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ABSTRACT

This quarterly publication, issued by the National Institute on Alcohol Abuse and Alcoholism (NIAAA), contains articles dealing with family violence and alcohol abuse, children of alcoholic parents, training programs for counselors, and confidentiality of client records. The three articles on alcohol abuse suggest that: (1) there is a clear association between alcoholism and all kinds of domestic violence such as wife battering, child abuse, and incest; (2) many abuse victims are "silent" victims until threat of serious injury or death appears imminent; and (3) social services and the criminal justice system are beginning to develop programs involving hotlines, emergency shelters, and crisis centers to help with these problems. Other articles focus on the provision of services for all children of alcoholics, not just those who exhibit behavioral problems, a program model for training counselors to handle referrals to child protective services, and policy issues related to federal regulations governing confidentiality of patient records and child abuse/neglect reports. A partial listing of family violence agencies is also provided. (HLM)

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# FAMILY VIOLENCE

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# table of contents

<b>Family Violence: An Overview</b> .....	2
Margaret H. Hindman	
<b>Reflections on Family Violence</b> .....	12
Ruth Sanchez-Dirks, Ph.D.	
<b>Perspectives: Family Violence</b> .....	17
Diane E. Hamlin; Dorothy B. Hurwitz, M.S.W.; Gisela Spieker, Ph.D.	
<b>Children of Alcoholics</b> .....	23
Claudia Black, M.S.W.	
<b>The Addiction Syndrome—A Model Training Program for Counselors</b> .....	28
Robert A. Holzauer, A.C.S.W.	
<b>Confidentiality of Alcohol and Drug Abuse Patient Records and Child Abuse and Neglect Reporting</b> .....	31
<b>Resource Listing</b> .....	34

Cover art was drawn by a young participant in Claudia Black's art therapy group for children of alcoholic parents (see article, p. 23).

**ALCOHOL HEALTH AND RESEARCH WORLD**

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Margaret H. Hindman, NCALI Staff

"Eddie was watching a football game on TV and drinking beer. He had been drinking all day. Angry that his favorite team lost, he switched off the set and turned on Pat. His eyes were wide and bloodshot. He looked menacing, like a madman, as he charged across the room toward her. . . ."<sup>1</sup>

"When my father gets drunk he beats me. My mother says she will do something about it, but she never does. When you get slung against walls, stepped on, then just plain beat, it's not funny. . . I can't get along with my parents. I thought about killing myself. . . ."<sup>2</sup>

Stories such as these have a familiar ring to police and social workers who are involved every day in family violence situations. While research in this area is scarce and findings are contradictory, service providers report a clear association between alcoholism and all kinds of domestic violence.

### Scope of the Problem

"No subject receives more study than the family and no aspect of family life is studied less than family

<sup>1</sup>From *Family Circle*, April 24, 1979 "The Case of Patricia Gross" by Bonnie & Charles Remsberg.

<sup>2</sup>From Letter to the director of the NIAAA

violence," observes sociologist Barbara Star (1978). There is a high degree of acceptance of family violence in American society and an unwillingness to uncover the serious incidents of physical abuse occurring in many homes. Victims often hide the fact that they are being abused, for reasons ranging from fear of reprisals to lack of appropriate response on the part of the traditional helping community.

While many cases of child and spouse abuse go unreported, it is estimated that each year there are as many as 1.7 million spousal assaults (Straus 1977). The National Center on Child Abuse and Neglect estimates that there are one million cases of child abuse and neglect, at least 200,000 of which are assaults. The FBI Uniform Crime Reports show that 25 percent of all murders are intrafamilial and that over half of these were spouse killings (U.S. Department of Justice 1975).

A national survey (Straus 1977) concluded that over six million incidents of serious physical abuse occur in families each year. This survey found wives beating husbands almost as frequently as husbands beat wives, although this pattern is not supported by reports from police and other professionals who deal with family violence. The general picture which

# VIOLENCE

emerges from these sources is that women are overwhelmingly the victims in marital disputes. Abusive behavior ranges from pushing and slapping to the extreme of murder. It appears that while both husbands and wives may be aggressors equally often, the wives—because of physical disadvantages—are most often the victims of serious injury. In spousal homicides, men are almost as likely as women to be victims, although women who murder their husbands cite constant physical abuse as their motivation (McCormick 1977). It is not uncommon that the victim of murder will initiate the fatal incident, observes Palmer (1975). "The spiral of conflict is broken by a final clash, physically initiated by the victim. . . . victim and offender are cooperating in the former's death." It should be recognized that couples who are not married have rates of violence that are as high or higher than those who are married, according to Straus (1978). Especially if regular sex is involved, the violence rate is quite high, he notes.

Child abuse also leads, in many cases, to tragic results. An estimated 37,000 to 50,000 child abuse incidents cause serious injury each year and 2,000 result in death (Gil 1970). In fact, more children under the age of 5 die from injuries inflicted by

parents than die from tuberculosis, whooping cough, polio, measles, diabetes, rheumatic fever, and appendicitis, combined (Viano 1973).

## Alcohol Abuse and Child Abuse

Popular opinion has long held that the wifebeater or child abuser is "a lower class, beer-drinking, undershirt-wearing Stanley Kowalski brute" (Langley and Levy 1977). In fact, family violence is not limited to any social, geographical, economic, age, or racial group. But family violence is consistently linked to alcohol abuse.

According to the American Humane Association (1978), alcohol dependence was a factor in 17 percent of the families in which child abuse or neglect occurred, based on nationwide data from 1974 to 1976. Dr. Henry Kempe, who coined the term "battered child," estimated that alcohol plays a role in about a third of all cases of child abuse (1972). On the other hand, a study of child abuse incidents involving infants and small children indicated that alcoholism was not a significant factor (Steele and Pollack 1968).

The reality is that little research has been done in this area, and results are not consistent. A review of

the alcohol literature on this subject, prepared in 1977 for the NIAAA, concluded that "alcohol involvement in child abuse and neglect has not been of significant or central concern to researchers" and noted that "when information on the relationship of alcohol and child abuse is available, it is generally not considered by researchers in terms of any specific alcohol theory" but is viewed as "symptomatic of a generally socially maladjusted personality" (Epstein et. al. 1977).

There is evidence linking parental alcohol abuse to sexual abuse and incest, according to the National Center on Child Abuse and Neglect (in press). However, it appears that alcoholism may be more clearly associated with child neglect—both physical and emotional—than with abuse. (See *Alcohol Health and Research World*, Spring 1977 "Child Abuse and Neglect: The Alcohol Connection.")

Two recent studies have uncovered new evidence that links alcohol abuse and child abuse. A study conducted at an Arkansas community-based alcoholism treatment center indicated that more than half of the alcoholic parents studied were child abusers (Spieker 1978). A project aimed at early detection of family pathology in a medical outpatient clinic at the Long Beach Naval Hospital uncovered "a highly significant relationship between the family in conflict and alcohol abuse and child abuse" (Behling 1978). In other words, families referred because of spouse abuse were also having problems with actual or potential child abuse; and many of these violent families were characterized by alcohol abuse problems.

Violence is not an isolated phenomenon, affecting only one victim in a family. The "battering family" is frequently encountered by counselors who report that a husband who beat his wife is often a battering father; and he may well be the target of violence from his wife and even the children. Abused wives may also be child abusers (Scott 1974).

Researchers who questioned women whose sons were in treatment for child abuse at a psychiatric clinic found that 65 percent of the mothers who had abused their sons had themselves been abused by their husbands (Stewart and deBlois 1978). An Arkansas study of battered wives indicated that 31 percent of the abusing husbands also abused the children (Spieker 1978).

Until very recently, family violence was synonymous with child abuse, sociologist Star observes. While public attention was turned to the problem of child abuse and neglect in the 1960's, it was not until the early 1970's that service providers and the media began to call public attention to marital violence. "We actually knew about wife battering at the time of our initial investigations of child abuse,"

she says. "Testimonies replete with statements that began, 'It was bad enough when he was beating on me, but when he started on the children I really became frightened.' We only responded to the last part of that sentence. It took ten years before we could acknowledge the first part."

Despite clear indications that child abuse and spouse abuse are closely linked, treatment programs are inevitably fragmented because reported cases of child abuse are channeled to the protective services system while most reported marital disputes fall within the jurisdiction of the criminal justice system.

States set up protective services components of the social services system in the 1960s, developing laws which mandate that all cases of child abuse be recorded in a central registry. The early response to child abuse was to remove the child from the home and in extreme cases to jail the abusing parent. More recently, the social services system has begun to develop programs which seek to rehabilitate the parent as well as protect the child. For example, a privately funded, volunteer parent-aide association in New York, called SCAN (Suspected Child Abuse and Neglect), offers support to abusive and/or neglectful mothers. These mothers generally must agree to participate in the program to get their children back after a child abuse incident. The volunteers are primarily women who are not employed, so that they are available at odd hours. The volunteer spends time each week with the mother and children, teaching her skills in caring for the children and offering support in times of crisis.

A self-help group, patterned after Alcoholics Anonymous, also offers support to abusing parents. Parents Anonymous is based on the premise that child abusers love their children and do not want to injure them but that they need support in dealing with the lack of control which leads to child abuse. Many members of PA are also members of AA, according to a spokesperson for the parents' group.

Three recently funded demonstration programs focus specifically on helping families in which both substance abuse and child abuse are occurring. (See "Reflections on Family Violence," pg. 12).

### **Alcohol Abuse and Marital Violence**

Popular opinion has linked alcohol abuse with spouse abuse much more clearly than with child abuse; and research, though conflicting, appears to lend credence to this belief. "There's no shortage of evidence that alcohol and drugs—particularly alcohol—have a lot to do with wifebeating," according to authors Roger Langley and Richard Levy (1977). Maria Roy, who founded Abused Women's Aid in Crisis (AWAIC) in New York City, reports that the

husband's alcohol and other drug abuse was an underlying factor in over 80 percent of the cases AWAIC dealt with during 1976 (Roy 1977). In marriages or relationships exceeding 7 years' duration, the abusing men were reported to have alcohol problems in 90 percent of the cases, she said. These men "seemed to beat their wives more often both when drunk or sober," she said, and "very often, the assaults came during sobriety." In long-term relationships where there had been no prior violence, generally the men had developed a drinking or other drug problem which "seemed to act as a catalyst for the violence in these cases."

A Minnesota study of nearly 100 abused wives who called a community agency hotline found that 87 percent of the abusing men were alcohol users—35 percent daily drinkers and another 10 percent weekend drinkers. In addition, 71 percent of the women said they also were alcohol users and most reported frequent drinking (Carder 1978).

Another survey of women who sought emergency aid in Ann Arbor, Mich., following abuse by their husbands showed that 60 percent of the abusing men abuse alcohol and that more than 66 percent of the assaults involved the use of alcohol (Congressional Record 1978). At least one study, however, reported that the incidence of alcohol abuse in family disputes was overestimated by the victims (Bard and Zacker 1974).

Most of the evidence linking alcohol abuse and wife beating is quite recent, perhaps reflecting the fact that this hidden tragedy has come under public scrutiny only recently. An exhaustive review of the literature published prior to 1977 on alcohol problems and wife abuse revealed that empirical research into the problem was scarce and that which did exist presented conflicting conclusions (Epstein et al 1977). "Research focused specifically on the use of alcohol in situations involving physical aggression between husbands and wives reveals widely differing reports of the extent to which alcohol is present," the reviewers note.

Researchers who have looked at the connection between alcohol abuse and marital violence reflect a preoccupation with the dynamics of the relationship, most often attempting to answer the perplexing questions "Why does he beat her?" and "Why does she stay?"

Most existing research seems to support the conclusion that alcohol abuse does not cause marital violence—that the link is not one of cause and effect. Currently, the most widely accepted viewpoint is that alcohol abuse is a disavowal technique used by abusive husbands. In other words, some men may drink when they feel like beating their wives because they know that by being drunk they will be released

from responsibility both by their wives and by the rest of society (Gelles 1974).

Another point of view is that alcohol acts to lessen inhibitions. According to Natalie Shainess (1977), "The alcoholic is a particularly dangerous man because rage is an important component of his personality, and often, the drinking is related to an attempt to 'anesthetize'—to lessen the rage. But alcohol affects the higher centers of the brain and is actually a depressant of function. The result is that the rage increases—or at least the ability to contain it is lost—and assault becomes more likely." The disinhibition theory is not, however, supported by the available evidence, other researchers argue, since most alcoholics do not beat their wives. Coleman and Straus (1979), report that the "deviance disavowal theory" advanced by Gelles is reinforced by findings that drunkenness can provide a "time out" period when the norm regarding appropriate behavior can be disregarded. "Following this argument, individuals do not become violent because they are drunk, but get drunk so they may become violent," the researchers contend.

### Societal Factors

Much recent research and analysis tends to place external influences such as alcohol abuse in a position of secondary importance to cultural and societal factors. Certainly, some wifebeaters have







psychological problems, but the majority appear to be 'normal' in most respects. Sociologists such as Steinmetz and Straus (1974), point to society's acceptance of violence as a legitimate way to solve problems. "Conflict is an inevitable part of all human association," Straus says. "Somewhat paradoxically, the more intimate the ties between members of a group, the higher the average level of conflict. Since the family is one of the most intimate types of groups, the level of conflict is particularly high within the family." He believes that "as long as conflict within the family is viewed as atypical, wrong, or illegitimate, there will be reluctance to learn techniques for engaging in conflict nonviolently." Violence in the family, he believes, reflects cultural norms and social violence—such as physical punishment in schools, the acceptance of the death penalty, and media portrayals of violence.

Martin (1976), articulating the view of many who have worked to establish shelters for abused wives, argues that the problem lies with the institution of marriage itself "and the way in which women and men are socialized to act out dominant and submissive roles that in and of themselves invite abuse. Husband/assailants and wife/victims are merely the actors in the script that society has written for them," she says.

"Instead of asking the all too frequent question 'Why does a woman stay in a violent marriage?', we should be asking 'What is it about marriage and society that keeps a woman captive in a violent marriage?'" she asserts. Historically, society has accepted wifebeating as a husband's right. The

expression "rule of thumb" derives from a common law ruling that a man could strike his wife as long as the stick he used was no greater in diameter than his thumb. Although this view is somewhat tempered, marital violence is still condoned by society, she says, and reinforced by the policies of police and public agencies which consider wifebeating to be a "private domestic matter."

These cultural and social attitudes are viewed not only as the underlying causes of violence, but also as a significant force in perpetuating many violent situations. "A common response to a woman's plea for help is 'Why did you stay?', often followed by 'If you didn't like being beaten, you would have left long before this.'"

Often, women don't report the beating until the threat of serious injury or death appears imminent. "Battered women, like rape victims, are silent victims," says Elaine Hilberman (1978). In working with battered women, she discovered that there was a uniform response to the violence, a "paralyzing terror which is reminiscent of the rape trauma syndrome, except that the stress was unending and the threat of the next assault was always present." These women are characterized by "overwhelming passivity and inability to act on their own behalf . . . there was a pervasive sense of helplessness and despair about themselves and their lives. They saw themselves as incompetent and unworthy and were ridden with guilt and shame. They felt that they had gotten what they deserved, had no vision that there was another way to live and were powerless to make changes."

### Periods of Caring

In many cases, the violence may be interspersed with periods of calm, encouraging the victim to believe the abuse won't happen again. Dr. Lenore Walker (1978) comments, "It is wrong for us to consider that violent relationships are always characterized by violence. That is not true. In every violent relationship that I have studied there are periods of love and tenderness and caring for one another."

"In fact, that is the insidious victimization part. That is the part that makes it impossible for that woman to give up that relationship. Because she keeps hoping that somehow she'll do something better to make those periods of love be longer and longer and longer, and the period of violence shorter. Unfortunately, the data shows that it is the exact reverse, that the periods of violence become longer and longer and longer and the loving part becomes shorter and shorter."

Coupled with these devastating psychological factors are often some very real physical barriers to

seeking help. Often, battered wives are financially dependent on their husbands and they may have children to care for. "Women without money, transportation, or a job are literally trapped," according to Langley and Levy (1977). "If they don't have the money, they don't have the power," agrees Georgene Noffsinger (1978), founder of a Montgomery County, Md., shelter for battered women. "You must remember that a woman whose husband's income is perhaps \$75,000 a year can be just as penniless and, therefore, just as powerless as a woman whose husband is a day laborer . . . And it's characteristic of the syndrome that most of these women are usually kept penniless and powerless," she says.

If and when an abused wife does decide to seek help, what happens? Very often, women who complain of abuse are treated "cavalierly" by the police, the courts, and other elements of the criminal justice system, according to the U.S. Commission on Civil Rights (1978). "Little effort has been made in most jurisdictions to provide the necessary specialized facilities to serve victims of domestic violence," according to a report by the Government agency.

Some advocates for abused women link the reluctance of police to deal with domestic disturbance cases to the fact that 20 percent of police officers killed in the line of duty die while answering such calls (U.S. Department of Justice 1975). Police generally follow a policy of arrest-avoidance which emphasizes conciliation—an approach which is useful when there is not a threat of physical violence but which can lead to escalation of the violence by the husband who retaliates against his wife once police have left. "Unless the victim's injuries are so severe



and obvious that the fuzzy line between simple and aggravated assault has been crossed (in the judgment of the police), the assailant is left with the victim," Ms. Noffsinger points out. "Compare this to what happens to two strangers in a subway station. One is assaulted and robbed. The woman claims to be the victim, even though she can't prove it. At least both are taken down to the police station to sort it out, but not in a case between husband and wife." In some states a 5-day "cooling off" period is required before a wife may even file charges in a case of marital assault.

On the other hand, police and prosecutors argue that many women who file charges later drop them, wanting only to teach the husband a lesson. Bard (1978) reports that between 56 and 81 percent of all family dispute cases which come to police attention involve no assaultiveness of any kind. He points out that family violence is a complex phenomenon and the police must use flexibility in dealing with such cases. He suggests that improving police skills and knowledge will best protect the rights of battered women.

The role of the police remains a hotly disputed point. In New York City, a group of married women who had been beaten by their husbands and refused assistance by the police, filed a lawsuit which resulted in the signing of a Consent Agreement by the police department in 1978. It obligates police officers to arrest men who commit felonious assaults against their wives, as long as there is reasonable cause to believe that the husband committed the crime. The police can no longer refuse to arrest because the woman has not filed a previous complaint in family court. The agreement also compels police to enforce protective orders issued by the family court, by arresting a husband who has threatened or assaulted his wife in violation of such an order. And finally, the police must follow the same procedure for locating an assaultive husband who has left the premises as would be followed in cases of nonfamily crimes.

Bard and others who view the role of police as "managers of human crisis and conflict," see this consent agreement as limiting the discretionary authority of police. "It would be unfortunate if in our zeal to correct the problems associated with the battered women, we ignored the needs of a larger segment of the population," he comments.

Even when police make arrests, there is no guarantee that the courts will take strong action against an abusing husband. In the majority of cases, the abuser is let off with only a warning not to repeat the incident. The courts reflect "society's attitude that the bigger issue—the right of privacy in the home—is more important than a few black eyes and broken

noses," observe Langley and Levy (1977). "In the conflict between privacy and equal protection under the law, the latter is generally suspended."

Women who are abused can and do seek help from a variety of other sources—social service agencies, doctors, and friends. But all too often, the situation is minimized or the treatment is inappropriate. Elaine Hilberman (1978) reports that most of the battered women she treated had made frequent visits to emergency rooms and physicians with physical complaints, anxiety, insomnia, or suicidal behavior. "Most had been treated usually inappropriately, with sedatives and hypnotics, tranquilizers, and anti-depressants," she said.

Often, these women seek help for problems related to the violence and abuse. But service providers tend to deal only with the "presenting problem," failing to look beneath the surface.

### Emerging Resources for Battered Wives

There appears to be a growing interest in the criminal justice system in developing programs which deal more effectively with family violence, as evidenced by crisis intervention training for police officers and a variety of diversionary programs in family courts.

Social services and mental health providers are also beginning to acknowledge the need to train staff to recognize the symptoms of family violence and help them learn to deal with these emotionally difficult issues.

Perhaps the most effective response to the immediate needs of battered women, however, has been the development of hotlines and emergency shelters—often operating outside the parameters of the estab-



lished social service and justice networks. These crisis-oriented services have been developed by women who were themselves abused and in many cases have received their impetus from the feminist movement. Most offer 24-hour referral and crisis intervention service as well as emergency shelter, to provide immediate aid to women and their children.

A Los Angeles shelter worker points out that since most domestic violence erupts around evening hours and weekends, when agencies are not open, the 24-hour, around-the-clock services are "absolutely necessary."

Psychologist Lenore Walker observes that "... the battered woman needs a totally supportive environment temporarily before she can make decisions and act decisively on her own. Safe houses, shelters, immediate hospitalization, and long-term therapy can provide this environment. . . . Most often safety needs must come first."

According to Del Martin (1976), the shelter network, "established by women's groups with its underground railway by which battered women can be transported from one State to another, affords the only real protection to the victim. Other measures—family crisis intervention training, strengthening of and enforcement of protective orders, victim-witness advocacy programs, emergency hotlines and couples therapy—all deal with the immediate crisis," she says, "but do not prevent the recurrence of the violence." In a shelter, "the battered woman gains confidence and strength through peer counseling sharing with other women who have suffered the same experience."

These shelters are often more flexible than traditional helping agencies in providing services both for women and their children, recognizing that many women stay in abusive situations partly out of fear that they cannot escape without losing their children.

At least one shelter, in Minnesota, has developed services specifically for children, since violence in the home is seldom limited to only one victim. "Like other shelters, when we opened we considered children to be the mother's responsibility and we focused on helping her," says Monica Erler of Women's Advocates in St. Paul. "To our knowledge, we were the first agency in the area to allow a mother to bring her children with her into a room and board situation. We soon learned that children share the mother's fear, insecurity, and lack of self-esteem." The program has since added two child advocates to its staff and has included special programming for the children. The shelter has been designated a day care center and special arrangements have been worked out with the neighborhood schools.



At least two well-known emergency shelters offer aid to battered women and their children when there is an alcohol problem as well. (See "Reflections on Family Violence," p. 12, for a review of treatment alternatives for the victim of the alcoholic attacker.) Few services aimed at abused children and battered wives focus on alcohol involvement. Even in cases where the abuser is identified as alcoholic, the issue of treating the alcohol abuse is not always pursued. This functions as a serious barrier to treatment in the view of some professionals. Lt. Commander Daniel W. Behling of the Naval Regional Medical Center in Long Beach, California, says that "... unless the alcoholism is treated, any apparent success in case management of domestic violence will be temporary and 'bandaid' treatment at best" (1978). While it is generally agreed that treating the alcohol problem does not necessarily stop the violence, it seems to be easier to treat the violence if the alcohol problems are resolved first.

In the words of a recovering alcoholic, "It was the influence of alcohol that precipitated all of the violent situations that we had. Since the drinking ceased, we don't get into complications like that anymore. We have also learned to deal with our problems in a mature way and to handle our problems in a different manner. . . . once I had conceded that I had a problem with alcohol, and I started dealing with the primary problem, then I could work to clear up the other situation. But as long as I drank, I couldn't deal with anything." (Langley and Levy, 1977).

In cases of child abuse as well, "recognition of the drinking problem and of problems likely to be associated with the drinking problem may help to

reduce abuse of children during drinking," according to researchers Mayer and Black (1977). They found that alcoholics who were in treatment for their drinking problem were able to recognize the potential for physical abuse of their children and to develop conscious ways to avoid situations which might lead to abuse. Willard O. Foster, Jr., NIAAA Special Assistant to the Director, comments, "All of these helping agencies need to take a good hard look at the dynamics related to the alcohol problem and how these affect the kid's behavior." He recalls a case in which an abused youngster had been placed in foster care. But the youngster kept periodically returning home, only to be beaten again by his alcoholic father. "The agency just couldn't understand this. The reason was simple," Foster says. "This kid had always protected the younger kids, so



he felt he needed to go back home and make sure everything was under control. But no one focused on the problem with the alcohol and the way it was affecting the entire family, so they didn't understand his behavior."

### Signs of Family Violence

On the other side of the coin, alcohol treatment and many other helping agencies fail to recognize, or in some cases ignore, signs that family violence is an underlying problem. Gelles reported that in many families where both drinking and physical abuse occur, the victim considers drinking to be the major family problem. "The Dr. Jekyll and Mr. Hyde syndrome is a recurring theme in the stories that battered wives tell," reports Del Martin (1976). "When the husband is sober he's 'pleasant' and 'charming'; when drunk he is a 'monster' or a 'bully.' Many wives say that they were beaten only when their husbands were drunk (and) . . . these women . . . believe that if their husbands did not drink, they would not be violent."

By adopting this point of view, many abused women and their violent husbands can convince themselves that the family is "normal" and the drinking was responsible for a temporary lapse in normalcy. Gelles points out that families which interpret their domestic problems as caused by drinking and decide to seek help usually focus on the husband's drinking problem, often not even mentioning the physical abuse to the counselor.

"Within the therapeutic context, the most effective way to deal with violence is to *anticipate* it occurs and ask about it directly," advises Dr. Star. "I have often heard workers say that they deal with violence when the client mentions it. However, my experience has shown that clients are more likely to diminish than exaggerate the frequency and severity of physical abuse." Violence in a family may be only one of many underlying problems," she says, "but this symptom can kill." Her advice, directed to social services workers, is equally appropriate to alcohol counselors.

A recent study carried out jointly by the New York Children's Aid Society and the Council on Alcoholism revealed that many cases of child abuse and neglect could be prevented "if staffs of government and non-profit agencies were adequately trained to identify and deal with parents who have child-rearing problems." (Coltoff and Luks 1978). The report indicated that many parents with a high potential for child abuse are frequent clients at agencies which operate community centers, welfare departments, employment offices, pre-natal clinics, schools, courts, and substance abuse programs. The

danger signals which agencies should be on the lookout for include problem drinking, repeated job loss, unwanted pregnancy at a young age, poor utilization of medical care, birth complications, unrealistic expectations of the children, and an inability to maintain children on various behavior and school schedules, the report says. The authors point out that alcoholism is the risk sign most often seen as well as most easily identified by agency staffs.

"The solution to the child maltreatment problem lies in early identification and treatment of the at-risk parent," the report concludes. "Alcoholism counselors, for example, treat the parent's drinking problem but fail to deal with underlying child care problems. Meanwhile, child welfare workers are separating abused youngsters from their homes but not motivating alcoholic parents into treatment so that the needed 'family solution' can be achieved." The authors call for training programs for agency staffs and the development of a national registry of clients in need of help, in order to allow agencies to identify and track at-risk parents. (See "Joint Training Program," pg. 28, for a description of one such training effort.)

While individualized responses to the problems of child abuse and spouse abuse are obviously needed, there must also be more attention focused on the needs of the total family. The concept of the "battered family" is one which is only beginning to draw the attention of researchers and service providers. In the alcohol field, there is a growing recognition of the necessity to treat the illness as a family problem and to bring all family members—including children—into treatment. In testimony on family violence before the Senate Alcoholism and Drug Abuse Subcommittee in 1979, former Senator Harold Hughes said: "... I see this great abundant land of ours with resources beyond compare. I see the wonderful achievement of our science and technology; the miracles of modern medicine; the explosive growth of knowledge in numberless areas; the marvelous exploits of American industry and our own space programs. But I am sick to my soul by our response to alcoholism. And I am sick to my soul that even when we pass laws to help the alcoholic or the drug addict, we have remained blind to the illness that alcoholism brings to the spouse and the young children in the family."

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# Reflections on Family Violence

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Family violence has been defined in a number of ways. In one instance it is cited "as a mode of behavior involving the use of physical force among family members" (Lystad 1975). While the intensity of the violence is described as ranging from the extremes of murder on the one hand to mild spankings on the other, this definition does not include mental anguish or emotional neglect. Martin (1978) goes a step further by describing marital violence as "an act carried out with the intention of, or perceived intention of, physically injuring one's spouse." This definition, while focusing only on the spouse, seems to acknowledge the mental aspects of violence—that the perception or anticipation that the spouse will inflict harm is as much a form of violence as the actual beating.

The difficulty in defining and measuring mental violence has led researchers to focus on the more visible aspects of physical violence such as bruises, lacerations, and fractures. Yet, one should not and cannot forget mental cruelty and the mental consequences of physical violence on the victim. The



agony a family experiences while it is waiting to see if the father comes home drunk or sober is very real. The fear a mother exhibits when she locks herself and the children in a room because her husband is breaking up the house is real.

Reasonably good evidence shows that in many instances alcohol is associated with family violence, although there are conflicting views as to the extent of alcohol involvement in wife battering and child abuse. This is not to imply that all alcoholic males will, by virtue of their alcoholism, beat their wives, nor that all alcoholics seriously abuse or neglect their children; we know, however, that many have difficulties in child-rearing and that alcoholic parents have a high potential for child neglect through erratic or inconsistent parenting (Hindman 1975).

## Points of Interest

In reviewing the existing literature on alcoholism and domestic violence, three points emerge throughout: first, the repetitive cycle from generation to

generation of both the alcoholism and the violence; second, the fact that the spouse and the children are equally likely to be victims; and third, the similarity of the personality characteristics of the attacker, the alcohol abuser, and the children of alcoholics.

Mayer and Black (1976), Gayford (1975), and others refer to what Behling (1978) calls the "generational" domestic violence alcoholism phenomenon. He found that 63 percent of abused children had at least one grandparent who was alcoholic or abused alcohol. In 41 percent of the cases where both child and spouse abuse occurred, one or both parents had been abused by an alcoholic or alcohol-abusing parent. In 90 percent of the cases where a parent had been an abused child, alcohol was involved in the abuse. Mayer and Black (1976) reported that many of the alcoholics in their study of 100 alcoholics and 100 opiate addicts caring for children under 18 had parents who were alcoholic. In addition, male alcoholics frequently reported use of physical discipline by their parents, and several reported having been abused as children. These fathers in turn reported having high expectations of their own children and using physical punishment in disciplining them, although they felt they did not discipline as harshly as they had been disciplined.

This seems to indicate the importance of parental modeling in the formation of children's personality characteristics, even to the point that these children repeat the same violent behavior that has harmed them. It has been widely noted that children who are physically abused become the abusers of the future. In planning treatment and prevention programs, one needs to deliver services that will break both the alcoholism and violence cycles.

The second point which recurs in the literature is that the attacker seems to be just as apt to abuse the spouse as the child. According to Mayer and Black (1976), alcoholic fathers say they make a deliberate decision not to discipline their children while they are drinking and are considerably more likely to abuse their wives than their children. The authors suggest that recognition of the drinking problem may help reduce abuse of children during drinking. One hopes this would extend to the wife.

It would seem important that treatment personnel in agencies that come in contact with the victims of attackers recognize that there is more than one victim in the family who may be not only physically abused, but also most certainly emotionally abused. In turn, shelters for abused women must deal not only with the psychological problems of children who have seen their mothers beaten, but also with the reality that the children also may have been physically abused.

The third point of interest is the similarity in characteristics of the attacker, the alcoholic, and the children of alcoholics. Spinetta and Rigler (1972) describe child abusers as having a low frustration tolerance, low self-esteem, impulsivity, dependency, immaturity, severe depression, problems with role reversals, difficulty in experiencing pleasure, and lack of understanding of the needs and abilities of infants and children. It has been shown that children of alcoholics exhibit poor self-concept, are easily frustrated, often perform poorly in school, and are more likely to suffer from adjustment problems and problems with role reversals. Alcoholics are described as dependent, having poor self-images, depressed, angry, impulsive, frustrated, and immature. Sound familiar? Perhaps we are just talking about people with problems, or need to be more specific about what circumstances exist when we describe the child abuser as dependent, the alcoholic as dependent, and the children of alcoholics as dependent.

### Implications for Treatment

Erin Pizzey, in a presentation to the staff at the public health service in Rockville, Maryland, stated that when the abuser was an alcoholic and beat his wife when he was drunk, the beating stopped when the alcoholism was treated. Even though this may be simplistic, the concept that family violence is reduced by treating the alcoholism is borne out by data collected by the National Institute on Alcohol Abuse and Alcoholism. An analysis of the National Alcohol Profile Information Service data, retrieved from almost 500 NIAAA-funded treatment programs, shows that 35 percent of persons entering these programs reported fighting and quarreling with others as a measure of their behavioral impairment. Six months after entering the program, there was a reduction of 39 percent in the number of people reporting this behavior (1978). Therefore, there is some indication

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that treatment for alcoholism can reduce violence by alcoholics.

We are quite aware that both alcoholism and violence affects the whole family. Therefore, it seems shortsighted that social service agencies, including alcoholism programs, can imagine they are providing quality care if provisions are not made to treat the entire family. It may not be feasible for a single agency to provide care directly to all family members, but it has the responsibility to see that the needs of the whole family are being provided for through coordination with other agencies. This does not mean dumping the client on another agency. In addition, there are many instances when family therapy offers no provisions to include the children. Young victims of abuse and neglect need to be involved in therapy and with the other family members.

Taking the children out of the home and placing them in a foster home is not always the answer either. The children of alcoholic parents feel responsible for the behavior of their parents and often take on the role of parents in the family system. Removal of the children from the home increases the guilt, the feeling that they have done something wrong, or have failed their parents. If the parents do not visit their children in a foster home, feelings of failure are intensified. Much work needs to be done both with the parents and the children so that children can return to the parental home. Many times, once children are in protective custody, agencies seem to forget that their mission is not only to protect the children but to return them to their parents as well. This is the very thing that alcoholic mothers fear and cite as a deterrent to coming for treatment.

### **Treatment Alternatives**

There are few programs designed specifically for the victims of the alcoholic attacker. The primary source of help for the children of alcoholic parents is Alateen, which serves teenagers between the ages of 13 and 20. The more than 1,000 Alateen groups in the Nation are designed to provide teenagers with support and an opportunity to discuss how to cope with the family alcoholism problem. In some areas, Ala-Tot meetings are being formed to help preteenagers.

Although there is no way of knowing how frequently the issue of family violence comes up during Alateen discussions, the primary emphasis of the group is on helping youngsters "to cope with the situation in spite of the parent's actions," according to the Alateen coordinator at the group's headquarters in New York. If the parents fight, she said, the children learn to remove themselves. If one or both

parents abuse the children, and the situation surfaces during an Alateen meeting, other group members often relate ways in which they have dealt with similar problems, such as seeking help from a school counselor or other adult, she commented.

Al-Anon, of course, offers similar support to the spouses of alcoholics. These meetings involve discussion of a range of problems, including violence, which are related to the alcoholism of the spouse. As in the Alateen meetings, the focus of the groups is on encouraging the spouse to change his or her own behavior.

There are an increasing number of alcoholism treatment programs that involve the entire family—including children—in therapy. Seneca House and the University of Maryland Hospital, both in Maryland, run therapy sessions for adolescents. Women's alcoholism treatment programs, especially, have been very cognizant of the need to treat the children and many have made provisions for this treatment as part of the total program. Few programs focus specifically on family violence, however, unless the subject is surfaced by the young people.

There are two nationally known programs serving battered women who are victims of alcoholic husbands—Rainbow Retreat in Phoenix, Ariz. and Haven House in Pasadena, Calif. Both of these provide services to the children as well as to the battered women.

Rainbow Retreat serves women and children who are abused or displaced. Even though alcohol involvement is not a criteria for admission, the executive director, Joanne Rhoads, states that even when a woman denies that alcoholism is involved they find that in 8 out of 10 cases drinking is a factor. Rainbow Retreat offers shelter for up to 25 women and children at a time and, in its first 2½ years, housed more than 1,000 persons. Families are referred by doctors, counselors, and protective services. The first concern is to deal with the crisis that brought the women to the shelter. Residents receive individual and group therapy, job training, and placement. In 64 percent of the cases, husbands subsequently seek treatment for their alcoholism. A new component of the program offers shelter to abused children, referred by protective services, who are admitted with the mother—an attempt to treat the abuse problem without destroying the family unit, Ms. Rhoads said.

Haven House, Inc. provides short-term, crisis-oriented residential treatment programs to families of alcoholics. As with Rainbow Retreat, the House accepts clients from anywhere in the country. Since the receipt of its first public funds in 1974, the program has served approximately 150 families a year, including about 375 children. Most clients are self-referrals. The largest referring group is Al-Anon,

and other referrals come from the police, hospitals, and welfare and other social service agencies.

The philosophy of Haven House is that alcohol abuse upsets the balance of family dynamics as well as the life of the abuser himself. The family can either aggravate the problem with its internal pressure or support the alcoholic in a program of recovery.

Haven House has found that the family's leavetaking often precipitates a crisis for the alcoholic spouse who in turn seeks treatment for his alcoholism. In about half of the cases at Haven House, the family is ultimately reunited.

The approach taken by these two shelters deals with the total problem of family violence, rather than treating spouse and child abuse as two separate problems. As awareness of family violence has increased in the last few years, so have the number of shelters and other services offering aid to these women. While few focus specifically on families with an alcohol abuser, many offer referral for alcohol treatment, and some include an alcohol treatment component.

In St. Paul, Minn., a chemical dependency counselor spends 2 days each week working with women and their children at a shelter for battered spouses operated by the city's Family Services Agency. Counselor Donna Chicone reports a fairly high incidence of alcohol problems among the husbands of the battered women. She has found that treating

the alcohol problem does not necessarily stop the family violence, but once the alcoholism has been treated, the chances of successfully treating the violence are much greater than in families where there was no alcoholism. "The alcoholic gains a lot of tools while he's in alcoholism treatment and he can use these tools to work on changing his abusive behavior," she says.

Another multi-service agency, the Family Renewal Program in Edina, Minn., uses a similar tactic in helping families in which there is sexual abuse of a child. Affiliated with a local hospital, Family Renewal operates both a chemical-dependency treatment program and a separate program to treat sexual abuse. Both take a family approach, involving all children over 5 with the parents in group treatment. Counselor Kari Barth reports that she sees a fairly high incidence of alcohol problems in families referred for sexual abuse of children—in at least half of these abuse cases, the abuser has alcohol problems. The agency focuses on treating the alcohol problem first and then dealing with the child abuse. In attempts to treat the problems simultaneously, she reports, the agency has found that the alcohol problems are often used by the family as an excuse to avoid dealing with the child abuse. "The two issues get confused and neither is resolved," she comments.

### Treatment Must Address Alcohol Problems

The experience of these two programs confirms the need to look for and treat alcohol problems in dealing with family violence, an approach which forms the basis for three clinical demonstration projects recently funded by the National Center on Child Abuse. These are the first NCCA grants dealing specifically with substance abuse issues, the result of collaboration with both NIDA and NIAAA's Division of Special Treatment and Rehabilitation.

The Arkansas Alcohol/Child Abuse Demonstration Project is the only one dealing exclusively with alcoholic families. The project, operated by the University of Arkansas Graduate School of Social Work, offers help to a population of teenagers abused by parents who have drinking problems. In addition to the problems of child abuse and neglect, the social workers observed a high correlation between alcohol abuse in parents and sexual abuse of teenaged children in the initial small population group.

Project director Jerry Flanzer says the Arkansas program will compare the effectiveness of family management techniques with other individualized and family treatment approaches. "The project offers exciting opportunities for discovering better ways of



helping families who are caught in a web of alcohol abuse and violence," he comments.

In New York City, the Parent-Child Treatment Program at N.Y. Medical College is developing ways to provide services to families in which child abuse has been identified and where substance abuse is also present. Director Harrison Lightfoot says that many of the substance abusers who were being treated by the Medical College had problems with child neglect and, to a lesser extent, abuse. In most of these cases, parents were abusing both alcohol and other drugs. Clients are referred to the child abuse program from other treatment components of the Medical Center—the methadone maintenance program, the detoxification program, and a program for pregnant substance abusers—as well as by outside agencies who have identified child abuse or neglect in a family. While the first priority is the safety of the child, the program takes a comprehensive approach to improving the physical, social, and emotional health of all family members.

At the University of Michigan, the Child Abuse/Substance Abuse Family Evaluation and Therapy Investigation uses structural family therapy to treat families in which one or more of the children has been abused and at least one parent has a substance abuse problem. The program is in its formative stages, with referrals expected to come from various community agencies.

"Family therapy has been successfully used to treat substance abuse," comments Dr. Jaime Vazquez, "but hasn't been used in child abuse cases very often." Therapists in the university's Department of Psychiatry will conduct the therapy sessions, while a social worker attached to the project will work with referring agencies to coordinate services to these multi-problem families. Dr. Vazquez says the project will also include a research component aimed at learning more about the interactional patterns in the families who are receiving therapy.

### Suggestions for Future Action

What can be done to address the issue of alcohol problems and family violence?

- Alcoholism workers generally lack training to recognize the potential or existing problems of family violence in families they are counseling, nor do they know how to handle the violence. Therefore, training curricula should be developed to teach alcoholism workers to identify and handle the potential for family violence.

- Health professionals, protective service agencies, and criminal justice personnel generally lack the training to recognize alcohol problems in families in which abuse occurs, nor do they know how

to handle the alcoholism. Therefore, training curricula should be developed to train health and social service professionals in the identification and handling of alcoholism.

- There exist few data on the relationship between alcoholism, alcohol usage, and family violence. Therefore, research should continue into the relationship of alcohol to child abuse and wife battering.

- Children with parents who are alcoholic or child abusers have a greater potential of becoming alcoholics or abusers themselves. Therefore, treatment and prevention programs need to be developed that aim to break that cycle.

- The alcoholic attacker seems just as apt to attack the child as the spouse. Therefore, even in families where there is violence or the potential for violence directed toward only one family member, treatment and protective personnel need to deal with the violence from a total family perspective.

- While not all families of alcoholics experience physical violence, all families of alcoholics experience mental anguish. Therefore, all members of the alcoholic family need help in dealing with themselves and the alcoholism as a family and as individuals.

- The reported characteristics of attackers, alcoholics, and children of alcoholics are similar. Therefore, it is necessary to research further the personality characteristics and the role of social and environmental circumstances, in order to differentiate between these troubled persons for purposes of diagnosis and prevention.

- In these times of limited funding, agencies are unable to provide in one program all the services needed to rehabilitate a family. A single agency cannot be expected to have the expertise to treat both the alcoholism and family violence. Therefore, it is necessary for programs to develop cooperative agreements to treat each other's clients and to determine which agency will have the ultimate responsibility to coordinate treatment.

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# Perspectives

An AII&RW interview feature



"There is no substitute for thorough and ongoing training in information and referral procedures, assuming the resources are available."

Dorothy B. Hurwitz, M.S.W., is the former director of the Washington Office of the National Conference on Social Welfare, and has been project director of the National Commission on Families and Public Policies. She has a background in education and community social services.

Q.

The contemporary political and social climate in this country is characterized by a growing resistance to societal regulation of, and intervention in, family life. It is obviously necessary to intervene in family interactions to protect children and spouses from physical abuse. How do counselors decide when and how it is appropriate to intervene?

A. Dorothy Hurwitz:

There can be no simple set of responses to this question. Each counselor's decision will be based not only on his or her skills and experience, but also on the nature of the particular community systems involved and the supports available to the counselor - supports such as training, supervision, professional back-up, etc. Just as children and spouses need protection from physical abuse and assistance from community services if they are abused, so too do counselors need assistance and protection in relation to their work with physically abused persons in the form of rules and regulations that spell out not only basic referral procedures but also rules providing protection for themselves. Societal intervention can be *intrusive* or *protective* depending on the values and interpretations of all those concerned. If a broad cross-section of families and individuals is involved in the development and monitoring

of such rules and regulations, resistance to societal intervention can be mitigated.

A. Diane Hamlin:

Individual and systematic resistance to intervention in family life is based upon fears regarding the shaping of families and family life in the decades to come. People feel tremendously threatened by the rapid and substantial changes taking place in the nuclear family. If anything has remained a constant, it is the existence of a variety of violent behaviors which take place within the family. What is beginning to change is that these behaviors no longer have societal sanction.

Violence within the family is rarely an isolated violent incident, but more often follows a pattern in which the attacker's behaviors increase in both severity and frequency if allowed to continue unchecked. These family systems are often on a collision course with death. A police study in Kansas City found that in 85 percent of the homicide or aggravated assault cases seen from 1972 to 1973 the police had been called to the home once before. In almost 50 percent of these cases, they had previously been called five times or more. This statistic presents a compelling case for effective interventions at the earliest possible stage in this spiraling violence. It also is illustrative of the reality that in spouse abuse cases, police are often



"There is evidence to suggest that the families in which child abuse and spouse abuse occur are often the same families."

Diane Hamlin is director of the Clearinghouse on Battered Spouses of the Center for Women's Policy Studies in Washington, D.C. The program is funded by the Law Enforcement Assistance Administration of the Department of Justice.

the first ones called. They are, in effect, gatekeepers to the various intervention systems. Comprehensive community efforts coordinating this variety of systems are required to ensure such interventions are both possible and effective.

The other advantage to early interventions may be that these behaviors are less ingrained, and hence, more easily treatable than violence which has been ongoing for many years. Many researchers believe that such violence is socially learned behavior; Murray Straus even refers to the family as "basic training" in violence.

The decision concerning how to intervene should be predicated upon where a family is in the spiral of violence. Good assessment upon intake is crucial to the success of interventions. A primary consideration must be the potential for lethality within the family system. Counselors should make such decisions based on as much information as they can gather. Clinicians working with batterers agree that they have a tremendous capacity for deception and self-deception, and can be both tremendously charming and manipulative. Reliable corroborative information from other family members or neighbors is essential.

The primary goal of intervention must be to stop the violent behavior. There are a number of programs beginning to grapple with creative means of accomplishing this task. These range from in-

service treatment at a Veteran's Hospital to an abuse education class with a format analogous to driver education school. The Center for Women Policy Studies is closely watching these programs and should be contacted for more detailed information about their content and outcome.

#### A. Gisela Spieker:

Our society has a very strong sense of the sanctity of the home and the family. We would not in any way tolerate policies which would permit investigations into homes based on family members' behavior. There are approaches, however, which can work very well in terms of intervention at a very early and appropriate stage. The police department in every city receives calls about crisis situations—family squabbles and beatings. Either a family member calls or neighbors call. In all fairness to the police, they do the best they can but they are not counselors and I don't think any one of us expects police to do social work. In these kinds of situations, counselors should be available for immediate intervention along with the police. In these situations I think we as counselors are missing an opportunity to intervene.

Perhaps one approach would be for the police force to employ professional counselors to handle crisis situations, because crisis situations are really requests for help. Another supplementary approach is

the community education campaign—short media spots about the services available to help people with spouse abuse, child abuse, and alcohol abuse. First, we must educate the public that it is all right to call for help. And then we must be prepared to offer crisis intervention to families at the time they are most receptive to our help—during the crisis.

Alcohol is certainly a contributor to family violence. Alcohol is a stress-releaser. At the same time, aggression seems to have a similar basis, acting as a stress releaser as well. Sometimes, beating somebody, or just having an argument, releases tension. For instance, the news media reported recently that in Wichita Falls, Texas, where one-fourth of the city was destroyed by a tornado, wife abuse has increased 400 percent and we can expect a similar increase in child abuse. People are having to live in cramped quarters and they are releasing tension through aggression. As important as it is to offer treatment to family violence victims, we must not overlook the question; how do we bring about societal regulations to prevent such behavior? Legislation is certainly not the answer. The answer probably lies in allowing people to seek help and—partially through educational programs allowing people to accept help. Many times I have found that when people do seek help—especially with family problems—they will not follow through.

They are not able to accept the help.

It was not until the 1930s when AA was founded, and alcohol abuse began to be viewed as a health problem, that it began to be okay to ask for help. The same thing is happening now with family violence. Many people still feel it's not all right to ask for help with these kinds of problems. There is, however, growing community awareness and concern about these matters—partly because of the feminist movement—and communities are doing something about it. This ongoing social reform is the best solution to the problems of family violence.

Q.

Emotional reactions to child beating and spouse abuse often make it difficult, even for trained counselors, to deal with these situations in a constructive way. Alcohol and other counselors not specifically trained to deal with family violence may be not only unaware of resources but also uncomfortable in bringing these problems out into the open. Conversely, knowledge about alcohol abuse and its treatability is often minimal among those who intervene in family abuse situations. What practical and short-term steps can be taken to deal with these roadblocks to referral?

A. Dorothy Hurwitz:

Roadblocks to referral are similar for many multi-problem

situations. To make appropriate referrals, a counselor must be able to do two basic things: (1) make an intake-type of diagnosis which requires a knowledge and skill base in the particular problem area; and (2) have an in-depth knowledge of the resources available in the community. Counselors are frequently lacking in one or the other, or both. Solid knowledge of the availability of good resources to refer to often makes the difference between a counselor's perception of ability or inability, comfort or discomfort, in providing assistance. There is no substitute for thorough and ongoing training in information and referral procedures, assuming the resources are available.

A. Diane Hamlin:

Because very little is known about the relationship of alcohol to family violence, it is extremely difficult to speculate about what would aid alcohol and family violence programs to utilize each other's services effectively. A valuable tool for all these service providers would be to maintain up-to-date directories of other programs and their availability.

It would also be helpful to have alcohol counselors do in-service education programs for the other agencies which provide services, including information about the nature of alcoholism, alcohol abuse, its treatability, and the services that particular alcohol treatment programs provide. Similarly,



"As important as it is to offer treatment to family violence victims, we must not overlook the question; how do we bring about societal regulations to prevent such behavior?"

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shelter staffs and family violence program personnel could provide the same function for local alcohol abuse treatment programs. Also, intake interviews by family violence workers should routinely include inquiries regarding alcohol use.

Finally, communities may establish local task forces comprised of representatives from all these programs as a precursor to an ongoing coordination effort. The primary task of such a coalition of public health, domestic violence, mental health, hospitals, and alcohol programs would be to formulate an intervention, referral, and treatment policy all these agencies can live with. The process of completing this task should do much to increase understanding of the programming and limitations of other agencies, and greatly facilitate effective referrals.

#### A. Gisela Spieker:

We really do have roadblocks to referral. There are roadblocks to integrating responses to family abusiveness. Over the last two decades, we have trained alcohol counselors to work with alcoholics. When we started doing this we really didn't pay much attention to the family—especially the wife—might play in causing the male alcoholic's drinking. There was an underlying assumption that if his wife weren't the way she was, the alcoholic husband probably wouldn't be having

drinking problems. Seldom did we make the alcoholic really face his behavior within the family, simply because the training we provided for the alcohol counselor was limited to helping the alcoholic specifically.

Family counselors, on the other hand, have received more extensive training—they usually hold degrees as social workers and psychologists—in human behavior skills. But family counselors have been reluctant to deal with alcoholics, because their training led them to treat alcoholism as an emotional problem, an approach to which the alcoholic would very quickly react in a negative way. So there has been little interaction between the two fields.

We have begun to make inroads by providing a more extensive training base to alcohol counselors as well as giving the family counselors a more meaningful involvement with the alcoholic.

Similarly, counselors have tended to view family violence problems with a very narrow focus, rather than looking at family abuse as a comprehensive problem. The Mid-America Institute on Family Violence, at its annual symposium, is making a real effort to train more counselors to recognize and work with alcohol and family violence problems in a comprehensive way. Child abuse, spouse abuse, and alcohol abuse all can and do occur in one family, although perhaps only one area is observable. The counselor

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must be able to objectively assess the situation. Training efforts such as the symposium will help, I believe, to enlarge the concept of family violence problems and how alcohol is involved.

Q.

Reports of child abuse and neglect are channeled to protective service agencies while marital abuse is generally handled within the criminal justice system. This is perceived by some as a major barrier to dealing with family violence in a comprehensive manner.

Do you view this as a problem, and, if so, what can be done to improve service delivery to victims of family violence?

A. Dorothy Hurwitz

With the proliferation of public services that has arisen over the past two decades as a result of the many pieces of legislation dealing with special problems, there has been a fragmentation of services to the individual and family. While we need to continue to respond to major crises, we must also respond to this fragmentation by establishing systems of case management with a specified locus of authority in each community. A skilled case manager or case coordinator should be able to see all the actors involved in incidents of family violence, make appropriate referrals, and track those referrals through

the service system so that problems can be seen and dealt with within the whole family and the community system, rather than in pieces. While we struggle each year with a "new" crisis in human problems, there are common elements in programming for and dealing with crises. There are, of course, major differences in the knowledge bases of workers in the fields of drug abuse, alcohol abuse, child abuse, spouse abuse, etc. As supports to their work, counselors need this specialized knowledge base; they also need knowledge of community resources, they need to be buttressed by a continuum of care that a workable community case management system offers, and they need workable rules and regulations to protect their clients and themselves. In addition, every community that attempts to deal with family violence must provide a variety of forms of assistance to informal or natural support systems for families. With these approaches we may be able to improve service delivery to victims of family violence.

A. Diane Hamlin:

The differing functions and philosophies in agencies currently handling child abuse and spouse abuse cases is problematic in a variety of ways. This bifurcation in responding to abused children and battered spouses results in a diffusion of skills and re-

sources at a time when program money is difficult to obtain, particularly for human services. In addition, there is often poor or non-existent communication between these agencies because of the stumbling blocks to creating an ongoing and viable coordination system. Agencies may also regard other professionals with a good deal of skepticism and zealously guard what they view as their "turf."

Yet children and adult victims of family violence share at least one need—for the violence and abuse to stop. Criminal justice, health, and social service agencies all have a role to play in achieving this goal. Beyond this, both children and adults are likely to be multi-problem clients who need the resources of a variety of agencies. A child victimized by a parent may have fallen behind in school as a result of the violence and may require tutoring assistance to catch up. Or the child may have withdrawn from peers and need some assistance in re-establishing good relationships within his or her own age group. A battered wife may have no financial resources if she chooses to leave the abuser; she may need some job training or she may need daycare for her children while she works. Victims may require a variety of services, and ongoing communication between the service providers will facilitate access to needed services.

There is evidence to suggest that the families in which



child abuse and spouse abuse occur are often the same families. An ongoing information exchange between agencies would help increase knowledge about this dynamic and aid in formulating more effective interventions and prevention techniques.

The Law Enforcement Assistance Administration (LEAA) currently has a Family Violence Program which requires all its grantees to establish such coordination between agencies. They have experienced a variety of difficulties in establishing this flow between agencies, but those which have done so successfully have been greatly aided once the linkages were in place. A child sexual abuse treatment program at Harborview Medical Center in Seattle, Wash., for example, has established ongoing communication with the prosecutor's office which has greatly increased the effectiveness of their program as well as community understanding of child sexual abuse.

#### A. Gisela Spieker:

All of the existing services to victims of family violence are very compartmentalized, and they have remained so for two decades. It is difficult to shake a structure which has developed over this time period.

Alcoholism, until the mid 30s, was really considered a criminal offense or sin. Beating a child in the past was considered to be appropriate discipline. And beating one's

wife was viewed as a demonstration of the husband's rightful authority. So these three behaviors have, historically, been viewed quite differently from the way we view them today.

The fact that alcoholism is a health problem is fairly well accepted today. But it was not until the 1960's that public attention was focused on child abuse and legislation was enacted to punish the abuser. Social service agencies became active in providing foster homes for abused children and workshops flourished. But the initial actions—removing the child from the home and placing him or her in foster care—really almost had the effect of punishing the victim. Not until the mid-70's did we recognize wife abuse as a public problem. Shelters are just beginning to open in most major cities, and treatment services are still quite limited.

All along, research did indicate some interweaving of these problems. But treatment agencies have been reluctant to integrate services to respond to human behavior problems. This compartmentalization is not a matter of choice, but rather, a matter of development.

The court system is very reluctant to intervene in homes where violence occurs. We have problems in this community in getting judges to recognize wife abuse as a serious problem and we really don't feel women get protection from the courts. Too often, they are told to get a divorce if they want to end the relationship.

But there should be more.

We must take a holistic approach if improvement in service delivery are to be made, and I believe we really are at this point today in the widespread focus on families.

When we provide shelter for the woman who has been abused and protection for children who have been abused, and nothing is done to reach the offender, then we create a situation in which the same behavior is likely to be repeated. The wife can get a divorce, but all too often the abuser—the husband—remarries and the same violence is repeated in the new family.

We are starting to provide for the victim, but if we don't also provide treatment for the abuser, we are simply going to make more victims. I think it's time, late as it is, that we start paying attention to the offender. It seems we have a reluctance to place restrictions on the offender, stemming from our fear of violating a person's civil rights. But we don't seem to have this same reluctance when we are dealing with the victim.

We are only beginning to deal restrictively with the alcohol abuser who drives when he is drunk, by requiring that he get treatment or lose his right to drive. I believe we must approach the man who beats his wife or the parent who beats a child from a similar perspective—not treating them as criminals, but providing some sort of intervention to insure that the cycle of violence is stopped.

# CHILDREN OF ALCOHOLICS

Claudia Black. M.S.W.

*Editor's Note: Children of alcoholic parents have been recognized as a group at risk for neglect and even abuse. But parental alcoholism also inflicts emotional damage on the children, damage which is sometimes not visible until later life. Clinical social worker Claudia Black, views her work with children of alcoholic parents as preventing future psychological problems, including the possible predisposition of these children to become alcoholic adults or to marry alcoholics. She works with children in a group setting, relying heavily on the use of art therapy to help them express their feelings.*

*We know that children of alcoholic parents are at particularly high risk for developing a variety of problems and that few programs treating alcoholics offer counseling directed specifically at these children (see Alcohol Health and Research World, Winter 1975/76). Ms. Black suggests that all children affected by parental alcoholism—not only those who exhibit behavioral problems—need treatment.*

The method being developed in our program, which stresses prevention as well as intervention, could be implemented in most alcoholism treatment facilities. Before looking at our program, we need to explore the dynamics of the child exposed to alcoholism. Typically, parents and professionals do not acknowledge the need for bringing children into the treatment program, except to treat a behavioral or disciplinary problem or to assist in a confrontation among family members. The tendency is to focus on a problem child who is often stereotyped as a potential future alcoholic; one who exhibits the defined high-risk characteristics of: 1) having a low self-concept; 2) being more likely to perform poorly in school; 3) being more easily frustrated; and 4) having adjustment problems in adolescence and early adulthood (Bosma 1975). I believe, however, that the child with behavioral problems in the alcoholic home is in the minority. Although he or she may receive attention by drawing notice to him

or herself, I believe that all children in alcoholic homes have a high risk of becoming alcoholic and that the majority of the children, those who appear to have adjusted and so are not focused on in the research, are easily overlooked.

We find in our groups that children of alcoholics, like most alcoholics themselves, according to research, are bright and of above average intelligence. People often admire the roles these children have adopted in reaction to their chaotic and inconsistent family setting.

Three role patterns which seem to allow children to survive in alcoholic homes appear regularly. The dynamics discussed here are not revolutionary psychology, but rather are similar to Adler's birth order and the more recent family systems approaches. However, I do not believe these concepts have been generally related in practice to the children of the alcoholic. We have labeled these role patterns as 1) The Responsible One; 2) The Adjuster; and 3) The Placater. A child may adopt one role or any combination of the three. As will be illustrated, these roles create strengths which in turn hide the scars that develop from living in an alcoholic family system. It is important to recognize the deficits in such roles in order to believe in and support the need to address all children of alcoholics. Family system theorists view the family as an operational system and believe that "change in the functioning of one family member is automatically followed by a compensatory change in another family member" (Bowen 1973). To each action there is an equal and positive opposite reaction in the family. The roles these children play are compensatory changes or reactions to parental alcoholism, allowing the children to maintain a sense of balance or homeostasis to survive.

### The Responsible One

The role most typical for an only child, or the eldest child in a family, is one of being responsible, not only for him or herself, but for other siblings and/or parent(s). This child typically provides structure and stability for him or herself and others in an often inconsistent home setting. An example is the 10-

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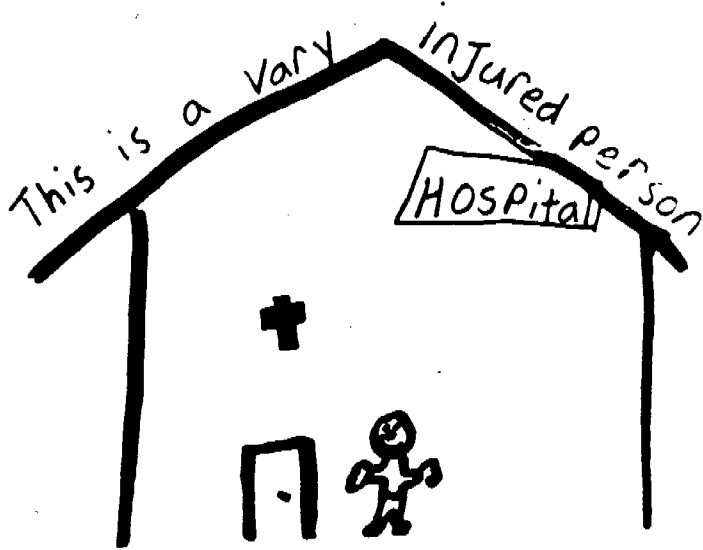
year-old daughter who took it upon herself without telling anyone to complete the household chores daily and to oversee the other two children. Aware of the plans of every member, she attempted to organize the family. She felt this role was necessary because the mother was working 7 days a week, 10- to 14-hour days, and the alcoholic father was not working and was not responsible to anyone in the home for his whereabouts. In this situation where the child assumed the responsible role, one that provided order for her, she carried this sense of responsibility to other areas of her life. She excelled in school, for she learned to structure good study habits. She learned to manipulate others about her to get done what was necessary, thereby developing leadership qualities. She became goal-oriented on a daily basis. She learned not to project ahead, knowing her alcoholic father could interfere, so her goals became realistic. A self-worth developed as she accomplished these goals.

### The Adjuster

Another role that may be combined with the previous responsible role, or adopted separately, is that of the adjuster. This child easily follows directions, not feeling the great responsibility the elder child feels or to whatever is called for on a particular day. For example, a 28-year-old man, the son of a male alcoholic, describes his childhood as "bouncing from one extreme to the other." He said he fluctuated physically and emotionally—never knowing what to expect from either parent. One day his mother was leaving his father and the next day she was behaving as if the thought of separation could never enter her head. For weeks at a time, the child would sit outside a bar in the car, waiting while his father drank for hours. Other weeks, his dad would not drink at all. Another young woman said she too learned to be flexible in her alcoholic family—she felt she had little choice but to adjust. In the most extreme situation, she could not follow through with her plans because her parents would move without notice. And these were major moves—from the Northeastern States to Florida, to California. Adults who were "adjuster" children say that, as a result, they see themselves as flexible and able to adapt to a variety of social situations.

### The Placater

The placating child greatly needs to smooth over conflicts. This child, often very sociable, develops the admired quality of *helping* others adjust and feel comfortable. This child often adopts his role to alleviate a sense of guilt that he caused the alcohol



problem. An example is the 22-year-old daughter of a male alcoholic who talked of being aware since age 6 of tension in her family, especially great sadness in both parents. So she spent years trying to help both parents feel good. Everytime her dad said, "Hey, let's go for a ride," she'd go, now reflecting that the ride always resulted in a series of stops at local taverns. She combined the placating and responsible roles, additionally doing a great amount of housework to please the mother who worked because dad did not work. For hours at a time, she would wait on and listen to dad's buddies as they drank and talked. She said she did not understand what was happening in the home, but she knew people hurt, and she would do whatever she could to please them, thinking it would take away the pain. Strengths developed out of this role. She felt she was popular and got many strokes for helping others, being sensitive to their feelings and listening well.

### Survival is Key

I have found that children in alcoholic homes are busy surviving. We admire the way they assume the role(s) that make(s) the most sense to them—roles that will help bring peace to the chaotic, denying family in which they live. Displaying behavioral problems is not a role that helps attain peace. We do see some—but not most—children from alcoholic homes in the acting out role.

Unfortunately, it is easy to overlook the children who are responsible, adapting, sociable, and bright. But they are possibly being set up to be 50 to 60 percent of society's future alcoholics. Whatever the role these children adopted in the family, there will be some negative consequences for them.

As these children reach their late teens and early twenties, they are often busy leaving the primary

family. They make decisions on education, employment, marriage, and childbirth. Focusing on their futures, these children usually are unaware of the negative effects of their alcoholic upbringing. They often recognize their strengths because they have been rewarded for being so healthy. As adults, they say they often heard from others and/or told themselves, "You've really done well in spite of your home life." Again the scars are unseen, even by those who are close.

But these children whose roles have allowed them to survive do not change roles just because they leave the alcoholic environment; these roles become patterns carried into adulthood. It is after the children have begun to lead settled lives as adults that they begin to realize that old methods of coping are no longer working to provide a sense of meaningfulness to life. It is at this time the effects of living in the alcoholic home begin to show. These adults often find themselves depressed, and they do not understand why; life seems to lack meaning. They feel a loneliness, though many are not alone. Many find great difficulty in maintaining intimate relationships. And many become alcoholic and/or marry alcoholics.

In addition to the strengths developed through adopting these roles, there are some equally powerful deficits. Many of these children learned it was not all right to experience certain feelings like anger or sadness. It did not help to feel. When they showed their sadness, their fear, no one was there to comfort them. When they became angry, they found themselves punished. Or when they wanted to talk about anything important, they simply found themselves ignored. It did not take long for these children to learn first, not to express their feelings, and second, not to feel.

The 25-year-old daughter of a male alcoholic gave a good example of how her fear of anger has had a major effect on her adult life already. She talked of learning to please others, always avoiding conflict because she feared anger. She said her alcoholic father was extremely violent when he drank. She generalized her fear of his anger to anyone's potential anger. Thus, she negated her own anger, and possible satisfaction of her wants, by continuing to placate. She was unaware of this dynamic until she walked out of a marriage of 5 years; a marriage in which she never argued and only felt depressed. Several months in therapy helped her acknowledge her fear of anger and her own anger and to begin working on acceptance of that feeling in herself and others. But all of this was too late to save this first marriage.

Children who ascribed to the responsible role

often found their leadership and self reliance led them to being "too alone," unable to depend on another person, to trust that another person would be there for them when they needed someone. This can carry over to adulthood.

Many of these "responsible" children have talked about their "need to be in control" which has led to difficulty in relationships at work and socially. These children, too, end up often working alone and not having meaningful relationships.

A classic example was the 31-year-old daughter of a male alcoholic. She was bright and a successful lawyer. But she worked alone, had no close friends. Her third marriage was failing. I definitely believe her fear of trusting others as well as her fear of her own feelings, which she learned in her alcoholic family, were responsible for her confusing, lonely life.

"Adjuster" children become "adjuster" adults, unless there has been some direct intervention as a result of their own insight for a need to change. They continue to allow themselves to be manipulated by others, thereby losing self-esteem and power over their own lives. Their option is to invite someone into their lives, often an alcoholic, who has problems or creates problems. This allows them to continue their reacting role.

Adult placaters will try to continue the childhood habit of taking care of and trying to please others. Both adjusters and placaters will often not respond to or even be aware of their own failings and desires. As one woman said, "After I raised my kids and only had my husband to please, it seemed life had little meaning, and before long, I was here in the hospital for alcoholism."

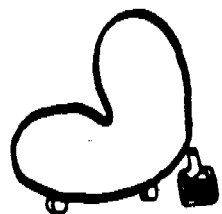
The examples given have been those of adults who

were raised in alcoholic families. I used adult examples because most of the children still at home appear to be doing well; not until adulthood are negative consequences apparent. But the pattern begins at a very young age. I see denial systems starting to develop in 5-, 6-, and 7-year-olds. Nine-year-old Melody was in group for more than two months before she responded to a question with anything other than "I don't know." A breakthrough came when she was able to say, "Sometimes I pretend that my Mom is not drinking...when she really is. I never even talk about it." The denial is usually not apparent to family members and seldom, if ever, apparent to outsiders. I see these young children learning to find the role that helps them feel better, either taking care of others and the environment (being "responsible"), adjusting, not questioning, or busy trying to please others and trying to take away others' hurt. Melody summed up the roles in her family clearly when she said, "My younger brother worries—I don't know—my Dad takes care—my Mom drinks." As Melody says, she "doesn't know," she simply asks no questions, makes no statements, does what she has to to get through the day. As her dad said, she "adjusts" very well.

#### Preventing the "Alcoholic Personality"

These children may be physiologically predisposed to be alcoholic, but we, the professionals in the alcoholism field, can help them to not have the emotional and psychological "alcoholic personality" that may feed the physiological predisposition. Recognizing this, I began to see the young children of our patients individually. I found the children were attentive, listened, asked a few questions, but sel-

My Mother hides  
Her Drinks



(But she doesn't hide them very well.)

I FEEL Scared When my  
mother drinks.



once he starts drinking he

CAN'T stop



dom mentioned their feelings. Finding the interaction was more meaningful when I saw three to four siblings versus an only child or two siblings, I decided to start a group. The group began in April 1978 with a brother and sister; it took 3 to 4 months before a core group developed. Since then the group has grown from the core of 4 or 5 to 15 to 20 children each week.

The group is open to any child being affected by alcoholism. This includes biologically natural children who live with the alcoholic, those who no longer live with the alcoholic, stepchildren of the alcoholic, and "common law" children related to the alcoholic. We have two sets of grandchildren. One set lived with their alcoholic grandmother and alcoholic grandfather. The other set seldom saw their alcoholic grandmother, but were being affected by their own mother's reactions to the alcoholism.

During the early sessions of the group, the leaders and the children discuss alcoholism and read stories about it. Sometimes the children who have been in the group longer explain alcoholism to new members. When children first join the group, we try to give them a basic understanding of alcoholism and build their trust in us. When we later focus on the children's feelings, they are acclimated to the group and have heard other children with whom they can identify talk about their feelings. Typically, the children prefer to talk about what the alcoholic and non-alcoholic parents do and say to each other rather than to share their own feelings.

Films, games, and puppets help elicit feelings. The children continue to express these feelings of their perception of the illness when they draw pictures or write stories.

Art therapy has been the group's most valuable tool. When the children are not able to verbalize their feelings, they are often willing to illustrate them on paper. After thoughts and feelings are on paper, they then find it easier to verbalize. The pictures the children draw are not shown to their parents. The children let the group leaders know from the inception of the group that they would be more honest with their pictures if their parents were not going to see them.

In their drawings, the youngsters deal with such parental behavior as hiding bottles, arguments, and violence. Approximately 50 percent of the children we see witness or experience violence related to drinking in the home. They usually do not openly talk about it or how they feel. But being scared is the feeling the kids identify with most. Another theme we see in drawings is guilt; many children feel they have caused the drinking.

These children, if they have already begun denying feelings, will continue to do so when the alcoholic person recovers. I believe, as Margaret Cork found in her study of children of alcoholics, that family life does not become significantly better when the drinking stops (Cork, 1969). For the alcoholic, recovery is a process that only *begins* with abstinence. There is a period of years before the parents may be healthy role models. We cannot rely on parents to undo the emotional damage to their children. They are not apt to recognize any problems when the children outwardly appear fine. Yet the children have developed and are using a very sophisticated denial system and certainly need an ongoing recovery program—as much as the parent—to get well.

The group is a safe place for them to learn to trust and express thoughts and feelings. It is a place in which they do not have to be Responsible, Adjust, or Placate others. It is a place where they can rely on others and better understand what is happening in their own home. Treatment professionals need to evaluate their concept of the family illness and, I hope, to incorporate children's groups. As treatment professionals we can do prevention work; this is our responsibility.

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# The Addiction Syndrome - A Model Training Program for Counselors

Robert A. Holzhauer, A.C.S.W.

Although research has consistently demonstrated a close relationship between alcohol and other drug abuse or addiction and incidents of child abuse and neglect, there is little coordination between relevant service providers.

State laws which require professionals in a variety of fields to report suspected or actual child abuse and neglect have led to an increase in reporting over the past several years. However, little attention has been paid to substance abuse among child abusers.

Until quite recently, there appeared to be a conflict between mandatory reporting legislation and federal regulations which prohibit the disclosure of client records from alcohol and other drug (AOD) agencies without client consent. This has recently been resolved through development of a federal policy which sets forth guidelines for such reporting (see pg. 31).

The problem of reporting is complicated still further by the dual "stigma" of drug or alcohol abuse/addiction, as well as child abuse or neglect. It is difficult for a counselor and a parent to work through both problems at one time. Also, a greater stigma is placed upon women who are abusers of alcohol, pills or drugs and who are already guilty about the effect this has upon their children. The shame and guilt make it difficult for such patients to be successful in recovery from one "stigma" much less two.

It has been frequently stated in the alcoholism and drug treatment fields, and in child abuse and neglect (CAN) services that we now need more information for both the public and for professionals on how these related abuse situations develop, how they can be identified, and how we can help to improve them—without necessarily involving the courts (Coltoff and Luks 1978).

The clients feel that mandatory child abuse reporting would cause them to lose custody of their children, at least temporarily, and the families of clients are reluctant to expose spouses for the same reason.

Exposing the child abuser might create more

problems in the family during the period of recovery from alcohol or drug abuse, they believe, and they have a negative view of the "services" which may be suggested. Also, we must bear in mind that alcohol- and drug-using parents are often considered de facto negligent or abusive because they admit to addiction. Some departments of public welfare or social service agencies insist, for instance, that known drug users who are parents, (particularly mothers) must accept treatment in childrearing, parenting, and family violence, before they can receive additional services. This type of rule may raise a legal question, but it does mean that certain agencies do require their clients to become involved in child protective services or allied services in order to protect the family and to insure some treatment.

### Self-Referrals Encouraged

Because of the regulatory and social difficulties involved, an emphasis should be placed on encouraging self-referrals, both for child abuse or neglect and alcohol problems.

There are three general ways of handling referrals to child protective services:

1. Clients who discuss child abuse and neglect in the home agree to report themselves voluntarily to child protective services or, with the assistance of the counselor, have such a report made. This would, therefore, include a client's written consent and not violate confidentiality rules.
2. Clients, as indicated above, report themselves without being identified as a client of an agency.
3. The alcoholism and drug agency enters into a "Qualified Service Agreement" with the child protective agency (see pg. 31 for a detailed procedure), making it possible for an alcoholism and drug agency counselor to refer a client without written consent to a child protective service.

The Federal Standards for Child Abuse and Neglect Prevention and Treatment Programs and Projects (NCCAN 1978) noted in the standards for the mental health system in regard to child abuse and neglect that confidentiality has long been an extremely important aspect of mental health: "Confidentiality is a controversial topic, with some mental health practitioners believing that absolute confidentiality is a prerequisite for effective therapy."

It goes on to say that sometimes fear of the harmful or insufficient services that the child protective services or a probation service may give would impel the mental health practitioners not to make referrals. This does raise the issue that the primary concern of a counseling facility is the client and reinforces the traditional reluctance to turn over a case to another agency that cannot deliver the necessary services.

One report, dealing with child protective services,

asked, "What was the most central problem in the way child abuse and neglect is handled?" The answer was that there were "limitations in interagency cooperation" (Nagi 1975). Also, the report noted that counseling was the service most frequently lacking in terms of the agencies' ability to handle the cases and deliver necessary services.

On the other hand, many alcohol treatment projects do not offer programs which incorporate services to children and emphasize family involvement in the alcoholism treatment setting (Hindman 1977).

A familiar comment is: "This knowledge of the active alcohol misuse in families does not seem to be matched with the existence and ready availability of family services. The point being made is that historically the alcoholic user (or alcoholic rather than the family) has been a primary concern of treatment agencies. An equal concern for both alcoholic misuser and the family is urgently needed" (Filstead 1977). In addition, "Professional groups often misdiagnose or do not diagnose alcohol misuse; professional service providers lack flexibility in providing a range of treatment alternatives for alcohol misuse; and most professional service providers tend to ignore or reject alcoholism in the family." The author goes on to say that the stress created by alcohol misuse often causes medical problems not only to the user, but to the rest of the family; physicians do not see this connection or identify it. Professional people in general do not see the need for family treatment to be coordinated with the recovery program of the alcoholic or drug user.

Other studies indicate that the community social services involved in both child abuse and substance abuse are inadequate and rarely well-organized or coordinated.

Perhaps a lack of knowledge is at the root of the problem. There is a need for alcohol and drug professionals to know more about the disclosures and reporting laws, as well as about CAN proceedings; to learn how to enlist their own agencies and their clients in recognizing the potential for family violence; and lastly, how to bring needed services for prevention and treatment to the caretakers and their children.

In turn, the CAN staffs need to know more about

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alcohol and drug abuse so that they are able to refer to and consult with AOD agencies, to help agencies in the community identify potential neglect and abuse in AOD situations, to utilize services, and to coordinate community services for the families in need.

### Training is Essential

Before CAN and AOD staffs can truly work in concert with each other, both must be familiar with the issues involved and services offered. This education for staff is essential to ensure agency cooperation in helping children and their families. Our training program has been developed through funding from the Region V Child Abuse and Neglect Resource Center and is directed towards staff members of child protective services and alcohol and drug services. In addition, we involve supervisors and administrators, interested State agency representatives and agency board members and community councils and boards.

The 1-day training session is intended to accomplish two primary objectives: (1) to bring together staffs of child protective services and alcohol and drug agencies, encouraging ongoing interactions between these two professional groups, and, (2) to share knowledge about referral and treatment resources.

The training is not intended to develop investigative skills or legal and medical expertise. By bringing these two groups of service providers together we expect to heighten awareness of the relationship between parental alcoholism and child abuse and to encourage cooperation in developing better responses to the problems.

Because of the highly demanding work of both groups, the training is very short-term. The day-long session begins with an introduction of the problem, outlining the compelling evidence linking alcohol abuse with child abuse and the need for cooperative arrangements between those who provide services to alcoholics and child abusers.

The protective service workers spend several hours learning about alcohol and other drug problems—how to recognize the symptoms of alcohol abuse and identify referral resources. At the same time, the alcohol and drug workers participate in discussions about the child protective services network—learning how to identify child abuse problems, referral resources, and the legal issues involved in making referrals.

The alcohol and drug counselors are helped to analyze their personal attitudes toward child abusers and to recognize that these situations can be successfully treated. Conversely, the child protective workers look at their own beliefs about and attitudes

toward addiction and learn that alcohol and drug problems can and must be treated if the family violence problems are to be successfully resolved.

The afternoon is spent in joint discussion of service needs, community resources, and identification of problems in the referral process. A plan of action to ensure future cooperation between the two groups is mapped out—generally including plans for further training, either separately or jointly, as well as development of coordinating mechanisms. The emphasis is on developing cooperative service delivery networks, sensitive to the range of needs in the community, that will strengthen family life and prevent abuse and neglect.

Materials have been developed for use in the training program covering such areas as legislation pertaining to child abuse and neglect, federal regulations governing alcohol and other drug services, confidentiality regulations, and privileged communication and mandatory reporting. In addition, materials outline ways to assess the potential for family violence among clients in treatment for alcohol and other drug problems, assessment of alcohol and other drug problems in parents who are child abusers, and techniques for early intervention.

While it is too soon to assess the effectiveness of the training sessions, we expect them to produce:

- increased reporting of child abuse and neglect by alcohol and other drug agencies
- increased referrals of clients by child abuse and neglect agencies for alcohol and other drug treatment and education
- development of ongoing training systems for counselors in both systems
- increased community awareness of the relationship between alcoholism and child abuse
- broadening of the network of community services that respond to child abuse and neglect problems, including self-help groups, courts, schools, mental health, and physical health services
- increased community awareness of the need to identify and treat alcohol and other drug problems when dealing with child abuse and neglect cases

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# Confidentiality of Alcohol and Drug Abuse Patient Records and Child Abuse and Neglect Reporting

*Editor's note: In a joint policy statement finalized recently, the director of the NIAAA, National Institute on Drug Abuse, and National Center on Child Abuse and Neglect have outlined procedures for reporting child abuse and neglect by alcohol and drug agency clients without violating federal confidentiality requirements regarding patient records.*

In view of questions which have been raised concerning the apparent conflict between federal statutes and regulations protecting the confidentiality of alcohol and drug abuse patient records and state laws regarding child abuse and neglect reporting, the National Center on Child Abuse and Neglect (NCCAN) and the Alcohol, Drug Abuse, and Mental Health Administration (ADAMHA), organizational components of the Department of Health, Education, and Welfare, have developed guidelines which will assist states and organizations in promoting child abuse and neglect reporting consistent with the federal requirements for patient record confidentiality.

The Child Abuse Prevention and Treatment Act, as amended (42 U.S.C. 5101, et seq.)<sup>1</sup> encourages the reporting of child abuse and neglect by providing for federal grant assistance to states which enact statutes requiring such reporting. Section 333 of the Comprehensive Alcohol Abuse and Alcoholism, Prevention,

Treatment, and Rehabilitation Act of 1970, as amended (42 U.S.C. 4582),<sup>2</sup> section 408 of the Drug Abuse Office and Treatment Act of 1972, as amended (21 U.S.C. 1175),<sup>3</sup> and implementing regulations<sup>4</sup> restrict disclosure of information concerning patients maintained in connection with the provision of drug and alcohol abuse diagnosis and treatment (or referral for treatment) services which are federally assisted, either directly or indirectly. It is the view of the National Center on Child Abuse and Neglect and the Alcohol, Drug Abuse, and Mental Health Administration that the purposes of the federal and state statutes pertaining to child abuse and neglect reporting and the federal confidentiality requirements can be accommodated as set forth in this guidance.

In response to increasing awareness of the nationwide prevalence of alcohol and drug abuse, and its health, social, and economic consequences, the Congress enacted legislation which provided for federal assistance (both through formula and project grants) to states for the treatment and rehabilitation of alcohol and drug abusers. Early in the history of these programs, it became apparent that the social and economic stigma attached to persons identified as alcohol or drug abusers discouraged many persons from seeking treatment. In an attempt to encourage participation in treatment programs, the Congress mandated in the alcohol and drug abuse treatment acts that the records of alcohol and drug

<sup>1</sup>Enacted by Public Law 93-247 and amended by Public Law 93-644.

<sup>2</sup>Enacted by Public Law 91-616 and amended by sec. 122(a) of Public Law 93-282.

<sup>3</sup>Enacted by Public Law 92-255 and amended by sec. 303 of Public Law 93-282.

<sup>4</sup>42 CFR Part 2.

abuse patients be kept confidential, except that the law permits limited disclosures where written consent is obtained from the patient or without written consent in the case of medical emergencies, scientific research, management audits, financial audits, program evaluation, and pursuant to an authorizing court order.

The Congress responded to an increasing awareness of child abuse and neglect problems by encouraging states (through the enactment of a statute authorizing federal grant assistance), to adopt effective child abuse and neglect reporting laws. These comprehensive reporting laws are part of a broader effort directed toward strengthening the social services made available to abused or neglected children and their families.

The federal statutes pertaining to child abuse and neglect and to the confidentiality of alcohol and drug abuse patient records were enacted to serve valid purposes. There is no indication of a congressional intent that the confidentiality statutes should absolutely preclude alcohol or drug abuse service providers from reporting child abuse, or that the receipt of drug or alcohol treatment should give rise to any presumption that a patient neglects or abuses his or her children. In order to construe both the confidentiality and child abuse and neglect laws in their proper frame of reference, the NCCAN and the ADAMHA recommend that the following procedures be used where it is suspected that there has been child abuse or neglect by a patient receiving federally assisted alcohol or drug abuse diagnostic and treatment (or referral for treatment) services.

If an alcohol or drug abuse service provider subject to the confidentiality regulations<sup>5</sup> believes that cases of child abuse or neglect by its patients may come to its attention, and desires to comply with a state requirement that such cases be reported, the service provider is encouraged to enter into a qualified service organization agreement<sup>6</sup> with the appropriate child abuse protective agency. While this agreement would bind the child abuse protective agency to maintain confidentiality in accordance with the federal regulations, it would enable the service provider to comply with both the federal confidentiality requirements and the state child abuse and neglect reporting requirements.

<sup>5</sup>See 42 CFR § 2.12.

<sup>6</sup>See 42 CFR § 2.11(m) and (n).

Under the qualified service organization agreement the child abuse protective agency would agree to provide services aimed at preventing or treating child abuse such as day care, nutritional and child rearing training, individual and group therapy, and other such services to drug and alcohol abuse patients suspected of child abuse. In order to meet the pertinent requirements of the confidentiality regulations (42 CFR § 2.11(n)), the child abuse protective agency would, in the written agreement, (1) acknowledge that it is fully bound by the provisions of the confidentiality regulations in the handling of any alcohol or drug abuse patient information received from the service provider, (2) agree to institute appropriate procedures for safeguarding the information, and (3) agree to resist in judicial proceedings any efforts to obtain access to patient information except as expressly provided in the confidentiality regulations.

Because § 2.11(p)(3) of the regulations provides that a communication of information including neither patient identifying information nor identifying numbers assigned to a patient does not constitute a disclosure of records, a child abuse protective agency which has entered into a qualified service organization agreement would be subject to the regulatory restrictions on disclosure only to the extent that any communication of patient information by it to third parties discloses patient identifying information or identifying numbers assigned to patients. If a communication of information contains such information or numbers the child abuse protective agency is, under the qualified service organization agreement, subject to the restrictions in the regulations to the same extent as is the provider of alcohol or drug abuse treatment services from which the information is obtained under the agreement. These restrictions apply regardless of the requirements of state law because, as provided in 42 CFR § 2.23, no state law may either authorize or compel any disclosure prohibited by the confidentiality regulations.

Because the child abuse protective agency would, under the agreement, be bound by the restrictions of the confidentiality regulations with respect to the patient information obtained from the service provider, it may disclose information identifying an individual as a drug or alcohol abuse patient only with the patient's consent in accordance with the provisions of Subpart C of the confidentiality regulations (42 CFR §§ 2.31 - 2.40-1), without patient consent in the

limited circumstances set forth in Subpart D of the regulations (42 CFR §§ 2.51-2.56-1), or where disclosure would not be permitted under either of those subparts, in accordance with an authorizing court order entered in accordance with Subpart E of the regulations (42 CFR §§ 2.61 - 2.67-1). If a child abuse protective agency wants to use the information obtained under the qualified services organization agreement for the purpose of initiating or substantiating any criminal child abuse or neglect charges against the parent/patient it must obtain an authorizing court order under 42 CFR § 2.65. A crime involving child abuse or neglect could reasonably be found by a court to be one causing or directly threatening loss of life or serious bodily injury under § 2.65(c)(1) of the regulations. Thus, if a court made that finding and the other findings set forth in § 2.65(c) and the requirements of 2.65 are otherwise met, the court would be permitted under the regulations to enter an order authorizing a disclosure for the purpose of investigating or prosecuting that crime.

Under a qualified service organization agreement, employees of an alcohol or drug abuse service provider who know or suspect that a child of one of their patients is being abused or neglected (whether because of a home visit; something occurring at the program site, or because of statements from the client), would report this concern to the appropriate local child abuse protective agency. The local child abuse protective agency (a social service agency which is usually funded under Title XX of the federal Social Security Act) would accept the report as a *referral for services*. The protective agency would then contact the parent or parents involved, usually making a home visit. At time, it would offer the family, for its acceptance or refusal, such social services as would appear necessary to deal with the alleged abuse or neglect or to assist the parents with any other personal or family problems. In approximately 80% of child abuse protective cases the parents accept the services of the child abuse protective agency when they are offered.

Ordinarily, if the parents refuse to accept the services and the child abuse protective agency believes that the child has been neglected or abused, the child abuse protective agency will either seek more information or petition a court to obtain an order authorizing certain actions for the protection of the child. A court order authorizing use of alcohol or

drug abuse patient records to investigate a patient for a crime would not be necessary to permit the pursuit of the former alternative, since in that case the patient records obtained from the provider of drug or alcohol abuse services would not be used to conduct a criminal investigation of a patient within the meaning of 21 U.S.C. 1175(c), 42 U.S.C. 4582(c), and 42 CFR § 2.65. However, if the information obtained in an investigation conducted by the child abuse protective agency for the purpose of determining whether child abuse protective services are necessary is subsequently sought to be used to criminally investigate or prosecute the parent/patient, an authorizing court order would have to be obtained at that time under 42 CFR § 2.65.

If a court order authorizing actions for the protection of the child is sought after the refusal of a parent or parents to accept the child abuse protective services, any disclosure of information identifying a parent as an alcohol or drug abuser in connection with that proceeding would be permissible under the confidentiality regulations only if authorized by a court order entered in accordance with 42 CFR §§ 2.61 - 2.64. A request for this court order which is required under the confidentiality regulations may be made concurrently with the petition for an order authorizing actions for the protection of the child. Attached is an outline of a court order which meets the requirements of 42 CFR §§ 2.61 - 2.64.

There are many advantages to be derived from qualified service organization agreements. For example, they would increase the protection afforded to endangered children without recourse to artificial and stigmatizing presumptions, and they would expand services available to the clients in drug and alcohol treatment programs to include such additional services as homemakers, daycare, nutritional and child rearing training, as well as individual and group therapy. Additionally, they would afford new opportunities for discussion between child protective, child welfare, and public social service agencies to provide training on the identification, management, and referral of child abuse and neglect situations. Further information is available upon request from the following persons:

Frank Ferro  
Acting Director  
National Center on Child Abuse and Neglect  
(202) 755-7418

John R. DeLuca  
Director  
National Institute on Alcohol Abuse and  
Alcoholism  
(301) 443-3885

William Pollin, M.D.  
Director  
National Institute on Drug Abuse  
(301) 443-6480

OUTLINE OF COURT ORDER AUTHORIZING DISCLOSURE OF  
ALCOHOL OR DRUG ABUSE PATIENT RECORDS UNDER  
42 CFR §§ 2.61-2.64.

I. In accordance with [U.S. code citation to the drug  
or alcohol confidentiality statute, as appropriate] and [the pertinent sections of the regulations, e.g.,  
Subpart E of 42 CFR Part 2], this court finds:

(a) That the record shows *good cause* [as required  
in § 2.64(d)] for the disclosure of certain *objective  
data* [limitations set forth in § 2.63(a)] specified  
below, pertaining to *John Doe* [pseudonym used in  
accordance with the intent of § 2.64(a) and (g)(3)] for  
the purpose of \_\_\_\_\_

(b) [The specific facts necessitating disclosure]  
outweigh the possible injury to the patient, etc.  
[follow the language set forth in § 2.64(d) and in  
subsection (b)(2)(C) of the authorizing statute] and  
outweigh the following adverse effects upon the  
successful treatment or rehabilitation of the patient,  
etc. [follow the language set forth in § 2.64(f)].

(c) (Optional) Further, that disclosure will benefit  
the patient as follows: \_\_\_\_\_

or that disclosure will benefit the effectiveness of the  
treatment program or other programs similarly situat-  
ed as follows: \_\_\_\_\_

II. It is therefore ordered that [the program and/or  
name(s) of responsible program staff] is (are) autho-  
rized, in accordance with 42 CFR §§ 2.61 - 2.64 and  
[the appropriate U.S. Code citation] to disclose to  
this court and/or to the following named parties who  
have a need to know this information: \_\_\_\_\_

the following limited information: \_\_\_\_\_

<sup>1</sup>42 U.S.C. 4582 for disclosures of alcohol abuse patient records.  
<sup>2</sup>1 U.S.C. 1175 for disclosures of drug abuse patient records.

which is essential to fulfill the above-described  
objective(s). These persons [may not redisclose the  
information, or may redisclose the information only  
as follows: \_\_\_\_\_]

To the extent the disclosed information is to be  
retained by the court, in accordance with  
§ 2.64(g)(3), it will be kept in a sealed record.

(Optional) Except pursuant to an authorizing court  
order issued in accordance with § 2.65, no informa-  
tion disclosed pursuant to this order may be used to  
initiate or substantiate any criminal charges against a  
patient or to conduct any investigation of a patient.

The following agencies and organizations provide  
funding, information, and training in the area of  
family violence services. This is a partial listing and  
includes primarily those resources available at the  
national level.

## Resource Listing

### ACTION

806 Connecticut Avenue, N.W.  
Washington, D.C. 20525

• VISTA national grants available to multi-regional organiza-  
tions involving the use of fulltime volunteers in poverty-related  
projects

### Child Welfare League of America

67 Irving Place  
New York, N.Y. 10003

• "Finding Federal Money for Children's Services: Title XX and  
Other Programs", booklet

### The Children's Defense Fund

1520 New Hampshire Avenue, N.W.  
Washington, D.C. 20036

• "Title XX: Social Services in Your State, A Child Advocate's  
Handbook for Action", booklet

### Center for Women's Policy Studies

2000 P Street, N.W. Suite 508  
Washington, D.C. 20036

• "Response", a newsletter on intrafamily violence  
• Clearinghouse publications list of available articles, bibliog-  
raphies, booklets on child abuse and spouse abuse; listing of  
emergency shelters nationwide

### Department of Housing and Urban Development

Women's Policy and Programs Division  
Room 3234

451 7th Street, S.W.  
Washington, D.C. 20410

• Fact sheet on funding for battered women's shelters through  
community development block grants

**Department of Justice**  
LEAA, Special Programs Division  
633 Indiana Avenue, N.W.  
Washington, D.C. 20531

- Family Violence Program funds grants for direct services to domestic violence victims, focused on improving the response of the criminal justice system

- National Criminal Justice Reference Service offers literature searches, publications including "Guide for Discretionary Grant Programs". Write NCJRS, P.O. Box 6000, Rockville, Md. 20850.

**Department of Labor**  
Women's Bureau  
200 Constitution Avenue, N.W.  
Washington, D.C. 20210

- Information about CETA (Comprehensive Employment and Training Act) funding guidelines and programs which have used these funds to assist battered women

- Battered Women Kit

**Legal Services Corporation**  
733 15th Street, N.W. Suite 700  
Washington, D.C. 20005

- Information about local legal services programs

**Mid-America Institute on Violence in Families**  
University of Arkansas at Little Rock  
33rd and University  
Little Rock, Arkansas 72204

- Training, research, technical assistance and information dissemination services

**National Institute on Alcohol Abuse and Alcoholism**  
5600 Fishers Lane  
Rockville, Maryland 20857

- Funding for information and referral services for victims of domestic violence as well as alcohol abuse; contact Division of Special Treatment and Rehabilitation

- National Clearinghouse on Alcohol Information provides literature searches, article reprints, other publications. Write NCALI, P.O. Box 2345, Rockville, Md. 20852

**National Center on Child Abuse and Neglect**  
P.O. Box 1182  
Washington, D.C. 20013

- "Children Today", newsletter
- Clearinghouse provides literature searches, bibliographies, publications on child abuse

- Funds demonstration treatment projects

**National Center for Health Services Research**  
3700 East West Highway  
Hyattsville, Md. 20782

- Funds for research on performance measurements of medical systems for behavioral emergencies

**National Center of Volunteers Against Violence**  
Domestic Violence Project, Inc.  
202 East Huron, Suite 101  
Ann Arbor, Mich. 48104

- Listing of 10 regional volunteer centers involved in training for family violence projects

- Publications available:  
"How to Develop a Wife Assault Task Force and Project"

"Counselor Training Manuals No. 1 and  
and No. 2"

"The Bucks Start Here: How to Fund  
Social Service Projects"

"The Effective Coordination of  
Volunteers"

- Technical assistance available upon request

**National Institute of Mental Health**  
5600 Fishers Lane  
Rockville, Maryland 20857

- Funds research and training grants in the area of domestic violence through the Center for Studies of Crime and Delinquency.

- Clearinghouse offers literature searches; annotated bibliography "Violence at Home"

**New York City Affiliate, National Council on Alcoholism**  
133 East 62nd Street  
New York, N.Y. 10021

- "Preventing Child Maltreatment: Begin with the Parent," booklet available at \$2.25 per copy

**Department of Health, Education, and Welfare**  
Office on Domestic Violence  
P.O. Box 1182  
Washington, D.C. 20013

- Information Clearinghouse and interagency coordination
- Technical assistance to public and private nonprofit local service providers

- Coordinates HEW programs
- Coordinates interagency activities through the Interdepartmental Committee on Domestic Violence

**University of New Hampshire**  
Department of Sociology, Family Violence Program  
Durham, N.H. 03824

- Post-doctoral fellowships in the Family Violence Research Program; period of study from 9 months to 2 years; stipends depending on experience.

- Pre-doctoral fellowships in the Ph.D. program in sociology; \$3,900 stipend for one calendar year. For information contact Dr. Murray A. Straus

**U.S. Commission on Civil Rights**  
Publications Management Division  
Room 700

1121 Vermont Avenue, N.W.  
Washington, D.C. 20425

- Proceedings of a national consultation on domestic violence, "Battered Women: Issues of Public Policy"

#### **Local Resources**

The following local resources should be explored in seeking funding for and information about services for victims of family violence:

- State ACTION Office
- Community Action Agencies
- General revenue sharing funds received by local governments

- Community Development Agencies
- State Departments of Human Services
- State Criminal Justice Planning Agencies
- Lawyer Referral Program of local bar associations

Compiled by Erica Adams, NCALI Staff

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