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## TESTING OF THE RESEARCH HYPOTHESES

The treatment of the data needed to test the four hypotheses are reported in this section. For all tests of significance the critical alpha value will be .05. High means approach agreement and importance, and low means approach disagreement and unimportance. In the case of multivariate analysis of variance (MANOVA), only those univariate and stepdown tables needed to explain statistically significant differences will be presented.

H-1. Participation in management/training education of state administrators will not correlate with orientations toward service professionalism, socio-political, political activity and political function attitudes. To test this hypothesis, a one-way multivariate analysis of variance (MANOVA) was performed. The dependent variables were the professionalism and the three political acuity indices. The independent variable was the training variable (i.e., trained and untrained). Table 17 below contains the results of the multivariate F test.

#### Table 17

Multivariate Test of Significance Professionalism, Socio-Political, Political-Activity and Political-Function

Multivariate Tests of Significance (S = 1, M = 1 , N = 2822 )

Test Name	Value	Exact F	Hypoth.DF	Error DF	Sig. of F
Pillais	.01578	22.62855	4.00	5646.00	.000
<b>Hotellings</b>	.01603	22.62855	4.00	5646.00	.000
Wilks	.98422	22.62855	4.00	5646.00	.000
Roys	.01578				
Note F sta	tistics are	exact.			

Table 17 indicates that a statistically significant difference does exist between managers that have received training (i.e., academic and training) and those that have not had any management training. In order to determine where the differences exist, univariate and stepdown F test were performed. Table 18 below contains the results from these tests.

Table 18
Univariate and Stepdown Tests of Significance for Professionalism, Socio-Political, Political-Activity and Political-Function

Error SS Hypoth. MS

Hpoth.ss

						- <b>.</b>	
Pol-At Soc-Pl	137.07440 3092.94476	458163.495 535137.498 399550.080 415884.525	137.07440 3092.94476	81.10524 94.73137 70.72935 73.62091	72.36170 1.44698 43.72930 1.25600	•	.000 .229 .000



40

Siq. of F

## Roy-Bargman Stepdown F - tests

Var Hypoth. MS	Error MS	StepDown F	Hypoth.	DF	Error DF S	sig. of F
Prof 5868.91293	81.10524	72.36170	• -	1	5649	.000
Pol-At 560.35484	92.71943	6.04355		1	5648	.014
Soc-Pl 679.01626	58.65148	11.57714		1	5647	.001
Pol-Fc 24.09044	72.79117	.33095		1	5646	.565

As can be seen in Table 18, the univariate test indicates that the statistical differences (at alpha .05) do exist between the trained and untrained managers on the Professionalism and Socio-Political measures. In order to determine if any of the relationships exist among the dependent measures, all possible orders of the dependent measures were tested. The stepdown table that seems to be present the most parsimonious results is also presented in Table 18. As can be seen, eventhough the Political-Activity was not found to be statistically significant by the univariate F test, when the influence of the Professionalism measure was partialled out this measure became significant. Consequently, it seems that changes in the Professionalism measure is causing opposite sympathetic changes in the Political-Activity measure. This condition probably means that as an individual's realization of the need for professional training increases, one feels it less important to maintain an interest in political activity going on outside of government (see Table 19 below).

Table 19
Cell Means and Standard Deviations

#### Variable Socio-Political Index

A \$1180 is 20010-1 outlest macx			
	Mean	std. Dev.	N
Untrained	49.249	8.380	2813
Trained	50.729	8.440	2838
For entire sample	49.992	8.442	5651
Variable Political-Activity Index			
	Mean	std. Dev.	N
Untrained	50.152	9.819	2813
Trained	49.840	9.647	2838
For entire sample	49.995	9.733	5651
Variable Political-Function Index			
	Mean	std. Dev.	N
Untrained	49.882	8.675	2813
Trained	50.138	8.485	2838
For entire sample	50.010	8.580	5651
Variable Professionalism Index			
	Mean	Std. Dev.	N
Untrained	48.991	9.011	2813
Trained	51.029	9.001	2838
For entire sample	50.014	9.063	5651

Therefore, null hypothesis one can be rejected for the Professionalism and Socio-Political measures but not for the Political-Activity and Political-Function measures. However, a relationship does seem to exist between Professionalism and Political-Activity that is not affected by training.



H-2. Quantitative variations of professionalism, socio-political, political-activity and political-function will not influence administrators' perception of the saliency of management/training education in public service. Question four shown below lists a number of specific objectives of public service education/training.

4. Currently management training programs for public managers typically include a number of specific objectives. Listed below are some of these objective. In your opinion, please indicate how relevant these objectives are to the work of public managers (Please circle the appropriate number)

	Highly Relevant		1	Not Relevant
a. To enhance awareness of self and others	4	3	2	1
b. To examine the use of managerial time	4	3	2	1
c. To increase insight into managerial behavior and its effect on others	4	3	2	1
d. To identify the need for employee and organization development	4	3	2	1
e. To increase understanding of leadership styles	4	3	2	1
f. To examine communication concepts relative to leadership effectiveness	4	3	2	1
g. To understand when group decision making/consensus is appropriate	4	3	, <b>2</b>	1
h. To understand the need to identify criteria for establishment of goals	4	3	2	1
i. To understand the need for objectives	4	3	2	1
j. To develop ethical standards related to management practices	4	3	2	1
k. To understand factors that contribute to a climate for self motivation	4	3	2	1
<ol> <li>To develop approaches to integrating career and life strategies</li> </ol>	4	3	2	1

In order to reduce the data the items in this question were factor analyzed and it was discovered that they were measuring two traits of the underlying structure. Table 20 below contains the varimax rotated factor matrix.

```
Table 20
Varimax Rotated Factor Matrix for Question Four
```

	FACTOR 1	FACTOR 2
V4C	.65609	
V4E	.64844	
V4F	.58591	•
V4D	.58335	
V4A	.57560	
V4K	.54306	
V4L	.54019	
V4G	.47788	
V4B	.47546	
V4H		.84731
V4I	•	.80454

On examination it was felt that factor one (1) was measuring attitudes toward the relevance of training for organizational and people skills, while factor two (2) measured attitudes toward the relevance of training in goal and objective setting. Therefore, factor one was named organization training and factor two was named objective training. As with the professionalism and acuity measures the factor scores were converted to a distribution with a mean of 50 and a standard deviation of 10. These two measures are used as the dependent variables for this hypothesis, while the Professionalism and Political indices are used as the design tests.

Table 21 below contains the results for the Professionalism Index.

Table 21
MANOVA for Organization Training and Object Training by Professionalism

#### EFFECT .. Professionalism

Multivariate Tests of Significance (S = 2, M = -1/2, N = 2836 1/2)

Test Name Pillais Hotellings Wilks	.15779 .18735 .84221	Approx. F 243.08445 265.75946 254.40301	4.00	Error DF 11352.00 11348.00 11350.00	sig. of F .000 .000
Roys	.15779 stic for W	ILK'S Lamb	da is exact.		

Univariate F-tests with (2,5676) D. F.

	68.75502	F 411.57882 144.52088	
--	----------	-----------------------------	--

As can be seen in the above table, statistical differences were found for both criteria (i.e., Organization and Objective measures). The dependent variables were rotated and stepdown F tests were performed. However, no relation between the two was found. In order to determine the magnitude and direction of these differences Scheffe Multiple Range tests were performed. Table 22 contains these results.

Table 22 Scheffe Multiple Tests for Organization and Objective by Professionalism

# Organization By Professionalism Index

By Professionalism In	dex		
		GGG	Grp1=Rejector
		rrr	Grp2=Ambivalent
		ррр	Grp3=Enthusiast
Mean	Group	1 2 3	
44.5801	Grp 1		
49.5249	Grp 2	*	
54.3700	Grp 3	* *	
Objective			
By Professionalism I	ndex		
		GGG	
		rrr	
		ppp	
Mean ·	Group	1 2 3	
46.5476	Grp 1		
49.7117	Grp 2	*	
52.7230	Grp 3	* *	
	<b>*</b> -		

As shown above all of the groups differed significantly from one another on both criteria. In each case the higher the level of the Professional Index, the greater the need for organizational and objective/goal setting training was reported.

Table 23 below contains the results for the Socio-Political Acuity Index.

Table 23
MANOVA for Organization and Objective Training by Socio-Political Acuity Index

#### EFFECT .. Socio-Political

Multivariate Tests of Significance (S = 1, M = 0, N = 2771 )

Test Name	Value	Exact F	Hypoth. DF	Error DF	sig. of F
Pillais	.09291	283.92938	2.00	5544.00	.000
Hotellings	.10243	283.92938	2.00	5544.00	.000
Wilks	.90709	283.92938	2.00	5544.00	.000
Roys	.09291				
Note	::	avaat			

### **EFFECT** .. Secio-Political

Univariate F-tests with (1,	5545) D. F.
Var Hypoth. ss Error ss Hyp	oth. MS Error MS F sig. of F
Org 34722.8281 403856.692 347	
Obj 10424.2131 443464.329 104	<b>24.2131 79.97553 130.34253 .000</b>



As can be seen above, the results for Socio-Political Acuity are the same as for the Professionalism Index. To determine the direction and magnitude of the observed differences, means and standard deviations were generated for both criteria (see Table 24 below). The high Socio-Political Acuity group were found reporting significantly greater positive attitudes toward the appropriateness of organization and objective training.

Table 24
Cell Means and Standard Deviations

## Organization by Socio-Political Acuity Index

CODE	Mean	std. Dev.	N
LOW	45.660	9.288	1401
HIGH	51.418	8.264	4146
For entire sample	49.964	8.893	5547

#### Objective by Socio-Political Acuity Index

CODE	Mean	std. Dev.	, N
LOW	47.629	9.857	1401
HIGH	50.784	8.612	4146
For entire sample	49.987	9.047	5547

The Political-Activity reference was the next test performed. Table 25 contains the results of the MANOVA.

## Table 25

MANOVA of Organization and Objective Training by Political-Activity

Multivariate	Tests of Si	gnificance	(s = 2, M =	-1/2, N =	2803 1/2)
Test Name	Value	Approx. F	Hypoth. DF	Error DF	Sig. of F
Pillais	.06652	96.50503	4.00	11220.00	.000
Hotellings	.07126	99.90792	4.00	11216.00	.000
Wilks	.93348	98.20627	4.00	11218.00	.000
Roys	.06652				
Note. F sta	tistic for W	ILK'S Lamb	da is exact.		

## Univariate F-tests with (2,5610) D. F.

Var	Hypoth. ss Error ss Hypoth. M	S Error MS		Sig. of F
Ora	25105.9520 417659.454 12552.976	0 74.44910	168.61152	.000
0	7402.29564 449038.809 3701.147	82 80.04257	46.23974	.000

As can be seen above, the results for Political-Activity are the same as for the Professionalism and Socio-Political Acuity Indices. To determine the direction and magnitude of the observed differences, Scheffe multiple range tests were performed for both criteria (see Table 26 below).



Table 26
Scheffe Multiple Range Tests for Organization and Objective Training by Political-Activity

#### .Variable Organization

V AL	ANDIS CLANITISMON			
			GGG	Grpl=Low
			rrr	Grp2=Medium
	-		ррр	Grp3=High
	Mean	Group	1 2 3	
	47.0722	Grp 1		
	49.8327	Grp 2	*	
	52.9188	Grp 3	* *	
Var	iable Objective			
			GGG	
			rrr	
			ррр	
	Mean	Group	1 2 3	
	48.4225	Grp 1		
•	49.9205	Grp 2	*	
	51.5971	Grp 3	* *	

As shown above, all of the groups differed significantly from one another on both criteria. In each case the higher the level of the Political-Activity Acuity Index the greater the need for organizational and objective/goal setting training was reported.

The last reference to be tested is the Political-Function Acuity Index. Table 27 contains the results of the MANOVA.

Table 27
MANOVA Organization and Objective Training by Political- Function

#### EFFECT .. Political-Function

Multivariate Tests of Significance (S = 1, M = 0, N = 2831 ) Exact F Hypoth. DF Error DF Sig. of F Value Test Name .000 79.56431 2.00 5664.00 Pillais .02733 .000 2.00 5664.00 .02809 79.56431 Hotellings .000 2.00 5664.00 .97267 79.56431 Wilks .02733 Note.. F statistics are exact.

Univariate F-tests with (1,5665) D. F.

Var Hypoth. ss	Error ss Hypoth. Ms	Error MS	F	Sig. of F
Org 9200.58983	437934.570 9200.58983		119.01628	.000
Obj 4528.69704	457308.279 4528.69704	80.72520	56.10016	.000

Once again, as can be seen above, the outcome of these tests echoed the outcomes for

the first three reference variables (i.e., Professionalism, Socio-Political and Political-Activity). The means and standard deviations shown in Table 28 below show the High Political-Function Acuity group placing greater importance on the need and appropriateness for organization and objective training.

Table 28
Cell Means and Standard Deviations

Variable Organization			
CODE	Mean	Std. Dev.	N
LOW	48.146	8.911	1834
HIGH	50.870	8.735	3833
For entire sample	49.988	8.883	5667
Variable Objective			
CODE	Mean	std. Dev.	N
LOW	48.704	9.257	1834
HIGH	50.615	8.852	3833
For entire sample	49.996	9.028	5667

Because of the statistical significance found for the four design tests above, hypothesis two (2) is rejected.

H-3. Variations in the delivery systems for training/education for state administrators will not influence public service professionalism. Socio-Political. Political-Activity and Political-Function attitudes. As for the first hypothesis, Professionalism and the three Political acuities are used as the dependent variables for this hypothesis. The type of training/education represents the reference or independent variable. Table 29 below contains the results for the MANOVA executed for this hypothesis.

Table 29
MANOVA Results for Professionalism, Socio-Political, Political-Activity and Political-Function

#### EFFECT .. Training/Education Type

Multivariate	Tests of Si	gnificance	(s = 3, M =	0, N = 141	4 1/2)
Test Name	Value	Approx. F	Hypoth. DF	Error DF	sig. of F
Pillais	.02945	7.02233	12.00	8499.00	.000
Hotellings	.03017	7.11344	12.00	8489.00	.000
Wilks	.97063	7.07193	12.00	7490.41	.000
Roys	.02623				

Univariate F-tests with (3,2834) D. F.

Var Hypoth s	s Error ss Hypoth. MS	Error MS	F	sig. of F
	65 260751.212 1082.9758		11.77043	.000
	55 203752.322 170.2521		2.36805	.069
	015 226410.041 1146.106		14.34595	.000
_	69 202044 088 8.2682		.11598	.951

#### Roy-Bargman Stepdown F - tests

Var Hypoth. MS	Error MS St	epDown F	Hypoth.	DF	Error DF	Sig. of F
Pol-At 1082.97588	92.00819	11.77043		3	2834	.000
Pol-Fc 196.52752	71.79251	2.73744		3	2833	.042
Prof 915.21821	78.2436	0 11.6	9704		3	2832
Soc-P1119.28260	57.01909	2.09198		3	2831	.099

The significance tests results shown above indicate significance differences for the Political-Activity and Professionalism criteria. A phenomenon similar to which occurred for hypothesis one (1) was discovered during the stepdown tests. That is, a measure not found to be significant on the ANOVA (i.e., Political-Function Acuity) became significant when the common variance shored with the Political-Activity Acuity measure was partialled out. As before, there seems to be a negative relation existing between the Political-Activity and Political-Function measures. As one increases in strength the other tends to diminish. To determine the magnitude and direction of the two differences noted on the ANOVAs, Scheffe multiple range tests shown in Table 30 were calculated.

Table 30
Scheffe Multiple Range Tests for Political-Activity and Professionalism by Nature of Training

#### Political-Activity

Mean	Group	P A A N D	T H E R	E	P
49.9572	OTHER RE	*	*	*	
Mean Group  49.0247 MPA AND/ 49.9572 OTHER RE 50.3432 BACHELOR					
		o	M	В	С
		T	P	A	Þ
		H	A	С	M
		E		H	
	•	R	A	E	
			N	L	
		R	D	0	
Mean	Group	E	/	R	
50.6879 51.2914	MPA AND/ BACHELOR	*	*	*	



As can be seen in Table 30, The CPM group reports significantly stronger measures of Professionalism and Political-Activity Acuity than do their academically educated counterparts. This is an unexpected outcome not explainable given the present data. Because of the test results, the null hypothesis three (3) is rejected for the political-Activity and Professionalism measures.

H-4 Typologies of state administrative cultures, ethnicity and gender are not significant mediating variables influencing public service professionalism, socio-political, political-activity and political-function attitudes. Dependent measures to be tested for this hypothesis are once again the Professionalism and Politicy Acuity measures. The three independent variables are Elazar's Typologies, ethnicity and gender.

Elazar (1984) proposed eight different types of political culture and has classified the 50 states to fall in one of these eight different dominant political cultures. Table 31 shows the contour of political culture in the United States as proposed by Elazar.

Table 31
Classification of American States by Political Culture

Political Culture Moralistic States Included Oregon, Utah, Colorado North Dakota, Minnesota Wisconsin, Michigan Vermont, Maine

Moralistic-Individualistic Washington, Idaho Montana, South Dakota Iowa, New Hampshire California, Kansas

Individualistic-Moralistic New York, Wyoming Nebraska, Massachusetts Rhode Island, Conneticut

Individualistic

Nevada, Illinois Indiana, Ohio

Pennsylvania, New Jersey

Delaware, Maryland

Alaska

Individualistic-Traditionalistic Hawaii, Missouri

Traditionalistic-Individualistic Kentucky, West Virginia Florida, New Mexico Texas, Oklahoma

Table ontinued on Next Page

Traditionalistic

Alabama, Arkansas Georgia, Louisiana

South Carolina, Tennessee Mississippi, Virginia

Traditionalistic-Moralistic Arizona, North Carolina

As with the previous hypotheses, one-way MANOVAs will be used as the design tests. Table 32 below contains the results of the MANOVA for Typology.

Table 32 MANOVA Professional, Socio-Political, Political- Function by Elazar's Typologies

#### EFFECT .. Elazar's Typelogies

Multivariate Tests of Significance (S = 4, M = 1 , N = 2776 1/2) Value Approx. F Hypoth. DF Error DF Sig. of F Test Name 28.00 22232.00 6.65327 .03324 Pillais .000 22214.00 6.70690 28.00 .03382 Hotellings .000 20030.26 28.00 6.68266 .96703 Wilks .02238 Roys

### Univariate F-tests with (7,5558) D. F.

Wari	Hypoth, SS	Error SS	Hypoth. Ms	Error MS	F	sig. of F
Vall	2505 40526	201208 230	370.78504	70.38651	5.26784	.000
SOC-PI	2595.49526	531200.250	1127 74172	93.42725	12,17784	.000
Pol-At	7964.19209	519268.656	1137.74173	72.74000	4.19299	.000
Pol-Fc	2134.98749	404288.945	304.99821		•••	.000
Prof	4017.43023	450282.063	573.91860	81.01512	7.08409	.000

As can be seen above, statistical significance was found to exist for all of the criteria. The stepdown procedure did not detect any relationships between the dependent measures. Because of the multiple levels of the typology, it was necessary to perform multiple range tests. As before, the Scheffe procedure was used and the results are displayed in Table 33 below.

Table 33
Scheffe Multiple Range Tests for Professionalism, Socio-Political, Political-Activity and Political-Function by Elazar's Tyrollogies

# Socio-Political By Political Cultures

		G	G	G	G	G	G	G	G	Grp1=Moralist
		٣	۳,		r	rri	rG1	מי	2=1	Moralist-Ind.
		р	p	p	p	p	p	p	, b	Grp3=Individualist-Mor Grp4=Individualist
Mean	Group	8	2	4	6	1	3	7	5	Grp5=Individualist-Trd Grp6=Traditionalist-Ind
48.6005	Grp 8									Grp7=Traditionalist
49.0008	Grp 2									Grp8=Traditionalist-Mor
49.5620	Grp 4									
49.9574	Grp 6									
50.1509	Grp 1									
50.5942	Grp 3									
50.7192	Grp 7	*	*							
50.8500	Grp 5-					T	able	: Co	nti	nued on Next Page

# Political-Activity By Political Cultures

```
GGGGGGG
                            rrrrrrr
                             p p p p p p p 4 5 1 2 6 8 7
                Group
    Mean-
    48.3407
                Grp 3
               Grp 4
    49.3190
    49.3795
                Grp 5
                Grp 1
    49.4672
                Grp 2
    49.5280
                Grp 6
    50.4684
    51.7193
                Grp 8
    52.2251
                Grp 7
Political-Function
By Political Cultures
                            GGGGGGG
                            rrrrrrr
                            p p p p p p p
                              4 3 6 8 1 2 5
                Group
     Mean
    48.9625
                Grp 7
    49.6053
                Grp 4
    49.9346
                Grp 3
    50.3158
                Grp 6
    50.3238
                Grp 8
                Grp 1
    50.5039
                Grp 2
    50.5834
    51.5053
                Grp 5
 Professionalism
By Political Cultures
                            GGGGGGG
                            rrrrrrr
                            p p p p p p p 2 4 1 3 6 5 8
                Group
     Mean
    48.8948
                Grp 2
    49.4372
                Grp 4
    49.5024
                Grp 1
    49.6230
                Grp 3
                Grp 6
    50.0640
                Grp 5
     50.3498
                Grp 8
    50.5010
```

Grp 7

51.5784

The multiple range test for the Socio-Political Acuity measure indicated that significant differences exist between the Traditionalistic states (i.e., Alabama, Arkansas, Georgia, Louisiana, Mississippi, South Carolina, Tennessee and Virginia) and the Traditionalistic-Moralistic states (i.e., Arizona, North Carolina) and the Moralistic-Individualistic states (i.e., Washington, Idaho, Montana, South Dakota, Iowa, New Hampshire, California, Kansas). As can be seen above, the mean for the Traditionalistic group mean was greater than the means for the Traditionalistic-Moralistic and Moralistic-Individualistic groups. This indicates that public administrators in the Traditionalistic group feel more important to keep current on matters concerning social and political environment of their state and nation. The Individualistic-Traditionalistic states (i.e.,

Hawaii, Missouri) had the greatest mean value of any group for this measure, however, statistical significance was not found. This was probably due to unequal standard deviations.

The multiple range test for the Political-Activity Acuity measure indicated that significant differences exist between the Traditionalistic-Individualistic states (i.e., Kentucky, West Virginia, Florida, New Mexico, Texas, Oklahoma) and the Individualistic-Moralistic states (i.e., New York, Wyoming, Nebraska, Massachusetts, Rhode Island, Conneticut); between the Traditionalistic-Moralistic states (i.e., Arizona, North Carolina), and the Individualistic-Moralistic and Individualistic states (i.e., Nevada, Illinois, Indiana, Ohio, Pennsylvania, New Jersey, Delaware, Maryland, Alaska); between the Traditionalistic states, and the other groups with the exception of the Traditionalistic and Traditionalistic-Individualistic, Traditionalistic-Moralistic and Traditionalistic groups indicate that these states report a greater awareness of political behavior outside government than do their administrator counterparts in the states they differ from.

The multiple range test for the Political-Function Acuity measure indicated that significant differences exist between the Traditionalistic states, the Moralistic-Individualistic and Individualistic-Traditionalistic groups. The mean values indicate that administrators in the Traditionalistic states do not place as much importance on being current of the activities of elected officials (i.e., both executive and legislative). This seems to be true even for those groups they do not differ from statistically.

The multiple range test for the Professionalism measure indicated that significant differences exist between the Traditionalistic states, and the Moralistic-Individualistic, Individualistic, Moralistic and Individualistic-Moralistic states. Administrators in the Traditionalistic group report a higher commitment toward the need for training/education than do those states they differ from.

Overall, the Traditionalistic group reported stronger attitudes toward the Socio-Political, Political-Activity and Professionalism traits; and a weaker attitude toward the Political-Function trait than do their administrator counterparts. It should be pointed out that the states that compose the Traditionalistic group, all are located in the U.S. southeast. This area has probably remained more steadfast toward the notion of running one's own affairs, thus possibly explaining what seems to be the uniqueness of the consistent differences between them and the groups they differ from.

Table 34 below contains the MANOVA results for ethnicity.



46 5,

Table 34
MANOVA for Socio-Political, Political-Activity, Political-Function and Professionalism by Ethnicity

Multivariate	Tests of Si	gnificance	(S = 4, M =	-1/2, N =	2745 1/2)
Test Name	Value	Approx. F	Hypoth. DF	Error DF	sig. of F
Pillais	.05145	17.90319	16.00	21984.00	.000
Hotellings	.05393	18.50913	16.00	21966.00	.000
Wilks	.94869	18.23914	16.00	16782.03	.000
Roys	.04852				

## Univariate F-tests with (4,5496) D. F.

Var	Hypoth. ss.	Error SS	Hypoth. MS	Error MS	F S	sig. of F
Soc-Pl	17747.7445	370986.971	4436.93613	67.50127	65.73115	.000
Prof			1290.87131		16.05608	.000
Pol-Fc			150.75382		2.09338	.079
	2042.94163				5.40901	.000

As shown above, statistical differences were found to exist for the Socio-Political, Professionalism and Political-Activity measures because of ethnicity. To understand the direction and magnitude of the observed differences Scheffe multiple range tests were produced. Table 35 below contains the range test results.

Table 35
Scheffe Multiple Range Tests for Socio-Political, Professionalism and Political-Activity by Ethnicity

#### Socio-Political By Ethnicity

		N	W	A	Н	A
		A	H	s	I	F
		T	I	I	s	R
		I	T	A	P	I
		V	E	N	A	C
		E			N	A
				0	I	N
Mean	Group	A		R	С	-
47.4996	NATIVE A					
49.4652	WHITE					
51.6226	ASI N OR		*			
54.1922	HISPANIC	*	*			
57.0047	AFRICAN-	*	*	*	*	

Table Continued on Next Page

Political-Activity
By Ethnicity

```
AWNHA
                        SHAIF
                        IITSR
                          TIPI
                        NEVAC
                            E N A
                              I N
                        0
             Group
    Mean
             ASIAN OR
   48.5881
   49.8766
             WHITE
   50.0119
             NATIVE A
   50.3903
             HISPANIC
   52.4904
              AFRICAN-
Professionalism
By Ethnicity
                        WNAHA
                        HASIF
                        TISR
                        TIAPI
                          VNAC
                              N A
                            OIN
                          ARC-
              Group
    Mean
   49.7279
              WHITE
   50.1686
              NATIVE A
              ASIAN OR
   50.4689
              HISPANIC
   52.0652
   53.7006
              AFRICAN-
```

As can be seen in Table 35, African-Americans have the greatest means for all three statistically significant criteria (i.e., Socio-Political, Political-Activity and Professionalism). African-Americans also differ significantly from Whites and Asian or Pacific Islanders on the three criteria; and differ from Native Americans and Hispanics on the Socio-Political. It was also found that Asian or Pacific Islanders (mean = 51.6226) differ from Whites (mean = 49.4652) on the Socio-Political measure. Hispanics (mean = 49.4652) on the Socio-Political measure. A difference was also noted between Hispanics (mean = 52.0652) and Whites (mean = 49.7279) on the Professionalism measure. Overall, it seem that all of the minority ethnic groups place greater importance toward becoming more professional, and more politically acute. The reason might possibly be feeling outside the colloquial "loop".

The MANOVA results to test for possible gender differences on the criteria are shown in Table 36 below.

Table 36
MANOVA Socio-Palitical, Political-Activity. Folitical- Function and Professionalism

Multivariate Tests of Significance (S = 1, M = 1 , N = 2772 )

Test Name	Value	Exact F	Hypoth. DF	Error DF	Sig. of F
Pillais	.04372	63.38802	4.00	5546.00	.000
Hotellings	. 04572	63.38802	4.00	5546.00	.000
Wilks	,95628	63.38802	4.00	5546.00	.000
Roys	.04372			٠	
Note. F stat:	istica are	exact.			

EFFECT .. Gender

Iminamista F\_tagte with (1.5549) D

	rriate r-test						
Var		Error SS I	Hypoth. MS	Error MS	F	sig.	of F
Soc-Pl	7968.97076	385126.671	7968.97076	69.40470	114.81889		.000
Prof	1090.03062	454811.276	1090.03062	81.96275	13.29910		.000
Pol-At	13309.56845	12703.512	13309.56840	92.39566	144.04972		.000
	41.47053						. 453

### Roy-Bargman Stepdown F - tests

Var	Hypoth. MS	Error Ms StepDe	own F Hypoth.	DF	Error DF	Sig. of I	7
		69.40470 114.		1		.000	
				1	5548	. 389	
Pol-At	12198.69010	90.72180 134.	46262	1	5547	.000	
	55.60319	72.66592 .		1	5546	.382	

As shown above, statistically significant differences were found to exist because of gender for the Socio-Political, Professionalism and Political-Activity criteria. Further, the stepdown F tests indicate that a significant relationship seems to exist between the Socio-Political and Professionalism measures. As can be seen in the stepdown table, when the mutual variance is partialled out, the Professionalism measure is significant. Since the converse is not true (i.e., Professionalism appearing first), suggests that becoming politically acute causes a differing affect on attitudes of either males or females. The present data will not allow the determination of which gender this impacts.

To learn the direction and magnitude of the statistical differences, means and standard deviations were generated for the significant criteria and are shown in Table 37 below.

Table 37
Means and Standards Deviations for Socio-Political, Professionalism and Political-Activity by Gender

#### Variable .. Socio-Political

CODE	Mean	Std. Dev.	N
MALE	49.170	8.397	3885
FEMALE	51.785	8.176	1666
For entire sample	49.955	8.416	5551

**Table Continued on Next Page** 



#### Variable .. Professionalism

CODE	Mean	Std. Dev.	N
MALE	49.667	8.969	3885
FEMALE	50.634	9.247	1666
For entire sample	49.957	9.063	5551
Variable Political-Activity			
CODE	Mean	Std. Dev.	N
MALE	48.945	9.740	3885
FEMALE	52.323	9.308	1666
For entire sample	<b>49.9</b> 59	9.735	5551

The means in Table 37 above indicate that females administrators report stronger attitudes toward the three criteria than do their male counterparts. The greatest difference occurring on the Political-Activity measure.

Because of the statistical differences noted above, hypothesis four (4) is rejected. Administrative cultures, ethnicity and gender are shown by these data to strongly impact attitudes toward Professionalism and the three Political Acuity measures.

It might seem that the number of statistical differences found for all four of the hypotheses is unusually large, and is probably the result of the large sample being analyzed. This condition is probably true, however by submitting the measures to treatment by analysis of variance—it is felt that some relationships have been uncovered that might have gone unnoticed if only means and standard deviations along with other descriptives had been used. Nevertheless, these analyses have produced evidence that tends to support the refined professional socialization model being tested. More will be said about this in the next and concluding section.



## VII

# Findings and Conclusions

This study was based upon a conceptual model of professional socialization (see Figure 2) of state public administrators. Mailing lists were obtained and/or created from various sources for the fifty states and the Commonwealth of Puerto Rico. Administrators that had completed certified public manager (CPM) programs and academic programs (e.g., MPA) were identified by several states and universities.

A self reporting mail questionnaire was constructed and used to collect these data. Nearly 20,000 administrators were mailed questionnaires and nearly 6,000 usable questionnaires were returned for a 35.4% return rate. These data (see codebook Appendix II) were used to test the four null hypotheses.

## **Findings**

Structural Analysis. As aforementioned, the study was designed according to the parameters described by the conceptual model. Primarily, the structural analysis was concerned with determining if these data supported the two dependent conceptual variables (i.e., Professionalism and Political Acuity).

These data supported the Professionalism trait. That is, responses to the items used to measure this trait supported its existence. A maximum likelihood factor analysis of these items produced a one factor matrix as expected. Two products were created from the factor analysis as shown below.

- Professionalism Factor Scores
- A Professionalism Reference Index

The factor scores were used as a dependent measure, for three of the four hypotheses, while the index was used as a reference variable for one hypothesis.

The items designed to measure the Political Acuity trait produced an unexpected result when factor analyzed. Instead of a single factor being produced as expected—three (3) factors were found to exist, and each made sense. As a result, the conceptual model (see Figure 3) and the null hypotheses were altered to reflect this finding. The three new political acuity constructs were assigned the following appropriate names.

- Socio-Political
- Political-Activity
- Political-Function

The Socio-Political construct appears to be measuring the importance that state public administrators place on knowing about the current social climate as impacted by the political circumstance; the Political-Activity construct appears to be measuring



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interest toward the conduct of political candidates; while, the Political-Function construct seems to be measuring interest shown toward the manners of elected officials. A postori, this finding was viewed as important for future study. As with Professionalism, factor scores and indices were constructed to be used in the various design analyses.

Question four (4) on the questionnaire was design to collect opinions of how relevant a number of training/education topics commonly found as part of management programs were to the professional socialization of state public administrators.

An initial design test (i.e., MANOVA) using these items produced results that seemed to indicate that all were measuring the same trait. Though not part of the original design, knowledge of this condition appeared to warrant some structural analysis. A maximum likelihood factor analysis was made of these items and two traits were found to exist. One seemed to be measuring the relevance of developing organization and/or people skills, while the second trait seemed to measuring the relevance of developing objective/goal setting skills. Consequently, factor scores were produced for the two traits and were used as dependent variables in the appropriate design analyses.

Design Analyses. Overall, it can be stated that these data supported the conceptual model. Analysis of variance routines were used as the design tests, eventhough the sample was very large. Statistics of this sophistication are generally not needed when dealing with large samples; however, information gained by analyzing the multivariate space did produce some information that probably would not have been manifest if only means, standard deviations and non-metric statistics had been used as the design tests.

While it was discovered that training and/or education does impact the measures of Professionalism and Socio-Political Acuity in a positive manner, when the training category was further broken down as to type, additional and interesting information was generated. For whatever reason those respondents identified as certified public managers generally reported stronger positive attitudes toward the Professionalism and the three Political Acuity measures. It is imaged that as the strength of the attitudes shown toward these criteria increases, so does the degree of professional socialization. And somehow this increase has occurred because of the experience of becoming a certified public manager.

If these observed differences are the result of the CPM experience, then it might behoove university based MPA programs to become acquainted with what brings about this success. The present data is not capable of this determination. Before it can be determined whether these differences exist because of the CPM experience or because of other mediating variables, it probably would not be wise to significantly alter present MPA curriculum.

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A number of differences were noted as the result of the administrative culture as defined by Elazar. However, one group of states (i.e., the Traditionalistics) were found to generally vary from the other eight groups to a greater degree. They usually reported more positive attitudes toward Professionalism, Socio-Political and Political-Activity than did their counterparts in the other administrative culture typologies. Of course these differences probably exist regardless of any training and/or academic influences—however, knowledge of the antecedents might be important for training directors and academic deans to understand.

Moreover, minority and female administrators generally reported attitudes that imply a greater degree of socialization than reported by their majority and male counterparts.

Professionalism and the three Political Acuity indices were used as independent variables to test their affect toward the relevance of organizational and objective/goal setting skill development. No surprises were found, that is as the index level of each of the four indices increased, a corresponding increase was noted for both skill areas.

### **Conclusions**

The preliminary findings reported here, seem to support the conceptual model, and in one instance provided information for refinement (i.e., Political Acuity) of the model. Thus, given these results, the researchers feel that the present conceptual model can be used with confidence as an important tool for the design of future research, and for the design of diagnostics for the evaluation of administrator behavior, as well as training and education efforts.

Lastly, the results suggest that further research is needed to better understand the positive influences believed to exist for CPM training; why minority and female respondents generally reported greater levels of professional socialization; and furthermore why the same is true for the traditionalistic states.

As declared earlier, only part of the total data collected was analyzed and reported here. Analyses will continue until these data are exhausted.



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Kentucky State University
Research Center for Public and International Policy

## PUBLIC MANAGER QUESTIONNAIRE

Dear Public Manager:

that on two previous occasions I mailed you a survey questionnaire project. It may be remembered that this survey focuses on training and education of public employees. Specifically, it asked about In connection with a National Science Foundation sponsored Here's hoping that the THIRD TIME is charm. You may recall types of training and education experience and their results.

our records we are unfortunate in not having heard from you. Your public managers in the fifty states and Puerto Rice. According to response to this survey is vital, and will contribute to the knowledge To date I have received over four thousand responses from that this project aims to generate.

If you have any questions about the project, please call Dr. Jack Rose at (502) 227-5500.

I thank you for your cooperation.

Sincerely,

Dr. Cassle Osborne, Jr., Director and International Policy Research Center for Public

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SECTION I: General Manageme

nowledge and

do you believe it is to keep currently informed of the following? (Please circle appropriate number) 1. As a state public administrator, how important

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	imp	h Public opinion poll results			their views	e. Legislative candidates and	f. Executive candidates and their views	g. Specific policy issues e.g., educational, economic	development,environmental h. Federal government		i. Foreign affairs involving the U.S.	<ol> <li>Public sector labor relations</li> </ol>	<ul> <li>Minority groups and their views on policy issues</li> </ul>	<ol> <li>General developments in the profession of public administration</li> </ol>

disagree with each of these statements. (Please Here are some statements that have been made about public managers as professionals. Please ndicate the extent to which you agree or circle appropriate number)

Strong Ulang			8
			က
Strongly Agree			4
<b>:</b>	Public managers, regardless of their other educational	background, need training and education in	public administration

b. Public managers should be familiar with the current developments in public administration Question 2 continued on the next page

The following lists some skills topics that relate to workshops frequently offered as part of management workshops. Please indicate the extent you feel training in these areas would contribute to your growth as a public manager. (Please circle appropriate number) į Greet

Extent	3 2 1	3 2 1	3 2 1	-	3 5	3 2 1	•	~ N	3 2 1	(		3 2 1	3 2 1
Extent	4	4	4	4	4	4		4	4	•	4	4	4
	a Assertiveness	h Teem Ruilding	c Business English	d. Stress Management	e. Presentation Skills	f. Professional Image	g. Writing Reports and	Proposals	h Reading Effectiveness	i. Writing Better Letters	and Memos	i Negotiation Techniques	k. Labor Relation Strategies

specific objectives. Listed below are some of these objectives. In your opinion, please indicate how relevant these objectives are to the work of public managers. (Please circle Currently management training programs for public managers typically include a number of ž appropriate number) 4

Rolevant	2 1	2 1	2 1	2 1	2 1	
	4 3 2	က	က	က	က	
Relevant	4	4	4	4	4	
	a. To enhance awareness of self and others	b. To examine the use of managerial time	c. To increase insight into managerial behavior and its effect on others	d. To identify the need for employee and organization development	e. To increase understanding of leadership styles	:つ :つ

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Relevant	23	
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Rolevant	*	
	f. To examine communication concepts relative to leadership effectiveness	g. To understand when group

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decision making/consensus is appropriate

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m To understand the need establishment of goals to identify criteria for

2

need for objectives To understand the

2

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To develop ethical standards To understand factors that related to management practices

2

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3 integrațing career and life To develop approaches to for self motivation

m. Other Objectives strategies

8

ž N က Always actively encourage management training/education Does your supervisor for employees? ö

All of Them None of Them N က 4 ment training/education? Do people you work with actively pursue manage-છ

Here are some statements that have been made about the workings of government agencies in the U.S. Please indicate the extent to which you agree or disagree with each of them. (Please circle appropriate number) نع

Highly

Btroagh Disgree N Strongly YES Government agencies should provide high quality services to their clients.

2 က Government agencies should provide equal treatment to agencies are not satisfied with the services provided Clients of government ü ف

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minorities and women.

in whether a government agency will help a private citizen with the d. Political pull is important services provided.

cannot be applied in dealing Democratic principles government agencies. with employees of

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Government agency officials should care about public opinion concerning their agencies.

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government agencies. about the complexity of decision making in Citizens are not knowledgeable

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contribute to a climate

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Government agency officials should be responsive to the requests of state ??? about problems of their constituents

2

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service is outweighed by political pull in influencing merit appointments. The merit system in public

2

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### SECTION II: Professional Activities

8. How many professional associations/societies related to your job do you belong to?

9. How many professional journals/ publications do you regularly read/ subscribe to?

10. How many professionally-related seminars/conferences have you attended in the past two years?

11. In the past two years how many elective management education/training activities have you attended?

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Nessarch Center for Public and International Policy P.SF Study No. Bil 9006363

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SECTION Aanagement Training Experience	Experie	a)Ce			16
If you have not completed or attended a management training program, Skip to Section IV.	da ma	nag	em (em	ent	
12. Indicate the source of your training	ing.				17.
a. City Government					_
b. County Government					α
					į
					•
e. Frivate f University Academic Program	Progre	E			
13. The following lists some management topics frequently offered by management training workshops. Please indicate the extent to which was feel frequently these areas would contribute	ement exten	it tit	a to	oics ing iich	
to your growth as a public m	anage	r.2	Ple	ase	
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d Equal Employment	4	က	8		
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	₹	က	83	7	
f. Computer Information and	4	C*	6		
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g. Manuging worn Relationships	4	က	8	-	<u>.</u>
h. Managing Under a	•	c	c	-	Ski
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i. Motivation : Deferment Menogement	* <b>4</b>	) er	3 0	. ,-	8
J. Ferror mance managements k. Strategic Planning	* *	က	1 01		
				:	
14. Please indicate how often you have utilized	Very Often			Ž	
what you learned during this training program.	4	က	8	-	
15. Please indicate the	Very Useful		*	Never Uneful	
you received during your training.	4	က	8	-	

69	6. How valuable was your	Not Se	d. Management information systems and computer
	training in increasing your effectiveness?	3 2 1	utilization e. Program evaluation
<u>.</u>	7. In which year did you last participate in training/education?	ticipate in	research methodology  f. Budget operations and financial administration  4
ထ	8. As a supervisor, which of the following are you now doing that you did not do before participating in your training program?	ing are you do before m?	g. Personnel management h. Administrative law and legal issues i Dublic relations and
		9c	j. Policy analysis
	b. Establishing better team goals c. Exercising better time management d. Being more assertive e. Being more positive f. No change Other: (specify)	yoals nagement	21. In your opinion, what other fields o should be included in a Master Administration degree program?
တ်	your or ould b	of training prehensive	
1 1			SECTION V: Present Job Information in this section will be used

	you have not earned a degree in management, ip to Section V.
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Management Education	degree
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CTION IV	S S
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Listed below are some fields of knowledge that have been included in Public Administration degree programs. To what extent do you feel knowledge of each of these fields is necessary and important in your job as a public administrator? (Please circle the appropriate number)

niowiedke of political
in state government c. Statistical analysis

Non	ant Important		•	3 2		3 2 1		3 8	3 2 1	1	3 2 1	,	3 2 1	3 2 1	
		d. Management information		utilization 4	e. Program evaluation	research methodology	f. Budget operations and	financial administration	g. Personnel management	h. Administrative law and	legal issues	i. Public relations and	communication	i. Policy analysis	

of knowledge or of Public

managers in a variety of ways so that similarities and differences in job content or context can be analyzed. (Please circle the appropriate number)

- 22. Indicate the number of employees you directly supervise; that is, only those employees immediately beneath you on the organizational chart.
- 23. Indicate the total number of employees you are held responsible for? (Include both employees directly supervised and indirectly supervised through subordinate managers).
- How many levels are there between you and the top person unite X. If you report to the top person write O since you report directly to top the person if your supervisor reports to the top person if your supervisor reports to the top person write I, and so on down through the organization. 24.

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5. How m. sevels are there below you to the level of 1st line supervisor or equivalent? (If	ž ĝ	<b>₽</b>	3
rc.			

26. How much discretion is there in your job, compared to your previous job? (Please circle the appropriate number)

No Discretion	4 3 2 1	2 1	4 3 2 1	4 3 2 1	4 3 2 1
_	က	4 3 2	က	က	က
Total Discretion	4	4	4		4
2	<ul> <li>Freedom to act independently of supervisor.</li> </ul>	<ul><li>b. Freedom to set own targets/objectives.</li></ul>	c. Freedom to choose the methods for achieving objectives/goals.	<ul> <li>d Freedom to choose the order in which different parts of the job are done.</li> </ul>	e. Freedom to choose will whom I deal with in order to carry out my job duties.

Please indicate below which of the following are male or female in your present organization. 27

83	23	73			1
a. Your immediate supervisor 1	<ul> <li>b. The colleague who has been most helpful in your present position</li> </ul>	c. The person who did your job before you	d. How many current colleagues in your work section are male and how many are female?	e. How muny of your immedi- ate subordinates are male and how many are female?	f. Other people with the same position title as you in voir organization?

28. Which of the following describes best the work unit(s) you are held responsible for?

40°	Data/paper oriented People/service oriented Machine/production oriented
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29. Which of the . .owing categories best describes the jobs you are held responsible for?

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Nature of your present appointment:	Elected official	Political appointee	Merit system employee	Other (specify)
31. Nature of yo	65	þ.	j	j

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### SECTION VI: Background Information

- 32. What is the highest level of your education (To the nearest year)?
- 33. Please indicate any and all undergraduate and graduate degrees earned.

Female

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What specific college level degree, and/or course work or training have you had in Public Administration.	
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38. Number of year

39. Please use the chart below to describe your career history over the last five (5) position changes in public service, starting with the mos recent change. (If you have had less than five (5) changes, indicate those that you have had.

	Year	(Finter or)
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to thank you again for taking enough of your time to complete Kentucky State University wishes Public and International Policy at The Research Center for this questionnaire.

state governments to continue providing education and training in Public Administration of the from this survey will assist our The information obtained nation's colleges, universities and highest quality.



# Kentucky State University

El Centro de Estudios Sobre Administración Pública y Politica Internacional

# CUESTIONARIO A GERENTES DE ADMINISTRACION PUBLICA

#### Estimado gerentes

Le invito a narticipar en una encuesta nacional muy importante auspiciada pur la Fundación Nacional de las Ciencias inational Science Foundation (NSF)

ofrecidos en las universidades. A través de sus contestaciones a este cuestionario. investigadores de Kentucky State University esperan poder medir el Impacto que tiene la enseñanza y adiestramientos ofrecidos a los gerentes de administración pública. Los La consigna de oste estudio es delinear el resultado de los adlestramientos gerenciales auspiciados por las agencias estataies y los programas académicos resultados de este estudio nos ayudarán a someter nuevas idasa para la ensenanza y adiostramiento a sor afrecidos a estos servidores públicas.

Su nombre, escogido al azar, fue seleccionado de una lista de gerentes de serán computarizadas. Los cuestionarios han sido enumerados para propósitos administración pública del Estado Libra Asociado de Puerto Rico. Sus contestaciones postales unicaments. Su participación voluntaria es muy apreciada. De tener alguna pregunta al respecto no dude en escribirnos o comunicarte telefonicamente con al Dr. Jack Rose al telefono (502) \$27.6500. Favor de devolver el cuestionario debidamente contestado en el sobre pre-dirigido ue le incluimos, e no más tardar de dos semanes después de recibirio. Los resultados e la encuesta le serán enviados próximamente.

Espero con placer anticipado recibir su contestación.

Muchas gracias por su participación.

Sinceramente

Dr. Casale Osborne Jr., Director and International Policy Research Center for Public

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Conocimientos y destrezas Sección I:

como gerente de administración p. ........... ¿cuán importante es mantenerse informado de lo siguiente? (Favor de draular el número correspondiente) 1. Como gerente de administración p.

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4	4	4	4	4	4	4	4	<b>8</b> 4	4	4	4
a. Patrones eleccionarios 4 3 2 1		<ul> <li>Legisladores y sus puntos de vista</li> </ul>	<ul> <li>d. Ejecutivos electos y sus puntos de vista</li> </ul>	e. Candidatos legislativos y sus puntos de vista	f. Candidatos ejecutivos y sus puntos de vista	g. Politicas específicas, puntos de disputa en la educación, desarrollo económico y ambiental	h. Subvención concedida por el Gobierno Federal (Federal Grants)	<ol> <li>Asuntos exteriores de relevancia a los Estados Unidos 4</li> </ol>	<ol> <li>Relaciones oberero-patronales en el Sector Público</li> </ol>	k. Puntos de vista de grupos minoritarios	<ol> <li>Desarrollo general dentro de la profesión de gerencia de administración pública</li> </ol>

expresados respecto a los gerentes de administración pública como profesionales. Favor de indicar hasta que punto usted está de acuerdo o en desacuerdo en cada uno de los (Favor de circular el número A continuación encontrará algunos comentarios comentarios. correspondiente)

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A peser de su educación los		
gorontes núblicos necesitan		
ediostramientos veducación		
en edministración Pública.	4	8

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b. Los gerentes públicos deben estar al tanto del desarrollo diario de la administración Pública. Pregunta 2 continua en la siguiente página

Página 86

Muy en 8 က acuerdo Muy de perte....er a una o más organizaciones profesionales que atañen a la administración Pública.

especializados que se ofrecen frecuentemente como parte de seminarios gerenciales. Indique hasta que extremo usted cree que el adiestramiento en estas áreas contribuyen a su desarrollo como gerente público. (Favor de circular A continuación detallamos algunos tópicos ź el numero correspondiente)

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<ul> <li>a. Confianza en sus ejecutorias (Assertiveness)</li> </ul>		Español comercial	Manejo de tensiones	Seguridad al presentarse	Imagen profesional	Escribir reportes y propuestas 4	Lectura efectiva	i. Escritura de cartas y	memorandums	i. Técnicas de negociación	k. Estrategias de relaciones	obrero-patronales
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Actualmente, los programas de adiestramiento orientados hacia los gerentes públicos incluyen objetivos específicos. A continuación, le detallamos algunos de estos objetivos. En su opinión, indique la relevancia de estos objetivos para el gerente público. (Favor de circular el numero correspondiente) 4

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Ç.	relevante	83	8	8	8	4 3 2
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Z:A	relevante	4	4	4	4	4
	•	a. Realzar la conciencia personal y hacia los demás	b. Examinar el uso del tiempo gerencial	c. Aumentar el disernimiento sobre la conducta gerencial y su efecto sobre los demás	d. Identificar la necesidad del desarrollo del empleado y de la organización patronal	e. Aumentar el entendimiento de los diferentes estilos de liderazgo

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9	f. Analizar los co os de comunicación relativos a	la efectividad del liderazgo

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comunicación relativos a la efectividad del liderazgo	g. Comprender cuando la toma de decisiones debe llevarse	a cabo en grupos -o- por concenso

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h. Ayudar a entender la necesidad de identificar criterios para establecer metas4	

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i. Visualizar la necesidad del establecimiento de objetivos	j. L'esarrollar ética profesional relacionados con las prácticas gerenciales

relevante

relevante

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gerenciales	k. Comprender los factores que contribuyen a una atmósfera de motivación personal

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l. Desarrollar enfoques que integran la vida cotichana	con las estrateglas profesionales	m Otros objetivos

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T.	entrenamiento y educación gerencial para los empleados?
Fomenta su supervisor	entrenamiento y educacion gerencial para los emplead
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Ninguno de	ellos		•	7
Todos allos			•	4
	5. Se motivan las personas que	trabajan con usted a buscar	adiestramiento y educacion	gerencial?

comentarios referente al trabajo efectuado por las agencias gubernamentales de los Estados Unidos, indique hasta que punto usted está de acuerdo o en desacuerdo en cada uno de los A continuación le sometemos algunos casos. (Favor de circular el número correspondiente) 7

May en Lescuerdo	3 2 1	4 3 2 1
May de acuerdo	Las agencias gubernamentales deben proveer a sus clientes servicios de calidad.	Los clientes de las agencias gubernamentales no están satisfechos con los servicios que se les ofrecen.

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Agencias gubernamentale deberian proveer igualdad	de servicios tanto a mujeres como a minorias
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e. Los principios democráticos no son aplicados cuando se re- fiara a los empleados de las	agencias gubernamentales.

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s ciudadanos no conocen la	complejidad que existe en la	oma de decisiones en las	agencias gubernamentales.
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El sistema de mérito en el	servicio público pierde	importancia ante ias	iniidencias politicas que dotorminon lo monoré	develimmen sa manera do seignor mosiciones
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### Sección II: Actividades Profesionales

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En los últimos dos años, ¿Cuántas actividades deducación y entrenamiento gerencial ha recibidasted? 11.

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I ntrenamiento en administración

Si usted no ha concluido o participado en un programa de entrenamiento en administración, pase a la Seccion IV.

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Gobierno municipal	Gobierno del Distrito	Gobierno Estatal
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e. Privado

f. Programa Académico Universitario

13. A continuación enumeramos algunos de los tópicos ofrecidos más frecuentemente en los talleres de entrenamiento administrativos. Favor de indicar hasta que grado usted cree que el enfrenamiento en estas áreas puede contribuir a su desarrollo como administrador público. (Favor de circular el número correspondiente)

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de empleo	4	3	.7	-
. Administración de finanzas	288	•	(	•
y planificación	4	က	N	-
Información sobre computa-	ta-	•	(	•
doras y su uso en la oficina	ia 4	3	N	_
Administración de relaciones	ones	•	(	,
de trabajo	4	က	N	_
Administración bajo un			-	,
sistema de mérito	4	က	2	_
Motivación	4	က	8	_
Desenvolvimiento gerencial	cial 4	က	8	_
Diniffación cetrategica	4	۲.	8	_
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	Favor de indicar con que fromoncia ha utilizado nated lo	aprendido durante este programa de entrenamiento.
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	Favor de indicar de cuanta	utilidad fue para usted el	material de lectura y referencia	que recibió durante el	entrenamiento.

De Mucha	Importancia		4
	6. ¿Que tan valioso fuce d	entrenamiento para incre-	mentar su efectividad?

De Ninguas Importancia

mentar su efectividad? 4 3 2

17. ¿Cuál fue el último año en que usted participó en un programa educativo o de entrenamiento?

18. Como supervisor, ¿cuáles de los siguientes enfoques sigue usted ahora que no practicaba antes de participar en su programa de entrenamiento?

a. Mantener mejores relaciones laborales
b. Establecer mejores metas de grupo
c. Ejercer mejor manejo de su tiempo
d. Ser más asertivo
e. Ser más positivo
f. No cambio
g. Otro: (Especifique)

19. En su opinión, ¿qué otras áreas de entrenamiento deberían ser incluidas en un programa de adiestramiento gerencial?

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Sección IV: Educación en administración Si usted no posee un grado en administración <u>pase a la</u> Seccion<u>y</u>. 20. La siguiente lista contiene algunas áreas de estudio que han sido incluídas en los programas de grado en Administración Pública. ¿Hasta que punto piensa usted que cada una de esta a areas es necesaria e importante en su trabajo como administrador público? (Favor de circular el número correspondiente)

a. Relaciones interpersonales y conducta organizacional 4 3 2 1 b. Conocimiento de instituciones políticas y procedimientos del 3 2 1 gobierno estatal c. Análisis estadístico

	3	Ĭ	No Importante	3
mación utilización		c		
igativa	<b>d</b> .	4		_
para evaluación de programas	- C-7	3		_
f. Operaciones presupuestarias y administración financiera		8		٠,
g. Administración de personal	-4	~ ~	8	
h. Leyes administrativas y asuntos legales	-	m	83	1
i. Relaciones públicas y comunicaciones	₹	ຕ	83	1
j. Análísis de reglamentos	4	es es	83	1

21. En su opinión, ¿qué otras áreas de estudio s deberían incluir en el programa de maestría e. Administración Pública?

#### Sección V: Empleo Actual

La información en esta sección será utilizada par categorizar los administradores en una variedad d formas para analizar las semejanzas y diferencia del contenido y contexto del trabajo.

- 22. Indique el número de empleados que usica supervisa directamente o sea, solo aquello empleados inmediatamente por debajo de usteren el esquema organizacional.
- 23. Indique el número total de empleados de l'cuales es usted responsable. (incluya a amt empleados directa e indirectamente supervisados por medide gerentes subordinados).
- 24. ¿Cuántos niveles hay entre usted y la persona dimás alto puesto en su agencia? (\$\int \text{structed es } \) persona de más alto puesto escriba X. Si usted reporta esa persona escriba 0 ya que usted se reporta directament a la persona de más alto puesto, si su supervisor reporta a persona de más alto puesto escriba 1, y así sucesivament, hacia abajo de la organización.)

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¿Cuánt reles hay debajo del suyo, hasta el nivel i imer supervisor en línea o su equivalence? (Siustedes el primer supervisor en línea de su agencia escriba X. Si el primer supervisor en línea se reporta directo a usted escriba 0. Si hay un nivel de administración entre usted y el supervisor escriba 1, y así sucesivamente.)

26. ¿Cuánta discreción existe en su empleo en comparación con empleos previos? (Favor de circular el número correspondiente)

Ninguna Discrection	က	3 2 1	4 3 2 1	3 2 1	én . 4 3 2 1
Total Discreeding	a. Libertad para actuar inde- pendientemente de su supervisor	<ul> <li>b. Libertad para para fijar sus propios objetivos y metas</li> <li>4</li> </ul>	<ul> <li>c. Libertad para escojer los métodos para alcanzar objetivos/metas</li> </ul>	d Libertad para escojer el orden en el cual se elecutan las diferentes aréas del trabajo 4	e Libertad para escojer con guién usted trata en el desempeno de sus funciones

27 Favor de indicar quienes de las siguientes personas son masculinos o femeninos en su institución presente.

Femeniao

Masculino

8	83	83			
a. Su supervisor inmediato	b. El colega quien más le ha ayudado en posición actual	c. La persona que le precedió en su posición	d. ¿Cuántos colegas en su sección de trabajo actual son femeninos y cuantos masculinos?	e. ¿Cuántos de sus sub- ordinados inmediatos son son masculinos y cuantos femeninos?	f. ¿Otras personas con el mismo fitulo que usted en su organizacion?

28. ¿Cuáles de las siguientes mejor describe la unidad o unidades de trabajo que son su responsabilidad?

Orientada a data y documentación Orientada a servicio y personas Orientada a producción y medijinaria	Citemana a production y magazine
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a. Administrativo, profesional, técnico

Clerical, maquinaría de oficina,

c. Supervisión, administrativo d. Servicio, mantenimiento, agrícola, construcción

e. \_\_\_\_\_lnvestigativo, protección. hacer cumplir las leyes

. Cuál es su salario anual actual en la milésima del dolar más aproximada?

<ol> <li>Indole de su puesto actual:</li> </ol>	Official electo	Nombramiento político	Empleado público de carrera	Otro (especifique)
Indole de	В.	ا	ن	ġ.
31.				

### Sección VI: Información Demográfica

32. Su más alto nivel de educación? \_\_\_

33. ¿Favor de indicar todos los grados de bachiller y maestria que ha obtenido en Administración Pública.

34. ¿Qué grado universitario específico y/o cúrso/entrenamiento ha obtenido usted en administración pública..

a. BA b. MAP c. Ph. D/DPA d. CPM Graduado e. Otro (especifique)

35. Género

0	Blanco Afro: Americano	Hispano	Americano Nativo	Asiatico Otro (especifique)
36. Origen étnico	83.4	o o	  -  -	نون

#### 37. Fecha de nacimiento



38. Número de años en el servicio público?

39. l'avor de usar el cuadro de abajo para describir su historial de empleo a través de los últimos cinco (5) cambios en posición en el servicio

cinco (5) cambios en posición en el servicio público, empezando con el más reciente. (5! usted ha tenido menos de cinco (5) cambios, indiquelo).

Número Año
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El Centro de Estudios Sobre Administración Pública y Politica Internacional de KENTUCKY STATE UNIVERSITY le agradece encarcidamente el que haya tomado de su valioso tiempo para contestar este cuestionario.

La información obtenida de este sondeo proveerá a los colegios y universidades y los gobiernos estatales los medios para continuar ofreciendo educación y adiestramiento de la más alta calidad en el area de la administración pública.

Página 89



	List of variables on the active SPSS <sup>X</sup> fi	ie
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	2 NOT VERY IMPORTANT		
	3 IMPORTANT		
	4 VERY IMPORTANT		
	5 NOT APPLICABLE	•	
V1J	PUBLIC SECTOR LABOR REL.	11	
	Print Format: F1		
	Write Format: F1		
0	Missing Values: 9 Value Label		
U	Africe caper		
	1 NOT IMPORTANT		
	2 NOT VERY IMPORTANT	•	
	3 IMPORTANT		
	4 VERY IMPORTANT		
	5 NOT APPLICABLE		
V1K	MINORITY GRPS & VIEWS	12	2
	Print Format: F1		
	Write Format: F1		
_	Hissing Values: 9		
0	Value Label		
	1 NOT IMPORTANT		
	2 NOT VERY IMPORTANT		
	3 IMPORTANT 4 VERY IMPORTANT		
	5 NOT APPLICABLE		
	2 MOI MELLIAMORE		

NOT IMPORTANT



V1L	DEV. IN PROF. OF PA		13
	Print Format: F1 Write Format: F1		
	Write format: Fr Missing Values: 9		
0	Value Label		
•			
	1 NOT IMPORTANT		
	2 NOT VERY IMPORTANT		
	3 IMPORTANT		
	4 VERY IMPORYANT 5 NOT APPLICABLE		
	5 NOT APPLICABLE		
VZA	NEED TRAINING IN PA		14
·	Print Format: F1		
	Write Format: F1		
	Missing Values: 9		
0	Value: Label		
	1 STRONGLY DISAGREE		
	2 SONEWHAT DISAGREE		
	3 SOMEWHAT AGREE		
	4 STRONGLY AGREE		
	manda a am 14 600 mmmater - Prisio		15
V2B	FAMILIAR W/CURRENT DEVS Print Format: F1		
	Write Format: F1		
	Missing Values: 9		•
0	Value Label		
	a prover w plakener	•	
	1 STRONGLY DISAGREE 2 SOMEWHAT DISAGREE		
	3 SOMEWHAT AGREE		
	4 STRONGLY AGREE		
			16
V2C	BELONG TO PROF. ORGS.		
	Print Format: F1 Write Format: F1		
	Missing Values: 9		
0	Value Label		
•			
	1 STRONGLY DISAGREE		
	2 SOMEWHAT DISAGREE 3 SOMEWHAT AGREE		
	4 STRONGLY AGREE		
			17
V3A	ASSERTIVENESS		17
	Print Format: F1		
	Write Format: F1		
•	Missing Values: 9 Value Label		
0	Agrice rener		
	1 LITTLE EXTENT		
	2 MILD EXTENT		
	3 STRONG_EXTENT		
	4 GREAT EXTENT		
	5 NOT APPLICABLE		
V3B	TEAM BUILDING		1
4.54	Print Format: F1		
	Write Format: F1		
	Missing Values: 9		
0	Value Label		
	1 LITTLE EXTENT		
	2 MILD EXTENT		
	3 STRONG EXTENT		
	4 GREAT EXTENT		
	5 NOT APPLICABLE		

<b>V3C</b>	BUSINESS ENGLISH Print Format: F1 Write Format: F1 Missing Values: 9	19 ·
0	Value Label	
	1 LITTLE EXTENT 2 MILD EXTENT 3 STRONG EXTENT 4 GREAT EXTENT 5 NOT APPLICABLE	
<b>V3</b> 0	STRESS MANAGEMENT Print Formet: F1 Write Formet: F1 Nissing Values: 9	20
0	Value Label	
	1 LITTLE EXTENT 2 MILD EXTENT 3 STRONG EXTENT 4 GREAT EXTENT 5 NOT APPLICABLE	24
V3E	PRESENTATION SKILLS Print Format: F1 Write Format: F1	21
0	Missing Values: 9 Value Label	
•	1 LITTLE EXTENT 2 MILD EXTENT 3 STRONG EXTENT 4 GREAT EXTENT 5 NOT APPLICABLE	
V3F	PROFESSIONAL IMAGE Print Format: F1 Write Format: F1	22
	Missing Values: 9	
0	Value Label	
	1 LITTLE EXTENT 2 MILD EXTENT 3 STRONG EXTENT 4 GREAT EXTENT 5 NOT APPLICABLE	
<b>V3</b> G	WRITING REPORTS & PROPS Print Format: F1 Write Format: F1	23
	Missing Values: 9	
0	Value Label	
	1 LITTLE EXTENT 2 MILD EXTENT 3 STRONG EXTENT 4 GREAT EXTENT 5 NOT APPLICABLE	
<b>V3</b> H	READING EFFECTIVENESS Print Format: F1 Write Format: F1	2
	Missing Values: 9	
0	1 LITTLE EXTENT	
	2 MILD EXTENT	•
	3 STRONG EXTENT 4 GREAT EXTENT	



<b>V3</b> I	Hissing verness.	25
0	Value Label  1 LITTLE EXTENT 2 MILD EXTENT 3 STRONG EXTENT 4 GREAT EXTENT 5 NOT APPLICABLE	
V3J	NEGOTIATION TECHS Print Formet: F1 Write Formet: F1	26
0	Missing Values: 9 Value Label	
	1 LITTLE EXTENT 2 MILD EXTENT 3 STRONG EXTENT 4 GREAT EXTENT 5 NOT APPLICABLE	
V3K	LABOR RELATION STRATS Print Format: F1 Write Format: F1	27
0	Hissing Values: 9 Value Label	
	1 LITTLE EXTENT 2 MILD EXTENT 3 STRONG EXTENT 4 GREAT EXTENT 5 NOT APPLICABLE	
V4A	ENHANCE AWARENESS Print Format: F1 Write Format: F1	28
0	Missing Values: 9 Value Label	
	1 NOT RELEVANT 2 SOMEWHAT NOT RELEVANT 3 SOMEWHAT RELEVANT 4 HIGHLY RELEVANT	
V4B	USE OF MANAGERIAL TIME Print Format: F1 Write Format: F1	29
0	Missing Values: 9 Value Label	
•	1 NOT RELEVANT 2 SOMEWHAT NOT RELEVANT 3 SOMEWHAT RELEVANT 4 HIGHLY RELEVANT	
v4C	INCREASE INSIGHT Print Format: F1 Write Format: F1	30
0	Missing Values: 9 Value Label	
-	1 NOT RELEVANT 2 SOMEWHAT NOT RELEVANT 3 SOMEWHAT RELEVANT	

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V4D	ID NEED FOR ORG DEV Print Format: F1	<b>31</b>
	Write Format: F1	
0	Hissing Values: 9 Value Label	
	1 NOT RELEVANT 2 SOMEWHAT NOT RELEVANT	
	3 SOMEWHAT RELEVANT	
	4 HIGHLY RELEVANT	
V4E	> UNDERSTANDING OF LEAD. STYLES Print Format: F1	32
	Write Format: F1	
	Missing Values: 9	
0	Value Label	
	1 NOT RELEVANT 2 SOMEWHAT NOT RELEVANT	
	3 SCHEWHAT RELEVANT	
	4 HIGHLY RELEVANT	
V4F	EXAM COMM CONCEPTS Print Format: F1	33
	Write Format: F1	
_	Missing Values: 9	
0	Value Label	
	1 NOT RELEVANT	
	2 SOMEWHAT NOT RELEVANT 3 SOMEWHAT RELEVANT	
	4 HIGHLY RELEVANT	
V4G	UNDERSTAND WHEN GROUP DM IS APPROP	34
	Print Format: F1 Write Format: F1	•
	Missing Values: 9	
0	Value Label	
	1 NOT RELEVANT 2 SOMEWHAT NOT RELEVANT	
	3 SOMEWHAT RELEVANT	
	4 HIGHLY RELEVANT	
V4H	NEED CRITERIA FOR GOALS Print Format: F1	35
	Write Format: F1	
	Missing Values: 9	
0	Value Label	
	1 NOT RELEVANT 2 SOMEWHAT NOT RELEVANT	
	3 SOMEWHAT RELEVANT	
	4 HIGHLY RELEVANT	
<b>V4</b> I	NEED FOR OBJECTIVES Print Format: F1	36
	Write Format: F1	
	Missing Values: 9	
0	Value Label	
	1 HOT RELEVANT 2 SOMEWHAT NOT RELEVANT	
	3 SOMEWHAT RELEVANT	
	4 HIGHLY RELEVANT	



<b>V4J</b>	DEV. ETHICAL STDRDS Print Format: Fi Write Format: Fi Missing Values: 9 Value Label	37
	1 NUT RELEVANT 2 SOMEWHAT NOT RELEVANT 3 SOMEWHAT RELEVANT 4 HIGHLY RELEVANT	
V4K	FACTORS FOR SELF MOTIV Print Format: F1 Write Format: F1 Missing Values: 9	38
0	Value Label	
	1 NOT RELEVANT 2 SOMEWHAT NOT RELEVANT 3 SOMEWHAT RELEVANT 4 HIGHLY RELEVANT	
V4L	INTEGRATING CAREER & LIFE Print Format: F1 Write Format: F1 Missing Values: 9	39
0	Value Label -	
	1 NOT RELEVANT 2 SOMEWHAT NOT RELEVANT 3 SOMEWHAT RELEVANT 4 HIGHLY RELEVANT	
V4M	OTHER OBJECTIVES Print Format: F1 Write Format: F1	40
0	Missing Values: 9 Value Label	
	1 NOT RELEVANT 2 SOMEWHAT NOT RELEVANT 3 SOMEWHAT RELEVANT 4 HIGHLY RELEVANT	
V5	SUPER. ENCOURAGE TRAIN Print Format: F1 Write Format: F1 Missing Values: 9	41
0	Value Label	
	1 NEVER 2 SOMETIMES 3 OFTEN 4 ALWAYS	
<b>V</b> 6	PEERS PURSUE TRAIN Print Format: F1 Write Format: F1 Missing Values: 9	47
0	Value Label	
	1 NONE OF THEM 2 FEW OF THEM 3 MANY OF THEM 4 ALL OF THEM	

<b>V7A</b>	GOVT PROVIDE CHALITY SERV Print Format: F5.2 Write Format: F5.2 Missing Values: 9.00	<b>43</b>
0	Value Label	
	1.00 STRONGLY DISAGREE	
	2.00 SONEWHAT DISAGREE 3.00 SONEWHAT AGREE	•
	3.00 SOMEWHAT AGREE 4.00 STRONGLY AGREE	
V7B	CLIENTS R NOT SATISFIED	. 44
	Print Format: F5.2	
	Write Format: F5.2 Missing Values: 9.00	
0	Value Label	
	1.00 STRONGLY DISAGREE	
	2.00 SOMEWHAT DISAGREE 3.00 SOMEWHAT AGREE	
	4.00 STRONGLY AGREE	
V7C	AGENCIES PROVIDE EQUAL TREAT	45
	Print Format: F5.2 Write Format: F5.2	
	Missing Values: 9.00	
0	Value Lahel	
	1.00 STRONGLY DISAGREE	
	2.00 SOMEWHAT DISAGREE 3.00 SOMEWHAT AGREE	
	4.00 STRONGLY AGREE	
V70	POLITICAL PULL IMPORT	46
	Print Format: F5.2 Write Format: F5.2	
	Hissing Values: 9.00	
0	Value Label	
	1.00 STRONGLY DISAGREE	
	2.00 SOMEWHAT DISAGREE 3.00 SOMEWHAT AGREE	
	4.00 STRONGLY AGREE	
V7E	DEMO PRINP. CANNOT BE APPLIED	47
	Print Format: F5.2 Write Format: F5.2	
	Missing Values: 9.00	
0	Value Label	
	1.00 CTRONGLY DISAGREE 2.00 SUMEWHAT DISAGREE	
	2.00 SUMEWHAT DISAGREE 3.00 SOMEWHAT AGREE	
	4.00 STRONGLY AGREE	
V7F	OFFS. SHLD CARE PUBLIC OP	41
	Print Format: F5.2 Write Format: F5.2	
	Hissing Values: 9.00	
0	Value Label	
	1.00 STRONGLY DISAGREE 2.00 SOMEWHAT DISAGREE	
	2.00 SOMEWHAT DISAGREE 3.00 SOMEWHAT AGREE	
	4.00 STRONGLY AGREE	

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<b>V7</b> G	CITIZENS NOT KNOWLEDGE Print Format: F5.2 Write Format: F5.2 Missing Values: 9.00	<b>49</b>
0	Value Label	
	1.00 STRONGLY DISAGREE 2.00 SONEWHAT DISAGREE	
	3.00 SCHEWHAT AGREE 4.00 STRONGLY AGREE	
V7H	OFFS. RESPONSIVENESS	50
	Print Format: F5.2 Write Format: F5.2	
	Missing Values: 9.00	
0	Value Label	
	1.00 STRONGLY DISAGREE 2.00 SOMEWHAT DISAGREE	
	3.00 SOMEWHAT AGREE	
	4.00 STRONGLY AGREE	
<b>V7</b> I	HERIT SYS IS POLITICAL	51
	Print Format: F5.2 Write Format: F5.2	
	Missing Values: 9.00	
0	Value Label	•
	1.00 STRONGLY DISAGREE	
•	2.00 SOMEWHAT DISAGREE 3.00 SOMEWHAT AGREE	
	4.00 STRONGLY AGREE	
V8	# ASSOC/SOC BELONG TO	52
	Print Format: F2	
	Write Format: F2 Missing Values: 99	
V9	# JOURNALS TAKEN	53
• • •	Print Format: F2	
	Write Format: F2	
	Missing Values: 99	
V10	# CONFS ATTENDED	<b>54</b>
	Print Format: F2 Write Format: F2	
	Missing Values: 99	
V11	# ELECTIVE COURSES	55
	Print Format: F2	
	Write Format: F2	
	Missing Values: 99	
V12	SOURCE OF TRAIN Print Format: F1	56
	Write Format: F1	
	Missing Values: 9	
0	Value Label	
	1 CITY GOVERNMENT	
	2 COUNTY GOVERNMENT 3 STATE GOVERNMENT	
	4 FEDERAL GOVERNMENT	
	5 PRIVATE	
	6 UNIVERSITY ACADEMIC PROGRAM	

<b>V13A</b>	UNDERSTANDING CONFLICT Print Format: F1 Unite Format: F1 Hissing Values: 9	57
0	Value Label	
	1 LITTLE EXTENT 2 MILD EXTENT 3 STRONG EXTENT 4 GREAT EXTENT 5 NOT APPLICABLE	•
	5 NOT APPLICABLE	
V138 0	PROBLEM SOLVING Print Format: F1 Write Format: F1 Missing Values: 9 Value Label	58
U	value Labet	
	1 LITTLE EXTENT 2 MILD EXTENT 3 STRONG EXTENT 4 GREAT EXTENT 5 NOT APPLICABLE	
V13c	DISCIPLINE	59
	Print Format: F1 Write Format: F1	
0	Missing Values: 9 Value Label	
•	1 LITTLE EXTENT 2 MILD EXTENT 3 STRONG EXTENT 4 GREAT EXTENT 5 NOT APPLICABLE.	
V130	EEO	60
	Print Format: F1 Write Format: F1	
	Missing Values: 9	
0	Value Label	
	1 LITTLE EXTENT 2 MILD EXTENT 3 STRONG EXTENT 4 GREAT EXTENT 5 NOT APPLICABLE	
V13E	FIN. HGMT.	61
	Print Format: F1 Write Format: F1	
0	Missing Values: 9 Value Label	
	1 LITTLE EXTENT 2 MILD EXTENT 3 STRONG EXTENT 4 GREAT EXTENT 5 NOT APPLICABLE	
V13F	COMP. INFO & OFF APPS Print Format: F1	62
	Write Format: F1 Missing Values: 9	
0	Value Label	
	1 LITTLE EXTENT 2 MILD EXTENT 3 STRONG EXTENT 4 GREAT EXTENT 5 NOT APPLICABLE	

V13G	WORK RELATIONS MGMMT	63
	Print Format: F1	•
	Write Format: F1 Missing Values: 9	
0	Missing values: 7 Value Label	
•	14100	
	1 LITTLE EXTENT	
	2 MILD EXTENT	
	3 STRONG EXTENT	
	4 GREAT EXTENT	
	5 NOT APPLICABLE	
V13H	MANAGING UNDER MERIT SYS	64
	Print Format: F1	
	Write Format: F1	
_	Missing Values: 9	
0	Value Label	•
	1 LITTLE EXTENT	
	2 MILD EXTENT	
	3 STRONG EXTENT	
	4 GREAT EXTENT	
	5 NOT APPLICABLE	
V131	MOTIVATION	65
	Print Format: F1	
	Write Format: F1	
^	Missing Values: 9	
0	Value Label	
	1 LITTLE EXTENT	·
	2 MILD EXTENT	
	3 STRONG EXTENT	
	4 GREAT EXTENT 5 NOT APPLICABLE	
	5 NOT APPLICABLE	
V13J	PERFORMANCE MGMNT	`66
	Print Format: F1	
	Write Format: F1	
0	Missing Values: 9 Value Label	
U	Value Label	
	1 LITTLE EXTENT	
	2 MILD EXTENT	
	· 3 STRONG EXTENT	
	4 GREAT EXTENT 5 NOT APPLICABLE	
	5 NUI APPLICABLE	
V13K	STRATEGIC PLANNING	67
	Print Format: F1	
	Write Format: F1	
	Missing Values: 9	
0	Value Label	
	1 CITTLE EXTENT	
	2 MILD EXTENT	
	3 STRONG EXTENT	
	4 GREAT EXTENT 5 NOT APPLICABLE	
	5 NOT APPLICABLE	
V14	HOW OFTEN USEED TRAIN	68
	Print Format: F1	
	Write Format: F1	
	Hissing Values: 9	
0	Value Labei	
	1 NEVER	
	2 SOMETIMES	
	3 OFTEN	
	4 VERY OFTEN	
	& NOT BODITOSDIC	

	USEFULNESS OF REF MATERIAL	69
V15	Print Format: F1	•
	Write Format: F1 Missing Values: 9	
0	Value Label	
	1 NEVER USEFUL	
	2 SONET INES USEFUL 3 USEFUL	
	3 USEFUL 4 VERY USEFUL	
	5 NOT APPLICABLE	
V16	HOW TRAIN > EFFECTIVENESS	70
	Print Format: F1 Urite Format: F1	
	Missing Values: 9	
0	Value Label	
	1 NOT VALUABLE	
	2 SONEWHAT NOT VALUALBE 3 SONEWHAT VALUABLE	
	4 VERY VALUABLE	
	S NOT APPLICABLE	71
V17	YEAR LAST TRAINED	, ,
	Print Format: F2 Write Format: F2	
	Missing Values: 99	
V18A	BETTER WORK RELATIONS	72
	Print format: F1 Write Format: F1	
	Missing Values: 9	
V188	BETTER TEAM GOALS	73
	Print Format: F1	
	Write Format: F1 Missing Values: 9	
V18C	BETTER TIME MGMNT	74
	Print Format: F1	
	Write Format: F1 Missing Values: 9	
V180	MORE ASSERTIVE	75
7100	Print Format: F1	
	Unite Format: F1 Missing Values: 9	•
V40E	MORE POSITIVE	76
V18E	Print Format: F1	
	Write Format: F1	
	Missing Values: 9	77
V18F	NO CHANGE	•••
	Print Format: F1 Write Format: F1	
	Missing Values: 9	
V18G	OTHER CHANGES	78
	Print Format: F1 Write Format: F1	
	Write rormat: F1 Missing Values: 9	
V19	OTHER AREAS OF TRAIN	79
	Print Format: F1	
	Write Format: F1 Missing Values: 9	
0	Value Label	
	1 RESPONSE GIVEN	
	5 NOT APPLICABLE 9 M NO RESPONSE	
	A 63 100 100 100 100 100 100 100 100 100 10	

VZOA	ORG. BEHAVIOR	80
	Print Format: F1	•
	Write Format: F1 Missing Values: 9	
0	Value Label	
	1 NOT IMPORTANT	
	2 NOT VERY IMPORTANT 3 IMPORTANT	•
	3 IMPORTANT 4 VERY IMPORTANT	
	5 NOT APPLICABLE	
V208	VIIO II FROT OF ROLL HAT	81
4200	KNOWLEDGE OF POL INST Print Format: F1	0.
	Write Format: F1	
	Missing Values: 9	
0	Value Label	
	1 NOT IMPORTANT	
	2 NOT VERY IMPORTANT	
	3 IMPORTANT	
	4 VERY IMPORTANT	
	5 NOT APPLICABLE	
V20C	STATISTICAL ANA	82
	Print Format: F1	•
	Write Format: F1 Missing Values: 9	
0	Value Label	
	1 NOT IMPORTANT	
	2 NOT VERY IMPORTANT	
	3 IMPORTANT	
	4 VERY IMPORTANT	
	5 NOT APPLICABLE	
V200	MIS & COMPUTER UTIL	83
	Print Formet: F1	
	Write Format: F1	
0	Missing Values: 9 Value Label	
	1 NOT IMPORTANT	
	2 NOT VERY IMPORTANT 3 IMPORTANT	
	3 IMPORTANT 4 VERY IMPORTANT	
	5 NOT APPLICABLE	
V20€	DROODAY FILAI	•
VZUE	PROGRAM EVAL Print Format: F1	84
	Write Format: F1	
	Missing Values: 9	
0	Value Label	
	1 NOT IMPORTANT	
	2 NOT VERY IMPORTANT	
	3 IMPORTANT	
	4 VERY IMPORTANT	
	5 NOT APPLICABLE	
V20F	BUDGET OPERATIONS	85
	Print Format: F1	
	Write Format: F1	
0	Missing Values: 9 . Value Label	
-		
	1 NOT IMPORTANT	
	2 NOT VERY IMPORTANT 3 IMPORTANT	
	4 VERY IMPORTANT	
	5 NOT APPLICABLE	

<b>V20G</b>	PERSONNEL MGPMT Print Format: F1 Write Format: F1 Missing Values: 9	<b>86</b>
0	Value Label	
	1 NOT IMPORTANT 2 NOT VERY IMPORTANT 3 IMPORTANT 4 VERY IMPORTANT 5 NOT APPLICABLE	
V20H	ADMN LAW & LEGAL ISSUES Print Format: F1 Write Format: F1 Hissing Values: 9	87
0	Value Label	
	1 NOT IMPORTANT 2 NOT VERY IMPORTANT 3 IMPORTANT 4 VERY IMPORTANT 5 NOT APPLICABLE	
V201	PUBLIC RELATIONS Print Format: F1 Write Format: F1	88
0	Missing Values: 9 Value Label	
	1 NOT IMPORTANT 2 NOT VERY IMPORTANT 3 IMPORTANT 4 VERY IMPORTANT 5 NOT APPLICABLE	
V20J	POLICY ANALYSIS Print Format: F1 Write Format: F1	89
0	Missing Values: 9 Value Label	
_	1 NOT IMPORTANT 2 NOT VERY IMPORTANT 3 IMPORTANT 4 VERY IMPORTANT 5 NOT APPLICABLE	
V21	OTHER FIELDS OF KNOWLEDGE Print Format: F1 Write Format: F1	90
0	Missing Values: 9 Value Label	
	1 RESPONSE GIVEN 5 NOT APPLICABLE 9 M NO RESPONSE	
V22	# REPORT DIR TO YOU Print Format: F2 Write Format: F2 Missing Values: 99	91
0	Value Label	
	98 98 OR MORE	
V23	TOTAL # OF EMPS Print Format: F3 Write Format: F3 Missing Values: 0, 999	<b>92</b>
0	Value Label	

```
93
          LEVELS BETWEEN U & TOP
V24
           Print Format: A2
          Write Formet: A2
           Missing Values: '99'
           Value - Label
0
              OX
                    AGNCY HEAD
              00
                    1ST DOWN
                    2ND DOWN
              01
                    SRD DOWN
              02
                    4TH DOWN
              03
              04
                    5TH DOWN
                    6TH DOWN
              05
                    7TH DOWN
               06
               07
                     8TH DOWN
                     9TH DOWN
               08
                     10TH DOWN
               09
                     11TH DOWN
               10
                     12TH DOWN
               11
                     13TH DOWN
               12
                     14TH DOWN
               13
  V25
            LEVELS BELOW YOU
            Print Format: A2
            Write Format: A2
            Missing Values: '99'
            Value
                     Label
 0
                     1ST LINE SUPER
               0X
               00
                     1ST UP
                     2ND UP
               01
               02
                     3RD UP
               03
                     4TH UP
               04
05
                     5TH UP
                     6TH UP
               06
                     7TH UP
               07
                      STH UP
                      9TH UP
                09
                      10TH UP
                      11TH UP
                10
                      12TH UP
                11
                12
13
                      13TH UP
                      14TH UP
                                                                                  95
  V26A
             CAN ACT INDEPENDENTLY
             Print Format: F1
             Write Format: F1
             Missing Values: 9
                      Label
 0
             Value
                      NO DISCRETION
                      LITTLE DISCRETION
                      MODERATE DISCRETION
                 3
                      TOTAL DISCRETION
                 4
                                                                                  96
             CAN SET OWN TARGETS
   V26B
             Print Format: F1
             Write Format: F1
             Missing Values: 9
  0
             Value
                      Label
                       NO DISCRETION
                 2
                       LITTLE DISCRETION
                       MODERATE DISCRETION
                  3
                       TOTAL DISCRETION
```

<b>V26C</b>	CAN CHOOSE METHODS Print Format: F1 Write Format: F1 Missing Values: 9	<b>97</b>
0	Value Label	
	1 NO DISCRETION 2 LITTLE DISCRETION	
	3 MODERATE DISCRETION 4 TOTAL DISCRETION	
V26D	CAN ORDER PARTS OF WORK Print Format: F1	98
	Write Format: F1	
0	Missing Values: 9 Value Label	
•		
	1 NO DISCRETION 2 LITTLE DISCRETION	
	3 MODERATE DISCRETION	
	4 TOTAL DISCRETION	
V26E	CAN CHOOSE W/WHOM TO DEAL	99
	Print Format: F1 Write Format: F1	
	Missing Values: 9	
0	Value Label	
	1 NO DISCRETION	
	2 LITTLE DISCRETION 3 MODERATE DISCRETION	
	4 TOTAL DISCRETION	
V27A	IMMEDIATE SUPERVISOR	100
••••	Print Format: F1	
	Write Format: F1 Missing Values: 9	•
0	Value Label	
	1 MALE	•
	2 FEMALE	
V27B	MOST HELPFUL COLLEAGUE	101
	Print Format: F1	
	Write Format: F1 Missing Values: 9	
0	Value Label	
	1 MALE	
	2 FEMALE	
<b>V27</b> C	PERSON BEFORE YOU	102
	Print Format: F1	
	Write Format: F1 Missing Values: 9	
0	Value Label	
	1 MALE	
	2 FEMALE	
V27AM	# OF MALE COLLEAGUES	10
	Print format: F2	
	Write Format: F2 Missing Values: 99	
0	Value Label	

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V27AF	# OF FEMALE COLLEAGUES	104
	Print Format: F2	•
	Write Format: F2 Missing Values: 99	
0	Value Label	
•	VIII.00	
	98 98 OR MORE	
V27EM	# OF MALE SUBS	105
	Print Format: F2	
	Write Format: F2	
0	Missing Values: 99 Value : Label	
v	value - Labet	
	98 98 OR HORE	
V27EF	# OF FEMALE SUBS	106
<b>*</b> =***	Print Format: F2	
•	Write Cormat: F2	
_	Missing Values: 99	
0	Value Label	
	98 98 OR MORE	
V27FH	# OF MALE SAME POSITION	107
	Print Format: F2	
	Write Format: F2	
0	Missing Values: 99	
U	Value Label	
	98 98 OR MORE	
V27FF	# OF FEMALE SAME POSITION	108
	Print Format: F2	
	Write Format: F2	
0	Missing Values: 99 Value Label	
U	Value Label	
	98 98 OR MORE	
V28	TYPE WORK UNIT	109
	Print Format: F1	
	Write Format: F1	
0	Missing Values: 9 Value Label	
U	Value Labet	
	1 DATA/PAPER	
	2 PEOPLE SERVICE	
	3 MACHINE/PROD.	
V29	JOB RESPONSIBLE FOR	110
<b>12</b> ,	Print Format: F1	
	Write Format: F1	•
_	Missing Values: 9	
0	Value Label	
	1 ADMINISTRATIVE/PROF	
	2 CLERICAL, ETC.	
	3 SUPERVISORY, ETC.	
	4 SERVICE, ETC. 5 LAW ENFORCEMENT, ETC.	
	5 LAW ENFORCEMENT, ETC.	
V30	ANNUAL SALARY	111
	Print Format: F3	
	Write Format: F3	
	Missing Values: 0, 999	

112 NATURE OF APPOINTMENT **V31** Print Format: F1 Write Format: F1 Missing Values: 9 Label 0 Value ELECTED OFFICIAL 2 POLITICAL APPOINTEE MERIT SYSTEM EMPLOYEE OTHER 113 V32 LEVEL OF EDUCATION Print Format: F2 Write Format: F2 Missing Values: 99 114 **V33A** DEGREE TYPE A Print Format: F2 Write Format: F2 Missing Values: 99 0 Value Label 0 NONE BA BS 2 OTHER BACH MA 4 5 6 MS OTHER MASTERS PHD 8 DPA ED0 10 HD 11 DDS-DMD 12 JD OTHER 13 V338 DEGREE TYPE B 115 Print Format: F2 Write Format: F2 Missing Values: 99 0 Value Label NONE 0 1 BA 2 3 BS OTHER BACH 4 5 MA MS 6 OTHER MASTERS PHD 8 DPA EDD 9 10 MD 11 DDS-DMD

12

13

JD

OTHER

```
116
           DEGREE TYPE C
V33C
           Print Format: F2
Write Format: F2
           Missing Values: 99
                     Label
            Value
0
                0
                     NONE
                      BA
                1
                      BS
                2
3
4
5
6
7
                      OTHER BACH
                      MA
                      MS
                      OTHER MASTERS
                      PHD
                 8
                      DPA
                 9
                      EDD
                10
                      MD
                      DDS-DMD
                11
                12
                       JD
                13
                      OTHER
                                                                                     117
             DEGREE TYPE D
Print Formet: F2
  V330
             Write Format: F2
             Missing Values: 99
                       Label
 0
             Value
                       NONE
                  0
                       BA
                       BS
                  2345
                       OTHER BACH
                       MA
MS
                       OTHER MASTERS
                       PHD
                       DPA
                  8
                       EDD
                 10
                       MD
                 11
                        DDS-DMD
                 12
                        JD
                        OTHER
                 13
                                                                                      118
              DEGREE TYPE E
   V33E
              Print Format: F2
              Write Format: F2
              Missing Values: 99
                        Label
              Value
  0
                   0
                        NONE
                        BA
                        BS
                        OTHER BACH
                        MA
                        MS
                        OTHER MASTERS
                         PHD
                   8
                        DPA
                         EDD
                   9
                  10
                         MD
                         DDS-DMD
                  11
                  12
                         JD
                         OTHER
                   13
                                                                                        119
    V34A
               Print Format: F1
               Write Format: F1
               Missing Values: 9
                                                                                        120
    V34B
               MPA
               Print Format: F1
                Write Format: F1
                Missing Values: 9
```



<b>v34c</b>	PHD/PDA Print Format: F1 Write Format: F1 Missing Values: 9	121 ·
V34D	CPM Print Format: F1 Write Format: F1 Hissing Values: 9	<b>122</b>
V34E	OTHER Print Format: F1 Write Format: F1 Missing Values: 9	123
<b>v3</b> 5	GENDER Print Format: F1 Write Format: F1 Hissing Values: 9 Value - Label	124
	1 MALE 2 FEMALE	
V36	ETHNICITY Print Format: F1 Write Format: F1 Missing Values: 9	125
	Value Label  1 WHITE 2 AFRICAN-AMERICAN 3 HISPANIC 4 NATIVE AMERICAN 5 ASIAN OR PACIFIC ISLANDER 6 OTHER	
V37N	BIRTH MONTH Print Format: F2 Write Format: F2 Missing Values: 99	126
V370	BIRTH DAY Print Format: F2 Write Format: F2 Missing Values: 99	127
<b>V37</b> Y	BIRTH YEAR Print Format: F2 Write Format: F2 Missing Values: 99	128
V38	YEARS OF PUBLIC SERVICE Print Format: F2 Write Format: F2 Missing Values: 99	129
V391ST	FIRST JOB CHANGE YR Print Format: F2 Write Format: F2 Missing Values: 99	130
<b>V391STCA</b>	1ST, CHANGE AGENCY? Print Format: F1 Write Format: F1 Missing Values: 9 Value Label	131
	1 YES 2 NO	



	1ST, CHANGE STATUS? Print Format: F1 Write Format: F1 Missing Values: 9 Value Label	132
	1 YES UP 2 NO CHANGE 3 YES DOWN	
V391STCF 0	1ST, CHANGE FUNCTION? Print Format: F1 Write Format: F1 Missing Values: 9 Value Label	133
	1 YES 2 NO	
V392ND	SECOND JOB CHANGE YR Print Format: F2 Urite Format: F2 Missing Values: 99	134
	2ND CHANGE AGENCY? Print Format: F1 Write Format: F1 Missing Values: 9	135
0	Value Label 1 YES 2 NO	•
V392NDCS	2ND CHANGE STATUS? Print Format: F1 Write Format: F1 Missing Values: 9 Value Label	136
	1 YES UP 2 NO CHANGE 3 YES DOWN	
<b>V392NDCF</b>	2ND CHANGE FUNCTION? Print Format: F1 Write Format: F1 Hissing Values: 9 Value Label	137
	1 YES 2 NO	
V393RD	THIRD JOB CHANGE YR Print Format: F2 Write Format: F2 Missing Values: 99	138
<b>V393RDCA</b>	3RD CHANGE AGENCY? Print Format: F1 Write Format: F1 Missing Values: 9 Value Label	139
•	1 YES 2 NO	
	3RD CHANGE STATUS? Print Format: F1 Write Format: F1 Missing Values: 9	140
0	Value Label  1 YES UP 2 NO CHANGE	REST CODY AVAILABLE

VS93RDCF 0	3RD CHANGE FUNCTION? Print Format: F1 Write Format: F1 Missing Values: 9 Value Label	141
	1 YES 2 NO	
V394TH	FOURTH JOB CHANGE YR Print Format: F2 Write Format: F2 Missing Values: 99	. 142
<b>V394THCA</b>	4TH CHANGE AGENCY? Print Format: F1 Write Format: F1 Missing Values: 9 Value Label	143
	1 YES 2 NO	
V394THCS	4TH CHANGE STATUS? Print Format: F1 Write Format: F1 Missing Values: 9 Value Label	144
	1 YES UP 2 NO CHANGE 3 YES DOWN	
<b>V394THCF</b>	4TH CHANGE FUNCTION? Print Format: F1 Write Format: F1 Missing Values: 9 Value Label	145
	1 YES 2 NO	
V395TH	FIFTH JOB CHANGE YR Print Format: F2 Write Format: F2 Missing Values: 99	
	5TH CHANGE AGENCY? Print Format: F1 Write Format: F1 Missing Values: 9 Value Label	147
0	1 YES 2 NO	·
V395THCS	5TH CHANGE STATUS Print Format: F1 Write Format: F1 Missing Values: 9 Value Label	14
	1 YES UP 2 NO CHANGE 3 YES DOWN	

149 V395THCF 5TH CHANGE FUNCTION? Print Formet: F1 Write Format: F1 Missing Values: 9 Label 0 Value YES NO 150 STATE OF EMPLOYMENT STEMP Print Format: F2 Write Format: F2 Missing Values: 99 0 Value Label ALABAMA ALASKA 2 ARIZONA **ARKANSAS** CALIFORNIA COLORADO CONNECTICUT DELAWARE DISTRICT OF COL 10 **FLORIOA** GEOGR IA 11 12 HAWAI I 13 14 15 IDAHO ILLNOIS INDIANA 16 1 OWA 17 18 KANSAS KENTUCKY LOUISIANA 19 20 21 22 MAINE MARYLAND MASSACHUSETTS 23 24 25 MICHIGAN MINNESOTA MISSISSIPPI 26 27 MISSOURI **MONTANA NEBRASKA** 28 29 NEVADA NEW HAMPSHIRE 30 NEW JERSEY 31 32 NEW MEXICO 33 34 35 NEW YORK NORTH CAROLINA NORTH DAKOTA OHIO 37 38 **OKLAHOMA** OREGON 39 PENNSYLVANIA 40 RHODE ISLAND SOUTH CAROLINA 41 42 43 SOUTH DAKOTA TENNESSEE 44 45 **TEXAS** UTAH VERMONT 46 47 VIRGINIA WASHINGTON 48 WEST VIRGINIA 49 50 WISCONSIN 51 WYOMING 52

PUERTO RICO PACIFIC ISLANDS

UNKNOWN STATE

53

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151
           RESPONSE WAVE
WAVE
           Print Format: F1
           Write Format: F1
                    Label
           Value
               0
                    FIRST MAILING
                    SECOND MAILING
               1
                    THIRD HAILING
                                                                               152
           QUESTIONNAIRE SOURCE
 QSOUR
           Print Format: F4
           Write Format: F4
0
           Value
                    Label
                    CPM UNKNOWN
            1000
                    CPM GEORGIA
            1011
            1018
                    CPH KENTUCKY
            1019
                     CPM LOUISIANA
             1034
                     CPM NORTH CAROLINA
                     CPM OKLAHOMA
             1037
             1045
                     CPM UTAH
             2003
                     BRIGHAM YOUNG
             2006
                     CANISIUS
             2009
                     CLARK ATLANTA
             2012
                     CLEVELAND STATE
             2015
                     DEPAUL
             2017
                     DUKE
             2018
                     EASTERN MICHIGAN
             2020
                     FLORIDA STATE
                     GEORGIA STATE
             2021
             2024
                     ILLINOIS TECH
             2027
                     INDIANA STATE
             2030
                     KEAN COLLEGE OF NJ
             2033
                     KENTUCKY STATE
             2036
                     MISSISSIPPI STATE
             2039
                     NORTHEASTERN
             2040
                     OHIO STATE
             2041
                     OHIO UNIVERSITY
             2042
                     SOUTHERN ILLINOIS
                     SOUTHWEST MISSOURI
             2045
             2048
                     SOUTHWEST TEXAS STATE
             2049
                     SUNY-ALBANY
                     SUFFOLK UNIVERSITY
             2051
             2054
                     TEXAS ALM
                     U. OF TEXAS @ AUSTIN
             2057
                     TRINITY UNIVERSITY
             2060
             2061
                     U. OF ARKANSAS LR
                     U. OF WISCONSIN @ MIL
             2063
             2066
                     U. OF CALIFORNIA @ BERKLEY
             2069
                     CENTRAL FLORIDA
             2070
                     U. OF COLORADO
             2072
                     UNIVERSITY OF KANSAS
                     UNIVERSITY OF MINNESOTA
             2075
             2078
                     U. OF MISSOURI @ COLUMBIA
             2081
                     U. OF NEBRASKA @ CMAHA
                     U. OF NEW HAVEN
             2084
             2087
                     U. OF NORTH CAROLINA @ CH
             2090
                     U. OF NORTH CAROLINA @ GRN
                     U. OF PITTSBURGH
             2093
                     U. OF SOUTHERN MAINE
             2096
                     UNIVERSITY OF TOLEDO
             2099
             2102
                     WICHITA STATE
                     UNKNOWN UNIVERSITY
             2999
             3001
                     ALABAMA
                     ALASKA
             3002
             3003
                     ARIZONA
             3004
                     ARKANSAS
                     CALIFORNIA
             3005
                     COLORADO
             3006
             3007
                     CONNECTICUT
             3008
                     DELAWARE
             3009
                     DISTRICT OF COL
                                             BEST COPY AVAILABLE
             3010
                     FLORIDA
             3011
                     GEOGR 1A
                     HAWAII
             3012
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IDAHO 3013 3014 ILLNOIS INDIANA 3015 10MA 3016 KANSAS 3017 KENTUCKY 3018 LOUISIANA 3019 MAINE 3020 3021 MARYLAND NASSACHUSETTS 3022 MICHIGAN 3023 3024 3025 MINNESOTA MISSISSIPPI 3026 3027 HISSOURI ANATHOM NEBRASKA 3028 NEVADA NEW HAMPSHIRE 3029 3030 3031 HEY JERSEY NEW MEXICO NEW YORK 3932 3033 NORTH CAROLINA NORTH DAKOTA 3034 3035 0110 3036 OKLAHOMA 3037 OREGON PENNSYLVANIA 3038 3039 RHODE ISLAND SOUTH CAROLINA 3040 3041 SOUTH DAKOTA TENNESSEE 3042 3043 3044 3045 TEXAS UTAH VERMONT 3046 3047 VIRGINIA 3048 3049 WASHINGTON WEST VIRGINIA WISCONSIN 3050 3051 3052 WYOMING PUERTO RICO PACIFIC ISLANDS 3053 3999 UNKONWN STATE



DEGCOMB	DEGREE COMBINATIONS Print Format: F8.2	153
	Write Format: F8.2	
•	Value Label	
	an Mark	
	.00 NONE 1.00 BA ONLY	
	1.00 BA ONLY 2.00 MPA ONLY	
	3.00 PHD/DPA ONLY	
	4.00 CPH ONLY	
	5.00 OTH. ONLY	
	6.00 BA & MPA	
	7.00 BA & PHD	
	8.00 BA & CPM	
	9.00 BA & OTH.	
	10.00 BA, MPA & PHD/DPA 11.00 BA, MPA & CPM	
	12.00 BA, MPA & OTH.	
	13.00 BA, PHD/DPA & CPM	
	14.00 BA, PHD/DPA & OTH.	
	15.00 BA PHD/DPA & CPH	
	16.00 BA PHD & OTH	
	17.00 BA CPN & OYH	
	18.00 BA MPA CPM OTH 19.00 MPA & PHD	
	20.00 HPA & CPH	
	21.00 MPA & CTH	
	22.00 MPA PHD & CPM	
	23.00 MPA PHD 4 OTH	
	24.00 MPA CPM & OTH 25.00 MPA PND CPM & OTH	
	26.00 PHD & CPM	
	27.00 PHD & OTH	
	28.00 PHD CPM & OTH	
	29.00 CPM & OTH	
	30.00 ALL CATEGORIES	
GRYRSPS		154
	Print Format: F8.2 Write Format: F8.2	
	Missing Values: 9.00	
0	Value Label	
	AA .4 / NDA	
	.00 <1-4 YRS 1.00 5-9 YRS	
	2.00 10-14 YRS	
	3.00 15-19 YRS'	•
	4.00 20-24 YRS	
	5.00 25-29 YRS	
	6.00 30-34 YRS	
	7.00 35-39 YRS	
	8.00 40 & < YRS	
V8GRPD	ASSN MEMBERSHIP	155
	Print Format: F8.2	
	Write Format: F8.2	
0	Value Label	
	.00 NONE	
	1.00 1-4	
	2.00 5-9	
	3.00 10 AND MORE	
V9GRPD	JOURNAL SUBS	156
FRACE	Print Format: F8.2	
	Write Format: F8.2	
0	Value Label	
	OO NONE	
	.00 NONE 1.00 1-4	
	2.00 5-9	
	3.00 10 AND MORE	

V10GRPD	SEMINARS ATTND Print Format: F8.2	157
	Write Format: F8.2	
0 .	Value Label	
4+	.00 NONE	
	1.00 1-4	
	2.00 5-9	
	3.00 10 AND MORE	
V11GRPD	ELECT. TRAINING	158
	Print Format: F8.2	
0	Write Format: F8.2 Value Label	
· ·	Autos rapar	
	.00 NONE	
	1.00 1-4	
	2.00 5-9 3.00 10 AND MORE	
	Sies To AND HORE	
QUESTYP	SAMPLE TYPE	159
	Print Format: F8.2 Write Format: F8.2	
0	Value Label	
	1.00 CPM	
	2.00 MPA 3.00 GENERAL	
	and apurum	
AGE	AGE OF RESPONDENT	160
	Print Format: F8.2 Write Format: F8.2	
	alite formet. fo.c	
GAGE	GROUPED AGE	161
	Print Format: F8.2	
	Write Format: F8.2 Missing Values: 9.00	
0	Value Label	
	1.00 20-29 YRS	
	2.00 30-39 YRS	
	3.00 40-49 YRS	
	4.00 50-59 YRS	
	5.00 60-69 YRS 6.00 70-79 YRS	
	7.00 80 YRS & OLDER	
GSHYRS	GROUPED YEARS OF EDUCATION Print Format: F8.2	162
	Write Format: F8.2	
	Missing Values: 9.00	
0	Value Label	
	1.00 10-14 YRS	•
	2.00 15-19 YRS 3.00 20-24 YRS	
	4.00 25-30 YRS	
DISC1	REGR FACTOR SCORE 1 FOR ANALYSIS 1	163
D1901	Print Format: F11.5	
	Write Format: F11.5	



		164
PCT	Elexar's POLITICAL CULTURES Print Format: F8.2	104
	Write Format: F8.2	
•	Hissing Values: 9.00	
0	Value Label	
	1.00 MORALISTIC	
	2.00 MORAL-INDIVID	
	3.00 INDIVID-MORAL	
	4.00 INDIVIDUALISTIC 5.00 INDIVID-TRAD	
	6.00 TRAD-INDIVID	
	7.00 TRADITIONALISTIC	
	8.00 TRAD-HORAL	
PI	PROFESSIONALISM INDEX	165
	Print Format: F8.2	
	Write Format: F8.2	
0	Missing Values: 9.00 Value Label	
•		
	1.00 REJECTOR	
	2.00 AMBIVALENT 3.00 ENTHUSIAST	
		444
GED	GROUPED EDUC. Print Format: F8.2	166
	Write Format: F8.2	
	Missing Values: 9.00	
0	Value Label	
	1.00 HIGH SCHOOL	
	2.00 SOME COLLEGE	
	3.00 BACHELOR 4.00 GRADUATE DEG.	•
	4.00 dioponie bed.	
GETH	GROUPED ETHNICITY	167
	Print Format: F8.2 Write Format: F8.2	
	Missing Values: 9.00	
0	Value Label	
	1.00 MAJORITY	,
	2.00 MINORITY	3
	015 501 501 501 501 501 501	168
PA	OLD POLITICAL ACUITY Print Format: F8.2	100
	Write Format: F8.2	
	Missing Values: 9.00	
0	Value Label	
	1.00 NAIVE	
	2.00 APOLITICO	
	3.00 POLITICO	
TRMUTRN	TRAINED/UNTRAINED	169
	Print Format: F8.2	
•	Write Format: F8.2	
0	Value Label	
	1.00 NOTRAINED/ED	
	2.00 TRAINED/ED	
GYRSSRV	GROUPED SRV YRS	170
	Print Format: F8.2	
•	Write Format: F8.2	
0	Value Label	
	1.00 1 TO 9 YRS	
	2.00 10 TO 19 YRS	
	3.00 20 TO 29 YRS 4.00 30 TO 39 YRS	
	5.00 40 TO 49 YRS	DECT CODY AVAILABLE
		BEST COPY AVAILABLE

## BEST COPY AVAILABLE



ADJDIS	Print Format: F8.2	171
	Write Format: F8.2	4773
DISC	Print Format: F8.2	172
	Write Format: F8.2	
APPTYP	GROUPED APPT. TYPE	173
	Print Format: F8.2 Urite Format: F8.2	
0	Value Label	
	1.00 MERIT 2.00 OTHER	
GETHNIC	GROUPED ETHNICITY	174
	Print Format: F8.2 Write Format: F8.2	
0	Value Label	
•	1.00 WHITE	
	2.00 AFRICAN-AMERICAN 3.00 OTHER	
GJOSCLS	GROUP JOB CLASS	175
	Print Format: F8.2	
0	Write Format: F8.2 Value Label	
	1.00 ADMINISTRATOR .	
	2.00 SÚPERVISORY 3.00 OTHER	
		176
DISLEV	DESCRETION LEVEL Print Format: F8.2	
	Write Format: F8.2	
0	Missing Values: 9.00 Value Label	
	1.00 NO DESCRETION	
	2.00 LITTLE DESCRETION 3.00 GREATER DESCRETION	
	3.00 GREATER DESCRETION 4.00 TOTAL DESCRETION	
DISLEV1	WORK DESCRETION	177
DISCEVI	Print Format: F8.2	
	Write Format: F8.2 Missing Values: 9.00	
0	Value Label	
	1.00 LOW	
	2.00 HIGH	
RESPTYP		178
	Print Format: F1 Write Format: F8.2	
0	Value Label	
	1 CPM	
	2 BACHELOR	
	3 MPA AND/OR PHD/DPA 4 OTHER RELATED DEG/TRN	
	9 NO RELATED DEGREE	
AGNCYRN	G AGENCY HEIGHT	179
	Print Format: F2 Write Format: F8.2	
		. 180
PSP	SOCIO-POLITICAL ACUITY Print Format: FB.2	100



PAA	POLITICAL ACTIVITY ACUITY	181
	Print Format: F8.2	•
	Write Format: F8.2	
	DALLERS OF THE PARTY AND LONG	403
PFA	POLITICAL FUNCTION ACUITY	182
	Print Format: F8.2  Write Format: F8.2	
	Write Pormet: Fo.2	•
V23GRPD	GROUPED TOTAL EMPS SUPER	183
	Print Format: F8.2	
	Write Format: F8.2	
0	Value Label	
	1.00 1-10 EMPLOYEES	
	2.00 11-50 EMPLOYEES	
	3.00 51-200 EMPLOYEES	
	4.00 201-500 EMPLOYEES	
	5.00 501-997 EMPLOYEES	
	6.00 1,000 AND MORE EMPLOYEES	
V32GRPD	ED VITA	184
TJEGRED	Print Format: F8.2	
	Write Format: F8.2	
0	Value Label	
	A AA	
	1.00 NOT HS GRADUATE	
	2.00 HIGH SCHOOL GRAD 3.00 SOME COLLEGE	
	4.00 COLLEGE GRAD	
	5.00 SOME GRAD WORK	
	6.00 AT LEAST 1 GRAD DEGREE	
	DELATED DECRETA	185
CONRES	RELATED DEGREES Print Format: F8.2	100
	Write Format: F8.2	
Ο.	Value Label	
	4 44 404 40 444	
	1.00 MPA OR HIGHER DEGREE 2.00 BACCALAUREATE	
	2.00 BACCALAUREATE	
SPI	SOCIO-POLITICAL	189
	Print Format: F8.2	
	Write Format: F8.2	
PAI	POLITICAL ACTIVITY	190
ra.	Print Format: F8.2	170
	Write Format: F8.2	
PFI	POLITICAL FUNCTION	191
	Print Format: F8.2	
	Write Format: F8.2	
SPIA		192
	Print Format: F8.2	
	Write Format: F8.2	
0	Value Label	
	1.00 LOW	
	2.00 HIGH	
PAIA		193
	Print Format: F8.2	
•	Write Format: F8.2	
0	Value Label	
	1.00 LOW	
	2.00 MEDIUM	
	3.00 HIGH	



PFIA			194	
	Print Format: F8.2		•	
	Write Format: F8.2			
0 '	Value Label			
	1.00 LOW			
	2.00 HIGH			
SPIADJ	ADJ SOCIO-POL		195	
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	Write Format: F8.2			
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	Print Format: F8.2			
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	Print Formet: F11.5			
	Write Format: F11.5			
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	Print Format: F8.2			
	Write Format: F8.2			
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	Write Format: F11.5			
SAL2	NEW THOUSE COURSE OF THE PROPERTY OF THE PROPE	1	201	
	Print Format: F11.5			
	Write Format: F11.5			
ORGSKLL	ORGANIZATION SKILL DEV.		•	202
	Print Format: F8.2			
	Write Formet: F8.2			
<b>OBJSKLL</b>	OBJECTIVE/GOAL SKILL DEV.			203
	Print Format: F8.2			