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ABSTRACT

This is a guide designed to aid in the filing of complaints against discriminatory practices. It provides information on how and where to file complaints about discrimination because of race, color, sex, religion or national origin. Discrimination because of age, handicap, lack of citizenship, institutionalization, military service, and status as an American Indian are also covered. Areas of concern include: (1) credit; (2) education; employment and training; (3) housing; (4) law enforcement; and (5) other Federally-funded programs. Addresses of both regional and local offices of Federal agencies are provided. (APM)

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# Getting Uncle Sam To Enforce Your Civil Rights

United States Commission on Civil Rights

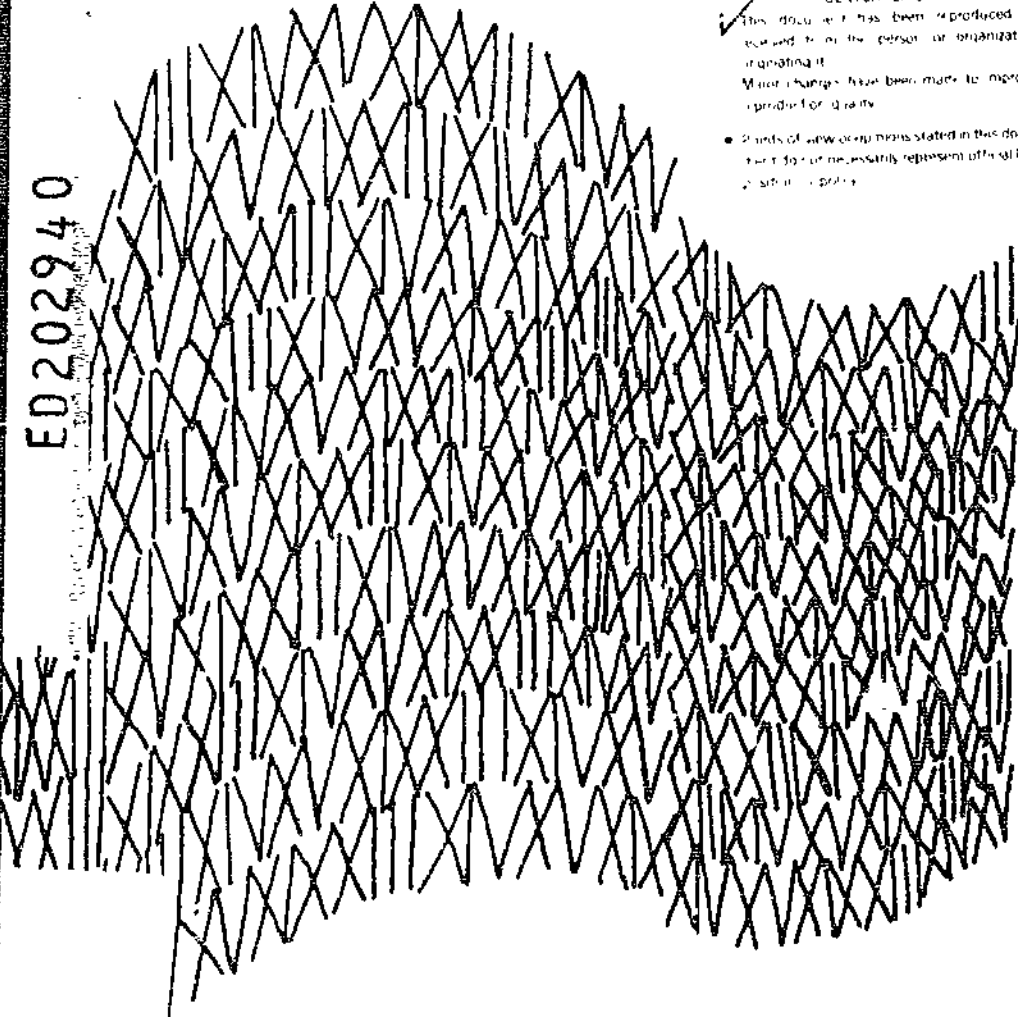
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## U.S. COMMISSION ON CIVIL RIGHTS

The U.S. Commission on Civil Rights is a temporary, independent, bipartisan agency established by Congress in 1957 and directed to

- Investigate complaints alleging that citizens are being deprived of their right to vote by reason of their race, color, religion, sex, age, handicap, or national origin, or by reason of fraudulent practices,
- Study and collect information concerning legal developments constituting discrimination or a denial of equal protection of the laws under the Constitution because of race, color, religion, sex, age, handicap, or national origin, or in the administration of justice,
- Appraise Federal laws and policies with respect to discrimination or denial of equal protection of the laws because of race, color, religion, sex, age, handicap, or national origin, or in the administration of justice,
- Serve as a national clearinghouse for information in respect to discrimination or denial of equal protection of the laws because of race, color, religion, sex, age, handicap, or national origin,
- Submit reports, findings, and recommendations to the President and Congress.

## MEMBERS OF THE COMMISSION

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Freedom of civil rights for minorities and women are based on the 13th, 14th, 15th, and 19th amendments to the Constitution. These amendments inspired the design for the front cover of this publication.

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Single copies of this booklet are available free of charge by contacting:

Publications Warehouse  
U.S. Commission on Civil Rights  
621 North Payne St.  
Alexandria, VA 22314  
Telephone: (703) 557-1794

This booklet is also available free in Spanish (*Logrando Que El Tio Sam Haga Valer Sus Derechos Civiles*) from the address above.

Another booklet in Spanish, describing the Civil Rights Division of the Department of Justice (*La Division de Derechos Civiles (Derechos Humanos)*), is available free from:

Civil Rights Division  
Department of Justice  
10th & Pennsylvania Ave., N.W.  
Washington, D C 20530

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## Acknowledgments

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This updated edition of the 1979 booklet was prepared by Barbara J. Brooks, Press and Communications Division, Office of Congressional and Public Affairs. Evelyn J. Chandler, Publications Management Division, provided editorial review. Vivian Washington and Vivian Hauser, Publications Management Division, were responsible for final preparation for publication.

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## 1. Introduction

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There are many Federal laws against discrimination. They were passed to protect people who, because of their race, color, religion, sex, national origin, age, handicap, or other characteristics, are denied their rights.

This might occur when they try to vote, rent or buy a home, use a public place, get a job, an education, or a bank loan, or do many other things.

Discrimination is treating someone differently from another person because of a particular characteristic. Not all kinds of discrimination are illegal or even unfair; for example, States allow only their own residents to vote in State elections. There are also many kinds of unfair treatment that are not discrimination.

If you believe you have been discriminated against for the reasons listed in the first paragraph and want to file a complaint with the Federal Government, this booklet is intended to help you. It is not intended to tell you how to get assistance from numerous special programs the Federal Government has set up to help American Indians, minority businesses, veterans, handicapped children, and others.

How do you make out a complaint? Where do you send it?

It's not hard. It's your right, and your duty, too, for by acting on your own behalf, you are helping others who may suffer the same kind of discrimination.

If you have a complaint, you should first decide if you want to take it up with the Federal Government. States, counties, and municipalities also have laws against discrimination, and these are sometimes stronger than Federal ones. Frequently, these governments act on complaints more quickly. If they have applicable laws, you can file a complaint with them instead of, or in addition to, filing one with the Federal Government. The Federal Government has arrangements with some State governments to refer certain kinds of complaints to them.

The Civil Rights Act of 1964, the Voting Rights Act of 1965, the Age Discrimination in Employment Act of 1967, the Civil Rights Act of 1968, and the Rehabilitation Act of 1973 are among the Federal laws which require that people be treated equally



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Many Federal agencies are responsible for enforcing these laws and regulations to implement them. Sometimes the Government must get a complaint from someone who has been discriminated against before it can act against an individual or organization that violates people's rights. Because laws and regulations frequently require that complaints be filed within certain time limits, it is important to file as soon as possible after the discriminatory act occurs.

The U.S. Commission on Civil Rights has no power to enforce the law and hence cannot resolve individual complaints of discrimination. If, after reading this booklet, you are still not sure which agency you should contact, send your complaint to

**Complaint Referral**  
U.S. Commission on Civil Rights  
Washington, DC 20425

You may also write to the appropriate CCR regional office (see page 46).

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## 2. How to File a Complaint

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Your complaint should be in writing (typed or printed neatly), dated, signed, and should include the following information:

- your name
- your address and telephone numbers at home and at work
- the name and address of the person(s) and/or establishment you believe to have discriminated against you
- a description of the action or actions of discrimination. This should include the date and place of the action, what you believe to be the basis for discrimination (race, sex, etc.), and the names of persons who have information concerning your complaint.

When your complaint is investigated, you may also be asked for copies of receipts, contracts, or other records supporting your claim of discrimination. Do not send materials that you want returned with your initial complaint.

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### 3. Where to File Complaints About Discrimination Because of Race, Color, Sex, Religion, or National Origin

Some agencies handle complaints only at their Washington headquarters; others want to get them at regional or local offices. Some handle them both places. If complaints are to go to regional or local offices, you are referred to the list in chapter 7, where the headquarters address is also listed, in case you want it. If complaints can go either to headquarters or to regional or local offices, the headquarters address is listed with the name of the agency and you are also referred to the list in chapter 7.

#### *Credit*

If you think you have been discriminated against by a **bank, savings and loan association, credit union, store, or other creditor**

- in being discouraged from applying for credit or a loan
- in being given unfair terms for credit or a loan,
- in being denied credit or a loan.

write to the agency in charge of enforcing equal credit practices of that lender. You should also complain if you think a lender is "redlining" (refusing to make loans or setting different conditions for loans on property in a certain place because of the area's racial, religious, or ethnic makeup). You should complain, too, if you think someone has denied you credit because of characteristics—like race or religion—of persons with whom you deal.

A creditor must give you the name and address of the appropriate enforcement agency when it turns down the terms you request or denies you credit. If a lender does not offer you this information or refuses to give it to you, write to the appropriate agency in the list that follows. Some of these agencies may not investigate individual complaints, although they may take action against a lender because of a number of complaints against it.

If the credit is

- 
- a nationally chartered bank ("national" or "N.A." will be in its name), write to the appropriate national bank region branch of the Office of the Comptroller of the Currency (see page 45).
  - a State-chartered bank and a member of the Federal Reserve System, write to

Division of Consumer and Community Affairs  
Federal Reserve Board  
Washington, DC 20551

- a State-chartered bank insured by the Federal Deposit Insurance Corporation (it will display the FDIC symbol) and not a member of the Federal Reserve System, write to the appropriate FDIC regional Office (see page 39)
- a savings and loan institution insured by the Federal Savings and Loan Insurance Corporation (it will display the FSLIC symbol), write to the appropriate Federal Home Loan Bank (see page 40)
- a federally-chartered credit union ("Federal" will be in its name), write to the appropriate regional office of the National Credit Union Administration (see page 43)
- a stock and bond broker or dealer, write to

Office of Consumer Affairs  
Securities and Exchange Commission  
Washington, DC 20549

- a Federal land bank, Federal land bank association, Federal intermediate credit bank, or production credit association, write to

Office of Supervision  
Farm Credit Administration  
Washington, DC 20578

- a retail store, department store, small loan and finance company, gasoline or other nonbank credit card issuer, State-chartered credit union, or other creditor, write to

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**Equal Credit Opportunity  
Federal Trade Commission  
Washington, DC 20580**

or to the appropriate FTC regional office (see page 42).

The Justice Department may sue lenders who show a pattern or practice of equal credit violations. It may also file suit in cases referred by the agencies that initially investigate complaints. You may write to

**Chief, General Litigation Section  
Civil Rights Division  
U.S. Department of Justice  
Washington, DC 20530**

In addition to the reasons for discrimination mentioned in the introduction to this booklet, the Equal Credit Opportunity Act forbids discrimination because of marital status or age (with some limitations), because applicants receive public assistance, or because they have acted to protect their rights under equal credit laws. The ECOA does not cover discrimination because of handicap.

Write to the Federal Trade Commission at the address listed for more information about the ECOA, including your right to bring suit under this law (see also "Legal Action," page 28)

## ***Education***

In May 1980 the Department of Health, Education, and Welfare was split into two departments—the Department of Education (ED) and the Department of Health and Human Services (HHS). However, the Department of Education assumed many functions associated with handicapped persons.

If you think you or your child has been discriminated against by a public school, school system, college, or university, or a private school, college, or university that gets Federal benefits, write to

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Assistant Secretary for Civil Rights  
U.S. Department of Education  
Switzer Bldg., 330 C St. S.W.,  
Washington, DC 20201

Complaints to ED should be in writing, signed, and filed within 180 days after the discriminatory act takes place. You should include the information outlined on page 3 and also say if you think a whole group of students or teachers are being discriminated against. If the victim is an elementary or secondary student, list her or his name, grade, school, and school district.

According to a 1974 Supreme Court decision, discrimination may also include failure to provide instruction to non-English-speaking students.

Certain kinds of complaints should also be sent to the U.S. Attorney General, who may bring suit after receiving a written and signed complaint from:

- a parent (or group of parents), stating that his or her child is one of a group being discriminated against by a school board.
- an individual, or his or her parent, stating that he or she has been denied admission to or dismissed from a public college, university, or postsecondary vocational or technical school because of race, color, religion, sex, or national origin.

These complaints should be sent to:

Chief, General Litigation Section  
Civil Rights Division  
U.S. Department of Justice  
Washington, DC 20530

If you think you or your child has been discriminated against because of race, color, or national origin by a vocational, technical, elementary, or secondary school, which is privately-owned, operated for profit, and not run by a hospital, you should also write to:

Chief Benefits Director  
Veterans Administration  
Washington, DC 20420

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VA can act if it pays benefits for any veteran enrolled at the school, or otherwise assists the school, even if the person discriminated against is not a veteran

If you think you or your child has been discriminated against by a private, nonprofit school, you may also write to the nearest district office of the Internal Revenue Service (see page 43). IRS can revoke a school's tax exemption for discriminatory policies.

Federal law prohibits all institutions of vocational and professional education and graduate higher education that get Federal funds from admitting students of only one sex. It forbids public institutions of undergraduate higher education to admit students of only one sex unless they have always had this policy.

Federal law does not prohibit unequal treatment of the sexes in schools whose main purpose is training for U.S. military or merchant marine service and in religious schools when anti-sex discrimination law conflicts with religious doctrines.

## *Employment and training*

If you think you have been discriminated against

- by an employer in being hired or tested for a job, in being promoted or fired, in work opportunities or conditions, in pay or benefits, or in apprenticeship or training programs;
- by a labor union in its apprenticeship or training programs, hiring hall procedures, or membership requirements;
- by an employment agency, including a State employment service, in its job testing, referrals, or fees;

write or call the nearest office of the Equal Employment Opportunity Commission (see page 37). They will give you instructions and forms for filing a charge. Complaints must usually be filed within 180 days after the discriminatory act takes place.

Although EEOC prefers that its forms be used, you can also file a charge by writing a letter containing your name and address and that of the employer, union, or employment office you think has discriminated. You must date the letter and briefly explain what the discriminatory act was and when it occurred.

A Presidential order also forbids discrimination by companies that hold contracts with the Federal Government and by firms working on construction projects that get Federal funds. If you think the employer who has discriminated against you holds a contract with a Federal agency, write to the appropriate regional office of the Department of Labor (see page 35). Complaints must usually be filed within 180 days.

If your complaint is the only one against that employer, it will probably be referred to EEOC. If it is one of several, or if many other persons are also affected, the Labor Department may step in.

The Equal Pay Act requires that men and women who work in the same establishment (which could be a company or a branch of one) must be given equal pay if they are performing jobs under similar conditions that require equal skill, effort, and responsibility, unless the difference is for non-sex-related reasons.

If you think you have been given lower pay because of your sex, write to the nearest office of the EEOC (see page 37).

If you're a Federal employee or an applicant for Federal employment and think you have been discriminated against, within 30 days, contact the equal employment opportunity director of the agency involved for information on filing a complaint. If the agency sues against you, you should ask the equal employment opportunity director what appeal rights you have and what the time limits are for filing an appeal.

If your complaint concerns an action that may not be appealed to the Merit Systems Protection Board (such as most instances of refusing to hire or promote you), you may appeal directly to EEOC. Obtain a complaint form from the agency and file it with

Office of Appeals and Review  
Equal Employment Opportunity Commission  
Washington, DC 20506

If your complaint concerns an action that may be appealed to the MSPB (such as being fired), you may take your appeal there, or you may instead take the matter to court (see "Legal Action," page 28). MSPB complaint forms should be obtained from the agency and filed with

Merit Systems Protection Board  
Washington, DC 20419



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If the MSPB rules against you on the discrimination aspect of your case, you may then ask EEOC to review the MSPB decision, or you may go to court.

If you think you have been discriminated against by a State employment service (also covered by EEOC) or unemployment benefits office, or by Comprehensive Employment and Training Act (CETA) job training or public service employment programs, write to the appropriate regional office of the Department of Labor (see page 35).

If you think you have been discriminated against by an apprenticeship program registered with the Department of Labor or a State apprenticeship agency, write to

**Bureau of Apprenticeship and Training  
Employment and Training Administration  
U.S. Department of Labor  
Washington, DC 20213**

If you think you have been discriminated against by a job training center that receives Federal assistance, write to the appropriate Federal agency. For example, the Veterans Administration (address on page 7) can act if it pays benefits for any veteran enrolled at the school, or otherwise assists the school, even if the person discriminated against is not a veteran.

If you think you have been discriminated against in employment by a court, jail, prison, police department, or other law enforcement agency, write to

**Office of Civil Rights Compliance  
Law Enforcement Assistance Administration  
U.S. Department of Justice  
Washington, DC 20531**

IFAA can act if it provides funds or assistance to the program or activity.

Numerous other Federal agencies, such as the Department of Agriculture, the Federal Communications Commission, the Department of the Treasury, and the Environmental Protection Agency, enforce statutes that contain prohibitions against discrimination by particular groups of employers. In almost all cases, EEOC also has jurisdiction. If

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may be to your advantage to file complaints with all agencies you think may enforce laws covering your situation.

EEOC is responsible for coordinating Federal enforcement of laws against employment discrimination. Its Office of Interagency Coordination works with all Federal agencies in developing more effective procedures and uniform standards for handling complaints and assuring compliance with employment discrimination laws. If you believe a complaint filed with another agency has not been properly handled, you should write to:

Office of Interagency Coordination  
Equal Employment Opportunity Commission  
Washington, DC 20506

If you have questions concerning employment discrimination laws, you should write to EEOC's Office of Public Affairs at the city and ZIP code above.

## *Housing*

If you think you have been discriminated against:

- in trying to buy or rent a house or apartment,
- in getting a housing loan (see also the section on credit),
- in real estate broker services,

or if you wish to complain about:

- advertisements that housing is available only to persons of a certain race, color, sex, religion, or national origin,
- "blockbusting"--persuading owners to sell or rent housing by telling them that minorities are moving into a neighborhood, in order to make a profit.

call 755-5490, if you live in the Washington, DC, area, or 800-424-8590 (toll free), if you live elsewhere. You may instead write to the appropriate area office of the Department of Housing and Urban Development (see page 33).

Complaints must be written, signed, and filed with HUD within 180 days after the discriminatory act.

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You may also complain to the Justice Department which may step in if a pattern or practice of discrimination appears to exist, or if the denial of rights to a group of persons raises an important public issue. Write to:

Chief, General Litigation Section  
Civil Rights Division  
U.S. Department of Justice  
Washington, DC 20530

Neither HUD nor the Justice Department has authority to act in some instances of discrimination, such as those that occur in the sale or rental of a single-family home by a private individual who owns three or fewer such units and does not advertise or use a broker, or in the rental of a room or apartment in a dwelling containing four or fewer units, if the owner lives in one of them. However, the Civil Rights Act of 1966 forbids racial discrimination in the actual sale or rental of property; you may protect your rights by taking legal action (see page 28).

The Equal Credit Opportunity Act has recently been amended. It now covers arrangers of credit, such as referrals by realty brokers. Housing discrimination complaints involving real estate broker services, where such services include credit referral, should be sent to:

Bureau of Consumer Protection  
Federal Trade Commission  
Washington, DC 20580

## *Law enforcement*

If you have a complaint about police brutality or abuse of your rights by the police or other public officials, contact the nearest office of the Federal Bureau of Investigation (FBI), listed in the front of your phone book under "police," or write to the Justice Department at the address on page 7.

Because the Law Enforcement Assistance Administration gives funds to State and local governments to improve law enforcement and crime

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nal justice, it can also act. If you think you have been discriminated against by a court, jail, prison, or another law enforcement agency in employment or failure to provide police protection, you may also write to LEAA at the address on page 10.

Because law enforcement programs may receive revenue sharing funds, in cases of discrimination, you may also write to the Office of Revenue Sharing at the address on page 17.

### ***Other federally-funded programs***

A number of Federal laws prohibit discrimination in programs that get Federal money or other assistance. The 1964 Civil Rights Act forbids discrimination because of race, color, or national origin; the 1972 State and Local Fiscal Assistance Act forbids discrimination because of race, color, national origin, and sex; the 1973 Rehabilitation Act and the Education for Handicapped Children Act bar discrimination because of handicap; and the 1975 Age Discrimination Act prohibits age discrimination.

The 1972 Education Amendments forbid sex discrimination in federally-funded education programs, and other laws bar sex and religious discrimination in various other activities the Federal Government funds.

The law barring discrimination in a program is normally enforced by the agency that runs it. Although you may not be compensated for being discriminated against, the agency should cut off funds to the program if it continues to discriminate.

Information on where to file complaints about education, job training, housing, and law enforcement programs is contained in other sections of chapter 3. Programs in agriculture, health and welfare, recreation, transportation, environmental control, and other fields are covered in this section.

If you think you have been discriminated against because of sex or religion, but are not sure if a law covers your situation, go ahead and file a complaint on the chance that it does.

Many agencies have time limits (usually 180 days after the discriminatory action) when complaints can be filed.

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The law barring discrimination because of race, color, or national origin in federally-funded programs covers benefits and services, but not employment by the program, unless a main purpose of the operation is to provide employment, or unless discrimination in employment could cause discrimination in benefits and services.

In the event that employment is covered, you should file such a complaint with the agency funding the program. However, job discrimination is covered by other laws and complaints should also be filed as described in the employment section.

If you think you have been discriminated against by an **agricultural** or **rural** program, such as the Cooperative Extension Service or the Farmers Home Administration, or by a local welfare office in applying for food stamps, write to

Secretary of Agriculture  
Washington, DC 20250

If you think you have been discriminated against by an **antipoverty project** such as the Community Action Program, write to

Associate Director, Office of Human Rights  
Office of Legal Affairs and General Counsel  
Community Services Administration  
Washington, DC 20506

or to the appropriate CSA regional office (see page 30).

If you think you have been discriminated against by a program operated under a **community development grant**, write to the appropriate area office of the Department of Housing and Urban Development (see page 33). You may instead call one of the phone numbers listed on page 11.

If you think you have been discriminated against by the National Guard, the Civilian Health and Medical Program of the Uniformed Services (CHAMPUS) or by other **defense** programs, such as those of the U.S. Army Corps of Engineers or the Defense Civil Preparedness Agency, write to

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Deputy Assistant Secretary of Defense  
U.S. Department of Defense  
Room 3E318, The Pentagon  
Washington, DC 20301

If you think you have been discriminated against by any program funded or assisted by the Economic Development Administration, write to:

Office of Civil Rights  
U.S. Department of Commerce  
Washington, DC 20301

To conserve needed energy and aid those persons least able to afford higher utility costs, the Department of Energy's weatherization assistance program makes funds available to States, local governments, or community action agencies, and in certain instances, Native American tribal organizations, to insulate the dwellings of low-income persons, especially the elderly and handicapped with low incomes. All low-income households are eligible to receive this assistance, which includes the installation of weatherization materials such as ceiling insulation, caulking, weather-stripping, storm windows, and making furnace efficiency modifications. Generally, Federal law prohibits programs receiving Federal money or other assistance from discriminating against individuals because of race, color, age, national origin, or condition of handicap, but in the weatherization program, discrimination on the basis of sex is also prohibited. (See also, sections of chapter 4 on age, page 20, and handicap, page 21.)

If you think you have been discriminated against by a State or local government or community action agency in trying to get assistance under the weatherization program, write to:

Department of Energy  
Office of Consumer Affairs  
1000 Independence Ave., S.W.  
Room 8-G031  
Washington, DC 20585

Call toll free: Watts, not line  
800-424-9246

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If you think you or your community have been discriminated against in trying to get benefits under programs for sewage treatment plants and other measures to improve the environment, write to

**Director, Office of Civil Rights  
Environmental Protection Agency  
Washington, DC 20460**

or to the appropriate EPA regional office (see page 36)

If you think you have been discriminated against by an institution that gets Federal funds under a health or welfare program, such as Medicare, Medicaid, Aid to Families with Dependent Children, Family Planning, or Maternal and Child Health Services, write to the appropriate regional office of the Department of Health and Human Services (see page 32)

If you think you have been discriminated against by natural resource, recreation, or wildlife programs such as those of the Heritage, Conservation and Recreation Service, the Bureau of Land Management, the U.S. Fish and Wildlife Service, and the National Park Service, write to

**Office for Equal Opportunity  
Office of the Secretary  
U.S. Department of the Interior  
Washington, DC 20240**

If you think you have been discriminated against by a company that has received or dispenses Small Business Administration funds, write to

**Chief, Compliance Division  
Office of Equal Employment Opportunities  
Small Business Administration  
Washington, DC 20416**

If you think you have been discriminated against by any program or activity of a State or local government such as employment or services, write to

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**Civil Rights Division  
Office of Revenue Sharing  
U.S. Department of the Treasury  
Washington, DC 20226**

If you think you have been discriminated against by a road building, mass transit, or other transportation program, write to

**Departmental Office of Civil Rights  
U.S. Department of Transportation  
Washington, DC 20590**

Such discrimination could include providing better transportation services to one part of a city, where mostly whites live, than to another part of a city, where mostly minorities live.

The Justice Department is responsible for coordinating enforcement of the law barring discrimination because of race, color, or national origin. If you think you have been discriminated against for one of these reasons by a program that gets some kind of Federal assistance, but you don't know which agency to contact, write to

**Director, Office of Coordination and Review  
Civil Rights Division  
U.S. Department of Justice  
Washington, DC 20530**

You should also contact the Justice Department if you believe such a complaint has not been properly handled by another agency.

Although direct discrimination by a Federal agency in awarding grants to community organizations, governments, or others is not necessarily barred by Federal statutes, it is prohibited by the U.S. Constitution. Complaints should be filed with the responsible agency, but if that agency does not act, you may have to bring suit to protect your rights. (See "Legal Action," page 28.)



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## ***Public places and facilities***

If you think you have been discriminated against while using or trying to use

- a hotel, restaurant, theater, sports arena, or other **place for use of the general public;**
- a **courthouse, jail, hospital, park, swimming pool, transportation system, or other facility owned or operated by, or on behalf of, a State or local government** (except for educational institutions; see instead page 64) contact the local office of the Federal Bureau of Investigation (FBI), listed in the front of your phone book under "police," or the nearest office of a U.S. attorney (see page 47). If you are not able to locate an FBI agent or U.S. attorney, write to:

**Chief, Special Litigation Section  
Civil Rights Division  
U.S. Department of Justice  
Washington, DC 20530**

If you think you have been discriminated against while using or trying to use a **Federal facility**, write to the agency in charge of operating that facility. You can find out the name of the agency by calling one of the Federal Information Centers, located in major cities throughout the Nation.

If the agency does not act, the Justice Department has no power to step in, but you may sue privately. (See "Legal Action," page 28.)

Complaints about state and local government facilities may also be made to the Office of Revenue Sharing at the address on page 17.

## ***Voting***

If you think you were discriminated against when you tried to vote, immediately complain to town or county officials and contact the nearest office of a U.S. attorney (see page 47) or write to the Justice Department at the address on page 47. You should also complain if you expect to vote but are not registered, or when you cannot

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paigned for office, took part in a political meeting, signed up other voters, or served as an election official or poll watcher.

You might have been stopped from doing these things, or you might have been beaten, lost your job or your home, or been threatened or hurt in some way. You should also complain or write to the Justice Department at the address below.

- if you are discriminated against in trying to register or vote because you don't know how to read or write or can't speak or read English,
- if you don't know how to read or write and are not assisted in voting,
- if you are an American Indian, Asian American, Alaskan Native, or Hispanic and are not given help you request in voting (although this right depends on how many members of your community need such assistance),
- if you think a change in local voting laws has a discriminatory purpose or effect.

Write to

Chief, Voting Section  
Civil Rights Division  
U.S. Department of Justice  
Washington, DC 20530

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## 4. Other Kinds of Discrimination

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The major civil rights laws do not forbid discrimination on account of age, handicap, or lack of citizenship, but a number of other statutes cover some of the same kinds of discriminatory situations. Age discrimination can affect both young and old people. Handicaps can be mental and emotional as well as physical.

### *Age*

Federal law forbids age discrimination in credit, although a creditor may consider age to the extent that it bears on other things used to determine creditworthiness. For example, an elderly applicant might not qualify for loan terms in which the downpayment is small and the length of time for repayment exceeds the borrower's life expectancy. If you think you have been discriminated against in obtaining credit, see page 4.

Federal law forbids age discrimination in employment against most persons age 40 and over by most Federal agencies and against nearly all individuals from ages 40 to 70 by employment agencies and most employers and labor unions. Complaints should be filed within 180 days after the discriminatory act takes place. Ways in which discrimination can occur are explained on page 8. Most apprenticeship programs are not covered by laws forbidding age discrimination.

If you are 40 or over and think you have been discriminated against by a Federal agency, follow the Federal employee complaint procedure described on page 9. If you are between the ages of 40 and 70 and think you have been discriminated against by an employer, employment agency, or labor union, write to the nearest EEOC local office (see page 37).

With certain exceptions, age discrimination in programs that receive Federal money is forbidden. See the sections of chapter 3 on education (page 6), housing (page 11), law enforcement (page 12), and other federally funded programs (page 13) for addresses where complaints should be filed. Please note that other material in these sections may

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not be relevant, for example. Federal law does not bar age discrimination in housing unless Federal assistance is involved.

The chief law barring discrimination in federally-funded programs, the Age Discrimination Act of 1975, covers services and benefits, but not employment, unless the activity is a CETA public service employment program. See page 10 for where to file complaints concerning CETA programs.

The Department of Health and Human Services coordinates enforcement of the Age Discrimination Act. If you think you have been discriminated against by a program that gets some kind of Federal assistance, but don't know which agency to contact, write to the HHS headquarters address on page 32. You should also write to this address if you believe your complaint has not been properly handled by another agency.

Mass transit facilities that get Federal funds may be required to make provisions for the elderly and allow them, cutrate fares during nonpeak hours. If you think a mass transit project has failed to meet these requirements, write to

Office of Civil Rights  
Urban Mass Transportation Administration  
U.S. Department of Transportation  
Washington, DC 20590

Consumer Affairs Officer  
Federal Railroad Administration  
U.S. Department of Transportation  
Washington, DC 20590

If you are 18 years old or over and think you have been discriminated against in voting, see page 18.

## *Handicap*

If architectural barriers limit your use of a building constructed, financed, modified, or leased with Federal funds (except for most private

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residences and military facilities), or of a building in which there is a Federal or federally-assisted activity, write to

Access America  
Washington, DC 20201

Some buildings are exempt from providing for handicapped persons. Federal contractors and programs that receive Federal financial assistance are also required to provide reasonable accommodation for handicapped persons, which in some cases may require removal of architectural barriers. For complaints related to federally-aided programs, write to HHS headquarters (see page 32). For complaints against contractors, write to the appropriate regional office of the Department of Labor (see page 35).

States must provide adequate and reasonable access for handicapped persons, including those in wheelchairs, across curbs built or replaced after June 30, 1976. If a lack of curb-cuts limits your ability to cross at a crosswalk, write to

Office of Highway Safety  
Federal Highway Administration  
U.S. Department of Transportation  
Washington, DC 20590

Federal law forbids discrimination against handicapped persons by any program receiving Federal money. (The 1978 amendments to the Rehabilitation Act extended coverage of section 504 to include programs and activities of Federal agencies.) The agencies that enforce this law may have time limits (usually 180 days after the discriminatory act) on when complaints can be filed.

Public school systems must provide education to handicapped persons comparable to that given to other students, and no educational institutions receiving Federal funds may discriminate against handicapped persons in employment or services.

These institutions must put handicapped students in classes with other students unless a handicap is so severe that the person cannot be educated adequately in such a setting. Tests and other methods used to evaluate and place handicapped students may not be racially or cultur-

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ally discriminatory. If you think you or your handicapped child has been discriminated against by an educational institution, write to:

Office for Special Education and Rehabilitative  
Department of Education  
Donohoe Bldg., 400 Sixth St. S.W.  
Washington, DC 20024

If you think you have been discriminated against in employment or services by federally-funded programs in housing, law enforcement, in any other field, or by any program of a State or local government, see pages 11-17 for addresses for filing complaints. Please note that other material in these sections may not be relevant, for example, Federal law does not bar discrimination against handicapped persons in housing unless Federal assistance is involved.

The Department of Health and Human Services is responsible for coordinating enforcement of the chief law barring discrimination against handicapped persons in federally-funded programs. If you think you have been discriminated against by a program that gets some kind of Federal assistance, but don't know which agency to contact, write to the HHS headquarters address on page 32. You should also write to this address if you believe your complaint has not been properly handled by another agency.

If you think you have been discriminated against by a Federal agency in trying to get a job you can perform satisfactorily in spite of a handicap, follow the Federal employee complaint procedure explained on page 9. If you think you have been discriminated against by an employer holding a Federal contract in trying to get such a job, write to the appropriate regional office of the Department of Labor (see page 35). Complaints against contractors should be filed within 180 days after the discriminatory act takes place.

If you think you have been discriminated against by a State employment or unemployment benefits office, or by a CETA program, an apprenticeship program recognized by the Department of Labor, or a federally-funded job training center, write to the appropriate addresses listed on page 10.

Mass transit facilities that get Federal funds may be required to make provisions for handicapped persons and allow them to ride fares during nonpeak hours. If you think a mass transit project has failed to

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meet these requirements, write to the first Department of Transportation address on page 21.

If you are denied service on an Amtrak train that runs between cities, write to the second Department of Transportation address on page 21.

You may obtain a free pamphlet titled, "Your Rights as a Disabled Person," by writing to

**Handicapped**  
U.S. Department of Health and Human Services  
Washington, DC 20201

For more information on Federal laws and programs affecting handicapped persons, write to obtain "A Handbook on the Legal Rights of Handicapped Persons." It also covers laws of the District of Columbia, Maryland, and Virginia and is available from

**Superintendent of Documents**  
U.S. Government Printing Office  
Washington, DC 20402

Contact the Superintendent of Documents at the above address and include the following stock number, 040-000-00355-0.

### ***Lack of citizenship***

The Supreme Court has ruled that the Constitution protects, to some extent, persons in this country who are not U.S. citizens from arbitrary denials of their rights. It has also ruled that, without a compelling reason, States may not deny public benefits, such as education or welfare assistance, to permanent resident aliens, or restrict benefits only to those aliens who have lived in the United States for a certain number of years.

However, the laws that prohibit discrimination because of race, national origin, or other characteristics do not cover lack of citizenship. In some cases, what is claimed to be discrimination against noncitizens is merely a disguise for discrimination because of national origin and is therefore covered under these laws. Because lack of citizenship is not a

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prohibited basis for discrimination in the civil rights laws enforced by Federal agencies, it has frequently been necessary for noncitizens to bring legal action to get their rights (see "Legal Action," page 28).

Some federally-funded programs are available to noncitizens, and some are not, depending on the statute governing their operations. Some programs make distinctions between permanent resident aliens and others.

If you are informed that you cannot participate in or receive benefits of a program that receives Federal funds because you are not a citizen, write to the appropriate agency listed in chapter 3 to determine whether the denial is legal. See the sections on education (page 6), State employment services and unemployment benefits offices, CETA programs, apprenticeship programs recognized by the Department of Labor, and federally-funded job training centers (page 10), housing (page 11), law enforcement (page 12), and other federally-funded programs (page 13) for agency addresses. Please note that other material in these sections may not be relevant.



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## 5. Special Circumstances

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### *American Indians*

If you are discriminated against because you are an American Indian or an Alaskan native, you should file a complaint with the appropriate agency listed in chapter 3 of this booklet. In addition, you should write to

Office of Indian Rights  
Civil Rights Division  
U.S. Department of Justice  
Washington, DC 20530

For a more detailed explanation of your rights as a native American, write to obtain a free copy of *American Indian Civil Rights Handbook*. It is available from

Publications Warehouse  
U.S. Commission on Civil Rights  
621 North Payne St.  
Alexandria, VA 22314

### *Institutionalized persons*

If you do not receive treatment or are otherwise deprived of your rights while involuntarily confined to a nonpenal institution, write to the Justice Department address on page 7.

### *Military personnel*

If you are in the U.S. Navy and have a discrimination complaint about some aspect of military life, it should be handled through the chain of command.

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If you are in the U.S. Army or Marine Corps, discrimination complaints are handled through the chain of command and inspector general channels.

If you are in the U.S. Air Force, a discrimination complaint should first be taken up with your supervisor or commander. If it is not resolved to your satisfaction, you should contact the equal opportunity and treatment officer or the noncommissioned officer at your wing or base social actions office.

If you are in any branch of the service and are discriminated against in off-base housing, contact your post or base housing referral office. If the discriminatory act took place in the United States, you should also file a complaint with HUD (see page 11)

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## 6. More Help

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### *Discrimination law guides*

Single copies of *A Compilation of Federal Laws and Executive Orders for Nondiscrimination and Equal Opportunity Programs* may be obtained free from

U.S. General Accounting Office  
Distribution Section, Room 1518  
441 G St., N.W.  
Washington, DC 20548

Include the order number (HRD-78-138) and date of publication (August 2, 1978).

Single copies of *A Guide to Federal Laws and Regulations Prohibiting Sex Discrimination* are available free from

Publications Warehouse  
U.S. Commission on Civil Rights  
621 North Payne St.  
Alexandria, Va. 22314

### *Legal action*

It may be necessary to bring a legal suit to enforce your rights. *Brown v Board of Education*, which resulted in the Supreme Court's 1954 landmark school desegregation decision, was based on a charge that segregated schools violated the 14th amendment of the Constitution. Cases have also been brought against Federal agencies for failing to enforce civil rights laws adequately.

However, if an administrative procedure has been set up to deal with a particular problem, such as employment discrimination, courts may require that process to be exhausted before a case can be filed. In some civil rights cases, attorney's fees are awarded to the side that wins.

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For legal assistance, you may contact your local legal aid society or bar association, or private groups, such as the American Civil Liberties Union, the National Association for the Advancement of Colored People, the Mexican American Legal Defense and Education Fund, the National Organization for Women, and the Disability Rights Center.

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## 7. Agency Regional and Local Offices

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Many Federal agencies divide the States into the following areas to be served by regional offices

- Region I Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, Vermont
- Region II New Jersey, New York, Puerto Rico, Virgin Islands
- Region III Delaware, District of Columbia, Maryland, Pennsylvania, Virginia, West Virginia
- Region IV Alabama, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina, Tennessee
- Region V Illinois, Indiana, Michigan, Minnesota, Ohio, Wisconsin
- Region VI Arkansas, Louisiana, New Mexico, Oklahoma, Texas
- Region VII Iowa, Kansas, Missouri, Nebraska
- Region VIII Colorado, Montana, North Dakota, South Dakota, Utah, Wyoming
- Region IX Arizona, California, Hawaii, Nevada, American Samoa, Guam, Trust Territory of the Pacific Islands, Wake Island
- Region X Alaska, Idaho, Oregon, Washington

### ***Community Services Administration***

See above for which region your State is in. Address complaints to Human Rights Chief, Community Services Administration

- Region I John F. Kennedy Federal Bldg., Room

- E-432, Boston, MA 02203
- Region II** 26 Federal Plaza, 32nd Floor, New York, NY 10007
- Region III** Gateway Bldg, 3535 Market St., Philadelphia, PA 19104
- Region IV** 101 Marietta St. NW, Atlanta, GA 30303
- Region V** 300 South Wacker Drive, 24th Floor, Chicago, IL 60606
- Region VI** 1200 Main Tower, M-100, Dallas, TX 75202
- Region VII** 911 Walnut St., 16th Floor, Kansas City, MO 64106
- Region VIII** 1961 Stout St., 12th Floor, Denver, CO 80294
- Region IX** 450 Golden Gate Ave., Box 36008, San Francisco, CA 94102
- Region X** Arcade Plaza Bldg., 1321 Second Ave., Seattle, WA 98101

## ***Department of Education***

See page 30 for region your State is in. Address complaints to Office for Civil Rights, U.S. Department of Education

- Region I** 104 Federal St., 14th Floor, Boston, MA 02110
- Region II** 26 Federal Plaza, 33rd Floor, New York, NY 10007
- Region III** 3535 Market St., P.O. Box 13716, Philadelphia, PA 19101
- Region IV** 101 Marietta St., 27th Floor, Atlanta, GA 30323
- Region V** 300 South Wacker Dr., Chicago, IL 60606
- Region VI** 1200 Main Tower Bldg., Rm 1930, Dallas, TX 75202
- Region VII** 1150 Grand Ave., Kansas City, MO 64106

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Region VIII 1961 Stout St., Rm. 1185, Denver, CO 80294.  
Region IX 1275 Market St., 14th Floor, San  
Francisco, CA 94103  
Region X Arcade Plaza Bldg., 1321 Second Ave.,  
Seattle, WA 98101  
HEADQUARTERS Switzer Bldg., 330 C St., S W.,  
Washington, DC 20201

### ***Department of Health and Human Services***

See page 30 for which region your State is in. Address complaints to:  
Office for Civil Rights, U.S. Department of Health and Human  
Services

Region I John F. Kennedy Federal Bldg.,  
Boston, MA 02203  
Region II 26 Federal Plaza, Room 3835, New York,  
NY 10007  
Region III Gateway Bldg., 3535 Market St.,  
Philadelphia, PA 19104  
Region IV 101 Marietta Tower Bldg., Atlanta, GA  
30323  
Region V 300 South Wacker Drive, Chicago, IL 60606  
Region VI 1200 Main Tower Bldg., Dallas, TX 75202  
Region VII 601 East 12th St., Kansas City, MO  
64106  
Region VIII 1961 Stout St., Denver, CO 80294  
Region IX Federal Office Bldg., United Nations  
Plaza, San Francisco, CA 94102  
Region X Arcade Plaza Bldg., 1321 Second Ave.,  
Seattle, WA 98101  
HEADQUARTERS Office for Civil Rights, U.S. Department  
of Health and Human Services,  
Washington, D.C. 20201

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## **Department of Housing and Urban Development**

See page 30 for which region your State is in. Write to the office in your State, or to the nearest one, if there are more than one. If there is no office in your State, write to the nearest one in your region. Address complaints to: Fair Housing and Equal Opportunity, U.S. Department of Housing and Urban Development.

- Region I**
- 999 Asylum Ave., One Financial Plaza,  
Hartford, CT 06103
  - Bulfinch Bldg., 15 New Chardon St.,  
Boston, MA 02114
  - 800 John F. Kennedy Federal Bldg.,  
Boston, MA 02203
  - New Federal Bldg., 275 Chestnut St.,  
Manchester, NH 03101
- Region II**
- The Parkade Bldg., 519 Federal St.,  
Camden, NJ 08103
  - Gateway Bldg. No. 1, Raymond Plaza,  
Newark, NJ 07102
  - Grant Bldg., 560 Main St., Buffalo,  
NY 14202
  - 666 Fifth Ave., New York, NY 10019
  - 26 Federal Plaza, Room 3541, New York,  
NY 10007
  - New Pan Am Bldg., 255 Ponce de Leon  
Ave., Hato Rey, PR 00918
- Region III**
- 1875 Connecticut Ave., N.W., Washington,  
D.C. 20009
  - Two Hopkins Plaza, Baltimore, MD 21201
  - Curtis Bldg., Room 892, 625 Walnut St.,  
Philadelphia, PA 19106
  - Two Allegheny Center, Room 1100,  
Pittsburgh, PA 15212
  - 701 East Franklin St., Richmond,  
VA 23219
- Region IV**
- Daniel Bldg., 15 South 20th St.,



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Birmingham, AL 35233  
Peninsular Plaza, 661 Riverside Ave.,  
Jacksonville, FL 32204  
230 Peachtree St. NW, Atlanta, GA 30303  
Room 211, Pershing Point Plaza, 1371  
Peachtree St., NE, Atlanta, GA 30309  
601 South Floyd St., Louisville,  
KY 40201  
101 C Third Floor, Jackson Mall,  
Jackson, MS 39213  
2309 West Cone Blvd., Northwest Plaza,  
Greensboro, NC 27408  
1801 Main St., Jefferson Square,  
Columbia, SC 29202  
One Northshore Bldg., 1111 Northshore Dr.,  
Knoxville, TN 37919

Region V

17 North Dearborn St., Chicago,  
IL 60602  
300 South Wacker Drive, Chicago,  
IL 60606  
Willowbrook 5 Bldg., 4720 Kingsway Drive,  
Room 301, Indianapolis, IND 46205  
McNamara Federal Bldg., 177 Michigan Ave.,  
Detroit, MI 48226  
Griggs-Midway Bldg., 1821 University  
Ave., St. Paul, MN 55104  
60 East Main St., Columbus, OH 43215  
744 North Fourth St., Milwaukee, WI  
53203

Region VI

One Union National Plaza, Suite 1400,  
Little Rock, AR 72201  
Plaza Tower, 1001 Howard Ave., New  
Orleans, LA 70113  
301 North Hudson St., Oklahoma City,  
OK 73102  
2001 Bryan Tower, Fourth Floor, Dallas,  
TX 75201  
1160 Commerce St., Dallas, TX 75242

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- Kallison Bldg., 410 South Main Ave.  
San Antonio, TX 78285
- Region VII** Two Gateway Center, Fourth and State  
Sts., Kansas City, KS 66101  
911 Walnut St., Kansas City, MO 64106  
210 North 12th St., St. Louis, MO  
63101  
Univac Bldg., 7100 West Center Road,  
Omaha, NE 68106
- Region VIII** 1405 Curtis St., Denver, CO 80202
- Region IX** 2500 Wilshire Blvd., Los Angeles, CA  
90057  
One Embarcadero Cntr, Suite 1600, San  
Francisco, CA 94111  
450 Golden Gate Ave., P O Box 36003  
San Francisco, CA 94102
- Region X** 334 West Fifth Ave., Anchorage, AK  
99501  
520 SW Sixth Ave., Portland, OR 97204  
Arcade Plaza Bldg., 1321 Second Ave.,  
Seattle, WA 98101
- HEADQUARTERS** Fair Housing and Equal Opportunity,  
U.S. Department of Housing and  
Urban Development, Washington, DC 20410

## *Department of Labor*

See page 30 for which region your State is in. Address complaints concerning Federal contractors (page 9) to Assistant Regional Administrator for OFCCP/ESA, U.S. Department of Labor.

Address complaints concerning State employment services, unemployment benefits offices, and CETA programs (page 10) to Regional Administrator, Employment and Training Administration, U.S. Department of Labor

- Region I** John F Kennedy Federal Bldg., Rm 1612-C,  
Boston, MA 02203

Region II	1515 Broadway, Rm 3713, New York, NY 10036
Region III	Gateway Bldg., Rm 15430, 3535 Market St., Philadelphia, PA 19104
Region IV	1371 Peachtree St. NE, Rm 729, Atlanta, GA 30309
Region V	230 South Dearborn St., Sixth Floor, Chicago, IL 60604
Region VI	555 Griffin Square Bldg., Rm 316, Dallas, TX 75202
Region VII	911 Walnut St., Rm. 2000 Kansas City, MO 64196
Region VIII	1961 Stout St., Rm. 1412. Denver, CO 80294
Region IX	450 Golden Gate Ave., Rm 11435 San Francisco, CA 94102
Region X	909 First Ave., Rm 1023. Seattle, WA 98174
HEADQUARTERS	For Federal contractors: Office of Federal Contract Compliance Programs, Employment Standards Administration, U.S. Department of Labor, Washington, DC 20210

For State employment services,  
unemployment benefits offices, and  
CETA programs, Employment and  
Training Administration, U.S. Department  
of Labor, Washington, DC 20210

## ***Environmental Protection Agency***

See page 30 for which region your State is in. Address complaints to  
Office of Civil Rights, Environmental Protection Agency

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- Region I** John F Kennedy Federal Bldg.  
Boston, MA 02203
- Region II** 26 Federal Plaza, New York.  
NY 10007
- Region III** Curtis Bldg., 625 Walnut St.,  
Philadelphia, PA 19106
- Region IV** 345 Courtland St NE, Atlanta.  
GA 30308
- Region V** 230 South Dearborn St., Chicago.  
IL 60604
- Region VI** 1201 Elm St., Dallas, TX 75270
- Region VII** 324 East 11th St., Kansas Cty.  
MO 64106
- Region VIII** 1860 Lincoln St., Denver, CO  
80203
- Region IX** 215 Fremont St., San Francisco,  
CA 94105
- Region X** 1200 Sixth Ave., 12th Floor.  
Seattle, WA 98101

### ***Equal Employment Opportunity Commission***

Write to the nearest office (listed below in order by State). Address complaints to: **Equal Employment Opportunity Commission.**

- 2121 Eighth Ave. North, Birmingham, AL 35203  
201 North Central Ave., Suite 1450, Phoenix, AZ 85073  
700 West Capitol, Little Rock, AR 72201  
1303 P St., Suite 103, Fresno, CA 93721  
3255 Wilshire Blvd, Ninth Floor, Los Angeles CA 90010  
1515 Clay St., Oakland, CA 94612  
880 Front St, San Diego, CA 92101  
1390 Market St, Suite 325, San Francisco, CA 94102  
84 West Santa Clara, San Jose, CA 95113  
1531 Stout St, 6th Floor, Denver, CO 80202

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1717 H St. N.W., Suite 402, Washington, DC 20006  
DuPont Plaza Center, Suite 414, 300 Biscayne Boulevard Way, Miami,  
FL 33131  
700 Twiggs St., Tampa, FL 33602  
75 Piedmont Ave. NE, Atlanta, GA 30303  
536 South Clark St., Rm. 234, Chicago, IL 60605  
46 East Ohio St., Rm 456, Indianapolis, IN 46204  
601 West Broadway, Rm. 105, Louisville, KY 40202  
600 South St., New Orleans, LA 70130  
711 West 40th St., Suite 210, Baltimore, MD 21211  
150 Causeway St., Suite 1000, Boston, MA 02114  
First National Bldg., Suite 500, 660 Woodward Ave., Detroit, MI 48226  
12 South Sixth St., Minneapolis, MN 55402  
200 East Pascagonla St., Suite 500, Jackson, MS 39201  
1150 Grand, First Floor, Kansas City, MO 64106  
1601 Olive St., St. Louis, MO 63103  
505 Marquette NW, Suite 1515, Albuquerque, NM 87101  
744 Broad St., Rm. 502, Newark, NJ 07102  
One West Genesee St., Rm. 320, Buffalo, NY 14202  
90 Church St., Rm. 1301, New York, NY 10007  
403 North Tyron St., Second Floor, Charlotte, NC 28202  
234 West Market Rm. 132, Greensboro, NC 27402  
414 Fayetteville St., Raleigh, NC 27608  
550 Main St., Rm. 7019, Cincinnati, OH 45202  
1365 Ontario St., Rm. 602, Cleveland, OH 44114  
200 West 2nd St., Dayton, OH 45402  
50 Penn Pl., Suite 1430, Oklahoma City, OK 73118  
127 North Fourth St., Suite 200, Philadelphia, PA 19106  
1000 Liberty Ave., Rm. 2038A, Pittsburgh, PA 15222  
7 North Laurens St., Greenville, SC 29602  
1407 Union Ave., Suite 502, Memphis, TN 38104  
404 James Robertson Parkway, Suite 1822, Nashville, TN 37219  
212 North St. Paul, Sixth Floor, Dallas, TX 75201  
2211 East Missouri, Rm. E-235, El Paso, TX 79903  
2320 LaBranch, Rm 1101, Houston, TX 77004  
727 East Durango, Suite B-601, San Antonio, TX 78206  
215 East Plume St., Norfolk, VA 23510  
400 North Eighth St., Rm 6213, Richmond, VA 23219  
710 Second Ave., Seattle, WA 98104

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342 North Water St , Rm 612, Milwaukee, WI 53202

EEOC will also open offices in a number of other cities during 1980. Check phone listings to see if they have been set up, or write to EEOC headquarters for information.

**HEADQUARTERS** Equal Employment Opportunity Commission,  
Washington, DC 20506

### ***Federal Deposit Insurance Corporation***

See the list below to determine which FDIC office covers your State. Address complaints to Regional Director, Federal Deposit Insurance Corporation

Alabama, Florida, Georgia 233 Peachtree St. NE, Suite 2400, Atlanta, GA 30303

Alaska, Arizona, California, Guam, Hawaii, Idaho, Nevada, Oregon, Utah, Washington 44 Montgomery St., Suite 3600, San Francisco, CA 94104

Arkansas, Louisiana, Mississippi, Tennessee One Commerce Sq., Suite 1800, Memphis, TN 38103

Colorado, New Mexico, Oklahoma, Texas 350 North St Paul St., Suite 2003, Dallas, TX 75201

Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, Vermont 69 State St., 17th Floor, Boston, MA 02109

Delaware, Maryland, Pennsylvania Five Penn Center Plaza, Suite 2901, Philadelphia, PA 19103

District of Columbia, North Carolina, South Carolina, Virginia 707 East Main St., Suite 2000, Richmond, VA 23219

Illinois, Indiana 6116 Sears Tower Chicago, IL 60606

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Iowa, Nebraska. 1700 Farnam St., Suite 1200, Omaha, NE 68102

Kansas, Missouri. 2345 Grand Ave., Suite 1500, Kansas City, MO  
64108

Kentucky, Ohio, West Virginia. One Nationwide Plaza, Suite 2600,  
Columbus, OH 43215

Michigan, Wisconsin. One South Pinckney St., Rm. 813, Madison, WI  
53703

Minnesota, Montana, North Dakota, South Dakota, Wyoming: 730  
Second Ave. South, Suite 266, Minneapolis, MN 55402

New Jersey, New York, Puerto Rico, Virgin Islands: 345 Park Ave.,  
21st Floor, New York, NY 10022

**HEADQUARTERS** Office of Consumer Affairs and Civil Rights,  
Federal Deposit Insurance Corporation, Washington, DC 20429

### ***Federal Home Loan Bank Board***

See the list below to determine which bank covers your State. Ad-  
dress complaints to Supervisory Agent, Federal Home Loan Bank of  
(city listed at left)

**Atlanta** Alabama, District of Columbia, Florida,  
Georgia, Maryland, North Carolina,  
South Carolina, Virginia. 260  
Peachtree St. NW, 10th Floor,  
Atlanta, GA 30303

**Boston** Connecticut, Maine, Massachusetts,  
New Hampshire, Rhode Island,  
Vermont. One Federal St., 30th  
Floor, Boston, MA 02110

**Chicago** Illinois, Wisconsin. 111 East Wacker

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	Dr., Chicago, IL 60601
Cincinnati	Kentucky, Ohio, Tennessee: 2700 DuBois Tower, Cincinnati, OH 45202
Des Moines	Iowa, Minnesota, Missouri, North Dakota, South Dakota: 907 Walnut St., Des Moines, IA 50309
Indianapolis	Indiana, Michigan: 2950 Indiana Tower, Indianapolis, IN 46204
Little Rock	Arkansas, Louisiana, Mississippi, New Mexico, Texas: 1350 Tower Bldg., Little Rock, AR 72201
New York	New Jersey, New York, Puerto Rico, Virgin Islands: One World Trade Cntr., Floor 103, New York, NY 10048
Pittsburgh	Delaware, Pennsylvania, West Virginia: 11 Stanwix St., Fourth Floor, Gateway Cntr, Pittsburgh, PA 15222
San Francisco	Arizona, California, Nevada 600 California St, Rm 310, San Francisco, CA 94108
Seattle	Alaska, Guam, Hawaii, Idaho, Montana, Oregon, Utah, Washington, Wyoming. 600 Stewart St, Seattle, WA 98101
Topeka	Colorado, Kansas, Nebraska, Oklahoma P O Box 828, Topeka, KS 66601



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**HEADQUARTERS** Department of Consumer Civil Rights,  
Office of Examinations and Supervision,  
Federal Home Loan Bank Board,  
Washington, D.C. 20552

### ***Federal Trade Commission***

See the list below to determine which FTC office covers your State. Complaints from the Washington, D.C., metropolitan area and Puerto Rico should be sent to the address on page 6. Address complaints to Equal Credit Opportunity, Federal Trade Commission.

Alabama, Florida, Georgia, Mississippi, North Carolina, South Carolina, Tennessee, Virginia (except metropolitan DC area) 1718 Peachtree St. NW, Suite 1000, Atlanta, GA 30309

Alaska, Idaho, Oregon, Washington 915 Second Ave., 28th Floor, Seattle, WA 98174

Arizona, California (southern) 11000 Wilshire Blvd., Room 13209, Los Angeles, CA 90024

Arkansas, Louisiana, New Mexico, Oklahoma, Texas 2001 Bryan St., Suite 2665, Dallas, TX 75201

California (northern), Hawaii, Nevada 450 Golden Gate Ave. Box 36005, San Francisco, CA 94102

Colorado, Kansas, Montana, Nebraska, North Dakota, South Dakota, Utah, Wyoming 1405 Curtis St., Suite 2900 Denver, CO 80202

Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, Vermont 1301 Analex Bldg., 150 Causeway St., Boston, MA 02114

Delaware, Maryland (except metropolitan DC area), Michigan, New York (west of Rochester), Ohio, Pennsylvania, West Virginia 118 Saint Clair Ave., Suite 500, Cleveland, OH 44114

Illinois, Indiana, Iowa, Kentucky, Minnesota, Missouri, Wisconsin 55 East Monroe St., Suite 1437, Chicago, IL 60603

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New Jersey, New York (east of Rochester) 2243-EB Federal Bldg.,  
New York, NY 10007

## ***Internal Revenue Service***

Write to the nearest office (listed below in order by State). Address complaints to: Chief of Exempt Organizations Division, Internal Revenue Service

P.O. Box 2350, Los Angeles, CA 90053  
450 Golden Gate Ave., San Francisco, CA 94102  
P.O. Box 35045, Jacksonville, FL 32202  
P.O. Box 632, Atlanta, GA 30301  
P.O. Box 1193, Chicago, IL 60690  
P.O. Box 13163, Room 508, Baltimore, MD 21203  
P.O. Box 9081, JFK Post Office, Boston, MA 02203  
477 Michigan Ave., Detroit, MI 48232  
P.O. Box 3556, St. Paul, MN 55165  
P.O. Box 1123, St. Louis, MO 63188  
P.O. Box 260, Newark, NJ 07102  
G P O Box 1680, Brooklyn, NY 11202  
P.O. Box 3200, Church Street Station, New York, NY 10008  
P.O. Box 476, Cincinnati, OH 45201  
P.O. Box 99182, Cleveland, OH 44199  
P.O. Box 12821, Philadelphia, PA 19106  
P.O. Box 2135, Austin, TX 78767  
1100 Commerce, Mail Code 408, Dallas, TX 75242  
915 Second Ave., Room 2498, Seattle, WA 98174  
**HEADQUARTERS** Exempt Organizations Division, Internal Revenue Service, U.S. Department of the Treasury, Washington, DC 20224

## ***National Credit Union Administration***

See the list below to determine which NCUA office covers your State. Write to the office for the place where the credit union is, not where you are. Address complaints to National Credit Union Administration

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- Region I** Connecticut, Maine, Massachusetts, New Hampshire, New Jersey, New York, Puerto Rico, Rhode Island, Vermont, Virgin Islands: State Street-South Bldg., Rm. 3E, 1776 Heritage Dr., Boston, MA 02171
- Region II** Delaware, District of Columbia, Maryland, Pennsylvania, Virginia, West Virginia. 228 Walnut St., Box 926, Harrisburg, PA 17108
- Region III** Alabama, Arkansas, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina, Tennessee: 1365 Peachtree St. N.E., Suite 500, Atlanta, GA 30309
- Region IV** Illinois, Indiana, Iowa, Michigan, Minnesota, Missouri, Nebraska, North Dakota, Ohio, South Dakota, Wisconsin: 234 North Summit St., Rm. 704, Toledo, OH 43604
- Region V** Arizona, Colorado, Idaho, Kansas, Montana, Nevada, New Mexico, Oklahoma, Texas, Utah, Wyoming. 515 Congress Ave., Suite 1400, Austin, TX 78701
- Region VI** Alaska, California, Gaum, Hawaii, Oregon, Washington: Two Embarcadero Cntr., Suite 1830, San Francisco, CA 94111
- HEADQUARTERS** Consumer Affairs Office, National Credit Union Administration, Washington, DC 20456

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## *Office of the Comptroller of the Currency*

See the list below to determine which national bank region covers your State. Address complaints to Administrator, First (or Second, Third, etc.) National Bank Region, Consumer Complaint Department.

<b>First Region</b>	Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, Vermont: Three Center Plaza, Suite P-400, Boston, MA 02108
<b>Second Region</b>	New Jersey, New York, Puerto Rico, Virgin Islands: 1211 Avenue of the Americas, Suite 4250, New York, NY 10036
<b>Third Region</b>	Pennsylvania: Three Parkway, Suite 1800, Philadelphia, PA 19102
<b>Fourth Region</b>	Indiana, Kentucky, Ohio: One Erieview Plaza, Cleveland, OH 44114
<b>Fifth Region</b>	Delaware, District of Columbia, Maryland, North Carolina, Virginia, West Virginia, F&M Center, Suite 21-51, Richmond, VA 23277
<b>Sixth Region</b>	Florida, Georgia, South Carolina: Peachtree Can Tower, 229 Peachtree St. NE, Suite 2700, Atlanta, GA 30303
<b>Seventh Region</b>	Illinois, Michigan: Sears Tower, 233 South Wacker Dr., Suite 5750, Chicago, IL 60606
<b>Eighth Region</b>	Alabama, Arkansas, Louisiana, Mississippi, Tennessee: 165 Madison Ave., Rm. 800, Memphis, TN 38103
<b>Ninth Region</b>	Minnesota, North Dakota, South

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- Dakota, Wisconsin: 800 Marquette Ave.,  
1100 Midwest Plaza, East Bldg.,  
Minneapolis, MN 55402
- Tenth Region** Iowa, Kansas, Missouri, Nebraska: 911  
Main St., Suite 2616, Kansas City,  
MO 64105
- Eleventh Region** Oklahoma, Texas: 1201 Ellis St., Suite  
3800, Dallas, TX 75270
- Twelfth Region** Arizona, Colorado, New Mexico, Utah,  
Wyoming: 1405 Curtis St., Denver,  
CO 80202
- Thirteenth Region** Alaska, Idaho, Montana, Oregon,  
Washington: 707 SW Washington St.,  
Rm. 900, Portland, OR 97205
- Fourteenth Region** California, Hawaii, Nevada: One  
Market Plaza, Steuart Street Tower,  
Suite 2101, San Francisco, CA 94105
- HEADQUARTERS** Consumer Affairs Division, Office of  
the Comptroller of the Currency,  
Washington, DC 20219

### ***U.S. Commission on Civil Rights***

See page 30 for which region your State is in. Address complaints to:  
Regional Director, U.S. Commission on Civil Rights.

- Region I** 55 Summer St., 8th Floor, Boston,  
MA 02110
- Region II** 26 Federal Plaza, Room 1639, New York,  
NY 10007

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Region III	2120 L St., N W., Room 510, Washington, DC 20037
Region IV	Citizens Trust Bank Bldg., Room 362, 75 Piedmont Ave., NE, Atlanta, GA 30303
Region V	230 South Dearborn St., 32nd Floor, Chicago, IL 60604
Region VI	Heritage Plaza, 418 South Main, San Antonio, TX 78204
Region VII	Old Federal Office Bldg., Room 3103, 911 Walnut St., Kansas City, MO 64106
Region VIII	Brooks Towers, Suite 2235, 1020 Fifteenth St., Denver, CO 80202
Region IX	3660 Wilshire Bldg., Suite 810, Los Angeles, CA 90010
Region X	915 Second Ave., Room 2852, Seattle, WA 98174
HEADQUARTERS	Complaint Referral U.S. Commission on Civil Rights Washington, DC 20425

## ***United States Attorneys***

Write to the nearest office in your State or territory Address complaints to: United States Attorney.

**Alabama**                    1800 Fifth Ave. North, Rm 200,  
Birmingham, AL 35203  
15 Lee St., Rm. 302,  
Montgomery, AL 36104

- 
- 113 St. Joseph St., Rm 311, Mobile,  
AL 36602
- Alaska** 701 C St., Rm. C-252, Mail Box 9  
Anchorage, AK 99513  
101 12th Ave., Rm. 310, Fairbanks,  
AK 99701
- Arizona** 230 North First Ave., Rm. 5000,  
Phoenix, AZ 85025  
La Placida Village, Acapulco Bldg., Third  
Floor, 120 West Broadway, Tucson,  
AZ 85702
- Arkansas** U.S Post Office and Courthouse, Sixth  
and Rogers, Fort Smith, AR 72901  
600 West Capitol, Rm. 327, Little Rock,  
AR 72203
- California** 1130 O St., Rm. 5311, Fresno, CA  
93721  
312 North Spring St., Rm. 1306, Los  
Angeles, CA 90012  
650 Capitol Mall, Rm. 2058, Sacramento,  
CA 95814  
940 Front St., Rm. 5-N-19, San Diego,  
CA 92189  
450 Golden Gate Ave., Rm. 16201, San  
Francisco, CA 94102  
111 West St. John's St., Suite 602, San  
Jose, CA 95112
- Canal Zone** PSC Box 2990, APO Miami, FL 34002
- Colorado** 1961 Stout St., Rm. C-330, Denver,  
CO 80294  
P.O. Box 3566, Grand Junction, CO 81502
- Connecticut** 450 Main St., Rm. 250, Hartford, CT

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06103  
270 Orange St., Rm 310, New Haven, CT  
06510

**Delaware** 844 King St., Rm. 5001, Wilmington,  
DE 19801

**District of  
Columbia** U.S. Courthouse, Rm 3600-E, Third and  
Constitution Ave., NW, Washington,  
DC 20001

**Florida** 29<sup>th</sup> E. Broward Blvd., Rm. 202-B, Fort  
Lauderdale, FL 33301  
311 West Monroe St., Rm 409, Jacksonville,  
FL 32201  
14 NE First Ave., Rm 300, Miami, FL  
33132  
80 North Hughey Ave., Orlando, FL 32801  
100 North Palafox St., Rm. 310,  
Pensacola, FL 32501  
110 Park Ave., Rm 221, Tallahassee, FL  
32301  
611 Florida Ave., Rm 405, Tampa, FL  
33601

**Georgia** 56 Forsyth St NW, Rm 428, Atlanta, GA  
30303  
U.S. Courthouse, Rm 311, Eighth and  
Telfair St., Augusta, GA 30903  
Old Post Office Bldg., Rm. 303, Mulberry  
and Third Sts., Macon, GA 31202  
125 Bull St., Rm 237, Savannah, GA  
31402

**Guam** Pacific Nes Bldg., Rm 502-A, Agana, GU  
96910

**Hawaii** 300 Ala Moana Blvd., Rm C-242, Box 50183,  
Honolulu, HI 96850



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**Idaho**                    550 West 7<sup>th</sup> St., Rm 693, Boise, ID 83724

**Illinois**                219 South Dearborn St., Rm 1500 South, Chicago, IL 60604  
 201 North Vermillion, Rm 202, Danville, IL 61832  
 750 Missouri Ave Rm 330, East St Louis, IL 62202  
 100 NE Monroe St Rm 271, Peoria, IL 61601  
 600 East Monroe St., Rm 312, Springfield, IL 62705

**Indiana**                1300 South Harrison St., Rm 220, Fort Wayne, IN 46802  
 507 State St., Rm 312, Hammond IN 46320  
 46 East Ohio St., Rm 274, Indianapolis, IN 46204  
 204 South Main St., Rm 332, South Bend, IN 46601

**Iowa**                    104 First St SE, Rm 225, Cedar Rapids, IA 52401  
 122 U.S. Courthouse, East First and Walnut Sts., Des Moines, IA 50309  
 U.S. Post Office and Courthouse, Rm 327, Sioux City, IA 51102  
 236 Federal Bldg., Waterloo, IA 50703

**Kansas**                812 North Seventh St Rm 148, Kansas City, KS 66101  
 444 Quincy St., Rm 385, Topeka, KS 66683  
 401 North Market Rm 306, Wichita, KS 67201

**Kentucky**             326 Federal Bldg., Limestone and Bart

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Sts. Lexington, KY 40507  
 601 West Broadway, Rm 211, Louisville,  
 KY 40202

**Louisiana**            707 Florida St., Rm 130, Baton Rouge,  
 LA 70801  
 500 Camp St., New Orleans, LA 70130  
 500 Fannin St., Rm 3B12, Shreveport,  
 LA 71101

**Maine**                262 Harlow St., Rm 323, Bangor, ME  
 04401  
 156 Federal St., Rm 107, Portland,  
 ME 04112

**Maryland**            101 West Lombard St., Eighth Floor,  
 Baltimore, MD 21201

**Massachusetts**      1107 John W McCormack Post Office and  
 Courthouse, Boston, MA 02109  
 436 Dwight St., Springfield, MA 01103

**Michigan**            1000 Washington St., Rm 204, Bay City,  
 MI 40707  
 211 West Lafayette, Rm 817, Detroit,  
 MI 48226  
 600 Church St., Rm 113, Flint, MI  
 49503  
 110 Michigan Ave NW, Rm 544 Grand  
 Rapids, MI 49503

**Minnesota**           110 South Fourth St., Rm 596,  
 Minneapolis, MN 55401  
 316 North Robert St., Rm 678, St. Paul,  
 MN 55101

**Mississippi**         U.S. Post Office and Courthouse, Rm 324,  
 Capitol and West Sts., Jackson, MS 39205  
 911 West Jackson Ave., Rm 255, Oxford,  
 MS 38655

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**Missouri** 811 Grand Ave., Rm 549, Kansas City,  
MO 64106  
1114 Market St., Rm 414, St Louis,  
MO 63101  
870 Boonville St., Rm. 227, Springfield,  
MO 65801

**Montana** 26th St and Thrd Ave North, Billings,  
MT 59103  
400 North Main, Rm. 173, Butte, MT 59701

**Nebraska** 100 Centennial Mall North, Rm 530,  
Lincoln, NE 68508  
215 North 17th St., Rm 8000, Omaha,  
NE 68101

**Nevada** 300 Las Vegas Blvd. South, Rm 4-523, Las  
Vegas, NV 89101  
300 Booth St., Rm. 5011, Reno, NV 89509

**New Hampshire** 55 Pleasant St., Rm 411, Concord, NH  
03301

**New Jersey** 401 Market St., Rm 330, Camden, NJ  
08101  
970 Broad St., Rm 502, Newark, NJ  
07102  
402 East State St., Rm. 251G, Trenton,  
NJ 08607

**New Mexico** 500 Gold Ave. SW, Rm 12020, Albuquerque,  
NM 87103

**New York** 445 Broadway, Rm 411, Albany, NY 12207  
225 Cadman Plaza East, Brooklyn,  
NY 11201  
502 U S Courthouse, Court and Franklin

Sts., Buffalo, NY 14202  
 One Street Andrews Plaza, New York,  
 NY 10007  
 100 State St., Rm. 233, Rochester, NY  
 14614  
 100 South Clinton St., Rm. 369, Syracuse,  
 NY 13201

**North Carolina**      Post Office Bldg., Rm. 310, Otis St.,  
 Asheville, NC 28802  
 401 West Trade St., Rm. 251, Charlotte,  
 NC 28230  
 324 West Market St., Rm. 326, Greensboro,  
 NC 27402  
 310 New Bern Ave., Rm. 874, Raleigh,  
 NC 27611

**North Dakota**      470 U.S. Post Office and Courthouse,  
 Third and Rosser Ave., Bismarck, ND  
 58501  
 655 First Ave North, Rm 219, Fargo,  
 ND 58108

**North Mariana  
 Islands**              same as Guam

**Ohio**                    722 U S Post Office and Courthouse, Fifth  
 and Walnut Sts. Cincinnati, OH  
 45202  
 215 Superior Ave. NE., Rm. 400, Cleveland,  
 OH 44114  
 85 Marconi Blvd. Rm. 200, Columbus,  
 OH 43215  
 200 West Second St. Rm 802, Dayton,  
 OH 45402  
 1704 Spielbusch Ave. Rm 307, Toledo,  
 OH 43624

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Oklahoma Fifth and Okmulgee Sts., Rm 333,  
Muskogee, OK 74401  
U.S. Courthouse and Federal Office  
Bldg., Rm 4434, Oklahoma City, OK 73102  
333 West Fourth St., Rm 460, Tulsa,  
OK 74103

Oregon Federal Courthouse, Rm 135, Eugene,  
OR 97401  
620 SW Main St., Rm 506, Portland,  
OR 97205

Pennsylvania Federal Bldg. and Courthouse, Rm 314,  
Sixth and State Sts., Erie, PA 16501  
Federal Bldg., Third and Walnut Sts.,  
Harrisburg, PA 17101  
U.S. Post Office Bldg., Market St.,  
Lewisburg, PA 17837  
Seventh Ave and Grant St., Rm 633,  
Pittsburgh, PA 15219  
Independence Mall West, 601 Market St.,  
Rm 3310, Philadelphia, PA 19106  
U.S. Post Office Bldg., Rm 426,  
Scranton, PA 18501

Puerto Rico Federal Courthouse and Office Bldg.,  
Rm 101, Ave Carlos Chardon, Hato  
Rey, PR 00918  
Old Post Office and Courthouse Bldg.,  
Fourth Floor, Comercio St., San Juan,  
PR 00904

Rhode Island 223 Federal Bldg and Courthouse,  
Kennedy Plaza, Providence, RI 02903

South Carolina Post Office Bldg., Rm 308, Meeting  
and Broad Sts., Charleston, SC 29402  
1100 Laurel St., Rm 151, Columbia,  
SC 29201  
300 East Washington St., Rm 318.

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Greenville, SC 29601

South Dakota

425 Federal Bldg., Pierre, SD 57501  
515 Ninth St., Rm. 321, Rapid  
City, SD 57701  
400 South Phillips Ave., Rm. 231,  
Sioux Falls, SD 57102

Tennessee

359 U.S. Post Office and Courthouse,  
Chattanooga, TN 37402  
101 W. Summer St., Rm. 318, Greenville,  
TN 37743  
509 Main St., Rm. 201, Knoxville, TN  
37902  
167 North Main St., Rm. 1058, Memphis,  
TN 38103  
801 Broadway, Rm. 879, Nashville, TN  
37203

Texas

200 West Eighth St., Rm. 309, Austin,  
TX 78701  
248 U.S. Courthouse and Post Office  
Bldg., Liberty and Willow Sts., Beaumont,  
TX 77704  
1001 East Elizabeth St., Rm. 120,  
Brownsville, TX 78521  
521 Star St., Corpus Christi, TX  
78401  
1100 Commerce St., Rm. 16G28, Dallas,  
TX 75242  
511 East San Antonio Ave., Rm. 353, El  
Paso, TX 79901  
310 US Courthouse, Tenth and Lamar  
Sts., Fort Worth, TX 76102  
515 Rusk Ave., Houston, TX 77002  
Federal Bldg., Matamoras St., Laredo,  
TX 78040  
1205 Texas Ave., Rm. C-201, Lubbock,  
TX 79401

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Hemisfair Plaza, 655 East Durango  
Blvd., San Antonio, TX 78206  
221 West Ferguson St., Rm. 402, Tyler,  
TX 75701

Utah 350 South Main St., Rm. 200, Salt Lake  
City, UT 84101

Vermont Federal Bldg., Rm. 618, Elmwood Ave.,  
Burlington, VT 05401  
151 West St., Rutland, VT 05701

Virgin Islands 56 King St., Second Floor, Christiansted,  
St Croix, VI 00820  
  
District Court Bldg., Annex, St Thomas,  
VI 00801

Virginia 117 South Washington St., Alexandria,  
VA 22314  
U S Post Office and Courthouse, Rm. 409,  
Granby St., Norfolk, VA 23510  
1102 East Main St., Third Floor,  
Richmond, VA 23210  
210 Franklin Road SW, Rm. 325, Roanoke,  
VA 24008

Washington 1010 Fifth Ave., Rm. 1012, Seattle,  
WA 98104  
West 920 Riverside, Rm. 841, Spokane,  
WA 99210  
11th and A Sts., Rm 324, Tacoma,  
WA 98402  
303 Federal Bldg., Third and Chestnut,  
Yakima, WA 98907

West Virginia 500 Quarrier St., Rm 4106, Charleston,  
WV 25301  
300 Third St., Rm 336, Elkins, WV

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26241

Fifth Ave. and Ninth St., Rm. 236,  
Huntington, WV 25701  
1125-1141 Chapline St., Rm. 243,  
Wheeling, WV 26003

Wisconsin

215 Monona Ave., Rm. 241, Madison,  
WI 53701  
517 East Wisconsin Ave., Rm. 330,  
Milwaukee, WI 53202

Wyoming

2120 Capitol Ave., Rm. 2139, Cheyenne,  
WY 82001



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## 8. TDD Numbers of Federal Government Offices

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Below are listed the TDD (telecommunications devices for the deaf) numbers of various Federal Government agencies

### *Department of Health and Human Services, Rehabilitation Administration*

Boston, MA	(617) 223-6820
New York, NY	(212) 264-9464
Philadelphia, PA	(215) 596-1327
Atlanta, GA	(404) 221-2352
Chicago, IL	(312) 353-4695
Dallas, TX	(214) 767-2968
Kansas City, MO	(816) 374-2381
Denver, CO	(303) 837-2135
San Francisco, CA	(415) 556-7638
Seattle, WA	(206) 442-4442
Washington, DC	(202) 245-0591
Washington, DC	(202) 245-0584

### *Department of Health and Human Services, Office for Civil Rights*

Boston, MA	(617) 223-4000
New York, NY	(212) 264-9464
Philadelphia, PA	(215) 596-6794
Atlanta, GA	(404) 221-2010
Chicago, IL	(312) 353-1949
Dallas, TX	(214) 767-6599
Kansas City, MO	(816) 374-5025
Denver, CO	(303) 837-3439
San Francisco, CA	(415) 556-1933
Seattle, WA	(206) 442-7486

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Cleveland, OH (216) 522-7022  
Washington, DC (202) 472-2916

### ***Other offices***

Architectural and Transportation Barriers  
Compliance Board (202) 245-1801  
Bureau of Education of Handicapped (202) 472-1356  
Community Services Administration (202) 245-5235  
Department of Commerce, Law Library (202) 377-5588  
ED, Office for Civil Rights (202) 426-7307  
HUD, Office of Independent Living (202) 755-5709  
Department of Labor (202) 523-9512  
Department of the Treasury (202) 634-5688  
Federal Communications Commission (202) 632-6999  
Federal Register (202) 523-5239  
Office for Handicapped Individuals (202) 245-8645  
President's Committee on Employment  
of the Handicapped (202) 652-5337  
U.S. Commission on Civil Rights (202) 376-2683  
United States Congress (202) 224-2793 or  
(202) 224-3997