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ABSTRACT

laboratories focused on teacher perceptions of their speed, accuracy, and motivational capability and on the extent to which these characteristics are exploited in classroom use by teachers and students. Observers in four British schools of English rated details of language laboratory use in a total of 56 sessions. The laboratory sessions were rated for their relationship to the criteria job satisfaction, speed, and accuracy, characteristics assumed to be advantageous in the language laboratory. It was found that only 13 of the 56 sessions fully exploited the facilities and that those sessions had these common features: frequency of use (once a day or more often), teachers skilled in laboratory use, and well-trained and responsible students with machines fully under their control. It is suggested that the language laboratory's use and usefulness are limited only by the imagination, training, and willingness of the teacher. (MSE)

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EVALUATING THE LANGUAGE LABORATORY IN PRACTICE

Robert Vanderplank (Helsinki University)

1 A model for language laboratory evaluation

1.1 Background

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Some time ago I investigated the proposition that the language laboratory (henceforth, LL) was largely a wasted resource. I wanted to find out why a valuable educational tool, written about for over 25 years, often at great length, and in use all over the world, was 50 poorly regarded by many and rarely seemed to come up to expectations when put to the test. This work was greeted well by some language schools in Britain, but on the whole it was received with an embarrassed silence. I had hoped to raise standards of LL use by attempting to raise user-consciousness through the evaluation techniques which will be described below.

The literature on LL evaluation is rather depressing. Most studies, for example, the Pennsylvania Project (Smith, 1970), the 'communicative competence' study of Sevignon (1972), and the York Study of Green and his associates (Green, 1975) come out against the LL. A notable early exception is the study of Sarah Lorge (1964), but on the whole that study remains an exception. Indeed, the last large-scale study in Britain, the York Study mentioned above, was particularly damning: that current uses of the LL make it largely a waste of money.

On the other side, there is a great deal of literature on how to select a LL, how to manage it, how best to exploit it, its advantages, and so on. Then there is a third branch which deals with reactions of teachers: questionnaires, attitude surveys, such as those by Anderson (1977) in Sweden, and by Holec (1971) in Belgium.

When, early on in my research, I complained about the basic unfairness of LL comparative studies, since they were loaded against the LL from the outset by their very design. I was told that there was no other way. As a convinced LL man who has worked in LL-orientated environments and is conscious of the benefits it may bring, I could not accept the findings of many studies in any way other than trivial. If you reduce your expensive tool to an almost insignificant role, in order to compare its performance with some thing else, waste much of its potential and fail to train personnel and make them aware of its potential, then it seems to me that you are not holding a fâr evaluation.

1.2 How the model is made up

I wanted to find a means of evaluating the LL on its own terms in practice. That is, how this sophisticated, educational tool, with its own rationale and principles of good use, and with sound pedagogical reasons to justify its purchase, was actually used by teachers and learners (leaving aside purely administrative reasons for its use). I

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took as my starting point the three basic reasons for the purchase of any new tool: that it does the job FASTER, BETTER, or gives more USER SATISFACTION than any other comparable piece of equipment or means of doing the job. This would mean, in teaching terms, the tape recorder, a simple form of LL, such as an audio-active LL, or no educational aids.

How are we to translate these criteria into LL terms? Well. writers on Li use often talk about the advantages of using the LL. looked at the literature and found some 13 given, but there are saven which all writers agree on:

- 1. Each learner can answer all the questions and work at' the time.
- 2. Each learner is responsible for his own performance.
- 3. Each learner can listen critically to his own Mer
- 4. Each learner can work at his own pace.
- 5. The teacher can deal with each learner's problems 6. The LL can provide a variety of programms and act inlly.
- 7. Learners are not afreid to speak in the privacy of an il.

How can we link the criteria of FASTER, BETTER, and JOB SATISFACTION with the proposed or assumed advantages given in the literature. I would suggest the following:

WORK STUDY CRITERIA

ASSUMED ADVANTAGES

- 1. Ouickness in performing tasks (cutting time/increasing practice time per student)
- own pace, answer all questions
- 2. Accuracy in performing tasks (cutting waste/improving class performance)
- listen critically, teacher can help individually
- 3. Job Satisfaction (using the intelligence of the user as a contributing factor to the above two criteria/ increasing interest and motivation)

responsibility, privacy, variety

You may well suggest that in reality the links are not quite as meet and clear-cut as I have made them. I would agree entirely, and this overlapping will be accommended in another part of the medalin which will be described below.

What happens in practice? Of course, the advantages do not seem automatically, although LL salesman might suggest that they do. Meeting the criteria and gaining the advantages depend on whether specific facilities built into the LL are used and also on how they are used. In other words, the advantages are only realized in practice by the use of the facilities aveilable and by the fulfilment of specific conditions regarding the use of the facilities. Let us take, for example, assumed edventage number 3. Each learner can listen eritically te his eam voice. In strictly practical terms, for this assumed adventage to be obtained, not only must the LL have a record/playback facility and dual-track tage re. rder, but the learner must also be able to manipulate controls, drills and exercises with case, independent



of the teacher, and have both time and the ability to assess what has been recorded and then correct errors. Moreover, the learner must be aware that the responsibility for the performance is his alone (assumed advantage number 2.).

In more general terms, each assumed advantage can be said to be based on the presence and use of facilities (e.g. cue/rewind, monitor/intercom.) or functions (learner can recap/correct, teacher can listen to learner performance/correct learner), and also on the fulfilment of both pedagogical and technical conditions. The facilities and functions of a normal AAC LL are well-known and I shall not go through them here. As far as pedagogical and technical conditions are concerned, my model includes some thirty in all, some of which are shown below:

Pedagogical conditions of use

LL work should be purpose-designed
Teacher should be trained in exploitation of LL
Objectives of any LL session should be explicit
Amount of LL work should permit learners to work systematically
through at own pace
Material should be pre-recorded if administratively possible
Learners must be trained to avoid over- and under-learning
Learners must be trained not to rely on teacher intervention
Students must be trained in use of LL controls
Material used must be adequate and appropriate for the task

Technical conditions of use

Equipment used should be adequate for the task in terms of noise, reliability, clarity
All facilities should be functioning
Material us 3 should be technically adequate e.g. quality of recording

I think it should be clear by this point that same facilities and functions and their underlying conditions of use can be linked to almost all assumed advantages, while others are more specific. For example, those concerned with self-assessment and convection, and possibly with over- and under-learning can be linked directly with assumed advantage number 3. Each learner can listen critically to his own voice. If we take this point a stage further, we can say that some facilities/functions and conditions have greater, hearing on one of the three critaria for LL use; SPED (5), ACCUPACY (A) and JOB SATISFACTION (J), then on the other two. That is, you can weight the use of a facility or an underlying condition with S, A, or J, or with any combination of them. The way this works is shown below in the Operational Model for the analysis and evaluation of LL vie.

Let me summerise briefly what I have said so far. By model is tuilt on :

1. utilization of facilities and functions, and,
2. fulfillment of conditions underlying their use.
The absence and presence of these conditions and the degree to which any facility or function is exploited act as deciding factors in whether an assumed advantage is obtained in practice in any LL session.



OPERATIONAL MODEL FOR ABALYSIS AND EVALUATION OF IL USE

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Caitealor	ADVANTAGE	er compition of dag	ASTONATISO
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JOB SATINFACTION	T. PRIVACT OF BOOTH		J

AAy Aay Maga

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In turn, the absence or presence of the different advantages then indicates whether the LL session can be said to have been held for reasons of SPEED, ACCURACY, or JOB SATISFACTION, none of these, or any combination of them.

2 The model in practice

2:1 Observation grids

The model was adapted to a set of observation grids, four in all. These are shown overleaf. The most important grids for assessing individual LL sessions were Grid 2. Teacher use of LL and Grid 3. Student use of LL .

As can be seen from grids 2 and 3, absence or presence of conditions and use of facilities and functions was not enough. I was also interested in the degree to which equipment was used and functions were carried out. Each scale, therefore, had a set of operational definitions. Some examples of the definitions used are given after the grids. '0' - zero - was always taken to meen 'imapplicable in this session'.

It may all seem rather 'ad hoc' to the informed reader." I should say at this point that I attempted to gain validity for the grids and definitions (which were, in fact, derived entirely from the literature and findings of research on LL use) by distributing questions ivec an LL use to all teachers in the first school studied. The results of these questionnaires supported very strongly the medal, the centent of the grids and the definitions. It could be claimed, therefore, that teachers were being assessed by the very criteria that they themselves accepted or supported.

2.2 The observations

There were seven observers in four schools of English (including the author). The schools were the School of English Scudies, Folkestone, Colchester and Bedford English Study Centres, and the Davies School, Cambridge. Unfortunately, the teacher at the Davies School who was to carry out the observations proved to have neither the knowledge or the experience to carry out the task adquately. It should be clear by this stage that operating this model with any degree of accuracy and reliability does require a sound knowledge and understanding of LL's and considerable experience with them. Thus, even a disappointing observer was, for the purposes of the trial of the model, useful in some respects.

Altogether 56 LL sessions were observed. In each session the observer completed the marking of the grids as the session progressed. Some class information regarding materials, students and the teacher was, of course, known in advance, so grids 2 and 3 could receive root attention. By the end of each tession, an observer had gathered a lot of quantitative data on the use of facilities and functions and on the extent to which conditions had been fulfilled. These data could then be grouped according to their bearing on each assumed adventage, using the weighting given to each in terms of S. A and J.



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PRESENCY X DORATION X LENGTH OF TINE PRE MENE FRACTION MORTHS OF SKUR

- 5 106. FIRY REPREIRICED
- SC+ MODERATELY EXPERIENCES
- 48- ABECRATE EXPERIENCE
- 48> Limitus gressies.
- 1 20. READERGRATE/INEX ENIENCES

LEARRES TEST TO CEDES-LEARS

- 3 OVIN SON OF LEARNERS BAVE TREDERCY TO RULE TREGOGG EXERCISE AND BRILLE MITHOUT SUPPLICENT ATTENTION TO EVALUATION OF PERFORMANCE FRE MITHS TREMPFICLERY WER OF PARSE AND REPLAY PACKLITIES
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- LEARBERS MAYE COMPLETS CONTROL OF PAGE OF LEARBING AND FRACTISING TOTAL DRIVEN TRANSICS
- 3 LERUNGES MAVE CONTROL FOR OVER TO OF SESSION # 8 AFTER TRANSPER OF PROGRESSME 1 TO THE TENT
- " LEERBRUS WOLK IN LOCK-STEP THROUGHOUT SESSICE



As was said earlier, some conditions or use of facilities/functions have a bearing on all three criteria and so were given equal S.A and J weighting, but at the same time were felt to be more relevant to a single assumed advantage and consequently were attached to that advantage. Since assumed advantages were also given S. A or J criterion, obtaining an assumed advantage establishes whether the respective criterion is being fulfilled, and thus, a qualitative assessment in terms of Speed, Accuracy or Job Satisfaction (i.e. their pedagogica) equivalents) is then possible.

The results for eleven out of the fifty-cix sessions are shown below (a representative sample). Two of these sessions, 19 and 39, are also given the analysis described above. The analysis shows that the main criterion for holding session 19 appears to have been Job Satisfaction. Of course, in pedagogical terms, without the other criteria, it could well be interpreted as simply giving the learners a change of scene and activity, with no clear pedagogical objectives. In session 39, on the other hand, the Job Satisfaction criterion is linked to the Accuracy criterion, through an amphasis on both accuracy and self-responsibility.

The full results in terms of the three criteria were as follows:

Criteria .	Number of sessions
Joi: Satisfaction/Speed/Accuracy Job Satisfaction/Speed Job Satisfaction/Accuracy	13 13 7 13
Job Satisfaction only Speed/Accuracy	,,
Accuracy only Speed only	5 3
None Insufficient data	ĭ

Only thirteen out of fifty-six can be said to have exploited the facilities of the LL fully according to the criteria, and to have gained the advantages of LL use. So, just as the York Study found, the LL really is under-exploited and in these terms is a wasted resource for many. The reasons for the poor showing of so many sessions have been discussed elsewhere (Vanderplank, 1901), but limitations of space means that I can only briefly summarise what the good sessions had in common and what the limiting factors in il use appear to be from this study.

3 Common features of fully-exploited sessions

The thirteen fully-exploited sessions had the following common features:

- frequency of use (once a day or more)

ers skilled in LL ise

- students well-trained and maponsible / 11 muchines fully graphy their control).



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Assumed advertage	Orid conditions		\$ /\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	1 2 3 16 17 18 19 20 37 38 39
Bach student can arewer all q's and work all the time	IL work coordinated T 'happy' use of IL T likes using IL T especience Mat. indexed Etart sp time short S interset/time S participation/time IL work purpose-designed		\$ 74/J /3 8/A 8/ 5/ 7J /J 5/A	3 5 3 2 4 3 3 2 3 3 5 3 3 5 4 3 3 3 5 4 5 5 5 5 5 5 5 5
Red G. respondable for the performance	All 5 happy manip. All 5. clear objectives Prequent T-call Discrim. T-call Pedagogical monitor Anal/diag. pron. ecrors Anal/diag. str. errors Instructional monitor		5/A/3 5/A/3 3 5/A/3 A/3 5/A/3 5/ /3	4 2 3 3 4 4 3 5 4 3 5 4 5 4 3 4 5 4 4 4 4 5 2 2 2 2 1 2 2 2 2 1 1 1 1 1 1 1 1 1 1 1
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T. can deal with individual attorients LL can provide variety of programmes & activities D Can work in privacy of bo	T monitor S./time Individ-gereral monitor Rec. watsntegrated Variety of anterials Variety of activities LL functions exploited oth Acoustics/noise	11	10/4 (10/4) (10/4) (10/4) (10/4) (10/4) (10/4) (10/4) (10/4)	3 5 4 1 1 1 1 1 1 3 3 3 3 1 1 2 3 3 1 3 1 2 2 2 2

BESSION 19

ADVANTAGE 1 J and S weightings predominate Advantage obtained

ADVAMTAGE 2. Mixed Seightings. The edvuntage is not fully obtained as the feather Busi spead so such time talling came learners what to do.

ADVANTAGE 1. Many of the class are mubble to take adventage of the compare facility.

* 201 "EXTER The advantage gained by pre-recording is largely concelled by a mometoneum pecs of work throughout the sension, with only a short song to bresk it ot the end. High metivation shows by bigs 'leterest' scere.

ADVANTAGE 5. C.f. Advantage 2. Mest communication with students is instructional.

APPRITAGE &. Very limited. Advantage set exploit.

ADVARTAGE T. Obtained.

While Advantages 1, \$, and 7 are explained. thuse commerced with self-criticism (3), solf-responsibility (A) and varioty (4) are get. There is a clear predominance of Job Setiefaction weightings, which, without other weightings and consequent adventages could be interpreted as simply glying the learners a change of scene and activity with no clear pedagogical DB; 4ctives.

\$23310H 39

ADVANTAGE 1 Fully exploited. All weightings ADVASTAGE 2. Pauly exploited. All trightings

ADVANTAGE N Adoquately exploited 141 Weightings Predominate

ADVANTAGE 4 Fally especited. Forty minute tearies High interest and participation values. sithough single sace throughout on tape

ADVANTAGE 6. Fully exploited C.f. amigntage 2 Pringogical compunication wareuraging / olf-criciciam &see self-responsibility

A SOLYBAYOR Est expassion

ADVARTALE T. Adreste. Casentte hims.

COMULTATIONS. All Advantages except Bumber & (faristy) exploited. While all weightings are Present, emphasis is on accuracy and salf-responsibility (1.4. Job Estinfaction) in this session.



4 Final comments

I have argued that instead of just comparing the LL with other ways of teaching or learning languages, we need to evaluate how the LL itself is used. I have argued that we can see the rationale behind the LL in terms of three criteria, that it is faster, better, no gives more job satisfaction, and of seven advantages to be gained, potentially, in using the LL.

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I would suggest that if the LL is now exploited in such a way as to fulfil the first two criteria, then the user must demonstrate how the LL is suited to the use being made of it in both technological terms and pedagogical terms. The models and grids which I have presented and described do have the potential to raise user-consciousness (especially as teries and stude, checklists) through demonstrating clearly where improvements can be made. As I found in my studies, it is possible to use the LL fully and well in a very wide variety of ways - not just structural drills, listening exercises, or pronunciation work. In fact, I would say that its uses and usefulness are limited by only two factors: the skills and imagination of the teacher, and the degree of training, preparation and responsibility which the teacher can and is willing to give the learners.

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