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AUTHOR Borucki, William, Comp.  
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ABSTRACT

This guide is intended to provide sources of information to help libraries comply with requirements of the Americans with Disabilities Act (ADA). First, sources for texts of the relevant laws and regulations are listed. Print resources about various disability-related topics are then listed under the following categories: general (45), the ADA (7), administration (8), aims and objectives (5), barrier free design (7), bibliography (21), collection development (7), collection development--handicapped children (10), computerized databases (5), directories (25), employment organizations (2), equipment and supplies (18), film/video (12), handicapped children (26), handicapped in literature (4), independent living (5), information centers (15), mentally handicapped (2), newsletters (39), organizations (24), periodicals (53), recreation (5), sexuality (8), standards (7), statistics (1), teaching (2), time and cost studies (1), travel (6), Australia (3), Canada (3), developing countries (2), Finland (1), France (3), Great Britain (6), Poland (4), Russian Republic (1), Scandinavia (1), Scotland (1), Soviet Union (1), Switzerland (1), and Zambia (1). Attached is the American Libraries Association Decade of Disabled Persons Committee Checklist for barrier-free designs and program access. (DB)

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# LIBRARIES AND THE PHYSICALLY DISABLED

## AN UPDATED GUIDE TO INFORMATION AND THEIR SOURCES

Compiled  
by

William Borucki

Co-Operative Colleague Communications  
November 1993

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The information contained in this guide was originally compiled for an in-class **User-Group Profiles** presentation (LIS518 class requirement) in collaboration with Terrijor Beale, Sarah Dentan and Angela Maylin from the following sources:

*Library literature.* [Bronx, NY]: H. W. Wilson Co. bi-mthly; also in cumulation.  
January 1987-October 1993 only

Velleman, Ruth A. *Meeting the needs of people with disabilities: A guide for librarians, educators, and other service professionals.* Phoenix, AZ: Oryx Press, 1990

Wright, K. C. and Davie, J. F. *Library manager's guide to hiring and serving disabled persons.* Jefferson, NC: McFarland & Company, Inc., 1990

Foos, D. D. and Pack, N. C. *How libraries must comply with the Americans with Disabilities Act (ADA).* Phoenix, AZ: Oryx Press, 1992

*Federal register.* Washington, D. C.: Division of Federal Register, National Archives: Supt. Of Docs., U.S. G.P.O., distributor  
Indexed by: Chemical abstracts, Chemical industry notes, Coal abstracts, Energy information abstracts, Environment abstracts, Hospital literature index

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*Code of federal regulations. CFR index and finding aids.* Washington, D. C.: Office of the National Register, National Archives and Records Service, General Services Administration: For sale by the Supt. of Docs., U.S. G.P.O., 1977-

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## **How to Get the Americans with Disabilities Act and Its Regulations and Guidelines**

Foos, D. D. and Pack, N. C. *How Libraries Must Comply with the Americans with Disabilities Act (ADA)* Phoenix: Oryx Press, 1992.

### **Appendix A:**

United States Congress, *Americans with Disabilities Act of 1990*, Public Law 101-336--July 26, 1990 (42 USC 12101-12213)(104 STAT327-378).

Available from: Office on the Americans with Disabilities Act, Civil Rights Division, U. S. Department of Justice, PO Box 66118, Washington, D. C. 20035-6118

United States Architectural and Transportation Barriers Compliance Board, Part II (36 CFR Part 1191) *Americans with Disabilities Act (ADA) Accessibility Guidelines for Building and Facilities; Final Guidelines* (56 Federal Register, July 26, 1991):35408-35453. Appendix to Part 1191--*Accessibility Guidelines for Buildings and Facilities* is included in Part II.

Available from: Office of the General Counsel, Architectural and Transportation Compliance board, 1111- 18th St., NW, Suite 501, Washington, D. C. 20036.

United States Department of Justice, Office of the Attorney General, Part IV (28 CFR Part 35) *Nondiscrimination on the Basis of Disability in State and Local Government Services; Final Rule* (56 Federal Register, July 26, 1991): 35694-35723.

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United States Equal Employment Opportunity Commission (EEOC), Part V (29 CFR Part 1630) *Equal Employment Opportunity For Individuals with Disabilities; Final Rule* and (29 CFR Part(s) 1602 and 1627) *Recordkeeping and Reporting Under Title VII of the Civil Rights Act of 1964 and the Americans with Disabilities Act (ADA); Final Rule* (56 Federal Register, July 26, 1991):35725-35756.

Final rule and interpretive appendix available by calling:  
Office of Communications and Legislative Affairs at (202) 663-4900.

# Libraries and the Physically Disabled

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**ABLEDATA.** The National Rehabilitation Information Center (NARIC), 4407 8th St., NE, Washington, D. C. 20017

**Accent on Information.** PO Box 700, Bloomington, IL 61701

**Assistive Device Database System Assistive Device Resource Center.** California State University, 6000 J St., Sacramento, CA 95819

**CTG (Closing the Gap) Solutions.** Closing the Gap, PO Box 68, Henderson, MN 56044

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## Employment organizations

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West Virginia University, 809 Allen Hall,  
PO Box 6123, Morgantown, WV 26506-  
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### Information centers

#### \*see also Organizations

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22091
- Architectural and Transportation Barriers  
Compliance Board. 1111 18th St., NW,  
Suite 501, Washington, D. C. 20036
- Clearinghouse on the Handicapped. Office of  
Special Education and Rehabilitation  
Services, US Dept. of Education, Room  
3106, Switzer Building, Washington,  
D. C. 20202
- Department of Transportation. 400 Seventh St.,  
SW, Washington, D. C. 20590
- DREADF (The Disability Rights Education and  
Defense Fund, Inc.) 2212 Sixth St.,  
Berkeley, CA 94710
- EEOC (Equal Employment Opportunity  
Commission) 1801 L St., NW,  
Washington, D. C. 20507
- HEATH (Higher Education and the Handicapped).  
American Council on Education, One  
Dupont Circle, Washington, D. C. 30026
- JAN (Job Accommodation Network)  
West Virginia University, 809 Allen Hall,  
PO Box 6123, Morgantown, WV 26506-  
6122
- Mainstream, Inc. 1030 15th St., NW, Suite 1010,  
Washington, D. C. 20005
- National Clearinghouse on Women and Girls with  
Disabilities. Education Equity Concepts,  
Inc., 114 East 32 St., New York, NY  
10016
- National Council on Disability. 800 Independence  
Ave., SW, Suite 814, Washington, D. C.  
20591
- National Information Center for Children and  
Youth with Handicaps. PO Box 1492,  
Washington, D. C. 20013

NARIC (National Rehabilitation Information Center) The Catholic University of America, 4407 8th St., NE, Washington, D. C. 20017

Office on the Americans with Disabilities Act. Civil Rights Division, U. S. Dept. of Justice, PO Box 66118, Washington, D. C. 20035-6118

Trace Research and Development Center for the Severely Communicatively Handicapped. 314 Waisman Center, 1500 Highland Ave., Madison, WI 53706

## Mentally handicapped

Evatz, K. "The three-m connection: Media meeting modalities." [visual, auditory, tactile or kinesthetic learners] *Colo Libr* 15:27 D '89

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Collection development

Many of the governors' committees for disabled people, state advocacy committees, and organizations devoted to specific disabilities publish newsletters, which are often free. They are too numerous to be listed here. For a listing of governors' committees, contact the President's Committee on Employment of People with Disabilities.

*Advocate (Canada)*  
Ontario March of Dimes  
60 Overlea Blvd.  
Toronto, ON  
Canada M4H 1B6

*AFB News*  
15 W. 16th St.  
New York, NY 10011

*Aging*  
US Dept. of Health and Human Services  
Administration on Aging  
330 Independence Ave. SW, Room 4245  
Washington, D. C. 20201

*"Can Do--Will Do" Bulletin for the Disabled*  
2006 Iowa  
Topeka, KS 66607

*CARF Report*  
Commission on Accreditation of  
Rehabilitation Facilities  
101 N. Wilmont Rd.  
Suite 500

Tucson, AZ 85711

*Coalition Quarterly*  
Technical Assistance for Parent Programs  
Network  
Federation for Children with Special Needs  
312 Stuart St.  
Boston, MA 02116

*College "Helps"*  
College Handicapped and Exceptional  
Learners Programs and Service  
Partners in Publishing  
1419 W. First St.  
Tulsa, OK 74127

*Computer-Disability News*  
National Easter Seal Society  
70 E. Lake St.  
Chicago, IL 60601

*Computers: Closing the Gap*  
Closing the Gap  
Route 2, Box 68  
Henderson, MN 56044

*COPH Bulletin*  
National Congress of Organizations of the  
Physically Handicapped  
2030 Irving Parr Rd.  
Chicago, IL 60618

*Disability and Chronic Disease Quarterly*  
c/o Department of Sociology  
Brandeis University  
Waltham, MA 02254

*Disability Law Briefs*  
Commission on the Mentally Disabled  
American Bar Association  
1800 M st. NW, Suite 200  
Washington, D. C. 20036

*Easter Seal Communicator*  
National Easter Seal Society  
70 E. Lake St.  
Chicago, IL 60601

*Education of the Handicapped*  
Capitol Publications  
1300 Seventeenth St.  
Arlington, VA 22209

*First Dibs*  
Disability Information Brokerage System  
PO Box 1285  
Tucson, AZ 85702

*Focus*  
National Council on the Handicapped  
800 Independence Ave. SW, Suite 814  
Washington, D. C. 20591

*ICTA Inform*  
Swedish Institute for the Handicapped and  
Rehabilitation International  
International Commission on Technical  
Aids, Housing and Transportation  
Box 303, S-161  
26 Bromma  
Sweden

*In the Mainstream*

Mainstream  
1200 Fifteenth St. NW  
Washington, D. C. 20005

*Independent Living Forum*

University of Kansas Research and  
Training Center on Independent  
Living  
348 Haworth  
Lawrence, KS 66045

*Information from HEALTH*

National Clearinghouse on Postsecondary  
Education for Individuals with  
Handicaps  
One Dupont Circle NW, Suite 800  
Washington, D. C. 20036-1193

*International Rehab Review*

Rehabilitation International  
25 E. 21st St.  
New York, NY 10010

*Itinerary*

Whole Persons Tour  
PO Box 1084  
Bayonne, NJ 07002-1084

*LINC Notes*

Newsbriefs to the Publishing Industry  
LINC Resources, Inc.  
4820 Indianola Ave.  
Columbus, OH 43214

*NARIC Quarterly*

A Newsletter of Disability and  
Rehabilitation  
Research and Resources  
National Rehabilitation Information Center  
8455 Colesville Rd.  
Suite 935  
Silver Spring, MD 20910-3319

*News*

National Library Services for the Blind  
and Physically Handicapped  
Library of Congress  
Washington, D. C. 20542

*News Digest*

National Information Center for  
Handicapped Children and Youth  
PO Box 1492  
Washington, D. C. 20013

*OSERS News in Print*

Office of Special Education and  
Rehabilitative Services  
US Department of Education  
Rm. 3018 Switzer Bldg.  
330 C St. SW  
Washington, D. C. 20202

*Rehab Briefs: Bringing Research into Effective*

*Focus*  
National Institute on Disability and  
Rehabilitation Research  
Office of Special Education and

Rehabilitative Services

Department of Education  
Washington, D. C. 20202

*Rehabilitation Technology Review*

Association for the Advancement of  
Rehabilitation Technology  
(RESNA)

1101 Connecticut Ave. NW, Suite 700  
Washington, D. C. 20036

*The Report*

National Organization on Disability  
2100 Pennsylvania Ave. NW, Suite 234  
Washington, D. C. 20037

*Report on Disability Programs*

(Formerly *Handicapped Americans Report*)  
Business Publishers Inc.  
951 Pershing Dr.  
Silver Spring, MD 20910-4464

*SAINT (Special and Individual Needs Technology)*

Leader's Digest Inc.  
6803 Whittier Ave.  
Suite 200  
McLean, VA 22101

*SATH News*

Society for the Advancement of Travel for  
the Handicapped  
26 Court St.  
Brooklyn, NY 11242

*Sibling Information Network Newsletter*

Connecticut's University affiliated program  
on developmental disabilities  
991 Main St.  
East Hartford, CT 06108

*Tips and Trends*

The President's Committee on  
Employment of People with  
Disabilities  
1111 Twentieth St. NW, Suite 636  
Washington, D. C. 20036-3470

*Update*

National Library Service for the Blind and  
Physically Handicapped  
Library of Congress  
Washington, D. C. 20542

*Vocational Developmental Rehabilitation Review*

National Association of Rehabilitation  
Facilities  
PO Box 17675  
Washington, D. C. 20041

*Vocational Evaluation and Work Adjustment*

*Bulletin*  
Rehabilitation Institute  
Southern Illinois University  
Carbondale, IL 62901

*Word from Washington*

United Cerebral Palsy Association  
Chester Arthur Bldg., Suite 141  
425 I St. NW  
Washington, D. C. 20001

## Organizations

*\*see also Information centers*

- American Disability Association. PO Box 374,  
Pinson, AL 35126
- ATA (Alliance for Technology Access) 1307  
Solano Ave., Albany, CA 94706-1888
- American Association for Affirmative Action.  
11 E. Hubbard St., Suite 200, Chicago, IL  
60611
- Amputees In Motion. PO Box 2703, Escondido,  
CA 92033
- Apple Computers, Inc. Office of Special Education  
& Rehabilitation, 26525 Mariani Ave.,  
M/435, Cupertino, CA 95014
- AT&T National Special Needs Center. 2001 Route  
46, Suite 310, Parsippany, NJ 07054-9990
- Center for Special Education Technology. the  
Council for Exceptional Children, 1920  
Association Dr., Reston, VA 22091-1589
- Christian Tapes for the Disabled. PO Box 455,  
Buffalo, NY 14209
- Clearinghouse on Disability Information. U.S.  
Dept. of Education, Office of Special  
Education and Rehabilitation Services,  
Switzer Building, Rm. 3132, Washington,  
D. C. 20202-2524
- Disabled Womyn's Education Project. PO Box  
6194, Boston, MA 02214
- Division for Physically Handicapped. c/o Council  
for Exceptional Children, 1920 Association  
Dr., Reston, VA 22091-1589
- EIF (Electronic Industries Foundation) The  
Rehabilitation Engineer Center (REC),  
1901 Pennsylvania Ave., NW, Suite 700,  
Washington, D. C. 20006
- GINI (Gazette International Networking Institute)  
5100 Oakland Ave., No. 206, St. Louis,  
MO 63110
- IBM National Support Center for Persons with  
Disabilities. PO Box 2150, Atlanta, GA  
30301-2150
- National Association for Youth with Disabilities.  
University of Minnesota, Adolescent  
Health Program, PO Box 721, 420  
Delaware St., SE, Minneapolis, MN  
55455
- National Multiple Sclerosis Society  
Capital District Chamber  
421 New Karner Rd., Suite 2, Albany,  
NY 12205
- National Multiple Sclerosis Society  
Western NY/ Northern PA Chamber  
2060 Sheridan Dr., Buffalo, NY 14223
- National Rehabilitation Information Center. 8455  
Coileville Rd., Suite 935, Silver Spring,  
MD 20910
- New York State Association of Rehabilitation

- Facilities. 155 Washington Ave., Suite  
305, Albany, NY 12210
- Niagara Frontier Association for Sickle Cell  
Disease. 2211 Main St., Bldg. D,  
Buffalo, NY 14214
- PRIDE FOUNDATION - Promote Real  
Independence for the Disabled and Elderly.  
PO Box 1293, 391 Long Hill Rd., Groton,  
CT 06340
- S.M.A.R.T. Exchange. PO Box 724704, Atlanta,  
GA 30339
- Society for Disability Studies. c/o David Pfeiffer,  
Suffolk University, 8 Ashburn Pl., Austin,  
MA 02108-2770
- TASH: The Association for Persons with Severe  
Handicaps. 11201 Greenwood Ave., N.,  
Seattle, WA 98133

## Periodicals

*\*see also Bibliography*  
Collection development  
Collection development--  
Handicapped Children

A comprehensive, up-to-date periodical  
listing may be obtained from the National  
Rehabilitation Information Center at 8455  
Colesville Rd., Suite 935, Silver Springs, MD  
20910-3319. Print and disk versions of a listing of  
educational journals and newsletters that include  
many in special education and related areas may be  
obtained from LINC Resources, Inc., 3857 N.  
High St., Columbus, OH 43214. Disks are  
available in both Apple and IBM compatible.  
Specify version when requesting.

### *Accent on Living*

Cheever Publishing PO Box 700  
Bloomington, IL 61701

### *Advocate*

National Society for Children and Adults  
with Autism  
12345 Massachusetts Ave. NW, Suite 1017  
Washington, D.C. 20005

*AHSSPPE*. Bulletin of the Association on  
Handicapped Student Services Programs in  
Post-Secondary Education. 5 times/year  
PO Box 21192, Columbus OH 43221

*American Archives of Rehabilitative Therapy*  
American Association for Rehabilitation  
Therapy  
West 32 Ferndale Rd.  
Paramus, NJ 07652

*American Journal of Diseases of Children*  
American Occupational Therapy  
Association  
1383 Piccard Dr.  
Rockville, MD 20850

- American Journal of Physical Medicine and Rehabilitation*  
Williams and Wilkins  
428 E. Preston St.  
Baltimore, MD 21202
- American Rehabilitation*  
US Department of Education.  
Rehabilitation Services Administration  
330 C St. SW  
Washington, D.C. 20201
- Archives of Physical Medicine and Rehabilitation*  
78 E. Adams  
Chicago, IL 60603
- Braille Book Review*  
National Library Service for the Blind and  
Physically Handicapped, 1291 Taylor St.,  
NW Washington, D. C. 20542
- Canadian Journal of Rehabilitation*  
Canadian Association for Research and  
Rehabilitation  
13325 St. Albert Trail  
Edmonton, Alberta, Canada T5L 4R3
- Careers and the Handicapped*  
Equal Opportunity Publications, Inc.  
44 Broadway  
Greenlawn, NY 11740
- DIKTA*  
The Southern Conference of Librarians for  
the Blind and Physically Handicapped, PO  
Box 2299, Daytona Beach, FL 32015
- Disability Rag*  
Imprint varies: Avocado Press, 1984-  
vols. for Jan. '82-Jun. '83  
include Center for Accessible  
Living Newsletter.  
Louisville, KY
- Disabled Outdoors*  
5223 S. Lorel Ave.  
Chicago, IL 60638
- Disabled USA*  
President's Committee on Employment of  
the Handicapped, 7131 Department of  
Labor Building, Washington, D. C. 20210
- Exceptional Children*  
Council for Exceptional Children  
1920 Association Dr.  
Reston, VA 22091
- Exceptional Parent*  
Psy-Ed  
805 Commonwealth Ave.  
Boston, MA 02215
- Gallaudet Today*  
Gallaudet University  
Kendall Green NE  
Washington, D. C. 20002
- Independent Living and Health Care Today*  
Equal Opportunity Publication, Inc.  
44 Broadway  
Greenlawn, NY 11740
- Information from HEATH Resource Center*  
American Council on Education, One  
Dupont Circle, NW, Washington, D. C.  
20036
- Interface*  
Association of Specialized and Cooperative  
Library Agencies/ American Library  
Association, 50 East Huron St., Chicago,  
IL 60611
- International Journal of Rehabilitation Research*  
G. Schindele Verlag International Pubs.  
Hugo-Stotz-Str. 14  
D06900 Heidelberg 1  
Federal Republic of Germany
- JAMA: Journal of the American Medical Association*  
535 N. Dearborn St.  
Chicago, IL 60610
- Journal of Applied Rehabilitation Counseling*  
National Rehabilitation Counseling Assoc.  
633 S. Washington, D. C.  
Alexandria, VA 22314
- Journal of the Association for Persons with Severe Handicaps*  
Association for Persons with Severe  
Handicaps  
7010 Roosevelt Way NE  
Seattle, WA 98115
- Journal of the Multi-Handicapped Person*  
Plenum Publishing Corporation  
233 Spring St.  
New York, NY 10013
- Journal of Occupational Medicine*  
American Occupational Medicine  
Association  
2340 S. Arlington Heights Rd., Suite 400  
Arlington Heights, IL 60005
- Journal of Private Sector Rehabilitation*  
National Association of Rehabilitation  
Professionals in the Private  
Sector  
PO Box 1945  
Athens, GA 30603
- Journal of Prosthetics and Orthotics*  
American Orthotics and Prosthetics  
Association  
Academy of Orthotics and Prosthetics  
717 Pendleton St.  
Alexandria, VA 22314
- Journal of Rehabilitation*  
National Rehabilitation Association  
633 S. Washington St.  
Alexandria, VA 22314
- Journal of Rehabilitation Administration*  
National Rehabilitation Administration  
Association  
Rehabilitation Services Program of DePaul  
University  
25 E. Jackson Blvd.



Chicago, IL 6064  
*Journal of Rehabilitation Research and Development*  
 Veterans Administration  
 Dept. of Medicine and Surgery  
 Washington, D. C. 20420

*Journal of Special Education Technology*  
 Association of Special Education Technology  
 Exceptional Child Center  
 Utah State University  
 Logan, UT 84322

"Magazines in Special Media"  
 Washington, D. C., National Library Service for the Blind and Physically Handicapped, Annually

*Mainstream*  
 Able-Disabled Advocacy  
 861 Sixth Ave., Suite 610  
 San Diego, CA 92101

*Mental and Physical Disability Law Reporter*  
 American Bar Association  
 1800 M St. NW  
 Washington, D. C. 20036

*Paraplegia News*  
 Paralyzed Veterans of America  
 801 Eighteenth St., NW  
 Washington, D. C. 20006

*Physical Therapy*  
 American Physical Therapy Association  
 1111 N. Fairfax St.  
 Alexandria, VA 22314

*The Pointer*  
 Heldreg Publications  
 4000 Albemarle St. NW  
 Washington, D. C. 20016

*A Positive Approach*  
 1600 Malone St.  
 Municipal Airport  
 Millville, NJ 08332

*Prosthetics and Orthotics International*  
 International Society for Prosthetics and Orthotics  
 Borgervaenget 5  
 2100 Copenhagen  
 Denmark

*Psychosocial Rehabilitation Journal*  
 Boston University Center for Psychiatric Rehabilitation  
 730 Commonwealth Ave.  
 Boston, MA 02215

*Rehabilitation Counseling Bulletin*  
 American Rehabilitation Counseling Association  
 American Association for Counseling and Development  
 5999 Stevenson Ave.  
 Alexandria, VA 22304

*Rehabilitation Digest*

Canadian Rehabilitation Council for the Disabled  
 One Young St., Suite 2110  
 Toronto, ON  
 Canada M5E 9Z9

*Rehabilitation Gazette*  
 4502 Maryland Ave.  
 St. Louis, MO 63108

*Rehabilitation Nursing*  
 Association of Rehabilitation Nurses  
 2506 Gross Point Rd.  
 Evanston, IL 60201

*Rehabilitation Psychology*  
 American Psychological Association  
 Division of Rehabilitation Psychology  
 1200 Seventeenth St. NW  
 Washington, D. C. 20036

*Sexuality and Disability*  
 Human Sciences Press  
 72 Fifth Ave.  
 New York, NY 10011

*Spinal Network Extra*  
 Spinal Associates Ltd.  
 PO Box 4162  
 Boulder, CO 80306

*Sports 'N Spokes*  
 5201 N. 19th Ave., Suite 111  
 Phoenix, AZ 85015

*Talking Book Topics*  
 National Library Service for the Blind and Physically Handicapped, 1291 Taylor St., NW Washington, D. C. 20542

*Teaching Exceptional Children*  
 Council for Exceptional Children  
 1920 Association Dr.  
 Reston, VA 22091

*Worklife*  
 The President's Committee on Employment of People with Disabilities  
 1111 Twentieth St. NW, Suite 636  
 Washington, D. C. 20036

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20

# *ALA Decade of Disabled Persons Committee Checklist*

## **BARRIER-FREE DESIGNS**

Curb cuts.  
Oversize parking areas.  
Gradually sloping ramps.  
Doors at least 32" wide.  
Essential switches and controls  
    within reach of people in  
    wheelchairs.  
Restrooms with grab bars, stalls and  
    fixtures that accomodate  
    wheelchairs.  
Raised letters and numbers.  
Oversized carrels and turnstiles.  
Furniture that accomodates  
    wheelchairs.

## **PROGRAM ACCESS**

### **Print**

Brailers.  
Magnifiers.  
Kurzweil Reading Machine.  
Large print books.  
Books in Braille.  
Talking books.  
Playback equipment and accessories of  
    discs and cassettes.  
Radio reading service.  
Visual Tek.

## **Information and Referral**

Collections concerning people with  
    disabilities.  
Information on community  
    organizations.  
Collections of important resources in  
    books, journals, newsletters  
    (e.g., basic rights, financial  
    benefits, adapted home  
    interiors, travel and  
    transportation, sexuality).  
Directories of products and services.

## **Hearing**

Films/videotapes with open and closed  
    captioning.  
TDD (Telecommunications Devices  
    for the Deaf).  
Amplifier for the telephone.  
Interpreters at programs.  
Sound amplification in meeting rooms.  
Deaf culture and sign language  
    enlightenment.

## **Other**

Computer software accessibility.  
Books by mail.  
Materials and equipment circulated  
    free by mail or by walk-in  
    services.  
Services to homebound persons.  
Positive staff attitude through  
    education.