DOCUMENT RESUME

ED 129 142 HE 008 227

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TITLE Evaluation of College and University Top Brass: The

State of the Art, Status Report of AASCU Member

Institutions.

INSTITUTION American Association of State Colleges and

Universities, Washington, D.C.

PUB DATE Aug 76

AVAILABLE FROM American Association of State Colleges and

Universities, Suite 700, One Dupont Circle,

Washington, D.C. 20036 (\$1.25)

EDRS PRICE DESCRIPTORS

MF-\$0.83 HC-\$2.06 Plus Postage.

*Administrative Personnel; *Ādministrator Evaluation;

*Chief Administrators; Committees; *Educational Administration; *Evaluation Criteria; *Evaluation Methods; *Higher Education; National Surveys; Personnel Evaluation; School Surveys; Tables

(Data)

ABSTRACT

Chief administrators of 218 institutions throughout the U.S. and Guam were surveyed regarding the evaluation of college and university administrators. The need for administrative evaluation in higher education was addressed, along with the purposes of and processes for such evaluation. Recommendations and cautions are offered. If evaluation is to be used as a positive means of bringing about improvement of administrative action, the authors urge that the results of the evaluation should be treated in an organized, agreed-upon, confidential nature. The use of a review committee is recommended as the most favorable method for evaluating each echelon of the administrative hierarchy. A review committee composed of selective members representing all constituences served by the administrator being evaluated appears to offer the most valid and reliable machinery for carrying out this complex task. (LBH)





EVALUATION OF COLLEGE AND UNIVERSITY TOP BRASS: THE STATE OF THE ART, STATUS REPORT OF AASKU MEMBER INSTITUTIONS

Ву

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Published by the American Association of State Colleges and Universities, Suite 700, One Dupont Circle, Washington, DC 20036

August, 1976

Copies may be purchased for \$1.25 each.



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FORWARD

Two college administrators initiated a search for information concerning the evaluation of top administrators that would be useful to them in their own institution. After a thorough library search was made and proved to be of little assistance it was decided to pursue the search for information by asking chief administrators of institutions throughout the United States what they were doing at their institutions in this regard. The findings of this study reports the state of the art of evaluating college and university administrators in some two hundred and eighteen institutions scattered throughout forty-seven states, the District of Columbia and Guam. Finally, the report offers some recommendations and cautions to be considered in developing a systematic evaluation program for administrators in higher education.

Benedict J. Surwill

Stanley J. Heywood



PART I

1

THE NEED FOR ADMINISTRATIVE EVALUATION IN HIGHER EDUCATION

If institutions of higher education are going to meet challenges which are on their door steps today and are to meet the challenges effectively in the future, capable administrative leadership must be at hand. In a creative and imaginative way, this leadership must be capable of guiding, directing, and influencing the behavior of others toward intelligent institutional goals. The starting point is the clear definition of goals or objectives as so cogently discussed by Marshall E. Dimock as he wrote about the "executive".

"The first step in rounding out your jurisdiction is the clear determination of objectives, for you cannot make valid detailed plans for either your program or your strategy until you know just where organization, personnel, leadership, and control . . . Fixing your objectives is like identifying the North Star - you sight your compass on it and then use it as the means of getting back on track when you tend to stray".

With the increasing complexity of higher education administration, it is almost inevitable that administrators will stray off course from time to time. With the assistance of preplanned evaluation procedures, the course may be more readily corrected to meet predetermined objectives.

Complexity of higher education, together with competition for the tax dollar, have brought about a cry for accountability through evaluation in all phases of higher education, a cry becoming more pronounced with each passing year. Regents, presidents, chancellors, deans, and other administrators in higher education throughout our country can no longer allow this cry to go unanswered. Where can higher education turn to obtain assistance to answer the challenge? Some institutions have attempted to enter this complex arena without any help, some institutions have attempted to develop comprehensive evaluation schemes of their own, and many others are waiting, to see what other institutions come up with, and finally institutions are not facing up to the challenge at all.

Richard I. Miller, in his book, <u>Developing Programs for Faculty Evaluation</u>, states: "Evaluation should include all segments of the collegiate enterprise; students, faculty, service personnel, administrators. We have a rich literature of research and experience in student evaluation, very little on service personnel, and still less on administrators". 2



 $^{^{1}\}text{Dimock},$ Marshall E., The Executive in Action, (New York, Harper and Brothers, 1954), pp. 54

²Richard I. Miller, <u>Developing Programs for Faculty Evaluation</u>, (San Francisco: Josey-Bass, 1974)., pp. 77-78

In an attempt to validate Miller's statement a bibliographic citation list was generated by ERIC on the topic of "Administrator Evaluation". This search produced an 18-page report consisting of 64 separate entries. The largest number of studies were related to the competencies of high school principals, elementary principals, school superintendents, and guidance counselors. Evaluation studies of special programs in the public schools also were reported, however, not one study pertained to evaluating administrators in higher education.

A second search was carried out through DATRIX, a branch of the University of Microfilms, Ann Arbor, Michigan. This service carried out a comprehensive query of dissertations using the keywords Evaluation: University Administrators, College Administrators, University President, College President, College Dean, University Dean, Division Chairman and Department Chairmen. Ten references were reported however, again to no avail to our study.

James Thomas Ford's doctoral dissertation presented a comprehensive study for the evaluation of the department chairperson in higher education. 3

Our search resulted in two conclusions (1) that the topic of evaluating administrators in higher education was of vital concern to institutions all over the United States; and, (2) as Miller had reported, there was very little information available.

PART II

SURVEYING COLLEGES AND UNIVERSITIES

What Is The Present State Of Evaluating The Top Brass In The AASCU Institutions?

Since the literature did not report any significant information on this topic, the authors decided to go directly to institutions throughout the United States in an attempt to obtain information first hand. A survey was carried out among the member institutions of the American Association of State Colleges and Universities, which is composed of 321 member institutions located in 47 states, the District of Columbia, Guam and the Virgin Islands, to determine present practices in regard to the evaluation of administrators. The AASCU institutions have a combined student enrollment of approximately two million students, and represent approximately 25 per cent of the total national student population and 30 per cent of the student population in four-year institutions.

³Ford, James Thomas, The Development of an Instrument to Describe Administrative Processes at the Department Level of Higher Education, Auburn University, Ed.D. 1974 Education, Administration



Two hundred and eighteen institutions or 73 per cent of the 321 AASCU institutions responded to the questionnaire. This high response indicated that our concern for information on the topic of evaluation of college and university administrators was shared equally by other people in higher education across the United States. It is interesting to note that only 71 AASCU institutions reported that they do have a formalized systematic evaluation program for their administrators. If this number is projected as a realistic percentage of the total membership of AASCU, only 32 per cent of all AASCU institutions in America carry out formalized systematic evaluation of their top brass. What are the other 68 per cent doing? Our study indicated that they are doing very little and some institutions (18 per cent) report they have no administrative evaluation program underway at all. New York state appears to be leading the nation in the state of the art systematically evaluating their top brass. A complete analysis giving a state by state report of which institutions are evaluating their administrators and which administrators are being evaluated is reported in tables 1, 2 and 3, of the appendix.

WHICH ADMINISTRATORS ARE MOST FREQUENTLY EVALUATED?

membership at the time this study was carried out, the results would indicate that approximately 17 per cent of the AASCU institutions formally evaluate academic deans; 14 per cent evaluate their presidents; 13 per cent evaluate department heads, academic vice-presidents, and directors; and 9 per cent evaluate admission officers, registrars, placement officers, etc.

When we examine the responses of institutions that evaluate their administrators informally and project these replies to the total AASCU membership we find that the percentage as compared above increases in all cases of administrative levels evaluated, except at the level of the president where it decreases. Projections indicate that II per cent of all AASCU institutions evaluate their presidents by some informal evaluation procedures. Thirty-one per cent of the institutions evaluate the academic deans, 21 per cent evaluate divisional administrators, 29 per cent evaluate department heads, 26 per cent evaluate directors, 21 per cent evaluate vice-presidents, and 5 per cent evaluate other administrators such as business managers, admission officers, registrars, placement officers, etc.

When we examine the responses of institutions that evaluate their administrators informally and project these replies to the total AASCU membership we find that the percentage as compared above increases in all cases of administrative levels evaluated, except at the level of the president where it decreases. Projections indicate that 11 per cent of all AASCU institutions evaluate their presidents by some informal evaluation procedures. Thirty-one per cent of the institutions evaluate the academic deans, 21 per cent evaluate divisional administrators, 29 per cent evaluate department heads, 26 per cent evaluate directors, 21 per cent evaluate vice-presidents, and 5 per cent evaluate other administrators such as business managers, admission officers, registrars, placement officers, etc.



Informal evaluation programs for administrators in the AASCU institutions are reported to be used more than formalized systematic evaluation procedures.

There are pressures for formalized systematic evaluation of administrators. The following comments from AASCU institutions illustrate the source of the pressures.

- 1. Faculty pressures as an outgrowth of student evaluation of faculty.
- 2. Faculty Senate pressures.
- Presidential suggestion.
- 4. Board of Regents is requesting an evaluation of the administration as a result of pressures from a variety of sources.
- Contract negotiations.
- State college board decided to evaluate the president on the third and seventh year of his presidential term.
- Being urged by the Board of Regents.
- 8. Faculty evaluations and faculty unions are creating pressures.
- 9. Pressures not necessarily from the institution but from the Central Administration of the state system.
- 10. Provided for in our union contract.
- 11. Everyone else is being evaluated, why not the administration, has become the view of the faculty and some administration.
- 12. Pressures coming from new salary schedule.
- 13. Job descriptions and performance standards are now required on
- 14, all personnel.
- 14. As we move to formal faculty evaluation, we feel it is wise to institute formal evaluation of the administration.
- 15. General pressure that is if some are evaluated, then all should be evaluated.

Time Tables For Implementing Administrative Evaluation Programs

The response indicated that by 1977 64 additional institutions plan to have systematic evaluation procedures for their administrators. If this number is added to the 71 institutions in the study which now have ongoing systematic administrative evaluation procedures, this means that 135 institutions or approximately 45 per cent of all AASCU institutions will have achieved systematic administrative evaluation procedures by 1977.



TIME TABLES FOR IMPLEMENTING FORMALIZED, SYSTEMATIC EVALUATION PROCEDURES FOR INSTITUTIONS WHICH DO NOT PRESENTLY EVALUATE ADMINISTRATORS

RESPONSES	NUMBER OF INSTITUTIONS
Fall of 1974 September of 1974 November of 1974	1 1 2
December of 1974	2
Department Heads, December 1974	1
President Fall 1974, others 1975-76	1
During 1974-75 Academic Year	6
January 1, 1975	1
1975	3
March 1, 1975	1
Spring 1975	4
May 1975]
July 1975	2
September 1975	5
Fall 1975	!
During 1975-76 Academic Year	15
1976	5
In the next two years	í
In 1 to 3 years 1977	2
In 2 to 3 years	2
Five Years from Now	1
Could not hazard a guess	i
Unknown	34
No Time Table	16
(O 11110 10010	115



PART III

PURPOSES AND PROCEDURES USED FOR EVALUATING ADMINISTRATORS

The following excerpts from the surveys are descriptive statements expressing the stated purposes for evaluating college and university administrators:

- To provide administrators meaningful descriptive data about their administrative behavior.
- 2. To initiate and sustain improvement in administrative functioning.
- 3. To open and maintain communication between faculty and administration.
- 4. To provide administrators meaningful data from the faculty's perspective and student's perspective.
- 5. To provide a careful review at stated intervals offers the administrator an opportunity to improve his or her performance and also helps the administrator plan future career decisions in a more meaningful way.
- 6. To be useful to the administrator in understanding one's strengths and weaknesses from the point of view of one's constituents.
- 7. To determine merit salary increases.
- 8. To determine tenure.
- To identify areas of strengths and weaknesses and to otherwise racilitate the administrator's professional development.
- 10. To contribute to personnel decisions involving salary increase, promotion, and tenure and termination.
- 11. To secure student and faculty evaluation, for personnel purposes and improvement of services.
- 12. To evaluate the administrator's performance giving emphasis to his major assignments.
- 13. To provide a personal inventory of each administrator's effectiveness. It is meant to enable administrators to pin point their own strengths and weaknesses and then to develop a meaningful self-improvement program.

The survey also yielded information on evaluation procedures: frequency, participation, results reporting use of rating scales, and characteristics evaluated.

Annual and semi-annual evaluation schedules were reported most frequently used for evaluating department heads. Although some institutions reported that evaluation for administrators took place annually and semi-annually, the majority of the responses reported that the time interval increased for evaluating administrators above the department head level. Five years was the time period predominantly reported for evaluating deans, vice-presidents, presidents and chancellors.

Regarding participation in the evaluation process, the supervisor carrying out the evaluation in confidence was the most frequently reported. Also frequently reported was the immediate superior working in cooperation with a selective committee representing all constituents served by the administrator. Evaluation conducted wholly by the faculty with no other input was the least reported procedure.



How the evaluation results are reported varies, as the following five procedures indicate.

- Results are shared in confidence with the administrator evaluated by the immediate supervisor to be used for personal improvement.
- 2. A review committee makes specific recommendations to the immediate supervisor of the administrator evaluated prior to the transmittal of the evaluation report to the chief executive officer of the institution or to his immediate assistant. The administrator is given sufficient time to review the evaluation prior to being transmitted to the chief executive officer. In the event the administrator is not satisfied with the results of the evaluation, a review process is available with the committee and again with the chief executive officer.
- Peer Rating of Administrative Officers:

One copy of an administrator evaluation form is sent to each administrator in the institution with the request to make a self evaluation. The administrator is not required to show the self evaluation to anyone. Within a short time thereafter each administrator is asked to select for rating a specific number of fellow administrators with whose performance he is familiar, from a list of all administrators in the institution. Each administrator will receive his descriptive ratings from his peer administrators. The administrator will then be able to compare his/her description with the description of him/her by some of his/her peers. The essence of this system continues to be anonymous, confidential, and candid. The results will not be shown to supervisors and will not be used for purposes of promotion or salary increments.

- 4. President requests all the faculty to fill out an appraisal form on all administrators including the president. The results are shared only with the administrator concerned and his/her direct superior.
- 5. College Committee works directly with the president to carry out an evaluation of all administrators. Results are compiled and summarized and distributed to every faculty member.

Examples Of Rating Scales Used By AASCU Institutions To Determine Levels Of Administrative Competency:

377	Superior	Average	Poor	Don't Know
1.	10 9 8	7 6 5	4 3 2 1	X
2.	Excellent	Very Good	Good F	air Poor



Clearly Outstanding	Above Expectations	Satisf		Below pectations
Clearly Unsatisfacto	Opportuni	ty		
Strongly Agree	Agree	Disagree		ongly agree
Least effect	ive eff	ective	very e	ffective
1 2 3	4 5	6 7	8 9	10
		Almost Always	Sometimes	Rarely
Never D	on't Know			
Statement_	She deleg	ates auth	ority wisel	У
Check the mo	st appropriate	answer		
	Poor (1) Below Averag			
	Above Averag			
Statement K	eeps Faculty a	ppraised	of administ	rative actions
Lowe 1 2	st Rating 3 4	5	Highest 6	Rating 7
Statement_	Exhibits acad	emic lead	ership	
Check the mo	st appropri a te	answer		
	Always Usually Seldom Not at all			
	Clearly Unsatisfacto Strongly Agree Least effect 1 2 3 He communica effectivel Never D Statement Check the mo	Outstanding Expectations Insuffic Opportuni Unsatisfactory To Observ Strongly Agree Agree Least effective eff 1 2 3 45 He communicates effectively Always Never Don't Know Statement She deleg Check the most appropriate Non Existent Poor (1) Below Averag Average (3) Above Average (3) Above Average Excellent (5) Statement Keeps Faculty at Lowest Rating 1 2 3 4 Statement Exhibits acad Check the most appropriate Lowest Rating 1 2 3 4	Outstanding Expectations Satisf Insufficient Opportunity Unsatisfactory To Observe Strongly Agree Agree Disagree Least effective 1 2 3 4 5 6 7 He communicates effectively Always Always Never Don't Know Statement She delegates auth Check the most appropriate answer Non Existent (0) Poor (1) Below Average (2) Average (3) Above Average (4) Excellent (5) Statement Keeps Faculty appraised Lowest Rating 1 2 3 4 5 Statement Exhibits academic lead Check the most appropriate answer Always Usually Seldom	Outstanding Expectations Satisfactory Ex Insufficient Opportunity Unsatisfactory To Observe Strongly Agree Agree Disagree Dis Least effective effective very e 1 2 3 4 5 6 7 8 9 He communicates Almost effectively Always Always Sometimes Never Don't Know Statement She delegates authority wisel Check the most appropriate answer Non Existent (0) Poor (1) Below Average (2) Average (3) Above Average (4) Excellent (5) Statement Keeps Faculty appraised of administ Lowest Rating Highest 1 2 3 4 5 6 Statement Exhibits academic leadership Check the most appropriate answer Always Usually Seldom Seldom



COMPILATION OF CHARACTERISTICS USED BY AASCU INSTITUTIONS TO EVALUATE THEIR TOP BRASS

- 1. Ability to work with people
- 2. Ability to supervise others
- 3. Academic leadership and management
- 4. Accessibility and approachability
- Budget management
- 6. Communications
- 7. Creativity
- 8. Decision making ability
- 9. Delegates authority wisely
- 10. Demonstrates self confidence
- 11. Effective use of staff
- 12. Encourages faculty to advance ideas, to experiment, to innovate, etc.
- 13. Faculty development
- 14. Faculty personnel decisions
- 15. Flexibility
- Goal achieving
- 17. Governance
- 18. Institutional direction
- 19. Institutional tone
- 20. Involves others in appropriate manner
- 21. Job knowledge
- 22. Judgment
- 23. Keeps faculty informed
- 24. Keeps students informed
- 25. Keeps faculty appraised of administrative actions
- 26. Listens to others seeks advice
- 27. Overall professional performance
- 28. Planning and future development
- 29. Plans systematically
- 30. Plays strong supportive role in times of crises
- 31. Professional contributions
- 32. Professional decision making
- Professional integrity
- 34. Provides leadership and direction in regard to the mission to the institution
- 35. Public relations
- 36. Relationship with faculty
- 37. Sensitivity to needs of campus
- 38. Sensitive to institutional change
- 39. Sensitive to faculty concerns
- 40. Supports principal of academic freedom
- 41. Sensitive to student concerns
- 42. Takes action to remedy problems
- 43. Trusted by faculty
- 44. Understands academic values
- 45. Willingness to appraise situations and problems impartially

PART IV

RECOMMENDATIONS AND CAUTIONS

If evaluation is to be used as a positive means of bringing about improvement of administrative action, we strongly urge that the results of the evaluation should be treated in an organized agreed upon confidential nature. We further recommend the use of a review committee as the most favorable method for evaluating each echelon of the administrative hierarchy. A review committee composed of selective members representing all constituencies served by the administrator being evaluated appears to offer the most valid and reliable machinery for carrying out this complex task.

Rating Scales Should Be Used With Care

Bergman and Siegel list the following as factors which can contribute to poor or inadequate ratings: (a) friendship, (b) quick guessing, (c) appearance, (f) prejudices, (g) halo effects, (h) errors of central tendency, and (i) leniency. Ratings are devices used to attempt to provide rough appraisals of behavior. They become common tools mainly because they are easy to obtain and are often the only practical means available for assessing performance. All evidence available indicates that ratings may be reliable evaluation instruments if they are used by trained observers. If they are not used by trained observers their results easily become contaminated. A Ratings, then, should only serve as rough appraisals of behavior and should be used with discretion.

Rating Scales Can Be Effective Tools If Used Properly

The authors of this study suggest that if rating scales are to be used in the evaluation process to indicate the degree to which a characteristic is present they should be used with care and the following conditions should be adhered to.

- 1. The administrator being rated should be able to perform the activities on which he is being rated. These activities should be spelled out in the administrators job description.
- 2. The rater must be able to observe the behavior being rated and make a valid judgment of the administrator's performance.
- 3. The administrator being evaluated should participate in the design, administration and review of the rating scale being used.
- 4. Permit the rater to omit ratings where they feel unable to make a judgment.

Once the administrative characteristics to be evaluated are identified, then the rating scale will allow the rater to provide a subjective opinion indicating the degree to which the administrator being evaluated has achieved these characteristics. We suggest a scale of five or seven levels of competency

⁴Bergman, B.A., and Siegel, A.I., Training Evaluation and Student Achievement Measurement: A Review of the Literature Lowry Air Force Base, Colorado: Technical Training Division, 1972. P.13 and 14



to be used to rate each of the characteristics. Using fewer than five levels tends to restrict the rater in indicating a true opinion. Using more than seven levels tends to slice the characteristics we are attempting to measure so fine that confusion often results.

1. RECOMMENDATIONS

- l. A permanent committee on faculty, administration, and non-teaching personnel evaluation should be appointed at every college and university to make a continual review of the current evaluation policies and practices. Subcommittees could be assigned to different areas of investigation. Every institution should develop an evaluation blueprint to meet its own special needs.
- 2. Formalized systematic evaluation of college and university administrators should be carried out on a regular time schedule. Department heads directors division chairmen should be evaluated yearly. Deans, vice-presidents, rovosts, president should be evaluated at regular time periods not to exceed five years.
- 3. Evaluation should be an ongoing process.
- 4. Evaluation should be made by people in a position who can honestly evaluate the person being evaluated.
- 5. Evaluation should be confidential.
- 6. Evaluation should indicate specifically what criteria will be used, (such as evaluating a position in terms of a job description).
- 7. Evaluation should clearly outline a time schedule which shall be followed.
- 8. Evaluation should clearly indicate what shall be done with the results.
- 9. Evaluation should be carried out in a positive vaim and not become a whipping post for a minority of the constituents.
- 10. Evaluation should provide a system of reporting the results to the person being evaluated and allow the person an adequate appeal procedure, if the person so wishes, before any results are shared with others.
- 11. Evaluation is essential to all components of college university community. If we are going to evaluate, we should evaluate the students, faculty, administrators, and non-teaching personnel.



II. CAUTIONS

- 1. Avoid developing evaluation instruments for implementation during a crisis.
- 2. Avoid special interest groups issuing evaluation instruments.
- 3. Avoid evaluations by individuals not competent to make the evaluations.
- 4. Avoid mass distribution of findings that may be distorted and used with news media.
- 5. Avoid accepting evaluation as a power play in collective bargaining.
- 6. Avoid overstressing of individual items apart from the context of the whole evaluation instrument.
- 7. Avoid overstressing of individual evaluations as worth the same value examine background of respondent.
- 8. Avoid making final recommendations based on evaluation material which only represents a part of the total picture.

III FINAL STATEMENT

This study clearly substantiates the fact that evaluation of administrators in higher education is a woefully neglected area and at its best the state of the art is very primitive. There are a few encouraging signs of concerned administrators taking action. Significant changes must be made by professionals in education or others will make them for us. New and creative procedures for examining human endeavors will nurture new growth and offer a better understanding of the complex field of administrative evaluation.



TABLE #1

LIST OF RESPONDING AASCU INSTITUTIONS INDICATING THE TYPE
OF ADMINISTRATOR EVALUATION USED

	Formal	Informal Evaluation	No Evaluation of Administrators
Name of Institution	Evaluation	LValuation	Of Administrations
ALABAMA:			
Livingston University University of Alabama at Huntsville University of South Alabama		X	X
ARIZONA:			
Northern Arizona University		X	
ARKANSAS:			
Arkansas Polytechnic College Arkansas State University Henderson State College Southern State College		X X	X ×
CALIFORNIA:			
California Polytechnic State University, Sam Luis Obispo California State College, Bakersfield California State College, Dominquez Hills California State University, Fresno California State University, Los Angeles California State University, Long Beach California State University, Northridge California State College, Sonoma San Diego State University San Francisco State University	X X X	X X X X	X
COLORADO:	i i		
Adams State College Metropolitan State College Southern Colorado State College University of Northern Colorado Western State College of Colorado	X	X X X	
-			
19			1
D.C.			

Name of Institution	Formal Evaluation	Informal Evaluation	No Evaluation of Administrators
CONNECTICUT:			
Southern Connecticut State College Western Connecticut State College			X X
DISTRICT OF COLUMBIA:			
Federal City College	X		
FLORIDA:			
Florida Atlantic University Florida Agricultural and Mechanical University University of North Florida The University of West Florida	X X X	X	
GEØRG4A:		2	
Albany State College Armstrong State College Augusta College Columbus College Georgia College Georgia Southern College Valdosta State College West Georgia College	X	X X X X	×
GUAM:			
University of Guam		X	***
I DAHO:			
Boise State University Idaho State University Lewis-Clark State College	•	x x	· x
ILLINOIS:			
Eastern Illinois University Governors State University Northeastern Illinois University Northern Illinois University Sangamon State University Southern Illinois University,	X X X	x x x	
Edwardsville ERIC estern Illinois University	20		x

	Formal	Informal	No Evaluation
Name of Institution	Evaluation	Evaluation	of Administrator
INDIANA:			
Ball State University Indiana State University		x .	X
I OWA:		·	
University of Northern Lowa	X		
KANSAS:			
Emporia Kansas State College Fort Hays Kansas State College Kansas State College of Pittsburg Wichita State University	X X X	X X	, · i.
KENTUCKY:			
Eastern Kentucky University Morehead State University Murray State University Northern Kentucky State College Western Kentucky University	X	X X	x
LOUISIANA:			
Grambling College Louisiana Tech University Northwestern State University of Louisiana Southeastern Louisiana University University of Southwestern Louisiana	X	X	X X
MAINE:			
Maine Maritime Academy University of Maine at Augusta University of Maine at Machias University of Maine at Portland-Gorham	x x	X	X
MARYLAND:			-
Bowie State College Coppin State College Towson State College	x x	x	
ERIC 21			

Name of Institution	Formal Evaluation	Informal Evaluation	No Evaluation of Administrators
MASSACHUSETTS:			
Boston State College Bridgewater State College	×	X	
Massachusetts College of Art		X	x
Massachusetts Maritime Academy North Adams State College		х	
Lowell State College	n.	x	X
Westfield State College Worcester State College	X	^	
11 CH I GAN:			
Central Michigan University	Χ.	V	
Grant Valley State Colleges Oakland University	X	X	
Saginaw Valley College		X X	
Western Michigan University		, and the second	
IINNESOTA:			
Bemidji State College		X X	
Moorhead State College Saint Cloud State College	X	^	
Winona State College	×		
NISSISSIPPI:	,	·	
Alcorn A & M University		X	<u>,</u>
Delta State University Mississippi University for Women		Х	x
Mississippi Valley State University		Y	X
University of Southern Mississippi			
II SSOURI.:			
Central Missouri State University		V	X
Harris Teachers College Missouri Southern College		X	
Missouri Western College	X	x	
Northwest Missouri State University Southwest Missouri State University		x	
	22		

	Formal	Informal	No Evaluation
Name of Institution	Evaluation	Evaluation	of Administrator
MONT ANA:			
Montana College of Mineral Science and Technology Northern Montana College Western Montana College Eastern Montana College	X	X	X X
NEBRASKA:			
Chadron State College Kearney State College Wayne State College University of Nebraska at Omaha	х	X X X	
NE VADA:			
University of Nevada at Las Vegas		X	
NEW HAMPSHIRE :			
Plymouth State College of the University of New Hampshire	х	•	
NEW JERSEY:			
College of Medicine and Dentistry of New Jersey at Newark *Glassboro State College Jersey City State College Montclair State College	х	X X X	
Newark College of Engineering Stockton State College Thomas A. Edison College Trenton State College	х	x .	
NEW MEXICO:			
*Eastern New Mexico University		χ .	
NEW YORK:			
*Queens College of City U. State University College at Brockport State University College at Buffalo	x x x		
lember AASCU in 1973-included in study	23		

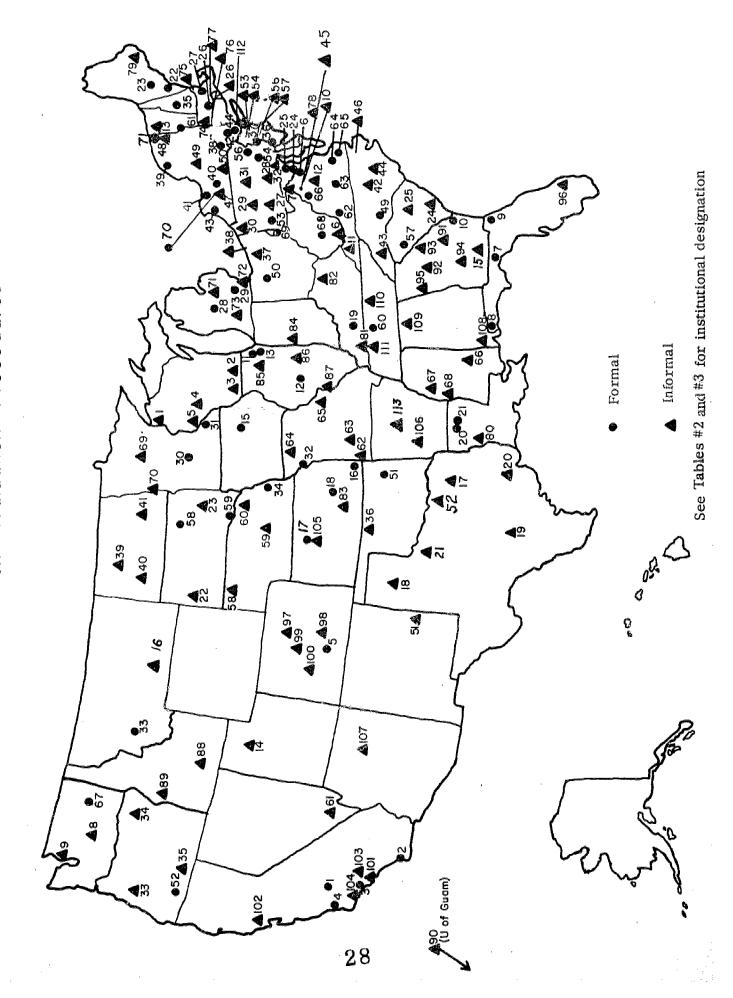
Name of Institution	Formal Evaluation	Informal Evaluation	No Evaluation of Administrators
Name of pristred of			
NEW YORK: (Continued)			
State University College, Cortland	X		
State University College, Oneonta	X		
State University College at Potsdam State University College of Arts and	^		
Science, Geneseo	×	, X	
*State University College, Old Westbury State University of New York, College	X	Х	
of Arts and Science, Oswego	X	X	
State University College of Arts and			
Science, Plattsburgh Empire State College, State University	X	X	
of New York	X		
State University College at Utica/Rome	×	X	
NORTH CAROLINA:			
Appalachian State University		x	
East Carolina University		X	
Elizabeth City State University North Carolina Central University		X X	
University of North Carolina			
at Asheville		Х	
University of North Carolina at Charlotte	x		
Western Carolina University			X
NORTH DAKOTA:		·	·
Dickinson State College Minot State College		X X	
Valley City State College		X	
OH10:	·		
Bowling Green State University	X		
Cleveland State University The University of Akron		X X	
Younstown State University		Î	x
OKLAHOMA:			
Northeastern Oklahoma State University	×		
Northwestern Oklahoma State University		х	*
Southwestern Oklahoma State University			X
*Member AASCU in 1973-included in study	24		
FRIC	4		1 14

Name of Institution	Formal Evaluation	Informal Evaluation	No Evaluation of Administrators
O RE GON:		n	
Santage Ogener College		x	
Eastern Oregon College Oregon Institute of Technology		x	
Portland State University		X	
Southern Oregon College	×		
PENNSYLVANIA:			
Bloomsburg State College	·		x
California State College			Х .
Clarion State College	×	X	
East Stroudsburg State College Edinboro State College	^	X	
Indiana University of Pennsylvania		Х	
Kutztown State College Lock Haven State College	X	x	
Millersville State College		^	Х
The Capitol Campus, The Pennsylvania			
State University Shippensburg State College	X	x	
West Chester State College		X	
RHODE ISLAND:			
Rhode Island College		x	
			* 57
SOUTH CAROLINA:			
The College of Charleston		x	
Francis Marion College		X	
Lander College Winthrop College	X		х .
winthrop correge		4.	
		gi é	.e.g
SOUTH DAKOTA:			
Black Hills State College		Х	
Dakota State College		Х	
Northern State College The University of South Dakota at	×		
Springfield	X		
		in the second	
TENNESSEE:			
Austin Peay State University		х	
East Tennessee State University		v	X S
Tennessee Technological University DDICE University of Tennessee at		X	- 17 (17 (17 (17 (17 (17 (17 (17 (17 (17
Nashville	\times 25		

MAINE OF THATFULLION	Formal Evaluation	Informal Evaluation	No Evaluation of Administrato
Name of Institution			
ΓΕ XAS:			
•			
East Texas State University North Texas State University		×	
Sam Houston State University			X
Texas A & I University at Corpus Christi University of Houston at Clear Lake City		X	X
The University of Texas at San Antonio		X	
West Texas State University		X	
Midwestern University		X	
UT AH:			
		×	
Weber State College		^	
VERMONT:			
Castleton State College	X		
Johnson State College		X	x
Lyndon State College		·	^
VIRGINIA:			
Clinch Valley College		x	
College of William and Mary	X	×	`
George Mason University Longwood College	×	^	
Madison College	X	X	
Mary Washington College	x	X	
Old Dominion University Radford College	X		
Virginia Military Institute			х
VASHINGTON:	. •	ļ,	
Central Washington State College	X	X	
Eastern Washington State College Western Washington State College	^	. X	
		.	
WEST VIRGINIA:		graphical calls of the	
Bluefield State College	· · · · · · · · · · · · · · · · · · ·		x
Concord College		X	
Marshall University			. X
9	26		

Name of Institution	Formal Evaluation	Informal Evaluation	No Evaluation of Administrator
WEST VIRGINIA: (Continued) Shepherd College West Liberty State College West Virginia Institute of Technology West Virginia State College	X X	X	X
WISCONSIN:			
University of Wisconsin-Eau Claire University of Wisconsin-Platteville University of Wisconsin-Stout University of Wisconsin-Superior University of Wisconsin-Whitewater		X X X X	
•			
		-	
ŠIC.	27		

Geographic Distribution of AASCU Institutions Using Formal or Informal Administration Evaluation Procedures





PART III

TABLE #2

LEVELS OF ADMINISTRATION EVALUATED IN AASCU INSTITUTIONS USING FORMALIZED SYSTEMATIC EVALUATION

	USI	NG FOR	MALIZE	SYSTE	MATIC I	EVALUA	MOITA			
Institutions	See P.23	Pres	Chan	Prov	Aca Dean	Vice Pres	Div Chmn	Dept Head	Dir	Other
California State College, Bakersfield San Diego State University,	1 2	х			X X	X X				Dean of Stud., Cont. Ed. Adm.
California State University Los Angeles California Polytechnic	3	Х			x	х				All Deans
State University, San Luis Obispo	4				x			X		
Adams State College	5	х				Х	Х			
Federal City College	6				Х	х	χ	Х	X	All other Administration
Florida Agricultural and Mechanical University The University of West	7	х			х	x	х	х	Х	,
Florida University of North Florida	8 9	х		X	X	X X		х	x	
Armstrong State College	10	х			x			х		
Sangamon State University Governors State University Northeastern Illinois	12 11	X X			X	X X			X X	Annually appt. staff
University	13	х		x	X	х	х	х	х	Chief Exec. Officer
University of Northern lowa	15				Х			X		
Kansas State College of Pittsburg Fort Hays Kansas State	16				х	x		х	X	, · · ·
College Emporia Kansas State	17				X	х		X	Х	
College	18	Х			Х		Х	X		
numbers following institution, see Chart #2	tuti	ons re	fer to		29					

		See	1		Τ	Aca	Vi ce	Div	Dept		
	Institutions	P. 23	Pres	Chan	Prov	Dean	Pres	Chmn	Head	Dir	Other
Ϋ́	Western Kentucky University	19	×			X	X		X		
LA	Grambling College Louisiana Tech University	20 21				X		Х	X	Х	Deans
MAINE	University of Maine at Portland-Gorham University of Maine at	22	X X			X X	Х	X		x x	Adm. Asst. Stud. Affair
MA	Augusta	2)	^			"					
MD	Bowie State College Towson State University	24 25	х			×	X	X	X	X	All Admin. Personnel
MASS	Worcester State College Boston State College	26 27		X	х	х	X	Х		X	
	Central Michigan University Oakland University	28 29					Х		X	X X	All Admin. Types All with faculty status
Z Z Z	Saint Cloud State College Winona State College	30 31	X X	х		X X	X		X X	X	
 £	Missouri Western College	32	Х			Х	Х	X		Х	Coordinators
HONT.	Montana College of Mineral	33	x			x		Х	х	х	Bus. Manager Adm. Direc.
EB.	University of Nebraska at Omaha	34		х	х	х			Х	х	Assistants
I.	Plymouth State College of the University of New Hampshire	35	x			х				x	Bus. Manager Asst. Pres. Registrar
	Stockton State College Glassboro State College	36 37	X			X	X	х	X .	X	
	*The numbers following ins map location. see Chart	tituti #2	ons r	efer t	Q						
ERI Full Text Provided	C.					30					1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1

-		See				Aca	Vice	1	Dept		
ينسي	Institutions	P. 23	Pres	Chan	Prov	Dean	Pres	Chmn	Head	Dir	
	State University College, Oneonta State University College at Potsdam	38 39	X			x			X		
	State University College, Cortland	40	X		4					x	x
:	State University College at Brockport Empire State College, State University of New	41	X								
	York State University College	42	X			х	x		х	х	Assts. to Administrators
	at Buffalo Queens College of City U. State University College,	43	X			X	Х	X	X	Х	Administrators
NEW YORK	Old Westbury State University of New York, College of Arts	46	х								
Ē	and Science, Oswego State University College	47	х		Х	х	х				
	at Utica/Rome State University College of Arts and Science,	48	Х					Margaretti (ja dijiya di katalan katal			
	Geneseo State University College of Arts and Science,	70	Х								ı
	Plattsburgh	71	Х								
NO.C. 1	University of North Carolina at Charlotte	49						-	х		Managers
0H10	Bowling Green State University	50	х		x	х	х	X	х	х	
OKLA	Northeastern Oklahoma State University	51	х			x	х	х	х	х	
ORE	Southern Oregon College	52	X			X		Х	Х	3 12 1	
z	The Capitol Campus, The Pennsylvania State University Kutztown State College	53 54			X	X X	Х	Х	X X	X	
PENN	East Stroudsburg State College	56				х	X				
اـــ	0				FC ****** 29						
Full Te	RIC number following insti	tut i on	refe	r to m	p loc	ation,	see Cl	art #		31	- 100 - 100

	· · · · · · · · · · · · · · · · · · ·				-				·		
	Institutions	See 23	Pres.	Chan	Prov	Aca Dean	Vice Pres	Div Chmn	Dept Head	Dir	Other
S. C.	Lander College	57	Х	e e		Х	Х	X	Х	X	
S. DAK.	Northern State College The University of South Dakota at Springfield	58 59	X	·	X	X	X	X	X	×	
N	The University of Tenn- essee at Nashville	60		X		X		X	×	Х	X
L/	Castleton State College	61	Х			Х		Х		×	Bus. Dean c Stud, Affai
VIRGINIA	Radford College Old Dominion University Longwood College Madison College College of William and Mary	62 63 64 65 66	X		×	X X X	X X X	X	X X X	X X X	
WASH.	Eastern Washington State College	67	х							x	X
V. VIR.	West Liberty State College West Virginia Institute of Technology	68 69				X	X	X	X	х	All Adminis tration

*The numbers following institutions refer to map location, see Chart #2

Chart #4 shows the AASCU institutions which have reported that they do evaluate their administrators using an informal evaluation procedure, and the levels of administration they evaluate.



TABLE #3

LEVELS OF ADMINISTRATION EVALUATED IN AASCU INSTITUTIONS

USING INFORMAL EVALUATIVE PROCEDURES

	Institutions .	P. 23	Pres	Chan	Prov_	Aca Dean	Vice Pres	Div Chun	Dept Head	Dir	Other
ALA	University of South Alabama University of Alabama at Huntsville	108 109	Х			x x	X X	X	x x	x x	
ARIZ	Northern Arizona University	107				Х		X	X	х	
ARK	Arkansas State University Henderson State College	106 113				X X	Х Х	X X	X X	X X	
CALIFORNIA	California State University, Long Beach California State College, Sonoma California State College, Dominguez Hills California State University, Northridge	101 102 103 104	х			X format format X			x	х	. 4
COLORADO	University of Northern Colorado Southern Colorado State Ĉollege Metropolitan State College Western State College of Colorado	97 98 99 100	x x x			X X X	X X	x x	X X	X X	
FLA	Florida Atlantic Univer- sity	96				х	х	x	X	Х	
	Georgia Southern College Georgia College	91 92				X X	Х	X X	X X	X X	
GEORGIA	Valdosta State College Augusta College Albany State College West Georgia College	15 93 94 95			No ir	ofurmat X X X	ion	X	X X X	X X X	
ER	*The numbers following ins		ons re	er to	33						

	Institutions	See P.23	Pres	Chan	Prov	Aca Dean	Vice Pres	Div Chmn	Dept Head	Dir	Other
GM⁻	University of Guam	90				X	Х	х	х	×	
IDA	Lewis-Clark State College Boise State University	89 88	X		No I	X nforma	tion	х			
ILLINOIS	Southern Illinois University, Edwardsville Eastern Illinois University Northern Illinois University	87 86 85	X X	Х	X X	X X	x x	X X	X X X	x x	
ONI	Indiana State University	84	V			х	Х		x	X	
	Wichita State University Fort Hays Kansas State	83				х	Х	Х	х	X	
KANSAS	College	105				X	X		х	X	
Κ	Murray State University Morehead State University	81 82	х		х	х	X X	X	X X	x	
LA	Northwestern State University of Louisiana	80				X		х	x	x	
MAINE	University of Maine at Machias	79	x			х			х	х	
£	Coppin State College	78				х	Х	Х	х		
	North Adams State College Massachusetts College of	74				х					
MASS	Art Westfield State College Bridgewater State College	75 76 77	Х	S		X	x	X X X	X X X	X X	
E G	Saginaw Valley College Grand Valley State Colleges Western Michigan Univer- sity	71 72 73	X			X X	X	Х	Х		
<u> </u>	*The number following insti		s refe	r to							
ER Full Text Provide	map location, see Chart #2				3		-			-,	

	Institutions	See P. 23	Pres	Chan	Prov	Aca Dean	Vice Pres	Div Chmn	Dep t Head	Dir	Other
Z Z E	Bemidji State College Moorhead State College	69 70					Х	X X	X X	X X	
MISS	University of Southern Mississippi Delta State University Alcorn State University	66 67 68			Х	X X X	Х	X X	X X X	X X	
MISSOURI	Missouri Southern College Southwest Missouri State University Northwest Missouri State University Harris Teachers College	62 63 64 65		Х		X X	X	Х	X X X	X X X	
MONT	Eastern Montana College	16				Х	Х	Χ	Х	X	Х
NEBR	Chadron State College Kearney State College Wayne State College	58 59 60		_		X X X	X X	x x	X X	X X X	
NEV	University of Nevada at Las Vegas	61			No I	nforma	tion		-	and the second s	
NEW JERSEY	College of Medicine and Dentistry of New Jersey Newark College of Engineering Trenton State College Jersey City State College Montclair State College	53 54 55 56 57	x x		•	x x	x x	Х	x x x	Х	Staff Admini trators all prof. st
MM	Eastern New Mexico University	51	Х			Х	Х	X	Х		
FRI	*The numbers following inst map location, see Chart #2		ns ref		35						

T	Institutions	See P. 23	Pres	Chan	Prov	Aca Dean	Vice Pres	Div Chmn	Dept Head	Dir	Other
NEW JUNN	State University College of Arts and Science, Plattsburgh State University College of Arts and Science, Geneseo State University College, Old Westbury State University of New York, College of Arts and Science, Oswego State University College at Utica/Rome	48	x		X	x x	X X X	x x x	X X X	X X X	Stu. Personne Admission, li structional resources
N. DAKOTA NUKIH LAKULINA	North Carolina Central University University of North Carolina at Asheville Appalachian State University East Carolina University Elizabeth City State University Minot State College Valley City State College Dickinson State College	42 43 114 44 46 39 41 40	X	x		x x x	X X X	X X X	x x x	X X X	All Asst. All other Admin.
0110	The University of Akron Cleveland State Univer- sity	37 38				X X	Х	х	X X	X	Asst.
OKLA	Northwestern Oklahoma State University	36				X		X	x	X	
OREGON	Oregon Institute of Technology Portland State Universit Eastern Oregon College	35 33 34	х			X	XX	X X	x	X X X	Assoc. Deans
Full Tox	*The numbers following t map location, see Chart	he ins #2	tituti	ons re	fer to						2,00%

		Ī	 	1	 	Aca	Vice	Div	Dept		,
	Institutions	P. 23	Pres	Chan	Prov	Dean		Chmn	Head	Dir	Other
PENNSYLVANIA	Indiana University of Pennsylvania West Chester State College Clarion State College Edinboro State College Lock Haven State College Shippensburg State College	27 28 29 30 31 32	X X		X X	X X X X	X X X X	x x x	X X X	X X X	·
R.	Rhode Island College	26	х			Х	Х		х	Х	
s.c.	The College of Charleston Francis Marion College	24 25	X			х	Х		X	х	
S0.D.	Black Hills State College Dakota State College	22 23	Х	ε		X X		X		х	Central Admin
TEWN	Tennessee Technological University Austin Peay State Univer- sity	111				x x	x x	x	x x	х	
TEXAS	East Texas State University West Texas State University The University of Texas at San Antonio University of Houston at Clear Lake City Midwestern University North Texas State University		X X		X No I	X X X X nforma	X X X X tion	X X	x x x	x x x x	
UTAH	Weber State College	14	Х			Х	X		Х		
μ	Johnson State College	13						Х		Х	
VIRGINIA	Clinch Valley College George Mason University Mary Washington College Madison College	12 11 10 17	Х	X	X X	X X X	X X	X	X X X	X	·
	*The numbers following the map location, see Chart #2	instit	utions	refer	to			·			
Full Text	RICC PROBLEM TO THE P				37			·	. , .		

	land in the land	P.23	Pres	Chan	Prov	Aca Dean	Vice Pres	Div Chmn	Dept Head	Dir	Other
WASH.	Central Washington State College Western Washington State College	8 9	X			X X	x x	x x	X X	Х	All Admin.
W. VA.	Concord College Shepherd College	6 7				X	Х	X X	X X	X X	Exec. Asst.
MISCONSIN	University of Wisconsin- Superior University of Wisconsin- Stout University of Wisconsin- Whitewater University of Wisconsin- Platteville University of Wisconsin- Eau Claire	1 5 2 3 4		x x		X X X	x x x	x	x x	X X	



^{*}The numbers following the institutions refer to map location, see Chart #2