#### DOCUMENT RESUME

ED 291 960 CE 049 849

Lopez-Valadez, Jeanne, Ed.; Pankratz, David, Ed. **AUTHOR** VESL for Cooking: A Competency-based Curriculum TITLE

Guide. Project OSCAER.

INSTITUTION Northwest Educational Cooperative, Arlington Heights,

Office of Vocational and Adult Education (ED), SPONS AGENCY

Washington, DC.

PUB DATE Sep 87 100AH60026 CONTRACT

NOTE 193p.; For related documents, see CE 049 847-848.

Curriculum Publications Clearinghouse, Western AVAILABLE FROM

Illinois University, Horrabin Hall 46, Macomb, IL

61455.

Guides - Classroom Use - Guides (For Teachers) (052) PUB TYPE

-- Tests/Evaluation Instruments (160)

EDRS PRICE MF01/PC08 Plus Postage.

Behavioral Objectives; Competency Based Education; DESCRIPTORS

\*Cooking Instruction; Foods Instruction; \*Fused Curriculum; \*Home Economics; Job Skills; \*Language Skills; Learning Activities; Performance Tests; Safety; Sanitation; Secondary Education; \*Second Language Instruction; Second Language Learning;

Student Evaluation; Vocabulary; \*Vocational English

(Second Language)

#### **ABSTRACT**

This guide is intended for vocational educators developing the vocational English as a second language (VESL) component of a course in cooking. The introductory section examines assumptions about second language learning and instruction and VESL classes, local adaptations of the curriculum, and sample VESL lessons. The chapter on language competencies lists and cross-references vocational and language competencies. The next chapter provides samples of natural, practical language for each of the competencies identified in the second chapter. The samples are organized into sets according to the following topical areas: identification, function and usage, safety, task performance, clarification and verification, and general employment. Chapter 4, which is devoted to vocational competencies and vocabulary, covers the following topics: safety, sanitation, preparation procedures, cooking procedures, and baking. The fifth chapter lists print materials for cooking and for preemployment ESL, computer software, and materials clearinghouses. Nine appendixes include Bilingual Vocational Training Project abstracts, work English survival competencies, a student performance level document, language needs assessment instruments, ESL activities, applied performance testing activities, a trainee and employer follow-up questionnaire, a general employment skills list, and a grammatical focus index. (MN)

\*

Reproductions supplied by EDRS are the best that can be made from the original document. \*

# VESL for COOKING:

# A Competency-based Curriculum Guide

Editors: Jeanne Lopez-Valadez David Pankratz

Developers: Carolyn Bohlmann Lisa Karimer

September 1987



DISCRIMINATION PROHIBITED: Title VI of the Civil Rights Act of 1964 states: "No person in the United States shall, on the grounds of race, color, or national origin, be denied the benefits of, or be subjected to discrimination under any program or activity receiving financial assistance."

Therefore, each vocational education program, like all other programs or activities receiving financial assistance from the U.S. Department of Education, must be operated in compliance with this law.

AUTHORIZATION FOR THE STUDY: The report was developed as part of the project "Occupational Specific Computer Assisted English Resources" (OSCAER), funded under Contract No. 100AH60026, U.S. Department of Education, Office of Vocational and Adult Education. The project is one of a series of projects authorized under Title I, Part B, Subpart 3, Bilingual Vocational Training, of the Vocational Education Act, to assist "...in developing instructional material, methods, and techniques for bilingual vocational training."

The opinions expressed herein do not necessarily reflect the position or policy of the Department of Education, and no official endorsement by the Department of Education should be inferred.



# TABLE OF CONTENTS

ACKNOWLEDGEMENTS i
PREFACE
CHAPTER I: INTRODUCTION
Assumptions About the Learner
CHAPTER II: LANGUAGE COMPETENCIES
List of Language Competencies
CHAPTER III: LANGUAGE SAMPLES
Identification
CHAPTER IV: VOCATIONAL COMPETENCIES AND VOCABULARY 64
Orientation       65         Safety       82         Sanitation       85         Preparation Procedures       89         Cooking Procedures       100         Baking       102
CHAPTER V: RESOURCES
A. Print Materials For Cooking
APPENDICES
A. BVT Project Abstracts B. Work English Survival Competencies C. Student Performance Level Document D. Language Needs Assessment Instruments E. ESL Activities F. Applied Performance Testing Activities G. Trainee and Employer Follow-up Questionnaire H. General Employment Skills List I. Grammatical Focus Index



## **ACKNOWLEDGEMENTS**

During the implementation of Project OSCAER, many individuals and programs contributed to the success of the project and the development of its many products.

The following staff from six federally funded bilingual vocational training programs served as consultants who helped to verify the competencies, identify key vocabulary, design software lessons, and pilot the products.

Sara Su Ma China Institute of America New York, NY

Nora Wang, Crispin Choy, Guillermo Olbes, Delores Brooks, Agnes Shin Chinatown Manpower Project, Inc. New York, NY

Rafael Nevarez, Dan Munquia. Houston Community College Houston, TX Denise Parker, Gail Shay Maricopa Community College Phoenix, AZ

David Pankratz, Barbara Hermann, Chad Ganger Oakton Community College .Des Plaines, IL

Carmen Dominguez, Belen Michael, Joanne Tamburino St. Augustine College Chicago, IL

An advisory panel of experts provided invaluable guidance in the design of the curriculum and software:

Jeff Lake Microcomputer Specialist IL Vocational Curriculum Center Sangamon State University

Patricia Menges Vice President, Project Development Fliptrack Learning Systems Division of Mosaic Media, Inc.

Dan Munguia Director, BVT Program Houston Community College Peter Seidman
Project Officer
Research and Development Section
Dept. of Adult, Vocational, and
Technica Education
Illinois State Board of Education

Der.nis Terdy
Director
IL ESL/Adult Education Service Ctr.
Northwest Educational Cooperative

Nora Wang Director Chinatown Manpower Project, Inc.

An important resource in the development of the language competencies was the <u>Competency-Based Curriculum: General VESL</u> produced by Project Work English. Linda Mrowicki, its director, also gave insightful input and editorial comment.

Sincere appreciation is extended to each of these individuals and to the staff for their generous contributions of time and expertise.

Jeanne Lopez-Valadez, Project Director



- i -

## PREFACE

The United States is a rich multilingual, multicultural country. Unfortunately, for a large segment of its population, the inability to function in the English language has meant exclusion from training programs and services as well as high unemployment or underemployment. The number of individuals who are limited English proficient (LEP) can only be estimated. Estimates of LEP persons aged 16 years and older totaled over 11 million as of 1980. Increased immigration and childbirth rates among linguistic minority groups have continued to add to the LEP figure.

LEP persons have several characteristics in common. First, LEP persons speak a language other than English and have learned English as a second language. In addition to their language differences, LEP persons come from various cultural backgrounds and may need help adjusting culturally as well as linguistically. Due to their limited ability in English, LEP persons are unable to benefit fully in an English only vocational program. Therefore, they need special assistance to succeed in educational and training programs.

Like any other group of trainees, they have differing skills, weaknesses, interests and work experience. To begin with, they vary in their abilities to understand, speak, read and write English. Many LEP persons have little formal education and may be illiterate even in their native language. Others are highly educated and trained persons for whom language is the primary impediment to employment. Unfortunately, the bulk of the LEP are from a low socio-economic status and share in its related problems.

To service the unique needs of the LEP population and improve their employment and economic opportunities, bilingual vocational training (BVT) programs have been implemented across the country for over a decade. The primary intent of these programs is to prepare LEP adults for employment by providing the necessary language and occupational skills training. The vocational skills are taught using English and the trainee's native language. This is done to make sure trainees can understand and participate fully in instruction. Occupationally specific language skills are taught concurrently in vocational English as a second language (VESL) classes which are closely tied to the vocational component. Active recruitment, bilingual counseling,



- ii -

job development and various support services are common features of these programs. Because of the newness of the BVT field and the diversity among the programs, commercial publishers have been slow to respond to the demand for curriculum materials for the LEP, particularly in the area of occupationally specific ESL materials. Although teacher-developed resources exist, their availability and transferability are often limited. In response to this need, the U.S. Department of Education, Office of Vocational Education, has funded a series of bilingual vocational projects related to materials development. Project OSCAER, funded to the Northwest Educational Cooperative, is one such project.

The purpose of Project OSCAER was to develop VESL curriculum guides and computer software in the areas of data entry, heating and air conditioning, and cooking. As part of its activities, Project OSCAER trained ESL teachers and BVT staff in curriculum development and the use of editable software. Six federally funded BVT programs were selected to assist in the development and pilot testing of the project's products. (See Appendix A for project abstracts.)

This curriculum guide is intended to be used by vocational training programs in the development of curriculum and instructional resources for the vocational ESL component. As such, the primary user is the vocational ESL teacher. However, other program staff may find the guide helpful as well. Program coordinators will find a listing of the ococupational and language competencies common to data entry operators. Vocational teachers can utilize the vocabulary and resource sections to integrate language reinforcement into their instruction. Counselors and job developers can use the competencies for counseling students and for speaking with potential employers. Because of the unique features in each program, the guide has been designed to be descriptive rather than prescriptive. That is, the various sections of the guide can be used in whole or in part and sequenced to suit each program.

The set of VESL computer lessons developed for each vocational area can serve as tutorial or remedial activities. Vocabulary, grammar, reading skills, and problem solving can be reinforced using the lessons. For further information on the computer software for the vocational area addressed in this guide, see the bibliography in Chapter V.



CHAPTER I INTRODUCTION

## CHAPTER I: INTRODUCTION

This vocational ESL curriculum is designed for VESL teachers as a guide for developing the occupational language component of a vocational training program for limited English proficient youth and adults. To expedite the LEP trainees' transition to the world of work, the curriculum provides a competency-based focus. This approach identifies minimal performance criteria (competencies) needed to function in a given situation. These are derived from the language needs of training, on-the-job communication and job seeking. In a competency-based approach to language teaching, grammar plays a secondary or supportive role to the overall language goal. The advantages a competency-based language approach offers are: 1) a method for selecting relevant language tasks from the total universe of language instruction, 2) program accountability in terms that employers and non-ESL staff can understand, and 3) a means of student evaluacion.

The curriculum encompasses the job-related language needs of persons preparing for entry level occupations in the food service field, including cook helper and cook. Persons in these occupations generally have the following responsibilities:

#### COOK HELPER

- Assists main cook or chef by weighing, cleaning, cutting, grinding and in other ways preparing food items for cooking
- . Stores food and carries utensils to and from work stations
- . Removes garbage and cleans work areas, equipment and utensils

## COOK

- Prepares, seasons and cooks soups, meats, vegetables, desserts and other foodstuffs for consumption
- Reads menu to estimate food needs and orders food supplies
- Tests food being cooked and prepares it for serving, including garnishing

The guide has been developed utilizing the vocational and language competencies common to both continental and Chinese cuisine training. As such, specialized vocabulary particular to specialty dishes has not been incorporated. It represents the equivalent of a 26-32 week full time training cycle. Generally VESL is provided for 2 hours daily.



- 1 -

Several assumptions have been made regarding the learner, the training process, and the VESL class.

# Assumptions About the Learner

# The Tearner's English proficiency is generally at a high beginning level.

The use of a learner's native language in the training process or on the job allows a person with a very limited knowledge of English to learn a skill and to use that skill on a job. Even with the use of the learner's native language, basic English is very important for functioning. Both research and extensive experience in BVT training have indicated that the learner should have sufficient English language skills to hand!e basic social interactions and life-coping language needs. (See Appendix B for sample survival ESL competencies.) Therefore, although BVT programs often accept students with very little English, their target population is persons at a high beginning level.

A helpful guide for classifying students by language proficiency is that developed by the Mainstream English Language Training (MELT) Project. The MELT system provides ten Student Performance Levels (SPL). For training in culinary arts, students should have an SPL of II or greater. At SPL II, a person can function in a limited way in situations related to immediate needs and can handle routine entry level jobs that involve only the most basic communication and in which tasks can be demonstrated. Oral communication skills are limited to simple learned phrases using very basic grammar. Literacy is confined to recognizing numbers and common words and writing personal information. (For a complete description of the MELT Student Performance Levels, see Appendix C.)

English proficiency can be tested using either locally developed instruments or standarized tests such as the English as a Second language Oral Assessment (ESLOA), the MELT Basic English Skills Test (BEST), or the Bilingual Vocational Oral Proficiency Test (BVOPT). Native language proficiency and literacy are also taken into account both in terms of the ability to learn English and the type of support materials to be used.

# Assumptions About the Training Process

1. The skills training utilizes a competency-based, hands-on approach.

The vocational content listed in this curriculum consists of a list of competencies which students learn to perform. The focus of the instruction is the demonstration, explanation, and practice of a skill. The instruction does not consist of either lengthy lectures or extensive reading about theory or practice.

Observation of vocational training has resulted in the identification of an eight-step process which instructors usually use when teaching a new skill. These steps and the language required are similar to those used for performing a task on the job. Through surveys both teachers and employers have indicated that the major problem with the LEP's performance is due to their inability to comprehend and follow instructions as well as a failure to clarify or verity instructions. The chart below summarizes the steps for learning and performing a task with examples of language for each.

	EARNING A TASK		PERFO	RMING A TASK	
STEPS		SAMPLE	STEPS		SAMPLE
Assessment of student's knowledge:	Instructor:	What are the types of cuts used for preparing vagatables?	Instructions:	Supervi sor:	Prepare these carrots julienne cut.
Task demonstration and explanation:	Instructor:	Place the knife at a 40 degree angle	Clarification/verification:	Worker: or	How many carrots? O.K., Julienne cut carrots.
Comprehension check:	Instructor:	Do you understand?	Task performance		
	or	What knife do you use for dicing?	Feedback:	Supervisor:	
Clarification or verification:	Student: or	I understand. Chopped fine?		0.	These are too thick.
Task performance			Acknowledgement:	Worker: or	Thank you. Sorry, I'll cut them finer.
Task completion:	Student:	I've finished.			
Feedback:	Instructor: or	Good job! These are too thick.			
Acknowledgement:	Student: or	Thank you. I'll cut them thinner next time.			



- 3 - 12

# 2. The vocational training is offered bilingually.

To assure the LEP students opportunity for successful participation, vocational training programs adapt their instruction linguistically and culturally. In the case of BVT programs, the vocational teachers are biling dividuals who use the student's native language to explain concepts or procedures not understood in English only. Other programs use bilingual aides, peer tutors and bilingual materials to help LEP students understand the vocational content. As the student attains more English, the vocational component relies less on the nutive language. The vocational teacher also assumes responsibility for reinforcing and practicing the english learned in the VESL class.

# Assumptions About the VESL Class

1. The VESL class should emphasize the language needed to learn the skills and use the skills on the job.

VESL classes teach the <u>language</u> of the vocational training area - the structures, vocabulary and communication functions specific to a particular job or field. Because one is teaching language within a vocational context, vocational concepts are naturally reinforced. The instructional objectives of the VESL class should be:

- a. to teach the students sufficient English to successfully complete the vocational training program.
- b. to teach the students sufficient English to function on the job for which she/he is being trained.
- c. to teach the students sufficient English to seek and obtain employment.

The VESL class is not intended as a tutoring session for vocational content or an approach to teaching vocational concepts and skills.



2. The emphasis the VESL class places on listening, speaking, reading, or writing skills should depend on the language demands of the job placement planned and the instructional mode of the vocational training component.

A cook helper will need more listening skills while a cook requires more speaking and reading. If the vocational instruction is primarily in the native language, less attention has to be placed on those language competencies which relate solely to functioning in the classroom, for example, describing the function of a utensil to demonstrate knowledge, or reading a training manual. When English is the main medium of instruction in the vocational class, students must be prepared to receive information, ask questions, and take tests in English.

3. The VESL class is offered concurrently with the skills training.

In a BVT program, the language instruction constitutes a formal component of the program and is taught by persons with experience and/or training in ESL methodology. The VESL class is usually taught daily although some programs offer it three days a week. Generally the VESL class begins at the same time as the training class. In a few cases, VESL instruction begins a few weeks before training to introduce classroom language. (In addition to daily instruction, individual tutoring, lab time on computer: or audio equipment, and home learning aids often supplement the VESL class.)

4. The specific content and sequence for the language component should be derived from and coordinated with one's local vocational curriculum.

This necessitates strong coordination and cooperation between the vocational and the ESL staff. Coordination can assure that each staff member is working toward the same goal. By cooperating, each instructor can also learn the other's field, thereby facilitating his/her own job. But most importantly, the coordination between the ESL and the vocational staff will result in relevant curriculum and instruction for the LEP student. BVT programs routinely schedule weekly meetings to design coordinated lesson plans, and some programs have found it best for instructors to meet daily.



# Local Adaptation of the Curriculum

This section provides a process for adapting the OSCAER curriculum for local use. Most of the steps require the involvement of the VESL teacher as well as the vocational instructor and job developer/counselor. Ongoing team planning is the most efficient approach to insuring complementary instruction which reinforces the vocational and the language skills.

ST	EP ONE: IDENTIFY AND SEQUENCE	VOCATIONAL COMPETENCIES TO BE TAUGHT
	ACTIVITIES	PERSON RESPONSIBLE
a.	Determine types of job placements planned and skills required	Vocational teacher and/or job developer
b.	Select and adapt (as needed) vocational competencies in Chapter IV.	Vocational teacher and/or job . developer
c.	Sequence competencies into instructional units.	Vocational teacher and/or job developer

ST	EP TWO: IDENTIFY LANGUAGE NEEDS	FROM	TRAINING
	ACTIVITIES		PERSON RESPONSIBLE
a.	Interview vocational teacher and counselor/job developer to identify language skills needed (See Appendix D).	VESL	teacher
b.	Observe classes and review instructional materials used.	VESL	teacher
c.	Select and adapt (as needed) language competencies in Chapter II.	VESL	and vocational teachers

STEP THREE: SEVELOP LESSON PLANS ACTIVITIES PERSON RESPONSIBLE Select lesson outcomes and VESL and vocational teachers content-vocational and related language competencies (Chapter II). b. Select grammatical focus and **VESL** teacher language samples (Chapter III). Select appropriate learning c. Vocational and VESL teachers activities (Chapter IV). d. Select appropriate learning **VESL** teacher activities (Appendix E). Select and/or develop instruc-**VESL** teacher tional materials (Chapter V). f. Select method of student **VESL** teacher evaluation (Appendix F).

ST	EP FOUR: EVALUATE CURRICULUM AND LES	SSON PLANS
	ACTIVITIES	PERSON RESPONSIBLE
a.	Conduct periodic student assessment.	VESL teacher
b.	Conduct ongoing teacher assessment.	Project director
c.	Request input from vocational teacher(s) and counselor.	VESL teacher and project director
d.	Conduct employer and trainee follow-up (See Appendix G).	Job developer

In summary, a curriculum provides the scope and sequence of the course content. A VESL teacher uses the curriculum to design lesson plans which address the students' needs and level of English proficiency. In other words, the curriculum is the "what"; the lesson plans are the "how to."

A lesson plan format and two sample lessons follow. Subsequent chapters and appendices provide the material for developing lesson plans customized to the needs of a particular program.



# SAMPLE VESL LESSON PLAN

**VOCATIONAL COMPETENCY:** 

GRAMMATICAL FOCUS:				
LANGUAGE SAMPLES: (Listening/Speaking)	(Reading/Writing)			
	·			
ABULARY:				
IVITIES:				
ERIALS:				



17

## COOKING SAMPLE VESL LESSON PLAN

## **VOCATIONAL COMPETENCY:**

Identify roles of food service staff.

#### LANGUAGE COMPETENCY (IES):

- I.1 Comprehend and identify titles of kitchen personnel.
- F.1 Describe duties of kitchen personnel.

#### GRAMMATICAL FOCUS:

WHAT/WHO questions, personal pronouns, articles, present BE, present tense (3rd person singular), possibly present continuous tense

LANGUAGE SAMPLES: (Listening/Speaking)

(Reading/Writing)

Instructor: What (who) is he?
Trainee: He's the dishwasher.

Work schedule with job titles and names of people assigned to work.

Instructor: What does he do?

Trainee: He sorts, cleans, and stacks

the dishes.

Instructor: Who peels the potatoes?
Trainee: A kitchen helper peels the

potatoes.

#### **VOCABULARY:**

Job titles of food service workers (see vocabulary for Vocational Competency #2), verbs which describe their duties, question words WHAT/WHO, DO forms

#### **ACTIVITIES:**

- Repetition drill: instructor models sentences with names and duties of kitchen staff.
- Instructor asks YES/NO questions about duties of staff.
- Matching: trainees match oral description of job duties with pictures of a kitchen employee and his/her work station.
- Question/answer: instructor asks trainees to describe roles of key staff.
- "Role play": One trainee mimes activities of a particular employee, other trainees describe what he/she is doing (present continuous tense).

#### MATERIALS:

Actual kitchen and/or pictures and diagrams of kitchen with kitchen staff.

## **EVALUATION:**

Trainees indicate knowledge of roles by successfully completing matching exercise (see activity above) and/or describing roles in response to direct questions. (If present continuous has been introduced, emphasize distinction between it and simple present tense, especially 3rd person singular.)



18

## COOKING SAMPLE VESL LESSON PLAN

## **VOCATIONAL COMPETENCY:**

Clean and prepare fresh fruits and vegetables.

## LANGUAGE COMPETENCY (IES):

- I.5 Comprehend and identify fruits and vegetables.
- F.3 Describe function and usage of basic cutting intruments.
- T.2 Follow and give basic, multiple step instructions.
- C.7 Verify comprehension by repeating a word, phrase, or set of instructions.

GRAMMATICAL	FOCUS:	
	YES/NO questions, imperatives, epositional phrases	infinitives, present passive, sequence
LANGUAGE SAN	MPLES: (Listening/Speaking)	(Reading/Writing)
	What vegetables do you peel? You peel carrots, potatoes,	
	How are carrots peeled? Carrots are peeled with a peeler.	
Instructor:	What is a paring knife used for?	
Trainee:	For removing cores and seeds.	
Instructor:	First, you wash them in warm soapy water.	
	Soapy? Yes, that's right.	

#### **VOCABULARY:**

Names of fruits, vegetables, and utensils used for preparing them (see vocabulary for vocational competency #19); related action verbs; expressions such as USED FOR, USED TO, question word HOW

#### **ACTIVITIES:**

- Substitution drills: practice names of fruits and vegetables, utensils, and verbs related to the preparation
- Sequencing exercises: teach sequence adverbs and emphasize important vocabulary
- Total physical response: emphasize imperative forms, sequence adverbs, and prepositional phrases related to the vocational task
- Question/Answer drills: practice grammatical forms and vocabulary
- Two-sided dialogues and/or role play: practice giving instructions, asking for verification, and describing function of utensils

#### MATERIALS:

Actual foodstuffs and utensils, if available; pictures of same; separated pictures and/or written steps of a procedure which students can organize into correct sequence.

#### **EVALUATION:**

- Given oral instructions, trainees perform a procedure
- Asked questions, trainees give brief answers to demonstrate knowledge of names, functions of utensils, and procedures
- Trainees give instructions for preparation of a particular fruit or vegetable from start to finish, using appropriate connectors and sequence adverbs

- 10 -

CHAPTER II
LANGUAGE COMPETENCIES

## CHAPTER II. LANGUAGE COMPETENCIES

The language competencies listed in this section were identified by observing the language interaction and use in instructional and workplace settings. General VESL competencies from the Work English curriculum were also reviewed and incorporated as needed. The VESL consultants then verified the competencies list and the language samples developed.

The language competencies indicate expected student performance outcomes. The difference between a language competency and a vocational competency is that the language competency involves the learning of language skills needed for performing in a given situation while a vocational competency involves the demonstration of an occupational skill. In some cases a competency may relate to a vocational skill but it may be considered a language skill.

The language competencies herein are divided into six topical areas:

IDENTIFICATION - This topic is vital to the training process. Instructors often identify and define terms prior to the actual skills training. Instructors also require students to identify, refer to, and sometimes define objects or concepts as part of their assessment of a student's knowledge. On the job, however, the worker would simply be required to comprehend and use the name of an item.

FUNCTION AND USAGE - As part of the training process, the instructor often explains the function and usage of items and expects students to do the same as demonstration of knowledge. This is more typical of training conducted primarily in English.

SAFETY AND SANITATION - The competencies in this topic relate to work safety and hygiene and play a vital role in training and on the job.

TASK PERFORMANCE — This topic relates to learning or performing a task. It consists of instructions for a task, performance of a task, request for supplies or assistance, reporting of task completion and feedback interaction. Following directions are as important during training as on the job. Giving directions has different purposes in the two settings — on the job it involves worker to co-worker interaction, while in training the student demonstrates knowledge by listing the procedures.



- 11 -

CLARIFICATION AND VERIFICATION - These are cross-topics, that is, they are a part of the total communication process and can be combined with any other competency or area of the language curriculum. These competencies are intended to insure that the student understands and can be understood by others. They also provide a means for a teacher or supervisor to determine when comprehension has taken place.

GENERAL EMPLOYMENT - This topic relates to competencies needed for obtaining and retaining any job. They are derived from the demands of the pre-employment training component of the vocational program.

Some language competencies have a one to one correspondence with a vocational or employability competency. Others like those under Task Performance are needed for learning most of the vocational skills and performing successfully on the job. Clarification and verification competencies relate to the total curriculum. It becomes apparent that the language competencies can be grouped and sequenced in a number of ways.

Selection and sequence of the language competencies for teaching should be based on: 1) the sequence of the vocational and the pre-employment curriculum, 2) the type and language(s) of instruction, and 3) the students' English proficiency. Generally, clarification competencies are taught from the beginning; task performance competencies are introduced when hands-on skills are taught; and general employment competencies are presented toward the end of the training cycle in preparation for job seeking. Although the language competencies can be sequenced in a variety of ways, some are more appropriate to certain vocational competencies. On page 17 is a list of the vocational competencies with samples of related language competencies which can be taught. The language competencies for general employment do not appear on this list because they relate more to the employability or job seeking component of the program. (For a list of employability competencies, see Appendix H).

#### IDENTIFICATION

- I.1 Comprehend and identify titles of kitchen personnel.
- I.2 Comprehend and identify work stations and kitchen equipment.
- I.3 Comprehend and identify common cooking, cutting and measuring utensil and devices.
- I.4 Comprehend and identify terms & abbreviations for measurement and weight.
- I.5 Comprehend and identify fruits and vegetables.
- I.6 Comprehend and identify meats and cuts of meat.
- I.7 Comprehend and identify fish and seafood.
- I.8 Comprehend and identify spices, herbs and condiments.
- I.9 Comprehend and identify processes used for cooking.
- I.10 Comprehend and state ingredients used and name of specific dish.
- I.11 Read labels, cans, boxes, and containers of food products.

#### FUNCTION AND USAGE

- \*F.1 Describe duties of kitchen personnel.
- \*F.2 Describe function of correct usage of kitchen equipment.
- \*F.3 Describe function and correct usage of basic cutting instruments.
- \*F.4 Describe function and correct usage of common cooking utensils.

#### SAFETY AND SANITATION

- \*S.1 Describe types and causes of fire.
- \*S.2 Identify various types of fire extinguishers by name.
- S.3 Read instructions needed to operate various fire extinguishers.
- \*S.4 Describe appropriate dress and grooming standards needed for kitchen safety and sanitation.

- 13 -

- S.5 Report unsanitary conditions in the workplace.
- \*S.6 Describe causes of food contamination.
- \*S.7 Describe appropriate food storage techniques needed to prevent contamination.



23

- \*S.8 Describe methods of cleaning and sanitizing utensils and kitchen equipment.
- \*S.9 Describe proper garbage disposal methods.
- S.10 Read safety signs and posters.
- S.11 Identify and read names of various types of cleaning products.
- \*S.12 Describe precautions for preventing accidents or injuries.
- S.13 Read labels indicating proper usage of cleaning products.
- S.14 Report hazardous conditions.
- S.15 Warn someone of danger.
- S.16 Report accident.
- S.17 Report to oral warnings or basic commands about safety.

## TASK PERFORMANCE

# Instructions

- T.1 Follow and give basic single step instruction.
- T.2 Follow and give basic multiple step directions.
- T.3 Follow multi-step, sequential instructions.
- T.4 Read and follow recipe instructions with ingredients indicated by abbreviations, and fractions.

# <u>Assistance</u>

- T.5 Indicate shortage of materials and request more.
- T.6 Request and respond to request concerning location of person, utensil, equipment or food item.
- T.7 State problem and request assistance.
- T.8 State need to replace defective equipment or utensils.

# Task completion and Feedback

- T.9 Request supervisor or trainer to check work.
- T.10 Report on progress or completion of work.



- 14 - 2

- \*T.11 Describe the quality of prepared foods.
- T.12 Offer apology or explanation for incomplete or unsatisfactory work,
- T.13 Respond appropriately to positive and negative feedback.
- T.14 Respond to work interruption.
- T.15 Borrow supplies or utensils.

#### CLARIFICATION AND VERIFICATION

- C.1 Express understanding or Tack of understanding.
- C.2 Ask someone to repeat a word, phrase or set of instructions.
- C.3 Ask someone to speak more slowly.
- C.4 Ask someone to pronounce or spell a word.
- C.5 Request meaning of word, phrase, sentence or abbreviation.
- C.6 Request name or function of an object or substance.
- C.7 Verify comprehension by repeating a word, phrase or set of instructions.

## GENERAL EMPLOYMENT

- G.1 Request information about specific job opening over the phone or in person.
- G.2 Read information found in classified ads.
- G.3 Inquire about job openings by phone.
- G.4 Request directions to job-site.
- G.5 Write a job application letter in response to an ad.
- G.6 Make an appointment for an interview by phone.
- G.7 Complete standard job application form.
- \*G.8 Respond to specific questions about personal data and previous work experience.
- \*G.9 Describe job skills and education needed for job.
- G.10 State desired job, shift preference and starting date.



25

- ${\sf G.11}$  Ask questions regarding duties, salary, benefits, policies and procedures.
- G.12 Read and fill out W-4 and insurance forms,
- G.13 Read work schedules and verify duties to be performed.
- G.14 Request time off or change of schedule.
- G.15 Read common deductions on paycheck.
- G.16 Report errors on paycheck.
- G.17 Report tardiness or absence.
- \* These competencies are only used in an instructional setting or a job interview to demonstrate understanding and knowledge of content.

# CROSS REFERENCE OF VOCATIONAL AND LANGUAGE COMPETENCIES

	VOCATIONAL COMPETENCY	L	ANGU	AGE	TOPI	cs	SAMPLE LANGUAGE
		I	F	S	T	С	COMPETENCIES
	<u>Orientation</u>						
1.	dentify work stations in kitchen	×				x	I.2
2.	Identify roles of food service staff	x	x			×	I.1, F.1
3.	Identify and demonstrate correct usage of kitchen equipment	x	. <b>x</b>	X	x	x	I.2, F.2, S.12
4.	Identify and demonstrate correct usage of kitchen utensils	x	x	х	x	x	I.3, F.4
5.	Measure ingredients and portions using various measuring devices	х			x	x	I.3-4, I.11
6.	Follow directions as given in a recipe	x		x	x	x	T.4
7.	Convert recipes to higher and lower yields	x			x	x	I.4
	Safety and Sanitation						
8.	Determine cause and extinguish a fire	x		x	x	x	S.1-3, S.14-15
9.	Use precautions to prevent cuts	×	x	X	x	x	F.3, S.14-15
10.	Use precautions to prevent burns	x		X	x	х	S.10, S.12, S.14-15
11.	Use precautions to prevent falls and injuries	x		x	x	x	S.10, 12, 14, 15
12.	Demonstrate awareness of personal hygiene	x		x		x	5.4
13.	Identify unsanitary conditions	x		X		×	S.5
14.	Use food preparation techniques which prevent contamination	x		x	x	x	I.9, S.6



16. C	se proper food storage techniques o prevent contamination Clean and sanitize utensils and citchen equipment	x	F	S	Т	С	COMPETENCIES
16. C	o prevent contamination  Clean and sanitize utensils and	x				- 1	
1		!		X	x	x	I.2, I.5-8, S.7
	roonen ega pineno	X		x	x	x	I.2-3, S.8, S.11, S.13
17. C	Clean and sanitize kitchen area	х		x	х	x	I.2, S.8, S.11, S.13
	Demonstrate proper disposal of parbage	. <b>x</b>			x	х	S.9, I.2
	Preparation Procedures						
	Clean and prepare fresh fruits and vegetables	x		x	x	x	I.2, I.5
	repare fish and shellfish for cooking	x		x	x	x	I.3, I.7
	Cut vegetables using various Cutting methods	x	x	x	x	x	I.5, F.3, S.12
22. I	dentify cuts of beef, veal, pork,	х				x	I.6
23. B	Sone and cut meats and poultry	х	х	x	x	x	I.3, I.6, F.3, S.12
1	dentify names and uses of herbs and spices	x				x	1.8
25. B	Bread food items	х			х	х	I.9
	Cooking and Baking						
1	Cook with moist heat, dry-heat and fat	x	x	х	x	х	I.9, I.10
i -	Carnish and decorate dishes for serving	х			x	x	I.3, I.5
28. M	fix and knead dough	x		х	x	х	I.9
	Cut and arrange dough to prepare specific food items	x			x	x	I.9, F.3
30. P	Prepare breads and rolls	x			x	x	I.9

I = Identification

\*}.

S = Safety & Sanitation C = Clarification/Verification T = Task Performance

F = Function & Usage

CHAPTER III LANGUAGE SAMPLES



## CHAPTER III: LANGUAGE SAMPLES

This chapter provides samples of natural, practical language for each of the language competencies identified in Chapter II. For those competencies involving listening and speaking, dialogues are given at two levels of English proficiency—Level One for high beginning and Level Two for intermediate. Examples of written materials are included for competencies involving literacy skills.

# Clarification of Samples

- For each set of samples, points of grammatical focus have been indicated. Grammatical focus items set off in brackets refer to the grammatical structures emphasized in the instructor's or supervisor's language. Grammatical focus items without brackets are those which should be emphasized in the trainees' language. (For a complete grammatical focus index, see Appendix I).
- 2. The speakers engaging in the dialogues are identified as instructor and trainee or as supervisor and worker. These titles indicate whether the interactions would typically occur in an instructional or a worksite setting.
- 3. The samples build in complexity as one proceeds from competency to competency within a topical area. For example, within the topical area "Identification", the language samples for competency I.2 are slightly more complex than those for I.1. A trainee's ability to identify things can range in grammatical complexity from giving YES/NO responses to providing detailed descriptions. While the curriculum attempts to cover an appropriate range of language structures, it is ultimately the task of the VESL instructor to adapt and supplement the samples provided here according to the demands of the particular vocational program.



#### **IDENTIFICATION**

COMPETENCY: I.1 COMPREHEND AND IDENTIFY TITLES OF KITCHEN PERSONNEL.

**GRAMMATICAL FOCUS:** 

Level One:

EYES/NO + present BE questions, WHAT (WHO) + BE questions,

subject pronouns, indefinite articles]

YES/NO short answers, personal pronouns, indefinite articles,

definite articles, present BE

Level Two:

[Possessive adjectives, WHICH + WOULD LIKE questions]

Personal pronouns, indefinite articles, WOULD LIKE + infinitive

SAMPLE ORAL LANGUAGE

Level One

Instructor: Is he a baker?

Instructor: What (who) is he?

Trainee:

Yes, he is.

Trainee: He's a baker.

Instructor: No, he isn't. He's a cook.

Level Two

Instructor: What is his/her job?

Instructor: Which job would you like?

Trainee:

She's a waitress.

Trainee:

I'd like to be a head chef.

COMPETENCY: I.2 COMPREHEND AND IDENTIFY WORK STATIONS AND KITCHEN EQUIPMENT.

GRAMMATICAL FOCUS:

Level One:

[WHAT + BE questions, demonstrative pronouns]

Demonstrative pronouns, singular/plural nouns, present BE

Level Two:

[WHERE questions]

WHAT + BE questions, prepositional phrases of location

SAMPLE ORAL LANGUAGE

Level One

Instructor: What's this?

Instructor: What are these?

Trainee:

That's a grill.

Trainee: Those are infrared lamps.

Level Two

Trainee: What's this?

Instructor: Where's the salad station?

Instructor: That's a spatula.

Trainee:

It's next to the sink.



COMPETENCY: I.3 COMPREHEND AND IDENTIFY COMMON COOKING, CUTTING, AND MEASURING

UTENSILS AND DEVICES.

**GRAMMATICAL FOCUS:** 

Level One: [WHAT KIND OF + present BE questions, demonstrative pronouns]

WHAT questions, demonstrative pronouns, descriptive adjectives

Level Two: WHICH + present BE questions, pronoun ONE

SAMPLE ORAL LANGUAGE

Level One

Trainee: What's this?

Instructor: What kind of skillet is this?

Instructor: That's a ladle.

Trainee: That's a cast-iron skillet.

It's heavy!

Level Two

Trainee 1: Which is the saucepan?

Trainee 2: This one is.

COMPETENCY: I.4 COMPREHEND AND IDENTIFY TERMS AND ABBREVIATIONS FOR MEASUREMENT AND

WEIGHT.

**GRAMMATICAL FOCUS:** 

Level One:

[HOW MANY questions, WHICH questions, comparative adjectives]

Comparative adjectives

Level Two:

HOW MANY questions, WHICH questions, comparative adjectives

SAMPLE ORAL LANGUAGE

Level One

Instructor: How many ounces are in a

pound?

Instructor: Which is larger, a quart or

a liter?

Trainee:

Sixteen ounces.

Trainee: A liter is larger.

Level Two

Trainee:

How many tablespoons are in

1/4 of a cup?

Trainee:

Which is smaller, a quart or

a pint?

Instructor: Four.

Instructor: A pint.

COMPETENCY: I.5 COMPREHEND AND IDENTIFY FRUITS AND VEGETABLES.

GRAMMATICAL FOCUS:

Level One: [WHICH questions]

YES/NO questions, personal pronouns, descriptive adjectives

Level Two:

[WHICH + DO questions]

YES/NO questions, complement adjectives, present tense verbs

	SAMPLE OR	AL LANGUAGE	
Level One			
Trainee: Is th	is an artichoke?	Instructor:	Which color are the bananas?
Instructor: Yes i	t is.	   Trainee: 	They're green.
Level Two		1	
Trainee 1: Is the	e papaya ripe?	Instructor:	Which vegetables do you peel?
Trainee 2: No, i	t isn't.	Trainee:	You peel carrots, potatoes, beets, (etc.)

COMPETENCY: I.6 COMPREHEND AND IDENTIFY MEATS AND CUTS OF MEAT.

GRAMMATICAL FOCUS:

Level One:

[Demonstrative adjectives, complement nouns, conjunction OR,

superlative adjectives]

Demonstrative adjectives, complement nouns, superlative adjectives

Level Two:

[WHAT questions, present passive CALLED, demonstrative adjectives]

Present passive CALLED, superiative adjectives, demonstrative

adjectives

	SAMPLE OR	AL LANGUAGE	
Le <b>vel</b> One		}	
	Is this meat port or lamb?  That meat is pork.	Instructor:	What's the most tender cut of meat?
ir arrice.	That heat is pork.	Trainee:	Filet mignon is the most tender.
Level Two			
	What is this cut called?	Trainee 1:	Is Filet mignon the most expensive cut?
Trainee:	That cut is called the brisket.	Trainee 2:	Yes, it is.



COMPETENCY: I.7 COMPREHEND AND IDENTIFY FISH AND SEAFOOD.

GRAMMATICAL FOCUS:

Level One:

Present BE questions, conjunction OR, WHAT questions, irregular

plural nouns

Level Two:

WHAT KIND OF questions

SAMPLE ORAL LANGUAGE

Level One

Trainee: Is this crab or lobster? Worker 1:

What fish are on the menu

today?

Instructor: That's crab.

Worker 2:

Perch, halibut, cod, and

scle.

Level Two

Trainee:

What kind of fish is this?

Instructor: That's salmon.

COMPETENCY: I.8 COMPREHEND AND IDENTIFY SPICES, HERBS AND CONDIMENTS.

**GRAMMATICAL FOCUS:** 

Level One:

[WHICH questions, pronoun ONE]

Demonstrative pronouns, pronoun ONE, YES/NO questions

Level Two:

[WHICH questions, USED FOR + gerund]

Modal CAN, OTHER ONE

SAMPLE ORAL LANGUAGE

Level One

Instructor: Which one is the curry

Worker 1:

Is this the paprika?

powder?

Trainee:

This one is the curry

powder.

Worker 2: No, this one is.

Level Two

Instructor: Which spices are used for

seasoning a pork roast?

Worker 1:

Is this the garlic salt?

Trinee:

You can use salt, pepper,

Worker 2:

No, the other one is.

and caraway seeds.



COMPETENCY: I.9 COMPREHEND AND IDENTIFY PROCESSES USED FOR COOKING.

GRAMMATICAL FOCUS:

Level One:

[WHAT + CALLED questions, imperative, gerunds]

SAMPLE ORAL LANGUAGE

Gerunds

Level Two:

[Present continuous]

Present continuous tense, personal pronouns

Level One

Instructor: What is "cooking with low

simmering.)

heat" called?

Instructor: Name three processes for

cooking with moist neat.

Trainee:

Simmering. (That's called

T. ainee:

Boiling, poaching, and

blanching.

Level Two

Instructor: Are we deep frying the shrimp today?

Trainee:

No, we're sauteeing them.

COMPETENCY: I.10 COMPREHEND AND STATE INGREDIENTS USED AND NAME OF A SPECIFIC DISH.

**GRAMMATICAL FOCUS:** 

Level One:

[WHAT questions, passive MADE OF]

Passive MADE OF, conjunction AND

Level Two:

[Imperative]

MADE WITH, descriptive adjectives, relative pronouns

SAMPLE ORAL LANGUAGE

Level One

Instructor: What's lasagna made of?

Trainee:

It's made of noodles, ground beef, cheeses, onions, seasonings, and

tomato sauce.

Level Two

Instructor: Describe a Reuben sandwich.

Trainee:

It's a grilled sandwich (which is) made with rye bread, corned beef,

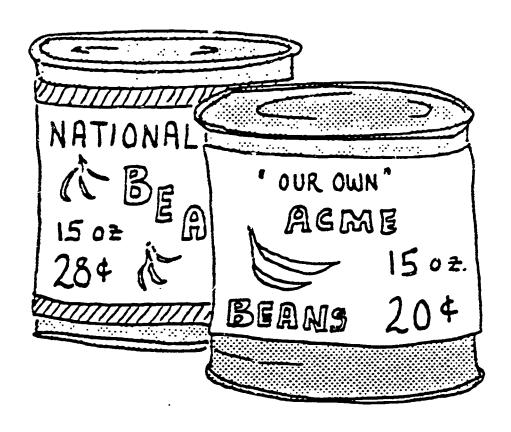
sauerkraut, swiss cheese, and dressing --usually Thousand Island,

French, or Russian salad dressing.

COMPENTENCY: I.17 READ LABELS, CANS, BOXES, AND CONTAINERS FOR FOOD PRODUCTS.

SAMPLE WRITTEN LANGUAGE

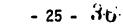
See Exhibit 1







Source: A Conversation Book. English In Everyday Life, Second Edition. Book 1, Carver, Fotinos, 1985, p. 75



#### FUNCTION AND USAGE

COMPETENCY: F.1 DESCRIBE DUTIES OF KITCHEN PERSONNEL.

GRAFFATICAL FOCUS:

Level One:

[DO questions, WHO questions + 3rd person singular present]

3rd person singular present tense

Level Two:

[WHAT questions, WHOSE questions, infinitive + objects]

3rd person singular present tense, relative pronouns, adjectival

clauses

SAMPLE ORAL LANGUAGE

Level One

Instructor: What does a dishwasher do?

Instructor: Who peels the potatoes?

Trainee:

A dishwasher sorts, cleans, and stacks the dishes.

Trainee: The kitchen helper peels the

potatoes.

Level Two

Instructor: What is a cook's helper?

Instructor: Whose job is it to peel the

potatoes?

Trainee:

A cook's helper (is a person

who) helps prepare food. Train

Trainee: The kitchen helper peels the

potatoes.

COMPETENCY: F.2 DESCRIBE FUNCTION AND CORRECT USAGE OF KITCHEN EQUIPMENT.

GRAMMATICAL FOCUS:

Level One:

[USED FOR]

USED FOR + gerund, USED TO + infinitive

Level Two:

[HOW + present passive]

Present passive, prepositional phrases (adverbial)

SAMPLE ORAL LANGUAGE

Level One

Instructor: What's an infrared lamp used for?

Trainee:

(It's used) for keeping food hot.

(It's used) to keep food hot.

Level Two

Instructor: How are dinners kept warm?

Trainee:

Dinners are kept warm with infrared lamps.

ERIC Prull Part Provided by ERIC - 26 -

37

COMPETENCY: F.3 DESCRIBE FUNCTION AND CORRECT USAGE OF BASIC CUTTING INSTRUMENTS.

GRAMMATICAL FOCUS:

Level One:

[WHY questions, HOW + passive questions]

Infinitives, present passive

Level Two:

[WHY, past DO]

Past tense HAVE TO, two word verbs

SAMPLE ORAL LANGUAGE

Level One

Instructor: Why do you use a boning

knife?

Instructor: How are carrots peeled?

Trainee:

Carrots are peeled with a

pe

Trainee: To remove the bones from the

chicken breast.

peeler.

Level Two

Instructor: Why did he use the butcher knife?

Trainee:

He had to trim the fat off the roast.

COMPETENCY: F.4 DESCRIBE FUNCTION AND CORRECT USAGE OF COMMON COOKING UTENSILS.

GRAMMATICAL FOCUS:

Level One:

HOW + present DO questions

Level Two:

[WHEN + present DO questions]

Adverbial phrase with WHEN, descriptive adjectives

SAMPLE ORAL LANGUAGE

Level One

Trainee:

How do I use a ladle?

Instructor: You dip it in the pot and remove the broth.

Level Two

Instructor: When do you use a cleaver?

Trainee:

When you need to cut a large piece of raw moat.

## SAFETY AND SANITATION

COMPETENCY: S.1 DESCRIBE TYPES AND CAUSES OF FIRE.

**GRAMMATICAL FOCUS:** 

Level One:

[WHAT KINDS OF + THERE ARE questions]

Noun used as adjective, THERE ARE

Level Two:

[WHAT + past tense]

Past tense passive, prepositional phrases (adverbial)

# SAMPLE ORAL LANGUAGE

Level One

Instructor: What kinds of fires are there?

Trainee:

There are electrical fires, grease fires, and wood, paper or cloth

fires.

Level Two

Instructor: What caused this fire?

Trainee:

It was caused by grease on the burner.

COMPETENCY: S.2 IDENTIFY VARIOUS TYPES OF FIRE EXTINGUISHERS BY NAME.

**GRAMMATICAL FOCUS:** 

Level One:

[YES/NO questions, USED FOR]

Short answers, USED FOR

Level Two:

[WHAT KIND OF questions, models + passive]

USED FOR, models + passive

# SAMPLE ORAL LANGUAGE

Level One

Instructor: Is Type A used for wood

he w asea tor mood italues

fires?

Trainee: Is a Type C extinguisher

used for electrical fires?

Trainee: Yes, it is. | Instructor: Yes, it is.

Level Two

Instructor: What kind of fire extinguisher should be used for grease fires?

Trainee: Type B should be used for grease fires.

- 28 - 39

# COMPETENCY: S.3 READ INSTRUCTIONS NEEDED TO OPERATE VARIOUS FIRE EXTINGUISHERS.

### SAMPLE WRITTEN LANGUAGE

Hold upright. Pull out ring. Aim at base of fire. Squeeze the handle. Sweep from side to side. Etc.

COMPETENCY: S.4 DESCRIBE APPROPRIATE DRESS AND GROOMING STANDARDS NEEDED FOR

KITCHEN SAFETY AND SANITATION.

**GRAMMATICAL FOCUS:** 

Level One:

[WHY questions, modal MUST (HAVE TO), WHAT questions]

Infinitive, possessive adjective, modal MUST, HAVE TO

Level Two:

[WHY questions, modals, adverb + gerund]

Modal MUST, HAVE TO, infinitives, adverbs of frequency

SAMPLE ORAL LANGUAGE

Level One

Instructor: Why must you (do you have to) Instructor: What must you always do after

wear an apron for work?

you use the restroom?

Trainee:

To protect your clothes.

Trainee:

(You must) wash your hands.

Level Two

Instructor: Why must you (do you have to) Instructor: What must you always do after

wear a kitchen hat?

of food.

using the restroom?

Trainee:

You must (have to) wear a

kitchen hat to keep hair out

Trainee:

You must always wash your

hands (after using the

restroom).

COMPETENCY: S.5 REPORT UNSANITARY CONDITIONS IN THE WORKPLACE.

GRAMMATICAL FCCUS:

Level One:

[Future WILL]

Present BE

Level Two:

[Future WILL, passive]

There IS'ARE, SHOULD questions, YOU'D BETTER

SAMPLE ORAL LANGUAGE

Levei One

Worker:

The sink is clogged.

Supervisor: You're right. I'll call housekeeping.

housekeeping.

Level Two

Worker:

There is grease on the floor

in the aisle.

Worker 1:

There are bugs in the flour.

Supervisor: I'll have Jim take care of

it.

Worker 2:

You'd better tell the

supervisor.

COMPETENCY: S.6 DESCRIBE CAUSES OF FOOD CONTAMINATION.

**GRAMMATICAL FOCUS:** 

Level One:

[.HY + past DO]

Adverbial clause, personal pronouns, FORGET + infinitive

Level Two:

[WHY + past DO questions, WHAT questions]

FORGET + infinitive, simple past tense

SAMPLE ORAL LANGUAGE

Level One

Instructor: Why did the tomatoes mold?

Trainee:

(Because) somebody forgot to rotate them.

Leye: Two

Instructor: Why did the mayonnaise spoil? Instructor: What happened here?

Trainee:

It spoiled because someone

forgot to refrigerate it.

Trainee:

Someone knocked over this bucket and then the pickles

fell on the floor.

COMPETENCY: S.7 DESCRIBE APPROPRIATE FOOD STORAGE TECHNIQUES NEEDED TO PREVENT

CONTAMINATION.

GRAMMATICAL FOCUS:

Level One:

[Future conditional]

Future WILL

Level Two:

[Future conditional]

Future conditional

SAMPLE URAL LANGUAGE

Level One

Instructor: What will happen if you don't cover the bread?

Trainee:

It will dry out.

Level Two

Instructor: What will happen if you don't store milk in the refrigerator?

Trainee: If you don't store it in the refrigerator, it will get sour.

COMPETENCY: S.8 DESCRIBE METHODS OF CLEANING AND SANITIZING UTENSILS AND KITCHEN

EQUIPMENT.

**GRAMMATICAL FOCUS:** 

Level One:

[HOW + modal SHOULD]

Model SHOULD, adverbs of frequency

Level Two:

iHOW + modal SHOULD]

Model SHOULD, prepositional phrases, imperatives

SAMPLE ORAL LANGUAGE

Level One

Instructor: How should you sanitize your kitchen area?

Trainee: You should use a disinfectant and scrub everything everyday.

Leve! Two

Instructor: How should you clean the

utancile?

utensils?

Trainee 1: What should I do with this

pot?

Trinee: You should w. . them in hot, | Trainee 2: Let it sak

soapy water.

Let it soak overnight and

wash it tomorrow.

COMPETENCY: S.9 DESCRIBE PROPER GARBAGE DISPOSAL METHODS.

GRAMMATICAL FOCUS:

Level One:

[HOW + present DO]

Imperatives, sequence adverbs

Level Two:

WHERE questions, SHOULD, imperatives, sequences adverbs, adverbs

of location

## SAMPLE ORAL LANGUAGE

#### Level One

Instructor: How do you dispose of the garbage?

Trainee:

First put it into a plastic bag. Then tie it and put it in the

dumps ter.

#### Level Two

Trainee :: Where should I put this garbage?

Trainee 2: Put it in the dumpster outside.

COMPETENCY: S. 10 READ SAFETY SIGNS AND POSTERS.

SAMPLE WRITTEN LANGUAGE

See Exhibit 2





CAUTION

Bangerses Methine
REEP REERT

EMERGENCY EXIT

Unplug before cleaning or adjusting.

FIRE ALARM



DANGER.

FLAMMABLE MIXTURE. DO NOT USE NEAR FIRE OR FLAME.

FIRE E) SHER

Instructions for use:
Hold upright.
Pull out ring.
Aim at base of fire.
Squeeze handle.
Sweep from side to side.

Always wash hands before returning to work.



## **CAUTION!**

Do not take internally.

Close container after each use.

KEEP OUT OF REACH OF CHILDREN



COMPETENCY: S.IT IDENTIFY AND READ NAMES OF VARIOUS TYPES OF CLEANING PRODUCTS.

**GRAMMATICAL FOCUS:** 

Level One:

[HOW + modal SHOULD]

Imperative, prepositional phrases (adjectival), USED TO + infinitive

Level Two:

[SHOULD (neg) + passive, USED FOR]

Negative imperative, adverb of frequency, USED FOR + gerund

SAMPLE ORAL LANGUAGE

Level One

Instructor: How should you clean the

sink?

bleach.

Instructor: What's the purpose of this

product?

Trainee:

Use the cleaner with Clorox | Trainee:

(It's used) to disinfect

silverware.

Level Two

Instructor: What cleaning compounds

shouldn't be mixed?

Instructor: What is ammonia used for?

Trainee:

It's used for cleaning the

floors.

Trainee:

Don't ever (never) mix bleach

with ammonia.

COMPETENCY: S.12 DESCRIBE PRECAUTIONS FOR PREVENTING ACCIDENTS OR INJURIES.

GRAMMATICAL

:US:

Level One:

[Modal SHOUL 7]

Infinitives

Level Two:

SHOULD + passive, future WILL

SAMPLE ORAL LANGUAGE

Level One

Instructor: What should you always remember to do here?

Trainee:

Always wipe up spills.

Level Two

Worker 1:

The aisles are blocked; they should be cleared.

Worker 2:

Yes, you're right. I'll clear them.



# COMPETENCY: S.13 READ LABELS INDICATING PROPER USAGE OF CLEANING PRODUCTS.

#### SAMPLE WRITTEN LANGUAGE

Danger

DANGER: HARMFUL OR FATAL IF SWALLOWED

Contents are COMBUSTIBLE. Keep away from heat and open flame. VAPOR HARMFUL. Use only with adequate ventilation. Avoid prolonged contact with skin. Wash hands after using. Harmful if swallowed. KEEP OUT OF REACH OF CHILDREN.

COMPETENCY: S.14 REPORT HAZARDOUS CONDITIONS.

GRAMMATICAL FOCUS:

Level One:

WOULD LIKE + infinitive, THERE IS/ARE

Level Two:

WOULD LIKE + infinitive, THERE IS/ARE, participles, prepositional

phrases (adverbial)

SAMPLE ORAL LANGUAGE

Level One

Instructor: I'd like to report an unsafe condition.

Supervisor: What's the problem?

Worker:

There's water on the floor.

Level Two

Worker:

I'd like to report a safety hazard.

Supervisor: What's the problem?

Worker:

There's grease leaking out of the fryolator onto the floor.



COMPETENCY: S.15 WARN SOMEONE OF DANGER.

**GRAMMATICAL FOCUS:** 

Level One:

Imperatives (affirmative and negative)

Level Two:

Imperatives (affirmative and negative), possessive adjactives,

prepositional phrases (adverbial)

SAMPLE ORAL LANGUAGE

Level One

Worker 1: Don't walk there!

Worker 1: Watch out!

Worker 2: Oh. Worker 2: (Physical response).

Level Two

Worker 1:

Don't walk there, the floor | Worker 1: Watch out for your hand.

is wet!

Worker 2: 0h! Worker 2: (Physical response).

COMPETENCY: S.16 REPORT AN ACCIDENT.

GRAMMATICAL FOCUS:

Level One:

WANT + infinitive, past tense, prepositional phrases (adverbial)

Level Two:

Simple past tense, past continuous tense, adverbial clauses

SAMPLE ORAL LANGUAGE

Level One

Worker:

I want to report an accident.

Supervisor: What happened?

Worker:

Bob cut his hand with the paring knife.

Level Two

Worker:

I want to report an injury.

Supervisor: What happened?

Worker:

John fell while he was waxing the floor.

COMPETENCY: S.17 RESPOND TO ORAL WARNINGS OR BASIC COMMANDS ABOUT SAFETY.

GRAMMATICAL FOCUS:

Level One:

[REMEMBER + infinitive, FORGET + infinitive]

Short answers, future WILL

Level Two:

[WHAT question, past tense]

Reported speech, negative infinitives, apologetic expressions

# SAMPLE ORAL LANGUAGE

Level One

Supervisor: Remember to put your utensils away.

Worker:

Yes. J will.

Supervisor: Don't forget to unplug the mixer before removing the beaters.

Worker:

I won't.

Level Two

Supervisor: What did I tell you about this knife?

Worker:

You said not to use it for cutting meat. I'm sorry.

#### TASK PERFORMANCE

COMPETENCY: T.T FOLLOW AND GIVE BASIC SINGLE STEP INSTRUCTIONS.

**GRAMMATICAL FOCUS:** 

Level One:

Imperatives, short answers

Level Two:

Imperatives, indirect objects, adverbs of location and time,

adverbial clauses

SAMPLE ORAL LANGUAGE

Level One

Worker 1: Chop the onions.

Worker 2: 0.K.

Level Two

Worker 1: Hand me the soup ladle.

Worker 2: Sure. Here it is.

Worker 1: Could you drain the

vegetables for me?

After

Worker 2: Yeah. Just a minute.

I finish this.

COMPETENCY: T.2 FOLLOW AND GIVE BASIC, MULTIPLE STEP INSTRUCTIONS.

GRAMMATICAL FOCUS:

Level One:

WHAT + DO questions, imperatives

Level Two:

WHAT + past DO questions, reported speech

SAMPLE ORAL LANGUAGE

Level One

Worker 1:

What do I do?

Supervisor: Cook the noodles, grease the

pan and turn the oven to

350 degrees.

Worker 2: Peel the onions, scrape the

carrot, and shred the

lettuce.

Worker:

0.K.

Level Two

Worker 1: Wha

What did he tell me to do?

Worker 2:

He told you to stir the gravy, preheat the oven, and season the roast.

COMPETENCY: T.3 FOLLOW AND GIVE MULTI-STEP SEQUENTIAL DIRECTIONS.

GRAMMATICAL FOCUS:

Level One:

[WHAT questions, HAVE TO, adverbial clauses, sequence adverbs]

HAVE TO, adverbs of time and sequence

Level Two:

[Adverbial clauses with gerunds]

HAVE TO, prepositional phrases, sequence adverbs

SAMPLE ORAL LANGUAGE

Instructor: What do you have to do before Trainee:

you boil the potatoes?

What do I do next?

Trainee: You have to peel and cut

them.

Supervisor: First, peel and slice the

onions. Then fry them in

shortening.

Level Two

Instructor: What do you have to do before baking the pork chops?

Trainee: First you have to dip them in beaten egg, and coat them with seasoned break crumbs. Then you have to...

COMPETENCY: T.4 READ AND FOLLOW RECIPE DIRECTIONS.

SAMPLE WRITTEN LANGUAGE

See Exhibit 3

COMPETENCY: T.5 INDICATE SHORTAGE OF MATERIALS AND REQUEST MORE.

GRAMMATICAL FOCUS:

Level One:

BE OUT OF, THERE IS/ARE questions, indefinite pronoun ANY

Level Two:

[Prepositional phrases of location]

Indefinite adjectives SOME/ANY, indefinite pronoun ANY, HOW MUCH +

DO questions, partitive nouns (e.g., A LITTLE)

SAMPLE ORAL LANGUAGE

Level One

Worker:

I'm out of garlic salt. Is there any more?

Supervisor: On the shelf above the steam table.

Level Two

Worker 1: I need some white pepper. Do you have any?

Worker 2: How much do you need?

Worker 1: Just a little - a teaspoonful.

# DRY SAUTEED STRING BEANS (1 order) 乾扁四季豆

## Ingredients:

2 cups string beans
½ cup ground pork
1 tablespoon scallions, chopped
1 tablespoon ginger, chopped
1 teaspoon garlic, minced

#### Sauce:

1 teaspoon sugar
1 teaspoon MSG
1 teaspoon sesame oil
1 teaspoon pepper
1 tablespoons light soy sauce
1 tablespoon white vinegar
1 tablespoon cooking sherry

#### Method:

- 1. Remove ends from string beans
- 2. Heat will for deep-frying. Deep-fry string beans for 5 minutes; remove and drain.
- 3. Remove all but 3 tablespoons oil from wok and reheat. Stir-fry ground pork until it changes color.
- 4. Add garlic, ginger, and scallions. Stir-fry for 2 minutes.
- 5. Add string beans and sauce.
- 6. Stir-fry until sauce is dry.
- 7. Serve.

Source: China Institute Chef Program



COMPETENCY: T.6 REQUEST AND RESPOND TO REQUEST CONCERNING LOCATION OF PERSON.

UTENSIL. EQUIPMENT OR FOOD ITEM.

GRAMMATICAL FOCUS:

Level One:

[Prepositional phrases of location]

WHERE questions, prepositional phrases of loation

Level Two:

[Prepositional phrases of location]

WHERE questions, embedded WHERE questions, prepositional phrases

of location

SAMPLE ORAL LANGUAGE

Level One

Supervisor: Where's the sous chef?

condiments?

to the door.

Worker:

Where's the baker's scale?

Worker:

He's in the walk-in.

Supervisor: It's on the counter next to

the microwave oven.

Level Two

Worker:

Where do you keep the

Worker 1:

Do you know where the

potatoes are kept?

Supervisor: In the storage cabinet next

Worker 2:

Yes. They're in the storage

area on the first floor.

COMPETENCY: T.7 STATE PROBLEM AND REQUEST ASSISTANCE.

**GRAMMATICAL FOCUS:** 

Level One:

Modal CAN questions, prepositional phrases, modal CAN (neg.),

reflexive pronouns

Level Two:

Modal COULD questions, HELP + gerund, modal CAN (neg.) reflexive

propouns

SAMPLE ORAL LANGUAGE

level One

Worker:

Can you help me?

Supervisor: Sure. What's the problem?

Worker:

I need help with this flour bin. I can't lift it by myself.

Leve! Two

Worker 1:

Could you give me a hand?

Worker 2:

What do you need?

Worker 1:

I need help lifting this sack of potatoes. I can't do it by myself.

COMPETENCY: T.8 STATE NEED TO REPLACE DEFECTIVE EQUIPMENT OR UTENSILS.

GRAMMATICAL FOCUS:

Level One:

[Imperatives]

ANOTHER, ONE

Level Two:

[Imperative, prepositional phrases of location]

Comparative adjectives, ONE, intensifiers

## SAMPLE ORAL LANGUAGE

Leval One

Worker:

I need another peeler. This one is broken.

Supervisor: Here. Take this one.

Level Two

Worker:

We need a larger mixing bowl. This one is too small.

Supervisor: Look in the cabinet next to the convection oven.

COMPETENCY: T.9 REQUEST SUPERVISOR OR TRAINER TO CHECK WORK.

**GRAMMATICAL FOCUS:** 

Level One:

Modal WOULD questions, polite expressions, HOW'S THIS?

Level Two:

[FORGET + infinitive, conjunction BUT]

HOW'S THIS?, tag questions

#### SAMPLE ORAL LANGUAGE

Level One

Worker:

Would you check this for me,

please?

Worker:

How's this?

Supervisor: Pretty good.

Supervisor: It's fine.

Level Two

Worker:

How's this so far?

Worker:

This is O.K., isn't it?

Supervisor: Good, but don't forget to

Supervisor: Yeah. It's fine.

add the chives.

COMPETENCY: T.10 REPORT ON PROGRESS OR COMPLETION OF WORK.

GRAMMATICAL FOCUS:

Level One:

[YES/NO questions]

BE + DONE/FINISHED + gerund

Level Two:

BE + DONE/FINISHED + gerund, prepositional

phrases (adjectival), conjunction BUT, present perfect tense

SAMPLE ORAL LANGUAGE

Level One

Supervisor: Aren't you finished yet?

Worker:

I'm done slicing the

mushrooms.

Worker:

No, no quite.

Supervisor: Good. Now saute them in

butter.

Level Two

Worker:

Supervisor: Aren't you finished yet?

No, I'm not quite done.

Worker:

I'm done peeling and slicing

the beets for the salad, but I haven't started with the

carrots.

Supervisor: O.K. You can take a break

now.

COMPETENCY: T.TI DESCRIBE THE QUALITY OF PREPARED FOODS.

**GRAMMATICAL FOCUS:** 

Level One:

[HOW + present BE questions]

Intensifiers, descriptive adjectives, THERE IS/ARE

Level Two:

HOW + BE questions, intensifiers, descriptive and comparative

adjectives, future WILL, infinitives

SAMPLE ORAL LANGUAGE

Level One

Supervisor: How's the broth?

Supervisor: How does the pasta sauce

taste?

Worker:

It's too salty.

Worker:

It's rather bland. There's

not enough garlic in it.

Level Two

Worker 1:

How's the soup?

| Supervisor: Did you try the soup?

Worker 2:

It's too thick. I'll add

Worker:

Yes, it's very thin. Let's

water to make it thinner.

add cornstarch to make it

thicker.



COMPETENCY: T.12 OFFER APOLOGY OR EXPLANATION FOR INCOMPLETE OR UNSATISFACTORY WORK.

**GRAMMATICAL FOCUS:** 

Level One:

[SHOULD + present perfect tense] Apologatic expressions, future WILL

Level Two:

[WHY + past DO (negative) questions]

Apologetic expressions, past tense, SUPPOSED TO, noun clauses,

future WILL, adverbs of time

SAMPLE ORAL LANGUAGE

Level One

Supervisor: You should have fried the onions.

Worker:

I'm sorry. I didn't know. I'll do it right now.

Level Two

Supervisor: Why didn't you shred the cabbage?

Worker:

I'm sorry. I didn't know I was supposed to. I'll do .5 right now.

COMPETENCY: T. Y3 RESPOND APPROPRIATELY TO POSITIVE AND NEGATIVE FEEDBACK.

GRAMMATICAL FOCUS:

Level One:

[Past tense DO, negative imperatives, adverbs of manner]

Adverbs of manner, comparative adverbs

Level Two:

THANKS FOR + gerund, SHOULD questions

SAMPLE ORAL LANGUAGE

Level One

Instructor: You did a good job!

Supervisor: Don't add the flour so fast.

Trainee:

Thanks.

Worker: Oh. More slowly, like this?

Supervisor: That's right.

Level Two

Supervisor: You did a good job fixing

that salad.

| Supervisor: That gravy is too lumpy.

Worker:

Thanks for telling me.

Thanks a lot! Worker: Should I add some liquid to

it?

COMPETENCY: T.14 RESPOND TO WORK INTERRUPTION.

**GRAMMATICAL FOCUS:** 

Level One:

Future WILL, adverbs of location, CAN questions and statements

Level Two:

[Adverbial clauses]

Modal CAN, adverbial clauses, future WILL

SAMPLE ORAL LANGUAGE

Level One

Worker 1: I need a hand here. Worker 1: Can you help me with the

lettuce?

Worker 2: I'll be right there.

Worker 2:

I can help you in a minute.

Level Two

Can you give me a hand over | Supervisor: Worker 1:

Before you finish cooking

the noodles, light the oven.

Worker 2: I can help you after I drain

here?

the vegetables.

Worker:

Yes, I will.

COMPETENCY: T.15 BORROW SUPPLIES OR UTENSILS.

**GRAMMATICAL FOCUS:** 

Level One:

Modals CAN/MAY, possessive adjectives, possessive pronouns

Level Two:

CAN/MAY, possive adjectives, possessive pronouns, intensifiers,

conjunction BUT

SAMPLE ORAL LANGUAGE

Level 0 >

Worker 1: Can (May) I borrow your apron? Mine got all wet.

Worker 2: Sure.

Level Two

Worker 1: Can (May) I use your paring knife for a minute? Mine is too dull.

Worker 2: Sure, no problem---but please give it back when you're finished.

# CLARIFICATION AND VERIFICATION

COMPETENCY: C.1 EXPRESS UNDERSTANDING OR LACK OF UNDERSTANDING.

GRAMMATICAL FOCUS:

Level One: [YES/NO questions, SUPPOSED TO]

Short answers, apologetic expressions

Level Two:

[Y /NO questions, SUPPOSED TO]

Short answers, COULD questions, polite expressions, GET IT idiom

SAMPLE ORAL LANGUAGE Level One

Supervisor: Do you understand how to

Supervisor: Do you understand how deep fry this fish?

you're supposed to stir fry

the vegetables?

Worker: No, I'm sorry. I don't.

Worker:

Yes, I do. I understand.

Level Two

Instructor: Do you understand how to

prepare white sauce?

| Supervisor: Do you understand now how

you're supposed to operate

the dishwasher?

Worker: No, I'm sorry. Could (would)

you please explain it again? | Worker:

Yes, I do. I get it now.

COMPETENCY: C.2 ASK SOMEONE TO REPEAT A WORD, PHRASE OR SET OF INSTRUCTIONS.

GRAMMATICAL FOCUS:

Level One:

[Imperatives]

Polite imperatives, apologetic expressions

Level Tho:

[Imperatives]

Modal COULD, embedded WHAT questions, past tense COULD, WHAT +

past DO questions

SAMPLE ORAL LANGUAGE Level One

Trainee: I'm sorry. Please repeat that. (Say that again).

Supervisor: Yes. Use the sifter for the flour.

Level Two

Trainee: Could you please repeat what

Supervisor: Mince the onions.

you said? I couldn't hear

you.

Worker:

What did you say?

Supervisor: Yes. Bread the cutlets.

- 46 -

COMPETENCY: C.3 ASK SOMEONE TO SPEAK MORE SLOWLY.

**GRAMMATICAL FOCUS:** 

Level One:

[Imperatives]

Polite imperatives, adverbs of manner

Level Two:

[Imperatives]

Polite imperatives, COULD questions, adverbs of manner

# SAMPLE ORAL LANGUAGE

Level One

Supervisor: Preheat the oven to 400 degrees.

Worker:

Please speak more slowly.

Level Two

Supervisor: Clean and sharpen those knives after you're finished with the salad.

Worker:

I'm sorry, could you please speak more slowly?

COMPETENCY: C.4 ASK SOMEONE TO PRONOUNCE OR SPELL A WORD.

**GRAMMATICAL FOCUS:** 

Level One:

HOW + DO questions

Level Two:

Present tense (negative), embedded HOW clauses, CAN/COULD questions

## SAMPLE ORAL LANGUAGE

Level One

Trainee:

How do you say/spell/pronounce this word?

Instructor: Like this: Saute, s-a-u-t-e.

Level Two

Trainee:

I don't know how to spell \_\_\_\_\_. Could you please spell it for

me?



CUMPETENCY: C.5 REQUEST MEANING OF WORD, PHRASE, SENTENCE OR ABBREVIATION.

**GRAMMATICAL FOCUS:** 

Level One:

WHAT + DO questions, STAND FOR

Level Two:

WHAT + DO questions, STAND FOR

SAMPLE ORAL LANGUAGE

Level One

Trainee:

What does mince mean?

Trainee:

What does lb. stand for?

Instructor: It means to cut into small

bits.

Instructor: It stands for pound.

Level Two

Trainee:

What does this (word).

(sentence), (phrase), (abbreviation) mean?

Trainee:

What does this abbreviation

stand for?

Instructor: It means \_\_\_\_\_

Instructor: It stands for ounces.

COMPETENCY: C.6 REQUEST NAME OR FUNCTION OF AN OBJECT OR SUBSTANCE.

GRAMMATICAL FOCUS:

Level One:

Passive CALLED questions, HOW + DO questions, demonstrative

pronouns

Level Two:

WHAT + USED FOR questions

SAMPLE ORAL LANGUAGE

Level One

Trainee:

What is this called?

Trainee:

How do you use this?

Instructor: It's a skimmer.

Instructor: You skim off the upper layer

with it.

Level Two

Trainee:

What is this knife used for? | Trainee:

Is this knife used for

boning chicken?

Instructor: It's used for chopping

lettuce.

Instructor: Yes.



COMPETENCY: C.7 VERIFY COMPREHENSION BY REPEATING A WORD, PHRASE OR SET OF

INSTRUCTIONS.

**GRAMMATICAL FOCUS:** 

Level One:

[Imperative]

Definite articles

Level Two:

Tag questions, partitive nouns

SAMPLE ORAL LANGUAGE

Level One

Instructor: Use the French knife.

Trainee:

The French knife?

Instructor: Yes.

Level Two

Tr inee 1: You said a cup of vinegar, didn't you?

Trainee 2: That's right, a cup.

60

#### GENERAL EMPLOYMENT

COMPETENCY: G.1 REQUEST INFORMATION ABOUT SPECIFIC JOB OPENINGS OVER THE PHONE

OR IN PERSON.

GRAMMATICAL FOCUS:

Level One:

[Adverbs]

YES/NO + DC questions, adjectival prepositional phrases

Level Two:

[Present perfect passive]

Present continuous, adverbial prepositonal phrases

SAMPLE ORAL LANGUAGE

Level One

Trainee:

Do you have any openings for a dishwasher?

Employer:

No, not right now.

Level Two

Trainee:

I'm calling about the kitchen help job.

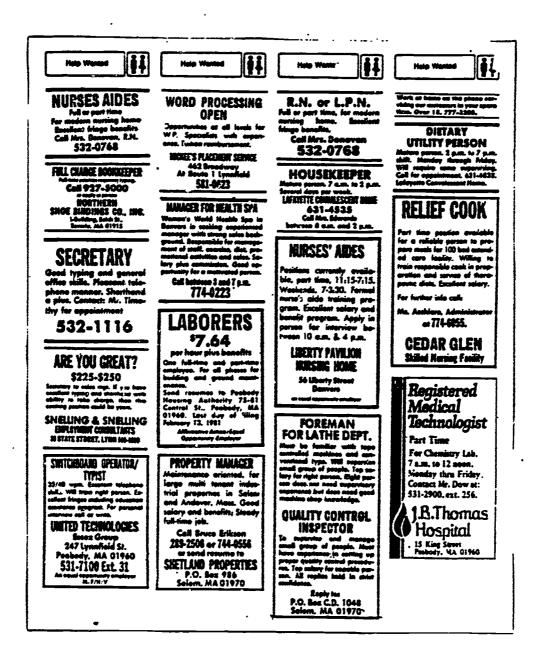
Employer:

I'm sorry. It's already been filled. Check with us next month.

COMPETENCY: G.2 READ INFORMATION FOUND IN CLASSIFIED ADS.

SAMPLE WRITTEN LANGUAGE

See Exhibit 4



Source: A Writing Book, English in Everyday Life, Carver, Fotinos, 1985, p. 135.

COMPETENCY: G.3 INQUIRE ABOUT JOB OPENINGS BY PHONE.

GRAMMATICAL FOCUS:

Level One:

DO questions, THERE/IS ARE questions, indefinite adjective ANY

Level Two:

Modal COULD questions, embedded IF questions

SAMPLE ORAL LANGUAGE

Level One

Trainee:

Do you have (are there) any job openings?

Employer:

Yes. We need kitchen help for the evening shift.

Level Two

Trainee:

Could you tell me if you have any openings for kitchen help?

Employer:

No. I'm sorry, we don't.

COMPETENCY: G.4 REQUEST DIRECTIONS TO A JOB SITE.

GRAMMATICAL FOCUS:

Level One:

[Imperatives, direction words]

HOW + DO questions, hadverbial prepositional phrases

Level Two:

[Adverbial prepositional phrases]

Modal COULD, embedded WHERE questions

SAMPLE ORAL LANGUAGE

Level One

Trainee:

How do I get to your restaurant? I'm at North and Fifth Avenues.

Employer:

Go ten Llocks east on North Avenue.

Level Two

Trainee:

Could you tell me where you are located?

Employer:

We're at the corner of Thatcher and North in River Forest.



# COMPETENCY: G.5 WRITE A JOB APPLICATION LETTER IN RESPONSE TO AN AD.

#### SAMPLE WRITTEN LANGUAGE

See Exhibit 5

COMPETENCY: G.6 MAKE AN APPOINTMENT FOR AN INTERVIEW BY PHONE.

**GRAMMATICAL FOCUS:** 

Level One:

[Modal COULD, adverbial prepositional phrases]

Future WILL, prepositional phrases

Level Two:

WOULD LIKE + infinitive, adverbial prepositional phrases, WOULD + BE, LOOK FORWARD TO + gerund, adverbs of time

SAMPLE ORAL LANGUAGE

Level One

Employer:

Could you come for an interview at 10:00 tomorrow morning?

Trainee:

O.K. I'll see you at 10:00. Thank you.

Level Two

Employer:

What time could you come in for an interview?

Trainee:

I'd like to come sometime tomorrow afternoon.

Employer:

0.K., how about 4:00?

Trainee:

That would be fine. I look forward to seeing you at 4:00

tomorrow afternoon.

# SAMPLE COVER LETTER COOKING

(Your address)

September 1, 1987

Mr. James Smith Porterhouse Restaurant 407 N. LaSalle Street Chicago, IL 60608

Dear Mr. Smith:

I would like to apply for the position of cook's helper as advertised in the August 26 Chicago Tribune. Enclosed is a copy of my resume.

I have a total of two years experience in restaurant work. Next week I will be completing the Cook's Training Fregram at Arapahoe College. My training included 120 hours of intensive instruction in food preparation, baking, and kitchen sanitation.

I believe I would make a positive contribution to your restaurant and would like to meet with you to discuss my qualifications. I can be reached weekday afternoons between 3:00 and 5:00 at (312) 278-1259.

Sincerely,

(Your signature)

Enclosure



- 54 - 6ó

COMPETENCY: G.7 COMPLETE A STANDARD JOB APPLICATION FORM.

#### SAMPLE WRITTEN LANGUAGE

See Exhibit 6

COMPETENCY: G.8 RESPOND TO SPECIFIC QUESTIONS ABOUT PERSONAL DATA AND PREVIOUS

WORK EXPERIENCE.

GRAMMATICAL FOCUS:

Level One:

[WHAT KIND OF questions]

Past tense

[Present perfect questions]

Level Two:

Present perfect continuous tense, FOR/SINCE

SAMPLE ORAL LANGUAGE

Level One

Employer: What kind of work experience do you have?

Trainee: I worked as a dishwasher for three years and as a kitchen helper for

one year.

Employer: Do you have a valid driver's license?

Trainee: Yes, I do.

Level Two

Employer: What kind of work experience have you had?

Trainee: I've been working as a cook since 1986, and I've participated in a

4-month cooking training program.

Employer: Do you have a valid driver's license?

Trainee: Yes. I've been driving for ten years.

Exhibit 6

Will we made amount

# EMPLOYMENT APPLICATION CONFIDENTIAL

PERSONAL	• • • • • • • • • • • • • • • • • • • •			•			
NAME					ATF		<del></del>
			_ CITY		STATE		718.
	URITY NO.			LEPHONE NO			£17
US. CITIZEN: YES NO 75	NO, GIVE ALIEN NO						
TO BE ANSWERED ONLY IF HIRED.	<del></del>						
MARITAL STATUS	NO. OF CHILD	REN	AGES_		_ SPOUSE	'S FIRST N	AME
DATE OF BIRTH		SEX. MA	LE FEN	ALE			
POSITION DESIRED							
QUALIFICATIONS FOR POSITION	· · · · · · · · · · · · · · · · · · ·					· -	
		<del></del> -					
EDUCATION							
SCHOOL FROM TO	NAME OF SCHOO	ال ا	CITY		COURS	Ε	DID YOU GRADUATE
GRAMMAR .				·			
HIGH .				7			
COLLEGE				<u> </u>			
OTHER				1			<u>-</u>
MILITARY SERVICE	:					· · · · · · · · · · · · · · · · · · ·	<del></del>
BRANCH OF SERVICE		DATE EN	TERED		DATE OF	COMMET CEN	)
CUTIES		•			UN 12 UN	·	
WORK HISTORY LAST JOB FIRST (Us	Other Side If More S	pace is Needed.	,				
NAME & LOCATION OF COMPANY	PATES (MO/Y)		DUTIES	DUTIES SALARY START   FINAL		REASON FOR	
		•	·		Jairni	PRALI	LEAVING
Supervisor:	_						•
Supervisori	}						
Supervisor:							
					İ		
Supervisor:							
Supervisor:	<u>                                     </u>			•			
I hereby certify that the above is true and will rasult in not being considered for the	ALL DOMESTIC AND ADDRESS OF	diamieral if his	ion red.				
I furtner give my permission to check the abo	ove information as you	may require.			gnature of	Applicant	·
500 05510144 400 04444							SIFICATION
FOR OFFICIAL USE ONLY					5		
	PT		_			•	
						•	
NOT H:RED HIRED DE			<del>-</del>	i <del>v</del>		— —	
NOT HIRED DE	PER		<del>-</del>	i <del>v</del>	_		

COMPETENCY: G.9 DESCRIBE JOB SKILLS AND EDUCATION NEEDED FOR JOB.

GRAMMATICAL FOCUS:

Level One:

[Present perfect tense questions]

Modal CAN, simple tast tense

Level Two:

Modal CAN, present perfect tense, adverbs of time, simple past tense

SAMPLE ORAL LANGUAGE

Level One

Employer:

What are your qualifications for this job?

Trainee:

I can prepare vegetables; I can make salads.

Employer:

What training have you had?

Trainee:

I finished a cooking training program at

Level Two

Employer:

What are your qualifications for this job?

Trainee:

I can bake break, rolls, and different types of pastry.

Employer:

What training have you had?

Trainee:

I've just finished the 15-week vocational program at

We received hands-on baking experience and English language

instruction.

COMPETENCY: G.10 STATE DESIRED JOB, SHIFT PREFERENCE AND STAKTING DATE.

**GRAMMATICAL FOCUS:** 

Level One:

[WHAT + present continuous, WHEN + modal COULD]

SAMPLE ORAL LANGUAGE

Present continuous tense, COULD, prepositional phrases, adverbs

of time

Level Two:

[WHEN + WOULD questions]

Modal COULD, time expressions, PREFER

Level One

Employer:

What job are you applying for?

Trainee:

I'm applying for the cook's helper job.

Employer:

When could you start?

Trainee:

I could start next Monday.

Level Two

Employer:

When would you be able to start?

Trainee:

I could start two weeks from today.

Employer:

Do you want the day or night shift?

Trainee:

I prefer the day shift.



COMPETENCY: G.11 ASK QUESTIONS REGARDING DUTIES, SALARY, BENEFITS, POLICIES AND

PROCEDURES.

GRAMMATICAL FOCUS:

Level One:

[HAVE TO]

HOW MUCH + BE questions, WHAT + BE questions

Level Two:

WHAT KIND OF, THERE IS/ARE questions, prepositional phrases

(adverbial)

SAMPLE ORAL LANGUAGE

Level One

Trainee:

How much is the starting salary?

Employer:

Minimum wage - \$3.35 per hour.

Trainee:

What are my main responsibilities and duties?

Employer:

You have to make the salads and peel and cut the vegetables.

Level Two

Trainee:

What kind of benefits do you employees receive?

Employer:

Paid holidays and sick days and a week of vacation after a year.

Trainee:

Are there opportun ties for advancement?

Employer:

Yes, but only with ore training.

COMPETENCY: G.12 READ AND TILL OUT W-4 AND INSURANCE FORMS.

SAMPLE WRITTEN LANGUAGE

See Exhibit 7

Form W=4 (Rev January 1984)	Department of the Treese Employee's Withholdi	uv-menne Perenue Service ng Allowance Certificate	OM8 No 1545 0010
1 Type or print your fi	ill name	2 Your social security number	
	er and street or rural route)		rned
City or town, State, an	d ZIP coce	Status Note: If married, but it	hhold at higher Single rate igally separated, or spouse is a nicheck the Single box
b This year i d  ALL income  C If you entered	o not expect to owe any Federal income tax ar tax withheld. If both a and b apply, enter the EXEMPT" on line 6b, are you a full-time stude	right to a full refund of ALL income tax withhe nd expect to have a right to a full refund of year effective and "EXEMPT" here ent?	Year
under penalties of perjury, I	certify that I am entitled to the number of withholding allo		
mplovee's signature	nd address (Employer: Complete 7, 8, and 9	mances claimed on this certificate, or it claiming exemption  Date	from withholding, that I am en-



COMPETENCY: G.13 READ WORK SCHEDULES AND VERIFY DUTIES TO BE PERFORMED.

#### SAMPLE WRITTEN LANGUAGE

See Exhibit 8

COMPETENCY: G.14 REQUEST TIME OFF OR CHANGE OF SCHEDULE.

GRAMMATICAL FOCUS:

Level One:

[THERE IS/ARE, conjunction BUT]

WOULD LIKE + infinitive COULD questions

Level Two:

Present conditional tense, WOULD LIKE + infinitive, INSTEAD OF,

adverbial phrases (BECAUSE)

SAMPLE ORAL LANGUAGE

Level One

Worker:

I'd like to change to the

day shift.

Worker:

Could I leave at 3:00 this

afternoon?

Employer:

There aren't any openings

just now. Talk to me next

month.

Employer: Yes, but stay an hour later

tomorrow.

Level Two

Worker:

If (it's) possible, I'd like Worker:

to change to the day shift.

I'd like Saturday off instead

of Sunday this week because Saturday is my daughter's

birthday.

Employer:

Sure. You can start next

Monday.

Employer: See if John will switch with

you.

COMPETENCY: G.15 READ COMMON DEDUCTION ON PAYCHECK.

SAMPLE WRITTEN LANGUAGE

See Exhibit 9



EMPLOYFE	MON. 7/1	TUES 7/2	WED 7/3	THURS 7/4	FRI. 7/5	SAT 7/6	sun. 7/7
Le, Nhan Thi	bam 2 pm.	8:30/2			8:30 am - 4:30 pm	<u> </u>	12:30 am 9:30 am
Pok, Saron		6.am-		·	2 PM-	8:30 pm	
Prak, Sath	8:30am - 4:30pm	$\times$	8:30 am	X	12:30 am- 9:30am	4:30 pm - 12:30 am	><
Sangathit, orntha	12:30a·m- 830 am	4:30 pm	9:30 am-			><	bam- 2-pm
St. Vil, Emmanuela	X	2pm-10pm	12:30 pm	V	12:30 an-	8:30 am - 4:30 pm	> <
Teup, Khan	4:30 pm - 12:30 a.m	$\times$	2 ym-lopm			12:30 pm	4:30 pm-
Thammavong, Noukao	$\times$	12:30am_	12:30 am		4:30 pm -	$>\!\!<$	2 pm - m
Thao, Koua	4:30 pm 12:30 am	><	4.30 pm		>	2 pm-10pm	8:30 am - 4:30 m
Tran, Khan	2 pm -	8:30 on 4:30pm	6am - 2pm	1	4:20 pm -	><	>
72				U			
		·		+			
RIC							

The state of the s

MERRILL, INC.

No. 5283

April 26, 1985

Pay to the

Order of

Ann Johnson

\$ 391.77

Three Hundred Ninety-one and 77/100

Virginia Merril

1:9003891:317001:220:9

**NAME: ANN JOHNSON** 

Regular Hours	Overtime Hours	Regular Pay	Overtime Pay	Gross Pay	Period Ending
80	15	400.00	112.50	512.50	4/27/85

# **Deductions This Pay Period**

Fed. With. Tax	F.I.C.A.	State Tax	Insurance	Union Dues	
45.92	33.50	28.81	12.50	00.00	

Gross Pay	Net Pay
512.50	391.77

Gross Pay	Fed. Tax.	F.I.C.A.	State Tax	Insurance	Union Dues
2850.00	202.92	187.63	124.79	50.00	70.00

Earnings This Pay Period

Year-To-Date Totals

Source: Speaking Up At Work, Robinson, Rowe Kamp, 1985, P. 50.



COMPETENCY: G.16 REPORT ERRORS ON PAYCHECK.

GRAMMATICAL FOCUS:

Level One:

CAN questions, roun clauses, THERE IS/ARE

Level Two:

Conjunction BUT, noun clauses

SAMPLE ORAL LANGUAGE

Level One

Worker:

Can I speak to you for a minute?

Employer:

What can I do for you?

Worker:

I think there's a mistake on my paycheck.

Level Two

Worker:

Excuse me, but I think there's a mistake here. My overtime isn't on

this check.

Employer:

Check with payroll.

COMPETENCY: G.17 REPORT TARDINESS OR ABSENCE.

GRAMMATICAL FOCUS:

Level One:

[Imperative]

Future GOING TO, negative future WILL

Level Two:

Apologetic expressions, simsple past BE, past tense WOULD, past

HAVE TO, negative future WILL, adverbial clauses

SAMPLE ORAL LANGUAGE

Level One

Worker:

I'm going to be late today. My car won't start.

Worker:

I won't be in today, I'm

sick.

Employer:

O.K. Come in as soon as

Employer:

Employer:

O.K. Please call again if

you won't be in tomorrow.

Level Two

Employer:

Worker:

I'm sorry I was late today. Worker:

I won't be in tomorrow morning because I have to

My car wouldn't start and I

Thanks for calling

had to take this bus.

take my son to the doctor.

you can.

Sorry to hear he's sick.

Come as soon as you can.

CHAPTER IV

VOCATIONAL COMPETENCIES AND VOCABULARY

#### CHAPTER IV. VOCATIONAL COMPETENCIES AND VOCABULARY

This section consists of vocational competencies and vocabulary related to each competency. The competencies were identified in a three-step process. First, the OSCAER staff reviewed the DACUM (Developing a Curriculum) and V-TEC (Vocational-Technical Education Consortium of States) task analysis of typical food service jobs and made a master list of all competencies. The second step involved OSCAER consultant review of the competencies and identification of those competencies which are addressed in their own training programs. The last step involved combining, editing, and re-wording the competencies. The competency list found in this section is the final result of that process.

The vocabulary identified for each vocational competency was identified using a two-step process. First, the vocational competencies were divided into two groups and each group was sent to a VESL consultant who identified vocabulary for each competency. Then, the consultants reviewed each other's lists and added, deleted, or rearranged items.

The vocabulary includes both technical and non-technical items. It is important to note that these words have been identified as important in most training and work situations. Because of the diversity of food dishes taught in various programs, the list is not all-inclusive. A local program will find that additional vocabulary items, especially those related to a type of specialty cooking, should be identified and included in the VESL instruction. A number of illustrations have been included as samples of the type of visuals a teacher might use in a cooking program.

These competencies and vocabulary items are resources for VESL teachers who are preparing their curriculum and lesson plans. The competencies identify the projected outcomes of the vocational training. The associated vocabulary items should be taught and reinforced within a communicative context in the VESL class. Using the vocational competencies as focal points, the VESL instructor can develop lessons which incorporate the associated vocabulary while emphasizing the language competencies and grammatical forms related to those vocational compete cies.



- 64 -

#### **ORIENTATION**

VOCATIONAL COMPETENCY 1: IDENTITY WORK STATIONS IN KITCHEN

Nouns

area broiler station

fish grill meat table

line

salad station steam table station

soup station vegetable waiter station

Adj./Adv

cleaning cooking

cutting deep-frying

dish-washing preparing storing

washing working

VOCATIONAL COMPETENCY 2: IDENTIFY ROLES OF FOOD SERVICE STAFF

Nouns

baker

bar barmaid bartender

butcher

boss

captain

chef, chief chef, second

chef, sous

chef, head chef, master

cook

cooks helper

dish washer

doorman

employer

employee bost

host

hostess

kitchen

kitchen help

manager

restaurant

relief cook

saute cook

waiter

waitress

Adj./Adv.

<u>Verbs</u>

Verbs

pick up

-te

be

clean cook

cut deep fry

do

order pre-cook

prepare

Serve

wait on wash

- 65---

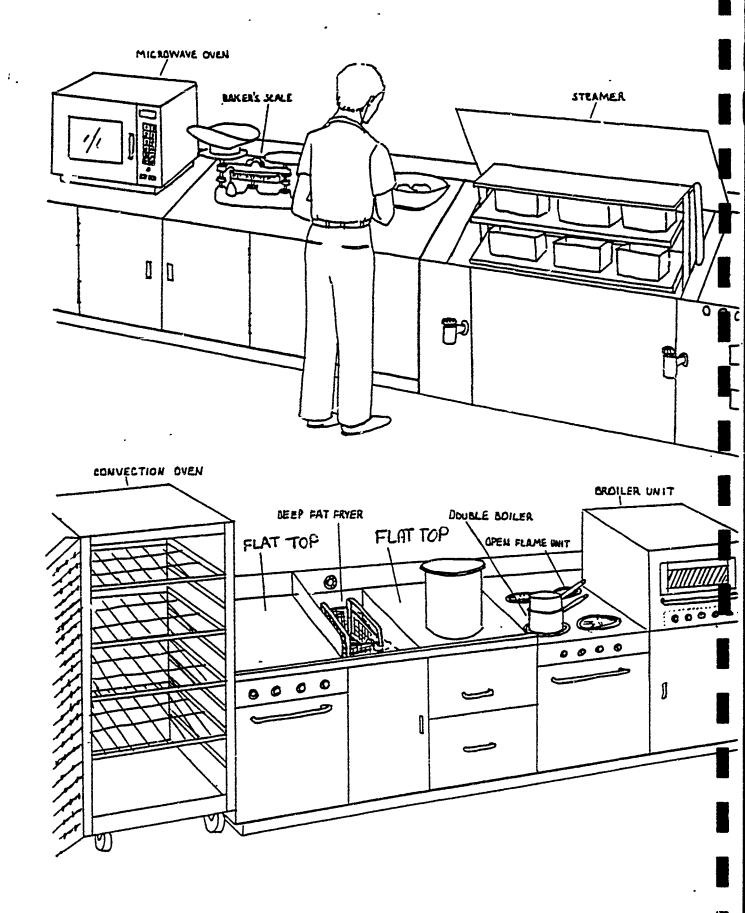
## VOCATIONAL COMPETENCY 3: IDENTIFY AND DEMONSTRATE CORRECT USAGE OF KITCHEN EQUIPMENT

•	KITOTICH COOTTHERT	
Nouns	Adj./Adv.	<u>Verbs</u>
Cooking equipment: broiler burner deep fryer grill griddle oven, convection oven, infrared oven, microwave pilot pilot light steamer, pressure steamer, convection stove  Processing equipment: blade blender bottle/can opener food grinder mixer motor paddle shredder slicing machine speed  Holding and Storage: cooler freezer infrared lamps refrigerator steam table walk-in water level  attachments cord	assembled closed high immersible lit low medium on/off open	bake barbeque (BBQ) broil ciean close deep fry grind hold mix open pull plug in shut down shred slice stop touch turn on/off unplug use ventilate wait watch work
door gas knob		
machine		



steam

temperature



COMMERCIAL KITCHEN

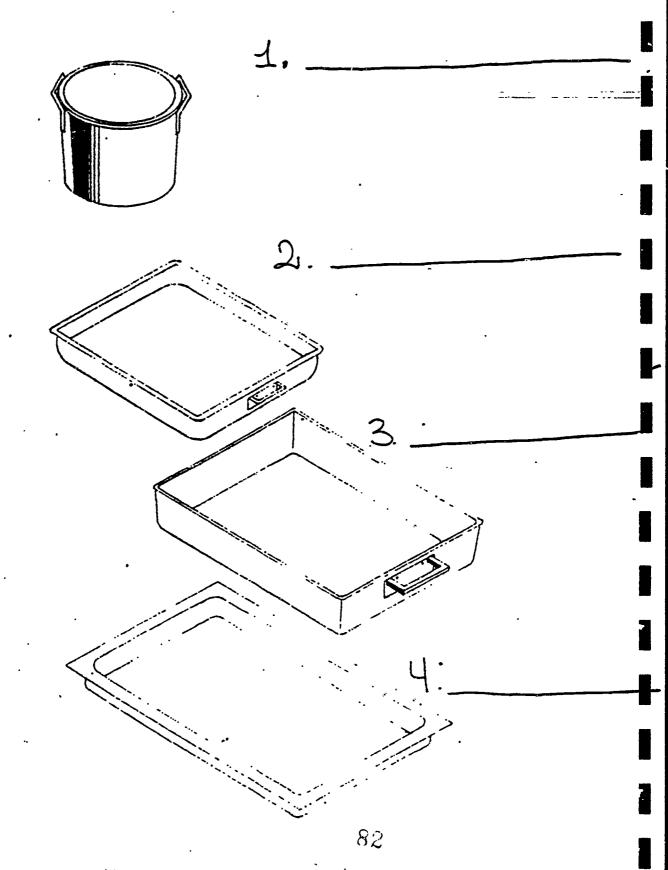


## VOCATIONAL COMPETENCY 4: IDENTIFY AND DEMONSTRATE CORRECT USAGE OF KITCHEN UTENSILS

Nouns	Adj./Adv.	<u>Verbs</u>
Pans/pots: bain marie pans baking pan cake pan double boiler muffin tin pie pan roasting pan sauce pan sauce pot saute pan sheet pan skillet steam table pan stock pot teapot wok  chop stick chopping block collander cork screw cutting board dish dish rack fork griter laudle mixing bowl peeler rolling pin sifter skimmer spoon spatula strainer	aluminum cast-iron copper heavy large no-stick plastic small	bake beat boil burn cook drain fry grate hold mix peel rinse roast roll saute scape shred sift skim stir stir fry strain turn
tongs wire beater/whip		

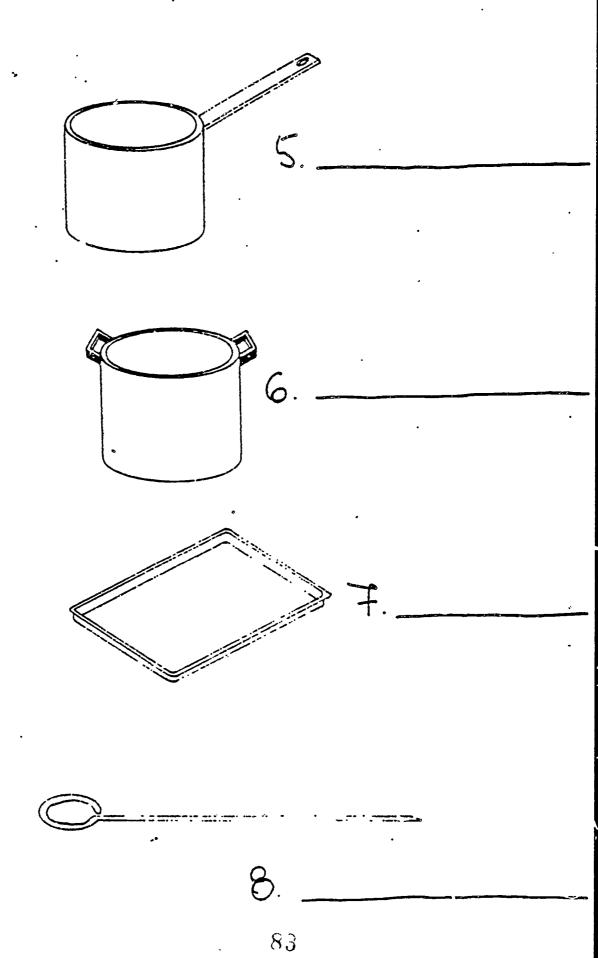


KLICHEN VIENSILS



ERIC Full Saxt Provided by ERIC

- 69 -



ERIC

Full Text Provided by ERIC

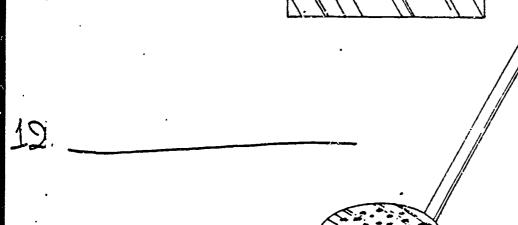
- 70 -

g. \_\_\_\_\_



10.

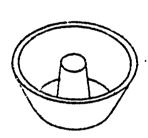
11.



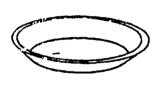
85

ERIC Applitude by ERIC

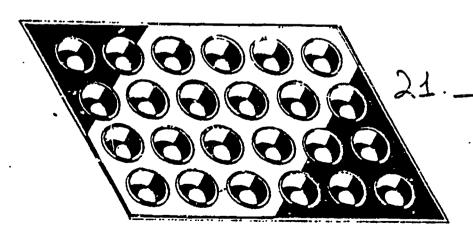
18.



19.

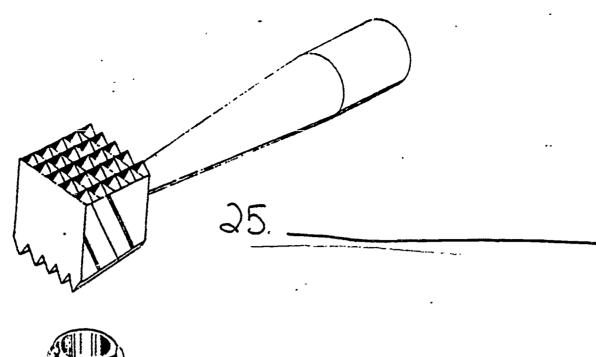


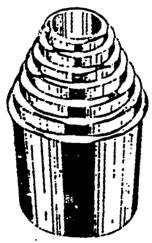
20.



ERIC

86

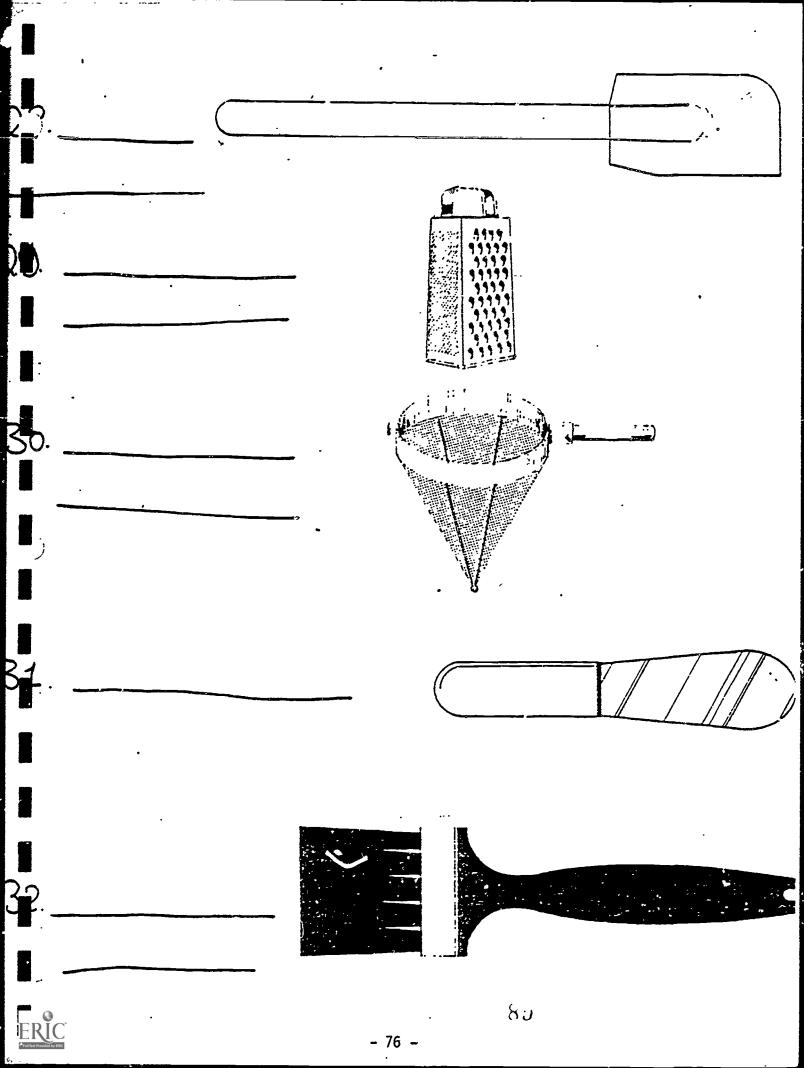




26.



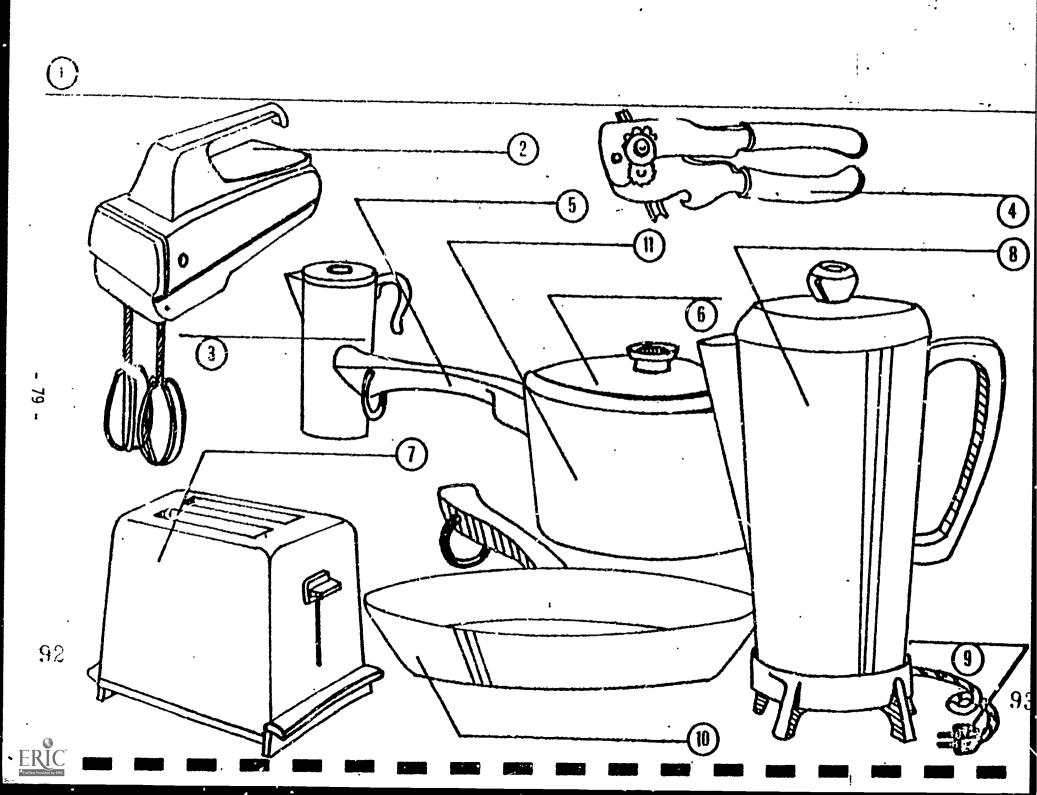
27.



33. 36. 0 0 0 0 Su

Name Type Name Type ERIC

\*Tull that Provided by EBIC



## VOCATIONAL COMPETENCY 5: MEASURE INGREDIENTS AND PORTIONS USING VARIOUS MEASURING DEVICES

Nouns	Adj./Adv.	<u>Verbs</u>
bakers scale balance scale bunch cup (c.) dash of pinch of gallon (gal.) gram kilogram laddles liter measure measure measuring cup millimiter ounce (oz.) piece pint (pt.) portion scale pound (lb.) quart (qt.) scale scoop slice spoonful tablespoon (Tb) teaspoon (tsp.) volume weight	a lot big bunch dip dry fractions heaping laddle level liquid little metric small solid	contain equals (=) empty fill measure minus plus portion times weigh

VOCATIONAL COMPETENCY 6: FOLLOW DIRECTIONS AS GIVEN IN A RECIPE

Nouns Adj./Adv. Verbs

degreeaftercooking methodsflamebeforecutting methodsminutescarfulheattemperaturecarefullylookfirst(preparing

high/low methods)
next put
second remove
then serve
until set
while wait

(Also see competencies # 3-5, 27)

VOCATIONAL COMPETENCY 7: CONVERT RECIPES TO HIGHER OR LOWER YIELDS

Nouns Adj./Adv. Verbs

add
cut
double
half
increase
reduce
subtract
triple

### SAFETY

VOCATIONAL COMPETENCY	8: PREVENT CAUSE AND EXTINGE.	` A FIRE
Nouns	Adj./Adv.	<u>Verbs</u>
accident alarm baking soda carelessness cause cord cover department electricity emergency exit fan fire fire doors fire extinguisher foam grease hazard heat insulation oil salt smoke towel ventilation water	combustible damp dangerous electrical (fire) flammable grease (fire) here long ordinary (fire) there unattended wet	be burn cover help hurry put out plug/unplug smother use ventilate



### VOCATIONAL COMPETENCY 9: USE PRECAUTIONS TO PREVENT CUTS

Nouns	Adj./Adv.	<u>Verbs</u>
area board bottles cans dish edge glass knives rack point sink	away breakable broken carefully chipped cracked cutting safe sharp	carry cut discard dispose of keep open pay attention to pick up put protect store sweep up throw away use

VOCATIONAL COMPETENCY 10: USE PRECAUTIONS TO PREVENT	VOCATIONAL	COMPETENCY	10:	USE	PRECAUTIONS	TO	PREVENT	BURNS
--	------------	------------	-----	-----	-------------	----	---------	-------

fat careful fill flame cold light gas frying (fat) pour hot plates ful! strike pads hot turned pan handles inward vent pilot light open warm pot holders turned	Nouns	Adj./Adv.	<u>Verbs</u>
matches wet steam towels	flame gas hot plates pads pan handles pilot light pot holders lids matches steam	cold frying (fat) ful! hot inward open turned vented	light pour strike turned vent

VOCATIONAL COMPETENCY 11: USE PRECAUTIONS TO FREVENT FALLS - INJURIES

Nouns	Adj./Adv.	<u>Verbs</u>
aisles cart freight elevator ladder lift muscles objects shelves spills	clean heavy safe	clean keep lift turn twist walk
spills		

### SANITATION

VOCATIONAL	COMPETENCY	12:	DEMONSTRATE	<b>AWARENESS</b>	OF	PERSONAL
			HYGIENE			7

Nouns	Adj.
apron area clothes cuts employee facilities fingernails food garment gum habit hands hat illness infection kitchen kitchen kitchen hat objects sink soap sores toilet uniform water	afte befo clea cold dail free free hand hot raw/ runn shor thro uncl wash
•	

dj./Adv.	<u>Verbs</u>
after defore dean dealy ree requently dandling dot dunning hort dhroughly nclean dashable	bathe brush chew clean cough handle shave shower smoke sneeze touch use wash wear
·	



## VOCATIONAL COMPETENCY 13: IDENTIFY UNSAMITARY CONDITIONS

Nouns	Adj./Adv.	Verbs
bugs ceiling condensation cracks dirt doors drainage faucet flies floors grease leakage lighting pipes plumbing rats repair roaches rodents sinks spills ventilation vermin walls water windows	broken clogged dirty filthy running screened	be clean provide repair

VOCATIONAL	COMPETENCY	14:	USE FOOD PREPARATION TECHNIQUES	WHICH
			PREVENT CONTAMINATION	

Nouns	Adj./Adv.	Verbs
pantry salt sugar		can dip dry freeze refrigerate sanitize seal soak sterilize store wash wrap
	100	m ap

VOCATIONAL COMPETENCY 15: USE PROPER FOOD STORAGE TECHNIQUES TO PREVENT CONTAMINATION

#### Nouns

aluminum foil contamination container dirt dust facilities flies floor foi1 food foodstuffs food wrap freezer marking pens plastic wrap refrigeration refrigerator stable stock .tags temperature tin foil

### Adj./Adv.

clean closed covered dried frozen higher inspected labeled less lower more protected regularly unwrapped

#### Verbs

clean close cover inspect keep maintain protect rotate steam store

#### VOCATIONAL COMPETENCY 16: CLEAN AND SANITIZE UTENSILS AND KITCHEN EQUIPMENT

### Nouns

wall

wax paper

detergent hours pasteurizing time pipes stopper water

### Adj./Adv.

before clean di sposable each effective hot properly rinsed running hot sterilized

### Verbs

boil clean di scard di spose handle hang heat keep overflow reuse rinse sterilize store supply throw away touch use

101

### VOCATIONAL COMPETENCY 17: CLEAN AND SANITIZE KITCHEN AREA

Nouns	Adj./Adv.	Verbs
ammonia basement bleach brooms cellar cleanser clorox compounds detergents dust garbage grease materials mops odors pan rubbish sinks water	cleaning free offensive used useless	bleach boil brush clean mop provide scrub sterilize sweep steam use wash

### VOCATIONAL COMPETENCY 18: DEMONSTRATE PROPER DISPOSAL OF GARBAGE

Nouns	Adj./Adv.	
bag	closed	<u>Verbs</u>
pox	covered	close
garbage	crushed	collect
man	sealed	discarJ
trash	stored	di spose
truck	tightly	double bag make sure put in seal stink store take out throw away



#### PREPARATION PROCEDURES

VOCATIONAL COMPETENCY 19: CLEAN AND PREPARE FRESH FRUITS AND VEGETABLES

Adj./Adv. Nouns Verbs fruits\* color clean leaf firm coat fresh peel cook vegetables\* over-ripe cut rar garni sh so"t . measure soggy mix under-ripe peel wilted rinse shell stir trim wash

\* See Exhibit #5 for listing.

VOCATIONAL COMPETENCY 20: PREPARE FISH AND SHELLFISH FOR COOKING

<u> Rouns</u>	Adj./Adv.	<u>Verbs</u>
crab clams cod halibut oyster lobster perch salmon sole shrimp scallop		bone ciean coat cube cut devein dissect grind marinate measure mince mix rinse slice stir strip shell skin trim wash



#### **FRUITS**

apples apricots avocadus bananas blueberries canta loupes cherries grapes honeydews lemons limes mangos nectarines oranges papayas peaches pears pineapples plums rasberries strawberries watermelons

#### **VEGETABLES**

antichokes asparagus beans, green beets brussel sprouts broccoli cabbage carrots cauliflower celery chard chiles cucumbers eggp?ants garlic leeks mint mushrooms okra onions parsley parnships pearl onions peas potatoes, Russet potatoes, red potatoes, sweet radishes scallions shallots spinach squash, summer squash, yellow squash, zucchini tomatoes turnips watercress

SALAD GREENS: Lettuce

Boston lettuce butter lettuce chicory Chinese cabbage endive escarole iceberg lettuce romaine



yams

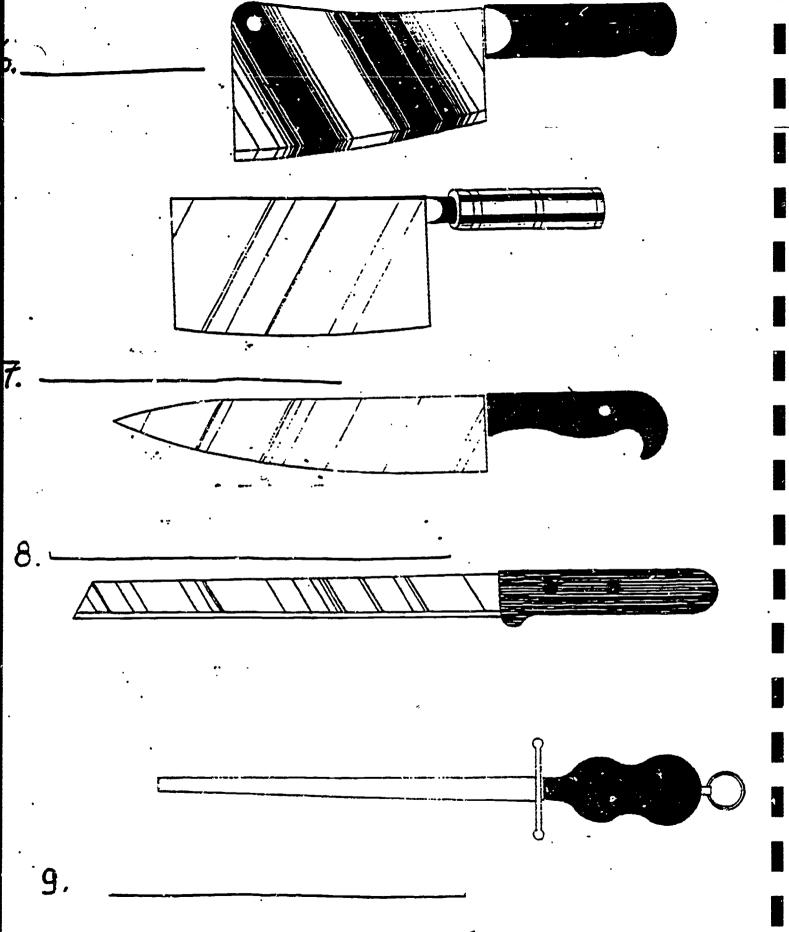
# VOCATIONAL COMPETENCY 21: CUT VEGETABLES USING\_VARIOUS CUTTING METHODS

Nouns	Adj./Adv.	Verbs
action amount batonnet cut blades blonis box grater chefs knife center cleaver cubes cuts end finger grain grater grinder heel inch knife, boning knife, bread knife, bread knife, paring line mesh method motion preparation tip shredder sieve slicer slit strip strokes surface techniques	across against basic batonnet (cut) broadclean clean coarse correct cutting even fine fractions (inch) French (cut) indented Julienne (cut) large long medium properly rough serrated sharp small thin uneven/even under together uniform	chop curl cut dice feed force grate grind grip guide insure make mark mince move pass peel pound pulverize puree score sharpen shred slice take use wash

## KITCHEN UTENSILS

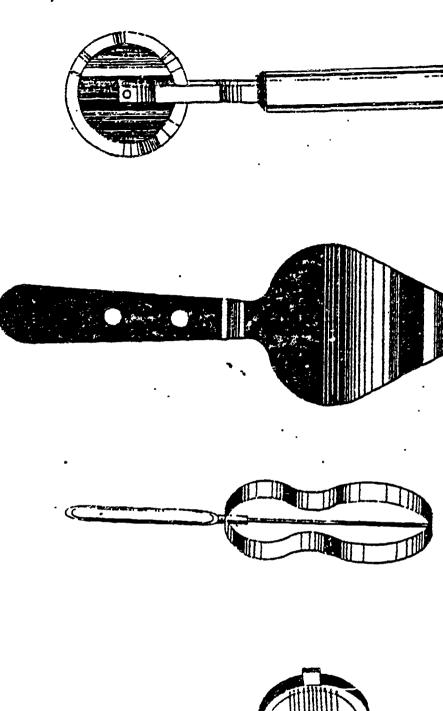
UTTIK	C			
2011110	S TOOLS		NAME	
1 7	· ·		•	
			1.	<u> </u>
	•	•	2	
<sup>2</sup> ¶ ≪				
4			•	
<i>3.</i>		•		
		· ·	•	••
		3		
1 .				•
h.	Kill I Walletter Thinner	/. WWW.W MILLIUL		
	•	4.		
5.				
1				
ERIC Product resided to the		- 92 - - 92 -	n6 	

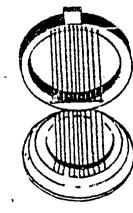
CUTTING IDELS



ERIC

CUTTING TOOLS





108

ERIC "
Prull text Provided by ERIC

**VOCATIONAL COMPETENCY 22:** IDENTIFY CUTS OF BEEF, VEAL, PORK AND LAMB Adv. Nouns Verbs Boston (butts) con are commercial (cut) eef bake bone chunks braise breast diced grill fabricated (cut) brisket identify butts front be carcass ground roast hind chops saute chuck pot-roast stew cuts primal (cut) fat back quarter (cut) retail (cut) feet fillets rolled (meats) sectional (cut) flank ham short hocks side (cut) jowis skeletal (cut) lamb spare leg whole (cut) loin wholesale (cut) patties picnic plate pork portion rib round rumo saddle shank shoulder

veal

### VOCATIONAL COMPETENCY 23: BONE AND CUT MEATS AND POULTRY

Nouns	
board bone boning knife butcher knife cleaner cut fat	

cleaner cut fat grain grinder kind meat muscle recipe table tissues

### Adj./Adv.

across connective cutting firmly main small

### <u>Verbs</u>

cut
debone
determine
grip
hold
required
set
chop
cut
grind
remove
trim off
use

110

VOCATIONAL COMPETENCY 24: IDENTIFY NAMES AND USES OF HERBS AND SPICES

Nouns	Adj./Adv.	<u>Verbs</u>
aroma cakes color containers dessert fish flavor herb* kind label meats odor pastry poultry spices*	appropriate artificial black  blended cool delicate dried fresh ground hot mild minty natural particular powerdered pungent refreshing strong sweet thick thin white whole	look select smell sniff taste touch use

\* See Exhibit #6 for listing

## EXHIBIT #6

## SPICES

caraway seed cardamon cayenne pepper celery seed chili powder cinnamon cloves cumin curry powder fenne1 garlic ginger marjoram mustard seed nutmeg paprika pepper - black or white sesame seed tarragon thyme

#### **HERBS**

basil - sweet basil bay leaf chives coriander dill mint oregano parsley rosemary



VOCATIONAL COMPETENCY 25: BREAD FOOD ITEMS

Nouns	Adj./Adv.	<u>Verbs</u>
batter bread crumbs egg wash flour milk water	excess	coat dip drain dredge season set up



## COOKING PROCEDURES

,		
VOCATIONAL COMPETENCY	(m) 26: COOK WITH MOIST HEAT, FAT (f)	(d) DRY-HEAT AND
Nouns	Adj./Adj.	Verbs
amount broiler charcoal color degrees (*) deep fryer dutch oven fat flame frying pan fryer heat heat transfer gas grill oil oven ladle liquid pan roasting pan steamer stock pot stove temperature thermometer speed surface steam wok water	burned centigrade/celsius (c) chilled cooked covered crunchy crispy dry Fahrenheit (f) firm frozen fork tender fully gently hot juicy just right less/more medium rare moist natural partially rapidly rare raw room (temperature) tender tough uncovered until done well done	absorb apply bake (d) barbecue blanch (m) bread boil (m) brown (d) bubble (m) circulate coat conduct cook cover deep (f) griddle grill (d) heat increase lose lower roast (d) pan broil (d) pan fry (f) poach (m) saute (f) simmer (m) steam (m) shrink toughen turn off
		watch-attend

# VOCATIONAL COMPETENCY 27: GARNISH AND DECORATE DISHES FOR SERVING

Nouns	Adj./Adv.	Verbs
cheese chives color cream cubes curls eggs fruits herbs liner molds peel rings rose shape slices spices spices sprig star sticks swirls vegetables wedges	added appetizing attractive chopped clipped coated crinkled curled delicious edible entire flowered frosted glazed iced molded, shaped ringed riped rolled rosed scallop scallopped simple sprinkled starred stiched stripped swirled wedged whipped	arrange blend carve cut decorate form garnish look make sliced

## BAKING

## VOCATIONAL COMPETENCY 28: MIX AND KNEAD DOUGH

Nouns	Adj./Adv.	<u>Verbs</u>
baker scale baking pan baking station board bowl center (circular) motion dough (dough) cutter end finger hand heel heel of hand ingredients Komel kneading board liquid lump machine minutes mixing bowl mixing step mixture period place portions raising recipe rest rolling pin step table thumb	at one time bun (shape) clockwise commercial damp dry elastic farthest firm first greased liquid loaf mixed mixing moist rectangular rising (period) roll (shape) rolled second smooth sponge (dough) standard straight (dough) thick third thoroughly uniform warm	be mixed be divided check continue cover cut dissolve fill flatten flour form give handled includes be applied be formed knead lift make measure mix pour press produces proof punch put repeat required rise roll scale scoop
· · <del>-</del>		· - · · · -



VOCATIONAL COMPETENCY 29: CUT AND ARRANGE DOUGH TO PREPARE

SPECIFIC FOOD ITEMS.

Adjective Nouns **Verbs** ball apart form buns baking left dough clockwise plate end each prepare greased inches roll ounces (oz.) life set long scale shape right sheet size stick round turn smooth

VOCATIONAL COMPETENCY 30: PREPARE BREADS AND ROLLS

Nouns	Adjectives/ Adverbs	<u>Verbs</u>
bread bulk center dough flour form formula ingredients rack rolls recipe method oven pan raising sheet temperature towel	accurately cooling damp desired elastic firm long mixing	bake cover cool double ferment knead mix pre-heat proof read rise scale set shape touch



CHAPTER V RESOURCES

#### V. RESOURCES

This section contains listings of selected materials which can serve as useful resources to the VESL instructor who is adapting this curriculum. Their inclusion here does not imply a tacit recommendation. The resources are divided into the following sections:

- A. Print Materials for Cooking
- B. Print Materials for General Pre-Employment VESL
- C. Computer Software
- D. Materials Clearinghouses

Please note that many materials are available from more than one distributor; no partiality toward any particular distributor is intended. Availability, source, and price are subject to change.

## A. Print Materials for Cooking

TITLE: Activities for VESL Vocabulary Cards: Food Service.

AUTHOR/AGENCY: Nancy Taylor, VESL Curriculum Project, Mesa Community College

PUBLICATION DATE/PAGES: June, 1984, 61 pages

LANGUAGE USED: English

FORMAT: Teacher's Manual with student worksheets which includes learning activities to reinforce vocabulary development.

CONTENT: Food service terminology, tools and equipment, weights and measures, safety and food service occupations.

AVAILABLE FROM: Stewart Miller, Director Program Support Unit, 1535 W. Jefferson,

Arizona Department of Education

Phoenix, AZ 85007



TITLE: Alex on the Grill.

AUTHOR/AGENCY: Stanley Shalit, Janus Book Publishers

PUBLICATION DATE/PAGES: 1976, 44 pages

LANGUAGE USED: English

FORMAT: Reader

CONTENT: Describes a man's first job as a hamburger-fry cook in a

fast-service restaurant. Designed to stimulate discussion about

work ethics and appropriate on-the-job behavior.

AVAILABLE FROM: Janus Book Publishers

2501 Industrial Parkway West

Hayward, CA 94545

TITLE: Assistant Chef Program Curriculum Outline, Safety and Sanitation.

AUTHOR/AGENCY: St. Augustine College

PUBLICATION DATE/PAGES: 1984, 35 pages

LANGUAGE USED: English, Spanish

FORMAT: Bilingual Curriculum outline developed for an assistant chef program

for Hispanics. Illustrated.

CONTENT: Key terms for food production and service; orientation to safety,

grooming, employer expectations, and sanitation.

AVAILABLE FROM: The National Network for Curriculum Coordination in

Vocational and Technical Education

(See Appendix H for location of the center closest to your

area)

TITLE: Assistant Chef Program; Vocational and Sample Menus.

AUTHOR/AGENCY: St. Augustine College

PUBLICATION DATE/PAGES: 1984, 60 pages

LANGUAGE USED: English

FORMAT: Curriculum guide with vocational objectives based on daily and weekly

menus. Each vocational objective list consists of a series of tasks required to reach a specific objective, an ESL related task and

materials and strategies section.

CONTENT: The preparation of specific recipes and many complete breakfast,

lunch and dinner menus.

AVAILABLE FROM: The National Network for Curriculum Coordination in

Vocational and Technical Education

(See Appendix H for location of the center closest to your

area)

TITLE: Bilingual Access Program/ Programa de Acceso Bilingue: Developmental Materials for Non Restaurant Management.

AUTHOR/AGENCY: Elgin Community College, Advanced Institutional Development

Program

PUBLICATION DATE/PAGES: 1980

LANGUAGE USED: English, Spanish

FORMAT: Supplemental student material, VESL worksheets, list of

supplemental learning aids, and college orientation materials.

CONTENT: Hygiene and sanitation, stocks, sauces and thickening agents,

soups, salads, deep fat frying, dairy products, fish, meat and

poultry.

AVAILABLE FROM: Elgin Community College

1700 Spartan Drive Learning Skills Center

Elgin, IL 60123

TITLE: Bilingual Vocational Training Program for Chinese Chefs.

AUTHOR/AGENCY: China Institute in America, New York

PUBLICATION DATE/PAGES: 1984, 30 pages

LANGUAGE USED: English, Chinese

FORMAT: Vocabulary lists and exercises presenting the English language

component of the bilingual vocational training program for Chinese

chefs.

CONTENT: Topics include American measurements and health regulations for

restaurants.

AVAILABLE FROM: The National Network for Curriculum Coordination in

Vocational and Technical Education

(See Appendix H for location of the center closest to your

area)

TITLE: BVT Kitchen Practice Manual for Chinese Chefs.

AUTHOR/AGENCY: China Institute in America, New York

PUBLICATION DATE/FAGES: 1979, 20 pages

LANGUAGES USED: English, Chinese

FORMAT: Workbook containing vocabulary lists.

CONTENT: General cooking terms, cooking methods, names of cooking utensils,

cuts of meats.

AVAILABLE FROM: The National Network for Curriculum Coordination in

Vocational and Technical Education

(See Appendix H for location of the center closest to your

area)

TITLE: A Catalog of Performance Objectives and Performance Guide for

Commercial Cook

AuTHOR/AGENCY: Kathleen Burchette, et al

PUBLICATION DATE/PAGES: 1982, 114 pages

LANGUAGE USED: English

FORMAT: Curriculum guide

CONTENT: Details performance objectives related to the job duties of the

commercial cook

AVAILABLE FROM: Vocational-Technical Consortium of States

795 Prentice, N.E. Atlanta, GA 30365

TITLE: China Institute's Bilingual Program to Train Chinese Chefs.

AUTHOR/AGENCY: China Institute in America, New York

PUBLICATION DATE/PAGES: 1984, 6 pages

LANGUAGE USED: English

FORMAT: Course description for the three phases of a bilingual training

program for Chinese chefs.

CONTENT: Describe ways to make various Chinese dishes and concepts of

restaurant management such as nutrition, food purchasing, inventory,

health regulations, cost control and supervisory development.

AVAILABLE FROM: The National Network for Curriculum Coordination in

Vocational and Technical Education

(See Appendix H for location of the center closest to your

area)

TITLE: Commercial Foods and Culinary Arts.

AUTHOR/AGENCY: Vocational Division of the Florida State Department of

Education

PUBLICATION DATE/PAGES: 1986

LANGUAGE USED: English

FORMAT: Competency-based guide with 16 learning activity modules and

instructor's guide with written skills test.

CONTENT: Reading and converting recipes, weighing and measuring, beverages,

sandwiches, stock and soup preparation and cooking, baking and

cutting terminology.

AVAILABLE FROM: Vocational Division

Florida State Department of Education

Knott Building

Tallahassee, FL 32301

TITLE: Cooking Curriculum of the BVT Chinese Chef Program.

AUTHOR/AGENCY: China Institute in America, 125 E. 65th Street, New York, N.Y.

10021

PUBLICATION DATE/PAGES: 1979, 23 pages

LANGUAGE USED: English, Chinese

FORMAT: Curriculum, Sample tests.

CONTENT: General, Cantonese, Hunan, Peking, Szechuan, Dim Sum and dessert

- 108 -

dishes.

AVAILABLE FROM: The National Network for Curriculum Coordination in

Vocational and Technical Education

(See Appendix H for location of the center closest to your

area)



TITLE: Course Description: Bilingual Food Service Training.

AUTHOR/AGENCY: New Haven, Conneticut

PUBLICATION DATE/PAGES: 1975, 3 pages

LANGUAGE USED: English

FORMAT: Topics, skills and number of hours required for each are listed.

Designed to last 48 hours.

Kitchen organization; the roles of chef and.cook; procedures for CONTENT:

sanitation and personal hygiene; use and care of kitchen equipment

and tools; safety techniques, etc.

AVAILABLE FROM: The National Network for Curriculum Coordination in

Vocational and Technical Education

(See Appendix H for location of the center closest to your

area)

TITLE: Culinary Arts Restaurant Management.

AUTHOR/AGENCY: Kenneth Wright, Elgin Community College.

PUBLICATION DATE/PAGES: 1980, 51 pages

LANGUAGES USED: English

FORMAT: Workbook designed as a guide for the VESL class to help students

succeed in a food production course.

CONTENT: Hygiene and sanitation, stocks, sauces and thickening agents,

soups, salads, etc.

AVAILABLE FROM: Curriculum Publications Clearinghouse

Horrabin Hall 46

Western Illinois University

Macomb, IL. 61455

In Illinois (800) 322-3905

Outside Illinois (309) 298-1917

TITLE: Curriculum for the Food Service Program of the Chinese American Service League (CASL).

AUTHOR/AGENCY: Jim Cooney, Rose Jones, Northwest Educational Cooperative

PUBLICATION DATE/PAGES: 1986, 16 pages



LANGUAGES USED: English

FORMAT: 26 week competency-based guide with basic vocabulary, vocational

objectives, and language structures.

CONTENT: Basic Tools, Equipment and Cooking Methods, safety precautions, food

storage and interviewing for a job.

AVAILABLE FROM: Northwest Educational Cooperative

500 S. Dwyer

Arlington Heights, IL 60005

TITLE: Curriculum Guide for Occupational Home Economics Food Service Occupations; Part two: Basic Food Preparation.

AUTHOR/AGENCY: James F. Redmond

PUBLICATION DATE/PAGES: 1972, 41 pages

LANGUAGE USED: English

FORMAT: Curriculum Guide.

CONTENT: Salads, quick breads, starches, meats, vegetables and desserts.

AVAILABLE FROM: Chicago Board of Education

1819 W. Pershing Road Chicago, IL 60607 (312) 280-3760

TITLE: English for Food Service: ^ English for Specific Purposes Course.

AUTHOR/AGENCY: George Peknik, CETA

PUBLICATION DATE/PAGES: 1982, 78 pages

LANGUAGE USED: English

FORMAT: Curriculum Guide with teacher's manual and tests.

CONTENT: Job maintenance and advancement vocabulary

AVAILABLE FROM: Refugee Materials Center

U.S. Department of Education 324 E. 11th Street, 9th Floor

÷

Kansas City, MO 64106

(816) 374-6294

TITLE: English on the Job

AUTHOR/AGENCY: Wisconsin Board of Vocational, Technical and Adult Education

PUBLICATION DATE/PAGES: 1976, Level I, pp 2-5; Level II, pp 13-18; Level III,

pp 36-40

LANGUAGE USED: English

FORMAT: Student objectives, dialogues, reading passages and high-frequency

language structures

CONTENT: Grammar-based exercises based on food preparation lexicon

AVAILABLE FROM: Wisconsin Board of Vocational, Technical and Adult Education

310 Price Place P.O. Box 7874 Madison, WI 53707

TITLE: Fast Food Services.

AUTHOR/AGENCY: American Home Economics Association.

PUBLICATION DATE/PAGES: 1977, 200 pages

LANGUAGE USED. English

FORMAT: Competency-based instructional module containing assessment instru-

ments, teaching strategies, student worksheets and student learning

activities.

CONTENT: Safety, equipment operation, beverage and meat evaluation, food and

supplies, storage, following directions.

AVAILABLE FROM: American Home Economics Association

2010 Massachusetts Avenue Washington, DC 20036 (800) 424-8080 x324

TITLE: Food Service; A Bilingual Reference Manual for Spanish Speakers.

AUTHOR/AGENCY: Marc E. Helgesen, Editor

The Menard Vocational Project for New English Speakers,

Menard Correctional Center

PUBLICATION DATE/PAGES: 1981, 19 pages

LANGUAGE USED: Spanish, English

FORMAT: Bilingual Reference Manual with bilingual lists of cooking terms.

CONTENT: Cleanliness; rules for Menard food service jobs; career ladders of personnel employed in cold storage, the officers kitchen, etc., with

their foundations and hierarchy.

AVAILABLE FROM: The National Network for Curriculum Coordination in

Vocational and Technical Education

(See Appendix H for location of the center closest to your

area)

TITLE: Food Service Curriculum for the BVET Program Health Care Industries.

AUTHOR/AGENCY: Metropolitan State College, Denver, CO.

PUBLICATION DATE/PAGES: 1984, 23 pages

LANGUAGE USED: English

FORMAT: Instructional manual.

CONTENT: Teaches language and vocational skills that can be used in both

health care institutions and restaurant kitchens. Includes on-site

training and classroom curriculum.

AVAILABLE FROM: The National Network for Curriculum Coordination in

Vocational and Technical Education

(See Appendix H for location of the center closest to your

area)

TITLE: Food Service, Multicultural, Competency-Based Vocational Technical

Curricula.

AUTHOR/AGENCY: Masako T. Shin, Southern Illinois University

School of Technical Careers

PUBLICATION DATE/PAGES: June, 1981 209 pages

LANGUAGES USED: English, Spanish, Lao

FORMAT: Written for 24 week course, Duty-Task indexes, performance

objectives, evaluation criterion, performance guide, lists of culinary arts terminology, Spanish and Lao glossaries and translations of introduction and outline of competencies.

CONTENT: Orientation, sanitation, management/planning, preparing food for

cooking, serving, salad, soups, sandwiches.



AVAILABLE FROM: Curriculum Publications Clearinghouse

Horrabin Hall 46

Western Illinois University

Macomb, IL 61455

In Illinois (800) 322-3905

Outside Illinois (309) 298-1917

TITLE: Getting Ready to Cook.

AUTHOR/AGENCY: Ann A. Weaver

PUBLICATION DATE/PAGES: 1974, 58 pages

LANGUAGE USED: English

FORMAT: Curriculum Guide.

CONTENT: Kitchen equipment, reading recipes, measuring ingredients, using a

stove, maintaining kitchen health, safety, setting a table, serving

meals and kitchen cleanliness.

AVAILABLE FROM: Fearon Pitman Publishers, Inc.

6 Davis Drive Belmont, CA 94002

TITLE: The Language of Restaurants and Catering in English.

AUTHOR/AGENCY: Eugene J. Hall, Regents Publishing Co. Inc.,

PUBLICATION DATE/PAGES: 1977, 122 pages

LANGUAGE USED: English

FORMAT: Textbook with discussion questions, fill-in-the blank exercises and

writing assignments. Content: contains 10 units covering the

following topics:

food service industrcy,

personnel structure in the food service industry,

menu planning,

cost control and accounting,

beverage service, and

catering.

AVAILABLE FROM: Regents Publishing Co., Inc.

2 Park Avenue

New York, NY 10016



TITLE: Manual de Cocina/The Cookbook.

AUTHOR/AGENCY: Louisiana State, Department of Education

Baton Rouge, LA

PUBLICATION DATE/PAGES: 1978, 55 pages

LANGUAGE USED: English, Spanish

FORMAT: Instructional Material.

CONTENT: English/Spanish and Spanish/English dictionaries of foods and

cooking terms; intructions on kitchen cleanliness and recipes.

AVAILABLE FROM: The National Network for Curriculum Coordination

Vocational and Technical Education

(See Arpendix H for location of the center closest to your

area)

TITLE: Mathematics for Commercial Foods.

AUTHOR/AGENCY: Vocational-Technical Curriculum Laboratory

Rutgers-The State Unversity

PUBLICATION DATE/PAGES: 1979, 256 pages

LANGUAGE USED: English

FORMAT: Student worksheets with learning objectives, related information,

procedures and practical math exercises.

CONTENT: Units on measurement, fractions, arithmetic operations, money and

decimals, percentage, ratio, wages and taxes, business records,

metrics.

AVAILABLE FROM: Vocational-Technical Curriculum Laboratory,

Rutgers-The State University Building,

4103 Kilmer Campus

New Brunswick, NJ 08900

TITLE: Prevocational Food Service Skills Training Unit.

AUTHOR/AGENCY: Gateway Technical Institute,

Kenosha, WI. 53141

PUBLICATION DATE/PAGES: 1978, 101 pages (English version)

130 pages (Spanish version)

LANGUAGE USED: English, Spanish

FORMAT: Course outlines, illustrated. Includes glossary and "symbol"

dictionary of food items.

CONTENT: Contains basic food service orientation and course objectives, food

preparation techniques, evaluative check lists, safety type, total physical response exercises, conversion and measurement equivalency

tables.

AVAILABLE FROM: Vocational Studies Center

Publication Department

964 Educational Science Building 1025 W. Johnson Madison, WI 53706 (608) 263-3696

TITLE: Restaurants

AUTHOR/AGENCY: Adult Basic Education Staff of Providence School Department

PUBLICATION DATE/PAGES:

LANGUAGE USED: English

FORMAT: Student workbook

CONTENT: Provides drill and practice of high frequency restaurant terminology

through situationally-based dialogues, scrambled word, matching and word search exercises, grammatical transformation drills and role

playing strategies

AVAILABLE FROM: Providence School Department

TITLE: Vocational English as a Second Language for Food Production

AUTHOR/AGENCY: Illinois State Board of Education

PUBLICATION DATE/PAGES: 1980, 51 pages

LANGUAGE USED: English

FORMAT: Curriculum guide

CONTENT: Includes eight lessons in food production for Spanish-speaking

persons who are limited English proficient

AVAILABLE FROM: Illinois State Board of Education

### B. PRINT MATERIALS FOR GENERAL PRE-EMPLOYMENT VESL

TITLE: English That Works

AUTHOR/AGENCY: Savage, How, and Yeung

PUBLICATION DATE: 1982

LANGUAGE LEVEL: Beginning-Advanced

FORMAT: Student books and instructor's guides at two levels, flashcards, cassettes,

and native language booklets.

CONTENT: A comprehensive program which teaches English while incorporating language

skills for finding and keeping a job. This unusually complete and detailed

program provides "integrated, competency-based, bilingual, and

pre-vocational" ESL.

AVAILABLE FROM: Scott, Foresman and Company

TITLE: ESL For Action

AUTHOR/AGENCY: Elsa R. Auerbach and Nina Wallerstein

PUBLICATION DATE: 1987

LANGUAGE LEVEL: Intermediate, Advanced

FORMAT: Student Book, Teacher's Guide

CONTENT: The text explores the daily work lives and associated problems of immigrants. Lessons are based on the educational process termed "problem-posing" and

are designed to foster critical thinking and action.

AVAILABLE FROM: Addison-Wesley Publishing Company

TITLE: It's Up to You

AUTHOR/AGENCY: Dresner, Beck, Morgano, and Custer

PUBLICATION DATE: 1980

LANGUAGE LEVEL: Intermediate, Advanced

FORMAT: Student book, cassette tape

CONTENT: Designed to improve oral and written language skills and teach job-seeking

strategies to LEP students. Focus items include: examining job needs,

using the want-ads, making phone calls and interviewing.

AVAILABLE FROM: Longman, Inc.

19 West 44th Street New York, NY 10038





TITLE: Let's Work Safely!

AUTHOR/AGENCY: Linda Mrowicki.

PUBLICATION DATE: 1984

LANGUAGE LEVEL: High beginning, Intermediate

FORMAT: Student book

CONTENT: Teaching safety and the language of safety at the workplace is the topic

of this book. Large print passages and many illustrations accompany sections on: safety clothing, safety procedures, safe and unsafe working conditions, and accidents. Students learn to talk about safety, read

safety messages, and fill out report forms.

AVAILABLE FROM: Linmore Publishing, Inc.

P.O. Box 1545

Palatine, IL 60078

TITLE: May I Help You?

AUTHOR/AGENCY: Heide Spruck Wrigley

PUBLICATION DATE: 1987

LANGUAGE LEVEL: Intermediate

FORMAT: Student Book

CONTENT: The text gives practice in interacting with the public in service

occupations, and includes chapters on dealing with customer complaints,

special requests, and other situations encountered by employees.

AVAILABLE FROM: Addison-Wesley

TITLE: Prevocational English

AUTHOR/AGENCY: Daniel Rusthoi

PUBLICATION DATE: 1970, 1978, 1985

LANGUAGE LEVEL: Beginning-Intermediate

FORMAT: Student Texts - Levels 1 and 2

Student Workbooks - Levels 1 and 2

Teacher's Guide

CONTENT: This comprehensive series is intended to teach basic conversational

English while providing an introduction to technical skills. Lessons are

job-oriented and based on a teaching methodology termed "situational

reinforcement." Each level provides material for 120-150 classroom hours.

AVAILABLE FROM: Volunteer Publishers, Inc.

National Textbook Company

4255 W. Touhy Avenue

Lincolnwood, IL 60646-1975



TITLE: Speaking Up at Work

AUTHOR/AGENCY: Catherine Robinson and Jenise Rowekamp

PUBLICATION DATE: 1985

LANGUAGE LEVEL: Intermediate

FORMAT: Student Book, teacher's manual

CONTENT: The text focuses on language and culture needed by students to obtain and

maintain employment. The first two sections of each of 11 units

emphasize oral communication; the third section emphasizes reading and

writing.

AVAILABLE FROM: Oxford University Press

TITLE: Your First Job: Putting Your English to Work

AUTHOR/AGENCY: David W. Prince and Julia Lakey Gage

PUBLICATION DATE: 1986

LANGUAGE LEVEL: Intermediate

FORMAT: Student text

CONTENT: This ESL text provides an introduction to the American workplace by emphasizing: on-the-job training methods, prescribed job tasks, and social English for the workplace. The setting for the text is a manufacturing factory, and students are exposed to common factory tasks and procedures.

AVAILABLE FROM: Prentice-Hall

Englewood Cliffs, NJ 07632

TITLE: Basic Foods

DEVELOPER: University of Houston - Clear Lake

COMPATIBLE HARDWARE: Apple II/Apple IIE, 48K/one disk drive

DESCRIPTION: Tutorial program deals with the four food groups in English and

in Spanish. The purpose of the program is to make children aware of the need to consume the right kinds of food in order to grow stronger and stay healthy. The program is aimed at a first and second grade level audience. Each instructional section is followed by a testing activity. Correct responses are furnished

after every student answer. Graphics accompany the

presentation of new concepts.

AVAILABLE FROM: University of Houston - Clear Lake

TITLE: Cooking and Baking Cluster, Module One: Food Service Responsibilities, 1984

DEVELOPER: Board of Cooperative Educational Services

COMPATIBLE HARDWARE: Apple II, IIt, IIe, IIc, IBM PC

DESCRIPTION: One of six modules in the cooking and baking cluster. Includes:

sanitation - food poisoning, hygiene and receiving and storing

food supplies

AVAILABLE FROM: Southwest Tele-Computer Corporation

5845 Gardner Highway Alexandra, LA 71303

TITLE: Cooking and Baking Cluster, Module Two: First Aid-Safety, 1984

DEVELOPER: Board of Cooperative Educational Services

COMPATIBLE HARDWARE: Apple II, IIt, IIe, IIc, IBM PC

DESCRIPTION: One of six modules in the cooking and baking cluster. Includes:

first aid and review of first aid, and safety.

AVAILABLE FROM: Southwest Tele-Computer Corporation

5845 Gardner Highway Alexandra, LA 71303



TITLE: Cooking and Baking Cluster, Module Three: Meats

DEVELOPER: Board of Cooperative Educational Services

COMPATIBLE HARDWARE: Apple II, IIt, IIe, IIc, IBM PC

DESCRIPTION: One of six modules in the cooking and baking cluster. Includes:

beef and pork.

AVAILABLE FROM: Southwest Tele-Computer Corporation

5845 Gardner Highway Alexandra, LA 71303

TITLE: Cooking and Baking Cluster, Module Four: Recipe Conversion, 1984

DEVELOPER: Board of Cooperative Educational Services

COMPATIBLE HARDWARE: Apple II, IIt, IIe, IIc, IBM PC

DESCRIPTION: One of six modules in the cooking and baking cluster. Includes:

beef and pork.

AVAILABLE FROM: Southwest Tele-Computer Corporation

5845 Gardner Highway Alexandra, LA 71303

TITLE: Cooking and Baking Cluster, Module Five: Baking Ingredients, 1984

DEVELOPER: Board of Cooperative Educational Services

COMPATIBLE HARDWARE: Apple II, IIt, IIe, IIc, IBM PC

DESCRIPTION: One of six modules in the cooking and baking cluster. Includes:

Parts I and II of ingredients

AVAILABLE FROM: Southwest Tele-Computer Corporation

5845 Gardner Highway Alexandra, LA 71303 TITLE: Kitchen Tools and Equipment

DEVELOPER: Maricopa Community College, VESL Curriculum Project

3910 W. Washington Phoenix, AZ 85034

COMPATIBLE HARDWARE:

DESCRIPTION: Aids students in identifying common types of too's and equipment

used in food service kitchens.

AVAILABLE FROM: Clearinghouse for ESL Public Domain Software

Gordy Room 201 Ohio University Athens, OH. 45701

TITLE: Menu

DEVELOPER: Bilingual Publications and Computer Services (BIPACS),

33 West Walnut Street Long Beach, NY 11561

COMPATIBLE HARDWARE: TRS-80 III, 48K/one disk drive

DESCRIPTION: Student-Customer choses from restaurant menu, meal is served,

and change is given in appropriate currency. Available in

English or Spanish.

AVAILABLE FROM: Bilingual Publications and Computer Services

TITLE: \* One-Baking

DEVELOPER: Minutemen Regional Vocational-Technical School

578 Marrett Road

Lexington, MA 02173, 1980

COMPATIBLE HARDWARE: Apple

DESCRIPTION: One disk. Demo and loan. Teaches about the various ingredients

used in baking.

AVAILABLE FROM: Minutemen Regional Vocational-Technical School

578 Marrett Road Lexington, MA 02173 TITLE: \* Recipe Search Programs-Part I and II

DEVELOPER: Clos Line

Volborg, MT. 59351, 1983.

COMPATIBLE HARDWARE: Apple

DESCRIPTION: Two disks and documentation. DEMO programs instruct users on

how to create and maintain a computerized recipe file.

AVAILABLE FROM: Clos Line

Valborg, MT. 59351

TITLE: <u>VESL</u> for Cooking

DEVELOPER: Project OSCAER

Northwest Educational Cooperative

500 South Dwyer Avenue

Arlington Heights, IL 60005

COMPATIBLE HARDWARE: Apple IIe, IIc (and IIplus with 64+ K and graphic card).

DESCRIPTION: Safety and sanitation in the kitchen. One disk with eight

exercises entitled Signs, Warnings, Precautions, and Accidents,

each at two levels of difficulty. Lessons emphasize formation of imperatives, clauses, and past tense verbs, and

reinforce fundamental vocabulary.

AVAILABLE FROM: Project OSCAER

Northwest Educational Cooperative

500 South Dwyer Avenue

Arlington Heights, IL 60005

<sup>\*</sup> These products may be available for loan from the National Network for Curriculum Coordination in Vocational and Technical Education. (See Appendix D for location of the center closest to your area.)

## D. Materials Clearinghouses

ERIC CLEARINGHOUSE ON LANGUAGES AND LINGUISTICS

Center for Applied Linguistics 3520 Prospect Street, N.W. Washington, DC 20007 (26.) 298-9292

NATIONAL CENTER FOR RESEARCH IN VOCATIONAL EDUCATION

Ohio State Unviersity 1960 Kenny Road Columbus, OH 43210 (800) 848-4815 NATIONAL CLEARINGHOUSE FOR BILINGUAL EDUCATION 11501 Georgia Avenue Wheaton, MD 20902 (800) 647-0123 (301) 933-9448

CLEARINGHOUSE FOR ESL PUBLIC DOMAIN SOFTWARE

Gordy Room 201 Ohio University Athens, OH 45701

## NATIONAL NETWORK FOR CURRICULUM COORDINATION IN VOCATIONAL AND TECHNICAL EDUCATION

East Central Network
Illinois Vocational Curriculum
Center
Sangamon State University
Building E-22
Springfield, IL 62708
(217) 786-6375

Minnesota, Wisconsin, Illinois, Michigan, Indiana, Ohio, Pennsylvania, West Virginia, Virginia, Delaware, Maryland

Northeast Network for Curriculum Coordination Rutgers University 200 Old Motowan Road Old Bridge, NJ (201) 390-1191

Maine, New Hampshire, Vermont, Massachusetts, Rhode Island, Connecticut, New Jersey, New York, Puerto Rico, Virgin Islands

Western Curriculum Coordination Center University of Hawaii 1776 University Avenue Honolulu, HI 96822 (808) 948-7834

California, Hawaii, Nevada, Arizona, Trust ... ritories of the Pacific Islands, Guam, American Samoa Midwest Curriculum Coordination Center Curriculum and Instructional Materials Center State Department of Vocational and Technical Education 1500 W. 7th Avenue Stillwater, OK 74074 (405) 377-2000

Iowa, Nebraska, Kansas, Missouri Oklahoma, Louisiana, Texas, New Mexico, Alabama, Mississippi

Northwest Curriculum Coordination Center St. Martin's College Old Main Building, Room 478 Lacey, WA 58903

Washington, Oregon, Idaho, Montana, Wyoming, Utah, Colorado, North Dakota, S. Dakota, Alaska

Southeast Curriculum Coordination Center Mississippi State University Drawer DX Mississippi State, MS 39762 (601) 325-2510

Kentucky, Tennessee, North Carolina, South Carolina, Georgia, Florida



- 123 -

APPENDIX A
ABSTRACTS OF CONTRIBUTING BVT PROJECTS

## Arizona Department of Education

Title: Bilingual Vocational Training Program

Language groups served: Spanisn, Vietnamese, Chinese

Occupational areas: Data entry, quick service mechanics, home

health aide, and arc welding

Length of training: 16 weeks

Number of cycles: 2+

Weekly hours of vocational training: 10-12

Weekly hours of ESL training: 8-10

Weekly hours of job counseling: 1 1/2

Grant award amount: \$214,274

·r of trainees: 70

A. .oximate cost per trainee: \$3,001

Coordinating agencies: Maricopa Technical Community College,

Arizona Department of Economic Security,

Arizona Department of Education

Additional funding sources: P.L. 98-524 LEP formula money,

Wagner Payser/Job Service, and student

fund-raising activities

Project Director: Gail Shay

Address: 108 North 40th Street

Phoenix, Arizona 85034

Pnone: (602) 267-4497

Project runs until July 31, 19d7

G0084 02118



## Oakton Community College

Title: Project Best: Building Energy Systems Training

Language groups served: Spanish and Polish (Second language

subject to change with new cycle)

Occupational area: Air conditioning and hearing services

Length of training: 15 weeks

Number of training cycles: 3

Weekly hours of vocational training: 15

Weekly hours of ESL: 15

Grant award amount: \$ 164,757

Number of trainees: 60 (during 18 month period)

Approximate cost per trainee: \$2,745

ordinating agencies: Oakton Community College, MONNACEP

Program

Project Director: David Pankratz

Address: 1600 East Golf Road

Des Plaines, Illinois 60016

Phone: (312) 035-1808

Project runs until August, 1987

G0086 20007

#### ILLINOIS

## St. Augustine College

Title: Project Access

Language group served: Spanisn

Occupational areas: Restaurant cook and nursing assistant

	Cook	Nurse
Length of training:	32 weeks	13 weeks
Number of training cycles:	1	2
weekly hours of vocational training:	20 1/2	13
Weekly hours of ESL training:	7 1/2	5 1/2
Clinical experience:	**	2 weeks
Hours of job counseling:	90	24

Grant award amount: \$149,815.

Number of trainees: 75

Approximate cost per trainee: \$2,000

Stipends: \$40 per month for transportation

Coordinating agencies: Truman College is providing the nursing

assistant training.

Project Director: Carmen Dominguez

Address: 1333 west Argyle

Chicago, Illinois 60640

Phone: (312) 829-1617

Project runs until August 15, 1987

G0084 02149

## China Institute in America

Title: Bilingual Vocational Training Program for Chinese Chefs

Language group served: Chinese

Occupational area: Chinese cooking

Length of training: 20 weeks

Number of training cycles: 2 per year

Weekly hours of vocational training: 23

Weekly hours of ESL training: 14

Hours of job counseling: 5

On-the-job training: 7 weeks, 50 hours per week

Grant award amount: \$398,349

Number of trainees: 60 (during 18 month period)

Approximate cost per trainee: \$6,600

Stipends: \$3.35 per hour

Coordinating agencies: More than 20 Chinese restaurants participate by providing the site for on-the-job training and by supervising the trainee during the last 7 weeks of the training cycle.

Project Director: Ms. Sara Su Ma

Address: 125 E. 65th Street

New York, NY 10021

Phone: (212) 744-8181

Project runs until June 30, 1987

G0086 20005



## Chinatown Manpower Project, Inc.

Title: Chinese/English Bilingual Vocational Training

Program

Language group served: Chinese

Occupational area: Clerical, data-entry, and automated

bookkeeping

Length of training: 24 weeks

Number of training cycles: 3 during 18 months

Weekly hours of vocational training: 15

Weekly hours of ESL training: 15

Weekly hours of job counseling: 5

Grant award amount: \$369,943

Number of trainees: 120 (during 18 months)

Approximate cost per trainee: \$2,740

Stipends: \$15 per week for transportation

Additional funding sources: IBM and other private industries

support in providing training equipment, staff

development workshops, and monetary contributions.

Project Director: Ms. Shirley Yu

Address: 70 Mulberry Street

New York, NY 10013

Phone: (212) 964-7719

Project runs until February 29, 1988

G0081 00858

## Houston Community College System

Title: Bilingual Vocational Program for Air Condition & Refrigeration

Technicians

Language group served: Spanish

Occupational area: Air conditioning, Heating & Refrigeration

Length of training: 32 weeks

Number of training cycles: 3 per year

Weekly hours of vocational training: 15

Weekly hours of ESL training: 10

Weekly hours of job couseling: 5

Institutionalized since: 1985

Number of trainees: 135

Funding Source: Houston Community College

Project Director: Daniel Munguia

Address: 3620 Crawford Street

Houston, TX 77004

Phone: (713) 630-7256

APPENDIX B
WORK ENGLISH SURVIVAL COMPETENCIES

## WORK ENGLISH SURVIVAL LEVEL I COMPETENCIES: CROSS-TOPICS

## 1. BASIC LITERACY SKILLS

- Develop visual discrimination skills for shape, size, and directionality.
- Name, copy, and write digits 0-9 (including phone and social security numbers) in isolation and in sequence.
- 3. Name, copy, and write numbers 1-100 in isolation and in sequence.
- 4. Name, copy, and print upper case letters in isolation and in sequence.
- 5. Name, copy, and print upper and lower case letters in isolation and in sequence.

## 2. CLARIFICATION

- 1. Express a lack of understanding.
- 2. Ask someone to speak slowly or to repeat.
- 3. Repeat something or speak louder when asked to do so.
- 4. Ask the English word for something.
- 5. Ask the meaning/pronunciation of English words.

## 3. DIRECTIONS

- 1. Ask for location of places inside a building, or outside.
- 2. Follow simple oral directions to a place inside a building, or outside.
- 3. Ask for and follow simple directions to locate items.

#### 4. MONEY

- I. Identify United States coins and bills by name and value.
- 2. Read prices on tags or signs.
- 3. Make or respond to a request for change or specific coins.
- 4. Read names of coins on coin operated machines.

## 5. PERSONAL IDENTIFICATION

1. Respond orally and in writing to basic questions about personal identification.

#### SOCIAL LANGUAGE

- 1. Introduce oneself and introduce family, friends and co-workers.
- 2. Give and respond to simple greetings and farewells.
- 3. Ask and answer questions about personal background and family.
- 4. Keep a conversation going.
- 5. Excuse oneself for being late and/or interrupting.
- · 6. Excuse oneself politely.
  - 7. Ask permission to use or do something.
  - 8. State weather conditions in simple terms.
  - 9. State general feelings, likes and dislikes.
- 10. Give and respond to compliments.

#### 7. TELEPHONE

- 1. Read and dial telephone numbers.
- 2. Identify oneself on the telephone when answering and when calling.
- 3. Request to speak to someone.
- 4. Respond to request to hold.
- 5. Respond to offer to take message.

#### 8. TIME AND DATES

- 1. Read analog and digital time.
- 2. Write the time.
- 3. Ask and answer questions about the time.
- 4 Name and read days of the week and their abbreviations.
- Ask and answer basic questions about days.
- 6. Identify parts of the day.
- Ask and respond to simple questions about daily activities and weekly routines using time phrases.
- 8. Name, read and write months and their abbreviations.
- 9. Read and write dates in both vords and numbers.
- 10. Ask about and give dates when asked.
- .11. Use a calendar.

e: Project Work English Competency-based Curriculum Survival-Level One Northwest Educational Cooperative APPENDIX C
STUDENT PERFORMANCE LEVEL DOCUMENT

# STUDENT PERFORMANCE LEVEL DOCUMENT

## SOURCE:

Mainstream English Language Training Project (MELT)
U.S. Department of Health and Human Services
Social Security Administration
Office of Refugee Resettlement
March 1985



## PRONUNCIATION: GLOBAL RATING

Speech is almost always unintelligible.	0
Speech is frequently not comprehensible.	1
Speech is generally understandable, but occasionally difficult or impossible to comprehend as a result of pronunciation problems.	2
Speech is readily understandable (from a pronunciation standpoint).	3

The state of the s

GENERAL LANGUAGE ABILITY	LISTENING COMPREHENSION	ORAL COMMUNICATION	READING	WRITING	B.E.S.T
No ability whatsoever.	No ability whatsoever.	No ability whatsoever.	No ability whatsoever.	No ability whatsoever.	SCORE 0-8
Functions minimally, if at all, in English.      Can handle only very routine entry-level jobs that do not require oral communication, and in which all tasks can be easily demonstrated.      A native English speaker used to dealing with limited English speakers can rarely communicate with a person at this level except through gestures.	* Inderstands only a few isolated words, and extremely simple learned phrases. (What's your name?)	Vocabulary limited to a few isolated words.     No control of grammar.  ,	Recognizes most letters of the alphabet, and single-digit numbers.	Copies letters of the alphabet, numbers, own name and address; needs assistance.	9-15
151				152	

GENERAL LANGUAGE ABILITY	LISTENING COMPREHENSION	ORAL COMMUNICATION	READING	WRITING	B.E.S.T. SCORE
Functions in a very limited way situations related to immediate needs.      Can handle only routine entry-level jobs that do not require oral communication, and in which all tasks can be easily demonstrated.      A native English speaker used to dealing with limited English speakers will have great difficulty communicating with a person at this level.	Understands a limited number of very simple learned phrases, spoken slowly with frequent repetitions.	<ul> <li>Expresses a limited number of immediate survival needs using very simple learned phrases.</li> <li>Asks and responds to very simple learned questions.</li> <li>Some control of very basic grammar.</li> </ul>	Recognizes letters of the alphabet, numbers 1-100, and a few very common sight words (e.g. name, address, stop).	Writes letters of the alphabet, numbers 1-100, very basic personal in o. on simplified forms; needs assistance.	16-23
<b>15</b> 3				157	

		STUDENT PERFORMA	NCE LEVELS		
GENERAL LANGUAGE ABILITY	LISTENING COMPREHENSION	ORAL COMMUNICATION	READING	WRITING	B.E.S.T. SCORE
• Functions with some difficulty in situations related to immediate needs.  • Can handle routine entry-level jobs that involve only the most basic oral communication, and in which all tasks can be demonstrated.  • A native English speaker used to dealing with limited English speakers will have great difficulty communicating with a person at this level.	Understands simple learned phrases, spoken sicwly with frequent repetitions.	Expresses immediate survival needs using simple learned phrases.      Asks and responds to simple learned questions.      Some control of very basic grammar.	Reads and understands a limited number of common sight words; and short, simple learned phrases related to immediate needs.	Writes a limited number of very common words, and basic personal info. on simplified forms; needs assistance.	29-41
155	1		ļ	156	



GENERAL LANGUAGE ABILITY	LISTENING COMPREHENSION	ORAL COMMUNICATION	READING	WRITING	B.E.S.T.
<ul> <li>Can satisfy basic survival needs and a few very routine social demands.</li> <li>Can handle entry-level jobs that involve some simple oral communication, but in which tasks can also be demonstrated.</li> <li>A native English speaker used to dealing with limited English speakers will have difficulty communicating with a persen at this level.</li> </ul>	Understands simple learned phrases easily, and some simple new phrases containing familiar vocabulary, spoken slowly with frequent repetitions.	Expresses basic survival needs, including asking and responding to related questions, using both learned and a limited number of new phrases.  Participates in basic conversations in a few very routine social situations (e.g. greeting, inviting).  Speaks with hesitation and frequent pauses.  Some control of basic grammar.	Reads and understands simple learned sentences and some new sentences related to immediate needs; frequent misinterpretations.	Writes common words and simple phrases related to immediate needs; makes frequent errors and needs assistance.	42-50
157					15

GENERAL LANGUAGE ABILITY	LISTENING COMPREHENSION	ORAL COMMUNICATION	READING	WRITING	B.E.S.T. SCORE
<ul> <li>Can satisfy basic survival needs and some limited social demands.</li> <li>Can handle jobs and job training that involve following simple oral and very basic written instructions but in which most tasks can also be demonstrated.</li> <li>A native English speaker used to dealing with limited English speakers will have some difficulty communicating with a person at this level.</li> </ul>	Understands learned phrases easily and short new phrases conta' ing familiar vocabulary spoken slowly with repetition.     Has ilmited ability to understand on the telephone.	<ul> <li>Functions independently in most faceto-face basic survival situations but needs some help.</li> <li>Asks and responds to direct questions on familiar and some unfamiliar subjects.</li> <li>Still relies on learned phrases but also uses new phrases (i.e. speaks with some creativity) but with hesitation and pauses.</li> <li>Communicates on the phone to express a limited number of survival needs, but with some difficulty.</li> <li>Participates in basic conversations in a limited number of social situations.</li> <li>Can occasionally clarif; general meaning by simple rewording.</li> <li>Incroasing, but inconsistent, control of basic grammer.</li> </ul>	Reads and understands some short simplified materials related to basic needs with some misinterpretations.	Writes phrases and some short, simple sentences; completes simplified forms.      Makes some errors; needs assistance.	51-57
150	•	1	ŀ	160	I



	GENERAL LANGUAGE ABILITY	LISTENING COMPREHENSION	ORAL COMMUNICATION	READING	WRITING	B.E.S.T. SCORE
<b>V</b>	<ul> <li>Can satisfy most survival needs and limited social demands.</li> <li>Can handle jobs and job training that involve following simple oral and written instructions and diagrams.</li> <li>A native English speaker not used to dealing with limited English speakers will be able to communicate with a person at this level on familiar topics, but with difficulty and some effort.</li> </ul>	<ul> <li>Understands conversations containing some unfamiliar vocabulary on many everyday subjects, with a need for repetition, rewording or slower speech.</li> <li>Has some ability to understand without face-to-face contact (e.g. on the telephone, TV)</li> </ul>	<ul> <li>Functions independently in most survival situations, but needs some help.</li> <li>Relies less on learned phrases; speaks with creativity, but with hestitation.</li> <li>Communicates on the phone on familiar subjects, but with some difficulty.</li> <li>Participates with some confidence in social situations when addressed directly.</li> <li>Can sometimes clarify general meaning by rewording.</li> <li>Control of basic grammar evident, but inconsistent; may attempt to use more difficult grammar but with almost no control.</li> </ul>	Reads and understands simplified materials on familiar subjects.  May attempt to read some non-simplified materials (e.g. a notice from gas company), but needs a great deal of assistance.	Performs basic writing tasks in a familiar context including short personal notes and letters (e.g. to a teacher or landlord).  Makes some errors; may need assistance.	58-64
1	61	·				162



		STUDENT PERFORMAN	NCE LEVELS		
GENERAL LANGUAGE ABILITY	LISTENING COMPREHENSION	ORAL COMMUNICATION	READING	WRITING	B.E.S.T, SCORE
VII • Can satisfy survival needs and routine work and social demands.  • Can handle work that involves following oral and simple written instructions in familiar and some unfamiliar situations.  • A native English speaker not used to dealing with limited English speakers can generally communicate with a person at this level on familiar topics.	<ul> <li>Understands conversations on most everyday subjects at normal speed when addressed directly; may need repetition, rewording, or slower speech.</li> <li>Understands routine work-related conversations.</li> <li>increasing ability to understand without face-to-face contact (telephone, TV, radio).</li> <li>Has difficulty following conversation between native speakers.</li> </ul>	<ul> <li>Functions Independently in survival and many social and work situations, but may need help occasionally.</li> <li>Communicates on the phone on familiar subjects.</li> <li>Expands on basic ideas in conversation, but still speaks with hestitation while searching for appropriate vocabulary and grammar.</li> <li>Clarifies general meaning easily, and can sometimes convey exact meaning.</li> <li>Controls basic grammar, but not more difficult grammar.</li> </ul>	Reads and partially understands some non-simplified materials on everyday subjects; needs assistance.	Performs routine writing tasks within a familiar context.  Makes some errors; may need assistance.	65+



	STODENT PERFORMANCE LEVELS					
•	GENERAL LANGUAGE ABILITY	LISTENING COMPREHENSION	ORAL COMMUNICATION	READING	WRITING	B.E.S.T. SCORE
VII	<ul> <li>Can participate effectively in social and familiar work situations.</li> <li>A native English speaker not used to dealing with limited English speakers can communicate with a person at this level on almost all topics.</li> </ul>	<ul> <li>Understands general conversation and conversation on technical subjects in own field.</li> <li>Understands without face-to-face contact (telephone, TV, radio); may have difficulty following rapid or colloquial speech.</li> <li>Understands most conversation between native speakers; may miss details if speech is very rapid or colloquial or if subject is unfamiliar.</li> </ul>	<ul> <li>Participates effectively in practical and social conversation and in technical discussions in own field.</li> <li>Speaks fluently in both familiar and unfamiliar situations; can handle problem situations.</li> <li>Conveys and explains exact meaning of complex ideas.</li> <li>Good control of grammar.</li> </ul>	Reads and understands most non-simplified materials including materials in own field.	Performs writing tasks with reasonable accuracy to meet social and basic work needs.	
IX	<ul> <li>Can participate fluently and accurately in practical, social, and work situations.</li> <li>A native English speaker not used to dealing with limited English speakers can communicate easily with a person at this level.</li> </ul>	Understands almost all spe. 'in any context.     Occ: Inally confused by to ily colloquial or regional speech.	<ul> <li>Approximates a native speaker's fluency and ability to convey own ideas precisely, even in unfamiliar situations.</li> <li>Speaks without effort.</li> <li>Excellent control of grammar with no apparent patterns of weakness.</li> </ul>	Reads non-simplified materials.	Approximates a native speaker's ability to write accurately.	
1 X	Ability equal to that of a native speaker of the same socio-economic level.	Equal to that of a native speaker of the same socio-economic level.	Equal to that of a native speaker of the same socio-economic level.	Equal to that of a native speaker of the same socio-economic level.	Equal to that of a native speaker of the same socio-economic level.	



APPENDIX D
LANGUAGE NEEDS ASSESSMENT INSTRUMENTS

## LANGUAGE NEEDS ASSESSMENT

To get a global view of the worker's language needs, you should interview a supervisor and a worker in a similar position. Also, observe a worker to determine routine communicative needs.

## QUESTIONS TO ASK PERSONNEL STAFF

I. Who would the workers report to or discuss regarding:

## CONCERN

TITLE OF PERSON CONTACTED

- 1. injuries
- 2. absenteeism/tardiness
- 3. sign in/out procedures
- 4. paycheck concerns
- supply needs
- 6. broken equipment
- 7. employee benefits
- 8. promotional opportunities
- 9. personal problems
   (which may affect job
   performance)
- 10. phone-in procedures for sick days, emergencies, etc.
  - II. Who else do the workers report or talk to? (Staff/Customers, etc.)

#### PERSON

SITUATION/FUNCTION

- III. Are there any bilingual staff or supervisory positions?
  - IV. Which forms are the employees required to fill cut? May we have blank and completed copies?

#### FORMS

- 1. job application
  - 2. request for leave of absence or vacation
  - 3. other \_\_\_\_\_
  - 4. other \_\_\_\_\_



WILLIAM CO USE & WILLIAM	vees required to fill out application forms? Are they model, such as a resume, or an already completed form to wed to seek help from others in filling out the form?
VI. Are oral interviews requi	red for obtaining a job? If so, what criterion is used ees' responses?
1. fluency	
2. pronunciation	
3. appropriateness of res	ponse .
4. non-verbal behavior	
5. ability to use correct	grammar
	QUESTIONS TO ASK SUPERVISORS
I. Are there any bilingual s	taff supervisory positions?
	ovided? In written or oral form? Can you provide some
III. Which forms are the empl copies of these forms?	oyees required to fill out? May we have blank and complet
FORMS	
1. work schedule	4. other
2. supply request	5. other
3. inventory	6. other
	ymbols must the workers be able to read?
	cific in-house terms would the worker need to know?
designated times? If so	social interaction is permitted? Is it permitted only at explain
Which topics are genera	lly discussed?



## QUESTIONS TO ASK SUPERVISORS (cont.)

	VII.	Which types of work-related equipment or machinery are the workers required to know the names of?
VIII.	Which	common work procedures are workers required to comprehend and/or describe?
IX.	Which	areas in the work site are the workers required to identify by name?
XI.		here any standard or job-specific abbreviations used in the work-site? e list examples
XII.		here any standard or job-specific coding procedures used in the work-site? e list examples.

## FREQUENCY OF ENGLISH USED IN VOCATIONAL EDUCATION CLASSES AND ON THE JOB

Instructions: Please rate each language skill area according to its frequency and/or importance: 1) IN THE CLASS and 2) ON THE JOB.

Scale: 1=1ittle use to 5=very frequent use

	Rate 1-5		Rate 1-5	
LANGUAGE SKILL:	1) IN THE CLASS	SITUATION	2)ON THE JOB	SITUATION
· a) Listening Comprehension				
b) Speaking				•
c) Reading		,		
d) Writing  Burp-10/79  ERIC 171				172

## Coordination of Bilingual Vocational and VESL Curricula with the "Regular" Vocational Education Curriculum

We all agree that it is necessary and desirable for the Bilingual Vocational and/or VESL staff members to establish a good working relationship with the "regular" vocational instructor(s). How smoothly this runs will depend upon the particular situational mix of your respective programs, and the institution and personalities involved.

Coordination is particularly important in developing VESL curriculum and bilingual vocational materials. It generally fails to the Bilingual Vocational/VESL staff, as initiators of a "new" program, to take the lead in making specific requests for the type of information they need to assist the LEP students. After exchanging general descriptions of your program, students to be served, and the vocational course, you need to get down to specific points. The following list presents some key questions which might help you identify the vocational content and the related language to be learned.

- What must the student be able to do after successfully completing your course? What (level of) skills must he/she demonstrate?
- 2. What (level of) math skills are required in your course?
- 3. What kinds of tests or other evaluations are done and how often are they done?
- 4. May I have a copy of your course outline or syllabus? Would you go over it with me?
- 5. What materials or textbooks are used?
- 6. What major content areas are taught in what order at what pace?
- 7. Do you go through this text chapter-by-chapter or do you skip around? (Again the order of conrent areas.)
- 8. Could you give me an idea of how closely you follow the text, and what you expect your students to be able to do with it?
- 9. About how much time do you spend on each chapter or major topic? (Again the pace of the course.)
- 10. How can I tell what is most important for the students to learn? Would you select for me ± 10 of the most important concepts in each unit/chapter?
- 11. How are classroom lectures and hand-on activities scheduled?
- 12. What kind of homework assignments do you give, and how often?
- 13. What other supplementary written material do you use (e.g. lists of tools, processes, machine parts, safety rules)? May I have copies?



BVEP-9 25/80

- 14. What supplementary audio-visual aids do you use?
- 15. May I sit in on your class now and then, to get an idea of how you structure it, what kinds of activities you have the students do, and what kind of language you use?
- 16. Could we get together periodically to talk over things like eventual changes in the course outline, progress of the LEP students, and problems you see them having?

APPENDIX E ESL ACTIVITIES

## LEARNING ACTIVITIES

ACTIVITY	PURPOSE	PROCEDURES	EXAMPLES
Repetition Drill	To develop awareness of contextualized language and practice pronunciation.	<ol> <li>Instructor says word or sentence.</li> <li>Trainees repeat.</li> </ol>	Instructor: That is a spatula. Trainees: That is a spatula.
Substitu- tion Drill	To develop awareness of lexicon or parts of speech which occur out of context.	<ol> <li>Instructor says sentence and adds word to be substituted.</li> <li>Trainees repeat sentence using substitution item.</li> </ol>	Instructor: Add one teaspoon salt. Pepper. Trainees: Add one teaspoon pepper.
One-Sided Dialogue	To expose trainees to natural discourse, intonation patterns, grammatical structures and correct sequence.	<ol> <li>Instructor models each part of dialogue.</li> <li>In dialogue format, instructor provides one part and trainees respond with the other part.</li> <li>Trainees provide appropriate responses given a new context.</li> </ol>	Instructor: What time do you bake the rolls? Trainees: We bake rolls at 3:00 every day. Instructor: How long do you bake them? (etc.)
Total Physical Response	To develop listening skills for understanding oral instructions.	<ol> <li>Instructor states instructions.</li> <li>Trainees demonstrates under- standing by performing appro- priate actions or gestures.</li> </ol>	Instructor: Pick up the whip. Place it next to the mixing bowl. (Trainees perform tasks.)
Matching	To evaluate trainees' ability to match words, pictures, numbers or definitions.	WRITTEN: Match the item on the left to the corresponding item on the right or to aural cues.	WOPK SHEET Pictures of Names of utensils on utensils on left side.



## LEARNING ACTIVITIES

ACTIVIT.	PURPOSE	PROCEDURES	EXAMPLES
Scrambled Sentences	To develop awareness of proper sentence structure.	<ol> <li>Instructor hands out words randomly to students.</li> <li>Trainees arrange words in proper sequence to form intelligible sentence.</li> </ol>	ladles in the are drawer the second the ladles are in the second drawer.
Sequencing Steps Lxercise	To develop one's ability to arrange steps in logical order.	<ol> <li>Instructor reads or passes out sentences which are out of sequence.</li> <li>Instructor asks trainees to place sentences in correct order.</li> </ol>	CUES: Sweep the floor. Wet mop without soap. Dry mop. Wet mop with soap. Trainees: Sweep the floor. Wet mop with soap. Wet mop without soap. Dry mop.
Two-Sid-1 Dialogus	To expose trainees to natural discourse, intonation patterns, grammatical structures and correct sequence.  To excourage creative use of language with a specific context.	<ol> <li>Instructor models dialogue.</li> <li>Trainces practice both parts.</li> <li>Trainees compose and present new dialogue to class.</li> </ol>	Trainee 1: Could you bring me a rolling pin? Trainee 2: Sure. Do you need some flour, too? Trainee 1: Yes, I don't have any here. (Students switch roles.)
Question - Answer Drill	To develop ability to under- stand a question and form an appropriate response.	<ol> <li>Instructor asks questions.</li> <li>Trainees answer using correct structure.</li> </ol>	Instructor: is an infrared lamp used to cook food? Trainee: No, it isn't. (It's used to keep food hot.)
Answer - Question Dr:11	To develop ability to form questions,	<ol> <li>Instructor provides "answer".</li> <li>Trainees ask question which matches answer.</li> </ol>	Instructor: Three tablespoons of cornstarch. Trainee: How much cornstarch should I use?

## LEARNING ACTIVITIES

ACTIVITY	PURPOSE	PROCEDURES	EXAMPLES
Role Play	To elicit creative and natural language in a specific situation.	<ol> <li>Instructor states setting, situation, problem, and roles of participants.</li> <li>Trainers assume roles, and provide me lingful dialogue.</li> </ol>	Trainee 1: What soup are we making today? Trainee 2: Cream of broccoli. Trainee 1: What do we need to make it? Trainee 2: We needetc.
Reading Comprehen- sion Questions Worksheet	To evaluate trainees' ability to comprenend prose.	WRITTEN: Read the message. Answer the questions.	This product must be refrigerated after opening. "Where should you put the product after you open it?"



# APPLIED PERFORMANCE TESTING ACTIVITIES



## APPENDIX F: APPLIED PERFORMANCE TESTING ACTIVITIES

The last part of a lesson plan consists of the evaluation of learning. In competency-based instruction, the evaluation consists of the actual demonstration of performance. A VESL lesson plan should contain a per' mance objective which specified the performance (the specific behavior), the conditions (the performance situation), and measurable criterial (the standard of acceptance performance). The teacher can design an applied performance test in which students demonstrate the target competency. Examples of applied performance tests are simulations, role-plays, contact assignments, and performance. Following are definitions:

SIMULATION:

A certain environment, such as a store, beak, post office, or workplace is replicated in the classroom or testing area, and students perform a specific task characteristic of that environment.

ROLE-PLAY:

A situatin is established in which students react by playing a role.

CONTACT ASSIGNMENT: A student is sent out into the "real world" to accomplish a given task.

PERFORMANCE:

The actual performance of some life skills is feasible in a classroom setting.

Source: Mainstream English Language Training Project (MELT)

U.S. Department of Health and Human Services

Social Security Administration Office of Refugee Resettlement

March 1985



APPENDIX G
TRAINEE AND EMPLOYER FOLLOW UP QUESTIONNAIRE

## TRAINEE FOLLOW-UP

## SAMPLE PHONE INTERVIEW

EMPI	Olment Status:
1.	Are you currently employed unemployed (go to \$10)
2.	Who do you work for:
3.	What is your job title/occupation?
4.	How many hours do you work per week? hrs.
5.	What is your current salary (per hour)? §
6.	How long have you worked with this employer?
7.	Are you happy with your job? Yes No Comment:
8.	How well did the vocational training prepare you for your job?
	Very well Well Somewhat Not at all
9.	Are you having any problems with your English on the job? Yes No Cite examples:
10.	Why aren't you employed? Health Family School
	Not interested Cther:
PROG	RAM SATISFACTION:
l.	Did you complete the training program? Yes No Why?
2.	Eave you been contacted by the program after leaving? Yes No Explain:
3.	Was the training site convenient to where you lived? Yes No Explain:
4.	Was the schedule of your classes convenient? Yes No

## TRAINEE FOLLOW-UP

## SAMPLE PHONE INTERVIEW

## EMPLOYMENT STATUS:

1.	Are you currently employed unemployed (go to \$10)
2.	Who do you work for:
3.	What is your job title/occupation?
4.	Bow many hours do you work per week? hrs.
<b>5.</b> .	What is your current salary (per hour)? \$
6.	How long have you worked with this employer?
7.	Are you happy with your job? Yes %o Comment:
8.	How well did the vocational training prepare you for your job?
	Very well Well Screehat Not at all
9.	Are you having any problems with your English on the job: Yes No Cite examples:
10.	Why aren't you employed? Health Family School
	Not interested Other:
PRCG	vam satisfaction:
1.	Did you complete the training program? Yes No Why?
2.	Have you been contacted by the program after leaving? Yes No Explain:
3.	Was the training site convenient to where you lived? Yes No Explain:
4.	Was the schedule of your classes convenient? Yes No

## EMPLOYER FOLLOW-UP

## SAMPLE PHONE INTERVIEW

## WORK STATUS

- 1. Is the employee (trainee) working full time or part-time for your company? How many hours per week?
- 2. How much is the employee earning per hour?
- 3. Does the employee have any benefits? If so, which ones (health insurance, sick pay, vacation pay, etc.)?
- 4. What is the employee's job title?
- 5. What are the employee's main job responsibilities?
- 6. Has the employee received a promotion since s/he began working for your company?

## EMPLOYER SATISFACTION

- 1. Are you satisfied with the employee's work performance? Explain:
- 2. Do you feel that the employee received adequate vocational training for the job? Explain:
- 3. Does the employee have adequate English language skills to perform successfully on the job? Explain:



Does the employee interact appropriately with his/her supervisor? 4. Explain: How does the employee get along with co-workers? 5. Are you satisfied with the employee's overall progress since s/he began working? Is the employee motivated to improve him/herself? 7. Is the employee in line for some type of promotion or pay increase in 8. the near future? Would you hire another employee like this one? 9. 10. Any additional comments:

APPENDIX H
GENERAL EMPLOYMENT SKILLS LIST



## General Employment Skills

## 1. Job Search

1.1 Investigate the services of employment agencies

1.2 Locate job openings through newspapers, personal contacts, and through direct contact with employers

## 2. Job Applications

- 2.1 Prepare letters of inquiry or application.
- 2.2 Compile a list of references
- 2.3 Prepare application forms
- 2.4 Apply for a social security card, work permit, and licenses
- 2.5 Prepare a resume

## 3. Employment Tests

- 3.1 Prepare for common types of employment tests
- 3.2 Take commonly administered employment tests

## 4. Job Interviews

- 4.1 Demor trate an attitude appropriate for a job interview
- 4.2 Discuss prior work experiences, and personal, character, and job references
- 4.3 Discuss personal aptitudes with resoect to a prospective employer's requirements
- 4.4 Document and discuss all training and education relevant to job openings
- 4.5 Discuss wages and salaries with a prospective employer

## 5. <u>Emoloyee Characteristics</u>

- 5.1 Display motivation toward work
- 5.2 Adjust to changes in work conditions 5.3 Tactfully accept or decline overtime work requests
- 5.4 Demonstrate loyalty to company
- 5.5 Tactfully handle frustration at work
- 5.6 Participate in work related social activities
- 5.7 Work effectively without supervision or with limited supervision
- 5.8 Maintain a good work attendance record
- 5.9 Follow directions correctly and complete assigned tasks
- 5.10 Ask questions when confused
- 5.11 Demonstrate a willingness to improve personal capabilities and acquire new skills
- 5.12 Be a productive employee
- 5.13 Work effectively as a team member and get along with other employees



AFPENDIX I
GRAMMATICAL FOCUS INDEX



## VESL COOKING CURRICULUM GRAMMATICAL FOCUS INDEX (FOR TRAINEES'/WORKERS' ORAL SAMPLES)

NOUNS	ADJECTIVES	CLAUSES
Level 1 singular/plural I.2 complement I.6 irregular plural I.7 as adjectives S.1  Level 2 partitive T.5, C.6	Level 1 descriptive I.3, I.5, T.11 comparative I.4 demonstrative I.6 superlative I.6 possessive T.15 indefinite ANY G.3	Level 1 adverbial S.6, S.16 noun G.16  Level 2 adjectival F.1 adverbial F.4, T.1, T.14, C.4, G.14, G.17
PRONOUNS	Level 2 comparative I.4, T.8, T.11	noun T.12, C.2, T.16
Level 1 personal I.1, I.5 demonstrative I.2, I.3, I.8, C.6 ONE I.7 Indefinite ANY T.5 reflexive T.7 possessive T.15  Level 2 personal I.1, I.4 as objects T.1 ONE I.3, I.8, T.8 relative I.10, F.1, T.7 indefinite ANY T.5	comp'ement I.5 demonstrative I.6 superlative, I.6 descriptive I.10, F.4, T.10 possessive S.15, T.15 indefinite SOME/ANY T.5  ARTICLES  Level 1 indefinite I.1 definite C.7  Level 2 indefinite I.1 definite C.7	QUESTION FORMS  Level 1 WHAT + BE E.3, I.7, G.11 YES/NO I.5, I.7, I.8, G.1 HOW + DO F.4, C.4, C.6, G.4 WHAT + DO (SHOULD) T.2 WHAT C.5, C.6 WHERE T.6 CAN Y.7, T.14, G.16 WOULD T.9 THERE IS/ARE G.3 HOW MUCH + BE G.11 COULD G.14 Level 2
possessive T.15	PREPOSITIONAL PHRASES	WHAT + BE I.2 WHICH + BE I.3, I.4
Level 1 frequency S.8 sequence S.9, 7.3, T.4 time T.3 ANOTHER T.8 ONE T.8 intensifiers T.11 comparative T.13 location T.14 manner C.3 indefinite ANY G.3  Level 2 frequency S.4, S.11 sequence S.9, T.3, T.4	Level 1 adjectival S.11, G.1, G.10 adverbial general S.16, T.4, T.7, G.4 location T.6 time G.6  Level 2 adjectival T.10 adverbial general F.2, S.1, S.8, S.14 S.15, T.3, T.4, G.1 location I.2, T.6 time G.6, G.10	HOW MUCH + DO T.5 embedded WHERE T.6, G.4 COULD T.7, C.1, C.3, G.3 embedded WHAT C.2 tag questions T.9, C.6 SHOULD T.13
location S.9, T.1 time S.16, T.1, T.12, G.6, G.9, G.10 intensifiers T.8, T.11 manner C.3 FOR/SINCE INSTEAD OF G.14	CONJUNCTIONS  Level 1 OR 1.7 AND 1.10  Level 2 BUT 1.10. T.15. G.16	



<u>Level 2</u> BUT 1.10, T.15, G.16

## VERB TENSES

Level 1 present BE I.2, S.5 3rd person singular present F.1 SHOULD S.8 future WILL S.7, T.12, T.4, G.6, G.17 past S.16, G.8, G.9 present continuous G.10 future GOING TO G.17

Level 2 present tense I.5 present continuous I.9 3rd person singular present F.1 CAN 1.8, C.4, G.9 past tense S.6, G.9 future conditional S.7 future WILL S.12, T.11, T.12, T.14 past continuous S.16 present perfect T.10, G.9 past T.12 present tense (negative) C.4 present continuous G.1 present perfect continuous present conditional G.14 past BE G.17 future WILL (negative) G.17

#### MODALS

Level 1 MUST S.4 WOULD LIKE S.14, G. 4 CAN T.7, T.14, G.9, G.16 CAN (negative) T.7 CAN/MAY T.15 COULD G.10, G.14

Level 2 WOULD LIKE 1.1 MUST S.4 SHOULD S.5, S.8, S.9 modals + passive S.2, S.12 COULD T.7, G.3, G.4 CAN (negative) T.7. T.13 CAN/MAY T.15 COULD (past tense) C.2 WOULD G.6, G.14 WOULD (past tense) G.17

#### **VERB FORMS**

Level 1 gerunds I.9, F.2 passive MADE OF I.10 infinitive F.3. S.12 present passive F.3 imperative S.9, S.11, S.12 T.1, T.2, T.4 polite imperatives C.1, C.3 passive CALLED C.6

Leve: 2 present passive I.6, I.12, F.2, G.6 two word verbs F.3 past passive S.1 infinitives S.4, T.11 imperatives s.8, S.9, S.11, S.15, T.1, T.4 modals + passive S.12 participles S.14 reported speech T.2 polite imperatives C.3

#### SHORT ANSWERS

Level 1 I.1, S.1, S.17, S.16, T.1, C.

Level 2 S.17. C.1

## Special Usages

Level 1 USED FOR + gerund F.2 USED TO + infinitive F.2 THERE IS/ARE S.1, S.14, T.11 G.16 USED FOR S.2 HAVE TO S.4, T.3 FORGET + infinitive S.6, S. USED + infinitive S.11 WANT + infinitive S.16 REMEMBER + infinitive \$.17 BE OUT OF T.5 polite expressions T.9 HOW'S THIS? T.9 BE DONE/FINISHED\_+ gerund T.1 apologetic expressions T.12 SUPPOSED TO C.1 apologetic expressions C.1 STAND FOR C.5 WOULD LIKE + infinitive G.14

Level 2 WOULD LIKE infinitive I.1. S.14, T.6, G.14 passive CALLED I.6 OTHER ONE I.8 passive MADE WITH I.10 past tense HAVE TO F.3, G.17 USED FOR S.2, C.6 HAVE TO S.4 THERE IS/ARE S.5, S.14 HAD BETTER S.5 FORGET + infinitive S.6 USED + infinitive S.11 HAVE TO T.3 HELP + gerund T.7 HOW'S THIS? T.9 BE DONE/FINISHED + gerund T.1 apologetic expressions T.12, G.17 SUPPOSED TC T.12 THANKS FOR + perund T.13 polite expressions C.1 GET IT idiom C.1 STAND FOR C.5 LOCK FORWARD TO + gerund G.6 PREFER G.10 past tense WOULD G.17