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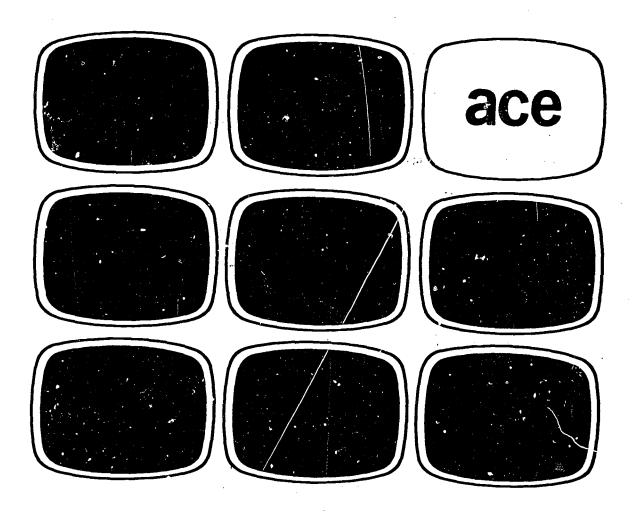
Communication

#### ABSTRACT

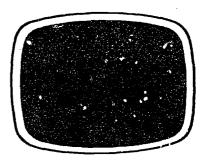
Details relevant to the operation of the Association for Continuing Education (ACE) for the year ending June 30, 1973 are presented. ACE is a non-profit corporation offering live, televised courses to employees of cooperating firms in the San Francisco area. Using the television facilities of Stanford University, instructional programs are broadcast to students at their places of work, three times daily, five days a week; a two-way FM audio link makes the classes fully interactive. Courses are currently offered in business administration, cybernetic systems and supervisory management. The report includes some general information about ACE, lists of corporate officers and board members, a roster of member companies, annual reviews of operations and programs, a consolidated balance sheet, an audit and the outlook for the future. (PB)



ANNUAL REPORT June 30, 1973



# ANNUAL REPORT June 30, 1973



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404-A Durand Building • Stanford, California • 94305 • Tel: (415) 327-4283

October 30, 1973

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TO: Members of the Association for Continuing Education

The major accomplishment of ACE during the last year is the continued improvement of the educational program being broadcast to our member companies. This improvement in quality is a result of putting together coherently related courses while at the same time rather dramatically improving the quality of instruction and the course content. This will continue to receive the staff's principal efforts.

The second most important achievement in the last year is the improvement in our financial situation. We show a current surplus while at the same time were able to collect \$25,000.00 from our insurance company. This non-recurring income was used to pay off debts accumulated as a result of alleged embezzlement in prior years. The rest of our debts will hopefully be paid off as a result of a lawsuit currently being pursued to collect the remainder of the allegedly embezzled funds. We believe that ACE will continue to show some surplus, which in turn will allow us to expand the services and further improve the quality of these services.

The third accomplishment during the last year is the enrollment of eight new member companies into the Association. I would like to take this opportunity to welcome these members to the Association.

I would also like to take this opportunity to thank Stanford University and the member companies who stayed with us during the trying times of ACE and hope that the results of the last year justify that support. Your continuing support is fundamental to the success of ACE.

As a final comment, I think the staff of ACE warrants a strong vote of confidence from the member companies for the outstanding results. Mr. Davis and Ms. Steen have done a dedicated and professional job in achieving the turnaround of ACE.

Sincerely,

ASSOCIATION FOR CONTINUING EDUCATION

Donald A. Wolf

Chairman of the Board



## Annual Report - June 30, 1973

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#### "About ACE..."

ACE is a non-profit corporation offering a variety of live, televised courses to employees of San Francisco Bay Area firms, which are members of the Stanford Instructional Television Network. Using the Stanford television facilities, ACE presents graduate courses leading to the Degree of Master of Business Administration which is awarded by Golden Gate University in San Francisco.

Undergraduate courses that prepare the student for admission to the MBA program are offered through the cooperation of the College of Notre Dame in Belmont, which sends their faculty to the Stanford University campus where the classes are presented.

A selection of graduate technical courses are presented through the cooperation of California State University at San Jose which deal with the futures-oriented subject of Cybernetic Systems. It is anticipated that these will develop into a series which will lead to an integrated Master of Science degree awarded by CSU at San Jose.

A series of 4 courses leading to a Certificate in Supervisory Management are scheduled regularly throughout the year. Other courses and special programs available through ACE are designed to meet specific education or training requirements of member firms and may be scheduled on request.

All programs of instruction originate at Stanford University and are broadcast to students where they work. The instruction is fully interactive with a 2-way FM audio link between the students in off-campus classrooms and the instructor at Stanford. Courses are normally scheduled from 7:00-8:00 AM, 12:00 (N)-1:00, and from 5:00-7:00 PM, Monday through Friday over 4 channels in the ITFS band. Special receiving equipment is required to participate. A daily courier service delivers mail from the campus to the students and picks up mail to be returned to the campus.



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#### **Corporate Officers**

Donald A. Wolf GTE-Sylvania

Robert C. Hike

Standard Oil Company

Robert A. Booth GTE-Sylvania

Kenneth S. Down

Stanford University

Charles M. Davis ACE

Chairman of the Board

Vice-Chairman of the Board

Treasurer

Secretary

(Ex Officio Member of the Board)

General Manager

#### Members of the Board of Directors

Robert A. Booth, GTE-Sylvania

Wade Cone, Philco-Ford Corporation (WDL)

Thomas J. Donovan, Ampex Corporation

Robert C. Hike, Standard Oil Company of California

John Leveen, NASA/Ames Research Center

L. Farrell McGhie, Stanford University

John J. Scanlon, Bechtel Corporation

Lawrence R. Thielen, Avantek, Incorporated

John D. Webster, IBM Corporation

Donald A. Wolf, GTE-Sylvania

Kenneth S. Down, Stanford University (Ex Officio)



#### Members

AMERICAN MICRO-SYSTEMS, INCORPORATED

AMPEX CORPORATION

ARGO SYSTEMS, INCORPORATED

AVANTEK, INCORPORATED

BARRY RESEARCH

**BECHTEL CORPORATION** 

JOHN BLUME AND ASSOCIATES

CALIFORNIA STATE UNIVERSITY, SAN JOSE

COLLEGE OF NOTRE DAME

DIVERSIFIED ELECTRONICS

**ELECTRO-MAGNETIC SYSTEMS LABORATORIES** 

(ESL)

FAIRCHILD CORPORATION

FLUOR-UTAH

GENESYS SYSTEMS, INCORPORATED

GOLDEN GATE UNIVERSITY

GTE-SYLVANIA

HEWLETT-PACKARD CORPORATION

HYDROCOMP, INCORPORATED

INTERNATIONAL BUSINESS MACHINES (IBM)

KENNEDY ENGINEERS

LAWRENCE LIVERMORE LABORATORIES

LOCKHEED MISSILES AND SPACE COMPANY

NASA/AMES RESEARCH CENTER

NATIONAL SEMICONDUCTOR

PACIFIC GAS AND ELECTRIC COMPANY

PHILCO-FORD CORPORATION

QUANTIC INDUSTRIES, INCORPORATED

SANDIA LABORATORIES

SINGER-LINK DIVISION

STANDARD OIL OF CALIFORNIA

STANFORD RESEARCH INSTITUTE

STANFORD UNIVERSITY

SYSTEMS CONTROL, INCORPORATED

TELEDYNE MICROWAVE

**VIDAR CORPORATION** 

WATKINS-JOHNSON

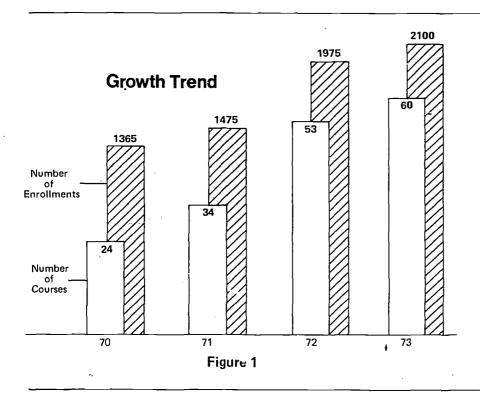
XEROX, PALO ALTO RESEARCH CENTER



#### Annual Report - June 30, 1973

#### **OPERATIONS**

1. During the 12 month period ending June 30, 1973, ACE offered 60 courses with 2100 enrollments for an average class size of 35+ students. A comparison with the number of courses and enrollments in previous years is illustrated in Figure 1.



2. ACE welcomed 8 new member companies in 1972-73. The new members are:

A:gosystems, Inc., Palo Alto Avantek, Santa Clara Diversified Electronics, Sunnyvale Lawrence Livermore Laboratories, Livermore National Semiconductor, Santa Clara Quantic Industries, Inc., San Carlos Sandia Laboratories, Livermore Xerox Research Center, Palo Alto

3. The financial position of ACE remained current with a year-end surplus of \$8,203 before repayment of loans from member companies.

A new bookkeeping and accounting procedure was established in July, 1972 to secure internal financial control and to improve the quality of reported financial information.

The amount due on loans from banks and member companies was reduced from \$14,960 at June 30,



1972 to \$8,373 at June 30, 1973. The amount payable to Stanford University was reduced from \$46,659 at June 30, 1972 to \$19,951 at June 30, 1973.

The Association's equity position has improved from a figure of (\$54,600) at June 30, 1971 to a figure of (\$13,456) at June 30, 1973.

- 4. In November 1972, ACE filed an insurance claim with Fireman's Fund American Insurance Companies for \$50,000 for the recovery of money which had been taken through the alleged embezzlement of a former ACE employee. Although disqualified for recovery of the entire amount under the terms of the insurance policy, ACE received and subsequently accepted a settlement from Fireman's Fund of \$25,000 while retaining rights to further recovery of the balance by legal action on its own behalf.
- 5. The ACE-Genesys Video Tape License Agreement which authorizes Genesys to record and market ACE programs did not yield the anticipated income from royalties. Genesys has been granted an extension of the agreement through December 31, 1973, so that they may adequately test the market for ACE courses that have been recorded and placed in their video tape library.

#### **PROGRAMS**

1. *MBA Degree*. Enrollment in MBA courses remained steady in 1972-73 with applications for admission to the Degree Program offsetting the number of students who have graduated. A total of 26 students have received their degrees since the Program began in Fall, 1970.

Student response has been enthusiastic and it is anticipated that with further improvements in the design and presentation of courses the Program will continue to expand.

2. **Management Development Program.** Enrollment in the Supervisory-Management Program accounted for nearly 25% of total enrollment in ACE courses in 1972-73. This justifies an earlier decision to organize a series of courses which are oriented to the needs of employees in **management** positions.

Although the program was received with enthusiasm, student response suggests the need for a second series for employees who are new to *supervisory* positions. The first of these, Elements of Supervision, will be introduced this Fall.

3. Special Interest Programs. Several new programs which were designed to serve special education and training requirements of member organizations were introduced in 1972-73. Among these were courses in Modern Sedimentation, Noise Control Engineering, Air Environmental Control (SOCAL), Cost Schedule Control Systems Criteria, Basic Accounting (Philco-Ford), Management By Objectives, Conducting Effective Interviews (GTE-Sylvania), PL/1 Programming (NASA/Ames), and Economic Statistics (Bechtel).

Several of these courses have been video taped by/for ACE member organizations for additional use following the live presentation. It is believed that special interest courses will continue to have great potential for ACE and particular attention will be devoted to increasing the number of courses which are offered in this subject area.

4. **General Interest Programs**. 1972-73 saw an increase in the number of general interest courses which are offered to employees who have a personal interest in a wide range of subjects. Many of these are professional review courses, while others are oriented toward improvement of basic skills such as reading, report writing, accounting, mathematics, and computer programming.

Among the most popular of these are the Xerox effective Reading Program, which has been adapted for television by ACE and Basic Transistors, a video tape program which is produced and marketed by Hewlett-Packard Corporation on a commercial basis.



#### OUTLOOK

- 1. ACE enters its 5th year of operations with Summer enrollments running 30% higher than the same period in 1972. With this trend-setting performance during a traditionally "slow" academic period it is not too optimistic to expect an increase of approximately 35% in total enrollments in 1973-74 and an increase of approximately 15% in the total number of courses offered.
- 2. The companies were surveyed at mid-year for suggestions for new courses. Results of the survey showed a significant interest in the following subjects: (\*)

Effective Reading
Technical Writing
Mini-computer Applications
Budget Preparation
Business Report Writing
Management of Meetings
Human Relations

Potential Methods Geophysics Courses Refinery Processes Geochemistry Effective Interviews Time Management Social Awareness

Creative Technical Presentations Continuing Series in Management

- (\*) Information based on replies from 6 member companies.
- 3. 1972-73 saw the development of comprehensive courses in mathematics and writing. As a result, these courses will be added to a growing number of component programs which are specifically designed for television and which have establish-objectives. Students may enter and leave these programs as their own personal objectives are met.

Scheduled for introduction in 1973-74 is a series of Affirmative Action courses which will emphasize self-directed career development.

- 4. Several significant discoveries occurred that will benefit future programs.
- (A) Courses which have the most enthusiastic student response are those which are designed and presented for the benefit of an off-campus television audience. These courses normally include a well organized set of notes which may be distributed to the students and the imaginative use of media by the course instructor.
- (B) Students respond more enthusiastically to courses which require shorter periods in front of the TV set. Toward the end of 1972-73, ACE began to experiment with 45 minute class periods in place of the standard 50-60 minute class period. The results support a decision to shorten the class period to at least 45 minutes and, in some instances, to 30 minutes.
- (C) Courses in which student interaction is an important part of the learning experience should be limited in size. This is especially true of the MBA courses, but experience suggests that the concept may apply to other courses as well.
- (D) A great amount of planning, preparation, and coordination is required to produce effective video tape programs. Entering this market will necessitate a substantial commitment of resources. These are no immediate plans to move in this direction until these resources are available.



## **Consolidated Balance Sheets**

	June 30, 1973	June 30, 1972
ASSETS	·	
Current Assets		
Cash	\$ 5,191	(\$ 1,867)
Accounts Receivable	16,720	13,674
less allowance for		
doubtful amounts	(8,000)	0
Inventory	<u>5,310</u>	0
Total Current Assets	19,221	11,807
Plant Assets		
Furniture & Equipment	2,171	2,032
Accumulated Depreciation	<u>(413)</u>	0
Total Assets	\$20,979 	<u>\$13,839</u>
LIABILITIES AND ASSOCIATION EQUITY		
Current Liabilities		
Accounts Payable	\$ 800	\$ 0
Student Tuition Deposits	3,400	0
Taxes Payable	1,340	830
Payable to Stanford	19,952	42,016
Instructors Fees	0	2,092
Tuition Payable	570	0
Loans from Members	<u>1,773</u>	6,320
Total Current Liabilities	\$27,835	\$51,258
Long-Term Liabilities		
Notes Payable at 7-3/4%	\$ 6,600	\$ 9,240
Total Liabilities	\$34,435	\$60,498
Association Equity	(\$13,456)	(\$46,659)
Total Liabilities and Capital	<u>\$20,979</u>	<u>\$13,839</u>



# THOMAS B. MAIER CERTIFIED PUBLIC ACCOUNTANT 19797 VIEWRIDGE DRIVE SARATOGA. CALIFORNIA 95070

255.3220

July 15, 1973

Board of Trustees Association for Continuing Education 404-A Durand Building Stanford, California 94305

Gentlemen:

I have examined the balance sheet of the Association for Continuing Education as of June 30, 1973 and the income statement for the fiscal year then ended. My examination was made in accordance with generally accepted auditing standards, and accordingly included such tests of the accounting records and such other auditing procedures as I considered necessary in the circumstances, except that the receivables and payables as of June 30, 1973 were excluded from my audit per our engagement conference.

Because the beginning balances were not audited by me and because these balances may have a material effect upon income and expense for the period, I express no opinion on the income statement for the year ended June 30, 1973.

In my opinion, the accompanying balance sheet presents fairly the financial position of the Association for Continuing Education in conformity with generally accepted accounting principles.

Sincerely yours,

Thomas B. Maier

Certified Public Accountant

#### Balance Sheet June 30, 1973

#### **ASSETS**

Current Assets  Cash — Crocker Cash — Bank of America Petty Cash Accounts Receivable	\$ 16,719.63	\$ 2,728.14 2,412.69 50.00		
Less Allow for Doubtful Accounts Inventory Total	8,000.00	8,719.63 5,310.00	\$ 19,220.46	
Plant Assets Furniture and Equipment Accumulated Depreciation Total Assets		\$ 2,171.84 413.00	\$ 1,758.84 \$ 20,979.30	
LIABILITIES				
Current Liabilities  Accounts Payable — Textbooks Student Tuition Deposits Taxes Payable Payable to Stanford Univ. Tuition Payable Loans from Members Total		\$ 800.00 3,400.00 1,339.99 19,951.50 570.00 1,773.33	\$ 27,834.82	
Long-Term Liabilities  Notes Payable — 7-3/4%  Total Liabilities			\$ 6,600.00 \$ 34,434.82	
CAPITAL				
Association Equity* At 6-30-72 Insurance Claim Collected Net Income, Fiscal Year At 6-30-73  Total Liabilities and Capital	\$ (46,659.24) 25,000.00 8,203.72		\$ (13,455.52) \$ 20,979.30	

<sup>\*</sup>A lawsuit to recover a loss of \$25,000 has been filed.



#### Statement Schedules June 30, 1973

Schedule of Taxes Payable		
t.R.S.	\$ 826.11	
H.R.D.	<b>322</b> .58	
Board of Equalization	171.00	
Refund to Employee	20.30	
Total		\$1,339.99
Schedule of Loans from Members		
Kennedy Engineers	\$ 220.00	
Watkins-Johnson	380.00	
S.R.I.	<u>1,173.33</u>	
Total		\$1,773.33
Schedule of Long-Term Loans		
Notes Payable - Cosigned by		
Hewlett-Packard	<b>\$3,9</b> 60.00	
Philco-Ford	_2,640.00	
Total		<b>\$6,600.00</b>

# Income Statement Year Ended June 30, 1973

Revenue	•	
Guarantees	\$59,500.00	
Tuition	55,030.48	
Books & Misc.	32 <b>,</b> 929 <b>.5</b> 2	
Total		\$147,460.00
Costs and Expenses		
Instructors Fees	\$24,465.00	
Books	15,614.68	
Wages	27,912.27	
Rent & Courier Cost	5,700.00	
Studio Cost	29,649.50	
Tuition to Colleges	17,878.05	
Interest	79 <b>0.44</b>	
Taxes	1,888.55	
Repairs	234.36	
Telephone	473.20	
Office Expense	861.07	
Insurance	2,322.41	
Promotion	678.00	
Travel	356.40	
Printing	748.60	
Accounting	1,065.75	
Depreciation	413.00	
Bad Debt	8,000.00	
Research & Development	<u>205.00</u>	
Total		\$139,256.28
Net Income		\$ 8,203.72



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