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## ABSTRACT

This study was designed to determine the number of students who were enrolled at Arkansas State University in the fall of 1971 but who failed to reenter in the spring of 1972. The principal thrust was aimed at those students who were eligible to return but failed to do so. An analysis was undertaken to determine demographic information with respect to this roup and to relate these data to university-wide data. Tables and descriptive data offer information on sex, classification, and grade point average, as well as responses from a questionnaire sent to the nonreturning students. (Author/PC)



ED101237

NUV 1 5 1974

## A STUDY OF ATTRITION OF ACADEMICALLY QUALIFIED STUDENTS AT ARKANSAS STATE UNIVERSITY

US DEPARTMENT OF HEALTH.

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Prepared by The Office of Institutional Research and The University College May 1972



## TABLE OF CONTENTS

·	Page
INTRODUCTION	1
A. Purpose B. Scope of Study	
PRESENTATION OF DEMOGRAPHIC DATA	2
PRESENTATION OF QUESTIONNAIRE RESULTS	11
SUMMARY AND CONCLUSIONS	20
APPENDIX	21



This study was designed to determine the number of students who were enrolled at Arkansas State University in the Fall of 1971 but who failed to reenter in the Spring of 1972. Four broad categories of non-returnees were identified. These were (1) students who did not return because they had completed all requirements for a degree, (2) students who had been dismissed from the University for academic reasons, (3) students who dropped out of school during the semester, and (4) students who were eligible to return but failed to do so. The principal thrust of the study was aimed at those students in the last category. An analysis was undertaken to determine demographic information with respect to this group and to relate these data with university wide data. These results are reported in Section I. Questionnaires were mailed to each student identified in category four. An analysis of these responses is contained in Section II.

Table I discloses sex, classification, and grade point average data for each of the four categories. The 1,460 students who failed to return for one of the four reasons amounted to 22.1 percent of the total fall headcount enrollment. Men accounted for 58.97 percent or the total dropout while men were 57.30 percent of the Fall 1971 enrollment. Freshmen dropouts represented 38.35 percent of the total non-returnees.

An examination of the grade point averages by groups reveals a high of 2.678 for those students who completed requirements for the degree and a low of 1.4346 for those students who were dismissed from the University for academic reasons. The second highest grade point average was recorded for students who were eligible to return but did not do so. When the grades of the 159 graduate students who were in the group are excluded, the grade point average remains relatively unchanged at 2.198.



## SECTION I

The remainder of this study will focus upon the group non-returnees who were eligible to return but did not. Graduate students are excluded from the analysis since their inclusion would have confounded the results by introducing a dimension of non-return that was not compatible with other classifications. Enrollment in the Graduate School during the academic year is drawn principally from in-service educational personnel who are able to enroll for only one semester for a variety of reasons.

Table II discloses sex, classification, and grade point average data by colleges and divisions within the University. Note that in only one case (Agriculture) did the grade point average of non-returning students fall below 2.0 but that the grade point average for the college/division collectively was larger in every instance than the grade point average of those students who did not return. It is important to emphasize, however, that the mean grade point average for all non-returning students except those classified in Agriculture was equal to or greater than acceptable work for degree credit.

The percentage rate of dropout by college was 19.75, no college choice; 6.53, Agriculture; 24.79, Business; 17.98, Education; 4.35, Fine Arts; 10.35, Liberal Arts; 3.54, Nursing; 2.58, Radio-TV; and 10.08, Science. The percentage rate of enrollment by colleges in the Fall of 1971 was 11.05, no college choice; 6.81, Agriculture; 24.07, Business; 20.74, Education; 6.26, Fine Arts; 12.50, Liberal Arts; 3.05, Nursing; 3.19, Radio-TV; and 12.29, Science. When these rates are compared, it is obvious that in the case of no college choice a disproportionate dropout rate occurs. All other rates are at or near the college rate in the population. Since these students



failed to indicate a choice of college and since this group's dropout rate is substantially different from the enrollment rate, a conclusion that lack of direction in career choice influenced the dropout rate could be supported. Moreover, the largest number in this category was freshmen which tends to support the conclusion that lack of a clear career goal was a contributing factor.

Table III contains a presentation of sex, classification, and grade point average data by classification. The grade point average for each classification is again slightly lower than for the population of each classification but only in one instance (freshmen) is it below 2.0. These data also reflect that freshmen dropouts were significantly larger than any other group and accounted for 52.7 percent of all dropouts.

Sex, classification, and grade point average data by major are reflected in Table IV. Comparisons are somewhat more difficult since the number in the various programs is rather small. However, with few exceptions, the grade point average for those students who failed to return was not appreciably lower than for the major as a whole. Those students who were undecided with respect to a major numbered 165 while all other categories were much smaller. Majors in Accounting, General Business, Elementary Education, and Physical Education were the categories experiencing 30 or more dropout.

Data with respect to degree choices are reflected in Table V. The pattern of grade point averages for non-returnees is continued in degree areas. In addition, 149 of the non-returnees were undecided about a degree but a significant number of the non-returnees had indicated an interest in the Bachelor of Science and the Bachelor of Science in Education. Relatively large percentages of juniors and seniors are found in these areas.



TABLE I

## SUMMARY OF NON-RETURNING STUDENTS BY TYPE

		Š	Sex		υ	Classification	icatio	a	·	
Reasons for Non-Return	Total	Women	Men	Fr.	So.	Jr.	Sr.	Un.	Gr.	G.P.A.
Graduated	216	93	123				208	4	4	2.6780
Dismissed	102	17	85	39	40	18	S			1.4346
Dropout During Semester	249	85	164	134	45	28	18	က	21	2.0285
Eligible But Non-Return	893	404	489	387	143	106	99	32	159	2.2014
TOTAL	1,460	599	861	260	228	152	297	39	184	2.2955

TABLE II

## ELIGIBLE NON-RETURNING STUDENTS BY COLLEGES

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		Sex	×		Clas	Classification	tion	_	G.P	G.P.A.
College	Total	Women	Men	Fr.	So.	Jr.	Sr.	Un.	College	Non-Return
No College Choice	145	70	75	118	12	2	-	6	2.23	2.11
Agriculture	84	7	97	27	11	7	7	H	2.30	1.92
Business	182	62	120	<b>28</b> .	42	35	20	7	2.32	2.13
Education	132	93	39	45	31	27	25	4	2.57	2.35
Fine Arts	32	19	13	20	۳,	4	ო	7	2.55	2.24
Liberal Arts	92	31	45	29	23	13	7	4	2.60	2.23
Nursing	26	23	ო	. 21	4		H		2.34	2.00
Radio-TV, Journalism, and Printing	19	н	18	11	7	in	-		2.41	2.01
Science	74	20	54	38	15	10	9	5	2.57	2.33
TOTAL	734	321	413	387	143	106	99	32		
									)	. /

TABLE III

# ELIGIBLE NON-RETURNING STUDENTS BY CLASSIFICATION

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									THE THE PERSON	BLE
		SE	Sex		Clas:	Classification	tion		G.1	G.P.A.
Classification	Total	Women	Men	Fr.	So.	Jr.	Sr.	Un.	Classified	Non-Return
Freshmen	387	167	220	387					2.10	1.76
Sophomores	143	89	75		143				2.36	2.25
Juniors	106	45	61			106			2.52	2.34
Seniors	99	<b>26</b>	40				99		2.60	2.31
Unclassified	32	15	17					32	2.76	2.67
TOTAL	734	321	413							

<u>.</u>

TABLE IV

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## ELIGIBLE NON-RETURNING STUDENTS BY MAJOR

## BEST COPY AVAILABLE

		Sex	<b>:X</b>		Class	Classification	ion		G.P	G.P.A.
Major	Total	Women	Men	Fr.	So.	ër.	Sr.	Un.	Major	Non-Return
Undecided	165	7.8	22	130	1.		,	:		
Mon-Degree	0	) <	5 "	? ×	; -	1	7	<b>;</b> `	7.24	11.2
Accounting	٤, ر	† Ç	ا د	† <u>-</u>	٦ ٢	c	•	<b>4</b> ,	87.7	2.9/
Agrical time	7 0	2	77	<b>;</b>	2	χ.	<b>-</b>	<b>-</b>	2.50	2.33
AgricultureGeneral	<b>10</b>		×	×					2.21	1.27
AgricultureBusiness	10	-	0	7	7	7			2.28	2.09
AgricultureEducation	4		4			ന	-		2.42	2.00
AgricultureEngineering	18 4		4	7	<b>,-</b> 1	7			2.48	1,71
Agronomy	4		4	7	-	•		-	2.38	2.01
Animal Science	6	-	<b>∞</b>	m	9				2.68	1.95
Art	15	10	5	01	-	m		-	2.48	2.04
Art Education	-	7					-		2.68	3.07
Biology	σ	7	7	9	7			-	2.49	2.31
BusinessEducation	28	20	∞	10	9	7	ന	7	2.59	2.30
BusinessGeneral	69	9	63	28	14	13	13	-	2.18	1.98
Chemistry	٠	7	m			7	7	7	2.65	2.52
Counselor Education							1	ı		•
Elementary	-	П		-					00.4	7
Counselor Education									•	•
Secondary	-	1				-			1.65	1.65
Drama	7	т	က	4					, eq	1.96
Economics	٧.		v;	1	1	æ			3.32	

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TABLE IV (CONTINUED)

## BEST COPY AVAILABLE

,		Sex	×	·	Class	Classification	ion		G.P.A.	.A.
Major	Total	Women	Men	Fr.	So.	Jr.	Sr.	Un.	Major	Non-Return
Education Administration	u									
Elementary Principal Elementary Education-	1	п		<b>H</b>					3.27	3.27
General	48	45	ო	12	11	16	6		2,64	2 38
Elementary Education					<b> </b>	ì	•			
Special Education	21	18	က	01	Ŋ		9		2.63	7.41
Speech Pathology	က	က	-	7	1		ı	Н	2.75	2.62
English	13	10	ന	ų	'n	7			2.89	2.81
French	<b></b> 1	н	•	Н					3.16	1.65
History	9	7	7	٦	Н	7	7	7	2.41	2.16
Journalism	4	ч	ო	٦	Н	7			2.44	2.02
Mathematics	15	က	12	9	ന	4	7		2.67	2.45
MusicInstrumental	2	ч	7	7					2.64	2.71
Nursing	25	22	ო	20	4		г		2.34	2.01
. =	т		-		-				2.89	1.86
Physical Education	43	13	8	18	10	œ	7		2.34	2.21
	7		7	7					2.45	1.39
Political Science	5	1	4	-	7		7		2.32	2.15
Pre-Dental	9	ო	ന	4	7				2.55	2.08
Pre-Engineering	7		7	4	7		7		2.06	2.00
Pre-Law	0	7	7	5	က	-	٠		2.30	1.98
Pre-Medical	ო	7	7	٧,		7			2.76	2.24
Medical Technology	5	m	7	7	7			7	2.52	2.26

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TABLE IV (CONTINUED)

## BEST COPY AVAILABLE

								THE WILLIAM	WINELE	
		Sex	×		Clas	Classification	ion		6.1	G.P.A.
Major	Total	Women	Men	Fr.	So.	Jr.	Sr,	Un.	Major	Non-Return
		•				j				
Pre-Nursing	ო	ო		7		7			•	•
Pre-Optometry	7		7	-	H				•	1.90
Pre-Pharmacy	m		က	٦	7				•	
Pre-Veterinary Medicine	7		7			1				
Printing	ო		ო	7		7	-		•	•
Radio-TV	12		12	σ	7	7			•	•
Secretarial Training	20	20		12	7	ᆏ			•	
Social Science	15	7	11	7	4	5	က	-	•	
Sociology	15	Ŋ	10	7	ന	4		-	2.50	2.08
Spanish	က	7	-	1	<b>~</b> i			7		
Special Education	7	7					7		•	
Speech	m	1	7	1	7				•	1.91
Zoology	<b>∞</b>	1	7	m	-	7	7	7		
Stenographic Training	7	7		7					•	0
Management	14		14	7	7	7	7	, ,	•	
Geography	-1		-	-					•	1.45
Marketing	9	7	4	ന		-				
Elementary Education										•
Early Childhood	7	7		7	7	7	7		7	2.78
Wild Life Management	œ		<b>∞</b>	S	7		7			6
MusicVocal	2	2		7		7	٦	7	2.72	2.42

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TABLE V

## ELIGIBLE NON-RETURNING STUDENTS BY DEGREE

## BEST COPY AVAILABLE

		Sex	×		Class	Classification	tion		<b>.</b>	G.P.A.
Degree	Total	Момев	Men	Fr.	So.	Jr.	Sr.	Un.	Degree	Non-Return
Undecided	149	69	80	121	14	5	1	<b>∞</b>	2.21	2.09
No Degree Sought Certificate of	67	16	33	27	11	4	1	9	2.45	2.11
Proficiency	22	22		14	7	7			2.30	2.25
Associate in Applied	u C	ç	c	Ċ	•		•		•	
Bachelor of Arts	<b>3</b> %	<b>77</b>	م چ	70	ر 4 د	o	<b>⊣</b> √	c	2.34	2.01
Bachelor of Fine Arts	) .~	9	۶ ۳	7	7 -	۰ د	ŧ	7	2.43	1.05
of Music	•	•	)	ŀ	4	1			7.70	C6-T
	7	9	-	4		1	-	-	2.68	2.45
Bachelor of Science	190	33	157	85	36	38	24	7	2,35	2,10
Bachelor of Science										
Agriculture	35	7	33	20	œ	5	7	7	2.31	1.94
Bachelor of Science										
Education	192	126	99	<b>89</b>	67	39	32	4	2.62	2.37
Master of Business										
Administration	-		-					7	2.79	00.4
Master of Science	7	7						1	2.95	3,16
Master of Science										
Education	9	4	7	7		7	7	7	7.31	1.93
Bachelor of Science									ļ.	
Agricultural Engineering	ing 4		4	7	7	7			2.48	1.71
			•							

## SECTION II

Questionnaires were sent to the 734 students who completed the Fall Semester 1971, and who were eligible to return to the University but who did not, in fact, reenroll in the Spring Semester 1972. The information contained in the following series of tables was derived from these completed questionnaires.

Disclosed in Table I is the number and percent of questionnaire respondents who transferred to other institutions. Sixty-six of the 319 respondents (21 percent) transferred to other institutions. This does not appear to be exorbitant. Approximately one-half (34 out of 66) transferred to public institutions of higher learning within the state of Arkansas while less than one-third (20 out of 66) transferred to institutions outside this state.

The students transferred to other institutions for various reasons. These reasons are depicted in Table II. Thirteen out of 66 students transferred because Arkansas State University did not offer the major they desired. It is interesting that each of those thirteen students desired a different major from all the others. Thirteen reasons for transferring other than seeking a desired major were given by the transferring students. There appears to be a close relationship between the two most commonly given reasons for transferring to other institutions, "Desired College Nearer Home" and "Financial Reasons." In most instances individuals may reduce college expenses by attending a school nearer their home and/or attending a college within their home state.





The two most commonly mentioned areas with which transferring students were dissatisfied were "Dorms and/ Food" and "Lack of Social Activities."

Revealed in Table III are 21 general reasons given by non-returning students (excluding those who transferred to other institutions) for not reenrolling at Arkansas State University in the Spring Semester 1972.

Again, the two reasons, "Went to Work" and "Could Not Financially Afford to Continue in College" are apparently related; they also apparently reflect a dominant reason why these students "dropped out" of this university.

Table IV reflects the responses to the question, "Do you plan to reenroll at ASU?" and "If yes, when?" It is encouraging that 181 respondents (57 percent) said they planned to reenter Arkansas State University. Given that a lack of finances was the major reason for these students not reenrolling at the University in the Spring Semester 1972, and that they sincerely desired to continue their educational pursuits at this institution, it behooves the University to search for possible solutions to these problems.

Table V depicts the non-returning students' perceptions of Arkansas State University's strong points. There were 14 topics which received one or more positive responses. Scrutinization of the number of positive responses to each point will reveal a rank order of the strengths of the University as perceived by the respondents. In interpreting these data, the reader should be aware of the fact that the first seven areas of strength were listed on the questionnaire; the last seven areas were written by the respondents.

The responses to the open-ended question which elicited students' needs, opinions, and suggestions were categorized according to certain



topics and the results are presented in Table VI. A majority (197 out of 319) chose not to respond to the open-ended question. The responses were dichotomous as one might expect. That is, the respondents were either critical of an area of campus life or they complimented it. The number of responses to each topic appears to provide an index to the things to which these individuals were most sensitive. The most obvious discrepancy between critical and complimentary remarks was on the topic of dormitories. There were twenty-six critical remarks and only one complimentary remark on this topic.



NAMES OF INSTITUTIONS TO WHICH STUDENTS TRANSFERRED AND THE NUMBER AND PERCENT OF STUDENTS
WHO DID NOT TRANSFER

Institution	Number	Percent
Unknown	4	
University of Arkansas, Fayetteville	13	
Jniversity of Arkansas, Monticello	2	
Jniversity of Arkansas, Little Rock	4	
lenderson State College	3	
State College of Arkansas	4	
Phillips County Junior College	2	
rkansas State University - Beebe Branch	4	
Southern State College	2	
rowley's Ridge College	2 1	
rkansas College	1	
ut of State	20	
usiness College	1	
elta Vocational School	3	
apital City Business College	1	
otton Boll Vocational Technical School	1	
Sub-Total	66	21
Did Not Transfer	253	79



TABLE II

## REASONS STUDENTS GAVE FOR TRANSFERRING TO OTHER INSTITUTIONS

Reasons For Transferring	Number	Percent	Reasons For Transferring	Number	Percent
ASU Did Not Offer Major:		·	Reasons Other Than Major (continued):		
AFROTC  B. S. in Nursing	пп,		Personal Reasons To Bring up GPA	€ -	
Dentistry	- - -		Crades Too Low Too Hard at ASU	7 m r	
Home Economics Medicine			Achieved Educational Objective at ASU No Appropriate Evening Courses at ASU		
Oceanography Photography Physical Therapy	дее			94	80
Psychology Recreation Religion	пын		Generally Dissatisfied with ASU Because:	••	
Sub-Total	13	20	Dorms and/or Food Lack of Social Activities Required Course(s) Which Did Not	L 52	
Reasons Other Than Major:			Transfer Student-Administration Relationship	ਜਿਜਿ	
ASU Too Small; Too Restrictive Desired College Nearer Home	17.2		Faculty Indifference ASU Too Big	- m -	
Moved with husband Financial Reasons Desired to Attend Another School for a While Moved to a Better Department for Major	or 3		Classes Closed; Could Not Get In Too Many Rules Not Challenging to Serious Students Too Conservative		15

TABLE III

NON-TRANSFER STUDENTS' REASONS
FOR NOT RETURNING TO ASU

Reasons	Number	
Joined Branch of Military Service	36	
Went to Work	88	
Could Not Financially Afford to Continue		
in College	93	
Inadequate Advisement at ASU	18	
Pregnancy or Young Baby	11	
Personal	5	
Needed Courses Not Offered - Night or		
Correspondence	8	
Completed Educational Objective	7	
Critical of Faculty	4	
Moved With Husband or Parents	13	
Got Married	15	
Critical of Administration	2	
Illness	7	
No Major I Desired	3	
Moved Out of State	2	
Lost Interest in School	5	
Dissatisfied With My Academic Progress	3	
Will Attend Another School	1	
Will Complete Degree in Summer	2	
Dorm Too Noisy		
Needed Course Not Offered	3 2	



TABLE IV

RESPONSES TO THE QUESTIONS, "DO YOU PLAN TO REENROLL AT ASU?" AND "IF YES, WHEN?"

Return	Number	Percent	Summer 1972	Fall 1972	Later
Yes	181	57	43	65	73
No	100	31	, •		
Did Not Say	38	12			



ARKANSAS STATE UNIVERSITY'S STRENGTHS AS PERCEIVED BY NON-RETURNING STUDENTS

Strengths	Number	
No Comment	58	
Faculty	175	
Administration	96	
Students	141	
Facilities	160	
Community	91	
Social Environment	94	
Curricula	113	
Other:	<b>_</b>	
Football and Other Sports	2	
Location	<u>4</u>	
Size of School	1	
Fraternities	$\bar{1}$	
Fellowship	2	
Inspiration From English Department	$\overline{1}$	



## TABLE VI

# RESPONSES TO AN OPEN-ENDED QUESTION ELICITING STUDENTS' NEEDS, OPINIONS, AND SUGGESTIONS

General Dispositions of Responses	No. Responses	General Dispositions of Responses N	No . Responses
No Comment	107	To the state of th	
	721	rack of social Activities	٥
Critical of Faculty	28	Lack of Adequate Financial Aids Program	က
Complimented Faculty	23	University Did Not Offer Desired Major	<b>∞</b>
Critical of Administration	7	Had Trouble Getting Name Corrected	· -
Complimented Administration	18	Critical of Registration	7
Critical of Students	7	Enjoyed the University	1 7
Complimented Students	17	Did Not Want to Take Basic Courses	. 4
Critical of Curriculum	10	Dormitory Hours Should Remain Strict	
Complimented Curriculum	18	for Freshmen (Both Sexes)	-
Critical of Dormitories	26	Independent Students Should be Better	ı
Complimented Dormitories	г	Represented in Student Affairs	2
University Rules Too Restrictive	10	Critical of Food Service	2
University Rules Too Lenient	2	Lack of Communication to Students	7
Student Evaluation of Teachers Should		Drug Problem on Campus	m
Be Taken More Seriously	7	Critical of Greek Organizations	
University Too Conservative	m	Critical of University Facilities	5
University Not Responsive Enough to		Too Much Emphasis on Sports	ı <b>-</b> -
Student Needs	7	Need Professional Advisers	. 9
University Responsive to Student Needs	5	Non-Greek Girls Should Not Live in	
University Should Offer More Night Courses	en s	Greek Dormitories	-
"Suitcase College"	m	Critical of Parking Situation	· <b>7</b>
Classes Too Formal	7	University Should Do Away With	-
Lovely Campus	7	"Cut System"	-
Friendly Campus	7	Desire "Wet County"	ı <del>-</del> -1
			19

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## SECTION III

## SUMMARY AND CONCLUSIONS

- 1. One thousand four hundred sixty students representing 22.1 percent of the Fall 1971 enrollment did not return to Arkansas State University in the spring Two hundred sixteen graduated, 102 were dismissed for academic reasons, 249 withdrew during the semester, and 893 were eligible to return but elected not to do so.
- 2. Freshmen constituted the largest percent of non-returnees with 38 percent.
- 3. The mean grade point average for all non-returning students except those classified in agriculture was equal to or greater than acceptable performance for degree credit.
- 4. The non-returnee rate appears to be influenced by the degree of decisiveness with respect to college, major, and degree.
- 5. Questionnaires were sent to 734 students who were eligible to return in the spring, but did not do so. Three hundred nineteen responded for a return rate of 43 percent,
- 6. Twenty-one percent transferred to other institutions.
- 7. Twenty percent of those transferring did so because Arkansas State University did not offer the major.
- 8. Of those not transferring, more than half of the responses (53 percent) to the question of "Why did you not reenroll?" concerned financial need.
- 9. Fifty-seven percent indicated that they planned to reenroll at Arkansas State University.
- 10. Faculty, facilities, students, and curricula were perceived as significant strengths of the University.
- 11. In two areas, faculty and dormitories, the number of critical comments exceeded the number of complimentary comments while three areas, administration, students, and curriculum, were complimented more often than criticized.



## APPENDIX A

FOLLOW-UP QUESTIONNAIRE ON STUDENTS
WHO WERE ELIGIBLE BUT DID NOT
REENROLL AT ASU IN THE
SPRING OF 1972

Our records indicate that you did not reenroll at Arkansas State University this spring. It is our sincere desire that you will take a few moments to respond to this questionnaire. In an attempt to better serve the enrolled students, former students, and future students, Arkansas State University is conducting a study to determine why students do not reenroll when they are, in fact, eligible to reenroll. We have attempted to make this questionnaire as brief as possible so that its completion will not take you very long

## QUESTIONS

I.	Did you transfer to another college, university, or any other type of
	post-high school program? Yes No If yes, to what school did you transfer?
II.	· · · · · · · · · · · · · · · · · · ·
	that apply:
	a. ASU did not offer the major I preferred to pursue which is
	b. List reason(s) other than (a) above why you transferred to
	another school.
	c. I was generally dissatisfied with ASU because
III.	A CONTRACT OF THE MAN AND THE TOTAL TOTAL THE THE MAN AND THE TOTAL TOTA
	propriate reason(s) for your not reenrolling at ASU in the spring of 1972
	a. I joined a branch of the military service.
	b. I found a job
	c. I could not financially afford to return to college.
	d. I did not receive adequate advisement and counseling at ASU.
	e. Other (describe briefly)
IV.	Regardless of your reason(s) for not returning to ASU in the spring of
	1972, in your opinion what are ASU's strengths? Check the applicable
	strengths listed below:
	a. Facultye. Community
	b. Administrationf. Social Environment
	c Studentsg. Curriculum
••	d, Facilitiesh, Other
٧.	Do you plan to reenroll at ASU? Yes No If yes, when?
VI.	Arkansas State University can more adequately serve students if the
	faculty and staff are fully aware of student needs, opinions, and
	suggestions. Please use the space below to indicate your thoughts on areas of concern not addressed above.
	on areas of concern not addressed above,

