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ABSTRACT

This report provides a summary of the activities of the South Carolina State Library. The highlight of the year was development and adoption of the "Agenda for Change," a program which makes the Library more responsive to the needs of public libraries. As a result, the Library evaluated its personnel needs and transferred vacant positions to areas providing direct customer service with increased funding. Because of interest in the development of the National Information Infrastructure, the Library worked with the Office of Information Resources to ensure inclusion in state telecommunications plans. The Library examined Total Quality Management and expended federal Library Services and Construction Act funds; both were a means to improve services. Sections of the report include the Library's governance/mission statement; history; organization and operations, including a financial statement; services such as interlibrary loan and services to the blind and physically handicapped; description, with appropriate tables, of the collections; development plans such as consultant services and grant administration; report on involvement with the South Carolina Library Network; 1994 public relations projects and publications with the theme "Libraries Change Lives"; statistics on volunteer services; and 1993-94 publications. Two appendices provide directories of public library directors, public libraries, state colleges and universities, libraries in state institutions, and tables of statistics comparing data from previous years with 1994-94. (MAS/DGM)

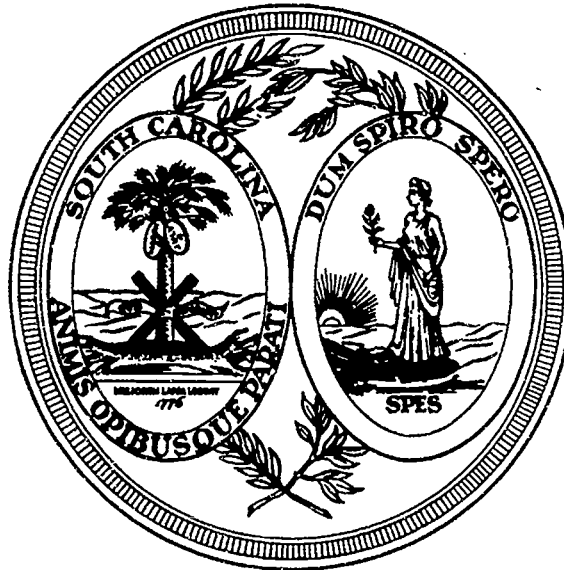
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ED 377 883

# SOUTH CAROLINA STATE LIBRARY



## ANNUAL REPORT 1993-1994

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State Budget And Control Board

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# The South Carolina State Library

1500 Senate Street

P.O. Box 11469

Columbia, South Carolina 29211

(803) 734-8666

Fax (803) 734-8676

JAMES B. JOHNSON, JR.

DIRECTOR

TO: The Honorable Carroll A. Campbell, Jr., Governor of South Carolina, and to The Honorable Members of The General Assembly of South Carolina

It is with pleasure that I submit the report of the South Carolina State Library for 1993-94. This report includes a summary of the activities of our agency.

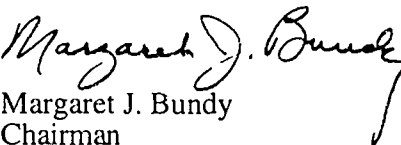
In addition, after several months of study and evaluation, the State Library developed and adopted Agenda for Change, a program which makes the State Library more responsive to the needs of public libraries. The staff has formed a team approach for providing consultant services which have been evaluated and modified during the year. This agenda responds to the current needs of the public libraries of the state.

With the technology and information explosion of the Twentieth Century, South Carolinians face many challenges in meeting their information needs. Libraries can be a source readily available for free access to the information highway and we are preparing ourselves and the State Library system for this challenge.

During the year several personnel policies were reviewed and revised. The staff of the State Library continues to function in an efficient professional manner constantly matching limited resources with ways to maximize their effect.

The State Library is one of those quietly efficient but essential services. As you review this report, we hope you will give us your questions and suggestions about our work in Columbia and in the network of local libraries throughout the state.

Respectfully submitted,

  
Margaret J. Bundy  
Chairman

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## SOUTH CAROLINA STATE LIBRARY BOARD

First Congressional District --	Mr. George H. Seago, Jr. P. O. Box 1894 Summerville, SC 29484
Second Congressional District --	Mr. Ernest H. (Chip) Stanley, Jr. 1201 Main Street, Suite 1400 Columbia, SC 29201
Third Congressional District --	Vacant
Fourth Congressional District --	Ms. Nancy Taylor Manager, Technical Information Center Fluor Daniel Inc. 100 Fluor Daniel Drive Greenville, SC 29607
Fifth Congressional District --	Mrs. Margaret Bundy (Chairman) 518 Briarwood Road Lancaster, SC 29720
Sixth Congressional District --	Mrs. Willie M. Saleeby 936 West Home Avenue Hartsville, SC 29550
At-Large	Mrs. Verena Bryson (Vice-Chairman) 127 Howell Circle Greenville, SC 29615

## I. GOVERNANCE/MISSION STATEMENT

Statutory authority for the South Carolina State Library is provided by Title 60, Chapter 1 of the Code of Laws of South Carolina. Originally authorized in 1929 and known as the State Library Board, the public library extension agency was first funded in 1943. It was redesignated the South Carolina State Library with a broad range of responsibilities by Act 464 of 1969. The legislation was recodified and new functions were authorized by Act 178 of 1985. Certain functions are also authorized and funded by the federal Library Services and Construction Act (P.L. 84-597 as amended).

The South Carolina State Library is an independent state agency governed by a board of seven members appointed by the Governor, with one member from each Congressional District and one from the state at large. Members serve five-year terms and may be reappointed. The Director, who is responsible for the operation of the agency, is appointed by and is responsible to the State Library Board.

The South Carolina State Library serves the informational, educational, cultural and recreational needs of the people of South Carolina. It strives to improve library services throughout the state and to ensure all citizens access to libraries and information resources adequate to meet their individual needs.

To accomplish this mission the South Carolina State Library has adopted the following strategic plan:

- The South Carolina State Library will serve as the advocate for libraries in South Carolina.
- The South Carolina State Library will promote library services and reading throughout the state as an integral component of the educational process and as a contributor to the economic development of the state.
- The South Carolina State Library will encourage cooperation among libraries of all types.
- The South Carolina State Library will provide collections and services to meet the informational needs of the people of South Carolina.
- The South Carolina State Library will coordinate a comprehensive continuing education program to meet the needs of libraries.

## II. HISTORY

At the urging of citizens interested in quality county-wide library service, the General Assembly passed legislation in 1929 establishing the State Public Library Association and a State Library Board composed of five citizens. In the depths of the Great Depression, no funds were appropriated for the library extension agency, but grants from the South Carolina Library Association and the Rosenwald Foundation enabled the State Library Board to employ a field agent from 1929 to 1932 to assist communities interested in the development of public library service.

The first statewide library program was carried out under the Works Project Administration from 1935 to 1943. The WPA's major objective was to provide each county of the state some measure of area-wide public library service. The WPA library program helped establish library service in some areas and in others it enhanced existing libraries' operations. The WPA program made possible the establishment of bookmobile service in twenty-three counties formerly without rural library service. At its demise in 1943, the WPA had been successful in creating public library service in some form in all counties.

The State Library Board received its first appropriation of \$3,000 in 1943 and inherited the assets of the WPA. The State Library Board initiated its program with emphasis on State Aid to public libraries and a goal of statewide public library service. County or regional libraries were established in all forty-six counties. The pattern of unified library systems, each legally established and governed by a single library board, made possible a good level of service by eliminating expensive duplication and overhead and by sharing resources and personnel.

When the federal Library Services Act was passed in 1956, the State Library Board, by executive order of the Governor, was charged with administering and implementing within the state the library programs authorized in the Act. Through this Act, the agency's functions were expanded to include service to the blind and physically handicapped, development of library service in state institutions, and interlibrary cooperation.

In 1969, as the result of action by the General Assembly, the State Library Board was redesignated as the South Carolina State Library and assumed responsibility for public library development, library service for state institutions, service for the blind and physically handicapped, and library service to state government agencies. In 1985, an act was passed providing for the recodification of the State Library's legislation. The new legislation reauthorized all functions of the State Library and consolidated a variety of authorizations found in state and federal laws and regulations, executive orders and budget provisos.



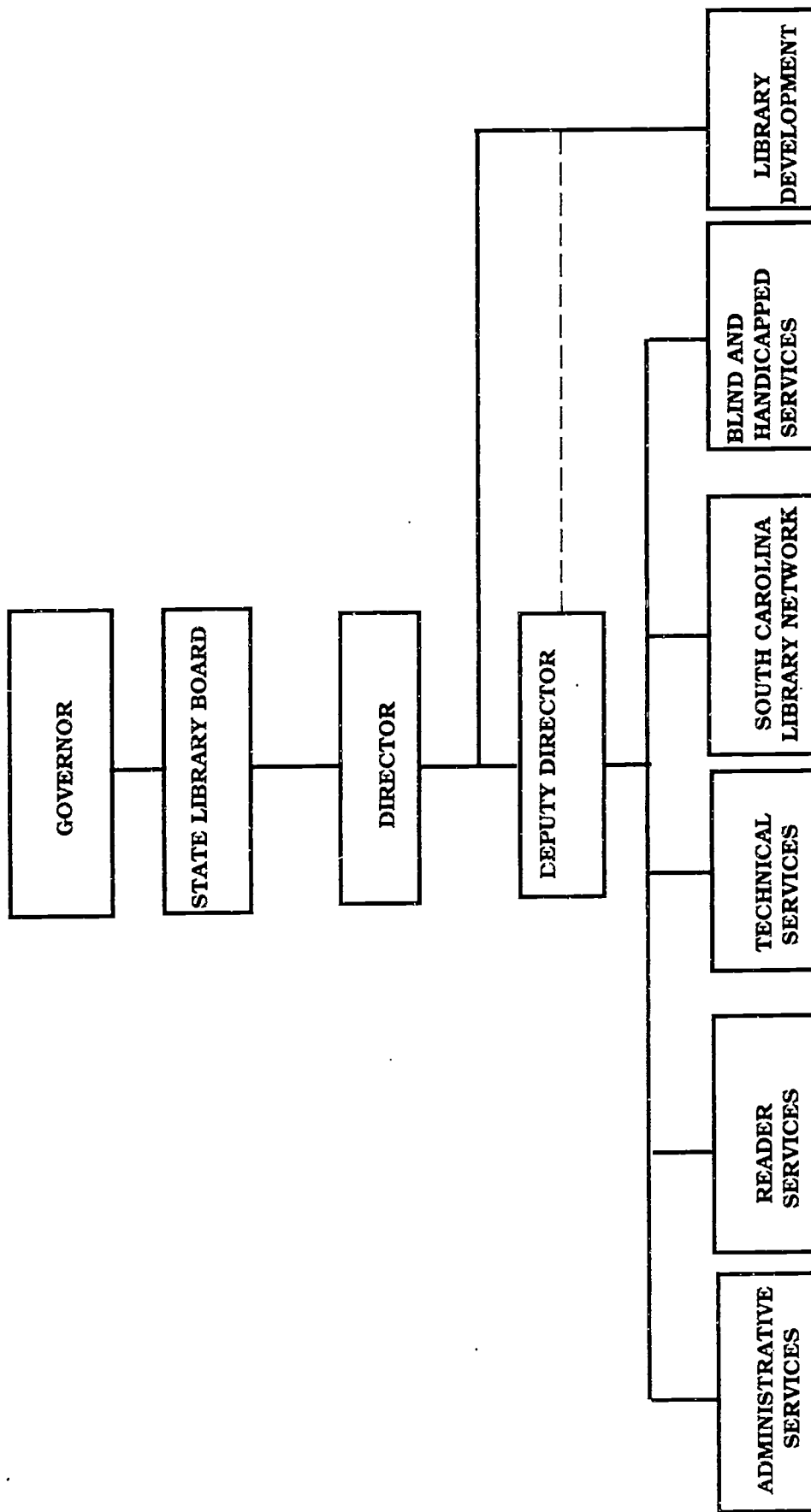
### III. ORGANIZATION/OPERATIONS

#### A. Organization

The director, who is responsible for the operation of the South Carolina State Library, is appointed by and is responsible to the Board of the State Library. The director is assisted by a deputy director. The work of the library is carried out by six departments. A brief description of each follows.

1. **Administrative Services.** Provides support services in the areas of budgeting, financial management, personnel, procurement, public relations, secretarial and clerical support, and facilities management.
2. **Blind and Handicapped Services.** Provides library service to the blind and physically handicapped in cooperation with the Library of Congress, National Library Service for the Blind and Physically Handicapped. Reading materials are provided in special formats (recorded, in large print, and in braille). The service is free, as is the loan of equipment necessary to listen to the recorded materials.
3. **Library Development.** Provides consultant services to public and state institutional libraries to further the development and improvement of library services statewide. Administers state and federal grants-in-aid programs.
4. **Reader Services.** Provides research services to state government agencies. Provides statewide reference and interlibrary loan service to supplement local library resources. Coordinates the South Carolina State Documents Depository System.
5. **South Carolina Library Network.** Maintains and operates a computer-based library network and communications system to facilitate sharing of library resources and services.
6. **Technical Services.** Acquires, catalogs, classifies, and makes available all materials used in the library program. Maintains the library's database.

# SOUTH CAROLINA STATE LIBRARY



## C. Library Staff

Director.....James B. Johnson, Jr.  
Deputy Director.....John H. Landrum

### Administrative Services

Director of Administrative Services.....Libby P. Law  
Assistant Director of Administrative Services.....Karen L. Wicker  
Business Manager.....Vicki L. Maxheimer  
Accountant.....Barbara A. Windham  
Administrative Assistant II.....Deborah P. Anderson  
Public Information Specialist I.....Angela C. Soots  
Administrative Specialist C.....Georgia A. Gillens  
Administrative Specialist C.....Mary Walker  
Administrative Specialist B.....Beverly C. Moore

### Blind and Handicapped Services

Director of Library Services for the Blind  
and Physically Handicapped.....Guynell Williams  
Collection Development Librarian.....Ronald E. Anderson  
Volunteer Coordinator.....Naomi Bradey  
Library Technical Assistant IV.....Marcella A. Frick  
Library Technical Assistant IV.....Alvin E. Kelley, Jr.  
Administrative Specialist B.....Ronald G. Whitten  
Library Technical Assistant II.....Mark T. Frick  
Library Technical Assistant II.....William R. Wilson  
Library Technical Assistant II.....Flora A. DuBose

### Library Development

Director of Library Development.....Margie E. Herron  
Library Consultant.....Charlie Band  
Library Consultant.....JoAnn M. Olson  
Children's Services Consultant.....Jane G. Connor

## Library Staff (con't)

### Reader Services

Director of Reader Services.....Anne M. Schneider  
Assistant Director of Reader Services.....Deborah Hotchkiss  
Documents Librarian.....Mary O. Bostick  
Reference Librarian for Electronic Resources.....Mary R. Bull  
Interlibrary Loan Librarian.....Mary L. Morgan  
Senior Reference Librarian.....Edna C. Horning  
Circulation Librarian.....Brenda J. Boyd  
Reference Librarian .....Robert M. McLean  
Reference Librarian .....Curtis R. Rogers  
Reference Librarian .....Mary L. Schellhammer  
Library Research Assistant.....Bobbie P. Adkins  
Library Technical Assistant III.....Whitman J. Page  
Library Technical Assistant III.....Linda K. Sharpe  
Library Technical Assistant II.....Nelson N. Rivera  
Library Technical Assistant I.....Susan M. Dixon

### South Carolina Library Network

Coordinator of Network Services.....Lea Walsh  
Information Resources Coordinator II.....William T. Putnam  
Automation Librarian .....Cynthia L. Kent

### Technical Services

Director of Technical Services.....Felicia Yeh  
Cataloger.....Wesley Sparks  
Library Research Assistant.....Rosalie B. Branham  
Library Research Assistant.....Carolyn H. Hite  
Library Research Assistant.....Beverly C. Martin  
Library Technical Assistant IV.....Tracy R. Brown  
Library Technical Assistant III.....Janelle Y. Eades

## D. Highlights

The State Library to better meet its service commitments to South Carolina libraries and the people of South Carolina undertook a major evaluation of its programs and services during the year. Based upon an internal self-study and input from focus groups consisting of public library directors, the State Library developed an action plan and issued "Agenda for Change". This document outlines plans to implement changes designed to improve the State Library's delivery of its services. The State Library staff devoted considerable energy to addressing "Agenda for Change" priorities.

As a result of "Agenda for Change", the State Library evaluated its personnel needs and transferred vacant positions to areas providing direct customer service. Improved customer service was accomplished without increased funding.

The libraries of South Carolina are vitally interested in the development of the National Information Infrastructure. Inexpensive statewide telecommunications networking is essential for all libraries to provide citizens access to important library and informational resources. The State Library is working with the Office of Information Resources to ensure that the State Library and public libraries are included in the state telecommunications plans.

Indicators of the State Library's information services increased with one exception. For the first time, the number of materials loaned to state government employees decreased in FY 94. To better understand the information needs of state government, a team will undertake a study of the State Library's services to state government.

State Library staff continued the examination of Total Quality Management as a means for improving State Library services. Executives and supervisors were introduced to the concepts of TQM. A team approach has been taken to address several concerns. It is envisioned that the entire staff will receive training in the concepts of TQM in the coming year.

The State Library continued to use federal Library Services and Construction Act funds for the improvement of library services statewide. Projects were developed to meet the library needs of the people of South Carolina. The State Library is actively participating in the debate surrounding the reauthorization of this legislation in FY 95.

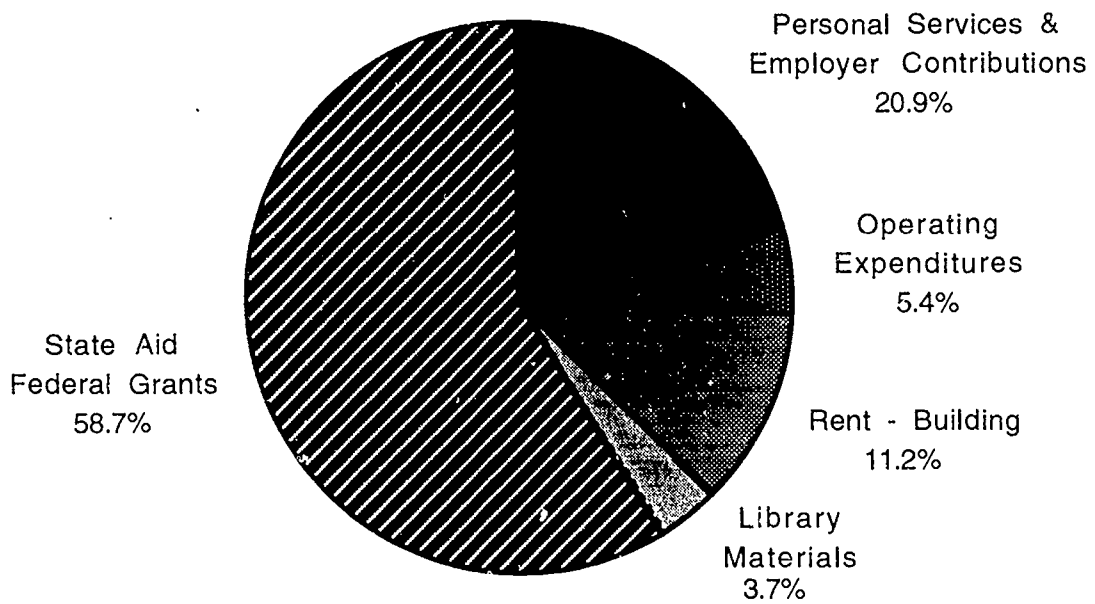
**South Carolina State Library  
Financial Statement  
FY 1993-94**

	State	Federal	Other	Total
Personal Services and Employer Contributions	\$1,371,948	\$244,192		\$1,616,140
Contractual Services	160,485	88,287	15,000	263,773
Postage	17,000	18,461		35,461
Other Supplies	20,490	23,300		43,789
Rent-Building, Parking	870,011			870,011
Other Fixed Charges	20,751	1,528	1,519	23,798
Leased Vehicle		4,200		4,200
Other Travel	9,951	9,827		19,778
Equipment	12,395	17,089		29,484
Library Materials	144,900	135,908	2,936	283,744
Library Materials - TQM	5,000			5,000
Continuing Education		24,582		24,582
Public Library Grants	3,498,360	934,375		4,432,735
State Agency Grants		56,643		56,643
Other Grants		25,336		25,336
<b>TOTAL</b>	<b>\$6,131,291</b>	<b>\$1,583,728</b>	<b>\$19,455</b>	<b>\$7,734,474</b>

**Note 1:** The South Carolina State Library expended \$63,986 in Capital Improvement Bond funds for the Library's Capital Improvement Project in FY 94.

**Note 2:** The South Carolina State Library remitted indirect costs of \$10,326 in federal funds to the General Fund in FY 94.

South Carolina State Library  
FY 1993-94  
Total Expenditures - \$7,734,474  
Pie Chart Analysis



#### IV. LIBRARY SERVICES

The State Library provides library and information services to meet the educational, informational, cultural, and recreational needs of the people of South Carolina. It provides reference and research services to state government and statewide reference and interlibrary loan services to supplement local library resources. It also provides library services to the blind and physically handicapped.

- A. **Information Services to State Government.** The State Library serves as a major source of information for state government agencies. Reference librarians research the library's collection of materials and specialized information sources to answer state employees' information requests. These requests vary in complexity depending on the type of information needed by state government personnel to carry out their job assignments. Questions answered by librarians range from simple: What is the address of the German Embassy in Washington, D.C.? to complicated: Identify potential tourist attraction businesses for S.C. recruitment. Reference librarians also provide assistance and guidance to state government personnel using the library's facilities and collections.

The State Library provides dial access to its computerized library catalog (LION). In addition to the State Library's catalog, LION, state employees can search FEDCAT, a computerized catalog of federal government publications from 1976 to the present. They can also read the most recent issue of New Resources, the State Library's listing of new library materials and obtain information about the State Library online.

To extend its research capabilities beyond the limitations of its own collection, the State Library provides Data Search, a service that locates information contained in computerized databases. The Library currently has access to over 800 information databases offered by such vendors as DIALOG Information Services, BRS Information Technologies, and OCLC. These databases vary in format, including bibliographic citations, full-text articles and reports, directory listings, and numeric tabulations. The scope of content materials also ranges widely from newspaper articles, encyclopedias, federal government data, and corporate profiles to scientific and technical reports. Often, the information contained in computerized databases has no counterpart in print, demanding that reference librarians possess the necessary skills, knowledge, and training to effectively provide accurate and up-to-date information to state government. During 1993-94 the library conducted a total of 392 database searches for state government and public libraries. During the year, the library began using Internet, the national online computer network. Reference librarians conducted several training sessions and demonstrations of the Internet for state government employees as well as library staff members. A bibliography of information sources about the Internet was prepared for distribution to state government employees attending Internet training courses conducted by the SC Budget and Control Board.

The library subscribes to indexes in CD-ROM format including INFOTRAC's General Periodicals Index and Newspaper Index, Newsbank, and Business Newsbank as well as ERIC (Educational Resources Information Center), and Library Literature in compact disk. The library also receives federal government products in compact disk. These disks provide numerical data on such topics as population figures, income data, and foreign trade.

The Reader Services Department continued its commitment to informing state government personnel and others of the services that are available to them through the library. Twenty-seven formal presentations were made by reference librarians, reaching a total of 449 persons. State agencies reached by these efforts included the Commission on Aging, Department of Commerce, Corrections, Department of Education, Department of Transportation, Legislative Audit Council, Mental Health, State Museum, and the



University of South Carolina. New Resources, a monthly listing of new books, journal articles and government publications of interest to government employees, was mailed on a monthly basis to 790 recipients including state government personnel and libraries. The library receives many requests for titles contained in this popular newsletter.

In addition to these promotional efforts, the State Library contacts new or newly-promoted state employees inviting them to visit the library and apply for a library card. Valuable informal contacts were made by one reference librarian serving as an active member of professional organizations which cross state agency boundaries, such as the South Carolina Trainers Consortium, the South Carolina Public Information Officers Organization, the South Carolina Drug Store Advisory Committee, and the South Carolina Total Quality Management Network. During this year, this staff member was elected Vice-Chair of the state's Quality Network Executive Committee and has represented South Carolina at several national conferences concerned with efforts to implement TQM within state government. Bibliographies on total quality management and management of change were prepared for distribution at South Carolina state government training and administrative conferences. The library also purchased a number of training videos with funds allocated from a grant from the Quality Network Committee to be used to train state government employees in the TQM process.

In 1993-94, 32,209 individuals visited the library. By June 30, 1994, 5,404 state employees had registered for library cards. Members of state government borrowed 52,965 library items a 4.2% decrease, and received research assistance in answering 16,995 reference questions, a 6.4% increase over the preceding year. This decline in items borrowed marked the first time this indicator had decreased since this service was begun. A staff committee has been formed to analyze State Library services to state government to ensure the informational needs of state agencies are being met.

The State Library provides a special information service for members of the South Carolina General Assembly, legislative committee researchers, and legislative interns. Research requests vary from information needed for speech preparation to extensive background information on legislative issues. To assist in researching these needs, the State Library subscribes to two major services which report on significant governmental actions occurring in other states - From the State Capitols and State Policy Reports. The research staff also draws upon all the library's collections as well as resources available through interlibrary loan in order to answer legislative requests. During the year, the library answered 344 research requests from the legislature and provided 6,743 pages of photocopy free of charge in response to legislative requests.

To speed document delivery to state government, the library has made increasing use of fax technology. In FY 94, 7,395 pages of information materials were transmitted via fax to state government employees and other libraries in response to 2,141 requests.

**Effectiveness/efficiency:** Information service to state government can be measured in terms of services provided. In FY 94 services decreased by 4.2%. The costs of answering information inquiries was \$4.06 per query. Perhaps the best effectiveness measure is the value of the service to state agencies. Using a very conservative figure of \$45 per item if agencies had to purchase the books, periodicals, etc., the State Library provided state agencies a cost avoidance of over \$2.38 million. This figure does not include the value added of having trained professional librarians assist with the research, thus saving agency personnel untold hours of their time.

**B. Interlibrary Loan Service.** The State Library provides reference and interlibrary loan service to supplement the local resources of South Carolina libraries and acts as the central component of the South Carolina Library Network. Since no single library can meet all of the diverse research needs of its patrons, the collections of the State Library have been

developed as a source upon which local libraries can draw to make information and materials available to South Carolinians in their own communities. To improve its information delivery services to the state's public libraries, the library launched a new toll-free hotline in April. The new service is intended to help public libraries answer a patron's rush information request or assist the local librarian with a difficult or complicated research question. The new hotline service is staffed by experienced reference librarians at the State Library from 10:00 a.m. to 5:00 p.m. on weekdays.

Most of the interlibrary loan requests received by the State Library were submitted through the South Carolina Library Network, a computer-based statewide library network and communication system designed to give all types of libraries improved access to the collections and services of the State Library. Participating libraries can immediately identify specific holdings of the library and determine their availability for loan. Titles requested online were processed and mailed by the staff within 24 hours in most instances. Through the electronic mail component of the Network, libraries placed requests for information, photocopy, books, government documents, and the location of materials in other libraries. Additional requests were received through the mail, through the interlibrary loan subsystem of the Online Computer Library Center (OCLC), by telephone, or by telefacsimile (fax). Books and other materials are generally delivered by mail, but photocopy that is needed immediately can be transmitted by fax.

In 1993-94, the Interlibrary Loan Service processed 45,016 requests, which included 9,356 information requests and 35,660 title requests. In response to these requests, the library provided 42,592 books and articles, including 42,643 pages of photocopy. The majority of requests were placed by South Carolina public libraries, but requests from institutional, academic and special libraries within the state totalled 9,654, representing over 21% of all requests. Requests from libraries outside the state were active. The library supplied 954 items including 898 pages of photocopy in response to 1,442 requests. Service to selected South Carolina school libraries continued during 1993-94. Nineteen schools were provided with 5,280 books and articles (a 28% increase), including 3,541 pages of photocopy. In FY 94, 4,617 audiovisual titles were booked and loaned to South Carolina libraries and state government personnel for their programs.

To supplement its own collection, the State Library routinely checks the library collections at the University of South Carolina in order to identify and borrow requested library materials which are not available at the State Library. The Interlibrary Loan Service staff also attempt to locate requested items in other libraries, using the OCLC database and various holdings lists. Library locations for 3,233 books and periodicals were provided to all types of libraries in the state.

In addition to lending materials to other libraries, the Interlibrary Loan Service borrows for state agency employees those materials which are not available in the State Library's collections. During 1993-94, 861 books and articles were borrowed from other libraries around the country for state employees.

**Effectiveness/efficiency:** Interlibrary loan, the lending of items between libraries, can be measured in terms of increased service. In FY 93 services increased by 0.4%. The cost of responding to interlibrary loan requests was \$3.80 per request. Perhaps the best effectiveness measure is the value of this service to the libraries of South Carolina. Using a very conservative figure of \$45 per item, the State Library provided the citizens of South Carolina with more than \$2.07 million worth of information. Another indicator of effectiveness is response time. In most cases materials are shipped within 24 hours; nationally the average response time ranges from two to three weeks.

- C. **State Documents Depository System.** With passage of the State Documents Depository Act in 1982, the South Carolina State Library assumed responsibility for the collecting, processing, and distribution to cooperating libraries of publications of state government. The Act requires that all state agencies, branches, and institutions send 15 copies of their publications to the State Library which catalogs and retains 3 copies and sends 11 copies to designated libraries in South Carolina and one copy to the Library of Congress.

A total of 1,710 state publications was distributed to affiliate depository libraries in 1993-94. Of these, 270 were new titles and 1,078 were additions to existing titles. 362 titles distributed were considered too general or ephemeral to be cataloged. The library loaned 2,504 state publications to state government employees and libraries.

Affiliate state documents depository libraries in South Carolina are:

- Clemson University
- College of Charleston
- Francis Marion University
- Greenville County Library
- Lander University
- South Carolina State University
- Spartanburg County Library
- USC-Aiken
- USC-Beaufort
- USC-Coastal
- Winthrop University

On April 29, the library sponsored a South Carolina State Government Information Exchange for librarians throughout the state. The conference featured representatives from various state agencies who discussed recent reorganization initiatives in state government and the impact restructuring is having on services provided by different state agencies. Other representatives informed librarians of agencies' information systems, including demonstrations of state agency databases.

In order to promote the importance of information produced by South Carolina state government, the library presented its fourth annual "Notable State Documents" awards, in conjunction with the Freedom of Information Day, March 16, 1994. Ten state government publications were recognized for their outstanding information content. The award-winning documents were placed on display at the State House during the week of March 7. Several awards were presented to recipient state agencies during formal recognitions ceremonies by State Library representatives.

The Documents Librarian participated in two instructional sessions concerning research methods using S.C. state documents and requirements of the S.C. documents depository act. These programs reached a total of 23 persons. The Documents Librarian also served this year as a member of the S.C. Historical Records Advisory Board to recommend methods to preserve official record of state government.

**Effectiveness/Efficiency:** The measurement of this program can be described in terms of the benefit to citizens statewide and to state agencies. This program provides access to state government information at regional sites throughout the state. Therefore citizens do not have to come to Columbia to obtain the information published by state government. State agencies benefit from this program by having their information readily available, thereby reducing the expenses associated with the printing and distributing of their publications to individual citizens.

D. **Library Services to the Blind and Physically Handicapped.** The State Library's Department for the Blind and Physically Handicapped (DBPH), in cooperation with the Library of Congress, National Library Service for the Blind and Physically Handicapped (NLS), provides reading materials for print handicapped South Carolinians. Any legal resident of the state who is unable to read or use conventional print materials due to a visual or physical limitation is eligible for the free services of DBPH. Qualifying conditions include, but are not limited to, blindness, double vision, cataracts, glaucoma, stroke, paralysis, palsy, multiple sclerosis, and learning disabilities. NLS provides books and magazines in braille, recorded disc, and cassette formats as well as necessary required playback equipment and accessories. The State Library provides staff, facilities, operating costs, and a supplemental collection of books in large print. Because DBPH does not maintain an on-site collection of braille books, the agency provides braille services through a contract with the North Carolina State Library. Reading materials in special media are available in all subject areas for all age groups. Playback equipment is also loaned. Materials are sent and returned to DBPH by postage-free mail. As the NLS estimates that 1.4% of any state's total population is eligible for service, it is estimated that 48,813 South Carolinians are potentially eligible. At the end of FY 94, 6,094 adults, 504 Juveniles, and 403 institutions (representing an estimated readership of 3,024 persons) were being served. Thus, the total number of patrons (individuals and institutions) registered at the end of FY 94 was 7,001. The total estimated readership (using the NLS multiple of 6 to determine estimated institutional readership) was 9,622.

1,515 new readers were enrolled for service during FY 94, a 4% increase. Although down somewhat from FY 93 (1,703 new readers), this may be attributed to procedures instituted whereby no application is processed for service unless follow-up contact is made by phone with the applicant or contact person. Some initial contacts resulted in the applicants stating that they were not interested in receiving service. This is not unusual as sometimes, well meaning professionals or relatives, send in applications without first discussing it with the applicant. Therefore, 1,515 reflects not the total number of applications received during the fiscal year, but the total number processed.

Users of large print books increased from 1,081 to 1,108 with the large print book collection growing by 906 volumes. Hard and flexible disc bookstock decreased due to weeding of damaged hard discs to improve the quality of the collection. Excess volumes of flexible disc recordings were also weeded to free up shelf space for other collections. The cassette bookstock grew by 22,156 volumes. Four new magazines were added to the list of available cassette magazines. At the end of FY 94, total circulation was 270,569 for all media, a 3% decrease, and the total patron count was 16 less than last fiscal year (7,001 as opposed to 7,017).

Although volunteers continued to play a major role in maintaining service levels, the department was no longer heavily dependent on them to do tasks that were more suited to full-time paid staff. The budgetary climate was more favorable this fiscal year and DBPH was able to fill staff vacancies. Slots for Library Technical Assistants I and II were filled. Also, due to reorganization within the agency, a Senior Librarian position was transferred to DBPH. This position gave the department, for the first time, a person whose primary responsibilities revolve around collection development. The Senior Librarian was also given responsibility for promotional activities.

While adhering to established NLS guidelines, staff continued to make patron satisfaction the number one priority. Comments such as the following, which were received from patrons, serve to illustrate the impact of the "service first" philosophy: "...be assured that your services have been appreciated..."; "...your service is perfect in every way. I really enjoy the possibility of reading as I am unable to hold books..."; "...thank you so much for this service, no one can know how much it means to me each day. I'm so thankful for

each person connected with making this available..." Although many patrons take time to send kind words and notes of appreciation, others make monetary contributions. During FY 94, approximately \$4,837 (including memorial donations) were received. Donations of personal copies of large print titles resulted in the department receiving approximately \$857 worth of books.

To keep all DBPH readers abreast of departmental and NLS activities that directly affect their service, DBPH continues to publish a quarterly newsletter which is provided to patrons in large print and on cassette. During FY 94, the newsletter was redesigned and expanded. As a result, the newsletter looks better than ever; and patron response to the newsletter has increased. After the distribution of each issue, numerous calls are received for featured titles, for free items such as Braille calendars, and for more information on other items covered.

The agency's continued provision of a toll free IN-WATS 800 number for patron use ensures that there is always a major line of communication between the department and those needing service or information. During FY 94, DBPH received 14,310 calls on the In-WATS line for 780 hours of staff time while outgoing calls numbered 5,714 for 238 hours of staff time. Many of the outgoing calls involved first time contact with new patrons to familiarize them with the service, following-up with answers to patron reference questions, helping patrons with equipment problems, and getting updated address information. As DBPH serves print handicapped readers statewide, telephone communication and "free matter mailing privileges" (instituted by the federal government in 1904) continue to be the main avenues of communication to the thousands of users of talking books. Some patrons visit the library in the traditional manner to take care of their library service needs. During FY 94 DBPH walk-in visitors averaged 86 per month.

In an on-going effort to attract more patrons as well as to educate the general public about resources available to those no longer able to use regular print materials, DBPH regularly makes presentations on talking-book services to interested groups, tries to maintain a diverse exhibiting schedule, and provides tours of the library as requested. Tours, exhibits, and presentations reached a variety of groups including: attendees of the S.C. Association of Residential Care Homes conference; members of the S.C. Chapter of the National Federation of the Blind; listeners of radio station WLOW in Hilton Head and WCCP in Clemson (interview programs); parents, teachers, and students at White Knoll Elementary School; special education teachers of Richland School District I; attendees of the S.C. Gerontological Conference; seniors attending Senior Citizens Day at the State Fair; and a host of others. All total, during FY 94, DBPH exhibited at 24 events, made 9 presentations, gave 7 tours, and participated in 3 interviews (radio and newspaper). Promotional opportunities decreased by 14% after an unusually active campaign in FY 93. DBPH also continued to send out brochures and other materials for distribution by public libraries, school districts, and organizations and agencies concerned with services to the elderly or physically disabled. Although it is difficult to establish a cause and effect relationship between promotional activities and the number of new readers reached, DBPH believes that public relations efforts reached many who were unaware of the existence of the service. During FY 94 an average of 126 new applications per month were processed.

**EFFICIENCY AND EFFECTIVENESS:** A total of 270,569 books and magazines were circulated during FY 94 (total does not include approximately 50,000 direct mail magazines sent to readers) which represents a decrease of 8,998 books from FY 93 circulation figures. The decrease is a direct result of a continuation of actions taken in FY 93 in response to complaints from patrons about receiving more books than desired. This policy involved adjusting patron records, to lower maximum number of books sent at one time, from levels as high as 20 to a more reasonable number of an average of 6 books at a time. As a result of continuing this policy, users appear more satisfied. Records are also

adjusted to ensure that those patrons wanting a large number of books sent to them will get them as well.

The drop in circulation is also directly related to a closer scrutiny of patron records. Also, computer programs allowed the department to generate lists of patrons without service for 6 months to 1 year thereby permitting cancellation of service to those for whom no current mailing address could be found. Service to 1,558 patrons was cancelled during the year with some cancellations due to the aforementioned and others due to deaths, direct requests for cancellation, and transfer of service to other states. Thus, FY 94 circulation figures represent a greater level of efficiency in the provision of services.

During FY 94, final results of the federal machine audit were received. The Department received a 35% error rating. Error rates for all network libraries ranged from 13% to 62% -- with most libraries falling within the 30-45% error range. As a result, much work has gone into updating patron machine files and bringing statistical recordkeeping in line.

Additionally, the quality of used equipment being sent to patrons has improved. During FY 94, the Telephone Pioneers agreed to train the department's machine clerk in basic cassette and talking book machine repair. As a result, equipment is being repaired faster, NLS guidelines are being incorporated into repair work, and patrons are receiving equipment in better condition. Fewer calls were logged from patrons in need of replacement equipment due to equipment failure after only two to three weeks of use, and equipment needing only the most basic level of service is now being repaired in-house. The machine clerk now spends at least 3 hours each week assisting with repair work at the facility of the Telephone Pioneers. The entire process has led to both greater efficiency and effectiveness. The cost to maintain audio equipment was \$2.51 per item, an 11% increase from last year.

In an effort to improve the quality of material sent to patrons, time was spent re-evaluating inspection procedures for cassette titles. Patrons continue to receive incomplete titles, titles in need of rewinding, and those in need of repair. Current inspection procedures are still not giving the Department the type of quality control needed. An average of 17,000 titles per month are assigned to turnaround (temporary shelving for titles that will be charged and sent out the next day), but only approximately 5,000 per month are inspected. The department lost its few remaining volunteer book inspectors, making an already difficult situation worse. Much work remains to be done in this area with the main problem being lack of adequate staffing.

Effort aimed at improved efficiency and quality control, i.e., clearing patron files of inactive readers, weeding the collection, improving the quality of repaired equipment, all resulted in an overall improvement in the delivery of library services to print handicapped South Carolinians.

**E. State Library Loan Statistics, 1993-94**

	<u>TOTAL REQUESTS RECEIVED</u>	<u>REFERENCE REQUESTS RECEIVED</u>	<u>BOOKS/ AV LOANED</u>	<u>PHOTO- COPIES SENT</u>
<b>REGIONAL LIBRARIES:</b>				
Abbeville-Greenwood	530	121	542	160
Aiken-Bamberg-Barnwell-Edgefield	1,538	363	1,505	602
Allendale-Hampton-Jasper	766	269	772	395
Newberry-Saluda	295	36	340	67
<b>COUNTY LIBRARIES 100,000 AND OVER:</b>				
Anderson County Library	525	57	619	828
Charleston County Library	891	33	985	387
Florence County Library	254	81	264	188
Greenville County Library	606	23	632	1,612
Horry County Library	1,661	262	1,859	2,005
Lexington County Library	3,167	912	2,187	1,047
Richland County Library	524	31	424	125
Spartanburg County Library	319	128	407	170
York County Library	1,286	508	626	174
<b>COUNTY LIBRARIES 50,000 TO 100,000:</b>				
Beaufort County Library	1,401	543	1,544	1,554
Berkeley County Library	824	292	783	266
Darlington County Library	1,310	635	821	721
Dorchester County Library	596	171	587	174
Lancaster County Library	98	41	143	61
Laurens County Library	806	308	933	786
Orangeburg County Library	1,678	627	1,131	749
Pickens County Library	620	118	462	71
Sumter County Library	1,037	302	698	403
<b>COUNTY LIBRARIES 25,000 TO 50,000:</b>				
Cherokee County Library	572	341	466	201
Chester County Library	469	111	411	155
Chesterfield County Library	1,092	398	1,297	1,227
Clarendon County Library	377	166	456	396
Colleton County Library	450	179	470	260
Dillon County Library	414	138	462	226
Georgetown County Library	254	104	188	272
Kershaw County Library	528	143	495	505
Marion County Library	315	102	393	265
Marlboro County Library	195	77	217	83
Oconee County Library	1,534	658	1,607	651
Union County Library	197	58	219	138
Williamsburg County Library	393	223	781	389
<b>COUNTY LIBRARIES 25,000 AND UNDER:</b>				
Calhoun County Library	549	51	554	779
Fairfield County Library	391	64	382	237
Lee County Library	113	27	146	222
McCormick County Library	74	20	52	9

	<u>TOTAL REQUESTS RECEIVED</u>	<u>REFERENCE REQUESTS RECEIVED</u>	<u>BOOKS/ A<sup>VT</sup> LOANED</u>	<u>PHOTO- COPIES SENT</u>
<b>MUNICIPAL LIBRARIES:</b>				
Chapin Memorial Library	787	176	664	906
<b>TOTAL FOR S.C. PUBLIC LIBRARIES</b>	29,436	8,897	27,524	19,466
<b>STATE INSTITUTIONAL LIBRARIES</b>	929	260	1,160	1,538
<b>S.C. ACADEMIC LIBRARIES</b>	6,967	94	6,127	12,555
<b>S.C. SPECIAL LIBRARIES</b>	1,758	93	1,547	4,645
<b>S.C. SCHOOL LIBRARIES</b>	4,484	12	5,280	3,541
<b>OTHER LIBRARIES</b>	1,442	0	954	898
<b>AUDIO VISUAL MATERIALS</b>	N/A	N/A	4,617	N/A
<b>SERVICES FOR STATE GOVERNMENT</b>	<u>N/A</u>	<u>16,995</u>	<u>52,965</u>	<u>N/A</u>
<b>TOTAL FOR LIBRARIES/AGENCIES</b>	45,016	26,351	100,174	42,643
<b>DEPARTMENT FOR THE BLIND AND PHYSICALLY HANDICAPPED</b>	N/A	N/A	270,569	N/A



## V. LIBRARY COLLECTIONS

To meet the information demands of both state government and the citizens of South Carolina, the State Library maintains a collection of non-fiction publications on a wide range of topics, such as history, art, applied technology, political science, and the social sciences. The collection also includes audiovisual materials and state and federal documents. Specific titles which are requested by libraries and by state employees are monitored and often serve as recommendations for purchase. By acquiring, housing, and offering these information materials in one central location, the library attempts to eliminate the need for state agencies to maintain expensive, individual collections. The library's collection also serves to supplement the collections of local public and other libraries which often lack sufficient funds to purchase extensive research materials.

- A. **General Collection.** The book stock is chiefly a one-copy, non-fiction collection, except for South Carolina titles. It includes periodicals and newspapers in both paper and microfilm, and services such as ERIC in microfiche. There are separate collections of both federal and state documents. Principal additions during the year are as follows:

<u>Item</u>	<u>Additions</u>	<u>Total</u>
Books	8,164	253,275
State Documents		
In Print	2,238	52,031
Non-Book	10	220
Federal Documents		
In print	4,753	110,386
In microfiche	4,284	138,393
In electronic format	35	125
Microfilm reels	627	19,949
Microfiche	13,789	471,531
Audiovisuals	180	4,563

The number of federal documents now surpasses the holdings of the regular collection. Combined with the state documents, this makes the State Library collection almost unique within the state. Consequently, we can offer services not available elsewhere.

During the year, the library and the South Carolina Forestry Commission worked together to establish a core collection of books and reports on urban forestry. Titles on the topic of urban forestry were ordered by the Forestry Commission and then donated to the State Library's circulating collection. These titles are available to South Carolina citizens through interlibrary loan.

The Technical Services Department staff is responsible for ordering, receiving, cataloging, and processing all library materials. In order to better serve users, the staff strives to acquire and process new additions to our collections efficiently. The Technical Services staff also has the responsibility for maintaining the database.

As a member of Southeastern Library Network, a computerized network of libraries affiliated with the national network, OCLC, Inc., it is possible to catalog new acquisitions quickly and efficiently. Adding the Library's holdings to the national network database has resulted in greater use through interlibrary loan. Having a machine-readable database has made it possible to automate this library to better serve both state agencies and the county libraries. Enhancements to this online system give broader searching capabilities and easier retrieval of information.

Brief records for the audiovisual collection were added to the database in FY 87, enabling that department to automate its bookings to the county libraries. In FY 94, the materials booking collection was augmented by 352 titles which included videotapes for use in state government workshops and training. There were also many sound recordings on tape added to the regular collection for use by the individual. All these materials are receiving full description in the online catalog since the abbreviated records were found to be inadequate. This past year 352 titles were updated.

## **B. Special Collections.**

The library contains a number of specialized collections which are described below.

1. The ERIC (Educational Resources Information Center) collection contains over 360,000 research publications relating to all aspects of education. The ERIC collection is used extensively by the South Carolina Department of Education, teachers, school administrators, students, and other researchers. The library provides computerized subject access to this collection through a CD-ROM index.
2. The Grants Research Collection is designed to inform fund-raisers and grant seekers about the funding patterns, policies, and key personnel of major philanthropic foundations and corporate philanthropic programs across the country. The collection is frequently used by individuals in raising funds to support nonprofit organizations in the state. In its role as a regional collection of the Foundation Center for South Carolina, the State Library receives tax returns filed with the Internal Revenue Service by South Carolina philanthropic foundations. These returns contain often difficult-to-locate information on trustees, grants, and geographic focus of the foundations. To provide information on South Carolina foundations, the State Library compiles and publishes the South Carolina Foundation Directory and produces an in-house database containing updated information on South Carolina foundations. In FY 94, several bibliographies relating to grants research were prepared and distributed by the library as well as the fifth edition of the South Carolina Foundation Directory. The coordinator of the Grants Research Collection was invited by various cultural and social service organizations to be a program speaker for their professional conferences/workshops during the year.
3. The library maintains a collection of federal military specifications and standards. This microfilm collection contains descriptions of products and services which are being put out on contract by the U.S. Department of Defense. These specifications are used by South Carolina business firms in preparing their bids to obtain federal contracts. The collection is provided through a cooperative agreement with the South Carolina Small Business Development Center. By providing South Carolina business firms and citizens with a central location for rapid delivery of needed military specifications, the State Library and the Small Business Development Center are cooperating to foster business development in South Carolina. During 1993-94, the library supplied 504 military specifications, representing a total of 9,158 pages of photocopy made and shipped to requesting companies. Use of this service decreased considerably; perhaps as a result of military down-sizing.
4. The library makes a concentrated effort to acquire publications dealing with South Carolina subjects. These materials may vary from an annual directory of county government officials to an historical analysis of plantation life in South Carolina. Multiple copies of South Carolina titles are usually purchased to ensure that one copy remains in the library, with additional copies available for circulation.
5. The State Library serves as the central location for the South Carolina Fiction Cooperative, a program formerly administered by South Carolina's public libraries. Fiction titles, identified as the "last copy" in a particular library's collection, are

cataloged and housed as part of the State Library's permanent collection. This project serves to provide one centralized collection for older fiction titles which can be identified through the South Carolina Library Network and borrowed through the library's interlibrary loan service. In FY 94 2,630 titles were added.

6. The State Library's audiovisual collection is comprised of 16mm motion picture films, videocassettes (1/2" VHS format), filmstrips, slide/tapes, audio cassettes, and puppets. A centralized collection of audiovisual materials prevents costly duplication of expensive resources and makes available a much larger selection of materials than any local library could provide alone. A collection of management-related videotapes has proven to be very popular with state government personnel. Many of the videotapes are being used in staff development and training sessions conducted by individual state agencies for their staff. The State Library also maintains audiovisual materials dealing with literacy, child care and early childhood education. During the year, the library received a \$5,000 grant from the state's Quality Network Committee to purchase videos dealing with Total Quality Management in order to inform and train state personnel about the TQM process. The library promotes its audiovisual collection by compiling and publishing catalogs and special subject bibliographies such as, "Staff Development and Training Videos."
7. The collection of materials at the Library for the Blind and Physically Handicapped numbered 258,866, an increase of 11,831. The collection of master tapes continues to increase and is utilized by volunteers to repair books. Volunteer narrators using the custom designed recording booth and equipment have supplemented the new titles supplied by NLS in addition to the acquisition of volunteer recorded titles from other libraries.

**Efficiency and effectiveness:** The effectiveness of the State Library's collections can be measured by the size of the collection and the State Library's ability to purchase current materials. The benefits to users can be described in terms of the dollars they saved by not having to purchase the materials borrowed from the State Library. The approximate cost of a non-fiction book is presently \$45. At that rate the State Library saved state government agencies, over \$2.38 million and libraries over \$2.07 million last year.

**C. State Library Collections**

1. Summary Report\*, June 30, 1994

**COLLECTIONS IN DATABASE**

Books	253,275
SC State Documents	52,251
Audiovisual	3,904
Other Materials	472,248

**ADDITIONAL MATERIALS NOT IN DATABASE**

Federal Documents	248,904
Periodicals (Reels and Bound Volumes)	19,448
Newspapers (Reels)	2,477

**DEPARTMENT FOR THE BLIND AND PHYSICALLY HANDICAPPED**

Materials in Database (all formats) 258,866

GRAND TOTAL 1,311,373

\*Figures reflect number of items held. See below for detailed holdings.

2. Detailed Reports, June 30, 1994

**COLLECTIONS IN DATABASE**

Book Collections

	Volumes Added	Volumes Withdrawn	Total Volumes
General	6,801	335	214,673
Reference	800	651	17,950
S. C. Total			19,080
Adult	525	21	18,706
Juvenile	38	0	374
Salley	0	0	1,572

C. State Library Collections (cont.'d)

South Carolina Documents Collection

	Added 1993-94	Superseded/ Withdrawn	Total June 30, 1994
Print	2,238	61	52,031
Non-Book	10	0	220

Audiovisual Booking Collections

	Added 1993-94	Withdrawn	Total June 30, 1994
Items	61	76	3,904
16mm Film	3	73	2,314
Cassettes	0	0	17
Filmstrips	0	0	294
Slides (Titles)	0	0	47
Videocassettes	58	3	1,185
Puppets	0	0	40
Kits	0	0	7

Other Materials

	Added 1993-94	Withdrawn	Total June 30, 1994
Microfiche (Except Periodical)	13,789	0	471,531
Cassettes	25	0	244
Filmstrips	3	0	21
Maps	0	0	31
Records	0	1	16
Slides	2	0	40
Microfilm (Except Periodical)	1	0	58
Videocassettes	88	0	304
Games	0	0	3

Federal Documents Collection (In Supt. of Docs. Class)

	Added 1993-94	Superseded/ Withdrawn	Total June 30, 1994
Print	4,753	6,033	110,386
Microfiche	4,284	685	138,393
Electronic materials	35	5	125

(ADDITIONAL MATERIALS NOT IN DATABASE)

Periodicals

Number Subscriptions, June 30, 1994

<u>Periodicals</u> <u>(Per.)</u>	<u>Also</u> <u>M</u>	<u>Also</u> <u>MF</u>	<u>M</u> <u>Only</u>	<u>MF</u> <u>Only</u>	<u>L</u> <u>Per.</u>	<u>S.C.</u> <u>Per.</u>	<u>Class.</u> <u>_____</u>	<u>Class.</u> <u>M</u>	<u>Class.</u> <u>MF</u>	<u>Class.</u> <u>CD</u>	<u>Total</u> <u>Subscr</u>
446	673	5	365	31	164	141	585	7	93	2	2,512

Added 1993-94                      Total

Bound Volumes	-300	1,976
Microfilm Reels	580	17,472
Per. Videotapes	0	15

Newspapers

Added 1993-94                      Total

Subscriptions	0	27
Microfilm	0	2
Reels	47	2,477

Other Materials

Added 1993-94                      Total

Genealogy at South Caroliniana	47	3,079
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**DEPARTMENT FOR THE BLIND AND PHYSICALLY HANDICAPPED**

Book Collections in Database

June 30, 1994

Recorded Disc	46,277
Recorded Cassettes	200,987
Large-Type	11,602

## VI. LIBRARY DEVELOPMENT

The State Library provides services to assist with the development and improvement of public library services and state institutional library services throughout the state.

- A. **Consultant Services.** Consultants provide assistance to library directors, boards of trustees, library staffs, library organizations, and state agencies and institutions. These consultants serve as liaison between the State Library and thirty-nine county and regional library systems serving all forty-six counties and the thirty-three libraries maintained by seven state agencies. A combination of on-site visits, telephone contacts, and correspondence as well as workshops, small interest group meetings, and information exchanges are used in assisting libraries in identifying their needs and developing strategies to meet these needs. In a reorganization of its services in FY 94, the State Library discontinued the more generalist approach to consulting services and adopted a team approach, drawing on the expertise of the entire State Library staff. Libraries now contact consultants directly on the basis of their designated specialties.

During FY 94 State Library staff:

- made 103 field trips to public and state institutional libraries;
- attended 20 public library board meetings;
- administered \$3,498,360 in State Aid to County Libraries;
- supervised federal Library Services and Construction Act projects providing approximately \$934,375 in grants-in-aid to public libraries and \$56,643 to state institutional libraries;
- monitored public library budgets totalling almost \$34 million in local funds;
- published South Carolina Public Libraries Annual Statistical Summary;
- certified 38 professional and pre-professional public librarians; and
- represented the State Library at local, state, and national conferences, conventions, workshops, professional association meetings, building dedications, and other functions.

### B. **Grant Administration**

1. **State Aid to Public Libraries.** The program of State Aid to public libraries has been funded continuously since 1943. For FY 94, the General Assembly appropriated \$1.00 per capita with a minimum of \$15,000 per county for a total of \$3,498,360 to the State Library for distribution to the public libraries. The regulations under which the funds are administered require that participating libraries be legally established, provide county-wide service, maintain levels of county funding, and meet certain standards of service. Qualifying libraries may use State Aid funds to supplement staff salaries, to purchase books and audio visual materials, to purchase or lease equipment and computer hardware and software, and to operate and maintain bookmobiles. These regulations ensure that State funds will not replace local funds and that the funds will be used to achieve a higher level of service. In 1993-94, all forty-six counties qualified for State Aid funds. State Aid's matching and maintenance of effort requirements have encouraged county governments to increase local support for libraries. However, state support of public libraries as a percentage of total public library support has steadily declined for more than a decade making it harder for public libraries to meet the informational needs of their citizens.

2. **Federal Aid to South Carolina Libraries.** Federal aid under the Library Services and Construction Act provides for improved public library services, for construction of public library buildings, for strengthening of state library agencies, and for promotion of interlibrary cooperation among all types of libraries. Emphasis is also placed on reaching the unserved and the inadequately served.

Title I - Public Library Services: This title supports improved services to public libraries, institutional libraries and special segments of the population. Grants-in-aid have been used to develop new programs of service, to improve the level of service in existing programs, and to strengthen material collections. Continuing education grants have contributed to the upgrading of library personnel. Grants for outreach programs enable libraries to help the culturally disadvantaged, the functionally illiterate, the handicapped, and other groups which need special services. Grants are made for the automation of library services, the conversion of bibliographic records, and the enhancement of existing automated systems. Title I also provides grants to improve library services in state-supported institutions. In FY 94 the State Library was awarded \$1,187,447 for Title I.

Title II - Public Library Construction: This title provides funds for construction projects which contribute to improved services in the participating county library systems. In FY 94 the State Library was awarded \$268,875 for Title II.

Title III - Interlibrary Cooperation and Resource Sharing: Programs funded under this title have resulted in improved communications, bibliographic access, interlibrary loan, consultant service, preservation workshops and study and planning. During FY 94, Title III projects were designed to contribute to the long-range goals of enhancing the state bibliographic network, promoting resource sharing, and preservation of library collections. The expanding statewide database helps eliminate expensive duplication of materials and makes the state's library resources available to all South Carolinians. In FY 94 the State Library was awarded \$279,673 for Title III.

- a. **Continuing Education.** The State Library supports a program of continuing education for public and institutional library personnel from directors to support staff, and for public library trustees. In addition, the State Library awards grants to libraries who wish to send individual staff members to conferences, seminars, and academic courses in library science. Each year, the State Library plans and conducts a series of events ranging from special interest group meetings, to workshops in specific subject areas, to full conferences. Events are publicized in an annual printed calendar and through subsequent printed and online updates and announcements.

The State Library provided 10 full workshops, to which public library staff representing virtually every county library system in the state attended, along with several state employees. Subjects included electronic information sources for children, bookmobile service, reference basics, and basic book repair. One special emphasis was the continuation of three-day workshops designed to teach and reinforce reference and information communication skills in public libraries across the state. Since October 1992, a total of 218 public library and 15 State Library employees have been exposed to this communication model. In addition to these workshops, the State Library sponsored special interest group meetings and information exchanges in reference service, South Carolina information sources, LSCA, branch library



service, and state telecommunication plans. The library continues to sponsor on-location preservation workshops and conduct on-site presentations, interlibrary loan & network training, tours of the State Library and the Library for the Blind and Physically Handicapped, and orientation sessions for state employees and new library directors.

In FY 94 the State Library awarded grants to twelve librarians and library assistants to attend workshops and conferences in CD-ROM technology, planning for the future, sign language, bookmobile service, readers advisory, and the future of federal depositories. Three pre-professionals received career development grants to enroll in academic courses in library science.

The annual academic workshop for pre-professional personnel, sponsored by the State Library and taught by the University of South Carolina College of Library and Information Science, attracted eleven pre-professionals from eight public libraries. This year's two-week course, Public Library Service to Children and Young Adults, explored special services, collection development, and programming within the context of child development and societal issues. The course work included planning a project which the student could implement in his or her local library. The course received universal praise from students this year, and they all went back to their libraries with specific objectives and concrete ideas for improving services.

Members of the State Library staff attended the South Carolina Library Association, American Library Association, Public Library Association and Special Library Association conferences, and workshops in such areas as information access, OCLC, MARC and DOS training, library automation, networking and telecommunications, library-Head Start partnership, personnel management and supervision, working with volunteers, state fiscal issues, personnel law, customer service, support technology, TQM, workflow design, and diversity in the workplace.

- b. **Library Services to Children.** More than ever, community agencies, schools and libraries are stressing the importance of early and regular exposure to books and reading in helping children learn to read and study and thereby succeed in school. The South Carolina State Library is committed to supporting public libraries as they strive to provide quality library service to all children and to parents and caregivers who are both their role models and the people most likely to share books with children. The children's services consultant assists public libraries with planning and evaluation, program planning, staff training and evaluation. This is done through library visits, conferences, workshops and meetings as well as through the statewide events, programs and grants administered by the State Library.

Ten Library Services and Construction Act funded projects were directed at improving service to children and are extending service in innovative ways in eleven counties in the state. Anderson County Library received partial funding for a branch children's librarian to do programs for children and to assist other branch staff and community volunteers in doing programs by providing program resources and training. In an effort to make new parents aware of the importance of reading to children throughout early childhood, Abbeville-Greenwood Regional Library developed a Born to Read project in cooperation with local schools, the health departments, Department of Social Services, and literacy staff to visit new mothers in the hospital, and talk with them about reading while giving them a packet of information including a

first book for a child. Through this project they have also been able to talk to new parents about literacy classes and other needs. This program was recognized by the U.S. Department of Education as an exemplary project. Chesterfield County Library also did a family literacy project with new parents. Calhoun County Library received a grant to develop program guides so that their small staff can do future activities for children with a minimum of preparation. Dillon County Library set up a Dial a Story so that children throughout the county can call and listen to a story anytime. Florence County Library worked to improve the historical and geographical information available to its community by making expanded current collections available in all its libraries. These materials are available for instructional support, and assignments. As part of the project the library incorporated social studies activities into programming and provided training in evaluation of these materials to other librarians in the Pee Dee. Berkeley County Library also attempted to help students through expansion of its geographical and biographical resources. Marion County Library did a similar project focusing on science literacy. Williamsburg County Library realized a need to stimulate reading among teenagers and developed a current collection of both classic and popular paperbacks.

The "Grow with Books" growth chart continues to be widely used to try to reach all new parents with information about the importance of sharing books with their children early in life as an effective way to develop reading readiness skills. In FY93 the State Libraries in Idaho and Delaware requested permission to reprint it for use in their states.

In March, a workshop, "Helping Children Plug into the Future: CD-ROM and other New Technology for Children's Librarians", was held for sixty staff from thirty-two public and institutional libraries. This was designed to introduce staff working with children to the potential use of new computer technology and introduced them to the information superhighway to ensure that children and their information needs are included in library technology plans.

43,812 children in forty-four participating counties joined in the 1992 statewide summer reading program, an increase of fifty one percent since 1986. The theme, "Plant a Reading Seed" focused on ecology and natural resources. During the program, 1,277 group programs were held with an attendance of 77,626. 1,500,000 books were read across South Carolina by children, almost three books per child ages three to eleven during this period. The State Library co-sponsored a theater tour by Chopstick Theater of Charleston which did 43 performances in thirty-one counties. The 1994 summer reading program began in June with a dinosaur theme of "Bone Up on Books."

- c. **Library Services to Adults.** Federal grants totalling \$123,308 were awarded to nine public libraries in FY 94 to provide special services to adults. Each project, though different, initiated a unique and innovative service to a targeted sector of the adult population.

Chester County Library established a Senior Resources Center and provided a part-time staff person to conduct popular Bi-Folkal remembrance programs in both library and community settings. Darlington County Library developed a parenting collection in the children's area of each library outlet. Dorchester

County established an adult job/career information center. Georgetown County Library conducted a survey of the business community's needs and formulated a collection development plan to be implemented the second year. Greenville County Library purchased three Kurzweil Readers and a personal computer with voice synthesizer to make the library's online catalog and CD-ROM collection accessible to patrons with visual impairment. Lexington County Library and Oconee County Library both continued to fund full-time adult services librarians. Richland County Library purchased an electronic dictionary as well as image cataloging and display technology to digitize the Columbia Bicentennial Photograph Collection and other images for online access. Spartanburg County Library began a two-year model reference project incorporating a core collection for all outlets, development of policies and standards, and comprehensive staff training and continuing education.

As part of its Agenda for Change reorganization of services, the State Library eliminated its adult services consultant position in favor of a team approach to public library consultation. Libraries now contact State Library staff on the basis of subject area expertise. Consultants address a variety of adult service-related issues, e.g., information services and sources, programming, bookmobile and outreach, access and alternative formats, service to older adults, etc.

- d. **Library Services for the Disadvantaged.** Eight grants totaling \$101,500 were awarded to public libraries to serve the economically disadvantaged during FY 94.

Bookmobiles remain the most cost-effective method of providing county wide library service. Thousands of people in rural South Carolina depend on bookmobiles to meet their informational and recreational reading needs. In FY 94 four libraries received grants to replace their bookmobiles, three of which were over a decade old and one over two decades old. The Allendale-Hampton-Jasper Regional Library received \$36,000; the Fairfield County Library received \$12,000; the Orangeburg County Library and the Union County Library each received \$20,000. In addition to the four bookmobiles, the Richland County Library received \$5,000 to assist in funding a station wagon for the Ready Bear Outreach Program which provides books and story times to approximately 100 day care centers throughout the county.

Libraries in three counties received grants to target three distinct age groups-children, young adults and the elderly. The Marlboro County Library received \$2,500 to add juvenile books with cassette tapes, classic videos and books on tape. \$3,000 was awarded to the Williamsburg County Library to enhance the young adult print collection. Chesterfield County's elderly population will benefit from a grant of \$3,000 to add fiction and nonfiction large-print books to the library's collection.

Disadvantaged grant funds have helped many libraries in South Carolina improve services and collections over the years. Because of limited local funding, these grants are often the only means a library has to replace an expensive bookmobile or to begin new services.

- e. **Public Library Literacy Program.** Library Services and Construction Act grants totaling \$24,502 were awarded to six county and regional public library systems. These grants were used to extend and improve library

service to persons with minimal or no reading skills; funds were awarded for family literacy and prevention programs as well as for traditional adult literacy programs.

With one of every four South Carolina adults twenty-five years of age and over identified as functionally illiterate, continued emphasis was placed on planning, development, and implementation of cooperative programs with local school districts, literacy councils, churches, and with social service, recreation and health agencies.

The majority of grants were used to develop collections to assist local literacy tutors and to meet the reading level and interests of adult new readers. Libraries used LSCA money to: aggressively promote the use of these materials at branch outlets, organize in-service training and regular meetings of literacy and family education providers; continue funding of a literacy coordinator; offer Grow with Baby programs and packets to encourage family literacy; expand electronic literacy tutoring; and initiate a literacy program for migrant workers.

- f. **Public Library Construction.** The State Library administers a federally supported public library construction program under Title II of the Library Services and Construction Act. State Library staff assist with all phases of construction projects including fund raising, site selection, plan development, and equipment selection. The State Library also assists public libraries that do not receive federal funds with similar services.

During FY 94 the following public libraries either received or were in the process of applying for LSCA funding:

Charleston County Library, Headquarters, 102,200 sq. ft., application pending;

Chesterfield County Library, Cheraw Branch, 10,000 sq. ft., application pending;

Darlington County Library, Hartsville Branch, 16,000 sq. ft., construction/renovation completed;

Greenville County Library, Greer Branch, 10,000-12,000 sq. ft., construction in progress;

Horry County Library, Surfside Beach Branch, 7,200 sq. ft., application pending;

Pickens County Library, Clemson/Central Branch, 12,000 sq. ft., application pending; and

Spartanburg County Library, Boiling Springs Branch, 9,000 sq. ft., construction completed.

During FY 94 the following public libraries received State Library assistance but did not receive LSCA funding. Projects not completed still may apply for Title II federal assistance, if eligible:

Aiken County Library, Headquarters

Beaufort County Library, Hilton Head Island Branch

Berkeley County Library, Hanahan Branch

Cherokee County Library, Headquarters and Blacksburg Branch

Dillon County Library, Headquarters

Dorchester County Library, Summerville Branch

Horry County Library Branches: Bucksport, Loris

Kershaw County Library, Elgin Branch

Lexington County Library Headquarters and Branches in Irmo, Batesburg, Chapin, and Gaston

Newberry-Saluda Regional Library, Headquarters

A total of \$230,000 in Title II funds was expended in FY 94.

Relatively small federal construction grants have continued to serve as a strong incentive for local funding initiatives. They stimulate broad public support as well as governmental activity.

- g. **Institutional Library Services.** Using Library Services and Construction Act funding, the South Carolina State Library assists in the development and improvement of libraries for residents in state-supported institutions. The State Library's program to institutions includes the services of a consultant, State Library orientation for new administrators, interest group meetings for library directors and staff, reference and interlibrary loan, and grants-in-aid for materials and service enhancement projects.

In FY 94, thirty-three institutions, maintained by seven state agencies, participated in the Institutional Library Services Program. Most of these offer full service under the direction of qualified library personnel.

Included in this number are eighteen libraries operated by the South Carolina Department of Corrections. In addition, Corrections serves four institutions via bookmobile and book van. To cope with a burgeoning prison population, the Department of Corrections recently opened a new facility in Bishopville and plans at least one more opening in FY 95.

In addition to libraries in prisons, libraries in four residential schools for delinquent or at-risk youth, a school for youth with visual and hearing impairment, five mental health facilities, two centers for adults with mental impairment, and three rehabilitation and recovery centers were offered consultant, continuing education, and reference/interlibrary loan services this year.

Institutions used \$48,500 in LSCA funds to make materials available on CD-ROM, purchase computers, conduct training in literacy and independent living, develop a computerized reading enrichment program, and enhance printed and video collections in special areas.

In addition to projects funded through LSCA, many institutional libraries have used local funding for innovative programs: National Issues Forums discussion groups, literacy tutoring, computer literacy training, independent living classes, bibliotherapy, resident library assistant programs, and AIDS education and prevention projects.

**Efficiency and effectiveness:** The efficiency of the department can be measured in terms of the cost of consultant services provided by the State Library. Public Library Consultant services were \$0.07 per user, while costs for institutional library services were \$0.44.

## VII. SOUTH CAROLINA LIBRARY NETWORK

The South Carolina Library Network (SCLN), coordinated by the South Carolina State Library, supports the efforts of local libraries to meet the information needs of all South Carolinians. The 172 present SCLN member libraries by type are:

- Public libraries 54
- Institutional libraries 4
- Academic libraries 37
- Technical College libraries 16
- School libraries 23
- Special libraries 38

The State Library provides an on-going program of training and support for Network users. The Director of Network Services conducted 5 SCLN training sessions in-house, made 6 field visits to participating libraries, and represented the Network at 6 meetings.

Libraries participating in the South Carolina Library Network have access to: the LION (Library Information ON-line) automated catalog of the South Carolina State Library; an electronic mail component for the transmission of interlibrary loan requests; EBBS, an electronic bulletin board service reporting on current library activity in the state; the FEDCAT (Federal Document Catalog) information database which can be used to identify United States documents issued by the Government Printing Office since 1976; and the South Carolina On-line Library Directory, containing entries for more than 400 South Carolina libraries. For the purposes of interlibrary loan, South Carolina member libraries can use computers to dial into the State Library automated system to request both materials and information not available locally. 42,592 items were loaned to libraries placing on-line and electronic mail requests in 1993-94.

Under the auspices of the Network, the State Library is involved in a number of activities designed to encourage cooperation among South Carolina libraries in providing better service to the people of the state.

The State Library continued to explore ways in which it and other South Carolina libraries can benefit from the substantial resources of the Internet, an international "network of telecommunications networks" which participants can use for electronic mail communication and to search numerous databases for information on a wide variety of subjects. The State Library, for example, uses its Internet access to monitor news of national library activity, and to support its reference services. The State Library expects to expand its Internet access through MetroNet, the state government telecommunications network being coordinated by the Budget and Control Board. Library staff are working with Office of Information Resources staff to complete access arrangements in 1994-95. A Telecommunications Conference was held for public libraries on May 17 to keep them informed about developments in this area.

The automation of internal services can be a significant factor in the ability of an institution to participate fully in networking activities. The State Library conducted an automation survey in 1994 to obtain the most up-to-date information on the status of public libraries. The survey indicated that 64% of public libraries have some form of automation, and 42% of these have automated catalogs into which their patrons can dial from outside the library. The survey also provided information which will be useful in planning future State Library projects.

The library sponsors a variety of activities designed to support and improve reference service across the state. For public libraries serving the largest metropolitan areas in the state, the State Library organized a fourth Reference Exchange in August 1993. This meeting brought together reference librarians from Charleston, Greenville, Richland and Spartanburg County Libraries for

a discussion of mutual concerns in the areas of public service and electronic reference. On April 29, 1994, a South Carolina Information Exchange was held for 80 public and academic librarians. Sources of information on a newly re-organized state government, and on small business in South Carolina were identified, with a variety of speakers emphasizing local resources as well as state-level ones. A 2-day Reference Basics Workshop was held in April for 16 public and academic librarians in the Pee Dee Region, part of a series of such regional workshops presented for new and untrained reference staff.

The South Carolina State Library continues to work with institutions involved in the South Carolina Library Database (SCLD). Participation in the SCLD gives smaller libraries in the state the ability to locate and borrow materials listed in the OCLC database of more than 28 million items which are owned by other libraries in South Carolina and the Southeast. The State Library provided training for 4 public and academic libraries interested in using this on-line facility for resource sharing.

In 1993, the State Library extended for an additional two years a statewide Preservation Education Project, reflecting its interest in the physical condition of the library resources of the state. The services of a consultant on the staff of the Charleston Museum have been contracted to provide workshops for library staff on the proper care and repair of library materials, to survey library interiors and recommend changes necessary to protect materials, and to instruct interested groups of citizens on the preservation of family papers and documents. In 1993-94, preservation activities included 11 programs on the preservation of family papers, 5 workshops for library staff on the proper handling of library materials, 10 workshops on book repair, 2 presentations on disaster planning, and 5 programs designed to meet the needs of specific institutions.

State Library Network staff acted as liaison with other groups concerned with cooperative activities: the Southeastern Library Network (SOLINET) Resource Sharing and Network Services Group; South Carolina SOLINET Users Group; Palmetto Archives, Libraries, and Museums Council on Preservation; and the State Historical Records Advisory Board.

**Efficiency and effectiveness:** The South Carolina Library Network is used by libraries to access the State Library's collection. The effectiveness of using this system is best described in terms of the dollars it saved the libraries since they did not have to purchase these items. The average cost of a non-fiction book is \$45 today. At that rate the State Library saved the libraries of South Carolina nearly \$2.07 million last year.



## VIII. PUBLIC INFORMATION SERVICES

"Libraries Change Lives" was the theme of the State Library's 1994 public relations campaign. Numerous projects and publications were developed in conjunction with this theme.

The State Library re-released a brochure on South Carolina's African-American heritage. This brochure featured a reading list of popular works published in the last 25 years which highlight the life of African-Americans in South Carolina. The brochure, which was prepared in conjunction with the South Carolina Library Association's Round Table on African American Concerns, was distributed during February.

In observance of Freedom of Information Day, the State Library named the 10 most notable government publications of the year. News releases were mailed announcing the selection, and awards were presented to the issuing agency of each publication. The State Library also developed an exhibit featuring these documents which was displayed in the lobby of the State House.

The State Library asked Governor Carroll A. Campbell, Jr. to declare April 15-22, 1994 as Library Week in South Carolina. Copies of the proclamation were distributed to libraries throughout the state for display. The proclamation was also included in the March/April edition of News For South Carolina Libraries newsletter.

The fourth South Carolina Read-In was held on May 4, 1994. Despite the inclement weather, more than 1,100 citizens, mostly school children, from across the state attended this event. S.C. Superintendent of Education, Barbara Nielsen and Joe Pinner (as Mr. Knozit) served as keynote speakers for the event. This event received newspaper coverage and was featured on two of Columbia's three local television stations.

## IX. VOLUNTEER SERVICES

Volunteers contributing time and services benefit the State Library and particularly the Department for the Blind and Physically Handicapped (DBPH). Members of boards, committees and advisory councils represent user groups and aid in the development of policies and services. Individuals and groups perform tasks such as narration of recorded material, the repair of over 1,400 cassette machines and record players; inspection of approximately 7,200 books; preparation of newsletters and other bulk mailings; performance of receptionist and clerical duties; and a host of other tasks making it possible for staff to concentrate on other areas.

Under the guidance of the Volunteer Coordinator, various recording projects were undertaken and completed. All issues of "S.C. Wildlife" and "Sandlapper" magazines were produced in a timely manner. A Department of Consumer Affairs brochure on avoiding con games and frauds was produced, the book TOURING THE COASTAL S.C. BACKROADS was recorded, and the book HUNTING AND HOME IN THE SOUTHERN HEARTLAND was almost completed. Volunteers also continued to narrate the department's quarterly newsletter.

Volunteers continue to be better trained. Assignments are made based on carefully chosen projects such as: cassette magazine circulation; development of bibliographies of newly acquired large print books; correction of item maintenance records; staffing exhibits; assisting with the State Library's annual Read-In; preparing applications for equipment accessories; and preparing equipment recall letters. Matching assignments to the skills of volunteers has let to greater efficiency in making use of their donated time.

During 1993-94, 125 individuals contributed 3,016 hours of service as shown below:

### State Library

Library Board	7 members	77.5 hours
LSCA Advisory Council	14 members	23.5 hours
WHCLIS Task Force	32 members	48.0 hours
Total	53 members	149.0 hours

### Department for the Blind and Physically Handicapped

Advisory Council	14 members	34 hours
Telephone Pioneers	10 members	1,630 hours
Other Volunteers	48 members	1,203 hours
Total	72 members	2,867 hours

**Efficiency and effectiveness:** Although the actual number of volunteers decreased by 16%, the number of hours volunteered increased by over 58%.

Based on formulas from the Governor's Office, the service value of DBPH volunteers is \$34,556 with the total value of volunteers to the State Library being more than \$36,493.

**X. PUBLICATIONS OF THE SOUTH CAROLINA STATE LIBRARY  
1993-94**

**Agenda for Change.** [1993] 7p.

**Annual Program Library Services and Construction Act, 1993-1994.** 1994. 88p.

**Annual Report, 1992-1993.** 1993. 58p.

**Bone Up On Books: Summer Reading Program, Librarian's Manual.** 1994. 198p.

**Continuing Education Opportunities, 1993-1994.** 1993. [8p.]

**New Resources.** v. 24 no. 7--v. 25 no. 6; July 1993--June 1994. monthly.

**LSCA Information and Guidelines, 1995.** 1994. various pagings.

**News About Library Services for the Blind and Physically Handicapped.** v. 19 no. 1--v. 19 no. 4; Summer 1993--Spring 1994. quarterly.

**News for South Carolina Libraries.** v. 25 no. 7--v. 26 no. 6; July/August 1993--May/June 1994. bi-monthly

**South Carolina Foundation Directory, 1993.** 1993. 395p.

**South Carolina Public Library Annual Statistical Summary, FY 93.** 1993. 46p.

**The South Carolina Program for Library Development, 1993-1996, under the Library Services and Construction Act (P.L. 101-254, FY 1993).** 1994. 51p.

**Subject Guide to Audiovisual Materials on Early Childhood Developmental Education at the South Carolina State Library.** 1994. 22p.

## I. LIBRARY DIRECTORIES

### A. PUBLIC LIBRARY BOARD CHAIRMEN

- ABBEVILLE COUNTY LIBRARY** -- H.O. Mullinax, c/o The Commercial Bank, Donalds, SC 29638  
**ABBEVILLE-GREENWOOD REGIONAL LIBRARY** -- H.O. Mullinax, c/o The Commercial Bank, Donalds, SC 29638  
**AIKEN-BAMBERG-BARNWELL-EDGEFIELD REGIONAL LIBRARY** -- Frankie H. Cubbedge, USC-Aiken, 171 University Parkway, Aiken, SC 29801  
**AIKEN COUNTY LIBRARY** -- John McClanathan, 1404 Woodbine, Aiken, SC 29801  
**ALLENDALE-HAMPTON-JASPER REGIONAL LIBRARY** - Sue Coulter, P.O. Box 644, Hardeeville SC 29927  
**ALLENDALE COUNTY LIBRARY** -- Frank Shelton, P.O. Box 631, Fairfax, SC 29827  
**ANDERSON COUNTY LIBRARY** -- Kleo Stathakis, 1208 Northampton Road, Anderson, SC 29621  
**BAMBERG COUNTY LIBRARY** -- Maude Rice, Box 238, Bamberg, SC 29003  
**BARNWELL COUNTY LIBRARY** -- Claudia Peeples, Box 426, Barnwell, SC 29803  
**BEAUFORT COUNTY LIBRARY** -- Daniel McAvoy, 13 Crooked Pond Drive, Hilton Head Island SC 29926  
**BERKELEY COUNTY LIBRARY** -- Frances J. Shipley, Pinewood Drive, Moncks Corner, SC 29461  
**CALHOUN COUNTY LIBRARY** -- Ann K. Thornton, 115 S. Harry C. Raysor Drive, St. Matthews, SC 29135  
**CHAPIN MEMORIAL LIBRARY** -- Mrs. Pat Brumer, 1302 Pridgen, Myrtle Beach SC 29577  
**CHARLESTON COUNTY LIBRARY** -- Kenneth Dandridge, 1329 S Barksdale Road, Mt. Pleasant. SC 29464  
**CHEROKEE COUNTY PUBLIC LIBRARY** -- Bright G. Parker, 1010 S. Petty Street, Gaffney, SC 29340  
**CHESTER COUNTY LIBRARY** -- Rick Wessinger, 201 Quail Hollow, Chester SC 29706  
**CHESTERFIELD COUNTY LIBRARY** -- Polly Raley, P.O. Box 158, Jefferson, SC 29718-0158  
**CLARENDON COUNTY LIBRARY** -- William M. Smith, Route 7, Box 528, Manning, SC 29102  
**COLLETON COUNTY MEMORIAL LIBRARY** -- Jane McT. Brown, 102 Silverhill Road, Walterboro, SC 29488  
**DARLINGTON COUNTY LIBRARY** -- Eugene Vaughan, 105 Georgia Drive, Darlington, SC 29532  
**DILLON COUNTY LIBRARY** -- Joseph T. Griffin, Jr., P.O. Box 206, Latta, SC 29565-0206  
**DORCHESTER COUNTY LIBRARY** -- John D. Johnston, 306 Johnston Street, St. George, SC 29477  
**EDGEFIELD COUNTY LIBRARY** -- Dorothy Mims, P.O. Box 489, Edgefield, SC 29824  
**FAIRFIELD COUNTY LIBRARY** -- George R. Lauderdale, P.O. Box 96, Winnsboro, SC 29180  
**FLORENCE COUNTY LIBRARY** -- Kitty F. Allen, 406 Lafayette Circle, Florence, SC 29501  
**GEORGETOWN COUNTY LIBRARY** -- Patricia Doyle, 528 Front Street, Georgetown, SC 29440  
**GREENVILLE COUNTY LIBRARY** -- David Rogers, 200 North Main Street, Greer, SC 29651  
**GREENWOOD COUNTY LIBRARY** -- Sara Smith, 109 Partridge Road, Greenwood, SC 29646  
**HAMPTON COUNTY LIBRARY** -- Ruth Jones, 301 Pulaski Street, Hampton, SC 29924  
**HORRY COUNTY MEMORIAL LIBRARY** -- Judith Tuttle, P.O. Box 14732, Surfside, SC 29587  
**JASPER COUNTY LIBRARY** -- Sue Coulter, P.O. Box 644, Hardeeville, SC 29927  
**KERSHAW COUNTY LIBRARY** -- Tom Traywick, 1519 Park Circle, Camden, SC 29020  
**LANCASTER COUNTY LIBRARY** -- Billie Steele, 2550 Dudley Steele Road, Lancaster, SC 29720  
**LAURENS COUNTY LIBRARY** -- Georgia B. Thomason, 405 S. Broad Street, Clinton, SC 29325  
**LEE COUNTY PUBLIC LIBRARY** -- Elizabeth Kerr, 501 N. Western Drive, Bishopville, SC 29010  
**LEXINGTON COUNTY PUBLIC LIBRARY** -- H. Hugh Rogers, P.O. Box 396, Lexington, SC 29071  
**MCCORMICK COUNTY LIBRARY** -- Verda Musier, Rt. 2, Box 60, Plum Branch, SC 29845  
**MARION COUNTY LIBRARY** -- Betty Harrelson, P.O. Box 714, Mullins, SC 29574-0714  
**MARLBORO COUNTY PUBLIC LIBRARY** -- Eva Johnson, 302 Johnakin Drive, Bennettsville, SC 29512  
**NEWBERRY-SALUDA REGIONAL LIBRARY** -- Frontis Hawkins, Rt. 4, Box 550, Saluda, SC 29138  
**OCONEE COUNTY LIBRARY** -- Elizabeth Lincoln, 37 Commodore, Salem, SC 29676  
**ORANGEBURG COUNTY LIBRARY** -- Valerie Staley, 1756 Belleville Rd. NE, Orangeburg SC 29115-3809  
**PICKENS COUNTY LIBRARY** -- Edmee Reel, 413 Shorecrest Drive, Clemson, SC 29631  
**RICHLAND COUNTY PUBLIC LIBRARY** -- Lenora Stork, 1500 Greenhill Road, Columbia, SC 29206

**PUBLIC LIBRARY BOARD CHAIRMEN (cont'd)**

**SPARTANBURG COUNTY PUBLIC LIBRARY** -- Shirley Howell, P.O. Box 187, Woodruff, SC 29388  
**SUMTER COUNTY LIBRARY** Mary Borry, 564 Mattison Avenue, Sumter, SC 29150  
**UNION COUNTY CARNEGIE LIBRARY** -- Martha S. Whitener, 203 Thompson Blvd., Union, SC 29379  
**WILLIAMSBURG COUNTY LIBRARY** -- E. I. Lawrence, Route 2, Box 95, Salters, SC 29590  
**YORK COUNTY LIBRARY** -- Ann Casada, 1250 Yorkdale Drive, Rock Hill, SC 29730

## B. DIRECTORY OF SOUTH CAROLINA PUBLIC LIBRARIES

LIBRARY	CHIEF LIBRARIAN	PHONE NUMBER
<b>Abbeville-Greenwood Regional Library</b> 106 North Main Street Greenwood, SC 29646	Mr. Bruce Heimburger	941-4650 941-4651 (Fax)
<b>Aiken-Bamberg-Barnwell-Edgefield Regional Library</b> 314 Chesterfield Street, Southwest Aiken, SC 29801-7117	Ms. Louise McAulay	642-7575 642-7574 (Fax)
<b>Allendale-Hampton-Jasper Regional Library</b> War Memorial Building Post Office Drawer 768 Allendale, SC 29810-0768	Ms. Betty Anne Todd	584-3513
<b>Anderson County Library</b> Post Office Box 4047 202 East Greenville Street Anderson, SC 29622-4047	Mr. Carl Stone	260-4500 260-4510 (Fax)
<b>Beaufort County Library</b> 311 Scott Street Beaufort, SC 29902-5591	Ms. Julie Zachowski	525-4000 525-4055 (Fax)
<b>Berkeley County Library</b> 100 Library Street Moncks Corner, SC 29461-2326	Mrs. Patricia M. Crabtree	761-8082 761-2843 (Fax)
<b>Calhoun County Library</b> 208 North Harry C. Raysor Drive St. Matthews, SC 29135-1261	Ms. Winnie Westbury	874-3389 874-4154 (Fax)
<b>Charleston County Library</b> 404 King Street Charleston, SC 29403	Ms. Jan Buvinger	723-1645 722-0429 (Fax)
<b>Cherokee County Library</b> 300 East Rutledge Avenue Gaffney, SC 29340-2299	Ms. Anne Moseley	487-2711 487-2752 (Fax)
<b>Chester County Library</b> 100 Center Street Chester, SC 29706-2708	Mrs. Ann Ramsey	377-8145 377-8146 (Fax)
<b>Chesterfield County Library</b> 119 West Main Street Chesterfield, SC 29709-1512	Ms. Darlene Mahone	623-7489 623-6720 (Fax)
<b>Harvin Clarendon County Library</b> 215 North Brooks Street Manning, SC 29102-3209	Mrs. Sybil M. Gilbert	435-8633 435-8101 (Fax)
<b>Colleton County Library</b> 600 Hampton Street Walterboro, SC 29488-4098	Mrs. Sylvia Rowe	549-5621 549-5122

<b>LIBRARY</b>	<b>CHIEF LIBRARIAN</b>	<b>PHONE NUMBER</b>
<b>Darlington County Library</b> 204 North Main Street Darlington, SC 29532-3108	Ms. Louise Dorton	398-4940 398-4942 (Fax)
<b>Dillon County Library</b> 101 North Marion Street Latta, SC 29565-3597	Ms. Sue Rainey	752-5389 752-5389 (Fax)
<b>Dorchester County Library</b> 506 North Parler Avenue St. George, SC 29477-2297	Mr. Steve Messick	563-9189 563-7823 (Fax)
<b>Fairfield County Library</b> 300 Washington Street Winnsboro, SC 29180	Mrs. Sarah McMaster	635-4971 635-7715 (Fax)
<b>Florence County Library</b> 319 South Irby Street Florence, SC 29501	Mr. Robert Davidson	662-8424 661-7544 (Fax)
<b>Georgetown County Library</b> 405 Cleland Street Georgetown, SC 29440	Mrs. Virginia Nilles	546-2521 527-3251 (Fax)
<b>Greenville County Library</b> 300 College Street Greenville, SC 29601-2086	Dr. Thompson R. Cummins Director	242-5000 235-8375 (Fax)
<b>Horry County Library</b> 1008 Fifth Avenue Conway, SC 29526-5196	Ms. Shelley Ridout Interim Director	248-1543 248-1548 (Fax)
<b>Kershaw County Library</b> 1304 Broad Street Camden, SC 29020-3595	Ms. Frances Whealton	425-1508 425-7180 (Fax)
<b>Lancaster County Library</b> 313 South White Street Lancaster, SC 29720	Mr. Richard Band	285-1502 285-6004 (Fax)
<b>Laurens County Library</b> 1017 West Main Street Laurens, SC 29360-2647	Mr. William Cooper	984-0596 984-0598 (Fax)
<b>Lee County Library</b> 102 North Main Street Bishopville, SC 29010	Mrs. Dawn Ellen	484-5921 484-4177 (Fax)
<b>Lexington County Library</b> Post Office Box 187 203 Armory Street Batesburg, SC 29006-0187	Mrs. Jane Griffin	359-6984 359-0185 (Fax)

<b>LIBRARY</b>	<b>CHIEF LIBRARIAN</b>	<b>PHONE NUMBER</b>
<b>McCormick County Library</b> P.O. Box 1151 Pine Street McCormick, SC 29835-1151	Mrs. Dianne Purdy	465-2821
<b>Marion County Library</b> 101 East Court Street Marion, SC 29571-3699	Ms. Salley B. Martin	423-8300 423-8302 (Fax)
<b>Marlboro County Library</b> 200 John Corry Road Bennettsville, SC 29512	Ms. Lorene Nemecek	479-5630 479-5645
<b>Newberry-Saluda Regional Library</b> 1300 Friend Street Newberry, SC 29108-3400	Mrs. Tucker Taylor	276-0854 276-7478 (Fax)
<b>Oconee County Library</b> 501 West South Broad Street Walhalla, SC 29691-2105	Mrs. Martha Baily Director	638-4133 638-4132 (Fax)
<b>Orangeburg County Library</b> Post Office Box 1367 Orangeburg, SC 29116-1367	Ms. Paula Paul	531-4636 533-5860 (Fax)
<b>Pickens County Library</b> 110 West First Avenue Easley, SC 29640-2998	Ms. Marguerite Keenan	850-7077 850-7088 (Fax)
<b>Richland County Public Library</b> 1431 Assembly Street Columbia, SC 29201-3101	Mr. David Warren	799-9084 929-3438 (Fax)
<b>Spartanburg County Library</b> Post Office Box 2409 333 South Pine Street Spartanburg, SC 29304-2409	Mr. Dennis Bruce County Librarian	596-3507 596-3518 (Fax)
<b>Sumter County Library</b> 111 North Harvin Street Sumter, SC 29150	Ms. Faith Line	773-7273 773-4875 (Fax)
<b>Union County Library</b> 300 East South Street Union, SC 29379-2392	Mr. Edward Burwell	427-7140
<b>Williamsburg County Library</b> 135 Hampton Avenue Kingstree, SC 29556-3423	Ellen Barrow	354-9486
<b>York County Library</b> Post Office Box 10032 138 East Black Street Rock Hill, SC 29731-0032	Mr. David A. Lyon, IV	324-7614 328-9290 (Fax)
<b>Chapin Memorial Library</b> 400 14th Avenue North Myrtle Beach, SC 29577-3612	Catherine Wiggins	448-3338



## C. DIRECTORY OF SOUTH CAROLINA COLLEGES AND UNIVERSITIES

NAME OF INSTITUTION	CHIEF LIBRARIAN	PHONE NUMBER
<b><u>SENIOR COLLEGES</u></b>		
<b>Allen University</b> J.S. Flipper Library 1530 Harden Street Columbia, SC 29204	<b>Wanda L. Crenshaw</b>	<b>779-6132</b>
<b>Benedict College</b> Harden and Blanding Streets Columbia, SC 29203	<b>Beatrice Sumter</b>	<b>253-5176</b>
<b>Bob Jones University</b> J.S. Mack Library Greenville, SC 29614	<b>Joseph L. Allen, Sr.</b>	<b>252-5100 ext. 6010</b>
<b>Central Wesleyan College</b> Rickman Library P.O. Box 1020 Central, SC 29630	<b>Dauida M. Sabine</b>	<b>639-2453</b>
<b>Charleston Southern University</b> L. Mendel Rivers Library Post Office Box 118087 Charleston, SC 29423-8087	<b>Enid R. Causey</b>	<b>863-7940</b>
<b>The Citadel</b> Daniel Library 171 Moultrie Street Charleston, SC 29409	<b>LTC Sherman E. Pyatt</b>	<b>953-7691</b>
<b>Claffin College</b> College Avenue Orangeburg, SC 29115	<b>Marilyn Gibbs</b>	<b>534-2710</b>
<b>Clemson University</b> Robert Muldrow Cooper Library Box 343001 Clemson, SC 29634-3001	<b>Joseph F. Boykin, Jr.</b>	<b>656-3026</b>
<b>Coastal Carolina University</b> Post Office Box 1954 Conway, SC 29526	<b>Dr. Lynne Smith</b>	<b>349-2401</b>
<b>Coker College</b> James Lide Coker III Memorial Library College Avenue Hartsville, SC 29550	<b>Neal A. Martin</b>	<b>383-8125</b>
<b>College of Charleston</b> Robert Scott Small Library 66 George Street Charleston, SC 29424	<b>David Cohen</b>	<b>953-5530</b>

NAME OF INSTITUTION	CHIEF LIBRARIAN	PHONE NUMBER
<b><u>SENIOR COLLEGES (cont'd.)</u></b>		
<b>Columbia College</b> J. Drake Edens Library 1301 Columbia College Drive Columbia, SC 29204	<b>John C. Pritchett</b>	<b>786-3716</b>
<b>Columbia International University</b> 7435 Monticello Road Columbia, SC 29203	<b>S. David Mash</b>	<b>754-4100 ext 3101</b>
<b>Converse College</b> Mickel Library 580 East Main Street Spartanburg, SC 29302-0006	<b>Wade Woodward</b>	<b>596-9072</b>
<b>Erskine College</b> McCain Library 1 Depot Street Due West, SC 29639	<b>Loren L. Pinkerman</b>	<b>379-8898</b>
<b>Frances Marion University</b> James A. Rogers Library Post Office Box 100547 Florence, SC 29501-0547	<b>Paul Dove</b>	<b>661-1300</b>
<b>Furman University</b> James Buchanan Duke Library 3300 Poinsett Highway Greenville, SC 29613-0600	<b>Dr. Edward A. Scott</b>	<b>294-2191</b>
<b>Lander University</b> Larry A. Jackson Library Stanley Avenue Greenwood, SC 29649	<b>Ann T. Hare</b>	<b>229-8365</b>
<b>Limestone College</b> A. J. Eastwood Library 1115 College Drive Gaffney, SC 29340	<b>Carolyn Hayward</b>	<b>488-4610</b>
<b>Lutheran Theological Southern Seminary</b> Lineberger Memorial Library 4201 North Main Street Columbia, SC 29203	<b>Lynn A. Feider</b>	<b>786-5150</b>
<b>Medical University of South Carolina</b> 171 Ashley Avenue Charleston, SC 29425-3001	<b>Thomas G. Basler</b>	<b>792-2374</b>
<b>Morris College</b> Pinson Memorial Library 100 W. College Street Sumter, SC 29150-3599	<b>Patricia M. Stukes</b>	<b>775-9371</b>

NAME OF INSTITUTION	CHIEF LIBRARIAN	PHONE NUMBER
<b><u>SENIOR COLLEGES (cont'd.)</u></b>		
<b>Newberry College</b> Wessels Library 2100 College Street Newberry, SC 29108	Lawrence E. Ellis	321-5229
<b>Presbyterian College</b> James H. Thomason Library Clinton, SC 29325-9989	Dr. Lennart Pearson	833-8925
<b>South Carolina State University</b> Miller F. Whittaker Library Post Office Box 7491, 300 College St., N.E. Orangeburg, SC 29117-0001	Dr. Barbara W. Jenkins	536-7045
<b>Southern Methodist College</b> Lynn Corbett Library Post Office Box 1027 Orangeburg, SC 29116-1027	Marjorie Haile	534-7827
<b>University of South Carolina</b> Thomas Cooper Library Columbia, SC 29208	George Terry	777-6212
<b>University of South Carolina at Aiken</b> 171 University Parkway Aiken, SC 29801	Frankie H. Cubbedge	648-6851
<b>University of South Carolina at Spartanburg</b> 800 University Way Spartanburg, SC 29303	Dr. Julian W. Green	599-2620
<b>Voorhees College</b> Elizabeth E. Wright/John F. Pott Library Voorhees Road Denmark, SC 29042	Marie S. Martin	793-3351 ext 7262
<b>Winthrop University</b> Dacus Library 810 Oakland Avenue Rock Hill, SC 29733	Dr. Paul Z. DuBois	323-2131
<b>Wofford College</b> Sandor Teszler Library 429 N. Church Street Spartanburg, SC 29303-3663	Oakley H. Coburn	597-4300
<b><u>JUNIOR COLLEGES</u></b>		
<b>Anderson College</b> Johnston Memorial Library 316 Boulevard Anderson, SC 29621	Kent Millwood	231-2049

NAME OF INSTITUTION	CHIEF LIBRARIAN	PHONE NUMBER
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**JUNIOR COLLEGES (cont'd.)**

**Clinton College**  
1029 Crawford Road  
Rock Hill, SC 29731

**Dr. Cynthia P. Roddey**

**237-7402**

**North Greenville College**  
Hester Memorial Library, P. O. Box 1892  
Tigerville, SC 29688-1892

**Janna D. Huggins**

**895-1414 ext 304**

**Spartanburg Methodist College**  
1200 Textile Drive  
Spartanburg, SC 29301

**James Haller**

**587-4208**

**University of South Carolina at Beaufort**  
801 Carteret Street  
Beaufort, SC 29902

**Ellen Chamberlain**

**521-4121**

**University of South Carolina at Lancaster**  
Medford Library  
Post Office Box 889  
Lancaster, SC 29721

**Shari L. Eliades**

**285-7171**

**University of South Carolina  
at Salkehatchie**  
Post Office Box 617  
Allendale, SC 29810

**Marvin J. Light**

**584-3446**

**University of South Carolina at Sumter**  
200 Miller Road  
Sumter, SC 29150-2498

**Jane Ferguson**

**775-6341**

**University of South Carolina at Union**  
Post Office Drawer 729  
Union, SC 29379

**Susan V. Smith**

**429-8728**

**TECHNICAL COLLEGES**

**Aiken Technical College**  
Post Office Drawer 696  
Aiken, SC 29802-0696

**Mary Gene Ryan**

**593-9231**

**Central Carolina Technical College**  
506 Guignard Drive  
Sumter, SC 29150-2499

**Chris Burkett**

**778-6647**

**Chesterfield-Marlboro Technical College**  
Post Office Drawer 1007  
Cheraw, SC 29520-1007

**Carol Ridges**

**921-6900**

**Denmark Technical College**  
Learning Resource Center  
Post Office Box 327, Solomon Blatt Blvd.  
Denmark, SC 29042-0327

**Imogene I. Book**

**793-3301**

NAME OF INSTITUTION	CHIEF LIBRARIAN	PHONE NUMBER
<b>TECHNICAL COLLEGES (cont'd.)</b>		
<b>Florence-Darlington Technical College</b> Post Office Box 100548 Florence, SC 29501-0548	Jeronell W. Bradley	661-8032
<b>Greenville Technical College</b> Post Office Box 5539 Greenville, SC 29606	Dr. L. Gene Elliott	250-8411
<b>Horry-Georgetown Technical College</b> Post Office Box 1966 Conway, SC 29526-1966	Larry Sgro	349-5629
<b>Midlands Technical College Airport Campus</b> Post Office Box 2408 Columbia, SC 29202	Elizabeth Haworth	822-3419
<b>Midlands Technical College Beltline Campus</b> Post Office Box 2408 Columbia, SC 29202		
<b>Orangeburg-Calhoun Technical College</b> 3250 St. Matthews Road, Northeast Orangeburg, SC 29115-8299	Mary Ann Braithwaite	535-1255
<b>Piedmont Technical College</b> Post Office Drawer 1467 Greenwood, SC 29648	Ruth B. Nicholson	941-8440
<b>Spartanburg Technical College</b> Post Office Drawer 4386 Spartanburg, SC 29305	Margaret Green	591-3615
<b>Technical College of the Lowcountry</b> Post Office Box 1288 100 South Ribaut Road Beaufort, SC 29902	Richard Shaw	525-8304
<b>Tri-County Technical College</b> Post Office Box 587 Fendleton, SC 29670	Nancy C. Griese	646-8361 ext 2254
<b>Trident Technical College</b> (Berkeley, Main, and Palmer Campus) 7000 Rivers Avenue Charleston, SC 29418	Marion L. Vogel	572-6089
<b>Williamsburg Technical College</b> 601 MLK Jr. Avenue Kingstree, SC 29556-4197	Carolyn W. Long	354-2021
<b>York Technical College</b> 452 South Anderson Road Rock Hill, SC 29730	Audrey Powers	327-8025

## D. DIRECTORY OF LIBRARIES IN STATE INSTITUTIONS

INSTITUTION	LIBRARIAN	PHONE NUMBER
<b>Beckman Vocational Rehab. Center</b> 1400 Boston Avenue West Columbia, SC 29170	Ms. Carol Teal	822-5331
<b>Birchwood School</b> 5000 Broad River Road Columbia, SC 29210	Ms. Jane Dyke	896-9264
<b>Bryan Psychiatric Hospital</b> 220 Faison Drive Columbia, SC 29203	Vacant	935-7851
<b>Crafts-Farrow State Hospital</b> 7901 Farrow Road Columbia, SC 29203	Ms. Elizabeth Bonniwell	935-7721
<b>Department of Corrections</b> Library Services Division Post Office Box 21787 4444 Broad River Road Columbia, SC 29221	Mr. Richard P. Coolidge	896-1362
<b>Holmesview Center</b> Post Office Box 14675 Greenville, SC 29610	Ms. Carol Edens	295-5440
<b>Horger Library, State Hospital</b> Post Office Box 119 2100 Bull Street Columbia, SC 29202	Ms. Vesta Baughman	734-6767
<b>John de la Howe School</b> Route 1, Box 154 Highway 81 McCormick, SC 29835	Ms. Elaine Buist	391-2131 Ext. 160
<b>Midlands Center</b> 8301 Farrow Road Columbia, SC 29203	Vacant	935-7500
<b>Morris Village</b> 610 Faison Drive Columbia, SC 29203	Patty Smith	935-7791
<b>Palmetto Center</b> Post Office Box 5357 Florence, SC 29502-5357	Mr. Robert Stevens	662-9378

INSTITUTION	LIBRARIAN	PHONE NUMBER
<b>Patrick B. Harris Psychiatric Hospital</b> Post Office Box 2907 Anderson, SC 29622	Ms. Martha M. Taylor	231-2677
<b>Pee Dee Regional Center</b> Post Office Box 3209 714 National Cemetary Road Florence, SC 29502-3209	Ms. Dollie Cummings	664-2694
<b>SC School for the Deaf and the Blind</b> 355 Cedar Springs Road Spartanburg, SC 29302-4699	Mr. John D. Todd	594-3253
<b>Tucker Human Resources Center</b> 2200 Harden Street Columbia, SC 29203	Mr. Loren Robinson	737-5383
<b>Whitten Center</b> Post Office Box 239 U.S. Highway 76, East Clinton, SC 29325	Vacant	833-2733 Ext. 332
<b>Wil Lou Gray Opportunity School</b> West Campus Road West Columbia, SC 29169	Mr. William Fort	822-5480 Ext. 57
<b>Willow Lane School</b> 4650 Broad River Road Columbia, SC 29210	Ms. Nancy Montgomery	896-9251

## II. LIBRARY STATISTICS, 1993-94

### A. Public Libraries: Comparative Summary

	PER CAPITA CIRCULATION	PER CAPITA BOOKSTOCK	PER CAPITA SUPPORT	PER CAPITA SUPPORT LOCAL ONLY**
ABBE	3.28	1.20	7.12	5.89
ABBEVILLE-GREENWOOD	3.06	1.29	9.87	8.61
AHJ	1.94	1.37	4.92	3.85
ANDERSON	3.57	1.81	11.66	10.05
BEAUFORT	3.25	1.48	13.67	12.41
BERKELEY	2.65	0.83	6.50	5.37
CALHOUN	3.15	2.47	10.74	8.01
CHARLESTON	6.57	2.57	19.63	18.54
CHEROKEE	4.02	1.87	8.14	6.64
CHESTER	3.47	1.67	12.09	10.07
CHESTERFIELD	2.38	1.60	5.57	4.48
CLARENDON	1.69	1.12	8.50	6.52
COLLETON	3.07	2.23	9.25	8.11
DARLINGTON	2.68	1.21	7.99	6.91
DILLON	2.85	2.56	7.09	5.91
DORCHESTER	3.06	0.96	7.18	5.79
FAIRFIELD	4.68	2.77	12.23	10.85
FLORENCE	2.88	1.37	8.33	7.06
GEORGETOWN	4.02	2.70	13.27	12.27
GREENVILLE	5.51	2.41	19.05	17.89
HORRY (INCL CHAPIN)	4.30	1.73	12.43	11.32
KERSHAW	4.19	2.53	10.63	9.56
LANCASTER	3.45	1.57	7.72	6.52
LAURENS	2.40	1.74	8.45	7.31
LEE	2.46	1.71	6.43	5.43
LEXINGTON	4.58	1.43	15.06	13.79
MARION	2.79	2.18	9.02	7.50
MARLBORO	2.13	1.28	6.72	5.63
MCCORMICK	1.39	1.95	6.34	4.65
NEWBERRY-SALUDA	2.32	1.88	6.89	5.33
OCONEE	5.42	2.35	13.39	11.81
ORANGEBURG	3.34	1.06	7.47	6.26
PICKENS	2.31	1.05	7.17	5.99
RICHLAND	9.61	2.55	28.00	26.94
SPARTANBURG	5.23	2.29	17.91	16.70
SUMTER	3.15	1.15	6.80	5.58
UNION	1.54	1.49	5.72	4.59
WILLIAMSBURG	0.84	1.11	3.44	2.56
YORK	5.61	1.52	12.66	11.06
STATE PER CAPITA	4.87	1.82	13.26	12.03

\*\* Includes income from tax and non-tax sources



## PUBLIC LIBRARY STATISTICS

### LIBRARIES AND LIBRARIANS

	1992-93	1993-94
No. Regional Libraries	4	4
No. Counties in Regions	11	11
No. County Libraries	35	35
No. Municipal Libraries	1	1
No. of Counties with County-wide Service	46	46
No. Professional Librarians	251*	276*

### BOOKSTOCK, CIRCULATION, POPULATION

	1992-93	1993-94
Total Bookstock	6,088,171	6,336,801
Per Capita Bookstock	1.75	1.82
Total Circulation	14,572,387	15,571,008
Per Capita Circulation	4.18	4.47
Population With Public Library Service	3,486,703	3,486,703

### PUBLIC LIBRARY INCOME

	1992-93	1993-94
<b>Library Operating Income:</b>		
<b>State Funds</b>		
State Aid	\$ 3,249,033	\$ 3,498,360
Per Capita	.93	1.00
Counties Participating	46	46
Other		3,250
<b>Local Income:</b>		
Total	\$38,410,488	\$41,962,159
Per Capita	11.02	12.03
<b>Federal Funds: LSCA</b>		
Other	\$ 782,585	\$ 671,585
		82,119
<b>Total Public Library Income:</b>		
All Sources	\$42,710,572	\$46,217,473
Per Capita	12.25	13.26

\* Total Professional Librarians holding current certificates.



Periodicals & Newspaper Subscriptions	CIRCULATION			REGISTERED USERS		INTERLIBRARY LOANS		Annual Reference Transactions	Number Branches & Stations	Number Bookmobiles Operated
	Total All Materials	Print Total	Print Juvenile	Total	Juvenile	Volumes Lent	Volumes Borrowed			
527	255,303	NR	NR	28,888	7,166	280	806	39,561	5	1
450	578,079	556,878	218,969	58,249	NR	203	1,505	59,160	14	1
281	88,068	87,963	36,688	11,304	4,728	75	772	11,250	4	1
180	114,960	114,721	48,122	15,401	6,661	8	340	1,863	2	0
1,202	518,407	441,213	193,308	39,108	12,005	502	1,395	61,366	7	1
248	340,722	335,000	150,307	36,921	10,509	0	783	14,322	4	0
2,253	1,939,569	1,939,569	686,148	212,736	42,078	1,161	4,265	1,276,170	14	1
404	329,029	319,100	125,974	41,138	12,154	453	689	93,012	5	1
1,507	1,762,838	1,495,473	638,195	196,779	27,898	1,672	2,069	756,645	11	2
429	420,571	NR	NR	34,936	10,838	451	2,456	17,950	5	2
965	766,974	665,451	299,625	40,058	NR	80	2,598	316,531	8	1
1,316	2,745,656	2,745,656	978,677	138,927	36,298	1,750	1,036	775,008	9	1
1,213	1,185,629	NR	NR	144,552	NR	1,134	1,274	196,768	8	2
380	323,564	299,041	112,275	33,794	12,869	425	1,204	34,062	1	1
592	737,584	689,718	313,948	58,166	17,292	81	2,032	191,135	4	1
353	280,665	248,444	60,480	42,000	10,500	21	2,031	40,000	4	0
411	165,828	149,631	55,254	37,202	13,967	4	821	17,000	3	0
154	254,395	250,057	113,108	8,162	3,377	0	587	38,300	1	1
271	188,218	181,199	57,249	20,000	6,000	10	143	13,000	1	1
286	139,419	131,850	46,593	21,000	NR	22	933	11,000	2	1
361	311,664	288,245	84,496	23,166	2,771	20	3,010	41,964	3	1
321	283,056	274,136	109,188	27,905	11,224	0	1,131	29,345	5	1
244	217,305	189,990	67,560	20,632	5,650	3	552	39,387	4	1
208	178,962	221,800	59,375	24,416	NR	91	466	9,890	1	1
109	111,610	108,425	44,881	9,624	NR	56	492	11,544	1	1
205	91,672	91,170	33,652	11,862	NR	8	1,297	15,565	4	1
85	47,976	46,736	19,677	14,649	5,394	12	456	2,892	0	0
146	105,650	101,784	43,003	8,798	2,580	9	470	7,020	1	1
151	82,842	80,728	31,403	9,535	4,576	0	462	2,874	1	1
152	186,353	NR	NR	20,436	NR	0	188	18,900	3	1
182	182,715	163,192	56,896	25,221	4,113	0	495	5,785	1	1
148	94,459	91,618	47,642	12,261	6,000	61	536	3,700	2	1
64	62,420	58,941	22,568	5,368	1,371	6	217	7,273	0	1
251	46,581	46,080	16,244	8,078	2,946	10	219	5,080	0	0
92	30,825	30,825	11,533	9,285	4,072	0	781	1,179	1	1
157	40,233	38,967	17,121	3,032	1,050	0	558	3,186	1	1
180	104,409	84,201	29,376	7,402	2,265	30	282	3,357	1	1
138	45,356	41,359	16,492	5,748	1,654	3	146	2,126	0	1
71	12,333	12,288	4,026	3,632	1,231	0	52	1,598	0	0
125	199,109	NR	NR	21,510	NR	165	1,773	15,929	0	0
16,872	15,571,008	12,621,449	4,850,053	1,491,881	291,237	8,806	41,322	4,192,697	142	35

	Residents	Total	Salaries
<b>ADULT CORRECTIONAL INSTITUTIONS -</b>			
S.C. DEPARTMENT OF CORRECTIONS			
	17,001	752,543.00	676,788.00
Aiken Youth Correction Center			
Allendale Correctional Institution			
Broad River Correctional Institution			
Cross Anchor Correctional Institution			
Dutchman Correctional Institution			
Evans Correctional Institution			
Givens Youth Correction Center			
Goodman Correctional Institution			
Kirkland Correctional Institution			
Leath Institution			
Lee Correctional Institution			
Lieber Correctional Institution			
McCormick Correctional Institution			
MacDougall Youth Correction Center			
Manning Correctional Institution			
Northside Correctional Center			
Perry Correctional Institution			
State Park Correctional Center			
Stevenson Correctional Institution			
Walden Correctional Institution			
Wateree River Correctional Institution			
Women's Correctional Institution			
<b>YOUTH SERVICES INSTITUTIONS ,</b>			
Birchwood High School	453	54,585.71	46,724.00
Willow Lane High School	223	60,052.02	51,480.00
Wil Lou Gray Opportunity School (No Report Received**)			
<b>INSTITUTIONS FOR THE MENTALLY RETARDED</b>			
Midlands Center** (No Report Received)			
Pee Dee Regional Center**			
Whitten Center** (No Report Received)	365	28,665.00	26,457.00
<b>MENTAL HEALTH INSTITUTIONS</b>			
Crafts-Farrow State Hospital**	403	61,246.00	54,292.00
Earle E. Morris Village**	125	5,300.00	0.00
G. Weber Bryan Psychiatric Hospital**	275	3,500.00	0.00
Patrick B. Harris Psychiatric Hospital	158	34,925.49	27,012.72
S.C. State Hospital-Horger Library	369	63,732.00	56,694.00
<b>INSTITUTIONS FOR THE PHYSICALLY HANDICAPPED</b>			
S.C. School for the Deaf and Blind	432	208,124.00	181,855.00
Beckman Vocational Rehabilitation Center	38	1,050.00	0.00
<b>SPECIAL INSTITUTIONS</b>			
John de la Howe School	139	55,303.00	36,700.00
Holmesview Center	20	500.00	0.00
Palmetto Center	40	NA	NA
Tucker Center ** (No Report Received)			
<b>TOTALS</b>	<b>20,041</b>	<b>1,323,526.22</b>	<b>1,158,002.72</b>

- \*\* - Not included in the grant program, FY 93. Receive reference, interlibrary loan, film, and consultant services from the State Library.  
(a) - Grant funds through LSCA expended in Federal fiscal year.  
(b) - Total number of residents for all 21 adult correctional centers served.

## C. South Carolina State Institutional Libraries Library Statistics, 1993-94 Fiscal Year

OPERATING EXPENSES				TOTAL INCOME				BOOKSTOCK				PERSONNEL	
Books and Other Materials	Audio-Visuals	Other Operating Expenses	Equipment or Capital Outlay	Total	Inst. or Other Funds	State Library Grants (\$)	Total Volumes	Volumes Added	Periodicals	Newspapers	Professional	Non-Professional	
50,818.00	14,333.00	7,765.00	2,839.00	752,543.00	737,603.00	14,940.00	93,374	11,688	612	140	14	7	
4,781.40	0.00	50.00	3,030.31	54,585.71	49,585.71	5,000.00	4,839	72	67	3	0	1	
4,578.74		424.88	3,568.40	60,052.02	55,052.02	5,000.00	5,108	26	47	11	1	0	
2,208.00	0.00	0.00	0.00	28,665.00	28,665.00	0.00	335	10	0	1	0	1	
6,437.00	0.00	517.00	0.00	62,754.00	62,000.00	754.00	5,743	56	22	12	1	1	
5,300.00	0.00	0.00	0.00	5,300.00	5,300.00	0.00	2,189	0	32	3	0	1	
3,500.00	0.00	0.00	0.00	3,500.00	3,500.00	0.00	3,862	0	28	9	0	1	
5,902.71	1,472.00	538.06	0.00	34,925.49	31,925.49	3,000.00	4,979	23	15	7	1	0	
4,525.00	1,513.00	1,000.00	0.00	63,732.00	60,732.00	3,000.00	9,351	1,500	25	110	1	1	
16,769.00	0.00	9,500.00	0.00	208,124.00	198,124.00	10,000.00	9,676	518	176	9	2	1	
1,050.00	0.00	0.00	0.00	1,050.00	300.00	750.00	3,000	2,000	28	1	0	1	
5,400.00	0.00	8,063.00	5,140.00	55,303.00	49,303.00	6,000.00	6,194	140	20	3	0	1	
500.00	0.00	0.00	0.00	500.00	0.00	500.00	1,326	200	0	0	0	1	
NA	NA	NA	NA	NA	NA	NA	1,364	134	0	0	0	0	
111,769.85	17,318.00	27,857.94	14,577.71	1,331,034.22	1,282,090.22	48,944.00	151,340.00	16,367.00	1,072.00	309.00	20.00	17.00	



ENROLLMENT  
FULL/PART TIME

290  
1,266  
3,929  
1,378  
2,485  
4,283  
972  
16,609  
4,453  
912  
10,566  
1,233  
886  
1,121  
829  
4,132  
2,833  
2,764  
1,468  
217  
2,312  
938  
637  
3,273  
4,779  
39  
26,373  
3,297  
3,281  
724  
5,107  
1,093

1,123  
73  
643  
914  
1,161  
1,241  
872  
1,614  
459

2,374  
2198  
1,022  
780  
2,846  
8,657  
2,295  
9,140

1,824  
2,990  
2,519  
1,450  
3,308  
9,795

131  
3,251

177,459

Total Number of Documents Printed	<u>325</u>
Cost Per Unit	\$ <u>1.96</u>
Printing Cost - S.C. State Budget & Control Board (up to 255 copies)	\$ <u>506.01</u>
Printing Cost - Individual Agency (requesting over 255 copies and/or halftones)	\$ <u>131.56</u>
Total Printing Cost	\$ <u>637.57</u>