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#### ABSTRACT

Through an examination of the appearance of the front pages of separately owned, competitive newspapers in 10 cities in the United States, a study explored the extent to which these newspapers have become modern in their use of graphic devices. Specifically, the study investigated (1) the relationship between a market's newspaper circulation gap and the likelihood of appearance similarity between the two daily newspapers, (2) whether the circulation trailer tended to use more modern graphic devices than the circulation leader, (3) whether morning newspapers tended to be more traditional in their appearance than evening or all-day newspapers, and (4) whether a newspaper's total circulation is related to its use of modern graphic devices. Data revealed that pairs of competing newspapers tended to be more similar in their use of graphic devices than those not in close competition, that newspaper trailers tended to use more modern graphics than leaders, and that larger circulation newspapers tended to use more traditional graphics than smaller circulation newspapers. The findings suggest that as competition increases, sameness in newspaper appearance increases. (Copies of scales used in the study are appended). (CRH)



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THE USE OF GRAPHIC DEVICES IN A COMPETITIVE SITUATION: A CASE STUDY OF 10 CITIES

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The Use Of Graphic Devices In A Competitive Situation: A Case Study of 10 Cities

By

Sandra H. Utt, Texas A&M University Steve Pasternack, New Mexico State University

Newspaper wars of today are quite often a struggle for survival as much as they are a battle for market dominance. Only 51 markets today have separately owned and competing daily newbale.'s.

And of those 51 markets, only 10 fulfill the following criteria: competing, separately owned newspapers, both of which are standard size and have an average daily circulation of more

than 100,000.

Those markets and papers selected from the 1983 Editor & Publisher Yearbook include: Los Angeles Times and Herald Examiner; Detroit Yews and Free Press; San Francisco Chronicle and Examiner; houston Chronicle and Post; St. Louis Post-Gazette and Globe-Democrat; Dallas Morning News and Times Herald; Columbus Dispatch and Citizen Journal; Baltimore Sun and News American; Pittsburgh Pr 3s and Post-Gazette and the Cincinnati Enquirer and Post.

The purpose of this paper is to examine the appearance of the front pages of separately owned newspapers which are in a competitive situation and to explore the extent to which these newspapers have become modern in their use of graphic devices.

The study has the following research questions: 1) What is the relationship between a market's newspaper circulation gap and the likelihood of appearance similarity between the two daily newspapers? 2) Does the circulation trailer tend to use more modern graphic devices than the circulation leader? 3) Do morning newspapers tend to be more traditional in their appearance than evening or all-day newspapers? 4) How does a newspaper's total circulation relate to its likelihood of use contemporary graphic devices?

Findings include: Pairs of competing newspapers in close circulation battles tend to be more similar in their use graphic devices than those which are not in close circulation battles.

Newspaper trailers tend to be more modern in their use of modern graphic devices than newspaper leaders. This tendency proved to be accurate for eight of the 10 markets with Pittsburgh and St. Louis as the exceptions.

The larger circulation newspapers tended to be the most traditional while the smaller circulation papers tended to be the

most modern in their use of graphic design elements.

The results of this study suggest that in America's largest competitive newspaper markets, there is a trend toward conformity



of appearance. Generally, as the competition increases, so does the sameness.

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# THE USE OF GRAPHIC DEVICES IN A COMPETITIVE SITUATION: A CASE STUDY OF 10 CITIES

One of the cornerstones of American journalism has traditionally been competition between—and sometimes among—daily newspapers. In several instances, competition has led to higher-quality newspapers, but perhaps its greatest contribution has been the multitude of voices it can offer. 1

During the last 150 years, newspapers in cities across the United States have literally waged competitive wars. At stake: increased circulation, more ad lineage, higher profits and market dominance. The means to achieve such ends have run the gamut from beefed-up local coverage to a host of promotional gimmicks. But, until recently, newspapers rarely focused their competitive energies on layout and design, both of which were perceived more as a necessary chore than a journalistic art form. 3

However, that mood is changing. In recent years, daily newspapers have become increasingly concerned about how they look as well as what they say. <sup>4</sup> This increased level of attention to layout and design has occurred at a time when the number of competing daily newspapers in the United States continues its downward spiral. <sup>5</sup> Quite often, the newspaper wars of today are a struggle for survival as much as they are a battle for market dominance. Only 51 markets today have separately owned and competing daily newspapers. <sup>6</sup> The fallout from a newspaper war today is often a monopoly situation.



Of those 51 markets, only 10 fulfill the following criteria: competing, separately owned daily newspapers, both of which are standard size and have an average daily circulation of more than 100,000. (See Table 1)

These 10 cities illustrate a national trend in which the number of daily newspapers has declined, while readership has increased. These cities had a combined total c. 38 daily newspapers in 1930 with a combined circulation of 5.4 million. Over the years, newspapers such as the <u>Dallas Dispatch</u>, <u>St. Louis Star</u> and <u>Pittsburgh Sun Telegraph</u> have folded, leaving these 10 cities with 20 dailies and a combined circulation of 6.3 million copies today.

This phenomenon of disappearing dailies has turned many cities into one-newspaper towns. <sup>10</sup> Others have more than one newspaper, but often they are jointly owned. In fact, in about half of the markets with competing and separately owned dailies, one of the newspapers is in danger of financial collapse. <sup>11</sup> Of course, along with these other trends, the percentage of dailies which are independently owned continues to decrease. <sup>12</sup>

## PREVIOUS RESEARCH

Studies of newspaper appearance in recent years have fallen into three main categories: what newspapers are doing, how readers are reacting and the relationship between appearance and competition.

What newspapers are doing: Evidence of changes in newspaper appearance need not come solely from research. A glance at most newsracks across the nation attests to the conclusion that, as a



Table 1
The 20 Newspapers Under Study

3 30	1,052,637	14		
	278,009	M M	Times Mirror Group Hearst	1881 1871
9	642,531	All	Independent	1873
ress 10	<b>631,</b> 989	M	Knight Ridder	1865
	537,621	M	Chronicle Pub. Co.	1865
	156,777	E	Hearst	1865
ele 18	419,869	All	Independent	1901
20	376,455	M	Toronto Sun Pub. Co	. 1885
ispatch 41	235 <b>,</b> 520	E	Pultizer	1878
Democrat 34	260 <b>.</b> 572	M	For Sale	1852
35	259,850	E	Scripps Howard	1884
	181,583	M	Block Newspaper Gr.	1842
News 24	317,279	M	Independent	1885
	269,409	All	Times Mir.or Group	1879
eh 48	204,141	E M	Independent Scripps Howard	1871 1899
55	183,188	All E	Independent Hearst	1837 1872
	191,571	M	Gannett	1841
	142,746	E	Scripps Howard	1881
	cle 12 er 67 cle 18 20 ispatch 41 Democrat 34 azette 57 g News 24 Herald 31 ch 48 n Journal 95 merican 73 er 51	cle 12 537,621 156,777 cle 18 419,869 20 376,455 ispatch 41 235,520 260,572 azette 57 181,583 g News 24 317,279 269,409 ch 48 204,141 119,196 merican 73 137,387 cer 51 191,571 142,746	cle 12 537,621 M er 67 156,777 E  cle 18 419,869 All 20 376,455 M  ispatch 41 235,520 E Democrat 34 260,572 M  azette 57 181,583 M  g News 24 317,279 M Herald 31 269,409 All ch 48 204,141 E n Journal 95 183,188 All merican 73 137,387 E  er 51 191,571 M 142,746 E	cle 12 537,621 M Chronicle Pub. Co. er 67 156,777 E Hearst  cle 18 419,869 All Independent 20 376,455 M Toronto Sun Pub. Co. ispatch 41 235,520 E Pultizer Democrat 34 260,572 M For Sale  azette 57 181,583 M Block Newspaper Gr.  g News 24 317,279 M Independent Herald 31 269,409 All Times Mir. or Group  ch 48 204,141 E Independent n Journal 95 183,188 All Independent merican 73 137,387 E Hearst  merican 51 191,571 M Gannett

<sup>&</sup>lt;sup>1</sup>National Average Daily Circulation Rank



rule, newspapers are more colorful, have more photographs and fewer column rules than ever before. Even the normally staid <u>New York Times</u> has, to an extent, hopped onto the modernization bandwagon. 13

However, beginning in the 1970s, communication researchers began studying newspaper appearance in a systematic way and found nationwide evidence of a changing newspaper look. For example, newspapers were found to be generally going from a vertical to a horizontal layout 14 and a 6-column page. 15

In a study of front pages at 78 daily newspapers,

Pasternack and Utt <sup>16</sup> found that many of the innovations of the 1970s were becoming mainstays of the 80s. For example, they found a strong trend toward a modular format. They also found that the flag no longer is bound to the top of the front page, that newspapers are starting fewer stories on the front page and varying their column widths regularly.

A study by the Newspaper Advertising Bureau<sup>17</sup> found that newspapers are changing their typefaces, using more photographs and redesigning their mastheads.

In another study of newspapers with circulations exceeding 60,000, Finberg<sup>18</sup> found that 52 percent of the papers ran between six and 10 graphics daily, and 3 percent ran more than 20 graphics daily.

How readers are reacting: Not a great deal is known about what readers like and dislike about the way their newspapers look. First, readership studies often focus on content and ignore appearance. In fact, editors indicated that most graphic devices they use are not highly noticeable to readers. 19



Indeed, when Starck<sup>20</sup> studied audience perceptions of possible functions of a newspaper, only one of the 68 functions he listed was related to appearance, and his subjects' response to that function was mixed.<sup>21</sup>

Nonetheless, a composite of reader likes and dislikes can be drawn from some recent studies: generally, readers like modern formats, 22 front page photos, 23 color<sup>24</sup> and front page news summaries along the page's left side. 25 Lower approval was given to a shift from a traditional to a modern flag. 26

While Pasternack and Utt<sup>27</sup> did not conduct a readership preference study, they did ask editors their perceptions of reader satisfaction with appearance. Editors said they detect approval of color and well-organized pages.

Siskind<sup>28</sup> suggested in her 1979 research that readers may not prefer good design as editors define it. Nonetheless, she found that readers find contemporary design "more informative and interesting." She urged editors to be "concerned with the quality of design"<sup>29</sup> if they seek to appeal to readers.

After the <u>Orlando</u> (Fla.) <u>Sentinel</u> was recently redesigned, readers responded favorably to those changes: two-thirds of those surveyed said they found the redesigned product "bright and lively."<sup>30</sup>

Another case study found that "reader compliments are still pouring in" after the <u>Chula Vista</u> (Calif.) <u>Star-News</u> was redesigned. The paper adopted a modern flag and added color and graphics. 31

Appearance and competition: The relationship between



newspaper appearance and competition has not been authoritatively established in previous scholarly research; however, but the anecdotal evidence is widespread.

A perusal of trade journals such as <u>Editor & Publisher</u> and <u>Publishers' Auxiliary</u> attests to the fact that newspapers are changing their packages, and often it is the result of a circulation battle.

For example, the <u>Wabash</u> (Ind.) <u>Plain Dealer</u>, involved in a circulation battle, recently redesigned its front page, even placing a comic strip on page one.<sup>32</sup> The <u>Trenton Times</u> in New Jersey has redesigned its product as part of an ongoing circulation battle,<sup>33</sup> and the <u>Pittsburgh Press</u> now calls itself the "new face in town."<sup>34</sup> Observers in both Florida<sup>35</sup> and Texas<sup>36</sup> note that newspaper competition has led to graphic innovation and improvement. "The fiercely competitive Dallas papers stress attractive makeup and graphics."<sup>37</sup>

While competition has added some color in Baltimore, <sup>38</sup> the circulation battles in Detroit, <sup>39</sup> San Francisco, <sup>40</sup> and Houston <sup>41</sup> appear to be focusing mainly on news coverage.

However, scholarly studies directly linking newspaper appearance and circulation were non-existent until the middle 1970s when Weaver Mullins and McCombs<sup>42</sup> studied market "leaders" and "trailers" in 23 cities across the country, comparing both content and appearance. Their conclusion:

There was a tendency for the "trailing" newspapers to use more contemporary formats (no column rules, fewer numbers of stories on the front page, color photographs, large photographs, smaller headlines, six-column lay out (sic) and 'dingbats.') Again, there is no evidence



to indicate whether use of contemporary format leads to more or less circulation. 43

However, the results were tempered by the finding that among the largest circulation dailies and in the north-central region, the trends were reversed.

Beyond this 1974 study, little research has directly examined the relationship between appearance and circulation/competition. Schweitzer, Weaver and Stone discovered that when a city has jointly owned a.m. and p.m. newspapers, those pairs which look alike have a slight tendency to reach a higher percentage of two-newspaper households.

In a study which did not specifically deal with competition, Click and Stempel $^{45}$  found no relationship between a newspaper's circulation and format.

Pasternack and Utt<sup>46</sup> found that editors overwhelmingly (95 percent) felt that in a competitive situation, appearance can be a critical factor. But, only 49.4 percent of those editors felt that design was a factor for a person choosing a newspaper.

However, other research which did not deal directly with appearance may offer clues to the link between appearance and competition.

Rarick and Hartman<sup>47</sup> found that as competitive pressure in a given market increases, so does a newspaper's selection of "immediate reward items." While the study dealt only with content, the results may be applicable to appearance, which is an "immediate reward" item.

Other studies found that local competition does not affect content,  $^{48}$  and may, in fact, lead to a high degree of



conformity.<sup>49</sup> More recent research has found that competing newspapers, whether under a joint operating agreement<sup>50</sup> or not,<sup>51</sup> tend to be remarkably similar in content.

#### **PURPOSE**

One purpose of this paper is to examine the appearance of the front pages of separately owned newspapers which are in a competitive situation. A second purpose is to explore the extent to which these newspapers have become modern in their use of graphic devices.

## RESEARCH QUESTIONS

This study has the following research questions:

- 1. What is the relationship between a market's newspaper circulation gap (diffèrence between circulations) and the likelihood of appearance similarity between the two daily newspapers?
- 2. Does the circulation "trailer" tend to use more modern graphic devices than the circulation "leader?"
- 3. Do morning newspapers tend to be more traditional in their appearance than evening or all-day newspapers?
- 4. How does a newspaper's total circulation relate to its likelihood of using contemporary graphic devices?

## METHOD

Newspapers with the following criteria were selected from the 1983 Editor and Publisher Yearbook:

1. standard size (non-tabloid) publication;



- 2. an average daily circulation of 100,000 or more; and
- 3. in a competitive situation with another separately owned paper that also is standard size with an average daily circulation of 100,000 or more located in the same city. (See Table 1)

The use of graphic devices (See Appendix A, Distance Scale) was examined for all 20 newspapers for the week of Monday, Jan. 16 through Friday, Jan. 20.52 Their use was graded between 0-10, with a zero score given if both papers did not use the graphic device: news digest, for example.

Pairs of papers using similar graphic devices were given a lower score (closer to one) while those which differed were given a higher score (closer to 10).

Those individually scored items were then summed to obtain the graphic distance score between those competing papers. As the distance scale included 30 items, with each item's score ranging from zero to 10, the range of the distance score total was zero to 300. The lower the score, the more similar the two newspapers' front page appearance, while the higher the score, the more different the newspapers' front page design.

Additionally, modern graphic devices (See Appendix B, Modern Graphic Devices Scale) were graded between 1-3 with the lower score representing a more traditional style and the higher score representing a more modern style. (For example, a traditional text flag received a one; a Roman face received a two, and a sanserif, modern flag received a three.) Those individually scored items were then summed to obtain a modern

graphic devices score for each newspaper. As the modern graphic devices scale included 24 items, with each item's score ranging from one to three, the range of the modern devices score total was 24 to 72. The lower the score, the more traditional the paper, while the higher the score, the more modern.

#### FINDINGS

## <u>Circulation Gap and Distance Scores</u>

Pairs of competing newspapers in close circulation battles tend to be more similar in their use of graphic devices than those which are not in close circulation battles.

In Los Angeles, for example, where the greatest circulation gap exists for newspapers in this study, (The <u>Times</u> leads the <u>Herald Examiner</u> by 774,000 copies.) the distance score between the two newspapers was 173. This score represents the greatest dissimilarity of the study. Meanwhile, in Baltimore where the circulation battle is close, (a gap of 46,000) the distance score between the <u>Sun</u> and the <u>News American</u> was 82, representing the greatest similarity in the study. (A distance score of 145 would indicate more dissimilarity than similarity between the two competing papers.) (See Table 2)

Specific findings of the distance question for the 20 newspapers in the 10 cities follow:

#### Baltimore

The <u>Sun</u> and the <u>News American</u> are remarkably similar in their appearance, with a graphic distance scale score of 82, the lowest among the 10 cities studied.

Accounting for this high similarity score were the



Table 2
Distance Score for Competing Papers

<u>City</u>	Papers	Circulation Gap 1	<u>Distance</u> <u>Score</u> <sup>2</sup>
Baltimore	Sun News American	46,000	82
Dallas	Morning News Times Herald	48,000	112
Cincinnati	Enquirer Post	42,000	112
Detroit	News Free Press	9,000	113
Columbus	Dispatch Citiz <b>en-</b> Journa	1 85,000	123
St. Louis	Globe-Democrat Post-Dispatch	25,000	125
San Francisco	Chronicle Examiner	381,000	144
Houston	Chronicle Post	43,000	145
Pittsburgh	Press Post-Gazette	78,000	164
Los Angeles	Times Herald Examine	r 774,000	173

<sup>&</sup>lt;sup>1</sup>Circulation Gap is the difference between the average daily circulation for the competing newspapers.



<sup>&</sup>lt;sup>2</sup>Lower scores represents similarity; higher scores represents dissimilarity.

following modern graphic features common to both publications: the use of a modern flag, the regular use of teasers and the large size and varied location of the front page's dominant photograph.

## Dallas

The Morning News and Times Herald scored 112 on the graphic distance scale, indicating that the front pages are similar in design. Design factors accounting for this similarity include: the dominant photo's size (3.5-column average for the Morning News and 4-column average for the Times Herald) and location (middle of the page for both).

Additionally, both papers use the same Roman headline style; both use drops; both use spot color, and both use extensive artwork. There were, however, some differences: the Morning News uses a digest on the front page—a modern device—while the Times Herald places its digest on page 2 in the two left columns.

## Cincinnati

On the graphic distance scale, the <u>Cincinnati Enquirer</u> and the <u>Post</u> scored 112, indicating they are similar in their design. Factors accounting for that score include: both papers have teasers which always run in color; both use extensive artwork, also often in color, and they tend to have both horizontal and vertical design elements in their front page design.

There are differences, however, which primarily include the flag—the Enquirer runs its name in all caps while the Post runs its name in reversed type with a dark blue background.

Additionally, the Enquirer uses a great many boxed items. In



fact, the entire page is boxed.

#### Detroit

The <u>Detroit News</u> and the <u>Free Press</u> scored a 113, on the graphic distance scale, indicating that the front pages are similar in design. Factors accounting for this similarity include: both papers use a serif headline typeface; both papers use reverse kickers; both papers use artwork above their flags, and both use 4-color photographs each day. Additionally, they both tend to place their lead story in the traditional upper right location. There are differences, however, that include the placement of the dominant photo: the <u>News</u> tends to place it in the upper left while the <u>Free Press</u> tends to vary its placement.

## Columbus

On the graphic distance scale, the <u>Dispatch</u> and the <u>Citizen-Journal</u> scored 123, indicating that they are somewhat different in appearance. Design elements contributing to this difference include: the <u>Dispatch's</u> use of sandwiches and 4-color photographs (four out of five days). Additionally, the <u>Citizen-Journal</u> boldfaces the headline of the lead story and uses a horizontal design compared to the horizontal and vertical combination of the <u>Dispatch</u>. They are alike in that both papers use teasers, and both tend to place their dominant photograph in the middle of the page.

## St. Louis

The graphic distance score of 125 indicates that the <u>Post-Dispatch</u> and the <u>Globe-Democrat</u> share a variety of graphic similarities and differences: both papers place their flags at



the top of the page; both papers use spot and 4-color, and both tend to span their lead story across all six columns under the flag. Differences include the more modern style, including a digest, that the Globe-Democrat uses.

## San Francisco

On the graphic distance scale, the score for the San Francisco newspapers was 144, indicating dissimilarity in appearance. Several factors account for these differences: the Chronicle's use of boldface lead paragraphs for all stories and the type of items the newspapers place atop their flags: the Chronicle places a story while the Examiner places teasers. Overall, the Chronicle presents a flashy vertical appearance, including reverse headlines, while the Examiner has a more horizontal look.

## Houston

When comparing these two papers on the graphic distance scale, they scored 145 indicating dissimilarity. An outstanding difference is the flag-the <u>Post</u> uses a 3-column flag while the <u>Chronicle</u> uses a traditional 6-column design. The <u>Post</u> also uses unevenly wrapped stories, bolder sanserif headlines and bolder and larger tooling lines. Additionally, the <u>Post</u> uses teasers which can appear anywhere on the page.

#### Pittsburgh

On the graphic distance scale, the score for the two papers was 164, indicating that the papers are very dissimilar in their front page appearance. Factors accounting for this score include: the <u>Post-Gazette's</u> uses a news digest while the <u>Press</u> does not; the Press uses sandwiches and kickers while



the <u>Post-Gazette</u> does not, and the <u>Post-Gazette</u> places its lead story in the traditional upper right hand location while the <u>Press</u> usually runs its lead story across the top width of the page.

## Los Angeles

The graphic distance score of 173 indicates that the two papers are very dissimilar. Design elements contributing to this wide difference include: the <u>Times</u> uses a vertical format without color but with traditional kickers and drops while the <u>Herald Examiner</u> uses a modular format that includes teasers in spot color. Also, the <u>Times</u> uses a traditional text flag across the six columns while the <u>Herald Examiner</u> uses a modern face across three columns.

## Trailers Versus Leaders and Their Use of Modern Devices

Newspaper trailers (less circulation) tend to be more modern in their use of modern graphic devices (See Appendix B, Modern Devices Scale) than newspaper leaders (more circulation). The average modern devices score for the trailers was 51.2 while the average modern devices score for the leaders was 40.6. This tendency proved to be accurate for eight of the 10 markets. The exceptions were Pittsburgh and St. Louis where the circulation leaders (Press and Globe-Democrat) scored higher on the modern graphic devices scale than the trailers. (See Table 3)

The notion of circulation trailers using more modern graphic devices can be further demonstrated by observing only the "showy" devices of page design. These devices include: color, artwork, overall style or format, dominant photo size and location and



Table 3
Modern Graphic Devices Usage: Trailers Versus Leaders

City	Paper	Trailer/ <u>Leader</u>	Modern Score	Distance Rank <sup>2</sup>
Los Angeles	Herald Examiner Times	Trailer Leader	56 25	1
San Francisco	Examiner Chronicle	Trailer Leader	56 43	2
Houston	Post Chronicle	Trailer Leader	54 42	3
Cincinnati	Post Enquirer	Trailer Leader	52 41	4
Dallas	Times Herald Morning News	Trail <b>e</b> r Leader	46 38	5
Detroit	Free Press News	Trailer Leader	50 45	6
St. Louis	Globe-Democrat Post-Dispatch	Leader Trailer	48 43	6
Pittsburgh	Press Post-Gazette	Leader Trailer	45 41	8
Columbus	Citizen-Journal Dispatch	Trailer Leader	49 45	9
Baltimore	News American Sun	Trailer Leader	56 43	10

Higher scores represent more usage of modern graphic devices; lower score represent less usage.



<sup>&</sup>lt;sup>2</sup>Rank was based upon the difference between the modern score for the two competing papers within each city.

lead story placement. These six elements of front page design could be referred to as the immediate reward items that Rarick and Hartman<sup>53</sup> mentioned.

Again, the circulation trailers were more modern as eight of the 10 trailers scored higher (used a greater number of modern showy devices) than the leaders. Those papers not fitting into the norm were the <u>Pittsburgh Press</u> and the <u>St. Louis Globe-Democrat</u>, circulation leaders that are most modern in their design than the corresponding trailing paper. (See Table 4)

Specific findings of the graphic devices research question for the 20 newspapers:

## Los Angeles

When comparing the two papers on the modern graphic devices scale, the <u>Herald Examiner</u> scored 56, the most graphically modern of any of the papers (tied with the <u>Examiner</u>) while the <u>Times</u> scored 25, the most graphically traditional.

The <u>Herald Examiner</u> runs its lead story across the top of the page while the <u>Times</u> uses the 6-column banner with the traditional drop down into the right columns. Other modern graphic devices that the <u>Herald Examiner</u> uses include: five stories on the front page as opposed to the <u>Times'</u> eight, and use of teasers, spot color, artwork and overlines—none of which appears in the Times.

## San Francisco

On the measurement of the use of modern graphic devices, the Chronicle's score was 43 and the Examiner's was 56, indicating the latter is to be more modern in design. Among the more



Table 4 Use of Showy Devices: Trailers Versus Leaders

<del></del>		····						<del></del>
City	<u>Papers</u>	Color	Artwork	Format	Photo Size	Dominant Photo Location	Lead Story Placement	Score <sup>1</sup>
Baltimore	Sun News American	5 4	5 5	1	2	3	1 3	17 20
San Francisco	Chronicle Examiner	2	4	1 2	2	3	1 3	13 20
Pittsburgh	Press Post-Gazette	3	<b>4</b>	2 1	3 2	3	2 1	17 15
Detroit	News Free Press	6 6	6 6	1	2	1 3	1	17 19
Columbus	Dispatch Citizen-Journal	6	3 5	1 2	2 3	3	2 3	17 20
Los Angeles	Times Herald Examiner	2 4	2 6	1	2	1 3	1 2	9 20
St. Louis	Globe-Democrat Post-Dispatch	6 4	4 5	2 1	2	3 3	2 2	19 17
Houston	Chronicle Post	6 6	4 6	2	2	3	2 3	19 22
Dallas	Morning News Times Herald	5 6	5 6	1 2	2 2	3	1 2	17 21
Cincinnati	Enquirer Post	4 5	4 5	1 2	2	2	1 2	14 19

The score was obtained by adding the six "showy devices" taken from the modern graphic devices scale. The color score represents adding both spot and 4-color individual scores together. The artwork score was obtained by adding the two scores representing use of graphic devices: tooling lines, screens, maps and charts, etc. High scores represent a higher use of modern graphic devices. Low scores represent less use of modern graphic devices. Possible range is from a low of eight (no use of modern devices) to a 2/ERIC24 (complete use of modern graphic devices).

notable differences: use of maps, charts and graphs at the <a href="Examiner">Examiner</a>, the <a href="Examiner's">Examiner's</a> practice of varying the location of its lead story and its use of modern drops (centered under the main head).

While the <u>Examiner</u> is the more modern of the two San Francisco dailies, the newspapers share their use of traditional flags, the absence of 4-color and their practice of varying front page column widths each day.

## Houston

when comparing the papers on the modern graphic devices scale, the <u>Post</u> scored 54 while the <u>Chronicle</u> scored 42, indicating that the <u>Post</u> uses a great deal more modern graphic devices than its competition. In addition to the already mentioned flag and teasers, the <u>Post</u> also uses a very large dominant photograph—it averages five columns wide each day.

Interestingly enough, both papers run spot and 4-color on a daily tusis, and the <u>Chronicle</u> tends to have a more horizontal overall design because the <u>Post</u> often uses the far right column for stacked teasers. This practice, along with a long one-column story in the left column, gives the <u>Post</u> a vertical look.

## Cincinnati

The <u>Enquirer</u> scored 41 and the <u>Post</u> scored 52 on the modern graphics devices scale indicating that the <u>Post</u> uses a greater number of modern graphic devices. In addition to its traditionally designed flag, the <u>Enquirer</u> tends to run its dominant photo in the traditional upper left corner while the <u>Post</u> varies its placement. The <u>Post</u> also uses reversed kickers while the <u>Enquirer</u> uses traditional drops.



## Dallas

On the modern graphic devices scale, the Morning News scored 38 while the Times Herald scored 46 indicating that the Times Herald is more modern in its design. Those elements include: a modern typeface for the flag; a combination of horizontal and vertical elements on the front page with the majority horizontal; teasers in color above the flag and the lead story placed across the top of the page as opposed to the traditional right hand placement used by the Morning News.

## Detroit

When comparing the two papers on the modern graphic devices scale, the <u>News</u> scored 45 while the <u>Free Press</u> scored 50, indicating that the <u>Free Press</u> uses a few more modern graphic devices: more column width variation; teasers in color, and more reversed kickers.

While both papers use a combination of horizontal and vertical elements in their front page design, they both tend to use more vertical design elements—a traditional method.

## St. Louis

The <u>Globe-Democrat</u> scored 48 while the <u>Post-Dispatch</u> scored 43, indicating that the former is slightly more modern in its design. That evidence (at the <u>Globe-Democrat</u>) includes: the use of a digest in the left columns; the use of sandwiches, and the overall design that tends to be more modern—even modular—than the <u>Post-Dispatch</u> which tends to use the more traditional vertical design.

Pittsburgh



On the measurement of the use of modern graphic devices, the <a href="Post-Gazette">Post-Gazette</a> scored 41 while the <a href="Press">Press</a> scored 45, indicating that the <a href="Press">Press</a> is slightly more modern in its design. Accounting for this difference were the <a href="Press">Press'</a> use of kickers, sandwiches, overlines, a larger dominant photograph and fewer mug shots. However, the <a href="Post-Gazette's">Post-Gazette's</a> use of a news digest—another modern device—accounts for the closeness of the two scores.

## Columbus

When comparing the two papers on the modern graphic devices scale, the <u>Citizen-Journal</u> scored 49 and the <u>Dispatch</u> scored 45 indicating that the <u>Citizen-Journal</u> is slightly more modern. Factors accounting for this slight difference include the lead story placement. The <u>Dispatch</u> tends to run its lead story under a banner while the <u>Citizen-Journal</u> varies its placement. Additionally, the <u>Citizen-Journal</u> tends to run its dominant photograph slightly larger than the <u>Dispatch</u>.

#### Baltimore

Both the <u>Sun</u> and <u>News American</u> avail themselves of the latest in contemporary design devices, resulting in a situation where two competing dailies appear to be seeking to out-modernize one another. The <u>Sun</u> scored a 51; the <u>News American</u> scored a 54. Both use color, a modern flag and a large dominant photograph which varies in its location from day-to-day.

## Morning Versus Evening and All-Day Papers

Of the 20 newspapers in the study, 10 are morning papers, six are evening papers and four are published all day. (See Table 5) Of the 10 morning papers, five scored more traditional on the



Table 5
Modern Devices: Rank of the 20 Papers and Time of Publication

City	Paper	Modern Score <sup>1</sup>	
Los Angeles	Herald Examiner	56	M
San Francisco	Examiner	56	E
Houston	Post	54	M
Baltimore	News American	54	E
Cincinnati	Post	52	Е
Baltimore	Sun	51	All
Detroit	Free Press	50	M
Columbus	Citizen-Journal	49	М
St. Louis	Globe-Democrat	48	M
Dallas	Times Herald	46	All
Pittsburgh	Press	45	Е
Detroit	News	45	All
Columbus	Dispatch	45	E
San Francisco	Chronicle	43	М
St. Louis	Post-Dispatch	43	E
Houston	Chronicle	42	All
Pittsburgh	Post-Gazette	41	М
Cincinnati	Enquirer	41	M
Dallas	Morning News	38	М
Los Angeles	Times	25	M
	•		

Higher scores represent more usage of modern graphic devices; lower scores represent less usage. Possible range of scores: 24 to 72.



<sup>&</sup>lt;sup>2</sup>M=morning; E=evening; and All=all-day publication.

modern graphic devices scale than their evening or all-day competition. The morning papers averaged 44.5 on the modern graphic devices scale as they used few modern graphic devices.

The four all-day papers tended to use a greater number of modern graphic devices and averaged 46.0 on the modern graphic devices scale while the evening papers used an even greater number of modern devices and averaged 49.2 on the scale.

## Total Circulation and Modern Graphic Devices

Newspapers in this study varied in their circulations from a low of 119,000 for the <u>Columbus Citizen-Journal</u> to a high of more than 1,050,000 for the <u>Los Angeles Times.</u>

The seven newspapers with the smaller circulations (less than 200,000) tended to be the most modern in their use of modern graphic devices with an average score of 49.1 for the modern graphic devices scale. (See Table 6)

The six newspapers with circulations between 200,000 and 300,000 tended to be more traditional than the smaller papers, with an average score of 47.2 for the modern graphic devices scale.

Finally, the seven papers with circulations of more than 300,000 were the most traditional with an average score of 42.3 on the modern graphic devices scale.

Therefore, the larger circulation newspapers tended to be the most traditional while the smaller circulation papers tended to be the most modern in their use of graphic design elements.



Table 6
The Relationship of the Total Circulation to the Use of Modern Graphic Devices

	Oi was lahi an	Modern Graphic	Avonogo
Newspaper	Circulation	<u>Score</u>	Average
Columbus Citizen-Journal	119,000	49	
Baltimore News American	137,000	54	
Cincinnati Post	146,000	52	
San Francisco	156,000	56	
Pittsburgh Post-Gazette	181,000	41	
Baltimore Sun	183,000	51	
Cincinnati Enquirer	188,000	41	49.1
Columbus Dispatch	204,000	45	
St. Louis Post-Dispatch	235,000	43	
Pittsburgh Press	259,000	45	
St. Louis Globe-Democrat	260,000	48	
Dallas Times Herald	269,000	46	
Los Angeles Herald Examiner	278,000	56	47.2
Dallas Morning News	317,000	38	
Houston Post	376,000	54	
Houston Chronicle	419,000	42	
San Francisco Chronicle	537,000	43	
Detroit Free Press	631,000	49	
Detroit News	642,000	45	
Los Angeles Times	1,052,000	25	42.3



#### CONCLUSIONS

The results of this study suggest that in America's largest competitive newspaper markets, there is a trend toward conformity of appearance. Generally, as the competition increases, 54 so does the sameness.

In fact, in some of the cities included in this study
(Detroit, Baltimore, Dallas and Cincinnati), the front pages of
the two dailies are so often similar in format that an untrained
observer might not be able tell the newspapers apart if the
flags were concealed.

This conformity, found to a degree in most of the cities studied, may suggest that the revolution in newspaper layout and design has come full circle in the last 25 years. A glance back at newspapers of the ealy 1960s reveals a high level of appearance similarity in an age when the graphic and design options available to editors were few and when concern about appearance was quite limited.

By the mid-1970s, as modernization became more common, and as 8-column pages and column rules began to disappear from the American daily, design conformity decreased, as some newspapers had completely modernized, some were in the process and others stayed with their traditional appearance.

By 1984, however, practically every daily nespaper in the Unted States has taken some step toward contemporary design.

Obviously, some have completely modernized the appearance, while others have retained some or most of the traditional look. Today, with the greater availability of—and increased concern about—



design and layout options, conformity will probably never be as great as it was in the years preceding the design revolution, but it certainly can be said that newspapers are beginning to look alike once again.

This idea that some newspapers in a market have modernized more rapidly than others is supported by some of the other findings in this study.

First, it was found that the circulation trailer in a market is more likely to use modern graphic devices than is the leader. These results are consistent with the pattern discovered a decade ago by Weaver, Mullins and McCombs. 56

Also, this study found that morning newspapers tend to be more traditional in appearance than their evening or all-day counterparts. Morning newspapers, traditionally, have been perceived as more serious; meanwhile, afternoon dailies, which compete with television, have often been more innovative in creating a graphically vivid product.

While some of the newspapers analyzed in this study were found to be quite modern (for example, the Los Angeles Herald Examiner) and while others (for example, the Dallas Times Herald) are constantly modernizing, the results of this study indicate that, as a group, the largest circulation newspapers in the United States are less modern in appearance than other, smaller dailies. For example, only two of the 20 dailies have adopted the modern modular page design while nationally, about two-thirds of the daily newspapers have done so.57

Explanations for the results of this study are highly speculative. The design revolution in American newspapers is an

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an ongoing phenomenon, and a shortage of previous reseach does not allow for ready explanations here.

One reason for the high level of conformity in appearance in the tight-circulation markets may be that editors do not want their product to be perceived as "too different" or "too radical." This strain toward sameness, first coined as "pack journalism" in a 1972 book, 58 held that journalists (reporters and editors) generally feel safest when they are part of a "pack" and do not deviate too radically from the competition. The idea that "they haven't used a color flag so why should we?" may be a consideration in some markets.

Of course, there are exceptions. In Houston, where the Chronicle and Post are in a tight circulation battle, the Post recently burst from of the pack and totally revised its once-staid product into a colorful expression of oddly shaped photos, teasers down one side of the page and other modern devices. Do its readers approve? Have Chronicle readers shifted? In Houston, it is too soon to tell, and what happens there may not provide guarantees to editors in other markets. But, the Houston situation bears close examination, because of the abrupt shift away from sameness.



Appendix A Distance Scale

CITY	_		
Category	Paper #1	Paper #2	Score
Flag style			
Flag width			
Flag placement			
Headline style			
Use of News Digest (Y/N)			
Digest Location			
Use of Index (Y/N)			
Index Location			
Use of teasers			
Dominant Photo (Size)			
Dominant Photo (Location)			
Use of mug shots			
Byline style			
Use of sandwiches			
Use of kickers			
Use of drops			
Use of spot color			
Use of 4-color			· ·
Use of graphic devices			
Use of ears and content			
Body copy style and size			
Cutline style			
Use of overlines			
Overall style of page			
Lead story placement			
#of stories beginning			
# of columns			
Use of width variation			





Unusual differences

Appendix B Modern Devices	Scale
CITY	

Category	Paper #1 (Leading)	Paper #2 (Trailing)
Flag style		
Use of width variation		
# of stories beginning		
Lead story placement		 
Overall style of page		
Overlines on dominant photo		
Use of ears and content		
Tooling lines, screens		
Charts, maps, artwork		
Use of spot color		
Use of 4-color		
Drops		
Kickers		
Sandwiches		
Mug shots		
Dominant Photo Location		
Dominant Photo Size		
Teasers (use of)		
Teasers (color)		
Index		
Digest Headline style		
Width of flag		
Flag placement		
	Total:	Total:



<sup>1</sup>This concept of a "market lace of ideas" is popularly traced back to the writings of John Stuart Mill and the famous opinion of Justice Oliver Wendell Holmes in Abrams v. United States, 250 U.S. 616 (1919), which Holmes said: "The best test of truth is the power of the thought to get itself accepted in the competition of the market."

<sup>2</sup>Perhaps most notable among these was the legendary battle between Putlizer's <u>New York World</u> and Hearst's <u>New York Journal</u> in the 1890s.

<sup>3</sup>Illustrative of this low level of interest in graphics at newspapers is the fact that in the 1959-78 <u>Cumulative Indexes to Periodical Literature</u>, there are no articles listed dealing with newspaper design.

Evidence of a growing interest in appearance of newspapers has its roots in several areas more studies of design and layout are being conducted; newspaper design seminars are becoming regular occurrences; a large number of newspapers have altered or totally redesigned their product; job openings for graphic artists are becoming more common in publications such as Editor & Publisher, which listed six such openings in its Feb. 11, 1984 issue.

<sup>5</sup>For example, in 1923, there was 2,382 daily newspapers in the United States; by 1982, that total had dropped to 1,711.

61983 Editor & Publisher Yearbook.

<sup>7</sup>The cities are Los Angeles, Houston, Detroit, Dallas, San Francisco, Columbus, Pittsburgh, St. Louis, Baltimore and Cincinnati.

<sup>8</sup>In 1982, national circulation among dailies reached an all time record of 62.4 million copies. Source: 1983 Editor & Publisher Yearbook. Also, the typical newspaper copy now reaches 2.77 persons. Fitzgerald, Mark, "A Frustrating Year for Newspapers," Editor & Publisher, (51) Jan. 7, 1984, pp. 9-11.

91931 Directory of Newspapers and Periodicals, Philadelphia: N.W. Ayers, Inc., 1931.

10 About 4 percent of the newspaper cities in the nation have competing newspapers. Hynds, Ernest, American Newspapers in the 1980s, (New York: Hastings House, 1980).

11 Under the Newspaper Preservation Act (1970), newspapers in the same city may consolidate their advertising, printing and circulation operations if one of the papers is declared in danger of financial collapse. Twenty-four cities currently have newspapers functioning under these sc-called joint operating agreements. Under these JOAs, the newspapers remain editorially separate. The thrust behind these pacts is that the preservation of editorial diversity outweights any anticompetitive effects



such mergers may have. JOA papers in this study include: Cincinnati, Columbus, San Francisco, Pittsburgh and St. Louis.

12Miles, Christine, "Get Bigger or Get Out," <u>Forbes</u>, June 6, 1982, pp. 161-162.

13In H.A. Shapiro, Giving a Graphic Example: The Increasing Use of Charts and Maps," <u>Nieman Reports</u>, 36 (1): 4-7 (1982). The author notes that the <u>New York Times</u> graphics arts department comprises 60 staffers. Christine Ogan, Ida Plymale, D. Lynn Smith, William H. Turpin and Donald L. Shaw, "The Changing Front Page of The New York Times, 1900-1970, JOURNALISM QUARTERLY, 52: 340-344 (1975).

<sup>14</sup>Gerald C. Stone, J.C. Schweitzer and David H. Weaver, "Adoption of Modern Newspaper Design," JOURNALISM QUARTERLY, 55: 761-766 (1978).

15J.W. Click and Guido H. Stempel III, "Rate of Adoption of Modern Format by Daily Newspapers," Washington, D.C.: American Newspapers Publishers Association News Research Report, 22: 6-10, (September 28, 1979).

16 Steve Pasternack and Sandra H. Utt, "A Study of America's Front Pages: How They Look." Paper presented to Visual Communication Division, Association for Education in Journalism and Mass Communication, Corvallis, Oregon, August, 1983.

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18 Howard Finberg, "Newspapers Making Wide Use of Better Visuals, APME News, Oct. 1983, pp. 14-15.

<sup>19</sup>Pasternack and Utt, op. cit.

<sup>20</sup>Kenneth Starck, "Producer/Consumer Perceptions of the Function of a Daily Newspaper," JOURNALISM QUARTERLY, 51: (1974) 670-670.

<sup>21</sup>The item as worded: "A newspaper should be neat and attractive in appearance."

<sup>22</sup>J.W. Click and Guido H. Stempel III, Reader Response to Front Pages With Four Color Halftones," JOURNALISM QUARTERLY, 53: 736-738 (1976).

<sup>23</sup>Mario R. Garcia, J.W. Click and Guido H. Stempel III, "Subscribers' Reactions to Redesign of the <u>St. Cloud Daily Times</u>," Washington, D.C.: <u>American Newspaper Publishers</u>
<u>Association News Research Report</u>, <u>32</u>: (September, 3, 1981).

<sup>24</sup>Click and Stempel, (1976), op. cit.

<sup>26</sup>John C. Schweitzer, "Newspaper Front Pages Revisited:



Reader Reactions," Newspaper Research Journal, 2 12-18 (1980).

- <sup>26</sup>Garcia, Click and Stempel, op. cit.
- <sup>27</sup>Pasternack and Utt, op. cit.
- 28Theresa G. Siskind, "The Effect of Newspaper Design on Reader Preferences," JOURNALISM QUARTERLY, (1979) 56: 54-61.
  - <sup>29</sup>Ibid., p. 61.
- Market, (Orlando Sentinel), 1984. Central Florida
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- 32"Cat On a Hot Front Page," <u>Publishers' Auxiliary</u>, Feb. 13, 1984, p. 5.
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- 34 See, for example, advertisement of back page of Dec. 17, 1983 Editor & Publisher.
- 35William A. Henry, "The Best Newspapers Under the Sun," Time, April 26, 1982, pp. 66-67.
- 36 Robert Reinhold, "Houston Post 'For Sale' Sign Stirs Speculation on Two Papers," New York Times, July 30, 1983, p. 28
- <sup>37</sup>Andrew Radolf, "Competition Heats Up in Baltimore," <u>Editor</u> <u>& Publisher</u>, Dec. 3, 1983, pp. 20-22.
- <sup>39</sup>Mark Fitzgerald, High Stakes Battle in Detroit," <u>Editor & Publisher</u>, Jan. 14, 1984, pp. 10-13.
- 40M.L. Stein, "Color Helps Dailies Compete in Florida and Texas," <u>Editor & Publisher</u>, Sept. 24, 1983, pp. 9, 31.
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<sup>&</sup>lt;sup>43</sup>Ibid., p. 11.

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<sup>51</sup>John Schweitzer and Elaine Goldman, "Does Newspaper Competition Make a Difference to Readers?" JOURNALISM QUARTERLY, 52: (1975) 706-710.

52The <u>Cincinnati Enquirer</u> and the <u>Post</u> were examined for the week of Monday, Feb. 20 to Friday, Feb. 24.

<sup>53</sup>Rarick and Hartman, op. cit.

 $^{54}\!\mathrm{An}$  increase in competition is measured by the size of the circulation gap between the leader and the trailer.

55 Totally different would be applicable to the situation in Los Angeles; in San Francisco, meanwhile, the two dailies have but one similarity: a traditional flag.

<sup>56</sup>Weaver, Mullins and McCombs, op. cit.

<sup>57</sup>Pasternack and Utt, op. cit.

<sup>58</sup>Timothy Crouse, <u>The Boys on the Bus</u>, (New York: Random House, 1973).

