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ABSTRACT

In September 1992, a mail survey was conducted of staff development coordinators (SDC's) at California community colleges. A total of 56 colleges returned usable surveys. Where appropriate, survey results were compared with findings from 1990 and 1991 surveys of SDC's. Results from the 1992 survey included the following: (1) between 1990 and 1992, SDC's responsibilities steadily increased, while clerical support and reassigned time remained the same or decreased; (2) 38% of the respondents were new to the position of SDC; (3) over the 3-year period, the percentage of SDC's classified as administrators increased from 20% to 29%; (4) 73% of the respondents indicated that there was no change in reassigned time from the previous year; (5) approximately 20% of the respondents reported having no clerical support, up 2% from 1991; (6) 30% of the SDC's reported being responsible for writing the Human Development Resource Plan, while 88% were responsible for evaluating all staff development activities, both representing increases from the previous year; (7) the average Staff Development Advisory Committee (SDAC) included 12 members, and approximately one-third of SDAC's were chaired by the SDC; (8) there was a steady trend across the 3-year period of assigning dollar amounts of development funds by employee category (46% in 1992), while 50% continue to base funding on annual needs assessments; and (9) respondents reported that classified workshops and off-campus extended workshops were the most successful development activities. Data tables and the survey instrument are included. (PAA)

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Annual Survey Provides

Professional Development Profiles

by

Sharon A. Ratliffe

Golden West College

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BEST CONTROLL

ANNUAL SURVEY PROVIDES PROFESSIONAL DEVELOPMENT PROFILES

By Sharon A. Ratliffe, Golden West College

Over half of the California Community Colleges responded to the third annual staff development survey conducted by mail in September, 1992. While in 1990 (N = 30), the sample included only colleges in the southern region of 4C/SD, the 1991 (N = 53) and 1992 (N = 56) studies were expanded statewide by including all community colleges using a mailing list provided by the State Chancellor's Office, Human Development Division.

The following summary of results provides profiles of the position of staff development coordinator, the staff development advisory committee, and professional development activities. Trends are reported where they seem to exist over the three year period.

The Staff Development Coordinator

In general, a comparison of the data collected over the threeyear period seems to indicate that while reassigned time and clerical support has remained the same or decreased, the responsibilities of the staff development coordinator seem to be on a slow but steady increase.

Years in the Position. Approximately one-fifth less coordinators are currently in their first year as compared with two years ago (1990). However, the 38% who are currently new to the position represent an increase of 7% over last year (1991). [Question 1]

Length of Assignment. There has been little change in the responses over the three-year period. Approximately two-fifths indicate that their term is indefinite, one-third have two year terms, and one-fifth serve for one-year. [Question 38]

Method of Selection: Over the three-year period, approximately one-fifth report that the coordinator was recruited, one-third indicated that the position was advertised and interested persons applied, one-third note that interviews were part of the process, and about one-tenth reported that a combination of these methods were used. There has been a steady increase in those indicating that interviews are part of the process (19% to 26% to 30%). The percent of institutions who assign the coordination responsibility has changed significantly over the three-year period (8% to 23% to 13%). [Question 37]

Employee Classification. There has been a steady increase in the percent of coordinators who are administrators (from 20% to 23% to 29%). While compared with 1991, there has also been a 6% increase in the faculty who are coordinators in 1992, there was a significant decrease in faculty coordinators from 1990 (70%) to 1991 (51%). [Question 4]



Reassigned Time. There is little change from 1991 in the amount of reassigned time reported in 1992. Those reporting 41 to 100% reassigned time have decreased by 4% while an increase of 6% exists among those reporting 0 to 40%. 73% indicate that the amount of reassigned time is the same as last year. Across the three years, coordinators with over 81% reassigned time have increased by one-tenth; but the most significant increase was from 30 to 50% in the category of 0 to 20% reassigned time. [Questions 2 and 3]

Clerical Support. In the 1992 study, approximately one-fifth indicate no clerical support, down 7% as compared with 1990 but up 2% when compared with 1991. Another one-fifth report from 31 to 40 hours of support, down 8% from 1990. One-fourth have support for 1 to 10 hours and one-fourth report 11 to 30 hours of support. When compared with 1991, the 1992 study shows an 8% decrease in those coordinators with 11 to 20 hours of support and a 4% increase in those with 21 to 30 hours of support. [Question 35]

Role and Functions.

AB1725 Responsibilities. There is a steadily increasing trend in the number of coordinators who are responsible for each of the following activities: Scheduling (88%), setting the agenda (89%), chairing (82%) and recording and distributing minutes (77%) for the Advisory Committee; writing the Human Development Resource Plan (80%); evaluating all staff development activities (88%); and overseeing brown bag sessions and faculty forums (68%). In contrast, there appears to be a slight trend toward removing the completion of the expenditure report and tracking of the budget from the coordinator's functions since 1990 (63% to 53% to 48%). Perhaps the latter trend will continue with the simplification of the reporting procedures required by the State Chancellor's Office. [Questions 28 - 34]

Membership n Committees. Over two-thirds of the coordinators were reported as serving on committees other than the AB1725 Advisory Committee in 1992. This figure continues three-year trend (63% to 65% to 68%). The most commonly mentioned committee assignments included flexible calendar, district staff development and academic senate; and advisory committee subcommittees for classified staff, faculty and managers. [Question 40]

Additional Responsibilities. Over two-thirds of the 1992 respondents reported that the coordinator is responsible for activities other than those funded by AB1725. There has been a small but steady increase since 1990 in the reporting of additional responsibilities (63% to 65% to 68%). The most commonly mentioned types of responsibilities include flexible calendar, liaison on college committees to provide input on staff development, and overseeing other staff development related activities and programs. [Question 39]

12



The Staff Development Advisory Committee

1992 findings about the Staff Development Advisory Committee that seem to stand out include the down-sizing of the committee, an increasing trend toward assigning dollar amounts by employee category, an increase in the percentage of committee chairs who are faculty and, for the first time, identification of students as members.

Committee Size and Composition. In 1992, the average committee included 12 members, identical to 1990 and down by 6 from 1991. While the 1992 committee was down-sized, the average number of persons from each employee group did not vary measurably from 1991. In 1992, the average committee included 30% classified staff (up 1% from 1991), 45% faculty (down 2% 100 mm 1991), 23% managers (down .5% from 1991), and 4 students for less than 1%.

[Question 5]

Committee Chair. Approximately a third of the respondents report that the Staff Development Coordinator chairs the committee. While not a significant change, the percent varies over the three years (37% to 30% to 32%). As compared with 1991, the 1992 study seems to indicate that committee members who are faculty chairs have increased (23% to 32%) while chairs who are managers have decreased (26% to 21%). In the majority of instances, the chair does not vote. [Question 6]

Subcommittees. Two-thirds of the 1992 respondents (N = 37) identify a total of 24 different subcommittees. The most common include classified (17), flex day (15), faculty (13), and management (13) subcommittees. From 1 to 3 respondents reported the following additional subcommittee foci: special projects, flex/professional/instructional improvement day, travel assistance, mini-grant awards, on/off campus activities, resource center, campus relations, budget, convocation, division/discipline, safety/harassment, and student services. [Question 7]

Assignment of Funds. There is a steady trend across the three-year period toward assigning dollar amounts by employee category (37% to 38% to 46%). In 1992, approximately 50% continue to base funding on an annual needs assessment (down 7% from 1992) while about 10% assess needs bi-annually, 25% every 2 years and 10% every 3 years. [Ouestions 9 and 36]



Professional Development Activities

The activities on which funds are spend and those reported to be most successful seem to remain relatively consistent over the three-year period while there seems to be a significant shift in the activities identified as least successful.

Most Successful Activities. Classified workshops and off-campus extended workshops continue to be at the top of the list. Of the speakers, topics, and workshops highly recommended, Leonard Olquin speaking on diversity continues to be the most frequently identified. [Questions 41 and 43]

Least Successful Activities. In 1992, over one-fourth of the respondents chose not to respond to this question. Of those who did respond, classified workshops were listed 3 times. Listed 2 times each were teleconferences, tuition reimbursement, fitness issues, and any activity scheduled after noon on a non-flex day. These responses seem to be a major shift in the types of activities listed in 1991 which included computer workshops, flex workshops, and opening day activities. [Question 42]

The five most frequently reported activities on which AB1725 funds are spent remain the same over the three-year period; however, the rank order changes as follows:

	1990	1991	1992
Workshop/Conference Attendance	1	2	1
Facilitators/Speakers	2	1	1
Retreats/Advances	3	4	2
Flex Day Activities	4	4	3
Retraining/Upgrading	5	5	5
Research/Travel		3	4

[Questions 12 through 27]

Reported Benefits of Activities. Regardless of the employee group, the most common method of determining benefits seems to be from evaluation forms distributed after activities, on needs assessments, and by word of mouth. [Questions 44 - 51]

<u>Faculty</u>. Faculty report improved teaching techniques resulting both from workshops and conference/travel opportunities, increased use of computers and technology, greater sensitivity to cultural diversity, and increased collegiality with other faculty and across employee groups as benefits of participation in professional development activities.

<u>Classified Staff</u>. Classified Staff report increased computer and technological skills, increased customer service skills, and greater sensitivity to cultural diversity. However, the most commonly mentioned benefit seems to be a sense of empowerment within the organization, including an increase in self-esteem, connectedness with other employees and students, and the



opportunity to participate in problem-solving.

Administrators/Supervisors. Benefits to administrators and supervisors primarily are reported as benefits to the organization as a whole -- increased team work, communication, and morale in a shared governance environment. Increased leadership, communication and decision-making skills are identified as are new skills in computer usage and technology.

Students. In the 1992 study, nearly half of the respondents did not comment on benefits to students. Those who did, almost solely relied on reports of faculty and staff about benefits to students. Assumed benefits include positive changes in the campus and classroom climate, more interactive instructional strategies, and an increase in strategies sensitive to diversity. Occasionally mentioned are the use of classroom assessment techniques (CATS) combined with pre/post assessments administered to students. In addition, the involvement of students in flex day workshops, the use of Title 3 evaluation reports, and research conducted by the office of research, planning, and development are each mentioned once.

The emphasis placed on performance indicators the revised expenditure report format may serve as an impetus to develop evaluation methods that probe more deeply into the benefits of staff development in ways that directly involve students.

Number of years in position of Staff Development Ouestion #1 Coordinator: 옿 N 옿 ફ N N 1 yr. or less 2 to 4 years 5 yrs. or more Amount of released time: Question #2 ક્ર 옿 옿 N N N 0 to 20% 21 to 40% 41 to 60% 61 to 80% 81 to 100% No Response The amount of released time is: Question #3 ક્ષ N ક્ષ N 옿 N 73.21 Same as last yr. 8.93 Increase 8.93 Decrease 8.93 No Response Development #4 Employee classification of Staff Question Coordinator is: N N ફ N ક્ષ 3.77 1.78 Classified 3.33

*Other includes combination of faculty/manager; classified/faculty.

50.94

22.65

15.09

7.55

57.14

28.57

7.14

5.37

70.00

20.00

6.67



Faculty

Manager

Other*

No Response

Question #5 The AB1725 Staff Development Advisory Committee is made up of:

•	1990		19	91	1992	
	N	*	N	*	N	*
Classified			226	28.32	190	29.59
Faculty			381	47.74	292	45.49
Manager			191	23.94	150	23.37
Student					4	.62
Other					6	.93
TOTALS:			798	100.00	642	100.00

Average Number of Committee Members by Classification:

	1990 Av. #	1991 Av. #	1992 Av. #
Classified	4	4.43	3.52
Faculty	5	7.47	5.41
Manager	3	3.75	2.78
Average Total #:	12	15.64	11.89

Question 6. The chair of the Advisory Committee is:

	19	90	19	991	19	992
	N	*	N	*	N	ફ
SD Coordinator Member who is:	11	36.67	16	30.19	18	32.14
Classified	3	10,00	5	9.43	2	3.57
Faculty	1.2	40.00	12	22.64	18	32.14
Manager	4	13.33	14	26.42	12	21.43
Other			4	7.55	4	7.15
No response			2	3.77	2	3.57
	30	100.00	53	100.00	56	100.00

Question 7. Subcommittees to the Advisory Committee include:

37 respondents (66.07%) identified 24 different subcommittees. The most common included Classified (17), Flex Day (15), Faculty (13), and Management (13) Subcommittees.

The following types of subcommittees were named by from 1 to 3 respondents: Special Projects, Flex/Professional/Instructional Improvement Day, Travel Assistance, Mini-Grant Awards, On/Off Campus, Resource Center, Campus Relations, Budget, Convocation, Division/Discipline, Safety/Harassment, and Student Services.



Question 8. Voting members of the Advisory Committee include:

In general, all members, classified, faculty, and management, are voting members. In the majority of instances, the chair does not vote.

Question 9. Do you assign dollar amounts by employee category:

	19	90	19	91	19	992
	N	*	N	*	N	*
Yes	11	36.67	20	37.73	26	46.43
No No Response	18 1	60.00 3.33	19 14	35.85 26.42	26 4	46.43 7.14
	30	100.00	53	100.00	56	100.00

Question 11. Who completes the expenditure report and tracks the budget:

buaget.	19	990	19	91	19	992
	N	*	N	*	N	8
SD Coord.	15	63.00	28	52.83	27	48.21
Business Off.	11	27.00	12	22.64	13	23.21
Pres. Off.			1	1.89	1	1.79
Other			8	15.09	7	12.50
No Response			4	7.55	8	14.29
	30	100.00	53	100.00	56	100.00

Questions 12 - 27. Do you spend AB1725 funds on: (Top 5 in order of number reporting)

		1991 Rank	
Workshop/Conference Attendance Facilitators/Speakers Retreats/Advancements Flex Day Activities Retraining/Upgrading Research/Travel	1 2 3 4 5	2 1 4 4 5	1 1 2 3 5

Questions 28 - 34. Are you responsible for:

	Perc	ent "Y	'es"
	1990	1991	1992
Scheduling Advisory Comm. Meetings	83	86	88
Setting Agenda for Meetings	86	86	89
Chairing Meetings	73	74	82
Writing/Distributing Minutes	66	73	77
Brown Bag Sessions, Faculty Forums	60	64	68
Writing Hum. Devel. Resource Plan	69	74	80
Evaluation Report of All Activities	86	79	88

Question 35. Do you have clerical support?

Hours Per Week 1990 1991 1992 Percent Reporting 1 - 10 29 25 25 11 - 2014 19 11 21 - 300 16 11 31 - 4029 21 21 No clerical support 28 19 21 No response 5

Question 36. Frequency of Needs Assessment Survey:

Frequency 1990 1991 1992 Percent Reporting Annually 40 57 50 Bi-annually 10 11 4 24 Every 2 years 30 28 Every 3 years 20 9 11 Needs not Assessed

Question 37. How is the Staff Development Coordinator determined:

1990 1991 1992

Percent Reporting Recruited 22 21 18 Advertised/Applied 31 28 31 Interviewed/Selected 19 26 30 Assigned 8 23 13 Other* 3 2 11 No Response 17 3

Method

*Other includes a combination of the 4 methods.

Question 38. Length of Assignment as Staff Development Coordinator:

Length 1990 1991 1992 Percent Responding 1 year 20 6 18 2 years 32 27 21 3 years 8 2 48 Indefinitely 47 41 No Response 7



Question 39. Is Staff Development Coordinator responsible for activities other than those funded by AB1725:

1990 1991 1992 Percent Responding

Yes 63 65 68 No 37 35 32

Most commonly mentioned types of activities include flex activities, liaison on college committees to provide input on staff development, and other staff development related workshops and programs.

Question 40. Must Staff Development Coordinator serve on other committees:

1990 1991 1992 Percent Responding

Yes 53 61 64 No 47 39 36

Most typical assignments include flex committee, district staff development committee, academic senate, subcommittees for classified staff, faculty, and managers.

Question 41. Most successful activity:

Classified workshops and retreats continue to be the top items.

Question 42. Least successful activity:

In 1992, 26% chose not to respond to this question. Workshops for classified staff were listed 3 times. Listed two times were: Activities after noon on a non-flex day, teleconferences, tuition reimbursement, and fitness issues. No other activity was listed by more than one respondent. This seems to be a major shift from 1992 when computer workshops, flex workshops, and opening days were identified by several respondents.

Question 43. Speakers, topics, and workshops that are highly recommended:

Lecnard Olquin speaking on cultural diversity continues to be the most frequently listed. Retreats are ranked second.

Question 52. Have you completed an annual review or evalation:

	1990	1991	1992
•	Percen	t Respo	nding
Yes		•	27
No			62
No Respon	se		11





CALIFORNIA COMMUNITY COLLEGE COUNCIL FOR STAFF DEVELOPMENT

STAFF DEVELOPMENT COORDINATORS AND PROGRAM SURVEY

TO ALL STAFF DEVELOPMENT COORDINATORS:

The following survey is designed to determine what you do for both AB 1725 Staff Development and other staff development programs on your campus. This is the third year the survey has been conducted, providing longitudinal information. A summary comparing the first two years of the survey (1990-91 and 1991-92) will be found in the Summer, 1992, issue of the *Journal of Staff, Program, and Organizational Development*.

Please complete this survey to the best of your knowledge. **Return the completed survey** by <u>Friday</u>. **October 2** to Sharon Ratliffe, Golden West College, 15744 Golden West Street, Huntington Beach, CA 92647.

Results will be sent to all respondents.

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NAME _				
TITLE				
COLLEGE .			· · · · · · · · · · · · · · · · · · ·	
ADDRESS				
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PHONE ()	_ EXT	_ FAX #	
1991-92	AB 1725 ALLOCATI	ON FOR STAFF DEV	'ELOPMENT: \$_	
(Our <u>199</u>	0-91 allocation was	s: \$]	

<u>Fill in and/or circle correct answer.</u> You may select more than one answer where appropriate.

- 1. I have been the Staff Development Coordinator/Officer for:
 - A. 1 year B 2 years C 3 years D. 4 years E. 5 or more years



2. The amount of released time I have is:
A. 0-20% B. 21-40% C. 41-60% D. 61-80% E. 81-100%
3. This amount of released time for the position of Staff Development Coordinator is:
A. The same as last year. B. An increase over last year. [Increase of
4. Employee classification of Staff Development Coordinator is:
A. Classified B. Faculty C. Manager D. Other:
5. Our AB 1725 Staff Development Advisory Committee is made up of:
A. Faculty [#] B. Classified [#] C. Managers [#]
D. Other:[#]
6. The chair of our advisory committee is:
A. Staff Development Coordinator <u>A committee member who is:</u> B. Classified C. Faculty D. Manager E. Other:
7. There are the following sub-committees to the advisory committee:
8. Voting members of the advisory committee include:
A. Faculty B. Classified C. Managers D. Chair E. Other (Specify
).
9. Do you assign dollar amounts by employee category?
A. Yes B. No
10. Total employee count on our campus is:
A. Classified (#, %)
B. Faculty (#)
C. Manager (#, %)
D. Other (#, %)
${f 15}$

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- 11. Who completes the AB 1725 Expenditure Report for the state and tracks the budget?
 - A. Staff Development Coordinator

 - B. Campus Business OfficeC. District/Chancellor/President's Office

D.	Other.	Specify:

DO YOU SPEND AB 1725 FUNDS ON:

	YES NO	Fac/Adj	Class	Admin
12. Workshop/Conference Attendance	A B	_ C	_D	_ E
13. Released time	A B	. C	_ D	E
14. Retreats/"Advancements"	A B	. C	_ D	E
15. Curriculum Development	A B	C	D	_ E
16. Tuition Reimbursement	A B	C	D	_ E
17. Research/Travel	A B	C	D	E
18. Equipment/Supplies	A B	C	D	_ E
19. Facilitators/Speakers	A B	C	D	_ E
20. Retraining/Upgrading	A B	C	D	_ E
21. Newsletter	A B	. C	. D	_ E
22. Adjunct Mentor Program	A B	C	D	_ E
23. New Employee Orientations	A B	C	D	_ E
24. New Employee Mentor Program	A B	C	D	E
25. Staff Resource Center	A B	C	D	E
26. Flex Day Activities	A B	C	D	. E
27. Community College Exchange Program (CCEP)	A B	C	D	- E



<u>ARE</u>	YOU RESPONSIBLE FOR:	A. YES B. NO
28.	Scheduling advisory committee meetings	A B
29.	Setting agenda for advisory committee meetings	A B
30.	Chairing advisory committee meetings	A B
31.	Writing and distributing minutes of advisory committee meetings	s A B
32.	Arranging "brown bag" Sessions, faculty forums, etc.	A B
33.	Writing the Human Development Resource Plan	A B
34.	Evaluation report of of all activities	A B
35.	Do you have clerical support?	
	A. Yes, 1 - 10 hours per week B. Yes, 10 - 19 hours per week C. Yes, 20 - 29 hours per week D. Yes, 31 - 40 hours per week E. No, I do not have clerical support	
36.	How frequently do you administer a Needs Assessment Survey?	
	A. Annually B. Bi-annually C. Every two years D. Every three years E. Needs have not been assessed on our campus	
37.	How was your assignment as Staff Development Coordinator dete	rmined?
	A. I was recruited B. The position was advertised and I applied C. I was assigned the position D. I was interviewed and selected E. Other. Specify:	
38	. What is your length of assignment as Staff Development Coordin	ator?
	A. 1 year B. 2 years C. 3 years D. Indefinitely	
	E. Other. Specify:	
39	. Are you responsible for staff development activities other than	those funded by AB 1725?
	A. Yes B. No <u>If yes</u> , please list:	



ccmmittees? A. Yes				
What staff developmer	nt activity proved to	be the greatest s	success on your camp	us l
year?				
What activity was the				
List 3 speakers or co			d, including contact in	
1. Speaker/Consul	t ant's Nam e:			
Street Address:				
City	State		Phone ()	
·				
Street Address:				
City	State	7ip Code	Phone ()	
U1(y				
Topic(s):				
Topic(s):				
Topic(s): 3. Speaker/Consul	tant's Name			
Topic(s): 3. Speaker/Consul Street Address:	tant's Name:			



Questions 44-52 will assist us in the process. 44. Summarize the benefits of staff development as reported by faculty. 45. By what method(s) do faculty report these benefits? 46. Summarize the benefits of staff development reported by classified staff. 47. By what method(s) do classified staff report these benefits?

4C/SD is compiling information about the tangible outcomes of staff development programs.



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By what method	(s) do manage	ers report thes	se benefits?			
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Summarize the o	outcomes of y	our staff devel	opment progra	am <u>for stude</u>		ng.



52. Have you completed an annual review or evaluation of your 1991-92 staff development program?

A. Yes B. No

If yes, please attach a copy of the review/evaluation.

If no, when will the review be completed? _____

Please send a copy when completed.

Thanks again for your prompt response to this survey!

Return by Friday, October 2 to:

Sharon Ratliffe
Golden West College
15744 Golden West St.
Huntington Beach, CA 925647

Phone: (714) 895-8180 FAX: (714) 895-8243

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8/90

