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ABSTRACT

The appendix to the report on a national child maltreatment study includes sample forms used in interviewing individuals in child protective services, public health departments, school systems, hospitals, hospital social service departments, courts, and police and sheriff's departments. Included in each survey form are sections with questions in flow chart format pertaining to organization, case identification, case management, interagency teams and liaisons, opinions, and observations made by the interviewer.
 (SB)

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CHILD MALTREATMENT
IN THE UNITED STATES
A Cry For Help And Organizational Response.

APPENDIX

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Submitted To
The Children's Bureau
Office of Child Development
Department of Health, Education, and Welfare

Mershon Center
The Ohio State University
Columbus, Ohio 43212
1976



EC A 90 562

Study on Child Abuse and Neglect



SURVEY RESEARCH CENTER
INSTITUTE FOR SOCIAL RESEARCH
THE UNIVERSITY OF MICHIGAN
ANN ARBOR, MICHIGAN 48106

(Do not write in above space.)

1. Interviewer's Label

2. P.S.U. _____
3. County _____
4. Your Int. No. _____
5. Length of Interview _____
(Minutes)

Child Protective Services

SECTION A: ORGANIZATION

A1. What is your exact title or position?

A2. What is the name of this unit (--the one in which you work)?

(HEREAFTER USE ABOVE NAME WHEREVER (UNIT) APPEARS IN THE QUESTIONNAIRE.)

A3. What area is (UNIT) responsible for? Is it a city, a (county/parish), a district made up of a number of counties, or what?

1. CITY

3. MULTI-COUNTY DISTRICT

2. COUNTY/PARISH

7. OTHER (SPECIFY)

A4. Is (UNIT) part of a larger social service agency at the (AREA IN A3) level?

1. YES

5. NO → TURN TO P. 2, A5

A4a. What is the name of the overall agency?

A4b. (Do you/Does the supervisor of [UNIT]) report directly to the head of (ABOVE AGENCY) or are there some levels in between?

1. REPORTS DIRECTLY → TURN TO P. 2, A5

2. LEVELS IN BETWEEN
↓

A4c. What are these levels?



A5. Is (UNIT) part of a larger agency at the state level?

1. YES

5. NO

GO TO A6

A5a. What is the name of the state agency?

A6. How many case workers are employed in (R's UNIT)?

_____ CASE WORKERS

A7. Does (UNIT) have responsibilities other than those related to child abuse and neglect?

1. YES

5. NO

TURN TO P. 3, SECTION B

A7a. What are they?

A7b. Do any of the case workers deal exclusively with cases of child abuse and neglect?

1. YES

5. NO

GO TO A7d

A7c. How many? _____

A7d. In general, what proportion of total casework time and effort goes to matters related to child abuse and neglect?

_____ %

SECTION B: CASE IDENTIFICATION

B1. These next few questions concern the number of cases of child abuse and neglect that come to the attention of your agency and how you learn about them. If you have these figures someplace we would appreciate your looking them up.

During the last year for which you have figures, how many cases of child abuse and neglect were referred or reported to (UNIT)? (By cases we mean number of children.) _____ CHILDREN

INTERVIEWER CHECKPOINT A:

- 1. IF R CANNOT CONVENIENTLY LOOK UP THE FOLLOWING FIGURES AT THIS POINT, ASK TO LEAVE A CASE REPORT SHEET FOR HIM TO MAIL TO YOU LATER. GO OVER EACH ITEM WITH R TO BE SURE HE UNDERSTANDS THEM AND THEN GO ON TO B6.
- 2. IF R CAN FURNISH THE FIGURES NOW, CONTINUE WITH B2.

B2. How many families did that involve? _____ FAMILIES

B3. What year was that? (In what months did it begin and end?)

FROM _____ YEAR

MONTH

TO _____ YEAR

MONTH

INTERVIEWER CHECKPOINT B:

1. ONE OR MORE CASES REPORTED

5. NO CASES REPORTED

→ TURN TO P. 5, B6

B4. How many or approximately what percent of the children were considered cases of abuse and how many neglect?

ABUSE _____ CASES or _____ %

NEGLECT _____ CASES or _____ %



B5. (CARD J) We are interested in how you learn about cases of child abuse and neglect. How many (or what percent) of all cases you mentioned did (UNIT) first learn about from each of these sources?

NUMBER OF CHILDREN OR PERCENT

	NUMBER OF CHILDREN	OR PERCENT
A. The Department of Public Health, including Public Health Nurses?		
B. The Prosecuting Attorney's Office?		
C. The Courts?		
D. Hospitals, clinics, including mental health clinics?		/
E. Other divisions of the Welfare or Social Services Departments?		
F. Schools?		
G. Police and Sheriff's Departments?		
H. Private and voluntary agencies? SPECIFY: _____		
J. Any other agencies? _____ (SPECIFY)		
K. Clergymen?		
L. Physicians in private practice?		
M. Marriage counselors and psychologists in private practice?		
N. Other professionals in private practice? SPECIFY: _____		
O. Family members and relatives?		
P. Friends and neighbors?		
Q. Other laymen (SPECIFY): _____		

B6. (CARDS J AND B) Some of these sources may always notify (ENF) about a case, others may hardly ever notify you.

When (SOURCE) knows about a case of abuse or neglect, how likely do you think they are to notify you? (Would they always notify you, often, sometimes, occasionally, or hardly ever notify you?)

1. ALWAYS
2. OFTEN
3. SOMETIMES
4. OCCASIONALLY
5. HARDLY EVER

B6a. (IF NOT ALWAYS, ASK ACROSS) Why don't they always notify you? (ENTER REASON BELOW, OPPOSITE APPROPRIATE AGENCY)

	1. ALWAYS	2. OFTEN	3. SOMETIMES	4. OCCASIONALLY	5. HARDLY EVER	
A						
B						
C						
D						
E						
F						
G						
H						
J						
K						
L						
M						
N						
O						
P						
Q						

B7. Now, speaking only of abuse, do you feel that in this area child abuse is generally underreported or not?

1. YES, UNDERREPORTED

5. NO, NOT UNDERREPORTED

TURN TO P. 7, B8



B7a. Would you say there is a great deal of underreporting or just some?

1. A GREAT DEAL

3. SOME

B7b. In your estimation, is abuse of children more likely to go unreported for some kinds of parents or guardians, such as those of certain marital, economic or ethnic characteristics, or does underreporting apply equally to all kinds of parents?

1. MORE LIKELY FOR SOME

5. EQUALLY FOR ALL

GO TO B7e



B7c. For what categories of parents is underreporting more likely to occur?

B7d. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?

A. _____

A. _____

B. _____

B. _____

C. _____

C. _____

B7e. Is abuse more likely to go unreported when the children are of certain ages, sex or have certain handicaps, or does underreporting apply equally to all kinds of children?

1. MORE LIKELY FOR SOME

5. EQUALLY FOR ALL

TURN TO P. 7, B8



<p>B7f. For which categories of children is under-reporting more likely to occur?</p>	<p>B7g. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?</p>
<p>A. _____</p>	<p>A. _____</p>
<p>B. _____</p>	<p>B. _____</p>
<p>C. _____</p>	<p>C. _____</p>

B8. Now, speaking only of neglect, do you feel that in this area child neglect is generally underreported or not?

1. YES, UNDERREPORTED

5. NO, NOT UNDERREPORTED

TURN TO P. 9, B9

B8a. Would you say there is a great deal of underreporting or just some?

<p>1. GREAT DEAL</p>	<p>3. SOME</p>
----------------------	----------------



B8b. In your estimation, is neglect of children more likely to go unreported for some kinds of parents or guardians, such as those of certain marital, economic or ethnic characteristics, or does underreporting apply equally to all kinds of parents?

1. MORE LIKELY FOR SOME

5. EQUALLY FOR ALL → GO TO B8e

<p>B8c. For what categories of parents is underreporting more likely to occur?</p> <p>A. _____</p> <p>B. _____</p> <p>C. _____</p>	<p>B8d. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?</p> <p>A. _____</p> <p>B. _____</p> <p>C. _____</p>
--	---

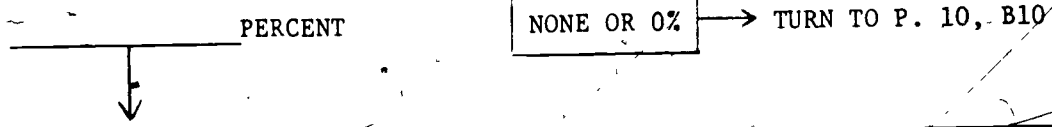
B8e. Is neglect more likely to go unreported when the children are of certain ages, sex or have certain handicaps, or does underreporting apply equally to all kinds of children?

1. MORE LIKELY FOR SOME

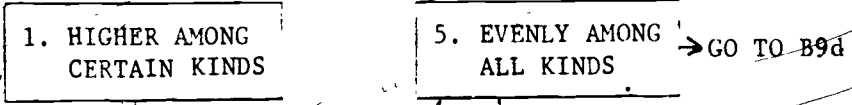
5. EQUALLY FOR ALL → TURN TO P. 9, B9

<p>B8f. For which categories of children is underreporting more likely to occur?</p> <p>A. _____</p> <p>B. _____</p> <p>C. _____</p>	<p>B8g. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?</p> <p>A. _____</p> <p>B. _____</p> <p>C. _____</p>
--	---

B9. Approximately, what percent of the reports you receive of suspected abuse do you find to be unsubstantiated?



B9a. (In your estimation) Are there certain kinds of parents and guardians for whom a higher percentage of abuse reports turns out to be unsubstantiated, or are the unsubstantiated reports evenly distributed among all kinds of parents and guardians? (IF NECESSARY - for instance parents with certain marital, economic or ethnic characteristics?)



B9b. For what categories of parents are unsubstantiated reports more likely to occur?

- A. _____
- B. _____
- C. _____

B9c. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?

- A. _____
- B. _____
- C. _____

B9d. Are there certain kinds of children for whom a higher percentage of abuse reports turns out to be unsubstantiated or are the unsubstantiated reports evenly distributed for all kinds of children? (IF NECESSARY - for instance, children of certain ages, sex, or with certain handicaps?)



B9e. For what categories of children are unsubstantiated reports more likely to occur?

- A. _____
- B. _____
- C. _____

B9f. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?

- A. _____
- B. _____
- C. _____

B10. Approximately, what percent of the reports you receive of suspected neglect do you find to be unsubstantiated?

PERCENT
↓

NONE OR 0% → TURN TO P. 11, B11

B10a. (In your estimation) Are there certain kinds of parents and guardians for whom a higher percentage of neglect reports turns out to be unsubstantiated, or are the unsubstantiated reports evenly distributed among all kinds of parents and guardians? (IF NECESSARY - for instance, parents with certain marital, economic or ethnic characteristics?)

1. HIGHER AMONG CERTAIN KINDS
↓

5. EVENLY AMONG ALL KINDS → GO TO B10d

<p>B10b. For what categories of parents are unsubstantiated reports more likely to occur?</p>	<p>B10c. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?</p>
<p>A. _____</p>	<p>A. _____</p>
<p>B. _____</p>	<p>B. _____</p>
<p>C. _____</p>	<p>C. _____</p>

B10d. Are there certain kinds of children for whom a higher percentage of neglect reports turns out to be unsubstantiated, or are the unsubstantiated reports evenly distributed for all kinds of children? (IF NECESSARY - for instance, children of certain ages, sex, or with certain handicaps?)

1. HIGHER AMONG CERTAIN KINDS
↓

5. EVENLY AMONG ALL KINDS → TURN TO P. 11, B11

<p>B10e. For what categories of children are unsubstantiated reports more likely to occur?</p>	<p>B10f. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?</p>
<p>A. _____</p>	<p>A. _____</p>
<p>B. _____</p>	<p>B. _____</p>
<p>C. _____</p>	<p>C. _____</p>

B11. (CARD D) We have been talking about differences in reporting. Now I want your opinion about differences in the actual incidence of abuse among certain types of children compared to the average rate for all children. Compared to others, please tell me how much more or less often abuse is likely to occur among the following categories? First, how about physically handicapped children. Would you say they are likely to be abused much more often, more, about the same, less, or much less often than other children? (CONTINUE WITH LIST)

	(1) MUCH MORE	(2) MORE	(3) SAME	(4) LESS	(5) MUCH LESS
a. Physically handicapped					
b. Mentally retarded children					
c. Emotionally disturbed					
d. Multiple handicapped children.					
e. Low birthweight children					
f. Sensory handicapped -- the deaf or blind					
g. Children with chronic illness					
h. Adopted children					
i. Foster children					
k. Would there be any other categories of children who are apt to be abused more or less than others? (SPECIFY)					
m.					

B12. (CARD D) Now, how about neglect, how much more or less often is neglect likely to occur among the same categories of children compared to others? First, the physically handicapped. (Would you say they are likely to be neglected much more often, more, about the same, less, or much less often than other children?) (CONTINUE WITH LIST)

	(1) MUCH MORE	(2) MORE	(3) SAME	(4) LESS	(5) MUCH LESS
a. Physically handicapped					
b. Mentally retarded children					
c. Emotionally disturbed					
d. Multiple handicapped children					
e. Low birthweight children					
f. Sensory handicapped -- the deaf or blind					
g. Children with chronic illness					
h. Adopted children					
i. Foster children					
k. Would there be any other categories of children who are apt to be abused more or less than others? (SPECIFY)					
m.					

B13. (CARD C) About what proportion of the children in families who have been part of your active caseload are taken to the hospital for treatment because of continued abuse or neglect?

1. ALMOST ALL	2. MORE THAN HALF	3. ABOUT HALF	4. LESS THAN HALF	5. ALMOST NONE
------------------	----------------------	---------------	----------------------	-------------------

B14. (CARD C) What proportion of the cases known to (UNIT) come to the attention of the police because of continued abuse or neglect?

1. ALMOST ALL	2. MORE THAN HALF	3. ABOUT HALF	4. LESS THAN HALF	5. ALMOST NONE
------------------	----------------------	---------------	----------------------	-------------------

B15. Have there been any special efforts in the last few years in this area or in the state as a whole to get cases of child abuse and neglect identified and reported?

1. YES

5. NO → TURN TO P. 13, B16

B15a. What was the nature of these efforts?

(IF NOT CLEAR) B15b. Was that a state or local effort?

B15c. Have these efforts increased reporting greatly, somewhat, or not at all?

1. GREATLY

3. SOMEWHAT

5. NOT AT ALL

B16. In some areas the public has been informed that they may report suspected cases of child abuse and get help at any hour of the day or night simply by dialing a special number. Has (CMT) made any arrangements of this sort?

1. YES

5. NO

B16a. What kind of arrangements?

B16b. Do any other agencies have such arrangements?

1. YES 5. NO → GO TO B17

B16c. What agencies? _____

B17. (CARD C) What proportion of the reports of abuse or neglect that you get by phone from individuals turns out to be fraudulent, vindictive or prank calls? Would you say almost all, more than half of them, about half, less than half, or almost none?

1. ALMOST ALL

2. MORE THAN HALF

3. ABOUT HALF

4. LESS THAN HALF

5. ALMOST NONE

B18. Does a case worker conduct a home visit in every case reported by phone?

1. YES → TURN TO P. 14, B19

5. NO

B18a. What other procedures do you follow to ascertain which calls are likely to be well founded and which are not?

B19. Do any of the referring agencies routinely send you written reports?

1. YES

5. NO → TURN TO P. 16, B22

B19a. Which ones? (ENTER BELOW)	B19b. (FOR EACH MENTION ASK) What types of written reports do you receive? Are they only report forms, do they include case notes, or what?		
AGENCY	TYPES OF REPORTS		
	FORMS	CASE NOTES	OTHER (SPECIFY)

B20. In your own investigation and the services you provide, do you find reports from certain agencies are more helpful than others?

1. YES

5. NO

→ GO TO B21

B20a. Which agencies usually send the <u>most</u> helpful reports?	B20b. (FOR EACH AGENCY) In what ways are these reports helpful?
A. _____	A. _____
B. _____	B. _____
C. _____	C. _____
B20c. Which agencies send the <u>least</u> helpful reports?	B20d. (FOR EACH AGENCY) Why is it these reports are not helpful?
A. _____	A. _____
B. _____	B. _____
C. _____	C. _____
TURN TO P. 16, B22	

B21. Do you find them all helpful or none of them helpful?

1. ALL

5. NONE

B21a. In what ways are they helpful?

B21b. In what ways are they not helpful?

B22. Is it difficult to obtain reports at all from some agencies?

1. YES
↓

5. NO → GO TO B23

B22a. From which agencies?	B22b. (FOR EACH MENTION ASK) Why is that?
A. _____	A. _____
B. _____	B. _____
C. _____	C. _____

B23. Do any of the agencies ever suggest or request that (UNIT) take any specific action in regard to the cases they report to you?

1. YES
↓

5. NO → TURN TO P. 18, B24

B23a. Which ones do this?	B23b. (FOR EACH MENTION ASK) What kinds of suggestions do they usually make?
A. _____	A. _____
B. _____	B. _____
C. _____	C. _____
D. _____	D. _____
E. _____	E. _____

B24. (CARD K) For each of the following agencies, would you tell me whether the ways they handle cases of child abuse and neglect ever delay or cause problems for (UNIT)? First, how about the police and sheriff's departments; Do the ways they handle cases ever delay you or cause problems? (CONTINUE WITH LIST BELOW. THEN FOR EACH YES, ASK B24a BELOW AND B24b ON PAGE OPPOSITE.)

B24a. (FOR EACH YES) (CARD C) In what proportion of the cases in which (MENTION) was involved were you delayed or caused difficulties?

	(1) YES	(5) NO	(1) ALMOST ALL	(2) MORE THAN HALF	(3) ABOUT HALF	(4) LESS THAN HALF	(5) ALMOST NONE
A. Police and Sheriff's Departments							
B. Social Service Departments of Hospitals							
C. Medical Staffs of Hospitals							
D. Other divisions of the Welfare or Social Services Departments							
E. Schools							
F. Courts							
G. Mental Health Clinics							
H. Voluntary and Private Service Organizations							
J. Prosecuting Attorneys							

(FOR EACH YES, ASK B24a AND B24b ACROSS.) 20

B24b. Would you tell me more specifically about the nature of the difficulties and delays?

A. _____

B. _____

C. _____

D. _____

E. _____

F. _____

G. _____

H. _____

J. _____

SECTION C: CASE MANAGEMENT

C1. Now, talking about child abuse only, does (UNIT) routinely notify any other agencies of cases of abuse?

1. YES

5. NO → GO TO C2

<p>C1a. Which agencies?</p> <p>A. _____</p> <p>B. _____</p> <p>C. _____</p>	<p>C1b. (FOR EACH MENTION ASK) About how long after a case has been known to you do you notify (AGENCY MENTIONED)?</p> <p>A. _____</p> <p>B. _____</p> <p>C. _____</p>
---	--

C2. How about child neglect, does your agency routinely notify any other agencies of neglect cases?

1. YES

5. NO → TURN TO P. 21, C3

<p>C2a. Which ones?</p> <p>A. _____</p> <p>B. _____</p> <p>C. _____</p>	<p>C2b. (FOR EACH MENTION ASK) About how long after a case has been known to you do you notify (AGENCY MENTIONED)?</p> <p>A. _____</p> <p>B. _____</p> <p>C. _____</p>
---	--

C3. Does a (UNIT) case worker always make a home visit during the same day that a new case of suspected child abuse is reported?

1. YES

→ TURN TO P. 22, C4

5. NO



C3a. Why not? Is it because you are short staffed, sometimes other agencies are involved, or is it not necessary, or what?

Handwritten response area with six horizontal lines for text entry.

C3b. (CARD C) About what proportion do you visit on the first day?

1. ALMOST ALL

2. MORE THAN HALF

3. ABOUT HALF

4. LESS THAN HALF

5. ALMOST NONE

C3c. (CARD C) About what proportion would you have visited by the end of the first week?

1. ALMOST ALL

2. MORE THAN HALF

3. ABOUT HALF

4. LESS THAN HALF

5. ALMOST NONE

- C4. How about new cases of child neglect, does a case worker always make a home visit during the same day that a new case of suspected child neglect is reported to you?

1. YES → TURN TO P. 23, C5

5. NO
↓

- C4a. Why not? (Is it because you are short staffed, sometimes other agencies are involved, or is it not necessary, or what?)

- C4b. (CARD C) About what proportion do you visit on the first day?

1. ALMOST
ALL

2. MORE THAN
HALF

3. ABOUT
HALF

4. LESS THAN
HALF

5. ALMOST
NONE

- C4c. (CARD C) About what proportion would you have visited by the end of the first week?

1. ALMOST
ALL

2. MORE THAN
HALF

3. ABOUT
HALF

4. LESS THAN
HALF

5. ALMOST
NONE

C5. When investigating cases of child abuse or neglect, do your staff members have the legal authority to enter a home on their own without the consent of the parents?

1. YES → GO TO C6

5. NO

C5a. What arrangements does (UNIT) have to make to gain access to the children without the consent of the parents?

C5b. How long does it usually take to make these arrangements?

C5c. (CARD C) In what proportion of the cases do you need to make such arrangements?

1. ALMOST ALL	2. MORE THAN HALF	3. ABOUT HALF	4. LESS THAN HALF	5. ALMOST NONE
---------------	-------------------	---------------	-------------------	----------------

C6. Do case workers of (UNIT) have the legal authority to remove a child from its home under emergency conditions without calling the police?

1. YES → GO TO C7

5. NO
↓

C6a. What procedure do you have to follow to remove a child without parental consent?

C6b. (CARD C) In what proportion of the cases do you have to resort to these procedures?

1. ALMOST
ALL

2. MORE THAN
HALF

3. ABOUT
HALF

4. LESS THAN
HALF

5. ALMOST
NONE

C7. (CARD B) How often are hospitals used as a place to keep children who are temporarily removed from their homes when it is not medically necessary? (Would that be almost always, often, sometimes, occasionally, or hardly ever?)

1. ALMOST
ALWAYS

2. OFTEN

3. SOMETIMES

4. OCCASIONALLY

5. HARDLY
EVER

C8. Are children ever placed in foster homes when they are temporarily removed from their own homes?

1. YES

5. NO → TURN TO P. 26, C9

C8a. Approximately what proportion of the children are placed in foster homes?

_____ PERCENT

C8b. Does (UNIT) handle the placement itself or is this the responsibility of another unit or agency?

1. HANDLES PLACEMENT ITSELF

2. RESPONSIBILITY OF OTHERS

GO TO C8d

C8c. Which agencies? _____

C8d. Do the foster parents get paid?

1. YES

5. NO → GO TO C8f

C8e. How much? \$ _____ PER. _____
(AMOUNT) (TIME)

C8f. Do you ever encounter difficulties or delays in placing children in foster homes?

1. YES

5. NO → TURN TO P. 26, C9

C8g. Is that due to a shortage of foster homes, the characteristics of the children or what?

C9. Are detention homes ever used for the temporary placement of abused and neglected children in this area?

1. YES

5. NO

→ GO TO C10

C9a. Approximately what proportion of the children who are temporarily removed are placed in detention homes?
 _____ PERCENT

C9b. Which children are more likely to be placed there?

C9c. Who makes the decision to place an abused or neglected child in a detention home? Would it be a judge, a probation officer, a police officer or who?

C10. Are abused and neglected children ever placed with relatives?

1. YES

5. NO

→ GO TO C11

C10a. Approximately what proportion of these children are placed with relatives?
 _____ PERCENT

C10b. In such cases are the relatives paid?

1. YES 3. SOMETIMES 5. NO → GO TO C11

C10c. Which agencies provide the funds?

C10d. How much do the payments amount to? \$ _____ PER _____
 (AMOUNT) (TIME)

C11. Are there any other facilities available in this area for the placement of abused and neglected children?

1. YES

5. NO

→ TURN TO P. 28, C12

C11a. What types of facilities are these? Are these orphanages, runaway homes, treatment facilities or what?

C11b. Approximately what proportion of the children are placed there (in these facilities)?

PERCENT

C11c. Are these facilities used for the placement of other than abused and neglected children?

1. YES

5. NO

→ GO TO C11e

C11d. What other children are placed in these facilities?

C11e. Are these used primarily as emergency facilities only, are they used as regular placement facilities, or what?

1. EMERGENCY ONLY

2. REGULAR PLACEMENT

3. BOTH

7. OTHER (SPECIFY) _____

C11f. How would you assess the quality of care in these facilities?
Would you say it is good, adequate or poor?

1. GOOD → GO TO C11h

3. ADEQUATE

5. POOR ↓

C11g. What kinds of problems are there? _____

C11h. What agencies operate these facilities? _____

C12. Under what circumstances would you be prepared to leave a child with his
parents or guardians even though an investigation showed that the child
had been abused or neglected?

C13. What social services and support would (UNIT) obtain from other sources when abused or neglected children are not removed from the home?

SERVICE OR SUPPORT

C13a. From which agencies?

A. _____

A. _____

B. _____

B. _____

C. _____

C. _____

C14. What social services and support would (UNIT) itself provide when the children are not removed from the home?

C15. What social services and support would (UNIT) obtain from other sources when the children are removed from the home?

SERVICE OR SUPPORT

C15a. From which agencies?

A. _____

A. _____

B. _____

B. _____

C. _____

C. _____

C16. What social services and support would (UNIT) itself provide when the children are removed from the home?

C17. (CARD B) How often do you recommend that parents seek help from mental health clinics, psychiatrists, marriage counselors, and the like? (Almost always, often, sometimes, occasionally, or hardly ever?)

1. ALMOST ALWAYS	2. OFTEN	3. SOMETIMES	4. OCCASIONALLY	5. HARDLY EVER	TURN TO P. 31, C18
↓					

C17a. Where do you recommend they get such help, that is, from which services or agencies?

A. _____

B. _____

C. _____

D. _____

C17b. (CARD B) How often do you find them reluctant to use these services?

1. ALMOST ALWAYS	2. OFTEN	3. SOMETIMES	4. OCCASIONALLY	5. HARDLY EVER
------------------	----------	--------------	-----------------	----------------

C17c. In your estimation how helpful are the services to those who use them? Would you say they are very helpful, somewhat helpful, of little help or no help at all?

1. VERY HELPFUL	3. SOMEWHAT HELPFUL	4. LITTLE HELP	5. NO HELP AT ALL
-----------------	---------------------	----------------	-------------------

C18. Are there any services these children or their families need that you find unavailable or difficult to obtain in your area?

1. YES

5. NO → GO TO C19

C18a. What services are these? _____

C19. (CARD B) How often do abused and neglected children that come to the attention of (UNIT) need medical care that they are not receiving? (Would you say that this happens almost always, often, sometimes, occasionally, or hardly ever?)

1. ALMOST ALWAYS

2. ~~OFTEN~~

3. SOMETIMES

4. OCCASIONALLY

5. HARDLY EVER

→ TURN TO P. 32, C20

C19a. Are there specific hospitals that you would refer these children to?

1. YES

5. NO → GO TO C19d.

C19b. Which ones? What are their names? _____

C19c. Is there a special reason for choosing (this/these) hospital(s)?

C19d. Are there particular physicians that you would refer these children to?

1. YES

5. NO → TURN TO P. 32, C20

C19e. Is there a special reason for choosing them?



C20. Aside from possible assistance from the offices of prosecuting attorneys, are there lawyers connected with (UNIT) as staff members or consultants?

1. YES

5. NO → GO TO C21

C20a. Are these full-time, part-time or just occasional consultants?

1. FULL-TIME

2. PART-TIME

3. OCCASIONAL CONSULTANTS

C21. Do you get legal advice from other sources?

1. YES

5. NO → GO TO C22

C21a. What sources? _____

C22. How much assistance does your agency get from the offices of the prosecuting attorney? Would you say you get all the assistance you need, somewhat less than you need, considerably less than you need or none at all?

1. ALL NEEDED

2. SOMEWHAT LESS THAN NEEDED

4. CONSIDERABLY LESS THAN NEEDED

5. NONE AT ALL

C23. In general, do you feel the work of your agency is hindered in regard to child abuse and neglect because of inadequate legal assistance?

1. YES

5. NO → TURN TO P. 33, C24

C23a. In what ways? _____

C24. Under what conditions would (UNIT) consider the temporary separation of abused or neglected children from their families advisable?

C25. In approximately what percent of abuse and neglect cases does (UNIT) consider such action advisable?

_____ PERCENT

C26. Does (UNIT) ever initiate proceedings toward temporary separation?

1. YES



5. NO

→ TURN TO P. 34, C27

C26a. Who makes such a decision here at (UNIT)? (TITLE)

C26b. What steps does (UNIT) follow?

C26c. (CARD B) How often do the courts act in favor of your recommendations, almost always, often, sometimes, occasionally, or hardly ever?

1. ALMOST ALWAYS

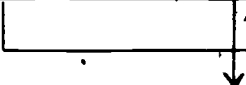
2. OFTEN

3. SOMETIMES

4. OCCASIONALLY

5. HARDLY EVER

TURN TO P. 34, C27



C26d. Why don't they always favor them?

C27. Under what conditions would (UNIT) consider the permanent separation of abused and neglected children from their parents advisable?

C28. In approximately what percent of abuse and neglect cases does (UNIT) consider such action advisable?

_____ PERCENT

C29. Does (UNIT) ever initiate proceedings toward permanent removal of a child from its parents?

1. YES

5. NO

→ TURN TO P. 35, C30

C29a. Who makes such a decision here at (UNIT)? (TITLE)

C29b. What steps does (UNIT) follow?

C29c. (CARD B) How often do the courts act in favor of your recommendation; almost always, often, sometimes, occasionally, or hardly ever?

- 1. ALMOST ALWAYS
- 2. OFTEN
- 3. SOMETIMES
- 4. OCCASIONALLY
- 5. HARDLY EVER

GO TO C29e

C29d. Why don't they always favor them?

C29e. What happens to the children when parental rights are permanently severed?

C30. Under what conditions would (UNIT) consider criminal prosecution of parents involved in abuse and neglect warranted?

C31. What circumstances would persuade (UNIT) that an abused or neglected child temporarily removed from the care of its parents could be returned to the family?

C32. Who makes such a decision here at (UNIT)?

(TITLE) _____

C33. Has (UNIT) been involved in returning abused or neglected children to their homes during the last 12 months?

1. YES

5. NO

C34. What would have to be done to reunite the child with its family? What legal steps would have to be taken?

C35. And how would you go about actually reuniting the child with its family?

C36. If the children remain at home or once children have been returned to their homes, does (UNIT) continue to follow up on their cases?

1. YES
↓

5. NO → GO TO C37

C36a. Does this involve home visits?

1. YES 5. NO

C36b. What other services do you provide?

C36c. What considerations enter into the decision to terminate follow-up services?

C36d. What is the average length of these follow-up services? _____ MONTHS

C37. Are there any other agencies which provide follow-up services?

1. YES
↓

5. NO → GO TO C38

<p>C37a. Which agencies?</p> <p>A. _____</p> <p>B. _____</p> <p>C. _____</p>	<p>C37a. (FOR EACH MENTION ASK:) What kinds of follow-up services do they provide?</p> <p>A. _____</p> <p>B. _____</p> <p>C. _____</p>
--	--

C38. (CARD C) What proportion of families continue to abuse their children even after (UNIT) becomes involved with them?

- | | | | | |
|---------------|-------------------|---------------|-------------------|----------------|
| 1. ALMOST ALL | 2. MORE THAN HALF | 3. ABOUT HALF | 4. LESS THAN HALF | 5. ALMOST NONE |
|---------------|-------------------|---------------|-------------------|----------------|



C39. (CARD C) About what proportion of families continue to neglect their children even after your agency becomes involved with them?

- 1. ALMOST ALL
- 2. MORE THAN HALF
- 3. ABOUT HALF
- 4. LESS THAN HALF
- 5. ALMOST NONE

C40. Are there any Parents Anonymous groups or similar self-help organizations operating in your area?

- 1. YES
- 5. NO
- 8. DON'T KNOW

C40a. Do you mention such groups to the parents of abused or neglected children?

1. YES → GO TO C41
 5. NO
 ↓
 C40b. Why not? _____

C40c. Do you feel that groups like these would be helpful to parents of abused and neglected children?

1. YES → GO TO C41
 5. NO
 ↓
 C40d. Why? _____

C41. How much do case workers vary in decisions and approaches to problems of abuse and neglect? Would you say they differ greatly, somewhat, or not at all?

- 1. GREATLY
- 3. SOMEWHAT
- 5. NOT AT ALL → TURN TO P. 38, C42

C41a. In what respects do they vary?

C42. Have you or any of the staff members of your agency ever attended or participated in short courses, conferences, or workshops related to child abuse and neglect?

1. YES

5. NO

GO TO SECTION D

C42a. When was the last time anyone from this agency attended such programs?

C42b. Who attended (by title or position)?

C42c. What was the nature of the program?

SECTION D: INTERAGENCY TEAMS AND LIAISONS

D1. Is there a formally organized interagency team, center, or liaison committee that deals with problems of child abuse or neglect in this area?

- 1. YES, TEAM
- 2. YES, CENTER
- 3. YES, LIAISON COMMITTEE
- 5. NO → TURN TO P. 40, D2

D1a. What is it called? _____

D1b. Does your agency participate in this (team/center/committee)?

1. YES

5. NO

D1c. Who from (UNIT) participates?
(TITLE)

D1d. Why not? _____

D1e. What other agencies participate in this (team/center/committee)? _____

D1f. Who from these agencies take part in this (team/center/committee)? That is, what are their positions or titles?

D1g. How often do they meet? _____

D1h. Where do they meet? _____

D1j. Do representatives of the participating agencies exchange records?

1. YES

5. NO

D1k. Why not? _____

TURN TO P. 40, D2

D1m. Are the records generated by the different agencies kept in a common pool?

1. YES

5. NO → TURN TO P. 40, D2

D1n. Are there participating agencies which do not place any records in that pool?

1. YES

5. NO → TURN TO P. 40, D2

D1o. Which ones?



D2. (CARD A) How effective do you think the various agencies in this area have been in dealing with cases of child abuse and neglect? Would you say in general they've been very effective, somewhat effective, not very effective or not effective at all?

- | | | | |
|-------------------|-----------------------|-----------------------|-------------------------|
| 1. VERY EFFECTIVE | 2. SOMEWHAT EFFECTIVE | 3. NOT VERY EFFECTIVE | 4. NOT EFFECTIVE AT ALL |
|-------------------|-----------------------|-----------------------|-------------------------|

D3. (CARD A) How effective do you think (UNIT) has been in dealing with cases of child abuse and neglect?

- | | | | |
|-------------------|-----------------------|-----------------------|-------------------------|
| 1. VERY EFFECTIVE | 2. SOMEWHAT EFFECTIVE | 3. NOT VERY EFFECTIVE | 4. NOT EFFECTIVE AT ALL |
|-------------------|-----------------------|-----------------------|-------------------------|

D4. Now considering the various facets of child abuse and neglect and the many agencies involved, what problems do you see in the ways it is handled in this area?

D5. If additional funds were to become available to your agency for child abuse and neglect, what are the most important uses you would like to see those funds put to? Please rank them in their order of importance.

D5a. FOR EACH ITEM: Do you have any idea how much that might cost?

USE	COST
A. _____	A. _____
B. _____	B. _____
C. _____	C. _____
D. _____	D. _____
E. _____	E. _____
F. _____	F. _____
G. _____	G. _____

D6. If additional funds were to become available for other agencies and programs dealing with child abuse and neglect in the community, what are the most important uses you would put those funds to? Please rank them in their order of importance.

D6a. FOR EACH ITEM: Do you have any idea how much that might cost?

USE	COST
A. _____	A. _____
B. _____	B. _____
C. _____	C. _____
D. _____	D. _____
E. _____	E. _____
F. _____	F. _____
G. _____	G. _____

SECTION E: OPINIONS

E1. (CARD E) Now I would like to ask you your opinion about a number of statements concerning ways of handling cases of child abuse and neglect. There are no right or wrong answers, we just want to get the opinions of people in the field about these issues. I'll read you a series of statements. Would you please tell me whether you strongly agree, tend to agree, tend to disagree or strongly disagree with each one.

	STRONGLY AGREE (1)	TEND TO AGREE (2)	TEND TO DISAGREE (4)	STRONGLY DISAGREE (5)
E1. Public agencies should stay out of the relations between parents and their children.				
E2. It is therapy that parents need, not punishment.				
E3. Economic need is the most frequent reason people neglect their children.				
E4. Conflicts between therapeutic services and law enforcement activities cannot be reconciled.				
E5. Physicians who are known to report cases of mistreatment of children lose the confidence of their patients.				
E6. Most parents who mistreat their children do it because of ignorance about child rearing.				
E7. The rights of children have long been neglected in favor of parental rights.				
E8. Too many children are mistreated in the name of discipline.				
E9. People who mistreat their children should have their parental rights terminated.				
E10. Treatment for parents who mistreat their children is largely ineffectual.				

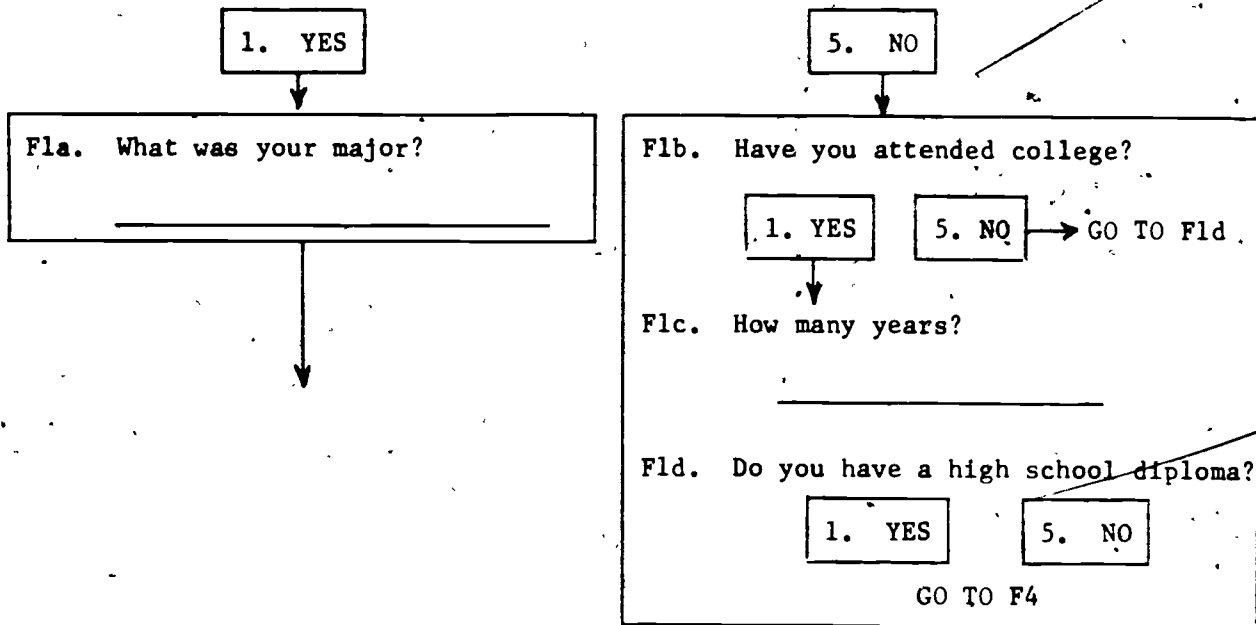
	STRONGLY AGREE (1)	TEND TO AGREE (2)	TEND TO DISAGREE (4)	STRONGLY DISAGREE (5)
E11. Agencies are not given sufficient resources to deal effectively with child abuse and neglect.				
E12. In spite of mistreatment, the best place for children is with their parents.				
E13. It's difficult to say what is and what is not child mistreatment.				
E14. Parents who mistreat their children are sick, not criminals.				
E15. People have every right to discipline their children any way they see fit.				
E16. Public agencies are doing all that can be done in regard to child abuse and neglect.				
E17. It's difficult to determine when parents should have their children returned.				
E18. Control of child abuse and neglect is not a feasible goal.				
E19. We just don't know enough to deal effectively with problems of child mistreatment.				
E20. In dealing with child mistreatment, law enforcement efforts should not be mixed with service programs.				

E21. Now I would like to ask you about the causes of child mistreatment. What kinds of people are likely to abuse their children and why?

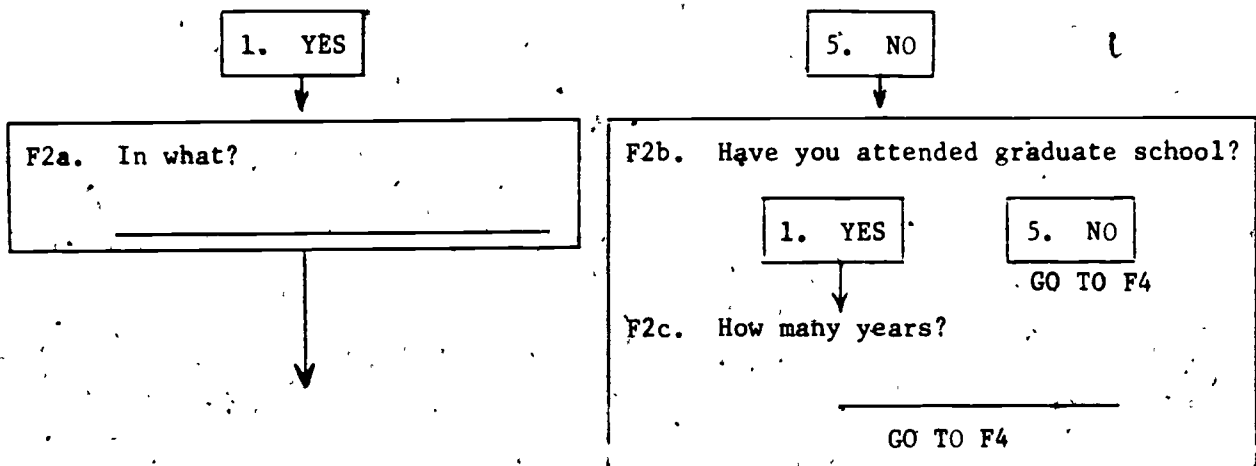
E22. And what kinds of people are likely to neglect them, and why?

SECTION F: BACKGROUND ITEMS

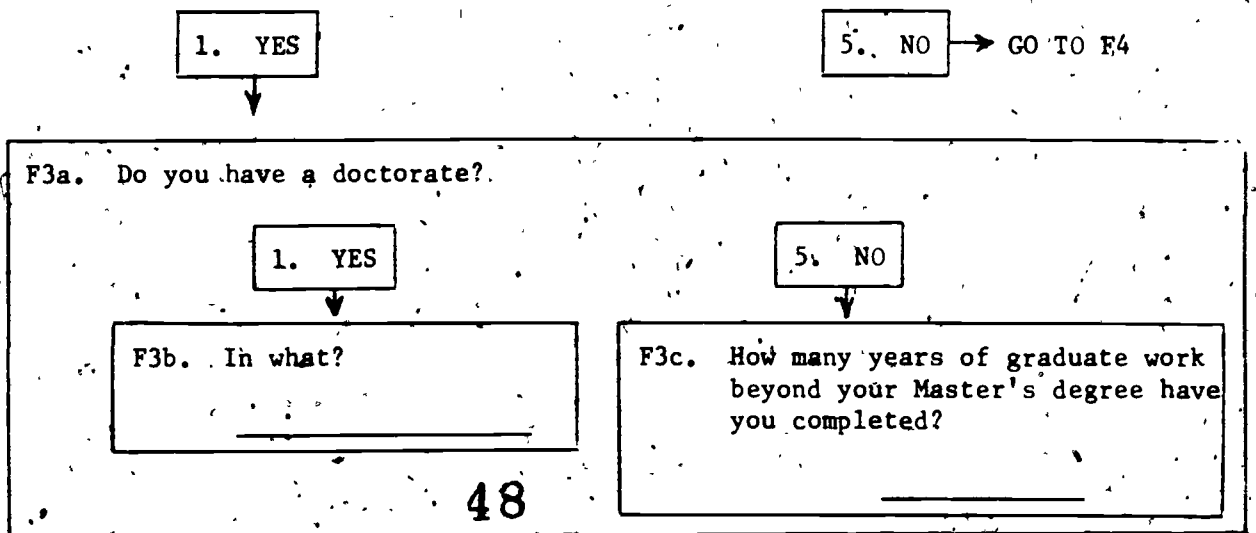
F1. Now just a few final questions about yourself. Do you have a bachelor's degree?



F2. Do you have a master's degree?



F3. Did you do any graduate work after receiving your Master's degree?



F4. How long have you been with (UNIT)? _____

F5. Had you dealt with abused and neglected children prior to working here?

1. YES

5. NO → GO TO F6

F5a. For how long? _____

F5b. What was your position? _____

F6. In what year were you born? _____

F7. Are you married, separated, divorced, widowed, have you never been married, or what?

1. MARRIED 2. SEPARATED 3. DIVORCED 4. WIDOWED 5. SINGLE

7. OTHER _____

F8. Do you have any children?

1. YES

5. NO → END OF INTERVIEW

F8a. How many? _____

F8b. What ages? _____

Thank you very much, that's all the questions I have.

SECTION G: BY OBSERVATION

G1. Respondent's sex:

1. MALE

2. FEMALE

G2. Respondent's race:

1. CAUCASIAN

2. BLACK

3. CHICANO; PUERTO-RICAN
MEXICAN- OR SPANISH
AMERICAN4. AMERICAN
INDIAN

5. ORIENTAL

7. OTHER (SPECIFY) _____

G3. Was anyone else present during the interview?

1. YES

5. NO

→ GO TO G4

G3a. Who? _____

G4. Interruptions during the interview:

1. Few or none

2. Some

3. A good many

4. Constantly

G5. Respondent's attitude toward the interview:

1. Enthusiastic,
positive2. Fairly co-
operative

3. Neutral

4. Somewhat un-
cooperative5. Hostile or
suspicious

G6. Respondent's interest in the survey:

1. Very in-
terested2. Moderately
interested3. Slightly
interested4. Not inter-
ested at all5. Bored to
tears

Study on Child Abuse and Neglect



SURVEY RESEARCH CENTER
INSTITUTE FOR SOCIAL RESEARCH
THE UNIVERSITY OF MICHIGAN
ANN ARBOR, MICHIGAN 48106

(Do not write in above space.)

Interviewer's Label

2. P. 11, _____
3. County _____
4. Your Int. No. _____
5. Length of Interview _____
(Minutes)

Public Health Departments

SECTION A: ORGANIZATION

A1. What is your exact title or position?

A2. What is the name of this department (--the one in which you work)?

A3. How many nurses are employed in this Public Health Department, that is, how many registered nurses and how many licensed practical nurses?

_____ REGISTERED _____ LICENSED PRACTICAL

A4. Do any of the nurses here deal exclusively with cases of child abuse and neglect?

1. YES

5. NO → GO TO A5



A4a. How many? _____

A5. In general, what proportion of all the nurses' time and effort goes to matters related to child abuse and neglect?

_____ PERCENT

A6. What area is your department responsible for? Is it a city, a (county/parish), or what?

1. CITY

2. COUNTY/PARISH

7. OTHER (SPECIFY) _____

A7. Is this part of a larger department of public health at the (AREA IN A6) level?

1. YES

5. NO

→ GO TO A8

A7a. What is the name of the overall department or board?

A7b. (Do you/Does the supervisor of your department) report directly to the head of (ABOVE NAME) or are there some levels in between?

1. REPORTS DIRECTLY → GO TO A8

2. LEVELS IN BETWEEN.

A7c. What are these levels?

A8. Is this Public Health Department part of a larger agency at the state level?

1. YES

5. NO

→ GO TO SECTION B, P. 3

A8a. What is the name of the state agency?

SECTION B: CASE IDENTIFICATION

B1 These next few questions concern the number of cases of child abuse and neglect that come to the attention of the Public Health Department and how you learn about them. If you have these figures someplace we would appreciate your looking them up.

During the last year for which you have figures, how many cases of child abuse and neglect were referred, or reported to the Public Health Department? (By cases we mean number of children.)

_____ CHILDREN

INTERVIEWER CHECKPOINT A:

- 1. IF R CANNOT CONVENIENTLY LOOK UP THE FOLLOWING FIGURES AT THIS POINT, ASK TO LEAVE A CASE REPORT SHEET FOR HIM TO MAIL TO YOU LATER. GO OVER EACH ITEM WITH R TO BE SURE HE UNDERSTANDS THEM AND THEN GO ON TO B8.
- 2. IF R CAN FURNISH THE FIGURES NOW, CONTINUE WITH B2.

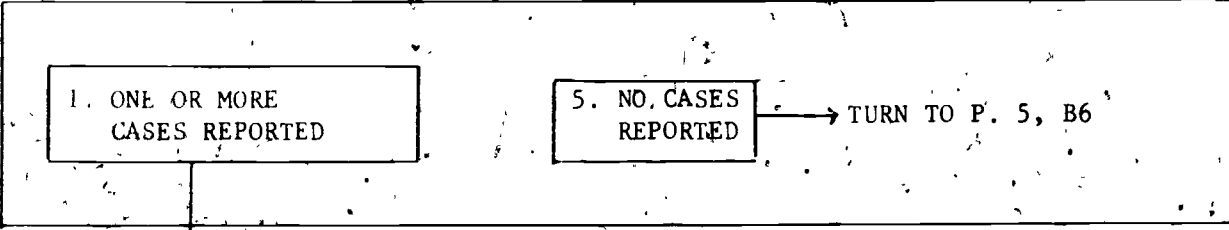
B2 How many families did that involve? _____ FAMILIES

B3. What year was that? (In what months did it begin and end?)

FROM _____
 MONTH YEAR

TO _____
 MONTH YEAR

INTERVIEWER CHECKPOINT B:



B4. How many or approximately what percent of the children were considered cases of abuse and how many neglect?

ABUSE _____ CASES or _____ %

NEGLECT _____ CASES or _____ %

B5. (CAPD. S) We are interested in how you learn about cases of child abuse and neglect. How many (or what percent) of all cases you mentioned did the department first learn about from each of these sources?

NUMBER OF
CHILDREN OR PERCENT

	NUMBER OF CHILDREN	OR PERCENT
A. The Prosecuting Attorney's Office?		
B. The Courts?		
C. Hospitals, clinics, including mental health clinics?		
D. Child Protective Services?		
E. Other divisions of the Welfare or Social Services Departments?		
F. Schools?		
G. Police and Sheriff's Departments?		
H. Private and voluntary agencies? SPECIFY: _____		
J. Any other agencies? _____ (SPECIFY)		
K. Clergymen?		
L. Physicians in private practice?		
M. Marriage counselors and psychologists in private practice?		
N. Other professionals in private practice? SPECIFY: _____		
O. Family members and relatives?		
P. Friends and neighbors?		
Q. Other laymen (SPECIFY)? _____		

B6. (CARDS S AND B) Some of these sources may always notify the department about a case, others may hardly ever notify you.

When (SOURCE) knows about a case of abuse or neglect, how likely do you think they are to notify you? (Would they always notify you, often, sometimes, occasionally, or hardly ever notify you?)

- 1. ALWAYS
- 2. OFTEN
- 3. SOMETIMES
- 4. OCCASIONALLY
- 5. HARDLY EVER

B6a. (IF NOT ALWAYS, ASK ACROSS) Why don't they always notify you? (ENTER REASON BELOW, OPPOSITE APPROPRIATE AGENCY)

	1. ALWAYS	2. OFTEN	3. SOMETIMES	4. OCCASIONALLY	5. HARDLY EVER	
A						
B						
C						
D						
E						
F						
G						
H						
J						
K						
L						
M						
N						
O						
P						

B7. Do the public health nurses themselves come across cases of abuse or neglect during the course of their regular duties?

1. YES

5. NO → GO TO B8

	NUMBER	OR	PERCENT
a. How many or what percent of abuse and neglect cases were first identified by the public health nurses during <u>home visits</u> ?	_____		_____
B7b. How many or what percent were discovered by the public health nurses <u>in schools</u> ?	_____		_____
B7c. Is there anyplace else that public health nurses identified cases of abuse or neglect? (Where?). (How many or what percent?)	_____		_____
(SPECIFY)			

B8. Does the Public Health Department have standard screening procedures which may detect child abuse or neglect among the families they visit?

1. YES

5. NO → TURN TO P. 7, B9

B8a. What are these procedures?

Are they applied to every family the Public Health Department deals with?

1. YES → ON TO P. 7,

5. NO

B8c. To whom are they applied?

B9. Are there any special procedures followed by the Public Health Department for verifying suspected cases of child abuse?

1. YES

5. NO

→ GO TO B10



B9a. What are these special procedures?

B10. Are there any special procedures followed by the Public Health Department for verifying suspected cases of child neglect?

1. YES

5. NO

→ TURN TO P. 8, B11



B10a. What are these special procedures?

8

B11. Has the Public Health Department worked out specific procedures for reporting suspected cases of child abuse and neglect?

1. YES

5. NO → GO TO B12

B11a. Are these procedures written out?

1. YES

5. NO

B11b. (CARD B) Are these procedures almost always followed, often followed, sometimes, occasionally, or hardly ever followed?

1. ALMOST ALWAYS

GO TO B11d

2. OFTEN

3. SOMETIMES

4. OCCASIONALLY

5. HARDLY EVER

B11c. Why aren't they always followed?

B11d. According to these procedures, is the task of reporting cases to other agencies assigned to a specific department or person?

1. YES

5. NO

B12. Who reports cases of abuse and neglect on behalf of the Public Health Department?

B13. Who makes the decisions as to which cases are to be reported to other agencies? (TITLE OR POSITION)

B14. Now, speaking only of abuse, do you feel that in this area child abuse is generally underreported or not?

1. YES, UNDERREPORTED

5. NO, NOT UNDERREPORTED

TURN TO P. 10, B15

B14a. Would you say there is a great deal of underreporting or just some?

1. A GREAT DEAL

3. SOME

B14b. In your estimation, is abuse of children more likely to go unreported for some kinds of parents or guardians, such as those of certain marital, economic or ethnic characteristics, or does underreporting apply equally to all kinds of parents?

1. MORE LIKELY FOR SOME

5. EQUALLY FOR ALL

GO TO B14e

B14c. For what categories of parents is underreporting more likely to occur?

- A. _____
- B. _____
- C. _____

B14d. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?

- A. _____
- B. _____
- C. _____

B14e. Is abuse more likely to go unreported when the children are of certain ages, sex or have certain handicaps, or does underreporting apply equally to all kinds of children?

1. MORE LIKELY FOR SOME

5. EQUALLY FOR ALL

TURN TO P. 10, B15

<p>B14f. For which categories of children is underreporting more likely to occur?</p> <p>A. _____</p> <p>B. _____</p> <p>C. _____</p>	<p>B14g. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?</p> <p>A. _____</p> <p>B. _____</p> <p>C. _____</p>
---	--

B15. Now, speaking only of neglect, do you feel that in this area child neglect is generally underreported or not?

1. YES, UNDERREPORTED

5. NO, NOT UNDERREPORTED

TURN TO P. 12, B16

B15a. Would you say there is a great deal of underreporting or just some?

1. GREAT DEAL	3. SOME
---------------	---------

B15b. In your estimation, is neglect of children more likely to go unreported for some kinds of parents or guardians, such as those of certain marital, economic or ethnic characteristics, or does underreporting apply equally to all kinds of parents?

1. MORE LIKELY FOR SOME	5. EQUALLY FOR ALL
-------------------------	--------------------

TURN TO P. 11, B15e

<p>B15c. For what categories of parents is underreporting more likely to occur?</p> <p>A. _____</p> <p>B. _____</p> <p>C. _____</p>	<p>B15d. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?</p> <p>A. _____</p> <p>B. _____</p> <p>C. _____</p>
---	--

B15e. Is neglect more likely to go unreported when the children are of certain ages, sex or have certain handicaps, or does underreporting apply equally to all kinds of children?

1. MORE LIKELY FOR SOME

5. EQUALLY FOR ALL

TURN TO P. 12, B16



<p>B15f. For which categories of children is underreporting more likely to occur?</p>	<p>B15g. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?</p>
<p>A. _____</p>	<p>A. _____</p>
<p>B. _____</p>	<p>B. _____</p>
<p>C. _____</p>	<p>C. _____</p>

B16. (CARD D) We have been talking about differences in reporting. -Now I want your opinion about differences in the actual incidence of abuse among certain types of children compared to the average rate for all children. Compared to others, please tell me how much more or less often abuse is likely to occur among the following categories? First, how about physically handicapped children. Would you say they are likely to be abused much more often, more, about the same, less, or much less often than other children? (CONTINUE WITH LIST)

- a. Physically handicapped
- b. Mentally retarded children
- c. Emotionally disturbed
- d. Multiple handicapped children
- e. Low birthweight children
- f. Sensory handicapped -- the deaf or blind
- g. Children with chronic illness
- h. Adopted children
- i. Foster children
- k. Would there be any other categories of children who are apt to be abused more or less than others? (SPECIFY)

m. _____

	(1)	(2)	(3)	(4)	(5)
	MUCH				MUCH
	MORE	MORE	SAME	LESS	LESS

B17. (CARD D) Now, how about neglect, how much more or less often is neglect likely to occur among the same categories of children compared to others? First, the physically handicapped. (Would you say they are likely to be neglected much more often, more, about the same, less, or much less often than other children?) (CONTINUE WITH LIST)

- a. Physically handicapped
- b. Mentally retarded children
- c. Emotionally disturbed
- d. Multiple handicapped children
- e. Low birthweight children
- f. Sensory handicapped -- the deaf or blind
- g. Children with chronic illness
- h. Adopted children
- i. Foster children
- k. Would there be any other categories of children who are apt to be neglected more or less than others? (SPECIFY)

m. _____

	(1)	(2)	(3)	(4)	(5)
	MUCH				MUCH
	MORE	MORE	SAME	LESS	LESS

B18. (CARD C) About what proportion of the children in families who have been part of your active caseload are taken to the hospital for treatment because of continued abuse or neglect?

1. ALMOST ALL	2. MORE THAN HALF	3. ABOUT HALF	4. LESS THAN HALF	5. ALMOST NONE
---------------	-------------------	---------------	-------------------	----------------

B19. (CARD C) What proportion of the cases known to the Public Health Department come to the attention of the police because of continued abuse or neglect?

1. ALMOST ALL	2. MORE THAN HALF	3. ABOUT HALF	4. LESS THAN HALF	5. ALMOST NONE
---------------	-------------------	---------------	-------------------	----------------

B20. Have there been any special efforts in the last few years, in this area or in the state as a whole to get cases of child abuse and neglect identified and reported?

1. YES

5. NO

→ TURN TO P. 14, B21

B20a. What was the nature of these efforts?

(IF NOT CLEAR) B20b. Was that a state or local effort?

B20c. Have these efforts increased reporting greatly, somewhat, or not at all?

1. GREATLY

3. SOMEWHAT

5. NOT AT ALL

4
 B21. In some areas the public has been informed that they may report suspected cases of child abuse and get help at any hour of the day or night simply by dialing a special number. Has your department made any arrangements of this sort?

1. YES
 ↓

B21a. What kind of arrangements?

5. NO
 ↓

B21b. Do any other agencies have such arrangements?

1. YES 5. NO → GO TO B22

B21c. What agencies? _____

B22. Do any agencies ever ask your involvement in cases of child abuse or neglect?

1. YES

5. NO → TURN TO P. 17, B28

B23. Do any of these agencies routinely send you written reports?

1. YES
 ↓

5. NO → TURN TO P. 17, B28

B23a. Which ones? (ENTER BELOW)	B23b. (FOR EACH MENTION ASK) What types of written reports do you receive? Are they only report forms, do they include case notes, or what?		
AGENCY	TYPES OF REPORTS		
	FORMS	CASE NOTES	OTHER (SPECIFY)

B24. Do you find these reports helpful in your own evaluation of the case and the services you provide?

1. YES

5. NO

B24a. In what ways are they helpful?

B24b. Why is it these reports are not helpful?

TURN TO P. 16, B27

B25. Do you find the reports from certain agencies more helpful than the reports from others for your own evaluations and the services you provide?

1. YES

5. NO

TURN TO P. 16, B26

B25a. Which agencies usually send the most helpful reports?

B25b. (FOR EACH AGENCY) In what ways are these reports helpful?

A. _____
B. _____
C. _____

A. _____
B. _____
C. _____

B25c. Which agencies send the least helpful reports?

B25d. (FOR EACH AGENCY) Why is it these reports are not helpful?

A. _____
B. _____
C. _____

A. _____
B. _____
C. _____

TURN TO P. 16, B27

B26. Do you find them all helpful or none of them helpful?

1. ALL

5. NONE

B26a. In what ways are they helpful?

B26b. In what ways are they not helpful?

B27. Is it difficult to obtain reports at all from some agencies?

1. YES

5. NO

TURN TO P. 17, B28

B27a. From which agencies?	B27b. (FOR EACH MENTION ASK) Why is that?
A. _____	A. _____
B. _____	B. _____
C. _____	C. _____

B28. Do any of the agencies ever suggest or request that the Public Health Department take any specific action in regard to the cases they refer to you?

1. YES

5. NO

TURN TO P. 18, B29

<p>B28a. Which ones do this?</p> <p>A. _____</p> <p>B. _____</p> <p>C. _____</p> <p>D. _____</p>	<p>B28b. (FOR EACH MENTION ASK) What kinds of suggestions do they usually make?</p> <p>A. _____</p> <p>B. _____</p> <p>C. _____</p> <p>D. _____</p>
--	---

B29. (CARD T) For each of the following agencies, would you tell me whether the ways they handle cases of child abuse and neglect ever delay or cause problems for the Public Health Department? First, how about the police and sheriff's departments; do the ways they handle cases ever delay you or cause problems? (CONTINUE WITH LIST BELOW. THEN FOR EACH YES, ASK B29a BELOW AND B29b ON PAGE OPPOSITE.)

B29a: (FOR EACH YES) (CARD C) In what proportion of the cases in which (MENTION) was involved were you delayed or caused difficulties?

	(1) YES	(5) NO	(1) ALMOST ALL	(2) MORE THAN HALF	(3) ABOUT HALF	(4) LESS THAN HALF	(5) ALMOST NONE
A. Police and Sheriff's Departments		<input checked="" type="checkbox"/>					
B. Social Service Departments of Hospitals							
C. Medical Staffs of Hospitals							
D. Child Protective Agency							
E. Other divisions of the Welfare or Social Services Departments							
F. Schools							
G. Courts							
H. Mental Health Clinics							
J. Voluntary and Private Service Organizations							
K. Prosecuting Attorneys							

(FOR EACH YES, ASK B29a AND B29b ACROSS)

B29b. Would you tell me more specifically about the nature of the difficulties and delays?

A.

B.

C.

D.

E.

F.

G.

H.

J.

SECTION C: CASE MANAGEMENT

C1. Now, talking about child abuse only, does the Public Health Department routinely notify any agencies of cases of abuse?

1. YES

5. NO

→ TURN TO P. 22, C2

Cla. Which agencies?
(ENTER ONE AGENCY PER COLUMN) A. _____

COLUMN A

(FOR EACH AGENCY ASK:)

Clb. About how long after a case has been known is (AGENCY) notified?

A. _____

Clc. Do you notify (AGENCY) of all cases of abuse or only some?

1. ALL

2. SOME

GO TO Clc

Cld. Which kinds of cases do you notify (AGENCY) about?

A. _____

Cle. Does the department usually suggest or request certain action on the part of (AGENCY)?

1. YES

5. NO

GO TO Clb NEXT (B) COLUMN, OR P. 22, C2

C1f. What do you ask (AGENCY) to do?

A. _____

GO TO Clb NEXT (B) COLUMN, OR P. 22, C2

COLUMN B

B. _____

B. _____

1. ALL
GO TO C1e

2. SOME
↓

COLUMN C

C. _____

C. _____

1. ALL
GO TO C1e

2. SOME
↓

B. _____

C. _____

1. YES
↓

5. NO
GO TO C1b NEXT (C)
COLUMN, OR P.22, C2

1. YES
↓

5. NO
TURN TO P. 22,
C2

B. _____

C. _____

GO TO C1b NEXT (C) COLUMN, OR P. 22, C2

72

TURN TO P. 22, C2

C2. Now, talking about child neglect, does the Public Health Department routinely notify any agencies of cases of neglect?

1. YES

5. NO

→ TURN TO P. 24, C3

COLUMN A

C2a. Which agencies?
(ENTER ONE AGENCY PER COLUMN) A. _____

(FOR EACH AGENCY ASK:)

C2b. About how long after a case has been known is (AGENCY) notified? A. _____

C2c. Do you notify (AGENCY) of all cases of neglect or only some?

1. ALL
GO TO C2e

2. SOME

C2d. Which kinds of cases do you notify (AGENCY) about? A. _____

C2e. Does the department usually suggest or request certain action on the part of (AGENCY)?

1. YES

5. NO

GO TO C2b NEXT (B) COLUMN, OR P. 24, C3.

C2f. What do you ask (AGENCY) to do? A. _____

GO TO C2b NEXT (B) COLUMN, OR P. 24, C3

COLUMN B

B. _____

B. _____

1. ALL
GO TO C2e

2. SOME
↓

COLUMN C

C. _____

C. _____

1. ALL
GO TO C2e

2. SOME
↓

B. _____

C. _____

1. YES
↓

5. NO
GO TO C2b NEXT (C)
COLUMN, OR P. 24, C3

1. YES
↓

5. NO
TURN TO P. 24,
C3

B. _____

C. _____

GO TO C2b NEXT COLUMN, OR P. 24, C3

TURN TO P. 24, C3

C3. Does the public health department investigate, evaluate or in any other way look into cases of suspected child abuse or neglect which come to your attention?

1. YES

5. NO

C3a. Would that be all cases or only some of them?

1. ALL
GO TO C4

3. SOME

C3b. Why don't you investigate all cases? Is it because investigations are carried out by other agencies, because you are short staffed, or what?

C3c. Why don't you? Is that because investigations are carried out by other agencies, because you are short staffed, or what?

TURN TO P. 26, C9

C4. With whom would you talk in the course of carrying out your investigation, that is, with what other agencies, people or organizations?

C5. (CARD C) In what proportion of abuse or neglect cases do public health nurses make home visits? Would you say they make home visits in almost all of the cases, more than half the cases, about half, less than half the cases, or almost none?

1. ALMOST ALL	2. MORE THAN HALF	3. ABOUT HALF	4. LESS THAN HALF	5. ALMOST NONE
---------------	-------------------	---------------	-------------------	----------------

TURN TO P. 26, C9

C6. What is the nature of these Home visits? _____

C7. Does a public health nurse always make a home visit during the same day that a new case of suspected child abuse is reported, that is, within 24 hours of learning about it?

1. YES	5. NO
--------	-------

TURN TO P. 26, C8

C7a. Why not? Is it because you are short staffed, other agencies are involved, it's not necessary, or what?

C7b. (CARD C) About what proportion do you visit on the first day?

1. ALMOST ALL	2. MORE THAN HALF	3. ABOUT HALF	4. LESS THAN HALF	5. ALMOST NONE
---------------	-------------------	---------------	-------------------	----------------

C7c. (CARD C) About what proportion would you have visited by the end of the first week?

1. ALMOST ALL	2. MORE THAN HALF	3. ABOUT HALF	4. LESS THAN HALF	5. ALMOST NONE
---------------	-------------------	---------------	-------------------	----------------



- C8. How about new cases of child neglect, does a public health nurse always make a home visit during the same day that a new case of suspected child neglect is reported to you?

1. YES

GO TO C9

5. NO



C8a. Why not? (Is it because you are short staffed, other agencies are involved, it's not necessary, or what?)

C8b. (CARD C) About what proportion do you visit on the first day?

1. ALMOST
ALL

2. MORE THAN
HALF

3. ABOUT
HALF

4. LESS THAN
HALF

5. ALMOST
NONE

C8c. (CARD C) About what proportion would you have visited by the end of the first week?

1. ALMOST
ALL

2. MORE THAN
HALF

3. ABOUT
HALF

4. LESS THAN
HALF

5. ALMOST
NONE

- C9. (CARD C) How often are public health nurses called upon to submit reports and testimony concerning cases of child abuse and neglect before the courts. Would you say that happens in connection with almost all the cases, more than half of them, about half, less than half or almost none of them?

1. ALMOST
ALL

2. MORE THAN
HALF

3. ABOUT
HALF

4. LESS THAN
HALF

5. ALMOST
NONE

C10. Does the Public Health Department ever provide services for abused or neglected children and their families or attempt to get services for them from other sources?

1. YES

5. NO

→ TURN TO P. 29, C17



C11. What are the services the Public Health Department itself provides for children who have been identified as abused or neglected?

Four horizontal lines for writing the answer to C11.

C12. What services do you attempt to get for them from other sources?

SERVICES

C12a. From which agencies?

A. _____

A. _____

B. _____

B. _____

C. _____

C. _____

C13. What services does the Public Health Department itself provide the parents and families of abused and neglected children?

Five horizontal lines for writing the answer to C13.

C14. What services do you attempt to get for them from other sources?

SERVICES

C14a. From which agencies?

A. _____

A. _____

B. _____

B. _____

C. _____

C. _____

C15. (CARD B) How often do you recommend that parents of abused or neglected children seek help from mental health clinics, psychiatrists, marriage counselors, and the like? (Almost always, often, sometimes, occasionally, or hardly ever?)

1. ALMOST ALWAYS

2. OFTEN

3. SOMETIMES

4. OCCASIONALLY

5. HARDLY EVER

TURN TO P. 29, C16

C15a. Where do you recommend they get such help, that is, from which services or agencies?

A. _____

B. _____

C. _____

D. _____

C15b. (CARD B) How often do you find them reluctant to use these services?

1. ALMOST ALWAYS

2. OFTEN

3. SOMETIMES

4. OCCASIONALLY

5. HARDLY EVER

C15c. In your estimation, how helpful are the services to those who use them? Would you say they are very helpful, somewhat helpful, of little help or no help at all?

1. VERY HELPFUL	3. SOMEWHAT HELPFUL	4. LITTLE HELP	5. NO HELP AT ALL
-----------------	---------------------	----------------	-------------------

C16. Are there any services these families need that you find unavailable or difficult to obtain in your area?

1. YES

5. NO

→ GO TO C17

C16a. What services are these? _____

C17. Under what conditions would the Public Health Department consider the temporary separation of abused or neglected children from their families advisable? _____

C18. In approximately what percent of abuse and neglect cases does the department consider such action advisable?

_____ PERCENT

C19. Does the Public Health Department ever initiate proceedings toward temporary separation?

1. YES

5. NO

→ GO TO C20

C19a. Who makes such a decision here? (TITLE)

C19b. What steps do you follow?

C19c. (CARD B) How often do the courts act in favor of your recommendation; almost always, often, sometimes, occasionally, or hardly ever?

1. ALMOST ALWAYS	2. OFTEN	3. SOMETIMES	4. OCCASIONALLY	5. HARDLY EVER
------------------	----------	--------------	-----------------	----------------

GO TO C20

↓

C19d. Why don't they always favor them?

C20. Under what conditions would the Public Health Department consider the permanent separation of abused and neglected children from their parents advisable?

C21. In approximately what percent of abuse and neglect cases does the Public Health Department consider such action advisable?

PERCENT

C22. Does the Public Health Department ever initiate proceedings toward permanent removal of a child from its parents?

1. YES

5. NO → TURN TO P. 32, C23

C22a. Who makes such a decision here? (TITLE)

C22b. What steps do you follow?

C22c. (CARD B) How often do the courts act in favor of your recommendations, almost always, often, sometimes, occasionally, or hardly ever?

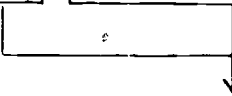
1. ALMOST ALWAYS

2. OFTEN

3. SOMETIMES

4. OCCASIONALLY

5. HARDLY EVER



C22d. Why don't they always favor them?

C22e. What happens to the children when parental rights are permanently severed?

C23. When a decision has been made to separate a child from its family, does the Public Health Department ever become involved in the temporary or permanent placement of a child?

- 1. YES, TEMPORARY
- 2. YES, PERMANENT
- 3. YES, BOTH
- 5. NO

C24. Once children have been separated from their families, either temporarily or permanently, do you ever continue to keep track of these children to see how they are getting along?

1. YES

5. NO → TURN TO P. 33, C25

C24a. Would this involve visits by a public health nurse?

1. YES
 5. NO

C24b. What (else) might it involve? _____

C24c. What considerations enter into the decision to terminate these follow-up services?

C24d. What is the average length of time of these follow-up services?

C25. And what about the parents, after a child or children have been removed from the care of the parents, either temporarily or permanently, do you ever provide any follow-up services for the parents?

1. YES

5. NO

→ GO TO C26

C25a. Would this involve visits by a public health nurse?

1. YES

5. NO

C25b. What (else) might it involve? _____

C25c. What considerations enter into the decision to terminate these follow-up services?

C25d. What is the average length of time of these follow-up services? _____

C26. If the children remain at home or once children have been returned to their home, does the Public Health Department continue to follow up on their cases?

1. YES

5. NO

→ TURN TO P. 34 C27

C26a. Would this involve visits by a public health nurse?

1. YES

5. NO

C26b. What (else) might it involve?

C26c. What considerations enter into the decision to terminate these follow-up services?

C26d. What is the average length of time of these follow-up services?

C27. Are there any other agencies which provide follow-up services?

1. YES

5. NO

→ TURN TO P35, C28

C27a. Which agencies?

A. _____
B. _____
C. _____

C27b. (FOR EACH MENTION ASK:) What kinds of follow-up services do they provide?

A. _____
B. _____
C. _____

C28. Are there any Parents Anonymous groups or similar self-help organizations operating in your area?

1. YES

5. NO

8. DON'T KNOW

C28a. Do you mention such groups to the parents of abused or neglected children?

1. YES → GO TO C29

5. NO

C28b. Why not? _____

C28c. Do you feel that groups like these would be helpful to parents of abused and neglected children?

1. YES → GO TO C29

5. NO

C28d. Why? _____

C29. How much do public health nurses vary in decisions and approaches to problems of abuse and neglect? Would you say they differ greatly, somewhat, or not at all?

1. GREATLY

3. SOMEWHAT

5. NOT AT ALL

TURN TO P. 36, C30

C29a. In what respects do they vary?

C30. Have you or anyone in the Public Health Department ever attended or participated in short courses, conferences, or workshops related to child abuse and neglect?

1. YES

5. NO

→ GO TO SECTION D



C30a. When was the last time anyone from the department attended such programs?

C30b. Who attended (BY TITLE OR POSITION)?

C30c. What was the nature of the program?

Dl. Is there a formally organized interagency team, center, or liaison committee that deals with problems of child abuse or neglect in this area?

1. YES, TEAM

2. YES, CENTER

3. YES, LIAISON COMMITTEE

5. NO

TURN TO
P. 38, D2

Dla. What is it called? _____

Dlb. Does your department participate in this (team/center/committee)?

1. YES

5. NO

Dlc. Who from the department
participates in it? (TITLE)

Dld. Why not? _____

Dle. What other agencies participate in this (team/center/committee)? _____

_____Dlf. Who from these agencies take part in this (team/center/committee)? That is,
what are their positions or titles?

Dlg. How often do they meet? _____

Dlh. Where do they meet? _____

Dlj. Do representatives of the participating agencies exchange records?

1. YES

5. NO

Dlk. Why, not? _____

TURN TO P. 38, D2

Dlm. Are the records generated by the different agencies kept in a common pool?

1. YES

5. NO

TURN TO P. 38, D2

Dln. Are there participating agencies which do not place any records in that pool?

1. YES

5. NO

TURN TO P. 38, D2

D2. (CARD A) How effective do you think the various agencies in this area have been in dealing with cases of child abuse and neglect? Would you say in general they've been very effective, somewhat effective, not very effective or not effective at all?

1. VERY EFFECTIVE

2. SOMEWHAT EFFECTIVE

3. NOT VERY EFFECTIVE

4. NOT EFFECTIVE AT ALL

D3. (CARD A) How effective do you think the Public Health Department has been in dealing with cases of child abuse and neglect?

1. VERY EFFECTIVE

2. SOMEWHAT EFFECTIVE

3. NOT VERY EFFECTIVE

4. NOT EFFECTIVE AT ALL

D4. Now considering the various facets of child abuse and neglect and the many agencies involved, what problems do you see in the ways it is handled in this area?

D5. If additional funds were to become available to the Public Health Department for child abuse and neglect, what are the most important uses you would like to see those funds put to? Please rank them in their order of importance.

D5a. FOR EACH ITEM: Do you have any idea how much that might cost?

USE	COST
A. _____	A. _____
B. _____	B. _____
C. _____	C. _____
D. _____	D. _____
E. _____	E. _____
F. _____	F. _____
G. _____	G. _____

D6. If additional funds were to become available for other agencies and programs dealing with child abuse and neglect in the community, what are the most important uses you would put those funds to? Please rank them in their order of importance.

D6a. FOR EACH ITEM: Do you have any idea how much that might cost?

USE	COST
A. _____	A. _____
B. _____	B. _____
C. _____	C. _____
D. _____	D. _____
E. _____	E. _____
F. _____	F. _____
G. _____	G. _____

D7. What other recommendations would you make for improving the identification and handling of abuse and neglect cases in this area?

Lined writing area consisting of approximately 25 horizontal lines for providing recommendations.

SECTION E: OPINIONS

E1. (CARD E) Now I would like to ask you your opinion about a number of statements concerning ways of handling cases of child abuse and neglect. There are no right or wrong answers, we just want to get the opinions of people in the field about these issues. I'll read you a series of statements. Would you please tell me whether you strongly agree, tend to agree, tend to disagree or strongly disagree with each one.

	STRONGLY AGREE (1)	TEND TO AGREE (2)	TEND TO DISAGREE (4)	STRONGLY DISAGREE (5)
Public agencies should stay out of the relations between parents and their children.				
E2. It is therapy that parents need, not punishment.				
E3. Economic need is the most frequent reason people neglect their children.				
E4. Conflicts between therapeutic services and law enforcement activities cannot be reconciled.				
E5. Physicians who are known to report cases of mistreatment of children lose the confidence of their patients.				
E6. Most parents who mistreat their children do it because of ignorance about child rearing.				
E7. The rights of children have long been neglected in favor of parental rights.				
E8. Too many children are mistreated in the name of discipline.				
E9. People who mistreat their children should have their parental rights terminated.				
E10. Treatment for parents who mistreat their children is largely ineffectual.				

STRONGLY
AGREE
(1)

TEND TO
AGREE
(2)

TEND TO
DISAGREE
(4)

STRONGLY
DISAGREE
(5)

- E11. Agencies are not given sufficient resources to deal effectively with child abuse and neglect.
- E12. In spite of mistreatment, the best place for children is with their parents.
- E13. It's difficult to say what is and what is not child mistreatment.
- E14. Parents who mistreat their children are sick, not criminals.
- E15. People have every right to discipline their children any way they see fit.
- E16. Public agencies are doing all that can be done in regard to child abuse and neglect.
- E17. It's difficult to determine when parents should have their children returned.
- E18. Control of child abuse and neglect is not a feasible goal.
- E19. We just don't know enough to deal effectively with problems of child mistreatment.
- E20. In dealing with child mistreatment, law enforcement efforts should not be mixed with service programs.

STRONGLY AGREE (1)	TEND TO AGREE (2)	TEND TO DISAGREE (4)	STRONGLY DISAGREE (5)

E21. Now I would like to ask you about the causes of child mistreatment. What kinds of people are likely to abuse their children and why?

Handwritten lines for response to question E21.

E22. And what kinds of people are likely to neglect them, and why?

Handwritten lines for response to question E22.

(ASK, IF NECESSARY)

F1. Now just a few final questions about yourself. What is your medical title or professional degree?

1. MD	2. RN	3. LPN	7. OTHER (SPECIFY) _____ _____
-------	-------	--------	-----------------------------------

F2. How long have you been with the Public Health Department? _____

F3. Had you dealt with abused and neglected children prior to working here?

1. YES	5. NO → GO TO F4
--------	------------------

F3a. For how long? _____
F3b. What was your position? _____ _____ _____

F4. In what year were you born? _____

F5. Are you married, separated, divorced, widowed, have you never been married, or what?

1. MARRIED	2. SEPARATED	3. DIVORCED	4. WIDOWED	5. SINGLE
7. OTHER _____				

F6. Do you have any children?

1. YES	5. NO → END OF INTERVIEW
--------	--------------------------

F6a. How many? _____
F6b. What ages? _____ _____

Thank you very much, that's all the questions I have.

SECTION G: BY OBSERVATION

G1. Respondent's sex:

1. MALE

2. FEMALE

Respondent's race:

1. CAUCASIAN

2. BLACK

3. CHICANO; PUERTO-RICAN
MEXICAN- OR SPANISH
AMERICAN

4. AMERICAN
INDIAN

5. ORIENTAL

7. OTHER (SPECIFY) _____

G3. Was anyone else present during the interview?

1. YES

5. NO → GO TO G4

G3a. Who? _____

G4. Interruptions during the interview:

1. Few or none

2. Some

3. A good many

4. Constantly

G5. Respondent's attitude toward the interview:

1. Enthusiastic,
positive

2. Fairly co-
operative

3. Neutral

4. Somewhat un-
cooperative

5. Hostile or
suspicious

G6. Respondent's interest in the survey:

1. Very in-
terested

2. Moderately
interested

3. Slightly
interested

4. Not inter-
ested at all

5. Bored to
tears

Study on Child Abuse and Neglect



SURVEY RESEARCH CENTER
INSTITUTE FOR SOCIAL RESEARCH
THE UNIVERSITY OF MICHIGAN
ANN ARBOR, MICHIGAN 48106

(Do not write in above space.)

1. Interviewer's Label

2. P.S.I. _____
3. County _____
4. Your Int. No. _____
5. Length of Interview _____
(Minutes)

School Systems

SECTION A: ORGANIZATION

A1. What is your exact title or position in this school system?

A2. What is the name of this unit or department (--the one in which you work)?

A3. What area is this school system responsible for? Is it a city, a (county/parish), or what?

1. CITY	7. OTHER (SPECIFY): _____ _____
2. COUNTY/PARISH	

A4. Does the school system employ any nurses?

1. YES

5. NO

→ GO TO A5



A4a. How many? _____

A5. Does the school system employ any physicians?

1. YES

5. NO

→ TURN TO P. 2, A6



A5a. How many? _____

A5b. Do they have responsibilities other than those related to school athletics?

1. YES	5. NO
--------	-------

A6. Does the school system employ any social workers?

1. YES

5. NO

→ GO TO A7

A6a. How many? _____

A7. How many school counselors serve in this school system? _____

A8. How many full-time teachers are there in the system? _____

A9. How many part time? _____

A10. How many pupils are there in the system? _____

A11. What is the grade span of this school system? _____

A12. Does this school system have a visiting teacher, truant officer, or the equivalent who is responsible for the investigation of absenteeism?

1. YES

2. NO

A12a. Do they get involved with the families at all?

1. YES 5. NO

↓ TURN TO SECTION B, P. 3

A12b. In what ways?

A12c. Who does investigate student absenteeism?

SECTION B: CASE IDENTIFICATION

B1 These next few questions concern the number of cases of child abuse and neglect that come to the attention of your school system and how you learn about them. If you have these figures someplace we would appreciate your looking them up.

During the last year for which you have figures, how many cases of child abuse and neglect were there among the pupils in this system? (By cases I mean number of children.)

_____ CHILDREN

INTERVIEWER CHECKPOINT A:

- 1. IF R CANNOT CONVENIENTLY LOOK UP THE FOLLOWING FIGURES AT THIS POINT, ASK TO LEAVE A CASE REPORT SHEET FOR HIM TO MAIL TO YOU LATER. GO OVER EACH ITEM WITH R TO BE SURE HE UNDERSTANDS THEM AND THEN GO ON TO B7a.
- 2. IF R CAN FURNISH THE FIGURES NOW, CONTINUE WITH B2.

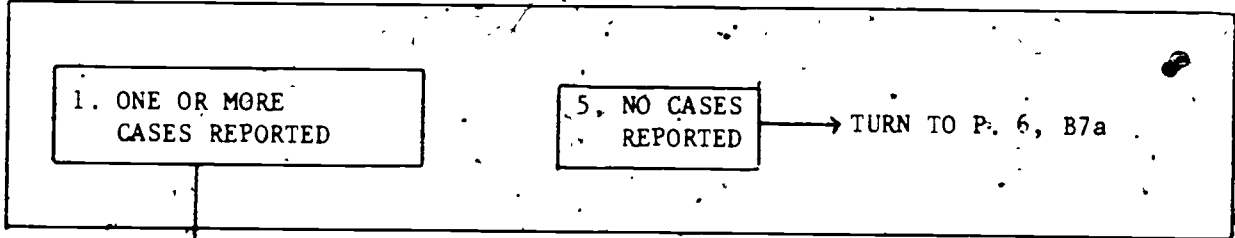
B2. How many families did that involve? _____ FAMILIES

B3. What year was that? (In what months did it begin and end?)

FROM _____
MONTH YEAR

TO _____
MONTH YEAR

INTERVIEWER CHECKPOINT B:



B4. How many or approximately what percent of the children were considered cases of abuse and how many neglect?

ABUSE _____ CASES or _____%

NEGLECT _____ CASES or _____%

B5. We are interested in how cases of abuse and neglect are identified in this school system.

	NUMBER	OR	PERCENT
A. How many of last year's cases were the school personnel alerted to <u>by the abused or neglected children themselves</u> ?	_____		_____
B. How many cases were they alerted to by the abused or neglected children's <u>siblings</u> ?	_____		_____
C. How many by <u>other pupils</u> ?	_____		_____

B6. Were you informed by outside sources of any cases of abuse or neglect involving pupils from this school system?

1. YES

5. NO → TURN TO P. 5, B7

<p>B6a. Which sources notified you?</p> <p>A. _____</p> <p>B. _____</p> <p>C. _____</p> <p>D. _____</p>	<p>B6b. How many (or what percent) of the cases did (SOURCE) inform you about?</p> <table border="0"> <thead> <tr> <th></th> <th style="text-align: center;">NUMBER</th> <th style="text-align: center;">OR</th> <th style="text-align: center;">PERCENT</th> </tr> </thead> <tbody> <tr> <td>A.</td> <td style="text-align: center;">_____</td> <td></td> <td style="text-align: center;">_____</td> </tr> <tr> <td>B.</td> <td style="text-align: center;">_____</td> <td></td> <td style="text-align: center;">_____</td> </tr> <tr> <td>C.</td> <td style="text-align: center;">_____</td> <td></td> <td style="text-align: center;">_____</td> </tr> <tr> <td>D.</td> <td style="text-align: center;">_____</td> <td></td> <td style="text-align: center;">_____</td> </tr> </tbody> </table>		NUMBER	OR	PERCENT	A.	_____		_____	B.	_____		_____	C.	_____		_____	D.	_____		_____
	NUMBER	OR	PERCENT																		
A.	_____		_____																		
B.	_____		_____																		
C.	_____		_____																		
D.	_____		_____																		

B7. (CARD L) How many (or what percent) of the cases you mentioned were first reported by the following school personnel? (READ LIST BELOW)

B7a. Now please tell me to whom each of the following school personnel would report if they suspected a child was abused or neglected. First, when teachers suspect cases of abuse or neglect to whom would they report, either in the school or outside? (CONTINUE LIST)

	NO. OF CASES	OR	PER- CENT	B7a. TO WHOM REPORT
A. Teachers				
B. Counselors				
C. School Nurses				
D. Principals and other Administrators				
E. School Physicians				
F. School Social Workers				
G. Is there anyone else among the School personnel who might identify cases of abuse or neglect? (SPECIFY): _____ _____				

B8. (CARDS L AND B) Some school personnel may always report a case of suspected abuse or neglect, others may hardly ever report them. When (SOURCE IN B7) know about a case of abuse or neglect, how likely do you think they are to report it? (Would they always report, often, sometimes, occasionally, or hardly ever report a case they know about? (GO THROUGH ENTIRE LIST AT B7)

B8a. (IF NOT ALWAYS, ASK ACROSS) Why don't they always report? (ENTER REASON BELOW, OPPOSITE-APPROPRIATE SOURCE.)

ALMOST ALWAYS OFTEN SOME-TIMES OCCA-SIONALLY HARDLY EVER

	ALMOST ALWAYS	OFTEN	SOME-TIMES	OCCA-SIONALLY	HARDLY EVER
A.					
B.					
C.					
D.					
E.					
F.					
G.					

7

B9. Has this school system worked out specific procedures for reporting suspected cases of child abuse and neglect?

1. YES

5. NO

GO TO B10

B9a. Are these procedures written out?

1. YES

5. NO

B9b. (CARD B) Are these procedures almost always followed, often followed, sometimes, rarely, or hardly ever followed?

1. ALMOST ALWAYS

2. OFTEN

3. SOMETIMES

4. RARELY

5. HARDLY EVER

GO TO B9d

B9c. Why aren't they always followed?

B9d. According to these procedures, is the task of reporting cases to other agencies assigned to a specific department or person?

1. YES

5. NO

B10. Who in the school system reports cases of abuse and neglect to other agencies on behalf of the schools?

B11. Who makes the decisions on behalf of the school system as to which cases are to be reported to other agencies? That is, who by title or position?

B12. Are there any other special arrangements that have been worked out in connection with handling cases of child abuse or neglect in this school system?

1. YES



5. NO

→ GO TO B13

B12a. What arrangements are these? _____

B13. What might lead teachers, counselors, or any other school personnel to suspect that a child had been abused?

B14. What might lead teachers, counselors, or any other school personnel to suspect that a child had been neglected?

B15. Does the school system have standard screening procedures which may detect child abuse or neglect among the pupils?

1. YES

5. NO

GO TO B16

B15a. What are these procedures?

B15b. Are they applied to all pupils?

1. YES

GO TO B16

5. NO

B15c. To whom are they applied?

B16. Are there any special procedures followed in the school system for verifying suspected cases of child abuse?

1. YES

5. NO

TURN TO P. 10, B17

B16a. What are these special procedures?

B17. And how about child neglect, are there any special procedures for verifying suspected cases of neglect?

1. YES

5. NO

GO TO B18

B17a. What are these special procedures?

B18. Now, speaking only of abuse, do you feel that in this area child abuse is generally underreported or not?

1. YES, UNDERREPORTED

5. NO, NOT UNDERREPORTED

TURN TO P. 11, B19

B18a. Would you say there is a great deal of underreporting or just some?

1. A GREAT DEAL

3. SOME

B18b. In your estimation, is abuse of children more likely to go unreported for some kinds of parents or guardians, such as those of certain marital, economic or ethnic characteristics, or does underreporting apply equally to all kinds of parents?

1. MORE LIKELY FOR SOME

5. EQUALLY FOR ALL

GO TO B18e

B18c. For what categories of parents is underreporting more likely to occur?

B18d. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?

A. _____
B. _____
C. _____

A. _____
B. _____
C. _____

B18e. Is abuse more likely to go unreported when the children are of certain ages, sex or have certain handicaps, or does underreporting apply equally to all kinds of children?

1. MORE LIKELY FOR SOME

5. EQUALLY FOR ALL

GO TO B19

B18f. For which categories of children is underreporting more likely to occur?

B18g. (FOR EACH CATEGORY MENTIONED ASK:). Why is that?

A. _____

A. _____

B. _____

B. _____

C. _____

C. _____

B19. Now, speaking only of neglect, do you feel that in this area child neglect is generally underreported or not?

1. YES, UNDERREPORTED

5. NO, NOT UNDERREPORTED

TURN TO P. 13, B20

B19a. Would you say there is a great deal of underreporting or just some?

1. GREAT DEAL

3. SOME

B19b. In your estimation, is neglect of children more likely to go unreported for some kinds of parents or guardians, such as those of certain marital, economic or ethnic characteristics, or does underreporting apply equally to all kinds of parents?

1. MORE LIKELY FOR SOME

5. EQUALLY FOR ALL → GO TO B19e

B19c. For what categories of parents is underreporting more likely to occur?

B19d. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?

A. _____

A. _____

B. _____

B. _____

C. _____

C. _____

B19e. Is neglect more likely to go unreported when the children are of certain ages, sex or have certain handicaps, or does underreporting apply equally to all kinds of children?

1. MORE LIKELY FOR SOME

5. EQUALLY FOR ALL → TURN TO P.13, B20

B19f. For which categories of children is underreporting more likely to occur?

B19g. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?

A. _____

A. _____

B. _____

B. _____

C. _____

C. _____

B20. (CARD D) We have been talking about differences in reporting. Now I want your opinion about differences in the actual incidence of abuse among certain types of children compared to the average rate for all children. Compared to others, please tell me how much more or less often abuse is likely to occur among the following categories? First, how about physically handicapped children. Would you say they are likely to be abused much more often, more, about the same, less, or much less often than other children? (CONTINUE WITH LIST)

- a. Physically handicapped
- b. Mentally retarded children
- c. Emotionally disturbed
- d. Multiple handicapped children
- e. Low birthweight children
- f. Sensory handicapped -- the deaf or blind
- g. Children with chronic illness
- h. Adopted children
- j. Foster children
- k. Would there be any other categories of children who are apt to be abused more or less than others? (SPECIFY)
- _____
- m. _____

	(1)	(2)	(3)	(4)	(5)
	MUCH	MORE	SAME	LESS	MUCH
	MORE	MORE	SAME	LESS	LESS

B21. (CARD D) Now, how about neglect, how much more or less often is neglect likely to occur among the same categories of children compared to others? First, the physically handicapped. (Would you say they are likely to be neglected much more often, more, about the same, less, or much less often than other children?) (CONTINUE WITH LIST)

- a. Physically handicapped
- b. Mentally retarded children
- c. Emotionally disturbed
- d. Multiple handicapped children
- e. Low birthweight children
- f. Sensory handicapped -- the deaf or blind
- g. Children with chronic illness
- h. Adopted children
- j. Foster children
- k. Would there be any other categories of children who are apt to be neglected more or less than others? (SPECIFY)
- _____
- m. _____

	(1)	(2)	(3)	(4)	(5)
	MUCH	MORE	SAME	LESS	MUCH
	MORE	MORE	SAME	LESS	LESS

B22. Have there been any special efforts in the last few years to get cases of child abuse and neglect identified and reported in this area?

1. YES

5. NO

GO TO B23

B22a. What was the nature of these efforts?

(IF NOT CLEAR) B22b. Was that a state or local effort? _____

B22c. Have these efforts increased reporting greatly, somewhat, or not at all?

1. GREATLY

3. SOMEWHAT

5. NOT AT ALL

B23. In some areas the public has been informed that they may report suspected cases of child abuse and get help at any hour of the day or night simply by dialing a special number. Does this community have such an arrangement?

1. YES

~~5. NO~~

TURN TO SECTION C, P. 15

B23a. What kinds of arrangements?

B23b. What agencies are involved?

SECTION C: CASE MANAGEMENT

C1. Now, talking about child abuse only, do the schools routinely notify any agencies of cases of abuse?

1. YES

5. NO

TURN TO P. 17, C2

C1a. Which agencies?
(ENTER ONE AGENCY PER COLUMN)

COLUMN A

(FOR EACH AGENCY ASK:)

C1b. About how long after a case has been known is (AGENCY) notified?

C1c. Do you notify (AGENCY) of all cases of abuse or only some?

A. _____

A. _____

1. ALL
GO TO C1c

2. SOME

C1d. Which kinds of cases do you notify (AGENCY) about?

A. _____

C1e. Do the schools usually suggest or request certain action on the part of (AGENCY)?

1. YES

5. NO

GO TO C1b NEXT (B) COLUMN, OR P. 17, C2

C1f. What do you ask (AGENCY) to do?

A. _____

GO TO C1b NEXT (B) COLUMN, OR P. 17, C2

COLUMN B

B. _____

B. _____

1. ALL
GO TO C1e

2. SOME
↓

COLUMN C

C. _____

C. _____

1. ALL
GO TO C1e

2. SOME
↓

B. _____

C. _____

1. YES
↓

5. NO
GO TO C1b NEXT (C)
COLUMN, OR P. 17, C2

1. YES
↓

5. NO
TURN TO P. 17
C2

B. _____

C. _____

GO TO C1b NEXT (C) COLUMN OR P. 17, C2

TURN TO P. 17, C2

C2. Now, talking about child neglect, do the schools routinely notify any agencies of cases of neglect?

1. YES

5. NO

TURN TO P. 19, C3

C2a. Which agencies?
(ENTER ONE AGENCY PER COLUMN)

COLUMN A

(FOR EACH AGENCY ASK:)

C2b. About how long after a case has been known is (AGENCY) notified?

A. _____

A. _____

C2c. Do you notify (AGENCY) of all cases of neglect or only some?

1. ALL

2. SOME

GO TO C2e

C2d. Which kinds of cases do you notify (AGENCY) about?

A. _____

C2e. Do the schools usually suggest or request certain action on the part of (AGENCY)?

1. YES

5. NO

GO TO C2b NEXT (B) COLUMN, OR P. 19, C3

C2f. What do you ask (AGENCY) to do?

A. _____

GO TO C2b NEXT (B) COLUMN, OR P. 19, C3

COLUMN B

COLUMN C

B. _____

C. _____

B. _____

C. _____

1. ALL
GO TO C2e

2. SOME
↓

1. ALL
GO TO C2e

2. SOME
↓

B. _____

C. _____

1. YES
↓

5. NO
GO TO C2b NEXT (C)
COLUMN, OR P. 19, C3

1. YES
↓

5. NO
TURN TO P. 19
C3

B. _____

C. _____

GO TO C2b NEXT (C) COLUMN, OR P. 19, C3

TURN TO P. 19, C3

C3. Does anyone from the school system investigate or look into cases of suspected child abuse or neglect among the pupils?

1. YES

5. NO

C3a. Would that be all cases or only some of them?

1. ALL 3. SOME

GO TO C4

C3b. Why don't you investigate all cases? Is it because investigations are carried out by other agencies, because you are short staffed, or what?

C3c. Why don't you? Is that because investigations are carried out by other agencies, because you are short staffed, or what?

TURN TO P. 20, C5

C4. (CARD C) In what proportion of child abuse and neglect cases does someone from the school system make home visits? Would you say you make home visits in almost all of the cases, more than half the cases, about half, less than half the cases, or almost none?

1. ALMOST ALL

2. MORE THAN HALF

3. ABOUT HALF

4. LESS THAN HALF

5. ALMOST NONE

C5. Does the school system or do individual schools ever provide any services to pupils who have been identified as abused or neglected?

1. YES

5. NO

GO TO C6

C5a. What services are those?

C6. Does the school system or do individual schools ever attempt to get services for them from other sources?

1. YES

5. NO

GO TO C7

C6a. What services are those?	C6b. (FOR EACH MENTION) . From whom?
A. _____	A. _____
_____	_____
B. _____	B. _____
_____	_____
C. _____	C. _____
_____	_____

C7. Does the school system or do individual schools ever provide services to the parents and families of abused or neglected pupils?

1. YES

5. NO

GO TO C8

What services are those?

C8. Does the school system or do individual schools ever attempt to get services from other sources for the parents and families?

1. YES

5. NO

→ GO TO C9

C8a. What services are those?	C8b. (FOR EACH MENTION) From whom?
A. _____	A. _____
_____	_____
B. _____	B. _____
_____	_____
C. _____	C. _____
_____	_____

C9. Are there any services these families need that you find unavailable or difficult to obtain in your area?

1. YES

5. NO

→ GO TO C10

C9a. What services are these? _____

C10. (CARD A) How often are school system personnel called upon to submit reports and testimony before the courts concerning cases of child abuse or neglect among pupils in the school system? Would you say that happens in connection with almost all the cases, more than half of them, about half, less than half, or almost none of them?

1. ALMOST ALL

2. MORE THAN HALF

3. ABOUT HALF

4. LESS THAN HALF

5. ALMOST NONE

C11. Are there any groups of Parents Anonymous or similar self-help organizations operating in your area?

1. YES

5. NO

C11a. Do you mention such groups to the parents of abused or neglected children?

1. YES → GO TO C12

5. NO

C11b. Why not? _____

C11c. Do you feel that groups like these would be helpful to parents of abused and neglected children?

1. YES → GO TO C12

5. NO

C11d. Why? _____

C12. How much do school personnel vary in decisions and approaches to problems of abuse and neglect? Would you say they differ greatly, somewhat, or not at all?

1. GREATLY

3. SOMEWHAT

5. NOT AT ALL

TURN TO P. 23, C13

C12a. In what respects do they vary?

C13. Have you or any school system personnel ever attended or participated in short courses, conferences, or workshops related to child abuse and neglect?

1. YES

5. NO

→ TURN TO P. 24, SECTION D

C13a. When was the last time anyone from this school system attended such programs?

C13b. Who attended? (BY TITLE OR POSITION)

_____	_____
_____	_____

C13c. What was the nature of the program?

D1. Is there a formally organized interagency team, center, or liaison committee that deals with problems of child abuse or neglect in this area?

1. YES, TEAM

2. YES, CENTER

3. YES, LIAISON COMMITTEE

5. NO

TURN TO
P. 25, D2

D1a. What is it called? _____

D1b. Does the school system participate in this (team/center/committee)?

1. YES

5. NO

D1c. Who from the school system participates? (TITLE) _____

D1d. Why not? _____

D1e. What other agencies participate in this (team/center/committee)? _____

D1f. Who from these agencies take part in this (team/center/committee)? That is, what are their positions or titles? _____

D1g. How often do they meet? _____

D1h. Where do they meet? _____

D1j. Do representatives of the participating agencies exchange records?

1. YES

5. NO

D1k. Why not? _____

TURN TO P. 25, D2

D1m. Are the records generated by the different agencies kept in a common pool?

1. YES

5. NO

TURN TO P. 25, D2

D1n. Are there participating agencies which do not place any records in that pool?

1. YES

5. NO

TURN TO P. 25, D2

D2. (CARD A) How effective do you think the various agencies in this area have been in dealing with cases of child abuse and neglect? Would you say in general they've been very effective, somewhat effective, not very effective or not effective at all?

- 1. VERY EFFECTIVE
- 2. SOMEWHAT EFFECTIVE
- 3. NOT VERY EFFECTIVE
- 4. NOT EFFECTIVE AT ALL

D3. (CARD A) How effective do you think the school system has been in dealing with cases of child abuse and neglect?

- 1. VERY EFFECTIVE
- 2. SOMEWHAT EFFECTIVE
- 3. NOT VERY EFFECTIVE
- 4. NOT EFFECTIVE AT ALL

D4. Now considering the various facets of child abuse and neglect and the many agencies involved, what problems do you see in the ways it is handled in this area?

D5. If additional funds were to become available to your school system for child abuse and neglect, what are the most important uses you would like to see those funds put to? Please rank them in their order of importance.

D5a. FOR EACH ITEM: Do you have any idea how much that might cost?

USE	COST
A. _____	A. _____
B. _____	B. _____
C. _____	C. _____
D. _____	D. _____
E. _____	E. _____
F. _____	F. _____
G. _____	G. _____

D6. If additional funds were to become available for other agencies and programs dealing with child abuse and neglect in the community, what are the most important uses you would put those funds to? Please rank them in their order of importance.

D6a. FOR EACH ITEM: Do you have any idea how much that might cost?

USE	COST
A. _____	A. _____
B. _____	B. _____
C. _____	C. _____
D. _____	D. _____
E. _____	E. _____
F. _____	F. _____
G. _____	G. _____

SECTION E: OPINIONS

E1. (CARD E) Now I would like to ask you your opinion about a number of statements concerning ways of handling cases of child abuse and neglect. There are no right or wrong answers, we just want to get the opinions of people in the field about these issues. I'll read you a series of statements. Would you please tell me whether you strongly agree, tend to agree, tend to disagree or strongly disagree with each one.

	STRONGLY AGREE (1)	TEND TO AGREE (2)	TEND TO DISAGREE (4)	STRONGLY DISAGREE (5)
Public agencies should stay out of the relations between parents and their children.				
E2. It is therapy that parents need, not punishment.				
E3. Economic need is the most frequent reason people neglect their children.				
E4. Conflicts between therapeutic services and law enforcement activities cannot be reconciled.				
E5. Physicians who are known to report cases of mistreatment of children lose the confidence of their patients.				
E6. Most parents who mistreat their children do it because of ignorance about child rearing.				
E7. The rights of children have long been neglected in favor of parental rights.				
E8. Too many children are mistreated in the name of discipline.				
E9. People who mistreat their children should have their parental rights terminated.				
E10. Treatment for parents who mistreat their children is largely ineffectual.				

	STRONGLY AGREE (1)	TEND TO AGREE (2)	TEND TO DISAGREE (4)	STRONGLY DISAGREE (5)
E11. Agencies are not given sufficient resources to deal effectively with child abuse and neglect.				
E12. In spite of mistreatment, the best place for children is with their parents.				
E13. It's difficult to say what is and what is not child mistreatment.				
E14. Parents who mistreat their children are sick, not criminals.				
E15. People have every right to discipline their children any way they see fit.				
E16. Public agencies are doing all that can be done in regard to child abuse and neglect.				
E17. It's difficult to determine when parents should have their children returned.				
E18. Control of child abuse and neglect is not a feasible goal.				
E19. We just don't know enough to deal effectively with problems of child mistreatment.				
E20. In dealing with child mistreatment, law enforcement efforts should not be mixed with service programs.				

E21. Now I would like to ask you about the causes of child mistreatment. What kinds of people are likely to abuse their children and why?

E22. And what kinds of people ~~are~~ likely to neglect them, and why?

SECTION F: BACKGROUND ITEMS

F1. Now just a few final questions about yourself. Do you have a bachelor's degree?

1. YES	5. NO
<p>F1a. What was your major?</p> <p>_____</p>	<p>F1b. Have you attended college?</p> <p>1. YES 5. NO → GO TO F1d</p> <p>F1c. How many years?</p> <p>_____</p> <p>F1d. Do you have a high school diploma?</p> <p>1. YES 5. NO</p> <p style="text-align: right;">GO TO F4</p>

F2. Do you have a master's degree?

1. YES	5. NO
<p>F2a. In what?</p> <p>_____</p>	<p>F2b. Have you attended graduate school?</p> <p>1. YES 5. NO</p> <p style="text-align: right;">GO TO F4</p> <p>F2c. How many years?</p> <p>_____</p> <p style="text-align: right;">GO TO F4</p>

F3. Did you do any graduate work after receiving your Master's degree?

1. YES	5. NO → GO TO F4
<p>F3a. Do you have a doctorate?</p> <p>1. YES</p> <p>F3b. In what?</p> <p>_____</p>	<p>5. NO</p> <p>F3c. How many years of graduate work beyond your Master's degree have you completed?</p> <p>_____</p>

F4. How long have you been with this school system? _____

F5. Had you dealt with abused and neglected children prior to working here?

1. YES

5. NO → GO TO F6

F5a. For how long? _____

F5b. What was your position? _____

F6. In what year were you born? _____

F7. Are you married, separated, divorced, widowed, have you never been married, or what?

1. MARRIED

2. SEPARATED

3. DIVORCED

4. WIDOWED

5. SINGLE

7. OTHER _____

F8. Do you have any children?

1. YES

5. NO → END OF INTERVIEW

F8a. How many? _____

F8b. What ages? _____

Thank you very much, that's all the questions I have.

SECTION G: BY OBSERVATION

G1. Respondent's sex:

1. MALE

2. FEMALE

G2. Respondent's race:

1. CAUCASIAN

2. BLACK

3. CHICANO; PUERTO-RICAN;
MEXICAN- OR SPANISH
AMERICAN4. AMERICAN
INDIAN

5. ORIENTAL

7. OTHER (SPECIFY) _____

G3. Was anyone else present during the interview?

1. YES

5. NO

→ GO TO G4

G3a. Who? _____

G4. Interruptions during the interview:

1. Few or none

2. Some

3. A good many

4. Constantly

G5. Respondent's attitude toward the interview:

1. Enthusiastic,
positive2. Fairly co-
operative

3. Neutral

4. Somewhat un-
cooperative5. Hostile or
suspicious

G6. Respondent's interest in the survey:

1. Very in-
terested2. Moderately
interested3. Slightly
interested4. Not inter-
ested at all5. Bored to
tears

Study on Child Abuse and Neglect



SURVEY RESEARCH CENTER
INSTITUTE FOR SOCIAL RESEARCH
THE UNIVERSITY OF MICHIGAN
ANN ARBOR, MICHIGAN 48106

(Do not write in above space.)

1 Interviewer's Label

2. P.S.N. _____
3. County _____
4. Your Int. No. _____
5. Length of Interview _____
(Minutes)

Hospital Medical Personnel

SECTION A: ORGANIZATION AND PROCEDURES

A1. What is your exact title or position in this hospital?

A2. What is the name of this unit or department (--the one in which you work in this hospital)?

(HEREAFTER, USE THIS NAME WHENEVER [DEPT.] APPEARS)

A3. How many beds are there in this hospital?

_____ BEDS

A4. (IF NOT CHILDREN'S HOSPITAL ASK:) How many beds are devoted exclusively to pediatric patients?

_____ BEDS FOR PEDIATRIC PATIENTS

A5. Has a team been organized within this hospital to handle suspected cases of child abuse and neglect?

1. YES

5. NO

→ TURN TO P. 3, A6

A5a. What is it called? _____

A5b. Who chairs this team, that is, what is his or her position?

A5c. Does the team offer services to the parents and families involved?

1. YES

5. NO

→ GO TO A5e

A5d. What kinds? _____

A5e. Is the team limited to members of the hospital staff or does it include persons from other agencies?

1. LIMITED TO HOSPITAL STAFF

2. INCLUDES OTHER AGENCIES

→ TURN TO P. 3, A6

A5f. Does a (DEPT.) staff member participate in the team?

1. YES

5. NO

A5g. Who else participates, that is, what are their titles or positions?

A5h. How often does the team meet? _____

A6. Has this hospital worked out specific procedures for reporting suspected cases of child abuse and neglect?

1. YES
↓

5. NO → GO TO A7

A6a. Are these procedures written out?

1. YES 5. NO

A6b. (CARD B) Are these procedures almost always followed, often followed, sometimes, occasionally, or hardly ever followed?

1. ALMOST ALWAYS
↓
GO TO A6d

2. OFTEN
↓

3. SOMETIMES
↓

4. OCCASIONALLY
↓

5. HARDLY EVER
↓

A6c. Why aren't they always followed? _____

A6d. According to these procedures, is the task of reporting cases to other agencies assigned to a specific department or person?

1. YES 5. NO

A7. Who reports cases of abuse and neglect on behalf of the hospital?

A8. Who makes the decisions on behalf of the hospital as to which cases are to be reported to other agencies? That is, which department and who in the department?

(DEPARTMENT) (POSITION)

A9. Does this hospital operate out-patient services which include services for children?

1. YES

5. NO

A10. Does this hospital operate emergency services?

1. YES

5. NO

TURN TO P. 5, B1

A10a. How many people were treated in emergency services during the last year? (IF NECESSARY: Approximately how many?)

INTERVIEWER CHECKPOINT A10b

R LOOKED UP FIGURES FOR ANSWER TO A10a

R GAVE APPROXIMATE FIGURES FOR ANSWER TO A10a

A10c. Of these people, approximately how many or what percent were under 18 years of age?

NUMBER OR PERCENT

A10d. Do you treat all emergency pediatric cases that come to this hospital or do you refer some of them to other hospitals?

1. TREAT ALL

5. REFER SOME TO OTHER HOSPITALS

A10e. Approximately what proportion do you refer elsewhere?

All. Do you admit all pediatric cases in need of hospitalization to your in-patient wards or do you refer some to other hospitals?

1. ADMIT ALL

5. REFER SOME TO OTHER HOSPITALS

Alla. Approximately what proportion do you refer elsewhere?

SECTION B BASE IDENTIFICATION

B1. These next few questions concern the number of cases of child abuse and neglect that are treated at this hospital and how the hospital learns about them. If you have these figures someplace we would appreciate your looking them up.

During the last year for which you have figures, how many cases of child abuse and neglect did you have here at this hospital? (By cases we mean number of children.)

_____ CHILDREN

INTERVIEWER CHECKPOINT A:

- 1. IF R CANNOT CONVENIENTLY LOOK UP THE FOLLOWING FIGURES AT THIS POINT, ASK TO LEAVE A CASE REPORT SHEET FOR HIM TO MAIL TO YOU LATER. GO OVER EACH ITEM WITH R TO BE SURE HE UNDERSTANDS THEM AND THEN GO ON TO B8.
- 2. IF R CAN FURNISH THE FIGURES NOW, CONTINUE WITH B2.

B2. How many families did that involve? _____ FAMILIES

B3. What year was that? (In what months did it begin and end?)

FROM _____ MONTH _____ YEAR

TO _____ MONTH _____ YEAR

INTERVIEWER CHECKPOINT B:

1. ONE OR MORE CASES REPORTED

5. NO CASES REPORTED

→ TURN TO P. 10, B9

B4. How many or approximately what percent of the children were considered cases of abuse and how many neglect?

ABUSE _____ CASES or _____ %

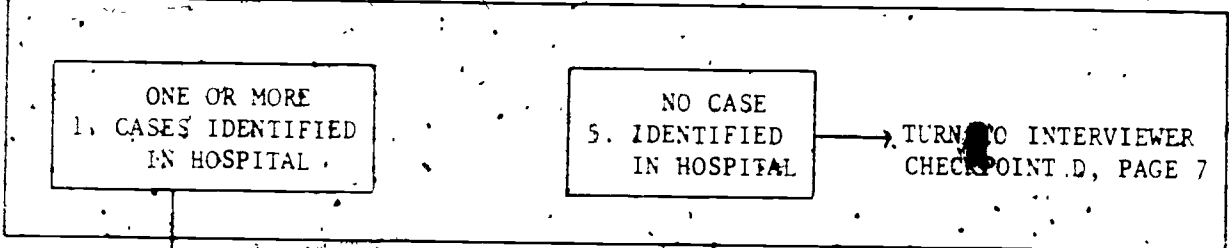
NEGLECT _____ CASES or _____ %

B5. Of all the cases of abuse and neglect, approximately how many or what percent were first identified here in the hospital as cases of abuse or neglect and how many (or what percent) were referred to you as suspected cases?

_____ CASES or _____ % IDENTIFIED AT HOSPITAL

_____ CASES or _____ % REFERRED

INTERVIEWER CHECKPOINT C

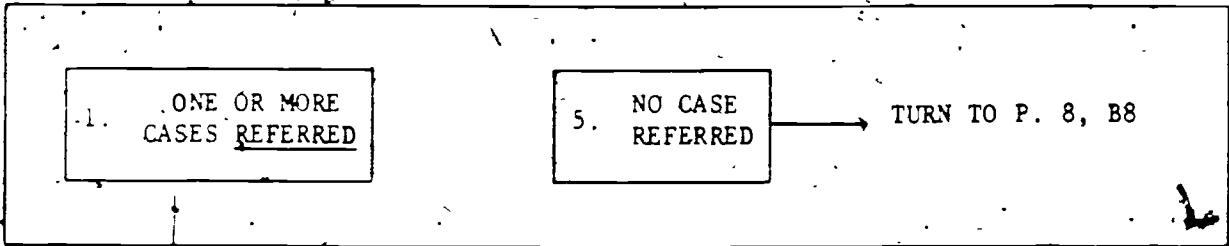


B6. (CARD F) Of the cases of child abuse or neglect that were identified here in the hospital, approximately how many or what percent were brought in by the following sources? First how about the police and sheriff's departments? How many children did they bring to the hospital which were later identified as abused or neglected? (CONTINUE WITH LIST)

- A. Police and Sheriff's Departments
- B. Other hospitals?
- C. Physicians in private practice?
- D. Parents?
- E. Other relatives?
- F. Friends and neighbors?
- G. Any others? (SPECIFY) _____
- H. _____

Number of Children or Percent	
Children	Percent

INTERVIEWER CHECKPOINT D



B7. (CARD C) Of those cases that were referred to you as suspected abuse or neglect, approximately how many or what percent were referred by the following sources? First how about the Child Protective Agency. How many cases of abuse and neglect did they refer to this hospital? (CONTINUE WITH LIST)

- A. Child Protective Services
- B. Police and Sheriff's Departments
- C. Other hospitals
- D. Private physicians
- E. Any other sources: _____
(SPECIFY)
- F. _____
- G. _____

Number of Children or Percent

Number of Children	or Percent

B6. (CARD M) For each of the following agencies, would you tell me whether the ways they handle cases of child abuse and neglect ever delay the hospital staff's seeing those children who need medical care or cause other problems? First, how about the police and sheriff's departments. Do the ways they handle cases ever delay you or cause problems? (CONTINUE WITH LIST BELOW. THEN FOR EACH YES, ASK B8a BELOW AND B8b ON PAGE OPPOSITE.)

B8a. (FOR EACH YES) (CARD C) In what proportion of the cases in which (MENTION) was involved were you delayed or caused difficulties?

	(1) YES	(5) NO	(1) ALMOST ALL	(2) MORE THAN HALF	(3) ABOUT HALF	(4) LESS THAN HALF	(5) ALMOST NONE
A. Police and Sheriff's Departments							
B. Social Service Departments of this or other hospitals							
C. Child Protective Agency							
D. Other divisions of the Welfare or Social Services Departments							
E. Schools							
F. Courts							
G. Mental Health Clinics							
H. Voluntary and Private Service Organizations							
J. Prosecuting Attorneys							
K. Public Health Department							

(FOR EACH YES, ASK B8a AND B8b ACROSS.)

B8b. Would you tell me more specifically about the nature of the difficulties and delays?

A.

B.

C.

D.

E.

F.

G.

H.

J.

K.

B9. Now I would like to ask you about reporting cases of child abuse and neglect in this hospital and the community. When radiologists in this hospital suspect cases of abuse or neglect, to whom would they report?

B10. When other physicians in the hospital suspect cases of child abuse and neglect to whom would they report?

B11. When nurses in the hospital suspect cases to whom would they report?

B12. Would other persons working in the hospital ever report suspected cases?

1. YES



5. NO

TURN TO P. 11, B13

B12a. Who reports--and to whom would they report?

A. _____

A. _____

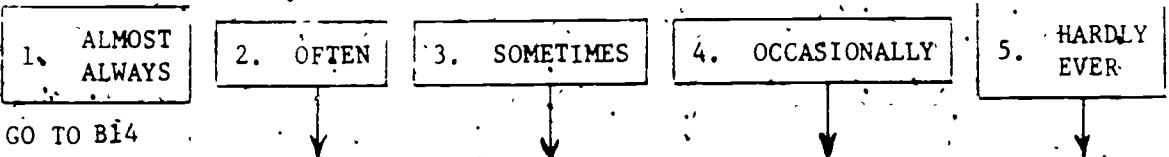
B. _____

B. _____

C. _____

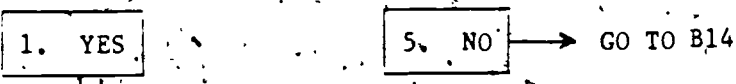
C. _____

B13. (CARD B) When physicians in this hospital know about a case of abuse or neglect, how likely do you think they are to report it? Would they, almost always report such a case, often, sometimes, occasionally, or hardly ever report it?



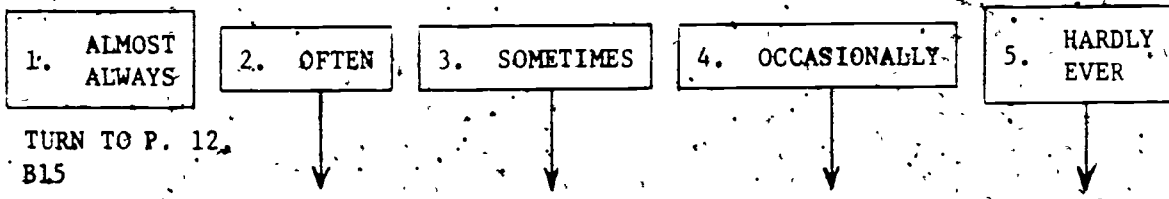
B13a. Why don't they always report it?

B13b. Are physicians in some medical specialties less likely to report than in others?



B13c. Which specialties are these?

B14. (CARD B) How likely do you think nurses in this hospital are to report cases of suspected child abuse or neglect? (Would they almost always report it, often, sometimes, occasionally or hardly ever report it?)



B14a. Why don't they always report it?

B15. In what parts of the hospital's operations do you think suspected cases of abuse and neglect are most likely to go unreported? Would that be in the out-patient services, in the emergency rooms or in the in-patient wards?

1. EMERGENCY ROOMS

2. OUTPATIENT SERVICES

3. INPATIENT WARDS

5. NO DIFFERENCE

8. DON'T KNOW

TURN TO P. 13, B16

B15a. Why is that?

B15b. Of these services, where is underreporting least likely to occur?

B15c. Why is that?

B16. Now, speaking only of abuse, do you feel that in this area child abuse is generally underreported or not?

I. YES, UNDERREPORTED

5. NO, NOT UNDERREPORTED

TURN TO P. 14, B17



B16a. Would you say there is a great deal of underreporting or just some?

1. A GREAT DEAL

3. SOME

B16b. In your estimation, is abuse of children more likely to go unreported for some kinds of parents or guardians, such as those of certain marital, economic or ethnic characteristics, or does underreporting apply equally to all kinds of parents?

1. MORE LIKELY FOR SOME

5. EQUALLY FOR ALL

GO TO B16e



B16c. For what categories of parents is underreporting more likely to occur?

B16d. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?

A. _____

A. _____

B. _____

B. _____

C. _____

C. _____

B16e. Is abuse more likely to go unreported when the children are of certain ages, sex or have certain handicaps, or does underreporting apply equally to all kinds of children?

1. MORE LIKELY FOR SOME

5. EQUALLY FOR ALL

TURN TO P. 14, B16f.

TURN TO P. 14, B17

<p>B16f. For which categories of children is underreporting more likely to occur?</p>	<p>B16g. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?</p>
<p>A. _____</p>	<p>A. _____</p>
<p>B. _____</p>	<p>B. _____</p>
<p>C. _____</p>	<p>C. _____</p>

B17. Now, speaking only of neglect, do you feel that in this area child neglect is generally underreported or not?

1. YES, UNDERREPORTED

5. NO, NOT UNDERREPORTED

TURN TO P. 16, B18

B17a. Would you say there is a great deal of underreporting or just some?

1. GREAT DEAL

3. SOME

B17b. In your estimation, is neglect of children more likely to go unreported for some kinds of parents or guardians, such as those of certain marital, economic or ethnic characteristics, or does underreporting apply equally to all kinds of parents?

1. MORE LIKELY FOR SOME

5. EQUALLY FOR ALL

TURN TO P. 15, B17e

<p>B17c. For what categories of parents is underreporting more likely to occur?</p>	<p>B17d. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?</p>
<p>A. _____</p>	<p>A. _____</p>
<p>B. _____</p>	<p>B. _____</p>
<p>C. _____</p>	<p>C. _____</p>

B17e. Is neglect more likely to go unreported when the children are of certain ages, sex or have certain handicaps, or does underreporting apply equally to all kinds of children?

1. MORE LIKELY FOR SOME

5. EQUALLY FOR ALL

TURN TO P. 16, B18



B17f. For which categories of children is underreporting more likely to occur?

A. _____

B. _____

C. _____

B17g. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?

A. _____

B. _____

C. _____

B18. (CARD D) We have been talking about differences in reporting. Now I want your opinion about differences in the actual incidence of abuse among certain types of children compared to the average rate for all children. Compared to others, please tell me how much more or less often abuse is likely to occur among the following categories? First, how about physically handicapped children. Would you say they are likely to be abused much more often, more, about the same, less, or much less often than other children? (CONTINUE WITH LIST)

- a. Physically handicapped
- b. Mentally retarded children
- c. Emotionally disturbed
- d. Multiple handicapped children
- e. Low birthweight children
- f. Sensory handicapped -- the deaf or blind
- g. Children with chronic illness
- h. Adopted children
- j. Foster children
- k. Would there be any other categories of children who are apt to be abused more or less than others? (SPECIFY)
- m. _____

	(1) MUCH MORE	(2) MORE	(3) SAME	(4) LESS	(5) MUCH LESS

B19. (CARD D) Now, how about neglect, how much more or less often is neglect likely to occur among the same categories of children compared to others? First, the physically handicapped. (Would you say they are likely to be neglected much more often, more, about the same, less, or much less often than other children?) (CONTINUE WITH LIST)

- a. Physically handicapped
- b. Mentally retarded children
- c. Emotionally disturbed
- d. Multiple handicapped children
- e. Low birthweight children
- f. Sensory handicapped -- the deaf or blind
- g. Children with chronic illness
- h. Adopted children
- j. Foster children
- k. Would there be any other categories of children who are apt to be neglected more or less than others? (SPECIFY)
- m. _____

	(1) MUCH MORE	(2) MORE	(3) SAME	(4) LESS	(5) MUCH LESS

B20. (CARD B) How often is it that an abused child brought to this hospital for treatment is or has been part of the active caseload of the Child Protective Agency?

- 1. ALMOST ALWAYS
- 2. OFTEN
- 3. SOMETIMES
- 4. OCCASIONALLY
- 5. HARDLY EVER

B21. What are the circumstances which lead physicians to suspect that they may be working with a child abuse victim?

B22. What are the circumstances which lead physicians to suspect that they may be working with a child neglect victim?

B23. Does your hospital have standard screening procedures to detect child abuse or neglect among patients?

1. YES

5. NO → TURN TO P. 18, B24.



B23a. Are these procedures applied to all children seen in this hospital?

1. YES

5. NO

TURN TO P. 18, B23c

B23b. To whom are they applied?

B23c. What are these procedures?

B24. Are there any special procedures followed in this hospital for verifying suspected cases of child abuse?

1. YES

5. NO → GO TO B25

B24a. What are these special procedures?

B25. And how about child neglect; are there any special procedures for verifying suspected cases of neglect?

1. YES

5. NO → TURN TO P. 19; B26

B25a. What are these special procedures?

B26. Have there been any special efforts in the last few years to get cases of child abuse and neglect identified and reported in this area?

1. YES

5. NO

→ TURN TO P. 20, SECTION C



B26a. What was the nature of these efforts?

(IF NOT CLEAR) B26b. Was that a state or local effort?

B26c. Have these efforts increased reporting greatly, somewhat, or not at all?

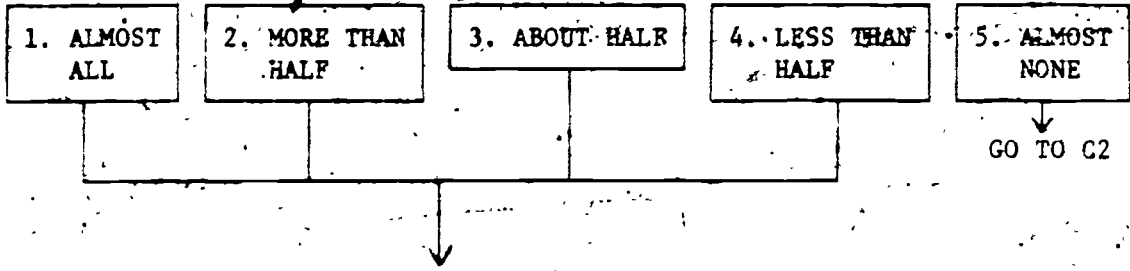
1. GREATLY

3. SOMEWHAT

5. NOT AT ALL

SECTION C: CASE MANAGEMENT

C1. (CARD A) How often are members of the medical staff called upon to submit reports and testimony before the courts concerning cases of child abuse or neglect? Would you say that happens in connection with almost all the cases, more than half of them, about half, less than half or almost none of them?



C1a. (CARD B) How often is the social services department in this hospital called upon to assist physicians in preparing reports and testimony for the Courts in connection with child abuse and neglect cases? Does that happen almost always, often, sometimes, occasionally, or hardly ever?

- 1. ALMOST ALWAYS
- 2. OFTEN
- 3. SOMETIMES
- 4. OCCASIONALLY
- 5. HARDLY EVER

C2. When a case of child abuse or neglect is identified in out-patient services or in the emergency room, what happens to the child? Is the child admitted to the in-patient facilities, left to go home, or what?

C3. (CARD B) How often are children who are suspected of being abused or neglected kept in the hospital beyond the need for medical care? Would you say that almost always happens, often, sometimes, occasionally, or hardly ever happens?

1. ALMOST ALWAYS	2. OFTEN	3. SOMETIMES	4. OCCASIONALLY	5. HARDLY EVER GO TO C4
------------------	----------	--------------	-----------------	----------------------------

C3a. Why does it happen? _____

C4. What are the services this hospital itself, including the social services department, provides for children here who have been identified as abused or neglected?

C5. What social services and support would this hospital obtain from other sources for children who have been identified as abused or neglected?

SERVICE OR SUPPORT

C5a. From which agencies?

- A. _____
- _____
- B. _____
- _____
- C. _____
- _____

- A. _____
- _____
- B. _____
- _____
- C. _____
- _____

C6. What services does the hospital itself, including the social services department, provide the parents and families of abused and neglected children?

- _____
- _____
- _____
- _____
- _____

C7. What social services and support would this hospital obtain from other sources for the parents and families of abused and neglected children?

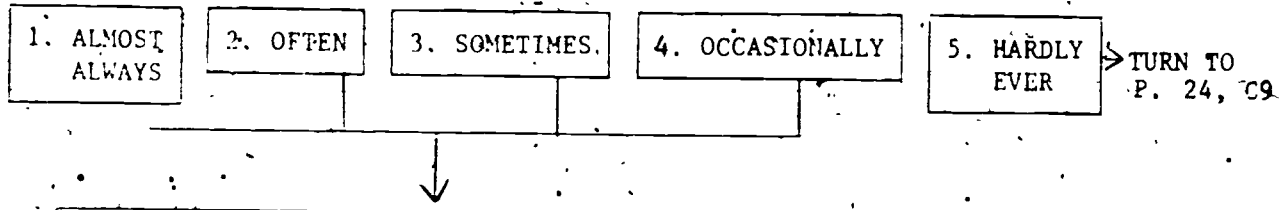
SERVICE OR SUPPORT

C7a. From which agencies?

- A. _____
- _____
- B. _____
- _____
- C. _____
- _____

- A. _____
- _____
- B. _____
- _____
- C. _____
- _____

C8. (CARD B) How often do you recommend that parents seek help from mental health clinics, psychiatrists, marriage counselors, and the like? (Almost always, often, sometimes, occasionally, or hardly ever?)



C8a. Where do you recommend they get such help, that is, from which services or agencies?

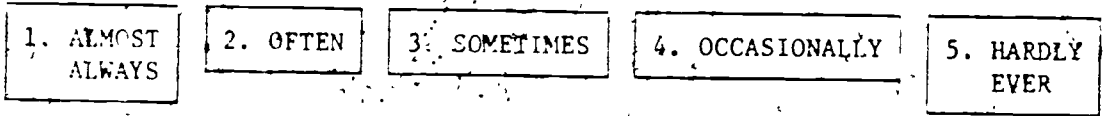
A. _____

B. _____

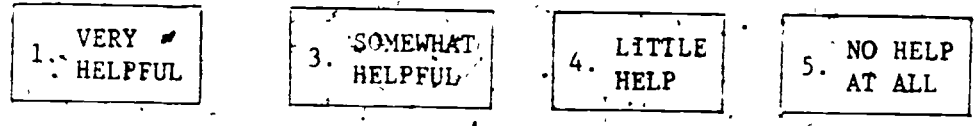
C. _____

D. _____

C8b. (CARD B) How often do you find them reluctant to use these services?



C8c. In your estimation how helpful are the services to those who use them? Would you say they are very helpful, somewhat helpful, of little help or no help at all?



C9. Are there any services these families need that you find unavailable or difficult to obtain in your area?

1. YES

5. NO → GO TO C10

C9a. What services are these? _____

C10. Are there any groups of Parents Anonymous or similar self-help organizations operating in your area?

1. YES

5. NO

C10a. Do you mention such groups to the parents of abused or neglected children?

1. YES → TURN TO P. 25, C11

5. NO

C10b. Why not? _____

C10c. Do you feel that groups like these would be helpful to parents of abused and neglected children?

1. YES → TURN TO P. 25, C11

5. NO

C10d. Why not? _____

C11. How much do medical people vary in decisions and approaches to problems of abuse and neglect? Would you say they differ greatly, somewhat, or not at all?

1. GREATLY

3. SOMEWHAT

5. NOT AT ALL

→ GO TO C12

C11a. In what respects do they vary?

C12. Have you or anyone at the hospital here ever attended or participated in short courses, conferences, or workshops related to child abuse and neglect?

1. YES

5. NO

→ TURN TO P. 26, SECTION D

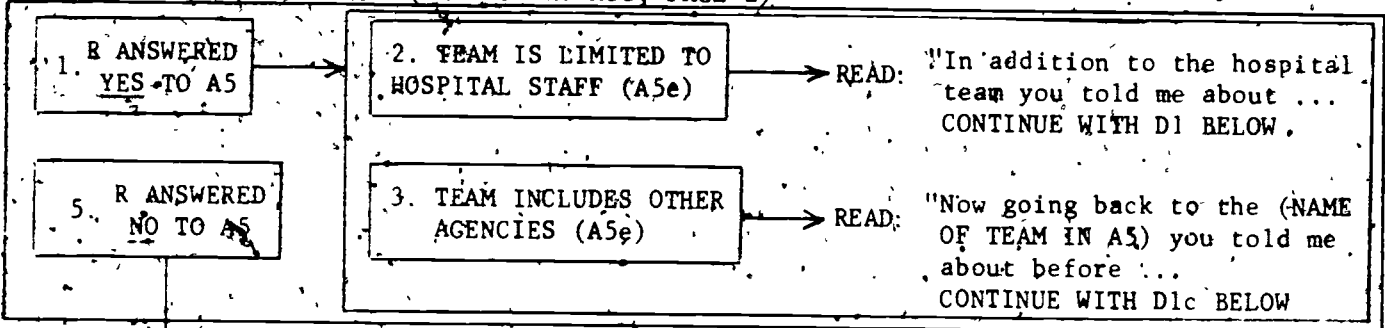
C12a. When was the last time anyone from this hospital attended such programs?

C12b. Who attended (BY TITLE OR POSITION)?

C12c. What was the nature of the program?

SECTION D: INTERAGENCY TEAMS AND LIAISONS

INTERVIEWER CHECKPOINT F (SEE A5 and A5e, PAGE 2)



D1. Is there a formally organized interagency team, center, or liaison committee that deals with problems of child abuse or neglect in this area?

- 1. YES, TEAM
 - 2. YES, CENTER
 - 3. YES, LIAISON COMMITTEE*
 - 5. NO
- TURN TO P. 27, D2.

D1a. What is it called? _____

D1b. Does this hospital participate in this (team/center/committee)?

1. YES

5. NO

D1c. Who from the hospital participates in it? (TITLE)

D1d. Why not? _____

D1e. What other agencies participate in this (team/center/committee)? _____

D1f. Who from these agencies take part in this (team/center/committee)? That is, what are their positions or titles?

D1g. How often do they meet? _____

D1h. Where do they meet? _____

D1j. Do representatives of the participating agencies exchange records?

1. YES

5. NO

D1k. Why not? _____

D1m. Are the records generated by the different agencies kept in a common pool?

1. YES

5. NO → GO TO D2

D1n. Are there participating agencies which do not place any records in that pool?

1. YES

5. NO → GO TO D2

D1p. Which ones? _____

D2. Do any of the medical societies that you are involved with have committees on child abuse and neglect?

1. YES

5. NO → GO TO D3

D2a. Which ones?

- A. _____
- B. _____
- C. _____

D3. (CARD C) In your estimation, what proportion of physicians in this area are well acquainted with the legal requirements of reporting child abuse? Would you say almost all, more than half, about half, less than half, or almost none?

1. ALMOST ALL

2. MORE THAN HALF

3. ABOUT HALF

4. LESS THAN HALF

5. ALMOST NONE

D4. (CARD A) How effective do you think the various agencies in this area have been in dealing with cases of child abuse and neglect? Would you say in general they've been very effective, somewhat effective, not very effective or not effective at all?

1. VERY EFFECTIVE

2. SOMEWHAT EFFECTIVE

3. NOT VERY EFFECTIVE

4. NOT EFFECTIVE AT ALL



D5. (CARD A) How effective do you think this hospital has been in dealing with cases of child abuse and neglect?

1. VERY EFFECTIVE

2. SOMEWHAT EFFECTIVE

3. NOT VERY EFFECTIVE

4. NOT EFFECTIVE AT ALL

D6. Now considering the various facets of child abuse and neglect and the many agencies involved, what problems do you see in the ways it is handled in this area?

D7. If additional funds were to become available to the hospital for child abuse and neglect, what are the most important uses you would like to see those funds put to? Please rank them in their order of importance.

D7a. FOR EACH ITEM: Do you have any idea how much that might cost?

USE	COST
A. _____	A. _____
B. _____	B. _____
C. _____	C. _____
D. _____	D. _____
E. _____	E. _____
F. _____	F. _____
G. _____	G. _____

D8. If additional funds were to become available for other agencies and programs dealing with child abuse and neglect in the community, what are the most important uses you would put those funds to? Please rank them in their order of importance.

D8a. FOR EACH ITEM: Do you have any idea how much that might cost?

USE	COST
A. _____	A. _____
B. _____	B. _____
C. _____	C. _____
D. _____	D. _____
E. _____	E. _____
F. _____	F. _____
G. _____	G. _____

D9. What other recommendations would you make for improving the identification and handling of abuse and neglect cases in this area?

Lined area for handwritten response.

SECTION E: OPINIONS

E1. (CARD E) Now I would like to ask you your opinion about a number of statements concerning ways of handling cases of child abuse and neglect. There are no right or wrong answers, we just want to get the opinions of people in the field about these issues. I'll read you a series of statements. Would you please tell me whether you strongly agree, tend to agree, tend to disagree or strongly disagree with each one.

	STRONGLY AGREE (1)	TEND TO AGREE (2)	TEND TO DISAGREE (4)	STRONGLY DISAGREE (5)
Public agencies should stay out of the relations between parents and their children.				
E2. It is therapy that parents need, not punishment.				
E3. Economic need is the most frequent reason people neglect their children.				
E4. Conflicts between therapeutic services and law enforcement activities cannot be reconciled.				
E5. Physicians who are known to report cases of mistreatment of children lose the confidence of their patients.				
E6. Most parents who mistreat their children do it because of ignorance about child rearing.				
E7. The rights of children have long been neglected in favor of parental rights.				
E8. Too many children are mistreated in the name of discipline.				
E9. People who mistreat their children should have their parental rights terminated.				
E10. Treatment for parents who mistreat their children is largely ineffectual.				



	STRONGLY AGREE (1)	TEND TO AGREE (2)	TEND TO DISAGREE (4)	STRONGLY DISAGREE (5)
E11. Agencies are not given sufficient resources to deal effectively with child abuse and neglect.				
E12. In spite of mistreatment, the best place for children is with their parents.				
E13. It's difficult to say what is and what is not child mistreatment.				
E14. Parents who mistreat their children are sick, not criminals.				
E15. People have every right to discipline their children any way they see fit.				
E16. Public agencies are doing all that can be done in regard to child abuse and neglect.				
E17. It's difficult to determine when parents should have their children returned.				
E18. Control of child abuse and neglect is not a feasible goal.				
E19. We just don't know enough to deal effectively with problems of child mistreatment.				
E20. In dealing with child mistreatment, law enforcement efforts should not be mixed with service programs.				

E21. Now I would like to ask you about the causes of child mistreatment. What kinds of people are likely to abuse their children and why?

E22. And what kinds of people are likely to neglect them, and why?

SECTION F: BACKGROUND

F1. What is your medical specialty? _____

F2. What percent of all the patients you see are under 18?
_____ %

F3. What are your major professional responsibilities? Are they in patient care, research, administration, teaching, or what? (CHECK ALL THAT APPLY.)

1. PATIENT CARE	2. RESEARCH	3. ADMINISTRATION	4. TEACHING	7. OTHER (specify) _____ _____
-----------------	-------------	-------------------	-------------	--------------------------------------

F3a. (IF MORE THAN ONE) Which is your major responsibility?

F4. Do you have a private practice?

1. YES
↓

5. NO → GO TO F5

F4a. Is that a solo practice, group-practice, or what?

1. SOLO

2. GROUP

7. OTHER (specify) _____

F5. How long have you been at this hospital?

F6. Had you dealt with abused and neglected children prior to working here?

1. YES
↓

5. NO → TURN TO P. 35, F7

F7. In what year were you born? _____

F8. Are you married, separated, divorced, widowed, have you never been married, or what?

1. MARRIED

2. SEPARATED

3. DIVORCED

4. WIDOWED

5. SINGLE

7. OTHER _____

F9. Do you have any children?

1. YES

5. NO → END OF INTERVIEW

F9a. How many? _____

F9b. What ages? _____

Thank you very much, that's all the questions I have.

TIME NOW _____

SECTION G: BY OBSERVATION

G1. Respondent's sex:

1. MALE

2. FEMALE

G2. Respondent's race:

1. CAUCASIAN

2. BLACK

3. MEXICAN-OR-SPANISH
AMERICAN
3. CHICANO; PUERTO-RICAN4. AMERICAN
INDIAN

5. ORIENTAL

7. OTHER (SPECIFY)

G3. Was anyone else present during the interview?

1. YES

5. NO

→ GO TO 64

G3a. Who?

G4. Interruptions during the interview:

1. Few or none

2. Some

3. A good many

4. Constantly

G5. Respondent's attitude toward the interview:

1. Enthusiastic,
positive2. Fairly co-
operative

3. Neutral

4. Somewhat un-
cooperative5. Hostile or
suspicious

G6. Respondent's interest in the survey:

1. Very in-
terested2. Moderately
interested3. Slightly
interested4. Not inter-
ested at all5. Bored to
tears

Study on Child Abuse and Neglect



SURVEY RESEARCH CENTER
INSTITUTE FOR SOCIAL RESEARCH
THE UNIVERSITY OF MICHIGAN
ANN ARBOR, MICHIGAN 48106

(Do not write in above space.)

1. Interviewer's Label

2. P.S.U. _____
3. County _____
4. Your Int. No. _____
5. Length of Interview _____
(Minutes)

Hospital Social Service Departments

SECTION A: ORGANIZATION

A1. First I'd like to know about the organization of this hospital and the department or unit in which you work.

Are you an employee of the hospital or of an independent agency?

1. OF THE HOSPITAL

2. OF AN INDEPENDENT AGENCY

Ala. What is the name of the unit or department in which you work in this hospital?

Alb. What agency is that?

(HEREAFTER USE ABOVE NAME WHENEVER [DEPT.] APPEARS IN QUESTIONNAIRE.)

INTERVIEWER READ: Whenever I refer to (AGENCY ABOVE) I mean only those people from (AGENCY) who work here at the hospital.

(HEREAFTER REFER TO ABOVE AGENCY WHENEVER [DEPT.] APPEARS IN QUESTIONNAIRE.)

A2. How many social workers are there in (DEPT.)?

_____ SOCIAL WORKERS

A3. What is your exact title or position?

A4. Who (do you/does the Supervisor of [DEPT.]) report to in the hospital? That is, what is his or her title?

A5. Has a team been organized within this hospital to handle suspected cases of child abuse and neglect?

1. YES

5. NO

→ TURN TO P. 3, A6

A5a. What is it called? _____

A5b. Who chairs this team, that is, what is his or her position?

A5c. Does the team offer services to the parents and families involved?

1. YES

5. NO

→ GO TO A5e

A5d. What kinds? _____

A5e. Is the team limited to members of the hospital staff or does it include persons from other agencies?

1. LIMITED TO HOSPITAL STAFF

2. INCLUDES OTHER AGENCIES

→ TURN TO P. 3, A6

A5f. Does a (DEPT.) staff member participate in the team?

1. YES

5. NO

A5g. Who else participates, that is, what are their titles or positions?

A5h. How often does the team meet? _____

A6. Has this hospital worked out specific procedures for reporting suspected cases of child abuse and neglect?

1. YES

5. NO → GO TO A7

A6a. Are these procedures written out?

1. YES

5. NO

A6b. (CARD B) Are these procedures almost always followed, often followed, sometimes, occasionally, or hardly ever followed?

1. ALMOST ALWAYS

2. OFTEN

3. SOMETIMES

4. OCCASIONALLY

5. HARDLY EVER

GO TO A6d

A6c. Why aren't they always followed?

A6d. According to these procedures, is the task of reporting cases to other agencies assigned to a specific department or person?

1. YES

5. NO

A7. Who reports cases of abuse and neglect on behalf of the hospital?

A8. Who makes the decisions on behalf of the hospital as to which cases are to be reported to other agencies? That is, which department and who in the department?

(DEPARTMENT) (POSITION)



A9. Does this hospital operate out-patient services which include services for children?

1. YES

5. NO

A10. Does this hospital operate emergency services?

1. YES

5. NO

SECTION B: CASE IDENTIFICATION

B1. These next few questions concern the number of cases of child abuse and neglect that come to the attention of (DEPT.) and how you learn about them. If you have these figures someplace we would appreciate your looking them up.

During the last year for which you have figures, how many cases of child abuse and neglect did you have here at this hospital? (By cases we mean number of children.)

_____ CHILDREN

INTERVIEWER CHECKPOINT A:

1. IF R CANNOT CONVENIENTLY LOOK UP THE FOLLOWING FIGURES AT THIS POINT, ASK TO LEAVE A CASE REPORT SHEET FOR HIM TO MAIL TO YOU LATER. GO OVER EACH ITEM WITH R TO BE SURE HE UNDERSTANDS THEM AND THEN GO ON TO B8.

2. IF R CAN FURNISH THE FIGURES NOW, CONTINUE WITH B2.



B2. How many families did that involve? _____ FAMILIES

B3. What year was that? (In what months did it begin and end?)

FROM _____
 MONTH YEAR

TO _____
 MONTH YEAR

INTERVIEWER CHECKPOINT B:

1. ONE OR MORE CASES REPORTED

5. NO CASES REPORTED → TURN TO P. 14, B15



B4. How many or approximately what percent of the children were considered cases of abuse and how many neglect?

ABUSE _____ CASES or _____%

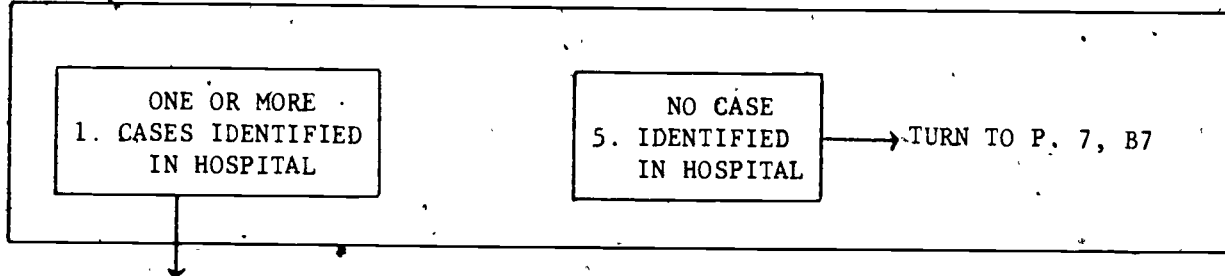
NEGLECT _____ CASES or _____%

B5. Of all the cases of abuse and neglect, approximately how many or what percent were first identified here, in the hospital as cases of abuse or neglect and how many (or what percent) were referred to you as suspected cases?

_____ CASES or _____ % IDENTIFIED AT HOSPITAL

_____ CASES or _____ % REFERRED

INTERVIEWER CHECKPOINT C

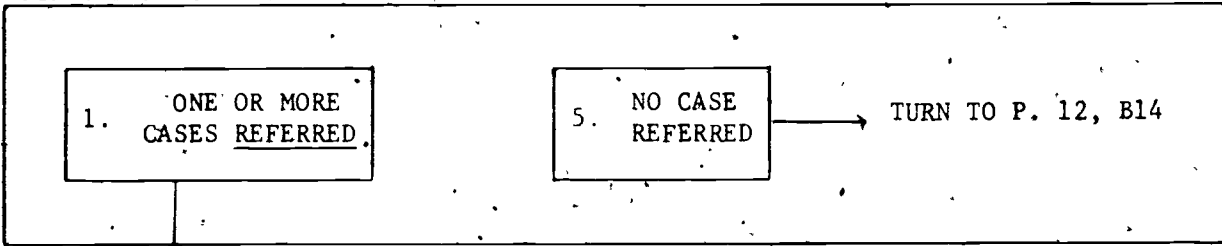


B6. (CARD F) Of the cases of child abuse or neglect that were identified here in the hospital, approximately how many or what percent were brought in by the following sources? First how about the police and sheriff's departments? How many children did they bring to the hospital which were later identified as abused or neglected? (CONTINUE WITH LIST)

- A. Police and Sheriff's Departments.
- B. Other hospitals
- C. Physicians in private practice
- D. Parents
- E. Other relatives
- F. Friends and neighbors
- G. Others _____

Number of Children or Percent	

INTERVIEWER CHECKPOINT D



B7. (CARD G) Of those cases that were referred to you as suspected abuse or neglect, approximately how many or what percent were referred by the following sources? First how about the Child Protective Agency: How many cases of abuse and neglect did they refer to this hospital? (CONTINUE WITH LIST)

- A. Child Protective Services
- B. Police and Sheriff's Departments
- C. Other hospitals
- D. Private physicians
- E. Any other sources: _____

Number of Children or Percent	

B8. Do any of the referring agencies routinely send you written reports?

1. YES

5. NO → TURN TO P. 12, B14

B8a. Which ones? (ENTER BELOW)	B8b. (FOR EACH MENTION ASK) What types of written reports do you receive? Are they only report forms, do they include case notes, or what?		
AGENCY	TYPES OF REPORTS		
	FORMS	CASE NOTES	OTHER (SPECIFY)

(IF ONLY ONE AGENCY REPORTS ABOVE)

B9. Do you find these reports helpful in your own evaluation of the case and the services you provide?

1. YES

5. NO

B9a. In what ways are they helpful?

B9b. Why is it these reports are not helpful?

TURN TO P. 10, B12

B10. Do you find the reports from certain agencies more helpful than the reports from others for your own evaluations and the services you provide?

1. YES

5. NO → GO TO B11

B10a. Which agencies usually send the <u>most</u> helpful reports?	B10b. (FOR EACH AGENCY) In what ways are these reports helpful?
A. _____	A. _____
B. _____	B. _____
C. _____	C. _____
B10c. Which agencies send the <u>least</u> helpful reports?	B10d. (FOR EACH AGENCY) Why is it these reports are not helpful?
A. _____	A. _____
B. _____	B. _____
C. _____	C. _____

TURN TO P. 10, B12

B11. Do you find them all helpful or none of them helpful?

1. ALL

5. NONE

B11a. In what ways are they helpful?

B11b. In what ways are they not helpful?

B12. Is it difficult to obtain reports at all from some agencies?

1. YES

5. NO

→ GO TO B13

B12a. From which agencies?	B12b. (FOR EACH MENTION ASK) Why is that?
A. _____	A. _____
B. _____	B. _____
C. _____	C. _____

B13. Do any of the agencies ever suggest or request that (DEPT.) take any specific action in regard to the cases they refer to this hospital?

1. YES

5. NO

→ TURN TO P. 12, B14

B13a. Which ones do this?	B13b. (FOR EACH MENTION ASK) What kinds of suggestions do they usually make?
A. _____	A. _____
B. _____	B. _____
C. _____	C. _____
D. _____	D. _____
E. _____	E. _____

B14. (CARD N) For each of the following agencies, would you tell me whether the ways they handle cases of child abuse and neglect ever delay or cause problems for (DEPT.)? First, how about the police and sheriff's departments; Do the ways they handle cases ever delay you or cause problems? (CONTINUE WITH LIST BELOW. THEN FOR EACH YES, ASK B14a BELOW AND B14b ON PAGE OPPOSITE.)

B14a. (FOR EACH YES) (CARD C) In what proportion of the cases in which (MENTION) was involved were you delayed or caused difficulties?

	(1) YES	(5) NO	(1) ALMOST ALL	(2) MORE THAN HALF	(3) ABOUT HALF	(4) LESS THAN HALF	(5) ALMOST NONE
A. Police and Sheriff's Departments							
B. Medical Staffs Of this or Other hospitals							
C. Child Protective Agency							
D. Other divisions of the Welfare or Social Services Departments							
E. Schools							
F. Courts.							
G. Mental Health Clinics							
H. Voluntary and Private Service Organizations							
J. Prosecuting Attorneys.							

(FOR EACH YES, ASK B14a AND B14b ACROSS.)

B14b. Would you tell me more specifically about the nature of the difficulties and delays?

A. _____

B. _____

C. _____

D. _____

E. _____

F. _____

G. _____

H. _____

J. _____

B15. Now I would like to ask you about reporting cases of child abuse and neglect in this hospital and the community. When radiologists in this hospital suspect cases of abuse or neglect, to whom would they report?

B16. When other physicians in the hospital suspect cases of child abuse and neglect to whom would they report?

B17. When nurses in the hospital suspect cases to whom would they report?

B18. Would other persons working in the hospital, including (DEPT.) ever report suspected cases?

1. YES

5. NO

TURN TO P. 15, B19

B18a. Who reports--and to whom would they report?

A. _____

A. _____

B. _____

B. _____

C. _____

C. _____

B19. (CARD B) When physicians in this hospital know about a case of abuse or neglect, how likely do you think they are to report it? Would they almost always report it, often, sometimes, occasionally, or hardly ever report it?

1. ALMOST ALWAYS	2. OFTEN	3. SOMETIMES	4. OCCASIONALLY	5. HARDLY EVER
------------------	----------	--------------	-----------------	----------------

GO TO B20

B19a. Why don't they always report it?

B19b. Are physicians in some medical specialties less likely to report than in others?

1. YES	5. NO → GO TO B20
--------	-------------------

B19c. Which specialties are these? _____

B20. (CARD B) How likely do you think nurses in this hospital are to report cases of suspected child abuse or neglect? (Would they almost always report it, often, sometimes, occasionally or hardly ever report it?)

1. ALMOST ALWAYS	2. OFTEN	3. SOMETIMES	4. OCCASIONALLY	5. HARDLY EVER
------------------	----------	--------------	-----------------	----------------

TURN TO P. 16, B21

B20a. Why don't they always report it?



B21. In what parts of the hospital's operations do you think suspected cases of abuse and neglect are most likely to go unreported? Would that be in the out-patient services, in the emergency rooms or in the in-patient wards?

- | | | | | |
|--------------------|------------------------|--------------------|------------------|---------------|
| 1. EMERGENCY ROOMS | 2. OUTPATIENT SERVICES | 3. INPATIENT WARDS | 5. NO DIFFERENCE | 8. DON'T KNOW |
|--------------------|------------------------|--------------------|------------------|---------------|

TURN TO P. 17, B22

B21a. Why is that?

B21b. Of these services, where is underreporting least likely to occur?

B21c. Why is that?

B22. Now, speaking only of abuse, do you feel that in this area child abuse is generally underreported or not?

1. YES, UNDERREPORTED

5. NO, NOT UNDERREPORTED

TURN TO
P. 18, B23

B22a. Would you say there is a great deal of underreporting or, just some?

1. A GREAT DEAL

3. SOME

B22b. In your estimation, is abuse of children more likely to go unreported for some kinds of parents or guardians, such as those of certain marital, economic or ethnic characteristics, or does underreporting apply equally to all kinds of parents?

1. MORE LIKELY FOR SOME

5. EQUALLY FOR ALL

GO TO B22e

B22c. For what categories of parents is underreporting more likely to occur?

B22d. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?

A. _____

A. _____

B. _____

B. _____

C. _____

C. _____

B22e. Is abuse more likely to go unreported when the children are of certain ages, sex or have certain handicaps, or does underreporting apply equally to all kinds of children?

1. MORE LIKELY FOR SOME

5. EQUALLY FOR ALL

TURN TO P. 18, B22f

TURN TO P. 18, B23

<p>B22f. For which categories of children is underreporting more likely to occur?</p> <p>A. _____</p> <p>B. _____</p> <p>C. _____</p>	<p>B22g. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?</p> <p>A. _____</p> <p>B. _____</p> <p>C. _____</p>
---	--

B23. Now, speaking only of neglect, do you feel that in this area child neglect is generally underreported or not?

1. YES, UNDERREPORTED

5. NO, NOT UNDERREPORTED

TURN TO P. 20, B24

B23a. Would you say there is a great deal of underreporting or just some?

1. GREAT DEAL

3. SOME

B23b. In your estimation, is neglect of children more likely to go unreported for some kinds of parents or guardians, such as those of certain marital, economic or ethnic characteristics, or does underreporting apply equally to all kinds of parents?

1. MORE LIKELY FOR SOME

5. EQUALLY FOR ALL

TURN TO P. 19, B23e

<p>B23c. For what categories of parents is underreporting more likely to occur?</p> <p>A. _____</p> <p>B. _____</p> <p>C. _____</p>	<p>B23d. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?</p> <p>A. _____</p> <p>B. _____</p> <p>C. _____</p>
---	--

B23e. Is neglect more likely to go unreported when the children are of certain ages, sex or have certain handicaps, or does underreporting apply equally to all kinds of children?

1. MORE LIKELY FOR SOME

5. EQUALLY FOR ALL

TURN TO P. 20, B24



B23f. For which categories of children is underreporting more likely to occur?

A. _____

B. _____

C. _____

B23g. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?

A. _____

B. _____

C. _____

B24. (CARD D) We have been talking about differences in reporting. Now I want your opinion about differences in the actual incidence of abuse among certain types of children compared to the average rate for all children. Compared to others, please tell me how much more or less often abuse is likely to occur among the following categories? First, how about physically handicapped children. Would you say they are likely to be abused much more often, more, about the same, less, or much less often than other children? (CONTINUE WITH LIST)

- a. Physically handicapped
- b. Mentally retarded children
- c. Emotionally disturbed
- d. Multiple handicapped children
- e. Low birthweight children
- f. Sensory handicapped -- the deaf or blind
- g. Children with chronic illness
- h. Adopted children
- j. Foster children
- k. Would there be any other categories of children who are apt to be abused more or less than others? (SPECIFY)

- m. _____

	(1)	(2)	(3)	(4)	(5)
	MUCH MORE	MORE	SAME	LESS	MUCH LESS

B25. (CARD D) Now, how about neglect, how much more or less often is neglect likely to occur among the same categories of children compared to others? First, the physically handicapped. (Would you say they are likely to be neglected much more often, more, about the same, less, or much less often than other children?) (CONTINUE WITH LIST)

- a. Physically handicapped
- b. Mentally retarded children
- c. Emotionally disturbed
- d. Multiple handicapped children
- e. Low birthweight children
- f. Sensory handicapped -- the deaf or blind
- g. Children with chronic illness
- h. Adopted children
- j. Foster children
- k. Would there be any other categories of children who are apt to be abused more or less than others? (SPECIFY)

- m. _____

	(1)	(2)	(3)	(4)	(5)
	MUCH MORE	MORE	SAME	LESS	MUCH LESS

B26. (CARD B) How often is it that an abused child brought to this hospital for treatment is or has been part of the active caseload of the Child Protective Agency?

- 1. ALMOST ALWAYS
- 2. OFTEN
- 3. SOMETIMES
- 4. OCCASIONALLY
- 5. HARDLY EVER

B27. Have there been any special efforts in the last few years to get cases of child abuse and neglect identified and reported in this area?

- 1. YES
- 5. NO → TURN TO P. 22, B28

B27a. What was the nature of these efforts?

(IF NOT CLEAR) B27b. Was that a state or local effort? _____

B27b. Have these efforts increased reporting greatly, somewhat, or not at all?

- 1. GREATLY
- 3. SOMEWHAT
- 5. NOT AT ALL

B28. In some areas the public has been informed that they may report suspected cases of child abuse and get help at any hour of the day or night simply by dialing a special number. Has (DEPT.) made any arrangements of this sort?

1. YES

5. NO

B28a: What kind of arrangements?

B28b. Do you know if any agencies here in the area have such arrangements?

1. YES 5. NO, NONE 8. DK

TURN TO SECTION C, P. 23

B28c. What agencies? _____

SECTION C: CASE MANAGEMENT

C1. Now, talking about child abuse only, does (DEPT) routinely notify any other agencies of cases of abuse?

1. YES

5. NO → GO TO C2

C1a. Which agencies?	C1b. (FOR EACH MENTION ASK) About how long after a case has been known to you do you notify (AGENCY MENTIONED)?
A. _____	A. _____
B. _____	B. _____
C. _____	C. _____

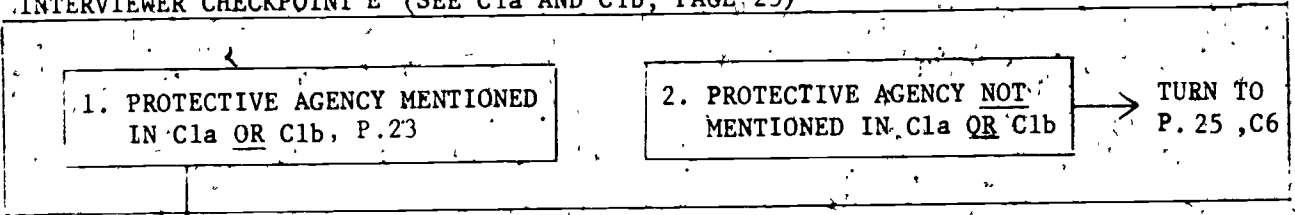
C2. How about child neglect, do you routinely notify any other agencies of neglect cases?

1. YES

5. NO → TURN TO P. 24, C3

C2a. Which ones?	C2b. (FOR EACH MENTION ASK) About how long after a case has been known to you do you notify (AGENCY MENTIONED)?
A. _____	A. _____
B. _____	B. _____
C. _____	C. _____

INTERVIEWER CHECKPOINT E (SEE C1a AND C1b, PAGE 23)



C3. Do you notify the protective agencies of all cases of abuse and neglect identified here or only some of them?

1. ALL

3. SOME

C3a. Which cases do you notify them about? _____

C4. About how long after a case has been identified in the hospital do you notify them?

_____ DAYS _____ WEEKS

C5. Does (DEPT) usually suggest or request certain action on the part of protective services?

1. YES

5. NO

→ TURN TO P. 25, C6

C5a. What do you ask them to do? _____

C6. Does (DEPT) investigate, evaluate or in any other way look into cases of suspected child abuse or neglect which come to your attention?

1. YES

5. NO

Would that be all cases or only some of them?

1. ALL

3. SOME

GO TO C7

C6b. Why don't you investigate all cases? Is it because investigations are carried out by other agencies, because you are short staffed, or what?

C6c. Why don't you? Is that because investigations are carried out by other agencies, because you are short staffed, or what?

TURN TO P. 27, C10

C7. (CARD C) In what proportion of cases do members of (DEPT.) make home visits? Would you say you make home visits in almost all of the cases, more than half the cases, about half, less than half the cases, or almost none?

1. ALMOST ALL

2. MORE THAN HALF

3. ABOUT HALF

4. LESS THAN HALF

5. ALMOST NONE

C8. Who on the hospital staff do you usually talk with in connection with your investigations?

A. _____

B. _____

C. _____

C8a. What types of information does (DEPT) attempt to obtain from (MENTION)?

A. _____

B. _____

C. _____

C9. Who do members of (DEPT) talk with outside the hospital?

A. _____

B. _____

C. _____

C9a. What types of information does (DEPT) attempt to obtain from (MENTION)?

A. _____

B. _____

C. _____

C10. (CARD C) How often are members of (DEPT.) called upon to submit reports and testimony before the courts? Would you say that happens in connection with almost all the cases, more than half of them, about half, less than half or almost none of them?

- 1. ALMOST ALL
- 2. MORE THAN HALF
- 3. ABOUT HALF
- 4. LESS THAN HALF
- 5. ALMOST NONE

C11. (CARD B) How often is (DEPT.) called upon to assist physicians from this hospital in preparing reports and testimony for the Courts in connection with child abuse and neglect cases? Does that happen almost always, often, sometimes, occasionally, or hardly ever?

- 1. ALMOST ALWAYS
- 2. OFTEN
- 3. SOMETIMES
- 4. OCCASIONALLY
- 5. HARDLY EVER

C12. (CARD B) How often are children who are suspected of being abused or neglected kept in the hospital beyond the need for medical care? Would you say that almost always happens, often, sometimes, occasionally or hardly ever?

- 1. ALMOST ALWAYS
- 2. OFTEN
- 3. SOMETIMES
- 4. OCCASIONALLY
- 5. HARDLY EVER

GO TO C13

C12a. Why does it happen? _____

C13. When a decision has been made to separate a child from its family, does (DEPT.) ever become involved in the placement of an abused or neglected child?

- 1. YES
- 5. NO

C14. What are the services this (DEPT) itself provides for children here in the hospital who have been identified as abused or neglected?

C15. What services do you attempt to get for them from other sources?

SERVICES

SOURCES

C16. What services does the (DEPT) itself provide the parents and families of abused and neglected children?

C17. What services do you attempt to get for them from other sources?

SERVICES

SOURCES

C18. (CARD-B) How often do you recommend that parents seek help from mental health clinics, psychiatrists, marriage counselors, and the like? (Almost always, often, sometimes, occasionally, or hardly ever?)

- | | | | | |
|------------------|----------|--------------|-----------------|----------------|
| 1. ALMOST ALWAYS | 2. OFTEN | 3. SOMETIMES | 4. OCCASIONALLY | 5. HARDLY EVER |
|------------------|----------|--------------|-----------------|----------------|
- TURN TO P. 30, C19

C18a. Where do you recommend they get such help, that is, from which services or agencies?

- A. _____
- B. _____
- C. _____
- D. _____

C18b. (CARD-B) How often do you find them reluctant to use these services?

- | | | | | |
|------------------|----------|--------------|-----------------|----------------|
| 1. ALMOST ALWAYS | 2. OFTEN | 3. SOMETIMES | 4. OCCASIONALLY | 5. HARDLY EVER |
|------------------|----------|--------------|-----------------|----------------|

C18c. In your estimation how helpful are the services to those who use them? Would you say they are very helpful, somewhat helpful, of little help or no help at all?

- | | | | |
|-----------------|---------------------|----------------|-------------------|
| 1. VERY HELPFUL | 3. SOMEWHAT HELPFUL | 4. LITTLE HELP | 5. NO HELP AT ALL |
|-----------------|---------------------|----------------|-------------------|

C19. Are there any services these families need that you find unavailable or difficult to obtain in your area?

1. YES

5. NO

→ GO TO C20

C19a. What services are these? _____

C20. Under what conditions would (DEPT) consider the temporary separation of abused or neglected children from their families advisable?

C21. In approximately what percent of abuse and neglect cases does (DEPT) consider such action advisable?

_____ PERCENT

C22. Does (DEPT) or the hospital ever initiate proceedings toward temporary separation?

1. YES

5. NO

→ TURN TO P. 31, C23

C22a. Who makes such a decision here at the hospital? (TITLE)

C22b. What steps does (DEPT) follow?

C22c. (CARD B) How often do the courts act in favor of your recommendation; almost always, often, sometimes, occasionally, or hardly ever?

1. ALMOST ALWAYS	2. OFTEN	3. SOMETIMES	4. OCCASIONALLY	5. HARDLY EVER
------------------	----------	--------------	-----------------	----------------

GO TO C23

C22d. Why don't they always favor them?

C23. Under what conditions would (DEPT) consider the permanent separation of abused and neglect children from their parents advisable?

C24. In approximately what percent of abuse and neglect cases does (DEPT) consider such action advisable?

_____ PERCENT

C25. Does (DEPT) or the hospital ever initiate proceedings toward permanent removal of a child from its parents?

1. YES

5. NO

→ TURN TO P. 32, C26

C25a. Who makes such a decision here at the hospital? (TITLE)

C25b. What steps does (DEPT) follow?

C25. (CARD B) How often do the courts act in favor of your recommendations, almost always, often, sometimes, occasionally, or hardly ever?

1. ALMOST ALWAYS	2. OFTEN	3. SOMETIMES	4. OCCASIONALLY	5. HARDLY EVER
------------------	----------	--------------	-----------------	----------------

C25d. Why don't they always favor them?

C25e. What happens to the children when parental rights are permanently severed?

C26. Once children have been discharged from the hospital, do you continue to follow up on their cases?

1. YES

5. NO

TURN TO P. 33, C27

C26a. Does this involve home visits?

1. YES

5. NO

C26b. What other services do you provide?

C26c. What considerations enter into the decision to terminate follow-up services?

C26d. What is the average length of these follow-up services?

MONTHS

C27. To your knowledge, are there any other agencies which provide follow-up services?

1. YES

5. NO → GO TO C28

<p>C27a. Which agencies?</p> <p>A. _____</p> <p>B. _____</p> <p>C. _____</p>	<p>C27b. (FOR EACH MENTION ASK) What kinds of follow-up services do they provide?</p> <p>A. _____</p> <p>B. _____</p> <p>C. _____</p>
--	---

C28. Are there any groups of Parents Anonymous or similar self-help organizations operating in your area?

1. YES

5. NO

C28a. Do you mention such groups to the parents of abused or neglected children?

1. YES → TURN TO P. 34, C29

5. NO

C28b. Why not? _____

C28c. Do you feel that groups like these would be helpful to parents of abused and neglected children

1. YES → TURN TO P. 34, C29

5. NO

C28d. Why? _____

C29. How much do social workers in (DEPT.) vary in decisions and approaches to problems of abuse and neglect? Would you say they differ greatly, somewhat, or not at all?

1. GREATLY

3. SOMEWHAT

5. NOT AT ALL

→ GO TO C30

C29a. In what respects do they vary?

C30. Have you or anyone at the hospital here ever attended or participated in short courses, conferences, or workshops related to child abuse and neglect?

1. YES

5. NO

→ TURN TO SECTION D, P. 35

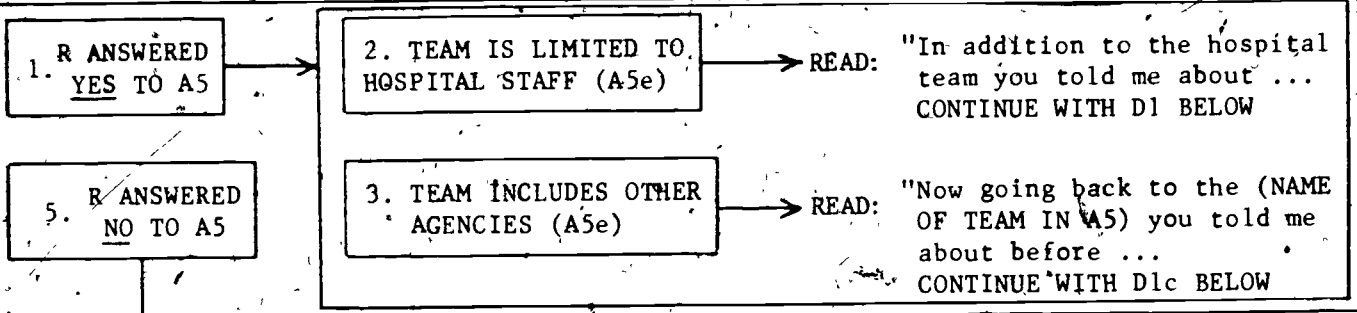
C30a. When was the last time anyone from this hospital attended such programs?

C30b. Who attended (BY TITLE OR POSITION)?

C30c. What was the nature of the program?

SECTION D: INTERAGENCY TEAMS AND LIAISONS

INTERVIEWER CHECKPOINT F (SEE A5 and A5e, PAGE 2)



D1. Is there a formally organized interagency team, center, or liaison committee that deals with problems of child abuse or neglect in this area?

- 1. YES, TEAM
 - 2. YES, CENTER
 - 3. YES, LIAISON COMMITTEE
 - 5. NO
- TURN TO P. 36, D2

D1a. What is it called? _____

D1b. Does this hospital participate in this (team/center/committee)?

1. YES

5. NO

D1c. Who from the hospital participates in it? (TITLE):

D1d. Why not? _____

D1e. What other agencies participate in this (team/center/committee)?

D1f. Who from these agencies take part in this (team/center/committee)? That is, what are their positions or titles?

D1g. How often do they meet? _____

D1h. Where do they meet? _____

S

Dlj. Do representatives of the participating agencies exchange records?

 1. YES

 5. NO

Dlk. Why not? _____

Dlm. Are the records generated by the different agencies kept in a common pool?

 1. YES

 5. NO

GO TO D2

Dln. Are there participating agencies which do not place any records in that pool?

 1. YES

 5. NO

GO TO D2

Dlp. Which ones? _____

D2. (CARD A) How effective do you think the various agencies in this area have been in dealing with cases of child abuse and neglect? Would you say in general they've been very effective, somewhat effective, not very effective or not effective at all?

 1. VERY EFFECTIVE

 2. SOMEWHAT EFFECTIVE

 3. NOT VERY EFFECTIVE

 4. NOT EFFECTIVE AT ALL

D3. (CARD A) How effective do you think (DEPT.) has been in dealing with cases of child abuse and neglect?

 1. VERY EFFECTIVE

 2. SOMEWHAT EFFECTIVE

 3. NOT VERY EFFECTIVE

 4. NOT EFFECTIVE AT ALL

D4. Now considering the various facets of child abuse and neglect and the many agencies involved, what problems do you see in the ways it is handled in this area?

D5. If additional funds were to become available to (DEPT.) for child abuse and neglect, what are the most important uses you would like to see those funds put to? Please rank them in their order of importance.

D5a. FOR EACH ITEM: Do you have any idea how much that might cost?

USE	COST
A. _____	A. _____
B. _____	B. _____
C. _____	C. _____
D. _____	D. _____
E. _____	E. _____
F. _____	F. _____
G. _____	G. _____

D6. If additional funds were to become available for other agencies and programs dealing with child abuse and neglect in the community, what are the most important uses you would put those funds to? Please rank them in their order of importance.

D6a. FOR EACH ITEM: Do you have any idea how much that might cost?

USE	COST
A. _____	A. _____
B. _____	B. _____
C. _____	C. _____
D. _____	D. _____
E. _____	E. _____
F. _____	F. _____
G. _____	G. _____

SECTION E: OPINIONS

E1. (CARD E) Now I would like to ask you your opinion about a number of statements concerning ways of handling cases of child abuse and neglect. There are no right or wrong answers, we just want to get the opinions of people in the field about these issues. I'll read you a series of statements. Would you please tell me whether you strongly agree, tend to agree, tend to disagree or strongly disagree with each one.

	STRONGLY AGREE (1)	TEND TO AGREE (2)	TEND TO DISAGREE (4)	STRONGLY DISAGREE (5)
Public agencies should stay out of the relations between parents and their children.				
E2. It is therapy that parents need, not punishment.				
E3. Economic need is the most frequent reason people neglect their children.				
E4. Conflicts between therapeutic services and law enforcement activities cannot be reconciled.				
E5. Physicians who are known to report cases of mistreatment of children lose the confidence of their patients.				
E6. Most parents who mistreat their children do it because of ignorance about child rearing.				
E7. The rights of children have long been neglected in favor of parental rights.				
E8. Too many children are mistreated in the name of discipline.				
E9. People who mistreat their children should have their parental rights terminated.				
E10. Treatment for parents who mistreat their children is largely ineffectual.				

STRONGLY AGREE (1) TEND TO AGREE (2) TEND TO DISAGREE (4) STRONGLY DISAGREE (5)

- E11. Agencies are not given sufficient resources to deal effectively with child abuse and neglect.
- E12. In spite of mistreatment, the best place for children is with their parents.
- E13. It's difficult to say what is and what is not child mistreatment.
- E14. Parents who mistreat their children are sick, not criminals.
- E15. People have every right to discipline their children any way they see fit.
- E16. Public agencies are doing all that can be done in regard to child abuse and neglect.
- E17. It's difficult to determine when parents should have their children returned.
- E18. Control of child abuse and neglect is not a feasible goal.
- E19. We just don't know enough to deal effectively with problems of child mistreatment.
- E20. In dealing with child mistreatment, law enforcement efforts should not be mixed with service programs.

STRONGLY AGREE (1)	TEND TO AGREE (2)	TEND TO DISAGREE (4)	STRONGLY DISAGREE (5)

E21. Now I would like to ask you about the causes of child mistreatment. What kinds of people are likely to abuse their children and why?

E22. And what kinds of people are likely to neglect them, and why?

SECTION F: BACKGROUND ITEMS

F1. Now just a few final questions about yourself. Do you have a bachelor's degree?

1. YES

F1a. What was your major?



5. NO

F1b. Have you attended college?

1. YES 5. NO → GO TO F1d

F1c. How many years?

F1d. Do you have a high school diploma?

1. YES 5. NO

GO TO F4

F2. Do you have a master's degree?

1. YES

F2a. In what?



5. NO

F2b. Have you attended graduate school?

1. YES 5. NO → GO TO F4

F2c. How many years?

GO TO F4

F3. Did you do any graduate work after receiving your Master's degree?

1. YES

F3a. Do you have a doctorate?

1. YES

F3b. In what?

5. NO → GO TO F4

F3c. How many years of graduate work beyond your Master's degree have you completed?

F4. How long have you been with (DEPT.)? _____

F5. Had you dealt with abused and neglected children prior to working here?

1. YES

5. NO

→ GO TO F6

F5a. For how long? _____

F5b. What was your position? _____

F6. In what year were you born? _____

F7. Are you married, separated, divorced, widowed, have you never been married, or what?

1. MARRIED 2. SEPARATED 3. DIVORCED 4. WIDOWED 5. SINGLE

7. OTHER _____

F8. Do you have any children?

1. YES

5. NO

→ END OF INTERVIEW

F8a. How many? _____

F8b. What ages? _____

Thank you very much, that's all the questions I have.

SECTION G: BY OBSERVATION

G1. Respondent's sex:

1. MALE

2. FEMALE

G2. Respondent's race:

1. CAUCASIAN

2. BLACK

3. CHICANO; PUERTO-RICAN
MEXICAN- OR SPANISH
AMERICAN

4. AMERICAN
INDIAN

5. ORIENTAL

7. OTHER (SPECIFY) _____

G3. Was anyone else present during the interview?

1. YES

5. NO

→ GO TO G4

G3a. Who? _____

G4. Interruptions during the interview:

1. Few or none

2. Some

3. A good many

4. Constantly

G5. Respondent's attitude toward the interview:

1. Enthusiastic,
positive

2. Fairly co-
operative

3. Neutral

4. Somewhat un-
cooperative

5. Hostile or
suspicious

G6. Respondent's interest in the survey:

1. Very in-
terested

2. Moderately
interested

3. Slightly
interested

4. Not inter-
ested at all

5. Bored to
tears

Study on Child Abuse and Neglect



SURVEY RESEARCH CENTER
INSTITUTE FOR SOCIAL RESEARCH
THE UNIVERSITY OF MICHIGAN
ANN ARBOR, MICHIGAN 48106

(Do not write in above space.)

1. Interviewer's Label

2. P.S.U. _____
3. County _____
4. Name of Court _____
5. Your Int. No. _____
6. Length of Interview _____
(Minutes)

The Courts

SECTION A: ORGANIZATION

A1. How many judges are assigned to this court full time?

A2. How many judges are assigned on a part-time basis?

_____ JUDGES

0. NONE

→ GO TO A3.

A2a. Over what other court (do they/does this judge) preside?

A3. What is your exact title or position? _____

INTERVIEWER CHECKPOINT A:

1. R IS JUDGE

→ TURN TO P. 2, A6

5. R IS NOT A JUDGE

A4. What is the name of the division you work in? _____

A5. Who do you report to in the court? _____

2 A6. Is there a division or individual in this court that regularly handles the intake of cases concerning child abuse and neglect?

1. YES

5. NO

A6a. What is involved in this intake procedure?

A6b. How is the intake usually handled?

INTERVIEWER CHECKPOINT B:

1. R IS A REFEREE

5. R IS NOT A REFEREE

A7. Does this court have referees?

1. YES

5. NO

TURN TO P. 3,
INTERVIEWER CHECKPOINT C

A7a. How many (referees are there in this court)?

A7b. Do they preside over cases of child abuse?

1. YES

5. NO

TURN TO P. 3, A8

A7c. Would these be preliminary hearings only or formal hearings as well?

1. PRELIMINARY ONLY

2. BOTH PRELIMINARY AND FORMAL

A7d. Would the referee(s) preside over all such cases or only some of them?

1. ALL CASES

TURN TO P. 3, A8

2. ONLY SOME

A7e. What criteria determine whether a judge rather than a referee will preside over a case?

INTERVIEWER CHECKPOINT C:

1. R IS A PROBATION OFFICER
5. R IS NOT A PROBATION OFFICER

A8. Does this court employ probation officers who deal with child abuse and neglect?

1. YES

5. NO

TURN TO P. 4,
SECTION B

A8a. How many (probation officers in this court deal with child abuse and neglect)?

_____ PROBATION OFFICERS

A8b. What are their duties in cases of abuse and neglect?

SECTION B: CASE IDENTIFICATION

B1. Is the reporting of suspected cases of child abuse and neglect mandatory in this state?

1. YES

5. NO

→ TURN TO P. 6, B5.

B1a. Who is required to report?

- A. _____
- B. _____
- C. _____
- D. _____
- E. _____

B1b. Do you think anyone should be added to this list?

1. YES

5. NO

→ GO TO B1d

B1c. Who do you think should be added?

- A. _____
- B. _____
- C. _____

B1d. To whom or to which agency must the reports be sent?

- A. _____
- B. _____

B2. (CARD A) How effective do you think the threat of prosecution for failure to report suspected abuse and neglect has been as far as increasing the reporting is concerned? Would you say it has been very effective, somewhat effective, not very effective, or not at all effective?

1. VERY EFFECTIVE

2. SOMEWHAT EFFECTIVE

3. NOT VERY EFFECTIVE

4. NOT AT ALL EFFECTIVE

B3. Has there been an agency or a person in this area who was prosecuted for failure to report a case of child abuse or neglect?

1. YES

5. NO

8. DK

B3a. Who (PROFESSION OR OCCUPATION) or what agency was involved?

B3b. When did that happen, in what year?

_____ (YEAR)

B3c. How about within the state?

1. YES 5. NO 8. DK

GO TO B4

B3d. Who (PROFESSION OR OCCUPATION) or what agency was involved?

B3e. When did that happen, in what year?

_____ (YEAR)

B4. Are people who report suspected cases of child abuse or neglect immune from libel suits under the reporting law?

1. YES

5. NO

8. DK

B4a. (CARD A) How effective do you think immunity from prosecution has been as far as increasing the reporting is concerned?

1. VERY EFFECTIVE 2. SOMEWHAT EFFECTIVE

3. NOT VERY EFFECTIVE 4. NOT EFFECTIVE AT ALL

B4b. (CARD A) How effective do you think immunity from prosecution would be as far as increasing reporting is concerned?

1. VERY EFFECTIVE 2. SOMEWHAT EFFECTIVE

3. NOT VERY EFFECTIVE 4. NOT EFFECTIVE AT ALL

35. Now, speaking only of abuse, do you feel that in this area child abuse is generally underreported or not?

1. YES, UNDERREPORTED

5. NO, NOT UNDERREPORTED

8. DK

TURN TO P. 7, B6

B5a. Would you say there is a great deal of underreporting or just some?

1. A GREAT DEAL

3. SOME

B5b. In your estimation, is abuse of children more likely to go unreported for some kinds of parents or guardians, such as those of certain marital, economic or ethnic characteristics, or does underreporting apply equally to all kinds of parents?

1. MORE LIKELY FOR SOME

5. EQUALLY FOR ALL

8. DK

GO TO B5e

B5c. For what categories of parents is underreporting more likely to occur?

A. _____

B. _____

C. _____

B5d. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?

A. _____

B. _____

C. _____

B5e. Is abuse more likely to go unreported when the children are of certain ages, sex or have certain handicaps, or does underreporting apply equally to all kinds of children?

1. MORE LIKELY FOR SOME

5. EQUALLY FOR ALL

8. DK

TURN TO P. 7, B6

<p>B5f. For which categories of children is under-reporting more likely to occur?</p>	<p>B5e. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?</p>
<p>A. _____</p>	<p>A. _____</p>
<p>B. _____</p>	<p>B. _____</p>
<p>C. _____</p>	<p>C. _____</p>

B6. Now, speaking only of neglect, do you feel that in this area child neglect is generally underreported or not?

- 1. YES, UNDERREPORTED
- 5. NO, NOT UNDERREPORTED
- 8. DK

TURN TO P. 8, B7

B6a. Would you say there is a great deal of underreporting or just some?

1. GREAT DEAL

3. SOME

8
B6b. In your estimation, is neglect of children more likely to go unreported for some kinds of parents or guardians, such as those of certain marital, economic or ethnic characteristics, or does underreporting apply equally to all kinds of parents?

1. MORE LIKELY FOR SOME

5. EQUALLY FOR ALL

8. DK

GO TO B6e

B6c. For what categories of parents is underreporting more likely to occur?

A. _____

B. _____

C. _____

B6d. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?

A. _____

B. _____

C. _____

B6e. Is neglect more likely to go unreported when the children are of certain ages, sex or have certain handicaps, or does underreporting apply equally to all kinds of children?

1. MORE LIKELY FOR SOME

5. EQUALLY FOR ALL

8. DK

TURN TO P. 9, B7

B6f. For which categories of children is underreporting more likely to occur?

A. _____

B. _____

C. _____

B6g. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?

A. _____

B. _____

C. _____

B9. Have there been any special efforts in the last few years in this area or in the state as a whole to get cases of child abuse and neglect identified and reported?

1. YES

5. NO

8. DK

TURN TO SECTION C, P. 11

B9a. What was the nature of these efforts?

(IF NOT CLEAR) B9b. Was that a state or local effort?

B9c. Have these efforts increased reporting greatly, somewhat, or not at all?

1. GREATLY

3. SOMEWHAT

5. NOT AT ALL

B10. In some areas the public has been informed that they may report suspected cases of child abuse and get help at any hour of the day or night simply by dialing a special number. Does this community have such an arrangement?

1. YES

5. NO

TURN TO SECTION C, P. 11

B10a. What kinds of arrangements?

B10b. What agencies are involved?

SECTION C: CASE MANAGEMENT

C1. These next few questions concern the number of affidavits on child abuse and neglect that have been filed in this court and who filed them. If you have these figures someplace we would appreciate your looking them up.

During the last year for which you have figures, how many affidavits on child abuse and neglect were filed in this court?

_____ AFFIDAVITS

C2. How many children did that involve?

_____ CHILDREN

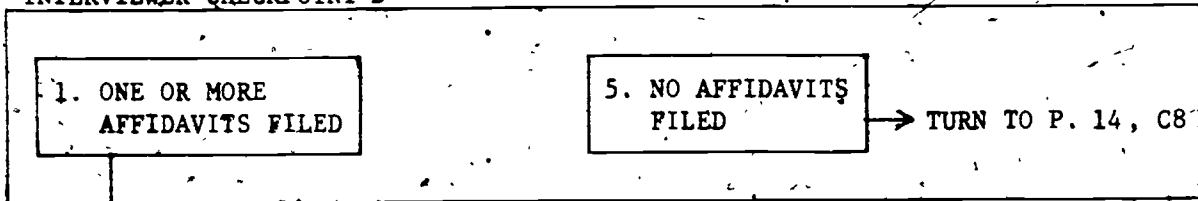
C3. How many families did that involve?

_____ FAMILIES

C4. What year was that? (In what months did it begin and end?)

FROM _____
(MONTH) (YEAR)
TO _____
(MONTH) (YEAR)

INTERVIEWER CHECKPOINT D



C5. How many or approximately what percent of the children were considered cases of abuse and how many neglect?

ABUSE _____ CASES OR _____ PERCENT
NEGLECT _____ CASES OR _____ PERCENT

C6. (CARD P) We are interested in who files affidavits on child abuse and neglect. How many (or what percent) of the affidavits you mentioned were filed by each of the following sources?

NUMBER OF CHILDREN OR PERCENT

	NUMBER OF CHILDREN	OR PERCENT
A. The Department of Public Health, including Public Health Nurses?		
B. The Prosecuting Attorney's Office?		
C. Hospitals, clinics, including mental health clinics?		
D. Child Protective Services?		
E. Other divisions of the Welfare or Social Services Departments?		
F. Schools?		
G. Police and Sheriff's Departments?		
H. Private and voluntary agencies? SPECIFY: _____		
J. Any other agencies? _____ (SPECIFY)		
K. Clergymen?		
L. Physicians in private practice?		
M. Marriage counselors and psychologists in private practice?		
N. Other professionals in private practice? SPECIFY: _____		
O. Family members and relatives?		
P. Friends and neighbors?		
Q. Other laymen (SPECIFY): _____		

C7. (CARD U) We would like to know what agencies have the legal authority to remove a child from its home under emergency conditions, without first obtaining court approval. Do the police and sheriff's departments have this authority? (CONTINUE WITH LIST.)

A. Police and Sheriff's Departments?

1. YES

5. NO

B. Child Protective Services?

1. YES

5. NO

C. Probation Office?

1. YES

5. NO

D. Public Health Department?

1. YES

5. NO

E. Would anyone else have this authority?

(SPECIFY)

1. YES

5. NO

F. _____
(SPECIFY)

1. YES

5. NO

INTERVIEWER CHECKPOINT E:

1. ONE OR MORE (ABOVE) HAS AUTHORITY

TURN TO P. 14, C8

5. NONE HAS AUTHORITY



C7a. In your opinion should any agency have this authority?

1. YES



5. NO

TURN TO P. 15, C11

C7b. Which ones?

A. _____

B. _____

C. _____

C7c. Would a court order (that is, any written judicial authority) to remove a child from its home always have to be obtained prior to removing the child, when the child's welfare is considered endangered?

1. YES

TURN TO P. 15, C12

5. NO, NOT ALWAYS



C7d. How is this handled when court approval is not first obtained?

TURN TO P. 15, C12

C8. Do you feel that this authority should be extended to other agencies?

1. YES

5. NO

→ GO TO C9

C8a. Which ones?

- A. _____
- B. _____
- C. _____

C9. Do you feel that this authority should be rescinded from any of the agencies that now have it?

1. YES

5. NO

→ GO TO C10

<p>C9a. Which ones?</p> <ul style="list-style-type: none"> A. _____ B. _____ C. _____ 	<p>C9b. Why do you think they should <u>not</u> have this authority?</p> <ul style="list-style-type: none"> A. _____ B. _____ C. _____
--	---

C10. How soon after a child has been removed from the home in an emergency situation does the agency involved have to obtain a court order (that is, written judicial authority)?

C11. (CARD B) How often is a court order (that is, written judicial authority) to remove a child from its home obtained prior to removing the child when the child's welfare is considered endangered? (Would that happen almost always, often, sometimes, occasionally, or hardly ever?)

- 1. ALMOST ALWAYS
- 2. OFTEN
- 3. SOMETIMES
- 4. OCCASIONALLY
- 5. HARDLY EVER

C12. Who in the court reviews the petitions for court orders concerning emergency removal of children from their homes?

C13. Who makes the final decisions on these petitions?

C14. (CARD B) How often does the court refuse these petitions?

- 1. ALMOST ALWAYS
↓
- 2. OFTEN
↓
- 3. SOMETIMES
↓
- 4. OCCASIONALLY
↓
- 5. HARDLY EVER

TURN TO
P. 16,
C15

C14a. Under what circumstances would they be refused? _____

C15. (CARD C) What proportion of the child abuse and neglect cases are resolved without going through formal court proceedings? (Would you say almost all, more than half, about half, less than half, or almost none?)

- 1. ALMOST ALL
 - 2. MORE THAN HALF
 - 3. ABOUT HALF
 - 4. LESS THAN HALF
 - 5. ALMOST NONE
- GO TO C16

C15a. What kinds of cases are more likely to be resolved without going through formal court proceedings?

C15b. How is that done; would you briefly describe the process?

C15c. (CARD B) How often are parents represented by lawyers in these sessions (not involving formal court proceedings)?

- 1. ALMOST ALWAYS
- 2. OFTEN
- 3. SOMETIMES
- 4. OCCASIONALLY
- 5. HARDLY EVER

C16. Who determines whether or not child abuse and neglect cases proceed formally?

C17. What kinds of child abuse and neglect cases do go through formal proceedings?

C18. (CARD B) How often are parents represented by lawyers in these (formal court) proceedings?

- 1. ALMOST ALWAYS
- 2. OFTEN
- 3. SOMETIMES
- 4. OCCASIONALLY
- 5. HARDLY EVER

C18a. Is a lawyer assigned to a case if the parents cannot afford one?

1. YES
5. NO

C19. Who pays the court expenses in child abuse and neglect cases that require formal court proceedings?

C20. (CARD B) The quantity and quality of legal advice available to child protective services varies from community to community. Some protective service agencies almost always come to court well prepared; others hardly ever come to court well prepared. What is the case in this court? Is protective services almost always well prepared, often, sometimes, occasionally, or hardly ever well prepared?

- 1. ALMOST ALWAYS
- 2. OFTEN
- 3. SOMETIMES
- 4. OCCASIONALLY
- 5. HARDLY EVER

C21. Are there specific lawyers in the prosecuting attorney's office who are assigned to cases filed by the child protective agency?

1. YES

5. NO

C22. Does this court ever appoint a Guardian ad Litem to represent the interests of the child in formal court proceedings?

1. YES

5. NO → GO TO C24

C23. (CARD. B) How often is a Guardian ad Litem appointed to represent the interests of the child in formal court proceedings?

1. ALMOST ALWAYS

2. OFTEN

3. SOMETIMES

4. OCCASIONALLY

5. HARDLY EVER → GO TO C24

C23a. Is this person always a lawyer?

1. YES → GO TO C24

5. NO

C23b. Besides lawyers, who may be appointed to this position?

A. _____

B. _____

C. _____

C24. Do formal court proceedings on child abuse and neglect cases always involve requests for "change of custody?"

1. YES

5. NO

TURN TO P. 19, C25

C24a. What other requests could be involved?

A. _____

B. _____

C. _____

C25. - (CARD B) How often do the following persons appear as witnesses in formal court proceedings concerning cases of child abuse and neglect? First, how about protective service workers; do they almost always appear as witnesses, often, sometimes, occasionally, or hardly ever appear as witnesses?
 (CONTINUE WITH LIST.)

	(1)	(2)	(3)	(4)	(5)
	ALMOST ALWAYS	OFTEN	SOMETIMES	OCCASIONALLY	HARDLY EVER
A. Protective Service Workers					
B. Hospital physicians					
C. Hospital social workers					
D. Physicians in private practice					
E. The police					
F. School officials					
G. Public Health Nurses					
H. Relatives					
I. Friends and neighbors					
K. Any others (SPECIFY)					

C26. Would you say in a few words what would be accepted in court as evidence of child abuse?

C27. What would be accepted as evidence of child neglect? _____

C28. Does anyone ever formally recommend decisions to the judge in these abuse or neglect cases?

1. YES

5. NO

→ GO TO C29

C28a. Who makes recommendations?

A. _____
B. _____
C. _____

C29. Under what conditions would the court consider criminal prosecution of parents involved in abuse and neglect advisable?

C30. Under what conditions would the court decide to remove a child from the home?

C31. We are interested in the final disposition of child abuse and neglect cases which require formal court proceedings. First, cases of child abuse.

PERCENT

- A. Approximately what percent of abuse cases result in the permanent removal of the child from the home (that is, termination of parental rights)?
- B. Approximately what percent of the cases result only in the temporary removal of the child from the home?
- C. In approximately what percent of the cases is the child not removed from the home?

(100%)

C32. Now, how about the final disposition of child neglect cases which require formal court proceedings?

PERCENT

- A. Approximately what percent of neglect cases result in the permanent removal of the child from the home (that is, termination of parental rights)?
- B. Approximately what percent of the cases result only in the temporary removal of the child from the home?
- C. In approximately what percent of the cases is the child not removed from the home?

(100%)

C33. (CARD B) How often do parents appeal the decisions made in formal court proceedings?

1. ALMOST ALWAYS	2. OFTEN	3. SOMETIMES	4. OCCASIONALLY	5. RARELY EVER
------------------	----------	--------------	-----------------	----------------

C34. When a decision is made to remove the child from the home, does the court ever place the parents under some type of probation or other supervision?

1. YES

5. NO → GO TO C35

C34a. (CARD C) In approximately what proportion of these cases is probation or other supervision stipulated for the parents?

1. ALMOST ALL	2. MORE THAN HALF	3. ABOUT HALF	4. LESS THAN HALF	5. ALMOST NONE
---------------	-------------------	---------------	-------------------	----------------

GO TO C35

C34b. Who supervises their compliance? (BY TITLE OR POSITION)

C34c. What are the typical requirements?

C35. When the decision is made to leave the child in the home, does the court ever place the parents under some type of probation or other supervision?

1. YES

5. NO → TURN TO P. 23, C36

C35a. (CARD C) In approximately what proportion of the cases is probation or other supervision stipulated for the parents under these circumstances?

1. ALMOST ALL	2. MORE THAN HALF	3. ABOUT HALF	4. LESS THAN HALF	5. ALMOST NONE
---------------	-------------------	---------------	-------------------	----------------

TURN TO P. 23, C36

C35b. Who supervises their compliance (BY TITLE OR POSITION)?

C35c. What are the typical requirements?

C36. When a child is temporarily removed from the home would the parents be allowed contact with the child?

1. YES

5. NO

→ TURN TO P. 24, C37



C36a. Which agencies may determine the nature of the contact? (PROBE FOR THE NAMES OF THE AGENCIES.)

- A. _____
- B. _____
- C. _____

C37. Is the duration of temporary custody determined by the court?

1. YES

5. NO

C37a. Is this done in consultation with other agencies?

1. YES 5. NO → GO TO C38

C37b. Which agencies would be included?

A. _____

B. _____

C. _____

C37c. Which agencies would make these determinations?

A. _____

B. _____

C. _____

C38. What is the average duration of temporary custody?

C39. Is the average duration of temporary custody different when the children are of certain ages, sex, or other characteristics, or is the average duration the same for all kinds of children?

1. DIFFERENT FOR SOME

5. SAME FOR ALL

→ TURN TO P. 26, C40



<p>C39a. For which categories of children is the duration likely to be <u>shorter</u> than average?</p> <p>A. _____</p> <p>B. _____</p> <p>C. _____</p>	<p>C39b. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?</p> <p>A. _____</p> <p>B. _____</p> <p>C. _____</p>
<p>C39c. For which categories of children is the duration likely to be <u>longer</u> than average?</p> <p>A. _____</p> <p>B. _____</p> <p>C. _____</p>	<p>C39d. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?</p> <p>A. _____</p> <p>B. _____</p> <p>C. _____</p>

C40. Is the average duration of temporary custody different for some kinds of parents or guardians, or is the average duration the same for all kinds of parents or guardians?

1. DIFFERENT FOR SOME

5. SAME FOR ALL

→ TURN TO P. 27, C41



<p>C40a. For which categories of parents is the duration likely to be <u>shorter</u> than average?</p> <p>A. _____</p> <p>B. _____</p> <p>C. _____</p>	<p>C40b. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?</p> <p>A. _____</p> <p>B. _____</p> <p>C. _____</p>
<p>C40c. For which categories of parents is the duration likely to be <u>longer</u> than average?</p> <p>A. _____</p> <p>B. _____</p> <p>C. _____</p>	<p>C40d. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?</p> <p>A. _____</p> <p>B. _____</p> <p>C. _____</p>

C41. During the period of temporary custody, does the court require that the parents seek counseling or other social services?

1. YES

5. NO

→ GO TO C42

C41a. What services does the court require the parents to seek?

A. _____

B. _____

C. _____

D. _____

C41b. Are reports sought or required by the courts as to the progress that the parents are making?

1. YES

5. NO

C41c. In your estimation, how helpful are these services to the parents? Do you find that they are generally very helpful, somewhat helpful, a little helpful, or not at all helpful?

1. VERY HELPFUL

2. SOMEWHAT HELPFUL

4. A LITTLE HELPFUL

5. NOT AT ALL HELPFUL

C42. When the child is placed away from the home, does the final decision as to where the child is placed rest with the court?

1. YES

5. NO

C42a. Would the court consult any other agencies in this decision?

1. YES

5. NO → TURN TO P. 28, C43.

C42b. Which agencies would be consulted?

A. _____

B. _____

C. _____

C42b. Which agencies would make this decision?

A. _____

B. _____

C. _____

C43. How would you assess the quality of care in facilities available in this county for the placement of children temporarily removed from their homes because of abuse or neglect? Would you say it is good, adequate or poor?

1. GOOD

3. ADEQUATE

5. POOR



C43a. What kinds of problems are there? _____

C44. What agencies operate these facilities?

C45. Do you ever encounter difficulties or delays in placing children temporarily removed from their homes?

1.. YES

5. NO

→ TURN TO P. 29, C46

C45a. Is that due to a shortage of foster homes, the characteristics of the children or what?

C46. Who makes the decision to return a child to its home? Would that be the court, the court in conjunction with other agencies, or what?

1. COURT ONLY

2. COURT AND OTHER AGENCIES

3. OTHER AGENCIES ONLY

C46a. Which ones?

C46b. Which ones?

GO TO C48

C47. What circumstances would persuade the court that an abused or neglected child temporarily removed from the care of its parents should be returned to the family?

C48. What would have to be done to reunite the child with its family? What legal steps would have to be taken?

C49. Has the court been involved in returning abused or neglected children to their homes during the last 12 months?

1. YES

5. NO

C50. Are there any Parents Anonymous groups or similar self-help organizations operating in your area?

1. YES

5. NO

8. DON'T KNOW

C50a. Do you mention such groups to the parents of abused or neglected children?

1. YES → GO TO C51

5. NO

C50b. Why not? _____

C50c. Do you feel that groups like these would be helpful to parents of abused and neglected children?

1. YES → GO TO C51

5. NO

C50d. Why? _____

C51. How much do judges vary in decisions and approaches to problems of abuse and neglect? Would you say they differ greatly, somewhat, or not at all?

1. GREATLY

3. SOMEWHAT

5. NOT AT ALL

TURN TO P. 11, C52

C51a. In what respects do they vary?

C52. Have you or any of the court staff members ever attended or participated in short courses, conferences, or workshops related to child abuse and neglect?

1. YES

5. NO

→ TURN TO SECTION D, P. 32.

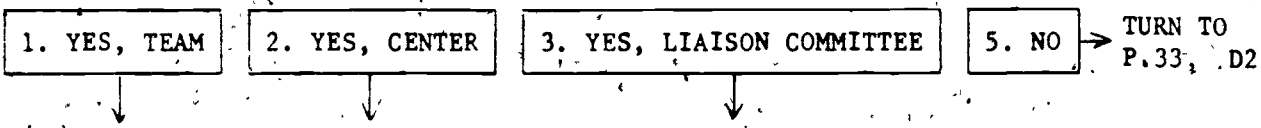
C52a. When was the last time anyone from the court attended such programs?

C52b. Who attended (BY TITLE OR POSITION)?

C52c. What was the nature of the program?

SECTION D: INTERAGENCY TEAMS AND LIAISONS

D1. Is there a formally organized interagency team, center, or liaison committee that deals with problems of child abuse or neglect in this area?



D1a. What is it called? _____

D1b. Does the court participate in this (team/center/committee)?

1. YES

5. NO

D1c. Who from the court participates? (TITLE) _____

D1d. Why not? _____

D1e. What other agencies participate in this (team/center/committee)? _____

D1f. Who from these agencies take part in this (team/center/committee)? That is, what are their positions or titles? _____

D1g. How often do they meet? _____

D1h. Where do they meet? _____

D1j. Do representatives of the participating agencies exchange records?

1. YES

5. NO

D1k. Why not? _____

TURN TO P. 33, D2

D1m. Are the records generated by the different agencies kept in a common pool?

1. YES

5. NO

TURN TO P. 33, D2

D1n. Are there participating agencies which do not place any records in that pool?

1. YES

5. NO

TURN TO P. 33, D2

D1p. Which ones? _____

D2. (CARD A) How effective do you think the various agencies in this area have been in dealing with cases of child abuse and neglect? Would you say in general they've been very effective, somewhat effective, not very effective or not effective at all?

1. VERY EFFECTIVE

2. SOMEWHAT EFFECTIVE

3. NOT VERY EFFECTIVE

4. NOT EFFECTIVE AT ALL

D3. (CARD A) How effective do you think the court has been in dealing with cases of child abuse and neglect?

1. VERY EFFECTIVE

2. SOMEWHAT EFFECTIVE

3. NOT VERY EFFECTIVE

4. NOT EFFECTIVE AT ALL

D4. Now considering the various facets of child abuse and neglect and the many agencies involved, what problems do you see in the ways it is handled in this area?

D5. If additional funds were to become available to the court for child abuse and neglect, what are the most important uses you would like to see those funds put to? Please rank them in their order of importance.

D5a. FOR EACH ITEM: Do you have any idea how much that might cost?

USE	COST
A. _____	A. _____
B. _____	B. _____
C. _____	C. _____
D. _____	D. _____
E. _____	E. _____
F. _____	F. _____
G. _____	G. _____

D6. If additional funds were to become available for other agencies and programs dealing with child abuse and neglect in the community, what are the most important uses you would put those funds to? Please rank them in their order of importance.

D6a. FOR EACH ITEM: Do you have any idea how much that might cost?

USE	COST
A. _____	A. _____
B. _____	B. _____
C. _____	C. _____
D. _____	D. _____
E. _____	E. _____
F. _____	F. _____
G. _____	G. _____

SECTION E: OPINIONS

- E1. (CARD E) Now I would like to ask you your opinion about a number of statements concerning ways of handling cases of child abuse and neglect. There are no right or wrong answers, we just want to get the opinions of people in the field about these issues. I'll read you a series of statements. Would you please tell me whether you strongly agree, tend to agree, tend to disagree or strongly disagree with each one.

	STRONGLY AGREE (1)	TEND TO AGREE (2)	TEND TO DISAGREE (4)	STRONGLY DISAGREE (5)
E1. Public agencies should stay out of the relations between parents and their children.				
E2. It is therapy that parents need, not punishment.				
E3. Economic need is the most frequent reason people neglect their children.				
E4. Conflicts between therapeutic services and law enforcement activities cannot be reconciled.				
E5. Physicians who are known to report cases of mistreatment of children lose the confidence of their patients.				
E6. Most parents who mistreat their children do it because of ignorance about child rearing.				
E7. The rights of children have long been neglected in favor of parental rights.				
E8. Too many children are mistreated in the name of discipline.				
E9. People who mistreat their children should have their parental rights terminated.				
E10. Treatment for parents who mistreat their children is largely ineffectual.				

	STRONGLY AGREE (1)	TEND TO AGREE (2)	TEND TO DISAGREE (4)	STRONGLY DISAGREE (5)
E11. Agencies are not given sufficient resources to deal effectively with child abuse and neglect.				
E12. In spite of mistreatment, the best place for children is with their parents.				
E13. It's difficult to say what is, and what is not child mistreatment.				
E14. Parents who mistreat their children are sick, not criminals.				
E15. People have every right to discipline their children any way they see fit.				
E16. Public agencies are doing all that can be done in regard to child abuse and neglect.				
E17. It's difficult to determine when parents should have their children returned.				
E18. Control of child abuse and neglect is not a feasible goal.				
E19. We just don't know enough to deal effectively with problems of child mistreatment.				
E20. In dealing with child mistreatment, law enforcement efforts should not be mixed with service programs.				

F1. Now just a few final questions about yourself. Do you have a bachelor's degree?

1. YES

5. NO

F1a. What was your major?

F1b. Have you attended college?

1. YES 5. NO → GO TO F1d

F1c. How many years? _____
GO TO F2

F1d. Do you have a high school diploma?

1. YES 5. NO

GO TO F3

F2. What professional and other academic degrees have you received?

F3. How long have you been with this particular court?

F4. Have you ever been with any other court?

1. YES

5. NO → GO TO F5

F4a. Which court? _____

F4b. How long? _____

F5. Is the office of judge appointive or elective?

1. APPOINTIVE

2. ELECTIVE

F5a. By whom?

F6. What is the term of office? _____

F7. Had you dealt with abused and neglected children prior to coming here? .

1. YES

5. NO

→ GO TO F8

F7a. For how long? _____

F7b. What was your position? _____

F8. In what year were you born? _____

F9. Are you married, separated, divorced, widowed, have you never been married, or what?

1. MARRIED

2. SEPARATED

3. DIVORCED

4. WIDOWED

5. SINGLE

7. OTHER _____

F10. Do you have any children?

1. YES

5. NO

→ END OF INTERVIEW

F10a. How many? _____

F10b. What ages? _____

Thank you very much, that's all the questions I have.

SECTION G: BY OBSERVATION

G1. Respondent's sex:

1. MALE

2. FEMALE

G2. Respondent's race:

1. CAUCASIAN

2. BLACK

3. CHICANO; PUERTO-RICAN
MEXICAN- OR SPANISH
AMERICAN

4. AMERICAN
INDIAN

5. ORIENTAL

7: OTHER (SPECIFY) _____

G3. Was anyone else present during the interview?

1. YES

5. NO

→ GO TO G4

G3a. Who? _____

G4. Interruptions during the interview:

1. Few or none

2. Some

3. A good many

4. Constantly

G5. Respondent's attitude toward the interview:

1. Enthusiastic,
positive

2. Fairly co-
operative

3. Neutral

4. Somewhat un-
cooperative

5. Hostile or
suspicious

G6. Respondent's interest in the survey:

1. Very in-
terested

2. Moderately
interested

3. Slightly
interested

4. Not inter-
ested at all

5. Bored to
tears

Study on Child Abuse and Neglect



SURVEY RESEARCH CENTER
INSTITUTE FOR SOCIAL RESEARCH
THE UNIVERSITY OF MICHIGAN
ANN ARBOR, MICHIGAN 48103

(Do not write in above space.)

1. Interviewer's Label

2. P.S.U. _____
3. County _____
4. Your Int. No. _____
5. Length of Interview _____
(Minutes)

Police and Sheriff's Departments

SECTION A: ORGANIZATION

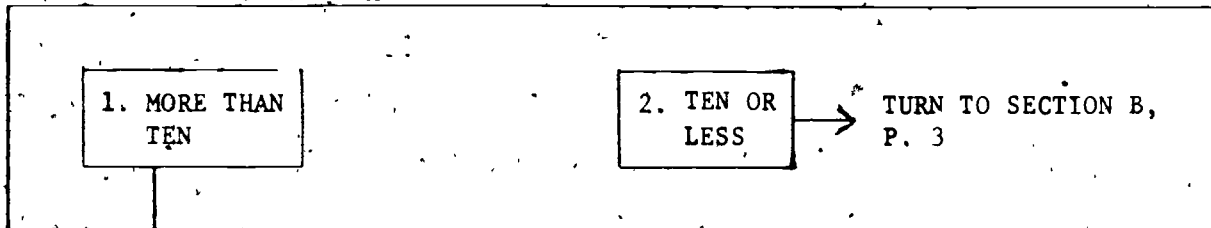
A1. What is your exact title or position?

A2. I'd like to ask a few questions about the organization of this (police/ sheriff's) department.

How many sworn (officers/deputies) are employed on the whole force?

_____ OFFICERS OR DEPUTIES

INTERVIEWER CHECKPOINT A



A3. Is the department organized into specialized units or divisions?

1. YES



5. NO



TURN TO SECTION B, P. 3

A4. What is the name of this unit (--the one in which you work)?

HEREAFTER, USE ABOVE NAME WHEREVER (UNIT) APPEARS IN THE QUESTIONNAIRE

A5. How many sworn (officers/deputies) work in the (UNIT)?

_____ OFFICERS OR DEPUTIES

A6. How many are females? _____

A7. Do responsibilities related to child abuse and neglect belong solely to (UNIT) or do other units deal with these problems as well?

1. BELONG SOLELY TO UNIT → GO TO A8

2. OTHER UNITS INVOLVED

A7a. What other units are involved? A7b. In what ways are they involved?

A. _____ A. _____

B. _____ B. _____

C. _____ C. _____

A8. Does (UNIT) have responsibilities other than those related to child abuse and neglect?

1. YES

5. NO → TURN TO P. 3, SECTION B

A8a. What are they?

A8b. Do any of the (officers/deputies) deal exclusively with cases of child abuse and neglect?

1. YES 5. NO → TURN TO SECTION B, P. 3

A8c. How many? _____

SECTION B: CASE IDENTIFICATION

B1. These next few questions concern the number of cases of child abuse and neglect that come to the attention of your department and how you learn about them. If you have these figures someplace we would appreciate your looking them up.

During the last year for which you have figures, how many cases of child abuse and neglect were referred or reported to the department? (By cases we mean number of children.)

_____ CHILDREN

INTERVIEWER CHECKPOINT B:

<input type="checkbox"/>	1. IF R CANNOT CONVENIENTLY LOOK UP THE FOLLOWING FIGURES AT THIS POINT, ASK TO LEAVE A CASE REPORT SHEET FOR HIM TO MAIL TO YOU LATER. GO OVER EACH ITEM WITH R TO BE SURE HE UNDERSTANDS THEM AND THEN GO ON TO B6.
<input type="checkbox"/>	2. IF R CAN FURNISH THE FIGURES NOW, CONTINUE WITH B2.

B2. How many families did that involve? _____ FAMILIES

B3. What year was that? (In what months did it begin and end?)

FROM _____

 MONTH YEAR

TO _____

 MONTH YEAR

INTERVIEWER CHECKPOINT C:

1. ONE OR MORE CASES REPORTED	5. NO CASES REPORTED → TURN TO P. 5, B6
-------------------------------	---

B4. How many of approximately what percent of the children were considered cases of abuse and how many neglect?

ABUSE _____ CASES or _____ %

NEGLECT _____ CASES or _____ %

4

B5. (CARD Q) We are interested in how you learn about cases of child abuse and neglect. How many (or what percent) of all cases you mentioned did the department first learn about from each of these sources?

NUMBER OF
CHILDREN OR PERCENT

A. The Department of Public Health, including Public Health Nurses?		
B. The Prosecuting Attorney's Office?		
C. The Courts?		
D. Hospitals, clinics, including mental health clinics?		
E. Child Protective Services?		
F. Other divisions of the Welfare or Social Service Departments?		
G. Schools?		
H. Private and voluntary agencies? SPECIFY: _____		
J. Any other agencies? _____ (SPECIFY)		
K. Clergymen?		
L. Physicians in private practice		
M. Marriage counselors and psychologists in private practice?		
N. Other professionals in private practice? SPECIFY: _____		
O. Family members and relatives?		
P. Friends and neighbors?		
Q. Other laymen (SPECIFY): _____		

B6. (CARDS Q AND B). Some of these sources may always notify the department about a case, others may hardly ever notify you.

When (SOURCE) knows about a case of abuse or neglect, how likely do you think they are to notify you? (Would they always notify you, often, sometimes, occasionally, or hardly ever notify you?)

- 1. ALWAYS
- 2. OFTEN
- 3. SOMETIMES
- 4. OCCASIONALLY
- 5. HARDLY EVER

B6a. (IF NOT ALWAYS, ASK ACROSS) Why don't they always notify you? (ENTER REASON BELOW, OPPOSITE APPROPRIATE AGENCY)

A					
B					
C					
D					
E					
F					
G					
H					
J					
K					
L					
M					
N					
O					
P					
Q					

B7. Now, speaking only of abuse, do you feel that in this area child abuse is generally underreported or not?

1. YES, UNDERREPORTED

5. NO, NOT UNDERREPORTED

TURN TO P. 7, B8

B7a. Would you say there is a great deal of underreporting or just some?

1. A GREAT DEAL

3. SOME

B7b. In your estimation, is abuse of children more likely to go unreported for some kinds of parents or guardians, such as those of certain marital, economic or ethnic characteristics, or does underreporting apply equally to all kinds of parents?

1. MORE LIKELY FOR SOME

5. EQUALLY FOR ALL

GO TO B7e

B7c. For what categories of parents is underreporting more likely to occur?

B7d. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?

A. _____

A. _____

B. _____

B. _____

C. _____

C. _____

B7e. Is abuse more likely to go unreported when the children are of certain ages, sex or have certain handicaps, or does underreporting apply equally to all kinds of children?

1. MORE LIKELY FOR SOME

5. EQUALLY FOR ALL

TURN TO P. 7, B8

<p>B7f. For which categories of children is under-reporting more likely to occur?</p>	<p>B7g. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?</p>
<p>A. _____</p>	<p>A. _____</p>
<p>B. _____</p>	<p>B. _____</p>
<p>C. _____</p>	<p>C. _____</p>

B8. Now, speaking only of neglect, do you feel that in this area child neglect is generally underreported or not?

1. YES, UNDERREPORTED

3. NO, NOT UNDERREPORTED

→ TURN TO P. 9, B9

B8a. Would you say there is a great deal of underreporting or just some?

<p>1. GREAT DEAL</p>	<p>3. SOME</p>
----------------------	----------------

B8b. In your estimation, is neglect of children more likely to go unreported for some kinds of parents or guardians, such as those of certain marital, economic or ethnic characteristics, or does underreporting apply equally to all kinds of parents?

1. MORE LIKELY FOR SOME

5. EQUALLY FOR ALL → GO TO B8e

B8c. For what categories of parents is underreporting more likely to occur?

A. _____

B. _____

C. _____

B8d. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?

A. _____

B. _____

C. _____

B8e. Is neglect more likely to go unreported when the children are of certain ages, sex or have certain handicaps, or does underreporting apply equally to all kinds of children?

1. MORE LIKELY FOR SOME

5. EQUALLY FOR ALL → TURN TO P. 9, B9

B8f. For which categories of children is underreporting more likely to occur?

A. _____

B. _____

C. _____

B8g. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?

A. _____

B. _____

C. _____

B9. Approximately, what percent of the reports you receive of suspected abuse do you find to be unsubstantiated?

PERCENT

NONE OR 0%

TURN P. 10, B10

B9a. (In your estimation) Are there certain kinds of parents and guardians for whom a higher percentage of abuse reports turns out to be unsubstantiated, or are the unsubstantiated reports evenly distributed among all kinds of parents and guardians? (IF NECESSARY - for instance parents with certain marital, economic or ethnic characteristics?)

1. HIGHER AMONG CERTAIN KINDS

5. EVENLY AMONG ALL KINDS

GO TO B9d

B9b. For what categories of parents are unsubstantiated reports more likely to occur?

- A. _____
- B. _____
- C. _____

B9c. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?

- A. _____
- B. _____
- C. _____

B9d. Are there certain kinds of children for whom a higher percentage of abuse reports turns out to be unsubstantiated or are the unsubstantiated reports evenly distributed for all kinds of children? (IF NECESSARY - for instance, children of certain ages, sex, or with certain handicaps?)

1. HIGHER AMONG CERTAIN KINDS

5. EVENLY AMONG ALL KINDS

TURN TO P. 10, B10

B9e. For what categories of children are unsubstantiated reports more likely to occur?

- A. _____
- B. _____
- C. _____

B9f. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?

- A. _____
- B. _____
- C. _____

B10. Approximately, what percent of the reports you receive of suspected neglect do you find to be unsubstantiated?

PERCENT

NONE OR 0%

TURN TO P. 11, B11

B10a. (In your estimation) Are there certain kinds of parents and guardians for whom a higher percentage of neglect reports turns out to be unsubstantiated, or are the unsubstantiated reports evenly distributed among all kinds of parents and guardians? (IF NECESSARY - for instance parents with certain marital, economic or ethnic characteristics?)

1. HIGHER AMONG CERTAIN KINDS

5. EVENLY AMONG ALL KINDS

GO TO B10d

B10b. For what categories of parents are unsubstantiated reports more likely to occur?

- A.
B.
C.

B10c. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?

- A.
B.
C.

B10d. Are there certain kinds of children for whom a higher percentage of neglect reports turns out to be unsubstantiated or are the unsubstantiated reports evenly distributed for all kinds of children? (IF NECESSARY - for instance, children of certain ages, sex, or with certain handicaps?)

1. HIGHER AMONG CERTAIN KINDS

5. EVENLY AMONG ALL KINDS

TURN TO P. 11, B11

B10e. For what categories of children are unsubstantiated reports more likely to occur?

- A.
B.
C.

B10f. (FOR EACH CATEGORY MENTIONED ASK:) Why is that?

- A.
B.
C.

B11. (CARD D) We have been talking about differences in reporting. Now I want your opinion about differences in the actual incidence of abuse among certain types of children compared to the average rate for all children. Compared to others, please tell me how much more or less often abuse is likely to occur among the following categories? First, how about physically handicapped children. Would you say they are likely to be abused much more often, more, about the same, less, or much less often than other children? (CONTINUE WITH LIST)

	(1)	(2)	(3)	(4)	(5)
	MUCH	MORE	SAME	LESS	MUCH
	MORE	MORE	SAME	LESS	LESS
a. Physically handicapped					
b. Mentally retarded children					
c. Emotionally disturbed					
d. Multiple handicapped children					
e. Low birthweight children					
f. Sensory handicapped -- the deaf or blind					
g. Children with chronic illness					
h. Adopted children					
j. Foster children					
k. Would there be any other categories of children who are apt to be abused more or less than others? (SPECIFY)					

m. _____					

- a. Physically handicapped
- b. Mentally retarded children
- c. Emotionally disturbed
- d. Multiple handicapped children
- e. Low birthweight children
- f. Sensory handicapped -- the deaf or blind
- g. Children with chronic illness
- h. Adopted children
- j. Foster children
- k. Would there be any other categories of children who are apt to be abused more or less than others? (SPECIFY)
- _____
- m. _____

B12. (CARD D) Now, how about neglect, how much more or less often is neglect likely to occur among the same categories of children compared to others? First, the physically handicapped. (Would you say they are likely to be neglected much more often, more, about the same, less, or much less often than other children?) (CONTINUE WITH LIST)

	(1)	(2)	(3)	(4)	(5)
	MUCH	MORE	SAME	LESS	MUCH
	MORE	MORE	SAME	LESS	LESS
a. Physically handicapped					
b. Mentally retarded children					
c. Emotionally disturbed					
d. Multiple handicapped children					
e. Low birthweight children					
f. Sensory handicapped -- the deaf or blind					
g. Children with chronic illness					
h. Adopted children					
j. Foster children					
k. Would there be any other categories of children who are apt to be abused more or less than others? (SPECIFY)					

m. _____					

- a. Physically handicapped
- b. Mentally retarded children
- c. Emotionally disturbed
- d. Multiple handicapped children
- e. Low birthweight children
- f. Sensory handicapped -- the deaf or blind
- g. Children with chronic illness
- h. Adopted children
- j. Foster children
- k. Would there be any other categories of children who are apt to be abused more or less than others? (SPECIFY)
- _____
- m. _____

B13. (CARD B) How often is it that an abused child reported to this (police/sheriff's) department is or has been part of the active case-load of the Child Protective Agency?

1. ALMOST ALWAYS	2. OFTEN	3. SOMETIMES	4. OCCASIONALLY	5. HARDLY EVER
------------------	----------	--------------	-----------------	----------------

B14. Have there been any special efforts in the last few years in this area or in the state as a whole to get cases of child abuse and neglect identified and reported?

1. YES	5. NO → TURN TO P. 13, B15
--------	----------------------------

B14a. What was the nature of these efforts?

(IF NOT CLEAR) B14b. Was that a state or local effort? _____

B14c. Have these efforts increased reporting greatly, somewhat, or not at all?

1. GREATLY	3. SOMEWHAT	5. NOT AT ALL
------------	-------------	---------------

B15. In some areas the public has been informed that they may report suspected cases of child abuse and get help at any hour of the day or night simply by dialing a special number. Has your department made any arrangements of this sort?

1. YES

5. NO

B15a. What kind of arrangements?

B15b. Do any other agencies have such arrangements?

1. YES 5. NO → GO TO B16

B15c. What agencies?

B16. (CARD C) What proportion of the reports of abuse or neglect that you get by phone from individuals turns out to be fraudulent; vindictive or prank calls? Would you say almost all, more than half of them, about half, less than half, or almost none?

1. ALMOST ALL

2. MORE THAN HALF

3. ABOUT HALF

4. LESS THAN HALF

5. ALMOST NONE

B17. Does (an officer/a deputy) go to the home in every case reported by phone?

1. YES

TURN TO P. 14, B18

5. NO

B17a. What other procedures do you follow to ascertain which calls are likely to be well founded and which are not?

B18. Do any of the agencies that register complaints about abuse and neglect routinely send you written reports?

1. YES

5. NO

TURN TO P. 15, B21

B18a. Which ones? (ENTER BELOW)		B18b. (FOR EACH MENTION ASK) What types of written reports do you receive? Are they only report forms, do they include case notes, or what?	
AGENCY	TYPES OF REPORTS		
	FORMS	CASE NOTES	OTHER (SPECIFY)

B19. In your own investigation, do you find reports from certain agencies are more helpful than others?

1. YES

5. NO

TURN TO P. 15, B20

B19a. Which agencies usually send the <u>most</u> helpful reports?		B19b. (FOR EACH AGENCY) In what ways are these reports helpful?	
A.	_____	A.	_____

B.	_____	B.	_____

C.	_____	C.	_____

B19c. Which agencies send the <u>least</u> helpful reports?		B19d. (FOR EACH AGENCY) Why is it these reports are not helpful?	
A.	_____	A.	_____

B.	_____	B.	_____

C.	_____	C.	_____

B20. Do you find them all helpful or none of them helpful?

1. ALL

5. NONE

B20a. In what ways are they helpful?

B20b. Why is it they are not helpful?

B21. Is it difficult to obtain reports at all from some agencies?

1. YES

5. NO → TURN TO P. 16, B22

B21a. From which agencies?	B21b. (FOR EACH MENTION ASK) Why is that?
A. _____	A. _____
B. _____	B. _____
C. _____	C. _____

B22. Do any of the agencies ever suggest or request that your department take any specific action in regard to the cases they report to you?

1. YES

5. NO

TURN TO P. 18, B23

B22a. Which ones do this?

B22b. (FOR EACH MENTION ASK) What kinds of suggestions do they usually make?

- A. _____
- B. _____
- C. _____
- D. _____
- E. _____

- A. _____
- _____
- B. _____
- _____
- C. _____
- _____
- D. _____
- _____
- E. _____
- _____

B23. (CARD R) For each of the following agencies, would you tell me whether the ways they handle cases of child abuse and neglect ever delay or cause problems for the department? First, how about the hospital social service departments, do the ways they handle cases ever delay you or cause problems? (CONTINUE LIST BELOW. THEN FOR EACH YES, ASK B24a BELOW AND B24b ON PAGE OPPOSITE.)

B23a. (FOR EACH YES) (CARD C) In what proportion of the cases in which (MENTION) was involved were you delayed or caused difficulties?

	(1) YES	(5) NO	(1) ALMOST ALL	(2) MORE THAN HALF	(3) ABOUT HALF	(4) LESS THAN HALF	(5) ALMOST NONE
A. Social Service Departments of Hospitals							
B. Medical Staffs of Hospitals							
C. Child Protective Agency							
D. Other divisions of the Welfare or Social Services Departments							
E. Schools							
F. Courts							
G. Mental Health Clinics							
H. Voluntary and Private Service Organizations							
J. Prosecuting Attorneys							

(FOR EACH YES, ASK B24a AND B24b ACROSS.)

823b. Would you tell me more specifically about the nature of the difficulties and delays?

A. _____

B. _____

C. _____

D. _____

E. _____

F. _____

G. _____

H. _____

J. _____

C1. What is the first thing your department does upon receiving a report of suspected child abuse or neglect?

C2. When (officers/deputies) go to the homes to investigate new cases, do they always go in pairs, does one (officer/deputy) always go alone, or what?

1. ALWAYS PAIRS	3. SOMETIMES PAIRS SOMETIMES ALONE	5. ALWAYS ALONE	7. OTHER (SPECIFY) _____
-----------------	------------------------------------	-----------------	-----------------------------

C3. How long does it usually take for (an officer/a deputy) to get to a home in an emergency case, from the time a call is received?

C4. How would you decide whether a case is an emergency or not?

C5. How long does it usually take to get to the home in a non-emergency case?

C6. Do the (officers/deputies) ever have staff members of other agencies accompany them in making the first visit to a home where a child was reported abused or neglected?

1. YES

5. NO

→ TURN TO P. 21, C7

C6a. In what types of cases?	C6b. What agencies are called on?
A. _____	A. _____
B. _____	B. _____
C. _____	C. _____

C7. After they have become acquainted with the case, do (officers/deputies) ever ask staff members from other agencies to come to the home, aside from cases where emergency medical help is needed?

1. YES

5. NO → GO TO C8

C7a. From which agencies?	C7b. What would the (police/deputies) want the members of these agencies to do?
A. _____	A. _____
B. _____	B. _____
C. _____	C. _____

C8. Do (police officers/sheriff's deputies) have the authority to remove a child from the home under emergency conditions?

1. YES

TURN TO P. 22; C9

5. NO



C8a. What do they have to do to be able to remove a child?
C8b. In what kind of situation would you do that?

TURN TO P. 22, C11

C9. May (police officers/ sheriff's deputies) make decisions to remove children on their own during a home visit or must they ask someone else here in the department?

1. ASK OTHERS IN DEPARTMENT

2. OWN DECISIONS

→ GO TO C10

C9a. Who do they ask, what is the person's position here?

C9b. Does (PERSON ABOVE) help make the decision on the phone or does (he/she) join the (officer/deputy) in the home?

1. ON PHONE

2. GOES TO HOME

C10. What kind of situation would (an officer/a deputy) consider as warranting the removal of a child from the home?

C11. (CARD C) In what proportion of the cases reported to your department do you find it necessary to remove children from their homes on an emergency basis?

1. ALMOST ALL

2. MORE THAN HALF

3. ABOUT HALF

4. LESS THAN HALF

5. ALMOST NONE

C12. How soon is it after removing a child that a warrant, or a court order must be obtained?

C13. How is it obtained?

C14. Are petitions for these warrants or court orders ever refused by the courts?

1. YES

5. NO

→ GO TO C15

C14a. (CARD 8) How often does this happen?

1. ALWAYS	2. OFTEN	3. SOMETIMES	4. OCCASIONALLY	5. HARDLY EVER
-----------	----------	--------------	-----------------	----------------

C14b. What happens then?

C15. About what percent of the children removed from the home on an emergency basis are placed in hospitals, clinics and other health facilities?

_____ %

100% = ALL OF THEM

→ TURN TO P. 24, C16

C15a. Where are the others placed?

C15b. Do the (police officers/sheriff's deputies) arrange for these placements themselves, or do they seek the assistance of other agencies?

1. ARRANGE THEMSELVES

2. SEEK ASSISTANCE

TURN TO P. 24, C16

C15c. Which ones?

C16. Aside from taking children who need medical attention to hospitals and clinics, does your department ever refer children who are victims of abuse or neglect to other services?

1. YES

5. NO

GO TO C17

C16a. What kind of services?

C16b. Who in your department makes these referrals?

C17. Does your department refer the parents to any services?

1. YES

5. NO

TURN TO P. 25, C18

C17a. To what services?

C17b. Who makes the referrals?

C18. What actions are usually taken in regard to the parents when children are removed?

Four horizontal lines for handwritten response.

C19. Are actions ever taken in regard to the parents when children are not removed?

1. YES

5. NO

→ GO TO C20

C19a. What? Four horizontal lines for handwritten response.

C20. How long do your investigations of cases of abused or neglected children usually take?

One horizontal line for handwritten response.

C21. When (an officer/a deputy) visits a home in response to a child abuse complaint what would he look for as evidence of child abuse?

Five horizontal lines for handwritten response.

C22. What would he look for as evidence of child neglect?

Four horizontal lines for handwritten response.

C23. How do the (officers/deputies) usually obtain evidence of child abuse and neglect?

C24. How much do (officers/deputies) vary in decisions and approaches to problems of abuse and neglect? Would you say they differ greatly, somewhat, or not at all?

1. GREATLY

3. SOMEWHAT

5. NOT AT ALL

→ GO TO C25



C24a. In what respects do they vary?

C25. Does the (police/sheriff's) department submit reports to the prosecuting attorney's office on all cases of child abuse and neglect investigated, only when criminal acts are suspected, when there is evidence of criminal acts, or what?

1. ALL CASES → TURN TO P. 27, C26

2. SUSPECTED CRIMINAL ACTS

3. EVIDENCE OF CRIMINAL ACTS

7. OTHER (SPECIFY)

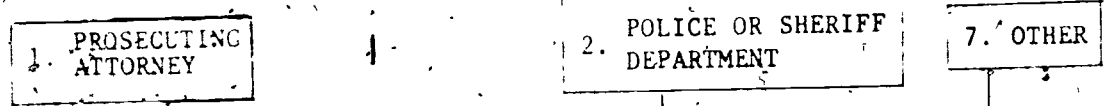


C25a. What percent of the cases is that?

_____ PERCENT

C25b. Who in the department decides which cases are to be referred?

C26. Who decides on whether or not proceedings for criminal prosecution should be initiated? Should that be the prosecuting attorney's office or your department or who?



C26a. Do you ever suggest prosecution in your reports to the prosecuting attorney's office?

1. YES 5. NO

C26b. Who makes these decisions? (TITLE)

C27. Of all the cases of child abuse neglect that are reported to the prosecuting attorney, approximately what percent result in proceedings for criminal prosecution?

_____ PERCENT

C28. And approximately what percent of the cases prosecuted result in convictions?

_____ PERCENT

C29. Does the (police/sheriff's) department continue to be involved after a report is submitted to the prosecuting attorney's office?

1. YES

5. NO

TURN TO P. 28, C30

C29a. In what ways? _____

C30. What court in this area deals with the noncriminal matters of child abuse and neglect? Is this a juvenile court, a probate court, a family court or what?

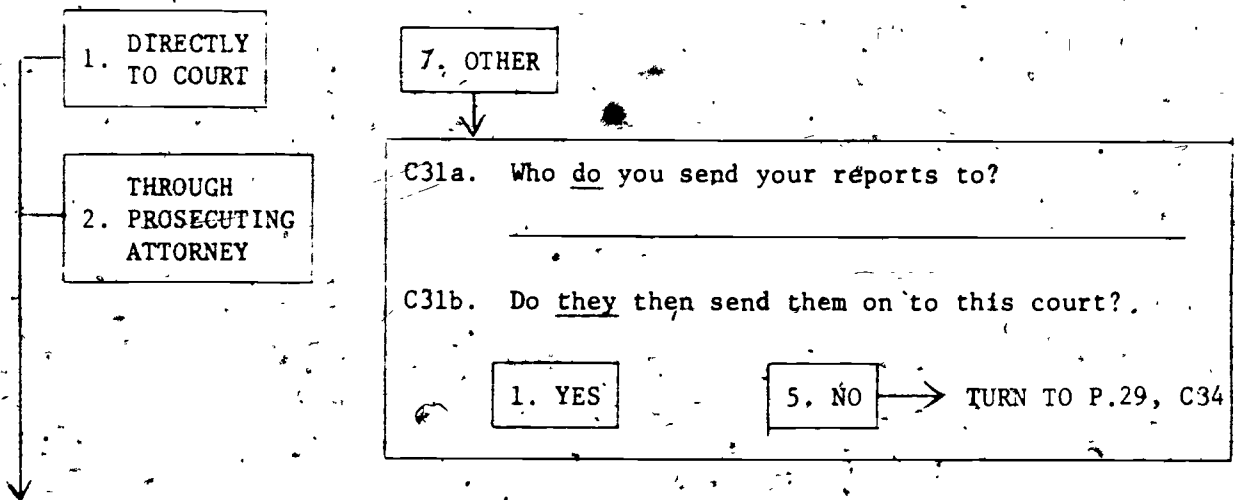
1. JUVENILE COURT

2. PROBATE COURT

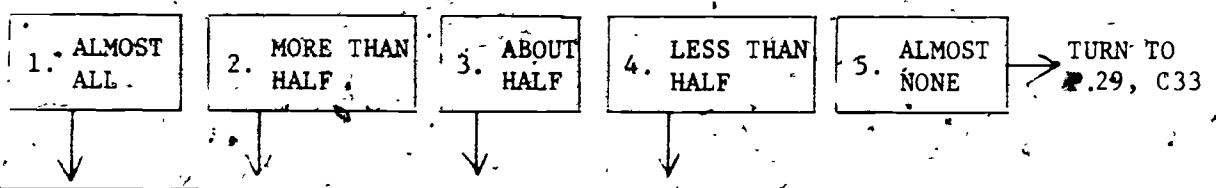
3. FAMILY COURT

OTHER:
4. _____
(SPECIFY)

C31. In reporting to this court, do you go directly to the court or must you go through the prosecuting attorney's office, or what?



C32. (CARD C) Approximately what proportion of the cases investigated by your department are eventually reported to this court?



C32a. Who makes the decisions on which cases to report? (TITLE)

C32b. What types of cases are most likely to be reported to this court?

C32c. At what point is the court notified of these cases?

C33. (CARD B) How often does your department become involved in the proceedings of this court after they receive your reports?

- 1. ALMOST ALWAYS
- 2. OFTEN
- 3. SOMETIMES
- 4. OCCASIONALLY
- 5. HARDLY EVER

→ GO TO C34

C33a. In what ways?

C34. Does your department routinely notify the child protective services about all of the cases you investigate?

1. YES

5. NO

C34a. How do you inform them?

C34b. At what point in your investigation?

C34c. Does the department notify them of any cases?

1. YES 5. NO → TURN TO P. 30, C35

C34d. What types of cases?

C34e. Who makes the decisions as to which cases they are notified about?

C34f. At what point are they notified?

C35. Do the child protective services receive reports on the results of your investigations routinely, only on request, or what?

C36. (CARD B) How often do members of the staff of the protective services call on the (police/sheriff's) department to have officers accompany them to homes where incidents of child abuse or neglect have been reported?

1. ALMOST ALWAYS	2. OFTEN	3. SOMETIMES	4. OCCASIONALLY	5. HARDLY EVER	→ GO TO C38
------------------	----------	--------------	-----------------	----------------	-------------

↓ ↓ ↓ ↓ ↓

C37. In such cases does the (police/sheriff's) department leave the investigation to the protective agency, do you carry out your own investigation, a joint investigation, or what?

1. LEAVE INVESTIGATION TO PROTECTIVE AGENCY	2. CARRY OUT OWN INVESTIGATION	3. JOINT INVESTIGATION
---	--------------------------------	------------------------

7. OTHER (SPECIFY): _____

C38. (CARD B) How often do you need information from the staff of the protective agencies in regard to cases you are investigating?

1. ALMOST ALWAYS	2. OFTEN	3. SOMETIMES	4. OCCASIONALLY	5. HARDLY EVER	→ TURN TO P. 31, C39
------------------	----------	--------------	-----------------	----------------	----------------------

↓ ↓ ↓ ↓ ↓

C38a. (CARD B) How often do you find this information helpful in your own investigations?

1. ALMOST ALWAYS	2. OFTEN	3. SOMETIMES	4. OCCASIONALLY	5. HARDLY EVER
------------------	----------	--------------	-----------------	----------------

C39. Have you or any (officers/deputies) on the force ever attended or participated in short courses, conferences, or workshops related to child abuse and neglect?

1. YES

5. NO

→ TURN TO SECTION D, P. 32

C39a. When was the last time anyone from the force attended such programs?

C39b. Who attended? (BY TITLE OR POSITION)

C39c. What was the nature of the program?

D1. Is there a formally organized interagency team, center, or liaison committee that deals with problems of child abuse or neglect in this area?

- 1. YES, TEAM
- 2. YES, CENTER
- 3. YES, LIAISON COMMITTEE
- 5. NO → TURN TO P. 33, D2

D1a. What is it called? _____

D1b. Does the (police/sheriff's) department participate in this (team/center/committee)?

- 1. YES
- 5. NO

D1c. Who from your dept. participates? (TITLE) _____

D1d. Why not? _____

D1e. What other agencies participate in this (team/center/committee)? _____

D1f. Who from these agencies take part in this (team/center/committee), that is, what are their positions or titles? _____

D1g. How often do they meet? _____

D1h. Where do they meet? _____

D1j. Do representatives of the participating agencies exchange records?

- 1. YES
- 5. NO

D1k. Why not? _____

TURN TO P. 33, D2

D1m. Are the records generated by the different agencies kept in a common pool?

- 1. YES
- 5. NO → TURN TO P. 33, D2

D1n. Are there participating agencies which do not place any records in that pool?

- 1. YES
- 5. NO → TURN TO P. 33, D2

D1p. Which ones? _____



D2. (CARD A) How effective do you think the various agencies in this area have been in dealing with cases of child abuse and neglect? Would you say in general they've been very effective, somewhat effective, not very effective or not effective at all?

1. VERY EFFECTIVE

2. SOMEWHAT EFFECTIVE

3. NOT VERY EFFECTIVE

4. NOT AT ALL EFFECTIVE

D3. (CARD A) How effective do you think the (police/sheriff's) department has been in dealing with cases of child abuse and neglect?

1. VERY EFFECTIVE

2. SOMEWHAT EFFECTIVE

3. NOT VERY EFFECTIVE

4. NOT AT ALL EFFECTIVE

D4. Now considering the various facets of child abuse and neglect and the many agencies involved, what problems do you see in the ways it is handled in this area?

D5. If additional funds were to become available for the (police/sheriff's) department for child abuse and neglect, what are the most important uses you would like to see those funds put to? Please rank them in their order of importance.

	USE
A.	_____
B.	_____
C.	_____
D.	_____
E.	_____
F.	_____
G.	_____

D5a. FOR EACH ITEM: Do you have any idea how much that might cost?

	COST
A.	_____
B.	_____
C.	_____
D.	_____
E.	_____
F.	_____
G.	_____

D6. If additional funds were to become available for other agencies and programs dealing with child abuse and neglect in the community, what are the most important uses you would put those funds to? Please rank them in their order of importance.

	USE
A.	_____
B.	_____
C.	_____
D.	_____
E.	_____
F.	_____
G.	_____

D6a. FOR EACH ITEM: Do you have any idea how much that might cost?

	COST
A.	_____
B.	_____
C.	_____
D.	_____
E.	_____
F.	_____
G.	_____

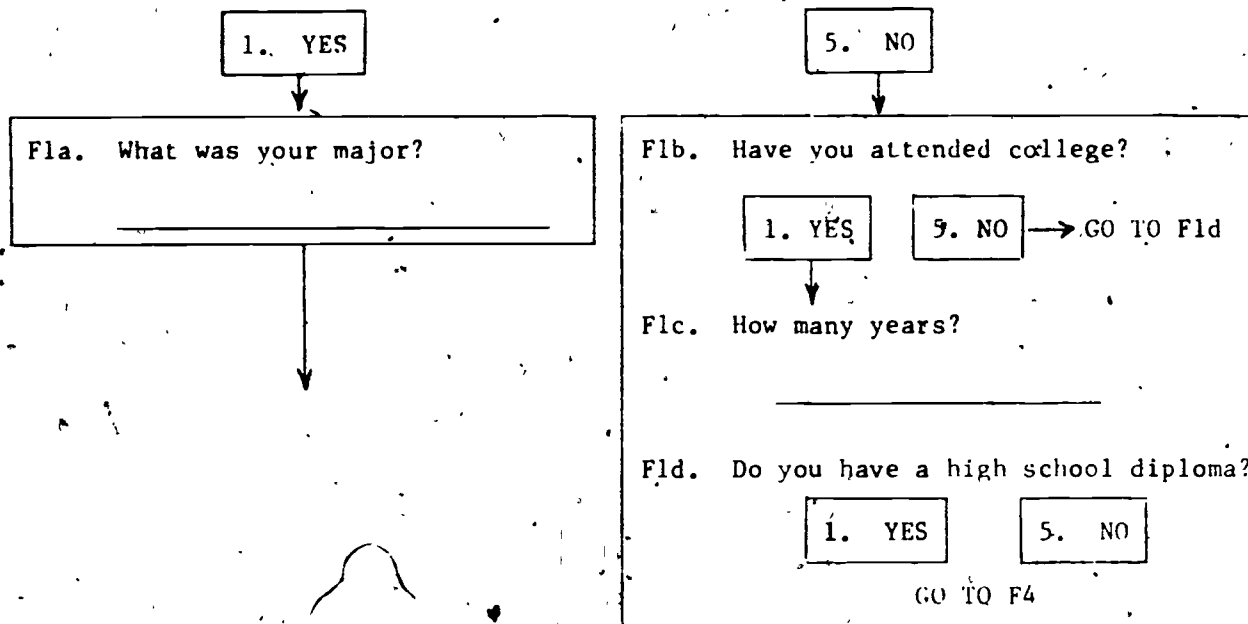
SECTION E: OPINIONS

E1. (CARD E) Now I would like to ask you your opinion about a number of statements concerning ways of handling cases of child abuse and neglect. There are no right or wrong answers, we just want to get the opinions of people in the field about these issues. I'll read you a series of statements. Would you please tell me whether you strongly agree, tend to agree, tend to disagree or strongly disagree with each one.

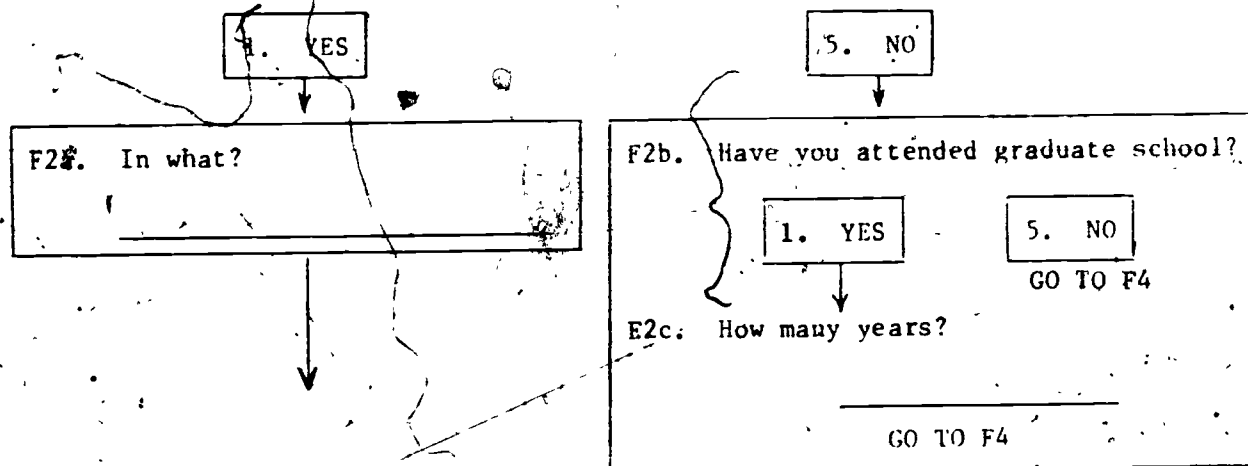
	STRONGLY AGREE (1)	TEND TO AGREE (2)	TEND TO DISAGREE (4)	STRONGLY DISAGREE (5)
Public agencies should stay out of the relations between parents and their children.				
E2. It is therapy that parents need, not punishment.				
E3. Economic need is the most frequent reason people neglect their children.				
E4. Conflicts between therapeutic services and law enforcement activities cannot be reconciled.				
E5. Physicians who are known to report cases of mistreatment of children lose the confidence of their patients.				
E6. Most parents who mistreat their children do it because of ignorance about child rearing.				
E7. The rights of children have long been neglected in favor of parental rights.				
E8. Too many children are mistreated in the name of discipline.				
E9. People who mistreat their children should have their parental rights terminated.				
E10. Treatment for parents who mistreat their children is largely ineffectual.				

	STRONGLY AGREE (1)	TEND TO AGREE (2)	TEND TO DISAGREE (4)	STRONGLY DISAGREE (5)
E11. Agencies are not given sufficient resources to deal effectively with child abuse and neglect.				
E12. In spite of mistreatment, the best place for children is with their parents.				
E13. It's difficult to say what is and what is not child mistreatment.				
E14. Parents who mistreat their children are sick, not criminals.				
E15. People have every right to discipline their children any way they see fit.				
E16. Public agencies are doing all that can be done in regard to child abuse and neglect.				
E17. It's difficult to determine when parents should have their children returned.				
E18. Control of child abuse and neglect is not a feasible goal.				
E19. We just don't know enough to deal effectively with problems of child mistreatment.				
E20. In dealing with child mistreatment, law enforcement efforts should not be mixed with service programs.				

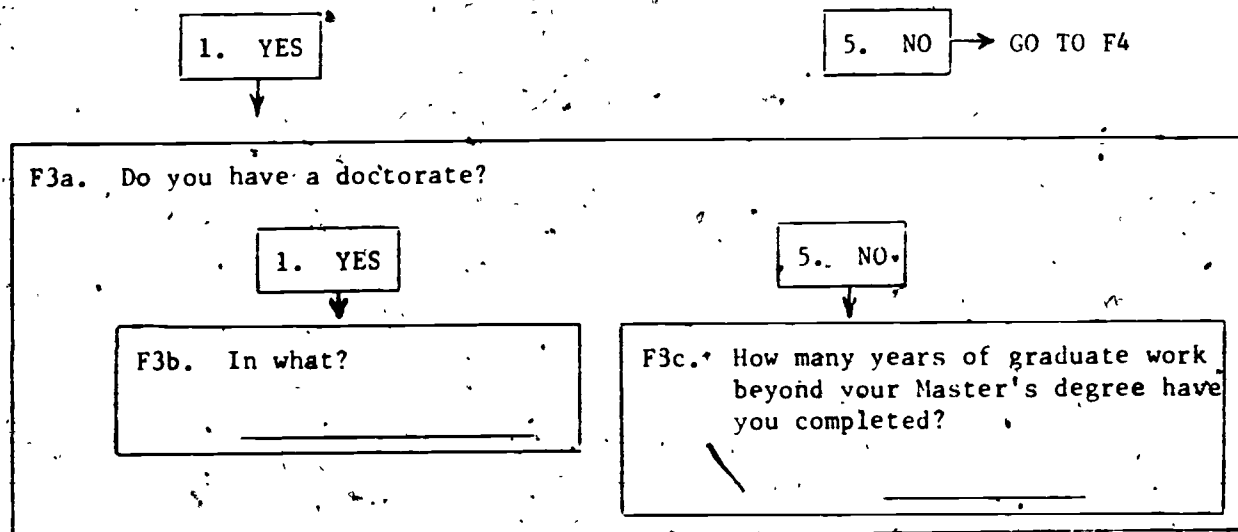
F1. Now just a few final questions about yourself. Do you have a bachelor's degree?



F2. Do you have a master's degree?



F3. Did you do any graduate work after receiving your Master's degree?



F4. How long have you served on this force?

_____ YEARS _____ MONTHS

F5. Have you served all this time in the same capacity or have you had different jobs?

1. SAME

2. DIFFERENT



F5a. Would you please tell me what your various positions have been and how long you have served in each position?

F6. Before serving on this force, did you ever serve as a law enforcement officer any place else?

1. YES

5. NO

F6a. What is the total number of years and months you have been a law enforcement officer?

_____ YEARS _____ MONTHS

F7. Had you dealt with abused and neglected children prior to working here?

1. YES

5. NO → GO TO F8.



F7a. For how long? _____
F7b. What was your position? _____

F8. In what year were you born? _____

F9. Are you married, separated, divorced, widowed, have you never been married, or what?

1. MARRIED	2. SEPARATED	3. DIVORCED	4. WIDOWED	5. SINGLE
7. OTHER _____				

F10. Do you have any children?

1. YES

5. NO → END OF INTERVIEW

F10a. How many? _____

F10b. What ages? _____

Thank you very much, that's all the questions I have.

TIME NOW _____

G1. Respondent's sex:

1. MALE

2. FEMALE

G2. Respondent's race:

1. CAUCASIAN

2. BLACK

3. CHICANO; PUERTO-RICAN
MEXICAN- OR SPANISH
AMERICAN4. AMERICAN
INDIAN

5. ORIENTAL

7. OTHER (SPECIFY) _____

G3. Was anyone else present during the interview?

1. YES

5. NO

→ GO TO G4

G3a. Who?

G4. Interruptions during the interview:

1. Few or none

2. Some

3. A good many

4. Constantly

G5. Respondent's attitude toward the interview:

1. Enthusiastic,
positive2. Fairly co-
operative

3. Neutral

4. Somewhat un-
cooperative5. Hostile or
suspicious

G6. Respondent's interest in the survey:

1. Very in-
terested2. Moderately
interested3. Slightly
interested4. Not inter-
ested at all5. Bored to
tears