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ABSTRACT

Research on the quality of life in South Africa is increasing as a result of a growing concern to improve the living conditions and overall quality of life for many underprivileged South Africans. Perceptions of well-being and basic needs were investigated in a nationwide study conducted in 1982-83. Components of the variable "quality of life" were isolated, ranked and categorized to develop an instrument for measuring life satisfaction. The domains of living included in the study are the following: (1) health; (2) housing; (3) community facilities; (4) family life; (5) education; (6) occupations; (7) religious life; (8) income; (9) food; (10) socio-political issues; and (11) intimate, private, and social life. No single dimension of causality was found for the social divisions between race: . A detailed description of the methodology is given and data is Jisplayed in six tables. Nine appendices contain the instrument and various analyses of the components. A 42-item list of references is included. (VM)



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V. Möller L. Schlemmer S.H.C. du Toit

Pretoria Human Sciences Research Council 1987



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After the 1976-77 township disturbances which started in Soweto and swept through many areas of the country, the concept of "quality of life" became an issue of national debate and concern. As a consequence various investigations into the quality of life among blacks and other groups were sponsored in the years before 1980. These included a comparative study among blacks, Indians and whites, sponsored by the Urban Foundation, in the Durban area, which was undertaken by authors Möller and Schlemmer. A final report on this study appeared in 1983 in the journal Social Indicators Research.

The "Human Adaptability Programme" of the Programme for Environmental Sciences of the Council for Scientific and Industrial Research nad also become interested in this field of study and had commissioned various investigations. The Human Sciences Research Council and the Social Planning Division of the then Prime Minister's Department likewise were developing an interest in the concept.

After the topic had been discussed in various meetings, two joint workshops were convened in November 1979 and September and November 1981 in Pretoria to debate available findings on the quality of life.

A consequence of these workshops was the joint sponsoring in 1982 of the present research, aimed at an empirically based construction of an instrument for the measurement of quality of life in South Africa among all population categories. The participating sponsors were:

- The Committee for Human Needs, Resources and the Environment of the Comparative Scientific Programmes of the Council for Scientific and Industrial Research (CSIR). This Committee was a follow-up to the original Human Adaptability Programme referred to above;
- the Urban Foundation;
- the Centre for Applied Social Sciences of the University of Natal;



- the Human Sciences Research Council (HSRC), and
- the National Programme on Intergroup Relations of the HSRC.

At this stage the planning of this investigation bec. a specifically co-ordinated with the work of the National Programme on Intergroup Relations of the HSRC.

Various earlier reports have appeared on the basis of this major joint investigation. These were:

Møller, V., Schlemmer, L., Strijdom, H.G. and colleagues at the HSRC, 1984.

Poverty and quality of life among Blacks in South Africa, Carnegie Conference

Paper No. 6, Cape Town: University of Cape Town, 13-19 April.

Møller, Valerie, 1985. <u>Rural blacks' perception of basic needs fulfilment in</u> Basic Needs in Rural Areas: A Report on a Seminar held in Care Town on 19 February 1985. Pretoria: South African National Scientific Programmes (Report No. 116).

Møller, V., Schlemmer, L., Du Toit, S.H.C., 1985. Quality of life and race in South Africa: A preliminary analysis. This paper was the basis of inputs to the final report of the Main Committee of the National Programme on Intergroup Relations of the HSRC and was also presented as a paper at an International Conference on Intergroup Relations which followed the publication of the Main Committee Report.

I would like to t nk the following persons and organizations for their valuable contributions to this project:

The authors of the report namely Dr V. Møller, of the Centre for Applied Social Sciences, University of Natal, Prof. L. Schlemmer, formerly Director of the Centre for Applied Social Sciences and Prof. S.H.C. du Toit, formerly attached to the Institute for Statistical Research of the HSRC;

the members of the Work Committee established to steer the project;

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J.H., LÖTTER

EXECUTIVE DIRECTOR



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Navorsing oor lewensgehalte is 'n relative nuwe terrein in die sosiale wetenskeppe. In Suid-Afrika het 'n belangstelling in hierdie terrein ontwikkel na aanleiding van 'n groeiende besorgdheid om die lewensomstandighede en die lewensgehalte van baie sektore van minderbevoorregte Suid-Afrikaners te verbeter. Gedurende 1982/83 is 'n landswye studie onder meer as 5 000 volwasse Suid-Afrikaners wat al vier die bevolkingsgroepe verteenwoordig het, onderneem waartydens die aandag bepaal is by hul persepsies van hul persoonlike welstand asook hul basiese behoeftes. Die doelstellings van die navorsing was tweeledig, naamlik:

- Om 'n databasis te voorsien vir die bestudering van toekomstige neigings in die verbetering van lewenstandaarde en persone se beoordelings van hul lewensomstandighede.
- 2. Om 'n geskikte instrument te ontwikkel vir die meting van Suid-Afrikaners se persepsies van hul persoonlike welstand, met ander woorde 'n maststaf van subjektiewe lewensgehalte.

Die verslag bevat 'n uiteensetting van die substantiewe resultate van die opname en bied 'n stap-vir-stap beskrywing van die ontledings wat gemaak is en besluite wat geneem is by die ontwikkeling van die meetinstrument. Die eindresultaat is 'n klein standaardstel lewensgehalte-indikatore wat volledig in die teks verskyn. Hierdie indikatore kan op hul eie aangewend word of binne die konteks van 'n breër ondersoek.

Aanbevelings oor die toekomstige toepassing van die ravorsingsinstrument ten einde goeie resultate te verkry, word in die gevolgtrekking gemaak. Daar word beklemtoon dat die instrument bedoel is as 'n handige maatstaf van groepe en kategorieë Suid-Afrikaners se differensiële persepsies van hul persoonlike welstand en nie as 'n akkurate beoordeling van die subjektiewe lewensgehalte van individue nie.



Research on quality of life is a relatively new field within the social sciences. In South Africa an interest in this field has developed as a result of a growing concern to improve the living londitions and the quality of life of many sectors of underprivileged South Africans. In 1982/83 a nationwide study was conducted among well over 5 600 South Africans representing all population groups; their perceptions of well-being and basic needs were investigated. The study was undertaken with two aims in mind:

- To provide a data base for the observation of future trends in the improvement of living standards and people's essessments of their life circumstances.
- 2. To develop an appropriate instrument for the measurement of perceived well-being, in other words a measure of the subjective quality of life of South Africans.

The report sets out the substantive results of the survey and gives a step-by-step description of the analyses and decisions which were involved in the development of the measuring instrument. The end result is a standard set of a small number of quality-of-life indicators which are listed in full in the text. These indicators can be applied on their own or in the context of a broader inquiry.

Recommendations for the future application of the research instrument in order to achieve good results are given in the conclusions. It is emphasized that the instrument is intended to serve as a convenient measure of differential perceptions of well-being among groups and categories of South Africans and not as an accurate assessment of the subjective quality of life of individuals.



1. INTRODUCTION

Quality of life studies have an immediate and obvious significance in South Africa. In a society of marked social contrasts, not only as defined by material differences between groups, but also as regards cultural meanings and socio-political perspectives, systematic attempts through research to describe and quantify the depth and patterning of social cleavages are of manifest importance. Since South Africa is also a system undergoing complex and subtle changes, if not in legislation at least in aspects of material circumstances and in public reactions to its structures, there is a particular need for a research approach which can identify the interaction between objective circumstances and subjective responses. Quality of life studies appear to be highly appropriate as a means of assisting in the full understanting of present processes and future possibilities.

These general points har en apposite for a long time. A consideration of the immediate present, however, raises a few important specific issues within the more general context. These issues a ise out of particular aspects of the political debate in South Africa.

Protagonists of disinvestment and external economic sanctions on South Africa as a means of coercing the government to abandon apartheid are frequently criticised for being dismissive of the serious negative consequences of their programme on the lives of the majority of blacks in South Africa. (Schlemmer, 1985, among others). One frequent rejoinder is that the suffering of blacks in South Africa is so severe that increased unemployment and deprivation as a result of sanctions would be willingly endured as a means of achieving liberation. While such counter-arguments do not address the problem of whether or not sanctions are likely to be effective in achieving results, the argument reflects a popular belief that very widespread misery exists on such a scale that black people, effectively, have nothing to lose. In other words, blacks' quality of life is and has been so severely depressed that it cannot become worse. Seen in this specific



context, studies of the quality of life may be able to offer highly relevant commentary on very real issues of strategy in present-day South Africa.

A recent series of comparative, albeit perhaps superficial, Gallup International investigations in fact illustrate the complexity of the issue. Using a simple question on whether or not people considered themselves to be "happy", it was established that while blacks in South Africa were less likely to endorse the "very happy" position than whites, the black respondents were nevertheless ahead of a few Western or developed countries such as Italy, France, Spain, Japan, Finland and Germany, for example, in the proportion choosing to describe themselves as happy. 1)

This finding accords generally with previous polling results and suggests that people everywhere tend to adjust to their circumstances. Perceptions of deprivation are relative to circumstances and expectations. This is not to say that political discontent is not highly prevalent among blacks in South Africa or that blacks accept the socio-political and economic system of the country. One cannot assume, however, that the overall or general emotional reactions to a situation among a mass of people will reflect the opinions and perceptions of spokespeople or observers who base their assessments on more abstract analyses of the situation.

An illustration of this is also to be found in the results of a study by Kennedy and Mehra (1985) in which they established for successive Canadian samples that overall perceptions of well-being are "buffered" from the effects of economic cycles by the reactions of people to personal and social circumstances unconnected with the economy.

^{1.} Reported in Daily News, 4/1/86.

In general, it would seem that one may not assume that Djective perceptions of overall quality of life are a reflection of even keynote aspects of socio-political structure in society. Furthermore it is also apparent that subjective quality of life is a complex and subtle phenomenon that requires to be disaggregated into discrete elements if it is to be properly understood. It is this objective which is addressed in the analysis which follows.

As already intimated, superficially, quality of life is a deceptively simple concept. Everyone - social scientists, journalists, politicians and the man in the street can tell you broadly what it means. At this level it is simply the degree of well-being, experienced by individuals or aggregates of people under prevailing personal, social and econom'c conditions.

This is sufficient as a broad guiding definition. We believe that a more precise definition is impossible at this stage, simply because precision requires a specification of the dimensions of life which are most relevant to overall well-being. Conceptually, all one may say in this regard is that the dimensions are complex and variable from Therefore, a more precise definition has to community to community. be specific to the social group being considered and cannot be stated in more universal terms until many more comparative research findings Once past the problem of definition, however, a are available. host of difficulties and questions arise: These difficulties make it Furthermore, questions which one worth discussion in fair detail. may ask about it relate to some of the central issues in South African Because of its relevance to the ongoing debate about society. a need may be said to exist for repeat studies and change. longitudinal studies as one means of monitoring shifts in reactions to socio-economic and socio-political conditions. In this context an instrument with a sufficient degree of standardisation to allow timecomparisons and inter-group comparisons may have utility.

Ç

^{2.} Many researchers do not attempt to define the essence of the quality of life concept and settle for a working definition instead. By contrast, much effort has been expended on defining the criteria associated with the measurement of quality of life.

This paper is a broad attempt in this direction, set against an analysis of results from a nation-wide quality of life study undertaken in 1983.



2. HOW IS QUALITY OF LIFE MEASURED? 3)

The following ways of measuring or assessing quality of life are employed or can be posited:

2.1 Objective social indicators 4)

These are measures, usually related to social groups in society, of characteristics ⁵⁾ like income, life-expectancy, disease rates, housing standards, available educational facilities, and the like. Great practical difficulties can arise in gaining adequate information on which to base such indices, but once arrived at, they are usually fairly obvious in the way they can or should relate to aggregate or group well-being.

^{3.} The approaches developed in the course of the short history of social accounting vary from simple statistical compendia to comprehensive analytical frameworks (an example of the latter is the systematic approach devised by Ellis, 1980). At this point it is particularly important to note that the object of measurement ('what' is being measured) will largely determine which research approach ('how' something is measured) is chosen.

^{4.} In this paper the concepts 'social indicator' and 'socio-economic indicator' are used interchangeably. The designation 'social indicator' was first introduced by the social scientists attached to the so-called social indicator movement as a distinction to the conventional 'economic indicator', which they sought to complement and replace with a more balanced set of social statistics. Some scholars and practitioners in the field of social accounting prefer to speak more correctly of 'socio-economic' indicators. They reason that social indicators can assume economic significance, whilst economic variables may also be indicative of social conditions. (Cf. Drewnowski, 1974; UNESCO, 1976).

^{5.} Seen superficially, social indicators are indistinguishable from social statistics. It is only the use to which a particular statistic is put, the manner in which it is assessed, interpreted, and related to personal and social well-being, which characterises the social indicator from its 'lookalike'. (Cf. Horn, 1978).

A firm definition is provided in Note 6. Social measures are typically disaggregated or broken down into their relevant component parts along the lines of socio-economic status or class designations, age, sex, and racial or ethnic groupings and so forth. Richer people are assumed to experience greater well-being than the poor, sick people are obviously less happy than the healthy, and educated people are assumed to enjoy a greater sense of achievement than the less well educated. A sub-type of the social indicator approach is the socialed territorial indicators in which the descriptions apply not so much to groups as to geographic regions. 7)

Some years ago, however. social scientists started doubting that the more common indices necessarily reflected or implied differential experience of well-being. Were richer people really happier than poor people to a degree that wealth differentials would suggest? Particularly in affluent societies it began to be felt that the experience of well-being was a much more complex phenomenon than material privilege. A broader quality of life was seen as perhaps being a more appropriate stratifier of people than the more established and conventional features class and social status in wealthier societies.

^{6.} One of the most frequently quoted definitions of the social indicator is quite clear on this point: "A social indicator, ... may be defined to be a statistic of direct normative interest which facilitates concise, comprehensive and balanced judgements about the condition of major aspects of a society. It is in all cases a direct measure of welfare and is subject to the interpretation that, if it changes in the 'right' direction, while other things remain equal, things have gotten better, or people are 'better off'". (United States Department of Health, Education and Welfare, 1969, p 97).

^{7.} Territorial indicators are particularly useful in identifying regional disparities in welfare. In more developed countries these measurements will pinpoint enclaves of poverty in vast areas of plenty. In materially less developed countries we are more likely to find that a three-dimensional projection of welfare highlights urban peaks of affluence in a plain of poverty. In the case of South Africa, racial and spatial dimensions of welfare are by and large congruent, c situation which has led Smith (1977, pp 241-263) to speak of race-space' disparities or inequalities.

These considerations led to the emergence of the so-called Quality of Life studies. The differentiating feature was that such studies would not be based on, or not only be based on objective indicators, but would also introduce subjective elements.

2.2 Subjective social indicators or quality of life studies 9)

Such studies can either be qualitative or quantitative.

Qualitative. Here the approach would be to obtain open, free-flowing and unstructured accounts from people about the quality of their lives. Wide-ranging depth interviews or even group depth techniques may be employed and results can be poignant and telling. A problem is that such accounts are so varied and can differ so significantly in depth from person to person or group to group that comparisons between groups and over time are made impossible.



^{8.} It is noteworthy that the social indicator researchers who dick not abandon the objective measures of well-being during this period, nevertheless called for a new set of criteria for developing 'objective' measures which would enable them to measure directly and hence more precisely the impact which societal inputs were making on individual well-being. It was stipulated among other things that social conditions were to be assessed - wherever possible - in non-monetary terms and at the 'output' rather than the 'input', i.e. at the recipient side of development systems. From this point of view, the indicator of the type 'School places available per child of school-going age' is preferable to 'Government expenditure on educational facilities per capita'. (Cf. Rao, 1976; Drewnowski, 1974).

^{9.} To our knowledge the distinction between 'subjective' and 'objective' indicators was first popularised by Sheldon and Land (1972) in their review statement 'Social Reporting for the 1970s'. Sheldon and Land distinguish between two dimensions of life: objective conditions of society and persons (e.g. conditions of the environment including concern with housing, pollution, recreational resources, and personal attributes such as health, educational achievement, family stability, etc.) and subjective perceptions of life experiences such as frustrations, satisfactions, aspirations and perceptions. According to Sheldon and Land, social well-being depends jointly on the interplay between these two dimensions although correlations may not be very high.

Writing more recently, Andrews and Withey (1976, p 5) wish to play down the division between subjective and objective indicators. They argue that objective indicators involve subjective judgements and conversely many subjective indicators provide rather direct and therefore 'objective' measurements of what they intend to measure.

This problem has been well-illustrated in an extensive "qualitative" study (BBDO, 1976), the results of which were an important source of the basic content for our present interview schedules.

These earlier results were based on a substantial series of in-depth group discussions. The content-analysed data were rich in references to dissatisfactions and frustrations experienced by blacks in South Africa. Despite the wealth and depth of content, however, it seemed impossible to draw any clear-cut conclusions as to either the nature of differences in quality of life between poorer and less-poor respondents or the relative importance of dissatisfactions in the different domains of living.

Quantitative. Here subjective feelings and reactions to the quality of life are measured and quantified either by rudimentary scaling of reactions (e.g. very satisfied/satisfied/uncertainty/dissatisfied/very dissatisfied) or by classification of responses on the basis of choice between alternative answers.

10) Results can be subjected to more sophisticated measurement and certainly are often given fairly sophisticated statistical treatment after the data have been gathered.

The quantification of the results does not make them any less subjective or feeling-based. It does not make of them objective indices.



^{10.} This is essentially the technique used in so-called 'direct' assessments of quality of life. Subjects are required to indicate preferences for different 'qualities of life' e.g. career-living situations or the like. (e.g. Dalkey et al., 1972; Katzner, 1979.)

^{11.} A very clear-cut division between the subjective and objective mode of perception is made in the United Nations (1975) report 'Towards a system of social and demographic statistics'; "social indicators have been described as constructs, based on observations and usually qualitative, which tell us something about an aspect of social life in which we are interested in or about changes that are taking place in it. Such information may be objective in the sense that it purports to show what the position is or how it is hanging: or it may be subjective in the sense that it purports to show how the objective position or changes in it are regarded by the community in general or by different constituent groups". (Emphasis not in original.)

The quantification may reduce the richness of data and remove many interesting nuances but it retains its essentially subjective content. 12) However, the results can be sufficiently standard to allow comparisons between groups over time.

An example of such studies is the research which we have undertaken in the basis of previous studies using essentially unstructured or open-ended methods, (inter alia, BBDO, 1976; Moller et al., 1978) a wide range of statements was generated denoting aspects of the various domains in which quality of life is relevant (family life, work life, political life, economic life, etc.). By making the statements as far as possible utterly comprehensive and by basing them on unstructured studies, dangers of distorting or biasing the distribution of aspects were avoided as far as possible. was devised to allow the samples of respondents selected to eliminate the statements (aspects) of lesser relevance in their lives, final range to thirty or forty aspects which respondents themselves considered to be critical in their existence. For each of these, as well as a small range of issues covering more subtle aspects of people's lives which they would not necessarily recognise overtly to be relevant, a rating of degree of satisfaction was obtained. issues thus emerging differed for blacks, Indians and whites in our study with some significant overlap, however. The extent of overlap made it possible to compare groups with one another on degree of domain satisfaction as well as on choice of relevant aspects.



^{12.} One of the most difficult tasks which quality of life researchers must undertake is to prepare stimuli which are sufficiently realistic to ensure a valid assessment on the part of the subject-judge, and which are at the same time inclusive of the most salient aspects of life conditions.

In addition to the statements relating to aspects of life domains, certain criterion statements were also included covering essentially factors important to satisfaction across a variety of domains (examples would be freedom of choice in life, participation in decision-making, ability to achieve goals, etc.).

2.3 Public mood opinion polling

Such research comes close to the subjectively-based studies of the quality of life, except that the issues chosen are extremely general. (How satisfied people are with life at present/with the economic situation/with leadership/with public services/with the way people are treated by government, etc.) These data can provide short-cut but broad indicators to the subjective quality of life in a community or society.

2.4 Basic needs research

Whereas most of the input into quality of life research procedures has come from interest in developed societies, a new emphasis has sprung from concerns about conditions in less-developed countries.



^{13.} In making a distinction between indicators occurring at varying levels of specificity, we are following Andrews and Withey (1976, pp 11-12). According to Andrews and Withey, domain-type indicators refer mainly to satisfaction with places, things, activities, people and roles, all of which are frequently represented in social institutions and agencies. Criterion-type indicators, on the other hand, are the means of judging what the various domains of life afford, e.g. they are values, standards, aspirations, goals, etc.

The so-called 'happiness surveys' undertaken by Gurin and colleagues (1960) and Bradburn and Caplovitz (1965), to assess global well-being were the forerunners of the later in-depth studies of psychological well-being. The latter were conducted among others by Campbell and co-workers (1976), who also experimented with the use of affective mood indicators in measuring contentment in more specific domains and spheres of life.

In recent vears the 'basic needs approach' to development has set a more or less consistent set of criteria for what needs to be done to improve the development status of third world societies. 15) effect, development for people and improvements in the quality of life in poorer societies are largely synonymous. Therefore research into basic needs like nutrition, health, shelter, clean water, transport, schooling has added precision to quality of life studies as they do or may apply to poorer societies.

Hence we can assume that quality of life research in its broadest sense involves or should try to involve hard objective indicators, assessments of objective basic needs, subjective responses to life in general or in its various domains and very broad reactions to contemporary life.

Looking at this range one can immediately suggest ways in which quality of life research can be broadened even further. additions to the range of ways of assessing quality of life could studies of public morale, studies of stress and studies of the symptoms in society of breakdowns in the coherence of social processes like crime and violence, suicide, divorce, etc. Race discrimination and inter-group conflict could also perhaps be added to the list.

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One might suggest that Drewnowski's (1974) first attempt at compiling comprehensive measures of well-being set the stage for universally applicable development programmes aimed at raising the level of living of the world's poorer people. Later the 'basic needs' approach to development succeeded in attracting a larger following of policy-makers as well as social scientists. Generally, development targets in the basic needs strategy fall into two separate but complementary need categories: 15. Generally, development targets in the basic needs into two separate but complementary need categories:

⁽¹⁾ Personal consumption needs such as focd, shelter, and clothing, etc.; and
(2) Essential public services such as health, sanitation, clean water, education, transport, and cultural facilities.
(Cf. Streeton, 1977; Lisk, 1977; Ghai et al., 1977; and International Labour Office, 1977.)

The prospects of adopting a basic needs strategy in the South African situation are discussed among others by Nattrass (1979) and Simkins (1980).

The need for subjective judgement is cardinal in order to retain the initial emphasis on social well-being, otherwise quality of life research could become simply another term for all descriptive-evaluative studies of societies or communities. As will be seen from what follows, the subjective element is central in quality of life research and must always be retained.



3. WHAT DOES QUALITY OF LIFE MEAN?

This question is much more difficult to answer than the problems of In one sense quality of life is self-explanatory. meagurement, are its synchyms -- life satisfaction, happiness, need satisfaction or social well-being. One immediately recognises the possibility of contradictory elements. These contradictions are well-represented in popular assessments. Ordinary people will talk of a contented and happy man of poor and barely adequate means in contrast to the possibility of a rich but stressed and worried executive. Α contented subordinate can be contrasted with the possibility of an insecure and threatened leader. Quality of life is certainly not a phenomenon based on consistent linear progressions up all of its many dimensions. There is also little agreement on at subs 16) and on zero points 17) and saturation thresholds. 18)



^{16.} In this connection it is perhaps interesting to note that the 'absolute' indicators distinguished by Kamrany and Christakis (1970) refer only to those categories of 'scientific' indexes for which a substantial agreement among experts has been reached. In other words normative judgements are always involved in determining scale values in quality of life measurements.

^{17.} With the possible exception of a lower-level threshold described as a 'zero-level', or 'survival with nil need satisfaction' by Drewnowski (1974) which is associated with a sub-human level of existence. By contrast, a 'human' but minimum level of need satisfaction is only guaranteed when 'basic needs' are met.

^{18.} It is conventional practice not to assign an optimal value to social indicators, perhaps a sub 'e means of implying that development is open-ended towards the future. Beyond the saturation point, which Drewnowski (1974) refers to as the 'affluence' level, further system inputs directed toward improving well-being in a particular sphere of life may be without increased utility for welfare and may therefore represent a waste of system resources. Once 'affluence' level has been achieved, further system inputs may even result in depressed well-being (for example, excessive intake if calories may harm rather than improve physical and mental health). However, it should be noted that extra inputs may well serve a 'prestige' function.

What is important to bear in mind is that, inasmuch as objective indicators of material welfare and objective indicators of need satisfaction are all relative and subject to judgement, the subjective element of quality of life allows us to begin approximating a standard of evaluation - what people themselves feel. If people are unhappy and feel dissatisfied, they no matter what the objective or hard indicators tell us, they have not achieved what people in this world should have the right to achieve. The subjective component, therefore, is essential and does begin to offer a benchmark.

Problems arise immediately from the social sciences themselves. social scientists will tell us that no matter how happy or satisfied a worker is, if his product exceeds his reward then he is exploited. If he has little control over the productive process he is alienated, even if he does not want responsiblity in the productive process. Our social scientist will simply say that his well-being arises out of false consciousness. From the other side of the ideological spectrum an equally convinced social scientist will say that no matter how happy and fulfilled, say, a hedenistically oriented individualist is, without firm lition in a cultural/athnic group or without faith and belief in God, he or she is fundamentally estranged. Both the radical and the conservative social scientists alluded to here will impressive theoretical propositions to support produce Their differences, however, will never be adequately judgements. resolved and for this reason the subjective judgement of the people Therefore, quality of life research means themselves is crucial. that people are given an opportunity of making their own judgements about their social, economic and political condition. For this reason, alone, such research is valuable.

¹⁹⁾ A striking example of a measurement technique aimed at capturing the subjective component in defining qualities of life is Cantril's (1965) 'self-anchoring' scale. Subjects are required to describe their life situation in relation to the 'best' and 'worst' worlds imaginable to them.

If the value of ruality of life research lies in the anchor for evaluation which the subjective component provides, then a number of important and interesting questions spring from this. Among them are:

- how does subjective satisfaction relate to objective criteria in different domains? At what level of poverty do people experience critical subjective deprivation? To the best of our knowledge issues like these are far from resolved;
- how does subjective satisfaction relate to expectations? Do people experience satisfaction in a linear progression as they become aware of progress or do rising expectations accompanying awareness of progress depress to an extent subjective satisfactions? 20) We have some evidence in the Centre for Applied Social Sciences to suggest that over the past five years while material conditions of urban blacks have improved quite considerably, levels of political discontent as expressed in survey-ratings have risen more In a study in 1981, 78 percent of blacks in sharply. Transyaal urban areas declared themselves to be 'unhappy' or 'angry and impatient' with life in South Africa compared percent in 1977 (identical samples, interviewing team); 21) and



^{20.} The relationship between life satisfaction and discrepancies or gaps between a subject's status and that of various reference standards has been extensively researched, see for evidence and discussion Gurr (1970), Campbell et al., (1976, pp 14, 171 ff.), Andrews and Withey (1976), Andrews and McKennell (1980), McKennell (1978), McKennell and Andrews (1980), Michalos (1980; 1985), but a systematic study of reference standards and gaptheoretical models in developing plural societies such as South Africa is still awaiting.

^{21.} Research conducted for the Buthelezi Commission (1982, Volume 1) by the Centre for Applied Social Sciences.

what distinctions in evaluation have to be made between subjective assessments of life quality in different domains? A majority in all groups will respond to the issue of prices and cost of living by reflecting serious dissatisfaction. Is this as 'serious' as a similar level of dissatisfaction in the personal domain, the family domain, political domain or work domain? Some forms of dissatisfaction at a given level may strike to the core cr a person's identity or security and hence be much more serious than other forms of dissatisfaction at a similar level. Here again, this question is far from resolved.

Given some of the uncertainty of the implications of quality of life findings, our evaluations are very blunt. We have yet to establish the relationships between the objective and the subjective, between the various domains and the overall effects, and what the implications are of breakdowns of quality of life in different domains.

Despite the welter of unanswered questions, however, our research and other studies in South Africa have shown that the subjective aspects of quality of life can be captured in systematic and comparable form in social surveys and that it is a highly relevant dimension of the social process. For the first time, perhaps, we hav what may be a valid indicator of the consequences for people of some of the major features of a deeply-divided society.

3.1 Quality of life and race in South Africa

As a society which is manifestly differentiated on the basis of race, South Africa is also most frequently assumed to be a system of racial and ethnic inequality. The issue of inequality in South Africa can be and has been analysed at different levels and within varying paradigms.



^{22.} Paradoxically, domains which are most amenable to policy reform, regardless of social significance, generally receive more public attention than other domains.

All approaches to the problem, however, accept the fact that the life-chances of the major categories of pectle, on aggregate, are sharply differentiated. By extension it is commonly accepted that perceptions of quality of life will also differ meaningfully between these major categories.

A quality of life study in South Africa can address the issue of racial inequality at two levels. At the one level it can provide what is hopefully a relatively rigorous measure of the differences between races where they really count; that is in the everyday experience of well-being. At another level it can help to address the relative importance of the underlying structures which create the racial inequity, where it exists. The analysis which follows is intended to assist in accomplishing these two tasks.

4. THE STUDY: METHODOLOGICAL APPROACH

The interview schedule on which the results discussed below are based has been discussed in full in previous published work (Moller and Schlemmer, 1983), and in the interests of brevity, the discussion will not be repeated here. This schedule is the result of a long process and is based on the qualitative work on the of development. Witwatersrand (BBDO, 1976) and on the schedule used in an extensive exploratory investigation among blacks. Indians and whites in the This earlier schedule and the data arising from its 13e Durban area. were considered in some detail and depth by authors Moller and Schlemmer (1983) in preparing a draft final schedule. This schedule was carefully examined and modified by a committee established for the joint project consisting of representatives of the Centre for Applied Social Sciences, the Co-operative Scientific Programmes division of the Council for Scientific and Industrial Research (CSIR). the Intergroup Relations Programme and the Opinion Survey Centre of the Human Sciences Research Council (HSRC).

A list of the items in the schedule which form the basis of the present analysis are given in Appendix 1.

The fieldwork for the survey commenced in late 1982 and continued into 1983. Personal interviews were conducted among white-, coloured people and Indians in both large and small urban areas using census tracts as the basis for sampling. 23) All interviews were conducted by the well-briefed and experienced field teams of the Opinion Survey Centre of the HSRC and in Natal of the Centre for Applied Social Sciences. Interviewer returns were back-checked for honesty and reliability in the normal way.



^{23.} The number of magisterial districts covered in these sub-samples were: whites 43, coloureds 44 and Indians 18.

Sampling procedures among blacks were as follows:

In the urban township areas random samples were drawn from address lists, which were stratified by areas relating to ascertainable socioeconomic differences. In the peri-urban squatter areas and in rural areas a form of systematic sampling was used, based on interviewing points appearing at distances of equal intervals along routes and thoroughfares, with random distance starting points.

The samples among blacks covered the black townships in the cities of the Witwatersrand, Cape Town, Durban, Newcastle, Bloemfontein, and Port Elizabeth, informal peri-urban shack areas around Durban, a range of rural districts in the national states of KwaZulu and Lebowa and blacks residing in the white agricultural areas of the Northern Transvaal and the Natal Midlands.

For reasons of convenience interviews among blacks in the Watal-KwaZulu areas were conducted by the field team of the Centre for Applied Social Sciences along identical lines to those used by the HSRC field teams.

In all 55b7 interviews were obtained among white (834), Indian (1316), coloured (970) and black (2467) persons. In this analysis a further subdivision is made between urban and rural blacks. The urban group (n 1621) consists of regular township dwellers (n 1516) with the addition of a small group of 105 hostel dwellers. The rural subgroup totalling 845 includes blacks residing in the national states (436), on white agricultural land (299) and a smaller category of rural-urban fringe shack dwellers (110).

The sample design was one which did not allow for substitution but stipulated three call-backs to addresses. Therefore larger subsamples were drawn to allow for anticipated wastage. Sampling results were as follows:



	Whites	Coloureds	Indians	Blacks
Sample drawn	n 1400 100%	n 1500 100%	n 1500 100%	n 2500 100%
Non-availability of of respondent	6,4	5,4	2,1	_
Interviewer error, mainly in use of selection table	20,5	20,8	5,7	-
Refusals	13,6	9,1	4,4	2,2
Effective sample	834	970	1316	2467

Interviewer error is high but it is randomly distributed through the sample and hence does not constitute a bias.

The refusal rates are not abnormally high for a lengthy and complicated survey, even among whites.

The interview schedule was fairly comprehensive, requiring interviews of between 40 and 60 minutes in length in urban areas and substantially longer in rural areas. It represents an attempt to cover all aspects of living which can elicit subjective reactions. As already indicated, the basic content for the items measuring subjective responses was derived from extensive qualitative work (BBDO, 1976) and from successive analyses of data derived from an exploratory investigation in Durban (Moller and Schlemmer, 1983)).

The basic needs items were defined in terms of a comprehensive bundle and included items pertaining to the satisfaction of needs such as nutrition. clothing, housing, sanitation and health services, education, saving capability, access to employment, consumption needs, household utilities, safety, transport, and opportunities for leisure and recreation. Assessments of needs satisfaction were made in terms of the household, where appropriate, of the individual level of consumption of goods and services. (The interview schedule appears in Appendix 1 - English version.)

Details of the results of the fieldwork in terms of the basic characteristics of the samples obtained are presented in Appendix 2.



5. OVERALL EXPERIENCE OF PERCEIVED LIFE SATISFACTION ACCORDING TO RACE

5.1 A simple index of life satisfaction

In the analysis which follows in this section we will make the assumption that subjective scores among the different races have broadly the same subjective value for the different groups as indexes of quality of life. In other words, we assume that the ratings and measures mean the same thing irrespective of race. (This issue will be discussed further in a later section).

This assumption rests on the following. Firstly, the subjective measures used were standard across all groups and were carefully translated into respondents' home languages in such a way as to attempt to retain equivalence of meaning. Secondly, a factor analysis performed on the general indexes of well-being, which form the dependent variables in this study, revealed a very similar basic structure or patterning of responses irrespective of race. (See Appendix 3 for a description of the relevant items and the results of the varimax rotation of factors by race.) Finally, all the measures used (see interview schedule in Appendix 1) have a "face validity" in the sense that they refer to simple and obvious aspects of daily life.

In other words, if one argues that the different races are not comparable in terms of the items used in this analysis, one is arguing, by implication, that if an African says that he or she is "very unhappy" it could mean something different to an Indian or white person saying that he or she is "very unhappy". Such an assumption would take the argument into such realms of subtlety that the analysis would be paralysed. We would argue that the results, because of the points made above, allow comparisons between groups to be made which are sufficiently valid to be useful.

Previous quality of life studies have tended to settle on the use of a few standard items for assessing overall, or general life satisfaction



(see for example, Andrews and Withey, 1976; Campbell et al., 1976; Larson, 1978).

Similar phrasing was used in the present study in one of the overall measures: "Taking all things together, how satisfied are you with your life as a whole these days. On the whole would you say you are very satisfied, satisfied, dissatisfied or very dissatisfied?" The results by race and categories of urbanisation among blacks, appear in Table 1.

TABLE 1
OVERALL ASSESSMENT OF LIFE SATISFACTION ACCORDING TO RACE AND RURAL-URBAN STATUS AMONG BLACKS

W	nites %	Indians %	Coloureds	All blacks	Town- ship blacks %	Rural fringe blacks	Home- land rural blacks %	"White farm" blacks	Hostel blacks
Very satisfied	1 30	20	19	9	10	6	9	10	1
Satisfied	59	69	62	35	38	33	36	26	16
Neither satisfied nor dissatisfied	. 3	3	#	3	4	3	1	2	2
Dissatisfied	5	7	13	30	29	41	29	23	51
Very dis- satisfied	2	1	2	22	18	17	24	38	30
DK	1	0	1	1	1	0	-	1	1
N	834	1316	970	2467	1516	110	436	299	105
Dissatisfied plus very dissatisfied	. 7	8	15	52	47	58	53	61	81
Note: Differen	nc e i r	n percent	tage total	s due t	o round:	ing			

In previous research in the USA (Andrews and Withey, 1976) this single item has been found to be as powerful as many more complex scales and indexes in predicting well-being.



The results make it quite plain that the major qualitative differentiation occurs between black (African) people and others.

While coloureds appear to be significantly less satisfied than whites (critical ratio (CR) = 5,45 on proportion "very satisfied", p < 0,01) the overall difference is by no means dramatic. In terms of the proportions "very dissatisfied", Indians, coloureds and whites emerge as broadly on a par. It is black people who experience the really critical frustrations.

Taking the categories very dissatisfied and dissatisfied together, there is a distinct hierarchy of quality of life evident. Indians and whites are least discontented, followed by coloureds, then by urban blacks, rural homeland blacks, peri-urban shack-dwellers, blacks in white farming areas and hostel-dwelling migrant workers, who are most dissatisfied of all. All the differences appear to be highly significant.

5.2 A composite index of subjective "global" measures of quality of life

Up to now we have assessed overall quality of life in terms of a single general indicator; overall life satisfaction (variable No 7 in Appendix 1). While this has yielded meaningful results and, as will be reported later in the next section (cf. Section 6) has allowed an exploration of the components contributing to quality of life, we have some hesitation in utilising a single indicator as an overall measure. We consider that it is particularly necessary to improve on the single indicator as a basis for any attempt at a ranking of the components of quality of life, which is the topic of the next section.



^{24.} For various reasons tests of statistical significance are not necessarily definitive. Firstly, in some cases (ie. rural blacks) sampling design involved two-stage or cluster techniques whereas the Critical Ratio above assumes a simple probability design. More broadly, however, since complete equivalence of response between groups cannot be firmly assumed, the results of statistical tests are exploratory rather than a basis for definite inference. This qualification applies throughout the report.

Three "global" measures of quality of life were included in the interview schedule. These are variable numbers 7, 94, and 113 in Appendix 1. In addition, a large number of slightly more specifically phrased items were included, some referring to "personal" domains of living while others addressed particular reactions to the environment, such as anger, frustration, positive or negative expectations and mood, etc.

All these items had in common the fact that they do not directly refer to any material circumstances or particular institutional structures in society. In other words, they all relate to over-arching or comprehensive reactions to the environment at either the level of cognitive perception, mood or broad social-interpersonal experience.

All these items, as well as an aggregate of 17 "personal" items, along with a measure of savings ability, per capita household income and a combined total of the aggregation of all specific domain items were subjected to a factor analysis. The results on a principal component analysis were inspected and the following emerged. (See Appendix 3, principal components solution).

Among all races, the "general" factor accounted for between 46 and 60 percent of variance. Items with a loading of 0,40 and over on the general factor were variables which we considered could be combined into a composite "index of quality of life". Hence, quality of life, as operationalised, consists of the aggregate score on the variables in Appendix 1 numbered: 7, 113, 67, 72, 75 and 110. The items relating to intimate and personal issues (variables 77-82, 84-87, 89-93) were excluded from the composite aggregate because they can be regarded as causally related to quality of life, i.e., independent variables.

We consider that the variables listed above are a sufficiently comprehensive combined index to reflect all salient aspects of subjectively experienced quality of life to serve as the global measure of "well-being" for the study.



5.3 A comparison of quality of life indicators according to race

Using the composite index of "global" quality of life allows certain comparisons to be made between quality of life indicators of various types, as they pattern according to race. In Table 2 below we present a comparison between the following general indicators: per capita household income, a combined index of satisfaction ratings on specific "domains", a combined index of satisfaction ratings in the intimate and personal aspects of living and the composite score of subjective global quality of life.

TABLE 2
QUALITY OF LIFE RATINGS AT VARIOUS LEVELS ACCORDING TO RACE
AND RUBAL-URBAN STATUS AMONG BLACKS

	MEDIAN SCORES													
					Urban	Rural								
	Whites	Indians	Coloureds	Blacks	blacks	blacks								
Per capita house- hold income	R437	R104	R75	R38	R54	R23								
Aggregate satis- faction across specific domains*	87,5	74,3	70,0	45,0	44,6	44, ª								
Composite global index of subjective of quality of life*	82,3	78,0	78,3	63,7	64,7	61,0								
Aggregate satis- faction in personal spheres*	93,3	92,8	92,5	71,1	73,3	66,8								
*Maximum score = 100														

The results in Table 2 show that none of the subjective ratings of quality of life show as large a gap in circumstances between the races as shown by the one objective indicator of per capita household income, on which the advantages which whites enjoy over blacks is approximately ten to one. The largest racial gaps in subjective rating occur in the apperception of specific domains of living: housing, occupations, services, amenities, etc.



In regard to global subjective assessments of quality of life, then, the effective cleavage is between blacks and all other groups, which is also the case in the personal and intimate sphere of life. The results suggest in regard to the latter measure that the structure of formal differentiation according to race in South African society does not penetrate through to the private sphere of consciousness as far as whites, coloureds and Indians are concerned. Even in this respect, however, blacks emerge as having a suppressed quality of life relative to other groups, although the distinctions are not as large as is the case in the more public domains.

The results also show how consistently the lives of rural blacks are constrained relative to the circumstances of the blacks who live in the major urban areas. In South Africa one cannot only refer to racial cleavages but one must also take account of the spatial inequality which arises out of the division of black society into urban and rural components.

In general terms, however, the wider cleavage between the races on the material indicator than on the subjective indicators illustrates the extent to which perceptions of well-being can be "buffered" by aspects of living not directly connected with social or economic structure.



6. THE COMPONENTS OF LIFE SATISFACTION WITHIN POPULATION CATEGORIES

In order to establish the relationship between overall quality of life as measured by the general item presented in Table 1 and satisfaction in regard to specific domains of living a variety of multi-variate inferential techniques were employed. These were multiple regression analysis, discriminant analysis, the analysis based on nominal classifications of data know as "CHAID", the coefficient of weak monotonicity, and the smallest space analysis. A brief discussion of the assumptions and methodology employed in regard to each is provided in Appendix 4 drafted by co-author du Toit in consultation with the other authors.

In general a great deal of consistency emerged in the results of the various analytical techniques used. In Table 3 we present the domain variables inserted into the equations by the outcomes of the analyses according to the different methods. In each case (x) represents either the most statistically significant relationships or the strongest relationships emerging, with cut-off points so defined as to identify the most salient approximately 10 to 12 domain variables in each statistical operation.



^{25.} Because the exercise involving a comparison of results of multivariate analyses was complex and intended only to compare the different outcomes we employed only a single dependent rather than our composite index of quality of life. The former was considered on the basis of results in Table 1, to be perfectly adequate for the comparison which follows.

TABLE ? PREDICTORS OF LIFE SATISFACTION BY TYPE OF STATISTICAL ANALYSIS

			Variable No.					Discriminant Analysis			CHAID Antlysis			Coefficient of weak monotonicity				Smallest space analysis		e	Sum of salient relationships identified			hips						
٧	Descriptive title		Ri	Ü	i k	c _:	R	ΒÙ	B w	C	i_	RB	ÚΒ	w C	ī	ŔB	ប់និ	W	C i	i	B U	B in	c	i	ŘB	uŝ	h	î	î	ĩota
1	Heal th	(25)	X	X	X	x >	X	X		X	X	x :	X	X	X	X	X	X	X	X	Х	X		X	5	5	4	2	5	21
2	Education	(26)	X)	X		X		X				X		X		X		X			X	5	2	1		5	10
3	Wages	(27)				x >	X				X	:	X			X	X	X	X	X	X	X	X	X	3	3	2	2	4	14
4	Family happiness and peace	(28)			X)			X		٧								X								2		3	5
5	Respect from children	(29)		X		>		X			χ	X													1	2			2	5
6	Edication costs	(30)										2	X					X		X	X	X		X	1	2	2		1	6
7	Religious life	(31)		X	X	X			X	X																1	2	2		5
8	Job security	(32)														X		X	χх	X			X	X	2		1	2	2	7
9	Being a good parent	(33)			X	X				X													X				2	2		4
10	Quality and quantity of food	(34)	X	X		X	X	X	X	X		X		X	X	X	X		X	X	χ				5	:	1	4	1	15
11	irogress in work	(35)															X	X		X				X	1	1		1	1	4
11	Rent	(36)		X			X	X						X									X	X	1	2		2	1	6
13	Life compared to other races	(37)		X	X	x x		X	X	x :	x :	x ;	(X	X		хх	X					3	4	2	3	3	15
14	Food prices	(38)		X				X							X	χ	X			X					2	3			1	6
15	Job opportunities	(39)			χ		х					,	(X		χ		X		X	χ	X	χ		3	2	3	2		10
16	Provisions for family	(40)	X	X		хх	х	X		x :	X :	x >	(χχ	X	X	X	ž	X X	X	X	X	X	X	5	5	3	5	5	73
17	Dwelling	(41)			X	хх				x :	X							X	хх			X					4	3	3	10
18	Family's uncome if sick or di	ie(42)												X				X	X		χ	X	χ	χ		1	3	2	1	7
19	Housing */a:lat 'e	(43)			X				X			,	(1	2			3
20	Water	(44)	X				X																			2				2
21	Old age income	(45)			χ				χ)	()	X		χ				X	X	X	X	X	X	X	2	1	4	3 .	2	12
22	Health services	(46)		X				X)	(X						X		1	3		1		5
23	Access to shops, schools etc	(47)	X				X				,	x		X											3		1			4
24	Govt, municipal services	(48)				Ž,																						1		1
25	Size of house	(49)							X			×	: :	X												1	2			3
26	Roacs	(50)				у)	(2	ż
	Transport costs	(51)				х				X				X.													1	1	1	3
	Freedom of movement	(55)	X				χ)	(X				X	X	X					3		1	1	3	8
29	Privacy in the house	(56)		X	X				χ	X				X				X				X				1	3	3		7
	Transport used	(57)			χ				X					X								X		X			3	1	1	5
51	Personal possessions	(58)			y			X	X)	(X		X	хх	X	X	X	χ	X	2	2	4	2 :	3	13
32	Choice of where to live	'59)	X						X					хх	X			X				X			1		4	1	ì	7
33	Neighbourhood services	(60)										X														1				1
34	Respect from other races	(61)	х	X				X)	(X	χ								3	3				€
	Yoting rights	(62)		•)														1					1
	Security of tenure	(63)	X				χ					. х										Х			3	1	1			5
	Way treated at work	(64)	X				.,					-			χ	χ			X	χ			χ		3			2 1	ĭ	6
	Safety from crime	(65)				ŗ				χ																		2		2
	Race relations	(66)										v	,	v		X	v								,	2				4

Rural blacks RB
Urban blacks UB
Whites N
Coloured people C
Indians 1



The pattern of statistical outcomes in Table 3 suggests that the most consistently salient and "reliable" domain issues in quality of life across all groups are:

- : ability to provide for family
- : health
- : quality and quantity of food
- : comparisons with other races
- : wages and incomes
- : personal possessions
- : financial security in old age
- : dwelling adequacy
- : education
- : job opportunity

As we have lready noted, perceived quality of life is most problematic and negative among blacks. In this group the 10 variables fo .nd to be most consistently salient, with rural and urban blacks combined, are:

- : health
- : ability to provide for family
- : quality and quantity of food
- : life compared to other races
- : family happiness and peace
- : job opportunities
- : food prices
- : education
- personal possessions

In the group in which quality of life is generally assumed to be least problematic, the whites, the most salient domain satisfactions are:



: health

: adequacy of dwelling

: financial security in old age

: personal resessions

: choice of where to live.



7. RANKING THE COMPONENTS OF QUALITY OF LIFE

Using the six-item composite index of global quality of life as a dependent variable (see Section 5.2), a number of multiple regression analyses were undertaken in order to broadly quantify the contribution of domain items to overall well-being. One regression was performed on the total sample and four others on each of the different race-groups separately.

In the regression analyses the following types of variables were inserted as independents:

- items referring to subjective satisfaction in particular domains of living; i.e. health, housing, religion, etc., as well as social services and amenities;
- an aggregate of 15 items referring to satisfaction with a range of self-worth and personal issues, i.e. sex life, enjoyment of friends, of recreation, self-confidence, esteem, etc., globally referred to as the "personal" component;
- two indexes of material well are: the per capita household income in the respondent's home and whether or not the respondent was able to save money over the previous 12 months. It should be noted, however, that certain of the "domain" items referred to above also indicated respondents' assessments of their material circumstances; i.e. personal possessions, wages, and ability to provide for the family;
- the background variables of race, sex, age and educational level (race obviously features only in the combined regression for all groups).

The regression analyses performed were multiple step-wise regressions.

The cases for which income data were not available were deleted from



the analysis but on other variables missing observations were assigned to neutral categories. All independent variables were recorded as dichotomous scales, except in the case of per capita household income which was a five-point ratio scale. The composite dependent variable was a five-point ordinal scale calculated as follows. Off-scale responses on the individual items were placed in the neutral category of a five point scale and the resulting scores aggregated. The total scores were then regrouped into five numerically equal categories.



TABLE 4		
RANKING OF THE TOP TEN OUT OF 45 DETERMINED BY REGRESSION ANALYSES VARIABLES WITH THE HIGHEST BETA VAI	COMPONENTS OF QUALITY OF LIFE AUCORDING TO RACE AND AREA:	AS 10
All races* (Variable	No)	
Perceived own/family health Ability to provide for family Personal issues Non-black status Personal possessions Life comparison with other races Education status	(34) (25) (40) a) (58) (37) (28)	
22 variables in equation with p<0, Adjusted R square = 0,43 F = 124,38 Significance = 0,0001	,05	
Whites	Indians	
Per capita income Personal issues a) Family happiness and peace (28) Satisfaction with food (34) Personal possessions (58) Medical services (46) Religious fulfilment (31) Life comparison with other races (37)	Family happiness and peace Life comparison with other races Perceived own/family health Ability to save Per capita income Education opportunities Residential choice Freedom of movement	(28) (37) (25) (151) (26) (59) (55)
Opportunities of finding work (39) Salary/wages (subjective rating) (27)	Personal issues Insurance against sickness/ death	a) (42)
10 variables in equation with p < 0,05 Adjusted R square = 0,22 F = 22,72 Significance = 0,0001	18 variables in equation with p < 0,05 Adjusted R square = 0,29 F = 28,86 Significance = 0,0001	
Coloureds	Blacks	
Personal issues Privacy in home (56) Satisfaction with food (34) Food prices (38) Ability to save (151) Ability to provide for family(40) Security of tenure (63) Personal possessions (58) (Rest not significant)	Perceived own/family health Satisfaction with food Ability to provide for family Personal issues Lack of religious fulfilment Treatment at work. Size of dwelling Personal possessions Medical services Opportunities of finding work	540 a149869 234 3645869 2645869
8 variables in equation with p<0,05 Adjusted R square = 0,24 F =37,21 Significance = 0,0001	19 variables in equation with p < 0,05 Adjusted R square = 0,32 F = 57,78 Significance = 0,0001	

Table 4 continued

Urban blacks

Rural blacks

Satisfaction with food (34) Personal issues a Perceived own/family health (25) Ability to provide for family 40) Availability of housing (43) Lack of respect from children(29) Education status Medical services (46) Job security (32) Female status	Perceived own/family health Ability to provide for family Lack of religious fulfilment Size of dwelling Opportunities of finding work Satisfaction with food Treatment at work Personal possessions Concern with privacy in home Access to facilities	00000000000000000000000000000000000000
--	---	--

15 variables in equation with p <0,05
Adjusted R square = 0,30
F = 45,67 Signiiicance 0,0001

15 variables in equation with p < 0,05
Adjusted R square = 0,40
F = 37,92 Significance 0,0001

For this regression the Indian and coloured subsamples were reduced to bring them into rough proportion to the population distribution. Hence the total sample for this equation was 3916 (whites 834, blacks 2467, coloureds 485, Indians 130). After exclusion of cases with no income data and other incomplete cases the total sample was reduced to 3652. It should be noted, however, that rural blacks are under-represented in the combined results.

a) (items 77-82, 84-87, 89-93)

On statistical significance, see Footnote 24.



The detailed results of the regression analyses are given in Appendix 5. Results in summary form are presented Table 4 above.

It is clear from the relatively low contributions to variance of the items included that quality of life is derived from a larger array of factors than those included in our study, which, however, was as comprehensive as any survey investigation of this nature could be. There are obviously many subtre and intangible influences on quality of life which are not encompassed in these regression components. Nevertheless, the variables covered in this investigation are those most relevant to public policy. We will return to the content which is not covered in the regression components in the next section.

The results above are in many respects much as one would anticipate. Quality of food, health, race-group or comparisons with other races, indices of income family happiness and personal issues are of keynote salience among all groups.

The items which load in an unexpected direction (female status and lack of religious fulfilment among blacks and self-criticism as parent among all groups) are perplexing. As regards female status one would perhaps interpret the result as reflecting expectations among people who are accustomed to a lower quality of life in a male- dominated world. The implication of the other two variables is that people who have doubts about their parental and religious roles are more inclined to be satisfied with life than others. A possible explanation is that as overall life satisfaction rises, many people become aware that their role performance as parents could improve or that their spiritual or religious satisfactions could be deeper.

The significance of race in these results is noteworthy. Race and comparisons made with the lives of other races in a regression analysis is independent of the privileges and advantages with which race is correlated in South Africa. This means that race as an intrinsic satisfier or dissatisfier is among the more important components of quality of life. This would indicate that race has a



positive or negative "stigma" which either enhances or oppresses wellbeing in people's lives quite independently of its correlates.

Generally speaking the results emphasise the very great significance of the private, personal and family domains of life among all but the most dicadvantaged group, the rural blacks. Material circumstances are obviously also critical, particularly among blacks and this is no surprise.

Of all the very specific issues, family health and personal health are of cardinal importance. Among black people and coloureds the size of the home (or privacy in the home, which amounts to the same thing) are This is only to be expected if one considers the very salient. stressful effect of large numbers of people in the typically very small homes which rank-and-file coloureds occupy in urban areas. Size of dwelling is salient mainly among rural blacks (it does not feature in the top ten items among urban blacks). This is surprising because of the fact that one normally assumes that rural blacks and urban fringe squatters can enlarge the size of their homes relatively Possibly the large and complex families in rural homesteads impose space-related stresses which are not readily solved. This would be particularly true in the white rural areas where employers of black labour may restrict the number of structures per household. The response regarding size of the dwelling among rural blacks may be a surrogate for dissatisfaction about the type and quality of the home.

Among urban blacks educational status is positively correlated with quality of life. This tends to counter the hypothesis that better-educated people have a higher degree of "relative" deprivation, and hence, greater feelings of dissatisfaction. Since education in a regression analysis is independent of its usual correlates, one must assume that higher education is a satisfier in itself, contributing to feelings of personal status and self-esteem.



8. THE ANATOMY OF QUALITY OF LIFE

It will be recalled that the regression analyses have revealed a relatively low overall contribution to variance by the individual components on the "global" dependent variable. We have alluded to the possibility that there are aspects of overall well-being which are not a product of accumulated or aggregate satisfaction or otherwise on individual domain issues.

In order to explore this vital feature more carefully we performed factor analyses on all the relevant variables assessed hitherto, bringing both the "global" and the specific domain issues into the equation. This operation was performed in order to see whether or not the general or "global" factors constitute an intrincic component of quality of life in their own right. If this were the case then one may expect a low contribution by individual domain components to overall variance in a regression analysis. The factor analysis also assists in understanding the structure of subjective quality of life in other ways as well.

In Table 5 we present abridged results of the factor analyses and in Appendix 6 the full results with factor loadings are given.



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TABLE 5

ABRIDGED RESULTS OF FACTOR ANALYSIS OF QUALITY OF LIFE COMPONENTS: ITEMS WITH SUBSTANTIAL LOADINGS ON VARIMAX ROTATION OF FACTORS

* loa	ding less then 0,20	factors (F)		
(Varia	ble No)	Non-blacks	Blac	ks
Overal:	l well-being	F4	F4	F7
(7) (113) (80) (91) (67) (72) (75) (110) (25)	Overall life satisfaction Global happiness Peace of mind Fun in life Happy vs miserable life Rewarding vs frustrating life Life getting better vs worse Life very good Health	0,476 0,527 0,325 0,420 0,569 0,498 0,414 0,23	0,380 0,330 0,3682 0,517 0,5611 0,36	0,555 0,554 * 0,201 * * 0,451
0ccupa	tion	F1	F1	
(88) (83) (64)	Independence at work Respect from superiors Manner treated at work	0,765 0,764 0,751	0,716 0,738 0,770	
Materia	al resources	F8	F2	
(40) (42) (45) (87) (58) (20) (38)	Ability to provide for family Family income in case of illness or death Old age income Ability to reach goals Personal possessions Opportunities for further education Education costs Food prices	0,418 0,621 0,580 * * *	0,506 0,483 0,544 0,467 0,413 0,331 0,331	
Social	integration and self-concept	F3	F6	F9
(86) (884) (828) (790) (797) (87) (87) (81)	Community respect Fit in with age group Closeness/loyalty of friends Trust in people Spare time activities Self-confidence Yourself as a person Ability to reach goals Peace of mind Fun in life	0,467 0,441 0,440 0,369 0,432 0,440 0,443 0,443	0,450 0,576 0,460 0,412 0,3* * *	* * * 552 0,275a) 0,279b) 0,279b)
,				

a) Cf F2 b) Cf F4

Table 5 continued		3 1	.	1	
Civic privileges and community service		lacks	B I	a c k s	!
	F2	F10	F14	F13	F10
(48) Government/municipal services (50) Roads (60) Police services (65) Safety from crime (47) Access to services (44) Water (46) Health services (62) Voting rights (55) Freedom of movement	0,388 0,334 0,708 0,636 * * 0,521 0,430	0,468 0,305 * 0,463 0,379 *	* * 0,250 0,258 0,258 0,220	0,389 0,431 0,403 * * *	* 0,388 0,608 * * 0,201 0,390
Race relations		F9	F5		
(61) Respect shown by other races (66) Race relations		0,671 0,623	0,695 0,719		
Housing		F5	F3		
(41) Your dwelling (43) Availability of housing (49) Size of house (56) Privacy in home (59) Choice of where to live		0,655 0,410 0,660 0,480 0,474	0.001		
Family		F7	F8		
(29) Respect from children (33) Parent role		0,778 0,738	0,584 0,643		
Intimate relations		F6	F12		
(81) Safety and security of marriage (85) Closest relationship with a woman (89) Sex life	n/man	0,711 0,597 0,757	0,406 0,569 0,398		
Transport		F11	F11		
(51) Transport costs (57) Transport		0,524 0,327	0,539 0,587		
Food		F13	F15		
(34) Food		0,353	0,373		

The results of the factor analysis are remarkably similar for blacks and non-blacks. A convenient presentation of the two sets of factors would be as follows, showing the high degree of correspondence in the structure of quality of life across race groups:



Dimensions:	Non-blacks	Blacks
	Factors:	Factors:
Overall well-being	4	υ, 7
Occupation	1	1
Material resources (including education in the case of blacks)	8	2
Social integration and self-concept	3	6,9
Civic privileges and community services	2,10	10, 13, 14
Race relations	9	5
Housing	5	3
Family	7	8
Intimate relations	6	12
Transport	11	11
Food	13	15

We note from both sets of results that the "global" variables constitute factors in their own right, which we have termed "overall well-being". In the light of this pattern it is not surprising that the regression analyses in the previous section revealed that the domain components together do not account for nearly the whole of quality of life as subjectively apperceived.

It is also apparent that there is considerable correspondence between the domain structure of quality of life as it emerges in the factor analysis and that which was posited a-priori in the design of the rating instrument. The classification of items into domains as defined beforehand appears in the next section in Table 6.

Differences between the a-priori classification and that revealed by the factor analyses are that in the latter religious life and health do not emerge as distinctly separate components, despite some importance in their contribution to overall quality of life. Sex life, according to the factor analyses, also appears as a fairly distinct component within the "intimate, private and social" domain in the prior classification.



While the factor breakdown for blacks and non-blacks clearly reveals results which are either similar, factor by factor, or reconcilable if factors are combined in one of the two groups, there are some specific differences between the races which are meaningful and interesting. These differences do not appear to reflect any basic disjuncture in modes of apperceiving day to day life between groups but relate rather to the levels of need satisfaction. In other words the divergences are rooted in socio-economic patterns rather than deep cultural differences.

For example, "voting rights" is salient in our "civic" factor among non- blacks but as one would expect, among blacks with no local suffrage at the time of the study, it is a more marginal component in the factor. Then again, among non-blacks "ability to reach goals" is very salient in the context of social life and self concepts, whereas among blacks it relates more to material survival, loading more strongly on the "material resources" factor.

Another clear example is that in the "general well-being" factor health is salient among blacks but marginal among non-blacks, for whom health problems are not so serious as to generally affect overall life quality.

The issue of the degree of similarity between the races can also be considered in the light of a comparison of item loadings on a factor analysis for each race group separately. In Appendix 7 a table of abridged results for a varimax rotation of factors for blacks, coloureds, Indians and whites is presented.

It will be noted that the patterning of factor structures for the race groups in Appendix 7 as compared with Table 5 shows certain specific differences although the basic structure is retained. What is perhaps most meaningful in the results in Appendix 7 is a distinctive feature of the loadings for coloureds. Instead of the fairly strong "material resources" factor which appears among whites, Indians and blacks, the coloured responses yield a factor which we have termed



"residential privilege". This factor includes the issues of residential choice, freedom of movement, security of tenure and availability of housing and is a reflection of the vital importance of "group areas" provisions in the quality of life in the coloured community. This community has been more affected by laws pertaining to residential segregation and removals than any other. These removals have carried penalties in the spheres of transport costs, housing choice and the quality of neighbourhoods; all of which are reflected in the factor loadings.

It also appears to be this patterning of interests which, when non-blacks are combined, as in Table 5, allows the broader factor of civic privileges and community services to emerge. More generally, however, this unique pattern among coloureds tends to illustrate the comment made earlier that deviations from a basically common factor structure relate to specific differentiating factors in the socio-economic circumstances or people.

A final comment about the "material resources" factor in Table 5 is required. Education costs and opportunities to further education are ralient among blacks, but among non-blacks, educational issues do not have sufficiently high loadings to be recorded. It will be noted in Appendix 7, however, that the results for the four race groups separately tend to reinstate the presence of educational opportunity in the factor of material resources and financial security.

With these considerations in mind we turn to a more detailed inspe ion of the results of the individual item probes in the next section.



8.1 The domains of life quality

A full impression of the texture of differences between groups in South African society can only be obtained if one assesses reactions to the specific domains of living. The analysis in the previous section has shown that certain domain indicators make a substantial contribution to overall quality of life as experienced by people, while the majority of domains either singly or in combination form do not appear to have a substantial comprehensive effect on people's lives.

Nevertheless, the reactions to particular domains are very important in drawing attention to the specific ways in which the conditions and circumstances of life for different races are differentiated. In Table 6 a complete presentation is given of levels of satisfaction in specific domains according to race, classified in objective terms. The results must therefore be read in conjunction with the results of the factor analysis in the previous section.



LEVELS OF SATISFACTION IN SPECIFIC DOMAINS OF LIVING TABLE 6

ACCORDING TO RACE

Domains of living (Variable No)

Percentages perceiving themselves to be "satisfied" or "very satisfied"

		Whites	Indians	Coloureds	Blacks
•		ø,	%	%	%
<u>Health</u>					
o Own and family health o Health and medical services	(25) (46)	91 89	90 86	92 84	62 61
Housing					
o Own present dwelling o Size of dwelling o Privacy in home o Availability of housing o Choice of where to live o Security of tenure o Housing costs:	(41) (49) (56) (43) (59) (63) (36)	93 89 97 65 89 90 77	8 2 7 4 8 9 5 7 6 9 7 1 5 8	72 64 82 43 57 57 67	6 1 32 57 38 48 49 34
Community facilities	(hO)	9.0	68	55	33
o Govt./Municipal Services o Access to facilities o Roads and streets o Transport o Transport costs o Safety from crime o Police services o Water for daily needs	(48) (47) (50) (57) (51) (65) (60) (44)	80 87 85 93 63 77 80 95	94 67 75 37 50 38 97	84 60 74 44 41 39	63 34 46 20 34 34 61
Family Life	(00)		O.b	00	84
o family happiness and peace o Parent role o Respect from children	(28) (33) (29)	93 92 95	94 94 96	92 94 96	76 87
Education					
o Opportunity for further education o Education costs	(26) (30)	71 74	65 66	52 72	34 33
<u>Occupations</u>					
o Job availability o Progress in work o Independence at work o Job security o Treatment at work o Respect from superiors	(39) (358) (82) (64) (83)	66 88 92 88 92 91	37 88 78 91	47 86 87 81 86 88	18 59 51 59 59
Religious Life	/= - \	00	06	o h	0.0
o Your religious life	(31)	88	96	94	80

Table 5 continued/



TABLE 6 continued

Domains of living (Variable No)

Percentages perceiving themselves to be "satisfied" or "very satisfied"

		Whites	Indians	Coloureds	Blacks
•		%	%	%	%
Income					
o Wages and salaries	(27)	70	55	57	24
o Ability to provide for family	(40)	87	83	77	46
o Insurance against sickness	(42)	83	51	53	14
/death o Income ir old age	(45)	73	47	47	12
o Possessions	(58)	92	86	85	44
0 1 03363310					
Food					
o The food you eat	(34)	94	9 6	94	59
o Food prices	(38)	67	14	14	8
Socio Political Issues					
o Voting rights	(62)	90	31	20	27
o Life compared with other	(37)	84	68	50	26
races o Respect from other races	(61)	85	73	59	36
o Relations with other races		90	80	86	38
o Freedom of movement	(55)	96	76	68	48
Intimate, Private and Social	Life				
o Self confidence	(79)	90	. 93	95	8 1
o Yourself as a person	(92)	89	95	95	86
o Peace of mind	(80)	87	91	90	6 1
o Trust in neighbours	(78)	88	84	76	6 1
o Trust in colleagues	(93)	89	87	86	54
o Respect in community	(86)	93	91	85	60
o Closeness and loyalty of					
friends	(82)	91	92	87	65
o Peer group adjustment	(84)	92	94	94	72
o Closest relationship with					
a woman/man	(85)	94	90	89	77
o Sex life	(89)	89	91	87	80
o Safety and security of			. 1.	**	e2 e4
marri~ge ·	(81)	95	94	92	77
o Spare time activity	(90)	86	80	79 85	66
o Fun in life	(91)	89	84	85 70	58 5.1
o Ability to reach goals	(87)	91	79 50	79 60	51 49
o Expectations of future	(77)	79	59	60	



An inspection of the results in the table shows that race is a differentiating variable in almost all domains. It is only in the areas of family life, religious life, self-concept, sexual and social relations that the results reveal a broad similarity of subjective life experience between the races.

We summarise the results below by identifying those issues where there is evidence of a serious problem, in the form of clear minority satisfaction in some group or another and where there appear to be statistically significant differences between the races. Percentage endorsements of satisfaction appear in brackets. Where two or more race groups have given similar results these are averaged for the presentation below:

- food prices (whites (67%) vs all others (11%), CR^{26} =37,8)
- income security in old age (blacks (14%) vs all others (60%), CR = 34,9)
- wages and salaries (blacks (24%) vs all others (60%), CR = 26,9)
- job availability (whites (66%) vs Indians and colcureds (41%), CR
 = 12,4, vs blacks (18%), CR = 17,4)
- voting rights (whites (90%) vs all others (27%), CR = 34,9 the fieldwork was conducted before the voting for the new tricameral parliament - how the latter would affect results cannot be assessed)
- relations with other races (blacks (38%) vs all others (83%), CR = 34,6)
- opportunity for further education (whites and Indians (67%) vs coloureds (52%), CR = 8.0, vs blacks (34%), CR = 9.7)
- education costs (blacks (33%) vs all others (70%), CR = 27,5)
- safety from crime and police services (whites (79%) vs all others (38%), CR = 22,0)
- state services and roads (blacks (34%) vs all others (69%), CR = 26,0)



^{26.} As can be seen from the critical ratio (CR) all differences are significant; any critical ratio of more than 2,6 denotes a significance of p < 0,01.

- transport costs (whites (63%) vs Indians and colourds (40%), CR = 11,4, vs (blacks (20%), CR = 15,1)
- housing costs (blacks (34%) vs all others (66%), CR = 23.8)
- size of dwelling (blacks (32%) vs all others (75%), CR = 32,2)
- availability of housing (blacks and coloureds (33%) vs Indians and whites (60%), CR = 15,3)
- insurance against sickness and death (whites (83%) vs Indians and coloureds (52%), CR = 15,7, vs blacks (14%), CR = 28,0)
- life compare with other races (whites and Indians (74%) vs coloureds (50%), CR =13,2, vs blacks (26%), CR 13,5)
- respect from other races (whites and Indians (78%) vs coloureds (59%), CR = 11.0 vs blacks (36%), CR = 12.3)

These results make it clear that whites, generally speaking, have no serious problems in regard to perceived quality of life. Indians and coloured people experience(d) deprivation in regard to the franchise, food quality, crime and police services in their neighbourhoods and housing availability (coloureds). Blacks, however, appear to experience critical deprivation across a wide range of domains, including income, food, material security in old age, insurance against sickness and death, job availability, housing costs and availability, education costs, government services, the franchise and relations with other races. Blacks are the group among whom race-discrimination (i.e. relative deprivation) and absolute deprivation is very clearly perceived.



9. DEMOGRAPHIC VARIABLES AND QUALITY OF LIFE

Up to now the analysis has concentrated on differences according to race and rural-urban status. Other basic variables are also differentiating features in regard to quality of life in some instances. Detailed results of cross-tabulations according to income, age, sex and education are presented in Appendix 8.

A perusal of these results shows that among whites there are very few subgroups in which perceived deprivation becomes a critical issue. Only the following subgroups appear to have levels of satisfaction which are significantly and meaningfully lower than average on specific issues (percentage satisfaction in brackets):

less than Std 7 : job availability (44%)

food prices (17%)

lowest income group: job availability (57%)

women : food prices (24%)

Among Indians significantly and meaningfully lower levels of satisfaction than average apply to the following subgroups:

less than Std 7 : wages (47%)

insurance against sickness and death (44%)

income in old age (39%)

post matric : availability of housing (47%)

voting rights (16%)

lowest income group: job availability (29%)

wages (41%)

insurance against sickness and death (34%)

income in old age (32%)

housing costs (52%)

expectations of future (52%)

above average income: housing availability (43%)

safety from crime (41%) police services (29%)

voting rights (26%)



males : voting rights (30%)

Among coloured people very similar patterns apply as is the case among Indians, with the following subgroups evincing substantially lower levels of satisfaction:

post matric : housing availability (34%)

choice of where to live (39%)

government services (39%) safety from crime (28%) police services (28%)

voting rights (12%)

freedom of movement (48%)

under 29 years : respect from other races (52%)

lower income group: insurance against sickness and death (35%)

income in old age (35%)

upper income group : safety from crime (33%)

police services (29%) voting rights (15%)

freedom of movement (52%)

The pattern of lower level satisfactions consistently applies also in the case of the black group. Here the rural-urban division adds a further dimension to the polarisation of subgroups whose satisfactions are significantly lower than others:

post matric/township blacks: housing availability (28%)

roads and streets (25%)

post matric and matric/

township blacks : police services (24%)

more than Std 8/

rural blacks : roads and streets (25%)

less than Std 7 : opportunity for further

education (35%)

education costs (32%)

job availability (18%)

wages (22%)

less than Std 7/rural blacks : health (53%)

job security (49%)

treatment at work (51%)

ability to provide for family (39%)

possessions (35%)

food (46%)

peace of mind (53%)

ability to reach goals (44%)

government/municipal
services (32%) males

over 45 years/rural blacks : health (45%)

transport (36%)

highest income group/township blacks

safety from crime (19%)

two lowest income groups wages (16%)

lowest income group/ rural blacks

possessions (32%)



10. CONCLUSIONS

A major general comment arising out of the results given above is that the social divisions between races in South Africa cannot be explained in terms of any single dimension of causality. Inequality in the life experience of typical members of the formally defined groups in South Africa results from a combination of social and economic factors.

Prominent among the factors are the dimensions which one has come to expect on the basis of both popular wisdom and scholarly analyses. These include material conditions, and the level of services and facilities, notably health and education services, but they also include the more subtle associations between racial status and social and personal esteem. Race clearly has elements in its configuration in South Africa which operate to oppress or enhance popular consciousness quite independently of the factors with which racial status is associated.

If results among blacks had yielded a completely uniform pattern of a lower degree of satisfaction than other groups we would have suspected that some form of "complaining ethic" or a culturally-derived tendency to cynicism and negativism had influenced the results. In Table 6, however, there are examples of items on which blacks give as high a satisfaction rating as other groups. There does not appear to be a "response set" which could explain our results. (See, for example, results in Table 6 on "self-confidence", "yourself as a person" and the general pattern of results on family life and sex life, where the levels of satisfaction in results for blacks are very high even though they are not quite as high as among other groups.)

Broadly speaking, however, the results also show that the felt inequality in South Africa is not quite as great as it could be if the experience of well-being was closedly linked only to material circumstances. There are a variety of social factors which serve to soften the experience of inequality.



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This comment should not be interpreted to mean that the problems of racial inequality in South Africa are less serious than they are normally taken to be. The results in general show a remarkably pervasive and sidespread experience of disadvantage across all domains of living which extends even into the more intimate and personal spheres of living. Clearly the need for social change and programmes of reform which will address these inequalities are very urgent indeed.

Nothing in the results we have reviewed in earlier sections suggests that the basic structure of subjective perceptions of quality of life is dissimilar for whites and blacks. We refer specifically to the factor analysis analysed in Section 8, in which there is a very surprising near-uniformity of factor structure between blacks and non-blacks. In terms of the basic mode of apperception of quality of life, all races in South Africa appear very largely to form part of the same psycho-social population. This enables us to proceed to the identification of items for a proposed instrument for systematic monitoring of quality of life across all communities in South Africa. It is to this issue which we now turn.



11. COMPI ATION OF AN INSTRUMENT FOR THE MEASUREMENT OF QUALITY OF LIFE

Before proceeding to a selection of items for the instrument a few general points must be made. In the first place, every aspect of our analysis has suggested that the basic way in which the different races responded to the survey items was much more similar than dissimilar. This is reflected particularly in the ease with which the outcomes of the factor analyses could be reconciled for blacks and non-blacks. We are satisfied, therefore, that an instrument can be standard for all race groups provided that the relatively minor variations between groups are accommodated by the inclusion of a few specific items relevant to a particular population category.

A second general point is that a unified scale of items; i.e., a single dimension index, cannot be constructed. The results of our regression analyses have revealed consistent low contributions to overall variance on a composite "general" index of well-being. In other words, overall well-being or quality of life is not simply an aggregate of satisfactions in different domains of living. The factor analyses bear this out. A factor emerged which was dominantly composed of non-specific items. Therefore, overall well-being is a perception which to a substantial degree stands apart from specific grievances or satisfactions in everyday life. There is no quality of life which is the sum total of specific satisfactions.

This differentiation of general and domain satisfactions means that our intention of compiling a short but comprehensive index of quality of life has been effectively frustrated. We have to proceed by identifying both a general index and a series of domain indexes. We have to add to this, separate "objective" measures of essential basic need fulfilment since conveniences and services like running water or housing are essential if health and social problems are to be avoided.



In selecting items for the index which is specified in Schedule I below we have employed the following criteria:

- a) we have eliminated items which in a random split-half comparison revealed a non-identical distribution for both halves of the sample, on the grounds that their reliability is suspect;
- 2) we have selected items with the highest correlations on an itemwhole comparison, using the summed scores on each separate domain as the index for the "clusters" which appear in Table 5;
- in addition we have consulted a very similar set of results, namely the factor loadings of each item on the domain factor or factor combinations which emerged from a varimax rotation exercise (see Table 5);
- in selecting items for the overall quality of life or the "overall well-being" factor in Table 5, we have also consulted the results of our regression analyses (see Table 4) and 'the multi-method identification of items which related most closely to overall life satisfaction (see Appendix 4). We have also inspected a separate factor analysis of general items performed in order to arrive at our composite overall indicator of quality of life for use as a dependent variable in the regression analyses (see Appendix 3);
- finally we have had to use judgement in the inclusion of certain additional items to ensure that the instrument covers all issues which may be relevant to social policy or to a complete picture of the responses of people to their daily lives.

Selection criterion C in Schedule I was consulted only in relation to the items related to overall well-being. Since overall well-being was found to be a separate factor it could not be used as a validating criterion for domain items. The coeffecients are included throughout simply for interest.



Schedule I includes the 33 items for the assessment of subjectively perceived quality of life in South Africa. Certain comments are necessary, although the major criteria for the inclusion of these items have been outlined.



SCHEDULE I: PRESENTATION OF ITEMS SELECTED FOR AN INSTRIMENT FOR THE MEASUREMENT OF JALITY OF LIFE AMONG ALL PEOPLE IN SOUTH AFRICA, WITH RESULTS RELATING TO THE CRITERIA FOR SELECTION

SUBJECTIVELY PERCEIVED QUALITY OF LIFE

Selection criteria:

				A				В				С		D					E	
		W		С	В	W	I	С	В	W	I	С	В	H	ī	c	В	NB	В	
OVERAI	L WELL-BEING																			
1.1	Core items																			
(7)	Overall life satisfaction a;	.00	, 04	,00	,00	,51	,50	,52	,62	,39*	,42*	,46*	,59"	n/a	n/a	n/a	n/a	,48	, 5(
	Clobal bann nega d/	,00	,00	, 02	, 02	,59	,52	,56	,60	,49*	,45*	,53*	,59*	n/a	n/a	n/a	n/a	,53	, 5	
(72)	Rewarding/frustrating life a)	,01	, 05	,00	,02	,67	,70	,69	, 58	, 66	,70	,68	, 65	n/a	n/a	n/a	n/a	,50	,5	
		, U2	,01	,00	,01	,60	,66	, 65	, 65	,59	,68	,64	, 69	n/a	n/a	n/a	n/a	,43	, 6	
1.2	Related issues	•	•																	
(25)	Own or family bealth	,02	,01	,02	,00	, 35	,48	, 29	, 55	, 14	, 26	, 08	, 37		, 12		, 17	,23	, 4	
(91)		,03	.03	,01	,01	.67	,62	,62	,62	, 36	, 38	, 39	,40	n/a	n/a	n/a	n/a	, 44	, 2	
(85)		,00	,01	,03	,02	35*	,36*	,32*	,21*	,26	, 24	,23	, 10	, 13	, 12			,28	, 1	
	Life compared with other races			,04	,0:	, 24 *	,2 ,	, 24 *	, 33*	, 18	, 20	,22	, 28	, 10	, 12			, 16	, 2	
DOMAII	48																			
2.	Occupation																			
(88)	Independence at work	.01	,04	,06	,01	,86		,87	, 84		, 17	,13	,22					,77		
	Manner treated at work		,01	,01	,02	,88	. 85	,88	,86	, 16	, 19	,13	,21				,06	,75	,	
}.	Material resources		•	•	•															
40)	Ability to provide for family	.04	,03	,02	,02	, 66	, 58	,61	,70	, 18	,29	, 30	,42			,10	, 15	,42	, !	
42)	Family income in case	•	• -	•	•	•														
,	of sickness/d ath	.02	.01	,01	, 01	,61	,65	,73	, 56	, 16	,23	,28	,23		, 07			,62	•	
(45)	Old age income	,00	,01	, 05	,00	,59	,65	,69	,58	, 19	,21	,25	,21					,58		
(27)		90,	,01	, 02	, 04	.39*	40*	.38*	, 32*	, 17	, 24	. 20	, 17	, 07				,22	,	
(39)	Opportunities for finding	•	•	•	•	•	•	• -												
	work	.03	.08	.02	.00	,40	.31*	.35*	,38*	, 14	, 16	, 18	, 32	,07			, Co	,10	,	
١.	Social integration and	, -	•	•	•	•		•												
	self-concept																			
(86)	Respect in community	,02	,02	,03	,01	,49	,51	,60	,51	, 15	,11	,26	, 17					, 47	•	
(84)	Peer group adjustment	. 05	.02	,01	,01	,59	,49	.55	,52	, 24	, 19	,20	, 14					, 44	,	
(82)	Closeness/loyalty of friends	,02	.03	,02	.02	,55	,51	.46	,49	,21	,23	. 20	, 04					, 41	,	
(90)	Spare time activities	, 03	01	,02	, .0	.60	,61	,57	,57	.24	. 28	,24	,24					, 44	•	
(92)	Yourself as a person	,01	• -	,03	02	, 59	,61	57	,53	,22	.24	,20	, 31					,47	•	
5.	Civic privileges and	•	•	,	•	•••	•	-		•	•	•								
, -	community services																			
(48)	Government/municipal services	,01	,02	,00	,00	,52	,67	, 68	,61	, 09	, 17	,06	,20					,47	-	
(65)	Safety from crime	,03	,02	,03	,00	,51	,57	, 68	,63	, 08	, 18	, 18	,19							
(62)	Voting rights	,01	,02	, 04	,01	,50	, 45	, 47	,41	, 15	, 10	,08	, 06					,52	,;	
	Fredom of movement	,03	, 04	, 05	,03	, 47	,49	ز	, 65	, 14	,21	,23	, 33		, 09			,43	•	
6.	Race relations		-			-														
(61)	Respect from other races	,03	, 04	.01	, 02	,88	,89	,92	, 92	, 15	, 15	, 16	, 19		6	``		,67		
(66)	Race relations	,04	,03	,00		,81	,80	,83		, 14	,21	,20	,20		t),	1		,62	, 7	
3		•	, ,	•	•	•	•	•	•	•	•	•			O V					

Selection criteria:

		A				В					c					D				
		N _	I	С	В	W	1	С	В	н	I	С	В	H	I	С	В	NB	В_	-
7.	Housing																			
(41)	Your dwelling	.01	,01	, 04	.01	.67	.67	.74	,69	.19	,20	,26	,25					,66	,53	
	Availability of housing	.01	.04				.75		,73									, 41	,62	
(49)	Size of house	.c	.04	.04	.03				,68				, 15				,06	,66	,66	
(59)	Choice of whe'e to live	.01							,62				,23		, 09			,47	, 34	
8.	Irtimate relations	•	•	•	•	•	-	-	-	-										
	(lest relationship with a																			
(0),	man/woman	.02	.02	,01	,03	,81	,72	, 84	.75	,23	, 17	,22	,11					,60	,57	
9.	Transport	•		•		-	-	-	-											
(51)	Transport costs	. 04	.02	.02	,01	.89	, 87	,88	,73	,11	,21	, 16	, 17					,52	, 54	
10.	Food	•	•	•	•	•	•													
	Food	,07	,01	,04	,00	1,00	1,00	1,00	1,00	,23	, 18	,23	, 3≎	, 12		,16	,16	, 35	, 37	•

All values are rounded

- W Whites
- I Indians
- C Coloureds
- B Blacks
- N Non-blacks

Selection criteria:

- Split-half reliability comparison: Kendall's Tau, not applicable cases omitted. Absolute values (i.e. negative signs omitted). Split-half in this usage refers to the samples and not to items. In normal scaling procedures items usually can be divided into equivalent half-sets. This wal not the case with the schedule used in this analysis. Hence the sample was randowly divided and the results compared to give an approximation of so-called test-retest reliability.
- B Correlation between item and factor (domain) aggregate on varimax rotation: Spearman's Rho, not applicable cases in neutral category, n = 857 for all groups with random elimination of cases unless otherwise indicated.
- C Correlation between item and composite index of overall well-being: Spearman's Rho, not applicable cases in neutral category, n = 760 for all groups with random elimination of cases unless otherwise indicated.
- D Beta coefficients in multiple regression equation with composite index of overall well-being as dependent, highest ten coefficients only selected.
- E Loading on individual factors (similar factors grouped with hithest loading taken) derived from varimax rotation.
- n = W 834, I 1316, C 970, B 2467.
- a) These items were aggregated to form the dependent composite index of over_11 well-being in the regression analysis. Hence no values are available on D.
- Although this item was not entered individually into the aggression analyses, it formed part of an aggregate of "personal issues" which revealed high loadings on general well-being. "Fin in life" also emerged in a factor analysis of these personal issues to have among the highest loadings or an unrotated general factor. Hence it is closely aligned with the personal concerns which are prot of overall well-being.



The global dimension, or general well-being is subdivided into the core items and a few related issues which did not form part of factors in earlier factor analyses but which were found in the regression and multi-variate exercises (Section 6: Table 3 and Appendix 4) to contribute meaningfully to overall well-being. These comprise own and family health, family happiness and peace, fun in life and life compared with other races.

No clear statistical factors emerged in three domains which we had originally postulated on objective grounds. Two family items relating to parental role and respect from children emerged as a factor but curiously revealed an inverse relationship to overall quality of life and hence had to be omitted from Schedule I. The item "family happiness and peace" does not constitute a factor in distinction to other issues but instead is aligned to general wellbeing as a contributing concern. Therefore it appears under global quality of life.

Similarly health concerns are not identifiable as a distinctive sphere of concern in the statistical analysis but the term "own and family health" contributed to global quality of life in the regression analysis and is included under this heading. "Life compared with other races" (as distinct from the factor of race relations) was also not a separate factor but has been included under the global factor in response to its contribution to variance in the regression analysis. A reason for this was that comparisons between races are conceptually distinct from race relations as such.

The item "fun in life", as note b) in the schedule implies, is the central item in a cluster of personal concerns which, as an aggregate contributed meaningfully to global quality of life in the regression analyses. Hence it too is included as an issue related to general well-being.

Under the domain of material resources, two items "salaries and wages" and "opportunities for finding work" have been included despite not quite meeting the criteria set for the other terms. This is



because they are such vitally important issues in this sphere and also were among the higher-loading items on the regression analysis against the dependent variable of general well-being. It will be noted that the item referring to opportunities for finding work has been rephrased for the final inst. ment with a view to overcoming the shortcomings of the original item.

There are some noteworthy omissions from the list of items in Schedule I. Religious satisfaction revealed a negative relationship to general well-being on the regression analysis among blacks, and a positive relationship among whites. It is therefore a highly ambiguous issue in quality of life. It also did not prove to be a factor on its own in our factor analyses — in fact it combined with the family items which produced the curious results referred to above. On empirical grounds, therefore, it has been omitted.

Education is also omitted in Schedule I. Cur education items were not reliable among blacks because they may not have applied to mature—age adults. Among blacks, furthermore, the education items seem to have a largely material significance, as demonstrated by the factor analyses, while among non-blacks they form a very weak education factor. Nevertheless, because of the policy sign "icance of this issue we have formulated a modified item for inclusion in the final instrument ("your education" is the suggested wording).

In the suggested interview thedule resulting from these analyses and statistical exercises, given below, we have also included major "objective" issues like income, age, sex, level of education, population category, etc., as well as items relating to the fundamental basic needs. Per capita household income, in any event proved to contribute to general well-being in our regression analyses.



SELECTION OF ITEMS FOR AN INSTRUMENT FOR THE MEASUREMENT OF QUALITY OF LIFE IN SOUTH AFRICA

SUBJECTIVE INDICATORS .

(1) Taking all things together, how satisfied are you with your life as a whole these days? On the whole would you say you are very satisfied, satisfied, dissatisfied, or very dissatisfied?

(Coded in the following response categories: Very satisfied/satisfied/dissatisfied/very dissatisfied/ neither satisfied nor dissatisfied/ don't know)

(2) Taking all things together in your life, how would you say things are these days? Would you say you are very happy, fairly happy, fairly unhappy, or very unhappy these days?

(Coded in the following response categories: Very happy, fairly happy/ fairly unhappy/ very unhappy/ neither happy nor unhappy/ don't know)

I'm going to give you some pairs of words which could describe how your life is at present. Would you tell me which one word in each pair of words best describes the life you are leading now?

(INTERVIEWER: READ OUT EACH PAIR OF WORDS IN A NEUTRAL TONE OF VOICE OBTAINING SPONTANEOUS REACTIONS. CIRCLE THE WORD IN EACH PAIR WHICH THE RESPONDENT PICKS.)

(3) Rewarding or frustrating

(4) Getting worse or getting better

(Coded in the following response categories: Rewarding; getting better/frustrating; getting worse/ in between the two/ don't know)



I will read to you a number of aspects/parts of people's lives. I would like you to tell me how satisfied you are with each aspect/ part.

You should tell me whether you are:

very satisfied satisfied but not very satisfied dissatisfied but not very dissatisfied

very dissatisfied

If the part I mention is not important enough to be concerned about, say $% \left(1\right) =\left(1\right) \left(1\right) \left$

not important.

(INTERVIEWER: WITH SOME RESPONDENTS SOME ITEMS WILL BE NOT APPLICABLE - IF THE RESPONDENT INDICATES THIS IS THE CASE MARK "NOT APPLICABLE")

(Coded in the following responsatisfied/satisfied/dissatisfied/very response categories: dissatisfied/neither nor dissatisfied/don't know/not important/ satisfied applicable)

(Note: the following items should be randomly ordered in a questionnaire schedule. The order given here is only for a good overview of the range of aspects covered.)

Additional "global" items (issues related to overall satisfaction)

Your health/or Your family's health The fun you get out of life Your family's happiness and peace Your life compared with other races

Occupation

(9) The independence you have at work(10) The way you are treated at work

Material and opportunity resources

(11) The way you are able to provide for your family (12) Your family's income if you are sick or die (13) Your income when you are old

(14) Your education (15) Your salary/wages (16) Opportunities for finding fork

Social integration and self-concept

(17) The respect you get in your community (18) How you fit in with your age group (19) The closeness and loyalty of your friends

(20) Your spare time activities (21) Yourself as a person

Civic privileges and community services

(22) Government and/or municipal services in your community (23) Your safety from crime (24) Your voting rights

(25) Your freedom of movement

Race relations

(26) The respect shown to you by other races (27) The way you get on with other races



Housing

(28) Your dwelling here
(29) The housing available for people like you
(30) The size of your house
(31) Your choice of where to live

Intimate relations

(32) Your closest relationship with a man/woman

Transport

(33) Your transport costs

Food

(34) The food you cat

MINIMUM OBJECTIVE INDICATORS AND BACKGROUND VARIABLES

(Phrasing dependent upon particular investigation)

- 1) Age
- 2) Sex
- 3) Marital status
- 4) Population category
- 5) Home language
- 6) Level of education
- 7) Employment status

 - employmentvoluntary unemploymentinvoluntary unemployment
- 8) Type of employment
 - formal
 - informal
- 9) Occupational level
- 10) Own income
- 11) Household income
- 12) Household size
- Per capita household income derived from 11) and 12) 13)
- 14) Urban-rural domicile
 - urban
 - peri-urban
 - rural
- 15) Security of tenure
 - legal (including traditional tenure)
 - informal
 - illegal
- 16) Homeownership
 - owner
 - renter
- 17) Type of housing
 - house (including townhouse, maisonette, semi-detached dwelling)
 apartment/tenement flat

 - room
 - hostel/compound
 - shack
 - traditional rural homestead
- Availability of formal services: (excluding tribal areas)
 - piped water
 - b)
 - sewerage electricity c)



This outline of items is cur suggested basis for an instrument for the assessment of quality of life in South Africa. Some of the items suggested are not quite suitable in exactly the form stated if they are to be included in general population surveys. The fore very marginal rephrasing of items 5, 7, 11, 16, 19, 20, 22, 23, 26, 27, 30 and 32 is suggested. The schedule of items in a form suitable for general application is shown in Appendix 9 (English version).

Finally it must be emphasized that the instrument is not a scale or a test. Its reliability is not such that it can be employed in individual assessment. It is, rather, an index of quality of life for use on a group basis with minimum subsample sizes of 30 - 50 or more. It is intended to yield group profiles base on individual item responses. While a summation of item responses would not be incorrect, the items do not form a single scale and therefore more meaning is to be derived from an analysis of groups of items as indicated by the divisions in the listing above.

We would also like it to be noted that " use of the index for comparisons between race or culture groups is subject to the reservation that scores across groups do not have strict metric equivalence. Therefore it is inappropriate to make statements about quantitative differences. The reasons for this are that the index is a series of ordinal and not interval measures and that responses across cultures cannot be proved to have strict metric equivalence.



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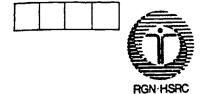
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APPENDIX 1

INTERVIEW SCHEDULE

Item numbers referred to in the main text are given in brackets in the margin.





HUMAN SCIENCES RESEARCH COUNCIL

OPINION SURVEY CENTRE

A SURVEY CONCERNING QUALITY OF LIFE: 1982

The Human Sciences Research Council, the Council for Scientific and Industrial Research, and certain universities are making a study of the problems and satisfactions in people's lives. This study is being undertaken amongst all population groups in South Africa. We are going to publish a report on the results. We hope that industry, commerce, the government and the general public will read this report and will be informed as to how people live. We intend to repeat this survey in approximately a year.

The answers you give will be completely confidential. We are not interested in your name and we wil' at keep your address after the study is over. All the answers given by individual people like you are added together on a computer and results are given for groups like younger people, older people, urban people, rural people, etc.

				Card No.	1 1	
Item No:		Co-worker's No.			2-10	
	THE	RESPONDENT'S HOUSEHOLD			ļ	
	1	Number of people who belong to this household - that (Please include people who are temporarily away from visitors who are here for less than one month.)	is all the peop home - at school	ole who cook and eat together. ol or working - and <u>exclude</u>		
(1)				Number	-	11-12
	2	Number of people 18 years and older in this household	ı;			
(2)			Number of me	n 18 years and older	-	13-14
(3)			Number of wo	men 18 years and older		15-16
(4)	3	Number of children <u>under</u> 11 years of age.		Number		17-18
	4	Number of people lodging with family - that is paying	lodgings and e	ating in this household.		
(5)				Number		19-20
	5	Number of people temporarily sleeping away; at school visiting elsewhere, etc.	, in the army,	working or		
(6)				Number		21-22



LIFE SATISFACTION

Taking all things together, how satisfied are you with your life as a whole these days? On the whole would you say you are very satisfied, satisfied, dissatisfied, or very dissatisfied?

(7)	Very satisfied Satisfied		Dissatisfied		Neither satisfied nor dissatisfied	Don't know	 23
	1	2	3	4	ż	6	

* 7 Tell me how important cach of the following is to you in your life generally?

	Of very great importance	Of some importance but not of very great importance	Of lesser importance
Your religious beliefs	1	2	3
Your income	1	2	3
Political offairs	. 1	2	3
Cour friendships with people	1	3	3
Your education or knowledge	1	2	3
Your status in your community	1	2	3
You , 'x or career	1	2	3
Your own group's language and customs	1	2	3
Your marriage a love relationship	1	2	3
Your spare time and leisure interests	1	2	3
Your children's future	1	2	3
Your house or land, and what is in it	1	2	3
Your relationships with other races	1	2	3

(21)	(1)	37-38
(22)	(2)	39-40
9 (23)	Which two parts of your life are worst - the two parts which make you feel most unhappy or dissatisfies? (1)	41-42
(04)	(2)	

1

* 10 I will read to you a number of aspets/parts of people's lives. I would like you to tell me how satisfied you are with each aspect/part.

You should tell me whether you are:

- very satisfied
- satisfied but not very satisfied
- dissatisfied but not very dissatisfied
- very dissatisfied.

If the part I mention is not important enough to be concerned about, say:

- not important.

(INTERVIEWER: WITH SOME RESFUNDENTS SOME ITEMS WILL BE NOT APPLICABLE - IN THESE CASES MARK "NOT APPLICABLE")

	Very satis- fied	Satis- fied	Dissatis- fied	Very dissatis- fied	Neither satis- fied nor dissatis- fied	Don't know	Not import- ant	Not applic- able	
Your health or your family's health	1	2	3	4	5	6	7	8	45
Opportunities forthering your education	1	2	3	4	5	6	7	8	46
Your wages	1	2	3	4	5	6	7	8	47
Your family's happiness and peace	1	2	3	4	5	6	7	8	48
Your children's respect for you	1	2	3	4	5	6	7	8	49
The costs of education for yourself or your Family	1	2	3	4		6	7	8	50
Your religious life	1	2	3	4	5	6	7	8	51
Your job security	1	2	3	4	5	6	7	8	52
How good a parent you are	1	2	3	4	5	6	7	8	53
The food you eat	í	2	3	4	5	6	7	8	54
The progress you are making in your work	1	2	3	4	5	6	7	8	55
The rent you pay	1	2	3	4	5	6	7	8	56
Your life compared with other races	1	2	3	4	5	6	7	8	57
Food prices	1	2	3	4	5	6	7	8	58
Coportunities for finding work	1	2	3	4	5	6	7	8	59

I have some further questions I wish to ask. Could you tell me how satisfied you are with other aspects/parts of your life? Are you: • 11

- very satisfied

- satisfied but not very satisfied

dissatisfied but not very dissatisfied

 very dissatisfied. 	Very satis- fied	Satis- fied	Dissatis- fied	Very dissatis- fied	Neither satis- fied nor dissatis- fied	Don't know	Not import- ant	Not applic- able	
The way you are able to provide for your family	1	2	3	4	5	6	7	8	
Your dwelling here	1	2	3	4	5	6	7	8	
Your family's income if you are sick or die	1	2	3	4	5	6	7	8	
The housing available for people like you	1	2	3	4	5	6	7	8	
Mater for your daily needs	1	2	3	4	5	6	7	8	
Your income when you are old	1	2	:	4	5	6	7	8	
Health and medical services	1	2	3	4	5	6	7	8	
The distance of shops, schools, transport and other services	1	2	3	4	5	6	7	8	
Sovernment and/or municipal services in your community	1	2	3	4	5	6	7	8	
The size of your house	1	2	3	4	3	6	7	8	
The roads in your neighbourhood	1	2	3	4	5	6	7	8	
Your transport costs	1	2	3	4	5	6	7	8	

Record No.	;				72-75
Project No.	М	Þ	\$ 2	3	76-30
Card No.				2	1

1 & 2

	Very satis- fied	Satis- fied	Dissatis- fied	Very dissatis- fied	Neither satis- fied nor dissatis- fied	Don't know	Not import- ant	Not applic- able	
5) Your freedom of movement	1	2	3	4	5	6	7	8	2
6) The privacy in your house	1	2	3	4	5	6	7	8	3
7) The transport you use most	1	2	3	4	5	6	7	8	4
Your personal possessions - things you have been able to buy	1	2	3	4	5	6	7	8	5
your choice of where to live	1	2	3	4	5	6	7	8	6
Police services in your neigh- bourhood	1	2	3	4	5	6	7	8	7
) The respect shown to you by other races	1	2	3	4	5	6	7	8	8
Your voting rights	1	2	3	4	5	6	7	8	9
you live	1	2	3	4	5	6	7	8	j
The way you are treated at work	1	ż	3	4	5	6	7	. 8	1
5) Your safety from crime	1	3	3	4	5	, 6	7	8	1
6) The way you get on with other	,	2	3	4	5	6	7	8	1



I'm going to give you some pairs of words which could describe how your life is at present. Would you tell me which one word in each pair of words best describes the life you are leading now?

(INTERVIEWER: READ OUT EACH PAIR OF WORDS IN DUICK SUCCESSION IN A NEUTRAL TONE OF VOICE OPTAINING

(INTERVIEWER: READ OUT EACH PAIR OF WORDS IN QUICK SUCCESSION IN A NEUTRAL TONE OF VOICE OBTAINING SPONTANEOUS REACTIONS. CIRCLE THE WORD IN EACH PAIR WHICH THE RESPONDENT PICKS.)

			"In beten" the two	Don't know	
1		2	3	4	
serable	or	happy	3	4	14
Fun .	ör	dull	3	4	15
Unfriendly people	or	friendly people	3	4	716
Safe and secure	or	insecure	3	4	17
Lonely	or	not lonely	3	,	18
Rewarding	or	frustrating	3	4	- 19
Not free	or	free	3	4	20
Relaxing	or	tiring	3	4	21
Getting worse	or	getting better	3	4	22
Interesting	or	Euring	3	4	23

- I will read to you a number of things which people have told us are important to them. I would like you to tell me how satisfied you are that your life has these advantages. You should tell me whether you are:
 - very satisfied

(67) (68) (69) (70)

(71)(72)

(73)(74)(75)(76)

(77)(78)(79)

(80) (81)

(82)

(83) (84) (85) (86) (87)

(88) (89) (90) (91) (92) (93)

- satisfied but not very satisfied
- dissatisfied but not very dissatisfied
- very d ssatinfied.

How satisfied are you with:

	Very satis- fied	Satis- fied	Dissatis- fied	Mery dissatis- fied	Neither satis- fied nor dissatis- fied	Don't know	Not import- tht	Not applic- able	
your expectations for the future?	1	2	3	4	5	6	7	9	2
the trust you have in people around you whome you live?	1	2	3	4	5	6	7	8	2
your self-confidence?	1	2	3	4	5	6	7	8	2
your peace of mind?	1	2	3	4	5	6	7	8	- 2:
the safety and security of your marriage?	1	2	3	4	5	6	7	ø	21
the cluseness and loyalty of your friends?	1	2	3	4	5	6	7	8	25
the respect you got from your superiors at work?	1	2	3	4	5	6	7	8	30
how you fit in with your age group?	1	2	3	4	5	6	7	8	31
your closest relationship with a man/woman?	1	2	3	4	5	6	7	8	32
the respect you get in your community?	1	2	3	4	5	6	7	8	33
your ability to reach your goals if you try?	1	2	3	4	5	6	7	8	34
the independence you have at work?	1	2	3	4	5	6	7	8	35
your sex life?	1	2	3	4	5	6	7	8	36
your spare time activities?	1	2	3	4	5	5	7	8	37
the fun you get out of life?	1	2	3	4	5	6	7	8	38
yourself as a person?	1	2	3	4	5	6	7	8	39
the trust you have in peorle where you work?	1	2	3	4	5	6	7	8	40

2

60

Here are some statements of how (Black/Indian/Coloured/White) people like you could feel about life for (Blacks/Indians/Coloureds/Whites) in South Africa.

Which statement show how you feel about life in South Africa?

(94)

(95) (96) (97) (98)

(99) (100) (101) (102)

(103)
(104)

(105) (106) (107)

(108) (109)

(110) (111) (112)

Very happy	Fairly happy but not very happy	Unhappy	Angry and impatient	Neither happy nor unhappy	Don't know	
1	2	3	4	5	6	

I'd like to ask you some questions about how you feel these days. Do you often, sometimes, seldom or never feel \dots

	Often	Some- cimes	Seldom	dever	Don't know	
restless, fidgety or tense?	1	2	3	4	5	Γ
boiling inside with anger?	1	2	3	4	5	T
proud because others complimen, you on things you do?	1	2	3	4	5	\vdash
frustrated about not being able to do something you need to do?	1	2	3	4	5	
very excited and interested in something?	1	2	3	4	5	
tired in the mornings before you start the day?	•	2	3	4	5	H
bored with life?	1	?	3	4	5	
unhappy and almost tearful?	1	2	3	4	E	-
pleased that things are going your way?	1	2	3	4	5	
worried or a little frightened about simething you can't describe?	1	2	3	4	5	\vdash
very lonely or feel far away from other people?	1	2	3	4	5	Г
pleased about having accomplished something?	1	2	3	4	5	-
impatient?	1	2	3	4	5	
upset because people criticise you?	1	2	3	4	5	
argry because you feel you are treated badly?	1	2	3	4	5	
that life is very good?	1	2	3	4	5	
nn despair that things will never improve?	1 1	2	3	4	5	
that there is no one you can rely on for help and support?	\ 	2	3	4	5	

Taking all things together in your life, how wor'd you say things are these days? Would you say you are very happy, fairly happy, fairly unhappy, or very unhappy t ese days?

(113)

Very happy	Fairly happy	Fairly un- happy	ery unhappy	Neither happy nor unhappy	Don't know	
1	2	3	4	5	6	



17 During the past month, how often have you eaten/drunk: Daily Once/twice Once/twice LLSS per week per month often (114)meat, poultry or fish? 1 2 3 4 61 (115)dried beans or peas? 1 2 3 4 (116)eggs? 2 3 63 (117)fruit? 2 3 4 64 (118)vegetables? 1 2 3 4 65 (119)desserts, sweet biscuits or cakes 1 2 3 4 66 (120)beer, wine, spirits? 1 2 3 67 (121)(For Blacks:) Tshwala 1 2 3 68 (N.a.- Code 0) Record No. 72-75 Project No. 2 3 76-80 Card No. 3 CLOTHING Which of the following items of clothing have you purchased or obtained for yourself during the past year (exclude clothes norm solely for occupational purposes)? 18 Number new Number second-hand Trousers/skirt/frock or equivalent (122, 123)2-3 4-5 Jacket/coat (124, 125)6-7 8-9 (126, 127)Shoes 10-11 12-13 **HOUSING** (Present accommodation of respondent) (INTERVIEWER: DESCRIBE OR ASK QUESTIONS IF NECESSARY) Type of dwelling of respondent. 19 Detached (128)01 Semi-detached or terraced 02 Flat or maisonette 03 Flat in gh-rise spartment block 04 Outhouse or garage 05 Shack 06 Hut 07 Rented room in house 08 Other (specify) : _____ 14-15

ERIC

NUTRITION

88

283

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	20	(a) Is dwelling occupied by household owne	d or rented?				3		
	20	(2) Is anothing occupied by household owner			6,12,1,1				
(129)			Owned (has deed or Owned (has deed or				1 2		
			Rented		- paying (3		
			Other (specify):				1		
								16	;
		•							
		(b) In respect of Blacks only: By whom w household allocated?	was the stand/dwelling	g occupied by	your		j		
(420)			Not applicable	e chief/	neadman [By someone (else		
(130)			0			2		17	1
		Notes to the state of the state							
	21	Number of rooms, including kitchen but excl	uding bathroom, occup	Number of		isehold.		- 	18-1
(131)				number of	rooms				
	SANIT	ATION AND <u>HEAL</u> IN (Intervi ewe r describe or ask	3						
			•						
	22	Type of toiler used at residence.	Flush toilet	inside	· · · · · · · · · · · · · · · · · · ·		1		
(400)			Flush toilet				2		
(132)			Pit/bucket lai	trine			3		
			Bush/veld				4		
			Other (specify	/):					
								20)
	22	To Addless observed with abbout Sourcehold/o2							
	23	Is toilet shared with other household/s?				Yes	1		
(133)						No	2	21	ļ
	24	How do you normally get to hur doctor/the	nearest health clinic	:/hospital?					
			On fcot				1		
(134)			By bicycle	·			2		
			By train/bus				3		
			By private car		<u>.</u>		4		
			Other (specify	//:				22	?
	25	How long does it take you to get there?							
(405)						iore than 2	hours		
(135)		1	2	3	4	5		23	i
	26	Does your doctor/the health clinic/the hosp	oital accept patients	every day of	the week?				
		Yes, every d	lay Only 2-3 times	Only once	Less oft	en than onc	:e		
(136)			per week	a week	a week			—]	
-		<u> </u>	2	3		4	1	24	

	FD	=											3	_	
	EDUCA	TION													
	27	How does/do farthest aw	the child/reway?	ח וח לאו	s hou	usehold norm	ally	get to	the school	l which	1 \$				
37)						Not dren	applic in ho	cable.	no school	-going c	hil-		0	1	
. ,						On f	oot						1	1	
						By b	icycle	-					2	1	
				•		By b	us/tra	in					3	1	
						8y p	rivate	car/	motor cycl	e			4	1	
						Othe:	(spe	cıfy)	:				<u></u>	 ,	
														2	25
	28	Is this a p	rimary, secon	arv or h	niahe	r level sch	ທ1 ?								
			•	•		applicable		mary	Secondar	/ Habe	- lau	el sch	1		
\						0	+	1	2	ringile			001	Ы,	
38)				1	L			<u> </u>	<u> </u>			3 ———		2	D
	29	How long dos	es it take the	child/c	hfldi	ren to get t	o thi	s sch	001?				j		
			Hot applicable	Less th	3n	15-29 minu	_		9 minutes	1-2 hou	rs 1	More t	han		
39)			0	13 41116	LES	2					- '	2 hour	5		
						Ĺ <u></u>			3	4		5		27	7
	30	Are any chil	ldren of schoo	l-going	age ((i.e. betwee	n 7 aı	nd 16	vears) not	attendi	nn sch	v 12			
								-	Not applic		Yes		10		
10)								ŀ	ð	-	1	-	2	28	
								L		<u>i</u>			-		3
								-							
11)								- 1	I "Yes" h				7		72
•								L	(Not appli	cable, Co	de 99)			
	31	What are the	reasons for	these chi	ildro	n not atton		abaa1	2						
						" HOL ALLEM	11.14 3	CHOS:		34aab3a	1				
2)			Healti						not ap	n n	Ye	$-\!\!+\!\!-$	No	—]	
										0	1	\perp	2	31	
3)			Financ							0	1		2	32	
4)			Needed	to keep	hous	se				0	1		2	33	
5)			Herdir	g cattle				_		0	1	\dashv	2	34	
6)			Seekin	g employ	ment				 	0	1	+	2		
7)			In wag	e employ	ment				-	0	 ,	+	2	36	
									į.	U				,	
8)			Other	(specify);						-	-	-		

	•			3			
INCOME	MATERIAL STANDARD OF LIVING						
32	(A) Are you paying rent/an instalment for your dwelling?	1	No	2	38		
149)	If Byers and de the most floored and developed and		,				
	If "Yes", what is the rent/instalment paid by household per month?						
150)	R (Not a	oplic	able.				39
	Code	9999)			L_	1	
	(b) Have you been able to save money over the past year?		•				
151)	Yes	1	No	<u> </u>	43		
	(c) Do you have any hire purchase/debt repayments per month?		γ				
152)	Yes		No	2	44		
33	Which of the following things dr you or your household have?						
			Yes	No			
153)	Fridge	-	1	2	45		
154)	Electric or gas stove/oven	_	1	2	46		
155)	Radio		1	2	47		
156)	Record/tape player		1	2	48		
157)	Television		1	2	49		
158)	Lounge suite or equivalent		1	2	50	r	
159)	Bedroom suite or equivalent		1	2	51		
160)	Vehicle (motor car, motor cycle, truck or van)		1	2	52		
161)	Telephone		1	2	53		
34	Which two things do you have that you are particularly proud of? (PROBE f	or 2	things)				
162)	1st					54-55	
163)	2nd					56-57	
UNEMPL	DYMENT						
35	How many persons in this household are unemployed and have been actively s (Please tell me first for me and then or women.)	eekin	g work f	or:			
	Number men	r of	Number women	of			
164-165)	less than 2 months				58	5	9
166-167)	2 months or longer out less than 6 months		İ	1	60	6	51
168-169)	6 months and longer				62	6	3
170-171)	total unemployed in household		 		64		5



,		~							$\overline{}$		
								3 8	4		
HOUSEHOLD UTILITIES											
(INTERVIEWEP: DESCRIBE OR ASK QUEST	TIONS)										
36 Water supply to the responder	nt's dwelling.										
		Piped water	inside d	lwelling					1		
(172)		Piped water	outside	dwelling	but la	id on s	tand		2		
	•	No water on							3	٦	
		Water more	than 15 m	inutes v	alk awa	y			4	66	
		ş	Record No	•			- -		72-	-75	
		F	Project N	0.		M	P S	2 3	- ∤		
			Card No.			<u></u>	1	4	$\frac{1}{1}$	•	
								<u> </u>	1		
37 Type of fuel normally used in	the responde	nt's dwelling.									
				ighting T	For c	ooking	For 1	neating	_		
	[5]		Yes	No	145	No	Yes	No	\bot	,	,
(173-175)	Electricia	ty	1	2	1	2	1	2	Ĺ	<u></u>	
, , , , , , , , , , , , , , , , , , , ,	-	_	<u> </u>	<u> </u>		<u> </u>	<u> </u>		2	3	4
(176-178)	Mood		1	2	1	2	1	2			
							<u> </u>	<u> </u>	5	6	7
(179-181)	Dung		1	2	1	2	1	2			
									8	9	10
(182 – 184)	Coal		1	2	1	2	1	2			
									11	12	13
(185_187)	Candles		1	2				<u> </u>		9	9
									14	15	16
(188 – 190)	Paraffin/p	etroleum	1	2	1	2	1	2	†		
									17	18	19
(191 -193)	Gas		1	2	1	2	1	2			
			1						20	21	22
(194 -196)	Other (spe	cify):						<u>-!</u>	+		
									23	24	25
											
38 If wood is used, how is it obt	ained?										
(197)		Bought						1	1		
(197)		Collected	nearby					2]		
		Collected		an 30 mi	nutes'	walk awa	ay	3	<u> </u>	1	
		Not appli	cable					4		26	

							4	ļ	
	SAFETY								
	(INTERV	IEWE	R: OBSERVE OR ASK QUESTIONS)						
			mere street lighting in the area where	e the respondent live	s?				
(402)				On street where the	respondent	lives	1		
(198)				Not on respondent's			<u> </u>		
			,	in the area No street lighting		7/2-12/2	3	 	
				no street righting	in the area		3	27	,
	TYPE OF	EMP	LOYMENT					•	
	40	The	respondent is/has:	day worker/day shift					
(199)				nightshift worker	L WOFKER		2		
				alternatively day as	rd ninht ab				
				no fixed place of w		it worker	3		
				<u> </u>			4		
				working from/at hom unemployed			5	28	3
				unemployed	 ,		6		
	TRANSPOR	<u>rt</u>							
	41 V	ihat	is your usual type of transport?				Ì		
(200)				Wa	lking		1		
(200)				Bi	icycle		2		
				Pu	blic transp	ort (bus, train, etc.)	3		
				Ta	ıxi		4		
				Re	ly on lifts		5		
				Pr	ivate car		6	29	ı
				{					
	42 (· . \	If the manual de contidue.						
	46 ((a /	If the respondent is working:				1		
(201)	((1)	What are the number of hours spent to (FIELDWORKER: Include time spent wai	avelling to and from ting for transport.	work per da If less tha	<u>у</u> ? п ап			
			hour, Code 00, if not applicable, Cod	e 99)					٦
						Hours	_		30-3
(202)	,	'o \	Mad and At a seed of the seed						-
(202)	,	. Z)	What are the costs of transport to an	d from work per <u>week?</u>	'	Rand			32-33
	,	'h \	If marrandont & committeed.						
(203)			If respondent is unemployed:				İ		
	,	.17	What are the number of hours spent tr	aveויוng to seck work	per week?	tte	\dashv	- 	٦
						Hours			34-35
(204)	(2)	What are the costs of transport to see	ek work per <u>week</u> ?					
•						Rand	\dashv		36-37



LEIS														
	URE AND R	RECREATION												
43	What i	s the avera	ge number	of hour	s you wo	ork pe	r week?							
	a Joh)	applicable,	Code 99)							H	ours]
44	During	the past m	onth how	many to	mac have	a van l	.							
		, one pase m	onen, non	, maily ti	MC2 IIG46	: you i	been:				Number	of time	·s	
			to t	he cin e m	a, theat	re, c	oncert, sh	ow. etc.?					†	T
			to t	he beach ther pub	, Swimmi	ing por	ol, park,	museum, a	rt galle	ry?	_		+	1
							rant, bar	(add sheb	een for	Blacks)?			+	+-
			on s	hopping t	trips for	non-	essentials	to town	or shopp	ing			+	+-
					hing liv	re spoi	rt (not on	televisi	on)?				+	+
			to r	eli gious	service	s?							+-	+-
			<u> </u>										+	1
MEMBI	ERSHIP OF	GROUPS, CLI	UBS, ORGA	NIZATION:	<u>\$</u>									
45	Please you ar	tell me of e a member?	how many	groups,	clubs o	r orga	nizations,	including	religi	ous groups	s ,			
	Number	of members	hips:											
	ta hav					•								
		many of the of offices			r orga:		ions do yo	hold an	office?					
PERSI	ONAL CHAR	ACTERISTICS												<u> </u>
46		u tell me yo											-	
		,											-	<u> </u>
47	What is	s your marit	tal statu:	s ?										
			[Marmed	Never	marm	ed Sep	arated/di	vorced	Widowed	Living	to jether		_
			ſ	1				3		4		5		58
			L								<u>. </u>		ł	j
48	What si	tandard of e	 education	have you	ı complet	ted an	d passed?					-		•
48	What st	Sub-	education			ted an		Std 10,		matric ce		iversity		•
48	None	Sub- standards	Std 1-2	Std 3	3-5 Sto	d 6-7	Std 8-9	matric		e or dipl		niversity egree	<u> </u>	59
48		Sub-	· -		3-5 Sto							niversity egree 9	-	59
48	None 1	Sub- standards	Std 1-3	2 Std 3	3-5 Sto	d 6-7 5	Std 8-9	matric 7	ficat	e or dipl		egree		59
	None 1	Sub- standards 2 s your home te the one s	Std 1-3	2 Std 3	3-5 Sto	d 6-7 5	Std 8-9	matric 7	ficat	e or dipl		egr e e		59
	None 1 What is indicate	Sub- standards 2 s your home te the one s	Std 1-3	2 Std 3	3-5 Sto	d 6-7 5	Std 8-9	matric 7 an one la	ficat nguage a Swazi	e or dipl	Oma de	egree		59
	None 1 What is indicat	Sub- standards 2 s your home te the one s	Std 1-3	2 Std 3	3-5 Sto	5 spea	Std 8-9	matric 7 an one la	ficat nguage a Swazi Southe	8 at home,	oma de	9 17		59
	None 1 What is indicate Afrika Englis Dutch German	Sub- standards 2 s your home te the one s aan:	Std 1-3	2 Std 3	sponden. iamil Hindi Telegu Gujarat	5 spea	Std 8-9	matric 7	ficat nguage a Swazi Southe Northe	8 It home, I'm Ndebel	oma de	9 17 18		59
	None 1 What is indicat Afrike Englis Dutch German Greek	Sub- standards 2 s your home te the one s ann: sh	Std 1-3	2 Std 3	Store Store	5 speak	Std 8-9	7 7 7 10 10 11 12 13	ficat nguage a Swazi Southe Northe Southe	8 at home, arn Mdebel arn Ndebel arn Sotho arn Sotho	oma de	9 17 18 19 20 21		59
	None 1 What is indicate Afrika Englis Dutch German	Sub- standards 2 s your home te the one s san:	Std 1-3	2 Std 3	sponden. iamil Hindi Telegu Gujarat	5 speak	Std 8-9	matric 7	ficat nguage a Swazi Southe Northe Southe Tswana	8 It home, I'm Ndebel I'm Sotho I'm Sotho	oma de	9 17 18 19 20 21 22		59
	None 1 What is indicated a frike Englis Dutch German Greek Italia	Sub- standards 2 s your home te the one s Ban: th	Std 1-3	2 Std 3 4 03 04 05 06	Sponden. Tamil Hindi Telegu Gujarat Urdu Chinese	5 speak	Std 8-9	7 7 7 10 10 11 12 13	ficat nguage a Swazi Southe Northe Southe	8 It home, I'm Ndebel I'm Sotho I'm Sotho	oma de	9 17 18 19 20 21		59

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50 What is your religious denomination? 17 (218)Dutch Reformed Church 01 Pentecostal Church 18 Gereformeerde Kerk 02 Salvation Army 19 03 Seventh Day Adventists Nederduits Hervormde Kerk 20 Anglican Church/Church of the Province of S.A./ South African General Mission 04 Church of England in S.A. Swiss Church 21 Methodist Church of S.A. 05 22 06 Assemblies of God Presbyterian Church of Southern Africa Zion Christian Churth (ZCC) 23 07 United Congregational Church of Southern Africa 24 80 Other Black independent churches Lutheran Church 25 Other Christian churches 09 Roman Catholic Church 10 'ewish/Hebrew 26 Apostolic Faith Mission of S.A. 11 27 Buddhaist Other Apostolic churches 12 Confucian 28 Baptist Church 13 Hindu 29 Christian Scientist 14 Islam 30 Full Gospel Church 15 Other (specify): Greek Orthodox 62-63 18 31 Mormons (Latter Day Saints) No religion Are you: (219)01 Employed by an organization - full time (30 hours or more per week) 02 Employed by an organization - part time (less than 30 hours per week) 63 Self-employed - full time (30 hours or more per week) 04 Self-employed - part time (less than 30 hours per week) Unemployed and looking for work 06 Unemployed and resting 37 Retired, pensioned 08 Housewife not otherwise empiryed/not looking for work 09 Unfit for employment 10 Student at school 54-65 11 Student at college/university 66 Yes 1 No 52 Are you the chief wage earner in the household? (220)72-75 Record No. 76-80 Project No.



95

Card No.

5

(221)

(ASK PRESENTLY EMPLOYED AND PREVIOUSLY EMPLOYED ONLY)

(a) What is/was your occupation? (Describe:)

Professional A	
Advocate, judge, attorney, chartered accountant, physician, wrchitect, quantity surveyor, pharmacist, veterinary surgeon, etc.	01
Professional B	
Natural or human scientist, medical ancillary services, teacher, <u>lecturer</u> , minister of religion, magistrate, artist, author, draughtsman, social worker, etc	ÔŽ
Administrative, executive and managerial worker	03
Director, working owner, senior public service personnel R13 DDD+ per annum), etc.	03
Clerical worker	
Clerk, bookkeeper, cashier, accountant, junior public service personnel, etc.	04
Sales worker	
Insurance and estate agent, commercial traveller, shop assistant, etc.	05
Farmer and fisherman	
Farmer, farm manager, forester, sorter and grader	06
Mine, quarry and related worker	
Mine captain, mineworker, shift boss, shaft worker, reduction rocker, digger, quarry worker, etc.	07
Transport and communication worker	
Engine driver, taxi driver, lorry driver, navigator, conductor, telephonist, radio operator, fireman	08
Skilled artisan	
Persons who have undergone apprenticeship and obtained appropriate qualifications such as painters, bricklayers, electricians, plumbers, etc.	09
Semi-skilled worker	
Operator, apprentice	10
Unskilled worker	
Labourer	11
Service workers (Defence Force, etc.)	
Police, prisons and defence force personnel	12
Other service workers	
Waiter, professional sportsman, guide, political organizer, entertainment worker, funeral undertaker, hairdresser, caretaker, etc.	13
Not applicable - have never been employed	14
	

(b) In what kind of organization/firm/profession do you/did you work?

Government or provincial services (excluding education)	0:
Municipal services	02
Education	03
Semi-government organizations	94
Manufacturing	05
Commerce	06
Banks/building societies/finance	07
Construction	08
Transport, private services and farming	09
Other	10
Not applicable - have never been employed	11

(222)

								5					
54	Do you belong to a trade union? (Cates	oris	e <u>spontar</u>	eous ans	wer as	follows.)	•						
(223)		ſ	Yes					1					
(223)			No					2					
			Don't kr	ow about	trade	unions		3		6			
55	What is: - your wage per week before	dedu	ctions?		?							٦	
(224)	OR			·								7-10	
	your salary per month befo	ore d	eductions	.? .	ì				-			\neg	11-1
(225)	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,												
56 (226)	Could you tell me what is the total mon (this includes income from pensions, go working elsewhere, rent and lodgings pa	ants	, money s	ent to 1	he house	d from al' ehold by p	l sour people	ces					
	0 - R124 per month	01	R1 250	- Ri 499	per mo	nth		07					
	k125 - R249 per month	02	R1 500	- R1 999	per mo	nth		08					
	R250 - R499 per month	03	R2 000	- R2 499	per mo	nth		09					
	R500 - R749 per month	04	R2 500	- R2 999	per mo	nth		10					
	R750 - R999 per month	05	R3 J00	- R3 999	per mo	nth		11					
	R1 000 - R1 249 per month	06	 	- R4 999				12					
			R5 000	or more	per mon	th		13			16-17		
(INTER 57 (227)	RVIENER: FILL IN FURTHER DETAILS): Population group:			White	Black 2	Irdian	Colo	ured		18			
58 (228)	<u>Sex</u> :				Male	1	nale	2		19			
59	Province:	[T	ransvaal	Natal	Orang	e Free Sta	ite (Cape					
(229)		F	1	2	1	3		4		20			
60 (230)	Community size: (INTERVIER NOTE: and environs; Durban and environs, Piet East Rand towns, Kimberley, Port Elizab	erma	ritzburg.	, Bloemfo	ntein, I	Welkom, Y	Cape To	own B,					
		C	ity subu	-bs				1					
		Ţ	ഗഹ (exci	ude citi	es abov	e)		2					
		V	illage (u	ip to 1 (000 peop	1e)	_	3					
		R	ural	וטיז ללמת:			.	4					
				arming a	res - C	lustered	nous i n	g 5		21			
			cord No.		М	P S	2	3	72-75 76-80				

APPENDIX 2
SAMPLE CHARACTERISTICS



Percentages may not always add up to 100% due to rounding.

Race	N
White	834
Indian	1316
Coloured	970
Black	2467

5587

	55 -1			
Age	Whites	Indians	Colcureds	Blacks
	%	%	%	%
-29 years	25	35	29	39
30-44 yea.s	31	40	38	34
45+ years	44	<u>25</u>	<u>33</u>	<u>27</u>
N	100	100	100	100
	822	1295	970	2454
Sex	%	%	%	%
Male	45	45	38	42
Female	<u>55</u>	<u>55</u>	<u>62</u>	<u>58</u>
N	100	100	100	100
	833	1310	970	2425
Marital status	%	%	%	%
Married	74,2	72,1	63,9	50,4
Never married	10,3	17,7	22,4	35,9
Separated/divorced	4,7	1,8	3,5	3,1
Widowed	10,3	8,1	9,4	7,2
Living together	<u>0,5</u>	<u>0,3</u>	<u>0,8</u>	<u>3,4</u>
N	100,0	100,0	100,0	100,0
	832	1313	970	2459

	Whites	Indians	Coloureds	Blacks
Home language	%	%	%	%
Afrikaans	58,8	2,0	74,9	0,1
English Other European	37,3 3,6	78,0	25,1	0,1
Chinese Tamil	0,2	7,2		
Hindi Gujarati		4,6 4,1		0,1
Uráu Telegu		3,3 0,6		
Zulu Xhosa Northern Sotho Southern Sotho Tswana		0,0		46,3 19,0 18,2 6,8 5,7
Other African	- \	0,3		3,6
N	100,0 833	100,0 1311	100,0 970	100, D 2461
Urban-rural domicile	%	%	%	%
City Town Village Rural	70,6 26,6 2,3 0,5	85,5 12,9 1,6	64,4 28,1 3,9 <u>3,6</u>	38,5 27,5 2,1 31,8
N	100,0 831	100,0 1315	100,0 969	100,0 2449
Province	%	%	%	%
Transvaal Natal Orange Free State Cape	49,3 17,0 5,9 27,8	11,2 86,0 0,2 <u>2,7</u>	8.9 3,2 0,8 <u>87,1</u>	35,3 43,0 6,1 15,6
N	100,0 834	100,0 1315	100,0 970	100,0 2456



Education	White	Indian	Coloured	Black	Urban black	Rural black
	%	%	%	%	%	%
None Substandards Standards 1-2 Standards 3-5 Standards 6-7 Standards 8-9 Standard 10, matric Post-matric certificate or diploma University degree	0,1 -0,4 1,1 15,9 24,7 32,3	5,4 1,1 5,0 16,8 26,6 23,2 15,4	2,0 5,9 28,0 28,8 19,4 6,9	14,7 2,7 8,3 2,4 23,2 18,9 7,5	6,9 1,9 5,5 22,1 28,4 22,7 9,7	29,5 4,3 13,7 23,0 13,3 11,7 3,4
N	100,0	100,0	100,0 970	100,0 2456	100,0 1611	100,0 844

Employment status	White	Indian	Coloured	Blacks
	%	%	%	%
Employed - full time Employed - part time	53,0 4,0	45,2 1,2	53,7 3,2	49,1 3,0
Self-employed - full time Self-employed -	4,4	5,6	0,7	2,1
part time Workseeker Unemployed Retired, pensioned Housewife Unfit for emloyment Student at school Student at university college	1,0 1,2 1,8 11,0 20,9 1,0 0,4	0,6 3,9 0,8 3,6 33,0 2,3 1,7	1,0 4,5 3,0 5,5 23,1 2,1 1,9	1,4 12,9 7,2 4,1 10,3 3,3 5,7
N	100,0 834	100,0 1315	100,0 970	100,0 2467
Chief wage earner in household	%	%	%	%
Yes	54,6	34,1	37,2	32,5
N	821	1226	960	2407



Occupational status	Whites	Indians	Coloureds	Blacks
	%	%	%	%
Professional	. 19,3	8,6	11,6	8,8
Administrative,		·	•	•
executive and				
managerial	12,6	7,6	0,5	0,5
Clerical	33,8	24,6	14,3	5,4
Sales	8,1	10,4	3,8	4,9
Farmer and fisherman	0,7	1,0	0,3	1,0
Mine, quarry and				
related	2,1	0,5	0,7	0,7
Transport and	1. 0		1. m	
communication	4,2	5,9	4,5	5,5
Skilled artisan	10,1	6,7	10,9	5,0
Semi-skilled Unskilled	1,7	15,3	16.3 24,1	11.1
Service (police,	1,3	8,9	24, 1	42,9
prison, defence force	e) 1,4	1,7	1,1	1,7
Other service	4,6	7,2	11,9	11,2
Not applicable	,,,	1,-	.,,,	,_
(never been employed	0,1	1,4	_	1,4
(,			
	100,0	100,0	100,0	100,0
N	715	776	754	1752
Household income	%	%	%	%
per month				
- R124	3,0	3,9	11,9	27,8
R125-R249	3,1	12,0	23,7	28,6
R250-R499	9,7	32,5	28,1	28,8
R500-R749	11,5	18,9	17,5	10,3
R750-R999	15,2	11,5	7,3	2,6
R1000-R1249	11,2	9,8	4,8	0,5
R1250-R1499	11,0	3,5	2,9	0,5
R1500-R1999	13,7	3,0	1,9	0,5
R2000-R2499	8,6	3,1	1,0	0,3
R2500-R2999	3,3	1,0	0,8	0,0
R3000-R3999 R4000-R4999	5,8 1,1	0,6 0,2	-	-
R5000 or more		· · · · · · · · · · · · · · · · · · ·	_ _ 1	0 0
WOLE	2,8	*********	<u>0,1</u>	0,0
	100,0	100,0	100,0	100,0
N	794	1262	928	2340
				-



APPENDIX 3

FACTOR ANALYSIS OF ITEMS MEASURING GLOBAL WELL-BEING

Varimax rotated factor solutions and principal components solutions for white (n=834), Indian (n=1316), coloured (n=970) and black (n=2467) samples

Notes:

Global indices of well-being: items v7 through v111 as listed

overleaf

Savings ability: v151

Domain: aggregate index of items v25 through v66 (See Appendix 1) Personal: aggregate index of items v77 to v93 (See Appendix 1)

Pcinc/wh/ind/col/bl: Per capita household income

See Appendix 1 for description of items



VARIMAX ROTATED FACTOR SOLUTIONS:

					
Whites	FACTOR 1	FACTOR 2	FACTOR 3	FACTOR 4	FACTOR 5
V7 V9 4 V113 V67 V75 V103 V109 V110 V1111 V151 IN PERNOWH	\$980 \$040 \$1413 \$140 \$1413 \$140 \$140 \$140 \$140 \$140 \$140 \$140 \$140	44846540044440933 649835344994778986 64832644294778986 11139387750652204441 64832644051400510 11139387792201441	27737688 98066141883758047631 9807614188311287688 0031136365074128768 0031136165074128768 1100114	20546511447087277 92956059682387277 	09571
Indians	FACTOR 1	FACTOR 2	FACTOR 3	FACTOR 4	FACTOR 5
V7 V94 V113 V67 V72 V75 V96 V103 V1109 V110 V1111 V151 DOMAND PERSCIND	3937126657792712727265537897727261466	061877628928096768444558585722280967 68647828837726271889 611354880716133551	35661440 15661440 15661440 166140 166140 1661440 16	28 5600450464523334972 102110684 10000459938860 1100684 100004059938860 100004059938860 100004059938860 100004059938860 100004059938860	106510028 10281106488 10291064177 109729550826647 109729955182662320 1097299518966481 1097299518966481 1097299518966481 1097299518966481 1097299518966481
Coloureds	FACTOR 7	FACTOR 2	FACTOR 3	FACTOR 4	FACTOR 5
V7 V94 V113 V67 V72 V75 V902 V103 V109 V110 V111 V151 D0MAIN PERSONAL	753834053219254 62203788167761898 405290278847572578 21255282828478 112555011117570170	28403612443193121 6593401612443193121 283596450175869260 1121105489873703651 112110548987370381	03399302627648595 3568591414276487625 0367250143142487628445 535111100111111030	740279932172145552629 017825557777695590735 01782555046795590735 01782555046795590735	10449 10449 10437 1438 1505 1505 1505 1505 1505 1505 1505 150
Blacks	FACTOR 1	FACTOR 2	FACTOR 3	FACTOR 4	FACTOR 5
V7 V94 V113 V67 V772 V775 V103 V109 V110 V1111 V151 DOMAIN PERSONL PCINCBL	.776532788522787852788527885177932289722972297229722972297229722	1157 1157	20551412845500 113867637653884510 2055141286669392 205514128002592 205514512002592	004321330088250439 21199851272047094750 	.0970875 .0970875 .0915157277 .005155255664 .102214051138 .00737929858 .110709356 .110709356 .110709356 .110709356



Whites	* * * * * *	# 1 # P 4 4 5			
WITT LES	FACTOR 1	FACTOR 2	FACTOR 3	FACTOR 4	FACTOR 5
v 9 4 v 1 1 3	.53047 .25359 .65600	.14590	.24383 .11139 .04873	.02965 09166 10507	.01642 .23720 .27369
V67 V72	57175 53159	11842 .00672 .02641	.04873 .23994 .13455	02575	18022
V75 V96	. 40530 . 31887	.02641 08379 .43973	-14112 25582	.00475 - 10738 - 03612	-06082 00529
V102 V103	•52684 •47570	420958 - 431159 - 4004	-141829 -1455330 275765	.03612 .00445 .01767	02422 13539
V109 V110	• 41 2 5 2 • 49632	- 40490 - 40490		.14079 09538	000235684
V111 V151 Domain	• 50363 • 17630	.16130 07858 04434 .04932	09533 -21609	.12789 .32066 .08507	.02511 .02511 .17247
PERSONAL PCINCWH	905907402230288 507538878363191 361158652636484 2655435444907781 0000000000000000000000000000000000	04932 20095	- 09573 - 21509 - 22977 - 07625	17706 -42162	22094 00392
	21410				
Indians	FACTOR 1	FACTOR 2	FACTOR 3	FACTOR 4	FACTOR 5
V7 V94	.45256 .33981	15719 23301 22198 06324	03853 39411	97243 .07724	.07077 .14148
V113 V67	152599607780112 9001365349955012 1455482653407044 165548263154975	22198 06324	19841 .03191	.14528 18854	05048
V72 V75	• 54135 • 48359	.01651	.09945	29854 36165	13454 02956
V 9 6 V 1 0 2 V 1 0 3	• 32049 • 46556 • 43440	.36815 .43400 24250	19987 01090 .19109	.1500c .08162	02880 10058
v109 v110	.41497 .55097	- 36644	- 19746	10542	05882 31010
v117 v151	34758 29050	- 24635 35279 10203	.17329 .00113 .29995 .03017	08514 .13172	00000000000000000000000000000000000000
DOMAIN PERSONAL	.07401 .45432 .23941	.10203 00242 15748 .12331	.03017 07978 .48813	235202942182 235202942182 23521654617605 2310113831964 23521654617605	.03575 .01864 .22350
PCINCIND	. 23941	•12331	. 40513	• 03432	• 2 2 3 5 0
Coloureds	FACTOR 1	FACTOR 2	FACTOR 3	FACTOR 4	FACTOR 5
V7 V94_	22999462834919 2945130443110 9133354108777336 436554444345577236	05209 24613 04361	16605 10002	.07166 .05709 .13075	.25214 .1450 <u>0</u>
V113 V67	.63049 .53559	04361 .03091 .06360	10002 08047 17919	-13075 -15604	10677
V72 V75	• 44536 • 44502	.00360 .08164	17143 18635	22073 22073	11428 11103
V96 V102 V103	40548 38743	09179 -13625	.34533 .28949 04295	1550041 155004795 22144537 025078920	01878 12579
v109 v110	47734 52319	- 24340 04854	04295 .32518 03186 .15727	- 10897 - 41128	.03581 25531
V111 V151	.34311 .22609	000 000 000 000 000 000 000 000 000 00	.04791	01503 .01428 .01294	21027798389110561 2159684297758344788 2145083111855454488 21111110200000
DOMÁIN PERSONAL	01913 01913 52672 18918		06330 15902	.01294 04957 02580	
PCINCCOL	• 13915	.70808	33540	02580	.09585
Blacks	FACTOR 1	FACTOR 2	FACTOR 3	FACTOR 4	FACTOR 5
V7 V94_	.57990 .5 <u>8</u> 761	26252 48751	05538 .15134	-04750 -00983	02685 10786
V113 V67	. 67938 . 64201	41578 .18479	.07830 20935	.00265 09931	_ ^ ~ ~ ~ ~
V72 V75 V96	. 49639 .51798 .23068 .36544	24167 1676 12419 1224 1524 1524 1524 1524 1524 1524 1524	11076 36132 .38182 .24613	08509 14904	00923 09364
v102 v103	. 25065 . 36544 . 46758	• 2 2 4 1 9 • 3 0 8 5 0	. 24613 - 1470	15905 11592	08187 -06535
v109 v110	33753 47715	.19799 .08955	14404 .31944 10753	.08380 08730 .02701	77234 777234 777234 777234 777234 777234 77723 7
V111 V151	• 30 8 5 3 25 7 0 7	15026	-10753 -05563 -03335 -04551	02262	03554
	• 23 (0 :	14317	• 43333		*UZ558
DOMAIN PERSONAL PCINCBL	90445353787874 9045971505074 90577787835787811 905778357835783578	1057795269859 105795279 105795279 105795279 10595279	04581 -14544 06177	.31477 .01385 .07531 .51412	.02858 .10622 .20910 19831



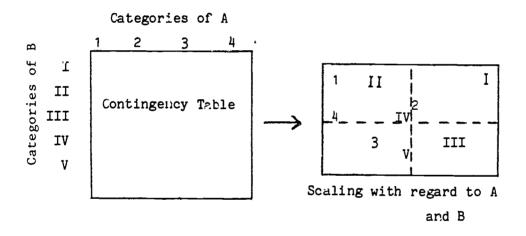
APPENDIX 4

BRIEF DISCUSSION OF STATISTICAL PROCEDURES UTILISED IN COMPILING RESULTS PRESENTED IN TABLE 3 IN THE TEXT



1. CORRESPONDENCE ANALYSIS

Assume n data points are classified according to two factors, A and B, to form a contingency table. Such a contingency table usually contains too much information to be absorbed at once. The structural relationships between row categories and column categories as well as the interactions between them, are difficult to determine merely by However, if the information contained in the looking at them. contingency table can be graphically represented in one, two, or three dimensions, the human eye is usually capable of observing structural relationships with the aid of geometrical distances between row and column points. This simplifying process is known as multidimensional The following is a schematic representation of a twoscaling. dimensional scaling of a contingency table.



Correspondence analysis (DuToit, Steyn and Stumpf, 1984; Greenacre, 1984) is a technique for simultaneously representing the rows and columns of a two-way classification table. In order to apply this technique the categories of the row and column variables do not have to be mutually exclusive. It can further be shown that a symmetric relationshic dists between the co-ordinates of the row and column points.



In order to establish the relationships between the overall life satisfaction item (v7) and the 39 domain satisfaction it ms (v25) to v66) (see Appendix 1), a two-way classification table can be obtained in the following manner:

Column categories

 $5 \times 5 = 25$ column categories were obtained by combining the 5 population groups and 5 possible outcomes of overall life satisfaction as follows:

Description	Category number	Symbol used in the graphical display
Urban blacks, very satisfied	1	UBL1
Urban blacks, satisfied	2	UBL2
Urban blacks, neutral	3	UBL3
Urban blacks, dissatisfied	4	UBL4
Urban blacks, very dissatisfied	5	UBL5
Rural blacks, very satisfied	6	RBL1
Rural blacks, satisfied	7	RBL2
Rural blacks, neutral	8	RBL3
Rural blacks, dissatisfied	9	RBL4
Rural blacks, very dissatisfied	10	RBL5
Whites, very satisfied	11	WHI1
Whites, satisfied	12	WHI2
Whites, neutral	13	MHI3
Whites, dissatisfied	14	WHI4
Whites, very dissatisfied	15	WHI5
Coloureds, very satisfied	16	COL1
Coloureds, satisfied	17	COL2
Coloureds, neutral	18	COT3
Coloureds, dissatisfied	19	COL4
Coloureds, very dissatisfied	<u> </u>	COL5
Indians, very satisfied	21	IND1
Indians, satisfied	22	IND2
Indians, neutral	23	IND3
Indians, dissatisfied	24	IND4
Indians, very dissatisfied	25	IND5



Row categories

39 \times 6 = 234 row categories were obtained by combining the 39 domain satisfaction items and 6 possible outcomes for each item as follows:

Description	Category number	Symbol used in the graphical display	
Item 1, very satisfied	1	1 A	
Item 1, satisfied	2	1B	
Item 1, neutral	3	1C	
Item 1, dissatisfied	14	1 D	
Item 1, very dissatisfied	5	1 E	
Item 1, no esponse to this item	6	1M	
Item 2, very satisfied	7	2A	
Item 2, satisfied	8	2B	
Item 2, neutral	9	2C	
Item 2, dissatisfied	10	2D	
Item 2, very dissatisfied	11	2E	
Item 2, no response to this item	12	2M	
:			
Item 39, very satisfied	229	39A	
Item 39, satisfied	230	39B	
Item 39, neutral	231	39C	
Item 39, dissatisfied	232	39D	
Item 39, very dissatisfied	233	39E	
Item 39, ho response to this ite	m 234	39M	

A schematical representation of the contingency table is given below.



columns

	•	UBL.1	UBJ.2	UBL3	UBL4	UBL5	•	•	•	IND5
	1 A 1 B	f _{1,1}	f _{1,2}	f _{1,3}	f _{1,4}	f _{1,5}	•	•	•	f _{1,25}
	1 C 1 D				•					
rows	1E 1M	f _{6,1}	f _{6,2}	f _{6,3}	f _{6,4}	f _{6,5}	•	•	•	f _{6,25}
	39M	f _{234,1}	f _{234,2}	f _{234.3}	f _{234.4}	f _{234.5}	•	•	•	f _{234,25}
		_5 ,, _			,					254,25

In the above representation $f_{1,3}$ e.g. denotes the number of urban blacks who have indicated a "neutre response to overall life satisfaction and a "very satisfied" response to the first domain satisfaction item.

The correspondence analysis programme incorporates an option whereby the user can obtain the following graphical representations:

- (a) a simultaneous plot of the row and column points
- (b) a separate plot of the column points
- (c) a separate plot of the row points

The actual two-dimensional representation of the 234 x 25 contingency table provided a goodness of fit of 74,9% (56,4% along axis 1 (factor 1) and 18,5% along axis 2).

Below is a simplified version of the actual computer output.



(i) Plot of column points only (234 x 5 table)

Axis 2

Axis 1

UBL5 RBL5

UBL1 RBL1

IND5 RBL1

COL5

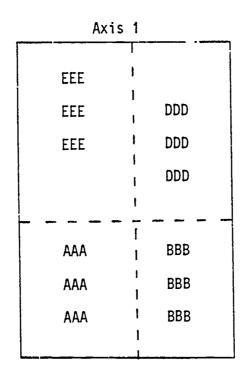
COL5

WHI5

WHI1

Coloureds (Indians and Urban Blacks), (Whites and Rural Blacks)

(ii) Plot of row points only (234 x 25 table)



A = Very satisfied

B = Satisfied

D = Dissatisfied

E = Very dissatisfied

The C(= neutral category) and M(= missing data category) points predominantly coincided with the D and E points. Note that for the sake of simplicity all items and their numbers are not given in the above display.

The distribution of row points along axis 1 indicated that one could possibly combine specific categories of the 39 domain satisfaction items without disturbing the symmetric relationship between the 234 row and 25 column points.

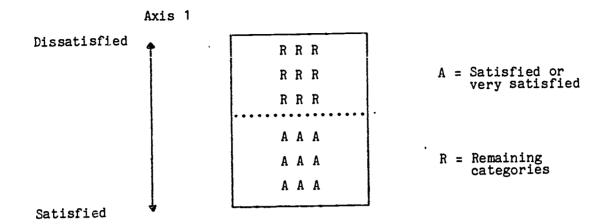
Subsequently a 156 \times 25 contingency table was obtained by defining the row points as follows:

Description	Category number	Symbol
Item 1, satisfied or very satisfied	1	1 A
Item 1, neutral	2	1B
Item 1, dissatisfied or very dissatis	fied 3	1C
Item 1, no response to this item	4	1M
Item 39, satisfied or very satisfied	153	39A
ltem 39, neutral	154	39B
Item 39, dissatisfied or very dissatis	sfied 155	39C
Item 39, no response to this item	156	39M

The plot of the column points only yielded virtually the same graphical representation as the one obtained from the 234 x 25 contingency table. Due to the symmetric relationship between row and column points, this implies that very little information is lost in describing the variation in the overall life satisfaction item if specific categories of the domain satisfaction items are combined. A simplified plot of the row points only is given below. The goodness of fit of the two-dimensional scaling = 80%.



Plct of row points only (156 x 25 table)



The above representation indicated that one could reduce the categories of the 39 domain satisfaction items to two categories, namely a satisfied or very satisfied category and a category consisting of neutral, no response, dissatisfied and very dissatisfied. As a check on the above, a 78 x 25 contingency table was finally derived by defining the row points as follows:

Description	Category number	Symbol
Item 1, satisfied or very satisfied	1	15*
Item 1, other choice	2	10
Item 2, satisfied or very satisfied	3	28
Item 2, other choice	4	20
Item 39, satisfied or very satisfied	77	
Item 39, other choice	78	

^{*} S = Satisfied

0 = 0ther



Since the graphical representation of the column points (overall life satisfaction) yielded essentially the same configuration as the one obtained from the 234×25 table, justification is provided for the following statement:

Not much information is lost if the variation in the overall life satisfaction item is to be described by the 39 domain satisfaction items using only the two categories decribed above instead of the original six. (Goodness of fit = 90%)

This fact enables one to carry out regression as well as discriminant analyses employing items 1 to 39 as dichotomous (dummy) variables. In order to perform these analyses, the domain satisfaction items were recoded as follows:

Note that the correspondence analysis could also be used to form clusters of variables which are mutually highly associated.

2. REGRESSION ANALYSIS

The correspondence analysis showed that the categories of the overall life satisfaction item are ordered in such a way that one may regard outcomes of these categories as interval data, provided that values are assigned to the categories as follows:

Category	Value
Very satisfied	1
Satisfied	2
Neutral	3
Dissatisfied	4
Very dissatisfied	5



A simple linear regression was performed on the data with overall life satisfaction (v7) the dependent variable, items 1 to 39 (domain satisfactions v25 to v66) dichotomous explanatory variables as well as dummy variables for the 5 population groups. The dummy (D1 to D4) variables were defined as follows:

	D1	D2	D3	DЦ
		•	•	•
Urban blacks	1	0	0	0
Rural blacks	0	1	0	0
Whites	0	0	1	0
Coloureds	0	0	0	1
Indians	-1	-1	-1	-1

Denoting the variable overall life satisfaction as LS and the 39 item domain satisfaction variables as A1 to A39 one can write the regression model as:

$$LS = a + B_1D_1 + B_2D_2 + B_3D_3 + B_4D_4 + B_5A_1 + B_4A_{39} + E$$

Where E denotes an error term, "a" denotes the intercept and the B's denote regression coefficients. The regression coefficient for the Indians are obtained as $-(B_1+B_2+B_3+B_4)$. Suppose that $B_5=-0.5$. This will indicate that for all other variables held constant, changing A_1 from 0 to + 1, will reduce the value of LS by 0.5 units. Since low values of LS are associated with satisfied and vice versa for high values of LS, the above implies that those respondents who chose the very satisfied or satisfied category of item 1 are on average more satisfied with regard to the issue raised by the life satisfaction item than those that chose otherwise. The results of the linear regression analysis are given in Table R.1.



TABLE R.1			3, 4
REGRESSION DEPENDENT V	ANALYSIS ARIABLE)	FOR TOTAL GROUP	(OVERALL LIFE SATISFACTION
Variable	Coeffficie	T for Ho: ent Parameter = 0	Probability of excessence (For T-test Ho: Parameter = 0)
Intercept	4,067	57,74	< 0,0001
D1	0,259	9,22 : :	< G,0001
R = 0,622 % Variation	3 explained =	: 38,73%	

From Table R.1 it follows that the following variables are highly significant; The dummy variables for the various population groups, A1 (v25), A10 (v34), A16 (v40), A14 (v38), A28 (v55), A2 (v26), A3 (v27), A29 (v56) and A31 (v58) (see Appendix 1 and Table 3 in the main text). The regression coefficients of all the significant item variables are negative hence showing that a satisfied reply to these questions is associated with a lower value for LS. Since there are clearly differences between population groups with regard to the way they respond to LS, stepwise regression analyses (using the MAXR-improvement criterion) was subsequently performed for each population group. The detailed results for the best subset of 10 variables are given in Tables R.2 to R.7. A summary is provided in Table 3 in the main text.



TABLE R.2: ALL GROUPS : CONTRIBUTION OF DOMAIN VARIABLES TO VARIANCE IN OVERALL QUALITY OF LIFE: REGRESSION ANALYSIS

R square, 0,38 : Contribution to variance in dependent : satisfaction with "life as a whole"

<u>B Valu</u> e	F	<u>Probability</u>
+0,561 +0,419 -0,260 -0,315 +0,206 +0,192 +0,197 +0,193 -0,159 +0,147 +0,166 +0,153	246,85 118,18 95,07 86,94 41,30 36,40 34,97 34,15 27,27 25,24 23,25 22,58	0,0001 0,0001 0,0001 0,0001 0,0001 0,0001 0,0001 0,0001 0,0001 0,0001 0,0001
+0,128 +0,114 +0,129	15,63 13,85	0,0001 0,0001 0,0002
	+0,561 +0,419 -0,260 -0,315 +0,206 +0,192 +0,197 +0,193 -0,159 +0,147 +0,166 +0,153 +0,128 +0,114	+0,419 118,18 -0,260 95,07 -0,315 86,94 +0,206 41,30 +0,192 36,40 +0,197 34,97 +0,193 34,15 -0,159 27,27 +0,147 25,24 +0,166 23,25 +0,153 22,58 +0,128 15,85 +0,114 15,63

Note: Indian status was not entered into the analysis for technical reasons.



TABLE R.3: WHITES: CONTRIBUTION OF DOMAIN VARIABLES TO VARIANCE IN OVERAL REGRESSION ANALYSIS

R square, 0,21: Contribution to variance in dependent: satisfaction with "life as a whole"

	<u>B Value</u>	F	Probability
Life compared to other races Religious Life Job opportunities Income in old age Happiness in the family Adequacy of dwelling Being a good parent Health Personal material possessions Type of transport used	+0,353 +0,310 +0,208 +0,228 +0,295 +0,300 -0,190 +0,259 +0,270 +0,253	24,62 16,39 15,13 74,70 10,96 10,67 9,43 8,27 7,57 7,09	0,0001 0,0001 0,0001 0,0001 0,0010 0,0011 0,0022 0,0041 0,0061 0,0079
Availability of housing	+0,144	6,66	0,0100

TABLE R.4: COLOURED PEOPLE : CONTRIBUTION OF DOMAIN VARIABLES TO VARIANCE IN OVERALL QUALITY OF LIFE: REGRESSION ANALYSIS

R square, 0,15 : Contribution to variance in dependent : satisfaction with "life as a whole"

	B Value	F	Probability
Progress achieved in work Health Privacy in the home Safety from crime Being a good parent Adequacy of dwelling Ability to provide for family Government and municipal	+0,659	30,99	0,0001
	+0,271	7,36	0,0068
	+0,213	7,07	0,0080
	+0,161	7,06	0,0080
	-0,173	6,05	0,0141
	+0,168	5,55	0,0187
	+0,139	3,95	0,0471
services Life compared to other races Religious life Wages and incomes ns not significant	+0,117	3,83	0,0507
	+0,118	3,80	0,0516
	+0,205	3,25	0,0719 (ns)
	+0,104	3,13	0,0771 (ns)

ns not significant

TABLE R.5: INDIANS : CONTRIBUTION OF DOMAIN VARIABLES TO VARIANCE IN OVERALL QUALITY OF LIFE: REGRESSION ANALYSIS

R square, 0,18: Contribution to variance in dependent: satisfaction with "life as a whole"

	B Value	<u>F</u>	<u>Probability</u>
Happiness in the family Education Roads in neighbourhood Freedom of movement Life compared to other races Wages and incomes Respect from children Health Adequacy of dwelling Ability to provide for family	+0,421 +0,175 +0,186 +0,170 +0,144 +0,144 -0,153 +0,206 +0,153 +0,124	27,67 18,16 18,13 12,60 11,24 10,54 9,86 9,65 8,49 6,44	0,0001 0,0001 0,0001 0,0004 0,0008 0,0012 0,0017 0,0019 0,0036 0,0113
Transport costs	+0,091	4,58	0,0326

TABLE R.6: RURAL BLACKS : CONTRIBUTION OF DOMAIN VARIABLES TO VARIANCE IN OVERALL QUALITY OF LIFE: REGRESSION ANALYSIS

R square, 0,41 : Contribution to variance in dependent : satisfaction with "life as a whole"

	<u>B Value</u>	<u>F</u>	<u>Probability</u>
Health Quality and quantity of food Ability to provide for your	+0,889 +0,460	104,75 29,00	0,0001 0,0001
family	+0,376	17,52	0,0001
Security of tenure	-0,270	11,76	0,0006
Education	+0,298	10,14	0,0015
Manner in which treated at			
work	+0,257	8,69	0,0033
Access to shops, schools, etc	+0,211	7,47	0,0064
Respect from other races	+0,223	6,85	0,0090
Freedom of movement	+0,197	5,19	0,0229
Choice of where to live	+0,186	4,87	0,0277
Access to water	+0,179	4,98	0,0259

TABLE R.7: URBAN BLACKS : CONTRIBUTION OF DOMAIN VARIABLES TO VARIANCE IN OVERALL QUALITY OF LIFE: REGRESSIGN ANALYSIS

R square, 0,19 : Contribution to variance in dependent : satisfaction with "life as a whole"

	B Value	<u>F</u>	Probability
Health Quality and quantity of food Respect from children Ability to provide for family Respect from other races Life compared to other races Rents Privacy in the home Food prices Health services	+0,590 +0,382 -0,253 +0,219 +0,218 +0,226 +0,163 +0,146 +0,263 +0,146	78,73 32,19 14,60 10,48 9,31 8,63 5,30 5,26 5,03 4,91	0,0001 0,0001 0,0001 0,0012 0,0023 0,0034 0,0215 0,0219 0,0251
Religious life	-0,146	3,66	0,0559



3. DISCRIMINANT ANALYSIS

From the previous analyses it appears that the main issue in the variable overall life satisfaction is whether a person is satisfied with his or her quality of life or otherwise. The respondents may therefore be subdivided into two mutually exclusi a groups as follows:

Group = 1 Very satisfied or satisfied category of the overall life satisfaction item.

= 2 All other categories.

A stepwise discriminant analysis was conducted for each population group using the dichotomous variables A1 to A39 (domain satisfaction items, see previous sections). This was done in order to establish which subset of variables had the highest discriminatory power for classifying the person as being satisfied or not with his or her quality of life. The results of the discriminant analyses are summarised in Table 3 in the main text.

4. CHAID ANALYSIS

A CHAID analysis (cf. du Toit et al., 1984, pp 187-194) was applied to the survey data. The categorical dependent variables was overall life satisfaction (v7) with 5 categories: 1 very satisfied, 2 satisfied, 3 neutral, 4 dissatisfied, 5 very dissatisfied.

The 39 domain satisfaction items and population group were chosen as the independent variables (predictors). Each of the 39 items had 6 categories these being: 1 very satisfied, 2 satisfied, 3 neutral, 4 dissatisfied, 5 very dissatisfied, 6 no response. Population group was categorised as follows: 1 urban blacks, 2 rural blacks, 3 whites, 4 coloureds, 5 Indians.

On the first level of partitioning variable A1 emerged as the most signify ant predictor (compare with the regression analysis results) followed by population group as the second most significant predictor.



It was subsequently decided to force CHAID to split on population group first. The results of the dendrograms of the CHAID analysis for each population group are summarised in Table 3 in the text. It is irteresting to note that the CHAID analysis produced results which are generally consister with those of the regression and discriminant analyses.

5. SMALLEST SPACE ANALYSIS

A matrix of association coefficients may be represented in two (or more) dimensional space by a set of points. A non-metric scaling ...ms to represent the variables in such a way that for any three variables, the two that have the highest association would be plotted nearest. Smallest space analysis (Guttman and Levy, 1982, p 169) was used to perform non-metric scaling on the overall life satisfaction variable together with the 39 domain satisfaction items.

Guttman's coefficients of weak monotonicity were calculated with respect of the 40 variables mentioned above. (Missing values were omitted.) The absolute values of these coefficients are generally higher than the corresponding Spearman product-moment coefficients.

Three dimensional solutions of the smallest space analysis programme were obtained and a plot was made of axis 1 versus axis 2. Points lying close to each other indicate a cluster of variables which are mutually highly associated. The domain items clustering nearest to the dependent overall life satisfaction variable on the two dimensional solution are listed in Table 3 in the main text.



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APPENDIX 5

REGRESSION ANALYSIS OF THE COMPONENTS OF THE COMPOSITE INDEX OF GLOBAL QUALITY OF LIFE

Solutions of the stepwise multiple regression analysis for seven samples: all races, whites, Indians, coloureds, all blacks, urban blacks, rural blacks.

Notes:

Personal: aggregate index of items v77 - v82, v84 - v87 and v89 to v93.

Pcinc/wh/ind/col/bl: Per capita household income See Appendix 3 for description of items



A11	races	(weighted	sample	N=	3652	١
MII	laces	(WE UII LEU	20 mp i C	; ,—	JUJ2,	,

All faces (weighted		VARIABLES IN	THE	EQUATION		
VARIABLE V34 V253 V25 V40 PERSUNAL V58 V37 V218 V55 V39 V46 V151 V28 V33 V49 V44 V27 V31 V47 V64 V228 V65 (CONSTANT)	B .3400 J17580 .28896 .22458 .27501 .15652 .13084 .05809 .09206 .08942 .09121 .09563 .1555310463 .08958 .09512 .0839509119 .07562 .07853 .06067 .05777 .20973	SE B .03252 .03550 .03178 .03005 .04169 .03175 .03053 .01473 .03155 .03297 .02999 .02818 .03737 .02822 .02792 .03129 .03326 .03343 .02923 .02981 .02607 .02860 .17574		8ETA .15463 08567 .13119 .11306 .09342 .07707 .06518 .05671 .04531 .03901 .04209 .04634 .05492 04932 .04490 .04245 .03834 03567 .03929 .03027 .02895	T 10.458 -4.951 9.091 7.473 8.597 4.930 4.286 3.943 2.918 2.713 3.041 3.394 4.162 -3.708 3.209 3.040 2.524 -2.728 2.587 2.635 2.327 2.020 1.193	SIG T .0000 .0000 .0000 .0000 .0000 .0000 .0001 .0036 .0067 .0024 .0007 .0000 .0002 .0014 .0024 .0117 .0064 .0098 .0085 .0201 .0435 .2329
Whites (N=782)				COLLATION		
VARIABLE	В	VARIABLES II SE B	N THE	BETA	T	SIG T
PERSONAL PCINCWH V28 V58 V31 V46 V34 V37 V39 V27 (CONSTANT)	.68702 .08192 .30116 .28154 .21822 .24558 .33880 .17979 .09909 .09790	.13628 .01558 .07341 .08228 .06456 .07171 .09109 .05966 .04475 .04573		.16692 .17158 .13333 .11259 .10932 .11114 .12292 .09743 .07265	5.041 5.257 4.101 3.422 3.380 3.424 3.719 3.014 2.214 2 141 -1.423	.0000 .0000 .0000 .0007 .0008 .0006 .0002 .0027 .0271 .0326 .1551
Indians (N=1227)		VARIABLES	IN TH	E EQUATIO	N	
VARIABLE	В	SE B		BETA	T	SIG T
V25 V42 V37 V151 V55 V28 V26 V59 PCINCIND	.27125 .10242 .18146 .17052 .14853 .33433 .14317 .13891 .05290	.06048 .04072 .03976 .04010 .04434 .07277 .03814 .04188		.11645 .06952 .11667 .10937 .08750 .12062 .09757 .08799 .10100	4.485 2.515 4.563 4.252 3.350 4.594 2.754 3.317 3.789	.0000 .0120 .0000 .0000 .0008 .0000 .0002 .0009



Indians (N=1227)(continued)

	VARIABLES	S IN THE EQUATION	N		
V51 PERSONAL V27 V214 V47 V40 V34 V50 V29 (CONSTANT) Coloureds (N=	.09744 .41413 .09519 03868 .09482 .13395 .23784 .09661 11194 32786	.03947 .12942 .04079 .01944 .04608 .04632 .09229 .04138 .05007	.06367 .07975 .06238 05676 .05347 .08245 .06531 .06204 06558	2.469 3.200 2.334 -1.990 2.058 2.892 2.577 2.335 -2.236 -1.033	.0137 .0014 .0198 .0468 .0398 .0039 .0101 .0197 .0256
	VARIABL	ES IN THE EQUATI	[ON		
VARIABLE	В	SE B	BETA	T	SIG T
V56 PERSONAL V34 V40 V38 V151 V63 V58 (CONSTANT)	.32319 .76184 .47248 .15273 .24752 .16966 .13171 .16501	.05762 .121/9 .08967 .04937 .06336 .04559 .04544 .06335 .28670	.17028 .18683 .15616 .09626 .11396 .10952 .08849 .07938	5.609 6.255 5.269 3.094 3.907 3.722 2.899 2.605 339	.0000 .0000 .0000 .0020 .0001 .0002 .0038 .0093 .7347
Blacks (N=22	•	LES IN THE EQUA	TION		
VARIABLE	В	SE B	BETA	Τ	SIG T
V25 V40 V34 PERSONAL V39 V58 V46 V31 V64 V216 V49 V44 V55 PCINCBL V228 V33 V28 V37 V151 (CONSTANT)	.33684 .30541 .31532 .24084 .15132 .11359 .11249 17402 .12852 .06418 .12318 .09901 .10181 .02972 .99130 09785 .10734 .09938 .08824 .01081	.03886 .04065 .03860 .04791 .05076 .03900 .03654 .04183 .03963 .02556 .03589 .03608 .03589 .03698 .03698 .04758 .04255 .04050 .16564	.16730 .15283 .15798 .09655 .05581 .05722 .05596 07457 .06228 .04692 .06161 .04920 .05157 .04307 .04583 04793 .04090 .04401 .04109	8.667 7.512 8.169 5.027 2.981 2.913 3.079 -4.160 3.243 2.511 3.432 2.744 2.669 2.248 2.544 -2.646 2.256 2.336 2.179 .065	.0000 .0000 .0000 .0000 .0029 .0036 .0021 .0000 .0012 .0121 .0061 .0077 .0247 .0110 .0082 .0242 .0196 .0295



12"

Urban Blacks	(N=1562)				
	VARIABL	ES IN THE EQU	ATION		
VARIABLE	В	SE B	BETA	Т	SIG T
V34 V25 PERSONAL V40 V43 V216 V46 V29 V32 V228 PCINCBÜ V55 V28 V44 V58 (CONSTANT)	.42104 .26848 .37164 .24848 .18169 .09347 .15022 18119 .15116 .13494 .04611 .10176 .15075 .11381 .09652 36364	.04724 .04749 .06086 .04836 .04797 .02850 .04513 .04687 .04784 .04395 .01637 .04577 .05686 .04668 .04578 .20481	.20408 .13039 .14079 .12506 .08594 .07385 .07351 08548 .07286 .06730 .06379 .05141 .05951 .05219 .04886	8.913 5.653 6.106 5.138 3.788 3.280 3.329 -3.866 3.159 3.070 2.817 2.223 2.651 2.438 2.108 -1.775	.0000 .0000 .0000 .0002 .0011 .0009 .0001 .0016 .0022 .0049 .0263 .0081 .0149 .0352
Rural Elacks					
	VARIAE	BLES IN THE EC	UATION		
VARIABLE	В	SE B	BETA	Т	SIG T
V25 V40 V39 V34 V31 V58 V47 V64 V49 V30 PERSONAL V56 V59 PCINCBR V37 (CONSTANT)	.49675 .38084 .23640 .16544 27183 .15355 .14496 .16203 .19977 .15570 .15418 15321 .13306 .04238 .14049 .29951	.06092 .06661 .08125 .06011 .06032 .06504 .05422 .06301 .05739 .06414 .07071 .06285 .05921 .01892 .07097 .20289	.25227 .18798 .08553 .08431 12491 .07533 .07389 .07547 .10131 .07164 .06646 07413 .06778 .06229 .05774	8.155 5.718 2.910 2.752 -4.506 2.361 2.673 2.571 3.481 2.428 2.181 -2.438 2.247 2.240 1.980 1.476	.0000 .0000 .0037 .0061 .0000 .0185 .0077 .0103 .0005 .0154 .0295 .0150 .0249 .0254 .0481



APPENDIX 6

FACTOR ANALYSIS OF SPECIFIC AND GLOBAL LIFE SATISFACTION INDICATORS

Varimax rotated factor solutions for non-black (n=3121) and black (n=2467) samples

Notes:

Specific satisfactions: items v25 to v93

Global indicators of life satisfaction: item v7 to v113 at the

bottom of the list overleaf.

See Appendix 1 for description of items.



V75 V110 V113 V113 V113 V113 V113 V113 V113	72222333333333333333333333333333333333	• 03740	2 249256456749781419017920119810045794839561787510362025520455004 00000000000000000000000000	3 19600964391077807669966442261902839936555600875338783272762690883993655560087533878327276269088399360096439107788076996644221998769696654444221988389936555600000000000000000000000000000000	4 12008891806196779094462888011492346655275966217109507625712774 372572887676056113834925757575757597597597625712774 1201207756957595775957762577105759575959662177109507625712774 1201207759577595777105771057186889334460458526744716334334 12012077595775957794641462888011492389384480383526746748334 12012077595778464146288801149239893844604587526746749334 1201207759577846414628880114492346655759766217774		• 051/2		8 720044941273541461587824571410310556723558529930826759745940 19132407878891774046158782079077475949 1021324078787878787878787878787878787878787878	•02267	.00311
---	--	---------	--	--	---	--	---------	--	--	--------	--------



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Non-blacks

	FACTOR 11	FACTOR 12	FACTOR 13	FACTOR 14
03 56789012345678901234567890156789012345678901234567890123 72222337357357890123456789015678901234567890123 725111	217.609051=2655041308748618171232984677993649886469495272844515779797975525911197957853943648184652745106256456194949404458296077737317047384571951515480644975031510115251049258775704077714581276114659006137479441241246533034715103000103252167272423735010000000000000000000000000000000000	036334108398345454545454545587307248760365346669845454545455873072487602765586588217735086418989506051069247354595887809251972245774402860206559716456592545454545454545659251673410024001251964565925121211274035369200012111497903111794736623103111794790011201111222100112001100010000100000000	0261493153007826090389691980561828698286422744656960107800266754067099267571370176981241524756659305570174353627565855052756635913712532658550527566585505275668598055701743536275658550527566359891242219279325500571749031762229281082012419001103712512836585555701749031762229281082012419001103712512836989404221927932550057174903176222928108201241900010010010010010010010010010010010010	7672834598922678573950889516355343152493314458445680042486484254 16386976573743489840898908707511341072082545951591949353086583 3764804338652833987709562847197635674078261537870199256789509 5111210331721795118202093502705553254538327973133540234551247440 0000100000000000000000000000000000



FACTOR 1	FACTOR 2	FACTOR 3	FACTOR 4	FACTOR 5	FACTOR 5	FACTOR 7	FACTOR 8	FACTOR 9	FACTOR 10
192546372421705925752	2 60493685899418852554722503751513055741299183647 8 1 1 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1	7736776807 E737928835368037778635673445337548 348232424973000319326272973305673445337548 00511234262737908449132627333357788635673447 005112342677300861440379440264623277550	4 7 4 8 9 7 4 1 7 5 4 4 0 5 4 3 8 4 2 4 4 0 8 8 7 6 7 8 2 3 5 4 6 5 7 3 3 4 4 5 5 7 8 2 3 5 5 6 6 5 7 3 4 4 5 5 7 8 2 3 5 5 6 6 5 7 3 3 4 4 5 5 7 8 2 3 5 5 6 6 6 7 3 3 4 4 5 5 7 8 2 3 5 5 6 6 5 7 3 3 4 4 5 5 7 8 2 3 5 5 6 6 6 7 3 3 4 4 5 5 7 8 2 3 5 5 6 6 6 7 3 3 4 4 5 5 7 8 2 5 7 3 5 6 7 8 2 7 3 5 7 5 6 7 8 2 7 3 5 7 5 6 7 8 2 7 3 5 7 5 7 5 7 7 5 7 7 7 7 7 7 7 7 7 7	31697443908769509917199162194052699917455910228 6789399763007643901643301649548819526990553994213177 00100013997643464801653301649548819525609055399420439177000017000017000017000017000017000017000017000017000017000017000017000017000017000017000017000017000001700001700001700001700001700001700001700001700001700001700000170000017000001700000170000017000000	10610602777346072060067122360066952316379854773600671223697867347736006695231649447330368777762077441300669523164944741300669523164944149414194141941419414194141941419	682403573875521996437188445059395210018155411242288884375852199644371884280593952100181503874696034484500593952401001815038746031880897001815038748844500593953546700181503874884450059395354670018150387488445005939535467001815038748844500593953546700181503874884450059395354670018150387488445005939546700181503874884450059395467001815038748844500593954670018150387488445005939546700181503874884450059395467001815038748844500593954670018150387488445005939546700181503874884450059395467001815038748844500593954670018150387488445005939546700181503874884450059395467001815038748844500593954670018150387488445005939546700181503874884450059395467001815038748844500593954670018150387488445005939546700181503874884450059395467000000000000000000000000000000000000	9846246720552822333798875024117012169176477972450464117598813366888789878987728233798875024417012169176477257488787887878893742257788393750216090000000000000000000000000000000000	1183533869270951128286747055088653369247143413311835386924719228664419128287470923764335112834531128345112828764379209659535112834612471091361447109136144710913614471091361447109136144710913614471091361447109136144710913614471091361447109136144710913614471091361447109136144710913614471091361471091361471091361471091361471091361471091361471091361471091361471091361471091361471091361471091361471091361471091361471091361471091361471091361471091361471091361471091710917109171091710917109171091710	1 04965831778797027957872864057076384386442761797373805000000000000000000000000000000000
26359944555997213873266455599721281436503389721288003326645599721288003326646464646464646464646464646464646464	12897	.15544	0373446255 00373446555 00354054029 00354054027231 004927231 004927231 0047127733344135903 00471277334135903 00487753344135903 00487753344135903 00487753344135903	1039312 039312 007778 0077794 0016749 0016749 0016749 0016741 00167	•24645 •18314 •41201	0543380897889313394100550888688978893133991005508886889788931339917442705508887878949787878787878787878787878787878	- 00525361 - 00525361 - 00525361 - 00525361 - 0045581 - 0045581 - 0045581 - 0045581 - 00165581 - 0016581 - 0016581	• U4614 • 154451 • 154451 • 555151 • 0387609 • 0180940 • 109090 • 1090900 • 109090 •	12736137959544370194958091 1294004817972033328396 129400435117772033328396 1000000000000000000000000000000000000

Blacks

	FACTOR 11	FACTOR 12	FACTOR 13	FACTOR 14	FACTOR 15
5078901234567890123456789015678901234567890123 7078901234567890123456789015678901234567890123	196465105301763743548930982301569509423624663735837613956255555592461653693524616537058374355592461653693524616536935246165360043178225555529803198024628037291419637481307864492304484012145736641545000000000000000000000000000000000	600043391050 610637809413681079912756496760051915683127527673 6841 14695184855251651-965593805116805527264301378476465584968071 150939 6607319964168596889721492687209487 61 6184787875673598864 1509310000000000000000000000000000000000	64117956124288 64586145889 446673 5523056805159051185390 616425324 1558417 60825506409255759204456157350554692244 69224407 69 435084156409 55341 612427 69 435084156409 553447 6447 25417 6447 69 4350188250437564970050024766227068412562437610 200000000000100001000111804110000401000100	1 NO 6009 02911104280432477 67679113 419163055926494239526535 6035	241 87392090361731768289242090074726125386022141542785904379263272438649632573855580012462501425318193779779000685539047792697225681697831025070269848615015015015015015077797790006855390474055628977798777925177026944715014021135944014097152231347281022102000100031771250783283413217014021135944014097152210101010101010000000000000000000000



APPENDIX 7

DETAILED RESULTS OF FACTOR ANALYSIS OF SPECIFIC AND GLOBAL LIFE SATISFACTION INDICATORS

Table: Results of factor analysis of quality of life components: items with substantial loadings on varimax rotation of factors: all four race groups separately

Varimax rotated factor solutions for white (n=834), Indian (n=1316), and coloured (n=970) samples. (See Appendix 6 for the factor solution for the black sample).

Notes:

Specific satisfactions : items v25 to v 93

Global indicators of life satisfaction: item v7 to v113 at the

bottom of the list overleaf.

See Appendix 1 for description of items



RESULTS OF FACTOR ANALYSIS OF QUAL . OF LIFE COMPONENTS: ITEMS WITH SUBSTANTIAL LOADINGS ON 'ARDIAN POTATION OF FACTORS ALL POUR RACE GROU'S SEPARATELY

6 Loading of less than 0,20

	Whites			Indians	1		Color	-			Blac		
verall well-being	72			F2			P3	P9			F4	F7	
7) Overall life entiefection 113) Global happiness	0.49 0,65			0.47			00000000000000000000000000000000000000	0,54		Ş	20000000000000000000000000000000000000	0,55	
113) Clobal happiness 80) Pasce of mind 91) Pum in life	0,42			7-7-8-6-8-8-8-8-8-8-8-8-8-8-8-8-8-8-8-8-			0,42	•		Ì	ğ. 30 0	•	
67) Happy vs miserable life 72) Reverding vs frustrating life	0,49			0.58			2.57	0,24		3	0,51	0,20	
91 Pun in life 67) Happy vs miserable life 72! Rewerding vs frustrating life 75) life _atting better vs worse 110 life vary good 25) Health	952000824 46454444 96000000			0,40			0,32	0,28 0,25		i	0,36	0,45	
	P 1			71			7 1	0,23			7 1	-,-,	
ocapa rem							0,83				0,71 0,77 0,77 0,45 0,50		
88) Independence at work 83) Respect from superiors 64) Hanner treated at work	0.78 0.71 0.75 0.68 0.62 0.62			0,78 0,80 0,76 0,71 0,62			00000000000000000000000000000000000000				0,77		
93) Trust in co-workers 32) Job security	0,62			ŏ; ę́š			0,57	,			0.56		
39) JOD EVPLIEDITITY	0,20			0,22							0,25		
interial resources and financial security	73	P12		75 0.42	P14		P5				F2 0.50		
40) Ability to provide for family 42) Family income in case of illness or death 45) Old age income 87) Ability to reach soals	0,40	0,34 0,22		0,43 0,59 0,70	•		0,40 0,64 0,58 0,20				0,50 0,58 0,54 0,46		
87) Ability to reach goals	•	-1		•	:		0,50				0.41		
#2 Pasily income in case of illness or death #5 Old age income 57 Ability to reach goals 58 Personal possessions 20 Opportunities for further education 30 Education costs #5 Food prices	0,36	:		•	0,25		0,20				0,40 0,39 0,31		
	0,36 0,31 0,49 0,40 0,36	•			0.21		0,22 0,34				V 23		
(27) Vages	0,36 ? 5	• P10		0,27 F8	0,24 P9		0,34 710	? 12	₹16		ŏ;33 76	P 9	
				•	-			•	•		0,45	•	
36) Community respect 58 Peer group adjustment 52 Closenses/loyalty of friends 75 Trust in people 90 Sner time activities 79 Self-considence	0,25	0,23		0,23	0,53 0,26 0,43 0,44 0,29		0.39 0.44 0.38 0.40	:	:		0,45		
78) Trust in people 90) Spare time activities	0,40	•			0,44		0,40	•			0,41	•	
	8,53	•		0,51	į		0,27	0,26	0,43			ŏ: 37	
57) Ability to reach goals 50) Peace of mind	0,40 0,46 0,36 0,7	:		0,61 0,51 0,53 0,58			0,20	0,42 0,26 0,24 0,62	0,24			0.55 0.57 0.27 0.27	
(91) Fun in life a) Livic privileges and community services	P9	· 3	P14	F6	2 10	F15	r. ²⁾	711	P13	? 15	P14		F1 0
48) Government/sumicipal services	•	•			0,68	•	0,29	0.24	0,22	0,49 0,27	•	0,38	•
50) Roads 60) Police services	0.50		0,22	0,23 0,62 0,59	0,37		0,34 0,42	0,22	8:79	0,27	i	0,38 0,43 0,40	0
50) Reads 60) Police services 65) Safaty from crise 47) Access to servicus 44) Nater	0,50 0,48	0,54	į	0,59	0,50	•	0,42	0,45 0,41 0,31	0,79		0,2		
46) Health services	•	:	•	•	0,22	0,33	•	0,31	·	·			•
(62) Veting rights (55) Preedom of movement (59) Choice of where to live	:	: -	:	0,38 0,25 0,34	:	:	0.55 0.55 0.57 0.47	:		•	0,22		0.7
55) Freedom of movement 59) Choice of where to live 63) Security of tempre	0,22	•	•	0,24	0,20	:	0,56	:	•	•		:	0,2
(51) Transport costs	P8	•	•	e" 211	0,23	•	0,47 F8	0,29	•	•	P5	•	•
(61) Respect shown by other races (60) Race relations (60) Race relations				-			0,76				0,69		
66) Race relations 37) Life in comparison to other races b)	0,60			0.57 0.62 0.47			0,39				0,71		
(62) Voting rights ^{b)}	0,30			•			0,26 F6				• F3		
Housing	76 0.53			P3 0.61				•			0.52		
(&1) Your dwelling (&3) Availability of housing () Size of house	0,53 0,50			0.52			0.34				0,61		
(56) Privacy in home (59) Choice of where to live	0,50 0,34 0,39			0,61 0,58 0,43 0,57			0,66 0,34 0,67 0,52 0,27				0,61 0,66 0,53 0,34		
Pamily	F7			P4			P7				78		
(29) Bespect from children (33) Parent role	0,72 0,62			0,81 0,84			0,81				0,58 0.64		
Intimate relations	P4			F7			P 4			•	712		
(81) Safety and security of marriage	0.73 0.63 0.75			8:73			0,72 0,72 0,80				0,40 0,56 0,39		
(85) Closest relationship with a woman/man (89) Sex life	ŏ. 75			0,76			0,80				0,39 711		
Fransport	u			P12				parable					
(51) Transport costs (57) Transport	factor/s (c/f F3,	raple 13.1°)		0,54 0,43			factor (cf F2	/ 2			0,53 0,58		
Food		-, ,		F13				•			F15		
(34) Pood	No compa	rable		0,53			No com	parable			0,37		
	factor/s (c/f F12)					factor (of F9	່າ					

a) For coloureds this includes a factor of residential rights and privileges (see text)

b) As one would expect "voting rights" is not a consistent element across race groups in this analysis, and the same applied to the item "life in comparison to other races"



77777777777777777777777777777777777777	1 78164912840559243786032207202339789122418837182456649	2 6319095538479922277887383954698420577885780914968333100 53713523062241975881022163356338709040136628563733300 0 837127333661278416021163356338878709040136628563733300 0 8371273336612782773227153150156883500 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3 556434038887915107091650762066625623125802929299058380000	4 8588659406436344034554802100792245530;44963815244667. 8 4867889977941324422015519366443937817452246397733,3888 0 266775227285772764618774396543937817444212224639744538888 1 00010100000000000000000000000000	5 52057443793258335533899572499038864188277321666743136947	6 004770269680408794003971666463566673479357592303287896938379702696867594992935757592303287890003477026968040879400039716664635666734793575759230328789000347700000000000000000000000000000000	7 557907838361821552800951527471866465775466497303399119	3 23080069082978699982208598569557021546015143873908487070 0000000000000000000000000000000	9 4 y 4 9 9 1 3 8 6 8 7 2 4 5 0 3 5 5 7 1 5 1 4 2 2 8 7 8 1 3 6 7 6 7 2 6 9 2 6 1 7 5 2 2 2 2 4 6 4 8 2 9 0 6 1 6 2 9 6 1 7 5 2 2 2 2 4 6 9 8 2 9 0 6 1 6 2 9 6 1 6 1 6 2 9 6 1 6 2 9 6 1 6 2 9 6 1 6 2 9 6 1 6 2 9 6 1 6 2 9 6 1 6 1 6 2 9 6 1 6 2 9 6 1 6 1 6 1 6 1 6 1 6 1 6 1 6 1 6 1 6	1 123008053996523921868970671031777690909095484893216590070 2 5224331388815702651796662365991873866644611848932816590070 2 62524331388815702651796662365991873666411848838187629951 2 7 00534137030671091000000000000000000000000000000000
V7787 V7707 V8823 V8823 V8945 V8945	.03703 .13287 .07021 .05118 .03112 .71714 .05773	315100 90424 90426 9046 90426	27922 -113152 -01347 -11039 -01605 -02605 -05603	0746358 0746358 07791732 0043344 003338	.14656 .03196 .26771 -009763 .142391 .07433 .25939	.32485 .0014672 009330 .003463 0066187	-00568991	0.55143 0.53543 0.53543 0.53543 0.525443 0.52543 0.52543 0.52543 0.52543 0.52543 0.52543 0.52543 0.525	.00471 .0042475 .0051425 .0051422 0514466	17854 - 08085 - 03345 - 03382 - 55071 - 01466 - 021295 - 03679 - 18937

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V25									
726 -13478 -01726 -01727 -01727 -01727 -01727 -01726 -01727			FACTOR 15	FACTOR 15	FACTOR 14	FACTOR 13	FACTOR 12	FACTOR 11	
Vist	063155294127004730047730047730047730047730047730047730047730047730047730047773673837720483677095447773004730047730004730047773673837720483677095444777736637703704738492863114779944467773864314577386314457978380727378631146925138043776636777788631847773364318285777788631893336443182377555335747740095188033264337766364377663667777974887776836477748837787278631147794881987727886311477948819877278863114774009518803326431877768869570	\$47\$86357363145279587437457851741676636777636517749585183744556644170368517319467760371810154574636717700955183744558707278597778652163767457857072753727289777865216376787878787878777774938697979999518577449386978799995185774493869787999951857744938697879999518574414493850700000000000000000000000000000000000	4107216953947649214065832144996704771117046134006787335523393674 390906480546497842688876786050337015091349829489994436641883239 994109953202296023693223942170360446740171050661448489762717708293239 00001010010100103239422336093225477102243484829511726371270123841 000011010101010101010101101011010110	\$55530155534390720322351922827&6425785691664348115599420146359828277177C3344018547207300793985C3874017700988043333260103955100057717405429757207300793985C38772285598177982849333326010399463729960797979774700000000000000000000000000	0589257 60050986973433832372595167949572474261594124880350219712944858075437845983242633215599630469537964423388754745995882702497572449557736484664172773023815273488412169816488754745995882700000000000000000000000000000000000	 27.47050293466149055645812323237736092345162436162636881680 28.71711146223343402257771245754573805642486137866335316795876346. 29.7171308863054340257771245754573805642486137869081763 20.71172540517631417712457545738025623687 2074600153700482763 20.71172540517631417712457545738025623687 20746001538300482763 20.71172540517631417712457545738025623687 2074700158763 20.71172540517631447712457545738025623687 2074700158763 20.71172540517631447712457545738025623688 2074700158763 20.7117254051768763 20.71172540517687763 20.711725407763 20.7117254	46266677646404618813806902 /253260842666744541669944094755944762948572398494476206412171841517285199298135019263357708638777086338957708633895770863389577086338957708633895770863389577086338957708633895770863389577086338957708633895770863389577086338957708637558000375026934276000000000000000000000000000000000000	82933588716355586476191124449620033597599470221192441555447351113 77691525786493411966597622683559065693102847698612264099940226448 731701654393316099080404020886304826534346282817997317227755173 7317016533462899086597631692211516504731723555 01000016000000000240100151600117000117000000000000000000000	YYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYYY

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Indians

	FACTOR 11	FACTOR 12	FACTOR 13	FACTOR 14	FACTOR 15	FACTOR 16
VYVVYVYVYVYVYVYVYVYVYVYVYVYVYVYVYVYVYV	30180287292648621633096244872739357295602002884118880984567259 572861476494562119345766211394693256388432426287647331281902611 2420335697681502757152033556070585950708847793709921610025000401014401263961869575671617537709302171440126639618695716170010010001111000100000000000000000	291642127874577517,4564238570821623074655349553366458420614010542887160827174364656624598113704818436989574288567470481008616568988712608043126086662449788578853772720010000000000000000000000000000000	5057433886403842192949387272074986164645052271782586810432514721475586292454426586272075274752526427167284870436700537668702835050517576644316429716429782866707397474747476425870455867767874747476760754764747476700754764747676707547667754764767676767676767676767676767	031 659797479096118BBBA63267052621708031149782387455963187059672 73159664518767602567599224917326098567866003705216850036850452 751496238072185 6147475070955896468844240989588304-761916785905572 7544628802185 61474747077772563005714254400895555304-7600000010428892 0222004019011111210020000000000000000000	42N37\2805906N03\73643\691\336905\83950901\}\817\6\23\91\850\6751\8167\9 15\76045\91\410\97\6\90\74\10\97\6\90\74\10\97\6\97\850\76\87\87\87\87\87\87\87\87\87\87\87\87\87\	4807504915378150176776092544839849176044447633121790320163818324 5555221826559665517055351933965992053467533621777476773990 507539122130084543446687577247438990206920538346929965499453 330402012202148121531138116253321634872443772882409883334692996549911718553

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	FACTOR 1	FACTOR 2	FACTOR 3	FACTOR 4	FACTOR 5	FACTOR 6	FACTOR 7	FACTOR 8	FACTOR 9	FACTOR 10
5677990712	096 114661 115540 -0118723 -017726	006509 005659 005659 005659 005659 005659 005659 005659 005659 005659 005659 005659 005659 005659 005659 005659 005659 005659	03485 10431 0753289 11742 117443 07811	.02203 -032036 -065519 -19341 -04674 -03116	.07530 .260360 .34840 01910 .15641 00453	00715 .00730 .05258 .10120 .064617 .02617	-07723 -04791 -004791 -0073312 -181822 -20590 -123380	02019 .05587 .040587 03547 .07267 .07267 .073487 01595	25604 - 057051 - 17110 - 173466 - 103469 - 038433	-03381 -08034 -00992 -10211 -01232 -00821 -16020
3 4 5 6 7 8 9 0	04418 .02480 .63129 .04000 .06576 .25177	- 0 0 5 2 0 - 0 7 0 9 9 - 0 2 7 3 6 - 2 7 2 5 2 - 2 7 1 3 2 - 1 4 0 1 5	- 04229 - 14705 - 15921 - 05923 - 077349 - 1597	- 022327 - 02221 - 01018 - 02939 - 02109 - 01539 - 10047	.05537 .05706 .05706 .07353 .23395 .19624 .240556 .21108	- 001833460 - 002045759 - 002045759 - 0011685	7647678 76476767 76476767 76476767 764767 76	04000 006334 033991 035334 005334 005334	08427480 0944373 0054507 0054507 00535621	04461 .09400 .01178 05244 00707 .07911 05266 04114
12345678	123443 123443 10378450 103781280 1043400 1043400 1043400 1043400	- 15584 - 07582 - 360145 - 209894 - 165806 - 129423	09549 -14155 -025666 -088266 -088738 -088666	- 05595 - 06441 - 01683 - 03206 - 03401 - 03477	7197135 714231		.05522 .05838 02260 03331 003346	- 005225 - 0067155 - 073331 - 004551 - 03651 - 051884	13619 079524 079524 008949 10160 157582	.10892 .09457 01908 04199 .02270 .13403 .07334
9 0 1 5 7	- 04329 - 03735 - 11316 - 03181 - 025190 - 11397	.16372 .16239 .47063 .53007 .034567	-12002 -01597 -08910 -11384 -31594	00374 01261 02642 02737	- 13128 - 03326 - 002293 - 032450 - 07337 - 12999	.66993 -19302 -00209 .09857 .52837	-01096 -01096 -01128 -00769 -03684 -00119 -07438 -02238	.05555 -14026 -03714 -15524 -04644 -02009		.03909 .02735 .05727 .12337 .164587 .1911
y0123456	00937 01182 -017845 -01845 -01008 -74086 -02370 -13059	264357 -325827 -2358241 -044721 -146406	17733 02143 04528 -00606 -15549 -00960 09850	-03 34 -04 273 -01 875 -03 606 -03 606 -02 123 -04 165 -07 985	.10336 .03727 .03727 .04237 .13372 .06836 .03642	- 12659 - 1279172 - 007638 - 007638 - 007669 - 0076787 - 004347	.00201 01273 .02733 .07039 .05291 00239 02793 02343	10484 -06447 -76217 -26260 -06378 -06377 -6177	.07907 .00842 .00842 .02905 .14541	-06557 -02175 -03491 -05498 -11383 -05991 -17120
7 8 9 0 1 2 3 3	- 06477244 - 075285534 - 075285535 - 075285535 - 07528535 - 075285 - 075285	.34673 .15795 .02130 .01736 .01412 03305 .05102	.20978 .06213 .26742 .13708 .13146 .025414	08656 02467 08198 72074 - 113313 03387	03642 -24293 -03122 -000752 -02619 -03197 -01276	.06988 -13488 -006553 -01134 -06757 -014440	- 02083 -04435 -03164 -03161 -26161 -01788 -00681	.14794 -191028 -0108222 -10558 -0270882	04941 17296 03106 03106 03508 06508 00646 01315	19272 401355 1204073 -00873 -386880 -4416
5 6 7 8 9 0	00505 005428 005455 0053543 00548 00548 00528	- 05955 - 10758 - 15758 - 15465 - 02153 - 134429 - 07682	09028 -29340 -29957 -095271 -29586 -19291	72260 722525 7262525 1040021 1040021 10900000000000000000000000000000000	.04533 .04230 .20915 .07007 .05831 .04658 .06433	.05672 .06715 .01463 .03198 07163 .03214	.07629 .11134 .90206 .02278 .10805 00904	.08297 .13740 -00499 .03310 .03430 .08092	.07274 .00572 .00577 .0337 .03913 .03913	.10403 .39601 .19436 00122 .07428 .12826 .08563
3 7 2 5 10 13	07621 07627 0765797 0776669 0776669 0776791	04626 -13665 -03683 -07866 -03350 -17450	023252 023252 023252 023252 023252 023252 03327 03322 03325	- 011772 - 05953 - 05317 - 06358 - 04058 - 17207	0195848 0145848 00405207 114227 11727 1175	.01419 .00838 .12850 .11151 .08783 .10719 .04315 .03862	04102 -00109 -002044 -003377 -00175 -003069	.09758 .063191 .047773 .044443 023459 .09118	- 127849 - 1010496 - 240866 - 241121 - 0646974 - 0481733	272464 101653 101655 102073 102074 101616



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	FACTOR 11	FACTOR 12	FACTOR 13	FACTOR 14	FACTOR 15	FACTOR 16	FACTOR 17
5.6789012345.678901234544444444444555555555556666677788888888899999767714 22222333333333333444444444445555555555	41804188587634322247903253987067571266724433726743995451777921 956444702077814476000188578740133994706757128271777921 956444771688259481458711177994112827193678770188923092714754012877995451334160 1021001202111011004034202211110000000000	906695035N10277578B336934159397142011552510199270946491954450309 263889673581410275529463585395129463679585395129463933695778035853964889 060000042211552211481102462131565832078382222075714647965059622 0000000177000017000000000000000000000	\$27.944058676021099845077631875923023331586690591238253430663200 21698727244037878862084429773318285777002373606020212899745084664 0010338727244037862683440777331882877750023739382534664 0000000000000000000000000000000000	1089139512394015700017452963707807432448559788542219625934245556438997139512351086643009664915771913035820752331782524335135108684547095835729285688508875091887527192856331463933129284243472958351786884474700572219863294672207453336472278633174639330284243472000000000000000000000000000000000	49292679882498801337698697615918001509041280874081808758663945 19756943481506485259364806762386697615918001509041280874081808758663945 17197694348160931331364806238868888352959248857154899878822033229 0000000000000000000000000000000	050333301849419743557857554658709406159310906754252657796901155621332685052358112665779690115562552033331687911776671981065577130768465396740278867333316294464456557213317767933867591261302002000000000000000000000000000000	\$33701691677205669817424157149434350970730856396644965732779050 068013066336086787790957197342788991084396785867476276909072237 27680130666336086787790957197342788991084396785867476909072237 276801306663360867877909571973427889910843967853868747690909090909090909090909090909090909090



APPENDIX 8

LEVELS OF SATISFACTIONS IN SPECIFIC ASPECTS
OF LIVING BY INCOME, AGE, SEX AND EDUCATION
ACCORDING TO POPULATION GROUPS



LEVELS OF SATISFACTION IN SPECIFIC DOMAINS OF LIVING BY PER CAPITA HOUSEHOLD INCOME ACCORDING TO POPULATION GROUPS

Domains of living	Percentages	perceiving	then	sel v	/es	to b	e "s	satisf	led"	or "v	ery s	atisf	red"					
	(Variable No)	1983/ 1 84 R/M 199	Whit 200 299	300	87 %	5+ N	P™	1 49 %	In 50 199 %	dians 200 299 %	300+ %	N	p∗		10ur 50 199 %	eds 200 + %		р÷
Health																		
Own and family health Health and medical servi	(25) ices (46)	87 88	95 89			789 791		83 83	91 84	94 88	91 92	1247 1250	c b		91 86		914 921	
Housing																		
Own present dwelling Size of dwelling Privacy in home Availability of housing Choice of where to live Security of tenure Housing costs	(41) (49) (56) (43) (59) (63) (36)	91 94 96 61 85 88 79	94 85 97 68 87 88 84	88 96 65 90	90 97 67 94 94	769 774 790 765 790 738 551	b a	81 76 86 66 79 72 52	81 72 88 59 69 70 55	86 77 95 43 60 72 70	83 75 91 49 65 72 70	1249 1237 1247 1225 1244 1227 958	b с с	56 74 44 58 53	76 67 85 44 59 61 68	69 89 37 46 58	882 913 921 895 916 820 776	c c a b
Community facilities																		
Govt./Muncipal services Access to facilities Roads and streets Transport Transport costs Safety from crime Police services Water for daily needs	(48) (47) (50) (57) (51) (65) (60) (44)	80 89 87 93 63 77 79 95	86 90 74 88 65 84 84 96	86 85 94 63 76 82	87 91 96 68 71 76	788 789 792 782 756 790 788 789	a a	75 81 72 67 38 58 44 96	69 79 68 73 35 50 39 97	54 74 59 86 33 41 32 97	61 75 63 85 43 46 29	1250 1255 1254 1245 1229 1229 1246 1249	c a b c c	83 62 71 44 43 43	58 87 62 76 47 42 41 97	77 55 79 41 33 27	920 923 926 884 851 924 922 925	a a b a
Family life																		
Family happiness and pea Parent role Respect from children	(28) (33) (29)	94 93 92	96 92 96		91	770 654 645	a	86 95 96	95 95 96	98 91 97	93 92 98	1243 944 984	С	94	93 93 96	98	899 767 753	
Education																		
Opportunity for further education	(26)	68	73	82	87	533	С	70	.70	73	77	872		55	68	73	561	С
Education costs	(30)	66	73	78	77	512	a	64	68	64	67	1060		65	80	75	681	b
Occupation																		
Job availability Progress in work Independence at work Job security Treatment at work Respect from superiors	(39) (35) (88) (32) (64) (83)	57 85 93 86 92 93	65 90 90 85 90 92	86 90 89 90	93 95 93 97	536 538 544 550 547 515	a	29 86 88 70 91 86	38 82 87 77 88 92	92 93 86 93	93 85 91 89	831 763 723 770 690 708	b c a c	84 83 80 88	53 88 91 83 889 90	93 92 87 85	638 619 608 642 610 609	b b a
Religious life																		

(31)



Your religious life

94 94 87 89 762 a 97 97 95

92 95 94 919

99 1241

varies throughout because persons regarding the item in question as irrelevant or not applicable were excluded from the analysis.

a,b,c percentage differences statistically significant at the 0,05, 0,01 and 0,001 levels according to the Tau statistic

LEVELS OF SATISFACTION IN SPECIFIC DOMAINS OF LIVING BY PER CAPITA HOUSEHOLD INCOME ACCORDING TO POPULATION GROUPS

Domains of living Pero	entages	perce	ıvıng	ther	nselves	to	o e "s	atıs	fied	"or "	very	sat	ngf ng	ed"			
(Variable	1	black 25 .5	0 2	200		1	25	50	acks 200			1	25	blac 50	ks	
	No.)	24 *	49 19		* N	p*	24	49 %	199	*	N	p*	24 %	49 %	+ 30	N	р×
Health																	
Own and family health Health and medical services	(25) (46)	55 59	61 65 60 65		73 231: 60 231:		59 66	67 65	69 64	79 58	1380 1380	С	53 55	58 55		723 722	
Housing																	
Own present dwelling Size of dwelling Privacy in home Availability of housing Choice of where to live Security of tenure Housing costs	(41) (49) (56) (43) (59) (63) (36)	64 44 60 43 50 51 42	62 5 39 4 57 5 39 3 49 4 51 4 30 3	1 7 5 6	65 229 47 228 64 224 31 227 45 230 48 230 47 158	2 8 8 8 8 8 8 8 8	61 31 52 39 54 53 30	60 29 53 33 54 51 25	58 37 54 31 46 45 32	63 48 63 29 42 42	1370 1358 1331 1366 1376 1373 1231	a b b	68 56 68 48 50 54 76	71 66 /3 55 46 60 62	74 52 58 58	722 718 712 704 719 719 206	b
Community facilities																	
Govt./Muncipal services Access to facilities Roads and streets Transport Transport costs Safety from crime Police services Water for daily needs	(48) (47) (50) (57) (51) (65) (60) (44)	30 56 41 42 21 4)	33 3 65 6 31 3 48 4 18 2 33 3 35 2 60 6	5 0 9 0 3	41 219 71 231 34 231 45 229 21 229 24 229 29 226 70 232	8 c c a 9 c c c	38 68 35 44 20 35 37 70	39 71 33 46 20 32 36 72	36 70 32 49 21 30 29 72	42 67 32 46 20 19 27 69	1375 1390 1384 1370 1372 1371 1383 1393	b b	24 49 46 41 22 47 45	19 54 32 49 19 43 39	54 29 48 26 51 37	623 718 719 716 719 714 673 724	c a a
Family life																	
Family happiness and peace Parent role Respect from children	(28) (33) (29)	84 80 89	85 8 81 7 89 9	7	86 229 69 188 85 184	a O	81 79 88	83 82 89	85 77 89	82 67 82	1367 1107 1087		87 81 90	89 79 91	79	715 588 585	
Education																	
Opportunity for further education Education costs	(26) (30)	34 30	36 4 33 3		48 187 39 205		39 30	41 35	47 40	47 38	1124 1228		33 33	32 35		560 633	
Occupation																	
Job availability Progress in work Independence at work Job security Treatment at work Respect from superiors	(39) (35) (88) (32) (64) (83)	19 55 61 53 58 57	16 2 53 6 57 6 45 6 56 6 58 6	7 6 1 4	35 184 84 142 71 138 77 141 70 134 63 135	0 c 4 b 7 c 1 b	19 62 61 59 68 64	19 56 56 46 58 58	23 71 66 61 65 68	37 86 71 76 71 63	1071 869 842 876 816 832	ь с ь с	21 54 62 49 54 53	14 56 61 47 54 55	65 67 67 59	577 392 384 383 372 373	
Religious life				•													
Your religious life	(31)	89	85 8	6	87 207	1	92	85	86	86	1288	a	87	85	87	591	



varies throughout because persons regarding the item in question as irrelevant or not applicable were excluded from the analysis.

a,b,c percentage differences statistically significant at the 0,05, 0,01 and 0,001 levels according to the Tau statistic

LEVELS OF SATISFACTION IN SPECIFIC DOMAINS OF LIVING BY PER CAP^{TT}A HOUSEHOLD INCOME ACCORDING TO POPULATION GROUPS

	(Variable No.) 83/ R/M	Whites 1 200 199 299 % %	300 874 %	875 + % N	P*	1 49	dians 50 199 %	200 299 %	300- %	+ N	p*	1	oured 50 199 %	1s 200 + N %	P*
Income Wages and salaries Ability to provide for family Insurance against sickness/dear Income in old re Possessions	(27) (40) (h (42) (45) (58)	69 64 76 87 78 81 68 70 92 96	71 92 85 74 90	75 653 92 619 28 608 81 763 94 791	c a b	71 34 32	52 83 19 46 86	70 91 66 56 95	77 69	813 1084 1095 1120 1228	C C C	54 66 35 35 81	60 83 59 51 89	57 751 83 808 72 805 59 885 91 912	c c c
Food The food you eat ood prices	(34) (38)	92 97 2° ∠8	95 28	92 788 30 787			95 13	97 12		1225 1253	a	91 16	95 13	95 926 12 918	a
Socio political issues Voting rights Life compared with other races Respect from other races Relations with other races Freedom of movement	(62) (37) (61) (66) (55)	87 94 78 77 80 82 90 87 96 96	92 89 87 93 95	97 727 87 785 89 786 93 780 98 790	c b	71 77 87	35 70 75 82 77	26 68 74 85 73	69 71 78	957 1194 1213 1198 1230		28 51 59 73 72	26 59 60 80 75	15 677 49 846 62 859 77 838 52 905	
Intimate, private and social? Self-confidence Yourself as a person Peace of mind Trust in neighbours Trust in colleagues Respect in community Closeness an loyalty of frien Peer group acjustment	(79) (92) (80) (78) (93) (86)	89 93 90 91 89 83 86 86 92 89 94 96 92 84 90 95	88 88 91 90 92 92	94 789 89 790 89 791 92 776 87 539 96 779 95 781 94 784	a	94 86 86 87 92 94	92 95 91 85 88 92 93	96 96 94 83 86 93 92	96 90 83 86 89 91	1254 1251 1252 1246 726 1231 1246 1245	a .	93 95 87 79 85 83 86 94	95 94 90 77 89 90 91	98 925 97 926 95 925 80 903 87 616 90 894 93 894 99 909	b b b
Closest relationship with a ma woman Sex life Safety and security of marriag Spare time activity Fun in life Ability to reach goals Expectations of future	(85) (89)	91 96 88 98 90 96 88 89 87 91 84 95 77 72	94 91 96 86 88 91 81	95 689 96 627 96 624 90 755 94 782 97 769 80 778	a C	92 88 85 78 78	92 95 95 83 86 877 260	97 94 98 84 90 93 63	93 95 83 91 84 66		c	90 89 92 82 86 69 58	85 63	99 732 98 644 97 654 86 836 94 389 94 889 65 902	c a c
N=		157 114	362	160 793		211	747	155	145	1258		312	465	151 928	



LEVELS OF SATISFACTION IN SPECIFIC DOMAINS OF LIVING BY PER CAPITA HOUSEHOLD INCOME ACCORDING TO POPULATION GROUPS

	(Variable No.;	All b 1 25 24 49 % %	50		N	p*	1 24		ip b 50 199	200		p*	Run 1 24 %	al b 25 49 %	1ack 50 +	s N	p∗
1 ncome																	
Wages and salaries Ability to provide for family Insurance against sickness/death Income in old age Possessions	(27) (40) (42) (45) (58)	21 16 40 42 12 11 12 10 34 44	30 51 16 15 53	66 23 17	1457 2114 2179 2197 2270	c b a	24 46 13 14 39	18 47 14 11 47	17 16	65 28	897 1249 1270 1284 1355	c c b a c	21 39 13 12 32	17 38 7 8 42	52 16 14	398 664 702 705 707	b a c
Food																	
The food you eat Food prices	(34) (38)	49 56 9 6	68 8		2321 2319	С	58 10	61 7	73 8	74 13	1389 1387	С	44 8	49 6	60 11	723 722	С
Socio political issues																	
Voting rights Life compared with other races Respect from other races Relations with other races Freedom of movement	(62). (37) (61) (66) (55)	33 31 28 25 38 38 37 41 52 46	28 27 35 39 43	24 36 42	1858 2247 2249 2210 2303	b	38 35 42 45 52	31 30 42 45 50	40		1039 1329 1328 1292 1384	a a b	31 24 34 33 56	32 18 35 39 44	18 35 37	337 708 711 708 712	a
Intimate, private and social lif	<u>e</u>																
Self-confidence Yourself as a person Peace of mind Trust in neighbours Trust in colleagues Respect in community Closeness and loyalty of friends Peer group adjustment Closest relationship with a man/ woman	(84) (85)	77 78 80 83 57 56 60 63 55 56 61 61 69 67 73 73 81 83	85 91 65 59 56 62 71 76 84	91 71 70 63 71 69 85	2321 2318 2319 2320 1373 2241 2166 2224 2091	c c	82 86 66 63 67 72 75 76	80 86 61 65 59 64 70 72 81	58 58 65 73 75	92 69 66 61	1393 1386 1387 1389 833 1350 1326 1348 1230	b b	73 78 53 60 49 58 68 71 85	72 79 50 60 47 54 62 74 87	90 64 56 50 5: 65 74 90	723 722 383 685 641 668 661	a b
Sex life Safety and security of marriage Spare time activity Fun in life Ability to reach goals Expectations of future	(89) (81) (90) (91) (87) (77)	86 82 81 82 66 71 58 55 47 49 50 46	87 81 73 62 55 49	87 71 72 59	2156 1468 2150 2174 2288 2286	D	82 73 74 62 51 47	82 80 74 57 56 48	78 74 64	92 87 73 73 60 52	1279 856 1284 1344 1377 1359	a a	88 87 63 56 47 51	83 89 70 49 44 44	87 64 59	677 408 662 701 705 709	
N≖		755 623	849	106	2333	3 :	303	395	615	85	1398		408	171	146	725	



LEVELS OF SATISFACTION IN SPECIFIC DOMAINS OF LIVING BY AGE ACCORDING TO POPULATION GROUPS

(Variable No)	Whites 30-		Indians 30-		oloureds 30-
Health		-29 44 45÷y		29 44 45+y % % % N	_	9 44 45+y % % % N p*
Own and family health Health and medical services	(25) (46)	91 95 87 822 90 90 89 824	-	93 90 83 1281 87 86 84 1287		3 93 91 956 7 81 85 959
Housing						
Own present dwelling Size of dwelling Privacy in home Availability of housing Choice of where to live Security of tenure Housing costs	(41) (49) (56) (43) (59) (63) (36)	92 92 95 800 81 89 93 807 93 97 99 823 58 6F 68 796 81 92 91 822 86 93 91 768 74 77 81 572	c :	83 82 83 1286 69 78 76 1272 87 90 93 1284 53 59 62 1262 67 69 76 1281 70 73 72 1263 61 58 57 983	b 5 b 7 5 4 b 5	8 71 80 919 c 8 62 71 954 c 7 82 85 963 b 3 40 46 932 6 51 65 957 b 3 56 64 855 b 8 63 72 800
Community facilities						
Govt./Muncipal services Access to facilities Roads and streets Transport Transport costs Safety from crime Police services Water for daily needs	(48) (47) (50) (57) (51) (65) (60) (44)	78 82 80 821 89 86 88 822 81 82 89 825 93 93 93 815 58 66 65 787 72 77 79 822 77 78 84 821 97 93 96 822	b a a	66 68 70 1287 80 74 83 1291 64 67 70 1291 75 76 75 1284 38 38 36 1267 49 52 49 1266 38 39 39 1283 96 97 98 1280	a 6 7 4 4	55 51 60 961 12 81 89 965 D 11 58 61 968 12 75 77 922 16 45 42 889 10 37 46 966 18 35 44 963 a 17 95 97 967
Family life						
family happiness and peace Parent role Respect from children	(28) (33) (29)	91 95 92 802 93 91 92 674 91 95 96 666		94 93 94 1277 91 94 97 1023 94 97 98 1019	Ь	90 94 937 11 94 96 791 a 11 97 97 776 b
Education						
Opportunity for further education Education costs	(26) (30)	77 84 77 555 69 77 76 532		73 71 70 893 67 69 65 1087		66 61 72 592 67 77 76 71 1
Occupation						
Job availability Progress in work Independence at work Job security Treatment at work Respect from superiors	(39) (35) (88) (32) (64) (83)	73 69 65 557 87 91 87 555 87 91 96 560 89 89 89 567 91 91 95 564 89 92 93 532	b a	41 37 40 847 86 85 88 782 87 90 90 740 76 78 84 790 87 90 95 705 88 93 95 724	8 a 8 b 8	50 47 52 671 89 86 89 636 89 88-92 627 50 85 85 662 88 87 91 626 92 89 91 625
Religious life						
Your religious life	(31)	87 91 92 792		97 96 99 1278	9	92 93 98 961 c

N varies throughout because persons regarding the item in question as irrelevant or not applicable were excluded from the analysis.



^{*} a,b,c percentage differences statistically significant at the 0,05, 0,01 and 0,001 levels according to the Tau statistic

•	(Variable No)	All	ь 30-	lack	s		Fo	wn s 30	hip bl	acks		Ru		blac	ks	
	NO /			45+, %	y N	p*	-29 %		45 ry	N	p*	-29 %		- 45+y %	Ņ	p*
Health																
Own and family health Health and medical service:	(25) s (46)		59 61		2433 2431	-		64 64		1485 1484	С		56 58	46 49	733 732	c b
Housing																
Own present dwelling Size of dwelling Privacy in home Availability of housing Choice of where to live Security of tenure Housing costs	(41) (49) (56) (43) (59) (63) (36)	38 54 36 49 50	61 41 59 36 47 47	50 63 43 49 52	2414 2397 2358 2389 2422 2417 1684	C C	31 49 31 48 49	62 35 57 33 49 45 29	41 59 37 54 51	1473 1459 1427 1464 1478 1475 1318	b c a a	55 69 52 55 54	68 56 66 44 51 57 66	68 74 56 46 60	732 727 721 712 729 729 212	c b
Community facilities																
Govt./Muncipal services Access to facilities Roads and streets Transport Transport costs Safety from crime Police services Water for daily needs	(48) (47) (50) (57) (51) (65) (60) (44)	65 34 51 22 37 36	32 62 36 45 20 33 34 60	62 34 43 18 34 33	2311 2437 2432 2414 2417 2411 2385 2447	a	72 32 51 22 32 32	38 68 35 44 20 28 33 72	70 34 45 20 33 33	1478 1494 1489 1473 1475 1473 1489 1498	a	50 38 51 25 53 48		50 39 36 17 39 37	630 728 729 726 729 723 681 734	c a b b
Family life																
Family happiness and peace Parent role Respect from children	(28) (3., (29)	85 69 85	80	85	2408 1948 1906		71	81 78 93	85	1470 1168 1137	с	69	88 82 91	86	724 591 589	c a
Education																
Opportunity for further education costs	(26) (30)	41 39			1978 2152	С		39 35		1219 1316	b	-	36 35	-	566 640	
Occupation																
Job availability Progress in work Independence at work Job security Treatment at work Respect from superiors	(39) (35) (88) (32) (64) (83)	17 63 60 54 59 54	60 63 55 61	63 66 59 65	1930 1439 1406 1433 1354 1375	a a	68 59 55 61	22 65 64 56 63 66	69 66 64 70	1144 882 859 885 824 846	a a c	57 59 50 52	23 54 65 55 58 59	63 67 53 56	581 393 384 385 372 373	
Religious life																
Your religious life	(31)	85	87	89	2182	a	85	86	91	1386	b	86	89	85	599	

N varies throughout because persons regarding the item in question as irrelevant or not applicable were excluded from the analysis.

^{*} a,b,c percentage differences statistically significant at the 0,05, 0,01 and 0,001 levels according to the Tau statistic

LEVELS OF SATISFACTION IN SPECIFIC DOMAINS OF LIVING BY AGE ACCORDING TO POPULATION GROUPS

	riable No)	Whites 30- -24 44 45+y % % %	N	p*	Indi a ns 30- -29 44 45+y % %	N p*	Coloureds 30- -29 44 45+y % % %	N P*
Income Wages and salaries Ability to provide for family Insurance against sickness/death Income in old age Possessions	(27) (40) (42) (45) (58)	67 70 74 84 88 90 83 85 83 66 77 /5 89 95 91	676 643 632 793 823	a	52 51 53 1 47 47 49 1	833 111 a 117 143 263	75 79 77 56 51 55 42 46 54	776 836 834 920 b 951 b
Food The food you eat Food prices	(34) (38)	95 95 94 26 26 28	821 819			292 290	93	968 960
Socio political issues Voting rights Life compared with other races Respect from other races Relations with other races Freedom of movement	(62) (37) (61) (66) (55)	90 93 92 79 86 87 78 89 87 88 93 92 93 97 97	754 817 819 810 823	b b	71 68 74 12 71 78 79 13 82 84 82 12	988 227 449 b 332 267		709 887 b 899 c 875 b 947 a
Intimate, private and social lif Self-confidence Yourself as a person Peace of mind Trust in neighbours Trust in colleagues Respect in community Closeness and loyalty of friends Peer group adjustment Closest relationship with a man/ woman	(79) (92) (80) (78) (93) (86) (82) (84)	91 91 89 90 90 88 89 86 88 89 90 89 89 90 88 90 95 94 88 91 94 91 96 91 96 95 93	821 822 823 808 555 810 814 816 716	a	97 94 94 12 93 90 89 12 84 86 85 12 87 89 86 74 90 92 93 12 93 93 91 12 96 94 93 12 92 95 89 1	290 288 a 298 a 282 43 264 a 281 281 a	94 96 95 92 95 96 88 90 93 76 78 82 87 86 91 82 90 88 88 90 92 94 95 96 90 94 95	967 968 a 967 a 944 a 638 936 a 936 a 951 759 a
Salety and security of marriage Spare time activity Fun in life Ability to reach goals Expectations of future	(89) (81) (90) (91) (87) (77)	92 94 91 92 95 96 88 84 91 91 92 87 93 95 88 84 80 74	645 646 787 813 800 810	a b b	94 94 96 10 85 83 84 12 88 88 81 12 83 81 78 13	031 002 215 243 b 242 272	92 92 95 89 94 97 84 84 87 86 88 91 82 81 82 62 59 f1 278 366 326	661 670 b 874 930 a 930 944
Ν=		208 257 361	826		45/ 540 310 1	L 3 3	270 300 310	-,0

LEVELS OF SATISFACTION IN SPECIFIC DOMAINS OF LIVING BY AGE ACCORDING TO POPULATION GROUPS

(v	ariable No)	-29 44	olacks)- 1 45+y	N	p*		30-	45+y	acks N	p*	-29	30- 44	lacks 45+y %	N	p*
Income Wages and salaries Ability to provide for family Insurance against sickness/death Income in old age Possessions	(27) (40) (42) (45) (58)	25 25 45 48 13 14 11 13	5 1 5 3 4 / 1 15	1476 2207 2272 2288 2378		27 48 14	27 53 17 16 51	28 55 18 18	910 1332 1351 1363 1450	a b a	23 41 12 12		25 41 12 15	399 670 710 712 714	r
Food The food you eat Food prices	(34) (38)	65 56 10 8	5 57 3 6	2442 2437		70 9	64 9	66 7	1495 1490		56 12	45 8		733 732	
Voting rights Life compared with other races Respect from other races Relations with other races Freedom of movement	(62) (37) (51) (66) (55)	30 29 29 26 36 33 39 44 50 46	5 26 7 37 1 39	1930 2365 2359 2316 2423		31 37 41	32 31 39 43 46	42 44 46	1098 1433 1424 1384 1489	a	25 37 37	31 22 37 39 52	18 29 30	646 717 720 717 722	a a
Intimate, private and social life Self-confidence Yourself as a person Peace of mind Trust in neighbours Trust in colleagues Respect in community Closeness and loyalty of friends Peer group adjustment Closest relationship with a man/ woman Sex life Safety and security of marriage Spare time activity Fun in life Ability to reach goals	(79°) (92°) (80°) (78°) (93°) (86°) (82°) (84°) (85°) (89°) (81°) (90°) (91°) (87°)	8° 3′ 56 56 56 60 55 55 60 61 68 68 74 74 80 85 87 86 73 81 75 62	3 73 4 76 5 85 5 83 1 86 7 68	2442 2437 2439 2440 1393 2553 2281 2336 2193 2263 1518 2268 2376 2407	b c b b a b a c c	90 70 57 58 63 71 74 78 86 67	86 91 64 62 59 67 69 73 82 85 78 63	85 66 68 65 70 77 7° 83 84 83 73	1499 1490 1492 1494 854 1448 1426 1445 1324 1371 902 1387 1450 1481	a a c b a c	82 50 59 47 55 65 73 83 90 85	53 59 52 55 69 73 89 90 87 64 57	77 53 61 47 62 67 72 88 82 90 64 51	730 733 733 732 383 694 651 678 664 686 468 672 713 715	a
Expectations of future	(77)	52 50 960 84	45 13 651	2407 2454	b	51	50	47 9 388	1475			47 256	42 5 206	719 735	a



(.)	/ariable	Whi	tes			India	ns			Colou	ıreds		
	No)	m	f			m	f			m	f		
Health		%	%	ĸ	p*	%	%	N	p*	2	%	N	p*
Own and family health Health and medical services	(25) (46)	93 90	88 89	829 831	a	90 88	89 84	1296 1302	a	90 82		956 959	8 8
Housing													
Own present dwelling Size of dwelling Privacy in home Availability of housing Choice of where to live Security of tenure Housing costs	(41) (49) (56) (43) (59) (63) (36)	95 88 96 65 90 90	92 90 97 65 88 90 78	*806 814 830 802 828 776 577		82 73 90 56 71 73	82 75 89 58 69 70 57	1301 1287 1299 1278 1296 1278 994		68 60 80 42 56 55	66 83 44 58 60	919 954 963 932 957 855 800	b a
Community facilities													
Govt./Muncipal services Access to facilities Roads and streets Transport Transport custs Safety from crime Police services Water for daily needs	(48) (47) (50) (57) (51) (65) (60) (44)	79 89 87 95 65 80 95	81 86 83 91 62 74 81 95	828 829 832 822 793 829 828 829	a a	68 80 64 76 39 49 36 97	68 77 69 75 36 51 40 97	1301 1306 1306 1297 1281 1281 1298 1295	a	52 84 58 74 42 42 38 94	84 62 75 46 40 39	961 965 968 922 889 966 963 967	a b
Family life			•										
Family happiness and peace Parent role Respect f.om children	(28) (33) (29)	92 91 95	94 93 95	809 680 672		94 96 96	93 94 97	1292 1037 1032		92 92 96	95	937 791 776	a
Education													
Opportunity for further education	(26)	84	74	559	b	72	71	907		65	60	592	
Education costs	(30)	74	76	534		69	66	1100		73	75	7:1	
Occupation													
Job availability Progress in work Independence at work Job security Treatment at work Respect from superiors	(39) (35) (88) (32) (64) (83)	69 88 92 89 94 92	68 88 92 89 90 91	562 556 561 589 566 533	a	42 86 90 81 91 92	35 85 87 75 87 90	858 790 749 799 714 733	a	53 88 91 81 90 92	88 88 85 87	671 636 627 662 626 625	a
Religious life													
Your religious life	(31)	89	91	799		97	98	1293		94	94	961	



varies throughout because persons regarding the item in question as irrelevant or not applicable were excluded from the analysis.

a,b,c percentage differences statistically significant at the 0,05, 0,01 and 0,001 levels according to the Tau statistic

LEVELS OF SATISFACTION IN SPECIFIC DOMAINS OF LIVING BY SEX ACCORDING TO POPULATION GROUPS

(٧	ariable	A:1	Blac	ks		Townsh	ip blac	ks		Rural	black	(S	
	No)	m %	f %	N	p *	m %	f %	N	p*	m %	f %	N	p*
<u>Health</u>													
Own and family health Health and medical services	(25) (46)	61 59	62 63	2406 2402	a	69 U.	66 65	1458 1455		58 53	54 60	733 732	a
Housing													
Own present dwelling Size of dwelling Privacy in home Availability of housing Choice of where to live Security of tenure Housing costs	(41) (49) (56) (43) (59) (63) (36)	59 42 58 36 47 46 36	64 43 59 40 49 52 35	2383 2369 2331 2365 2395 2388 1660	b a b	58 35 56 32 50 46 30	61 36 55 34 49 49 30	1445 1431 1400 1440 1451 1446 1295		66 57 69 46 50 52 71	73 60 70 54 52 60 64	732 727 721 712 729 729 212	a a a
Community facilities													
Govt./Muncipal services Access to facilities Roads and streets Transport Transport costs Safety from crime Police services Water for daily needs	(48) (47) (50) (57) (51) (65) (60) (44)	29 60 31 47 20 35 33 60	36 66 37 47 20 35 35	2282 2409 2404 2391 2393 2381 2356 2418	c b b	32 68 28 46 21 30 31 71	41 72 36 48 21 31 34 72	1449 1466 1461 1450 1451 1444 1460 1469	-	23 50 38 46 25 51 43	23 53 41 44 20 44 41 45	630 728 729 726 729 723 681 734	a
Family life													
Family happiness and peace Parent role Respect from children	(28) (33) (29)	85 78 91	84 79 89	2380 1935 1899		84 74 89	82 80 88	1442 1155 1131	a	86 81 93	89 80 90	724 591 589	
Education													
Opportunity for further education Education	(26) (30)	40	38	1950		44	44	1191		40	29	556	b
Occupation	(30)	32	36	2127	a	34	39	1291	a	34	35	640	
Job availability Progress in work Independence at work Job security Treatment at work Respert from superiors	(39) (35) (88) (32) (64) (83)	21 60 63 58 60 59	18 62 63 54 63 62	1914 1419 1391 1414 1337 1359		24 67 63 62 63 61	20 65 63 55 66 66	1128 863 845 867 808 664	a	24 57 61 52 54	17 58 66 53 56 53	58 393 384 385 372 373	a
Religious life													
Vour religious life	(31)	82	90	2125	c	81	91	1356	c	84	89	599	a

N varies throughout because persons regarding the item in question as irrelevant or not applicable were excluded from the analysis.



^{*} a,b,c percentage differences statistically significant at the 0,05, 0,01 and 0,001 levels according to the Tau statistic

LEVELS OF SATISFACTION IN SPECIFIC DOMAINS OF LIVING BY SEX ACCORDING TO POPULATION GROUPS

Domains of living Percentages perceiving themselves to be "satisfied" or "very satisfied"

(1	/ariable		ites			Indi					oureds f		
	No)	m %	f	N	p*	m %	f %	N	p∗	m %	%	N	p*
Income													
Wages and salaries Ability to provide for family Insurance against sickness/dead Income in old age Possessions	(27) (40) (h (42) (45) (58)	73 91 85 76 92	68 85 82 71 93	680 647 638 799 830	a	59 83 53 51 88	51 83 51 44 87	845 1124 1132 1160 1278	b b	55 74 54 49 86	59 80 53 46 86	776 836 834 920 951	ā
Food													
The food you eat Food prices	(34) (38)	95 30	94 24	828 826	a	96 18	96 12	1307 1305	ð	93 15	95 13	968 960	
Socio political issues													
Voting rights Life compared with other races Respect from other races Relations with other races Freedom of movement	(62) (37) (61) (66) (55)	93 86 88 91 98	91 83 83 92 94	761 824 826 817 830	a c	30 68 72 81 75	40 72 78 84 79	1000 1242 1263 1247 1281	c b	24 53 63 77 67	25 56 64 77 71	709 887 899 875 947	
Intimate, private and social 1	ife												
Self-confidence Yourself as a person Peace of mind Trust in neighbours Trust in colleagues Respect in community Closeness and loyalty of frien Peer group adjustment	(84)	93 92 89 90 89 93 92	88 87 86 90 89 94 91	828 829 830 815 556 817 820 823	b a	93 96 91 85 87 91 93	93 94 91 85 87 92 92	1305 1303 1304 1297 753 1279 1296 1296		96 94 92 77 88 87 90 94	94 95 89 79 88 88 90 96	967 968 967 944 638 936 936	a
Closest relationship with a ma woman Sex life Safety and security of marriag Spare time activity Fun in life Ability to reach goals Exp. ctations of future	(85) (89)	95 92 96 88 91 95 80	94 92 93 89 88 89 73	720 649 650 793 820 807 817	a b	92 95 96 83 88 82 58	93 93 94 84 80 60	1209 1045 1011 1228 1258 1256 1286	à	94 94 96 87 89 81 62	93 92 93 84 88 82 61	759 661 670 874 930 930 944	a
N=		375	458	833		593	717	1310.		371	599	970	



LEVELS OF SATISFACTION IN SPECIFIC DOMAINS OF LIVING BY SEX ACCORDING TO POPULATION GROUPS

Domains of living Percentages perceiving themselves to be "satisfied" or "very satisfied"

(v	ariable No)	All m %	black: f %	s N	p*	Township m %	black f %	s N	p*	Rural m %	black f %	s N	p *
Income wages and salaries Ability to provide for family Insurance against sickness/death Income in old age Possessions	(40) (42) (45)	23 44 13 12 46	26 48 15 13 44	1458 2179 2251 2262 2352	a	26 49 15 15	27 53 16 14 48	893 1304 1330 1337 1425	a	22 41 10 11 40	27 42 14 12 36	399 670 710 712 714	
The food you eat Food prices	(34) (38)	57 8	,61 8	2414 2410	a	68 9	66 9	1467 1463		44 9	52 8	733 732	a
Voting rights Life compared with other races Respect from other races Relations with other races Freedom of movement	(37) (61) (66) (55)	31 26 35 39.	31 23 39 40 49	1909 2336 2329 2288 2394	a	20 30 39 44 44	33 32 41 . 42 50	1077 1404 1394 1356 1460	ð	35 23 31 33 58	39 22 37 37 51	646 717 720 717 722	a
Intimate, private and social lif Self-confidence Yourself as a person Peace of mind Trust in neighbours Trust in colleagues Respect in community Closeness and loyalty of friends Peer group adjustment Closest relationship with a man/	(79) (92) (80) (78) (93) (86) (82) (84)	83 87 59 64 53 61 71 77	80 85 62 60 59 63 68 73 81	2413 2409 2411 2411 1379 2324 2252 2307 2167	a a a a	85 90 65 64 56 66 72 76 83	83 88 68 61 63 66 71 73	1470 1462 1464 1465 840 1419 1397 1416	a	80 82 57 62 47 55 70 74	73 79 54 58 52 58 64 72 84	730 733 733 732 383 694 651 678 664	a
woman Sex life Safety and security of marriage Spare time activity Fun in life Ability to reach goals Expectations of future	(85) (89) (81) (90) (91) (87)	87 84 67 61 50	85 78 72 59 52 48	2237 1508 2239 2346 2379 2377	b a a	87 80 72 64 58	84 76 74 62 55 48	1346 893 1358 1421 1453 1445		88 91 62 58 48	88 85 67 53 48 48	686 468 672 713 715 719	a
N=	101	3	1412	2425		551	924	1475	(624	110	734	



·	/ariabl No)		Std		Post matr	ic N	p *	-Std 7 %	Std		Pos:	-	p*			reds Matric + post %	N	p*
<u>Health</u>		-	•				·											
Own and family healtn Health and medical services	(25) (46)	83 88	91 92	92 88	93 89	825 827	b	86 83	93 87	95 90	96 88	1294 1300		91 86	95 83	95 78	956 959	8
Housing																		
Own present dwelling Size of dwelling Privacy in home Availability of housing Choice of where to live Security of tenure Housing costs	(41) (49) (56) (43) (59) (63) (36)	93 91 98 63 87 90 77	93 89 96 66 89 91 80	95 89 97 65 90 90 81	92 89 95 65 89 92 71	803 811 826 798 824 771 575		81 75 88 62 73 71 55	82 71 90 50 63 71 63	85 72 94 55 67 74 63	94 83 88 47 69 68 72	1299 1285 1297 1275 1294 1276 991	c b	72 63 80 45 61 58 65	76 67 85 43 53 64 74	75 63 87 34 39 49 71	919 954 963 932 957 855 800	a a c
Community facilities																		
Govt./Muncipal services Access to facilities Roads and streets Transport Transport costs Safety from crime Police services Water for daily needs	(48) (47) (50) (57) (51) (65) (60) (44)	83 86 81 87 65 75 85 96	81 88 85 93 65 83 80 94	80 88 87 94 63 75 82 95	78 87 84 94 61 74 76 96	824 825 828 818 789 825 824 825	a	71 79 70 71 37 52 40 96	66 75 65 78 32 45 35 97	64 84 59 80 39 53 39 99	58 76 62 92 49 46 34 98	1299 1304 1304 1295 1279 1279 1296 1293	CC	59 85 63 75 45 45 43 96	53 86 56 75 45 35 29 97	39 77 52 75 42 28 28 95	961 965 968 922 889 966 963 967	b b c c
Family life																		
Family happiness and peace Parent role Respect from children	(28) (33) (29)	96 99 96	93 93 96	91 88 93	93 88 96	805 677 669	с	93 96 97	96 91 97	95 93 94	92 96 98	1290 1034 1028	6	92 94 96	90 94 97	96 98 95	937 791 776	
Education																		
Opportunity for further	(26)	73	72	80	85	557	b	68	69	81	81	903	С	62	70	73	592	Þ
education Education costs	(26) (30)	66	78	80	71	532		65	71	73	59	1098	3	73	77	76	711	
<u>Occupation</u>																		
Job availability Progress in work Independence at work Job security Treatment at work Respect from superiors	(39) (35) (88) (32) (64) (83)	44 91 98 87 97	66 93 94 87 89 92	73 86 89 89 92 88	76 86 92 91 94 95	559 555 560 567 564 531	C	35 83 86 75 87 90	39 87 89 81 91 89	41 88 95 81 95 97	52 93 88 86 86 92	857 787 745 794 711 730	b a b a a	48 86 89 81 89	46 88 91 85 87 93	57 94 86 89 88 91	671 636 627 662 626 625	a
Religious life																		
Your religious life	(31)	92	90	89	90	795		97	96	98	98	1291		35	92	94	961	

N varies throughout because persons regarding the item in question as irrelevant or not applicable were excluded from the analysis.



were excluded from the analysis.

* a,b,c percentage differences statistically significant at the 0,05, 0,01 and 0,001 levels according to the Tau statistic

LEVELS OF SATISFACTION IN SPECIFIC DOMAINS OF LIVING BY LEVEL OF EDUCATION ACCORDING TO PUPULATION GROUPS

Percentages perceiving themselves to be "satisfied"or "very satisfied" Domains of living

•	iable o)		11 b1 Std 8-9		ic			Std	blac Matri + pos	С		Rur -Std 7	al bl Std 8-9	acks	
Health		*	3	%	N	p*	%	2	%	N	p*	%	%	N	p*
Owr. and family health Health and medical services	(25) (46)	57 61	72 61	77 64	2434 2433	С	62 66	75 63	78 65	1486 1486	С	53 56	72 62	732 731	
Housing															
Own present dwelling Size of dwelling Privacy in home Availability of housing Choice of where to live Security of tenura Housing costs	(41) (49) (56) (43) (59) (63) (36)	63 44 59 40 48 50 35	61 38 56 35 51 49 36	58 36 59 29 44 44 36	2416 2399 2359 2391 2424 2419 1688	b c	61 36 55 35 51 50 27	60 34 52 31 51 49 34	60 34 57 28 43 43	1475 1461 1428 1466 1480 1477 1322	a	70 60 69 50 49 57 68	71 55 76 57 60 56 57	731 726 720 711 728 728 212	a
Community facilities															
Govt./Muncipal services Access to facilities Roads and streets Transport Transport costs Safety from crime Police services Water for daily needs	(48) (47) (50) (57) (51) (65) (60) (44)	33 61 37 46 20 36 37 58	35 69 28 50 22 33 29 65	31 68 27 50 20 28 25 73	2313 2439 2434 2415 2419 2412 2388 2449	c c a b c c	40 70 36 46 2: 32 36 70	36 70 29 49 22 32 29 73	37 72 27 48 20 25 24 78	1489 1496 1491 1474 1477 1475 1491 1500	b c b	23 49 42 43 22 47 42 45	24 65 2r 53 26 47 39 45	629 727 728 725 728 722 681 733	bca
Family 'ife															
Family happiness and peace Parent role Respect from children	(28) (33) (29)	84 79 89	86 77 89	83 72 88	2409 1950 1908	a	83 79 89	85 77 88	83 73 87	1471 1170 1140		87 81 91	91 72 95	723 590 588	1
Education															
Opportunity for further education	(26)	35	46	54	1975	С	40	49	53	1215	С	31	46	566	þ
Education costs	(30)	32	42	41	2151	С	34	42	44	1315	С	33	42	639	a
Occupation															
Job availability Progress in work Independence at work Job security Treatment at work Respect from superiors	(39) (35) (88) (32) (64) (83)	18 57 61 52 58 59	21 69 67 62 69 67	29 77 66 70 68 60	1933 1437 1407 1432 1354 1375	c c a c c a	20 61 62 54 63 63	22 71 65 60 66 67	29 80 66 71 69 63	1147 881 861 885 825 847	a C C	19 54 62 49 51 51	26 80 71 71 75 64	580 392 383 384 371 372	0
Religious life															
Your religious life	(31)	87	87	84	2183		87	88	83	1387		87	86	598	¦



varies throughout because persons regarding the item in question as irrelevant or rut applicable were excluded from the analysis. a,b,c percentage differences statistically significant at the 0,05, 0,01 and 0,001 levels according to the Tau statistic

Domains of living Percentages perceiving themselves to be "satisfied" or "very satisfied"

(Va	riable	Whi	tes						Indi	ans					10ur		
	No)	-Std			Post						Post					Matric	
		7	-		matr		-*	7 %	8-9 %	ric %	matr %	וכ א	p*	7 %	8-9 %	+ post	p*
		%	%	%	%	N	p*	۵	*	*	<i>J</i> C	K	ħ.	*	~	æ 11	P
Income																	
Wages and salaries	(27)	71	65	71	74	677		47	61	67	72		С	57	52	65 776	
Ability to provide for family	(40)	85	87	88	89	645		79	87	90		1120	C	78	77	79 836	
Insurance against sickness/death	(42)	81	82	81	89	634	ð	44	56	68		1127	С	50	59	63 834	b
Income in old age Possessions	(45) (58)	74 93	70 94	74 90	74 92	795 826		39 86	54 88	60 90		1157 1276	C b	45 86	50 85	55 920 88 951	ā
P055e5510ii5	(30)	93	34	20	32	020		00	00	50	J4	1270	U	00	05	00 331	
Food																	
The food you eat	(34)	96	95	93	96	824		95	96	97		1305	a	94	93	94 968	
Food prices	(38)	17	28	29	30	822	þ	13	13	16	19	1303		15	9	15 960	
Socio political issues																	
Voting rights	(62)	88	92	92	95	757	a	41	27	38	16	998	С	28	21	12 709	С
Life compared with other races	(37)	89	83	82	87	820		70	68	72		1241		56	54	47 887	
Respect from other races	(61) (66)	83 91	84 91	85 90	89 94	823 813		79 82	74 82	70 84		1261 1245	Ь	66 77	62 79	54 899 72 875	Þ
Relations with other races Freedom of movement	(55)	91 95	96	90	95	826		79	75	77		1279	a	75	63	48 947	С
		,,,	,,,	٠.													
Intimate, private and social lif	<u>e</u>																
Self-confidence	(79)	89	90	91	90	824		92	93	-96		1303	b	95	96	95 967	
Yourself as a person	(92)	91	90	85	92	825		94	97	97		1301	b	95	9-	96 968	
Peace of mind	(80) (78)	88 87	86	87 90	89 89	826 811		89 85	93 83	93 87		1302 1295	a	90 8	٠ 80	91 967 79 944	
Trust in neighboors Trust in colleagues	(93)	97	91 93	88	85	555	b	86	89	89	86	750		88	87	88 638	
Respect in community	(86)	96	93	91	95	813	•	91	92	94	94	1278		87	89	87 936	
Closeness and loyalty of friends	(82)	90	92	89	95	816		91	93	97		1294	þ	89	93	91 936	h
Peer group adjustment	(84)	90	93	92	95	819		94	95	96	98	1294	a	94	96	100 951	Þ
Closest relationship with a man/ woman	(85)	94	91	95	97	717	a	91	93	96	96	1207	b	93	93	98 759	
Sex life	(89)	87	93	93	93	647		94	97	93		1040		92	94	99 661	
Safety and security of marriage	(81)	93	95	93	97	648		94	96	95	98	1007		94	93	93 670	
Spare time activity	(90) (91)	86 84	90 92	90 90	86 91	790 816		84 83	81 86	85 92	88 92	1228 1257	С	85 87	85 87	86 874 94 930	
Fun in life Ability to reach goals	(87)	85	91	92	96	804	С	76	82	89		1254	c,		87	90 930	
Expectations of future	(77)	72	81	79	80	813	•	57	62	64		1284	a	61	64	60 944	
N≖		145	205	268	211	829		719	304	201	84	1308		667	188	115 970	



¹⁴⁴ **1**63

Domains of living Percentages perceiving themselves to be "satisfied" or "very satisfied"

(Varia No			acks Matri + pos %		*מ	-Sto	d Std		rıc	p*	Rural -Std 7 %	bla Std 8-9 %	cks N	p*
Income														
Wages and salaries Ability to provide for family Insurance against sickness/death Income in old age Possessions	(27) 22 (40) 44 (42) 13 (45) 11 (58) 42	32 54 18 16 52	28 56 19 18 55	1474 2207 2274 2290 237?	c c c c	25 51 15 13 48	30 54 18 16 54	28 57 19 19 56	909 1332 1353 1365 1452	b b	21 39 11 11 35	45 61 19 17 49	398 669 709 711 713	C a a b
Food														
The food you eat Food prices	(34)56 (38)8	70 7	.65 10	2443 2437	С	65 9	71 7	67 9	1496 1492		46 8	64 11	732 731	С
Socio political issues														
Voting rights Life compared with other races Respect from other races Relations with other races Freedom of movement	(62) 32 (37) 27 (61) 38 (66) 40 (55) 48	29 28 36 40 48	30 25 33 38 44	1929 2367 2362 2321 2425		34 33 42 44 49	30 28 37 41 48	26 28 36 41 43	1097 1435 1427 1389 1491	a a a	31 22 35 36 54	40 25 31 32 55	645 716 719 715	à
Intimate, private and social life	}													
Self-confidence Yourself as a person Peace of mind Trust in neighbours Trust in colleagues Respect in community Closeness and loyalty of friends Peer group adjustment	(79) 80 (92) 84 (80) 58 (78) 61 (93) 53 (86) 61 (82) 69 (34) 73	86 92 70 63 64 64 70	86 91 70 58 59 67 68 77	2444 2439 2441 2442 1394 2354 2284 2338	c c c b a b	82 87 65 62 58 65 71	87 93 72 63 64 66 73 78	86 92 70 58 62 69 71 77	1501 1492 1494 1496 855 1449 1429	a c b	74 79 53 59 48 57 38 72	85 85 71 63 53 56 60 76	729 732 732 731 382 693 650 677	b c
Closest relationship with a man/ woman	(85)83	85	80	2195		80	83	81	1325		86	86	664	
Sex life Safety and security of marriage Spare time activity Fun in life	(89)84 (81)81 (90)68 (91)58	88 82 74 64	88 78 74 65	2266 1518 2268 2377	a b b	83 77 73 61	88 79 75 67	88 78 75 65	1375 902 1387 1452	a	87 87 63 54	92 90 74 61	685 468 671 712	a
Ability to reach goals Expectations of future	(87)47 (77)48	59 53	69 56	2409 2408	c b	53 47	59 51	71 55	1483 1476	c a	44 46	68 61	714 718	c b
N=	1753		239	2456	-	960		194	1506	-	311	424	735	-

APPENDIX 9

REVISED INSTRUMENT FOR THE MEASUREMENT
OF QUALITY OF LIFE SUITABLE FOR USE
IN GENERAL POPULATION SURVEYS
(ENGLISH VERSION)

Taking all things together, how satisfied are you with your life as a whole these days? Generally speaking would ;ou say you are very satisfied, satisfied, dissatisfied, or very dissatisfied?

Very satis= fied	Satisfied	Dissatisfied	Very dis= satisfied	Neither satisfied nor dissatisfied	Don't know	
1	2	3	4	5	6	

I shall read you a number of aspects of people's lives. I would like you to tell me how satisfied you are with each aspect:

You should tell me whether you are.

- very satisfied
- satisfied but not very satisfied
- dissatisfied but not very dissatisfied
- very dissatisfied

If the aspect I mention is not important enough to be concerned about, say:

- not important.

(INTERVIEWER: FOR SOME RESPONDENTS SOME ITEMS MAY NOT BE APPLICABLE - IF THE RESPONDENT INDICATES THIS, MARK 'NOT APPLICABLE'.)

Indicate how satisfied you are with:

	Very satis= fied	Satis= fied	Dissa= tisfied	Very dissa= tisfied	Neither satis= fied nor dissatis= fied	Don't know	Not impor= tant	Not applic= able
Your education	1	2	3	4	5	6	7	8
Your health	1	2	3	4	5	6	7	8
Your family's health	1	2	3	4	5	6	7	8
Your family's happi- ness	1	2	3	4	5	6	7	8
Your salary/wage	1	2	3	4	5	6	7	8
The food you eat	1	2	3	4	5	6	7	8
Your life compared with that of other race groups	1	2	3	4	5	6	7	8
Job opportunities	1	2	3	4	5	6	7	8
Your ability to provide for your fa= mily	1	2	3	4	5	6	7	8
Your dwelling here	1	2	3	4	5	6	7	8
Your family's income if you should become ill or die	1	2	3	4	5	6	7	8
Public services in your community	1	2	3	4	5	6	7	8



	Very satis= fied	Satis= fied	Dissa= tisfied	Very dissa≖ fisfied	Neither satis= fied nor dissatis= fied	Don't know	Not impor≖ tant	Not applic= able
The size of your dwel=	1	2	3	4	5	6	7	8
Your freedom of move≖ ment	1	2	3	4	5	6	7	8
Your income when you become old	1	2	3	4	5	6	7	8
Your choice of where to live	1	2	3	4	5	6	7	8
The respect '>wn to you by other race groups	1	2	3	4	5	5	7	8
Your, right to vote	1	2	3	4	5	6	7	8
The way you are treated at work	1	2	3	4	5	6	7	8
Your security against	1	2	3	4	5	6	7	8
The housing available for people like you	1	2	3	4	5	6	7	8
The way you get on with other race groups	1	2	3	4	5	6	7	8
Your transport costs	1	2	3	4	5	6	7	8

I shall now read to you two pairs of words which could describe what your life is like at present. Would you tell me which one word in each pair of words best describes the life you are leading now?

(INTERVIEWER READ OUT EACH PAIR OF WORDS IN QUICK SUCCESSION IN A NEUTRAL TONE OF VOICE TO OBTAIN SPONTANEOUS REACTION. CIRCLE THE WORD IN EACH PAIR WHICH THE RESPONDENT PICKS.)

			Between the two	Don't know
1		2	3	4
Rewarding	or	frustrating	3	4
Getting worse	or	getting better	3	4



I shall read to you a number of things which people have told us are important to them. I would like you to tell me how satisfied you are with these things in your life. You should tell me whether you are:

- very satisfied
- satisfied but not very satisfied
- dissatisfied but not very dissatisfied
- very dissatisfied

If the thing I mention is not important enough to be concerned about. say:

- not important.

(INTERVIEWER: FOR SIME RESPONDENTS SOME ITEMS MAY NOT BE APPLICABLE - IF THE RESPONDENT INDICATES THIS, MARK "NOT APPLICABLE".)

Indicate how satisfied you are with:

	Very satis= fied	Satis= fied	Dissa= tisried	Very dissa= tisfied	Neither satis= fied nor dissatis= fied	Don't know	Not impor= tant	Not applic= able
The loyalty of your friends	1	2	3	4	5	6	7	8
The fun you get out of life	1	2	3	4	5	6	7	8
How you fit in with your age group	1	2	3	4	5	6	7	8
Your most intimate re= lationship with a man or woman	1	2	3	4	5	6	7	8
The respect you get in your community	1	2	3	4	5	6	7	8
The independence you have at work	1	2	3	4	5	6	7	8
Your leisure time ac- tivities	1	2	3	4	5	6	7	8
Yourself as a person	1	2	3	4	5	6	7	8

Taking all things together in your life, how would you say things are these days? would you say you are very happy, fairly happy, fairly unhappy. or very unhappy?

Very happy	Fairly happy	Fairly un= happy	Very unhappy	Neither happy nor unhappy	Don't know
1	Ÿ.	3	4	5	6



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