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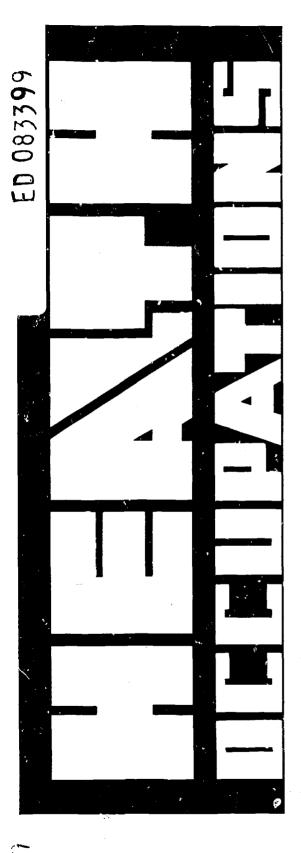
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ABSTRACT

The report examines the entry level competencies required and the opportunities available in nurse assisting, therapy assisting, environmental health assisting, community health assisting, medical/dental assisting, and emergency assisting. The fields were chosen because of the number of entry level positions available and opportunities for future employment growth. A questionnaire and interview procedure were combined in which respondents were supervisors and staff of health and environmental service institutions in New York. Bases on a 34% questionnaire return, it was concluded that salary level was the primary barrier for both initial employment and job retention for entry level workers. Other barriers were lack of foreseeable upward mobility, poor skills training, and lack of communication skills. The most important areas of educational preparation were understanding instructions and knowledge of medical terminology. (AG)





U.S. DEPARTMENT OF HEALTS EDUCATION & WELFARE NATIONAL INSTITUTE OF

a survey of competencies needed



The University of the State of New York
THE STATE EDUCATION DEPARTMENT
Bureau of Occupational Education Research

1973

SUMMARY OF FINAL REPORT

HEALTH OCCUPATIONS COMPETENCY SURVEY

Grant VEA CO 71-C-897

Hudson Valley Community College

Conducted By

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Sponsored by New York State Education Department Bureau of Occupational Education Research



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FOREWORD

Health occupations education has become an important element in occupational educational programming in New York State's public education agencies. The development and implementation of the large variety of health occupations education courses not only reflects the need for skilled personnel in the health care field but recognizes the value of early job preparation at the secondary level.

This report has examined the entry level competencies required, and the opportunities available in six fields of health occupation. They are nurse assisting, therapy assisting, environmental health assisting, community health assisting, medical/dental assisting, and emergency assisting.

Karl S. Wittman, Bureau of Health Occupation Education, and Theresa M. Mack and Ira Certner, Bureau of Occupational Education Research monitored the project and prepared the summary report.

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New York State Department of Mental Hygiene

New York State Hospital Association

New York State Nursing Home Association

Participating health service unions

Private trade schools in New York State

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CONTENTS

Introduction	<u>Page</u> 1
Prccedure	3
Summary	7
Recommendations	23
References	28
Appendix A - Questionnaire form	31
Appendix B - Entry level health positions reported by county	43
Appendix C - Responding organizations and those visited	47



LIST OF TABLES

Responding Institutions by Types of Organizations

PAGE

5

11	Institutions Visited in Field Survey	6
111	Entry Level Health Category Responses	6
IV	Barriers for Initial Employment	8
V	Barriers for Employment Retention	8
VI	Importance of Educational Preparation	10
VIi	Importance of Duties - Nurse Assisting	12
VIII	Importance of Duties - Therapy Assisting	13
IX	Importance of Duties - Environmental Health Assisting	15
X	Divergency of Job Titles	16
XI	Importance of Duties - Community Health Assisting	17
XII	Importance of Duties - Medical/Dental Assisting	18
XIII	Importance of Duties - Energency Assisting	20
	LIST OF FIGURES	
FIGL	JRE .	
ı	Map showing questionnaire returns	4



TABLE

INTRODUCTION

Society must be aware of how students in its educational system can be helped to become vocationally productive. Values placed on post-high school education have induced students to attempt to find a place in this type of education without considering their own interest and abilities. While 50 percent of high school graduates go on to higher education, data shows that only 12 percent of the labor force in 1968 were professional or semiprofessional workers. This discrepancy between aspiration and achievement indicates that positive attitudes towards work on subprofessional levels must be encouraged.

The recognition that vocational education is a sequential process of development is a first step. Vocationally relevant behaviors must be developed through a systematic career education program. The continuum of personal development, vocational training, initial job entry, and mobility within a chosen occupational cluster must be examined and redefined to provide maximum growth and gain for students.

The health care field is experiencing dramatic and dynamic changes.

Rapid expansion in scientific knowledge is stimulating the involvement of new types of workers in the health care delivery service. Longer life expectancy in a growing population, charges of inequitable distribution of services, expanded use of third party financing of health care, and other similar factors demand a reallocation of resources—including manpower.



^{1.} Education for Employment, <u>Policy Papers in Human Resources and Industrial Relations</u>, (No. 14), National Manpower Policy Task Force. May 1969.

The allied health field has experienced a most impressive growth rate. Correspondingly, there is a demand for better trained personnel and a call for the development of effective and efficient training programs. The vocational process relating to entry level health care worker must be fully examined in order to increase student attraction to the allied health field and maximize the use of resources for the industry.

Recognizing this need, provision was made in the 1971 New York State

Plan for Occupational Education to conduct a health competency study. The
survey Objectives included the following:

- Identify all possible job responsibilities, specific tasks, and related skills and knowledge pertaining to entry level occupations in the major categories of the health care industry, and determine distribution of tasks by occupational title.
- 2. Identify the commonalities among various occupations, and those occupations which might be clustered or grouped together for initial training purposes.
- 3. Identify the degree of upward and lateral mobility possible and the availability of on-the-job training for employees with catry level skills.
- 4. Develop implications and guidelines for curriculum development based upon research data appropriate to single and/or cluster of occupational titles.



PROCEDURE

It was not intended to survey all entry level occupations in the allied health field. The following six groups of health workers were chosen because of the number of entry level positions available and opportunities for future employment growth:

Nurse Assisting
Therapy Assisting
Environmental Health Assisting
Community Health Assisting
Medical/Dental Assisting
Emergency Assisting

The Health Occupations Competency Survey was sent to 2,138 health and environmental service institutions. The respondents were asked to indicate 1) the rank order of duties associated with each assistance area listed in the questionneire, 2) various titles under which these duties were performed, 3) the present number of positions and the estimated number of positions that would be available in 1980, 4) relative importance of preparatory education areas, and 5) employment barriers for hiring and retention of entry level workers (appendix A).

In addition to the questionnaire, the investigators visited 107 health and environmental service institutions. In each service organization visited at least one administrator and a minimum of three staff personnel were interviewed. Based on the questionnaire, the interview was designed to validate the returns and verify the similarity or differences in supervisory and staff responses.



NEW YORK STATE COUNTIES LAKE ONTARIO LAKE ERIE

Figure I Dispersion of Questionnaire Returns - N=736



TABLE I
RESPONDING INSTITUTIONS BY TYPE OF ORGANIZATION

TYPE OF ORGANIZATION	NUMBER OF QUESTIONNAIRES DIRECTED	NUMBER OF QUESTIONNAIRES RETURNED	PERCENT OF QUESTIONNAIRES RETURNED
Hospitals	478	171	36
Nursing Homes	625	439	70
Medical Clinics	73	14	18
Industrial	580	33	6
Educational	182	22	12
Governmental	159	40	25
Home Health Services	41	17	41
TOTALS	2138	736	34



TABLE II

INSTITUTIONS VISITED IN FIELD SURVEY

NUMBER OF INSTITUTIONS

NUMBER OF

TYPE OF

INSTITUTION	VISITED N=107	STAFF CONSULTED 500
Hospita1s	28	147
Nursing Homes	32	171
Medical Clinics	4	12
Governmental	17	5 4
Home Health Services	. 7	28
Industrial	11	52
Educational	8	36
	TARIE TIT	

TABLE III

NUMBER OF ENTRY LEVEL HEALTH CATEGORY RESPONSES

SECTION B - ITEM 6 QUESTIONNAIRE

	FREQUENCY MENTIONED N=1512	PERCENTAGE OF FREQUENCY %=100
Nurse Assisting	806	53
Therapy Assisting	370	24
Environmental Health Assisting	118	8
Community Health Assisting	47	3
Medical/Dental Assisting	84	6
Emergency Assisting	87	6



SUMMARY

A total of 736 questionnaires or 34 percent of the 2,138 were returned (figure I). The returns were categorized according to the number of responding hospitals, nursing homes, medical clinics, industrial, educational, governmental, and home health service organizations (table I). A similar breakdown was made of the 107 institutions visited and the 500 staff interviews (table II). In both cases the categories of hospitals and nursing homes taken together comprised a large majority of the returns. An analysis of the entry level health category responses (N=1512) revealed that the rank order of frequency was nurse assisting (53%), therapy assisting (24%), environmental health assisting (8%), emergency assisting (6%), medical/dental assisting (6%), and community health assisting (3%) (table III).

The investigators also reported on the number of entry evel health positions in each county for the six occupational clusters. Highest concentrations were found in four major metropolitan areas: New York City, Buffalo, Rochester, and Syracuse. Statewide totals indicated that of the 35,549 reported positions, the nurses aide category comprised 31,294, therapy assistants accounted for 2,513, while the remaining four work clusters ranged from approximately 600 to 800 each (appendix B).

Respondents indicated that salary level was ranked as the primary barrier for both initial employment and job retention for entry level workers (tables IV and V). For nurse, therapy, environmental health, and community health assisting areas, the salaries reported averaged about \$360 per month, while medical/dental assistants averaged between \$395 to \$480 monthly. Ambulance service workers were found to have salary ranges



TABLE IV
BARRIERS FOR INITIAL EMPLOYMENT

Difficulties	N=736 Frequency <u>Mentioned</u>	1 Rank
Salaries	226	1
Poor Skills Training	146	2
Lack of Foreseeable Job Advancement	136	3
Lack of Communication Skills	116	4
Union Qualifications	15	5
Other	14	6
Age Discrimination	6	7
Sex Discrimination	5	8
Race Discrimination	4	9

TABLE V

BARRIERS FOR EMPLOYMENT RETENTION

~	N=/36 Frequency		
<u>Difficulties</u>	Mentioned	Rank	
Salaries	212	1	
Lack of Foreseeable Job Advancement	119	2	
Lack of Communication Skills	76	3	
Poor Skills Training	72	4	
Other	15	5	
Union Qualifications	11	6	
Race Discrimination	7	7	
Age Discrimination	5	8	
Sex Discrimination	4	9	



between \$550 to \$650 per month, but the bulk of other emergency service aides were paid between \$375 to \$425 per month.

Other than salary, lack of foreseeable upward mobility, poor skills training, and lack of communication skills made up large majority of responses in regard to barriers for initial employment and job retention. The investigators found that the most important areas of educational preparation were those of understanding instructions and knowing medical terminology (table VI). Where lack of training skills ranked higher as a barrier to career advancement, communication skills were seen as being more important in terms of educational preparation.



TABLE VI

IMPORTANCE OF EDUCATIONAL PREPARATION

Preparatory Area	Frequency Mentioned	Rank
Understanding oral and written instructions	416	. 1
Understanding of simple medical terminology (anatomical terms)	. 327	2
Understanding of team relationships	299	3
Understanding the skills in maintaining environment conducive to patient welfare	240	4
Understanding the principles of sterilization	223	5
Understanding emergency first aid procedures	219	6
Understanding legal responsibilities within health and environmental services	170	7
Understanding of health and environ- mental field ethics	163	8
General understanding of health science resources	115	9

Tables VII through XII present the rank order in importance as judged by respondents, of job duties for each of the six health assisting clusters. A brief summary of associated findings in each area follows the presentation of tabulated data.



Nurse Assisting (Table VII)

In this occupational area, job analysis was found to be excellent in hospitals; but in smaller facilities, analysis was limited to a listing of generalized duties. Nursing homes, in many cases, did not conduct specific task studies.

The investigators found that in the survey form the category of practical nurse should have been separated from those of nurse assistant and nurse orderly. The practical nurse is a licensed worker and has duties with greater responsibilities than entry level personnel. In smaller institutions, the LPN has been assigned duties corresponding to tasks performed by the registered nurse.

Therapy Assisting (Table VIII)

This is one of the newer specialized areas in entry level health occupations, with an estimated 17 percent more positions to be filled in the State. It was found that direct patient contact and handling of equipment were the main duties ascribed to aides, as registered therapists supervised overall patient service. In light of the tasks performed, the investigators felt that training should rely heavily on clinical experience. However, as the aide assumed more responsibility and acquired more job skills, there was no established career and salary ladder to enhance job retention.



TABLE VII

IMPORTANCE OF DUTIES

N U R S E A S S I S T I N G			
Duties N=806	Number of Responses	Rank of . Responsibility	
Assists patients with hygiene and personal care	806	1	
Answers patient call lights	691	2 .	
Makes occupied and empty beds	73	3	
Assists with escorting and transporting patients	668	4	
Collects specimens such as urine, stool, and sputum	651	5	
Assists with admission, transfer, and discharge of patients	625	6	
Takes and records patients' temperature, pulse, respiration, and blood pressure	564	7	
Takes and records, and reports patients' general physical and mental symptoms	561	8	
Assists physicians with examinations, treatments, and dressings	452	9	
Administers selected medications	342	10	

OTHER SIGNIFICANT REPORTED DUTIES

Prepares patients for emergency operations
Applied patient restraints
Adjusts heights and side rails of beds
Changes soiled linen
Assists patients with oral hygiene
Assists in patient positioning for
comfort and meals
Prepares patients' food for easier eating
Services and collects food trays



TABLE VIII

IMPORTANCE OF DUTIES

THERAPYASS	ISTING	
Duties N=370	Number of Responses	Rank of Responsibility
Assist patients in preparation for treatment	370	. 1
Prepares and maintains treatment area	366	2
Assembles and disassembles equipment	356	3
Performs treatment procedures predetermined for each patient by the registered therapist Assists patient in practice of	345	4
activities related to the development of strength and endurance	342	, 5
Transport patient and records to and from therapy area	341	6
Is responsible for supplies	309	7
Arranges schedule of future treatments as directed by the therapist	301	8
Is responsible for correlation of followup with other working shifts	209	9

OTHER SIGNIFICANT REPORTED DUTIES

Cleans therapeutic equipment
Labels and stores therapeutic devices
Relates therapeutic usefulness of activities
of daily living
Prepares patient progress charts
Assists in arranging or constructing
therapeutic devices
Advises family members of patient progress



Environmental Health Assisting (Table IX)

Positions in this area are presently limited except for an immediate need for waste water treatment aides in the major urban areas. However, the investigators forecast a large number of future openings. They noted that many positions in this field had residency requirements for municipal positions. This creates a lack of mobility for a graduate of proposed training programs. Staff members, when interviewed, felt these requirements should be relaxed in both new and established facilities.

There have been problems in designating the various entry level positions by title, and some of those used now such as "mechanic" or "laborer," are found to be unattractive to students. The investigators used this occupational area to illustrate the divergency of job titles for similar task clusters (table X).

Community Health Assisting (Table XI)

Entry level personnel in this occupational area function as aides to the professionals in the social science, psychiatric, and personal health fields. The assistant must have a training program based in group relationships and an understanding of social, emotional, and economic problems related to the health of the patient.

Examination of the responses indicated that workers under titles such as "resources assistant," "family health worker," and "Psychology-psychiatric aide" function primarily as liaison between the community and the health delivery agencies. These individuals have been recruited from and work within a specific geographical area to identify health and social needs of its constituents. The aides use their training and knowledge of the area to facilitate reception of proper medical and followup care.



TABLE IX
IMPORTANCE OF DUTIES

ENVIRONMENTAL HEALTH A	SSISTI	N G
Duties N=118	Number of Responses	
Keeps simple records	118	1
Operates equipment	111	2
Maintains equipment	1 0 8	3
Makes simple arithmetic computations	101	4
Reads and records data from meters and gauges	98	5
Takes samples for laboratory analysis	·97	· 6
Sets up sampling and measuring equipment	95	7
Makes and interprets simple diagrams, sketches, and drawings	94	8
Makes simple investigations to determine		
compliance with a standard	91	9
Performs simple laboratory tests	90	10
Maintains laboratory in proper order	73	11
Prepares solutions and reagents in the		•
laboratory	70	12.5
Assists surveying teams	70	12.5

OTHER SIGNIFICANT REPORTED DUTIES

Laboratory Aide

Prepares solutions and media Inoculates and bleeds laboratory animals

Sewage Works Assistant and Water Works Assistant

Inspects systems for proper operation and assists operator

Reads meters and records data with some interpretation of specific information

Assists in repair to sewage lines, process piping, sludge lines, electrical and instrumentation systems

Participates in the installation and repair of process pumps, valves, and sludge dewatering equipment

Participates in the operation and maintenance of pump stations and other water pollution control facilities



TABLE X

DIVERGENCY OF JOB TITLES

Questionnaire Title

Waterworks Assistant Waste Plant Operator

Watershed Inspector

Water Plant Operator Trainee Water Plant Trainee Operator

Maintenance Mechanic Treatment Plant Attendant

Mechanics Helper Waterworks Aide Water Maintenance Man

Laborer

Sewage Works Assistant Industrial Waste Plant Mechanic

Sewage Treatment Worker Trainee

Sewage Treatment Plant Operator Trainee

Pollution Control Trainee

Maintenance Man

Air Pollution Control Aide Junior Air Pollution Laboratory Maintainer

Laboratory Aide Laboratory Technician

Laboratory Assistant

Water Tester Water Inspector

Rodent Control Aide Rod Man

Learner Draftsman

Assistant Inspector of Construction

Environmental Health Aide Health Guide

Environmental Health Enforcement Officer



TABLE XI

IMPORTANCE OF DUTIES

COMMUNITY HEALTH	`ASSISTING	
Duties N=47	Number of Responses	Rank of Responsibility
Acts as a liaison between home,		
hospital, and community for the		
discharge patient	47	1
Interprets the needs of the patient		
to the family and community		
organizations	. 43	2.5
Aids in referral to social and		
psychiatric institutions	43	2.5
Aids in maintaining the personal		
histories of community patients	41	4
Enlists the cooperation of the		
community in rehabilitation	40	5.5
Aids in the gathering of statistics		
in community health problems	. 40	5.5
Aids groups in recognizing health		
deficiencies	34	7
Aids a communitywide immunization		
against infectious diseases	27	8
Aids in reemployment	24	9
Aids the community in combating		
risky practices such as cigarette		
smoking and diet fads	19	10

OTHER SIGNIFICANT REPORTED DUTLES

Faciliates discharge plans from health institution Makes referrals for financial assistance Observes and recommends changes in community life-style Arranges or recommends social and recreational experiences Recommends health and social decisions to families when approved by available agencies Gathers information on patient groups Helps prepare statistical reports Assists in recommending priorities for health and social needs of the individual or family Assists in simple psychological and sociological testing Interprets eligibility requirements of health facilities



TABLE XII

IMPORTANCE OF DUTIES

MEDICAL; DENTAL ASSISTING			
Duties	N=84	Number of Responses	Rank of Responsibility
Assists with patient history		84	1.5
Prepares materials to be used of istered by the physician or do		84	1.5
Acts as a receptionist for pat	ie nt s	81	3
Antiseptizes equipment		77	4
Sterilizes instruments		75	5.5
Records patient treatment		75	5.5
Dismisses patient		74	7 .
Aids in patient treatment		70	8
Assists with X-rays		67	9
Instructs patient in home follo	owup	61	10

OTHER SIGNIFICANT REPORTED DUTIES

Assembles patient records for treatment
Stains, mounts, and screens microscopic
slides
Prepares basal metabolic tests
Maintains appointment control
Charts patient nutritional intake
Completes insurance, tax, and
financial forms
Verifies invoices and maintains inventory
Prepares individual treatment tray setup
Preserves, incubates, and records
bacterial cultures
Explains postoperative instructions to
patients



Excellent opportunities were reported for qualified entry level workers and great upward mobility was in evidence due to broad training in knowledge relating to the individual and society. It was estimated that 20 percent more social service and family aides are needed throughout the State.

Medical/Dental Assisting (Table XII)

One of the questions of concern was to determine whether the categories of medical assisting and dental assisting could be combined to increase lateral mobility for future students. Basic skills of both fields could be combined for training purposes, but specific tasks differed significantly enough to create problems in designing a completely integrated course. This was especially evidenced in the responses to the question regarding the preparation of materials to be used or administered by the physician or dentist.

Examination of the data revealed that approximately 5 percent of current dental assistant positions were available and 4 percent of medical assistant positions were not filled. Most opportunities were available in private offices.

Emergency Health Assisting (Table XIII)

The questionnaire and field visits were designed to investigate whether the duties of the ambulance attendant, the emergency room aide, and intensive care unit assistant could be combined. However, in many of the larger health service institutions, these duties are so separated that coordination between pickup, emergency, and intensive care services is practically negligible. The investigators noted in VA hospitals emergency rooms were staffed by physicians, registered nurses, and practical nurses and much more correlated activity was seen in the reception and care of the patient.



TABLE XIII
IMPORTANCE OF DUTIES

E M E R G E N C Y A S S I S T I N G				
Duties N=87	Number of Responses	Rank of Responsibility		
Administers first aid procedures to injured or ill patients	87	1		
Moritors pulse, temperature, respiration	84	2		
Cleans wounds	76	3		
Conveys patient from emergency situation to emergency care facility	64	4		
Extricates patient from emergency situations	5 7	5		
Splines fractured limbs	46	6		
Under professional direction, administers emergency drugs	44	7		
Aids in childbirth	39	8		
Administers blood transfusions as necessary	26	9.5		
Sutures wounds	26	9.5		

OTHER SIGNIFICANT REPORTED DUTIES

Applies sterile dressings
Recognizes limitations and danger in
patient transportation techniques
Recognizes the physiologic state of
shock and initiates treatment under
professional direction
Helps in educating public to emergency
situation recognition
Minimizes spread of contagious infectious
materials
Recognizes acute surgical conditions
and initiates steps for competent medical
treatment
Maintains optimum body fluids



Unionization

Of the 500 health delivery staff personnel interviewed, 97 percent felt that the union-health organization relationship had presented increased occupational opportunities to health workers. Unions which represent workers (presently in the New York City area only) are operating exceedingly well-planned inservice training programs and are not considered to be a deterrent in recruiting entry level personnel.

Education and Health Delivery

The existing relationship between educational institutions and health service organizations has been characterized by poor communication and negligible coordination. This had led to a waste of facilities, faculty, equipment, and time in the pursuit of training and upgrading personnel.

Many hospitals, nursing homes, and industrial institutions have established released time programs for upgrading workers, and should be commended. However, 83 percent of the personnel enrolled felt that the programs could have been more applicable to their job and skill needs.

High school programs for health service occupations presently include some supervised work/clinical. Yet, 90 percent of the staff personnel felt that an inadequate amount of time had been allocated for clinical experience.

Planning boards, comprised of educational and health service representatives, could be established to eliminate the wasted resources and coordinate training programs to meet actual job skill needs.



Preparatory Curriculum

Respondents indicated a definite need for earlier exposure of students to health service career opportunities. Of the 500 staff members interviewed, 55 percent felt that they would have been better prepared if they had identified a possible occupational interest in health delivery service prior to the 7th grade. They also pointed out a lack of continuity within their public school studies prior to and following 9th grade. Only 34 or 7 percent of the interviewed individuals had been given counseling at the junior or senior high school level of education.

There has been a widespread opinion that all allied health opportunities find their base in the natural sciences. However, when the knowledge requirements of the individual careers were examined, this did not prove true. In fact, individual careers share segments of knowledge from various disciplines but primarily from four areas.

- A. Natural or life sciences those involved in direct patient contact. Examples would be nursing, therapy, and emergency service personnel.
- B. Business education those primarily related to nonmedical contact areas. Examples are medical/dental assisting and community health workers.
- C. Social sciences all staff indicated a desire for more knowledge of societal and psychological needs of patients.
- D. Mechanical training most applicable to environmental health aides but could be used by all of the medical aides and assistants in their patient contacts.



RECOMMENDATIONS

1. Core Curriculum

One approach to stimulate the interest of students in health careers could be the core curriculum. Core curriculum is probably the most talked about and least demonstrated concept in education.

The following should be he three goals of any core curriculum:

- A. To provide teaching efficiency and economy by structuring a foundation of content which apply to a broad spectrum of careers. (May be separate courses, depending upon level of preparing agency.)
- B. To provide uncommitted students with an educational experience which will assist in their choice of career and be applicable to that career.
- C. To allow uncommitted students lateral movement from one career choice to another with minimal loss of time and credit, as well as vertical movement.

A science-based core that could be followed through the school system from grade 6 through 12 should prove useful. It would contain:

- 1. Medical terminology
- 2. Basic sciences with work application
- 3. Body mechanics
- 4. Communication skills
 (use of the oral and written word)
- 5. Laboratory experience (more generalized in the earlier years and more specific at the high school level including affiliation with employing institutions)



2. Laboratory Experiences

Time-motion studies for the duties of various entry level health service workers could be immensely valuable in setting up the laboratory experiences for educational curriculum.

Recommendations for specific laboratory experiences in the area of therapy assisting should include the following:

- 1. Physical therapy aide simple treatment procedures such as applying hot packs and giving whirlpool treatments, and aiding in control of inventory of supplies.
- 2. Occupational therapy aide followup established programs of Occupational therapy of all types including teaching disabled persons to function in the home atmosphere (kitchen and bathroom) either by themselves or with a minimum of help.
- 3. Inhalation therapy aide prepare the treatment area for the registered inhalation therapist. Contact with oxygen, compressed air equipment, nasal catheters, cannulae, face masks, and tents is essential.
- 4. Recreational therapy aide group involvement to determine different personalities and a choice of recreational activities geared to individual grouping.

Curriculum development for environmental jaboratory aides can include a single program to train water works and sewage works assistant.

1. The development of mechanical ability should be of prime importance. Theoretical and laboratory abilities should be developed at the levels reached in "The Manual of Instruction for Water Treatment Plant Operators," and "The Manual of Instruction of Sewage Treatment Plant Operators," both publications produced by the State Education Department and used in present grade 2 training courses. 2,3



^{2.} Water Treatment Plant Operators, New York State Sanitary Code, Charte 1, Qualifications, Section 1160-1175.

^{3.} Sewage Treatment Plant Operators, New York State Environmental Code, Chapter 1, Qualifications, Section 1183-1195.

- 2. The mechanical ability should be geared to the knowledge of operating and maintaining valves, pumps, boilers, motors, compressors, heat exchanges with emphasis on basic instrumentation.
- 3. Additional laboratory experience should be in the areas of sampling techniques, graph reading, and basic record logging.

Visits to service institutions and private medical and dental offices provided a profile of skills for the ideal medical or dental assistant.

These skills can be verified by psychological testing. They should include:

- 1. Verbal skills above the average
- 2. Manual dexterity to use preventive materials
- 3. Energy
- 4. Human relation skills or potential to develop them
- 5. Strong emotional stability

Clinical experience must include basic medical and dental terminology, aseptic principals, practice with medical and dental charts, safety procedures in office situations, and routine test analyses.

Curriculum design for emergency health assisting need not be different from that for nursing aides in vocational education programs. However, the clinical application should stress emergency area assignments. The one area where emergency care has been undergoing changes is in the process of monitoring bio-medical equipment, especially in the intensive care units. This should be made a part of the emergency care and nursing aide clinical experience.

3. Advisory Boards

Representatives from educational institutions, health delivery organizations, and unions and consumer groups should be included on the advisory board for the formulation of new health service programs. Staff members of



health delivery agencies felt that health training programs were drawn unilaterally by educational facilities, leading to fragmentation in curriculum and program development. Increased cooperation between educational and health delivery organization would result in more efficient use of facilities, faculty, and equipment, all of which are in short supply. Greater communication would also lead to a more efficient use of available manpower. The investigators believed that equal advisory board participation would insure better curriculum planning, outlined by definitive task objectives, better laboratory experiences, and increased employment opportunities. A further benefit of equal participation in program planning might be a reduced divergence in occupational titles.

4. Regionalization of Programs

Surveyed service institutions indicated that well-qualified faculty and facilities for inservice training programs could be better provided through regional planning. Many communities are too small to adequately provide educational and training programs for a broad enough range of occupational offerings. Often, these areas are those whose populations have the greatest need for these programs. In light of this, residential facilities were recommended for regional training centers. The investigators concluded that adequate planning to determine the needs of health delivery organizations should lead to centrally located facilities which would be most economical and of greatest benefit to potential students and employees.

5. Licensure

While licensure of personnel in health service organizations does not affect entry level employment, it greatly hinders upward mobility of workers.



In many cases, aides are unable to apply work experience to reduce time in academic programs to become licensed.

Basic to the concept of mobility is the need to evaluate each individual's present abilities regardless of the route traveled to attain them.

Proficiency and equivalency testing, rather than reliance on written examinations, can serve a basis for this evaluation.

Proficiency testing assesses an individual's knowledge and skills in regard to the actual demands of an occupational specialty. Equivalency testing equates learning gained outside of formal training programs with course requirements that constitute such training. There seems to be no reason why such mechanisms cannot be incorporated into our present system of licensure and certification.

6. Future Studies

Since this survey did not include the major health service areas of housekeeping, maintenance, and food service, meaningful studies could be conducted to investigate tasks and employment opportunities in these areas.



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APPENDIX A

Questionnaire to Provide Information

for Health Occupations Competency Survey



THE UNIVERSITY OF THE STATE OF NEW YORK THE STATE EDUCATION DEPARTMENT ALBANY, NEW YORK 12224

LORNE H, WOOLLATT ASSOCIATE COMMISSIONER FOR RESEARCH AND EVALUATION

DIVISION OF RESEARCH CARL E. WEDEKIND, DIRECTOR

BUREAU OF OCCUPATIONAL EDUCATION RESEAR LOUIS A. COHEN, CHIEF

810: 474-6386

Dear Administrator:

Through funds authorized by a current Vocational Education Grant, a research team from Hudson Valley Community College, Troy, New York, has been selected to conduct an analysis of present and future entry level health occupations that include personal services and environmental health. This information will provide the New York State Education Department with statistics and data for future program development. The research team consists of:

Dr. John Ehrcke - Principal Investigator

Dr. Franklyn Amos

Mr. Joseph Healey

Dr. Charles Zipprich

The enclosed questionnaire will detail for us such information from your institution.

Your attention to the items in this questionnaire and the return after it has been completed in the enclosed envelope will be appreciated. Any questions related to the study should be directed to Dr. John W. Ehrcke, Hudson Valley Community College, Troy, New York.

Ruth-Ellen Ostler, Chief

Louis A. Cohen, Chief

Bureau Health Occupation Education Bureau of Occupation Education

Research

Principal Investigator



NEW YORK STATE EDUCATION DEPARTMENT

BUREAU OF OCCUPATIONAL EDUCATION RESEARCH

BUREAU OF HEALTH OCCUPATIONS EDUCATION

QUEST IONNAIRE

PLEASE SUPPLY THE INFORMATION REQUESTED FOR HEALTH OCCUPATIONAL EDUCATION CURRICULUM STUDY BZING CONDUCTED BY HUDSON VALLEY COMMUNITY CULLEGE.
ALL INFORMATION WILL BE KEPT CONFIDENTIAL.

		SECT ION	N A _ GENERAL INFORMATIO	N
1.	FIRM OR	INSTITUTION.		
2.	ADDRESS			
3.				
4.				
5.	TYPE OF	ORGANIZATION (PLEAS	ве снеск)	
	A)	HOSPITAL		
		SPECIFY TYPE:	GENERAL	-
			TEACHING	
			MENTAL	
			Отнез	
	в)	NURBING HOME		•
	c)	MEDICAL CLINEC		
	۵)	INDUSTRIAL		
	E)	EDUCATIONAL		
	F)	GOVERNMENTAL		
		SPECIFY TYPE		
	G)	HOME HEALTH SERVICES	1	
		Specify Type		
	н)	OTHER		



	SECTION B - ENTRY L	EVEL HEAL	TH CATEGORIES	·		
5.	INSTRUCTIONS FOR QUESTION 6. VAREAS OF ENTRY LEVEL HEALTH SERESPONDING ORGANIZATION. THE CORRESPONDING SECTION INDICATED	POR EACH	TIONS. PLEASE C	CHECK CA	TEGORIEB	
ENTF	RY LEVEL CATEGORY					
Α,	Nurse Assisting		IF CHECKED C	COMPLETE	Section	7A,F
В.	THERAPY ASSISTING	Chapter to the service of the servic	IF CHECKED C	COMPLETE	SECTION	78,F
c.	ENVIRONMENTAL HEALTH ABBISTING		IF CHECKED C	COMPLETE	Section	7C,F
٥.	COMMUNITY HEALTH ASSISTING	a valed firmus porter	Іг снескев с	OMPLETE	SECTION	7D , F
ε.	MEDICAL/DENTAL ABBISTING		IF CHECKED C	COMPLETE	SECTION	7 E ,F
F.	EMERGENCY ADDITING		if checked c	OMPLETE	SECTION	7 F ,P
7.	INSTRUCTIONS FOR QUESTION 7. G					

- 7. INSTRUCTIONS FOR QUESTION 7. QUESTIONS 7A THROUGH 7F CORRESPOND TO THE SPECIFIC CATEGORIES CHECKED IN QUESTION 6, I.E., 7A REFERS TO NURSE ASSISTING. THE JOB DESCRIPTION AND THE LIST OF DUTIES APPROPRIATE FOR SPECIFIC JOB TITLES WITHIN THE CATEGORY ARE TO BE READ AND THE TABLE COMPLETED IN THE FOLLOWING MANNER:
 - COLUMN A SELECT AND/OR LIST JOB TITLES USED NOW AND THOSE TO DE USED IN THE FUTURE.
 - COLUMN B GIVE THE TOTAL NUMBER OF POBITIONS AVAILABLE IN THE TITLES SELECTED OR LISTED IN (A).
 - COLUMN C GIVE THE TOTAL NUMBER OF POSITIONS AVAILABLE IN 1980 FOR EACH TITLE SELECTED OR LIBTED IN (A).
 - COLUMN D EACH COLUMN UNDER D CORRESPONDES TO THE SAME NUMBERED DUTY LISTED UNDER THE JOS DESCRIPTION. FOR EACH TITLE SELECTED OR LISTED IN (A) PLEASE RANK THE DUTIES ACCORDING TO PRIORITY-1 MOST IMPORTANT, 2 SECOND IMPORTANT, 3 LEAST IMPORTANT, IF THE DUTY IS NOT PERFORMED AT ALL, PLACE A DASH.



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-				
7A				
/ MA				
, ,				

NURSE ASSISTING

Under the direction of the registered nurse, aids in nursing care to the sub-acute convalescent and chronic patients. May assist the registered nurse in the care of the more actuely ill patients and in complex nursing situations.

DUTIES:

- 1. Assists PHYSICIANS WITH EXAMINATIONS, TREATMENTS, AND DRESSINGS
- 2. ADMINISTERS SELECTED MEDICATIONS
- 3. MAKES OCCUPIED AND EMPTY BEDS
- 4. ASSISTS WITH ADMISSION, TRANSFER AND DISCHARGE OF PATIENTS
- 5. Assists with escorting and transporting patients
- 6. ABBISTS PATIENTS WITH HYGIENE AND PERSONAL CARE
- 7. ANSWERS PATIENT CALL LIGHTS
- 8. COLLECTS SPECIMENS SUCH AS URINE, STOOL AND SPUTUM
- 9. OBBERVES, RECORDS, AND REPORTS PATIENTS GENERAL PHYSICAL AND MENTAL SYMPTOMS
- 10. Takes and records patients temperature, pulse, respiration and slood pressure

OTHER:	

OCCUPATIONAL TITLES	TOTAL NUMBER	OF POSITIONS	DUTIES										
	PRESENT	1980											
A	В	С						٥					
			1	2	3	4	5	6_	7	8	9	10	
NURSE ATDE													
NURSE ORDERLY													
PRACTICAL NURSE													
OTHERS (PLEASE LIST)													
					,								

78 THERAPY ASSISTING

AIDS THE REGISTERED THERAPIST IN THE VOCATIONAL, EDUCATIONAL, AND RECREATIONAL ACTIVITIES DESIGNED TO MEET THE SPECIFIC REHABILATION NEEDS OF DISABLED PATIENTS.

DUTIES:

OTHER:

RECREATION THERAPY AIDE

INHALATION THERAPY AIDE

OTHERS (PLEASE LIST)

- 1. Assist patients in preparation for treatment
- 2. TRANSPORT PATIENT AND RECORDS TO AND FROM THERAPY AREA
- 3. Addits patient in practice of activities related to the development of strength and endurance
- 4. Performs treatment procedures predetermined for each patient by the registered therapist
- 5. ABBEMBLES AND DIGASSEMBLES EQUIPMENT
- 6. PREPARES AND MAINTAINS TREATMENT AREAS
- 7. Is responsible for supplies
- 8. ARRANGES SCHEDULE OF FUTURE TREATMENTS AS DIRECTED BY THE THERAPIST
- 9. Is responsible for correlation of follow-up with other working shifts

OCCUPATIONAL TITLES	TOTAL NUMBER C	F POSITIONS				Q	UT I	ES			
	PRESENT	1980									
A	В	С					D				
		1	1_	2	13	4	5	6	7	8	9
OCCUPATIONAL THERAPY AIDE											
PHYSICAL THERAPY AIDE											
CORRECTIVE THERAPY AIDE											

7C

ENVIRONMENTAL HEALTY ASSISTING

ASSISTS IN THE OPERATION OF CONTROL FACILITIES, SETS UP SAMPLING EQUIPMENT, TAKES SAMPLES, AND ASSISTS IN THE OPERATION OF THE LABORATORY. THE ENVIRONMENTAL AIDE ASSISTS IN MAKING SURVEYS, INSPECTIONS, AND EVALUATIONS OF FACILITIES TO DETERMINE COMPLIANCE WITH SOME STANDARD AND ALSO ASSISTS THE ENVIRONMENTAL OR SANITARY ENGINEER.

DUTIES:

OTHER:

- 1. SETS-UP BAMPLING AND MEASURING EQUIPMENT
- 2. READS AND RECORDS DATA FROM METERS AND GAUGES
- 3. TAKES SAMPLES FOR LABORATORY ANALYSIS
- 4. PERFORMS SIMPLE LABORATORY TESTS
- 5. Makes SIMPLE ARITHMETIC COMPUTATIONS
- 6. OPERATES EQUIPMENT
- 7. MAINTAINS EQUIPMENT
- 8. KEEPS SIMPLE RECORDS
- 9. MAKES AND INTERPRETS SIMPLE DIAGRAMS, SKETCHES, AND DRAWINGS
- 10. PREPARES SOLUTIONS AND REAGENTS IN THE LABORATORY
- 11. MAINTAINS LABORATORY IN PROPER ORDER
- 12. Makes SIMPLE INVESTIGATIONS TO DETERMINE COMPLIANCE WITH A STANDARD
- 13. ASSISTS SURVEYING TEAMS

OCCUPATIONAL TITLES	TOTAL NUMBER OF	POSITIONS							DI	JT	ES	6		_	
	PRESENT	1930													-
A	В	С								٥					
	Ţ		1	2	3	4	5	6	17	3	9	10	11	12	13
VATERWORKS ASSISTANT	1														\Box
SEWAGE YORKS ASSISTANT															\Box
AIR POLLUTION CONTROL AIDE															
SOLID WASTES AIDE															
LABORATORY AIDE															
WATER TESTER															
SANITARIAN AIDE															
Housing Aide															•
RODENT CONTROL AIDE															
INDUSTRIAL HYGIENE AIDE															
ENGINEERING AIDE															

70

COMMUNITY HEALTH ASSISTING

PROVIDES SERVICES TO PATIENTS IN THE HOME, AT AN AGENCY, OR IN THE COMMUNITY TO BRIDGE THE GAPS BETWEEN THE CONSUMER'S NEEDS AND SERVICE DELIVERY PROGRAMS. MAY FUNCTION AS A CASE MONITOR IN SOCIAL, EMOTIONAL, AND HEALTH RELATED PROBLEMS UNDER THE DIRECTION OF A HEALTH PROFESSIONAL.

DUTIES:

OTHER:

- 1. AIDS IN MAINTAINING PERSONAL HISTORIES OF COMMUNITY PATIENTS
- 2. INTERPRETS THE NEEDS OF THE PATIENT TO THE FAMILY AND COMMUNITY ORGANIZATIONS
- 3. ENLISTS THE COOPERATION OF THE COMMUNITY IN REHABILATION
- 4. AIDS GROUPS IN RECOGNIZING HEALTH DEFICIENCIES
- 5. Alds the community in combating Risky Practices such as cigarette smoking and Diet Fads
- 6. AIDS A COMMUNITY WIDE INMUNIZATION AGAINST INFECTIOUS DISEASES
- 7. AIDS IN REFERAL TO SOCIAL AND PSYCHIATRIC INSTITUTIONS
- 8. AIDS IN THE GATHERING OF STATISTICS IN COMMUNITY HEALTH PROBLEMS
- 9. ACTS AS A LIAISON BETWEEN HOME, HOSPITAL AND COMMUNITY FOR THE DISCHAREO PATIENT

1	0.	A s DB	N	RE-EMPL	OVMENT

/			,			`							
OCCUPATIONAL TITLES	TOTAL NUMBER (F POSITIONS	DUTIES										
	PRESENT	1950											
A	В	C							0				
					2	3	4	5	6	7	8	9	10
HEALTH GUIDE													
HEALTH EDUCATION AIDE													
HOME HEALTH AIDE													
OTHERS (PLEASE LIST)													

7E

MEDICAL/DENTAL ASSISTING

ASSISTS THE LICENSED PHYSICIAN OR DENTIST IN EXAMINATION AND TREATMENT OF THE PATIENT. IS RESPONSIBLE FOR AVAILABILITY AND PREPARATION OF MATERIALS TO SE USED. MAY BE USED IN A VARIETY OF OTHER GENERAL OFFICE PROCEDURES.

DUTIES:

- 1. Acts as receptionist for patient
- 2. Assists WITH PATIENT HISTORY
- 3. STERILIZES INSTRUMENTS
- 4. ANTISEPTIZES EQUIPMENT
- 5. Assists WITH X-RAYS
- 6. PREPARES MATERIALS TO BE USED OR ADMINISTERED BY THE PHYSICIAN OR DENTIST
- 7. AIDS IN PATIENT TREATMENT
- 8. RECORDS PATIENT TREATMENT
- 9. INSTRUCTS PATIENT IN HOME FOLLOW-UP PROCEDURES
- 10. DISMISSES PATIENT

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OCCUPATIONAL TITLES	TOTAL NUMBER	TOTAL NUMBER OF POSITIONS				DUTIES									
	PRESENT	1980													
Α	В	С							٥						
				1	2	3	4	5	6	7	8	9	10		
MEDICAL ASSISTANT															
CENTAL ASSISTANT															
OFFICE ASSISTANT															
OTHERS (PLEASE LIST)															



7F

EMERGENCY ASSISTING

PERSON STAFFING EMERGENCY VEHICLES AND EMERGENCY FACILITIES WHO ARE ESPECIALLY TRAINED IN FIRST AID AND THE HANDLING OF PATIENTS.

DUTIES:

- 1. Administers first aid procedures to injured or ILL PATIENTS
- 2. Extricates patient from emergency bituations
- 3. Conveys patient from emergency situation to emergency care facility
- 4. ADMINISTERS BLOOD TRANSFUSIONS AS NECESSARY
- 5. CLEANS WOUNDS
- 6. SUTURES WOUNDS
- 7. SPLINTS FRACTURED LIMBS
- 8. Monitors pulse, termperature, respiration
- 9. Under Professional Direction, Administers emergency Drugs
- 10. AIDS IN CHILD BIRTH

OCCUPATIONAL TITLES	TOTAL NUMBER	OF POSITIONS						DU	TIE	S			
	PRESENT	1980											
A	В	С		_				<u>D</u>					
				1	2	3	4	5	6	7_	8	9	10
Medical Emergency Tech.													
EMERGENCY CARE ASSISTANT													
AMBULANCE ATTENDENT													
EMERGENCY ROOM AIDE													
INTENSIVE CARE UNIT ASSIT.			٠										
^-HERS (PLEASE LIST)													

g.	INSTRUCTIONS FOR QUESTION 8. CHECK WHETHER PREPARATORY AREAS ARE MORE IMPORTANT OR LES LEVEL HEALTH POSITIONS		
PRE	PARATORY AREA	MORE IMPORTANT	LESS IMPORTAN
1.	GENERAL UNDERSTANDING OF HEALTH BCIENCE RESOURCES		
2.	Understanding of TEAM RELATIONSHIPS		
3.	Understanding of Health and Environmental- Field ethics		
4.	Understanding simple medical terminology (Anatomical terms)		
5.	Understanding Legal Responsibilities Within Health and Environmental Services		
6.	Understanding the principles of sterilization		
7.	Understanding the skills in maintaining environment conducive to patient welfare		
క.	UNDERSTANDING OF EMERGENCY FIRST AID PROCEDURES		
9•	Understanding of oral and written instructions		
	REMARKS:		



COMMENTS:

SECTION D - EMPLOYMENT BARRIERS

9. INSTRUCTIONS FOR QUESTION 9. FOR THE SERVICE CATEGORIES PREVIOUSLY CONSIDERED, PLEASE INDICATE YOUR GREATEST DIFFICULTIES IN EMPLOYING AND RETAINING HEALTH AND ENVIRONMENTAL AIDES.

	DIFFICULTIES		HIRING	RETENT ION
1.	SALARIES			
2,	Poor skills training			
3.	Union qualifications			
4.	LACK OF COMMUNICATION SKILLS			
5.	RACE DISCRIMINATION			
6.	SEX DISCRIMINATION			
7.	AGE DISCRIMINATION			
8.	LACK OF FORSEEABLE JOB ADVANCEMENT			
9.	OTHER	. •		
	Specify			
		···		
	SECTION E - RETURN	INFORMATI	ON	

PLEASE RETURN THE COMPLETED QUESTIONNAIRE WITHIN 15 DAYS TO HUDSON VALLEY COMMUNITY COLLEGE, TROY, NEW YORK 12180, C/O DR: JOHN W. EHRCKE



APPENDIX B Entry Level Health Positions Reported by County



ENTRY LEVEL HEALTH POSITIONS REPORTED

	ALUES	AIDES	HEALTH AIDES	HEALTH AIDES	DENTAL ATDES	AIDES	TOTAL
Livingston	341	22	11	&	5	3	390
Madison	28	19	7	7	7	7	7 9
Monroe	1143	171	42	39	7	4	1406
Montgomery	61	17	7	m	7	ო	95
Nassau	1135	152	34	31	22	19	1393
Niagara	363	14	9	7	11	က	707
Oneida	1680	136	21	26	19	7	1889
Onondaga	507	41	32	26	11	ന	620
Ontario	287	31	29	31	œ	7	390
Orange	707	54	19	18	22	15	802
Orleans	36	CO T	က	7	1	1	63
Oswego	36	11	5	ý	က	က	79
Otaego	123	17	7	œ	4	H	160
Putnam	41	15	7	2	က	-	69
Queens	2693	112	29	62	33	74	3041
Rensselaer	218	12	6	7	5	9	257
Richmond	1608	134	16	18	31	32	1839
Rockland	1627	114	16	12	14	10	1793
St. Lawrence	372	21	14	13	6	11	740
Saratoga	173	15	7	∞	5	2	210
Schenectady	191	54	18	14	11	m	231
Schoharie	26	17	7	5	2	ന	57
Schuyler	14	13	7	ന	,,	2	37
Spran	191	37.	7.0	70	10	*	707

ENTRY LEVEL HEALTH POSITIONS REPORTED

COUNTY	NURSE AIDES	THERAPY AIDES	ENVIRONMENTAL HEALTH AIDES	COMMUNITY HEALTH AIDES	MEDICAL/ DENTAL AIDES	EMERGENCY A1DES	TOTAL
Albany	369	23	7	14	29	ω	447
Allegany	31	12	က	2	က	H	52
Bronx	2.236	143	27	21	25	74	2526
Вгооте	197	2 6	31	7	က	7	529
Cattaraugus	53	13	7	2	7	œ	84
Cayuga	76	17	9		2	m	106
Chautauqua	89	19	11	en j	7	0	108
Chemung	121	19	9	2	က		152
Chenango	18	12	2	1	2	c	35
Clinton	19	15	7	2	÷.	က	89
Columbia	42	13	2	1	2		61
Cortland	27	13	7	2	2	H	67
Delaware	83	17	7	ღ	4	2	113
Dutchess	1582	159	47	23	24	4	1339
Erie	2434	129	31	37	22-	51	2704
Essex	62	15	ന	2	. 7	2	88
Franklin	164	18	2	9	9	က	202
Fulton	36	16	5	9	7	က	73
Genesee	73	16	7	9	7	7	110
Greene	23	13	7	m	2	6	87
Herkimer	71	15	7	Ŋ	7	က	105
Jefferson	194	18	5	7	က	က	230
Kings	3134	136	54	47	42	118	3531
Lewis	21	14	2	7	က	2	97

ENTRY LEVEL HEALTH POSITIONS REPORTED

COUNTY	NURSE	THERAPY AIDES	ENVIRONMENTAL HEALTH AIDES	COMMUNITY HEALTH AIDES	MEDICAL/ DENTAL AIDES	EMERGENCY AIDES	TOTAL
Steuben	163	14	9	111	8	7	206
Suffolk	3631	166	37	42	36	6	3921
Sullivan	113	14	2	7	m	m	142
Tioga	17	15	2	2	ന	Ţ	70
Tompkins	73	17	5	9	m	ന	107
Ulster	113	28	9	7	7	က	191
Warren	77	18	7	က	7	7	77
Washington	26	15	7	က	m	m	54
Wayne	412	34	19	18	11	ന	497
Westchester	1431	96	41	43	27	28	1666
Wyoming	97	11	6	12	7	7	89
Yates	28	18	က	5	7	m	19
	31 29%	2513	819	7.6.1	502	580	35 5/0



APPENDIX C Responding Institutions by Types of Organizations Institutions Visited



Responding Institutions By Type Of Organizations N=736

*Institutions Visited N=107

Hospitals Address
A Barton Hepburn Hospital ECF Ogdensburg

Albany Hospital for Incurables Albany

*Albany Medical Center Hospital Albany

Amsterdam Memorial Hospital Amsterdam

Arden Hill Hospital Goshen

Auburn Memorial Hospital Extended Care Auburn

Aurelia Osborn Fox Hospital Oneonta

Beekman Downtown Hospital New York

Beth Abraham Hospital Bronx

*Beth Israel Medical Center Israel Hospital New York

Binghamton General Hospital Binghamton

Binghamton State Hospital Binghamton

Brooks Memorial Hospital Dunkirk

Brunswick Hospital Center Amityville

Bronx Municipal Hospital Center Bronx

Calvary Hospital Bronx

Carthage Area Hospital Carthage

Catholic Medical Center Brooklyn Jamaica

Central Islip State Hospital Central Islip

Charles S. Wolson Memorial Hospital Johnson City

Chenango Memorial Hospital Norwich

*Columbia Memorial Hospital Hudson

Columbus Hospital New York

Community Hospital Extended Care Unit Stamford



Hospitals
CommunityAddressCommunityGeneral HospitalCallicoon

Community Hospital Nursing Home Rocoe

Coney Island Hospital Brooklyn

Corning Hospital ECF Corning

Cuba Memorial Hospital Cuba

*Daughter; of Jacob Geriatric Center Bronx

Degraff Memorial Hospital North Tonawanda

Delaware Valley Hospital Inc. Walton

Dobbs Ferry Hospital Dobbs Ferry

Doctors Hospital Freeport

Doctors Sunnyside Hospital Port Jervis

Dutchess County Infirmary Millbrook

E J. Barber Hospital Lyons

*Edward J. Meyer Memorial Hospital Buffalo

Elmira Psychiatric Center Elmira

Falkirk Hospital Central Valley

*Flushing Hospital & Medical Center Flushing

Fordham Hospital Bronx

Frances Scherivier Home Hospital Bronx

Francis Delafield Hospital New York

Geneva General Hospital Geneva

*Glens Falls Hospital Glens Falls

Good Samaritan Hospital Suffern

Goldwater Memorial Epspital New York

Gowanda State Hospital Melmuth

Grasslands Hospital Valhalla



Address Hospitals Monticello Hamilton Avenue Hospital Wingdale Harlem Valley State Hospital Hebrew Hospital for Chronic Sick Bronx Beacon Highland Hospital Oneonta Homer Folks TBC Hospital Middletown Horton Memorial Hospital *Hospital Albert Einstein Col Bronx New York *Hospital for Special Surgery Watertown House of the Good Samaritan Poughkeepsie Hudeon River State Hospital New York Italian Hospital Kenmore Kenmore Mercy Hospital Kings Park Kings Park State Hospital Kingsbridge House Bronx Lake Shore Hospital Irving Lawrence Hospital **Bronxville** New York Lenox Hill Hospital New York *Leroy Hospital Liberty Liberty-Loomis Hospital Inc. Long Beach Long Beach Memorial Hospital Lutheran Medical Center Brooklyn Lyons Lyons Community Hospital Manhasset Manhasset Medical Center Hospital Port Chester Mary Harkness Presbyterian Hospital Margaretville Margaretville Memorial Hospital Cambridge *Mary McClellan Hospital

Beacon

Mattewan State Hospital Complex

Hospitals Address
*Memorial Hospital Cancer Allied Disease New York

Memorial Hospital of Greene Catskill

Mercy General Hospital Tupper Lake

Mercy Hospital Watertown Madonna Watertown

Methodist Hospital of Brooklyn Brooklyn

Metropolitan Hospital Center New York

Millard Fillmore Hospital Buffalo

Misericordia Hospital Medical Center Bronx

Mohawk Valley General Hospital Ilion

Monroe Community Hospital Rochester

*Montefiore Hospital & Medical Center Bronx

Moses Ludington Hospital Ticonderoga

Mount View Hospital Lockport

Mt. Eden General Hospital Bronx

Nathan Littauer Hospital Gloversville

New York Hospital-Cornell Medical Center White Plains

New York Infirmary New York

New York State Rehabilitation Hospital West Hayerstraw

Newark State School Newark

Northern Dutchess Hospital Rhinebeck

Nyack Hospital Nyack

Oneida City Hospital Oneida

Oswego Hospital Oswego

Our Lady of Victory Hospital Lackawanna

Park Avenue Hospital Inc. Rochester

Park East Hospital New York

Parsons Hospital Flushing

Hospitals Address
Peekskill Hospital Peekskill

Peninsula Hospital Center Far Rockaway

Pilgrim State Hospital West Brentwood

*Placid Memorial Hospital Lake Placid

Prospect Hospital Bronx

Read Memorial Hospital Hancock

Rochester General Hospital Rochester

Rockland Children's Psychiatric Hospital Orangeburg

Rome Hospital Rome

Roswell Park Memorial Institute Buffalo

Sagamore Childrens Center Melville

Salamanca District Hospital Salamanca

*Samaritan Hospital Troy

Schuyler Hospital Montour Falls

Sea View Hospital & Home Staten Island

Sisters of Charity Hospital Buffalo

Soldiers & Sailors Memorial Hospital Penn Yan

South Hampton Hospital South Hampton

South Nassau Communities Hospital Oceanside

South Oaks Hospital Amityville

*Sunnyview Hospital & Rehabilitation Center Schenectady

Syracuse Psychiatric Hospital Syracuse

St. Charles Hospital Port Jefferson

*St. Clares Hospital & Health Center New York

*St. Francis Hospital Buffalo

St. Jerome Hospital Batavia

St. James Mercy Hospital Extended Care Hornell

Hospitals Address St. John's Episcopal Hospital Brooklyn St. Johns Queens HP DIV Medical Center Elmhurst St. Johns Smithtown Hospital Smithtown *St. Josephs Hospital Cheektowaga St. Josephs Hospital Far Rockaway *St. Lukes Hospital Center New York St. Lukes Memorial Hospital New Hartford *St. Mary's Hospital Troy *St. Peter's Hospital Albany St. Vincents Medical Center Staten Island *State University Upstage Medical Center Hospital Syracuse *State University of N.Y. Downstate Medical Ctr. Brooklyn The Faxton Hospital Utica The Good Samaritan Hospital West Islip The Jamaica Hospital Jamaica The Mary Imogene Bassett Hospital Cooperstown The Mount Vernon Hospital Mount Vernon The Parkway Hospital Forest Hills Tioga General Hospital & Nursing Home Waverly *Tompkins County Hospital Ithaca Twin Elms Hospital Syracuse U.S. Public Health Service Hospital Staten Island Utica State Hospital Utica Union Hospital of the Bronx Bronx Port Chester United Hospital



University of Rochester

Rochester

Hospitals Address VA Hospital Northport

Van Duyn Home & Hospital Syracuse

*Vassar Brothers Hospital Poughkeepsie

Veterans Administration Hospital Buffalo

Veterans Administration Hospital Bronx

*Veterans Administration Hospital Brooklyn

*Veterans Hospital Albany

Wassaic State Hospital Wassaic

Will Rogers Hospital Saranac Lake

Wyoming County Community Hospital Warsaw

Address A Holly Patterson Home Aged Uniondale

Abbey Nursing Home Rochester

Aberdeen Nursing Home Rochester

Alaimo Nursing Home Rochester

Albany Ave. Nursing Home Kingston

Albany Gardens Nursing Home Albany

Alice Hyde Nursing Home Malone

*Althouse Nursing Home Syracuse

*Ann Lee Home & Infirmary Albany

Brewster Arietta Crane Reed Home

Auburn Nursing Home Auburn

Augustana Lutheran Home Brooklyn

Baird Nursing Home Rochester

Baldwinsville Sanitarium Baldwinsville

Baptist Home for the Aged Bronx

Baptist Home of Brooklyn Brooklyn

Barbara Lucille Nursing Home Mt. Vernon

Barnwell Nursing Home Valatie

Bayberry Nursing Home New Rochelle

Bayview Nursing Home Island Park

Beadle Nursing Home Oswego

Beechwood Sanitarium Rochester

North Bellmore Belair Nursing Home

Ben Nursing Home Marcy

Berkshire Nursing Home West Babylon

Bethel Methodist Home Ossining

Bida Convalescent Home Oxford

Birchwood Nursing Home Huntington State

Brandywine Nursing Home Briarcliffe Manor

Address

Briar Crest Nursing Home Ossining

Brightonian Nursing Home Rochester

*Broadacres-ECF Utica

Broadlawn Manor Nursing Home Amityville

Brooklyn Home for Aged Men Brooklyn

Brooklyn Methodist Church Home Brooklyn

Brooks Nursing Home Syracuse

Brunswick Hospital Center Nursing Home Amityville

Bullion Infirmary Schuylerville

Burke Hill Manor Nursing Home Rochester

Cambridge Nursing Home Rochester

Canajoharie Nursing Home Canajoharie

Case Nursing Home Syracuse

*Castle Rest Nursing Home Syracuse

Caton Park Nursing Home Brooklyn

Cayuga County Infirmary Auburn

Cedar Hedge Nursing Home Rouses Point

Cedar Lodge Inc. Saratoga Springs

Cedar Lodge Nursing Home Center Moriches

Cedar Lodge Nursing Home Ossining

Central Dutchess Nursing Home Wappingers Falls

Centre Manor Nursing Home New Rochelle

Charles T. Sitrin Home New Hartford

Chase Memorial Nursing Home New Berling

Chester Hill Nursing Home

Chimneys

*City of Poughkeepsie Infirmary

Claremont Nursing Home

*Clark Nursing Home

*Clark Nursing Home

Clear Nursing Home

Clinton County Home Infirmary

Clinton Nursing Home

Clove Lakes Nursing Home

*Colonial Hall Nursing Home

Community Drive Nursing Home

Cortlandt Nursing Home

Cottage Nursing Home

Country Lake Nursing Home

Crestwood Nursing Home

Cupola Nursing Home .

Dale Sanitarium

*Daughters of Sarah Jewish Home

Davis Nursing Home

Dean Manor Nursing Home

Dehlman Nursing Home

Delameter Nursing Home

*Delaware County Home Infirmary

Delaware Nursing Home

Deleview Nursing Home

Address

Mt. Vernon

Rochester'

Poughkeepsie

Mt. Vernon

Oneonta

Richfield Spring

Rockville Centre

Plattsburgh

Bay Shore

Staten Island

Keeseville

Great Neck

Peekskill

Schenectady

Centerport

Mt. Vernon

Brockport

Rochester

Troy

Mt. Vernon

White Plains

Johnson City

Poughkeepsie

Delhi

Syracuse

Farmingdale



Nursing Homes Address

Dewitt Nursing Home New York

Doanes Nursing Home Goshen

Doctors Sanitarium Rochester

Dow Nursing Home Schenectady

Dowling Nursing Home Utica

Dumont Nursing Home New Rochelle

Dutchess County Infirmary Millbrook

Earle Nursing Home Lymbrook

Earle Nursing Home Middletown

East Point Nursing Home Cold Spring

East Rockaway Nursing Home Lynbrook

Eastern Star Home Infirmary Oriskany

Eastern Suffolk Nursing Home Greenport

Echo Terrace Nursing Home New Rochelle

Eden Park Nursing Home Catskill

*Eden Park Nursing Home Troy

*Eden Park Nursing Home Cobleskill

Eden Park Nursing Home Hudson

Eden Park Nursing Home Albany

Edgewater Nursing Home New Hartford

Elizabeth C. Shaw Nursing Home Mountainville

Elizabeth Church Manor Infirmary Binghamton

Elm Manor Nursing Home Canandaigua

Elm Rest Nursing Home Oswego

Elmcrest Sanitarium Churchville

Elmhurst Sanitarium Rochester

Elms Nursing Home

Elmwood Manor Nursing Home

Essex Home and Infirmary

Evangelical Home for the Aged

Evergreen Haven

Evergreens Nursing Home

Fairport Baptist Home

Far Hills Nursing Home

Farragut Nursing Home

Fatima Villa Nursing Home

Field Sanitarium

Firemens Home of State of New York

Five Towns Nursing Home

Fleetwood Nursing Home

Floral Park Nursing Home

Flower City Nursing Home

Fort Tryon Nursing Home

Frances Schervier Home & Hospital

Franklin County Nursing Home

Franklin Nursing Home

Furman Rest Home

G. Smith Memorial Home Infirmary

Gables Nursing Home

Garden House for Convalescents

Garry Nursing Home

*Genesee N H

Address Rochester

Nanuet

Whallonsburg

Brooklyn

Warrensburgh

Camden

Fairport

Greenville

Brooklyn

Schodack Landing

Rochester

Hudson

Woodmere

Yonkers

Floral Park

Rochester

New York

Bronx

Malone

Franklin Square

New Rochelle

Eaton

Palmyra

Binghamton

Kingston

Utica



German Masonic Home Corporation

Giovannetti Nursing Home

*Glen Haven Nursing Home

Glencariff Nursing Home

*Glendale Home & Infirmary

Glenwood Nursing Home

Gough Nursing Home

Graham Home for Old Ladies

Grandview Nursing Home

Grandview Nursing Home

Green Gables Nursing Home

Green Woods Nursing Home

Greene Nursing Home

Greene Nursing Home

Greyhouse Nursing Home

Greystone Manor Nursing Home

Guilderland Center Nursing Home

Hadlers Nursing Home

*Hallmark Nursing Center

Hallmark Nursing Home

Harding Nursing Home

Haym Slomon Home for the Aged

Hebrew Home for the Aged

Helaire Farm Nursing Home

Hempsteau Fark Nursing Home

Henderson Nursing Convalescent

Address Tappan

Auburn

Glens Falls

Glen Cove

Scotia

Yonkers

Rochester

Brooklyn

Greenfield Center

Lowville.

Rochester

Melrose

Syracuse

Syracuse

Rochester

Martinsburg

Guilderland

Kingstone

Troy

Schenectady

Waterville

Brooklyn

Bronx

Huntington

Hempstead

Syracuse



Nursing Homes Address
*Herle Nursing Home Rochester

Hill Haven Nursing Home Webster

Hill Haven Nursing Home Syracuse

Hillcrest Nursing Home Spring Valley

Hillcrest Nursing Home Adams

Hillside Nursing Home . Auburn

Holbrook Manor Holbrook

Hoden Nursing Home Minda

Hollis Park Gardens Nursing Home Hollis

Holy Child Nursing Home Catskill

Home for Aged Women Binghamton

Home Protestant Episcopal Church Rochester

Horace NYE Home Elizabethtwon

Horan Nursing Home Weedsport

House of St. Hiles the Cripple Garden City

House of the Holy Comforter Bronx

Howd Nursing Home Moravia

Hudson View Nursing Home Yonkers

Huntington Nursing Home Huntington

Hurlburt Sanitarium Pochester

Hutton Nursing Home Kingston

*Ideal Nursing Home Glens Falls

Ideal Nursing Home Auburn

Ideal Nursing Home Bronx

Indian River Granville

Irwin Nursing Home St. Albans

*Isabella Geriatric Center

Jackson Nursing Home

James Square Nursing Home

Jefferson County ECF

Jewish Guild for the Blind

Jewish Home & Infirmary

Jewish Home of Central New York

Jones & Martin Nursing Home

Josephine Baird Home

Kent Nursing Home

Kent Nursing Home

Kern Nursing Home

King Street Home

Knorr Sanitarium

Kring Nursing Home

Kruger Nursing Home

Lakeshore Nursing Home

Lakeview Nursing Home

Lamp.

*Landers Nursing Home

Laura Parker Nursing Home

Lilypond Nursing Home

Lincoln Manor Nursing Home

Long Island Tides Nursing Home

Long Pond Nursing Home

Long Term Care Unit Saratoga Hospital

Longview Nursing Home

Address

New York City

Baldwin

Syracuse

Watertown

Yonkers

Rochester

Syracuse

Middletown -

New York

Carme1

Holmes

Otego

Port Chester

Rochester

Hudson

New Rochelle

Rochester

Ckaneateles

Amsterdam

Utica

New Rochelle

Staten Island

Ossining

Long Beach

Rochester

Saratoga Springs

White Plains



Address Malone Longview Nursing Home

*Loretto Rest Inc. Syracuse

Lovely Hill Nursing Home Pawling

L.S. Poskanzer Convalescent Home Albany

Lutheran Home Central NY Inc. Clinton

Mansell Nursing Home Moreau

Maple Lawn Nursing Home Manlius

Maplewood Sanitarium Rochester

Marcys Nursing Home East Berne

Marrs Nursing Home Mohegan Lake

*Martin Manor Nursing Home Rochester

Mary Manning Walsh Nursing Home New York

Masonic HM & Health Facility Utica

Maxwell Nursing Home Moravia

Mayfair Nursing Home Hempstead

McCarthy Nursing Home Troy

McClellands Beacon

McDonough Nursing Home Worchester

McGann Nursing Home Poughkeepsie

McKinneys Sanitarium Yonkers

Meadow Park Nursing Home Flushing

Melrae Nursing Home Syracuse

*Methodist Church Home for Aged Bronx

Minoa Nursing Home Minoa

Miramichi Nursing Home White Plains

Miriam Osborn Memorial Home Rye

Montclair Nursing Home Glen Cove

Nucsing Homes Address *Mt. Loretto Convalescent Home Amsterdam Mt. Vernon Nursing Home Mt. Vernon N.E. Conference Nursing Home Hyde Park Nassau Nursing Home Oceanside New Ideal Nursing Home Glens Falls New Paltz *New Paltz Nursing Home New York Nursing Home New York New York State Veterans Home Oxford Newark Manor Nursing Home Newark Nightingale Nursing Home Troy Lindenhurst Noah Nursing Home Notre Dame Home for Aged Poor Bronx Nunda Nunda Community Nursing Home Nursing Home Extended Care Facility White Plains Oak Hill Manor Ithaca ~Oakwood Nursing Home Schenectady

Oceanview Nursing Home Far Rockaway

Oneida Nursing Home Oneida

*Oneonta Nursing Home Oneont a

Orange County Welfare Home Infirmary G**os**hen

Orange County Welfare Home Annex Newburgh

Orthmann Sanitarium Kingston

Otsego County Home & Infirmary Cooperstown

Our Lady Consolation Home Aged Amityville

Palatine Nursing Home Palatine Bridge

Park Alexander Nursing Home Rochester



Park Nursing Home Rockaway Park

Park View Nursing Home Massapequa

Park View Nursing Home New Rochelle

Parkway Nursing Home White Plains

Parkway Nursing Home Brooklyn

Patchogue Nursing Home Patchogue

*Pavilion Nursing Home Rochester

Peabody Home of Morningside Bronx

Percy Williams Home East Islip

Phillips Nursing Home Syracuse

Pillars Nursing Home Rochester

Pine Haven Home Philmont

Pinecrest Manor Nursing Home Corning

Pontiac Nursing Home Oswego

Port Washington Nursing Home Port Washington

Potsdam Nursing Home Potsdam

Presbyterian Home for Central New York New Hartford

*Providence Rest Home Bronx

Queens Manor Nursing Home South Ozone Park

Ramapo Manor Nursing Center Suffern

Reconstruction Home Inc. Ithaca

Regent Nursing Home Richmond Hill

Resort Nursing Home Arverne

Resurrection Rest Catleton on Hudson

Riverdale Nursing Home Bronx

Riverhead Nursing Home Riverhead

Rivermede Manor Nursing Home

Riverside Nursing Home

Riverview Manor Nursing Home

Riverview Nursing Home

Rochester Friendly Home

Rockland County Infirmary

Rodman Nursing Home

Rofay Nursing Home

Rome Nursing Home

Ross Nursing Home

Rutw Nursing Home

Ryan Nursing Home

Sacred Heart Home

Saint Albans Nursing Home

Sands Point Nursing Home

Sanger's Nursing Home

*Saratoga Co. Homestead Infirmary

Sawmill River Nursing Home

Sayville Nursing Home

Silver Lake Nursing Home

Smith Nursing Home

Smithtown Nursing Home

Society of St. Johnland

Soundview Nursing Home

South Shore Convalescent Home

South Shore Nursing Home

Address

Binghamton

Haverstraw

Owego

New York

Rochester

Pomona

White Plains

Bronx

Rome

Brentwood

Hauppauge

Watertown

Plattsburgh

St. Albans

Port Washington

New York

Middle Grove

Yonkers

Sayville

Staten Island

Walton

 ${\tt Smithtown}$

Kings Park

Smithtown

Patchogue

Freeport



Southampton Nursing Home

St. Ann's Home for the Aged

St. Camillus Nursing Home

St. Elizabeth Nursing Home

St. James Nursing Home

St. John's Home for the Aging

St. Joseph's Home

St. Margaret's House Hospital

St. Patrick's Home for the Aged

St. Teresa's Guest House

Stafford Nursing Home

Steadwell Nursing Home

Steuben County Infirmary

Stonehedge Nursing Home

Suffolk Infirmary

Sullivan County Home & Infirmary

Summit Nursing Home

Sunnyside Nursing Home

Sunrest Nursing Home

Sumrise Manor Nursing Home

Sunset Nursing Home

Sunset Nursing Home

Surfside Nursing Home

*Sylcox Nursing Home

Tarrytown Hall Nursing Home

Tenderling Nursing Home

Address Southampton

Rochester

Syracuse

Newark

St. James

Rochester

Ogdensburg

Albany

Bronx

Middletown

Syracuse

Schenectady

Bath

Rome

Yaphank

Liberty

Utica

East Syracuse

Port Jefferson

Bayshore

Boonville

Constable ville

Far Rockaway

Newburgh

Tarrytown

Lindenhurst



Terrace Sanitarium

Address Rochester

The Bethel Methodist Home

Ossining

The Jewish Guild for the Blind

Yonkers

The McClelland Home

Beacon

Todd Nursing Home

Southampton

Tompkins County Hospital

Ithaca

Townview Nursing Home

New York

Tra-Nel Nursing Home

Beacon

Trustees of Sailors Snug Harbor

Staten Island

Uihlein Mercy Center

Lake Placid

Ulster County Infirmary

New Paltz

Ulster County Infirmary

Kingston

Union Nursing Home

Schenectady

United Odd Fellows Home

 ${\tt Bronx}$

United Presbyterian Home

Woodbury

Ursuline Nursing Home

Oakdale

Valentine Nursing Home

Central Islip

Van Ostrand Nursing Home

Watertown

*Van Rensselaer Manor

Troy

Verrazano Nursing Home

Staten Island

Vestal Nursing Home

Ve**s**tal

*

Victoria Home

Ossining

Villa Mary Immaculate

Albany

Wayne County Infirmary

Lyons

Wedgewood Nursing Home

Spencerport

Westchester County Home

Hawthorne



Westhampton Nursing Home

Westledge Nursing Home

Westmere Convalescent Home

Westmount Infirmary

White House Nursing Home

White Plains Center Nursing Care

Whiteney Nursing Home

Wildwood Nursing Home

Williamsbridge Manor Nursing Home

Willow Point Nursing Home

Windsor Park Nursing Home

Wishing Well Nursing Home

Woodbury Nursing Home

Woodcrest Nursing Home

Woodland Nursing Home

Woodmere Nursing Home

Woods Manor Nursing Home

Workmens Circle Home

Address
Westhampton Beach

Peekskill

Albany

Glens Falls

Rensselaer

White Plains

New Rochelle

Brentwood

Bronx

Vestal

Queens Village

East Rockaway

Woodbury

College Point

New Rochelle

Woodmere

Jamaica

Bronx



Medical Clinics

Burke Rehabilitation Center

Address
White Plains

Elmira Clinic

Elmira

*Martin Luther King Health Center

Bronx

*Montefiore Hospital Loeb Center

Bronx

Neustadter Foundation

Yonkers

*New York Cardiac Center

Yonkers

*Ontario County Infirmary

Canandaigua

United Home for Aged Hebrews

New Rochelle



Industrial Institutions

*Acme Steel & Malleable Iron Works

Allen V. Smith Inc.

Ayerst Laboratories Inc.

Berger Industries Inc.

*Bethlehem Steel - Lackawanna Plant

*Birds Eye Division - General Foods Corporation

Burrows Tissue Company

Cayuga Rock Salt Company

*Central Foundry Company

Ciba Geigy Corporation

Comstock Foods

Crowleys Milk Company Inc.

Duneen Soap Corporation

F M C Corporation

*General Electric Co. Eng. Cast Production

Georgia Pacific Corporation

H. Kohnstamm & Company Inc.

Hazen and Sawyer

Hercules Incorporated

Ketchum Laboratories, Inc.

Malcolm Pirnie Inc.

*Mobile Oil Corporation

Monroe Frozen Food Inc.

Natcon Chemical Company

Nepera Chemical Company

*0'Brien & Gere Engineers Inc.

Address Buffalo

Skaneateles

Rouses Point

Maspeth

Buffalo

Avon

Phoenix

South Lansing

Rochester

Suffern

Newark

La Fargeville

Brooklyn

Middleport

Elmira

Lyons Falls

New York

New York

Port Ewen

Amityville

White Plains

Buffalo

Middleport

Plainview

Harriman

Syracuse



Industrial Institutions

Address *O-Cel-O General Mills Inc. Tonawanda

Olin Corporation Niagara Falls

Powers Chemco Inc. Glen Cove

*Rochester Gas & Electric Rochester

Salada Food Inc. - U.S. Division Little Falls

Sealtest Foods Division Kraft Company Corp. Schenectady

Simonds Steel - Wallace-Murphy Lockport

Singer Graflex Division

*Spaulding Fibre Company Tonawanda

New Hartford Special Metals Corporation

Van Houten Associates Inc. New York

Charles R. Velzy Association Inc. Elmsford

*Ambulance Service Corporation Troy Educational Institutions
Address
AdirorJack Community College
Glens Falls

Albany - State University Albany

*Alfred - Agricultural and Technical College Alfred

Broome Community College Binghamton

Buffalo - State University Buffalo

Cobleskill - Agricultural and Technical College Cobleskill

Cortland - State University Cortland

*Delhi - Agricultural and Technical College Delhi

*Downstate Medical Center Brooklyn

*Erie Community College Buffalo

Farmingdale - Agricultural & Technical College Farmingdale

Fulton-Montgomery Coum sity College Johnstown

*Hudson Valley Comminity College Troy

Monroe Community College Rochester

Morrisville - Agricultural & Technical College Morrisville

*Onondaga Community College Syracuse

*Orange County Community College Middletown

Plattsburgh - State University Plattsburgh

University of Rochester Rochester

*Upstate Medical Center Syracuse

Westchester Community College Yalhalla

New York State

Governmental Institutions
*Board of Water Supply

Address

Utica

*Brighton Sewer District #2 Rochester

Broome County Health Department Binghamton

City Kingston Board Public Works Kingston

*City of Albany Sewage Disposal Albany

City of Binghamton Binghamton

City of Fulton Fulton

City of Glens Falls Glens Falls

City of Ithaca Ithaca

City of White Plains White Plains

*Clinton County Health Department Plattsburgh

*Columbia County Health Department Hudson

Cattarangus County Health Department Olean

Craig State School Sonyea

Department of Public Health New Rochelle

Department of Public Works Jamestown

Dutchess County Department of Health Poughkeepsie

East Side Sewage Treatment Plant Oswego

Elmira Water Board Elmira

*Erie County Department of Nealth Buffalo

Livingston County Department of Health Geneseo

Lockport Wastewater Treatmen Lockport

*Monroe County Health Department Rochester

Nassau County Department of Health Mineola

*N. igara County Health Department Lockport

New York State
Governmental Institutions

Oneonta Water Department

Orange County Department of Health

*Poughkeepsie Sewage Treatment Plant

*Rensselaer County Health Department

Rockland County Health Department

*Schenectady City Health Department

Seneca County Department of Health

Sewer & Water Department

Suffolk County Department of Health

*Syracuse Water Division

Tompkins County Health Department

Town of Amherst

Town of Owego

Town of Rotterdam

*Utica City Health Department

Village of Johnson City

Village of Lynbrook

*Water & Wastewater Treatment Plant

*Water Bureau

Willowbrook State School

*Water Pollution Control Plant

Address Oneonta

Goshen

Poughkeepsie

Troy

Pomona

Schenectady

Waterloo

Poughkeepsie

Riverhead

Syracuse

Ithaca

Williamsville

Apalachin

Rotterdam

Utica

Johnson City

Lynb**rook**

Auburn

Rochester

Staten Island

Newburgh



Home Health Services

Association Visiting Nurse Service Inc. Wh

Address White Plains

Broome Community Health Center Hospital

Chanango

Community Visiting Nurse Association

North Tarrytown

*Hoosick Falls Health Center

Hoosick Falls

*Nursing Sister HM Visiting Service

Brooklyn

*NYS Department - Health Utica District Office

Utica

*Visiting Nurse Association - Albany Inc.

Albany

*Visiting Nurse Association of Troy

Troy

*Visiting Nurse Association

Syracuse

Visiting Nurse Service Association - Schenectady

Schenectady

Visiting Nurse Service - North Shore

Manhasset

Visiting Nurse Service

Yuntington

Visiting Nurse Service

Rochester

*Visiting Nurse Service of New York

New York

Visiting Nurse Association of Utica Inc.

Utica

Visiting Nursing Association of Buffalo

Buffalo

VNA of the Fine Towns, Inc.

Woodmere

