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ABSTRACT

This directory lists more than 900 organizations that provide individuals with access to the ERIC database and related resources. In order to help users quickly locate organizations where ERIC resources and related services are available within a geographically short distance, the service providers are presented in three sections covering the United States, outlying territories, and foreign countries. The directory updates the 1986 edition and includes new information service providers as well as 1989 data for previously listed organizations. It is derived from an online database that is updated on a continuous basis and will eventually be available for public access. Entries have been expanded to include hours and charges for special services. Organizations are included that: (1) provide computerized searches of the ERIC database on a regular basis, irrespective of whether the service is available only to a restricted community (e.g., state education agency or university faculty only) or to all users; (2) are current ERIC subscribers and maintain sizeable microfiche collections, or are former subscribers whose collections cover a 2-year or longer period; and (3) subscribe to and collect ERIC publications, including "Resources in Education," "Current Index to Journals in Education," the "Thesaurus of ERIC Descriptors," and/or ERIC Clearinghouse documents. Also provided are a sample directory entry, statistical tables showing the geographic distribution of information service providers and the types of organization they represent, an alphabetical index of information service providers, and a directory of the ERIC system components. (SD)

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Directory of



Information Service Providers

January 1990

Office of Educational Research and Improvement
U.S. Department of Education

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Directory of **ERIC** Information Service Providers

January 1990

Editors: Samuel Y. Fustukjian and Belinda J. Taheri

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Washington, D.C.

U.S. Department of Education

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Assistant Secretary

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Director

January 1990

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Introduction

The Directory of ERIC Information Service Providers lists more than 900 organizations that provide individuals with access to the ERIC database and related resources. The Directory is designed to help users quickly locate organizations where ERIC resources and related services are available within a geographically short distance.

The information contained in this Directory updates the 1986 edition and includes new information service providers as well as 1989 data for previously listed organizations. Entries have been expanded to include such helpful information as hours and charges for special services when available. The format has also been improved--larger print with fewer entries per page offers enhanced readability and easy reference. A new feature, an alphabetical index of organizations, is provided for additional reference assistance.

The Directory includes organizations that:

- o Provide computerized searches of the ERIC database on a regular basis, irrespective of whether the service is available only to a restricted community (e.g., State education agency or university faculty only) or to all users.
- o Maintain sizeable collections of ERIC microfiche. Current ERIC microfiche subscribers are included (no matter when their subscriptions began) and past subscribers whose collections cover a 2-year or longer period.
- o Subscribe to and collect ERIC publications, including Resources in Education (RIE), Current Index to Journals in Education (CIJE), the Thesaurus of ERIC Descriptors, and/or ERIC Clearinghouse publications. Not all subscribers to RIE and CIJE (some 2000 to each) have been included since some were not heard from and others did not elect to be listed as an information service provider.

Every effort has been made to provide accurate entries. Please keep in mind, however, that changes in service information are frequent. For this reason, it is advisable to call and check relevant details before you visit an information service provider.

This Directory of ERIC Information Service Providers is derived from an online database that is updated on a continuous basis and will soon be available for public access. This is one of several databases developed and maintained by ACCESS ERIC. Organizations that wish to update their entries and those that wish to be listed in future editions should complete the form in the back of this Directory and mail or FAX it to ACCESS ERIC (FAX: 301/251-5215). You can also call ACCESS ERIC at 1-800-USE-ERIC.

Other databases being developed, which will be available in both hard copy and online through a vendor, are:

- o Education-Related Information Centers
- o ERIC Calendar of Education-Related Conferences
- o ERIC Training Opportunities and Products

For more information about purchasing ERIC microfiche, obtaining online access to ERIC, or subscribing to ERIC publications, contact the appropriate agency listed below.

<u>Product</u>	<u>Source</u>
Resources in Education (RIE)	U.S. Government Printing Office, Washington, DC 20402
Current Index to Journals in Education (CIJE)	Oryx Press (1-800-457-6799)
Thesaurus of ERIC Descriptors	Oryx Press
ERIC Microfiche	ERIC Document Reproduction Service (EDRS) (1-800-227-ERIC)
ERIC Database CDROM	DIALOG (1-800-334-2564) SilverPlatter (1-800-343-0064) BRS (1-800-345-4277) OCLC (800-848-5878)
ERIC Database Online	DIALOG BRS ORBIT (1-800-456-7248) OCLC
ERIC Database on Magnetic Tape	ERIC Processing and Reference Facility (301-258-5500)
ERICTOOLS	ERIC Processing and Reference Facility
Clearinghouse Publications	Individual ERIC Clearinghouses (See page 185 for addresses and telephone numbers.)

The editors of the Directory of ERIC Information Service Providers would like to acknowledge the contributions of Paula Seidman, Diane Loulou, Kelly Gainer, and Susana Wheatcroft to the successful compilation of this publication.

How To Use This Directory

The ERIC information service providers appearing in this Directory are arranged geographically and grouped into three categories: the United States, outlying territories, and foreign countries. U.S. entries are arranged alphabetically by State and city, whereas outlying territories and foreign countries are arranged by country and city. This arrangement places entries for organizations in the same city together for ease of location and referral work.

Information for this edition of the Directory includes updates from entries listed in the 1986 edition as well as new entries for information service providers identified since that time. Update forms (a sample can be found in the back of the Directory) were mailed to all organizations included in the previous edition. In addition, forms were mailed to all ERIC microfiche standing order customers reminding previous information service providers to update their profiles and inviting new microfiche subscribers to be included in the Directory. Subsequent follow-up telephone calls were made to all U.S. organizations that had not responded to the mailed invitations. Every effort was made to provide accurate and up-to-date entries. However, for organizations that did not respond to requests for updates, information is listed as it was in the previous edition and is considered current.

Directory Entry Description

While a sample completed form was included with all update requests, a variety of response formats were received. In order to make the entries in the Directory uniform, the following guidelines were followed when formatting the final entries:

- o The name of the director is not repeated in the contact field. If the director is the main contact, s/he is listed and no other contact name is given.
- o Equipment is always listed in the following order if it is available: Microfiche (MF) reader, Microfiche (MF) reader/printer, Microfiche (MF) duplicator, Copier, Microcomputer, Computer terminal, and Other equipment.
- o Collection is always listed in the following order if it is available: RIE, CIJE, Thesaurus, Microfiche, CDROM, Online database, ERICTOOLS, and Other ERIC resources.
- o Audiences are selected by organizations from a list of audience types, in order of priority. Where no such priority is found, audiences are listed from the most specific to the most general.
- o Services are listed in a uniform order based on a list of service codes distributed to organizations to assist them with updating their entry.

SAMPLE DIRECTORY ENTRY

CENTRAL UNIVERSITY

General Library
1234 Main Street
Middletown, DC 5432
PHONE: 301/123-4547 FAX: 301/978-6543
E-MAIL: BITNET

NOTES

Director:	Susan Smith	E-MAIL passwords are included if provided. Director's name included if provided.
Contact:	John Brown, Reference Librarian	Name and/or position of contact(s).
Collection:	RIE (Dates); CIJE (Dates); Thesaurus (Edition); Microfiche CDROM: (Vendor); Online Database: (Vendor); ERICTOOLS; Clearinghouse publications	RIE started in 1966. CIJE started in 1969. Microfiche started in 1966. ERICTOOLS = Identifier Authority List, Title Index, etc.
Equipment:	MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal	MF = Microfiche
Access:	Hours: M-F 8:00 a.m.-5:00 p.m. Hours vary during summer and holidays. Fee charged for online searches.	Free text field including hours, search fees, and/or other information that organization chooses to include.
Audiences:	University/College faculty and students; University/College librarians; University/College administrators/directors; General public	Samples from a larger pool of audience types.
Services:	Bibliographic instruction; Online search services; Library services; PC reproduction; MF duplication; Interlibrary loan; Search strategy consultation	Samples from a larger pool of service categories. PC = Paper copy MF = Microfiche

TABLE 1
Number of ERIC Information Service Providers
by State, Outlying Territory, and Foreign Country

State	ERIC Service Providers
Alabama	13
Alaska	4
Arizona	6
Arkansas	11
California	57
Colorado	13
Connecticut	9
Delaware	3
District of Columbia	20
Florida	27
Georgia	23
Hawaii	2
Idaho	4
Illinois	28
Indiana	14
Iowa	7
Kansas	12
Kentucky	12
Louisiana	16
Maine	7
Maryland	20
Massachusetts	22
Michigan	23
Minnesota	10
Mississippi	13
Missouri	19
Montana	6
Nebraska	8
Nevada	3
New Hampshire	5
New Jersey	22
New Mexico	6
New York	65
North Carolina	25
North Dakota	2
Ohio	29
Oklahoma	15
Oregon	10
Pennsylvania	31
Rhode Island	3
South Carolina	10
South Dakota	3
Tennessee	15
Texas	55
Utah	6
Vermont	3
Virginia	22
Washington	14
West Virginia	9
Wisconsin	21
Wyoming	<u>1</u>
Subtotal	<u>784</u>

Outlying Territory	ERIC Service Providers
Guam	1
Puerto Rico	6
Virgin Islands	<u>2</u>
Subtotal	<u>9</u>

Country	ERIC Service Providers
Australia	27
Belgium	1
Canada	48
Denmark	1
England	4
Finland	1
France	1
Hong Kong	1
Israel	1
Italy	1
Japan	2
Lebanon	1
Malaysia	2
Mexico	3
Netherlands	2
New Zealand	2
Norway	1
Philippines	1
Republic of Singapore	1
South Africa	1
Sweden	2
Switzerland	2
West Germany	<u>6</u>
Subtotal	<u>112</u>

GRAND TOTAL 905

TABLE 2

Number of ERIC information Service Providers
by Type of Organization

GOVERNMENT

Federal Agencies	15
State Agencies	28
Intermediate (Joint State/Local) Agencies	16
Local (City/County Agencies)	<u>31</u>
Subtotal	90

NON-PROFIT

Higher Education Institutions	597
Public Libraries (City/County/State)	44
ERIC Components	19
Other Non-Profit	<u>23</u>
Subtotal	683

FOR-PROFIT ORGANIZATIONS

Subtotal 11

NON-DOMESTIC ORGANIZATIONS

U.S. Outlying Territories	9
Foreign (both Government and Non-Government)	<u>112</u>
Subtotal	121

GRAND TOTAL **905**

Directory of ERIC Information Service Providers

(001) AUBURN UNIVERSITY

Ralph Brown Draughon Library
Microforms and Documents Department
Mell Street
Auburn University, AL 36849-5606
PHONE: 205/844-1702 FAX: 205/821-1795

Director: M. K. Alexander
Contact: T. H. Harmon Straiton, Jr.; K. L. Cook;
P. A. Duffy
Collection: RIE (1965-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1965-); Online database:
DIALOG, BRS; ERICTOOLS; Clearinghouse
publications
Equipment: MF reader; MF reader/printer;
MF duplicator; Copier; Microcomputer;
Computer terminal
Audiences: General public
Services: Online search services; Library services;
PC reproduction; MF duplication

(002) AUBURN UNIVERSITY

Center for Vocational Education
Herman T. Pruett Resource Center
Donahue and Thach Streets
Auburn University, AL 36849
PHONE: 205/844-3806

Director: Dr. Richard Baker
Contact: Dr. Maria Kraska, Head, Information Center;
Betty Lanham
Collection: Thesaurus (11th, 1987)
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal
Access: Hours: M-F 7:45 a.m.-4:45 p.m. (CST).
Closed 11:45 a.m.-12:45 p.m. for lunch
Audiences: University/College faculty and students;
Vocational education community;
Administrators/Directors/Principals
Services: Online search services; Library services;
PC reproduction

(003) SAMFORD UNIVERSITY

Harwell G. Davis Library
800 Lakeshore Drive
Birmingham, AL 35229
PHONE: 205/870-2748

Contact: Bruce G. Kocour, Head of Reader Services
Collection: RIE (1966-); Thesaurus (10th, 1984);
Microfiche (1973-); Online database:
DIALOG
Equipment: MF reader; MF reader/printer; Copier,
Microcomputer; Computer terminal
Audiences: University/College faculty and students;
University/College librarians; Researchers
Services: ERIC online search services; Bibliographic
instruction; Online searches; Library
services; PC reproduction

(004) UNIVERSITY OF ALABAMA AT BIRMINGHAM

Meivyn H. Sterne Library
University Station
Birmingham, AL 35294
PHONE: 205/934-6364

Contact: Gordon H. Dunkin, Education Librarian
Collection: RIE (1966-); CIJE (1969-), Thesaurus (10th,
1984); Microfiche (1966-); Online database
DIALOG

**(004) UNIVERSITY OF ALABAMA AT BIRMINGHAM
(cont.)**

Equipment: MF reader; MF reader/printer
Access: Hours: M-Th 7:30 a.m.-10:00 p.m.,
F 7:30 a.m.-5:00 p.m., Sa 9:00 a.m.-
5:00 p.m., Su 1:00 p.m.-10:30 p.m. (CST).
Audiences: University/College faculty and students;
Area residents
Services: Online search services

(005) UNIVERSITY OF NORTH ALABAMA

Collier Library
Morrison Avenue
Florence, AL 35631
PHONE: 205/760-4469 FAX: 205/767-5292

Director: Dr. G. Garry Warren
Contact: Norman Elsner, Reference Librarian;
Wayne O'Neal, Acquisitions/Periodicals
Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th,
1984); Microfiche (1966-); CDROM: DIALOG
OnDisc; Online database: DIALOG;
ERICTOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal
Audiences: University/College faculty and students;
Area residents
Services: Online search services; Library services;
PC reproduction

(006) JACKSONVILLE STATE UNIVERSITY

Houston Cole Library
North Pelham Road
Jacksonville, AL 36265
PHONE: 205/231-5248 FAX: 205/435-8216
E-MAIL: BITNET

Director: William J. Hubbard, University Librarian
Contact: Thomas Freeman, Director of Print Media;
Tom Humphrey, Education Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); Online database:
DIALOG, BPS
Equipment: MF reader; MF reader/printer; Copier;
Computer terminal
Access: Hours: M-Th 7:30 a.m.-10:30 p.m.,
F 7:30 a.m.-4:30 p.m., Sa 10:00 a.m.-
3:00 p.m., Su 3:00 p.m.-9:00 p.m. (CST).
Walk-ins welcome. Negotiation required for
online searches.
Audiences: University/College faculty and students,
Area residents; General public
Services: Bibliographic instruction; Technical
assistance; Online search services; Library
services; Audiovisual; PC reproduction;
Interlibrary loan

(007) LIVINGSTON UNIVERSITY

Julia Tutwiler Library
Livingston, AL 35470
PHONE: 205/652-9661 FAX: 205/652-2332

Director: Dr. Neil Snider
Contact: Ellen Faurot, Public Services Librarian
Collection: RIE (1966-); CIJE (1974-), Thesaurus (11th,
1987); Microfiche (1966-)
Equipment: MF reader; MF reader/printer

ALABAMA

Directory of ERIC Information Service Providers

(007) LIVINGSTON UNIVERSITY (cont.)

Access: Hours: M-Th 8:00 a.m.-10:00 p.m.,
F 8:00 a.m.-4:00 p.m., Sa 9:30 a.m.-
1:30 p.m., Su 4:00 p.m.-10:00 p.m. (CST).
Audiences: University/College faculty and students
Services: Library services; PC reproduction

(008) UNIVERSITY OF SOUTH ALABAMA

Library
Mobile, AL 36688
PHONE: 205/460-7025

Contact: Reference Services
Collection: RIE (1966-); CJE (1970-); Thesaurus (11th,
1984); Microfiche (1966-); CDROM:
SilverPlatter; Online database: DIALOG,
BRS
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal; Printer
Access: Hours: M-Th 8:00 a.m.-10:00 p.m.,
F 8:00 a.m.-6:00 p.m., Sa 9:00 a.m.-
6:00 p.m., Su 1:00 p.m.-9:00 p.m. (CST).
Audiences: University/College faculty and students;
Area faculty and students; Regional
residents
Services: Online search services; Library services;
PC reproduction

(009) UNIVERSITY OF MONTEVALLO

Carmichael Library
Station 6100
Montevallo, AL 35115
PHONE: 205/665-6100

Director: Mary F. Tipton
Contact: Pauline C. Williams, Head, Public Services
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM:
SilverPlatter; Online database: DIALOG;
ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal;
CDROM reader
Access: Hours: M-F 8:00 a.m.-5:00 p.m. (CST) and
by appointment. Additional telephone
number: 205/665-6109 (Public Services).
Audiences: University/College faculty and students;
Area residents
Services: Bibliographic instruction; Online search
services; Library services; PC reproduction;
Search services for university community
only; Interlibrary loan; Search strategy
consultation

(010) AUBURN UNIVERSITY AT MONTGOMERY

Library
7300 University Drive
Montgomery, AL 36117-3596
PHONE: 205/244-3445 FAX: 205/244-0678

Director: Mary Harrison
Contact: Lee McIver, Staff Clerk; Reference Librarian
Extension: 445
Collection: RIE (1970-); CJE (1977-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM: OCLC;
Online database: DIALOG
Equipment: MF reader; MF reader/printer;
MF duplicator; Copier; Microcomputer;
Computer terminal

(010) AUBURN UNIVERSITY AT MONTGOMERY (cont.)

Audiences: University/College faculty and students;
Area residents
Services: Online search services; Library services;
PC reproduction; MF duplication

(011) ALABAMA A & M UNIVERSITY

J.F. Drake Memorial Learning Resources Center
P.O. Box 489
4107 Meridan Street, North
Normal, AL 35762
PHONE: 205/851-5760 FAX: 205/851-5768

Director: Dr. Birdie O. Weir
Contact: Prudence W. Bryant, Supervisor of
Reference and Information Services
Collection: RIE (1939-); CJE (1972-); Thesaurus (10th,
1984); Microfiche (1969-); CDROM: OCLC;
Online database: DIALOG; ERICTOOLS;
Clearinghouse publications
Equipment: MF reader; MF reader/printer;
MF duplicator; Copier; Microcomputer;
Computer terminal
Access: Hours: M-Th 8:00 a.m.-10:00 p.m.,
F 8:00 a.m.-5:00 p.m., Sa 10:00 a.m.-
2:00 p.m., Su 2:00 p.m.-10:00 p.m. (CST).
Additional telephone number:
205/851-5764 (Director).
Audiences: University/College faculty and students;
Area residents
Services: Online search services; Library services;
PC reproduction; MF duplication;
Audiovisual; Interlibrary loan

(012) TROY STATE UNIVERSITY

Library, Reference Department
Troy, AL 36082
PHONE: 205/566-3000 FAX: 205/566-6500

Director: Thomas Solter
Contact: Mary Bath Green, Education Librarian;
Reference Librarian
Extension: 255
Collection: RIE (1966-); CJE (1969-); Thesaurus (10th,
1984); Microfiche (1966-); Online database:
DIALOG; ERICTOOLS; Clearinghouse
publications
Equipment: MF reader; MF reader/printer;
MF duplicator; Copier; Microcomputer
Access: Hours: M-F 9:00 a.m.-5:00 p.m. (CST).
Inhouse use welcome. Service charge of
\$10.00 plus search charge for non-TSU
affiliates.
Audiences: University/College faculty and students;
Area residents
Services: ERIC online searches; Bibliographic
instruction; Online search services; Library
services; PC reproduction; MF duplication;
Educational documents index; Educational
documents abstracts

Directory of ERIC Information Service Providers

(013) UNIVERSITY OF ALABAMA

McLure Education Library
P.O. Box 870266
University Boulevard and Stadium Drive
Tuscaloosa, AL 35487-0266
PHONE: 205/348-8055 FAX: 205/348-8833

Contact: Sharon Stewart, Senior Librarian;
Hilda Vischer, Reference Librarian
Collection: RIE (1966-); CLIE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM: DIALOG
OnDisc; Online database: DIALOG;
ERICTOOLS
Equipment: MF reader; MF reader/printer;
MF duplicator; Copier; Microcomputer;
Computer terminal
Audiences: University/College faculty and students;
General public
Services: Online search services; Library services;
PC reproduction; MF duplication

ALASKA

Directory of ERIC Information Service Providers

(014) UNIVERSITY OF ALASKA - ANCHORAGE

Library
3211 Providence Avenue
Anchorage, AK 99508
PHONE: 907/786-1848 FAX: 907/786-4813
E-MAIL: OnTyme, CLASS.UAAN

Contact: Ron Lauterat, Head, Public Services;
Clara Sitter, Curriculum Librarian;
Alden M. Rollins, Documents and
Reference
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1967-); Online
database: DIALOG
Equipment: MF reader; MF reader/printer;
MF duplicator; Copier
Procedures: Hours: M-Th 7:30 a.m.-11:00 p.m.,
F 7:30 a.m.-6:00 p.m., Sa 10:00 a.m.-
6:00 p.m., Su 12:00 N-6:00 p.m. Check for
seasonal changes in hours. Walk-ins
welcome. Additional telephone number:
907/786-1844 (Curriculum Librarian).
Audiences: General public
Services: Online search services; PC reproduction;
MF duplication

(015) UNIVERSITY OF ALASKA - FAIRBANKS

Elmer E. Rasmuson Library
Fairbanks, AK 99775
PHONE: 907/479-7206

Contact: Interlibrary Loan Office
Collection: RIE (1966-); CJE (1969-); Thesaurus (10th,
1984); Microfiche (1966-); Online database:
DIALOG, BRS
Equipment: MF reader; MF reader/printer;
MF duplicator; Copier; Computer terminal
Audiences: University/College faculty and students;
State residents
Services: Online search services; Library services;
PC reproduction; MF duplication

(016) ALASKA STATE LIBRARY (ASL)

P.O. Box G
Juneau, AK 99811-0571
PHONE: 907/465-2920 FAX: 907/465-2665
E-MAIL: ALANET, OnTyme

Director: Karen R. Crane
Contact: Mike Mitchell, Head, Information Services;
Reference Librarian
Collection: RIE (1967-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); Online database:
DIALOG; ERICTOOLS; Clearinghouse
publications

(016) ALASKA STATE LIBRARY (ASL) (cont.)

Equipment: MF reader; MF reader/printer;
MF duplicator; Computer terminal
Procedures: Hours: M-F 9:00 a.m.-5:00 p.m. Phone calls
and walk-ins welcome. Additional
telephone number: 907/465-2942
(Information Services).
Audiences: School districts; Health care professionals;
Education agencies; Residents; Librarians;
General public
Services: Online search services; Library services;
MF duplication

(017) UNIVERSITY OF ALASKA - JUNEAU (AKJU)

Library
11120 Glacier Highway
Juneau, AK 99801
PHONE: 907/789-4467 FAX: 907/789-4549

Director: Michael Herbison
Contact: Carol H. Ottesen, Head of Public Services
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM: OCLC;
Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal;
Procedures: Hours: M-Th 8:30 a.m.-10:00 p.m.,
F 8:30 a.m.-5:00 p.m., Sa-Su 1:00 p.m.-
5:00 p.m. Appointments preferred but not
required for online search requests.
Audiences: University/College faculty and students;
University/College Administrators/Directors;
University/College counselors/social
workers; Local residents
Services: Bibliographic instruction; Research; Online
search services; Library services;
PC reproduction

Directory of ERIC Information Service Providers

(018) NORTHERN ARIZONA UNIVERSITY (NAU)

Cline Library
C.U. Box 6022
Flagstaff, AZ 86011
PHONE: 602/523-2171 FAX: 602/523-3770

Director: Jean D. Collins, University Librarian
Contact: Muriel J. Coil, Education Specialist, Reference Librarian
Extension: 6805
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG, BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Access: Hours vary due to school schedule, please check with institution.
Audiences: University/College faculty and students; General public
Services: Bibliographic instruction; Search services for university community only

(019) ARIZONA DEPARTMENT OF EDUCATION

Educational Information Center
1535 West Jefferson
Phoenix, AZ 85007
PHONE: 602/542-5416

Director: Linda Edgington, Librarian/Director
Collection: RIE (1968-); CJE (1976-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG; Clearinghouse publications
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Computer terminal
Audiences: Administrators/Directors/Principals; Counselors/Social workers; Public school teachers; Personnel
Services: Online search services; Library services; PC reproduction; MF duplication; Not available to the public

(020) ARIZONA EDUCATIONAL INFORMATION CENTER (AEIC)

Arizona State University
College of Education
Tempe, AZ 85287
PHONE: 602/965-7161

Director: Maggie Mangini
Contact: Larry Mann, Information Specialist
Collection: Thesaurus (11th, 1987)
Equipment: Computer terminal
Audiences: State school district personnel; Local education agencies
Services: Online search services, PC reproduction; MF duplication

(021) ARIZONA STATE UNIVERSITY

Hayden Library
Tempe, AZ 85287
PHONE: 602/965-6392

Contact: JoAnn Mulvihill, Education Subject Specialist; Betty Glover, Microforms Manager
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer
Access: Additional telephone number: 602/965-5167 (Education Subject Specialist).
Audiences: University/College faculty and students; General public
Services: Bibliographic instruction; Online search services; Library services; PC reproduction

(022) PIMA COMMUNITY COLLEGE

West Campus Library
2202 West Anklam Road
Tucson, AZ 85709
PHONE: 602/884-6821 FAX: 602/884-6209

Director: Peggy Holleman
Collection: Thesaurus (11th, 1987); Microfiche (1966-1987); Online database: DIALOG, RLIN
Equipment: MF reader; MF reader/printer; Microcomputer
Audiences: University/College Faculty and students; Local residents
Services: Online search services; Library services

(023) UNIVERSITY OF ARIZONA

Library
Tucson, AZ 85721
PHONE: 602/521-6441 FAX: 602/621-4619

Contact: Reference Librarian; Documents Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; MF duplicator; Computer terminal
Access: Hours: M-F 8:00 a.m.-9:00 p.m., Sa 10:00 a.m.-6:00 p.m., Su 1:00 a.m.-10:00 p.m. (MST).
Audiences: General public
Services: Online search services; Library services; PC reproduction; MF duplication; MF blowback; Interlibrary loan

ARKANSAS

Directory of ERIC Information Service Providers

(024) HENDERSON STATE UNIVERSITY

Hule Library
Box 7541
Arkadelphia, AR 71923
PHONE: 501/246-5511 FAX: 501/246-9113

Director: Marilyn Martin
Contact: Robert Yehn, Collection Development;
John Ragni, Head of Reference
Extension: 200
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1978-); CDROM:
SilverPlatter; Online database: DIALOG,
BRS
Equipment: MF reader; MF reader/printer
Audiences: University/College faculty and students;
State education community; State residents
Services: Online search services; Library services;
PC reproduction

(025) OUACHITA BAPTIST UNIVERSITY

Riley-Hickingbotham Library
410 Ouachita Street
Arkadelphia, AR 71923
PHONE: 501/246-4531

Director: Ray Granade
Contact: Janice Cockerham, Documents Librarian
Extension: 120
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM:
SilverPlatter
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-10:00 p.m.,
F 8:00 a.m.-5:00 p.m., Sa 9:30 a.m.-
5:30 p.m. (CST).
Audiences: University/College faculty and students;
Area faculty and students; Area residents;
State residents
Services: ERIC training; Bibliographic instruction;
Online search services; Library services;
PC reproduction; Referrals

(026) UNIVERSITY OF CENTRAL ARKANSAS

Torreyson Library
Conway, AR 72032
PHONE: 501/450-3129 FAX: 501/327-9938

Director: Dr. Willie Hardin
Contact: Margaret Morrison, Reference Librarian
Collection: RIE (1967-); CJE (1969-); Thesaurus (10th,
1984); Microfiche (1966-); CDROM:
SilverPlatter; Online database: DIALOG,
BRS
Equipment: MF reader; MF reader/printer; Copier
Audiences: University/College faculty and students;
Area residents
Services: Online search services; Library services;
Interlibrary loan

(027) UNIVERSITY OF ARKANSAS

Mullins Library
Fayetteville, AR 72701
PHONE: 501/575-4101 FAX: 501/575-6656

Contact: Elizabeth McKee, Reference Department;
Steve Chism, Audiovisual Department
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM:
SilverPlatter; Online database: DIALOG,
BRS; ERICTOOLS; Clearinghouse
publications
Equipment: MF reader; MF reader/printer;
MF duplicator; Copier; Microcomputer;
Computer terminal
Audiences: University/College faculty and students;
Local education community; General public
Services: ERIC microfiche via interlibrary loan; Slide
show on ERIC; CJE article delivery; ERIC
online searches; ERIC training; Online
search training; Bibliographic instruction;
Online search services; PC reproduction;
MF duplication; Interlibrary loan; Search
strategy consultation

(028) ARKANSAS STATE UNIVERSITY

Dean B. Ellis Library
P.O. Box 2040
Aggie Road at Caraway Road
Jonesboro, AR 72467
PHONE: 501/972-3077

Director: William Hansard
Contact: Terrie Sybolt
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1965-); CDROM:
SilverPlatter; Online database: DIALOG,
BRS, ERIC Answer Van
Equipment: MF reader; MF reader/printer; Copier;
Computer terminal
Access: Hours: M-Th 7:30 a.m.-12 M, F 7:30 a.m.-
5:00 p.m., Sa 10:00 a.m.-4:00 p.m.;
Su 2:00 p.m.-12 M; CDROM until
10:00 p.m. (CST).
Audiences: University/College faculty and students;
General public
Services: Online search services; Library services;
PC reproduction

(029) ARKANSAS DEPARTMENT OF EDUCATION (ADE)

Information Services Resource Center
State Education Building, Room 103A
#4 Capitol Mall
Little Rock, AR 72201
PHONE: 501/682-4220 FAX: 501/682-4618
E-MAIL: GTE

Director: Brenda Matthews, Coordinator
Contact: Joan Wright, Supervisor
Collection: Thesaurus (11th, 1987); Microfiche
(1966-1977); CDROM: SilverPlatter
Equipment: MF reader/printer; Copier; Microcomputer;
Computer terminal; CDROM drive
Access: Hours: M-F 8:00 a.m.-4:30 p.m. (CST).
Additional telephone number:
501/682-4218 (Supervisor).
Audiences: Department of Education personnel
Services: Information dissemination; Online search
services; Library services; PC reproduction;
Not available to the public

Directory of ERIC Information Service Providers

(030) ARKANSAS STATE LIBRARY

One Capitol Mall
Little Rock, AR 72201
PHONE: 501/682-2053 FAX: 501/682-1529

Contact: Mary L. Honeycutt, Coordinator of State Library services
Collection: RIE (1968-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1974-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader/printer; MF duplicator; Copier; Microcomputer; CDROM reader
Audiences: Public librarians; State government personnel
Services: Online search services; Library services; PC reproduction; MF duplication

(031) UNIVERSITY OF ARKANSAS AT LITTLE ROCK

Ottenheimer Library
2801 South University
Little Rock, AR 72204
PHONE: 501/569-8819 FAX: 501/569-3017

Director: Dr. Don Sweet
Contact: Denise Alexander, Media Supervisor; Kathy Essary, Assistant Director for Public Services
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Access: Hours: M-Th 8:00 a.m.-10:00 p.m., F 8:00 a.m.-4:45 p.m., Sa 1:00 p.m.-4:45 p.m., Su 1:00 p.m.-4:45 p.m. (CST). Walk-ins welcome. Negotiation required for online searches. Additional contact: Nancy Cray, Reference and Document Services.
Audiences: University/College community; General public
Services: Bibliographic instruction; Online search services; Interlibrary loan; Search strategy consultation

(032) SOUTHERN ARKANSAS UNIVERSITY

Magale Library
Magnolia, AR 71753
PHONE: 501/235-4171

Director: Robert Reid, Head Librarian
Contact: Mary Hamilton, Curriculum Center
Collection: RIE (1966-); CIJE (1970-); Thesaurus (10th, 1984); Microfiche (1966-); CDROM: SilverPlatter; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer
Audiences: University/College faculty and students; State residents
Services: Library services; PC reproduction

(033) UNIVERSITY OF ARKANSAS AT PINE BLUFF

Watson Memorial Library
Highway 79, North
Pine Bluff, AR 71601
PHONE: 501/541-6825

Director: Edward J. Fontenette
Contact: Delois Johnson, Serials/Documents Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter
Equipment: MF reader; MF reader/printer; CDROM players
Access: Hours: M-Th 7:30 a.m.-12:00 M, F 7:30 a.m.-5:00 p.m., Sa 8:30 a.m.-4:00 p.m., Su 2:30 p.m.-12:00 M (CST).
Audiences: University/College faculty and students; Area residents; Researchers
Services: PC reproduction

(034) ARKANSAS TECH UNIVERSITY

Tomlinson Library
Russellville, AR 72801
PHONE: 501/968-0304 FAX: 501/968-2185

Director: W. A. Vaughn
Contact: Wilma Labahn, Associate Librarian
Collection: RIE (1966-); CIJE (1971-); Thesaurus (10th, 1984); Microfiche (1974-); CDROM: SilverPlatter
Equipment: MF reader; MF reader/printer; Copier; Microcomputer
Audiences: University/College faculty and students
Services: Online search services; Library services; PC reproduction

CALIFORNIA

Directory of ERIC Information Service Providers

(035) HUMBOLT STATE UNIVERSITY

Library
Arcata, CA 95521
PHONE: 707/826-3416

Contact: Joan Berman, Education Librarian;
Reference Librarian
Resources: RIE (1966-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); Online database:
DIALOG; ERICTOOLS
Equipment: MF reader; MF reader/printer
Audiences: General public
Services: PC reproduction; Search services for
university community only

(036) AZUSA PACIFIC UNIVERSITY

Marshburn Memorial Library
921 East Alosta Avenue
Azusa, CA 91702
PHONE: 818/969-3434 FAX: 818/969-7180

Contact: Dorcas Szeto; Paul Gray
Resources: RIE (1966-); Thesaurus (9th, 1982);
Microfiche (1966-); Online database:
DIALOG
Equipment: MF reader; MF reader/printer; Copier
Access: Additional telephone number:
818/959-3281 (Szeto).
Audiences: University/College faculty and students
Services: Online search services; Library services

(037) CALIFORNIA STATE COLLEGE - BAKERSFIELD

9001 Stockdale Highway
Bakersfield, CA 93311
PHONE: 805/664-3042

Director: Rodney M. Hersberger
Contact: David Kosakowski, Computerized
Information Services Coordinator
Resources: RIE (1966-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1965-); CDROM: DIALOG
OnDisc; Online database: DIALOG, BRS
After Dark; ERICTOOLS; Clearinghouse
publications
Equipment: MF reader; MF reader/printer, Copier;
Microcomputer; Computer terminal
Audiences: University/College faculty and students
Services: Online search services; PC reproduction

(038) RESEARCH ON DEMAND, INC.

2030 Addison Street
Suite 400
Berkeley, CA 94704
PHONE: 415/841-1145 FAX: 415/841-6311
E-MAIL: DialMail

Director: Ellen Reinheimer
Resources: Thesaurus (11th, 1987); Online database:
DIALOG, BRS, ORBIT
Equipment: Copier; Microcomputer; Computer terminal
Audiences: General public for a fee
Services: Online search services; Library services

(039) UNIVERSITY OF CALIFORNIA - BERKELEY
(ED-PSYCH)

Education-Psychology Library
2600 Tolman Hall
Berkeley, CA 94720
PHONE: 415/642-4208

Director: Barbara Korstein
Contact: Sonya Kaufman, Head, Reference Services
Resources: RIE (1966-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM:
SilverPlatter, DIALOG OnDisc; Online
database: DIALOG, BRS; ERICTOOLS;
Clearinghouse Publications
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal;
CDROM
Access: Library hours: M-Th 9:00 a.m.-9:00 p.m.,
F 9:00 a.m.-5:00 p.m., Sa-Su 1:00 p.m.-
5:00 p.m., during the school year.
Reference desk hours: M-F 9:00 a.m.-
5:00 p.m. (PST). Appointments scheduled
for mediated online searches. Additional
telephone number: 415/642-2475
(Reference Services).
Audiences: University/College community; Education
agencies; Public school teachers;
Researchers; General public
Services: Outreach education services; Bibliographic
instruction; Online search services; Library
services; PC reproduction; Interlibrary loan;
Educational documents index; Educational
documents abstracts

(040) CALIFORNIA STATE UNIVERSITY - DOMINGUEZ
HILLS

University Library
800 East Victoria Street
Carson, CA 90747
PHONE: 213/516-3700 E-MAIL: OnTyme

Director: Betty J. Blachman, Dean
Contact: Naomi Moy, Reference Librarian
Resources: RIE (1968-); CIJE (1969-1975; 1977; 1979-);
Thesaurus (11th, 1987); Microfiche (1969-);
CDROM: SilverPlatter; Online database:
DIALOG
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer
Access: Additional telephone number:
213/516-3718 (Reference).
Audiences: University/College faculty and students;
Area residents
Services: Online search services; Library services;
PC reproduction

(041) CALIFORNIA STATE UNIVERSITY - CHICO

Meriam Library
Reference Department
Chico, CA 95929
PHONE: 916/895-5833 FAX: 916/895-6526
E-MAIL: OnTyme; ALANET

Contact: Carolyn Duserbury, Public Services;
Barbara Pease, Head, General Reference
Resources: RIE (1966-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1986-); CDROM:
SilverPlatter; Online database: DIALOG,
BRS
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal

Directory of ERIC Information Service Providers

(041) CALIFORNIA STATE UNIVERSITY - CHICO (cont.)

Audiences: University/College faculty and students;
State education community; State residents
Services: Online search services; PC reproduction

(042) CLAREMONT COLLEGES

Honnold Library
Government Publications Department
800 North Dartmouth
Claremont, CA 91711
PHONE: 714/621-8000 FAX: 714/621-4733

Contact: Mary Martin, Department Head;
Julia Jacinto
Resources: RIE (1966-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Call for hours. Additional telephone number: 714/621-3861 (Department Head).
Audiences: University/College faculty and students; Area residents
Services: Online search services; Library services; PC reproduction; Interlibrary loan

(043) CONTRA COSTA COUNTY OFFICE OF EDUCATION

Access Center
2371 Stanwell Drive
Concord, CA 94520
PHONE: 415/671-4318

Contact: Kleanthy Gonos, Consultant, Library Services; Marilyn Matosian, Senior Researcher
Resources: RIE (1966-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); Online database: DIALOG; Clearinghouse publications
Equipment: MF reader; MF duplicator; Copier; Computer terminal
Access: Hours: M-F 8:00 a.m.-5:00 p.m. (PST).
Audiences: Local education community; Students; Area residents
Services: Online search services; Library services; Topical packages; MF duplication

(044) PEPPERDINE UNIVERSITY

Library
Pepperdine University Plaza
400 Corporate Pointe
Culver City, CA 90230
PHONE: 213/306-5686

Director: Dr. Joseph McDonald
Contact: Terry S. Leung, Librarian
Resources: RIE (1968-); CIJE (1970-); Thesaurus (11th, 1987); Microfiche (1970-); Online database: DIALOG; ERIC TOOLS
Equipment: MF reader/printer; Copier; Computer terminal
Access: Hours: M-Th 9:00 a.m.-9:00 p.m., F 9:00 a.m.-7:00 p.m., Sa 9:00 a.m.-5:00 p.m. (PST). Closed Sunday.
Audiences: University/College faculty and students; Area residents
Services: Online search services; Library services; PC reproduction

(045) UNIVERSITY OF CALIFORNIA - DAVIS

University Library
Humanities/Social Science Department
Davis, CA 95616
PHONE: 916/752-1126

Director: Marilyn Sharrow, University Librarian
Contact: Sandra Lampercht, Online Search Coordinator
Resources: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1980-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-12:00 M, F 8:00 a.m.-11:00 p.m., Sa 10:00 a.m.-6:00 p.m., Su 10:00 a.m.-12:00 M (PST). Hours vary when school is not in session; please call ahead.
Audiences: University/College faculty and students; General public
Services: Online search services; Library services; PC reproduction; MF duplication

(046) LOS ANGELES COUNTY OFFICE OF EDUCATION

Pullias Reference Center
9300 Imperial Highway, Room 272
Downey, CA 90242
PHONE: 213/922-6359 FAX: 213/803-1885

Director: Zhita Rey
Contact: Lyle S. Coffey, Information Resources Specialist
Resources: RIE (1966-); CIJE (1973-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG; ERIC TOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Audiences: General public
Services: Online search services; Library services; PC reproduction; MF duplication; MF blowback

(047) CALIFORNIA STATE UNIVERSITY - FRESNO

Library, Reference Department
Maple and Shaw Avenues
Fresno, CA 93740-0034
PHONE: 209/294-2174 E-MAIL: OnTyme

Director: Michael Gorman, Dean of Library services
Contact: Bernice Lacks, Head, Reference Department; Bill Heinlen
Resources: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: BRS
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Access: Additional telephone number: 209/294-2175 (Reference Department).
Audiences: University/College faculty and students
Services: Library services; PC reproduction; MF blowback; Search services for university community only

CALIFORNIA

Directory of ERIC Information Service Providers

(048) CALIFORNIA STATE UNIVERSITY - FULLERTON

Library
P.O. Box 4150
800 North College Boulevard
Fullerton, CA 92634
PHONE: 714/773-2151

Director: Richard C. Pollard
Contact: Reference Department
Resources: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG, BRS, ORBIT
Equipment: MF reader; MF reader/printer
Access: Hours: M-Th 8:00 a.m.-11:00 p.m., F 8:00 a.m.-5:00 p.m., Sa 10:00 a.m.-5:00 p.m., Su 1:00 p.m.-8:00 p.m. (PST).
Audiences: University/College faculty and students; General public
Services: PC reproduction

(049) CALIFORNIA STATE UNIVERSITY - HAYWARD

Library, Reference Department
Hayward, CA 94542
PHONE: 415/881-3780

Director: Melissa Rose
Contact: Barbara Kwan, Head of Reference Department
Resources: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: BRS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-10:00 p.m., F 8:00 a.m.-5:00 p.m., Sa 10:00 a.m.-5:00 p.m., Su 12:00 N-8:00 p.m. (PST).
Audiences: University/College faculty and students
Services: Online search services; PC reproduction; MF duplication

(050) UNIVERSITY OF CALIFORNIA - IRVINE

Main Library
P.O. Box 19557
North Circle View Drive
Irvine, CA 92713
PHONE: 714/856-6155

FAX: 714/854-8095

Director: Kevin Fredette, University Librarian
Contact: Steve MacLeod, Reference Department; James Crooks, Data Services Coordinator
Resources: RIE (1966-); CJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer
Audiences: General public
Services: Online search services; Library services; PC reproduction

(051) UNIVERSITY OF CALIFORNIA - SAN DIEGO

Central University Library
Computer-Assisted Reference Service
La Jolla, CA 92093
PHONE: 619/534-3336

FAX: 619/534-4970

Contact: Reference Librarian
Resources: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (8/1966-; ED numbers only); CDROM: SilverPlatter; Online database: DIALOG, BRS

(051) UNIVERSITY OF CALIFORNIA - SAN DIEGO (cont.)

Equipment: MF reader; MF reader/printer
Audiences: General public
Services: Search services for university community only

(052) BIOLA UNIVERSITY

13800 Biola Avenue
La Mirada, CA 90639
PHONE: 213/944-0351

(053) CALIFORNIA STATE UNIVERSITY - LONG BEACH (CSULB)

1250 Bellflower Boulevard
Long Beach, CA 90840
PHONE: 213/985-4047

FAX: 213/985-1703

Director: Jordan M. Scepanski
Contact: Maria Sugranes, Manager, Automated Operations; Gretchen Johnson
Resources: RIE (1967-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG, BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; Computer terminal
Access: Hours: M-Th 7:00 a.m.-1:00 a.m., F 7:00 a.m.-5:00 p.m., Sa 9:00 a.m.-5:00 p.m., Su 11:00 a.m.-1:00 a.m. (PST). Reservations required for CDROM and online searches. Additional telephone number: 213/985-1776 (Manager, Automated Operations).
Audiences: University/College faculty and students; Area residents
Services: Online search services; IF duplication; Search strategy consultation

(054) CALIFORNIA STATE UNIVERSITY AT LOS ANGELES

J.F.K. Memorial Library
5151 State University Drive
Los Angeles, CA 90032
PHONE: 213/343-4986

Contact: Linda Thompson, Head, Periodical Services
Resources: Microfiche (1966-);
Equipment: MF reader; MF reader/printer
Access: Paper copy reproduction of microfiche is self-service. Access 96 hours per week.
Audiences: University/College faculty and students; Area residents
Services: Online search services; PC reproduction

(055) ERIC CLEARINGHOUSE FOR JUNIOR COLLEGES (ERIC/JC)

UCLA
Math-Sciences Building, Room 8118
405 Hilgard Avenue
Los Angeles, CA 90024-1564
PHONE: 213/825-3931

FAX: 213/206-8095

Director: Arthur M. Cohen
Contact: User Services Coordinator
Resources: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc, SilverPlatter, OCLC; Online database: DIALOG, BRS, OCLC; ERICTOOLS; Clearinghouse publications;

Directory of ERIC Information Service Providers

**(055) ERIC CLEARINGHOUSE FOR JUNIOR COLLEGES
(ERIC/JC) (cont.)**

Equipment: MF reader; Microcomputer; Computer terminal
Access: Hours: M-F 8:00 a.m.-5:00 p.m. (PST). Walk-ins welcome.
Audiences: General public
Services: ERIC online searches; Information dissemination; Online search services

(056) NASA INDUSTRIAL APPLICATION CENTER

USC Research Annex
 Room 200
 3716 South Hope Street
 Los Angeles, CA 90007
 PHONE: 213/743-6132 FAX: 213/746-9043

Director: Martin Zeller, Information Services Manager
Resources: Thesaurus (11th, 1987); Online database: DIALOG, BRS
Equipment: MF reader/printer; Copier; Computer terminal
Audiences: University/College faculty and students; General public for a fee; Researchers
Services: Online search services

(057) UNIVERSITY OF CALIFORNIA - LOS ANGELES

Education and Psychology Library
 390 Powell
 Los Angeles, CA 90024-1515
 PHONE: 213/825-1435

Contact: Reference Librarian
Resources: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier; CDROM workstation
Audiences: University/College faculty and students; General public
Services: Online search services; Library services; PC reproduction

(058) UNIVERSITY OF SOUTHERN CALIFORNIA

Education Library
 University Park
 Los Angeles, CA 90089
 PHONE: 213/743-6249

Director: Mae Furbeyer
Contact: Linda Weber
Resources: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; Microcomputer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-9:00 p.m., F 9:00 a.m.-5:00 p.m., Sa 9:00 a.m.-5:00 p.m., Su 1:00 p.m.-5:00 p.m. (PST).
Audiences: University/College faculty and students
Services: Online search services; Library services

(059) UNIVERSITY OF SOUTHERN CALIFORNIA

Health Sciences Campus
 Norris Medical Library
 2033 Zonal Avenue
 Los Angeles, CA 90033
 PHONE: 213/224-7400 FAX: 213/221-1235

Director: Nelson Gilman
Contact: Bill Clintworth, Reference Librarian
Resources: Thesaurus (11th, 1987); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Computer terminal
Audiences: University/College faculty and students; Health care professionals
Services: Online search services; Library services; Interlibrary loan

(060) PEPPERDINE UNIVERSITY

Payson Library
 24255 Pacific Coast Highway
 Malibu, CA 90265
 PHONE: 213/456-4238

Director: Joseph McDonald
Contact: Reference Department; Virginia Randolph, Public Services
Resources: RIE (1966-); CJE (1970-); Thesaurus (11th; 1987); Microfiche (1966-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Computer terminal; IBM PC
Access: Hours: M-Th 7:30 a.m.-12 M, F 7:30 a.m.-9:00 p.m., Sa 10:00 a.m.-5:00 p.m., Su 12 N-12 M (PST).
Audiences: University/College faculty and students; General public
Services: Speaker bureaus, expert banks; Training, seminars, workshops; Bibliographic instruction; Analysis of search results; Interlibrary loan

(061) ST. MARY'S COLLEGE OF CALIFORNIA

P.O. Box 4290
 Moraga, CA 94575
 PHONE: 415/631-4229 FAX: 415/378-1847

Director: Stephanie Bangert
Contact: Patty Wade, Information Service Librarian
Resources: RIE (1984-); Thesaurus (11th, 1987); Microfiche (1986-); CDROM: DIALOG OnDisc; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-11:45 p.m., F 8:00 a.m.-5:00 p.m., Sa 10:00 a.m.-7:00 p.m., Su 10:00 a.m.-11:45 p.m. (PST). Online search fee for non-students.
Audiences: University/College faculty and students; General public
Services: Meetings, conferences; Training, seminars, workshops; Bibliographic instruction; Information dissemination; Online search services; Audiovisual; PC reproduction; Document delivery; Interlibrary loan; Search strategy consultation; Educational documents index

CALIFORNIA

Directory of ERIC Information Service Providers

(062) CALIFORNIA STATE UNIVERSITY - NORTHRIDGE

Oviatt Library
18111 Nordhoff Boulevard
Northridge, CA 91330
PHONE: 818/885-2287

Contact: Ann Waggoner, Chair, Public Services
Department; Lisle Imbach, Microform
Librarian
Resources: RIE (1966-); CJJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM: DIALOG
OnDisc; Online database: DIALOG
Equipment: MF reader; MF reader/printer
Audiences: University/College faculty and students;
Area residents
Services: Library services; Search services for
university; community only

(063) CHATMAN COLLEGE LIBRARY

333 North Glassell Street
Orange, CA 92666
PHONE: 714/997-6738 FAX: 714/532-6048

Director: Mary Sellen
Contact: Lana Wong, Head of Reference;
Martha Beck
Resources: Thesaurus (11th, 1987); Microfiche (1983-);
CDROM: SilverPlatter; Online database:
DIALOG, BRS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier,
Microcomputer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-12:00 M,
F 8:00 a.m.-6:00 p.m., Sa 10:00 a.m.-
5:00 p.m., Su 12:00 N-10:00 p.m. (PST).
Additional telephone number:
714/997-6754 (Martha Beck).
Audiences: University/College faculty and students;
General public
Services: ERIC online searches; CDROM; ERIC
publications; Training, seminars,
workshops; Online search training;
Bibliographic instruction; Information
dissemination; Library services;
PC reproduction; Search services for
College personnel only; Search strategy
consultation

(064) CALIFORNIA STATE POLYTECHNIC UNIVERSITY AT POMONA

Library
3901 West Temple Avenue
Pomona, CA 91768
PHONE: 714/869-3076

Director: Mr. Harold Schliefer
Contact: Curt Twicheil
Resources: RIE (1966-); CJJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM:
SilverPlatter
Equipment: MF reader; MF reader/printer
Access: Hours: M-Th 7:30 a.m.-11:00 p.m.,
F 7:30 a.m.-6:00 p.m., Sa 9:00 a.m.-
5:00 p.m., Su 12:00 N-9:00 p.m. (PST). No
parking fee on Sunday.
Audiences: University/College faculty and students;
General public
Services: PC reproduction

(065) THE SMERC LIBRARY (SMERC)

San Mateo County Office of Education
333 Main Street
Redwood City, CA 94063
PHONE: 415/363-5470

Director: Karol Thomas
Contact: Mary Moray, Coordinator of Reference
Services
Resources: RIE (1966-); CJJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM: DIALOG
OnDisc; Online database: DIALOG;
ERICTOOLS; Clearinghouse publications;
ERIC Answer Van
Equipment: MF reader; MF reader/printer;
MF duplicator; Copier; Microcomputer;
Computer terminal; CDROM workstations
Access: Hours: M-F 8:00 a.m.-5:00 p.m. (PST).
Additional telephone numbers:
415/363-5450 (Reference); 415/363-5466
(Director).
Audiences: Local school district personnel
Services: Online search services; PC reproduction;
MF duplication; Analysis of search results

(066) LOMA LINDA UNIVERSITY

La Sierra Campus
Library, Periodicals Department
4700 Pierce Street
Riverside, CA 92515
PHONE: 714/785-2396

Contact: Kathleen Dunn, Chairman Public Services;
Ineida Christianson, Periodicals
Resources: RIE (1966-); CJJE (1969-); Thesaurus (10th,
1984); Microfiche (8/1981-); CDROM:
SilverPlatter; Online database: DIALOG,
BRS
Equipment: MF reader; MF reader/printer
Access: Hours: M-Th 8:00 a.m.-10:00 p.m.,
F 8:00 a.m.-1:00 p.m., Su 1:00 p.m.-
10:00 p.m. (PST). Closed Saturday.
Audiences: University/College faculty and students;
Area residents
Services: Online search services; Library services;
PC reproduction

(067) UNIVERSITY OF CALIFORNIA AT RIVERSIDE

Thomas Rivera Library
P.O. Box 5900
Riverside, CA 92517
PHONE: 714/787-4392

Director: James Thompson
Contact: Peter Bliss, Education Services Librarian
Resources: RIE (1966-); CJJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM:
SilverPlatter; Online database: DIALOG,
BRS
Equipment: MF reader; MF reader/printer;
MF duplicator; Copier; Microcomputer
Audiences: University/College community
Services: PC reproduction, MF duplication; Search
services for university community only

Directory of ERIC Information Service Providers

(068) SONOMA STATE UNIVERSITY (SSU)

Salazar Library
1801 East Cotati Avenue
Rohnert Park, CA 94928
PHONE: 707/664-2357 FAX: 707/664-2505
E-MAIL: BITNET 1AALD @ CALSTATE

Director: Susan Harris
Contact: Barbara Blebush, Reference Librarian
Resources: RIE (1966-); CJE (1984-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Computer terminal; IBM printer
Access: Hours: M-Th 8:00 a.m.-10:00 p.m., F 8:00 a.m.-5:30 p.m., Sa 9:00 a.m.-5:00 p.m., Su 1:00 p.m.-6:00 p.m. (PST).
Audiences: University/College faculty and students; State education community; General public
Services: Online search services; Library services; PC reproduction

(069) CALIFORNIA STATE LIBRARY

Government Publications Section
P.O. Box 942837
914 Capitol Mall
Sacramento, CA 94237-0001
PHONE: 916/322-4572 FAX: 916/324-8120
E-MAIL: OnTyme

Director: Thomas K. Anderson, Head, Government Publications
Resources: RIE (1966-); CJE (1969-); Microfiche (1966-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; MF duplicator; Microcomputer; Computer terminal
Access: Hours: M-F 8:00 a.m.-5:00 p.m. (PST).
Audiences: Policymakers; State education community; State government personnel; Library personnel; State residents
Services: Library services; MF duplication; Interlibrary loan

(070) CALIFORNIA STATE UNIVERSITY AT SACRAMENTO

Education/Technology Reference Department-Library
2000 Jed Smith Drive
Sacramento, CA 95819
PHONE: 916/278-6440

Director: Charles Martell, University Librarian and Dean
Contact: Marilyn A. Merritt, Department Chair; Rosalyn Van Auker, Education Librarian
Resources: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-, except for AIM/ARM); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier
Access: Hours: M-F 8:00 a.m.-9:00 p.m., Sa-Su 1:00 p.m.-4:30 p.m. (PST). Online searches performed on a cost-recovery basis. No online searches performed for the general public. Additional telephone number: 916/278-7999 (Department Chair).
Audiences: General public
Services: Online search services; Library services; PC reproduction; MF duplication

(071) CALIFORNIA STATE UNIVERSITY - SAN BERNARDINO (CSUSB)

Pfau Library
Curriculum Library
5500 University Parkway
San Bernardino, CA 92407
PHONE: 714/880-5092

Director: Dr. William Aguilar, University Librarian
Contact: Alice Perez, Head, Curriculum Library
Resources: RIE (1966-); CJE (1971-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: OCLC; Online database DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer
Access: Hours: M-Th 8:00 a.m.-11:00 p.m., F 8:00 a.m.-5:00 p.m., Sa 9:00 a.m.-5:00 p.m., Su 1:00 p.m.-11:00 p.m. (PST). Online searches for a fee. Additional telephone number: 714/880-5107 (Curriculum Library).
Audiences: University/College faculty and students; General public
Services: Bibliographic instruction, Technical assistance; Information dissemination; Online search services; Library services; Audiovisual; PC reproduction; Analysis of search results; Interlibrary loan; Search strategy consultation

(072) SAN DIEGO COUNTY OFFICE OF EDUCATION

Professional Information and Resource Center
6401 Linda Vista Road
San Diego, CA 92111
PHONE: 619/292-3556

Director: P. Marvin Barbula
Contact: Dorothy Smith Collins, Coordinator
Resources: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-, Best of ERIC); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader/printer; Copier
Access: Hours: M-Th 8:00 a.m.-9:00 p.m.; F 8:00 a.m.-5:00 p.m. (PST).
Audiences: Personnel
Services: Online search services; Library Services; PC reproduction

(073) SAN DIEGO STATE UNIVERSITY

University Library
5300 Campanile
San Diego, CA 92182-0511
PHONE: 619/594-6724

Director: Dawn L. Bosseay
Contact: Carole Wilson; Stephen D. Fitt, Head, Special Resources Division
Resources: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal; CDROM Network
Access: Hours: M-Th 7:30 a.m.-11:00 p.m., F 7:30 a.m.-5:00 p.m., Sa 10:00 a.m.-5:00 p.m., Su 12:00 N-10:00 p.m. (PST). Additional telephone number: 619/594-2, 22 (Special Resources Division).

CALIFORNIA

Directory of ERIC Information Service Providers

(073) SAN DIEGO STATE UNIVERSITY (cont.)

Audiences: University/College faculty and students;
Local residents
Services: Online search services; Library services;
PC reproduction; MF duplication

(074) UNIVERSITY OF SAN DIEGO (CDU)

Helen K. and James S. Cooley Library
6001 Linda Vista Road
San Diego, CA 92110
PHONE: 619/260-4826

Director: Edward Starkey, University Librarian
Contact: Devin Milner, Head of Reference;
Janet Murphy, Associate University Librarian
Resources: RIE (1967); CIJE (1976-); Thesaurus (10th, 1984); Microfiche (1983); Online database: DIALOG; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Additional telephone number: 619/260-4765 (Reference Department).
Audiences: University/College faculty and students; University/College alumni
Services: Online search services; Library services; PC reproduction

(075) FAR WEST LABORATORY FOR EDUCATIONAL RESEARCH AND DEVELOPMENT

1855 Folsom Street
San Francisco, CA 94103
PHONE: 415/565-3000

Contact: Reference Librarian
Resources: RIE (1978-); CIJE (1971-); Thesaurus (11th, 1987); Microfiche (1966-); ERIC TOOLS
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Audiences: Personnel; Other
Services: Online search services; MF duplication

(076) UNITED STATES DEPARTMENT OF EDUCATION

50 United Nations Plaza Room 221
San Francisco, CA 94102
PHONE: 415/556-4920

(077) UNIVERSITY OF CALIFORNIA - SAN FRANCISCO

Library, S257
513 Parnassus
San Francisco, CA 94143
PHONE: 415/476-2334

Director: David Bishop, University Librarian
Contact: Richard Copper, Reference Librarian;
Elizabeth Bell
Resources: RIE (1967-); CIJE (1969, semiannual cumulations only); Thesaurus (11th, 1987); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer
Access: Hours: M-Th 8:00 a.m.-11:50 p.m., F 8:00 a.m.-10:50 p.m., Sa 8:00 a.m.-4:50 p.m., Su 12:00 N-11:50 p.m. (PST)
Audiences: University/College faculty and students; General public
Services: Bibliographic instruction; Technical assistance; Interlibrary loan; Search strategy consultation

(078) UNIVERSITY OF SAN FRANCISCO

Gleeson Library
Ignatian Heights
2130 Fulton Street
San Francisco, CA 94117-1080
PHONE: 415/666-2039

Contact: Ivan L. Hudson, Head, Reference Department; Reference Librarians; Periodicals Staff
Resources: RIE (1966-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1968-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer, Computer terminal
Audiences: University/College faculty and students; University/College alumni; University/College community
Services: Online search services; Library services; PC reproduction

(079) SAN FRANCISCO STATE UNIVERSITY

Library
Periodicals and Microforms
1630 Holloway Avenue
San Francisco, CA 94132
PHONE: 415/469-1128

Contact: David Waldron
Resources: Microfiche (1966-)
Equipment: MF reader; MF reader/printer
Services: PC reproduction; MF duplication

(080) SAN JOSE STATE UNIVERSITY

Clark Library
One Washington Square
San Jose, CA 95192-0028
PHONE: 408/924-2720

Director: Dr. Ruth Hafter, Library Director
Contact: Rosemary Thorne, Reference Department Head; Jeff Paul, Media Services
Resources: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1960-); CDROM: SilverPlatter; Online database: DIALOG, BRS; ERIC TOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-10:00 p.m., F 8:00 a.m.-5:00 p.m., Sa 10:00 a.m.-5:00 p.m., Su 12:00 N-8:00 p.m. (PST). Summer and holiday hours may vary. Fee for students and faculty. Additional telephone number: 408/924-2700 (Director).
Audiences: University/College faculty and students; General public
Services: Online search services; Library services; PC reproduction; MF duplication

Directory of ERIC Information Service Providers

**(081) CALIFORNIA POLYTECHNIC STATE UNIVERSITY -
SAN LUIS OBISPO**

Kennedy Library
San Luis Obispo, CA 93407
PHONE: 805/756-2344 E-MAIL: OCLC

Director: David B. Walch
Contact: Ilene F. Rockman, Coordinator, LRC
Reference and Education Librarian;
Paul T. Adalian
Resources: RIE (1966-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM:
SilverPlatter; Online database: DIALOG,
BRS; ERICTOOLS; Clearinghouse
newsletters; ERIC Answer Van
Equipment: MF reader; MF reader/printer; Copier
Access: Hours: M-Th 7:30 a.m.-11:00 p.m.,
Sa 12:00 N-5:00 p.m., Su 1:00 p.m.-
11:00 p.m. (PST) (unless intermission or
holiday). Walk-ins welcome. Fee for online
searches. Additional telephone number:
805/756-2273 (LRC Reference and
Education).
Audiences: General public
Services: Online search services; PC reproduction

(082) SAN DIEGO STATE UNIVERSITY

North County Campus Library
800 West Los Vallecitos Blvd
San Marcos, CA 92069-1477
PHONE: 619/471-3515 FAX: 619/471-6494

Director: Bonnie Biggs, Coordinator of Library
Services
Contact: Jackie Borin, Reference Librarian
Resources: RIE (1972-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1975-); Online database:
DIALOG OnDisc; ERICTOOLS;
Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal
Access: Hours: M-Th 9:00 a.m.-9:00 p.m.,
F-Sa 9:00 a.m.-5:00 p.m. (PST). Closed
Sunday. Additional telephone number:
619/471-3575 (Reference Librarian).
Audiences: University/College faculty and students;
University/College Administrators/Directors;
Local education community; Friends of the
library; General public for a fee;
Services: Online search training; Bibliographic
instruction; Online search services; Library
services; PC reproduction; Document
delivery; Interlibrary loan

**(083) OFFICE OF COUNTY SUPERINTENDENT OF
SCHOOLS**

Library and Resource Center Services
P.O. Box 6307
4400 Cathedral Oaks Road
Santa Barbara, CA 93160
PHONE: 805/964-4711 FAX: 805/683-4778

Director: Bettie Day
Contact: Irma Rivera-Carlisle
Extension: 247
Resources: RIE (1979-); CJE (1979-); Thesaurus (11th,
1987)
Equipment: Copier; Microcomputer; Computer terminal
Access: Hours: M-F 8:00 a.m.-5:00 p.m. (PST).
Audiences: Personnel; Local school district personnel,
Local board of education
Services: Online search services; Library services

**(084) UNIVERSITY OF CALIFORNIA AT SANTA
BARBARA**

Library
Santa Barbara, CA 93106
PHONE: 805/961-2477 FAX: 805/961-4676

Director: Joseph Joisse
Contact: Sylvain Gronquist, Assistant Librarian
Extension: 3060
Resources: RIE (1968-); CJE (1973-); Microfiche
(1968-); CDROM: DIALOG OnDisc; Online
database: DIALOG;
Equipment: MF reader; MF reader/printer
Access: Hours same as Main Library and vary with
the school year.
Audiences: University/College community; General
public
Services: Bibliographic instruction; Search services
for university community only; Document
delivery; Interlibrary loan

(085) UNIVERSITY OF CALIFORNIA - SANTA CRUZ

McHenry Library
Reference Office
Santa Cruz, CA 95064
PHONE: 408/459-4974

Contact: Al Eickhoff, Reference Librarian
Resources: RIE (1966-); CJE (1969-); Thesaurus (11th,
1987); CDROM: SilverPlatter; Online
database: DIALOG
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal
Audiences: University/College faculty and students;
Teachers/Professors; General public
Services: Online search services; Library services

(086) STANFORD UNIVERSITY

Cubberley Education Library
Stanford, CA 94305
PHONE: 415/723-2121

Director: Barbara Celone, Head Librarian
Contact: J. Anita McKinley, Assistant Head Librarian
Resources: RIE (1966-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); Online database
DIALOG
Equipment: MF reader; MF reader/printer; Copier
Audiences: University/College community
Services: Search services for university community
only

(087) STANFORD UNIVERSITY

Cecil H. Green Library
Serials Department
Stanford, CA 94305-6004
PHONE: 415/723-9108

(088) UNIVERSITY OF THE PACIFIC

Library
Stockton, CA 95211
PHONE: 209/946-2433 FAX: 209/946-2810

Director: Thomas W. Leonhardt, Dean
Contact: Karen Snure, Database Coordinator;
Nancy Mangum, Head of Reference
Resources: RIE (1966-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM:
SilverPlatter; Online database: DIALOG,
BRS

CALIFORNIA

Directory of ERIC Information Service Providers

(088) UNIVERSITY OF THE PACIFIC (cont.)

Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal; CDROM player
Access: Hours: M-Th 8:00 a.m.-8:00 p.m., Sa 10:00 a.m.-10:00 p.m., Su 11:00 a.m.-11:00 p.m. (PST). Additional telephone number: 209/946-2029 (Database Coordinator).
Audiences: University/College faculty and students; Local education community; Area residents
Services: Online search services; Library services; PC reproduction

(089) CALIFORNIA LUTHERAN COLLEGE

Pearson Library
 60 Olsen Road
 Thousand Oaks, CA 91359
 PHONE: 805/493-3250 FAX: 805/493-3513

Director: Kenneth E. Pfeuager
Contact: Peter Mickelson, Head of Reader Services
Collection: RIE (1966-); CJE (1980-); Thesaurus (11th, 1987); Microfiche (1983-); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer
Access: Hours: M-Th 8:00 a.m.-10:00 p.m., F 8:00 a.m.-6:00 p.m., Sa 12:00 N-6:00 p.m., Su 1:00 a.m.-10:00 p.m. (PST). Walk-ins welcome. Appointment required for online searches.
Audiences: University/College faculty and students; Local education community; Area residents; Local education agencies; Local school district personnel
Services: Online search services; PC reproduction; MF duplication

(090) CALIFORNIA STATE UNIVERSITY - STANISLAUS

Library
 801 West Monte Vista Avenue
 Turlock, CA 95380
 PHONE: 209/667-3233

Director: John Amrhein
Contact: Paula J. Crawford
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG
Equipment: MF reader; MF reader/printer
Access: Hours: M-Th 7:30 a.m.-11:00 p.m., F 7:30 a.m.-5:00 p.m., Sa 9:00 a.m.-5:00 p.m., Su 1:00 a.m.-9:00 p.m. (PST).
Audiences: University/College faculty and students; General public
Services: Bibliographic instruction; Online search services; Interlibrary loan; Search strategy consultation

(091) WHITTIER COLLEGE

Wardman Library
 7031 Founders Hill Road
 Whittier, CA 90608
 PHONE: 213/693-0771

Director: Dr. Philip O'Brien
Contact: Ann Topjon, Reference Librarian
Extension: 247
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-1973); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Computer terminal
Audiences: University/College faculty and students; Area residents
Services: Online search services; Library services; PC reproduction

Directory of ERIC Information Service Providers

(092) SOUTHEAST METROPOLITAN BOARD OF COOPERATIVE SERVICES (SEMBCS)

Professional Information Center
5100 South Picadilly Road
Aurora, CO 80015
PHONE: 303/699-0408 E-MAIL: Easylink

Director: Debra Byrne, Media Services Director
Contact: Gina Woods, Manager
Collection: RIE (1970-); CIJE (1969-); Thesaurus (11th, 1987); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-F 7:00 a.m.-4:30 p.m. (MST).
Audiences: Local school district personnel; Personnel
Services: Online search services; PC reproduction

(093) UNIVERSITY OF COLORADO (CBRS)

Computer Based Reference Service
Norlin Library, Campus #184
Boulder, CO 80309
PHONE: 303/492-7521

Contact: Ellen Robertson, CBRS Coordinator
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS, BRS After Dark, Knowledge Index; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal; CDROM Player
Audiences: University/College faculty and students; State residents; General public
Services: Online search services; Library services; PC reproduction; MF duplication

(094) UNIVERSITY OF COLORADO - BOULDER

University Libraries
Campus Box 184
Boulder, CO 80309
PHONE: 303/492-6930 FAX: 303/492-8775
E-MAIL: BITNET, INTERNET

Contact: Susan Arthur, Acting Head, Central Reference; David F. Kohl, AV/Microforms Department
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-F 8:00 a.m.-10:00 p.m., Sa 9:00 a.m.-5:00 p.m., Su 1:00 p.m.-10:00 p.m. (MST). Walk-ins welcome. CDROM access free. Online access fee-based. Additional telephone number: 303/492-3901 (Acting Head, Central Reference).
Audiences: University/College faculty and students; State residents
Services: Online search services; Library services; PC reproduction; MF duplication

(095) UNIVERSITY OF COLORADO SPRINGS

Library
Austin Bluffs
P.O. Box 7150
Colorado Springs, CO 80933
PHONE: 303/593-3295

Contact: Christina Martinez, Head of User Services
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1979-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Services: Online search services; Library services; PC reproduction

(096) AURARIA LIBRARY

11th Street at Lawrence
Denver, CO 80204
PHONE: 303/556-2835 E-MAIL: OnTyme II, CARLAUR

Director: Patricia Breivik
Contact: Marilyn Mitchell, Assistant Director for Collection and Automation Services
Collection: RIE (1975-); CIJE (1970-); Thesaurus (11th, 1987); Microfiche (1967-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 7:30 a.m.-10:00 p.m., F 7:30 a.m.-8:00 p.m., Sa 8:00 a.m.-5:00 p.m., Su 12:00 N-8:00 p.m. (MST).
Audiences: University/College faculty and students; General public
Services: Online search services; Library services; PC reproduction

(097) BIBLIOGRAPHICAL CENTER FOR RESEARCH

1777 South Bellaire, Room 425
Denver, CO 80222
PHONE: 303/691-0500

Director: Dave Brunell
Contact: Librarian
Collection: Thesaurus (11th, 1987); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; Computer terminal
Access: Hours: M-F 8:00 a.m.-5:00 p.m. (MST).
Audiences: Librarians
Services: Online search training; Online search services

(098) COLORADO DEPARTMENT OF EDUCATION RESOURCE CENTER

201 East Colfax Avenue, Room 106
Denver, CO 80203
PHONE: 303/866-6617 FAX: 303/830-0793
E-MAIL: Local

Director: Christine Hamilton-Pennell, Resource Center Manager
Contact: Barbara Dey, Library Assistant
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG, OnDisc; Online database: DIALOG, Wilsonline; Clearinghouse publications

Directory of ERIC Information Service Providers

(098) COLORADO DEPARTMENT OF EDUCATION
RESOURCE CENTER (cont.)

Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal; FAX machine, CDROM player
Access: Hours: M-F 8:00 a.m.-5:00 p.m. (MST). Materials may be used inhouse or checked out by Department staff. Additional telephone number: 303/866-6618.
Audiences: State Board of Education; State education agencies; Elementary Administrators/Directors/Principals; Secondary Administrators/Directors/Principals; State librarians
Services: Document delivery; Interlibrary loan; Search services for state agencies only

(099) UNIVERSITY OF DENVER

Penrose Library
2150 East Evans Avenue
Denver, CO 80202
PHONE: 303/871-2422

E-MAIL: Ontymell:
830-9300

Contact: Sallye Smith, Reference Librarian
Collection: RIE (1966-); CJE (1969); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG, BRS After Dark
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Audiences: University/College faculty and students; University/College alumni; Area residents
Services: Online search services; PC reproduction

(100) COLORADO STATE UNIVERSITY

Library
Documents Department
Fort Collins, CO 80523
PHONE: 303/491-1881

E-MAIL: RLG Mail System

Contact: Fred C. Smidt, Head, Documents Department; Judy Burns, Social Science/Humanities Librarian
Collection: RIE (1966-); CJE (1969); Thesaurus (10th, 1984); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Audiences: University/College faculty and students; State residents
Services: Online search services; Library services; PC reproduction; MF duplication

(101) JEFFERSON COUNTY PUBLIC SCHOOLS (PLMC)

Professional Library Media Center
1829 Denver West Drive
Golden, CO 80401
PHONE: 303/273-6550

FAX: 303/273-6749

Director: Roberta Ponis
Contact: Alicia Sabatine, Information Specialist
Collection: Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG

(101) JEFFERSON COUNTY PUBLIC SCHOOLS (PLMC)
(cont.)

Equipment: MF reader; MF reader/printer; Microcomputer
Access: Hours: M-Th 7:30 a.m.-7:00 p.m., F 7:30 a.m.-4:30 p.m. (MST).
Audiences: Local Board of Education; Local school district personnel; Administrators/Directors/Principals; Elementary school teachers; Elementary school librarians; Elementary school student's parents; Secondary school teachers; Secondary school librarians; Secondary school student's parents; Counselors/Social workers; Local residents; General public with restrictions
Services: ERIC online searches; Online search services; MF duplication; Interlibrary loan

(102) JOHN U. TOMLINSON LIBRARY

Mesa State College
P.O. Box 2647
Grand Junction, CO 81502
PHONE: 303/248-1244

E-MAIL: MARMOT

Director: Dr. Charles Herdrickson
Contact: Barbara Borst, Periodicals Librarian; Elizabeth Brodak
Collection: RIE (1967-); CJE (1969); Thesaurus (11th, 1987); Microfiche (1977-); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Microcomputer
Access: Hours: M-Th 7:45 a.m.-10:30 p.m., F 7:45 a.m.-5:00 p.m., Sa 10:00 a.m.-5:00 p.m., Su 3:00 p.m.-10:30 p.m. (MST). Additional telephone number: 303/248-1844 (Periodicals Librarian).
Audiences: University/College faculty and students; Teachers/Professors; General public
Services: Information dissemination; Online search services; Library services; Audiovisual; MF blowback; Search services for university community only; Document delivery; Interlibrary loan

(103) UNIVERSITY OF NORTHERN COLORADO

Michener Library
Reference Services
Greeley, CO 80639
PHONE: 303/351-2562

Contact: Lee Weston, Search Services
Collection: RIE (1966-); CJE (1969); Thesaurus (10th, 1984); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS, Wilsonline; ERICTOOLS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier
Audiences: University/College faculty and students; Area residents
Services: Online search services; Library services; PC reproduction; MF duplication

Directory of ERIC Information Service Providers

(104) WESTERN STATE COLLEGE OF COLORADO

Leslie J. Savage Library
Gunnison, CO 81230
PHONE: 303/943-2053

Director: Patrick Muckleroy, Interim Director of
Library Services
Contact: Nate Lund
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1968-); CDROM:
SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; MF
duplicator; Copier; Microcomputer;
Computer terminal
Audiences: University/College faculty and students;
State residents
Services: Online search services; Library services;
PC reproduction; MF duplication

CONNECTICUT

Directory of ERIC Information Service Providers

(105) UNIVERSITY OF BRIDGEPORT

Magnus Wahlstrom Library
126 Park Avenue
Bridgeport, CT 06601
PHONE: 203/576-4752

Director: Judith Lin Hunt, University Librarian
Contact: Carmela Tino, Periodicals Librarian;
Carol M. Harker, Bibliographic Searches
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); Online database:
DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer
Access: Hour . M-Th 8:30 a.m.-9:00 p.m.,
F 8:30 a.m.-5:00 p.m., Sa 12:00 N-
5:00 p.m., Su 1:00 p.m.-9:00 p.m. (EST).
Additional contact: Eric Johnson, Reference
Service.
Audiences: General public
Services: Online search services; Library services;
PC reproduction

(106) WESTERN CONNECTICUT STATE UNIVERSITY

Ruth A. Haas Library
181 White Street
Danbury, CT 06810
PHONE: 203/797-4052

Director: Katherine Sholtz
Contact: Vijay Nair, Reference Coordinator
Collection: RIE (1966-); CIJE (1969); Thesaurus (11th,
1987); Microfiche (1966-); CDROM:
SilverPlatter; Online database: DIALOG,
BRS
Equipment: MF reader; MF reader/printer
Access: Hours: M-Th 8:00 a.m.-12 M, F 8:00 a.m.-
4:00 p.m., Sa 10:00 a.m.-4:00 p.m.,
Su 1:00 p.m.-9:00 p.m. (EST).
Audiences: University/College faculty and students;
General public
Services: PC reproduction

(107) CENTRAL CONNECTICUT STATE UNIVERSITY

Elihu Burritt Library
Wells Street
New Britain, CT 06050
PHONE: 203/827-7649

FAX: 203/827-7961

Director: Jeanne Sohn
Contact: Emily Chasse, Head, Online Searching;
Joan Packer, Head Reference Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM: DIALOG
OnDisc; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal
Access: Hours: M-F 9:00 a.m.-5:00 p.m. (EST).
Negotiation preferred for online search
requests.
Audiences: University/College community; General
public for a fee
Services: Online search services; Library services;
PC reproduction

(108) NEW CANAAN LIBRARY

New Canaan, CT 06840
PHONE: 203/966-1985

FAX: 203/972-0760

Director: Louise Blalock
Contact: Barbara Rosett, Assistant
Collection: Thesaurus (11th, 1987); Online database:
DIALOG
Equipment: Microcomputer; Computer terminal
Access: Hours: M-Th 10:00 a.m.-8:00 p.m.,
F-Sa 10:00 a.m.-5:00 p.m.,
Su 1:00 p.m.-5:00 p.m. (EST).
Audiences: Area residents; General public
Services: ERIC online searches; Library services

(109) SOUTHERN CONNECTICUT STATE UNIVERSITY

Hilton C. Buley Library
501 Crescent Street
New Haven, CT 06515
PHONE: 203/397-4500

Director: Kenneth Walter
Contact: Frances Hughes, Microforms Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM:
SilverPlatter; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier
Access: Hours: M-Th 8:00 a.m.-11:00 p.m.,
F 8:00 a.m.-5:00 p.m., Sa 9:00 a.m.-
5:00 p.m., Su 1:00 p.m.-9:00 p.m. (EST).
Audiences: General public
Services: Library services; PC reproduction

(110) UNIVERSITY OF CONNECTICUT

Homar Babbidge Library
Research and Information Services Department
Fairfield Road, U5 Room 5R
Storrs, CT 06268
PHONE: 203/486-2513

FAX: 203/486-3593

Contact: David Lewis
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th,
1984); Microfiche (1968-); Online database:
DIALOG, BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer;
MF duplicator; Copier; Microcomputer;
Computer terminal
Audiences: University/College faculty and students;
University/College community; State
education community; State residents
Services: Online search services; Library services;
PC reproduction; MF duplication

(111) NERAC, INC.

One Technology Drive
Tolland, CT 06084
PHONE: 203/872-7000

FAX: 203/875-1749

Director: Dr. Daniel U. Wilde
Contact: Nan R. Cooper, Manager, Communications
Audiences: General public
Services: Technical assistance; Information
dissemination; Library services; Document
delivery

Directory of ERIC Information Service Providers

(112) UNIVERSITY OF HARTFORD

William Mortensen Library
200 Bloomfield Avenue
West Hartford, CT 06117
PHONE: 203/243-4265

Director: John H. McGavern
Contact: Anne Maio
Collection: Microfiche (1980-); CDROM: DIALOG
OnDisc; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier;
Computer terminal
Access: Hours: M-F 8:00 a.m.-12:00 M,
Sa 10:00 a.m.-12:00 M; Su 12:00 N-
12:00 M (EST). Walk-ins welcome.
Audiences: University/College faculty and students;
Area faculty and students;
Administrators/Directors/Principals;
Counselors/Social workers; University/
College alumni; University/College
community; University/College consortium
members; Practitioners; Teachers/
professors; Librarians; Library consortium
members; Library community; Researchers;
Secondary school students; Area residents;
Parents; General public with restrictions
Services: ERIC online searches; Online search
training; Bibliographic instruction;
Interlibrary loan; Search strategy
consultation; Educational documents index;
Educational documents abstracts

(113) EASTERN CONNECTICUT STATE UNIVERSITY

J. Eugene Smith Library
North Campus
High Street
Willimantic, CT 06226
PHONE: 203/456-5424

Director: Oliver R. Hayes
Contact: Kenneth Moorehead, Nicholas Weichman,
Reference Librarians
Collection: RIE (1966-); CJE (1976-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM: DIALOG
OnDisc; Online database: DIALOG
Equipment: MF reader; MF reader/printer
Access: Hours: M-Th 9:00 a.m.-11:00 p.m.,
F 9:00 a.m.-5:00 p.m., Sa 1:00 p.m.-
5:00 p.m., Su 2:00 p.m.-10:00 p.m. (EST).
Audiences: University/College faculty and students;
State education community; State
residents; Area business personnel
Services: Online search services; Library services;
PC reproduction

DELAWARE**Directory of ERIC Information Service Providers****(114) DELAWARE DEPARTMENT OF PUBLIC INSTRUCTION (DPI/IC)**

Library Information Center
Townsend Building, Second Floor
P.O. Box 1402
Dover, DE 19903
PHONE: 302/736-4692 FAX: 302/736-3092
E-MAIL: Thru Computer Services (address: R. Krueger)

Director: Richard L. Krueger, Library Specialist
Contact: Toni Dapson, Secretary
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG
Equipment: MF reader; MF reader/printer
Access: Hours: M-F 9:00 a.m.-12:00 N, 1:00 a.m.-4:30 p.m. (EST). Closed 12:00 N-1:00 p.m. for lunch. Walk-ins welcome. FAX number is for in-state use only. Negotiation for online searches preferred but not required. School district subscription to support cost of service.
Audiences: University/College faculty and students; Local school district personnel
Services: PC reproduction; MF duplication

(116) UNIVERSITY OF DELAWARE

Library, Serials Department
Newark, DE 19711
PHONE: 302/451-8408

Director: Susan Brynteson
Contact: Reference Department
Extension: 2432
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer
Access: Hours: M-Th 8:00 a.m.-12:30 M, F 8:00 a.m.-8:00 p.m., Sa 9:30 a.m.-8:00 p.m., Su 11:00 a.m.-12 M (EST).
Audiences: University/College faculty and students; General public
Services: PC reproduction; MF duplication

(115) DELAWARE STATE COLLEGE

William C. Jason Library-Learning Center
1200 North DuPont Highway
Dover, DE 19901
PHONE: 302/736-5111

Director: Dr. Richard Bradbery
Contact: Luis R. Ramos, Bibliographic Instruction Librarian; Rebecca Batson, DIALOG searcher
Collection: RIE (1968-); Thesaurus (11th, 1987); Microfiche (1966-1967; 1977-); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Access: Additional telephone number: 302/736-3569 (Bibliographic Instruction Librarian).
Audiences: Administrators/Directors/Principals; University/College faculty; Counselors/Social workers; Education agencies; School districts; Health care professionals; Subscribers; General public
Services: ERIC microfiche via Interlibrary loan; Bibliographic instruction; Online search services; Library services; PC reproduction; Interlibrary loan; Educational documents index; Educational documents abstracts

Directory of ERIC Information Service Providers

(117) AMERICAN UNIVERSITY

Library
4400 Massachusetts Avenue, NW
Washington, DC 20016
PHONE: 202/885-3238

Director: Patricia Wand, University Librarian
Contact: Reference Librarians
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG
Equipment: MF reader; MF reader/printer
Audiences: University/College faculty and students; General public
Services: PC reproduction; Search services for university community only

(118) CATHOLIC UNIVERSITY OF AMERICA

Mullen Library
620 Michigan Avenue, NE
Washington, DC 20064
PHONE: 202/635-5070 FAX: 202/635-6101
E-MAIL: BITNET

Director: Adele R. Chwalek
Contact: Harriet Nelson, Reference Division
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer
Access: Hours: M-Th: 8:00 a.m.-11:30 p.m., F 8:00 a.m.-10:00 p.m., Sa 9:00 a.m.-10:00 p.m., Su 12:00 N-11:30 p.m. (EST). Additional telephone number: 202/635-5055 (Director).
Audiences: University/College faculty and students; General public
Services: Online search services; Library services; PC reproduction

(119) DISTRICT OF COLUMBIA PUBLIC SCHOOLS

Research Information Center
403-405 Goding Elementary School
10th and F Streets, NE
Washington, DC 20002
PHONE: 202/724-3680

Director: Erika Robinson
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Computer terminal
Audiences: Local Board of Education; Administrators/Directors/Principals; Teachers/Professors; General public
Services: Online search services; Library services

(120) ERIC CLEARINGHOUSE ON HIGHER EDUCATION (ERIC/HE)

The George Washington University
One Dupont Circle, NW Suite 630
Washington, DC 20036
PHONE: 202/296-2597 FAX: 202/296-8379
E-MAIL: MultiLink

Director: Dr. Jonathan D. Fife
Contact: Zari Mayville

(120) ERIC CLEARINGHOUSE ON HIGHER EDUCATION (ERIC/HE) (cont.)

Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc, SilverPlatter; Online database: DIALOG
Equipment: MF reader; Copier
Access: Hours: M-F 9:00 a.m.-5:00 p.m. (EST).
Audiences: General public
Services: Meetings, conferences; Outreach education services; Speaker bureaus, expert banks; Training, seminars, workshops; Online search services; Library services

(121) ERIC CLEARINGHOUSE ON LANGUAGES AND LINGUISTICS (ERIC/FL)

Center for Applied Linguistics
1118 22nd Street, NW
Washington, DC 20037
PHONE: 202/429-9551 FAX: 202/429-9766
E-MAIL: MultiLink; BITNET

Director: Dr. Charles W. Stansfield
Contact: Jeannie Rennie, Associate Director; Administrative Assistant
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc, SilverPlatter; Online database: DIALOG; ERICTOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier
Access: Hours: M-F 8:00 a.m.-5:00 p.m. (EST). Walk-ins welcome. Additional telephone number: 202/429-9292. Additional FAX number: 202/659-5641.
Audiences: General public
Services: Online search services; PC reproduction

(122) ERIC CLEARINGHOUSE ON TEACHER EDUCATION (ERIC/SP)

American Association of Colleges for Teacher Education
One Dupont Circle, NW Suite 610
Washington, DC 20036
PHONE: 202/293-2450 FAX: 202/457-8095
E-MAIL: MultiLink

Director: Dr. Mary E. Dilworth
Contact: Margaret Mann, Associate Director; User Services Coordinator
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc, OCLC, SilverPlatter; Online database: DIALOG; ERICTOOLS
Equipment: MF reader/printer; Copier; Microcomputer
Access: Hours: M-F 9:00 a.m.-5:00 p.m. (EST). Walk-ins welcome but appointments are preferred. Negotiation required for online search requests.
Audiences: General public
Services: Meetings, conferences; Outreach education services; Training, seminars, workshops; Online search training; Bibliographic instruction; Information dissemination; Online search services; Library services; Publication production/dissemination; Topical packages; PC reproduction; Search strategy consultation; Educational documents index

DISTRICT OF COLUMBIA

Directory of ERIC Information Service Providers

(123) GALLAUDET COLLEGE

Library
800 Florida Avenue, NE
Washington, DC 20002
PHONE: 202/651-5574

Contact: Carolyn Jones
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Computer terminal
Audiences: University/College faculty and students
Services: Online search services; Library services; PC reproduction; MF duplication

(124) THE GEORGE WASHINGTON UNIVERSITY

Gelman Library
2130 H Street, NW
Washington, DC 20052
PHONE: 202/994-6558

Director: Dr. Sharon J. Rogers
Contact: Deborah C. Masters, Department Head, Reference Instruction; Judith Eannasino, Coordinator
Collection: RIE (1975-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS, BRS After Dark, Search Knowledge Index
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Call for seasonal hours. Additional telephone number: 202/994-6049 (Department Head).
Audiences: University/College faculty and students; University/College consortium members
Services: PC reproduction; Search services for university community only

(125) GEORGETOWN UNIVERSITY

Lainger Library
37th and N Streets, NW
Washington, DC 20057
PHONE: 202/687-7452 FAX: 202/687-1215

Contact: Gale Flatness, Head of Reference
Collection: RIE (1966-); Thesaurus (11th, 1987); Microfiche (1973-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; MF duplicator; Copier
Access: Only keep ERIC microfiche for Clearinghouse on Languages and Linguistics. Additional telephone number: 202/687-7595 (Head of Reference).
Audiences: University/College faculty and students
Services: Online search services; Library services; PC reproduction; MF duplication

(126) HOWARD UNIVERSITY

Founders Library
500 Howard Place, NW
Washington, DC 20059
PHONE: 202/636-7252

Contact: Carrie Hackney, Head of Reference, Frances C. Ziegler, Associate Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-);

(126) HOWARD UNIVERSITY (cont.)

CDROM: SilverPlatter; Online database: DIALOG; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier; Computer terminal; CDROM
Access: Additional contact: Arthuree Wright, Reference Librarian.
Audiences: University/College faculty and students; Area faculty and students; University/College consortium members
Services: Online search services; Library services; PC reproduction

(127) LIBRARY OF CONGRESS (CB)

Technical Reports/Science
Adams Building
Washington, DC 20540
PHONE: 202/707-5655

Contact: Don Ray, Librarian; James Stewart, Social Sciences Reading Room
Collection: RIE (1966-); CIJE (1969-); Microfiche (1966-)
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Additional phone numbers: James Stewart 202/707-1605; Sarah Pritchard and Bob Costenbader 202/707-5471 (Microfiche Reading Room); John Feulner and Nancy Koonney 202/707-5655 (Technical Reports).
Audiences: General public
Services: Online search services, Library services; PC reproduction

(128) LIBRARY OF CONGRESS

Microform Reading Room
Thomas Jefferson Building, Room 140
Washington, DC 20540
PHONE: 202/707-5741

Contact: Sarah Pritchard, Head, Microform Reading Room
Collection: RIE (1966-)
Equipment: MF reader; MF reader/printer
Access: Additional telephone number: 202/707-2726.
Audiences: General public, postsecondary age
Services: Online search services, PC reproduction

(129) NATIONAL SCIENCE FOUNDATION

Room 1203-F
1800 G Street, NW
Washington, DC 20550
PHONE: 202/357-9859

(130) U.S. DEPARTMENT OF EDUCATION

Reference Section
555 New Jersey Avenue, NW
Capital Place Building 2, Room 215
Washington, DC 20206
PHONE: 202/357-6221

Director: Judy Stark, Chief, Reference Section
Contact: Joan Trumble, David Tsuneishi, Technical Information Specialists
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); CDROM: DIALOG OnDisc; Online database: DIALOG, BRS, SDC; ERICTOOLS
Equipment: Microcomputer, Computer terminal

Directory of ERIC Information Service Providers

(130) U.S. DEPARTMENT OF EDUCATION (cont.)

Access: CDROM search services.
Audiences: Department of Education personnel;
 General public with restrictions
Services: Online search services; Topical packages;
 Referrals

(131) U.S. DEPARTMENT OF EDUCATION

Educational Research Library
 555 New Jersey Avenue, NW
 Washington, DC 20208
 PHONE: 202/357-6692

Director: Dr. Milbrey Jones, Branch Chief
Contact: JoAnne Cassell, Acquisitions Librarian;
 John Blake, Steve Sniogoski, Reference
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th,
 1987); Microfiche (1966-); ERICTOOLS;
 Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier;
 Microcomputer; Computer terminal
Access: Hours: M-F 9:00 a.m.-4:00 p.m. (EST).
Audiences: Department of Education personnel;
 General public
Services: CDROM; Research; Technical assistance;
 Information dissemination; Library services;
 PC reproduction; Document delivery;
 Interlibrary loan

(132) UNIVERSITY OF THE DISTRICT OF COLUMBIA -
HARVARD STREET CAMPUS

Learning Resources Division, Room 125
 1100 Harvard Street, NW
 Washington, DC 20009
 PHONE: 202/673-7018 FAX: 202/673-2141

Director: Albert Casciero
Contact: Mrs. Melba Broome, Head Librarian
Collection: RIE (1968-); CJE (1978-); Thesaurus (10th,
 1984); Microfiche (1958-); CDROM:
 SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier;
 Microcomputer; CDROM
Audiences: University/College community; General
 public
Services: ERIC training; PC reproduction;
 MF duplication; Interlibrary loan

(133) NATIONAL CLEARINGHOUSE ON BILINGUAL
EDUCATION

1118 22nd Street, NW
 Washington, DC 20037
 PHONE: 202/467-0867 FAX: 202/429-9766

Director: Mr. Joel Gomez
Contact: Donna Christian, Associate Director,
 Outreach
Collection: RIE (1976-); CJE (1978-); Thesaurus (10th,
 1984); Online database: BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier;
 Microcomputer; Computer terminal
Access: Hours: M-F 9:00 a.m.-5:00 p.m. (EST).
 Toll-free number: 800/321-NCBE.
Audiences: University/College teachers/professors;
 Elementary school teachers; Secondary
 school teachers; Researchers; General
 public
Services: Online search services; 800 Accessibility;
 Publication production/dissemination;
 Analysis of search results

(134) ERIC CLEARINGHOUSE ON TESTS,
MEASUREMENT, AND EVALUATION (ERIC/TM)

American Institutes for Research
 3333 K Street, NW Suite 200
 Washington, DC 20007
 PHONE: 202/342-5060 FAX: 202/342-5033
 E-MAIL: MultiUnk

Director: Dr. Lawrence M. Rudner
Contact: Deborah Vitale, Administrative Coordinator
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th,
 1987); Microfiche (1966-); Online database:
 DIALOG, BRS; Clearinghouse publications
Audiences: General public
Services: Online search services

(135) ADJUNCT ERIC CLEARINGHOUSE ON LITERACY
EDUCATION (ERIC/LE)

Center for Applied Linguistics
 1118 22nd Street, NW
 Washington, DC 20037
 PHONE: 202/429-9292 FAX: 202/429-9766
 E-MAIL: MultiUnk; BITNET

Director: Dr. JoAnn Crandall
Contact: Karen Willetts, User Services Coordinator;
 David Spener, Acquisitions Coordinator
Extension: 217
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th,
 1987); Microfiche (1966-); CDROM: DIALOG
 OnDisc, SilverPlatter; Online database:
 DIALOG; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier
Access: Hours: M-F 9:00 a.m.-5:00 p.m. (EST).
 Walk-ins welcome. Additional telephone
 number: 202/659-5641.
Audiences: General public
Services: Online search services; PC reproduction

(136) NATIONAL INFORMATION CENTER FOR
CHILDREN AND YOUTH WITH HANDICAPS
(NICHCY)

P.O. Box 1492
 Washington, DC 20015
 PHONE: 703/893-6061 FAX: 703/893-1741
 E-MAIL: Special NET, SCAN, Telenet, "NICHCY"

Director: Carol Valdivieso
Contact: Information Specialist
Collection: Thesaurus (10th, 1984); CDROM: DIALOG
 On Disc, TELENET; Online database:
 DIALOG, BRS
Equipment: Microcomputer
Access: Walk-in by appointment only. Toll-free
 number: 800/999-5599.
Audiences: Administrators/Directors/Principals;
 Counselor/social worker; Education
 agencies; University/College faculty;
 Teachers/Professors; School districts;
 Practitioners; Parents; Health care
 professionals; General public
Services: Information dissemination; 800
 Accessibility; Publication
 production/dissemination; Topical
 packages; Analysis of search results,
 Document delivery; Search strategy
 consultation; Referrals

(137) FLORIDA ATLANTIC UNIVERSITY

S.E. Wimberly Library
C.P.O. Box 3092
500 Northwest 20th Street
Boca Raton, FL 33431
Phone: 407/367-3760

FAX: 407/338-3863

Director: Dr. William Miller
Contact: Nancy Wynen, Education Liaison Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 10:00 a.m.-8:00 p.m., F 10:00 a.m.-5:00 p.m., Sa-Su 12:00 N-5:00 p.m. (EST). Additional telephone number: 407/367-3717 (Director).
Audiences: University/College faculty and students; General public
Services: Online search services; Library services; PC reproduction

(138) UNIVERSITY OF MIAMI

Richter Library
P.O. Box 248214
Coral Gables, FL 33124
Phone: 305/284-3551

FAX: 305/665-7352

Director: Frank Rodgers
Contact: Lesbia Varona, Head, Microforms/Reserve Department
Collection: RIE (1975-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); Online database: BRS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-F 8:00 a.m.-10:00 p.m., Sa 9:00 a.m.-6:00 p.m., Su 1:00 p.m.-9:30 p.m. (EST). Negotiation preferred for online search requests. Additional telephone number: 305/284-4900 (Microforms).
Audiences: University/College faculty and students
Services: Online search services; Library services; PC reproduction; MF duplication

(139) BROWARD COUNTY SCHOOL BOARD

Professional Library
6650 Griffin Road
Davie, FL 33314
Phone: 305/765-6153

FAX: 305/765-6773

Director: Jane P. Lasing
Contact: Barbara J. Carrell, Educational Specialist
Collection: RIE (1969-); CIJE (1980-); Thesaurus (11th, 1987); Microfiche (7/1970-); CDROM: DIALOG OnDisc; Online database: BRS
Equipment: MF reader/printer; Copier; Microcomputer
Audiences: Administrators/Directors/Principals; Counselors/Social workers; Area faculty and students; Local education agencies; Local Board of Education; Local/County educators; Local school district personnel; Elementary school librarians; Secondary school librarians; Local residents; Area residents; General public with restrictions
Services: PC reproduction

(140) BETHUNE-COOKMAN COLLEGE

Carl S. Swisher Library
640 Second Avenue
Daytona Beach, FL 32015
Phone: 904/255-1401

FAX: 904/257-4832

Director: Dr. Bobby R. Henderson
Contact: Joseph Campbell, Reference Librarian
Extension: 321
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: OCLC; Online database: DIALOG; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Access: Hours: M-Th 8:00 a.m.-10:00 p.m., F 8:00 a.m.-5:00 p.m. (EST).
Audiences: University/College faculty and students; Area residents
Services: Online search services; Library services; PC reproduction

(141) BROWARD COUNTY MAIN LIBRARY

Government Documents Department
100 South Andrews Avenue
Fort Lauderdale, FL 33301

Phone: 305/357-7444

FAX: 305/761-7240

Contact: Chris Kitchens, Head, Government Documents Department; Reference Librarian
Collection: RIE (1966-); CIJE (1982-); Thesaurus (11th, 1987); Microfiche (1980-); Online database: DIALOG; ERICTOOLS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier
Access: Hours: M-Th 10:00 a.m.-8:00 p.m., F-Sa 9:00 a.m.-5:00 p.m., Su 1:00 p.m.-5:00 p.m. (EST). Walk-ins welcome.
Audiences: General public
Services: Library services; MF duplication

(142) EDISON COMMUNITY COLLEGE/UNIVERSITY OF SOUTH FLORIDA

Learning Resources
8099 College Parkway, SW
Fort Meyers, FL 33907
Phone: 813/489-9505

FAX: 813/489-9590

Director: Dr. Charles F. Fitchie
Contact: Arlene R. Keller, Assistant Director, Information Services; Janet M. Schwerin, Reference Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Access: Hours: M-Th 7:00 a.m.-10:00 p.m., F 7:00 a.m.-5:00 p.m., Sa 9:00 a.m.-1:00 p.m., Su 1:00 p.m.-5:00 p.m. (EST). Negotiation required for online searches. Additional telephone number: 813/489-9357 (Assistant Director).
Audiences: University/College faculty and students
Services: Online search services; PC reproduction

Directory of ERIC Information Service Providers

(143) INDIAN RIVER COMMUNITY COLLEGE (IRCC)

Charles S. Miley Learning Resources Center
3209 South Virginia Avenue
Fort Pierce, FL 34981
Phone: 407/468-4757 FAX: 407/468-4796
E-MAIL: FIRNCOM IRCL=LRL

Director: Rudy Widman, Ph.D.
Contact: Ramona Scott; Genevieve McMillan;
Jimmie Anne Nourse
Collection: RIE (1979-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1981-); CDROM: SilverPlatter; Online database: DIALOG; ERIC Answer Van
Equipment: MF reader; MF reader/printer; Microcomputer
Access: Hours: M-Th 7:45 a.m.-9:30 p.m., F 7:45 a.m.-5:00 p.m. (EST). Walk-ins welcome. Additional telephone number: 407/468-4348 (Director).
Audiences: University/College faculty and students; Area residents; General public postsecondary age
Services: Library services; Search strategy consultation

(144) NOVA UNIVERSITY

Information Retrieval Service
3301 College Avenue
Ft. Lauderdale, FL 33314
Phone: 305/475-7388 E-MAIL: UNIX

Director: Elizabeth Polner
Collection: Thesaurus (11th, 1987); Microfiche (1966-), CDROM: DIALOG OnDisc; Online database: DIALOG, BRS
Equipment: MF reader, MF duplicator; Computer terminal
Access: Hours: M-F 8:30 a.m.-5:00 p.m. (EST). No fee for NOVA staff, however, there is a fee for outside users.
Audiences: University/College faculty and students; University/College alumni
Services: ERIC online searches; ERIC training; Training, seminars, workshops; Online search training; Bibliographic instruction; Information dissemination; Online search services; MF duplication; Search strategy consultation; Educational documents index

(145) UNIVERSITY OF FLORIDA

College of Education Library
1500 Norman Hall
Gainesville, FL 32611
Phone: 904/392-0707

Director: Suzanne Brown, Head, College of Education Library
Contact: Linda Sparks, Reference Librarian
Collection: RIE (1967-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG, BRS, ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier; CDROM workstation; PC labs
Access: Hours: M-Th 8:00 a.m.-10:00 p.m., F 8:00 a.m.-5:00 p.m., Sa 10:00 a.m.-5:00 p.m., Su 1:30 p.m.-10:30 p.m. Fee for online searches. Additional telephone number: 904/392-5903 (Reference)

(145) UNIVERSITY OF FLORIDA (cont.)

Audiences: General public
Services: Bibliographic instruction; Online search services; Library services; Topical packages; PC reproduction; Analysis of search results

(146) DUVAL COUNTY SCHOOL BOARD

Professional Library
1450 Flagler Avenue
Jacksonville, FL 32207
Phone: 904/390-2191

Director: Dr. Russell Alderman
Contact: Virginia Early, Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-)
Equipment: MF reader; MF reader/printer; Copier
Access: Hours: M-F 7:30 a.m.-4:30 p.m. (EST). Service is limited to educators.
Audiences: Local education agencies
Services: Library services

(147) EDWARD WATERS COLLEGE

Centennial Library
1658 Kings Road
Jacksonville, FL 32209
Phone: 904/335-3030

Director: Head Librarian
Contact: Audiovisual Librarian
Extension: 240 or 238
Collection: RIE (1966-); CIJE (1970-); Thesaurus (7th, 1977); Microfiche (1966-)
Equipment: MF reader; MF reader/printer
Access: Hours: M-Th 8:00 a.m.-9:00 p.m., F 8:00 a.m.-7:00 p.m. (EST).
Audiences: University/College faculty and students; Area residents
Services: Library services; PC reproduction

(148) UNIVERSITY OF NORTH FLORIDA

Thomas G. Carpenter Library
P.O. Box 16761
St. John's Bluff Road
Jacksonville, FL 32216
Phone: 904/646-2616

Director: Andrew Farkas
Contact: Eileen Brady, Reference Librarian; Kathleen Cohen, Assistant Director
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-F 9:00 a.m.-9:00 p.m., Sa 10:00 a.m.-6:00 p.m., Su 1:00 p.m.-9:00 p.m. (EST). Additional telephone number: 904/646-2618 (Reference).
Audiences: University/College faculty and students; General public
Services: Online search services; Library services; PC reproduction

FLORIDA

Directory of ERIC Information Service Providers

(149) FLORIDA SOUTHERN COLLEGE (FSC)

Roux Library
111 Lake Hollingsworth Drive
Lakeland, FL 33801-5698
Phone: 813/680-4111 FAX: 813/680-4126

Director: Dr. T. M. Haggard
Contact: Mary M. Flekke, Reference Librarian;
Harry W. Roberts, Serials Librarian
Collection: RIE (1978-); CIJE (1978-); Thesaurus (11th,
1987); Microfiche (1978-); Online database:
DIALOG
Equipment: MF reader; MF reader/printer; Copier;
Computer terminal
Access: Additional telephone number:
813/680-4822 (Reference).
Audiences: University/College faculty and students;
Local residents
Services: Online search services; Library services,
PC reproduction; MF duplication

(150) FLORIDA INSTITUTE OF TECHNOLOGY (FIT)

Evans Library
150 West University Boulevard
Melbourne, FL 32901-6988
Phone: 407/768-8000 FAX: Call for number

Director: L. L. Henson
Contact: Deborah Anderson-Mosby, Head,
Reference; Jean Sparks, Head,
Government Documents
Extension: 3021
Collection: RIE (1966-); CIJE (1976-); Thesaurus (10th,
1984); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier
Access: Call for information. Additional telephone
extension: 7543 (Head, Reference).
Audiences: University/College Administrators/Directors,
University/College faculty and students;
University/College alumni; University/
College community; University/College
librarians; Authorized library user; Local
public school personnel; Local/County
educators; Local residents; Area business
personnel; General public with restrictions
Services: ERIC online searches; Bibliographic
instruction; Online search services; Library
services; PC reproduction; MF duplication;
MF blowback; Search strategy consultation,
Referrals

(151) FLORIDA INTERNATIONAL UNIVERSITY

University Park Library
Tamiami Trail
Miami, FL 33199
Phone: 305/554-2470 FAX: 305/552-8462

Director: Laurence Miller
Contact: Richard Morrill, Head, Reference
Department; Sherry Carrillo, Assistant
Director, Reader Services
Collection: RIE (1968-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1969-); CDROM: DIALOG
OnDis - Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer, Computer terminal;
CDROM

(151) FLORIDA INTERNATIONAL UNIVERSITY (cont.)

Access: Additional contact: David Feinberg, Online
Searches.
Audiences: University/College faculty and students;
Area residents
Services: Online search services; Library services;
PC reproduction

(152) MIAMI-DADE COMMUNITY COLLEGE

South Campus Library
11011 Southwest 104th Street
Miami, FL 33176
Phone: 305/347-2076

Director: Jo E. Dewar
Contact: Marcia Fallon, Chairperson, Periodicals
Department
Collection: RIE (1967-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); Online database:
DIALOG; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier;
Computer terminal
Audiences: University/College students; Vocational
training school students
Services: Online search services; Library services;
PC reproduction

(153) DADE-MONROE TEACHER EDUCATION CENTER

Professional Library
1080 Labaron Drive
Miami Springs, FL 33166
Phone: 305/887-5031 FAX: 305/884-8142

Director: Karen C. Dreyfuss
Contact: Margaret B. Petersen, Inservice Specialist
Collection: RIE (1980-); CIJE (1978-); Thesaurus (10th,
1984); Microfiche (1966-); Clearinghouse
publications
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal
Access: Additional telephone number:
305/887-4028 (Director).
Audiences: State public school personnel
Services: Library services; PC reproduction

(154) MARION COUNTY SCHOOLS

Teachers' Professional Library
406 Southeast Alvarez Avenue
Ocala, FL 32670
Phone: 904/732-8041

Contact: Mary Tillman, Supervisor; Vic Burke,
Coordinator
Extension: 290
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal
Audiences: University/College faculty and students,
Public school teachers; Area residents
Services: PC reproduction; MF duplication

Directory of ERIC Information Service Providers

(155) UNIVERSITY OF CENTRAL FLORIDA

Library
4000 Central Florida Boulevard
Orlando, FL 32816
Phone: 407/281-5026

Contact: Marilyn R. Snow, Reference Department
Head; Suzi Heller, Online Search
Coordinator
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1967-); CDROM: DIALOG
OnDisc; Online database: DIALOG, BRS,
ORBIT, STN, VUTEXT
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal
Audiences: University/College faculty and students;
Area residents; Area business personnel
Services: Online search services; PC reproduction

(156) UNIVERSITY OF WEST FLORIDA

John C. Pace Library
Curriculum Lab
Pensacola, FL 32514
Phone: 904/474-2439

Director: Grady Morain
Contact: Ron Toifel, Reference Department
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM:
SilverPlatter; Online database: DIALOG,
ERICTOOLS
Equipment: MF reader; MF reader/printer; MF
duplicator; Copier; Computer terminal
Access: Hours: M-Th 8:00 a.m.-10:30 p.m.;
F 8:00 a.m.-5:00 p.m.; Sa 9:00 a.m.-
5:00 p.m.; Su 1:00 p.m.-10:00 p.m. (EST).
Audiences: University/College faculty and students;
General public
Services: Library services; PC reproduction;
MF duplication; Search services for
university community only

(157) UNIVERSITY OF SARASOTA

950 South Tamiami Trail
Sarasota, FL 34236
Phone: 813/355-2906

Director: Dr. Robert H. Zeller, President
Contact: Ethel F. Holt, Librarian
Collection: RIE (1966-); CIJE (1974-1984); Thesaurus
(10th, 1984); Microfiche (1966-1983)
Equipment: MF reader; Copier
Audiences: University/College faculty and students;
State residents
Services: Library services, PC reproduction

(158) UNIVERSITY OF SOUTH FLORIDA AT SARASOTA

5700 North Tamiami Trail
Sarasota, FL 34243
Phone: 813/359-4300

Director: Althea H. Jenkins
Contact: Lee Robin Hood, Reference Librarian
Collection: RIE (1968-); CIJE (1969-); Thesaurus (10th,
1984); Microfiche (1973-)
Equipment: MF reader; MF reader/printer; Copier;
Computer terminal; CDROM player
Audiences: University/College faculty and students
Services: Online search services; Library services;
PC reproduction

(159) UNIVERSITY OF SOUTH FLORIDA AT ST.
PETERSBURG

Nelson Poynter Memorial Library
140 Seventh Avenue
St. Petersburg, FL 33701
Phone: 813/893-9124

FAX: 813/893-9610

Director: Samuel Fustukjian
Contact: Signe Oberhofer
Collection: RIE (1973-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1973-); CDROM: DIALOG
OnDisc; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier;
Computer terminal
Access: Hours: M-Th 8:00 a.m.-11:00 p.m.,
F 8:00 a.m.-5:00 p.m., Sa 9:00 a.m.-
5:00 p.m., Su 1:00 p.m.-5:00 p.m. (EST).
CDROM for university community only.
Negotiation required for online search
requests.
Audiences: University/College faculty and students;
General public
Services: ERIC online search services; ERIC
microfiche via interlibrary loan; Library
services; PC reproduction; Educational
documents index; Educational documents
abstracts

(160) FLORIDA EDUCATIONAL INFORMATION SERVICE
(FEIS)

Center for Instructional Development and Services
2003 Apalachee Parkway
Tallahassee, FL 32301
Phone: 904/487-2054

Director: Rebecca Augustyniak
Contact: Dorothy Crimbley
Collection: RIE (1967-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM: DIALOG
OnDisc; Online database: DIALOG, BRS;
Clearinghouse publications
Equipment: MF reader; MF duplicator; Copier;
Microcomputer; Computer terminal
Access: Hours: M-F 8:00 a.m.-4:30 p.m. (EST).
Audiences: State vocational education community;
General public for a fee
Services: Online search services; Library services;
MF duplication

(161) FLORIDA STATE UNIVERSITY

Robert Manning Strozier Library
Dogwood Way
Tallahassee, FL 31306
Phone: 904/644-2706

Director: Charles Miller
Contact: Reference Librarian; Documents Librarian
Extension: 8061
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1967-); CDROM:
SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier;
Computer terminal
Access: Hours: M-Th 8:00 a.m. 12:00 M;
F 8:00 a.m.-10:00 p.m.; Sa 10:00 a.m.-
10:00 p.m.; Su 1:00 p.m.-12:00 M (EST)
Audiences: University/College faculty and students,
Area residents
Services: Online search services, Library services,
PC reproduction

Directory of ERIC Information Service Providers

(162) UNIVERSITY OF SOUTH FLORIDA

Library
4202 Fowler Avenue
Tampa, FL 33620
Phone: 813/974-2720

Contact: Ginny Cunningham, Coordinator, Online Services; Jim Vastine, Acting Head, Reference
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG; ERICTOOLS
Equipment: MF reader; MF reader/printer; Computer terminal; Minicomputer
Access: For 24-hour recording: 813/974-2727. Additional telephone number: 813/974-4880 (Online Services).
Audiences: University/College faculty and students; General public
Services: ERIC microfiche via interlibrary loan; ERIC online searches; FTD training; Outreach education services; Online search services; PC reproduction; MF duplication; Analysis of search results; Interlibrary loan; Search strategy consultation

(163) PALM BEACH COUNTY SCHOOL BOARD

Professional Library
Building 508
3323 Belvedere Road
West Palm Beach, FL 33402
Phone: 305/634-5180

Contact: Johanna Sheehy, Librarian
Collection: RIE (1980-); CJE (1980-1984); Thesaurus (11th, 1987); Microfiche (1980-); CDROM: SilverPlatter
Equipment: MF reader; MF reader/printer; Microcomputer
Access: Additional telephone number: 305/684-5768.
Audiences: State educators; Local school district personnel; Elementary school student's parents; Secondary school student's parents; General public with restrictions
Services: Research; Library services; Topical packages

Directory of ERIC Information Service Providers

(164) ALBANY STATE COLLEGE (ALQ)

Margaret Rood Hazard Library
504 College Drive
Albany, GA 31705
PHONE: 912/430-4799 FAX: 912/430-4803

Director: Marjorie Wallace
Contact: Barbara Carroll, Dorothy Carver, Reference Librarians
Collection: RIE (1979-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1968-); CDROM: OCLC
Online database: DIALOG; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier
Access: Additional telephone numbers:
912/430-4798 (Director); 912/430-4800 (Carroll); 912/430-4805 (Carver).
Audiences: University/College faculty and students; Area residents

(165) GEORGIA SOUTHWESTERN COLLEGE

James Earl Carter Library
Americus, GA 31709
PHONE: 912/928-1352

Director: Gwen Creswell
Collection: RIE (1966-), CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-)
Equipment: MF reader; MF reader/printer
Audiences: University/College faculty and students; Area residents
Services: PC reproduction

(166) UNIVERSITY OF GEORGIA

Library
Athens, GA 30602
PHONE: 404/542-8460

Director: William Potter
Contact: Judy Quinlan, Head of Reference; Deonna Roberts, Education Bibliographer
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS, BRS After Dark; ERICTOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Access: Hours: M-F 2:00 a.m.-12:00 M, Sa 9:00 a.m.-6:00 p.m., Su 1:00 p.m.-10:00 p.m. (EST). Additional telephone number: 404/542-0680 (Reference Department).
Audiences: General public
Services: Online search services; Library services; PC reproduction, MF duplication

(167) ATLANTA UNIVERSITY CENTER

111 James Brawley Drive, SW
Atlanta, GA 30314
PHONE: 404/522-6980

Director: Guy C. Craft
Contact: Robert Fallen; Jacqueline Daniel
Extension: 137
Collection: RIE (1966-); CJE (1986-); Thesaurus (11th, 1987); Microfiche (1976-); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier, Computer terminal

(167) ATLANTA UNIVERSITY CENTER (cont.)

Access: Hours: M-Th 8:30 a.m.-2:00 a.m., F 8:30 a.m.-5:00 p.m., Sa 10:00 a.m.-6:00 p.m., Su 2:00 p.m.-10:00 p.m. (EST).
Audiences: General public
Services: Training, seminars, workshops; Bibliographic instruction; Information dissemination; Interlibrary loan

(168) EMORY UNIVERSITY

Robert W. Woodruff Library
540 Asbury Circle
Atlanta, GA 30322
PHONE: 404/727-6875

Director: Joan I. Gotwals
Contact: Elizabeth Patterson, Head of Reference
Collection: RIE (1966-); CJE (1970-); Thesaurus (11th, 1987); Microfiche (1976-); CDROM: SilverPlatter; Online database: BRS, DIALOG
Equipment: MF reader; MF reader/printer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-12:00 M, F 8:00 a.m.-10:00 p.m., Sa 9:00 a.m.-6:00 p.m., Su 10:00 a.m.-12:00 M (EST).
Audiences: University/College faculty and students
Services: Library services; Search services for university community only

(169) GEORGIA DEPARTMENT OF EDUCATION

Research Unit
Division of Public Library Services
156 Trinity Avenue, SW Room 101
Atlanta, GA 30303
PHONE: 404/656-2461 FAX: 404/651-9416

Director: Dr. Anne Moughon
Contact: Karen Gay, Research Specialist
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG, BRS; ERICTOOLS; Clearinghouse publications
Equipment: MF reader; MF duplicator; Copier; Microcomputer, Computer terminal
Access: Hours: M-F 8:00 a.m.-5:00 p.m. (EST). Walk-ins welcome. Negotiation required for online search requests. Additional telephone number: 404/656-2537 (Director).
Audiences: State government personnel; Department of Education personnel; State residents; Library consortium members
Services: ERIC microfiche via interlibrary loan; ERIC online searches; ERIC training; Research; Information dissemination; Online search services; Library services; Topical packages; MF duplication; Analysis of search results; Search services for state agencies only; Educational documents index; Educational documents abstracts; Referrals

GEORGIA

Directory of ERIC Information Service Providers

(170) GEORGIA INSTITUTE OF TECHNOLOGY

Library
 Research Information Services
 Atlanta, GA 30332
 PHONE: 404/894-4511 FAX: 404/894-8190
 E-MAIL: BITNET, ALANET

Director: Miriam A. Drake
Contact: Kathy Tomajiko, (Acting) Head, Research Information Services
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th, 1984); Online database: DIALOG, BRS, SDC
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Access: Hours: M-F 9:00 a.m.-5:00 p.m. (EST). Additional telephone number: 404/894-4510 (Director).
Audiences: General public for a fee
Services: Online search services; Library services; Topical packages; PC reproduction; MF duplication; Document delivery

(171) GEORGIA STATE UNIVERSITY

William Russell Pullen Library
 100 Decatur Street, SE
 Atlanta, GA 30303
 PHONE: 404/651-2185 FAX: 404/651-2508

Director: Ralph Russell, University Librarian
Contact: Carolyn Robinson, Associate University Librarian; Virginia Moreland, Head, Reference Department
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1965-); Online database: DIALOG, BRS; ERIC TOOLS; Clearinghouse publications; ERIC Answer Van
Equipment: MF reader; MF reader/printer; Copier
Access: Additional telephone number: 404/651-2172 (University Librarian).
Audiences: University/College faculty and students; University/College alumni; University/College community
Services: Online search services; PC reproduction

(172) MERCER UNIVERSITY ATLANTA

Monroe F. Swilley, Jr. Library
 3001 Mercer University Drive
 Atlanta, GA 30341
 PHONE: 404/986-3280

Director: Nancy F. Williams
Contact: Judith D. Brock, Reader Services Librarian
Collection: RIE (1970-); CIJE (1976-); Thesaurus (11th, 1987); Microfiche (1974-); Online database: DIALOG, BRS; ERIC Answer Van (1978)
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 7:45 a.m.-10:00 p.m., F 7:45 a.m.-5:00 p.m., Sa 10:00 a.m.-6:00 p.m., Su 1:00 p.m.-8:00 p.m. (EST).
Audiences: University/College faculty
Services: ERIC online searches; Bibliographic instruction; Online search services; Library services; PC reproduction; MF duplication

(173) OGLETHORPE UNIVERSITY

Library
 4484 Peachtree Road, NE
 Atlanta, GA 30319
 PHONE: 404/261-1441

Director: John Ryland, Librarian
Contact: George Stewart, Reader Services
Extension: 419
Collection: RIE (1966-); Thesaurus (10th, 1984); Microfiche (1972-1976); CDROM: OCLC; Online database: OCLC
Equipment: MF reader; MF reader/printer
Access: Hours: M-Th 8:00 a.m.-11:00 p.m., F 8:00 a.m.-4:30 p.m., Sa 12:00 N-4:00 p.m., Su 2:00 p.m.-11:00 p.m. (EST). Hours vary for holidays and summer.
Audiences: University/College faculty and students
Services: Bibliographic instruction; Online search services; Library services; PC reproduction; Interlibrary loan; Search strategy consultation

(174) AUGUSTA COLLEGE

Reese Library
 2500 Walton Way
 Augusta, GA 30910
 PHONE: 404/737-1748

Director: Ray Rowlan
Contact: Mary Ann Cashin, Coordinator of Public Services
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1970-); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 7:45 a.m.-10:30 p.m., F 7:45 a.m.-5:00 p.m., Sa 9:00 a.m.-5:00 p.m., Su 1:30 p.m.-9:30 p.m. (EST).
Audiences: University/College faculty and students; Area residents
Services: Online search services; PC reproduction; MF duplication

(175) WEST GEORGIA COLLEGE

Irvine Sullivan Ingram Library
 Carrollton, GA 30118
 PHONE: 404/836-6495 FAX: 404/836-6626

Contact: Reference Department
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: OCLC; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier
Audiences: University/College faculty and students; Administrators/Directors/Principals; Counselors/Social workers; Teachers/Professors; Librarians; General public by request; Area residents
Services: Bibliographic instruction; Online search services; Library services; PC reproduction; Interlibrary loan

Directory of ERIC Information Service Providers

(176) COLUMBUS COLLEGE

Simon Schwob Memorial Library
Columbus College
Columbus, GA 31993
PHONE: 404/568-2042 FAX: 404/568-2084

Director: Merryl Penson
Contact: Callie McGinnis, Coordinator, Public Services; Erma D. Banks, Government Documents Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer
Access: CDROM access limited to currently enrolled students and faculty/staff of the college. Additional telephone number: 404/568-2451 (Public services).
Audiences: University/College faculty and students; Area residents; Authorized library user
Services: Online search services; Library services; PC reproduction

(177) NORTH GEORGIA COLLEGE (GND)

Stewart Library
Dahlonega, GA 30597
PHONE: 404/864-1518

Contact: Carol Armstrong, Serials Manager, Willie H. Gordon, Information Services
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier
Access: Hours: M-Th 7:30 a.m.-10:00 p.m., F 7:30 a.m.-4:30 p.m., Sa 1:00 p.m.-5:00 p.m., Su 2:00 p.m.-10:00 p.m. (EST). Additional telephone number: 404/864-1519 (Serials Manager).
Audiences: University/College faculty and students; Area residents
Services: Library services; PC reproduction

(178) WOODWORTH LIBRARY

Fort Gordon
Building 33500
Fort Gordon, GA 30905
PHONE: 404/791-3086

Director: Dorothy R. Ashe
Contact: Fred Danes, Public Services Librarian
Collection: RIE (1966-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: OCLC; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier
Access: Hours: T-Th 7:30 a.m.-4:00 p.m., Sa-Su 12:00 N-5:00 p.m. (EST). Additional telephone number: 404/791-2449 (Public Services)
Audiences: Military personnel
Services: Online search services; PC reproduction. Not available to the public

(179) KENNESAW COLLEGE LIBRARY

3455 Steve Frey Road
Kennesaw, GA 30144
PHONE: 404/432-6325

Director: Mr. Robert Williams
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987), Microfiche (1966-);

(179) KENNESAW COLLEGE LIBRARY (cont.)

CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Access: Hours: M-F 7:00 a.m.-12:00 M, Sa 8:00 a.m.-6:00 p.m., Su 1:00 p.m.-10:00 p.m. (EST). Special provision needed to check materials out.
Audiences: University/College faculty and students; General public
Services: Bibliographic instruction; Interlibrary loan; Search strategy consultation

(180) MERCER UNIVERSITY

Main Library
1330 Edgewood Avenue
Macon, GA 31207
PHONE: 912/744-2960

Director: Mary Howard
Contact: Elizabeth D. Hammond, Associate Director; Valerie Edmonds, Reference Librarian
Collection: RIE (1967-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1978-); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer
Audiences: University/College faculty and students; Area residents
Services: Online search services; PC reproduction

(181) GEORGIA COLLEGE

Ina Dillard Russell Library
Milledgeville, GA 31061-3397
PHONE: 912/453-4047 FAX: 912/453-6847

Director: Dr. Janice C. Fennell
Contact: R. Neil Scott, Coordinator of Information Services; Jeremy Sayles, Information Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Audiences: University/College faculty and students; State education community; General public
Services: Online search services; Library services; PC reproduction

(182) BERRY COLLEGE

Memorial Library
Mount Berry, GA 30149
PHONE: 404/232-5374

Director: Ondina S. Gonzalez
Contact: Lance Foldes, Associate Director
Extension: 2388
Collection: RIE (1966-); CIJE (1971-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG, BRS, ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier, Microcomputer
Access: Hours: M-Th 8:00 a.m.-12:00 M, F 8:00 a.m.-8:00 p.m., Sa 1:00 p.m.-6:00 p.m., Su 1:00 p.m.-12:00 M (EST).

Directory of ERIC Information Service Providers

(182) BERRY COLLEGE (cont.)

Audiences: University/College faculty and students;
General public with restrictions
Services: ERIC microfiche via interlibrary loan;
Bibliographic instruction; Online search
services; Library services; PC reproduction;
Interlibrary loan

(183) SAVANNAH STATE COLLEGE

Library
State College Branch
Savannah, GA 31404
PHONE: 912/356-2183 FAX: 912/356-2874

Director: A.J. McLemore
Contact: Linda Holmes, Library Assistant (for ERIC
services)
Collection: RIE (1968-); CIJE (1969-1982); Microfiche
(1965-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer
Access: Hours: M-Th 8:00 a.m.-10:00 p.m.,
F 8:00 a.m.-5:00 p.m., Sa 11:00 a.m.-
3:00 p.m., Su 2:00 p.m.-10:00 p.m. (EST).
Additional telephone number:
912/356-2185 (Director).
Audiences: University/College faculty and students
Services: Information dissemination; Audiovisual;
MF duplication; Interlibrary loan

(184) ARMSTRONG STATE COLLEGE

Lane Library
11935 Abercom Street
Savannah, GA 31419-1997
PHONE: 912/927-5332 FAX: 912/927-5387

Director: Everett J. Dennis
Contact: Head of Public Services
Collection: RIE (1969-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM:
SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer
Access: Hours: M-Th 8:00 a.m.-10:30 p.m.,
F 8:00 a.m.-5:00 p.m., Sa 10:00 a.m.-
3:00 p.m., Su 1:00 p.m.-9:00 p.m. (EST).
Online search fee charged on a cost
recovery basis. Additional telephone
number: 912/927-5333.
Audiences: University/College faculty and students;
Area residents
Services: Meetings, conferences; Training, seminars,
workshops; Online search training;
Bibliographic instruction; Information
dissemination; Online search services;
Library services; Publication
production/dissemination; Audiovisual;
PC reproduction; Interlibrary loan;
Educational documents index; Educational
documents abstracts

(185) GEORGIA SOUTHERN COLLEGE

Library
P.O. Box 8074
Lakeview Drive
Stateboro, GA 30460
PHONE: 912/681-5645 FAX: 912/681-5034

Director: Mr. Julius Ariail
Contact: Mr. Orion Harrison, Reference Department
Collection: RIE (1966-); CIJE (1969-);
Thesaurus (10th,1984); Microfiche (1966-);
CDROM: SilverPlatter; Online database:
DIALOG
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal
Audiences: University/College faculty and students;
General public
Services: Online search services; Library services;
PC reproduction

(186) VALDOSTA STATE COLLEGE

Library
1500 North Patterson Street
Valdosta, GA 31698
PHONE: 912/333-7149

Contact: Dianne H. Wright, Reference Department
Collection: RIE (1968-); CIJE (1969-); Thesaurus (10th,
1984); Microfiche (1966-); Online database:
DIALOG
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal
Audiences: University/College faculty and students
Services: Online search services; Library services;
PC reproduction

Directory of ERIC Information Service Providers

(187) UNIVERSITY OF HAWAII

Thomas Hale Hamilton Library
2550 The Mall
Honolulu, HI 96822
PHONE: 808/948-7214

Contact: Humanities/Social Sciences Reference Librarian

Collection: Microfiche (1966-)

Equipment: MF reader; MF reader/printer

Services: PC reproduction

(188) BRIGHAM YOUNG UNIVERSITY - HAWAII

Joseph F. Smith Library
55-220 Kulanui Street
Lāe, HI 96762
PHONE: 808/293-3878 FAX: 808/293-3877

Director: Rex Framdsen

Contact: Riley Moffat, Reference Librarian;
Anita Henry, Acquisition Librarian

(188) BRIGHAM YOUNG UNIVERSITY HAWAII (cont.)

Collection: RIE (1967-); CIJE (1981-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOX

Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal

Access: Additional telephone number: 808/293-3884 (Reference Librarian). Additional contact: Marynelle Chew, Government Documents Librarian.

Audiences: University/College faculty and students; State residents

Services: Online search services; Library services; PC reproduction; MF duplication

Directory of ERIC Information Service Providers

(189) BOISE STATE UNIVERSITY

Library
1910 University Drive
Boise, ID 83725
PHONE: 208/385-3581 E-MAIL: OnTyme II

Director: Timothy Brown
Contact: Terry Madden, Reference Librarian;
Anne L. Matjeka
Collection: RIE (1966-); CJE (1969-); Thesaurus (10th,
1984); Online database: DIALOG, BRS;
Search Set
Equipment: MF reader; MF reader/printer;
MF duplicator; Copier; Microcomputer;
Computer terminal
Access: Access to ERIC materials available during
the normal operating hours of the library.
Audiences: University/College faculty and students;
Area residents
Services: Online search services; Library services;
PC reproduction; MF duplication

(190) LEWIS-CLARK STATE COLLEGE

Library
8th Avenue and 1st Street
Lewiston, ID 83501
PHONE: 208/799-2227 FAX: 208/746-7354

Director: Paul Krause
Contact: Chris Ashby, Head of Reference
Collection: RIE (1975-); CJE (1975-); Thesaurus (11th,
1987); Microfiche (1985-); Online database:
DIALOG, Knowledge Index, Classmate
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal
Access: Hours: M-F 8:00 a.m.-10:00 p.m.,
Sa 9:00 a.m.-5:00 p.m., Su 1:00 p.m.-
10:00 p.m. (MST). Walk-ins welcome.
Additional telephone number:
208/799-2397 (Head of Reference).
Audiences: University/College faculty and students;
Administrators/Directors/Principals;
Librarians; School districts; Medical
community; Residents; Parents; Students;
General public
Services: ERIC microfiche via interlibrary loan; CJE
article delivery; ERIC online searches; ERIC
training; Online search training;
Bibliographic instruction; Curriculum;
Information dissemination; Online search
services; Audiovisual; PC reproduction;
Analysis of search results; Document
delivery; Interlibrary loan; Referrals

(191) UNIVERSITY OF IDAHO

Social Sciences Library
Moscow, ID 83843
PHONE: 208/885-6344 FAX: 208/885-6817

Contact: Dennis Baird, Social Science Librarian;
Lily Wai, Documents Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1977-); CDROM:
SilverPlatter; Online database: DIALOG;
ERICTOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer;
MF duplicator; Copier; Microcomputer;
Computer terminal; CDROM workstations
Access: Hours: M-Th 8:00 a.m.-10:00 p.m.,
F 8:00 a.m.-5:00 p.m., Sa 11:00 a.m.-
4:00 p.m., Su 1:00 p.m.-10:00 p.m. Closed
M-Th and Su from 5:00 p.m.-6:30 p.m.
(MST).
Audiences: University/College faculty and students;
Local school district personnel; General
public for a fee
Services: Online search services; Library services;
PC reproduction; MF duplication

(192) IDAHO STATE UNIVERSITY

Library
850 South 9th
Pocatello, ID 83209
PHONE: 208/236-2940 FAX: 208/236-4295

Director: Peter G. Watson-Boone
Contact: Joseph Lu, Documents Librarian; Reference
Librarians
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th,
1987); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer;
MF duplicator; Copier; Microcomputer;
Computer terminal
Access: Hours: M-Th 7:45 a.m.-10:30 p.m.,
F 7:45 a.m.-5:30 p.m., Sa 9:00 a.m.-
5:30 p.m., Su 1:00 p.m.-10:30 p.m. (MST).
Additional telephone number:
208/236-3045 (Documents Librarian).
Audiences: University/College faculty and students
Services: Online search services; Library services;
PC reproduction; MF duplication;
Interlibrary loan

Directory of ERIC Information Service Providers

(193) ARLINGTON HEIGHTS MEMORIAL LIBRARY

500 North Dunton
Arlington Heights, IL 60004
PHONE: 708/392-0100 FAX: 708/392-0136

Director: Kathleen M. Balcom, Executive Librarian
Contact: Bobbie Girard, Interlibrary Loan;
Mary Schramm, Head, Periodicals Division
Extension: 48
Collection: RIE (1979-); CJE (1979-); Thesaurus (10th, 1984); Microfiche (1979-)
Equipment: MF reader; MF reader/printer; Copier
Access: Hours: M-F 9:00 a.m.-10:00 p.m.,
Sa 9:00 a.m.-5:00 p.m., Su 12:00 N-
5:00 p.m. (CST).
Audiences: General public
Services: Library services

**(194) SOUTHERN ILLINOIS UNIVERSITY -
CARBONDALE**

Morris Library
Education and Psychology Library
Carbondale, IL 62901
PHONE: 618/453-2274

Director: Ruth E. Bauner, Head, Education and
Psychology Library
Contact: M. Kathy Cook and Lorene Pixley, Assistant
Librarians, Education and Psychology
Library
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM:
SilverPlatter; Online database: DIALOG,
BRS; ERICTOOLS; Clearinghouse
publications
Equipment: MF reader; MF reader/printer
Audiences: University/College faculty and students;
State residents; State education community
Services: ERIC microfiche via Interlibrary loan;
Bibliographic instruction; Online search
services; Library services; PC reproduction;
MF duplication; Interlibrary loan; Search
strategy consultation; Educational
documents index; Educational documents
abstracts

(195) EASTERN ILLINOIS UNIVERSITY

Booth Library
Information and Media Services
Charleston, IL 61920
PHONE: 217/581-6072

Director: Dr. Wilson Luquire
Contact: Pal V. Rao, Kathy Jenkins
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); Online database:
DIALOG; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-12:00 M,
F 8:00 a.m.-5:00 p.m., Sa 9:00 a.m.-
5:00 p.m., Su 1:30 p.m.-12:00 M (CST).
Additional telephone number:
217/581-6061 (Director).
Audiences: University/College faculty and students;
General public
Services: ERIC training; Online search services;
Library services; PC reproduction;
MF duplication

(196) CHICAGO PUBLIC LIBRARY

Computer-Assisted Reference Center
400 North Franklin
Chicago, IL 60610
PHONE: 312/269-2915 FAX: 312/321-3476

Contact: Marcia Dellenbach
Collection: Online database: DIALOG, BRS
Access: By appointment.
Audiences: General public for a fee
Services: Online search services

(197) CHICAGO STATE UNIVERSITY

Douglas Library
95th Street at King Drive
Chicago, IL 60628
PHONE: 312/995-2235

Director: Robert B. Weeker, Head, Reference
Department
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM:
SilverPlatter; Online database: DIALOG,
BRS
Equipment: MF reader; MF reader/printer
Access: Hours: M-Th 8:00 a.m.-8:30 p.m.,
F 8:00 a.m.-5:00 p.m., Sa 10:00 a.m.-
5:00 p.m., Su 1:00 p.m.-5:00 p.m. (CST).
Audiences: University/College faculty and students;
General public
Services: Online search services; Library services;
Analysis of search results

(198) U.S. DEPARTMENT OF EDUCATION

300 South Wacker Drive, 16th Floor
Chicago, IL 60606
PHONE: 312/353-5215

(199) LOYOLA UNIVERSITY OF CHICAGO

Water Tower Campus
Julia D. Lewis Library
820 North Michigan Avenue
Chicago, IL 60611
PHONE: 312/670-2875 FAX 312/670-6515

Director: David Nutty, Head Librarian
Collection: RIE (1967-); CJE (1967-); Thesaurus (10th,
1984); Microfiche (1967-); Online database:
DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier
Access: Hours: M-F 8:00 a.m.-9:00 p.m.,
Sa 9:00 a.m.-5:00 p.m., Su 12:00 N-
4:00 p.m. (CST). Hours vary when school is
not in session. Cost-recovery fee for
searches.
Audiences: University/College faculty and students
Services: Online search services; Library services;
PC reproduction

(200) NATIONAL COLLEGE OF EDUCATION

Urban Campus, Learning Resources Center
18 South Michigan Avenue
Chicago, IL 60603
PHONE: 312/621-9675

Contact: Reference Librarian
Collection: RIE (1973-); CJE (1973-); Thesaurus (11th,
1987); Microfiche (1984-); Online database:
DIALOG

Directory of ERIC Information Service Providers

(200) NATIONAL COLLEGE OF EDUCATION (cont.)

Equipment: MF reader; MF reader/printer; Copier;
Computer terminal
Audiences: General public
Services: Online search services; Library services

(201) RONALD WILLIAMS LIBRARY

Northeastern Illinois University
5500 North St. Louis Avenue
Chicago, IL 60625
PHONE: 312/794-2612

Contact: C. Jill Althage, Head Education Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS; ERICTOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-10:30 p.m., F 8:00 a.m.-6:00 p.m., Sa 9:00 a.m.-5:00 p.m., Su 12:00 N-5:00 p.m. (CST). Walk-ins welcome. Fee for online searches
Audiences: University/College faculty and students; University/College alumni; University/College community; Community colleges; Administrators/Directors/Principals; Area faculty and students; Elementary school teachers; Secondary school teachers; Elementary school librarians; Secondary school librarians; General public;
Services: Training, seminars, workshops; Bibliographic instruction; Online search services; Library services; PC reproduction

(202) UNIVERSITY OF CHICAGO

Joseph Regenstein Library
1100 East 57th Street
Chicago, IL 60637
PHONE: 312/702-7874

Director: Martin Runkle
Contact: Ruth Murray, Reference Department
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG; ERICTOOLS
Equipment: MF reader; MF reader/printer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-1:00 a.m., F 8:00 a.m.-10:00 p.m., Sa 8:00 a.m.-10:00 p.m., Su 12:00 N-1:00 a.m. (CST). Summer hours vary.
Audiences: University/College faculty and students; General public with restrictions
Services: Online search services; Library services; PC reproduction

(203) UNIVERSITY OF ILLINOIS AT CHICAGO

University Library
P.O. Box 8198
Chicago, IL 60607
PHONE: 312/966-2728

Contact: Documents Librarian; Computer Search Services Coordinator
Collection: RIE (1975-); CJE (1969-); Thesaurus (10th, 1984); Online database: DIALOG, BRS; ERICTOOLS

(203) UNIVERSITY OF ILLINOIS AT CHICAGO (cont.)

Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Audiences: University/College community; General public
Services: Online search services; Library services; PC reproduction

(204) CHICAGO PUBLIC LIBRARY

Educational/Philosophy Department
400 North Franklin
Chicago, IL 60610

PHONE: 312/269-2929 FAX: 312/222-9624

Director: Jennifer Shapp
Contact: Virginia Meeker
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Computer terminal
Access: Hours: M-Th 9:00 a.m.-7:00 p.m., F 9:00 a.m.-6:00 p.m., Sa 9:00 a.m.-5:00 p.m. (CST).
Audiences: General public
Services: Information dissemination; Library services; MF duplication; Interlibrary loan

(205) NORTHERN ILLINOIS UNIVERSITY

University Libraries
Government Publications/Microforms Department
DeKalb, IL 60115
PHONE: 815/753-0525

Director: Stephen Marquardt
Contact: Samuel T. Huang, Coordinator Reference Department
Collection: RIE (1967-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 7:30 a.m.-2:00 a.m., F 7:30 a.m.-10:00 p.m., Sa 9:00 a.m.-10:00 p.m., Su 1:00 p.m.-2:00 a.m. (CST)
Audiences: University/College faculty and students; Area residents
Services: Online search services; Library services; PC reproduction

(206) SOUTHERN ILLINOIS UNIVERSITY AT EDWARDSVILLE (SIUE)

Lovejoy Library, Education
Edwardsville, IL 62026
PHONE: 618/692-2906

Contact: Ina P. Sledge, Education Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (10th, 1984); Microfiche (1967-1984); Online database: DIALOG; ERICTOOLS
Equipment: MF reader; MF reader/printer; MF duplicator
Audiences: University/College faculty and students; Area residents
Services: Online search services; Library services; PC reproduction; MF duplication

Directory of ERIC Information Service Providers

(207) NATIONAL COLLEGE OF EDUCATION

Evanston Campus
Learning Resource Center
2840 Sheridan Road
Evanston, IL 60201
PHONE: 312/256-5150 FAX: 312/256-1057

Director: Dr. Marilyn A. Lester
Contact: Reference Librarian
Collection: RIE (1966-); CIJE (1971-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Computer terminal
Audiences: General public
Services: Online search services; Library services; MF duplication

(208) NORTHWESTERN UNIVERSITY

Library
1935 Sheridan Road
Evanston, IL 60201
PHONE: 312/491-7656

Contact: Reference Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-F 8:30 a.m.-5:00 p.m., Sa 8:30 a.m.-12:00 N, Su 12:00 N-11:45 p.m. (CST).
Audiences: University/College faculty and students; General public
Services: Online search services; PC reproduction

(209) COLLEGE OF LAKE COUNTY

John C. Murphy Library
Learning Resource Center
19351 West Washington Street
Grayslake, IL 60030
PHONE: 312/223-6601

Director: Tom Buchto
Contact: Reference Librarian
Extension: 458
Collection: RIE (1967-); CIJE (1973-); Thesaurus (11th, 1987); Microfiche (1978-); CDROM: DIALOG OnDisc; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-9:30 p.m., F 8:00 a.m.-4:30 p.m., Sa 10:00 a.m.-2:00 p.m., Su 1:00 p.m.-5:00 p.m. (CST)
Audiences: University/College faculty and students; General public
Services: Online search services; PC reproduction

(210) NATIONAL COLLEGE OF EDUCATION (NCE)

West Suburban Campus
Learning Resource Center
1 South 331 Grace Street
Lombard, IL 60148
PHONE: 708/691-9396 FAX: 708/629-3838

Contact: Jane Wilson-Awicks, Library Assistant
Collection: RIE (1974-); CIJE (1975-); Thesaurus (10th, 1984); Microfiche (4/1974-); Online database: DIALOG

(210) NATIONAL COLLEGE OF EDUCATION (NCE) (cont.)

Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Audiences: General public for a fee
Services: Online search services; Library services

(211) WESTERN ILLINOIS UNIVERSITY (WIU)

University Library
Macomb, IL 61455
PHONE: 309/298-2723 FAX: 309/298-2791

Director: Dr. Donna Goehner
Contact: Sheila Nollen, Government Publications and Legal Reference Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-11:00 p.m., F 8:00 a.m.-5:00 p.m., Sa 10:00 a.m.-5:00 p.m., Su 1:00 p.m.-10:00 p.m. (CST). Additional telephone number: 309/298-2762 (Director).
Audiences: General public
Services: Online search services; Library services; PC reproduction; MF duplication; MF blowback

(212) ILLINOIS STATE UNIVERSITY

Milner Library
College Avenue and University Street
Normal, IL 61761
PHONE: 309/438-3448

Contact: Glenn Gritzmacher, Willard Moonan
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Access: Hours: M-Th 7:45 a.m.-12:00 M, F 7:45 a.m.-11:00 p.m., Sa 9:00 a.m.-11:00 p.m., Su 12:00 N-12:00 M (CST). Summer hours vary. Additional telephone numbers: 309/438-3441 (Moonan); 309/438-3443 (Gritzmacher).
Audiences: University/College faculty and students; General public
Services: Online search services; Library services; PC reproduction

(213) MORAIN VALLEY COMMUNITY COLLEGE

Learning Resources Center
Library
10900 South 88th Avenue
Palos Hills, IL 60465
PHONE: 708/974-5234 FAX: 708/974-1184

Director: Diane Grund, Dean, LRC
Contact: Reference Librarian
Collection: RIE (1968-); Online database: DIALOG
Equipment: MF reader/printer; Copier; Microcomputer
Audiences: University/College faculty and students; Area residents
Services: ERIC online searches; Online search services; Library services; Interlibrary loan

Directory of ERIC Information Service Providers

(214) BRADLEY UNIVERSITY

Cullom-Davis Library
1511 West Bradley Avenue
Peoria, IL 61625
PHONE: 309/677-2850 FAX: 309/677-2827

Director: Eileen I. Watson
Collection: RIE (1968-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1968-); CDROM: DIALOG OnDisc; Online database: DIALOG, BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours as published. Fee for online searches for non-Bradley patrons.
Audiences: University/College community
Services: PC reproduction; Search services for university community only

(215) CONCORDIA COLLEGE (ICE)

Kinck Memorial Library
7400 Augusta Street
River Forest, IL 60305
PHONE: 708/771-8300 FAX: 708/771-7416

Director: Dr. Henry Latzke
Contact: Elizabeth Vihnanek
Extension: 448
Collection: RIE (1966-); CIJE (1969-1978; 1981); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: OCLC, Online database: BRS, ERICTOOLS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Audiences: General public
Services: PC reproduction; MF duplication; Search services for university community only

(216) SANGAMON STATE UNIVERSITY

Brookens Library
Springfield, IL 62708
PHONE: 217/786-6633 FAX: 217/786-6208

Director: Brian Alley
Contact: Ina Robertson, Reference Department Chair
Collection: RIE (1966-); CIJE (1969-); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer
Audiences: University/College faculty and students; Area residents
Services: PC reproduction; MF duplication

(217) GOVERNORS STATE UNIVERSITY

University Library
Education and Materials Center Library
University Park, IL 60466
PHONE: 708/534-5000 FAX: 708/534-0054

Director: Harvey Varnet
Contact: Barbara Conant, Head of EMCL; Beth Hansen, Reference Librarian
Extension: 2329
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer

(217) GOVERNORS STATE UNIVERSITY (cont.)

Access: Hours: M-Th 8:30 a.m.-10:00 p.m., F-Sa 8:30 a.m.-5:00 p.m., Su 5:00 p.m.-9:00 p.m. (CST).
Audiences: University/College faculty; Education agencies; Teachers/Professors; General public with restrictions
Services: ERIC online searches; ERIC training; Bibliographic instruction; Online search services; PC reproduction; MF duplication; Search services for university community only; Search strategy consultation

(218) ERIC CLEARINGHOUSE ON ELEMENTARY AND EARLY CHILDHOOD EDUCATION (ERIC/PS)

University of Illinois at Champaign
805 West Pennsylvania Avenue
Urbana, IL 61801-4897
PHONE: 217/333-1386 FAX: 217/333-5847
E-MAIL: MultiLink

Director: Dr. Ulijan G. Katz
Contact: Norma Howard, User Services
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc, SilverPlatter, OCLC; Online database: DIALOG, BRS; ERICTOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier; Microcomputer
Access: Hours: M-F 8:00 a.m.-5:00 p.m. (CST).
Audiences: General public
Services: ERIC online searches; Meetings, conferences; Outreach education services; Training, seminars, workshops; Online search training; Technical assistance; Information dissemination; Online search services; Library services; Publication production/dissemination; Topical packages; Analysis of search results; Search strategy consultation; Educational documents index; Educational documents abstracts; Referrals

(219) UNIVERSITY OF ILLINOIS AT URBANA-CHAMPAIGN

Education and Social Science Library
1408 West Gregory Drive
Urbana, IL 61801
PHONE: 217/333-2305

Director: Susan Klingberg, Head, Education and Social Science Library
Contact: Nancy O'Brien, Education Subject Specialist; James Williams, Social Work Subject Specialist
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier; Computer terminal

Directory of ERIC Information Service Providers

**(219) UNIVERSITY OF ILLINOIS AT URBANA-
CHAMPAIGN (cont.)**

Access: Hours: M-Th 8:00 a.m.-12:00 M,
F 8:00 a.m.-10:00 p.m., Sa 9:00 a.m.-
10:00 p.m., Su 1:00 p.m.-12:00 M (CST).
Fewer hours during summer sessions.
Appointments needed for online searches
All audiences are permitted to use
materials inhouse. Non-university affiliates
need to acquire borrower's card to check
material out of the library. Additional
telephone number: 217/244-1866
(Education Subject Specialist).

Audiences: University/College faculty and students,
University/College community;
General public

Services: ERIC microfiche via interlibrary loan;
ERIC online searches; Online search
services; Library services; PC reproduction,
MF duplication; Search strategy
consultation

(220) WHEATON COLLEGE

Buswell Memorial Library
Franklin and Irving Streets
Wheaton, IL 60187
PHONE: 708/260-5169

FAX: 708/260-3990

Contact: Jolene Carlson, Head of Public Services,
Georgann Shaw, Assistant Public Services

Collection: RIE (1967-); CJE (1983-); Thesaurus (11th,
1987); Microfiche (1982-1986); CDROM:
SilverPlatter; Online database: DIALOG,
BRS After Dark, Knowledge Index

Equipment: MF reader/printer; Microcomputer

Audiences: General public

Services: Online search services

Directory of ERIC Information Service Providers

(221) ERIC CLEARINGHOUSE ON READING AND COMMUNICATIONS SKILLS (ERIC/CS)

Indiana University
Smith Research Center, Suite 150
2805 East 10th Street
Bloomington, IN 47405
PHONE: 812/855-5847 FAX: 812/855-7901
E-MAIL: MultiLink; BITNET

Director: Dr. Carl B. Smith
Contact: Gail Londergan, User Services Coordinator
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; ERICTOOLS
Equipment: MF reader/printer; Copier; Computer terminal; CDROM player
Access: Hours: M-F 8:00 a.m.-5:00 p.m. (EST). Walk-ins welcome. Individuals are sent to the university to use CDROM. For FAX machine call ahead at 812/855-4053.
Audiences: University/College faculty and students; University/College community; General public with restrictions
Services: Training, seminars, workshops; Library services; Publication production/dissemination; Topical packages; Referrals

(222) ERIC CLEARINGHOUSE FOR SOCIAL STUDIES/SOCIAL SCIENCE EDUCATION (ERIC/SO)

Indiana University
Social Studies Development Center
2805 East 10th Street, Suite 120
Bloomington, IN 47408-2373
PHONE: 812/855-3838 FAX: 812/855-7903
E-MAIL: MultiLink, BITNET-Henson@IUBACS

Director: Dr. John Patrick
Contact: Laurie Smidde, User Services Coordinator
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc, SilverPlatter; Online database: DIALOG; ERICTOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Microcomputer
Access: Hours: M-F 8:00 a.m.-5:00 p.m. (EST).
Audiences: General public
Services: Online search services; Library services; PC reproduction

(223) INDIANA UNIVERSITY (VES)

Vocational Education Services
840 State Rd (46 Bypass), Room 111
Bloomington, IN 47405
PHONE: 812/855-6711 FAX: 812/855-9156

Director: James Pershing
Collection: RIE (1978-); Thesaurus (9th, 1982); Selected holdings
Equipment: MF reader; Copier; Microcomputer, Computer terminal
Audiences: State vocational education community
Services: Online search services; Library services, PC reproduction

(224) INDIANA UNIVERSITY (LIBEDUC)

Education Library
Third and Jordan
Bloomington, IN 47405
PHONE: 812/855-1798 FAX: 812/855-1681

Director: Patricia Steele, Head Librarian
Contact: Gwen Pershing, Reference Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG; ERICTOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Access: Hours: M-Th 8:15 a.m.-10:00 p.m., F 8:15 a.m.-5:00 p.m., Sa 1:00 p.m.-5:00 p.m., Su 2:00 p.m.-10:00 p.m. (EST). Additional telephone number: 812/855-3419 (Head Librarian).
Audiences: University/College faculty and students; State education community; State residents
Services: Online search services; Library services; PC reproduction

(225) UNIVERSITY OF EVANSVILLE

Library
1800 Lincoln Avenue
Evansville, IN 47722
PHONE: 812/479-2484

Contact: Marvin Guilsoule, Periodicals Librarian; Kathy Norman, Library Associate
Collection: RIE (1975-); CJE (1973-); Thesaurus (11th, 1987); Microfiche (1975-); Online database: BRS
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Access: Additional telephone number: 812/479-2732 (Periodicals Librarian).
Audiences: University/College faculty and students
Services: Online search services, Library services

(226) UNIVERSITY OF SOUTHERN INDIANA

Library Services
8600 University Boulevard
Evansville, IN 47712
PHONE: 812/464-1824

Collection: Microfiche (1978-1988); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier
Access: Hours: M-Th 7:45 a.m.-9:00 p.m.; F 7:45 a.m.-4:30 p.m.; Su 2:00 p.m.-9:00 p.m. (EST); shorter hours during university breaks. Interlibrary loan is restricted to US faculty and upper division undergraduates.
Audiences: University/College Administrators/Directors; University/College faculty and students; University/College counselors/social workers; University/College alumni; University/College community; University/College consortium members; Area faculty and students; University/College librarians; Authorized library users; Library consortium members; Area residents; University/College students' parents; General public with restrictions

Directory of ERIC Information Service Providers

(226) UNIVERSITY OF SOUTHERN INDIANA (cont.)

Services: ERIC online searches; Online search training; Bibliographic instruction; MF duplication; Search services for university community only; Interlibrary loan; Educational documents abstracts

(227) SAINT FRANCIS COLLEGE

Library
2710 Spring Street
Fort Wayne, IN 46808
PHONE: 219/434-3247

Director: Sister Mary Ann McManus
Collection: RIE (1966-); CIJE (1977-), Thesaurus (11th, 1987); Microfiche (1966-)
Equipment: MF reader, MF reader/printer
Audiences: General public
Services: PC reproduction

(228) DEPAUW UNIVERSITY

Roy O. West Library
Greencastle, IN 46135-0037
PHONE: 317/658-4444 FAX 317/658-4445

Director: Diane Murray
Contact: Jill Gremmels, Public Service Coordinator, Claudia Ruediger, Reference Librarian
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Walk-ins welcome
Audiences: University/College faculty and students, General public

(229) PURDUE UNIVERSITY CALUMET

The Library
Hammond, IN 46323-2094
PHONE: 219/989-2678

Director: Bernard H. Holicky
Contact: Peter P. Chojenski, Reference Librarian
Collection: RIE (1966-), CIJE (1969-), Thesaurus (11th, 1987); Microfiche (1966-), CDROM SilverPlatter; Online database: OCLC
Equipment: MF reader, MF reader/printer, Copier, Microcomputer; Computer terminal
Audiences: University/College faculty and students, Area residents
Services: Online search services, Library services, PC reproduction; Interlibrary loan

(230) INDIANA STATE LIBRARY

140 North Senate Avenue
Indianapolis, IN 46204
PHONE: 317/232-3678

Director: Mr. Ray Lewick
Contact: Reference Information Desk
Collection: RIE (1966-), CIJE (1969-), Thesaurus (11th, 1987); Microfiche (1975-), CDROM SilverPlatter, Online database DIALOG, OCLC
Equipment: MF reader, MF reader/printer, MF duplicator, Copier, Computer terminal

(230) INDIANA STATE LIBRARY (cont.)

Access: Hours: M-F 8:00 a.m.-4:30 p.m. (EST). Closed Sa-Su. State employees (search only).
Audiences: State residents; State government personnel
Services: Library services, PC reproduction; MF duplication

(231) INDIANA UNIVERSITY SCHOOL OF MEDICINE

Library
Medical Research Library Building, Room 100
975 West Walnut Street
Indianapolis, IN 46202
PHONE: 317/264-7182 FAX: 317/274-2088
E-MAIL: Ontyme

Director: Doreen McDonald, Head, School of Medicine Library
Contact: Fran Brahmi, Director of Information Services
Collection: Thesaurus (11th, 1987); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-F 8:00 a.m.-5:00 p.m. (CST). For online searches patron must fill out a search request form. Allow at least 2-5 day turnaround time. Fee for searches varies (at cost to any University-affiliated patron).
Audiences: Medical center faculty, students, and staff; University/College faculty and students; Medical community
Services: Online search services; Library services; PC reproduction; Interlibrary loan

(232) BALL STATE UNIVERSITY

Bracken Library
Muncie, IN 47306
PHONE: 317/285-5277 FAX: 317/285-5351

Director: Michael B. Wood, Dean of University Libraries
Contact: Wayne Meyer, Coordinator, Computer Search Service
Collection: RIE (1966-); CIJE (1969-), Thesaurus (10th, 1984); Microfiche (1966-), Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier
Audiences: University/College faculty and students; State residents
Services: Online search services, Library services; PC reproduction

(233) INDIANA STATE UNIVERSITY

Cunningham Memorial Library
Terre Haute, IN 47809
PHONE: 812/237-2580 FAX: 812/237-2567

Contact: O Gene Norman, Head, Reference Department
Collection: RIE (1966-), CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM SilverPlatter, Online database DIALOG, BRS

(233) INDIANA STATE UNIVERSITY (cont.)

Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Printer
Access: ERIC on CDROM available: M-Th 8.00 a.m.-12:00 M, F 8:00 a.m.-9:00 p.m., Sa 9:00 a.m.-9.00 p.m., Su 1:00 a.m.-12:00 M. Summer hours: M-Th 7:15 a.m.-10.00 p.m., F 7:15 a.m.-5:00 p.m., Sa 9:00 a.m.-5.00 p.m., Su 1:00 p.m.-9:00 p.m. (CST).
Audiences: General public
Services: Online search services; Library services, PC reproduction, MF duplication; Inte:library loan; Search strategy consultation; Educational documents index; Educational documents abstracts

(234) PURDUE UNIVERSITY

Humanities, Social Science, and Education Library
 Stewart Center, 1st Floor
 West Fayette, IN 47907
 PHONE: 317/494-2831

Director: Laszlo Kovacs, HSSE Librarian
Contact: Mary Ellen Collins, Reference Librarian/Education Bibliographer
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer
Audiences: University/College faculty and students; Area residents
Services: Online search services; Library services; ∞ C reproduction

Directory of ERIC Information Service Providers

(235) IOWA STATE UNIVERSITY

Parks Library
Osborn Drive and Morrill Road
Ames, IA 5001
PHONE: 515/294-3642

Director: Nancy Eaton
Contact: David Tyckoson, Reference Librarian;
Karen Sinkule, Microforms and Media
Service
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM: DIALOG
OnDisc; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier,
Microcomputer; Computer terminal;
CDROM workstation
Access: ERIC resources are available during normal
library hours. Additional telephone number.
515/294-4527 (Reference Librarian).
Audiences: General public
Services: Slide show on ERIC; Bibliographic
instruction, Online search services;
PC reproduction

(236) UNIVERSITY OF NORTHERN IOWA

Library
Cedar Falls, IA 50613
PHONE: 319/273-2838

Director: Herbert Safford
Contact: Lawrence W. Kiefer, Head, Reader Services
Collection: RIE (1966-), CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-), CDROM:
SilverPlatter, Online database: DIALOG,
BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier,
Microcomputer; Computer terminal
Access: Hours M-Th 7:30 a.m.-12:00 M,
F 7:30 a.m.-9:00 p.m., Sa 10:00 a.m.-
9:00 p.m., Su 12:30 p.m.-12:00 M
Audiences: University/College faculty and students,
State residents
Services: Online search services, Library services,
PC reproduction

(237) MERCY HOSPITAL

Medical Library
West Central Park at Marquette
Davenport, IA 52804
PHONE: 319/383-1067

Director: Mary Bickery
Collection: Thesaurus (11th, 1987), Online database
DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer
Access: Hours M-F 8:00 a.m.-4:00 p.m. Serves
general public by appointment only
Audiences: Health care professionals; General public
Services: Online search services, Library services,
PC reproduction

(238) DRAKE UNIVERSITY

Cowles Library
28th Street and University Avenue
Des Moines, IA 50311
PHONE: 515/271-2113

Director: William Stoppel
Contact: James S. Leonaro, Mary Beveridge

(238) DRAKE UNIVERSITY (cont.)

Collection: RIE (1966-); CIJE (1973-);
Thesaurus (11th, 1987); Microfiche (1966-);
Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier;
Computer terminal
Access: Hours: M-Th 7:30 a.m.-1:00 a.m.,
F 7:30 a.m.-12:00 M, Sa 8:00 a.m.-
8:00 p.m., Su 12:30 p.m.-1:00 a.m.
Audiences: University/College faculty and students;
Area residents
Services: Online search services; PC reproduction

(239) IOWA DEPARTMENT OF EDUCATION

Iowa Network for Obtaining Resource Materials for
Schools
Grimes State Office Building
Des Moines, IA 50319-0146
PHONE: 515/281-5286 FAX: 515/242-5988

Contact: Mary Jo Bruett, Referral Specialist
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM: DIALOG
OnDisc; Online database: DIALOG
Equipment: MF reader; MF reader/printer;
MF duplicator; Copier; Microcomputer;
Computer terminal
Audiences: State education community
Services: Online search services; Library services;
PC reproduction; MF duplication

(240) AMERICAN COLLEGE TESTING PROGRAM
(ACTP)

Library
2201 North Dodge
Box 168
Iowa City, IA 52243
PHONE: 319/337-1165 FAX: 319/337-1551

Director: Lois Renter, Head Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-), Online database:
DIALOG; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier;
Computer terminal
Access: Additional telephone number
319/337-1166.
Audiences: Personnel; General public by request
Services: Online search services, Library services,
PC reproduction; Interlibrary loan

(241) UNIVERSITY OF IOWA

Main Library
Reference Department
Iowa City, IA 52242
PHONE: 319/353-4056

Contact: Reference Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th,
1984); Microfiche (1966-); Online database
DIALOG, BRS; ERICTOOLS; Clearinghouse
publications
Equipment: MF reader; MF reader/printer, Copier
Audiences: General public
Services: Online search services; Library services;
PC reproduction, MF duplication

Directory of ERIC Information Service Providers

(242) EMPORIA STATE UNIVERSITY

William Allen White Library
1200 Commercial
Emporia, KS 66801
PHONE: 316/343-5205 FAX: 316/343-5937

Director: Dr. Henry Stewart
Contact: Periodicals Department; Government Documents Department
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier; Microcomputer
Access: Hours: M-Th 8:00 a.m.-11:00 p.m., F 8:00 a.m.-5:00 p.m., Sa 1:00 p.m.-5:00 p.m., Su 2:00 p.m.-11:00 p.m. (CST). Walk-ins welcome. Charge for online searches.
Audiences: General public
Services: ERIC microfiche via interlibrary loan; ERIC online searches; Training, seminars, workshops; Bibliographic instruction; Technical assistance; Online search services; Library services; PC reproduction; Analysis of search results; Interlibrary loan; Search strategy consultation; Referrals

(243) FORT HAYS STATE UNIVERSITY

Forsyth Library
600 Park Street
Hays, KS 67601
PHONE: 913/628-4431

Director: Karen Cole
Contact: Phyllis Schmidt, Head of Reference; Reference Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1971-); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier
Access: Additional telephone number: 913/628-4529 (Head of Reference).
Audiences: General public
Services: Online search services; Library services

(244) KANSAS CITY, KANSAS PUBLIC LIBRARY

625 Minnesota
Kansas City, KS 66101
PHONE: 913/621-3073 FAX 913/621-0963

Director: Charles O Perdue
Contact: David Lane, Business Librarian, Jenny Kellstedt
Extension: 214
Collection: Thesaurus (11th, 1987); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer, Computer terminal
Access: Hours: M-Th 9:30 a.m.-9:30 p.m., F 9:30 a.m.-6:30 p.m. (CST) Walk-ins welcome. Negotiation requested for online searches but not mandatory.
Audiences: General public
Services: Online search services; Library services, PC reproduction, MF duplication

(245) UNIVERSITY OF KANSAS

Archie R. Dykes Library of the Health Sciences, Reference Department
2100 West 39th
Kansas City, KS 66103
PHONE: 913/588-5070

Contact: Cheryl Pace, Shelli Crocker, D.A. Thomas, Reference Librarians
Collection: RIE (1967-); CIJE (1977-); Thesaurus (11th, 1987); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Computer terminal; Online Catalog; CDROM workstation
Audiences: University/College community
Services: Online search services; Library services; Interlibrary loan

(246) UNIVERSITY OF KANSAS (KU)

Watson Library
Lawrence, KS 66044
PHONE: 913/864-3366 FAX: 913/864-3855

Director: James Neeley, Head, Reference Department
Contact: Barbara Jones, Reference Department; Kathryn Shell and Marilyn Clark, Reference Librarians
Collection: RIE (1967-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); CDROM: OCLC; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Computer terminal
Access: Searches by appointment.
Audiences: University/College faculty and students; State residents
Services: Library services; PC reproduction; MF duplication; Search services for university community only

(247) KANSAS STATE UNIVERSITY

Farrell Library
Manhattan, KS 66506
PHONE: 913/523-7409

Director: Brice Hobrock
Contact: Tom Hecker; Glenn Remelts, Head of Reference
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 7:30 a.m.-12:00 M, F 7:30 a.m.-6:00 p.m., Sa 10:00 a.m.-6:00 p.m., Su 12:00 N-12:00 M (CST).
Audiences: General public
Services: Online search services; Library services, PC reproduction; MF duplication

Directory of ERIC Information Service Providers

(248) MID-AMERICA NAZARENE COLLEGE (MANC)

Mabee Library
P.O. Box 1776
Olathe, KS 66061
PHONE: 913/782-3750

Director: Ray Morrison
Contact: Mary Alyce Galloway, Reference Librarian;
Karen Frizzell, Public Service Supervisor
Extension: 165
Collection: RIE (1988-); CJJE (1988-); Thesaurus (11th,
1987); Microfiche (1988-); Online database:
DIALOG
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal
Access: Hours: M-F 8:00 a.m.-5:00 p.m. (CST).
Online search service for college students,
and personnel.
Audiences: University/College faculty and students;
General public for a fee
Services: CJJE article delivery; ERIC online searches;
Bibliographic instruction; Information
dissemination; Library services;
PC reproduction; Analysis of search results;
Interlibrary loan

(249) JOHNSON COUNTY COMMUNITY COLLEGE

Library
12345 College at Quivira
Overland Park, KS 66210
PHONE: 913/469-8500

Contact: Andrea Kempf, Public Service Librarian
Extension: 3286
Collection: RIE (1966-); Thesaurus (11th, 1987);
Microfiche (1966-); Online database: BRS
Equipment: MF reader; MF reader/printer
Audiences: University/College Administrators/Directors,
University/College faculty and students;
University/College counselor/social worker;
Local residents
Services: Online search services; Library services

(250) PITTSBURG STATE UNIVERSITY

Leonard H. Axe Library
Cleveland and Joplin Streets
Pittsburg, KS 66762
PHONE: 316/231-7000 FAX: 316/232-2430
E-MAIL: ALANET

Director: Robert Walker
Contact: Cynthia Pfannenstiel, Special Services
Librarian
Extension: 4888
Collection: RIE (1966-); CJJE (1981-1983); Thesaurus
(11th, 1987); Microfiche (1973-); CDROM:
SilverPlatter; Online database: DIALOG,
BRS
Equipment: MF reader; MF reader/printer; Copier
Access: Hours: M-Th 7:45 a.m.-11:00 p.m.,
F 7:45 a.m.-5:00 p.m., Sa 9:00 a.m.-
5:00 p.m., Su 1:00 p.m.-11:00 p.m. (CST)
Walk-ins welcome. Telephone requests
accepted.
Audiences: University/College faculty and students;
General public
Services: Information dissemination; Online search
services; PC reproduction; Interlibrary loan;
Search strategy consultation

(251) JOHNSON COUNTY PUBLIC LIBRARY

Antioch Library
P.O. Box 2901
8700 West 63rd Street
Shawnee Mission, KS 66201
PHONE: 913/831-1550

Contact: Reference Department
Collection: RIE (1980-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier
Access: Hours: M-Th 9:00 a.m.-9:00 p.m.,
F 9:00 a.m.-6:00 p.m., Sa 9:00 a.m.-
5:00 p.m., Su 1:00 p.m.-5:00 p.m. (CST).
Audiences: General public
Services: Online search services

(252) WASHBURN UNIVERSITY OF TOPEKA

Mabee Library
1700 College Avenue
Topeka, KS 66621
PHONE: 913/295-6479

Director: Wilma Rife
Contact: Rachel Shorthill, Head of Reference
Extension: 486
Collection: RIE (1975-); CJJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM:
SilverPlatter; Online database: DIALOG,
BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal
Audiences: University/College faculty and students;
Secondary school students; General public
Services: Online search services; Library services;
PC reproduction

(253) WICHITA STATE UNIVERSITY

1845 Fairmount
Wichita, KS 67208
PHONE: 316/689-3591

Contact: Joan Hubbard, Coordinator of Collection
Development
Collection: RIE (1966-); CJJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM:
SilverPlatter; Online database: DIALOG,
BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier
Audiences: General public
Services: Online search services; Library services;
PC reproduction

Directory of ERIC Information Service Providers

(254) WESTERN KENTUCKY UNIVERSITY

Helm Gravens Library
Bowling Green, KY 42101
PHONE: 502/745-6124

Director: Dr. Michael Binder
Contact: Dr. Marvin Leavy, Head of Reference;
A.V. Simpson, Microforms Librarian
Collection: RIE (1968-), CJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM:
SilverPlatter; Online database: DIALOG,
BRS
Equipment: MF reader; MF reader/printer; Copier
Access: Hours: M-Th 8:00 a.m.-12:00 M,
F 8:00 a.m.-5:00 p.m., Sa 9:00 a.m.-
5:00 p.m., Su 1:00 p.m.-12:00 M (EST).
Additional telephone number:
502/745-6122 (Head of Reference).
Audiences: University/College faculty and students,
General public
Services: Online search services; Library services.
PC reproduction

(255) LINDSEY WILSON COLLEGE

210 Lindsey Wilson Street
Columbia, KY 42728

Director: Edward Seufert
Contact: Mary Jo Thomas
Collection: RIE (1987-); Thesaurus (11th, 1987);
Microfiche (1986-), Online database:
DIALOG
Equipment: MF reader; MF reader/printer; Computer
terminal
Access: Walk-in, phone-in during hours of
operation.
Audiences: University/College faculty and students;
University/College community;
University/College librarians; General
public by request
Services: ERIC online searches; Bibliographic
instruction

(256) U.S. ARMY ARMOR SCHOOL LIBRARY

Building 2369
Gaffey Hall, Room 100
Attn: ATSB-DOTD-L
Fort Knox, KY 40121-5200
PHONE: 502/624-623 FAX: 502/624-3365

Director: Mr. William H Hamsen, Supervisor
Librarian
Contact: Gladys Burton, Library Technician;
Judy C. Stephenson, Technical Information
Specialist
Collection: Thesaurus (11th, 1987); Microfiche (1966-),
CDROM. DIALOG OnDisc, OCLC; Online
database: DIALOG
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-6:00 p.m.,
F 8:00 a.m.-4:00 p.m. (EST).
Audiences: Military personnel; General public with
restrictions
Services: Online search services; Library services,
interlibrary loan

(257) KENTUCKY DEPARTMENT OF EDUCATION

Unit for Information Retrieval
Capitol Plaza Tower, Room 316
Frankfort, KY 40601
PHONE: 502/564-4394

Contact: Donna Swanson
Collection: Microfiche (1966-)
Equipment: MF reader; MF reader/printer;
MF duplicator; Microcomputer; Computer
terminal
Access: Hours: M-F 8:00 a.m.-4:30 p.m. (EST).
Walk-ins welcome.
Audiences: State public school personnel; Department
of Education personnel
Services: Online search services; MF duplication

(258) NORTHERN KENTUCKY UNIVERSITY

Steely Library
Highland Heights, KY 41076
PHONE: 606/572-6365 FAX: 606/572-6365

Director: Rebecca Kelm
Contact: Nancy Campbell, Head of Reference;
Sharon Taylor, Interlibrary Loan
Extension: 5729
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM:
SilverPlatter; Online database: DIALOG,
BRS
Equipment: MF reader; MF reader/printer; Copier;
CDROM workstation with printer
Access: Hours: M-Th 8:00 a.m.-10:00 p.m.,
F 8:00 a.m.-4:30 p.m., Sa 11:00 a.m.-
5:00 p.m., Su 1:00 p.m.-6:00 p.m. (EST).
Audiences: University/College faculty and students;
Area residents
Services: Online search services; PC reproduction

(259) UNIVERSITY OF KENTUCKY

Education Library
205 Dickey Hall
Lexington, KY 40506
PHONE: 606/257-7977

Director: Mary Vass, Education Librarian
Contact: Linda Raines, Barbara Anderson
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM:
SilverPlatter; Online database: DIALOG,
BRS, OCLC
Equipment: MF reader; MF reader/printer; Copier
Access: Hours when classes are in session:
M-Th 8:00 a.m.-10:00 p.m., F 8:00 a.m.-
6:00 p.m., Sa 9:00 a.m.-6:00 p.m.,
Su 12:00 N-10:00 p.m. (EST). Additional
telephone number: 606/257-1351 (Director).
Audiences: University/College faculty and students;
Area faculty and students; Local education
agencies; Local school district personnel;
Public school teachers; General public by
request
Services: CJE article delivery; ERIC online searches;
ERIC training; Bibliographic instruction;
Online search services; PC reproduction;
MF duplication; Document delivery;
Interlibrary loan

Directory of ERIC Information Service Providers

(260) UNIVERSITY OF LOUISVILLE

Belknap Campus
Ekstrom Library
Louisville, KY 40292
PHONE: 502/588-6747

Contact: Kay Womack, Head of Reference;
David Horvath, Head, Media and Microform
Department

Collection: RIE (1966-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM: DIALOG
OnDisc; Online database: DIALOG, BRS

Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal

Access: Additional telephone numbers:
502/588-8736 (Reference); 502/588-6302
(Media and Microforms).

Audiences: University/College faculty and students;
Local residents

Services: Online search services; Library services;
PC reproduction; MF duplication

(261) MOREHEAD STATE UNIVERSITY

Camden-Carroll Library
Morehead, KY 40351
PHONE: 606/783-2160

Director: Larry X. Besant

Contact: Claude Meade, Coordinator

Collection: RIE (1966-); CJE (1982-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM: OCLC,
Online database: DIALOG, BRS

Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal

Audiences: Administrators/Directors/Principals;
University/College faculty; Area residents;
General public

Services: Bibliographic instruction; Online search
services; Library services; PC reproduction

(262) MURRAY STATE UNIVERSITY

Harry Lee Waterfield Library
Murray, KY 40351
PHONE: 502/762-2053 FAX: 502/762-3736

Contact: John B. Griffin, Head of Reference; Sonja
Kromann, Online Search Coordinator

Collection: RIE (1967-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); Online database:
DIALOG; Clearinghouse publications

Equipment: MF reader; MF reader/printer;
Microcomputer; Computer terminal

Audiences: University/College faculty and students;
State residents

Services: Online search services; Library services;
PC reproduction

(263) BRESCIA COLLEGE LIBRARY

717 Frederica Street
Owensboro, KY 42301
PHONE: 502/686-4214

Director: Sister Judith Nell Riney

Contact: Sister Mary Eva Thompson, Media
Services; Sisters Kathy Eby and
Minam Medly

Collection: RIE (1978-); CJE (1974-1976, 1981-);
Thesaurus (11th, 1987); Microfiche (1979-),
Online database: DIALOG; ERIC Answer
Van

(263) BRESCIA COLLEGE LIBRARY (cont.)

Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal

Access: Hours: M-Th 8:00 a.m.-9:30 p.m.,
F 8:00 a.m.-4:00 p.m., Sa 10:00 a.m.-
2:00 p.m., Su 5:30 p.m.-9:30 p.m. (CST).
Walk-ins welcome for inhouse use of ERIC
Resources. Additional telephone numbers:
502/686-4212 502/686-4288.

Audiences: University/College faculty and students;
University/College alumni; University/
College community; Teachers/Professors;
Secondary school students

Services: ERIC microfiche via interlibrary loan; CJE
article delivery; ERIC training;
PC reproduction; Educational documents
index; Educational documents abstracts

(264) EASTERN KENTUCKY UNIVERSITY

John Grant Crabbe Library
Documents Section
Richmond, KY 40475
PHONE: 606/622-1791 FAX: 606/622-1415

Director: Ernest E. Wehryrauch

Contact: Sharon Marsh, Documents Section Chief;
Cynthia Etkin, Assistant Documents
Librarian

Collection: RIE (1966-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM: DIALOG
OnDisc; Online database: DIALOG, BRS;
ERICTOOLS; Clearinghouse publications

Equipment: MF reader; MF reader/printer; Computer
terminal; CDROM drives (2)

Access: Hours: M-Th 7:45 a.m.-10:30 p.m.,
F 7:45 a.m.-5:00 p.m., Sa 10:00 a.m.-
5:00 p.m., Su 2:00 p.m.-10:30 p.m. (EST).
Walk-ins welcome.

Audiences: General public

Services: Bibliographic instruction; Online search
services; Library services; PC reproduction

(265) CUMBERLAND COLLEGE

Hagan Memorial Library
821 Walnut Street
Williamsburg, KY 40769
PHONE: 606/549-2200

Director: Lois Wortman

Contact: Jan Wren, Head Reference Librarian

Collection: RIE (1966-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM:
SilverPlatter; Online database: DIALOG

Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal

Access: Hours: M-Th 7:45 a.m.-11:00 p.m.,
F 7:45 a.m.-4:30 p.m. (EST). Additional
telephone number: 606/549-4329 (Director).

Audiences: University/College faculty and students;
General public

Services: Online search services; Library services;
PC reproduction; MF duplication

LOUISIANA

Directory of ERIC Information Service Providers

(266) LOUISIANA DEPARTMENT OF EDUCATION

Office of Vocational Education
P.O. Box 94064
Baton Rouge, LA 70804-9064
PHONE: 504/342-3525 E-MAIL: ADVOCNET 2353

Director: Florent Hardy, Jr
Contact: Lani Urbatsch, Research Librarian
Collection: Microfiche (1966-)
Equipment: MF reader; MF reader/printer
Audiences: State educators; General public
Services: MF duplication

(267) LOUISIANA STATE UNIVERSITY

The LSU Libraries Reference Services
Baton Rouge, LA 70803
PHONE: 504/388-8875 E-MAIL: BITNET

Director: Sharon A. Hogan
Contact: Jane Kleiner, Head, Reference Services,
Smittie Bolner, Head, Business
Administration
Extension: 2570
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th,
1984); Microfiche (1966-), Online database:
DIALOG, BRS; ERICTOOLS; Clearinghouse
publications
Equipment: MF reader; MF reader/printer;
MF duplicator; Copier; Microcomputer,
Computer terminal
Audiences: University/College faculty and students,
Area residents
Services: Online search services; Library services,
PC reproduction; MF duplication

(268) SOUTHERN UNIVERSITY

John B. Cade Library
Southern Branch Post Office
Baton Rouge, LA 70813
PHONE: 504/771-4990 FAX 504/771-2495

Director: Mrs. Georgia W. Brown
Contact: Charlotte Henderson, Serials Librarian,
Dr. Sana Alawady, Chairperson
Collection: RIE (1981-); CIJE (1975-); Thesaurus (11th,
1987); Online database: DIALOG
Equipment: MF reader; Copier, Computer terminal
Access: Hours: M-F 9:00 a.m.-5:00 p.m. Online
search services: M-Th 8:00 a.m.-10:00 p.m.,
F 8:00 a.m.-5:00 p.m., Sa 9:00 a.m.-
5:00 p.m., Su 2:00 p.m.-10:00 p.m. (CST)
Additional contact person: Sheila Floyd
(Reader Services). Additional telephone
numbers: 504/771-2852 (Serials Librarian),
504/771-2853 (Documents Librarian).
Audiences: University/College students;
Teachers/Professors; Residents
Services: Online search services; Library services,
MF duplication

(269) GRAMBLING STATE UNIVERSITY

A.C. Lewis Memorial Library
Grambling, LA 71245
PHONE: 318/274-3156

Director: Pauline Lee
Contact: Lucy Melvin, Media/Microtext Librarian
Extension: 220

(269) GRAMBLING STATE UNIVERSITY (cont.)

Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); Online database:
DIALOG
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal;
Microfilm reader/printer
Access: Online searches performed on a
cost-recovery basis. Five dollar deposit
required.
Audiences: General public
Services: Information dissemination; Online search
services; Library services, PC reproduction;
Analysis of search results; Interlibrary loan

(270) SOUTHEASTERN LOUISIANA UNIVERSITY

Linus A. Sims Memorial Library
P.O. Drawer 896
Western Avenue
Hammond, LA 70402
PHONE: 504/549-2234

Director: F. Landon Greaves
Contact: Charlene Cain, Documents Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th,
1984); Microfiche (1972-); CDROM:
SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer
Access: Hours: M-Th 7:30 a.m.-11:00 p.m.,
F 7:30 a.m.-4:30 p.m., Sa 9:00 a.m.-
1:00 p.m., Su 2:00 p.m.-11:00 p.m. (CS:)
Additional telephone number:
504/549-2034 (Director).
Audiences: University/College faculty and students;
State education community; State residents
Services: ERIC training; Online search services;
PC reproduction

(271) UNIVERSITY OF SOUTHWESTERN LOUISIANA

Library
Serials Department
302 East St. Mary Boulevard
Lafayette, LA 70503
PHONE: 318/231-6030

Director: Donald L. Saporito
Contact: Barbara Flynn, Head of Reference Services,
Alvin Bethard, Supervisor, Reference
Services
Collection: RIE (1966-); CIJE (1970-); Thesaurus (11th,
1987); Microfiche (1966-); Online database:
DIALOG, BRS
Equipment: MF reader; MF reader/printer,
MF duplicator; Copier; Microcomputer,
Computer terminal
Access: Hours: M-Th 7:30 a.m.-11:00 p.m.,
F 7:30 a.m.-6:00 p.m., Sa 10:00 a.m.-
6:00 p.m., Su 2:00 p.m.-11:00 p.m. (CST).
Negotiation required for online search
requests.
Audiences: General public, postsecondary age
Services: ERIC online searches, Online search
services, PC reproduction, MF duplication,
Interlibrary loan

Directory of ERIC Information Service Providers

(272) MCNEESE STATE UNIVERSITY

Frazar Memorial Library
Box 91445
Lake Charles, LA 70609
PHONE: 318/475-5741

Director: Richard H. Reid
Contact: Nancy L. Khoury, Head, Public Service
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG; ERICTOOLS; Clearinghouse publications; ERIC Answer Van
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours vary over breaks and holidays. Walk-in access. Search fee for the general public. Additional telephone number: 318/475-5716 (Director).
Audiences: University/College faculty and students; Friends of the library; General public for a fee
Services: Online search services; Library services; PC reproduction

(273) NORTHEAST LOUISIANA UNIVERSITY SANDEL ON-LINE AUTOMATED REFERENCE (SOLAR)

Sandel Library
Sandel On-Line Automated Reference
Monroe, LA 71209
PHONE: 318/342-2194

Director: Rebecca DiCarlo, Acting Director
Contact: Dinah H. Williams
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Access: Hours: M-Th 7:30 a.m.-12:00 M, F 7:30 a.m.-8:00 p.m., Sa 9:00 a.m.-3:00 p.m., Su 2:00 a.m.-12:00 M (CST). Additional telephone number: 318/342-2195 (Acting Director).
Audiences: University/College faculty and students; Area residents
Services: Online search services; Library services; PC reproduction

(274) NORTHWESTERN STATE UNIVERSITY OF LOUISIANA

Eugene P. Watson Memorial Library
College Avenue
Natchitoches, LA 71497
PHONE: 318/357-4419

Director: Ada D. Jarred
Contact: Amanda Young, Head of Media/Serials Division
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (4/80-7/85); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; MF duplicator, Copier; Microcomputer, Computer terminal
Access: Hours: M-Th 8:00 a.m.-10:00 p.m., Sa 10:00 a.m.-5:00 p.m., Su 2:00 p.m.-10:00 p.m. (EST). Online searches by appointment. Additional telephone number: 318/357-4403 (Director).

(274) NORTHWESTERN STATE UNIVERSITY OF LOUISIANA (cont.)

Audiences: University/College faculty and students; State education community; State residents
Services: Online search services; Library services; PC reproduction; MF duplication

(275) UNIVERSITY OF NEW ORLEANS

Earl K. Long Library
Lake Front
New Orleans, LA 70148
PHONE: 504/286-6546 FAX: 504/286-7277

Director: Jill Fatzner, Dean of Library Services
Contact: Gregory Spano, Microforms Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Access: Hours: M-Th 7:45 a.m.-12:00 M, F 7:45 a.m.-4:30 p.m., Sa 9:00 a.m.-5:00 p.m., Su 1:00 p.m.-9:00 p.m. (EST).
Audiences: University/College faculty and students; State residents
Services: Online search services; PC reproduction

(276) XAVIER UNIVERSITY OF LOUISIANA

Library
Pine and Palmetto Streets
New Orleans, LA 70125
PHONE: 504/483-7304

Director: Robert E. Skinner
Contact: Laura Turner, Head of Public Services; Marcella Robertson, Periodicals Clerk
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1975-); Online database: DIALOG; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Access: Additional telephone number: 504/483-7305 (Director).
Audiences: General public for a fee
Services: Online search services; Library services; MF duplication

(277) UNIVERSITY LIBRARY

Loyola Library
Box 198
6363 St. Charles Avenue
New Orleans, LA 70118
PHONE: 504/865-3351

Director: Mary Lea Sweat
Contact: Mark Sutton, Head of Reference Service
Audiences: University/College faculty and students; Area faculty and students; University/College alumni; University/College community; University/College consortium members; Community colleges; Counselors/Social workers; Education agencies; School districts; Health care professionals; Vocational education community; Parents; Residents; Librarians; Media; General public, postsecondary age
Services: ERIC online searches; CDROM; Bibliographic instruction; Online search services

Directory of ERIC Information Service Providers

(278) LOUISIANA TECH UNIVERSITY

Prescott Memorial Library
Ruston, LA 71272
PHONE: 318/257-2231

Contact: Information Services Librarian
Collection: RIE (1967-); CIJE (1984-); Thesaurus (11th, 1987); Microfiche (1967-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Audiences: University/College faculty and students; Area residents
Services: Online search services; Library services; PC reproduction; MF duplication

(279) CENTENARY COLLEGE OF LOUISIANA

Magale Library
P.O. Box 41188
2911 Centenary Boulevard
Shreveport, LA 71134
PHONE: 318/869-5170

Director: James G. Volmy
Contact: Ella C. Edwards, Reference Librarian
Extension: 5059
Collection: RIE (1975-); CIJE (1979-); Thesaurus (10th, 1984); Microfiche (1979-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer
Access: Hours: M-Th 8:00 a.m.-12:00 M, F 8:00 a.m.-4:30 p.m., Sa 1:00 p.m.-5:00 p.m., Su 2:00 p.m.-12:00 M (CST)
Audiences: General public
Services: Online search services; Library services; PC reproduction

(280) LOUISIANA STATE UNIVERSITY IN SHREVEPORT

Noel Memorial Library
One University Place
Shreveport, LA 71115
PHONE: 318/797-5203

FAX: 318/797-5156

Director: Malcolm G. Parker
Contact: Sue Brown, Reference Librarian; Alvon Robinson, Microfilms Librarian
Collection: RIE (1968-); CIJE (1979-); Thesaurus (11th, 1987); Microfiche (1982-); Online database: DIALOG; ERIC Answer Van
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Access: Hours: M-Th 7:45 a.m.-9:30 p.m., F 7:45 a.m.-4:30 p.m., Sa 1:00 p.m.-5:00 p.m., Su 2:00 p.m.-6:00 p.m. (EST). Walk-ins welcome. Additional telephone numbers: 318/797-5380, 318/797-5297.
Audiences: University/College faculty and students; State education community; State residents
Services: Online search services; PC reproduction

(281) NICHOLLS STATE UNIVERSITY

Ellender Memorial Library
P.O. Box 2028
Highway 1
Thibodaux, LA 70310
PHONE: 504/148-4646

FAX: 504/448-4627

Director: Dr. Sharon Goad
Contact: Francine Middleton, Microforms Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Computer terminal
Audiences: University/College faculty and students; State residents
Services: Online search services; PC reproduction; MF duplication

Directory of ERIC Information Service Providers

(282) INFORMATION EXCHANGE (MAINE) (IEX)

Maine State Library
State House Station 64
Augusta, ME 04333
PHONE: 207/289-5600 E-MAIL: MeLink

Director: Edna M. Comstock, Coordinator
Contact: Sharon A. Hanley, Information Specialist
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Access: Hours: M-F 8:00 a.m.-5:00 p.m. (EST). Toll-free in-state number: 1-800/322-8899.
Audiences: State educators; General public
Services: Training, seminars, workshops; Online search services; Library services; 800 accessibility; MF duplication

(283) MAINE STATE LIBRARY

State House Station 64
Augusta, ME 04333
PHONE: 207/289-5600

Director: Guzy Nicholas
Contact: Cathryn Wilson, Reference Librarian
Collection: RIE (1968-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG, BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Access: Hours: M, T, W, F 9:00 a.m.-5:00 p.m., Th 9:00 a.m.-9:00 p.m., Sa 12:00 N-5:00 p.m. (EST). Closed Sunday.
Audiences: General public
Services: Online search services; Library services; PC reproduction

(284) UNIVERSITY OF SOUTHERN MAINE

Gorham Campus Library
Gorham, ME 04038
PHONE: 207/780-5347

Contact: Marilyn MacDowell, Serials Department
Collection: RIE (1969-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 7:45 a.m.-12:00 M, F 7:45 a.m.-10:00 p.m., Sa 9:00 a.m.-10:00 p.m., Su 10:00 a.m.-12:00 M (EST)
Audiences: University/College faculty and students; General public
Services: Online search services; Library services; PC reproduction

(285) UNIVERSITY OF MAINE

Raymond H. Fogler Library
Orono, ME 04469
PHONE: 207/581-1673

Director: Elaine Albright
Contact: Thomas Patterson, Head, Information Services Department
Collection: RIE (1967-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-; ED numbers only); CDROM: DIALOG OnDisc; Online database: DIALOG, BRS, BRS After Dark; ERICTOOLS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer
Access: Hours: M-Th 8:00 a.m.-9:00 p.m., F 8:00 a.m.-5:00 p.m., Sa 10:00 a.m.-5:00 p.m., Su 12:30 p.m.-9:00 p.m. (EST). Online database searches by appointment only. Reference service and CDROM self-service searches. Additional telephone numbers: 207/581-1676 (Head of Reference); 207/581-1664.
Audiences: University/College faculty and students; General public
Services: ERIC microfiche via Interlibrary loan; ERIC online searches; Online search training; Bibliographic instruction; Online search services; Library services; PC reproduction; MF duplication; Interlibrary loan; Referrals

(286) UNIVERSITY OF SOUTHERN MAINE

Library, Online Search Services
96 Falmouth Street
Portland, ME 04103
PHONE: 207/780-4269

Director: George Parks
Contact: James B. Brady
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 7:45 a.m.-12:00 M, F 7:45 a.m.-10:00 p.m., Sa 9:00 a.m.-10:00 p.m., Su 10:00 a.m.-12:00 M (EST).
Audiences: University/College faculty and students; State residents; General public
Services: Online search services; Library services; PC reproduction

MAINE

Directory of ERIC Information Service Providers

(287) UNIVERSITY OF MAINE AT PRESQUE ISLE

Library
181 Main Street
Presque Isle, ME 04769
PHONE: 207/764-0311 FAX: 207/764-0311 x297

Contact: Virginia Fischer; Gregory Kendall-Curtis
Extension: 293
Collection: RIE (1979); CJE (1979); Thesaurus (11th, 1987); Microfiche (1984); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer
Audiences: General public

(288) VETERANS ADMINISTRATION MEDICAL AND REGIONAL OFFICE CENTER

Library Service
Route 17
Togus, ME 04330
PHONE: 207/623-8411

Director: Melba W. Page, Chief, Library Services
Collection: Online database: DIALOG, BRS
Equipment: MF reader/printer; Microcomputer; Computer terminal
Access: Hours: M-F 9:00 a.m.-4:30 p.m. (EST).
Audiences: Medical center faculty, students, and staff; General public
Services: Online search services; Library services

Directory of ERIC Information Service Providers

(289) ANNE ARUNDEL COUNTY PUBLIC SCHOOLS

Professional Library
Media Services
2644 Riva Road
Annapolis, MD 21401
PHONE: 301/224-5272 FAX: 301/224-5177

Contact: Nancy J.P. Lively, Online Searcher; L. Zang, Interlibrary Loan Technical Assistant
Collection: RIE (1966-); CIJE (1970-); Thesaurus (11th, 1987); Microfiche (1975-); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-F 8:00 a.m.-4:30 p.m., extended hours to 5:00 p.m. on Tuesday and Wednesday. (EST). Walk-ins welcome
Additional telephone number: 301/224-5273 (Online Searcher).
Audiences: University/College faculty and students; Administrators/Directors/Principals; Elementary counselors/social workers; Secondary counselors/social workers; Librarians; Local/County educators; Local residents; Parents
Services: ERIC training; PC reproduction; Interlibrary loan, Search services for school personnel only

(290) FACTS ONLINE

1236 River Bay Road
Annapolis, MD 21401
PHONE: 301/261-1275 E-MAIL: MCI Mail

Director: Julia Stam
Collection: Thesaurus (11th, 1987), Online database DIALOG, BRS, VuText
Equipment: Microcomputer
Access: Turnaround time 24 hours in the mail. Online costs plus per hour. Standard research, reports also provided. Negotiation with requester preferred. DC area toll-free metro line: 261-1275.
Audiences: General public for a fee
Services: ERIC online searches, Online search services; 800 accessibility

(291) COPPIN STATE COLLEGE

Parlett L. Moore Library
2500 West North Avenue
Baltimore, MD 21216
PHONE: 301/333-5926

Director: Dr. Mary E. Wanza
Contact: Robernette J. Smith, Head Reference Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database DIALOG; Clearinghouse publications; ERIC Answer Van
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-10:00 p.m., F 8:00 a.m.-5:00 p.m., Sa 12:00 N-6:30 p.m., Su 1:00 p.m.-9:00 p.m. (EST) DIALOG searching M-F 9:00 a.m.-5:00 p.m. (limited to Coppin students, faculty, and staff). Additional telephone number: 301/333-7340 (Director)

(291) COPPIN STATE COLLEGE (cont.)

Audiences: University/College faculty and students; Area residents
Services: Online search services; Library services; PC reproduction

(292) JOHNS HOPKINS UNIVERSITY

Eisenhower Library
34th and North Charles Streets
Baltimore, MD 21218
PHONE: 301/338-8335 FAX: 301/338-8596

Director: Scott Bennett
Contact: Jill Coupe, Head of Reference
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1970-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal; CDROM workstation
Audiences: University/College faculty and students
Services: Library services; PC reproduction; Search services for university community only

(293) LOYOLA-NOTRE DAME LIBRARY (LNDL)

200 Winston Avenue
Baltimore, MD 21212
PHONE: 301/532-8787 FAX: 301/532-6130

Director: Sister Jan Stewart
Contact: Geraldine Hall Gray, Head Reference Librarian; Joe Turkos, Acquisitions Librarian
Collection: RIE (1967-); CIJE (1972-); Thesaurus (11th, 1987); Microfiche (1973-); CDROM: SilverPlatter; Online database: DIALOG; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Call Library for hours.
Audiences: University/College faculty and students; University/College alumni; General public
Services: Online search services; Library services; PC reproduction

(294) MARYLAND STATE DEPARTMENT OF EDUCATION (MSDE/SMSS)

State Media Services Section
200 West Baltimore Street
Baltimore, MD 21201
PHONE: 301/333-2109 FAX: 301/333-2507

Director: Rosa Fresberry, Branch Chief
Contact: Nancy Knaver, Section Chief, Reference Librarian
Collection: RIE (1966-); CIJE (1975-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer, MF duplicator; Copier; Microcomputer, Computer terminal
Access: Hours: M-F 8:30 a.m.-4:30 p.m. (EST). Walk-ins or phone requests. Negotiations preferred. Additional telephone number: 301/333-2134 (Section Chief).
Audiences: State educators
Services: ERIC microfiche via interlibrary loan; ERIC online searches; Online search services; Library services; PC reproduction; MF duplication; Interlibrary loan

MARYLAND

Directory of ERIC Information Service Providers

(295) MORGAN STATE UNIVERSITY

Soper Library
Cock Spring Lane and Hillen Road
Baltimore, MD 21239
PHONE: 301/44-3458

Director: Karen A. Robertson
Contact: Margaret Koyné, Microforms Librarian; Lawrence Padgett, Assistant Reference Librarian
Collection: RIE (1966-); CIJE (1970-); Thesaurus (9th, 1982); Microfiche (1966-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Computer terminal; CDROM workstation
Access: Hours: M-F 9:00 a.m.-5:00 p.m. (EST). Additional hours when classes are in session.
Audiences: University/College faculty and students; General public with restrictions
Services: Online search services; Library services; PC reproduction

(296) UNIVERSITY OF MARYLAND

Health Sciences Library
Computerized Reference and Bibliographic Service
111 South Greene Street
Baltimore, MD 21201
PHONE: 301/328-7373 FAX: 301/328-8143

Contact: Online Services Coordinator
Collection: RIE (1975-); Thesaurus (10th, 1984); Online database: DIALOG, BRS
Equipment: MF reader; Copier; Microcomputer, Computer terminal
Access: Hours: M-F 8:00 a.m.-4:30 p.m. (EST). Appointment required.
Audiences: University/College faculty and students, State education community; Hospital personnel; Authorized library user; Media, Researchers
Services: Online search services; Library services; Document delivery; Interlibrary loan; Search strategy consultation

(297) THE INFORMATION CONSULTANCY

308 Tunbridge Road
Baltimore, MD 21212
PHONE: 301/532-7275 FAX: 301/433-8793
E-MAIL: DialMail 18500, Compuserve: 71250, 2-433 MCI

Director: Mary W. Park, President
Collection: Online database: DIALOG
Equipment: Microcomputer
Access: Telephone number available 24-hours.
Audiences: Education agencies; Other
Services: CDROM; Online search services

(298) BOWIE STATE UNIVERSITY

Thurgood Marshall Library
14000 Jericho Park Road
Bowie, MD 20715
PHONE: 301/464-7222

Director: Courtney H. Funn
Contact: Melanie Gardner, Archivist, Special Collections Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier
Access: Additional telephone number: 301/464-7212 (Archivist).
Audiences: University/College faculty and students; University/College consortium members
Services: ERIC microfiche via interlibrary loan; Online search services

(299) UNIVERSITY OF MARYLAND - BALTIMORE COUNTY

Albin O. Kuhn Library and Gallery
5401 Wilkins Avenue
Catonsville, MD 21228
PHONE: 301/455-2234

Director: Emily Wilkinson
Contact: Interlibrary Loan Assistant
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier
Access: Hours: M-Th 8:00 a.m.-12:00 M, F 8:00 a.m.-6:00 p.m., Sa 12:00 N-6:00 p.m., Su 12:00 N-12:00 M (EST).
Audiences: University/College faculty and students; Area residents
Services: Online search services; Library services; PC reproduction

(300) UNIVERSITY OF MARYLAND - COLLEGE PARK

McKeldin Library
College Park, MD 20742-7011
PHONE: 301/454-5704

Director: Dr. Joanne Hana
Contact: Martha Hooker, Reference Librarian; Ray Foster, Coordinator Automated Reference Services
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer, MF duplicator
Access: Call 301/454-2853 for hours of operation
Audiences: University/College faculty and students; General public
Services: Online search services; Library services; PC reproduction, MF duplication

Directory of ERIC Information Service Providers

(301) UNIVERSITY OF MARYLAND - COLLEGE PARK

College of Education
Curriculum Laboratory, Room 2226
College Park, MD 20742
PHONE: 301/454-5466

Contact: Esther Bishop
Collection: RIE (1967-); CJE (1976-); Thesaurus (11th, 1987)
Equipment: MF reader; Copier
Audiences: University/College faculty and students; Inservice teachers
Services: PC reproduction

(302) UNIVERSITY OF MARYLAND - EASTERN SHORE

Frederick Douglass Library
Princess Anne, MD 21853
PHONE: 301/651-2200

Director: Jessie C. Smith
Contact: Oliver Collier, Serials/Documents Librarian
Extension: 260 or 659
Collection: RIE (1973-); CJE (1978-); Thesaurus (11th, 1987); Microfiche (1970-); CDROM: DIALOG OnDisc, SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-1:00 a.m., F-Sa 9:00 a.m.-5:00 p.m., Su 2:00 p.m.-1:00 a.m. (EST).
Audiences: University/College faculty and students; University/College alumni; University/College community; General public
Services: Meetings, conferences; Online search training; Bibliographic instruction; Curriculum; Audiovisual; MF duplication, Analysis of search results; Interlibrary loan, Search strategy consultation; Referrals

(303) MONTGOMERY COUNTY PUBLIC SCHOOLS (MCPS)

Professional Library
850 Hungerford Drive
Rockville, MD 20850
PHONE: 301/279-3227

Contact: Karen Dowling, Curriculum Librarian, Nina Allen
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS, LEXIS NEXIS, Kidsnet
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer
Access: Hours: M-F 8:30 a.m.-5:00 p.m., extended hours T-Th until 8:00 p.m., Sa 9:00 a.m.-4:00 p.m. (EST).
Audiences: Local educator, community; Local school district personnel; General public with restrictions
Services: Library services; MF duplication; Interlibrary loan, Search services for school personnel only

(304) ACCESS ERIC (ERIC/AE)

1600 Research Boulevard, Stop 3C
Rockville, MD 20850
PHONE: 800/USE-ERIC FAX: 301/251-5215
E-MAIL: MultiLink

Director: Samuel Fustukjian
Contact: Paula Seidman, Supervisor of User and Information Services; Belinda Taheri, Sr. Information Specialist; Kelly Gainer, Information Specialist
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); CDROM: DIALOG OnDisc, SilverPlatter; Online database: DIALOG; Clearinghouse publications; ERICTOOLS
Equipment: MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-F 8:30 a.m.-5:15 p.m. (EST). Local telephone numbers: 301/251-5264 (Sr. Information Specialist); 301/251-5045 (Director).
Audiences: General public
Services: Information on ERIC services, activities, and products; Technical assistance; Analysis of search results; 800 accessibility; Referrals

(305) ERIC PROCESSING AND REFERENCE FACILITY (ERIC/FACILITY)

2440 Research Boulevard, 4th Floor
Rockville, MD 20850-3238
PHONE: 301/258-5500 FAX: 301/948-3695
E-MAIL: MultiLink

Director: Ted Brandhorst
Contact: Maureen Roberts, Reference Specialist
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1965-); CDROM: DIALOG OnDisc, OCLC, SilverPlatter; Online database: DIALOG, BRS, ORBIT; ERICTOOLS; Clearinghouse publications; ERIC briefings
Equipment: MF reader/printer; Copier; Microcomputer, Computer terminal
Access: Hours: M-F 8:00 a.m.-4:45 p.m. (EST). Telephone extension: 5007 (Director)
Audiences: ERIC system; General public
Services: ERIC training; Technical assistance; Online search services; Analysis of search results, Referrals

Directory of ERIC Information Service Providers

(306) SALISBURY STATE UNIVERSITY

Blackwell Library
Camden and College Avenues
Salisbury, MD 21801
PHONE: 301/543-6130

Contact: Kathryn Carson, Head of Reference
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG, BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Access: Hours: M-Th 8:00 a.m.-12:00 M, F 8:00 a.m.-10:00 p.m., Sa 10:00 a.m.-5:00 p.m., Su 12:00 N-12:00 M (EST). Additional telephone number: 301/543-6860.
Audiences: University/College faculty and students, State residents
Services: Online search services; Library services, PC reproduction

(308) WESTERN MARYLAND COLLEGE

Hoover Library
Westminster, MD 21157
PHONE: 301/848-7000 FAX: 301/857-2748

Contact: Carol Quinn, Coordinator of Reference, Government Documents, and Interlibrary Loan; Mark Collier, Reference Librarian
Extension: 281
Collection: RIE (1967-); CJE (1969-); Thesaurus (10th, 1984); Microfiche (1970-); CDROM: DIALOG OnDisc; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Audiences: University/College faculty and students; General public
Services: ERIC microfiche via interlibrary loan; ERIC online searches; Bibliographic instruction; Online search services; Library services, PC reproduction

(307) TOWSON STATE UNIVERSITY

Cook Library
8000 York Road
Towson, MD 21204
PHONE: 301/321-2462 FAX: 301/830-3829

Contact: Reference Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Online database: DIALOG; Clearinghouse publications
Equipment: MF reader, MF reader/printer; Copier
Audiences: University/College faculty and students, General public
Services: Library services, PC reproduction; Search services for university community only

Directory of ERIC Information Service Providers

(309) UNIVERSITY OF MASSACHUSETTS

Library
Amherst, MA 01003
PHONE: 413/545-0150

Director: Richard J. Talbot
Contact: Paula Mark, Instructional Services Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer
Access: Hours: 8:00 a.m.-12:00 M, F 8:00 a.m.-6:00 p.m., Sa 10:00 a.m.-6:00 p.m., Su 10:00 a.m.-12:00 M (EST).
Audiences: University/College faculty and students, State residents
Services: Bibliographic instruction; Online search services; Library services; PC reproduction; Interlibrary loan; Search strategy consultation

(310) NETWORK, INC.

290 South Main Street
Andover, MA 010810
PHONE: 617/470-1080

Contact: Ruth Anne Shepard

(311) BOSTON PUBLIC LIBRARY

Microtext Department
P.O. Box 286
666 Boylston Street
Boston, MA 02117
PHONE: 617/536-5400

Director: Charles S. Longley, Curator, Microtext Department
Contact: Henry Scannell, Reference Librarian
Extension: 208
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; MF duplicator
Access: Current borrower or free courtesy card required.
Audiences: General public
Services: Online search services; Library services; PC reproduction; MF duplication

(312) BOSTON UNIVERSITY

Mugar Library, Microforms
771 Commonwealth Avenue
Boston, MA 02215
PHONE: 617/353-3717

Contact: Reference Department
Collection: RIE (1975-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: BRS
Equipment: MF reader; MF reader/printer
Access: Hours: M-Th 8:00 a.m.-12:00 M, F-Sa 8:00 a.m.-11:00 p.m., Su 10:00 a.m.-12:00 M (EST). Additional telephone number: 617/353-3704.
Audiences: University/College faculty and students; General public
Services: PC reproduction; MF duplication

(313) NORTHEASTERN UNIVERSITY

Dodge Library
360 Huntington Avenue
Boston, MA 02115
PHONE: 617/437-2356

Contact: Roxanne Palmatier, Documents/Microforms Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); Online database: DIALOG, BRS
Equipment: Copier; Computer terminal
Services: Information dissemination; Online search services; Library services; PC reproduction

(314) UNIVERSITY OF MASSACHUSETTS - BOSTON

Healey Library
Harbor Campus
Boston, MA 02125
PHONE: 617/929-7635

Director: William P. Quinn, Acting Library Director
Contact: Janet Stewart, Chief Reference Librarian
Collection: RIE (1975-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-9:00 p.m., F-Sa 9:00 a.m.-5:00 p.m., Su 1:00 p.m.-8:00 p.m. (EST).
Audiences: University/College faculty and students; General public
Services: Online search training; Bibliographic instruction; Technical assistance; Document delivery; Interlibrary loan; Search strategy consultation

(315) WHEELOCK COLLEGE

Library
132 Riverway
Boston, MA 02215
PHONE: 617/734-5200

Director: Andrea Hoffman
Contact: Sue Kaler, Reference Services Librarian
Extension: 222
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS After Dark
Equipment: MF reader/printer; Microcomputer; CDROM player
Audiences: University/College faculty; Administrators/Directors/Principals; Students; University/College alumni
Services: Technical assistance, Interlibrary loan

(316) BRIDGEWATER STATE COLLEGE

Clement C. Maxwell Library
Shaw Road
Bridgewater, MA 02325
PHONE: 508/697-1304

Contact: Robert M. Simmons, Curriculum Librarian for ERIC Collection; Reference Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG; ERICTOOLS; Clearinghouse publications; Clearinghouse newsletters

(316) BRIDGEWATER STATE COLLEGE (cont.)

Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal

Access: Hours: M-Th 7:45 a.m.-11:00 p.m., F 7:45 a.m.-5:00 p.m., Sa 8:30 a.m.-4:00 p.m., Su 2:00 p.m.-10:00 p.m. (EST). During intercession: M-F 7:45 a.m.-4:00 p.m. Closed weekends. Hours vary during summer. Online searches on a cost recovery basis.

Audiences: General public

Services: Bibliographic instruction; Online search services; Library services; Publication production/dissemination; Topical packages; PC reproduction; MF duplication; Analysis of search results, Referrals

(317) HARVARD UNIVERSITY

Graduate School of Education
 Monroe C. Gutman Library
 6 Appien Way
 Cambridge, MA 02138
 PHONE: 617/495-3421

Director: John Collins

Contact: Reference Department

Collection: RIE (1966-); CIJE (1967-); Thesaurus (11th, 1987); Microfiche (1966-), CDROM. SilverPlatter; Online database: DIALOG, BRS AfterDark; ERICTOOLS; Clearinghouse publications

Equipment: MF reader; MF reader/printer, Copier, Computer terminal

Access: Hours: M-Th 8.30 a.m.-11:00 p.m., F 8:30 a.m.-5:00 p.m., Sa 9:00 a.m.-5:00 p.m., 12:00 N-9:00 p.m. (EST).

Audiences: University/College faculty and students, General public

Services: Online search services; Library services; PC reproduction

(318) LESLEY COLLEGE

Library
 30 Mellen Street
 Cambridge, MA 02138-2790
 PHONE: 617/868-9600

Director: Nancy Isaacs

Contact: Constance Vratatos, Head of Public Services

Extension: 61

Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1976-); CDROM: DIALOG OnDisc; Online database: DIALOG

Equipment: MF reader; MF reader/printer; Copier; Microcomputer

Audiences: University/College community; General public

Services: Online search services; Library services, PC reproduction

(319) MERRIMACK EDUCATION CENTER (MEC)

101 Mill Road
 Chelmsford, MA 01824
 PHONE: 508/256-3985 FAX: 508/256-6890

Director: Richard Lavin

Contact: Jean Sanders

Collection: RIE (current year only); CIJE (current year only); Thesaurus (10th, 1984); Microfiche (1966-1980); Online database: BRS

Equipment: MF reader; Microcomputer; Computer terminal

Audiences: Administrators/Directors/Principals; Teachers/Professors; State Board of Education; State education agencies; Researchers

Services: Online search services

(320) BOSTON COLLEGE

Thomas P. O'Neill, Jr. Library
 Chestnut Hill, MA 02167
 PHONE: 617/555-4472 FAX: 617/552-8828

Director: Mary J. Cronin

Contact: Jim Walsh, Head of Government Documents and Microforms

Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS, BRS AfterDark

Equipment: MF reader; MF reader/printer; MF duplicator; Copier

Access: Hours: M-Th 8:30 a.m.-1:00 a.m., F 8.30 a.m.-11:00 p.m., Sa 9:00 a.m.-10:00 p.m., Su 11:00 a.m.-1:00 a.m. (EST). Summer hours may vary.

Audiences: University/College faculty and students; Area residents; Library consortium members

Services: Information dissemination; Online search services; Library services; PC reproduction; MF duplication; Search services for university community only; Interlibrary loan; Search strategy consultation

(321) FITCHBURG STATE COLLEGE

Library
 Fitchburg, MA 01420
 PHONE: 508/345-2151 FAX: 508/345-4270

Director: Robert Foley

Contact: Faith E. Anttila, Periodicals/Reference, Janice A. Ouellette

Extension: 3230

Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG

Equipment: MF reader; MF reader/printer; MF duplicator; Computer terminal

Audiences: Administrators/Directors/Principals; University/College faculty and students, Teachers/Professors; General public

Services: Online search services; PC reproduction, MF duplication

Directory of ERIC Information Service Providers

(322) FRAMINGHAM STATE COLLEGE

Henry Whittemore Library
100 State Street
Framingham, MA 01701
PHONE: 617/620-1220

Contact: Jonathan F. Husband, Reader Services Librarian; Marion Slack, Reference Librarian
Extension: 271 or 272
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); Online database: DIALOG; ERICTOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Audiences: University/College faculty and students; General public
Services: Online search services; Library services; PC reproduction

(323) NORTHERN ESSEX COMMUNITY COLLEGE

Learning Resources Center
100 Elliot Street
Haver Hill, MA 01830
PHONE: 508/374-3900

Contact: Reference Librarian
Collection: RIE (1980-); CIJE (1969-); Thesaurus (10th, 1984);
Equipment: Microcomputer, Computer terminal
Services: Online search services; Library services

(324) UNIVERSITY OF LOWELL

O'Leary Library
Wilder Street
Lowell, MA 01854
PHONE: 508/934-4554 FAX: 508/453-4856
E-MAIL: MAILBUS (vax based)

Director: Bernard Franckowiak, Head of Public Services
Contact: Ronald Karr, Reference Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Additional telephone number: 508/934-4580 (Public Services).
Audiences: University/College faculty and students; State residents
Services: Bibliographic instruction; Online search services; Library services; PC reproduction; Interlibrary loan

(325) TUFTS UNIVERSITY

Wessell Library
Medford, MA 02155
PHONE: 617/381-3460

Contact: Ray Gerke, Associate Reference Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1971-); CDROM: SilverPlatter; Online database: DIALOG, BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-11:30 p.m., F 8:00 a.m.-9:00 p.m., Sa 9:00 a.m.-11:30 p.m., Su 10:00 a.m.-11:30 p.m. (EST).
Audiences: University/College faculty and students; University/College alumni; Area residents
Services: Online search services; Library services; PC reproduction; MF duplication

(326) NORTH ADAMS STATE COLLEGE

Freel Library
Church Street
North Adams, MA 01247
PHONE: 413/664-4511

Director: Gary Lewis
Contact: Suzanne Kemper, Chief Librarian, Public Services; Reference Department
Extension: 325
Collection: RIE (1966-); Thesaurus (11th, 1987); Microfiche (1969-1984; partial since 1984); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer
Access: Must apply to Reference Department for appointment when Reference Librarians are on duty.
Audiences: University/College community; General public with restrictions
Services: PC reproduction; Search services for university community only

(327) SOUTHEASTERN MASSACHUSETTS UNIVERSITY

Library Communications Center
Technical Services
Old Westport Road
North Dartmouth, MA 01947
PHONE: 508/999-8678

Director: Jane Booth
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1978-); CDROM: SilverPlatter; Online database: BRS
Equipment: MF reader; MF reader/printer
Access: Hours: M-Th 8:30 a.m.-11:00 p.m., F 8:30 a.m.-5:00 p.m., Sa 9:30 a.m.-5:00 p.m., Su 11:00 a.m.-11:00 p.m. (EST).
Audiences: University/College faculty and students; General public
Services: Bibliographic instruction; Information dissemination; Library services; Interlibrary loan; Search strategy consultation

MASSACHUSETTS**Directory of ERIC Information Service Providers****(328) SALEM STATE COLLEGE**

Library
Loring Avenue and Lafayette Street
Salem, MA 01970
PHONE: 508/741-6000 FAX: 508/744-6596

Director: Neil Olson
Contact: Camilla Glynn, Assistant Director for Public Services; Susan Sturgeon, Serials Librarian
Extension: 2612 or 2613
Collection: RIE (1965-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1965-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier
Audiences: University/College faculty and students; General public
Services: PC reproduction

(329) SPRINGFIELD COLLEGE

Babson Library
Alden Street
Springfield, MA 01109
PHONE: 413/788-3315 E-MAIL: DIALMAIL

Director: Gerald F. Davis
Contact: Andrea S. Taupier, Senior Reference Librarian; Mary Jane Sobinski-Smith, Reference Librarian
Extension: 315
Collection: RIE (1966-); CJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier
Access: Additional contact: Robert Kudlay, Reference Librarian.
Services: Online search services; PC reproduction; MF duplication

(330) WESTFIELD STATE COLLEGE

Library
Westfield, MA 01086
PHONE: 413/568-3311

Director: Kenneth W. Cotton
Contact: Catherine H. Handy, Reference Librarian
Extension: 234
Collection: RIE (1977-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: BRS
Equipment: MF reader; MF reader/printer
Access: Hours: M-Th 8:00 a.m.-1:00 a.m., F 8:00 a.m.-9:00 p.m., Sa 9:00 a.m.-5:00 p.m., Su 12:00 N-1:00 a.m. (EST).
Audiences: General public
Services: ERIC microfiche via interlibrary loan; PC reproduction; MF duplication

Directory of ERIC Information Service Providers

(331) GRAND VALLEY STATE UNIVERSITY (GVSU)

Library
 Allendale, MI 49401
 PHONE: 616/855-3252 FAX: 616/895-2704

Director: Lee Lebbin
Contact: Kathryn L. Maleski, Reference Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1972-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer
Access: Hours: Fall/Winter semesters: M-Th 8:00 a.m.-12:00 M, F 8:00 a.m.-6:00 p.m., Sa 12:30 p.m.-9:00 p.m., Su 1:00 p.m.-12:00 M, Spring/Summer semester: M-Th 8:00 a.m.-9:00 p.m., F 10:00 a.m.-4:00 p.m., Su 5:00 p.m.-9:00 p.m. (EST)
Audiences: University/College faculty and students; Local education community
Services: Bibliographic instruction; Online search services; Library services; PC reproduction

(332) ERIC CLEARINGHOUSE ON COUNSELING AND PERSONNEL SERVICES (ERIC/CG)

2108 School of Education Building
 University of Michigan
 610 East University Street
 Ann Arbor, MI 48109-1259
 PHONE: 313/764-9492 FAX: 313/747-2425
 E-MAIL: MultiLink

Director: Dr. Garry R. Walz
Contact: Jeanne Bleuer, Associate Director
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc, OCLC, SilverPlatter; Online database: DIALOG, BRS; ERICTOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier
Access: Hours: M-F 8:00 a.m.-5:00 p.m. Summer hours: M-F 7:30 a.m.-4:00 p.m. (EST)
Audiences: General public
Services: ERIC training; Meetings, conferences; Online search training; Online search services; PC reproduction

(333) UNIVERSITY OF MICHIGAN

Graduate Library
 Reference Department
 Ann Arbor, MI 48109
 PHONE: 313/764-2389

Contact: Linda Parker, Head, Reference Services
Collection: RIE (1966-); CJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer
Audiences: University/College faculty and students; Researchers
Services: Online search services; Library services; PC reproduction

(334) ANDREWS UNIVERSITY

James White Library
 Berrien Springs, MI 49104
 PHONE: 616/471-3275

Contact: Richard K. Powell, ERIC Collection; Harvey Brenneise
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS; ERICTOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-10:00 p.m., F 8:00 a.m.-2:00 p.m., Sa closed, Su 1:00 p.m.-10:00 p.m. (EST)
Audiences: University/College faculty and students; Area residents
Services: Online search services; Library services; PC reproduction; MF duplication

(335) FERRIS STATE UNIVERSITY (FSU)

Library
 901 South State Street
 Big Rapids, MI 49307
 PHONE: 616/592-3602 FAX: 616/592-2662

Director: Lawrence J. McCrank, Dean
Contact: Ann Breitenwischer, Education Liaison
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1974-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-10:50 p.m., F 8:00 a.m.-5:50 p.m., Sa 8:00 a.m.-4:50 p.m., Su 1:00 p.m.-10:50 p.m. (EST). Summer hours and term breaks vary. Additional telephone number: 616/592-3750 (Education Liaison).
Audiences: Administrators/Directors/Principals; University/College faculty and students; General public
Services: Bibliographic instruction; Online search services; PC reproduction; Analysis of search results; Interlibrary loan; Search strategy consultation

(336) UNIVERSITY OF MICHIGAN - DEARBORN

Library
 4901 Evergreen Road
 Dearborn, MI 48122
 PHONE: 313/593-5400

Director: Tim Richards
Contact: Reference Librarian
Collection: RIE (1975-); CJE (1979-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer
Access: Hours: M-Th 8:00 a.m.-12:00 M, F 8:00 a.m.-6:00 p.m., Sa 12:00 M-6:00 p.m., Su 1:00 p.m.-12:00 M (EST).
Audiences: University/College faculty and students; General public
Services: Online search services; Library services

Directory of ERIC Information Service Providers

(337) WAYNE STATE UNIVERSITY

College of Education
Education Building, Room 227
Detroit, MI 48202
PHONE: 313/577-0914

Contact: Gary R. Smith
Collection: RIE (*966-); CIJE (1969-)
Equipment: Computer terminal
Audiences: University/College faculty and students;
State educators
Services: Online search services

(338) WAYNE STATE UNIVERSITY

Purdy/Kresge Library
Detroit, MI 48202
PHONE: 313/577-6423 FAX: 313/577-4172

Director: Lothar Spang
Contact: Reference Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1989); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS; ERICTOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-11:00 p.m., F 8:00 a.m.-6:00 p.m., Sa 9:00 a.m.-5:00 p.m., Su 12:00 N-7:00 p.m. (EST) Walk-ins welcome. Additional telephone number: 313/577-4232 (Director).
Audiences: General public
Services: Online search services; Library services; PC reproduction; MF duplication

(339) MICHIGAN STATE UNIVERSITY

Social Science/Humanities Reference Library
East Lansing, MI 48824
PHONE: 517/355-6669

Director: Jeff Jackson
Contact: Martha Meaders
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: BRS
Equipment: MF reader, MF reader/printer; MF duplicator; Microcomputer; Computer terminal
Access: Hours: M-F 8:00 a.m.-11:00 p.m., Sa 10:00 a.m.-11:00 p.m., Su 12:00 N-11:00 p.m. (EST).
Audiences: University/College faculty and students, Residents
Services: Online search services; Library services, PC reproduction; MF duplication

(340) MOTT COMMUNITY COLLEGE (MCC)

1401 East Court
Flint, MI 48503
PHONE: 313/762-0407

Director: Denise Hooks, Acting Director
Contact: Gail Graham, Supervisor of Public Services
Collection: Thesaurus (11th, 1987), Microfiche (1983-), CDROM SilverPlatter; Online database: DIALOG
Equipment: MF reader, MF reader/printer, Copier, Microcomputer, Computer terminal

(340) MOTT COMMUNITY COLLEGE (MCC) (cont.)

Audiences: General public
Services: Bibliographic instruction; information dissemination; Online search services; Library services; PC reproduction; Interlibrary loan; Search services for school personnel only

(341) UNIVERSITY OF MICHIGAN - FLINT

Library
Reference Department
Harrison and Kearsley Streets
Flint, MI 48502
PHONE: 313/762-3408 FAX: 313/762-3133

Director: David Palmer
Contact: Dorothy Himmelberger, Education Subject Librarian
Collection: RIE (1968-); CIJE (1975-); Thesaurus (11th, 1987); Microfiche (1972-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier
Access: Hours: M-Th 8:00 a.m.-11:00 p.m., F 8:00 a.m.-5:00 p.m., Sa 10:00 a.m.-5:00 p.m., Su 2:00 p.m.-11:00 p.m. (EST). Additional telephone number: 313/762-3404 (Education Subject Librarian).
Audiences: University/College faculty and students; Local school district personnel; General public
Services: Online search services; Library services; PC reproduction

(342) HOPE COLLEGE

Van Wylan Library
Holland, MI 49423
PHONE: 616/392-7790

Director: David Jensen
Contact: Kelly Jacobsin, Carol Juth
Collection: RIE (1967-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1988-); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Audiences: University/College faculty and students; General public
Services: Bibliographic instruction; Online search services; Library services; PC reproduction; Interlibrary loan

(343) WESTERN MICHIGAN UNIVERSITY

Education Library
Online Automated Reference Service (OARS)
3300 Sangren Hall
Kalamazoo, MI 49008-5196
PHONE: 616/387-5224 FAX: 616/387-5124

Director: David Netz
Contact: Maria A. Perre, Stable, Reference Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG, BRS; ERICTOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer

Directory of ERIC Information Service Providers

(343) WESTERN MICHIGAN UNIVERSITY (cont.)

Access: Additional telephone number:
616/387-5230 (Reference).
Audiences: General public for a fee
Services: Online search services; Library services;
PC reproduction; MF duplication

(344) LIBRARY OF MICHIGAN

Public Services
P.O. Box 30007
717 W. Allegan
Lansing, MI 48909
PHONE: 517/373-1300 FAX: 1-800/292-2431
E-MAIL: ALANET

Director: James W. Fry, State Librarian
Contact: Ilene R. Schechter, Research Librarian;
Sally Halverson, Collection Development
Coordinator
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); Online database:
DIALOG, BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer;
MF duplicator; Copier; Personal Computer
Access: Hours: M, W 8:00 a.m.-9:00 p.m.,
T, Th, F 8:00 a.m.-6:00 p.m., Sa 9:00 a.m.-
5:00 p.m., Su 1:00 p.m.-5:00 p.m. (EST).
Audiences: General public
Services: Online search services, Library services;
MF duplication; Interlibrary loan

(345) NORTHERN MICHIGAN UNIVERSITY

Olson Library
Elizabeth Harden Circle Drive
Marquette, MI 49855
PHONE: 906/227-2294 FAX: 906/227-1333

Director: Rena Fowler
Contact: John Berens Head of Public Services;
Reference Librarians
Collection: RIE (1966-); CIJE (1970-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM:
SilverPlatter; Online database: DIALOG,
BRS
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-12:00 M,
F 8:00 a.m.-9:00 p.m., Sa 10:00 a.m.-
6:00 p.m., Su 12:00 N-11:00 p.m. (EST).
For print indexes, CDROM and online
available M-TH until 10:00 p.m.
Audiences: University/College faculty and students;
Local education community
Services: Bibliographic instruction; Online search
services; PC reproduction; Interlibrary loan,
Search strategy consultation

(346) MACOMB INTERMEDIATE SCHOOL DISTRICT

Beal Library
44001 Garfield Road
Mount Clemens, MI 48044
PHONE: 313/286-8800 FAX: 313/286-1532

Director: Richard J. Palmer
Extension: 262
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1969-); CDROM:
SilverPlatter; Online database: DIALOG

(346) MACOMB INTERMEDIATE SCHOOL DISTRICT
(cont.)

Equipment: MF reader; MF reader/printer;
MF duplicator; Copier; Microcomputer;
Computer terminal
Access: Hours: M-Th 8:30 a.m.-8:00 p.m.,
F 8:30 a.m.-4:30 p.m. (EST). Walk-ins
welcome.
Audiences: Education agencies; School districts;
Local/County educators; Librarians
Services: Meetings, conferences; Outreach education
services; Training, seminars, workshops;
Online search training; Curriculum;
Information dissemination; Online search
services; Library services; Audiovisual;
PC reproduction; Interlibrary loan

(347) CENTRAL MICHIGAN UNIVERSITY (CMU)

Park Library
Mount Pleasant, MI 48858
PHONE: 517/774-3244 FAX: 517/774-4499

Director: Thomas J. Moore, Dean, University
Libraries
Contact: Susan Milos, David Ginsburg, Reference
Librarian; Pamela Grudzieh
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM:
SilverPlatter; Online database: DIALOG,
BRS
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer
Access: Call 517/774-3294 for Library hours.
Appointment necessary for CDROM or
online use. Additional telephone number:
517/774-3071 (Reference Librarian)
Audiences: General public
Services: Online search services; Library services;
MF duplication; Interlibrary loan

(348) OAKLAND SCHOOLS

Library Services
2100 Pontiac Lake Road
Pontiac, MI 48054
PHONE: 313/858-1960 FAX: 313/858-1881

Director: Jenny Cross, Library Services Coordinator
Contact: Robert S. Kramp, Librarian, Reference
Service
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th,
1984); Microfiche (1966-); CDROM: DIALOG
OnDisc; Online database: DIALOG;
ERICTOOLS; ECER 1969, Clearinghouse
Publications
Equipment: MF reader; MF reader/printer;
MF duplicator; Copier; Computer terminal;
CDROM Player
Access: Hours: M, W, F 8:30 a.m.-5:00 p.m.;
T, Th 8:30 a.m.-7:00 p.m. (EST). Additional
telephone number: 313/858-1969 (Library
Services Coordinator).
Audiences: Local/County educators; General public
Services: Online search services; Library services;
PC reproduction; MF duplication

Directory of ERIC Information Service Providers

**(349) ST. CLAIR COUNTY INTERMEDIATE SCHOOL
(DISTRICT (SCCISD))**

Box 5001
499 Range Road
Port Huron, MI 48061
PHONE: 313/364-8990 FAX: 313/364-7474

Director: Carl Arko
Contact: Charles Meeker, General Education Specialist
Extension: 266
Collection: RIE (1978-); CIJE (1981-); CDROM: SilverPlatter
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-F 7:00 a.m.-4:30 p.m. (EST)
Audiences: Other
Services: Library services; PC reproduction

(350) OAKLAND UNIVERSITY

Kresge Library
Reference Department
Walton Boulevard at Squirrel Road
Rochester, MI 48309-4401
PHONE: 313/370-2471 FAX: 313/370-2458

Contact: Linda L. Hildebrand
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-11:30 p.m., F 8:00 a.m.-8:00 p.m., Sa 9:00 a.m.-8:00 p.m., Su 1:00 p.m.-11:30 p.m. (EST)
Audiences: General public
Services: Online search services; PC reproduction

(351) SAGINAW VALLEY STATE UNIVERSITY

Melvin J. Zahanow Library
2250 Pierce Road
University Center, MI 48710
PHONE: 517/790-4240 FAX: 517/790-4383

Director: Clifton H. Jones
Contact: Julie Voelck, Head of Public Services
Collection: RIE (1967-); CIJE (1970-); Microfiche (1980); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer
Access: Hours: M-Th 8:00 a.m.-10:30 p.m., F 8:00 a.m.-4:30 p.m., Sa 9:00 a.m.-5:00 p.m., Su 2:00 p.m.-10:00 p.m. (EST)
Holidays and summer hours vary.
Additional information telephone number: 517/790-4242 (Reference desk).
Audiences: University/College faculty and students; College/University Administrators/Directors; General public by request
Services: Bibliographic instruction; Online search services; Analysis of search results; Interlibrary loan; Search strategy consultation

**(352) WAYNE COUNTY INTERMEDIATE SCHOOL
DISTRICT**

33500 Van Born Road
Wayne, MI 48184
PHONE: 313/467-1440

Director: Ron Sinderman
Contact: Federico U. Accari, Head of Reference Service
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M, F 8:30 a.m.-4:30 p.m., T, W, Th 8:30 a.m.-6:00 p.m. (EST)
Audiences: State educators
Services: Online search services; Library services; PC reproduction; MF duplication

(353) EASTERN MICHIGAN UNIVERSITY

University Library
Ypsilanti, MI 48197
PHONE: 313/487-2142 FAX: 313/487-8861

Director: Murell Boone, Dean, Learning Resources and Technologies
Contact: Keith Stanger, Coordinator, Access Services
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Audiences: University/College Administrators/Directors; University/College faculty and students; University/College alumni; University/College community; University/College consortium members; Community Colleges; Area faculty and students; General public
Services: Online search training; Bibliographic instruction; Online search services; Library services; PC reproduction; Search strategy consultation

Directory of ERIC Information Service Providers

(354) BEMIDJI STATE UNIVERSITY

A.C. Clark Library
1500 Birchmont Drive, NE
Bemidji, MN 56601-2699
PHONE: 218/755-3342

Director: Deane Kishel, University Librarian
Contact: Ardis Wilander, Reference; Stuart Rosselet, Instructional Services
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Microcomputer; CDROM
Access: All services except online available during all hours library is open. Online services are by appointment and are restricted to University faculty and graduate students. Additional contacts: Carol Bodien, Collection Development Librarian, Mary Kay Smith, Interlibrary Loan Librarian (Online Searching).
Audiences: University/College faculty and students; Area faculty and students; Librarians; Residents; Subscribers; General public
Services: ERIC online searches; Bibliographic instruction; Online search services; Library services; PC reproduction; Search services for university community only; Document delivery; Interlibrary loan; Educational documents index; Educational documents abstracts

(355) COLLEGE OF ST. SCHOLASTICA

Library
1200 Kenwood Avenue
Duluth, MN 55811
PHONE: 218/723-6140

Director: Burkley Larson
Contact: Rachel Applegate
Collection: RIE (1968-); CIJE (1976-); Thesaurus (11th, 1987); Online database: BRS
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Access: Hours: M-Th 8:00 a.m.-11:00 p.m., F 8:00 a.m.-4:30 p.m., Sa 1:00 p.m.-5:00 p.m., Su 1:00 p.m.-11:00 p.m. (CST)
Audiences: University/College faculty and students; University/College consortium members, General public
Services: Library services; Search services for university community only

(356) INTERNATIONAL RESEARCH AND EVALUATION (IRE)

Information & Technology Transfer Database (ITTD)
21098 IRE Control Center
Eagan, MN 55121
PHONE: 612/888-9635 FAX 612/854-8180
E-MAIL: ITTD 131425

Director: R. Danford, IP Director
Collection: RIE (1967-); CIJE (1980-); Thesaurus (11th, 1987); Microfiche (1968-); Online database ITTD; IRE-relevant ERIC subset
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer
Access: Services are fee-based; membership required.

(356) INTERNATIONAL RESEARCH AND EVALUATION (IRE) (cont.)

Audiences: international members; University/College faculty and students; Area business personnel; Other government personnel; Area residents
Services: Online search services; Library services; PC reproduction; MF duplication

(357) MANKATO STATE UNIVERSITY

Memorial Library
Maywood and Ellis
Mankato, MN 56001
PHONE: 507/389-5953 FAX: 507/389-5488

Director: Thomas Peischl, Dean of the Library
Contact: Sandra Mitchell, Documents Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Audiences: General public
Services: Online search services; Library services; PC reproduction; MF duplication

(358) UNIVERSITY OF MINNESOTA

Walter Library Database Service
117 Pleasant Street, SE
Minneapolis, MN 55455
PHONE: 612/376-4100

Contact: Patricia Stark, Database Coordinator and Search Analyst
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database DIALOG, BRS; ERICTOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Access: Interview required for online search service. Fee + online time + royalty = total charge. Additional telephone number: 612/376-4185 (Database Coordinator).
Audiences: University/College faculty and students; General public
Services: Online search services; Library services; PC reproduction; MF duplication

(359) MOORHEAD STATE UNIVERSITY

Moorhead, MN 56560
PHONE: 218/236-2922

Contact: Wilbert Harn, Periodicals Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier, Microcomputer; Computer terminal
Access: Additional telephone number: 218/236-2352 (Periodicals Librarian).
Audiences: General public
Services: Online search services; Library services; PC reproduction

Directory of ERIC Service Providers

(360) SAINT CLOUD STATE UNIVERSITY

Learning Resources Center
St. Cloud, MN 56301
PHONE: 612/255-2084

Contact: Virginia Sorenson, Reference Department;
Keith Ewing, Online Search Services
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM:
SilverPlatter; Online database: BRS
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer
Access: Hours: M-Th 8:00 a.m.-9:00 p.m.,
F 8:30 a.m.-4:00 p.m., Sa 9:00 a.m.-
5:00 p.m., Su 1:00 p.m.-9:00 p.m. (CST).
Hours may vary.
Audiences: University/College faculty and students;
Area residents
Services: Online search services; Library services;
PC reproduction; MF duplication

(361) COLLEGE OF ST. THOMAS

O'Shaughnessy Library
Box 5004
2115 Summit Avenue
St. Paul, MN 55105
PHONE: 612/647-5721

Director: Dr. Carl Ozolins
Contact: Reference Librarians
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1972-); CDROM:
SilverPlatter; Online database: DIALOG,
BRS
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal
Access: Additional telephone number:
612/647-5723 (Reference).
Audiences: University/College faculty and students
Services: Online search services; PC reproduction;
Search services for university community
only; Search strategy consultation;
Educational documents index; Educational
documents abstracts

**(362) MINNESOTA STATE DEPARTMENT OF
EDUCATION**

Interagency Research Information Center
501 Capitol Square Building
550 Cedar Street
St. Paul, MN 55101
PHONE: 612/296-6684

Director: Pat Tupper
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM:
SilverPlatter; Online database: DIALOG,
BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier;
Computer terminal
Access: Hours: M-F 8:00 a.m.-5:00 p.m. (CST).
Audiences: State government personnel; General
public
Services: Online search services; Library services

(363) WINONA STATE UNIVERSITY

Maxwell Library
Sanborn and Johnson Streets
Winona, MN 55987
PHONE: 507/457-5150 E-MAIL: PALS

Director: Elizabeth Lange, Director, University
Libraries
Contact: Kathryn Sullivan, Periodicals Librarian
Collection: RIE (1966-); CIJE (1971-); Thesaurus (11th,
1987); Microfiche (1966-); Online database:
DIALOG; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-11:00 p.m.,
F 8:00 a.m.-5:00 p.m., Sa 9:00 a.m.-
4:30 p.m., Su 2:00 p.m.-10:00 p.m. (CST).
Walk-ins welcome. Online searches on a
cost recovery basis.
Audiences: University/College faculty and students;
State education community; State residents
Services: ERIC online searches; Online search
services; Library services; PC reproduction

Directory of ERIC Information Service Providers

(364) DELTA STATE UNIVERSITY

W.B. Roberts Library
Cleveland, MS 38733
PHONE: 601/846-4440 FAX: 601/846-4443

Director: Myra Macon
Contact: Judy Young, Serials/Microforms Librarian
Collection: RIE (1967-); CIJE (1970-); Thesaurus (10th, 1984); Microfiche (1966-); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Computer terminal
Access: Hours: M-Th 7:30 a.m.-10:00 p.m., F 7:30 a.m.-4:00 p.m., Sa 10:00 a.m.-4:00 p.m., Su 2:00 p.m.-10:00 p.m. Walk-ins welcome. Additional telephone number: 601/846-4441 (Director).
Audiences: University/College faculty and students; State residents; State education community; General public for a fee
Services: Online search services; Library services; PC reproduction

(365) MISSISSIPPI COLLEGE

Library
P.O. Box 127
College Street
Clinton, MS 39060
PHONE: 601/925-3431

Director: J.B. Howell
Contact: Rachel H. Smith, Assistant Librarian
Collection: RIE (1979-); CIJE (1977-); Thesaurus (11th, 1987); Microfiche (1981-); Online database: DIALOG
Equipment: MF reader/printer; Texas Instrument KSR Printer
Access: Hours September-May: M-Th 7:45 a.m.-10:00 p.m., F 7:45 a.m.-5:00 p.m., Sa 9:00 a.m.-4:00 p.m. Summer hours vary.
Audiences: University/College faculty and students
Services: Online search services; PC reproduction

(366) MISSISSIPPI UNIVERSITY FOR WOMEN

J.C. Fant Memorial Library
Columbus, MS 39701
PHONE: 601/329-7332

Director: D. David Payne
Contact: Gail Gunter, Pat Mathes
Collection: RIE (1966-); CIJE (1970-); Microfiche (1966-); Online database BRS
Equipment: MF reader; MF reader/printer
Access: Hours: M-Th 8:00 a.m.-10:00 p.m., F 8:00 a.m.-6:00 p.m., Sa 10:30 a.m.-4:00 p.m., Su 2:00 p.m.-10:00 p.m.
Audiences: University/College faculty and students; General public
Services: PC reproduction, MF duplication

(367) UNIVERSITY OF SOUTHERN MISSISSIPPI

Cook Memorial Library
Southern Station, Box 5053
Hattiesburg, MS 39401
PHONE: 601/266-4254 FAX: 601/266-4410
E-MAIL: BITNET

Contact: Kay Wall, Acting Director, Public Services, Jack Myers, Paul McCarver
Collection: RIE (1966-); CIJE (1966-); Thesaurus (11th, 1987); Microfiche (1966-);

(367) UNIVERSITY OF SOUTHERN MISSISSIPPI (cont.)

CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer
Access: Additional telephone number: 601/266-4241 (Public Services).
Audiences: University/College faculty and students
Services: PC reproduction

(368) MISSISSIPPI VALLEY STATE UNIVERSITY

James Herbert White Library
Itta Bena, MS 38941
PHONE: 601/254-9041 FAX: 601/254-6704

Director: Dr. Robby R. Henderson
Contact: Ethel B. Bowen, Serials Librarian
Extension: 6339
Collection: RIE (1970-); CIJE (1985-); Thesaurus (11th, 1987); Microfiche (1966-1984); ERICTOOLS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier
Access: Hours: M-F 8:00 a.m.-10:00 p.m., Sa 10:00 a.m.-2:00 p.m., Su 2:00 p.m.-10:00 p.m.
Audiences: University/College faculty and students; Area residents
Services: Library services; PC reproduction; MF duplication

(369) JACKSON STATE UNIVERSITY SAMPSON LIBRARY

1325 Lynch Street
Jackson, MS 39217
PHONE: 601/968-2123

Director: Dr. Luu Helen Sanders
Contact: Nellie W. Tolliver, Reference Department
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier
Access: Hours: M-Th 8:00 a.m.-11:00 p.m., F 8:00 a.m.-6:00 p.m., Sa 8:00 a.m.-4:00 p.m., Su 11:00 a.m.-10:00 p.m.
Audiences: University/College faculty and students
Services: PC reproduction; MF duplication

(370) MISSISSIPPI STATE DEPARTMENT OF EDUCATION

Educational Media Services
P.O. Box 771
1303 Sillers Office Building, Suite 604
Jackson, MS 39205
PHONE: 601/359-3778 FAX: 601/352-7436
E-MAIL: TR19

Contact: Carol R. Furr, Media Specialist
Collection: RIE (1967-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1972-1973; 1980-); Online database: BRS
Equipment: MF reader; Copier, Microcomputer; Computer terminal
Audiences: Department of Education personnel; State educators
Services: PC reproduction

(371) UNIVERSITY OF SOUTHERN MISSISSIPPI

Gulf Park Campus
Cox Library
East Beach Boulevard
Long Beach, MS 39560
PHONE: 601/865-4510 FAX: 601/865-4544

Contact: Alisa Beck, Reference Librarian
Collection: RIE (1966-); CIJE (1971-); Thesaurus (11th, 1987); Microfiche (1976-); Online database. BRS COLLEAGUE
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 9:00 a.m.-10:00 p.m., F 9:00 a.m.-4:30 p.m., Sa 12:00 N-4:00 p.m., Su 2:00 p.m.-6:00 p.m.
Audiences: University/College faculty and students; University/College alumni; General public with restrictions
Services: ERIC online searches; Bibliographic instruction; Online search services; Library services; Audiovisual; PC reproduction; MF duplication; Interlibrary loan

(372) ALCORN STATE UNIVERSITY

J.D. Boyd Library
Lorman, MS 39096
PHONE: 601/877-6350 FAX: 601/877-3885

Director: Epsy Yearby Hendricks
Contact: Ms. Mary G. Harris, Reference Librarian
Collection: RIE (1966-); CIJE (1970-); Thesaurus (11th, 1987); Microfiche (1966-1977, select); 1977-); Online database: BRS
Equipment: MF reader; MF reader/printer; Copier, Computer terminal
Audiences: University/College faculty and students, Area residents
Services: Online search services; Library services, PC reproduction

(373) MERIDIAN COMMUNITY COLLEGE

L.O. Todd Library
5500 Highway 19 North
Meridian, MS 39307
PHONE: 601/483-8241

Director: William E. Scott, Director of Learning Resources
Contact: Mona Pritchett, Reference Librarian, Dr. Scott R. Johnson, Librarian
Extension: 200
Collection: RIE (1966-); CIJE (1979-); Thesaurus (11th, 1987); Microfiche (8/1974-)
Equipment: MF reader; MF reader/printer; Copier
Audiences: University/College faculty and students; University/College Administrators/Directors; Area faculty and students; General public
Services: Training, seminars, workshops; Information dissemination, Library services; Audiovisual, PC reproduction; MF duplication; Interlibrary loan

(374) MISSISSIPPI STATE UNIVERSITY - MERIDIAN CAMPUS (MSU/MC)

5520 Highway 19 North
Meridian, MS 39307
PHONE: 601/483-5224

Contact: Dr. Scott Johnson, Librarian
Collection: RIE (1966-), CIJE (1979-);

(374) MISSISSIPPI STATE UNIVERSITY - MERIDIAN CAMPUS (MSU/MC) (cont.)

Equipment: Thesaurus (10th, 1984); Microfiche (1974-); MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Additional telephone number: 601/483-8241 X 200 (Librarian).
Audiences: University/College faculty and students; University/College consortium members; University/College counselors/social workers; Area residents
Services: Library services; Audiovisual; Interlibrary loan

(375) MISSISSIPPI STATE UNIVERSITY

Mitchell Memorial Library
P.O. Box 5408
Hardy Road
Mississippi State, MS 39762
PHONE: 601/325-3060 FAX: 601/325-3560

Director: George Lewis, Director of Library Services
Contact: Susanna J. Turner, Reference Librarian; Susan Hall, Search Analyst
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG, BRS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-12:00 M, F 8:00 a.m.-5:00 p.m., Sa 9:00 a.m.-6:00 p.m., Su 2:00 p.m.-12:00 M. Online searches by request. Additional telephone numbers: 601/325-7675 (Reference), 601/325-7670 (Search Analyst).
Audiences: University/College faculty and students; Area residents
Services: Online search services; Library services; PC reproduction; MF duplication; Interlibrary loan; Search strategy consultation; Educational documents index; Educational documents abstracts

(376) UNIVERSITY OF MISSISSIPPI

J.D. Williams Library
University, MS 38655
PHONE: 601/232-5855 FAX: 601/232-5453

Contact: Sharon L. Schreiber, Head, Online Search Services; Martha Swan, Microforms Department
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer
Access: Hours: M-Th 8:00 a.m.-10:00 p.m., F 8:00 a.m.-5:00 p.m., Sa 10:00 a.m.-6:00 p.m., Su 2:00 p.m.-10:00 p.m.
Audiences: General public
Services: Bibliographic instruction; Online search services; PC reproduction.

Directory of ERIC Information Service Providers

(377) SOUTHWEST BAPTIST UNIVERSITY

Estep Library
Bolivar, MO 65613
PHONE: 417/326-5281 FAX: 417/326-3620

Director: Betty Van Blair
Contact: Ann Kitchin, Reference Librarian
Extension: 316
Collection: RIE (1968-); CIJE (1982-); Thesaurus (10th, 1984); Microfiche (1980-); Online database: BRS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Audiences: University/College faculty and students; Area residents
Services: Online search services; Library services; PC reproduction

(378) SOUTHEAST MISSOURI STATE UNIVERSITY

Kent Library
900 Normal
Cape Girardeau, MO 63701
PHONE: 314/651-2230

Contact: Reference Librarian
Collection: RIE (1966-); CIJE (1970-); Thesaurus (11th, 1987); Microfiche (1969-); Online database: DIALOG; ERICTOOLS
Equipment: MF reader/printer; Copier; Computer terminal
Audiences: General public
Services: Online search services; Library services; PC reproduction

(379) MISSOURI EDUCATION CENTER

1206 East Walnut
Columbia, MO 65201
PHONE: 314/886-2157

Director: Jolene Schulz
Audiences: General public
Services: Referrals

(380) UNIVERSITY OF MISSOURI - COLUMBIA

Ellis Library
Lowry Mall
Columbia, MO 65201
PHONE: 314/882-4701 E-MAIL: BITNET:
C438074-UCVMB

Director: Robert F. Huffman
Contact: Paula Roper, Education Librarian; Mary Ryan, Reference Services
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS, BRS After Dark; ERICTOOLS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 7:30 a.m.-12:00 M, F 7:30 a.m.-11:00 p.m., Sa 9:00 a.m.-9:00 p.m., Su 12:00 N-12:00 M. Intercession hours: M-F 8:00 a.m.-5:00 p.m. (CST). Hours may vary. Closed most holidays.
Audiences: University/College faculty and students; General public
Services: Training, seminars, workshops; Online search services; Library services; PC reproduction; MF duplication

(381) MID-CONTINENT PUBLIC LIBRARY

15616 East Highway 24
Independence, MO 64050
PHONE: 816/836-5200

Contact: Martha Lear, Reference Specialist
Collection: Thesaurus (10th, 1984)
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Audiences: General public
Services: Online search services; Library services; PC reproduction

(382) MISSOURI SOUTHERN STATE COLLEGE

George A. Spiva Library
3950 Newman Road
Joplin, MO 64801
PHONE: 417/625-9386 FAX: 417/625-9734

Director: Charles H. Kemp
Contact: Mary Lou Dove, Periodicals Librarian; Robert Black, Reference Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: OCLC; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Additional telephone number: 417/625-9342 (Periodicals Librarian).
Audiences: General public
Services: Online search services; Library services; PC reproduction

(383) AVILA COLLEGE

Hookey-Bundschu Library
11901 Wornall Road
Kansas City, MO 64154
PHONE: 816/942-8400 FAX: 816/942-3362

Director: Sister Una Marie Brumback, Librarian
Contact: Mary Eileen Woods, Assistant Librarian; Kelly Mahon, Media Specialist
Extension: 220
Collection: RIE (1975-); Microfiche (1966-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Audiences: General public

(384) UNIVERSITY OF MISSOURI - KANSAS CITY

General Library
5100 Rock Hill Road
Kansas City, MO 64110-2499
PHONE: 816/276-1534

Contact: Marilyn Graubart, Coordinator, Database Search Service
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Additional telephone number: 816/276-1540 (Marilyn Graubart). Additional contact: Kathleen Weber, Education Librarian.
Audiences: General public
Services: Online search services; Library services; PC reproduction

MISSOURI

Directory of ERIC Information Service Providers

(385) NORTHEAST MISSOURI STATE UNIVERSITY

Pickler Memorial Library
Kirkville, MO 63501
PHONE: 816/785-4534

Director: George Hartje
Contact: Reference Department
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier, Computer terminal
Access: Hours: M-Th 8:00 a.m.-12:00 M, F 8:00 a.m.-10:00 p.m., Sa 10:00 a.m - 10:00 p.m., Su 12:00 N-12:00 M. (CST)
Audiences: University/College faculty and students, Area residents
Services: PC reproduction

(386) NORTHWEST MISSOURI STATE UNIVERSITY

B.D. Owens Library
Maryville, MO 64468
PHONE: 816/562-1192

Contact: Jeannette Druke, Reference Librarian
Collection: RIE (1967-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1974-); CDROM: SilverPlatter; Online database: DIALOG; ERICTOOLS
Equipment: MF reader; MF reader/printer; MF duplicator, Copier; Microcomputer
Audiences: General public
Services: Online search services, PC reproduction, MF duplication

(387) SOUTHWEST MISSOURI STATE UNIVERSITY

University Library
Springfield, MO 65802
PHONE: 417/836-5104

Contact: Walter Green
Collection: Microfiche (1966-)
Equipment: MF reader
Services: PC reproduction, MF duplication

(388) MARYVILLE COLLEGE - ST. LOUIS

13550 Conway Road
St. Louis, MO 63141
PHONE: 314/576-9490

Director: Richard Holmes, Director of Instructional Resources
Contact: Paula Hubbard, Robert Snyders, Reference Librarians
Collection: RIE (1977-); CJE (1979-); Thesaurus (11th, 1987); Microfiche (1980-); Online database: BRS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Computer terminal
Audiences: University/College faculty and students
Services: Online search services; PC reproduction, MF duplication

(389) ST. LOUIS PUBLIC SCHOOLS

Office of Library Services
1100 Farrar Street
St. Louis, MO 63107
PHONE: 314/436-4664

Director: Robert MaGor
Contact: Nancy McCollough
Extension: 203
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-)
Equipment: MF reader; MF reader/printer; MF duplicator; Copier
Access: Hours: M-F 7:00 a.m.-4:00 p.m.
Audiences: State school district personnel
Services: PC reproduction; MF duplication

(390) ST. LOUIS COMMUNITY COLLEGE

Instructional Resources
5460 Highland Park Drive
St. Louis, MO 63110
PHONE: 314/652-0125

Contact: Cathye Bunch
Collection: Microfiche (1966-)
Equipment: MF reader; MF reader/printer
Services: PC reproduction

(391) ST. LOUIS UNIVERSITY

Pius XII Memorial Library
3655 West Pine Boulevard
St. Louis, MO 63108
PHONE: 314/658-3103

Contact: Reference Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1979-); CDROM: SilverPlatter; Online database: DIALOG, BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Audiences: General public
Services: Online search services; Library services; PC reproduction

(392) UNIVERSITY OF MISSOURI - ST. LOUIS

Ward E. Barnes Education Library
8001 Natural Bridge Road
St. Louis, MO 63121
PHONE: 314/553-5572

Director: Virginia Workman, Head, W.E.B. Education Library
Contact: Peter Monat
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Access: Additional telephone number: 314/533-5188 (Workman).
Audiences: University/College faculty and students; Area residents; General public
Services: ERIC microfiche via interlibrary loan; Online search services; Library services; PC reproduction

Directory of ERIC Information Service Providers

(393) WASHINGTON UNIVERSITY

Universities Libraries
 Olin Library Reference
 Campus Box 1061, One Brookings Drive
 St. Louis, MO 63130
 PHONE: 314/869-5410 FAX: 314/889-4719

Contact: Education Bibliographer; Social Science Librarians
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier
Audiences: University/College community; Area residents
Services: Online search services; PC reproduction

(394) MISSOURI BAPTIST COLLEGE

12542 Conway Road
 St. Louis, MO 63135
 PHONE: 314/434-1115

Director: Nitsa Hindelel, Director of Library Services
Contact: Karen Snead, Librarian Assistant
Extension: 267
Collection: RIE (1988-); CJE (1988-); Thesaurus (11th, 1987); Microfiche (1988-)
Equipment: MF reader; MF reader/printer
Access: Hours: M, Tu, Th 7:00 a.m.-9:30 p.m., W, F 7:00 a.m.-5:00 p.m., Sa 10:00 a.m.-2:00 p.m.
Audiences: University/College Administrators/Directors, University/College faculty and students; University/College librarians; University/College community; Secondary Administrators/Directors/Principals; Library consortium members; Local residents
Services: Cooperative services; Research; Search services for university community only; Interlibrary loan

(395) CENTRAL MISSOURI STATE UNIVERSITY

Ward Edwards Library
 College and South Streets
 Warrensburg, MO 64083
 PHONE: 816/429-4151

Contact: Doris Brookshire, Education Librarian; Reference Department
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer
Audiences: University/College faculty and students; General public
Services: Online search services; Library services; PC reproduction

MONTANA

Directory of ERIC Information Service Providers

(396) EASTERN MONTANA COLLEGE

Library
 Serials Department
 1500 North 30th Street
 Billings, MT 59101
 PHONE: 406/657-1654 E-MAIL: OnTyme

Director: Ed Neroda
Contact: Jo Ann Meide, Reference Librarian; Aaron Hause, Documents
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Audiences: University/College Administrators/Directors; University/College faculty and students; University/College alumni; University/College community; University/College librarians; Area faculty and students; State residents; Secondary school teachers; Public school teachers; General public
Services: Training, seminars, workshops; Bibliographic instruction; Curriculum; Research; Information dissemination; Online search services; Library services; PC reproduction; MF duplication; Interlibrary loan; Educational documents index; Educational documents abstracts

(397) MONTANA STATE UNIVERSITY

Libraries
 Bozeman, MT 59717
 PHONE: 406/994-3171 FAX: Call for number
 E-MAIL: OnTyme

Contact: Refere. Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Computer terminal; Printer
Audiences: University/College community; State residents
Services: Online search services; Library services; PC reproduction

(398) VANDE BOGART LIBRARY

Northern Montana College
 Havre, MT 59501
 PHONE: 406/265-3706 FAX: 406/265-3777

Director: Vicki Cist, Acting Director
Contact: Carol Jestrab, Circulation Department
Extension: 4140
Collection: RIE (1967-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1967-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; MF duplicator; Copier
Access: Hours: M-Th 8:00 a.m.-10:00 p.m., F 8:00 a.m.-5:00 p.m., Su 6:00 p.m.-10:00 p.m. (MST). Online searches performed by appointment.

(398) VANDE BOGART LIBRARY (cont.)

Audiences: University/College Administrators/Directors; University/College faculty and students; Area residents
Services: Bibliographic instruction; Technical assistance; Online search services; PC reproduction; MF duplication; Search services for university community only; Interlibrary loan

(399) MONTANA STATE LIBRARY (MT)

15 East 6th Avenue
 Helena, MT 59620
 PHONE: 406/444-3004 FAX: 406/444-5612
 E-MAIL: ALANET, WLN

Director: Richard Miller, State Librarian
Contact: Darlene M. Staffeldt, Information Research Program Manager; Harold L. Chambers, Collection
Collection: RIE (1967-); CIJE (1969-); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; MF duplicator; Microcomputer; Computer terminal
Access: Hours: M-F 8:00 a.m.-5:00 p.m. (MST). Walk-ins welcome. Additional telephone number: 406/444-5381 (Information Resources).
Audiences: State Board of Education; State education agencies; State government personnel; Other government personnel; State librarians; Librarians; General public with restrictions
Services: Information dissemination; Online search services; PC reproduction; MF duplication; Search strategy consultation

(400) OFFICE OF PUBLIC INSTRUCTION

State Capitol Building
 Room 106
 Helena, MT 59620
 PHONE: 406/444-2002 FAX: 406/444-3924

Contact: Colette Steblaton, Library Technician; Chen Bergeron, Librarian
Collection: RIE (1966-); CIJE (1973-); Thesaurus (11th, 1987); Microfiche (1973-1976 select, 1977-); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Microcomputer; Computer terminal
Access: Additional telephone number: 406/444-2083 (Librarian).
Audiences: State education agencies; State residents
Services: Online search services; PC reproduction; MF duplication

Directory of ERIC Information Service Providers

(401) UNIVERSITY OF MONTANA

Maureen and Mike Mansfield Library

Missoula, MT 59812

PHONE: 406/243-6860

FAX: 406/243-6090

Director: William W. Elison, Social Sciences Librarian
Contact: Dennis L. Richards, Documents
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1973-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Access: Hours: M-F 8:00 a.m.-5:00 p.m. (MST).
Additional telephone numbers:
406/243-6771 (Social Sciences Librarian);
406/243-6700 (Documents).
Audiences: University/College faculty and students;
General public for a fee
Services: Online search services; Library services;
PC reproduction; MF duplication

Directory of ERIC Information Service Providers

(402) CHADRON STATE COLLEGE

Reta E. King Library
10th and Main
Chadron, NE 69337
PHONE: 308/432-6271

Contact: James B. Soester, Information Services Librarian
Collection: RIE (1967-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Walk-ins welcome. Direct online services negotiable.
Audiences: General public; Library consortium members
Services: Online search services; Library services; PC reproduction

(403) KEARNEY STATE COLLEGE

Calvin T. Ryan Library
11th Avenue
Kearney, NE 68849
PHONE: 308/234-8535

Director: John Mayeski
Contact: Roy Barnard, Online Coordinator; Janet Stoeger Wilke, Head, Curriculum Section
Collection: RIE (1968-); CJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Computer terminal
Access: Hours: M-Th 7:30 a.m.-12:00 M, Sa 10:00 a.m.-5:00 p.m., Su 1:00 p.m.-12:00 M (CST).
Audiences: University/College faculty and students; Area residents
Services: Online search services; Library services; PC reproduction

(404) NEBRASKA LIBRARY COMMISSION

Library Operations
1420 P Street
Lincoln, NE 68508
PHONE: 402/471-4023 E-MAIL: Alanet; I-Mail

Director: Jacqueline Mondell
Contact: Reference Librarians; Federal Documents Librarian
Collection: CJE (1982-); Thesaurus (10th, 1984); CDROM: OCLC; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Access: Hours: M-F 8:00 a.m.-5:00 p.m. (CST)
Audiences: State government personnel; Library community
Services: Online search services; Library services; PC reproduction; MF duplication

(405) UNIVERSITY OF NEBRASKA AT LINCOLN

Love Library
Lincoln, NE 68588
PHONE: 402/472-2525

Director: Linda Parker, Chair, Central Reference Services
Contact: Carla Rosenquisk-Buhler, Education Librarian; Kate Kane, Microforms
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1967-); Online database: DIALOG; ERICTOOLS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Access: Hours: M-F 9:00 a.m.-5:00 p.m. (CST). Fee to public for online searches; by appointment only.
Audiences: University/College faculty and students; Area residents
Services: Bibliographic instruction; Online search services; Library services; PC reproduction; MF duplication; Search strategy consultation

(406) CREIGHTON UNIVERSITY

Reinert/Alumni Library
California at 24th Street
Omaha, NE 68178
PHONE: 402/730-2219 FAX: 402/280-2435
E-MAIL: OCLC ILL Subsystem (OCA)

Contact: Reference Librarian
Collection: RIE (1966-); CJE (1970-); Thesaurus (10th, 1984); Microfiche (1985-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer
Access: Hours: M-F 8:00 a.m.-5:00 p.m. (CST).
Audiences: University/College faculty and students; General public
Services: Online search services; PC reproduction; Search services for university community only; Interlibrary loan; Educational documents index; Educational documents abstracts; Referrals

(407) UNIVERSITY OF NEBRASKA AT OMAHA (UNO)

University Library
Omaha, NE 68182
PHONE: 402/554-2361 F/ 402/554-3215

Director: Robert S. Runyon
Contact: Thomas A. Tollman, Education Subject Specialist
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader, MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Access: Additional telephone number: 402/554-3211 (Education Subject Specialist).
Audiences: General public
Services: Online search services; Library services; MF duplication

Directory of ERIC Information Service Providers

(408) UNIVERSITY OF NEBRASKA MEDICAL CENTER

McGoogan Library of Medicine
 42nd and Dewey
 Omaha, NE 68105-1065
 PHONE: 402/559-6221 FAX: 402/559-5498
 E-MAIL: UNEMC/MCG

Director: Nancy Woelfl
Contact: Joan Konecky, Head, Reference Department; Marie Reidelbach, Head, Public Services Department
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); Online database. DIALOG, BRS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Access: Hours: M-F 8:30 a.m.-4:30 p.m. (CST).
Audiences: General public
Services: Online search services; Library services; PC reproduction, MF duplication

(409) WAYNE STATE COLLEGE

U.S. Conn Library
 200 East 10th Street
 Wayne, NE 68787
 PHONE: 402/375-2200

Director: Jack Middendorf
Contact: Marcus Schlichter, Periodical and Collection Development Librarian; Cathy Echtenkamp
Extension: 266
Collection: RIE (1966-); CIJE (1970-); Thesaurus (9th, 1982); Microfiche (1967-); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 7:30 a.m.-12:00 M, F 7:30 a.m.-5:00 p.m., Sa 10:00 a.m.-5:00 p.m., Su 1:00 p.m.-12:00 M (CST).
Audiences: University/College faculty and students; State residents
Services: Online search services; Library services; Audiovisual; PC reproduction; Interlibrary loan

Directory of ERIC Information Service Providers

(410) UNIVERSITY OF NEVADA - LAS VEGAS

James R. Dickinson Library
4505 Maryland Parkway
Las Vegas, NV 89154
PHONE: 702/739-3512

Contact: Nancy Master, Education Bibliographer;
Shelley Keaton, Online Services
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); Online database:
DIALOG
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer
Audiences: General public
Services: Online search services; Library services;
PC reproduction

(411) UNIVERSITY OF NEVADA - RENO

University Library
Microforms Department
Reno, NV 89557
PHONE: 702/784-6508 FAX: 702/784-1751

Contact: Steven D. Zink, Head, Public Services
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM: DIALOG
OnDisc; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer;
MF duplicator; Microcomputer; Computer
terminal
Access: Additional telephone number:
702/784-6579 (Public Services).
Audiences: University/College faculty and students;
General public
Services: Online search services; Library services;
PC reproduction

(412) UNIVERSITY OF NEVADA - RENO

Reference Department
Gatchell Library, Systems Office
AIRS
Reno, NV 89557
PHONE: 702/784-6508

Director: Harold Morehouse
Contact: Michael Simons, Education Media Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM: DIALOG
OnDisc; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer;
MF duplicator; Copier; Microcomputer;
Computer terminal
Access: Additional telephone number:
702/784-1604 (Education Media).
Audiences: General public
Services: ERIC microfiche via interlibrary loan; ERIC
online searches; ERIC training; Online
search training; Bibliographic instruction;
Curriculum; Research; Online search
services; PC reproduction; MF duplication

Directory of ERIC Information Service Providers

(413) NEW HAMPSHIRE DEPARTMENT OF EDUCATION

State Office Park South
101 Pleasant Street
Concord, NH 00301
PHONE: 603/271-2239

Director: Matthews Higgins
Contact: John McCormick, Bureau of Government Information Services
Collection: RIE (1966); CIJE (1982-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF duplicator; Copier
Access: Hours: M-F 8:00 a.m.-4:30 p.m., Tu 8:00 a.m.-8:00 p.m. (EST).
Audiences: Department of Education personnel; Public school teachers; University/College students

(414) UNIVERSITY OF NEW HAMPSHIRE

Diamond Library
Durham, NH 03824
PHONE: 603/862-1540

Director: Dr. Ruth Katz
Contact: Reina Hart, Reference Coordinator
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS, BRS A. or Dark
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Audiences: General public
Services: Online search services; Library services; PC reproduction

(415) DARTMOUTH COLLEGE

Baker Library
Reference Department
Hanover, NH 03755
PHONE: 603/646-2560

Director: Margaret Otto
Contact: Francis Oscadal, Reference Librarian; Nancy Markey, Microtext Center
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; CDROM workstation
Access: Hours while school is in session: M-F 8:00 a.m.-10:00 p.m., Sa 9:00 a.m.-6:00 p.m., Su 1:00 p.m.-10:00 p.m. (EST).
Audiences: General public
Services: Online search services; Library services; PC reproduction

(416) KEENE STATE COLLEGE

Mason Library Materials
229 Main Street
Keene, NH 03431
PHONE: 603/352-1909

Contact: Reference Department
Collection: Microfiche (1979-); CDROM: SilverPlatter; Online database: DIALOG, BRS

(416) KEENE STATE COLLEGE (cont.)

Equipment: MF reader; MF reader/printer
Access: Hours: M-Th 8:00 a.m.-12:00 M, F 8:00 a.m.-8:00 p.m., Sa 10:00 a.m.-6:00 p.m., Su 1:00 p.m.-12:00 M (EST).
Audiences: University/College faculty and students; General public
Services: PC reproduction

(417) NASHUA PUBLIC LIBRARY

2 Court Street
Nashua, NH 03060
PHONE: 603/883-4141

Director: Mr. Clark Davis
Contact: Adult Services Supervisor; Reference Librarian; Business Librarian
Collection: RIE (1972); Thesaurus (11th, 1987); Microfiche (1982-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Computer terminal; Apple IIe
Access: Hours September-May: M-F 8:30 a.m.-9:00 p.m., Sa 8:30 a.m.-5:30 p.m., Su 1:00 p.m.-5:00 p.m.; June-August, no Sunday hours.
Audiences: Area residents
Services: Online search services

(418) PLYMOUTH STATE COLLEGE

Lamson Library
Highland Street
Plymouth, NH 03264
PHONE: 603/536-5000

Contact: Gary McCool, Robert Fitzpatrick, Reference Department
Extension: 2455
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 7:00 a.m.-12 M, F 7:00 a.m.-9:00 p.m., Sa 10:00 a.m.-9:00 p.m., Su 12:00 N-12:00 M (EST). Hours to search CDROM: M-Th 8:15 a.m.-9:45 p.m., F 8:15 a.m.-4:45 p.m.; Sa 10:15 a.m.-4:45 p.m., Su 12:15 p.m.-9:45 p.m.
Audiences: University/College faculty and students; General public
Services: Online search services; Library services; PC reproduction

(419) NORTHEAST CURRICULUM COORDINATOR CENTER

1 Crest Way
Aberdeen, NJ 07747
PHONE: 201/290-1900 FAX: 201/290-9678

Director: Dr. Martha Pocsí
Contact: Catherine Liapes, Resource Specialist; Quentin Von Buren, Librarian Director
Collection: RIE (1979-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: BRS
Equipment: MF reader/printer; MF duplicator; Copier
Access: Additional contact: Robert Benninghoff, Education Librarian
Audiences: General public, postsecondary age
Services: ERIC microfiche via interlibrary loan; ERIC online searches; Meetings, conferences; Bibliographic instruction; Curriculum; Research; Technical assistance; Information dissemination; Online search services; Library services; Publication production/dissemination; Audiovisual; MF duplication; Document delivery; Interlibrary loan; Referrals

(420) LEARNING RESOURCE CENTER - NORTH

240 South Harrison Street
East Orange, NJ 07018
PHONE: 201/266-8665

Contact: Rowena McNulty; Sandy Russo
Collection: RIE (1969-); Thesaurus (10th, 1984); Microfiche (1970-)
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Audiences: State educators; Parents
Services: Online search services

(421) TRENTON STATE COLLEGE

Roscoe L. West Library
Hillwood Lakes CN 550
Ewing Township, NJ 08625
PHONE: 609/771-2464

Contact: Louise G. Fradki, Head of Reference
Collection: RIE (1967-); CJE (1969-); Microfiche (1967-); Online database: BRS, DIALOG
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Audiences: University/College faculty and students; State residents, General public
Services: Online search services; Library services; PC reproduction

(422) GLASSBORO STATE COLLEGE (NJG)

Savitz Library, 252520
Glassboro, NJ 08028
PHONE: 609/863-6308

Director: Dr. S. Szilassy
Contact: Norma DiStofano, Periodicals Librarian
Collection: RIE (1979-); CJE (1969-); Thesaurus (10th, 1984); Microfiche (1979-); Online database: BRS
Equipment: MF reader; MF reader/printer; Microcomputer

(422) GLASSBORO STATE COLLEGE (NJG) (cont.)

Audiences: University/College faculty and students; Area residents
Services: Online search services; Library services, PC reproduction

(423) JERSEY CITY STATE COLLEGE

Inwin Library, Curriculum Materials Center
2039 Kennedy Boulevard
Jersey City, NJ 07305
PHONE: 201/547-3017

Director: Robert S. Nugent, Library Director
Contact: Maryann Rentko Marino, Curriculum Materials Librarian; Epp Tsirk, Reference Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Access: Hours: M-Th 8:30 a.m.-9:00 p.m., F 8:30 a.m.-5:00 p.m., Sa 9:00 a.m.-5:00 p.m. (EST). Call for hours during breaks and summer session. Additional telephone number: 201/547-3033.
Audiences: General public
Services: Online search services; PC reproduction

(424) GEORGIAN COURT COLLEGE

Farley Memorial Library
Lakewood Avenue
Lakewood, NJ 08701
PHONE: 201/364-2200 FAX: 201/905-8571

Director: Barbara Hutchinson
Contact: Mary Meola, Reference Librarian; Marie Respass, Periodicals Librarian
Collection: RIE (1966-); CJE (1976-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 8:30 a.m.-10:00 p.m., F 8:30 a.m.-4:30 p.m., Sa 10:00 a.m.-4:00 p.m., Su 1:00 p.m.-5:00 p.m. (EST).
Audiences: University/College community; General public with restrictions
Services: Library services; PC reproduction; Search services for university community only; Interlibrary loan

(425) RIDER COLLEGE

Franklin F. Moore Library
Rider College
2083 Lawrenceville Road
Lawrenceville, NJ 08648
PHONE: 609/869-5115 FAX: 609/896-8029

Director: Ross Stephen
Contact: Samuel Weigh, Education Liaison Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database DIALOG
Equipment: MF reader; MF reader/printer

Directory of ERIC Information Service Providers

(425) RIDER COLLEGE (cont.)

Access: Additional telephone number:
609/396-5110 (Education Liaison Librarian).
Audiences: General public
Services: Online search services; Library services;
PC reproduction

(426) RUTGERS UNIVERSITY

Alexander Library
College Avenue
New Brunswick, NJ 08903
PHONE: 201/932-7526 FAX: 201/932-6808

Contact: Mary Fetzer, Coordinator, Government Publications; Edward Pason, Bibliographer, Professional School
Collection: RIE (1966-); CJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Computer terminal
Access: Additional telephone number:
201/932-7509. Online searches not conducted for general public or area residents.
Audiences: University/College faculty and students; Area residents; General public
Services: Online search services; Library services; PC reproduction; MF duplication

(427) UNIVERSITY OF MEDICINE AND DENTISTRY OF NEW JERSEY

George F. Smith Library of the Health Sciences
100 Bergen Street
Newark, NJ 07103
PHONE: 201/456-5318

Contact: Sushila Kapadia; Robert Cupryk
Collection: RIE (1976-); Thesaurus (10th, 1984); Online database: BRS
Equipment: MF reader; Copier
Audiences: General public
Services: Online search services; Library services; PC reproduction

(428) AMERICAN OVERSEAS COMPANY, INC.

550 Walnut Street
Norwood, NJ 07648
PHONE: 201/767-7600 FAX: 201/784-0263
E-MAIL: EASYLINK

Director: D. Palus, Marketing Director
Extension: 306
Equipment: MF reader; Microcomputer
Access: By appointment.
Audiences: General public for a fee
Services: Research; Information dissemination; Library services; Document delivery

(429) NEW JERSEY VOCATIONAL EDUCATION RESOURCE CENTER (NJVERC)

Rutgers-The State University
200 Old Matawan Road
Old Bridge, NJ 08857
PHONE: 201/390-1191

Contact: Reference Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (10th, 1984); Online database: DIALOG; ERIC TOOLS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Computer terminal
Audiences: Students; State residents
Services: Online search services; Library services; PC reproduction; MF duplication

(430) PHILLIPSBURG FREE PUBLIC LIBRARY

200 Frost Avenue
Phillipsburg, NJ 08865
PHONE: 201/454-3712

Director: Jayne L. Hess
Contact: Ann DeRenzis, Reference Librarian
Collection: RIE (1970-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1970-); Online database: DIALOG
Equipment: MF reader/printer
Access: Hours: M-Th 9:30 a.m.-9:00 p.m.,
F-Sa 9:30 a.m.-5:00 p.m. (EST).
Audiences: General public for a fee
Services: Online search services; Library services

(431) ADRIENNE H. RITCHER

Information Specialist
45 Oakland Road
Princeton, NJ 08540
PHONE: 609/924-1887

Collection: Thesaurus (9th, 1982); Online database: DIALOG
Equipment: Microcomputer
Audiences: General public
Services: Online search services; Library services

(432) EDUCATIONAL TESTING SERVICE (ETS)

Carl Campbell Brigham Library
Rosedale Road
Princeton, NJ 08541
PHONE: 609/734-5666

Director: Janet Williams
Contact: Marilyn Halpern; Karen McQuillen, Bonnie Eskra; Marion Payntor
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Microcomputer
Access: Online search services for ETS staff only.
Additional telephone number:
609/734-5737.
Audiences: Personnel; General public
Services: Online search services

(433) EDUCATIONAL INFORMATION AND RESOURCE CENTER

Attention: Research Department
700 Hollydell Court
Sewell, NJ 08080
PHONE: 609/582-7000 FAX: 609/582-4206

Director: Art Rainer
Contact: Pat Bruder, Assistant Coordinator of Research
Extension: 140
Collection: RIE (1983-); Thesaurus (11th, 1987); Microfiche (1975-); Online database: DIALOG
Equipment: MF reader; Copier; Microcomputer
Access: Walk-ins for manual searching. Online searches conducted by staff. Call for hours.
Audiences: University/College students; Secondary Administrators/Directors/Principals; Elementary Administrators/Directors/Principals; General public
Services: Online search services; Library services; PC reproduction

(434) MONMOUTH COUNTY LIBRARY

Eastern Branch Area
Reference Center
Route 35
Shrewbury, NJ 07701
PHONE: 201/842-5995 FAX: 201/219-0140

Director: John H. Livingstone
Contact: Janet Kranis, Chief Librarian; Jacqueline Cochran, Periodicals Librarian
Collection: RIE (1975-); CJE (1975-); Thesaurus (11th, 1987); Microfiche (1978-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier
Access: Hours: M-Th 9:00 a.m.-9:00 p.m., F-Sa 9:00 a.m.-5:00 p.m. (EST). Online searches by appointment.
Audiences: General public
Services: ERIC microfiche via interlibrary loan; ERIC online searches; Online search services; Library services

(435) SETON HALL UNIVERSITY

McLaughlin Library
400 South Orange Avenue
South Orange, NJ 07079
PHONE: 201/731-9432

Director: Dr. Robert Jones
Contact: Natalia Milszyn, Coordinator; Reference Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: CCLC; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier
Access: Hours: M-Th 8:00 a.m.-11:00 p.m., F 8:00 a.m.-5:00 p.m., Sa 9:00 a.m.-5:00 p.m., Su 1:00 p.m.-9:00 p.m. (EST). Additional telephone number: 201/731-9431.
Audiences: University/College faculty and students; University/College alumni
Services: Online search services; PC reproduction

(436) MERCER COUNTY COMMUNITY COLLEGE

Library
1200 Old Trenton Road
Trenton, NJ 08690
PHONE: 609/586-4800 FAX: 609/890-6338

Director: Pamela A. Price
Contact: Yong Sup Sim, Reference Librarian
Extension: 561
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1983-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal; VCR and monitors
Access: Hours: M-F 8:00 a.m.-9:00 p.m., Sa 9:00 a.m.-2:00 p.m. Walk-ins welcome.
Audiences: University/College faculty and students; General public with restrictions
Services: Bibliographic instruction; Online search services; Library services; PC reproduction; Interlibrary loan

(437) NEW JERSEY STATE LIBRARY

185 West State Street, CN-520
Trenton, NJ 08625-0520
PHONE: 609/292-6220 FAX: 609/984-7900
E-MAIL: ALANET

Director: Barbara F. Weaver
Contact: Beverly Railsback, Reference Librarian
Collection: RIE (1982-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1971-1976; 1981-1983; 1984); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Computer terminal; CDROM reader
Audiences: General public; Librarians; State government personnel
Services: Online search services; Library services; PC reproduction; MF duplication

(438) KEAN COLLEGE OF NEW JERSEY

Nancy Thompson Library
Morris Avenue
Union, NJ 07083
PHONE: 201/527-2112

Director: Rogge Rogers
Contact: Reference Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer
Access: Hours: M-Th 8:00 a.m.-11:00 p.m., F 8:00 a.m.-8:00 p.m., Sa 9:00 a.m.-5:00 p.m., Su 1:00 p.m.-10:00 p.m. (EST).
Audiences: University/College faculty and students; General public for a fee
Services: Online search services; PC reproduction; MF duplication

Directory of ERIC Information Service Providers

(439) MONTCLAIR STATE COLLEGE

Harry A. Sprague Library
Upper Montclair, NJ 07043
PHONE: 201/893-5119

Director: Bernice Jones-Trent
Contact: Robert Richardson, Non-Print Media;
Patricia Sanders, Reference
Collection: RIE (1967-); CJE (1969-); Thesaurus (11th,
1987-); Microfiche (1966-); CDROM:
SilverPlatter; Online database: DIALOG,
BRS
Equipment: MF reader; MF reader/printer;
MF duplicator; Copier
Audiences: General public
Services: Online search services; Library services;
PC reproduction; MF duplication

(440) WILLIAM PATERSON COLLEGE OF NEW JERSEY

Sarah Ford Askew Library
300 Pompton Road
Wayne, NJ 07470
PHONE: 201/595-2161

Contact: Kathleen Malanga, Head of Reference
Collection: FJE (1966-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM:
SilverPlatter; Online database DIALOG, BRS
Equipment: MF reader; MF reader/printer;
MF duplicator
Access: Hours: M-Th 7:45 a.m.-10:00 p.m.,
F 7:45 a.m.-10:00 p.m., Sa 9:00 a.m.-
5:00 p.m., Su 12:00 N-8:00 p.m. (EST).
Audiences: University/College faculty and students;
University/College alumni; General public
Services: Library services; PC reproduction;
MF duplication; Search services for
university community only

(441) UNIVERSITY OF NEW MEXICO

General Library
Abuquerque, NM 87131
PHONE: 505/277-5761

Contact: Search Service Coordinator; ERIC Coordinator; Reference Department
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier
Audiences: General public
Services: Online search services; Library services; PC reproduction; MF duplication

(442) NEW MEXICO STATE UNIVERSITY

Library
Las Cruces, NM 88003
PHONE: 505/646-2932 FAX: 505/646-4335
E MAIL: Answers at NMSU.M1

Contact: Mary Jaime, Reference Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer
Access: Hours: M-Th 8:00 a.m.-9:00 p.m., F 8:00 a.m.-2:00 p.m. (MST). Additional telephone number: 505/646-4129 (Reference).
Audiences: General public, postsecondary age
Services: ERIC microfiche via interlibrary loan; Slide show on ERIC; Bibliographic instruction; PC reproduction; Interlibrary loan

(443) NEW MEXICO HIGHLANDS UNIVERSITY

Donnelly Library
9th Street and National
Las Vegas, NM 87701
PHONE: 505/425-7511 FAX: 505/454-0026

Contact: Laura Baser, Reference Librarian; Ruben Aragon, Head of Public Services
Extension: 331
Collection: RIE (1966-); CJE (1969-); Thesaurus (10th, 1984); Microfiche (1970-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 7:30 a.m.-10:00 p.m., F 7:30 a.m.-5:00 p.m., Sa 1:00 p.m.-5:00 p.m., Su 1:00 p.m.-10:00 p.m. (MST). Library absorbs first \$20.00 charge for searches for University faculty only.
Audiences: University/College faculty and students; State education community; State residents
Services: Online search services; Library services; PC reproduction

(444) EASTERN NEW MEXICO UNIVERSITY

Golden Library Station 32
Portales, NM 88130
PHONE: 505/562-2624 FAX: 505/562-2647

Director: Dr. C. Edwin Cowlin
Contact: Renee LaPerriere, Coordinator of Public Services
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1970-); CDROM: OCLC; Online database: BRS
Equipment: MF reader; MF reader/printer; Microcomputer; Printer, CDROM players
Access: Hours: M-Th 7:30 a.m.-11:30 p.m., F 7:30 a.m.-10:00 p.m., Sa 10:00 a.m.-10:00 p.m., Su 2:00 p.m.-11:00 p.m. (MST). Additional telephone number: 505/532-2346 (Public Services).
Audiences: University/College faculty and students; General public
Services: Online search services; PC reproduction; MF duplication; Search strategy consultation

(445) NEW MEXICO STATE LIBRARY

Information Services
325 Don Gaspar
Santa Fe, NM 87503
PHONE: 505/827-3827

Contact: Nancy Fischer, Administrative Librarian, Information Services; Peggy Medina Giltron
Collection: RIE (1967-); CJE (1984-); Thesaurus (10th, 1984); Microfiche (1986-); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Access: Hours: M-F 8:00 a.m.-5:00 p.m. (MST). Additional telephone number: 505/827-3824 (Information Services).
Audiences: State residents; Other
Services: Online search services; Library services

(446) WESTERN NEW MEXICO UNIVERSITY

Miller Library
Silver City, NM 88062
PHONE: 505/538-3350

Contact: Reference Librarian
Collection: RIE (1966-); CJE (1972-); Thesaurus (11th, 1987); Microfiche (1965-); CDROM: SilverPlatter; Online database: BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Audiences: University/College faculty and students; Teachers/Professors; Area residents
Services: Online search services; Library services; PC reproduction; MF duplication

Directory of ERIC Information Service Providers

(447) ALBANY MEDICAL COLLEGE OF UNION UNIVERSITY

Schaffer Library
Health Sciences
47 New Scotland Avenue
Albany, NY 12208
PHONE: 518/445-5532

Director: Sherry Hartman
Contact: Melonie Mundy, Database Coordinator
Collection: Thesaurus (11th, 1987); CDROM: SilverPlatter; Online database: BRS
Equipment: Microcomputer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-12:00 M; F 8:00 a.m.-9:00 p.m.; Sa 10:00 a.m.-10:00 p.m.; Su 12:00 N-12:00 M (EST).
Audiences: Medical center faculty, students, and staff. General public
Services: Online search services; Library services

(448) NEW YORK STATE LIBRARY

Reference Services
Online Systems
Albany, NY 12230
PHONE: 518/474-INFO FAX: 518/474-5786

Director: Jerome Yavarkovsky
Contact: Soumaya Baakini, Associate Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (10th, 1994); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier
Access: Hours: M-F 9:00 a.m.-5:00 p.m. (EST)
Additional telephone number: 518/473-0638 (Associate Librarian).
Audiences: State government personnel; Policymakers; State residents; State librarians; Other government personnel; General public for a fee
Services: Online search services, PC reproduction, MF duplication

(449) STATE UNIVERSITY OF NEW YORK COLLEGE AT ALBANY

College at Albany
University Library
1400 Washington Avenue
Albany, NY 12222
PHONE: 518/442-3558

Contact: Majorie Benedict, Bibliographic Education, Reference Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: BRS, Clearinghouse newsletters
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Computer terminal
Access: Hours: M-Th 8:00 a.m.-11:00 p.m., F 8:00 a.m.-10:00 p.m., Sa 9:00 a.m.-8:00 p.m., Su 12:00 N-11:00 p.m. (EST)
Additional telephone number: 518/442-3587 (Benedict).
Audiences: University/College faculty and students. General public
Services: Online search services, Library services, PC reproduction, MF duplication

(450) STATE UNIVERSITY OF NEW YORK AT BINGHAMTON (SUNY-B)

Glenn Bartle Library, Serials Department
Vestal Parkway East
Binghamton, NY 13901
PHONE: 607/777-2345

Director: Eleanor Heishman
Contact: Martin Raish, Education Bibliographer; Corrine Smith
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; CDROM workstations (3)
Access: Self service for paper, microfiche, and CDROM. Mediated online searches.
Audiences: University/College faculty and students; General public
Services: ERIC online searches; Bibliographic instruction; Curriculum; Research; Online search services; Interlibrary loan

(451) STATE UNIVERSITY OF NEW YORK (SUNY)

College at Brockport
Drake Memorial Library
Brockport, NY 14420
PHONE: 716/395-2140 FAX: 716/395-5651

Director: Raj Madan
Contact: Betty Chan, Reference Librarian
Collection: RIE (1967-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Computer terminal; CDROM
Access: Hours: M-Th 7:45 a.m.-10:45 p.m., F 7:45 a.m.-8:45 p.m., Sa 9:00 a.m.-8:45 p.m., Su 12:30 p.m.-10:45 p.m. (EST). Hours vary during holidays and breaks. Walk-ins welcome.
Audiences: University/College faculty and students; Area residents
Services: Online search services; Library services; Audiovisual, PC reproduction, Interlibrary loan; Search strategy consultation

(452) HEPBERT H. LEHMAN COLLEGE

Library
Bedford Park Boulevard West
Bronx, NY 10468
PHONE: 212/960-8580 FAX: 212/960-8952

Director: Dr. Larry Sullivan, Chief Librarian
Contact: Education Reference Librarian
Collection: RIE (1966-); CJE (1966-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: OCLC; Online database: DIALOG, BRS; Clearinghouse publications
Equipment: MF reader; MF reader/printer
Access: Hours: M-Th 9:00 a.m.-10:00 p.m., F 8:30 a.m.-4:30 p.m., Sa-Su 11:00 a.m.-6:00 p.m. (EST). Online searches for graduate students and faculty only.
Audiences: University/College faculty; Teachers/Professors
Services: Online search training; Bibliographic instruction; Analysis of search results, Interlibrary loan

Directory of ERIC Information Service Providers

(453) MANHATTAN COLLEGE

Cardinal Hayes Library
Manhattan College Parkway
Bronx, NY 10471
PHONE: 212/920-0166

Contact: Dominic Caldiero, Periodicals Librarian;
Reference Department
Collection: RIE (1967-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1975-); CDROM:
SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer
Audiences: University/College faculty and students
Services: Online search services; MF duplication

(454) BROOKLYN PUBLIC LIBRARY

Grand Army Plaza
Brooklyn, NY 11238
PHONE: 718/780-7700

Director: Larry Brandwein
Contact: Social Science Department
Collection: RIE (1980-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1980-)
Equipment: MF reader/printer; Copier
Access: Hours: M-TH 9:00 a.m.-8:00 p.m.,
F-Sa 10:00 a.m.-6:00 p.m., Su 1:00 p.m.-
5:00 p.m. (EST). (September-June).
Audiences: General public
Services: PC reproduction

(455) CITY UNIVERSITY OF NEW YORK (CUNY)

Brooklyn College
Library
Bedford Avenue and Avenue H
Brooklyn, NY 11210
PHONE: 718/780-5340 FAX: 718/434-7675

Director: Barbara Higgin Bothorn
Contact: Pat Bauch, Associate Librarian for
Information Services
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM:
SilverPlatter; Online database: DIALOG,
BRS; ERICTOOLS
Equipment: MF reader
Access: Hours: M-Th 9:00 a.m.-9:45 p.m.,
F 9:00 a.m.-4:45 p.m., Sa-Su 12:00 N-
4:45 p.m. (EST).
Audiences: University/College faculty and students;
Authorized library users
Services: Information dissemination; Online search
services; Library services; PC reproduction;
Interlibrary loan

(456) STATE UNIVERSITY OF NEW YORK (SUNY)

Health Science Center of Brooklyn
405 Clarkson Avenue, Box 14
Brooklyn, NY 11203
PHONE: 718/270-2106

Director: Kenneth Moody
Contact: Reference Librarians
Collection: RIE (1965-); Thesaurus (11th, 1987); Online
database: BRS
Equipment: MF reader; MF reader/printer; Copier,
Computer terminal
Access: Hours: M-Th 8:30 a.m.-11:00 p.m.,
F 8:30 a.m.-9:00 p.m., Sa 9:00 a.m.-
5:00 p.m., Su 12:00 N-9:00 p.m. (EST).

(456) STATE UNIVERSITY OF NEW YORK (SUNY) (cont.)

Audiences: Medical center faculty, students, and staff;
Medical society members
Services: Online search services; Library services;
PC reproduction

(457) STATE UNIVERSITY OF NEW YORK AT BUFFALO (SUNY)

Amherst Campus
Lockwood Library
Buffalo, NY 14260
PHONE: 716/636-2818

Director: Judith Adams
Contact: Karen Smith, Reference Coordinator;
Gemma DeVinney, Education Specialist
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM:
SilverPlatter; Online database: DIALOG,
BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal
Access: Hours: M-Th 3:00 a.m.-10:45 p.m.,
F 8:00 a.m.-9:00 p.m., Sa 9:00 a.m.-
5:00 p.m., Su 12:00 N-10:00 p.m. (EST).
Reservations required for CDROM use.
Negotiation required for online search
requests.
Audiences: General public
Services: Online search services; Library services;
Interlibrary loan

(458) STATE UNIVERSITY COLLEGE AT BUFFALO (SUCB)

E.H. Butler Library
1300 Elmwood Avenue
Buffalo, NY 14222
PHONE: 716/878-6313

Director: Dr. G. Charles Newman
Contact: Amy Dibartolo; Carol Richards;
Mayruth Glogowski; Albert Pless
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM: DIALOG
OnDisc; Online database: DIALOG;
ERICTOOLS
Equipment: MF reader; MF reader/printer
Access: Additional telephone number:
716/878-6309 (Microforms).
Audiences: University/College faculty and students;
Area residents
Services: Online search services; Library services;
PC reproduction

(459) NASSAU COUNTY BOARD OF COOPERATIVE EDUCATIONAL SERVICES (BOCES)

Nassau Educational Resource and Planning Center
(NERPC)
234 Glen Cove Road
Carle Place, NY 11514
PHONE: 516/294-4160

Director: Elinor Haber, Librarian
Contact: Muriel Mann
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM:
SilverPlatter; Online database BRS;
ERICTOOLS; Clearinghouse publications

Directory of ERIC Information Service Providers

(459) NASSAU COUNTY BOARD OF COOPERATIVE EDUCATIONAL SERVICES (BOCES) (cont.)

Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal

Audiences: Administrators/Directors/Principals; Local school district personnel; Elementary school librarians; Secondary school librarians

Services: Online search services; Library services; PC reproduction; MF duplication; Document delivery; Interlibrary loan; Search services for school personnel only

(460) STATE UNIVERSITY OF NEW YORK - COLLEGE AT CORTLAND (SUNY)

College at Cortland
Memorial Library
P.O. Box 2000
Cortland, NY 13045
PHONE: 607/753-2525

Contact: Leonard Cohen, Public Services Coordinator

Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM; SilverPlatter; Online database: DIALOG; ERICTOOLS

Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal

Access: Library hours available upon request. Additional telephone number: 607/753-2599 (Public Services).

Audiences: General public

Services: Online search services; Library services; PC reproduction

(461) MERCY COLLEGE

Library
555 Broadway
Dobbs Ferry, NY 10522
PHONE: 914/693-4500

Director: Mary Biggs, Director of Libraries

Contact: Ann Klavan, Assistant Head of Public Services

Extension: 257

Collection: RIE (1967-); CJE (1970-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG

Equipment: MF reader; MF reader/printer

Access: Hours: M-Th 8:30 a.m.-10:00 p.m., F-Sa 9:00 a.m.-5:00 p.m., Su 1:00 p.m.-5:00 p.m. (EST). Walk-ins welcome. Searches done for a fee in addition to cost recovery.

Audiences: University/College faculty and students; General public

Services: Online search services; PC reproduction; MF duplication

(462) SCHUYLER, CHEMUNG, AND TIOGA COUNTIES BOARD OF COOPERATIVE EDUCATIONAL SERVICES (BOCES)

Special Education Training and Resource Center
431 Philo Road
Elmira, NY 14903
PHONE: 607/739-3581

Contact: Laura McConnell, Training Specialist

Extension: 341

Collection: RIE (1968-); Thesaurus (10th, 1984); Microfiche (1968-);

Equipment: MF reader; MF reader/printer; MF duplicator; Copier

Audiences: General public

Services: Online search services; PC reproduction; MF duplication

(463) QUEENS COLLEGE

Rosenthal Library
65-30 Kissena Boulevard
Flushing, NY 11367
PHONE: 718/520-7252

Director: Matthew Simon

Contact: Manuel Sanudo; Carol Maus; Virginia Nordstrom

Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG; ERICTOOLS; Clearinghouse publications

Equipment: MF reader; MF reader/printer; Copier; Computer terminal

Access: Hours when school is in session: M-Th 9:00 a.m.-9:00 p.m., F 9:00 a.m.-5:00 p.m., Su 12:00 N-5:00 p.m. (EST).

Audiences: General public

Services: Library services; PC reproduction; MF duplication

(464) STATE UNIVERSITY OF NEW YORK COLLEGE AT FREEDONIA (SUNY)

College at Freedonia
Reed Library
Freedonia, NY 14063
PHONE: 716/673-3183

Contact: Margaret Pabst; JoAnn Kaufman

Collection: RIE (1966-); CJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); Online database: DIALOG; ERICTOOLS; Clearinghouse publications

Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal

Audiences: University/College faculty and students; Area residents

Services: Online search services; Library services; PC reproduction; MF duplication

Directory of ERIC Information Service Providers

(465) ADELPHI UNIVERSITY

Swirbul Library
South Avenue
Garden City, NY 11530
PHONE: 516/663-1032

Director: Rochelle Sager, Associate Dean
Contact: Marilyn Lesser, Reference Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-10:00 p.m., F 8:00 a.m.-5:00 p.m.; Sa 10:00 a.m.-6:00 p.m.; Su 1:00 p.m.-5:00 p.m. (EST)
Audiences: University/College faculty and students; Area residents
Services: Online search services; Library services; PC reproduction; MF duplication

(466) STATE UNIVERSITY OF NEW YORK (SUNY)

College at Geneseo
Milne Library
Geneseo, NY 14454-1498
PHONE: 716/245-5595 FAX: 716/245-5003

Director: Richard C. Quick
Contact: Judith Bushnell, Head Reference Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-12:00 M (librarians leave at 10:00 p.m.), F 8:00 a.m.-10:00 p.m. (librarians leave at 7:00 p.m.), Sa 9:00 a.m.-9:00 p.m. (librarians 10:00 a.m.-4:00 p.m.), Su 12:00 N-12:00 M (librarians 2:00 p.m.-8:00 p.m.) (EST). Hours vary during college vacations and summer. Librarians' hours subject to change. Walk-ins welcome. Online searches available only to SUNY Geneseo faculty (and students in exceptional circumstances).
Audiences: University/College faculty and students; Area residents; General public with restrictions
Services: Bibliographic instruction; Library services; PC reproduction; Search services for university community only; Interlibrary loan

(467) LONG ISLAND UNIVERSITY

C.W. Post Campus
B. Davis Schwartz Memorial Library
Greenvale, NY 11548
PHONE: 516/299-2142 FAX: 516/626-6059

Contact: Masako Yukawa, Head, Government Documents Department; Iris Irwin, Documents Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database DIALOG
Equipment: MF reader, MF reader/printer; MF duplicator; Copier; Microcomputer, Computer terminal

(467) LONG ISLAND UNIVERSITY (cont.)

Audiences: General public
Services: Online search services; Library services; PC reproduction; MF duplication; Interlibrary loan

(468) HOFSTRA UNIVERSITY

Library
1000 Fulton Avenue
Hempstead, NY 11550
PHONE: 516/560-5962

Director: Dr. Charles Andrews
Contact: Grace Brown; Professor Wagner, Head of Reference
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1967); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer
Access: Hours: M-Th 8:00 a.m.-11:00 p.m., F 8:00 a.m.-9:00 p.m., Sa 9:00 a.m.-9:00 p.m., Su 12:00 N-11:00 p.m. (EST).
Audiences: University/College faculty and students; General public
Services: PC reproduction

(469) CORNELL UNIVERSITY

Albert R. Mann Library
Ithaca, NY 14853
PHONE: 607/255-7731

Contact: Ed Spragg, Coordinator, Information Services; Susan Barnes
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1970-); CDROM. SilverPlatter; Online database: BRS
Equipment: MF reader; MF reader/printer; Microcomputer; Computer terminal
Access: Additional telephone number: 607/255-7960 (Information Services).
Audiences: University/College faculty and students; State education community; State residents
Services: Library services; PC reproduction; Search services for university community only

(470) QUEENS BOROUGH PUBLIC LIBRARY

89-11 Merrick Boulevard
Jamaica, NY 11432
PHONE: 212/990-0758

Director: Mrs. Constance C. Cooke
Contact: Nathan Shoengold, Head, Social Sciences Division
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier
Audiences: University/College faculty and students
Services: Online search services; PC reproduction

Directory of ERIC Information Service Providers

(471) ST. JOHN'S UNIVERSITY

Library
Grand Central and Utopia Parkways
Jamaica, NY 11439
PHONE: 718/990-6201 FAX: 718/380-0353

Director: Sister Marie Melton, Dean of University Libraries
Contact: Gloria Kelman, Computer Assisted Reference Services Librarian; Charles Livermore, Reference
Extension: 6727
Collection: RIE (1967-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1972-); CDROM: SilverPlatter; Online database: DIALOG, BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal; CDROM player
Access: Non-Holiday Hours: M-Th 8:00 a.m.-10:00 p.m., F 8:00 a.m.-6:00 p.m., Sa 8:30 a.m.-4:30 p.m., Su 1:00 p.m.-6:00 p.m. (EST). ID required for access.
Audiences: University/College faculty and students; General public
Services: Library services; PC reproduction; Search services for university community only

(472) LAGUARDIA COMMUNITY COLLEGE

Library
Serials Department
31-10 Thomson Avenue
Long Island City, NY 11101
PHONE: 212/626-5599

Contact: Catherine Stern
Collection: Microfiche (1966-)
Equipment: MF reader; MF reader/printer
Services: PC reproduction

(473) OSWEGO COUNTY BOARD OF COOPERATIVE EDUCATIONAL SERVICES (BOCES)

Curriculum Resource Center
County Route 64
Mexico, NY 13114
PHONE 315/963-7251 FAX: 315/963-3885

Contact: Anne Evans
Collection: RIE (1968-); Thesaurus (10th, 1984); Microfiche (1966-)
Equipment: MF reader; MF reader/printer; Copier; Microcomputer
Audiences: Local school district personnel
Services: Online search services; Library services; PC reproduction

(474) STATE UNIVERSITY OF NEW YORK (SUNY/STL)

Sojourner Truth Library
College at New Paltz
New Paltz, NY 12561
PHONE: 914/257-3710

Director: William E. Connors
Contact: Gerlinde Barley, Head, Reference Department; Lucille A. Brown, Reference Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG

(474) STATE UNIVERSITY OF NEW YORK (SUNY/STL) (cont.)

Equipment: MF reader; MF reader/printer; Copier; CDROM station
Access: Hours: M-Th 8:30 a.m.-11:30 p.m., F 8:30 a.m.-5:00 p.m., Sa 12:00 p.m.-6:00 p.m., Su 1:00 p.m.-6:00 p.m. (EST). Additional telephone number: 914/257-3705 (Reference).
Audiences: University/College faculty and students; University/College alumni; University/College community; Area faculty and students; General public
Services: Library services

(475) COLLEGE OF NEW ROCHELLE (CNR)

Gill Library
Castle Place
New Rochelle, NY 10801
PHONE: 914/632-5300

Director: James Schleifer
Contact: Lynne Karen, Serials Librarian
Extension: 5343
Collection: RIE (1968-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1970-partial); Online database: DIALOG, BRS, PALS; ERICTOOLS; Clearinghouse publications; Best of ERIC
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 9:00 a.m.-11:00 p.m., F-Sa 9:00 a.m.-5:00 p.m., Su 1:00 p.m.-11:00 p.m. (EST). Fee for online searching.
Audiences: General public
Services: Online search services; Library services; PC reproduction

(476) BANK STREET COLLEGE OF EDUCATION

Library
610 West 112th Street
New York, NY 10025
PHONE: 212/667-2000

Director: Lelita Jaspal, Acting Library Director
Contact: Linda Greengrass
Extension: 585
Collection: RIE (1966-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG
Equipment: MF reader; MF reader/printer
Access: Hours: M-F 9:00 a.m.-9:00 p.m., Sa 9:00 a.m.-5:00 p.m. (EST).
Audiences: University/College faculty and students; University/College alumni; General public for a fee
Services: Online search services; PC reproduction, Interlibrary loan; Referrals

(477) MINA REES LIBRARY (CUNY)

Graduate School and University Center
City University of New York
33 West 42nd Street
New York, NY 10036
PHONE: 212/642-2874

Director: Jane R. Moore
Contact: Susan Newman, Chief of Reader Services
Extension: 2882

Directory of ERIC Information Service Providers

(477) MINA REES LIBRARY (CUNY) (cont.)

Collection: RIE (1975-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1970-); Online database: DIALOG, BRS

Equipment: MF reader; MF reader/printer; Copier; Microcomputer

Access: Hours: M-Th 9:00 a.m.-9:00 p.m., F-Sa 9:00 a.m.-5:00 p.m.; Summer hours: M-F 9:00 a.m.-5:00 p.m. (EST).

Audiences: University/College faculty and students

Services: Library services; PC reproduction

(478) CITY UNIVERSITY OF NEW YORK (CUNY)

Hunter College
East Building Library
695 Park Avenue
New York, NY 10021
PHONE: 212/772-4140

Contact: Earl R. Shafer

Collection: RIE (1966-); CJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); Online database: DIALOG; ERICTOOLS

Equipment: MF reader; MF reader/printer

Audiences: University/College faculty and students

Services: Online search services; Library services; PC reproduction

(479) CITY UNIVERSITY OF NEW YORK (CUNY)

Bernard M. Baruch College
Library
156 East 23th Street
New York, NY 10010
PHONE: 212/725-3112

Contact: Alan Weiner, Head of Reference

Collection: RIE (1968-); CJE (1969-); Thesaurus (9th, 1982); Microfiche (1966-); Online database: DIALOG; ERICTOOLS; Clearinghouse publications

Equipment: MF reader; Copier; Microcomputer; Computer terminal

Audiences: General public

Services: Online search services; Library services; PC reproduction

(480) CITY UNIVERSITY OF NEW YORK (CUNY)

City College Library
Periodicals Department
135th Street at Convent Avenue
New York, NY 10031
PHONE: 212/690-4179

Contact: Vira C. Hinds

Equipment: MF reader; MF reader/printer

(481) COLUMBIA UNIVERSITY

Teachers College
Milbank Memorial Library
525 West 120th Street
New York, NY 10027
PHONE: 212/678-3494 FAX: 212/678-4048

Director: Mrs. Jane P. Franck

Contact: Allen Foresta, Head, Reference Services

Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc, SilverPlatter; Online database: DIALOG, BRS; ERICTOOLS; Clearinghouse publications

Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal

Access: Additional telephone number: 212/678-3026 (Reference Services).

Audiences: University/College faculty and students; Researchers; Area residents

Services: Online search services; Library services; Interlibrary loan; Referrals

(482) ERIC CLEARINGHOUSE ON URBAN EDUCATION (ERIC/UD)

Teachers College, STET
Columbia University
Main Hall, Room 303, Box 40
New York, NY 10027
PHONE: 212/678-3433 FAX: 212/678-4048
E-MAIL: MultiLink

Director: Dr. Erwin Flaxman

Contact: Robin Johnson Utsey, Assistant Director; Wendy Schwartz, Managing Editor

Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG

Equipment: MF reader; Copier; Microcomputer; Computer terminal

Audiences: General public

Services: Acquisitions arrangements; Complimentary arrangements; Publications and information support; Mailing lists; ERIC training, conferences; ERIC online searches; Technical assistance; Information dissemination; Online search services; Library services; Publication production/dissemination; Search strategy consultation; Educational documents abstracts

(483) FIND/SVP

625 Avenue of the Americas
2nd Floor
New York, NY 10011
PHONE: 212/645-4500 FAX: 212/645-7681
E-MAIL: N/A

Director: Andrew Garvin

Contact: Anne Dennis, Vice President

Collection: Thesaurus (11th, 1987); Online database: DIALOG, BRS

Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal

Access: Retainer Account.

Audiences: Retainer clients

Services: Speaker bureaus, expert banks; Online search services; Library services; Topical packages; Analysis of search results

Directory of ERIC Information Service Providers

(484) FORDHAM UNIVERSITY

Library at Lincoln Center
Columbus Avenue and 60th Street
New York, NY 10023
PHONE: 212/841-5130

Director: Mr. Clement Anzul
Contact: Dr. Patricia Libutti, Education Reference Librarian; Zoe Salem; Basil Boland
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); Online database: DIALOG, BRS; ERICTOOLS; ERIC online (WALDO System)
Equipment: MF reader; MF reader/printer; Copier; Computer terminal; Online catalog terminals
Access: Hours during school semester: M-Th 8:30 a.m.-11:00 p.m., F 8:30 a.m.-6:00 p.m., Sa 10:00 a.m.-6:00 p.m. (EST). Library accessible to metro card holders from other universities.
Audiences: University/College faculty and students; University/College alumni
Services: Training, seminars, workshops; Online search services; Library services; PC reproduction; MF duplication

(485) NEW YORK PUBLIC LIBRARY

Mid-Manhattan Library
Education Collection
455 5th Avenue
New York, NY 10016-0122
PHONE: 212/340-0864

Contact: Wol Sue Lee, Reference Department
Collection: RIE (1977-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); CDROM: SilverPlatter; Online database DIALOG; ERICTOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier
Access: Hours: M-Th 9:00 a.m.-9:00 p.m., F 10:00 a.m.-6:00 p.m., Sa 11:30 a.m.-5:30 p.m. (EST). Closed Sunday.
Audiences: General public
Services: Online search services; Library services

(486) NEW YORK UNIVERSITY

Bobst Library, Social Sciences Center
70 Washington Square South
New York, NY 10012
PHONE: 212/998-2600

Contact: Reference Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: (1966-1982); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Computer terminal
Audiences: University/College faculty and students
Services: Online search services; Library services; PC reproduction

(487) DOWLING COLLEGE

Library
Idle Hour Boulevard
Oakdale, NY 11769
PHONE: 516/589-3282 FAX: 516/224-3374

Director: Wendell A. Guy
Contact: Reference Department
Collection: RIE (1967-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1967-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Audiences: University/College Administrators/Directors; University/College faculty and students; University/College counselors/social workers; Area residents
Services: Online search services; PC reproduction

(488) NEW YORK INSTITUTE OF TECHNOLOGY

Schure Hall Library
Wheatley Road
Old Westbury, NY 11568
PHONE: 516/686-7658

Director: Constance Woo
Contact: Mrs. Koplik, Reference Department
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1963-); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Access: Hours: M-Th 8:00 a.m.-10:00 p.m.; F 8:00 a.m.-5:00 p.m., Sa 9:00 a.m.-5:00 p.m.; S 12:00 N-6:00 p.m. (EST).
Audiences: University/College faculty and students
Services: Online search services; Library services; PC reproduction; MF duplication

(489) STATE UNIVERSITY OF NEW YORK (SUNY)

College at Old Westbury Library
P.O. Box 229
Old Westbury, NY 11568
PHONE: 516/876-3151

Director: Norman Jung
Contact: W. Shenouda, S. Kirkpatrick, Reference
Collection: RIE (1968-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1972-); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Audiences: University/College Administrators/Directors; University/College faculty and students; University/College counselors/social workers; Local residents
Services: Online search services; Library services; PC reproduction

(490) STATE UNIVERSITY OF NEW YORK (SUNY)

College at Oneonta
James M. Milne Library
Oneonta, NY 13820-4014
PHONE: 607/431-2726

Contact: Andrea Gerberg, Interlibrary Loan, Database Searching
Collection: RIE (1975-); CIJE (1965-); Thesaurus (10th, 1984); Microfiche (1974-); CDROM: Silver Platter; Online database: DIALOG

Directory of ERIC Information Service Providers

(490) STATE UNIVERSITY OF NEW YORK (SUNY) (cont.)

Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; CDROM
Audiences: University/College community; Area faculty and students; General public
Services: ERIC microfiche via interlibrary loan; ERIC online searches; Online search services; Library services; PC reproduction; MF duplication; Interlibrary loan

(491) STATE UNIVERSITY OF NEW YORK (SUNY)

College at Oswego
 Penfield Library
 Oswego, NY 13126
 PHONE: 315/341-4267

Contact: Michael McLane, Coordinator of Reference and Instruction
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Access: Hours: M-F 8:00 a.m.-11:00 p.m.; Sa 11:30 a.m.-10:00 p.m.; Su 12:30 p.m.-11:00 p.m. (EST).
Audiences: University/College faculty and students; General public
Services: Online search services; Library services; PC reproduction; MF duplication

(492) STATE UNIVERSITY OF NEW YORK (SUNY)

College at Plattsburgh
 Benjamin F. Feinberg Library
 Plattsburgh, NY 12901
 PHONE: 518/564-5190

Contact: Head of Reference, Reference Department
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); ERICTOOLS
Equipment: MF reader; MF reader/printer
Access: Hours: M-Th 8:00 a.m.-11:30 p.m.; F 8:00 a.m.-9:00 p.m.; Sa 9:00 a.m.-9:00 p.m.; Su 9:00 a.m.-11:30 p.m. (EST).
Audiences: General public
Services: Online search services; Library services; PC reproduction; MF duplication

(493) STATE UNIVERSITY OF NEW YORK (SUNY)

College at Potsdam
 F.W. Crumb Memorial Library
 Potsdam, NY 13676
 PHONE: 315/267-2487

Contact: Reference Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier
Access: Search services available all hours library is open.
Audiences: University/College faculty and students; General public
Services: Bibliographic instruction; Online search services; Library services; PC reproduction; Interlibrary loan

(494) MANHATTANVILLE COLLEGE LIBRARY

125 Purchase Street
 Purchase, NY 10577
 PHONE: 914/694-2200

Director: Edward O'Hara
Contact: Susanne Cacio, Reference Librarian
Collection: RIE (1966-); CIJE (1972-); Thesaurus (11th, 1987); Microfiche (1986-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-F 9:00 a.m.-11:00 p.m., Sa 11:00 a.m.-11:00 p.m., Su 11:00 a.m.-11:00 p.m. (EST). Hours vary during summer and holidays.
Audiences: University/College faculty and students
Services: Bibliographic instruction; Curriculum; Technical assistance; Information dissemination; Online search services; Audiovisual; PC reproduction; Interlibrary loan; Search strategy consultation; Educational documents index; Educational documents abstracts

(495) NAZARETH COLLEGE OF ROCHESTER

Lorette Wilmot Library
 4245 East Avenue
 Rochester, NY 14610
 PHONE: 716/586-2525 FAX: 716/248-8766

Director: Richard A. Matzek
Contact: Scott Smith, Director of Reader Services; Jennifer Burr, Reference Coordinator
Extension: 462 or 467
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1977-); CDROM: DIALOG; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Audiences: College/Univ. Administrators/Directors; University/College faculty and students; University/College counselors/social workers; Area residents
Services: Online search services; Library services; PC reproduction

(496) ROCHESTER INSTITUTE OF TECHNOLOGY (RUE)

Wallace Memorial Library
 Acquisitions Department One Lomb
 Memorial Drive
 Rochester, NY 14623
 PHONE: 716/475-2569

Director: Patricia Pitkin, Director of Libraries
Contact: Sarah Reynolds, Senior Reference Assistant
Collection: RIE (1975-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG, STAIRS
Equipment: MF reader; MF reader/printer; Microcomputer
Access: Additional telephone number: 716/475-2613 (Reference Assistant).
Audiences: University/College community; General public
Services: Online search services

Directory of ERIC Information Service Providers

(497) UNIVERSITY OF ROCHESTER

Rush Rhees Library
Rochester, NY 14627
PHONE: 716/275-4437

Contact: Kathleen McGowan, Reference Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM. DIALOG OnDisc; Online database: DIALOG, BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Surcharge on online searches for non-University affiliated users.
Audiences: University/College community; General public with restrictions
Services: Online search services; Library services; PC reproduction

(498) MADISON/ONEIDA BOCES (BOCES)

614 Sherrill Road
Sherrill, NY 13461
PHONE: 315/253-9436 E-MAIL: Alanet ALA 1304

Director: Mr. Ed Schaeffer
Contact: Beatrice Angus, Coordinator of School Library Media Services; Shirley Simchik
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer
Access: Hours: M-F 8:00 a.m.-4:30 p.m. (EST). Walk-ins accommodated.
Services: Online search services; PC reproduction; Interlibrary loan

(499) SOUTHAMPTON-HAMPTON BAYS TEACHER'S CENTER

141 Narrow Lane
Southampton, NY 11968
PHONE: 516/283-6800

Director: Larrilee Jemiola, Director
Extension: 261
Collection: CDROM. SilverPlatter
Access: Hours: M-F 9:00 a.m.-5:00 p.m. (EST).
Audiences: Local school district personnel
Services: CD-ROM

(500) ST. BONAVENTURE UNIVERSITY

Friedsam Memorial Library and Resource Center
St. Bonaventure, NY 14770
PHONE: 716/375-2342

Director: Mr. James Macik
Contact: Dr. Michael Spencer; Theresa A. Shaffer
Collection: RIE (1967-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-1974, 1978-); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier
Access: Hours: M-Th 8:00 a.m.-12:00 M, F 8:00 a.m.-11:00 p.m., Sa 10:00 a.m.-11:00 p.m., Su 10:00 a.m.-12:00 M (EST).
Audiences: University/College faculty and students; Area residents
Services: Library services; PC reproduction

(501) CITY UNIVERSITY OF NEW YORK (CUNY)

College of Staten Island
St. George Campus Library
130 Stuyvesant Place
Staten Island, NY 10301
PHONE: 718/390-7825

Contact: Reference Department
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 8:30 a.m.-8:30 p.m., F 8:30 a.m.-5:00 p.m., Sa 10:00 a.m.-2:00 p.m. (EST). Closed Sunday.
Audiences: University/College Administrator/Director; University/College faculty and students; University/College counselor/social worker
Services: Online search services; Library services; PC reproduction; MF duplication

(502) WAGNER COLLEGE (NNWML)

Horrmann Library
631 Howard Avenue
Staten Island, NY 10301
PHONE: 718/390-3401

Director: Y. John Auh
Contact: Richard Palumbo, Reference Librarian
Collection: RIE (1968-); CIJE (1985-); Thesaurus (11th, 1987); Microfiche (1972-); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Audiences: University/College Administrators/Directors; University/College faculty and students; University/College counselor/social workers
Services: Online search services; PC reproduction

(503) STATE UNIVERSITY OF NEW YORK (SUNY)

College at Stony Brook
Health Sciences Center Library, Level 3
Stony Brook, NY 22903
PHONE: 516/444-3099

Contact: Reference Librarian
Collection: RIE (1966-); Thesaurus (10th, 1984); Online database: BRS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours for search requests: M-F 9:00 a.m.-5:00 p.m. (EST).
Audiences: University/College faculty and students; Hospital personnel; Area residents; Medical center faculty, students, and staff; Medical community
Services: Online search services

(504) STATE UNIVERSITY OF NEW YORK AT STONY BROOK (SUSB)

Frank Melville Memorial Library, Reference Department
Nicolis Road
Stony Brook, NY 11794
PHONE: 516/632-7110

Director: John B. Smith, Director and Dean of Libraries
Contact: Jack Lipkind, Assistant Head of Reference; Jon Hufford, Microforms Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); CDROM: SilverPlatter; Online database BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer
Access: Hours vary. Online searches restricted to SUSB faculty, students, and staff. CDROM available to all.
Audiences: University/College faculty and students; Area residents; General public
Services: Bibliographic instruction; PC reproduction; MF duplication; MF blowback; Search services for university community only

(505) ROCKLAND COMMUNITY COLLEGE

Library Media Center
145 College Road
Suffern, NY 10901
PHONE: 914/356-4650

Director: Mr. Robert Glason
Contact: E. Ciabattoni, Periodicals Librarian
Collection: RIE (1968-); CIJE (1973-); Thesaurus (11th, 1987); Microfiche (1967-1978); Online database: DIALOG; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-10:00 p.m., F 8:00 a.m.-5:00 p.m., Sa 9:00 a.m.-2:00 p.m. (EST). Closed Sunday.
Audiences: University/College faculty and students; Area residents
Services: Library services; PC reproduction

(506) ERIC CLEARINGHOUSE ON INFORMATION RESOURCES (ERIC/IR)

Syracuse University
Huntington Hall, Room 030
Syracuse, NY 13244-2340
PHONE: 315/443-3640 FAX: 315/443-5732
E-MAIL: MultiLink, BITNET (ERIC@SUVN)

Director: Dr. Donald P. Ely
Contact: Nancy Preston, User Services Coordinator
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc, SilverPlatter, OCLC; Online database: DIALOG, BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-F 8:30 a.m.-5:00 p.m. (EST). Search services for a fee.
Audiences: General public

(507) ERIC CLEARINGHOUSE ON INFORMATION RESOURCES (ERIC/IR) (cont.)

Services: Acquisitions arrangements; Complimentary arrangements; Publications and information support; Mailing lists; ERIC training, conferences; ERIC online searches; ERIC training; Meetings, conferences; Training, seminars, workshops; Online search training; Information dissemination; Online search services; Library services; Publication production/dissemination; Search strategy consultation; Referrals

(507) SYRACUSE CITY SCHOOL DISTRICT TEACHER RESOURCE CENTER

Instructional Resource Center
501 Park Street
Syracuse, NY 13203
PHONE: 315/425-4217

Contact: Joseph Schramm
Collection: RIE (1968-1982); CIJE (7/1977-12/1977); Thesaurus (10th, 1984); Microfiche (1966-); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Audiences: Local school district personnel
Services: Online search services; Library services; PC reproduction

(508) SYRACUSE UNIVERSITY

Ernest Stevenson Bird Library
222 Waverly Avenue
Syracuse, NY 13210
PHONE: 315/443-2438

Director: David Starn
Contact: Pamela McLaughlin, Online Search Coordinator; Reference Department
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Computer terminal
Access: Hours: M-Th 8:00 a.m.-1:00 a.m., F 8:00 a.m.-12:00 M, Sa-Su 10:00 a.m.-12:00 M (EST).
Audiences: University/College faculty and students; Area residents
Services: Online search services; Library services; PC reproduction

(509) STATE UNIVERSITY OF NEW YORK (SUNY)

Upstate Medical Center Library
766 Irving Avenue
Syracuse, NY 13210
PHONE: 315/473-4580

Director: Suzanne Murray
Contact: Peter A. Uva, James Capadagli Reference
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); CDROM: OCLC; Online database: BRS
Equipment: MF reader/printer; Copier; Microcomputer; Computer terminal

Directory of ERIC Information Service Providers

(309) STATE UNIVERSITY OF NEW YORK (SUNY) (cont.)

Access: Hours: M-Th 8:00 a.m.-7:00 p.m.,
F 8:00 a.m.-9:00 p.m., Sa 10:00 a.m.-
6:00 p.m., Su 11:00 a.m.-11:00 p.m. (EST).
Audiences: University/College faculty and students;
Health care professionals; General public
Services: Online search services

(510) STATE UNIVERSITY OF NEW YORK INSTITUTE OF
TECHNOLOGY AT UTICA/ROME (SUNY)

College of Technology at Utica/Rome, Marcy Campus
P.O. Box 3051
Utica, NY 13504
PHONE: 315/792-7245

Director: Bruce Keeney
Contact: Mary Strife, Coordinator of Public Services;
Jacquelyn Couglin, Reference Librarian
Extension: 7253
Collection: RIE (1967-); CIJE (1969-); Thesaurus (9th,
1982); CDROM: SilverPlatter; Online
database: DIALOG, BRS
Equipment: MF reader; MF reader/printer;
MF duplicator; Copier
Audiences: University/College faculty and students;
Area faculty and students; Area residents
Services: Online search services; Library services;
PC reproduction; Interlibrary loan

(511) PUTNAM/NORTH WESTCHESTER COUNTIES
BOARD OF COOPERATIVE EDUCATIONAL
SERVICES (BOCES)

Professional Library
Yorktown Heights, NY 10598
PHONE: 914/245-2700 E-MAIL: ALANET

Director: Susan Rubin, Librarian
Contact: Barbara Ayers, School Library System
Coordinator
Extension: 347
Collection: RIE (1968-); CIJE (1978-); Thesaurus (11th,
1987); Microfiche (1968-); Online database:
BRS
Equipment: MF reader; MF reader/printer;
MF duplicator; Copier; Computer terminal
Access: Online searches for administrators and
curriculum committees only.
Audiences: General public
Services: Library services; PC reproduction;
MF duplication

(512) UNIVERSITY OF NORTH CAROLINA AT ASHEVILLE

D. Hiden Ramsey Library
One University Heights
Asheville, NC 28804
PHONE: 704/251-6546

Director: Mel Blowers, University Librarian
Contact: Araby Greene, Reference Librarian
Collection: RIE (1969-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1967-); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; MF duplicator; Copier
Access: Hours: M-Th 8:00 a.m.-12:00 M., F 8:00 a.m.-9:00 p.m., Sa 10:00 a.m.-6:00 p.m., Su 1:00 p.m.-12:00 M (EST).
Online search services for faculty and students only. Additional telephone number: 704/251-6434 (Reference).
Audiences: University/College faculty and students; State education community; General public
Services: Library services, PC reproduction; Search services for university community only

(513) GARDNER-WEBB COLLEGE

Dover Memorial Library
P.O. Box 836
Boiling Springs, NC 28018
PHONE: 704/434-2367

Director: Valerie Parry
Contact: Ruth Aune Smith, Public Services Librarian
Extension: 293
Collection: RIE (1968-); CJE (1971-); Thesaurus (10th, 1984); Microfiche (1967-); Online database DIALOG, BRS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Audiences: University/College faculty and students; University/College Administrators/Directors, University/College counselors/social workers; Area residents
Services: Bibliographic instruction; Library services; PC reproduction; Search services for university community only; Interlibrary loan; Educational documents index; Educational documents abstracts

(514) APPALACHIAN STATE UNIVERSITY

Belk Library
Reference Services
Boone, NC 28608
PHONE: 704/262-2186 FAX 704/262-3001

Contact: Suzanne Wise, Reference Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database DIALOG, BRS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 7:30 a.m.-12:00 M, F 7:30 a.m.-9:30 p.m., Sa 10:00 a.m.-6:00 p.m., Su 12:30 p.m.-12:00 M. (EST)
Public welcome.
Audiences: General public
Services: Online search services, Library services, PC reproduction

(515) CAMPBELL UNIVERSITY

Carrie Rich Memorial Library
Reference Department
Bates Creek, NC 27503
PHONE: 919/893-4111

Director: David Weekes
Contact: Reference Librarian
Extension: 2406
Collection: RIE (1967-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1975-); CDROM: OCLC; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier
Access: Hours: M-Th 8:00 a.m.-11:00 p.m.; F 8:00 a.m.-5:00 p.m.; Sa 9:00 a.m.-5:00 p.m.; Su 2:00 a.m.-11:00 p.m. (EST).
Hours vary.
Audiences: University/College faculty and students; Local residents
Service: PC reproduction

(516) UNIVERSITY OF NORTH CAROLINA AT CHAPEL HILL

Walter Royal Davis Library
Chapel Hill, NC 27514
PHONE: 919/962-1151

Contact: Margaret Jackson, Social Science Reference Librarian; Tom Peterson, Microforms Supervisor
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; MF duplicator; Microcomputer; Computer terminal
Audiences: General public
Services: Online search services; Library services; PC reproduction; MF duplication

(517) CHARLOTTE-MECKLENBURG SCHOOLS (CRC)

Curriculum Research Center
428 West Boulevard
Charlotte, NC 28203
PHONE: 704/343-5400

Contact: Barbara M. Waymer; Carol Adkison
Extension: 43
Collection: RIE (1966-); CJE (1974-1976); Thesaurus (10th, 1984); Microfiche (1966-); CDROM: SilverPlatter; Online database: BRS; Clearinghouse publications
Equipment: MF reader/printer; Microcomputer
Access: Hours: M-Th 8:00 a.m.-8:30 p.m., F 8:00 a.m.-5:00 p.m. (EST). No fee.
Audiences: Local school district personnel; State education community
Services: Online search services; Library services; PC reproduction

(518) UNIVERSITY OF NORTH CAROLINA AT CHARLOTTE (UNCC)

J. Murray Atkins Library
Charlotte, NC 28223
PHONE: 704/547-2221 FAX: 704/547-2322
E-MAIL: VisaLan

Director: Raymond Frankle
Contact: Judith Walker, Curriculum Materials Librarian

Directory of ERIC Information Service Providers

(518) UNIVERSITY OF NORTH CAROLINA AT CHARLOTTE (UNCC) (cont.)

Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS; Clearinghouse publications

Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal; CDROM

Access: Hours: M-Th 8:00 a.m.-10:00 p.m., F 8:00 a.m.-6:00 p.m., Sa 10:00 a.m.-5:00 p.m., Su 1:00 p.m.-10:00 p.m. (EST). Additional contacts: Lorraine Penninger, Education Librarian; Dawn Hubbs, Documents Librarian. Additional telephone numbers: 704/547-2241 or 704/547-2559 for ERIC services. Everything except the CDROM searching is available to affiliated borrowers by appointment only.

Audiences: University/College faculty and students; University/College consortium members; Administrators/Directors/Principals; Teachers/Professors; Librarians; State residents; General public with restrictions

Services: Bibliographic instruction; Curriculum; Online search services; Library services; PC reproduction; Interlibrary loan; Search strategy consultation

(519) WESTERN CAROLINA UNIVERSITY

Hunter Library
Cullowhee, NC 28723
PHONE: 704/227-7274

Contact: Reference Department; Lorna Dorn, Automation Specialist

Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG

Equipment: MF reader; MF reader/printer; Copier

Access: Hours: M-Th 8:00 a.m.-12:00 M.; F 8:00 a.m.-7:00 p.m.; Sa 9:00 a.m.-6:00 p.m.; Su 12:00 N.-12:00 M (EST).

Audiences: University/College faculty and students, Area residents

Services: Online search services; Library services; PC reproduction

(520) NORTH CAROLINA CENTRAL UNIVERSITY (NCCU)

J.E. Sheppard Memorial Library
North Carolina Central University
Durham, NC 27707
PHONE: 919/560-6475 FAX: 919/560-5055

Director: Dr. Floyd C. Hardy

Contact: Debora E. Hazel, Head of Reference

Extension: 6473

Collection: RIE (1969-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1979-); Online database: DIALOG, BRS

Equipment: MF reader; MF reader/printer; Computer terminal

Access: Hours: M-Th 8:00 a.m.-11:00 p.m., Sa 8:00 a.m.-6:00 p.m., Su 2:00 a.m.-10:00 p.m. (EST).

Audiences: University/College community; General public for a fee

Services: Online search services

(521) ELIZABETH CITY STATE UNIVERSITY

G.R. Little Library
Parkview Drive
Elizabeth City, NC 27909
PHONE: 919/335-3426

Contact: Claude Green, Administrative Librarian

Collection: RIE (1966-); CJE (1969-); Thesaurus (10th, 1984); Microfiche (1967-1977)

Equipment: MF reader; MF reader/printer; Copier; Microcomputer

(522) ELON COLLEGE LIBRARY

P.O. Box 187
Elon College, NC 27244
PHONE: 919/584-2338 E-MAIL: Western Union #62916350

Director: Plumer Alston Jones, Jr.

Contact: Teresa W. LePors, Public Services Librarian; Connie L. Keller, Technical Services Librarian

Collection: RIE (1970-); CJE (1982-); Thesaurus (11th, 1987); Microfiche (1980-); CDROM: OCLC; Online database: DIALOG

Equipment: MF reader; MF reader/printer; Copier; Microfilm Readers/Printers

Access: Hours: M-Th 8:00 a.m.-11:00 p.m., F 8:00 a.m.-5:00 p.m., Sa 10:00 a.m.-6:00 p.m., Su 2:00 p.m.-11:00 p.m. (EST) Walk-ins welcome.

Audiences: University/College Administrators/Directors; University/College faculty and students; University/College community; University/College consortium members; Library community; General public, postsecondary age

Services: Bibliographic instruction; Search services for university community only; Interlibrary loan

(523) FAYETTEVILLE STATE UNIVERSITY

Charles Waddell Chesnut Library
Murchison Road
Fayetteville, NC 28301
PHONE: 919/486-1233

Director: Bobby Wynn

Contact: Oxyvenia Hughley, Reference Librarian; Reference Department

Collection: RIE (1971-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1970-); Online database: DIALOG, BRS; ERIC TOOLS; Clearinghouse publications; ERIC Answer Van

Equipment: MF reader; MF reader/printer; Computer terminal

Access: Hours: M-Th 8:00 a.m.-11:30 p.m., F 8:00 a.m.-6:00 p.m., Sa 9:00 a.m.-6:00 p.m., Su 1:00 p.m.-10:00 p.m. (EST).

Audiences: University/College faculty and students; Area residents; General public

Services: Online search services; Library services; MF duplication

NORTH CAROLINA

Directory of ERIC Information Service Providers

(524) FORT BRAGG

Main Post Library
Command Reference Center
Fort Bragg, NC 28307
PHONE: 919/396-3523

Director: Gloratha Mercer
Contact: Beverly Wood, Main Post Librarian;
Carolyn Bittle, Reference Librarian
Collection: RIE (9/1977-); CJJE (1978-); Thesaurus
(10th, 1984); Microfiche (1968-); Online
database: DIALOG
Equipment: MF reader; MF reader/printer;
MF duplicator; Copier
Audiences: Military personnel
Services: Library services; PC reproduction;
MF duplication

(525) NORTH CAROLINA AGRICULTURAL AND TECHNICAL STATE UNIVERSITY

Ferdinand Douglas Bluford
Library
1601 East Market Street
Greensboro, NC 27411
PHONE: 919/334-7617

Director: Alene Young
Contact: Reference Librarian
Collection: RIE (1966-1969; 1972-); CJJE (1978-);
Thesaurus (11th, 1987); Microfiche
(1960-1972; 1974; 1976-); Online database:
DIALOG
Equipment: MF reader; MF reader/printer; Copier;
Computer terminal
Access: Hours: M-Th 8:00 a.m.-12:00 M,
F 8:00 a.m.-12:00 N, Sa 9:00 a.m.-
5:00 p.m., Su 2:00 p.m.-10:00 p.m. (EST).
Audiences: University/College faculty and students;
Area residents
Services: Online search services; Library services;
PC reproduction

(526) UNIVERSITY OF NORTH CAROLINA AT GREENSBORO

Jackson Library
Greensboro, NC 27412
PHONE: 919/379-5251

Contact: Robert Gaines Mark Schumacher
Collection: RIE (1966-); CJJE (1969-); Thesaurus (10th,
1984); Microfiche (1966-); CDROM:
SilverPlatter; Online database: OIALOG;
ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier;
Computer terminal
Audiences: University/College faculty and students;
Area residents
Services: Online search services; Library services;
PC reproduction

(527) EAST CAROLINA UNIVERSITY

Joyner Library
Greenville, NC 27858-4353
PHONE: 919/757-6677 FAX: 919/757-5618

Contact: Mary Williams, Reference Department
Collection: RIE (1966-); CJJE (1969-); Thesaurus (11th,
1967); Microfiche (1966-); CDROM: OIALOG
OnDisc; Online database: OIALOG
Equipment: MF reader; MF reader/printer; Computer
terminal; CDROM

(527) EAST CAROLINA UNIVERSITY (cont.)

Access: Hours: M-Th 8:00 a.m.-12:00 M,
F 8:00 a.m.-9:00 p.m., Sa 9:00 a.m.-
8:00 p.m., Su 12:00 N-12:00 M (EST).
Audiences: University/College faculty and students;
University/College community; General
public
Services: Speaker bureaus, expert banks; Training,
seminars, workshops; Bibliographic
instruction; Online search services;
PC reproduction; MF duplication;
Interlibrary loan; Search strategy
consultation

(528) LENOIR-RHYNE COLLEGE

Carl A. Rudisill
P.O. Box 7548
7th Avenue at 8th Street, NE
Hickory, NC 28603
PHONE: 704/328-7236 FAX: 704/328-7338
E-MAIL: 62953536

Director: A. Curtis Paul
Contact: Burl McCuiston, Acquisitions/Reference
Librarian
Collection: RIE (1970-); CJJE (1977-); Thesaurus (9th,
1982); Microfiche (1978-); Online database:
BRS
Equipment: MF reader; MF reader/printer; Copier;
Computer terminal
Access: Hours: M-Th 8:00 a.m.-11:00 p.m.,
F 8:00 a.m.-5:00 p.m., Sa 9:00 a.m.-
5:00 p.m., Su 2:00 p.m.-11:00 p.m. (EST).
Additional telephone number:
704/328-7237 (Reference).
Audiences: University/College faculty and students;
General public
Services: Library services; PC reproduction; Search
services for university community only

(529) PEMBROKE STATE UNIVERSITY

Mary Livermore Library
College Road
Pembroke, NC 28372
PHONE: 919/521-4214 FAX: 919/521-3877

Director: Dr. Eliner Bridges
Contact: Locord Wilson, Assistant Director, Public
Services; John Shields, Serial/Reference
Collection: RIE (1973-); CJJE (1978-); Thesaurus (10th,
1984); Microfiche (1982-); Online database:
OIALOG
Equipment: MF reader; MF reader/printer; Copier;
Computer terminal
Audiences: University/College faculty and students;
Local residents; General public
Services: Online search services; Library services;
PC reproduction

(530) DATA-SEARCH (OATA)

P.O. Box 635
Pittsboro, NC 27312
PHONE: 919/542-5114 FAX: 919/542-5514
E-MAIL: Dialmail: 10053; Dialorder: OATA

Director: Mary M. Metter, Director, Information
Services
Collection: Thesaurus (11th, 1987); Online database
OIALOG, BRS
Equipment: MF reader; Copier; Microcomputer;

Directory of ERIC Information Service Providers

(530) DATA-SEARCH (DA. A) (cont.)

Access: Computer terminal
Call, Mail, Fax, Dialmail, Dialorder.
Audiences: General public for a fee
Services: Online search services; PC reproduction;
MF duplication

(531) NORTH CAROLINA STATE UNIVERSITY

North Carolina State University Libraries
Box 7111
Raleigh, NC 27695-7111
PHONE: 919/737-2936 FAX: 919/737-7098

Director: Susan K. Nutter, Director of Libraries
Contact: Marta Lange, Head of Reference
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG
Equipment: MF reader; MF reader/printer; MF duplicator; Microcomputer
Access: Hours: M-Th 8:00 a.m.-10:00 p.m., F 8:00 a.m.-6:00 p.m., Sa 11:00 a.m.-3:00 p.m., Su 1:00 p.m.-10:00 p.m. (EST). Reference assistance primarily for the University community. Additional contacts: Jack McGeachy, Interim Head of Documents, 919/737-3280; Cedric Heppler, Reference Librarian.
Audiences: University/College Administrators/Directors; University/College faculty and students; University/College counselors/social workers; University/College community; General public with restrictions
Services: ERIC online searches; ERIC training; Training, seminars, workshops; Online search training; Bibliographic instruction; Online search services; PC reproduction; MF duplication; MF blowback; Search services for university community only; Search strategy consultation; Educational documents index; Educational documents abstracts; Referrals

(532) STATE DEPARTMENT OF PUBLIC INSTRUCTION

Education Information Services
Education Building, Room 581
116 West Edenton Street
Raleigh, NC 27603-1712
PHONE: 919/733-7904

Director: Gloria Bowman, Coordinator
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database BRS; ERICTOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Access: 15 cents/page for MF copying.
Audiences: Local education agencies; State education agencies; State education community; Local education community; General public with restrictions, General public for a fee
Services: Library services; PC reproduction; Search services for school personnel only; Search services for state agencies only

(533) UNIVERSITY OF NORTH CAROLINA AT WILMINGTON

Wm. Madison Randall Library
601 South College Road
Wilmington, NC 28403
PHONE: 919/395-3760 FAX: 919/395-3863

Director: Eugene W. Huguelet
Contact: Sue Cody, Head of References
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 7:30 a.m.-12 M, F 7:30 a.m.-9:00 p.m., Sa 10:00 a.m.-6 p.m., Su 1:00 p.m.-12:00 M (EST). Intercession hours: M-F 8:00 a.m.-5:00 p.m.
Audiences: General public
Services: Online search services; Library services; PC reproduction

(534) WINGATE COLLEGE LIBRARY

P.O. Box 217
200 East Elm
Wingate, NC 28574
PHONE: 714/233-8089 FAX: 704/233-8254

Director: Michael J. LaCroix, Director of Library Services
Contact: Jim Wetherbe, Reference Librarian
Collection: RIE (1985-); Thesaurus (11th, 1987); Microfiche (1980-); Online database: DIALOG, BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Audiences: University/College faculty and students
Services: ERIC microfiche via interlibrary loan; Bibliographic instruction; Online search services; PC reproduction; Interlibrary loan

(535) WINSTON-SALEM STATE UNIVERSITY (WSSU)

C.G. O'Kelly Library
Winston-Salem, NC 27110
PHONE: 919/750-2440 FAX: 919/750-2459

Director: Mae L. Rodney, Director, Division of Library Services
Contact: Vicki Miller, Gwen Harris, Reference Librarians
Collection: RIE (1973-1980);(1981-); Thesaurus (10th, 1984); Microfiche (1980-); Online database: DIALOG
Equipment: MF reader; MF reader/printer
Access: Hours: M-F 8:00 a.m.-10:00 p.m. (EST). Walk-ins welcome. Negotiation required for online search requests.
Audiences: University/College faculty and students
Services: Online search services; PC reproduction; Educational documents abstracts

(536) WINSTON-SALEM/FORSYTH COUNTY SCHOOLS

Curriculum Laboratory
P.O. Box 2513
1605 Miller Street
Winston-Salem, NC 27102
PHONE: 919/727-2373

FAX: 919/727-2008

Contact: Peggy Chapman, Coordinator of Media Services; Norma Shore
Extension: 2373
Collection: Thesaurus (11th, 1987); Microfiche (1979)
Equipment: MF reader/printer; Copier; Microcomputer
Audiences: Local school district personnel
Services: Library services

Directory of ERIC Information Service Providers

(537) UNIVERSITY OF NORTH DAKOTA

Chester Fritz Library
ERIC Center
University Station
Grand Forks, ND 58202
PHONE: 701/777-4647 FAX: 701/777-3319

Contact: Nancy Boettcher, Library Associate II;
Patrician Berntsen
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); Online database:
DIALOG; ERICTOOLS; Clearinghouse
publications
Equipment: MF reader; MF reader/printer;
MF duplicator; Copier
Procedures: Hours: M-F 8:00 a.m.-4:30 p.m. Walk-ins
welcome.
Audiences: University/College faculty and students;
State vocational educators; General public
for a fee
Services: ERIC microfiche via interlibrary loan; ERIC
training; Online search services;
PC reproduction; MF duplication;
Interlibrary loan; Search strategy
consultation

(538) MINOT STATE UNIVERSITY LIBRARY

500 University Avenue, NW
Minot, ND 58701
PHONE: 701/857-3200 FAX: 701/837-6933
E-MAIL: EasyLink

Director: Larry Greenwood
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1980-); CDROM:
SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal
Procedures: Hours: M-Th 8:00 a.m.-10:00 p.m.,
F 8:00 a.m.-4:30 p.m., Sa 1:00 p.m.-
5:00 p.m., Su 1:00 p.m.-9:00 p.m.
Audiences: General public
Services: ERIC microfiche via interlibrary loan; Slide
show on ERIC; CIJE article delivery; ERIC
online searches; ERIC publications;
ERICTOOLS; ERIC training; Bibliographic
instruction; Research; Information
dissemination; Online search services;
Library services

Directory of ERIC Information Service Providers

(539) UNIVERSITY OF AKRON

Bierce Library
Collection Department
Buchtel Avenue and College Street
Akron, OH 44325-1707
PHONE: 216/375-7236 FAX: 216/375-6383

Director: George Hodowanec
Contact: Steve Aby, Education Bibliographer;
Mae Schreiber, Documents Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Access: Call information desk for Library hours: 216/375-7234.
Audiences: University/College faculty and students; General public
Services: ERIC training; Speaker bureaus, expert banks; Bibliographic instruction; Online search services; Library services; PC reproduction; MF duplication; Analysis of search results; Interlibrary loan

(540) ASHLAND UNIVERSITY

Library
Ashland, OH 44805
PHONE: 419/289-5400 FAX: 419/289-5422

Contact: Reference Librarian
Collection: RIE (1974-); CJE (1976-); Thesaurus (11th, 1987); Microfiche (1975-77 select; 1978-); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Audiences: University/College faculty and students; Local residents
Services: Slide show on ERIC; Online search services; Library services; PC reproduction

(541) OHIO UNIVERSITY

Library
Park Place
Athens, OH 45701
PHONE: 614/593-2699 FAX: 614/593-2959
E-MAIL: MCI Mail (Ohio); WINNING@OUACCVMA.BITNET

Director: Dr. Hwa-Wei Lee
Contact: Theodore Foster, Head, Microforms Department; Nancy Rue, Head, Reference Department; Wanda Weinberg, Reference Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM. SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal; CDROM players; Printers
Access: Hours during Fall, Winter, and Spring quarters: M-Th 8:00 a.m.-12:00 M, F 8:00 a.m.-10:00 p.m., Sa 10:00 a.m.-10:00 p.m., Su 12:00 N-12:00 M (EST). Additional telephone number: 614/593-2696 (Head of Reference).
Audiences: General public
Services: ERIC microfiche via interlibrary loan; Bibliographic instruction; Online search services; Library services; PC reproduction; MF duplication

(542) BALDWIN-WALLACE COLLEGE

Ritter Library
57 East Bagley Road
Berea, OH 44017
PHONE: 216/826-2206 FAX: 216/826-8558

Director: Dr. Patrick J. Scanlon
Contact: Richard D. Densmore, Head, Public Services
Collection: RIE (1967-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1974-); CDROM: DIALOG OnDisc; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 8:30 a.m.-11:00 p.m., F 8:30 a.m.-6:00 p.m., Sa 10:00 a.m.-6:00 p.m., Su 12:30 p.m.-11:00 p.m. (EST).
Audiences: University/College Administrators/Directors; University/College faculty and students; University/College counselors/social workers; Area residents
Services: ERIC training; Online search services; Library services; PC reproduction

(543) BOWLING GREEN STATE UNIVERSITY

Jerome Library
Bowling Green, OH 43403
PHONE: 419/372-2362

Contact: Education Reference Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG, BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Access: Portable fiche readers may be borrowed.
Audiences: University/College faculty; School districts; General public
Services: Online search services; Library services; PC reproduction; MF duplication; Interlibrary loan; Search strategy consultation

(544) WRIGHT STATE UNIVERSITY - WESTERN OHIO BRANCH CAMPUS

Library
175 Dwyer Hall
7600 State Route 703
Celina, OH 45822
PHONE: 419/586-2365

Director: Alexander Pittman
Extension: 33
Collection: RIE (1970-1981); CJE (1972-1980); Thesaurus (11th, 1987); Microfiche (1970-1979)
Equipment: MF reader/printer; Copier; Computer terminal
Access: Hours: M-Th 9:00 a.m.-10:00 p.m., F 9:00 a.m.-7:00 p.m., Sa 10:00 a.m.-3:00 p.m. Closed Sunday.
Audiences: General public
Services: Library services; PC reproduction; MF duplication

Directory of ERIC Information Service Providers

(545) UNIVERSITY OF CINCINNATI

Chemistry-Biology Library
503, A3 Brodie (151)
Cincinnati, OH 45221
PHONE: 513/475-4524

Contact: Doris Des Chene, Reference Department
Collection: Thesaurus (9th, 1982); Online database: DIALOG
Equipment: MF reader/printer; Copier
Audiences: General public
Services: Online search services

(546) XAVIER UNIVERSITY

McDonald Memorial Library
3800 Victory Parkway
Cincinnati, OH 45207
PHONE: 513/745-3881

Contact: Vicki Young, Head, Reader Services; Reference Department
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1971-); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Audiences: General public
Services: Online search services; Library services; PC reproduction; MF duplication

(547) PUBLIC LIBRARY OF CINCINNATI AND HAMILTON COUNTY

800 Vine Street
Cincinnati, OH 45202
PHONE: 513/369-6940

Director: James R. Hunt
Contact: Susan Hettinger, Head, Education Religion Librarian; Joan Hamilton, 1st Assistant
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1976-); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier
Access: Hours: M-F 9:00 a.m.-9:00 p.m., Sa 9:00 a.m.-6:00 p.m. (FST). Walk-ins welcome.
Audiences: General public
Services: Information dissemination; Online search services; PC reproduction; Interlibrary loan

(548) CLEVELAND STATE UNIVERSITY

Library
1860 East 22nd Street
Cleveland, OH 44115
PHONE: 216/687-2374

Contact: Robert Benninghoff, Education Librarian; Reference Department
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier
Audiences: General public
Services: Online search services; Library services; PC reproduction

(549) CAPITAL UNIVERSITY LIBRARY

2199 East Main Street
Columbus, OH 43209
PHONE: 614/236-6436 FAX: 614/236-6490

Contact: Kathy Lin, Periodicals; Alder Lindner
Collection: RIE (1975-); CIJE (1972-); Thesaurus (11th, 1987); Microfiche (1982-); Online database: DIALOG; Clearinghouse publications
Equipment: MF reader
Access: Hours: M-Th 7:45 a.m.-11:00 p.m., F 7:45 a.m.-5:00 p.m., Sa 9:00 a.m.-5:00 p.m., Su 1:00 p.m.-11:00 p.m. (EST).
Additional telephone number: 614/236-6609 (Lindner).
Audiences: University/College faculty and students; General public

(550) CHEMICAL DATA CENTER, INC. (CDC)

3620 North High Street
Columbus, OH 43214
PHONE: 614/261-7101 FAX: 614/268-3051

Contact: K.E. Jackson
Collection: Thesaurus (5th, 1974); Online database: DIALOG
Equipment: MF reader; Copier; Microcomputer; Computer terminal
Access: Hours: M-F 8:00 a.m.-5:00 p.m. (EST). No fee for quotations.
Audiences: Area business personnel; Local business personnel; Researchers; General public for a fee
Services: Online search services; Search strategy consultation

(551) ERIC CLEARINGHOUSE FOR ADULT, CAREER, AND VOCATIONAL EDUCATION (ERIC/CE)

Center on Education and Training for Employment
Ohio State University
1900 Kenney Road
Columbus, OH 43210-1090
PHONE: 614/292-4353 FAX: 614/292-1260
E-MAIL: ADVOCNET:61:AVO0003;COMPUSRVE:71317, 3116

Director: Susan Imel
Contact: Judy Wagner, Search Services; Steve Chambers, MF Collection
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc, SilverPlatter, OCLC; Online database: DIALOG, BRS; ERICTOOLS; All ERIC/CE Clearinghouse publications
Equipment: MF reader; MF reader/printer; MF duplicator; Copier
Access: Hours: M-F 8:00 a.m.-5:00 p.m. (EST). Toll-free number: 800/848-4815. Charges for online searches.
Audiences: General public
Services: ERIC training; Online search training; Information dissemination; Online search services; Library services; 800 accessibility; PC reproduction; MF duplication; Search strategy consultation; Referrals

Directory of ERIC Information Service Providers

**(552) ERIC CLEARINGHOUSE FOR SCIENCE,
MATHEMATICS, AND ENVIRONMENTAL
EDUCATION (ERIC/SE)**

Ohio State University
Room 310
1200 Chambers Road
Columbus, OH 43212
PHONE: 614/292-6717
E-MAIL: MultiLink

FAX: 614/292-0263

Director: Dr. Robert W. Howe
Contact: Patricia Blosser
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc, OCLC, SilverPlatter; Online database: BRS; ERIC TOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier
Access: Hours: M-F 8:00 a.m.-5:00 p.m. (EST). Summer hours: 7:30 a.m.-4:30 p.m.
Audiences: General public
Services: ERIC online searches; Curriculum; Research; Technical assistance; Online search services; Audiovisual; Educational documents index; Educational documents abstracts; Referrals

(553) LINC RESOURCES, INC.

4820 Indiana Avenue
Columbus, OH 43214
PHONE: 614/885-5599

E-MAIL: CompuServe,
GTE SpecialNet,
LINC

Director: Victor E. Fuchs, President
Contact: Chuck Lynd, Director, Information Services
Collection: Thesaurus (11th, 1987); Online database: DIALOG, BRS
Equipment: MF reader; Copier; Microcomputer; Computer terminal
Access: Hours: M-F 9:00 a.m.-5:00 p.m. (EST). Walk-ins welcome. Negotiation preferred but not required for online search requests. Requests accepted through electronic mail. LINC E-mail addresses are as follows: CompuServe: 76703, 674; GTE SpecialNet: LINC; Internet: 76703.674 @Compuserve.com
Audiences: Education agencies; University/College faculty; School districts; Practitioners; Librarians; Media; Researchers; Teachers/Professors; General public for a fee
Services: ERIC online searches; Meetings, conferences; Outreach education services; Training, seminars, workshops; Research; Technical assistance; Information dissemination; Online search services; Library services; Publication production/dissemination; Search strategy consultation

(554) OHIO STATE UNIVERSITY

Education/Psychology Library
060 Arps Hall
1945 North High Street
Columbus, OH 43210
PHONE: 614/292-6275

FAX: 614/292-3061

Director: Laura G. Blomquist, Head
Contact: Mary Gouke, Martin Jamison, Andrea Gaal, Reference Librarians
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS; ERIC TOOLS
Equipment: MF reader; MF reader/printer; Copier; CDROM Reader
Audiences: University/College faculty and students; General public with restrictions
Services: ERIC online searches; ERIC training; Bibliographic instruction; Online search services; Library services; PC reproduction; Search strategy consultation

(555) COLUMBUS METROPOLITAN LIBRARY

96 South Grant Avenue
Columbus, OH 43215
PHONE: 614/645-2750

FAX: 614/645-2051

Contact: Manager, Magazines and Newspapers Division
Collection: RIE (1975-); CIJE (1982-); Thesaurus (10th, 1984); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer
Access: Hours: M-Th 9:00 a.m.-9:00 p.m., F-Sa 9:00 a.m.-6:00 p.m., Su 1:00 p.m.-5:00 p.m. (EST). First 10 minutes online free.
Audiences: General public
Services: Information dissemination; Online search services; Library services; Publication production/dissemination; PC reproduction; Search strategy consultation; Referrals

(556) STATE LIBRARY OF OHIO

65 South Front Street
Columbus, OH 43266-0334
PHONE: 614/644-7061

FAX: 614/644-7004

E-MAIL: ALANET
Director: Richard M. Cheski, State Librarian
Contact: Catherine Mead, Head of Reference
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); CDROM: OCLC; Online database: DIALOG
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Audiences: State government personnel; State residents
Services: Search services for state agencies only

Directory of ERIC Information Service Providers

(557) UNIVERSITY OF DAYTON

Roesch Library
300 College Park Avenue
Dayton, OH 45469
PHONE: 513/229-4270 FAX: 513/229-4590

Director: Edward Garten
Contact: Robert Montavon, Assistant Director, Public Services; Linda Keir Simons, Coordinator
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-12:00 M, F 8:00 a.m.-10:00 p.m., Sa 10:00 a.m.-6:00 p.m., Su 12:00 N-12:00 M (EST). Additional telephone number: 513/229-4273 (Coordinator of Information Services).
Audiences: University/College faculty and students; Area faculty and students; University/College alumni; University/College librarians; Teachers/Professors; Area business personnel; Local business personnel; Military personnel; Local public school personnel; General public
Services: ERIC microfiche via interlibrary loan; CIJE article delivery; Bibliographic instruction; Information dissemination; Online search services; PC reproduction; MF duplication; Document delivery; Interlibrary loan; Search strategy consultation, Referrals

(558) WRIGHT STATE UNIVERSITY

University Library
Colonel Glenn Highway
Dayton, OH 45435
PHONE: 513/873-2925

Director: Margaret Roach, Head of Reference
Contact: Kathryn Reynolds, Education Reference Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Audiences: University/College faculty and students; Local residents
Services: Online search services; PC reproduction

(559) KENT STATE UNIVERSITY

Library
Computerized Information Services
Kent, OH 44242
PHONE: 216/672-3045 FAX: 216/672-2265

Director: Dr. Don Tolliver
Contact: Harvey G. Soule
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal; CDROM terminals

(559) KENT STATE UNIVERSITY (cont.)

Audiences: University/College faculty and students; Area residents; Area business personnel
Services: ERIC training; Online search services; Library services; PC reproduction

(560) LAKELAND COMMUNITY COLLEGE

I-90 and Route 306
Mentor, OH 44060
PHONE: 216/953-7066

Contact: Mary Jo Magner, Head Librarian; Reference Department
Collection: RIE (1972-); CIJE (1973-); Thesaurus (11th, 1987); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Audiences: University/College Administrators/Directors; University/College faculty and students; University/College counselors/social workers; Area residents
Services: Online search services; Library services

(561) ARCHBISHOP ALTER LIBRARY

College of Mount St. Joseph
5701 Delhi Road
Mount St. Joseph, OH 45051
PHONE: 513/244-4216 FAX: 513/244-4222

Director: Jim Kereiller, Acting Director
Contact: Susan Falgner, Head Public Services
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1967-)
Equipment: MF reader; Copier; Computer terminal
Access: Hours of operation will vary according to college schedule.
Audiences: University/College faculty and students
Services: ERIC online searches; Bibliographic instruction; Online search services; Interlibrary loan; Search strategy consultation

(562) MIAMI UNIVERSITY

King Library
Humanities and Social Sciences Department
Oxford, OH 45056
PHONE: 513/529-4141 FAX: 513/529-1682

Director: Judith A. Sessions, Dean and University Librarian
Contact: Richard H. Quay, Social Sciences Librarian; Ruth Miller, Head Instructional Materials Center
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier
Audiences: University/College faculty and students; Local school district personnel; General public with restrictions
Services: ERIC training; Online search services; Library services; PC reproduction

Directory of ERIC Information Service Providers

(563) SOUTHERN STATE COMMUNITY COLLEGE

Learning Resources Center
12651 U.S. Route 62
Sardinia, OH 45171
PHONE: 513/595-0700

Contact: Rebecca Andrews, Librarian
Collection: RIE (1982-); Thesaurus (10th, 1984);
Microfiche (1979-); CDROM: SilverPlatter
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal
Audiences: General public
Services: Library services; MF duplication

(564) TOLEDO-LUCAS COUNTY PUBLIC LIBRARY

325 Michigan Street
Toledo, OH 43624
PHONE: 419/255-7055

Contact: Reference Librarian, Social Sciences
Department
Collection: RIE (1967-); Thesaurus (11th, 1987);
Microfiche (1966-); Online database:
DIALOG
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer
Audiences: Area residents
Services: Online search services; Library services;
PC reproduction

(565) UNIVERSITY OF TOLEDO

Carlson Library
2801 West Bancroft
Toledo, OH 43606
PHONE: 419/537-2843

Contact: Robert Conflenti, Microforms; Gloria
Freimer, Education Specialist, Reference
Department
Collection: RIE (1966-); CJE (1969); Thesaurus (11th,
1987); Microfiche (1966-); CD ROM:
SilverPlatter; Online database: BRS,
DIALOG; ERICTOOLS
Equipment: MF reader; MF reader/printer;
MF duplicator; Copier
Audiences: University/College faculty and students;
General public
Services: Online search services; Library services;
PC reproduction; MF duplication

(566) CENTRAL STATE UNIVERSITY

H.Q. Brown Memorial Library
Wilberforce, OH 45384
PHONE: 513/376-6106 FAX: 513/376-6530

Director: George T. Johnson
Contact: Eugene Bailey, Reference/Serials Librarian;
Doris Vaughn
Collection: RIE (1981-); Thesaurus (10th, 1984);
Microfiche (1968-)
Equipment: MF reader/printer
Access: Additional telephone number:
513/376-6522
Audiences: University/College faculty and students;
General public
Services: PC reproduction; Educational documents
index

(567) YOUNG STATE UNIVERSITY

William F. Maag Library
Youngstown, OH 44555
PHONE: 216/742-3684 FAX: 216/742-3734

Contact: Microforms/Research Librarian
Collection: RIE (1966-); CJE (1969); Thesaurus (11th,
1987); Microfiche (1966-); CDROM:
SilverPlatter, OCLC; Online database:
DIALOG; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal
Audiences: General public
Services: Online search services; Library services;
PC reproduction

Directory of ERIC Information Service Provider

(568) EAST CENTRAL UNIVERSITY

Linscheid Library
East 14th Street
Ada, OK 74820
PHONE: 405/332-8100

Director: John A. Walker
Extension: 375
Collection: RIE (1966-); CIJE (1979-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Audiences: General public
Services: Online search services; Library services; PC reproduction

(569) NORTHWESTERN OKLAHOMA STATE UNIVERSITY

J.W. Martin Library
Box 226
1700 Oklahoma Boulevard
Alva, OK 73717
PHONE: 405/327-1700

Director: Ray Lau
Extension: 219
Collection: RIE (1970-); CIJE (1973-1974; 1979-); Thesaurus (11th, 1987); Microfiche (1970-); ERICTOOLS
Equipment: MF reader; MF reader/printer; Computer terminal
Audiences: General public
Services: Library services, PC reproduction

(570) SOUTHERN NAZARENE UNIVERSITY (SNU)

R.T. Williams Learning Resources Center
4115 North College
Bethany, OK 73008
PHONE: 405/491-6350 FAX: 405/491-6355
E-MAIL: MetroNetwork (local)

Director: Shirley N. Pelley
Contact: Donnice Cochenour, Periodicals Librarian, Bea Flinger, Reference Librarian
Collection: RIE (1970-); CIJE (1970-); Thesaurus (11th, 1987); Microfiche (11/1976-)
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 8:30 a.m.-11:00 p.m., F 8:30 a.m.-4:00 p.m., Sa 10:00 a.m.-8:00 p.m. (CST). Walk-ins welcome. Reference librarian always on duty. Online searches for students and faculty only. Additional telephone number: 405/491-6540 (Director). Additional contact: Peggy Clark, Periodicals Assistant.
Audiences: University/College Administrators/Directors; University/College faculty and students; University/College alumni; University/College community; University/College counselors/social workers; Public school teachers; Librarians; Area residents
Services: Library services; PC reproduction; Search services for university community only

(571) SOUTHEASTERN OKLAHOMA STATE UNIVERSITY

Henry G. Bennett Memorial Library
Station A
Durant, OK 74701
PHONE: 405/924-0121

Director: Kay Parham, Library Director
Contact: Dorothy Davis, Kelly Eastwood, Dennis Milec, Reference Librarians
Extension: 245
Collection: RIE (1966-); Thesaurus (10th, 1984); Microfiche (1979-); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer
Access: Hours: M-Th 8:00 a.m.-12:00 M, F 8:00 a.m.-6:00 p.m., Su 2:00 p.m.-10:00 p.m. (CST). Walk-ins welcome.
Audiences: University/College community; General public
Services: Bibliographic instruction; Library services; PC reproduction; Search services for university community only; Interlibrary loan

(572) CENTRAL STATE UNIVERSITY

Library
100 North University
Edmond, OK 73034
PHONE: 405/341-2980

Director: Dr. John Lolley
Contact: Carol Barry, Reference Services; David Williams, Periodicals
Collection: RIE (1975-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Access: Additional telephone number. 405/341-2880.
Audiences: University/College faculty and students; State education community; State residents
Services: Library services; PC reproduction; Search services for university community only

(573) CAMERON UNIVERSITY

Library
2800 West Gore
Lawton, OK 73505
PHONE: 405/581-2957

Director: Robert S. Phillips
Contact: Barbara Pickthorn, Assistant Director of Public Services; Lacreata Skrdle, Serials Librarian
Collection: RIE (1979-1980 fiche; 1981- hard); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1975-); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier
Access: Hours: M-Th 7:30 a.m.-10:00 p.m., F 7:30 a.m.-5:00 p.m., Sa 1:00 p.m.-5:00 p.m., Su 2:00 p.m.-5:00 p.m. (CST). Additional telephone number: 405/581-2958 (Assistant Director of Public Services). Additional contact: Max Burso, Interlibrary Loan.
Audiences: University/College faculty and students; Area residents
Services: Bibliographic instruction; MF duplication; Search services for university community only; Interlibrary loan

(574) UNIVERSITY OF OKLAHOMA

Library
Reference and Microforms Area
401 West Brooks
Norman, OK 73019-0528
PHONE: 405/325-3541

Director: Sul H. Lee, Dean
Contact: Sue Harrington; Roberta Kauskay; Wilbur Stolt
Collection: Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer
Access: Hours: M-Th 8:00 a.m.-11:00 p.m., F 8:00 a.m.-6:00 p.m., Sa 10:00 a.m.-6:00 p.m., Su 1:00 p.m.-11:00 p.m. (CST). Additional telephone number: 405/325-4142.
Audiences: University/College faculty and students; Area residents
Services: Online search services; PC reproduction; MF duplication

(575) OKLAHOMA BAPTIST UNIVERSITY

Mabee Learning Center
Shawnee, OK 74801
PHONE: 405/878-2251

Director: Betsy Aldridge
Contact: Sylvia Cobb, Serials Librarian; Patti Sue Smith, Reference/ILL Librarian
Collection: RIE (1980-); CIJE (1982-); Thesaurus (11th, 1987); Microfiche (1977-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-11:00 p.m., F 8:00 a.m.-9:00 p.m., Sa 10:00 a.m.-9:00 p.m., Su 2:00 p.m.-5:00 p.m. and 8:00 p.m.-11:00 p.m. (CST). Additional telephone number: 405/878-2256 (Director).
Audiences: University/College faculty and students; Area residents
Services: Online search services; Library services; PC reproduction; MF duplication

(576) OKLAHOMA STATE DEPARTMENT OF VOCATIONAL AND TECHNICAL EDUCATION (SDVTE)

Resource Center
1500 West Seventh Avenue
Stillwater, OK 74074
PHONE: 405/377-2000 FAX: 405/377-9861
E-MAIL: ADVOCNET

Director: Karen Williams, Resource Center Manager
Contact: Richard Makin, Coordinator, Research; Tina Sturgess, Reference Center
Extension: 161
Collection: RIE (1966-); Thesaurus (10th, 1984); Microfiche access to OSU collection; Online database: BRS, RIC, VECM
Equipment: MF reader; MF reader/printer; MF duplicator; Computer terminal
Audiences: Vocational education community; Teachers/Professors; Residents; School districts; Education agencies; Administrators/Directors/Principals; University/College faculty
Services: ERIC online searches; Curriculum; Online search services; Library services

(577) OKLAHOMA STATE UNIVERSITY

Edmon Low Library
Stillwater, OK 74078
PHONE: 405/744-6542 FAX: 405/744-5183

Contact: Jill M. Holmes, Education Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG, BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal; CDROM stations
Audiences: University/College faculty and students; State education community; Area residents
Services: Library services: PC reproduction; MF duplication; Search services for university community only

(578) OKLAHOMA STATE UNIVERSITY COMPUTER CENTER

Math Science Building
Room 113
Stillwater, OK 74078
PHONE: 405/744-6301 E-MAIL: Mail/204

Director: N. Douglas
Contact: Dan Carlisle, Supervisor of User Services
Collection: RIE (1966-); CIJE (1966-); Thesaurus (11th, 1987)
Equipment: Copier; Microcomputer; Computer terminal
Access: Additional telephone number: 405/744-7851 (User Services). Network access is 24 hours. Valid project and user id's required.
Audiences: University/College faculty
Services: ERIC tapes; Training, seminars, workshops; Online search training; Technical assistance; Online search services; Analysis of search results

(579) NORTHEASTERN STATE UNIVERSITY

John Vaughan Library
Tahlequah, OK 74464
PHONE: 918/456-5511

Contact: Nancy Allee
Extension: 3240
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG, BRS; "How to use ERIC"
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Audiences: University/College faculty and students; State education community
Services: Bibliographic instruction; Online search services; Library services; PC reproduction

(580) TULSA CITY-COUNTY LIBRARY

INFO-11
400 Civic Center
Tulsa, OK 74103
PHONE: 918/596-7991 FAX: 918/596-7895

Contact: Martha Gregory
Collection: RIE (1980-); Thesaurus (10th, 1984); Online database: DIALOG, BRS, SDC

Directory of ERIC Information Service Providers

(580) TULSA CITY-COUNTY LIBRARY (cont.)

Equipment: Microcomputer; Computer terminal
Audiences: General public
Services: Online search services

(581) UNIVERSITY OF TULSA

McFarlin Library
 600 South College Avenue
 Tulsa, OK 74104
 PHONE: 918/631-2871

Contact: Steven J. Nobles, Microforms/
 Periodicals/Documents Librarian;
 Donald R. Smith, Associate Director
Extension: 3463
Collection: RIE (1966-); CJE (1969-); Thesaurus (10th,
 1984); Microfiche (1966-); Online database:
 DIALOG
Equipment: MF reader; MF reader/printer;
 MF duplicator; Microcomputer
Audiences: University/College faculty and students;
 Authorized library users
Services: Online search services; PC reproduction;
 MF duplication

**(582) SOUTHWESTERN OKLAHOMA STATE
 UNIVERSITY (SWOSU)**

Al Harris Library
 Weatherford, OK 73096
 PHONE: 405/774-3031

Director: Sheila Hoke
Contact: Carolyn Torrence, Reference Librarian;
 Jim Wilkerson, Serials Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (12th,
 1989); Microfiche (1966-); CDROM: DIALOG
 OnDisc; Online database: DIALOG;
 ERICTOOLS
Equipment: MF reader; MF reader/printer; CDROM
 player
Audiences: University/College faculty and students
Services: Online search services; Library services;
 PC reproduction; MF duplication

(583) SOUTHERN OREGON STATE COLLEGE (SOSC)

Library
1250 Siskiyou Boulevard
Ashland, OR 97520
PHONE: 503/482-6445 FAX: 503/482-6429

Director: Sue A. Burkholder
Contact: Ruth Monical; Connie Anderson;
Judith Andrews, Jim Fible
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM: OCLC;
Online database: DIALOG, BRS;
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer
Access: Hours: M-Th 7:45 a.m.-10:50 p.m.,
F 7:45 a.m.-5:00 p.m., Sa 1:00 p.m.-
5:00 p.m., Su 2:00 p.m.-10:00 p.m. (PST).
Walk-ins welcome. Additional telephone
number: 503/482-6441 (Head of Reference
Services).
Audiences: University/College faculty and students;
University/College community; General
public
Services: Library services; PC reproduction; Search
services for university community only

(584) OREGON STATE UNIVERSITY (OSU)

Kerr Library 121
Corvallis, OR 97331-4501
PHONE: 503/737-2249 FAX: 503/737-3453

Director: Robert Lawrence, Library Information
Retrieval Service (LIRS)
Contact: Marjorie C. Knittel, Education Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM:
SilverPlatter; Online database: DIALOG,
BRS
Equipment: MF reader; MF reader/printer;
MF duplicator; Copier
Audiences: University/College faculty and students;
Area residents
Services: Online search services; Library services;
PC reproduction; MF duplication

**(585) ERIC CLEARINGHOUSE ON EDUCATIONAL
MANAGEMENT (ERIC/EA)**

University of Oregon
1787 Agate Street
Eugene, OR 97403
PHONE: 503/686-5043 FAX: 503/686-5818
E-MAIL: MultiLink

Director: Dr. Philip K. Piele
Contact: Mary Lou Finne, Coordinator of User
Services; Stuart C. Smith
Collection: RIE (1966-); CIJE (1971-); Thesaurus (11th,
1987); Microfiche (1966-); Online database:
DIALOG; ERICTOOLS; Clearinghouse
publications
Equipment: MF reader/printer; Copier; Microcomputer;
Computer terminal
Access: Hours: M-F 8:00 a.m.-5:00 p.m. (PST).
Walk-ins welcome. Negotiation required for
online search requests.
Audiences: Administrators/Directors/Principals;
Education agencies; School districts;
Practitioners; Librarians; Researchers;
Teachers/Professors; General public

**(585) ERIC CLEARINGHOUSE ON EDUCATIONAL
MANAGEMENT (ERIC/EA) (cont.)**

Services: Information dissemination; Online search
services; Publication production/
dissemination; Search strategy
consultation; Educational documents index;
Educational documents abstracts; Referrals

(586) LANE EDUCATION SERVICE DISTRICT

P.O. Box 2680
1200 Highway 99 North
Eugene, OR 97402
PHONE: 503/688-6500

FAX: 503/688-4015

Director: Frank Landrum
Contact: Marsha Gant, Assistant Librarian
Collection: RIE (1966-); CIJE (1972-); Thesaurus (11th,
1987); CDROM: OCLC; Online database:
DIALOG; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal;
CDROM station
Access: Hours: M-F 8:00 a.m.-5:00 p.m. (PST).
Walk-ins welcome. Negotiation for all
searches.
Audiences: Local public school personnel;
University/College faculty and students;
State educators
Services: Online search services; Library services;
PC reproduction

(587) UNIVERSITY OF OREGON

Library
Eugene, OR 97403
PHONE: 503/686-3053 FAX: 503/686-3094

Director: George W. Shipman
Contact: Katy Connors, Subject Specialist; Head of
Reference Department
Extension: 3072
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM: DIALOG
OnDisc; Online database: DIALOG, BRS;
ERICTOOLS; Clearinghouse publications;
ERIC Gold Dot Collection
Equipment: MF reader; MF reader/printer; Copier;
Computer terminal
Access: Hours during regular school terms:
M-F 8:00 a.m.-11:00 p.m., Sa 9:00 a.m.-
11:00 p.m., Su 10:00 a.m.-
11:00 p.m. (PST). Additional telephone
number: 503/686-3072 (Subject Specialist).
Audiences: University/College faculty and students;
General public
Services: ERIC online searches; Bibliographic
instruction; Online search services; Library
services; PC reproduction

Directory of ERIC Information Service Providers

(588) WESTERN OREGON STATE COLLEGE

College Library
345 North Monmouth Avenue
Monmouth, OR 97361
PHONE: 503/838-8240 FAX: 503/838-8474

Director: Dr. Gary Jensen
Contact: Lotte Larsen
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: OCLC; Online database: DIALOG; ERICTOOLS; Cumulative microfiche indexes
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Additional telephone number: 503/838-8888 (Larsen); 503/838-8886 (Jensen).
Audiences: University/College faculty and students; State education community; State residents
Services: ERIC microfiche via interlibrary loan; Online search services; Library services; PC reproduction; Interlibrary loan

(589) MULTNOMAH EDUCATION SERVICE DISTRICT

Educational Resource Services
11611 NE Ainsworth Circle
Portland, OR 97220-1039
PHONE: 503/255-1841 FAX: 503/257-1519

Director: Ed Noack
Contact: Mary Bush, Assistant Coordinator
Collection: RIE (1982, 1986 annual cumulations); CJE (1982-1984, 1986-1988); Thesaurus (11th, 1987); Microfiche (1982-); CDROM: DIALOG OnDisc; ERICTOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal; CDROM player
Access: Through district linking agents.
Audiences: Local school district personnel
Services: Online search services; Library services; PC reproduction; MF duplication

(590) NORTHWEST REGIONAL EDUCATIONAL LIBRARY

Information Center/Library
101 Southwest Main Street, Suite 500
Portland, OR 97204
PHONE: 503/248-6800 FAX: 503/275-9489

Director: Maggie Rogers, Director of Information Center
Extension: 555
Collection: RIE (1966-); CJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); Online database: DIALOG; ERICTOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Audiences: Personnel; Local/County educators; Librarians; Area residents
Services: ERIC training; Online search services; Library services; MF duplication

(591) PORTLAND STATE UNIVERSITY

Education Library
P.O. Box 1151
934 SW Harrison Street
Portland, OR 97201
PHONE: 503/725-3684 FAX: 503/725-4524
E-MAIL: PSUL

Contact: Katy Greey, Education Librarian; Rosalind Wang, Education Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG, BRS; ERICTOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Audiences: University/College faculty and students; General public
Services: Online search services; Library services; PC reproduction; MF duplication

**(592) OREGON DEPARTMENT OF EDUCATION
RESOURCE DISSEMINATION CENTER**

Resource Dissemination Center
700 Pringle Parkway, SW
Salem, OR 97310
PHONE: 503/378-8471 FAX: 503/373-7968
E-MAIL: EDUNE.ORDOE

Contact: Juanita Maloney
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG, BRS; ERICTOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Audiences: Department of Education personnel; State school district personnel; Community colleges; General public
Services: ERIC microfiche via interlibrary loan; ERIC online searches; Information dissemination; Online search services; Library services; PC reproduction; MF duplication; Interlibrary loan; Search services for school personnel only; Searches for administrators only

PENNSYLVANIA

Directory of ERIC Information Service Providers

LEHIGH UNIVERSITY
Child-Martindale Library
Building 8A
Bethlehem, PA 18018
PHONE: 215/758-3075
E-MAIL: BITNET

Director: Berry G. Richards
Contact: Christine Ruysdon, Head, Information Services; Sharon Siegler, Associate Director
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer
Access: Hours: M-Sa 8:00 a.m.-12:00 M, Su 12:00 N-12:00 M (EST).
Audiences: University/College faculty and students
Services: MF duplication; Search services for university community only

(594) BLOOMSBURG UNIVERSITY OF PENNSYLVANIA
Harvey A. Andross Library
Bloomsburg, PA 17815
PHONE: 717/389-4204

Contact: William J. Frost
Collection: Microfiche (1967-)
Equipment: MF reader; MF reader/printer
Services: PC reproduction

(595) CALIFORNIA UNIVERSITY OF PENNSYLVANIA
Louis L. Manderino Library
Third Street
California, PA 15419
PHONE: 412/938-4091 FAX: 412/938-5901

Director: William A. Beck, Library Services
Contact: Ethel V. Davis, Public Services
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Audiences: University/College faculty and students; Local residents
Services: Online search services; Library services; PC reproduction

(596) CHEYNEY UNIVERSITY OF PENNSYLVANIA
Leslie Pinckney Hill Library
Cheyney, PA 19319
PHONE: 215/399-2245 FAX: 215/399-2491

Contact: Charlotte Taylor, Serials Librarian; Kay Harper, Reference Librarian
Collection: RIF (1967-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: BRS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 8:30 a.m.-10:00 p.m., F 8:30 a.m.-5:00 p.m., Sa 9:00 a.m.-3:00 p.m., Su 4:00 p.m.-10:00 p.m. (EST). Online searches by appointment.
Audiences: University/College faculty and students; Local residents
Services: Online search services; Library services; PC reproduction

(597) CLARION UNIVERSITY OF PENNSYLVANIA (CUP)
Carlson Library
Clarion, PA 16214
PHONE: 814-226-2243 FAX: 814/226-1862

Director: Gerard McCabe, Director of Libraries
Contact: Roger Horn, Collections Librarian; Constance Gamaluddin, Coordinator, Reference
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM; Online database: DIALOG; ERICTOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier
Audiences: General public
Services: Online search services; Library services; PC reproduction; MF duplication

(598) EAST STROUDSBURG UNIVERSITY
Kemp Library
Smith and Normal Streets
East Stroudsburg, PA 18301
PHONE: 717/424-3594 FAX: 717/424-3155

Director: Dr. George Summers
Contact: Leslie Berger, Patricia Jersey, Reference Librarians
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; MF duplicator; Computer terminal
Audiences: University/College faculty and students
Services: Online search services; MF duplication

(599) EDINBORO UNIVERSITY OF PENNSYLVANIA
Baron-Forness Library
Edinboro, PA 16444
PHONE: 814/732-2779 FAX: 814/732-2883

Director: Saul Weinstein
Contact: Susan Hennip, Reference Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer, Printer, CDROM drive
Access: Hours: M-Th 8:00 a.m.-12:00 M, F 8:00 a.m.-6:00 p.m., Sa 9:00 a.m.-5:00 p.m., Su 1:00 p.m.-12:00 M (EST). Additional telephone number: 814/732-2779 (Reference Librarian).
Audiences: Administrators/Directors/Principals; University/College faculty and students; School districts; Librarians; General public
Services: Online search services; Library services; PC reproduction; MF duplication

(600) BEAVER COLLEGE
Atwood Library
Beaver College
Glenside, PA 19038
PHONE: 215/572-2138 FAX: 215/572-0240

Director: Carolyn Dearnaley
Contact: Suzanne Kinard, Reference and CDROM
Collection: RIE; CIJE; Microfiche; CDROM
Equipment: MF reader; MF reader/printer

Directory of ERIC Information Service Providers

(600) BEAVER COLLEGE (cont.)

Access: Hours: M-Th 8:00 a.m.-11:00 p.m.,
F 8:00 a.m.-5:00 p.m., Sa 10:00 a.m.-
5:00 p.m., Su 11:00 a.m.-11:00 p.m. (EST).
Walk-ins are welcome. Additional telephone
number: 215/572-2973.

Audiences: University/College faculty and students;
General public

Services: Online search training; Bibliographic
instruction; Library services

(601) PENNSYLVANIA DEPARTMENT OF EDUCATION

Forum Building, Room 219
State Library of Pennsylvania
Walnut Street and Commonwealth Avenue
Harrisburg, PA 17105
PHONE: 717/787-3752 FAX: 717/783-2070

Director: David Hoffman
Contact: John E. Geschwindt
Collection: RIE (1966-); CJE (1969-); Thesaurus (9th,
1982); Microfiche (1966-); CDROM:
SilverPlatter; Online database: DIALOG

Equipment: MF reader; MF reader/printer;
MF duplicator; Copier

Access: Hours: M-F 8:30 a.m.-5:00 p.m. (EST). Fee
for phot copying.

Audiences: General public

Services: Library services; PC reproduction;
MF duplication

(602) INDIANA UNIVERSITY OF PENNSYLVANIA (IUP)

University Library
Reference Department
Indiana, PA 15705
PHONE: 412/357-4892 FAX: 412/357-6312

Director: Larry Kroah
Contact: Richard Chamberlin, Cynthia Mastro,
Reference

Collection: RIE (1966-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM:
SilverPlatter; Online database: DIALOG

Equipment: MF reader; MF reader/printer; Copier

Access: Hours: M-Th 8:00 a.m.-10:00 p.m.,
F 8:00 a.m.-9:00 p.m. (EST).

Audiences: University/College faculty and students;
Secondary school students; General public

Services: Online search services; Library services;
MF duplication

(603) PENNSYLVANIA RESOURCES AND INFORMATION
IN SPECIAL EDUCATION (PRISE)

Eastern Instructional Support Center
200 Anderson Road
King of Prussia, PA 19406
PHONE: 215/265-7321

Director: Marianne Price
Contact: Sunanda Banerjee, Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); Online database:
DIALOG, BRS; ERIC TOOLS

Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal

(603) PENNSYLVANIA RESOURCES AND INFORMATION
IN SPECIAL EDUCATION (PRISE) (cont.)

Audiences: State special educators; State public school
personnel; Department of Education
personnel; Local public school personnel;
Local/County educators

Services: Training, seminars, workshops; Online
search services; Library services;
PC reproduction

(604) RESEARCH AND INFORMATION SERVICES FOR
EDUCATION (RISE)

725 Caley Road
King of Prussia, PA 19406
PHONE: 215/265-6056

Contact: Emma Peterson
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1975-); Online database:
BRS, DIALOG

Equipment: MF reader; MF reader/printer;
MF duplicator; Copier; Microcomputer

Services: Online search services; Library services;
PC reproduction; MF duplication

(605) KUTZTOWN UNIVERSITY

Rohrbach Library
Kutztown, PA 19530
PHONE: 215/683-4480 FAX: 215/683-4483

Director: Helen L. Berg, Acting Director of Library
Services

Contact: Margaret Apostolos, Microtext and
Periodicals Librarian

Collection: RIE (1966-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM: DIALOG
OnDisc; Online database: DIALOG

Equipment: MF reader; MF reader/printer; Copier

Audiences: University/College faculty and students;
Area residents

Services: Online search services; Library services;
PC reproduction

(606) MANSFIELD UNIVERSITY

Retan Library
Mansfield, PA 16933
PHONE: 717/662-4689 FAX: 717, 662-4993

Director: Larry Nesbit, Director of Libraries
Contact: Frances Seaborn, Education Librarian
Collection: RIE (1967-); CJE (1970-); Thesaurus (11th,
1987); Microfiche (1967-); CDROM:
SilverPlatter; Online database: DIALOG

Equipment: MF reader; MF reader/printer;
MF duplicator; Copier; Microcomputer;
Computer terminal

Access: Hours: M-Th 8:00 a.m.-10:00 p.m.,
F 8:00 a.m.-4:15 p.m., Sa 12:00 N-
4:00 p.m., Su 1:00 p.m.-10:00 p.m. (EST).
Hours vary for University breaks and
summer sessions. Additional telephone
number: 717/662-4688 (Education
Librarian).

Audiences: University/College faculty and students;
General public with restrictions

Services: Online search services; PC reproduction;
MF duplication

Directory of ERIC Information Service Providers

(607) PENNSYLVANIA STATE UNIVERSITY

Capital College
Heindel Library
Middletown, PA 17057
PHONE: 717/948-6073 FAX: 717/948-6381

Director: Dr. Charles Townley
Contact: Carolyn Miller, Head of Public Services;
Reference Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (10th,
1984); Microfiche (1966-); CDROM:
SilverPlatter; Online database: DIALOG,
BRS
Equipment: MF reader; MF reader/printer;
MF duplicator; Copier; Microcomputer;
Computer terminal
Access: Public services telephone: 717/948-6073.
Audiences: University/College faculty and students;
Area residents
Services: Online search services; Library services;
PC reproduction; MF duplication

(608) MILLERSVILLE UNIVERSITY OF PENNSYLVANIA

Helen A. Ganser Library
Millersville, PA 17551
PHONE: 717/872-3611

Contact: David S. Zubatsky, Dean of Library and
Media Services
Collection: RIE (1966-); CJE (1969-); Thesaurus (10th,
1984); Microfiche (1966-)
Equipment: MF reader; MF reader/printer;
MF duplicator
Audiences: University/College faculty and students;
Local/County educators
Services: Online search services; Library services;
PC reproduction; MF duplication

(609) DREXEL UNIVERSITY

W.W. Hagerty Library
33rd and Market Streets
Philadelphia, PA 19104
PHONE: 215/895-2757 FAX: 215/895-1601

Contact: Lois Brown, Head of Acquisitions; Olivia
Ogden, Reference Librarian
Collection: RIE (1975-); CJE (1969-); Thesaurus (10th,
1984); Microfiche (1970-)
Equipment: MF reader; MF reader/printer
Access: Additional telephone number:
215/895-2757 (Head of Acquisitions).
Audiences: General public
Services: Online search services; Library services

(610) RESEARCH FOR BETTER SCHOOLS, INC. (RBS)

444 North Third Street
Philadelphia, PA 19123-4107
PHONE: 215/574-9300 FAX: 215/574-0133
E-MAIL: GTE

Director: John E. Hopkins, Executive Director
Contact: Bill Ghezzi; Ellen Newcombe, Director of
Information Services
Extension: 208
Collection: RIE (1966-); CJE (1970-); Thesaurus (11th,
1987); Microfiche (1966-); Online database:
DIALOG, BRS; ERIC TOOLS
Equipment: MF reader; MF reader/printer; Copier

**(610) RESEARCH FOR BETTER SCHOOLS, INC. (RBS)
(cont.)**

Access: Hours: M-F 8:30 a.m.-5:00 p.m. (EST). By
appointment.
Audiences: General public
Services: Library services; Searches for:
administrators only

(611) SAINT JOSEPH'S UNIVERSITY

Drexel Library
5600 City Avenue
Philadelphia, PA 19131
PHONE: 215/660-1904 FAX: 215/660-1916

Director: Ms. Rebecca Dixon
Contact: Deborah Thomas, Head of Public Services;
Vernon Leighton, Microforms
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1972-); CDROM: DIALOG
OnDisc; Online database: DIALOG, BRS;
Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal
Audiences: General public
Services: Online search services; Library services;
PC reproduction

(612) SCHOOL DISTRICT OF PHILADELPHIA

Pedagogical Library
21st and Parkway, Room 301
Philadelphia, PA 19103
PHONE: 215/299-2544

Director: Doreen Velnich, Head Librarian
Contact: Patricia Buck, Librarian
Collection: RIE (1967-); CJE (1969-); Thesaurus (10th,
1984); Microfiche (1967-)
Equipment: MF reader; MF reader/printer; Copier;
Computer terminal
Access: Additional telephone number:
215/299-2544 (Head Librarian).
Audiences: Administrators/Directors/Principals; Local
school district personnel; General public
Services: Library services; PC reproduction

(613) TEMPLE UNIVERSITY

Samuel Paley Library
Micromaterials Department
Philadelphia, PA 19122
PHONE: 215/787-8239

Contact: Marie Adams, Garrett Marsh; Carrie
McKnight
Collection: RIE (1966-); CJE (1969-); Thesaurus (10th,
1984); Microfiche (1966-); Online database:
BRS, DIALOG; ERIC TOOLS
Equipment: MF reader; MF reader/printer;
MF duplicator; Copier; Computer terminal
Audiences: General public
Services: Online search services; Library services;
PC reproduction; MF duplication

Directory of ERIC Information Service Providers

(614) UNIVERSITY OF PITTSBURGH

Hilman Library
Pittsburgh, PA 15260
PHONE: 412/624-4528

Contact: Marcella McGrogan, Microforms; Access Services Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); Online database: DIALOG, BRS; ERIC TOOLS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Audiences: General public
Services: Online search services; Library services; PC reproduction; MF duplication

(615) MARYWOOD COLLEGE

Learning Resources Center
2300 Adams Avenue
Scranton, PA 18509
PHONE: 717/348-6260 FAX: 717/348-1817

Director: Mary Anne Fedrick
Contact: Elma Anderson, Serials Librarian
Collection: RIE (1967-); CIJE (1976-); Thesaurus (11th, 1987); Microfiche (1966-1982, select; 1983-); Online database: DIALOG
Equipment: MF reader; MF reader/printer
Access: Hours: M-F 8:00 a.m.-10:00 p.m., Sa 9:00 a.m.-5:00 p.m., Su 1:00 p.m.-10:00 p.m. (EST).
Audiences: University/College faculty and students
Services: Online search services; Library services; PC reproduction

(616) UNIVERSITY OF SCRANTON

Alumni Memorial Library
4 Ridge Row
Scranton, PA 18510
PHONE: 717/961-7525

Director: Dr. John Stalker
Contact: Bonnie Strohl, Assistant Director for Public Services
Collection: RIE (1968-); CIJE (1970-); Thesaurus (10th, 1984); Microfiche (1982-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Audiences: University/College faculty and students; Area faculty and students
Services: Online search services; Library services; PC reproduction

(617) SHIPPENSBURG UNIVERSITY

Library
Shippensburg, PA 17257
PHONE: 717/532-1474 FAX: 717/532-1389

Director: Dr. Virginia Crowe, Dean of Library and Media Services
Contact: Reference Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Computer terminal

(617) SHIPPENSBURG UNIVERSITY (cont.)

Access: Additional telephone number: 717/532-1463 (Dean of Library and Media Services).
Audiences: General public with restrictions
Services: ERIC online searches; Training, seminars, workshops; Bibliographic instruction; Online search services; Library services; PC reproduction

(618) SLIPPERY ROCK UNIVERSITY

Bailey Library
Slippery Rock, PA 16057
PHONE: 412/794-7242 FAX: 412/794-7500

Director: Mr. William Garton
Contact: Mary Hanks, Serials Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours during school year: M-Th 8:00 a.m.-11:00 p.m., F 8:00 a.m.-5:00 p.m., Sa 9:00 a.m.-5:00 p.m., Su 1:00 p.m.-11:00 p.m. (EST). Additional phone number: 412/794-7243.
Audiences: University/College faculty and students; General public
Services: ERIC online searches; Bibliographic instruction; Information dissemination; Online search services; Library services; Publication production/dissemination; Audiovisual; PC reproduction; Search services for university community only; Interlibrary loan

(619) PENNSYLVANIA STATE UNIVERSITY

Pattee Library
University Park, PA 16802
PHONE: 814/863-0377

Contact: Jack Pontius, Microforms Librarian; Linda Friend, Database Search Services
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: BRS, DIALOG; ERIC TOOLS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal; CDROM
Audiences: University/College faculty and students; Area residents
Services: Online search services; Library services; PC reproduction; MF duplication

(620) WEST CHESTER UNIVERSITY

Francis Harvey Green Library
High Street and Rosedale Avenue
West Chester, PA 19383
PHONE: 215/436-2869 FAX: 215/436-2251
E-MAIL: BITNET

Director: Frank Q. Helmes
Contact: Mary Anne Burns-Duffy, Documents and Map Librarian

(620) WEST CHESTER UNIVERSITY (cont.)

Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1968-); CDROM: SilverPlatter; Online database: DIALOG, BRS

Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal

Access: Hours: M-Th 8:00 a.m.-12:00 M, F 8:00 a.m.-4:30 p.m., Sa 9:00 a.m.-2:00 p.m., Su 12:00 N-12:00 M (EST). Open to public for inhouse use. Additional telephone number: 215/436-3206 (Documents and Map librarian).

Audiences: General public

Service: Online search services; Library services; PC reproduction

(621) KING'S COLLEGE

D. Leonard Morgan Library
14 West Jackson Street
Wilkes-Barre, PA 18711
PHONE: 717/826-5900

Contact: Reference Librarian

Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-)

Equipment: MF reader; MF reader/printer

Audiences: General public

Services: Library services; PC reproduction

(622) WILKES COLLEGE

E.S. Farley Library
P.O. Box 111
Franklin and South Street
Wilkes-Barre, PA 18766
PHONE: 717/825-4651

Director: Jon Lindgren

Contact: F.J. Rohle, Head, Reference Services

Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG

Equipment: MF reader; MF reader/printer

Access: Hours: M-Th 8:00 a.m.-10:00 p.m., F 8:00 a.m.-5:00 p.m., Sa 1:00 p.m.-5:00 p.m., Su 2:00 p.m.-10:00 p.m.(EST). Summer and holiday hours vary. Additional phone number: 717/825-4250 (Head of Reference).

Audiences: University/College faculty and students; General public

Services: Online search services; PC reproduction

(623) YORK COLLEGE OF PENNSYLVANIA

Schmidt Library
Country Club Road
York, PA 17403
PHONE: 717/846-7788

Director: Susan Campbell

Contact: Susan McMillan, Head, Reference Services

Extension: 356

Collection: RIE (current 10 years); CIJE (current 10 years); Thesaurus (10th, 1984)

Equipment: MF reader; MF reader/printer; Copier

Access: Reference services hours: M-Th 8:30 a.m.-9:30 p.m., F 8:30 a.m.-5:00 p.m., Su 1:00 p.m.-9:30 p.m. (EST).

Audiences: University/College community; General public

Services: Library services; Search services for university community only

Directory of ERIC Information Service Providers

(624) UNIVERSITY OF RHODE ISLAND

Library
Kingston, RI 02881
PHONE: 401/792-2653

Contact: John Etchingham, Head of Reference
Department
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Audiences: General public
Services: Online search services; Library services; PC reproduction

(626) RHODE ISLAND DEPARTMENT OF EDUCATION

22 Hayes Street
Providence, RI 02908
PHONE: 401/277-2691
E-MAIL: SpecialNet, EdLine, ADVOCNET

Contact: Irene P. Smith
Collection: Thesaurus (11th, 1987); Online database: DIALOG
Equipment: MF reader; Copier; Microcomputer; Computer terminal
Access: Hours M-F 8:00 a.m.-4:00 p.m. (EST).
Audiences: Department of Education personnel; Local education agencies; Higher education personnel
Services: Online search services

(625) RHODE ISLAND COLLEGE

James P. Adams Library
600 Mount Pleasant Avenue
Providence, RI 02908
PHONE: 401/456-8125

Contact: Marlene Lopes, Head Reference Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: BRS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Audiences: University/College community; General public
Services: Bibliographic instruction; Online search services; Library services; PC reproduction, Interlibrary loan

SOUTH CAROLINA

Directory of ERIC Information Service Providers

(627) CHARLESTON COUNTY SCHOOL DISTRICT (CCSD)

Media Center
3 Chisolm Street
Charleston, SC 29401
PHONE: 803/722-8461

Contact: Cynthia Ritoch, Media Supervisor;
Beverly Varnado
Extension: 312
Collection: RIE (1968-); CJE (1975-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: Bibliofile; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-F 8:00 a.m.-5:00 p.m. (EST). Walk-ins welcome. Telephone requests accepted.
Audiences: Administrators/Directors/Principals; Teachers/Professors; State residents; School districts; Education agencies; Elementary school librarians; Secondary school librarians; Counselors/Social workers
Services: ERIC online searches; Online search services; PC reproduction; Educational documents index; Educational documents abstracts

(628) THE CITADEL: THE MILITARY COLLEGE OF SOUTH CAROLINA

Daniel Library
Charleston, SC 29409
PHONE: 803/792-5116

Director: Richard Wood
Contact: Sherman E. Pyatt, Serials/Documents Librarian; Herbert T. Nath, Reference Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); Online database: DIALOG, BRS; ERICTOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Access: Hours: Su-Sa 7:45 a.m.-10:00 p.m.(EST). Additional telephone number: 803/792-5128 (Director).
Audiences: University/College faculty and students
Services: Online search services; PC reproduction; MF duplication

(629) CLEMSON UNIVERSITY

Robert Mulrow Cooper Library
Clemson, SC 29634-3001
PHONE: 803/656-3024

FAX: 803/656-3025

Director: Joseph Boykin, Jr.
Contact: Peggy Cover, Maureen Harris, Marian Withington
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG, BRS, DORIS (locally mounted databases)
Equipment: MF reader; MF reader/printer
Access: Hours: M-Th 8:00 a.m.-10:00 p.m., F 8:00 a.m.-5:00 p.m., Sa 10:00 a.m.-6:00 p.m., Su 1:00 a.m.-10:00 p.m.(EST). Walk-ins welcome. DORIS may be accessed within the Library by non-university personnel.

(629) CLEMSON UNIVERSITY (cont.)

Additional telephone number:
803/656-5173 (Head, Reference Unit).
Audiences: University/College faculty and students; General public
Services: CJE article delivery; information dissemination; Library services; Search services for university community only; Interlibrary loan

(630) SOUTH CAROLINA STATE LIBRARY

1500 Senate Street
Columbia, SC 29201
PHONE: 803/734-8666

FAX: 803/734-8676

Contact: Reference Librarian
Collection: RIE (1967-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Computer terminal
Access: Hours: M-F 8:15 a.m.-5:30 p.m., Sa 9:00 a.m.-1:00 p.m. (EST). Additional Address: P.O. Box 11449, SC 29211
Audiences: General public; State government personnel
Services: Online search services; PC reproduction; MF duplication

(631) DARLINGTON COUNTY SCHOOL DISTRICT

Media Center
Courthouse, Room 304
102 Park Street
Darlington, SC 29532
PHONE: 803/393-2586

Contact: Reference Librarian
Extension: 35
Collection: RIE (1967-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier
Audiences: Local public school personnel; University/College faculty; Area residents
Services: PC reproduction

(632) FRANCIS MARION COLLEGE

The A. Rogers Library
Francis Marion College
Box F 7500
Florence, SC 29501
PHONE: 803/661-1300

FAX: 803/661-1309

Director: Paul Dove
Contact: Roger Hux, Reference Librarian
Collection: Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 8:30 a.m.-5:00 p.m.; F 9:00 a.m.-5:00 p.m.; Sa 6:00 a.m.-9:00 p.m. (EST).
Audiences: University/College community; General public
Services: ERIC online searches; Bibliographic instruction; Online search services; Interlibrary loan; Search strategy consultation; Educational documents index; Educational documents abstracts

Directory of ERIC Information Service Providers

(633) BOB JONES UNIVERSITY

Mack Library
1700 Wade Hampton Boulevard
Greenville, SC 29614
PHONE: 803/242-5100 FAX: 803/242-5100 x3810

Director: Joseph Allen
Contact: Jackie Rogers, Periodicals Supervisor;
Mary Sidwell, Technical Services
Extension: 6000
Collection: RIE (1966-1972; 1978-); CJE (1969-);
Thesaurus (11th, 1987); Microfiche (1980-);
Online database: DIALOG
Equipment: MF reader; MF reader/printer;
Microcomputer
Access: Hours: M-F 8:30 a.m.-5:30 p.m. (EST).
Evenings and Saturday by appointment
only.
Audiences: University/College faculty and students;
General public for a fee
Services: ERIC microfiche via interlibrary loan; Slide
show on ERIC; ERIC online searches;
Online search services; PC reproduction

(634) SOUTH CAROLINA STATE COLLEGE

Miller F. Whittaker
Library
Orangeburg, SC 29117
PHONE: 803/536-7046

Contact: Theodosia S. Ballen
Collection: Microfiche (1974-)
Equipment: MF reader; MF reader/printer
Services: PC reproduction

(635) WINTHROP COLLEGE

Dacus Library
701 Oakland Avenue
Rock Hill, SC 29733
PHONE: 803/323-2131 FAX: 803/323-3285
E-MAIL: DIALMAIL (#15520)

Director: Shirley M. Tarlton, Dean of Library Services
Contact: Rose-Ellen Eckberg, Documents Librarian;
Susan Murphy, Head of Reference

(635) WINTHROP COLLEGE (cont.)

Collection: RIE (1966-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM: DIALOG
OnDisc; Online database: DIALOG;
ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal
Access: Hours: M-F 8:30 a.m.-5:00 p.m. (EST).
Audiences: University/College faculty and students;
General public, postsecondary age
Services: Training, seminars, workshops; Online
search services; Library services;
PC reproduction

**(636) UNIVERSITY OF SOUTH CAROLINA AT
SPARTANBURG**

Library
1-85 at 585
Spartanburg, SC 29303
PHONE: 803/599-1800

Director: Dr. Julian Green, Dean of Library Services
Contact: Nancy Lambert
Collection: RIE (1966-); CJE (1974-); Thesaurus (10th,
1984); Microfiche (1973-); Online database:
DIALOG; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal
Access: Additional telephone number:
803/599-2615 (Lambert).
Audiences: University/College faculty and students;
Area residents
Services: Online search services; PC reproduction

SOUTH DAKOTA

Directory of ERIC Information Service Providers

(637) SOUTH DAKOTA STATE UNIVERSITY (SDSU)

Hilton M. Briggs Library
Box 2115
Brookings, SD 57007
PHONE: 605/688-5106

Contact: Clark N. Hallman, Head of Reference and Interlibrary Loans
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-1972; 1985-); CDROM: SilverPlatter; Online database: DIALOG, EASYNET
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours assistance is available during semester: M-Th 8:00 a.m.-10:00 p.m., F 8:00 a.m.-5:00 p.m., Sa 10:00 a.m.-5:00 p.m., Su 1:00 p.m.-10:00 p.m. Appointments suggested for database searches.
Audiences: University/College community; State residents
Services: Bibliographic instruction; Online search services; Library services; PC reproduction; Interlibrary loan

(638) SOUTH DAKOTA STATE LIBRARY

State Library Building
800 Governors Drive
Pierre, SD 57501
PHONE: 605/773-3131

E-MAIL: ALANET,
OCLC(SDS)

Director: Jane Colbe, State Librarian
Contact: Beth Marie Quanbeck, Public Service Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG, BRS

(638) SOUTH DAKOTA STATE LIBRARY (cont.)

Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Computer terminal
Access: Toll-free in-state number 1-800/592-1841.
Audiences: State government personnel; Librarians; General public with restrictions
Services: Online search services; Library services; PC reproduction; MF duplication

(639) UNIVERSITY OF SOUTH DAKOTA (USD)

I.D. Weeks Library
Learning Resources Laboratory
Vermillion, SD 57069
PHONE: 605/677-5371

Director: Robert Pautian
Contact: Margaret B. Miller
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer
Access: Additional telephone number: 605/667-6094 (Miller).
Audiences: University/College faculty and students; Area residents
Services: Bibliographic instruction; Research; PC reproduction; MF duplication; Search strategy consultation

Directory of ERIC Information Service Providers

(640) UNIVERSITY OF TENNESSEE AT CHATTANOOGA

Library
Vine Street
Chattanooga, TN 37403
PHONE: 615/755-4510

Contact: Head, Reference Services; Head, Non-book Services, Reference Department
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th 1987); Microfiche (1966-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Audiences: General public
Services: Online search services; Library services; PC reproduction

(641) CLARKSON PEAY STATE UNIVERSITY

Woodward Library
College Street
Clarksville, TN 37044
PHONE: 615-648-7346

Contact: Reference Staff
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1971-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Audiences: General public
Services: Online search services; Library services; Interlibrary loan

(642) TENNESSEE TECHNOLOGICAL UNIVERSITY

Library
Box 5066
Cookeville, TN 38505
PHONE: 615/372-3841

Director: Winston Walden
Contact: Roger Jones, Collection Development; Ann Sanders, Government Documents Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier
Access: Hours: M-Th 8:00 a.m.-12:00 M, F 8:00 a.m.-6:00 p.m., Sa 10:00 a.m.-4:00 p.m., Su 1:00 p.m.-12:00 M (CST). Online \$30.00 connect fee for students, faculty, and the general public.
Audiences: University/College Administrators/Directors; University/College faculty and students; General public
Services: ERIC microfiche via interlibrary loan; Meetings, conferences; Training, seminars, workshops; Audiovisual; PC reproduction; MF duplication; MF blowback; Search services for university community only; Educational documents abstracts

(643) TUSCULUM COLLEGE LIBRARY

Tusculum College Library
Greenville, TN 37743
PHONE: 615/638-1111

Director: Cleo Treadway
Contact: Charles Turnstam, Public Services Librarian, Carolyn Parker, Librarian Assistant
Collection: RIE (1974-), CIJE (1963-)

(643) TUSCULUM COLLEGE LIBRARY (cont.)

Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-9:30 p.m. (Closed 5:00 p.m.-6:00 p.m.), F 8:00 a.m.-5:00 p.m., Sa closed, Su 2:00 p.m.-9:30 p.m. (CST).
Audiences: University/College Administrators/Directors; University/College faculty and students; University/College librarians; Local education agencies; Local school district personnel; Elementary school librarians; Secondary school librarians; General public for a fee
Services: ERIC online searches; Bibliographic instruction; Online search services; Library services; Interlibrary loan

(644) CARSON-NEWMAN COLLEGE LIBRARY

Russell Avenue
Jefferson City, TN 37760
PHONE: 615/475-9061

Director: Dr. Stanley H. Benson
Contact: George Anah Self
Collection: RIE (1986-); CIJE (1969); Thesaurus (11th, 1987); Microfiche (1982-); CDROM: OCLC; Online database: BRS; Assorted Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier; Computer terminal; CDROM player
Access: Hours during regular semester: M-Th 8:00 a.m.-11:00 p.m., F 8:00 a.m.-5:00 p.m., Sa 9:00 a.m.-5:00 p.m., Su 2:00 p.m.-10:00 p.m. (CST). Summer hours vary.
Audiences: University/College faculty and students; General public
Services: CDROM; Bibliographic instruction; Online search services; Interlibrary loan; Search strategy consultation

(645) EAST TENNESSEE STATE UNIVERSITY

Sherrod Library
P. O. Box 22450A
Johnson City, TN 37614
PHONE: 615/929-5338

Director: Dr. Fred Borchuck
Contact: Rolly Harwell, Periodicals/Microforms; Regina Buchanan, Carol Norris
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours during school year: M-Th 8:00 a.m.-12:00 M (CST). Summer hours: M-Th 8:00 a.m.-10:00 p.m. Hours vary weekends. Additional telephone number: 615/929-5311 (Periodicals).
Audiences: University/College faculty and students; Area residents
Services: ERIC online searches; ERIC training; Online search services; Library services; Audiovisual; PC reproduction; MF duplication; Interlibrary loan

TENNESSEE

Directory of ERIC Information Service Providers

(646) UNIVERSITY OF TENNESSEE AT KNOXVILLE

John C. Hodges Library
1015 Volunteer Boulevard
Knoxville, TN 37996-1000
PHONE: 615/974-4171 FAX: 615/974-2708
E-MAIL: VAX

Contact: Robert J. Bassett, Head, Reference Department; Alan Wallace, Education Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS, SDC; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Audiences: University/College faculty; General public
Services: Online search services; Library services; PC reproduction; MF duplication; Analysis of search results

(647) UNIVERSITY OF TENNESSEE AT MARTIN (UTM)

Paul Meek Library
Martin, TN 38238
PHONE: 901/587-7065

Director: Joel Stowers
Contact: John Bell; Steve Rogers; Sandra Downing
Collection: RIE (1967-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1976-); CDROM: SilverPlatter; Online database: DIALOG, BRS; Clearinghouse publications; ERIC Answer Van
Equipment: MF reader; MF reader/printer; Copier; Microcomputer
Access: Hours: M-F 8:00 a.m.-5:30 p.m. (CST). Walk-ins welcome. Evening and weekend CDROM and online searches done by appointment. Additional telephone number, 901/587-7070 (Director).
Audiences: University/College faculty and students; Area faculty and students; Library community; Personnel; Area residents; General public
Services: ERIC online searches; Bibliographic instruction; Online search services; Library services; PC reproduction; Interlibrary loan

(648) MEMPHIS STATE UNIVERSITY

Library
Reference/Microforms Department
Memphis, TN 38152
PHONE: 901/678-2208 FAX: 901/678-2019

Contact: Dr. John E. Evans, Head of Reference/Microforms
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS; ERICTOOLS; Irregular Clearinghouse publications
Equipment: MF reader; MF reader/printer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-11:00 p.m., F 8:00 a.m.-10:00 p.m., Sa 9:00 a.m.-6:00 p.m., Su 1:00 p.m.-11:00 p.m. (CST). Interview required for online search requests. CDROM open access. Additional telephone number: 901/678-2019 (Head of Reference/Microforms).

(648) MEMPHIS STATE UNIVERSITY (cont.)

Audiences: University/College students; University/College student's parents; General public
Services: ERIC online searches; Training, seminars, workshops; Online search training; Bibliographic instruction; Online search services; PC reproduction; Interlibrary loan; Search strategy consultation

(649) MIDDLE TENNESSEE STATE UNIVERSITY

Andrew L. Todd Library
P.O. Box 13
Murfreesboro, TN 37132
PHONE: 615/898-2586

Director: J. Don Craig
Contact: Harrietta Gaida; Melanie Thomas
Collection: RIE (1967-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1967-); Online database: DIALOG, BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-10:00 p.m., F-Sa 8:00 a.m.-5:00 p.m., Su 2:00 p.m.-10:00 p.m. (CST).
Audiences: General public
Services: Online search services; Library services; PC reproduction

(650) BELMONT COLLEGE

Williams Library
Belmont College
Nashville, TN 37212-3757
PHONE: 615/385-6782 FAX: 615/385-6446

Director: Dr. Ernest Heard of Library Services
Contact: Jane R. Thomas, Reference/Periodicals Librarian
Collection: RIE (1988-); CIJE (1981-); Thesaurus (11th, 1987); Microfiche (1981-)
Equipment: MF reader/printer
Access: Hours during regular school sessions (Fall & Spring semesters): M-Th 7:30 a.m.-11:00 p.m., F 7:30 a.m.-4:30 p.m., Sa 9:00 a.m.-9:00 p.m., Su 2:00 p.m.-11:00 p.m. (CST). Closed on New Years Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day, and one week at Christmas. Between session hours: M-F 8:00 a.m.-4:30 p.m., closed Saturday.
Audiences: University/College faculty and students; University/College alumni
Services: ERIC online searches; Search services for university community only

(651) METROPOLITAN PUBLIC SCHOOLS

Professional Library
2301 Tenth Avenue South
Nashville, TN 37204
PHONE: 615/298-8432

Director: Esther Swink, Director, Instructional Materials and Library Services
Contact: Ruth A. Gadsden, Professional Librarian
Collection: RIE (6/1983-); CIJE (4/1983-); Thesaurus (11th, 1987); Microfiche (1/1983-)
Equipment: MF reader; MF reader/printer; Copier

Directory of ERIC Information Service Providers

(651) METROPOLITAN PUBLIC SCHOOLS (cont.)

Access: Hours: M-F 8:00 a.m.-4:30 p.m. (CST).
Telephone requests accepted:
615/298-6656.

Audiences: Administrators/Directors/Principals;
Teachers/Professors; Elementary
counselors/social workers; Secondary
counselors/social workers; Local education
agencies; Local Board of Education; Area
faculty and students; Local school district
personnel; Public school teachers;
Elementary school librarians; Secondary
school librarians; General public with
restrictions

Services: CJE article delivery; Meetings,
conferences; Document delivery; Searches
for administrators only

(652) TENNESSEE STATE UNIVERSITY

Library
3500 Merritt Boulevard
Nashville, TN 37203
PHONE: 615/251-1417

Director: Dr. Evelyn P. Fancher
Contact: Yildiz Binkley, Assistant Director; Reference
Librarian

Collection RIE (1966-); CJE (1970-); Thesaurus (8th,
1980); Microfiche (1966-); CDROM: Infotrac;
Online database: DIALOG; DISCLOSURE

Equipment: MF reader; MF reader/printer

Access: Additional telephone numbers:
615/320-3678; 615/320-3314 (Assistant
Director).

Audiences: University/College faculty and students

Services: Online search services; Library services;
MF duplication

(653) TREVECCA NAZARENE COLLEGE (TNCML)

Mackey Library
333 Murfreesboro Road
Nashville, TN 37210
PHONE: 615/248-1200

Director: Mrs. E. Ray Thrasher
Contact: Priscilla Speer, Reader Services Librarian

Collection RIE (1981-); CJE (1977-); Thesaurus (11th,
1987); Microfiche (1981-); CDROM: OCLC;
Online database: DIALOG

Equipment: MF reader; MF reader/printer

(653) TREVECCA NAZARENE COLLEGE (TNCML)
(cont.)

Access: Hours: M, T, Th 8:00 a.m.-10:00 p.m.,
W 8:00 a.m.-10:00 p.m. (closed from
6:00 p.m.-8:00 p.m.); F 8:00 a.m.-5:00 p.m.,
Sa 11:00 a.m.-6:00 p.m. (CST). Students
only. Additional telephone number
625/248-1347 (Reader Services Librarian).

Audiences: University/College faculty and students;
University/College alumni

Services: Online search services

(654) PEABODY COLLEGE OF VANDERBILT
UNIVERSITY

Education Library
Vanderbilt University
Peabody College, Box 325
Nashville, TN 37203-5601
PHONE: 615/322-8095 FAX: 615/343-7923
E-MAIL: BITNET, INTERNET

Director: Mary Beth Blalock
Contact: Jean Reese, Coordinator of Information
Services; Connie Hardy, Public Services
Librarian

Collection RIE (1966-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1968-); CDROM: DIALOG
OnDisc, SilverPlatter; Online database:
DIALOG

Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal

Access: Hours: M-Th 8:00 a.m.-11:00 p.m.,
F 8:00 a.m.-10:00 p.m., Sa 10:00 a.m.-
7:00 p.m., Su 2:00 p.m.-11:00 p.m. (CST).
Restricted to persons affiliated with
Vanderbilt University (library card holders,
faculty, teachers, educational
administrators, librarians, and Ph.D.
students). Additional telephone number:
615/322-8096 (Director).

Audiences: Administrators/Directors/Principals;
University/College faculty and students;
Counselors/Social workers; Education
agencies; Librarians; Teachers/Professors;
Department of Education personnel; State
educators; Local/County educators; Local
school district personnel; State school
district personnel; Public school teachers;
Authorized library users; General public for
a fee

Services: PC reproduction

Directory of ERIC Information Service Providers

(655) ABILENE CHRISTIAN UNIVERSITY

Brown Library
1600 Campus Court
Abilene, TX 79601
PHONE: 915/674-2000

Director: Marsha Harper
Contact: Reference Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1972-); Online database: DIALOG

Equipment: MF reader; MF reader/printer; Copier
Access: Hours: M, Tu, Th 7:30 a.m.-11:00 p.m.,
W 7:30 a.m.-6:00 p.m., F 7:30 a.m.-
3:30 p.m., Sa 9:00 a.m.-6:00 p.m.,
Su 1:00 p.m.-5:00 p.m.-8:00 p.m.-11:00 p.m.
(CST).

Audiences: University/College faculty and students;
General public

Services: Library services; PC reproduction

(656) HARDIN-SIMMONS UNIVERSITY (HSU)

R & P Richardson Library
Box 1185
2200 Hickory Street
Abilene, TX 79698
PHONE: 915/670-1236 FAX: 915/677-8351

Director: Alice W. Specht
Contact: Carolyn McClellan, Periodicals Librarian,
Reference Librarians
Collection: RIE (1966-); CIJE (1971-1973); Thesaurus (9th, 1982); Online database: BRS

Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal

Audiences: University/College faculty and students;
Local residents

Services: Online search services; Library services;
PC reproduction

(657) SUL ROSS STATE UNIVERSITY

Bryan Wildenthal Memorial Library
East Highway 90, Box C109
Alpine, TX 79832
PHONE: 915/837-8123 E-MAIL: OCLC

Contact: Eleanor A. Wilson, Library Public Service
Collection: RIE (1968-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: OCLC,
Online database: DIALOG, BRS

Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal

Audiences: University/College faculty and students;
Area residents; Other

Services: Online search services; PC reproduction;
Search strategy consultation

(658) UNIVERSITY OF TEXAS AT ARLINGTON

Library
P.O. Box 19497
701 South Cooper
Arlington, TX 76019
PHONE: 812/273-3000

Director: Charles B. Lowrey
Contact: Pamela A. Morris, Documents Librarian,
Dwayne Scharg, Head of Reference
Collection: RIE (1966-), CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1958- scattered; 1974-1979); Online database: DIALOG, BRS

(659) UNIVERSITY OF TEXAS AT ARLINGTON (cont.)

Equipment: MF reader; MF reader/printer;
Microcomputer; Computer terminal
Access: Additional telephone number:
812/273-4968 (Documents Librarian).
Online searches for a fee on a cost
recovery basis.

Audiences: University/College faculty; General public
Services: Audiovisual; ERIC online searches;
Meetings, conferences; Speaker bureaus,
expert banks; Training, seminars,
workshops; Online search services; Library
services; Interlibrary loan

(659) TEXAS EDUCATION AGENCY

1701 North Congress Avenue
Austin, TX 78701
PHONE: 512/463-9050 FAX: 512/463-9838

Director: Linda Kemp
Contact: Jan Anderson, Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); Online database:
DIALOG, BRS; ERIC TOOLS

Equipment: MF reader; MF reader/printer;
MF duplicator; Copier; Microcomputer;
Computer terminal

Access: Hours: M-F 8:00 a.m.-5:00 p.m. (CST).
Additional telephone number:
512/463-9050 (Librarian).

Audiences: State education agencies; State education
community; State Board of Education;
State vocational education community;
State vocational educators; State
government personnel; Department of
Education personnel

Services: Online search services, Library services;
PC reproduction; MF duplication; Search
services for state agencies only

(660) UNIVERSITY OF TEXAS AT AUSTIN

Perry-Castarjeda Library
P.O. Box P
Austin, TX 78713
PHONE: 512/471-5944

Director: Harold Billings
Contact: Philip Schwartz, Education Bibliographer
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM:
SilverPlatter; Online database: DIALOG,
BRS; ERIC TOOLS

Equipment: MF reader; MF reader/printer;
MF duplicator; Copier
Access: Hours: M-F 8:00 a.m.-12:00 M,
Sa 9:00 a.m.-12:00 M, Su 12:00 M-
12:00 M (CST).

Audiences: University/College faculty and students;
Area residents

Services: Online search services; PC reproduction;
MF duplication

Directory of ERIC Information Service Providers

(661) LAMAR UNIVERSITY

Gray Library
Box 10021, L.U. Station
4400 Martin Luther King Parkway
Beaumont, TX 77710
PHONE: 409/880-8128

Director: Dr. S. Joe McCord
Contact: Juanita Weisel, Head of Reference
Collection: RIE (1975-); CJJE (1969); Thesaurus (10th, 1984); Microfiche (1966-); CDROM: OCLC; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier
Access: Reference telephone: 409/880-8130 (Head of Reference).
Audiences: University/College faculty and students; Area residents; General public
Services: Online search services; Library services; PC reproduction; MF duplication

(662) PAN AMERICAN UNIVERSITY AT BROWNSVILLE

Library Office
1614 Riggely Road
Brownsville, TX 78520
PHONE: 512/542-6882

Contact: Rosy Salinas
Extension: 67
Collection: RIE (1966-); CJJE (1969); Thesaurus (11th, 1987); Microfiche (1966-)
Equipment: MF reader; MF reader/printer
Access: Hours: M-Th 7:45 a.m.-5:00 p.m., F 7:45 a.m.-12:45 p.m. (CST). Sa-Su closed.
Audiences: University/College faculty and students
Services: PC reproduction

(663) WEST TEXAS STATE UNIVERSITY

Cornette Library
Box 748, W.T. Station
Canyon, TX 79016
PHONE: 806/656-2229 FAX: 806/656-2213

Director: M. Frances Jones
Contact: Alan Gabehart, Periodicals Librarian; Faye Hendrickson
Collection: RIE (1966-1974); CJJE (1975-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier
Access: Additional telephone number: 806/656-2209 (Periodicals Librarian).
Audiences: University/College faculty and students; Other
Services: MF duplication

(664) TEXAS A & M UNIVERSITY

Sterling C. Evans Library
Automated Information Retrieval Service
College Station, TX 77843
PHONE: 409/845-5741 FAX: 409/845-6238

Director: Dr. Irene B. Hoadley
Contact: Vicki Anders
Collection: RIE (1966-); CJJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal

(664) TEXAS A & M UNIVERSITY (cont.)

Access: Hours: M-F 8:00 a.m.-10:00 p.m., Sa 9:00 a.m.-5:00 p.m., Su 12:00 N-10:00 p.m. (CST). Hours may vary for finals, semester breaks, and holidays.
Audiences: University/College faculty and students; State residents; Other
Services: Online search services; PC reproduction; MF duplication

(665) EAST TEXAS STATE UNIVERSITY

Library
Reference Services Department
Commerce TX 75428
PHONE: 214/886-5719 FAX: 214-886-5723

Contact: Diane Saucier; Carolyn Trezevant; Reference Department
Collection: RIE (1966-); CJJE (1982-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG, BRS; ERICTOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Computer terminal
Audiences: General public
Services: Online search services; Library services; PC reproduction; MF duplication

(666) CORPUS CHRISTI STATE UNIVERSITY (CCSU)

Library
6300 Ocean Drive
Corpus Christi, TX 78412
PHONE: 512/994-2643 FAX: 512/994-2623

Director: R. O'Keeffe
Contact: Patricia Trombley, Coordinator of Reference Services
Collection: RIE (1966-); CJJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG, BRS; Clearinghouse publications
Equip. nt: MF reader; MF reader/printer; Microcomputer
Access: Hours: M-Th 7:30 a.m.-10:00 p.m., F 7:30 a.m.-5:00 p.m., Sa 1:00 p.m.-5:00 p.m., Su 2:00 p.m.-10:00 p.m. (CST).
Audiences: University/College faculty and students
Services: Library services; PC reproduction; Search services for university community only; Interlibrary loan

(667) DALLAS BAPTIST UNIVERSITY (DBU)

Vance Memorial Library
7777 West Kiest Boulevard
Dallas, TX 75211
PHONE: 214/333-5213 FAX: 214/333-5323

Director: Pat Steffey
Contact: Linda Weber, Coordinator of Public Services
Collection: RIE (1966-); CJJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-)
Equipment: MF reader; MF reader/printer
Access: Hours: M-Th 7:30 a.m.-10:30 p.m., F 7:30 a.m.-5:00 p.m., Sa 8:00 a.m.-4:00 p.m. (CST). Additional telephone number: 214/333-5210 (Director).

(667) DALLAS BAPTIST UNIVERSITY (DBU) (cont.)

Audiences: University/College faculty and students; University/College consortium members; University/College alumni; Area faculty and students; Area residents
Services: Bibliographic instruction; Library services

(668) DALLAS PUBLIC LIBRARY HISTORY AND SOCIAL SCIENCES DIVISION

History and Social Sciences Division
 1515 Young Street
 Dallas, TX 75201
 PHONE: 214/670-1424

Contact: Thomas Bogle, Division Manager; Carolyn Starks, Reference Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1967); Microfiche (1966-); Online database: DIALOG, BRS; ERIC Answer Man (1982)
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Services: Online search services; Library services; PC reproduction

(669) NORTH TEXAS STATE UNIVERSITY

Willis Library (and) Science and Technology Library
 General Reference Service
 Box 5188
 Denton, TX 76203
 PHONE: 817/565-3025

Contact: Maurice G. Fortin, Reference Librarian; Ann Minton, Science and Technology; Reference
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1967); Microfiche (1966-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Computer terminal
Audiences: General public
Services: Library services; PC reproduction; MF duplication

(670) TEXAS WOMANS UNIVERSITY (TWU)

Blagg-Huey Library
 P.O. Box 23715
 Denton, TX 76204
 PHONE: 817/898-3700 FAX: 817/898-3726

Director: Elizabeth Snapp
Contact: John C. Hepner, Reference Librarian; Tammy Guldry, Service Clerk
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1967); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS; ECER (1969-)
Equipment: MF reader; MF reader/printer; Microcomputer; Computer terminal
Access: Fall/Spring hours: M-Th 7:30 a.m.-12:00 M, F 7:30 a.m.-9:00 p.m., Sa 9:00 a.m.-6:00 p.m., Su 2:00 p.m.-12:00 M (CST). Summer hours: M-Th 7:30 a.m.-10:00 p.m., F 7:30 a.m.-9:00 p.m., Sa 9:00 a.m.-6:00 p.m., Su 2:00 p.m.-10:00 p.m.

(670) TEXAS WOMANS UNIVERSITY (TWU) (cont.)

Hours vary during holiday and intersession periods. Thirty-minute non-consecutive reservations required for CDROM workstations. Terminals available: M-Th 8:00 a.m.-8:30 p.m., F 8:00 a.m.-8:30 p.m., Sa 9:30 a.m.-5:30 p.m., Su 2:30 p.m.-9:30 p.m. Additional telephone numbers: 817/898-3708 (Reference Librarian), 817/898-3732 (Serials Clerk).

Audiences: University/College faculty and students; General public by request
Services: Online search services; Library services; PC reproduction

(671) UNIVERSITY OF TEXAS PAN AMERICAN (UTPA)

Library
 Edinburg, TX 78539
 PHONE: 512/381-2754

Director: Leslie M. Gower
Contact: Head of Reference; Reference Librarian
Collection: RIE (1968-); CJE (1969-); Thesaurus (10th, 1964); Microfiche (1966-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Computer terminal
Audiences: University/College faculty and students; State education community; Area residents
Services: Online search services; Library services; PC reproduction; MF duplication

(672) UNIVERSITY OF TEXAS AT EL PASO (UTEP)

Library
 El Paso, TX 79968-0582
 PHONE: 915/747-5643 FAX: 915/747-5327

Director: Robert A. Seal, Library Director
Contact: Luke Jastrzebski, Head, Reference; David Larkin, Reference; Hattayo Hawkins
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1967); Microfiche (1966-); Online database: DIALOG, BRS After Dark
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Access: Hours: M-Th 8:00 a.m.-11:30 p.m., F 8:00 a.m.-10:00 p.m., Sa 9:00 a.m.-6:00 p.m., Su 1:00 p.m.-11:30 p.m. (CST). Online searching by 24-hour appointment possible. Online searching hours: M-Th 8:00 a.m.-10:00 p.m., F 8:00 a.m.-5:00 p.m., Sa 9:00 a.m.-6:00 p.m., Su 1:00 p.m.-10:00 p.m. Additional telephone numbers: 915/747-5638 (Reference); 915/747-5683 (Director).
Audiences: University/College faculty and students; State education community; Area residents
Services: Online search services; PC reproduction; MF duplication

Directory of ERIC Information Service Providers

(673) TEXAS WESLEYAN UNIVERSITY

Eunice and James L. West Library
1201 Wesleyan Street
Fort Worth, TX 76105
PHONE: 817/531-4444 FAX: 817/531-4814

Director: Douglas Ferrier
Contact: Mary Bond, Cindy Potter,
Dorothea Hampton
Collection: RIE (1966-); CIJE (1980-); Thesaurus (11th,
1987); Microfiche (1978-)
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal
Access: Additional telephone number:
817/531-4821 (Director).
Audiences: University/College faculty and students
Services: Online search services; PC reproduction

(674) EAST TEXAS STATE UNIVERSITY

Library
Metroplex Commuter Facility
2625 Anita Drive
Garland, TX 75041
PHONE: 214/271-6533

Director: Mary Cook, Director, Commerce Library
Contact: Librarian
Collection: RIE (1974-); CIJE (1977-); Thesaurus (11th,
1987); Microfiche (1974-)
Equipment: MF reader; MF reader/printer; Copier
Access: Hours: M-Th 11:00 a.m.-8:00 p.m.,
F 9:00 a.m.-5:00 p.m. (CST).
Audiences: General public
Services: Library services; PC reproduction

(675) CYPRESS-FAIRBANKS INDEPENDENT SCHOOL DISTRICT

12510 Windfern
Houston, TX 77064
PHONE: 713/897-4141 E-MAIL: The Electric
Pages

Director: Dixie Thornton, Library Coordinator
Contact: Bonnie Rose, Research Analyst
Collection: RIE (1981-); CIJE (1982-); Thesaurus (11th,
1987); Microfiche (1981-); Online database:
DIALOG; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer
Access: Hours: M-F 8:00 a.m.-4:30 p.m. (CST),
T-Th extended hours until 5:30 p.m.
Closed weekends.
Audiences: School districts; Students
Services: Online search training; Bibliographic
instruction; Online search services; Library
services; PC reproduction; Analysis of
search results; Interlibrary loan

(676) HOUSTON BAPTIST UNIVERSITY

Moody Library
7502 Fondren Road
Houston, TX 77074-3298
PHONE: 713/995-3435 FAX: 713/995-3489

Director: Dr. Jon M. Suter
Contact: Georgia Frazer, Reference Librarian
Collection: RIE (1969-); CIJE (1970-); Thesaurus (11th,
1987); Microfiche (1974-75; 1978-1980);
Online database: DIALOG

(676) HOUSTON BAPTIST UNIVERSITY (cont.)

Equipment: MF reader
Audiences: University/College faculty and students
Services: PC reproduction

(677) HOUSTON PUBLIC LIBRARY (HPL)

Social Sciences Department
500 McKinney Avenue
Houston, TX 77002
PHONE: 713/236-1313

Director: David Henington
Contact: Blaine Davis, Manager, Social Sciences
Department
Collection: RIE (1966-); Thesaurus (10th, 1984);
Microfiche (1966-); Online database:
DIALOG
Equipment: MF reader; MF reader/printer; Copier
Access: Additional telephone number:
713/247-2222 (Director).
Audiences: General public
Services: Online search services; Library services;
PC reproduction

(678) TEXAS SOUTHERN UNIVERSITY

University Library
3201 Wheeler Avenue
Houston, TX 77704
PHONE: 713/527-7147

Director: S. W. Mothershed
Contact: Teacher Education Librarian
Collection: Thesaurus (11th, 1987); Microfiche (1966-);
Online database: DIALOG
Equipment: MF reader; MF reader/printer
Access: Hours: M-F 7:00 a.m.-10:00 p.m.,
Sa 9:00 a.m.-5:00 p.m., Su 2:00 p.m.-
8:00 p.m. (CST). General public can use
library with special access card. Additional
telephone number: 713/527-7154.
Audiences: University/College faculty and students
Services: PC reproduction

(679) UNIVERSITY OF HOUSTON - CLEAR LAKE (UHCL)

Neumann Library
2700 Bay Area Boulevard
Houston, TX 77058
PHONE: 713/488-9295 FAX: 713/488-2408
E-MAIL: VAX Ethernet, All-in-One

Director: Dr. Michael Lee
Contact: Reference Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM:
SilverPlatter; Online database: DIALOG;
Clearinghouse publications
Equipment: MF reader; MF reader/printer;
MF duplicator; Copier; Computer terminal
Access: Hours: M-Th 8:00 a.m.-10:30 p.m.,
F 8:00 a.m.-5:00 p.m., Sa 9:00 a.m.-
5:00 p.m., Su 1:00 a.m.-5:00 p.m. (CST).
Interim session (May-August) hours:
M-F 8:00 a.m.-5:00 p.m. Additional
telephone number: 713/488-9269.

TEXAS

Directory of ERIC Information Service Providers

(679) UNIVERSITY OF HOUSTON - CLEAR LAKE (UH:CL)
(cont.)

Audiences: University/College community; General public
Services: Bibliographic instruction; Information dissemination; Online search services; Library services; Audiovisual; PC reproduction; MF duplication; Analysis of search results; Interlibrary loan; Search strategy consultation

(680) UNIVERSITY OF HOUSTON

M. D. Anderson Library
4800 Calhoun Boulevard
Houston, TX 77204-2091
PHONE: 713/749-1217

Director: Robin Downes
Contact: Thomas Wilson, Education Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Microcomputer; Computer terminal
Access: Hours: M-Th 7:00 a.m.-11:45 p.m., F 7:00 a.m.-8:45 p.m., Sa 9:00 a.m.-5:45 p.m., Su 12:00 N-11:45 p.m. (CST). Hours differ in summer. FC's available for audience served.
Audiences: University/College faculty and students; General public
Services: PC reproduction; MF duplication

(681) UNIVERSITY OF SAINT THOMAS

Doherty Library
3812 Montrose Boulevard
Houston, TX 77006
PHONE: 713/522-7911

Director: Kerrie Jara
Contact: Reference Department
Collection: RIE (1977-); CIJE (1977-); Thesaurus (11th, 1987); Microfiche (1966-)
Equipment: MF reader; MF reader/printer; Microcomputer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-11:00 p.m., F 8:00 a.m.-6:00 p.m., Sa 10:00 a.m.-5:00 p.m., Su 12:00 N-11:00 p.m. (CST).
Audiences: University/College faculty and students

(682) EDUCATION SERVICE CENTER - REGION VI

3332 Montgomery Road
Huntsville, TX 77340
PHONE: 409/295-9161 FAX: 409/295-1447
E-MAIL: The Electric Pages

Director: Bobby Robert, Executive Director
Contact: M. Sally Turlington
Equipment: MF reader/printer; Copier; Microcomputer; Computer terminal
Audiences: University/College faculty and students; State school district personnel; Parents; Area residents
Services: Information dissemination; Library services; Publication production/dissemination; Audiovisual; Technical packages; PC reproduction; Educational documents index

(683) SAM HOUSTON STATE UNIVERSITY

Newton Gresham Library
P.O. Box 2281
Avenue H
Huntsville, TX 77341
PHONE: 409/294-1613 FAX: 409/294-1597

Director: Dr. Dale Casper
Contact: Ann Holder, Head, Information Services
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter, OCLC; Online database: DIALOG, BRS
Equipment: MF reader; Copier; Microcomputer; Computer terminal
Audiences: University/College faculty and students; State residents
Services: Online search services; Library services; PC reproduction

(684) UNIVERSITY OF DALLAS

William Blakely Library
1845 East Northgate Drive
Irving, TX 75062-4799
PHONE: 214/721-5350 FAX: 214/721-5052

Contact: Claudette Hagle, Director of Public Services
Collection: RIE (1977-); CIJE (1972-); Thesaurus (11th, 1987); Microfiche (1969-74, selected); Online database: DIALOG; Various ERIC Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier; Microcomputer
Access: Hours: M-F 9:00 a.m.-5:00 p.m. (CST). Walk-ins welcome. Negotiation required and fee charged for online search requests.
Audiences: University/College faculty and students
Services: Bibliographic instruction; Online search services; PC reproduction

(685) CENTRAL TEXAS COLLEGE

Library
US Highway 190 West
Killeen, TX 76541
PHONE: 817/526-1237

Contact: Noel H. Schnitz; Peg Lyons
Collection: RIE (1966-); CIJE (1974-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier
Access: Hours: M-F 8:00 a.m.-5:00 p.m. (CST). Walk-ins welcome.
Audiences: University/College faculty and students; General public for a fee
Services: Library services; PC reproduction

(686) TEXAS A & I UNIVERSITY (TAI)

James C. Jernigan Library
Campus Box 197
Kingsville, TX 78363
PHONE: 512/595-3416 FAX: 512/595-3500

Director: Paul Goode, Librarian
Contact: Sue Thefford, Materials Center Librarian; Maria de Jesus Ayala-Schueneman
Collection: RIE (1967-); CIJE (1970-); Thesaurus (7th, 1977); Microfiche (1967-); Online database: DIALOG; Clearinghouse publications

Directory of ERIC Information Service Providers

(686) TEXAS A & I UNIVERSITY (TAI) (cont.)

Equipment: MF reader; MF reader/printer; Copier; Microcomputer
Access: Hours during semester: M-Th 8:00 a.m.-11:00 p.m., F 8:00 a.m.-6:00 p.m., Sa 8:00 a.m.-5:00 p.m., Su 1:00 p.m.-11:00 p.m. (CST). Public welcome. Additional telephone number: 512/595-3914 (Materials Center Librarian).
Audiences: University/College faculty and students; Area residents
Services: Online search services; Library services; PC reproduction

(687) LAREDO STATE UNIVERSITY

Yeary Library
 West End Washington Street
 Laredo, TX 78040
 PHONE: 512/722-8001 FAX: 512/727-7165

Director: Rodney Webb, Library Director
Contact: William Wisner, Reference Librarian
Extension: 402
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: OCLC; Online database: DIALOG; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier
Audiences: University/College faculty and students; Area residents
Services: Library services; PC reproduction

(688) TEXAS TECH UNIVERSITY

Library
 18th Street at Boston
 Lubbock, TX 79409-0002
 PHONE: 806/742-2236 FAX: 806/742-1920

Contact: Teresa Blodgett, Interim Coordinator, CAS Services; Mary Ann Higdon, Head, Public Services
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS, BRS After Dark, Knowledge Index; ERIC Answer Van
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Access: Additional contact: Jan Kemp, Head, Acquisitions.
Audiences: University/College faculty and students; Area residents
Services: Online search services; Library services; PC reproduction; MF duplication

(689) STEPHEN F. AUSTIN STATE UNIVERSITY

Ralph W. Steen Library
 P.O. Box 13055 SFA Station
 Nacodoches, TX 75962
 PHONE: 409/568-4217 FAX: 409/568-4117
 E-MAIL: BITNET, DIALMAIL

Director: Alvin Cage
Contact: Jimmi Fischer, Access Services Librarian; Lee Sullenger, Head, Reference
Collection: RIE (1966-); CIJE (1970-); Thesaurus (10th, 1984); Microfiche (1966-); CDROM: OCLC; Online database: DIALOG, BRS; ERICTOOLS; Clearinghouse publications;

(689) STEPHEN F. AUSTIN STATE UNIVERSITY (cont.)

ERIC Answer Van
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 7:30 a.m.-12:00 M, F 10:00 a.m.-6:00 p.m., Sa-Su 2:00 p.m.-12:00 M. (CST). Walk-ins welcome. Online searches by appointment only M-F 8:00 a.m.-6:00 p.m. Additional telephone number: 409/568-1672 (Access Services Librarian).
Audiences: University/College faculty and students; Area residents
Services: Bibliographic instruction; Online search services; PC reproduction; Interlibrary loan

(690) ECTOR COUNTY INDEPENDENT SCHOOL DISTRICT

Professional Library
 Box 3912
 Odessa, TX 79760
 PHONE: 915/367-2114

Director: Lauren Lindsey
Contact: Wayne Milligan
Extension: 294
Collection: RIE (1968-); CIJE (1969-); Microfiche (1968-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier
Access: Hours: M-Th 7:45 a.m.-10:00 p.m., F 8:00 a.m.-5:00 p.m., Sa 9:00 a.m.-6:00 p.m., Su 1:00 p.m.-6:00 p.m. (CST).
Audiences: Area faculty and students; State education community; Area residents; General public
Services: PC reproduction

(691) UNIVERSITY OF TEXAS OF THE PERMIAN BASIN

Library
 4901 East University
 Odessa, TX 79762
 PHONE: 915/367-2188

Contact: Reference Librarian
Collection: RIE (1968-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1970-); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Access: Hours: M-Th 7:45 a.m.-10:00 p.m., F 8:00 a.m.-5:00 p.m., Sa 9:00 a.m.-6:00 p.m., Su 1:00 p.m.-6:00 p.m. (CST).
Audiences: University/College faculty and students; Local residents
Services: Online search services; Library services; PC reproduction

(692) PASADENA INDEPENDENT SCHOOL DISTRICT

1515 Cherrybrook
 Pasadena, TX 77502
 PHONE: 713/920-6991

Director: Dorothy Baetge, Director of Media Services
Contact: Barry Bishop, Supervisor of Libraries
Collection: RIE (1985-); CIJE (1985-); Microfiche (1985-); CDROM: DIALOG OnDisc
Equipment: MF reader/printer; Copier; Microcomputer
Access: Hours: M-F 7:30 a.m.-5:00 p.m. (CST); M-W extended until 8:00 p.m.
Audiences: Local school district personnel
Services: CDROM; MF blowback

Directory of ERIC Information Service Providers

(693) PRAIRIE VIEW AGRICULTURAL AND MECHANICAL UNIVERSITY (PVAMU)

John B. Coleman Library
Periodicals Department
Prairie View A & M University
Prairie View, TX 77446
PHONE: 409/857-2756 FAX: 409/857-2755

Director: Dr. Adele S. Dandy
Contact: Dorcas Okoro, Periodicals Librarian;
Reference Librarian; Collection Manager
Collection: RIE (1967-); CIJE (1976-); Thesaurus (10th,
1984); Microfiche (1966-); Online database:
DIALOG
Equipment: MF reader; MF reader/printer; Copier;
Computer terminal
Access: Public self-service of all resources except
online database: searches.
Audiences: General public
Services: Online search services; Library services;
PC reproduction

(694) EDUCATION SERVICE CENTER - REGION 10

P.O. Box 1300
400 East Spring Valley Road
Richardson, TX 75080
PHONE: 214/231-6301

Director: Joe Farmer
Contact: Joni Pomroy, Director, Instructional Media
Collection: RIE (1986-); Clearinghouse publications
Equipment: MF reader
Audiences: Local/County educators; Local education
community
Services: Online search services

(695) UNIVERSITY OF TEXAS AT DALLAS

Eugene McDermott Library
P.O. Box 830643
Richardson, TX 75083
PHONE: 214/690-2955 FAX: 214/690-2473

Director: Dr. Edward M. Walters, Director of Libraries
Contact: Paula Sutherland, Government
Documents/Microforms Librarian;
Ellen Saffley, Head of Reference
Collection: RIE (1966-); CIJE (1972-); Thesaurus (11th,
1987); Microfiche (1966-); Online database:
DIALOG, BRS
Equipment: MF reader; MF reader/printer;
MF duplicator; Copier; Microcomputer;
Computer terminal
Access: Additional telephone numbers:
214/690-2916 (Head of Reference);
214/690-2918 (Government Documents/
Microform Librarian).
Audiences: General public
Services: Online search services; PC reproduction;
MF duplication

(696) ANGELO STATE UNIVERSITY

Porter Henderson Library
2601 West Avenue North
San Angelo, TX 76909
PHONE: 915/942-2222

Contact: Joe B. Lee
Collection: RIE (1979-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM: DIALOG
OnDisc; Online database: DIALOG

(696) ANGELO STATE UNIVERSITY (cont.)

Equipment: MF reader; MF reader/printer;
Microcomputer; Computer terminal
Audiences: University/College faculty and students;
State education community; State residents
Services: ERIC online searches; Bibliographic
instruction; PC reproduction;
MF duplication

(697) OUR LADY OF THE LAKE UNIVERSITY

Main Library
411 Southwest 24th Street
San Antonio, TX 78207-4666
PHONE: 512/434-6711 FAX: 512/436-0824

Director: Antoinette Garza, Director, Library Services
Extension: 323
Collection: RIE (1967-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); Online database:
DIALOG
Equipment: MF reader; MF reader/printer; Copier;
Computer terminal
Access: Hours: M-Th 8:00 a.m.-10:00 p.m. (CST).
Call for weekend hours.
Audiences: University/College faculty and students;
Area residents
Services: ERIC microfiche via interlibrary loan; Online
search services; Library services;
PC reproduction

(698) TRINITY UNIVERSITY

Elizabeth Coates Maddux Library
715 Stadium Drive
San Antonio, TX 78284
PHONE: 512/736-7213

Director: Mery C. Clarkson, Head of Circulation and
Education Librarian
Contact: Craig Likness
Collection: RIE (1969-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1969-); CDROM:
SilverPlatter; Online database: DIALOG,
BRS
Equipment: MF reader; MF reader/printer; Computer
terminal
Access: Hours: M-F 8:00 a.m.-12:00 M,
Sa 9:00 a.m.-6:00 p.m., Su 12:00 N-
12:00 M (CST). Additional telephone
number: 512/736-8161 (Head Circulation).
Audiences: University/College faculty and students;
Researchers
Services: Information dissemination; Online search
services; Library services; Audiovisual;
PC reproduction

(699) UNIVERSITY OF TEXAS AT SAN ANTONIO

Library
San Antonio, TX 78285
PHONE: 512/691-4573

Director: Dr. Michael Kelly
Contact: Mr. Charles Thurston, Education Librarian
Collection: RIE (1968-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM:
SilverPlatter; Online database: DIALOG;
ELECTOOLS; ERIC News Bulletin
Equipment: MF reader; MF reader/printer;
MF duplicator

Directory of ERIC Information Service Providers

(699) UNIVERSITY OF TEXAS AT SAN ANTONIO (cont.)

Access: Hours: M-Th 8:00 a.m.-9:30 p.m.,
F 8:00 a.m.-4:45 p.m., Sa 9:00 a.m.-
4:45 p.m., Su 1:00 p.m.-9:15 p.m. (CST).
Audiences: University/College faculty and students;
State residents; State education community
Services: Online search services; Library services;
PC reproduction; MF duplication

(700) SOUTHWEST TEXAS STATE UNIVERSITY

University Library
J.C. Kellam Building
San Marcos, TX 78666
PHONE: 512/245-2685

Contact: Jerry Weathers; Robert Harris
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM:
DIALOG; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-11:00 p.m.,
F 8:00 a.m.-10:00 p.m., Sa 8:00 a.m.-
5:00 p.m., Su 1:00 p.m.-10:00 p.m. (CST).
Audiences: General public
Services: Online search services; Library services;
PC reproduction

(701) TARLETON STATE UNIVERSITY (TSU)

Dick Smith Library
Tarleton Station
Stephenville, TX 76402
PHONE: 817/968-9249 FAX: 817/968-9467

Director: Kenneth W. Jones, University Librarian
Contact: Harvey Gover, Director, Public Services;
Trudy Carlson, Education Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); Online database:
DIALOG
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-10:00 p.m.,
F 8:00 a.m.-5:00 p.m., Sa 9:00 a.m.-
6:00 p.m., Su 1:00 p.m.-10:00 p.m. (CST).
Walk-ins welcome. Additional telephone
number: 817/968-9455 (Director, Public
Services).
Audiences: University/College faculty and students,
General public
Services: Online search services; Library services;
FC reproduction

(702) EAST TEXAS STATE UNIVERSITY AT TEXARKANA

Library
P.O. Box 6187
2600 North Robinson Road
Texarkana, TX 77501
PHONE: 214/838-4541

Director: Jimmie Sue Simmons
Contact: Lauren Hehmyer, Public Services
Librarian; Connie Brian, Microforms
Assistant
Extension: 416
Collection: RIE (1966-); CIJE (1979-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM:
SilverPlatter

(702) EAST TEXAS STATE UNIVERSITY AT TEXARKANA
(cont.)

Equipment: MF reader; MF reader/printer; Copier
Access: Hours: M-F 7:30 a.m.-10:00 p.m.,
F 7:30 a.m.-5:00 p.m., Sa 8:00 a.m.-
1:30 p.m., Su 2:00 p.m.-9:00 p.m. (CST).
Joint library with Texarkana College.
Audiences: University/College faculty and students;
State residents
Services: Meetings, conferences; Training, seminars,
workshops; Online search services;
Interlibrary loan; Search strategy
consultation

(703) TEXAS COLLEGE

D.R. Glass Library
2404 North Grand Avenue
Tyler, TX 75702
PHONE: 214/593-8311

Director: Mary L. Cleveland
Contact: Joyce A. Arps
Extension: 37
Collection: RIE (1966-1975); Thesaurus (10th, 1984);
Microfiche (1968-1975)
Equipment: MF reader
Audiences: University/College faculty and students
Services: Library services

(704) UNIVERSITY OF TEXAS AT TYLER

Robert R. Muntz Library
3900 University Boulevard
Tyler, TX 75701
PHONE: 214/566-7340

Contact: Ann Beary, Reference Librarian
Olene Harned, University Librarian
Extension: 280
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM:
SilverPlatter; Online database: BRS
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal
Access: Hours: M-Th 7:30 a.m.-10:00 p.m.,
F 7:30 a.m.-5:00 p.m., Sa 10:00 a.m.-
12:00 M, Su 1:00 p.m.-7:00 p.m. (CST).
Students have priority, one hour limit for
non-students.
Audiences: University/College faculty and students;
State education community; State residents
Services: Online search services; PC reproduction

(705) SOUTHWEST TEXAS JUNIOR COLLEGE

Will C. Miller Memorial Library
Garner Field Road
Uvalde, TX 78801
PHONE: 512/278-4401 FAX: 512/278-1054

Director: Evelyn Kingsbery
Contact: Glenda Swink, Assistant Librarian
Extension: 251
Collection: RIE (1980, 1985); CIJE (1977-1984);
Thesaurus (10th, 1984); Microfiche (1966-);
Clearinghouse publications

Directory of ERIC Information Service Providers

(705) SOUTHWEST TEXAS JUNIOR COLLEGE (cont.)

Equipment: MF reader; MF reader/printer; Copier
Access: Hours: M-Th 7:00 a.m.-9:30 p.m.,
 F 7:00 a.m.-4:30 p.m., Sa 9:00 a.m.-
 4:00 p.m., Su 4:00 p.m.-9:30 p.m. (CST).
 ERIC resources available to anyone for use
 in the library.
Audiences: University/College faculty and students
Services: Information dissemination; Educational
 documents index

(706) UNIVERSITY OF HOUSTON - VICTORIA COLLEGE

Library
 2602 N. Ben Jordan
 Victoria, TX 77901
 PHONE: 512/576-3151 FAX: 512/576-3158

Director: Joe F. Dahlstrom
Contact: Karen Locher, Government Documents
 Librarian
Extension: 281
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th,
 1987); Microfiche (1966-); CDROM: OCLC;
 Online database: DIALOG; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier;
 Microcomputer; Computer terminal
Audiences: University/College faculty and students;
 Area residents
Services: Training, seminars, workshops;
 Bibliographic instruction; Online search
 services; Library services; PC reproduction

(707) BAYLOR UNIVERSITY

Moody Memorial Library
 Reference Department
 BU Box 7148
 Waco, TX 76798-7148
 PHONE: 817/755-2122 FAX: 817/752-5332

Director: Dr. Margaret Hughes
Contact: Billie Peterson, ERIC MF Collection,
 Janet Sheets, Head of Reference
Collection: RIE (1975-); CIJE (1969-); Thesaurus (11th,
 1987); Microfiche (1971-); CDROM:
 SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer
Audiences: University/College faculty and students;
 Area residents
Services: Online search services; Library services;
 PC reproduction

(708) TEXAS STATE TECHNICAL INSTITUTE

Library
 3801 Campus Drive
 Waco, TX 76705
 PHONE: 817/799-3611

Director: Linda Koepf
Collection: RIE (1975-); CIJE (1978-); Thesaurus (11th,
 1987); Microfiche (1966-); Online database:
 DIALOG
Equipment: MF reader; MF reader/printer;
 MF duplicator; Copier; Microcomputer
Access: Hours: M-Th 7:00 a.m.-10:00 p.m.,
 F 7:00 a.m.-6:00 p.m., Sa 1:00 p.m.-
 5:00 p.m., Su 3:00 p.m.-9:00 p.m. (CST).
Audiences: General public by request
Services: ERIC microfiche via Interlibrary loan; ERIC
 online searches; Online search services;
 PC reproduction; MF duplication;
 Interlibrary loan

(709) MIDWESTERN STATE UNIVERSITY

Moffett Library
 3400 Taft
 Wichita Falls, TX 76308
 PHONE: 817/692-6611

Contact: Allison Breen, Reference Librarian
Collection: RIE (1966-); CIJE (1972-); Microfiche
 (1966-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier;
 Computer terminal
Access: Hours: M-Th 8:00 a.m.-10:30 p.m.,
 F 8:00 a.m.-5:00 p.m., Sa 9:00 a.m.-
 5:00 p.m., Su 2:00 p.m.-10:00 p.m. (CST).
 Additional telephone number:
 817/692-4171 (Reference Librarian).
Audiences: General public
Services: Online search services; PC reproduction;
 MF duplication

Directory of ERIC Information Service Providers

(710) SOUTHERN UTAH STATE COLLEGE (SUSC)

Library
300 West Center Street
Cedar City, UT 84720
PHONE: 801/586-7933 FAX: 801/586-7934

Director: Diana Graff, Director
Contact: Lorraine Warren, Cataloging Supervisor
Collection: RIE (1966-); CJE (1972-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal; CDROM
Access: Hours during school year: M-Th 7:30 a.m.-11:00 p.m., F 7:30 a.m.-5:00 p.m., Sa 12:00 N-5:00 p.m., Su 5:00 p.m.-10:00 p.m. (MST). Vacations and summer hours as posted at entrance.
Audiences: University/College faculty and students; General public
Services: Online search services; Library services; PC reproduction; Interlibrary loan

(711) UTAH STATE UNIVERSITY

Merrill Library
Documents, UMC 30
Logan, UT 84321
PHONE: 801/750-2673 FAX: 801/750-2677

Director: Max Peterson
Contact: John Elsweller, Head, Reference
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database DIALOG, BRS; ERICTOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Audiences: University/College faculty and students; Local residents
Services: ERIC microfiche via interlibrary loan; Bibliographic instruction; Online search services; Library services; PC reproduction; MF duplication; Interlibrary loan

(712) WEBER STATE COLLEGE

Stewart Library
Government Publications Department
3750 Harrison Boulevard
Ogden, UT 84408-2901
PHONE: 801/626-6546

Contact: Colleen Dial, Government Documents Assistant; Reference Desk
Collection: RIE (1980-); CJE (1969-1971; 1978-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 6:30 a.m.-10:00 p.m., F 7:30 a.m.-4:30 p.m., Sa 9:00 a.m.-5:00 p.m., Su 1:00 p.m.-6:00 p.m. (MST)
Audiences: University/College faculty and students; General public
Services: Online search services; Library services; PC reproduction

(713) BRIGHAM YOUNG UNIVERSITY

Harold B. Lee Library
Provo, UT 84602
PHONE: 801/378-3809 FAX: 801/378-6347
E-MAIL: BYULIB

Director: Sterling Albrecht
Contact: Afton Miner, Education Librarian; Roger Flick, Computer-Assisted Research
Collection: RIE (1965-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS, SDC; Clearinghouse publications
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Access: ERIC on CDROM hours: M-F 8:00 a.m.-10:00 p.m. Online search services hours: M-F 8:00 a.m.-9:00 p.m. (MST). Additional phone number: 801-378-6230 (Education Librarian).
Audiences: University/College faculty and students; Area residents
Services: Bibliographic instruction; Online search services; Library services; PC reproduction; MF duplication; Interlibrary loan; Search strategy consultation

(714) UNIVERSITY OF UTAH

Marriott Library
Salt Lake City, UT 84112
PHONE: 801/581-5563

Director: Roger Manson
Contact: Reference Department
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: BRS
Equipment: MF reader; MF reader/printer
Access: Hours: M-Th 8:00 a.m.-11:00 p.m., F 7:00 a.m.-5:00 p.m., Sa 9:00 a.m.-5:00 p.m., Su 1:00 p.m.-10:00 p.m. (MST).
Audiences: University/College faculty and students; General public
Services: PC reproduction; MF duplication

(715) UTAH RESOURCE LIBRARY STATE OFFICE OF EDUCATION

250 East 500 South
Salt Lake City, UT 84111
PHONE: 801/538-7802 FAX: 801/538-7521

Director: Randy Raphael
Contact: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS, SDC
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Services: Online search services; PC reproduction

VERMONT

Directory of ERIC Information Service Providers

(716) UNIVERSITY OF VERMONT

Bailey/Howe Library
Burlington, VT 05405
PHONE: 802/656-2022

E-MAIL: BITNET: NCRANE
@UVMVM

Director: Suzanne Massonneau, Acting Director
Contact: Nancy Crane, Head, Reference Department; Linda McDonald, Database Services Coordinator
Collection: RIE (1966-); CJE (1969-); Thesaurus (10th, 1984); Microfiche (1979-); CDROM: SilverPlatter; Online database: DIALOG, BRS; Clearinghouse publications; ERIC Micro Tutorial
Equipment: MF reader; MF reader/printer, Copier; Microcomputer; Computer terminal
Access: Additional telephone number: 802/656-1950 (Head of Reference Department).
Audiences: University/College faculty and students; State residents
Services: Online search services; Library services; PC reproduction

(717) CASTLETON STATE COLLEGE

Library
Castleton, VT 05735
PHONE: 802/468-5611

FAX: 802/468-2421

Director: Patrick Moore
Contact: Sandra Duling, Coordinator of Reference Services
Extension: 358

(717) CASTLETON STATE COLLEGE (cont.)

Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1978-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; CDROM
Audiences: General public
Services: Online search services; Library services; PC reproduction

(718) VERMONT DEPARTMENT OF EDUCATION

Vermont Educational Resource Center
120 State Street
Montpelier, VT 05602

PHONE: 802/828-3352

FAX: 802/828-3140

Contact: David D. Joslyn, Resource Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-)
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Audiences: State education; community
Services: Online search services; Library services; PC reproduction; MF duplication

Directory of ERIC Information Service Providers

(719) ALEXANDRIA CITY PUBLIC SCHOOLS

Nichols Professional Library
Educational Media Center
3801 West Braddock Road
Alexandria, VA 22302
PHONE: 703/824-6674 FAX: 703/998-8299

Director: Virginia Turner, Director of Libraries
Contact: Sarah C. Slough, Librarian
Collection: RIE (1974-); CJE (1974-); Thesaurus (11th, 1987); Microfiche (1971-); Online database: DIALOG; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Audiences: Local school district personnel; Area residents; General public by request
Services: ERIC microfiche via interlibrary loan; Information dissemination; Online search services; Library services; PC reproduction

(720) ARLINGTON PUBLIC SCHOOLS

Professional Library
1426 North Quincy Street
Arlington, VA 22201
PHONE: 703/358-6085

Director: Dale W. Brown, Supervisor of Libraries
Contact: Carol Brown
Collection: RIE (1966-); CJE (1973-); Thesaurus (11th, 1987); Microfiche (1966-1983); CDROM: SilverPlatter; Online database: DIALOG; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-F 8:00 a.m.-5:00 p.m. (EST). Negotiation preferred but not required for online search requests. Additional telephone number: 703/358-6084 (Supervisor of Libraries).
Audiences: Administrators/Directors/Principals; Local school district personnel; Public school teachers; Counselors/Social workers; Elementary school librarians; Secondary school librarians; Researchers; University/College students; Elementary school teachers; Secondary school teachers; Residents; Parents; General public by request
Services: ERIC microfiche via interlibrary loan; CJE article delivery; ERIC online searches; Online search services; Library services; Interlibrary loan; Search strategy consultation

(721) VIRGINIA POLYTECHNIC INSTITUTE AND STATE UNIVERSITY

Carol M. Newman Library
Blackburg, VA 24061
PHONE: 703/961-6181

Contact: Mary Hinkle
Collection: RIE (1967-); CJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); Online database: DIALOG; ERICTOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Audiences: University/College faculty and students; State education community; General public
Services: Online search services; Library services; PC reproduction; MF duplication

(722) UNIVERSITY OF VIRGINIA (UVA EDLIB)

Education Library
405 Emmet Street
Charlottesville, VA 22903
PHONE: 804/924-7040 FAX: 804/924-4337
E-MAIL: BITNET

Director: Betsy Anthony, Education Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS; ERICTOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-11:00 p.m., F 8:00 a.m.-9:00 p.m., Sa 9:00 a.m.-6:00 p.m., Su 1:00 p.m.-11:00 p.m. (EST). Instructional sessions provided. Additional telephone number: 804/924-0870 (Education Librarian).
Audiences: General public
Services: Online search services; Library services; PC reproduction

(723) FAIRFAX COUNTY PUBLIC SCHOOLS

Professional Library in Education
3500 Old Lee Highway
Fairfax, VA 22033
PHONE: 703/591-4514

Director: Betsy Chilton, Staff Librarian
Contact: Ruth Stanley
Collection: RIE (1967-); CJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-)
Equipment: MF reader; MF reader/printer; Copier
Audiences: Local public school personnel
Services: Library services

(724) GEORGE MASON UNIVERSITY

Fenwick Library
4400 University Drive
Fairfax, VA 22030
PHONE: 703/323-2392 FAX: 703/323-3582

Director: Charlene Hurt
Contact: Marjorie Posner, Reference Librarian; Laura Rein, Head of Reference
Collection: RIE (1975-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; CDROM terminal
Access: Hours: M-Th 7:30 a.m.-12:00 M, F 7:30 a.m.-6:00 p.m., Sa 9:00 a.m.-8:00 p.m., Su 11:00 a.m.-12:00 M (EST) Holiday and break hours vary.
Audiences: University/College faculty and students; Area residents
Services: Online search services; Library services; PC reproduction

VIRGINIA

Directory of ERIC Information Service Providers

(725) VIRGINIA POLYTECHNIC INSTITUTE AND STATE UNIVERSITY

Northern Virginia
Graduate Center Library
2990 Telestar Court
Falls Church, VA 22042
PHONE: 703/698-6011

Contact: Janet R. Carlton
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier
Access: Primary audience is graduate students.
Audiences: General public
Services: Online search services; PC reproduction

(726) LONGWOOD COLLEGE

Dabney Lancaster Library
High and Pine Streets
Farmville, VA 23901
PHONE: 804/392-9376

Director: Martha Le Strougeon
Contact: M.I. Stwodah; Reference Librarian
Collection: RIE (1977-); CIJE (1971-); Thesaurus (11th, 1987); Microfiche (1980-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 7:45 a.m.-11:00 p.m.; F 7:45 a.m.-5:00 p.m.; Sa 10:00 a.m.-5:00 p.m.; Su 2:00 p.m.-11:00 p.m. (EST).
Audiences: General public
Services: Online search services; PC reproduction

(727) U.S. ARMY TRANSPORTATION AND AVIATION LOGISTICS SCHOOLS

Information Center
Building 705, Room 36
Fort Eustis, VA 23634
PHONE: 804/878-4126

Director: Marion J. Knihnicki
Contact: Valerie D. Fashion, Reference Librarian
Collection: RIE (1978-); CIJE (1966-); Thesaurus (9th, 1982); Microfiche (1975-1984)
Equipment: MF reader; MF reader/printer; Copier
Access: Hours: M-F 8:00 a.m.-5:00 p.m., M-W extended hours until 7:00 p.m. (EST).
Audiences: Military personnel
Services: Library services; PC reproduction; Interlibrary loan

(728) HAMPTON CITY SCHOOLS

Library/Media Services
1819 Nickerson Boulevard
Hampton, VA 23663
PHONE: 804/850-5321 FAX: 804/850-5130

Director: Elizabeth B. Green, Director of Library/Media Records
Contact: Sherry Holt
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1976-); Online database DIALOG

(728) HAMPTON CITY SCHOOLS (cont.)

Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Audiences: School districts
Services: Online search services; Library services; PC reproduction

(729) HAMPTON UNIVERSITY

Collis P. Huntington
Memorial Library
Hampton, VA 23668
PHONE: 804/727-5379

Director: Mr. Earl Bean
Contact: Mr. Frank Edgecombe, Periodicals Librarian, Periodicals Department
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer
Access: Hours: M-Th 8:30 a.m.-10:45 p.m., F 8:30 a.m.-5:00 p.m., Sa 9:00 a.m.-5:00 p.m., Su 3:00 p.m.-10:00 p.m. (EST).
Audiences: University/College faculty and students
Services: Online search services; Library services; PC reproduction

(730) JAMES MADISON UNIVERSITY

Carrier Library
Harrisonburg, VA 22807
PHONE: 703/568-6267

Contact: Reference Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG, BRS
Equipment: MF reader; Copier; Computer terminal
Audiences: University/College faculty and students; General public
Services: Online search services; Library services; PC reproduction; MF duplication; Search services for university community only

(731) LIBERTY UNIVERSITY

Library
2700 Carroll Avenue
Lynchburg, VA 24501
PHONE: 804/582-2220

(732) LYNCHBURG COLLEGE

Knight-Capron Library
Lynchburg, VA 24501
PHONE: 804/522-8204 FAX: 804/522-8499

Director: Mary C. Scudder
Contact: Carol J. Pollock, Public Services
Collection: RIE (1966-); CIJE (1970-); Thesaurus (11th, 1987); Microfiche (1976-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier
Audiences: University/College faculty and students
Services: Online search services; Library services

Directory of ERIC Information Service Providers

(733) OLD DOMINION UNIVERSITY (ODU)

University Library
Norfolk, VA 23529-0256
PHONE: 804/440-4178 FAX: 804/683-5035

Director: Dr. Cynthia Duncan, University Librarian
Contact: Karen Vaughan, Coordinator, Automated Reference Center; Nancy McAuliffe, Education Librarian
Collection: RIE (1966-); CIJE (1970-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-10:00 p.m., F 8:00 a.m.-6:00 p.m., Sa 9:00 a.m.-5:00 p.m., Su 1:00 p.m.-10:00 p.m. (EST). Appointment recommended for CDROM access and online searching. Additional telephone number: 804/683-4174 (Coordinator, Automated Reference Center).
Audiences: General public
Services: Online search services; Library services; MF duplication

(734) VIRGINIA STATE UNIVERSITY

Johnston Memorial Library
Box JJ
Petersburg, VA 23803
PHONE: 804/524-5582

Contact: Mary W. Bailey, Head, Reference Services, Gloria Beck, Susan Lobaugh
Collection: RIE (1966-); CIJE (1970-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer
Access: Hours: M-F 8:00 a.m.-12:00 M, F 8:00 a.m.-5:00 p.m., Sa 9:00 a.m.-4:00 p.m., Su 3:00 p.m.-12:00 M (EST). Negotiations preferred for online search requests.
Audiences: University/College faculty and students, General public
Services: Bibliographic instruction; Research; Information dissemination; Online search services; Library services; PC reproduction, Analysis of search results; Document delivery; Interlibrary loan; Search strategy consultation; Educational documents index, Educational documents abstracts; Referrals

(735) RADFORD UNIVERSITY

McConnell Library
Radford, VA 24142
PHONE: 703/731-5471

Director: John Gaboury
Contact: Greta A. Williams
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer
Audiences: University/College faculty and students, General public
Services: PC reproduction; Search services for university community only, Interlibrary loan

(736) ERIC CLEARINGHOUSE ON HANDICAPPED AND GIFTED CHILDREN (ERIC/EC)

Council for Exceptional Children
1920 Association Drive
Reston, VA 22091-1589
PHONE: 703/620-3660 FAX: 703/264-9494
E-MAIL: MultiLink, SpecialNet (CEC.Reston)

Director: Dr. Donald E. Erickson
Contact: Jean Nazzaro, Director of Product Development and Dissemination; Crystal Kurtzberg, User Services
Collection: RIE (1966-); CIJE (1969-); Thesaurus (12th, 1990); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG, BRS; ERICTOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer
Audiences: General public
Services: Online search services; Library services; PC reproduction

(737) VIRGINIA COMMONWEALTH UNIVERSITY

James B. Cabell Library
P.O. Box 582
901 Park Avenue
Richmond, VA 23284
PHONE: 804/257-1101

Contact: Reference Department
Collection: Microfiche (1966-)
Equipment: MF reader; MF reader/printer; MF duplicator

(738) VIRGINIA DEPARTMENT OF EDUCATION

Professional Education Information Center
P.O. Box 6-Q
Monroe Building, 14th and Franklin
Richmond, VA 23216
PHONE: 804/225-3129 FAX: 804/225-2819

Contact: Jane C. Koontz, Coordinator
Collection: RIE (1968-); CIJE (1970-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: BRS
Equipment: MF reader; MF reader/printer; Computer terminal
Access: Hours: M-F 7:30 a.m.-5:15 p.m. (EST).
Audiences: Administrators/Directors/Principals; Teachers/Professors
Services: Online search services; Library services

(739) CBN UNIVERSITY

Library
1000 Centerville Turnpike
Virginia Beach, VA 23464
PHONE: 804/523-7460

Director: Lois J. Lehman, Dean
Contact: Dorothy Jacobs, Reference Librarian
Collection: RIE (1977-); CIJE (1977-); Thesaurus (11th, 1987); Microfiche (1977-); Online database: BRS; ERICTOOLS; Clearinghouse publications; ERIC Instruction Kit; ERIC Answer Van
Equipment: MF reader; MF reader/printer, Copier

Directory of ERIC Information Service Providers

(739) CBN UNIVERSITY (cont.)

Access: Hours when classes in session:
M-F 7:30 a.m.-12:00 M, Sa 8:00 a.m.-
12:00 M (EST). Additional telephone
number: 804/523-4187 (Reference
Librarian).

Audiences: University/College Administrators/Directors;
University/College faculty and students;
University/College alumni; University/
College community; University/College
Consortium members; General public with
restrictions

Services: Information dissemination; Library services;
Search services for university community
only

(740) COLLEGE OF WILLIAM AND MARY

Earl Gregg Swern Library
Williamsburg, VA 23185
PHONE: 804/253-4407 FAX: 804-220-9319

Contact: Don Welsh, Coordinator of Reference
Services

Contact: Reference Librarian

Collection: RIE (1967-); CIJE (1969-); Thesaurus (10th,
1984); Microfiche (1966-); Online database:
DIALOG

Equipment: MF reader; MF reader/printer; Copier;
Computer terminal

Access: Hours: M-F 8:00 a.m.-12:00 M,
Sa 8:00 a.m.-6:00 p.m., Su 1:00 p.m.-
12:00 M (EST).

Audiences: General public

Services: Online search services; Library services;
PC reproduction; MF duplication

Directory of ERIC Information Service Providers

(741) WESTERN WASHINGTON UNIVERSITY

Wilson Library
Bellingham, WA 98225
PHONE: 206/676-3295

Contact: Enid E. Hagg, Education Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Microcomputer; Computer terminal
Access: Hours: M-Th 7:45 a.m.-11:00 p.m., F 7:45 a.m.-5:00 p.m., Sa 9:00 a.m.-6:00 p.m., Su 12:00 N-11:00 p.m. (PST).
Audiences: University/College faculty and students; General public
Services: Online search services; Library services; PC reproduction

(742) EASTERN WASHINGTON UNIVERSITY

Library
Cheney, WA 99004
PHONE: 509/359-2263

Director: Charles Baumann
Contact: Reference Department
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: OCLC, Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Access: Hours: M-Th 7:30 a.m.-11:00 p.m., F 7:30 a.m.-5:00 p.m., S 10:00 a.m.-6:00 p.m., Su 2:00 p.m.-10:00 p.m. (PST).
Audiences: University/College faculty and students; State school district personnel; Elementary school students; Secondary school students; General public
Services: Online search services; Library services; PC reproduction; Interlibrary loan

(743) CENTRAL WASHINGTON UNIVERSITY

Library
Documents Department
Ellensburg, WA 98926
PHONE: 509/963-1541 FAX: 509/925-6183

Director: Thomas Y. Yeh, Head, Documents Department Librarian
Contact: Jerry Hogan, Assistant Documents Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1960-); Online database DIALOG; Clearinghouse publications
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer, Computer terminal
Access: Hours: M-Th 8:00 a.m.-10:00 p.m., F 8:00 a.m.-5:00 p.m., Sa 9:00 a.m.-5:00 p.m., Su 1:00 p.m.-10:00 p.m. (PST). Walk-ins welcome. Additional telephone number: 509/963-1542 (Documents Department Librarian).
Audiences: University/College faculty and students, General public
Services: Online search services; MF duplication

(744) RESEARCH CENTER NORTHWEST ESD 169

205 Stewart Road
Mount Vernon, WA 98273
PHONE: 206/424-9573 FAX: 206/424-9180

Director: Dr. Joan Newman
Contact: Sally Pugh, Secretary
Collection: RIE (1984-); CJE (1984-); Thesaurus (11th, 1987); Microfiche (1984-)
Equipment: MF reader/printer; MF duplicator; Copier; FAX Machine
Access: Hours: M-F 8:00 a.m.-5:00 p.m. (PST). Walk-ins welcome. Call in advance for reserved time on CDROM system. Provide searches within service area at no cost.
Audiences: Administrators/Directors/Principals; Counselors/Social workers; Local education agencies; State education agencies; Local Board of Education; School districts; Public school teachers; Librarians; Local school district personnel; State school district personnel; Elementary school librarians, Secondary school librarians
Services: CJE article delivery; ERIC online searches; ERIC training; Online search services; MF duplication; Analysis of search results; Search services for school personnel only; Search strategy consultation; Educational documents abstracts; Referrals

(745) STATE SUPERINTENDENT OF PUBLIC INSTRUCTION

Educational Materials Center
Old Capitol Building, 11
Olympia, WA 98504
PHONE: 206/753-6731

Contact: Bobbie J. Patterson
Collection: Microfiche (1966-)
Equipment: MF reader; MF reader/printer
Access: Microfiche duplication for agency staff only. Interlibrary loans through the Washington State Library.
Audiences: General public
Services: PC reproduction; MF duplication; Interlibrary loan

(746) EDUCATIONAL SERVICE DISTRICT NO. 123 (ESD #123)

124 South Fourth Street
Pasco, WA 99301
PHONE: 509/547-8441 E-MAIL: AppleLink

Director: Sue Chadwick
Contact: Judy Schenk, ERIC Clerk
Collection: RIE (1984-); Thesaurus (9th, 1982); Microfiche (1970-); CDROM: SilverPlatter
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; CDROM computer terminal
Access: Hours: M-F 8:00 a.m.-5:00 p.m. (PST). Appointment required to use CDROM.
Audiences: Administrators/Directors/Principals; Education agencies; Area faculty and students; School districts; Librarians; Researchers; Teachers/Professors
Services: ERIC training; PC reproduction; MF duplication

Directory of ERIC Information Service Providers

(747) WASHINGTON STATE UNIVERSITY

Education Library
130 Cleveland Hall
Pullman, WA 99164
PHONE: 509/335-1591

Director: Barbara Kemp, Head
Contact: Mary Gilles, Acting Head, Public Services;
Sue Kopp, Subject Specialist
Collection: RIE (1967-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1968-, select); CDROM:
DIALOG OnDisc; Online database: DIALOG,
BRS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier;
Computer terminal
Access: Hours: M-F 8:00 a.m.-11:00 p.m.,
Sa 9:00 a.m.-5:00 p.m., Su 1:00 p.m.-
11:00 p.m. (PST). Holiday hours vary
Audiences: General public
Services: Online search services; Library services,
PC reproduction; MF duplication

(748) SEATTLE PACIFIC UNIVERSITY (SPU)

Water Memorial Library
3307 Third Avenue West
Seattle, WA 98119
PHONE: 206/281-2228

Director: Gary Fick
Contact: Daniel Liestmar, Bibliographic Specialist
for the Social Sciences
Collection: RIE (1968-); CJE (1969-); Thesaurus (10th,
1984); Microfiche (1970-); CDROM: DIALOG
OnDisc; Online database: DIALOG;
ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier
Audiences: University/College faculty and students,
University/College alumni
Services: Library services; PC reproduction,
MF duplication; Search services for
university community only

(749) SEATTLE PUBLIC LIBRARY

Education/Psychology/Sociology Department
1000 4th Avenue
Seattle, WA 98104
PHONE 206/386-4620 FAX: 206/386-4639

Contact: Lynn Daniel, Reference Librarian;
Mardell Moore, Reference Librarian
Collection: RIE (1975-); CJE (1982-); Thesaurus (11th,
1987); Online database: DIALOG
Equipment: MF reader, MF reader/printer;
MF duplicator; Copier; Computer terminal
Audiences: General public
Services: Online search services

(750) SEATTLE UNIVERSITY

Lemieux Library
Broadway and Madison
Seattle, WA 98122
PHONE 206/296-6230 E-MAIL: ONTYME
(Code-SUNS)

Director: Lawrence Thomas, University Librarian
Contact: Robert Novak, Information Services
Librarian
Collection: RIE (1966-), CJE (1969-); Thesaurus (11th,
1987); Microfiche (1977-); CDROM: DIALOG
OnDisc, Online database: DIALOG,
ERICTOOLS

(750) SEATTLE UNIVERSITY (cont.)

Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal
Access: Additional telephone number:
206/296-6228 (24-hour recording).
Audiences: University/College faculty and students
Services: Online search services; Library services;
PC reproduction; Interlibrary loan

(751) UNIVERSITY OF WASHINGTON (UWHSLIC)

Health Sciences Library and Information Center
University of Washington
Seattle, WA 98195
PHONE: 206/543-3395 FAX: 206/543-8066
E-MAIL: CLASS ONTYME UWHS/GEN

Director: Sherrilynn S. Fuller, Ph.D.
Contact: Reference Desk; Online Resources Librarian
Collection: Thesaurus (11th, 1987); Online database:
DIALOG, BRS, Pergamon/Orbit
Equipment: MF reader; Copier; Microcomputer;
Computer terminal
Access: In person or mail for non-University user;
telephone, in person, or mail for university
users. Additional telephone number:
206/543-3394 (Reference desk).
Audiences: General public
Services: Online search services; Library services

(752) UNIVERSITY OF WASHINGTON

Suzzallo Library
Seattle, WA 98195
PHONE: 206/543-0242

Contact: Tim Jones, Online Reference; Loretta
Lopez, Education/Reference
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM: DIALOG
OnDisc; Online database: DIALOG;
ERICTOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer;
MF duplicator; Copier; Microcomputer;
Computer terminal
Audiences: University/College faculty and students;
General public
Services: Online search services; Library services;
PC reproduction; MF duplication

(753) GONZAGA UNIVERSITY

Crosby Library
East 502 Boone
Spokane, WA 99258
PHONE: 509/328-4220 FAX: 509/484-2804
E-MAIL: Tymnet (GONZA)

Director: Robert L. Burr
Contact: Paula Grenell, Head, Public Services;
Sharon Pendergast, Reference Assistant
Collection: RIE (1968-); CJE (1969-); Thesaurus (11th,
1997); Microfiche (1979-); CDROM:
SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier,
Microcomputer; Computer terminal
Access: Additional telephone number:
509/328-3127 (Head, Public Services).
Audiences: University/College faculty and students
Services: Online search services; PC reproduction,
MF duplication

Directory of ERIC Information Service Providers

(754) BLUEFIELD STATE COLLEGE

Hardway Library
Rock Street
Bluefield, WV 24701
PHONE: 304/327-4055 FAX: 304/325-7747

Director: Thomas M. Brown
Contact: Joanna Thompson
Collection: RIE (1966-); CJJE (1972; 1975-1976; 1979-); Thesaurus (10th, 1984); Microfiche (1966-); CDROM: C, C; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier
Audiences: University/College faculty and students; Public school teachers; Library community; General public with restrictions
Services: Library services; PC reproduction

(755) ERIC CLEARINGHOUSE ON RURAL EDUCATION AND SMALL SCHOOLS (ERIC/RC)

Appalachia Educational Laboratory
1031 Quarrier Street
P.O. Box 1348
Charleston, WV 25325-1348
PHONE: 304/347-0400 FAX: 304/347-0487
E-MAIL: MultiLink

Director: C. Todd Strohmenger
Contact: Craig B. Howley, Associate Director; Berma Lanham, User Services Coordinator
Collection: RIE (1966-); CJJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); CDROM: DIALOG OnDisc; SilverPlatter, OCLC; Online database: DIALOG; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer
Audiences: Administrators/Directors/Principals; University/College faculty and students; Counselors/social workers; Education agencies; School districts; Practitioners; Librarians; Media; Residents; Parents; Researchers; Teachers/Professors; Vocational education community; General public by request
Services: ERIC online searches; ERIC training; Meetings, conferences; Outreach education services; Training, seminars, workshops; Online search training; Technical assistance; Information dissemination; Online search services; Library services; 800 accessibility; Publication production/dissemination; Analysis of search results; Search strategy consultation; Educational documents index; Educational documents abstracts; Referrals

(756) APPALACHIA EDUCATIONAL LABORATORY, INC. (AEL)

P.O. Box 1348
1031 Quarrier Street
Charleston, WV 25325
PHONE: 304/347-0428 FAX: 304/347-0487
E-MAIL: AELLAB

Director: Terry L. Eidell, AEL Executive Director
Contact: Marilyn Slack
Collection: RIE (1963; 1967; 1969-); CJJE (1973-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS; ERICTOOLS; Clearinghouse publications

(756) APPALACHIA EDUCATIONAL LABORATORY, INC. (AEL) (cont.)

Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Access: Additional phone number: 304/347-0422 (Marilyn Slack).
Audiences: General public
Services: PC reproduction; MF duplication

(757) GLENVILLE STATE COLLEGE

Robert F. Kidd Library
200 High Street
Glenville, WV 26351
PHONE: 304/462-7361

Director: Richard Tubesing
Contact: Richard Russell, Public Services Librarian
Extension: 311 314
Collection: RIE (1966-); CJJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-)
Equipment: MF reader; MF reader/printer
Audiences: University/College faculty and students; State education community; Area residents
Services: PC reproduction; MF duplication

(758) MARSHALL UNIVERSITY

Library
Huntington, WV 25755-50
PHONE: 304/696-2320

Director: Josephine Fick, Director of Libraries
Contact: Head of Public Services
Collection: RIE (1966-); CJJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier
Audiences: University/College faculty and students; Authorized library users; Friends of the library; Education agencies; General public for a fee
Services: PC reproduction

(759) WEST VIRGINIA COLLEGE OF GRADUATE STUDIES

Drain-Jordan Library
Institute, WV 25112
PHONE: 304/766-2000

Director: Bill Utz
Collection: RIE (1966-), CJJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 8:00 a.m.-10:00 p.m., F 8:00 a.m.-7:00 p.m., Sa 11:00 a.m.-3:00 p.m., Su 1:00 p.m.-5:00 p.m. (EST).
Audiences: University/College faculty and students; General public
Services: Online search services; Library services; PC reproduction

WEST VIRGINIA

Directory of ERIC Information Service Providers

(760) WEST VIRGINIA INSTITUTE OF TECHNOLOGY (WVIT)

Vining Library
Fayette Pike
Montgomery, WV 25035
PHONE: 304/442-3321

Director: Victor C. Young
Contact: Rita Young, Head, Technical Services;
Arbutus Glenn; Linda Allen
Collection: RIE (1966-); Thesaurus (10th, 1984);
Microfiche (1966-1995); CDROM:
SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier;
Computer terminal
Access: Additional phone number: 304/442-3241
(Head Technical Services).
Audiences: General public; University/College faculty
and students
Services: Online search services; Library services;
PC reproduction

(761) WEST VIRGINIA UNIVERSITY

Evansdale Library
P.O. Box 6105
Morgantown, WV 26506
PHONE: 304/293-5039

Director: Harold B. Shill, Head Librarian
Contact: Natalie Rutledge, Reference Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (10th,
1984); Microfiche (1966-); CDROM:
SilverPlatter; Online database: DIALOG,
BRS, BRS After Dark
Equipment: MF reader; MF reader/printer; Copier;
Computer terminal

(761) WEST VIRGINIA UNIVERSITY (cont.)

Access: Hours: M-Th 8:00 a.m.-12:00 M,
F 8:00 a.m.-10:00 p.m., Sa 9:00 a.m.-
6:00 p.m., Su 1:00 p.m.-11:00 p.m. (EST).
Additional telephone number:
304/293-4695 (Head Librarian).
Audiences: University/College faculty and students;
University/College community;
University/College consortium members;
General public; State residents
Services: On-line search services; Library services;
PC reproduction

(762) SALEM-TEIKYO UNIVERSITY

Benedum Library
Salem, WV 26426
PHONE: 304/782-5238

Contact: Myron J. Smith, Jr.
Collection: RIE (1975-); CJE (1975-); Thesaurus (10th,
1984); Microfiche (1977-)
Equipment: MF reader; MF reader/printer; Copier
Audiences: General public
Services: Library services; MF duplication

Directory of ERIC Information Service Providers

(763) UNIVERSITY OF WISCONSIN - EAU CLAIRE

William D. McIntyre Library--Instructional Media Center
Park and Garfield Avenues
Eau Claire, WI 54701
PHONE: 715/836-5820

Contact: Cleo J. Powers, IMC Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG; Clearinghouse publications
Equipment: MF reader; MF reader/printer
Access: Hours: M-Th 7:30 a.m.-10:00 p.m., F 7:30 a.m.-4:30 p.m., Sa 9:00 a.m.-5:00 p.m., Su 1:00 p.m.-10:00 p.m. (CST).
Audiences: University/College faculty and students; State residents
Services: Online search services; PC reproduction

(764) UNIVERSITY OF WISCONSIN - GREEN BAY (UWGB)

Library
Reference Department
2420 Nicolet Drive
Green Bay, WI 54302
PHONE: 414/465-2303

E-MAIL: WILS, OCLC
Interloan, Nicolet
Federated Lig.

Director: Kurt Rothe, Executive Director, Learning Resources
Contact: Andrew R. Zinki, Head of Reference Services; Joan Spaitte, Reference Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (scattered); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Walk-ins may use print versions of ERIC collection. Request database searches at reference desk.
Audiences: University/College faculty and students, Area residents; Local school district personnel; Public school teachers; Teachers/Professors; General public
Services: Slide show on ERIC; Bibliographic instruction; Online search services; Library services; PC reproduction; Interlibrary loan

(756) GATEWAY TECHNICAL COLLEGE

Learning Resource Center
3520 30th Avenue
Kenosha, WI 53141
PHONE: 414/656-6924

E-MAIL: MACC

Director: Gerald Perona
Collection: Thesaurus (11th, 1987); Online database DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 7:30 a.m.-8:30 p.m., F 7:30 a.m.-4:00 p.m. (CST). Sa-Su closed.
Audiences: Teachers/Professors; Students; Area residents;
Services: Online search services; Library services, PC reproduction

(766) UNIVERSITY OF WISCONSIN - PARKSIDE

Library/Learning Center
Box 2000
Wood Road
Kenosha, WI 53141
PHONE: 414/553-2360

FAX: 414/553-2630

Director: Linda Piele, Acting Director
Contact: Mary Ellen Cianciola, Coordinator of Reference
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); CDROM: SilverPlatter; Online database: DIALOG, BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Access: Hours: M-Th 7:45 a.m.-11:30 p.m., F 7:45 a.m.-4:30 p.m., Sa 8:30 a.m.-6:30 p.m., Su 12:00 N-10:30 p.m. (CST).
Additional telephone number:
414/553-2730 (Coordinator of Reference).
Audiences: University/College faculty and students; State residents
Services: Online search services; Library services; PC reproduction; MF duplication

(767) UNIVERSITY OF WISCONSIN - LA CROSSE

Murphy Library
1631 Pine Street
La Crosse, WI 54601
PHONE: 608/785-8513

Contact: Sandra Sechresy
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1970-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer
Services: PC reproduction

(768) MADISON METROPOLITAN SCHOOL DISTRICT

Education Reference Library
545 West Dayton Street
Madison, WI 57303
PHONE: 608/266-6188

Director: Joanne Lenburg
Collection: Thesaurus (11th, 1987); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Hours: M-F 8:00 a.m.-4:00 p.m. (CST). Sa-Su closed.
Audiences: General public; Local school district personnel
Services: Online search services; Library services; PC reproduction

(769) UNIVERSITY OF WISCONSIN - MADISON INSTRUCTIONAL MATERIALS CENTER

Teacher Education Building
225 North Mills
Madison, WI 53706
PHONE: 606/263-4751

Director: Jo Ann Carr
Contact: Nancy Broughton, Reference Librarian
Collection: RIE (1967-); CJE (1969-); Thesaurus (10th, 1984); Microfiche (1967-); CDROM: SilverPlatter; Online database: DIALOG, BRS; ERICTOOLS

Directory of ERIC Information Service Providers

**(769) UNIVERSITY OF WISCONSIN - MADISON
INSTRUCTIONAL MATERIALS CENTER (cont.)**

Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal

Access: Hours: M-Th 9:00 a.m.-8:00 p.m., F-Su 1:00 p.m.-5:00 p.m. (CST). Appointments required for mediated searching. CDROM available on a walk-in basis. Additional telephone number: 608/263-4755 (Director).

Audiences: University/College faculty and students; State education community; State residents; Public school teachers; Library community

Services: Online search services; Library services; PC reproduction; Interlibrary loan

(770) UNIVERSITY OF WISCONSIN - MADISON

Memorial Library
728 State Street
Madison, WI 53706
PHONE: 608/262-3647

E-MAIL: jthomps@vms.
macc.wisc.edu

Director: Jean Thompson, Assistant Director for Reference and Information Services

Contact: Jeanine Thubauville, Coordinator, Online Search Service; Nancy McClements

Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Online database: DIALOG, BRS

Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal

Access: Hours: M-Th 8:00 a.m.-11:45 p.m., F 8:00 a.m.-9:45 p.m., Sa 10:00 a.m.-9:45 p.m., Su 10:00 a.m.-11:45 p.m. (CST). Identification required to enter the building. Appointments required for online search requests. Additional telephone number: 608/262-8271 (Assistant Director).

Audiences: University/College faculty and students; Area residents

Services: Bibliographic instruction; Online search services; Library services; Interlibrary loan, Search strategy consultation

**(771) WISCONSIN DEPARTMENT OF PUBLIC
INSTRUCTION**

DPI Microcomputer Center/Library
P.O. Box 7841
125 South Webster Street
Madison, WI 53707
PHONE: 608/266-2529

Director: Carolyn Folke

Contact: Phil Sager, Librarian; Susan Blumehel, Library Assistant

Collection: Thesaurus (10th, 1984); Microfiche (1966-), CDROM: DIALOG OnDisc; Online database: DIALOG, BRS; ERICTOOLS; Clearinghouse publications; Clearinghouse newsletters

Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal; CDROM

Access: Call for hours.

Audiences: Local school district personnel; State education agencies

Services: Online search services; Library services, MF duplication; Interlibrary loan

(772) UNIVERSITY OF WISCONSIN - STOUT

Pierce Library
3rd Street at 10th Avenue
Menomonie, WI 54751
PHONE: 715/232-1353 E-MAIL: GZS

Director: John J. Jax

Contact: Brooke Anson, Reference Librarian

Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: BRS, DIALOG

Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal

Access: Hours: M-F 7:45 a.m.-11:00 p.m., Sa 9:00 a.m.-5:00 p.m., Su 7:00 a.m.-11:00 p.m. (CST).

Audiences: General public; University/College faculty and students

Services: Online search services; Library services; PC reproduction; MF duplication

(773) MILWAUKEE GOLDA MEIR LIBRARY

Curriculum Collection
P.O. Box 604
University of Wisconsin-Milwaukee
Milwaukee, WI 53201
PHONE: 414/229-4074 FAX: 414/229-4380

Contact: Mrs. Mary Jo Aman, Education Librarian

Collection: RIE (1967-); CIJE (1969-); Thesaurus (11th, 1987); CDROM; ERICTOOLS

Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Computer terminal

Access: By appointment.

Audiences: University/College faculty and students; Local school district personnel; State school district personnel; Public school teachers

Services: ERIC online searches; Training, seminars, workshops; Bibliographic instruction; Online search services; PC reproduction; MF duplication

(774) ALVERNO COLLEGE

Library Media Center
3401 South 39th Street
Milwaukee, WI 53215
PHONE: 414/382-6060 FAX: 414/382-6354

Director: Jean DeLauche

Contact: Mary Georgia Matlock, Librarian

Collection: RIE (1977-); CIJE (1974-); Thesaurus (11th, 1987); Microfiche (1975-); Online database: DIALOG; ERIC Answer Van

Equipment: MF reader/printer; Copier; Microcomputer

Access: Open to the public during library operation hours (vary during the semester). Additional telephone number: 414/382-6054 (Director).

Audiences: General public

Services: Online search services; Library services; PC reproduction; MF duplication

Directory of ERIC Information Service Providers

(775) CARDINAL STRITCH COLLEGE

Library
6801 North Yates Road
Milwaukee, WI 53217
PHONE: 414/962-1344 FAX: 414/351-7516

Director: Meredith Gillette
Collection: RIE (1975-); CIJE (1980-); Thesaurus (11th, 1987); Microfiche (1980-1984 select, 1984-); CDROM: DIALOG OnDisc; Online database: DIAL.OG
Equipment: MF reader/printer; Copier; CDROM
Access: Hours: Open access T-Th 8:00 a.m.-10:00 p.m., F 8:00 a.m.-5:00 p.m., Sa 9:00 a.m.-4:30 p.m., Su 1:00 p.m.-5:00 p.m. (CST). Additional telephone number: 414/351-7501 x417 (Director)
Audiences: University/College faculty and students; University/College alumni; University/College community; Authorized library users; General public by request
Services: ERIC microfiche via interlibrary loan; CIJE article delivery; ERIC online searches; ERIC training; Training, seminars, workshops; Online search training; Bibliographic instruction; Curriculum; Research; Information dissemination; Online search services; Audiovisual; Document delivery; Interlibrary loan; Search strategy consultation; Educational documents index

(776) UNIVERSITY OF WISCONSIN

Data Base Services
Milwaukee Golda Meir Library
P.O. Box 604
Milwaukee, WI 53201
PHONE: 414/229-5045 FAX: 414/229-4380

Contact: Mrs. Mary Jo Aman, Education Librarian
Collection: RIE (1967-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-)
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Computer terminal
Access: The Data Base Services Department of the Golda Meir Library is open to the public and is fee-based. Faculty and students of the University should contact the Curriculum Collection Department (see separate entry) for free CDROM searches. Additional telephone number: 414/229-4074 (Education Librarian).
Audiences: University/College faculty and students; Local school district personnel; State school district personnel; Public school teachers; General public for a fee
Services: ERIC online searches; Training, seminars, workshops; Bibliographic instruction; Online search services; PC reproduction; MF duplication

(777) UNIVERSITY OF WISCONSIN - OSHKOSH (UW-OSKOSH)

Polk Library
Library and Learning Resources
800 Algoma Boulevard
Oshkosh, WI 54901
PHONE: 414/424-3347

Director: Dr. Norma Jones, Acting Executive Director
Contact: Gerald J. Krueger, Documents Librarian

(777) UNIVERSITY OF WISCONSIN - OSHKOSH (UW-OSKOSH) (cont.)

Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer
Access: Hours: M-Th 7:45 a.m.-10:00 p.m., F 7:45 a.m.-4:30 p.m., Sa 1:30 p.m.-5:00 p.m., Su 1:30 p.m.-10:00 p.m. (CST). Additional telephone number: 414/424-1000 (Documents Librarian).
Audiences: University/College faculty and students; Secondary school teachers
Services: Online search services; Library services; Search strategy consultation

(778) WAUKESHA COUNTY TECHNICAL COLLEGE

Library
800 Main Street
Pewaukee, WI 53072
PHONE: 414/691-5316

Director: Ruth Ahl, Library Director
Contact: Joyce Laabs, Head of Circulation/Reference
Collection: RIE (1975-); CIJE (1971-); Thesaurus (11th, 1987); Microfiche (1972-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer
Access: Hours: M-Th 7:30 a.m.-9:20 p.m., F 7:30 a.m.-4:20 p.m., Sa 9:00 a.m.-1:00 p.m. (CST).
Audiences: Teachers/Professors; Students; Local school district personnel
Services: Bibliographic instruction; Online search services; PC reproduction; Interlibrary loan

(779) UNIVERSITY OF WISCONSIN - PLATTEVILLE

Karrman Library
1 University Plaza
Platteville, WI 53818
PHONE: 608/342-1667 FAX: 608/342-1649

Director: Jerry Daniels
Contact: Cheryl Becker, Reference Coordinator; Madelaine Schmitt, Database Coordinator
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal; CDROM workstation
Audiences: University/College faculty and students
Services: Online search services; Library services; PC reproduction

(780) UNIVERSITY OF WISCONSIN - RIVER FALLS

Chalmer Davee Library
120 East Cascade Avenue
River Falls, WI 54022
PHONE: 715/425-3800 FAX: 715/425-3590

Director: Christina Baum
Contact: Jan Bogstad, Automation Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS

**(780) UNIVERSITY OF WISCONSIN - RIVER FALLS
(cont.)**

Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal
Audiences: University/College faculty and students;
State residents
Services: Online search services; Interlibrary loan

(781) UNIVERSITY OF WISCONSIN

University Library
900 Reserve Street
Stevens Point, WI 54481
PHONE: 715/346-2836

Contact: Fred Buchler, Reference Librarian; Lynette
Schuler, Assistant Reference Librarian
Collection: RIE (1966-); CJJE (1969-); Microfiche
(1984-); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer;
MF duplicator; Copier; Computer terminal
Access: Hours: M-F 7:45 a.m.-11:00 p.m.,
Sa 9:00 a.m.-5:00 p.m., Su 12:00 N-
11:00 p.m. (CST).
Audiences: University/College faculty and students;
General public
Services: Online search services; Library services;
Interlibrary loan

(782) UNIVERSITY OF WISCONSIN - SUPERIOR

Jim Dan Hill Library
Superior, WI 54880
PHONE: 715/394-8130

Director: Bob Carmack
Contact: Laura Kremer, Public Services Supervisor
Collection: RIE (1966-); CJJE (1969-); Thesaurus (11th,
1987); Microfiche (1970-); CDROM: OCLC;
Online database: BRS

(782) UNIVERSITY OF WISCONSIN - SUPERIOR (cont.)

Equipment: MF reader; MF reader/printer
Audiences: University/College faculty; General public
Services: PC reproduction

(783) UNIVERSITY OF WISCONSIN - WHITEWATER

Harold Andersen Library
Whitewater, WI 53190
PHONE: 414/472-5523 FAX: 414/672-1518

Director: Dr. Hsi-Ping Shao, Dean, Library
Contact: Norman Martin, Head of Information and
Instruction
Collection: RIE (1966-); CJJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM:
SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal
Access: Call 414/472-1017 for library hours.
Audiences: University/College faculty and students;
University/College community
Services: ERIC microfiche via interlibrary loan; ERIC
online searches; ERIC training; Outreach
education services; Speaker bureaus,
expert banks; Bibliographic instruction;
Online search services; Audiovisual;
PC reproduction; Interlibrary loan

Directory of ERIC Information Service Providers

(784) UNIVERSITY OF WYOMING

Coe Library
University Station, Box 3334
13th and Vinson
Laramie, WY 82071
PHONE: 307/766-2070 FAX: 307-766-3062
E-MAIL: GEAC

Director: Keith Cottam, Director of Libraries
Contact: Mike Nelson, Database Searching;
Carol Collier, Microfiche Collection
Collection: RIE (1967-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM: DIALOG
OnDisc; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer
Access: Hours for ERIC on CDROM:
M-Th 8:00 a.m.-10:00 p.m., F 8:00 a.m.-
5:00 p.m., Sa 9:30 a.m.-4:30 p.m.,
Su 1:00 p.m.-9:00 p.m. (MST). Walk-ins
accommodated if workstation is not in use.
Appointments and negotiation preferred for
online searches. Additional telephone
number: 307/766-3224 (Director).
Audiences: University/College faculty and students;
State residents; General public
Services: Online search services; Library services;
PC reproduction

U.S. TERRITORIES

Directory of ERIC Information Service Providers

GUAM

(785) UNIVERSITY OF GUAM

Robert F. Kennedy Memorial Library
UOG Station
Mangilao, Guam 96923
PHONE: 671/734-2482 FAX: 671/734-6882

Director: Chih Wang, Dean, Learning Resources
Contact: William L. Wuerch, Reference Librarian
Collection: RIE (1968-); CJJE (1970-); Thesaurus (11th, 1987); Microfiche (1968-); Online database: DIALOG; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Audiences: University/College faculty and students; State residents; State education community
Services: Online search services; Library services; PC reproduction; MF duplication

(789) UNIVERSITY OF PHOENIX - PUERTO RICAN
REFERENCE CENTER

Cervantes Library
Calle San Antonio
65 Infantry Plaza, P.O. Box CJ
Rio Piedras, Puerto Rico 00931
PHONE 809/751-0620

Director: Maria Mercedes Ramos-Figueroa
Collection: RIE (1974-1984); CJJE (1981-1985); Thesaurus (10th, 1984); Microfiche (1970-1978; 1980-1984); Online database: DIALOG; ERIC TOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Audience: University/College faculty and students; Area residents
Services: Online search services; Library services

PUERTO RICO

(786) UNIVERSIDAD DEL TURABO (UT)

Apartado 3030
University Station
Gurabo, Puerto Rico 00658
PHONE: 809/743-7979

Director: Blanca Borges
Contact: Ruy Monroe, Reference Librarian
Collection: RIE (1979-); CJJE (1979-); Thesaurus (11th, 1987); Microfiche (1979-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Microcomputer; Microfilm readers
Audiences: General public

(787) CATHOLIC UNIVERSITY OF PUERTO RICO

Encarnacion Valdes Library
Ponce, Puerto Rico 00731
PHONE: 809/841-2000 FAX: 809/840-4295

Director: Antonio Matos
Contact: Mildred Lopez, Reference Librarian
Extension: 300 or 301
Collection: RIE (1989-); CJJE (1972-1979); Thesaurus (11th, 1987); Microfiche (1984-1989)
Equipment: MF reader; MF reader/printer
Audiences: University/College faculty and students; Area residents
Services: Online search services; Library services

(788) INTER AMERICAN UNIVERSITY OF PUERTO RICO-METROPOLITAN CAMPUS

San Juan Unit, Library
Carr. #1 del Rio Piedras a Cagreas Esq. Francisco Sein
Rio Piedras, Puerto Rico 00928
PHONE: 800/753-1091

Contact: Lesbia Arzon
Collection: Microfiche (1966-)
Equipment: MF reader; MF reader/printer
Services: MF duplication

(790) UNIVERSITY OF PUERTO RICO, LIBRARY SYSTEM

Jose M. Lazaro Library
Reference Collection
P.O. Box 23302
U.P.R. Station
Rio Piedras, Puerto Rico 00931-3302
PHONE: 809/764-0000 FAX: 809/767-0720

Director: Haydee Munoz Sola
Contact: Sonia Ibarra, Head Librarian, Reference Collection; Angeles Melendez, Reference Librarian
Extension: 3327
Collection: RIE (1966-); CJJE (1979-); Thesaurus (11th, 1987); Microfiche (1966-); Clearinghouse publications
Equipment: MF reader; MF reader/printer; Computer terminal
Access: Hours: M-Th 7:00 a.m.-12:00 M, F 7:00 a.m.-6:00 p.m., Sa 7:30 a.m.-10:00 p.m., Su 10:00 a.m.-10:00 p.m. Holiday hours: 8:00 a.m.-10:00 p.m.
Audiences: University/College faculty and students; Researchers; General public
Services: ERIC microfiche via interlibrary loan; ERIC online searches; Online search training; Bibliographic instruction; Information dissemination; Online search services; PC reproduction; Interlibrary loan; Search strategy consultation; Referrals

(791) UNIVERSITY OF THE SACRED HEART

Madre Marie Teresa
Guevara Library
P.O. Box 12383 Loiza Station
Santurce, Puerto Rico 00914
PHONE: 809/728-1515 FAX: 809/728-2711

Director: Maria A. Morales de Garin
Contact: Sonia Diaz, Associate Director; Regina Oquendo Rivera, Serials; Irma Anibarro
Extension: 353 or 367
Collection: RIE (1977-); microfiche 1966-); CJJE (1980-); Thesaurus (11th, 1987); Microfiche (1977-); CDROM: SilverPlatter; Online database: DIALOG; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier; Microcomputer

Directory of ERIC Information Service Providers

(791) UNIVERSITY OF THE SACRED HEART (cont.)

Access: Telenet, Tymnet hours: M-Th 7:00 a.m.-10:30 p.m., F 7:00 a.m.-5:00 p.m., Sa 8:00 a.m.-4:30 p.m. Online searches by appointment.

Audiences: University/College faculty and students; General public

Services: Meetings, conferences; Outreach education services; Bibliographic instruction; Online search services; Library services; Publication production/dissemination; PC reproduction; Interlibrary loan

VIRGIN ISLANDS

(792) UNIVERSITY OF THE VIRGIN ISLANDS

St. Croix Campus Library
 University of the Virgin Islands
 RR2-10000, Kingshill
 St. Croix, Virgin Islands 00850
 PHONE: 809/778-1620 FAX: 809/778-9168

Contact: Jennifer Jackson
Extension: 133, 134, or 136
Collection: RIE (1966-); CJE (1973-); Thesaurus (11th, 1987), Microfiche (1973-); Clearinghouse publications
Equipment: MF reader; MF reader/printer
Access: Hours: M-F 8:30 a.m.-10:00 p.m.
Audiences: University/College faculty and students, State residents
Services: Library services

(793) COLLEGE OF THE VIRGIN ISLANDS

Ralph M. Palewonsky Library
 Charlotte Amalie
 St. Thomas, Virgin Islands 00802
 PHONE: 809/774-9200

Contact: Keith Bingham, Public Services Librarian
Extension: 1483
Collection: RIE (1966-); CJE (1973-); Thesaurus (10th, 1984); Microfiche (1966-); ERICTOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; MF duplicator; Microcomputer
Audiences: University/College faculty and students, Teachers/Professors
Services: Online search services; Library services; PC reproduction

FOREIGN COUNTRIES

Directory of ERIC Information Service Providers

AUSTRALIA

(794) UNIVERSITY OF NEW ENGLAND

Dixon Library
Armidale, New South Wales 2351
AUSTRALIA
PHONE: 067/733-038

Director: Karl Schmude, University Librarian
Contact: Margaret Maticka, Head of Reader Services
Collection: RIE (1965-); CJJE (1971-); Thesaurus (10th, 1984); Microfiche (1972-); Online database: DIALOG; Clearinghouse publications
Equipment: MF reader; MF reader/printer, Copier; Computer terminal
Audiences: General public
Services: Online search services; Library services; PC reproduction

(795) WESTERN AUSTRALIAN INSTITUTE OF TECHNOLOGY

L. Robertson Library
Kent Street
Bentley, Western Australia 6102
AUSTRALIA

Contact: Reference Librarian
Collection: RIE (1979-); CJJE (1970-); Thesaurus (10th, 1984); Microfiche (1966-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Computer terminal
Audiences: University/College faculty and students, Local education community; Area residents
Services: Online search services; Library services; PC reproduction; MF duplication

(796) UNIVERSITY OF CANBERRA

Kirinari Street
Bruce, ACT 2616
AUSTRALIA
PHONE: 062/522-255

Contact: Senior Librarian (Information Services)
Collection: RIE (1970-); CJJE (1969-); Thesaurus (10th, 1984); Online database: DIALOG, SDC
Equipment: MF reader; MF reader/printer; Copier, Microcomputer; Computer terminal
Services: Online search services; Library services; PC reproduction

(797) NATIONAL LIBRARY OF AUSTRALIA

Canberra, ACT 2600
AUSTRALIA
PHONE: 062/621-111 FAX: 062/571-703
E-MAIL: DIALMAIL

Director: Sandra Duffield, Chief Librarian
Collection: RIE (1966-); CJJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG, BRS, SDC
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Computer terminal
Access: Additional telephone number: 062/621607 (Chief Librarian)
Audiences: General public
Services: Online search services; Library services; PC reproduction; MF duplication

(798) INSTITUTE OF EDUCATION UNIVERSITY OF MELBOURNE

Carlton Campus
757 Swanston Street
Carlton, Victoria 3053
AUSTRALIA
PHONE: 033/418-8316 FAX: 033/470974

Contact: Susan Bray, Reader Services Librarian
Collection: RIE (1968-); CJJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); Online database: DIALOG, SDC; Clearinghouse publications
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Computer terminal
Audiences: General public
Services: Online search services; PC reproduction; MF duplication

(799) MONASH UNIVERSITY HUMANITIES AND SOCIAL SCIENCES LIBRARY

Humanities and Social Sciences Library
Wellington Road
Clayton, Victoria 3168
AUSTRALIA
PHONE: 03/565-2685 FAX: 03/565-2610

Contact: Subject Librarian (Education)
Collection: RIE (1967-); CJJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, SDC; ERICTOOLS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Computer terminal
Audiences: University/College faculty and students
Services: Online search services; PC reproduction; MF duplication

(800) DEAKIN UNIVERSITY LIBRARY (VDU)

Deakin University
Geelong, Victoria 3217
AUSTRALIA
PHONE: 052/471 351 FAX: 052/442 777

Director: Miss Margaret Cameron, University Librarian
Contact: Christine Crocker, Reader Services Librarian, Information Desk
Collection: RIE (1977-); CJJE (1972-); Thesaurus (11th, 1987); Microfiche (1972-); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Additional telephone number: 052/471344 (University Librarian).
Audiences: University/College faculty; General public
Services: Online search services; Library services; PC reproduction; Interlibrary loan

(801) CANBERRA TEACHING RESOURCE CENTER

Serials Librarian
Stuart Street
Griffith, ACT 2603
AUSTRALIA
Contact: Serials Librarian

Directory of ERIC Information Service Providers

(802) EDUCATION INFORMATION SERVICE

O'Connell Education Center
Stuart Street and Blackland Crescent
Griffith, ACT 2603
AUSTRALIA
PHONE: 062/954-332

Contact: M. Joan Cruttenden, Education Information Center
Collection: RIE (1978-1984); CIJE (1969-1984); Thesaurus (10th, 1984); Microfiche (1966-); Online database: DIALOG, AUSINET; ERICTOOLS
Equipment: MF reader; MF reader/printer; MF duplicator; Computer terminal
Services: Online search services; Library services; PC reproduction; MF duplication

(803) AUSTRALIAN COUNCIL FOR EDUCATIONAL RESEARCH (ACER)

Library
9 Frederick Street, P.O. Box 210
Hawthorn, Victoria 3122
AUSTRALIA
PHONE: 613/819-1400 FAX: 613/819-5502
E-MAIL: KANET

Director: Peter Matthews, Head of Library and Information Services
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th, 1984); Online database: DIALOG
Equipment: MF reader; Copier; Computer terminal
Access: Hours: M-F 9:00 a.m.-5:00 p.m. Appointments preferred.
Audiences: General public
Services: Online search services; PC reproduction, MF duplication

(804) BRISBANE COLLEGE OF ADVANCED EDUCATION

Resource Centre
Victoria Park Road
Kelvin Grove, Brisbane, Queensland 4059
AUSTRALIA
PHONE: 073/528-314 FAX: 073/145-355
E-MAIL: OTC.MINE:??/A

Director: B. Cook, Head, Resource Center
Collection: RIE (1968-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1974); Online database DIALOG
Equipment: MF reader; MF reader/printer; Microcomputer; Computer terminal
Audiences: University/College faculty and students, Other
Services: Online search services; Library services, PC reproduction

(805) MELBOURNE COLLEGE OF ADVANCED EDUCATION

Institute of Early Child Development
4 Madden Grove
Kew, Victoria 3131
AUSTRALIA
PHONE: 338619798

Contact: Pat Knight, Reader Services Librarian
Collection: RIE (1968-1973; 1975-); CIJE (1969-); Thesaurus (10th, 1984)
Equipment: MF reader, MF reader/printer, Copier

(806) MELBOURNE COLLEGE OF ADVANCED EDUCATION (cont.)

Audiences: University/College faculty and students; Other; Local education community

(806) UNIVERSITY OF WESTERN SIDNEY, NEPEAN

P.O. Box 10
Second Avenue
Kingswood, New South Wales 2750
AUSTRALIA
PHONE: 047/360342 FAX: 61-47-360480
E-MAIL: DialMail <Gerand P. Egan >

Contact: Gerand Egan, Associate Librarian
Collection: RIE (1968-); CIJE (1971-); Thesaurus (11th, 1987); Microfiche (1966-), related items only; CDROM: DIALOG OnDisc, SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Computer terminal
Access: Hours: M-Th 8:30 a.m.-9:00 p.m., F 8:30 a.m.-6:00 p.m.
Audiences: University/College community
Services: Online search services; Library services, PC reproduction

(807) COUNCIL OF ADULT EDUCATION

Frank Crean Adult Education Resource Center-Library
256 Finders Street
Melbourne, Victoria 3000
AUSTRALIA
PHONE: 03-6520697

Contact: Coordinator
Collection: RIE (1983-); CIJE (1983-); Thesaurus (9th, 1982)
Equipment: MF reader; MF reader, printer; Copier
Audiences: General public
Services: Library services, PC reproduction

(808) VICTORIAN INSTITUTE OF SECONDARY EDUCATION (VISE)

Information Services
Fourth Floor
582 St. Kilda Road
Melbourne, Victoria 3004
AUSTRALIA
PHONE 03-519921

Contact: M. Aubert
Collection: RIE (1979-), CIJE (1974-), Thesaurus (10th, 1984); Microfiche (1979-)
Equipment: MF reader; MF reader/printer; MF duplicator
Services: MF duplication

(809) BRISBANE COLLEGE OF ADVANCED EDUCATION

Mount Gravett Campus
P.O. Box 82
Messines Ridge Road
Mount Gravett, Queensland 4122
AUSTRALIA

Collection: Microfiche

FOREIGN COUNTRIES

Directory of ERIC Information Service Providers

(810) SYDNEY COLLEGE OF ADVANCED EDUCATION - SYDNEY INSTITUTE OF EDUCATION

P.O. Box 63, Camperdowns
Manning Road and Western Avenue
University Grounds
Newton, New South Wales 2042
AUSTRALIA
PHONE: 02-6602855

Contact: Reader Services Librarian
Extension: 386
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); Online database: DIALOG; ERICTOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Audiences: University/College faculty and students
Services: Online search services; Library services

(811) MACQUARIE UNIVERSITY

Library
North Ryde, New South Wales 2123
AUSTRALIA
PHONE: 02-889026 FAX 22377
E-MAIL: ACIMAIL

Contact: Reference Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); Online database: DIALOG; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Audiences: University/College faculty and students, General public
Services: Online search services; Library services, PC reproduction; MF duplication

(812) NEW SOUTH WALES DEPARTMENT OF EDUCATION

Inservice Education Library
35-51 Mitchell Street, Level 1
North Sydney, New South Wales 2060
AUSTRALIA
PHONE: 925-8111

Director: Sarah J. Parkes, Librarian-in-Charge
Extension: 251, 252, 253 or 260
Collection: RIE (1979-); CIJE (1978-); Thesaurus (10th, 1984); Microfiche (1966-); Online database: DIALOG
Equipment: MF reader, MF reader/printer; MF duplicator; Copier; Computer terminal
Services: Online search services; Library services, PC reproduction, MF duplication

(813) SYDNEY CHURCH OF ENGLAND GRAMMAR SCHOOL

P.O. Box 1211
Blue Street
North Sydney, New South Wales 2060
AUSTRALIA
PHONE: 02-9227983

Contact: Librarian
Equipment: MF reader, Copier; Microcomputer, Computer terminal
Audiences: University/College faculty and students, Administrators/Directors/Principals, Parents

(814) UNIVERSITY OF TASMANIA

Library
Churchill Avenue
Sandy Bay, Tasmania 7005
AUSTRALIA
PHONE: 002/202225

Contact: Ms. Cherrill Verbigan, Senior Reference Librarian; Reference Librarians
Extension: 2226
Collection: RIE (1975-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966- select); CDROM: DIALOG OnDisc; Online database: DIALOG; ERICTOOLS
Equipment: MF reader; MF reader/printer; Microcomputer
Audiences: University/College faculty and students
Services: Bibliographic instruction; Research; Online search services; Library services; Interlibrary loan; Search strategy consultation

(815) UNIVERSITY OF QUEENSLAND

Central Library
St. Lucia, Queensland 4067
AUSTRALIA
PHONE: 07-3772309 FAX:07-3715145
E-MAIL: ACIMAIL QUEENSLAND

Contact: Denise Dryburgh, Reference Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG, BRS, SDC, AUSINET, AUSTRALIS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer, Computer terminal
Access: Hours: M-Th 8:30 a.m.-10:00 p.m., F 8:30 a.m.-5:00 p.m., Sa-Su 9:00 a.m.-5:00 p.m. during the semester.
Audiences: University/College faculty and students; University/College Administrators/Directors; University/College alumni; University/College community; Medical faculty, students, and staff; Medical community; Library community; General public with restrictions
Services: Online search services; Library services; PC reproduction; MF duplication; Interlibrary loan; Search strategy consultation

(816) JAMES COOK UNIVERSITY OF NORTH QUEENSLAND

Library
Townsville, Queensland
AUSTRALIA
PHONE: 077-814111 E-MAIL: 58JCU100

Contact: Manager, Online Reference Services Librarians
Collection: RIE (1967-); CIJE (1969-); Thesaurus (10th, 1984); Online database: DIALOG
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Audiences: General public
Services: Online search services; Library services, PC reproduction; MF duplication

Directory of ERIC Information Service Providers

(817) SOUTH AUSTRALIAN COLLEGE OF ADVANCED EDUCATION (SCAE)

Library
Holbrooks Road
Underdale, South Australia 5032
AUSTRALIA
PHONE: 08-3546250 FAX: 08-3546699

Director: Interlibrary Loan Librarian
Collection: RIE (1972-); CJE (1973-); Thesaurus (10th, 1984); Microfiche (1975-); CDROM: SilverPlatter; Online database: DIALOG
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Computer terminal
Access: Additional telephone number: 08-3546641
Audiences: University/College faculty and students; Teachers/Professors; Students; General public
Services: Online search services; Library services; PC reproduction; MF duplication; Document delivery; Interlibrary loan

(818) RIVERINA-MURRAY INSTITUTE OF HIGHER EDUCATION

William Merrylees Library
P.O. Box 588
Wagga Wagga, New South Wales 2650
AUSTRALIA
PHONE: 069-232343

Contact: Online Reference Librarian; Interlibrary Loan Librarian
Collection: RIE (1975-); CJE (1974-); Thesaurus (10th, 1984); Microfiche (1975-1985); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Computer terminal
Services: Online search services, Library services

(819) DEPARTMENT OF EDUCATION

Library
MLC Tower, 8th Floor
Woden, ACT 2606
AUSTRALIA
PHONE: 062-897225

Contact: Departmental Staff
Collection: RIE (1966-); CJE (1970-); Thesaurus (10th, 1984); Microfiche (1962-1983); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Computer terminal
Services: Online search services; Library services

(820) BRISBANE COLLEGE OF ADVANCED EDUCATION

Carseldine Campus
P.O. Box 284, Carseldine
Zillmere, Queensland 4034
AUSTRALIA

Collection: Microfiche

BELGIUM

(821) KATHOLIEKE UNIVERSITEIT TE LEUVEN
Documentatiedienst Pedagogische Wetenschappen (EDIS)

Vesaliusstraat 2
B-3000 Leuven
BELGIUM
PHONE: 16-296207
E-MAIL: BITNET (FPAAZD1 at BLEKUL1)

Contact: Norbert Desmet, Information Specialist
Collection: RIE (1968-1988); CJE (1969-1988); Thesaurus (11th, 1987); CDROM: SilverPlatter; Online database: DIALOG, ESA, RCC (Netherlands)
Equipment: MF reader; Copier; Microcomputer; Computer terminal
Access: Hours: M-F 9:00 a.m.-12:00 N, Sa 2:00 p.m.-5:00 p.m.
Audiences: University/College faculty and students; Local education community
Services: Online search services

CANADA

(822) BRANDON UNIVERSITY

Library
Brandon, Manitoba R7A 6A9
CANADA
PHONE: 204/727-9618 FAX: 204/726-4573
E-MAIL: ENVOY !LL.MBC

Director: J. Jones, Acting Director of Library Services
Extension: 466
Collection: RIE (1966-); CJE (1969- ; for held documents only); Thesaurus (10th, 1984); Microfiche (1966-)
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Access: Hours: M-F 8:30 a.m.-9:30 p.m., Sa-Su 1:00 p.m.-4:30 p.m. Online access by DATAPAC all day, every day.
Audiences: University/College faculty and students; Local education community
Services: Online search services; Library services; PC reproduction

(823) UNIVERSITY OF CALGARY

Information Services
University Library
2500 University Drive, NW
Calgary, Alberta T2N 3C9
CANADA
PHONE: 403/220-5966 FAX: 403/282-6837
E-MAIL: Netnorth/BITNET

Director: Alan H. MacDonald, Director of Libraries
Contact: Arden Matheson, Head, Information Services; Debbie deBruijn, Online Coordinator; Alane Wilson, Education Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS, CAN/OLE
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal

FOREIGN COUNTRIES

Directory of ERIC Information Service Providers

(823) UNIVERSITY OF CALGARY (cont.)

Access: Unmediated collection available during Library open hours. Mediated search services available by appointment. Online searches on a cost recovery basis.

Audiences: University/College faculty and students; University/College community; Authorized library users

Services: ERIC online searches; ERIC training; Bibliographic instruction; Online search services; MF duplication; Interlibrary loan, Search strategy consultation

(824) CALGARY BOARD OF EDUCATION

Professional Resource Centre
2519 Richmond Road, SW
Calgary, Alberta T3E 4M2
CANADA
PHONE: 403/294-6331

Director: M. Jane Webb, Head Librarian

Collection: RIE (1967-); CJJE (1969-); Thesaurus (11th, 1987); Microfiche (1969-); CDROM: DIALOG OnDisc; Online database: DIALOG; Clearinghouse publications

Equipment: MF reader; MF reader/printer; Computer terminal; CDROM workstation

Audiences: Administrators/Directors/Principals; Local school district personnel; Public school teachers; Local Board of Education

Services: Online search services; Library services; PC reproduction; Search services for school personnel only; Search strategy consultation; Not available to the public

(825) MOUNT ROYAL COLLEGE

Library
4825 Richard Road, SW
Calgary, Alberta T3E 6K6
CANADA
PHONE: 403-240-6135

Contact: Johanna Weweler

Collection: RIE (1966-); CJJE (1973-); Thesaurus (10th, 1984); Microfiche (1978-)

Equipment: MF reader, MF reader/printer, Copier, Microcomputer; Computer terminal

Audiences: University/College Administrators/Directors

Services: Online search services; Library services, PC reproduction

(826) BRIERCREST BIBLE COLLEGE (BBC)

Archibald Library
Caronport, Saskatchewan S0H 0S0
CANADA
PHONE: 306/756-3252 FAX: 306/756-3366

Director: Allan Johnson, Director of the Library

Contact: Kathy Seidler, Public Services Librarian

Collection: RIE (1981-); CJJE (1981-); Thesaurus (9th, 1982); Microfiche (1975-)

Equipment: MF reader; MF reader/printer; Copier, Computer terminal

Access: Hours: M-Th 8:00 a.m.-10:30 p.m., F 8:00 a.m.-10:00 p.m., Sa 9:00 a.m.-5:00 p.m., 7:00 p.m.-10:00 p.m. Closed Sunday

(826) BRIERCREST BIBLE COLLEGE (BBC) (cont.)

Audiences: University/College faculty and students; Local residents

Services: Library services; PC reproduction

(827) UNIVERSITE DU QUEBEC A CHICOUTIMI (UQAC)

Bibliothèque
555 Boulevard Université
Chicoutimi, Quebec G7H 2B1
CANADA
PHONE: 418/545-5011

Director: Paul-Emile Boulet

Contact: Pierre P. Lamontagne, Reference Librarian

Extension: 2306

Collection: RIE (1973-); CJJE (1970-); Thesaurus (10th, 1984); Microfiche (1966-); Online database: DIALOG, BRS; Clearinghouse publications

Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal

Access: Hours: M-F 8:30 a.m.-11:00 p.m., Sa 9:00 a.m.-5:00 p.m.

Audiences: General public

Services: Online search services; Library services; PC reproduction; MF duplication

(828) UNIVERSITY OF ALBERTA

Herbert T. Coultts Library
Edmonton, Alberta T6G 2G5
CANADA
PHONE: 403/492-3770

Director: Kathleen DeLong, Acting Area Coordinator

Contact: Josie Tong; Jan Colter

Extension: 5759

Collection: RIE (1966-); CJJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); Online database: DIALOG, BRS

Equipment: MF reader; MF reader/printer; End-user workstation

Audiences: University/College faculty and students; General public for a fee; General public with restrictions

Services: Online search services; Library services; Audiovisual; PC reproduction

(829) UNIVERSITY OF NEW BRUNSWICK

Education Resource Centre
D'Avray Hall
Fredericton, New Brunswick E3B 5H5
CANADA
PHONE: 506/453-3516

Contact: Andrew Pope, Branch Head

Collection: RIE (1966-); CJJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter

Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal

Access: Hours during term: M-Th 8:00 a.m.-11:00 p.m., F 8:00 a.m.-5:00 p.m., Sa 1:00 p.m.-5:30 p.m., Su 1:00 p.m.-9:00 p.m.

Audiences: University/College faculty and students; General public

Services: Online search services; Library services; PC reproduction

Directory of ERIC Information Service Providers

(830) UNIVERSITY OF GUELPH LIBRARY

McLaughlin Library
Gordon Street
Guelph, Ontario N1G 2W1
PHONE: 519-824-4120
E-MAIL: ENVOY 100-GUELPH MAIL; BITNET/NETWORTH

Contact: Ellen Pearson, Associate Director
Collection: RIE (1975-); CIJE (1969); Thesaurus (10th, 1984); Microfiche (1975); Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Audiences: University/College faculty and students; University/College community; Area residents
Services: Online search services; Library services; PC reproduction

(831) MOUNT SAINT VINCENT UNIVERSITY

Library
166 Bedford Highway
Halifax, Nova Scotia B3M 2J6
CANADA
PHONE: 902/443-4450 FAX: 902/445-3960
E-MAIL: ENVOY

Director: Lucian Bianchini, Head Librarian
Contact: Terrence Paris, Public Services Librarian, Anne Pelley, Information Assistant
Extension: 403 or 536
Collection: RIE (1976-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1976-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Access: Hours: M-Th 8:00 a.m.-11:00 p.m., F 8:00 a.m.-8:00 p.m., Sa 9:00 a.m.-5:00 p.m., Su 1:00 p.m.-10:00 p.m. Requisition forms available for DIALOG searches. Microfiche for ERIC Clearinghouse on Reading and Communication Skills and ERIC Clearinghouse on Tests, Measurement, and Evaluation.
Audiences: University/College faculty and students; General public
Services: Online search services; Library services; PC reproduction

(832) SAINT MARY'S UNIVERSITY

Patrick Power Library
Halifax, Nova Scotia B3H 3C3
CANADA
PHONE: 902/420-5544 FAX: 902/420-5561
E-MAIL: ENVOY100 (address. ill nshs)

Director: Ronald Lewis, University Librarian
Contact: Information Services Department
Collection: RIE (1970-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1970-); CDROM. DIALOG OnDisc; Online database: DIALOG/Lockheed Missile and Space
Equipment: MF reader/printer; Microcomputer; CDROM players

(832) SAINT MARY'S UNIVERSITY (cont.)

Access: Hours: M-Th 9:00 a.m.-10:00 p.m., F 9:00 a.m.-5:00 p.m., Sa-Su 1:00 p.m.-5:00 p.m. Advance bookings required for use of CDROM service. Pre-search interview required for online search. Service charge for users outside the University community. Online microcomputer for staff use only. MF reader/printer charge of \$.25 per page.
Audiences: University/College faculty and students; Area faculty and students; General public
Services: Online search services; Library services; PC reproduction; Interlibrary loan; Search strategy consultation

(833) MCMASTER UNIVERSITY

Mills Memorial Library/Reference Department
1280 Main Street West
Hamilton, Ontario L8S 4L6
CANADA
PHONE: 416-525-9140

Contact: Online Services Librarian
Extension: 2074
Collection: RIE (1974-); CIJE (1975-); Thesaurus (10th, 1984); Online database: DIALOG, BRS
Equipment: MF reader; Copier; Computer terminal
Audiences: University/College faculty and students; Area residents
Services: Online search services; Library services; PC reproduction

(834) BOARD OF EDUCATION FOR THE CITY OF HAMILTON

The Dr. Harry Paulkin Library
100 Main Street West
Hamilton, Ontario L8N 3L1
CANADA
PHONE: 416/527-5092 FAX: 416/521-2536

Director: Ingrid Scott, Head Librarian
Collection: RIE (1966-); CIJE (1974-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: DIALOG OnDisc; Online database: DIALOG, BRS ERICTOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Audience: Administrators/Directors/Principals; Teachers/Professors; General public
Services: Online search services; Library services; PC reproduction

(835) QUEEN'S UNIVERSITY

Education Library
Duncan McArthur Hall
Kingston, Ontario K7L 3N6
CANADA
PHONE: 613-547-6286

Contact: Melanie L. Harris, Reference Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); Online database BRS; ERICTOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer, Copier, Computer terminal
Audiences: General public
Services: Online search services; Library services; PC reproduction

FOREIGN COUNTRIES

Directory of ERIC Information Service Providers

(836) UNIVERSITY OF LETHBRIDGE (ALU)

Library, Serials
4401 University Drive
Lethbridge, Alberta T1K 3M4
CANADA
PHONE: 403/329-2267 FAX 403/329-2022
E-MAIL: ENVOY: ILL.ALU, UTLAS:ALU

Director: Hazel Fry
Contact: Barb Marshalsay, Head, Public Services;
Jane Allan
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1970-); CDRom. DIALOG
OnDisc; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal;
CDROM Player
Access: Print services available during all Library
hours. CDRom and online DIALOG search
available M-F 8:30 a.m.-4:30 p.m.
Additional telephone number:
403/329-2031 (Public Services).
Audiences: University/College faculty and students;
Area residents
Services: Online search services; PC reproduction;
MF duplication

(837) UNIVERSITY OF WESTERN ONTARIO

Education Library
Faculty of Education
London, Ontario N6G 1G7
CANADA
PHONE: 519/679-2111 FAX 519/661-3833
E-MAIL: ENVOY

Director: J Claire Callaghan
Contact: Sally McCrae, Collections Librarian,
Gail Begley, Curriculum Resource Center
Supervisor
Extension: 8276 (Director)
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDRom:
SilverPlatter; Online database: DIALOG
BRS; ERIC Highlights
Equipment: MF reader; MF reader/printer;
Microcomputer; Computer terminal
Audiences: University/College faculty, Area residents
Services: Library services

(838) UNIVERSITE DE MONCTON

Bibliothèque Champlain
Moncton, Nouveau-Brunswick E1A 3E9
CANADA
PHONE: 506/858-4012 FAX: 506/858-4585
E-MAIL: PEB.NBMOU

Director: Albert Levesque, Head Librarian
Contact: Lorraine Julien, Head, Reference
Department, Georgette Landry,
Lucienne Lantaigne, Reference Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); Online database
DIALOG; ERICTOOLS; Clearinghouse
publications; ERIC Answer Van
Equipment: MF reader; MF reader/printer; Computer
terminal
Access: Hours during academic year:
M-F 8 30 a m -11:00 p.m., Sa 10 00 a m -
5 00 p m, Su 1:00 p m -11:00 p m

(838) UNIVERSITE DE MONCTON (cont.)

Audiences: University/College faculty and students;
Authorized library users
Services: Online search services; Library services;
PC reproduction

(839) CONCORDIA UNIVERSITY

Library
Norris Building
1455 de Maisonneuve Boulevard West
Montreal, Quebec H3G 1H8
CANADA
PHONE: 514-848-7700

Contact: Elaine Bruce, Reference Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (10th,
1984); Microfiche (1967-); Online database:
DIALOG, BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; Computer
terminal
Audiences: General public
Services: Online search services; PC reproduction

(840) MINISTERE DE L'EDUCATION (DGERD/DRD)

Direction des ressources didactiques
600, Fullum, 8th Floor
Montreal, Quebec H2K 4L1
CANADA
PHONE: 514/873-7214

Director: Michel de Celles
Contact: Claude Locas, Head, Special Library
Collection: RIE (1985-); CJE (1986-); Thesaurus (10th,
1984); Online database: DIALOG; CJE
Author Index
Equipment: MF reader; Copier; Microcomputer;
Computer terminal
Audiences: State Board of Education
Services: Research; Online search services

(841) MCGILL UNIVERSITY

Education Library
3700 McTavish Street
Montreal, Quebec H3A 1Y2
CANADA
PHONE: 514/398-4686

Contact: Reference Librarian
Collection: RIE (1967-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1967-); ERICTOOLS
Equipment: MF reader; MF reader/printer
Audiences: University/College faculty and students,
General public
Services: Library services

(842) UNIVERSITE DE MONTREAL

Bibliothèque EPC (Education, Psychology,
Communication)
90 Vicent d'Indy, G305-4
Montreal, Quebec H3C 3J7
CANADA
PHONE: 514/343-7242

Director: Marielle Durand
Contact: Tamara Rosenthal, Chef des Services,
P. Casno; Marc Waller
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-);

Directory of ERIC Information Service Providers

(842) UNIVERSITE DE MONTREAL (cont.)

CDROM: SilverPlatter; Online database
DIALOG, BRS, SDC; Clearinghouse
publications
Equipment: MF reader; MF reader/printer; Copier;
Microcomputer; Computer terminal
Access: Additional Phone Number: 514/343-5958
(Tamara Rosenthal).
Audiences: University/College faculty and students;
General public
Services: Online search services; PC reproduction

(843) UNIVERSITE DU QUEBEC A MONTREAL

Bibliothèque des Sciences de l'Éducation
Case postale 8888, Succursale A
Montreal, Quebec H3C 3P8
CANADA
PHONE: 514/987-3888 FAX: 514/987-7994

Director: Andre Champagne
Contact: Danielle Malette; Monique Gaucher,
Lucie Verreault
Collection: Microfiche (1968-)
Equipment: MF reader/printer
Access: Additional telephone number:
514/987-3301 (Danielle Malette).
Audiences: University/College faculty; Graduate
students
Services: PC reproduction

(844) NIPISSING UNIVERSITY COLLEGE

Library
P.O. Box 5002
Gormanville Road
North Bay, Ontario P1B 8L7
CANADA
PHONE: 705/467-7600 FAX 705/474-2384
E-MAIL: ENVOY

Director: Brian A. Nettlefold
Contact: Barbara Lee, Reference Librarian
Extension: 221
Collection: RIE (1978-), Thesaurus (11th, 1987);
Microfiche (1980-); CDROM: SilverPlatter,
Online database DIALOG

(845) NORTH YORK BOARD OF EDUCATION

The F.W. Minkler Library
5050 Yonge Street
North York, Ontario M2N 5N8
CANADA
PHONE: 416/225-4461 FAX: 416/229-5542

Director: L. Lyons Senior Librarian
Contact: Any staff member
Extension: 554
Collection: RIE (1969-), CIJE (1969-), Thesaurus (11th,
1987); Microfiche (1971-); CDROM: DIALOG
OnDisc; Online database: DIALOG, BRS
Equipment: MF reader, MF reader/printer;
MF duplicator, Copier; Microcomputer,
CDROM player
Access: Additional telephone number:
416/225-4461 x 691 (Senior Librarian)

(845) NORTH YORK BOARD OF EDUCATION (cont.)

Audiences: Department of Education personnel; State
residents; Elementary Administrators/
Directors/Principals; Secondary
Administrators/Directors/Principals;
Authorized library user; Local school district
personnel; Public school teachers;
Elementary school librarians; Secondary
school librarians; Elementary school
teachers; Secondary school teachers; Local
public school personnel; Parents
Services: ERIC microfiche via interlibrary loan;
Library services; PC reproduction;
MF duplication; Search services for school
personnel only; Searches for administrators
only; Not available to the public

(846) NATIONAL LIBRARY OF CANADA

Official Publications Department
395 Wellington Street
Ottawa, Ontario K1A 0N4
CANADA
PHONE: 613-996-3842 E-MAIL: ENVOY: OONL.
REFERENCE

Contact: Betty Deavy, Head, Public Services;
Bob McNaught, Reference Assistant
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th,
1984); Microfiche (1966-); Online database:
DIALOG; ERICTOOLS
Equipment: MF reader; MF reader/printer;
MF duplicator; Copier; Computer terminal
Audiences: General public
Services: Online search services; Library services,
PC reproduction; MF duplication

(847) UNIVERSITY OF OTTAWA

Microforms Department, Morisset Library
65 University Avenue
University of Ottawa
Ottawa, Ontario K1N 9A5
CANADA
PHONE: 613/564-6880 FAX 613/564-9886
E-MAIL: ENVOY 100

Contact: Dorothy F. Thomson, Assistant Librarian,
Collections; Marie Duhamel, Government
Documents
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th,
1987); Microfiche (1966-); CDROM.
SilverPlatter; Online database: BRS, BRS
After Dark; ERICTOOLS; Clearinghouse
publications
Equipment: MF reader; MF reader/printer;
MF duplicator; Copier; Computer terminal
Access: Hours: M-Th 8:30 a.m.-12:00 M,
F 8:30 a.m.-8:00 p.m., Sa-Su 11:00 a.m.-
11:00 p.m. Database searches during hours
of service: M-Th 8:30 a.m.-8:30 p.m.,
F 8:30 a.m.-5:00 p.m., Sa-Su 12:00 N-
5:00 p.m. Additional telephone number:
613/564-6893 (Assistant Librarian).
Additional contacts: Jan Kilaczek, Director,
Teacher Education Library; Richard V. Jank,
Public Services Systems Coordinator.
Audiences: University/College faculty and students;
General public
Services: Online search services, PC reproduction,
MF duplication

FOREIGN COUNTRIES

Directory of ERIC Information Service Providers

(848) MINISTERE DE COMMUNICATIONS

Bibliothèque Administrative
Edifice G.
1056 Aile Conroy, RC
Quebec, Quebec G1R 5E5
CANADA
PHONE: 418-643-1515

Contact: Jean-Marc Labrie
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); Online database: DIALOG, SDC; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Audiences: State government personnel; General public
Services: Online search services; Library services; PC reproduction

(849) SASKATCHEWAN EDUCATION RESOURCE CENTRE

2220 College Avenue
Regina, Saskatchewan S4P 3V7
CANADA
PHONE: 306/787-5977

Director: Rebecca Landau, Librarian
Collection: RIE (1967-); CIJE (1975-); Thesaurus (10th, 1984); Microfiche (1976-); Online database: DIALOG, BRS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier; Microcomputer
Audiences: Department of Education personnel; General public
Services: Online search services; Library services

(850) UNIVERSITY OF REGINA

Education Branch Library
Regina, Saskatchewan S4S 0A2
CANADA
PHONE: 306/585-4642 FAX: 306/586-9862

Director: Del Affleck, Department Head
Contact: Marianne Thauberger, Reference
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987)
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Audiences: University/College faculty and students; School districts; Researchers; Librarians, Vocational education community; Local public school personnel; Higher education personnel; General public
Services: ERIC training; Bibliographic instruction, Online search services; Online search services; Library services; PC reproduction

(851) MOUNT ALLISON UNIVERSITY

Ralph Fickard Bell Library
Sackville, New Brunswick E0A 3C0
CANADA
PHONE: 506/364-2571 FAX: 506/364-2617
E-MAIL: ENVOY

Contact: Brad Burningham
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1972-6/1982, 1987), Online database: DIALOG
Equipment: MF reader, MF reader/printer, Copier

(851) MOUNT ALLISON UNIVERSITY (cont.)

Audiences: Administrators/Directors/Principals; University/College faculty and students; University/College counselors/social workers; Education agencies; School districts; Librarians; Residents; Researchers; Teachers/Professors; Authorized library users; General public with restrictions
Services: Online search services; MF duplication; Interlibrary loan

(852) UNIVERSITY OF SASKATCHEWAN

Education Library
2003 Education Building
Saskatoon, Saskatchewan S7N 0W0
CANADA
PHONE: 306/966-5973

Director: Debbie McGugan, Head, Education Library
Contact: Mary Lynn Gagne, Education Reference Librarian
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Additional telephone number: 306/966-5975 (Head, Education Library).
Audiences: University/College faculty and students; General public
Services: Online search services; Library services; PC reproduction

(853) UNIVERSITE DE SHERBROOKE

Bibliothèque Générale
Boulevard Université
Sherbrooke, Quebec J1K 2R1
CANADA
PHONE: 819/821-7553 E-MAIL: DIALMAIL

Contact: Lucie Gendron, Reference Librarian
Collection: RIE (1966-); CIJE (1967-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG; ERICTOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Microcomputer; Computer terminal
Access: Negotiation required for online search requests.
Audiences: University/College faculty and students
Services: Online search services; Search services for university community only; Interlibrary loan; Search strategy consultation

(854) BROCK UNIVERSITY

Library
Computer Search Service
St. Catharines, Ontario L2S 3A1
CANADA
PHONE: 416/688-5550 FAX: 416/688-2789
E-MAIL: ENVOY 10C: ADMIN/BROCK.UNIV.LIBRARY

Director: James Hogan, University Librarian
Contact: Cathy Maskell, Coordinator, Computer Search Service; Moira Russell, Documents Specialist

Directory of ERIC Information Service Providers

(854) BROCK UNIVERSITY (cont.)

Extension: 3231
Collection: RIE (1966-1988); CJE (1969-1988); Thesaurus (10th, 1984); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, BRS
Equipment: MF reader; MF reader/printer; Microcomputer
Access: Hours for indexes, microfiche, and CDROM: M-Th 8:00 a.m.-11:00 p.m., F 8:00 a.m.-8:00 p.m., Sa 11:00 a.m.-9:00 p.m., Su 1:00 p.m.-9:00 p.m. Online service hours: M-F 8:30 a.m.-5:00 p.m.
Audiences: University/College faculty and students, General public
Services: Online search services; Library services; PC reproduction; Search strategy consultation

(855) MEMORIAL UNIVERSITY OF NEWFOUNDLAND

Queen Elizabeth II Library
 Information Services Division
 St. Johns, Newfoundland A1B 3Y1
 CANADA
 PHONE: 709/737-7427 FAX: 709/737-4569
 E-MAIL: ENVOY: QEII.LIB; BITNET: BEDDY@MUN

Director: Victoria Ripley, Head, Information Services Division
Contact: Barbara Eddy, Information Services Librarian; Bernadine Conran, Marguerite Jones
Collection: RIE (1969-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: OCLC, Online database: DIALOG, BRS, ORBIT, ERICTOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Access: Hours vary according to semesters. Walk-ins welcome. Interview necessary before online search conducted. For computer searches call 709/737-8187.
Audiences: University/College faculty and students, Local education community; Researchers, General public for a fee
Services: ERIC microfiche via interlibrary loan; ERIC training; Bibliographic instruction, Online search services; Library services; PC reproduction; MF duplication; Educational documents index; Educational documents abstracts

(856) UNIVERSITE LAVAL

Division des Collections en Sciences Humaines et Sociales
 Bibliotheque, Pavillon Bonenfant
 Ste-Foy, Quebec, G1K 7P4
 CANADA
 PHONE: 418/656-7957

Director: Richard Laverdiere, Education Specialist
Contact: Helene Gemest (SDI Coordinator)
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM, SilverPlatter; Online database: DIALOG, BRS, SDC; Clearinghouse publications
Equipment: MF reader; MF reader/printer

(856) UNIVERSITE LAVAL (cont.)

Access: CDROM and online searching for University members only.
Audiences: University/College faculty and students
Services: Online search services; Library services; PC reproduction

(857) ONTARIO INSTITUTE FOR STUDIES IN EDUCATION

R.W.B. Jackson Library
 252 Bloor Street West
 Toronto, Ontario M5S 1V6
 CANADA
 PHONE: 416-926-4718 E-MAIL: ENVOY: ILL.OTER

Contact: Reference Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); Online database: DIALOG, BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Audiences: General public
Services: Online search services; Library services; PC reproduction; MF duplication

(858) EDUCATION CENTRE REFERENCE LIBRARY (ECRL)

Toronto Board of Education
 155 College Street, 7th Floor
 Toronto, Ontario M5T 1P6
 CANADA
 PHONE: 416/591-8183

Director: Marilyn Kogon, Coordinator, Library Services Department
Contact: Joy Thomas, Manager, Education Centre Reference Library
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG, BRS
Equipment: MF reader/printer; Microcomputer; Computer terminal
Access: Hours during academic year: M-Th 8:00 a.m.-5:00 p.m., F 8:00 a.m.-4:30 p.m. Hours during school holidays: M-F 8:00 a.m.-4:30 p.m. Additional telephone number: 416/591-8187 (Manager, Education Centre Reference Library).
Audiences: Local Board of Education; General public with restrictions
Services: Online search services; Library services

(859) UNIVERSITE DU QUEBEC A TROIS RIVIERES

3351 Boulevard des Forges
 Trois Rivières, Quebec G9A 5H7
 CANADA
 PHONE: 819-376-5247

Contact: Françoise Boucher, Reference Librarian (Education)
Collection: RIE (1975-); CJE (1970-); Thesaurus (10th, 1984); Microfiche (1969-); Online database: DIALOG, BRS, SDC; Clearinghouse publications

FOREIGN COUNTRIES

Directory of ERIC Information Service Providers

(859) UNIVERSITE DU QUEBEC A TROIS RIVIERES (cont.)

Equipment: MF reader; MF reader/printer
Audiences: University/College community
Services: Online search services; Library services;
 PC reproduction

(860) NOVA SCOTIA TEACHERS COLLEGE

Learning Resources Centre
 Arthur Street
 Truro, Nova Scotia B2N 5G5
 CANADA
 PHONE: 902-895-5347

Contact: Shelia Pearl, Head Circulation and
 Reference Department
Collection: RIE (1966-); CJE (1969-); Thesaurus (10th,
 1984); Microfiche (1966-)
Equipment: MF reader; MF reader/printer; Copier,
 Microcomputer; Microfilm readers
Audiences: University/College faculty and students
Services: Library services; PC reproduction

(861) L.M. WARREN, INC.

2000 West 12th Avenue
 Vancouver, British Columbia V6J 2G2
 CANADA
 PHONE: 604-734-0755

Contact: Lois M. Warren
Collection: Online database: DIALOG, BRS, SDC
Equipment: Copier, Computer terminal
Audiences: General public
Services: Library services

(862) UNIVERSITY OF BRITISH COLUMBIA (UBC)

Library
 1956 Main Mall
 Vancouver, British Columbia V6T 1Y3
 CANADA
 PHONE: 604/228-2584 FAX: 604/228-6465
 E-MAIL: ENVOY

Contact: Suzanne Dodson; Pia Christensen.
 Howard Hurt; Bob Bruce
Collection: RIE (1966-), CJE (1969-); Thesaurus (11th,
 1987); Microfiche (1966-); Online database
 DIALOG, BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer;
 MF duplicator; Copier; Microcomputer,
 Computer terminal
Audiences: University/College faculty and students,
 General public; State education community
Services: Online search services; Library services;
 PC reproduction; MF duplication

(863) UNIVERSITY OF BRITISH COLUMBIA (UBC)

Education Computing Services
 2125 Main Mall
 Vancouver, British Columbia V6T 1Z5
 CANADA
 PHONE: 604/228-5248 FAX: 604/228-6501
 E-MAIL: USEREDUC@UBCMTSG

Director: Dr. R. E. Bruce
Contact: Stewart Seidel, Programmer/Analyst
Collection: RIE (1966-); CJE (1969-), Thesaurus (11th,
 1937)

(863) UNIVERSITY OF BRITISH COLUMBIA (UBC) (cont.)

Equipment: Microcomputer; Computer terminal
Access: Batch overnight access to online search
 services.
Audiences: University/College faculty and students
Services: Online search services

(864) UNIVERSITY OF VICTORIA

McPherson Library
 P.O. Box 1800
 Victoria, British Columbia V8W 3H5
 CANADA
 PHONE: 604-721-8273 E-MAIL: ENVOY:
 100-VHILL.BVIV

Contact: David Isaak, Microforms Librarian; Marilyn
 Berry, ERIC Search Services
Collection: RIE (1975-); CJE (1969-); Thesaurus (10th,
 1984); Microfiche (1972-); Online database:
 DIALOG, BRS, SDC, ORBIT; Clearinghouse
 publications
Equipment: MF reader; MF reader/printer; Computer
 terminal
Audiences: University/College faculty and students;
 Area residents
Services: Online search services; Library services;
 PC reproduction

(865) METROPOLITAN SEPARATE SCHOOL BOARD

Professional Library
 80 Sheppard Avenue East
 Willowdale, Ontario M6N 2E8
 CANADA
 PHONE: 416/229-5324 FAX: 416/229-5345

Director: Judy Smith, Supervisor
Contact: Bozena Karczewska, Teri Tarita, Librarians
Collection: RIE (1979-), CJE (1979-); Thesaurus (11th,
 1987); Microfiche (1966-), CDROM: DIALOG
 OnDisc; Online database: DIALOG, BRS,
 Informat, Infoglobe; Clearinghouse
 publications
Equipment: MF reader; Computer terminal
Access: Hours: M-Th 8:30 a.m.-6:30 p.m.,
 F 8:30 a.m.-4:45 p.m. Closed weekends
Audiences: Administrators/Directors/Principals;
 Teachers/Professors
Services: Online search services; Library services;
 PC reproduction; MF duplication

(866) INFOSERVICES

1411 University Avenue West
 Windsor, Ontario N9B 1B8
 CANADA
 PHONE: 519-258-6900

Director: Don Ferrigan, President
Contact: Onorio Farina
Collection: Online database: DIALOG, BRS, SDC,
 QL/Systems, Info Globe
Equipment: Microcomputer; Computer terminal
Access: Turnaround time 1-7 days. Normal fees run
 \$40.00-\$70.00 and up. Any format output
 provided. Natural language or
 descriptors/keywords. Negotiation with
 requester preferred. Current awareness
 search available.

Directory of ERIC Information Service Providers

(866) INFOSERVICES (cont.)

Audiences: General public
Services: ERIC online searches; Online search services; Analysis of search results; Document delivery

(867) UNIVERSITY OF WINDSOR

Faculty of Education Library
 600 Third Concession
 Windsor, Ontario N9E 1A5
 CANADA
 PHONE: 519/969-0520 FAX: 519/969-3646

Contact: Thomas J. Robinson, Education Librarian
Collection: RIE (1966-); CJE (1975-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: BRS; ERICTOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Access: Hours: M-Th 8:30 a.m.-8:30 p.m., F 8:30 a.m.-4:30 p.m. Appointments required for online search requests.
Audiences: University/College faculty and students
Services: Online search services; Library services; PC reproduction

(868) UNIVERSITY OF MANITOBA

D.S. Woods Education Library
 Winnipeg, Manitoba R3T 2N2
 CANADA
 PHONE: 204/474-9976 E-MAIL: ENVOY: UM.LIB.ADMIN

Director: David Thirlwall, Head
Contact: Richard Ellis, Reference Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, ERICTOOLS; ERIC Tapes (1966-)
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Audiences: University/College faculty and students; General public
Services: Online search services; Library services; PC reproduction

(869) MANITOBA DEPARTMENT OF EDUCATION AND TRAINING

Instructional Resources Branch, Library
 1181 Portage Avenue, Main Floor, Box 3
 Winnipeg, Manitoba R3G 0T3
 CANADA
 PHONE: 204/945-5371 FAX: 201/945-8756
 E-MAIL: ENVOY: ILL.MWE

Director: John Tooth
Contact: Elaine Seepish, Assistant Director/Reference Librarian
Extension: 7830
Collection: RIE (1966-); CJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); CDROM: CCLC, Online database: DIALOG, CAS; ERICTOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal

(869) MANITOBA DEPARTMENT OF EDUCATION AND TRAINING (cont.)

Access: Hours: September-May, M-Th 8:30 a.m.-9:00 p.m., F 8:30 a.m.-5:00 p.m., Sa 9:00 a.m.-4:00 p.m.; June-August, M-F 8:30 a.m.-4:30 p.m. Walk-in, telephone or mail access.
Audiences: Teachers/Professors; Administrators/Directors/Principals; Counselors/social workers; Education agencies; School districts; Librarians; Researchers
Services: Online search services; Library services; 800 Accessibility; Audiovisual; PC reproduction; MF duplication; Interlibrary loan

DENMARK

(870) NATIONAL LIBRARY OF EDUCATION

101, Lersø Parkalle
 DK-2100 Copenhagen O
 DENMARK *
 PHONE: 01 29 82 11

Contact: Niels Ploug, Reference Librarian
Collection: RIE (1966-); CJE (1969-); Thesaurus (10th, 1984); Microfiche (1966-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Computer terminal
Audiences: General public
Services: Online search services; Library services; PC reproduction; MF duplication

ENGLAND

(871) UNIVERSITY OF LIVERPOOL

Education Library
 19 Abercromby Square
 Liverpool L69 3BX
 ENGLAND
 PHONE: 051-794-2574

Contact: J. E. Vaughan, Tutor Librarian
Extension: 49
Collection: RIE (1966-); CJE (1969-); Thesaurus (10th, 1984); Microfiche (select); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier
Audiences: University/College faculty and students; University/College alumni; Area faculty and students
Services: Online search services

(872) ASLIB THE ASSOCIATION FOR INFORMATION MANAGEMENT

3 Belgrave Square
 London SW1X 8PL
 ENGLAND
 PHONE: 01-235-5050

Contact: Mary Ann Colyer, Head, Online and Translation Services
Collection: Online database: DIALOG, BRS, SDC, BLAISE-LINE
Equipment: Microcomputer; Computer terminal
Access: Turnaround time 1-2 days. Direct costs only passed on to ASLIB members; handling

FOREIGN COUNTRIES

Directory of ERIC Information Service Providers

(872) ASLIB. THE ASSOCIATION FOR INFORMATION MANAGEMENT (cont.)

charge for non-members. Natural language or descriptors/keywords. Negotiation preferred, but not essential. Semi-automatic SDI available for handling charge of 5 pounds per run (ASLIB members) or 8 pounds per run (non-members).

Audiences: General public
Services: ERIC online searches; Online search services; Analysis of search results

(873) UNIVERSITY OF LONDON

Institute of Education Library
11-13 Ridgmount Street
London WC1E 7A14
ENGLAND
PHONE: 01-637-0846

Contact: Claire Drinkwater, Head of Computer Search Service
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1977-1979); Online database: DIALOG
Equipment: MF reader; Copier; Microcomputer; Computer terminal
Audiences: University/College faculty and students; General public
Services: Online search services; Library services

(874) THE BRITISH LIBRARY (BLDSC)

Document Supply Centre
Boston Spa
Weatherby
West Yorkshire LS23 7BQ
ENGLAND
PHONE: +44 937 546060 FAX: +44 937 546333

Contact: Customer Services; Andrew Smith, Head of Special Acquisitions
Collection: RIE (1966-); CIJE (1969-); Thesaurus (11th, 1987); Microfiche (1966-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Access: Document supply service to registered customers. Contact Customer Service for details.
Audiences: Authorized library users
Services: Online search services; Library services; MF duplication; MF blowback; Document delivery; Interlibrary loan

FINLAND

(875) JYVASKYLA UNIVERSITY LIBRARY

Seminaarinkatu 15
40100 Jyväskylä
Jyväskylä 40100
FINLAND
PHONE: 41 291211 FAX: 41 291 353

Director: Oili Kokkonen, Chief Librarian
Contact: Toini Ahainen, Head, Information and Documentation Dept.

(875) JYVASKYLA UNIVERSITY LIBRARY (cont.)

Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1981-); CDROM: DIALOG OnDisc; Online database: DIALOG
Equipment: MF reader; MF reader/printer; Microcomputer; Computer terminal; CDROM Reader
Access: CDROM free.
Audiences: General public for a fee
Services: ERIC microfiche via interlibrary loan; ERIC online searches; Bibliographic instruction; Online search services; Library services; PC reproduction; Interlibrary loan; Search strategy consultation

FRANCE

(876) CENTRE NATIONAL DE LA RECHERCHE SCIENTIFIQUE

Institut de l'Information Scientifique Technique
54 Boulevard Raspail
75006 Paris
FRANCE
PHONE: 33149542191 FAX: 33145487015

Contact: Veronique Vincent
Collection: RIE (1970-1973; 1975-); CIJE (1976-); Online database: DIALOG; ERICTOOLS
Equipment: Copier; Computer terminal
Audiences: University/College faculty and students
Services: Online search services

HONG KONG

(877) CHINESE UNIVERSITY OF HONG KONG

University Library
Shatin, New Territories
HONG KONG
PHONE: 0-6352111

Contact: University Librarian
Collection: RIE (1970-); CIJE (1979-); Thesaurus (9th, 1982); Microfiche (1978-); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Audiences: University/College faculty and students
Services: Online search services; PC reproduction

ISRAEL

(878) UNIVERSITY OF HAIFA

Library
Mount Carmel, Haifa 31999
ISRAEL
PHONE: 04-240285

Contact: Mariana Weissmann
Collection: RIE (1975-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1979-); Online database: DIALOG, BRS; ERICTOOLS
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Audiences: University/College faculty and students
Services: Online search services; Library services; PC reproduction

Directory of ERIC Information Service Providers

ITALY

(879) BIBLIOTECA DI DOCUMENTAZIONE
PEDAGOGICA (BDP)

Via M. Buonarroti n. 10
50122 Firenze
ITALY
PHONE: 24.11.86/7

Contact: Giovanni Biondi; Orazio Ariemma
Collection: RIE (1977-); CIJE (1977-); Thesaurus (11th, 1987); Microfiche (1979-); Online database STAIRS
Equipment: MF reader; MF reader/printer; Computer terminal
Access: A specific request can be made to obtain access through ITAPAC, or other online networks.
Audiences: General public
Services: Online search services; Library services, PC reproduction

JAPAN

(880) KITAO PUBLICATIONS TRADING COMPANY
LIMITED

New Asahi Building
3-18 Nakanoshina 2-Chome
Kita-Ku, Osaka 530
JAPAN
PHONE: 06-203-5961 FAX: 06-222-3590

Director: Mr. Kiyoshi Karasuno
Collection: Online database: DIALINE (JAPAN-Agent)
Equipment: Copier; Microcomputer
Access: DIALINE Service: NTIS, NIKKEI file, JAPAN/Marc. NIPPAN/MARC. National Report File of Japanese Government. Monthly Index of Business Magazine Articles. For DIALINE Service, please direct contact The Mitsubishi Gogo-Kankyū-Sho (Mitsubishi Research Institute, Time-Life Building, 236 Ohtemachi, Chiyoda-Ku, Tokyo 100 JAPAN).

(881) KINOKUNIYA COMPANY, LTD.

Sakuragoaka 5-Chome
Setagaya-ku, Tokyo 156
JAPAN
PHONE: 03-439-0123 FAX: 03-439-1093
E-MAIL: DIALMAIL (8989)

Director: Dr. Takashi Nagatsuka, Manager
Extension: 682
Collection: CDROM: DIALOG OnDisc; Online database: DIALOG
Access: DIALOG Database services (including CDROMS); seminars; publishing of manuals, texts, and newsletter (KINOLINE).

LEBANON

(882) AMERICAN UNIVERSITY OF BEIRUT (AUB)

Jafar Memorial Library
Bliss Street-Fas Beirut
Beirut
LEBANON
PHONE: 340740

Director: Helen Bikhazi
Collection: RIE (1966-); CIJE (1969, 1971-1974); Thesaurus (10th, 1984); Microfiche (1966-)
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer; Computer terminal
Audiences: University/College faculty and students; Area residents; General public with restrictions; Researchers
Services: Bibliographic instruction; Research; Library services; PC reproduction

MALAYSIA

(883) UNIVERSITY OF MALAYA LIBRARY

Pantai Valley
Kuala Lumpur 22-11
MALAYSIA
FAX: 03-7573661

Contact: Head, Reader Services Division Library
Collection: RIE (1969-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1976-)
Equipment: MF reader; MF reader/printer; MF duplicator
Access: Hours: M-F 8:45 a.m.-5:00 p.m., Sa 8:45 a.m.-12:30 p.m. Su closed. Walk-ins welcome.
Audiences: University/College Administrators/Directors; Education agencies; University/College faculty and students; Medical center faculty, students, and staff; Librarians; Researchers; General public by request
Services: Slide show on ERIC; Bibliographic instruction; Curriculum; Research; MF duplication; Search services for university community only

(884) UNIVERSITI PERTANIAN MALAYSIA (UPM)

Library, Universiti Pertanian Malaysia
43400 UPM Serdang
Selangor Darul Ehsan
MALAYSIA
PHONE: 603-9486600 FAX: 603-9483745
E-MAIL: Telomail, CoSy

Contact: Syed Salim Agha, Chief Librarian, Badilah Saad, Senior Librarian
Extension: 1331 or 1322
Collection: RIE (1975-1988), Thesaurus (11th, 1987); CDROM: SilverPlatter, Online database: DIALOG
Access: Hours: M-F 8:00 a.m.-4:15 p.m., Sa 8:00 a.m.-12:15 p.m. Additional contact: Nor Saidah Mohd. Hashim, Librarian.
Audiences: University/College faculty and students; General public for a fee
Services: ERIC online searches; Online search services; Library services; Audiovisual; Document delivery; Interlibrary loan

FOREIGN COUNTRIES

Directory of ERIC Information Service Providers

MEXICO

(885) UNIVERSIDAD NACIONAL AUTONOMA DE MEXICO

Centro de Informacion Cientifica y Humanistica
Circuito Exterior, Ciudad Universitaria
Apartado Postal 70-392
04510 Mexico, D.F.
MEXICO
PHONE: 905/548.08.58 FAX: 905/548.08.58
E-MAIL: BITNET: CICH@UNAMVM1

Director: Margarita Almada de Ascencio
Contact: Hector Dalgado, Academic Secretariat;
Julio Zetter, Technical Secretariat
Collection: RIE (1975-); CIJE (1973-); Thesaurus (10th, 1984)
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Access: Additional telephone number: 905/550.59.05
Audience: University/College Administrators/Directors, University/College faculty and staff; Practitioners; University/College librarians, Special librarians; Researchers; Higher education personnel; General public for a fee
Services: Training, seminars, workshops; Online search training; Technical assistance; Information dissemination; Online search services; Library services; Publication production/dissemination; PC reproduction; Analysis of search results, Document delivery; Interlibrary loan

(886) CONSEJO NACIONAL DE CIENCIA Y TECNOLOGICA

Servicio de Consulta a Bancos de Informacion Circuito Cultural Universitario
Mexico City
MEXICO
PHONE: 5 655-90-77

Contact: Rosalba Cruz Ramos, Department Director, Lilia Ma. Alonso Alvarez, Information Specialist
Collection: Thesaurus (9th, 1982)
Equipment: MF reader; Copier; Microcomputer, Computer terminal
Audiences: General public
Services: Online search services

(887) UNIVERSIDAD DE LAS AMERICAS, A.C.

Biblioteca
Santa Catarina Matir, A.P
100 Cholula
Puebla 72820
MEXICO
PHONE: 22-47-00-00

Director: Eniko Name
Contact: Rocio Munoz, Reference Librarian
Collection: RIE (1967-); CIJE (1971-); Thesaurus (10th, 1984); Microfiche (1985)
Equipment: MF reader
Audiences: University/College faculty and students, Area residents
Services: Library services

NETHERLANDS

(888) SOCIAL SCIENCE INFORMATION AND DOCUMENTATION CENTRE

Herengracht 410-412
Amsterdam 1017 BX
NETHERLANDS
PHONE: 02 20-225061
E-MAIL: HENK_SCHRIK@SARA.NL

Contact: Mr. Henk Schrik, Information Specialist
Extension: 31
Collection: Thesaurus (7th, 1977)
Equipment: MF reader; Copier; Microcomputer; Computer terminal
Audiences: University/College community; State government personnel; General public; Information dissemination; Online search services; Library services

(889) MINISTRY OF EDUCATION AND SCIENCE

Library
Europaweg 4
2711 AH
Zoetermeer
NETHERLANDS
PHONE: 079-533425

Director: H.H. van der Neut, Head of Library and Documentation
Collection: RIE (1975-); CIJE (1969-); Thesaurus (10th, 1984); Microfiche (1975-); CDROM: SilverPlatter
Equipment: MF reader; MF reader/printer; Copier; Computer terminal
Audiences: General public
Services: PC reproduction; MF duplication

NEW ZEALAND

(890) NATIONAL LIBRARY OF NEW ZEALAND

P.O. Box 3342
70 Molesworth Street
Wellington, NEW ZEALAND
PHONE: (04)743 000 FAX: (04) 058 077

Contact: Reference and Interlibrary Loan Services, Information Desk
Collection: RIE (1975-); CIJE (1978-); Thesaurus (10th, 1984); Microfiche (1966-); Online database. DIALOG
Equipment: MF reader; MF reader/printer; MF duplicatc.; Copier; Microcomputer, Computer terminal
Access: Hours: M-F 9:00 a.m.-5:00 p.m., Sa 9:00 a.m.-1:00 p.m. Walk-ins welcome. Additional FAX number: (04) 743 035
Audiences: General public
Services: ERIC microfiche via interlibrary loan; ERIC online searches; Online search services; Library services; PC reproduction; MF duplication; Document delivery, Interlibrary loan

Directory of ERIC Information Service Providers

(891) NEW ZEALAND COUNCIL FOR EDUCATIONAL RESEARCH (NZCER)

Education House
178-182 Willis Street
Wellington 1, NEW ZEALAND
PHONE: 04-847-939

Contact: Librarian
Collection: RIE (1966-); CJE (1970-); Thesaurus (10th, 1984); Online database: DIALOG
Equipment: MF reader; MF reader/printer; Copier; Microcomputer; Computer terminal
Audiences: General public
Services: Online search services; Library services; PC reproduction

NORWAY**(892) NORWEGIAN EDUCATION LIBRARY**

Royal University Library
Bankplassen 3
P.O. Box 474
Sentrum 010 Oslo 1
NORWAY
PHONE: 02 42.03 39

Collection: RIE (1966-); CJE (1971-); Thesaurus (10th, 1984); Microfiche (1966-);
Equipment: MF reader; MF reader/printer; MF duplicator; Computer terminal
Audiences: General public
Services: Online search services; MF duplication

PHILIPPINES**(893) ATENEO DE MANILA UNIVERSITY**

Rizal Library
P.O. Box 154
Loyal Heights Quezon City
Metro Manila
PHILIPPINES
PHONE: 99-87-21

Collection: RIE (1966-); CJE (1969-); Thesaurus (10th, 1980); Microfiche (196C-);
Equipment: MF reader; MF reader/printer; MF duplicator; Copier
Audiences: General public
Services: Library services; PC reproduction; MF duplication

REPUBLIC OF SINGAPORE**(894) INSTITUTE OF EDUCATION**

469 Bukit Timah Road
Singapore 102F
REPUBLIC OF SINGAPORE
PHONE: 4695151

Collection: Microfiche

SOUTH AFRICA**(895) HUMAN SCIENCES RESEARCH COUNCIL**

Centre for Library and Information Services
134 Pretorius Street
Pretoria
SOUTH AFRICA
PHONE: 012/202-9111 FAX: 012/32-1710

Contact: M.E. Botha, Circulation; A. Geldenhuys, Humanities Information System
Collection: RIE (1966-); CJE (1974-); Thesaurus (11th, 1987); Microfiche (1982-); Online database: DIALOG, SDI
Equipment: MF reader; MF reader/printer; Copier; CDROM reader
Audiences: General public
Services: Online search services; Library services; PC reproduction

SWEDEN**(896) ROYAL INSTITUTE OF TECHNOLOGY**

Library, Information and Documentation Center
Valhallavagon 81, S-100
44 Stockholm
SWEDEN
PHONE: 08 787 8950

Director: Marie Wallin
Collection: Online database: DIALOG, ERIC TOOLS
Equipment: Microcomputer; Computer terminal
Audiences: General public
Services: PC reproduction

(897) NATIONAL LIBRARY OF PSYCHOLOGY AND EDUCATION

P.O. Box 50063
S-104 05 Stockholm
Stockholm
SWEDEN
PHONE: +46 8 15 18 20 FAX: +46 8 15 55 81

Director: Tomas Lidman
Contact: Krister Lagerborg, Information Specialist
Collection: RIE (1966-); CJE (1970-); Thesaurus (10th, 1984); Microfiche (1966-); CDROM: SilverPlatter; Online database: DIALOG, ERIC TOOLS; Clearinghouse publications
Equipment: MF reader; MF reader/printer; MF duplicator; Copier; Microcomputer, Computer terminal; CDROM Workstation
Access: Additional telephone number: +46 8 15 82 56. Open all day, every day
Audiences: General public postsecondary age; University/College librarians; Special librarians; Public librarians; University/College faculty and students; Researchers
Services: ERIC microfiche via interlibrary loan; ERIC online searches; Online search services; Library services; Publication production/dissemination; MF duplication; Interlibrary loan; Search strategy consultation

FOREIGN COUNTRIES

Directory of ERIC Information Service Providers

SWITZERLAND

(898) INTERNATIONAL BUREAU OF EDUCATION (UNESCO-IBE)

Documentation Center
Case postale 199
1211 Geneva 20
SWITZERLAND

PHONE: 022 798.14.55 FAX: 022 798.14.86

Director: Mr. Georges Tohme, Director, IBE
Contact: Head, Documentation and Information Unit;
Wanda Roleicka, Felicity Nacereddine,
Hoang Bao, Documentalists
Collection: RIE (1966-9/1987); CIJE (1969-1987);
Thesaurus (11th, 1987); Microfiche (1966-);
CDROM: SilverPlatter; Online database:
ORBIT
Equipment: MF reader; MF reader/printer;
Microcomputer; Computer terminal
Access: Hours: M-F 9:00 a.m.-12:30 p.m.,
2:00 p.m.-5:30 p.m.
Audiences: State education community; Local
education community; Librarians;
Researchers
Services: ERIC online searches; Training seminars,
workshops; Information dissemination;
Online search services; Library services;
MF duplication; Interlibrary loan; Referrals

(899) ECOLE POLYTECHNIQUE FEDERALE DE LAUSANNE

Bibliothèque Centrale
CH-1015 Lausanne
SWITZERLAND

PHONE: + + 41.21.693.11.11 FAX: + + 41 21 693 51 00
E-MAIL: Data Stan. Address. T. TANZER./A. WINKEL

Director: A. Winkel, Director of Libraries
Contact: P. Cuendet, Online Search Services
Collection: Thesaurus (7th, 1977); Online database.
DIALOG
Equipment: MF reader; MF reader/printer; Copier,
Microcomputer; Computer terminal
Access: Hours: M-F 8:00 a.m.-10:00 p.m.
Audiences: Teachers/Professors; Students;
Researchers; General public
Services: Technical assistance, Online search
services; Library services; PC reproduction,
Document delivery; Interlibrary loan

WEST GERMANY

(900) UNIVERSITÄT BIELEFELD

Bibliothek, Universitätsstrasse
Bielefeld 4800,
WEST GERMANY

Contact: Gisela Engelsing-Schnick
Collection: Microfiche (1969-)
Equipment: MF reader; MF reader/printer,
MF duplicator
Audiences: General public
Services: MF duplication; MF duplication

(901) HANS HARTINGER NACHF.

Xantener Strasse 14, D-100
Berlin 15,
WEST GERMANY

Collection: Microfiche

(902) FREIE UNIVERSITÄT BERLIN, BEI REICHSBIBLIOTHEK

Erziehungs und Unterrichts-wissenschaften
Kiebitzweg
Berlin D-33,
WEST GERMANY
PHONE: 838 6384

Director: Gabriele Ellendt
Contact: Bettina Böhm
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th,
1984); Microfiche (1966-)
Equipment: MF reader/printer
Audiences: General public
Services: PC reproduction; MF duplication

(903) AUGUST BAADER BUCHHANDLUNG

University Taschenbuchladen
44 Munster, Postfach 1309
Drubbel 19,
WEST GERMANY

(904) USAREUR AND 7TH ARMY HEADQUARTERS (ULRC)

USAREUR Library and Resource Center
Attention: AEAGA-GML
APO, New York, NY 09403
Heidelberg,
WEST GERMANY

Director: Duane Nahley, Head Librarian
Contact: Eiljeen Diehl, Chief, Reference Services
Collection: RIE (1968-); CIJE (1975-); Thesaurus (11th,
1987); Microfiche (1966-); Online database:
DIALOG
Equipment: MF reader; MF reader/printer; Copier;
Computer terminal
Audiences: Military personnel
Services: Online search services, PC reproduction;
MF duplication

(905) DEPARTMENT OF DEFENSE DEPENDENTS SCHOOLS

Professional Library-Germany Region
Wiesbader American Middle School
APO, New York, NY 09457
Wiesbaden,
WEST GERMANY

Contact: Carol L. Benner
Collection: RIE (1966-); CIJE (1969-); Thesaurus (10th,
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Adult, Career, and Vocational Education (CE)

Ohio State University
1900 Kenny Road
Columbus, OH 43210-1090
Telephone: (614) 292-4353, (800) 848-4815
FAX: (614) 292-1260

All levels and settings of adult and continuing, career, and vocational/technical education. Adult education, from basic literacy training through professional skill upgrading. Career education, including career change, and experience-based education. Vocational and technical education, including new subprofessional fields, industrial arts, corrections education, employment and training programs, youth employment, work experience programs, education/business partnerships, entrepreneurship, adult retraining, and vocational rehabilitation for the handicapped.

Counseling and Personnel Services (CG)

University of Michigan
School of Education, Room 2108
610 East University Street
Ann Arbor, MI 48109-1259
Telephone: (313) 764-9492
FAX: (313) 747-2425

Preparation, practice, and supervision of counselors at all educational levels and in all settings; theoretical development of counseling and guidance; personnel procedures such as testing and interviewing and the analysis and dissemination of the resultant information; group and case work; nature of pupil, student, and adult characteristics; personnel workers and their relation to career planning, family consultations, and student orientation activities.

Educational Management (EA)

University of Oregon
1787 Agate Street
Eugene, OR 97403-5207
Telephone: (503) 686-5043
FAX: (503) 686-3127

The leadership, management, and structure of public and private educational organizations; practice and theory of administration; preservice and inservice preparation of administrators; tasks and processes of administration; methods and varieties of organization and organizational change; and the social context of educational organizations. Sites, buildings, equipment for education; planning, financing, constructing, renovating, equipping, maintaining, operating, insuring, utilizing, and evaluating educational facilities.

Elementary and Early Childhood Education (PS)

University of Illinois
College of Education
805 West Pennsylvania Avenue
Urbana, IL 61801-4897
Telephone: (217) 333-1386
FAX: (217) 333-5847

The physical, cognitive, social, educational, and cultural development of children from birth through early adolescence; prenatal factors; parental behavior factors; learning theory research and practice related to the development of young children, including the preparation of teachers for this educational level; educational programs and community services for children; and theoretical and philosophical issues pertaining to children's development and education.

Handicapped and Gifted Children (EC)

Council for Exceptional Children
1920 Association Drive
Reston, VA 22091-1589
Telephone: (703) 620-3660
FAX: (703) 264-9494

All aspects of the education and development of the handicapped and gifted, including prevention, identification, and assessment intervention, and enrichment, both in special settings and within the mainstream.

Higher Education (HE)

The George Washington University
One Dupont Circle NW, Suite 630
Washington DC 20036-1183
Telephone: (202) 296-2597
FAX: (202) 296-8379

Topics relating to college and university conditions, problems, programs, and students. Curricular and instructional programs, and institutional research at the college or university level. Federal programs, professional education (medicine, law, etc.), professional continuing education, collegiate computer-assisted learning and management, graduate education, university extension programs, teaching-learning, legal issues and legislation, planning, governance, finance, evaluation, interinstitutional arrangements, management of institutions of higher education, and business or industry educational programs leading to a degree.

Information Resources (IR)

Syracuse University
School of Education
Huntington Hall, Room 030
150 Marshall Street
Syracuse, NY 13244-2340
Telephone: (315) 443-3640
FAX: (315) 443-5732

Educational technology and library and information science at all levels. Instructional design, development, and evaluation are the emphases within educational technology, along with the media of educational communication: computers and microcomputers, telecommunications, audio and video recordings, film, and other audiovisual materials as they pertain to teaching and learning. Within library and information science the focus is on the

Information Resources (IR) (cont.)

operation and management of information services for education-related organizations. Includes all aspects of information technology related to education.

Junior Colleges (JC)

University of California (UCLA)
Math Sciences Building, Room 8118
405 Hilgard Avenue
Los Angeles, CA 90024-1564
Telephone: (213) 825-3931
FAX: (213) 206-8095

Development, administration, and evaluation of two-year public and private community and junior colleges, technical institutes, and two-year branch university campuses. Two-year college students, faculty, staff, curricula, programs, support services, libraries, and community services. Linkages between two-year colleges and business/industrial organizations. Articulation of two-year colleges with secondary and four-year postsecondary institutions.

Languages and Linguistics (FL)

Center for Applied Linguistics
1118 22nd Street NW
Washington, DC 20037-0037
Telephone: (202) 429-9551
FAX: (202) 429-9766

Languages and language sciences, theoretical and applied linguistics; all areas of foreign language, second language, and linguistics instruction, pedagogy, or methodology; psycholinguistics and the psychology of language learning; cultural and intercultural contexts of languages; application of linguistics in language teaching; bilingualism and bilingual education; sociolinguistics; study abroad and international exchanges; teacher training and qualifications specific to the teaching of foreign languages and second languages; commonly and uncommonly taught languages, including English as a second language; related curriculum developments and problems. The Adjunct Clearinghouse on Literacy for Limited English Proficient Adults is associated with the ERIC Clearinghouse on Languages and Linguistics.

Reading and Communication Skills (CS)

Indiana University
 Smith Research Center, Suite 150
 2805 East 10th Street
 Bloomington IN 47408-2373
 Telephone: (812) 855-5847
 FAX: (812) 855-3823

Reading, English, and communication skills (verbal and nonverbal), preschool through college; educational research and instruction development in reading, writing, speaking, and listening; identification, diagnosis, and remediation of reading problems; speech communication (including forensics), mass communication, interpersonal and small group interaction, interpretation, rhetorical and communication theory, speech sciences, and theater. Preparation of instructional staff and related personnel in these areas. All aspects of reading behavior with emphasis on physiology, psychology, sociology, and teaching; instructional materials, curricula, tests/measurement, and methodology at all levels of reading; the role of libraries and other agencies in fostering and guiding reading; diagnostics and remedial reading services in schools and clinical settings. Preparation of reading teachers and specialists.

Rural Education and Small Schools (RC)

Appalachia Educational Laboratory
 1031 Quarrier Street
 P.O. Box 1348
 Charleston, WV 25325-1348
 Telephone: (800) 624-9120 (outside WV),
 (800) 344-6646 (inside WV),
 (304) 347-0487 (Charleston area)
 FAX: (304) 347-0487

Economic, cultural, social, or other factors related to educational programs and practices for rural residents; American Indians/Alaska Natives, Mexican Americans, and migrants; educational practices and programs in all small schools and outdoor education.

Science, Mathematics, and Environmental Education (SE)

Ohio State University
 1200 Chambers Road, Third Floor
 Columbus, OH 43212-1792
 Telephone: (614) 292-6717
 FAX: (614) 292-4315

Science, mathematics, and environmental education at all levels, and within these three broad subject areas, the following topics: development of curriculum and instruction materials; teachers and teacher education; learning theory/outcomes (including the impact of parameters such as interest level, intelligence, values, and concept development upon learning in these fields); educational programs; research and evaluative studies, media applications; computer applications.

Social Studies/Social Science Education (SO)

Indiana University
 Social Studies Development Center
 2805 East 10th Street, Suite 120
 Bloomington, IN 47408-2373
 Telephone: (812) 855-3838
 FAX: (812) 855-7903

All levels of social studies and social science education; content of the social science disciplines; applications of theory and research to social science education, contributions of social science disciplines; education as a social science; comparative education (K-12); content and curriculum materials on "social" topics such as law-related education, ethnic studies, bias and discrimination, aging, adoption, womens' equity, and sex education.

Teacher Education (SP)

American Association of Colleges for Teacher Education (AACTE)
 One Dupont Circle NW, Suite 610
 Washington, DC 20036-2412
 Telephone: (202) 293-2450
 FAX: (202) 457-8095

School personnel at all levels; teacher selection and training, preservice and inservice preparation, and retirement; the theory, philosophy, and practice of teaching; curricula and general education not specifically covered by other clearinghouses; all aspects of physical, health, and recreation education.

Tests, Measurement, and Evaluation (TM)

American Institutes for Research (AIR)
Washington Research Center
3333 K Street NW
Washington, DC 20007-3893
Telephone: (202) 342-5060
FAX: (202) 342-5033

Tests and other measurement devices; methodology of measurement and evaluation, application of tests, measurement, or evaluation in educational projects or programs; research design and methodology in the area of testing measurement/evaluation; learning theory in general.

Urban Education (UD)

Teachers College, Columbia University
Institute for Urban and Minority Education
Main Hall, Room 300, Box 40
525 West 120th Street
New York, NY 10027-9998
Telephone: (212) 678-3433
FAX: (212) 678-4048

Programs and practices in public, parochial, and private schools in urban areas and the education of particular racial/ethnic minority children and youth in various settings—local, national, and international, the theory and practice of educational equity; urban and minority experiences, and urban and minority social institutions and services.

Federal Sponsor

Educational Resources Information Center (ERIC)

U.S. Department of Education
Improvement (OERI)
Office of Educational Research and
Improvement 555 New Jersey Avenue NW
Washington, DC 20208-5720
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2214 North Central at Encanto
Phoenix, AZ 85004-1483
Telephone: (602) 254-6156
FAX: (602) 253-2741

Oryx Press publishes Current Index to Journals in Education (CIJE), the Thesaurus of ERIC Descriptors, and other ERIC publications.

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