ABSTRACT
        A program was developed to use the PLATO IV system of
the University of Illinois to help students solve typical programing
problems. The program tries to approximate a near-ideal situation in
which each student receives correction of logical errors and comments
on good programing practice as he goes along in a one-on-one tutorial
environment. The tutor program utilizes an AND-OR graph as a
representation of all reasonably correct approaches to the particular
problem, as well as many of the wrong approaches introductory
students are likely to attempt. The computer-assisted instruction
program gives students the personal attention they need for learning
the problem solving of computer programs. (WH)

An Automatic Tutor

for

Introductory Programming Students*

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Introduction

Beginning with the work of Dijkstra [2], there has been a growing
interest in the computing field in the use of proper program structure
in the solution of programming problems. Considerations of ease of
debugging and program maintainability place increasing importance on
teaching good program structure as an aid to problem solution.

Unfortunately, as Gries[6] has noted, while programming is essen-
tially a problem solving activity, introductory programming courses
typically concern themselves with the syntax of a particular program-
ming language, and a few more or less relevant applications, but say
nothing about how to solve a problem in general.

This is due to a number of factors, such as the problems of simply
getting students to write correct solutions, as well as the difficulty
of presenting the concepts involved in structured programming in a
large lecture environment. A near-ideal situation might be for each
student to construct his solutions in a one-on-one tutorial environ-
ment, enabling him to receive correction of logical errors and comments
on good programming practice as he goes along. There is just not enough
individual attention of this sort in the typical system of using teach-

ing assistants and graders in conjunction with large lecture sections.
Consequently, most students are never able to develop problem solving meth-
ods which result in well-structured solutions.

Previous attempts at developing machine tutors of programming [4,5,7,10]
have not filled this need, primarily because of the simple problem examples
they are concerned with and their inability to provide useful comments on
the student's problem solving technique, as well as his particular solution.

This paper discusses an automatic tutor of programming, implemented on
the PLATO IV CAI system [1] as a part of an automated instructional system
for computer science being developed at the University of Illinois [8].
This tutor exposes the introductory student to structured programming
concepts and top-down problem solution techniques by means of example.
The student develops (on-line, using an approach based on stepwise refine-
ment [11]) a solution to a single, relatively complex programming prob-
lem (symbolic differentiation of a polynomial). Student and tutor engage
in an interactive dialogue during this problem-solving process, the tutor
providing hints regarding solution steps, and comments about program struct-
ure and efficiency. A small sample of the types of responses the tutor
might make is presented in Fig. 1.

Tutor's knowledge of solutions

Clearly, for the tutor to provide meaningful comments and assistance to
all students, it must possess a detailed knowledge of the solution space for
the particular problem with which it is concerned. Our tutor utilizes an
AND-OR graph (Fig. 2 is a small portion) as a representation of all reason-
able correct approaches to the particular problem, as well as many of the
wrong approaches introductory students are likely to attempt.

An OR node represents a point in the development of a solution where
there are several (equally correct) acceptable approaches, and the student
may continue a correct solution by following any of the branches out of the
node. An AND node, on the other hand, represents a point at which there are
several tasks which must all be done in order for the solution to be correct,
and the student must traverse all branches out of the node to achieve a
correct solution.

Tutor: Tell me how you intend to proceed.

[The tutor's standard prompt]

Student: I don't know.

T: Try to think of a way to break the problem into simpler subproblems.

[A gentle hint for an AND node. There are several levels of hints for both types of nodes]

S: Look for any special cases.

T: OK. Let's call this task 1.

S: Then consider the general case.

T: OK. Let's call this task 2.
Now let's consider task 1.
Tell me how you intend to proceed.

S: I want to see if the derivative is zero.

T: OK. Let's call this task 1.1.

[A refinement at an AND node]

.
.
.

T: Tell me how you intend to proceed.

[See Fig. 2]

S: I'm going to loop through the term looking for what I'm differentiating by.

[This input matches an error branch]

T: Try using built-in functions instead.

[So the tutor displays the explicit hint, but the current node remains unchanged]
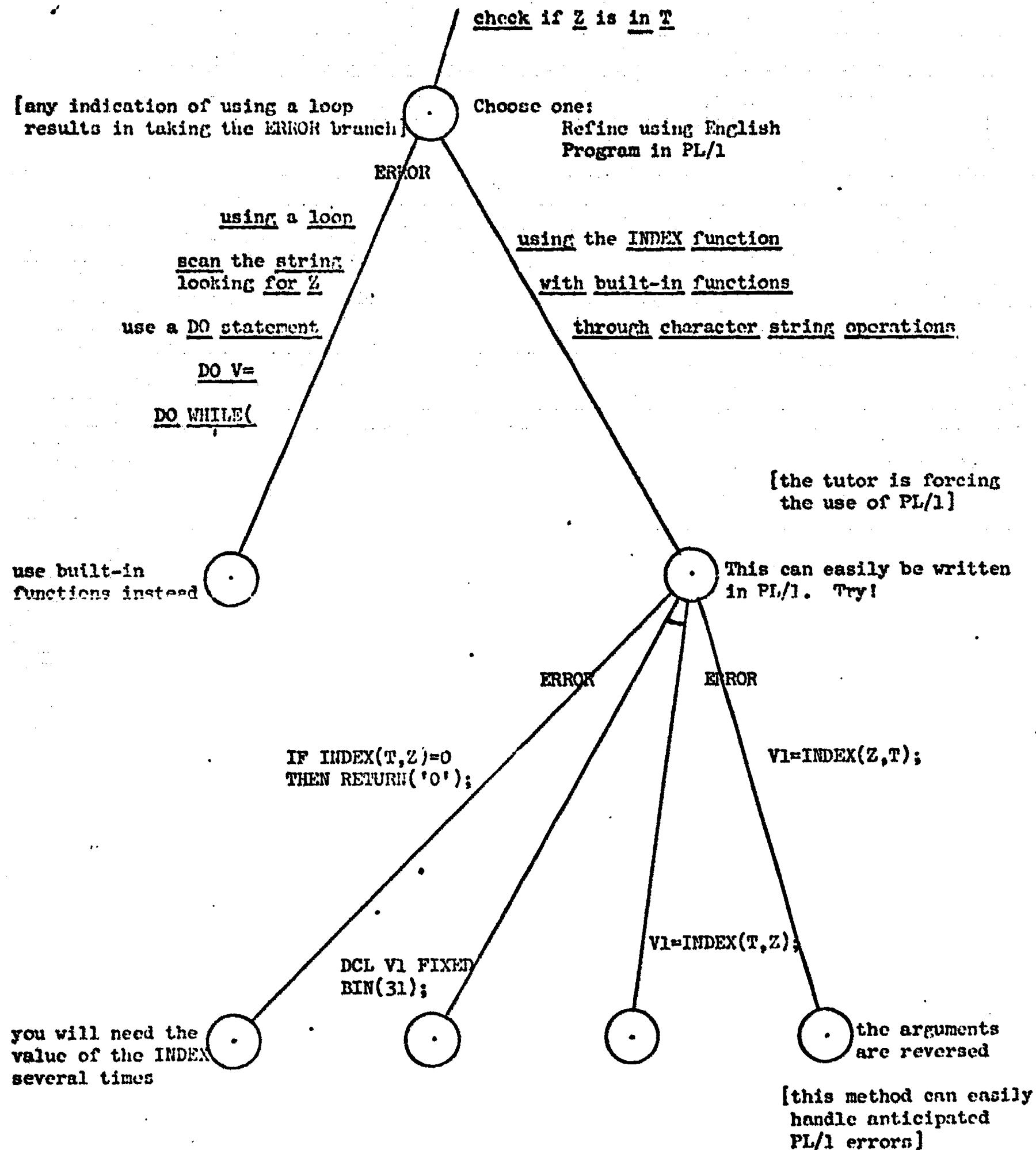
S: Maybe I want the INDEX function.

T: OK.

.
.
.

Author's comments in brackets []

Fig. 1

check if Z is in T

[any indication of using a loop
results in taking the ERROR branch]

Choose one:
Refine using English
Program in PL/1

ERROR

using a loop

using the INDEX function

scan the string
looking for Z

with built-in functions

use a DO statement

through character string operations

DO V=

DO WHILE(

[the tutor is forcing
the use of PL/1]

use built-in
functions instead

This can easily be written
in PL/1. Try!

ERROR

ERROR

IF INDEX(T,Z)=0
THEN RETURN('0');

V1=INDEX(Z,T);

DCL V1 FIXED
BIN(31);

V1=INDEX(T,Z);

you will need the
value of the INDEX
several times

the arguments
are reversed

[this method can easily
handle anticipated
PL/1 errors]

Author's comments in brackets []

Fig.

Branches between nodes are associated with English phrases or programming language statements which the student must enter to traverse the graph. The next node in such a traversal is selected by the tutor based on the current node type and the student's inputs. Branches may be regular branches, traversed in response to correct steps in a problem solution, or error branches, which lead to detailed remedial comments which are presented to the student.

Note that such a graph represents all aspects of a problem solution. A path through the graph traces the refinement process the student went through in developing a solution, and the tip nodes, or more properly, the programming language statements associated with the branches leading to the tip nodes, represent the actual program which solves the problem. This representation is quite similar to the decision structure noted by Ells and Freeman [3] in a review of the design process of several large software projects.

The claim of being able to represent all reasonable solutions to a problem, as well as a few wrong approaches, as an AND-OR graph clearly requires some justification. Intuitively, one feels that the number of possible solutions must increase enormously as the complexity of the problem increases. Undoubtedly, this would be true if we were considering every correct solution; however, we are considering only "good" solutions, which makes an important difference. Many of the possible solutions (especially the solutions proposed by introductory students) may be immediately rejected on the basis of "goodness". Thus paths representing inefficient or poorly structured solutions need not be included in the graph, even though such solutions may be correct in a strict sense. At most, such solutions will be one of the plausible wrong approaches. Further, the use of a graph form, as opposed to a tree, allows maximum common utilization of sub-portions of the graph. These factors significantly reduce the number of nodes the solution graph must contain, and enable us to use such a representation.

Student-tutor interaction

The existence of a natural language, interactive dialogue between student and tutor is an essential part of our tutoring system. It is through this medium that the student indicates the refinements to be made in achieving a problem solution, and that the tutor provides hints and comments, and controls the traversal of the solution graph.

The PLATO IV author language, TUTOR, provides a facility for dialogue control which is essentially a simple keyword parsing scheme (see [9] for details). In general, such a scheme is not adequate for conducting a natural language discourse; however, the rigid local context provided by the current position in the solution graph (the only relevant inputs are associated with branches leaving the current node) limits the inputs the student might make, and allows our tutor to "understand" the input and match a branch in the solution graph a large percentage of the time.

It is unlikely, of course, that succesive student inputs will follow exactly the sequence expected by the solution graph. At any given node, some of the meaningful student inputs will match branches leaving that node, some will coalesce several levels of the solution graph into a single input, and some will match single branches at a greater depth into the graph. Inclusion of all possible student inputs in the solution graph would cause a tremendous increase in the number of branches leaving any node. Instead, we have chosen to include only the most likely student inputs, based on observation of students solving the problem, and the tutor conducts a depth-first search of the solution graph in the vicinity of the current node, attempting to match the student input to a branch further down the graph. Depth of the search is controlled by information on the average number of levels spanned by the student's previous inputs.

The tutor assigns "task names" to refinement steps as they are input by the student, based on the type of the current node in the solution graph. If the current node is an AND, several tasks will replace the old one, and an additional digit is added to the task name for each new task. That is,

      1.2   figure total cost

becomes

      1.2.1   subtract trade-in

      1.2.2   add sales tax

On the other hand, if the current node is an OR, the new task simply replaces the old one, and the task name is unchanged. The student may preface each task name with an identifying letter if he so desires.

Task names are important for several reasons. Perhaps the most important is that they provide an easy and precise way for both the student and tutor to identify a particular task. Thus the tutor can display a "now refining

task _____" message so the student is always sure which task is being discussed, and the student can refer to task names in his input. This could be accomplished by simply using line numbers on the screen, but task names have the added advantage of indicating the history and relationship of statements, without making the underlying solution graph explicit. That is, statements F.2.3.1.2 and F.2.3.1.3 are brothers, having only recently been derived from a common father. On the other hand, tasks 3.2 and 4.1 have no common history. Gries [6] recommends use of indentation to indicate the relationship between various tasks described in the step-wise refinement process. However, on a medium with a limited extent in both horizontal and vertical directions (such as the PLATO IV plas:~ panel), the use of task names indicates task relationships just as clear. while simplifying the screen management problem.

Conclusion

It is generally agreed that introductory programming courses are not sufficiently concerned with teaching problem-solving methods and structured programming concepts. One way for students to learn these ideas is by following example problem solutions, but there are seldom enough teachers or graders available to provide such personal atten^ion. Under these conditions, a CAI tutorial system which uses an interactive dialogue to guide a student through a top-down solution to a complex programming problem becomes an attractive idea. This paper has discussed one such system.

The heart of the system is an AND-OR graph representing both the student's solution process and the solution program for a complex problem. Student and tutor traverse this graph in the process of solving the problem. There is a great deal of effort involved in developing such a solution graph for a sizable problem. However, such a representation provides several advantages which make the effort worthwhile, namely:

> (1) it allows the tutor to effectively engage in a natural
> language dialogue using a simple parsing scheme.
> (2) it enables the system to provide detailed comments on
> both the student's solution and his problem solving
> techniques.

(3) it allows such a machine tutor to deal with rather large
problems, providing additional emphasis of the need for
good program structure and proper problem solving methods.

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