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ABSTRACT

Developed as part of a larger project to integrate youth with disabilities into regular recreational and leisure activities, this survey was developed for use in the assessment of public accommodations according to the minimum standards set forth in the Americans with Disabilities Act (ADA). The instrument utilizes a yes/no response format, with a section for comments following each area. The technical specifications used in the survey are based on those required by Title III of the ADA, the American National Standards Institute, and the Rules and Regulations of the Massachusetts Architectural Access Board. Subsections of the survey address transportation, parking, pathways (outdoors), general organizational structure, doors, ramps/lifts/stairs, elevators, corridors/lobbies, meeting spaces, bathrooms, libraries, places of assembly, swimming pools, and safety/emergency accommodations.
 (DB)

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**COMMUNITY ACCESS
SURVEY**

EC302935

Training and Research Institute for People with Disabilities



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COMMUNITY ACCESS SURVEY

The development and dissemination of this work was supported through a grant from the Office of Special Education and Rehabilitation Services of the United States Department of Education (#H086U00030) to the Training and Research Institute for People with Disabilities at Children's Hospital, Boston, Massachusetts.

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COMMUNITY ACCESS SURVEY INSTRUCTIONS

This survey was developed for use in the assessment of public accommodations according to the minimum standards set forth in the Americans with Disabilities Act (ADA). While this survey does not address every area covered by the ADA, it does identify the basic requirements for access to public accommodations. The survey may be used in its entirety or in separate sections, depending on the site that is being reviewed and/or the users' specific needs.

The instrument utilizes a YES/NO response format with a section for comments following each area. When a specified criterion is met with 100% compliance, a 'YES' response should be recorded. When a specified criterion does not exist or is not met with 100% compliance, then a 'NO' response should be recorded and further explanation noted in the comments section.

The technical specifications used in this survey are based on those required by Title III of the ADA and the American National Standards Institute's (ANSI) document A117.1. Specifications for areas not covered by the ADA or ANSI (e.g. swimming pools) were taken from the Rules and Regulations of the Massachusetts Architectural Access Board. Please note that some specifications vary on a local or state basis.

This survey should be used to provide a general access overview and not for the purpose of design, construction or alteration of public accommodations. For purposes of structural modification, it is necessary to identify state access codes in addition to the federal requirements, as the higher standard will prevail.

For more specific information, contact state agencies and/or the Federal Architectural and Transportation Compliance Board, 800/872-2253, Voice/TDD.

COMMUNITY ACCESS SURVEY

Name of Organization/Facility _____

Address _____

Telephone Number (Voice) _____ (TDD) _____

A. TRANSPORTATION

1. Accessible public transportation to organization/facility
2. Drop off directly in front of the organization/facility entrance
3. Organization/facility provides accessible transportation

Comments _____

YES NO

<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>

B. PARKING

1. Signage at entrance of lot directs toward accessible parking
2. Zoned area designated for drop-off/pick-up adjacent or near curbcut &/or accessible entranceway
3. HP space closest to accessible entrance
4. Parking spaces are at least 96" wide
5. Symbol of accessibility visible at each space

Comments _____

YES NO

<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>

C. PATHWAYS (Outdoors)

1. Pathways minimum width of 36" for 1 wheelchair or 60" for 2 wheelchairs
2. Pathway surface evenly paved & without interruption
3. Curbcuts located at the corner of each intersection
4. Curbcuts maximum 1" incline to 8" of length
5. Signage to areas of building in words
6. Signage to areas of building in symbols

YES NO

<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>

	YES	NO
7. Signage to areas of building is tactile	<input type="checkbox"/>	<input type="checkbox"/>
8. Signage to areas of building is high contrast	<input type="checkbox"/>	<input type="checkbox"/>
Comments _____ _____		
D. General Organizational Structure	YES	NO
1. Staff is available with training regarding disabilities	<input type="checkbox"/>	<input type="checkbox"/>
2. Specific rules limit access (e.g., no dogs)	<input type="checkbox"/>	<input type="checkbox"/>
3. Staff available to assist with directions & questions	<input type="checkbox"/>	<input type="checkbox"/>
4. Staff available to assist with transfers	<input type="checkbox"/>	<input type="checkbox"/>
5. Staff available to assist with sign language interpretation	<input type="checkbox"/>	<input type="checkbox"/>
6. Adaptive equipment available on premises	<input type="checkbox"/>	<input type="checkbox"/>
7. Integrated programming available	<input type="checkbox"/>	<input type="checkbox"/>
8. Specialized programming available	<input type="checkbox"/>	<input type="checkbox"/>
Comments _____ _____		
E. Doors (<i>Public entrances are those which are not loading or services entrances</i>)	YES	NO
1. At least one public entrance must be accessible	<input type="checkbox"/>	<input type="checkbox"/>
2. Accessible primary entrance width of 36" with door open 90 degrees	<input type="checkbox"/>	<input type="checkbox"/>
3. Distance between entrances no more than 3 minute walk for nondisabled person	<input type="checkbox"/>	<input type="checkbox"/>
4. Automatic opening doors in entranceway	<input type="checkbox"/>	<input type="checkbox"/>
5. Automatic opening doors in corridors	<input type="checkbox"/>	<input type="checkbox"/>
6. Automatic opening doors in rooms	<input type="checkbox"/>	<input type="checkbox"/>
7. Operating mechanism for doors is automatic	<input type="checkbox"/>	<input type="checkbox"/>

	YES	NO
8. Operating mechanism for automatic doors is user initiated	<input type="checkbox"/>	<input type="checkbox"/>
9. Operating mechanism for automatic doors is marked	<input type="checkbox"/>	<input type="checkbox"/>
10. Doors close slowly (minimum of 3 seconds)	<input type="checkbox"/>	<input type="checkbox"/>
11. Doors to individual areas minimum width of 32"	<input type="checkbox"/>	<input type="checkbox"/>
12. Thresholds do not exceed 3/4" for exterior sliding doors or 1/2" for all other doors	<input type="checkbox"/>	<input type="checkbox"/>
13. Door hardware mounted no higher than 48" above floor	<input type="checkbox"/>	<input type="checkbox"/>
14. Doors operable with one hand & do not require tight grasp	<input type="checkbox"/>	<input type="checkbox"/>
15. Signage for rooms is in words	<input type="checkbox"/>	<input type="checkbox"/>
16. Signage for rooms is in symbols	<input type="checkbox"/>	<input type="checkbox"/>
17. Signage for rooms is tactile	<input type="checkbox"/>	<input type="checkbox"/>
18. Signage for rooms is high contrast	<input type="checkbox"/>	<input type="checkbox"/>
Comments _____		
F. RAMPS/LIFTS/STAIRS (Inside & Out)	YES	NO
1. Slip resistant ramps maximum 12" incline to 12' length	<input type="checkbox"/>	<input type="checkbox"/>
2. Ramps have handrails on both sides extending 12" beyond the top & bottom of ramp	<input type="checkbox"/>	<input type="checkbox"/>
3. Ramp made of solid material with a minimum width of 36" measured at handrails	<input type="checkbox"/>	<input type="checkbox"/>
4. Ramps access same areas as stairs & are usable by standard & scooter (three wheel) style wheelchairs	<input type="checkbox"/>	<input type="checkbox"/>
5. Ramps have level areas to stop & rest at least every 30'	<input type="checkbox"/>	<input type="checkbox"/>
6. Stairs have solid risers	<input type="checkbox"/>	<input type="checkbox"/>
7. Stairs have handrails	<input type="checkbox"/>	<input type="checkbox"/>
8. Stairs have nosings that project no more than 1 1/2"	<input type="checkbox"/>	<input type="checkbox"/>

	YES	NO
9.Mechanical lift available	<input type="checkbox"/>	<input type="checkbox"/>
10.Lift operated by user	<input type="checkbox"/>	<input type="checkbox"/>
11.Lift operated by user after receiving a key from someone else	<input type="checkbox"/>	<input type="checkbox"/>
12.Lift operated by staff	<input type="checkbox"/>	<input type="checkbox"/>
13.Facility staff trained to operate lift	<input type="checkbox"/>	<input type="checkbox"/>
Comments _____		

G. ELEVATORS *(required for buildings that exceed 3 stories or that exceed 3000 sq" per story unless it is shopping mall or office of health care provider)*

	YES	NO
1. Elevator(s) accesses same area(s) as steps & is used for passengers only	<input type="checkbox"/>	<input type="checkbox"/>
2. Elevator(s) accesses same area(s) as steps & is used for freight	<input type="checkbox"/>	<input type="checkbox"/>
3. Elevator(s) is self-operated	<input type="checkbox"/>	<input type="checkbox"/>
4. Height between car & floor landing is no greater than 1/2"	<input type="checkbox"/>	<input type="checkbox"/>
5. Elevator door opening minimum of 36"	<input type="checkbox"/>	<input type="checkbox"/>
6. Doors close slowly (minimum of 5 seconds)	<input type="checkbox"/>	<input type="checkbox"/>
7. Door equipped with electronic eye	<input type="checkbox"/>	<input type="checkbox"/>
8. Cab size minimum of 54" x 68"	<input type="checkbox"/>	<input type="checkbox"/>
9. Operating buttons no higher than 48"	<input type="checkbox"/>	<input type="checkbox"/>
10. Signage for floors & directional markings on operating panel are tactile	<input type="checkbox"/>	<input type="checkbox"/>
11. Audible & visible signals in elevator cab at each floor	<input type="checkbox"/>	<input type="checkbox"/>
12. Signage for floor location at each landing is tactile	<input type="checkbox"/>	<input type="checkbox"/>
13. Floor identification at the rear of each cab (e.g., mirror)	<input type="checkbox"/>	<input type="checkbox"/>
14. Emergency controls & telephone at bottom of operating panel	<input type="checkbox"/>	<input type="checkbox"/>

	YES	NO
15. Buttons touch sensitive & easy to push	<input type="checkbox"/>	<input type="checkbox"/>
16. Railing available for support	<input type="checkbox"/>	<input type="checkbox"/>
Comments _____		
H. CORRIDORS/LOBBIES		
	YES	NO
1. Minimum width for wheelchairs to pass is 60"	<input type="checkbox"/>	<input type="checkbox"/>
2. Turning radius of 60" x 60" (to allow 360 degree turn in wheelchair)	<input type="checkbox"/>	<input type="checkbox"/>
3. Corridors free of obstructions with 80" clear headroom	<input type="checkbox"/>	<input type="checkbox"/>
4. Permanent fixtures mounted on wall project maximum of 4"	<input type="checkbox"/>	<input type="checkbox"/>
5. Directory of building is in words	<input type="checkbox"/>	<input type="checkbox"/>
6. Directory of building is in symbols	<input type="checkbox"/>	<input type="checkbox"/>
7. Directory of building is tactile	<input type="checkbox"/>	<input type="checkbox"/>
8. Directory of building is high contrast	<input type="checkbox"/>	<input type="checkbox"/>
9. Corridors brightly lit	<input type="checkbox"/>	<input type="checkbox"/>
10. Signage for accessible bathrooms	<input type="checkbox"/>	<input type="checkbox"/>
11. Signage for accessible bathrooms located with signage for inaccessible bathroom	<input type="checkbox"/>	<input type="checkbox"/>
12. Signage for telephones	<input type="checkbox"/>	<input type="checkbox"/>
13. Signage for exits	<input type="checkbox"/>	<input type="checkbox"/>
14. Carpeted surface securely attached & not wrinkled	<input type="checkbox"/>	<input type="checkbox"/>
15. Surfaces stable, firm & slip resistant	<input type="checkbox"/>	<input type="checkbox"/>
16. Available to rest areas along a 50' or longer hallway	<input type="checkbox"/>	<input type="checkbox"/>
17. Accessible drinking fountain maximum of 27" high with knee space underneath; spout no higher than 36"	<input type="checkbox"/>	<input type="checkbox"/>

	YES	NO
18. Drinking fountain operable with closed fist	<input type="checkbox"/>	<input type="checkbox"/>
19. Vending machine controls maximum height of 48" & minimum of 15" for forward reach	<input type="checkbox"/>	<input type="checkbox"/>
20. Vending machine controls operable with closed fist	<input type="checkbox"/>	<input type="checkbox"/>
21. Vending machine selections involve number identification &/or matching & knowledge of coin combinations	<input type="checkbox"/>	<input type="checkbox"/>
22. Telephone area maximum height of 48" & minimum of 15" for forward reach	<input type="checkbox"/>	<input type="checkbox"/>
23. Amplification system identified & available for telephones	<input type="checkbox"/>	<input type="checkbox"/>
Comments _____		
I. MEETING SPACES		
1. Spaces are all on same floor	<input type="checkbox"/>	<input type="checkbox"/>
2. Spaces are on different floors	<input type="checkbox"/>	<input type="checkbox"/>
3. Spaces are accessible (e.g., doors, corridors)	<input type="checkbox"/>	<input type="checkbox"/>
4. Facility will modify space for accessibility if requested	<input type="checkbox"/>	<input type="checkbox"/>
5. Spaces clean & free of debris	<input type="checkbox"/>	<input type="checkbox"/>
6. Spaces brightly lit	<input type="checkbox"/>	<input type="checkbox"/>
7. High noise level while activity occurs	<input type="checkbox"/>	<input type="checkbox"/>
8. Variable noise level while activity occurs	<input type="checkbox"/>	<input type="checkbox"/>
9. Large open areas	<input type="checkbox"/>	<input type="checkbox"/>
10. Small defined areas	<input type="checkbox"/>	<input type="checkbox"/>
11. Spaces adjacent to accessible bathroom	<input type="checkbox"/>	<input type="checkbox"/>
12. Spaces not adjacent to accessible bathroom but route to bathroom no more than 3 minute walk for nondisabled person	<input type="checkbox"/>	<input type="checkbox"/>

J. BATHROOMS	YES	NO
1. Accessible men's room available	<input type="checkbox"/>	<input type="checkbox"/>
2. Accessible women's room available	<input type="checkbox"/>	<input type="checkbox"/>
3. Accessible unisex bathroom available	<input type="checkbox"/>	<input type="checkbox"/>
4. Signage on outside door & individual stalls is in words	<input type="checkbox"/>	<input type="checkbox"/>
5. Signage on outside door & individual stalls is in symbols	<input type="checkbox"/>	<input type="checkbox"/>
6. Signage on outside door & individual stalls is tactile	<input type="checkbox"/>	<input type="checkbox"/>
7. Signage on outside door & individual stalls is in high contrast	<input type="checkbox"/>	<input type="checkbox"/>
8. All doors minimum width of 32"	<input type="checkbox"/>	<input type="checkbox"/>
9. All doors operable with closed fist	<input type="checkbox"/>	<input type="checkbox"/>
10. Bathroom area free of obstruction & debris	<input type="checkbox"/>	<input type="checkbox"/>
11. Bathroom area has minimum turning space of 60" x 60" on the diagonal	<input type="checkbox"/>	<input type="checkbox"/>
12. Stall doors swing out	<input type="checkbox"/>	<input type="checkbox"/>
13. Stall doors open easily	<input type="checkbox"/>	<input type="checkbox"/>
14. Stall doors operable with closed fist	<input type="checkbox"/>	<input type="checkbox"/>
15. Accessible sink 34" high with knee space minimum of 30" wide, 29" high & 19" deep	<input type="checkbox"/>	<input type="checkbox"/>
16. Accessible sink operable with closed fist	<input type="checkbox"/>	<input type="checkbox"/>
17. Bottom of mirror maximum height of 40" or tilted	<input type="checkbox"/>	<input type="checkbox"/>
18. All dispensers maximum height of 40"	<input type="checkbox"/>	<input type="checkbox"/>
19. All dispensers operable with closed fist	<input type="checkbox"/>	<input type="checkbox"/>
20. Accessible urinal rim maximum height 17"	<input type="checkbox"/>	<input type="checkbox"/>
21. Accessible toilet stall is a minimum width of 60" & minimum depth of 56" (wall of stall to door)	<input type="checkbox"/>	<input type="checkbox"/>
22. Top of toilet seat is 17" - 19" high	<input type="checkbox"/>	<input type="checkbox"/>

	YES	NO
23. Two grab bars mounted parallel to floor & 33" - 36" above floor	<input type="checkbox"/>	<input type="checkbox"/>
24. Vending machine controls are maximum height of 48" & minimum of 15" for forward reach	<input type="checkbox"/>	<input type="checkbox"/>
25. Vending machine controls operable with closed fist	<input type="checkbox"/>	<input type="checkbox"/>
26. Vending machine selections involves number identification, &/or matching	<input type="checkbox"/>	<input type="checkbox"/>
27. Vending machine involves knowledge of coin combinations	<input type="checkbox"/>	<input type="checkbox"/>
28. Light switch maximum height of 48" & minimum of 15" for forward reach	<input type="checkbox"/>	<input type="checkbox"/>
29. Light switch operable with closed fist	<input type="checkbox"/>	<input type="checkbox"/>
Comments _____		
K. LIBRARIES	YES	NO
1. Minimum aisle width 36"	<input type="checkbox"/>	<input type="checkbox"/>
2. Check-out counter is maximum height of 36"	<input type="checkbox"/>	<input type="checkbox"/>
3. Card catalogs are maximum height of 54" & a minimum height of 18"	<input type="checkbox"/>	<input type="checkbox"/>
4. Computer system available for book availability/location system	<input type="checkbox"/>	<input type="checkbox"/>
5. Stacks of books/book shelves maximum height of 54"	<input type="checkbox"/>	<input type="checkbox"/>
6. Staff available for book retrieval/general assistance	<input type="checkbox"/>	<input type="checkbox"/>
7. Accessible quiet space available free of distractions	<input type="checkbox"/>	<input type="checkbox"/>
8. Sign language interpreters available	<input type="checkbox"/>	<input type="checkbox"/>
L. PLACES OF ASSEMBLY	YES	NO
1. Ticket window maximum height of 36"	<input type="checkbox"/>	<input type="checkbox"/>
2. Concession stand maximum height of 36"	<input type="checkbox"/>	<input type="checkbox"/>

	YES	NO
3. Reserved seating for people who are blind/visually impaired & deaf/hard of hearing; number of reserved seats _____	<input type="checkbox"/>	<input type="checkbox"/>
4. Reserved seating available for nondisable friends in these areas: number of reserved seats _____	<input type="checkbox"/>	<input type="checkbox"/>
5. Minimum aisle width of 32"	<input type="checkbox"/>	<input type="checkbox"/>
6. Turning radius at top & bottom of aisles 60" x 60"	<input type="checkbox"/>	<input type="checkbox"/>
7. Wheelchair accessible spectator seats available & distributed among different prices & areas of facility; number of reserved seats _____	<input type="checkbox"/>	<input type="checkbox"/>
8. Seating available for nondisabled friends in these areas	<input type="checkbox"/>	<input type="checkbox"/>
9. Listening system for people who are hard of hearing	<input type="checkbox"/>	<input type="checkbox"/>
10. Listening system can be used with a variety of hearing aides	<input type="checkbox"/>	<input type="checkbox"/>
11. Sign language interpreters available	<input type="checkbox"/>	<input type="checkbox"/>
Comments _____		
M. SWIMMING POOLS		
1. Minimum: 48" wide path of travel around pool	<input type="checkbox"/>	<input type="checkbox"/>
2. Slip resistant surface around pool	<input type="checkbox"/>	<input type="checkbox"/>
3. Access into pool is wide ramp with handrails	<input type="checkbox"/>	<input type="checkbox"/>
4. Access into pool is lifting device	<input type="checkbox"/>	<input type="checkbox"/>
5. Access into pool is steps only	<input type="checkbox"/>	<input type="checkbox"/>
6. Lifeguards on duty	<input type="checkbox"/>	<input type="checkbox"/>
7. Number of lifeguards on duty _____		
8. Signage for different water levels is made very clear	<input type="checkbox"/>	<input type="checkbox"/>
9. Shower stalls minimum 36" x 36" with curb maximum 1/2"	<input type="checkbox"/>	<input type="checkbox"/>
10. Shower stalls minimum 30" x 60" no curbs	<input type="checkbox"/>	<input type="checkbox"/>

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	YES	NO
10. Shower has single lever control operable with closed fist	<input type="checkbox"/>	<input type="checkbox"/>
11. Shower head on slide bar with hose	<input type="checkbox"/>	<input type="checkbox"/>
12. Shower stall has two grab bars on wall 33"- 36" high	<input type="checkbox"/>	<input type="checkbox"/>
13. Shower has padded, hinged seat securely attached	<input type="checkbox"/>	<input type="checkbox"/>
14. Top of shower seat 18" high	<input type="checkbox"/>	<input type="checkbox"/>
15. Locker rooms minimum aisle width of 42"	<input type="checkbox"/>	<input type="checkbox"/>
16. Locker rooms have accessible bathrooms	<input type="checkbox"/>	<input type="checkbox"/>
17. Dressing cubicles 60" x 72" with an opening of 32"	<input type="checkbox"/>	<input type="checkbox"/>
18. Dressing cubicle opening is curtain or outswinging door	<input type="checkbox"/>	<input type="checkbox"/>
19. Sign language interpreters available	<input type="checkbox"/>	<input type="checkbox"/>
Comments _____		

N. SAFETY/EMERGENCY ACCOMMODATIONS

	YES	NO
1. Emergency/fire evacuation procedures exist	<input type="checkbox"/>	<input type="checkbox"/>
2. Facility security visible & adequate	<input type="checkbox"/>	<input type="checkbox"/>
3. Nurse on-site full time	<input type="checkbox"/>	<input type="checkbox"/>
4. Nurse on-site part time	<input type="checkbox"/>	<input type="checkbox"/>
5. Fire alarm maximum of 54" above floor	<input type="checkbox"/>	<input type="checkbox"/>
6. Fire alarm instructions are presented in words, symbols, tactile & in high contrast	<input type="checkbox"/>	<input type="checkbox"/>
7. Fire alarm can be operated with closed fist	<input type="checkbox"/>	<input type="checkbox"/>
8. Audible warning signals	<input type="checkbox"/>	<input type="checkbox"/>
9. Visual warning signals	<input type="checkbox"/>	<input type="checkbox"/>
Comments _____		