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ABSTRACT

This study was funded by the Library Services and Construction Act (LSCA) to enable the Illinois School Library Media Association (ISLMA) to plan the automation of the state's school libraries. The research was intended to identify current national programs of interest to ISLMA, identify current automation programs within Illinois library systems, and define automation options available to ISLMA. School librarians in 37 states were surveyed to reveal the extent of existing automation and resource sharing in their libraries; three states--New York, Pennsylvania, and Wisconsin--described programs involving a majority of the school libraries in the state. It was discovered that several pre-existing programs in Illinois--ILLINET Online, various system databases, Chicago Schools Project Inform--offer a good foundation for expanding access to school holdings. In addition, data were gathered on the wide variety of vendor technologies and product costs. On the basis of this research recommendations were made to the ISLMA which include the continued promotion of resource sharing and SILO (Serials of Illinois Libraries Online), developing awareness of telecommunications technology, utilization of the research material and statistical data collected by the survey, development of statewide guidelines for school automation, and the continuation of more grant-funded proposals and projects. Appended materials include copies of the survey questionnaire and forms, an automation product vendor list, and retrospective conversion costs. The special report provides a summary of the survey and its findings. (52 references) (MAB)

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SCHOOL PARTNERS IN ILLINET  
Automation Options for School Library  
Resource Sharing in Illinois  
June 1990

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## Introduction

The following research is a result of ISCA funding provided by the Illinois State Library to the Illinois School Library Media Association (ISLMA) for planning automation of school libraries in the state of Illinois. Information Organizers (IO) was assigned responsibility for identifying current national programs of interest to ISLMA, identifying current automation programs within Illinois library systems, and defining automation options available to ISLMA as a result of the information generated through the research process.

Key individuals who assisted in this research include: Carol Morrison, Project Director and Information Network Coordinator of the DuPage Library System; Nancy Bloomstrand, ISLMA President/Rockford Schools; Joyce Karon, Barrington Community District #220; Kay Maynard, Fairfield Community High School; Charles Harmon, American Library Association Headquarters Librarian; Mary Hauge, West Aurora Schools; Don Adcock, American Association of School Libraries; and Margaret Goodlin, State Library of Pennsylvania. The research conducted among school library association leaders will be complemented by the survey, The Report on Library Cooperation, 1989, compiled and edited by Jean E. Wilkens, Illinois State Library Consultant, and published by the Association of Specialized and Cooperative Library Agencies (ASCLA) in June 1990.

The research process has been influenced by this consultant's 20 years of professional experience in a variety of school, academic and special library settings. This experience has occurred in libraries in diverse rural/urban areas with various funding and staffing levels. Because of the great disparities which occur between school libraries within the state, the options identified for school libraries in this report are targeted to the one-person library with modest regular funds. The "average" school librarian manages a library of about 10-12,000 volumes, has no paid support staff, does not have direct access to either a phone or copy machine, has an Apple computer for student instructional purposes, and has an annual materials budget of \$4,000 or less. The options identified must be evaluated in light of these assumptions of the "average" school library.

## Review of Relevant Literature

### Resource Sharing and Technology

Immroth (1984) in her article, "Technology and Network Participation," indicates that a danger to be avoided for school library media specialists is creation of a unique local system which would isolate the local school library media center rather than connect it to the broader resources available. A network, according to Immroth (1984:27), is composed of "...two or more organizations engaged in a common pattern of information exchange through communications links, for some common objectives."

Immroth cites examples of network participation in the states of Indiana, New York and Ohio which stimulated school library media center automation. Immroth (1984:36-37) states: "The question is not whether school library media centers can afford to be involved in automation and networking; the question is, Can school library media specialists afford not to be involved?"

The benefits of network participation and automation to the school librarians in the three states described by Immroth included:

- 1) positive attitudes toward the concepts of networking and automation
- 2) interlibrary loan, delivery systems, reference services and development of union catalogs perceived as the network services of most importance for quality school library media programs
- 3) increased resource sharing
- 4) greater awareness of services available to students and teachers
- 5) reduction in clerical tasks performed by school library media specialists as they gained access to centralized cataloging records.

The question faced by the Illinois School Library Media Association (ISLMA) is not whether to automate but how to most cost-effectively connect school library media centers to the broader range of resources in Illinois and the U.S. for the benefit of students and teachers within their local school districts and for the benefit of the larger library community.

Based on the experiences of other states, ISLMA networking will promote the automation of local school library collections, lead to the development of new library services and collections, and prepare students for the information society of the future. The question is how should this process occur and how it is best accomplished within the financial resources available in the state of Illinois.

#### Factors/Benefits to Consider in Planning for Automation

Van Orden and Wilkes (1989), in a recent survey of school library media centers that participated in networks, showed that nearly half used OCLC, often through a statewide network. Just under a third reported that they used a local network to communicate within their school districts. School districts benefited from newsletters, directories, training materials and access to online databases.

The Texas Association of School Libraries (TASL) issued a report on School Library Membership in Multitype Systems and noted these possible benefits of network participation for a school library media center:

- (1) patron access to a wider array of resources;
- (2) interaction with other types of libraries;
- (3) access to continuing education and specialized training;
- (4) reduction in isolation of personnel;
- (5) more extensive use of existing resources;
- (6) speed and accuracy in interlibrary loan;
- (7) increased staff job satisfaction;
- (8) improved public image;
- (9) high quality and uniformity of cataloging;
- (10) opportunity for students to develop information gathering and communication skills;
- (11) opportunity for students to access other information databases;
- (12) opportunity for the administrator and school staff to access information in external databases;
- (13) relief of school librarians from routine processing tasks, allowing them more time with students; and
- (14) provision of access to information services to those not served by other libraries. (Immroth, 1987:64)

Barriers to participation of school library media centers in networks as described by Van Orden and Wilkes (1989) include lack of administrative support or understanding of networking, lack of available funding, and lack of computer equipment or telecommunications equipment. Immroth (1987) notes that one drawback or disadvantage of network membership is increased staff time in "one person" libraries. A separate study by Miller and Moran (1987) has determined that 48% of all media centers do not have telephones.

Such findings illustrate the need for school media specialists to communicate to school administrators the necessity of school librarian networking via telephone and/or computer to acquire information about other school library programs, needed educational materials and outside speakers. The total school curriculum can be enhanced through the development of the school library media center program via networking and automation.

#### Case Studies and Impact of Pilot Projects on School Libraries

##### 1) New York State School Library Systems (N=46)

Twelve pilot projects began in 1979-80  
Total expenditures for these projects  
over a five-year period was nearly  
\$4 million  
Gained permanent status on July 1, 1985

###### (a) Membership

695 public school districts participate  
out of 718 (97% participation)  
387 non-public schools are also members  
3289 school buildings reached

###### (b) Interlibrary Loan

Reached a total of 459,109 items  
in the 1988-89 school year  
In 1986-87 the total loaned was 233,565  
In a two year period, ILL increased  
225,544 or 96.6%. The total  
number of ILLs nearly doubled.  
Of the 459,109 items shared, 221,302  
items were loaned to the schools  
in 1988-89.

- (c) Database Searches  
This service is currently offered by 42 of the 46 school library systems to faculty and administrators as a no-cost reference service. The number of searches increased from 1515 in 1986-87 to 3425 in 1988-89, an increase of 1910 searches or 126% in two years. Access to ERIC is made available through DIALOG and BRS.
- (d) Database Growth  
The number of school library system records (holdings) converted into machine readable format rose from 2,552,581 in 1986-87 to 4,540,695 in 1988-89 for an increase of 1,988,144 or 77.9%. Sources of funding for this conversion came from LSCA Title III and state Regional Database funds within their respective regions for retrospective conversion.
- (e) Special Programs/End Products of School Library Systems in New York--  
Homework Hotline  
Continuing education for school library media specialist  
Library-on-Call for disabled/home-bound  
Resources guides  
Bibliographic instruction guides  
Newsletters  
Microfiche union catalogs  
Computer-based union catalogs in MARC format  
Cooperative Collection Development

2) Access Pennsylvania

- (a) First released in September 1986, the compact disc union catalog represented holdings of over 100 libraries and agencies and included one university on one compact disc.



(b) The 1989 Access Pennsylvania Statewide database, which consists of 4 compact discs and nearly 10 million records, now permits Pennsylvania students access to the card catalogs of 457 libraries in the State from a computer in their library and allows students to arrange to have any of these resources delivered through an interlibrary loan network. The 1990 edition of the catalog will contain more than 521 libraries. Over 640 sites in Pennsylvania are accessing the database.

(c) OPAC Search Capabilities  
Library users can search the database on compact discs by title, author, subject, anyword, location, type of material, or a combination of these. Searches can also be performed using Boolean logic and truncation.

(d) Resource Sharing Capabilities/Delivery  
There are 36 local consortia which participating libraries are required to join. A technical support center provides training, telephone support, equipment, database maintenance and new product information.  
The 1989 version of Access PA includes a built-in interlibrary loan request form which can be sent by the librarian through telefacsimile, electronic mail or surface mail.

The workstation configuration consists of an IBM-compatible PC (640K) with hard drive (20MB fixed), printer, 2 CD-ROM drives and modem. A telecommunications package is required for electronic mail. Schools are also required to have an online circulation system (such as Circulation Plus). Capital outlay by the schools during the first two years averaged close to \$9000. (Epler, 1988:53) Costs for retrospective conversion to MARC through Brodart has been \$.39 per record with data entry by Brodart.

(3) New Jersey

- (a) The New Jersey Library Network is a multitype, regional, cooperative network. There are six regional library cooperatives which were formed in 1984.
- (b) An OCLC Access Center is provided for all libraries not subscribing to the OCLC-ILL subsystem. Non-OCLC libraries call a toll-free number, 1-800-624-2875.
- (c) Region I has included 23 school libraries in their CD-ROM database. The Northwest Union Catalog and Inter-library Loan System (NUCILS) is a product of Auto-Graphics Impact. Point-to-point bulletin board system is available for ILL requests. OCLC just announced at ALA Mid-Winter an agreement with Auto-Graphics Impact to provide a system called SharePAC. (Price information available)
- (d) In 1990/91, at least 11 school libraries will test Group Access via OCLC.

4) Wisconsin (WISCAT)

- (a) Over 300 school libraries have converted to MARC records using a combination of LSCA funds and local funds.
- (b) These libraries agree to share resources and keep their records up-to-date as they voluntarily agree to participate in WISCAT.
- (c) MITINET, developed jointly by the Wisconsin Division for Library Services and Information Transform, Inc., is a program which allows a library to convert its' titles into the MARC format.

- (d) As of June 1988, WISCAT contained 3.25 million titles and almost 14.5 million holdings from 564 contributing libraries. A majority of the titles (52.5%) list only one holding library and 68% of the titles list only one or two holding libraries. WISCAT is distributed to all libraries contributing their titles and holdings to the catalog.
- (e) Once a library has its titles converted into the MARC format and merged into WISCAT, its titles can be extracted from WISCAT for generating local or area-wide COM or CD-ROM catalogs. Computer tapes of a library's titles in the MARC format can be obtained for use in automated circulation systems, online catalogs, or for other automated library functions.
- (f) The Wisconsin Division for Library Services provides MITINET, a user's manual, WISCAT and the LC microfiche catalogs, on-site training and telephone support.

5) Florida and CLSI

- (a) "Because online catalogs show the circulation item status, permit immediate updating, permit low-cost maintenance at a central site, and can be customized, there is an advantage to their functions over CD-ROM based systems," claims John Snook, Southeastern Region Sales Representative/Federal Installations Representative for CLSI. (Phone Number: 301-220-2371)
- (b) Fifty-three schools in Pasco County, Florida are involved in a CLSI project over a three-year period at a cost of \$1.3 million.

- (c) The project involves the use of both the CLSI circulation system and CD-ROM based PACs. Three new schools, without card catalogs, will use CD-ROM PACS initially for access to holdings
- (d) The Pasco County schools database will be centrally administered, but the regional focus will reduce telecommunications charges.
- (e) No PC-maintenance will be required.
- (f) Follett is working with 3 schools to develop the collection and provide MARC records for holdings.
- (g) Conversion is being done by CLSI, using Bibliofile, or is being done manually in some of the schools.
- (h) A host CPU and branch CPUs are being planned for the project.

#### Curriculum needs and resource sharing

These pilot projects and the resulting databases created show the need for training students in techniques of online search. Reduced group access rates to online services are available in a number of states (CLASS, Bibliographic Center for Research, Michigan, Missouri Library Network Corporation). These services broaden access to periodical literature, government reports, and ready-reference sources for school libraries. A combination of book and nonbook materials are required for meeting the total needs of students and teachers. Identification of local library holdings will allow cooperative collection development and better utilization of materials held in a region regardless of the type of library (school, public, academic or special). Students need to be exposed to the types of libraries and the specialized resources they provide for future personal growth and career development.

## **Survey of School Library Media Leaders in the U.S. (November 1989)**

### Methodology

A two page survey was developed (see Appendix) to determine the types of school library automation programs in other states. The ALA Handbook of Organization and a list of the school library association leaders attending the ALA Conference in June 1989 were used to construct a mailing list.

The survey was mailed to school library association leaders in 50 states in October 1989. A total of 121 surveys were mailed first class with self-addressed response envelopes. To insure a high return rate, two follow-up postcards were mailed. The first postcard was sent two weeks after the survey was mailed to all 121 individuals at the time of the survey receipt deadline (October 16, 1989). The second postcard was sent six weeks (November 15, 1989) later to those states that had not replied.

### Survey Results

By January 1990, 37 states (N=37) had responded to the ISLMA survey. This represents a response rate of 72.4%. Chart 1 summarizes the breakdown of the state response. Of the fifty states, 51 percent (N=26) of the responding school library media association leaders indicate that school library resource sharing is occurring within their state.

Those states that have automated have "rave reviews" about automation and resource sharing. Words and statements used by school library media leaders on the surveys to describe automation and resource sharing included: "Superb," "Excellent," "Great idea," "Needs a Boost," "It's very useful." Many state leaders noted the barriers to automation, including money, and communication between different levels of government and libraries. Wisconsin is running workshops throughout the state on the topic of automation and resource sharing. The high response rate and favorable comments from the other states and their interest in receiving the results of this survey suggest that the Illinois School Library Media Association should "Go for it!" Pilot projects, testing out the latest in cost-effective technology, will develop ILLINET further for all.

Chart 1: Survey Results from 50 States  
 School Library Media Specialist Leaders, November 1989

State	Responded to Survey	Schl Lib Resource Sharing?	System(s) Used
Alabama (AL)	No	?	
Alaska (AK)	Yes	Yes	Alaska Library Network
Arizona (AZ)	Yes	No	
Arkansas (AR)	Yes	No	
California (CA)	Yes	No	
Colorado (CO)	No	Yes	Multi-type coop lib systems
Connecticut (CT)	Yes	Yes	Varies by region of state
Delaware (DE)	No	?	
District of Columbia (DC)	Yes	No	
Florida (FL)	Yes	No	Pilot projects underway
Georgia (GA)	Yes	No	
Hawaii (HI)	Yes	Yes	School Library Network
Idaho (ID)	No	No	No statewide multi-type coop org
Illinois (IL)	Yes	Yes	Varies by library system
Indiana (IN)	Yes	Yes	Varies by region of state
Iowa (IA)	Yes	No	
Kansas (KS)	Yes	No	
Kentucky (KY)	No	?	Kentucky Library Network 1985
Louisiana (LA)	No	?	
Maine (ME)	Yes	Yes	MaineCat
Maryland (MD)	Yes	Yes	Maryland ILL Org (MILO)
Massachusetts (MA)	Yes	No	
Michigan (MI)	Yes	Yes	Varies by region of state
Minnesota (MN)	No	Yes	Varies by region/MINITEX
Mississippi (MS)	Yes	No	
Missouri (MO)	Yes	Yes	M-Cat
Montana (MT)	No	Yes	MONCAT
Nebraska (NE)	No	?	NEBASE
Nevada (NV)	Yes	Yes	Nevada Union Catalog
New Hampshire (NH)	Yes	Yes	NH Statewide Lib System
New Jersey (NJ)	Yes	Yes	NJ Reg Lib Coop(MUCILS)/Access Ctr
New Mexico (NM)	No	?	
New York (NY)	No	Yes	Separate school library system
North Carolina (NC)	Yes	No	
North Dakota (ND)	Yes	Yes	Planning underway/New Directions TF
Ohio (OH)	Yes	No	Regional centers are being planned
Oklahoma (OK)	Yes	No	
Oregon (OR)	Yes	Yes	State has toll free no/Regional
Pennsylvania (PA)	Yes	Yes	Access PA CD-ROM/LIN-TEL
Rhode Island (RI)	Yes	No	
South Carolina (SC)	Yes	Yes	SC Library Network/Pilot stage
South Dakota (SD)	Yes	Yes	SD Library Network
Tennessee (TN)	Yes	No	
Texas (TX)	Yes	Yes	Start-up regional networks
Utah (UT)	Yes	Yes	Provo, UT system/State has none
Vermont (VT)	No	Yes	DOL/UVM Access Ctr/VT Res Shar Syst
Virginia (VA)	Yes	No	Pilot projects
Washington (WA)	No	Yes	WLN LaserCat
West Virginia (WV)	Yes	No	83 voc-tech schools linked in 1985
Wisconsin (WI)	Yes	Yes	WISCat/305 schools
Wyoming (WY)	No	?	GEAC Wyoming had no schools in 1986
Total St. res=51	N= 37	N=26	
Response rate	72.50%	51%	

Useful Ideas Gleaned from Other States

Noted in case studies of New York, Pennsylvania,  
New Jersey, Wisconsin, Florida

The types of systems being used in the various states  
and programs developed include:

**New Jersey**

AutoGraphics Impact CD-ROM  
Compuserve for ILL and Electronic Bulletin Board  
OCLC/Interlibrary Loan Access Center  
Multitype systems

**New York**

Union catalogs on CD-ROM and microfiche  
MARC records  
Cooperative collection development  
BRS and DIALOG database search centers  
School library systems

**Pennsylvania**

LePAC CD-ROM (Brodart)  
BRS and DIALOG database searching  
Technical support center  
ILL electronic mail via LePAC LANs

Chart 2 is a summary of key components of the programs  
in various key states. Vendor packets compiled as the  
second part of the research reveal other pilot projects  
underway in the various states.

Chart 2:  
SCHOOL LIBRARY AUTOMATION & RESOURCE SHARING IN SELECTED STATES, MARCH 1990

State	Method of Conversion	End-Product(s)	Who Uses?	Total \$ of Project	Contact Person(s)
Alaska	WLN	Microfiche On-line catalog CD-ROM LaserCat	580 libs	?	Ruth Jean Shaw 907-279-2409 Betty Jo Morse 907-261-2977
Connecticut	Bibliofile	Circulation Follett	17 voc- tech schls	\$40,000+	Suranto Stark 203-246-8594 Charles White 203-638-4110
Florida	CLSI	On-line catalog CD-ROM	Pasco, Cty Schls	\$1.3M	John Snook, CLSI 301-220-2371
Hawaii	Bibliofile CMS	Microfiche Printed union cat	40 schl libs	\$160,000+	Francine Grudzas 808-732-1402
Illinois	Illinet Online	Dial access	800 libs	\$22.5M	Bernard Sloan 217-244-7593
Maine	OCLC RLIN Marcive Bibliofile	CD-ROM AutoGraphics Impact	164 libs	?	Karl Beiser 207-581-1656
Nevada	LaserQuest	CD-ROM LaserQuest	?	?	Jody Gehrig 702-885-3136
New York	UTLAS OCLC	Microfiche Computer-based union catalogs DIALOG	?	\$5.4M+	Joseph Mattie 518-474-7890
New Jersey	OCLC/Auto- Graphics Impact OCLC Center	CD-ROM Microfiche Comuserve Toll-free no.	?	?	Jane Martinez 201-273-4041  1-800-624-2875
Ohio	Bibliofile Mitinet	Follett Circ	?	?	Eric Anderson
Pennsylvania	Brodart	CD-ROM DIALOG/BRS	447libs	\$1.4M+	Margaret Goodlin 717-783-4414
South Dakota	Unisys PALS	Online catalog Dial access	108libs 68sch libs	?	Jane Kolbe 605-773-3131
Utah		Online catalog LAN	7 sch libs	\$25,000+	Karen Berner 801-374-4970
Washington	WLN	LaserCat	9 hs libs 4 states	\$109,520+	Nancy Zussy 206-753-5590
Wisconsin	Mitinet	CD-ROM Microfiche	564libs all types	?	Mary Clark 608-221-6166 Helen Adams 715-677-4541



## Highlights of Vendor Products

### Vendor survey conducted in Fall 1989

The second aspect of the research was to define available state-of-the-art automation products for school libraries. A list of over fifty vendors was compiled. A vendor was defined for this research as a commercial for-profit company producing library automation products or a library system or network which provides automation products at reduced price for individual libraries. The final list of vendors of interest to ISLMA is found in the Appendix.

Follow-up phone calls were made to vendors with products of broad interest. CLSI, OCLC, Brodart and Autographics Impact were contacted by phone for additional information about their products and pilot projects.

Through phone calls to reference database jobbers (e.g., BRS), it was determined that state libraries outside Illinois can market a broader range of products and services. The Information Services Cooperative of Illinois (College of Lake County) offers services to over 50 libraries at reduced prices (e.g., DIALOG, BRS, Wilsonline, CD-ROM software and drives).

The products and vendors of interest to ISLMA should include:

- Illinois Online
- OCLC SharePAC and Epic Services / OCLC Group Access
- OCLC Retrospective Conversion Services.

OCLC and AutoGraphics Impact, a CD-ROM vendor, entered into an agreement in January 1990 to develop SharePAC. Both vendors are leaders in the library automation field and offer experience with centralized cataloging, interlibrary loan, reference and patron access catalogs (PAC). The DuPage Library System recently utilized OCLC for tape-to-tape retrospective conversion at a cost of \$.33 per record. The hit-rate expected from OCLC would reduce local cataloging efforts in one-librarian school library media programs.

## **Survey of Library Systems in Illinois**

The vendor survey conducted in Fall 1989 produced Chart 3 which summarizes the status of Illinois library system automation. The chart clearly reveals the CLSI focus of library systems in Illinois, but several systems are considering a change from CLSI due to the outdated technology and to a lack of flexibility for local libraries in its circulation system.

The advantage of automation by regions has been the ability of all types of libraries to dial-in to the host computers at the systems and determine the holdings of other libraries for interlibrary loan and cataloging purposes. The Appendix has a sample policy and procedures information from the Suburban Library System (SLS) which reflects library system level concern with expanding access to resources for all types of libraries.

Each library system offers training in the use of its system search strategies. Chart 3 provides a listing of these key resource people throughout the state of Illinois. These automation consultants are available to individual libraries within their service areas.

### **Illinois Products of Interest**

#### Illinois Online

Since April 1990, Illinois librarians who received basic training on Illinois Online can access the LCS libraries directly for borrowing of interlibrary loan materials. Bernard Sloan, Manager of ILSCO, at the Illinois White House Conference on Libraries, commented on the issues faced by Illinois Online in providing additional services to Illinois libraries. Sloan (1990) also has noted the importar. of database maintenance for shared catalogs.

Quality assurance issues such as database maintenance, avoidance of duplicate records and use of records already in IO would need to be worked out on a policy and technical level before the system is expanded further. ILSCO is planning the addition of current awareness reference databases to IO in 1990-91. School library participation and leadership on the ILSCO Long Range Planning Committee is essential for the introduction of new products and techniques. For example, the ILSCO Long Range Plan has CD-ROM only under investigation. ISLMA could play a significant leadership role through its own planning process and pilot projects in Illinois by introducing CD-ROM PACs into school libraries at various levels of automation.

Chart 3  
 School Library Participation in Illinois Public Library Systems  
 Automated Resource Sharing  
 Survey Results, November 1989

Library System	Computer System	System Contact	School Library Contact	Responded to Survey
Bur Oak Shorewood, IL	CLSI LIBS 100 Gaylord SuperCat	Mary Ann Atkins 815-729-3345	Kay Crandall 815-723-8524	YES
Chicago Chicago, IL	UTLAS	Ulo Ormiste 312-738-7600	?	NO
Cumberland Flora, IL	OCLC LS/2	Joe Harris 618-662-2679	Kay Haynard 618-842-2649 Dale Guthrie 618-548-0727	YES
DuPage Geneva, IL	CLSI	Sandra Donohue 708-232-8457	Mary Raczynski 708-627-6930 Cheryl LaMaster 708-420-6480	YES
Illinois Online Urbana, IL	LCS/IBM 3081	Kristine Hammerstrand 217-244-7593	Marti Guarin 708-801-6075	YES
Kaskaskia Automated Bibliographic Information System, Smithton, IL		Nancy Gulick 618-235-4220	?	YES
Lincoln Trails Champaign, IL	CLSI	Anne Wendler 217-352-0047	Peggy Chandler 217-384-3685 Vicki O'Rourke 217-826-2395	YES
Northern Illinois Rockford, IL	CLSI	Rita McCredy 815-229-0330	Nancy Bloomstrand 815-633-8561 Bernie Winter 815-966-3158	NO
North Suburban/ Cooperative Computer Service Wheeling, IL	CLSI	Richard Schurman 708-459-1300	Joyce Karon 708-381-1828	YES
Resource Sharing Alliance of West Central Illinois East Peoria, IL	UTLAS	Barbara J McNally 309-694-5465	None	YES
Rolling Prairie Decatur, IL	CLSI	Paul Johnson 217-429-2586	Nancy Elder 217-728-8311	YES
Shawnee Cartersville, IL	OCLS LS/2	Deborah S. Rodgers 618-985-3711	Kathryn Greenwood 618-724-2611	YES
Starved Rock Ottawa, IL	CLSI	Martha Pitchford 815-434-7537	?	NO
Suburban Burr Ridge, IL	CLSI/SWAN	Joan Spencer 708-325-6640	Joan Murphy 708-599-7200	YES

## Royalco

Barrington Schools, Riverside-Brookfield and Lockport use a product developed by Royalco. The system features include:

- Serials check-in
- Textbook system
- AV equipment scheduling
- Circulation system
- Union catalog
- Inventory with wand
- Film booking
- Bulb inventory
- Library accounting
- MARC conversion package.

The system is a Digital Equipment Corporation (DEC) mini-based system. The search capabilities of the system are excellent, and the retrospective conversion at Barrington Schools under the direction of Joyce Karon has been cost effective using available cataloging from Baker and Taylor and trained student help.

## Follett

The survey conducted by the University of Illinois, Library Research Center in Winter 1989-90, showed the strength of Circulation Plus and Follett in the state of Illinois. Charts 4 and 5 show the responses of school media specialists to the vendors and products they currently use. Follett and Circulation Plus is clearly the company and system of greatest use for circulation purposes in the state of Illinois. Clearly, any system developed will need to interface with this vendor and product.

Chart 4  
 Select Responses to Question 4 ISLMA Survey  
 N=2984 Responses Cases=989

Vendors	N Cited	Percentage
Bibliofile	25	0.8
CLSI	10	0.1
Data Research	5	0.1
Data Trek	52	1.7
Dynex	16	0.5
Follett	897	30.1
GRC	4	0.1
IAC/Infotrac	5	0.1
Molli	38	1.3
OCLC	120	4.0
Royalco	45	1.5
Winnebago	66	2.2

Chart 5  
 Total Responses to Question 4 ISLMA Survey  
 N=2984 Responses    Cases=989

Product	Responses (N)	Percentage
Apple Works	629	21.1
Circulation Plus (Follett)	562	18.8
Quick Card (Follett)	290	9.7
OCLC	120	4.0
Overdue Writer	94	3.2
Card Prep	80	2.7
Distinct District System	80	2.7
Winnebago	66	2.2
Data Trek	52	1.7
Catalog Card/Label Writer	52	1.7
Avant Cards	50	1.6
PFS File	47	1.5
Royalco Super Cat	45	1.5
Molli	38	1.2
Apple(?)	38	1.2
Our Own Program	37	1.2
Catalog Plus (Follett)	29	1.0
AW Database-Spreadsheet	27	0.9
Inhouse	25	0.9
Bibliofile	25	0.9
Book Trak	24	0.9
Mac School Library	22	0.8
Undecided	22	0.8
Other	530	17.8
<b>Total</b>	<b>2984</b>	<b>100.0</b>

## Alternatives

### Funding Sources

Based on the survey of the literature and results of the ISLMA survey to other states, it will be necessary for Illinois school libraries to seek a number of funding alternatives. Many states have used LSCA Title III grants for funds. The Departments of Education in a number of states have developed grant programs for hardware purchases and conversion of collections into MARC records.

ISLMA should consider a program encouraging the use of the per capita grants available to school libraries in 1990-91. If funded fully at \$.75/pupil, a March 1989 projection showed \$1,151,400 available to school libraries annually. Use of local funds with the approval of the school board is necessary to expand access.

Private foundations are another source of potential funds. Ferguson (1987) summarized a number of electronic document delivery pilot projects supported by the Fred Meyer Charitable Trust in the northwest. A major Illinois or midwest foundation could be interested in a large scale automation project providing information access, both technology and training, to teachers and students.

### Levels of Automation for Resource Sharing: A Model

A model of resource sharing for Illinois school library media programs needs to be developed by ISLMA. To facilitate this process, Information Organizers proposes these levels of automation:

- 1) Basic Level I automation--Local lending and exchange between schools, publics, academics and special libraries
  - a) Basic technology for information access
    - (1) Telephone Installation in centers without phone lines  
1 phone line minimum  
Cost=\$100 installation/\$30 per month
    - (2) Copy machine  
personal copier at minimum  
\$1000 first year for machine, supplies, paper, repairs  
\$200 budget annually for supplies, etc.

- b) Toll-free number centralized for  
state of Illinois for OCLC interlibrary  
loan/ILL phone requests
  - c) Acquire access to local system and Illinois Online  
system via modem and IBM-compatible micro-  
computer. IBM-compatibility is  
preferred so that school libraries can  
better prepare for future  
automation options. Since schools are  
Apple computer focused as shown by the  
heavy use of Appleworks, IBMs can be  
more easily limited to library use.
  - d) Minimum identification of holdings  
in school--Serials  
Participate in SILO (Annual cost \$30)
- 2) Moderate Level 2 automation--Regional focus
- a) Facsimile Equipment--  
\$1200 for mid-size model  
separate phone line required (\$100)  
monthly estimated bill=\$30
  - b) Microcomputer/Modem Access to IO/System  
Clusters  
IO nodes  
System nodes for dial access--  
use for retrocon/ILL
  - c) Retrospective Conversion of libraries  
interested in participating in resource  
sharing using MARC records
    - 1) States may obtain systems and  
send around state to assist  
e.g., Bibliofile on Wheels
    - 2) MITINET option for local maintenance
    - 3) Vendor options for initial retro con



- d) Load MARC records of schools with converted collections onto IO online
- e) Explore ISLMA group buy options with a network like ISCI or MLNC  
Redefine ILLINET legally to allow for marketing perspective
- f) Development of Local Area Network (LAN)  
A LAN is generally defined as "...a network of interconnected personal computers with an operating system and hardware that permit sharing of data and peripherals." (Mandelbaum, 1989:196)  
More than 30 small libraries for the blind and physically handicapped are operating "state of the art" local area networks (LANs) using a custom system developed by the National Library Service (NLS) for the Blind and Physically Handicapped of the Library of Congress. The basic system configuration is a central database on a local area network (LAN) file server accessed by multiple workstations. This system is similar to the system configuration for ILL supported by Brodart in its LePAC product. Utah libraries are using a LAN for resource sharing. Interconnect Project for NSLS, SLS and DLS is underway with InfoSoft, Inc. working as the consultant to the systems
- g) Make IBM-PCs with internal CD-ROMs and secured disc drives available for reference use. Ebsco has a workstation for \$2999 which includes a IBM-PC 286 clone, color monitor and dot-matrix printer. This system can also be used for other applications. LePAC can have a menu set-up to allow a user access to both LePAC and other applications (e.g., Wordperfect, Lotus 1-2-3) (Fogarty, 1990).

3. State of the Art  
Level III Automation--National Focus
- a) Development of OPAC Catalogs on CD-ROM
    - Access Pennsylvania & Brodart
    - Auto-Graphics Impact/OCLC SharePAC
    - MaineCat/New Jersey
    - OCLC Epic Service--US Network
  
  - b) Use of Online Database Vendors/Critical Thinking Skills Development
    - CompuServe
    - Knowledge Index
    - Dialog
    - BRS After Dark
    - CD-ROM options--unlimited local usage
  
  - c) Document Delivery issues/costs
    - Vendors as back-up to ILLINET
    - Example: University Microfilm International (UMI)
    - Article Clearinghouse

## **Concerns and Directions for ISLMA Consideration in Planning for the Automation of Illinois School Libraries**

### Concerns

#### 1) Communication Issues

- a) Lack of telephones at building level
- b) Need for development of administrative support  
Educate administrators concerning the need for automation and labor-intensive nature of project/Short-run vs. long-term benefits  
ISLMA out-reach to school administration associations within State of Illinois
- c) Attitudinal barriers--  
School library media specialist feelings of the project being imposed from above by Illinois State Library/University of Illinois will need to be addressed  
Demonstrate benefits of IO to students/teachers

#### 2) Personnel/Training Issues

- a) Most school libraries are one-person libraries  
Find the "easiest" method of conversion so library media specialists can get on with business of serving students and teachers from a public service perspective  
Start with periodical conversion via SILO  
Move to book conversion  
Regional training sessions in retrospective conversion (e.g., Why MARC??)
- b) Identification of regional experts in use of Illinois Online to facilitate problem solving
- c) Toll-free number for technical assistance at state-level for advanced questions

3) • Vendor Issues for Retrospective Conversion

- a) Vendor reliability in delivering the end-product
- b) Vendor cost
  - Negotiate group-buy contracts to reduce costs
  - Licensing possible to have "mobile" Utlas or Bibliophile work stations move from school building to school building within state
  - Evaluate cost per title (OCLC starts at \$.85/ Brodart at \$.40) for MARC records
  - What hit rate is expected? UTLAS has largest database available and was used in New York
- c) Fit of product with circulation systems and online catalogs currently in use
- d) Conversion possible using Illinois Online??
- e) Conversion possible using System databases??
- f) Updating of database after conversion
  - Maintaining accuracy of database
  - Use of standard software within state? (e.g., MITINET, Addison Public Library)
  - Is CD-ROM okay? Or is an online system with circulation status (on shelf vs. circulation vs. on order) and ability to update required?

4) Resource Sharing Development Issues

- a) Development of policies of resource sharing at building or district level
- b) Evolutionary nature of resource sharing--
  - Start with SILO involvement and use of FAX for document delivery of magazine articles
  - Immediate results of resource sharing seen for the school's own clientele
- c) Make pilot projects multi-type in nature if funding is available/Strength of Illinois

5) Technology Issues

- a) Is a telephone, computer and modem with appropriate software available for school library administrative purposes?
- b) Is FAX available? Second phone line required. Will the administration pick up costs?
- c) Is a copier available in library? Resource sharing made more difficult if not available in library.

6) Interaction with Other States

- a) Missouri Library Network Corporation  
Bur Oak Library System offers reduced rates to members through a membership in MLNC for equipment, online services  
Examine options available through Missouri, Michigan or Bibliographic Center for Research (Colorado), Information Services Cooperative of Illinois (College of Lake County)
- b) Network with Wisconsin to learn more about their efforts  
MITINET used for automation of schools
- c) Review results of national survey of vendors and school library leaders from November 1989  
Available information takes up 2 3-inch binders/  
3 feet of file drawers/Demos available

## Directions for ISLMA

ISLMA must work on developing pilot project guidelines and a model appropriate to its needs. Developing a project which incorporates CD-ROM as a storage medium and permits students direct hands-on interaction with a work station is the most desirable and cost-effective alternative possible. The CD-ROM as a publishing medium reduces the per copy cost of a union list when a large number of libraries are participating and/or purchasing copies. Autographics Impact pricing shows that the per copy cost of a CD-ROM disc is \$15.00 per copy after 25 copies are produced.

All steps employed by a library to prepare collections for automation for other internal library functions remain the same for resource sharing/networking. Retrospective conversion of collections is required to link with any other libraries in a comprehensive Illinois Online environment. Policies and guidelines are necessary for instruction in the use of the new technology by students and teachers. Because of the scope of future ISLMA projects, group buy of equipment, software and retrospective conversion services is a good prospect for cost savings.

ISLMA can look to guidelines for pilot projects from other states. Pennsylvania, New Jersey, New York, Texas, and Wisconsin have available information regarding Requests for Information, Vendor Specifications, Training, Technical Support and Criteria for Participating Libraries (Immroth, 1987). This final report and the resource file compiled from vendors and other states by Information Organizers is a valuable resource for ISLMA to deploy in meeting its goals of serving students and teachers through networking and automation.

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## Appendix

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List of School Library Leaders  
Contacted  
October 1989

Automation Product Vendor List  
Compiled  
June 1990

**CD-ROM  
Advantages and Product Announcements**



Ideas taken from Library Technology Reports

May/June 1989 v.25 no.3

Beiser, Karl & Nelson, Nancy M.

"CD-ROM Public Access Catalogs: An Assessment."  
pp. 281-453. Available from DuPage Library  
System professional collection.

The Advantages of a CD-ROM Public Access Catalog over PACs  
built on other types of technology

For some libraries, CD-ROM public access catalogs are:

- 1) a transitional catalog
- 2) an affordable and practical alternative to  
an online public access catalog.

Definition of a CD-ROM catalog--

"...a MARC-based compilation of bibliographic records  
distributed on CD-ROM, with accompanying software  
enabling it to perform some or all of the following  
functions--

- 1) local public access catalog
- 2) union catalog in support of ILL
- 3) reference database of bibliographic information
- 4) resource data file for extraction of records to  
be used in retrospective conversion, card  
production and ongoing additions to a local  
online data base

Key issues in CD-ROM catalog considerations

- 1) selection criteria  
functionality  
pricing  
vendor support
- 2) number of work stations
- 3) service  
space  
environment  
staffing
- 4) marketing to users
- 5) local updatability via hard disk systems  
General Research Corporation (Laser Quest)  
Library Corporation  
Marcive/PAC
- 6) added value  
General Research Corporation has a library  
map showing location of item

## Benefits of CD-ROM catalogs

- 1) offers more for the \$\$, both initial and ongoing
- 2) greater flexibility than current online approaches
- 3) easier to use with features judged too difficult to implement efficiently in an online system
- 4) single-user
- 5) less risky than online systems
- 6) one can create and use a CD-ROM catalog on a trial basis without committing an extraordinary amount of money to the effort--**Safe investment**
  - a) the hardware is generic and can be redirected to other uses
  - b) costs of and effort in creating a CD-ROM catalog (extraction, merge and de-dupe, authority processing) are directly transferrable to other catalog approaches should CD-ROM turn out to be unsatisfactory
- 7) cost is largely fixed, known and controllable
- 8) groups of libraries will find CD-ROM catalogs attractive because they allow even the smallest institutions to save \$\$ through sharing the costs of a combined catalog
- 9) currently only six vendors in the field
- 10) groups of libraries with incompatible online systems may opt for a CD-ROM union catalog as the lingua franca of cooperation among them
- 11) libraries with a need for online circulation as well as for an online public access catalog and with insufficient funding for both may be attracted to the CD-ILS (compact disc--integrated library system)

Buying CD-ROM catalog services is no different from buying software development services, bibliographic data base processing services, or extensive printing and publishing services.

Retrieval software runs exclusively on IBM-compatible computer hardware.

Updates--certain systems are allowing for supplemental file capability to compensate for the static, read-only character of the CD-ROM disc. Hard-disk drive data file is chained logically to the data on the CD-ROM.

## Special features of CD-ROM systems--

- 1) Displays (new/notes bulletin board)
- 2) Scoping (limit)  
by location, date, format, language, etc.  
defaults
- 3) Screen display  
MARC  
card catalog  
abbreviated
- 4) Searching  
heading vs. keyword  
cross references  
heading (i.e., assigned subjects and names)  
keyword (gives flexibility access to title,  
geographic searches, keyword truncation)

Location scoping is helpful in a union catalog situation.

Connectivity--A variety of linkages between CD-ROM catalogs and other systems may be desirable in a given situation.

Queuing requests to a network CD-ROM server....

Institutions with a LAN in place will likely want to use it to provide catalog access to everyone on the network.

Interlibrary loan messaging approaches are essential as a mechanism for resource sharing. The two systems that have this feature are Brodart's LePac (Access PA) and Auto-Graphics Impact (MaineCAT and NJ).

See the summary chart of the features of the six vendors in the market as of early 1989.

Basic system requirements of a CD-ROM workstation are:

IBM/XT or compatible  
640KB of random access memory  
1 diskette drive  
monochrome monitor  
hard disk drive required for ILL module  
printer  
modem  
CD-ROM drive



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**FOR MORE INFORMATION CALL:**  
Phil Schieber (614) 764-6144

### **AUTO-GRAPHICS AND OCLC TO DEVELOP RESOURCE-SHARING PRODUCT**

DUBLIN, Ohio, Jan. 6, 1990—Auto-Graphics and OCLC have agreed to develop SharePAC, a new resource-sharing tool that will provide links between Auto-Graphics' IMPACT<sup>tm</sup> CD-ROM public access library catalog system and OCLC's online Interlibrary Loan (ILL) Subsystem.

SharePAC will allow sharing of bibliographic information, locations, and materials among groups of libraries, and provide direct interlibrary loan access to the 20 million bibliographic records in the OCLC Online Union Catalog.

Libraries that participate in OCLC Union Lists or Group Access arrangements and are users of Auto-Graphics IMPACT patron access CD-ROM catalogs will be able to use SharePAC to create interlibrary loan requests offline, send batched requests for transmission and tracking to the OCLC ILL Subsystem, and process incoming requests. For desired items not found in the group's CD-ROM catalog, direct access to the OCLC Interlibrary Loan Subsystem is available.

Union databases on compact discs will be built using Auto-Graphics' and OCLC's tape processing capabilities. Auto-Graphics' IMPACT will be the retrieval system for searching the database, with software developed by Auto-Graphics for offline creation and management of ILL requests and for establishing the telecommunications interface to the OCLC ILL Subsystem.

(more)

Robert S. Cope, Auto-Graphics' President, said, "With the benefits of OCLC's online ILL Subsystem, this new product will add tremendous value to the IMPACT catalog station. We are happy to be able to offer a direct link to the largest ILL resource in the U.S."

"SharePAC will provide groups of libraries participating in OCLC and using compact disc databases with increased flexibility and access to the larger world of materials available to patrons through interlibrary loan," said Tom Sanville, OCLC Vice President, Marketing.

SharePAC will be available through OCLC and its regional affiliated networks, with networks providing product support.

Auto-Graphics is a primary producer of local and union catalogs on COM and CD-ROM.

OCLC is a nonprofit computer library service and research organization whose computer network and products link more than 10,000 libraries in 38 countries.

**Retrospective Conversion  
Costs**

## Retrospective Conversion Options for School Library Media Centers

**TABLE 1**  
Full Vendor Contract (You do *none* of the work)

Vendor	Cost Estimate	Database Records Searched
Brodart Automation	.50-.90 per record depending on level of editing/condition of shelf list	9-10 million LC, GPO, CONSER, and selected customers' files
Catalog Card Corp.	.46 per record; .03 per bar code	2-3 million LC; Sears/Dewey 400,000
Follett Library Software	.23-.30 for circulation record, \$500 for up to 5,000 catalog records, including bar code	2-3 million LC with some Follett catalog enhancement
Library Corp.	.46 per record; .03 per bar code (school price)	2-3 million LC; Sears/Dewey 400,000
Marcive, Inc.	.25-.33 per record; .02 per bar code, includes authority processing	4.6 million LC, GPO, Nat. Lib. of Canada, and NLM
OCLC	.90-1.00 per record depending on level of editing/condition of shelf list	20 million LC, GPO, Nat. Lib. of Canada, NLM, and members' contributed records
Utias Corp.	1.00 per record depending on level of editing/condition of shelf list	54 million LC, Nat. Lib. of Canada, UK MARC, GPO, REMARC, and members' contributed records (includes duplicates)

**TABLE 2**  
In-House Partial Data Entry (You do *some* of the work)

Vendor	Software	Hardware	Cost Estimate	Database Records Searched
Brodart Automation	Micro-Check	IBM, Apple	.10 per record + \$15 per disk or \$150 per month or \$1,650 flat fee	2.5-3 million LC
Marcive, Inc.	Cataloging Input System	IBM	\$149 for software + .17 per record	4.6 million LC, GPO, Nat. Library of Canada, and NLM
OCLC	Micro-Con	IBM	.29 per record for members; .315 per record for nonmembers	20 million LC, GPO, Nat. Library of Canada, NLM, and members' contributed records
UTLAS Corp.	M100	IBM	.20 per LC record; .40 per contributor record	54 million LC, GPO, Nat. Library of Canada, NLM, UK MARC, REMARC, and members' contributed records (including duplicates)
UTLAS Corp.	DISCON (Compact Disk)	IBM and CD player	\$800 monthly rental, \$680 monthly rental if used more than a year, and 20 per record	6 million LC, REMARC brief records

**TABLE 3**  
In-House Full Data Entry (You do *all* of the work)

Vendor	Software	Hardware	Cost Estimate	Database Records Searched
General Research Corp.	LASER Quest	IBM and CD player	Prices quoted to individual libraries only	6 million LC and members' contributed records
Information Transform	MITINET/marc	IBM, Apple, (Mac in development)	\$795 Version 2	Interfaces with a number of micro-computer catalog systems, BIBLIOFILE CD, etc. Creates MARC records from data in shelf list or material.
Library Corp.	BIBLIOFILE	IBM and CD player	LC \$2,250 first year, \$1,090 subsequent years for quarterly updates, Sears/Dewey \$850 per year	2-3 million LC; Sears/Dewey 400,000
OCLC	CAT CD 450	IBM and CD player	\$495 annual subscription for members; compact disk with name and subject authorities available for nonmembers	5 million LC + general subset of contributed records (records for schools and other subsets available)
Western Library Network	LASER CAT	IBM and CD player	\$975 school subscription first year, \$825 subsequent years; .40 to add holdings to WLN	2.7 million LC + contributors' records

Comparison prepared by Catherine Murphy (Prices confirmed on October 1, 1989).

Key to Abbreviations. CONSER—Conversion of Serials (an LC database), GPO—Government Printing Office, LC—Library of Congress (covering 1968-present), Nat. Lib. of Canada—National Library of Canada, NLM—National Library of Medicine, REMARC—MARC record for pre-1968 (an LC database covering 1898-1968), and UK MARC—United Kingdom MARC records (covering 1950-present).

All of the vendors listed at the end of this article have Library of Congress MARC records which number about 2 1/2 to 3 million records. GPO (Government Printing Office), National Library of Canada, CONSER, and contributors' catalog records may also be added to the database. OCLC has the largest database of unique catalog

records, including LC and standard databases as well as contributors' records, a total of 20 million. The Brodart database has 9 to 10 million records. UTLAS has 54 million records, but these include duplicates; UTLAS is the only vendor to also provide pre-1968 LC records (RE-MARC).

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Survey and Forms  
Used in ISLMA Research  
1989





Illinois School Library Media Association

609 West Douglas  
Fairfield, Illinois, 62837

September 1989

Dear School Library Media Association Leader:

The Illinois State Library recently awarded the Illinois School Library Media Association (ISLMA) a Library Services and Construction Act grant for a one-year period to support the research project, School Partners in ILLINET. School Partners in ILLINET will explore the automation options open to Illinois school library media centers for the enhancement of resource sharing within the state. As the research consultant on this project, it is my expectation that knowledgeable school library media association leaders from other states can contribute significantly to our efforts in Illinois.

To better understand available automation and resource sharing options, ISLMA is seeking your direct input on the status of school library automation within your state. We want to learn from your experiences as they apply to such factors as cost, products, maintenance of and user satisfaction with the resource network.

The enclosed questionnaire is important in our long-range planning for school library automation and resource sharing in Illinois. To help provide us with a full picture of automation in your state, we ask that you complete the enclosed survey and return it in the stamped, self-addressed envelope by October 16, 1989.

The results of School Partners in ILLINET will be made available in abstract form at the conclusion of the one-year project. If you have questions about the project or survey, please contact me. ISLMA values your insights and your support of the project by answering and returning the enclosed survey to Information Organizers of the Fox Valley.

Sincerely,

A handwritten signature in cursive script that reads "Mary M. Howrey".

Mary M. Howrey  
Project Research Consultant  
Information Organizers of the Fox Valley, Inc.  
219 April Lane  
North Aurora, Illinois 60542  
312-896-5837



SCHOOL PARTNERS IN ILLINET--  
Options for Illinois School Library Networking  
School Library Media Association Survey  
September 1989

The Illinois School Library Media Association is interested in learning about school library automation and resource sharing in your state. Any information you can provide us about the retrospective conversion process, costs, system end-products, system maintenance, end-user satisfaction and effects on your local school library media program will help us prepare recommendations for the State of Illinois.

Please answer the survey questions as completely as possible with the knowledge that your responses will be kept strictly confidential. The 15-minute survey can be completed and returned by **October 16, 1989** in the enclosed self-addressed, stamped envelope to: Mary Howrey, Information Organizers of the Fox Valley, Inc., 219 April Lane, North Aurora, Illinois, 60542.

- 1) Are school library media centers participating in a state-wide or regional resource network? YES NO  
If YES, what is the name of the resource network:

-----

How many schools are involved in the resource network?#\_\_\_\_\_

How many total libraries participate?#\_\_\_\_\_

How large is the database? # of Records\_\_\_\_\_

The rate of title duplication in the database is \_\_\_\_\_%

For schools to participate in the resource network. the current costs of involvement are:

Cost of retrospective conversion per item \$\_\_\_\_\_

Start-up costs (E.g., equipment)\_\_\_\_\_

Annual maintenance costs per item \$\_\_\_\_\_

Other costs (e.g., telephone):\_\_\_\_\_

How were schools selected for participation in the network?

Who provided funding for the school library media center automation effort in the state or regional network?

How is the database maintained? What motivates participants to keep the database current?

What network products have been made available to end-users?  
(Check those that apply)

- ( ) CD-ROM
- ( ) On-line catalog with dial access
- ( ) Microfiche union catalog
- ( ) Printed union catalog
- ( ) Other:\_\_\_\_\_

-continued on back-

How has state-wide or regional library automation impacted your local school library media program?

(Check those that apply)

- Not at all
- Increased local circulation by \_\_\_\_\_%
- Increased total local circulation by #\_\_\_\_\_
- Improved quality of cataloging information
- Improved local teaching/student curriculum support
- Increased interlibrary loan activity by \_\_\_\_\_%
- Increased total interlibrary loans by #\_\_\_\_\_
- Improved cooperative collection development
- Other: \_\_\_\_\_

Rate the statewide database in terms of its:

(Circle the ratings that apply)

Accessibility to a				
variety of materials	High	Moderate	Low	NA
Accuracy	High	Moderate	Low	NA
Amount of use				
by students/teachers	High	Moderate	Low	NA
Cost	High	Moderate	Low	NA
Currency	High	Moderate	Low	NA
Ease of use	High	Moderate	Low	NA
Flexibility of search	High	Moderate	Low	NA

Are you satisfied with the network and its endproducts?

YES NO

If NO, what improvements are needed to insure user satisfaction?

- 2) Who should we contact for further information about your state or regional resource network?

Name:

Address:

Phone:

Are publications available which describe the network?

YES NO

If YES, please provide the name and source of the the publication, or attach if available:

Title of Publication:

Source of Publication:

Date:

- 3) Other key informants about school library media automation and resource sharing in your state or region are:

Name:

Name:

Address:

Address:

Phone:

Phone:

- 4) General comments you have about school library media automation and resource sharing in your state:

- 5) Are you interested in seeing an abstract of the results of School Partners in ILLINET in Summer 1990? YES NO

September 1989

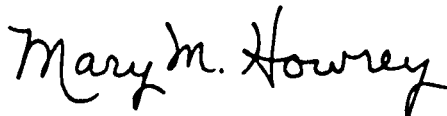
Dear Library Automation Vendor:

The Illinois State Library recently awarded the Illinois School Library Media Association (ISLMA) a Library Services and Construction Act (LSCA) Grant for a one-year period to support the research project, School Partners in ILLINET. School Partners in ILLINET is a two phase project. The first phase involves identifying what other states have done in linking school libraries for resource sharing. The second phase results in defining technological options open to ISLMA. This second phase is where you, a library automation vendor, can contribute significantly to our understanding.

To facilitate our knowledge of available vendor services and hardware, we ask that you complete the enclosed survey and return it by October 16, 1989 to: Information Organizers of the Fox Valley, Inc. Please route us any literature, demos or endorsements which will allow us to evaluate your services and products and their usefulness for resource sharing.

If you have questions about School Partners in ILLINET or want to elaborate on your services and hardware, call me at 312-896-5837. An answering machine will take any messages or questions you need answered. Your interest in School Partners in ILLINET will make Illinois a leader in school library networking and resource sharing.

Sincerely,



Mary M. Howrey  
Project Consultant



SCHOOL PARTNERS IN ILLINET--  
Options for Illinois School Library Networking  
Vendor Survey  
September 1989

The Illinois School Library Media Association is interested in learning about your automation services and systems which would foster school library networking and resource sharing in the State of Illinois. Any information you can provide us about types of services available, costs, system end-product options, system maintenance and operational costs will help us prepare recommendations for the State of Illinois.

Please answer the survey questions as completely as possible and provide us with printed information about your services and system. The enclosed survey can be completed and mailed by **October 16, 1989** to: Mary Howrey, Information Organizers of the Fox Valley, Inc., 219 April Lane, North Aurora, Illinois, 60542.

Name of system(s) available for school library automation:

-----  
-----

Name of key contact person for further information:

Name \_\_\_\_\_ Phone \_\_\_\_\_

Services offered include: (Check those that apply)

- ( ) Retrospective Conversion Cost per title \$\_\_\_\_\_
- ( ) Online Card Catalog Production Cost per title \$\_\_\_\_\_
- ( ) Search charges for Holdings Info Cost per title \$\_\_\_\_\_
- ( ) CD ROM Union Catalog Production Cost per title \$\_\_\_\_\_
- ( ) Dial Access to Union Catalog Cost per hour \$\_\_\_\_\_
- ( ) Monthly charges for Dial Access port \$\_\_\_\_\_
- ( ) Annual user charges/Maintenance fees \$\_\_\_\_\_
- ( ) Microfiche Union Catalog Production Cost per title \$\_\_\_\_\_
- ( ) Other: \_\_\_\_\_ Cost \_\_\_\_\_
- ( ) Other: \_\_\_\_\_ Cost \_\_\_\_\_

(continued on back)

Hardware options for the system include:

- Microcomputer      Hardware brands \_\_\_\_\_  
    Floppy drive ( )      Hard drive ( )      Capacity \_\_\_\_\_K
- Mainframe system      Hardware brands \_\_\_\_\_
- CD ROM drive
- Modem-dial access port      ( ) Local area network
- Microfiche reader or reader/printer
- Other: \_\_\_\_\_

Estimated start-up costs for your system are: \$ \_\_\_\_\_

Included in start-up costs are:

How is the system updated?

What are the annual costs of maintenance and updating?

School library media centers currently using your automated system or services include: (Please attach a list if available)

School Name \_\_\_\_\_ State \_\_\_\_\_

Contact Person \_\_\_\_\_ Phone \_\_\_\_\_

What is the resource sharing potential of your system?

Please send relevant printed literature, demos or products which demonstrate the value of your system to Information Organizers of the Fox Valley, Inc.

REMEMINDER POSTCARD

School Partners in ILLINET REMINDER



Date: \_\_\_\_\_

\*\*The ISLMA School Partners in ILLINET Project is underway, and the completed surveys are arriving each day! But we want to insure a 100% return rate, so we are sending you this "memory jogger" just in case the survey has not yet been completed and returned to: Information Organizers of the Fox Valley, Inc., 219 April Lane, North Aurora, IL, 60542. If you misplaced the survey, call 312-896-5837 for a replacement copy.

\*\*If you have returned the survey or plan to do so, THANK YOU for your cooperation in assisting ISLMA with defining Illinois school library automation and resource sharing options.

Sincerely, *Mary Howrey* Mary M. Howrey, Project Consultant



**Illinois School Library Media Association**

609 West Douglas  
Fairfield, Illinois 62837

**TO: SUPERINTENDENTS, ILLINOIS SCHOOL DISTRICTS**

We are seeking your assistance in gathering base line data on the current status of automation in school libraries in Illinois.

The brief questionnaire which follows is the first systematic effort to compile a statewide picture which will assist us in developing viable options for school library automation. This survey is part of a Grant Project titled "School Partners in ILLINET" which was developed by the Illinois School Library Media Association. Funding for this grant was provided from the Illinois State Library, a Division of the Office of the Secretary of State, using Federal Library Services and Construction Act funding. The questionnaire was designed by the Library Research Center at the University of Illinois, with the help of an ISLMA Committee consulting with the State Library and the Illinois State Board of Education.

We believe this is an especially exciting project because it will extend a world of resources to all students in Illinois while also allowing more effective utilization of school library materials. We urge you to be sure that the questionnaire reaches the appropriate library staff in your district and that it is returned by the District to the Library Research Center by November 30.

A handwritten signature in cursive script that reads "Nancy Bloomstrand".

Nancy Bloomstrand  
President  
Illinois School Library Media Association

Further information on this project is available from the following members of the ISLMA "School Partners in ILLINET" Committee:

Don Adcock, American Association of School Librarians, Chicago, IL  
Meg Gibbs, Thornwood High School, South Holland, IL  
Dale Guthrie, Salem Community High School, Salem, IL  
Joyce Karon, Barrington District 220, Barrington, IL  
Kay Maynard, Fairfield Community High School, Fairfield, IL  
Carol Morrison, DuPage Library System, Geneva, IL  
Joan Roeder, East Peoria District 86, East Peoria, IL



To explore options for linking school libraries to existing Illinois networks, the Illinois School Library Media Association has launched a project titled "School Partners in ILLINET," financed by a grant of LSCA Title III funds and administered by the Illinois State Library. Information that you give us should pertain to your school library only.

Name of School: \_\_\_\_\_

District Number: \_\_\_\_\_ Grades Served: \_\_\_\_\_

1. Is your school library collection located in one place in your building?

\_\_\_\_\_ yes (If yes, answer questions 1A-1D)  
\_\_\_\_\_ no (If no, go to question 2)

If yes,

A. At the end of the school year 1988-89, please indicate:  
[ESTIMATE IF NECESSARY]

1. Number of books/volumes held \_\_\_\_\_

2. Number of book titles held, if known \_\_\_\_\_

3. Number of books/volumes added in 1988-89  
(included in above total) \_\_\_\_\_

4. Number of books/volumes withdrawn in 1988-89 \_\_\_\_\_

5. Number of audiovisual items held \_\_\_\_\_

6. Number of audiovisual items added in 1988-89 \_\_\_\_\_

7. Number of audiovisual items withdrawn in 1988-89 \_\_\_\_\_

8. Number of current magazine subscriptions housed in the library

a. for teachers/professionals \_\_\_\_\_

b. for students \_\_\_\_\_

B. What percentage of your books/volumes are cataloged?  
[ESTIMATE AS NECESSARY] \_\_\_\_\_ %

C. What percentage of your audiovisual items are cataloged?  
[ESTIMATE AS NECESSARY] \_\_\_\_\_ %

D. Does your cataloging include

1. ISBN (International Standard Book Number)?

\_\_\_\_\_ yes \_\_\_\_\_ yes, for some \_\_\_\_\_ no

2. LCCN (Library of Congress Catalog Number)?

\_\_\_\_\_ yes \_\_\_\_\_ yes, for some \_\_\_\_\_ no

2. If your collection is dispersed in several locations, do you have a centralized card catalog? \_\_\_\_\_ yes \_\_\_\_\_ no

3. Are some of your catalog/bibliographic records currently available in machine-readable form?

\_\_\_\_\_ yes (If yes, answer questions 8A-C)  
 \_\_\_\_\_ no

A. If yes, are those records: [CHECK ONE]

\_\_\_\_\_ Full MARC (Machine-Readable Cataloging)  
 \_\_\_\_\_ Partial or short MARC  
 \_\_\_\_\_ Not in MARC format

B. What percent of your records were in machine-readable form at the end of the 1988-89 school year? [ESTIMATE IF NECESSARY] \_\_\_\_\_ %

C. Are any of these records part of a database outside your school district?

\_\_\_\_\_ yes \_\_\_\_\_ in part \_\_\_\_\_ no

If in part, \_\_\_\_\_ % of records in outside databases.

4. Which of the following functions are at least partially automated in your library? (IF YES, LIST PRODUCT NAME)

**CHECK ONE FOR EACH ITEM**

	No	Planned	Yes	Product Name
Cataloging				
Card Production				
Circulation				
Overdues				
Online Public Access Catalog (OPAC)				
Acquisitions				
Inventory				
Serials Control				
Bibliographic /Location Information				
Other: (Please Specify)				

5. Does your library staff have access to a computer for any of those library functions specified in question 4?

\_\_\_\_\_ yes (If yes, answer questions 6 and 7)

\_\_\_\_\_ no

6. Is this computer(s) a mainframe computer or minicomputer?

\_\_\_\_\_ yes (Please specify brand \_\_\_\_\_ )

\_\_\_\_\_ no

If yes,

A. Is the computer accessed through a modem?

\_\_\_\_\_ yes                      \_\_\_\_\_ no

B. Who owns or has jurisdiction over the computer? [CHECK ALL THAT APPLY]

\_\_\_\_\_ your school building or your library

\_\_\_\_\_ your school district

\_\_\_\_\_ another library

\_\_\_\_\_ your library system

\_\_\_\_\_ other (Please specify \_\_\_\_\_)

7. Does the library have an in-house personal computer (pc) or microcomputer?

\_\_\_\_\_ yes                      \_\_\_\_\_ no

If yes,

A. Please indicate the type of computer. [CHECK ALL THAT APPLY]

\_\_\_\_\_ IBM PC or compatible

\_\_\_\_\_ Macintosh

\_\_\_\_\_ other Apple computer (e.g. Apple II, Apple IIgs)

B. Are any of these computers part of a local area network (LAN)?

\_\_\_\_\_ yes                      \_\_\_\_\_ no

8. Please describe your library's telephone service. [CHECK ONE]

\_\_\_\_\_ library has a direct outside line

\_\_\_\_\_ library has an extension through main office switchboard

\_\_\_\_\_ use phone at another site in the building

Please give the phone number \_\_\_\_\_

Thank you for responding. Return surveys by November 30<sup>th</sup>, to the Library Research Center, 420 David Kinley Hall, 1407 W. Gregory, Urbana, Illinois 61801.

# PARTNERS IN ILLINET

## SPECIAL REPORT

ILLINOIS SCHOOL LIBRARY MEDIA ASSOCIATION

FALL 1990

CAROL MORRISON, CHAIR

### I. THE GOAL

This project was born of frustration at the first ISLMA Conference in October, 1988.

In the midst of a conference program filled with the promises of automation, there was nothing to answer the needs of Illinois school libraries for statewide resource sharing. The hope for state funds for school libraries was in the air, the potential of FAX was becoming a reality, and some schools were already planning for online catalogs. However, no one seemed to be addressing the concept of sharing school library resources.

Those school librarians who had experienced the benefits of access to academic, public, and special library collections found this: void overwhelming. The great strength of the Illinois Library Network seemed just beyond the reach of schools. Without a means of offering access to their collections, school libraries could never share their resources with each other or contribute their strengths to other libraries in the state. They could never be full partners in ILLINET.

Our goal became clear. We need to "develop viable options for providing all Illinois libraries with bibliographic access to school library resources in Illinois."

### II. THE PROJECT

A project proposal was sent to the Illinois State Library, and in June, 1989, it was approved with a \$10,250.00 grant of Library Services and Construction Act funds. We planned to survey Illinois schools to determine the extent of existing library automation and to research projects undertaken by other states.

We contracted with the Library Research Center at the University of Illinois to handle the survey, with Information Organizers to do the background research and with Rayalco to analyze the results of both.

The next few months were busy ones as we designed the

questionnaire, found ways to send it to the "library person" in each school, sought additional funding to include private and parochial schools (later we received a \$250.00 grant from VOYA/YASD to be used during 1990/91), encouraged school librarians to respond and then helped with tabulating the many variations on responses received.

### III. RESULTS OF THE SURVEY

Probably the most amazing result was the fact that we heard from 85% of the public schools in the state! School librarians are definitely interested in automation.

Because some responses covered a whole district instead of a single building, the statistical analysis was based on the 1,894 responses from single buildings. These represent a significant sample of 49% of all surveys mailed.

#### SOME HIGHLIGHTS

- Card production is currently the most common type of school library automation with 31% (593 schools) having one or another of 57 different products in place.
- Only 1% (21 schools) have online public access catalogs with those 21 schools using 19 different products.
- Over 58% have a personal computer in the library with Apple products being the most common.
- Over 56% (1056 schools) have no phone in the library.
- Together, the 49% of the schools included in the tabulation have over 15 million books and add over half a million more each year.
- Almost 13% of the schools have some part of their inventory in machine readable form, about 9% have this inventory in MARC format. Only 3% (49 schools) have as much as 90% of their holdings in machine readable form.

IR 053447

In short, there's strong interest in school library automation but not much in place yet. This is a real "window of opportunity" for statewide leadership.

#### IV. RESULTS OF THE RESEARCH

Of the 37 states responding to the questionnaire, 26 (including Illinois) reported some type of resource sharing which includes schools. Three states (New York, Pennsylvania and Wisconsin) described programs involving a majority of the school libraries in the state. New York produced a microfiche catalog, Pennsylvania produced a CD-ROM catalog and Wisconsin produced both.

Several Illinois programs offer a possible foundation for expanding access to school holdings. These include ILLINET Online, the various system databases and Chicago Schools' Project Inform.

A wide variety of vendors offer products which could be used in developing statewide access to school holdings. Their technologies and their costs vary greatly. The project produced a wealth of data on vendors and their programs which could be useful to any librarian who was considering automation.

#### V. FINANCIAL DATA

- A. The LSCA Grant of \$10,250 was expended as follows:

Library Research Center	\$ 4,764.00
Technology Consultant	4,500.00
Research Consultant	<u>986.00</u>
	\$10,250.00

- B. ISLMA funds were expended as follows:

Research Consultant (fee)	\$ 514.00
Research Consultant expenses	474.26
Postage	664.52
Printing	599.00
Supplies (including envelopes)	440.59
Telephone	54.27
Committee travel	<u>301.70</u>
	\$ 3,048.44

#### VI. RECOMMENDATIONS TO ISLMA

- A. Continue to promote resource sharing. Many librarians and most administrators are not aware of its potential. Learning to utilize existing programs is a vital first step. Understanding the importance of AACR II cataloging and MARC format is also crucial.

- B. Promote SILO. (Serials of Illinois Libraries Online). This is a relatively inexpensive way to get involved in an important aspect of resource sharing.
- C. Develop awareness of telecommunications technology. Remote delivery of televised classes is becoming more common. Some of this same technology could be used for library resource sharing. Telecommunications may also offer a way around the limited telephone access in school libraries.
- D. Utilize the research material collected. This includes much that could be helpful for work shops and for individuals considering automation.
- E. Utilize statistical data collected by the survey. The Library Research Center is willing to run survey statistics by school district, by county or by educational region for a small fee. ISLMA might offer this information to those who could use it for local planning.
- F. Encourage development of statewide guidelines for school automation. Basic standards exist for converting library records to machine readable format and for providing remote access to bibliographic databases. ISLMA should urge development and promotion of a statement which would emphasize the need for schools to observe these standards. A joint endorsement of such a statement by ISBE and ISL would be a good first step toward a statewide "plan."
- G. Explore additional possibilities for grant-funded projects. ISLMA should consider developing more grant proposals or encouraging other agencies to do so. Among the immediate possibilities are:
1. A regional project to support inclusion of schools in a library system database.
  2. A project to encourage retrospective conversion to MARC format.
  3. A project to encourage school libraries to enter their serials holdings in SILO.
  4. A continuing education project to raise awareness of the value of resource sharing in school library programs.

Carol Morrison, Chairperson  
School Library Partners in ILLINET