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ABSTRACT

This revised pamphlet was developed by a national association of credit unions for the purpose of directing consumer complaints to appropriate agencies or heads of agencies for action. Suggestions to aid the consumer are included, such as trying to solve problems at the local level before complaining to top officials. Addresses and phone numbers of companies, naming their leading executives, are grouped in these 17 categories: (1) who to write in Washington, (2) appliances, (3) automobiles, (4) cameras and watches, (5) department stores and mail order houses, (6) food, (7) furniture, (8) insurance, (9) movers, (10) petroleum products, (11) sewing machines, (12) toys, (13) television and radio, (14) state and local government agencies, (15) consumer leagues, (16) Canadian government and consumer agencies, and (17) Canadian manufacturers. (AG)

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# INFORMATION FOR CONSUMERS

Third Revision

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Everybody's Money  
P.O. Box 431  
Madison, Wisconsin 53701

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## Everybody's money

May, 1972

Dear Consumer:

Nothing is more frustrating than to have a complaint and not know where to take it.

That's why Everybody's Money put together the following list of top executives of companies that make consumer products or provide consumer services. We also included a list of state government offices established for consumer protection as well as state and local consumer organizations that will be interested and may be able to help. We've provided a separate listing for Canada at the end.

Before you complain to the company top brass, though, try to solve the problem locally. For instance, if you order a sofa and it arrives at your house minus a leg or two don't start writing angry letters to everyone remotely involved. First, call the furniture store manager and tell him the problem. Ask for immediate attention. But if you don't get satisfaction locally, that's the time to write to the top.

A word about consumer groups. Almost all of them are solely volunteer operated organizations. That means people like yourself are working together for no pay in their spare time to see that consumers get treated fairly. It also means most consumer groups -- at least presently -- don't have the manpower or resources to help you directly with your problem.

Then why bother including carbons of your complaint to consumer groups? When you complain about a problem you not only help yourself but others as well. For one thing you alert the company to a problem it might be able to keep from happening in the future. And by including copies to the state or local consumer groups you alert them to a potential consumer problem they should know about.

And, of course, by telling the company you have alerted other interested parties, you help give your complaint more clout. So send copies to as many interested parties as you think necessary including local news media (especially reporters covering a consumer beat), local Better Business Bureau, Chamber of Commerce, local and state government officials, federal agencies, and so on.

Here are some other things to keep in mind when you write to the top brass. Put all the important details in your letter. Include copies (not originals) of all relevant documents. Include your return address on the letter itself not just on the envelope. Write as legibly as you can. Print if you must.

We don't guarantee that writing to the top brass will solve your problem. But if your complaint is legitimate, and you haven't had it solved locally, you've got another chance when you write to the top.

Good luck.

The Editors

WHO TO WRITE IN WASHINGTON

Virginia Knauer, Director  
Office of Consumer Affairs  
The White House  
Washington, D. C. 20506

Federal Trade Commission  
Pennsylvania Avenue at Sixth St.  
Washington, D. C. 20580

Food and Drug Administration  
Crystal Plaza, No. 6  
2221 Jefferson Davis Highway  
Arlington, Virginia 22202

Department of Agriculture  
The Mall  
Between 12th and 14th Streets, S.W.  
Washington, D. C. 20250

Erma Angevine, Executive Director  
Consumer Federation of America  
1012 14th Street, N. W.  
Suite 1105  
Washington, D. C. 20005

Alice Shabecoff, Executive  
Director  
National Consumers League  
1029 Vermont Avenue, N.W.  
Washington, D. C. 20005

APPLIANCES

Amana Refrigeration, Inc.  
Amana, Iowa 52203  
Tele: (319) 622-5511  
Geo. C. Foerstner, President

Bissell, Inc.  
Grand Rapids, Michigan 49501  
Tele: (616) 453-4451  
J. M. Bissell, President

Caloric Corporation  
Topton, Pennsylvania 19562  
Tele: (215) 682-2131  
Glennon J. Doyle, President

Culligan U S A  
One Culligan Parkway  
Northbrook, Illinois 60062  
Tele: (312) 298-2000  
P. H. Hylbert, President

Frigidaire Division  
300 Taylor  
Dayton, Ohio 45401  
Tele: (513) 445-5000  
H. W. Campbell, General Manager

General Electric Company  
570 Lexington Avenue  
New York, New York 10022  
Tele: (212) 750-2000  
Fred J. Borch, Chairman of Board

Gilson Refrigerator Sales  
Corporation  
Greenville, Michigan 48838  
Tele: (616) PL4-5621  
L. W. Hamper, President

Hamilton-Beach  
99 Mill Street  
Waterbury, Connecticut 06720  
Tele: (203) 757-6061  
F. W. Price, Vice-President

Hankscraft Company  
Reedsburg, Wisconsin 53959  
Tele: (608) 524-4341  
James Dodson, President

The Hoover Company  
101 East Maple Street  
North Canton, Ohio 44720  
Tele: (216) 499-9200  
F. N. Mansager, President

Hotpoint  
Appliance Park-WCE  
Louisville, Kentucky 40225  
Tele: (502) 452-4311  
W. B. Clemmens, Manager

Kelvinator, Inc.  
1545 Clyde Park, Southwest  
Grand Rapids, Michigan 49509  
Tele: (616) 243-0181  
Thomas I. Dolan, President

Magic Chef, Inc.  
Cleveland, Tennessee 37311  
Tele: (615) 472-3371  
S. B. Rymes, Jr., President

The Maytag Company  
403 West 4th Street  
Newton, Iowa 50208  
Tele: (515) 792-7000  
E. G. Higdon, President

Norge Division  
Edison, New Jersey 08817  
Tele: (201) 549-7200  
E. Hart, Vice-President

Rival Manufacturing Company  
36th at Bennington  
Kansas City, Missouri 64129  
Tele: (816) UN1-1000  
I. H. Miller, President

S.C.M. Corporation  
Consumer Products Division  
780 W. Labor Road  
Philadelphia, Pennsylvania 19120  
Tele: (215) GL5-8500  
Geo. F. Burns, President

Schick, Inc.  
216 Greenfield Road  
Lancaster, Pennsylvania 17604  
Tele: (717) 394-4031  
James L. Badgett, President

Speed Queen Division  
Doty Street  
Ripon, Wisconsin 54971  
Tele: (414) 748-3121  
R. M. Cornwall, President

Sunbeam Appliance Company  
5400 West Roosevelt Road  
Chicago, Illinois 60650  
Tele: (312) 854-3500  
G. S. Parshalle, President

Appliances

The Tappan Company  
180 Park Avenue, West  
Mansfield, Ohio 44902  
Tele: (419) 524-0123  
W. R. Tappan, President

Westinghouse Electric Corporation  
Westinghouse Building  
Gateway Center  
Pittsburgh, Pennsylvania 15222  
Tele: (412) 255-3800  
C. E. Hammond, President

Whirlpool Corporation  
Benton Harbor, Michigan 49022  
Tele: (616) WA5-0651  
John Platts, President

Complaints for major appliances  
such as dehumidifiers, disposers,  
ranges, dishwashers, home laundry  
equipment, refrigerators, freezers,  
room air conditioners, water  
heaters can be sent to:

Dr. Virginia Cutler, Chairman  
Major Appliance Consumer Action  
Panel

(Sponsored by Associations of  
Home Appliance Manufacturers,  
Gas Appliance Manufacturers,  
American Retail Federation)  
20 North Wacker  
Chicago, Illinois 60606

AUTOMOBILES

American Motors Corporation  
14250 Plymouth Road  
Detroit, Michigan 48232  
Tele: (313) 493-2000  
Wm. V. Luneburg, President

British Leyland Motors, Inc.  
600 Willow Tree Road  
Leonia, New Jersey 07605  
Tele: (201) 461-7300  
G. W. Whitehead, President

Buick Motor Division  
Hamilton Avenue  
Flint, Michigan 48550  
Tele: (313) 766-5000  
Lee N. Mays, General Manager

Cadillac Motor Car Division  
2860 Clark Avenue  
Detroit, Michigan 48232  
Tele: (315) TA5-4600  
George R. Elges, Vice President

Chevrolet Motor Division  
General Motors Building  
Detroit, Michigan 48202  
Tele: (313) 556-5000  
John Z. DeLorean, General Manager

Chrysler Corporation  
P. O. Box 1919  
Detroit, Michigan 48231  
Tele: (313) 956-5252  
John J. Riccardo, President

Chrysler-Plymouth Division  
12200 East Jefferson Avenue  
Detroit, Michigan 48231  
Tele: (313) 822-4700  
R. K. Brown, Vice-President

Dodge Division  
7900 Joseph Campau Avenue  
Detroit, Michigan 48231  
Tele: (313) 872-6100  
R. B. McCurry, General Manager

Fiat Motor Company, Inc.  
375 Park Avenue  
New York, New York 10022  
Tele: (212) 688-4400  
G. Foggini, President

Ford Motor Company  
The American Road  
Dearborn, Michigan 48121  
Tele: (313) 322-3000  
L. A. Iacocca, President

General Motors Corporation  
General Motors Building  
Detroit, Michigan 48202  
Tele: (313) 556-5000  
Edward N. Cole, President

Nissan Motor Corporation, U.S.A.  
745 W. Artesia Boulevard  
Compton, California 90220  
Tele: (213) 639-7860  
Y. Katayama, President

Oldsmobile Division  
Townsend Street  
Lansing, Michigan 48921  
Tele: (517) 373-5000  
John B. Beltz, General Manager

Pontiac Motors Division  
One Pontiac Plaza  
Pontiac, Michigan 48055  
Tele: (313) 332-8111  
F. James McDonald, General Manager

Renault, Inc.  
100 Sylvan Avenue  
Englewood Cliffs, New Jersey 07632  
Tele: (201) 461-6000  
Jean Ordner, President

Toyota Motor Distributors, Inc.  
2055 West 190th Street  
Torrance, California 90509  
Tele: (213) 770-1730  
I. Kodaira, President

Volkswagen of America, Inc.  
818 Sylvan Avenue  
Englewood Cliffs, New Jersey 07632  
Tele: (201) 567-7600  
J. Stuart Perkins, President

Volvo, Inc.  
Volvo Drive  
Rockleigh, New Jersey 07647  
Tele: (201) 768-7300  
Stig Jansson, President



CAMERAS AND WATCHES

Bell and Howell Company  
7100 McCormick Road  
Lincolnwood, Illinois 60645  
Tele: (312) 673-3300  
Henry E. Bowes, President

Benrus Corporation  
Benrus Center  
Ridgefield, Connecticut 06877  
Tele: (203) 438-0333  
Victor K. Kiam, President

Bulova Watch Company, Inc.  
630 Fifth Avenue  
New York, New York 10020  
Tele: (212) LT1-0400  
Harry B. Henshel, President

Eastman Kodak Company  
343 State  
Rochester, New York 14650  
Tele: (716) 325-2000  
Gerald B. Zornow, President

Elgin National Industries, Inc.  
660 Madison Avenue  
New York, New York 10021  
Tele: (212) 688-6200  
L. Alan Schafler, President

General Time Corporation  
3500 North Greenfield Road  
Mesa, Arizona 85201  
Tele: (602) 969-7411  
G. E. Hirt, President

Gruen Watch Company  
20 West 47th  
New York, New York 10036  
Tele: (212) 582-3100  
Austin Graves, President

Imperial Camera Corporation  
421 North Western Avenue  
Chicago, Illinois 60612  
Tele: (312) 829-2424  
Charles Fischberg, President

Polaroid Corporation  
549 Technology Square  
Cambridge, Massachusetts 02139  
Tele: (617) 864-6000  
E. H. Land, President

Timex Corporation  
375 Park Avenue  
New York, New York 10022  
Tele: (212) 759-5655  
Lester Brooks, President

Waltham Watch Company  
231 South Jefferson  
Chicago, Illinois 60006  
Tele: (313) AN3-7555  
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of Board

DEPARTMENT STORES AND MAIL ORDER HOUSES

Aldens, Inc.  
5000 Roosevelt Road  
Chicago, Illinois 60607  
Tele: (312) 854-4141  
C. R. Wunderlich, President

Boston Store  
331 West Wisconsin Avenue  
Milwaukee, Wisconsin 53203  
Tele: (414) 271-5060  
Orren Bradley, President

Burdine's  
22 East Flagler  
Miami, Florida 33131  
Tele: (305) 373-1111  
Martin B. Clark, President

Marshall Fields and Company  
111 North State  
Chicago, Illinois 60690  
Tele: (312) ST1-1050  
Gerald A. Sivage, President

Gamble-Skogmo, Inc.  
Box 458  
Minneapolis, Minnesota 55440  
Tele: (612) 374-6123  
J. A. Watson, President

Gimbles  
Broadway at 33rd  
New York, New York 10001  
Tele: (212) PE6-5100  
Paul A. Salamone, President

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1441 Broadway  
New York, New York 10018  
Tele: (212) 564-1000  
R. W. Mayer, President

R. H. Macy & Company, Inc.  
151 West 34th Street  
New York, New York 10001  
Tele: (212) OX5-4400  
Donald B. Smiley, Chairman of Board

Montgomery Ward and Company  
619 West Chicago Avenue  
Chicago, Illinois 60607  
Tele: (312) 467-2000  
Edward S. Donnell, President

National Bellas Hess  
715 Armour Road  
North Kansas City, Missouri 64116  
Tele: (816) GR1-3080  
A. B. Dorfman, President

J. C. Penney Company, Inc.  
1301 Avenue of the Americas  
New York, New York 10019  
Tele: (212) 957-4321  
Cecil L. Wright, President

Sears Roebuck and Company  
925 South Homan Avenue  
Chicago, Illinois 60607  
Tele: (312) 265-2500  
Arthur M. Wood, President

Spiegel, Inc.  
2511 West 23rd  
Chicago, Illinois 60608  
Tele: (312) 927-5600  
Edward J. Spiegel, President

F. W. Woolworth's Company  
233 Broadway  
New York, New York 10007  
Tele: (212) 227-1000  
J. S. Roberts, President

Zale Corporation  
3000 Diamond Park  
Dallas, Texas 75247  
Tele: (214) 634-4011  
Donald Zale, President

FOOD

American Home Foods  
685 Third Avenue  
New York, New York 10017  
Tele: (212) YU6-1000  
J. B. Shortlidge, President

Archway Cookies, Inc.  
338 Upton Avenue  
Battle Creek, Michigan 49016  
Tele: (516) WQ2-6205  
G. J. Markham, President

Armour and Company  
Greyhound Tower  
Phoenix, Arizona 85077  
Tele: (602) 248-4000  
Jess Nicks, President

Banquet Food Corporation  
515 Olive Street  
St. Louis, Missouri 63101  
Tele: (314) 436-5000  
P. C. Lockwood, President

Beatrice Foods Company  
120 South LaSalle  
Chicago, Illinois 60603  
Tele: (312) ST2-3820  
W. G. Karney, President

Becch-Nut, Inc.  
460 Park Avenue  
New York, New York 10022  
Tele: (212) 661-1234  
George M. Perry, President

Borden's, Inc.  
277 Park Avenue  
New York, New York 10017  
Tele: (212) 573-4000  
A. R. Marusi, President

CPC International, Inc.  
International Plaza  
Englewood Cliffs, New Jersey 07632  
Tele: (201) 894-4000  
James W. McKee, President

California Cannery and Growers  
3100 Ferry Building  
San Francisco, California 94106  
Tele: (415) 981-0101  
Robert L. Gibson, President

Campbell Soup Company  
Camden, New Jersey 08101  
Tele: (609) 964-4000  
William Murphy, President

Carnation Company  
5045 Wilshire Boulevard  
Los Angeles, California 90036  
Tele: (213) 931-1911  
H. Everett Olson, President

Castle & Cooke, Inc.  
130 Merchant Street  
Honolulu, Hawaii 96813  
Tele: (801) 548-6611  
Malcolm MacNaughton, President

Coca Cola Company Foods Division  
7104 Katy Road  
Houston, Texas 77001  
Tele: (713) 861-4411  
D. R. Keough, President

Consolidated Foods Corporation  
135 South LaSalle  
Chicago, Illinois 60603  
Tele: (312) RA6-6414  
William Teets, President

Cudahy Company  
100 West Clarendon  
Phoenix, Arizona 85013  
Tele: (602) 264-7272  
F. T. Barrett, President

Dean Foods Company  
3600 River Road  
Franklin Park, Illinois 60131  
Tele: (312) 625-6200  
H. M. Dean, Jr., President

Del Monte Corporation  
P. O. Box 3575  
San Francisco, California 94119  
Tele: (415) 781-7769  
Richard Landis, President

First National Stores, Inc.  
5 Middlesex Avenue  
Somerville, Massachusetts 02143  
Tele: (617) 623-2400  
Hilliard J. Coan, President

Food

Frito-Lay, Inc.  
Frito Lay Tower  
Dallas, Texas 75235  
Tele: (214) 357-1511  
Harold R. Lilley, President

General Foods Corporation  
250 North  
White Plains, New York 10602  
Tele: (914) 694-2500  
A. E. Larkin, Jr., President

General Host Corporation  
245 Park Avenue  
New York, New York  
Tele: (212) 661-5300  
Edward Hoornastra, President

General Mills, Inc.  
9200 Wayzata Boulevard  
Minneapolis, Minnesota 55440  
Tele: (612) 540-2311  
James A. Summer, President

Gerber Products Company  
445 State Street  
Fremont, Michigan 49412  
Tele: (616) 928-2000  
Arthur Frens, President

Green Giant Company  
1100 Summit  
Le Sueur, Minnesota 56058  
Tele: (612) 665-3515  
C. J. Tempas, President

H. J. Heinz Company  
1062 Progress  
Pittsburgh, Pennsylvania 15212  
Tele: (412) 231-5700  
R. B. Gookin, President

George A. Hormel and Company  
Austin, Minnesota 55912  
Tele: (507) 437-5611  
I. J. Holton, President

Hunt-Wesson Foods, Inc.  
1645 West Valencia Drive  
Fullerton, California 92634  
Tele: (714) 871-2100  
Edward Gelsthorpe, President

ITT Continental Baking Company, Inc.  
P. O. Box 731  
Rye, New York 10589  
Tele: (914) 967-4747  
M. Cabell Woodward, Jr., President

Keebler Company  
677 Larch Avenue  
Elmhurst, Illinois 60126  
Tele: (312) 379-1525  
G. M. Keller, Jr., President

Kellogg Company  
Bottle Creek, Michigan 49016  
Tele: (616) 962-5151  
J. E. Zonning, President

Kentucky Fried Chicken  
Corporation  
P. O. Box 13331  
Louisville, Kentucky 40213  
Tele: (502) 459-8600  
Barry Rowles, President

Kraft Foods  
500 Peshtigo Court  
Chicago, Illinois 60690  
Tele: (312) 222-4600  
O. Everett Swain, President

The Kroger Company  
1014 Vine  
Cincinnati, Ohio 45201  
Tele: (513) 381-8000  
James P. Herring, President

Lawry's Foods, Inc.  
568 San Fernando Road  
Los Angeles, California 90065  
Tele: (213) 225-2491  
Richard N. Frank, President

Libby, McNeill & Libby  
200 South Michigan Avenue  
Chicago, Illinois 60604  
Tele: (312) 341-4111  
D. E. Guerrant, President

Nabisco, Inc.  
425 Park Avenue  
New York, New York 10022  
Tele: (212) PL1-5000  
Robert Schaeberle, President

National Tea Company  
8303 West Higgins Road  
Chicago, Illinois 60631  
Tele: (312) 693-2300  
F. B. Krysiak, President

Food

The Nestle Company, Inc.  
100 Bloomingdale Road  
White Plains, New York 10605  
Tele: (914) WH6-6400  
G. J. Gogniat, President

Oscar Mayer and Company  
910 Mayer Avenue  
Madison, Wisconsin 53704  
Tele: (608) 244-1311  
P. Goff Beach, President

Pet Incorporated  
400 South Fourth Street  
St. Louis, Missouri 63166  
Tele: (314) 621-5400  
Boyd F. Schenk, President

Pillsbury Company  
608 Second Avenue, South  
Minneapolis, Minnesota 55402  
Tele: (612) 330-4966  
Terrance Arnold, President

Ralston Purina Company  
901 South 9th Street  
St. Louis, Missouri 63188  
Tele: (314) 982-0111  
P. F. Cornelsen, President

Standard Brands, Inc.  
625 Madison Avenue  
New York, New York 10022  
Tele: (212) PL9-4400  
Henry Weigl, President

Swift and Company  
115 West Jackson Boulevard  
Chicago, Illinois 60604  
Tele: (312) 431-2000  
R. W. Reneker, President

Watkins Products, Inc.  
Winona, Minnesota 55987  
Tele: (507) 8-1501  
J. N. Doyle, President

Welch Foods, Inc.  
Westfield, New York 14787  
Tele: (716) 326-3131  
R. Craig Campbell, President

FURNITURE

Armstrong Cork Company  
Liberty & Charlotte Streets  
Lancaster, Pennsylvania 17604  
Tele: (717) 397-0611  
J. H. Binns, President

Bassett Furniture Industries, Inc.  
Bassett, Virginia 24055  
Tele: (703) 629-2531  
R. H. Spilman, President

Baumritter Corporation  
205 Lexington Avenue  
New York, New York 10016  
Tele: (212) 683-5000  
N. S. Ancell, President

Drexel Enterprises  
Drexel, North Carolina 28619  
Tele: (704) 437-2311  
Charles S. Shaughnessy, President

Flexsteel Industries, Inc.  
P. O. Box 877  
Dubuque, Iowa 52001  
Tele: (319) 582-1891  
Frank H. Bertsch, President

The Franklin Furniture Company  
Leetonia Road  
Columbiana, Ohio 44408  
Tele: (216) 482-3821  
Walter Hartsock, President

Heywood-Wakefield Company  
206 Central  
Gardner, Massachusetts 01440  
Tele: (617) 632-2300  
John Heywood, President

Kroehler Manufacturing Company  
Naperville, Illinois 60540  
Tele: (312) 420-6789  
R. E. Burow, President

Lees Carpets  
Valley Forge Industrial Park  
Norristown, Pennsylvania 19401  
Tele: (215) 666-7770  
Harold E. Jung, President

Mohasco Industries, Inc.  
57 Lyon Street  
Amsterdam, New York 12010  
Tele: (518) 843-2000  
Herbert Shuttleworth II, President

Pennsylvania House  
11th Street  
Lewisburg, Pennsylvania 17837  
Tele: (717) 523-1285  
R. F. McClure, President

Sealy Incorporated  
666 Lake Shore Drive  
Chicago, Illinois 60611  
Tele: (312) 944-1915  
Howard Haas, President

Simmons Company  
280 Park Avenue  
New York, New York 10022  
Tele: (212) 697-2300  
Joseph V. Quarles, President

Stanley Furniture Company, Inc.  
Stanleytown, Virginia 24168  
Tele: (703) 629-2571  
James Van Vleck, President

The Sterns J. Foster Company  
Wyoming & Williams  
Cincinnati, Ohio 45215  
Tele: (513) 821-0700  
R. G. Brierley, President

Thomasville Furniture Industries,  
Inc.  
Thomasville, North Carolina 27360  
Tele: (919) 475-1361  
Tom A. Finch, President

## INSURANCE

Allstate Insurance Companies  
Allstate Plaza  
Northbrook, Illinois 60062  
Tele: (312) 291-5000  
Boyd Christensen, President

American Family Mutual  
Madison, Wisconsin 53701  
Tele: (608) 249-2111  
J. O. Miller, President

Blue Cross of Western Pennsylvania  
One Smithfield Street  
Pittsburgh, Pennsylvania 15222  
Tele: (412) 391-0500  
William H. Ford, President

CUNA Mutual Insurance Society  
P. O. Box 391  
Madison, Wisconsin 53701  
Tele: (508) 238-5851  
C. F. Eikel, Jr., President

Farmers Insurance Group  
4680 Wilshire Boulevard  
Los Angeles, California 90054  
Tele: (213) WE1-1961  
Robert E. Early, President

The Hartford Life Insurance Group  
Hartford Plaza  
Hartford, Connecticut 06115  
Tele: (203) 547-5000  
Harry V. Williams, President

John Hancock Mutual Life Insurance  
Company  
200 Berkeley  
Boston, Massachusetts 02117  
Tele: (617) 421-6000  
Frank B. Maher, President

Lutheran Brotherhood Life and  
Health Insurance Society  
701 Second Avenue, South  
Minneapolis, Minnesota 55402  
Tele: (612) 332-0211  
W. P. Langhaug, President

Metropolitan Life Insurance  
Company  
One Madison Avenue  
New York, New York 10010  
Tele: (212) 578-2211  
Richard R. Shinn, President

Mutual of Omaha Insurance Company  
Dodge at 33rd Street  
Omaha, Nebraska 68131  
J. D. Minton, President

The National Life & Accident  
Insurance Company  
National Life Center  
Nashville, Tennessee 37203  
Tele: (615) 747-9000  
William C. Weaver, Jr., President

Nationwide Insurance Company  
246 North High  
Columbus, Ohio 43216  
Tele: (614) 228-4711  
D. W. Jeffers, President

New York Life Insurance Company  
51 Madison Avenue  
New York, New York 10010  
Tele: (212) 576-7000  
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