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ABSTRACT .

Developed out of a study which sought to identify efficient procedures in school placement programs, this guide is designed to assist in motivating schools and/or school systems in formulating and implementing placement programs, and training personnel (at the higher education level) to staff such programs. Major contents are covered under the following topics: (1) Rationale, (2) Overview (Definition of Placement Services, Goals, and Population Served), (3) Program Organization (Program Development Procedure's and Operational Planning). (4) Proposed Activities (Student Development Activities, Job Development Activities, and Maintenance-Operational Activities), (5) Staff Development (Selection Criteria or Competencies, Organization and Coordination, and Orientation and Training), (6) Communication Network (Meetings with Involved Personnel and Publicity), (7) Reports and Forms, (8) Follow-up Activities, (9) Evaluation, (10) Resources, and (11) Annotated Bibliography (cites information concerning the development of placement programs). (SH)

 SCHOOL-BASED PLACEMENT AND FOLLOW-UP

SERVICES; EQUAL OPPORTUNITY PROVIDER

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PREFACE

Education is a prism of methods, activities, services, and philosophies which are ever in need of evaluation and revision in light of the needs of the populations served. It is consistent with the principles of our democracy that the educational program offer as equal an opportunity as possible to each student. Effective placement services can add an important dimension to the total school program. It is therefore hoped that this placement guide will serve as a motivating and guiding document to schools and/or school systems in formulating and implementing effective placement programs and also to institutions of higher education which may train the personnel to staff such programs.

ACKNOWLEDG EMENTS

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We owe a debt of gratitude to all placement personnel who responded to our questionnaire and sent materials, especially those who were visited by members of the project staff. These programs were:

Norman Bloss
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Tucson, Arizona

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Des Moines Iowa

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Dade County Public Schools
Miami, Florida

Helen Smith Rome Cfty Schools Rome, Georgia

Jack Martin
Flint Community Schools
Flint, Michigan

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I. RATIONALE

The task of educating individuals is a fluid process which has as its almost universal goal a confluent experience that adequately stimulates and facilitates an individual's potentialities and preparation for life. As a part of education's life preparation process, the individual needs to be able to make decisions about his/her career abilities and possibilities, having been afforded both the training in self and job development as well as opportunities to test oneself in real and/or simulated job situations.

Recently, a United States Office of Education (U.S.O.E.) study (1975) indicated that one out of every five American adults lacks the knowledge and skills to carry out such essential tasks as completing a job application, making change, and understanding job notices. To further illustrate, a large percentage of the "functionally incompetent" group are unemployed adults.

Teen-agers comprise a large portion of the unemployed population in this country. Unless school systems can provide adequate job development and job placement activities for its youthful population before and after leaving high school, the percentage of unemployed will rise sharply. Further, high school youths may well enter the adult world as possibly "functionally incompetent" or will "function with difficulty" regarding everyday life tasks.

According to the director of the U.S.O.E. Project, Norvell Northcutt, University of Texas, results suggest that even though "we as educators do a reasonably good job. in preparing students for more education, maybe we don't prepare them for everyday life." (1975) An effective placement program can be a meaningful way to assist students in their transition to everyday life, and, in this regard, entering career opportunities consistent with their background and interests.

Why should placement services be focused upon high school students? According to the National Advisory Council on Vocational Education (1972), over 750,000 youths drop out of high school each year while over 850,000 drop out of college each year. The need is well established for programs to assist youth with decision-making, career possibilities, job-seeking and job responsibilities.

established employment programs within the local communities.

In some settings these programs are quite adequate, of course, but more often than not, these programs are already under excessive pressures (such as adult unemployment and staff and budget shortages). Additionally, it is almost an impossibility for these agencies to formulate the needed specialized services desirable for high school age youth. The local educational system then becomes the most logical agency or institution to offer such services.

Secondary schools in the past have focused almost rexclusively upon assisting students' placement in colleges and universities with only some limited assistance aimed at further skills training in post-high school technical and/or vocational schools. The need for a new emphasis on career placement has been clearly documented in recent years. Another current emphasis in education suggests that education and educational institutions must utilize the most efficient procedures available to them. This document is an outgrowth of a study which sought to identify efficient procedures in school placement programs. We hope to describe them to you in a manner that will insure their usefulness to you and your school system.

"Counseling and Guidance: A Call for Change", 6th Report, June 1, 1972, Washington, D. C.: National Advisory Council on Vocational Education, Lawrence Davenport, Chairman.

"Twenty Percent of Adults Lack Basic Life Skills", Manpower and Vocational Educational Weekly, November 5, 1975, p. 5.

II. OVERVIEW

- A. Definition of Placement Services
 - Placement services include:
 - (1) providing ample opportunities for developing or enhancing employability skills and competencies (see Section IV-
 'Proposed Activities)
 - (2) preparing an individual to make decisions regarding work and further education or training
 - (3) providing avenues and assistance to students seeking

 part-time or full-time employment which are compatible

 with their abilities and interests

Specific activities and duties of placement personnel are discussed in detail further in this publication.

B. Goals

- (1) Provide high school age youth with employment services and labor market trends and information
- (2) Assess the needs of students regarding part-time and full-time employment, training, employability skills, and further educational desires
- (3) Establish a working relationship with business, industry and labor representatives in order to facilitate effective cooperation and communication between these groups and the educative component.
- (4) Coordinate with all sources available which may offer

special training or placement programs so that students and school leavers may take advantage of programs which are commensurate with their needs

- (5) Conduct annual follow-up of school leavers (graduates and drop-outs) and prepare reports regularly to be utilized for feedlack and revisions of the placement program
- (6) Establish an efficient, participatory communicationfeedback network among populations involved--students;
 business, industry and labor personnel; community leaders;
 parents; media; school personnel

C. Population Served

It is suggested that the Placement Program activities
be afforded to all students and non-students within the
community or school sistrict age 14 to 20. The realm of
service should include in-school students, graduates and
drop-outs up to one full year after the student leaves school,
and adult program enrollees.

PROCEDURAL STEPS FOR PROGRAM ENACINEMY

STEP 1 Communicate proposed idea to Superintendent, Administrators, Board of Education STEP 2 Establish Steering Committee' Assess available resources STEP 4 Assess educational and business community needs STEP 5 Develop program structure STEP 6 Establish Advisory Committee STEP 7 Submit written plan to Board of Education STEP 8 Make operational . decisions STEP 9 Enact plan STEP 10 Evaluation

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III. PROGRAM ORGANIZATION

A. Program Development Procedures

1. Communication

Communication is the single most important key to successful planning. The Superintendent, School Board, and Administrators should be made aware of the idea from the beginning so that their support for the program may be gained. It is suggested that this initial contact with these key people contain some rationale for the program, and a description of how a placement program might operate and what its benefits might be. Whether the idea for the development of a placement service is the product of one counselor, a counseling staff, a pupil-personnel director, or an administrator, this first step is essential.

2. Placement Steering Committee

The suggested next step is the establishment of a Placement Steering Committee. The purpose of this committee is to develop the placement program. Its establishment is in keeping with the participatory nature of the placement program. The committee will cease functioning when the placement program begins. Members should be drawn from different areas representative of the school system and community to insure a diversity of opinions and input. Areas to include in the membership are school administration and personnel, business and industry, and service organizations. Duties and responsibilities should be designed for more efficient operation.

Assessment of Available Resources

Assessment of available resources is the next step. The

Mowing questions may be helpful:

Is there any existing placement activity in the school system carried on by counselors or co-op teachers?

Do any teachers in the system present units to their classes on employability skills?

Do area schools have existing placement services which could be visited to gain information?

What services might the Employment Securities Division provide in conjunction with your proposed program?

How might local organizations such as the Lion's Club or Kiwanis be of help?

What suggestions might the State Department of Instruction have to offer?

What community organizations might be contacted to help with the placement of handicapped students?

Which businesses or industry in the community have hired graduates or part-time student help previously?

During these initial contacts, support for the program as well as valuable input may be gained. These resource people may later be closely associated with the program.

4. Needs Assessment

Another important step in program development is needs
assessment. The purpose of needs assessment is to determine
the needs of a particular target group. The target group may be
students, parents, teachers, local business and industry, counselors,
or administrators. Needs assessment is defined as a process of
systematically gathering information in order to identify

areas or objectives that most need attention. A need is, therefore, seen as the discrepancy between what is desired and what presently exists. The process should be designed so that the needs can be put into a priority ranking.

A questionnaire or survey may be developed, or personal interviews conducted, in order to ascertain the needs and concerns of a selected target group. This preliminary action helps to quantify the discrepancy between "what is" and "what ought to be", and serves an essential role for the educational decision-makers in identifying objectives to be accomplished in a given situation. The ultimate success of the new placement program may depend specifically on whether or not needs are heard and considered.

5. Program Structure

Structurally, there are two basic types of placement program designs. Larger school systems may opt for a central, separate facility and placement staff. If only one school is involved, one of the counselors may be delegated as responsible for the coordination of the program with the counseling staff, teachers, co-op programs and the principal. Again, organization and the establishment of procedures is important in order to prevent duplication of efforts.

6. Advisory Committee

The establishment of an Advisory Committee is recommended.

This committee would neet in a regular basis to review the placement program. The committee may advise the employers and the schools.

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Understanding must be reached at the outset that this committee's advice is to be given horestly, and given serious consideration by those in the placement program. The following is a list of possible membership representation:

- 1. The Superintendent of Schools
- 2. A school board member
- 3. A faculty member
- 4. Parents .__
- 5. A student in the program
- 6. A former student now in the labor force
- 7. A local union member
- 8. Minority group representation
- 9. School principal
- 10. Local businessmen
- 11. Local industry representation
- 12. Trade or commercial organization member
- 13. Local service organization member
- 14. Specialist from the Employment Service
- 7. Written Plan

The plan may be written and submitted to the local board of education for approval. When approval is obtained, notice should be sent to principals and teaching staff. Principals should acknowledge their support for the program at faculty meetings and at other appropriate times. The public must also be informed of the approval of the placement program.

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B. Operational Planning

Several important points must be considered in planning the operation of the Placement Service. Decisions must be made early and should be flexible enough to accommodate possible or planned expansion.

1. Facility

Choice of facilities in one operation decision. If the office is to be located in a school building, it is advisable to select an office space near an outside entrance so that those involved with the Placement Service do not have to walk through the school.

Space within the office area should be planned for group guidance as well as individual guidance. This area might be excellent for showing films, filmstrips on the destanding the fore, must have the capacity to be sufficiently darkened.

2. Availability of Services

Availability of services is another key decision. The following populations may be considered:

graduating seniors
full-time students
co-op students
graduates
drop-outs
adult program enrollees

The Placement Office may offer these employment opportunities:

full-time
part-time
summer
work-study
co-op work

Hours of operation should be convenient for the full-time, in-school student, as well as the working student, employed former student, and employers. Hours, then, may not coincide with regular school hours.

3. Budget

Planning a budget will depend entirely on the size of the program and the scope of its services. These areas need to be considered:

Professional staff
Clerical staff (work-study or co-op students might help)
Office equipment
Materials necessary to keep records
Supplies
Publicity
Local travel

4. Career Information System

A career information system must be designed to answer questions for students about jobs they are interested in seeking. This information may include:

Qualifications for the job Working conditions Educational level and/or training skills Market trends

IV. PROPOSED ACTIVITIES OF PLACEMENT PROGRAM

strive to fulfill those needs for self development are essential.

Placement services comprise more than posting job notices and interacting with students to determine which available position seems to be most desired at the time. It is suggested that the placement program established within a school or school system consist of services which develop and/or enhance individual skills, attitudes and knowledge needed for job acquisition and retention. Herein the placement program activities are viewed as the dimensional: (1) student development,

A. Student Development Activities

- (1) Assessment of student readiness for employment—What skills, attitudes or stereotypes does the student presently possess?
- (2) Preparation of student for finding and retaining a job-what skills are needed to obtain a job and once obtained, how must one function or needed knowledge to retain the job?
- (3) Individual and group career counseling—How does one develop or become competent in decision-making, problem-solving and clarification of personal and career values and goals?

- proceed in clarifying competition for jobs?

 Suggested review: resume writing, interview appearance and preparation, personal hygiene, letter of application, interpretation of job notices and terminology through Job Hunting Clinics, Employability skills and competency-building class, and/or Pre-employment Job Hunting Materials.
- (5) Resources for job possibilities—Where does one begin? Suggest review: yellow pages, want ads, local Placement Office, Employment Office, School Counselor, relatives and friends.
- (6) Post-employment adjustment counseling.—What does one do if one has problems related to the poor accement situation?
- employer-employee relationships-What is involved in employment interactions? Suggest review: respect for authority or how to react/interactive authority, personal and social relationships, expressing criticism, work efficiency, supervision vs. non-supervision, economics of market trends and how affects company or business.

Job Development Activities

- (1) Employer lists -- Who are the petential employers in the general vicinity?
- (2) Receiving and developing job opportunities inside and outside community What possibilities are within a particular region or district?
- (3) Survey employers for needs and positions available—

 How can the placement program be most helpful to

 employers?
- (4) Facilitation of business and industry contacts.

 What are the best methods for corresponding with or keeping in touch with employers or prospective employers?
- (5) Screening interviews—Who are the seemingly best qualified applicants for employer consideration regarding a specific available position?
- (6). Educational referrals for another level of training (skills) or education—In light of the needs of the student, what other "next steps" are available besides immediate employment?
- (8) Apprenticeships—What on-the-job-training opportunities

 are available or could be developed for students?
- (9) Supervision of employed students--If work experience credit is available, how can the student interrelate his/her work experience and course offerings?

- (10) Summer placement program—what about equivalent services for students during the summer vacation?
- (11) Job Data Bank Information—what about a system which provides the job related information readily and easily?

C. Maintenance-Operational Activities

- (1) Gathering student data--How are student needs identified?

 Who needs part-time or full-time employment? What student information is needed for recordkeeping?
- (2) Gathering employer data-What is available and from whom? What are the qualifications needed and job descriptions?
- (3) Recordkeeping-What type of centralized recordkeeping system and/or location can best serve the student
- and employer needs?
- (4) Maintenance plan whereby employers and students are contacted after placement completed -- What is the level of satisfaction of the student placed and the employer?
- (5) On-going reassessment of students and employers' needs and market trends--What can be done-to modify the activities of the placement program to better serve the participating populations?

responsibilities of Coor	erating	Pe. sciir	101			•	,
Placement Responsibilities	Plecement	Counselor	Teachers	Advisory	Eployer	Administrato	Student
Planning	x	X,	X	×	X	X	Х /
Needs Assessment	X	X	X	X,	• /	X).	X
Inscrvice	x	X	X	* 4.			, . ,
Orientation	X	X	·. ·			•	X
Career Planning	X <	X	X	. •	•		X
Testing	X	X				•	·
Referrals to Placement	X	X	X		,		7
Public Relations	X	X °	X	. X .	X	X	X
Contact Business/ Industry	X	AX	X	X	x	X	
Job Development	X		r	·	X	("	
Referral/Interview	X	•		• • • •	X		X
Follow-Through	X	Ben /	,		X	r	
Follow-Up/Feedback	X	÷.		•	X	÷	
Evaluation	x	X	X	x /	X	X .	X
Research Development	x	x	x	X	X ¥	X	. X

SOURCE: Model Placement Center Project, Resource Manual, Friton College, River Grove, Illinois; Connye M. Barrow, Chief Investigator

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STAFF DEVELOPMENT

A. Selection Criteria or Competencies

A successful school-based placement program involves cooperation between the total community and the students, parents, and entire staff within the educational setting.

Although all the various roles are important, the main responsibility for the placement program lies with the placement staff. Therefore, careful consideration must be given to the personnel selection.

Some suggested competencies that personnel should either possess or develop in the process of conducting the placement program are as follows:

Ability to work with a wide range of individuals and groups

Energy, initiative, and tact for public relations activities

Demonstrated ability and possessing enthusiasm in working with students and adults

Skill in written and verbal communication

Resourcefulness in planning and carrying out the placement program

Understanding of personal management and career counseling resources and practices

Ability to work independently with flexibility of schedule

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Possessing a workable knowledge of:
education, work, and career development
working practices of business and industry
school curriculum
community resources and agencies
employment practices and labor laws
hiring patterns
job development, referral, and follow-up
office procedures
minimum wage laws
labor union practices and regulations

B. Organization and Coordination

1. Personnel Structure

The staff designed to carry out placement responsibilities may vary in size depending upon the size of the student body.

A full-time staff that organizes and executes the placement responsibilities on a daily basis is most desirable. Options for small schools in which a full-time person is not required may include: a full-time placement person serving several schools or a part-time placement person for each school.

where conditions and resources permit, the following personnel are possibilities to be utilized:

- a) Supervisor or Director of Placement
- b) Placement Specialist
- c) Vocational Director/Coordinator
- d) Occupational Specialist
- e) Work Study Coordinator
- f) Testing Center Staff

- g) Faculty Members
 -representatives from vocational education program
 -cooperative education instructor
- h) Personnel to conduct in Service Training Programs or workshops
- i) Additional Rersonnel for conducting Follow-up studies of students and Employment necessary for continuing Evaluation of the Program

Whatever the size of the staff, it is necessary to involve counselors, teachers, and administrators as part of the placement effort. The program must be a participatory effort by those involved.

Staff Responsibilities

The placement personnel have important duties which demand considerable time and effort. Based on information from other programs, herein listed are some basic responsibilities of placement personnel.

- and industry on an area-wide level in order to secure
 job openings for students. Act as a liaison between
 the local school(s) and business and industry.
- ---Coordinate pre-employment clinics for out-of-school and in-school youth
- ---Provide placement and referral services for youth leaving school
- ---Coordinate development of opportunities and special programs for special students (handicapped, special education, etc.)

- students (especially to seniors and early school leavers)
- ---Work cooperatively with subject area supervisors to provide input for curriculum revision. Offer units on decision-making skills, value clarification, employability skills, and career information and selection
- ---Make a compatible and appropriate matching of student interests, aptitudes, abilities, and job requirements
- ---Disseminate information and periodic reports on employment trends and development and on job information and openings to students and staff
- ---Maintain files on each student, business and industry contacts, and employment records
- cooperate with counselors, teachers and administrators in terms of gathering data on each student
- ---Interview all early school leavers, and seniors.

 Identify specific needs and interests, and provide appropriate assistance
- services by speaking to parent groups, civic and business organizations, Chamber of Commerce, etc.
- ---Screen students for proper job placement; set up interviews for applicants; make referrals
- ---Involve teachers in the placement functions by obtaining their direct input and participation

---Facilitate use of business resources such as speakers, field trips, work study, etc.

--Assist in development of visual aids and materials to be used by the school, public, and business and industry

---Assist in the follow-up of students and evaluation of the placement program

C. Orientation and Talining

It is recommended that on-going in service programs be conducted for those involved in the placement effort. Through such programs personnel could develop and update placement skills, exchange information on a regular basis, and assess the early factors influencing the success of the placement efforts.

Training and technical assistance is provided through minicourses. These courses can include such aspects as Job Bank Data
Procedures, an overview of the use of the Dictionary of Occupational
Titles, job development techniques, etc.

To be most successful, the placement personnel should be involved in the following:

1. Staff Orientation to:

- --- Purpose and goals of the program
- ---Basic procedures within the school
- --- Program structure and function
- ---School testing program

- ---Recordkeeping system .
- ---Structure, function, and services of local agencies or groups
- 2. Staff Training in:
 - ---Office reporting procedure forms
 - ---Standard zed use of forms
 - ---Use and development of visual aids and operation of equipment
 - ---Job development procedures to follow
 - as: confidentiality of information, student registration, procedures for student interviews, and function and operation of cooperative programs
 - ---Getting faculty members involved in the total placement program

VI. COMMUNICATION NETWORK

One cannot emphasize enough the necessity of an effective communication network involving community agencies, business, industry, labor and above all, the school staff. In order to promote and increase the effectiveness of the overall placement program for the students and others involved, there needs to be meetings with the involved school personnel and publicity of the program.

A. Meetings with Involved Personnel

Only in a school where full cooperation and communication exists among the personnel will the students and past students receive the full benefits of a placement service. Regular meetings inform the personnel as to the format or structure of the placement operation and open the lines of communication among the various individuals involved in the placement effort. The placement staff should meet regularly with the following individuals:

- ---Vocational and career education coordinators
- ---School principal(s), counselors, teachers
- ---Student groups
- ---Advisory committee
- ---Employers

B. Publicity

An active publicity program can greatly influence the success of the placement services. The placement office must maintain a good image and make itself known to the school population and to the community in order to acquire the needed support. Several avenues of communication must be considered:

- ---News releases via newspapers, newsletters, television, radio
- parents, employers
- ---public appearances before community groups, service and professional organizations,

 Parent-Teacher Association, school clubs, classes
- ---Bulletin boards
- ---Printed materials such as pamphlets, brochures, reports; coverage in school handbook
- ---Open house
- ---Pablic exhibits
- ---Short films, slide presentations, tapes

VII. REPORTS AND FORMS

Based upon information from other placement programs studied, the following reports and forms are suggested for use in beginning a placement service.

- ---Student Information/Registration Form
- ---Job Order Form
- --- Employer Survey Form
- ---Job Referral Card / P
- ---Utilization and Feedback Report
- ---Weekly Placement/Follow-up Report
- ---Exit Interview Form

Student Information/Registration Form

Before a student job-seeker is interviewed by the placement personnel, he/she must complete this form. This information becomes very useful in making adequate placement.

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Job Order Form

The information and qualifications necessary for a specific job opening are recorded on this form. It is often sent to counselors and work study coordinators as well as being used by placement personnel.

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Employer Survey Form

This survey provides needed information regarding the company, nature of business, characteristics of jobs found there, and the willingness of the employer to cooperate with the placement service.

COBB COUNTY FUBLIC SCHOOLS EMPLOYEL SURVEY

SCHOOL 1	. A ^{re} .
PROGRAM	

DDRESS.	CITY	ZIP
ONTACT PERSON		
	•	
ELEPHONE	Programme and the second of th	~ } .
YPE OF BUSINESS	Y	*
KINDS OF JOBS IN THIS COMPANY		FULL/PART TIME
(M) (F)		(FT)(PT) <u>-</u>
(M) (F)		(FT) (PT)
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(M) (F)		(FT) (PT)
* • • · · · · · · · · · · · · · · · · ·	16 10	. 5
, AGE REQUIREMENTS: under 16	· · · · · · · · · · · · · · · · · · ·	
	DAYS PER WEEK,_	
. WAGE RANGE	HOURLY SALARIED	OVERTIME
OPPORTUNITY FOR ADVANCEMENT	YES () NO ()	· · · · · · · · · · · · · · · · · · ·
COMPANY BENEFITS:	7. WOULD THIS COMPANY HI	
	High School Students	
Insurance Life Health	High School Dropouts	s
Accident	H. S. Co-op Students Handicapped Students	
Paid Vacation	Mentally	- -
Overtime Pay Parking	Physically Behaviorally	•
Sick Leave		
Paid Holidays Other	Students under 16 HS Gjäduates	
Otties 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	.,	
B. WOULD THIS COMPANY PROVIDE:	•	4
Resource People	YES () NO () · · · · · · · · · · · · · · · · · · ·
nesoures reopie .	YES () NO ()
Field Trips		
•	E) YES () NO (YES () NO (<u> </u>

Source: Cobb County Schools, Marietta, Georgia

Forms color-coded to indicate area of city or county in which employer located.



Job Referral Card

This card accompanies each student to the job interview. Prior to the job interview the placement personnel completes all data except the results of the interview. The employer fills in the results and mails the card back to the placement office.

Back Side

SCHOOL BOARD OF PINELLAS COUNTY, FLORIDA STUDENT PLACEMENT SERVICES JOB REFERRAL CARD

Applicant's Name	_	Age
Address	City	Phone
Social Security No.	Appointment Date	Time to Apply
Company Name		Whom to See
Address	City * Zip	Phone
Applying for Position of:		Referred by:
School No. We shall be glad	to discuss this applicant with you.	Phone:
Results of Interview:	•	

- 4. Hired
 2. Refused Job
- 3. Did not report to work
- 4. Job Filled 5. Not Qualified
- 6. Other a

Front Side

FIRST CLASS PERMIT NO. 6225 St. Petersburg, Fla.

BUSINESS REPLY MAIL

No Postage Stamp Necessary if mailed in the United States

PLACEMENT SERVICES SCHOOL BOARD OF PINELLAS COUNTY 850 34th STREET SOUTH ST. PETERSBURG, FLORIDA 33711



Utilization and Feedback Report

These reports include how many use the services of the placement program, who they are (whether adults enrolled in night or special classes, students, graduates, early school leavers, employers, etc.), and what type of service was provided for each who used the program.

UTILIZATION AND FEEDBACK REPORT

	Classification of Those who use the service (students, graduates, drop-outs, employers, adults enrolled in	How Many?	Type of Service ' or Specific Activity Provided	Resource Personnel	Time Line	
n	in-school Students	. 8	Decision-making & Goal-setting Group	Placement Staff School Counselor	3 weeks -once a week Nov. 2-21	
Ex.:	Student	1	Job Availability	Placement Staff	one day	
Ex.:	Diudent	-				
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Developed By: Project Staff, Department of Counseling and Guidance, Indiana University, Bloomington, Indiana

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Weekly Placement/Follow-up Report

Included in this report is a weekly tabulation of the number of persons actually placed, where they were placed, and the results of referrals made.

	•		
NAME:	WEEKLY	PLACEMENT/FOLLOW-UP	REPORT

WEEK OF: FOLLOW-UP ACTIVITY NAME AND TELEPHONE NAME AND ADDRESS DATE OF NAME OF STUDENT SCHOOL DATE TYPE STATUS NM NUMBER OF EMPLOYER OF COMPANY PLACEMENT DROPOUT GRAD. IN-SCHOOL FULL-TIME PART-TIME REFERRALS PLACEMENTS M F M F M \cdot M \cdot \cdot \mathbf{F} M SCHOOL 45

Source: Akron-Summit County Schools, Akron, Ohio

Exit Interview Format

This form is completed by all early school leavers upon their departure from school. It gathers such information as reasons for leaving, reactions towards the school, and future directions.

SARASOTA COUNTY PUBLIC SCHOOLS EXIT INTERVIEW FORMAT

(To be filled out by the interviewer)

udent's Name	· · · · · · · · · · · · · · · · · · ·		S.S.#
rmanent Address	Strade	To To	Siana Marital status
			Grade level,
Date of attendan	ce at this school.	Date entered	
6			•
		during this school year. Jesself-supp	ortinaother
· ·			-
where is the stud			with parents _by themselveswith friends
If affirmative, the	firm's name and a	yesyes	of duties
	,	7.2	
. Is the student pre	sectly seckion emi	ployment?ye	sno
		ent?	
	and the second second second second	ctives	
•	ns for leaving school		mentmany friends quitting
military		full-time employ	
mailtad	Q Q	· ·	completed
medical	J	excessive absen	
pregnar		overage for grad	
graduat		involuntary	specify)
other		el about his experience at	this institution?
As a whole now i		disliked it very r	
liked it	7	distiked it more	
	liked nor disliked ;	•	
Course that he	felt to be most be	neficial to him.	
Course that he	elet to be least be	neficial to him.	
How could this s	choof have encoura	iged this student to remain	i-in school?
offer mo	re courses or progr	ams in	
affer mo	re counseling servi	ces	
		nity to participate in extra	COLLICRIAL SCLIAITIE?
	cost of activites, sup	bout Jobs and careers	•
	he size of classes	0001 1000 0110 001010	
offer mo	re opportunities to	become involved in co-op	programs
	lease specify)		
10. Does the stude	nt plan to return to	school in the near future?	no
If affirmative, th	ne type of program	they plan to enter:	
	to this institution a		night schoolvocational-technical
luniar d	cotlege or two-year	college	school
other p	orogram in the coun	try	college or university
11. Counselor asse	ssment of the stud	ent's reason for withdrawa	s, if different from #7.
·			
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Source: The School Board of Sarasota County Sarasota, Florida



VIII. FOLLOW-UP ACTIVITIES

How effectively is the school system meeting its stated objectives? Providing the answer to this question is the ultimate purpose of the follow-up study. Follow-up is a tool in the process of evaluation. It is the impetus for change. The follow-up, used properly, benefits those for whom the school system exists - the students.

What is follow-up?

It is a study carefully designed to gain specific information which is relevant, and can be utilized. Information is usually obtained through a questionnaire, although phone calls and interviewing are other alternatives. The study may be very short and simple, or lenghty and complex. A student follow-up survey may ask for high school data, such as; major area, courses which were helpful, current employment data, post-high school education or training, military service, etc. It is advisable to have the students self-address envelopes for follow-up before they leave school. At this time the importance of their response to the follow-up survey may be stressed. Employer surveys may ask for information about the quality of the former student's work, adaptation to work, ability to work with others. The survey may be designed to collect whatever data is determined necessary.

The results have direct bearing on these areas within the school system:

- 1. Curriculum
 - 2. Counseling and Guidance Services
 - 3. Placement Services



Procedurally, these questions must be asked:

- 1. What type of information is wanted? From whom?
- 2. How might this information be used? What are the objectives of the study?
- 3. How can this data be gathered?
- 4. Has similar or relevant data been gathered previously at the state level or locally?
- 5. What type of instrument design would be appropriate?
- 6. Who will be responsible for designing the instrument?
- 7. Who will organize the distribution and collection of the instrument?
- 8. How will the data gathered be processed?
- 9. What budgetary allowances must be made?
- 10. Who will be included in the interpretation of data?

A cover letter should be prepared. In addition, a follow-up letter may be needed for those who do not respond to the initial letter. It may be helpful to plan to orientate all those involved with placement as to the significance of the follow-up study. Thus, prompt and serious attention will be given by any population who is the target for a follow-up study. Careful organization of the follow-up activity will facilitate a smooth and efficient operation, as well as providing visible proof of accountability.

The data must be analyzed and conclusions drawn. Written reports of the study should be reproduced and distributed to various people who are involved in or interested in the placement

activities of the school system. Final recommendation based on the study should be made by the staff involved in the study and presented to the Advisory Committee, Administration, Superintendent and School Board for further discussion and development of a final plan of action if one is called for. The follow-up study in itself only provides information. Follow-THROUGH is the key to evaluation, program development or curriculum change.

The added bonus in follow-up studies is their importance in public relations. The opportunity to condense and publish the results of any study in local newspapers, PTA bulletins, district newsletters, or announcements in community meetings is not to be overlooked. It is convincing evidence to the community, business and industry, parents and students, that the school system is responsible and responsive - indeed, that it holds itself accountable.



IX. EVALUATION

Evaluation is an intregal part of the educational program at every stage. Evaluation is often informal feedback which the school system should encourage openly at all times. A formalized method of evaluation should, however, be undertaken regularly to discern the adequacy of the services provided.

In planning an evaluation, these questions might be asked:

- 1. Who will be involved in planning the evaluation procedures?
- 2. What groups will participate in the evaluation?
- 3. Now will the evaluation be carried out?
- 4. Who will compile and determine the significance of results?
- 5. What is to be accomplished by the evaluation?

It is suggested that the development of the evaluation process refer to the needs assessment as a focal point.

What needs were expressed?

How is the placement program meeting these needs?

If needs are being met, the evaluation process is a positive reinforcement as well as proof of the value of the program.

If needs are not met, the evaluation process will identify those needs, and new plans can be made, again based on specific evidence that a change is indicated.

It is also suggested that program goals and objectives be considered in planning the evaluation. Thus, it may be determined whether or not these goals and objectives were attained in the total program operation.

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EVALUATION CHECKLIST	atel eted	uat	Progress	· GO	
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	Adequat Complet	Inadeque Complete	In 1	Not	
Needs assessment conducted			,	·	
Developed communication natwork of business and industry			·		
communication established with school personnel - teachers, administrators, superintendent, school board				,	
Coordinated existing placement activities .		- 0	-		
Contacted all youth regarding the placement program			·		C
Services offered to: Eachy school leavers					
Adult program enrollees	-		,		
In-school students					
Seniors					
Employability skills development offered		,	'		
Staff development provided					
Development and facilitation of apprenticeships, special on-the-job training opportunities and other student offerings			-		1
Follow-through activities, such as post-employment counseling, on-going reassessment of students and					
employer needs	w : 4,				
Follow-up conducted			· :	<u> </u>	
Plans for continued evaluation		4,		,	
		•——			

Developed by: Project Staff, Department of Counseling and Guidance, Indiana University, Bloomington, Indiana

X. RESOURCES

Herein indicated are some persons, institutions, and programs which can supply helpful, adequate information and materials regarding placement program organization and execution through the various developmental and progressive stages. The list is by no means intended as an exhaustive listing of resources available to persons desiring to establish a placement program within an individual school or centrally located to serve several schools within a school district/system.

The list includes numerous model placement programs presently in operation. Also included are programs which are in the developmental stages.

Douglas Patterson State Department of Education State Supervisor of Research and Evaluation 865 State Office Building Montgomery, Alabama 36104

Sam Shippen Division of Vocational Education Alabama State Department of Education Montgomery, Alabama 36104

Norman Bloss Pima County Career Guidance Project Suite 210 2302 East Speedway Tucson, Arizona 85719

Career and Educational Planning Program Pioneer Senior High School San Jose, California 95125

Berta Hanley
Dean, Student Services
Community College of Denver
1001 East 62nd Avenue
Denver, Colorado 80216

John Morley
Director of Pupil Services
Farmington, Connecticut 06032

Wilma Macora
Director of Guidance
Simsbury Public Schools
Williams Street
Glastonbury, Connecticut 06033

Joseph Constantine Director of Guidance Services Hartford Public Schools 249 High Street Hartford, Connecticut 06103

Patricia Landers
Director of Guidance
Newington Public Schools
90 Welles Drive, North
Newington, Connecticut 06111

Viola Fraser, Counselor Simsbury High School 34 Farms Village Road Simsbury, Connecticut 06070

Georgia Dunkerman Director of Guidance Edwin O. Smith School University of Connecticut Storrs, Connecticut 06268

Bertis E. Capehart
Project Director
National Association for Industry-Education
Cooperation
School-Based Job Placement Services Project
425 13th Street N. W. Suite 412
Washington, D. C. 20004

Bob Schognberg
NACVE
425 13th Street N. W.
Washington, D. C. 20004



J. D. Wiggins
Supervisor, Guidance
Department of Public Instruction
The Townsend Building
Dover, Delaware 19901

Jack Dale
Vocational Education for Career Education
Manatee Junior College
5840 26th Street West
Bradenton, Florida 33507

Laddie R. Williams
Alachua County School District
3 80 N. W. 37th Street
Gainesville, Florida 32601

John Wagner
Duval County School District
1450 Flagler Avenue
Jacksonville, Florida 32207

Joe Sherron
Office of Placement and Follow-up Services
Dade County Public Schools
1410 N. E. 2nd Avenue
Miami, Florida 33132

James Preston Sarasota County School District 2418 Hatton Street Sarasota, Florida 33577

Richard DiNoia
Supervisor, Placement and Follow-up Services
Pinellas County School District
3230 9th Avenue South
St. Petersburg, Florida 33712

Donald Darling Director, Pupil Personnel Services Florida Department of Education Tallahassee, Florida 32304

Robert Lathrop Director, Career Education Center and Curriculum Lab Florida State University Tallahassee, Florida 32304

Jim Conkwright
Consultant for Job Placement
Guidance, Counseling and Testing Services
Georgia State Department of Education
156 Trinity Avenue
Atlanta, Georgia 30303

Fred L. Otte
Department of Vocational and Career Development
Georgia State University
Atlanta, Georgia 30303

Marie Madray Job Placement Coordinator Wayne County High School Jesup, Georgia 31545

Millie Steedley Job Placement Coordinator Jonesboro Senior High School Jonesboro, Georgia 30236

Farris Foresman
Job Placement Coordinator
Cobb County Public Schools
Allgood Road
Marietta, Georgia 30060

Helen Smith
Director, Pupil Personnel Services
Rome City Schools
Rome, Georgia 30161

Worth Bridges
Dean, Student Affairs
Model Student Placement Project
Abraham Baldwin Agricultural College
Tifton, Georgia 31794

Bert Nixon, Director
Bingham County Developmental Career
Education Project
Route 2, Box 249-A *
Blackfoot, Idaho 83221

Dale Thornsberry Nampa High School 203 Lake Lowell Avenue Nampa, Idaho 83651 Charles A. Harkness Northern Illinois University DeKalb, Illinois 60115

Peoria Public Schools District 150 3202 North Wisconsin Avenue Peoria, Illinois 61603

Connye Barrow Model Placement Center Project Triton College River Grove, Illinois 60171

Robert L. Gibson
Department of Counseling and Guidance
Indiana University
2805 East Tenth Street
Bloomington, Indiana 47401

Marianne Mitchell

Department of Counseling and Guidance
Indiana University
2805 East Tenth Street
Bloomington, Indiana 47401

Division of Vocational Education and Division of Pupil Personnel Services 120 W. Market Street Indianapolis, Indiana 46204

Richard Wysong Northern Regional Services Center 635 South Main Street South Bend, Indiana 46623

Robert R. Ball Director, Career Placements Center 1800 Grand Avenue Des Moines, Iowa 50307

Leon Jepsen
Career Education Coordinator
Fort Dodge Community High School
Fort Dodge, Iowa 50501

Eddie Jackson Area Supervisor-Consultant Division of Guidance Services Department of Education Morehead ROPES Office - Box 107 Clearfield, Kentucky 40313

Baltimore Placement and Follow-up Program Baltimore City Public Schools Baltimore, Maryland

Paula Shirk, Director Exemplary Placement Program Lenawee Vocational-Technical Center 2345 N. Adrian Highway Adrian, Michigan 49221

Frances Oldham
Placement Specialist
Calhoun Skill Center
475 E. Roosevelt
Battle Creek, Michigan 49106

Jack Martin
Director, Placement Services
Flint Community Schools
923 East Kearsley
Flint, Michigan 48502

Wilbur J. Bolden
Director, Student Services
Kent Skills Center
1655 East Beltine N. E.
Grand Rapids, Michigan 49505

Michigan Department of Education Placement Programs Box 928 Lansing, Michigan 48904

Joseph P. McGarvey
Placement Consultant
Vocational Education and Career Development Services
Box 928
Lansing, Michigan 48904

Tom Willi, Director Exemplary Placement Projects Muskegon Intermediate School District 1611 Oak Avenue Muskegon, Michigan 49442

Roy Wilbanks
Placement Director
Regional Career Technical Center
210 W. Cross Street
Ypsilanti, Michigan 48197

Anoka Work Adjustment Center Anoka Technical Institute Anoka-Hennepin School District 11 Anoka, Minnesota 55303

Donald Spotts Work Experience Coordinator Centennial School District North Road Circle Pines, Minnesota 55014

Ralph Johnson Minneapolis Public Schools 807 N. E. Broadway Minneapolis, Minnesota 55413

Fred McCormick Educational Management Services, Inc. 4510 West 77th Street, Suite 150 Minneapolis, Minnesota 55435

Delores Pospesel Consultant Minnesota State Department of Education St. Paul, Minnesota 55101

Raymond Bell Guidance Department Mississippi Delta Junior College Moorhead, Mississippi 38761

Norman Gysbers School of Education University of Missouri-Columbia Columbia, Missouri 65210 DeWayne Rakes, Dean Linn Technical College Linn, Missouri 65051

Roscoe Gibson
Statewide Agri-Business Placement Project
State Fair Community College
1900 Clarendon Road
Sedalia, Missouri 65301

Al Weissman
Director of Pupil Personnel
Special School District of St. Louis County
12110 Clayton Road
Town and Country, Missouri 63131

Gary Bays
School Placement Director
Lincoln County High School
Eureka, Montana 59917

Donald Welsh
Placement/Rollow-up Coordinator
431 New Karen Road
Albany, New York 12205

Placement/Follow-up Coordinator 234 South Street Road Auburn, New York 13021

Gerald Hochreiter
Warren-Washington Center
Main Street
Hudson Falls Wew York 12839

Otto J. Behrens, Jr.
Placement Follow-up Coordinator
Route 1
Sidney Center, New York 13839

Judy Smith
Placement/Follow-up Coordinator
Court Street Road
Syracuse, New York 13206

William E. Mitchell, Director Job Placement Department Akron-Summit County Public Schools 482 Grant Street Akron, Ohio 44311

Job Development Program
Employability Development Team
Cleveland Public Schools
Cleveland, Ohio 44101

Raymond A. Wasil Director, Division of Guidance and Testing State Department of Education Columbus, Ohio 43215

"Today" Educational Services, Inc. Job Placement and Follow-up Materials 130 Notre Dame Avenue Cuyahoga Falls, Ohio 44221

Hugh Coonfield
Director of Guidance Services
Putnam City High School
5300 Northwest 50th Street
Oklahoma City, Oklahoma 73122

Wendell Sharpton Assistant Superintendent Sand Springs Public Schools Sand Springs, Oklahoma 74063

Kenneth Box Beaverton School District No. 48J P. O. Box 200 Beaverton, Oregon 97005

Stan Gaumer
David Douglas Senior High School
1500 SE 130th Avenue
Portland, Oregon 97233

Robert McKee
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XI. ANNOTATED BIBLIOGRAPHY

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