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IDBNTIFI CES

ABSTRACT

This is the last of three volumes devoted to improving speech skills, in a series of materials for teaching English as a second language to adult nursing aide students. Three units contain five lessons each. The following subjects are covered: (1) talking about personal appearance, checking patients, and reporting to the nurse: (2) interviewing patients and further aspects of reporting to the nurse; and (3) general conversational procedures and job interviews. Pattern drills and dialogs are the principal lesson formats. Each unit is completed with review exercises. At the conclusion of the volume, a class project is proposed in which students will plan an entire city. (JB)

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ENGLISH FOR SPECIAL PURPOSES SERIES NURSING AIDE

SPEAKEASY ATEXT FOR SPEAKING VOLUME 3

MARYBETH CLARK

U 5 DEPARTMENT OF HEALTH EDUCATION & WELFARE NATIONAL INSTITUTE OF EDUCATION

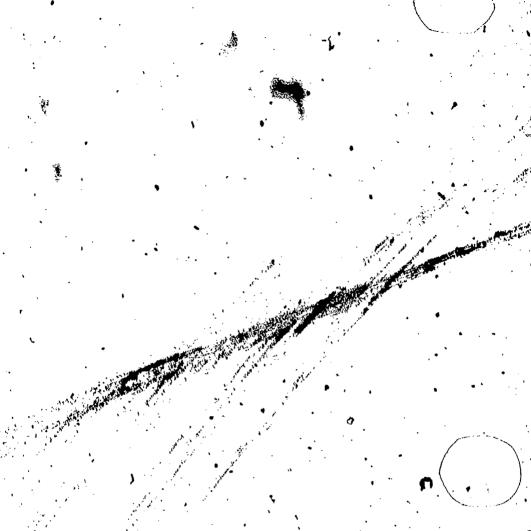
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Edited by Alfred O. Hoel

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Illustrations by Michael Nonaka

Produced at Honolulu Community College 1977



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UNIT IX

COMMON SENSES

PREVIEW

In Unit IX you will talk about objective characeristics: things you can mense by seeing, hearing, feeling, smelling, and tasting.

You will talk about these characteristics in friends in Tamarind City and in patients in the hospital. You will learn to ask a patient to let you look at something. You will learn how to report to the nurse on what you observe in a patient and how to respond to questions such as, "How does she look?", "How does it feel?" and "Which arm?".

UNIT IX OUTLINE

These are the lessons you are going to study in Unit IX. When you finish each lesson, check the items you can do.

HOW-DO I, LOOK? YOU LOOK FINE. . Lesson 1

Ask and answer:

How do I look?

How does my hair look?

What necklace small I wear?

How does the weather look?

What does the weather look like?

Where's Frank? How!s your cold?

Lesson 2 CHECKING THE PATIENTS Ask and answer:

How are you this memning?

What's wrong?

You're tired?

Would you like to sit up?

Can you help me turn?

Is it sore when I touch dt?. (I'll tell Mish H about it.)

The skin looks good now, doesn't it?

(You look fine.)

(It looks nice.)

The green one looks good. The green one would look good.

(It looks rainy.)

(It looks like it's going to rain.) (Maybe he's not coming.

Maybe he's in Room 316.) (It's better, thanks.) (We'd better get bumy.)

(Not too good.) (I'm tired.)

(Yes.)

(I'm too tired.)

(Turn over this way.) (Yes, it's sore

(Yeah.)

İΧ

Outline continued (Lesson 2 continued) SAY: Let me look at your back. skin. operation dressing. Lesson 3 REPORTING TO THE NURSE.
THINGS YOU CAN SEE ak and answer) How does she look? (She looks tired and hen face is flushed.) · (I'll go look at her.) How does it look? * (It looks smooth now. It's not red any more.) Shall I take her temperature again? "(Yes, and tell me what it is.) What was it before? (It was 37.8 | an hour ago.) Which shoulder? (Her left shoulder.) List things you can see. Listen and follow orders: I want you 'to turn her over every 2, hours. I want you to look after him: He'll'be your patient. I want you to read his record: Know what's wrong with him.

ERIC Full Text Provided by ERIC

IX V

REPORTING TO THE NURSE THINGS YOU CAN FEEL

Know: dry, moist, damp, wet, dripping*wet.

Ask and Answer:

Ask and answer:

How about the skin on her wrist? (Her skin felt dry when I took her pulse.)

(It feels | rough and dry. !) soft and moist.

Was it cool?

(No, it was warm.)

Does it feel hard or soft? (It feels soft.)

What color is it? (It's pink.);

What color are they? (They'te white.)

flow big is (As' big as a dime.)

List, things you can feel.

List things you can bear.

List things you can smell.

List things you can taste.

(The dinner smells good.)

When do we eat? (Right now.) How do you like it? (It tastes good, too.

Delicious.)

Lesson 5 REVIEW EXERCISES

Lesson 1 HOW DO I LODK? YOU LOOK FINE.



DIALOG 1

Suzie Chong is getting ready for a date with Jim Johnson. They're going to dinner.

SC How do I look, Alice?

AC You look fine, I like your new muumuu.

SC How does my hair look?

AC It looks nice, but brush it back a little more on this side.

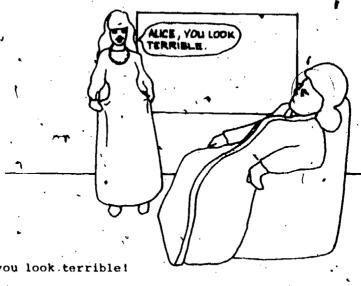
SC OK. What necklace shall I wear?

AC' Your green one looks good with your muumuu.

SC Would it? Yes, I think you're right.

MAKE A DIALOG

Make a dialog between Jim and Victoriano. Jim is getting ready for his date with Suzie. What do Jim and Victoriano say to each other? Write the dialog on the blackboard.



ŚC Alima, you look terrible!

Yes. Your nose is red and you're black under the eyes. SC

You would look terrible too, if you had my cold! AC Please go to bed early.

AC I will. I want to go back to work tomorrow.

Don't | wait for me to come home. SC wait up for me.

AC I won't. Have a good time.

SC _ Thanks. I will. G'night.

PRACTICE SAYING

DIALOG 2

Do T?

AC

SC

How does the weather look?

What does the weather look like? It looks like it's going to rain.

Lesson'l continued

DIALOG 3

JJ

'ਹਰ

AC

It's Wednesday morning at Pilikia Nui Hospital.

It's 7:15 already. JJ

Where's Alice? She's late this morning.

٧F Maybe she's not coming to work.

Maybe she's staying home again today.

Maybe she's still sick. She might

still be sick. could may

Where's Frank? He's late this morning, too. VF

Maybe he's in 316. There're a couple Lab Techs with the patient in bed C. Maybe he's helping them.

VF He might be there.

DIALOG 4

JJ Oh, here's Alice.

Hi, Alice. How's your cold? ۷F

AC. I think I'm over it. .

٧F You look a little tired.

Do I?', I feel OK. VF That's good.

Yesterday Suzie said I looked terrible! Black under the eyes and red nose! AC

ĴĴ Anyway, we're glad to see you today! ٧r There's a lot of work.

We have three new patients.

Well | we'd better get busy!

IX

AC



CHECKING THE PATIENTS

DIALOG 5

VF

Good morning, Mrs. Collier. How are you this morning? VF

Oh, not too good, Mrs. Fisher. GC

What's wrong? I'm tired., GC

VF You're tired?

Would you like to sit up, Mrs. Collier? I'll put a pillow behind your back.

Oh no, Mrs. Fisher. I don't want to sit up. I'm too tired. GC

VF Alright, Mrs. Collier.

SITTING UP AND SITTING DOWN

Mrs. Collier is sitting up.



Miss Hookala is sitting down.

Hello, Mrs. Lopes.

AL Alright, Mrs. Fisher.

۷r Turn over this way, Mrs. Lopez. I'm going to wash your back now.

. Can you help me turn? ΆL

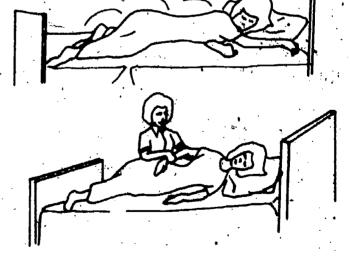
۷F Yes. Here we go. Mrs. Lopez, your shoulder looks a little red. Is it sore when I touch it?

i, 🖎 AC It's sore. Yes.

> νf , I'll tell Miss Hookala about it. There. You're clean now.

AC Thank you for the bath, Mrs. Fisher.

Mrs. Lopez is turning over.



Virginia is turning Mrs. Lopez over

DIALOG 7

AC Good morning, Mr. Fujimura.

HF Good morning, Miss Chong.

AC Let me look at your leg, Mr. Fujimura.

HF Alright.

AC The skin looks good new, doesn't it?

Yeah. Better than last week, yeah?

AC Yes. It looks better than last week.

PRACTICE SAYING

Let me look at your leg.
back.
skin.
operation.

dressing.

DIALOG 8

ACs Hello, Mr. Mills. How are you this morning?

km I'm OK, honey.
 You're looking pretty this morning.

AC Thank you, Mr. Mills.

Nere you mick?

RM I missed you yesterday and Monday.

AC Yes. I had a bad cold.
I wasn't pretty at all yesterday!

RM * Aw-w, I don't believe that!

VOCABULARY

dressing = bandage for wounds and operations believe (Trl)

IX

Leason 3 REPORTING TO THE NURSE THINGS YOU CAN SEE

DIALOG 9

WF Mrs. Collier doesn't want to sit up. She says she's tired.

CH How does she look?

VF She looks tired and her face is flushed. Shall I take her temperature again?

.CH Yes. Take her temperature, and tell me what it is.

VF Alright.

DIALOG 10

VF I was giving Mrs. Lopez a bath.
There's a red spot on her shoulder blade.

CH Which shoulder blade?

VF Her right shoulder blade.

CH Is it sore?

VF Yes. Mrs. Lopez says it's sore.

CH I want you to turn her over every two hours.
I'll go'look at her.

VF Yes, Miss Hookala.

PRACTICE SAYING

A . My arm hurts.

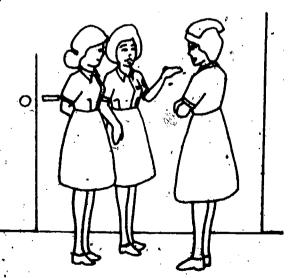
B Which one? arm?

A My left arm.

A I cut my finger.

B. Which one? finger?

A My **i**ittle finger.



IX



DIALOG II

AC I looked at Mr. Fujimura's leg.

CH How does it look?

The skin is smooth now.

It was rough last week, but it looks smooth now. AC

CH That's good, Is it red?

. No, it's not red anymore. AC

Well, that's good. CH

PRACTICE SAYING

It looks smooth now. It looks like it's smooth now

She looks tired.

She looks like she's tired,

Alice, you look a little tired. Alice, you look like you're a little tired.

It looks better than last week. It looks like it's better than last week.

You look terriblet You look fine/pretty.

Do not say: You look like you're terrible! You look like you're fine/pretty.

THINGS YOU CAN SEE

Talk in class about things you can see. List here some of the things you can see when you look at patients.

IX

1 -

DIALOG 12

CH

CH

It's 9:15 in the morning. Frank Yamamoto domes Hookala.

Excuse me. Miss Hookala. Mr. Nguyen's face is flushed and warm, PY

(100.20 Fahfenheit) FY I did. It's 37.8.

CH Takê it again in an hour.

FY Alright.

Take his temperature.

DIALOG 13

It's now 10:20 in the morning. Frank comes again to

FY Miss Hookala, I took Mr. Nguyen's temperature again

CH What is it? .

(102°r) FY It's 38.8 now.

What was it before? ťΥ It'was 37.8 an hour ago.

CH Alright. I'll go see him.

REF 45 for Fahrenheit and centigrade temperature

Lesson 3 continued I WANT YOU TO DO SOMETHING

DIALOG 14

H Hiss Chong, I want you to help me.

AC Yes, Miss Hookala.

'CH There's going to be a new patient in 308.
I want you to get some_sheets and a blanket.
I want you to make bed B.

AC Yes, Miss Hookala.

CH And, Mr. Johnson,
I want you to take a tray and glass and water and put them on the bedside table of 308B.

JJ Yes, Miss Hookala:

CH The new patient's name is John Smith.

I want you to look after him.

He'll be your patient, Mr. Johnson.

JJ Alright, Miss Hookala.

And I want you to read his record and know what's wrong with him.

JJ Yes, Miss Hookala. I'll do that.

PRACTICE SAYING

Tell another student what you want that student to do.

I want you to give me that book.

· I want you to close the windows.

I want you to open the door.

I want you to put those pencils on the desk.

I want you to write this sentence on the blackboard.

I want you to take the dictionary and give it to C.

IX

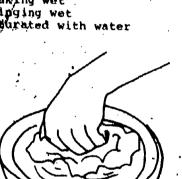
REPORTING TO THE NURSE THINGS YOU CAN FEEL

WET AND DRY Know the difference. Your teacher will show you.

dry

moist, damp

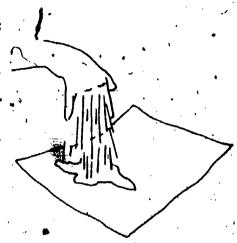
dripping wet soaking wet wripging wet saturated with water



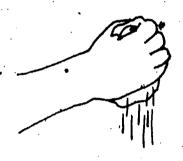
dipping the towel in the water



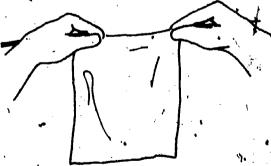
wringing out the towel



sprinkling water on the towel



squeezing out the towel



hanging up the towel to dry hanging the towel up

DIALOG 15

CH Mrs. Fisher, did you check Mrs. Takahashi this morning?

VF Yes, I did.

CH How is she?

VF Her forehead feels warm.

CH How about the skin on her wrist? How does it feel?

VF Her skin felt dry when I took her pulse.

CH Was it. gool?

VF No, its was warm.

CH What was her temperature?

VF It was 38. (100.4°F)

CH I'll go see her.

DIALOG 16

CH Miss Chong, did you check Mr. Fujimura's leg?

AC Yes, I did, Miss Hookala.

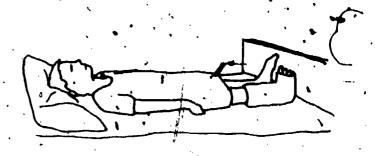
CH How does it feel?

AC The skin feels smooth now.
It felt rough last week, but it feels smooth now.

CH Is it still dry?

AC No, it's soft and moist now.

CH That's good.



Mr. Smith's leg is broken. He has a cast on his leg.

DIALOG 17

JJ Excuse me, Miss Hookala.

CH Yes?

JJ I just felt Mr. Smith's toes and they feel cold.

CH What color are they?

JJ They're White.

CH I'll go check his cast right away.

DIALOG 18

AC Excuse me, Miss Hookala.

CH Yes, Miss Chong?

AC Mrs.' McCarthy has a lump on her arm.

CH Does it feel hard, or soft?

AC It feels hard.

How big is it?

AC About as big as'a dime, and flath

CH Thank you, Miss Chong.
I'll call Dr. Ramos and tell her right away.

PRACTICE SAYING

What color is it?
What colors are they?
B It's red and purple.
They're green and white.

IX

CH





Lesson 4 continued THINGS YOU CAN FEEL Talk in class about things you can feel. List here some of the things you can feel when you couch patients in the hospital. THINGS YOU CAN HEAR In the classroom, close your eyes and listen. What are some of the things you can hear? THINGS YOU CAN SMELL In the classroom, at home, or in the hospital, What are some of the things you can smell?

χĭ

218

THINGS YOU CAN TASTE

What are some of the things you can taste?

Leskon 4 continued

DIALOG 19

AC

'It's five whirty in the evening. Alice came home

3:30 from Pilikia Nui Hospital and she has cooked dinner

SC The dinner smells good. When do we eat?

Right now.

You can wash your hands and sit down right now.

Good. I'm hungry.
The fruit salad looks good. SC

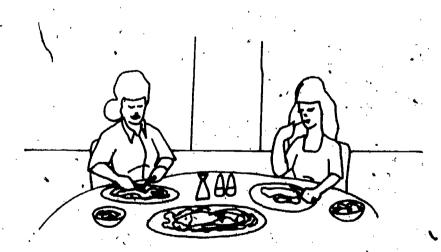
already. Suzie comes home from work.

AC Have some.

scIt tastes good, too.

How do you like the fish? AÇ

scDelicious!



Students close all books and notebooks

ANSWERING QUESTIONS

How does the weather look? (It-looks

What does the weather look like?

(It looks like it's going to gonna

2. Tell me about this towel. How does it feel?

(Is it wet or dry2 damp or dripping wet? saturated?

ASKING AND ANSWERING QUESTIONS

What color is this?

What color are they?

What colors are they?

(It's _____.)
(They're ____.)

(They're and .)

SITUATION DIALOGS Use individual cards.

SITUATION IX-1

A You and B live together. You're going to a party. When you're ready, you ask B how you look.

B You and A live together. A is getting ready to go to a party.

SITUATION IX-2

A You're a nursing aide. You work with two other nursing aides. You began work five minutes ago. You're talking with one of the other nursing aides (B). The third nursing aide is not on the ward. Ask where the third nursing aide is.

You're a nursing aide. You work with two other nursing aides. You began work five minutes ago. You're talking with one of the other nursing aides (A). The third nursing aide is not on the ward.

SITUATION IX-3

You're a nursing aide. You work with another nursing aide. The other nursing aide (B) was sick yesterday and didn't come to work. But nursing aide B comes to work today. You both are starting work now. You're talking with nursing aide B. Ask how B feels or say how B looks.

B You are a nursing aide. You work with amother nursing aide (A). You were sick yesterday and didn't come to work. But you come to work today. You re starting work now.

SITUATION IX-4 Every student should be able to do A.

A You're a nursing aide: It's morning. You go into a room on your ward and check a patient (B). After that, you report to the nurse (C) about the patient.

B You're a patient in the hospital. You don't feel good.
You're tired and your head fee'ls hot. A nuxsing aide (A) comes into your room.

C You're a nurse. A nursing aide (A) reports to you,

SITUATION IX-5

A You're a nurse. There's a new patient in Room 323.
You tell a nursing aide to get the patient's unit ready.
You tell the nursing aide what to do. Use "I want you to "

B You're a nursing aide. The nurse is talking to you.

SITUATION IX -6

A You'r a nurse. You're talking to a nursing aide. You ask about one of the patients. You ask about the patient's temperature.

B You're a nursing aide. The nurse is talking to you.

X TINU

OUT OF SIGHT

PREVIEW

In Unit X you will learn about subjective characteristics—characteristics you cannot see or know about another person unless that person tells you. It is important in the hospital that you be aware of things that might be wrong with a patient but that only the patient can tell you.

You will learn to ask "How long have you had it?". And you will learn to ask "What makes you feel bad?" and "Why do you feel bad?". You will practice talking about subjective characteristics with a nurse.

In Lesson 4 you will practice receiving outpatients in a clinic and asking questions about their ailments. In the review lesson you will practice interviewing and filling out forms for patients in the hospital and in the clinic.



UNIT X OUTLINE

These are the lessons you are going to study in Unit X. When you finish each lesson, check the items you can do.

Lesson 1 HOW DO YOU FEEL? I FEEL FINE.

Ask	and	answer:
-----	-----	---------

How do you feel? (I feel fine/OK. m a little bit tired. I don't feel very good.) (I'll tell the nurse.) Is your cold all gone? (Almost all_gone.) How long did you have it? How long have you had it? (Just three days.) When did it stark? 4(About an hour ago.) How long has she had it? (She says ...) (Since this morning.) How long has it hurt? Where does it hurt? (Right here. On ahe left mide.)

___ What kind of pain is it?

(A dull kind or main.

It's a sharp parn.

A sharp intermit with pain.

It comes and goes.)

How long have you lived in Hawaii?
(I've lived in Hawaii | 1 year.
for 1 year.
for about 1 year.
a little over 1 year.

What kind of fruit do you like?

(I like mangoes)

Lesson	n 2 WHAT MAKES YOU FEEL BAD?	•
and	nd answer:	
	What makes you feel bad? (My daughter can't co	me see me.)
	Why do you feel bad? (Because my daughter can't co	me see me.)
as basen	What makes you unhappy? (I don't like	potatoes.)
specificate sur	Why are you unhappy? (Because I don't like (I get potatoes eve	
	Why didn't you sleep last night? (Because I had a	headache.)
**************************************	Why did you ring your bell? (Because I have a That's why I rang	
	What's wrong with me? (I'll ask the nurse t	o see you.)
12422224	What makes me feel dizzy?	
	Why do I feel dizzy?	•
-	Why is her face flushed? (She has a fever. That makes her fac	e flughed.)
·	P don (I un se	understand. 't get it.) derstand. e. t it.
	and have the state of	. ' ,

•	3 REPORTING TO THE NURSE
·	.How does he feel? (He says he feels OK.)
	How does the new patient feel? (She says)
	What makes her tired?' (She didn't sleep last night.)
	Why is she tired? (Because she didn't sleep last night.)
	Why didn't she take her pills? (I don't know.)
	What would she like? (She says she'd like rice.)
******	When does she feel dizzy?' (She says she feels dizzy when she sits up.)
	Did she say anything else? (No, but she's worried.) (I'll check on her right now.)
	What's he allergic to? (He's allergic to mango pollen. That probably makes him sneeze.)
*******	What shall I do? (Help him mit up.)
,	Do you have an allergy? (No. I don't.)
*****	Have you ever had an allergy? . (No, I never have.)
	Did you fill out her T&O for today? (I didn't finish.)
	Did you record his vital signs? (I filled in the temperature graph.)

Lesson 4 INTERVIEWING PATIENTS IN AN OUTPATIENT CLINIC

ARK and	allawar:		
	Do you have an appointment? (No.) (The doctor'll see you in a few minutes. Please sit down. / Please sit over there.)		
ADDRESS OF THE PARTY OF THE PAR	When did the accident happen?	(About 30 minutes ago.)	
********	Which foot is cut? (The lef	It one. It's a deep cut.)	
<u> </u>	Will it leave a scar? (Please as	k the doctor about that.)	
	What seems to be the trouble?	(She has a rash.)	
and in addition	Where is the rash?	(It's around her neck.)	
. 1	Does she scratch it?	(Yes. It's red and raw.)	
· -	Has she had this rash before?	(No.)	
}	What is your baby's name?	· (,	
	How old is she?	(She's 2 (years old).)	
	When did you get it?	(I got it last week.)	
/	Have you been here before? (I'll get your record.)	^; (Yes.)	
·	How are you today?	(I'm the same as usual.)	
,			
esson 5	REVIEW EXERCISES	•	
Int	erviewing New Patients in the	Hospital	
	Nurse's Admission Record	•	
. .	Admission Interview		
Int	erviewing Clinic Patients		
	Tail Road Clinic Patient	Form	
•		•	

hesson 1 HOW DO YOU FEEL? I FEEL FINE.

DIALOG I

VF Alice, you look tired. How do you feel?

AC I feel fine. Well, I'm a little tired. But I feel OK, Virginia. Really.

VF Is your cold all gone?

AC Yes, it's all pau.

VF That's good. How long did you have it?

AC Just three days.

DIALOG 2

AC Good morning, Miss Jones. How do you feel?

MJ I don't feel very good.

I have a pain in my stomach.

AC Where does it hurt?

MJ Right here near my waist.

AC On the left side?

MJ Yes, Right here.

AC What kind of pain, Miss Jones?

MJ Oh, a dull kind of pain. It just aches--it doesn't stop.

AC When did it start?

MJ It started about an hour ago.

AC Alright, Miss Jones. I'll tell the nurse



DIALOG 3

AC

AC 'Hello, Mrs. Lee. How do you feel this morning?

GL I feel alright, Miss Chong.

But I have a pain in my leg.

Where does it hurt, Mrs. Lee?

GL Right here on my left thigh.

AC What kind of pair is it?

GL It's a sharp pain--and it comes and goes.

AC It's a sharp intermittent pain?

GL Yes.

AC How long have you had it?

GL. Oh, a couple of hours.

AC I'll tell the nurse.

DIALOG 4

JJ Good morning, Mr. Fujimura.

HF Good morning, Mr. Johnson.

JJ How do you feel this morning?

HF My leg hurts, Mr. Johnson.

JJ Where?

HF Right herè--where the skin is red.

JJ How long has it hurt?

HF Since this morning, when I woke up.

JJ OK, Mr. Fujimura. I'll tell Miss Hookala.

DIALOG 5

AC Excuse me, Miss Hookala.

CH Yes?

AC Miss Jones has a dull pain in her stomach.

CH Where?

AC On the left side near her waist.

CH When did it start?

AC She says about an hour ago. it started about an hour ago.

CH I'll go see her.

DIALOG 6

AC Miss Hookala, Mrs. Lee has a pain in her left thigh.

CH. What kind of pain?

AC A sharp intermittent pain.

CH How long has she had it?

AC She says a couple of hours.
she's had it a couple of hours.

CH Alright. Thank you, Miss Chong.

DIXLOG 7

JJ Excuse me, Miss Hookala. Mr. Fujimura's lag hurts and the skin is red.

CH How long has it hurt?

.JJ He says since this morning when he woke up.

CH Alright, I'll go see him.

Practice Dialogs 2 and 5 together, then Dialogs 3 and 5 together, then Dialogs 4 and 7 together.

PRACTICE SAYING

A How long have you lived in Hawaii?

B | I've ' | lived in Hawaii | two years. | for two years. | about two years. | for about two years.

B I've lived in Hawaii six months.
for six months.
for about six months.
for almost six months.
for a little over six months.

A How long have you studied English?

B For two years.
I've studied English for two years.

A What kind of pain is it?

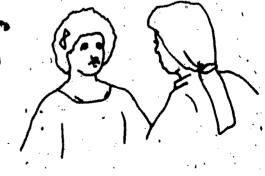
B It's a dull pain. a sharp a throbbing an intermittent

A What kind of fruit do you like?

B I like oranges.
bananas.
mangos.
apples.
pineapple.

VOCABULARY

a dull pain
a sharp pain
a throbbing pain
an intermittent pain
(Trl)



Lesson 2 WHAT MAKES YOU FEEL BAD?.

DIALOG 8

AC Hi, Mr. Pujimura. How do you feel?

HF I feel bad, Miss Chong.

AC What makes you feel bad, Mr. Fujimura? Why do you feel bad,

HF My daughter can't come see me today.
Because my daughter can't come see me today.

AC * Oh, I'm sorry. Maybe she'll come tomorrow.

DIALOG 9

EM I'm tired today, Miss Chong.

AC What makes you tired, Mrs. McCarthy?

EM I didn't sleep last night.

AC Why didn't you sleep last night?

EM Because I had a headache.

AC All night?

EM Yes, all night.

AC You had sleeping pills, didn't you?

EM I didn't take them."

AC . Oh. Well, I'll tell the nurse, Mrs. McCarthy.

DIALOG 10

Patient I have a stomachache. headache. earache. toothache. neckache. backache.

My stomach aches. head ear tooth neck back

N.A. Is it a | throbbing | pain?

Patient Yes, it is.

N.A. I'll tell the nurse.

N.A. reports to the nurse.

DIALOG II

HT I'm unhappy, Mrs. Fisher.

VF What makes you unhappy, Mrs. Takahashi? Why are you unhappy,

HT I don't like potatoes, Because I don't like potatoes, and I get potatoes every dinner.

VF What would you like, Mrs. Takahashi?

HT ... I'd like some rice, Mrs. Fisher.

VF I'll tell the nurse. Maybe you can have rice.





DIALOG 12

PY Hello, Mr. Nguyen. Why did you ring your bell?

HN Because I have a pain in my chest, right here.

FY What kind of a pain?

HN A sharp pain. When I take a breath, it makes my chest hurt.

FY How long have you had it?

HN It started just a few minutes ago. That's why I rang the bell.

FY I'll tell the nurse right away. immediately.

DIALOG 13

Mrs. Sarah Morris is a new patient. She is very worried about her illness. Alice is giving her a bath.

8M Miss Chong, what's wrong with me?
I feel dizzy sometimes.

AC Do you feel dixxy now?

SM Yes. Maybe I'm very sick.

AC When do you feel dizzy?

SM I feel dirry when I sit up.

What's wrong with me? What makes me; feel dixxy? Why do I

AC I'll ask the nurse to come see you.

SM Thank you, Miss Chong.



Lesson 2 continued REPEATING INFORMATION

Practice the following dialogs (Dialogs 14-17). Note: We sure when you repeat information, each time you speak louder, higher and with more stress. (Tr2)

DYALOG TA

NAl Why is her face flushed?

NA2 . She has a fever.

NA1 |Pardon?v |What? | Muh?

NA The fever makes her face flushed.

NA1 I don't inderstand.

,NA2 She has a fever. That makes her face flushed.

NA1 Oh. I understand.
She has a fever and that makes her face flushed.
that's why her face is

DIALOG 15

NAI Why are his eyes swollen?

NA2 He has an infection.

NA1 Pardon?

NA2 The infection makes his eyes swollen.

NA1 I don't understand.

NA2 He has an infection. That makes his eyes swollen.

NAI Oh. I understand.

He has an infection and that makes his eyes wollen.



DIALOG 16

NA1 Why is he unhappy?

NA2 He's lonely.

NA1 Pardon? What? Huh?

NA2 His daughter doesn't come to see him.

NAI I don't understand.

'qet it.

NA2 His daughter doesn't come to see him. That makes him lonely.

NA1 Oh. I understand. His daughter doesn't come to see him.

that makes him | lonely. that's why he's

DIALOG 17

Pl Where are you from?

P2 California.

Pl Where?

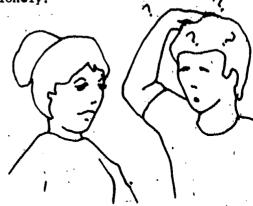
P2 California.

Pl Where?

P2 CALIFORNIA.

Pl Oh. Where?

P2 Los Angeles.



(Where in California?)

Lesson 3 REPORTING TO THE NURSE

DIALOG 18)

. AC Mr. Fujimura mays he's unhappy.

CH How does his leg look?

AC His leg looks OK today.

CH How does he feel?

AC He says he feels OK, he's just unhappy. His daughter can't dome see him today.

CH Oh, maybe that's why he's unhappy.

DIALOG 19

AC Miss Hookala, Mrs. McCarthy says she's tired.

CH What makes her tired? Why is she

AC She says she didn't sleep last night because she had a headache.

CH She had sleeping pills, didn't she?

AC Yes, but she didn't take them.

CH Why didn't she take them?

AC I don't know, Miss Hookala.

CH Oh my! That's why she didn't sleep!
I'll go talk to her and find out what's wrong.

DIALOG 20

VF Miss Hookala, Mrs. Takahashi says she's unhappy.

CH Why is she unhappy?

VF Because she doesn't like potatoes and she gets potatoes every dinner.

CH If she doesn't like potatoes, what would she like?

VF She says she'd like rice.

CH I'll talk to the distician.



DIALOG 21

PY Excuse me, Miss Hookala. Mr. Nguyen has a sharp pain in his chest. He says it hurts when he takes a breath.

CH How long has he had it?

PY He mays it started just a few minutes ago. He rang his bell and I answered it.

·CH Thank you, Mr. Yamamoto. I'll go see him right away.

DIALOG 22

CH Niss Chong, how does the new patient feel?

AC Mrs. Morris? She says she feels dixxy.

CH When does she feel dixxy?

AC She mays she's dixxy when she sits up.

CH Did she say anything else?

AC ' No, but she's very worried.

CH Thank you, Miss Chong. I'll check on her right now.

FREE DIALOG

Take turns being nursing aids and patient. As a patient, tell the nursing aids what's wrong or how you feel. As a nursing aids, find out how the patient feels and report to the nurse (another student). (Tr3)







DIALOG 23

- JJ Excuse me, Miss Hookala.

 Mr. Smith is sneezing and coughing.

 Does he have a cold?
- CH Yes, I think so. He has a bad cold.
 That probably makes him sneeze and cough.
- What shall I do? He's sneesing his head off.
- CH cake his temperature. * I'll check with the doctor about medication.
- JJ I'll take his temperature right now and check back with you later.
- CH Yes. I want you to let me know what his temperature is.

DIALOG 24

- JJ- Excuse me, Miss Hookala.

 Mr. Black is sneezing and coughing.

 Does he have a cold?
- CH I don't think so. He has an allergy.
 That probably makes him sneeze and cough.
- JJ Oh? What's he allergic to?
- CH He's altergic to mango pollen.
- JJ What shall I do? He's sneezing his head off.
- CH Help him sit up. And take his temperature.
 I'll check with the doctor about medication.
- JJ And I'll takë him more tissues.
- CH Good. I want you to check back with me later

mango pollen' = the powder from mango tree flowers. (Tr4)

DIALOG 25

JJ Look at my hands, Alice. They're so red.

have an allergy.

AC Maybe you You might could

Ask | your doctor | about it.

JJ Maybe I will,

PACTICE SAYING

Do you have an allergy? No, I don't. Yes, I do. Ace you allergic to anything? No, I'm not. Yes, I am.

What are you allergic to? " I'm allergic to ____

Do you know anyone | who has an allergy? | who's allergic to something?

What are they allergic to?

IALOG 26

CH Mrs. Fisher, did you fill out Mrs. Collier's I&O for today?

VF .I didn't finish the output side yet.

CH Please finish it. I want to show it to the doctor.

VP Alright. I'll finish it right now.

DIALOG 27

CH Mr. Yamamoto, did you record Mr. Nguyen's vital signs?

PY Yes, Miss Hookala. I filled in the temperature graph, too.

CH Good, Bring it to me.

Lesson 4 INTERVIEWING PATIENTS IN AN OUTPATIENT CLINIC

Practice using the names in the dialogs. Don't use your own name.

DIALOG 28

It is morning at Tail Road Clinic. Sherry Inglis is working at the reception desk. The patients come to see her when they come to the clinic.

ASI Hello. May I help you?

PB Yes. I have an appointment with Dr. Pak.

BI What is your name, please?

PB Paul Brown.

SI Yes, Mr. Brown. Your appointment is at 9:30. The doctor'll see you in a few minutes. Please sit down.

PB Thank you.

DIALOG 29

81 Hello. May I help you?

MrT Yes. I want to see the doctor.

SI Do you have an appointment?

MrT No. My son stepped on something and cut his foot.

St What is your son's name?

MrT John Tanaka.

8I When did the accident happen?

MrT About 30 minutes ago.

SI Which foot is cut?

MrT The left one.
 It's a deep cut. Will it leave a scar?

SI I don't know. Please ask the doctor about that.
The doctor'll see you in a few minutes.

MrT OK. Come over here, John.



DIXLOG 30

- SI ' Hello. May I help you?
- CC Yes. I need to see the doctor.
- SI What is your name, please?
- CC ' Carol Christe.
- SI Do you have an appointment, Mrs. Christe?
- CC No.
- SI What's wrong?
 What seems to be wrong?
 the trouble?
- CC : My baby has a rash.
- SI Where is the rash?
- CC It's around her nack and waist.
- SI Does she scratch it?
- CC Yes, she does. It's red and raw.
- SI How long has she had the rash?
- CC For about a week.
 She's had it for about a week.
- SI Has she had this rash before?
- CC No. Her skin is usually nice and smooth.
- SI What's your baby's name?
- CC Caroline Christe.
- SI How old is she?
- CC She's two.
- 81 The doctor will see you in a few minutes, Mrs. Christe.
- CC: Thank'you.



DIALOG 31

31 'Hello. May I help you? .

HD Yes. I have a bad cold.

When did you get it? 81

HD it a week ago.

I got caught

I usually catch a cold when it's rainy, but I usually have it only 3 or 4 days. This one won't go away.

SI What's your name? Alright.

Henry D'Pointe.

How do you spell your last name? SI

Capital D - apostrophe - capital P - O - I HD

Have you been to Tail Road Clinic before? 81

HD Yes.

HD

Alright. I'll get your record. I want to take your temperature. 81 Put this thermometer in your mouth, please, and sit here and wait for the doctor,

HD Alr/ight.

PIALOG 32

Hello, Mrs. William 81 How are you today?

I'm the same as usual, Sherry. But | my medicine's all gone. I ran out of medicine. Can I see Dr. Ferguson?

84 You'll have to wait a little while.

Alright. I'll wait. I'll sit over here

Lesson 5 REVIEW EXERCISES

INTERVIEWING NEW PATIENTS IN THE HOSPITAL

Student A is a nurse or nursing aide. Student B is a new patient in the hospital. The patient is already in the patient's unit. Student A will come to the patient's unit to interview the patient.

1. Make one part of the classroom into the patient's unit. Decide the visiting hours, the meal times, when the linens are changed, and the smoking policy for the ward:

Visiting hours:	
Meal times:	
Linens changed:	
Smoking policy:	
	The second secon

2. In class, discuss the form called Nurses' Admission Record. Do you understand everything on the form?

Student A.interviews the patient and fills out the Nurses' Admission Record.

"Informant" is the person you're talking to -- the person being admitted to the hospital. Put a mark in the box for "patient" because the patient is answering your questions.

"Orientation to Unit": Put the ID bracelet on the patient and check the box. Show the patient where everything is and tell what the policies and times are, then check the boxes.

Fill out all the form, but not the "Transfers".-

Be sure to sign your name for "Person admitting".

3. Now look at the form called Admission Interview. Discuss the form in class. If you don't understand something, ask another student or the teacher.

What does "observe" mean for Objective Findings? What does "werbalize" mean for Subjective Findings?

Fill out everything under <u>Subjective Findings</u>. Ask the patient for the answers.

Be sure to sign your name for the nurse.

(Tr5)

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PILIKTÁ NUI HOSPITAL ADMISSION INTERVIEW

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What do you know about your illness or surgery? Have you known anyone else with a similar problem? Any previous hospitalization? Yes	known anyone else with a similar problem? Now Now	D	au bannitalium	+ fon:			
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Have you known anyone else with a similar problem? Any previous hospitalization? yes	known anyone else with a similar problem? Note						
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(Tr7 Vocabulary)	eabulary)			•	Admi	tting Murse's Si	gnature
1		(Tr7 V	ocabulary)				

ERIC Full Text Provided by ERIC

INTERVIEWING CLINIC PATIENTS

Student A is a nursing aide who is working at the reception desk in Tail Road Clinic. Use the form below. Student B comes to Tail Road Clinic'to see a doctor.

MAHIMAHI OUTPATIENT CLINICS TAIL ROAD CLINIC

PATIENT FORM

amily Name/Surname ast Name	First Name	Middle Initial
Address		· · · · · · · · · · · · · · · · · · ·
Date of Birth:	Social Secur	ity No.:
arent or guardian if patien	nt is a emînor, (un	der 18 years old)
Pelephone: Home	Business	
relephone: HomeYes	No Referred by	
* #4 A)	(Who ment yo	ou nerer)
lature of complaint:		
men did your complaint beq	in?	
have you had this problem be	efore?	
(edical Insurance Company N	ame	Policy No.
Wearest relative not living	with you	
	Name	
Address	- · · · · · · · · · · · · · · · · · · ·	
tho is responsible for the	bill?	
	- Name	3
Address		+



UNIT XI

POUNDING THE PAVEMENT

PREVIEW

Unit XI is your last lesson unit. In it you will practice job interviews.

You will talk about interviewing for a job. You will practice interviewing for nursing aid jobs and for one secretarial job. In these interviews you will learn to talk about your educational background and work experience.

You will practice talking on the telephone with a prospective employer.

In this unit you will practice using sentences with Tag Questions and sentences with "should", "could" and "would".

DNIT XI OUTLINE

These are the lessons you are going to study in Unit XI. When you finish each lesson, check the items you can do.

on I A PRIEND COMES NORE		4
and Answer:		,
Who's Wendy Carver? (She wa	s in nurse's ai	de training.)
_ You remember, don't you?		(Oh, yes.)
She's from Mahimahi, isn't she	?	(Yes.)
(She wants to know if she can that's OK, isn't it?	stay with us.)	(Sure.)
_ Than would be fun, wouldn't it	?	
. What does she say?	(She says)
(She wa	? use she has an nts to know how They don't have	things are.)
She's applying for a job?	•	·(Yes.)
_ You're staying with Alice?	\	(Yes.)
Why don't we ask Jim to take u	æ?	
(Then we can bring her suitcas	es.) (That's a go	
	es.) (That's a go	od idea. to meet him.)
	es.) (That's a go	
Then we can bring her suitcas	es.) (That's a go She'd like	to meet him.)

Outline continued! (Lesson 1 continued) Ask End answer: (T!11 say I am!) You're glad to get back, aren't you? (Yes, I do.) You have some luggage, don't you? (No, I don't.) You don't have a car, do you? (Yes, I did.) You had a long flight, didn't you? You didn't have a very long flight, did you? (No, I didn't.) There were a lot of people, weren't there? (Yes, there were.) There weren't very many people, were there? (No, there weren't.) (Yes, it is.) Hana is quiet, isn't it? (No, it isn't.) Hana isn't noisy, is it? She's the Personnel Manager, isn't she? (Yes, she is.) You want to call your husband, right? (It was noimy!) How was Honolulu? (I usually get up at 5:30.) What time do you get up? (Sure,) Can you call me at 6? (Yes. I can do that.) You can take the bus, can't you? What time should I leave?

(You should leave at 7.

250

in plenty of time. (It's with Mrs. T.)

Who's your appointment with?

Outline continued INTERVIEWING FOR A NURSING AIDE JOB Go for an interview: Excuse me. I'm I have an appointment with ____ Are you interviewing for the job here? (Yes,) Answer: You're not from the U.S. originally? (No. I'm from How long have you been in this country? (One year.) Is your family living in Hawaii? (Yes.) (I see you studied at Honolulu Community College.) What were you studying? (I was studyling English.) You went to Kapiolani Community College for your nurse's aids training, didn't you? (Yes.) How did you like your training? (Oh, I liked it.) What sort of work did you do? (It was nursing aids work. I took temperatures,). Have you had any other hospital experience? (No, I haven't.) Did you enjoy your work? (Oh yes, very much.) Do you enjoy working with |people? children? You like working with people? You haven't had any experience in padiatrics, have you? (No, not specifically,) You've worked at Tripler Hospital, haven't you?

(I'll give you my address.)

Do you have any questions (about our hospital)? (Yes.

(We'll let you know about the job.) We have your address in Mahimahi? (Yes, I have.)

Outline continued	• • • •
(Leason 2 continued)	8
Ask and answer:	
May I stay one more night?	Of course you can stay.)
Why are you trying to get a job a (In case I do	t Tail Road Clinic? n't get the job at PNH.)
Is there an opening at Tail Road?	(Yes.)
Do you know anyone at Tail Road?	(S I works there. I know her slightly.)
I can get the bus on Banyan Tree (Street? , then walk from there.)
Lesson 3 ACCEPTING A JOB	والمرابعة والمستنان المستنان والمستنان والمستا
Answer the phone:	
(Is there?) Yes, this is	<u>.</u>
Could I think about it and call yo	
I'll call you on Thursday.	ou pack?
Make a phone call:	V - 1
Miss S, this is	
I'm calling about the jou.	
I would like the job, but	o'
(I'm sorry you won't be working wi	th us.)
Ask and answer:	ti
Did she get the job?	\$4
(No, she didn't:)) n't be open until)
Is she going to take it?	(Yes.)

XI

Outline continued

• -	•		
Lėsso:	n 4 INTERVIEWING FOR A SECRETARIAL JOB		
Inter	view for a job:	-	<u>.</u>
	I'm applying for the secretarial position.	;	
, •	(You're working now at Tamarind City Hall?) (What office?) I'm in the licensing office.		
-	(What do you do there?) I check application forms I'm responsible for keeping a file. I type up file copies.		· <u>.</u>
	(How fast do you type?) About 45 words a mir	iute.	
******	(We'll be getting in touch with you:)		٠.
Answei	rı		
·	(Do you take shorthand?)	lo, I	don't.
}	(Do you have anyone working under you now?)	•	No.
+	(Db you think you could handle that?) Yes. I'm su	re I	could.
ralk s	about the job:		-
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	I wonder if I got the job.		
,	I didn't get the job.		-,
	They want someone who can type 60 words a minu	ite.	<u>.</u>
	You need to learn shorthand.		•
	Then you can get a better job.		. •
ralk s	about a patient:		,
	One of our patients died today.	•	4
	I just can't stop feeling bad.		•
	She had a heart attack after her operation.	. '	•
-	How old was she? She was 72 already.		
•	I wish I could stop thinking shout it.	. ,	`,





Outline continued

(Lesson	4	continued)

Ask and answer:

What (else) should you do? (You should ...)
What (else) could you do? (You could ...)
What would you do? (I would ...)

Lesson 5 REVIEW EXERCISES

Do interview dialog (Situation Dialog XI-6).

XI

Lesson 1 A FRIEND COMES HOME

DIALOG I

AC Oh Sumie! I got a letter from Wendy Carver!

SC Who's Wendy Carver?

AC You remember, don't you?
She was in nursing aide training with me in Hawaii.
But she started in the program after I did.
She just finished.

SC Oh yes. She's from Mahimahi, lish't, she?

AC Yes. Her husband and children stayed in Mahimahi. Bhe went to Hawaii for training by herself.

SC What does she say? Is she coming back now?

AC . Yes. She mays she's coming back Saturday.

DIALOG 2

Mendy's husband and children aren't here.

They're in Poi City with Mendy's parents.

She wants to know if she can stay with us over the weekend.

That's OK, isn't it?

SC Sure.

| That would be fun, wouldn't it?
| It would be fun if she stayed here.
| But why doesn't she go to Poi City?

AC Because she has an appointment for a job interview Monday morning.

And she wants to talk with me about the hospital, too. She wants to know how things are there.

SC She's applying for a job at Pilikia Nui?

AC Yes.

SC Why doesn't she work at Poi City Clinic?

AC They don't have an opening.
And she wants to work in a general hospital.

sc Oh.

PRACTICE SAYING

If Alice tells Surie about Wendy applying at Pilikia Nui, she makes a statement:

She's applying for a Job at Pilikia Whi.

But if Sumie asks Alice about Newdy applying at Pilikia Nui, Sumie asks a question:

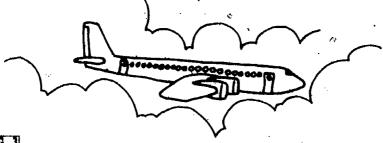
She's applying for a job at Pilikia Nui?

Notice the difference between the two sentences.

Notice how Alice's voice goes up and down (and notice the period (.) at the end of the written sentence).

Notice how Suzie's voice only goes up (and notice the question mark(?) at the end of the written sentence).

(Tr1)



DIALOG 3

BC Alice, what time does Wendy's plane get in Saturday? is Wendy's plane arriving

AC | It gets in | at 2:10. | It's arriving |

You can come to the airport with me, can't you? *

SC Yes, I think so.

Why don't we ask Jim to take us?

Then we can bring her suitcases back in the car.

luggage baggage

AC That's a good idea. Then she can meet Jim. She'd like to meet another nursing aide at Pilikia Nui. Why don't you call him now?

BC OK,

X1

DIALOG 4

It's Saturday afternoon. Alice and Sumie and Jim are meeting Wendy's plane. They have less to give to Wendy.

AC Here she comes. Oh, Wendy, so glad to see you!

MC Hi, Alice! Wow! Am I glad to be home!

AC I bet you are! Wendy, this is my sister Susie and this is Jim Johnson. Jim's a nursing aide at the hospital, too.

WC I'm really glad to meet you both.

8C I'm glad to meet you, too, Wendy. Alice has talked about you so much.

JJ Glad to meet you, Wendy.

AC How was Honolulu?

MC It was noisy! And always rush, rush!

AC You're glad to get back, aren't you?

WC 1'11 may I am!

SC I bet you'll be glad to see your husband and kids.

WC I sure will! I really missed them!

JJ You're staying with Alice and Suzie for the weekend?

WC Yes, if they'll have me!

SC Hal Ne're not going to let you go to Poi City before Monday afternoonk

JJ You have some luggage, don't you? How many suitcases do you have?

WC Two: The baggage claim is over here, isn't it

JJ Yes.

AC And then we'll all go to our place.

Jim is staying for dinner, and we can talk about PNH.

And you want to call your husband, right?

MC Oh, thank you. Yes, I want to call him right away.



PRACTICE SAYING

Students A, B, and C meet Student D at the airport. Students A and D are friends. Use sentences like these:

You're from Viet-Nam, aren't you?

Yes, I'm from Viet-Nam

You're not from Viet-Nam, are you?

I'm from

You're tired, aren't you? You're not tired, are you?

No, I'm not. Well, yes, I'm a little tired.

No, I'm not.

Yes, I'm tired. / No, I'm not tired.

We're going home by car, aren't we?

No, we have to get a taxi.

We're not going home by car, are we?

No, we're getting a taxi. Yes, I have a car.

We're going downtown, aren't we?

Ne're not going downtown, are we?

Yes, we are.

Aimplanes are noisy, aren't they?

No, we're going home. They sure are!

Airplanes aren't quiet, are they?

They sume aren't! ha, they are. Yes, they do.

People are very noisy, aren't they? People make a lot of noise, don't they?

No, they aren't.

People aren't very quiet, are they?

There sure are a lot of people, aren't there? There sure are There sure aren't very many people, are there? No, there aren't.

(More on the next page.)

You have a car, don't you?

There were a lot of people, weren't there? Yes, there were.

There weren't very many people, were there? No, there weren't.

Yes, I do. You don't have a car, do you? No, I don't.

We can take the bus. We can get a taxi.

You have an appointment Monday, don't you? Yes, I do.

You don't have an appointment Monday, do you? No, I don't. I have one Tuesday.

My appointment's Tuesday, You had a long flight, didn't you?

Yes, I did. You didn't have a very long flight, did you? No, I didn't. it wasn't long.

Seou1 is a big city, isn't it? Ýes, it is. Manila Los Angeles

Seoul isn't a small town, is it? . No, it sure isn't. Manila Los Angeles

Hana is quiet, isn't it? Yes, it is. (Hana is a small town)

Hana isn't noisy, is it? No, it isn't.

It sure is crowded, isn't it? It sure is! It isn't! very crowded, is it? No, it isn't. It's not

See REF 46 for discussion of TAG QUESTIONS. Tag questions questions on the end of sentences, such as 'You're tired, aren't you?" (Tr2)

 w_{i}

DIALOG

It's Sunday. Alice and Suzie and Wendy are eating lunch.

AC Wendy, what time is your appointment tomorrow?

WC · It's at 8 o'clock. What time do you get up?

AC I usually get up at 5:30 8uxie usually gets up at 6:30.

MC , Can you call me at 6? I want to be on time.

AC | Sure.

MC How do you get to the hospital?

AC I usually walk. It's not far.
Suzie usually takes the bus,
but she can walk with you to the hospital
you and take the bus from/there, can't you, Suzie?

SC Yes, I can do that.

WC Oh, thanks, but I remember the way! What time should I leave here?

AC You should leave at 7:30.
Then you'll get there on time.
in plenty of time.

WC Yes. I want to get there on time.
in plenty of time.
before 8.

AC Who'm your appointment with?

Wo It's with Mrs. Tuitele.

AC. Oh. She's the Personnel Manager, isn't she?

WC

Lesson 2 INTERVIEWING FOR A NURSING AIDE JOB

HOTE

The dialogs in this section are long because interviews usually last longer than a few minutes. Notice how Wendy answers the interviewer's questions with specific examples about her training and interests. Do not try to memorise these dialogs. After practicing Dialogs 7 and 8, try to answer the questions in Dialog 8 using your own background and experience. (Tr3)

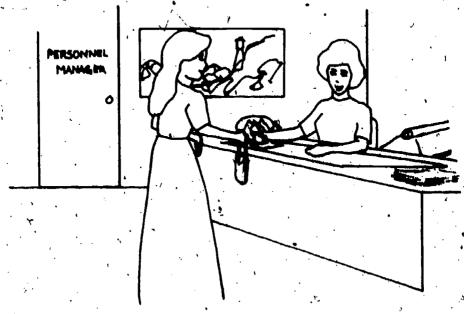
DIALOG 6

It's Monday morning. Wendy Carver's appointment at Pilikia Nui Hospital is with Tina Tuitele, the Personnel Manager. Wendy is early for her appointment. She introduces herself to Mrs. Tuitele's secretary.

WC Excuse me. I'm Wendy Carver.
I have an appointment with Mrs. Tuitele at 8:00.

S Yes, Mrs. Carver. Please sit down.
Mrs. Tuitele will be with you in a minute.

MC Thank you.



¥T



DIALOG 7 (Tr4)

Mrs. Tuitele is ready to talk to Wendy: She asks Wendy to come into her office.

TT Hello, Mrs. Carver. I'm Tina Tuitele.
Please have a seat.
sit down.

MC Thank you, Mrs. Tuitele.

TT I see by your application form that you are interested in working for us as a nurse's aide.

WC Yes. That's right.

TT You're from Mahimahi?

WC Yes. Right now my family is in Poi City.

TT. You went to Kapiolani Community College in Honolulu for your nurse's aide training, didn't you?

MC Yes, I did. I graduated last week.

(Dialog continued on next page.)

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XI

(Dialog 7 continued)

THE Have you had any other hospital experience besides the training at Kapiolani?

WC No, I haven't. Not in a general hospital.

I worked in Poi City Outpatient Clinic for 5 months before I went to Honolulu.

I worked as a receptionist for 3 months, then I helped Dr. Kamalii for 2 months.

TT What sort of work did you do for Dr. Kamalii?

WC It was nursing aide work.
I took temperatures and blood pressures.
I helped prepare people for examination.
I helped the nurse.

TT Did you enjoy your work?

NC Oh yes, very much. That's why I wanted to take nurse's aide training. There's a lot a nurse's aide can do to make the patient feel better--to assure the patient.

TT You like working with people?

MC Yes, I do.

TT You haven't had any experience in pediatrics, have you?

WC No, not specifically, A lot of children came into the clinic.

TT Do you like working with children?

WC Oh yes. I liked to help the children in the clinic. And I enjoy my own children.

TT The job we have here is in pediatrics.

You would be working with accident victims and with crippled children.
How would you feel about that?

As a nurse's mide, I think I would have more time to be with the patients than the nurses would. Children need a lot of attention, especially when they're in the hospital.

(Dialog continued on next page.)

(Dialog 7 continued)

TT Do you have any questions about our hospital, Mrs. Carver?

WC Yes. In pediatrics, do you have a rooming-in policy for parents—a place for the parent to where the parents can while their children are in the hospital?

TT Not right now. at the moment.

We're thinking about looking into the possibility of investigating

What do you think of the idea?

WC I think it's a good idea.
I guass there would be problems,
but I think it would be good for the children.

TT Yes, so do I. Do you have any other questions?

NC No, I don't think so.

TT Well, thank you very much, Mrs. Carver.
We'll let you know about the job in a week or two.
We have your address in Mahimahi?

MC No. I'll give you my address and telephone number in Poi City.

TT Give it to the secretary, please.

Thank you for coming, Mrs. Carver.

WC Thank you very much, Mrs. Tuitele.

Good-bye.

TT Good-bye.





XI

years and a special party of the last



DIALOG 8

Young-Sik Kim is a nursing aide. He applies for the job at Pilikia Nui Hospital, too. He is interviewed by Mrs. Tuitele.

TT Mr. Kim? I'm Tina Tuitele. Please come in. Have a seat, Mr. Kim.

YSK Thank you.

TYOU may on your application that you took your nurse; saide training at Kapio ani Community College in Honolulu.

YSK Yes.

TT You're not from the United States originally?

YSK No. I'm from Korea.

TT How long have you been in this country?

YSK I came with my family about 15 months ago.

grr Is your family living in Mahimahi?

YSK Yes.

TT I see by your application form that,
before your nurse's aide training,
you studied at Honolulu Community College.
What were you studying, Mr. Kim?

YSK I was studying English.

We went to school for 4 hours a day
and were at Tripler Hospital for 4 hours a day.

TT That sounds like good experience.

YSK Yes, it was.

TT What sort of work did you do at Tripler?

YSK I worked in the well-baby clinic.
I admitted the patients-interviewed the parents,
i measured and weighed the babies
and did vital signs for them.

(Dialog continued on next page.)

(Dialog 8 continued)

TT Do you enjoy working with babies and children?

YSK Yes, I do. I love children. In Korea I taught first grade. I liked that very much.

TT Um-hum. You see, the opening we have here is in pediatrics.
You would work with children who are sick or had accidents. And some of them are crippled.

YSK I'm sorry. I don't understand "crippled".

TT That's when someone can't walk or can't use an arm--maybe can't feed themselves.

YSK. Oh! Yes, I would like to take care of the children when they're sick or crippled.

TT Do you have any questions, Mr. Kim?

YSK Yes. How old are the children I'd be working with?

TT In pediatrics, we have children from 1 month old to 16 years old.
You would be working with pre-schoolers-they're from 2-and-a-half to 5 years old.
Do you have any other questions?

YSK No.

TT Alright. Thank you, Mr. Kim. You'll hear from us in a week or two.

YSK. Thank you, Mrs. Tuitele. Good-bye.

TT Good-bye, Mr. Kim.

Practice Dialog 8, with your teacher being Mrs. Tuitele. Practice it first as it is here. Then practice the dialog, using your own background and experience. When you do this, don't read the dialog--close your book. Each student should practice.



DIALOG 9

WC Alice, may I stay one more night?
I want to interviewsfor a job at Tail Road Clinic.

AC | Of course! you can stay.

We're happy to have you here, Wendy.
But why are you trying to get a job at Tail Road?
I thought you wanted to work in the hospital?

WC I do, but I want to look for something elsein case I don't get the job at PNH. maybe I won't

AC Is there an opening at Tail Road Clinic?

WC Yes. They're interviewing now for a nurse's aide. Do you know anyone at Tail Road?

AC Sherry Inglis works there.
I know her | slightly.
| a little bit.
And I know Dr. Ferguson. He's my doctor.

WC Oh, I know Sherry. My interview is with Miss Clara Shimabukuro. I guess' she's the head nurse. think

Oh. I don't know her.

Yes. You can take the bus to the terminal, then walk from there. It's only 2 blocks.

Tail Road Clinic is on the corner of East Makai and Tail Road.

I can get the bus on Banyan Tree Street?

:MC OK.



XI



DIALOG 10

Wendy walks into Tail Road Clinic.

WC Hi, Sherry. How are you?

SI Hi, Wendy. Didja just get back from Honolulu?

NC Yes--Saturday. I'm looking for a job now.

SI Are you interviewing for the opening here?

WÇ Yes.

\$I I hope you get the job.

MC Thank you, Sherry.
Miss Shimabukuro is going the interview me.

SI What time did she tell you to come?

MC At 9:30.

SI Oh, it's 9:30 now.
She's in that room. You can go right in.

MC OR. Thanks, Sherry. See you later.

Lesson 2 continued

DIALOG II

MC Excuse me. Migs Shimabukuro? I'm Wendy Carver.

NB Hello, Miss Carver. Oh, it's Mrs., isn't it?

...)

NS Sit down, Mrs. Carver. Let's see - you've worked at the Poi City clinic, haven't you?

WC Yes, I have.
As a receptionist and helping Dr. Kamalii.

NB Yes, I see that on the application you brought in yesterday. Now, the job here will be a lot like your job helping Dr. Kamalii.
You'll be preparing patients for examination and helping the nurses.
You know, of course, Tail Road is a much larger clinic than Poi City.

WC Yes/I know.

You're familiar with how the clinics operate.
You know work.
How did you like your training in Honolulu?

WC Oh, I liked it. I learned a lot. And my experience in Poi City Clinic helped.

NB Yes.

You wrote your teacher at Kapiolani Community College
to send us a letter of recommendation and your grades?

WC Yes, I wrote already.

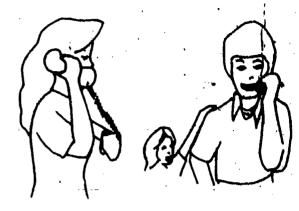
NB Well, that's all. \Thank you for coming in, Mrs. Carver. We'll let you know.

MC Thank you, Miss Shimabukuro. Good-bye.

No Good-bye.

Why do you think Wendy's interview with Miss Shimabukuro is much shorter than her interview with Mrs. Tuitele?

Lesmon 3 ACCEPTING A JOB



PELEPHONE DIALOG I

It's Tuesday, the following week.

MC (answers the telephone.) Hello

NS Hello. Is Mrs. Wendy Carver there?

MC Yes, this is Wendy Carver.

NS Mrs. Carver, this is Miss Shimabukuro at Tail Road Clinic.

WC Oh yes, Miss Shimabukuro,~

NS We'd like you to come to work at Tail Road. You could start next week.

WC Oh, thank you, Miss Shimabukuro. , Could I think about it a day or two and call you back?

MS Yes. I hope you can call us no later than Thursday. by Thursday at the latest.

MC I'll call you Thursday before noon.

MS Alright, Mrs. Carver. I hope you decide to take the job.

WC Thank. you, Miss Shimabukuro.

We'll hear from you Thursday then. Good-bye, Mrs. Carver,

WC . Good-bye.

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...

XI

Lesmon 3 continued

DIXLOG 15

olt'a Wednesday at 5 p.m.

SC Hi, Alice, I'm home.

AC Hi, Surio. Wendy called me this afternoon. She just got a letter-from the hospital.

SC Oh, did she get the job?

AC No, she didn't.

She heard from a friend
that a man named Mr. Kim got the job.
They offered her a job in Medical
but the position won't be open

job won't start until a couple of months from now.

SC Is she going to take it?

AC Yes. She's going to write them and accept it.
Tail Road called her and offered her the job there, too,

SC Wow! Two jobs! She's lucky!

AC But if she starts there and quits in two months, they'll have to train someone else.

SC Maybe they'll take her for two months while they look for someone else.

AC 1 doubt it.
don't think so.
There're so many people looking for jobs,
1 think they can find someone right now.

SC With Surie's experience?

AC No, but they can train someone who won't leave after two months.

SC Well, that's right.

AC. So she'll just stay at home with her family for a while.

8C That'll be nice.

Lesson 3 continued

TELEPHONE DIALOG Z

- 81 (answers the phone.) Tail Road Clinic. May I help you?
- MC Hi, Sherry. This is Wendy Carver.
- St Oh hi, Wendy.
 Say! They offered you the job here, didn't they?
- WC Yes, but--
- SI You're lucky--five other people applied for that job.....
- WC Five other people? Anybody I know?
- gi I don't know. I can't tell you their names.
- I'm not sure I'll take the job.
 Can I talk to Miss Shimabukuro?

 I want to talk to Miss Shimabukuro
 before I decide if I'm going to take the job.
 Can I talk to her now?
- SI Sure. I'll ring her.

What do you think about the way Sherry and Wendy talked about the job?

Should Sherry talk about the job to an applicant?

Should Wendy ask about the other applicants?

PROBLEM SITUATION DIALOG

XI

A You interviewed for a job but you don't know if you are going to get the job. You have been offered another job, but you like the first job better.

You know the secretary (B) at the place where you want the job. You call B. You want to know if there are any other applicants for the job. Maybe B knows if they are going to offer you the job. You don't want B to know you have been offered another job.

B You are a secretary in a place that has a job opening. A friend of yours (A) interviewed for the job. You know who your boss interviewed and who your boss will probably choose, but you cannot tell anyone before your boss tells them.

You would like to know how A feels about the job--how much A wants the job.

Lesson 3 continued

TELEPHONE DIALOG 3

NS (answers the phone.) Yes. Miss Shimabukuro.

WC Miss Shimabukuro, this is Wendy Carver. I'm calling about the job you offered me.

NS . Yes, Mrs. Carver.

WC I would like the job,
but I've been offered one at Pilikia Nui Hospital
that starts two months from now.
I want to work in a general hospital, for the experience.
If I take the job at Tail Road and then quit in 2 months,
you'll just have to train someone else.

NS That's right. We want someone now who will stay.

Thank you for seeing our side of it.

point of view.

We wouldn't be very happy if you worked for 2 months then quit.

WC That's what I thought.

NS Thank you, Mrs. Carver, for calling.
I'm sorry you won't be working with us.

MC 1'm sorry, too. Good-bye, Miss Shimabukuro.

NS Good-bassa Mrs. Carver.

Practice the two Telephone Dialogs 1 and 3, with your teacher being Miss Shimabukuro.

Why do you think Mr. Kim, not Wendy, was chosen for the PNH job?
Why do you think Tail Road Clinic chose Wendy over five other applicants?

PREE DIALOG

Practice accepting or rejecting jobs on the telephone.

Lesson 4 INTERVIEWING FOR A SECRETARIAL JOB

There is an opening for a secretarial position in an office downtown. Surie is a clerk-typist in her office at Tamarind City Hall. She wants to find a job where she can be a secretary. She fills out an application form for the secretarial opening and makes an appointment for an interview. On the day of her appointment, she/takes time off from her job and goes to her interview. She goes first to the receptionist.

DIALOG 13

R Good morning. Can I help you?

SC Yes. I'm Susle Chong.
I have an appointment with Mr. Wiggins at 9:00.

R You're a little early.

Just a minute. I'll see if he can see you now.

(talks on the intercom.)

Mr. Wiggins, Susie Chong is here for a job interview.

She has a 9:00 appointment with you. Shall I send her in? Alright.

(to Suzie) He'll see you now. | Go right in. | Please go in.

DIALOG 14

SC Mr. Wiggins, I'm Suzie Chong.
I'm applying for the secretarial position.

W Yes, Miss Chong. Please have a seat. You're working now at Tamarind City Hall? What office?

SC I'm in the licensing office.

What do you do there?

I check license application forms and type up licenses.
I'm responsibile for keeping a file on all licenses.
I type up the file copies and get signatures.
And I type correspondence for Mrs. Holly, my supervisor.

(Dialog continued on next page.)

IX

Lesson 4 continued

(Dialog 14 continued)

W How fast do you type, Niss Chong?

\$C About 45 words a minute.

W - And do you take shorthand?

SC No. Mrs. Holly uses a dictaphone.

N I see. We have a lot of correspondence in our office. And you would be responsible for the records. Do you have any questions, Miss Chong?

SC . Would there be anyone else typing correspondence?

W Yes. You'd have one typist working under you.
You would supervise her work, of course,
and see that it's accurate.
| correct.
| Do you have anyone working under you now?

SC No, I don't.

W Do you think you could handle that?

SC Yes, I'm sure I could.

I work with a lot of people now and I like working with people.

We'll be getting in touch with you in a few days.

Thank you, Miss Chong.

Good-bye.

SC Thank you, Mr. Wiggins. Good-bye.

Why do you think Suzie asked if there would be anyone else typing correspondence?

XI

Lesson 4 continued

DIALOG 15

. A few days later, Suzie gets home from work.

AC Oh Susie, there's a letter for you from the place where you interviewed for the job.

It's on the desk.

SC Oh! I wonder if I got the job.

AC What do they may?

SC Oh-h, nuta! I didn't get the job.

AC Oh, that's too bad. Do they may why?

SC Yes.

They want someone who can type 60 words a minute and take shorthand.

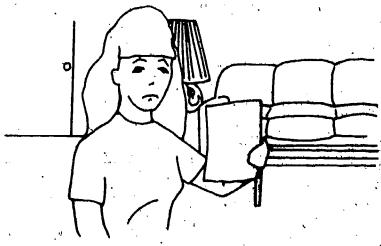
AC I told you: You need to learn shorthand.

8C You know what I'm going to do?

AC No. What?

SC I'm going to Tamarind Community College at night; and take typing and shorthand.

AC That's a good idea.
Then you can get a better job.



XI

Lesson 4 continued

DIALOG 18

8C Alica! Why are you crying? I'm not that unhappy about not getting the job!

AC Oh, it's not that, Suzie.
One of our patients died today.
And I just can't stop feeling bad.

SC Oh, Alice. I'm so sorry. Who was it?

AC A patient who was in the hospital only a few days. She had a heart attack after her operation.

SC How old was she?

AC She was 72 already.

But she was so sweet,

and we all hoped she would get well.

recover.

SC That's really too bad.

Now, we both feel bad.

We could cry on each other's shoulders.

AC I wish I could stop thinking about it.

SC I know what we should do.

Let's go over to Wiki-Wiki for dinner
and then go to a movie.

AC OK. But we have to go to the early movie.

Why do you think Alice wants to go to the early movie?



XT.

SHOULD - COULD - WOULD continued PRACTICE SAYING SHOULD - something that is right to do If you go to interview for a job, you should be as neat as you can, you should be on time, and you should answer all questions as well as you can. Ask each other: A What else should you do? B You should COULD - something you can do If someone is sad, you could let them "cry on your shoulder". Ask each other: What else could you do?' You could ("Could" is also past tense for "can": Yesterday, she could sit up in bed, but today she can't. Yesterday, he couldn't eat solids, but today he can.) WOULD - something you want or choose to do, if ... If you applied for a job and you didn't get it, maybe you would be angry and cry, maybe you would go look for another job right away or maybe you would study to be better qualified for a job.. Ask each other: What would you do? I would Ask each other: If you wanted to take 7 friends to Opunui Restaurant, What would you do?

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(Tr5)

Lesson 5 REVIEW EXERCISES

Students close all books and notebooks

SITUATION DIALOGS Use individual cards.

SITUATION: XI-1

- A You and B live together in Honolulu. Your friend is coming back to Honolulu from California. Your friend lives in Kaneohe but wants to stay with you over the weekend so that you cam talk together. Ask B if it's OK.
- You and A live together in Honolulu. A has a friend who is lives in Kaneohe. A's aciend has been in California for a few months and is coming home this week. You have a lot of things you want to do on the weekend.

SITUATION XI-2

- A You and B live together. Your friend (C) is coming to visit you. You and B to to the airport to meet C. B and C have never met each other.
- B You and A live together. A has a friend who is coming to visit. You go with A to the airport to meet C. You have never met C before?
- C You have a friend (A) and you're going to visit A. You get off the plane at the airport and A meets you.

E-IX NOITAUTIE

- A You are staying with your friend, (B). You have a job interview tomorrow. You want to have breakfast before you go to your interview. Talk with your friend about getting up, eating breakfast, and how to get to your interview.
- B A friend (A) is staying with you. Your friend hall a job interview tomorrow. You have to go to work/school tomorrow.

Lesson 5 continued

BITUATION XI-4

- A "You are a nurse. You interviewed an applicant (B) for a nursing aide job. You gave the job to someone else who had more experience. You have to call up B on the telephone and tell B.
- B You are a nursing mide. You were interviewed by a nurse (A) for a nurse's mide job. A calls you on the phone.

SITUATION XI-5

- A. You are a nurse. You interviewed an applicant (B) for a purse's alde job. B has a lot of qualifications.
 You call up B on the phone to offer B the job.
- You are a nursing aide. You were interviewed by a nurse (A) for a nurse's aide job. A calls you on the phone.
 - (Remember: If you are offered the job and you want to think about it, you have to call back and give your answer.)

SITUATION DIALOG, XI-6

Ask your teacher to help you write a resume (a Curriculum Vitae). A resume gives your educational and employment (work) background. Let your teacher use a copy of your CV to interview you for a job.

Every student should do this dialog. The other students should watch and listen. After each student finishes the interview, all the students should talk about it.

UNIT XII

THE MAHIMAHI REVIEW

PREVIEW

Unit XII is a review und testing unit--a unit for you to review and use all you have learned in the other eleven units.

The main part of Unit XII is a class project to plan Ahi City. In working with the other students, you will use all the English skills you have learned. You will use not only your speaking and listening skills but also your reading and writing skills. Try to use only English in all your planning sessions.

As you plan Ahi City and work out all the problems of planning, you will discover how well you can communicate in the English language.

When you and the other students finish your plans for Ahl City, perhaps your teacher will have more review exercises for you.

PLAN AHI CITY

Look at your map of Mahimahi Island. Find Ahi City on the map.

As a class project, plan Ahi City. You can do this different ways: Everyone in the class can work on each section, or the class can divide into three or four groups and one group work on Section I, another group work on Section II, etc.
Note: Section IV cannot be done until after Sections F, II and III are finished.

Ahi City is much smaller than Tamarind City. It is a little bigger than Poi City. Ahi City is mainly a fishing town, but many people in Ahi bity work on the sugar and pineapple plantations. Some people probably live in Ahi City and work in Tamarind City.

po you know any small towns on Oahu? Maybe Ahi City is about the same size as Waimanalo or Waimanae on Oahu in Hawaii. What are these small towns like? Do they have many streets? Are their streets big or small? What kinds or stores and offices and schools do they have? Do they have movie theaters and libraries?

There is no high school in Ahi City or in Poi City. The high school students in these two towns have to go into Tamarind City to Banyan Tree High School. And, of course, there is only one community college-Tamarind Community College in Tamarind City.

you have the Reading text, read these sections to help you think about Ahi City:

Mahimahi Island, Reading Right, Unit I. Buses for Mahimahi, Reading Right, Unit II.

Read all of one section before you begin to do the work for that section.

Section I

Decide the streets of Ahi City. Pacide which way the

streets go and give them names: Name the road between Nahimahi

Road and Tail Road near Ahi City.

Make a map of Ahi City.

Plan Ahi City, p.2

Section II

. Decide what services (stores, Businesses, offices,

schools, etc.) are in Ahi City.

Make a list of these services.

To help you decide what services they need in Ahi City;

- Look at your map of Tamarind City and note the services' there. Remember: Your map shows only a part of Tamarind City; there are services in Tamarind City not on your map. For example, TaMaTran Bus Company is at 347 Nene Street, east of the part of Tamarind City on your map. (See map of Greater Tamarind City.)
- Remember that the people in Ahi City will need to have some services in Ahi City. They can go to Tamerind City for some other services.

Notice in your telephone directory of Tamarind City:
There are two Mahimahi Outpatient Clinics in Tamarind
City, Tail Road Clinic and Makai Clinic.
There are two more Mahimahi Outpatient Clinics on
Mahimahi Island, one in Ahi City--Ahi Clinic, and one in
Poi City--Poi City Clinic.
Ask each other: Does Ahi City need a hospital?

- Ask each other these questions before deciding the services needed in Ahi City:
 - How, far is AMi City from Tamarind City?

What do people need every day, or every working day?

What do people need once (one time) a week?

What do people need only once in a while (maybe once in in 2 or 3 months)?

Do the people in Ahi City need a drug store? "Do they need an Immigration Department?

Do some Ahi City people work in Tamarind City and go there every work day?

XII

Plan Ahi City, p.3

Section 311

Decide who some of the people of Ahi City are and what they do. Decide where they work or go to school.

Section IV (To be done after Sections I, II and III are finished.)

- 1. Decide where the services of Ahi City are. What streets are the services on? Write the names of the services on the Ahi City map.
- Remember that some people will live on Mahimahi Road on the way to Tamarind City, on the road between Mahimahi Road and Tail Road, and on Mahimahi Road on the way to Poi City.
- 3. Are there apartments in Ahi City? If there are, where are they?
- 4. . Give street numbers 5 all the services and homes in Africaty.

Remember that numbers on streets going away from the ocean usually start with 100 next to the ocean. Numbers on streets going the same way as the side of the ocean can start at one end or the other. In Ahi City, streets going away from the ocean are going north—and south; streets going the same way (or elect the same way) as the side of the ocean are going east and west.

Ask each other: Should the numbers on streets going east and west start on the east side or on the west side?

Section V. (Supplementary - Do this section if you have time and the class wants to do it.)

Add the services and people of Ahi City to your telephone directory of Tamarind City, making it a telephone directory of Mahimahi.