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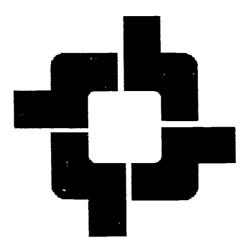
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#### **ABSTRACT**

In November 1993, Harrisburg Area Community College, in Pennsylvania, sent questionnaires to 1,138 graduates from the 1992-93 academic year seeking information about their employment or educational status and their perceptions of the extent to which their educational objectives were achieved. Responses were received from 885 graduates, for a response rate of 77.8%. At analysis of survey responses indicated the following: (1) 61.5% were female, closely matching their percentage in the general student population; (2) although minority students comprised 9.5% of the student body, they represented only 5.3% of the graduate population; (3) 27.8% were graduates of business, while 22.7% were from social sciences; (4) 36.9% had indicated an educational goal of preparing for a new career and 37.3% had indicated a desire to prepare for transfer to a senior institution, while 66% of all graduates indicated that they had fully accomplished their goal; (5) academic programs were rated as excellent by 35.7% and as good by another 57.2%, while nursing program graduates were the most critical of their major; (6) 62.7% were employed full-time and another 20.5% were employed part-time, while almost 60% indicated that their job was either directly or somewhat related to their field of study; and (7) 37.2% were continuing their education. Appendixes include the survey instruments and cover letter, tabled results, and list of job titles and employers of working graduates. (KP)





# HARRISBURG AREA COMMUNITY COLLEGE

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## I. Introduction

Completion of the <u>Six Month Graduate Follow-Up</u> survey for the Class of 1993 enhances Harrisburg Area Community College's (HACC) understanding of the post graduation activities of its students. Additionally, the information gained by the survey is used to meet the Pennsylvania Department of Education's (PDE) reporting mandate as well as providing data for the in-house assessment of each academic program. Compliance and activities related to the latter has become more important in recent years as pressure from various governmental departments, external accrediting agencies, and internal demands and regulations have highlighted the value of and need for a coherent evaluation policy that addresses both the issue of accountability and congruence.

For the seventh consecutive year the same questionnaire was employed. Not only has this provided continuity in terms of assessing like programs and post–graduation activities from class to class but trends and changes can also be monitored. This proved to be especially valuable in terms of the proportion of graduates who obtain employment shortly after program completion versus those who transferred directly into a senior college or university.

A major component was added to the survey of the 1993 class. The Pennsylvania Commission for Community Colleges requested additional data related to students' educational goals and whether or not they were achieved. The questions were included on a separate sheet as an addendum and appended to each student file.

The report itself is divided into four major sections. This includes a review of the demographics and educational goals, graduates assessment of their academic program, an examination of employment related issues, plus tracking the transfer status of this class to senior institutions. Preceding these sections, the methodology utilized in the survey process plus the statistical analyses applied to the data will be discussed. Again, it is the primary intent of this study to fulfill PDE mandated reporting while also providing HACC with an on–going longitudinal data base from which comprehensive assessments of graduates can be conducted.

## II. Methodology

The questionnaire was initially drafted by the Research Office to comply with the data reporting requirements of PDE. The final document was approved by Academic Council and it was first employed in 1987. Beginning with the Class of 1988, the SPSS statistical package and dBase III were utilized to complete the analysis. Since 1988, several upgrades of both software programs



have been completed (currently using d Base III Plus and 5.0.1 version of SPSS) while no changes have been made to the survey itself. For the Class of 1994, the responses to the income question (#8) has been revised to reflect the effects of inflation. This was <u>not</u> done for this particular class. A copy of the questionnaire can be found in Appendix A.

The addendum to this survey was HACC's response to the Commission for Community College's request for information not found in the original questionnaire. Questions generally focused on determining each graduate's educational goal and whether the goal was achieved. The addendum provided valuable information not heretofore available though it is not known at this time whether this expanded format will be employed in the future. Appendix B lists the questions found in the addendum.

Adhering to past practice, a number of demographic and HACC achievement variables have been appended to each graduate file. They include gender, age, ethnic/race, HACC major, GPA, and total credits earned, whether financial aid was received, transfer institution and total transfer credits. These factors provide the basis of determining group differences for many of the bivariate and multivariate analyses.

A total of 1,138 students were mailed a survey the third week of November, 1993. The initial return after a three week period came to 384 (33.7%) and a second mailing was then concluded in mid December. Included in the follow—up posting was a letter from the Research Office informing the graduates why the survey was sent and encouraging them to return the instrument. By the first week of January, 1994, 514 surveys had been returned (45.2%) and this figure was increased to 885 (77.8%) after follow—up telephoning and selected remailing was concluded through February, 1994. Since the creation of the data file and the completion of the statistical analysis, five more surveys were returned but the results from the late returners were not included in this report. The follow—up letter can be found in Appendix C. Also, a complete "Survey Return Rate by Academic Major" is located in Appendix D.

Descriptive analysis of each question and the demographics will be the first step taken when reviewing the data. Pertinent information is frequently drawn from the least sophisticated of the statistical runs and it is important to recognize that simple frequency counts often results in the most significant findings. Appendices E and F lists the demographics and survey results respectively (addendum included).



Primarily relying on the results of descriptive analyses, both bivariate and multivariate statistics will be concluded. Chi square statistics will be used in the bivariate portion as a means to determine group differences with the contingency coefficient (CC) finding employed to measure that strength of the relationship. Next, the multivariate analysis will be used to ascertain which independent variables (IV) remained important in explaining the differences in the dependent variable (DV). Both statistics from the analysis of variance (ANOVA) and multiple classification analysis (MCA) are considered with the selection of the IVs based primarily on the bivariate results <u>and</u> the pairing of variables in past reports.

Finally, it should be noted that not every bivariate nor multivariate result will be reviewed. Rather, those having special relevance to the question under discussion plus findings which differ from past trends were selected. Where possible, comparisons between the Class of 1993 and their peers from previous classes will be made. A discussion of the demographics follows.

# III. Demographics and HACC Achievement

## A. Descriptive

Females again constituted more than six out of every ten graduates (N=544 or 61.5%), a figure closely paralleled to their college—wide representation. This figure has not changed greatly over the last seven years (in terms of percentages) and this certainly suggests that the higher participation rate by women in higher education had little or no adverse effect on their graduation rate. Simply stated, more females matriculate to HACC and more complete their program.

Another consistent result found over the past seven years was the <u>underrepresentation</u> of minorities in every grading class. Though minority students constituted nearly one out of every ten HACC students in the Fall of 1993 (9.5%) they made up only one in twenty (N=47 or 5.3%) of the Class of 1993. This has been a long-term challenge for community colleges in general and HACC in particular. While the proportional representation of minorities in the Class of 1993 has not significantly improved, the absolute number of minority students grew from 45 in 1987 to 62, an increase of 37.8%. This should not be lost since actual progress has been made to increase the number of minorities graduating from HACC.

The mean age of this group was 29.2 years, a decline from 30.3 years for the Class of 1992. Additionally, the median age was 31 years indicating that half of the graduates were non-traditional adults. The two largest groups in terms of age were those in the 20–22 years old range (N=295 or



33.3%) and graduates 30–39 years old (N=198 or 22.4%). Historically, these two groups have been the most dominant in terms of size explained in part because the 20–22 year old group reflects the traditional FT student who matriculated to HACC just out of high school and the 30–39 group were those who likely sought to either enter the job market with better skills, train for a new career, or further their career by enrolling on a PT, evening basis. Upon closer examination, nearly two out of five respondents (N=342 or 38.6%) were students 30 years or older. Without question, HACC was the institution of choice for many, especially the non-traditional adults who had far less flexibility in terms of institutional choice, time, and perhaps even selection of degree program and/or career.

The Business Division remained the most popular (N=246 or 27.8%) followed by Social Science (SSPSBE; N=200 or 22.7%) and then Science, Nursing, Allied Health, and Physical Education (SNAHPE; N=179 or 20.2%). This order has changed little over the years but the Business Division has shown a decline in the percentage of those who graduate from their programs compared to previous classes whereas SSPSBE and SNAHPE have seen their proportional share increasing. However, the most dramatic change over the past few years could be found in the numbers earning a diploma, a segment of the class which included one out of every ten graduates (N=117 or 10.3%). Without question, these specialized, less than one year programs of study have proved to be very popular. Later, further analysis will reveal how diploma graduates may differ from their peers earning AA degrees and certificates.

Another measure which has not changed greatly over the years is the mean GPA for the entire graduating class. The figure for the Class of 1993 was 3.05, identical to the 1992 average. Similar to the previous year, over half of all respondents earned a GPA of 3.00 or higher (N=467 or 52.7%). Clearly, HACC graduates have established an outstanding academic record and the Class of 1953 proved to be no exception.

The average number of credits earned at HACC was 58.9, a drop from the 60.5 level found with the 1992 group. Perhaps the most important factor for this change was the increased number of graduates earning a diploma. All of these programs required fewer than 30 credit hours and with the large influx of students over the past year or so, this would have depressed the overall mean figure for the Class of 1993. How the diploma factor will affect future classes and the HACC credits earned variable remains to be seen.



Nearly a third of the respondents (N=276 or 31.2%) received some form of financial aid. This was much higher than the 23.6% from the Class of 1992 and the 20–25% range historically associated with other graduates. Without additional information it is not possible to determine exactly why there was such a significant rise in the number of aid recipients. However, a cogent argument can be made regarding the rising financial needs of many students as tuition and fees increase at the same time personal resources are stretched to the limit. Certainly, the more than doubling of financial aid applicants over the past five years strongly suggest that more people are finding it difficult or impossible to continue their education without outside assistance.

No major differences were discerned concerning the number of graduates who transfer credits to HACC. Again, nearly four out of ten (N=357 or 40.3%) transferred at least one credit to HACC while the mean figure computed to 21.6 credits for those who transferred from other institutions. The most popular schools which HACC graduates transferred from remained Penn State (all campuses), Millersville and Shippensburg Universities. With the establishment of the Lancaster Campus, Millersville University has played a far greater role in the life of the college both as a sender and receiver of HACC students.

## B. Bivariate

This portion of the report will initially match the selected demographics and HACC based variables to each other. As before, reference will be made to past studies comparing current findings to those of previous classes.

The first set of analysis matched gender to ethnic/race, age, academic major, HACC GPA, HACC credits earned and the financial aid variable. No significant differences were uncovered when sex was paired with the demographics and HACC based variable except academic major. This has been the case since the Six Month Follow–Up was standardized and the advent of the diploma programs only heightened the demarcation between males and females.

The findings themselves indicated a very strong preference among females to select an academic major from the SNAHPE Division and to a lesser extent from C&A and SSPSBE. Females were also proportionally overrepresented in business programs but cally slightly (Significance = .000; Contingency Coefficient = .44). Males on the other hand were vastly overrepresented in the MET Division and diploma programs.



Of course, the dominance of females in SNAHPE can be directly attributed to the very popular nursing (RN especially) and other allied health programs. This adhered to historical patterns as did the gravitation of males toward the technical/engineering majors (e.g. electronics and mechanical) in MET. However, the greater tendency of females to select programs in the SSPSBE Division compared to past surveys was likely the result of several programs. Chief among them were the pre-teaching K-6, early childhood, and the legal assistant majors which were overwhelmingly subscribed to by females. Conversely, the diploma programs, especially auctioneering, were very popular with males.

The matching of the ethnic/race to the other variables produced a number of intriguing finds. Minority graduates were more likely to be 30 years or older versus the traditional college—age status of their white counterparts (25 years or less; Signif. = .029; CC = .21). In assessing program choice, Asians favored the ones offered in MET, African Americans opted for majors in SSPSBE and the diploma curricula, while the majority group was overrepresented in the SNAHPE and Business Divisions (Signif. = .004; CC = .24). In addition, all minority groups were more dependent on financial aid (Signif. = .018; CC = .20).

None of these points was particularly new or even eventful, especially since similar differences were uncovered in the past. Perhaps the most important aspect related to the minority completion pattern was the need to stress the volatility of these analysis given the relatively small size of a number of groups (especially Hispanics and American Indians). Thus, care should be exercised when considering the data and employing these results to implement any policy and/or institutional changes.

Unquestionably, age was the most important demographic factor when determining group differences. The most telling variation was generally found between those graduates 25 years old or younger versus those over 25. Earlier, it was shown that minority graduates were more prone to be non-traditional adults. Likewise, those over 25 years old were more likely to have earned less than 45 HACC credits (Signif. = .000; CC = .31), receive financial aid (Signif. = .004; CC = .14), and have a GPA of 3.00 or higher (Signif. = .000; CC = .38). Non-traditional adult graduates were also more likely to select an academic major from the SNAHPE or MET Division, General Studies, or one of the diploma programs.



For the most part the above results generally followed past patterns. For example, since adult students by their age alone are far more apt to have the opportunity to have attended another college or university and thus transfer credits to HACC, it stands to reason that a higher percentage would have earned less than 45 HACC credits. This, plus the fact that non-traditional adults are overrepresented in the short-term diploma programs likely explained the credits earned distribution. Historically, PT adults have established a very fine record of academic achievement and this is reflected best by their GPA when compared to their traditional college-age peers.

That a higher proportion of adults received financial aid differed from past reports since this had not occurred before plus the fact that qualification for support is generally limited to students with six or more credit hours per semester. Apparently, the rising cost of higher education in general and specifically at HACC forced many non-traditional adults to apply for and subsequently qualify for financial assistance.

The distribution pattern between age and academic major (by division) has long been known and this class certainly conformed with their peers from past years. While HACC does not have in place a formal student tracking model (one is tentatively scheduled one be considered during Fall, 1994) nor has a comprehensive study of students' educational goals been completed (due out summer, 1994), it was determined in past graduate studies that traditional age graduates were more likely to be interested in the transfer programs to complete a BA/BS degree whereas non-traditional adults placed greater emphasis on career/technical training. Therefore, the overrepresentation of traditional age students in both C&A and SSPSBE and to a lesser degree in Business comes as no surprise given that these divisions offer many popular transfer options. It is apparent that a large segment of younger graduates eventually migrate to senior institutions.

The findings for the Business Division is not as definitive as one would expect given that the largest transfer program can be found there. This is primarily due to the popularity of many career business majors which ameliorate to a large extent the equally popular transfer option. The distribution between the age and academic major variables can be found in Table 1.



	BMS	CEA	SNAHPR	MET	SSPSBE	GEN STDS	DIP	TOTAL
LT 20 Yrs	8	1	3	3	9	0	2	26
<del></del>	30.8%(r)	3.8%(r)	11.5%(r)	11.5%(r)	34.6%(r)	-	7.7%(r)	2.9%
	3.3%(c)	1.4%(C)	1.7%(c)	3.6%(c)	4.5%(c)		2.5%(c)	_
20-22 Yrs	75	36	41	28	101	6	8	295
	25.4%(r)	12.2%(r)	13.9%(r)	9.5%(r)	34.2%(r)	2.0%(r)	2.7%(r)	33.3%
	30.5%(c)	48.6%(c)	22.9%(c)	33.3%(c)	50.2%(c)	27.3%(c)	10.1%(c)	_
23-25 Yrs	35	12	19	10	28	· 2	3	109
23 23 220	32.1%(r)	11.0%(r)	17.4%(r)	9.2%(r)	25.7%(r)	1.8%(r)	2.8%(r)	12.3%
	14.2%(c)	16.2%(c)	10.6%(c)	11.9%(c)	13.9%(c)	9.1%(c)	3.8%(c)	
26-29 Yrs	42	Δ	34	14	11	4	4	113
20 23 113	37.2%(r)	3.5%(r)	30.1%(r)	12.4%(r)	9.7%(r)	3.5%(r)	3.5%(r)	12.8%
	17.1%(c)	5.4%(c)	19.0%(c)	16.7%(c)	5.5%(c)	18.2%(c)	5.1%(c)	
30-39 Yrs	42	11	60	25	30	5	25	198
30-39 118	21.2%(r)	5.6%(r)	30.3%(r)	12.6%(r)	15.2%(r)	2.5%(r)	12.6%(r)	22.4%
	17.1%(c)	14.9%(C)	33.5%(c)	29.8%(c)	14.9%(c)	22.7%(c)	31.6%(c)	
GE 40 Yrs	44	10	22	4	22	5	37	144
GE 40 IIB	30.6%(r)	6.9%(r)	15.3%(r)	2.8%(r)	15.3%(r)	3.5%(r)	25.7%(r)	16.3
	17.9%(C)	13.5%(c)	12.3%(c)	4.8%(c)	10.9%(c)	22.7%(c)	46.8%(C)	
Totals	246	74	179	84	201	22	79	885
TOTAL	27.8	8.4%	20.2	9.5%	22.7	2.5%	8.94	100.0

Other findings of note among these variables were the greater tendency of C&A, SNAHPE, and SSPSBE graduates to receive financial aid (Signif. = .000; CC = .23) and the underrepresentation among students with a 3.00 GPA or higher to have earned more than 45 HACC credit hours (Signif. = .000; CC = .21). Explanation for the former finding is rather convoluted since it was determined that adult graduates were more likely to receive financial aid at the same time traditional college—age students were more likely to be FT and enrolled in C&A or the SSPSBE Division. It is quite possible that the impact of the SNAHPE Division and the characteristics of their graduates (generally older adults in nursing and allied health) played a critical role, especially since most students in the clinical portion of the program may qualify for support due to their required credit course load equalling six or more hours.

The latter result certainly suggests that transfers and/or those in programs lasting less than two years were more likely to have a higher GPA. One plausible reason may be the difficulty of a number of programs which requires well beyond the 60 credits particularly those in SNAHPE (e.g. RN and allied health) and MET (e.g. Electronics and Mechanical Engineering). Without more information, further explanations would only be conjectures. The next section will review the



educational goals questions, a new section appended to the survey itself.

# C. Educational Goals - Descriptive

At the request of the Pennsylvania Commission for Community Colleges, six additional questions were asked of each graduate in an attached addendum. Again, the primary focus of these questions was to determine the graduates' educational goal at HACC and whether it was achieved. The data obtained from the addendum plus the main questionnaire were forwarded to the Commission in their effort to create a state—wide data base for all public community colleges.

The overwhelming majority of graduates indicated that their initial goal at HACC was to complete a degree, certificate, or diploma (Q#1; N=753 or 85.1%). In doing so, the two most frequently cited reasons were to prepare for a new career (Q#2; N=327 or 36.9%) or to complete the first two years of college prior to transferring to a senior institution (N=330 or 37.3%). Two points should be noted. First, the reasons why students wanted to earn a degree/certificate should not be surprising given the mission of HACC and results of past studies indicating that these goals were indeed why they enrolled. However, the large proportion of graduates who indicated other educational goals (N=215 or 24.3%) was somewhat unexpected. Those included graduates who wanted to upgrade present skills (N=99 or 11.2%), explore a new career (N=54 or 6.1%), or for personal interest (N=62 or 7.0%) but their totals pale in comparison to transfer and career preparation.

Another interesting point centered on response to question one. There is a common perception that many graduates matriculate to FIACC and other community colleges without established educational goals. It is thought that these students take a course or two, become "hooked on education" and eventually graduate with an AA degree. Results from question one clearly show this to be a myth. The vast majority of graduates either entered HACC with the expressed goal of earning a degree or made a commitment to do so shortly after arriving. Very few "drifted" along in educational limbo for any length of time.

Additionally, preliminary results from a recently completed study (Educational Goal Report) of currently enrolled students during the Spring, 1994 semester indicated that most students and not only graduates, have established educational objectives (though not necessarily completing an entire program) and were striving to achieve them. While a number of students do come to HACC without any set goals, the large majority of graduates and non-graduates alike generally know what they want to accomplish prior to or soon after arriving on campus.



Nearly one in four (N=220 or 24.9%) said that they changed their educational objective while at HACC (Q#3A). Of these, the most frequently cited changes were preparing for transfer (N=109) and preparing for a new career (N=85). It appears that a like number of graduates switched from career and vocation training to a transfer option and vice versa (Q#3B).

The vast majority of graduates either fully (N=585 or 66.0%) or partly (N=274 or 31.0%) accomplished their educational goal (Q#4). Again, this high figure is partly explained by the population surveyed. Since completion of a degree program certainly was a major step in meeting any career and/or educational objective and the study group was graduates, this finding was not surprising.

A fairly large portion of the graduates indicated that they enrolled at HACC because of potential or actual loss of a job or concern about future opportunities (Q#5). As this question likely applied more to students who held a job while attending HACC, it will be interesting to note whether the age factor played an important role. Based on past enrollment patterns, non-traditional adults may have expressed a greater concern over this issue. The bivariate analysis will test this assumption.

The final question (#6) from the addendum asked students whether they would have continued their education had not HACC been available. Over two-thirds of the respondents said they would have studied at another college/university. However nearly a third (N=258 or £9.2%) indicated that without HACC they probably would not have sought more education. This is certainly a critical factor since this accentuates and confirms long held belief that HACC has and continues to provide educational opportunities for many who would not otherwise have had an avenue to participate in higher education. Later, it will be determined whether the extension of educational access was more important for a particular group of graduates over another.

#### D. Educational Goals - Bivariate

Similar to the demographics and HACC based achievement variables, the questions in the addendum were matched to the gender, age, race, and academic major factors. Determining group differences, and their possible implications to HACC and future graduates will be the primary focus of this analysis. Again, it is important to stress that responses to the educational goals questions were made after the fact and this may have skewed the results.

For the first question in the addendum, "intent to complete program at time of matriculation",



graduates did not differ when matched to sex, age, race, or academic major. Given that this group was composed only of program completers, little wonder no major variations were uncovered. For the most part these students initially enrolled with the goal of program completion and indeed this is just what occurred. Greater differences may be found in the type of educational goals various groups had and not whether this sample differed in their plans for program completion.

When initial educational goal (Q#2 in addendum) was paired with the demographics, several group differences were found. First, females were more likely to have initially planned to transfer or prepare for a new career while males were more apt to be career oriented, upgrading job skills, or earning a degree/certificate for personal enrichment/growth (Signif. = .026; CC = .11). While the data was statistically significant, the low degrees of freedom (4) and the relatively modest contingency coefficient figure suggests that the variations may not be of great value if matched with other variables in a multivariate analysis.

The initial educational objective was far better delineated when paired with academic major (by division). Academic divisions which have popular career programs such as SNAHPE and MET were far more likely to have graduates interested in job and job related training/education (diploma programs are also in this group). Conversely, C&A and SSPSBE had far more students who originally planned to transfer after earning their HACC degree. This was even true of the Business Division though a fairly large proportion were career oriented (certainly the transfer Business Administration–102 program, HACC's largest, played a role). General Studies, not surprisingly, split fairly even between graduates who initially wanted to continue their education from those who were more interested in entering the work force.

Adult students, 25 years and older, were more apt to be concerned with career options and upgrading job skills whereas traditional college-age students were more likely to check the transfer or career exploration options (Signif. = .025; CC = .19). While these are the trends, neither group exhibited as strong a preference for a specific response when compared to the results found with the academic major and initial educational goals. Again, the fairly low contingency coefficient suggests that other factors besides age (and also sex) could be far better predictors of initial educational intent. The distribution of academic major by initial educational objective (Q#2 - addendum) can be found in Table 2.



	Transfer	New Career	Upgrade Skills	Career Exploration	Personal	Total
BMS	119 49.0%(r) 36.1%(c)	54 22.2%(r) 16.5%(c)	31 12.8%(r) 31.3%(c)	19 7.8%(r) 35.2%(c)	20 8.2%(r) 32.3%(c)	243 27.94
Cea	46 62.2%(r) 13.9%(c)	14 18.9%(r) 4.3%(c)	2 2.7%(r) 2.0%(c)	6 8.1%(r) 11.1%(c)	6 8.1%(r) 9.7%(c)	74 8.5%
SNAHPE	21 11.9%(r) 6.4%(c)	119 67.2%(r) 36.4%(c)	26 14.7%(r) 26.3%(c)	7 4.0%(r) 13.0%(c)	4 2.3%(r) 6.5%(c)	177 20.3
MET	29 35.8%(r) 8.8%(c)	34 42.0%(r) 10.4%(c)	9 11.1%(r) 9.1%(c)	4 4.9%() 7.4%(c)	5 6.2%(r) 8.1%(c)	81 9.3
SSPSBE	104 52.5%(r) 31.5%(c)	52 26.3%(r) 15.9%(c)	15 7.6%(r) 15.2%(c)	11 5.6%(r) 20.4%(c)	16 8.1%(r) 25.8%(c)	198 22.7
Gen Studies	8 36.4%(r) 2.4%(c)	10 45.5%(r) 3.1%(c)	0 - -	2 9.1%(r) 3.7%(c)	2 9.1%(r) 3.2%(c)	22 2.5
Diplomas	3 3.9%(r) .9%(c)	44 57.1%(r) 13.5%(c)	16 20.8%(r) 16.2%(c)	5 6.5%(r) 9.3%(c)	9 11.7%(r) 14.5%(c)	77 8.8 <b>%</b>
Totals	330 37.8%	·327 37.5%	99 11. <b>4%</b>	54 6.2%	62 7.1%	872 100.0

While there was statistical significance between age and whether students changed their educational objectives during the time they were enrolled at HACC, the relationship was fairly weak and the responses were scattered. For example, students from ages 20–22 and those 40 years and older indicated that they did change their educational goal while graduates less than 20 and between 30–39 years old were not as likely to do so.

Not unexpectedly, academic major played a more forceful role. Graduates of SNAHPE, MET, and the diploma programs were <u>less</u> likely to change their educational goal compared to their peers from other divisions. With their career and technical emphasis and the requirement of many fields to secure some type of licensure prior to practicing (e.g. RN and allied health programs), little wonder that these divisions and programs stood out. The extensive requirements and competitive admissions procedures to enter these career programs and later to practice in the field appeared to have attracted students with established educational goals who were far less likely to change.



Conversely, those in divisions with a heavy concentration of transfer experienced far more educational goal changes. Perhaps the "liberal arts" nature of these program attracted students more uncertain about their career choice, unlike career/vocationally oriented graduates. Perhaps those in a transfer program exhibited many of the traits commonly found among BA students at senior schools. For whatever reason, educational objectives were more likely to change among graduates of transfer programs (Signif. = .000; CC = .18).

Accompanying the responses in Q#3A, the number who <u>answered</u> Q#3B was probably more important than their actual responses. Since Business, C&A, and SSPSBE graduates were more likely to change their educational goal in Q#3A, their proportional response should be greater in Q#3B. A review of the data showed that this was indeed the case. Proportionally more Business, C&A, and SSPSBE graduates responded to Q#3B. The answers can be found in Appendix F.

For the most part most graduates were able to accomplish their educational objective while at HACC (Q#4). Differences were found among the ethnic/race and academic major variables but there emerged no clear—cut pattern among these students. Minorities were generally more apt to say they fully achieved their goal whereas white graduates were more likely to say they "partly" accomplished what they had hoped to do (Signif. = .000; CC = .20). A similar convoluted pattern by division emerged as C&A, SNAHPE, MET, and General Studies students were generally more likely to have obtained their objective (Signif. = .001; CC = .19).

Though nearly half (424/868 or 48.8%) of the respondents were concerned about their jobs (Q#5), no important differences were found when matched to the selected demographics. It appears graduates in career programs were slightly more concerned about their jobs (Signif. = .012; CC = .14) but the differences were not readily apparent. No differences were uncovered from the matching of demographics to Q#6, whether one was able to continue education without HACC. This was somewhat surprising given the fairly large group who said they could not continue their education without HACC (N=258). Apparently, the expanded opportunities that HACC affords cut across gender, age, and ethnic/race. Perhaps equally important are the students of all ages, gender, and race who indicated that they would have continued without HACC. HACC is a valued resource but it appears that many students were indeed dedicated when pursuing their educational goals.



In summary, graduates of HACC for the most part enrolled with AA degree completion as their primary goal. That they changed programs and career direction was in keeping with their peers at other institutions, even those offering a BA degree. There were some group differences, primarily based on the academic major variable and to a lesser extent age. In general, students who completed career programs were different from their transfer counterparts though the differences were blurred at times.

For the most part, the data uncovered in the addendum confirmed commonly held notions about community college students in general and HACC graduates in particular. The next section will review answers to the main Six Month Survey beginning with an evaluation of HACC programs.

# IV. Program Assessment

## A. Descriptive

The first three questions of the survey asked students to assess their academic experience. In rating their academic programs (Q#1), the vast majority said it was either "excellent" (N-316 or 35.7%) or "good" (N=507 or 57.2%). Results from question two found that only one in ten (N=110 cr 12.4%) felt the overall program quality "significantly" exceeded their expectations while most said it was "better" than expected (N=299 or 33.8%). Finally, the overwhelming majority said they would recommend their HACC program (Q#3; N=819 or 92.5%).

The above results were neither surprising nor did they differ to any great degree from the responses associated with the past five follow-up studies. The important aspect of this survey as it relates to these specific questions is not the possible discovery of new and profound information but the tangible confirmation that indeed, the vast number of graduates were pleased with their program of instruction.

#### B. Bivariate

In past studies there were generally little or no differences uncovered in the assessment of programs primarily because of the strong positive responses. However, there were a number of intriguing findings that warrant a review. First, the graduates of the SNAHPE Division were perhaps the most critical when assessing their academic curriculum (Signif. = .045; CC = .18). They were underrepresented in both the two highest categories ("excellent and good") while overrepresented in the "fair" and "poor" categories. While numerous factors likely affected this finding, it is quite possible that the demands and difficulty of many SNAHPE programs such as nursing and allied



health may have affected graduates responses to this questions.

A closer examination of RN graduates did show that they were more apt to be critical of their experience. However, while the results are statistically significant, it should not be lost that the <u>vast</u> majority of these graduates gave strong ratings to their programs and much of the differences were between the "excellent" and "good" choices.

The second group difference found was between graduates with GPAs of 3.00 or higher and those in the 2.00-2.99 range. There was an overrepresentation of 3.00 or higher students in the "excellent" category while proportionally more students in the 2.00-2.99 range answered "good" or "fair" (Signif. = .001; CC = .17). Again, these findings do not suggest the existence of a major problem or concern. Rather, it does show that even though most graduates felt they completed very good programs, their is still room for improvement.

Coinciding with their lower program assessment, SNAHPE students likewise gave a lower expectation ranking as proportionally more said that their academic major either met or fell below what they anticipated. The responses from SNAHPE Divisions graduates were consistent from rating programs to meeting expectations. With this in mind, it was not surprising to learn that SNAHPE graduates, especially those in the RN program, were less likely to recommend their academic major to others (Signif. = .000; CC = .16). This greater tendency to view their program more negatively than their peers was first uncovered in the Class of 1992 survey. Whether this is a long-term trend and the type of remediation and curriculum/instruction changes required to rectify actual or perceived problems are not known at this time. Discovery of this outcome perhaps is the most important initial result of this survey.

Next, matching the program assessment variable (#1) to the "expectation" (#2) and recommendation (#3) questions logically follows. Were students with lower expectations plus those who were less likely to recommend their academic major more apt to assign a lower program rating. When program assessment (Q#1) was paired with expectation (Q#2), a definite dichotomy could be discerned. Graduates who rated their programs as "excellent" were far more apt to say that their academic major "significantly" exceeded their expectations whereas those who gave a "fair" or "poor" assessment were more prone to say that their major was below what they expected (Signif. = .000; CC = .58). Likewise "excellent" and "good" program ratings produced an overrepresentation of "recommendations" compared to the underrepresented percentages of those with "fair" or "poor"



program evaluations (Signif. = .000; CC = .48).

Outside of pairing a number of survey questions together, none of the demographic variables, even those statistically significant, showed major strength (as measured by the CC) in the program assessment section. Intuitively one can easily comprehend the correlation between how a program is rated and whether a recommendation is given. Perhaps the most important result emerging from this data set was that unanimity on the questions of program quality and recommendation (perceived or real) were <u>not</u> characteristics associated with this particular class.

The next part will review employment and employment related factors.

# V. Employment Issues

## A. Descriptive

The external press on HACC in recent years has highlighted the employment issue, job placement rate and the value of the institution to educate the people of this community for the local job market. While these factors primarily shift with economic conditions which HACC has little or no control over, and they have only a small impact on teaching and learning, it is nonetheless a critical measure of HACC's success in determining congruence between what is claimed and what is actually occurring.

Over eight out of ten graduates were employed either FT (N=555 or 62.7%) or PT (N=181 or 20.5%). These figures varied only slightly from those of previous classes (Q#4). Historically, significant differences have been found between FT and PT employees and this aspect of the analysis will be reviewed in-depth in the next section.

HACC continues to serve a large number of adult students as witnessed by the large proportion of graduates, who have ten or more years of work experience (Q#5; N=279 or 31.5%). The greater emphasis on reaching non-traditional adults was more evident by the category with the next highest total, those with three to six years in the work force (N=165 or 18.7%). Past studies showed that the group with the greatest amount of experience (ten years plus) was followed by the one with the least (less than three years). This was not the case for the Class of 1993. While the differences were fairly small (N=154 for less than three years vs 165 for three to six years), the mere fact that more non-traditional adults have enrolled at HACC suggests that their are possible long-term implications on program mix and how services are delivered. Coincidently, even as the number of



graduates with work experience grew, suggesting more non-traditional adults, recall that the mean age of this class actually dropped from the previous year. Further tracking of future classes is a requisite before any definitive conclusions can be drawn.

While a great many have three, six, and even more years of work experience, a near majority (Q#6; N=442 or 49.9%) have three or less years with their present employer. Apparently, there is a high degree of recent mobility and the data suggest that many graduates accepted new positions even before earning their AA degree. This was best illustrated by the response to question seven. While nearly half of the respondents in the previous question changed jobs within the past three years, only one in four (N=213 or 24.1%) said they earned a raise and/or promotion as a result of completing their HACC program. Without question, the impact of obtaining a HACC degree varied greatly from program to program and from student to student.

Corresponding to the large number of graduates with ten or more years of work experience, those who earned more than \$22,000 composed the largest income group (Q#8; N=265 or 29.9%) followed by those earning less than \$10,000, the lowest income group (N=138 or 15.6%). Later in the bivariate and multivariate analysis, factors impacting on the income variable will be considered.

Nearly six out of ten indicated that their HACC education was either directly related (Q#10; N=322 or 36.4%) or somewhat related (N=202 or 22.8%) to their current job. Additionally, four in ten (Q#11; N=337 or 38.1%) said their HACC degree was important in securing their current position. Results form these questions were almost identical to those of recent years. Perhaps the most important aspect of these two factors is the interrelationship they historically have had with other employment and demographic factors. For example, an AA degree in nursing would not only be directly related to the job held by an RN but also the single most important factor in securing such a position. Conversely, relationship between job and school and the value a degree may have in securing a job is far more likely to be ambiguous for General Studies majors.

Graduates employed PT generally continued their education (Q#12A; N=112) as only a few indicated a desire to work FT (N=39). Those working FT felt they had either a "career" job with advancement opportunities (Q#12B; N=286) or a steady job (N=119). Finally, the large majority of unemployed graduates were planning to return to school (Q#13; 117/168 or 69.6%).

In the main, the descriptive findings from the employment portion of the survey generally did not



deviate greatly from past classes. While it appears that HACC is serving even more non-traditional adults, a larger proportion are actually younger (mid to late 20s) than their recent counterparts as the overall mean dropped at a time when the number of years in the work force grew. A complete list of job titles (G) and names of employers (H) by curriculum can be found in the appendices.

# B. Bivariate and Multivariate

The initial bivariate analyses matched the employment (Q#4), work experience (Q#5), years in current job (Q#6), and annual income (Q#8) to the demographics sex, age, race, and academic major. Additional variables were paired as the need arose to further explain why a distribution occurred and to examine the interrelationship between several factors.

The first notable finding was the small role played by ethnic/race in determining work status, experience, tenure in current job, and income. Unlike the general perception college—wide and even on a national level where race plays such a pervasive role, this was not the case for HACC graduates. Several factors may explain this. First, and most importantly, minorities have been and continue to be well underrepresented in this and <u>all</u> previous classes. Their small numbers (N=47 or 5.3%) only had a minor impact on the distribution.

Next, minority respondents were more like than unlike their majority peers. Their employment goals and experience simply matched fairly well with the group total so little or no major differences were discerned. Finally, and related to the first point, until more minority students graduate form HACC, their small numbers would call into question the reliability of any analysis since minor shifts in the responses could cause major changes in the statistical outcome. The primary result of the ethnic/race variable was the on–going underrepresentation of minority students and their "likeness" to the majority of those who responded.

In the examination of the current employment status question (#4), age, academic major, relationship of job to education, degree a factor in securing current position, and transfer to senior institution were all important indicators. Non-traditional adult students, over 23 years old (Signif. = .000; CC = .22); those who completed a program which was directly related to their current job (Signif. = .000; CC = .24); respondents who said degree was an important factor in securing present position (Signif. = .000; CC = .16); and graduates who did not transfer to a senior institution (Signif. = .000; CC = .45) were far more likely to hold a FT job. This matched past results as these variables have provided an avenue whereby HACC's understanding of who and why various groups



are employed or unemployed is advanced.

Perhaps no other variable in this report is both a good predictor and maintains a complex set of interrelationship with other like employment related factors as academic major (by division). In an earlier discussion, it was found that the age and academic major variables produced important differences as traditional college-age students were more likely to enroll in a transfer program primarily in the C&A, SSPSBE, and to a lesser extent, the Business Divisions. Likewise career oriented divisions such as SNAHPE, MET, the diploma programs, and again less true with business, produced proportionally far more graduates who were either in the work place or had within six months of graduation entered the job market. The interrelationship formed by academic major does not end with employment status variable either. For example, graduates of the SNAHPE Division (less so with MET) were more likely to say their education was directly related to their job (Signif. = .000; CC = .51); their degree/certificate important in securing job (Signif. = .000; CC = .46); and less likely to transfer (Signif. = .000; CC = .36) than peers who completed other programs. Group differences between these variables and academic major likewise resulted in differences with employment status. Table 3 shows the pairing of academic major to employment status.

	eme	CEA	SNAHPE	MET	SSPSBE	GEN STOS	DIP	TOTAL
Employed FT	163 29.4%(r) 66.8%(c)	43 7.7%(r) 58.1%(c)	127 22.9%(r) 71.3%(c)	56 10.1%(r) 67.5%(c)	89 16.0%(r) 44.5%(c)	11 2.0%(r) 50.0%(c)	66 11.9%(r) 85.7%(c)	555 63.2%
Employed PT	45 24.9%(r) 18.4%(c)	18 9.9%(x) 24.3%(c)	38 21.0%(r) 21.3%(c)	7 3.9%(r) 8.4%(c)	61 33.7%(r) 30.5%(c)	7 3.9%(r) 31.8%(c)	5 2.8%(r) 6.5%(c)	181 20.6%
Unemployed	36 25.4%(r) 14.8%(c)	13 9.2%(r) 17.6%(c)	13 9.2%(r) 7.3%(c)	20 14.1%(r) 24.1%(c)	50 35.2%(r) 25.0%(c)	4 2.8%(r) 18.2%(c)	6 4.2%(r) 7.8%(c)	142 16.2%
Totals	244 27.8%	74 8.4%	178 20.3%	83 9.5%	200 22.8%	22 2.5%	77 8.8%	878 200.0%

Having examined the value of age, relationship of education, factor in securing job, transfer, and academic major and taking into account the interrelationship between these variables among themselves, it is instructive to determine which one(s) would remain important predictors if run as independent variables (IV) to the dependent employment status factor (DV). In the ANOVA, all IVs except for degree was a factor in securing job (Q#11) remained strong predictors of the DV. Even though the other IVs continued to be statistically important, their power in predicting the employment



status of the graduates varied from one to another. For example, age was excellent in illustrating differences in the bivariate analysis, but its powers fell somewhat in the ANOVA lagging behind transfer, academic major, and relationship of education to job. Apparently the interrelationship between age to the other IVs neutralized, to a degree, the value of this variable as a predictor.

More striking than the predictive order of the IVs was the amount of variance explained by this group of factors. A review of the Multiple Classification Analysis (MCA) results showed that the multiple R squared came to .21. This meant that the five IVs explained 21% of the variance in the MCA, a relatively low figure given the fairly strong relationships uncovered in the bivariate analysis. The most effective predictor was the transfer variable followed by the relationship of education to iob factor.

To better understand the impact of the transfer variable, it was matched to the age factor. The findings did confirm that traditional college-age students were more likely to transfer when compared to their adult (over 25 years old) peers (Signif. = .000; CC = .23). While not a startling find, this re-emphasizes how two variables can and do affect each other and how the value of one can be frequently mitigated by another in a multivariate analysis.

Not unexpectedly, results from the work experience variable were fairly similar to years in current job. In both cases age and academic major played a role in discerning differences among the graduates. Certainly it stands to reasons that older students (over 25 years old) would have a far greater opportunity to have more work experience and (Signif. = .000; CC = .63) a longer tenure on their current job (Signif. = .000; CC = .42) than their younger, traditional college—age peers. In the same vein, divisions such as C&A and SSPSBE, with a number of transfer programs attractive to traditional college—age students, were generally overrepresented at the low end of the work experience scale (Signif. = .000; CC = .33) and time on current job (Signif. = .000; CC = .31). To a lesser degree MET graduates also exhibited these traits.

On the surface one can easily determine without complicated analysis what variables would have some influence on annual income. It is certainly logical to find that graduates who were older adults (over 25 years; Signif. = .000; CC = .49), had ten or more years of experience (Signif. = .000; CC = .46), and did not transfer to a senior college/university (Signif. = .000; CC = .33) were far more likely to earn a higher income (\$22,000 or more). Besides the more traditional indicators of income, both the "relationship of education to job" and "degree factor securing job" questions were able to



discern differences among the graduate. Students who completed programs with a "direct" relationship to their job (Signif. = .000; CC = .36) as well as those who felt their degree played an important role in securing present job (Signif. = .000; CC = .26) tended to earn more money than their counterparts.

Already, the link between academic major and the "relationship to education" and "degree securing job" have been established as MET and especially SNAHPE graduates were more apt to obtain jobs due to their education and these positions were "directly" related to their HACC program. Likewise, the relationship between age and academic major and age and transfer to senior institution have been confirmed. With these bivariate analyses, it is important to sort out which variable(s) would continue to be an important predictor of annual income when taken together and also if age, academic major, transfer, relationship to job, and important securing job factors can explain much of the group differences between the graduates.

The ANOVA revealed that age was the most powerful predictor of income followed by academic major. Both the transfer and relationship of education to job remained viable but when combined with the other factors they did not have the same impact as suggested by the bivariate runs. More importantly, this set of five DVS explained 40% of the variance as measured by the MCA multiple R square.

Factoring in the "work experience" question as a DV moved it to the top as a predictor while lowering the predictive value of age, confirming once again the high degree of interrelationship. However, the amount of explained variance only increased slightly to .43 or 43%. Confirmation that work experience was the most significant factor underlying the distribution of income is neither unexpected nor enlightening. However, its value centers chiefly on the effect it has on the other IVs and the high degree of interaction the IVs played with each other and how they affected their impact on the DV. Results from the ANOVA matching the DV income to the IVs age, work experience, academic major, transfer, relationship of education, and degree secure current job can be found in Table 4.



Table 4
ANOVA – Income by Age, Relationship, Factor, Transfer, Academic Major, and Work Experience

Source of Variation	Sum of Squares	DF	Mean Square	F	Signif. of F
Main Effects	1111.445	18	61.74	26.81	.000
Age	88.365	5	17.67	7.67	.000
Relationship to Education	30.623	2	15.31	6.65	.001
AA Factor Securing Job	2.540	1	2.54	1.10	.294
Transfer Senior Institution	24.377	1	24.37	10.58	.001
Academic Major (by Division)	87.905	6	14.65	6.36	.000
Work Experience	89.639	3	29.88	12.97	.000
Explained	1111.445	18	61.74	26.81	.000
Residual	1494.296	649	2.30		
Totals	2605.741	667	3.99		
MCA - multiple R square = .43					

In general, the findings in the employment section of this survey were not greatly different from recent six month studies. Perhaps the most pronounced demarcation is the differences between traditional college-age graduates and their non-traditional adult peers. In nearly all measures this single variable, age, was able to separate one group from another. Non-traditional adults were far more likely to work FT, have ten or more years in the labor market, earn a higher income, complete a major more directly related to their current job, and less apt to transfer.

Another important aspect of the analysis is the very high degree of interaction and interrelationship among the variables. Knowing age plays a significant role in determining income would <u>not</u> explain how other variables likewise impact one one's salary. Thus, the analyses showed the influence age had on curriculum choice, the transfer option, and how it was less vital than work experience in explaining one's income level.

There is no simple formula to comprehend all of the factors and multiple outcomes as they relate to the employment issue for the Class of 1993. Suffice it to say that HACC graduates continued to move successfully into the labor force, some in new careers, others gaining promotions, and still others either seeking a FT position or deferring this pursuit while completing requirements for the



BA degree.

# VI. Transfer To Senior Colleges/Universities

# A. Descriptive

The number of 1993 graduates who transferred to a senior institution was fewer than two out of every five (Q#14; N=329 or 37.2%). While the percentage is higher than the previous year (1992 = 36.6%), this continues a trend in which a smaller proportion of graduates were continuing their education within six months of completing their HACC program.

It is curious to see two consecutive years when the percentage of students electing to continue their education has actually declined when compared to the 1987–91 period. Perhaps this was due to changing economic conditions; perhaps tuition/cost of transferring was a factor; or perhaps a number of graduates changed their educational goal. It is likely that multiple factors came into play affecting each student differently. Regardless of the reason, it is significant to see that preliminary results suggest that graduates are not matriculating into senior institutions in the proportion they once did. With the addition of questions found in the addendum, this study is able to compare the graduates initial educational goal to what they actually did after leaving HACC.

As in the past, a vast majority of transfer graduates (278/336 or 82.7%) continued their HACC major at their senior school (Q#17). Of course, given the added time and cost that generally accompanies any wholesale shift in one's program, most would be reluctant to change.

Consistently over the past six years, over one in four graduates who transferred (74/326 or 22.7%) encountered some problem in the process (Q#18). The most frequently cited were loss of credits (N=24) or their HACC courses did not meet BA/BS degree requirements (N=27). These results have been a source of concern and HACC has moved to address this issue by moving on two fronts. First, a FT transfer counselor was employed in 1992 with the primary responsibility of facilitating this process and working with potential transfer students. Additionally, the transfer counselor and the HACC administration has worked to improve and/or expand the number of articulation agreements with local colleges and universities. Along the same lines, the community colleges and the Pennsylvania State System of Higher Education are currently negotiating a possible state—wide articulation agreement which would greatly benefit many HACC graduates.



The final question (#20) related to the transfer questions asked graduates if they felt HACC prepared them well academically for work at their present institutions. The large majority either replied that HACC prepared them well (292/371 or 78.7%) or somewhat well (67/371 or 18.1%). For those who transferred there is a near consensus that their HACC education was an excellent stepping—stone prior to moving on to upper division coursework. Appendix I lists all transfer schools by academic major.

#### B. Bivariate and multivariate

Is there a "typical" HACC transfer student and if so, what are his/her common characteristics? The crosstabulation of the transfer variable to gender, age, race, and academic major revealed that proportionally more non-traditional graduates over 30 years old (Signif. = .000; CC = .23) and those who had an academic major in the SNAHPE Division or one of the diploma programs (Signif. = .000; CC = .36) were far less likely to continue their education. Not surprisingly, most unemployed students who said they were returning to school actually had transferred within the six month period (Signif. = .000; CC = .48).

To further test whether initial educational intent matched actual outcomes, the graduates goals upon matriculation to HACC (Q#1-Addendum) were matched to the transfer variable. While students who had initially planned to transfer did so in proportionally greater number, perhaps an even more important find was the high numbers who did not follow through with their first goal (140/325 or 43/1%). Conversely, a fairly large number who had initially planned to complete only a career program, upgrade job skills, or explore career options did transfer within six months (119/497 or 25.5%), thus increasing the overall transfer count. Certainly these numbers support the notion that many if not most students change their educational goal at least once during the course of their HACC career. Table 5 displays the results of the educational goal by transfer variables.



	Chr bquare 1	Idialet 10 oc	i i i i i i i i i i i i i i i i i i i	y Initial Educational		
	Plan to Transfer	New Job	Upgrade Skills	Career Exploration	Personal	Total
Transfer	185 57.3%(r) 56.9%(c)	77 23.8%(r) 24.1%(c)	28 8.7%(r) 29.2%(c)	14 4.3%(r) 26.9%(c)	5 5.9%(r) 31.7%(c)	323 37.9%
Did Not Transfer	140 26.5%(r) 43.1%(c)	242 45.7%(r) 75.9%(c)	68 12.9%(r) 70.8%(c)	38 7.2%(r) 73.1%(c)	41 7.8%(r) 68.3%(c)	529 62.1%
Totals	325 38.1%	319 37.4%	96 11.3%	52 6.1%	60 7.0%	852 100.0

An ANOVA was concluded which matched the age, academic major, initial educational goal, and unemployed status IVs to transfer, the DV. The result showed that those who were unemployed with plans to return to school was the best predictor followed by academic major. Neither initial intent nor age remained significant at the .05 level and the amount of explained variance was .46 or 46% as measured by the MCA multiple R squared.

It is a bit unfair to match initial intent with the unemployed status question because the unemployed status variable partially served to elicit <u>current</u> goal and that would certainly coincide better with <u>current</u> action. However, the matching of these variables proved to be of value because it does confirm that many graduates are unemployed by choice and current educational goals are generally carried out. Interestingly, the age factor did not play an important direct role but this can be explained in part by an earlier discussion which reported that the choice of academic major and those who were unemployed were in large part conditioned by the age of the graduates.

For the second year in a row, the 1993 graduates transferred at a pace below that of their HACC peers from the mid 1980s to early 90s. Students earning a SNAHPE degree or diploma, adults 30 years and older, plus those employed on a FT basis were more apt <u>not</u> to have continued their education. While the overall results did not differ greatly from previous reports, the distribution pattern found in this survey suggests that HACC graduates were finding that obtaining or maintaining a job took immediate precedence over earning a BA degree, at least in the short-term.

## VII. Summary and Conclusion

While this is the seventh consecutive graduate survey to employ the optical-scan format and the same questionnaire, the addition of the educational goals addendum provided data not heretofore



available. This allowed HACC to gain some insight to the initial objective of the graduates, whether their goals changed, and the degree to which they accomplished their end goal.

No major shifts in the demographic characteristics were noted for the Class of 1993. Females again composed the bulk of the graduates, minorities were underrepresented, many of the graduates were non-traditional adults, and the class as a whole maintained an excellent academic record. Various crosstabulations confirmed past results such as the overrepresentation of females in SNAHPE and non-traditional adults generally earning higher grades than their younger counterparts. Perhaps the most important finding in the demographic section was the major differences uncovered between students in the traditional college-age category and the non-traditional adults. This certainly has implications on programs and the delivery of services.

Graduates assessment of their programs and expectations differ slightly from past reports. While the vast majority of students rated their HACC experience highly and would recommend their program to others, the data showed a higher degree of criticism from graduates of the SNAHPE Division. This was the second consecutive year that differences between program majors (by division) came to the forefront and it is an especially glaring result given the consistently strong rating for nearly all programs in past reports.

A closer analysis of the distribution found that allied health and especially the RN program graduates were the most critical of their major. Again, these programs are perhaps some of the most difficult to enter and complete at HACC. The pressures and demands of the RN program in obtaining admission, completing the coursework, and mastering the clinical experience is especially telling on a number of graduates and even though they successfully navigated the requirements, their experience evidently was not entirely positive nor did they feel HACC supportive. This was likely reflected in their responses.

One of the prominent points in the evaluation of employment related issues was the great disparity between traditional college—age students and non-traditional adults. In nearly every question distinct lines of separation could be drawn between graduates 26 years and older and their younger peers. Older graduates were far more likely to be employed FT, have more work experience, earn more money, and select a program major directly related to their current job. The reverse was generally associated with graduates less than 26 years old.



The same demarcation was found in the review of the transfer to senior college option. In this section, traditional students were far more likely to graduate from the Business, C&A, and SSPSBE Divisions, all with popular transfer programs, and matriculate to a senior college/university within six months of graduation. Difficulties long associated with the transfer process, such as the loss of credits or courses not meeting BA/BS degree requirements, were again apparent. These numbers (percentages) have undergone only minor changes in recent years.

One of the most significant findings in the transfer portion of this report is the <u>declining</u> proportion of graduates who reported that they actually continued their education. Whereas the percentages had been steadily rising from the mid–1980s to early 90s when nearly half of the graduates said they transferred, now fewer than four in ten stated they did so. The distribution of students between transfer and career curricula has not changed greatly over the past five years so it is not possible to cite growing popularity of vocational/technical programs as the primary reason for this change. Rather, it appears that many recent graduates have decided to postpone matriculation to an upper division school. Cost, employment opportunities, changing educational goals are only some of the possible reasons that can be attributed to the declining transfer rate. Certainly, this must be monitored in future reports to determine whether this is a long–term trend.

Efforts by HACC to aggressively expand and/or enhance articulation agreements with schools popular with transfer students plus the addition of a FT counselor coordinating and facilitating this process may prove to be the key for any long-term increase. Without question, early planning and follow-up activities by the students themselves can go a long way in preventing future transfer difficulties.

Information gained from the addendum, completed at the request of the Pennsylvania Commission for Community Colleges, confirmed that a large majority of HACC graduates matriculated with the established goal of earning a degree. Few were the so-called "casual" student who upon enrolling for a semester or two subsequently decided to complete a degree program. Most students who become graduates carefully planned their educational experience at HACC.

Even though little has been made of minority representation in the Class of 1993, their underrepresentation, especially African American and Hispanic students, continues to be a source of concern. Over the past five to eight years, during a period when increased attention was paid to enhancing minority representation in the student body and on the faculty/staff, the proportion who



graduate remains stagnant. Efforts in the past have mainly focused on the recruitment of minorities and only recently has greater attention been placed on retention.

One positive aspect of the minority graduation figure is the absolute increase in the numbers awarded a degree/certificate. Though the overall percentage of minority graduates has not significantly increased, their actual total number grows with the expansion of each class from year to year. Thus, it is not enough to look solely at proportional representation because those numbers alone would indicate that progress has been nil. Rather, more minority students are graduating as their absolute numbers have increased. However, HACC has also enrolled more majority students and this has suppressed the proportional representation of minorities in recent classes. Minority recruitment and retention will likely remain a long-term concern and challenge and not a "quick fix".

In conclusion, the Class of 1993 generally mirrored the classes which preceded it in recent years. The large majority of graduates felt their experience and program were positive, most either moved readily into the labor market on a FT basis white others took advantage of the transfer option and successfully matriculated to a senior college/university.

The findings certainly reinforced the notion that HACC remained an institution in which people from throughout the community have utilized the educational opportunities afforded them. For many, HACC is their institution of choice.



**APPENDICES** 





The Commonwealth of Pennsylvania requires that Harrisburg Area Community College provide information to incoming students concerning the employment and educational status of our graduates. Moreover, HACC seeks to determine the attitudes and perceptions of our recent graduates as a means to assess and enhance our educational programs and services. For these reasons, we request that you take a few moments to complete the following survey. All information provided by you will be treated in a confidential manner. No individual will be identified and the data will be reported in aggregate form only. Your cooperation in this matter will help HACC better serve the community and

Thank you,

Glen Lum, Ph.D. Director of Institutional Research

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						<b>4</b>		
<b>⑤</b>	<b>⑤</b>	<b>⑤</b>	<b>¦</b> ⑤	<b>⑤</b>	(5)	(5)	(5)	(5)
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0	<b>⑦</b>	<b>⑦</b>	·②	<b>0</b>	0	<b>②</b>	<b>②</b>	<b>7</b>
(8)								
9								

Please write your social security number in the boxes to the left. Fill in the circle corresponding to the number in each box.

Note: HACC services are still available to you. Feel free to contact us for job placement or transfer information at 717–780–2522.

:	Generally.	how	would	you	rate	your	academic	program	at	HACC
---	------------	-----	-------	-----	------	------	----------	---------	----	------

DEx.⊷ent OGeod

future students.

⊝ Fair ⊝ Poor

O GIVIII

In relation to your initial expectation, which one statement best reflects your present feelings regarding the overall quality of your program?

O The quality of my program <u>significantly exceeded</u> my expectations

The quality of my program was better than I had expected.

The quality of my program was about what I had expected.

The quality of my program was <u>pelow</u> what I had expected.

3. Would you recommend HACC to a person seeking to complete your program?

O Yes

O No

# Six Month Graduate Follow-up Survey Office of Institutional Research

INST	RUCTIONS
	USE NO 2 PENCIL ONLY
Make ma	arks that fill the circle.
Make no	stray marks.
• Erase cle	anly any changes.
IMPROPER MARKS ⊙⊗	PROPER MARK
- FOLD ON	I TUIC LINE
FOLD ON	I THIS LINE
What is your present employment	ent status?
Full-time (Greater or equal	to 30 hours per week i
Part-time (Less than 30 ho	
O Unemployed (Go to question	
How long have you been in the	work force?
○0-3 years	○ 6-10 years
◯ 3-6 years	Greater than 10 years
How long have you worked for	your p <u>resent</u> employer?
O0−3 years	<b>○</b> 6–40 year <b>s</b>
○0-3 years ○3-3 years	Greater than 10 years
Did you earn a raise or promoti program at HACC?	on as a result of completing yo
○ Yes ○ No	
•	
What is your annual gross inco	me?
What is your annual gross inco	me?
O Less than \$12,000 O \$12,000-14,999	_
O Less than \$12,000	<b>\$18.000-20.999</b>
O Less than \$12,000 O \$12,000-14,999	○ \$18.000-20.999 ○ \$21,000-24,000
○ Less than \$12.000 ○ \$12.000 – 14.999 ○ \$15.000 – 17 999	\$18,000 - 20,999 \$21,000 - 24,000 Greater than \$24,000

0	20 marks and 20 ma		
9. <u>.</u>	employer's name? (Please write in box below.)	13.	If you are unemployed, $\geq$ mon-one statement best describes your present situation? $\Gamma$
			Distriction to the section of the PT a FT)
	c. employer's address? (Please write in box below.)		Opaat transtum is school Our lack season empoyment por do uplan Tretum to trace to the suar triture
!		14.	Have you transferred to another educational institution since graduating from HACC?
	d. supervisor's name and title? (Please write in box below.)		Oines OiNordo to acestion ≈()
		15.	If yes, what is the:
Į			a. name or institution? (Write in box.)
10.	To what extent was your training at HACC related to your present job?		
			o. location or institutions (City and State; write in box.)
	<ul> <li>○ Directivity of deal</li> <li>○ Somewhat of deal</li> </ul>		
	○ Not related		
		16.	What is your major? (Please write in box below.)
11.	Was your degree/certificate from HACC an important factor in securing your present position?	;	
	Yes	17.	Is your major a continuation of the program which you studied
	○ No	:	at HACC?
12.	If employed, what one statement best describes your present attitude/perception toward your present job. (Answer either part "a" or part "b"; mark only one answer and then go to question		○ Yes ○ No
	14.)	. 18.	Did you encounter any difficulties transferring?
	1. For graduates working <u>part-time</u> (less than 30 hours per week), I 2. am also attending school (either ET or PT)  (ii)		∑ res     N = x = 1 = x mest orx
	have not secured a FT position in my field	' 10	Management of the control of the con
	of training but I'm still looking.	13.	If yes, what was the single most difficult problem that you faced in transferring?
	O do not wash to work FT her enroll in school O plan to return to school O other (Please write in box below)	!	Some credits from HACC did not transfer  Some courses da not tabilit requirements  Changed major
i		i	Other iPlease write in box below)
•			
	<ul> <li>For graduates working full-time (greater than 30 hours per week), my current position is a</li> </ul>	:	
	temporary job white I seek other employment.  temporary into carn money to do something else (e.g. tetum to school)	. 20.	in general, do you feel that the education you received at HACC prepared you to succeed academically at your present institution?
	Steady job with little/no upward mobility without more experience/reducation.		Somewhat  No
	other (Please write in how below)		
	Oother (Please write in box below).	21.	May we contact your employer for a follow-up survey as mandated by the Commonwealth of Pennsylvania?  Yes
FRI	C*	:	○ No
Full Text Provided by	35		

# Appendix B

# Addendum

The Commission for Community Colleges has requested additional information on HACC graduates. Please take a few extra minutes to answer the following questions. Your responses will be reported in aggregate form and you will not be identified individually. Thank you for your cooperation and assistance.

1.	When you first enrolled, did you intend to earn a degree, certificate, or diploma?										
	yes no uncertain										
2.	What was your initial educational objective? (check one)										
	Prepare for transfer										
	Prepare for new field of work/career										
	Upgrade job skills										
	Career exploration										
	Personal interest/growth										
3.	a. Did you change your educational objective while at HACC? yes no										
	b. If yes, what was your educational objective when you left HACC? (check one)  Prepare for transfer										
	Prepare for new field of work/career										
	Upgrade job skills										
	Career exploration										
	Personal interest/growth										
4.	Did you accomplish your educational objective? (check one)										
•	yes, fully yes, partly no										
5.	Did you enroll because of potential or actual loss of job or concerns about future job opportunities? yes no										
6.	If HACC were not available, would you have continued your education?										
	yes no										





# harrisburg area community college

ONE HACC DRIVE / HARRISBURG, PENNSYLVANIA 17110-2999 TELEPHONE (717) 780-2300

December, 1993

Dear HACC Graduate:

A few weeks ago the 1993 Six Month Graduate Follow-Up Survey was mailed to you. As yet, the Research Office has not received your response. With the holiday season upon us, I am aware that it may likely be a hectic time of the year for you. However, I would deeply appreciate if you would take a few moments out of your busy schedule to complete the questionnaire. HACC must provide the information requested on the survey to the Pennsylvania Department of Education (PDE). State support for HACC's programs is based partly on the post-graduation activities of our graduates. To accomplish gathering this information we need your assistance.

Please be advised that answers provided by you will be treated in a confidential manner. No individual will be identified as all results are submitted in aggregate form to PDE. Enclosed you will find a copy of the survey plus addendum, a change of address form, an alumni information sheet, and a prepaid return envelope. Again, your help is critical to the success of this project and I would encourage you to help us make HACC a stronger, student centered institution.

Thank you in advance for your time and effort. Feel free to contact the Research Office should you have any questions and my best wishes to you and yours this holiday season.

Sincerely,

Glen Lum

Director of Institutional Research



### APPENDIX D

SURVEY RETURN RATE BY ACADEMIC MAJOR			
CURRICULUM	MAILED	RETURNED	PERCENT
DIPLOMAS			
Auctioneering	54	32	59.3%
Catering/Culinary Arts	1	1	100.0%
Dietary Manager	2	2	100.0%
Salesmanship	2	2	100.0%
Travel and Tourism	4	4	100.0%
Building Codes	10	8	80.0%
Building Historic Preservation	4	3	75.0%
HVAC	29	23	79.3%
Phlebotomy Technician	4	11	25.0%
Welding	2	0	0
Cabinetry	5	3	60.0%
TOTALS	117	79	67.5%
BUSINESS AND MANAGEMENT			
Business Administration	161	133	82.6%
Pre-Teach Business	3	3	100.0%
Accounting/Cert	5	3	60.0%
Business, General/Cert	1	1	100.0%
Micro Software Specialist/Cert	2	2	100.0%
CA-Mainframe Prog Analyst/Cert	1	11	100.0%
HRIM-Food Service/Cert	2	2	100.0%
Office Info Systems Spec/Cert	2	2	100.0%
Para Legal/Cert	3	2	66.7%
Word Processing Technician/Cert	2	2	100.0%
Accounting	15	14	93.3%
Banking	1	1	100.0%
Business Studies	34	28	82.4%
Business Management	9	8	88.9%



#### APPENDIX D

CA-Mainframe Program Analyst	13	9	69.2%
CA-Microcomputer	8	8	100.0%
Integrated Info Systems Mgmt	2	2	100.0%
Chefs Apprenticeship	1	0	0
HRIM-Food Service	3	2	66.7%
HRIM-Hotel/Motel/Inst Mgmt	2	1	50.0%
Marketing Management	1	0	0
Mktg-Mgmt Real Estate	1	11	100.0%
Mktg Mgmt Retailing	2	2	100.0%
Micro Communication Specialist	11	11	100.0%
Para Legal	2	2	100.0%
Executive Secretary	13	12	92.3%
Legal Secretary	2	2	100.0%
HRIM-Travel & Tourism	5	2	40.0%
TOTALS	297	246	82.8%
COMMUNICATION AND ARTS			
LA-Mass Communication	9	8	88.9%
LA-Performing Arts-Theatre	1	1	100.0%
LA-Communication and Arts	32	26	81.3%
Pre-Tch Communication and Arts	6	6	100.0%
LA-Music	3	3	100.0%
VA-Fine Arts	1	1	100.0%
LA VA-Art and Design	10	9	90.0%
LA VA-Photography	10	9	90.0%
VA-Graphic Design/Cert	1	1	100.0%
VAPhotography	6	4	66.7%
			1
VA-Graphic Design	6	6	100.0%



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### APPENDIX D

SNAHPE			
LA-Physical Science	4	3	75.0%
LA-Life Science	10	10	100.0%
Pre-Tch Life Science	1	11	100.0%
LA-Pre Chiropractic	1	11	100.0%_
Dental Assistant/Cert	7	6	85.7%
Practical Nursing/Cert	36	26	72.2%
Respiratory Therapist/Cert	7	6	85.7%
Respiratory Care Technician/Cert	9	2	22.2%
Dental Hygiene	20	19	95.0%
Medical Laboratory Technician	5	2.	40.0%
Nuclear Medicine Technician	4	0	0
Nursing	100	84	84.0%
Radiologic Technology	22	18	81.8%
Respiratory Care Technician	2	1	50.0%
Totals	228	179	78.5%
MET			
MET Architecture	2	2	100.0%
	2 5	2 4	100.0%
Architecture			
Architecture  Math–Computer Science	5	4	80.0%
Architecture  Math–Computer Science  Engineering	5 11	4 6	80.0% 54.5%
Architecture  Math–Computer Science  Engineering  Education–Mathematics	5 11 3	4 6 2	80.0% 54.5% 66.7%
Architecture  Math–Computer Science  Engineering  Education–Mathematics  Architectural Technology/Cert	5 11 3 5	4 6 2 3	80.0% 54.5% 66.7% 60.0%
Architecture  Math–Computer Science  Engineering  Education–Mathematics  Architectural Technology/Cert  Automotive Technology/Cert	5 11 3 5 3	4 6 2 3 3	80.0% 54.5% 66.7% 60.0% 100.0%
Architecture  Math–Computer Science  Engineering  Education–Mathematics  Architectural Technology/Cert  Automotive Technology/Cert  Building Construction Tech/Cert	5 11 3 5 3 1	4 6 2 3 3	80.0% 54.5% 66.7% 60.0% 100.0%
Architecture  Math–Computer Science  Engineering  Education–Mathematics  Architectural Technology/Cert  Automotive Technology/Cert  Building Construction Tech/Cert  Electrical/Electronics Tech/Cert	5 11 3 5 3 1	4 6 2 3 3 1	80.0% 54.5% 66.7% 60.0% 100.0% 0
Architecture  Math–Computer Science  Engineering  Education–Mathematics  Architectural Technology/Cert  Automotive Technology/Cert  Building Construction Tech/Cert  Electrical/Electronics Tech/Cert  Industrial Automation Tech/Cert	5 11 3 5 3 1 1	4 6 2 3 3 1 0	80.0% 54.5% 66.7% 60.0% 100.0% 0
Architecture  Math-Computer Science  Engineering  Education-Mathematics  Architectural Technology/Cert  Automotive Technology/Cert  Building Construction Tech/Cert  Electrical/Electronics Tech/Cert  Industrial Automation Tech/Cert  Mechanical Tech/Cert	5 11 3 5 3 1 1 1 2	4 6 2 3 3 1 0 0	80.0% 54.5% 66.7% 60.0% 100.0% 0 0 50.0%



#### **APPENDIX D**

		-	07.70/
Auto Service Education Prog-GM	8	7	87.5%
Electronic Engineering Tech	15	13	86.7%
Industrial Automation Tech	8	5	62.5%
Technology Studies	9	4	44.4%
Mechanical Engineering Tech	26	23	88.5%
Totals	116	84	72.4%
SSPSBE			
LA-International Studies	1	0	0
Social Services	8	5	62.5%
LA-Social Science	56	45	80.4%
Education, Teaching	39	36	92.3%
Education-Social Science	3	3	100.0%
LA-Psychology	5	5	100.0%
Child Care/Cert	3	1	33.3%
Legal Assistant/Cert	6	5	83.3%
Youin Worker/Cert	1	1	100.0%
Education-Early Childhood (PD)	19	16	84.2%
Human Services	7	5	71.4%
Legal Assistant	46	31	67.4%
Criminal Justice	39	28	72.0%
Fire Science Tech/Cert	1	0	0
Police Science/Cert	2	1	50.0%
Fire Science Tech	10	8	80.0%
Police Science	15	11	73.3%
TOTALS	261	201	77.0%
STUDENT SERVICES			
General Studies	34	22	64.7%
GRAND TOTALS	1138	885	77.8%

Note: Five additional surveys returned after completion of data analyses and were not included in survey results.



Gender				
	Frequency	Percent	Cumulative Percent	
Male	341	38.5%	38.5%	
Female	544	61.5%	100.0%	
Totals	885	100.0%		

Ethnic/Race			
	Frequency	Percent	Cumulative Percent
African American	29	3.3%	3.3%
Hispanics	3	.3%	3.6%
American Indian	2	.2%	3.8%
Asian	13	1.5%	5.3%
White	838	94.7%	100.0%
Totals	885	100.0%	

Age			
	Frequency	Percent	Cumulative Percent
Less Than 20 Years	26	2.9%	2.9%
20-22 Years	295	33.3%	36.2%
23-25 Years	109	12.3%	48.5%
26-29 Years	113	12.8%	61.3%
30-39 Years	198	22.4%	83.7%
Greater/Equal 40 Years	144	16.3%	100.0%
Totals	885	100.0%	
Mean Age = 29.2 Years	Median Age = 31 Years	Range 18-65 Years	



Academic Major (By Division)			
	Frequency	Percent	Cumulative Percent
Business	246	27.8%	27.8%
Communication & Arts	74	8.4%	36.2%
SNAHPE	179	20.2%	56.4%
MET	84	9.5%	65.9%
SSPSBE	201	22.7%	88.6%
General Studies	22	2.5%	91.1%
Diplomas	79	8.9%	100.0%
Totals	885	100.0%	

HACC Grade Point Average			
	Frequency	Percent	Cumulative Percent
2.00-2.49	141	15.9%	15.9%
2.50-2.99	277	31.3%	47.2%
3.00-3.49	264	29.9%	77.1%
3.50-4.00	203	22.9%	100.0%
Totals	885	100.0%	
Mean GPA = 3.05			



HACC Credits Earned			
	Frequency	Percent	Cumulative Percent
15 Credits	2	.2%	.2%
16-30 Credits	98	11.1%	11.3%
31-45 Credits	95	10.7%	22.0%
Greater/Equal 45 Credits	690	78.0%	100.0%
Totals	885	100.0%	

Received Financial Aid				
Frequency Percent Cumulative Percent				
Yes	276	31.2%	31.2%	
No	609	68.8%	100.0%	
Totals	885	100.0%		

Credits Transferred to HACC			
	Frequency	Percent	Cumulative Percent
Less/Equal 15 Credits	152	17.2%	17.2%
16-30 Credits	103	11.6%	28.8%
31-45 Credits	102	11.5%	40.3%
None	528	59.7%	100.0%
Totals	885	100.0%	



Six Most Frequently Cited Schools Which Transferred Credits to HACC					
Penn State University (all campuses)	34	York College of Pennsylvania	12		
Millersville University	22	Indiana University of Pennsylvania	9		
Shippensburg University	22	Thompson Institute	7		



Q#1-Rate Your Academic Program				
•	Frequency	Percent	Cumulative Percent	
Excellent	316	35.7%	35.7%	
Good	507	57.2%	92.9%	
Fair	51	5.8%	98.7%	
Poor	5	.6%	99.3%	
Missing/No Response	6	.7%	100.0%	
TOTALS	885	100.0%		

Q#2-Expectations and Overall Program Quality				
	Frequency	Percent	Cumulative Percent	
Significantly Exceeded Expectations	110	12.4%	12.4%	
Better Than Expected	437	49.4%	61.8%	
About What I Expected	299	33.8%	95.6%	
Below Expectations	33	3.7%	99.3%	
Missing/No Response	6	.7%	100.0%	
TOTALS	885	100.0%		

Q#3-Recommend HACC Program				
	Frequency	Percent	Cumulative Percent	
Yes	819	92.5%	92.5%	
No	54	6.1%	98.6%	
Missing/No Response	12	1.4%	100.0%	
TOTALS	885	100.0%		



Q#4-Employment Status				
	Frequency	Percent	Cumulative Percent	
Employed Full-Time	555	62.7%	62.7%	
Employed part-Time	181	20.5%	83.2%	
Unemployed	142	16.0%	99.2%	
Missing/No Response	7	.8%	100.0%	
TOTALS	885	100.0%		

Q#5-Years in Work Force			
	Frequency	Percent	Cumulative Percent
Less Than Three Years	154	17.4%	17.4%
Three to Six Years	165	18.7%	36.1%
Six to 10 Years	134	15.1%	51.2%
Greater Than 10 Years	279	31.5%	82.7%
Missing/No Response	153	17.3%	100.0%
TOTALS	885	100.0%	

Q#6-Years With Present Employer				
	Frequency	Percent	Cumulative Percent	
Less Than Three Years	442	49.9%	49.9%	
Three to Six Years	140	15.9%	65.8%	
Six to 10 Years	69	7.8%	73.6%	
Greater Than 10 Years	87	9.8%	83.4%	
Missing/No Response	147	16.6%	100.0%	
TOTALS	885	100.0%		



Q#7-Earned Raise or Promotion			
	Frequency	Percent	Cumulative Percent
Yes	213	24.1%	24.1%
No	516	58.3%	82.4%
Missing/No Response	156	17.6%	100.0%
TOTALS	885	100.0%	

Q#8-Annual Income				
	Frequency	Percent	Cumulative Percent	
Less Than \$10,000	138	15.6%	15.6%	
\$10,000–12,999	70	7.9%	23.5%	
\$13,000–15,999	82	9.3%	32.8%	
\$16,000–18,999	69	7.8%	40.6%	
\$19,000–22,000	78	8.8%	49.4%	
Greater Than \$22,000	265	29.9%	79.3%	
Missing/No Response	183	20.7%	100.0%	
TOTALS	885	100.0%		

Q#10-Education Related To Present Job				
	Frequency	Percent	Cumulative Percent	
Directly Related	322	36.4%	36.4%	
Somewhat Related	202	22.8%	59.2%	
Not Related	213	24.1%	83.3%	
Missing/No Response	148	16.7%	100.0%	
TOTALS	885	100.0%		



Q#11-Degree Important In Securing Present Job			
	Frequency	Percent	Cumulative Percent
Yes	337	38.1%	38.1%
No	397	44.8%	82.9%
Missing/No Response	151	17.1%	100.0%
TOTALS	885	100.0%	

Q#12A-Employed Part-Time				
	Frequency	Percent	Cumulative Percent	
Also Attending School	112	12.7%	12.7%	
Looking For FT Job	39	4.4%	17.1%	
No FT Work or School	, <b>13</b>	1.5%	18.6%	
Will Return To School	20	2.3%	20.9%	
Other	14	1.6%	22.5%	
Missing/No Response	687	77.5%	100.0%	
TOTALS	885	100.0%		

Q#12B-Employed Full-Time			
	Frequency	Percent	Cumulative Percent
Temporary Job	38	4.3%	4.3%
Will Do Something Else	47	5.3%	9.6%
Steady Job-No Advancement	119	13.4%	23.0%
Career Job	286	32.4%	55.4%
Other	47	5.3%	60.7%
Missing/No Response	348	39.3%	100.0%
TOTALS	885	100.0%	



Q#13Unemployment Status			
	Frequency	Percent	Cumulative Percent
Seeking Employment	40	4.5%	4.5%
Plan To Return To School	117	13.2%	17.7%
No Job Nor School	11	1.2%	18.9%
Missing/No Response	717	81.1%	100.0%
TOTALS	885	100.0%	

Q#14-Transferred To Another School				
	Frequency	Percent	Cumulative Percent	
Yes	329	37.2%	37.2%	
No	535	60.4%	97.6%	
Missing/No Response	21	2.4%	100.0%	
TOTALS	885	100.0%		

Q#17-Continued HACC Major				
·	Frequency	Percent	Cumulative Percent	
Yes	278	31.4%	31.4%	
No	58	6.6%	38.0%	
Missing/No Response	549	62.0%	100.0%	
TOTALS	885	100.0%		



Q#18-Encountered Transfer Problems				
	Frequency	Percent	Cumulative Percent	
Yes	74	8.4%	8.4%	
No	252	28.5%	36.1%	
Missing/No Response	559	63.1%	100.0%	
TOTALS	885	100.0%		

Q#19-Most Difficult Transfer Problem				
	Frequency	Percent	Cumulative Percent	
Credits Did Not Transfer	24	2.7%	2.7%	
Course Did Not Meet Requirements	27	3.1%	5.8%	
Changed Major	3	.3%	6.1%	
Other	13	1.5%	7.6%	
Missing/No Response	818	92.4%	100.0%	
TOTALS	885	100.0%		

Q#20-HACC Education Helped You Succeed			
	Frequency	Percent	Cumulative Percent
Yes	292	33.0%	33.0%
Somewhat	67	7.6%	40.6%
No	12	1.4%	42.0%
Missing/No Response	514	58.0%	100.0%
TOTALS	885	100.0%	



<sub>6</sub> 51

Q#1-intend To Earn Degree			
· .	Frequency	Percent	Cumulative Percent
Yes	753	85.1%	85.1%
No	71	8.0%	93.1%
Uncertain	47	5.3%	98.4%
Missing/No Response	14	1.6%	100.0%
TOTALS	885	100.0%	

Q#2-Initial Educational Objective				
	Frequency	Percent	Cumulative Percent	
Prepare For Transfer	330	37.3%	37.3%	
Prepare For New Career	327	36.9%	74.2%	
Upgrade Job Skills	99	11.2%	85.4%	
Career Exploration	54	6.1%	91.5%	
Personal Interest	62	7.0%	98.5%	
Missing/No Response	13	1.5%	100.0%	
TOTALS	885	100.0%		

Q#3A-Changed Educational Objective				
	Frequency	Percent	Cumulative Percent	
Yes	220	24.9%	24.9%	
No	649	73.2%	98.1%	
Missing/No Response	16	1.9%	100.0%	
TOTALS	885	100.0%		



Q#3B-Educational Objective When You Left HACC			
	Frequency	Percent	Cumulative Percent
Prepare For Transfer	107	12.1%	12.1%
Prepare For New Career	85	9.6%	21.7%
Upgrade Job Skills	26	2.9%	24.6%
Career Exploration	22	2.5%	27.1%
Personal Interest	17	1.9%	29.0%
Missing/No Response	628	71.0%	100.0%
TOTALS	885	100.0%	

Q#4-Accomplished Educational Objective					
	Frequency	Percent	Cumulative Percent		
Yes, Fully	585	66.0%	66.0%		
Yes, Partly	274	31.0%	97.0%		
No	14	1.6%	98.6%		
Missing/No Response	12	1.4%	100.0%		
TOTALS	885	100.0%			

Q#5-Enroll Due To Job Less				
	Frequency	Percent	Cumulative Percent	
Yes	424	47.8%	47.8%	
No	444	50.2%	98.0%	
Missing/No Response	17	2.0%	100.0%	
TOTALS	885	100.0%		



Q#6-Continued Education Without HACC				
	Frequency	Percent	Cumulative Percent	
Yes	596	67.3%	67.3%	
No	258	29.2%	96.5%	
Missing/No Response	31	3.5%	100.0%	
TOTALS	885	100.0%		



#### **Job Titles**

#### **DIPLOMA PROGRAMS**

#### 010 Auctioneering

Aircraft Mechanic

Auctioneer (5)

**Business Owner** 

Computer Specialist

Driver

Educator/Auctioneer

**Equipment Mechanic** 

**Equipment Operator** 

Filler/Driver

Head of Sales

Janitorial

Machinist Set-Up

Maintenance Mechanic

Owner/Auctioneer

Owner Operator

Production Planning Assistant

Quality Assurance Specialist

**Road Driver** 

Sales Representative

Salesman

Self Employed (2)

Silk Screen Printer/Auctioneer

Supervisor

Warehouser

### 012 Catering/Cuilnary Arts

Line Cook

#### 014 Dietary Manager

Certified Dietary Manager

#### 018 Salesmanship

**Duplicating Supervisor** 

#### 019 Travel & Tourism

Bookkeeper

Clerk Typist III

**Travel Consultant** 

Waitress



#### **Job Titles**

### **021 Building Codes**

Carpenter
Codes Enforcement Officer (2)
Job Supervisor
Sales
Self Employed Carpenter
Social Service Aide-3
Steel Worker

# 025 Building Historic Preservation

Consultant
Plant Equipment Operator
Sr. Inventory Controller/Analyst

#### **028 HVAC**

A.C. and Refrigeration Technician Carpenter/Roofer Draftsman Forklift Operator **HVAC Technician (5)** Landierd Maintenance Director Maintenance Foreman Operator Parts Sales/Receiving/Delivery Photo Lab Technician **Restaurant Owner** Service Tech Stocker **Team Member** U.S. Army Recruiter

#### 039 Phiebotomy Technician

**Phiebotomist** 

#### 051 Cabinetry

Sales/Marketing Senior Supervisor/Labor Relations Supervisor/Foreman



#### **Job Titles**

#### **BUSINESS AND MANAGEMENT SERVICES**

#### 102 Business Administration

**Account Executive** 

**Accounting Analyst** 

Accounting Manager (2)

**Accounting Systems Analyst** 

**Accounts Payable** 

Accounts Payable/Accounts Receivable Clerk

**Administrative Officer** 

**Admission Officer** 

Assistant Community Banking Officer

**Assistant Director of Food Services** 

**Assistant Manager** 

**Assistant Store Manager** 

Bank Teller

**Benefits Assistant** 

**Body Shop Manager** 

Bookkeeper/Wordprocessor

Care Manager

Cashier

Cashier Clerk/Assistant Manager

Cierical Supervisor

Clerk

Clerk I

Clerk Typist

Clerk Typist III

Communication Resource Specialist

Computer Systems Analyst

Consumer Loan Manager

Cook/Closing Supervisor

Customer Service/Data Entry

**Customer Service Agent** 

Customer Service Representative (2)

Data Analyst II

Director of Finance and Operations

Display

**Dock Worker** 

Electrician

**Estimator** 

**Executive Secretary** 

Executive Secretary II

File Clerk

General Manager

Golf Course Attendant in Pro Shop

Instel Analyst



#### **Job Titles**

#### 102 Business Administration continued

Intern (CPA Firm)

**Inventory Analyst** 

**Inventory Management Specialist** 

Lab Technician

Mail Handler

**Management Analyst** 

Manager, Field Sales Administration

Membership Clerk

Mortgage Coordinator

Office Assistant (Internship) (2)

Office Clerk

Office Manager (3)

Payroll Clerk

Personnel Assistant

Pinchaser

**Product Information Specialist** 

**Product Specialist** 

Programmer/Analyst

Provider-Inquiry Specialist

Sales Associate (3)

Salesperson

Sash Punch Casement/Basement Line

Secretary

Section Chief

Senior Assistant Manager

Service Representative (3)

Snack Bar Employee

Software Systems Engineer

Sr. Technical Clerk

State Trooper

Stock Clerk

Supervisory Teller

System Technician

**Systems Consultant** 

Tax Preparer

**Telephone Representative** 

Teller (2)

Temporary Employee

**Training Coordinator** 

Waiter

Waitress/Hostess

Warehouse Manager

Warehouseman



#### **Job Titles**

# 110 Pre-Teach Business Computer Applications Instructor Secretary (2)

## 117 Accounting/Certificate

Accountant II
Accounting Assistant
Bookkeeper

### 120 Business, General/Certificate

**Commodity Coordinator** 

#### 122 Microcomputer Software Specialist/Certificate

Computer Lab Monitor
Data Processing Technician

### 124 Computer Applications-Mainframe Program Analyst/Certificate

**Computer Systems Analyst** 

#### 133 HRIM-Food Service/Certificate

Kitchen Utility Worker Store Personnel

#### 137 Office Information Systems Specialist/Certificate

Encoder
Office Clerk/Cashier

#### 139 Para Legal/Certificate

Secretary
Utilization Review Specialist

#### 143 Word Processing Technician

Medical Transcriptionist Secretary

#### 146 Accounting

Accounting Assistant
Bookkeeper
Claims Auditor
Computer Operator
Customer Service Representative
General Manager
Internship
Jr. Accountant
Major Medical Coding Examiner
Order Billing Clerk/Export Assistant



#### Job Titles

#### 146 Accounting continued

Programmer/Analyst Special Deductions Clerk Teacher

### 149 Banking

Bank Clerk

#### 150 Business Studies

**Administrative Assistant** 

**Administrative Secretary** 

Administrative Secretary 1

Area Sales Manager

Cable Technician

Clerk Typist II

Community Office Manager

**Computer Operator** 

Corporate Administrative Resources Secretary

**Customer Service Representative** 

Deli Clerk

**Donor Records Specialist** 

**Guest Service Representative** 

Intake Officer

Management and Program Analyst

**Materials Analyst** 

Non-Credit Instructor

Pharmacy Technician

**Program Coordinator** 

**Purchasing Assistant** 

Restaurant/Club Manager

Service Advisor

Supervisor II

Teller II

Temporary Employee (2)

#### 151 Business Management

Assistant Lab Technician

**Business Owner** 

Claims Representative

Pharmacy Support

**Procurement Quality Assurance Inspector** 

Project Analyst

Secretary

**Technical Support Specialist** 



#### **Job Titles**

#### 152 Computer Applications-Mainframe Program Analyst

Computer Programmer
Computer Programmer/Analyst
Electronics Technician
Liability Specialist
Local Area Network Administrator
Programmer
Sr. Programmer Analyst
Systems Programmer

#### 153 Computer Applications-Program Specialist

Accountant/Computer Specialist
Assistant Administrator
Claims Processor
Computer Specialist
Computer Systems Analyst II
Customer Service Analyst
Sr. Logistician
System Support Specialist

### 156 Integrated Information Systems Management

Computer System Analyst II

#### 168 HRIM-Food Service

Procurement Specialist Sous Chef

#### 170 HRIM-Hotel/Motel/Institutional Management

Assistant Restaurant Manager

#### 172 Marketing Management-Real Estate

**Administrative Assistant** 

#### 173 Marketing Management-Retailing

Demonstrator

### 176 Microcomputer Communication Specialist

**Network Analyst** 

#### 185 Para Legal

Collection Officer
Office Manager



#### **Job Tities**

#### 192 Executive Secretary

Administrative Secretary
Candy Packer
Faculty Secretary
Management Secretary
Office Manager
Secretary (5)
Staff Assistant V

#### 193 Legal Secretary

Legal Secretary (2)

#### 198 HRIM-Travel and Tourism

Cashier

#### **COMMUNICATION AND THE ARTS**

#### 206 LA-Mass Communication

Cashier/Food Ticketer
Clerical Clerk
Daycare Teacher/Restaurant Manager
Laborer
Package Handler
Teller

#### 208 LA-Performing Arts-Theatre

Receptionist/Data Entry

#### 209 LA-Communication & Arts

**Administrative Assistant** Advertising Consultant **Associate Agent** Associate Quality Assurance Specialist Computer Control Clerk **Customer Report Administrator** Customer Service Representative/Correspondence Desk Coordinator/Server Dockworker/Lifeguard **Documentation Specialist** Head of Benefits Department **Human Resources Administrator** Memorial Counselor Metallurgical Observer **Public Relations Assistant** Sales



#### **Job Titles**

#### 209 LA-Communication & Arts continued

Sales Clerk
Self Employed/Sales
Special Claims Representative I
Teller
Unemployment Claims Interviewer
Waitress

### 210 Pre-Teach Communication & Arts

Corporate Painter Insurance Clerk Sales Floor Associate Settlement Clerk Substitute Teacher

#### 211 LA-Music

**Customer Contact Employee Nursing Assistant** 

#### 212 VA-Fine Arts

Framer

#### 213 LA VA-Art & Design

Acquisition Assistant
Graphic Designer
Jewelry Counter Associate
Laborer
System Analyst
Teacher

#### 214 LA VA-Photography

Assistant Superintendent
Food Inspector
Framing Associate
Fuel Oil Delivery Driver
Photo Printer
Photographer
Sales
Shift Supervisor
Walter

#### 220 VA-Graphic Design/Certificate

Paste-Up Artist/Graphic Designer



#### **Job Titles**

### 282 VA-Photography

Food Service Employee Cwner-Photography Studio/Waitress Photographer

#### 284 VA-Graphic Design

Cook
Graphic Designer
Graphics (Design Textbooks)
Typesetter

#### **SNAHPE**

307 LA-Physical Science Waiter

#### 309 LA-Life Science

Cashier Credit Assistant Framer/Pharmacy Technician

### 314 LA-Pre Chiropractic

Chef/Manager

#### 320 Dental Assistant/Certificate

Dental Assistant (4)
Oral Surgical Assistant
Orthodontist Assistant

#### 327 Practical Nursing/Certificate

LPN (24)

#### 337 Respiratory Therapist/Certificate

Casual Respiratory Therapist
Certified Respiratory Therapy Technician
Registered Respiratory Therapist
Respiratory Therapist
Respiratory Therapy Technician (2)

#### 339 Respiratory Care Technician/Certificate

Respiratory Therapist Technician (2)

#### 349 Dental Hygiene

Dental Hygienist (19)



#### **Job Titles**

#### 358 Medical Laboratory Technician

Lab Technician

#### 368 Nursing

Charge Nurse (3)
Director of Wellness
Emergency Department Manager
Graduate Nurse
Nursing Supervisor
Office Nurse
Per Diem Clinic Nurse/Childbirth Educator (in training)
Registered Nurse (63)
Staff Nurse (7)

#### 375 Radiologic Technology

Medical Secretary
Pharmacy Technician (2)
Radiographer (3)
Radiologic Technician (2)
Radiologic Technologist (6)
Sales Coordinator
Transcriptionist

### 389 Respiratory Care Technician

**Graduate Respiratory Therapist** 

#### MET

#### **401 Architecture**

**Hostess** 

#### 403 Math-Computer Science

Store Accountant/Clerk

#### 412 Engineering

M.O.C.C. Planner Sales Clerk

#### 417 Architectural Technology/Certificate

Draftsman/Surveyor Engineer Technician



#### Job Titles

#### 420 Automotive Technology/Certificate

Auto Technician Mechanic Semi-Skilled Laborer

### 425 Building Construction Technology/Certificate

Senior Resident Project Representative

#### 435 Mechanical Technology/Certificate

Retail Sales Person

#### 447 Architectural Technology

Designer/Draftsman (2)
Draftsman
Estimator
Product Consultant/Estimator

#### **451 Building Construction Technology**

Construction/Code Inspector Engineering Assistant

#### 456 Electrical Electronic Technology

Senior Shift Manager Technician

#### 457 Automotive Service Education Program-GM

Auto Technician (4)
Gas Attendant/Mechanic
Sales Associate
Truck Driver

### 458 Electronic Engineering Technology

Aircraft Mechanic
Communications Operations Spec. II
Electrical Machine Maintenance Technician
Electronic Systems Engineer
Engineer Co-op
Field Tech I
Pharmacy Technician
Produce Clerk
Technician (2)



#### **Job Titles**

#### 463 Industrial Automation Technology

Cashier

Electro-Mechanical Technician Electronic Controls Mechanic

**Tool Maintenance** 

#### **468 Technology Studies**

CADD Operator

Night Manager

### 470 Mechanical Engineering Technology

Computer Aided Designed

Design Draftsman (2)

Designer Drafter

Dockworker

Drafter

Estimator/Drafter

Lab Specialist

Manager, Manufacturing Development

Manufacturing Engineer

P.T. Aide

Package Handler/Sorter

Sales Engineer

Stock Merchandiser

Technician/Toolmaker

**Tool Designer** 

#### **SSPSBE**

#### **506 Social Services**

Client Development Assistant Counselor Trainee Developmental Assistant Nanny Postmaster

#### 509 LA-Social Science

Analyst
Assistant Hairdresser
Assistant Produce Manager
Bank Teller
CNA
Cafeteria Worker
Cashier
Certified Nursing Assistant



#### **Job Titles**

#### 509 LA-Social Science continued

Computer Lab Technician/Assistant Electronics Tech

Cook

**District Manager** 

Dog Groomer

**Elementary School Teacher** 

**Employment Security Specialist II** 

Flight Operations Sergeant

Living Skills Instructor

Owner/Landscaping Service

**Program Specialist** 

Receptionist/Secretary

Secretary

Staff Assistant IV

**Teaching Assistant** 

Video Clerk

**Volunteer Coordinator** 

Waitress

#### 513 Education, Teaching

**Assistant Teacher** 

Clerical Assistant

Coordinator

**Custodial Guide** 

**Daycare Center Aide** 

Daycare Owner/Administrator

Daycare Teacher

Front Desk Clerk

**Jewelry Sales Consultant** 

Resident Assistant

Sales Associate

School Bus Driver

Secondary Marketing Secretary/Clerk

Secretary

Substitute Teacher (2)

Waitress (2)

#### 514 Education-Social Science

Clerk

#### 515 LA-Psychology

Cashier

**Recreational Assistant** 

Sales Clerk



#### **Job Titles**

#### 530 Legal Assistant/Certificate

Assistant Manager
Assistant Treasurer
Geotechnician
Paralegal
Self Employed Consultant (Geologist & Engineer)

#### 542 Youth Worker

**Residential Administrator** 

#### 550 Education-Early Childhood (PS)

Anesthesia Tech.
Assistant Group Supervisor
Assistant Teacher (2)
Developmental Manager
Group Supervisor
Lead Assistant Teacher
Nanny
Nanny/Housekeeper
Pre-Kindergarten Teacher
Pre-School Teacher
Substitute Early Education Assistant
Teachers Aide
Teaching Assistant

### 555 Human Services

Activities Director
Counselor's Assistant
Houseparent-Residential Teacher
Pre School Family Education Instructor
Professional House Parent

#### 570 Legal Assistant

Assistant Manager
Associate Legal Assistant
Clerk, Medical Records
Cocktail Waitress
Data Entry Clerk
Drug Enforcement Administrative Assistant—Secretary
Environmental Health Worker
HEAL Loan Processor
Laborer
Legal Assistant (2)
Legal Secretary (2)
Paralegal/Legal Secretary
Paralegal/Office Staff



#### **Job Titles**

#### 570 Legal Assistant continued

Paralegal (3)
Produce Clerk
Public Relations Assistant
Real Estate/Paralegal
Retail/Sales Clerk
Sales (Sporting Goods)
Secretary/Receptionist
Self-Employed
Temporary Office Clerk
Transcriptionist/Office Manager

#### 605 Criminal Justice

Cashier/Meat Wrapper **Central Station Operator** Correctional Officer Correctional Officer/Deputy Sheriff Customer Service/Head Cashier E.M.T. Loss Prevention Officer Manager Night Supervisor Office Worker PA State Police Cadet Personnel Manager Physical Security Specialist Pizza Deliverer (Driver) Sales Clerk Salesman Secretary Security Detective Store Detective/Loss Prevention TE Distribution Clerk Waitress

#### 638 Police Science/Certificate

Police Officer

# 663 Fire Science Technology

Emergency Medical Technician (2)
Fire Department Lieutenant
Firefighter
Journeyman Sprinkler Fitter
Maintenance
Production
Telecommunicator II



#### Job Titles

#### **680 Police Science**

E.M.T.
Loss Prevention Associate
Loss Prevention Manager
Nursing Assistant
Public Safety Officer
Sales Clerk
Security
Stockman
Telecommunicator

#### STUDENT SERVICES

**765 Liberal Studies**Medical Assistant Instructor

#### **766 General Studies**

Bank Teller (2)
Coordinator
Courtesy Clerk
Dental Assistant
Executive Secretary
General Manager
Medical Receptionist
Medisgroups Abstractor
Preschool Teacher
Self-Employed (2)
Stock Attendant
Waitress



#### **Employers**

#### **DIPLOMA PROGRAMS**

#### 010 Auctioneering

Aston Auctioneers

**Bordens** 

Caldwell-Banker Real Estate Company

Domino's

Elk Lake School District/Aston Auctioneers

Ford New Holland

H. B. Reese/Hershey Foods Corp.

**Hoover's Auction Service** 

**Hummer Turfgrass Systems** 

Impact Manufacturing

Masonite Corporation

MG Industries

Overnite Transportation Company

Sandy Jo Roemer & Associates Hire-A-Buyer

Self (4)

U.S. Government (2)

Yellow Freight

Yorktowne Auto Sales

#### 014 Dietary Manager

Country Meadows, Leader Heights

#### 018 Salesmanship

Commonwealth of Pennsylvania Liquor Control Board

#### 019 Travei & Tourism

Cafe Sam

Commonwealth of Pennsylvania Department of Public Welfare

Pennsy Supply Inc.

**Travel Agents International** 

#### **021 Building Codes**

Bethlehem Steel

Borough of Highspire

Dauphin County Social Services for Children & Youth

Swatara Township

TAM Systems Inc.

#### **025 Building Historic Preservation**

Dayton Parts, Inc.

Hampden Heritage Associates

Pennsylvania Power & Light Company



### **Employers**

#### **028 HVAC**

H.B. McClure
Herco Inc.
Hershey Chocolate Company (2)
Keystone Oil Products Corporation
Kottcamp Sheet Metal
Milton Hershey School
Romeo LaMarco, Contractor
Penn State (Harrisburg) (2)
Sarah Todd Home
Self (2)
U.S. Army
Vincent R. Boltz, Inc.
Wal-Mart (2)

## 039 Phlebotomy Technician

Zimmerman Plumbing & Heating

Holy Spirit Hospital

## 051 Cabinetry

E.C.D. Services

Bethlehem Steel Corp.
Bradford Forest Products

#### **BUSINESS AND MANAGEMENT SERVICES**

#### 102 Business Administration

ADT Data Systems, Inc. AMP, Incorporated (5) ARA Dining Bell Telephone of Pennsylvania BlockBuster Video Blue Shield (2) Bon-Ton Buddy Bi-Rite Rentals Bureau of Information Systems Comptroller Operations Century 21 G&B Associates Chuck Hollenbaugh Colony House Restaurant Commonwealth of Pennsylvania (2) DAFCU Dauphin Deposit Bank (2) Dean Witter **Delta Air Lines** E. N. Dunlap



### **Employers**

#### 102 Business Administration continued

**EDS** 

EUR Data Center, Inc.

**Excel Temporary Service** 

Feeser's Food Distributors

First Federal Savings & Loan

Flight Lanes (JOMA)

General Assembly of Pennsylvania

Good's Furniture Inc.

HACC

Hale's Market

Harris Savings Bank

Hershey Medical Center

International Service Center

Irving Shoes

Kaufmann's Department Store

Kreider's Kritters, Inc.

**Lawyer Trust Account Board** 

Legislative Budget and Finance Committee

Little Johns Family Restaurant

Manada Golf Course

Met-Ed

Metal Industries, Inc.

Mt. St. Mary's College

Nationwide Insurance Company

Navy Ships Parts Control Center

North Carolina State University

**PMA** 

PNC Bank (2)

PPO&S, Inc.

P.P.&L. Company

Pennsylvania Air National Guard

Pennsylvania Biue Shield (4)

Pennsylvania Department of Transportation

Pennsylvania Fish & Boat Commission

Pennsylvania Insurance Department

Pennsylvania National Guard

Pennsylvania State Police

Pippin's (HERCO) -- Hershey Park

Plzza Hut

Reeves Hoffman Division/Dynamics Corp of America

Ridge View Pallets

Rite Aid Corp.

S&A Custom Built Homes, Inc.

Sears Roebuck & Company (2)

Shenk & Title Sporting Goods



## **Employers**

#### 102 Business Administration continued

Soil Resources, Ltd.
Tressler Lutheran Services
United States Postal Service
United Telephone Company of Pennsylvania (3)
U.S. Postal Service
Weis Markets
Wintrode Buick, Chevrolet, Olds., Inc.

## 110 Pre-Teach Business

Geller Real Estate HACC Lancaster Campus

## 117 Accounting/Certificate

Hanover Agway
KHP Central/PBS

#### 120 Business, General/Certificate

Hershey Foods Corp

## 122 Microcomputer Software Specialist/Certificate

HACC (Lebanon Campus)

## 124 Computer Applications-Mainframe Program Analyst/Certificate

Pennsylvania Department of Revenue

## 133 HRIM-Food Service/Certificate

John Blessing Masonic Homes Retirement Community

## 137 Office Information Systems Specialist/Certificate

Dyn Corp Weis Markets

#### 139 Para Legal/Certificate

Pennsylvania Blue Shield

## 143 Word Processing Technician

Milton S. Hershey Medical Center R.E. Wright Associates, Inc.

#### 146 Accounting

Bennington
Camp Hill School District
Capital Blue Cross
Central Dauphin Area Income Tax Office



### **Employers**

## 146 Accounting continued

Chem-Nuclear Systems, Inc. EMLICO First National Bank of Fredericksburg Gehl Company Krautkramer Branson Sterling Lebanon Packaging Corporation Super Rite Foods

### 149 Banking

**PNC Bank** 

#### 150 Business Studies

AMP, inc. (2) American Water Works Service Company County of Adams DDRE-RB **EDS** HACC Hampton Inn **Hartman Motor Cars** Hershey Chocolate USA Meridian Bank Modern Woman Moss Creek Plantation Pennsylvania Blue Shield Pennsylvania Housing Finance Agency **Peoples Drug Store** Personnel Pool PHEAA/SLSC Philhaven Hospital **Tarmac Equipment Company** Unitas National Bank

#### 151 Business Management

Continental Medical Systems (CMS)
Diane R. Moole (Self Employed)
General Public Utilities Nuclear
Inservco
KHP Services, Inc.
Millersburg Area Authority
National RX Services Inc.
RESMA Realty Advisors



### **Employers**

## 152 Computer Applications-Mainframe Program Analyst

AMP, Inc.
Applied Information Sciences, Inc.
Dauphin County
Dauphin Deposit Bank (2)
Legislative Data Processing
Pennsylvania Blue Shield
U.S. Naval Reserves

### 153 Computer Applications-Program Specialist

AMP, inc.
Aetna Insurance Company
Pennsylvania State Treasury
Pennsylvania Travel Council
Rite Aid Corp.
Self
U.S. Navy

## 156 Integrated Information Systems Management

Pennsylvania Department of Welfare

#### 168 HRIM-Food Service

Little Johns Family Restaurant Mil-Base Industries, Inc.

## 170 HRIM-Hotel/Motel/Institutional Management

**HERCO** 

#### 173 Marketing Management-Retailing

Sam's Club

## 176 Microcomputer Communication Specialist

ALCOA

#### 185 Para Legal

Commonwealth of Pennsylvania (Office of Attorney General) Marshall Dennehey

#### 192 Executive Secretary

Clairns Management Services
Delta Development Group, Inc.
HACC (2)
Hershey Chocolate USA
Hershey Foods Corporation Chocolate Division
Hershey Medical Center
Manpower



### **Employers**

### 192 Executive Secretary continued

Michael Sedor Pennsylvania Housing Finance Agency (2) RBS Fab, Inc.

## 193 Legal Secretary

John M. Wiley Metzger, Wickersham, Knauss & Erb

#### 198 HRIM-Travel and Tourism

**Turkey Hill Minit Market** 

#### **COMMUNICATION AND THE ARTS**

#### 206 LA-Mass Communication

BJ's Wholesale Club Dauphin Deposit Bank H.B. Reese Candy Company Jill Harris & Pat Gibson Pennsylvania Department of Revenue RPS

## 208 LA-Performing Arts-Theatre

Family Practice Association

#### 209 LA-Communication & Arts

Book of The Month Club Bryn Mawr Rehab Capital Blue Cross Carolina Freight & Ember's Inn Commonwealth of Pennsylvania Ernie Parks Express/Croc N'Berrys Fries Etc. Harris Savings Bank Hershey Chocolate U.S.A. Hershey Foods, Inc./Harrisburg News Company Hotel Hershey Nationwide Insurance (2) OC 104 (WOCQ) FM Pennsylvania Steel Technologies Pitney Bowes Management Services Self William Howard Day Cemetery



### **Employers**

#### 210 Pre-Teach Communication & Arts

Builder's Square Lebanon County Vo-Tech Leesburg/Sterling Family Clinic Mid Penn Bank Outdoor World

#### 211 LA-Music

AT&T Messiah Retirement Center

#### 212 VA-Fine Arts

**Artworks** 

#### 213 LA VA-Art & Design

Ames Department Store Barkleigh Production Book of The Month Club East Shore Area Library Naval Sea Logistic Center

## 214 LA VA-Photography

Kelly Oil Company
Legacy Homes
Metrophoto
Michael's
Olive Garden
Pennsylvania Department of Agriculture
Ritz Camera
Thomas Angelo Studio
Wendy's

#### 220 VA-Graphic Design/Certificate

**Horton Printing Company** 

## 282 VA-Photography

Self Stacey Snyder & Marvin Lenker Wendy's

### 284 VA-Graphic Design

Atlis Graphics and Design, Inc. Birch Knoll Inn Camp Hill Art Press Long's Machine & Tool Self



## **Employers**

#### SNAHPE

## 307 LA-Physical Science

Friendiy's Restaurant

## 109 LA-Life Science

Ben Franklin Hershey Foods RX Place

## 314 LA-Pre Chiropractic

**Peppers** 

#### 320 Dental Assistant/Certificate

Dipietro, Diminicle & Hilton Dr. Peter Friedman G. David Kulsun, D.M.D. Malchodi & Klein Miller Oral Surgery

## 327 Practical Nursing/Certificate

Blue Ridge Haven West Carlisle Hospital Carlisle Pediatric Associates Church of God Home **Country Meadows Cumberland Crossings Rehabilitation Center Cumberland Crossings Retirement Community** Dauphin Manor Home & Hospital Duke Convalescent & Nurses Available Harrisburg Hospital Holy Spirit Hospital (5) Kimberly Quality Care McCready Hospital Mechanicsburg Rehab Renova Messiah Village (2) Philhaven Hospital Polyclinic Medical Center Rehab Systems

Susquehanna Nursing Rehabilitation Center

The Mennonite Home



### **Employers**

#### 337 Respiratory Therapist/Certificate

Carlisle Hospital
Hershey Medical Center
Homeco
Mercy Hospital
Polyclinic Hospital

## 339 Respiratory Care Technician/Certificate

Fleading Hospital & Medical Center

#### 349 Denta! Hyglene

Alan Snyder DDS
Bruce R. Dietman DDS
Colonial Dental Group
Dental Care Associates
Dental Implant Prosthetics

Dental Power

Dr. Chiappa

Dr. Dunn & Dr. Pacey

Dr. Eric Unger, D.D.S.

Dr. John Maynard & Drs. Kravitz & Miller

Dr. Kravitz & Miller

Dr. Peter J. Ross DMD

Drs. Kathleen Kopecky-Groh, Terry Reese & William Warren

Melvin Barber D.D.S.

Robert T. Kramer D.M.D.

West Hartford Family Dentistry

#### 358 Medical Laboratory Technician

Holly Milk

#### 368 Nursing

Blue Ridge Haven West Carlisle Hospital (5)

Chambersburg Hospital

Columbia Hospital

Community General Osteopathic Hospital (5)

Community Hospital of Lancaster

**Country Meadows Leader Heights** 

**Ephrata Community Hospital** 

Francis Scott Key Medical Center

**Gettysburg Hospital** 

Harrisburg Hospital (6)

Harrisburg State Hospital (3)

Hershey Medical Center (7)

Holy Spirit Hospital (3)



### **Employers**

## 368 Nursing continued

Kandra, Fierer, Kuskin Associates Ltd & Polyclinic Medical Center

Leader Nursing & Rehabilitation Center (2)

Leader Nursing & Rehabilitation Center (West) (2)

**Lewistown Hospital** 

Maryland Institute of Emergency Medical Service Systems

Mechanicsburg Rehabilitation System (3)

Memorial Hospital

Pennsylvania State Correctional Institute

Philhaven Hospital

Polyclinic Medical Center (14)

South Mountain Restoration Center (2)

South Mountain Restoration Center & Commonwealth of Pennsylvania (DPW)

Thornwald Home

University Pittsburgh Medical Center

Veterans Administration Medical Center

York Hospital (3)

York United Methodist Home

## 375 Radiologic Technology

**Arlington Orthopedics Clinic** 

Holy Spirit Hospital (3)

J.R. Kreiser, MD

James A. Manning, Jr., M.D.

Mediq W-Ray & EKG

Orthopedic Surgery Center

Polyclinic Medical Center (2)

Sears

Smith Radiology Inc.

WalMart Pharmacy

#### 389 Respiratory Care Technician

Lancaster General Hospital

#### MET

#### 401 Architecture

Joe's American Bar & Grill

#### 403 Math-Computer Science

Giant Foods

#### 412 Engineering

**Allegheny Airlines** 

**KMart Corporation** 



### **Employers**

## 417 Architectural Technology/Certificate

Dauphin Engineering Company
Gannett Fleming
Timber Tech Engineering, Inc

### 420 Automotive Technology/Certificate

Boro of Ephrata
East York Exxon
Pennsylvania Department of Transportation

## 425 Building Construction Technology/Certificate

HRG, Inc.

## 435 Mechanical Technology/Certificate

Boscov's

## 447 Architectural Technology

Biggs Building Specialties Furnley H. Frisch & Sons Mid-State Inc.
Zimmerman Homes

## **451 Building Construction Technology**

Borough of Carlisle Sprint United

#### 456 Electrical Electronic Technology

AMP Inc.
Capitol Pavilion

#### 457 Automotive Service Education Program-GM

John H. Steffy Inc Jones Pontiac Co. Moyer's Texaco New Penn Performance Chevrolet, Inc. Rufe Chevrolet WaiMart



## Employers -

## **458 Electronic Engineering Technology**

AMP Inc.
Festival Foods
Graybill's Tool & Die Inc.
McCoy Electronics
Pennsylvania State Police
People's Drug
Syntonic Tech, Inc.

## 463 Industrial Automation Technology

Defense Depot Regions East interCon Systems Inc Larry's Service Center Manley Value Corp.

### **468 Technology Studies**

Gannett Fleming Weis Markets

## 470 Mechanical Engineering Technology

AMP Inc. (3)
Childrens Care Center
General Refractories Company
HACC
Hain's Pattern Shop Inc.
Jamesway Corp.
Keystone Railway Equipment Company
Masland Industries
McClure Company Mechanical Contractors
Phoenix Contact Inc.
Schaedier Brothers, Inc.
United Parcel Service
Watkins Motor Lines

### **SSPSBE**

#### 506 Social Services

Alternative Rehabilitative Communities Inc. Children's Care Center Inc.
Jill Smith
Life Support Facility
U.S. Postal Service



### **Employers**

#### 509 LA-Social Science

Bonanza

Charlestown Community, Inc.

Continuing Developmental Services

Craig Brown

Cumberland-Perry Association for Retarded Citizens

**ECC Retirement Village** 

First Commercial Development Company

**Giant Foods** 

Hardee's

Jewish Home of Greater Harrisburg

Lower Dauphin School District

Outlooks for Hair

Pennsylvania Department of Labor & Industry

Pennsylvania National Guard U.S. Army

Pennsylvania State University

Pennsylvania State University Milton S. Hershey Medical Center

Senator Tim Shaffer

Shippensburg University/HACC

Spring/United Telephone

Teggy Smith

U.S. Railroad Retirement Board

West Shore School District

#### 513 Education, Teaching

Allshouse Commodity Marketing

Central Dauphin School District

**Discovery School Daycare Centers** 

**Hardings Restaurant** 

Harris Savings Bank

Interfaith Family Services

KinderCare Learning Center

Lebanon County Schools

Little Brown Bear's Day Care, Inc.

Paxton United Methodist Church Day Care

**Phoenix Contact** 

Ponderosa Steak House

Ramada Inn

Roadway Package Service

The Sports Authority

Wal-Mart

West Shore School District & Northeastern School District

#### 514 Education-Social Science

Long John Silvers

Weis



### **Employers**

## 515 LA-Psychology

Giant

Hess's Department Store

## 530 Legal Assistant/Certificate

G.C.I. Environmental Services Heilsel, Inc. Kouchoukos & Associates, Inc. Payless Shoe Source Self

#### **542 Youth Worker**

Milton Hershey School

## 550 Education-Early Childhood (PS)

Carlisle YMCA Child Care Center
Dickinson College Children's Center
Hildebrandt Learning Center
KinderCare (2)
Learning Ladder
Perry County Daycare/Shermansdale
Phoenix Services, Inc.
Private Home Care
Susan Smith
Tender Years
Wee Care Day School
York Hospital

#### 555 Human Services

Brookline Retirement Village First Step Program of Goodwill Industries Milton Hershey School (2) SETCO

### 570 Legal Assistant

Central Pennsylvania Legal Services
Dr. Daniel Romm
Friedman & Friedman, PC
Hershey Foods Corp.
Hershey Medical Center
Keith A. Blank
Kinder Bin Kids
Marriott Hotel
Martson, Deardorff, Williams & Otto
Metal Industries
Milton Hershey School



## **Employers**

## 570 Legal Assistant continued

Nikolaus, Hohenadel & Umberhaver

PathMark

**PHEAA** 

Polyclinic Medical Center

Preferred Temps, Inc.

Reed, Smith, Shaw & McClay

Stephen C. Nudel, Esquire

Stevens & Lee

Subway

Thomas S. Cook

W&L Sales, Inc.

York County District Attorney's Office

#### 605 Criminal Justice

BJ's Wholesale Club

Boscov's (2)

Christian Publication, Inc.

Colony House

Defense Distribution Region East, Defense Logistics Agency

Giant Foods

Hershey Medical Center

Hess' Department Store

John Yoder

Pennsylvania Department of Corrections

Pennsylvania State Police

Pizza Hut

Snyder County Prison & Sheriff's Department

Stauffer's of Kissel Hill

Stroehmanns Bakery

Susquehanna Township E.M.S.

Tracking Systems Corp.

**United States Postal Service** 

WalMart

#### 638 Police Science/Certificate

Manor Township Police



### **Employers**

#### 663 Fire Science Technology

Anne Arundel County Fire Department
Camp Hill E.M.S.
City of Harrisburg
Grinnell Fire Protection
East Lampeter Ambulance Association
Lancaster County-wide Communications
Manheim Auto Auction
Redner's Warehouse Markets

#### **680 Police Science**

Harrisburg East Mall
Hess's Department Store
Kepler's Seafood
Lebanon County Emergency Management Agency
Servigard
WalMart (2)
White Rose Ambulance
York Hospital

#### STUDENT SERVICES

#### 765 Liberal Studies

Cumberland Perry Area Vocational Technical School

#### 766 General Studies

AMP, Inc.
Chi-Chi's
Commonwealth of Pennsylvania Department of Education
Communication Medical Association
David R. Russell, DMD
Giant Food Stores, Inc.
Hershey's Chocolate World
Kinder Care Inc.
Memory Technologies, Inc.
Meridian Bank
Polyclinic Medical Center
Self (Sammalou, Inc.)



#### **Transfer Institutions**

#### **BUSINESS AND MANAGEMENT SERVICES**

#### **102 Business Administration**

**Bloomsburg University** Clarion State University Dickinson College Elizabethtown College (4) Indiana University of Pennsylvania (5) James Madison University **Kutztown University** Messiah College Millersville University (3) Mt. St. Mary's College North Carolina State University Penn State University - Harrisburg (54) Shippensburg University (9) **Towson State University University Center** University of New Mexico Wichita State University

## 110 Pre-Teach Business

York College of Pennsylvania

York College of PA

## 146 Accounting

Lebanon Valley
Penn State University – Harrisburg

#### 150 Business Studies

Chadwick University
Elizabethtown College
Penn State University – Harrisburg (3)
Penn State University – York

## 151 Business Management

Elizabethtown College

## 173 Marketing Management-Retailing

Robert Morris Coilege

## 192 Executive Secretary

York College of Pennsylvania



#### **Transfer Institutions**

#### **COMMUNICATION AND THE ARTS**

#### 206 LA-Mass Communication

Indiana University of Pennsylvania Kutztown University Penn State University – Harrisburg (2) Shippensburg university Towson State University

#### 209 LA-Communication & Arts

Bowie State University
College Misericordia
Lebanon Valley (3)
Marywood College
Millersburg University (2)
Penn State University – Harrisburg (9)
Salisbury State University
Shippensburg University (2)
University of North Carolina
University of Texas
West Chester University

## 210 Pre-Teach Communication & Arts

Millersville University (3) Penn State University – Harrisburg

#### 211 LA-Music

West Chester University

#### 213 LA VA-Art & Design

Dickinson College Marymount University Millersville University (2) Penn State University – Harrisburg

#### 214 LA VA-Photography

**Kutztown University** 



#### Transfer Institutions

#### **SNAHPE**

## 307 LA-Physical Science

Millersville University Penn State University West Chester University

#### 309 LA-Life Science

Central Penn Business School Kutztown University Millersville University Shippensburg University (2) Slippery Rock University Virginia Commonwealth University York College

#### 310 Pre-Teach Life Science

West Chester University

## 314 LA-Pre Chiropractic

Pennsylvania College of Straight Chiropractic

#### 327 Practical Nursing/Certificate

HACC Worwic Tech York College

#### 349 Dental Hyglene

Lebanon Valley

## 368 Nursing

Millersburg University Penn State – Harrisburg (2) York College (4)

## 375 Radiologic Technology

Gwynedd Mercy College Polyclinic School of Ultrasound



#### Transfer Institutions

#### MET

#### **401 Architecture**

Boston Architectural Center New York Institute of Technology

#### 403 Math-Computer Science

Georgia Institute of Technology Penn State University – Harrisburg Shippensburg University

## 412 Engineering

Alfred University
Bucknell University
Drexel University
Joe Kubert Art School
Penn State University – Harrisburg (2)

#### 415 Education-Mathematics

Penn State University – Harrisburg Shippensburg University

### 447 Architectural Technology

Boston Architecture Center Pennsylvania College of Technology

## **451 Building Construction Technology**

Millersville University

### 458 Electronic Engineering Technology

Penn State University - Harrisburg (5)

## **468 Technology Studies**

Millersville University
Penn State University – Harrisburg
University of North Carolina

#### 470 Mechanical Engineering Technology

Culinary Institute of America Penn State University – Harrisburg (12)



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#### Transfer Institutions

#### **SSPSBE**

#### 506 Social Services

Penn State University - Harrisburg (3)

### 509 LA-Social Science

Bloomsburg University (2)

**Bucknell University** 

California State University

Clarion University

College of Notre Dame of MD

East Stroudsburg University

Elizabethtown College

Lebanon Valley College (3)

Millersville University (3)

Penn State University - Harrisburg (8)

Shippensburg University

University of Montana

University of New Mexico

University of Northern Colorado

University of Pittsburgh at Johnstown

Wilson College

York College of Pennsylvania (2)

#### 513 Education, Teaching

Bloomsburg University (2)

East Stroudsburg University

Lebanon Valley

Messiah College

Millersville University (2)

Old Dominion University

Penn State University - Harrisburg (19)

Shippensburg University (3)

West Chester University (3)

#### 514 Education-Social Science

Lock Haven University

Penn State University - Harrisburg

Shippensburg University

#### 515 LA-Psychology

Penn State University - Harrisburg (4)

Shippensburg University



## **Transfer Institutions**

## 550 Education-Early Childhood (PS)

Brooklyn College Portland Community College

#### 570 Legal Assistant

Elizabethtown College Penn State University – Harrisburg (3) Shippensburg University

#### 605 Criminal Justice

Eastern Kentucky University
Indiana University of Pennsylvania (2)
Millersville University
Penn State University – Harrisburg (10)
Shippensburg University (2)
University of Baltimore
University of Pittsburgh
York College

## 663 Fire Science Technology

Millersville University

#### 680 Police Science

Indiana University of Pennsylvania Shippensburg University York College of PA

#### STUDENT SERVICES

#### 765 Liberal Studies

Penn State University

#### 766 General Studies

Collin County Community College Millersville University Penn State University – Harrisburg (4) Penn State University – Reading

